



State of West Virginia  
Department of Administration  
Purchasing Division  
2019 Washington Street East  
Post Office Box 50130  
Charleston, WV 25305-0130

# Solicitation

NUMBER

STO14007

PAGE

1

ADDRESS CORRESPONDENCE TO ATTENTION OF:

DEAN WINGERD  
304-558-0468

\*423132115 304-746-4434  
POMEROY IT SOLUTIONS SALES CO  
500 WESTMORELAND OFC PK

DUNBAR WV 25064

STATE TREASURER  
MAIN CAPITOL BUILDING  
SUITE E-145

CHARLESTON, WV  
25305 304-343-4000

DATE PRINTED

03/20/2014

BID OPENING DATE:

04/09/2014

BID OPENING TIME 1:30PM

LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
***** PLEASE NOTE A NON-MANDATORY PRE-BID MEETING WILL BE HELD ON MONDAY MARCH 31, 2014 AT 2:00 PM AT THE WV STATE TREASURERS OFFICE, BUILDING 1, 1900 KANAWHA BLVD E, CHARLESTON, WV 25305, CONFERENCE ROOM #EB54 (LOWER LEVEL) *****						
0001	1	LS	725-57	TELEPHONE SYSTEM REPLACEMENT/UPGRADE	\$85,369.00	\$85,369.00
THE WEST VIRGINIA PURCHASING DIVISION FOR THE AGENCY, WV STATE TREASURERS OFFICE, IS SOLICITING BIDS TO PROVIDE A COMPLETE TELEPHONE SYSTEM REPLACEMENT/UPGRADE, PER THE ATTACHED SPECIFICATIONS.  ATTACHMENTS INCLUDE:  1. INSTRUCTIONS TO VENDORS SUBMITTING BIDS. 2. GENERAL TERMS AND CONDITIONS. 3. STO14007 SPECIFICATIONS. 4. CERTIFICATION AND SIGNATURE PAGE. 5. PURCHASING AFFIDAVIT. 6. RESIDENT VENDOR PREFERENCE (RVP) FORM.						

04/09/14 11:32:55AM  
West Virginia Purchasing Division

SIGNATURE

*Don Ch...*

TELEPHONE

304-746-4434

DATE

4-9-2014

TITLE

Sales Executive

FEIN

61-1352158

ADDRESS CHANGES TO BE NOTED ABOVE

WHEN RESPONDING TO SOLICITATION, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'

## **INSTRUCTIONS TO VENDORS SUBMITTING BIDS**

1. **REVIEW DOCUMENTS THOROUGHLY:** The attached documents contain a solicitation for bids. Please read these instructions and all documents attached in their entirety. These instructions provide critical information about requirements that if overlooked could lead to disqualification of a Vendor's bid. All bids must be submitted in accordance with the provisions contained in these instructions and the Solicitation. Failure to do so may result in disqualification of Vendor's bid.
2. **MANDATORY TERMS:** The Solicitation may contain mandatory provisions identified by the use of the words "must," "will," and "shall." Failure to comply with a mandatory term in the Solicitation will result in bid disqualification.
3. **PREBID MEETING:** The item identified below shall apply to this Solicitation.
  - ☐ A pre-bid meeting will not be held prior to bid opening.
  - ☒ A **NON-MANDATORY PRE-BID** meeting will be held at the following place and time:  
 Monday March 31, 2014 at 2:00 PM  
 Location: WV State Treasurers Office, Building 1  
 1900 Kanawha Blvd East  
 Charleston, WV 25305  
 Conference Room #EB54 (Lower Level)
  - ☐ A **MANDATORY PRE-BID** meeting will be held at the following place and time:

All Vendors submitting a bid must attend the mandatory pre-bid meeting. Failure to attend the mandatory pre-bid meeting shall result in disqualification of the Vendor's bid. No one person attending the pre-bid meeting may represent more than one Vendor.

An attendance sheet provided at the pre-bid meeting shall serve as the official document verifying attendance. The State will not accept any other form of proof or documentation to verify attendance. Any person attending the pre-bid meeting on behalf of a Vendor must list on the attendance sheet his or her name and the name of the Vendor he or she is representing. Additionally, the person attending the pre-bid meeting should include the Vendor's E-Mail address, phone number, and Fax number on the attendance sheet. It is the Vendor's responsibility to locate the attendance sheet and provide the required information. Failure to complete the attendance sheet as required may result in disqualification of Vendor's bid.

All Vendors should arrive prior to the starting time for the pre-bid. Vendors who arrive after the starting time but prior to the end of the pre-bid will be permitted to sign in, but are charged with knowing all matters discussed at the pre-bid.

Questions submitted at least five business days prior to a scheduled pre-bid will be discussed at the pre-bid meeting if possible. Any discussions or answers to questions at the pre-bid meeting are preliminary in nature and are non-binding. Official and binding answers to questions will be published in a written addendum to the Solicitation prior to bid opening.

4. **VENDOR QUESTION DEADLINE:** Vendors may submit questions relating to this Solicitation to the Purchasing Division. Questions must be submitted in writing. All questions must be submitted on or before the date listed below and to the address listed below in order to be considered. A written response will be published in a Solicitation addendum if a response is possible and appropriate. Non-written discussions, conversations, or questions and answers regarding this Solicitation are preliminary in nature and are non-binding.

Question Submission Deadline: April 2, 2014 at 5:00pm

Submit Questions to: Dean Wingerd

2019 Washington Street, East  
Charleston, WV 25305

Fax: 304-558-4115

Email: Dean.C.Wingerd@wv.gov

5. **VERBAL COMMUNICATION:** Any verbal communication between the Vendor and any State personnel is not binding, including that made at the mandatory pre-bid conference. Only information issued in writing and added to the Solicitation by an official written addendum by the Purchasing Division is binding.
6. **BID SUBMISSION:** All bids must be signed and delivered by the Vendor to the Purchasing Division at the address listed below on or before the date and time of the bid opening. Any bid received by the Purchasing Division staff is considered to be in the possession of the Purchasing Division and will not be returned for any reason. The Purchasing Division will not accept bids, modification of bids, or addendum acknowledgment forms via e-mail. Acceptable delivery methods include hand delivery, delivery by courier, or facsimile. The bid delivery address is:

Department of Administration, Purchasing Division  
2019 Washington Street East  
Charleston, WV 25305-0130

The bid should contain the information listed below on the face of the envelope or the bid may not be considered:

**SEALED BID**

**BUYER:** \_\_\_\_\_

**SOLICITATION NO.:** \_\_\_\_\_

**BID OPENING DATE:** \_\_\_\_\_

**BID OPENING TIME:** \_\_\_\_\_

**FAX NUMBER:** \_\_\_\_\_

In the event that Vendor is responding to a request for proposal, the Vendor shall submit one original technical and one original cost proposal plus \_\_\_\_\_ convenience copies of each to the Purchasing Division at the address shown above. Additionally, the Vendor should identify the bid type as either a technical or cost proposal on the face of each bid envelope submitted in response to a request for proposal as follows:

**BID TYPE:** ☐ Technical  
☐ Cost

- 7. BID OPENING:** Bids submitted in response to this Solicitation will be opened at the location identified below on the date and time listed below. Delivery of a bid after the bid opening date and time will result in bid disqualification. For purposes of this Solicitation, a bid is considered delivered when time stamped by the official Purchasing Division time clock.

Bid Opening Date and Time: April 9, 2014 at 1:30pm

Bid Opening Location: Department of Administration, Purchasing Division  
 2019 Washington Street East  
 Charleston, WV 25305-0130

- 8. ADDENDUM ACKNOWLEDGEMENT:** Changes or revisions to this Solicitation will be made by an official written addendum issued by the Purchasing Division. Vendor should acknowledge receipt of all addenda issued with this Solicitation by completing an Addendum Acknowledgment Form, a copy of which is included herewith. Failure to acknowledge addenda may result in bid disqualification. The addendum acknowledgement should be submitted with the bid to expedite document processing.
- 9. BID FORMATTING:** Vendor should type or electronically enter the information onto its bid to prevent errors in the evaluation. Failure to type or electronically enter the information may result in bid disqualification.



**GENERAL TERMS AND CONDITIONS:**

1. **CONTRACTUAL AGREEMENT:** Issuance of a Purchase Order signed by the Purchasing Division Director, or his designee, and approved as to form by the Attorney General's office constitutes acceptance of this Contract made by and between the State of West Virginia and the Vendor. Vendor's signature on its bid signifies Vendor's agreement to be bound by and accept the terms and conditions contained in this Contract.
  
2. **DEFINITIONS:** As used in this Solicitation/Contract, the following terms shall have the meanings attributed to them below. Additional definitions may be found in the specifications included with this Solicitation/Contract.
  - 2.1 **"Agency" or "Agencies"** means the agency, board, commission, or other entity of the State of West Virginia that is identified on the first page of the Solicitation or any other public entity seeking to procure goods or services under this Contract.
  
  - 2.2 **"Contract"** means the binding agreement that is entered into between the State and the Vendor to provide the goods and services requested in the Solicitation.
  
  - 2.3 **"Director"** means the Director of the West Virginia Department of Administration, Purchasing Division.
  
  - 2.4 **"Purchasing Division"** means the West Virginia Department of Administration, Purchasing Division.
  
  - 2.5 **"Purchase Order"** means the document signed by the Agency and the Purchasing Division, and approved as to form by the Attorney General, that identifies the Vendor as the successful bidder and Contract holder.
  
  - 2.6 **"Solicitation"** means the official solicitation published by the Purchasing Division and identified by number on the first page thereof.
  
  - 2.7 **"State"** means the State of West Virginia and/or any of its agencies, commissions, boards, etc. as context requires.
  
  - 2.8 **"Vendor" or "Vendors"** means any entity submitting a bid in response to the Solicitation, the entity that has been selected as the lowest responsible bidder, or the entity that has been awarded the Contract as context requires.

3. **CONTRACT TERM; RENEWAL; EXTENSION:** The term of this Contract shall be determined in accordance with the category that has been identified as applicable to this Contract below:



**Term Contract**

**Initial Contract Term:** This Contract becomes effective on \_\_\_\_\_  
and extends for a period of \_\_\_\_\_ year(s).

**Renewal Term:** This Contract may be renewed upon the mutual written consent of the Agency, and the Vendor, with approval of the Purchasing Division and the Attorney General's office (Attorney General approval is as to form only). Any request for renewal must be submitted to the Purchasing Division Director thirty (30) days prior to the expiration date of the initial contract term or appropriate renewal term. A Contract renewal shall be in accordance with the terms and conditions of the original contract. Renewal of this Contract is limited to \_\_\_\_\_ successive one (1) year periods. Automatic renewal of this Contract is prohibited. Notwithstanding the foregoing, Purchasing Division approval is not required on agency delegated or exempt purchases. Attorney General approval may be required for vendor terms and conditions.

**Reasonable Time Extension:** At the sole discretion of the Purchasing Division Director, and with approval from the Attorney General's office (Attorney General approval is as to form only), this Contract may be extended for a reasonable time after the initial Contract term or after any renewal term as may be necessary to obtain a new contract or renew this Contract. Any reasonable time extension shall not exceed twelve (12) months. Vendor may avoid a reasonable time extension by providing the Purchasing Division Director with written notice of Vendor's desire to terminate this Contract 30 days prior to the expiration of the then current term. During any reasonable time extension period, the Vendor may terminate this Contract for any reason upon giving the Purchasing Division Director 30 days written notice. Automatic extension of this Contract is prohibited. Notwithstanding the foregoing, Purchasing Division approval is not required on agency delegated or exempt purchases, but Attorney General approval may be required.

**Release Order Limitations:** In the event that this contract permits release orders, a release order may only be issued during the time this Contract is in effect. Any release order issued within one year of the expiration of this Contract shall be effective for one year from the date the release order is issued. No release order may be extended beyond one year after this Contract has expired.



**Fixed Period Contract:** This Contract becomes effective upon Vendor's receipt of the notice to proceed and must be completed within Sixty (60) \_\_\_\_\_ days.

☐ **One Time Purchase:** The term of this Contract shall run from the issuance of the Purchase Order until all of the goods contracted for have been delivered, but in no event shall this Contract extend for more than one fiscal year.

☐ **Other:** See attached.

4. **NOTICE TO PROCEED:** Vendor shall begin performance of this Contract immediately upon receiving notice to proceed unless otherwise instructed by the Agency. Unless otherwise specified, the fully executed Purchase Order will be considered notice to proceed

5. **QUANTITIES:** The quantities required under this Contract shall be determined in accordance with the category that has been identified as applicable to this Contract below.

☐ **Open End Contract:** Quantities listed in this Solicitation are approximations only, based on estimates supplied by the Agency. It is understood and agreed that the Contract shall cover the quantities actually ordered for delivery during the term of the Contract, whether more or less than the quantities shown.

☐ **Service:** The scope of the service to be provided will be more clearly defined in the specifications included herewith.

☒ **Combined Service and Goods:** The scope of the service and deliverable goods to be provided will be more clearly defined in the specifications included herewith.

☐ **One Time Purchase:** This Contract is for the purchase of a set quantity of goods that are identified in the specifications included herewith. Once those items have been delivered, no additional goods may be procured under this Contract without an appropriate change order approved by the Vendor, Agency, Purchasing Division, and Attorney General's office.

6. **PRICING:** The pricing set forth herein is firm for the life of the Contract, unless specified elsewhere within this Solicitation/Contract by the State. A Vendor's inclusion of price adjustment provisions in its bid, without an express authorization from the State in the Solicitation to do so, may result in bid disqualification.

7. **EMERGENCY PURCHASES:** The Purchasing Division Director may authorize the Agency to purchase goods or services in the open market that Vendor would otherwise provide under this Contract if those goods or services are for immediate or expedited delivery in an emergency. Emergencies shall include, but are not limited to, delays in transportation or an unanticipated increase in the volume of work. An emergency purchase in the open market, approved by the Purchasing Division Director, shall not constitute a breach of this Contract and shall not entitle the Vendor to any form of compensation or damages. This provision does not excuse the State from fulfilling its obligations under a One Time Purchase contract.

8. **REQUIRED DOCUMENTS:** All of the items checked below must be provided to the Purchasing Division by the Vendor as specified below.

- ☐ **BID BOND:** All Vendors shall furnish a bid bond in the amount of five percent (5%) of the total amount of the bid protecting the State of West Virginia. The bid bond must be submitted with the bid.
- ☐ **PERFORMANCE BOND:** The apparent successful Vendor shall provide a performance bond in the amount of . The performance bond must be issued and received by the Purchasing Division prior to Contract award. On construction contracts, the performance bond must be 100% of the Contract value.
- ☐ **LABOR/MATERIAL PAYMENT BOND:** The apparent successful Vendor shall provide a labor/material payment bond in the amount of 100% of the Contract value. The labor/material payment bond must be issued and delivered to the Purchasing Division prior to Contract award.

In lieu of the Bid Bond, Performance Bond, and Labor/Material Payment Bond, the Vendor may provide certified checks, cashier's checks, or irrevocable letters of credit. Any certified check, cashier's check, or irrevocable letter of credit provided in lieu of a bond must be of the same amount and delivered on the same schedule as the bond it replaces. A letter of credit submitted in lieu of a performance and labor/material payment bond will only be allowed for projects under \$100,000. Personal or business checks are not acceptable.

- ☐ **MAINTENANCE BOND:** The apparent successful Vendor shall provide a two (2) year maintenance bond covering the roofing system. The maintenance bond must be issued and delivered to the Purchasing Division prior to Contract award.
- ☒ **WORKERS' COMPENSATION INSURANCE:** The apparent successful Vendor shall have appropriate workers' compensation insurance and shall provide proof thereof upon request.
- ☒ **INSURANCE:** The apparent successful Vendor shall furnish proof of the following insurance prior to Contract award and shall list the state as a certificate holder:



**Commercial General Liability Insurance:**

\$1,000,000.00 minimum or more.



**Builders Risk Insurance:** builders risk – all risk insurance in an amount equal to 100% of the amount of the Contract.



The apparent successful Vendor shall also furnish proof of any additional insurance requirements contained in the specifications prior to Contract award regardless of whether or not that insurance requirement is listed above.

- ☒ **LICENSE(S) / CERTIFICATIONS / PERMITS:** In addition to anything required under the Section entitled Licensing, of the General Terms and Conditions, the apparent successful Vendor shall furnish proof of the following licenses, certifications, and/or permits prior to Contract award, in a form acceptable to the Purchasing Division.

☒ CCNP-Voice Certification (Project Manager)

☒ CISCO Authorized Reseller

☐
☐

The apparent successful Vendor shall also furnish proof of any additional licenses or certifications contained in the specifications prior to Contract award regardless of whether or not that requirement is listed above.

9. **LITIGATION BOND:** The Director reserves the right to require any Vendor that files a protest of an award to submit a litigation bond in the amount equal to one percent of the lowest bid submitted or \$5,000, whichever is greater. The entire amount of the bond shall be forfeited if the hearing officer determines that the protest was filed for frivolous or improper purpose, including but not limited to, the purpose of harassing, causing unnecessary delay, or needless expense for the Agency. All litigation bonds shall be made payable to the Purchasing Division. In lieu of a bond, the protester may submit a cashier's check or certified check payable to the Purchasing Division. Cashier's or certified checks will be deposited with and held by the State Treasurer's office. If it is determined that the protest has not been filed for frivolous or improper purpose, the bond or deposit shall be returned in its entirety.
10. **ALTERNATES:** Any model, brand, or specification listed herein establishes the acceptable level of quality only and is not intended to reflect a preference for, or in any way favor, a particular brand or vendor. Vendors may bid alternates to a listed model or brand provided that the alternate is at least equal to the model or brand and complies with the required specifications. The equality of any alternate being bid shall be determined by the State at its sole discretion. Any Vendor bidding an alternate model or brand should clearly identify the alternate items in its bid and should include manufacturer's specifications, industry literature, and/or any other relevant documentation demonstrating the equality of the alternate items. Failure to provide information for alternate items may be grounds for rejection of a Vendor's bid.
11. **EXCEPTIONS AND CLARIFICATIONS:** The Solicitation contains the specifications that shall form the basis of a contractual agreement. Vendor shall clearly mark any exceptions, clarifications, or



other proposed modifications in its bid. Exceptions to, clarifications of, or modifications of a requirement or term and condition of the Solicitation may result in bid disqualification.

**12. LIQUIDATED DAMAGES:** Vendor shall pay liquidated damages in the amount  
for

This clause shall in no way be considered exclusive and shall not limit the State or Agency's right to pursue any other available remedy.

**13. ACCEPTANCE/REJECTION:** The State may accept or reject any bid in whole, or in part. Vendor's signature on its bid signifies acceptance of the terms and conditions contained in the Solicitation and Vendor agrees to be bound by the terms of the Contract, as reflected in the Purchase Order, upon receipt.

**14. REGISTRATION:** Prior to Contract award, the apparent successful Vendor must be properly registered with the West Virginia Purchasing Division and must have paid the \$125 fee if applicable.

**15. COMMUNICATION LIMITATIONS:** In accordance with West Virginia Code of State Rules §148-1-6.6, communication with the State of West Virginia or any of its employees regarding this Solicitation during the solicitation, bid, evaluation or award periods, except through the Purchasing Division, is strictly prohibited without prior Purchasing Division approval. Purchasing Division approval for such communication is implied for all agency delegated and exempt purchases.

**16. FUNDING:** This Contract shall continue for the term stated herein, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise made available, this Contract becomes void and of no effect beginning on July 1 of the fiscal year for which funding has not been appropriated or otherwise made available.

**17. PAYMENT:** Payment in advance is prohibited under this Contract. Payment may only be made after the delivery and acceptance of goods or services. The Vendor shall submit invoices, in arrears, to the Agency at the address on the face of the purchase order labeled "Invoice To."

**18. UNIT PRICE:** Unit prices shall prevail in cases of a discrepancy in the Vendor's bid.

**19. DELIVERY:** All quotations are considered freight on board destination ("F.O.B. destination") unless alternate shipping terms are clearly identified in the bid. Vendor's listing of shipping terms that contradict the shipping terms expressly required by this Solicitation may result in bid disqualification.

**20. INTEREST:** Interest attributable to late payment will only be permitted if authorized by the West Virginia Code. Presently, there is no provision in the law for interest on late payments.

**21. PREFERENCE:** Vendor Preference may only be granted upon written request and only in accordance with the West Virginia Code § 5A-3-37 and the West Virginia Code of State Rules. A Resident Vendor Certification form has been attached hereto to allow Vendor to apply for the preference. Vendor's



failure to submit the Resident Vendor Certification form with its bid will result in denial of Vendor Preference. Vendor Preference does not apply to construction projects.

22. **SMALL, WOMEN-OWNED, OR MINORITY-OWNED BUSINESSES:** For any solicitations publicly advertised for bid on or after July 1, 2012, in accordance with West Virginia Code §5A-3-37(a)(7) and W. Va. CSR § 148-22-9, any non-resident vendor certified as a small, women-owned, or minority-owned business under W. Va. CSR § 148-22-9 shall be provided the same preference made available to any resident vendor. Any non-resident small, women-owned, or minority-owned business must identify itself as such in writing, must submit that writing to the Purchasing Division with its bid, and must be properly certified under W. Va. CSR § 148-22-9 prior to submission of its bid to receive the preferences made available to resident vendors. Preference for a non-resident small, women-owned, or minority-owned business shall be applied in accordance with W. Va. CSR § 148-22-9.
23. **TAXES:** The Vendor shall pay any applicable sales, use, personal property or any other taxes arising out of this Contract and the transactions contemplated thereby. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
24. **CANCELLATION:** The Purchasing Division Director reserves the right to cancel this Contract immediately upon written notice to the vendor if the materials or workmanship supplied do not conform to the specifications contained in the Contract. The Purchasing Division Director may cancel any purchase or Contract upon 30 days written notice to the Vendor in accordance with West Virginia Code of State Rules § 148-1-7.16.2.
25. **WAIVER OF MINOR IRREGULARITIES:** The Director reserves the right to waive minor irregularities in bids or specifications in accordance with West Virginia Code of State Rules § 148-1-4.6.
26. **TIME:** Time is of the essence with regard to all matters of time and performance in this Contract.
27. **APPLICABLE LAW:** This Contract is governed by and interpreted under West Virginia law without giving effect to its choice of law principles. Any information provided in specification manuals, or any other source, verbal or written, which contradicts or violates the West Virginia Constitution, West Virginia Code or West Virginia Code of State Rules is void and of no effect.
28. **COMPLIANCE:** Vendor shall comply with all applicable federal, state, and local laws, regulations and ordinances. By submitting a bid, Vendors acknowledge that they have reviewed, understand, and will comply with all applicable law.
29. **PREVAILING WAGE:** On any contract for the construction of a public improvement, Vendor and any subcontractors utilized by Vendor shall pay a rate or rates of wages which shall not be less than the fair minimum rate or rates of wages (prevailing wage), as established by the West Virginia Division of Labor under West Virginia Code §§ 21-5A-1 et seq. and available at <http://www.sos.wv.gov/administrative-law/wagerates/Pages/default.aspx>. Vendor shall be responsible for ensuring compliance with prevailing wage requirements and determining when prevailing wage

requirements are applicable. The required contract provisions contained in West Virginia Code of State Rules § 42-7-3 are specifically incorporated herein by reference.

30. **ARBITRATION:** Any references made to arbitration contained in this Contract, Vendor's bid, or in any American Institute of Architects documents pertaining to this Contract are hereby deleted, void, and of no effect.
31. **MODIFICATIONS:** This writing is the parties' final expression of intent. Notwithstanding anything contained in this Contract to the contrary, no modification of this Contract shall be binding without mutual written consent of the Agency, and the Vendor, with approval of the Purchasing Division and the Attorney General's office (Attorney General approval is as to form only). **No Change shall be implemented by the Vendor until such time as the Vendor receives an approved written change order from the Purchasing Division.**
32. **WAIVER:** The failure of either party to insist upon a strict performance of any of the terms or provision of this Contract, or to exercise any option, right, or remedy herein contained, shall not be construed as a waiver or a relinquishment for the future of such term, provision, option, right, or remedy, but the same shall continue in full force and effect. Any waiver must be expressly stated in writing and signed by the waiving party.
33. **SUBSEQUENT FORMS:** The terms and conditions contained in this Contract shall supersede any and all subsequent terms and conditions which may appear on any form documents submitted by Vendor to the Agency or Purchasing Division such as price lists, order forms, invoices, sales agreements, or maintenance agreements, and includes internet websites or other electronic documents. Acceptance or use of Vendor's forms does not constitute acceptance of the terms and conditions contained thereon.
34. **ASSIGNMENT:** Neither this Contract nor any monies due, or to become due hereunder, may be assigned by the Vendor without the express written consent of the Agency, the Purchasing Division, the Attorney General's office (as to form only), and any other government agency or office that may be required to approve such assignments. Notwithstanding the foregoing, Purchasing Division approval may or may not be required on certain agency delegated or exempt purchases.
35. **WARRANTY:** The Vendor expressly warrants that the goods and/or services covered by this Contract will: (a) conform to the specifications, drawings, samples, or other description furnished or specified by the Agency; (b) be merchantable and fit for the purpose intended; and (c) be free from defect in material and workmanship.
36. **STATE EMPLOYEES:** State employees are not permitted to utilize this Contract for personal use and the Vendor is prohibited from permitting or facilitating the same.
37. **BANKRUPTCY:** In the event the Vendor files for bankruptcy protection, the State of West Virginia may deem this Contract null and void, and terminate this Contract without notice.

**38. [RESERVED]**

**39. CONFIDENTIALITY:** The Vendor agrees that it will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the Agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the Agency's policies, procedures, and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in <http://www.state.wv.us/admin/purchase/privacy/default.html>.

**40. DISCLOSURE:** Vendor's response to the Solicitation and the resulting Contract are considered public documents and will be disclosed to the public in accordance with the laws, rules, and policies governing the West Virginia Purchasing Division. Those laws include, but are not limited to, the Freedom of Information Act found in West Virginia Code § 29B-1-1 et seq.

If a Vendor considers any part of its bid to be exempt from public disclosure, Vendor must so indicate by specifically identifying the exempt information, identifying the exemption that applies, providing a detailed justification for the exemption, segregating the exempt information from the general bid information, and submitting the exempt information as part of its bid but in a segregated and clearly identifiable format. Failure to comply with the foregoing requirements will result in public disclosure of the Vendor's bid without further notice. A Vendor's act of marking all or nearly all of its bid as exempt is not sufficient to avoid disclosure and WILL NOT BE HONORED. Vendor's act of marking a bid or any part thereof as "confidential" or "proprietary" is not sufficient to avoid disclosure and WILL NOT BE HONORED. In addition, a legend or other statement indicating that all or substantially all of the bid is exempt from disclosure is not sufficient to avoid disclosure and WILL NOT BE HONORED. Vendor will be required to defend any claimed exemption for nondisclosure in the event of an administrative or judicial challenge to the State's nondisclosure. Vendor must indemnify the State for any costs incurred related to any exemptions claimed by Vendor. Any questions regarding the applicability of the various public records laws should be addressed to your own legal counsel prior to bid submission.

**41. LICENSING:** In accordance with West Virginia Code of State Rules §148-1-6.1.7, Vendor must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agency or political subdivision. Upon request, the Vendor must provide all necessary releases to obtain information to enable the Purchasing Division Director or the Agency to verify that the Vendor is licensed and in good standing with the above entities.

**42. ANTITRUST:** In submitting a bid to, signing a contract with, or accepting a Purchase Order from any agency of the State of West Virginia, the Vendor agrees to convey, sell, assign, or transfer to the State of West Virginia all rights, title, and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the State of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired

by the State of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to Vendor.

- 43. VENDOR CERTIFICATIONS:** By signing its bid or entering into this Contract, Vendor certifies (1) that its bid was made without prior understanding, agreement, or connection with any corporation, firm, limited liability company, partnership, person or entity submitting a bid for the same material, supplies, equipment or services; (2) that its bid is in all respects fair and without collusion or fraud; (3) that this Contract is accepted or entered into without any prior understanding, agreement, or connection to any other entity that could be considered a violation of law; and (4) that it has reviewed this RFQ in its entirety, understands the requirements, terms and conditions, and other information contained herein. Vendor's signature on its bid also affirms that neither it nor its representatives have any interest, nor shall acquire any interest, direct or indirect, which would compromise the performance of its services hereunder. Any such interests shall be promptly presented in detail to the Agency.

The individual signing this bid on behalf of Vendor certifies that he or she is authorized by the Vendor to execute this bid or any documents related thereto on Vendor's behalf; that he or she is authorized to bind the Vendor in a contractual relationship; and that, to the best of his or her knowledge, the Vendor has properly registered with any State agency that may require registration.

- 44. PURCHASING CARD ACCEPTANCE:** The State of West Virginia currently utilizes a Purchasing Card program, administered under contract by a banking institution, to process payment for goods and services. The Vendor must accept the State of West Virginia's Purchasing Card for payment of all orders under this Contract unless the box below is checked.



Vendor is not required to accept the State of West Virginia's Purchasing Card as payment for all goods and services.

- 45. VENDOR RELATIONSHIP:** The relationship of the Vendor to the State shall be that of an independent contractor and no principal-agent relationship or employer-employee relationship is contemplated or created by this Contract. The Vendor as an independent contractor is solely liable for the acts and omissions of its employees and agents. Vendor shall be responsible for selecting, supervising, and compensating any and all individuals employed pursuant to the terms of this Solicitation and resulting contract. Neither the Vendor, nor any employees or subcontractors of the Vendor, shall be deemed to be employees of the State for any purpose whatsoever. Vendor shall be exclusively responsible for payment of employees and contractors for all wages and salaries, taxes, withholding payments, penalties, fees, fringe benefits, professional liability insurance premiums, contributions to insurance and pension, or other deferred compensation plans, including but not limited to, Workers' Compensation and Social Security obligations, licensing fees, *etc.* and the filing of all necessary documents, forms and returns pertinent to all of the foregoing. Vendor shall hold harmless the State, and shall provide the State and Agency with a defense against any and all claims including, but not limited to, the foregoing payments, withholdings, contributions, taxes, Social Security taxes, and employer income tax returns.

- 46. INDEMNIFICATION:** The Vendor agrees to indemnify, defend, and hold harmless the State and the Agency, their officers, and employees from and against: (1) Any claims or losses for services rendered



by any subcontractor, person, or firm performing or supplying services, materials, or supplies in connection with the performance of the Contract; (2) Any claims or losses resulting to any person or entity injured or damaged by the Vendor, its officers, employees, or subcontractors by the publication, translation, reproduction, delivery, performance, use, or disposition of any data used under the Contract in a manner not authorized by the Contract, or by Federal or State statutes or regulations; and (3) Any failure of the Vendor, its officers, employees, or subcontractors to observe State and Federal laws including, but not limited to, labor and wage and hour laws.

- 47. PURCHASING AFFIDAVIT:** In accordance with West Virginia Code § 5A-3-10a, all Vendors are required to sign, notarize, and submit the Purchasing Affidavit stating that neither the Vendor nor a related party owe a debt to the State in excess of \$1,000. The affidavit must be submitted prior to award, but should be submitted with the Vendor's bid. A copy of the Purchasing Affidavit is included herewith.
- 48. ADDITIONAL AGENCY AND LOCAL GOVERNMENT USE:** This Contract may be utilized by and extends to other agencies, spending units, and political subdivisions of the State of West Virginia; county, municipal, and other local government bodies; and school districts ("Other Government Entities"). This Contract shall be extended to the aforementioned Other Government Entities on the same prices, terms, and conditions as those offered and agreed to in this Contract. If the Vendor does not wish to extend the prices, terms, and conditions of its bid and subsequent contract to the Other Government Entities, the Vendor must clearly indicate such refusal in its bid. A refusal to extend this Contract to the Other Government Entities shall not impact or influence the award of this Contract in any manner.
- 49. CONFLICT OF INTEREST:** Vendor, its officers or members or employees, shall not presently have or acquire any interest, direct or indirect, which would conflict with or compromise the performance of its obligations hereunder. Vendor shall periodically inquire of its officers, members and employees to ensure that a conflict of interest does not arise. Any conflict of interest discovered shall be promptly presented in detail to the Agency.
- 50. REPORTS:** Vendor shall provide the Agency and/or the Purchasing Division with the following reports identified by a checked box below:
- ☒ Such reports as the Agency and/or the Purchasing Division may request. Requested reports may include, but are not limited to, quantities purchased, agencies utilizing the contract, total contract expenditures by agency, etc.
  - ☐ Quarterly reports detailing the total quantity of purchases in units and dollars, along with a listing of purchases by agency. Quarterly reports should be delivered to the Purchasing Division via email at [purchasing.requisitions@wv.gov](mailto:purchasing.requisitions@wv.gov).
- 51. BACKGROUND CHECK:** In accordance with W. Va. Code § 15-2D-3, the Director of the Division of Protective Services shall require any service provider whose employees are regularly employed on the grounds or in the buildings of the Capitol complex or who have access to sensitive or critical information

to submit to a fingerprint-based state and federal background inquiry through the state repository. The service provider is responsible for any costs associated with the fingerprint-based state and federal background inquiry.

After the contract for such services has been approved, but before any such employees are permitted to be on the grounds or in the buildings of the Capitol complex or have access to sensitive or critical information, the service provider shall submit a list of all persons who will be physically present and working at the Capitol complex to the Director of the Division of Protective Services for purposes of verifying compliance with this provision.

The State reserves the right to prohibit a service provider's employees from accessing sensitive or critical information or to be present at the Capitol complex based upon results addressed from a criminal background check.

Service providers should contact the West Virginia Division of Protective Services by phone at (304)558-9911 for more information.

**52. PREFERENCE FOR USE OF DOMESTIC STEEL PRODUCTS:** Except when authorized by the Director of the Purchasing Division pursuant to W. Va. Code § 5A-3-56, no contractor may use or supply steel products for a State Contract Project other than those steel products made in the United States. A contractor who uses steel products in violation of this section may be subject to civil penalties pursuant to W. Va. Code § 5A-3-56. As used in this section:

- a. "State Contract Project" means any erection or construction of, or any addition to, alteration of or other improvement to any building or structure, including, but not limited to, roads or highways, or the installation of any heating or cooling or ventilating plants or other equipment, or the supply of and materials for such projects, pursuant to a contract with the State of West Virginia for which bids were solicited on or after June 6, 2001.
- b. "Steel Products" means products rolled, formed, shaped, drawn, extruded, forged, cast, fabricated or otherwise similarly processed, or processed by a combination of two or more or such operations, from steel made by the open heath, basic oxygen, electric furnace, Bessemer or other steel making process.

The Purchasing Division Director may, in writing, authorize the use of foreign steel products if:

- a. The cost for each contract item used does not exceed one tenth of one percent (.1%) of the total contract cost or two thousand five hundred dollars (\$2,500.00), whichever is greater. For the purposes of this section, the cost is the value of the steel product as delivered to the project; or
- b. The Director of the Purchasing Division determines that specified steel materials are not produced in the United States in sufficient quantity or otherwise are not reasonably available to meet contract requirements.



**53. PREFERENCE FOR USE OF DOMESTIC ALUMINUM, GLASS, AND STEEL:** In Accordance with W. Va. Code § 5-19-1 et seq., and W. Va. CSR § 148-10-1 et seq., for every contract or subcontract, subject to the limitations contained herein, for the construction, reconstruction, alteration, repair, improvement or maintenance of public works or for the purchase of any item of machinery or equipment to be used at sites of public works, only domestic aluminum, glass or steel products shall be supplied unless the spending officer determines, in writing, after the receipt of offers or bids, (1) that the cost of domestic aluminum, glass or steel products is unreasonable or inconsistent with the public interest of the State of West Virginia, (2) that domestic aluminum, glass or steel products are not produced in sufficient quantities to meet the contract requirements, or (3) the available domestic aluminum, glass, or steel do not meet the contract specifications. This provision only applies to public works contracts awarded in an amount more than fifty thousand dollars (\$50,000) or public works contracts that require more than ten thousand pounds of steel products.

The cost of domestic aluminum, glass, or steel products may be unreasonable if the cost is more than twenty percent (20%) of the bid or offered price for foreign made aluminum, glass, or steel products. If the domestic aluminum, glass or steel products to be supplied or produced in a "substantial labor surplus area", as defined by the United States Department of Labor, the cost of domestic aluminum, glass, or steel products may be unreasonable if the cost is more than thirty percent (30%) of the bid or offered price for foreign made aluminum, glass, or steel products.

This preference shall be applied to an item of machinery or equipment, as indicated above, when the item is a single unit of equipment or machinery manufactured primarily of aluminum, glass or steel, is part of a public works contract and has the sole purpose or of being a permanent part of a single public works project. This provision does not apply to equipment or machinery purchased by a spending unit for use by that spending unit and not as part of a single public works project.

All bids and offers including domestic aluminum, glass or steel products that exceed bid or offer prices including foreign aluminum, glass or steel products after application of the preferences provided in this provision may be reduced to a price equal to or lower than the lowest bid or offer price for foreign aluminum, glass or steel products plus the applicable preference. If the reduced bid or offer prices are made in writing and supersede the prior bid or offer prices, all bids or offers, including the reduced bid or offer prices, will be reevaluated in accordance with this rule.

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**SPECIFICATIONS**

1. **PURPOSE AND SCOPE:** The West Virginia Purchasing Division is soliciting bids on behalf of the WV State Treasurer's Office to establish a contract for the one time purchase of a Cisco-based Solution, or equal, Telephone System Replacement/Upgrade.

If a non-Cisco solution is bid, its feature set and capability must be equal to one based on the specifications of equipment list provided, and must be compatible with all handsets the STO currently owns (wired and wireless), and must fully support the features of those Cisco handsets. A Cisco solution is preferred.

A 'health check' was performed on the current system in mid-2013 and is being provided for informational purposes only and does not define the scope of work to be provided; see documents provided with Exhibit B.

Because the infrastructure has been continually upgraded and modified since 2001, some legacy configurations have accumulated, and other changes in the network environment have created the need for some optimizations which will also be a part of this project.

The WV State Treasurer's Office (STO) has multiple office locations where its phone system equipment is housed and used. The current system consists of a Call Manager Publisher using PRIs via a Cisco 3800 series router. Voicemail is provided by a Unity Connections server. Both the Call Manager and Voicemail are located at the State Capitol Complex area.

A Subscriber uses PRIs via a Cisco 2800 series router. There is also a Cisco Contact Center server that provides IVR functionality. The Subscriber and Contact Center are located at the 1 Players Club, Charleston location. All platforms are at an 8.x version. The STO also has a spare Cisco 3800 series router.

2. **DEFINITIONS:** The terms listed below shall have the meanings assigned to them below. Additional definitions can be found in section 2 of the General Terms and Conditions.

2.1 **"Contract Services"** means all services such as implementation and engineering services, as well as a designated project manager, which will be required to successfully refresh and upgrade the agency's phone system infrastructure under this contract.

2.2 **"Contract Item"** means all products, parts, and software licenses identified and requested on the Pricing Page, Exhibit A.

2.3 **"Pricing Page"** means the pages upon which the Vendor should list its proposed price for the Contract Services and Contract Items. The Pricing Page is either included on the last page of this RFQ or attached hereto as Exhibit A.

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- 2.4 “RFQ” means the official request for quotation published by the Purchasing Division and identified as RFQ# STO14007.
  - 2.5 “PRI” means Primary Rate Interface
  - 2.6 “SIP” means Session Initiated Protocol
  - 2.7 “SRST” means (Cisco) Survival Remote Site Telephony
  - 2.8 “QOS” means Quality of Service
  - 2.9 “CCM” means Cisco Call Manager
  - 2.10 “IVR” means Interactive Voice Response
  - 2.11 “CCNP” means Cisco Certified Network Professional
3. **QUALIFICATIONS:** Vendor shall have the following minimum qualifications:
- 3.1. Vendor must have a Project Manager who has the experience and ability to coordinate the telephone system migration service and upgrade from PRI to SIP platform.
  - 3.2. The Project Manager (PM) proposed for the project must have a current CCNP-Voice Certification in addition to the following qualifications:
    - 3.2.1 Five (5) years of voice implementation experience;
    - 3.2.2 Successful completion of a similar and comparable project as listed herein, within the last three (3) years; and
    - 3.2.3 Provide at least three (3) references of work experience
  - 3.3 The PM shall act as a liaison between all parties for all aspects of the project.
4. **MANDATORY REQUIREMENTS:**
- 4.1 **Mandatory Contract Services Requirements and Deliverables:** Contract Services must meet or exceed the mandatory requirements listed below.
    - 4.1.1 **Provide all Professional Services and Engineering Services as needed or required as described below.**

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- 4.1.1.1 Provide a Project Manager as indicated in Part 3 who shall serve as a liaison between all parties for all aspects for the project until completed and accepted by the STO.
- 4.1.1.2 Migration from existing PRIs to SIP trunks; two (2) existing 3800 series voice gateway routers will be re-used as the endpoints for the SIP trunks.
- 4.1.1.3 Installation and configuration shall be done in a manner that will provide 'failover capability' between the sites in the event of a site outage.  
  
As part of the project implementation, a failover test will be performed for successful installation/migration.
- 4.1.1.4 All products must be installed and virtualized at two different locations:
  - 4.1.1.4.a Primary Site: State Capitol Complex, Building 6, Charleston, WV (replaces Building 1 site location)
  - 4.1.1.4.b Back-up/Secondary Site: 7300 MacCorkle Ave., Charleston, WV (replaces Players Club location site location)
- 4.1.1.5 Additional optimization services will also be required as a part of this project and include, but may not be limited to the following:
  - 4.1.1.5.a Fixing system E-911 dialing problems
  - 4.1.1.5.b Correcting the Automatic Location Information with the phone service provider
  - 4.1.1.5.c Configuring SRST for all sites
  - 4.1.1.5.d QOS configurations
  - 4.1.1.5.e Harmonizing dial plans for the different locations
  - 4.1.1.5.d Updating IP phone firmware images
  - 4.1.1.5.e Cleaning up the CCM configurations
- 4.1.1.6 Install and complete the project, including required testing and acceptance, within 60 days of the date of a Notice to Proceed letter. The STO reserves the right to request additional time to complete the project for unforeseen circumstances and if such occurs, a revised Notice will be provided to document the modified change of time and delivery requirements.
- 4.1.1.7 Project Manager shall provide a Project Acceptance document to the STO for approval after testing and affirmation that all equipment/parts,

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licenses, services, and system documentation have been provided to the STO. The warranty/support shall not begin until such Project Acceptance document has been executed by both parties.

4.1.1.7.a The Project Acceptance will be added to the purchase order by change order and shall document the term of warranty coverage.

4.1.1.7.b The Acceptance document shall contain the name of the project, purchase order number, date of project acceptance, printed names of Project Manager and other Vendor Representation as applicable, signatures of Project Manager and other Vendor Representation. It shall also provide for the printed name(s) and signature(s) of the STO project manager(s).

**4.2.1 Provide all products/parts and software licenses as listed on the Pricing Page, Exhibit A.**

4.2.1.1 All products must be new, installed and virtualized on new hardware at two different locations as noted above in section 4.1.1.4.

4.2.1.2 All products are to include a minimum of a three (3) year warranty.

4.2.1.3 Warranty and support shall provide for coverage of 24x7x365.

Warranty version shall include a four (4) hour call back response time for technical support and next business day for on-site support.

4.2.1.4 All software licenses must offer a three (3) year subscription coverage term to include software updates, security patches, device firmware updates, etc. and be included in the warranty version.

4.2.1.5 Warranty, support and licensing period shall not commence until the system and equipment has been tested and accepted as described above in section 4.1.1.7.

**5. CONTRACT AWARD:**

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**5.1 Contract Award:** The Contract is intended to provide Agency with a purchase price for the Contract Services. The Contract shall be awarded to the Vendor that provides the Contract Services and Contract Items meeting the required specifications for the lowest overall total cost as shown on the Pricing Pages.

**5.2 Pricing Page:** Vendor should complete the Pricing Page by completing each of the columns as indicated – preferably in the same MS-Excel format. Any discrepancy in cost will be based on the ‘unit’ costs the Vendor has used. Vendor should complete the Pricing Page in full as failure to complete the Pricing Page in its entirety may result in Vendor’s bid being disqualified.

Notwithstanding the foregoing, the Purchasing Division may correct errors as it deems appropriate. Vendor should type or electronically enter the information into the Pricing Page to prevent errors in the evaluation.

- 6. PERFORMANCE:** Vendor and Agency shall agree upon a schedule for performance of Contract Services and Contract Services Deliverables, unless such a schedule is already included herein by Agency. In the event that this Contract is designated as an open-end contract, Vendor shall perform in accordance with the release orders that may be issued against this Contract.
- 7. PAYMENT:** Agency shall pay for all products and services after the implementation and migration is completed and acceptance is performed, in one lump sum, as shown on the Pricing Pages, for all Contract Items and Contract Services performed and accepted under this Contract. Vendor shall accept payment in accordance with the payment procedures of the State of West Virginia.
- 8. TRAVEL:** Vendor shall be responsible for all mileage and travel costs, including travel time, associated with performance of this Contract. Any anticipated mileage or travel costs may be included in the flat fee or hourly rate listed on Vendor’s bid, but such costs will not be paid by the Agency separately.
- 9. FACILITIES ACCESS:** Performance of Contract Services may require access cards and/or keys to gain entrance to Agency’s facilities. In the event that access cards and/or keys are required:
- 9.1** Vendor must identify principal service personnel which will be issued access cards and/or keys to perform service.
  - 9.2** Vendor will be responsible for controlling cards and keys and will pay replacement fee, if the cards or keys become lost or stolen.
  - 9.3** Vendor shall notify Agency immediately of any lost, stolen, or missing card or key.



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9.4 Anyone performing under this Contract will be subject to Agency's security protocol and procedures.

9.5 Vendor shall inform all staff of Agency's security protocol and procedures.

**10 VENDOR DEFAULT:**

10.1 The following shall be considered a vendor default under this Contract.

10.1.1 Failure to perform Contract Services in accordance with the requirements contained herein.

10.1.2 Failure to comply with other specifications and requirements contained herein.

10.1.3 Failure to comply with any laws, rules, and ordinances applicable to the Contract Services provided under this Contract.

10.1.4 Failure to remedy deficient performance upon request.

10.2 The following remedies shall be available to Agency upon default.

10.2.1 Cancellation of the Contract.

10.2.2 Cancellation of one or more release orders issued under this Contract.

10.2.3 Any other remedies available in law or equity.

**11 MISCELLANEOUS:**

11.1 **Contract Manager:** During its performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its Contract manager and his or her contact information below.

Contract Manager: David Chambers

Telephone Number: 301-746-4434 x5756

Fax Number: 301-746-4439

Email Address: David.Chambers@fomeroy.com

**Section 1 - Represents Licenses/Application Software - Per Section 4.2.1 of the Specifications. If bidding an 'alternate', please use the blank space/line under each item number and provide the requested information.**

Item	Item Name	Description	Service Duration *	Included Item **	Quantity	Unit Price	Extended Total
1	R-CBE6K-K9	Cisco Business Edition 6000-Electronic SW Delivery-Top Level, or equal		No	1	0	0
2	CON-ESW-RCBE6KK	ESSENTIAL SW Cisco Business Edition, or equal		No	1	0	0
3	BE6K-SW-10.X	Cisco Business Edition 6000 - Software Version 10.X, or equal		No	1	0	0
4	BE6K-START-UWL25	BE 6000 - User License Starter Bundle with 25 UWL Licenses, or equal		No	1	417.00	417.00
5	UPG-6K-ESS	Unified CMBE6K Essential UCL - SW Upg with UCSS, or equal		No	5	2.00	10.00
6	BE6K-UWL-CMAPPS2BE	Cisco BE6000 - UCL Enhanced + apps to CUWL STD migration, or equal		No	200	21.00	4200.00
7	BE6K-UWL-CM2BE	Cisco BE6k - UCL Enhanced Call cntrl Only CUWL STD migration, or equal		No	9	50.00	450.00
8	UC-8.X-OR-EARLIER	Version 8.x or Earlier, or equal		No	1	0	0
9	IPC8-CLIENT-UWL	IP Communicator 8.x for CUWL only, or equal		No	200	0	0
10	JAB-ADR-CLNT-UWL	Jabber for Android CUWL Only, or equal		No	200	0	0
11	JAB-IPH-CLNT-UWL	Jabber for iPhone CUWL Only, or equal		No	200	0	0

Item	Item Name	Description	Service Duration *	Included Item **	Quantity	Unit Price	Extended Total
12	JAB-VOICE-ADR-UWL	Jabber Voice for Android CUWL Only, or equal		No	200	0	0
13	JAB-VOICE-IPH-UWL	Jabber Voice for iPhone CUWL Only, or equal		No	200	0	0
14	EXPWY-VE-E-K9	Cisco Expressway-E Server Virtual Edition, or equal		No	1	0	0
15	CON-ESW-EXPWYVEE	ESSENTIAL SW Cisco Expressway-E Server Virtual Edition, or equal		No	1	0	0
16	SW-EXP-8.X-K9	Software Image for Expressway with Encryption Version X8, or equal		No	1	0	0
17	LIC-EXP-RMS	Expressway Rich Media Session, or equal		No	10	117.00	1,170.00
18	UCSS-U-EXPRMS-3-1	UCSS for Expressway Rich Media Session - 3 years 1 user, or equal		No	10	109.00	1,090.00
19	CON-ESW-LICEXPRM	ESSENTIAL SW Expressway Rich Media Session, or equal		No	10	131.00	1,310.00
20	BE6K-UXL-START	BE6K Starter Pack - Single Fulfillment Enforcement, or equal		Yes	1	0	0
21	CIPC-UWL-RTU	CIPC UWL Right to Use Certificate, or equal		Yes	1	0	0
22	IPAD-UWL-RTU	Jabber for iPad Right to Use Certificate, or equal		Yes	1	0	0
23	JAB-ADR-RTU	Jabber for Android Right to Use, or equal		Yes	1	0	0

Item	Item Name	Description	Service Duration *	Included Item **	Quantity	Unit Price	Extended Total
24	JAB-IPH-RTU	Jabber for iPhone Right to Use, or equal		Yes	1	0	0
25	JAB9-DSK-UWL-RTU	Jabber for Desktop Right to Use Certificate, or equal		Yes	1	0	0
26	LIC-EXP-AN	Enable Advanced Networking Option, or equal		Yes	1	0	0
27	LIC-EXP-E	Enable Expressway-E Feature Set, or equal		Yes	1	0	0
28	LIC-EXP-E-PAK	Expressway Series Expressway-E PAK, or equal		Yes	1	0	0
29	LIC-EXP-GW	Enable GW Feature (H323-SIP), or equal		Yes	2	0	0
30	LIC-EXP-SERIES	Enable Expressway Series Feature Set, or equal		Yes	2	0	0
31	JAB9-DSK-UWL	Jabber for Desktop 9.x for CUWL Only, or equal		No	200	0	0
32	JAB9-IPAD-UWL	Cisco Jabber for iPad, or equal		No	200	0	0
33	EXPWY-VE-C-K9	Cisco Expressway-C Server Virtual Edition, or equal		No	1	0	0
34	CON-ESW-EXPWYVEC	ESSENTIAL SW Cisco Expressway-C S, or equal		No	1	0	0
35	LIC-EXP-TURN	Enable TURN Relay Option, or equal		Yes	1	0	0
36	LIC-SW-EXP-K9	License Key Software Encrypted, or equal		Yes	2	0	0

Exhibit A - Pricing Page  
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Item	Item Name	Description	Service Duration *	Included Item **	Quantity	Unit Price	Extended Total
37	MIG-10X-ENH2STD	Feature Upg 10.x Enh to CUWL STD, or equal		Yes	209	0	0
38	UCSS-U-6KUWLBE-3-1	BE6K UCSS for CUWL-BE User - 3 Years - 1 User, or equal		No	209	26. <sup>00</sup>	5434. <sup>00</sup>
39	CON-ESW-MIG110XE	ESSENTIAL SW Feature Upg 10.x Enh to CUWL STD, or equal		No	209	46. <sup>00</sup>	9614. <sup>00</sup>
40	PC-10X-STANDARD-K9	Prime Collaboration Standard 10.x, or equal		Yes	1	0	0
41	UCM-10X-UWLSTD	BE6K UCM 10X CUWL BE Users - Single Fulfillment, or equal		Yes	25	0	0
42	UCSS-U-6KUWLBE-3-1	BE6K UCSS for CUWL-BE User - 3 Years - 1 User, or equal		No	25	26. <sup>00</sup>	650. <sup>00</sup>
43	CON-ESW-UCMUWLST	ESSENTIAL SW BE6K UCM 10X CUWL BE, or equal		No	25	46. <sup>00</sup>	1150. <sup>00</sup>
44	UCXN-10X-SCPORTS	BE6K - Unity Connection 10x - VM Speech Connect Ports, or equal		Yes	2	0	0
45	UCXN-10X-UWLSTD	BE6K - Unity Connection 10x - VM UWL Standard License, or equal		Yes	234	0	0
46	WBX-IM1-NH-UWL	Included WebEx Messenger Users ( 1 Year Term), or equal		Yes	234	0	0
47	WEBEX-UWL-BE-PAK	WebEx PAK - CUWL BE, or equal		Yes	1	0	0
48	BE6K-PAK	Cisco Business Edition 6000 - PAK - Single Fulfillment, or equal		Yes	1	0	0
49	UCM-10X-ESS-UCL	BE6K UCM 10X Essential User Connect License - Single, or equal		Yes	5	0	0



Item	Item Name	Description	Service Duration *	Included Item **	Quantity	Unit Price	Extended Total
50	UCSS-U-6K-ESS-3-1	BE6K - UCSS for Essential User - 3 Years - 1 User, or equal		No	5	3.00	15.00
51	CON-ESW-UCMESSUC	ESSENTIAL SW BE6K UCM 10X Essential, or equal		No	5	4.00	20.00
				<b>Section 1 Sub-total</b>			25,530.00
<b>Section 2 - Represents Hardware, primarily and related Software related to that hardware - Per Section 4.2.1 of the Specifications. If bidding an 'alternate', please use the blank space/line under each item number and provide the requested information.</b>							
Item	Item Name	Description	Service Duration *	Included Item **	Quantity	Unit Price	Extended Total
52	BE6K-STBDL-PLS-K9=	Cisco BE6000 High Density Server Export Restricted SW, or equal		No	2	8,667.00	\$17,334.00
53	CON-SNTP-BE6KSTBL	SMARTNET 24X7X4 CSC BE 6000UCS C Serv TRC39.0 SWHype, or equal		No	2	833.00	1,666.00
54	CAB-9K12A-NA	Power Cord 125VAC 13A NEMA 5-15 Plug North America, or equal		No	4	0	0
55	BE6K-SW-APP-9.X	Cisco Business Edition 6000 - Software App Version 9.X, or equal		Yes	2	0	0
56	CIT-CPU-E5-2665	2.40 GHz E5-2665/115W 8C/20MB Cache/DDR3 1600MHz, or equal		Yes	4	0	0
57	CIT-HDD300GI2F105	300GB 6Gb SAS 15K RPM SFF HDD/Hot Plug/Drive Sled Mounted, or equal		Yes	16	0	0
58	CIT-PCIE-IRJ45	Intel i350 Quad Port 1Gb Adapter, or equal		Yes	2	0	0



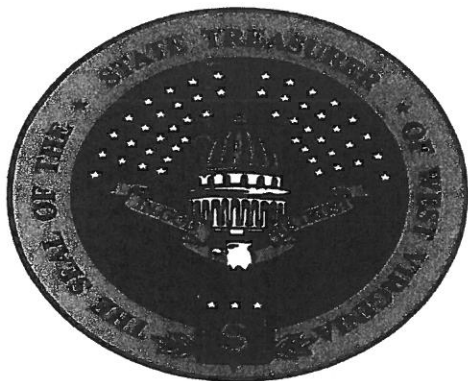
Item	Item Name	Description	Service Duration *	Included Item **	Quantity	Unit Price	Extended Total
59	CTI-VCSC-BE6K-PAK	Config Only E-Delivery VCS Control PAK PID, or equal		Yes	2	0	0
60	LIC-VCS-10+	Video Comm Server 10 Add Non-traversal Network Calls, or equal		Yes	2	0	0
61	LIC-VCS-BASE-K9	License Key - VCS Encrypted Software Image, or equal		Yes	2	0	0
62	LIC-VCS-GW	Enable GW Feature (H323-SIP), or equal		Yes	2	0	0
63	LIC-VCSE-5+	Video Communication Server - 5 Traversal Calls, or equal		Yes	2	0	0
64	R2XX-RAID5	Enable RAID 5 Setting, or equal		Yes	2	0	0
65	UC-MR-1X082RY-A	8GB DDR3-1600-MHz RDIMM/PC3-12800/Dual Rank/1.35v, or equal		Yes	12	0	0
66	UC-PSU-650W	650W Power Supply Unit For UCSC C220 Rack Server, or equal		Yes	4	0	0
67	UC-RAID-9271	MegaRAID 9271-8i + Battery Backup for C240 and C220, or equal		Yes	2	0	0
68	VMW-VS5-HYP-K9	Cisco UC Virt. Hypervisor 5.x (2-socket), or equal		Yes	2	0	0
69	VMW-VS5-SNS	Cisco UC Virt. Hypervisor 5.x - SnS, or equal		Yes	2	0	0
						<b>Section 2 Sub-toal</b>	19,000. <sup>00</sup>

**Section 3 - Represents Software/Licensing for upgrading current IVR Module - Contact Center - Per Section 4.2.1 of the Specifications. If bidding an 'alternate', please use the blank space/line under each item number and provide the requested information.**

Item	Item Name	Description	Service Duration *	Included Item **	Quantity	Unit Price	Extended Total
70	CCX-10-UPG-K9	CCX 10.0 A-la-Carte Upgrade Licenses, or equal		No	1	0	0
71	CON-ESW-CCX10UGK	ESSENTIAL SW CCX 10.0 A-la-Carte Upgrade Licenses, or equal		No	1	0	0
72	CCX-10-P-SVR-LIC	CCX 10.0 PRE Server License, or equal		Yes	1	0	0
73	CCX-10-PAK	CCX 10.0 autoexpanded PAK, or equal		Yes	1	0	0
74	CCX-10MEDIKIT-K9	CCX 10.0 CCX Media Kit - No Licenses, or equal		Yes	1	0	0
75	CCX85-10U-P-P-S1	CCX 10.0 UPGRADE - 8.5 to 10.0 Qty 1 PRE-PRE Seat Lic, or equal		No	20	332. <sup>00</sup>	6,740. <sup>00</sup>
76	UCSS-U-CCX-P-3-1	UCSS for CCX PRE for - 1 users 3 Year Sub, or equal		No	20	113. <sup>00</sup>	2,260. <sup>00</sup>
77	CON-ESW-CCXPS1PU	ESSENTIAL SW CCX 10.0 UPGRADE - 8, or equal		No	20	442. <sup>00</sup>	8,840. <sup>00</sup>
				<b>Section 3 Sub-total</b>			17,940. <sup>00</sup>

Section 4 - Represents Software/Licensing for dual site locations, assisting in a Disaster Recovery/Fail Over capability - Per Sections 4.1.1.4, 4.1.1.5 and 4.2.1 of the Specifications. If bidding an 'alternate', please use the blank space/line under each item number and provide the requested							
Item	Item Name	Description	Service Duration *	Included Item **	Quantity	Unit Price	Extended Total
78	CCX-10-EHA-L-K9=	CCX 10.0 NEW ENHANCED HA Server LICENSE ONLY	No		1	3279.00	3279.00
				<b>Section 4 Sub-total</b>			3279.00
<b>Section 5 - Represents all Professional Services (Implementation/Project Manager) and Engineering Services - Per Section 4.1.1 of the Specifications.</b>							
Line No.	Item Name	Description		Included Item	Quantity	Unit Price	Extended Total
79	IMPLEMENTATION SERVICES	Fee is to be all inclusive; no separate travel fees will be paid. This category should be bid as a lump sum.					12,564.00
					Quantity (hrs)	Unit Price	
80	ENGINEERING SERVICES	Fee is to be all inclusive; no separate travel fees will be paid. If more than one hourly rate is used, include the description, hourly rate and classification of personnel being bid in an attachment. You may also bid this category as a 'lump sum' instead of a scale of hourly rates; if so, designate in the Unit Price that it is a lump sum			72	98.00	7056.00
				<b>Section 5 Sub-Total</b>			19,620.00
Legend:							
* If product provides for more than a 3-yr warranty term, please note in the column							
* ALL EQUIPMENT AND LICENSES ARE TO BE WARRANTED FOR A MINIMUM OF THREE (3) YEARS FROM THE DATE OF AGENCY ACCEPTANCE.				<b>GRAND TOTAL</b> 85,369.00			
				(Parts, Software, Implementation, and Engineering Services)			
** Represents that the particular part is included with above item. Each part is identified but some are included within a product/part.							

## EXHBIT B - Health Test 1



***Phone system health check for West  
Virginia State Treasurer's Office***







## Server Design and Configuration

### Exhibit B - HealthTest 1

Location	Server Name	Server Function	UC Server IP Address	Hardware Platform	Net/Licensing MAC	Software Version
Capitol Server Room	WVTCALLMGR2	Communications Manager Publisher	172.21.13.2	Cisco MCS 7800	001CC4EDB2E0	8.5.1.10000-26
Player's Club	WVTCALLMGR1	Communications Manager Subscriber 1	172.21.11.2	Cisco MCS 7800	002264F456F6	8.5.1.10000-26
Capitol Server Room	WVTUNITYCN01	Unity Connection	172.21.13.10	Cisco MCS 7800	00237D6200D8	8.5.1.10000-26
Capitol Server Room	p-ivr-h013	UCCX	172.21.13.13	Cisco MCS 7800	08e0fce3437d	8.5.1.11003-32

Administration URLs	
CUCM Pub	<a href="https://wvtcallmgr2.wvsto.com/ccmadmin/showHome.do">https://wvtcallmgr2.wvsto.com/ccmadmin/showHome.do</a>
CUCM Sub	<a href="https://wvtcallmgr1.wvsto.com/ccmservice/index.jsp">https://wvtcallmgr1.wvsto.com/ccmservice/index.jsp</a>
CUC	<a href="https://172.21.13.10">172.21.13.10</a>
UCCX	<a href="https://p-ivr-h013.wvsto.com:8443/appadmin/main">https://p-ivr-h013.wvsto.com:8443/appadmin/main</a>

Licensing						
Phone License Feature	Units Authorized	Units Used	Units Remaining	Basic - Units Authorized	Basic - Units Used	Basic - Units Remaining
WVTCALLMGR2	914	912	2	2	2	0
WVTUNITYCN01	200	157	43	1	1	0

Serial Number	Default Gateway	NTP Server(s)	Local Administrator Account	Local Administrator Password	Application Account	Application Account Password	Security Password	Certificate Issuance Organization
N/A	72.21.13.1	172.21.3.241	Administrator	*	administrator	*	*	Treasurers Office
N/A	172.21.11.1	WVTCALLMGR2	Administrator	*	administrator	*	*	Treasurers Office
N/A	172.21.13.1	us.pool.ntp.org	Unityadmin	*	unityadmin	*	*	State of West Virginia
N/A	172.21.13.1	172.21.13.2	Administrator	*	crsadmin	*	*	ITS

Certificate Info Unit	Certificate Location	Certificate State	Backups SFTP Server	Backups Storage Path	Backups Username	Backups Password	Backups Schedule
WV State Treasurers Office	Capitol Complex	West Virginia	172.21.3.32	Root folder	sto2582	*	No
WV State Treasurers Office	Players Club	West Virginia	172.21.3.32	Root folder	sto2582	*	No
WV Treasury	Capitol Complex	West Virginia	172.21.3.63	Root folder	sto2582	*	No
WVSTO	Charleston	West Virginia	172.21.3.32	Root folder	sto2582	*	No

# Unified CM System

EXHIBIT B

Unified CM Groups		
NAME	Unified CM1	Unified CM2
WVTCCMGP01-Capitol	wvtcallmgr2	wvtcallmgr1
WVTCCMGP02-PlayersClub	wvtcallmgr1	wvtcallmgr2

Date/Time Groups			
NAME	Date Format	Time Zone	Video Codec
EasternTZ	MD/Y	GMT -5	

Regions			
NAME	RELATED REGION NAME 1	AUDIO CODEC 1	VIDEO BANDWIDTH 1
Local	Local	G.722, G.711	384
Remote	Remote	G.729	384

Device Pools			
NAME	Unified CM Group	Date/Time Group	Region
2003Q	WVTCCMGP01-Capitol	EasternTZ	Local
CapitolComplex	WVTCCMGP01-Capitol	EasternTZ	Local
Cisco Unity Voice Mail Ports	WVTCCMGP01-Capitol	EasternTZ	Local
KanawhaCity	WVTCCMGP01-Capitol	EasternTZ	Local
PlayersClub	WVTCCMGP02-PlayersClub	EasternTZ	Local
Sstem Devices	WVTCCMGP01-Capitol	EasternTZ	Local
Voice Mail	WVTCCMGP02-PlayersClub	EasternTZ	Local
testing-7920	WVTCCMGP02-PlayersClub	EasternTZ	Local

Locations		
NAME	Audio Bandwidth	Video Bandwidth
Hub None	UNLIMITED	UNLIMITED
Main	100000	UNLIMITED
Remote	UNLIMITED	UNLIMITED
Phantom	256	UNLIMITED

SRST References		
NAME	IP Address	Port
2003Q	172.21.56.130	2000
KCGW	172.21.85.2	2000

## Enterprise and Service Parameters

### EXHIBIT B: Health Test 1

Enterprise Parameters	
PARAM NAME	PARAM VALUE
AAInstalledFlag	T
AdvertiseG722Codec	1
AllowAutoConfigurationForPhones	1
AllowedCdrGetFileListQueriesPerMinute	20
AllowedCdrGetFileQueriesPerMinute	10
AllowedPerfmonQueriesPerMinute	50
AllowedRisQueriesPerMinute	15
AutoRegistrationPhoneProtocol	0
AutoSelectDNOnAnyPartition	0
BLFForCallLists	1
CAPFOperationDuration	10
CAPFPhonePort	3804
CCMAdminEnableDependencyRecords	T
CCMAdminMaxItemsInList	250
CCMAdminMaxItemsInLookup	1000
CCMUserShowCallForward	1
CCMUserShowChangePassword	T
CCMUserShowChangePin	T
CCMUserShowDirectory	T
CCMUserShowDownload	T
CCMUserShowExt	T
CCMUserShowIPPhoneServicesSettings	T
CCMUserShowLDAPExt	T
CCMUserShowLineTextSettings	F
CCMUserShowManagerName	T
CCMUserShowMessageWaitingLampPolicy	T
CCMUserShowMobilityFeatures	T
CCMUserShowOnlineGuide	T
CCMUserShowPersonalAddressBook	T
CCMUserShowPhoneLocale	T
CCMUserShowRingSettings	F
CCMUserShowSpeedDialSettings	T
CCMUserShowUserId	T

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CCMUserShowUserLocale	T	
CDRFlatFileInterval		60
CacheControl	F	
CallTraceLogFileSize		2
ClientPortNumber		8889
ClusterID	WVTCALLMGR2-Cluster	
ClusterName		
ClusterSecurityMode		0
ConnectionMonitorDuration		120
DBLPeerModeEnabled		0
DSCPForCm2Dvce		96
DSCPForSCCPPhoneConfig		96
DSCPForSCCPPhoneServices		0
DefaultNetworkLocale		64
DefaultUserLocale		1
DoSProtectionFlag	T	
EnableAllUserSearch	F	
EnableCallTraceLog		1
EnableIPv6	F	
EnableTraceCompression		0
FeatureControlPolicy	NULL	
FileCloseThreadFlag	F	
FileCloseThreadQueueWatermark		100
GRTSocketConnectTimeout		10
GRTSocketReadTimeout		60
IAQInstalledFlag	T	
IPAddressingModePrefControl		0
IPAddressingModePrefMedia		0
MLPPDomainIdentifier		0
MLPPIndicationStatus	Off	
MLPPPreemptionSetting	Disabled	
MaxCallTraceLogFiles		2000
MaxNumberDeviceLevelTrace		12
MaxPhones		60000
MaxServers		30
MaximumPerfmonCountersPerSession		100
OrganizationDomain		
PerfmonQueueLimit		100
PhonePersonalization		1

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PhoneServiceDisplay		0
PrecedenceAlternatePartyTimeout		30
PrimaryCDRUNCPath	\\172.21.11.2\CDR	
RemoteSyslogServerName	172.21.3.32	
RemoteSyslogSeverity		4
RollBackToPreGrayback	F	
SecureAuthenticationURL	https://172.21.13.2:8443/ccmcip/authenticate.jsp	
SecureDirectoryURL	https://172.21.13.2:8443/ccmcip/xmldirectory.jsp	
SecureIdleURL	NULL	
SecureInformationURL	https://172.21.13.2:8443/ccmcip/GetTelecasterHelpText.jsp	
SecureMessagesURL	NULL	
SecureServicesURL	https://172.21.13.2:8443/ccmcip/getservicesmenu.jsp	
ServerPortNumber		8888
TLSHandshakeTimer		60
URLAuthentication	http://172.21.11.2:8080/ccmcip/authenticate.jsp	
URLDirectories	http://172.21.11.2:8080/ccmcip/xmldirectory.jsp	
URLHelp	http://172.21.11.2/help	
URLIdle	NULL	
URLIdleTime		10
URLInformation	http://172.21.11.2:8080/ccmcip/GetTelecasterHelpText.jsp	
URLMessages	NULL	
URLProxy	NULL	
URLServices	http://172.21.11.2:8080/ccmcip/getservicesmenu.jsp	
UnsupportedPickup	NULL	
UseStandardVMHandlingForPrecedenceCalls	F	
UserMustChangeCredentialBehavior	NULL	
UserSearchLimit		64
defaultGeolocation	Unspecified	
enableAutoDeviceProfileSynChronize	T	
isLogicalPartitioningEnabled	F	
logicalPartitioningDefaultFilter	NULL	
logicalPartitioningDefaultPolicy		2
restrictOnUserGroupOverlap		1

## Call Routing

## EXHIBIT B: HealthTest1

### Partitions

NAME	DESCRIPTION	TIME SCHEDULE
System Devices	System Devices	NULL
VM	VM	NULL
Players Club	Players Club	NULL
Beckley	Beckley	NULL
PIN-IntLD	PIN Required for IntLD Calls	NULL
Auto Register	Auto Register	NULL
Capitol Complex	Capitol Complex	NULL
PIN-Local	PIN required for Local Calls	NULL
Kanawha City	Kanawha City	NULL
PIN-LD	PIN Required for LD Calls	NULL
Public	Public	NULL
ITS Software	ITS Software	ITS Software Coverage
VMPilotPartition	VM Pilot Number	NULL
Huntington	Huntington	NULL
Weirton	Weirton	NULL
UCCX	Contact Center Route Ports	NULL
AfterHours	AfterHours	After hours
Blocked Caller	Blocked Caller	NULL

### Calling Search Spaces

NAME	DESCRIPTION	TYPE OF PARTITION USAGE
Capitol Complex	Capitol Complex	General
Huntington	Huntington	General
UCCX	UCCX	General
Auto Register	Auto Register	General
Players Club	Players Club	General
Kanawha City	Kanawha City	General
Public	Public	General
Capitol Complex - PIN	Capitol Complex PIN Required	General
Weirton	Weirton	General
Beckley	Beckley	General
ITS Software		General
Subscribe	Subscribe CSS for Presence	General

Revised: 03/04/2014



#### Route Groups

NAME	ROUTE GROUP DIALPLAN WIZARDGENID	TYPE DISTRIBUTE ALGORITHM
RG_Fax_Calls_Treasurer	NULL	Top Down
RG_Test_fax	NULL	Top Down
RG_Outgoing_Calls_PC-1	NULL	Circular
RG_Outgoing_Calls_Capitol	NULL	Circular

#### Route List

NAME	DESCRIPTION	TYPE DEVICE PROTOCOL
RL_Fax_Calls	Fax Server	SCCP
RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol	SCCP
RL_Outgoing_Calls_PC	Outgoing Calls Players Club	SCCP
RL_Fax_test	Fax Testing	SCCP

#### Route Pattern

#### **SPECIFIC TIME ZONE**

Etc/GMT  
Etc/GMT  
Etc/GMT  
Etc/GMT  
Etc/GMT  
Etc/GMT  
Etc/GMT  
Etc/GMT  
Etc/GMT  
Etc/GMT  
Etc/GMT  
Etc/GMT  
Etc/GMT  
Etc/GMT  
Etc/GMT  
Etc/GMT  
Etc/GMT  
Etc/GMT

#### **ROUTE PARTITION 1**

AfterHours  
Huntington  
Capitol Complex  
Auto Register  
AfterHours  
Kanawha City  
Public  
Capitol Complex  
Weirton  
Beckley  
ITS Software  
Capitol Complex  
Revised: 03/04/2014

#### **ROUTE PARTITION 2**

Capitol Complex  
Capitol Complex  
Players Club

Players Club  
Capitol Complex  
Players Club  
Players Club  
Capitol Complex  
Capitol Complex  
Capitol Complex  
Beckley

#### **ROUTE PARTITION 3**

Players Club  
Kanawha City  
Kanawha City

Capitol Complex  
Players Club  
Capitol Complex  
Kanawha City  
Kanawha City  
Players Club  
Beckley  
Players Club





TYPE QSIG	DEVICE NAME 1	PORT 1	
Mixed non-QSIG	1.1.1.1		0
H.323 Gateways	NetSatsiFAXTion		0
Mixed non-QSIG	S0/SU0/DS1-1@tr2114		0
Mixed non-QSIG	S1/SU0/DS1-1@3845PSTNGwy		0

TYPE PRODUCT	ENABLE THIS ROUTE LIST	CISCO UNIFIED COMMUNICATIONS
Route List	t	WVTCCMGP01-Capitol
Route List	t	WVTCCMGP01-Capitol
Route List	t	WVTCCMGP02-PlayersClub
Route List	t	WVTCCMGP02-PlayersClub

#### ROUTE PARTITION 4

Kanawha City  
Players Club  
Beckley

Kanawha City  
Beckley  
Kanawha City  
Beckley  
Players Club  
Kanawha City  
Kanawha City  
Kanawha City

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#### ROUTE PARTITION 5

Beckley  
Beckley  
Huntington

Beckley  
System Devices  
System Devices  
System Devices  
Huntington  
System Devices  
Players Club  
Huntington

#### ROUTE PARTITION 6

Huntington  
System Devices  
System Devices

Huntington  
Public  
VM  
Public  
Beckley  
Public  
VM  
ITS Software



DEVICE SELECTION ORDER 1

DIALPLAN WIZARDGENID 1  
1 NULL  
1 NULL  
2 NULL  
2 NULL

DEVICE NAME 2

S0/SU0/DS1-0@tr2114  
S1/SU0/DS1-0@3845PSTNGwy

TYPE PREEMPTION

Disabled  
Disabled  
Disabled  
Disabled

TYPE QSIG

Mixed non-QSIG  
Mixed non-QSIG  
Mixed non-QSIG  
All SIP

RUN ON ALL ACTIVE UNIFIED CM

f  
f  
f  
f

Revised: 03/04/2014



ROUTE PARTITION 7

System Devices

VM

Public

Weirton

VM

VM

Public

VM

System Devices

Weirton

Revised: 03/04/2014

ROUTE PARTITION 8

Public

Public

VM

System Devices

Huntington

System Devices

Huntington

VM

ROUTE PARTITION 9

VM

Weirton

ITS Software

Public

Weirton

VM

Weirton



PORT 2

DEVICE SELECTION ORDER 2

DIALPLAN WIZARDGENID 2

0  
0

1 NULL  
1 NULL

CALLED PARTY TRANSFORM MASK 1

NULL  
NULL  
NULL  
NULL

SELECTION ORDER 1

CALLING PARTY TRANSFORM M

1 NULL  
2 NULL  
2 NULL  
1 NULL



ROUTE PARTITION 10  
ITS Software

Weirton

ITS Software

ROUTE PARTITION 11  
Weirton

UCCX

VM

Revised: 03/04/2014



CALLING PARTY PREFIX DIGITS 1	USE CALLING PARTY'S EXTERN.
NULL	Default
NULL	Default
NULL	Default
NULL	Default

## Media Resources

Annunciator					
NAME	DESCRIPTION	DEVICE POOL	LOCATION	SERVER	
ANN_2	ANN_172.21.11.2	PlayersClub	Hub_None	172.21.13.2	
ANN_3	ANN_172.21.13.2	PlayersClub	Hub_None	172.21.11.2	
Conference Bridge					
NAME	DESCRIPTION	DEVICE POOL	LOCATION	CONFERENCE BRIDGE TYPE	SERVER
CFB_WVTCALLMGR2		System Devices	Hub_None	Cisco Conference Bridge Software	172.21.13.2
CFB_WVTCALLMGR1		CapitolComplex	Hub_None	Cisco Conference Bridge Software	172.21.11.2
Media Termination Point					
NAME	DESCRIPTION	DEVICE POOL	MEDIA TERMINATION POINT TYPE	TRUSTED RELAY POINT	SERVER
MTP_WVTCALLMGR1		CapitolComplex	Cisco Media Termination Point Software	f	172.21.11.2
MTP_WVTCALLMGR2	MTP_WVTCALLMGR2	CapitolComplex	Cisco Media Termination Point Software	f	172.21.13.2
Music On Hold Server					
MUSIC ON HOLD SERVER NAME	DESCRIPTION	DEVICE POOL	LOCATION	USE TRUSTED RELAY POINT	SERVER
MOH_WVTCALLMGR2	MOH_WVTCALLMGR2	CapitolComplex	Main	Default	172.21.13.2
MOH_WVTCALLMGR1	MOH_WVTCALLMGR1	CapitolComplex	Main	Default	172.21.11.2

## Voice Gateway Design and Configuration

EXHIBIT B: HEALTH TEST1

### H323 Gateways

DEVICE NAME	DESCRIPTION	PRODUCT TYPE	PROTOCOL TYPE	DEVICE POOL
1.1.1.1	H323 Fax 3845 Gateway	H.323 Gateway	H.225	CapitolComplex
172.21.5.254	Beckley Gateway	H.323 Gateway	H.225	System Devices
172.21.6.132	Huntington Gateway	H.323 Gateway	H.225	System Devices
172.21.7.125	Weirton Gateway	H.323 Gateway	H.225	System Devices
172.21.85.12	KC FaxModem Gw	H.323 Gateway	H.225	CapitolComplex
172.21.85.2	KC Gateway	H.323 Gateway	H.225	System Devices

### MGCP

DOMAIN NAME	DESCRIPTION	PRODUCT	PROTOCOL	CISCO UNIFIED COMMUNICATIONS MANAGER GROUP
3845PSTNGwy	Capitol Complex 3845 PSTN Gwy	Cisco 3845	MGCP	WVTCCMGP01-Capitol
tr2114	Players Club PSTN Gateway	Cisco 2821	MGCP	WVTCCMGP02-PlayersClub

## Route Plan

EXHIBIT B: HealthTest1

ROUTE PATTERN	ROUTE PARTITION	DESCRIPTION	CALL CLASSIFICATION	USE CALLING PARTYS EXTERNAL PHONE NUMBER MASK	GATEWAY/ROUTE LIST
9.681[2-9]XXXXXX	Players Club	Players Club Local 10 Digit Route Pattern - 681	OffNet	On	RL_Outgoing_Calls_PC
9.304[2-9]XXXXXX	Players Club	Players Club Local 10 Digit Route Pattern - 304	OffNet	On	RL_Outgoing_Calls_PC
	1520 Players Club	Inbound Fax Calls	OnNet	Off	RL_Fax_Calls
9.1[2-9]XX[2-9]XXXXXX	Capitol Complex	Capitol Long Distance Route Pattern	OffNet	On	RL_Outgoing_Calls_Capitol
9.1[2-9]XX[2-9]XXXXXX	Kanawha City	Kanawha City Long Distance Route Pattern	OffNet	On	RL_Outgoing_Calls_Capitol
9.@	Capitol Complex		OnNet	On	RL_Outgoing_Calls_Capitol
	95585066 Capitol Complex		OnNet	On	RL_Outgoing_Calls_Capitol
	911 Kanawha City		OnNet	On	172.21.85.2
9.304[2-9]XXXXXX	Weirton	Weirton Local 10 Digit Route Pattern - 304	OffNet	On	172.21.7.125
9.1[2-9]XX[2-9]XXXXXX	Players Club	Players Club Long Distance Route Pattern	OffNet	On	RL_Outgoing_Calls_PC
	911 Capitol Complex		OnNet	On	RL_Outgoing_Calls_Capitol
9.681[2-9]XXXXXX	Capitol Complex	Capitol Local 10 Digit Route Pattern - 681	OffNet	On	RL_Outgoing_Calls_Capitol
	5439 Capitol Complex	Inbound Fax Calls	OnNet	Off	RL_Fax_Calls
	7090 Capitol Complex	Inbound Fax Calls	OnNet	Off	RL_Fax_Calls
	91411 Beckley		OnNet	On	172.21.5.254
151[0-9]	Players Club	Inbound Fax Calls	OnNet	Off	RL_Fax_Calls
9.[2-9]XXXXXX	Capitol Complex	Capitol Local Route Pattern	OffNet	On	RL_Outgoing_Calls_Capitol
	91411 Capitol Complex		OnNet	On	RL_Outgoing_Calls_Capitol
	9.911 Beckley		OnNet	On	172.21.5.254
9.011!	Beckley	Beckley International Route Pattern	OffNet	On	172.21.5.254
708[5-8]	Capitol Complex	Inbound Fax Calls	OnNet	Off	RL_Fax_Calls
150[0-9]	Players Club	Inbound Fax Calls	OnNet	Off	RL_Fax_Calls
	91411 Kanawha City		OnNet	On	RL_Outgoing_Calls_Capitol
9.[2-9]XXXXXX	Kanawha City	Kanawha City Local Route Pattern	OffNet	On	RL_Outgoing_Calls_Capitol
12345.9XXXXXXX	Capitol Complex	Test access code Local	OnNet	On	RL_Outgoing_Calls_Capitol
	911 Players Club		OnNet	On	RL_Outgoing_Calls_PC
9.304[2-9]XXXXXX	Capitol Complex	Capitol Local 10 Digit Route Pattern - 304	OffNet	On	RL_Outgoing_Calls_Capitol
9.[2-9]XXXXXX	Beckley	Beckley Local Route Pattern	OffNet	On	172.21.5.254
9.011!	Kanawha City	Kanawha City International Route Pattern	OffNet	On	RL_Outgoing_Calls_Capitol
9.681[2-9]XXXXXX	Beckley	Beckley Local 10 Digit Route Pattern - 681	OffNet	On	RL_Outgoing_Calls_Capitol
#9.@	Kanawha City		OnNet	On	RL_Outgoing_Calls_Capitol
709[3-8]	Capitol Complex	Inbound Fax Calls	OnNet	Off	RL_Fax_Calls
	911 Beckley		OnNet	On	172.21.5.254
9.681[2-9]XXXXXX	Kanawha City	Kanawha City Local 10 Digit Route Pattern - 681	OffNet	On	RL_Outgoing_Calls_Capitol
	9.911 Players Club		OnNet	On	RL_Outgoing_Calls_PC
5.@	Beckley		OnNet	On	172.21.5.254
9.011!	Capitol Complex	Capitol International Route Pattern	OffNet	On	RL_Outgoing_Calls_Capitol
9.011!	Players Club	Players Club International Route Pattern	OffNet	On	RL_Outgoing_Calls_PC

9.[2-9]XXXXXX	Players Club	Players Club Local Route Pattern	OffNet	On	RL_Outgoing_Calls_PC
#9.@	Players Club		OnNet	On	RL_Outgoing_Calls_PC
9.1[2-9]XX[2-9]XXXXXX	Beckley	Beckley Long Distance Route Pattern	OffNet	On	RL_Outgoing_Calls_Capitol
9.911	Capitol Complex		OnNet	On	RL_Outgoing_Calls_Capitol
9.911	Kanawha City		OnNet	On	172.21.85.2
91411	Players Club		OnNet	Off	RL_Outgoing_Calls_PC
9.304[2-9]XXXXXX	Beckley	Beckley Local 10 Digit Route Pattern - 304	OffNet	On	RL_Outgoing_Calls_Capitol
9.304[2-9]XXXXXX	Kanawha City	Kanawha City Local 10 Digit Route Pattern - 304	OffNet	On	RL_Outgoing_Calls_Capitol
4114	Kanawha City		OffNet	Off	172.21.85.12
12345.91XXXXXXXXXX	Capitol Complex	Test access code LD	OnNet	On	RL_Outgoing_Calls_Capitol
5.@	Huntington		OnNet	On	172.21.6.132
9.011!	Huntington	Huntington International Route Pattern	OffNet	On	172.21.6.132
9.1[2-9]XX[2-9]XXXXXX	Weirton	Weirton Long Distance Route Pattern	OffNet	On	172.21.7.125
9.681[2-9]XXXXXX	Huntington	Huntington Local 10 Digit Route Pattern - 681	OffNet	On	RL_Outgoing_Calls_Capitol
9.911	Huntington		OnNet	On	172.21.6.132
911	Huntington		OnNet	On	172.21.6.132
91411	Weirton		OnNet	On	172.21.7.125
9.30452XXXXX	Huntington	Huntington Local 10 Digit Route Pattern - 304	OffNet	On	172.21.6.132
9.304429XXXX	Huntington	Huntington Local 10 Digit Route Pattern - 304	OffNet	On	172.21.6.132
9.304733XXXX	Huntington	Huntington Local 10 Digit Route Pattern - 304	OffNet	On	172.21.6.132
9.304736XXXX	Huntington	Huntington Local 10 Digit Route Pattern - 304	OffNet	On	172.21.6.132
9.304697XXXX	Huntington	Huntington Local 10 Digit Route Pattern - 304	OffNet	On	172.21.6.132
9.304972XXXX	Huntington	Huntington Local 10 Digit Route Pattern - 304	OffNet	On	172.21.6.132
9.30425[2-6]XXXX	Beckley	Beckley Local 10 Digit Route Pattern - 304	OffNet	On	172.21.5.254
9.304763XXXX	Beckley	Beckley Local 10 Digit Route Pattern - 304	OffNet	On	172.21.5.254
9.304877XXXX	Beckley	Beckley Local 10 Digit Route Pattern - 304	OffNet	On	172.21.5.254
9.304860XXXX	Beckley	Beckley Local 10 Digit Route Pattern - 304	OffNet	On	172.21.5.254
9.304683XXXX	Beckley	Beckley Local 10 Digit Route Pattern - 304	OffNet	On	172.21.5.254
911	Weirton		OnNet	On	172.21.7.125
9.011!	Weirton	Weirton International Route Pattern	OffNet	On	172.21.7.125
9.681[2-9]XXXXXX	Weirton	Weirton Local 10 Digit Route Pattern - 681	OffNet	On	RL_Outgoing_Calls_Capitol
1519	Players Club		OnNet	Off	RL_Fax_test
9.304767XXXX	Capitol Complex	Capitol Local 10 Digit Route Pattern - 304	OffNet	On	RL_Outgoing_Calls_Capitol



## Route Plan

### EXHIBIT B: HealthTest1

ROUTE PATTERN	ROUTE PARTITION	DESCRIPTION	CALL CLASSIFICATION	USE CALLING PARTYS		GATEWAY/ROUTE LIST
				EXTERNAL PHONE	NUMBER MASK	
9.681[2-9]XXXXXX	Players Club	Players Club Local 10 Digit Route Pattern - 681	OffNet	On		RL_Outgoing_Calls_PC
9.304[2-9]XXXXXX	Players Club	Players Club Local 10 Digit Route Pattern - 304	OffNet	On		RL_Outgoing_Calls_PC
	1520 Players Club	Inbound Fax Calls	OnNet	Off		RL_Fax_Calls
9.1[2-9]XX[2-9]XXXXXX	Capitol Complex	Capitol Long Distance Route Pattern	OffNet	On		RL_Outgoing_Calls_Capitol
9.1[2-9]XX[2-9]XXXXXX	Kanawha City	Kanawha City Long Distance Route Pattern	OffNet	On		RL_Outgoing_Calls_Capitol
9.@	Capitol Complex		OnNet	On		RL_Outgoing_Calls_Capitol
	95585066 Capitol Complex		OnNet	On		RL_Outgoing_Calls_Capitol
	911 Kanawha City		OnNet	On		172.21.85.2
9.304[2-9]XXXXXX	Weirton	Weirton Local 10 Digit Route Pattern - 304	OffNet	On		172.21.7.125
9.1[2-9]XX[2-9]XXXXXX	Players Club	Players Club Long Distance Route Pattern	OffNet	On		RL_Outgoing_Calls_PC
	911 Capitol Complex		OnNet	On		RL_Outgoing_Calls_Capitol
9.681[2-9]XXXXXX	Capitol Complex	Capitol Local 10 Digit Route Pattern - 681	OffNet	On		RL_Outgoing_Calls_Capitol
	5439 Capitol Complex	Inbound Fax Calls	OnNet	Off		RL_Fax_Calls
	7090 Capitol Complex	Inbound Fax Calls	OnNet	Off		RL_Fax_Calls
	91411 Beckley		OnNet	On		172.21.5.254
151[0-9]	Players Club	Inbound Fax Calls	OnNet	Off		RL_Fax_Calls
9.[2-9]XXXXXX	Capitol Complex	Capitol Local Route Pattern	OffNet	On		RL_Outgoing_Calls_Capitol
	91411 Capitol Complex		OnNet	On		RL_Outgoing_Calls_Capitol
	9.911 Beckley		OnNet	On		172.21.5.254
9.011!	Beckley	Beckley International Route Pattern	OffNet	On		172.21.5.254
708[5-8]	Capitol Complex	Inbound Fax Calls	OnNet	Off		RL_Fax_Calls
150[0-9]	Players Club	Inbound Fax Calls	OnNet	Off		RL_Fax_Calls
	91411 Kanawha City		OnNet	On		RL_Outgoing_Calls_Capitol
9.[2-9]XXXXXX	Kanawha City	Kanawha City Local Route Pattern	OffNet	On		RL_Outgoing_Calls_Capitol
12345.9XXXXXXX	Capitol Complex	Test access code Local	OnNet	On		RL_Outgoing_Calls_Capitol
	911 Players Club		OnNet	On		RL_Outgoing_Calls_PC
9.304[2-9]XXXXXX	Capitol Complex	Capitol Local 10 Digit Route Pattern - 304	OffNet	On		RL_Outgoing_Calls_Capitol
9.[2-9]XXXXXX	Beckley	Beckley Local Route Pattern	OffNet	On		172.21.5.254
9.011!	Kanawha City	Kanawha City International Route Pattern	OffNet	On		RL_Outgoing_Calls_Capitol
9.681[2-9]XXXXXX	Beckley	Beckley Local 10 Digit Route Pattern - 681	OffNet	On		RL_Outgoing_Calls_Capitol
#9.@	Kanawha City		OnNet	On		RL_Outgoing_Calls_Capitol
709[3-8]	Capitol Complex	Inbound Fax Calls	OnNet	Off		RL_Fax_Calls
	911 Beckley		OnNet	On		172.21.5.254
9.681[2-9]XXXXXX	Kanawha City	Kanawha City Local 10 Digit Route Pattern - 681	OffNet	On		RL_Outgoing_Calls_Capitol
	9.911 Players Club		OnNet	On		RL_Outgoing_Calls_PC
5.@	Beckley		OnNet	On		172.21.5.254
9.011!	Capitol Complex	Capitol International Route Pattern	OffNet	On		RL_Outgoing_Calls_Capitol
9.011!	Players Club	Players Club International Route Pattern	OffNet	On		RL_Outgoing_Calls_PC

9.[2-9]XXXXXX	Players Club	Players Club Local Route Pattern	OffNet	On	RL_Outgoing_Calls_PC
#9.@	Players Club		OnNet	On	RL_Outgoing_Calls_PC
9.1[2-9]XX[2-9]XXXXX	Beckley	Beckley Long Distance Route Pattern	OffNet	On	RL_Outgoing_Calls_Capitol
9.911	Capitol Complex		OnNet	On	RL_Outgoing_Calls_Capitol
9.911	Kanawha City		OnNet	On	172.21.85.2
91411	Players Club		OnNet	Off	RL_Outgoing_Calls_PC
9.304[2-9]XXXXXX	Beckley	Beckley Local 10 Digit Route Pattern - 304	OffNet	On	RL_Outgoing_Calls_Capitol
9.304[2-9]XXXXXX	Kanawha City	Kanawha City Local 10 Digit Route Pattern - 304	OffNet	On	RL_Outgoing_Calls_Capitol
4114	Kanawha City		OffNet	Off	172.21.85.12
12345.91XXXXXXXXXX	Capitol Complex	Test access code LD	OnNet	On	RL_Outgoing_Calls_Capitol
5.@	Huntington		OnNet	On	172.21.6.132
9.011!	Huntington	Huntington International Route Pattern	OffNet	On	172.21.6.132
9.1[2-9]XX[2-9]XXXXX	Weirton	Weirton Long Distance Route Pattern	OffNet	On	172.21.7.125
9.681[2-9]XXXXXX	Huntington	Huntington Local 10 Digit Route Pattern - 681	OffNet	On	RL_Outgoing_Calls_Capitol
9.911	Huntington		OnNet	On	172.21.6.132
911	Huntington		OnNet	On	172.21.6.132
91411	Weirton		OnNet	On	172.21.7.125
9.30452XXXXX	Huntington	Huntington Local 10 Digit Route Pattern - 304	OffNet	On	172.21.6.132
9.304429XXXX	Huntington	Huntington Local 10 Digit Route Pattern - 304	OffNet	On	172.21.6.132
9.304733XXXX	Huntington	Huntington Local 10 Digit Route Pattern - 304	OffNet	On	172.21.6.132
9.304736XXXX	Huntington	Huntington Local 10 Digit Route Pattern - 304	OffNet	On	172.21.6.132
9.304697XXXX	Huntington	Huntington Local 10 Digit Route Pattern - 304	OffNet	On	172.21.6.132
9.304972XXXX	Huntington	Huntington Local 10 Digit Route Pattern - 304	OffNet	On	172.21.6.132
9.30425[2-6]XXXX	Beckley	Beckley Local 10 Digit Route Pattern - 304	OffNet	On	172.21.5.254
9.304763XXXX	Beckley	Beckley Local 10 Digit Route Pattern - 304	OffNet	On	172.21.5.254
9.304877XXXX	Beckley	Beckley Local 10 Digit Route Pattern - 304	OffNet	On	172.21.5.254
9.304860XXXX	Beckley	Beckley Local 10 Digit Route Pattern - 304	OffNet	On	172.21.5.254
9.304683XXXX	Beckley	Beckley Local 10 Digit Route Pattern - 304	OffNet	On	172.21.5.254
911	Weirton		OnNet	On	172.21.7.125
9.011!	Weirton	Weirton International Route Pattern	OffNet	On	172.21.7.125
9.681[2-9]XXXXXX	Weirton	Weirton Local 10 Digit Route Pattern - 681	OffNet	On	RL_Outgoing_Calls_Capitol
1519	Players Club		OnNet	Off	RL_Fax_test
9.304767XXXX	Capitol Complex	Capitol Local 10 Digit Route Pattern - 304	OffNet	On	RL_Outgoing_Calls_Capitol

## Device Defaults

## EXHIBIT B: HEALTH TEST1

DEVICE TYPE	PROTOCOL	LOAD INFORMATION	DEVICE POOL	PHONE TEMPLATE
Cisco 30 SP+	SCCP	P00103010100	Auto Register	Default 30 SP+
Cisco 12 SP+	SCCP	P00203010100	Auto Register	Default 12 SP+
Cisco 12 SP	SCCP	P00203010100	Auto Register	Standard 12 SP
Cisco 12 S	SCCP	P00203010100	Auto Register	Standard 12 S
Cisco 30 VIP	SCCP	P00203010100	Auto Register	Default 30 VIP
Cisco 7910	SCCP	P00405000700	Auto Register	Default 7910
Cisco 7960	SCCP	P00308010200	Auto Register	Default 7960
Cisco 7960	SIP	P0S3-8-12-00	PlayersClub	Standard 7960 SIP
Cisco 7940	SCCP	P00308010200	Auto Register	7940 2-Line
Cisco 7940	SIP	P0S3-8-12-00	PlayersClub	Standard 7940 SIP
Cisco 7935	SCCP	P00503021900	Auto Register	1-Line
Cisco VGC Phone	SCCP		Auto Register	Default VGC Phone
Cisco VGC Virtual Phone	SCCP		Auto Register	Default VGC Virtual Phone Template
Cisco ATA 186	SCCP	ATA030204SCCP090202A	Auto Register	Standard ATA 186
Analog Access	Protocol Not Specified	A001D031	Auto Register	NULL
Digital Access	Protocol Not Specified		Auto Register	NULL
Digital Access+	Protocol Not Specified	D00303010033	Auto Register	NULL
Digital Access WS-X6608	Protocol Not Specified	D00404000032	Auto Register	NULL
Analog Access WS-X6624	Protocol Not Specified	A00204000013	Auto Register	NULL
Conference Bridge	Protocol Not Specified		Auto Register	NULL
Conference Bridge WS-X6608	Protocol Not Specified	C00104000003	Auto Register	NULL
Cisco IOS Conference Bridge (HDV2)	Protocol Not Specified		Auto Register	NULL
Cisco Conference Bridge (WS-SVC-CMM)	Protocol Not Specified		Auto Register	NULL
H.323 Phone	SCCP		Auto Register	NULL
CTI Port	SCCP		Voice Mail	NULL
Cisco IOS Software Media Termination Poir	Protocol Not Specified		Auto Register	NULL
Cisco Video Conference Bridge (IPVC-35xx	Protocol Not Specified		Auto Register	NULL
Load Simulator	Protocol Not Specified		Auto Register	NULL
Media Termination Point	Protocol Not Specified		Auto Register	NULL
Media Termination Point Hardware	Protocol Not Specified	M00104000006	Auto Register	NULL
Cisco IOS Media Termination Point (HDV2)	Protocol Not Specified		Auto Register	NULL
Cisco Media Termination Point (WS-SVC-C	Protocol Not Specified		Auto Register	NULL
Cisco 7941	SCCP	SCCP41.9-1-1SR1S	Auto Register	Standard 7941 SCCP
Cisco 7941	SIP	SIP41.9-1-1SR1S	PlayersClub	Standard 7941 SIP
Cisco 7971	SCCP	SCCP70.9-1-1SR1S	Auto Register	Standard 7971 SCCP
Cisco 7971	SIP	SIP70.9-1-1SR1S	PlayersClub	Standard 7971 SIP
MGCP Station	Protocol Not Specified		Auto Register	NULL
MGCP Trunk	Protocol Not Specified		Auto Register	NULL
7914 14-Button Line Expansion Module	SCCP	S00105000400	Auto Register	NULL
7915 12-Button Line Expansion Module	Protocol Not Specified	B015-1-0-4	PlayersClub	NULL
7915 24-Button Line Expansion Module	Protocol Not Specified	B015-1-0-4	PlayersClub	NULL

DEVICE TYPE	PROTOCOL	LOAD INFORMATION	DEVICE POOL	PHONE TEMPLATE
7916 12-Button Line Expansion Module	Protocol Not Specified	B016-1-0-3	PlayersClub	NULL
7916 24-Button Line Expansion Module	Protocol Not Specified	B016-1-0-3	PlayersClub	NULL
CKEM 36-Button Line Expansion Module	Protocol Not Specified		PlayersClub	NULL
Cisco 7985	SCCP	cmterm_7985.4-1-7-0	Auto Register	Standard 7985
Cisco 7911	SCCP	SCCP11.9-1-1SR1S	Auto Register	Standard 7911
Cisco 7911	SIP	SIP11.9-1-1SR1S	PlayersClub	Standard 7911 SIP
Cisco 7961G-GE	SCCP	SCCP41.9-1-1SR1S	Auto Register	Standard 7961G-GE SCCP
Cisco 7961G-GE	SIP	SIP41.9-1-1SR1S	PlayersClub	Standard 7961G-GE SIP
Cisco 7941G-GE	SCCP	SCCP41.9-1-1SR1S	Auto Register	Standard 7941G-GE SCCP
Cisco 7941G-GE	SIP	SIP41.9-1-1SR1S	PlayersClub	Standard 7941G-GE SIP
Motorola CN622	Static SIP Mobile Subscriber		PlayersClub	NULL
Third-party SIP Device (Basic)	SIP		PlayersClub	Third-party SIP Device (Basic)
Cisco 7931	SCCP	SCCP31.9-1-1SR1S	Voice Mail	Standard 7931 SCCP
Cisco 7931	SIP	SIP31.9-1-1SR1S	PlayersClub	Standard 7931 SIP
Cisco Unified Personal Communicator	SIP		PlayersClub	Standard Unified Communicator SIP
Cisco 7921	SCCP	CP7921G-1.3.4SR1	PlayersClub	Standard 7921 SCCP
Cisco 7906	SCCP	SCCP11.9-1-1SR1S	Voice Mail	Standard 7906
Cisco 7906	SIP	SIP11.9-1-1SR1S	PlayersClub	Standard 7906 SIP
Third-party SIP Device (Advanced)	SIP		PlayersClub	Third-party SIP Device (Advanced)
Cisco TelePresence	SIP		PlayersClub	Standard_Cisco_TelePresence
Cisco 7962	SCCP	SCCP42.9-1-1SR1S	Voice Mail	Standard 7962G SCCP
Cisco 7962	SIP	SIP42.9-1-1SR1S	PlayersClub	Standard 7962G SIP
Cisco 3951	SIP	SIP3951.8-1-2SR1	PlayersClub	Standard 3951 SIP
Cisco 7937	SCCP	apps37sccp.1-4-3-0	Voice Mail	Standard 7937
Cisco 7942	SCCP	SCCP42.9-1-1SR1S	Voice Mail	Standard 7942G SCCP
Cisco 7942	SIP	SIP42.9-1-1SR1S	PlayersClub	Standard 7942G SIP
Cisco 7945	SCCP	SCCP45.9-2-1S	CapitolComplex	Standard 7945 SCCP
Cisco 7945	SIP	SIP45.9-1-1SR1S	PlayersClub	Standard 7945 SIP
Cisco 7965	SCCP	SCCP45.9-2-1S	Voice Mail	7965 w/6lines
Cisco 7965	SIP	SIP45.9-1-1SR1S	PlayersClub	Standard 7965 SIP
Cisco 7975	SCCP	SCCP75.9-1-1SR1S	Voice Mail	Standard 7975 SCCP
Cisco 7975	SIP	SIP75.9-1-1SR1S	PlayersClub	Standard 7975 SIP
Cisco 3911	SIP	SIP3951.8-1-2SR1	PlayersClub	Standard 3911 SIP
Cisco Unified Mobile Communicator	Mobile Smart Client		PlayersClub	Standard Cisco Unified Mobile Communicator
Cisco TelePresence 1000	SIP		PlayersClub	Standard_Cisco_TelePresence_1000
Cisco TelePresence 3000	SIP		PlayersClub	Standard_Cisco_TelePresence_3000
Cisco TelePresence 3200	SIP		PlayersClub	Standard_Cisco_TelePresence_3200
Cisco TelePresence 500-37	SIP		PlayersClub	Standard_Cisco_TelePresence_500
Cisco 7925	SCCP	CP7925G-1.3.4SR2	Voice Mail	Standard 7925 SCCP
Cisco 9971	SIP	sip9971.9-1-1SR1	PlayersClub	Standard 9971 SIP
Cisco 6921	SCCP	SCCP69xx.9-1-1-0	PlayersClub	Standard 6921 SCCP
Cisco 6921	SIP	SIP69xx.9-1-1-0	PlayersClub	Standard 6921 SIP
Cisco 6941	SCCP	SCCP69xx.9-1-1-0	PlayersClub	Standard 6941 SCCP
Cisco 6941	SIP	SIP69xx.9-1-1-0	PlayersClub	Standard 6941 SIP
Cisco 6961	SCCP	SCCP69xx.9-1-1-0	PlayersClub	Standard 6961 SCCP

DEVICE TYPE	PROTOCOL	LOAD INFORMATION	DEVICE POOL	PHONE TEMPLATE
Cisco 6961	SIP	SIP69xx.9-1-1-0	PlayersClub	Standard 6961 SIP
Cisco Unified Client Services Framework	SIP		PlayersClub	Standard Client Services Framework
Cisco TelePresence 1300-65	SIP		PlayersClub	Standard_Cisco_TelePresence_1300
Cisco TelePresence 1100	SIP		PlayersClub	Standard_Cisco_TelePresence_1100
Transnova S3	SIP		PlayersClub	Standard S3
Cisco 9951	SIP	sip9951.9-1-1SR1	PlayersClub	Standard 9951 SIP
Cisco 8961	SIP	sip8961.9-1-1SR1	PlayersClub	Standard 8961 SIP
Cisco 6901	SCCP	SCCP6901.9-1-1-0	PlayersClub	Standard 6901 SCCP
Cisco 6901	SIP	SIP6901.9-1-1-0	PlayersClub	Standard 6901 SIP
Cisco 6911	SCCP	SCCP6911.9-1-1-0	PlayersClub	Standard 6911 SCCP
Cisco 6911	SIP	SIP6911.9-1-1-0	PlayersClub	Standard 6911 SIP
Cisco ATA 187	SIP	ATA187.9-0-3-0	PlayersClub	Standard ATA 187 SIP
Cisco TelePresence 200	SIP		PlayersClub	Standard_Cisco_TelePresence_200
Cisco TelePresence 400	SIP		PlayersClub	Standard_Cisco_TelePresence_400
Cisco Dual Mode for iPhone	SIP		PlayersClub	Standard Dual Mode for iPhone
Cisco 6945	SCCP	SCCP6945.9-1-0-00-17	PlayersClub	Standard 6945 SCCP
Cisco 6945	SIP		PlayersClub	Standard 6945 SIP
Cisco 7926	SCCP		PlayersClub	Standard 7926 SCCP
Cisco E20	SIP		PlayersClub	Cisco E20
Generic Single Screen Room System	SIP		PlayersClub	Generic Single Screen Room System
Generic Multiple Screen Room System	SIP		PlayersClub	Generic Multiple Screen Room System
Generic Desktop Video Endpoint	SIP		PlayersClub	Generic Desktop Video Endpoint
Cisco TelePresence 500-32	SIP		PlayersClub	Standard_Cisco_TelePresence_500-32
Cisco TelePresence 1300-47	SIP		PlayersClub	Standard_Cisco_TelePresence_1300-47
Cisco 7905	SCCP	CP7905080003SCCP070409A	Auto Register	Standard 7905 SCCP
Cisco 7905	SIP	CP7905080001SIP060412A	PlayersClub	Standard 7905 SIP
Cisco 7920	SCCP	cmterm_7920.4.0-03-02	Auto Register	Standard 7920
Cisco 7970	SCCP	SCCP70.9-1-1SR1S	Auto Register	Standard 7970 SCCP
Cisco 7970	SIP	SIP70.9-1-1SR1S	PlayersClub	Standard 7970 SIP
Cisco 7912	SCCP	CP7912080003SCCP070409A	Auto Register	Standard 7912 SCCP
Cisco 7912	SIP	CP7912080001SIP060412A	PlayersClub	Standard 7912 SIP
Cisco 7902	SCCP	CP7902080002SCCP060817A	Auto Register	Standard 7902
Cisco IP Communicator	SCCP		Auto Register	Standard CIPC SCCP
Cisco IP Communicator	SIP		PlayersClub	Standard CIPC SIP
Cisco 7961	SCCP	SCCP41.9-1-1SR1S	Auto Register	Standard 7961 SCCP
Cisco 7961	SIP	SIP41.9-1-1SR1S	PlayersClub	Standard 7961 SIP
Cisco 7936	SCCP	cmterm_7936.3-3-20-0	Auto Register	Standard 7936
Analog Phone	SCCP		Auto Register	Standard Analog
ISDN BRI Phone	SCCP		Auto Register	ISDN BRI Phone
SCCP gateway virtual phone	Protocol Not Specified		Auto Register	NULL
IP-STE	SCCP		Auto Register	Standard IP-STE



## Unity Connections

EXHIBIT B: HEALTH TEST1

CUC Licensing					
License Count					
Licensed Seats For	Feature Name	Value	Used	Unused	Cluster Limit
Users with voice mailboxes	LicSubscribersMax	200	157	43	200
Users with IMAP or Single Inbox access to voice messages	LicIMAPSubscribersMax	20210	0	20210	20210
Cisco Unity Inbox users	LicVMISubscribersMax	20210	157	20053	20210
TTS and ASR (advanced) users	LicAdvancedUserMax	20210	0	20210	20210
Voice ports	LicVoicePortsMax	32	32	0	32
Text-to-speech sessions	LicRealspeakSessionsMax	282	0	282	282
Voice-recognition sessions	LicUnityVoiceRecSessionsMax	282	0	282	282
SpeechView users	LicSTTSubscribersMax	0	0	0	0

Class Of Service	
Name	Voice Mail User COS
Allow User to record Name	Yes
Maximum Length for recorded name	30
Allow Users to Choose to be listed in the directory	Yes
Greeting Max Length	90
Allow users to access voice mail using IMAP	No
Allow users to use the web inbox/RSS feeds	Yes
Allow access to advanced features	No
Allow Access to Exchange email by using TTS	No
Allow users to use voice recognition	No
Provide Transcriptions of voice messages	No
Allow users to use personal call transfer rules	No
Allow Users to use the messaging assistant	Yes
Allow users to use unified client to access voice mail	No
Allow users to view Administrator-defined alternate extensions	No
Allow users to manage their user-defined alternate extension	No
Max Message length	300
Allow Users to Send Messages to System Distribution Lists	Yes
Delete Messages Without Saving to Deleted Items Folder	No
Users Can Reply to Messages from Other Users by Calling Them	No



Users Can Reply to Messages from Unidentified Callers by Calling Them	No
Require Secure Messaging	Private
Maximum Lists Per User	25
Maximum Members Per List	99
Allow users to change call screening	No
Allow Users to change call holding	No

#### Direct Routing Rules

Name	Attempt Sign In	Opening Greeting
Status	Active	Active
Language	Inherit Language from Caller	Inherit Language from Caller
Search Scope	wwtunitycn01 Search Space	wwtunitycn01 Search Space
Send Call to	Conversation: Attempt Sign In	Call Handler:Opening Greeting
Routing Rule Condition		

#### Forwarding Routing Rules

Name	Attempt Forward	Opening Greeting
Status	Active	Active
Language	Inherit Language from Caller	Inherit Language from Caller
Search Scope	wwtunitycn01 Search Space	wwtunitycn01 Search Space
Send Call to	Conversation:Attempt Forward	Call Handler:Openning Greeting
Routing Rule Condition		

#### Mailbox Rules

Warning Quota	40MB
Send Quota	52MB
Send/Receive Quota	62MB
Full Mailbox Check for Outside Caller	No

#### Alert Rules

Name	Default System Policy	Do Not Age Messages
Enabled	Yes	No
Move New Messages to saved Messages Folder	Disabled	Disabled
Move Saved Messages to the Deleted Items Folder	Disabled	Disabled
Permanently delete messages in the deleted items folder	7 Day	
Send Alert to User Prior to Deleting Messages	Disabled	Disabled
Number of Days Alert is Sent Prior to Deleting Messages	3	

Permanently Delete Secure Touched Messages that are older than	Disabled	Disabled
Permanently Delete all secure messages that are older than	Disabled	Disabled

#### Unified Messaging

None

<b>SMTP Server</b>	
SMTP Port	25
SMTP Domain	WVTUNITYCN01.wvsto.com
Limit Number of Simultaneous Incoming Connections	20
Limit Number of Simultaneous Outgoing Connections	2
Limit Size of message	1000Kb
Limit Messages Accepted per SMTP Session	10
Limit Number of Recipients per Message	5000
Delivery Retry Timeout	240 Minutes
Allow Connections from Untrusted IP Address	No
Require Authentication from Untrusted IP Addresses	No
Transport Layer Security From Untrusted IP Addresses is	Disabled
Smart Host	172.21.3.54

#### Schedule

Name	All Hours	Weekdays	Voice Recognition Update Schedule
Days of week	Sunday to Saturday	Monday - Friday	Sunday to Saturday
Time	00:00 - 23:59	07:00 - 17:00	00:00 - 23:59
Holiday Schedule	None	Holidays	None

#### Holidays

Name	Holidays
------	----------

#### Temporary Integrations

Name	CCM
Default TRAP Phone System	Yes
Send Message Counts	Yes
Use Same Port for Enabling and Disabling MWI's	No

Force All MWIs Off for this phone system	No
Supervised Transfers	No
Forwarded Message Notification Calls	No
DTMF Tone to Use	A
Guard Time	2500ms
Enabled for Forwarded Message Notification Calls	Yes
Enabled Phone View	No
Outgoing Call Restrictions	Enable outgoing calls
Axl server	172.21.13.2 and 172.21.11.2
Axl Username	administrator
Axl Password	**
CUCM Version	5.0+

<b>Port Group</b>	
Name	CCM-1
Protocol	SCCP
Device Name Prefix	CiscoUM1-VI
Enable Message Waiting Indicators	Yes
MWI On Extension	#400
MWI Off Extension	#401
Server	172.21.13.2 and 172.21.11.2
Server Port	2000
TLS Port	2443
Port Count Primary	16
Port Count Secondary	16

<b>System Configuration</b>	
Time Zone	EST
System Default Language	English
System Default TTS Language	English
Recording Format	G.711 mu-law
Maximum Greeting Length	90
Target Decibel Level for Recordings and Messages	-26
Default Partition	wvtunitecn01 Partition
Default Search Scape	wvtunitecn01 Search Space
When a recipient can not be found	Send a non-delivery receipt
IP Addressing Mode	IPv4

<b>Advanced Configuration</b>	
Apply User Accessibility Settings for Voicemail PIN Entry Conversation	No

Sign-in Count for a Number Before It Is Offered as an Alternate Extension	5
Consecutive Days to Count Sign-in for a Number	30
System Broadcast Message: Default Active Days	30
System Broadcast Message: Maximum Recording Length in Milliseconds	300000
System Broadcast Message: Play Oldest Message First	Yes
System Broadcast Message: Retention Period (in days)	30
System Transfers: Confirm Number Before Transfer	Yes
Cross-Server Data Packet Listen First Digit Timeout (in Seconds)	5
Cross-Server Data Packet Listen Interdigit Timeout (in Milliseconds)	1000
Play Prompt During Cross-Server Handoff	Yes
Cross-Server Handoff Request DTMF	B
Respond to Cross-Server Handoff Requests	No
Cross-Server Handoff Response DTMF	D
Cross-Server Handoff Response Interdigit Timeout (in Milliseconds)	1000
Cisco Unity Cross-Server Handoff Request DTMF	#9*
Cisco Unity Cross-Server Handoff Response DTMF	#*
Cisco Unity Cross-Server Handoff Live Reply Request DTMF	#8
Cisco Unity Cross-Server Handoff Transfer Override Request DTMF	#7
Conversation Manager Fast Start	Yes
Multiple Message Delete Mode	1
Disable Identified User Messaging Systemwide	No
Enable Go to Message	Yes
Announce in Message Header Whether Message Has Multiple Recipients	No
Announce Secure Status in Message Header	Yes
Confirm Deletion of Deleted Messages	No
Require Users to Record Names at Enrollment	No
Dial Prefix for Live Reply to Unidentified Callers	
Minimum Number of Digits Required for Prepending Live Reply Dial Prefix	0
Message Bookmark Timeout (in minutes)	5
Disable Spelled Name Searches	No
Disable Message Summary on Replay	Yes

Treat Skipped Messages as Saved	No
Play Receipt Reason Code	Yes
Maximum Age of Names in Addressing Priority Lists	90
Maximum Number of Names in a User's Addressing Priority List	100
Play option to turn off message notification	Yes
Use star to deactivate notification device	No
Request Entry of User ID after Failed PIN Entry From Known Extension	Yes
Skip Recording of Greeting During Enrollment	No
Allow Voice Recognition Users to Speak Their Voicemail PINs	Yes
Voice Recognition Confirmation Confidence Threshold	60
Time to Wait Between Spoken Words (in Milliseconds)	750
Use Advanced Name Dictionary for Voice Recognition	No
Save Speed and Volume Changes Made by User	No
Rapid Send - Allow [####] to Send a Message During Addressing	No
Address Message Before Recording	No
Wait Time in Seconds Between Call Transfer Attempts	5
Maximum Call Transfer Attempts Allowed	5
Use Last (Rather than First) Redirecting Number for Routing Incoming Call	No
Use Text To Speech to Read Display Names When No Recording Is Available	Yes
IP Addresses Allowed To Connect For Port Status Monitor Output	
Enable Remote Port Status Monitor Output	No

## Route Plan Report

### Pattern/Directory

Number	Partition	Pattern Usage	Device Name	Device Description
#400	System Devices	Message Waiting		
#401	System Devices	Message Waiting		
#9.@	Kanawha City	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol
#9.@	Players Club	Route	RL_Outgoing_Calls_PC	Outgoing Calls Players Club
*XXXX	Players Club	Device	TransfertoVM	Transfer to VM
0001	Capitol Complex	Device		
0005	Capitol Complex	Device		
0005	Players Club	Device		
0010	Players Club	Device		
0015	Players Club	Device		
0019	Players Club	Device	SEP00249B04D5CD	Rob Cobb IP Communicator
0033	Players Club	Device		
00768	Capitol Complex	Device		
0527	Capitol Complex	Device		
0527	Players Club	Device		
0538	Players Club	Device		
0549	Players Club	Device	SEP00070ED2DF74	Sarah Hamrick 0549
0620	Capitol Complex	Device		
0620	Beckley	Device	SEP00059A3C7811	IP Communicator SEP00059A3C7800
0700	Auto Register	Device		
0700	Capitol Complex	Device	SEP00070ED2E40C	PC Server Room 2714
0700	Capitol Complex	Device	SEP0014F2C86499	SEP0014F2C86499 ITS Wireless Capitol
0700	Capitol Complex	Device	SEP00237DE7DF81	Sheri's IP Communicator
0700	Capitol Complex	Device	SEP0021A02D6F84	Brian Hively 0748
0700	Capitol Complex	Device	SEP0024C4BD70FF	Bob Butcher 0753
0700	Capitol Complex	Device	SEP00237DE7E624	Bob Butcher's IP Communicator
0700	Capitol Complex	Device	SEPf4ce46e55522	Helpdesk IP Comm
0700	Capitol Complex	Device	SEP001F6C7A41C5	2005Quarrier 7921G Wireless Phone
0700	Capitol Complex	Device	SEP1CDF0F50C29F	ITS PC 7921g #2
0700	Capitol Complex	Device	SEP1CDF0F50AE14	ITS KC Office 7921g
0700	Capitol Complex	Device	SEP0024C4BD7112	VPN Remote Phone
0700	Capitol Complex	Device	SEP002414B4BB94	Rob Cobb 2719
0700	Capitol Complex	Device	SEP1CDF0F5081B3	Players Club 7921G
0700	Capitol Complex	Device	SEPC471FED73067	ITS Spare 7921G Wireless
0700	Capitol Complex	Device	SEP0024C4BD7017	Sheri Crump 2716
0700	Capitol Complex	Device	SEP00237De7e731	Mike Mullins IP Communicator
0700	Players Club	Device		
0701	Capitol Complex	Translation		
0702		Device		
0702	Capitol Complex	Device	SEP0009B7AA0AD8	Breana Williams
0703	Players Club	Device		
0703	Capitol Complex	Device	SEP00070EDD1B52	Barbara Harmon 1563
0703	Capitol Complex	Device	SEP0009B7AA0599	Carolyn Atkinson 0703



Pattern/Directory Number	Partition	Pattern Usage	Device Name	Device Description
0703	Capitol Complex	Device	SEP18A905FC439F	Carolyn Atkinson IP Communicator
0704	Capitol Complex	Device	SEP0024C443BAC1	Danny Ellis 7945 Color Phone 0704
0704	Capitol Complex	Device	SEP002699EF1F19	Monika Berry 0722
0704	Capitol Complex	Device	SEP00270DBFA304	Shirley Hooker 0750
0705	Players Club	Device	SEP00070ED2DF68	John Hancock 0705
0706	Capitol Complex	Device	SEP000750DD0BED	Sharon Butch 0706
0706	Capitol Complex	Device	SEP0009B7F755D4	Diane Holcomb 1573
0706	Capitol Complex	Device	SEP0016D3330145	Sharon Butch Softphone
0706	Capitol Complex	Device	SEP001E3718C724	Diane Holcomb Softphone
0707	Capitol Complex	Device	SEP00070EEA49D0	0707 Receipts Mail Room
0708	Capitol Complex	Device	SEP0009B7813865	Steve Kerns 0708
0709	Capitol Complex	Device	SEP000750D5400F	Mike Conley at PC 0709
0710		Device		
0710	Players Club	Device		
0710	Capitol Complex	Device	SEP0021A02E0E99	Aaron Fry 0710
0710	Capitol Complex	Device	SEP00237DE7E29C	Aaron's IP Comm
0710	Capitol Complex	Device	SEP001F6C7A41C5	2005Quarrier 7921G Wireless Phone
0710	Capitol Complex	Device	SEP001422F6C310	UCCX Testing - Jocelyn Wilson - Verizon
0710	Capitol Complex	Device	TCTTR2608	TR2608
0710	Capitol Complex	Device	SEPC471FED73067	ITS Spare 7921G Wireless
0710	Capitol Complex	Device	TCTAARON	Aaron's Android
0710	Capitol Complex	Device	SEP002699EF1E98	2005Q Conference Phone
0711	Players Club	Device	SEP00070EEA4A9A	Steve High 0711
0712	Capitol Complex	Device	SEP00237DE7E29C	Aaron's IP Comm
0712	Capitol Complex	Device	SEP000F1F1858E8	James Doughty IP Communicator
0712	Capitol Complex	Device	SEP0021A02D6F83	James Doughty (0712)
0712	Capitol Complex	Device	SEP0009B7AA0C8B	James Doughty Aruba Test
0713	Capitol Complex	Device	SEP0024C443B679	Bryan Archer 7945
0713	Capitol Complex	Device	SEP002414B4BCC2	Alberta Kincaid 6-line Color
0714	Players Club	Device		
0714	Capitol Complex	Device	SEP0021A02E095C	Lesley Cavalier (0714)
0715	Capitol Complex	Device	SEP00070EEA4BC3	Danny Cantley 0715
0716	Capitol Complex	Device	SEP00070ED2D746	Kanawha City Rec 0761
0717	Capitol Complex	Device	SEP000785056329	Mike Buchanan 0717
0717	Capitol Complex	Device	SEP00070EDD1A58	Lella Miller 1575
0717	Capitol Complex	Device	SEPE4115BFC1B62	Lella Miller's IP Communicator
0718	Capitol Complex	Device	SEP0021A085AE6F	Lisa Rutherford 0718
0719	Capitol Complex	Device	SEP00070EDD1C33	Caroline Chamness 0719
0720	Capitol Complex	Device		
0721	Capitol Complex	Device	SEP00070ED2E094	Jeanie Melton 0721
0722	Capitol Complex	Device	SEP002699EF1F19	Monika Berry 0722
0722	Capitol Complex	Device	SEP001F6C7A43BD	Monika Berry 0722
0722	Capitol Complex	Device	SEP00270DBFA304	Shirley Hooker 0750
0722	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
0723	Capitol Complex	Device	SEP001C25BAFAEA	Alberta Kinkaid IP Communicator



**Pattern/Directory**

<b>Number</b>	<b>Partition</b>	<b>Pattern Usage</b>	<b>Device Name</b>	<b>Device Description</b>
0723	Capitol Complex	Device	SEP002414B4BCC2	Alberta Kincaid 6-line Color
0723	Capitol Complex	Device	SEP68B599E5D6A0	Alberta Kincaid IP Communicator HP8540p
0723	Kanawha City	Device		
0724	Capitol Complex	Device	SEP00070ED2E355	Nancy Francis 2707
0724	Capitol Complex	Device	SEP00070EDD189D	Lynda King 2704
0724	Capitol Complex	Device	W_and_M_line	W_and_M_line
0725	ITS Software	Device		
0725	Capitol Complex	Device	SEP001F6C7A41C5	2005Quarrier 7921G Wireless Phone
0726		Device		
0726	Capitol Complex	Device	SEP0009B7AA09D5	KC IT Server Room 0726
0726	Capitol Complex	Device	SEP1CDF0F50AE14	ITS KC Office 7921g
0727	Beckley	Device		
0727	Players Club	Device		
0727		Device		
0727	Capitol Complex	Device	SEP0021A02CB27F	Kin Richardson 7945
0727	Capitol Complex	Device	SEP18A905FC502B	Kin IP Communicator
0727	Capitol Complex	Device	TCTKIN	Kin's iPhone
0727	Capitol Complex	Device	SEP002699EF1E98	2005Q Conference Phone
0728	Capitol Complex	Device	SEP00070ED2E46D	Greg Stone 0728
0728	Capitol Complex	Device	SEP00070ED2DFE9	Greg Stone 7940 phone 0728
0729	Players Club	Device		
0729	Capitol Complex	Device	SEP00237De7e731	Mike Mullins IP Communicator
0729	Capitol Complex	Device	SEP0009B7AA09D5	KC IT Server Room 0726
0729	Capitol Complex	Device	SEP0024C4BEF9D6	Mike Mullins 7945
0729	Capitol Complex	Device	SEP1CDF0F50AE14	ITS KC Office 7921g
0730	Capitol Complex	Device	SEP00070EDD184D	John Ferrell 0730
0731	Capitol Complex	Device	SEP0021A02CBF73	Eric Tolbert 0731
0731	Capitol Complex	Device	SEP00070EEA48A2	Jason Philabaun0747
0732	Capitol Complex	Device	SEP0007850562D3	Diane Allred 0732
0732	Capitol Complex	Device	SEP00070EDD18CC	Check Processing Phone 0749
0733	Capitol Complex	Device	SEP00070EEA4F4B	Holly Garner 0733
0733	Capitol Complex	Device	SEP00070EDD18BD	Kara Hughes 1564
0733	Capitol Complex	Device	SEP002414B4BCAD	Kara Hughes 6 line color phone 1564
0733	Capitol Complex	Device	SEP000750833D41	Denise Baker 1561
0733	Capitol Complex	Device	SEP000750DD0293	Kara Hughes 1564
0733	Capitol Complex	Device	SEP0007850561DB	Ashley Smolder 1585
0734	Capitol Complex	Device	SEP00070ED2DF66	Terry Triplett 0734
0734	Capitol Complex	Device	SEP00097CAC5474	Terry Triplett 0734
0735	Kanawha City	Device		
0735	Capitol Complex	Device	SEP0024C443B782	Steve Smith 5056
0736	Capitol Complex	Device	SEP0007850564CE	Phone at Flatwoods
0737	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
0738	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
0739	Capitol Complex	Device	SEP000785056383	Kim Ward 0739 new 7960
0739	Capitol Complex	Device	SEP000785056209	Kim Ward 0739

Pattern/Directory Number	Partition	Pattern Usage	Device Name	Device Description
0740	Capitol Complex	Device	SEP00e07524073d	2005 Quarier Conf Phone
0740	Capitol Complex	Device	SEP002699EF1E98	2005Q Conference Phone
0741	Capitol Complex	Device	SEP001F6C7A43BD	Monika Berry 0722
0741	Capitol Complex	Device	SEP00235E1A0152	Treasurer Perdue
0741	Capitol Complex	Device	SEP002699EF1F19	Monika Berry 0722
0741	Capitol Complex	Device	SEP00270DBFA304	Shirley Hooker 0750
0741	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
0742	Capitol Complex	Device	SEP001F6C7A43BD	Monika Berry 0722
0742	Capitol Complex	Device	SEP002699EF1F19	Monika Berry 0722
0742	Capitol Complex	Device	SEP00270DBFA304	Shirley Hooker 0750
0743	Capitol Complex	Device		
0744	Capitol Complex	Device	SEP00270DBFA304	Shirley Hooker 0750
0744	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
0745	Capitol Complex	Device	SEP000750A4D81A	Wilma Harrison 0745
0746	Players Club	Device		
0746	Capitol Complex	Device	SEP0009B7AA0D4E	ACH Receipts 0746
0746	Capitol Complex	Device	SEP00070EDD1B23	Grace Gilmore
0746	Capitol Complex	Device	SEP00070EDD1B52	Barbara Harmon 1563
0746	Capitol Complex	Device	SEP00218698E5DB	Grace Gilmore Soft Phone
0747	Capitol Complex	Device	SEP0021A085AFCE	Jason Philabaun 0747
0747	Capitol Complex	Device	SEP00070EEA48A2	Jason Philabaun0747
0748	Capitol Complex	Device	SEP0021A02D6F84	Brian Hively 0748
0748	Capitol Complex	Device	SEP002699EF1E98	2005Q Conference Phone
0749	Capitol Complex	Device	SEP00075012211F	Jack Kinsey 0777
0749	Capitol Complex	Device	SEP00070EDD18CC	Check Processing Phone 0749
0750	Capitol Complex	Device	SEP002699EF1F19	Monika Berry 0722
0750	Capitol Complex	Device	SEP00270DBFA304	Shirley Hooker 0750
0750	Capitol Complex	Device	SEP001F6C7A43BD	Monika Berry 0722
0751	Capitol Complex	Device	ATA00012D0A49CB	West wing Post Machine ATA
0752	Capitol Complex	Device	SEP00070ED2DE29	Tina Queen at PC
0753	Capitol Complex	Device	SEP00070ED2E40C	PC Server Room 2714
0753	Capitol Complex	Device	SEP0024C4BD70FF	Bob Butcher 0753
0753	Capitol Complex	Device	SEP00237DE7E624	Bob Butcher's IP Communicator
0754	Capitol Complex	Device	SEP1CDF0F50C29F	ITS PC 7921g #2
0755	Capitol Complex	Device	SEP0021A02CA66C	Toby Igo 0755
0755	VM	Device		
0756	Capitol Complex	Device		
0756		Device		
0757	Capitol Complex	Device	SEP00e075240218	Upstairs Capitol Conference Room 0757
0758	Capitol Complex	Device	SEP00235EB791C1	Gina Joynes 0758
0759	Capitol Complex	Device	SEP002414B4BBAC	Phil White 0759
0759	Capitol Complex	Device	SEP00237DE7E561	Phil White IP Communicator
0759	Capitol Complex	Device	SEP3CD92B6EEA4C	Phil White IP Communicator for home desktop
0759	Capitol Complex	Device	TCTPHIL	Phil's iPhone

Pattern/Directory Number	Partition	Pattern Usage	Device Name	Device Description
0759	Capitol Complex	Device	SEP002699EF1E98	2005Q Conference Phone
0759	Players Club	Device		
0760	Players Club	Device		
0761	Capitol Complex	Device	SEP00070EEA4ACA	Jimmy Berry 0769
0761	Capitol Complex	Device	SEP00070ED2E094	Jeanie Melton 0721
0761	Capitol Complex	Device	SEP00070EDD1A75	Carl Stone 2708
0761	Capitol Complex	Device	SEP00070ED2D746	Kanawha City Rec 0761
0762	Capitol Complex	Device	SEP0004F2E31549	MC Lower Conference Room 0762
0763	Capitol Complex	Device	SEP00070EEA4A93	Chad Massie 0763
0763	Players Club	Device		
0764	Capitol Complex	Device	SEP0009B7AA0A3B	Kelly Atkinson 0764
0764	Kanawha City	Device		
0765	Capitol Complex	Translation		
0766	Capitol Complex	Device	SEP0016D3330164	Sherri Sullivan IP Communicator
0766	Capitol Complex	Device	SEP0024C443BA63	Sherri Sullivan 0766
0767	Kanawha City	Device		
0767	Capitol Complex	Device	SEP00070EEA4F26	Casey Richards 0767
0767	Capitol Complex	Device	SEP002414B4BCC2	Alberta Kincaid 6-line Color
0768	Capitol Complex	Device	SEP002414B4BCDF	Matt Ellison 0768
0768	Capitol Complex	Device	SEP00237de7e734	Matt Ellison's IP Comm
0768	Capitol Complex	Device	TCTMATT	Phil's iPhone
0769	Kanawha City	Device	SEP00070EEA4ACA	Jimmy Berry 0769
0769	Kanawha City	Device	SEP00070EDD1A75	Carl Stone 2708
0770	Capitol Complex	Device	SEP000750DD03C3	DP500 Room 0770
0771	Capitol Complex	Device	SEP000785056290	Debbie Madden 0771
0771	Kanawha City	Device		
0772	Kanawha City	Device	SEP0009B7AA06D8	Jesse Taylor at Cap 0772
0772	Capitol Complex	Device		
0773	Kanawha City	Device	SEP00070ED2E35E	Vault Phone 0773
0773	Kanawha City	Device	SEP00070EC47119	Vault Phone 0773 - new
0774	Capitol Complex	Device		
0774	Kanawha City	Device		
0775	Capitol Complex	Device	SEP0009B7AA0AFE	Connie Evans 0775
0776	Capitol Complex	Device	SEP000750DD0C06	Libby Workman 0776
0776	Capitol Complex	Device	SEP0009B7F75783	Libby Workman 0776
0777	Capitol Complex	Device	SEP00070EDD1A58	Lella Miller 1575
0777	Capitol Complex	Device	SEP0007850562D3	Diane Allred 0732
0777	Capitol Complex	Device	SEP00075012211F	Jack Kinsey 0777
0777	Capitol Complex	Device	SEPE4115BFC1B62	Lella Miller's IP Communicator
0777	Capitol Complex	Device	SEP00070EDD18CC	Check Processing Phone 0749
0778	Kanawha City	Device		
0779	Kanawha City	Device		
0779	Players Club	Device	SEP0009B7AA09A0	KC ITS Office
0780	Kanawha City	Device		
0780	Players Club	Device		

Pattern/Directory Number	Partition	Pattern Usage	Device Name	Device Description
0781	Kanawha City	Device		
0781	Capitol Complex	Device		
0782	Kanawha City	Device		
0782	Capitol Complex	Device		
0799	Players Club	Device		
0799	Capitol Complex	Device		
1000		Device	uccx_1000	Unified CM Telephony Group #0-1
1001		Device	uccx_1001	Unified CM Telephony Group #0-1
1002		Device	uccx_1002	Unified CM Telephony Group #0-1
1003		Device	uccx_1003	Unified CM Telephony Group #0-1
1004		Device	uccx_1004	Unified CM Telephony Group #0-1
1005		Device	uccx_1005	Unified CM Telephony Group #0-1
1006		Device	uccx_1006	Unified CM Telephony Group #0-1
1007		Device	uccx_1007	Unified CM Telephony Group #0-1
1008		Device	uccx_1008	Unified CM Telephony Group #0-1
1009		Device	uccx_1009	Unified CM Telephony Group #0-1
1010		Device	uccx_1010	Unified CM Telephony Group #0-1
1011		Device	uccx_1011	Unified CM Telephony Group #0-1
1012		Device	uccx_1012	Unified CM Telephony Group #0-1
1013		Device	uccx_1013	Unified CM Telephony Group #0-1
1014		Device	uccx_1014	Unified CM Telephony Group #0-1
1015		Device	uccx_1015	Unified CM Telephony Group #0-1
1016		Device	uccx_1016	Unified CM Telephony Group #0-1
1017		Device	uccx_1017	Unified CM Telephony Group #0-1
1018		Device	uccx_1018	Unified CM Telephony Group #0-1
1019		Device	uccx_1019	Unified CM Telephony Group #0-1
1150	Capitol Complex	Device	uccx_1150	Unclaimed Property
1151	Capitol Complex	Device	uccx_1151	UCCX Prompt Recorder
1151	Players Club	Device		
1152	Capitol Complex	Device	uccx_1152	Baseline Holiday App
1152	Players Club	Device		
1153	Capitol Complex	Device	uccx_1153	App AA
1154	Capitol Complex	Device	uccx_1154	WVT DR app
1155	Players Club	Device	SEP00070ED2DEA2	Sara Denison
1155	Players Club	Device	SEP00070ED2DE29	Tina Queen at PC
1155	Players Club	Device	SEP00070ED2DF9C	Abigail Campbell 2711
1155	Players Club	Device	SEP002699ED8923	Scoopsie Ball 8-line 2712
1155	Players Club	Device	SEP0026CB0009A0	UP PC Wireless 7921G
1156	Players Club	Device	SEP000750A4D8F8	JoAnn Tinsley 1597
1156	Players Club	Device	SEP0026CB0009A0	UP PC Wireless 7921G
1156	Players Club	Device	SEP002699ED8923	Scoopsie Ball 8-line 2712
1156		Device		
1157	Players Club	Device	SEP002699ED8923	Scoopsie Ball 8-line 2712
1157	Players Club	Device	SEP001A6D3C1389	Wireless UP 6233
1157	Players Club	Device	SEP0015F941D036	Wireless UP 6233

Pattern/Directory Number	Partition	Pattern Usage	Device Name	Device Description
1157	Players Club	Device	SEP00136072E423	Wireless UP 6233
1157	Players Club	Device	SEP0026CB0009A0	UP PC Wireless 7921G
1158	Capitol Complex	Device	UP_1158	UP Direct Access to Claims Queue
1159	Capitol Complex	Device	UP_1159	UP Direct Access to Holding Queue
1160	Capitol Complex	Device	ITS_1160	ITS Helpdesk RP
1161	Players Club	Device	SEP0009B7AA0996	Patricia Sullivan at Warehouse
1170	Capitol Complex	Device	ITS_1170	ITS Helpdesk RP
1171	Capitol Complex	Device	SEP0024C4BD70FF	Bob Butcher 0753
1172	Capitol Complex	Device	SEP002414B4BB94	Rob Cobb 2719
1173	Capitol Complex	Device		
1174	Capitol Complex	Device		
1175	Capitol Complex	Device	SEP0024C4BD7017	Sheri Crump 2716
1176	Capitol Complex	Device	SEP0024C4BD7017	Sheri Crump 2716
1176	Capitol Complex	Device	SEP0024C4BD70FF	Bob Butcher 0753
1176	Capitol Complex	Device	SEP002414B4BB94	Rob Cobb 2719
1176	Capitol Complex	Device	SEP0021A02E0E99	Aaron Fry 0710
1200	Kanawha City	Device		
1201	Kanawha City	Device		
1203	Kanawha City	Device		
1204	Kanawha City	Device	SEP00070ED2D746	Kanawha City Rec 0761
1205	Kanawha City	Device		
1206	Kanawha City	Device		
1207	Kanawha City	Device		
1208	Kanawha City	Device	SEP00070ED2D746	Kanawha City Rec 0761
1209	Kanawha City	Device		
1210	Kanawha City	Device		
1211	Capitol Complex	Device	SEP0009B7AA0AFE	Connie Evans 0775
1212	Kanawha City	Device		
1213	Kanawha City	Device		
1214	Kanawha City	Device		
1215	Kanawha City	Device		
1216	Capitol Complex	Device		
1216	Kanawha City	Device		
1217	Players Club	Device		
12345.91XXXXXXX	Capitol Complex	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol
12345.9XXXXXXX	Capitol Complex	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol
1500	Players Club	Translation		
1501	Players Club	Translation		
1502	Players Club	Translation		
1503	Players Club	Translation		
1504	Players Club	Translation		
1505	Players Club	Device		
1507	Players Club	Translation		
1508	Players Club	Translation		
1509	Players Club	Translation		

**Pattern/Directory**

<b>Number</b>	<b>Partition</b>	<b>Pattern Usage</b>	<b>Device Name</b>	<b>Device Description</b>
150[0-9]	Players Club	Route	RL_Fax_Calls	Fax Server
1510	Players Club	Translation		
1511	Players Club	Translation		
1512	Players Club	Translation		
1513	Players Club	Translation		
1514	Players Club	Translation		
1515	Players Club	Translation		
1516	Players Club	Translation		
1517	Players Club	Translation		
1518	Players Club	Translation		
1519	Players Club	Route	RL_Fax_test	Fax Testing
151[0-9]	Players Club	Route	RL_Fax_Calls	Fax Server
1520	Players Club	Route	RL_Fax_Calls	Fax Server
1560	Players Club	Device		
1561	Players Club	Device	SEP000750833D41	Denise Baker 1561
1561	Players Club	Device	SEP000750DD0293	Kara Hughes 1564
1561	Players Club	Device	SEP0007850561DB	Ashley Smolder 1585
1561	Players Club	Device	SEP00070EDD18BD	Kara Hughes 1564
1561	Players Club	Device	SEP002414B4BCAD	Kara Hughes 6 line color phone 1564
1562	Players Club	Device	SEP00070EDD1B52	Barbara Harmon 1563
1562	Players Club	Device	SEP00070ED2DFC3	Pam Brown 1562
1562	Players Club	Device	SEP0016D332FAC5	Pam Brown's IP communicator
1563	Players Club	Device	SEP00070EDD1B52	Barbara Harmon 1563
1563	Players Club	Device	SEP0016d332f975	Sarah Long IP Communicator
1564	Players Club	Device	SEP000750DD0293	Kara Hughes 1564
1564	Players Club	Device	SEP00070EDD18BD	Kara Hughes 1564
1564	Players Club	Device	SEP0007850561DB	Ashley Smolder 1585
1564	Players Club	Device	SEP000750833D41	Denise Baker 1561
1564	Players Club	Device	SEP002414B4BCAD	Kara Hughes 6 line color phone 1564
1564	Players Club	Device	SEP0024C443B7B8	Karl Shanholtzer 1590
1565		Device		
1565	Players Club	Device	SEP00070EDD1B52	Barbara Harmon 1563
1565	Players Club	Device	SEP0009B7AA0D4E	ACH Receipts 0746
1565	Players Club	Device	SEPE4115BFC1B62	Lella Miller's IP Communicator
1565	Players Club	Device	SEP001E37CC6D1A	Michelle Painter IP Communicator
1565	Players Club	Device	SEP000750DD02B6	Michelle Painter 1565
1566	Players Club	Device		
1567	Players Club	Device	SEP00070EEA4C77	Randy Covert 1567
1567	Players Club	Device	SEP00070EDD18BD	Kara Hughes 1564
1567	Players Club	Device	SEP000750DD0293	Kara Hughes 1564
1567	Players Club	Device	SEP0007850561DB	Ashley Smolder 1585
1567	Players Club	Device	SEP000750833D41	Denise Baker 1561
1567	Players Club	Device	SEP002414B4BCAD	Kara Hughes 6 line color phone 1564
1568	Players Club	Device	SEP0009B7813A7E	Bethany Crites 1568
1569	Players Club	Device	SEP00070EEA489D	Jan Hatfield 1569 2-line



Pattern/Directory Number	Partition	Pattern Usage	Device Name	Device Description
1570	Players Club	Device	SEP00235E1A038A	Misty Price's 7495
1570	Players Club	Device	SEP0009B7F755D4	Diane Holcomb 1573
1570	Players Club	Device	SEP00070EDD1B52	Barbara Harmon 1563
1570	Players Club	Device	SEPAC162D528AF7	Misty Price Cisco IP Communicator for HP machine
1570	Players Club	Device	SEP00070EDD1A96	Greg Hodge 1572
1570	Players Club	Device	SEP009C02888EAC	Greg Hodge IP Communicator 1572
1571	Players Club	Device	SEP00070ED2DF8B	Maegan Trout 1571
1572	Players Club	Device	SEP00070EDD1A96	Greg Hodge 1572
1572	Players Club	Device	SEP00070EDD1B52	Barbara Harmon 1563
1572	Players Club	Device	SEP00070EDD1A58	Lella Miller 1575
1572	Players Club	Device	SEPE4115BFC1B62	Lella Miller's IP Communicator
1572	Players Club	Device	SEP0016d332f975	Sarah Long IP Communicator
1572	Players Club	Device	SEP009C02888EAC	Greg Hodge IP Communicator 1572
1573	Players Club	Device	SEP000750DD0BED	Sharon Butch 0706
1573	Players Club	Device	SEP00070EDD1B52	Barbara Harmon 1563
1573	Players Club	Device	SEP0009B7F755D4	Diane Holcomb 1573
1573	Players Club	Device	SEP0016d332f975	Sarah Long IP Communicator
1573	Players Club	Device	SEP0016D3330145	Sharon Butch Softphone
1573	Players Club	Device	SEP001E3718C724	Diane Holcomb Softphone
1573	Players Club	Device	SEP00070EDD1A96	Greg Hodge 1572
1573	Players Club	Device	SEP009C02888EAC	Greg Hodge IP Communicator 1572
1574		Device		
1574	Players Club	Device	SEP00070ED2DEA2	Sara Denison
1575	Players Club	Device	SEP00070EDD1B52	Barbara Harmon 1563
1575	Players Club	Device	SEP00070EDD1A96	Greg Hodge 1572
1575	Players Club	Device	SEP0009B7AA0A0D	Cash Management DR 1588
1575	Players Club	Device	SEP00070EDD1A58	Lella Miller 1575
1575	Players Club	Device	SEPE4115BFC1B62	Lella Miller's IP Communicator
1575	Players Club	Device	SEP0016d332f975	Sarah Long IP Communicator
1575	Players Club	Device	SEP009C02888EAC	Greg Hodge IP Communicator 1572
1576	Players Club	Device	SEP00070EEA4F68	Sofia Riaz 1576
1577	Players Club	Device	SEP0009B7F755D4	Diane Holcomb 1573
1577	Players Club	Device	SEP000750DD0BED	Sharon Butch 0706
1577	Players Club	Device	SEP0016D3330145	Sharon Butch Softphone
1577	Players Club	Device	SEP001E3718C724	Diane Holcomb Softphone
1577	Players Club	Device	SEP00235EB7BBD4	Joann Shannon 1591
1578	Players Club	Device	SEP00070ED2E120	Vernetta Ingram 1578
1579	Players Club	Device	SEP000750C67DEC	Kin Richardson at PC
1579		Device		
1580	Players Club	Device	SEPD89D67CF538E	Erin Deegan Softphone 1580
1580	Players Club	Device	SEP000785056281	Erin Deegan 1580
1581	Players Club	Device	SEP0009B7AA06E3	Tammy Tubbs 1581
1582	Players Club	Device	SEP00070EEA4AC8	Gina Myers 1582
1582	Players Club	Device	SEP00070EDD1B52	Barbara Harmon 1563
1582	Players Club	Device	SEP0009B7F4FBFC	E-GOV Clerk EFT DR 3



Pattern/Directory Number	Partition	Pattern Usage	Device Name	Device Description
1582	Players Club	Device	SEP001E3718A0B6	Gina Meyers Soft Phone 1582
1583	Players Club	Device	SEP00070EDD1B27	Dixie Susman 6-line
1583	Players Club	Device	SEP00070EDD1B52	Barbara Harmon 1563
1583	Players Club	Device	SEP00070ED2DF82	Dixie Susman 1583
1583	Players Club	Device	SEP0016D332FC85	Dixie Susman Softphone
1583	Players Club	Device	SEP441EA1D045A6	Dixie Susman Softphone new HP 6560b
1584	Players Club	Device	SEP00070ED2DF72	Daniel Reed 1584
1585	Players Club	Device	SEP00070EDD18BD	Kara Hughes 1564
1585	Players Club	Device	SEP000750833D41	Denise Baker 1561
1585	Players Club	Device	SEP000750DD0293	Kara Hughes 1564
1585	Players Club	Device	SEP0007850561DB	Ashley Smolder 1585
1585	Players Club	Device	SEP002414B4BCAD	Kara Hughes 6 line color phone 1564
1586	Players Club	Device	SEP00070ED2DF67	Linda Carrier 1586
1587	Players Club	Device	SEP00070EDD1AA1	Christina Merbedone 1587
1588	Players Club	Device	SEP000750C67A16	Wendy Duffield (1588)
1588	Players Club	Device	SEP00070EDD1B52	Barbara Harmon 1563
1588	Players Club	Device	SEP0009B7AA0A0D	Cash Management DR 1588
1588	Players Club	Device	SEP0016D332FA46	Wendy Duffield IP Comm
1589	Capitol Complex	Device		
1589	Players Club	Device	SEP00070EEA4A94	Ashley Leshner 2703
1590	Players Club	Device	SEP0024C443B7B8	Karl Shanholtzer 1590
1590	Players Club	Device	SEP00070EDD18BD	Kara Hughes 1564
1590	Players Club	Device	SEP002414B4BCAD	Kara Hughes 6 line color phone 1564
1590	Players Club	Device	SEP000750833D41	Denise Baker 1561
1590	Players Club	Device	SEP000750DD0293	Kara Hughes 1564
1590	Players Club	Device	SEP0007850561DB	Ashley Smolder 1585
1590	Capitol Complex	Device		
1591	Players Club	Device	SEP0009B7F755D4	Diane Holcomb 1573
1591	Players Club	Device	SEP00235EB7BBD4	Joann Shannon 1591
1591	Players Club	Device	SEP001E3718C724	Diane Holcomb Softphone
1592	Players Club	Device	SEP00070ED2E4A9	Kevin Brown 6 line phone
1593	Players Club	Device	SEP0009B7AA0634	Carolyn Bellamy 1593
1593	Players Club	Device	SEP00070EEA4C83	Carolyn Bellamy 1593
1594	Kanawha City	Device		
1594	Players Club	Device		
1595	Players Club	Device	SEP00070ED2DFD1	Dave Thomas 1595
1595	Players Club	Device	SEP00070EDD18AA	Dave Thomas 1595
1596	Players Club	Device	SEP00070EEA5820	Sarah Lynch at PC
1597	Players Club	Device	SEP000750A4D8F8	JoAnn Tinsley 1597
1598		Device		
1598	Players Club	Device	SEP00070ED2DFA3	Evelina Balunovic 1598
1599	Players Club	Translation		
2488	Capitol Complex	Device		
2488	Kanawha City	Device	SEP0009e88e3510	ATA186-001-2488

Pattern/Directory Number	Partition	Pattern Usage	Device Name	Device Description
2488	Kanawha City	Device	ATAECC88211655D	KC Warehouse Vault alarm ATA
2489	Kanawha City	Device		
2700	Capitol Complex	Device		
2700	Players Club	Device		
2701	Players Club	Device		
2702	Capitol Complex	Device	SEP002414B4BBAC	Phil White 0759
2702	Capitol Complex	Device	SEP0021A02D6F83	James Doughty (0712)
2702	Capitol Complex	Device	SEP0024C4BEF9D6	Mike Mullins 7945
2702	ITS Software	Device		
2702	Players Club	Device		
2703	Players Club	Device	SEP00070EEA4A94	Ashley Leshner 2703
2704	Players Club	Device	SEP00070EDD189D	Lynda King 2704
2705	Players Club	Device	SEP00070EDD1736	Amy Hamilton 2705
2706	Players Club	Device	TCTMIKE	Mike's Iphone Testing
2706	Capitol Complex	Device	001422F6C310	Jocelyn Willson
2707	Players Club	Device		
2707	Capitol Complex	Device	SEP00070ED2E355	Nancy Francis 2707
2708	Players Club	Device	SEP00070EDD1A75	Carl Stone 2708
2709	Players Club	Device	SEP00070EDD1803	Drew Hendrick's 1570
2710	Players Club	Device	SEP00070EDD1A96	Greg Hodge 1572
2710	Players Club	Device	SEP0009B7AA0641	Stephanie Isner 2710
2710	Players Club	Device	SEP00070EDD1B52	Barbara Harmon 1563
2710	Players Club	Device	SEPD89D67D0ED2E	Stephanie Isner Softphone
2710	Players Club	Device	SEP009C02888EAC	Greg Hodge IP Communicator 1572
2711	Players Club	Device	SEP00070ED2DF9C	Abigail Campbell 2711
2712	Players Club	Device	SEP002699ED8923	Scoopsie Ball 8-line 2712
2712	Players Club	Device	SEP0015F941D036	Wireless UP 6233
2712	Players Club	Device	SEP001A6D3C1389	Wireless UP 6233
2712	Players Club	Device	SEP00136072E423	Wireless UP 6233
2712	Players Club	Device	SEP0026CB0009A0	UP PC Wireless 7921G
2712	Kanawha City	Device		
2713	Players Club	Device	SEP000750DD0BE6	Derek Walker 2713
2714	Players Club	Device	SEP00070ED2E40C	PC Server Room 2714
2715	Players Club	Device	SEP00070ED2DF8D	Sandra Huffman 2715
2715	Players Club	Device	SEP00070ED2DF75	Sandy Huffman 2715 upstairs office
2716	Players Club	Device	SEP00070ED2E40C	PC Server Room 2714
2716	Players Club	Device	SEP00237DE7DF81	Sheri's IP Communicator
2716	Players Club	Device	SEP0024C4BD7017	Sheri Crump 2716
2716	Players Club	Device	SEP1CDF0F5081B3	Players Club 7921G
2717	Players Club	Device	SEP00070EDD18CC	Check Processing Phone 0749
2718	Players Club	Device	SEP00070EEA4F25	Julie Hefner-Ferrell 2718
2718	Players Club	Device	SEP843A4BA1E4B1	Julie Hefner-Ferrell's softphone
2719	Players Club	Device	SEP001F6C7A41C5	2005Quarrier 7921G Wireless Phone
2719	Players Club	Device	SEP00249B04D5CD	Rob Cobb IP Communicator
2719	Players Club	Device	TCTROB	Rob's mobile phone

**Pattern/Directory**

<b>Number</b>	<b>Partition</b>	<b>Pattern Usage</b>	<b>Device Name</b>	<b>Device Description</b>
2719	Players Club	Device	SEP1CDF0F50C29F	ITS PC 7921g #2
2719	Players Club	Device	SEP002414B4BB94	Rob Cobb 2719
2937	Capitol Complex	Device	uccx_2937	Unclaimed Property 2937
2944	Beckley	Device	SEP0009B7F75677	Jim Blume 2944
2944	Beckley	Device	SEP000750DD0292	Jamie Hall 2944
2944	Beckley	Device	SEP000750DD0BB2	Jack Roop 6577
2944	Beckley	Device	SEP00059A3C7811	IP Communicator SEP00059A3C7800
3000	VMPilotPartition	Device	CiscoVM1-VI1	VoiceMail
3000	VM	Hunt Pilot	HL3000	Voice Mail
3001	VMPilotPartition	Device	CiscoVM1-VI2	VoiceMail
3002	VMPilotPartition	Device	CiscoVM1-VI3	VoiceMail
3003	VMPilotPartition	Device	CiscoVM1-VI4	VoiceMail
3004	VMPilotPartition	Device	CiscoVM1-VI5	VoiceMail
3005	VMPilotPartition	Device	CiscoVM1-VI6	VoiceMail
3006	VMPilotPartition	Device	CiscoVM1-VI7	VoiceMail
3007	VMPilotPartition	Device	CiscoVM1-VI8	VoiceMail
3008	VMPilotPartition	Device	CiscoVM1-VI9	VoiceMail
3009	VMPilotPartition	Device	CiscoVM1-VI10	VoiceMail
3010	VMPilotPartition	Device	CiscoVM1-VI11	VoiceMail
3011	VMPilotPartition	Device	CiscoVM1-VI12	VoiceMail
3012	VMPilotPartition	Device	CiscoVM1-VI13	VoiceMail
3013	VMPilotPartition	Device	CiscoVM1-VI14	VoiceMail
3014	VMPilotPartition	Device	CiscoVM1-VI15	VoiceMail
3015	VMPilotPartition	Device	CiscoVM1-VI16	VoiceMail
3016	VMPilotPartition	Device	CiscoVM1-VI17	VoiceMail
3017	VMPilotPartition	Device	CiscoVM1-VI18	VoiceMail
3018	VMPilotPartition	Device	CiscoVM1-VI19	VoiceMail
3019	VMPilotPartition	Device	CiscoVM1-VI20	VoiceMail
3020	VMPilotPartition	Device	CiscoVM1-VI21	VoiceMail
3021	VMPilotPartition	Device	CiscoVM1-VI22	VoiceMail
3022	VMPilotPartition	Device	CiscoVM1-VI23	VoiceMail
3023	VMPilotPartition	Device	CiscoVM1-VI24	VoiceMail
3024	VMPilotPartition	Device	CiscoVM1-VI25	VoiceMail
3025	VMPilotPartition	Device	CiscoVM1-VI26	VoiceMail
3026	VMPilotPartition	Device	CiscoVM1-VI27	VoiceMail
3027	VMPilotPartition	Device	CiscoVM1-VI28	VoiceMail
3028	VMPilotPartition	Device	CiscoVM1-VI29	VoiceMail
3029	VMPilotPartition	Device	CiscoVM1-VI30	VoiceMail
3030	VMPilotPartition	Device	CiscoVM1-VI31	VoiceMail
3031	VMPilotPartition	Device	CiscoVM1-VI32	VoiceMail
3050	Players Club	Device		
3051	Capitol Complex	Device		
3258	Capitol Complex	Device	SEP00070EDD173D	Morgantown Office 3258
3599	Players Club	Device	SEP00070ED2E120	Vernetta Ingram 1578
3599	Players Club	Device	SEP00070EEA4F24	Receipts Processing - open 7092

**Pattern/Directory**

Number	Partition	Pattern Usage	Device Name	Device Description
3599	Players Club	Device	SEP0009B7813A7E	Bethany Crites 1568
3599	Players Club	Device	SEP00070ED2DFC3	Pam Brown 1562
3599	Players Club	Device	SEP00070EDD1B52	Barbara Harmon 1563
3599	Players Club	Device	SEP00070EDD1B27	Dixie Susman 6-line
3599	Players Club	Device	SEP00097CAC5474	Terry Triplett 0734
3599	Players Club	Device	SEPD89D67CF538E	Erin Deegan Softphone 1580
3599	Players Club	Device	SEP0016D332FAC5	Pam Brown's IP communicator
3599	Players Club	Device	SEP0016D332FC85	Dixie Susman Softphone
3599	Players Club	Device	SEP0007850562B7	Receipts Processing - 6 line phone
3599	Players Club	Device	SEP000785056281	Erin Deegan 1580
3599	Players Club	Device	SEP441EA1D045A6	Dixie Susman Softphone new HP 6560b
3599	Players Club	Device	SEP00070EDD1803	Drew Hendrick's 1570
3599	Players Club	Device	SEP00070EEA4B1E	Phone by the scanning station in PC
3599	Players Club	Device	SEP00070EDD1A7A	Angela Truman 5035
4000	VMPilotPartition	Voice Mail Port	CiscoUM1-VI1	Cisco Unity Connection Voice Mail Ports
4001	VMPilotPartition	Voice Mail Port	CiscoUM1-VI2	Cisco Unity Connection Voice Mail Ports
4002	VMPilotPartition	Voice Mail Port	CiscoUM1-VI3	Cisco Unity Connection Voice Mail Ports
4003	VMPilotPartition	Voice Mail Port	CiscoUM1-VI4	Cisco Unity Connection Voice Mail Ports
4004	VMPilotPartition	Voice Mail Port	CiscoUM1-VI5	Cisco Unity Connection Voice Mail Ports
4005	VMPilotPartition	Voice Mail Port	CiscoUM1-VI6	Cisco Unity Connection Voice Mail Ports
4006	VMPilotPartition	Voice Mail Port	CiscoUM1-VI7	Cisco Unity Connection Voice Mail Ports
4007	VMPilotPartition	Voice Mail Port	CiscoUM1-VI8	Cisco Unity Connection Voice Mail Ports
4008	VMPilotPartition	Voice Mail Port	CiscoUM1-VI9	Cisco Unity Connection Voice Mail Ports
4009	VMPilotPartition	Voice Mail Port	CiscoUM1-VI10	Cisco Unity Connection Voice Mail Ports
4010	VMPilotPartition	Voice Mail Port	CiscoUM1-VI11	Cisco Unity Connection Voice Mail Ports
4011	VMPilotPartition	Voice Mail Port	CiscoUM1-VI12	Cisco Unity Connection Voice Mail Ports
4012	VMPilotPartition	Voice Mail Port	CiscoUM1-VI13	Cisco Unity Connection Voice Mail Ports
4013	VMPilotPartition	Voice Mail Port	CiscoUM1-VI14	Cisco Unity Connection Voice Mail Ports
4014	VMPilotPartition	Voice Mail Port	CiscoUM1-VI15	Cisco Unity Connection Voice Mail Ports
4015	VMPilotPartition	Voice Mail Port	CiscoUM1-VI16	Cisco Unity Connection Voice Mail Ports
4016	VMPilotPartition	Voice Mail Port	CiscoUM1-VI17	Cisco Unity Connection Voice Mail Ports
4017	VMPilotPartition	Voice Mail Port	CiscoUM1-VI18	Cisco Unity Connection Voice Mail Ports
4018	VMPilotPartition	Voice Mail Port	CiscoUM1-VI19	Cisco Unity Connection Voice Mail Ports
4019	VMPilotPartition	Voice Mail Port	CiscoUM1-VI20	Cisco Unity Connection Voice Mail Ports
4020	VMPilotPartition	Voice Mail Port	CiscoUM1-VI21	Cisco Unity Connection Voice Mail Ports
4021	VMPilotPartition	Voice Mail Port	CiscoUM1-VI22	Cisco Unity Connection Voice Mail Ports
4022	VMPilotPartition	Voice Mail Port	CiscoUM1-VI23	Cisco Unity Connection Voice Mail Ports
4023	VMPilotPartition	Voice Mail Port	CiscoUM1-VI24	Cisco Unity Connection Voice Mail Ports
4024	VMPilotPartition	Voice Mail Port	CiscoUM1-VI25	Cisco Unity Connection Voice Mail Ports
4025	VMPilotPartition	Voice Mail Port	CiscoUM1-VI26	Cisco Unity Connection Voice Mail Ports
4026	VMPilotPartition	Voice Mail Port	CiscoUM1-VI27	Cisco Unity Connection Voice Mail Ports
4027	VMPilotPartition	Voice Mail Port	CiscoUM1-VI28	Cisco Unity Connection Voice Mail Ports
4028	VMPilotPartition	Voice Mail Port	CiscoUM1-VI29	Cisco Unity Connection Voice Mail Ports
4029	VMPilotPartition	Voice Mail Port	CiscoUM1-VI30	Cisco Unity Connection Voice Mail Ports
4030	VMPilotPartition	Voice Mail Port	CiscoUM1-VI31	Cisco Unity Connection Voice Mail Ports

Pattern/Directory Number	Partition	Pattern Usage	Device Name	Device Description
4031	VMPilotPartition	Voice Mail Port	CiscoUM1-VI32	Cisco Unity Connection Voice Mail Ports
4114	Kanawha City	Route	172.21.85.12	KC FaxModem Gw
4778	Weirton	Device	SEP00097CAC54C7	Tim Hooper 5054
4778	Weirton	Device	SEP0009B7AA06B9	Jenny Coyne 5052 replacement phone
4778	Weirton	Device	SEP00070EEA49DC	Jenny Coyne 5052
4778	Weirton	Device	SEP00070ED2DF7E	Greg Breiding 5053
4778	Weirton	Device	SEP00059A3C7811	IP Communicator SEP00059A3C7800
4876	Players Club	Device	SEP00070EEA4F25	Julie Hefner-Ferrell 2718
4876	Players Club	Device	SEP00070EDD1B52	Barbara Harmon 1563
4876	Players Club	Device	SEP00070ED2DF82	Dixie Susman 1583
4876	Players Club	Device	SEP0009B7AA0641	Stephanie Isner 2710
4876	Players Club	Device	SEP00070EDD1A96	Greg Hodge 1572
4876	Players Club	Device	SEP0009B7F755D4	Diane Holcomb 1573
4876	Players Club	Device	SEP00070EDD1B23	Grace Gilmore
4876	Players Club	Device	SEP00070EDD1B27	Dixie Susman 6-line
4876	Players Club	Device	SEP0016D332FC85	Dixie Susman Softphone
4876	Players Club	Device	SEP00070EEA4AA9	LeighAnn Booth
4876	Players Club	Device	SEP00070EEA4B1E	Phone by the scanning station in PC
4876	Players Club	Device	SEP001E3718C724	Diane Holcomb Softphone
4876	Players Club	Device	SEPD89D67D0ED2E	Stephanie Isner Softphone
4876	Players Club	Device	SEP441EA1D045A6	Dixie Susman Softphone new HP 6560b
4876	Players Club	Device	SEP00218698E5DB	Grace Gilmore Soft Phone
4876	Players Club	Device	SEP009C02888EAC	Greg Hodge IP Communicator 1572
4876	Capitol Complex	Device		
5.@	Beckley	Route	172.21.5.254	Beckley Gateway
5.@	Huntington	Route	172.21.6.132	Huntington Gateway
5000	Capitol Complex	Device	SEP00070EDD1AEE	Second Receptionist 5013
5000	Capitol Complex	Device	SEP002699EF1F19	Monika Berry 0722
5000	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
5000	Capitol Complex	Device	SEP00270DBFA304	Shirley Hooker 0750
5000	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
5000	Capitol Complex	Device	SEP00070ED2E4A9	Kevin Brown 6 line phone
5001	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
5001	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
5002	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
5002	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
5003	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
5003	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
5004	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
5004	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
5005	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
5005	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
5006	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737

Pattern/Directory Number	Partition	Pattern Usage	Device Name	Device Description
5006	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
5007	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
5007	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
5008	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
5008	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
5009	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
5009	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
5010	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
5010	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
5011	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
5011	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
5012	Capitol Complex	Device	SEP00235E1A0152	Treasurer Perdue
5013	Capitol Complex	Device	SEP00070EDD1AEE	Second Receptionist 5013
5016	Capitol Complex	Device		
5020	Players Club	Device		
5021	Players Club	Device	SEP00070ED2E1F0	Mike Comer 5021
5021	Players Club	Device	SEP00070ED2DF8D	Sandra Huffman 2715
5021	Players Club	Device	SEP00070ED2DF75	Sandy Huffman 2715 upstairs office
5021	Players Club	Device	SEP00070EEA4ACC	JoAnna Bass 5039
5022	Players Club	Device	SEP00070ED2E409	John Fisher 5022
5022	Players Club	Device	SEP00070EDD1B52	Barbara Harmon 1563
5023	Players Club	Device		
5024	Players Club	Device	SEP00070ED2DBE3	Cindy Hillen (5024)
5025	Players Club	Device	SEP00070EEA4BD6	Tazuer Smith
5026	Players Club	Device	SEP0024C4BD5774	Regina Higginbotham 6-line phone
5027	Players Club	Device	SEP0009B7813876	Jessica Wines
5028	Players Club	Device	SEP00070ED2DFD3	Kris Wolfe 5028
5029	Players Club	Device	SEP00070EEA4ACE	Patricia Sullivan 5029
5030	Players Club	Device		
5031	Players Club	Device	SEP0021A02E089B	Malissa Hohmann 5031
5031	Capitol Complex	Device		
5032	Players Club	Device	SEP000750C67A16	Wendy Duffield (1588)
5032	Players Club	Device	SEP00070EEA4AC8	Gina Myers 1582
5032	Players Club	Device	SEP00070EDD1B23	Grace Gilmore
5032	Players Club	Device	SEP00218698E5DB	Grace Gilmore Soft Phone
5032	Players Club	Device	SEP0016D332FA46	Wendy Duffield IP Comm
5032	Players Club	Device	SEP000750DD02B6	Michelle Painter 1565
5033	Players Club	Device	SEP0009B7AA0634	Carolyn Bellamy 1593
5033	Players Club	Device	SEP00070EEA4C83	Carolyn Bellamy 1593
5033	Players Club	Device	SEP00070EDD1C33	Caroline Chamness 0719
5033	Players Club	Device	SEP000750DD02B6	Michelle Painter 1565
5034	Players Club	Device	SEP00070ED2E4A9	Kevin Brown 6 line phone
5035	Players Club	Device	SEP00070EDD1A7A	Angela Truman 5035
5036	Players Club	Device	SEP00070EDD190A	Ashley Toler



Pattern/Directory Number	Partition	Pattern Usage	Device Name	Device Description
5037	Players Club	Device	SEP00070EEA4ACB	Diane Billings 5037
5038	Players Club	Device	SEP00070ED2E0FB	John Mullenax 5038
5039	Players Club	Device	SEP00070EEA4ACC	JoAnna Bass 5039
5040	Players Club	Device	SEP0004F2E11209	New PC Conference Room Phone
5041	Players Club	Device		
5042	Players Club	Device		
5043	Players Club	Device	SEP00070EEA4C31	Wagers Test Area phone 5043
5046	Players Club	Device		
5048	Players Club	Device		
5048	Kanawha City	Device		
5050		Conference		
5051	Kanawha City	Device	SEP00070ED2E35E	Vault Phone 0773
5051	Kanawha City	Device	SEP00070EC47119	Vault Phone 0773 - new
5052	Weirton	Device	SEP0009B7AA06B9	Jenny Coyne 5052 replacement phone
5052	Weirton	Device	SEP00070EEA49DC	Jenny Coyne 5052
5053	Weirton	Device	SEP00070ED2DF7E	Greg Breiding 5053
5053	Weirton	Device	SEP00059A3C7811	IP Communicator SEP00059A3C7800
5054	Capitol Complex	Device		
5054	Weirton	Device	SEP00097CAC54C7	Tim Hooper 5054
5055	Capitol Complex	Device	SEP00070ED2DFCD	Larry Miller (5055)
5055	Huntington	Device		
5056	Capitol Complex	Device		
5057		Device		
5057	Huntington	Device	SEP00070EEA4F39	Jonathan Clagg
5058	Capitol Complex	Device		
5059	Capitol Complex	Device		
5064	Kanawha City	Device		
50X	Players Club	CallPark		
50X	Kanawha City	CallPark		
50X	Beckley	CallPark		
50X	Capitol Complex	CallPark		
5140	Players Club	Device		
5141	Capitol Complex	Device	SEP00070EDD1AEE	Second Receptionist 5013
5141	Capitol Complex	Device	SEP002699EF1F19	Monika Berry 0722
5141	Capitol Complex	Device	SEP00270DBFA304	Shirley Hooker 0750
5141	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
5141	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
5141	AfterHours	Device		
5216	Capitol Complex	Device	test_cti_port	test_cti_port Softphone
5435	Capitol Complex	Device		
5439	Capitol Complex	Route	RL_Fax_Calls	Fax Server
5513	Huntington	Device	SEP00070EEA4F39	Jonathan Clagg
5513	Huntington	Device	SEP00070ED2DFCD	Larry Miller (5055)
5513	Huntington	Device	SEP00059A3C7811	IP Communicator SEP00059A3C7800
5513	Huntington	Device	SEP0009B7AA0608	Huntington Intern #1



Pattern/Directory Number	Partition	Pattern Usage	Device Name	Device Description
5513	Huntington	Device	SEP0009B7813878	Huntington Intern #2
5513	Huntington	Device	SEP0009B7F4F6AC	Huntington Phone #3
555	Capitol Complex	Call Pick Up Group		
555	Players Club	Call Pick Up Group		
555	Beckley	Call Pick Up Group		
555	Kanawha City	Call Pick Up Group		
5555	Capitol Complex	Device	SEP00166F4931B4	Bill IP Communicator
556	Players Club	Call Pick Up Group		
556	Capitol Complex	Call Pick Up Group		
557	Players Club	Call Pick Up Group		
557	Capitol Complex	Call Pick Up Group		
6233	Players Club	Device	SEP00070EDD1A80	UP Reception
6233	Players Club	Device	SEP001A6D3C1389	Wireless UP 6233
6233	Players Club	Device	SEP0015F941D036	Wireless UP 6233
6233	Players Club	Device	SEP002699ED8923	Scoopsie Ball 8-line 2712
6233	Players Club	Device	SEP00136072E423	Wireless UP 6233
6233	Players Club	Device	SEP0026CB0009A0	UP PC Wireless 7921G
6234	Players Club	Device		
6238	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
6238	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
6239	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
6239	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
6240	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
6240	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
6242	Capitol Complex	Device	SEP00070EDD16D4	Cash Desk 0737
6242	Capitol Complex	Device	SEP00070ED2E42A	Carol Crites 0738
6575	Capitol Complex	Device		
6577	Beckley	Device	SEP000750DD0292	Jamie Hall 2944
6577	Beckley	Device	SEP000750DD0BB2	Jack Roop 6577
6600		Device		
7001	Auto Register	Device		
7005	Auto Register	Device		
7080	Capitol Complex	Device	SEP00235EB7B5D9	Kim Smith 7945
7081	Capitol Complex	Device	SEP000750A4D81A	Wilma Harrison 0745
7081	Capitol Complex	Device	SEP00235E1A0362	Diana Stout
7082	Capitol Complex	Device	SEP002414B2E9AE	Josh Miller 7082
7083	Capitol Complex	Device	SEP00070ED2E12D	Tom Vogel's phone at PC
7084	Capitol Complex	Device		
7085	Capitol Complex	Device	ATA00181844B621	2005q Security ATA
7086	Capitol Complex	Device		
7088	Capitol Complex	Translation		
7089	Capitol Complex	Device		
708[5-8]	Capitol Complex	Route	RL_Fax_Calls	Fax Server
7090	Capitol Complex	Route	RL_Fax_Calls	Fax Server
7091	Capitol Complex	Device	SEP0007850561F3	Brian Bailey 7091

Pattern/Directory Number	Partition	Pattern Usage	Device Name	Device Description
7092	Capitol Complex	Device	SEP00070EEA4F24	Receipts Processing - open 7092
7092	Capitol Complex	Device	SEP0007850562B7	Receipts Processing - 6 line phone
7093	Capitol Complex	Translation		
7094	Capitol Complex	Translation		
7095	Capitol Complex	Translation		
7096	Capitol Complex	Translation		
7098	Capitol Complex	Translation		
7099	Capitol Complex	Device	SEP0007505279C0	Capitol Server Room 7099
709[3-8]	Capitol Complex	Route	RL_Fax_Calls	Fax Server
751		Device		
752		Device		
8000	Capitol Complex	Device		
8035	Weirton	Device		
8888	Capitol Complex	Device	SEP000C29A62AFB	Adam IP Communicator 000C29A62AFB
8889	Capitol Complex	Device	SEP000C29CB2D91	Adam IP Communicator 000C29CB2D91
8889	Capitol Complex	Device	SEP00059A3C7800	Michael IP Communicator SEP00059A3C7800
9.011!	Beckley	Route	172.21.5.254	Beckley Gateway
9.011!	Kanawha City	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol
9.011!	Capitol Complex	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol
9.011!	Players Club	Route	RL_Outgoing_Calls_PC	Outgoing Calls Players Club
9.011!	Huntington	Route	172.21.6.132	Huntington Gateway
9.011!	Weirton	Route	172.21.7.125	Weirton Gateway
9.1[2-9]XX[2-9]XXX	Capitol Complex	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol
9.1[2-9]XX[2-9]XXX	Kanawha City	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol
9.1[2-9]XX[2-9]XXX	Players Club	Route	RL_Outgoing_Calls_PC	Outgoing Calls Players Club
9.1[2-9]XX[2-9]XXX	Beckley	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol
9.1[2-9]XX[2-9]XXX	Weirton	Route	172.21.7.125	Weirton Gateway
9.30425[2-6]XXXX	Beckley	Route	172.21.5.254	Beckley Gateway
9.304429XXXX	Huntington	Route	172.21.6.132	Huntington Gateway
9.30452XXXX	Huntington	Route	172.21.6.132	Huntington Gateway
9.304683XXXX	Beckley	Route	172.21.5.254	Beckley Gateway
9.304697XXXX	Huntington	Route	172.21.6.132	Huntington Gateway
9.304733XXXX	Huntington	Route	172.21.6.132	Huntington Gateway
9.304736XXXX	Huntington	Route	172.21.6.132	Huntington Gateway
9.304763XXXX	Beckley	Route	172.21.5.254	Beckley Gateway
9.304767XXXX	Capitol Complex	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol
9.304860XXXX	Beckley	Route	172.21.5.254	Beckley Gateway
9.304877XXXX	Beckley	Route	172.21.5.254	Beckley Gateway
9.304972XXXX	Huntington	Route	172.21.6.132	Huntington Gateway
9.304[2-9]XXXXXX	Players Club	Route	RL_Outgoing_Calls_PC	Outgoing Calls Players Club
9.304[2-9]XXXXXX	Weirton	Route	172.21.7.125	Weirton Gateway
9.304[2-9]XXXXXX	Capitol Complex	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol
9.304[2-9]XXXXXX	Beckley	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol
9.304[2-9]XXXXXX	Kanawha City	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol
9.681[2-9]XXXXXX	Players Club	Route	RL_Outgoing_Calls_PC	Outgoing Calls Players Club

Pattern/Directory					
Number	Partition	Pattern Usage	Device Name	Device Description	
9.681[2-9]XXXXXX	Capitol Complex	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol	
9.681[2-9]XXXXXX	Beckley	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol	
9.681[2-9]XXXXXX	Kanawha City	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol	
9.681[2-9]XXXXXX	Huntington	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol	
9.681[2-9]XXXXXX	Weirton	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol	
9.911	Beckley	Route	172.21.5.254	Beckley Gateway	
9.911	Players Club	Route	RL_Outgoing_Calls_PC	Outgoing Calls Players Club	
9.911	Capitol Complex	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol	
9.911	Kanawha City	Route	172.21.85.2	KC Gateway	
9.911	Huntington	Route	172.21.6.132	Huntington Gateway	
9.@	Capitol Complex	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol	
9.[2-9]XXXXXX	Capitol Complex	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol	
9.[2-9]XXXXXX	Kanawha City	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol	
9.[2-9]XXXXXX	Beckley	Route	172.21.5.254	Beckley Gateway	
9.[2-9]XXXXXX	Players Club	Route	RL_Outgoing_Calls_PC	Outgoing Calls Players Club	
911	Kanawha City	Route	172.21.85.2	KC Gateway	
911	Capitol Complex	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol	
911	Players Club	Route	RL_Outgoing_Calls_PC	Outgoing Calls Players Club	
911	Beckley	Route	172.21.5.254	Beckley Gateway	
911	Huntington	Route	172.21.6.132	Huntington Gateway	
911	Weirton	Route	172.21.7.125	Weirton Gateway	
91411	Beckley	Route	172.21.5.254	Beckley Gateway	
91411	Capitol Complex	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol	
91411	Kanawha City	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol	
91411	Players Club	Route	RL_Outgoing_Calls_PC	Outgoing Calls Players Club	
91411	Weirton	Route	172.21.7.125	Weirton Gateway	
95585066	Capitol Complex	Route	RL_Outgoing_Calls_Capitol	Outgoing Calls Capitol	
9999	Players Club	Device			

## CERTIFICATION AND SIGNATURE PAGE

By signing below, I certify that I have reviewed this Solicitation in its entirety, understand the requirements, terms and conditions, and other information contained herein; that I am submitting this bid or proposal for review and consideration; that I am authorized by the bidder to execute this bid or any documents related thereto on bidder's behalf; that I am authorized to bind the bidder in a contractual relationship; and that to the best of my knowledge, the bidder has properly registered with any State agency that may require registration.

Pomeroy  
(Company)

David Chambers  
(Authorized Signature)

David Chambers Sales Executive  
(Representative Name, Title)

301-746-4434      301-746-4439  
(Phone Number)                      (Fax Number)

4-9-2014  
(Date)

STATE OF WEST VIRGINIA  
Purchasing Division**PURCHASING AFFIDAVIT**

**MANDATE:** Under W. Va. Code §5A-3-10a, no contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and: (1) the debt owed is an amount greater than one thousand dollars in the aggregate; or (2) the debtor is in employer default.

**EXCEPTION:** The prohibition listed above does not apply where a vendor has contested any tax administered pursuant to chapter eleven of the W. Va. Code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

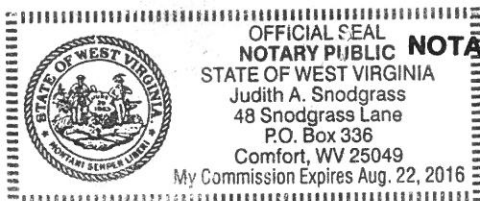
**DEFINITIONS:**

**"Debt"** means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

**"Employer default"** means having an outstanding balance or liability to the old fund or to the uninsured employers' fund or being in policy default, as defined in W. Va. Code § 23-2c-2, failure to maintain mandatory workers' compensation coverage, or failure to fully meet its obligations as a workers' compensation self-insured employer. An employer is not in employer default if it has entered into a repayment agreement with the Insurance Commissioner and remains in compliance with the obligations under the repayment agreement.

**"Related party"** means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceeds five percent of the total contract amount.

**AFFIRMATION:** By signing this form, the vendor's authorized signer affirms and acknowledges under penalty of law for false swearing (W. Va. Code §61-5-3) that neither vendor nor any related party owe a debt as defined above and that neither vendor nor any related party are in employer default as defined above, unless the debt or employer default is permitted under the exception above.

**WITNESS THE FOLLOWING SIGNATURE:**Vendor's Name: PomeroyAuthorized Signature: [Signature] Date: 4/9/2014State of West VirginiaCounty of Kanawha, to-wit:Taken, subscribed, and sworn to before me this 9 day of April, 20 14.My Commission expires Aug 22, 20 16.**AFFIX SEAL HERE****NOTARY PUBLIC**

STATE OF WEST VIRGINIA

Judith A. Snodgrass

48 Snodgrass Lane

P.O. Box 336

Comfort, WV 25049

My Commission Expires Aug. 22, 2016

Judith A. Snodgrass  
Purchasing Affidavit (Revised 07/01/2012)



# State of West Virginia

## VENDOR PREFERENCE CERTIFICATE

Certification and application\* is hereby made for Preference in accordance with **West Virginia Code**, §5A-3-37. (Does not apply to construction contracts). **West Virginia Code**, §5A-3-37, provides an opportunity for qualifying vendors to request (at the time of bid) preference for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the **West Virginia Code**. This certificate for application is to be used to request such preference. The Purchasing Division will make the determination of the Resident Vendor Preference, if applicable.

**1. Application is made for 2.5% resident vendor preference for the reason checked:**

- ☐ Bidder is an individual resident vendor and has resided continuously in West Virginia for four (4) years immediately preceding the date of this certification; **or**,
- ☐ Bidder is a partnership, association or corporation resident vendor and has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or 80% of the ownership interest of Bidder is held by another individual, partnership, association or corporation resident vendor who has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; **or**,
- ☐ Bidder is a nonresident vendor which has an affiliate or subsidiary which employs a minimum of one hundred state residents and which has maintained its headquarters or principal place of business within West Virginia continuously for the four (4) years immediately preceding the date of this certification; **or**,

**2. Application is made for 2.5% resident vendor preference for the reason checked:**

- ☐ Bidder is a resident vendor who certifies that, during the life of the contract, on average at least 75% of the employees working on the project being bid are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; **or**,

☒ **3. Application is made for 2.5% resident vendor preference for the reason checked:**

- ☒ Bidder is a nonresident vendor employing a minimum of one hundred state residents or is a nonresident vendor with an affiliate or subsidiary which maintains its headquarters or principal place of business within West Virginia employing a minimum of one hundred state residents who certifies that, during the life of the contract, on average at least 75% of the employees or Bidder's affiliate's or subsidiary's employees are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; **or**,

**4. Application is made for 5% resident vendor preference for the reason checked:**

- ☐ Bidder meets either the requirement of both subdivisions (1) and (2) or subdivision (1) and (3) as stated above; **or**,

**5. Application is made for 3.5% resident vendor preference who is a veteran for the reason checked:**

- ☐ Bidder is an individual resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard and has resided in West Virginia continuously for the four years immediately preceding the date on which the bid is submitted; **or**,

**6. Application is made for 3.5% resident vendor preference who is a veteran for the reason checked:**

- ☐ Bidder is a resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard, if, for purposes of producing or distributing the commodities or completing the project which is the subject of the vendor's bid and continuously over the entire term of the project, on average at least seventy-five percent of the vendor's employees are residents of West Virginia who have resided in the state continuously for the two immediately preceding years.

**7. Application is made for preference as a non-resident small, women- and minority-owned business, in accordance with West Virginia Code §5A-3-59 and West Virginia Code of State Rules.**

- ☐ Bidder has been or expects to be approved prior to contract award by the Purchasing Division as a certified small, women- and minority-owned business.

Bidder understands if the Secretary of Revenue determines that a Bidder receiving preference has failed to continue to meet the requirements for such preference, the Secretary may order the Director of Purchasing to: (a) reject the bid; or (b) assess a penalty against such Bidder in an amount not to exceed 5% of the bid amount and that such penalty will be paid to the contracting agency or deducted from any unpaid balance on the contract or purchase order.

By submission of this certificate, Bidder agrees to disclose any reasonably requested information to the Purchasing Division and authorizes the Department of Revenue to disclose to the Director of Purchasing appropriate information verifying that Bidder has paid the required business taxes, provided that such information does not contain the amounts of taxes paid nor any other information deemed by the Tax Commissioner to be confidential.

Under penalty of law for false swearing (West Virginia Code, §61-5-3), Bidder hereby certifies that this certificate is true and accurate in all respects; and that if a contract is issued to Bidder and if anything contained within this certificate changes during the term of the contract, Bidder will notify the Purchasing Division in writing immediately.

Bidder: Pomeroy

Signed: [Signature]

Date: 1-9-2014

Title: Sales Executive



State of West Virginia  
Department of Administration  
Purchasing Division  
2019 Washington Street East  
Post Office Box 50130  
Charleston, WV 25305-0130

## Solicitation

NUMBER

STO14007

PAGE

1

ADDRESS CORRESPONDENCE TO ATTENTION OF:

DEAN WINGERD  
304-558-0468

\*423132115 304-746-4434  
POMEROY IT SOLUTIONS SALES CO  
500 WESTMORELAND OFC PK

DUNBAR WV 25064

STATE TREASURER  
MAIN CAPITOL BUILDING  
SUITE E-145

CHARLESTON, WV  
25305

304-343-4000

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DATE PRINTED

04/03/2014

BID OPENING DATE: 04/09/2014

BID OPENING TIME 1:30PM

LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
<p>ADDENDUM NO. 1</p> <p>ADDENDUM IS ISSUED:</p> <p>1. TO PROVIDE A COPY OF THE PRE-BID MEETING SIGN-IN SHEET FOR THE ABOVE SOLICITATION.</p> <p>2. TO PROVIDE RESPONSES TO VENDORS' QUESTIONS REGARDING THE ABOVE SOLICITATION. QUESTION AND ANSWER PAGES ARE ATTACHED.</p> <p>3. TO PROVIDE ADDENDUM ACKNOWLEDGMENT. THIS DOCUMENT SHOULD BE SIGNED AND RETURNED WITH YOUR BID. FAILURE TO SIGN AND RETURN MAY RESULT IN THE DISQUALIFICATION OF YOUR BID.</p> <p>***** END OF ADDENDUM NO. 1 *****</p>						
<p>SIGNATURE _____ TELEPHONE _____ DATE _____</p> <p>TITLE _____ FEIN _____ ADDRESS CHANGES TO BE NOTED ABOVE _____</p>						

WHEN RESPONDING TO SOLICITATION, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'



**SOLICITATION NUMBER: STO14007**  
**Addendum Number: 1**

---

The purpose of this addendum is to modify the solicitation identified as ("Solicitation") to reflect the change(s) identified and described below.

**Applicable Addendum Category:**

- ☐ Modify bid opening date and time
- ☐ Modify specifications of product or service being sought
- ☒ Attachment of vendor questions and responses
- ☒ Attachment of pre-bid sign-in sheet
- ☐ Correction of error
- ☐ Other

**Description of Modification to Solicitation:**

1. To provide copy of the pre-bid meeting sign-in sheet.
2. To provide responses to vendor questions, question and answer pages attached.
3. To provide Addendum Acknowledgment form.

**Additional Documentation:** Documentation related to this Addendum (if any) has been included herewith as Attachment A and is specifically incorporated herein by reference.

**Terms and Conditions:**

1. All provisions of the Solicitation and other addenda not modified herein shall remain in full force and effect.
2. Vendor should acknowledge receipt of all addenda issued for this Solicitation by completing an Addendum Acknowledgment, a copy of which is included herewith. Failure to acknowledge addenda may result in bid disqualification. The addendum acknowledgement should be submitted with the bid to expedite document processing.

## ATTACHMENT A

Non-mandatory

REQUEST FOR QUOTATIONS# STO14007

## SIGN IN SHEET

Page 1 of 1

~~Request for Proposal No.~~

PLEASE PRINT

Date: 3/31/14

\* PLEASE BE SURE TO PRINT LEGIBLY - IF POSSIBLE, LEAVE A BUSINESS CARD

FIRM & REPRESENTATIVE NAME	MAILING ADDRESS	TELEPHONE & FAX NUMBERS
Company: <u>Sycom Technology Inc.</u>		PHONE <u>304-710-7501</u>
Rep: <u>Michael Owens, Jr.</u>		TOLL FREE
Email Address: <u>mowens@sycomtech.com</u>		FAX
Company: _____		PHONE
Rep: _____		TOLL FREE
Email Address: _____		FAX
Company: _____		PHONE
Rep: _____		TOLL FREE
Email Address: _____		FAX
Company: _____		PHONE
Rep: _____		TOLL FREE
Email Address: _____		FAX
Company: _____		PHONE
Rep: _____		TOLL FREE
Email Address: _____		FAX
Company: _____		PHONE
Rep: _____		TOLL FREE
Email Address: _____		FAX

04/01/14 11:56:54AM

FAX West Virginia Purchasing Division

STO IT Division Reps.  
Philip White Amy Andrews  
Brian Hively

Alberta Lucid / STO Purchasing

0004

**ADDENDUM 1**  
**RFQ# STO14007**  
**Telephone System Replacement / Upgrade**

The purpose of this addendum is to respond to questions received on the above solicitation for replacement/upgrade of State Treasurer's Office telephone system. The Treasurer's Office would like to offer the following general statement to assist vendors in further understanding our goal and expected deliverable upon award and acceptance with this project.

General Statement/Clarification

This is what is commonly referred to as a 'fork lift' replacement of our existing phone system. The solicitation details all of the new hardware that will be required to provide for a working phone system with the same functionality as the existing one. The specified versions of the (new) software to be installed on the new system and the new system should be configured to replicate the existing functionality, but not the exact configurations. This is to eliminate the current, less than optimal configuration, which have legacy statements from 13 years of upgrades and modifications. There have been 4-5 different upgrades that have added to, moved/modified the current system and the existing versions of software. We do not desire to have the current aged configurations to be completely carried forward with the outcome of this project.

Some of the items, like QOS and E911 are to address the fact that these were never fully implemented at any time in the past. Our phone system is essentially unchanged since the Health Check and that information can be considered current.

The most pertinent question below, in our review of this request, deals with the PRIs and the SIP trunks. Frontier Communications provides the PRIs; Verizon Business Services would provide the SIP trunks via a statewide contract. This will require careful management and close cooperation between the two entities to ensure the migration is not disruptive because our DID (direct inward dial) numbers will have to migrate from Frontier to Verizon as part of this project upgrade. This is considered 'in scope' for the assigned project manager on behalf of the vendor.

Because we are purchasing all new support with this RFQ, any existing SmartNET or similar support agreements are not involved or relevant to this project.

We will also correct the 'numbering' of section 4.1.1.5 in our response to the question.

Questions regarding Section 4.1.1.5 Additional optimization services

Question 1: 4.1.1.5.a What needs fixing with E-911?

**Answer:** Calls placed from all WV STO locations should correctly identify the calling location. At this time, that doesn't consistently happen

Question 2: 4.1.1.5.b What needs correcting with the Automatic Location Information?

**Answer:** This is directly related to the item immediately above (4.1.1.5a)

Question 3: 4.1.1.5.c How many SRST locations and where? What are the desired configuration parameters?

**Answer:** There are 3 SRST locations – Wheeling, Huntington and Beckley. The desired configuration will maintain current functionality and confirm correct routing of local calling.

Question 4: 4.1.1.5.d What symptoms indicate a QOS optimization problem?

**Answer:** There has never been a consistent, complete QOS implementation for voice traffic

Question 5: 4.1.1.5.e What are the requirements for "Harmonizing" dial plans? How many locations and where?

**Answer:** We have duplicate (legacy) dial patterns and plans that make management more difficult. The new system should consolidate everything to a set of dial patterns and dial plan(s) that maintain current functionality while making the system as easy to manage and troubleshoot as possible.

Question 6: 4.1.1.5.d How many phones of each model require firmware upgrades?

**Answer** – this is a duplicate item numbering; this should be 'numbered' as item 4.1.1.5.f  
The new system is to provide firmware updates for all phones as needed.

Question 7: 4.1.1.5.e What indicates that a CCM configuration clean-up is necessary?

**Answer** – this is a duplicate item numbering; this should be 'numbered' as item 4.1.1.5g  
This was partially answered in Question 5 above. There are legacy configurations within our current phone system that are the result of extensions, modifications and previous upgrades during the last 13 years. This will be a 'clean installation' which will carry forward only the functionality of the current system and will be configured in a 'best practices' manner.

Question 8: 4.1.1.7a Is the Project Acceptance simply a "no cost" change order?

**Answer** – Correct, the Project Acceptance will be a change order involving 'no cost' and will serve as the warranty start date along with both parties agreeing to successful implementation of the project.

Question 9: Since this is an RFQ, is there no need for separate cost or technical proposals or convenience copies?

**Answer** – Correct, as an "RFQ", this is commonly referred to as lowest responsive and responsible bidder meeting all specifications offering the lowest price.

Question 10: To validate against the year-old Health Check:

A. What are the current versions of the software applications?

**Answer:** Software versions are unchanged since the Health Check

B. How many handsets/phones/extensions?

**Answer:** Unchanged since the Health Check

C. How many voicemail boxes?

**Answer:** Unchanged since the Health Check

D. How many IVR and auto attendant scripts?

**Answer:** There is 1 (one) IVR script to automate checking the status of an unclaimed property claim

E. Who is the current PRI service provider?

**Answer:** Frontier Communications

F. Who is the planned SIP trunk provider?

**Answer:** Verizon Business Services

Question 11: What all is included in the services scope directly related to migrating or replicating from the old system to the new system (e.g. users, extensions, endpoints, gateways, system components, dial plans,

eight locations, IVR configuration, service parameters, call routing, route plans, voice mail settings)? Please elaborate on specific related Health Check issues if applicable.

**Answer:** Please see the General Statement/Clarification at the beginning of this document along with all above answers to previous questions. The Health Check is available on an Excel spreadsheet to offer a better 'picture' of the details.

Question 12: What is the status of the service contracts (SMARTnet, UCSS, ESW, SAS, etc.) of the components affected by this RFQ?

**Answer:** There are no current service contracts that will be affected by this RFQ and resultant award.

\* End of Document \*

**ADDENDUM ACKNOWLEDGEMENT FORM**  
**SOLICITATION NO.: STO14007**

**Instructions:** Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

**Acknowledgment:** I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

**Addendum Numbers Received:**

(Check the box next to each addendum received)

<input checked="" type="checkbox"/> Addendum No. 1	<input type="checkbox"/> Addendum No. 6
<input type="checkbox"/> Addendum No. 2	<input type="checkbox"/> Addendum No. 7
<input type="checkbox"/> Addendum No. 3	<input type="checkbox"/> Addendum No. 8
<input type="checkbox"/> Addendum No. 4	<input type="checkbox"/> Addendum No. 9
<input type="checkbox"/> Addendum No. 5	<input type="checkbox"/> Addendum No. 10

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

  
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Company  
  
\_\_\_\_\_  
Authorized Signature  
4-9-2014  
\_\_\_\_\_  
Date

NOTE: This addendum acknowledgment should be submitted with the bid to expedite document processing.  
Revised 6/8/2012