



The following documentation is an electronically-submitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at [wvOASIS.gov](http://wvOASIS.gov). As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at [WVPurchasing.gov](http://WVPurchasing.gov) with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.

Header 1

List View

- General Information
- Contact
- Default Values
- Discount
- Document Information
- Clarification Request

Procurement Folder: 874721

SO Doc Code: CRFQ

Procurement Type: Central Master Agreement

SO Dept: 0506

Vendor ID: VS0000021607

SO Doc ID: HHR2100000005

Legal Name: Global Solutions Group, Inc.

Published Date: 5/18/21

Alias/DBA:

Close Date: 5/25/21

Total Bid: \$802,108.00

Close Time: 13:30

Response Date: 05/25/2021

Status: Closed

Response Time: 11:01

Solicitation Description: ACCOUNTANT/AUDITOR II, III, IV TEMP STAFFING

Responded By User ID: Globalsolgroup

Total of Header Attachments: 1

First Name: Lisa

Total of All Attachments: 1

Last Name: Salvador

Email: info@globalsolgroup.com

Phone: 248-291-5440



Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Accountant/Auditor II - 1 position	1040.0000	HOUR	45.950000	47788.00

Comm Code	Manufacturer	Specification	Model #
80111605			

**Commodity Line Comments:** NOTE: The hours listed for Accountant/Auditor II in this form and online are 1.040 hours. For Exhibit A, they are 1,400 hours, which results in a total price of \$64,330.00.

**Extended Description:**

Accountant/Auditor II - 1 position

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	Accountant/Auditor III - 4 positions	5600.0000	HOUR	56.000000	313600.00

Comm Code	Manufacturer	Specification	Model #
80111605			

**Commodity Line Comments:**

**Extended Description:**

Accountant/Auditor III - 4 positions

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Accountant/Auditor IV - 5 positions	7000.0000	HOUR	62.960000	440720.00

Comm Code	Manufacturer	Specification	Model #
80111605			

**Commodity Line Comments:**

**Extended Description:**

Accountant/Auditor IV - 5 positions



**Solicitation # CRFQ HHR2100000005**  
**Accountant/Auditor II, II, IV**  
**Temporary Staffing Services**  
**Technical and Price Proposal**

**State of West Virginia**

**Due Date: May 25, 2021 at 1:30 PM**

Submitted to:

Crystal G Husted



Department of Administration  
Purchasing Division  
2019 Washington Street East  
Post Office Box 50130  
Charleston, WV 25305-0130

Submitted by

Global Solutions Group, Inc.



25900 Greenfield Road, Suite 220  
Oak Park, MI 48237



This proposal contains proprietary information that shall not be duplicated, used, or disclosed for any reason other than evaluation of the proposal. If release is required due to transparency requirements, all information regarding performance methodology, pricing methodology, other items that are considered trade secrets and any Personally Identifiable Information must be redacted.

## Offeror

Global Solutions Group, Inc.  
25900 Greenfield Road, Suite 220  
Oak Park, MI 48237  
[www.GlobalSolGroup.com](http://www.GlobalSolGroup.com)

CAGE 6M9L5  
DUNS 078343325  
EIN 20 0010736

## Socioeconomic Status



## Contracting Vehicles



GSG has converted each of the above contracts for the MAS consolidation.

Persons authorized to negotiate with the Government and sign the proposal and subsequent award on Offeror's behalf:

Lisa Salvador, Vice President  
Direct: (248) 291-5440  
Mobile: (313) 333-0188  
[lisas@globalsolgroup.com](mailto:lisas@globalsolgroup.com)

Acknowledgement of Addenda, Questions and Answers, and other modifications.

GSG acknowledges receipt of Addendum 1, dated May 18, 2021, and associated documents.

Submit to

Crystal G Husted



Department of Administration  
Purchasing Division  
2019 Washington Street East  
Post Office Box 50130  
Charleston, WV 25305-0130  
Phone: (304) 558-2402  
Email: [crystal.g.husted@wv.gov](mailto:crystal.g.husted@wv.gov)

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## Cover Letter

May 25, 2020

Crystal G Husted  
Department of Administration  
Purchasing Division  
2019 Washington Street East  
Post Office Box 50130  
Charleston, WV 25305-0130

**Subject:** Global Solutions Group, Inc. response for providing **Solicitation No. CRFQ HHR210000005, Temporary Staffing Services, State of West Virginia (State).**

Dear Ms. Husted:

Global Solutions Group, Inc. (GSG) hereby present our proposal for Solicitation No. CRFQ HHR210000005, Temporary Staffing Services, State of West Virginia.

GSG is a multi-faceted technology company incorporated in the State of Michigan in 2003. We are headquartered in Oak Park, Michigan. *We are an SBA 8(a) Certified Small Business, Certified Women Owned Small Business (WOSB), Certified Minority Business Enterprise (MBE), and Economically Disadvantaged Woman - Owned Small Business (EDWOSB).*

GSG understands that the State of West Virginia (State) is soliciting bids on behalf of the Department of Health and Human Resources, Finance (DHHR) to looking for qualified for Accountant/Auditor II, Accountant/Auditor III and Accountant/Auditor IV temporary employees. As you will discover in our proposal, we have a wealth of experience in providing similar staffing services to several local, state, and federal government agencies. We are confident that we have the expertise, resources and experience the State needs. GSG's organizational and corporate structure promotes strong lines of communication, definitive reporting structure, clear assignment of roles and responsibilities, and delivery of quality services.

### GSG Similar Clients

- Bridgeport Public Schools - Connecticut
- Rowan College at Burlington County
- Cook County Illinois
- State of Kansas
- Pennsylvania State System of Higher Education
- Port Authority of Allegheny County, Pennsylvania
- Lockheed Martin
- U.S. General Services Administration Region 4 and 5
- U.S. Naval Hospital Guam
- U.S. Air Force
- U.S. Navy
- U.S. Attorney's Office
- U.S. Army
- U.S. Department of Justice
- U.S. Department of Homeland Security

A commendatory correspondence for our personnel working for the USDA Office of Information Security. It states:

***"GSG was a highly independent team, who required very minimal guidance from USDA and provided outstanding output. These facts allowed for less oversight which allowed***

***Government assets to be utilized elsewhere which is a cost savings and a benefit to the Government.”***

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GSG’s past and ongoing experience managing Staffing projects, both throughout the United States and around the world, has helped us develop a system of corporate support thoroughly versed in the services you require. Our Staffing resources are diverse and can work on multiple long or short-term projects, with a full complement of skill sets and disciplines.

***Global Solutions Group, Inc. has*** been providing quality staffing services for more than 18 years. GSG is a privately held corporate entity and is organized and maintained pursuant to the laws of the State of Michigan. Our clients include the State of Michigan, County of Oakland, Michigan, Port Authority, Pennsylvania, State of Kansas, State of North Carolina, City of Sunnyvale, California, Capital Area Transit Authority (CATA) in Lansing, Michigan, City of Crystal Lake, Illinois, etc. We also provide staff to several federal government agencies which include the U.S. Department of Agriculture, U.S. Department of the Treasury- IRS, U.S. Department of Justice, U.S. Department of Homeland Security, the U.S. Federal Housing Finance Agency, the U.S. Navy, U.S. Army, U.S. Air Force, and many more state and local agencies and commercial enterprises as well.

**Point of Contact Details**

**Name:** Lisa Salvador

**Title:** Vice President

**Email Address:** [lisas@globalsolgroup.com](mailto:lisas@globalsolgroup.com)

**Telephone:** (248) 291-5440 (office)  
(313) 333-0188 (mobile)

Please contact me via email and/or telephone (above) for any follow up regarding our proposal.

As Vice President of Global Solutions Group, Inc., I am fully authorized to negotiate and bind GSG during the period in which the State is evaluating proposals. You may contact me at any time.

Regards,

A handwritten signature in black ink that reads "Lisa Salvador". The signature is written in a cursive style and is enclosed in a thin black rectangular border.

Lisa Salvador  
Vice President

### 1. Signed RFQ Form

	Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 26305-0130	<b>State of West Virginia</b> <b>Centralized Request for Quote</b> <b>Service - Misc</b>	
<b>Proc Folder:</b> 874721 <b>Doc Description:</b> ACCOUNTANT/AUDITOR II, III, IV TEMP STAFFING <b>Proc Type:</b> Central Master Agreement		<b>Reason for Modification:</b> ADDENDUM 1 TO PROVIDE ANSWERS TO VENDOR QUESTIONS	
<b>Date Issued</b>	<b>Solicitation Closes</b>	<b>Solicitation No</b>	<b>Version</b>
2021-05-18	2021-05-25 13:30	CRFQ 0506 HHR210000005	2
<b>BID RECEIVING LOCATION</b>			
BID CLERK DEPARTMENT OF ADMINISTRATION PURCHASING DIVISION 2019 WASHINGTON ST E CHARLESTON WV 25305 US			
<b>VENDOR</b>			
<b>Vendor Customer Code:</b> <b>Vendor Name :</b> Global Solutions Group, Inc. <b>Address :</b> <b>street :</b> 25900 Greenfield Road, Suite 220 <b>City :</b> Oak Park <b>State :</b> Michigan <b>Country :</b> U.S. <b>Zip :</b> 48237 <b>Principal Contact :</b> Lisa Salvador, Vice President <b>Vendor Contact Phone:</b> (248) 291-5440 <b>Extension:</b>			
<b>FOR INFORMATION CONTACT THE BUYER</b>			
Crystal G Hustead (304) 558-2402 crystal.g.hustead@wv.gov			
<b>Vendor Signature X</b>  <b>FEIN#</b> 20 0010736 <b>DATE</b> 5/25/2021			
<b>All offers subject to all terms and conditions contained in this solicitation</b>			
Date Printed: May 18, 2021		Page: 1	
FORM ID: WV-PRC-CRFQ-002 202005			

**ADDITIONAL INFORMATION**

THE STATE OF WEST VIRGINIA PURCHASING DIVISION FOR THE AGENCY, DEPARTMENT OF HEALTH AND HUMAN RESOURCES, FINANCE (DHHR), IS SOLICITING BIDS TO ESTABLISH AN OPEN-END CONTRACT FOR ACCOUNTANT/AUDITOR II, ACCOUNTANT/AUDITOR III AND ACCOUNTANT/AUDITOR IV TEMPORARY STAFFING EMPLOYEES PER THE ATTACHED DOCUMENTS.

\*\*\*QUESTIONS REGARDING THE SOLICITATION MUST BE SUBMITTED IN WRITING TO CRYSTAL.G.HUSTEAD@WV.GOV PRIOR TO THE QUESTION PERIOD DEADLINE CONTAINED IN THE INSTRUCTIONS TO VENDORS SUBMITTING BIDS\*\*\*

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES FINANCE ONE DAVIS SQUARE, STE 300 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES ADMINISTRATION AND FINANCE ONE DAVIS SQUARE, RM 300 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Accountant/Auditor II - 1 position	1040.00000	HOUR	\$45.95	\$47,788.00

Comm Code	Manufacturer	Specification	Model #
80111605			

**Extended Description:**  
 Accountant/Auditor II - 1 position

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES FINANCE ONE DAVIS SQUARE, STE 300 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES ADMINISTRATION AND FINANCE ONE DAVIS SQUARE, RM 300 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
2	Accountant/Auditor III - 4 positions	5600.00000	HOUR	\$56.00	\$313,600.00

Comm Code	Manufacturer	Specification	Model #
80111605			

**Extended Description:**  
 Accountant/Auditor III - 4 positions

**NOTE: The hours listed for Accountant/Auditor II in this form and online are 1.040 hours. For Exhibit A, they are 1,400 hours, which results in a total price of \$64,330.00.**

## 2. Addendum Acknowledgement Form

ADDENDUM ACKNOWLEDGEMENT FORM  
SOLICITATION NO.: CRFQ HHR2100000005

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:  
(Check the box next to each addendum received)

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Addendum No. 1 | <input type="checkbox"/> Addendum No. 6  |
| <input type="checkbox"/> Addendum No. 2            | <input type="checkbox"/> Addendum No. 7  |
| <input type="checkbox"/> Addendum No. 3            | <input type="checkbox"/> Addendum No. 8  |
| <input type="checkbox"/> Addendum No. 4            | <input type="checkbox"/> Addendum No. 9  |
| <input type="checkbox"/> Addendum No. 5            | <input type="checkbox"/> Addendum No. 10 |

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Global Solutions Group, Inc.

Company

  
Authorized Signature

May 25, 2021

Date

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.

Revised 04/21/2021

### 3. Designated Contact

**DESIGNATED CONTACT:** Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

Lisa Salvador, Vice President

(Name, Title)

Lisa Salvador, Vice President

(Printed Name and Title)

25900 Greenfield Road, Suite 220, Oak Park, MI 48237

(Address)

(248) 291-5440 / NA

(Phone Number) / (Fax Number)

lisas@globalsolgroup.com

(email address)

**CERTIFICATION AND SIGNATURE:** By signing below, or submitting documentation through wvOASIS, I certify that: I have reviewed this Solicitation in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that I am authorized by the vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

By signing below, I further certify that I understand this Contract is subject to the provisions of West Virginia Code § 5A-3-62, which automatically voids certain contract clauses that violate State law.

Global Solutions Group, Inc.

(Company)

Lisa Salvador Lisa Salvador, Vice President  
(Authorized Signature) (Representative Name, Title)

Lisa Salvador, Vice President

(Printed Name and Title of Authorized Representative)

May 25, 2021

(Date)

248-291-5440/ None

(Phone Number) (Fax Number)

Revised 04/21/2021

## 4. Miscellaneous

**REQUEST FOR QUOTATION  
CRFQ HHR210000005  
Accounting/Auditor Temporary Staffing Services**

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### 11. MISCELLANEOUS:

- 11.1** Contract Manager: During performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its Contract manager and his or her contact information below:

Contract Manager: Vicki Shah  
Telephone Number: (202) 471-0878  
Fax Number: NA  
Email Address: vickis@globalsolgroup.com



## 5. Disclosure of Interested Parties

West Virginia Ethics Commission  
**Disclosure of Interested Parties to Contracts**  
 (Required by W. Va. Code § 6D-1-2)

**Name of Contracting Business Entity:** Global Solutions Group, Inc. **Address:** 25900 Greenfield Rd. Suite 220  
Oak Park, MI 48237

**Name of Authorized Agent:** Lisa Salvador, Vice President **Address:** Same as above

**Contract Number:** \_\_\_\_\_ **Contract Description:** \_\_\_\_\_

**Governmental agency awarding contract:** \_\_\_\_\_

Check here if this is a Supplemental Disclosure

List the Names of Interested Parties to the contract which are known or reasonably anticipated by the contracting business entity for each category below (*attach additional pages if necessary*):

1. **Subcontractors or other entities performing work or service under the Contract**  
 Check here if none, otherwise list entity/individual names below.
  
2. **Any person or entity who owns 25% or more of contracting entity (not applicable to publicly traded entities)**  
 Check here if none, otherwise list entity/individual names below.
  
3. **Any person or entity that facilitated, or negotiated the terms of, the applicable contract (excluding legal services related to the negotiation or drafting of the applicable contract)**  
 Check here if none, otherwise list entity/individual names below.

Signature:  Date Signed: 05/24/2021

**Notary Verification**

State of Michigan, County of Oakland:

I, Lisa Salvador, the authorized agent of the contracting business entity listed above, being duly sworn, acknowledge that the Disclosure herein is being made under oath and under the penalty of perjury.

Taken, sworn to and subscribed before me this 24th day of May, 2021.

  
 Notary Public's Signature

**To be completed by State Agency:**  
 Date Received by State Agency: \_\_\_\_\_  
 Date submitted to Ethics Commission: \_\_\_\_\_  
 Governmental agency submitting Disclosure: \_\_\_\_\_

RANDOLPH BURBACH  
 NOTARY PUBLIC, MICHIGAN  
 COUNTY OF WAYNE  
 My Commission Expires 08/24/2025  
 Acting in the County of Oakland

Revised June 8, 2018

## 6. Purchasing Affidavit

STATE OF WEST VIRGINIA  
 Purchasing Division

### PURCHASING AFFIDAVIT

**CONSTRUCTION CONTRACTS:** Under W. Va. Code § 5-22-1(i), the contracting public entity shall not award a construction contract to any bidder that is known to be in default on any monetary obligation owed to the state or a political subdivision of the state, including, but not limited to, obligations related to payroll taxes, property taxes, sales and use taxes, fire service fees, or other fines or fees.

**ALL CONTRACTS:** Under W. Va. Code §5A-3-10a, no contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and: (1) the debt owed is an amount greater than one thousand dollars in the aggregate; or (2) the debtor is in employer default.

**EXCEPTION:** The prohibition listed above does not apply where a vendor has contested any tax administered pursuant to chapter eleven of the W. Va. Code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

**DEFINITIONS:**

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Employer default" means having an outstanding balance or liability to the old fund or to the uninsured employers' fund or being in policy default, as defined in W. Va. Code § 23-2c-2, failure to maintain mandatory workers' compensation coverage, or failure to fully meet its obligations as a workers' compensation self-insured employer. An employer is not in employer default if it has entered into a repayment agreement with the Insurance Commissioner and remains in compliance with the obligations under the repayment agreement.

"Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceeds five percent of the total contract amount.

**AFFIRMATION:** By signing this form, the vendor's authorized signer affirms and acknowledges under penalty of law for false swearing (W. Va. Code §61-5-3) that: (1) for construction contracts, the vendor is not in default on any monetary obligation owed to the state or a political subdivision of the state, and (2) for all other contracts, that neither vendor nor any related party owe a debt as defined above and that neither vendor nor any related party are in employer default as defined above, unless the debt or employer default is permitted under the exception above.

**WITNESS THE FOLLOWING SIGNATURE:**

Vendor's Name: Global Solutions Group, Inc.

Authorized Signature: *Yvesa Salvador* Date: May 24, 2021

State of Michigan

County of Oakland, to-wit:

Taken, subscribed, and sworn to before me this 24th day of May, 2021.

My Commission expires August 24, 2025.

**AFFIX SEAL HERE**

**NOTARY PUBLIC** *Randolph Burbach*

RANDOLPH BURBACH  
 NOTARY PUBLIC, MICHIGAN  
 COUNTY OF WAYNE  
 My Commission Expires 08/24/2025  
 Acting in the County of Oakland

*Purchasing Affidavit (Revised 01/18/2018)*

## 7. Pricing/Cost Sheet (Exhibit A)

Exhibit A					
Cost Sheet for Accountant/Auditor II, III and IV					
Contract Item	Description	Number of Employees	Estimated Hours	Price Per Hour	Total Cost
Section 4	Accountant/Auditor 2	1	1,400	\$ 45.95	\$ 64,330.00
Section 4	Accountant/Auditor 3	4	5,600	\$ 56.00	\$ 313,600.00
Section 4	Accountant/Auditor 4	5	7,000	\$ 62.96	\$ 440,720.00
<b>Total Bid Amount</b> 					\$ 818,650.00

- Estimated Hours per Employee are for estimation purposes only for the cost proposal.
- To calculate the Total Bid Amount, Vendor will multiply the Estimated Hours by Price per Hour to calculate Total Cost for each position.
- The Total Cost for each position will be added together to calculate the Total Bid Amount
- The per hour rate is an all- of withholding, overhead rates, and any other associated costs necessary to provide the services required in this solicitation.

### Assumption

1. **NOTE: The hours identified on Exhibit A for Accountant/Auditor II are 1,400 hours. On the RFQ form and online line items, they are 1,040 hours, which results in a total price of \$47,788.00**
2. Any overtime (any hours more than 40 hours /week) will be charged at 1.5 times of the base rate
3. As this requirement is for temporary staff supply , rate does not include any hardware, software, or equipment supply
4. Parking & Travel charges if any will be charged extra as per Federal Travel Regulations
5. The proposal will be firm for 90 days.

### 8. GSG's Qualifications

GSG was founded in 2003 to provide staffing and IT support services to government agencies and private sector clients. Our experience has resulted in a highly flexible approach to applying best practices in all aspects of the staffing support lifecycle, from determining if the existing contract personnel will continue in their position(s) or if new personnel are required, through management of personnel performance and client relations.

Through our broad range of staffing experience, we have earned a national reputation as a valuable partner that consistently exceeds customer expectations. Our experience has enabled the development of a systematic and process-driven approach that is fine-tuned to produce the best professional candidates for each required position. GSG continually

expands its talent pool in order to guarantee the most highly qualified individuals for any task order.

Throughout the past 18 years, we have added to our service portfolio while maintaining a commitment to providing excellence in service and value to our clients. Through 18 years of lessons learned, we have developed a lean, flexible corporate culture that is capable of adapting to the needs of our clientele while building a solid foundation of operational and financial stability for future growth. GSG maintains a strong commitment to continuous improvement in all aspects of our business.

### **Core Competencies**

The following table identifies our company's core competencies:

<b>Staffing</b>	<b>Cybersecurity</b>	<b>Document Management</b>
➤ Financial / Accounting Support	➤ Risk Assessment	➤ Enterprise Document Management Solutions
➤ IT Support	➤ Security Audits	▪ Laserfiche
➤ Legal Support	➤ Information Assurance	▪ OpenText
➤ Medical Support	➤ Penetration Testing	➤ Enterprise Records Management
➤ Logistics Support	➤ Social Engineering Security Compliance	➤ Enterprise Content Management
➤ Administrative Support	➤ Incident Response Planning	➤ Case Management
➤ Program Support	➤ Operational Continuity Planning	➤ Workflow Management
➤ Temporary/Full-Time/Temp-to-Hire	➤ Policy and Procedure Development	➤ Document Imaging System & Services
<b>IT Services</b>	➤ Education and Training	➤ Document Digitization
➤ Cloud Hosting	➤ Security Engineering	▪ Hard Copy, Microfilm /Microfiche, Large Plan/Drawings, Audio and Visual, Magnetic Media
➤ Licensing, Implementation, and Renewal Support	➤ Security Hardware and Software	
➤ IT Support	➤ Security information and event management	
➤ Help Desk	➤ Payment Card Industry Assessment	
➤ Backup/Disaster Recovery		
➤ Database Management		
▪ SQL		
▪ SharePoint		
➤ IT Managed Services		
➤ Telephony		
➤ Network Architecting		
➤ Network Administration		
➤ Hardware		
➤ Firewalls		

**Current Staffing Support Clients**

- Oakland County
- State of Kansas
- Kansas Department of Corrections
- State of North Carolina, Department of Agriculture and Consumer Services
- Washtenaw County Water Resources
- Wayne County Airport Authority
- Pennsylvania’s State System of Higher Education
- Philadelphia, Pennsylvania
- Port Authority of Allegheny County
- Prince George’s Community College
- Rowan College at Burlington County
- South Dakota Bureau of Administration
- Board of Water and Light
- City of Athens
- City of Inkster
- City of Phoenix
- City of Rancho Cucamonga
- Cleveland Metro parks
- Connect for Health Colorado
- Fort Wayne–Allen County Airport Authority
- Fort Worth Housing Solutions (FWHS)
- Hennepin County
- Montana State University
- Nevada Affordable Housing Assistance Corporation (NAHAC)
- New Hampshire Department of Education
- State of Michigan
- State of North Carolina
- City of Southfield
- City of Livonia
- City of Farmington hills
- City of Westland
- Henry Ford Health System
- Department of the Air Force
- Department of the Army
- Department of the Navy
- Department of Commerce
- Department of Justice
- General Services Administration (GSA)
- United States Department of Agriculture (USDA)
- Department of Transportation
- Independent U.S. Government Offices
- Department of Health and Human Services
- Department of Housing and Urban Development
- Department of Interior
- Department of Veteran Affairs

**9. Relevant Experience**

The following table presents our relevant staffing experience.

<b>GSG Relevant Staffing Experience</b>
<b>Accounting / Finance / Auditing Services – Lockheed Martin – Antarctica Program</b>
GSG has provided accountants, senior finance specialists, and auditors in support of a contract for Lockheed Martin in association with their Antarctica Program.
<b>Temporary Staffing Support - Port Authority of Allegheny County</b>
GSG provides temporary technical, professional, and clerical support services to the Port Authority of Allegheny County, Pennsylvania on an as-needed basis. Their areas of expertise include technical writing, accounting, and auditing, contracts and purchasing, workers’ compensation, interviewing and recruiting, technical training, and additional

technical positions that require specific education, experience and/or certification. We also provide receptionists, customer service representatives, marketing representatives, mail couriers, and other secretarial, administrative, and clerical workers.

**Temporary Staffing - Pennsylvania State System of Higher Education**

We provide temporary staffing services on a temporary, temp-to-hire, and/or direct placement basis. GSG provides the services on an as-needed basis. Upon request, we provide personnel who have the required expertise and performance capabilities to meet the State System's needs.

**Temporary Staffing Support - Port Authority of Allegheny County**

GSG provides temporary technical, professional, and clerical support services to the Port Authority of Allegheny County, Pennsylvania on an as-needed basis. Their areas of expertise include technical writing, accounting, and auditing, contracts and purchasing, workers' compensation, interviewing and recruiting, technical training, and additional technical positions that require specific education, experience and/or certification. We also provide receptionists, customer service representatives, marketing representatives, mail couriers, and other secretarial, administrative, and clerical workers.

**State of Kansas Administrative Support Contract - All State Agencies**

GSG provides temporary staffing to assist the State of Kansas with its staffing needs. GSG serves all of the State of Kansas agencies that need temporary staffing. GSG is providing temporarily assigned individuals to perform services related to administrative support.

**Administrative Support - U.S. Naval Hospital Guam, Health Promotions Department**

GSG has provided administrative support to the U.S Naval Hospital Guam. Our personnel have acted as the first point of contact with patients, customers, and hospital staff members. Our personnel explain the Health Promotions Clinic's mission and services via telephone interaction and on a walk-in basis. They set up classrooms, prepare class materials, provide reminders to participants prior to class dates, pass out class materials during classes, and other duties related to class functions.

**Construction Contract Administrator Services - Department of the Army - New Jersey Army National Guard**

GSG provided construction contract administrative services in support of the New Jersey National Guard for replacement of facilities destroyed in Superstorm Sandy. Our personnel supported New Jersey Purchasing and Contracting Office in maintaining contract compliance with then-current policies, programs, and regulations.

**Clerical/Office Automation/Front Desk Clerk - Department of the Navy - Naval Medical Center**

GSG provides clerical and administrative services staff to the Naval Medical Center supporting patient and hospital information to patients, hospital staff, and the community at large. Our personnel also provide emergency notifications to hospital staff for pediatric and cardiac emergencies. In addition, they conduct physician paging services and operate the TDD text telephone for the Transfer/Call Center.

**Office Application Specialist - Department of Justice- U.S. Attorney's Office, Western District of Wisconsin**

GSG is providing an Office Application Specialist (OAS) to the Department of Justice. The OAS responds to inquiries (reception phone calls, messages, and walk-in visitors);

provides general information regarding office programs; receives, reviews, and distributes incoming mails, deliveries (including service of process), and packages; and annotates accordingly.

**Office Clerks -Department of the Air Force - 49th Medical Group  
 Holloman Air Force Base (HAFB)**

GSG placed five full-time Clerks at Holloman AFB. They provided clerical/administrative support in wards, clinics, and other departments of the medical treatment facility.

**Clerical Support to the Department of Air Force  
 Seymour Johnson AFB**

GSG placed three clerks at Seymour Johnson AFB. GSG personnel provide medical appointment services and medical release of information services to the 4th Medical Group's beneficiaries. They register beneficiaries in the appointing and registration system, book appointments within access standards, book follow-up appointments, input cancellations, perform call-back reminders to patients, input in-house/off-base referrals, and reschedule appointments according to government-provided appointing protocols and guidelines.

**Administrative Support Services - U.S. General Services Administration (GSA)  
 Northwest/Arctic Region 10**

GSG provides clerical and administrative support to GSA Region 10. Our personnel perform customer service; filing; correspondence; and scheduling and coordination of meetings, conferences, and training classes. They perform data entry for time and attendance and fulfill activities associated with suspense management, supply and inventory management, database management, records, and file management programs. They support the mailroom and provide security administrative support services. They also provide government vehicle and personnel records support.

**Clerical Support - Nellis AFB, Nevada**

GSG provides Medical Records Clerks to Nellis AFB to review, create, analyze, process, and maintain medical records data; compile or extract medical records data to ensure compliance with regulatory requirements; and to perform a variety of related duties.

**Medical Office Clerk - Department of the Air Force  
 Seymour Johnson AFB,**

GSG provides a Medical Clerk to Seymour Johnson AFB to perform general medical clerical work. The individual placed by our staffing team possesses superior telephone etiquette skills as well as excellent communication and customer service skills. They perform general office administrative and receptionist duties including answering phones and greeting patients/visitors at the front desk and information center

**Administrative Support Service for Region 4 - General Services Administration -  
 Public Building Services Region 4**

Currently, we are providing Secretaries and Paralegals to GSA Region 4 (in Atlanta, Georgia; Birmingham, Alabama; Columbia, South Carolina; Jackson, Mississippi; Knoxville, Tennessee; Louisville, Kentucky; Macon, Georgia; Miami, Florida; Nashville, Tennessee; Savannah, Georgia; and Asheville, North Carolina. Our administrative support staff review outgoing correspondence and make edits as appropriate. They assure that all correspondence is properly coordinated, and copies are correctly

distributed and filed. They transmit and receive documents and messages electronically using a workstation that is networked or linked to other computers. They greet visitors, screen, and field telephone calls, respond to requests for information, and provide assistance. Our personnel ensure meeting requests are addressed, and they coordinate and schedule meeting space and audio/video requirements.

## Appendix I Performance Reviews

GSG is also providing the following statements and reviews that attest to our capability to fulfill the District's requirements.

GSG is currently performing on a contract under which we are providing a Document Management Analyst in support of the work of Assistant United States Attorneys for the ***United States Department of Justice, United States Attorney's Office, Northern District of California, located in San Francisco.*** To date our client is very satisfied, as evidenced in the below email, which we recently received:

Gregory is doing a fantastic job for us and I enjoy the working relationship I have with your company.

Thanks,

Eric  
Eric Campany  
Contracting Officer  
FASS Supervisor, USAO NDCA  
W: (415) 436-7179  
C: (415) 336-3038  
[eric.campany@usdoj.gov](mailto:eric.campany@usdoj.gov)

At the U.S. Naval Hospital Guam, we are providing a Program Analyst who is performing Third Party Billing. We recently received the below commendation:

Ever since Ms. Eclavea joined the Billing Office she has demonstrated very strong work ethics, and a lot of dedication to her assigned duties. She is always ready to take on additional assignments as required, and ensures they are completed on time.

Thank you very much!  
Kind regards,  
Aleks  
Aleksandra Orgill  
U.S. Naval Hospital, Guam

**A quotation with regard to our contract at Nellis AFB . . .**

At Nellis AFB, GSG is providing personnel to the Mike O'Callaghan Military Treatment Medical Center. Our personnel perform records work that includes reviewing, creating, analyzing, processing, and maintaining medical records data; compiling or extracting medical records data to ensure compliance with regulatory requirements; and performing a variety of other related duties.

Lt. Colonel Gregory Kirkwood commended one of our Medical Records Clerks indicating:

*Michelle Williams has worked to make the birth registration as easy as possible for the new parents, especially during the COVID pandemic. She schedules patients to have them meet her at the flagpole so they are able to complete the necessary paperwork without ever leaving their car. The focus on making the best experience possible is evident and much appreciated.*

GREGORY A. KIRKWOOD, Lt Col, USAF, MSC, FACHE, PMP  
TRICARE Operations & Patient Administration Flight Commander  
99th Medical Support Squadron  
Mike O'Callaghan Military Medical Center  
4700 Las Vegas Blvd N.  
Nellis AFB, NV 89191

At the U.S. Naval Hospital Guam, GSG is providing Computer Management Support Services to maximize USNH Guam's successful use of the hospital's Automated Information Services (AIS). We provide support for the special needs of the Command Information Officer/Information Systems Officer to optimize end user support.

***NOTE: For our Computer Management Support Services Contract in Guam, Jesusa Larrew, our COR, passed along the below comment she received from the supervisor of our Computer Specialist II we are currently providing:***

***Ms. Camba is an outstanding member of our team here at NH Guam!  
I have received multiple "ICE" comments from NH Guam staff on her superb customer service skills!***

***V/R  
LT***

At the ***Navy Medical Center Portsmouth, Virginia***, we are providing Automation/Front Desk Clerks who possess a full range of administrative skills. Our personnel provide clerical and administrative services supporting patient and hospital information to patients, hospital staff, and the community at large, emergency notifications of hospital staff for pediatric and cardiac emergencies, conduct physician paging services and operate the TDD text telephone for the Transfer/Call Center. All of our personnel follow established rules and procedures in collecting organizing and providing information. They understand the impact their work has on the effect of adequacy and acceptability of related processes and services.

***NOTE: For our Administrative Support Contract at Navy Medical Center, Portsmouth, we received the following commendatory email from. Sean G. Pearson, Supervisor/Head Registrar:***

From: "Pearson, Sean G CIV USN NAVHOSP PORS VA (US)" <[sean.g.pearson3.civ@mail.mil](mailto:sean.g.pearson3.civ@mail.mil)>  
Date: May 30, 2018 at 8:48:52 AM EDT

Good morning all,

I wanted to send you commendatory correspondence regarding our Information Receptionist here at Naval Medical Center Portsmouth.

Despite decreased staffing over the past month and the volume of patient encounters generated through our phone consultations, they are performing very well.

It's teamwork at its best and they remain professional and dedicated to the mission of this facility.

Thank you for the support.....

Very Respectfully,

Mr. Sean G. Pearson  
Supervisor (Head Registrar)  
Admissions & Dispositions  
Clinical Communications Center  
Naval Medical Center Portsmouth, VA.  
(757) 953-1519 Desk  
(757) 553-2285 Cell  
[sean.g.pearson3.civ@mail.mil](mailto:sean.g.pearson3.civ@mail.mil)

We are providing a Medical Records Clerk to provide personnel at the Mike O'Callaghan Military Medical Center, Nellis AFB:

From: Kirkwood, Gregory A Maj USAF 99 MDG (USA) <[gregory.a.kirkwood.mil@mail.mil](mailto:gregory.a.kirkwood.mil@mail.mil)>

Sent: Wednesday, December 11, 2019 11:51 AM

To: Vicki Shah <[VickiS@globalsolgroup.com](mailto:VickiS@globalsolgroup.com)>

Subject: Employee Feedback – Ms. Borja

Ms. Shah-

Good morning, I wanted to pass along my sincere appreciation for Ms. Erin Borja and how she has become a very valued member of the team. She has been instrumental in getting the Inpatient Records section caught up on our consultation backlog, dating all the way back to 2017. There were hundreds of consults that had to be corrected for proper records management and documentation, a heavy lift with Erin doing the majority of the work. She was highlighted as the flight's "On TOPA the World" (TOPA is the section, TRICARE

Operations and Patient Administration) for her efforts and results. Erin has epitomized being a team player as she also has assisted with other tasks within Inpatient Records and always there to help as much as she can.

Please know Erin is an outstanding member of our team and been doing a great job.

v/r

GREGORY A. KIRKWOOD, Maj, USAF, MSC, FACHE, PMP TRICARE Operations & Patient Administration Flight Commander 99th Medical Support Squadron Mike O'Callaghan  
Military Medical Center

4700 Las Vegas Blvd N.

Nellis AFB, NV 89191

Office: 702-653-2570 (DSN 348)

e-mail: [gregory.a.kirkwood.mil@mail.mil](mailto:gregory.a.kirkwood.mil@mail.mil)

The following is a completed evaluation for  
**U.S Naval Hospital, GUAM**



**1. Customer Details**

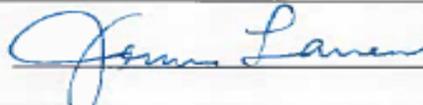
<b>Customer Name</b>	U.S. Naval Hospital, Guam
<b>Project Name</b>	N6809617F3015 - Computer Support Services
<b>Contact Person</b>	Jesusa (Sue) Larrew
<b>Designation</b>	Contracting Officer Representative (COR)
<b>Email Id</b>	jesusa.p.larrew.civ@mail.mil
<b>Project Description</b>	Supported the special needs of the Command Information Systems Officer to optimize end-user support. Provided hardware & software support, problem resolution, program enhancement upgrades, etc.

**2. Feedback About Global Solutions Group Inc.'s Performance**

Ratings: Excellent || Good || Average || Below Average || Poor

	Rating (Place a "Yes" wherever applicable)				
	Excellent	Good	Average	Below Average	Poor
Overall Satisfaction		X			
Quality of the Work Performed		X			
Delivery on Time		X			
Communication and Project Management		X			
Things that went well					
Recognize any outstanding GSG team member(s)					
	(Place "X" Where Applicable)				
	Yes	May Be	No		
Will you recommend our services to others?	X				
Can we provide your name as a Reference to potential clients?	X				

**3. Any Suggestions/Remarks**

Signature: 

Name: Jesusa Larrew

Date: 29 July 2019

The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for the GSA Region 4: Administrative & Paralegal Services. These are official assessments of performance made by Federal Government agencies regarding contractor performance on contracts. As you can see, **GSG's client was exceptionally satisfied:**  
**GSA Region 4 – 2019–2020**

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**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**  
 INCOMPLETE-RATED

**Nonsystems**

**Name/Address of Contractor:**

Vendor Name: GLOBAL SOLUTIONS GROUP INC  
 Division Name:  
 Street: 29468 CHELSEA CROSSING  
 City: FARMINGTON HILLS  
 State: MI Zip: 483312809  
 Country: USA  
 CAGE Code:  
 Unique Entity ID (DUNS): 078343325 Unique Entity ID (SAM):  
 Product/Service Code: █████ Principal NAICS Code: █████

**Evaluation Type:** Interim

**Contract Percent Complete:**

**Period of Performance Being Assessed:** 10/01/2019 - 09/29/2020

**Contract Number:** 47PE0418C0043 **Business Sector & Sub-Sector:** Nonsystems - Prof/Tech/Mng Support

**Contracting Office:** PBS R4 ACQ PROG SUPPORT CONTRACTS **Contracting Officer:** KIMURA ARMSTEAD **Phone Number:** 404-772-8072

**Location of Work:**

Region 4- Mississippi, Alabama, North Carolina, South Carolina, Georgia, Kentucky, Tennessee, and Florida

**Date Signed:** 09/28/2018 **Period of Performance Start Date:** 10/01/2018

**Est. Ultimate Completion Date/Last Date to Order:** 06/30/2023 **Estimated/Actual Completion Date:**

**Funding Office ID:**

**Base and All Options Value :** \$5,422,185 **Action Obligation:** \$3,025,885

**Complexity:** Medium **Termination Type:** None

**Extent Competed:** Full and Open Competition after Exclusion of Sources **Type of Contract:** Firm Fixed Price

**Key Subcontractors and Effort Performed:**

**Unique Entity ID (DUNS):** **Unique Entity ID (SAM):**

**Effort:**

**Unique Entity ID (DUNS):** **Unique Entity ID (SAM):**

**Effort:**

**Unique Entity ID (DUNS):** **Unique Entity ID (SAM):**

**Effort:**

**Project Number:** N/A

**Project Title:**

Administrative Contract

**Contract Effort Description:**

General: This is a non-personal services requirement to provide Administrative Support, and Paralegal Services Support. The Government shall not exercise any supervision or control over the contract service providers performing the services herein. Such contract service providers shall be accountable solely to the Contractor who, in turn is responsible to the Government.

Description of Services/Introduction: The Contractor shall provide all personnel, equipment, supplies, facilities, transportation, tools,

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materials, supervision, and other items and non-personal services necessary to provide support, except for those items specified as government furnished property and services.

Scope: The Contractor shall provide Secretary II, Secretary III, and Paralegal I, support in federally owned and leased space for General Services Administration (GSA), Region 4, Public Building Services (PBS). The work to be performed under this contract will be performed at various locations within the GSA Southeast Sunbelt Region. Specifically all areas within the eight states of Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee are the service areas.

**Small Business Subcontracting:**

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	Satisfactory	Satisfactory
Schedule:	N/A	Exceptional
Cost Control:	N/A	Satisfactory
Management:	Satisfactory	Very Good
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Satisfactory
Other Areas:		
(1):		N/A
(2):		N/A
(3):		N/A

**Variance (Contract to Date):**

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

QUALITY: Contractors performance meets contractual requirements and exceeds many to the Government's benefit. During the COVID 19 Pandemic which began in March 2020, the Contractor switched personnel to a virtual environment which greatly benefited GSA in support of official duties.

The Contractor presented no weakness during the Period of Performance. There were no corrective action requirements.

SCHEDULE: Contractors performance meets contractual requirements and exceeds many to the Government's benefit without weaknesses.

Contractor showed strength in switching personnel from inperson to virtual work within a short period of time during the COVID 19 Pandemic of March 2020.

COST CONTROL: Contractor performance meets contractual requirements.

MANAGEMENT: The Contractor is customer focused, and engaged in the activities of the Agency. Contractor is very receptive and adaptable to organizational changes. The Contractor has maintained open communications with the Contracting Team.

There were no weaknesses identified.

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REGULATORY COMPLIANCE: Contractual requirements were met

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official:**

Name: KIMURA ARMSTEAD

Title: Branch Chief, Contracting Officer

Organization: Public Building Services - Acq

Phone Number: 404-331-2662 Email Address: kimura.armstead@gsa.gov

Date: 02/03/2021

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The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for the GSA Region-10: Administrative Services at Juneau, Alaska. These are official assessments of performance made by Federal Government agencies regarding contractor performance on contracts. As you can see, **GSG's client was exceptionally satisfied:**

5/19/2020

CPARS

Print Close

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**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**

Nonsystems

**Name/Address of Contractor:**

Company Name: GLOBAL SOLUTIONS GROUP INC

Division Name:

Street Address: 29468 CHELSEA CROSSING

City: FARMINGTON HILLS

State/Province: MI Zip Code: 483312809

Country: USA

CAGE Code: [REDACTED]

DUNS Number: 078343325

PSC: [REDACTED] NAICS Code: [REDACTED]

**Evaluation Type:** Final

**Contract Percent Complete:** 100

**Period of Performance Being Assessed:** 07/01/2018 - 03/31/2020

**Contract Number:** 47PL0218C0014 **Business Sector & Sub-Sector:** Nonsystems - Prof/Tech/Mng Support

**Contracting Office:** PBS R10 **Contracting Officer:** DANIEL COTTO **Phone Number:** 253-931-7973

**Location of Work:**

Juneau Federal Building & US Courthouse  
 700 W 9th Street  
 Juneau, AK 99801-1807

**Award Date:** 06/28/2018 **Effective Date:** 07/01/2018

**Completion Date:** 12/31/2022 **Estimated/Actual Completion Date:** 03/31/2020

**Total Dollar Value:** \$157,664 **Current Contract Dollar Value:** \$157,664

**Complexity:** Medium **Termination Type:** Convenience

**Competition Type:** Not Competed under SAP **Contract Type:** Firm Fixed Price

**Key Subcontractors and Effort Performed:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**Project Number:**

**Project Title:**

Recurring Administrative Support Services for Juneau, AK GSA Office

**Contract Effort Description:**

Provide one person administrative support for operations of a GSA Federal Building property management office.

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[https://cpars.cpars.gov/cpars/app/appviewevaluation\\_input.action?id=2901949&requestType=P](https://cpars.cpars.gov/cpars/app/appviewevaluation_input.action?id=2901949&requestType=P)

1/3

5/19/2020

CPARS

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**Small Business Subcontracting:**

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	N/A
Cost Control:	N/A	N/A
Management:	N/A	Very Good
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Satisfactory
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

**Variance (Contract to Date):**

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

**QUALITY:** Selection and hiring of a quality employee was the significant event that led to successful performance of this contract. This individual is intelligent, alert to action that needs to be taken, and creative in finding ways to improve the operations and efficiency of an office. She has excellent interpersonal skills, which as the customer facing person in this office led to positive Tenant Satisfaction Survey comments and ratings. She learned quickly to operate specialized software supporting our building operations, and found ways to improve the processes.

**MANAGEMENT:** The Contractor communicated frequently and showed sincere interest in meeting or exceeding Government expectations for this contract.

**REGULATORY COMPLIANCE:** Contractor complies with all applicable regulations, as well as local policies and site specific (airport) requirements

**OTHER AREAS:** The administrative support we received through this contract met or exceeded our needs while adding a valued member to our office team.

**ADDITIONAL/OTHER:** Global Solutions Group, Inc. was a good partner to the Government and I am fully satisfied with their performance.

**RECOMMENDATION:**  
 Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

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2/3

5/19/2020

CPARS

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**Name and Title of Assessing Official:**

Name: DANIEL COTTO

Title: Contract Specialist

Organization: GSA

Phone Number: 253-931-7973 Email Address: daniel.cotto@gsa.gov

Date: 05/15/2020

**Contractor Comments:**

QUALITY: Global Solutions Group takes pride in ensuring we provide our clients with the right fit for their staffing needs. We are pleased that the personnel we provided had such a positive impact to the GSA Region 10, Juneau Alaska office.

MANAGEMENT: Global Solutions Group appreciated very much the ease of communication between our management staff and client representatives. Quarterly meetings greatly facilitated ensuring overall successful performance of this contract!

REGULATORY COMPLIANCE: Global Solutions Group understands the importance of ensuring regulatory requirements.

OTHER AREAS: Global Solutions Group truly values GSA Region 10 as our esteemed client. We enjoyed working with contracting and are truly pleased to know that the personnel provided made such a contribution.

ADDITIONAL/OTHER: We greatly value the opportunity to provide GSA Region 10 with qualified personnel to the Juneau Alaska office. It was a win-win situation for all and we greatly look forward to working with GSA Region 10 in the future.

CONCURRENCE: I concur with this evaluation.

**Name and Title of Contractor Representative:**

Name: Bijal Mehta

Title: President

Phone Number: 313-397-8311 Email Address: bijalm@globalsolgroup.com

Date: 05/18/2020

**Review by Reviewing Official:**

Review by Reviewing Official not required.

**Name and Title of Reviewing Official:**

Name:

Title:

Organization:

Phone Number: Email Address:

Date:

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The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for the GSA Region-10: Administrative Services at Boise, Idaho. These are official assessments of performance made by Federal Government agencies regarding contractor performance on contracts. As you can see, **GSG's client was exceptionally satisfied:**

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**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**

INCOMPLETE-RATED

**Nonsystems**

**Name/Address of Contractor:**

Vendor Name: GLOBAL SOLUTIONS GROUP INC  
 Division Name:  
 Street: 29468 CHELSEA CROSSING  
 City: FARMINGTON HILLS  
 State: MI Zip: 483312809  
 Country: USA  
 CAGE Code:  
 Unique Entity ID (DUNS): 078343325 Unique Entity ID (SAM):  
 Product/Service Code: [REDACTED] Principal NAICS Code: [REDACTED]

**Evaluation Type:** Interim

**Contract Percent Complete:**

**Period of Performance Being Assessed:** 06/01/2018 - 12/31/2020

**Contract Number:** 47PL0218C0013 **Business Sector & Sub-Sector:** Nonsystems - Prof/Tech/Mng Support

**Contracting Office:** PBS R10 **Contracting Officer:** JOSE DOMINGO **Phone Number:** 253-931-7948

**Location of Work:**

James A. McClure Federal Building & US Courthouse  
 550 W Fort Street  
 Boise, ID 83724-0101

**Date Signed:** 06/20/2018 **Period of Performance Start Date:** 06/01/2018

**Est. Ultimate Completion Date/Last Date to Order:** 12/31/2022 **Estimated/Actual Completion Date:**

**Funding Office ID:** [REDACTED]

**Base and All Options Value :** \$177,342 **Action Obligation:** \$177,342

**Complexity:** **Termination Type:**

**Extent Competed:** Not Competed under SAP **Type of Contract:** Firm Fixed Price

**Key Subcontractors and Effort Performed:**

**Unique Entity ID (DUNS):** **Unique Entity ID (SAM):**

**Effort:**

**Unique Entity ID (DUNS):** **Unique Entity ID (SAM):**

**Effort:**

**Unique Entity ID (DUNS):** **Unique Entity ID (SAM):**

**Effort:**

**Project Number:**

**Project Title:**

Administrative Services for the Boise Field Office, Facilities Management Division

**Contract Effort Description:**

Administrative Services for the Boise Field Office, Facilities Management Division

**Small Business Subcontracting:**

Does this contract include a subcontracting plan? No

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 Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Satisfactory
Cost Control:	N/A	Satisfactory
Management:	N/A	Satisfactory
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Satisfactory
Other Areas:		
(1):		N/A
(2):		N/A
(3):		N/A

**Variance** (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

**QUALITY:** The Administrative Support contractor was always on time to work each day. She eagerly took on any tasks that were given to her. She had a positive and proactive approach to her work in the office, taking it upon herself to organize the supplies and other materials. She was an integral part in helping to move the office temporarily during the office renovation, and then moving back into the renovated office. She also assisted with implementing the new perimeter access control system, being the main point of contact for building tenants and contractors to enroll their ID badges into the system. She took notes during construction project meetings. She assisted the Lease Administration Manager with drafting lease inspection letters to GSA Lessors. She assisted the GSA Fleet Managers to prepare and send new gas cards and notices to customers.

**SCHEDULE:** No issues exist with the schedule for this contract. We did a stop work order as of April 1, 2020 due to COVID-19. We decided that with few customers in the building and only one GSA staff member in the office, we didn't need an administration position at this time. Global Solutions has been good about organizing and managing their resources and employee during this contact. All deliverables have been received.

**COST CONTROL:** Global Solutions submitted their invoices promptly and as required by the contract. Monthly invoices were always accurate.

**MANAGEMENT:** Global Solutions had monthly meetings with their employee/contractor and submitted monthly progress reports on tasks completed. Global Solutions also attended quarterly partnering meetings with the Contracting Officer and COR. Global Solutions was always responsive and open to suggestions to improve service.

**REGULATORY COMPLIANCE:** Global Solutions complied with all regulatory and reporting requirements in the contract, as stated above.

**ADDITIONAL/OTHER:** Contractor is performing satisfactorily under the contract.

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official:**

Name: Jose Domingo

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The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for the United States Department of Agriculture (USDA) Office of Information Security (OIS). These are official assessments of performance made by Federal Government agencies regarding contractor performance on contracts. As you can see, **GSG's client was exceptionally satisfied:**

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**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**  
 MODIFIED EVALUATION

Nonsystems

**Name/Address of Contractor:**

Company Name: GLOBAL SOLUTIONS GROUP, INC.  
 Division Name:  
 Street Address: 29468 CHELSEA CROSSING  
 City: FARMINGTON HILLS  
 State/Province: MI Zip Code: 483312809  
 Country: USA  
 CAGE Code:  
 DUNS Number: 078343325  
 PSC: [REDACTED] NAICS Code: [REDACTED]

**Evaluation Type:** Final

**Contract Percent Complete:**

**Period of Performance Being Assessed:** 09/15/2018 - 10/31/2018

**Contract Number:** AG3144B170004 AG3144K170265 **Business Sector & Sub-Sector:** Nonsystems - Telecommunications

**Contracting Office:** USDA, OPPM-POD-ACQ-MGMT-BRANCH-FTC **Contracting Officer:** KASEY KOCH **Phone Number:** 970-295-5291

**Location of Work:**

**Award Date:** 09/15/2017 **Effective Date:** 09/15/2017

**Completion Date:** 10/31/2018 **Estimated/Actual Completion Date:** 10/31/2018

**Total Dollar Value:** \$903,877 **Current Contract Dollar Value:** \$903,877

**Complexity:** Low **Termination Type:** None

**Competition Type:** Full and Open Competition **Contract Type:** Firm Fixed Price

**Key Subcontractors and Effort Performed:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**Project Number:**

**Project Title:**

United States Department of Agriculture (USDA) Office of Information Security (OIS) Penetration Test of USDA Agencies

**Contract Effort Description:**

United States Department of Agriculture (USDA) Office of Information Security (OIS) Penetration Test of USDA Agencies

**Small Business Subcontracting:**

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	Satisfactory	Exceptional
Schedule:	Satisfactory	Exceptional
Cost Control:	Satisfactory	Very Good
Management:	Satisfactory	Very Good
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	Satisfactory	Very Good
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

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**Variance (Contract to Date):**

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

**QUALITY:** Quality Control was exceptional. Reports were carefully reviewed in full and were flawless in presentation and content. No issues or concerns were ever brought up throughout the performance of this contract which involved working with 21 separate agencies. These facts allowed for less oversight which allowed Government assets to be utilized elsewhere which is a cost savings and a benefit to the Government.

**SCHEDULE:** The start of this requirement was delayed two months due to a protest of the award. Also, there was a government shut-down that impacted the project schedule. Despite these unavoidable delays GSG completed the work in ten months instead of the allotted 12 months. These facts allowed for less oversight which allowed Government assets to be utilized elsewhere which is a cost savings and a benefit to the Government.

**COST CONTROL:** GSG cut the travel budget by 50% from what was allotted. That is significant, given the number of agencies tested. GSG was very conscious in controlling costs and were very cost effective and conservative with travel costs so that USDA could utilize the savings elsewhere. These actions allowed for cost savings which is a benefit to the Government.

**MANAGEMENT:** The GSG Management team closely adhered to USDA's Project Management protocols and made the workflow smooth for USDA. GSG provided all coordination, document updates and even updated organizational changes to documents which was not called out in the requirements. GSG was a highly independent team, who required very minimal guidance from USDA and provided outstanding output. These facts allowed for less oversight which allowed Government assets to be utilized elsewhere which is a cost savings and a benefit to the Government.

**REGULATORY COMPLIANCE:** GSG team tracked new updates closely and any changes to the rules and regulations for Penetration Testing, Operational Assessment Vulnerability and web application processes. For this contract, GSG used top of the line scanning tools, and strict adherence to federal compliance for all work performed. The GSG Team invested a great deal of training and purchasing the newest and finest tools and licenses available to exceed regulatory compliance requirements. These investments were over and above what was required to perform the work and resulted in a better product which was a benefit to the Government.

**OTHER AREAS:** The GSG team was always ready to provide advice and expert knowledge for other Cybersecurity related issues outside the scope of this contract. Throughout the duration of this contract, other USDA Agencies reached out to the GSG for their insight and GSG was always ready to assist.

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official:**

Name: JAMES EDINGTON

Title: Contract Officer

Organization: USDA

Phone Number: 1-970-295-5848 Email Address: james.edington@ftc.usda.gov

Date: 02/07/2019

**Contractor Comments:**

This evaluation has been modified, please see the original evaluation to view the contractor comments.

**Name and Title of Contractor Representative:**

Name:

Title:

Phone Number: Email Address:

Date:

**Review by Reviewing Official:**

I have reviewed all information regarding this CPARS and agree with the modified ratings provided by the Assessing Official. This office strictly follows the CPARS definitions.

**Name and Title of Reviewing Official:**

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The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for United States Department of Agriculture (USDA) Office of Information Security (OIS). **Contract Number: AG3144B170004 12314418F0556**

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503

**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**  
 MODIFIED EVALUATION

Nonsystems

**Name/Address of Contractor:**

Company Name: GLOBAL SOLUTIONS GROUP, INC.  
 Division Name:  
 Street Address: 29468 CHELSEA CROSSING  
 City: FARMINGTON HILLS  
 State/Province: MI Zip Code: 483312809  
 Country: USA  
 CAGE Code:  
 DUNS Number: 078343325  
 PSC: [REDACTED] NAICS Code: [REDACTED]

**Evaluation Type:** Interim

**Contract Percent Complete:**

**Period of Performance Being Assessed:** 09/06/2018 - 09/05/2019

**Contract Number:** AG3144B170004 12314418F0556 **Business Sector & Sub-Sector:** Nonsystems - Telecommunications

**Contracting Office:** USDA, OCP-POD-ACQ-MGMT-BRANCH-FTC **Contracting Officer:** SHANNON SCHIERLING **Phone Number:** 970-295-5505

**Location of Work:**

**Award Date:** 09/06/2018 **Effective Date:** 09/06/2018

**Completion Date:** 09/29/2019 **Estimated/Actual Completion Date:** 10/22/2019

**Total Dollar Value:** \$389,202 **Current Contract Dollar Value:** \$389,202

**Complexity:** Medium **Termination Type:** None

**Competition Type:** Full and Open Competition **Contract Type:** Firm Fixed Price

**Key Subcontractors and Effort Performed:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**Project Number:**

**Project Title:**

Security Assessments

**Contract Effort Description:**

Perform Operational Security Assessments, Penetration Testing and Web Security Assessments for USDA agencies.

**Small Business Subcontracting:**

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Exceptional
Schedule:	N/A	Very Good
Cost Control:	N/A	Exceptional
Management:	N/A	N/A
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Satisfactory
Other Areas:		
(1):		N/A
(2):		N/A
(3):		N/A

**Variance (Contract to Date):**

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Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

**QUALITY:** Upon award of this Order, Global Solutions was not provided a Scope. The vendor subsequently worked hand-in-hand with the end customer to identify all requirements and then created the most up-to-date methodology per current standards and requirements. Despite log-in issues to High-Value Application (HVA) sites, and dealing with non-compatible Government Furnished Equipment (GFE), the vendor worked day and night with no additional costs to complete deliverables. The vendor's resulting reports have been deemed exceptional. COR Harry Leyden concurs with these statements.

**SCHEDULE:** Despite log-in issues to High-Value Application (HVA) sites, and dealing with non-compatible Government Furnished Equipment (GFE), the vendor worked day and night with no additional costs to complete deliverables. The vendor's resulting reports have been deemed exceptional. COR Harry Leyden concurs with these statements.

**COST CONTROL:** Global Solutions accommodated the end-user and worked remotely on all Web Application Testing which saved the government \$8,000 in Travel Costs.

In addition - during the performance of the 23 Web Application Tests required on this order, the vendor was asked to perform 10 more Web Application Tests under the same order. Global Solutions provided the 10 additional Web Application Tests at NO COST to the government.

Despite log-in issues to High-Value Application (HVA) sites, and dealing with non-compatible Government Furnished Equipment (GFE), the vendor worked day and night with no additional costs to complete deliverables.

For these reasons, the rating has been changed to exceptional and the COR Harry Leyden concurs.

**REGULATORY COMPLIANCE:** Contractor met all regulatory requirements in accordance with contract terms and conditions.

**OTHER AREAS:** Customer oriented and provides excellent account management going above and beyond to meet customer deadlines, provide deliverables and keep costs within contractual limits. Excellent work with the customer to define additional scope issues. Communications performed in a timely manner.

**ADDITIONAL/OTHER:** Harry Leden - COR for this contract confirmed contractor performance ratings and asked to please give a higher rating for this contract based on vendor discussion.

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official:**

Name: SHANNON SCHIERLING

Title: Contracting Officer

Organization: Acquisition Management Branch - FTC

Phone Number: 970-295-5505 Email Address: shannon.schierling@usda.gov

Date: 11/04/2019

**Contractor Comments:**

This evaluation has been modified, please see the original evaluation to view the contractor comments.

**Name and Title of Contractor Representative:**

Name:

Title:

Phone Number: Email Address:

Date:

**Review by Reviewing Official:**

concur with modified ratings.

**Name and Title of Reviewing Official:**

Name: Jason Kuhl

Title: Branch Chief

Organization: Procurement Operations Division

Phone Number: Email Address:

Date: 11/13/2019

The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for United States Department of Agriculture (USDA) Office of Information Security (OIS). **Contract Number: AG3144B170004 12314418F0567**

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503

**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**  
 MODIFIED EVALUATION

Nonsystems

**Name/Address of Contractor:**

Company Name: GLOBAL SOLUTIONS GROUP, INC.  
 Division Name:  
 Street Address: 29468 CHELSEA CROSSING  
 City: FARMINGTON HILLS  
 State/Province: MI Zip Code: 483312809  
 Country: USA  
 CAGE Code:  
 DUNS Number: 078343325  
 PSC: [REDACTED] NAICS Code: [REDACTED]

**Evaluation Type:** Interim

**Contract Percent Complete:**

**Period of Performance Being Assessed:** 09/19/2018 - 09/18/2019

**Contract Number:** AG3144B170004 12314418F0567 **Business Sector & Sub-Sector:** Nonsystems - Telecommunications

**Contracting Office:** USDA, OCP-POD-ACQ-MGMT-BRANCH-FTC **Contracting Officer:** SHANNON SCHIERLING **Phone Number:** 970-295-5505

**Location of Work:**

**Award Date:** 09/19/2018 **Effective Date:** 09/19/2018

**Completion Date:** 09/29/2019 **Estimated/Actual Completion Date:** 10/22/2019

**Total Dollar Value:** \$252,158 **Current Contract Dollar Value:** \$252,158

**Complexity:** Low **Termination Type:** None

**Competition Type:** Full and Open Competition **Contract Type:** Firm Fixed Price

**Key Subcontractors and Effort Performed:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**Project Number:**

**Project Title:**

Perform Operational Security Assessments, Penetration Testing and Web Security Assessments for USDA agencies.

**Contract Effort Description:**

Perform Operational Security Assessments, Penetration Testing and Web Security Assessments for USDA agencies.

**Small Business Subcontracting:**

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Very Good
Cost Control:	N/A	Exceptional
Management:	N/A	N/A
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Very Good
Other Areas:		
(1):		N/A
(2):		N/A
(3):		N/A

**Variance (Contract to Date):**

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

**QUALITY:** Global Solutions thoroughly evaluated all Operational Security Assessment (OSA) artifacts. Many documents had not been updated in numerous years by some of the agencies. Data Collection Interviews conducted by the vendor were exceptionally detailed to ensure customers' answered important policy and procedure requirements. Furthermore, the vendor provided ad-hoc services to OCIO and NFC during their critical needs.

COR Harry Leyden supports this evaluation

**SCHEDULE:** Furlough Issues created issues and yet the vendor delivered all four agency OSAs by the original Period of Performance. The contract was extended by default due to the furlough, however Global Solutions worked to complete according to the initial schedule.

**COST CONTROL:** Global Solutions planned in such a manner so as to perform work remotely and saved the government \$4,000.00 in travel funds. In addition, the vendor provided 7 Web Application Penetration Tests with no additional cost to the government (5 for NRCS, and 2 for RMA). This resulted in CONSIDERABLE savings to the government.

**REGULATORY COMPLIANCE:** Global Solutions continually monitored NIST updates to ensure that all regulatory requirements were met and included per NIST Rev-5.

**OTHER AREAS:** Customer oriented and provides excellent account management. Vendor diligently works to accommodate customer, keep costs in line while providing additional support and customer service. Communications were always performed in a timely manner.

**ADDITIONAL/OTHER:** Harry Leyden, COR, has reviewed Contractor performance and asked for ratings to be moved to the ratings within this CPAR review.

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official:**

Name: SHANNON SCHIERLING

Title: Contracting Officer

Organization: Acquisition Management Branch - FTC

Phone Number: 970-295-5505 Email Address: shannon.schierling@usda.gov

Date: 11/06/2019

**Contractor Comments:**

This evaluation has been modified, please see the original evaluation to view the contractor comments.

**Name and Title of Contractor Representative:**

Name:

Title:

Phone Number: Email Address:

Date:

**Review by Reviewing Official:**

Concur with modified ratings.

**Name and Title of Reviewing Official:**

Name: Jason Kuhl

Title: Branch Chief

Organization: Procurement Operations Division

Phone Number: Email Address:

Date: 11/13/2019

The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for United States Department of Agriculture (USDA) Office of Information Security (OIS). **Contract Number: AG3144B170004 12314418F0604**

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503

**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**  
 MODIFIED EVALUATION

**Nonsystems**

**Name/Address of Contractor:**

Company Name: GLOBAL SOLUTIONS GROUP, INC.  
 Division Name:  
 Street Address: 29468 CHELSEA CROSSING  
 City: FARMINGTON HILLS  
 State/Province: MI Zip Code: 483312809  
 Country: USA  
 CAGE Code:

DUNS Number: 078343325

PSC: [REDACTED] NAICS Code: [REDACTED]

Evaluation Type: Interim

Contract Percent Complete:

Period of Performance Being Assessed: 09/14/2018 - 09/13/2019

Contract Number: AG3144B170004 12314418F0604 Business Sector & Sub-Sector: Nonsystems - Telecommunications

Contracting Office: USDA, OCP-POD-ACQ-MGMT-BRANCH-FTC Contracting Officer: SHANNON SCHIERLING Phone Number: 970-295-5505

Location of Work:

Award Date: 09/18/2018 Effective Date: 09/14/2018

Completion Date: 09/29/2019 Estimated/Actual Completion Date: 10/22/2019

Total Dollar Value: \$924,160 Current Contract Dollar Value: \$924,160

Complexity: Low Termination Type: None

Competition Type: Full and Open Competition Contract Type: Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

Penetration Testing

Contract Effort Description:

Penetration Testing

Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Exceptional
Schedule:	N/A	Very Good
Cost Control:	N/A	Satisfactory
Management:	N/A	N/A
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Very Good
Other Areas:		
(1):		N/A
(2):		N/A
(3):		N/A

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Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

**QUALITY:** Despite current reorganization of USDA agency/personnel, Global Solutions navigated through the changing environment to gather detailed requirements and provide high-quality penetration testing reports. The vendor also provided 24 hours - 7 days per week support to all agencies during their scan. Several feedback reports were sent from end customers to support this information.

COR Harry Leyden concurs with this rating.

**SCHEDULE:** Global Solutions provided all requirements on time despite the USDA reorganization. Vendor was active and continuously reaching out to the various agencies ahead of time - reminding them of upcoming schedule of activities and requesting required information ahead of time, enabling every scan to be on time. The contract was extended only due to furlough, which was beyond vendor control.

COR Harry Leyden concurs with this evaluation.

**COST CONTROL:** Firm fixed price contract.

**REGULATORY COMPLIANCE:** Global Solutions routinely utilized well recognized, state of the art industry tools to ensure the most current regulatory changes. The vendor understands the critical nature of IT work and spare no expense or time in ensuring compliance.

COR Harry Leyden concurs with this rating.

**OTHER AREAS:** Global Solutions was available to assist - or answer any questions or concerns any of the Government Customers had. The vendor was available by phone and email 24/7, both during the interval of customers' Penetration Test and beyond.

COR Harry Leyden concurs with this evaluation.

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official:**

Name: SHANNON SCHIERLING

Title: Contracting Officer

Organization: Acquisition Management Branch - FTC

Phone Number: 970-295-5505 Email Address: shannon.schierling@usda.gov

Date: 11/06/2019

**Contractor Comments:**

This evaluation has been modified, please see the original evaluation to view the contractor comments.

**Name and Title of Contractor Representative:**

Name:

Title:

Phone Number: Email Address:

Date:

**Review by Reviewing Official:**

Concur with modified ratings

**Name and Title of Reviewing Official:**

Name: Jason Kuhl

Title: Branch Chief

Organization: Procurement Operations Division

Phone Number: Email Address:

Date: 11/13/2019

The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for

## Bureau of Safety and Environmental Enforcement

2/17/2017

CPARS/FAPIIS

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503

### CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

Nonsystems

**Name/Address of Contractor:**

Company Name: GLOBAL SOLUTIONS GROUP INC

Division Name:

Street Address: 24451 GRAND RIVER AVE

City:

State/Province: X Zip Code:

Country: X

CAGE Code:

DUNS Number: 078343325

PSC: [REDACTED] NAICS Code: [REDACTED]

**Evaluation Type:** Final

**Contract Percent Complete:**

**Period of Performance Being Assessed:** 11/04/2013 - 11/03/2014

**Contract Number:** INE13PC00016 **Business Sector & Sub-Sector:** Nonsystems - Telecommunications

**Contracting Office:** HEADQUARTERS **Contracting Officer:** CAROLINE LAIKIN-CREDNO **Phone Number:** 703-787-1828

**Location of Work:**

**Award Date:** 07/25/2013 **Effective Date:** 11/04/2013

**Completion Date:** 11/03/2014 **Estimated/Actual Completion Date:** 11/03/2014

**Total Dollar Value:** \$227,803 **Current Contract Dollar Value:** \$227,803

**Complexity:** Low **Termination Type:** None

**Competition Type:** Full and Open Competition after Exclusion of Sources **Contract Type:** Firm Fixed Price

**Key Subcontractors and Effort Performed:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**Project Number:**

**Project Title:**

Purchase Microsoft Premier Support

**Contract Effort Description:**

Reseller of Microsoft Premier Support.

**Small Business Utilization:**

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Very Good
Cost Control:	N/A	N/A
Management:	N/A	Very Good
Utilization of Small Business:	N/A	N/A
Regulatory Compliance:	N/A	Very Good
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

2/17/2017

CPARS/FAPIIS

**Variance (Contract to Date):**

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

QUALITY: Reseller of Microsoft Premier Support contract.

SCHEDULE: Delivery ontime.

MANAGEMENT: Management has been easy to work with.

REGULATORY COMPLIANCE: All applicable regulatory requirements met.

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official:**

Name: Caroline Laikin

Title: Contracting Officer

Organization: BSEE

Phone Number: Email Address:

Date: 01/21/2015

**Contractor Comments:**

QUALITY: Global Solutions Group, Inc. appreciate Microsoft technology related support services to BSEE.

Our team certainly proud to provide valued services to BSEE team and we thank you all.

Thanks.

ADDITIONAL/OTHER: Global Solutions Group, Inc. appreciate Microsoft technology related support services to BSEE.

Our team certainly proud to provide valued services to BSEE team and we thank you all.

Thanks.

CONCURRENCE: I concur with this evaluation.

**Name and Title of Contractor Representative:**

Name: BIJAL MEHTA

Title: President

Phone Number: 313-397-8311 Email Address: bijalm@globalsolgroup.com

Date: 01/29/2015

**Review by Reviewing Official:**

Review by Reviewing Official not required.

**Name and Title of Reviewing Official:**

Name:

Title:

Organization:

Phone Number: Email Address:

Date:

FOR OFFICIAL USE ONLY

The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for **Office of Administrative Services – Internal Acquisition Division**

2/17/2017

CPARS/FAPIS

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503

**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**

Nonsystems

**Name/Address of Contractor:**

Company Name: GLOBAL SOLUTIONS GROUP, INC.

Division Name:

Street Address: 24451 GRAND RIVER AVE

City: DETROIT

State/Province: MI Zip Code: 48219

Country: USA

CAGE Code:

DUNS Number: 078343325

PSC: [REDACTED] NAICS Code: [REDACTED]

Evaluation Type: Final

Contract Percent Complete:

Period of Performance Being Assessed: 09/30/2015 - 07/19/2016

Contract Number: GS35F171AA GSH0015AA0200 Business Sector & Sub-Sector: Nonsystems - Telecommunications

Contracting Office: INTERNAL ACQUISITION DIVISION Contracting Officer: DIANE TAYLOR Phone Number: 202 208 2915

Location of Work:

Award Date: 09/30/2015 Effective Date: 09/30/2015

Completion Date: 09/29/2020 Estimated/Actual Completion Date: 07/19/2016

Total Dollar Value: \$941,123 Current Contract Dollar Value: \$301,378

Complexity: Low Termination Type: None

Competition Type: Full and Open Competition Contract Type: Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

NETAPP EOL HARDWARE SUPPORT AND MAINTENANCE

Contract Effort Description:

NETAPP EOL HARDWARE SUPPORT AND MAINTENANCE

Small Business Utilization:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Satisfactory
Cost Control:	N/A	Satisfactory
Management:	N/A	N/A
Utilization of Small Business:	N/A	N/A
Regulatory Compliance:	N/A	N/A
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

[https://cpars.cpars.gov/cpars/app/appview/evaluation\\_input.acton?id=1150500&requestType=P](https://cpars.cpars.gov/cpars/app/appview/evaluation_input.acton?id=1150500&requestType=P)

1/2

# GLOBAL

SOLUTIONS GROUP, INC.

