

CIVIDI

Request for Quotation
State of West Virginia
Health and Human Resources
Welch Community Hospital

December 17, 2009 @ 1:30pm

The Pharmacy Management business of Cardinal Health Craig Haneberg, Account Director 1330 Enclave Parkway Houston, Texas 77077 330 725 6545 tel 330 764 3907 fax

Original



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Bid Bond Requirement



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HOUSTON TX

1330 ENCLAVE PKWY

State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

CARDINAL HEALTH PHARMACY SERVI

77077

281-749-4045

Request for Quotation

RFO NUMBER WEH10024 PAGE 1

ADDRESS CORRESPONDENCE TO ATTENTION OF ROBERTA WAGNER 304-558-0067

HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

WELCH COMMUNITY HOS

24801

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Spending Unit/Purchasing Di	vision
Agency Quotation # WEH10024	15
REQ P.O# WEH10024	

BID BOND

KNOW ALL MEN BY THESE PRESENTS. That we, the und	dersigned, <u>CARDINAL HEALTH PHARMACY SERVICES. L</u> LC
	7, as Principal, and <u>Travelers Casualty and Surety C</u> ompany
of America of One Tower Square, Hartford, CT 06183, a co	
Connecticut with its principal office in the City of Hartford.	
of West Virginia, as Obligee, in the penal sum of Five Percent of t	
well and truly to be made, we jointly and severally bind ourselves, ou	
The Condition of the above obligation is such that whereas	the Principal has submitted to the Purchasing Section of the
Department of Administration a certain bid or proposal, attached here	eto and made a part hereof, to enter into a contract in writing for
providing pharmacy management services and pharmacy oper	ations for the obligee's pharmacy
NOW THEREFORE,	
(a) If said bid shall be rejected, or	white a contract in accordance with the hid or proposal attached
heret, and shall furnish any other bonds and insurance required by the	er into a contract in accordance with the bid or proposal attached the bid or proposal, and shall in all other respects perform the
agreement created by the accentance of said hid, then this obligation	shall be null and void, otherwise this obligation shall remain in full
force an inffect. It is expressly understood and agreed that the liabilitiexceed the penal amount of this obligation as herein stated	ty of the Surety for any and all claims nereunder shall in no event
Choose the period and an area of the	
The Surety, for the value received, hereby stipulates and agrey way impaired or affected by any extension of the time within which the waive notice of any such extension.	rees that the obligations of said Surety and its bond shall be in no e Obligee may accept such bid, and said Surety does hereby
	to set their hands and seals, and such of them as are corporations
have caused their corporate seals to be affixed hereunto and these pr	resents to be signed by their proper officers, this
	CARDINAL HEALTH PHARMACY SERVICES, LLC
Principa! Corporate Seal	(Name of Principal)
	Jones Gomes De President or
	Vice President)
	SENIOR VICE PRESIDENT + TREASURER
	(Title)
Surety Corporate Seal	Travelers Casualty and Surety Company of America (Name of Surety)
	Kon O.
	/autlen / Vailly
	Attorney-in-Fact Kathleen J Mailes /
IMPORTANT – Surety executing bonds must be licensed in West must be affixed, a power of attorney must be attached.	Virginia to transact surety insurance. Raised corporate seals



POWER OF ATTORNEY

Farmington Casualty Company
Fidelity and Guaranty Insurance Company
Fidelity and Guaranty Insurance Underwriters, Inc.
Seaboard Surety Company
St. Paul Fire and Marine Insurance Company

St. Paul Guardian Insurance Company St. Paul Mercury Insurance Company Travelers Casualty and Surety Company Travelers Casualty and Surety Company of America United States Fidelity and Guaranty Company

Attorney-In Fact No.

215800

Certificate No. 003044458

KNOW ALL MEN BY IHESE PRESENTS: That Seaboard Surety Company is a corporation duly organized under the laws of the State of New York, that St Paul Fire and Marine Insurance Company, St Paul Guardian Insurance Company and St Paul Mercury Insurance Company are corporations duly organized under the laws of the State of Minnesota, that Farmington Casualty Company. Travelers Casualty and Surety Company and Travelers Casualty and Surety Company of America are corporations duly organized under the laws of the State of Connecticut, that United States Fidelity and Guaranty Company is a corporation duly organized under the laws of the State of Maryland, that Fidelity and Guaranty Insurance Company is a corporation duly organized under the laws of the State of Iowa, and that Fidelity and Guaranty Insurance Underwriters, Inc. is a corporation duly organized under the laws of the State of Wisconsin (herein collectively called the "Companies"), and that the Companies do hereby make constitute and appoint

Thomas J Joslin, Karen Daniel, Kathleen J Mailes Linda Iser. Sandra Martinez, Susan A. Welsh Susan J. Preiksa Geoffrey E. Heekin Marcia K Cesafsky, Patricia M Doyle, and Richard A Moore Jr

of the City of Chicago		State of				e and lawful Attor	
each in their separate capacity if							
other writings obligatory in the					- 1	guaranteeing the	performance of
contracts and executing or guara	ateeing bonds and undertakings r	equired or permitte	ed in any actions	s or proceedings	allowed by law		
		San					
		Maria Maria		. N			
			.a. 900 - 4	No. 10		. 11th	
IN WITNESS WHEREOF the	Companies have caused this inst 2007	trument to be signe	d and their corp	orate seals to be	hereto affixed th	isis	
day of October							
	*		1 5 V-				
	Farmington Casualty Comp		(42 Jr.) 11		ardian Insuranc		
	Fidelity and Guaranty Insur				rcury Insurance		
	Fidelity and Guaranty Insur	ance Underwriter	s, Inc		asualty and Sure		
	Seaboard Surety Company St Paul Fire and Marine Ins	www.anaa Camman			•	ety Company of A	
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State of Connecticut City of Hartford ss.			Ву:				
City of Harnord ss.				/ George	W Thompson &en	ior Vice President	
						<i></i>	
On this the 11th	day of October	2007	, before me	e nersonally ann	eared George W	Thompson who	acknowledged
himself to be the Senior Vice Pre		Company Fidelity					
Inc . Seaboard Surety Company,	St. Paul Fire and Marine Insuran	ce Company St Pa	ul Guardian Ins	surance Company	St Paul Mercur	y Insurance Com	oany. Travelers
Casualty and Surety Company, 1							

58440-5-07 Printed in USA

In Witness Whereof, I hereunto set my hand and official seal. My Commission expires the 30th day of June 2011

authorized so to do executed the foregoing instrument for the purposes therein contained by signing on behalf of the corporations by himself as a duly authorized officer

ACKNOWLEDGEMENT BY SURETY

STATE OF ILLINOIS COUNTY OF COOK

On this 10 day of December, 2009, before me, Douglas Schmude, a Notary Public, within and for said County and State, personally appeared Kathleen J. Mailes to me personally known to be the Attorney-in-Fact of and for Travelers Casualty and Surety Company of America and acknowledged that she executed the said instrument as the free act and deed of said Company.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal, at my office in the aforesaid County, the day and year in this certificate first above written.

Notary Public in the State of Illinois

County of Cook

OFFICIAL SEAL
DOUGLAS SCHMUDE
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES
JANUARY 17, 2011



Request for Quotation



State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

Request for

RFQ NUMBER WEH10024 1

ADDRESS CORRESPONDENCE TO ATTENTION OF

ROBERTA WAGNER 304-558-0067

HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

454 MCDOWELL STREET WELCH, WV 24801

304-436-8710

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WELCH COMMUNITY HOSPITAL

ROBERTA WAGNER **\$04-558-0067**

SHIP

281-749-4045 CARDINAL HEALTH PHARMACY SERVI 1330 ENCLAVE PKWY

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State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

281-749-4045

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304-558-0067 HEALTH AND HUMAN RESOURCES

SHIP

CARDINAL HEALTH PHARMACY SERVI 1330 ENCLAVE PKWY

HOUSTON TX 77077

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WELCH COMMUNITY HOSPITAL 454 MCDOWELL STREET

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GENERAL INFORMATION

Project:

The Acquisition and Contract Administration Section of the Purchasing Division "State for the West Virginia Department of Health and Human Resources, Bureau of Behavioral Health and Health Facilities "Agency" is soliciting Quotations to contract a vendor to provide Pharmacy Management Services, to administer, manage and operate the Pharmacy Services for Welch Community Hospital

OPERATING ENVIRONMENT

Location

Facility is located in McDowell County at Welch Community Hospital, 454 McDowell Street, Welch WV 24801

Background:

Welch Community Hospital is a 124 bed hospital, 59 of which are Long Term care beds. Acute care beds include: 8 Intensive care beds; 2 pediatric beds; 10 obstetrical beds and 45 medical/surgical beds. The hospital serves the counties of McDowell, Wyoming and Mingo with a total market population of about 83,000.

Specifications:

PROCUREMENT SPECIFICATIONS

I. General Requirements:

The mission/purpose of this project is to contract a vendor to provide Pharmacy Management Services, to administer, manage and operate the Pharmacy Services for Welch Community Hospital.

Welch Community Hospital desires a vendor with a proven track record for the providing of Pharmacy Management Services. Vendor must have provided such services for at least five (5) years.

Vendor shall provide references of at least three (3) clients from whom the vendor has provided Pharmacy Management Services. The references shall be submitted in the form of letters of recommendation.

II. Scope of Work:

The vendor is to quote the providing of Pharmacy Management Services; to administer, manage, and operate the pharmacy of Welch Community Hospital, to include but not limited to the following services:

- Provision of qualified personnel in appropriate numbers to provide coverage of Welch Community Hospital's pharmacy during the hours of 8:00 am till 5:00 pm Monday through Friday, 8:00 am till 12:00 pm on Saturday and Sunday with the remaining hours being covered by pharmacists being on call
- 2 Must provide seven day per week coverage of a duly licensed and qualified Pharmacist and Support Staff. Current staffing is two (2) full time Pharmacists, and three (3) full time pharmacy technicians; however, staffing is at the discretion of the successful vendor provided that adequate coverage is provided and all pharmacy staff must be provided by the successful vendor. All pharmacy staff must be licensed by the WV Board of Pharmacy.
- Vendor **must** comply with all regulations as established by the Health Care Finance Administration (HCFA), Joint Commission on Accreditation of Healthcare Organizations (JCAHO), WV State Board of Pharmacy, Welch Community Hospital, and the West Virginia Department of Health and Human Resources rules and regulations (Note: This facility is currently not JCAHO surveyed.)
- 4. Oversee the provision of quality pharmacy services by promoting consistency, continuity and safety.
- Management of pharmacy inventory, in accordance with Department and State of West Virginia Purchasing Polices and Procedures.
- Management of the Pharmacy Sterile Preparations Program that includes all large volume IV additives, hyperalientations and piggybacks. The vendor **must** follow all regulations in accordance with Federal Regulation USP <797>. Provide qualified personnel to compound sterile preparations.
- 7. Administer the drug interaction program to assure that pharmacy profiles are maintained to support a defined drug interaction program and review individual patient drug therapy for incompatibilities, age related doses and minimum and maximum daily doses.
- 8. Must provide emergency coverage of the Pharmacy during hours when not in operation. (See item 1. above for hours.)
- 9. Oversee all pharmacy personnel to insure adequate and competent coverage.

- 10. **Must** maintain drug inventories to assure the availability of quality pharmaceuticals at reasonable costs in a timely and effective manner. The facility pays for all medication ordered. Pharmacy Management is not responsible for paying for medications nor do they receive any revenue from medications.
- 11 Technicians **must** be nationally certified by Pharmacy Technician Certification Board
- 12. Provide continuing education and consultation to nurses, physicians and other health professionals relating to new pharmaceutical developments and clinical and drug informational services.
- Ability to operate and function within the Facility's integrated CPOE (Computerized Physician Order Entry) system. The Facility utilizes Open Vista, developed by the U.S. Department of Veterans Affairs, as their electronic health record. The pharmacist shall verify and finish orders within the system to work in BCMA (Bar Code Medication Administration). The Facility provides both hardware and software programs. The Pharmacist shall assist the State in maintaining the shared master drug file (The shared drug file is utilized by all State Facilities). The Facility utilizes the National Drug File (NDF) Support Group whom updates and maintains the drug-drug interaction file in Open Vista.
- 14 Provide or advise the Hospital Administration regarding equipment that may be needed in order to provide for the efficient and timely delivery of Pharmacy Services
- 15. Ensure that all medications are "in date" and available when needed.
- 16. Provide and assist Hospital in developing policies and procedures individually tailored to meet the pharmacy requirements of WCH.
- 17 Implement and update, in conjunction with Medical Staff, on a continuing basis, a Formulary System that assures that duplication of medication inventory is minimized and aid in selection of the most appropriate, cost effective drugs
- 18. The Facility utilizes bar code technology (Bar Code Medication Administration) in administering medication. All drugs **must** be unit-dosed with attached bar codes. The pharmacist shall be responsible for scanning all new drugs purchased into the system.
- 19 Shall enter patient charges into the hospital's accounting system for floor stock utilized, as identified by the charging individual. **Must** minimize lost charges from floor stock.

- 20 Permit the Department's authorized representatives and designees to have free access to the pharmacy and to observe and inspect its operation at any time, with or without notice, as deemed necessary by the representatives and to cooperate with the representatives by sharing all facility records, including financial and other relevant information upon request. The vendor **must** ensure maintenance of all records deemed necessary by the Department for proper monitoring and auditing of its performance under the contract.
- 21 Permit the Department to perform evaluations of the vendor's proper monitoring and auditing of its performance under the contract.
- 22 Permit the Department to perform evaluations of the vendor's performance of the terms of the contract, and make its findings known to the contractor and to any third parties as deemed appropriate by the Department.
- 23 Immediately notify the Department of any matters alleging liability of the facility, pharmacy or staff.
- 24 Submit periodic reports to the WCH Administration/Department regarding management of the pharmacy in accordance with procedures and established by the WCH Administration/Department
- 25 Assures that all hospital records, medical records, financial and other reports and records are maintained on conformity with applicable federal and state regulations and established industry standards.
- 26 Confer with and assist the Department in evaluating the pharmacy services and in long range planning in order to meet the healthcare needs of WCH's patients.
- 27. The pharmacy does not provide any outpatient services (such as employee prescriptions, discharge prescriptions, clinic support, etc.) at the current time.
- 28 Serve on WCH and Pharmacy Committee as appropriate.
- 29. Provide Clinical Pharmacy Services, including but not limited to: formulary, management, tabulated antibiotic, econotherapeutic information to the Medical Staff, dose and serum concentration reviews with dosing recommendations, etc.
- 30 Integrates contract staff into hospital operations and participates in Total Quality Management and other Quality Management activities that may be implemented from time to time within the hospital management environment.
- 31. Place orders for drugs from the Agency-Wide Drug Contract via automated ordering system.

32 Provide ongoing Medical Staff education utilizing newsletters, on-site in-services and medical information obtained from company resources. (Accredited medical/pharmacy school may also be utilized.)

III. Special Terms and Conditions:

1. Performance Bonds:

The successful vendor will be required to furnish a Performance Bond in the amount of 100% of the vendor bid submitted. A performance bond may be in the form of a policy or certificated issued by a surety company recognized as doing business in the State of West Virginia. The bond must be submitted on a form available from the Purchasing Division. A certified check or cashier's check made payable to the State of West Virginia may be accepted in lieu of the policy or certificate issued by the surety company. A performance Bond is not required until requested by the Purchasing Division

The Performance Bond is forfeited to the State if the vendor defaults in the performance of a purchase order after the order had been issued and work begun.

2. Bid Bond:

All vendors are required to submit a Bid Bond in the amount of 5% of the vendor's bid. The Bid Bond must be submitted with the vendor's bid. The State will accept in lieu of a formal bid bond a certified check, cashiers check or irrevocable letter of credit. All checks must be made payable to the State of West Virginia Purchasing Division. Failure to provide a bid bond will result in disqualification of the bid.

3. Insurance Requirements:

Insurance certificates are required prior to award but are not required at the time of bid. The vendor shall present evidence of insurance at the time of award in the types and amounts required by the Agency and acceptable to the State. Included in the required insurance coverage shall be the following:

A. For bodily injury (including death): \$500,000 per person, Minimum of \$1,000,000 per occurrence B. For property damage and professional liability; Minimum of \$1,000,000 per occurrence.

4. Invoices and Progress Payments:

The Vendor shall submit invoices, in arrears, to the Agency at the Address on the face of the purchase order labeled "Invoice To" pursuant to the terms of the contract. Invoices may not be submitted more than once monthly and State Law forbids payment of invoices prior to receipt of services.

COST PROPOSAL	
Total Salaries / Benefits	\$_
Computerized Pharmacy System	\$
Other Expenses:	\$
Total Annual Operating Expense:	\$
Monthly Total Not to Exceed:	\$



Procurement Specifications



I. General Requirements



Procurement Specifications

I. General Requirements

• The Mission/purpose of this project is to contract a vendor to provide Pharmacy Management Services, to administer, manage and operate the Pharmacy Services for Welch Community Hospital.

Welch Community Hospital desires a vendor with a proven track record for the providing of Pharmacy Management Services. Vendor must have provided such services for at least five (5) years.

Cardinal Health is the leading provider of pharmacy management services to acute care hospitals. We help facilities optimize their performance through constant communication and implementation of industry-leading clinical and quality processes that lead to measurable results.

For more than 35 years, Cardinal Health has been helping health care providers achieve their pharmacy goals. We offer a comprehensive solution to address every dimension of pharmacy performance and we bring the resources to rapidly achieve desired results.

Cardinal Health and Welch Community Hospital has had a pharmacy leadership partnership for over 15 years.



 Vendor shall provide references of at least three (3) clients from whom the vendor has provided pharmacy management services. The references shall be submitted in the form of letter of recommendation.

> King's Daughters Medical Center Bob Lucas Vice President of Operations 2201 Lexington Ave Ashland, KY 41101-2874 (606) 327-6360

East Liverpool City Hospital Robert Steffen Vice President, Administration 425 W 5th St East Liverpool, OH 43920-2498 (330) 385-7200

Hospital of St Raphael Ms. Mary Kuncas Vice President of Patient Care Services 1450 Chapel Street New Haven, CT 06511-4440 (203) 789-3000

"The Cardinal Health team provides our hospitals with an outstanding resource of clinical expertise, medication safety programs, optimizing automation and inventory management. As a result, we are able to realize greater efficiencies in operations and an even higher quality of service." - Sandra McRee, President and Chief Operating Officer, IASIS Healthcare, Franklin, Tennessee

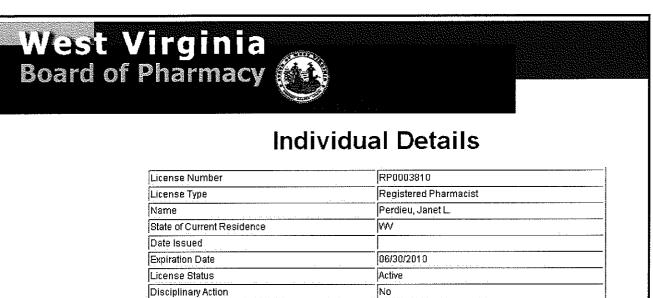
"Working together with Cardinal Health, we became more costeffective without compromising outcomes." - Bob Lucas, Vice President of Operations, King's Daughters Medical Center, Ashland, Kentucky



II. Scope Of Work

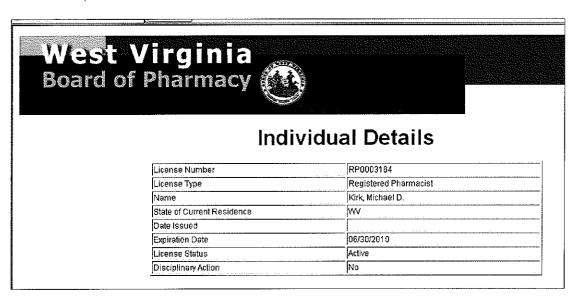


Janet Perdieu Harless, Director of Pharmacy





Michael D. Kirk, Staff Pharmacist



MICHAEL D. KIRK

EXPERIENCE:

CARDINALHEALTH

TIME)

454 WYOMING ST

WELCH, WV 24801

304-436-8667

FROM 4/93 TO PRESENT (FULL OR PART-

WALMART PHARMACY 3811 FROM 10/05 TO 11/07

60 PLAZA DR

KIMBALL, WV 24853

PH. 304-585-7822

RITE AID PHARMACY

4248 COAL HERITAGE RD

BLUEWELL, WV 24701

304-589-6868

FROM 10/00 TO 09/01

EDUCATION:

KERMIT HIGH SCHOOL RT. 52

2

KERMIT, WV

WVU SCHOOL OF PHARMACY EVANSDALE CAMPUS

BS PHARMACY 05/75

HIGH SCHOOL DIPLOMA 6/69

MORGANTOWN, WV

LENORE REYNOLDS

Experience

7-3-06 TO PRESENT

CARDINAL HEALTH

WELCH, WV

WELCH COMMUNITY HOSPITAL

CERTIFIED PHARMACY TECHNICIAN

- Assisting the Pharmacist; Maintaining Floor Stock medications, crash carts; Delivery of
 medications to patient care areas; Performing monthly audits of pharmacy supplies stocked in
 other areas; Billing through Keane (the facility's existing accounting system); Preparation of
 Sterile IV admixtures
- Experience with Vista Open Access Program
- Participates in Training Pharmacy Students, Technician's and LPN students
- Experience and Knowledge of Bar Coding Technology
- NATIONALLY CERTIFIED 2002 (maintains all requirements for licensure)

2-13-04 TO 7-1-06

MEDICAL PARK PHARMACY

GRUNDY, VA

CERTIFIED PHARMACY TECHNICIAN

- Typing Prescriptions on QS1 software; Filling of prescriptions; Maintains a VA License
- Waiting on Customers; Answering the Telephone
- Putting away supplies; Checking for outdates

7-22-03 TO 2-11-04

CAMC WOMEN'S & CHILDREN HOSPITAL

CHARLESTON, WV

CERTIFIED PHARMACY TECHNICIAN

- Experience working with Pyxis
- Assisting the Pharmacist; Filling and Delivering of Orders to patient care areas; Preparation of Sterile IV admixtures
- Answering Telephone; Ordering and putting away of supplies

1-21-01 TO 7-20-03

IAEGER PHARMACY

IAEGER.WV

CERTIFIED PHARMACY TECHNICIAN

- Became Nationally Certified in Nov. 2002
- Assisting Pharmacist by typing order in QS1 system; Filling of prescriptions
- Answering Telephone; Waiting on Customers; Working the cash register

Education

9-1988 TO 6-1992

IAEGER HIGH SCHOOL

IAEGER, WV

References are available on request.

GAIL L CAPPARELLI

EXPERIENCE

The control of the co

1990-PRESENT CARDINAL HEALTH CERTIFIED PHARMACY TECHNICIAN

WELCH, WV

- NATIONALLY CERTIFIED 1998(Maintains all requirements for licensure)
- Knowledge of, and experience with bar coding technology.
- Experienced with VISTA Open Access Program
- Billing on the Keane system
- Assisting Pharmacist in unit dose dispensing, IV and Hyperalimentation preparation. Collecting data for Quality Assurance and Drug Utilization. Maintaining Floor stock medications, stocking Crash Carts and performing Monthly Audits.
- Participates in training of Pharmacy Students, LPN Students and Pharmacy Technicians

10/88-4/90 HEILIG MYERS CASHIER

KEYSTONE, WV

 Responsible for contracts of sales and balancing of books at the end of each month.

6/76-12/87 STEVENS CLINIC HOSP PHARMACY TECHNICIAN

WELCH, WV

Responsible for assisting the Pharmacist in the Outpatient prescription department. Mixing of IV's, Hyperalimentation and Chemotherapy, including proper handling and disposal of chemo agents. Experienced in proper use and care of laminar flow hood.

6/72-1/75 DOCTORS MEM. HOSP

WELCH, WV

Pharmacy Clerk

Responsible for calculating daily charges for patients. Responsible for Filing monthly reports to employers Responsible for assisting Phar. With dispensing of patient medications Maintaining IV and Medication Inventory.

EDUCATION

June 1972	Maggie Walker High School Richmond, VA
Feb 1982	League of Intravenous Therapy Pittsburg, PA
Dec. 1985	McDowell Co. Anbulance Auth. Welch, WV Certified EMT Recert. In Oct. 87
Dec 1998	Bluefield State College Bluefield, WV Introduction to Computers Course
Dec 1988	Owen Technician Training Course Welch, WV
July 1997	West Virginia Board of Pharmacy Charleston, WV Licensed Phar Tech
July 1998	Pharmacy Technician Certification Board, Inc.



- Vendor **must** comply with all regulations as established by the Health Care Finance Administration (HCFA) and Joint Commission on Accreditation of Healthcare Organizations (JCAHO), WV State Board of Pharmacy, Welch Community Hospital and West Virginia Department of Health and Human Resources rules and regulations (Note: This facility is currently not JCAHO surveyed.)

 Cardinal Health will comply
- Oversee the provision of quality pharmacy services by promoting consistency, continuity and safety.
 Cardinal Health will comply
- Management of pharmacy inventory, in accordance with Department and State of West Virginia Purchasing Policies and Procedures.
 Cardinal Health will comply
- 6. Management of the Pharmacy Sterile Preparations Program that includes all large volume IV additives, hyoeralienations and piggybacks. The vendor must follow all regulations in accordance with Federal Regulation USP <797>. Provide qualified personnel to compound sterile preparations.

Cardinal Health will comply - Cardinal Health has a web portal available to all Pharmacy Management employees called *Pharmacy 411* that gives the hospital and Cardinal Health employees immediate access to 797 compliance issues on-line. Cardinal Health employees are trained in 797 compliance and annually assessed.

Cardinal Health in conjunction with the American Society for Health-System Pharmacists (ASHP), have a propriatry based, online programming, that will help our pharmacies meet the USP <797> training requirements for pharmacy staff.

The following courses were developed in partnership with ASHP and are based on a publication written by Patricia Kienle, RPh, MPA, FASHP, Operations Director, Accreditation and Medication Safety at Cardinal Health.

These courses meet the USP <797> requirements for staff training and also are accredited for continuing education for both pharmacists and pharmacy technicians.



- Administer the drug interaction program to assure the pharmacy profiles are maintained to support a defined drug interaction program and review individual patient drug therapy for incompatibilities, age related doses and minimum and maximum daily doses.

 Cardinal Health will comply
- 8. **Must** provide emergency coverage of the Pharmacy during hours when not in operation. (See item 1 above for hours)
 Cardinal Health will comply
- Oversee all pharmacy personnel to insure adequate and competent coverage
 Cardinal Health will comply
- Must maintain drug inventories to assure the availability of quality pharmaceuticals at resonable costs in a timely and effective manner. The facility pays for all medication ordered. Pharmacy Managemnt is not responsible for paying for medications nor do they receive any revenue from medications.
 Cardinal Health will comply
- 11. Technicians must be nationally certified by Pharmacy Technician Certification Board.Cardinal Health will comply
- Provide continuing education and consultation to nurses, physicians and other health professionals relating to new pharmaceutical developments and clinical and drug informational services

 Cardinal Health will comply
- Ability to operate and function within the Facility's intergrated CPOE (Computerizes Physician Order Entry) system. The Facility utilizes Open Vista, developed by the US Department of Veterans Affairs, as their electronic health record. The pharmacist shall verify and finish orders within the system to work in BCMA (Bar Code Medication Administration). The facility provides both hardware and software programs. The Pharmacist shall assist the State in maintaining the shared master drug file (the shard drug file is utilized by all State Facilities). The Facility utilizes the National Drug File (NDF) Support Group whom updated and maintains the drug-drug interaction file in Open Vista. Cardinal Health will comply



- 14. Provide or advise Hospital Administration regarding equipment that may be needed in order to provide for efficient and timely delivery of Pharmacy Services.

 Cardinal Health will comply
- 15. Ensure all medications are "in date" and available when needed.

 Cardinal Health will comply
- 16. Provide and assist Hospital in developing policies and procedures individually tailored to meet the pharmacy requirements of WCH. Cardinal Health will comply
- 17. Implement and update, in conjunction with Medical Staff, on a continuing basis a Formulary System that assures that duplication of medication inventory is minimized and aid in selection of the most appropriate, cost effective drug.

 Cardinal Health will comply
- 18. The Facility utilizes bar code technology (Bar Code Medication Administration) in administering medication. All drugs **must** be unit-dosed with attached bar codes. The pharmacist shall be responsible for scanning all new drugs purchased into the system. Cardinal Health will comply
- 19. Shall enter patient charges into the hospital's accounting system for floor stock utilized, as identified by the chrging individual. **Must** minimize lost charges from floor stock.

 Cardinal Health will comply
- 20. Permit the Department's authorized representatives and designees to have free access to the pharmacy and to observe and inspect its operation at any time, with or without notice, as deemed necessary by the representatives and to cooperate with the representatives by sharing all facility records, including financial and other relevant information upon request. The vendor must ensure maintenance of all records deemed necessary by the Department for proper monitoring and auditing of its performance under contract.

 Cardinal Health will comply provided designee is accompanied by a registered pharmacist.
- 21. Permit the Department to perform evaluations of the vendor's proper monitoring and auditing of its performance under the contract.



Cardinal Health will comply

- 22. Permit the Department to perform evaluations of the vendor's performance of the terms of the contract, and make its findings known to the contractor and to any third party as deemed appropriate by the Department.

 Cardinal Health will comply
- 23. Immediately notify the Department of any matters alleging liability of the facility, pharmacy or staff.

 Cardinal Health will comply
- 24 Submit periodic reports to the WCH Administration/Department regarding management of the pharmacy in accordance with procedures and established by the WCH Administration/Department.

 Cardinal Health will comply
- 25. Assures that all hospital records, medical records, financial and other reports and records are maintained on conformity with applicable federal and state regulations and established industry standards.

 Cardinal Health will comply
- 26. Confer with and assist the Department in evaluating the pharmacy services and in long range planning in order to meet the healthcare needs of WCH's patients.

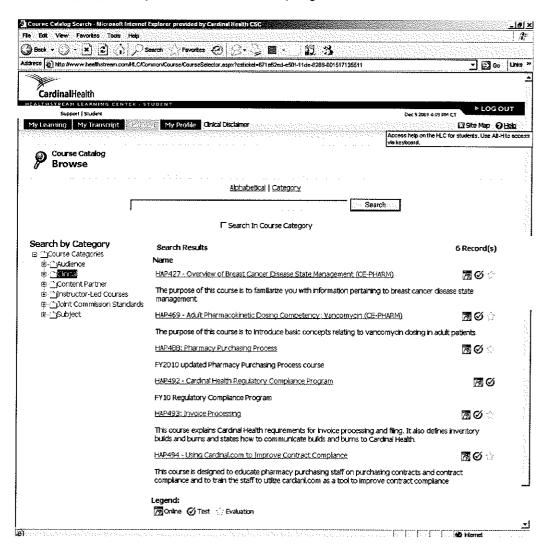
 Cardinal Health will comply
- The pharmacy does not provide any outpatient services at the (such as employee prescriptions, discharge prescriptions, clinic support, etc.) at the current time.

 Cardinal Health acknowledges at the current time that Welch Community Hospital does not provide any outpatient services.
- 28. Serve on WCH and Pharmacy Committee as appropriate.
 Cardinal Health will comply
- 29. Provide Clinical Pharmacy Services, including but not limited to formulary management, tabulated antibiotic, econotherapeutic information to the Medical Staff, dose and serum concentration reviews with dosing recommendations, etc.

 Cardinal Health will comply Cardinal Health has many on-line programs, featuring state of the art programs, econotherapeutics,



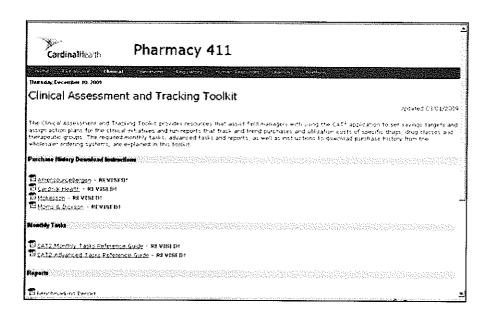
formulary management, antibiotics best practices, and many other clinical initiatives supported by evidence based medicine to positively impact today's pharmacy and hospital expectations. The snapshots below are a sampling of the clinical library and Cardinal Health's proprietary **CAT-Fish** clinical program.

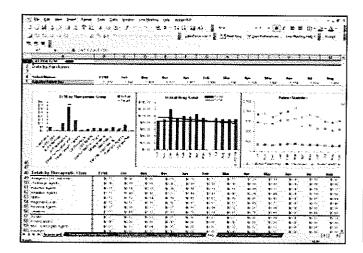


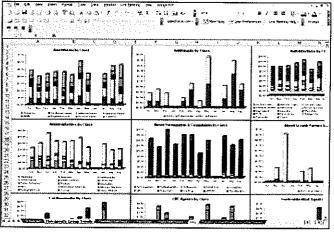


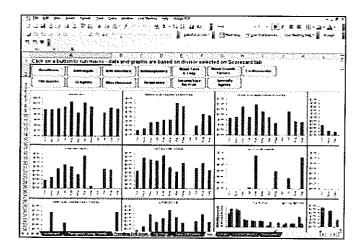
CAT-FISH FY'09

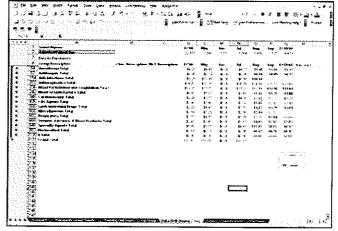














- 30. Integrates contract staff into hospital operations and participates in Total Quality Management and other Quality Management activities that may be implemented from time to time within the hospital management environment.

 Cardinal Health will comply
- 31. Place orders for drugs from the Agency-Wide Drug Contract via automated ordering system.

 Cardinal Health will comply
- Provide ongoing Medical Staff Education utilizing newsletters, onsite in-services and medical information obtained from company resources. (Accredited medical/pharmacy school may be utilized) Cardinal Health will comply



Special Terms and Conditions



Special Terms and Conditions

1. Performance Bond

The successful vendor will be required to furnish a Performance Bond in the amount of 100% of the vendor bid submitted. A performance bond may be in the form of a policy or certificate issued by a surety company recognized as doing business in the State of West Virginia. The bond must be submitted on a form available from the Purchasing Division. A certified check or cashier's check made payable to the State of West Virginia may be accepted in lieu of the policy or certificate issued by the surety company. A Performance Bond is not required until requested by the Purchasing Division.

The Performance Bond is forfeited to the State if the vendor defaults in the performance of a purchase order after the order has been issued and work begun.

Cardinal Health will comply

2. Bid Bond

All vendors are required to submit a Bid Bond in the amount of 5% of the vendor's bid. The Bid Bond must be submitted with the vendor's bid. The State will accept in lieu of a formal bid bond a certified check, cashiers check or irrevocable letter of credit. All checks must be made payable to the State of West Virginia Purchasing Division. Failure to provide a bid bond will result in disqualification of the bid.

Cardinal Health will comply. A Bid Bond has been submitted.



3. Insurance Requirements

Insurance certificates are required prior to award but not required at time of bid. The vendor shall present evidence of insurance at the time of award in the types and amount required by the Agency and acceptable to the State. Included in the required insurance coverage shall be the following:

- 1. For bodily injury (including death): \$500,000 per person, Up to \$1,000,000 per occurrence.
- 2. For property damage and professional liability; Minimum of \$1,000,000 per occurrence.

Cardinal Health will comply

4. Invoices and Progress Payments

The vendor shall submit invoices, in arrears, to the Agency at the address on the face of the purchase order labeled "Invoice To" pursuant to the terms of the contract. Invoices may not be submitted more than once monthly and State Law forbids payment of invoices prior to receipt of services.

Cardinal Health will comply



Cost Proposal



Cost Proposal

Total Salaries and Benefits	\$595,959
Computerized Pharmacy System	\$0.00
Other Expenses	\$18,873
Total Annual Operating Expense	\$614,832
Monthly Total Not to Exceed	\$51,236



Purchasing Affidavit

STATE OF WEST VIRGINIA Purchasing Division

PURCHASING AFFIDAVIT

VENDOR OWING A DEBT TO THE STATE:

West Virginia Code §5A-3-10a provides that: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owed is an amount greater than one thousand dollars in the aggregate.

PUBLIC IMPROVEMENT CONTRACTS & DRUG-FREE WORKPLACE ACT:

If this is a solicitation for a public improvement construction contract, the vendor, by its signature below, affirms that it has a written plan for a drug-free workplace policy in compliance with Article 1D, Chapter 21 of the **West Virginia Code** The vendor **must** make said affirmation with its bid submission. Further, public improvement construction contract may not be awarded to a vendor who does not have a written plan for a drug-free workplace policy in compliance with Article 1D, Chapter 21 of the **West Virginia Code** and who has not submitted that plan to the appropriate contracting authority in timely fashion. For a vendor who is a subcontractor, compliance with Section 5, Article 1D, Chapter 21 of the **West Virginia Code** may take place before their work on the public improvement is begun.

ANTITRUST:

In submitting a bid to any agency for the state of West Virginia, the bidder offers and agrees that if the bid is accepted the bidder will convey, sell, assign or transfer to the state of West Virginia all rights, title and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the state of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the state of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to the bidder

I certify that this bid is made without prior understanding, agreement, or connection with any corporation, firm, limited liability company, partnership or person or entity submitting a bid for the same materials, supplies, equipment or services and is in all respects fair and without collusion or fraud. I further certify that I am authorized to sign the certification on behalf of the bidder or this bid.

LICENSING:

Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agencies or political subdivision. Furthermore, the vendor must provide all necessary releases to obtain information to enable the Director or spending unit to verify that the vendor is licensed and in good standing with the above entities.

CONFIDENTIALITY:

The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in http://www.state.wv.us/admin/purchase/privacy/noticeConfidentiality.pdf

Under penalty of law for false swearing (**West Virginia Code** §61-5-3), it is hereby certified that the vendor affirms and acknowledges the information in this affidavit and is in compliance with the requirements as stated

Vendor's Name: The	Pharma an Klanagemen	t hisiness of Cavalinal Health
Authorized Signature:	Harm Joans	Date: Dec 14, 2009
Purchasing Affidavit (Revised	(01/01/00)	



Vendor Preference Certificate

State of West Virginia

VENDOR PREFERENCE CERTIFICATE

Certification and application* is hereby made for Preference in accordance with **West Virginia Code**, §5A-3-37. (Does not apply to construction contracts). **West Virginia Code**, §5A-3-37, provides an opportunity for qualifying vendors to request (at the time of bid) preference for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the **West Virginia Code**. This certificate for application is to be used to request such preference. The Purchasing Division will make the determination of the Resident Vendor Preference, if applicable.

<u>*</u>	Bidder is an individual resident vendor and has resided continuously in West Virginia for four (4) years immediately preceding the date of this certification; or, Bidder is a partnership, association or corporation resident vendor and has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or 80% of the ownership interest of Bidder is held by another individual, partnership, association or corporation resident vendor who has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or, Bidder is a nonresident vendor which has an affiliate or subsidiary which employs a minimum of one hundred state residents and which has maintained its headquarters or principal place of business within West Virginia continuously for the four (4) years immediately preceding the date of this certification; or,
2.	Application is made for 2.5% resident vendor preference for the reason checked: Bidder is a resident vendor who certifies that, during the life of the contract, on average at least 75% of the employees working on the project being bid are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
3	Application is made for 2.5% resident vendor preference for the reason checked: Bidder is a nonresident vendor employing a minimum of one hundred state residents or is a nonresident vendor with an affiliate or subsidiary which maintains its headquarters or principal place of business within West Virginia employing a minimum of one hundred state residents who certifies that, during the life of the contract, on average at least 75% of the employees or Bidder's affiliate's or subsidiary's employees are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
4.	Application is made for 5% resident vendor preference for the reason checked: Bidder meets either the requirement of both subdivisions (1) and (2) or subdivision (1) and (3) as stated above; or,
5	Application is made for 3.5% resident vendor preference who is a veteran for the reason checked: Bidder is an individual resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard and has resided in West Virginia continuously for the four years immediately preceding the date on which the bid is submitted; or,
6.	Application is made for 3.5% resident vendor preference who is a veteran for the reason checked: Bidder is a resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard, if, for purposes of producing or distributing the commodities or completing the project which is the subject of the vendor's bid and continuously over the entire term of the project, on average at least seventy-five percent of the vendor's employees are residents of West Virginia who have resided in the state continuously for the two immediately preceding years
requirer against	understands if the Secretary of Revenue determines that a Bidder receiving preference has failed to continue to meet the ments for such preference, the Secretary may order the Director of Purchasing to: (a) reject the bid; or (b) assess a penalty such Bidder in an amount not to exceed 5% of the bid amount and that such penalty will be paid to the contracting agency cted from any unpaid balance on the contract or purchase order
authoriz the requ	nission of this certificate, Bidder agrees to disclose any reasonably requested information to the Purchasing Division and res the Department of Revenue to disclose to the Director of Purchasing appropriate information verifying that Bidder has paid uired business taxes, provided that such information does not contain the amounts of taxes paid nor any other information if by the Tax Commissioner to be confidential
and acc	cenalty of law for false swearing (West Virginia Code, §61-5-3), Bidder hereby certifies that this certificate is true curate in all respects; and that if a contract is issued to Bidder and if anything contained within this certificate is during the term of the contract, Bidder will notify the Purchasing Division in writing immediately. The Pharmacy Management business of Cardinal Health. Signed:
	Dec 14,2009 Title: President

*Check any combination of preference consideration(s) indicated above, which you are entitled to receive



Addendum No. 1



VENDOR

HOUSTON TX

State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

Request for Quotation

RFQ NUMBER WEH10024 PAGE 1

ROBERTA WAGNER 304-558-0067

*709064600 281-749-4045 CARDINAL HEALTH PHARMACY SERVI 1330 ENCLAVE PKWY

77077

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HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

454 MCDOWELL STREET WELCH, WV 24801 304

304-436-8710

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State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

Request for Quotation

RFO NUMBER WEH10024 PAGE 2

ADDRESS CORRESPONDENCE TO ATTENTION OF:
OBERTA WAGNER

ROBERTA WAGNER 304-558-0067

*709064600 281-749-4045 CARDINAL HEALTH PHARMACY SERVI 1330 ENCLAVE PKWY HOUSTON TX 77077

HEALTH AND HUMAN RESOURCES
S WELCH COMMUNITY HOSPITAL

454 MCDOWELL STREET WELCH, WV

24801

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State of West Virginia Department of Administration **Purchasing Division** 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

Request for Quotation

RFO NUMBER WEH10024 3

ADDRESS CORRESPONDENCE TO ATTENTION OF: ROBERTA WAGNER

S H I P

*709064600 281-749-4045 CARDINAL HEALTH PHARMACY SERVI 1330 ENCLAVE PKWY

HOUSTON TX 77077 HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

454 MCDOWELL STREET

WELCH, WV 24801

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WEH10024 Addendum 1

Response to vendor question as follows:

1. Question: Average Daily Census?

Response: 13.

2. Question: Describe the on-call policy? How often does the pharmacist on-call get called

in? Is there a rotation?

Response: When the pharmacy is closed or unattended, a pharmacist shall be on call to answer questions, provide professional information on drug therapy or to return to the pharmacy if necessary. Our pharmacist are normally called in about once a year Rotation is suggested but vendor is to make that call.

3. Question: What is the pharmacy computer system? Who provides the pharmacy computer system?

Response: The pharmacy computer system is Medsphere/VISTA. The system belongs

to DHHR

4. Question: Does the facility utilize automated dispensing technology? If so, which

company?

Response: No, the facility does not utilize automated dispensing technology. N/A

5. Question: Total patient days for the last 12 months?

Response: 4,868.

6. Question: What is the Hospital Case-Mix Index value for the last 12 months?

Response: .9812207

7. Question: Who is the current GPO? Who is the current Wholesaler? What are the

annual drug purchases through the wholesalers?

Response: The current GPO is MMCAP-Minnesota Multistate Contracting Alliance for

Pharmacies. The current Wholesaler is Cardinal Health, Inc. We purchase

approximately 60,000 per month/720,000 annually.

8. Question: Does the pharmacy have a medication error/pharmacist intervention tracking

system? If so what program is it?

Response: No, the pharmacy does not have a medication error/pharmacist intervention

tracking system. The current vendor creates a report manually.

9. Question: Is the vendor responsible to provide all the pharmacy employees

(pharmacists and technicians)?

Response: Yes.

10. Question: Under question 13, will Open Vista be providing the interface to dispensing cabinets and/or cart fill lists, IV labels and IV work lists? If not, is the expectation that the chosen vendor provide and implement a fully functional pharmacy system?

Response: No. Welch does not currently have automated dispensing cabinets

However, if successful vendor chooses to include that in their bid, it is at their discretion.

11. Question: What specifically is the vendor required to provide in the Computer System line item?

Response: Vendor is required to update all info on drugs and update pricing. Vendor must also enter and/or update patient costs...

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12. Question: What are the hospitals top five goals for the pharmacy department? Response: Prevent harm to patients; Reduce costs; Improve bottom line; Improve service; and Improve education opportunities.