

**BODY WORN CAMERAS AND SAAS  
DATA BASED STORAGE FOR  
THE WEST VIRGINIA DIVISION OF  
CORRECTIONS**

**CRFQ 0608 COR1700000004**

**COST PROPOSAL**

**Submitted by:**

**TASER International, Inc.**



**17800 North 85<sup>th</sup> Street  
Scottsdale, AZ 85255  
800.978.2737  
January 3, 2017**

12/30/16 09:22:13  
WV Purchasing Division

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## PRICING OVERVIEW

A summary of the pricing included with TASER's proposal is outlined on the following pages.

### Contract Term

The quote includes the initial contract term of one year, and three optionally successive one-year renewal periods.

## Hardware

### Axon Body 2 (Body-Worn Camera)

The agency will be receiving 40 Axon Body 2 cameras (body worn) along with six Axon Flex 2 cameras (POV). Two spare Axon Body 2 cameras and accessories are included at no additional cost. The price per camera (including accessories) is \$403.79.

The purchase price of each Axon Body 2 camera includes three mounts at no additional cost. The outerwear magnet, flexible magnet, and small pocket mounts are listed on the quote, however; these may be swapped out with any combination of three of the following mounts of your choice.

- 74018 Z-Bracket, Men's, Axon Body 2 - \$29.95 each
- 74019 Z-Bracket, Women's Axon Body 2 - \$29.95 each
- 74020 Magnet, Flexible, Axon Body 2 - \$29.95 each
- 74021 Magnet, Outerwear, Axon Body 2 - \$29.95 each
- 74022 Small Pocket, 4" (10.1 cm), Axon Body 2 - \$29.95 each
- 74023 Large Pocket, 6" (15.2 cm), Axon Body 2 - \$29.95 each
- 11507 Single Molle Mount, Axon Body 2 - \$29.95 each
- 11508 Double Molle Mount, Axon Body 2 - \$39.95 each
- 11509 Clip Mount, Axon Body 2 - \$29.95 each

### **Axon Flex 2 (Point-of-View Camera)**

The purchase price of the Axon Flex 2 includes the controller (battery), a connecting cable, a belt clip to mount the controller, a USB sync cable, and the four different camera mounts at no additional cost. The price per Axon Flex 2 camera (including accessories) is \$606.19.

The following four mounts are included in the attached quote are:

- Oakley Flak Jacket Kit
- Collar Mount
- Epaulette Mount
- Ballcap Mount

### **Axon Docks**

The agency will receive sixteen six-bay docking stations outfitted for the Axon Body 2 at a cost of \$1,512.94 each. Sixteen wall mount brackets for the docks are included at no additional cost.

## **Warranty**

TASER warrants that its law enforcement hardware products are free from defects in workmanship and materials for a period of one (1) year from the date of receipt. TASER-Manufactured Accessories are covered under a limited 90-day warranty from the date of receipt. Non-TASER manufactured accessories are covered under the manufacturer's warranty.

### **The TASER Assurance Plan (TAP) – Extended Warranty**

The TAP is bundled into the purchase price of the Unlimited Plan Evidence.com licenses. If the agency chooses to remain under contract with TASER, all of the hardware will be refreshed at 2.5 years. All hardware will remain under a full warranty for the length of this contract.

## Software

TASER's proposal includes two pricing options – the first, our Unlimited Evidence.com license tier, includes unlimited storage of Axon video and the TASER Assurance Plan (TAP) for the body cameras is included in the cost per license. The TAP for the Axon Docks is included as a separate line item.

The second option includes our Basic Evidence.com license tier, the TASER Assurance Plan for body cameras (both as a separate line item), the TASER Assurance Plan for docks (both as a separate line item) and unlimited storage of Axon video (as a separate line item).

### **The TASER Assurance Plan (TAP)**

TAP is TASER's warranty upgrade program which includes extended warranties on hardware purchased, spare products and camera upgrades.

TASER offers two upgrade plans:

- Axon Camera TAP (included in the cost per Unlimited license)
- Axon Dock TAP (available for purchase a la carte)

Please see Appendix B, TASER's Master Services and Purchasing Agreement for the terms and conditions.

With either option, the agency will also receive three Pro licenses for administrators and non-camera users at no additional cost. Please see the table on page 5 for more information on the distinction between the features of the Unlimited, Pro and Basic license tiers.

## Option #1 Unlimited Evidence.com Licenses

Option #1 includes 46 Unlimited Evidence.com licenses; the TASER Assurance Plan (TAP) extended warranty for cameras is included in the cost per license. The Unlimited license includes all of the features outlined in the on page 5, as well as unlimited storage for all data captured on Axon devices.

Also included in the per user license cost is 40 GB of storage for non-Axon data (anything that isn't captured with an Axon camera or an Axon mobile app), giving your agency a total of 1.8TB of storage space for additional evidence beyond that captured by your Axon devices. Additional storage space for non-Axon data can be purchased for \$0.75/GB annually.

The agency will also receive three Pro licenses for administrators and non-camera users at no additional cost. Please see the table on page 5 for more information on the distinction between the features of the Unlimited, Pro and Basic license tiers. The Pro licenses include 30 GB of storage per user (totaling 90 GB), which can be used for evidence from any source.

## Option #2 Basic Evidence.com Licenses + TASER Assurance Plan + Unlimited Storage

Option #2 includes 46 Basic Evidence.com licenses, the TASER Assurance Plan (as a separate line item) and unlimited storage for all data captured on Axon devices (as a separate line item).

Also included in the per user license cost is 10 GB of storage for non-Axon data (anything that isn't captured with an Axon camera or an Axon mobile app), giving your agency a total of 460 GB of storage space for additional evidence beyond that captured by your Axon devices. Additional storage space for non-Axon data can be purchased for \$0.75/GB annually.

The agency will also receive three Pro licenses for administrators and non-camera users at no additional cost. Please see the table on page 5 for more information on the distinction between the features of the Unlimited, Pro and Basic license tiers. The Pro licenses include 30 GB of storage per user (totaling 90 GB), which can be used for evidence from any source.

## Evidence.com License Tiers

EVIDENCE.COM PLANS	BASIC	PRO	UNLIMITED
INCLUDED STORAGE	10GB	30GB	Unlimited Storage*
Axon Capture App	✓	✓	✓
Evidence Sync	✓	✓	✓
Dock-Automated Video Upload	✓	✓	✓
Secure File Storage	✓	✓	✓
Evidence Folders	✓	✓	✓
GPS Mapping of Captured Media		✓	✓
File & Case Sharing		✓	✓
Video Clips & Markers		✓	✓
Lock Specific Files for IA		✓	✓
Custom User Roles		✓	✓
Custom Categories		✓	✓
Automatic File Deletion Schedules		✓	✓
Bulk Reassign, Share, Edit		✓	✓
User & Device Management		✓	✓
Video Redaction		✓	✓
Operational Group Permissions		✓	✓
Agency Usage Reports		✓	✓
Active Directory Support		✓	✓
Two Axon Camera Upgrades†			✓
Full Axon Camera Warranty			✓
Unlimited HD Storage*			✓

\*Unlimited data for Axon camera and Axon Capture uploads; additional storage is only 6.25¢ per GB per month.

## Professional Implementation Services

The agency will receive a one-time on-site professional services installation and training. One session is included in the price of the starter package; additional training days are offered at \$2,000 per day.

This package includes setup assistance, train the trainer sessions, and training for all Axon users as well as administrative staff.

	<b>STARTER PACKAGE \$2,500</b>
<b>COVERAGE</b>	No unit limit
<b>SESSION DURATION</b>	1 Day
<b>ADMIN TRAINING / DELIVERY</b>	
Evidence.com Configuration	Virtual
Axon Dock Configuration	Virtual
Axon Device Configuration	Virtual
System Admin, Armorer, Records Training	On-site
<b>USER TRAINING &amp; ACCOUNT MANAGEMENT</b>	
End User Go-Live Training	On-site* (One session)

\*Additional training days offered at \$2,000 per day.



<b>Option #1 - Unlimited Evidence.com Licenses</b>	
<b>Exhibit A</b>	<b>CRFQ COR1700000004</b>

**Body Worn Cameras and Cloud-based Data Storage**

**Section A**

<u>Item</u>	<u>Description</u>	<u>Estimated Units</u>	<u>Unit of Measure</u>	<u>Unit Price</u>	<u>Extended Price</u>
4.1.1	Body Camera	40	Each	\$403.79	\$16,151.60
4.1.2	Point-of-view Camera	6	Each	\$606.19	\$3,637.14
4.2	Docking station	16	Each	\$1,512.94	\$24,207.04
<b>Total Price</b>					<b>\$43,995.78</b>

**Section B**

<u>Item</u>	<u>Description</u>	<u>Estimated Units</u>	<u>Unit of Measure</u>	<u>Unit Price</u>	<u>Annual Price</u>
5.1.1	Cloud-based license (to include unlimited storage for data from camera)	46	Each	\$720.00	\$33,120.00
5.1.2	Training	1	Each	\$0.00	\$0.00
5.1.1.2	Data storage for items attached to video clip (i.e reports, transcripts, etc), per GB	0	Each	\$0.75	\$0.00
<b>Total Price</b>					<b>\$33,120.00</b>

<b>Total Bid Amount</b>	<b>\$77,115.78</b>
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<b>Vendor Information</b>	
<b>Name/Title</b>	TASER International/Jeff Childs, National Director
<b>Phone</b>	856-261-3708
<b>Fax</b>	480-991-0791
<b>Email</b>	jchilds@taser.com

# TASER International

Protect Life. Protect Truth.

Option #1 - Unlimited



This TASER/Axon quote is intended to provide a more granular breakdown of our packaging and pricing. The quote includes the initial contract term of 1-year, and 3 optionally successive 1-year renewal periods, as well as the below:

- > 40 body-cameras and 6 point-of-view cameras today, and upgraded cameras in 2.5 years.
- > 16 docking stations today, and upgraded docking stations in 2.5 years.
- > Full warranty on cameras and docks.
- > Limited functionality to Evidence.com for camera users.
- > 3 Fully customizable Administrative licenses for non-camera users & software upgrades.
- > Unlimited data storage for all data captured via an Axon body-camera.
- > Approximately 500GB of space for non-Axon data (i.e. images, audio recordings, CCTV, in-car, etc. – additional storage is 75¢ GB/annually).
- > One-time on-site Professional Services installation and training (set up assistance, train-the-trainer sessions, and training for all Axon camera and Evidence.com users).

SALESPERSON	PHONE	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Jeffrey Childs		jchilds@taser.com	Fedex - Ground	Net 30

\*Note this will vary based on the shipment date of the product.

### Year 1 Due Net 30

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
40	74001	AXON CAMERA ASSEMBLY, ONLINE, AXON BODY 2, BLK	USD 403.79	USD 16,151.60	USD 0.00	USD 16,151.60
40	74020	MAGNET MOUNT, FLEXIBLE, AXON BODY 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
40	74021	MAGNET MOUNT, THICK OUTERWEAR, AXON BODY 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
40	74022	SM POCKET MOUNT, 4", AXON BODY 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
16	74008	AXON DOCK, 6 BAY + CORE, AXON BODY 2	USD 1,512.94	USD 24,207.04	USD 0.00	USD 24,207.04
16	70033	WALL MOUNT BRACKET, ASSY, EVIDENCE.COM DOCK	USD 35.42	USD 566.72	USD 566.72	USD 0.00
16	87026	TASER ASSURANCE PLAN DOCK 2 ANNUAL PAYMENT	USD 216.00	USD 3,456.00	USD 3,456.00	USD 0.00
46	73004	WALL CHARGER, USB SYNC CABLE, FLEX	USD 0.00	USD 0.00	USD 0.00	USD 0.00
46	85123	EVIDENCE.COM UNLIMITED LICENSE YEAR 1 PAYMENT	USD 948.00	USD 43,608.00	USD 10,488.00	USD 33,120.00

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
1,840	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
	89101	PROFESSIONAL EVIDENCE.COM LICENSE: YEAR 1 PAYMENT	USD 468.00	USD 1,404.00	USD 1,404.00	USD 0.00
90	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
2	74001	AXON CAMERA ASSEMBLY, ONLINE, AXON BODY 2, BLK	USD 0.00	USD 0.00	USD 0.00	USD 0.00
2	74020	MAGNET MOUNT, FLEXIBLE, AXON BODY 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
2	74021	MAGNET MOUNT, THICK OUTERWEAR, AXON BODY 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
2	74022	SM POCKET MOUNT, 4", AXON BODY 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
2	73004	WALL CHARGER, USB SYNC CABLE, FLEX	USD 0.00	USD 0.00	USD 0.00	USD 0.00
6	11528	FLEX 2 CAMERA, (ONLINE)	USD 454.39	USD 2,726.34	USD 0.00	USD 2,726.34
6	11532	FLEX 2 CONTROLLER	USD 151.80	USD 910.80	USD 0.00	USD 910.80
6	11533	CABLE, COILED, STRAIGHT TO RIGHT ANGLE, 48", FLEX 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
6	11509	BELT CLIP, RAPIDLOCK	USD 0.00	USD 0.00	USD 0.00	USD 0.00
6	11534	USB SYNC CABLE, FLEX 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
6	11545	COLLAR MOUNT, FLEX 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
6	11546	EPAULETTE MOUNT, FLEX 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
6	11547	BALLCAP MOUNT, FLEX 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
	11544	OAKLEY FLAK JACKET KIT, FLEX 2	USD 150.79	USD 904.74	USD 904.74	USD 0.00
6	80106	5 YEAR TASER ASSURANCE PLAN AXON FLEX 2 CAMERA	USD 0.00	USD 0.00	USD 0.00	USD 0.00
6	80115	5 YEAR TASER ASSURANCE PLAN AXON FLEX 2 CONTROLLER	USD 0.00	USD 0.00	USD 0.00	USD 0.00
1	85144	AXON STARTER	USD 2,500.00	USD 2,500.00	USD 2,500.00	USD 0.00

**Year 1 Due Net 30 Total Before Discounts:** USD 96,435.24

**Year 1 Due Net 30 Discount:** USD 19,319.46

**Year 1 Due Net 30 Net Amount Due:** USD 77,115.78

**Year 2 - Optional - Due April 2018**

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
46	85124	EVIDENCE.COM UNLIMITED LICENSE YEAR 2 PAYMENT	USD 948.00	USD 43,608.00	USD 10,488.00	USD 33,120.00
1,840	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
3	89201	PROFESSIONAL EVIDENCE.COM LICENSE: YEAR 2 PAYMENT	USD 468.00	USD 1,404.00	USD 1,404.00	USD 0.00
90	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
16	87026	TASER ASSURANCE PLAN DOCK 2 ANNUAL PAYMENT	USD 216.00	USD 3,456.00	USD 3,456.00	USD 0.00
<b>Year 2 - Optional - Due April 2018 Total Before Discounts:</b>						USD 48,468.00
<b>Year 2 - Optional - Due April 2018 Discount:</b>						USD 15,348.00
<b>Year 2 - Optional - Due April 2018 Net Amount Due:</b>						USD 33,120.00

**Year 3 - Optional - Due April 2019**

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
46	85125	EVIDENCE.COM UNLIMITED LICENSE YEAR 3 PAYMENT	USD 948.00	USD 43,608.00	USD 10,488.00	USD 33,120.00
1,840	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
3	89301	PROFESSIONAL EVIDENCE.COM LICENSE: YEAR 3 PAYMENT	USD 468.00	USD 1,404.00	USD 1,404.00	USD 0.00
90	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
16	87026	TASER ASSURANCE PLAN DOCK 2 ANNUAL PAYMENT	USD 216.00	USD 3,456.00	USD 3,456.00	USD 0.00
<b>Year 3 - Optional - Due April 2019 Total Before Discounts:</b>						USD 48,468.00
<b>Year 3 - Optional - Due April 2019 Discount:</b>						USD 15,348.00
<b>Year 3 - Optional - Due April 2019 Net Amount Due:</b>						USD 33,120.00

**Year 4 - Optional - Due April 2020**

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
46	85126	EVIDENCE.COM UNLIMITED LICENSE YEAR 4 PAYMENT	USD 948.00	USD 43,608.00	USD 10,488.00	USD 33,120.00
1,840	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
3	89401	PROFESSIONAL EVIDENCE.COM LICENSE: YEAR 4 PAYMENT	USD 468.00	USD 1,404.00	USD 1,404.00	USD 0.00
90	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
16	87026	TASER ASSURANCE PLAN DOCK 2 ANNUAL PAYMENT	USD 216.00	USD 3,456.00	USD 3,456.00	USD 0.00
<b>Year 4 - Optional - Due April 2020 Total Before Discounts:</b>						USD 48,468.00
<b>Year 4 - Optional - Due April 2020 Discount:</b>						USD 15,348.00
<b>Year 4 - Optional - Due April 2020 Net Amount Due:</b>						USD 33,120.00

**Grand Total** USD 77,115.78

**Axon Body 2 Shipping**

Axon Body 2 is available for delivery between 8-10 weeks after purchase date. You will be notified if there are any delays. TASER reserves the right to make product changes without notice.

**Flex 2 Pre-Orders**

- Flex 2 deliveries are estimated to begin December 2016. Your Axon representative will contact you to provide a delivery window early December 2016.
- Flex 2 is subject to FCC rules and will comply with the appropriate rules before delivery.

**This is budgetary quote only.**

**Option #2 - Basic Evidence.com Licenses + TASER Assurance Plan (TAP) + Unlimited Storage**

<b>Exhibit A</b>	<b>CRFQ COR1700000004</b>
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**Body Worn Cameras and Cloud-based Data Storage**

<b>Section A</b>	
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<u>Item</u>	<u>Description</u>	<u>Estimated Units</u>	<u>Unit of Measure</u>	<u>Unit Price</u>	<u>Extended Price</u>
4.1.1	Body Camera	40	Each	\$478.79	\$19,151.60
4.1.2	Point-of-view Camera	6	Each	\$681.19	\$4,087.14
4.2	Docking station	16	Each	\$1,764.36	\$28,229.76
<b>Total Price</b>					<b>\$51,468.50</b>

<b>Section B</b>	
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<u>Item</u>	<u>Description</u>	<u>Estimated Units</u>	<u>Unit of Measure</u>	<u>Unit Price</u>	<u>Annual Price</u>
5.1.1	Cloud-based license (to include unlimited storage for data from camera)	1	Each	\$471.46	\$471.46
5.1.2	Training	1	Each	\$2,500.00	\$2,500.00
5.1.1.2	Data storage for items attached to video clip (i.e reports, transcripts, etc), per GB	1	Each	\$0.75	\$0.75
<b>Total Price</b>					<b>\$2,972.21</b>

<b>Total Bid Amount</b>	<b>\$54,440.71</b>
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**Vendor Information**

<b>Name/Title</b>	TASER International/Jeff Childs, National Director
<b>Phone</b>	856-261-3708
<b>Fax</b>	480-991-0791
<b>Email</b>	jchilds@taser.com

Option #2 - Basic Evidence.com Licenses + TASER Assurance Plan (TAP) + Unlimited Storage

**TASER International**

Protect Life. Protect Truth.



This TASER/Axon quote is intended to provide a more granular breakdown of our packaging and pricing. The quote includes the initial contract term of 1-year, and 3 optionally successive 1-year renewal periods, as well as the below:

- > 40 body-cameras and 6 point-of-view cameras today, and upgraded cameras in 2.5 years.
- > 16 docking stations today, and upgraded docking stations in 2.5 years.
- > Full warranty on cameras and docks.
- > Limited functionality to Evidence.com for camera users.
- > 3 Fully customizable Administrative licenses for non-camera users & software upgrades.
- > Unlimited data storage for all data captured via an Axon body-camera.
- > Approximately 500GB of space for non-Axon data (i.e. images, audio recordings, CCTV, in-car, etc. – additional storage is 75¢ GB/annually).
- > One-time on-site Professional Services installation and training (set up assistance, train-the-trainer sessions, and training for all Axon camera and Evidence.com users).

SALESPERSON	PHONE	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Jeffrey Childs		jchilds@taser.com	Fedex - Ground	Net 30

\*Note this will vary based on the shipment date of the product.

Year 1 - Hardware and Evidence.com - Due Net 30

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
40	74001	AXON CAMERA ASSEMBLY, ONLINE, AXON BODY 2, BLK	USD 403.79	USD 16,151.60	USD 0.00	USD 16,151.60
40	74020	MAGNET MOUNT, FLEXIBLE, AXON RAPIDLOCK	USD 0.00	USD 0.00	USD 0.00	USD 0.00
40	74021	MAGNET MOUNT, THICK OUTERWEAR, AXON RAPIDLOCK	USD 0.00	USD 0.00	USD 0.00	USD 0.00
40	74022	SM POCKET MOUNT, 4", AXON RAPIDLOCK	USD 0.00	USD 0.00	USD 0.00	USD 0.00
40	11553	SYNC CABLE, USB A TO 2.5MM	USD 0.00	USD 0.00	USD 0.00	USD 0.00
40	85070	TASER ASSURANCE PLAN ANNUAL PAYMENT, BODYCAM	USD 204.00	USD 8,160.00	USD 5,160.00	USD 3,000.00
16	70033	WALL MOUNT BRACKET, ASSY, EVIDENCE.COM DOCK	USD 35.42	USD 566.72	USD 0.00	USD 566.72
16	74008	AXON DOCK, 6 BAY + CORE, AXON BODY 2	USD 1,512.94	USD 24,207.04	USD 0.00	USD 24,207.04
16	87026	TASER ASSURANCE PLAN DOCK 2 ANNUAL PAYMENT	USD 216.00	USD 3,456.00	USD 0.00	USD 3,456.00

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
3	89101	PROFESSIONAL EVIDENCE.COM LICENSE: YEAR 1 PAYMENT	USD 468.00	USD 1,404.00	USD 1,404.00	USD 0.00
10	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
46	87101	BASIC EVIDENCE.COM LICENSE: YEAR 1 PAYMENT	USD 180.00	USD 8,280.00	USD 0.00	USD 8,280.00
460	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
2	74001	AXON CAMERA ASSEMBLY, ONLINE, AXON BODY 2, BLK	USD 0.00	USD 0.00	USD 0.00	USD 0.00
2	74021	MAGNET MOUNT, THICK OUTERWEAR, AXON RAPIDLOCK	USD 0.00	USD 0.00	USD 0.00	USD 0.00
2	74020	MAGNET MOUNT, FLEXIBLE, AXON RAPIDLOCK	USD 0.00	USD 0.00	USD 0.00	USD 0.00
2	74022	SM POCKET MOUNT, 4", AXON RAPIDLOCK	USD 0.00	USD 0.00	USD 0.00	USD 0.00
2	11553	SYNC CABLE, USB A TO 2.5MM	USD 0.00	USD 0.00	USD 0.00	USD 0.00
6	11528	FLEX 2 CAMERA, (ONLINE)	USD 454.39	USD 2,726.34	USD 0.00	USD 2,726.34
6	11532	FLEX 2 CONTROLLER	USD 151.80	USD 910.80	USD 0.00	USD 910.80
6	11533	CABLE, COILED, STRAIGHT TO RIGHT ANGLE, 48", FLEX 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
6	11509	BELT CLIP, RAPIDLOCK	USD 0.00	USD 0.00	USD 0.00	USD 0.00
6	11534	USB SYNC CABLE, FLEX 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
6	11545	COLLAR MOUNT, FLEX 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
5	11546	EPAULETTE MOUNT, FLEX 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
5	11547	BALLCAP MOUNT, FLEX 2	USD 0.00	USD 0.00	USD 0.00	USD 0.00
6	11544	OAKLEY FLAK JACKET KIT, FLEX 2	USD 150.79	USD 904.74	USD 904.74	USD 0.00
6	80106	5 YEAR TASER ASSURANCE PLAN AXON FLEX 2 CAMERA	USD 0.00	USD 0.00	USD 0.00	USD 0.00
6	80115	5 YEAR TASER ASSURANCE PLAN AXON FLEX 2 CONTROLLER	USD 0.00	USD 0.00	USD 0.00	USD 0.00
6	85054	TASER ASSURANCE PLAN AXON FLEX ANNUAL PAYMENT	USD 276.00	USD 1,656.00	USD 1,206.00	USD 450.00
46	80123	EVIDENCE.COM STORAGE, UNLIMITED	USD 291.46	USD 13,407.16	USD 0.00	USD 13,407.16
1	85144	AXON STARTER	USD 2,500.00	USD 2,500.00	USD 0.00	USD 2,500.00

Year 1 - Hardware and Evidence.com - Due Net 30 Total Before Discounts: USD 84,330.40

Year 1 - Hardware and Evidence.com - Due Net 30 Discount: USD 8,674.74

Year 1 - Hardware and Evidence.com - Due Net 30 Net Amount Due: USD 75,655.66

Year 2 - Evidence.com - Due April 2018

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
46	80123	EVIDENCE.COM STORAGE, UNLIMITED	USD 291.46	USD 13,407.16	USD 0.00	USD 13,407.16
6	85054	TASER ASSURANCE PLAN AXON FLEX ANNUAL PAYMENT	USD 276.00	USD 1,656.00	USD 1,206.00	USD 450.00
6	87026	TASER ASSURANCE PLAN DOCK 2 ANNUAL PAYMENT	USD 216.00	USD 3,456.00	USD 0.00	USD 3,456.00

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
40	85070	TASER ASSURANCE PLAN ANNUAL PAYMENT, BODYCAM	USD 204.00	USD 8,160.00	USD 5,160.00	USD 3,000.00
3	89201	PROFESSIONAL EVIDENCE.COM LICENSE: YEAR 2 PAYMENT	USD 468.00	USD 1,404.00	USD 1,404.00	USD 0.00
90	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
46	87201	BASIC EVIDENCE.COM LICENSE: YEAR 2 PAYMENT	USD 180.00	USD 8,280.00	USD 0.00	USD 8,280.00
460	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00

<b>Year 2 - Evidence.com - Due April 2018 Total Before Discounts:</b>	USD 36,363.16
<b>Year 2 - Evidence.com - Due April 2018 Discount:</b>	USD 7,770.00
<b>Year 2 - Evidence.com - Due April 2018 Net Amount Due:</b>	USD 28,593.16

Year 3 - Evidence.com - Due April 2019

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
46	80123	EVIDENCE.COM STORAGE, UNLIMITED	USD 291.46	USD 13,407.16	USD 0.00	USD 13,407.16
6	85054	TASER ASSURANCE PLAN AXON FLEX ANNUAL PAYMENT	USD 276.00	USD 1,656.00	USD 1,206.00	USD 450.00
16	87026	TASER ASSURANCE PLAN DOCK 2 ANNUAL PAYMENT	USD 216.00	USD 3,456.00	USD 0.00	USD 3,456.00
40	85070	TASER ASSURANCE PLAN ANNUAL PAYMENT, BODYCAM	USD 204.00	USD 8,160.00	USD 5,160.00	USD 3,000.00
3	89301	PROFESSIONAL EVIDENCE.COM LICENSE: YEAR 3 PAYMENT	USD 468.00	USD 1,404.00	USD 1,404.00	USD 0.00
90	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
46	87301	BASIC EVIDENCE.COM LICENSE: YEAR 3 PAYMENT	USD 180.00	USD 8,280.00	USD 0.00	USD 8,280.00
460	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00

<b>Year 3 - Evidence.com - Due April 2019 Total Before Discounts:</b>	USD 36,363.16
<b>Year 3 - Evidence.com - Due April 2019 Discount:</b>	USD 7,770.00
<b>Year 3 - Evidence.com - Due April 2019 Net Amount Due:</b>	USD 28,593.16

Year 4 - Evidence.com - Due April 2020

QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
46	80123	EVIDENCE.COM STORAGE, UNLIMITED	USD 291.46	USD 13,407.16	USD 0.00	USD 13,407.16
6	85054	TASER ASSURANCE PLAN AXON FLEX ANNUAL PAYMENT	USD 276.00	USD 1,656.00	USD 1,206.00	USD 450.00
16	87026	TASER ASSURANCE PLAN DOCK 2 ANNUAL PAYMENT	USD 216.00	USD 3,456.00	USD 0.00	USD 3,456.00
40	85070	TASER ASSURANCE PLAN ANNUAL PAYMENT, BODYCAM	USD 204.00	USD 8,160.00	USD 5,160.00	USD 3,000.00
3	89401	PROFESSIONAL EVIDENCE.COM LICENSE: YEAR 4 PAYMENT	USD 468.00	USD 1,404.00	USD 1,404.00	USD 0.00
90	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00
46	87401	BASIC EVIDENCE.COM LICENSE: YEAR 4 PAYMENT	USD 180.00	USD 8,280.00	USD 0.00	USD 8,280.00



QTY	ITEM #	DESCRIPTION	UNIT PRICE	TOTAL BEFORE DISCOUNT	DISCOUNT (\$)	NET TOTAL
460	85110	EVIDENCE.COM INCLUDED STORAGE	USD 0.00	USD 0.00	USD 0.00	USD 0.00

**Year 4 - Evidence.com - Due April 2020 Total Before Discounts:** USD 36,363.16

**Year 4 - Evidence.com - Due April 2020 Discount:** USD 7,770.00

**Year 4 - Evidence.com - Due April 2020 Net Amount Due:** USD 28,593.16

**Grand Total** USD 75,655.66

## **Complimentary Evidence.com Tier Upgrade Through September 2016**

This quote contains a purchase of either the Basic or Standard Evidence.com license. You will temporarily receive the features available with the Professional license for the Basic and Standard licenses purchased until September 2016. This is a free upgrade to your account so you can enjoy all the benefits of our most feature rich license tier. In September 2016 you will be prompted to select which users you would like to assign to each tier. This will have no impact on uploaded data.

### **Axon Body 2 Shipping**

Axon Body 2 is available for delivery between 8-10 weeks after purchase date. You will be notified if there are any delays. TASER reserves the right to make product changes without notice.

### **Flex 2 Pre-Orders**

- Flex 2 deliveries are estimated to begin December 2016. Your Axon representative will contact you to provide a delivery window early December 2016.
- Flex 2 is subject to FCC rules and will comply with the appropriate rules before delivery.

**This is a budgetary quote only.**

**THANK YOU FOR YOUR BUSINESS!**

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December 29, 2016

ATTN: Crystal Rink, Senior Buyer  
Department of Administration, Purchasing Division  
2019 Washington Street East  
Charleston, WV 25305-0130

Dear Ms. Rink:

In response to your Request for Quotation ("RFQ"), TASER International is excited to submit our response to help Division of Correction with its evaluation of a body-worn camera and integrated evidence management solution.

The TASER | Axon team are trusted partners of more than 5,000 agencies across the globe, with over 100,000 users wearing our Axon cameras and using our cloud-based digital evidence management solution, Evidence.com. We've built our body-worn camera system using knowledge gained from our extensive law enforcement experience, and believe our solution will surpass your agency's expectations.

The Axon system brings safety and accountability to the forefront for your force in the field, without requiring burdensome changes to their daily workflow. It also provides you with the benefits of an industry-leading evidence storage and retrieval system (without an extensive investment in infrastructure and personnel).

Axon cameras feature a simple, accessible, and rugged design, with multiple mounting options to give your officers the flexibility to wear their equipment as they prefer. Point-of-view lens, a full shift buffer and easy deployment provide you with a single-button solution for capturing and transferring digital evidence.

The most exciting feature of the Axon workflow is the ease with which files are uploaded to Evidence.com. An Axon dock is all that's needed to charge the camera, upload video files, and deploy device updates. Once files are uploaded, your evidence management capabilities find new life with Evidence.com: searching, sorting, and sharing are streamlined through your new, cloud-based protocol.

If you have any questions regarding our proposal, please contact our Proposal Manager, Julia Leibelshon at 480.502.6249 or [jleibelshon@taser.com](mailto:jleibelshon@taser.com).

We look forward to the next stage of your process, and thank you for your consideration of our response.

Sincerely,



**Joshua M. Isner**  
**EVP, Global Sales**

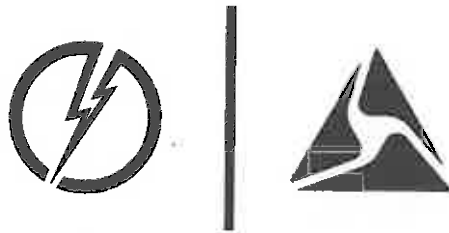
**BODY WORN CAMERAS AND SAAS  
DATA BASED STORAGE FOR  
THE WEST VIRGINIA DIVISION OF  
CORRECTIONS**

**CRFQ 0608 COR1700000004**

**TECHNICAL PROPOSAL**

**Submitted by:**

**TASER International, Inc.**



**17800 North 85<sup>th</sup> Street  
Scottsdale, AZ 85255  
800.978.2737  
January 3, 2017**

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# APPENDICES

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## A. Required Forms

1. Bid Form
2. Addendum Acknowledgement Form
3. Designated Contracts Contact Form
4. Purchasing Affidavit
5. Vendor Preference Certificate

## B. TASER's Master Services and Purchasing Agreement and Requested Exceptions

### **Product Information**

- C. Axon Body 2 Product Specifications
- D. Axon Flex 2 Product Specifications
- E. Axon Signal Product Specifications
- F. Axon Mobile Application Suite Specifications
- G. CAD/RMS Product Specifications
- H. Evidence.com for Prosecutors Product Specifications
- I. Evidence Sync Product Specifications

### **Implementation and Training Documentation**

- J. Sample Project Outline
- K. Axon Body-Worn Camera Outline and Lesson Plan
- L. End User Training Lesson Plans and Outlines
- M. Train the Trainer Lesson Plan

REQUEST FOR QUOTATION  
CRFQ COR1 700000004  
**Body Worn Cameras & Cloud-based Data Storage**

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**SPECIFICATIONS**

- 1. PURPOSE AND SCOPE: The West Virginia Purchasing Division is soliciting bids on the behalf of West Virginia Division of Corrections, WV Fire Commission, WV Division of Natural Resources, WV Alcohol Beverage Control Administration, to establish an open-end contract for Body Worn Cameras and Software-as-a-Service (SaaS) Data Storage Application.**
  
- 2. DEFINITIONS: The terms listed below shall have the meanings assigned to them below. Additional definitions can be found in Section 2 of the General Terms and Conditions.**
  - 2.1. "Contract Items" means the Body Worn Cameras as more fully described in these specifications.**
  
  - 2.2. "Contract Services" means Cloud-based (SaaS) Data Storage as more fully described in these specifications.**
  
  - 2.3. "Software-as-a-Service" (SaaS) means the capability provided to the consumer to use the provider's applications running on a cloud infrastructure. The applications are accessible from various client devices through a thin-client interface such as a Web browser (e.g., Web-based email) or a program interface. The consumer does not manage or control the underlying cloud infrastructure including network, servers, operating systems, storage or even individual application capabilities, with the possible exception of limited user-specific application configuration settings.**
  
  - 2.4. "Solicitation" means the official notice of an opportunity to supply the State with goods or services that is published by the Purchasing Division.**



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**3. QUALIFICATIONS**

**Vendor, or Vendor's staff if requirements are inherently limited to individuals rather than corporate entities, shall have the following minimum qualifications:**

**3.1. Vendor shall have a minimum of 3 years of experience in supplying Body Worn Cameras to law enforcement and/or corrections industry.**

TASER provides body-worn cameras to Law Enforcement, and has been providing these services for 9 years. Founded in 1993, we first transformed law enforcement with our conducted electrical weapons. Today, we continue to define smarter policing with our growing suite of technology solutions. Our unique capabilities are best described in three categories – wearable devices, mobile applications, and cloud-based evidence management solutions. Body-worn devices are providing better intelligence from our streets. Mobile applications are leveraging existing technologies to accomplish more of our work with fewer devices. Cloud-based computing is enabling all of these tools to work seamlessly and securely together.

TASER has deployed over 50,000 body-worn camera (BWC) units and 76,000 TASER cam recorders to the Law Enforcement community, including:

- More than 3,500 police agencies have purchased Axon cameras in the U.S.
- More than 154,000 cameras have been purchased globally including Axon Body, Axon Flex, and TASER Cam recorders.
- 31 members of the Major City Chiefs Association have adopted TASER's Axon body cameras and evidence management suite.
- More than 5,500 police agencies use Evidence.com and have collectively stored over two Petabytes of data on Evidence.com.

**3.2. Vendor shall have a minimum of 3 years of experience in providing SaaS Data Storage for product.**

Evidence.com has been operating at scale since 2007. Evidence.com is a scalable, cloud-based system that consolidates all of your digital files – making them easy to manage, access and share while maintaining security and Chain of Custody

- **Mobile Integration** – Store and manage files captured with mobile devices in the field
- **Case Management** – Quickly view and share all digital files related by case number
- **One Click Search** – Search by Officer name, incident ID, location, and other tags to find files quickly
- **Redaction Suite** – Save time with automated redaction, build redaction, clips, markers, thumbnails and more
- **Configurable Retention** – Schedule automatic retention periods based on incident type or crime severity
- **Analytics and Auditing** – Monitor system usage from total videos uploaded to who has reviewed, shared and deleted files
- **Prosecutor Workflow** – Connect digitally with the prosecutor using the most scalable sharing solution available

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**Body Worn Cameras & Cloud-based Data Storage**

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- **Security Features:**
  - **CJIS Compliant:** Evidence.com is fully CJIS compliant
  - **Data Encryption:** All information is fully encrypted in transit and at rest
  - **Customizable User Permissions:** Administrators can determine what files can be viewed by users and groups of users.

**4. GENERAL REQUIREMENTS:**

**4.1. Contract Items and Mandatory Requirements: Vendor shall provide Agency with the Contract Items listed below on an open-end and continuing basis. Contract Items must meet or exceed the mandatory requirements as shown below.**

**4.1.1. Body Worn Camera**

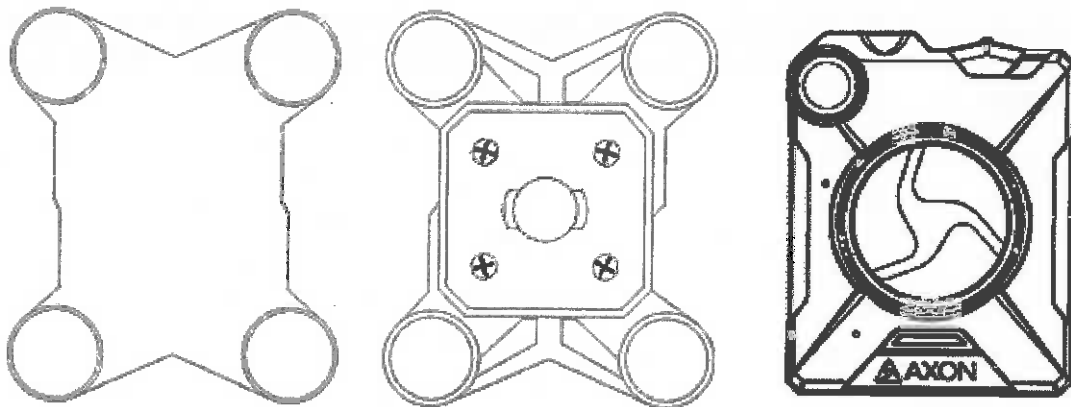
The Axon Body 2 camera is designed to be mounted on an officer's uniform and provides an industry-leading 142° lens. The single-unit on-officer camera features HD video, Wi-Fi video offload and industry-leading security enhancements.

**4.1.1.1. Product must have ability to be securely attached to traditional law enforcement service clothing.**

The Axon Body 2 camera holsters utilize RapidLock technology, an attachment mechanism that allows the controller to be connected and disconnected from the mount in less than one second, while remaining securely and stably attached during an officer's shift. Officers can easily remove and remount the device as desired, decreasing the time interacting with mounts and camera holsters on a daily basis.

The proprietary RapidLock design facilitates articulation at the mount (rather than the controller itself) giving the user greater control over the position of the device.

**RapidLock Mount**



Back

Lock

Camera

REQUEST FOR QUOTATION  
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**Body Worn Cameras & Cloud-based Data Storage**

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TASER provides a variety of mounting options to suit your agency needs. Some are optimized for security (Z-Bracket, Molle, and Clip Mounts), while others are built for versatility (Magnet and Velcro mounts).

The mounts connect to the controller by sliding into the attachment on the back of the device.



**Tactical Mounts**

The **Z-Bracket Mount** can be worn inserted between the buttons of a shirt and is available oriented for both male and female uniforms.



**Z-Bracket Mount**

We also offer two **Magnetic Mounts** - one that is flexible for lighter weight uniform shirts and a thicker version for outerwear. Powerful magnets keep the controller fully secure, and offer a wider range of space to mount the on the body as they do not rely on close proximity to buttons or pockets.

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Body Worn Cameras & Cloud-based Data Storage

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Outerwear Magnet Mount



Flexible Magnet Mount

We offer two **Molle Mounts**, which attach to the Molle straps on tactical vests. The mounts can withstand >100 lbs of retention force. The **Double Molle Mount** provides more lateral stability, while the **Single Molle Mount** is lighter and more versatile.



Tactical Vest



Single Molle Mount



Double Molle Mount

**Versatile Mounts**

REQUEST FOR QUOTATION  
CRFQ CORI 700000004  
**Body Worn Cameras & Cloud-based Data Storage**

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For uniforms, we offer a 4" and 6" **Shirt Pocket Mount**. The **Clip Mount** is simple and easy to install and offers versatile mounting locations for non-tactical use. A **Velcro Mount** will be available for uniforms or vests with Velcro patches applied in Q4 of 2016.



**Shirt Pocket Mount**



**Clip Mount**

**4.1.1.2. Product shall be maximum 3"W X 3.5" H X 1" D.**

The **Axon Body 2** camera, which is slightly larger than a pack of cards measures 3.42 in x 2.76 in x 1.01 in (8.7 cm x 7.0 cm x 2.6 cm).

**4.1.1.3. Product shall have a maximum weight of 6 ounces.**

The total weight of the **Axon Body 2** and storage medium is 5.0 oz. (142 grams) (inclusive of all fastenings for the standard RapidLock mount).

**4.1.1.4. Product shall have a minimum field of view of 140 degrees.**

The **Axon Body 2's** 143° wide-angle lens was designed to record a wide field of view (FOV) to capture accurate evidence, even when the device is mounted on an officer's beltline. The **Axon Body 2's** horizontal field of view is 107° and the vertical field of view is 78°.

**4.1.1.5. Product shall be able to record in a minimum of 720P format.**

Axon cameras have a minimum video resolution of 480P and a maximum video resolution of 1080P. They utilize an aspect ratio of 16:9 at 1080P and 720P and a 4:3 aspect ratio at 480P. The video resolution, the encoding bitrate, the frame rate and the video encoding

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**Body Worn Cameras & Cloud-based Data Storage**

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format impact the size of the files captured at each setting. The Axon has 64GB of non-removable storage.

The cameras have four video quality settings (Low SD, High SD, Low HD, High HD) spanning 480P, 720P and 1080P video resolutions.

- The Low SD setting captures video at a 480P video resolution at a rate of .8 GB per 60 minutes of video. This allows for over 70 hours of recording
- The High SD setting captures video at a 480P video resolution at a rate of 1.8 GB per 60 minutes of video. This allows for over 35 hours of recording
- The Low HD setting captures video at 720P video resolution at a rate of 2.7 GB per 60 minutes of video. This allows for over 23 hours of recording
- The High HD setting captures video at 1080P video resolution at a rate of 5.4 GB per 60 minutes of video. This allows for 11.3 hours of recording

**4.1.1.6. Product shall have a minimum battery life of 8 hours. Battery life consists of single battery to cover a traditional shift. Products that require change of battery will not be considered.**

Once powered on, Axon cameras have two operating modes. The default mode, or Buffering mode, provides pre-event buffering to capture activities that occur before you activate the Event (recording) mode. When the device is turned on and in buffering mode, a fully charged battery will last 12+ hours.

At 480p and 720p, the Axon will provide enough power for 12+ hours of recording time. At 1080p, the Axon will provide enough power for 10+ hours of recording time.

**4.1.1.7. Product shall be weather resistant. Temperature operating range of - 4° F to 120° F.**

The Axon's ability to withstand high temperatures may prove valuable during particularly warm days when storing the video device in a vehicle or when responding to a scene that has high temperatures such as a residential fire, helping keep crucial evidence safe and available after extreme events and conditions.

Axon body-worn cameras have an operating temperature of -4 °F to 122 °F [-20 °C to 50 °C].

Axon cameras are tested to and pass MIL-STD-810G Test Methods (vibration, salt fog, and blowing dust resistance, etc.).

The Axon Body 2 is extremely ruggedized, shock-resistant, and water-resistant with a rating of IEC 60529 IP67. These levels of ingress protection (IP) provide users with longer-lasting cameras with fewer failures and overall lower total cost of ownership. The device features complete protection against dust/debris and protection against water immersion at 1 meter for 30 minutes.

**4.1.1.8. Product shall be shock resistant and sustainable during drop**

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**Body Worn Cameras & Cloud-based Data Storage**

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test of 6 feet.

The devices are impact certified from a height of 6 feet. The most common damage to body-worn camera devices comes as a result of a drop. The Axon protects against damage resulting from this common occurrence, providing lower costs associated with damage and downtime. The camera's magnetic mount is strong enough to hold the camera in place while running or fighting.

Axon cameras are unique in that they were designed with robustness and shock resistance in mind. The devices are sealed compartments with no moving parts or fragile electronics, like LCD screens. By moving the articulation to the mount, the camera design is more rugged as compared to cameras with integral moving parts.

**4.1.1.9. Product shall provide internal data storage capable of maintaining a minimum of 24 hours of recording prior to uploading to external data storage.**

Axon cameras have a minimum video resolution of 480P and a maximum video resolution of 1080P. They utilize an aspect ratio of 16:9 at 1080P and 720P and a 4:3 aspect ratio at 480P. The video resolution, the encoding bitrate, the frame rate and the video encoding format impact the size of the files captured at each setting. The Axon has 64GB of non-removable storage.

The cameras have four video quality settings (Low SD, High SD, Low HD, High HD) spanning 480P, 720P and 1080P video resolutions.

- The Low SD setting captures video at a 480P video resolution at a rate of .8 GB per 60 minutes of video. This allows for over 70 hours of recording
- The High SD setting captures video at a 480P video resolution at a rate of 1.8 GB per 60 minutes of video. This allows for over 35 hours of recording
- The Low HD setting captures video at 720P video resolution at a rate of 2.7 GB per 60 minutes of video. This allows for over 23 hours of recording
- The High HD setting captures video at 1080P video resolution at a rate of 5.4 GB per 60 minutes of video. This allows for 11.3 hours of recording

**4.1.1.10. Product will not have wireless network capabilities or have the ability to disable wireless capabilities.**

Wireless technologies are not currently used for upload of evidentiary data. The Axon Body 2 is equipped with Wi-Fi 802.11n at 5 GHz and 2.4 GHz. In 2017, this connectivity will be enhanced to enable the Axon Body 2 to automatically offload videos when pre-configured Wi-Fi networks are available. Wireless offload is optional and configurable based on your agency's preferences and needs and can be disabled.

**4.1.1.11. Device must have access control and data encryption capabilities.**

Video content encoded onto the camera is not encrypted since the storage card is non-removable. An officer cannot delete, alter or edit, the videos; he or she can only change the metadata. The integrity of the original data can never be altered.

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**Body Worn Cameras & Cloud-based Data Storage**

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For example, the user can edit an hour-long video into the 10-minute portion needed, but the hour long video retains its original integrity. Encryption only takes place when video content is uploaded to Evidence.com.

Evidence.com uses strong encryption to protect Evidence data in transit and at rest.

- FIPS 140--2 approved encryption ciphers (or stronger)
- Robust SSL/TLS implementation for data in transit.
  - RSA 2048 bit key
  - TLS 1.2 with 256 bit connection
  - Perfect Forward Secrecy
- 256 bit AES encryption for evidence data in storage

All Axon video data is securely stored on a solid-state, non-removable, embedded Multimedia Card (eMMC) inside the Axon device. Rather than using an SD card, the media is populated directly on the circuit board, providing several levels of physical and virtual security.

**Level 1: Non-standard connection & sealed compartment**

The Axon Body 2 uses a non-standard connection, thus preventing access to the storage without destruction of the device.

**Level 2: eMMC Storage**

eMMC storage is populated on the circuit board rather than using an SD card. Accessing and reading eMMC is difficult and would require destruction and/or modification of the circuit board.

**Level 3: No Partition Table**

The storage media does not have a partition table and will show as an unreadable drive/card (under any operating system).

**Level 4: Encryption**

The data stored on the camera is secure and can be encrypted by means of 256-bit AES encryption. The camera does not allow any footage to be deleted, overwritten, or otherwise modified.

**4.1.2. Point-of-View Camera**

- 4.1.2.1. Product shall have the ability to be securely attached to traditional service clothing, eyewear, helmets, shirt collars, or ball caps.**

The Axon Flex 2 system offers several mounting options for wearing the Flex camera and carrying the Flex controller.

**Axon Flex 2 Controller Mounts**

The Axon Flex 2 controller holsters utilize RapidLock technology, an attachment mechanism that allows the controller to be connected and disconnected from the mount in



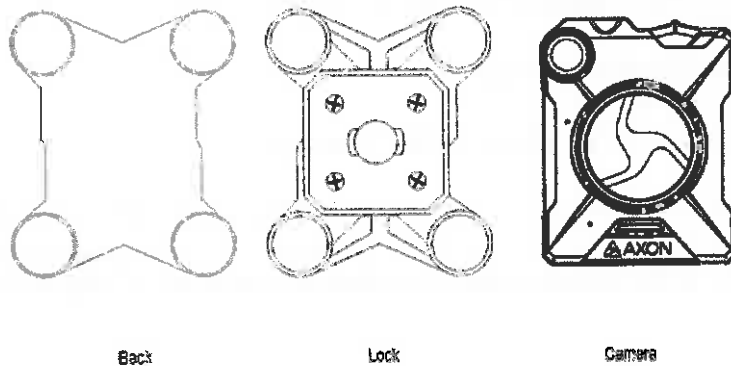
REQUEST FOR QUOTATION  
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**Body Worn Cameras & Cloud-based Data Storage**

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less than one second, while remaining securely and stably attached during an officer's shift. Officers can easily remove and remount the device as desired, decreasing the time interacting with mounts and camera holsters on a daily basis.

The proprietary RapidLock design facilitates articulation at the mount (rather than the controller itself) giving the user greater control over the position of the device.

**RapidLock Mount**



TASER provides a variety of mounting options to suit your agency needs. Some are optimized for security (Z-Bracket, Molle, and Clip Mounts), while others are built for versatility (Magnet and Velcro mounts).

The mounts connect to the controller by sliding into the attachment on the back of the device.



**Tactical Mounts**

The **Z-Bracket Mount** can be worn inserted in between the buttons of a shirt and is available oriented for both male and female uniforms.

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**Body Worn Cameras & Cloud-based Data Storage**

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**Z-Bracket Mount**

We also offer two **Magnetic Mounts** - one that is flexible for lighter weight uniform shirts and a thicker version for outerwear. Powerful magnets keep the controller fully secure, and offer a wider range of space to mount the on the body as they do not rely on close proximity to buttons or pockets.



**Outerwear Magnet Mount**



**Flexible Magnet Mount**

We offer two **Molle Mounts**, which attach to the Molle straps on tactical vests. The mounts can withstand >100 lbs of retention force. The **Double Molle Mount** provides more lateral stability, while the **Single Molle Mount** is lighter and more versatile.

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CRFQ CORI 700000004  
**Body Worn Cameras & Cloud-based Data Storage**

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**Tactical Vest**



**Single Molle Mount**



**Double Molle Mount**

**Versatile Mounts**

For uniforms, we offer a 4" and 6" **Shirt Pocket Mount**. The **Clip Mount** is simple and easy to install and offers versatile mounting locations for non-tactical use. A **Velcro Mount** will be available for uniforms or vests with Velcro patches applied in Q4 of 2016.



**Shirt Pocket Mount**



**Clip Mount**

**Axon Flex 2 Camera Mounts**

**Oakley Eyewear Mount**

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**Body Worn Cameras & Cloud-based Data Storage**

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The Axon Flex 2 camera can be attached to Oakley Flak Jacket® glasses. With this system, the camera is designed to directly capture your point of view because it is mounted at eye level.



**Ball Cap Mount**

The camera can be worn with headgear, including baseball caps. One magnetic clip is placed on the inside of the baseball cap, while the rest of the assembly goes on the outside, held in place by magnetic attraction.



**Collar Mount**

The universal magnetic clip is compatible with most uniform shirt collars.

A collar support bar also is available. It consists of an inside magnetic clip combined with a metal band designed to wrap underneath the collar, towards the back of the neck.



**Epaulette Mount**

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If your uniform shirt has epaulettes, you can attach the Axon Flex 2 camera to them. The camera can be worn above the epaulette or the mount can be positioned to place the camera below the epaulette, if desired.



**Over Vest Mount**

The Over Vest mount can be used when wearing vests in the field to provide the same level of stability and accessibility as the epaulette mount in tactical situations.



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**Helmet Mount**

The helmet mount allows the camera to attach to most smooth, hard surfaces, like helmets using a suction mechanism.



**SWAT Mount**

SWAT officers know better than anyone that body-worn cameras are at risk of getting knocked off in highly physical situations. That's why we've developed a mount that secures Axon Flex 2 to the SWAT officer's helmet and holds true through the most critical incidents. With this new mounting option, the Axon Flex 2 controller and camera both attach to the SWAT helmet, keeping the system consolidated on the helmet and avoiding any interference with other gear.



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**4.1.2.2. Product shall be a maximum 3.5" L X 1" H X 1" W.**

The Axon Flex 2 camera is 2.9 in x .75 in x .74 in (7.4 cm x 1.9 cm x 1.88 cm). The Axon Flex 2 controller is 3.0 in x 2.45 in x 1.14 in (7.62 cm x 6.2 cm x 2.9 cm).

**4.1.2.3. Product shall have a maximum weight of 4 ounces.**

The Axon Flex 2 camera weighs .88 oz. (25 g) and the Axon Flex 2 controller weighs 4.4 oz. (125 g).

**4.1.2.4. Product shall have a minimum field of view of 70 degrees.**

The Axon Flex 2 is a compact 120° point-of-view video system with flexible mounting options including on an officer's eyewear, collar, epaulette, ball cap, helmet, and more.

**4.1.2.5. Product shall be able to record in a minimum of 420i format.**

Axon cameras have a minimum video resolution of 480P and a maximum video resolution of 1080P. They utilize an aspect ratio of 16:9 at 1080P and 720P and a 4:3 aspect ratio at 480P. The video resolution, the encoding bitrate, the frame rate and the video encoding format impact the size of the files captured at each setting. The Axon has 64GB of non-removable storage.

The cameras have four video quality settings (Low SD, High SD, Low HD, High HD) spanning 480P, 720P and 1080P video resolutions.

- The Low SD setting captures video at a 480P video resolution at a rate of .8 GB per 60 minutes of video. This allows for over 70 hours of recording
- The High SD setting captures video at a 480P video resolution at a rate of 1.8 GB per 60 minutes of video. This allows for over 35 hours of recording
- The Low HD setting captures video at 720P video resolution at a rate of 2.7 GB per 60 minutes of video. This allows for over 23 hours of recording
- The High HD setting captures video at 1080P video resolution at a rate of 5.4 GB per 60 minutes of video. This allows for 11.3 hours of recording

**4.1.2.6. Product shall have a minimum battery life of 4 hours.**

Once powered on, Axon cameras have two operating modes. The default mode, or Buffering mode, provides pre-event buffering to capture activities that occur before you activate the Event (recording) mode. When the device is turned on and in buffering mode, a fully charged battery will last 12+ hours.

At 480p and 720p, the Axon will provide enough power for 12+ hours of recording time. At 1080p, the Axon will provide enough power for 10+ hours of recording time.

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**4.1.2.7. Product shall be weather resistant. Temperature operating range of - 4°F to 120°F.**

The Axon's ability to withstand high temperatures may prove valuable during particularly warm days when storing the video device in a vehicle or when responding to a scene that has high temperatures such as a residential fire, helping keep crucial evidence safe and available after extreme events and conditions.

Axon body-worn cameras have an operating temperature of -4 °F to 122 °F [-20 °C to 50 °C].

Axon cameras are tested to and pass MIL-STD-810G Test Methods (vibration, salt fog, and blowing dust resistance, etc.).

The **Axon Flex 2** is extremely ruggedized, shock-resistant, and water-resistant with a rating of IEC 60529 IP54. These levels of ingress protection keep the Axon Flex 2 camera and controller safe from limited dust ingress and water spray from any direction.

**4.1.2.8. Product shall be shock resistant and sustainable during drop test of 6 feet.**

The devices are impact certified from a height of 6 feet. The most common damage to body-worn camera devices comes as a result of a drop. The Axon protects against damage resulting from this common occurrence, providing lower costs associated with damage and downtime. The camera's magnetic mount is strong enough to hold the camera in place while running or fighting.

Axon cameras are unique in that they were designed with robustness and shock resistance in mind. The devices are sealed compartments with no moving parts or fragile electronics, like LCD screens. By moving the articulation to the mount, the camera design is more rugged as compared to cameras with integral moving parts.

**4.1.2.9. Product shall provide internal data storage capable of maintaining a minimum of 8 hours of recording prior to uploading to external data storage.**

Axon cameras have a minimum video resolution of 480P and a maximum video resolution of 1080P. They utilize an aspect ratio of 16:9 at 1080P and 720P and a 4:3 aspect ratio at 480P. The video resolution, the encoding bitrate, the frame rate and the video encoding format impact the size of the files captured at each setting. The Axon has 64GB of non-removable storage.

The cameras have four video quality settings (Low SD, High SD, Low HD, High HD) spanning 480P, 720P and 1080P video resolutions.

- The Low SD setting captures video at a 480P video resolution at a rate of .8 GB per 60 minutes of video. This allows for over 70 hours of recording
- The High SD setting captures video at a 480P video resolution at a rate of 1.8 GB per 60 minutes of video. This allows for over 35 hours of recording



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- The Low HD setting captures video at 720P video resolution at a rate of 2.7 GB per 60 minutes of video. This allows for over 23 hours of recording
- The High HD setting captures video at 1080P video resolution at a rate of 5.4 GB per 60 minutes of video. This allows for 11.3 hours of recording

**4.1.2.10. Product will not have wireless network capabilities or have the ability to disable wireless capabilities.**

Wireless technologies are not currently used for upload of evidentiary data. The Axon Flex 2 is equipped with Wi-Fi 802.11n at 5 GHz and 2.4 GHz. In 2017, this connectivity will be enhanced to enable the Axon Flex 2 to automatically offload videos when pre-configured Wi-Fi network are available. Wireless offload is optional and configurable based on your agency's preferences and needs and can be disabled.

**4.1.2.11. Device must have access control and data encryption capabilities.**

Video content encoded onto the camera is not encrypted since the storage card is non-removable. An officer cannot delete, alter or edit, the videos; he or she can only change the metadata. The integrity of the original data can never be altered.

For example, the user can edit an hour-long video into the 10-minute portion needed, but the hour long video retains its original integrity. Encryption only takes place when video content is uploaded to Evidence.com.

Evidence.com uses strong encryption to protect Evidence data in transit and at rest.

- FIPS 140--2 approved encryption ciphers (or stronger)
- Robust SSL/TLS implementation for data in transit.
  - RSA 2048 bit key
  - TLS 1.2 with 256 bit connection
  - Perfect Forward Secrecy
- 256 bit AES encryption for evidence data in storage

All Axon video data is securely stored on a solid-state, non-removable, embedded Multimedia Card (eMMC) inside the Axon device. Rather than using an SD card, the media is populated directly on the circuit board, providing several levels of physical and virtual security.

**Level 1: Non-standard connection & sealed compartment**

The Axon Body 2 uses a non-standard connection, thus preventing access to the storage without destruction of the device.

**Level 2: eMMC Storage**

eMMC storage is populated on the circuit board rather than using an SD card. Accessing and reading eMMC is difficult and would require destruction and/or modification of the circuit board.

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**Level 3: No Partition Table**

The storage media does not have a partition table and will show as an unreadable drive/card (under any operating system).

**Level 4: Encryption**

The data stored on the camera is secure and can be encrypted by means of 256-bit AES encryption. The camera does not allow any footage to be deleted, overwritten, or otherwise modified.

**4.2. Docking Station**

- 4.2.1. Docking station shall be capable of attaching a minimum of four (4) cameras to allow for simultaneous charging and data uploading.**

Each Axon Dock can charge and upload video from up to six (6) Axon units simultaneously. Additional docks can be purchased to have a 1:1 dock to camera ratio. The Axon Dock allows an officer to dock his or her Axon camera and walk away. As soon as the Axon camera is docked, all videos on the camera automatically begin to upload to the officer's account on Evidence.com. Not only does the dock allow for easy upload, but it also charges the device and if need be, upgrades the firmware versions without the need for a computer.

- 4.2.2. Docking station shall have Ethernet port for direct network connection for secure upload of data to storage system.**

Axon Docks upload via RJ45 Ethernet connectivity to the local network.

**5. MANDATORY REQUIREMENTS:**

- 5.1. Mandatory Contract Services Requirements and Deliverables: Contract Services must meet or exceed the mandatory requirements listed below**

**5.1.1. SaaS Data Storage Application**

- 5.1.1.1. SaaS Data Storage Application The license should include unlimited storage for body camera data.**

TASER's attached pricing includes unlimited storage of Axon data.

- 5.1.1.2. SaaS Data Storage Application Data Storage should provide for additional files to be updated to video storage. Pricing for storage utilized for data not collected via the body camera will be per Gigabyte of actual usage.**

TASER's pricing includes approximately 1.8TB of space for non-Axon data (i.e. images, audio recordings, CCTV, in-car, etc. – additional storage is 75¢ GB/annually).

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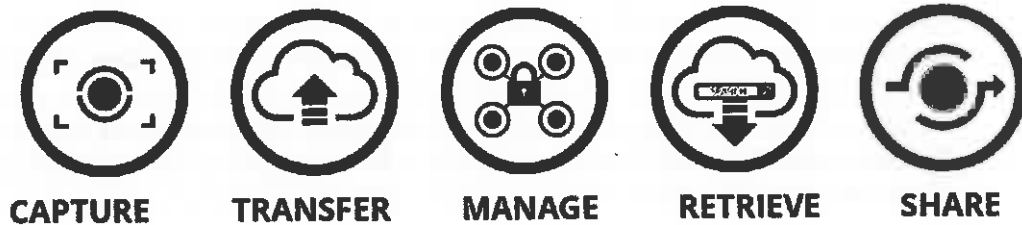
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**5.1.1.3. SaaS Data Storage Application must provide an end-to-end solution (from recording to upload and sharing) for the storage of recorded data from Body Worn and Point-of-View Cameras.**

At TASER, we recognize how time-consuming, disorganized, and costly the current process is, and we have set out to solve these issues for our customers through our DEW outlined below. TASER's DEW is designed to move large amounts of data and media throughout an agency's ecosystem without the usual manual tasks, costs and inefficiencies.

Whether an agency is collecting, transferring, managing, retrieving or sharing digital evidence, Evidence.com streamlines the process and reduces the day-to-day burden on officers.

### The Axon Digital Evidence Workflow

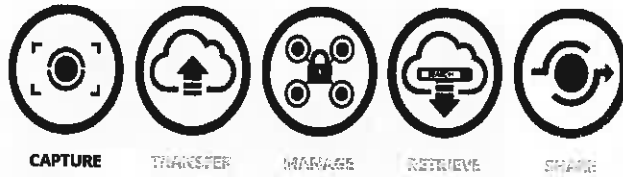


- **Capture:** Upload content to Evidence.com in any file format, from any device. Automatically ingest content from Axon body-worn and in-car cameras, mobile devices, alternative systems integrated with TASER CEWs, Axon Interview footage and hard drives.
- **Transfer:** With the Axon Dock, videos from Axon cameras are automatically and securely transferred to the cloud during routine charging. Evidence Sync enables officers to automatically upload crime-scene photos, interview room video and all other digital evidence into the Evidence.com platform.
- **Manage:** Effectively organize your users, devices, and the data created in a central, scalable, secure system. Users can be easily managed through active directory integration and operational group permissions. Devices can be easily managed through bulk assignments and enterprise-level reporting. Every data file can be easily stored, indexed, reviewed, and tracked through cutting edge tools like RMS/CAD integration, mobile applications, smarter redaction tools, and dynamic audit trails.
- **Retrieve:** Find evidence quickly with simple search features. Avoid paper pushing with simple online searches. Find evidence by date, title or key words. Group your evidence by case for easy lookup and effective collaboration.
- **Share:** Grant access to specific people, or share content with a secure link. Spend less time as a courier of evidence and more time on the street. Share evidence internally or externally by sending a secure link.

On the pages to follow, we have itemized each of these steps and provided details on how the Axon program will add value and time saved to your Department.

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## CAPTURE



The **Capture** phase is the most visible and generally best understood stage of the DEW. During this stage, devices capture and collect digital evidence from in-car video systems, on-officer video cameras, digital cameras, audio

recorders, cameras, etc. There are several important factors that an agency should consider when selecting a capture device such as power, recording quality, device dependability and ease of use.

Axon cameras are proven to protect officers from false claims, enhance public trust, improve civilian behavior, decrease litigation, help keep officers safe and accountable and make communities safer.

## CAMERA FEATURES, BENEFITS, AND ADDED VALUE

Law enforcement is more complex than ever before. TASER uses technology to simplify the work you do every day throughout the criminal justice system. Our connected solutions help you be safer and more efficient, and enable greater transparency with the communities you serve.



TASER offers two body-worn cameras– the Axon Body 2 and the Axon Flex 2 (shown with the Oakley Flak Jacket Mount)

### Point-of-View Imaging

The **Axon Body 2** camera is designed to be mounted on an officer's uniform and provides an industry-leading 143° lens. The single-unit on-officer camera features HD video, Wi-Fi video offload and industry-leading security enhancements.

The **Axon Flex 2** is a compact 120° point-of-view video system with flexible mounting options including on an officer's eyewear, collar, epaulette, ball cap, helmet, tactical vest, uniform shirt and more.

### Wireless Activation

With manual activation, officers are sometimes unable to hit record in intense and stressful situations. We've developed Axon Signal, an automatic activation technology for Axon cameras, to uphold the truth and allow you to get the most out of your body-worn camera investment.

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**Pre-event Buffering**

It is critical for an officer's camera to capture the events leading up to the critical incident, and not just the incident itself. The Axon's full-shift buffered recording feature automatically captures the 30 seconds prior to the activation of the camera, providing the proper context for an officer's actions.

**12+ Hours of Battery Life**

Axon cameras are designed with a battery to last the officer's typical 12-hour shift. If a critical event happens, not having enough battery life left to capture it could be devastating.



The Axon Body 2 mounted on an officer's uniform.

**“Retina Low-Light” Imaging Technology**

In order to capture exactly what officers see, it is pivotal to purchase a camera that mimics the light-perception of the human retina. The Axon is equipped with “retina low-light” technology, which adjusts to changes in lighting like the human eye.

**Unmatched Durability**

Axon cameras are built to withstand extreme weather, dust, rain, wind and even drops up to six feet. The high-impact polymer housing means your camera is functional when you need it.

**Mobile Applications**

Axon cameras are capable of establishing a Bluetooth connection with a paired mobile device, allowing the officer to review, annotate, and even live-stream newly captured files.

Available for both Android and iOS devices, **Axon View** automatically maps video with GPS data and allows real-time tagging of metadata from your phone. Before you set foot in the office, your video is filed into the correct retention schedule automatically. When you need it, evidence can be accessed quickly with a simple keyword search.

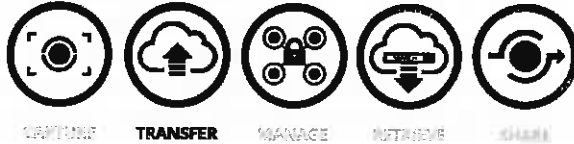


TASER's suite of mobile applications build upon the technology already in your pocket.

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**Axon Capture** is an application built specifically for law enforcement that allows officers to capture digital evidence right from the field. The app eliminates the need to carry three separate devices for photo, video, and audio recording. Instead, it builds upon the capabilities already in your pocket with the security and organization needed to protect truth.

## TRANSFER



The **Transfer** stage is frequently the most overlooked phase of the DEW. During this phase, agencies must take the digital evidence that has been captured and either ingest or transfer it into a management

system. The most efficient way to deal with this is through automation, but many capture devices do not offer this capability. Many agencies use the same workflow to ingest digital evidence: officers must physically return with the capture device to a centralized evidence repository where it is usually transferred to another digital medium and stored.

## The Axon Dock

### Charge and Upload Data Simultaneously

With the Axon Dock, your camera charging station is also your automatic data downloader. At end of a shift, the Dock syncs video from Axon cameras during routine charging. Videos are uploaded directly to Evidence.com, eliminating manual or duplicative processes and freeing officers to focus on more important duties.



With the Axon workflow, simply dock your camera and walk away

### Leave the Camera, Take Back Time

The demands of law enforcement mean that every minute of an officer's day must be used wisely.

If they are not prepared with the right technology and infrastructure, agencies can become quickly overwhelmed by the tasks associated with managing digital evidence. The Axon Dock puts time back in the agency's hands by eliminating unnecessary manual processes.

The multi-charging, multi-docking station allows for seamless upload and of captured media. At the conclusion of an officer's shift, they will dock their Axon camera into the docking station. **Dock and walk. It's that simple.**

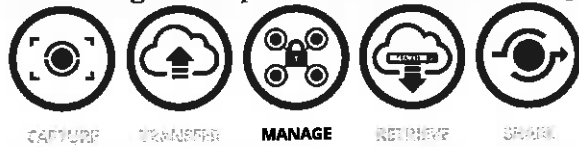
### Axon Upload Workflow

- Communication between the docking station is conducted over 256-bit AES encryption.
- All associated metadata will be uploaded to Evidence.com. This includes the CAD or RMS incident numbers, categories, and video title.
- A SHA cryptographic hash function is applied to each MP4 video captured on the Axon camera. This functions as a digital fingerprint for each video captured to ensure authenticity and that data has uploaded in its entirety.
- Once files are verified, they are deleted from the Axon camera.

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## MANAGE

The **Manage/Store** phase is the most hands-on part of the digital evidence workflow. The Commission on Accreditation for Law Enforcement Agencies (CALEA) standards state “the products of these technologies could become an important piece of evidence in any type of case and should be maintained in a way to ensure the integrity of contents.”<sup>1</sup> While some law enforcement agencies do have a vendor supplied or in-house developed digital information management system, the cost of maintaining, securing and backing up such a system can be prohibitive.



## Evidence.com

Evidence.com is a scalable, cloud-based system that consolidates all of your digital files – making them easy to manage, access and share while maintaining security and Chain of Custody

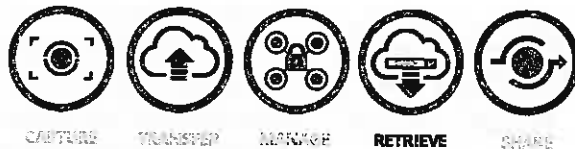
- **Mobile Integration** – Store and manage files captured with mobile devices in the field
- **Case Management** – Quickly view and share all digital files related by case number
- **One Click Search** – Search by Officer name, incident ID, location, and other tags to find files quickly
- **Redaction Suite** – Save time with automated redaction, build redaction, clips, markers, thumbnails and more
- **Configurable Retention** – Schedule automatic retention periods based on incident type or crime severity
- **Analytics and Auditing** – Monitor system usage from total videos uploaded to who has reviewed, shared and deleted files
- **Prosecutor Workflow** – Connect digitally with the prosecutor using the most scalable sharing solution available
- **Security Features:**
  - **CJIS Compliant:** Evidence.com is fully CJIS compliant
  - **Data Encryption:** All information is fully encrypted in transit and at rest
  - **Customizable User Permissions:** Administrators can determine what files can be viewed by users and groups of users.



<sup>1</sup> See <http://www.calea.org/content/standards> (last accessed September 1, 2015).

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## RETRIEVE



The Retrieve phase is one of the most overlooked stages in that agencies frequently underestimate the amount of time it will take to find a piece of digital evidence. There are several different

approaches to managing and storing digital evidence, each of which affects the retrieval process. For example, tagging a DVD with a barcode or case number and sticking it on a shelf in an evidence room or a storage warehouse can result in lengthy search and retrieval times. A single CD of evidence related to a case can contain a hundred or more images, each of which might pertain to a different aspect of the case.

Trying to find the right images would require going through all one hundred or more images. If, on the other hand, the images were stored in a database and tagged individually with identifiers other than just the case number, they could be retrieved with a simple search within seconds. The best option is to have a system that has an advanced search function using multiple identifiers for each piece of digital evidence.



Find evidence with simple online searches by date, title or key words.

## Search Easily

Evidence.com provides a search feature to help users quickly find the evidence they need. By enabling officers to annotate Axon video with metadata, Evidence.com turns what was once an overwhelming amount of information into a searchable database.

Within the Evidence area, users have three pages to choose from to narrow results:

- 1) **All Evidence** – All evidence, even files a user does not have permission to view.
- 2) **My Evidence** – Evidence the user owns. Under *Filter Evidence*, Owner filter is automatically set to that user's name.
- 3) **Shared Evidence** – Evidence shared with that user by the evidence Owner.

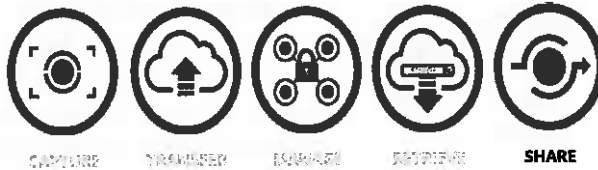
### Evidence Search Filters & Results

- **ID** – Evidence whose ID includes the characters entered in the ID box.
- **Title** – Evidence whose title includes the characters entered in the Title box.
- **Category** – Evidence assigned to that selected category. By default, search results include evidence assigned to any category, including uncategorized evidence.
- **Date** – Results by either the recorded, uploaded, or deletion date of evidence.
- **File Type** – Limits results to file type selected
- **Owner** – Evidence owned by specified user.
- **Uploaded By** – Limits results to evidence uploaded by the user specified.
- **Status** – Limits results to evidence whose status matches the status selected. By default, evidence searches are limited to evidence with status of Active
- **Tag** – Limits search results to evidence whose tags includes the characters entered in the Tag box. For more information, see Text Search Details.
- **Group** – Evidence owned by members of group specified.
- **Flagged** – Limits search results to evidence whose flag status matches the flag status selected.



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## SHARE



The Share phase of the DEW process involves delivering digital evidence to the appropriate stakeholders when requested. In researching law enforcement's use of Internet-based automation in sharing digital evidence, TASER discovered that

only a very small minority of agencies today are taking advantage of this technology, resulting in mounting costs of digital evidence sharing. For example, a typical evidence room in the average police department requires one or more forms to request copies of digital evidence. That evidence first needs to be found, then copied (usually multiple copies are made) and finally hand-delivered to the recipient, such as a prosecutor or attorney.

A single request for evidence can take hours to complete and the manual transport of copies wastes numerous officers' time, better spent on the street. Finally, manual sharing of digital evidence frequently leads to lost copies, resulting in the entire process having to be repeated at additional cost.

Evidence.com provides the following options for securely sharing evidence.

- **Bulk Sharing by Unauthenticated Download Link:** Bulk sharing enables you to share more than one evidence file at a time. Sharing by download link makes evidence available through a web link, or URL, for downloading a ZIP file, without requiring the person downloading the files to sign in to Evidence.com.
- **Authenticated Sharing:** Authenticated sharing enables you to share evidence with other users of Evidence.com. The agency can control whether users with whom evidence is shared can view the evidence, download the evidence, view the audit trail of evidence, and share the evidence with others.
- **Sharing Cases with Partner Agencies:** When a partner agency shares a case, they can send it to groups permitted to receive shared cases.
- **External and Interagency Sharing:** Collaborating with another Evidence.com agency as if they were part of your own agency is easy and allows you to maintain data security. Users can share a single file, multiple files, or an entire case with trusted Partner Agencies.

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### Evidence.com for Prosecutors

Digital evidence is a tool with unprecedented potential for prosecution, but real implications for evidence management. That's why we've made Evidence.com available to prosecutors as well as law enforcement.

The same end-to-end evidence management solutions of Evidence.com now allow prosecutors to manage evidence of any type, from any agency, all in one place. Files can be shared during discovery, complete chain of custody is maintained, and all evidence is encrypted. Prosecuting attorneys working with agencies already using Evidence.com, standard licenses are provided at no cost.



Evidence.com makes it easy to send evidence to organizations like City and District Attorneys.

### Protect Chain of Custody

To ensure a robust chain of custody, evidence can be verified for authenticity by matching the SHA hash of original file ingested in Evidence.com with the copy. The original data associated with a video is never changed. All modifications are handled by creating new, derivative files.

All content uploaded to Evidence.com is paired with an **audit trail** indicating every action applied to that evidence and its metadata. All audit trails can be exported to a PDF document and used to determine compliance with chain of custody.

### Sharing Reporting

The Sharing Audit report exports a list of all user actions related to sharing evidence and cases to a CSV file. Included in the report are details such as:

- Date and time of the sharing event
- Who initiated the sharing event
- What was shared — evidence or a case
- How was it shared — internal or external to your Evidence.com agency
- The ID of the evidence or case shared
- The recipient of the shared evidence or case
- The permissions shared to the recipient

**5.1.1.4. SaaS Data Storage Application must allow for upload of recorded data (video/audio files), photographs, and documents (i.e. Word documents or PDF files) with minimal technical expertise.**

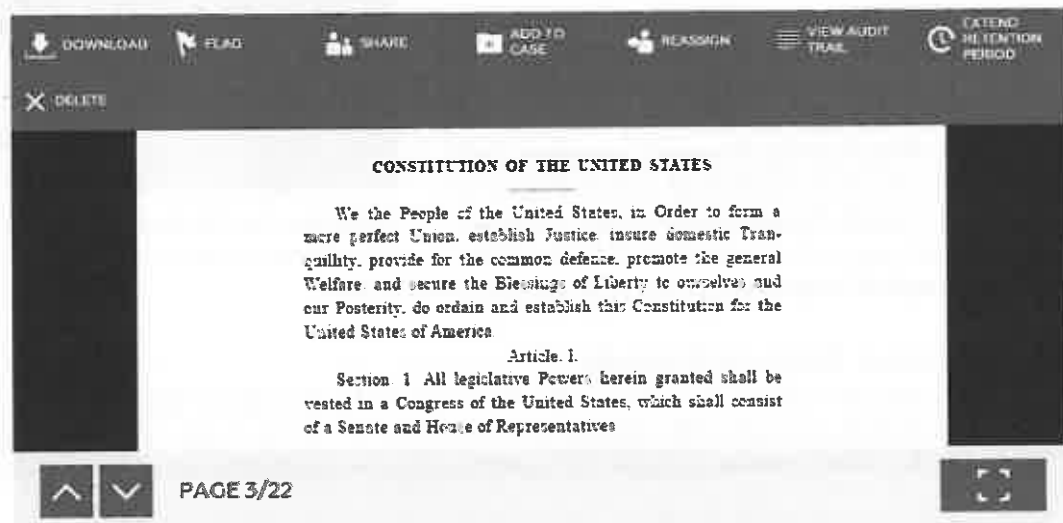
Documents and non-supported digital media types can be uploaded and managed in Evidence.com; however, online preview features are not available for unsupported file types. These file types are typically proprietary formats that require custom players.

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**PDF Files**

Evidence.com provides the ability to view PDFs directly on the View Evidence page, simplifying your work with evidence documents that are in PDF format. For easy viewing, you can view PDFs in full screen mode. To page through PDFs, you can use the on-screen buttons or you can press the up and down arrow keys on your keyboard.

**US Constitution PDF** ✎  
ID: 1788-06-21



**Supported File Types**

You can also ingest and store video, photos, files and data from other mediums and group them around larger case files — the most common sense way to manage evidence.

Virtually any file type can be housed in Evidence.com. The following section describes the actions available on the View Evidence page for video and audio evidence files that are in a file type supported by the Evidence.com media player.

**Video file types** supported by the Evidence.com media player include the types listed in the following table.

Video File Extension	Video Mime Type
<b>.avi</b>	video/avi
<b>.fli</b>	video/x-fli
<b>.mov</b>	video/quicktime
<b>.movie</b>	video/x-sgi-movie
<b>.mpe</b>	video/mpeg
<b>.mpeg</b>	video/mpeg

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Video File Extension	Video Mime Type
<b>.mpg</b>	video/mpeg
<b>.qt</b>	video/quicktime
<b>.m4v</b>	video/x-m4v
<b>.webm</b>	video/webm
<b>.ogv</b>	video/ogv
<b>.mp4</b>	video/mp4
<b>.wmv</b>	video/x-ms-wmv

The .avi and .m4v file formats are container file formats. Because it is possible for them to contain unsupported media files, it is possible for files in these formats to be valid but unsupported by the media player.

**Audio file types** supported by the Evidence.com media player include the types listed in the following table.

Audio File Extension	Audio Mime Type
<b>.aif</b>	audio/x-aiff
<b>.aifc</b>	audio/x-aiff
<b>.aiff</b>	audio/x-aiff
<b>.au</b>	audio/basic
<b>.kar</b>	audio/midi
<b>.mid</b>	audio/midi
<b>.midi</b>	audio/midi
<b>.mp2</b>	audio/mpeg
<b>.mp3</b>	audio/mpeg
<b>.mpga</b>	audio/mpeg
<b>.ra</b>	audio/x-realaudio
<b>.ram</b>	audio/x-pn-realaudio
<b>.rm</b>	audio/x-pn-realaudio
<b>.rpm</b>	audio/x-pn-realaudio-

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Audio File Extension	Audio Mime Type
	plugin
.snd	audio/basic
.tsi	audio/TSP-audio
.wav	audio/x-wav

**5.1.1.5. SaaS Data Storage Application must allow shared access by multiple Agency personnel via website access. Data must also be shareable with external personnel, such as prosecutors through independent access to website.**

Evidence.com is a cloud-hosted digital evidence management solution provided as a service (SaaS) application. It is horizontally scalable and can elastically adapt to accommodate any traffic volumes. Internally, the solution uses a service oriented architecture where functionality is provided by discrete compassable services that can run on one or many servers. This allows individual components to scale to handle changes in traffic volumes.

The application is designed to support uploads from multiple users, devices, and locations, simultaneously from thousands of agencies across the United States. It is also possible for concurrent users to access the same video at the same time.

**Sharing**

There are several options for sharing evidence with interested parties.

**Internal Sharing** allows for intra-agency sharing of evidence, ideally from an officer to a superior. When an officer wishes to share the video, they simply select the share option adjacent to their video, and then enter the First or last name, or the badge number of their superior. By default, users or patrol officers are limited to this feature.

**External sharing** allows for inter-agency sharing, or sharing with organizations like City and District Attorneys. In the same way an officer can share a video with a superior, an employee with Administrative rights on Evidence.com can share a video outside of the Agency. This is particularly useful for FOIA requests and public records requests.

The collaboration function is focused on the inter-agency aspect of sharing. If two agencies choose to collaborate, they no longer have to enter an entire e-mail address, as they would normally when externally sharing. If your Administrator wanted to share a video with another Agency, rather than specifying the recipient's email address, they would simply be able to type in their name. The feature is at the discretion of the Agency administrator. And agencies that you collaborate with do not have visibility to your Agency's content. It's simply designed to make sharing a bit easier.

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When all of the evidence pertaining to an incident has been grouped together in a Case, you can transfer that package to your trusted Partner Agencies. When they accept the case, they will have their own copy of the files to manage independently. They can then control their own retention policies and access rights without affecting yours.

Another option is to create an account for the external party that is highly restricted only to videos that are shared with them by the Agency. The Agency can also assign a time limit, limiting the external parties' ability to watch the video to a specified amount of days.

A User can also access a file on Evidence.com, download the file, and then burn or copy the file to CD, DVD or a flash/USB drive.

**Bulk Share by Unauthenticated Download Link**

Bulk sharing enables the agency to share more than one evidence file at a time. Sharing by download link makes the shared evidence available through a web link, or URL, for downloading a ZIP file of the evidence from Evidence.com—without requiring the person downloading the evidence to sign in to Evidence.com.

**Bulk Share Evidence by Authenticated Sharing**

Bulk sharing enables the agency to share more than one evidence file at a time. Authenticated sharing enables you to share evidence with other users of Evidence.com. The agency should use authenticated sharing when it is required that evidence is available only to users who sign in to Evidence.com. The agency can control whether users with whom evidence is shared can view the evidence, download the evidence, view the audit trail of evidence, and share the evidence with others. Bulk sharing evidence grants each user the same permissions to the shared evidence. If the agency needs to grant different permissions to different users, this procedure is performed once for each set of users granted the same permissions. These permissions can be revoked at any time based on a certain time limit the agency sets or through a manual revoking of the permissions granted.

**Receiving Shared Cases from Partner Agencies**

An Administrator can enable a group to receive cases shared by partner agencies. When a partner agency shares a case, they can send it to groups permitted to receive shared cases. All members of the group receive a message notifying them of the invitation to receive the shared evidence.

The user who accepts the case shared with the group becomes the owner of the evidence. While accepting the case, the user can add or remove evidence access for other group members. A group that is monitoring a group that receives a shared case from a partner agency can view the evidence of the shared case.

**External and Interagency Sharing**

Evidence.com makes it easy to send evidence to organizations like City and District Attorneys. Users can share a single file, multiple files, or, when all of the evidence pertaining to an incident has been grouped together in a case, a copy of the case and its evidence can be sent to trusted Partner Agencies. When they accept the case, the system creates a copy of the files, which they can manage independent of the original case and evidence. Likewise, they can then control their own retention policies and access rights without affecting any agency's evidence.

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Collaborating with another Evidence.com agency makes sharing evidence with that agency as simple as if they were part of your own agency, while still maintaining the agency's data security. Collaborating agencies have access only to that data specifically share with them. All unshared data belonging to an agency will remain unavailable to partner agencies.

**Evidence.com for Prosecutors**

**Managing Evidence from Capture to Courtroom**

The same end-to-end evidence management solutions of Evidence.com now allow prosecutors to manage evidence of any type, from any agency, all in one place. Files can be shared during discovery, complete chain of custody is maintained, and all evidence is encrypted. Prosecuting attorneys working with agencies already using Evidence.com, standard licenses are provided at no cost.

- 5.1.1.6. SaaS Data Storage Application must be configurable for data partitioning of the data, allowing for multiple Agencies to individually control access to their data.**

Each Evidence.com agency manages its own access control and policies. While your agency can partner and share with other agencies, each agency's settings remain separate of one another. Evidence.com utilizes a multi-tenant architecture. Every customer will have their own isolated tenant and storage account. This improves security and also provides an environment where software upgrades or bugs will not impact any other tenants in the environment.

- 5.1.1.7. SaaS Data Storage Application must include role-based access controls providing flexibility in managing user rights within the system. For example, providing a viewer role to a prosecutor for viewing specifically assigned files.**

Each Evidence.com user is assigned a role; roles determine user permissions, which control access to features and functions. The following table provides information about each permission supported by Evidence.com.

Information access via Evidence.com is controlled through a robust "Access Control System" managed by the Administrator and features comprehensive audit trails.

Access to information is governed by the agency-defined access control system built into Evidence.com. Access is controlled according to:

- Pre-defined roles,
- Pre-defined individuals (i.e., who has access to what camera feed),
- User account-specific passwords.

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Administrators assign the roles and actions of all users and create individual user accounts with varying degrees of access, i.e. administrative accounts, basic user accounts, etc. Account administrators can customize the roles and authorization levels of each account user, or what they are permitted to do. This functionality was created to preserve chain of custody and to clarify what each user is permitted to do.

Administrators can allow or prohibit a user access to specific features and functions depending on the level of access granted to the user(s).

Permissions Supported by Evidence.com	Description
<b>Login Access</b>	
<b>Evidence.com</b>	Allows a user to log in to their agency's Evidence.com agency.
<b>Evidence Sync</b>	Allows a user to log in to Evidence Sync in Online mode.
<b>Evidence Mobile</b>	Allows a user to log in to the Axon Capture or Evidence Mobile application.
<b>User Account</b>	
<b>Edit Account Information</b>	Allows a user to change their own account information, including their Name, Badge ID, Phone, Email Address, Password, Security Questions, or Email Settings. If you change the User Administration permission to Allowed, this permission is automatically set to Allowed.
<b>View &amp; Compose User Messages</b>	Allows a user to read and send messages to other users.
<b>Download Sync Software</b>	Allows a user to download Sync software from their Evidence.com agency.
<b>Create/Edit Group</b>	Allows a user to create a group, and edit its monitors and members.
<b>Group Audit Trail PDF</b>	Allows a user to view an audit trail of the activities related to a group.
<b>Admin Access</b>	
<b>Configure Agency Security Settings</b>	Allows a user to edit the agency's IP Restrictions, authentication method, password configurations, and partner agencies.
<b>Edit Agency Settings</b>	Allows a user to configure agency wide settings including Categories and Retention, Video and Camera Settings, Roles and Permissions, and Password Configuration requirements.
<b>Edit Device Offline &amp; Microphone Settings</b>	Allows a user to configure the agency-wide settings for the Axon cameras default Microphone Setting and whether or not they can be turned to Offline Mode.
<b>Device Administration</b>	Allows a user to reassign all agency devices, change their settings, and upload any CEW logs.
<b>User Administration</b>	Allows a user to add, remove and edit the accounts of other users, including their role, personal information, contact information, and reset their credentials (password and security questions).



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Permissions Supported by Evidence.com	Description
<b>Category Administration</b>	Allows a user to add a Category to the agency's list or edit an existing Category
<b>Generate Reports</b>	Allows a user to generate reports.
<b>Search Access</b>	
<b>User Search</b>	Allows a user to see what users are in the agency. If disabled the user will be unable to see any evidence or devices assigned to others, assign devices or evidence to others, share evidence or cases, or send messages to others.
<b>Partner Contact Search</b>	Allows a user to view members of partner agencies that have been added to your agency's contact list Unlocks: Share Externally to Authenticated Users, Share With Partner Agencies
<b>Evidence Search</b>	Allows a user to search for all of the Evidence in the agency. Note: the user can only access the Evidence specified under the Evidence Management permissions.
<b>Device Search</b>	Allows a user to search for all of the Devices in the agency.
<b>Case Search</b>	Allows a user to search for all of the Cases in an agency. Note: Their ability to access a Case is determined by the Case Management Permissions.
<b>Evidence Creation</b>	
<b>Upload External Files</b>	Allows a user to upload files through Evidence Sync, Axon Capture, Evidence Mobile, and the Import Evidence feature. This does not affect the ability to upload through an ETM or Evidence.com Dock.
<b>Configure Automatic Upload through Evidence Sync</b>	Allows a user to configure Automatic Upload through Evidence Sync.
<b>Evidence Management</b>	
<b>View</b>	Allows a user to access evidence. Does not include weapon firing logs.
<b>View CEW Firing Logs</b>	Allows a user to view weapon firing logs.
<b>Edit</b>	Allows a user to change the Title, ID, Flag, Assignment, Category, Tags and Location.
<b>Add/Remove Pending Review Category</b>	Allows a user to add or remove the Pending Review Category from a piece of Evidence.
<b>Redact</b>	Allows a user to create redactions of video evidence files. This does not alter the original video in any way.
<b>Reassign</b>	Allows a user to change the owner of an evidence file.
<b>Delete Evidence &amp; Edit Date Recorded</b>	Allows a user to manually initiate the deletion of Evidence before its Category determined date.
<b>Download</b>	Allows a user to download Evidence.
<b>Share</b>	Allows a user to allow other users to have access to Evidence.
<b>Share Externally to Authenticated Users</b>	Allows users to provide individuals outside of your agency with access to evidence. These external users are required

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Permissions Supported by Evidence.com	Description
	to sign in to their Evidence.com account to view the shared evidence, and their actions are shown in your agency's audit logs. If they do not have an Evidence.com account, they can create a free guest account on my.evidence.com.
<b>Share External Download Links</b>	Allows users to send an email containing a download link to individuals outside of your agency. This link does not require the recipient to sign in to an Evidence.com account or even to have an Evidence.com account. Only the apparent IP address of the computer downloading the file appears in your agency's audit logs.
<b>Post Notes</b>	Allows a user to write messages associated with Evidence.
<b>Audit Trail PDF</b>	Allows a user to view and download the record of who has Viewed or Edited Evidence.
<b>Restricted Category Access</b>	Allows a user to access Evidence that has been categorized as Restricted Access.
<b>Case Management</b>	
<b>View</b>	Allows a user to access a Case
<b>Edit</b>	Allows a user to Edit Case ID, Description, Categories, Tags, and Folder Structure.
<b>Reassign</b>	Allows a user to change the Owner of a piece of a Case.
<b>Share</b>	Allows a user to add members to a Case, giving them access to the associated Evidence.
<b>Share with Partner Agencies</b>	Allows users to send cases to a partner agency. After the partner agency accepts the case, the evidence in the case is copied to the partner agency and no further actions by the partner agency are shown in your agency's audit logs.
<b>Share External Download Links</b>	Allows users to send an email containing a download link to individuals outside of your agency. This link allows recipients to download all of the evidence in the case. Using the link does not require recipients to log in to an Evidence.com account or even to have an Evidence.com account. Only the apparent IP address of the computer downloading the file appears in your agency's audit logs.
<b>Audit Trail PDF</b>	Allows a user to view and download the record of who has Viewed or Edited a Case.
<b>View &amp; Add Case Notes</b>	Allows a user to write messages associated with a Case.
<b>Create Case</b>	Allows a user to create a Case.
<b>Restricted Category Access</b>	Allows a user to access Cases that have been categorized as Restricted Access.
<b>Shared Case</b>	
<b>View</b>	Allows users to access a Case that has been Shared with them.
<b>Edit</b>	Allows users to Edit Case ID, Description, Categories, Tags, and Folder Structure of a Case that has been shared

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Permissions Supported by Evidence.com	Description
	with them.
<b>Reassign</b>	Allows a user to reassign a Case that has been Shared with them.
<b>Share</b>	Allows users to add members to a Case that has been shared with them, giving access to the associated Evidence.
<b>View &amp; Add Case Notes</b>	Allows users to write messages associated with a Case that has been Shared with them.
<b>Audit Trail PDF</b>	Allows users to view and download the record of who has Viewed or Edited a Case that has been shared with them.
<b>Email Notification Preferences</b>	
<b>Account Lockout Notification</b>	Determines whether or not a user will receive Account Lockout Notifications when any user in the agency is locked out.
<b>Upcoming Evidence Deletion Notification</b>	Determines whether or not a user will receive weekly notifications of any upcoming evidence deletions in the agency.
<b>Evidence Timestamp Notification</b>	Determines whether or not a user will receive weekly notifications of evidence whose timestamp indicates it is older than 14 days.

**5.1.1.8. SaaS Data Storage Application must leverage data-in-transit and data-at-rest encryption.**

Evidence.com uses strong encryption to protect evidence data in transit and at rest.

**Data Protection**

- **Data in Transit** - Evidence data is encrypted during transfer: SSL with RSA 2048 bit key, 256 bit ciphers, TLS 1.0-1.2, Perfect Forward Secrecy
- **Data at Rest** - Evidence data is encrypted in storage: 256-bit Advanced Encryption Standard (AES-256)

**5.1.1.9. SaaS Data Storage Application shall provide a "chain of custody," that will be continually updated to track changes made to data from multiple sources. The information should include the user information and actual changes noted.**

Evidence.com ensures a reliable chain of custody for all video files by providing a high level of security, reliability, and expandability. Proper documentation of chain of custody is preserved and can be used to ensure video evidence can be tendered in court as an exhibit. There are also several levels of evidence protection implemented such as, encryption, access control, hashing and other security protocols.

To ensure a robust chain of custody, evidence can be verified for authenticity by matching the SHA hash of original file ingested in Evidence.com with the copy.

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Audit trails associated with each and every piece of evidence stored in your agency's account will be able to demonstrate:

- how the video was taken
- when the video was taken
- where the video was taken
- how the video was stored
- who had access to the video from the time it was taken through the time it is introduced in court, and
- Details on whether or not it has been altered and how (the original file is never altered, a new copy is created with any changes)

**5.1.2. Training and Software**

**5.1.2.1. Vendor must provide one-time on-site training on the use of cameras, and uploading of video storage to SaaS Data Storage Application. The cost of training, which shall include travel and any applicable manuals, shall be included in the unit price of the products.**

Detailed implementation and training documentation are included as appendices.

One-time on-site Professional Services installation and training (set up assistance, train-the-trainer sessions, and training for all Axon camera and Evidence.com users).

**Training Materials**

Prior to implementation the agency will be given access to a Dropbox with the following information in an electronic format. Training guides, user manuals and product documentation include but are not limited to the following. Documentation is separated into folders by topic. All materials are yours to access and use for future training or as needed.

- Best Practices Guide
- End-to-End Deployment Guide
- User and Administrator Training Lesson Plans
- Training Outlines
- Hardware Installation Guides
- Sample Body-Worn Camera Policies

**Sample Policies and On-Officer Program Information Folder**

This folder contains PDF documentation intended for Agency Head/Program Administrator roles.

- Implementation Best Practices
- Sample Policies Agency References
- Sample Policies of 20+ Agencies

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**Deployment Folder**

This folder contains various formats of documentation intended for Agency Head/Program Administrator roles.

**2016 Checklists – Pre-Deployment & Go Live Folder**

- Axon BWC Go Live Checklist 2016
- Axon Deployment Glossary 2016
- Axon PS Pre Arrival Checklist 2016

**API Folder**

- Evidence Partner API Overview 2016 Document

**Evidence Sync Guide Folder**

This folder contains PDF documentation intended for Agency Head/Program Administrator roles.

- Categories Retention Schedule
- Evidence Sync User Manual (English)

**Guides and Manuals Folder**

This folder contains various formats of documentation intended for Agency Head/Program Administrator roles as well as end-users.

**Axon Body**

- Axon Body Product Manual
- Axon Body Quick Start Guide

**Axon Body 2**

- Axon Body 2 Manual
- Axon Body 2 Videos
- Axon Body 2 Quick Start
- Axon Body 2 Spec
- Axon Body 2 Dock User Guide

**Axon Flex**

- Axon Flex Quick Start
- Flex Manual

**Axon Flex 2**

- Axon Flex 2 Manual
- Axon Flex 2 Videos
- Axon Flex 2 Quick Start
- Axon Flex 2 Spec
- Axon Flex 2 Dock User Guide

**Axon Signal**

- Axon Signal Unit Manual
- ASU Spec Sheet

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**Docking Station**

- Axon Dock Mounting Schematic
- Axon Dock Quick Start
- E-Dock 6 Bay Sec
  - Evidence.com Dock Installation Guide
  - Evidence.com Dock Wall Bracket Reference Guide V3

**Documentation**

- Axon Body Quick Start
- Axon Body User Manual
- Axon Deployment Guide
- Axon Flex User Manual
- Axon Flex Quick Start
- Axon Body 2 Quick Start
- Axon Dock Quick Start
- Evidence.com Admissibility and Chain of Custody
- Evidence.com and Evidence Sync Requirements
- Evidence.com Installation Guide
- Evidence.com Dock Quick Install Guide
- Evidence.com Security
- Reporting Instructions

**Mobile**

- Axon Capture App Guide for Android
- Axon Capture App Guide for iOS
- Axon View 4.0 for Android App Guide
- Axon View 4.0 for iOS App Guide
- Axon View Deployment Training Guide

**Axon Signal**

- Signal Update Guide

**Security Documentation Folder**

This folder contains documentation related to Security and is intended for Agency Head/Program Administrator roles.

**Training Materials Folder**

This folder contains Training documentation in various formats and is intended for use by Trainers, Agency Head/Program Administrator roles.

**2016 Deployment Presentations**

- Axon Body 2 (PowerPoint)
- Axon Flex (PDF)
- Axon Flex Training Agenda (PowerPoint)
- Intro Video for Deployments (mp4)

**2016 Lesson Plans**

- Lesson Plans & Course Outlines
  - Train-the-Trainer (PDF)

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○ User Training (PDF)

**Axon Training Videos (mp4)**

- 16 videos and examples for training and reference

**Product Help & Training Videos (mp4)**

Short and easy to follow step-by-step instructional videos illustrating how to perform virtually any task in Evidence.com.

- 50+ videos

**Reference Materials**

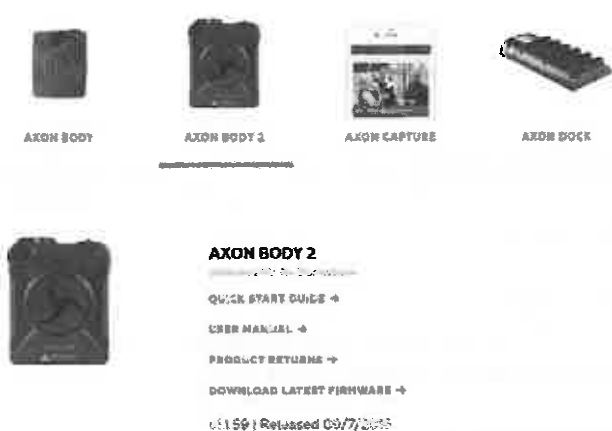
This folder contains Training documentation in various formats and is intended for use by Trainers, Agency Head/Program Administrator roles.

- Evidence.com Administrator and Reference Guide (PDF) – also available in the “Help” section of Evidence.com
- Evidence Import Users (Excel)
- Implementation Best Practices (Word Doc)
- Roles and Permissions Chart (Excel)

**TASER.com Support**

In addition to the materials accessible from the Dropbox, your agency will have access to, hardware manuals, installation manuals and quick start guides are available at <https://www.taser.com/support>. Simply select the applicable product and click on the desired file. The file will open in a new window as a PDF.

**PRODUCT SUPPORT**



**5.1.2.1.1.**

**Camera usage training should include best practices in attachment of camera to service wear (clothing, armored vests, etc.)**

Camera usage training includes best practices in attachment of camera to service wear (clothing, armored vests, etc.). Please see the implementation and training documentation included as appendices.

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**5.1.2.1.2. Video storage training should include the proper method for docking camera, and steps required to upload video to cloud based storage system.**

On-site training covers all aspects of the Digital Evidence Workflow, including the Transfer phase. Axon Dock training will be provided during on-site training.

**5.1.2.2. Vendor must provide maintenance and software updates, at no additional costs to the Agency.**

TASER releases software patches on both a scheduled and nonscheduled basis as required. Updates to firmware supporting Axon cameras and Axon Docks are “pushed” from the internet to the local devices through the Axon Docks without the need for Agency interaction.

Evidence.com software upgrades are handled in a similar way. TASER will release a software update to Evidence.com during a period of low traffic usage. Software upgrades are “pushed” to Evidence.com and are immediately available to you as soon as you log on, eliminating the need to perform manual software updates. The Evidence.com operations team at TASER applies these upgrades remotely, eliminating any worries about properly integrating or updating your systems. The latest product features and enhancements are included as part of your investment in Evidence.com. Evidence.com software is updated regularly throughout the year, and these updates are included in the price of your software licenses.

TASER releases software patches on both scheduled and nonscheduled basis as required. Patches contain fixes to known issues reported by internal resources or by users at police agencies. There are no additional costs for any software patch or fix deployed. Patch deployment involves minimal or no downtime for the customer’s solution.

Scheduled maintenance will take place according to our monthly routine maintenance schedule. Routine maintenance is currently scheduled on the fourth Tuesday of each month from 7:00 PM to 8:00 PM Pacific Time. When possible, you will be informed one week prior to any changes to the maintenance schedule.

Software updates, patches and fixes are included in the purchase of Evidence.com licenses.

**Release Notes and Documentation**

A detailed email is sent to system administrators when new releases, updates or upgrades are made to Evidence.com, Evidence Sync or Axon hardware.

The Release Notes page in Evidence.com displays links to the release notes containing a summary of features and enhancements for the current and previous releases.

The User Guides page displays links to guides that provide detailed information on Evidence.com features. Release notes and user guides are in PDF format.



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As updates and features are released, your Regional Support Manager will troubleshoot all changes to ensure a successful experience for customers.

- 5.1.3. Cloud Privacy and Security. Vendor must be willing to provide the FedRAMP certification or the Cloud Security Alliance (CSA) STAR Attestation, Certification, or Assessment pertaining to the cloud environment the application will be housed.**

Confirmed. Evidence.com is hosted by an industry-leading Infrastructure as a Service (IaaS) provider delivering secure, scalable, and durable computing and storage resources. Evidence.com inherits the resiliency advantages of IaaS providers and layers additional redundancies and security on top of the IaaS resources.



Purchasing Division  
 2019 Washington Street East  
 Post Office Box 50130  
 Charleston, WV 25305-0130

State of West Virginia  
 Request for Quotation  
 21 - Info Technology

Proc Folder: 255521

Doc Description: ADDENDUM 1 BODY WORN CAMERAS AND SaaS DATA BASED STORAGE


Proc Type: Central Master Agreement

Date Issued	Solicitation Closes	Solicitation No	Version
2016-12-23	2017-01-03 13:30:00	CRFQ 0608 COR1700000004	2

**BID RECEIVING LOCATION**  
 BID CLERK  
 DEPARTMENT OF ADMINISTRATION  
 PURCHASING DIVISION  
 2019 WASHINGTON ST E  
 CHARLESTON WV 25305  
 US

**VENDOR**  
 Vendor Name, Address and Telephone Number:  
 TASER International, Inc. 800-978-2757  
 17800 N. 85th Street  
 Scottsdale, AZ 85255

**FOR INFORMATION CONTACT THE BUYER**  
 Crystal Rink  
 (304) 558-2402  
 crystal.g.rink@wv.gov

Signature X  FEIN # 86-0741227 DATE 12/28/2016

All offers subject to all terms and conditions contained in this solicitation

**ADDITIONAL INFORMATION:**

THE STATE OF WEST VIRGINIA PURCHASING DIVISION FOR THE AGENCY, THE WEST VIRGINIA DIVISION OF CORRECTIONS, IS SOLICITING BIDS TO ESTABLISH AN OPEN-END CONTRACT FOR BODY WORN CAMERAS AND SaaS DATA BASED STORAGE PER THE ATTACHED.

INVOICE TO		SHIP TO	
FISCAL DEPARTMENT DIVISION OF CORRECTIONS - CENTRAL OFFICE 1409 GREENBRIER ST STE 300		FISCAL DEPARTMENT DIVISION OF CORRECTIONS - CENTRAL OFFICE STE 300 1409 GREENBRIER ST	
CHARLESTON	WV25311	CHARLESTON	WV 25311
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	BODY CAMERA	40.00000	EA		

Comm Code	Manufacturer	Specification	Model #
46171610			

**Extended Description :**  
BODY WORN CAMERA

INVOICE TO		SHIP TO	
FISCAL DEPARTMENT DIVISION OF CORRECTIONS - CENTRAL OFFICE 1409 GREENBRIER ST STE 300		FISCAL DEPARTMENT DIVISION OF CORRECTIONS - CENTRAL OFFICE STE 300 1409 GREENBRIER ST	
CHARLESTON	WV25311	CHARLESTON	WV 25311
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
2	POINT-OF-VIEW CAMERA	6.00000	EA		

Comm Code	Manufacturer	Specification	Model #
46171610			

**Extended Description :**  
POINT-OF-VIEW CAMERA

INVOICE TO		SHIP TO	
FISCAL DEPARTMENT DIVISION OF CORRECTIONS - CENTRAL OFFICE 1409 GREENBRIER ST STE 300		FISCAL DEPARTMENT DIVISION OF CORRECTIONS - CENTRAL OFFICE STE 300 1409 GREENBRIER ST	
CHARLESTON	WV25311	CHARLESTON	WV 25311
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
3	DOCKING STATION	16.00000	EA		

Comm Code	Manufacturer	Specification	Model #
43211602			

Extended Description :  
DOCKING STATION

INVOICE TO		SHIP TO	
FISCAL DEPARTMENT DIVISION OF CORRECTIONS - CENTRAL OFFICE 1409 GREENBRIER ST STE 300  CHARLESTON WV25311  US		FISCAL DEPARTMENT DIVISION OF CORRECTIONS - CENTRAL OFFICE STE 300 1409 GREENBRIER ST CHARLESTON WV 25311  US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
4	CLOUD BASED LICENSE				

Comm Code	Manufacturer	Specification	Model #
81112006			

Extended Description :  
CLOUD BASED LICENSE (TO INCLUDE UNLIMITED STORAGE FOR DATA FROM CAMERA)

INVOICE TO		SHIP TO	
FISCAL DEPARTMENT DIVISION OF CORRECTIONS - CENTRAL OFFICE 1409 GREENBRIER ST STE 300  CHARLESTON WV25311  US		FISCAL DEPARTMENT DIVISION OF CORRECTIONS - CENTRAL OFFICE STE 300 1409 GREENBRIER ST CHARLESTON WV 25311  US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
5	TRAINING				

Comm Code	Manufacturer	Specification	Model #
81112006			

Extended Description :  
TRAINING

INVOICE TO		SHIP TO	
FISCAL DEPARTMENT DIVISION OF CORRECTIONS - CENTRAL OFFICE 1409 GREENBRIER ST STE 300		FISCAL DEPARTMENT DIVISION OF CORRECTIONS - CENTRAL OFFICE STE 300 1409 GREENBRIER ST	
CHARLESTON	WV25311	CHARLESTON	WV 25311
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
6	DATA STORAGE				

Comm Code	Manufacturer	Specification	Model #
81112006			

**Extended Description :**  
DATA STORAGE FOR ITEMS ATTACHED TO VIDEO CLIP (I.E REPORTS, TRANSCRIPTS, ETC.) PER GB

**SCHEDULE OF EVENTS**

Line	Event	Event Date
1	VENDOR QUESTION DEADLINE	2016-12-21

COR1700000004	<b>Document Phase</b> Final	<b>Document Description</b> ADDENDUM 1 BODY WORN CAMERAS AND SaaS DATA BASED STORAGE	<b>Page 5</b> of 5
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**ADDITIONAL TERMS AND CONDITIONS**

See attached document(s) for additional Terms and Conditions

**SOLICITATION NUMBER: CRFQ COR1700000004**  
**Addendum Number: 1**

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The purpose of this addendum is to modify the solicitation identified as (“Solicitation”) to reflect the change(s) identified and described below.

**Applicable Addendum Category:**

- | Modify bid opening date and time
- | Modify specifications of product or service being sought
- | Attachment of vendor questions and responses
- | Attachment of pre-bid sign-in sheet
- | Correction of error
- | Other

**Description of Modification to Solicitation:**

1. To provide answers to vendor questions

No other changes at this time

Bid opening remains January 3, 2017 at 1:30 PM EST

**Additional Documentation:** Documentation related to this Addendum (if any) has been included herewith as Attachment A and is specifically incorporated herein by reference.

**Terms and Conditions:**

1. All provisions of the Solicitation and other addenda not modified herein shall remain in full force and effect.
2. Vendor should acknowledge receipt of all addenda issued for this Solicitation by completing an Addendum Acknowledgment, a copy of which is included herewith. Failure to acknowledge addenda may result in bid disqualification. The addendum acknowledgement should be submitted with the bid to expedite document processing.

# ATTACHMENT A



**CRFQ COR1700000004**

**Addendum 1**

**Q1 Why do they need 16 docking station and not less (our docking station can hold 10 cameras).**

**A1 Agency needs enough docking stations to hold the number of cameras purchased. At the time of specification, the only docking station that could accommodate 4 cameras.**

**Q2 What are the parameters needed for the Cloud Based License?**

**A2 Cloud based license will allow for storage of video data at a set price. Additional data storage for items that may be attached to the video file (i.e. reports, pictures, etc.) will be included in the set price.**

**Q3 What are the parameters needed for the Data Storage?**

**A3 The Agency is looking for a license that would allow for unlimited cloud-based storage of all video capture from the cameras based upon yearly licensing fee.**

**Q4 What is meant by SaaS Data Based Storage?**

**A4 See Item 2.3 of the RFQ.**

**Q5 Will a field trial be included as part of the evaluation in which all elements of the proposal are validated?**

**A5 Award will be to vendor product that meets specifications and provides lowest overall bid price.**

**Q6 Could the department please provide us with your selection process or steps that will be followed once vendor proposals have been submitted (i.e. Agency will rank everyone based on an objective scoring system and #1 ranked vendor will win the bid \_OR\_ Agency will bring in top three finalists for presentations, etc.)? Typically, we see agencies invite vendor's onsite for formal presentations and trial periods for further evaluation, however this specific process wasn't outlined in the RFP. Knowing the process and general timeline will help us align proper resources for future discussions**

**A6 see A5**

**Q7 What is the agency's expected deployment schedule over time (i.e. how many cameras will be deployed at each phase)?**

**A7 Agency does not currently have a set deployment schedule. Pricing, and available budget, will determine the size of initial order and timeframe for future deployments. The number of units listed on the Pricing Pages reflect our desired initial deployment numbers.**

**Q8 If a proposer is not able to meet a requirement currently, what is the expectation of the purchasing agency?**

**A8** Vendor should be capable of meeting all current requirements in order to be considered for this solicitation.

**Q9** Is there a minimum deployment experience required from a proposer with regards to number of cameras and time in the field?

**A9** There is not a minimum deployment experience requirement. However, pursuant to the Terms and Conditions Section 16, the Agency has the right to cancel contract immediately if product/services do not comply with specifications set forth in this solicitation, or with 30 day written notification at any time.

**Q10** Does the minimum deployment requirement specifically refer to units deployed to the field as opposed to units contracted?

**A10** This solicitation is to set a contract price for purchasing commodity and services. The estimated quantities on the Pricing Pages represent the Agencies initial deployment volume (dependent upon budget availability).

**Q11** Does the agency require a separate prosecutor-specific software and storage system for partner agencies?

**A11** At this time, the Agency is only looking for internal access to storage

**Q12** Contract period is 1 yr. w/3 optional years- Is the purchasing division open to considering a 5 yr. contract with the referenced non-appropriations and cancellation language if the vendor includes hardware and software upgrades in-line with a 5 yr. term?

**A12** This is the standard contract length for Purchasing contracts for the State of West Virginia.

**Q13** Would the purchasing division accept a quote that clearly articulates and delineates the cost of goods and services in year 1 and subsequent years on a quote in lieu of the 'Body Cam Pricing Page'?

**A13** Bid price would set contract pricing for the length of the contract. The price bid for the cameras would be held for the life of the contract, as would the price for the product licensing for the software for data storage.

**Q14** Must the minimum 8 hr. battery life be available for all video quality settings in case video quality settings are adjusted by the agency over time?

**A14** Agency intent is to record in SD format.

**Q15** Does the agency require unlimited body worn camera storage? If so, does the agency require this for all resolutions, not just standard definition (480p)? If the agency requires SD today, will it require HD storage in the future?

**A15** Agency requires unlimited body worn camera data storage for all resolutions. The current intent is to only utilize SD format.

**Q16** If the agency opts for cloud storage, is it a requirement that the data is redundant across multiple geographic locations within the country?

**A16 Data should be redundant across multiple geographic locations.**

**Q17 If the agency opts for cloud storage, is it a requirement that the data is always active (i.e. the data must be accessed immediately)? If not, for how much time should the data remain active?**

**A17 The data, once uploaded to cloud storage should be available for access immediately after upload.**

**Q18 Should the docks upload data on their own without the requirement of interfacing with a computer?**

**A18 Agency will allow for docks that upload by interfacing with a computer. There are facilities located in the National Quiet Zone that would prohibit the ability of cellular upload.**

**Q19 Should the agency's software application be fully deployed in the cloud?**

**A19 Software application would be dependent upon vendor. If the product offered by vendor would require software to be installed on state owned computer, or if the vendor host application access via Internet based access (via secured site log-in).**

**Q20 Is it a requirement that data be redundant across multiple geographic locations within the country?**

**A20 See A16**

**Q21 Should the agency's software application be fully deployed in the cloud?**

**A21 Agency would prefer application deployed in the cloud, but is open to software being installed on state owned computers.**

**Q22 Is an end-to-end warranty on all hardware required?**

**A22 End-to-end warranty on camera(s) and docking stations is required. Vendors shall incorporate the cost of the warranty into their pricing**

**Q23 Does the agency require automatic and wireless activation? If so, which events should automatically trigger recording?**

**A23 Agency does not require automatic activation. Activation should be either by office, or remote activation.**

**Q24 Should prosecutor sharing be possible without the requirement of an external storage device, such as CD or a third party application?**

**A24 At the current time, the Agency does not intend to share access to cloud based storage. If data were to be shared externally, it would be via CD, USB drive, etc.**

**Q25 How often does the agency plan on refreshing hardware, and should those upgrades be built in to the proposed cost?**

- A25** Agency would like to have a plan that includes periodic hardware upgrades. This shall be accomplished as a part of the extended warranty pricing that shall be included in bid pricing.
- Q26** Should costs be FOB destination?
- A26** Yes, bid price should be inclusive of freight charges.
- Q27** Is a dedicated, in-house security team by the vendor required? Should there be a minimum vendor investment in security compliance each year?
- A27** Vendor should maintain a security team that monitors cloud-based system for security. The vendor bares the responsibility of notifying Agency of any attempted, or successful, unauthorized access to data.
- Q28** Does the agency require the vendor solution to include a native redaction capability within the software?
- A28** At present, the Agency only intends to utilize the software for internal purposes. If vendor software has the capability to apply redaction, should data need to be shared externally, that feature would be useful.
- Q29** Does the agency expect to have the vendors provide a demonstration/presentation on the proposed solutions? What is the expected deployment kickoff and schedule? When does the agency expect to issue a notice of award?
- A29** This RFQ does not require a product demonstration/presentation. The Agency does not currently have a deployment schedule. Agency intends to issue notice of award in as short a time frame as possible.
- Q30** Should data remain encrypted when it is in transit to be shared with people outside your agency? Do you still require chain of custody to be logged and within your domain of control?
- A30** Data should be encrypted while stored in the cloud. At this time the Agency will only be sharing data via CD/DVD/USB storage or via internal email. The chain of custody would allow for tracking of any additions/deletions to the data.
- Q31** Should the proposed solution include 24x7 security monitoring of the data storage AND the application?
- A31** The proposed solution shall include 24x7 security monitoring of the data storage. If the application is web-based, the security monitoring would also apply to application.
- Q32** Page 16, #14 PURCHASING CARD ACCEPTANCE. Could the City please detail the Purchasing card program? (i.e. Visa/MC, if winning bidder be required to register on a portal, payment terms, etc.)
- A32** WV State Purchasing card is a VISA card.
- Q33** Does the Vendor Preference Certification form need to be returned by non-qualifying vendors?

**A33 Vendor should return the Vendor Preference Certification if they are requesting any portion of the preference.**

**Q34 If the Vendor Preference Certification form must be returned by non-qualifying vendors, how should this be noted on the form (is "not applicable" written near the signature line sufficient?)**

**A34 If no boxes are check on the Vendor Preference Certification form, none will be applied.**

**Q35 Is there a MBE/WBE/VBE subcontracting goal associated with this project? If so, what % of the project must be fulfilled by small businesses, WBE, MBE, disabled veteran businesses, etc.?**

**A35 There is no subcontracting goal associated with this project.**

**Q36 The field of View is listed as 140 Degrees, which is something very few vendors do**

**A36 Field of view will remain at 140 degrees**

**ADDENDUM ACKNOWLEDGEMENT FORM**  
**SOLICITATION NO.: COR1700000004**

**Instructions:** Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

**Acknowledgment:** I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

**Addendum Numbers Received:**

(Check the box next to each addendum received)

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Addendum No. 1 | <input type="checkbox"/> Addendum No. 6  |
| <input type="checkbox"/> Addendum No. 2            | <input type="checkbox"/> Addendum No. 7  |
| <input type="checkbox"/> Addendum No. 3            | <input type="checkbox"/> Addendum No. 8  |
| <input type="checkbox"/> Addendum No. 4            | <input type="checkbox"/> Addendum No. 9  |
| <input type="checkbox"/> Addendum No. 5            | <input type="checkbox"/> Addendum No. 10 |

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

TASER International, Inc.

\_\_\_\_\_  
Company

  
\_\_\_\_\_  
Authorized Signature

12/28/2016

\_\_\_\_\_  
Date

**NOTE:** This addendum acknowledgement should be submitted with the bid to expedite document processing.

Revised 6/8/2012

**ADDENDUM ACKNOWLEDGEMENT FORM**  
**SOLICITATION NO.: CRFQ COR1700000004**

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*(Check the box next to each addendum received)*

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Addendum No. 1 | <input type="checkbox"/> Addendum No. 6  |
| <input type="checkbox"/> Addendum No. 2            | <input type="checkbox"/> Addendum No. 7  |
| <input type="checkbox"/> Addendum No. 3            | <input type="checkbox"/> Addendum No. 8  |
| <input type="checkbox"/> Addendum No. 4            | <input type="checkbox"/> Addendum No. 9  |
| <input type="checkbox"/> Addendum No. 5            | <input type="checkbox"/> Addendum No. 10 |

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TASER International, Inc.  
Company

  
Authorized Signature

12/28/2016  
Date

**NOTE:** This addendum acknowledgement should be submitted with the bid to expedite document processing.

**DESIGNATED CONTACT:** Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

Alissa McDowell, Sr. Contracts Manager  
(Name, Title)  
Alissa McDowell, Sr. Contracts Manager  
(Printed Name and Title)  
17800 N. 85th Street, Scottsdale, AZ 85255  
(Address)  
P: 480-905-2038 F: 480-991-0791  
(Phone Number) / (Fax Number)  
amcdowell@taser.com  
(email address)

**CERTIFICATION AND SIGNATURE:** By signing below, or submitting documentation through wvOASIS, I certify that I have reviewed this Solicitation in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that I am authorized by the vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

TASER International, Inc.  
(Company)

  
(Authorized Signature) (Representative Name, Title)

Joshua Isner, Executive Vice President, Global Sales  
(Printed Name and Title of Authorized Representative)

12/28/2016  
(Date)

P:800-978-2737 F:480-991-0791  
(Phone Number) (Fax Number)



STATE OF WEST VIRGINIA  
Purchasing Division

**PURCHASING AFFIDAVIT**

**MANDATE:** Under W. Va. Code §5A-3-10a, no contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and: (1) the debt owed is an amount greater than one thousand dollars in the aggregate; or (2) the debtor is in employer default.

**EXCEPTION:** The prohibition listed above does not apply where a vendor has contested any tax administered pursuant to chapter eleven of the W. Va. Code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

**DEFINITIONS:**

**"Debt"** means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

**"Employer default"** means having an outstanding balance or liability to the old fund or to the uninsured employers' fund or being in policy default, as defined in W. Va. Code § 23-2c-2, failure to maintain mandatory workers' compensation coverage, or failure to fully meet its obligations as a workers' compensation self-insured employer. An employer is not in employer default if it has entered into a repayment agreement with the Insurance Commissioner and remains in compliance with the obligations under the repayment agreement.

**"Related party"** means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceeds five percent of the total contract amount.

**AFFIRMATION:** By signing this form, the vendor's authorized signer affirms and acknowledges under penalty of law for false swearing (W. Va. Code §61-5-3) that neither vendor nor any related party owe a debt as defined above and that neither vendor nor any related party are in employer default as defined above, unless the debt or employer default is permitted under the exception above.

**WITNESS THE FOLLOWING SIGNATURE:**

Vendor's Name: TASER International, Inc.

Authorized Signature: [Signature] Date: 12/28/2016

State of Arizona

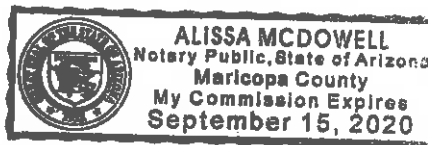
County of Maricopa, to-wit:

Taken, subscribed, and sworn to before me this 28 day of December, 2016.

My Commission expires ~~9/15/2020~~ September 15, 2020.

NOTARY PUBLIC [Signature]

*Purchasing Affidavit (Revised 07/01/2012)*



# State of West Virginia VENDOR PREFERENCE CERTIFICATE

"Certification and application" is hereby made for Preference in accordance with *West Virginia Code*, §5A-3-37. (Does not apply to construction contracts). *West Virginia Code*, §5A-3-37, provides an opportunity for qualifying vendors to request (at the time of bid) preference for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the *West Virginia Code*. This certificate for application is to be used to request such preference. The Purchasing Division will make the determination of the Vendor Preference, if applicable.

- 1. Application is made for 2.5% vendor preference for the reason checked:  
 Bidder is an individual resident vendor and has resided continuously in West Virginia for four (4) years immediately preceding the date of this certification; or,  
 Bidder is a partnership, association or corporation resident vendor and has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or 80% of the ownership interest of Bidder is held by another individual, partnership, association or corporation resident vendor who has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or,  
 Bidder is a nonresident vendor which has an affiliate or subsidiary which employs a minimum of one hundred state residents and which has maintained its headquarters or principal place of business within West Virginia continuously for the four (4) years immediately preceding the date of this certification; or,
- 2. Application is made for 2.5% vendor preference for the reason checked:  
 Bidder is a resident vendor who certifies that, during the life of the contract, on average at least 75% of the employees working on the project being bid are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
- 3. Application is made for 2.5% vendor preference for the reason checked:  
 Bidder is a nonresident vendor employing a minimum of one hundred state residents or is a nonresident vendor with an affiliate or subsidiary which maintains its headquarters or principal place of business within West Virginia employing a minimum of one hundred state residents who certifies that, during the life of the contract, on average at least 75% of the employees or Bidder's affiliate's or subsidiary's employees are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
- Application is made for 5% vendor preference for the reason checked:  
 Bidder meets either the requirement of both subdivisions (1) and (2) or subdivision (1) and (3) as stated above; or,
- 5. Application is made for 3.5% vendor preference who is a veteran for the reason checked:  
 Bidder is an individual resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard and has resided in West Virginia continuously for the four years immediately preceding the date on which the bid is submitted; or,
- 6. Application is made for 3.5% vendor preference who is a veteran for the reason checked:  
 Bidder is a resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard, if, for purposes of producing or distributing the commodities or completing the project which is the subject of the vendor's bid and continuously over the entire term of the project, on average at least seventy-five percent of the vendor's employees are residents of West Virginia who have resided in the state continuously for the two immediately preceding years.
- 7. Application is made for preference as a non-resident small, women- and minority-owned business, in accordance with *West Virginia Code* §5A-3-59 and *West Virginia Code of State Rules*.  
 Bidder has been or expects to be approved prior to contract award by the Purchasing Division as a certified small, women- and minority-owned business.

Bidder understands if the Secretary of Revenue determines that a Bidder receiving preference has failed to continue to meet the requirements for such preference, the Secretary may order the Director of Purchasing to: (a) reject the bid; or (b) assess a penalty against such Bidder in an amount not to exceed 5% of the bid amount and that such penalty will be paid to the contracting agency or deducted from any unpaid balance on the contract or purchase order.

By submission of this certificate, Bidder agrees to disclose any reasonably requested information to the Purchasing Division and authorizes the Department of Revenue to disclose to the Director of Purchasing appropriate information verifying that Bidder has paid the required business taxes, provided that such information does not contain the amounts of taxes paid nor any other information deemed by the Tax Commissioner to be confidential.

Under penalty of law for false swearing (*West Virginia Code*, §61-5-3), Bidder hereby certifies that this certificate is true and accurate in all respects; and that if a contract is issued to Bidder and if anything contained within this certificate changes during the term of the contract, Bidder will notify the Purchasing Division in writing immediately.

Bidder: TASER International, Inc.

Signed: 

Date: 12/28/2016

Title: Joshua M. Isner, EVP, Global Sales

December 28, 2016

Crystal Rink  
Department of Administration, Purchasing Division  
2019 Washington Street East  
Charleston, WV 25305

**RE: REQUESTED EXCEPTIONS TO STATE OF WEST VIRGINIA REQUEST FOR QUOTATION  
FOR BODY WORN CAMERAS AND SAAS DATA BASED STORAGE**

Dear Addressee:

Please find below TASER International, Inc.'s (TASER) exceptions to the above-referenced solicitation. TASER is open to further discussions regarding requested changes, and it reserves the right to negotiate the terms of the Terms and Conditions attached to the Solicitation.

**1. Addition of TASER's Terms and Conditions.**

TASER respectfully requests that its Master Services and Purchase Agreement be incorporated as an exhibit into the final contract award. TASER agrees to negotiate with the State on these terms and conditions, and if any of State's terms and conditions conflict with the negotiated terms and conditions of the contract documents, **the State's contract document will control.**

Best Regards,



Alissa McDowell, Esq.  
Senior Contracts Manager  
amcdowell@taser.com  
480.905.2038



**MASTER SERVICES AND PURCHASING AGREEMENT**

**between**

**TASER INTERNATIONAL, INC.**

**and**

**West Virginia Division of Corrections**

CITY Agreement Number:

## MASTER SERVICES AND PURCHASING AGREEMENT

This Master Agreement (the **Agreement**) by and between TASER International, Inc., (**TASER or Party**) a Delaware corporation having its principal place of business at 17800 N 85<sup>th</sup> Street, Scottsdale, Arizona, 85255, and West Virginia Division of Corrections, (**Agency, Party** or collectively **Parties**) having its principal place of business at 112 CALIFORNIA AVE. BLDG. 4 ROOM 300, CHARLESTON, WV, 25305, is entered into as of March, 31, 2017 (**the Effective Date**).

This Agreement sets forth the terms and conditions for the purchase, delivery, use, and support of TASER products and services as detailed in Quote # Q-79587 (the **Quote**), which is hereby incorporated by reference. It is the intent of the Parties that this Agreement shall act as a master agreement governing all subsequent purchases by Agency of TASER Products and all subsequent quotes accepted by Agency shall be also incorporated by reference as a Quote. In consideration of this Agreement the Parties agree as follows:

1 **Term.** This Agreement will commence on the Effective Date and will remain in full force and effect until terminated by either Party. TASER services will not be authorized until a signed Quote or Purchase Order is received, whichever is first.

1.1 **Evidence.com Subscription Term:** The Initial Term of the Subscription services will begin after shipment of the Product. If shipped in 1st half of the month, the start date is on the 1st of the following month. If shipped in the last half of the month, the start date is on the 15th of the following month. Subscription Services will automatically renew for additional successive Terms of one (1) year after completion of the initial Term at the list price then in effect, unless the Agency gives TASER written notice of termination within sixty (60) days prior to the end of a one (1) year period.

1.2 **Professional Services Term:** Amounts pre-paid for professional services as outlined in the Quote and the Professional Service Appendix must be used within 6 months of the Effective Date.

2 **Definitions.**

**"Business Day"** means Monday through Friday, excluding holidays.

**"Confidential Information"** means all nonpublic information disclosed by TASER, TASER affiliates, business partners of TASER or their respective employees, contractors or agents that is designated as confidential or that, given the nature of the information or circumstances surrounding its disclosure, reasonably should be understood to be confidential.

**"Documentation"** means the (i) specifications, explanatory or informational materials, whether in paper or electronic form, that relate to the Services provided under this Agreement, or (ii) user manuals, technical manuals, training manuals, warnings, specification or other explanatory or informational materials, whether in paper or electronic form, that relate to the Products provided under this Agreement.

**"Evidence.com Service"** means TASER web services for Evidence.com, the Evidence.com site, EVIDENCE Sync software, EVIDENCE Mobile App, Axon® Mobile App, other software, maintenance, storage, and product or service provided by us under this Agreement for use with Evidence.com. This

does not include any Third Party Applications, hardware warranties, or the my.evidence.com services.

**"Installation Site"** means the location(s) where the Products are to be installed.

**"Policies"** means the Trademark Use Guidelines, all restrictions described on the TASER website, and any other policy or terms referenced in or incorporated into this Agreement. Policies do not include whitepapers or other marketing materials.

**"Products"** means all TASER equipment, software, cloud based services, Documentation and software maintenance releases and updates provided by TASER under this Agreement.

**"Quote"** is an offer to sell, is valid only for products and services listed on the quote at prices on the quote. All Quotes referenced in this Agreement or issued and accepted after the Effective Date of this Agreement will be subject to the terms of this Agreement. Any terms and conditions contained within the Agency's purchase order in response to the Quote will be null and void and shall have no force or effect. TASER is not responsible for pricing, typographical, or other errors in any offer by TASER and TASER reserves the right to cancel any orders resulting from such errors. TASER reserves the right to adjust prices or Products unless otherwise specified in the Quote.

**"Resolution Time"** means the elapsed time between TASER's acknowledgment of an issue until the problem in the Services has been resolved, which does not include time delays caused by the Agency or by third parties outside of TASER's reasonable control.

**"Services"** means all services provided by TASER pursuant to this Agreement.

**"Agency Content"** means software, data, text, audio, video, images or other Agency content or any of the Agency's end users (a) run on the Evidence.com Services, (b) cause to interface with the Evidence.com Services, or (c) upload to the Evidence.com Services under the Agency account or otherwise transfer, process, use or store in connection with the Agency account.

- 3 **Payment Terms.** Invoices are due to be paid within 30 days of the date of invoice. All orders are subject to prior credit approval. Payment obligations are non-cancelable and fees paid are non-refundable and all amounts payable will be made without setoff, deduction, or withholding. If a delinquent account is sent to collections, the Agency is responsible for all collection and attorneys' fees.
- 4 **Taxes.** Unless TASER is provided with a valid and correct tax exemption certificate applicable to the purchase and ship-to location, the Agency is responsible for sales and other taxes associated with the order.
- 5 **Shipping: Title: Risk of Loss: Rejection.** TASER reserves the right to make partial shipments and products may ship from multiple locations. All shipments are E.X.W. via common carrier and title and risk of loss pass to the Agency upon delivery to the common carrier by TASER. The Agency is responsible for all freight charges. Any loss or damage that occurs during shipment is the Agency's responsibility. Shipping dates are estimates only. The Agency may reject nonconforming Product by providing TASER written notice of rejection within 10 days of shipment. Failure to notify TASER within

the 10 day rejection period will be deemed as acceptance of Product.

6 **Returns.** All sales are final and no refunds or exchanges are allowed, except for warranty returns or as provided by state or federal law.

7 **Warranties.**

7.1 **Hardware Limited Warranty.** TASER warrants that its law enforcement hardware products are free from defects in workmanship and materials for a period of ONE (1) YEAR from the date of receipt. Extended warranties run from the date of purchase of the extended warranty through the balance of the 1-year limited warranty term plus the term of the extended warranty measured after the expiration of the 1-year limited warranty. CEW cartridges and Smart cartridges that are expended are deemed to have operated properly. TASER-Manufactured Accessories are covered under a limited 90-DAY warranty from the date of receipt. Non-TASER manufactured accessories are covered under the manufacturer's warranty. If TASER determines that a valid warranty claim is received within the warranty period, TASER agrees to repair or replace the Product. TASER's sole responsibility under this warranty is to either repair or replace with the same or like Product, at TASER's option.

7.2 **Warranty Limitations.**

7.2.1 The warranties do not apply and TASER will not be responsible for any loss, data loss, damage, or other liabilities arising from: (a) damage from failure to follow instructions relating to the Product's use; (b) damage caused by use with non-TASER products or from the use of cartridges, batteries or other parts, components or accessories that are not manufactured or recommended by TASER; (c) damage caused by abuse, misuse, intentional or deliberate damage to the product, or force majeure; (d) damage to a Product or part that has been repaired or modified by persons other than TASER authorized personnel or without the written permission of TASER; or (e) if any TASER serial number has been removed or defaced.

7.2.2 **To the extent permitted by law, the warranties and the remedies set forth above are exclusive and TASER disclaims all other warranties, remedies, and conditions, whether oral or written, statutory, or implied, as permitted by applicable law. If statutory or implied warranties cannot be lawfully disclaimed, then all such warranties are limited to the duration of the express warranty described above and limited by the other provisions contained in this Agreement.**

7.2.3 **TASER's cumulative liability to any Party for any loss or damage resulting from any claims, demands, or actions arising out of or relating to any TASER product will not exceed the purchase price paid to TASER for the product or if for services, the amount paid for such services over the prior 12 months preceding the claim. In no event will either Party be liable for any direct, special, indirect, incidental, exemplary, punitive or consequential damages, however caused, whether for breach of warranty, breach of contract, negligence, strict liability, tort or under any other legal theory.**

7.3 **Warranty Returns.** If a valid warranty claim is received by TASER within the warranty period, TASER agrees to repair or replace the Product which TASER determines in its sole discretion

to be defective under normal use, as defined in the Product instructions. TASER's sole responsibility under this warranty is to either repair or replace with the same or like Product, at TASER's option.

- 7.3.1** For warranty return and repair procedures, including troubleshooting guides, please go to TASER's websites [www.taser.com/support](http://www.taser.com/support) or [www.evidence.com](http://www.evidence.com), as indicated in the appropriate product user manual or quick start guide.
- 7.3.2** Before delivering product for warranty service, it is the Agency's responsibility to upload the data contained in the product to the EVIDENCE.com services or download the product data and keep a separate backup copy of the contents. TASER is not responsible for any loss of software programs, data, or other information contained on the storage media or any other part of the product services.
- 7.3.3** A replacement product will be new or like new and have the remaining warranty period of the original product or 90 days from the date of replacement or repair, whichever period is longer. When a product or part is exchanged, any replacement item becomes Purchaser's property and the replaced item becomes TASER's property.

- 8** **Product Warnings.** See our website at [www.TASER.com](http://www.TASER.com) for the most current product warnings.
- 9** **Design Changes.** TASER reserves the right to make changes in the design of any of TASER's products and services without incurring any obligation to notify the Agency or to make the same change to products and services previously purchased.
- 10** **Insurance.** TASER will maintain at TASER's own expense and in effect during the Term, Commercial General Liability Insurance, Workers' Compensation Insurance and Commercial Automobile Insurance and will furnish certificates of insurance or self-insurance upon request.
- 11** **Indemnification.** TASER will indemnify and defend the Agency Indemnitees (the Agency's officers, directors, and employees) from and against all claims, demands, losses, liabilities, reasonable costs and expenses arising out of a claim by a third party against an Agency Indemnitee resulting from any negligent act, error or omission, or willful misconduct of TASER under or related to this Agreement, except in the case of negligent acts, omissions or willful misconduct of the Agency or claims that fall under Workers Compensation coverage.
- 12** **IP Rights.** TASER owns and reserves all right, title, and interest in the TASER Products and related software, as well as any suggestions made to TASER.
- 13** **IP Indemnification.** TASER will defend, indemnify, and hold the Agency Indemnitees harmless from and against any claims, damages, losses, liabilities, costs, and expenses (including reasonable attorneys' fees) arising out of or relating to any third-party claim alleging that use of TASER Products or Services as permitted under this Agreement infringes or misappropriates the intellectual property rights of a third party. The Agency must provide TASER with prompt written notice of such a claim, tender to us the defense or settlement of such a claim at our expense, and cooperate fully with us in the defense or settlement of such a claim.

TASER has no liability to the Agency or any third party if any alleged infringement or claim of infringement is to any extent based upon: (a) any modification of the Evidence.com Services by the



Agency or any third party not approved by TASER; (b) use of the Evidence.com Services in connection or in combination with equipment, devices, or services not approved or recommended by TASER; (c) the use of Evidence.com Services other than as permitted under this Agreement or in a manner for which it was not intended; or (d) the use of other than the most current release or version of any software provided by TASER as part of or in connection with the Evidence.com Services. Nothing in this Section will affect any warranties in favor of the Agency that are otherwise provided in or arise out of this Agreement.

**14 Agency Responsibilities.** The Agency is responsible for (i) use of TASER Products (including any activities under the Agency Evidence.com account and use by Agency employees and agents), (ii) breach of this Agreement or violation of applicable law by the Agency or any of the Agency's end users; (iii) Agency Content or the combination of Agency Content with other applications, content or processes, including any claim involving alleged infringement or misappropriation of third party rights by Agency Content or by the use of Agency Content, (iv) a dispute between the Agency and any third party over Agency use of TASER products or the collection or use of Agency Content, (v) any hardware or networks that the Agency connects to the Evidence.com Services, and (vi) any security settings the Agency establishes to interact with or on the Evidence.com Services.

**15 Termination.**

**15.1 By Either Party.** Either Party may terminate for cause upon 30 days advance notice to the other Party if there is any material default or breach of this Agreement by the other Party, unless the defaulting Party has cured the material default or breach within the 30-day notice period. In the event that the Agency terminates this Agreement under this Section and TASER fails to cure the material breach or default, TASER will issue a refund of any prepaid amounts on a prorated basis.

**15.2 By Agency.** The Agency is obligated to pay the fees under this Agreement as may lawfully be made from funds budgeted and appropriated for that purpose during the then current fiscal year. In the event that sufficient funds will not be appropriated or are not otherwise legally available to pay the fees required under this Agreement, this Agreement may be terminated by the Agency. The Agency agrees to deliver notice of termination under this Section at least 90 days prior to the end of the then current fiscal year.

**15.3 Effect of Termination.** Upon any termination of this Agreement: (a) all Agency rights under this Agreement immediately terminate; (b) the Agency remains responsible for all fees and charges incurred through the date of termination; and (c) Payment Terms, Warranty, Product Warnings, Indemnification, and Agency Responsibilities Sections, as well as the Evidence.com Terms of Use Appendix Sections on Agency Owns Agency Content, Data Storage, Fees and Payment, Software Services Warranty, IP Rights and License Restrictions will continue to apply in accordance with their terms.

**15.4 After Termination.** TASER will not delete any Agency Content as a result of a termination during a period of 90 days following termination. During this 90-day period the Agency may retrieve Agency Content only if all amounts due have been paid (there will be no application functionality of the Evidence.com Services during this 90-day period other than the ability to

retrieve Agency Content). The Agency will not incur any additional fees if Agency Content is downloaded from Evidence.com during this 90-day period. TASER has no obligation to maintain or provide any Agency Content after this 90-day period and will thereafter, unless legally prohibited, delete all of Agency Content stored in the Evidence.com Services. Upon request, TASER will provide written proof that all Agency Content has been successfully deleted and fully removed from the Evidence.com Services.

**15.5 Post-Termination Assistance.** TASER will provide Agency with the same post-termination data retrieval assistance that TASER generally makes available to all customers. Requests for TASER to provide additional assistance in downloading or transferring Agency Content will result in additional fees and TASER will not warrant or guarantee data integrity or readability in the external system.

## **16 General.**

**16.1 Confidentiality.** Both Parties will take all reasonable measures to avoid disclosure, dissemination or unauthorized use of either Party's Confidential Information. Except as required by applicable law, neither Party will disclose either Party's Confidential Information during the Term or at any time during the 5-year period following the end of the Term. All TASER Pricing is considered confidential and competition sensitive.

**16.2 Excusable delays.** TASER will use commercially reasonable efforts to deliver all products and services ordered as soon as reasonably practicable. In the event of interruption of any delivery due to causes beyond TASER's reasonable control TASER has the right to delay or terminate the delivery with reasonable notice.

**16.3 Force Majeure.** Neither Party will be liable for any delay or failure to perform any obligation under this Agreement where the delay or failure results from any cause beyond the Parties' reasonable control, including acts of God, labor disputes or other industrial disturbances, systemic electrical, telecommunications, or other utility failures, earthquake, storms or other elements of nature, blockages, embargoes, riots, acts or orders of government, acts of terrorism, or war.

**16.4 Proprietary Information.** The Agency agrees that TASER has and claims various proprietary rights in the hardware, firmware, software, and the integration of ancillary materials, knowledge, and designs that constitute TASER products and services, and that the Agency will not directly or indirectly cause any proprietary rights to be violated.

**16.5 Independent Contractors.** The Parties are independent contractors. Neither Party, nor any of their respective affiliates, has the authority to bind the other. This Agreement does not create a partnership, franchise, joint venture, agency, fiduciary, or employment relationship between the Parties.

**16.6 No Third Party Beneficiaries.** This Agreement does not create any third party beneficiary rights in any individual or entity that is not a party to this Agreement.

- 16.7 Non-discrimination and Equal Opportunity.** During the performance of this Agreement, neither the Parties nor the Party's employees will discriminate against any person, whether employed by a Party or otherwise, on the basis of race, color, religion, gender, age, national origin, handicap, marital status, or political affiliation or belief. In all solicitations or advertisements for employees, agents, subcontractors or others to be engaged by a Party or placed by or on behalf of a Party, the solicitation or advertisement shall state all qualified applicants shall receive consideration for employment without regard to race, color, religion, gender, age, national origin, handicap, marital status, or political affiliation or belief.
- 16.8 U.S. Government Rights.** Any Evidence.com Services provided to the U.S. Government as "commercial items," "commercial computer software," "commercial computer software documentation," and "technical data" will have the same rights and restrictions generally applicable to the Evidence.com Services. If the Agency is using the Evidence.com Services on behalf of the U.S. Government and these terms fail to meet the U.S. Government's needs or are inconsistent in any respect with federal law, the Agency will immediately discontinue use of the Evidence.com Services. The terms "commercial item," "commercial computer software," "commercial computer software documentation," and "technical data" are defined in the Federal Acquisition Regulation and the Defense Federal Acquisition Regulation Supplement.
- 16.9 Import and Export Compliance.** In connection with this Agreement, each Party will comply with all applicable import, re-import, export, and re-export control laws and regulations.
- 16.10 Assignment.** Neither Party may assign or otherwise transfer this Agreement without the prior written approval of the other Party. TASER may assign or otherwise transfer this Agreement or any of our rights or obligations under this Agreement without consent (a) for financing purposes, (b) in connection with a merger, acquisition or sale of all or substantially all of our assets, (c) as part of a corporate reorganization, or (d) to a subsidiary corporation. Subject to the foregoing, this Agreement will be binding upon the Parties and their respective successors and assigns.
- 16.11 No Waivers.** The failure by either Party to enforce any provision of this Agreement will not constitute a present or future waiver of the provision nor limit the Party's right to enforce the provision at a later time.
- 16.12 Severability.** This Agreement is contractual and not a mere recital. If any portion of this Agreement is held to be invalid or unenforceable, the remaining portions of this Agreement will remain in full force and effect.
- 16.13 Governing Law; Venue.** The laws of the state where the Agency is physically located, without reference to conflict of law rules, govern this Agreement and any dispute of any sort that might arise between the Parties. The United Nations Convention for the International Sale of Goods does not apply to this Agreement.
- 16.14 Notices.** All communications and notices to be made or given pursuant to this Agreement must be in the English language. Notices provided by posting on the Agency's Evidence.com

site will be effective upon posting and notices provided by email will be effective when the email was sent. Notices provided by personal delivery will be effective immediately. Contact information for notices:

TASER: TASER International, Inc.  
ATTN: Contracts  
17800 N. 85th Street  
Scottsdale, Arizona 85255  
contracts@taser.com

AGENCY:

**16.15 Entire Agreement.** This Agreement, including the APPENDICES attached hereto, and the Policies and the quote provided by TASER, represents the entire agreement between the Parties. This Agreement supersedes all prior or contemporaneous representations, understandings, agreements, or communications between the Parties, whether written or verbal, regarding the subject matter of this Agreement. No modification or amendment of any portion of this Agreement will be effective unless in writing and signed by the Parties to this Agreement. If TASER provides a translation of the English language version of this Agreement, the English language version of the Agreement will control if there is any conflict.

**16.16 Counterparts.** If this Agreement form requires the signatures of the Parties, then this Agreement may be executed by electronic signature in multiple counterparts, each of which is considered an original.

IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be duly executed. Each Party warrants and represents that its respective signatories whose signatures appear below have been and are, on the date of signature, duly authorized to execute this Agreement.

**TASER International, Inc.**

Signature: \_\_\_\_\_  
Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_  
Address: 17800 N. 85th Street Scottsdale, AZ 85255

Attn: Contracts

Email: [contracts@taser.com](mailto:contracts@taser.com)

**West Virginia Division of Corrections**

Signature: \_\_\_\_\_  
Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_  
Address: 112 CALIFORNIA AVE. BLDG. 4 ROOM 300,  
CHARLESTON, WV, 25305

## Evidence.com Terms of Use Appendix

- 1 **Access Rights.** Upon the purchase or granting of a subscription from TASER and the opening of an Evidence.com account the Agency will have access and use of the Evidence.com Services for the storage and management of Agency Content during the subscription term (**Term**). The Evidence.com Service and data storage are subject to usage limits. The Evidence.com Service may not be accessed by more than the number of end users specified in the Quote. If Agency becomes aware of any violation of this Agreement by an end user, the Agency will immediately terminate that end user's access to Agency Content and the Evidence.com Services.
- 2 **Agency Owns Agency Content.** The Agency controls and owns all right, title, and interest in and to Agency Content and TASER obtains no rights to the Agency Content and the Agency Content are not business records of TASER. The Agency is solely responsible for the uploading, sharing, withdrawal, management and deletion of Agency Content. TASER will have limited access to Agency Content solely for the purpose of providing and supporting the Evidence.com Services to the Agency and Agency end users. The Agency represents that the Agency owns Agency Content; and that none of Agency Content or Agency end users' use of Agency Content or the Evidence.com Services will violate this Agreement or applicable laws.
- 3 **Evidence.com Data Security.**
  - 3.1. **Generally.** TASER will implement commercially reasonable and appropriate measures designed to secure Agency Content against accidental or unlawful loss, access or disclosure. TASER will maintain a comprehensive Information Security Program (**ISP**) that includes logical and physical access management, vulnerability management, configuration management, incident monitoring and response, encryption of digital evidence uploaded, security education, risk management, and data protection. The Agency is responsible for maintaining the security of end user names and passwords and taking steps to maintain appropriate security and access by end users to Agency Content. Log-in credentials are for Agency internal use only and Agency may not sell, transfer, or sublicense them to any other entity or person. The Agency agrees to be responsible for all activities undertaken by the Agency, Agency employees, Agency contractors or agents, and Agency end users which result in unauthorized access to the Agency account or Agency Content. Audit log tracking for the video data is an automatic feature of the Services which provides details as to who accesses the video data and may be downloaded by the Agency at any time. The Agency shall contact TASER immediately if an unauthorized third party may be using the Agency account or Agency Content or if account information is lost or stolen.
  - 3.2. **FBI CJIS Security Addendum.** For customers based in the United States, TASER agrees to the terms and requirements set forth in the Federal Bureau of Investigation (**FBI**) Criminal Justice Information Services (**CJIS**) Security Addendum for the Term of this Agreement.
- 4 **Our Support.** TASER will make available updates as released by TASER to the Evidence.com Services. Updates may be provided electronically via the Internet. TASER will use reasonable efforts to continue supporting the previous version of any API or software for 6 months after the change (except if doing so (a) would pose a security or intellectual property issue, (b) is economically or technically

burdensome, or (c) is needed to comply with the law or requests of governmental entities. The Agency is responsible for maintaining the computer equipment and Internet connections necessary for use of the Evidence.com Services.

- 5 **Data Privacy.** TASER will not disclose Agency Content or any information about the Agency except as compelled by a court or administrative body or required by any law or regulation. TASER will give notice if any disclosure request is received for Agency Content so the Agency may file an objection with the court or administrative body. The Agency agrees to allow TASER access to certain information from the Agency in order to: (a) perform troubleshooting services for the account upon request or as part of our regular diagnostic screenings; (b) enforce this agreement or policies governing use of Evidence.com Services; or (c) perform analytic and diagnostic evaluations of the systems.
- 6 **Data Storage.** TASER will determine the locations of the data centers in which Agency Content will be stored and accessible by Agency end users. For United States customers, TASER will ensure that all Agency Content stored in the Evidence.com Services remains within the United States including any backup data, replication sites, and disaster recovery sites. TASER may transfer Agency Content to third parties for the purpose of storage of Agency Content. Third party subcontractors responsible for storage of Agency Content are contracted by TASER for data storage services. Ownership of Agency Content remains with the Agency. For use of an Unlimited Evidence.com License unlimited data may be stored in the Agency's Evidence.com account if the data originates from a TASER device. For use of Totally Unlimited Evidence.com Licenses TASER reserves the right to limit the types of content the Agency can store and share using the Services.
- 7 **Fees and Payment.** Additional end users may be added during the Term at the pricing in effect at the time of purchase of additional end users, prorated for the duration of the Term. Additional end user accounts will terminate on the same date as the pre-existing subscriptions. TASER reserves the right to charge additional fees for exceeding purchased storage amounts or for TASER's assistance in the downloading or exporting of Agency Content.
- 8 **Suspension of Evidence.com Services.** TASER may suspend Agency access or any end user's right to access or use any portion or all of the Evidence.com Services immediately upon notice in accordance with the following:
  - 8.1. The Termination provisions of the Master Service Agreement apply;
  - 8.2. The Agency or an end user's use of or registration for the Evidence.com Services (i) poses a security risk to the Evidence.com Services or any third party, (ii) may adversely impact the Evidence.com Services or the systems or content of any other customer, (iii) may subject TASER, TASER's affiliates, or any third party to liability, or (iv) may be fraudulent;
  - 8.3. If TASER suspends the right to access or use any portion or all of the Evidence.com Services, the Agency remains responsible for all fees and charges incurred through the date of suspension without any credits for any period of suspension. TASER will not delete any of Agency Content on Evidence.com as a result of a suspension, except as specified elsewhere in this Agreement.
- 9 **Software Services Warranty.** TASER warrants that the Evidence.com Services will not infringe or misappropriate any patent, copyright, trademark, or trade secret rights of any third party. TASER

disclaims any warranties or responsibility for data corruption or errors before the data is uploaded to the Evidence.com Services.

- 10** **License Restrictions.** Neither the Agency nor any Agency end users may, or attempt to: (a) permit any third party to access the Evidence.com Services except as permitted in this Agreement; (b) modify, alter, tamper with, repair, or otherwise create derivative works of any of the Evidence.com Services; (c) reverse engineer, disassemble, or decompile the Evidence.com Services or apply any other process or procedure to derive the source code of any software included in the Evidence.com Services, or allow any others to do the same; (d) access or use the Evidence.com Services in a way intended to gain unauthorized access, avoid incurring fees or exceeding usage limits or quotas; (e) copy the Evidence.com Services in whole or part, except as expressly permitted in this Agreement; (f) use trade secret information contained in the Evidence.com Services, except as expressly permitted in this Agreement; (g) resell, rent, loan, or sublicense the Evidence.com Services; (h) access the Evidence.com Services in order to build a competitive product or service or copy any features, functions, or graphics of the Evidence.com Services; (i) remove, alter, or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of ours or our licensors on or within the Evidence.com Services or any copies of the Evidence.com Services; or (j) use the Evidence.com Services to store or transmit infringing, libelous, or otherwise unlawful or tortious material, to store or transmit material in violation of third party privacy rights, or to store or transmit malicious code. All licenses granted in this Agreement are conditional on continued compliance this Agreement, and will immediately and automatically terminate if the Agency does not comply with any term or condition of this Agreement. The Agency may only use our trademarks in accordance with the TASER Trademark Use Guidelines (located at [www.TASER.com](http://www.TASER.com)).

## Professional Services Appendix

**1 Scope of Services.** The project scope will consist of the Services identified on the Quote.

**1.1.** The Package for the Axon and Evidence.com related Services are detailed below:

<p><b>System set up and configuration</b>            Setup Axon® Mobile on smart phones (if applicable).            Configure categories &amp; custom roles based on Agency need.            Troubleshoot IT issues with Evidence.com and Evidence.com Dock (Dock) access.            Work with IT to install EVIDENCE Sync software on locked-down computers (if applicable).            Virtual assistance included.</p>
<p><b>Dock installation</b>            Work with Agency to decide ideal location of Dock setup and set configurations on Dock if necessary.            Authenticate Dock with Evidence.com using "admin" credentials from Agency.            Work with Agency's IT to configure its network to allow for maximum bandwidth and proper operation within Agency's network environment.            Virtual assistance included.</p>
<p><b>Dedicated Project Manager</b>            Assignment of a specific TASER representative for all aspects of planning the Product rollout (Project Manager).            Ideally, the Project Manager will be assigned to the Agency 4–6 weeks prior to rollout.</p>
<p><b>Weekly project planning meetings</b>            Project Manager will develop a Microsoft Project plan for the rollout of Axon camera units, Docks and Evidence.com account training based on size, timing of rollout and Agency's desired level of training. Up to 4 weekly meetings leading up to the Evidence.com Dock installation of not more than 30 minutes in length.</p>
<p><b>Axon instructor training</b>            Prior to general user training on Axon camera systems and Evidence.com services, TASER's on-site professional services team will provide training for instructors who can support the Agency's subsequent Axon camera and Evidence.com training needs.</p>
<p><b>End user go live training and support sessions</b>            Provide individual device set up and configuration assistance; pairing with viewers when applicable; and training on device use, Evidence.com and EVIDENCE Sync.</p>
<p><b>Implementation document packet</b>            Evidence.com administrator guides, camera implementation guides, network setup guide, sample policies, and categories &amp; roles guide</p>
<p><b>Post go live review session</b></p>

**1.2.** Additional training days may be added on to any service package for additional fees set forth in the Quote.

**2 Out of Scope Services.** TASER is responsible to perform only the Services described on the Quote. Any additional services discussed or implied that are not defined explicitly by the Quote will be considered out of the scope.



### **3** **Delivery of Services.**

- 3.1. Hours and Travel.** TASER personnel will work within normal business hours, Monday through Friday, 8:30 a.m. to 5:30 p.m., except holidays unless otherwise agreed in advance. All tasks on-site will be performed over a consecutive timeframe unless otherwise agreed to by the Parties in advance. Travel time by TASER personnel to Agency premises will not be charged as work hours performed.
- 3.2. Changes to Services.** Changes to the scope of Services must be documented and agreed upon by the Parties in a change order. Changes may require an equitable adjustment in the charges or schedule.

**4** **Authorization to Access Computer Systems to Perform Services.** The Agency authorizes TASER to access relevant Agency computers and network systems solely for the purpose of performing the Services. TASER will work diligently to identify as soon as reasonably practicable the resources and information TASER expects to use, and will provide an initial itemized list to the Agency. The Agency is responsible for, and assumes the risk of any problems, delays, losses, claims, or expenses resulting from the content, accuracy, completeness, and consistency of all data, materials, and information supplied by the Agency.

**5** **Site Preparation and Installation.** Prior to delivering any Services, TASER will provide 1 copy of the then-current user documentation for the Services and related Products in paper or electronic form (**Product User Documentation**). The Product User Documentation will include all environmental specifications that must be met in order for the Services and related Products to operate in accordance with the Product User Documentation. Prior to the installation of Product (whether performed by the Agency or TASER), the Agency must prepare the Installation Site in accordance with the environmental specifications set forth in the Product User Documentation. Following the installation of the Products, the Agency must maintain the Installation Site where the Products have been installed in accordance with the environmental specifications set forth in the Product User Documentation. In the event that there are any updates or modifications to the Product User Documentation for any Products provided by TASER under this Agreement, including the environmental specifications for the Products, TASER will provide the updates or modifications to Agency when they are generally released by TASER to TASER customers.

**6** **Acceptance Checklist.** TASER will present an Acceptance Checklist (**Checklist**) upon completion of the Services that will exactly mirror the description of services within this Section. The Agency will sign the Checklist acknowledging completion of the Services once the on-site service session has been completed. If the Agency reasonably believes that TASER did not complete the Services in substantial conformance with this Agreement, the Agency must notify TASER in writing of the specific reasons for rejection of the Services within 7 calendar days from delivery of the Checklist. TASER will address the issues and then will re-present the Checklist for approval and signature. If TASER does not receive the signed Checklist or a written notification of the reasons for the rejection of the performance of the Services within 7 calendar days of delivery of the Checklist, the absence of the Agency response will constitute affirmative acceptance of the Services, and a waiver of any right of rejection.

**7** **Liability for Loss or Corruption of Data.** The Agency is responsible for: (i) instituting proper and

timely backup procedures for Agency software and data; (ii) creating timely backup copies of Agency software or data that may be damaged, lost, or corrupted due to our provision of Services; and (iii) using backup copies to restore any Agency software or data in the event of any loss of, damage to, or corruption of the operational version of Agency software or data, even if such damage, loss, or corruption is due to TASER negligence. However, regardless of any assistance provided by TASER: (i) TASER will in no way be liable for the accuracy, completeness, success, or results of efforts to restore Agency software or data; (ii) any assistance provided by TASER under this Section is without warranty, express or implied; and (iii) in no event will TASER be liable for loss of, damage to, or corruption of Agency data from any cause.

## TASER Assurance Plan Appendix

The TASER Assurance Plan or "TAP" has been purchased as part of the Quote attached to this Agreement. TAP provides hardware extended warranty coverage, Spare Products, and Upgrade Models at the end of the TAP Term. TAP only applies to the TASER Product listed in the Quote with the exception of any initial hardware or any software services offered for, by, or through the Evidence.com website. The Agency may not buy more than one TAP for any one covered Product.

- 1 **TAP Warranty Coverage.** TAP includes the extended warranty coverage described in the current hardware warranty. TAP warranty coverage starts at the beginning of the TAP Term and continues as long as the Agency continues to pay the required annual fees for TAP. The Agency may not have both an optional extended warranty and TAP on the Axon camera/Dock product. TAP for the Axon camera products also includes free replacement of the Axon flex controller battery and Axon body battery during the TAP Term for any failure that is not specifically excluded from the Hardware Warranty.
- 2 **TAP Term.** TAP Term start date is based upon the shipment date of the hardware covered under TAP. If the shipment of the hardware occurred in the first half of the month, then the Term starts on the 1st of the following month. If the shipment of the hardware occurred in the second half of the month, then the Term starts on the 15th of the following month.
- 3 **SPARE Product.** TASER will provide a predetermined number of spare Products for those hardware items and accessories listed in the Quote (collectively the "Spare Products") to keep at the Agency location to replace broken or non-functioning units in order to improve the availability of the units to officers in the field. The Agency must return to TASER, through TASER's RMA process, any broken or non-functioning units for which a Spare Product is utilized, and TASER will repair or replace the non-functioning unit with a replacement product. TASER warrants it will repair or replace the unit which fails to function for any reason not excluded by the TAP warranty coverage, during the TAP Term with the same product or a like product, at TASER's sole option. The Agency may not buy a new TAP for the replacement product or the Spare Product.
  - 3.1. Within 30 days of the end of the TAP Term the Agency must return to TASER all Spare Products. The Agency will be invoiced for and are obligated to pay to TASER the MSRP then in effect for all Spare Products not returned to TASER. If all the Spare Products are returned to TASER, then TASER will refresh the allotted number of Spare Products with Upgrade Models if the Agency purchases a new TAP for the Upgrade Models.
- 4 **TAP Upgrade Models.** Upgrade Models are to be provided as follows during and/or after the TAP Term: (i) an upgrade will provided in year 3 if the Agency purchased 3 years of Evidence.com services with Ultimate Licenses or Unlimited Licenses and all TAP payments are made; or (ii) 2.5 years after the Effective Date and once again 5 years after the Effective Date if the Agency purchased 5 years of Evidence.com services with an Ultimate License or Unlimited Licenses or OSP and made all TAP payments.

Any products replaced within the six months prior to the scheduled upgrade will be deemed the Upgrade Model. Thirty days after the Upgrade Models are received, the Agency must return the products to TASER or TASER will deactivate the serial numbers for the products received unless the Agency purchases additional Evidence.com licenses for the Axon camera products the Agency is keeping. The Agency may buy a new TAP for any Upgraded Model.

**4.1. TAP Axon Camera Upgrade Models.**

**4.1.1.** If the Agency purchased TAP for Axon Cameras as a stand-alone service, then TASER will upgrade the Axon camera (and controller if applicable), free of charge, with a new on-officer video camera that is the same product or a like product, at TASER's sole option. TASER makes no guarantee that the Upgrade Model will utilize the same accessories or Dock. If the Agency would like to change product models for the Upgrade Model, then the Agency must pay the price difference in effect at the time of the upgrade between the MSRP for the offered Upgrade Model and the MSRP for the model that will be acquired. No refund will be provided if the MSRP of the new model is less than the MSRP of the offered Upgrade Model.

**4.1.2.** If the Agency purchased Unlimited License or OSP, then TASER will upgrade the Axon camera (and controller if applicable), free of charge, with a new on-officer video camera of the Agency's choice.

**4.2. TAP Dock Upgrade Models.** TASER will upgrade the Dock free of charge, with a new Dock with the same number of bays that is the same product or a like product, at TASER's sole option. If the Agency would like to change product models for the Upgrade Model or add additional bays, then the Agency must pay the price difference in effect at the time of the upgrade between the MSRP for the offered Upgrade Model and the MSRP for the model desired. No refund will be provided if the MSRP of the new model is less than the MSRP of the offered Upgrade Model.

**5. TAP Termination.** If an invoice for TAP is more than 30 days past due or the Agency defaults on its payments for the Evidence.com services then TASER may terminate TAP and all outstanding Product related TAPs. TASER will provide notification that TAP coverage is terminated. Once TAP coverage is terminated for any reason, then:

**5.1.** TAP coverage will terminate as of the date of termination and no refunds will be given.

**5.2.** TASER will not and has no obligation to provide the free Upgrade Models.

**5.3.** The Agency will be invoiced for and are obligated to pay to TASER the MSRP then in effect for all Spare Products provided under TAP. If the Spare Products are returned within 30 days of the Spare Product invoice date, credit will be issued and applied against the Spare Product invoice.

**5.4.** The Agency will be responsible for payment of any missed payments due to the termination before being allowed to purchase any future TAP.

- 5.5.** If the Agency received Axon Products free of charge and TAP is terminated before the end of the term then (a) the Agency will be invoiced for the remainder of the MSRP for the Products received and not already paid as part of the TAP before the termination date; or (b) only in the case of termination for non-appropriations, return the Products to TASER within 30 days of the date of termination.



Axon Body 2 Camera Models																			
Model		Model No.	Color																
Axon Body 2 camera		AX1001	Black																
Specifications		Features																	
<ol style="list-style-type: none"> <li>Operating temperature range: -4 °F to 122 °F (-20 °C to 50 °C).</li> <li>Storage temperature range:<sup>1</sup> -4 °F to 95 °F (-20 °C to 35 °C).</li> <li>Charging temperature range: 41 °F to 95 °F (5 °C to 35 °C).</li> <li>Humidity: 95 percent non-condensing.</li> <li>Drop test: 6-foot (1.8-meter).</li> <li>IEC 60529 IP67 (6 dust, 7 water).</li> <li>Salt fog MIL-STD-810G.</li> <li>Up to 30 frames per second.</li> <li>Settings:<sup>2</sup> <table border="1"> <thead> <tr> <th>Resolution</th> <th>File size for 1 h</th> <th>Storage capacity</th> </tr> </thead> <tbody> <tr> <td>Low SD 480p (640 x 480 VGA resolution)</td> <td>0.8 GB</td> <td>&gt;70 h</td> </tr> <tr> <td>High SD 480p (640 x 480)</td> <td>1.8 GB</td> <td>~35 h</td> </tr> <tr> <td>Low HD 720p (1280 x 720) (recommended)</td> <td>2.7 GB</td> <td>~23 h</td> </tr> <tr> <td>High HD 1080p (1920 x 1080)</td> <td>5.4 GB</td> <td>~12 h</td> </tr> </tbody> </table> </li> <li>Specific absorption rate (SAR): 0.94 W/kg.</li> <li>Rechargeable, replaceable lithium-ion polymer battery. 3000 mAh capacity.<sup>3,4</sup></li> <li>Bluetooth 4.0.</li> <li>USB 2.0.</li> <li>Wi-Fi 802.11n at 5 GHz and 2.4 GHz.</li> <li>More than 12 hours of battery life under normal operation.<sup>5</sup></li> <li>Video format: MPEG-4 (.MP4)</li> <li>Video compression: H.264</li> <li>Storage: 64 gigabyte solid-state non-removable embedded Multimedia Card (eMMC)</li> <li>Encryption: 256-bit AES<sup>2</sup></li> <li>Light sensor: CMOS</li> </ol>		Resolution	File size for 1 h	Storage capacity	Low SD 480p (640 x 480 VGA resolution)	0.8 GB	>70 h	High SD 480p (640 x 480)	1.8 GB	~35 h	Low HD 720p (1280 x 720) (recommended)	2.7 GB	~23 h	High HD 1080p (1920 x 1080)	5.4 GB	~12 h	<ol style="list-style-type: none"> <li>EVENT button to start and stop recording.</li> <li>Pre-event buffer of 0–120 seconds, configurable by agency in 30-second increments.</li> <li>On/Off slide switch to power the device.</li> <li>Battery button and battery LED to indicate remaining battery capacity.</li> <li>Operation LED on the top of the housing indicates camera status.</li> <li>Dual-channel microphone: Stereo microphone (two-channel) always recording two tracks.</li> <li>Haptic notification: Vibration feedback to accompany beep tones.</li> <li>Near field communication (NFC) chip.</li> <li>Several mounts are available.</li> <li>Full color audiovisual camera.</li> <li>143° diagonal field of view camera lens. 107° horizontal field of view, and 78° vertical field of view.</li> <li>Three-axis image stabilization.</li> <li>Retina Low-Light capability less than 0.1 lux.</li> <li>Playback and download via TASER software applications.</li> <li>GPS tagging capability available through Android and iOS Axon View applications via Bluetooth technology. Streaming capability is available through Android and iOS Axon View applications via Wi-Fi technology.</li> <li>Watermark: Date and time automatically embedded into the video.</li> <li>Compatible with the Axon Signal Unit (ASU).</li> </ol>		
Resolution	File size for 1 h	Storage capacity																	
Low SD 480p (640 x 480 VGA resolution)	0.8 GB	>70 h																	
High SD 480p (640 x 480)	1.8 GB	~35 h																	
Low HD 720p (1280 x 720) (recommended)	2.7 GB	~23 h																	
High HD 1080p (1920 x 1080)	5.4 GB	~12 h																	
Physical Characteristics <sup>7</sup>																			
Dimensions																			
Depth 1 (D1)	Depth 2 (D2)	Width (W)	Height (H)	Weight															
0.94 in [2.4 cm]	1.01 in [2.6 cm]	2.76 in [7 cm]	3.42 in [8.7 cm]	5.0 oz [142 g]															

<sup>1</sup> Less than 1 month at the high temperature. Long-term storage should be in a climate-controlled environment.  
<sup>2</sup> Resolution and encryption settings are agency-configurable.  
<sup>3</sup> Rechargeable lithium-ion polymer batteries have a limited life of approximately 1 year. With age, batteries will gradually lose their capacity to hold a charge. This loss of capacity (aging) is irreversible. As the battery loses capacity, the length of time it will power your device (run time) decreases. Additionally, lithium-ion polymer batteries continue to slowly discharge (self-discharge) when not in use or while in storage. It is advised that you routinely check the battery's charge status. The device should be recharged regularly to maintain the internal chemistry of the battery. TASER product user manuals summarize how to check battery status as well as battery charging instructions. The latest product manuals are available at [www.taser.com](http://www.taser.com).  
<sup>4</sup> The Axon Body 2 camera battery pack can be replaced. Please contact [www.taser.com](http://www.taser.com) to purchase a replacement battery.  
<sup>5</sup> Temperature, other ambient conditions, and usage can affect battery life.  
<sup>6</sup> Product specification may change without notice; actual product may vary from picture.  
<sup>7</sup> Dimensions and weights are for reference only.



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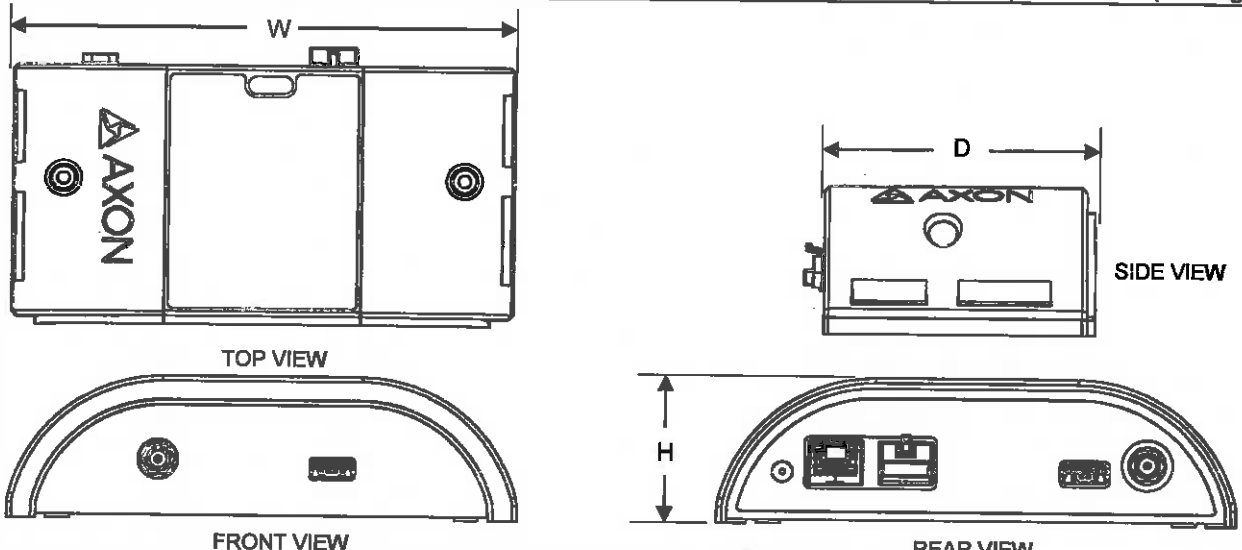
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Axon Dock Models			
Model	Model No.	Color	
Axon Dock 6-Bay and Core <sup>1</sup>	74008	Black	
Specifications <sup>2</sup>		Features	
<ol style="list-style-type: none"> <li>Input power requirements<sup>3</sup>            Voltage: 12–18 V DC            Current: up to 5 A DC            Power: 60 W minimum            Connector: Barrel power connector, inner diameter 0.08" (2.1 mm), outer diameter 0.22" (5.5 mm), length 0.39" (10 mm), inside positive</li> <li>Output specifications per port            Voltage: 4.5 V DC to 5.5 V DC            Current: 1 A (maximum)            Power: 5.5 W (maximum)</li> <li>Operating Temperature: -4 °F to 122 °F (-20 °C to 50 °C)</li> <li>Humidity: 85 percent non-condensing</li> <li>One USB B input port, six 2.5 mm dock output ports, 1 USB A 2.0 output port</li> </ol>		<ol style="list-style-type: none"> <li>Modular design capable of managing 6 Axon Body 2 or Axon Fleet cameras.<sup>4</sup></li> <li>Status LED on Axon Body 2 camera docked in the bay indicates device status. Status can also be observed through web-based status screens.</li> <li>Provides power to Axon Body 2 device docked in the bay to enable battery charging.</li> <li>Uploads files to Evidence.com services when used with the Axon Dock core module.</li> </ol>	
Characteristics			
<ol style="list-style-type: none"> <li>Attaches to Axon Dock core to connect to the Internet.</li> </ol>			
Physical Characteristics <sup>2,5</sup>			
Width (W)	Height (H)	Depth (D)	Weight
6.4" (16.2 cm)	2.18" (5.5 cm)	11.25" (28.6 cm)	1.55 lb. (703 g)

<sup>1</sup> This document only describes the bay. For information about the core, see the *TASER Axon Dock Core Specifications*.  
<sup>2</sup> Product specification may change without notice; actual product may vary from picture.  
<sup>3</sup> Required AC service specifications for provided external AC-DC power supply are 100–240 V AC, 1.6 A min, 47– 63 Hz.  
<sup>4</sup> This 6-bay is designed for the Axon Body 2 and Axon Fleet cameras. It will not work with Axon Body cameras or Axon Flex systems.  
<sup>5</sup> Dimensions and weights are for reference only.



Axon Dock Core Models			
Model	Model No.	Color	
Axon Dock Core Module	70027	Black	
Specifications <sup>1</sup>		Features	
<ol style="list-style-type: none"> <li>Input power requirements<sup>2</sup>            Voltage: 12–18 V DC            Current: up to 5 A DC            Power: 60 W (minimum)            Connector: Barrel power connector, inner diameter 0.08" (2.1 mm), outer diameter 0.22" (5.5 mm), length 0.37" (9.5 mm), inside positive</li> <li>Output specifications per USB Port            Voltage: 4.5 V DC to 5.5 V DC            Current: 500 mA (maximum)            Power: 2.75 W (maximum)</li> <li>Operating Temperature: –4 °F to 122 °F (–20 °C to 50 °C)</li> <li>Humidity: 85 percent non-condensing</li> <li>Two CAT5E<sup>3</sup> Ethernet ports (one 100BASE-TX local area network [LAN<sup>4</sup>], one 1000BASE-T wide area network [WAN])</li> <li>Two USB A 2.0 ports</li> </ol>		<ol style="list-style-type: none"> <li>Can be combined with all Axon Dock individual bay and 6-bay modules.</li> <li>Provides secure connection to the Evidence.com<sup>5</sup> website from the device during transfer.</li> <li>Device status can be observed through web-based status screens.</li> <li>Diagnostic LEDs indicate power, LAN, WAN, and USB activity.</li> <li>Dynamic and static IP capable network connection.</li> <li>TASER web-based configuration interface.</li> <li>Automatic firmware updates for TASER devices.</li> </ol>	
Characteristics			
<ol style="list-style-type: none"> <li>Internet connection requirement:            Ethernet 10BASE-T (LAN or WAN), 100BASE-TX (LAN or WAN), or 1000BASE-T (WAN)</li> </ol>			
Physical Characteristics <sup>1,6</sup>			
Width (W)	Height (H)	Depth (D)	Weight
6.4" (16.2 cm)	1.8" (4.6 cm)	3.31" (8.4 cm)	8.24 oz. (233.6 g)
			

<sup>1</sup> Product specification may change without notice; actual product may vary from picture.  
<sup>2</sup> Required AC service specifications for provided external AC-DC power supply are 100–240 V AC, 1.6 A min, 47–63 Hz.  
<sup>3</sup> CAT5E cables must be used with the core.  
<sup>4</sup> LAN is used for configuring the core. The LAN cannot be used to route network traffic.  
<sup>5</sup> Subscription required.  
<sup>6</sup> Dimensions and weights are for reference only.



# AXON Flex 2 Camera Specifications

MODEL	MODEL NO.	COLOR															
Axon Flex 2 Camera <sup>1</sup>	11528	Black															
SPECIFICATIONS	FEATURES																
<ol style="list-style-type: none"> <li>Operating temperature range: -4 °F to 122 °F (-20 °C to 50 °C).</li> <li>Storage temperature range:<sup>2</sup> -4 °F to 95 °F (-20 °C to 35 °C).</li> <li>Humidity: 95 percent non-condensing.</li> <li>Drop test: 6-foot (1.8-meter).</li> <li>IEC 60529 IP54 (5 dust, 4 water).</li> <li>Salt fog MIL-STD-810G.</li> <li>Up to 30 frames per second.</li> <li>Settings:<sup>3</sup> <table border="1"> <thead> <tr> <th>Resolution</th> <th>File size/1 hour</th> <th>Storage</th> </tr> </thead> <tbody> <tr> <td>Low SD 480p (640 x 480 VGA resolution)</td> <td>0.8 GB</td> <td>&gt;70 h</td> </tr> <tr> <td>High SD 480p (640 x 480)</td> <td>1.8 GB</td> <td>~35 h</td> </tr> <tr> <td>Low HD 720p (1280 x 720) (recommended)</td> <td>2.7 GB</td> <td>~23 h</td> </tr> <tr> <td>High HD 1080p (1920 x 1080)</td> <td>5.4 GB</td> <td>~12 h</td> </tr> </tbody> </table> </li> <li>Specific absorption rate (SAR): 0.94 W/kg.</li> <li>Bluetooth 4.0.</li> <li>USB 2.0.</li> <li>Wi-Fi 802.11n at 5 GHz and 2.4 GHz.</li> <li>More than 12 hours of battery life under normal operation.<sup>4</sup></li> <li>Video format: MPEG-4 (.MP4).</li> <li>Video compression: H.264.</li> <li>Storage: 64 gigabyte solid-state non-removable embedded Multimedia Card (eMMC).</li> <li>Encryption: 256-bit AES.<sup>5</sup></li> <li>Light sensor: CMOS.</li> </ol>	Resolution	File size/1 hour	Storage	Low SD 480p (640 x 480 VGA resolution)	0.8 GB	>70 h	High SD 480p (640 x 480)	1.8 GB	~35 h	Low HD 720p (1280 x 720) (recommended)	2.7 GB	~23 h	High HD 1080p (1920 x 1080)	5.4 GB	~12 h	<ul style="list-style-type: none"> <li>Pre-event buffer of 0–120 seconds, configurable by agency in 30-second increments.</li> <li>Battery button and battery LED on Flex 2 Controller indicate remaining battery capacity.</li> <li>Dual-channel recording.</li> <li>Near field communication (NFC) chip.</li> <li>Several mounts are available.</li> <li>Full color audiovisual camera.</li> <li>120° diagonal field of view camera lens. 102° horizontal field of view, and 55° vertical field of view.</li> <li>Three-axis accelerometer.</li> <li>Retina Low-Light capability less than 0.1 lux.</li> <li>Playback and download via TASER software applications.</li> <li>GPS tagging capability available through Android and iOS Axon View applications via Bluetooth technology. Streaming capability is available through Android and iOS Axon View applications via Wi-Fi technology.</li> <li>Watermark: Date, time, and logo automatically embedded into the video.</li> <li>Compatible with the Axon Signal technology.</li> <li>Audible notification (beep tones).</li> </ul>	
Resolution	File size/1 hour	Storage															
Low SD 480p (640 x 480 VGA resolution)	0.8 GB	>70 h															
High SD 480p (640 x 480)	1.8 GB	~35 h															
Low HD 720p (1280 x 720) (recommended)	2.7 GB	~23 h															
High HD 1080p (1920 x 1080)	5.4 GB	~12 h															
PHYSICAL CHARACTERISTICS <sup>5,6</sup>																	
DIMENSIONS																	
Length (L)	2.9" (7.4 cm)																
Height (H)	0.75" (1.9 cm)																
Width (W)	0.74" (1.88 cm)																
Weight	0.88 ounces (25 grams)																

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Rev: 1.0 September 22, 2016

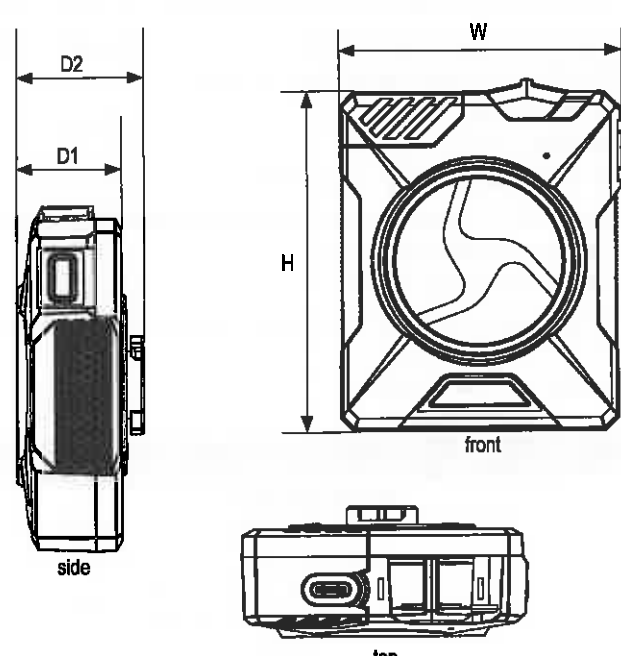
Requires a cable connection to the AXON Flex 2 Controller (model number 11528) to function.

Less than 1 month at the high temperature. Long-term storage should be in a climate-controlled environment.

- Resolution and encryption settings are agency-configurable.
- Temperature, other ambient conditions, and usage can affect battery life.
- Product specification may change without notice; actual product may vary from picture.
- Dimensions and weights are for reference only.



# ▲ AXON Flex 2 Controller Specifications

MODEL	MODEL NO.	COLOR
Axon Flex 2 Controller <sup>1</sup>	11532	Black
SPECIFICATIONS		FEATURES
<ol style="list-style-type: none"> <li>Operating temperature range: -4 °F to 122 °F (-20 °C to 50 °C).</li> <li>Storage temperature range:<sup>2</sup> -4 °F to 95 °F (-20 °C to 35 °C).</li> <li>Charging temperature range: 41 °F to 95 °F (5 °C to 35 °C).</li> <li>Humidity: 95 percent non-condensing.</li> <li>Drop test: 6-foot (1.8-meter).</li> <li>IEC 60529 IP54 (5 dust, 4 water).</li> <li>Salt fog MIL-STD-810G.</li> <li>Lithium-ion polymer battery, 3600 mAh capacity.<sup>3,4</sup></li> <li>USB 2.0.</li> <li>More than 12 hours of battery life under normal operation.<sup>5</sup></li> </ol>		<ul style="list-style-type: none"> <li>EVENT button to start recording and return to buffering.</li> <li>On/Off slide switch to power the device.</li> <li>Battery Status button and ring LED indicate remaining battery capacity.</li> <li>Operation LED on the top of the housing indicates device status.</li> <li>Haptic notification: Vibration feedback to accompany beep tones.</li> <li>Several Axon RapidLock mounts are available.</li> </ul>
PHYSICAL CHARACTERISTICS <sup>6,7</sup>		
DIMENSIONS		
Depth 1 (D1)	0.94" (2.4 cm)	
Depth 2 (D2)	1.14" (2.9 cm)	
Width (W)	2.45" (6.2 cm)	
Height (H)	3.0" (7.62 cm)	
Weight	4.4 oz (125 g)	
		

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Rev: 2.0 October 10, 2016

- Requires cable connection to an Axon Flex 2 Camera (model number 11528) for audio/video recording.
- Less than 1 month at the high temperature. Long-term storage should be in a climate-controlled environment.
- Rechargeable lithium-ion polymer batteries have a limited life of approximately 1 year. With age, batteries will gradually lose their capacity to hold a charge. This loss of capacity (aging) is irreversible. As the battery loses capacity, the length of time it will power your device (run time) decreases. Additionally, lithium-ion polymer batteries continue to slowly discharge (self-discharge) when not in use or while in storage. It is advised that you routinely check the battery's charge status. The device should be recharged regularly to maintain the internal chemistry of the battery. TASER product user manuals summarize how to check battery status as well as battery charging instructions. The latest product manuals are available at [www.taser.com](http://www.taser.com).
- The Axon Flex 2 Controller can be replaced. Please contact [www.taser.com](http://www.taser.com) to purchase a replacement.
- Temperature, other ambient conditions, and usage can affect battery life.
- Product specification may change without notice; actual product may vary from picture.
- Dimensions and weights are for reference only.



# AXON Dock 6-Bay for Axon Flex 2 Systems Specifications

MODEL	MODEL NO.	COLOR	
Axon Dock 6-Bay and Core <sup>1</sup>	11537	Black	
SPECIFICATIONS <sup>2</sup>		FEATURES	
<ol style="list-style-type: none"> <li>Input power requirements:<sup>3</sup> Voltage: 12–18 V DC Current: up to 5 A DC Power: 60 W minimum Connector: Barrel power connector, inner diameter 0.08" (2.1 mm), outer diameter 0.22" (5.5 mm), length 0.39" (10 mm), inside positive</li> <li>Output specifications per port: Voltage: 4.5–5.5 V DC Current: 500 mA (camera), 700 mA (controller) Power: 2.75 W (camera), 3.9 W (controller)</li> <li>Operating Temperature: –4 °F to 122 °F (–20 °C to 50 °C)</li> <li>Humidity: 85 percent non-condensing</li> <li>One USB-B input port, 12 USB-C dock output ports, 1 USB-A 2.0 output port</li> </ol>		<ul style="list-style-type: none"> <li>Modular design capable of managing 6 Axon Flex 2 cameras and 6 Axon Flex 2 controllers.<sup>4</sup></li> <li>Status LED on the device docked in the bay indicates device status. Status can also be observed through web-based status screens.</li> <li>Provides power to Axon Flex 2 controller docked in the bay to enable battery charging.</li> <li>Uploads files to Evidence.com services when used with the Axon Dock core module.</li> </ul>	
PHYSICAL CHARACTERISTICS			
DIMENSIONS AND WEIGHT			
Height (H)	2.4" (6.1 cm)	Width (W)	6.4" (16.3 cm)
Depth (D)	11.6" (29.6 cm)	Weight	1.64 pounds (745 grams)

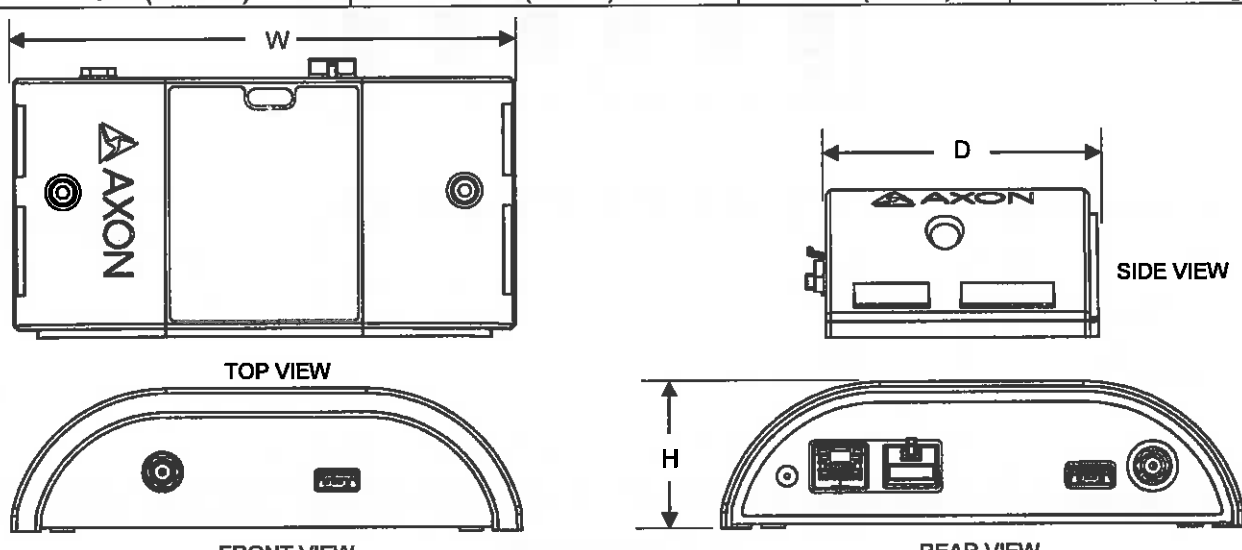
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Rev: 1.0 December 5, 2016

- This document only describes the bay. For information about the core, see the *TASER Axon Dock Core Specifications*.
- Product specification may change without notice; actual product may vary from picture.  
Required AC service specifications for provided external AC-DC power supply are 100–240 V AC, 1.6A min, 47–63 Hz. This 6-bay is designed for the Axon Flex 2 system. It will not work with Axon Flex systems or Axon Body, Axon Fleet, or Axon Body 2 cameras.



Axon Dock Core Models			
Model	Model No.	Color	
Axon Dock Core Module	70027	Black	
Specifications <sup>1</sup>		Features	
<ol style="list-style-type: none"> <li>Input power requirements<sup>2</sup>            Voltage: 12–18 V DC            Current: up to 5 A DC            Power: 60 W (minimum)            Connector: Barrel power connector, inner diameter 0.08" (2.1 mm), outer diameter 0.22" (5.5 mm), length 0.37" (9.5 mm), inside positive</li> <li>Output specifications per USB Port            Voltage: 4.5 V DC to 5.5 V DC            Current: 500 mA (maximum)            Power: 2.75 W (maximum)</li> <li>Operating Temperature: -4 °F to 122 °F (-20 °C to 50 °C)</li> <li>Humidity: 85 percent non-condensing</li> <li>Two CAT5E<sup>3</sup> Ethernet ports (one 100BASE-TX local area network [LAN<sup>4</sup>], one 1000BASE-T wide area network [WAN])</li> <li>Two USB A 2.0 ports</li> </ol>		<ol style="list-style-type: none"> <li>Can be combined with all Axon Dock individual bay and 6-bay modules.</li> <li>Provides secure connection to the Evidence.com<sup>5</sup> website from the device during transfer.</li> <li>Device status can be observed through web-based status screens.</li> <li>Diagnostic LEDs indicate power, LAN, WAN, and USB activity.</li> <li>Dynamic and static IP capable network connection.</li> <li>TASER web-based configuration interface.</li> <li>Automatic firmware updates for TASER devices.</li> </ol>	
Characteristics			
<ol style="list-style-type: none"> <li>Internet connection requirement: Ethernet 10BASE-T (LAN or WAN), 100BASE-TX (LAN or WAN), or 1000BASE-T (WAN)</li> </ol>			
Physical Characteristics <sup>1,6</sup>			
Width (W)	Height (H)	Depth (D)	Weight
6.4" (16.2 cm)	1.8" (4.6 cm)	3.31" (8.4 cm)	8.24 oz. (233.6 g)
			

<sup>1</sup> Product specification may change without notice; actual product may vary from picture.  
<sup>2</sup> Required AC service specifications for provided external AC-DC power supply are 100–240 V AC, 1.6 A min, 47–63 Hz.  
<sup>3</sup> CAT5E cables must be used with the core.  
<sup>4</sup> LAN is used for configuring the core. The LAN cannot be used to route network traffic.  
<sup>5</sup> Subscription required.  
<sup>6</sup> Dimensions and weights are for reference only.



# NEVER MISS A CRITICAL INCIDENT

## RECORD WITHOUT LIFTING A FINGER

Connect Devices | Improve Officer Safety | Eliminate Human Error

Critical event recording has become a major part of an officer's duties. With manual body camera activation, officers must remember to turn on their cameras at every incident. Oftentimes stress, adrenaline, and split-second time frames prevent this from happening consistently. Now, with Axon Signal, common triggers inside and outside of the squad car can automatically activate Axon cameras to capture vital footage that otherwise would be lost.

## AXON SIGNAL FEATURES & BENEFITS

**FLEXIBILITY:** Axon Signal can be tailored to activate cameras based on various triggers such as light bar, crash, door and more.


**CONNECTED PLATFORM:** Integrates Axon cameras with TASER Smart Weapons and your vehicle.

**30-FOOT RANGE:** Activates all Axon cameras within a set radius to capture the most critical events.

**SECURE COMMUNICATION:** A secure wireless connection protects your devices during use.

Axon Signal Vehicle Unit SKU: 70112

800-978-2737 [axon.io/signal](http://axon.io/signal)

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## CAPTURE VITAL FOOTAGE WHEN ON PATROL

The Axon Signal Unit (ASU) activates Axon cameras in response to vehicle triggers, including when you turn on the light bar, open the door, or remove a weapon from the weapon rack. That way, you can focus on the critical situation in front of you - and not your camera.

### FEATURES & BENEFITS

**ACTIVATE CAMERAS:** Activate your Axon Fleet, Axon Body 2, and Axon Flex cameras within 30 feet within 30 seconds.

**MULTIPLE TRIGGERS:** Select up to eight vehicle triggers to activate your cameras, like light bar, door, and weapon rack.

**UNIVERSAL:** Install the Axon Signal Unit in cars, SUVs, and motorcycles.

### WHY SIGNAL UNIT?




**IT'S EASY:** Record events without lifting a finger. That way, you can focus on the situations in front of you.

**IT TELLS A STORY:** Collect key information about incidents, from the triggers that activate your camera to the video evidence you capture of a scene.

**IT'S RELIABLE:** Choose the triggers that will activate your camera, so your camera turns on when your department policy says it should.

Axon Signal Vehicle Unit SKU: 70112

800-978-2737 [axon.io/signal](http://axon.io/signal)

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REV A

**Title:** Axon Signal Unit Specifications  
**Department:** Research and Development  
**Version:** 2.0  
**Release Date:** 6/20/2016



Product Models <sup>1</sup>				
Model	Model No.		Color	
Axon Signal Unit	70112		Black/Clear	
Specifications		Features		
<ol style="list-style-type: none"> <li>Operating and storage temperature range: -40 °F to 176 °F [-40 °C to 80 °C]</li> <li>Humidity: Up to 80% non-condensing</li> <li>Bluetooth signal range: At least 30' (9.14 m) (line of sight)</li> <li>Operation Input Voltage: 5 V to 13.6 V</li> <li>Ignition/Auxiliary Enable Voltage Threshold: 3.6 V</li> <li>Maximum Current Draw: 25 mA Maximum while advertising Current Draw When Off: 40 µA Maximum</li> <li>FCC and C E compliant</li> <li>Vibration to ISO 16750-3</li> <li>IEC 60529 IP5X dust protection</li> </ol>		<ol style="list-style-type: none"> <li>With emergency vehicle light bar activation, the Axon Signal Unit initiates the EVENT mode in an Axon system equipped with Axon Signal technology.</li> <li>Power and Status LEDs to indicate unit functioning.</li> <li>Connections include ignition enable, auxiliary enable, and 8 trigger inputs.</li> <li>Advertisement Duration: 30 seconds per input Trigger Activation.</li> </ol>		
Physical Characteristics <sup>2</sup>				
Width 1 (W1)	Width 2 (W2)	Depth (D)	Height (H)	Weight
4.52" (11.48 cm)	3.3" (8.38 cm)	2.31" (5.87 cm)	1.32" (3.35 cm)	3.23 oz (91.58 g)

<sup>1</sup> Product specification may change without notice; actual product may vary from picture.

<sup>2</sup> Dimensions and weights are for reference only.





## SIGNAL PERFORMANCE POWER MAGAZINE (SPPM)

Capture vital footage  
when you use your  
TASER Smart Weapon

The Signal Performance Power Magazine (SPPM) activates Axon cameras when your TASER X2 or X26P Smart Weapon is armed. That way, you can focus on the critical situation in front of you - and not your camera.

### | SPPM FEATURES & BENEFITS

**INTEGRATE WEAPONS:** Connect your TASER X2 or X26P Smart Weapon to the Axon platform.

**ACTIVATE CAMERAS:** Activate your Axon Fleet, Axon Body 2, and Axon Flex cameras within 30 feet within 30 seconds.

**COLLECT INFORMATION:** Log critical data points in your audit trail, like when your TASER Smart Weapon is armed, trigger is pulled, and arc is engaged.

### | WHY SPPM?

**IT'S EASY:** Record events without lifting a finger. That way, you can focus on the situations in front of you.

**IT TELLS A STORY:** Collect key information about incidents, from how you use your Smart Weapon to the video evidence you capture of a scene.

**IT'S RELIABLE:** Choose the triggers that will activate your camera, so your camera turns on when your department policy says it should.

800-978-2737

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MPC0242 REV C





X2 and X26P Conducted Electrical Weapon Signal Performance Power Magazine Models <sup>1</sup>					
Model			Part No.		Color
Signal Performance Power Magazine (SPPM)			70116		Black
Specifications <sup>2</sup>			Features		
<ol style="list-style-type: none"> <li>Housing material: High impact polymer</li> <li>Battery: Three lithium 3V cells</li> <li>Operating and storage temperature range: -4 °F to 122 °F [-20 °C to 50 °C]</li> <li>At room temperature 77 °F [25 °C], the SPPM provides energy for approximately 500 5-second discharges.<sup>3,4,5,6</sup></li> <li>Bluetooth Signal Range: Up to 100 feet (30.5 m)<sup>7</sup></li> </ol>			<ol style="list-style-type: none"> <li>Designed for use with the X2 and X26P conducted electrical weapons (CEWs).</li> <li>When the safety switch is shifted to the up (ARMED) position, the SPPM sends a signal to initiate the EVENT mode in an Axon system equipped with Axon Signal technology.</li> <li>Secure Bluetooth transmission (30 seconds).</li> <li>Moisture resistant when properly installed in the X2 and X26P CEWs.</li> </ol>		
Physical Characteristics <sup>2</sup>					
Characteristics				Dimensions (installed in TASER X2 CEW)	Dimension (installed in X26P CEW)
Length (L)	Height (H)	Width (W)	Weight	Height	Height
2.13" [5.4 cm]	3.08" [7.0 cm]	1.24" [3.15 cm]	2.8 oz [79 g]	4.61" [11.7 cm]	4.55" [11.6 cm]

<sup>1</sup> Additional models available. Please contact a TASER International sales and customer service representative for more information.  
<sup>2</sup> Product specifications may change without notice; actual product may vary from picture.  
<sup>3</sup> The battery may lose 1 percent of its capacity per year. Estimated useful life: 5 years.  
<sup>4</sup> Replace the SPPM when the battery percentage readout drops below 20 percent; continued use at 0% could cause damage to the CEW.  
<sup>5</sup> Material Safety Data Sheets (MSDS) related to lithium cells are available upon request.  
<sup>6</sup> Approximate firings figure is derived from controlled settings at room temperature; actual firings may be different due to environmental and usage variance.  
<sup>7</sup> Range measurements are taken line-of-sight with nothing blocking transmission paths. Actual results may vary depending on environmental obstructions.  
 Dimensions and weights are for reference only.

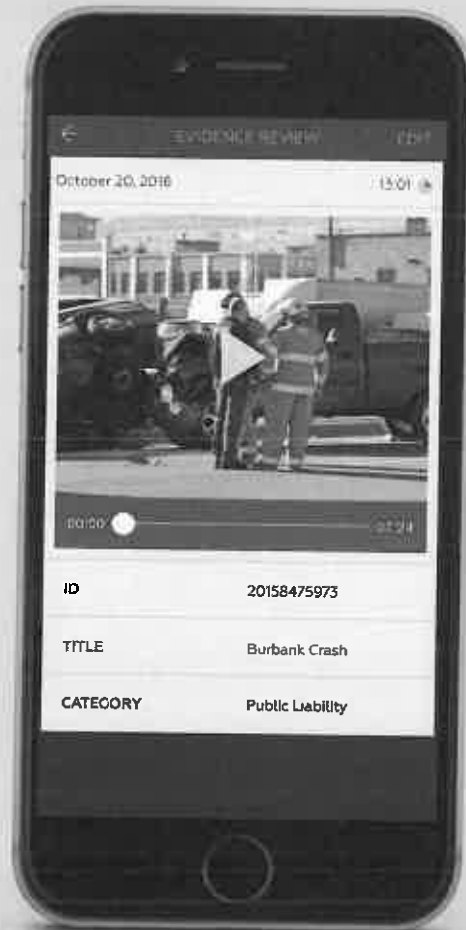


TASER International, Inc. reserves the right to change this specification without notice.  
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# INSTANT VIDEO PLAYBACK IN THE FIELD



## AXON VIEW

See what your camera sees

### TURN ROUTINE VIDEO INTO VALUABLE EVIDENCE

Live Feed | GPS Tagging | Metadata Input

Axon View is a mobile application that wirelessly connects with your Axon camera to provide instant playback of unfolding events in the field. Axon View automatically maps video with GPS data and allows real-time tagging of metadata, such as Case ID and Category, from your phone. Before you set foot in the station, your video is automatically filed into the correct case report and retention schedule.

800-978-2737 [axon.io/view](http://axon.io/view)

# AXON VIEW FEATURES & BENEFITS

**INSTANT REPLAY:** Prevent frivolous disputes over recorded events

**MOBILE TAGGING:** Input data on the scene for easy searching and accurate retention

**GPS:** Map video evidence automatically

**LIVE STREAMING:** Achieve optimal camera placement

**SECURE STORAGE:** Information is viewed but not stored on the mobile device



APP AVAILABLE FOR  
APPLE AND ANDROID

## AXON VIEW SPECIFICATIONS

### IOS:

Requires iOS 6.1 or later. Compatible with iPhone, iPad, and iPod touch.

This application is optimized for iPhone 5.

Size: 5.9 MB

Language: English


### ANDROID:

Requires Android 2.3.3 and up

Size: 6.4 MB

Language: English

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## COLLECT EVIDENCE AND UPLOAD FROM THE FIELD



No more wires  
and SD cards

### **CARRY LESS. CAPTURE MORE.**

Digital Photos | Audio Recordings | Cell Phone Videos

Axon Capture is a mobile application built specifically for law enforcement that allows officers to capture digital evidence right from the field. The application eliminates the need to carry multiple devices for photo, video and audio recording. Instead, it uses the capabilities of the smartphone already in your pocket and adds the security and organization needed to protect truth. You can add tags, titles or GPS coordinates to any recording before uploading the data to Evidence.com, without leaving anything on your phone.

800-978-2737 [axon.io/capture](http://axon.io/capture)

# AXON CAPTURE FEATURES & BENEFITS

**SIMPLIFIED WORKFLOW:** Leverages smartphone features for data capture

**GPS:** Automatically tags photos and videos with location data

**CONNECTED PLATFORM:** Integration with Evidence.com is seamless

**MOBILE TAGGING:** Directly add metadata from the scene



## AXON CAPTURE SPECIFICATIONS

### COMPATIBILITY

Android: Compatible with Android Devices Version 2.3 and above  
iOS: Compatible with Apple iOS 6.0 and above on iPhone, iPad, and iPod touch

### UPLOAD METHOD

Upload data via any 3G or 4G data connection, or via a Wifi connection

### ACCESS

Users must log in to their active Evidence.com account to use the application


### STORAGE

The application will only upload data to Evidence.com secured storage

### LANGUAGE

Available in English and Spanish

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## AUTOMATICALLY TAG VIDEOS WITH THE CORRECT DATA

CAD/RMS Integration takes information from your Computer-Aided Dispatch and Records Management System and ties it to your videos on Evidence.com. Agencies use it to:

### IMPROVE ACCURACY

- Adds Incident ID, Category, Location and other tags to videos automatically
- Avoids the misspellings and incomplete information of manual entry
- Makes it easier to search and retrieve Axon videos later

### SAVE TIME

- Frees officers from manual video tagging
- Requires minimal involvement from agency IT staff
- No need to involve CAD or RMS providers

### REDUCE COST

- Saves up to \$200 per officer per month in productivity costs
- Per-user pricing scales with the number of officers uploading
- Can be added to existing Evidence.com contracts anytime

# FAQs ABOUT CAD/RMS INTEGRATION

## **Q: WHAT IS EVIDENCE.COM CAD/RMS INTEGRATION?**

A: We take information exported from the agency's Computer Aided Dispatch and/or Records Management System and correlate it with videos on Evidence.com, allowing us to automatically tag Axon videos with the correct Incident ID, Category, Location and other information.

## **Q: WHY IS CAD/RMS INTEGRATION VALUABLE?**

A: Video evidence can be invaluable—as long as it's easily logged and found. We've observed that when busy officers manually tag videos with metadata, many videos are tagged with the incorrect information or aren't even tagged. CAD/RMS Integration automates the process, taking human error out of the equation to ensure that you have complete, correct information.

## **Q: HOW MUCH TIME DOES IT TAKE TO MANUALLY TAG VIDEOS?**

A: Manually tagging a video takes up to 3 minutes of an officer's time. If officers record 5 videos per shift and work 16 shifts per month, that means each officer spends 4 hours per month entering metadata. Some agencies estimate that an automated process could help reduce productivity costs by \$200 each month for every officer. That's on top of the efficiency gains from implementing Axon cameras and Evidence.com in the first place.

## **Q: HOW DOES IT WORK?**

A: We can integrate with any CAD or RMS system, without involving your system's vendor in the process.

For your agency there are only 2 steps:

1. Generate a regularly scheduled export (CSV file) of your CAD or RMS database with the relevant information.
2. Install a secure application behind your firewall to encrypt the exported file and send it to Evidence.com, where customized software automatically ties the correct metadata to the appropriate videos.

When officers next log in, their videos will all be automatically tagged with the correct data. When supervisors search for videos, they can be confident that their results are comprehensive. Generally a CAD/RMS Integration takes only 4–8 weeks to implement, although this depends on coordination with the agency's IT department.

## **Q: HOW MUCH DOES IT COST?**

A: CAD/RMS Integration uses a license model, which includes a per-user monthly fee. The total cost for an agency will vary based on the number of users uploading Axon videos. Your TASER Sales Representative can provide you with an accurate quote and notify you of any current promotions. You can add CAD/RMS Integration to your current Evidence.com contract at any time.

## **Q: HOW DO I GET STARTED OR LEARN MORE?**

A: If you are interested in an Evidence.com CAD/RMS Integration for your agency, or just want to learn more, please contact your TASER Sales Representative or visit [axon.io/cad-rms](http://axon.io/cad-rms).





# EVIDENCE.COM FOR PROSECUTORS

## MANAGING EVIDENCE FROM CAPTURE TO COURT

As body camera footage and other forms of digital evidence become more prevalent, law enforcement agencies are faced with an unprecedented amount of data. That's why we offer Evidence.com for Prosecutors, a free evidence management solution that streamlines your workflow, making it manageable to handle agencies' growing amounts of evidence without having to grow your staff.

### SHARE EVIDENCE WITH EASE

Evidence.com is easy to use. With a few clicks, you can add evidence to cases and share them with relevant parties, cutting a weeklong sharing process down to just minutes. Evidence.com also requires no ramp-up time to implement, and because of its instantly scalable, cloud-based system, increasing storage capacity is seamless.

### KNOW YOUR DATA IS SECURE

We employ industry-leading security practices that have earned us the trust of thousands of agencies on our platform. Data is encrypted, and all actions are recorded in an audit log to ensure chain of custody and authenticity. That way, evidence managed through Evidence.com is still admissible in court.

### DON'T BREAK YOUR BUDGET

We understand that attorneys don't always have the budgets that law enforcement agencies may have for new technology. Our standard plan lets you share cases, receive files from multiple agencies, upload digital data, instantly provide e-discovery, and more—for free. Plus, you won't have to hire additional staff to accommodate the influx of evidence. You can also redact footage, eliminating costs for external consultants.

### STANDARD FEATURES

- Receive shared cases and share evidence externally for discovery
- Upload any type of digital data
- Add evidence to cases
- Create video clips and markers
- Customize user roles and permissions
- Set automated deletion schedules
- Bulk reassign, edit, and share

### WANT TO LEARN MORE?

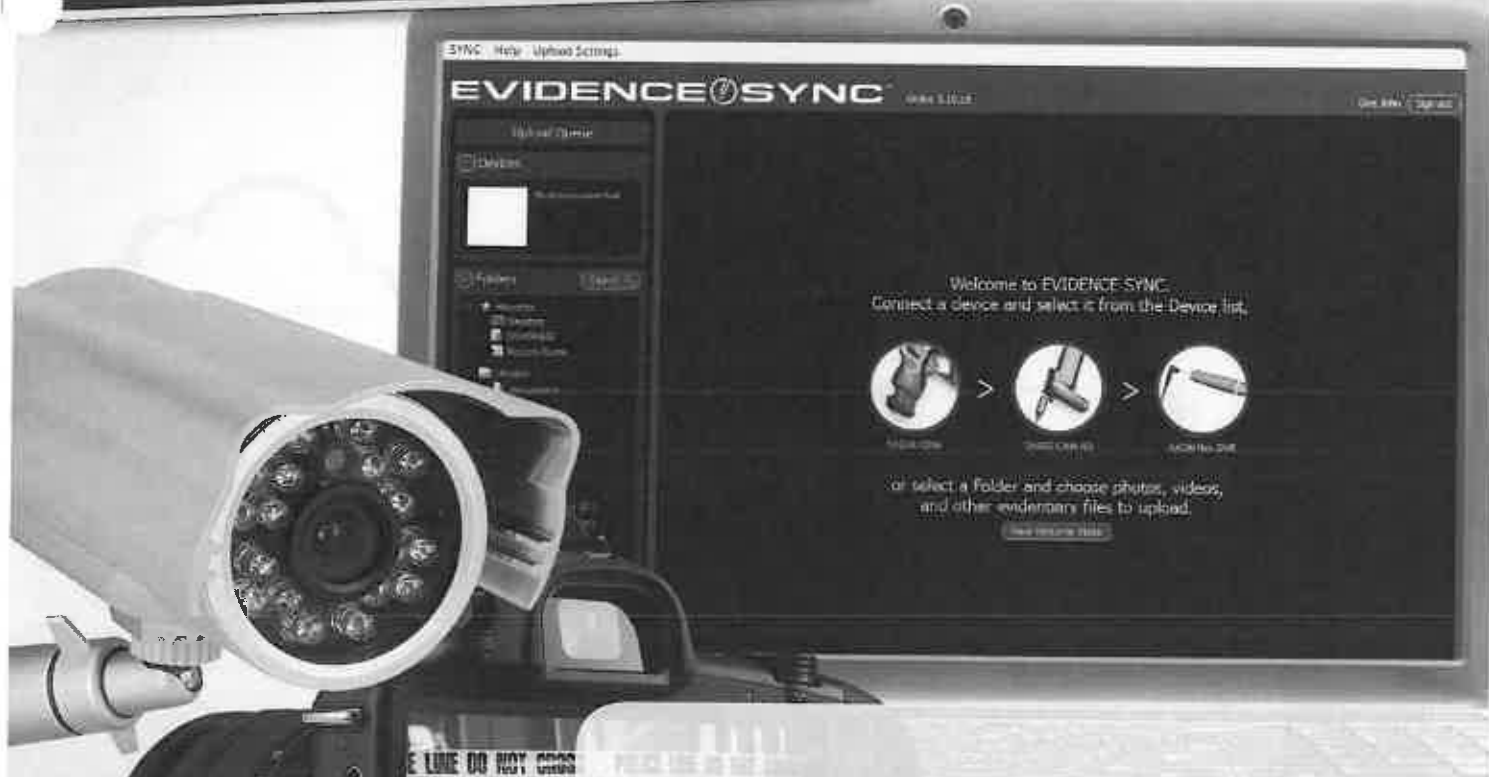
Contact us to hear about your options and to start your trial.



# EVIDENCE.COM PROSECUTOR LICENSES

PLAN	STANDARD	PRO
PRICE PER USER	FREE	\$39/Month
STORAGE OF SHARED EVIDENCE	Unlimited	Unlimited
ADDITIONAL STORAGE PER MONTH	6.25¢/GB/Month	6.25¢/GB/Month
Receive Shared Cases	✓	✓
Share Evidence Externally for Discovery	✓	✓
Upload Any Type of Digital Data	✓	✓
Add Evidence to Cases	✓	✓
Create Video Clips and Markers	✓	✓
Customize User Roles and Permissions	✓	✓
Automated Deletion Schedules	✓	✓
Bulk Reassign, Share, Edit	✓	✓
Redact Videos		✓
Generate Agency Usage Reports		✓
Export Search Results to CSV		✓
Create Organizational Groups		✓
Single Sign-On		✓





## EVIDENCE Sync

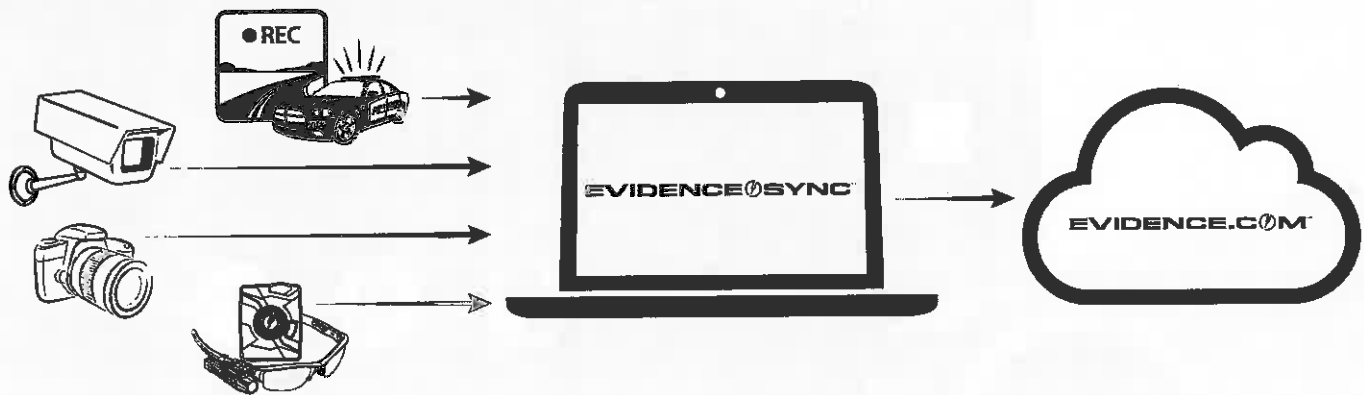
- ▶ **Desktop Evidence Control** - Allows management of digital evidence and TASER® products from any computer with an internet connection, including an MDT.
- ▶ **Any File, Any Source** - Upload any audio, video, photo or other files currently on CDs, memory cards, servers or a hard drive to EVIDENCE.com.
- ▶ **Handsfree Transfer** - Select the data to upload to EVIDENCE.com, then log out and walk away while the app keeps working.

The newest version of EVIDENCE Sync makes your workflows easier and saves you time. Use Sync to preview, annotate and upload digital evidence from any source to EVIDENCE.com, plus manage your agency's TASER products and update firmware. And as always, your data is secure and easy to access at any point.

**EVIDENCE.COM**

▶ scan this QR code to learn more





## FEATURES & BENEFITS



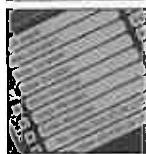
### Upload Any Digital Evidence

Upload any format and size of photo, video or audio recording.



### Manage TASER Products

Collect evidence, change settings, assign, and update firmware for your CEWs or AXON® cameras.



### Add Metadata

Tag evidence with Title, Event ID, and Category, and assign evidence at upload.



### Schedule Uploads

Select a folder or file on your hard drive or network to upload at set times.



### Upload from Servers

Upload interview room or dash-cam videos from shared drives.



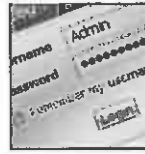
### Upload from Camera, CD, or SD Card

Upload crime scene photos from any source.



### Upload from the Field

Run the app from your MDT and access from the field.



### Walk Away During Uploads

Log out while uploads keep going in the background.



### View Files in a Gallery

Quickly manage photos and videos using thumbnails.



### Search Easily

Find any file and search by title, date, keyword or other fields.

**EVIDENCE.COM**

▶ scan this QR code to learn more



✉ [Help@EVIDENCE.com](mailto:Help@EVIDENCE.com)

☎ 1.877.270.0553

📍 Scottsdale, Arizona, U.S.A.

**Introduction.**

This project outline describes the responsibilities of TASER and the WV DOC for implementing a comprehensive body camera program within the department's organization. Listed below are the deliverables TASER will provide in order to most effectively deploy Axon Body-Worn Cameras and Evidence.com in accordance with the needs and timeline established by the WV DOC.

- 1. Pre-deployment checklist** - Prior to the deployment and training, it is advisable to have all of the following tasks completed:

Deliverable	Task Overview	Responsibility
Delivery of Axon hardware	Send all equipment per contract requirements via FedEx and provide tracking information to WV DOC.	TASER
Axon Mobile	Download Axon Mobile app on smartphones (if purchased). If using Axon Mobile on personal devices, installation of the free app will be supported during training through the Apple/Android App stores.	TASER
Video policy created	Define the department's video policy (TASER can provide samples if needed), and create categories and evidence retention levels for videos.  Establish method for officers to add metadata to videos (e.g. Axon Mobile, CAD integration, Evidence.com).	WV DOC
Roles/Permissions set-up	Configure categories, custom roles and permissions based on the department's need within the Evidence.com Admin tab. TASER can provide a step-by-step explanation and assistance for WV DOC's configuration and other specific settings in Evidence.com via live visit or conference call if needed.	WV DOC/TASER
Bandwidth Assessment	Configure network to allow for maximum bandwidth and proper	WV DOC/TASER

Sample Implementation Project Outline for the WV DOC

Deliverable	Task Overview	Responsibility
	operation within the department's network environment. If requested, TASER can help WV DOC estimate bandwidth needs based on officer shift schedules and anticipated camera usage.	
Evidence Sync	Install Evidence Sync software on computers (if applicable): <a href="https://TASER.taser.com/info/sync-registration">https://TASER.taser.com/info/sync-registration</a> . TASER can also provide an enterprise-deployable version of Sync.	WV DOC
Evidence Dock installation	Determine ideal location of Dock setup.  Set configurations on Dock (see manual for specific instructions: <a href="https://www.taser.com/images/support/downloads/downloads/Evidence_com_Dock_Installation_Guide.pdf">https://www.taser.com/images/support/downloads/downloads/Evidence_com_Dock_Installation_Guide.pdf</a> ).	WV DOC/TASER
Grant Evidence.com administrator access	TASER will email invite to designated administrator. He/she must accept the Invitation to initiate access to Evidence.com.	TASER
Set up Evidence.com user accounts and	Within the Evidence.com Admin tab, WV DOC can upload users to Evidence.com and invite users via email to sign into their individual accounts: <a href="http://public.evidence.com/help/pdfs/latest/Evidence.com+Administrator+Reference+Guide.pdf">http://public.evidence.com/help/pdfs/latest/Evidence.com+Administrator+Reference+Guide.pdf</a> , pg. 18.	WV DOC
Troubleshooting	WV DOC will alert TASER of any IT issues with Evidence.com and Dock access so TASER can remedy before live deployment.	WV DOC/TASER

Sample Implementation Project Outline for the WV DOC

Deliverable	Task Overview	Responsibility
Project plan	<p>Establish dates and times for first wave of Administrator, Train the Trainer, and User trainings.</p> <p>Identify other trainings/needs for effective rollout</p> <p>Set schedule for full rollout</p>	WV DOC/TASER
Kick-off call	<p>Conduct call with all body camera project members 2-3 weeks prior to initial trainings. Call will cover:</p> <ul style="list-style-type: none"> <li>- Best practices for body camera rollout</li> <li>- Review of go-live checklist</li> <li>- Training schedule for first wave of deployment</li> <li>- Training expectations</li> <li>- Questions/concerns from WV DOC</li> </ul>	WV DOC/TASER
Dedicated Project Manager	<p>Assignment of a representative from TASER and a representative from WV DOC for all aspects of planning the Product roll out (Project Manager).</p>	WV DOC/TASER
Implementation document packet	<p>Provide Evidence.com administrator guides, camera implementation guides, network setup guide, sample policies, and categories &amp; roles guide.</p>	TASER

**2. First Wave Training** - After the tasks in section 1 have been completed, TASER will provide on-site trainers for 1-2 weeks to conduct the following modules for the first wave of camera users:

- a. **Axon instructor training:** Prior to general user training on Axon camera systems and Evidence.com services, TASER's on-site professional services team will provide training with the goal of certifying instructors who can support the WV DOC's subsequent Axon camera and Evidence.com training needs. Average training time: 4-6 hours

- b. **End user go live training and support sessions:** This training provides individual device set up and configuration assistance; pairing with viewers when applicable; and training on device use, Evidence.com and Evidence Sync. The number of user trainings conducted during the first wave of deployment depends upon the timeline and schedule of the rollout, in addition to the number of officers that will be using body cameras during this phase. Average training time: 3 hours
  - c. **Administrator training:** Focusing on staff members that will be using Evidence.com but not wearing a camera, this training provides a deep dive into Evidence.com. It covers topics such as building cases, searching users and sharing data within and outside of the WV DOC. This training can be customized to the needs of the individual WV DOC. Average training time: 2 hours
3. **Deployment Completion** - Following initial training, TASER will work alongside the WV DOC to ensure a successful deployment completion that aligns with the project timeline. The remaining deployment items include:

Deliverable	Task Overview	Responsibility
Post go live review session	After first wave of training is completed, TASER and WV DOC will conduct a meeting to reassess timeline for the remainder of the body camera rollout and to determine the set-up and training needs of the WV DOC moving forward.	WV DOC/TASER
Weekly project planning meetings	Set weekly call to identify: - State of camera program - Desired modifications - Benchmarks and progress	WV DOC/TASER
Regional Support Manager	TASER will assign the WV DOC a Regional Support Manager to cover post-production needs related to maintenance and technical support on all hardware and software.	TASER
Integration with CAD/RMS	If applicable, TASER will develop an integration module that allows the Evidence.com services to interact with	WV DOC/TASER

Sample Implementation Project Outline for the WV DOC

Deliverable	Task Overview	Responsibility
	<p>the WV DOC's RMS so that WV DOC's licensees may use the integration module to automatically tag the Axon recorded videos with a case ID, category, and location. The integration module will allow the Integration Module License holders to auto populate the Axon video meta-data saved to the Evidence.com services based on data already maintained in the WV DOC's RMS.</p>	
<p>Additional User training</p>	<p>After the first wave of User training and instructor training is completed, agencies typically utilize internal trainers to conduct the remaining user trainings. If the WV DOC needs additional on-site assistance from TASER, the WV DOC can purchase additional training packages.</p>	<p>WV DOC/TASER</p>



# LESSON PLAN: Body-Worn Camera

## OUTLINE

## NOTES

### I. INTRODUCTION

The purpose of this course of instruction is to demonstrate the proper operation of the Axon Flex body camera including operation, mounting, adding metadata to the video evidence using Evidence Sync and Evidence.com, docking the camera system, charging, and uploading video evidence to Evidence.com.

### II. COURSE OBJECTIVES

- A. Understand the Axon Flex Camera Features and Capabilities
- B. Understand the Camera System's Buffer Feature
- C. Understand the Main Components of the Axon Flex
- D. Understand the Options of the Camera/DVR
- E. Understand the Functional Details of the Controller/Battery
- F. Controller/Battery Status Indicator
- G. Proper Connection of Three Main Components
- H. Power or Boot Up the System
- I. LED Indicator on Controller/Battery
- J. Starting and Stopping an Event Recording
- K. Understand the Features and Purpose of the Moto G "Viewer"
- L. Viewing a Video on Assigned Viewer
- M. Adding Metadata with the Assigned Viewer
- N. How to Place the Camera System in the Evidence.com Dock
- O. Understanding of LED Indicators while Camera System is in Dock
- P. Overview of Evidence.com
- Q. Signing in to Evidence.com via Unique Client Web Address
- R. Evidence.com Dashboard
- S. Searching for Videos in Evidence.com
- T. Viewing User Videos in Evidence.com
- U. Adding Metadata in Evidence.com
- V. Understanding of Complete Audit Trail in Evidence.com

**III. NARRATIVE**

**A. Axon Flex Camera and Features**

1. 640 x 480 VGA
2. Recording at 30 frames per second (FPS)
3. 9.5 hours of video storage
4. 12 hour battery life
5. 75 degree field of view
6. 30 second pre-event buffer

**B. Understanding the Pre-Event Buffer**

1. The Axon Flex camera system continuously captures a 30 second buffer that is a looped system. Once an event is initiated by the officer, the previous 30 seconds is added to the video.
2. The 30 second buffer is video only, no audio, to address privacy concerns.

**C. The Main Components of the Axon Flex Camera System**

1. **Camera/DVR:** The camera/DVR is the primary component of the system that capture and holds all video data. The camera can hold over 9 hours of video if necessary. The camera is personally assigned to each officer and cannot be shared.
2. **Controller/Battery Pack:** The controller/battery pack is the sole source of power to the camera system. It runs continuously to capture the buffer and should last up to 12 hours. The controller/battery pack controls the powering up of the system and initiating an event recording.
3. **Connector Cable:** This is the cable that connects the camera to the controller/battery pack. The cable is designed to break at 20 pounds of pressure to ensure that it cannot be used against the officer. Do not power up the system without first connecting the camera to the controller/battery.

## LESSON PLAN: Body-Worn Camera

### OUTLINE

### NOTES

- D. Understanding the Options of the Camera/DVR**
- E. Camera/DVR contains a speaker, volume/pairing button and microphone.**  
The volume/pairing button is used to adjust the volume of the tones that emit when an event is being recorded. It is also used to pair the camera with a smart device. However, since the officers are also provided with an assigned viewer, pairing of the camera will not be necessary.
1. The camera/DVR has a power/data port on one end with the lens and camera LED on the other. The camera LED is only used when it is plugged into a PC or Evidence.com Dock. It is not used during the normal operation of the system.
  - 2.
  3. The Program Administrator shall assign a body-worn camera and accessory kit to individual officers and supervisors who have completed approved training, including all patrol officers and patrol sergeants who make traffic stops. No personally owned cameras are authorized. The Program Administrator shall maintain a record of the inventory.
  4. Officers and supervisors shall maintain their body-worn cameras and are responsible for the proper care and use of the camera. Officers and supervisors shall inspect the body-worn camera for any physical damage and ensure the device is in working order at the beginning and end of each shift. Any lost, stolen, damaged, or non-functioning cameras shall be documented in a memorandum and reported to the Program Administrator via the chain of command. The Program Administrator shall provide each division with a supply of auxiliary cameras to utilize in the event that an issued camera is lost, stolen, damaged, or non-functioning. The Program Administrator shall maintain a record of auxiliary cameras at each division. Furthermore, the Division Commander or his designee shall maintain a check-out log sheet that shall be reviewed daily.

**F. What to do if the Officer's Originally-Issued Camera becomes Inoperable**

1. If a officer or supervisor cannot use his originally-issued camera, he shall check out an auxiliary camera prior to going on duty. If the need for an auxiliary camera arises during a shift, the officer or supervisor shall immediately contact his supervisor (or in the case of a supervisor, another supervisor) to advise him of the circumstances and to receive direction for obtaining an auxiliary camera. The auxiliary camera shall be used until the originally-issued camera is operational.

**G. When the Body-Worn Camera shall be put into Event Mode**

1. Officers and supervisors shall place the body-worn camera in Event Mode during investigative or law enforcement activities that involve calls to service or interacting with members of the public, unless exigent circumstances make it unsafe or impossible for the officer to do so. If exigent circumstances prevent the officer or supervisor from activating the body-worn camera prior to responding to a call for service or interacting with a member of the public, he shall do so as soon as the exigency subsides. Once a body-worn camera is activated, officers and supervisors shall continue to record until the completion of the event or until they have left the scene.
2. Officers and supervisors shall place the body-worn camera in Event Mode as soon as the decision to stop a vehicle is made. Once the body-worn camera is activated, officers and supervisors shall continue to record until the completion of the traffic stop. *Additionally, when a body-worn camera is in event-mode, all other Office employees on scene shall be advised as soon as practical that the device has been activated.*

**H. Conditions under which Officers are Authorized to use a Body-Worn**

**Camera and the Activities Defined as Events to Record**

1. Officers and supervisors are only authorized to use a body-worn camera to record investigative or enforcement activities when responding to a call for service or when interacting with a member of the public.
2. The activities to record include, but are not limited to:
3. Calls for service
  - a) Pursuit or emergency driving
  - b) Initiating and conducting traffic stops
  - c) Contact with members of the public (for investigative or enforcement purposes)
  - d) Detentions and arrests
  - e) Impaired driver investigations
  - f) Accident scenes
  - g) Off-duty employment with the likelihood of conducting traffic enforcement
  - h) Searches
  - i) Statements made by suspects, victims, and witnesses
  - j) Advising of Miranda Rights

**I. Conditions under which Body-Worn Cameras must be Worn while Engaged in Off-Duty Employment**

1. Officers and supervisors engaged in off-duty employment with the likelihood of conducting traffic enforcement shall check-out a body-worn camera (if one is not currently assigned to them) following the procedure as described in Section 3.A of Policy EA-6 - *Body-Worn Cameras*, from the nearest substation and return the camera the same day.
2. Additional officers and supervisors arriving to a scene shall place their body-worn cameras in Event Mode immediately upon arrival,

unless exigent circumstances make it unsafe, impossible, or impractical to do so. If exigent circumstances prevent a officer or supervisor from activating the body-worn camera immediately upon arriving to a scene, he shall do so as soon as the exigency subsides. Additional officers and supervisors arriving to a scene shall continue to record until the completion of the event or until they have left the scene.

3. Officers and supervisors are not obligated to inform members of the public on scene of the use of a body-worn camera. If asked by a member of the public, the officer or supervisor shall state that the body-worn camera is in use. However, employees on scene shall be advised as soon as practical that the device has been activated.

**J. Ramifications for Failing to Activate Body-Worn Cameras and/or Failing to Notify their Chain-Of-Command of a Lost, Stolen, Damaged, or Non-Functioning Body-Worn Camera**

1. The use of a body-worn camera shall be documented in all Incident Reports (IRs) and noted on all traffic receipts (if applicable). The reasons for any non-use or interruptions in the recording prior to the completion of an event also shall be documented in the IR and/or traffic receipt (if applicable).
2. Officers and supervisors who fail to activate and use their body-worn cameras or who fail to notify their chain of command and Program Administrator of lost, stolen, damaged, or non-functioning equipment shall be subject to discipline as specified in Policy GC-17, *Employee Disciplinary Procedure*.

**K. The Procedural Method Regarding Involvement in a Critical Incident**

1. In the event of a critical incident, officers and supervisors creating the recording shall not view any recordings prior to completing and submitting the appropriate reports and being interviewed by

# LESSON PLAN: Body-Worn Camera

## OUTLINE

## NOTES

investigators. Under exigent circumstances, this requirement does not prevent review of a recording when viewing it will assist with the apprehension of fleeing suspects.

2. The on-scene investigator or supervisor is responsible for:
  - a) Securing the body-worn camera
  - b) Taking the officer or supervisor's body-worn camera for review/analysis, if the officer or supervisor was involved in a critical incident. During the review/analysis period, the officer or supervisor shall be provided an auxiliary camera. The issuance of an auxiliary camera shall be coordinated with the division commander or his designee.
  - c) Once a officer or supervisor's report has been submitted and approved and the interview has been conducted, the investigator may show the officer or supervisor the recording. This shall occur prior to the conclusion of the interview process. The officer or supervisor shall be given the opportunity to provide additional information to supplement his statement, and he may be asked additional questions by the investigator. Officers and supervisors may review body-worn camera recordings before making any statements in an administrative investigation unless otherwise decided by the Officer or his designee or unless it hinders the investigation. With approval from the Officer, the Officer's designee, or the Training Division Bureau Commander, the Training Division may use video captured by the body-worn camera for training purposes unless it hinders an administrative or criminal investigation.

### I. **The Use Restrictions of the Body-Worn Camera Recordings**

1. Officers and supervisors shall not surreptitiously record conversations

involving other employees, unless the creation of a body-worn camera recording is in furtherance of an official investigation or prior approval for the creation of a recording has been obtained from a bureau commander or his designee, as specified in Policy CP-2, *Code of Conduct*. Officers and supervisors shall not:

- a) Wear or use a personally owned video recording device in place of or in conjunction with their Office issued body-worn camera.
  - b) Intentionally intercept a conversation or discussion at which he is not present or aid, authorize, employ, procure, or permit another to do so without the consent of a party to such conversation or discussion, in accordance with A.R.S. § 13-3005.
  - c) Record a juvenile, except during or as part of a law enforcement investigation, as specified in the Parents Bill of Rights, ARS § 1-602(9).
  - d) Record undercover operations, undercover officers, or confidential informants.
  - e) Use body-worn cameras in locker rooms, restrooms, or any other place where there is a reasonable expectation of privacy, unless in furtherance of a criminal investigation or call for service.
  - f) Remove, dismantle, or tamper with any hardware/software component of the body-worn camera.
  - g) Record in a court room except during critical incidents.
3. Posse members are prohibited from using any digital recording device, whether purchased by the posse member himself or his posse.

**J. Storage, Documentation, and Retention Procedures**

- 1. All body-worn camera recordings shall be retained and stored in



www.Evidence.com.

2. At the end of each shift, officers and supervisors shall place the camera and controller into the Evidence Transfer Manager (ETM) docking station to transfer the data into www.Evidence.com; supervisors shall ensure that officers have properly placed the camera in the ETM and that the camera is charging and uploading data.
  - a) The tagging of body-worn camera recordings with specific data elements, taken from CAD, is compiled automatically on a nightly basis. The data elements include the officer's first and last name, serial number, vehicle number, IR if applicable, IR time if applicable, MC number, radio code type, incident location, GPS coordinates, and call start and end time.
  - b) The camera shall not be removed from the ETM until the recordings are uploaded and the battery is fully charged. This process clears the existing recordings from the camera memory.
  - c) Officers and supervisors shall not erase, alter, or tamper with any camera or collected recordings.
3. Officers and supervisors requesting the deletion of a recording or portion of a recording due to inadvertent activation or continuation of Event Mode, including body-worn camera recordings related to policy, shall submit a memorandum of explanation through the chain of command to their division commander for approval.
  - a) The division commander shall review the identified portion of the recording to verify the explanation of the deletion request; if he approves the request, the division commander shall forward the memo to the bureau commander for secondary approval.
  - b) The bureau commander shall conduct a secondary review of the recording to verify the explanation of the deletion request; if he approves the request, the bureau commander shall forward the

memo to the Program Administrator to complete the request through [www.Evidence.com](http://www.Evidence.com).

- c) The memo of explanation shall be retained by the Program Administrator for three years.
  - d) This provision does not apply to body-worn camera recordings created during traffic stops. Traffic stop video recordings shall not be deleted through any procedures until the period of time specified in paragraph D of policy EA-6 *Body-Worn Cameras*, has elapsed.
4. All body-worn camera recordings shall be maintained for at least three years; if the recorded event results in a notice of claim, civil litigation, criminal investigation, or investigation by the Office or court-appointed monitor, the recording shall be maintained for one year after the final disposition of the matter, including appeals. In all cases, the longest retention requirement shall control.

**K. What Shall Not Be Done With Body-Worn Camera Recordings**

- 1. All body-worn camera recordings of investigative or enforcement actions related to the course and scope of employment made with a body-worn camera are the property of the Office and are considered public records. Employees shall not:
  - a) Disseminate body-worn camera recordings unless approved by the division or bureau commander. This prohibition does not apply to dissemination following Office policy for a public records request.
  - b) Access or release any recording for any reason other than official law enforcement purposes.
  - c) Duplicate any recording for personal use.
  - d) Duplicate any recording by using a secondary recording device such as a mobile phone camera, digital camera, video

camera, audio recording device, or other device capable of making audio and/or visual recordings.

- e) Tamper with, erase, delete, alter, or destroy any body-worn camera recording. Nor shall an employee intentionally inappropriately categorize a body-worn camera recording or knowingly take actions to prevent a recording from being viewed or downloaded.

**L. Supervisor Review Responsibilities**

- 1. On a monthly basis, supervisors shall conduct random reviews of subordinates' body-worn camera recordings, documenting in the Blue Team application the assessment of:
  - a) Officer performance and training needs
  - b) Policy compliance
  - c) Consistency between written reports and body-worn camera recordings
  - d) Whether the camera is functioning properly and its use is consistent with policy
    - i. The methodology and checklist for consistently reviewing body camera recordings can be found at the following share drive location. U:\BIO\Forms.

**2. Program Administrator Responsibilities include:**

- a) Ensuring officers and supervisors are assigned fully functional body-worn cameras and maintaining a record of inventory
- b) Document malfunctions and equipment failures, and replace devices as necessary
- c) Provide user training
- d) Evaluate and review policy and procedure and its effectiveness within six months of implementation of the

# LESSON PLAN: Body-Worn Camera

## OUTLINE

## NOTES

Body-Worn Camera program and annually thereafter

- e) Ensure video files are secured and retained for a minimum of three years or as needed based on the retention schedule, criminal trial or civil litigation, or investigation by the Office or court-appointed monitor
- f) Ensure video files are reviewed and released in accordance with federal and state statutes, court orders, and Office policy

#### IV. SUMMARY

Once the department has established a standardized system for creating, impounding, retaining, and destroying audio and/or video recordings from Body-Worn Cameras that occurred during investigative or other law enforcement activities and contact with the public. The policy created, provides guidelines for the use of the cameras. Additionally, the wearing of body-worn cameras will help promote an atmosphere of professionalism while enhancing community trust. All officers who have completed the approved training will be issued and be required to wear the body cameras. The review and release of body-worn camera recordings pursuant to public records requests shall be in accordance with applicable federal and state statutes, court orders, and Office policy.



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## *AXON FLEX BODY CAMERA USER TRAINING*

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- I. **INTRODUCTION**
  - a. **Goals**
  - b. **Objections**
  - c. **Class expectations**
    - i. **Demonstrate proper power up**
    - ii. **Demonstrate initiating and ending a recording**
    - iii. **Demonstrate appropriate placement**
    - iv. **Demonstrate ability to upload files to Evidence.com**
  
- II. **GENERAL REVIEW OF AXON FLEX COMPONENTS**
  - a. **Camera/DVR**
    - i. **75 degree field of view**
    - ii. **9 ½ hours video storage**
    - iii. **Recording at 30 frames per second**
    - iv. **640 X 480 VGA**
    - v. **30 Second pre-event buffer – no audio, video only**
  - b. **Controller/Battery Pack**
    - i. **12 hour battery life**
  - c. **Connector cable**
  
- III. **CAMERA/DVR OVERVIEW**
  - a. **Volume / pairing button**
  - b. **Speaker**
  - c. **Microphone**
  - d. **Power / Data port**
  - e. **Camera LED**
  
- IV. **CONTROLLER / BATTERY**
  - a. **Master Power Switch**
  - b. **Recharging / Cable port**
  - c. **Operational LED**
  - d. **Battery status button**
  - e. **Battery status LED**
    - i. **GREEN = 41% to 100%**
    - ii. **YELLOW = 21% to 40%**
    - iii. **RED = 0% to 20%**
    - iv. **Flashing YELLOW & RED = Battery about completely drained**

- f. Event button
  - i. Start / Stop recording.

**V. CONNECTING FLEX COMPONENTS**

- a. Important to leave power off until all components are connected
- b. Connect the 90 degree end of the connector cable to the Controller/Battery
- c. Connect the straight end with the plastic retainer clip into the Camera/DVR

**VI. SYSTEM OPERATION**

- a. Powering up the system
  - i. With the camera/DVR attached to the battery/controller, slide the switch on top of the controller until you see the red label
  - ii. The LED on top of the controller will emit a solid red light
  - iii. After the system has powered up, the solid red LED light will change to a flashing green light
    - 1. System is now powered up and in the standby mode with the buffer active
- b. Recording an event
  - i. Double tap the large round button on the front of the controller
    - 1. Camera/DVR will beep twice indicating it is recording
    - 2. LED on top of controller will change from flashing green to flashing red
    - 3. 30 second buffer will be added to the beginning of the recording
      - a. Remember, the buffer is only video, no audio
    - 4. The camera/DVR will beep twice every two minutes while recording to remind the user that they are in recording mode.
- c. Ending a recorder
  - i. Press and hold the same large button on front of the recorder for 3 to 5 seconds.
    - 1. The camera/DVR will emit a single solid tone
    - 2. LED on top of controller will change from flashing red to flashing green
    - 3. System will now be back in the buffer, or standby, mode.

**VII. UPLOADING DATA INTO EVIDENCE.COM**

- a. Evidence Dock
  - i. Power down the system by switching the controller off.
    - 1. LED light on top of the controller will change from flashing green to a solid red indicating that it is powering down.
  - ii. Once the solid red LED has turned off, disconnect the connector cable from the controller and camera/DVR.
  - iii. Place the camera into the slot in the Evidence Dock
    - 1. The LED light around the camera will initially turn red while making a connection to Evidence.com

2. The camera LED will change to a solid yellow to indicate it is awaiting to conduct the upload
3. The camera LED will change to a flashing yellow to indicate that it is uploading data to Evidence.com
4. If the camera LED alternates between flashing red and yellow, the system is updating the firmware on the camera
  - a. **IMPORTANT: Do not remove the camera/DVR from the Evidence Dock until complete**
    - i. Normal firmware update will take approximately 3 to 5 minutes.
- iv. Place the battery/controller into the designated slot to recharge
  1. LED light on face of controller will indicate the status of the battery.
    - a. Yellow = recharging
    - b. Green = fully charged

#### **VIII. ADDING METADATA TO EVIDENCE**

- a. Adding metadata to each piece of evidence includes adding the case or report number, title of the file and specific category.
  - i. **NOTE: A major part of the department's camera program is the integration of Evidence.com with the Computer Aided Dispatch data which eliminates the need for officers to add metadata to each video.**
- b. Adding metadata via the Axon Mobile application
  - i. Any smart device with Bluetooth and using Android or iOS
    1. iPhone
    2. Android smartphone
    3. iPod
    4. iPad
    5. Android tablet
  - ii. Camera must be Bluetooth paired with device
    1. Following on-screen prompts for pairing
  - iii. Axon Mobile application allows for live viewing
    1. In record mode or standby (buffering) mode
  - iv. Axon Mobile will stream any videos that are currently stored on the camera/DVR
  - v. Metadata can be easily added to the video
    1. ID
      - a. Case or report number
    2. Title
      - a. Free form description that can later be used to search
    3. Category
      - a. Agency specific category from drop down list
- c. Adding metadata via Evidence Sync software on a desktop PC or laptop



- i. Officers may view a video or add metadata via the Evidence Sync software by plugging the camera/DVR into the USB port and signing into the program using their Evidence.com credentials
- ii. Metadata can then be added and saved to the video file.
  1. File does not have to be uploaded at this time – information is stored with the video on the camera/DVR until later upload

## IX. EVIDENCE.COM

### a. Overview

- i. Evidence.com is the storage location for all videos with automated upload via the Evidence Dock
- ii. Officers need only dock the camera systems in the dock. Upload is automatic based on the assignment of the camera system to the officer
- iii. Access to videos is based on the permissions of the person accessing Evidence.com
- iv. All access to any video is documented on an audit trail
- v. Specific website for the department
- vi. All videos go through several security processes during the upload which ensure the integrity of the asset
- vii. Retention of videos is based on the categories within the department's Evidence.com account
- viii. With direct integration to the department's CAD system, officers will not need to add the basic metadata information unless additional information is necessary or desired

### b. Signing in to Evidence.com

- i. Using any web enabled browser, go to your department's Evidence.com site
- ii. Sign in using the credentials created during the sign up process.

### c. Searching for evidence

- i. Using the multi-field search format, users can search for videos

### d. Viewing a video

- i. Full screen mode

### e. Adding metadata through Evidence.com





# Lesson Plans & Course Outlines

## User Training

Release Date: February 2016  
Version 1.0

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## Axon and Evidence.com

### Target Audience

End-users of the Axon body-worn camera and Evidence.com systems

### Course Summary

This training course provides an overview of the Axon Body Camera and Evidence.com systems. Topics include:

- Agency policy guidelines (*agency-specific*)
- Operation and fitting of the camera
- Evidence.com
- Axon Mobile app (*if applicable*)
- Evidence Sync (*if applicable*)

### Course Materials

- Projector
- Pre-assigned cameras
- Camera Accessories/Mounts

### Pre-Training Checklist

- Officers are invited via email to Evidence.com.
- Officers accept invite and log into Evidence.com.
- Cameras are assigned to all officers attending training.
- All Axon Docks are installed and configured.
- Body worn camera policy is completed and published.

## Training Outline

- 1. Policy and Project Overview (30 min – 1 hr)**
- 2. Camera/Battery Overview (15 min)**
  - a. Operation
  - b. Specs
- 3. Hands-on Demo with participants (20 min)**
  - a. Turning on camera
  - b. Recording sample video
  - c. Ending a recording
  - d. Demoing mounting options
- 4. Docking Station (10 min)**
  - a. Docking a camera properly
  - b. Functions of dock
  - c. Removing camera from dock
- 5. Axon Mobile Applications – Axon View and Axon Capture (15 min)**
  - a. Pairing camera to mobile device via Bluetooth
  - b. Reviewing live video streaming
  - c. Adding metadata to sample video
- 6. Evidence Sync (20 min)**
  - a. Signing into Evidence Sync
  - b. Connecting camera and adding metadata
  - c. Uploading evidence
- 7. Overview of Evidence.com (40 min)**
  - a. Signing in to Evidence.com
  - b. Searching for evidence
  - c. Viewing a video
  - d. Adding metadata through Evidence.com
  - e. Adding markers, clips, notes etc.
  - f. Redaction (if applicable)
  - g. Viewing audit trails
  - h. Building cases (if applicable)



# Lesson Plans & Course Outlines Train-the-Trainer

Release Date: February 2016  
Version 1.0

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## Axon and Evidence.com

### Target Audience

Trainers of the Axon body-worn camera and Evidence.com systems

### Course Summary

This training provides a deep-dive into EVIDENCE.com for staff members that will be using EVIDENCE.com and teaching others how to operate the devices and software solutions. Topics include:

- Agency policy guidelines (*agency-specific*)
- Operation and fitting of the camera
- Axon Mobile app (*if applicable*)
- Evidence Sync (*if applicable*)
- Evidence.com
  - Searching Users and conducting User Audits
  - Creating reports
  - User Groups
  - Building Cases
  - Sharing data within and outside of the agency

### Course Materials

- Projector
- Pre-assigned cameras
- Camera Accessories/Mounts

### Pre-Training Checklist

- Officers are invited via email to Evidence.com.
- Officers accept invite and log into Evidence.com.
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- Body worn camera policy is completed and published.

## Training Outline

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- 2. Camera/Battery Overview (15 min)**
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  - a. Turning on camera
  - b. Recording sample video
  - c. Ending a recording
  - d. Demoing mounting options
- 4. Docking Station (10 min)**
  - a. Docking a camera properly
  - b. Functions of dock
  - c. Removing camera from dock
- 5. Axon Mobile Applications – Axon View and Axon Capture (15 min)**
  - a. Pairing camera to mobile device via Bluetooth
  - b. Reviewing live video streaming
  - c. Adding metadata to sample video
- 6. Evidence Sync (20 min)**
  - a. Signing into Evidence Sync
  - b. Connecting camera and adding metadata
  - c. Uploading evidence
- 7. Overview of Evidence.com (1 – 1.5 hours)**
  - a. Home page overview
  - b. Evidence search
  - c. User Search
  - d. User Audit
  - e. Managing users/devices

**Training Outline *continued***

**8. Viewing Videos (15-20 mins)**

- a. Media player page overview
- b. Clips/markers
- c. Redaction
- d. Evidence audit trail

**9. Cases (15-20 mins)**

- a. Creating case
- b. Adding evidence to a case
- c. Viewing case audit trail

**10. Sharing within and outside of agency (20-30 mins)**

- a. Sharing cases
- b. Sharing individual videos

**11. Evidence management (20-30 mins)**

- a. Category retention/reassignment
- b. Reassigning ownership of videos
- c. Downloading evidence
- d. Deleting evidence

**12. User management (20-30 mins)**

- a. User search
- b. Adding/deactivating users
- c. Auditing users
- d. Creating/managing reports

**13. Device Management (20-30 mins)**

- a. Searching for a device in Evidence.com
- b. Reassigning devices
- c. RMA process for devices