

VENDOR

State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

### Solicitation

NUMBER 6614C005 PAGE 1

ADDRESS CORRESPONDENCE TO ATTENTION OF:

ALAN CUMMINGS 304-558-2402

\*624151215 304-254-9196 CITIZENS CONSERVATION CORPS WV 198 GEORGE ST

BECKLEY WV 25801

DIVISION OF HIGHWAYS
VARIOUS LOCALES AS INDICATED
BY ORDER

ADDRESS CHANGES TO BE NOTED ABOVE

8H-P TO

DATE PRINTED 08/01/2013 BID OPENING TIME 1:30PM BID OPENING DATE: 08/14/2013 AMOUNT UNIT PRICE ITEM NUMBER UOP QUANTITY LINE 990-67 0001 MN 1 OPERATION OF STATEWIDE COURTESY PATROL PROGRAM REQUEST FOR QUOTATION ( PEN- END CONTRACT) THE WEST VIRGINIA STATE PURCHASING DIVISION FOR THE AGENCY, THE WEST VIRGINIA DIVISION OF HIGHWAYS, IS \$OLICITING BIDS TO PROVIDE THE AGENCY WITH AN OPEN-END COURTESY PATROL COURTESY PATROL PROGRAM PER THE ATTACHED SPECIFICATIONS. \$3,793,843.17 6614Cd05 \*\*\*\*\* TOTAL: THIS IS THE END OF RFQ 08/13/13 04:36:22 PM West Virginia Purchasing Division TELEPHONE SIGNATUR 8-12-13 304-254-9196

550725472

### **INSTRUCTIONS TO VENDORS SUBMITTING BIDS**

- 1. REVIEW DOCUMENTS THOROUGHLY: The attached documents contain a solicitation for bids. Please read these instructions and all documents attached in their entirety. These instructions provide critical information about requirements that if overlooked could lead to disqualification of a Vendor's bid. All bids must be submitted in accordance with the provisions contained in these instructions and the Solicitation. Failure to do so may result in disqualification of Vendor's bid.
- 2. MANDATORY TERMS: The Solicitation may contain mandatory provisions identified by the use of the words "must," "will," and "shall." Failure to comply with a mandatory term in the Solicitation will result in bid disqualification.

| 3. | PREBID MEETING: The item identified below shall apply to this Solicitation. |   |  |  |  |
|----|---|---|--|--|--|
|    | $\checkmark$  | A pre-bid meeting will not be held prior to bid opening.                      |  |  |  |
|    |   | A NON-MANDATORY PRE-BID meeting will be held at the following place and time: |  |  |  |
|    |   |   |  |  |  |
|    |   |   |  |  |  |
|    |   |   |  |  |  |
|    |   | A MANDATORY PRE-BID meeting will be held at the following place and time:     |  |  |  |
|    |   |   |  |  |  |

All Vendors submitting a bid must attend the mandatory pre-bid meeting. Failure to attend the mandatory pre-bid meeting shall result in disqualification of the Vendor's bid. No one person attending the pre-bid meeting may represent more than one Vendor.

An attendance sheet provided at the pre-bid meeting shall serve as the official document verifying attendance. The State will not accept any other form of proof or documentation to verify attendance. Any person attending the pre-bid meeting on behalf of a Vendor must list on the attendance sheet his or her name and the name of the Vendor he or she is representing. Additionally, the person attending the pre-bid meeting should include the Vendor's E-Mail address, phone number, and Fax number on the attendance sheet. It is the Vendor's responsibility to locate the attendance sheet and provide the required

information. Failure to complete the attendance sheet as required may result in disqualification of Vendor's bid.

All Vendors should arrive prior to the starting time for the pre-bid. Vendors who arrive after the starting time but prior to the end of the pre-bid will be permitted to sign in, but are charged with knowing all matters discussed at the pre-bid.

Questions submitted at least five business days prior to a scheduled pre-bid will be discussed at the prebid meeting if possible. Any discussions or answers to questions at the pre-bid meeting are preliminary in nature and are non-binding. Official and binding answers to questions will be published in a written addendum to the Solicitation prior to bid opening.

4. VENDOR QUESTION DEADLINE: Vendors may submit questions relating to this Solicitation to the Purchasing Division. Questions must be submitted in writing. All questions must be submitted on or before the date listed below and to the address listed below in order to be considered. A written response will be published in a Solicitation addendum if a response is possible and appropriate. Nonwritten discussions, conversations, or questions and answers regarding this Solicitation are preliminary in nature and are non-binding.

Question Submission Deadline: 08/12/2013

Submit Questions to:

Alan Cummings

2019 Washington Street, East

Charleston, WV 25305 Fax: 304-558-3970

Email: Alan.W.Cummings@WV.Gov

- 5. VERBAL COMMUNICATION: Any verbal communication between the Vendor and any State personnel is not binding, including that made at the mandatory pre-bid conference. Only information issued in writing and added to the Solicitation by an official written addendum by the Purchasing Division is binding.
- 6. BID SUBMISSION: All bids must be signed and delivered by the Vendor to the Purchasing Division at the address listed below on or before the date and time of the bid opening. Any bid received by the Purchasing Division staff is considered to be in the possession of the Purchasing Division and will not be returned for any reason. The bid delivery address is:

Department of Administration, Purchasing Division 2019 Washington Street East Charleston, WV 25305-0130

The bid should contain the information listed below on the face of the envelope or the bid may not be considered:

| SEALED E                    | $_{ m BID}$   |   |
|-----------------------------|---|---|
| BUYER: _                    | Alan Cumming  | gs  |
| SOLICITA                    | TION NO.:   | 6614C005  |
| BID OPEN                    | ING DATE:   | 8-14-13   |
| BID OPEN                    | ING TIME: _   | 1:30pm  |
| FAX NUM                     | BER: 304-   | 254-9144  |
| l cost propos<br>own above. | sal plus <u>n/a</u><br>Additionally,  | for proposal, the Vendor shall submit one original convenience copies of each to the Purchasing the Vendor should identify the bid type as either a welope submitted in response to a request for |
| BID TYPE                    |   |   |
|                             | BUYER: _SOLICITA<br>BID OPEN<br>BID OPEN<br>FAX NUM<br>s responding<br>cost propos<br>own above.<br>on the face | s responding to a request to cost proposal plus n/a own above. Additionally,  |

7. BID OPENING: Bids submitted in response to this Solicitation will be opened at the location identified below on the date and time listed below. Delivery of a bid after the bid opening date and time will result in bid disqualification. For purposes of this Solicitation, a bid is considered delivered when time stamped by the official Purchasing Division time clock.

08/14/2013 - 1:30 P.M.

Bid Opening Date and Time:

Bid Opening Location: Department of Administration, Purchasing Division

2019 Washington Street East Charleston, WV 25305-0130

- 8. ADDENDUM ACKNOWLEDGEMENT: Changes or revisions to this Solicitation will be made by an official written addendum issued by the Purchasing Division. Vendor should acknowledge receipt of all addenda issued with this Solicitation by completing an Addendum Acknowledgment Form, a copy of which is included herewith. Failure to acknowledge addenda may result in bid disqualification. The addendum acknowledgement should be submitted with the bid to expedite document processing.
- 9. BID FORMATTING: Vendor should type or electronically enter the information onto its bid to prevent errors in the evaluation. Failure to type or electronically enter the information may result in bid disqualification.

### **GENERAL TERMS AND CONDITIONS:**

- CONTRACTUAL AGREEMENT: Issuance of a Purchase Order signed by the Purchasing Division
  Director, or his designee, and approved as to form by the Attorney General's office constitutes
  acceptance of this Contract made by and between the State of West Virginia and the Vendor. Vendor's
  signature on its bid signifies Vendor's agreement to be bound by and accept the terms and conditions
  contained in this Contract.
- 2. **DEFINITIONS:** As used in this Solicitation / Contract, the following terms shall have the meanings attributed to them below. Additional definitions may be found in the specifications included with this Solicitation / Contract.
  - **2.1 "Agency"** or "**Agencies"** means the agency, board, commission, or other entity of the State of West Virginia that is identified on the first page of the Solicitation or any other public entity seeking to procure goods or services under this Contract.
  - **2.2 "Contract"** means the binding agreement that is entered into between the State and the Vendor to provide the goods and services requested in the Solicitation.
  - **2.3 "Director"** means the Director of the West Virginia Department of Administration, Purchasing Division.
  - 2.4 "Purchasing Division" means the West Virginia Department of Administration, Purchasing Division.
  - **2.5 "Purchase Order"** means the document signed by the Agency and the Purchasing Division, and approved as to form by the Attorney General, that identifies the Vendor as the successful bidder and Contract holder.
  - **2.6 "Solicitation"** means the official solicitation published by the Purchasing Division and identified by number on the first page thereof.
  - 2.7 "State" means the State of West Virginia and/or any of its agencies, commissions, boards, etc. as context requires.
  - 2.8 "Vendor" or "Vendors" means any entity submitting a bid in response to the Solicitation, the entity that has been selected as the lowest responsible bidder, or the entity that has been awarded the Contract as context requires.

days.

| 3. | 3. CONTRACT TERM; RENEWAL; EXTENSION: The term of this Contract shall be determined in accordance with the category that has been identified as applicable to this Contract below: |  |  |  |  |
|----|--|--|--|--|--|
|    | $\checkmark$   | Term Contract  |  |  |  |
|    |  | Initial Contract Term: This Contract becomes effective on award  |  |  |  |
|    |  | and extends for a period of 1 year(s).   |  |  |  |
|    |  | Renewal Term: This Contract may be renewed upon the mutual written consent of the Agency, and the Vendor, with approval of the Purchasing Division and the Attorney General's office (Attorney General approval is as to form only). Any request for renewal must be submitted to the Purchasing Division Director thirty (30) days prior to the expiration date of the initial contract term or appropriate renewal term. A Contract renewal shall be in accordance with the terms and conditions of the original contract. Renewal of this Contract is limited to 2 successive one (1) year periods. Automatic renewal of this Contract is prohibited. Notwithstanding the foregoing, Purchasing Division approval is not required on agency delegated or exempt purchases. Attorney General approval may be required for vendor terms and conditions.   |  |  |  |
|    |  | Reasonable Time Extension: At the sole discretion of the Purchasing Division Director, and with approval from the Attorney General's office (Attorney General approval is as to form only), this Contract may be extended for a reasonable time after the initial Contract term or after any renewal term as may be necessary to obtain a new contract or renew this Contract. Any reasonable time extension shall not exceed twelve (12) months. Vendor may avoid a reasonable time extension by providing the Purchasing Division Director with written notice of Vendor's desire to terminate this Contract 30 days prior to the expiration of the then current term. During any reasonable time extension period, the Vendor may terminate this Contract for any reason upon giving the Purchasing Division Director 30 days written notice. Automatic extension of this Contract is prohibited. Notwithstanding the foregoing, Purchasing Division approval is not required on agency delegated or exempt purchases, but Attorney General approval may be required. |  |  |  |
|    |  | Release Order Limitations: In the event that this contract permits release orders, a release order may only be issued during the time this Contract is in effect. Any release order issued within one year of the expiration of this Contract shall be effective for one year from the date the release order is issued. No release order may be extended beyond one year after this Contract has expired.   |  |  |  |

Fixed Period Contract: This Contract becomes effective upon Vendor's receipt of the notice to

proceed and must be completed within

|    |              | One Time Purchase: The term of this Contract shall run from the issuance of the Purchase Order until all of the goods contracted for have been delivered, but in no event shall this Contract extend for more than one fiscal year.  |
|----|--------------|--|
|    |              | Other: See attached.   |
| 4. | receiv       | ICE TO PROCEED: Vendor shall begin performance of this Contract immediately upon ing notice to proceed unless otherwise instructed by the Agency. Unless otherwise specified, the xecuted Purchase Order will be considered notice to proceed  |
| 5. |              | NTITIES: The quantities required under this Contract shall be determined in accordance with regory that has been identified as applicable to this Contract below.  |
|    | $\checkmark$ | <b>Open End Contract:</b> Quantities listed in this Solicitation are approximations only, based on estimates supplied by the Agency. It is understood and agreed that the Contract shall cover the quantities actually ordered for delivery during the term of the Contract, whether more or less than the quantities shown.                                       |
|    | $\checkmark$ | <b>Service:</b> The scope of the service to be provided will be more clearly defined in the specifications included herewith.  |
|    |              | <b>Combined Service and Goods:</b> The scope of the service and deliverable goods to be provided will be more clearly defined in the specifications included herewith.   |
|    |              | One Time Purchase: This Contract is for the purchase of a set quantity of goods that are identified in the specifications included herewith. Once those items have been delivered, no additional goods may be procured under this Contract without an appropriate change order approved by the Vendor, Agency, Purchasing Division, and Attorney General's office. |

- 6. PRICING: The pricing set forth herein is firm for the life of the Contract, unless specified elsewhere within this Solicitation/Contract by the State. A Vendor's inclusion of price adjustment provisions in its bid, without an express authorization from the State in the Solicitation to do so, may result in bid disqualification.
- 7. EMERGENCY PURCHASES: The Purchasing Division Director may authorize the Agency to purchase goods or services in the open market that Vendor would otherwise provide under this Contract if those goods or services are for immediate or expedited delivery in an emergency. Emergencies shall include, but are not limited to, delays in transportation or an unanticipated increase in the volume of work. An emergency purchase in the open market, approved by the Purchasing Division Director, shall not constitute of breach of this Contract and shall not entitle the Vendor to any form of compensation or damages. This provision does not excuse the State from fulfilling its obligations under a One Time Purchase contract.
- **8. REQUIRED DOCUMENTS:** All of the items checked below must be provided to the Purchasing Division by the Vendor as specified below.

|   | <b>BID BOND:</b> All Vendors shall furnish a bid bond in the amount of five percent (5%) of the total amount of the bid protecting the State of West Virginia. The bid bond must be submitted with the bid.   |
|---|---|
|   | PERFORMANCE BOND: The apparent successful Vendor shall provide a performance bond in the amount of . The performance bond must be issued and received by the Purchasing Division prior to Contract award. On construction contracts, the performance bond must be 100% of the Contract value.   |
|   | <b>LABOR/MATERIAL PAYMENT BOND:</b> The apparent successful Vendor shall provide a labor/material payment bond in the amount of 100% of the Contract value. The labor/material payment bond must be issued and delivered to the Purchasing Division prior to Contract award.  |
| certific<br>or irres<br>same<br>labor/r | of the Bid Bond, Performance Bond, and Labor/Material Payment Bond, the Vendor may provide ed checks, cashier's checks, or irrevocable letters of credit. Any certified check, cashier's check, vocable letter of credit provided in lieu of a bond must be of the same amount and delivered on the schedule as the bond it replaces. A letter of credit submitted in lieu of a performance and material payment bond will only be allowed for projects under \$100,000. Personal or business are not acceptable. |
|   | MAINTENANCE BOND: The apparent successful Vendor shall provide a two (2) year maintenance bond covering the roofing system. The maintenance bond must be issued and delivered to the Purchasing Division prior to Contract award.   |
| $\checkmark$                            | <b>WORKERS' COMPENSATION INSURANCE:</b> The apparent successful Vendor shall have appropriate workers' compensation insurance and shall provide proof thereof upon request.   |
| <b>(</b> )                              | <b>INSURANCE:</b> The apparent successful Vendor shall furnish proof of the following insurance prior to Contract award and shall list the state as a certificate holder:   |
|   | Commercial General Liability Insurance: 250,000.00 or more.  Builders Risk Insurance: builders risk – all risk insurance in an amount equal to 100% of the amount of the Contract.  |
|   | [ ]   |

| The apparent successful Vendor shall also furnish proof of any additional insurance requirements contained in the specifications prior to Contract award regardless of whether or not that insurance requirement is listed above.  |
|--|
| <b>LICENSE(S)</b> / <b>CERTIFICATIONS</b> / <b>PERMITS:</b> In addition to anything required under the Section entitled Licensing, of the General Terms and Conditions, the apparent successful Vendor shall furnish proof of the following licenses, certifications, and/or permits prior to Contract award, in a form acceptable to the Purchasing Division. |
|  |
|  |
|  |
|  |

The apparent successful Vendor shall also furnish proof of any additional licenses or certifications contained in the specifications prior to Contract award regardless of whether or not

9. LITIGATION BOND: The Director reserves the right to require any Vendor that files a protest of an award to submit a litigation bond in the amount equal to one percent of the lowest bid submitted or \$5,000, whichever is greater. The entire amount of the bond shall be forfeited if the hearing officer determines that the protest was filed for frivolous or improper purpose, including but not limited to, the purpose of harassing, causing unnecessary delay, or needless expense for the Agency. All litigation bonds shall be made payable to the Purchasing Division. In lieu of a bond, the protester may submit a cashier's check or certified check payable to the Purchasing Division. Cashier's or certified checks will be deposited with and held by the State Treasurer's office. If it is determined that the protest has not been filed for frivolous or improper purpose, the bond or deposit shall be returned in its entirety.

that requirement is listed above.

- 10. ALTERNATES: Any model, brand, or specification listed herein establishes the acceptable level of quality only and is not intended to reflect a preference for, or in any way favor, a particular brand or vendor. Vendors may bid alternates to a listed model or brand provided that the alternate is at least equal to the model or brand and complies with the required specifications. The equality of any alternate being bid shall be determined by the State at its sole discretion. Any Vendor bidding an alternate model or brand should clearly identify the alternate items in its bid and should include manufacturer's specifications, industry literature, and/or any other relevant documentation demonstrating the equality of the alternate items. Failure to provide information for alternate items may be grounds for rejection of a Vendor's bid.
- 11. EXCEPTIONS AND CLARIFICATIONS: The Solicitation contains the specifications that shall form the basis of a contractual agreement. Vendor shall clearly mark any exceptions, clarifications, or

other proposed modifications in its bid. Exceptions to, clarifications of, or modifications of a requirement or term and condition of the Solicitation may result in bid disqualification.

**12. LIQUIDATED DAMAGES:** Vendor shall pay liquidated damages in the amount n/a for n/a

This clause shall in no way be considered exclusive and shall not limit the State or Agency's right to pursue any other available remedy.

- 13. ACCEPTANCE/REJECTION: The State may accept or reject any bid in whole, or in part. Vendor's signature on its bid signifies acceptance of the terms and conditions contained in the Solicitation and Vendor agrees to be bound by the terms of the Contract, as reflected in the Purchase Order, upon receipt.
- **14. REGISTRATION:** Prior to Contract award, the apparent successful Vendor must be properly registered with the West Virginia Purchasing Division and must have paid the \$125 fee if applicable.
- 15. COMMUNICATION LIMITATIONS: In accordance with West Virginia Code of State Rules §148-1-6.6, communication with the State of West Virginia or any of its employees regarding this Solicitation during the solicitation, bid, evaluation or award periods, except through the Purchasing Division, is strictly prohibited without prior Purchasing Division approval. Purchasing Division approval for such communication is implied for all agency delegated and exempt purchases.
- 16. FUNDING: This Contract shall continue for the term stated herein, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise made available, this Contract becomes void and of no effect beginning on July 1 of the fiscal year for which funding has not been appropriated or otherwise made available.
- 17. PAYMENT: Payment in advance is prohibited under this Contract. Payment may only be made after the delivery and acceptance of goods or services. The Vendor shall submit invoices, in arrears, to the Agency at the address on the face of the purchase order labeled "Invoice To."
- 18. UNIT PRICE: Unit prices shall prevail in cases of a discrepancy in the Vendor's bid.
- 19. DELIVERY: All quotations are considered freight on board destination ("F.O.B. destination") unless alternate shipping terms are clearly identified in the bid. Vendor's listing of shipping terms that contradict the shipping terms expressly required by this Solicitation may result in bid disqualification.
- **20. INTEREST:** Interest attributable to late payment will only be permitted if authorized by the West Virginia Code. Presently, there is no provision in the law for interest on late payments.
- 21. PREFERENCE: Vendor Preference may only be granted upon written request and only in accordance with the West Virginia Code § 5A-3-37 and the West Virginia Code of State Rules. A Resident Vendor Certification form has been attached hereto to allow Vendor to apply for the preference. Vendor's

- failure to submit the Resident Vendor Certification form with its bid will result in denial of Vendor Preference. Vendor Preference does not apply to construction projects.
- 22. SMALL, WOMEN-OWNED, OR MINORITY-OWNED BUSINESSES: For any solicitations publicly advertised for bid on or after July 1, 2012, in accordance with West Virginia Code §5A-3-37(a)(7) and W. Va. CSR § 148-22-9, any non-resident vendor certified as a small, women-owned, or minority-owned business under W. Va. CSR § 148-22-9 shall be provided the same preference made available to any resident vendor. Any non-resident small, women-owned, or minority-owned business must identify itself as such in writing, must submit that writing to the Purchasing Division with its bid, and must be properly certified under W. Va. CSR § 148-22-9 prior to submission of its bid to receive the preferences made available to resident vendors. Preference for a non-resident small, women-owned, or minority owned business shall be applied in accordance with W. Va. CSR § 148-22-9.
- 23. TAXES: The Vendor shall pay any applicable sales, use, personal property or any other taxes arising out of this Contract and the transactions contemplated thereby. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
- **24. CANCELLATION:** The Purchasing Division Director reserves the right to cancel this Contract immediately upon written notice to the vendor if the materials or workmanship supplied do not conform to the specifications contained in the Contract. The Purchasing Division Director may cancel any purchase or Contract upon 30 days written notice to the Vendor in accordance with West Virginia Code of State Rules § 148-1-7.16.2.
- 25. WAIVER OF MINOR IRREGULARITIES: The Director reserves the right to waive minor irregularities in bids or specifications in accordance with West Virginia Code of State Rules § 148-1-4.6.
- **26. TIME:** Time is of the essence with regard to all matters of time and performance in this Contract.
- 27. APPLICABLE LAW: This Contract is governed by and interpreted under West Virginia law without giving effect to its choice of law principles. Any information provided in specification manuals, or any other source, verbal or written, which contradicts or violates the West Virginia Constitution, West Virginia Code or West Virginia Code of State Rules is void and of no effect.
- **28. COMPLIANCE**: Vendor shall comply with all applicable federal, state, and local laws, regulations and ordinances. By submitting a bid, Vendors acknowledge that they have reviewed, understand, and will comply with all applicable law.
- 29. PREVAILING WAGE: On any contract for the construction of a public improvement, Vendor and any subcontractors utilized by Vendor shall pay a rate or rates of wages which shall not be less than the fair minimum rate or rates of wages (prevailing wage), as established by the West Virginia Division of Virginia Labor under West Code 88 21-5A-1 et seq. and available http://www.sos.wv.gov/administrative-law/wagerates/Pages/default.aspx. Vendor shall be responsible for ensuring compliance with prevailing wage requirements and determining when prevailing wage

- requirements are applicable. The required contract provisions contained in West Virginia Code of State Rules § 42-7-3 are specifically incorporated herein by reference.
- **30. ARBITRATION:** Any references made to arbitration contained in this Contract, Vendor's bid, or in any American Institute of Architects documents pertaining to this Contract are hereby deleted, void, and of no effect.
- 31. MODIFICATIONS: This writing is the parties' final expression of intent. Notwithstanding anything contained in this Contract to the contrary, no modification of this Contract shall be binding without mutual written consent of the Agency, and the Vendor, with approval of the Purchasing Division and the Attorney General's office (Attorney General approval is as to form only). No Change shall be implemented by the Vendor until such time as the Vendor receives an approved written change order from the Purchasing Division.
- 32. WAIVER: The failure of either party to insist upon a strict performance of any of the terms or provision of this Contract, or to exercise any option, right, or remedy herein contained, shall not be construed as a waiver or a relinquishment for the future of such term, provision, option, right, or remedy, but the same shall continue in full force and effect. Any waiver must be expressly stated in writing and signed by the waiving party.
- 33. SUBSEQUENT FORMS: The terms and conditions contained in this Contract shall supersede any and all subsequent terms and conditions which may appear on any form documents submitted by Vendor to the Agency or Purchasing Division such as price lists, order forms, invoices, sales agreements, or maintenance agreements, and includes internet websites or other electronic documents. Acceptance or use of Vendor's forms does not constitute acceptance of the terms and conditions contained thereon.
- 34. ASSIGNMENT: Neither this Contract nor any monies due, or to become due hereunder, may be assigned by the Vendor without the express written consent of the Agency, the Purchasing Division, the Attorney General's office (as to form only), and any other government agency or office that may be required to approve such assignments. Notwithstanding the foregoing, Purchasing Division approval may or may not be required on certain agency delegated or exempt purchases.
- 35. WARRANTY: The Vendor expressly warrants that the goods and/or services covered by this Contract will: (a) conform to the specifications, drawings, samples, or other description furnished or specified by the Agency; (b) be merchantable and fit for the purpose intended; and (c) be free from defect in material and workmanship.
- **36. STATE EMPLOYEES:** State employees are not permitted to utilize this Contract for personal use and the Vendor is prohibited from permitting or facilitating the same.
- **37. BANKRUPTCY**: In the event the Vendor files for bankruptcy protection, the State of West Virginia may deem this Contract null and void, and terminate this Contract without notice.

### 38. [RESERVED]

- 39. CONFIDENTIALITY: The Vendor agrees that it will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the Agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the Agency's policies, procedures, and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in <a href="http://www.state.wv.us/admin/purchase/privacy/default.html">http://www.state.wv.us/admin/purchase/privacy/default.html</a>.
- 40. DISCLOSURE: Vendor's response to the Solicitation and the resulting Contract are considered public documents and will be disclosed to the public in accordance with the laws, rules, and policies governing the West Virginia Purchasing Division. Those laws include, but are not limited to, the Freedom of Information Act found in West Virginia Code § 29B-1-1 et seq.

If a Vendor considers any part of its bid to be exempt from public disclosure, Vendor must so indicate by specifically identifying the exempt information, identifying the exemption that applies, providing a detailed justification for the exemption, segregating the exempt information from the general bid information, and submitting the exempt information as part of its bid but in a segregated and clearly Failure to comply with the foregoing requirements will result in public disclosure identifiable format. of the Vendor's bid without further notice. A Vendor's act of marking all or nearly all of its bid as exempt is not sufficient to avoid disclosure and WILL NOT BE HONORED. Vendor's act of marking a bid or any part thereof as "confidential" or "proprietary" is not sufficient to avoid disclosure and WILL NOT BE HONORED. In addition, a legend or other statement indicating that all or substantially all of the bid is exempt from disclosure is not sufficient to avoid disclosure and WILL NOT BE HONORED. Vendor will be required to defend any claimed exemption for nondiclosure in the event of an administrative or judicial challenge to the State's nondisclosure. Vendor must indemnify the State for Any questions regarding the any costs incurred related to any exemptions claimed by Vendor. applicability of the various public records laws should be addressed to your own legal counsel prior to bid submission.

- 41. LICENSING: In accordance with West Virginia Code of State Rules §148-1-6.1.7, Vendor must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agency or political subdivision. Upon request, the Vendor must provide all necessary releases to obtain information to enable the Purchasing Division Director or the Agency to verify that the Vendor is licensed and in good standing with the above entities.
- 42. ANTITRUST: In submitting a bid to, signing a contract with, or accepting a Purchase Order from any agency of the State of West Virginia, the Vendor agrees to convey, sell, assign, or transfer to the State of West Virginia all rights, title, and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the State of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the State of West Virginia. Such assignment shall be made and become effective at the time the

purchasing agency tenders the initial payment to Vendor.

43. VENDOR CERTIFICATIONS: By signing its bid or entering into this Contract, Vendor certifies (1) that its bid was made without prior understanding, agreement, or connection with any corporation, firm, limited liability company, partnership, person or entity submitting a bid for the same material, supplies, equipment or services; (2) that its bid is in all respects fair and without collusion or fraud; (3) that this Contract is accepted or entered into without any prior understanding, agreement, or connection to any other entity that could be considered a violation of law; and (4) that it has reviewed this RFQ in its entirety; understands the requirements, terms and conditions, and other information contained herein. Vendor's signature on its bid also affirms that neither it nor its representatives have any interest, nor shall acquire any interest, direct or indirect, which would compromise the performance of its services hereunder. Any such interests shall be promptly presented in detail to the Agency.

The individual signing this bid on behalf of Vendor certifies that he or she is authorized by the Vendor to execute this bid or any documents related thereto on Vendor's behalf; that he or she is authorized to bind the Vendor in a contractual relationship; and that, to the best of his or her knowledge, the Vendor has properly registered with any State agency that may require registration.

- **44. PURCHASING CARD ACCEPTANCE:** The State of West Virginia currently utilizes a Purchasing Card program, administered under contract by a banking institution, to process payment for goods and services. The Vendor must accept the State of West Virginia's Purchasing Card for payment of all orders under this Contract unless the box below is checked.
  - Vendor is not required to accept the State of West Virginia's Purchasing Card as payment for all goods and services.
- **45. VENDOR RELATIONSHIP:** The relationship of the Vendor to the State shall be that of an independent contractor and no principal-agent relationship or employer-employee relationship is contemplated or created by this Contract. The Vendor as an independent contractor is solely liable for the acts and omissions of its employees and agents. Vendor shall be responsible for selecting,

supervising, and compensating any and all individuals employed pursuant to the terms of this Solicitation and resulting contract. Neither the Vendor, nor any employees or subcontractors of the Vendor, shall be deemed to be employees of the State for any purpose whatsoever. Vendor shall be exclusively responsible for payment of employees and contractors for all wages and salaries, taxes, withholding payments, penalties, fees, fringe benefits, professional liability insurance premiums, contributions to insurance and pension, or other deferred compensation plans, including but not limited to, Workers' Compensation and Social Security obligations, licensing fees, *etc.* and the filing of all necessary documents, forms and returns pertinent to all of the foregoing. Vendor shall hold harmless the State, and shall provide the State and Agency with a defense against any and all claims including, but not limited to, the foregoing payments, withholdings, contributions, taxes, Social Security taxes, and employer income tax returns.

**46. INDEMNIFICATION:** The Vendor agrees to indemnify, defend, and hold harmless the State and the Agency, their officers, and employees from and against: (1) Any claims or losses for services rendered Revised 07/25/2013

by any subcontractor, person, or firm performing or supplying services, materials, or supplies in connection with the performance of the Contract; (2) Any claims or losses resulting to any person or entity injured or damaged by the Vendor, its officers, employees, or subcontractors by the publication, translation, reproduction, delivery, performance, use, or disposition of any data used under the Contract in a manner not authorized by the Contract, or by Federal or State statutes or regulations; and (3) Any failure of the Vendor, its officers, employees, or subcontractors to observe State and Federal laws including, but not limited to, labor and wage and hour laws.

- 47. PURCHASING AFFIDAVIT: In accordance with West Virginia Code § 5A-3-10a, all Vendors are required to sign, notarize, and submit the Purchasing Affidavit stating that neither the Vendor nor a related party owe a debt to the State in excess of \$1,000. The affidavit must be submitted prior to award, but should be submitted with the Vendor's bid. A copy of the Purchasing Affidavit is included herewith.
- 48. ADDITIONAL AGENCY AND LOCAL GOVERNMENT USE: This Contract may be utilized by and extends to other agencies, spending units, and political subdivisions of the State of West Virginia; county, municipal, and other local government bodies; and school districts ("Other Government Entities"). This Contract shall be extended to the aforementioned Other Government Entities on the same prices, terms, and conditions as those offered and agreed to in this Contract. If the Vendor does not wish to extend the prices, terms, and conditions of its bid and subsequent contract to the Other Government Entities, the Vendor must clearly indicate such refusal in its bid. A refusal to extend this Contract to the Other Government Entities shall not impact or influence the award of this Contract in any manner.
- 49. CONFLICT OF INTEREST: Vendor, its officers or members or employees, shall not presently have or acquire any interest, direct or indirect, which would conflict with or compromise the performance of its obligations hereunder. Vendor shall periodically inquire of its officers, members and employees to ensure that a conflict of interest does not arise. Any conflict of interest discovered shall be promptly presented in detail to the Agency.
- 50. REPORTS: Vendor shall provide the Agency and/or the Purchasing Division with the following reports identified by a checked box below:

  Such reports as the Agency and/or the Purchasing Division may request. Requested reports may include, but are not limited to, quantities purchased, agencies utilizing the contract, total contract expenditures by agency, etc.

  Quarterly reports detailing the total quantity of purchases in units and dollars, along with a listing of purchases by agency. Quarterly reports should be delivered to the Purchasing Division via email at purchasing.requisitions@wv.gov.
- 51. BACKGROUND CHECK: In accordance with W. Va. Code § 15-2D-3, the Director of the Division of Protective Services shall require any service provider whose employees are regularly employed on the grounds or in the buildings of the Capitol complex or who have access to sensitive or critical information to submit to a fingerprint-based state and federal background inquiry through the state

repository. The service provider is responsible for any costs associated with the fingerprint-based state and federal background inquiry.

After the contract for such services has been approved, but before any such employees are permitted to be on the grounds or in the buildings of the Capitol complex or have access to sensitive or critical information, the service provider shall submit a list of all persons who will be physically present and working at the Capitol complex to the Director of the Division of Protective Services for purposes of verifying compliance with this provision.

The State reserves the right to prohibit a service provider's employees from accessing sensitive or critical information or to be present at the Capitol complex based upon results addressed from a criminal background check.

Service providers should contact the West Virginia Division of Protective Services by phone at (304) 558-9911 for more information.

- **52. PREFERENCE FOR USE OF DOMESTIC STEEL PRODUCTS:** Except when authorized by the Director of the Purchasing Division pursuant to W. Va. Code § 5A-3-56, no contractor may use of supply steel products for a State Contract Project other than those steel products made in the United States. A contractor who uses steel products in violation of this section may be subject to civil penalties pursuant to W. Va. Code § 5A-3-56. As used in this section:
  - a. "State Contract Project" means any erection or construction of, or any addition to, alteration of or other improvement to any building or structure, including, but not limited to, roads or highways, or the installation of any heating or cooling or ventilating plants or other equipment, or the supply of and materials for such projects, pursuant to a contract with the State of West Virginia for which bids were solicited on or after June 6, 2001.
  - b. "Steel Products" means products rolled, formed, shaped, drawn, extruded, forged, cast, fabricated or otherwise similarly processed, or processed by a combination of two or more or

such operations, from steel made by the open heath, basic oxygen, electric furnace, Bessemer or other steel making process.

The Purchasing Division Director may, in writing, authorize the use of foreign steel products if:

- a. The cost for each contract item used does not exceed one tenth of one percent (.1%) of the total contract cost or two thousand five hundred dollars (\$2,500.00), whichever is greater. For the purposes of this section, the cost is the value of the steel product as delivered to the project; or
- b. The Director of the Purchasing Division determines that specified steel materials are not produced in the United States in sufficient quantity or otherwise are not reasonably available to meet contract requirements.

with W. Va. Code § 5-19-1 et seq., and W. Va. CSR § 148-10-1 et seq., for every contract or subcontract, subject to the limitations contained herein, for the construction, reconstruction, alteration, repair, improvement or maintenance of public works or for the purchase of any item of machinery or equipment to be used at sites of public works, only domestic aluminum, glass or steel products shall be supplied unless the spending officer determines, in writing, after the receipt of offers or bids, (1) that the cost of domestic aluminum, glass or steel products is unreasonable or inconsistent with the public interest of the State of West Virginia, (2) that domestic aluminum, glass or steel products are not produced in sufficient quantities to meet the contract requirements, or (3) the available domestic aluminum, glass, or steel do not meet the contract specifications. This provision only applies to public works contracts awarded in an amount more than fifty thousand dollars (\$50,000) or public works contracts that require more than ten thousand pounds of steel products.

The cost of domestic aluminum, glass, or steel products may be unreasonable if the cost is more than twenty percent (20%) of the bid or offered price for foreign made aluminum, glass, or steel products. If the domestic aluminum, glass or steel products to be supplied or produced in a "substantial labor surplus area", as defined by the United States Department of Labor, the cost of domestic aluminum, glass, or steel products may be unreasonable if the cost is more than thirty percent (30%) of the bid or offered price for foreign made aluminum, glass, or steel products.

This preference shall be applied to an item of machinery or equipment, as indicated above, when the item is a single unit of equipment or machinery manufactured primarily of aluminum, glass or steel, is part of a public works contract and has the sole purpose or of being a permanent part of a single public works project. This provision does not apply to equipment or machinery purchased by a spending unit for use by that spending unit and not as part of a single public works project.

All bids and offers including domestic aluminum, glass or steel products that exceed bid or offer prices including foreign aluminum, glass or steel products after application of the preferences provided in this provision may be reduced to a price equal to or lower than the lowest bid or offer price for foreign aluminum, glass or steel products plus the applicable preference. If the reduced bid or offer prices are made in writing and supersede the prior bid or offer prices, all bids or offers, including the reduced bid or offer prices, will be reevaluated in accordance with this rule.

### CERTIFICATION AND SIGNATURE PAGE

By signing below, I certify that I have reviewed this Solicitation in its entirety; understand the requirements, terms and conditions, and other information contained herein; that I am submitting this bid or proposal for review and consideration; that I am authorized by the bidder to execute this bid or any documents related thereto on bidder's behalf; that I am authorized to bind the bidder in a contractual relationship; and that to the best of my knowledge, the bidder has properly registered with any State agency that may require registration.

| Citizens Conservation Corps WV   |              |  |  |  |
|----------------------------------|--------------|--|--|--|
| (Company) (Authorized Signature) |              |  |  |  |
| Robert A. Martin, CEO            |              |  |  |  |
| (Representative Name, 7          | Title)       |  |  |  |
| 304-254-9196                     | 304-254-9144 |  |  |  |
| (Phone Number)                   | (Fax Number) |  |  |  |
| 8-12-13                          |              |  |  |  |
| (Date)                           |              |  |  |  |

## ADDENDUM ACKNOWLEDGEMENT FORM SOLICITATION NO.: 6614C005

**Instructions:** Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

**Acknowledgment:** I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

| Addendum Numbers Received: (Check the box next to each addendum received) Not Applicable |  |                |    |                 |  |  |  |
|--|--|----------------|----|-----------------|--|--|--|
|  |  | Addendum No. 1 |    | Addendum No. 6  |  |  |  |
| 41   |  | Addendum No. 2 |    | Addendum No. 7  |  |  |  |
|  |  | Addendum No. 3 |    | Addendum No. 8  |  |  |  |
|  |  | Addendum No. 4 |    | Addendum No. 9  |  |  |  |
|  |  | Addendum No. 5 |    | Addendum No. 10 |  |  |  |
| further<br>discus  | I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding. |                |    |                 |  |  |  |
|  |  |                | 00 | CCWV            |  |  |  |
|  | Company  Authorized Signature  |                |    |                 |  |  |  |
|  |  |                | 8- | 12-13<br>Date   |  |  |  |

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.

### **SPECIFICATIONS**

1. PURPOSE AND SCOPE: The West Virginia Purchasing Division is soliciting bids on behalf of the West Virginia Division of Highways for the operation of a statewide Courtesy Patrol Program. The Courtesy Patrol Program operates on all West Virginia Interstate and Appalachian Corridor (APD) routes, with the exception of that portion of I-77 managed and maintained by the West Virginia Parkways Authority (WV Turnpike). Refer to Attachment A for a listing of the designated interstate and APD corridor routes which shall be patrolled. The primary purpose of the Courtesy Patrol Program is to provide roadside assistance to disabled vehicles or stranded motorists traveling the state's interstate and corridor routes. It is the intent of this contract that separate patrol units will patrol the routes in 25 to 35 mile length (one-way) patrols (see Attachment A) to insure motorist response time of less than one (1) hour. There are numerous secondary missions fulfilled by the Courtesy Patrol Program, (see mandatory program provisions).

The Courtesy Patrol is operated 16 hours per day, 7 days per week and will be a 12 month contract with options to renew for two (2) periods. The State reserves the right to specify the shifts.

The Courtesy Patrol Program shall use West Virginia resident Temporary Assistance for Needy Families (TANF), recipients and/or individuals receiving public aid or assistance as the *patrollers*, program-wide. The successful vendor will provide stable employment for these individuals, and offer educational and professional development opportunities, improving their success of transitioning from public aid or assistance.

The successful vendor shall provide the following types of assistance/service:

- Monitor the designated patrol routes for debris, accidents or other obstructions which impede traffic flow or pose potential hazards to the traveling public. Notify the Division of Highways (DOH) and appropriate law enforcement agency(s) of the exact location and description of the situation.
- Remove animal carcasses, tire and other debris which can **safely** be removed from the travel way to the roadway edge and notify the DOH of the exact location and description.
- ➤ Identify chemical spills on or near the roadway and report such incidents to the DOH.
- Acts as a "First Responder" at a variety of highway-related emergency situations performing the following: securing the area; administering CPR or first aid if required; assisting emergency and law enforcement personnel by positioning the patrol truck in such a manner to provide a safe zone for the emergency personnel.
- Minor vehicle repairs including tire and wheel changes.
- ➤ Fuel minimal amount of gasoline allowing stranded motorists to travel to the nearest facility.
- Towing service calls: Call local tow service when required or requested by the motorist; may stay with the disabled motorist awaiting tow service, if required.

- > Jump starts, air for vehicle tires, coolant and extinguishment of minor fires.
- > Telephone assistance allowing stranded motorists to notify a family member.
- Provide highway maps (supplied by the WVDOT/DOH) to motorists as required.
- Assistance to motorists having questions concerning travel routes, directions or local area facilities.
- Present a courteous and positive image for the State of West Virginia which will promote tourism.
- Monitor the designated patrol routes, bridges and surrounding areas for all suspicious activities as defined by Homeland Security. Report all such suspicious activities to the appropriate law enforcement agency and/or 911 Center.
- Monitor the assigned patrol areas during Amber Alert situations and relay pertinent observations to the appropriate law enforcement agency(s) and or 911 Center.
- Provide the Temporary Assistance for Needy Families, (TANF) recipients and/or individuals receiving public aid or assistance, transitional employment with skills, training, and educational opportunities which ultimately will lead to these individuals successfully transitioning from public aid or assistance to self-sustaining individuals.
- ➤ Offer AmeriCorps educational awards to the TANF recipient and/or individuals receiving public aid or assistance to further educational opportunities and goals of these recipients.
- 2. **DEFINITIONS:** The terms listed below shall have the meanings assigned to them below. Additional definitions can be found in section 2 of the General Terms and Conditions.
  - "Contract Item" or "Contract Items" means the list of items identified in Section 3, Subsection 1 through Subsection 3.
  - "Pricing Pages" means the schedule of prices, estimated order quantity, and totals attached hereto as Exhibit A and used to evaluate the RFQ.
  - "RFQ" means the official request for quotation published by the Purchasing Division and identified as 6614C005.
  - TANF Temporary Assistance for Needy Families
  - **CPR** Cardiopulmonary Resuscitation
  - GPS Global Positioning Satellite
  - ACA Affordable Care Act
  - ITS Intelligent Transportation System

### 3. GENERAL REQUIREMENTS:

• Contract Items and Mandatory Requirements: Vendor shall provide Agency with the Contract Items listed below on an open-end and continuing basis. Contract Items must meet or exceed the mandatory requirements as shown below.

### 3.1 ESTABLISH, MANAGE AND STAFF DISPATCH CENTER

- 3.1.1 A dispatch center(s) shall be established, managed, and staffed to allow statewide communications 16/7, 365 days per year. The successful vendor must have a minimum of three (3) years' experience managing a communications center responsible for emergency response dispatch.
- 3.1.2 Dispatch center shall have the capacity to communicate and dispatch all patrol units statewide. Additionally, the dispatch center shall have the capacity to communicate with vendor's supervisory staff, the DOH Traffic Management Center, and statewide law enforcement and 911 Emergency Centers.
- 3.1.3 Vendor shall establish, publish and maintain a statewide toll-free telephone number which shall be staffed during all operating shifts. The Program toll-free number shall be prominently displayed on each patrol truck and shall be printed on all materials featuring the Program.
- 3.1.4 The dispatch center staff and all patrollers shall receive adequate training and orientation in the below listed subjects/skills as a minimum. The successful vendor must develop a program which allows continuing education (annually as a minimum) for all patrollers and dispatchers in all of the following skill areas:
  - ✓ American Red Cross and/or American Heart Association certification – CPR and first aid
  - ✓ Hospitality and customer service
  - ✓ West Virginia Tourism Training
  - ✓ Minor auto mechanics and repair
  - ✓ Defensive driving techniques
  - ✓ Freeway incident management training
  - ✓ Identification/reporting requirements chemical spills
  - ✓ Proper two-way radio, cellular device communications, and Global Positioning Satellite (GPS) tracking.
  - ✓ Homeland Security training
  - ✓ Amber Alert Program training
- 3.1.5 The successful vendor shall prepare and submit (prior to award of the contract) the vendor's proposed training plan which will summarize the

content and provide names of the instructors for each of the aforementioned training subjects/skills. The expenses associated with this training/orientation are not reimbursable under this agreement.

### 3.2 PATROL AND SUPPORT VEHICLE FLEET

- 3.2.1 The successful vendor shall be responsible for the purchase, title and licensing, insurance, operational (other than fuel) and maintenance expenses of the fleet of trucks required in the performance of the Courtesy Patrol Program. The required vehicle fleet shall be thirty-six (36) full sized, half-ton pickup trucks. This quantity of trucks will be sufficient to perform the required patrols, have back-up service units and supervisory personnel support. The vehicle fleet value for the first 12 months of operation shall be a separate bid item as required on the Pricing Page.
- 3.2.2 The fleet of patrol trucks shall be 2013 model year or newer, and all white in color. The patrol trucks shall have standardized Courtesy Patrol reflective logos, Division of Tourism logos, and the vendor's toll free Courtesy Patrol telephone number decals applied to each truck. All logos and decals will be provided by the State.
- 3.2.3 The fleet of patrol trucks must each be outfitted and the supply maintained with each patrol vehicle, the following standard equipment and supplies, provided at the expense of the successful vendor:
  - Cellular telephones
  - Global Positioning Satellite (GPS) units
  - Tool boxes truck mounted
  - Fire extinguishers 2.5 lb. and 5 lb. sizes
  - Safety cones and flares
  - First aid kits and blankets
  - Containers of water, gasoline (safety type), and vehicle coolant
  - Tool kits for minor auto repairs
  - Portable air tanks, vehicle jacks and 4-way lug wrenches
  - Flashlights and shovels
  - Jump-start cables or jump-start box
- 3.2.4 All patrol vehicles shall be considered the vendor's property for the life of this agreement. All patrol vehicles shall be maintained by the successful vendor in a safe operating condition at all times and in compliance with applicable West Virginia Motor Vehicle Laws. Vehicle insurance shall be maintained by the successful vendor for all fleet vehicles purchased and used for this contract.

- 3.2.5 Advertising on the Courtesy Patrol vehicles is not currently part of this agreement. Should the State decide it would be in the State's best interest to proceed with advertising on the Courtesy Patrol vehicles, that advertising will be administered by the Courtesy Patrol vendor via change order to this contract or under separate contract.
- 3.2.6 The initial fleet purchase is reimbursed under the terms of this contract. The vehicle purchase expense for the first 12 month period of this contract shall be included and quoted separately in the vendor's bid, on the Pricing Page. Upon award of this contract, the successful vendor shall obtain competitive bids (minimum of three) for the fleet vehicle purchase and submit an acceptable vehicle invoice to the State for payment. Payment for vehicles shall always be made jointly to the Program contractor and the dealership from which the vehicles are purchased.
- 3.2.7 Vehicle retirements/replacements due to vehicle mileage, age, and repair history will be considered and shall be authorized jointly by the Division of Highways and the successful vendor at the time of contract renewal periods. The successful vendor must obtain and provide proof of competitive bids (minimum of three) for all fleet vehicle purchases reimbursed under this contract. Fleet vehicle purchases shall be made from the lowest bid vendor meeting the bid specifications, and evidence of the competitive bids must be provided and accepted by the State, prior to finalization of any vehicle order.
- 3.2.8 The successful vendor shall have 100% of the patrol fleet patrolling the daily shift on the designated routes (Attachment A) within four (4) weeks of the award date of this contract.

### 3.3 PATROL AND DISPATCH CENTER STAFFING

- 3.3.1 Staffing of the vendor's patrol staff shall be pre-selected, recruited and screened by the West Virginia Department of Health and Human Resources (DHHR). These staff must be West Virginia Resident Temporary Assistance for Needy Families, TANF recipients and/or individuals receiving public aid or assistance.
- 2.3.2 Each TANF/public aid or assistance recipient hired as staff by the successful vendor, shall be compensated a minimum of \$7.25 per hour for a minimum of 32 hours per week. A minimum of 8 hours per month may be utilized for individual job skills and job retention training at the discretion of the successful vendor. These training expenses are not reimbursable under this contract. The successful vendor must be fully aware of and able to implement the Affordable Care Act (ACA) for all patroller and dispatcher staff as required by statute.

### 3.4 ADDITIONAL VENDOR REQUIREMENTS

- 3.4.1 The successful vendor shall also be responsible for the additional listed requirements as follows:
  - Uniforms standardized, photo identification badges/cards for all patrollers
  - Verification, through the West Virginia Division of Motor Vehicles (pre-employment and periodically, no less than every 90 days) that each patroller has valid vehicle operator's license
  - Secure, through the West Virginia Department of Public Safety, (preemployment) a complete, accurate and current background investigation for all patrollers
  - Secure professional liability insurance and/or fidelity bonding for all persons handling funds received or disbursed under this agreement in the amount of \$1,000,000 minimum.
  - Installation of all patrol truck logos and decals in a standardized format.
  - Deliver and stocking/re-stocking of Division of Tourism brochures and literature at the State's interstate rest area locations.
  - Establish and maintain a records retention system and extensive database system capable of collecting and archiving detail data associated with the operation, responsibilities, and accomplishments of the Program.
  - Make available for review/inspection to the State agencies (Division of Highways and Tourism) all audits and reviews, books and records, financial and otherwise which relate to the Program.
- 3.4.2 State Agency Responsibilities: The State provides support to the Courtesy Patrol Program. The following is a listing of agency support provided to the Program:
  - Courtesy Patrol Program motor vehicle fuel for the actual patrol trucks, small fuel containers required on board each patrol truck, and a maximum of six (6) vehicles used in the direct supervision and management of the Program will be supplied by the Division of Highways. The method selected for providing Program fuel is totally at the discretion of the State. The State reserves the right to monitor and review fuel consumption, selection and pricing and provide feedback/direction to the vendor regarding fuel. Questionable,

- unacceptable or unsupported fuel purchases and consumption shall be reason to reduce vendor's monthly invoice amount.
- The DOH will install Division of Highways two-way mobile radios and antenna on each patrol truck to allow patrollers communication abilities with the DOH installations.
- The DOH will provide and install standard cab-mounted emergency bar light and the required hardware for each patrol truck. Type of bar light selected shall be at the discretion of the DOH.
- The DOH will provide all Program truck logos and decals which identify, promote and advertise the program via all patrol trucks. This includes the vendor's statewide toll free telephone number and the Division of Tourism web address. These decals and logos will be prepared in a standardized format, constructed on highly reflective materials.
- The State will provide safety vests for all patrollers in assorted sizes and quantity sufficient to provide each patroller a new vest 2 times during the calendar year.
- Patrol-unit sized fire extinguisher refills for those fire extinguisher units deemed serviceable. This service is refundable by the State to the vendor.
- Sand and similar abrasive material for patroller's use as a traction material during winter storm conditions. The available quantity, types and pick-up sites for traction material is at the sole discretion of the DOH.
- Highway maps to be given to motorists will be supplied by the State.
- Printed "business cards" which are distributed by all patrollers to each
  motorist that is assisted, will be provided by the State. In addition to
  providing brief details of the Program, and soliciting feedback from
  assisted motorists, these cards explain the program is funded by the
  Division of Tourism and gratuities cannot be accepted.
- The Department of Health and Human Resources (DHHR) identifies, screens, and recruits qualified applicants available for assignment as Courtesy Patrol Patrollers. Final selection of patrollers will be the vendor's responsibility.

### 3.5 Vendor Eligibility: The successful vendor shall meet the following requirements:

- Verification of a minimum of three (3) years experience successfully managing a program (statewide preferred) which utilized TANF recipients and/or individuals receiving public aid or assistance for more than 50% of the program's prime workforce. A concise summary detailing the prospective vendor's experience should accompany the vendor's bid, but must be provided prior to contract award.
- Documentation from a federal and/or state enforcement agency which certifies both Homeland Security and Amber Alert Program training has been provided to the prospective vendor or vendor's designee.
- Verification of current membership in an Intelligent Transportation System (ITS) organization.
- Verification of a minimum of three (3) years experience managing a communications center responsible for emergency response dispatch.

It is preferred the information listed in 3.5 be submitted with the bid. Failure to provide the required information at the request of the Purchasing Division shall result in disqualification of the bid.

### 4. CONTRACT AWARD:

- Contract Award: The Contract is intended to provide the State with a statewide Courtesy Patrol Program as defined in this document. The Contract shall be awarded to the Vendor that provides the Contract Items meeting the required specifications for the lowest overall total (12 month) cost as shown on the Pricing Pages.
- Pricing Pages: Vendor should complete the Pricing Pages by completing the following items.
  - The vendor's monthly quote to operate the statewide Courtesy Patrol Program as described in these specifications;
  - The vendor's 12- month quote (exclusive of vehicle purchase) to operate the statewide Courtesy Patrol Program as described in these specifications;
  - The vendor's quote for the initial purchase of the fleet vehicles (only) required by the statewide Courtesy Patrol Program and as defined in these specifications;
  - The vendor's quote for the **total 12-month expense** (includes operating expenses plus initial vehicle purchase expense) required to operate the statewide Courtesy Patrol Program as defined in these specifications;
  - The vendor's statewide hourly rate quote to operate the statewide Courtesy Patrol Program as defined in these specifications. The quoted statewide hourly rate will be used for calculation of reductions as described under the Reimbursement Section.

Vendors should complete the Pricing Pages in their entirety as failure to do so, may result in Vendor's bids being disqualified. Notwithstanding the foregoing, the Purchasing Division may correct errors at its discretion. Vendor should type or electronically enter the information into the Pricing Pages to prevent errors in the evaluation. The Pricing Pages were created as a Microsoft Excel document and Vendor can request an electronic copy for bid purposes by sending an email request to the following address: Alan.W.Cummings@WV.Gov

Prior to award of the contract, the selected vendor shall be required to submit the following documentation to the West Virginia Division of Highways:

- Vendor's Training Plan/Program summarizing the content and instructors names for each skill/subject areas.
- Proof of professional liability insurance and/or fidelity bonding for all persons handling funds received or disbursed under this agreement in the amount of \$1,000,000 minimum.
- Proof of motor vehicle insurance for the fleet of vehicles required by this agreement.

### 5. ORDERING AND PAYMENT:

- Ordering: The successful vendor shall have all the specified requirements in place and ready to operate the statewide Courtesy Patrol Program (100%) on all the designated routes (Attachment A) within four (4) weeks of the award date of this contract.
- Vendor Acknowledgement: The successful vendor must communicate to the State, vendor's patrol-readiness status after the contract award, and prior to the commencement of the statewide patrol.
- Payment: Vendor shall accept payment in accordance with the payment procedures of the State of West Virginia. Payments will be made in arrears; payment in advance of services is not permitted. Methods of acceptable payment must include the West Virginia Purchasing Card. Monthly payment shall be made based on the successful vendor's quoted monthly operating expense to operate the statewide Program. Failure to provide daily patrols for any of the designated routes (Attachment A) shall be justification for the vendor's monthly invoice to be adjusted. The vendor's quoted statewide hourly rate shall be the basis of calculating an adjustment to the vendor's monthly invoice amount. Additionally, questionable, unacceptable or unsupported fuel purchases/consumption shall be a valid reason to reduce the vendor's monthly invoice amount.

Attachment A Page 1

### **INTERSTATES**

|                 | Quantity Trucks Re  |       |
|-----------------|---|-------|
| Interstate 64:  | From Kentucky State Line (Wayne Co.) to Charleston (Kanawha Co.)                    | 2     |
|                 | again from Jct. I-77/I-64 (Raleigh Co.) to Virginia State Line (Greenbrier Co.)     | 2     |
| Interstate 68:  | From Maryland State Line (Preston Co.) to Jct. I-79/I-68 (Monongalia Co.)           | 1     |
| Interstate 70:  | From Ohio State Line (Ohio Co.) to Pennsylvania State Line (Ohio Co.)               | .5    |
| Interstate 470: | From Ohio State Line (Ohio Co.) to junction of I-70 (Ohio Co.)                      | .5    |
| Interstate 77:  | From Ohio State Line (Wood Co.) to Charleston (Kanawha Co.) at WV Parkways Entrance | 3     |
|                 | again at Princeton (Mercer Co.) to Virginia State Line (Mercer Co.)                 | 1     |
| Interstate 79:  | From Pennsylvania State Line (Monongalia Co.) to Charleston (Kanawha Co.            | 5     |
| Interstate 81:  | From Maryland State Line (Berkeley Co.) to Virginia State Line (Berkeley Co.)       | o.) 1 |
|                 | Interstate Spare Patrol Trucks  | 2     |

**Total Patrol Trucks Required – Interstates** 

18

Attachment A Page 2

### APD CORRIDORS

|                     | Quantit<br>Trucks R   | y Patrol<br>equired |
|---------------------|---|---------------------|
| Corridor D (US 50)  | From DuPont Rd. Exit (Wood Co.) to Jct. I-79/US 50 (Harrison Co.)   | 2                   |
| Corridor G (US 119) | From Kentucky State Line (Mingo Co.) to Jct. US 119/WV 61 (Kanawha Co.)   | 3                   |
| Corridor H (US 33)  | From Jct. I-79/US 33 (Lewis Co.) to Kerens Rd. (Randolph Co.) and from Moorefield (Hardy Co.) to Jct. US 33 and WV 55 near Petersburg | 2                   |
| Corridor L (US 19)  | From Jct. I-77/US 19 (Raleigh Co.) to Jct. I-79/US19 (Braxton Co.)  | 2                   |
| Corridor Q (US 460) | From Virginia State Line – Bluefield to Virginia State Line – Glen Lyn, Virginia  | 1                   |
|                     | APD Spare Patrol Trucks   | 2                   |

Total Patrol Trucks Required – APD Corridors 12

Attachment B

### GUIDELINE FOR COURTESY PATROL STATISTICS

|      | Current Date  |
|------|---|
| Cour | tesy Patrol Statistics for the period patrolled from  |
| to   | •   |
| •    | total miles traveled all patrol trucks.   |
| •    | telephone calls have been received.   |
| 8    | related to vehicle assists patroller related calls calls from the Parkways Authority calls from the WVDOH/DOT calls from various law enforcement agencies calls from 911 centers calls from traveling public motorists' appreciation call-ins miscellaneous calls |
| •    | vehicles assisted.  |
|      | stops to remove debris from the highways.   |
|      | deer and other animal carcasses removed from highways.  |
| •    | bear carcasses removed from highways.   |
|      | routine procedural checks done on vehicles.   |
| •    | abandoned vehicles were checked.  |
| į    | occurrences first aid given and CPR giventimes.   |
|      | travel literature distributed.  |

# WEST VIRGINIA DIVISION OF HIGHWAYS REQUEST FOR QUOTATIONS STATEWIDE COURTESY PATROL PROGRAM - RFQ NUMBER: 6614C005

### VENDOR'S QUOTE TO OPERATE A STATEWIDE COURTESY PATROL PROGRAM AS DEFINED IN THE ATTACHED SPECIFICATIONS:

| A.) MONTHLY QUOTE TO OPERATE PROGRAM:                         | \$<br>265,244.60   |
|---|--------------------|
| B.) <b>12- MONTH</b> QUOTE TO OPERATE PROGRAM:                | \$<br>3,182,935.17 |
| C.) QUOTE - INITIAL FLEET VEHICLES REQUIRED:                  | \$<br>610,908.00   |
| D.) <b>TOTAL 12- MONTH</b> QUOTE (OPERATING & FLEET) EXPENSE: | \$<br>3,793,843.17 |
| E.) STATEWIDE <b>HOURLY RATE</b> TO OPERATE PROGRAM:          | \$<br>545.02       |



### WORKERS COMPENSATION AND **EMPLOYERS LIABILITY POLICY**

NCCI CO CODE: 13579

TYPE AR INFORMATION PAGE WC 00 00 01 ( A)

POLICY NUMBER: (6JUB-5B34982-8-13)

RENEWAL OF (6JUB-5B34982-8-12)

INSURER: TRAVELERS PROPERTY CASUALTY COMPANY OF AMERICA

INSURED:

PRODUCER:

CITIZENS CONSERVATION CORPS OF

WV

1.

198 GEORGE STREET BECKLEY WV 25801

SONGER INSURANCE AGENCY 2955 ROBERT C BYRD DR

PO BOX 1818

BECKLEY WV 25802-1818

Insured is ASSOCIATION, LABOR UNION, RELIGIOUS ORG.

Other work places and identification numbers are shown in the schedule(s) attached.

- 2. The policy period is from 07-01-13 to 07-01-14 12:01 A.M. at the insured's mailing address.
- 3. A. WORKERS COMPENSATION INSURANCE: Part One of the policy applies to the Workers Compensation Law of the state(s) listed here:

WV

B. EMPLOYERS LIABILITY INSURANCE: Part Two of the policy applies to work in each state listed in item 3.A. The limits of our liability under Part Two are:

Bodily Injury by Accident: \$

100000 Each Accident

Bodily Injury by Disease: \$

500000 Policy Limit

Bodily Injury by Disease: \$

100000 Each Employee

C. OTHER STATES INSURANCE: Part Three of the policy applies to the states, if any, listed here:

COVERAGE EXCLUDED - REFER TO RESIDUAL MARKET LIMITED OTHER STATES

INSURANCE ENDORSEMENT WC 00 03 26

D. This policy includes these endorsements and schedules:

SEE LISTING OF ENDORSEMENTS - EXTENSION OF INFO PAGE

4. The premium for this policy will be determined by our Manuals of Rules, Classifications, Rates and Rating Plans. All required information is subject to verification and change by audit to be made ANNUALLY.

DATE OF ISSUE: 07-12-13

BB

OFFICE: ORLANDO

PRODUCER: SONGER INSURANCE AGENCY

ST ASSIGN: WV

77G4K

#### CERTIFICATE OF LIABILITY INSURANCE

ADDITIONAL INSURED: CITIZENS CONSERVATION CORPS OF WV

198 GEORGE STREET BECKLEY, WV 25801

CERTIFICATE NO: L 3857 - Jul 22, 1993

This certifies that the insured named above is an Additional Insured for the Coverage indicated below under General Liability Policy GL 5094706 and Automobile Policy CA 5196461 issued to the State of West Virginia by NATIONAL UNION FIRE INSURANCE CO. OF PITTSBURGH, PA.

COVERAGE PERIOD: Jul 1, 2013 to Jul 1, 2014 12:01 a.m. Eastern Time

COVERAGE AFFORDED: Comprehensive General Liability Insurance

Personal Injury Liability Insurance Professional Liability Insurance Stop Gap Liability Insurance Wrongful Act Liability Coverage

Comprehensive Auto Liability Coverage

Auto Physical Damage Insurance

Garagekeepers Insurance

LIMIT OF LIABILITY: \$1,000,000 each occurence\* and is SUBJECT TO \$2,500

DEDUCTIBLE. \*For all coverages combined.

This limit is not increased if a claim is insured under more than one coverage or if claim is made

against more than one insured.

SPECIAL LIMITS: The auto physical damage limit is the actual cash

value of each vehicle subject to a deductible of \$1,000.

CLAIM REPORTING: Claims should be reported to:

Claim Manager

West Virginia Board of Risk & Insurance Management

90 MacCorkle Avenue S.W.Suite 203

South Charleston, West Virginia 25303

Claims Made Prior Acts Date: July 2

July 22, 1993

THE INSURANCE EVIDENCED BY THIS CERTIFICATE IS SUBJECT TO ALL OF THE TERMS, CONDITIONS, EXCLUSIONS AND DEFINITIONS IN THE POLICIES. IT IS A CONDITION PRECEDENT OF COVERAGE UNDER THE POLICIES THAT THE ADDITIONAL INSURED DOES NOT WAIVE ANY STATUTORY OR COMMON LAW IMMUNITY CONFERRED UPON IT.

BY: DATED: June 18, 2013

AUTHORIZED REPRESENTATIVE

AGENT OF RECORD: WICKLINE INSURANCE ASSOCIATES

PO BOX 1499

BECKLEY, WV 25802

#### CERTIFICATE OF LIABILITY INSURANCE

ADDITIONAL INSURED: CITIZENS CONSERVATION CORPS OF WV

198 GEORGE STREET BECKLEY, WV 25801

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Serry W. Gladwell. DATED: June 18, 2013

AUTHORIZED REPRESENTATIVE

AGENT OF RECORD: WICKLINE INSURANCE ASSOCIATES

PO BOX 1499

BECKLEY, WV 25802

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Jerry W. Gladwell \_\_ DATED: June 18, 2013

AUTHORIZED REPRESENTATIVE

AGENT OF RECORD: WICKLINE INSURANCE ASSOCIATES

PO BOX 1499

BECKLEY, WV 25802

Citizens Conservation Corps of West Virginia

### Contract Items and Mandatory Requirements:

- 3.5 Vendor Eligibility: The successful vendor shall meet the following requirements:
- Verification of a minimum of three (3) years experience of successfully managing a program (statewide preferred) which utilized TANF recipients and/or individuals receiving public aid or assistance for 50% or more of its prime workforce. (See Summary Outlining CCCWV's Experience for said requirement below)
- o Documentation from a federal and/or state agency which certifies both Homeland Security and Amber Alert program training. (See Enclosure letter from the FBI)
- Verification of current membership in an Intelligent Transportation Systems (ITS) organization. (See Enclosure letter from ITS America)
- Verification of a minimum of three (3) years experience managing a communications center responsible for emergency response dispatch (See 3.1 Establish, Manage and Staff Dispatch Center in separate section of CCCWV's bid submission package).

### Summary Outline of CCCWV's Experience for Requirements:

The Mission of the CCCWV is to:

- O Conduct Projects and Programs that Strengthen and Revitalize Communities;
- O Provide Self-Esteem, Educational Enhancements, and Employment Opportunities through Meaningful Work Experiences for Youth & Adults; and
- O Conserve, Develop, and Enhance Natural Resources.

### CCCWV's Body of Work and Services Are:

- O Models of Excellence in Human Capital Development for our Communities and the Nation;
- O Self-Esteem Building Blocks Designed for both Youth and Adults with an Emphasis on Instilling Respect for Individuals and Service; Citizenship and Values; Workforce Development and Preparedness; and Training and Education Enhancements; and
- A Framework To Assess, Listen and Explore the Establishment and Expansion of Proactive Environment and Conservation Programs.

Approaching its 20th Year of Operations, CCCWV has Provided:

A National Model and Award Winning Program for Innovative Approaches to Job Creation -- Identified by U.S. Department of Labor for Highest Job Retention Rate (79%) for all Welfare-to-Work Programs in the Country;

Citizens Conservation Corps of West Virginia

Work-Based and Skill-Enhancing Experiences for Youth Statewide (Ages 16 – 24); and
 Character Education, Core Principles and Values, and Healthy Habits via the National School Program and West Virginia Department of Education for Students (Pre-K -12<sup>th</sup> grade).

The CCCWV has twenty (20) years of experience managing hard-to-serve populations (both youth and adults) and nearly fifteen (15) years have been specifically geared towards working directly with the Temporary Assistance for Needy Families (TANF) population (statewide) wherein a minimum of 50% of our prime workforce fall under this preferred category.

The CCCWV reduces the number of individuals receiving public assistance and/or aids in the state of West Virginia through the employment and continuing education of TANF recipients and unemployed/underserved adults as patrol operators. The WVCP program benefits the traveling public, both using our interstate highways and corridors for tourism and local commerce. See below for additional information on outcomes/impacts of the program and successes from the TANF population served.

- •79% job retention rate at six-months—remains one of the highest retention rates for a program of this kind that serves and places TANF participants into employment, training, and educational opportunities and advancements;
- •WVCP has helped the state of West Virginia earn over \$45 million in matching funds from the USDOL and in Federal High Performance Bonuses (HPB) for the Department of Health and Human Resources;
- •Recognized as a National Model by the United States Department of Labor for innovative approaches to job creation; and
- •Patrol Operators (TANF participants referred to CCCWV) are eligible to receive AmeriCorps Education Awards worth up to \$4725.00 to use for his or her college tuition, technical/vocational training, and/or to pay off existing student loans.



### U.S. Department of Justice

### Federal Bureau of Investigation

In Reply, Please Refer to File No. August 9, 2013

Robert A. Martin Chief Executive Officer Citizens Conservation Corps of West Virginia 198 George Street Beckley, West Virginia 25801

Dear Robert:

I want to thank you for the important work that your organization continues to do for the citizens of West Virginia. More specifically, the West Virginia Courtesy Patrol plays a vital role in the safety and security on our state's highways. I am pleased to serve as your primary contact with the Federal Bureau of Investigation and remain committed to assisting you and your team's training needs to ensure that your patrol units and operators are as equipped and prepared as possible to react and respond to potential threats, suspicious activity, and/or other emergency incidents that could arise including the activation of an AMBER Alert due to the abduction of a child.

It is my understanding that the Courtesy Patrol monitors nearly 800 miles of four-lane highway including bridges, overlooks, and interchanges identified by the Department of Homeland Security and Federal Highways Administration. Your role with Homeland Security and AMBER Alert where the operators serve as "eyes and ears" on West Virginia's Interstate is critical and potentially lifesaving.

I will continue to offer my insight and make recommendations where I see it may be most useful and of benefit when it comes to the development of the training that we provide for your team. If I can be of any further assistance to you now or in the future, please do not hesitate to contact me.

Sincerely,

Terry Schwartz

Federal Bureau of Investigation

cc: Jennifer Douglas, Chief Operating Officer

**Bid Request:** Valid membership in an Intelligent Transportation System (ITS) organization.

Summary Outlining CCCWV's Membership with ITS America.

The Citizens Conservation Corps of West Virginia (CCCWV) has been an active member of Intelligent Transportation Systems (ITS) of America for almost ten (10) years. The CCCWV has attended and participated in several ITS and Rural ITS Conferences, while also serving on a panel related to motorist assistance patrol programs, Amber Alert and 511.

Attached you will find verification of the CCCWV's active/valid membership status. Our most recent annual dues were paid on 7/18/13 to ITS America (Member ID 71226).



Intelligent Transportation Society of America 1100 17<sup>th</sup> Street, NW, Suite 1200 Washington, DC 20036 PH 202-484-4847 FX 202-484-3483

www.itsa.org

August 9, 2013

Jennifer Douglas
Citizens Conservation Corps of West Virginia
198 George St
Beckley, WV 25801-2608

Dear Jennifer,

This letter is to confirm membership with ITS America. The Citizens Conservation Corps of West Virginia has been an ITS America member since March 30, 2004 and presently remains in good standing through February 28, 2014. CCC of WV's business membership is held under the category of Non-Profit.

Please do not hesitate to contact me should you have any questions.

Sincerely,

Jénnifer Harrison

Membership Coordinator

Citizens Conservation Corps of West Virginia

### • Contract Items and Mandatory Requirements:

- 3.1 Establish, Manage and Staff Dispatch Center
- 3.1.1 A dispatch center(s) shall be established, managed, and staffed to allow a statewide communication 16/7, 365 days per year. Verification of three (3) years minimum experience managing a communication center responsible for emergency response dispatch.
- 3.1.2 Dispatch center shall have the capacity to communicate and dispatch all patrol units statewide. Additionally, the dispatch shall have the capacity to communicate with supervisory staff, DOH Traffic Management Center, statewide law enforcement and 911 Emergency Centers.
- 3.1.3 Vendor shall establish, publish and maintain a statewide toll-free number # which shall be staffed during all operating shifts. The # shall be displayed on each patrol truck and printed on all materials featuring the program.
- 3.1.4 and 3.1.5 The dispatch center staff and all patrollers shall receive adequate training and orientation in the listed subjects/skills (provided) and prepare/submit names of Instructors.

### **Summary Outline of CCCWV's Experience for Requirements:**

The Citizens Conservation Corps of West Virginia (CCCWV) has fifteen (15) years of experience managing and staffing a communication center responsible for emergency response dispatch via the West Virginia Courtesy Patrol (WVCP) program and the Incident Command System (ICS) for the National Scout Jamboree and Reaching the Summit Community Service Initiative's Days of Service program.

The CCCWV began operation of the West Virginia Courtesy Patrol (WVCP) program on November 21, 1998. Jimmy Gianato worked with the CCCWV in the oversight, training and development of the WVCP Communications Center. Governor Joe Manchin appointed Jimmy Gianato as Director of Homeland Security and Emergency Management for the State of West Virginia in September 2005. In his capacity as Director, Mr. Gianato has operational and planning responsibility for the state's response to all emergency and disaster operations and consequence management for incidents involving weapons of mass destruction and terrorism. On December 1, 2010, Governor Earl Ray Tomblin appointed Mr. Gianato as his Homeland Security Advisor, which serves as the primary point of contact with the U.S. Department of Homeland Security. During federally declared disasters, he serves as the State Coordinating Officer and the Governor's Authorized Representative to the Federal Emergency Management Agency. He also serves as the Chairman of the State Emergency Response Commission. Before assuming his present duties, Mr. Gianato was previously involved in emergency response for over 35 years, having served as the Director of 9-1-1 and Emergency Services in McDowell County.

Mr. Gianato also identified and referred a former state trooper and 911 county dispatcher to CCCWV for hire in the communication center. It should also be noted that seven (7) of CCCWV's fifteen years of experience "managing a communication center" occurred for operations that ran 24 hours/day, 7 days/week, and 365 days/year, far exceeding the criteria set forth. The ability and capacity to operate a Communications Center is

Citizens Conservation Corps of West Virginia

critical to statewide patrol operations of this magnitude in order to operate efficiently due to the volume of calls, multitude of units, and incidents that must be consistently and accurately tracked/monitored.

Dispatchers undergo ongoing training (incl. job shadowing), along with job readiness and preparatory instruction and certifications including, but not limited to: First Responder and Emergency Response; Freeway Incident Management; Proper Chain of Command and Protocol; Public Relations and Customer Service/Hospitality; Homeland Security; Amber Alert; GPS Monitoring and Tracking; Communications and Listening Skills; Computer Applications e.g. Microsoft Access, Word, Excel, Outlook Express and the Internet; Road and Weather Conditions; Sexual Orientation/Harassment; Safety & First-Aid; and CPR (See Training Plan/Program in separate section of CCCWV's bid submission package).

A wide range of data and statistics are maintained and entered into various database programs and systems to track progress and performance associated with the daily operations and deliverables associated with the patrol's responsibilities. Numerous charts and tables have been designed to meet established reporting requirements, respond to special requests from various state/federal agencies and departments, assist in day-to-day tasks and assignments, enable management to troubleshoot and respond rapidly when/if necessary, and in general, provide accurate and timely data that is vital for patrol operations to operate at a high level of efficiency and effectiveness. Management also uses certain data as an effective tool to gauge levels of service and outputs.

The dispatch center has the capacity to communicate and dispatch all patrol units statewide; it serves as the central operating vessel that establishes, receives, and maintains contact with all patrol operators & units throughout the state as well as the Supervisory/Management Team. This is accomplished via a statewide toll-free telephone number, which is staffed during all operational shifts. The toll-free number is posted and prominently displayed on all patrol trucks and printed on all applicable materials pertaining to the WVCP program. The Communications Center also maintains regular contact with the DOH Traffic Management Center (TMC); 511; the traveling public; law enforcement (local, county, and state); 911 Emergency Operation Centers (statewide); DOH District facilities and maintenance divisions; Office of Emergency Services; West Virginia Turnpike Authority, etc.

It should also be noted that retired 1<sup>st</sup> Sgt. Reggie Seacrist of the West Virginia State Police developed and administered the WVCP training curriculum and served as Safety & Training Director for the Courtesy Patrol (employed by CCCWV for 5 years and previously assigned to assist the WVCP while on active duty with the State Police); and most recently, Colonel Tim Pack, who was appointed as Superintendent of the West Virginia State Police by Governor Joe Manchin, gave a one (1)-year commitment (2011-12) to CCCWV to evaluate, assist, assess, and make recommendations on how best to strengthen and move the program's operations forward. Colonel Pack's experience and expertise was of great benefit to the patrol's communication center and field operations. Colonel Pack continues to assist and consult with CCCWV as needed or requested.

In addition to the organization's experience in managing a communication center responsible for emergency response dispatch, CCCWV is the Clearinghouse for the Reaching the Summit Community Service Initiative<sup>1</sup> (The Initiative), the largest community service effort of its kind to ever be performed in the history of our country. The Boy Scouts of America selected CCCWV to facilitate, coordinate, and oversee The Initiative due to the organization's ability to successfully manage and operate projects of this magnitude that require a high degree logistical, planning, and development expertise. This took place during the July 15-24, 2013 National Scout Jamboree. During the 10-day Jamboree event, five (5) Days of Service (July 17-19, 22, 23) were identified for volunteers to perform community service projects in 9 southern West Virginia counties. These projects were performed by 40,000 Scouts and thousands of additional youth and adult volunteers. CCCWV was to track, monitor, and ensure that 160 buses departed from the Summit's Jamboree site in Fayette County and returned from the project sites throughout the designated 9-county region daily. This was approximately 8,000 Scouts per day (for 5 days).

Citizens Conservation Corps of West Virginia

CCCWV was responsible for the development and deployment of the Incident Command System (ICS) for The Initiative. ICS is the combination of facilities, equipment, personnel, procedures, communications, information technology (wireless/digital, landline, satellite, GPS, etc.) and/or other applicable capabilities operating within a common organizational network/structure. ICS emphasized flexibility and standardization by integrating best practices into a comprehensive framework used by national agencies for incident management, emergency and non-emergency response, and additional operations that require ICS protocols. It is used to organize field-level and logistical operations for a broad spectrum of emergencies, disasters, first responder incidents, and projects that are large in scope or magnitude. CCCWV and Boy Scouts of America elected to use ICS for the planning and implementation of the Reaching the Summit Community Service Initiative; emphasizing communication, accountability, and responsiveness between project sites and central command over a nine (9) county service area.

The ICS operated from the CCCWV's Main Headquarters in Beckley, WV and was staffed during the National Scout Jamboree's five Days of Service. An extension of the ICS also included our Media and Communications Center which was responsible for all public relations and media aspects of The Initiative; encompassing local, state, and national press coverage for special events, service project details, tours, interviews, etc. All media advisories, press releases, credentialing, promotion and coordination efforts, and direction of the mobile satellite media truck were all managed under the auspices of the CCCWV.

CCCWV worked with the Summit Operations Center (SOC), Arnold Logistics Center, Department of Homeland Security, West Virginia State Police, Boy Scouts of America, National Park Service, National Guard, American Red Cross, Department of Defense, County Emergency Operation Centers, Department of Transportation, and many other critical stakeholders during this project initiative. This further illustrates and demonstrates CCCWV's capacity, ability, and experience with managing emergency/command center operations.

i The Reaching the Summit Community Service Initiative (The Initiative) is a group of community leaders from a 9-county region in southern West Virginia working to identify service project initiatives and community service activities in one or more of the following categories: Green-Friendly, Wellness, Construction, Infrastructure, and Arts & Education. The nonprofit Citizens Conservation Corps of West Virginia (CCCWV) is the Clearinghouse for this massive service component which deployed nearly 40,000 Scouts and thousands of additional youth volunteers who performed an estimated 300,000 hours of community service over a 5-day period: July 17, 18, 19, 22, and 23, 2013. The Initiative is the largest community service effort of its kind to ever be performed in the history of our country. The project included volunteers from the CCCWV, Boy Scouts of America; New River Gorge National River National Park Service; Corporation for National & Community Service which includes AmeriCorps National Civilian Community Corps from Vicksburg, MS and Perry Point, MD campuses, AmeriCorps National, AmeriCorps State featuring Volunteer West Virginia, Volunteers in Service to America via National Coal Heritage Area Authority and Appalachian Coal Country Team, and Senior Corps; American Red Cross; West Virginia University; Service & Conservation Corps throughout the country including KUPU Corps from Hawaii and Piedmont Service Corps from Winston Salem, NC; and many other local, state, and national volunteers. Volunteers performed a total of 787 projects during the five Days of Service.

# REQUEST FOR QUOTATION STATEWIDE COURTESY PATROL PROGRAM Citizens Conservation Corps of West Virginia

### West Virginia Courtesy Patrol: Training Plan/Program

Administered by Citizens Conservation Corps of West Virginia

Curriculum (Note - This curriculum was developed by CCCWV<sup>1</sup> Professionals and Consultants)

- Freeway Incident Management
- Defensive Driving
- Safety & First-Aid and CPR
- Homeland Security
- Amber Alert
- Customer Service/Hospitality
- Sexual Harassment/Orientation
- Verbal & Non-Verbal Communication
- Communications (2-way radio & cell phone)
- Effective Listening & Relating to Others
- Job Shadowing and Scheduling
- Global Positioning Satellite GPS monitoring/tracking
- Map Reading and Coordinates
- Safety Precautions & Injury/Accident Reporting Requirements
- Policy Manual Overview
- Performance Appraisal Form
- Employment Law Overview for Supervisors-only
- Work Ethic & Stress Management
- Positive Attitude
- How to Manage Effectively
- Minor Auto Mechanics & Repair
- How to Handle and Report Chemical Spills
- Route Coverage Awareness & Map Reading

### Trainers:

- Ed Cornett, WVCP Director of Operations
- John Farrell, Safety & Training Director
- Jennifer Brown, Director of Human Resources
- Jon A. Kincaid, Coordinator for The Initiative
- Matthew Peaslee, WVCP Field Supervisor
- Eric Daniel, WVCP Field Supervisor
- Scott Longwell, WVCP Field Supervisor

<sup>&</sup>lt;sup>1</sup> This training plan/program was designed by: Reggie Seacrist, former Safety & Training Director for the WVCP and retired 1st Sgt with the West Virginia State Police; Human Resources Director Jennifer Brown, MBA, SPHR; and Colonel Tim Pack, Superintendent of the West Virginia State Police during the Manchin Administration.

Rev. 07/12

1.

### State of West Virginia

### **VENDOR PREFERENCE CERTIFICATE**

Certification and application\* is hereby made for Preference in accordance with **West Virginia Code**, §5A-3-37. (Does not apply to construction contracts). **West Virginia Code**, §5A-3-37, provides an opportunity for qualifying vendors to request (at the time of bid) preference for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the **West Virginia Code**. This certificate for application is to be used to request such preference. The Purchasing Division will make the determination of the Resident Vendor Preference, if applicable.

Application is made for 2.5% resident vendor preference for the reason checked:

| <b>V</b>   | ing the date of this certification; or,<br>Bidder is a partnership, association or corporation   | resident vendor and has maintained its headquarters or principal place of   |  |
|--|--|---|--|
|  | ownership interest of Bidder is held by another inc<br>maintained its headquarters or principal place of<br>preceding the date of this certification; or,  | years immediately preceding the date of this certification; or 80% of the lividual, partnership, association or corporation resident vendor who has f business continuously in West Virginia for four (4) years immediately   |  |
|  | Bidder is a nonresident vendor which has an affilial<br>and which has maintained its headquarters or pring<br>years immediately preceding the date of this certification.  | te or subsidiary which employs a minimum of one hundred state residents notipal place of business within West Virginia continuously for the four (4) fication; or,  |  |
| 2.   | Application is made for 2.5% resident vendor Bidder is a resident vendor who certifies that, du working on the project being bid are residents of Wimmediately preceding submission of this bid; or,   | ring the life of the contract, on average at least 75% of the employees<br>/est Virginia who have resided in the state continuously for the two years   |  |
| 3.   | affiliate or subsidiary which maintains its headque minimum of one hundred state residents who cer   | mum of one hundred state residents or is a nonresident vendor with an larters or principal place of business within West Virginia employing a tifies that, during the life of the contract, on average at least 75% of the mployees are residents of West Virginia who have resided in the state  |  |
| 4.   | Application is made for 5% resident vendor p<br>Bidder meets either the requirement of both subdi  | reference for the reason checked:<br>visions (1) and (2) or subdivision (1) and (3) as stated above; or,  |  |
| 5.   | Application is made for 3.5% resident vendor preference who is a veteran for the reason checked: Bidder is an individual resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard and has resided in West Virginia continuously for the four years immediately preceding the date on which the bid is submitted; or, |   |  |
| 6.   | Bidder is a resident vendor who is a veteran of the purposes of producing or distributing the commodicontinuously over the entire term of the project, o   | preference who is a veteran for the reason checked: United States armed forces, the reserves or the National Guard, if, for ties or completing the project which is the subject of the vendor's bid and n average at least seventy-five percent of the vendor's employees are a state continuously for the two immediately preceding years. |  |
| 7.   | dance with West Virginia Code §5A-3-59 and I   | resident small, women- and minority-owned business, in accor-<br>West Virginia Code of State Rules. contract award by the Purchasing Division as a certified small, women-  |  |
| Bidder understands if the Secretary of Revenue determines that a Bidder receiving preference has failed to continue to meet the requirements for such preference, the Secretary may order the Director of Purchasing to: (a) reject the bid; or (b) assess a penalty against such Bidder in an amount not to exceed 5% of the bid amount and that such penalty will be paid to the contracting agency or deducted from any unpaid balance on the contract or purchase order. |  |   |  |
| authorize<br>the requ  | es the Department of Revenue to disclose to the Dire   | any reasonably requested information to the Purchasing Division and ector of Purchasing appropriate information verifying that Bidder has paid in does not contain the amounts of taxes paid nor any other information  |  |
| Under penalty of law for false swearing (West Virginia Code, §61-5-3), Bidder hereby certifies that this certificate is true and accurate in all respects; and that if a contract is issued to Bidder and if anything contained within this certificate changes during the term of the contract, Bidder will notify the Purchasing Division in writing immediately.  |  |   |  |
| Bidder:  | Citizens Conservation Corps of WV  | Signed: Yobel A. Mc   |  |
| Date:  | 8-12-13  | Title: CEO  |  |

| RFQ No.     | 66140005 |
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### STATE OF WEST VIRGINIA Purchasing Division

### **PURCHASING AFFIDAVIT**

MANDATE: Under W. Va. Code §5A-3-10a, no contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and: (1) the debt owed is an amount greater than one thousand dollars in the aggregate; or (2) the debtor is in employer default.

EXCEPTION: The prohibition listed above does not apply where a vendor has contested any tax administered pursuant to chapter eleven of the W. Va. Code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

#### **DEFINITIONS:**

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Employer default" means having an outstanding balance or liability to the old fund or to the uninsured employers' fund or being in policy default, as defined in W. Va. Code § 23-2c-2, failure to maintain mandatory workers' compensation coverage, or failure to fully meet its obligations as a workers' compensation self-insured employer. An employer is not in employer default if it has entered into a repayment agreement with the Insurance Commissioner and remains in compliance with the obligations under the repayment agreement.

"Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceed five percent of the total contract amount.

AFFIRMATION: By signing this form, the vendor's authorized signer affirms and acknowledges under penalty of law for false swearing (W. Va. Code §61-5-3) that neither vendor nor any related party owe a debt as defined above and that neither vendor nor any related party are in employer default as defined above, unless the debt or employer default is permitted under the exception above.

WITNESS THE FOLLOWING SIGNATURE: onservation, Corps of to-wit: Taken, subscribed, and sworn to before me this day of My Commission expires 20 15 AFFIX SEAL HERE **NOTARY PUBLIC** OFFICIAL SEAL Purchasing Affidavit (Revised 07/01/2012)

**NOTARY PUBLIC** STATE OF WEST VIRGINIA **EDWARD CORNETT** 126 LORI STREET BECKLEY, WV 25801 My commission expires February 9, 2015

NOTE:

Vendor and Notary's date must be the same. Notary required to AFFIX SEAL on Purchasing Affidavit.