







Request for Quotation CRFQ 0511 BMS1600000002 Janaged Care Services

> 03/09/16 16:09:28 WW Purchasins Division





March 9, 2016

April Battle, Procurement Officer
Department of Administration, Purchasing Division
2019 Washington Street East
Charleston, WV 25305-0130



Dear Ms. Battle,

CareSource West Virginia Co. is pleased to submit this response to the State of West Virginia's Managed Care Services Request for Quotation (RFQ) CRFQ 0511 BMS1600000002.

CareSource West Virginia Co. (hereafter referred to as CareSource) is organized as a West Virginia non-profit corporation, incorporated in January, 2015. We have a current Certificate of Authority to operate as a health maintenance organization (HMO) with business in 10 counties in West Virginia, and we are proud to be only the second issuer to offer Marketplace plans to West Virginians. We are actively adding additional counties and lines of business to expand our footprint and bring value to the State.

CareSource West Virginia Co. is part of the CareSource Family of Companies. Collectively, we provide healthcare to over 1.5 million members in Ohio, Kentucky, Indiana, and West Virginia through Medicaid, Medicare Advantage, Health Insurance Marketplace, and Medicaid and Medicare Dual Eligible Demonstration programs.

We are eager to bring our years' of experience, proven best practices, and strong history of community collaboration to support and assist the Bureau of Medicaid Services (BMS) as it serves West Virginia's Medicaid population. Through member-centered care management and active community partnerships, CareSource seeks to improve health care coordination across multiple settings and empower members to participate in their own care.

The questions and responses related to the RFQ allow the bidders to submit the application at a later date. In addition, the same documents indicate that the State will be focusing on the rate submissions in preparation for the awards. Instead of submitting the application as part of the RFQ process, we will take the additional



time to refine our application in hopes of shortening the review process should we be awarded an agreement. Therefore, we are targeting submitting the completed application on or before March 24, 2016.

We look forward to partnering with BMS, West Virginia providers, and local advocacy organizations to improve access to high quality health care services.

If you have any questions about our RFQ response, please feel free to contact me at 502-213-4710 or steven.swart@caresource.com.

Sincerely,

Steven L. Swart Executive Director

CareSource West Virginia Co.

Attachment:

Managed Care Services Request for Quotation CRFQ 0511 BMS1600000002 Response

ADDENDUM ACKNOWLEDGEMENT FORM SOLICITATION NO.: BMS18000000002

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:

(Check the box next to each addendum received)

Addendum No. 5

•			,		
	[*]	Addendum No. 1	$[\times]$	Addendum No. 6	
	[×]	Addendum No. 2	[×]	Addendum No. 7	
	[×]	Addendum No. 3	[]	Addendum No. 8	03/10/16 10:50:02
	[×]	Addendum No. 4	[]	Addendum No. 9	WW Purchasing Division

[] Addendum No. 10

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Authorized Signature

3/14/2×14

Date

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.

Revised 6/8/2012



State of West Virginia Request for Quotation 34 — Service - Prof

	Proc Fo	older: 185743			
	Doc De	scription: Addendu	ım #7 Mana	aged Care Services	
	Proc Ty	/pe: Central Master	Agreement	t	
Date Issued	So	olicitation Closes	Solicitation	No	Version
2016-03-09	1 -	016-03-15 3: 30:00	CRÉQ	0511 BMS1600000002	8
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BID RECEIVING LOCATION				
BID CLERK				
DEPARTMENT OF ADMINISTRATION				
PURCHASING DIVISION				
2019 WASHINGTON ST E				
CHARLESTON	W	25305		
US			 	

VENDER		
Vendor Name, Address and Telephone Number:		

FOR INFORMATION CONTACT THE BUYER

April Battle (304) 558-0067 april.e.battle@wv.gov

Signature X 5 FEIN# 47-3028244

All offers subject to all terms and conditions contained in this solicitation

DATE 3/10/2915

Page: 1

AND THE REPORT OF THE REAL PROPERTY.

Addendum #7 - To extend the bid opening date from March 10, 2016, at 1:30 PM EST to March 15, 2016, at 1:30 PM EST; and to change information provided in Addendum #3 related to the COA.

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PROCUREMENT OFFICER	- 304-356-5052	PROCUREMENT OFFICE	R - 304-356-5052
HEALTH AND HUMAN RES BUREAU FOR MEDICAL SI		HEALTH AND HUMAN RE BUREAU FOR MEDICAL S	
350 CAPITOL ST, RM 251		350 CAPITOL ST, RM 251	
CHARLESTON	WV25301-3709	CHARLESTON	WV 25301-3709
us		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Health or hospitalization insurance	0.00000	EA		
1					

Comm Code	Manufacturer	Specification	Model #	
84131602		-		
I				

Extended Description:

See Exhibit A Pricing Page

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<u>Line</u>	<u>Event</u>	Event Date
1	Technical Questions	2016-02-16

	Document Phase	Document Description	Page 3	
BMS1600000002	Final	Addendum #7 Managed Care Servi ces	of 3	

Instructions: Please provide a proposed rate for each population cohort below in the proposed rate cells. The annual The SFY2017 Total Amount that is highlighted in cells E33 and F33 will be the sum of all annual totals and will auto-cal

					Marshau Manthe	Proposed Rate		*	Annual Total	
	10	Lower Bound		Upper Bound Member Months			Troposed rate			
				<1 yr						
<u>Population</u>				424.20	55,000	5	434.15	\$	23,878,250.00	
raditional	\$	434.15	\$	434.20	33,000	ė		Ś	-	
regnant Women	Ś	_	\$				434.15	1	86,830.00	
		434.15	Ś	434.20	200	2		 -	1,344,220.00	
Med Needy	- 3		Č	2,688.49	500	\$	2,688.44	13	1,344,220.00	
CSHCN	\$	2,688.44	3	2,000.43		Ś		\$		
ACA Expansion	3	-	\$	-		Υ				

			10	Pound	Member Months		Proposed Rate		Annual Total
	Lov	ver Bound		pper Bound	<1 yr				
Population				225.50	55,000	5	426.64	\$	23,465,200.0
raditional	\$	426.64	\$	426.69	33,000	خ		\$	
regnant Women	\$		\$		200	Š	426.64	\$	85,328.0
Med Needy	\$	426.64		426.69	500	Š	2,641.88	\$	1,320,940.0
SHCN	S	2,641.88	\$	2,641.93		ť		Ś	-

			<u> است</u> الم	pper Bound	Member Months	Pro	oposed Rate		Annual Total
	Lower Bound			<1 yr					
Population				400.24	55,000	5	490.19	\$	26,960,450.00
raditional	\$	490.19	\$	490.24		ζ		\$	
regnant Women	\$	-	\$		200	-	490.19	\$	98,038.0
Med Needy	\$	490.19	\$	490.24	500	5	3,035.41	5	1,517,705.0
SHCN	S	3,035.41	\$	3,035.46	300			S	-

, T		
		\$ 1,151,523,167.00
	SFY 2017 Total Amount	

I total for each cohort will auto-calculate based on the number of members months * the proposed rate. culate.

	Lo	wer Bound	Upper Bound	Member Months		Proposed Rate		Annual Total
Population			 -111	1 yr	_		<u> </u>	
Traditional	\$	136.95	\$ 137.00	45,000	\$	136.95	Ś	6,162,750.00
Pregnant Women	\$	-	\$ -	-	\$	-	\$	-
Med Needy	\$	144.44	\$ 144.49	200	\$	144.44	\$	28,888.00
CSHCN	\$	848.03	\$ 848.08	500	\$	848.03	\$	424,015.00
ACA Expansion	\$	-	\$ -	-	\$		\$	

	Lo	wer Bound	Upper Bound	Member Months	Proposed Rate		Annual Total
Population				1 yr	**************************************	•	
Traditional	\$	134.58	\$ 134.63	45,000	\$ 134.58	\$	6,056,100.00
Pregnant Women	\$	25	\$ 	-	\$ _	\$	-
Med Needy	\$	141.94	\$ 141.99	200	\$ 141.94	\$	28,388.00
CSHCN	\$	833.34	\$ 833.39	500	\$ 833.34	\$	416,670.00
ACA Expansion	\$		\$ -	-	\$ 	\$	

			 200 SIMALO O 00 377 (2008 37 9					
	Lo	wer Bound	Upper Bound	Member Months	Т	Proposed Rate	Annual Total	
<u>Population</u>				1 yr				
Traditional	\$	154.62	\$ 154.67	45,000	\$	154.62	\$	6,957,900.00
Pregnant Women	\$	-	\$ - 1	-	\$	-	\$	-
Med Needy	\$	163.09	\$ 163.14	200	\$	163.09	\$	32,618.00
CSHCN	\$	957.47	\$ 957.52	500	\$	957.47	\$	478,735.00
ACA Expansion	\$	-	\$ - 1	-	\$	-	\$	-

	E (19											
	LON	wer Bound		Upper Bound	Member Months		Proposed Rate		Annual Total			
<u>Population</u>		2-14 yr										
Traditional	\$	137.25	\$	137.30	450,000	\$	137.25	\$	61,762,500.00			
Pregnant Women	\$	354.97	\$	355.02	100	\$	354.97	\$	35,497.00			
Med Needy	\$	145.47	\$	145.52	200	\$	145.47	\$	29,094.00			
CSHCN	\$	849.90	\$	849.95	700	\$	849.90	\$	594,930.00			
ACA Expansion	\$	-	\$	-	<u> </u>	\$	- 1	\$	-			

	wer Bound	Upper Bound	Member Months	Proposed Rate	ÇER XI	Annual Total
<u>Population</u>			2-14 yr			
Traditional	\$ 134.87	\$ 134.92	450,000	\$ 134.87	\$	60,691,500.00
Pregnant Women	\$ 348.82	\$ 348.87	100	\$ 348.82	\$	34,882.00
Med Needy	\$ 142.95	\$ 143.00	200	\$ 142.95	\$	28,590.00
CSHCN	\$ 835.18	\$ 835.23	700	\$ 835.18	\$	584,626.00
ACA Expansion	\$ -	\$ -	-	\$ - 1	\$	_

			-	3				
	Lov	ver Bound		Upper Bound	Member Months		Proposed Rate	Annual Total
Population		11-2			2-14 yr	\-,-		
Traditional	\$	154.96	\$	155.01	450,000	\$	154.96	\$ 69,732,000.00
Pregnant Women	\$	400.78	\$	400.83	100	\$	400.78	\$ 40,078.00
Med Needy	\$	164.25	\$	164.30	200	\$	164.25	\$ 32,850.00
CSHCN	\$	959.59	\$	959.64	700	\$	959.59	\$ 671,713.00
ACA Expansion	\$	-	\$	-	-	\$		\$ -



	ower Bound	_	Upper Bound	Member Months	_	Proposed Rate	Annual Total
Population				15-19 F	_		
Traditional	\$ 215.98	\$	216.03	50,000	\$	215.98	\$ 10,799,000.00
Pregnant Women	\$ 354.97	\$	355.02	5,000	\$	354.97	\$ 1,774,850.00
Med Needy	\$ 228.72	\$	228.77	500	\$	228.72	\$ 114,360.00
CSHCN	\$ 1,337.45	\$	1,337.50	200	\$	1,337.45	\$ 267,490.00
ACA Expansion	\$ 198.98	\$	199.03	10,000	\$	198.98	\$ 1,989,800.00

	Lower Bound	Upper Bound	Member Months		Proposed Rate		Annual Total
<u>Population</u>			15-19 F	L		٠,	
Traditional	\$ 212.24	\$ 212.29	50,000	\$	212.24	\$	10,612,000.00
Pregnant Women	\$ 348.82	\$ 348.87	5,000	\$	348.82	\$	1,744,100.00
Med Needy	\$ 224.76	\$ 224.81	500	\$	224.76	\$	112,380.00
CSHCN	\$ 1,314.29	\$ 1,314.34	200	\$	1,314.29	\$	262,858.00
ACA Expansion	\$ 190.55	\$ 190.60	10,000	\$	190.55	\$	1,905,500.00

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	Lower Bound		Upper Bound	Member Months	Proposed Rate		Annual Total
<u>Population</u>				15-19 F			
Traditional	\$ 243.86	\$	243.91	50,000	\$ 243.86	\$	12,193,000.00
Pregnant Women	\$ 400.78	\$	400.83	5,000	\$ 400.78	\$	2,003,900.00
Med Needy	\$ 258.24	\$	258.29	500	\$ 258.24	\$	129,120.00
CSHCN	\$ 1,510.06	\$	1,510.11	200	\$ 1,510.06	\$	302,012.00
ACA Expansion	\$ 206.73	\$	206.78	10,000	\$ 206.73	\$	2,067,300.00



	L	ower Bound	Upper Bound	Member Months	Proposed Rate		Annual Total
<u>Population</u>				15-19 M			· · · · · · · · · · · · · · · · · · ·
Traditional	\$	156.67	\$ 156.72	47,000	\$ 156.67	Ś	7,363,490.00
Pregnant Women	\$	•	\$ -	-	\$ -	\$	_
Med N eedy	\$	166.16	\$ 166.21	500	\$ 166.16	\$	83,080.00
CSHCN	\$	970.17	\$ 970.22	200	\$ 970.17	\$	194,034.00
ACA Expansion	\$	138.09	\$ 138.14	10,000	\$ 138.09	Ś	1,380,900.00

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	Lo	wer Bound		Upper Bound	Member Months	İ	Proposed Rate		Annual Total
<u>Population</u>	ν.				15-19 M				
Traditional	\$	153.96	\$	154.01	47,000	\$	153.96	Ś	7,236,120.00
Pregnant Women	\$		\$	-		\$	-	\$	
Med Needy	\$	163.29	\$	163.34	500	\$	163.29	\$	81,645.00
CSHCN	\$	953.37	\$	953.42	200	\$	953.37	\$	190,674.00
ACA Expansion	\$	132.24	\$	132.29	10,000	\$	132.24	\$	1,322,400.00

	Lower Bound	Upper Bound	Member Months	 Proposed Rate		Annual Total
Population			15-19 M			
Traditional	\$ 176.89	\$ 176.94	47,000	\$ 176.89	Ś	8,313,830.00
Pregnant Women	\$ -	\$ -	-	\$ -	\$	-
Med Needy	\$ 187.61	\$ 187.66	500	\$ 187.61	\$	93,805.00
CSHCN	\$ 1,095.38	\$ 1,095.43	200	\$ 1,095.38	\$	219,076.00
ACA Expansion	\$ 143.47	\$ 143.52	10,000	\$ 143.47	\$	1,434,700.00



	Region 1											
	wer Bound		Upper Bound	Member Months		Proposed Rate		Annual Total				
<u>Population</u>				20-29 F								
Traditional	\$ 292.10	\$	292.15	36,000	\$	292.10	\$	10,515,600.00				
Pregnant Women	\$ 354.97	\$	355.02	20,000	\$	354.97	\$	7,099,400.00				
Med Needy	\$ 306.43	\$	306.48	3,000	\$	306.43	\$	919,290.00				
CSHCN	\$ 292.10	\$	292.15	100	\$	292.10	\$	29,210.00				
ACA Expansion	\$ 231.13	\$	231.18	80,000	\$	231.13	\$	18,490,400.00				

		Region 2											
	Lo	wer Bound		Upper Bound	Member Months		Proposed Rate		Annual Total				
<u>Population</u>					20-29 F		· · · · · · · · · · · · · · · · · · ·						
Traditional	\$	287.04	\$	287.09	36,000	\$	287.04	\$	10,333,440.00				
Pregnant Women	\$	348.82	\$	348.87	20,000	\$	348.82	\$	6,976,400.00				
Med Needy	\$	301.12	\$	301.17	3,000	\$	301.12	\$	903,360.00				
CSHCN	\$	287.04	\$	287.09	100	\$	287.04	\$	28,704.00				
ACA Expansion	\$	221.34	\$	221.39	80,000	\$	221.34	\$	17,707,200.00				

	Region 3											
100m m	wer Bound		Upper Bound	Member Months		Proposed Rate		Annual Total				
<u>Population</u>				20-29 F								
Traditional	\$ 329.80	\$	329.85	36,000	\$	329.80	\$	11,872,800.00				
Pregnant Women	\$ 400.78	\$	400.83	20,000	\$	400.78	\$	8,015,600.00				
Med Needy	\$ 345.97	\$	346.02	3,000	\$	345.97	\$	1,037,910.00				
CSHCN	\$ 329.80	\$	329.85	100	\$	329.80	\$	32,980.00				
ACA Expansion	\$ 240.13	\$	240.18	80,000	\$	240.13	\$	19,210,400.00				

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	L	ower Bound	Upper Bound	Member Months	Proposed Rate	THE RE	Annual Total
<u>Population</u>				20-29 M			-
Traditional	\$	200.37	\$ 200.42	7,000	\$ 200.37	\$	1,402,590.00
Pregnant Women	\$		\$ •	-	\$ -	\$	-
Med Needy	\$	210.65	\$ 210.70	3,000	\$ 210.65	\$	631,950.00
CSHCN	\$	200.37	\$ 200.42	100	\$ 200.37	\$	20,037.00
ACA Expansion	\$	191.77	\$ 191.82	70,000	\$ 191.77	\$	13,423,900.00

					APPROVED A CONTRACT OF THE SECOND		
	Lo	wer Bound	Upper Bound	Member Months	Proposed Rate	***************************************	Annual Total
Population				20-29 M	 *····		
Traditional	\$	196.90	\$ 196.95	7,000	\$ 196.90	\$	1,378,300.00
Pregnant Women	\$	-	\$ -	-	\$ -	\$	<u> </u>
Med Needy	\$	207.00	\$ 207.05	3,000	\$ 207.00	\$	621,000.00
CSHCN	\$	196.90	\$ 196.95	100	\$ 196.90	\$	19,690.00
ACA Expansion	\$	183.65	\$ 183.70	70,000	\$ 183.65	\$	12,855,500.00

	Lo	wer Bound	Upper Bound	Member Months	_	Proposed Rate	1	Annual Total
<u>Population</u>				20-29 M			-	•
Traditional	\$	226.22	\$ 226.27	7,000	\$	226.22	\$	1,583,540.00
Pregnant Women	\$	-	\$ _	-	\$	-	\$	-
Med Needy	\$	237.83	\$ 237.88	3,000	\$	237.83	\$	713,490.00
CSHCN	\$	226.22	\$ 226.27	100	\$	226.22	\$	22,622.00
ACA Expansion	\$	199.24	\$ 199.29	70,000	\$	199.24	\$	13,946,800.00



	Lov	ver Bound		Upper Bound	Member Months		Proposed Rate		Annual Total			
<u>Population</u>					30-39 F							
Traditional	\$	411.55	\$	411.60	30,000	\$	411.55	\$	12,346,500.00			
Pregnant Women	\$	354.97	\$	355.02	10,000	\$	354.97	\$	3,549,700.00			
Med Needy	\$	432.87	\$	432.92	5,000	\$	432.87	\$	2,164,350.00			
CSHCN	\$	-	\$	Ī.		\$	_	\$	-			
ACA Expansion	\$	288.04	\$	288.09	80,000	\$	288.04	\$	23,043,200.00			

	Lo	wer Bound	Upper Bound	Member Months	Proposed Rate	Annual Total
<u>Population</u>				30-39 F		
Traditional	\$	404.43	\$ 404.48	30,000	\$ 404.43	\$ 12,132,900.00
Pregnant Women	\$	348.82	\$ 348.87	10,000	\$ 348.82	\$ 3,488,200.00
Med Needy	\$	425.38	\$ 425.43	5,000	\$ 425.38	\$ 2,126,900.00
CSHCN	\$		\$ -	-	\$ -	\$ -
ACA Expansion	\$	275.84	\$ 275.89	80,000	\$ 275.84	\$ 22,067,200.00

	Lo	ower Bound	Upper Bound	Member Months	Proposed Rate	Annual Total
Population				30-39 F		
Traditional	\$	464.67	\$ 464.72	30,000	\$ 464.67	\$ 13,940,100.00
Pregnant Women	\$	400.78	\$ 400.83	10,000	\$ 400.78	\$ 4,007,800.00
Med Needy	\$	488.74	\$ 488.79	5,000	\$ 488.74	\$ 2,443,700.00
CSHCN	\$	- "-	\$		\$ -	\$ -
ACA Expansion	\$	299.26	\$ 299.31	80,000	\$ 299.26	\$ 23,940,800.00



	F1444											
		Lower Bound		Upper Bound	Member Months		Proposed Rate		Annual Total			
Population					30-39 M							
Traditional	\$	345.20	\$	345.25	11,000	\$	345.20	\$	3,797,200.00			
Pregnant Women	\$	-	\$	-	-	\$	-	\$	-			
Med Needy	\$	363.26	\$	363.31	5,000	\$	363.26	\$	1,816,300.00			
CSHCN	\$	-	\$	-	-1	\$	-	\$	<u> </u>			
ACA Expansion	\$	282.32	\$	282.37	75,000	\$	282.32	\$	21,174,000.00			

	Control of the Party of Control		7		e e e e e			
		ver Bound	Upper Bound	Member Months		Proposed Rate		Annual Total
<u>Population</u>				30-39 M	<u> </u>		L	
Traditional	\$	339.23	\$ 339.28	11,000	\$	339.23	\$	3,731,530.00
Pregnant Women	\$		\$		\$	-	\$	-
Med Needy	\$	356.97	\$ 357.02	5,000	\$	356.97	\$	1,784,850.00
CSHCN	\$	-	\$ -	•	\$	-	\$	
ACA Expansion	\$	270.36	\$ 270.41	75,000	\$	270.36	\$	20,277,000.00

1.00	ower Bound	Upper Bound	Member Months	Proposed Rate		Annual Total
<u>Population</u>			30-39 M			
Traditional	\$ 389.75	\$ 389.80	11,000	\$ 389.75	Ś	4,287,250.00
Pregnant Women	\$ -	\$ -	-	\$ -	\$	
Med Needy	\$ 410.15	\$ 410.20	5,000	\$ 410.15	\$	2,050,750.00
CSHCN	\$ -	\$ -		\$ -	\$	-
ACA Expansion	\$ 293.32	\$ 293.37	75,000	\$ 293.32	\$	21,999,000.00



	Lower Bound	Upper Bound	Member Months	Proposed Rate	Annual Total
<u>Population</u>			40+		
Traditional	\$ 477.46	\$ 477.51	20,000	\$ 477.46	\$ 9,549,200.00
Pregnant Women	\$ 354.97	\$ 355.02	2,500	\$ 354.97	\$ 887,425.00
Med Needy	\$ 502.17	\$ 502.22	5,000	\$ 502.17	\$ 2,510,850.00
CSHCN	\$ -	\$ -	-	\$ -	\$ -
ACA Expansion	\$ 430.93	\$ 430.98	250,000	\$ 430.93	\$ 107,732,500.00

	Lov	ver Bound	Upper Bound	Member Months		Proposed Rate	Annual Total
<u>Population</u>				40+	Т		
Traditional	\$	469.19	\$ 469.24	20,000	\$	469.19	\$ 9,383,800.00
Pregnant Women	\$	348.82	\$ 348.87	2,500	\$	348.82	\$ 872,050.00
Med Needy	\$	493.48	\$ 493.53	5,000	\$	493.48	\$ 2,467,400.00
CSHCN	\$		\$ -		\$	-	\$ -
ACA Expansion	\$	412.67	\$ 412.72	250,000	\$	412.67	\$ 103,167,500.00

_	Lov	er Bound	Upper Bound	Member Months	Proposed Rate	Annual Total
<u>Population</u>		1		40+		
Traditional	\$	539.08	\$ 539.13	20,000	\$ 539.08	\$ 10,781,600.00
Pregnant Women	\$	400.78	\$ 400.83	2,500	\$ 400.78	\$ 1,001,950.00
Med Needy	\$	566.98	\$ 567.03	5,000	\$ 566.98	\$ 2,834,900.00
CSHCN	\$	-	\$	-	\$ <u>-</u>	\$ _
ACA Expansion	\$	447.71	\$ 447.76	250,000	\$ 447,71	\$ 111,927,500.00



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	Lo	wer Bound	Upper Bound	Member Months	Proposed Rate	مستدم	Annual Total
<u>Population</u>				Delivery			
Traditional	\$	4,586.01	\$ 4,586.06		\$ -	\$	-
Pregnant Women	\$	4,586.01	\$ 4,586.06	4,000	\$ 4,586.01	\$	18,344,040.00
Med Needy	\$	4,586.01	\$ 4,586.06	-	\$ -	\$	-
CSHCN	\$	4,586.01	\$ 4,586.06	-	\$ -	\$	-
ACA Expansion	\$	4,586.01	\$ 4,586.06	-	\$ -	\$	-

	Lo	wer Bound	Upper Bound	Member Months	Proposed Rate	Annual Total
<u>Population</u>				Delivery		
Traditional	\$	4,611.97	\$ 4,612.02	-	\$ 	\$
Pregnant Women	\$	4,611.97	\$ 4,612.02	4,000	\$ 4,611.97	\$ 18,447,880.00
Med Needy	\$	4,611.97	\$ 4,612.02		\$ -	\$ -
CSHCN	\$	4,611.97	\$ 4,612.02		\$ -	\$
ACA Expansion	\$	4,611.97	\$ 4,612.02	-	\$	\$ _

						N. Carlotte	
	Lo	wer Bound	ι	pper Bound	Member Months	Proposed Rate	Annual Total
Population					Delivery		
Traditional	\$	4,470.13	\$	4,470.18	-	\$ -	\$ -
Pregnant Women	\$	4,470.13	\$	4,470.18	4,000	\$ 4,470.13	\$ 17,880,520.00
Med Needy	\$	4,470.13	\$	4,470.18	-	\$	\$ -
CSHCN	\$	4,470.13	\$	4,470.18	-	\$ •	\$ -
ACA Expansion	\$	4,470.13	\$	4,470.18	-	\$ -	\$ -





Required Documents Table of Contents

- Final CRFQ Forms
 Versions 1 7
- Contract Manager Information
- Insurance:

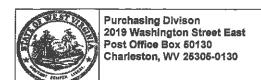
Commercial General Liability Insurance Professional Liability

- License(s)/Certifications/Permits
 Certificate of Authority
 National Committee for Quality Assurance
- Certification and Signature Page
- Addendum Acknowledgement Form
- Exhibit B Service Provider Agreement MCO Signature Page
- Exhibit F HIPAA
- Purchasing Affidavit
- Vendor Preference Form
- wvOASIS Registration Form





Please see the following pages for the seven (7) signed CRFQ forms.



State of West Virginia Request for Quotation 34 — Service - Prof

	Proc Folder: 185743	.	
	Doc Description: Manag	ed Care Services Request for Quotation	
	Proc Type: Central Maste	r Agreement	
Date Issued	Solicitation Closes	Solicitation No	Version
2016-02-01	2016-03-03 13:30:00	CRFQ 0511 BMS1600000002	1

BID RECEIVING LOCATION

BID CLERK

DEPARTMENT OF ADMINISTRATION

PURCHASING DIVISION 2019 WASHINGTON ST E

CHARLESTON

WV 25305

US

VENDOR

Vendor Name, Address and Telephone Number:

CareSource West Virginia Co.

230 N. Main Street Dayton OH 45402

Dayton On 140402

502-213-4710

FOR INFORMATION CONTACT THE BUYER

April Battle (304) 558-0067 april.e.battle@wv.gov

Signature X

FEIN # 47-3028244

DATE 3.9.2916

All offers subject to all terms and conditions contained in this solicitation

Page : 1

ADDITIONAL INFORMATION

The West Virginia Department of Administration, Purchasing Division (hereinafter referred to as the "Purchasing Division") is soliciting bids pursuant to West Virginia Code Subsection 5A-3-10 for the WV Department of Health and Human Resources, Bureau for Medical Services (hereinafter referred to as the "Agency") to provide contracts to a maximum of the six lowest, responsible vendors meeting requirements for the provision of statewide managed care services for the Mountain Health Trust program. These services include, but are not limited to, administering the following benefits: physical and behavioral health services; establishing and managing a credentialed provider network; utilization management, quality management; member services; financial management; claims management; and maintaining sufficient information systems.

INVOICE TO		SHIP TO	
PROCUREMENT OFFICE	R - 304-356-5052	PROCUREMENT OFFICER - 30	04-356-5052
HEALTH AND HUMAN RE BUREAU FOR MEDICAL S		HEALTH AND HUMAN RESOU BUREAU FOR MEDICAL SERV	
350 CAPITOL ST, RM 251		350 CAPITOL ST, RM 251	
CHARLESTON	WV25301-3709	CHARLESTON	WV 25301-3709
us		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Health or hospitalization insurance	0.00000	EΑ		

Comm Code	Manufacturer	Specification	Model #	
84131602				

Extended Description:

See Exhibit A Pricing Page

SCHEDULE OF EVENTS

LineEventEvent Date1Technical Questions2016-02-16

	Document Phase	Document Description	Page 3
BMS1600000002	Final	Managed Care Services Request for	of 3
		Quotation	



State of West Virginia Request for Quotation 34 — Service - Prof

	Proc Folder: 185743		
	Doc Description: Addend	dum #1 To provide a revised pricing page.	
	Proc Type: Central Maste	er Agreement	
	Solicitation Closes	Solicitation No	Version
Date Issued	Solicitation Closes	Sonciation no	4613(01)

BID RECEIVING LOCATION

BID CLERK

DEPARTMENT OF ADMINISTRATION

PURCHASING DIVISION 2019 WASHINGTON ST E

CHARLESTON

WV 25305

US

VENDOR

Vendor Name, Address and Telephone Number:

CareSource West Virginia Co. 230 N. Main Street Dayton OH 45402 502-213-4710

FOR INFORMATION CONTACT THE BUYER

April Battle (304) 558-0067 april.e.battle@wv.gov

Signature X

FEIN # 47-3028244

DATE

3.9.2010

All offers subject to all terms and conditions contained in this solicitation

Page: 1

ADDITIONAL INFORMATION

Addendum #1 - To provide a revised pricing page.

INVOICE TO		SHIP TO		
PROCUREMENT OFFICER - 304-356-5052		PROCUREMENT OFFICER	R - 304-356-5052	
HEALTH AND HUMAN RESOURCES BUREAU FOR MEDICAL SERVICES			HEALTH AND HUMAN RESOURCES BUREAU FOR MEDICAL SERVICES	
350 CAPITOL ST, RM 251		350 CAPITOL ST, RM 251		
CHARLESTON	WV25301-3709	CHARLESTON	WV 25301-3709	
US		US		

Line	Comm Ln Desc	Qty	Unit issue	Unit Price	Total Price
1	Health or hospitalization insurance	0.00000	EA		

Comm Code	Manufacturer	Specification	Model #
84131602			
1			

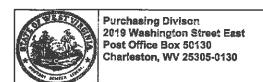
Extended Description:

See Exhibit A Pricing Page

SCHEDULE OF EVENTS

<u>Line</u>	<u>Event</u>	Event Date
1	Technical Questions	2016-02-16

	Document Phase	Document Description	Page 3
BMS1600000002	Final	Addendum #1 To provide a revis ed pricing	of 3
		page.	



State of West Virginia **Request for Quotation** 34 - Service - Prof

Proc Folder: 185743 Doc Description: Addendum #2 Managed Care Services

Proc Type: Central Master Agreement

Date Issued Solicitation Closes Solicitation No Version 2016-02-17 2016-03-10 CRFQ 0511 BMS1600000002 3 13:30:00

BID RECEIVING LOCATION

BID CLERK

DEPARTMENT OF ADMINISTRATION

PURCHASING DIVISION 2019 WASHINGTON ST E

CHARLESTON

WV 25305

US

VENDOR

Vendor Name, Address and Telephone Number: CareSource West Virginia Co.

230 N. Main Street Dayton OH 45402 502-213-4710

FOR INFORMATION CONTACT THE BUYER

April Battle (304) 558-0067 april.e.battle@wv.gov

Signature X

47-3028244 FEIN#

DATE 3-9. 2016

All offers subject to all terms and conditions contained in this solicitation

Page: 1

ADDITIONAL INFORMATION:

Addendum #2 - To extend the bid opening date from March 3, 2016, at 1:30 PM EST to March 10, 2016, at 1:30 PM EST.

INVOICE TO		SHIP TO		
PROCUREMENT OFFICE	PROCUREMENT OFFICER - 304-356-5052		R - 304-356-5052	
HEALTH AND HUMAN RESOURCES BUREAU FOR MEDICAL SERVICES			HEALTH AND HUMAN RESOURCES BUREAU FOR MEDICAL SERVICES	
350 CAPITOL ST, RM 251		350 CAPITOL ST, RM 251		
CHARLESTON	WV25301-3709	CHARLESTON	WV 25301-3709	
us		US		

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Health or hospitalization insurance	0.00000	EA		

Comm Code	Manufacturer	Specification	Model #	
84131602				

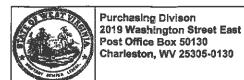
Extended Description:

See Exhibit A Pricing Page

SCHEDULE OF EVENTS

<u>Line</u>	Event	Event Date
1	Technical Questions	2016-02-16

	Document Phase	Document Description	Page 3
BMS1600000002	Final	Addendum #2 Managed Care Servi ces	of 3



State of West Virginia Request for Quotation 34 — Service - Prof

Р	roc Folder: 185743		
Doc Description: Addendum #3 Managed Care Services			
Р	roc Type: Central Maste	r Agreement	
Date Issued	Solicitation Closes	Solicitation No	Version
2016-02-29	2016-03-10 13:30:00	CRFQ 0511 BMS1600000002	4

BID RECEIVING LOCATION

BID CLERK

DEPARTMENT OF ADMINISTRATION

PURCHASING DIVISION 2019 WASHINGTON ST E

CHARLESTON

WV 25305

US

VENDOR

Vendor Name, Address and Telephone Number:

CareSource West Virginia Co.

230 N. Main Street Dayton OH 45402 502-213-4710

FOR INFORMATION CONTACT THE BUYER

April Battle (304) 558-0067 april.e.battle@wv.gov

Signature X

FEIN# 47-3028244

DATE 3, 9-2016

All offers subject to all terms and conditions contained in this solicitation

Page: 1

ADDITIONAL INFORMALTON:

Addendum #3 - To provide an updated pricing page, change log and the responses to questions submitted by vendors.

INVOICE TO		вии то		
PROCUREMENT OFFICE	PROCUREMENT OFFICER - 304-356-5052		R - 304-356-5052	
HEALTH AND HUMAN RESOURCES		HEALTH AND HUMAN RES	SOURCES	
BUREAU FOR MEDICAL SERVICES		BUREAU FOR MEDICAL S	BUREAU FOR MEDICAL SERVICES	
350 CAPITOL ST, RM 251	350 CAPITOL ST, RM 251		350 CAPITOL ST, RM 251	
CHARLESTON	WV25301-3709	CHARLESTON	WV 25301-3709	
us		us		

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Health or hospitalization insurance	0.00000	EA		

Comm Code	Manufacturer	Specification	Model #	
84131602				
Į.				

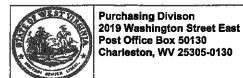
Extended Description:

See Exhibit A Pricing Page

SCHEOULE OF EVENTS

Line	Event	Event Date	
<u>Line</u>	Event	CVent Date	
1	Technical Questions	2016-02-16	
,	recimical Questions	2010-02-10	

	Document Phase	Document Description	Page 3
BMS1600000002	Final	Addendum #3 Managed Care Servi ces	of 3



State of West Virginia Request for Quotation 34 - Service - Prof

Pro	oc Folder: 185743		
Do	c Description: Addend	um #4 Managed Care Services	
Pro	oc Type: Central Maste	r Agreement	
Date Issued	Solicitation Closes	Solicitation No	Version
2016-03-01	2016-03-10 13:30:00	CRFQ 0511 BMS1600000002	5

BID RECEIVING LOCATION

BID CLERK

DEPARTMENT OF ADMINISTRATION

PURCHASING DIVISION 2019 WASHINGTON ST E

CHARLESTON

WV 25305

US

VENDOR

Vendor Name, Address and Telephone Number:

CareSource West Virginia Co. 230 N. Main Street Dayton OH 45402 502-213-4710

FOR INFORMATION CONTACT THE BUYER

April Battle (304) 558-0067 april.e.battle@wv.gov

Signature X

FEIN# 47-3028244

DATE 3. 9. 2016

All offers subject to all terms and conditions contained in this solicitation

Page: 1

ADDITIONAL INFORMATION:

Addendum #4 - To provide pages inadvertently left out of Addendum #3.

INVOICE TO		SHIP TO	
PROCUREMENT OFFICER - 304-356-5052		PROCUREMENT OFFICER	R - 304-356-5052
HEALTH AND HUMAN RESOURCES		HEALTH AND HUMAN RES	SOURCES
BUREAU FOR MEDICAL SE	RVICES	BUREAU FOR MEDICAL S	ERVICES
350 CAPITOL ST, RM 251		350 CAPITOL ST, RM 251	
CHARLESTON	WV25301-3709	CHARLESTON	WV 25301-3709
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Health or hospitalization insurance	0.00000	EA		

Comm Code	Manufacturer	Specification	Model #	
84131602				
				- 1

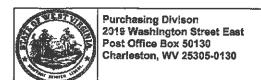
Extended Description:

See Exhibit A Pricing Page

SCHEDULE OF EVENTS

<u>Line</u>	<u>Event</u>	Event Date	
EIIIG	LA VOITE	<u>Lyene Date</u>	
1	Technical Questions	2016-02-16	
	i eci illicai Questici is	2010-02-10	

	Document Phase	Document Description	Page 3
BMS1600000002	Final	Addendum #4 Managed Care Servi ces	of 3



State of West Virginia Request for Quotation 34 — Service - Prof

BID RECEIVING LOCATION

BID CLERK

DEPARTMENT OF ADMINISTRATION

PURCHASING DIVISION 2019 WASHINGTON ST E

CHARLESTON

WV 25305

US

VENDOR

Vendor Name, Address and Telephone Number:

CareSource West Virginia Co.

230 N. Main Street Dayton OH 45402 502-213-4710

FOR INFORMATION CONTACT THE BUYER

April Battle (304) 558-0067 april.e.battle@wv.gov

Signature X 5

FEIN # 47-3028244

DATE 3. 8. 2016

All offers subject to all terms and conditions contained in this solicitation

Page: 1

ADDITIONAL INFORMATION.

Addendum #5 - To provide a revised pricing page.

INVOICE TO		SHIP TO		
PROCUREMENT OFFICER - 304-356-5052		PROCUREMENT OFFICER - 30	04-356-5052	
HEALTH AND HUMAN RESOURCES BUREAU FOR MEDICAL SERVICES		_ · · · · · · · · · · · · · · · · · · ·	HEALTH AND HUMAN RESOURCES BUREAU FOR MEDICAL SERVICES	
350 CAPITOL ST, RM 251		350 CAPITOL ST, RM 251		
CHARLESTON	WV25301-3709	CHARLESTON	WV 25301-3709	
us		US		

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Health or hospitalization insurance	0.00000	EA		

Comm Code	Manufacturer	Specification	Model #	
84131602				
Į.				

Extended Description:

See Exhibit A Pricing Page

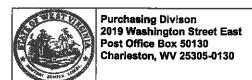
SCHEDULE OF EVENTS

<u>Line</u>	<u>Event</u>	Event Date
1	Technical Questions	2016-02-16

	Document Phase	Document Description	Page 3
BMS1600000002	Final	Addendum #5 Managed Care Servi ces	of 3

ADDITIONAL TERMS AND CONDITIONS

See attached document(s) for additional Terms and Conditions



State of West Virginia Request for Quotation 34 — Service - Prof

	Proc Folder: 185743	· · · · · · · · · · · · · · · · · · ·	
	Proc Type: Central Maste	Agreement	
Date Issued	Solicitation Closes	Solicitation No	Vers!on
2016-03-04	2016-03-10 13:30:00	CRFQ 0511 BMS1600000002	7

BID RECEIVING LOCATION

BID CLERK

DEPARTMENT OF ADMINISTRATION

PURCHASING DIVISION 2019 WASHINGTON ST E

CHARLESTON

WV .

25305

US

VENDOR

Vendor Name, Address and Telephone Number:

CareSource West Virginia Co. 230 N. Main Street Dayton OH 45402 502-213-4710

FOR INFORMATION CONTACT THE BUYER

April Battle (304) 558-0067 april.e.battle@wv.gov

Signature X <

FEIN# 47-3028244

DATE 3.9.2016

All offers subject to all terms and conditions contained in this solicitation

Page: 1

FORM ID: WV-PRC-CRFQ-001

ADDITIONAL INFORMATION:

Addendum #6 - To clarify that solicitation documents cannot be submitted online. Hard copies must be submitted as indicated in the Instructions to Vendors.

INVOICE TO		SHIP TO		
PROCUREMENT OFFICER - 304-356-5052		PROCUREMENT OFFICER	- 304-356-5052	
HEALTH AND HUMAN RESOURCES BUREAU FOR MEDICAL SERVICES			HEALTH AND HUMAN RESOURCES BUREAU FOR MEDICAL SERVICES	
350 CAPITOL ST, RM 251		350 CAPITOL ST, RM 251		
CHARLESTON	WV25301-3709	CHARLESTON	WV 25301-3709	
us		US		

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Health or hospitalization insurance	0.00000	EA		

Comm Code	Manufacturer	Specification	Model #	
84131602				
1				

Extended Description:

See Exhibit A Pricing Page

SCHEDULE OF EVENTS

Line	<u>Event</u>	Event Date
1	Technical Questions	2016-02-16

	Document Phase	Document Description	Page 3
BMS1600000002	Final	Addendum #6 Managed Care Servi ces	of 3

ADDITIONAL TERMS AND CONDITIONS

See attached document(s) for additional Terms and Conditions





Please see the following page for the completed Contract Manager information requested in Specifications Section 10.1.

REQUEST FOR QUOTATION CRFQ 0511 BMS1600000002 Managed Care Services

- 1. TRAVEL: Vendor shall be responsible for all mileage and travel costs, including travel time, associated with performance of this Contract. Any anticipated mileage or travel costs may be included in the flat fee or hourly rate listed on Vendor's bid, but such costs will not be paid by the Agency separately.
- 2. FACILITIES ACCESS: Performance of Contract Services may require access cards and/or keys to gain entrance to Agency's facilities. In the event that access cards and/or keys are required:
 - **2.1.** Vendor must identify principal service personnel which will be issued access cards and/or keys to perform service.
 - 2.2. Vendor will be responsible for controlling cards and keys and will pay replacement fee, if the cards or keys become lost or stolen.
 - **2.3.** Vendor shall notify Agency immediately of any lost, stolen, or missing card or key.
 - **2.4.** Anyone performing under this Contract will be subject to Agency's security protocol and procedures.
 - **2.5.** Vendor shall inform all staff of Agency's security protocol and procedures.

3. MISCELLANEOUS:

3.1. Contract Manager: During its performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its Contract manager and his or her contact information below.

Contract Manager: Steve Swart

Telephone Number: 502-213-4710

Fax Number: <u>937-487-1679</u>

Email Address: _Steven.Swart@CareSource.com





The apparent successful Vendor shall furnish proof of the following insurance prior to Contract award and shall list the state as a certificate holder:

Commercial General Liability Insurance: In the amount of \$1,000,000.00 or more.

Professional Liability \$1,000,000.00 or more per occurrence.

Prior to Contract award, CareSource West Virginia Co. shall furnish proof listing "The West Virginia Department of Health and Human Resources, Bureau for Medical Services (BMS)", or its designee, as a certificate holder on its Commercial General Liability Insurance in the amount of \$1,000,000, and also on its Professional Liability Insurance in the amount of at least \$1,000,000 per occurrence.

Please see the following pages for proof of our Commercial General Liability Insurance and our Professional Liability Insurance.

Cilent#: 157379

CARESMANAG

ACORD.

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 2/18/2016

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(les) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in fleu of such endorsement(s).

COLLINGS	TO HOUSE IN HER OI SUCI	i elicolastitatita).			
PRODUCER			NAME: Michelle Grim		
l .	Marsh & McLennan Agency LLC 409 E. Monument Avenue Suite 400		PHONE (A/C, No, Ext): 937 285-8019	FAX (A/C, No):	
			E-MAIL ADDRESS: mgrim@browerinsurance.com		
Dayton, OH 45402			INSURER(S) AFFORDING COVERAGE		NAIC#
			INSURER A: Great Northern Insurance (Jo.	20303
INSURED			INSURER B : Federal Insurance Compan	ıy	20281
	CareSource Manage	-	INSURER C: Cincinnati Insurance Comp	pany	10677
	230 N. Main Street		INSURER D :		
Dayton, OH 45402			!NSURER E :		
			INSURER F:		
COVERAC	GES .	CERTIFICATE NUMBER:	REVISION	NUMBER:	

REVISION NUMBER: THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. ADDL SUBR INSR LTR POLICY EFF POLICY EXP (MM/DD/YYYY) (MM/DD/YYYY) TYPE OF INSURANCE LIMITS POLICY NUMBER **GENERAL LIABILITY** 000035896009 07/01/2015 08/01/2016 EACH OCCURRENCE \$1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) COMMERCIAL GENERAL LIABILITY \$1,000,000 CLAIMS-MADE X OCCUR s 10.000 MED EXP (Any one person) PERSONAL & ADV INJURY \$1,000,000 GENERAL AGGREGATE \$2,000,000 GEN'L AGGREGATE LIMIT APPLIES PER: PRODUCTS - COMP/OP AGG s2,000,000 PRO-JECT Emp. Ben.
COMBINED SINGLE LIMIT
(Ea accident) POLICY \$\$1,000,000 AUTOMOBILE LIABILITY 000073553708 07/01/2015 08/01/2016 s1,000,000 ANY AUTO BODILY INJURY (Per person) ALL OWNED SCHEDULED BODILY INJURY (Per accident) AUTOS NON-OWNED AUTOS PROPERTY DAMAGE (Per accident) X X HIRED AUTOS ŝ X Comp \$1,000 X Coll \$1,000 X UMBRELLA LIAB R X OCCUR 000079843214 07/01/2015 08/01/2016 EACH OCCURRENCE \$10,000,000 EXCESS LIAB **CLAIMS-MADE** AGGREGATE \$10,000,000 DED RETENTION \$ WORKERS COMPENSATION В 01/01/2016 01/01/2017 X WC STATU-0071701823 AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE: OFFICER/MEMBER EXCLUDED? \$1,000,000 E.L. EACH ACCIDENT N N/A (Mandatory in NH) E.L. DISEASE - EA EMPLOYEE \$1,000,000 if yes, describe under DESCRIPTION OF OPERATIONS below E.L. DISEASE - POLICY LIMIT | \$1,000,000 07/01/2015 08/01/2016 **Excess Liability** EXS0027740 \$10,000,000 Α Property 000035896009 07/01/2015 08/01/2016 \$84,000,000 DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required) CareSource West Virginia Co. is included as a named insured.

CERTIFICATE HOLDER

CANCELLATION

Insurance Commissioner
Office of Insurance Commissioner
P.O. Box 50540
Charleston, WV 25305-0540

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

nikolas g. Berthe

© 1988-2010 ACORD CORPORATION. All rights reserved.



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 12/2/2015

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(les) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).					
PRODUCER		CONTACT Ginny Per	ters	· -	
Commercial Lines - (614) 228-5565		PHONE (A/C. No. Exti: 614-32	4-2845	FAX (A/C, No); 866-	918-5226
Wells Fargo Insurance Services USA, Inc.		E-RAIL ADDRESS: ginny.peters@wellsfargo.com			
580 North 4th Street, Suite 400		IN:	BURER(8) AFFO	RDING COVERAGE	NAIC#
Columbus, OH 43215-2153		INSURER A: Allied World Assurance Co (US)			19489
INSURED		ואטאפא ו Ironsh	ore Specialty	Insurance Company	25445
CareSource Management Group Co.		INSURER C : Illinois	National Insu	rance Company	23817
230 N. Main Street		INSURER D: National Union Fire Ins. Co. of Pittsburgh, PA			19445
Dayton OH 45402		INSURER E :			
COVERAGES CERTIFICA	TE NUMBER: 9844709	INSURER F :		REVISION NUMBER: See b	alow
THIS IS TO CERTIFY THAT THE POLICIES OF ININDICATED. NOTWITHSTANDING ANY REQUIRE CERTIFICATE MAY BE ISSUED OR MAY PERTAL EXCLUSIONS AND CONDITIONS OF SUCH POLICI	SURANCE LISTED BELOW HA MENT, TERM OR CONDITION IN, THE INSURANCE AFFORD ES. LIMITS SHOWN MAY HAVE	OF ANY CONTRACT ED BY THE POLICIE BEEN REDUCED BY	THE INSURE OR OTHER (S DESCRIBE) PAID CLAIMS	ED NAMED ABOVE FOR THE P DOCUMENT WITH RESPECT TO DHEREIN IS SUBJECT TO ALL	OLICY PERIOD WHICH THIS
LTR TYPE OF INSURANCE INSD W	AVD POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
COMMERCIAL GENERAL LIABILITY				EACH OCCURRENCE \$ DAMAGE TO RENTED	
CLAIMS-MADE OCCUR				PREMISES (Ea occurrence) \$	
				MED EXP (Any one person) \$	
				PERSONAL & ADV INJURY S	
GEN'L AGGREGATE LIMIT APPLIES PER: POLICY PRO- POLICY LOC				GENERAL AGGREGATE \$	_
				PRODUCTS - COMP/OP AGG \$	
OTHER: AUTOMOBILE LIABILITY				COMBINED SINGLE LIMIT (Ea accident)	
ANY AUTO				(Ea accident) \$ BODILY INJURY (Per person) \$	
ALL OWNED SCHEDULED		ļ	i	BODILY INJURY (Per accident) \$	
HIRED AUTOS AUTOS NON-OWNED AUTOS				PROPERTY DAMAGE	
HIRED AUTOS AUTOS	1			(Per accident)	
UMBRELLA LIAB OCCUR				EACH OCCURRENCE \$	
EXCESS LIAB CLAIMS-MADE				AGGREGATE \$	
DED RETENTION\$				\$	
WORKERS COMPENSATION AND EMPLOYERS' LIABILITY				PER OTH- STATUTE ER	****
ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED?			Ì	E.L. EACH ACCIDENT S	
(Mendatory in NH)			Ì	E.L. DISEASE - EA EMPLOYEE \$	
If yes, describe under DESCRIPTION OF OPERATIONS below				E.L. DISEASE - POLICY LIMIT \$	
A Managed Care E&O	03033016	12/01/2015	12/01/2016	\$40,000,000 Per Claim/Aggregate \$1,000,000 Retention	
DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACC	ORD 101, Additional Remarks Schedu	le, may be attached If mor	re space is requir	ed)	
Additional Named Insured: CareSource West Virginia Co.					
CERTIFICATE HOLDER		CANCELLATION			
CERTIFICATE ROLDER		CANCELLATION			
Insurance Commissioner Office of Insurance Commissioner PO Box 50540		SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.			
Charleston, WV 25305-0540 AUTHORIZED REPRESENTATIVE Outh, Subject of ACORD pame and loss are registered marks of ACORD. (0.1988-2014 ACORD CORPORATION, All states of ACORD.)					

Certificate of Insurance (Con't)

OTHER Coverage

INSR LTR	TYPE OF INSURANCE	ADDL INSR	WVD SUBR	POLICY NUMBER	EFFECTIVE DATE (MM/DD/YY)	EXPIRATION DATE (MM/DD/YY)	LIMIT
D	Fiduclary			027785570	12/01/2015	12/01/2016	\$10,000,000
D	Crime			027785570	12/01/2015	12/01/2016	\$10,000,000
Α	Privacy & Network Liab			03071528	12/01/2015	12/01/2016	\$10,000,000
	Retention Each Claim						\$250,000
Đ	Directors & Officers/EPLI			027785570	12/01/2015	12/01/2016	\$20,000,000





License(s) / Certifications / Permits

In addition to anything required under the Section entitled Licensing, of the General Terms and Conditions, the apparent successful Vendor shall furnish proof of the following licenses, certifications, and/or permits prior to Contract award, in a form acceptable to the Purchasing Division.

Certificate of Authority

CareSource West Virginia Co. has been issued a Certificate of Authority to transact appropriate business in Brooke, Cabell, Hancock, Kanawha, Lincoln, Marshall, Mason, Ohio, Putnam and Wayne counties, the State of West Virginia.

National Committee for Quality Assurance

The following represents the current NCQA accreditation status for all CareSource plans and products.



- ACCIDITAL ACCIDENT
- CareSource Kentucky Co. Marketplace HMO (Interim Health Plan Evaluation) September 2015 – March 2017
- CareSource Indiana Inc. Marketplace HMO (Interim Health Plan Evaluation) September 2015 – March 2017
- CareSource Ohio Medicaid HMO (Accredited Status)
 September 2015
- CareSource Ohio Marketplace HMO (Accredited Status) September 2015



CareSource West Virginia Co. will be accredited for our Medicaid line of business by NCQA within two years of our operational state date in West Virginia. For example, if we are awarded a contract by spring 2016, we will begin the accreditation process in summer and would anticipate accreditation by mid-2018.

After initial certification, we will maintain our NCQA accreditation by the beginning of each contract year. We will provide BMS with the accreditation status reports indicating the evaluation option, evaluation measures, evaluation results, and evaluation length. We will submit the accreditation reports upon completion of each accreditation survey.

Please see the following pages for our Certificate of Authority and NCQA accreditation certificates.

West Virginia Offices of the Insurance Commissioner



Certificate of Authority

Whereas, CARESOURCE WEST VIRGINIA CO., a HMO of WEST VIRGINIA, has complied with all the necessary requirements of the laws of this State so as to entitle it to transact its appropriate business in Brooke, Cabell, Hancock, Kanawha, Lincoln, Marshall, Mason, Ohlo, Putnam, Wayne counties, in the State of West Virginia.

Therefore, I the undersigned, Insurance Commissioner of the State of West Virginia, pursuant to the authority vested in me by the laws of this State, do hereby authorize it to operate in the aforementioned counties in the State of West Virginia as defined in Chapter 33

HEALTH MAINTENANCE ORGANIZATION - ARTICLE 25A

of the 1931 Code of West Virginia as amended, in the State of West Virginia in accordance with the laws thereof until midnight on the 31st day of May, 2016, unless this license may be sooner suspended or revoked.

In Testimony Whereof, I have hereunto set my hand and affixed my seal of office at the City of Charleston this 3rd day of August, 2015.

Michael D. Riley

Insurance Commissioner

Michael J. Rily

NAIC # 15728

WV File # D048



National Committee for Quality Assurance

CareSource Kentucky Co.



Marketplace HMO

Interim Health Plan Evaluation

for basic structure and processes in place to meet expectations for consumer protection and quality improvement.

CHAIR, BOARD OF DIRECTORS

Menger S. J.

CHAIR, REVIEW OVERSIGHT COMMITTEE

September 22, 2015
DATE GRANTED

March 22, 2017
EXPIRATION DATE



National Committee for Quality Assurance has awarded

CareSource Indiana, Inc.



Marketplace HMO

Interim Health Plan Evaluation

for basic structure and processes in place to meet expectations for consumer protection and quality improvement.

CHAIR, BOARD OF DIRECTORS

CHAIR, REVIEW OVERSIGHT COMMITTEE

September 22, 2015

DATE GRANTED

March 22, 2017

EXPIRATION DATE



National Committee for Quality Assurance

CareSource

Medicaid HMO

an accreditation status of

ACCREDITED

for service and clinical quality that meet or exceed NCQA's rigorous requirements for consumer protection and quality improvement.

ACCREDITATION ACCREDITED

CHAIR, BOARD OF DIRECTORS

Mergans S. J.

CHAIR, REVIEW OVERSIGHT COMMITTEE

September 22, 2015

DATE GRANTED

September 22, 2018

EXPIRATION DATE



National Committee for Quality Assurance

CareSource

Marketplace HMO

an accreditation status of

ACCREDITED

for service and clinical quality that meet or exceed NCQA's rigorous requirements for consumer protection and quality improvement.



Chair, BOARD OF DIRECTORS

Murane S. J.

CHAIR, REVIEW OVERSIGHT COMMITTEE

September 22, 2015

DATE GRANTED

September 22, 2018

EXPIRATION DATE





Please see the following page for our signed Certification and Signature Page from the Terms and Conditions section of the RFQ.

CERTIFICATIONAND SIGNATURE PAGE

By signing below, or submitting documentation through wvOASIS, I certify that I have reviewed this Solicitation in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that I am authorized by the vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

CareSource We	est Virginia Co.		
(Company)			~
10	Steven	Swart, Executive	Director West Virginia
(Authorized Sig	nature) (Represen	tative Name, Titl	<u>e)</u>
502-213-4710	937-487-1679	3.9.200	6
(Phone Number	(Fax Number) (I	late)	_





Please see the following page for our signed Addendum Acknowledgment Form acknowledging receipt of all addenda issued with this solicitation.

ADDENDUM ACKNOWLEDGEMENT FORM SOLICITATION NO.: BMS1600000002

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received: (Check the box next to each addendum re	ceived)
Addendum No. 1	🛮 Addendum No. 6
X Addendum No. 2	Addendum No. 7
Addendum No. 3	Addendum No. 8
	Addendum No. 9
Addendum No. 5	Addendum No. 10
I further understand that any verbal represe discussion held between Vendor's represer	eipt of addenda may be cause for rejection of this bid entation made or assumed to be made during any oral ntatives and any state personnel is not binding. Only d to the specifications by an official addendum is
CareSource West Virginia Co.	
Company	
Authorized Signature	
3.9.2016	
Date	
NOTE: This addendum acknowledgement	should be submitted with the hid to expedite

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.



Exhibit B – Service Provider Agreement MCO Signature Page

Please see the following page for our signed Signature Page, Section 8 of Article II of the Service Provider Agreement.

8. SIGNATURES

Each party accepts the Agreement's terms as formally acknowledged below:

West Virginia Department of Health and Human Resources

Signature:
Printed Name:
Title:
Date:
Managed Care Organization
Signature:
Printed Name: Steven Swart
Title: Executive Director West Virginia
Date: 3,2,2016





Please see the following page for the signature page for Exhibit $\mathsf{F}-\mathsf{HIPAA}$ Business Associate Addendum.

AGREED:	
Name of Agency:	Name of Associate: CareSource West Virginia Co.
Signature:	Signature:
Title:	Title: Executive Director West Virginia
Date:	Date: 3.9.2016

Form - WVBAA-012004 Amended 06.26.2013

APPROVED AS TO FORM THIS 20 11

Restrict Morrisey
Alkarney General





Please see the following page for the completed Purchasing Affidavit.

STATE OF WEST VIRGINIA Purchasing Division

PURCHASING AFFIDAVIT

MANDATE: Under W. Va. Code §5A-3-10a, no contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and: (1) the debt owed is an amount greater than one thousand dollars in the aggregate; or (2) the debtor is in employer default.

EXCEPTION: The prohibition listed above does not apply where a vendor has contested any tax administered pursuant to chapter eleven of the W. Va. Code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

DEFINITIONS:

WITNESS THE EOUL OWING SIGNATURE.

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Employer default" means having an outstanding balance or liability to the old fund or to the uninsured employers' fund or being in policy default, as defined in W. Va. Code § 23-2c-2, failure to maintain mandatory workers' compensation coverage, or failure to fully meet its obligations as a workers' compensation self-insured employer. An employer is not in employer default if it has entered into a repayment agreement with the Insurance Commissioner and remains in compliance with the obligations under the repayment agreement.

"Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceed five percent of the total contract amount.

AFFIRMATION: By signing this form, the vendor's authorized signer affirms and acknowledges under penalty of law for false swearing (*W. Va. Code* §61-5-3) that neither vendor nor any related party owe a debt as defined above and that neither vendor nor any related party are in employer default as defined above, unless the debt or employer default is permitted under the exception above.

WITHEOUTHE FOLLOWING SIGNATURE,	
Vendor's Name: CareSource West Virginia Co.	
Authorized Signature: Date:	3,2,2016
State of Ohio	
County of Montgomery , to-wit:	
Taken, subscribed, and sworn to before me this day of March	, 20_16
My Commission express RYPUs, 20	
- The state of the	nde L. Hotel
S My Commission Fundamental	Purchasing Affidavit (Revised 08/01/2015





Please see the following page for the Vendor Preference Form.

WV-10 Approved / Revised 08/01/15

Date:

State of West Virginia

VENDOR PREFERENCE CERTIFICATE

Certification and application is hereby made for Preference in accordance with **West Virginia Code**, §5A-3-37. (Does not apply to construction contracts). **West Virginia Code**, §5A-3-37, provides an opportunity for qualifying vendors to request (at the time of bid) preference for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the **West Virginia Code**. This certificate for application is to be used to request such preference. The Purchasing Division will make the determination of the Vendor Preference, if applicable

DIVISIO	i will make the determination of the vendor Preference, it applicable.
	Application is made for 2.5% vendor preference for the reason checked: Bidder is an individual resident vendor and has resided continuously in West Virginia for four (4) years immediately preceding the date of this certification; or, Bidder is a partnership, association or corporation resident vendor and has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or 80% of the ownership interest of Bidder is held by another individual, partnership, association or corporation resident vendor who has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or, Bidder is a nonresident vendor which has an affiliate or subsidiary which employs a minimum of one hundred state residents and which has maintained its headquarters or principal place of business within West Virginia continuously for the four (4) years immediately preceding the date of this certification; or,
2.	Application is made for 2.5% vendor preference for the reason checked: Bidder is a resident vendor who certifies that, during the life of the contract, on average at least 75% of the employees working on the project being bid are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
3.	Application is made for 2.5% vendor preference for the reason checked: Bidder is a nonresident vendor employing a minimum of one hundred state residents or is a nonresident vendor with an affiliate or subsidiary which maintains its headquarters or principal place of business within West Virginia employing a minimum of one hundred state residents who certifies that, during the life of the contract, on average at least 75% of the employees or Bidder's affiliate's or subsidiary's employees are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
4.	Application is made for 5% vendor preference for the reason checked: Bidder meets either the requirement of both subdivisions (1) and (2) or subdivision (1) and (3) as stated above; or,
5.	Application is made for 3.5% vendor preference who is a veteran for the reason checked: Bidder is an individual resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard and has resided in West Virginia continuously for the four years immediately preceding the date on which the bid is submitted; or,
6.	Application is made for 3.5% vendor preference who is a veteran for the reason checked: Bidder is a resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard, if, for purposes of producing or distributing the commodities or completing the project which is the subject of the vendor's bid and continuously over the entire term of the project, on average at least seventy-five percent of the vendor's employees are residents of West Virginia who have resided in the state continuously for the two immediately preceding years.
	Application is made for preference as a non-resident small, women- and minority-owned business, in accordance with West Virginia Code §5A-3-59 and West Virginia Code of State Rules. Bidder has been or expects to be approved prior to contract award by the Purchasing Division as a certified small, women- and minority-owned business.
requiren against	inderstands if the Secretary of Revenue determines that a Bidder receiving preference has failed to continue to meet the nents for such preference, the Secretary may order the Director of Purchasing to: (a) reject the bid; or (b) assess a penalty such Bidder in an amount not to exceed 5% of the bid amount and that such penalty will be paid to the contracting agency sted from any unpaid balance on the contract or purchase order.
authorize the requ	nission of this certificate, Bidder agrees to disclose any reasonably requested information to the Purchasing Division and es the Department of Revenue to disclose to the Director of Purchasing appropriate information verifying that Bidder has paid ired business taxes, provided that such information does not contain the amounts of taxes paid nor any other information by the Tax Commissioner to be confidential.
and acc	renalty of law for false swearing (West Virginia Code, §61-5-3), Bidder hereby certifies that this certificate is true curate in all respects; and that if a contract is issued to Bidder and if anything contained within this certificate is during the term of the contract, Bidder will notify the Purchasing Division in writing immediately.
Bidder:	CareSource West Virginia Co.

Titie: Executive Director West Virginia





Please see the following pages for proof of CareSource's registration with the West Virginia Purchasing Division.

Bertolo, Jessica M

From:

NOTIFICATIONS@WVOASIS.GOV

Sent:

Thursday, February 25, 2016 11:00 AM

To:

Bertolo, Jessica M

Subject:

ADVMAIL: WELCOME TO WVOASIS VSS

Jessica Bertolo:

Congratulations, you are now a certified user of wvOASIS Vendor Self Service (VSS).

Here are some details about your VSS account:

Your User ID (case sensitive) is: jessica.bertolo

Your Headquarters Account Legal Name is: CareSource West Virginia Co.

Your Headquarters Account Code is: VS0000008717

Your Vendor/Customer is: VS0000008717

Your Location Name is:

The following comments from the approving party were included detailing additional information about your account:

If you have questions, please contact the wvOASIS Heip Desk at toll free 855-666-8823 or local at 304-558-6708.

Bertolo, Jessica M

From:

NOTIFICATIONS@WVOASIS.GOV

Sent:

Friday, February 26, 2016 8:06 AM

To:

Bertolo, Jessica M

Subject:

ADVMAIL: CONFIRMATION OF REGISTRATION RENEWALVS0000008717

This email is to notify you that your Vendor Registration has been renewed.

David Wilkerson:

This correspondence is to notify you that the payment for your Vendor Registration Renewals has been received. Your Vendor Registration will expire on 02-19-2017.

If you have any questions, please contact the wvOASIS Help Desk at toll free 855-666-8823 or local at 304-558-6708.





