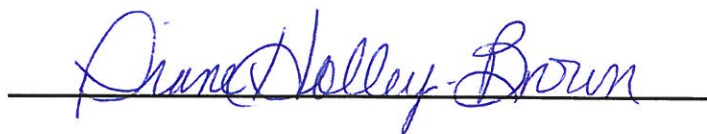


NOTICE

Please note that this bid from Service Telecommunications Inc. for ISC17*16 was received at the Purchasing Division office prior to the established bid opening date and time on February 22, 2017, as indicated in the attached documentation, but was not loaded properly at the public bid opening. This bid has since been loaded and is now posted.



Diane Holley-Brown
Assistant Purchasing Director



February 23, 2017

02/22/2017 13:30 Public Bid Reading

BACKGROUND

Solicitations and solicitation responses are maintained in Vendor Self Service (VSS) and the wvOASIS Financial System by a cycle of synchronizing interfaces which run at intervals through the day.

ISSUE

At the 02/22/2017 13:30 Bid Closing, Purchasing Division staff noted the completion of the VSS sync cycle and proceeded with the public reading of solicitation responses. At the time, the Purchasing Division staff observed that there were no electronic solicitation responses (ESRs), and the public bid reading was concluded. However, looking in each procurement folder later, Purchasing Division staff noted multiple ESRs were received.

ANALYSIS

At the conclusion of the VSS sync, an automatic batch process runs to link ESR documents to the procurement folder. The linking occurs quickly and is unnoticeable for a typical cycle. However, due to a large volume of ESRs and their corresponding attachments, the linking process was not completed until several minutes after the Public Bid Reading.


CONCLUSION

The list of ESR documents below were all submitted by the vendors in VSS prior to the solicitation closing date and time of 02/22/2017 13:30, and should be included in the evaluation of bids by Purchasing Division staff. Furthermore, wvOASIS staff will modify the VSS sync cycle to ensure that the linking process is complete prior to displaying such information to procurement users.

SR_DOC_ID	SO_DOC_CD	SO_DOC_DEPT	SO_DOC_ID
ESR02061700000003648	CRFQ	0210	ISC1700000016
ESR02211700000003976	CRFQ	0210	ISC1700000016
ESR02221700000003985	CRFQ	0210	ISC1700000016
ESR02201700000003937	CRFQ	0211	GSD1700000012
ESR02141700000003810	CRFQ	0212	SWC1700000011
ESR02221700000003986	CRFQ	0212	SWC1700000011
ESR02221700000003991	CRFQ	0212	SWC1700000011
ESR02211700000003964	CRFQ	0212	SWC1700000011
ESR02201700000003932	CRFQ	0212	SWC1700000012
ESR02211700000003958	CRFQ	0212	SWC1700000012
ESR02211700000003948	CRFQ	0212	SWC1700000012
ESR02221700000003984	CRFQ	0212	SWC1700000012
ESR02221700000003983	CRFQ	0608	COR1700000006
ESR02221700000003990	CRFQ	0608	COR1700000006



The following documentation is an electronically-submitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at ***wvOASIS.gov***. As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at ***WVPurchasing.gov*** with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.



Jump to:

Welcome, Lu Anne Cottrill

Procurement

Budgeting

Accounts Receivable

Accounts Payable

Solicitation Response(SR) Dept: 0210 ID: ESR02061700000003648 Ver.: 1 Function: New Phase: Final Modified by batch , 02/22/2017

Header

List View

General Information

Contact


Default Values

Discount

Document Information

Procurement Folder: 278908


Procurement Type: Central Master Agreement

Vendor ID: 000000172961 

Legal Name: SERVICE TELECOMMUNICATIONS INC

Alias/DBA:

Total Bid: \$0.00

Response Date: 02/06/2017 

Response Time: 8:43

SO Doc Code: CRFQ

SO Dept: 0210


SO Doc ID: ISC1700000016

Published Date: 1/31/17

Close Date: 2/22/17

Close Time: 13:30

Status: Closed

Solicitation Description: Post Warranty Toshiba Telephone Maintenance (OT16143) 

Total of Header Attachments: 0

Total of All Attachments: 0



Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

State of West Virginia
Solicitation Response

Proc Folder : 278908

Solicitation Description : Post Warranty Toshiba Telephone Maintenance (OT16143)

Proc Type : Central Master Agreement

Date issued	Solicitation Closes	Solicitation Response	Version
	2017-02-22 13:30:00	SR 0210 ESR02061700000003648	1

VENDOR

000000172961

SERVICE TELECOMMUNICATIONS INC

Solicitation Number: CRFQ 0210 ISC1700000016

Total Bid : \$0.00

Response Date: 2017-02-06

Response Time: 08:43:31

Comments:

FOR INFORMATION CONTACT THE BUYER

Stephanie L Gale
(304) 558-8801
stephanie.l.gale@wv.gov

Signature on File

FEIN #

DATE

All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Contract Service # 1: Post Warranty Maintenance	0.00000	Hour		

Comm Code	Manufacturer	Specification	Model #
81161708			

Extended Description : The Vendor must provide post-warranty maintenance on all Toshiba phone systems currently being used by the State and any purchased during the life of this contract.

Comments: Do not service Toshiba systems

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	Contract Service # 2: Major Outage Response	0.00000	Hour		

Comm Code	Manufacturer	Specification	Model #
81161708			

Extended Description : The Vendor must respond to major outage request 24 hours a day, 7 days a week, and 365 days out of the year.

Comments: Do not service Toshiba systems

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Contract Service # 3: Minor Outage Response	0.00000	Hour		

Comm Code	Manufacturer	Specification	Model #
81161708			

Extended Description : The Vendor must respond to minor outage request during Business Hours.

Comments: Do not service Toshiba systems