# **PROPOSAL**FOR TECHNICAL CONSULTING SERVICES

### FOR THE STATE OF WEST VIRGINIA

RESPONSE TO RFQ NO. ITECH10 Statewide Contract For Technical Services

## Submitted by **FENOMTEK, INC.**

Dated 1/12/10



1613 Colonial Parkway
Inverness, IL 60067
(847) 963-9460
Contact: Leif Rosenquist, Senior Account Executive

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TO LASING DIVISION

Service Categories Applied for within Proposal:

· Supplemental Staffing



1613 Colonial Parkway Inverness, IL 60067 Main 847.963.9460 Fax 847.963.9450

#### www.fenomtek.com

January 12, 2010

Department of Administration **Purchasing Division** Building 15 2019 Washington Street, East Charleston, WV 25305-0130

RFQ Number: ITECH10 Statewide Contract For Technical Services

RFP Response Due Date: 01/14/2010

Good day,

It is with pleasure that FENOMTEK submits a response to the above proposal to the State of West Virginia Dept. of Administration. FENOMTEK works currently with many other U.S. states and welcomes the opportunity to work with West Virginia as well.

FENOMTEK is submitting this proposal for the following category: Supplemental Staffing

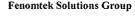
FENOMTEK hereby agrees to and will comply with all listed vendor policies within sections 1.2, 1.3, 1.4 and 1.5 of the above RFQ. FENOMTEK believes it does meet all mandatory requirements of this RFQ. Although we believe this response to be complete and comprehensive, if there is anything missing or if additional information is requested, we are happy to comply. The below contact for FENOMTEK is authorized to discuss all state government business opportunities. Regards,

Leif Rosenquist Senior Account Executive 847.963.9460 x305

847.963.9450 fax

630,338,6261 cell

FENOMTEK, Inc. 1613 Colonial Parkway Inverness, IL 60067 www.fenomtek.com









### **RFQ ITECH10 Response**

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FENOMTEK, Inc. 1613 Colonial Parkway Inverness, IL 60067

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### **SECTION 1: CORPORATE DESCRIPTION**

#### 1.1 Corporate Information

FENOMTEK, Inc. 1613 Colonial Parkway Inverness, IL 60067 847-963-9460 phone 847-963-9450 fax FEIN: 36-4203950

#### 1.2 Contact Information

Leif Rosenquist 1613 Colonial Parkway Inverness, IL 60067 847-963-9460 x305 phone 847-963-9450 fax leifr@fenomtek.com

### 1.3 Incorporation Date

FENOMTEK was established and incorporated April 3, 2001 in the State of Illinois. Number of full time employees as of November 1, 2009 is 16.

#### 1.4 Company Synopsis

FENOMTEK was formed by two consulting partners in 1998 with the express intent of providing top quality consulting to clientele through IT staff augmentation. FENOMTEK is managed and owned equally by Frank Kaldis and John Karagiannis. The Senior Sales Executive who works exclusively with all state government clients and who will work with the State of West Virginia is Leif Rosenquist, who has been with FENOMTEK for over 8 years. FENOMTEK is a small business interest, and has seen repeated growth over the last several years. In fact, 2008 has been our best year to date for total revenue. FENOMTEK is well positioned financially to accommodate additional business.

FENOMTEK covers a wide variety of technologies including PeopleSoft, Oracle, SAP, Java, J2EE, Microsoft.NET, Visual Basic, ASP, C#, C++, Informix, DB2, SQL Server, ArcGIS, Business Objects, Cognos, ITIL, RUP, UML, WebSphere, Unix, Linux, Windows and many more. We also staff projects at multiple position levels, ranging from Help Desk to Project Manager, and including DBAs, Business Analysts, QA Testing Technicians, System Engineers and of course multiple types of Programmers. We have both functional and technical consultants. We work with our clients primarily to supply expert technicians, to either augment current work staff, or to provide subject matter expertise in unfamiliar areas.

FENOMTEK started working with state government clients over five years ago. *Currently, FENOMTEK is an approved and direct vendor with the following states: Illinois, Wisconsin, Iowa, Michigan, Montana, Wyoming, Missouri, Mississippi, North Carolina, South Carolina, Arkansas, Pennsylvania and Maine.* Although FENOMTEK also works extensively in the private sector, work from the public sector (State and County) accounts for approximately 40% of FENOMTEK's revenue. FENOMTEK has also worked with many well recognized private clients such as HSBC, ABN AMRO, Hewitt Associates, Northwestern University, the University of Wisconsin, Kraft, Motorola, Sears, Wal-Mart, and many more.

FENOMTEK has direct partnerships with many of the IT industries largest vendors including IBM, Hewlett-Packard, Oracle and Sun.



C-212.3

## State of Illinois Office of The Secretary of State

ARTICLES OF AMENDMENT TO THE ARTICLES OF INCORPORATION OF

FENOMTEK, INC. INCORPORATED UNDER THE LAWS OF THE STATE OF ILLINOIS HAVE BEEN FILED IN THE OFFICE OF THE SECRETARY OF STATE AS PROVIDED BY THE BUSINESS CORPORATION ACT OF ILLINOIS, IN FORCE JULY 1, A.D. 1984.

Now Therefore, I, Jesse White, Secretary of State of the State of Illinois, by virtue of the powers vested in me by law, do hereby issue this certificate and attach hereto a copy of the Application of the aforesaid corporation.

In Testimony Whereof, I hereto set my hand and cause to be affixed the Great Seal of the State of Illinois,

at the City of Springfield, this

day of A.D. APRIL 2001 the Independence of the United States the two hundred and

25TH

esse White

Secretary of State

#### Form BCA-10.30 **ARTICLES OF AMENDMENT** 5975-642-7 File# (Rev. Jan. 1999) Jesse White FILED SUBMIT IN DUPLICATE Secretary of State Department of Business Services This space for use by Springfield, IL 62756 Secretary of State Telephone (217) 782-1832 APR 3 2001 Date 4-3-0/ Remit payment in check or money order, payable to "Secretary of State." Franchise Tax JESSE WHITE SECRETARY OF STATE Filing Fee\* \$25.00 The filing fee for restated articles of Penalty \$ amendment - \$100.00 Approved: 3http://www.sos.state.il.us Fenomtek, Inc. **CORPORATE NAME:** 1. (Note 1) MANNER OF ADOPTION OF AMENDMENT: 2. January 1, 2001 The following amendment of the Articles of Incorporation was adopted on (Month & Day) in the manner indicated below. ( "X" one box only) (Year) By a majority of the incorporators, provided no directors were named in the articles of incorporation and no directors have been elected: (Note 2) By a majority of the board of directors, in accordance with Section 10.10, the corporation having issued no shares as of the time of adoption of this amendment: By a majority of the board of directors, in accordance with Section 10.15, shares having been issued but shareholder action not being required for the adoption of the amendment: By the shareholders, in accordance with Section 10.20, a resolution of the board of directors having been duly adopted and submitted to the shareholders. At a meeting of shareholders, not less than the minimum number of votes required by statute and by the articles of incorporation were voted in favor of the amendment; (Note 4) By the shareholders, in accordance with Sections 10.20 and 7.10, a resolution of the board of directors having been duly adopted and submitted to the shareholders. A consent in writing has been signed by shareholders having not less than the minimum number of votes required by statute and by the articles of incorporation. Shareholders who have not consented in writing have been given notice in accordance with Section 7.10;

3. TEXT OF AMENDMENT:

a. When amendment effects a name change, insert the new corporate name below. Use Page 2 for all other amendments.

By the shareholders, in accordance with Sections 10.20 and 7.10, a resolution of the board of directors having been duly adopted and submitted to the shareholders. A consent in writing has been signed by all the shareholders

Article I: The name of the corporation is:

entitled to vote on this amendment.

(NEW NAME)

All changes other than name, include on page 2 (over)

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(Note 5)

### Category: WEB PROGRAMMING

- 1. Project Description: This position develops, implements, maintains, and enhances test plans, test scripts, and test methodologies that ensure exhaustive testing of all assigned software systems to ensure compliance with DOC business and technical requirements
- 2. Description of Duties: Conduct unit and system tests. Develop sample test data, Develop test plans and procedures, Document test process and results, Identify defects, Interpret test results, Maintain testing histories, Perform software bug tracking, Regression testing
- 3. General Value \$300,000.00
- 4. Length of project Project started in September 2007 and finished June 2009. 4000 Total hours approximately.
- 5. Customer Contact:
  State of Wisconsin DOC, located at 3099 E. Washington Ave., Madison, WI 53708-7925
  Client contact information: Sue Schneider, State of Wisconsin DOC, Quality Assurance Manager, 608-240-5000, SusanL.Schneider@Wisconsin.gov

### Category: PC PROGRAMMING

- 1. Project Description: This position develops, implements, maintains, and enhances test plans, test scripts, and test methodologies that ensure exhaustive testing of all assigned software systems to ensure compliance with DOC business and technical requirements
- 2. Description of Duties: Conduct unit and system tests. Develop sample test data, Develop test plans and procedures, Document test process and results, Identify defects, Interpret test results, Maintain testing histories, Perform software bug tracking, Regression testing
- 3. General Value \$300,000.00
- 4. Length of project Project started in September 2007 and finished June 2009. 4000 Total hours approximately.
- 5. Customer Contact:
  State of Wisconsin DOC, located at 3099 E. Washington Ave., Madison, WI 53708-7925
  Client contact information: Sue Schneider, State of Wisconsin DOC, Quality Assurance Manager, 608-240-5000, SusanL.Schneider@Wisconsin.gov

### **Category: MAINFRAME PROGRAMMING**

- 1. Project Description: This position develops, implements, maintains, and enhances test plans, test scripts, and test methodologies that ensure exhaustive testing of all assigned software systems to ensure compliance with DOC business and technical requirements
- 2. Description of Duties: Conduct unit and system tests. Develop sample test data, Develop test plans and procedures, Document test process and results, Identify defects, Interpret test results, Maintain testing histories, Perform software bug tracking, Regression testing
- 3. General Value \$300,000.00
- 4. Length of project Project started in September 2007 and finished June 2009. 4000 Total hours approximately.
- Customer Contact:
   State of Wisconsin DOC, located at 3099 E. Washington Ave., Madison, WI 53708-7925
   Client contact information: Sue Schneider, State of Wisconsin DOC, Quality Assurance Manager, 608-240-5000, SusanL.Schneider@Wisconsin.gov

### **Category: COMPUTER SYSTEMS ANALYSIS**

- 1. Project Description: Migrate an archaic Unix based system to an updated Linux system. This included both software and hardware upgrades on the client site.
- 2. Description of Duties: Analyzed, developed and tested manufacturing processes. Installed, configured and tuned Linux OS on IBM hardware, E-series. Monitor all network activity and perform system backup utilizing Legato Networker.
- 3. General Value \$100,000.00
- 4. Length of project Project started in October 2002 and finished September 2003. 1300 Total hours approximately.
- 5. Customer Contact:
  - Alcoa (Huck Fasteners), 24000 S. Western, Park Forest IL 60466 Client contact information: Brent Hunter, 708-331-1660, brent.hunter@huck.com

### Category: COMPUTER SYSTEMS/NETWORK SECURITY

- 1. Project Description: This position required a Network Security Analyst to provide network security services in a backfill capacity during the time a state employee was on medical leave.
- Description of Duties: Specialized in information and network security. Analyzed security risks and plans controls. Developed policies and procedures to implement security practices. Coordinated implementation of security controls. Designed and implemented controls. Monitored compliance with security policies and procedures. Relied on limited experience and judgment to plan and accomplish goals.
- 3. General Value \$40,000.00
- 4. Length of project Project started in May 2008 and finished August 2008. 650 Total hours approximately.
- Customer Contact:
   State of Wisconsin DWD, located at 201 E. Washington Ave., Madison, WI 53703
   Client contact information: Dennis Hopper, State of Wisconsin DWD, Section Chief, Business Operations Services, 608-266-7907, Dennis.Hopper@dwd.wisconsin.gov

### **Category: DATABASE MANAGEMENT**

- 1. Project Description: Support and provide additional development to a critical Informix application.
- 2. Description of Duties: Designed, developed and tested financial applications (Bonds and Securities) utilizing Informix-4GL, UNIX Shell scripts, PERL, and Java
- 3. General Value \$1,000,000.00
- 4. Length of project From August 2000 to June 2002 & also from November 2002 June 2006. 10,000 Total hours approximately.
- 5. Customer Contact:
  ABN AMRO, 200 W. Monroe, Suite 2000, Chicago IL 60606
  Client contact information: Tammy Jeffery, 312-904-5997, tammy.jeffery@abnamro.com

Category: **DESKTOP SUPPORT** 

### Category: ELECTRONIC DOCUMENT MANAGEMENT

- 1. Project Description: Integrate and develop a document management system for this state agency.
- 2. Description of Duties: Designed and developed components of a document management system involving Hummingbird, Kofax and VB.net.
- 3. General Value \$50,000.00
- 4. Length of project From January 2003 to April 2003. 600 Total hours approximately.
- 5. Customer Contact:
  State of Wisconsin (DWD), 1400 E. Washington Street, Madison, WI 53703
  Client contact information: Lana Olson, 608-267-3713, <a href="mailto:lana.olson@dwd.state.wi.us">lana.olson@dwd.state.wi.us</a> (retired)

Category: GIS SERVICES

Category: HELP DESK SUPPORT

### **Category: IT SUPPORT STAFF - OPERATIONS**

- 1. Project Description: This position required a Network Security Analyst to provide network security services in a backfill capacity during the time a state employee was on medical leave.
- 2. Description of Duties: Specialized in information and network security. Analyzed security risks and plans controls. Developed policies and procedures to implement security practices. Coordinated implementation of security controls. Designed and implemented controls. Monitored compliance with security policies and procedures. Relied on limited experience and judgment to plan and accomplish goals.
- 3. General Value \$40,000.00
- 4. Length of project Project started in May 2008 and finished August 2008. 650 Total hours approximately.
- Customer Contact:
   State of Wisconsin DWD, located at 201 E. Washington Ave., Madison, WI 53703
   Client contact information: Dennis Hopper, State of Wisconsin DWD, Section Chief, Business Operations Services, 608-266-7907, Dennis.Hopper@dwd.wisconsin.gov

### Category: LAN/WAN SUPPORT

### Client Reference/Project:

- 1. Project Description: Migrate an archaic Unix based system to an updated Linux system. This included both software and hardware upgrades on the client site.
- 2. Description of Duties: Analyzed, developed and tested manufacturing processes. Installed, configured and tuned Linux OS on IBM hardware, E-series. Monitor all network activity and perform system backup utilizing Legato Networker.
- 3. General Value \$100,000.00
- 4. Length of project Project started in October 2002 and finished September 2003. 1300 Total hours approximately.
- 5. Customer Contact:

Alcoa (Huck Fasteners), 24000 S. Western, Park Forest IL 60466 Client contact information: Brent Hunter, 708-331-1660, <a href="mailto:brent-hunter@huck.com">brent.hunter@huck.com</a>

### Category: ENTERPRISE SERVICES

- 1. Project Description: This position required an IT Audit Specialist to perform an audit of the State's ITS environment against the State's compliance requirements and provide an audit report detailing the level of the State's compliance.
- 2. Description of Duties: Required auditing information technology practices and procedures against state mandated governance. IT security best practices were employed, including, but not limited to: access control, application security, cryptography, information security and risk management, operations security, security architecture and design, and network security.
- 3. General Value \$70,000.00
- 4. Length of project Project started in October 2007 and finished January 2008. 560 Total hours approximately.
- Customer Contact: State of North Carolina ITS, located at P.O. Box 17209, Raleigh, NC 27619-7209
   Client contact information: Nancy Burgart, State of North Carolina ITS, IT Compliance Auditor, 919-754-6230, nancy.burgart@ncmail.net

**Category: GRAPHICS AND PRESENTATION** 

**Category: MIDDLEWARE INTEGRATION** 

Category: ELECTRONIC COMMERCE / EDI

### Category: PROJECT MANAGEMENT SERVICES

- 1. Project Description: This position requires a Project Manager to oversee multiple projects at the state's Femrite facility that are associated with its Server Consolidation effort, to migrate and consolidate multiple agency servers in one co-location.
- 2. Description of Duties: Oversee multiple project concurrently, reporting to upper management and managing project staff. Facilitate project planning and project status meeting with team staff.
- 3. General Value \$500,000.00
- 4. Length of project Project started in December 2007 and is ongoing. 4200 Total hours approximately.
- 5. Customer Contact:
  - State of Wisconsin DOA, located at Division of Enterprise Technology, 101 East Wilson Street, Madison, WI 53707
  - Client contact information: Jim Schmolesky, State of Wisconsin DOA, Manager 608-224-2800, <u>iim.Schmolesky@wisconsin.gov</u>

### Category: TELECOMMUNICATIONS SERVICES

- 1. Project Description: This position required a Network Security Analyst to provide network security services in a backfill capacity during the time a state employee was on medical leave.
- 2. Description of Duties: Specialized in information and network security. Analyzed security risks and plans controls. Developed policies and procedures to implement security practices. Coordinated implementation of security controls. Designed and implemented controls. Monitored compliance with security policies and procedures. Relied on limited experience and judgment to plan and accomplish goals.
- 3. General Value \$40,000.00
- 4. Length of project Project started in May 2008 and finished August 2008. 650 Total hours approximately.
- Customer Contact:
   State of Wisconsin DWD, located at 201 E. Washington Ave., Madison, WI 53703
   Client contact information: Dennis Hopper, State of Wisconsin DWD, Section Chief, Business Operations Services, 608-266-7907, Dennis.Hopper@dwd.wisconsin.gov

### Category: BUSINESS ANALYST SERVICES

- 1. Project Description: This position required an IT Audit Specialist to perform an audit of the State's ITS environment against the State's compliance requirements and provide an audit report detailing the level of the State's compliance.
- 2. Description of Duties: Required auditing information technology practices and procedures against state mandated governance. IT security best practices were employed, including, but not limited to: access control, application security, cryptography, information security and risk management, operations security, security architecture and design, and network security.
- 3. General Value \$70,000.00
- 4. Length of project Project started in October 2007 and finished January 2008. 560 Total hours approximately.
- Customer Contact:
   State of North Carolina ITS, located at P.O. Box 17209, Raleigh, NC 27619-7209
   Client contact information: Nancy Burgart, State of North Carolina ITS, IT Compliance Auditor, 919-754-6230, nancy.burgart@ncmail.net

### Category: ERP IMPLEMENTATION SERVICES

- 1. Project Description: Northwestern University undertook an initiative to implement a new enterprise financial system. The project was termed Project Café.
- 2. Description of Duties: Provide multiple layers of application development and support. Provided functional and technical support. Functional support was for PeopleSoft financials application gathering and translating user requirements. Technical support was in the actual development of those technical specifications.
- 3. General Value \$2,000,000.00
- 4. Length of project Project started in October 2007 and finished April 2009. 3000 Total hours approximately.
- Customer Contact:
   Northwestern University, located at 1800 Sherman, Evanston, IL 60208
   Client contact information: Jason Schober, Northwestern University, Director Financial Systems, 847-467-1577, jschober@northwestern.edu

**Category: VolP IMPLEMENTATION SERVICES** 

### STATE OF WEST VIRGINIA Purchasing Division

### **PURCHASING AFFIDAVIT**

#### **VENDOR OWING A DEBT TO THE STATE:**

West Virginia Code §5A-3-10a provides that: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owed is an amount greater than one thousand dollars in the aggregate.

### PUBLIC IMPROVEMENT CONTRACTS & DRUG-FREE WORKPLACE ACT:

If this is a solicitation for a public improvement construction contract, the vendor, by its signature below, affirms that it has a written plan for a drug-free workplace policy in compliance with Article 1D, Chapter 21 of the **West Virginia Code**. The vendor **must** make said affirmation with its bid submission. Further, public improvement construction contract may not be awarded to a vendor who does not have a written plan for a drug-free workplace policy in compliance with Article 1D, Chapter 21 of the **West Virginia Code** and who has not submitted that plan to the appropriate contracting authority in timely fashion. For a vendor who is a subcontractor, compliance with Section 5, Article 1D, Chapter 21 of the **West Virginia Code** may take place before their work on the public improvement is begun.

#### ANTITRUST:

In submitting a bid to any agency for the state of West Virginia, the bidder offers and agrees that if the bid is accepted the bidder will convey, sell, assign or transfer to the state of West Virginia all rights, title and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the state of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the state of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to the bidder.

I certify that this bid is made without prior understanding, agreement, or connection with any corporation, firm, limited liability company, partnership or person or entity submitting a bid for the same materials, supplies, equipment or services and is in all respects fair and without collusion or fraud. I further certify that I am authorized to sign the certification on behalf of the bidder or this bid.

#### LICENSING:

Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agencies or political subdivision. Furthermore, the vendor must provide all necessary releases to obtain information to enable the Director or spending unit to verify that the vendor is licensed and in good standing with the above entities.

#### CONFIDENTIALITY:

The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in http://www.state.wv.us/admin/purchase/privacy/noticeConfidentiality.pdf.

Under penalty of law for false swearing (**West Virginia Code** §61-5-3), it is hereby certified that the vendor affirms and acknowledges the information in this affidavit and is in compliance with the requirements as stated.

Vendor's Name:	FENOMTEK, 1,	nen	/			
Authorized Signatu	ire:	Tosenku	· ·	Date:	1-12-092010	
Purchasing Affidavit (Re						

EXHIBIT 10

REQUISITION NO.: MECHIO

#### ADDENDUM ACKNOWLEDGEMENT

I HEREBY ACKNOWLEDGE RECEIPT OF THE FOLLOWING CHECKED ADDENDUM(S) AND HAVE MADE THE NECESSARY REVISIONS TO MY PROPOSAL, PLANS AND/OR SPECIFICATION, ETC.

NO.	1	<u> </u>	
NO.	2	<u> </u>	
NO.	3	*******	

ADDENDUM NO.'S:

NO. 4 ......

NO. 5 ......

I UNDERSTAND THAT FAILURE TO CONFIRM THE RECEIPT OF THE ADDENDUM(S) MAY BE CAUSE FOR REJECTION OF BIDS. VENDOR MUST CLEARLY UNDERSTAND THAT ANY VERBAL REPRESENTATION MADE OR ASSUMED TO BE MADE DURING ANY ORAL DISCUSSION HELD BETWEEN VENDOR'S REPRESENTATIVES AND ANY STATE PERSONNEL IS NOT BINDING. ONLY THE INFORMATION ISSUED IN WRITING AND ADDED TO THE SPECIFICATIONS BY AN OFFICIAL ADDENDUM IS BINDING.

SIGNATURE

FENOMTEK, Inc.

*1-12-10*DATE

REV. 11/96