



# West Virginia Purchasing Division

2019 Washington Street, East  
Charleston, WV 25305  
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The following documentation is an electronically-submitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at ***wvOASIS.gov***. As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at ***WVPurchasing.gov*** with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.

## Header

[List View](#)

## General Information

[Contact](#)[Default Values](#)[Discount](#)[Document Information](#)

Procurement Folder: 87116

Procurement Type: Central Master Agreement

Vendor ID: 000000174320

Legal Name: ARDENT TECHNOLOGIES INC

Alias/DBA:

Total Bid: \$17,415,400.00

Response Date: 05/19/2015

Response Time: 10:52

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SO Dept: 0511

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Status: Closed

Solicitation Description: Addendum 5: Temporary IT Staffing Contract for WVDHHR/OMIS

Total of Header Attachments: 0

Total of All Attachments: 0



Purchasing Division  
 2019 Washington Street East  
 Post Office Box 50130  
 Charleston, WV 25305-0130

**State of West Virginia  
 Solicitation Response**

**Proc Folder :** 87116

**Solicitation Description :** Addendum 5: Temporary IT Staffing Contract for WVDHHR/OMIS

**Proc Type :** Central Master Agreement

Date issued	Solicitation Closes	Solicitation No	Version
	2015-05-20 13:30:00	SR 0511 ESR05151500000003790	1

**VENDOR**

000000174320  
 ARDENT TECHNOLOGIES INC

**FOR INFORMATION CONTACT THE BUYER**

Robert Kilpatrick  
 (304) 558-0067  
 robert.p.kilpatrick@wv.gov

Signature X FEIN # DATE

All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	FACTS Technical Project Manager	2288.00000	HOUR	\$100.00	\$228,800.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Extended Description :** 4.1.1 FACTS Technical Project Manager - All-inclusive Hourly Rate  
Quantities provided in this solicitation are estimates only; actual ordered quantities may vary.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	FACTS Senior Web Application Analyst	2288.00000	HOUR	\$80.00	\$183,040.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Extended Description :** 4.1.2 FACTS Senior Web Application Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	FACTS Web Application Analyst	2288.00000	HOUR	\$70.00	\$160,160.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Extended Description :** 4.1.3 FACTS Web Application Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	FACTS Application Architect	2288.00000	HOUR	\$90.00	\$205,920.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Extended Description :** 4.1.4 FACTS Application Architect - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
5	Web Team Senior Web Application Analyst	2288.00000	HOUR	\$70.00	\$160,160.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description : 4.1.5 Web Team Senior Web Application Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
6	OSCAR Senior Application Programmer Analyst	2288.00000	HOUR	\$95.00	\$217,360.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description : 4.1.6 OSCAR Senior Application Programmer Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
7	OSCAR Application Programmer Analyst	2288.00000	HOUR	\$90.00	\$205,920.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description : 4.1.7 OSCAR Application Programmer Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
8	OSCAR Application Programmer	2288.00000	HOUR	\$80.00	\$183,040.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description : 4.1.8 OSCAR Application Programmer - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
9	Senior Application Oracle Database Administrator	2288.00000	HOUR	\$95.00	\$217,360.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description :** 4.1.9 Senior Application Oracle Database Administrator - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
10	Application Oracle Database Administrator	2288.00000	HOUR	\$80.00	\$183,040.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description :** 4.1.10 Application Oracle Database Administrator - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
11	Senior SQL Server Database Administrator	2288.00000	HOUR	\$95.00	\$217,360.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description :** 4.1.11 Senior SQL Server Database Administrator - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
12	SQL Server Database Administrator	2288.00000	HOUR	\$80.00	\$183,040.00

Comm Code	Manufacturer	Specification	Model #
80111609			

**Extended Description :** 4.1.12 SQL Server Database Administrator - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
13	Senior COGNOS Analyst/Project Manager	2288.00000	HOUR	\$100.00	\$228,800.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description : 4.1.13 Senior COGNOS Analyst/Project Manager - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
14	COGNOS Analyst	2288.00000	HOUR	\$85.00	\$194,480.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description : 4.1.14 COGNOS Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
15	Software Test Analyst	2288.00000	HOUR	\$65.00	\$148,720.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description : 4.1.15 Software Test Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
16	Help Desk Analyst	2288.00000	HOUR	\$40.00	\$91,520.00

Comm Code	Manufacturer	Specification	Model #
80111616			

Extended Description : 4.1.16 Help Desk Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
17	Business Analyst	2288.00000	HOUR	\$60.00	\$137,280.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description : 4.1.17 Business Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
18	Technical Writer	2288.00000	HOUR	\$50.00	\$114,400.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description : 4.1.18 Technical Writer- All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
19	Senior CRM Application Programmer Analyst	9000.00000	HOUR	\$95.00	\$855,000.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description : 4.1.19 Senior CRM Application Programmer Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
20	CRM Application Programmer Analyst	25000.00000	HOUR	\$80.00	\$2,000,000.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description : 4.1.20 CRM Application Programmer Analyst - All-inclusive Hourly Rate



Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
21	Senior SharePoint Application Programmer Analyst	7000.00000	HOUR	\$95.00	\$665,000.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Extended Description :** 4.1.21 Senior SharePoint Application Programmer Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
22	SharePoint Application Programmer Analyst	13000.00000	HOUR	\$75.00	\$975,000.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Extended Description :** 4.1.22 SharePoint Application Programmer Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
23	Senior .NET Application Programmer Analyst	25000.00000	HOUR	\$85.00	\$2,125,000.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Extended Description :** 4.1.23 Senior .NET Application Programmer Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
24	.NET Application Programmer Analyst	50000.00000	HOUR	\$75.00	\$3,750,000.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Extended Description :** 4.1.24 .NET Application Programmer Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
25	Senior Mainframe Application Programmer Analyst	13000.00000	HOUR	\$90.00	\$1,170,000.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Extended Description :** 4.1.25 Senior Mainframe Application Programmer Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
26	Mainframe Application Programmer Analyst	13000.00000	HOUR	\$80.00	\$1,040,000.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Extended Description :** 4.1.26 Mainframe Application Programmer Analyst - All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
27	Senior Application DB2 Database Administrator	9000.00000	HOUR	\$95.00	\$855,000.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Extended Description :** 4.1.27 Senior Application DB2 Database Administrator- All-inclusive Hourly Rate

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
28	Application DB2 Database Administrator	9000.00000	HOUR	\$80.00	\$720,000.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Extended Description :** 4.1.28 Application DB2 Database Administrator- All-inclusive Hourly Rate

**PROPOSAL RESPONSE # CRFQ 0511 HHR150000008  
FOR  
INFORMATION TECHNOLOGY STAFFING SERVICES**

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**THE WEST VIRGINIA PURCHASING DIVISION, WV**

Submitted by:



**Ardent Technologies, Inc.**

6234 Far Hills Avenue • Dayton, OH 45459

t: 937.312.1345 • f: 937.312.1346

Contact: Vas Appalaneni

[wvbids@ardentinc.com](mailto:wvbids@ardentinc.com); [vas@ardentinc.com](mailto:vas@ardentinc.com);



## SPECIFICATIONS

**PURPOSE AND SCOPE:** Ardent understands that the West Virginia Purchasing Division is soliciting bids to establish multiple open-end Statewide Contracts for technical staffing services.

Ardent is pleased to submit its proposal for the following position classifications:

1. FACTS Technical Project Manager
2. FACTS Senior Web Application Analyst
3. FACTS Web Application Analyst
4. FACTS Application Architect
5. Web Team Senior Web Application Analyst
6. OSCAR Senior Application Programmer Analyst
7. OSCAR Application Programmer Analyst
8. OSCAR Application Programmer
9. Senior Application Oracle Database Administrator
10. Application Oracle Database Administrator
11. Senior SQL Server Database Administrator
12. SQL Server Database Administrator
13. Senior COGNOS Analyst/Project Manager
14. COGNOS Analyst
15. Software Test Analyst
16. Help Desk Analyst
17. Business Analyst
18. Technical Writer
19. Senior CRM Application Programmer Analyst
20. CRM Application Programmer Analyst
21. Senior SharePoint Application Programmer Analyst
22. SharePoint Application Programmer Analyst
23. Senior .NET Application Programmer Analyst
24. .NET Application Programmer Analyst
25. Senior Mainframe Application Programmer Analyst
26. Mainframe Application Programmer Analyst
27. Senior Application DB2 Database Administrator
28. Application DB2 Database Administrator

The position classifications listed above shall provide technical expertise to meet the temporary contracted staffing needs for all entities within the WV Department of Health and Human Resources, Office of Management Information Services (OMIS). These services would be used to develop modifications and enhancements to the computer systems for the end-user State agency, as well as to mentor, provide technical training and support, and provide "shadowing" opportunities for State programmer analysts, among other tasks as defined by the end-user State agency on its Delivery Order for the services.

Though the majority of the requested services are likely to be for work in the metro-Charleston, WV, area, during the life of the contract, the end-user Agency may be located in, and may request services be provided in the entire State of West Virginia.



# Ardent Technologies, Inc. #####

## ARDENT PROFILE

Ardent Technologies, Inc. is an SBA certified 8(a) small business, which prides itself on delivering quality services to our clients. We are a company built on values and principles, where we partner with our clients to provide the best possible services.

NAME OF THE ORGANIZATION	ARDENT TECHNOLOGIES, INC.
OFFICE ADDRESS	6234 FAR HILLS AVENUE, DAYTON OH 45459
FIRMS REPRESENTATIVE	VAS APPALANENI, PRESIDENT
FEDERAL ID	31-1692371
STATE OF INCORPORATION	OHIO
YEAR ESTABLISHED	2000
YEARS IN BUSINESS	15 YEARS
OWNERSHIP	CORPORATION
DUNS NUMBER	016112646
WEBSITE	WWW.ARDENTINC.COM

## OUR EXPERIENCE

Ardent has 15 years of experience, primarily in providing IT consulting and staff augmentation services to several state and local government agencies. Ardent provides staffing services to firms of all sizes and in all industries. This includes contingency recruiting, Information technology staff augmentation, project out-sourcing services, and outsourced recruiting services mostly on fixed cost and time & materials basis.

Typically, we fill roles in the technology sector.

At the Technical level this includes:	At the Managerial level this includes
Computer programmers	Project managers
System administrators	Department heads
Database administrators	Development mangers
QA testers,	Operation managers
Web developers	Key executives.

Our ability shows in the way we have successfully completed number of projects for various state and local governments. We are pre-qualified through master contracts to provide IT services to several state governments and their agencies.

We also have experience providing software application development, and consulting services. This includes turnkey projects, project management, fixed price projects, and outsourced application development services on fixed cost or Time & Material model. Our proven business-based technology



# Ardent Technologies, Inc. #####

consulting, project execution expertise, and staff augmentation capabilities, and ever-expanding portfolio of clients has the company poised for growth and expansion

## MAJOR CLIENTS

Over the past several years, Ardent has provided with distinction, professional IT services to the following customers spread across various verticals. Ardent was able to successfully meet their unique requirements.

State of Ohio	State of Iowa
State of California	State of Michigan
State of Massachusetts	State of Virginia
State of North Carolina	State of Minnesota
State of Utah	City of Minneapolis
State of North Dakota	State of New York
State of Florida	State of Mississippi
City of Phoenix	City of Cincinnati
Wright State University	Greater Dayton Premier Management
State of Oklahoma	University of Oklahoma
Library of Congress, WA, D.C	US Department of Energy, Cincinnati
State of Vermont	Northrup Grumman
Messer Construction	Winwholesale, Inc

## AREAS OF EXPERTISE

Ardent has the capability in terms of technical, financial, and human resources to provide all the specific services listed in the RFP. Ardent maintains a pool of well qualified resources with experience in several major areas of Information Technology; from simple website development to the maintenance of complex legacy applications.

Ardent's Technical Capabilities - Few of the skills that we offer for IT staff augmentation include:

.NET (C++, C#, VB.NET, ASP.NET, ADO.NET,) SharePoint, Silverlight	Java, J2EE, J2ME, J2SE
Cobol , AS400, Mainframes	PHP, Perl, Python, ColdFusion
Web Methods	Web Focus
Siebel, Sugar CRM, Sales Force	PowerBuilder
Documentum	Reports(Crystal, Impromptu, Active Reports)
Oracle Apps, PeopleSoft, SAP	Database Administration
Quality Assurance Specialists	Oracle, SQL, Sybase developers
UDB	Network Administrators
SAP, PeopleSoft, Oracle, JD Edwards	Web sphere, Web Logic
Network Security	Project Management
Windows & UNIX Server Administration	Enterprise Solutions Specialists



# ## Ardent Technologies, Inc. #####

Mobile Applications	Technical Writing
MS SQL, MySQL, T-SQL	SSIS, SSRS, SSAS
DBAs/ Data Architects / Data Modelers	Data Warehousing Experts

Ardent maintains a pool of well qualified resources with experience in several major areas of information technology. Our major strengths are as below:

- A large pool of IT resources available for deployment at short notice.
- Recruiting, training and managing consultants capable to provide IT services to large companies and state/local government organizations.
- Excellent facilities available for software development, training and other needs.
- Competitive prices.

## 2. REFERENCES

Ardent Technologies, Inc has given the references against the position classifications that we are intend to submit our proposal.

### 1. CLASSIFICATION #5: WEB TEAM SENIOR WEB APPLICATION ANALYST

<b>Client name:</b>	<b>Department of Technology Services (DTS) &amp; Department Of Human Services (DHS) Utah State Hospital Project.</b>
<b>Address</b>	1300 East Center, Provo, UT 84603
<b>Phone number</b>	(801) 602-2060#
<b>Client's Project Manager</b>	Mark Curtis
<b>Email address</b>	mcurtis@utah.gov
<b>Contract Number</b>	126006
<b>Contract Dates</b>	July 2011 to Current
<b>Contract Value</b>	\$558,000.00

### 2. CLASSIFICATION #12: SQL SERVER DATABASE ADMINISTRATOR

<b>Client name</b>	<b>Dayton Superior Corporation</b>
<b>Address</b>	1125 Byers Road Miamisburg, OH 45342
<b>Phone number</b>	937.866.0711 Ext. 44320
<b>Client's Project Manager</b>	Srini Jasti



<b>Email address</b>	Srinijasti@daytonsuperior.com
<b>Contract Number</b>	DS/IT/PO-116/2014
<b>Contract Dates</b>	April, 2014 to Dec, 2014
<b>Contract Value</b>	\$ 277,000.00

### 3. CLASSIFICATION #15: SOFTWARE TEST ANALYST

<b>Client name</b>	<b>Telular Corporation</b>
<b>Address</b>	2727 Paces Ferry Rd, Suite 1-800, Atlanta, GA 30339
<b>Phone number</b>	678.264.2012
<b>Client's Project Manager</b>	Raj Kosaraju
<b>Email address</b>	Rkosaraju@telular.com
<b>Contract Number</b>	12-13425
<b>Contract Dates</b>	Feb, 2012 to April, 2014.
<b>Contract Value</b>	\$ 350,000

### 4. CLASSIFICATION #16: HELP DESK ANALYST

<b>Client name</b>	<b>Department of Energy</b>
<b>Address</b>	Cincinnati, OH
<b>Phone number</b>	(513) 246-0226
<b>Client's Project Manager</b>	Muskoff, John
<b>Email address</b>	john.muskoff@emcbc.doe.gov
<b>Contract Number</b>	DE-EM0003276
<b>Contract Dates</b>	09/25/2014 to Current
<b>Contract Value</b>	USD 2 Million (ceiling)

### 5. CLASSIFICATION #17: BUSINESS ANALYST

<b>Client name</b>	<b>Office of Superintendent of Public Instruction, State of Washington</b>
	600 Washington Street, P.O. Box 47200, Olympia, WA





# Arden Technologies, Inc. #####

<b>Address</b>	98504 7200
<b>Phone number</b>	360.725.6153
<b>Client's Project Manager</b>	Dan Renfroe
<b>Contract Number</b>	20130175
<b>Contract Dates</b>	Start Date: July, 2012 End Date: June, 2014
<b>Contract Value</b>	\$137,800.00

## 6. CLASSIFICATION #22: SHAREPOINT APPLICATION PROGRAMMER ANALYST

<b>Client name</b>	<b>NC Department of Public Safety</b>
<b>Address</b>	Raleigh, NC 27699-4201
<b>Phone number</b>	919-890-3981
<b>Client's Project Manager</b>	Greg Jones Email: Greg.Jones@ncdps.gov
<b>Contract Number</b>	NC10087825-V2
<b>Contract Dates</b>	July, 2013 to Feb, 2014.
<b>Contract Value</b>	\$166,400.00

## 7. CLASSIFICATION #23: SENIOR .NET APPLICATION PROGRAMMER ANALYST

<b>Client name</b>	<b>NYS Department of Health (Under multiple contracts)</b>
<b>Address</b>	Corning Tower, The Governor Nelson A. Rockefeller Empire State Plaza, Albany, New York 12237
<b>Phone number</b>	
<b>Client's Project Manager</b>	Jay Barkenhagen
<b>Email address</b>	<a href="mailto:jpb03@health.state.ny.us">jpb03@health.state.ny.us</a>
<b>Contract Number</b>	CMS203E
<b>Contract Dates</b>	July, 2009 till March, 2013.
<b>Contract Value</b>	\$231,000.00



# ## Ardent Technologies, Inc. #####

## 8. CLASSIFICATION #24: .NET APPLICATION PROGRAMMER ANALYST

<b>Client name</b>	<b>State of Mississippi – Department of Human Services</b>
<b>Address</b>	750 North State Street, Jackson, MS 39202
<b>Phone number</b>	(601) 359 -4963
<b>Client’s Project Manager</b>	Jackie Surrell, Manager
<b>Email address</b>	<a href="mailto:Jackie.Surrell@mdhs.ms.gov">Jackie.Surrell@mdhs.ms.gov</a>
<b>Contract Number</b>	MDHS-39971-3645-Apr2013
<b>Contract Dates</b>	April, 2013 to Current
<b>Contract Value</b>	\$165,600.00

## VALUE ADDS

Going with Ardent gets you much more than a solution that addresses the business specifications. You get a long-term partner that cares deeply about your success. We do our part to keep costs low for our customers by leveraging open source solutions and an efficient develop process. Here’s what sets us apart:

**Small Business Feel:** All of us work together to bring you a website you can be proud of. We are quick to respond to emails and are easily accessible by phone. All employees are updated on the status of every project, so they can stay informed.

**Knowledge Base:** With an online portal that acts as a repository for all information such as files, meeting minutes, and status reports, Ardent begins training on Day 1.

**Unbeatable Training:** What you save in licensing fees by choosing an open source solution translates into in-depth training. Our job isn’t complete until you feel confident you know the basic mechanics of the solution you have purchased.

**Rights Belong to You:** You own everything we develop.

**Agile Methodology:** Our agile project delivery model means we can iteratively implement content and functionality enhancements to ensure faster speed to market delivery of a quality solution.

**Project Management Processes & Tools:** We use best practice processes and tools (many of the same applications we deploy for our clients) when undertaking a project no matter its size and scope to ensure that the project is completed on time and budget. We collectively and individually hold ourselves accountable for your project’s success.



# #Ardent Technologies, Inc. #####

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**Open Source Expertise:** We are the creators of Open Source Ohio ([opensourceohio.net](http://opensourceohio.net)), an organization that has partnered with a number of local organizations, including Sinclair Community College and Technology First, to connect students and displaced workers with small to medium size software development projects. Our knowledge of open source applications adds value to our clients whenever they uncover new requirements well into a project or are searching for online applications in addition to one we deploy. We offer free consulting and have experience deploying and integrating applications to fulfill a variety of needs outside of content management.

**Transparency:** Our “open” stance to the solutions we deliver permeates the culture we advocate at Ardent. Along with our knowledge base, our clients will have access to our test and development environments so they can see the project progress firsthand.