

State of West Virginia Department of Administration Purchasing Division

NOTICE

Due to the size of this bid, it was impractical to scan every page for online viewing. We have made an attempt to scan and publish all pertinent bid information. However, it is important to note that some pages were necessarily omitted.

If you would like to review the bid in its entirety, please contact the buyer. Thank you.

TECHNICAL PROPOSAL

Proposal for Full Service Child Support Office for Kanawha County, West Virginia

Prepared for the State of West Virginia
Department of Administration Purchasing Division



RFQ# CSE12068

Due: January 12, 2012

Original

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TITLE PAGE

The Department of Health and Human Services, Bureau for Child Support Enforcement is seeking a Contractor to establish and operate a full service child support office for Kanawha County, West Virginia.

The RFQ number is CSE12068.

BUSINESS INFORMATION

YoungWilliams' business address and telephone number are as follows:

Regions Plaza 210 East Capitol Street, Suite 2000 Jackson, Mississippi 39201 Telephone No.: (601) 948-6100

CONTACT PERSON

Our authorized contact person to speak on behalf of YoungWilliams is Mr. Bob Johnson, whose contact information is as follows:

210 East Capitol Street, Suite 2000 Jackson, Mississippi 39201 o: (601) 960-9035

c: (601) 398-5976 f: (601) 355-6136

f: (601) 355-6136

bjohnson@ywcss.com

SIGNATURE AND DATE

Robert L. Wells

1/5/12

Robert L. Wells President Date









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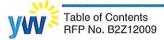
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Kanawha County
Department of Health and Human Resources,
Bureau of Child Support Enforcement



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January 9, 2012

Ms. Roberta Wagner Department of Administration Purchasing Division 2019 Washington Street, East Charleston, WV 25305

RE: **RFQ # CSE12068**

Dear Ms. Wagner:

YoungWilliams P.C. is pleased to respond to the Department of Health and Human Resources, Bureau for Child Support Enforcement's Request for Quotation (RFQ) for the provision of a full service child support office for Kanawha County, West Virginia.

From our beginning over nineteen years ago, YoungWilliams has grown to one of the nation's largest child support firms providing full service operations, call center services, specialized services, consulting, and training to IV-D agencies in multiple states. Our clients include Colorado, Kansas, Mississippi, Missouri, Nebraska, North Carolina, Oklahoma, Tennessee, Texas, Virginia, and Wyoming.

YoungWilliams, P.C.
FTIN:64-0847009
Solicitation Title: DSS/FSD
Hearing Officer Services
Headquarters:
Regions Plaza
210 Capitol Street, Suite 2000
Jackson, MS 39201

We are proud of our growth and the quality of the services we provide, not just because we continue to win new business, but because we have earned a reputation as a trusted partner amongst our clients. We believe this is attributable to successful projects, great employees, satisfied customers, and excellent credentials. Every one of our current and former state and county partners will attest to the high quality of our work, customer focus, and hassle-free contracts. All will provide outstanding references.

The members of the YoungWilliams' management team responsible for preparing this proposal response have thoroughly reviewed the RFQ and RFQ Addendum No. 1. YoungWilliams agrees to comply with all work requirements, general contract requirements, and other terms and conditions specified in the RFQ and RFQ Addendum No. 1.

As President of YoungWilliams, I certify that I am authorized to make decisions as to pricing quoted, which shall remain valid for one year, and have not participated and will not participate in any action contrary to the above statements. I further certify that

YoungWilliams accepts all terms, conditions, and requirements set forth in the RFQ and any Exhibits, Appendices, and addenda to the RFQ.

I authorize Mr. Bob Johnson to be the individual to respond to questions or receive notifications from DHHR/BCSE regarding this proposal. He can be reached as follows:

210 East Capitol Street, Suite 2000 Jackson, Mississippi 39201 o: (601) 960-9035 c: (601) 398-5976

f: (601) 355-6136

rwells@ywcss.com

Enclosed with this document is YoungWilliams' complete bid.

By my signature below, I affirm that YoungWilliams is fully qualified and committed to performing the services proposed consistent with the standard of quality that has made YoungWilliams a leader in delivering child support services throughout the nation. If selected through this procurement, we are committed to exceeding your expectations. Our project organization, management oversight, and award-winning customer service will ensure that West Virginia customers receive the care and attention they deserve.

Sincerely,

Robert L. Wells President YoungWilliams, P.C.

Enclosures

Cost Sheet

#CSE12068

Time Frame	Percentage of Disbursements
Year 1	12.10%
Year 2	11.60%
Year 3	11.60%

Vendor Signature:	M (ull	b.1	(45	
Vendor Signature.				-	



State of West Virginia
Department of Administration
Purchasing Division
Quotation 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

RFQ NUMBER CSE12068 PAGE

ADDRESS CORRESPONDENCE TO ATTENTION OF:

ROBERTA WAGNER 304-558-0067

*326151419 406-933-8009 YOUNGWILLIAMS PC 210 EAST CAPITOL ST STE 2000

JACKSON MS 39201

HEALTH AND HUMAN RESOURCES CHILD ADVOCATE OFFICE CAPITOL COMPLEX BUILDING 6 CHARLESTON, WV 25305 304-746-2383

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State of West Virginia Department of Administration Quotation **Purchasing Division** 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

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Request for

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304-558-0067

HEALTH AND HUMAN RESOURCES CHILD ADVOCATE OFFICE

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25305

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Request for Quotation

CSE12068

304-558-0067

PAGE 5

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ROBERTA WAGNER

*326151419 406-933-8009 YOUNGWILLIAMS PC 210 EAST CAPITOL ST STE 2000

JACKSON MS 39201

HEALTH AND HUMAN RESOURCES
CHILD ADVOCATE OFFICE
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CHARLESTON, WV
25305 304-746-2383

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Purchasing Division
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ROBERTA WAGNER

304-558-0067

HEALTH AND HUMAN RESOURCES CHILD ADVOCATE OFFICE CAPITOL COMPLEX BUILDING 6 CHARLESTON, WV

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Request for

RFQ:NUMBER CSE12068

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404-558-0067 HEALTH AND HUMAN RESOURCES CHILD ADVOCATE OFFICE CAPITOL COMPLEX

BUILDING 6 CHARLESTON, WV 25305

304-746-2383

ADDRESS CHANGES TO BE NOTED ABOVE

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President 64-0847009 WHEN RESPONDING TO REQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED VENDOR MA04:11.40AM. MA DIA OF PURCH NO. 2658 P. 1/19



State of West Virginia
Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

210 EAST CAPITOL ST STE 2000

406-933-8009

Request for PRONUMBER 3.3. Quotation

CSE12068

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304-746-2383

[ADDRESS CORRESPONDENCE TO ATTENTION OF:	. ''
ı	ROBERTA WAGNER	
ł	04-558-0067	

25305

CHILD ADVOCATE OFFICE
CAPITOL COMPLEX
BUILDING 6
CHARLESTON, WV HEALTH AND HUMAN RESOURCES

JACKSON MS 39201

YOUNGWILLIAMS PC

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State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

Request for Quotation

CSE12068

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ROBERTA WAGNER
304-558-0067

*326151419 406-933-8009 YOUNGWILLIAMS PC 210 EAST CAPITOL ST STE 2000

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ADDRESS CHANGES TO BE NOTED ABOVE

FREIGHT TERMS F.Q.8, SHIP VIA TERMS OF SALE DATE PRINTED 01/06/2012 01:30PM OPENING TIME BID BID OPENING DATE: 01/12/2012 AMOUNT CAT. LINE : ITEM NUMBER UNIT PRICE . UOP YTTTANUO 0001 YR 961-20 1 PRIVATIZATION OF SUPPORT ENFORCEMENT SERVICES THIS IS THE END OF REQ CSE12068 ***** TOTAL: SEE REVERSE SIDE FOR TERMS AND CONDITIONS TELEPHONE (CO1-948-6100

THE RESPRICE TO REQ, INSERT NAME AND ADDRESS AND THE LAND VE LAND THE RESPRESS OF THE RESPRESS

Agency___ REQ.P.O#_

BID BOND
KNOW ALL MEN BY THESE PRESENTS, That we, the undersigned, Young Williams, PC
of Jackson Mississippi as Principal, and SureTec Insurance Compan
of Houston Texas , a corporation organized and existing under the laws of the State of
Texas with its principal office in the City of Houston as Surety, are held and firmly bound unto the State of West Virginia, as Obligee, in the penal sum of
of West Virginia, as Obligee, in the penal sum of(\$\frac{100,000}{}\) for the payment of which,
well and truly to be made, we jointly and severally bind ourselves, our heirs, administrators, executors, successors and assigns.
The Condition of the above obligation is such that whereas the Principal has submitted to the Purchasing Section of the
Department of Administration a certain bid or proposal, attached hereto and made a part hereof, to enter into a contract in writing for
Establish and Operate Full Service Child Support Office for
Kanawha County, located in the State of West Virginia, as per
specifications
NOW THEREFORE,
 (a) If said bid shall be rejected, or (b) If said bid shall be accepted and the Principal shall enter into a contract in accordance with the bid or proposal attached
hereto and shall furnish any other bonds and insurance required by the bid or proposal, and shall in all other respects perform the agreement created by the acceptance of said bid, then this obligation shall be null and void, otherwise this obligation shall remain in full force and effect. It is expressly understood and agreed that the liability of the Surety for any and all claims hereunder shall, in no event, exceed the penal amount of this obligation as herein stated.
The Surety, for the value received, hereby stipulates and agrees that the obligations of sald Surety and its bond shall be in no way impaired or affected by any extension of the time within which the Obligee may accept such bid, and said Surety does hereby waive notice of any such extension.
IN WITNESS WHEREOF, Principal and Surety have hereunto set their hands and seals, and such of them as are corporations
have caused their corporate seals to be affixed hereunto and these presents to be signed by their proper officers, this
12thday of January 2012.
Young Williams P.C.
Principal Corporate Seal (Name of Principal)
By Charles William
(Must be President or
President
(Title)
Surety Corporate Seal SureTec Insurance Company (Name of Surety)
(Maine of outcry)
C. Flored March Manual Food
G. Ford Mosby Attorney-In-Fact
IMPORTANT – Surety executing bonds must be licensed in West Virginia to transact surety insurance. Raised corporate seals must be affixed, a power of attorney must be attached.

SureTec Insurance Company LIMITED POWER OF ATTORNEY

Know All Men by These Presents, That SURETEC INSURANCE COMPANY (the "Company"), a corporation duly organized and existing under the laws of the State of Texas, and having its principal office in Houston, Harris County, Texas, does by these presents make, constitute and appoint

Amy W. Smith, David W. Carlisle, Delores W. Nokes, Dudley D. Wooley, G. Ford Mosby, James Riley Winchester, Joey H. Hutto, Makila Burks

its true and lawful Attorney-in-fact, with full power and authority hereby conferred in its name, place and stead, to execute, acknowledge and deliver any and all bonds, recognizances, undertakings or other instruments or contracts of suretyship to include waivers to the conditions of contracts and consents of surety for:

Three Million Dollars and no/100 (\$3,000,000.00)

and to bind the Company thereby as fully and to the same extent as if such bond were signed by the President, sealed with the corporate seal of the Company and duly attested by its Secretary, hereby ratifying and confirming all that the said Attorney-in-Fact may do in the and is made under and by authority of the following premises. Said appointment shall continue in force until 9/30/2012 resolutions of the Board of Directors of the SureTec Insurance Company:

Be it Resolved, that the President, any Vicc-President, any Assistant Vice-President, any Secretary or any Assistant Secretary shall be and is hereby vested with full power and authority to appoint any one or more suitable persons as Attorney(s)-in-Fact to represent and act for and on

behalf of the Company subject to the following provisions:

Attorney-in-Fact may be given full power and authority for and in the name of and of behalf of the Company, to execute, acknowledge and deliver, any and all bonds, recognizances, contracts, agreements or indemnity and other conditional or obligatory undertakings and any and all notices and documents canceling or terminating the Company's liability thereunder, and any such instruments so executed by any such Attorney-in-Fact shall be binding upon the Company as if signed by the President and sealed and effected by the Corporate Secretary.

Be it Resolved, that the signature of any authorized officer and seal of the Company heretofore or hereafter affixed to any power of attorney or any certificate relating thereto by facsimile, and any power of attorney or certificate bearing facsimile signature or facsimile seal shall be valid and binding upon the Company with respect to any bond or undertaking to which it is attached. (Adopted at a meeting held on 20th of April,

In Witness Whereof, SURETEC INSURANCE COMPANY has caused these presents to be signed by its President, and its corporate seal to be hereto affixed this 3rd day of September, A.D. 2010.

SURETEC INSURANCE COMPANY

State of Texas County of Harris

On this 3rd day of September, A.D. 2010 before me personally came John Knox Jr., to me known, who, being by me duly sworn, did depose and say, that he resides in Houston, Texas, that he is President of SURETEC INSURANCE COMPANY, the company described in and which executed the above instrument; that he knows the seal of said Company; that the seal affixed to said instrument is such corporate seal; that it was so affixed by order of the Board of Directors of said Company; and that he signed his name thereto by like order.



Jacquelyn/Maldonado, Notary Public My commission expires May 18, 2013

I, M. Brent Beaty, Assistant Secretary of SURETEC INSURANCE COMPANY, do hereby certify that the above and foregoing is a true and correct copy of a Power of Attorney, executed by said Company, which is still in full force and effect; and furthermore, the resolutions of the Board of Directors, set out in the Power of Attorney are in full force and effect.

Given under my hand and the seal of said Company at Houston, Texas this 12^{76} day of

Any instrument issued in excess of the penalty stated above is totally void and without any validity. For verification of the authority of this power you may call (713) 812-0800 any business day between 8:00 am and 5:00 pm CST.