

State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

Request for Quotation

SH

RFQ NUMBER DPS1225 PAGE

ADDRESS CORRESPONDENCE TO ATTENTION OF: TARA LYLE 304-558-2544

\*709043812 304-949-4160 COMMUNICATION SERVICE INC 12403 MACCORKLE AVE

CHARLESTON WV 25315

4124 KANAWHA TURNPIKE SOUTH CHARLESTON, WV 25309 304-746-2141

WEST VIRGINIA STATE POLICE

DATE PRINTED TERMS OF SALE SHIP VIA FREIGHT TERMS F.O.B. 01/27/2012 NEt 30 03/06/2012 INC. Bestway Destination BID OPENING DATE: BID OPENING TIME 01:30PM LINE QUANTITY UOP ITEM NUMBER UNIT PRICE AMOUNT NO. 0001 1s 725-12 1 VEHICULAR REPEATERS **PEN-END CONTRACT** THE WEST VIRGINIA PURCHASING DIVISION FOR THE AGENCY, WV STATE POLICE, IS SOLICITING BIDS TO PROVIDE VEHICULAR REPEATERS AND RELATED CCESSORIES/OPTIONS, PER THE ATTACHED SPECIFICATIONS. INQUIRIES: WRITTEN QUESTIONS WILL BE ACCEPTED UNTIL CLOSE OF BUSINESS ON d2/16/2012 QUESTIONS MAY BE SENT VIA SPS, FAX, COURIER OR E-MAIL. IN ORDER TO ASSURE NO ENDOR RECEIVES AN UNFAIR ADVANTAGE, NO SUBSTANTIVE QUESTIONS WILL BE ANSWERED ORALLY. IF POSSIBLE, R-MAIL QUESTIONS ARE PREFERRED. ADDRESS INQUIRIES TO: TARA LYLE DEPARTMENT OF ADMINISTRATION HURCHASING DIVISION 2019 WASHINGTON STREET, EAST CHARLESTON, WV 25305 FAX: 304-558-4115 2012 MAR -6 AM 9: 57 TARA.L.LYLE@WV.GOV EMAIL: SEE REVERSE SIDE FOR TERMS AND CONDITIONS SIGNATURE TELEPHONE DATE tharton 304-949-4160 ADDRESS CHANGES TO BE NOTED ABOVE 55-0547641 Mararel WHEN RESPONDING TO RFQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'



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\*709043812

CHARLESTON WV

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COMMUNICATION SERVICE INC

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304-949-4160

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04-558-2544

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CHARLESTON WV 25315 WEST VIRGINIA STATE POLICE

4124 KANAWHA TURNPIKE SOUTH CHARLESTON, WV

25309

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304-746-2141

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# DPS1225 SPECIFICATIONS FOR VEHICULAR REPEATERS, AND RELATED COMPONENTS

The West Virginia State Police desire to establish an open-end contract for the purchase of Vehicular Repeaters, related accessories, and options. The contract shall be available for use by all other entities of state government, as well as counties and municipalities as this will assist in the State's Interoperable Radio Project.

### **EQUIPMENT SPECIFICATIONS**

- A) VHF VEHICULAR REPEATER 150-174 MHz band
- B) UHF VEHICULAR REPEATER 450-470 MHz band

Meets Spec Yes No

X

### **General Requirements**

1. The vehicular repeater shall utilize an interface cable for one of the following radios:

GE/Ericsson Orion

Kenwood TK-690H

Kenwood TK-5810

Tait TM9100

Motorola XTL2500

Motorola APX-7500

Cable must have manufacturer's plugs (dual gender) to allow direct connection. Interface cables shall be listed as options and priced individually. Repeater shall be priced with no cable included, but one will normally be purchased in conjunction with repeater purchase. Generic cables requiring wiring into the manufacturer's radio cable are not acceptable.

 Unit shall be capable of interfacing to a variety existing mobiles and communications formats (conventional, trunking, narrowband) and be upwardly compatible with new radios and technologies.

V	
_1	

		Meets	Spec
		Yes	<u>No</u>
3.	Unit shall be capable of multi-vehicle operation with automatic priority repeater establishment and maintenance. Units shall provide means of responding during full duplex mobile reception and repeater hang time.	_*	
4.	Repeater should be single channel receive and transmit in the selected band.		
5.	Repeater must be synthesized and programmable for frequencies, tones and operating parameters. Bidder should state method of programming and provide a copy of software if PC programmable.		
6.	Activation of mobile repeat mode must be tone squelch protected.		
	Transmitter Requirements		
7.	Repeater shall operate in the following bands as ordered :  a) VHF 150-174 MHz b) UHF 450-470 MHz		
8.	Operation of the repeater shall be capable and configured for narrowband operation.		
9.	Transmitter power output shall be a minimum of 2 Watts, adjustable to 250mW to prevent interference with adjacent system operation.		
10.	Transmitter conducted spurious output shall be - 50dbc minimum.	X	
11.	Transmitter frequency stability shall be 1.5ppm over an operating range of -30°C to +60°C.	X	
12.	Transmitter audio response shall be +1/-3db within a +6db/octave pre-emphasis curve from 300Hz to 3kHz.		
13.	Transmitter audio distortion shall be maximum 5% at 60% deviation with a 1kHz tone.	×	

		Weets	Spec
14.	Repeater shall be capable of transmitting a single frequency burst tone at 60% deviation for a duration of 500-800 mSec in compliance with the multivehicle protocol utilizing the following tones: 832.5, 847.5 and 682.5 hz.	<u>\</u>	
15.	Repeater shall be capable of transmitting a subaudible CTCSS tone at ±700Hz deviation which is programmable and different from it's decode tone.		
16.	Repeater shall be capable of transmitting local mobile microphone audio to the handheld; the level shall be adjustable for ±3kHz deviation.		
17.	During base to portable transmissions, the repeater shall periodically unkey to check for transmissions from handhelds or other vehicular repeaters on site. The sampling interval shall be programmable and a random offset shall be employed to prevent 2 repeaters from sampling at the same time. The sampling duration shall be less than 50 mSec. During the sampling interval, the receiver shall be capable of detecting 2 CTCSS tones simultaneously. If tone from the handhelds is detected, the repeater will cease transmissions and revert to portable to base mode. If tone from another repeater is detected, the receiving unit will revert to non-priority status. If no tone or wrong tone is detected, the repeater will continue to operate in base to portable mode.  NOTE: Co-channel interference shall not cause the repeaters to cease operation.		
	Receiver Requirements		
18.	Repeater shall operate in the following bands as ordered :  a) VHF 150-174 MHz b) UHF 450-470 MHz		
19.	Operation of the repeater shall be capable of and configured for narrowband operation.	X	

		Meets Yes	Spec No
20.	Receiver sensitivity shall be a minimum of .4 $\mu$ V for 12db Sinad operation.	X	
21.	Receiver adjacent channel selectivity shall be a minimum of 60 db for 25kHz channel spacing.	<u>x</u>	10 <del>1</del>
22.	Receiver spurious and image rejection shall be a minimum of 60 db.	χ	( <del></del>
23.	Receiver 3rd tone intermodulation response shall be a minimum of 60db.	χ	
24.	Receiver audio response shall be ±3db within a - 6db/octave de-emphasis curve from 300Hz to 3kHz.		
25.	Receiver modulation acceptance shall be a minimum of ±7.5kHz for 25kHz channel spacing.	X	2
26.	Receiver shall be capable of accurately decoding CTCSS from the handheld. Mobile transmit activation shall not occur in the absence of tone. The receiver shall be capable of decoding at least 2 sub-audible CTCSS tones simultaneously. If the primary tone is detected from the handheld operator, the vehicular repeater shall repeat the transmission handheld to base mode. If, during priority sampling, the secondary tone is detected from other vehicular repeaters, the receiving unit will remove itself from priority mode and cease transmissions.		
27.	Reception of carrier without tone, or carrier with a CTCSS tone different from the handheld tone or the vehicular repeater encode tone shall not cause the system to malfunction. The system shall be capable of detecting co-channel interference and continue to operate properly in the presence of carrier sources outside of its system.	X	

		Meets	15
28.	Receiver shall be capable of decoding in-band single tone bursts with a duration of 500-800 mSec from other repeaters and revert to a non-priority status upon proper decoding. The repeater shall maintain a count of the number of decoded tone bursts and adjust its priority status accordingly (increment count for each burst). The repeater shall be capable of maintaining a priority hierarchy for up to 100 vehicles. The receiver shall be capable of decoding 832.5Hz, 847.5Hz and 682.5Hz.	<u>Yes</u>	<u>No</u>
29.	Receiver shall continue to monitor all radio activity even when not at priority status, and shall take positive steps to re-establish a priority unit when the absence of a priority repeater is detected. Repeaters at priority status shall be capable of detecting the presence of other repeaters transmitting and automatically take appropriate action to prevent radio "collisions".		
30.	Receiver shall provide repeater receiver audio from the handheld for local monitoring. Audio power shall be a minimum of 400mW into 8 Ohms resistive.		
	General Requirements		
31.	Some method of enabling and disabling the repeater shall be provided so that the driver may activate the repeat mode only when leaving the vehicle.	X	
32.	The repeater shall have a minimum of the following indicators: DC power/activation, priority status, mobile receiver status, mobile transmit indication, repeater receiver status, and repeater transmit indication. The indicators must be visible from a wide viewing angle and easily readable in ambient light conditions.		
33.	The repeater shall be capable of operating with a wide variety of existing radios or radios purchased in the future. Interfacing of the repeater shall be upwardly compatible with different communication formats including trunking and narrowband technologies.	<u>+</u>	

		Weets Yes	Spec No
34.	Bidder shall provide the following documentation regarding the repeater:	162	. 100
	<ul> <li>a. System description and operating instructions, including theory of operation and complete description of all controls and functions.</li> <li>b. Complete installation instructions and description of optional configurations.</li> <li>c. Alignment instructions.</li> <li>d. Programming software and manual.</li> <li>e. Detailed schematic and parts list.</li> <li>f. Parts locator diagram.</li> </ul>	X	
35.	Application note shall be available for all radios specified above to allow modifications and programming required for operation with purchased interface cable.	<u> </u>	
36.	Bidder must provide proof of authorization to purchase and resell manufacturers equipment prior to submitting bid. Bids submitted without verification of dealership status shall not be accepted.	<u> </u>	
37.	All equipment shall be warranted by the manufacturer for at least 3 years, including parts and labor.	\lambda	
38.	The equipment warranty period shall begin when the equipment is first placed in service, not to exceed 6 months from date of purchase.		n

### <u>Award</u>

The contract will be awarded to one vendor with the most complete bid meeting all of the specifications with the lowest grand total. The delivery costs should be included in the bid.

## **Cost Sheet**

Item	Description	Make/model	Estimated Quantity	Unit Price	Extended Price
	VEHICULAR REPEATER				
1.0	VHF Vehicular Repeater	SVR200VBN	100	1126.95	112,695.00
2.0	UHF Vehicular Repeater	SVR200UDN	50	1126.95	56,347.50
	RADIO INTERFACE CABLE				
3.0	GE/Ericsson Orion (Low Band)	7500-06-1014	20	70.00	1,400.00
4.0	Kenwood TK-690H (Low Band)	7500-10-1045	20	70.00	1,400.00
5.0	Kenwood TK-5810 (UHF)	7502-10-1045	20	70.00	1,400.00
6.0	Tait TM9100 (UHF)	7500-10-1010	20	70.00	1,400.00
7.0	Motorola XTL2500 (UHF)	7505-10-1045	20	120.00	2,400.00
8.0	Motorola APX-7500 (Multi- band)	7506-10-1045	20	120.00	2,400.00
	SOFTWARE and CABLES				
9.0	Programming Software	FY-1	6	82,00^	492.00
10.0	Programming Cable	INCL	6	INCL	INCL
	<b>Grand Total</b>			<b>\$</b> 2,855.90	<b>\$</b> <sub>179,934.50</sub>

NOTE: All quantities specified in the Price Quotation form are for bid purposes only. Actual quantities to be purchased will vary with each order.

Vendor Name:	Communication Service, Inc.
Contact Name:	Donna Thaxton
Address:	12403 MaĉCorkle Avenue
	Charleston, W 25315
Phone No.:	304-949-4160
Fax No.:	304-949-4164
Authorized Signatur	e: Horna Shavyon

RFQ No.	DPS1225	

# STATE OF WEST VIRGINIA Purchasing Division

# **PURCHASING AFFIDAVIT**

West Virginia Code §5A-3-10a states: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owed is an amount greater than one thousand dollars in the aggregate.

#### **DEFINITIONS:**

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Debtor" means any individual, corporation, partnership, association, limited liability company or any other form or business association owing a debt to the state or any of its political subdivisions. "Political subdivision" means any county commission; municipality; county board of education; any instrumentality established by a county or municipality; any separate corporation or instrumentality established by one or more counties or municipalities, as permitted by law; or any public body charged by law with the performance of a government function or whose jurisdiction is coextensive with one or more counties or municipalities. "Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceed five percent of the total contract amount.

**EXCEPTION:** The prohibition of this section does not apply where a vendor has contested any tax administered pursuant to chapter eleven of this code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

Under penalty of law for false swearing (West Virginia Code §61-5-3), it is hereby certified that the vendor affirms and acknowledges the information in this affidavit and is in compliance with the requirements as stated.

#### WITNESS THE FOLLOWING SIGNATURE

Vendor's Name: Communication Service, Inc.	
Authorized Signature: Mana Shayter	Date: 3-1-12
State of West Virginia	
County of Kanawha , to-wit:	001 11
Taken, subscribed, and sworn to before me this / day	of MARCH , 2012
My Commission expires August 29	, 20/5.
AFFIX SEAL HERE	NOTARY PUBLIC
	Official Seal Notary Public State of West Virginia Jack W. Ice

Rev. 09/08

# State of West Virginia

# VENDOR PREFERENCE CERTIFICATE

Certification and application\* is hereby made for Preference in accordance with **West Virginia Code**, §5A-3-37. (Does not apply to construction contracts). **West Virginia Code**, §5A-3-37, provides an opportunity for qualifying vendors to request (at the time of bid) preference for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the **West Virginia Code**. This certificate for application is to be used to request such preference. The Purchasing Division will make the determination of the Resident Vendor Preference, if applicable.

1.	Application is made for 2.5% resident vendor preference for the reason checked:  Bidder is an individual resident vendor and has resided continuously in West Virginia for four (4) years immediately preced-
	ing the date of this certification; or, Bidder is a partnership, association or corporation resident vendor and has maintained its headquarters or principal place of Bidder is a partnership, association or corporation resident vendor and has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or 80% of the business continuously in West Virginia for four (4) years immediately maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately
	preceding the date of this certification; or, Bidder is a nonresident vendor which has an affiliate or subsidiary which employs a minimum of one hundred state residents and which has maintained its headquarters or principal place of business within West Virginia continuously for the four (4) years immediately preceding the date of this certification; or,
2.	Application is made for 2.5% resident vendor preference for the reason checked:  Bidder is a resident vendor who certifies that, during the life of the contract, on average at least 75% of the employees working on the project being bid are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
3.	Application is made for 2.5% resident vendor preference for the reason checked: Bidder is a nonresident vendor employing a minimum of one hundred state residents or is a nonresident vendor with an affiliate or subsidiary which maintains its headquarters or principal place of business within West Virginia employing a minimum of one hundred state residents who certifies that, during the life of the contract, on average at least 75% of the employees or Bidder's affiliate's or subsidiary's employees are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
4.	Application is made for 5% resident vendor preference for the reason checked:  Bidder meets either the requirement of both subdivisions (1) and (2) or subdivision (1) and (3) as stated above; or,
5. —	Application is made for 3.5% resident vendor preference who is a veteran for the reason checked:  Bidder is an individual resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard and has resided in West Virginia continuously for the four years immediately preceding the date on which the bid is submitted; or
6.	Application is made for 3.5% resident vendor preference who is a veteran for the reason checked:  Bidder is a resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard, if, for Bidder is a resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard, if, for Bidder is a resident vendor who is a veteran of the vendor's bid and purposes of producing or distributing the commodities or completing the project which is the subject of the vendor's bid and continuously over the entire term of the project, on average at least seventy-five percent of the vendor's employees are residents of West Virginia who have resided in the state continuously for the two immediately preceding years.
require agains	understands if the Secretary of Revenue determines that a Bidder receiving preference has failed to continue to meet the ements for such preference, the Secretary may order the Director of Purchasing to: (a) reject the bid; or (b) assess a penalty struck bid by the such Bidder in an amount not to exceed 5% of the bid amount and that such penalty will be paid to the contracting agency are the contracting agency when any uppend balance on the contract or purchase order.
By sub author the red	omission of this certificate, Bidder agrees to disclose any reasonably requested information to the Purchasing Division and izes the Department of Revenue to disclose to the Director of Purchasing appropriate information verifying that Bidder has paid quired business taxes, provided that such information does not contain the amounts of taxes paid nor any other information and by the Tax Commissioner to be confidential.
and a	r penalty of law for false swearing (West Virginia Code, §61-5-3), Bidder hereby certifies that this certificate is true courate in all respects; and that if a contract is issued to Bidder and if anything contained within this certificate ges during the term of the contract, Bidder will notify the Purchasing Division in writing immediately.
	r: Communication Service, Inc. Signed: / Wand Sharton
Date:	3/1/2 Title: Office Manager
*Check	any combination of preference consideration(s) indicated above, which you are entitled to receive.

ATTA	CHMENT
P.O.#	DPS1225

This agreement constitutes the entire agreement between the parties, and there are no other terms and conditions applicable to the licenses granted hereunder.

Agreed		N.
Dona Sharrow 3/1/2	21	e de la companya de l
Signature Date	Signature	Date
Office Manager		
Title	Title	
Communication Service, Inc.		
Company Name	Agency/Division	

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#### AGREEMENT ADDENDUM FOR SOFTWARE

In the event of conflict between this addendum and the agreement, this addendum shall control:

- DISPUTES Any references in the agreement to arbitration or to the jurisdiction of any court are hereby deleted. Disputes arising out of the agreement shall be presented to the West Virginia Court of Claims.
- 2. HOLD HARMLESS Any provision requiring the Agency to indemnify or hold harmless any party is hereby deleted in its entirety.
- GOVERNING LAW The agreement shall be governed by the laws of the State of West Virginia. This provision replaces any references to any
  other State's governing law.
- 4. TAXES Provisions in the agreement requiring the Agency to pay taxes are deleted. As a State entity, the Agency is exempt from Federal, State, and local taxes and will not pay taxes for any Vendor including individuals, nor will the Agency file any tax returns or reports on behalf of Vendor or any other party.
- 5. PAYMENT Any references to prepayment are deleted. Fees for software licenses, subscriptions, or maintenance are payable annually in advance. Payment for services will be in arrears.
- 6. INTEREST Any provision for interest or charges on late payments is deleted. The Agency has no statutory authority to pay interest or late fees.
- 7. NO WAIVER Any language in the agreement requiring the Agency to waive any rights, claims or defenses is hereby deleted.
- 8. FISCAL YEAR FUNDING Service performed under the agreement may be continued in succeeding fiscal years for the term of the agreement, contingent upon funds being appropriated by the Legislature or otherwise being available for this service. In the event funds are not appropriated or otherwise available for this service, the agreement shall terminate without penalty on June 30. After that date, the agreement becomes of no effect and is null and void. However, the Agency agrees to use its best efforts to have the amounts contemplated under the agreement included in its budget. Non-appropriation or non-funding shall not be considered an event of default.
- STATUTE OF LIMITATION Any clauses limiting the time in which the Agency may bring suit against the Vendor, lessor, individual, or any
  other party are deleted.
- SIMILAR SERVICES Any provisions limiting the Agency's right to obtain similar services or equipment in the event of default or non-funding during the term of the agreement are hereby deleted.
- 11. FEES OR COSTS The Agency recognizes an obligation to pay attorney's fees or costs only when assessed by a court of competent jurisdiction. Any other provision is invalid and considered null and void.
- 12. ASSIGNMENT Notwithstanding any clause to the contrary, the Agency reserves the right to assign the agreement to another State of West Virginia agency, board or commission upon thirty (30) days written notice to the Vendor and Vendor shall obtain the written consent of Agency prior to assigning the agreement.
- 13. LIMITATION OF LIABILITY The Agency, as a State entity, cannot agree to assume the potential liability of a Vendor. Accordingly, any provision limiting the Vendor's liability for direct damages to a certain dollar amount or to the amount of the agreement is hereby deleted. Limitations on special, incidental or consequential damages are acceptable. In addition, any limitation is null and void to the extent that it precludes any action for injury to persons or for damages to personal property.
- 14. RIGHT TO TERMINATE Agency shall have the right to terminate the agreement upon thirty (30) days written notice to Vendor. Agency agrees to pay Vendor for services rendered or goods received prior to the effective date of termination. In such event, Agency will not be entitled to a refund of any software license, subscription of maintenance fees paid.
- 15. TERMINATION CHARGES Any provision requiring the Agency to pay a fixed amount or liquidated damages upon termination of the agreement is hereby deleted. The Agency may only agree to reimburse a Vendor for actual costs incurred or losses sustained during the current fiscal year due to wrongful termination by the Agency prior to the end of any current agreement term.
- 16. RENEWAL Any reference to automatic renewal is deleted. The agreement may be renewed only upon mutual written agreement of the parties.
- 17. INSURANCE Any provision requiring the Agency to purchase insurance for Vendor's property is deleted. The State of West Virginia is insured through the Board of Risk and Insurance Management, and will provide a certificate of property insurance upon request.
- 18. RIGHT TO NOTICE Any provision for repossession of equipment without notice is hereby deleted. However, the Agency does recognize a right of repossession with notice.
- 19. ACCELERATION Any reference to acceleration of payments in the event of default or non-funding is hereby deleted.
- 20. CONFIDENTIALITY -Any provision regarding confidentiality of the terms and conditions of the agreement is hereby deleted. State contracts are public records under the West Virginia Freedom of Information Act.
- 21. AMENDMENTS All amendments, modifications, alterations or changes to the agreement shall be in writing and signed by both parties. No amendment, modification, alteration or change may be made to this addendum without the express written approval of the Purchasing Division and the Attorney General.

#### ACCEPTED BY:

STATE OF WEST VIRGINIA	VENDOR
Spending Unit:	Company Name: Communication Service, Inc.
Signed:	Signed: Maria Sharton
Title:	Title: Office Manager
Date:	Date:



February 28, 2012

Communication Service, Inc. 12403 MacCorkle Avenue Charleston, WV 25315

Dear Communication Service, Inc.:

Pyramid Communications is a manufacturer of Vehicular Repeaters and Mobile Data equipment with our corporate offices located in Huntington Beach CA. Our company has been providing products and services to the Two-Way Radio Communications Industry and marketplace for 20 years.

We have structured our organization to utilize Manufactures Representative Firms and Dealers who are charged with the responsibility of soliciting and managing our dealer network. We primarily sell, service and provide warranty support for our products through our dealer network. However in the event that the dealer becomes unable to maintain or support the equipment, we guarantee maintenance and support per our Warranty Agreement.

Accordingly, please be advised that the following dealer is Authorized by Pyramid Communications to sell and service all products to West Virgina State and Local Government entities as well as to any additional State of West Virgina entities authorized by the State of West Virginia to procure products under any contract award resulting from their offering to the above referenced ITB.

Communication Service, Inc. 12403 MacCorkle Avenue Charleston, WV 25315

We thank you for your attention to this matter.

Set JOLE

Sincerely,

Seth Chandler

Eastern Regional Sales Manager, Pyramid Communications