

YENDOR

RFQ COPY

1041 8th Ave

PO Box 332

TYPE NAME/ADDRESS HERE

Aaron's Products, Inc.

State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

Request for Quotation

AFQ NUMBER DNR211154

ADDRESS CORRESPONDENCE TO ATTENTION OF

FRANK WHITTAKER

304-558-2316

DIVISION OF NATURAL RESOURCES

ØH-P

219/250 WARD ROAD ELKINS, WV

304-637-0245

- Carrie	luntington,	, WV 25708		<u> 2202221</u>				, 6543
200000000000000000000000000000000000000	RINTED	TERMSOFS	4LE	SHIP VIA		FOB		FREIGHTTERMS
BID OPENING DA	5/2011 TF	05/24/2011			ID OR	ENING TIME	01:3	n DM
LINE		NULLA FOR	CAT NO	ITEM:NUMBER	U VE	UNIT PRICE	01:3	AMOUNT
						100 H		
0001		LS 1	205-	-41				
	OPTICA	L CHARACTE	R READERS	AND SCANNE	RS			
	THE WE	ST VIRGINI	A PURCHASI	NG DIVISIO	N, F	OR THE AGEN	CY,	
						SOURCES, IS		
		TING BIDS						
	1	IGENT CHAR				K RECOGNITI	nn	
						THE ATTACH		
		ICATIONS.					_	
						D IN WRITIN		
						ISION VIA E		
	1 .		1 1		1	T 304-558-4 05/09/2011 .		
						ADDRESSED		
		OUM AFTER TI						
						TRACTOR FIL	ES	
		NKRUPTCY PI				CH CONTRACT	DE	
		T FURTHER		ID IERNINA	. 50	CH CONTRACT	/ DE	CEIVED
			NOTICE				2011 HA	(24 AHII:42
	A SIGN	ED BID MUS	T BE SUBMI	TTED TO:		1	WATE	
	ם	EPARTMENT	F ADMINIS	STRATION				
		URCHASING	DIVISION					
	_	UILDING 15						
	2	019 WASHIN	SIREE	EI, EASI				
SIGNATURE	· r		SEEREVERSE	SIDE FÖR TERMS AN TELEPHON		IONS	DATE	
TITLE YELL	inter,	IFFIN L	X Ci				<u> </u>	
()	\cup					ADDRESS CH	ANGES TO	BE NOTED ABOVE

GENERAL TERMS &.CONDITIONS REQUEST FOR QUOTATION (RFQ) AND REQUEST FOR PROPOSAL (RFP)

- 1. Awards will be made in the best interest of the State of West Virginia.
- 2. The State may accept or reject in part, or in whole, any bid.
- 3. Prior to any award, the apparent successful vendor must be properly registered with the Purchasing Division and have paid the required \$125 fee.
- 4. All services performed or goods delivered under State Purchase Order/Contracts are to be continued for the term of the Purchase Order/Contracts, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods this Purchase Order/Contract becomes void and of no effect after June 30.
- 5. Payment may only be made after the delivery and acceptance of goods or services.
- 6. Interest may be paid for late payment in accordance with the West Virginia Code.
- 7. Vendor preference will be granted upon written request in accordance with the West Virginia Code.
- 8. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
- 9. The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller.
- 10. The laws of the State of West Virginia and the Legislative Rules of the Purchasing Division shall govern the purchasing process.
- 11. Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties.
- 12. BANKRUPTCY: In the event the vendor/contractor files for bankruptcy protection, the State may deem this contract null and void, and terminate such contract without further order.
- 13. HIPAA BUSINESS ASSOCIATE ADDENDUM: The West Virginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, is available online at www.state.wv.us/admin/purchase/vrc/hipaa.htm and is hereby made part of the agreement. Provided that the Agency meets the definition of a Cover Entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the vendor.
- 14. CONFIDENTIALITY: The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures, and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in http://www.state.wv.us/admin/purchase/privacy/noticeConfidentiality.pdf
- 15. LICENSING: Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, and the West Virginia Insurance Commission. The vendor must provide all necessary releases to obtain information to enable the director or spending unit to verify that the vendor is licensed and in good standing with the above entities.
- 16. ANTITRUST: In submitting a bid to any agency for the State of West Virginia, the bidder offers and agrees that if the bid is accepted the bidder will convey, sell, assign or transfer to the State of West Virginia all rights, title and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the State of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the State of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to the bidder.

I certify that this bid is made without prior understanding, agreement, or connection with any corporation, firm, limited liability company, partnership, or person or entity submitting a bid for the same material, supplies, equipment or services and is in all respects fair and without collusion or Fraud. I further certify that I am authorized to sign the certification on behalf of the bidder or this bid.

INSTRUCTIONS TO BIDDERS

- 1. Use the quotation forms provided by the Purchasing Division. Complete all sections of the quotation form.
- 2. Items offered must be in compliance with the specifications. Any deviation from the specifications must be clearly indicated by the bidder. Alternates offered by the bidder as **EQUAL** to the specifications must be clearly defined. A bidder offering an alternate should attach complete specifications and literature to the bid. The Purchasing Division may waive minor deviations to specifications.
- 3. Unit prices shall prevail in case of discrepancy. All quotations are considered F.O.B. destination unless alternate shipping terms are clearly identified in the quotation.
- 4. All quotations must be delivered by the bidder to the office listed below prior to the date and time of the bid opening. Failure of the bidder to deliver the quotations on time will result in bid disqualifications: Department of Administration, Purchasing Division, 2019 Washington Street East, P.O. Box 50130, Charleston, WV 25305-0130
- 5. Communication during the solicitation, bid, evaluation or award periods, except through the Purchasing Division, is strictly prohibited (W.Va, C.S.R. §148-1-6.6).

Jennifer Satandea



State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

Request for Quotation DNR21115

DNR211154

ADDRESS CORRESPONDENCE TO ATTENTION OF

FRANK WHITTAKER 304-558-2316

REQ COPY TYPE NAME/ADDRESS HERE

Aaron's Products, Inc. 1041 8th Ave PO Box 332 Huntington, WV 25708 DIVISION OF NATURAL RESOURCES

219/250 WARD ROAD ELKINS, WV

26241

SH-P TO

304-637-0245

DATE PRINTED TE	RMS OF SALE	SHIP VIA	FGB.	FREIGHTTEAMS
04/25/2011				JARM
BID OPENING DATE: 05/24				:30PM
LINE QUANTITY	UOP NO	ITEM NUMBER	UNITPRICE	AMOUNT
CHARLE	STON, WV 2	5305-0130		
		THIS INFORMATIO D MAY NOT BE CON	N ON THE FACE OF Sidered:	
BUYER:		44		
RFQ. NO.:		DNR2111	54	
BID OPENING	DATE:	05/24/2	011	
BID OPENING	TIME:	1:30 PM		
TO CONTACT	YOU REGARDI 04-525-3069	UMBER IN CASE IT NG YOUR BID:		
1	SON (PLEASE ennifer L. Hamo	PRINT CLEARLY): ten		
		VERSE SIDE FOR TERMS AND CO	NOITIONS DATE	
SIGNATURE DELLE	- Al-erma	U.A. IELEPHONE	BAIE	
TITLE	FEIN		ADDRESS CHANGES	TO BE NOTED ABOVE



DATE PRINTED

State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

Request for Quotation

DNR211154

PAC	E
	~

ADDRESS CORRESPONDENCE TO ATTENTION OF

FRANK WHITTAKER 304-558-2316

DIVISION OF NATURAL RESOURCES

FQB

8H-P-T0

SHIP VIA

219/250 WARD ROAD ELKINS, WV 26241 3

304-637-0245

FREIGHT TERMS

KPW CUTT	
TYPE NAME/ADDRESS	HERE
Aaron's Products, Inc.	
1041 8th Ave	
PO Box 332	
Huntington, WV 25708	

04/25. BID OPENING DATE	/2011	05/24/	2017		<u> </u>	<u> </u>	••	מזם	OPE	NING TIM	F N1	:30PM
Statute and a second control of the second	924 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	<u>U5/24/</u> NHTY	_UOP		CAT NO		JEEM NU		J []	UNITPRICE		AMOUNT
LINE	QUA	NUIT	UUP		NO		19 EM INC	WDER		GIG TATIOL		
									L			
	*****	THIS	IS	THI	E EN	D OF	RFQ	DNR211	154	*****	TOTAL:	
	}											
		-										
								•				
												•
	j											
												·
										,		
						l						
			ļ									
										•		
1												
	1) 1		SEE RE	XERSE	SIDE FOR	TERMS AND CO	ONDITIC	INS.		1
SIGNATURE	0 A 4 8-	401	AI.	D	MA	但人	\mathcal{J}	TELEPHONE			DATE	
TITLE	* (1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-		EN C	W	1000				T	ADDRESS	CHANGES	TO BE NOTED ABOVE

The West Virginia Division of Purchasing for the West Virginia Division of Natural Resources is requesting bids for the purchase of two (2) ICR, OCR, and OMR scanners. All items are to be F.O.B. Destination. Freight or delivery charges must be included in the price of the goods. Delivery must be made within thirty (30) days of purchase order award.

General Specifications:

The Intelligent Character Recognition (ICR), Optical Character Recognition (OCR), Optical Mark Recognition (OMR) scanners must be manufactured for commercial use. All items must be new.

Damaged Items:

Damaged or defective items must be replaced at no additional expense to DNR Wildlife Resources.

Warranty:

The scanners must be guaranteed to be free of defects in workmanship and material for a minimum of one (1) year from date of acceptance. However, if manufacturer warranty periods are longer than the required minimum one year warranty, those warranties shall apply.



ICR, OCR, OMR Scanners

(2) SCANTRON iNSIGHT SCANNERS, Model I-30, or equal. Scanners must meet the following specifications:

- Must be capable of scanning a two sided document at one pass;
- Must be capable of reading pencil or ink;
- Must be capable of scanning a minimum of 3,600 sheets per hour (8.5 inch X 11 inch documents), with a minimum 300 DPI (dots per inch) resolution;
- Must have a minimum read head resolution of 200 DPI (dots per inch);
- Must be capable of (OMR) Optical Mark Recognition;
- Must have customer replaceable consumables (feed rollers, ink cartridges);
- Must be capable to scan documents with a minimum size of 2.5 inches by 3.5 inches;
- Must have a post scan document imprinter;
- Must include TWAIN driver;
- Must have an automatic document feeder with a minimum 150 sheet (16 lb paper) capacity;
- Must support continuous feed with operator assistance;
- Must be USB 2.0 compatible;
- Must comply with the requirements of Part 15 of Title 47 of the Code of Federal Regulations of the Federal Communications Commission (FCC) Rules for a Class A Computing Device. Class A Computing Device is defined as devices that are marketed exclusively for use in business, industrial, and commercial environments;
- Must collate scanned documents; and,
- Must include two (2) years of maintenance (exchange of unit) and support next day delivery of exchanged unit included in pricing

(2) Scanners
Ship to:
Randolph County
Elkins Operations Center
Attn: Randy Tucker
Routes 219/20 S Ward Road
Elkins, WV 26241
(304) 637-0245 for additional information and directions

ICR, OCR, OMR COGNITION SOFTWARE

Scantron Cognition Enterprise Edition Software with a minimum of one (1) Server License and two (2) client access licenses, or equal. Software must meet the following specifications:

- Must have the ability to scan and read handprint (ICR), machine print (OCR), checkboxes, and checkmarks (OMR) forms;
- Must include one (1) Server License, with a minimum of two (2) client access licenses with the ability to expand;
- Must support at least three (3) verification stations (computers used to validate processing results);
- Must have an unlimited quota for number of scanned documents processed per year;
- Must have ability to import graphic formats (TIFF, JPG, PCX, DCX, PNG, and BMP);
- Must have image pre-processing, de-skewing and noise cleaning;
- Must have the ability to read constrained hand print;
- Must support hand-print, machine print, and mixed text recognition for the English language;
- Must be capable to export to Database (ODBC) and files (XML, TXT, CSV, DBF, XLS) file formats;
- Must be capable to set capture rules per field;
- Must include forms designer to manage forms;
- Must support development and execution of business rules and validation scripting for scanning process;
- Must provide complete user's guide with help files;
- Must provide complete forms creation guidelines;
- Must provide two (2) years of phone support and warranty; and,
- Must provide onsite configuration

Ship to:

Randolph County Elkins Operations Center

Attn: Randy Tucker Routes 219/250 South, Ward Road

Elkins, WV 26241

(304) 637-0245 for additional information and directions

Junifer S. Handen 3

SOFTWARE SUPPORT SERVICES AND TRAINING

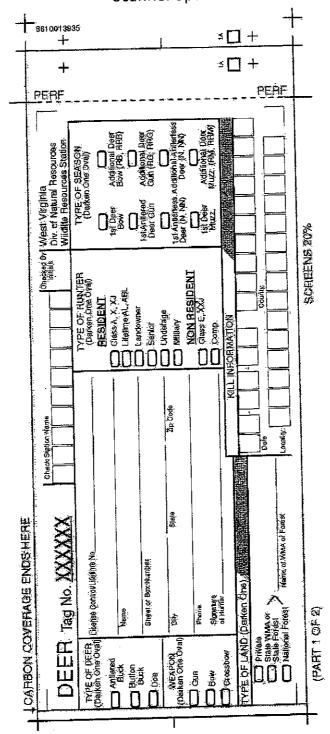
Support Services and Training must meet the following specifications:

- Must provide onsite training for six (6) people on all aspects of the hardware/software
 including, but not limited to forms design and operational aspects, Training must be
 completed within 30 days of installation and delivery;
- Must include all travel expenses in unit pricing of goods;
- Must supply two (2) years of phone support and warranty for Software; and,
- Must include design of Deer Tag scanning application in pricing (See Attached). The
 Deer Tag is a single sided document, 3.25 inch X 7.5 inch with registration marks and
 restrained fields to be captured during the scanning process.

***Onsite installation and configuration must be coordinated with the West Virginia Office of Technology and training to be conducted at the Elkins Operations Center, Randolph County, WV, Routes 219/250 South Ward Road, Elkins, WV 26241

Contact: Randy Tucker (304) 637-0245 for additional information and directions.





Jannifer S. Hamdlu

Wildlife Resources Purchase of Scanning Hardware/Software Manufacturer's List

Please complete the below information concerning the brand(s) of equipment being bid in relation to this project. If bidding "or equal" brands, please attach manufacturer's literature documenting that it meets each of the mandatory requirements stated in the specifications. Vendors should note the areas of the provided manufacturer's literature that adheres to the mandatory requirements outlined in the Request For Quotation.

Item No.	Equipment	Manufacturer	Model
1	ICR, OCR, OMR Scanner	Fujitsu	fi-6670
2	ICR, OCR, OMR Scantron Enterprise Edition Server License	ABBYY Software	FlexiCapture 9.0 Standalone Fixed Forms
3	ICR, OCR, OMR Scantron Enterprise Edition Client Access Licenses	ABBYY Software	FlexiCapture 9.0 Additional Verification Licenses
4	ICR, OCR, OMR Scantron Enterprise Edition phone support for 2yrs	ABBYY Software	N/A
5	Onsite Software Installation and Training for 6 people	Aaron's Products, Inc & ABBYY Software	N/A

Gunniber & Hander

Wildlife Resources Scanner Hardware/Software PRICING SHEET

Item No.	Quantity	Description	Unit Price	Amount
1	2	ICR, OCR, OMR scanner	\$4,778.30	\$9,556.60
2	1	ICR, OCR, OMR Scantron Enterprise Edition Server License.	\$7,500.00	\$7,500.00
3	2	ICR, OCR, OMR Scantron Enterprise Edition Client Access Licenses.	\$3,250.00	\$6,500.00
4	1	ICR, OCR, OMR Scantron Enterprise Edition Software phone support for 2 yrs.	\$4,800.00	\$4,800.00
5	1	Onsite Software Installation and Training for 6 people.	\$22,000.00	\$22,000.00
		TOTALS	\$42,328.30	\$50,356.60

Delivery must be made within thirty (30) days of purchase order award. Training must be completed within 30 days of installation and delivery. There will be no reimbursement for travel expenses.





RFQ COPY

1041 8th Ave

PO Box 332

TYPE NAME/ADDRESS HERE

Aaron's Products, Inc.

Huntington, WV 25708

State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

Request for Quotation

DNR211154

PAGE:::

FRANK WHITTAKER 304-558-2316

DIVISION OF NATURAL RESOURCES

ADDRESS: CORRESPONDENCE TO ATTENTION OF

219/250 WARD ROAD C ELKINS, WV 26241 3

304-637-0245

DATE PRINT	ŒĐ	JTE R	IMS OF SAI	E	5HP	VIA	FOB		FREIGHT TERMS
05/12/2									
BID OPENING DATE:)5/24/2		CAT			OPENING TIME	01	30PM
LINE	QUAI	VIII Y	nos	NO.	ITEM NU	MBER	UNITPRICE		AMQUNT
,	****	*****	****	****	ADDENDUM	NO. 1 '	*****	***	
						IDE THE	ATTACHCED	•	
1	rechnic	CAL QUE	STION	75 & <i>1</i>	NSWERS.	•			
							_		
	ID OPE	ENING I	ATE A	ND T	ME HAVE	NOT CHAI	IGED		
	*****	*****	****	** 121	מאיש מומים אינול מואיש מומים אינולי	IIM NIO 1	*******	k * *	
				131	ID ADDERD	or no			
					·				
					:				
							·		
									.·
		i							
							·		
				28 S S S S S S S S S S S S S S S S S S S	VERSEASIDE FOR	ERMS AND CO	 NDITIONS		
PLANTAGE IN THE FOLIANE IDATE									
TITLE ADDRESS								ANGES	TO BE NOTED ABOVE
WHEN PESPONDING TO BEO INSERT NAME AND ADDRESS IN SPACE ABOVE LABE									

GENERAL TERMS & CONDITIONS REQUEST FOR QUOTATION (RFQ) AND REQUEST FOR PROPOSAL (RFP)

- 1. Awards will be made in the best interest of the State of West Virginia.
- 2. The State may accept or reject in part, or in whole, any bid.

3. Prior to any award, the apparent successful vendor must be properly registered with the Purchasing Division

and have paid the required \$125 fee.

- 4. All services performed or goods delivered under State Purchase Order/Contracts are to be continued for the term of the Purchase Order/Contracts, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods this Purchase Order/Contract becomes void and of no effect after June 30.
- Payment may only be made after the delivery and acceptance of goods or services.
- 6. Interest may be paid for late payment in accordance with the West Virginia Code.
- 7. Vendor preference will be granted upon written request in accordance with the West Virginia Code.
- 8. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
- 9. The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller.
- 10. The laws of the State of West Virginia and the Legislative Rules of the Purchasing Division shall govern the purchasing process.
- 11. Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties.
- 12. BANKRUPTCY: In the event the vendor/contractor files for bankruptcy protection, the State may deem this contract null and void, and terminate such contract without further order.
- 13. HIPAA BUSINESS ASSOCIATE ADDENDUM: The West Virginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, is available online at www.state.wv.us/admin/purchase/vrc/hipaa.htm and is hereby made part of the agreement. Provided that the Agency meets the definition of a Cover Entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the vendor.
- 14. CONFIDENTIALITY: The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures, and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in http://www.state.wv.us/admin/purchase/privacy/noticeConfidentiality.pdf.
- 15. LICENSING: Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, and the West Virginia Insurance Commission. The vendor must provide all necessary releases to obtain information to enable the director or spending unit to verify that the vendor is licensed and in good standing with the above entities.
- 16. ANTITRUST: In submitting a bid to any agency for the State of West Virginia, the bidder offers and agrees that if the bid is accepted the bidder will convey, sell, assign or transfer to the State of West Virginia all rights, title and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the State of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the State of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to the bidder.

I certify that this bid is made without prior understanding, agreement, or connection with any corporation, firm, limited liability company, partnership, or person or entity submitting a bid for the same material, supplies, equipment or services and is in all respects fair and without collusion or Fraud. I further certify that I am authorized to sign the certification on behalf of the bidder or this bid.

INSTRUCTIONS TO BIDDERS

- 1. Use the quotation forms provided by the Purchasing Division. Complete all sections of the quotation form.
- 2. Items offered must be in compliance with the specifications. Any deviation from the specifications must be clearly indicated by the bidder. Alternates offered by the bidder as EQUAL to the specifications must be clearly defined. A bidder offering an alternate should attach complete specifications and literature to the bid. The Purchasing Division may waive minor deviations to specifications.
- 3. Unit prices shall prevail in case of discrepancy. All quotations are considered F.O.B. destination unless alternate shipping terms are clearly identified in the quotation.
- 4. All quotations must be delivered by the bidder to the office listed below prior to the date and time of the bid opening. Failure of the bidder to deliver the quotations on time will result in bid disqualifications: Department of Administration, Purchasing Division, 2019 Washington Street East, P.O. Box 50130, Charleston, WV 25305-0130

5. Communication during the solicitation, bid, evaluation or award periods, except through the Purchasing Division, is strictly prohibited (W.Va. C,S:R. §148-1-6.6).

teneden

Rev. 12/15/09

Addendum # 1 Technical Questions for DNR211154

Question #1 — Under scanner specifications is listed a check box recognition requirement. Can this be addressed with a software solution, or is it required that the scanner itself do it?

Answer # 1 - The check box recognition can be addressed with software.

Question #2 -# of pages per some time period?

Answer # $2 - S_{canners}$ must be capable of scanning a minimum of 3600 sheets (8.5 in \times 11 inch) per hour.

Question #3—Nature of the documents—all the same, single page, multi-page, or mixed?
Original or copy?

Answer #3 —Scanner and software must be able to process batches of documents that are all the same. Documents may be single sided or double sided or mixed. Original or copies of forms may be processed. A variety of documents types will be scanned. Software must include a forms designer to create and manage forms for processing.

Question # 4—All docs are paper, no fax, no email?

Answer # 4—All documents to be processed will be paper.
No faxes or entail documents.

Question #5 - To what system is the captured data being delivered?

Answer # 5 - Software must be capable to export to database (ODBC) and files (XML, TXT, CSV DBF, XLS) file formats.

Question #6 - Are images going to be saved? Where, in what format?

Answer#6-Yes, all images will be saved on server pc. Scanner must be capable of saving in the following graphic formats: Tiff, JPG, PCX, DCX, PNG, and BMP.

Question# 7 - What is the retrieval system?

Answer#7 - All scanned documents must be retrieved by the cognition software for processing.

Jennige J. Handen