



State of West Virginia
 Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

Request for Quotation

RFQ NUMBER
COR61417

PAGE
1

ADDRESS CORRESPONDENCE TO ATTENTION OF:
**JOHN ABBOTT
 304-558-2544**

RFQ COPY

TYPE NAME/ADDRESS HERE
**Appriss, Inc.
 10401 Linn Station Road, Suite 200
 Louisville, KY 40223-3842**

SHIP TO

**DIVISION OF CORRECTIONS
 VARIOUS LOCALES AS INDICATED
 BY ORDER**

DATE PRINTED: 08/05/2009	TERMS OF SALE	SHIP VIA	F.O.B.	FREIGHT TERMS
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BID OPENING DATE: **08/20/2009** BID OPENING TIME **01:30PM**

LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
0001	1	LS		915-28	\$ 47,700.00	\$ 47,700.00
<p>VICTIM INFORMATION NOTIFICATION SERVICES</p> <p>OPEN-END CONTRACT TO PROVIDE VICTIM INFORMATION NOTIFICATION EVERYDAY SYSTEM SERVICES FOR THE WEST VIRGINIA DIVISION OF CORRECTIONS, PER THE SPECIFICATIONS.</p> <p>EXHIBIT 3</p> <p>LIFE OF CONTRACT: THIS CONTRACT BECOMES EFFECTIVE ON AND EXTENDS FOR A PERIOD OF ONE (1) YEAR OR UNTIL SUCH "REASONABLE TIME" THEREAFTER AS IS NECESSARY TO OBTAIN A NEW CONTRACT OR RENEW THE ORIGINAL CONTRACT. THE "REASONABLE TIME" PERIOD SHALL NOT EXCEED TWELVE (12) MONTHS. DURING THIS "REASONABLE TIME" THE VENDOR MAY TERMINATE THIS CONTRACT FOR ANY REASON UPON GIVING THE DIRECTOR OF PURCHASING 30 DAYS WRITTEN NOTICE.</p> <p>UNLESS SPECIFIC PROVISIONS ARE STIPULATED ELSEWHERE IN THIS CONTRACT DOCUMENT, THE TERMS, CONDITIONS AND PRICING SET HEREIN ARE FIRM FOR THE LIFE OF THE CONTRACT.</p> <p>RENEWAL: THIS CONTRACT MAY BE RENEWED UPON THE MUTUAL WRITTEN CONSENT OF THE SPENDING UNIT AND VENDOR, SUBMITTED TO THE DIRECTOR OF PURCHASING THIRTY (30) DAYS PRIOR TO THE EXPIRATION DATE. SUCH RENEWAL SHALL BE IN ACCORDANCE WITH THE TERMS AND CONDITIONS OF THE ORIGINAL CONTRACT AND SHALL BE LIMITED TO TWO (2) ONE (1) YEAR PERIODS.</p>						

RECEIVED
 2009 AUG 20 AM 9:48
 WV PURCHASING DIVISION

SEE REVERSE SIDE FOR TERMS AND CONDITIONS		
SIGNATURE <i>[Signature]</i>	TELEPHONE 502-815-3907	DATE August 19, 2009
TITLE Exec. VP - Public Safety Group	FEIN 61-1371324	ADDRESS CHANGES TO BE NOTED ABOVE

WHEN RESPONDING TO RFQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'



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<p>CANCELLATION: THE DIRECTOR OF PURCHASING RESERVES THE RIGHT TO CANCEL THIS CONTRACT IMMEDIATELY UPON WRITTEN NOTICE TO THE VENDOR IF THE COMMODITIES AND/OR SERVICES SUPPLIED ARE OF AN INFERIOR QUALITY OR DO NOT CONFORM TO THE SPECIFICATIONS OF THE BID AND CONTRACT HEREIN.</p> <p>OPEN MARKET CLAUSE: THE DIRECTOR OF PURCHASING MAY AUTHORIZE A SPENDING UNIT TO PURCHASE ON THE OPEN MARKET, WITHOUT THE FILING OF A REQUISITION OR COST ESTIMATE, ITEMS SPECIFIED ON THIS CONTRACT FOR IMMEDIATE DELIVERY IN EMERGENCIES DUE TO UNFORESEEN CAUSES (INCLUDING BUT NOT LIMITED TO DELAYS IN TRANSPORTATION OR AN UNANTICIPATED INCREASE IN THE VOLUME OF WORK.)</p> <p>QUANTITIES: QUANTITIES LISTED IN THE REQUISITION ARE APPROXIMATIONS ONLY, BASED ON ESTIMATES SUPPLIED BY THE STATE SPENDING UNIT. IT IS UNDERSTOOD AND AGREED THAT THE CONTRACT SHALL COVER THE QUANTITIES ACTUALLY ORDERED FOR DELIVERY DURING THE TERM OF THE CONTRACT, WHETHER MORE OR LESS THAN THE QUANTITIES SHOWN.</p> <p>ORDERING PROCEDURE: SPENDING UNIT(S) SHALL ISSUE A WRITTEN STATE CONTRACT ORDER (FORM NUMBER WV-39) TO THE VENDOR FOR COMMODITIES COVERED BY THIS CONTRACT. THE ORIGINAL COPY OF THE WV-39 SHALL BE MAILED TO THE VENDOR AS AUTHORIZATION FOR SHIPMENT, A SECOND COPY MAILED TO THE PURCHASING DIVISION, AND A THIRD COPY RETAINED BY THE SPENDING UNIT.</p> <p>BANKRUPTCY: IN THE EVENT THE VENDOR/CONTRACTOR FILES FOR BANKRUPTCY PROTECTION, THE STATE MAY DEEM THE CONTRACT NULL AND VOID, AND TERMINATE SUCH CONTRACT WITHOUT FURTHER ORDER.</p>						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS			
SIGNATURE <i>[Signature]</i>	TELEPHONE 502-815-3907	DATE August 19, 2009	
TITLE Exec. VP - Public Safety Group	FEIN 61-1371324	ADDRESS CHANGES TO BE NOTED ABOVE	

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<p>THE TERMS AND CONDITIONS CONTAINED IN THIS CONTRACT SHALL SUPERSEDE ANY AND ALL SUBSEQUENT TERMS AND CONDITIONS WHICH MAY APPEAR ON ANY ATTACHED PRINTED DOCUMENTS SUCH AS PRICE LISTS, ORDER FORMS, SALES AGREEMENTS OR MAINTENANCE AGREEMENTS, INCLUDING ANY ELECTRONIC MEDIUM SUCH AS CD-ROM.</p> <p>REV. 05/26/2009</p> <p style="text-align: center;">NOTICE</p> <p>A SIGNED BID MUST BE SUBMITTED TO:</p> <p style="text-align: center;">DEPARTMENT OF ADMINISTRATION PURCHASING DIVISION BUILDING 15 2019 WASHINGTON STREET, EAST CHARLESTON, WV 25305-0130</p> <p>THE BID SHOULD CONTAIN THIS INFORMATION ON THE FACE OF THE ENVELOPE OR THE BID MAY NOT BE CONSIDERED:</p> <p>SEALED BID</p> <p>BUYER: JOHN ABBOTT (32)</p> <p>RFQ. NO.: COR61417</p> <p>BID OPENING DATE: 8/20/2009</p> <p>BID OPENING TIME: 1:30 PM</p>						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE 	TELEPHONE 502-815-3907	DATE August 19, 2009
TITLE Exec. VP - Public Safety Group	FEIN 61-1371324	ADDRESS CHANGES TO BE NOTED ABOVE

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BID OPENING DATE: **08/20/2009** BID OPENING TIME **01:30PM**

LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
PLEASE PROVIDE A FAX NUMBER IN CASE IT IS NECESSARY TO CONTACT YOU REGARDING YOUR BID: (502) 815-5897 ----- CONTACT PERSON (PLEASE PRINT CLEARLY): Thomas R. Seigle Exec. VP, Public Safety Group -----						
***** THIS IS THE END OF RFQ COR61417 ***** TOTAL:						<u>\$ 47,700.00</u>

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE <i>Thomas R. Seigle</i>	TELEPHONE 502-815-3907	DATE August 19, 2009
TITLE Exec. VP - Public Safety Group	FEIN 61-1371324	ADDRESS CHANGES TO BE NOTED ABOVE

WHEN RESPONDING TO RFQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'

The West Virginia Division of Corrections is in need of a 24-hour a day, 7-day a week operation, support and maintenance service for the Victim Information Notification Everyday System (VINE).

Enclosed are the minimum acceptable requirements that shall be bid:

	Meets Spec	
	Yes	No
<u>EXPERIENCE and REFERENCES</u>		
Must have experience in setting up, monitoring and maintaining an automated victim notification system	<u>X</u>	_____
Furnish three separate references. See Attachment A		
Must have implemented an automated victim notification System	<u>X</u>	_____
Furnish three separate references. See Attachment B		
<u>NOTIFICATION SYSTEMS</u>		
Must have capability of accepting Registrations and making notifications by telephone, e-mail and letter	<u>X</u>	_____
System must have the ability for the victim to register on an automated system	<u>X</u>	_____
Besides regular notifications in English, System must Be supported in other languages, to include Spanish	<u>X</u>	_____
Must have the ability to develop customized web pages, telephone scripts, emails and letters	<u>X</u>	_____
System must notify when the custody status of an offender changes from In Custody to Out of Custody	<u>X</u>	_____
System must notify individuals regarding parole hearing dates	<u>X</u>	_____

	Meets	Spec
	Yes	No

LIVE OPERATOR VICTIM SERVICES

Must provide live operator victim services	<u>X</u>	_____
The Operator must assist callers in looking for an offender	<u>X</u>	_____
The Operator must assist with registration for the victim notification	<u>X</u>	_____
The live operator victim services system must offer support 24/7/365	<u>X</u>	_____
The live operators must be trained in victim services	<u>X</u>	_____
System must be equipped to handle TDD/TTY calls/callers	<u>X</u>	_____

DATA OPERATIONS CENTER

Data Operations Center must operate 24/7/365	<u>X</u>	_____
Must monitor data flows into your system	<u>X</u>	_____
Data must be secured (both technically and physically).	<u>X</u>	_____

SECURED INTERNET SITE

Must provide a public web site for victims to search For offender information and register for notifications on Custody status	<u>X</u>	_____
Must provide a secured non-public web based notification management tool	<u>X</u>	_____
Must have the ability to manually override notifications	<u>X</u>	_____

REPORTS

Must provide the ability to
Retrieve predefined reports through the software X
Examples: Notification reports, victim reports, statistics (etc.)

PROMOTIONAL SUPPORT

Must provide a promotional support campaign X

TRAINING

Training and ongoing support must be provided X

ACCOUNT MANAGEMENT

Must provide dedicated account managers to manage
day to day activities with the customer X

COR61417 - Bid Form			
Description	Estimated Order Qty.	Unit Price	Extended Total
Hosting Fee - Monthly -For Entire Agency	12 Months	\$ 47,700	\$ 47,700
Set-Up Fee	1	\$	\$
Equipment Fee	1	\$	\$
24/7/365 Support	1	\$	\$
Training	1	\$	\$
Failure to use this form may result in disqualification.		Grand Total	\$ 47,700
Bidder / Vendor Information:			
Name:	Appriss, Inc.		
Address:	10401 Linn Station Road, Suite 200		
	Louisville, KY 40223-3842		
Phone# :	502-815-3907		
Email Address:	tseigle@appriss.com		
Contract Coordinator Information:			
Name:	Thomas R. Seigle		
Address:	10401 Linn Station Road, Suite 200		
	Louisville, KY 40223-3842		
Phone# :	(502) 815-3907		
Email Address:	tseigle@appriss.com		

VENDOR PREFERENCE CERTIFICATE

Certification and application* is hereby made for Preference in accordance with *West Virginia Code*, §5A-3-37. (Does not apply to construction contracts). *West Virginia Code*, §5A-3-37, provides an opportunity for qualifying vendors to request (at the time of bid) preference for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the *West Virginia Code*. This certificate for application is to be used to request such preference. The Purchasing Division will make the determination of the Resident Vendor Preference, if applicable.

- 1. **Application is made for 2.5% resident vendor preference for the reason checked:**
 Bidder is an individual resident vendor and has resided continuously in West Virginia for four (4) years immediately preceding the date of this certification; or,
 Bidder is a partnership, association or corporation resident vendor and has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or 80% of the ownership interest of Bidder is held by another individual, partnership, association or corporation resident vendor who has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; or,
 Bidder is a nonresident vendor which has an affiliate or subsidiary which employs a minimum of one hundred state residents and which has maintained its headquarters or principal place of business within West Virginia continuously for the four (4) years immediately preceding the date of this certification; or,
- 2. **Application is made for 2.5% resident vendor preference for the reason checked:**
 Bidder is a resident vendor who certifies that, during the life of the contract, on average at least 75% of the employees working on the project being bid are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
- 3. **Application is made for 2.5% resident vendor preference for the reason checked:**
 Bidder is a nonresident vendor employing a minimum of one hundred state residents or is a nonresident vendor with an affiliate or subsidiary which maintains its headquarters or principal place of business within West Virginia employing a minimum of one hundred state residents who certifies that, during the life of the contract, on average at least 75% of the employees or Bidder's affiliate's or subsidiary's employees are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; or,
- 4. **Application is made for 5% resident vendor preference for the reason checked:**
 Bidder meets either the requirement of both subdivisions (1) and (2) or subdivision (1) and (3) as stated above; or,
- 5. **Application is made for 3.5% resident vendor preference who is a veteran for the reason checked:**
 Bidder is an individual resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard and has resided in West Virginia continuously for the four years immediately preceding the date on which the bid is submitted; or,
- 6. **Application is made for 3.5% resident vendor preference who is a veteran for the reason checked:**
 Bidder is a resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard, if, for purposes of producing or distributing the commodities or completing the project which is the subject of the vendor's bid and continuously over the entire term of the project, on average at least seventy-five percent of the vendor's employees are residents of West Virginia who have resided in the state continuously for the two immediately preceding years.

Bidder understands if the Secretary of Revenue determines that a Bidder receiving preference has failed to continue to meet the requirements for such preference, the Secretary may order the Director of Purchasing to: (a) reject the bid; or (b) assess a penalty against such Bidder in an amount not to exceed 5% of the bid amount and that such penalty will be paid to the contracting agency or deducted from any unpaid balance on the contract or purchase order.

By submission of this certificate, Bidder agrees to disclose any reasonably requested information to the Purchasing Division and authorizes the Department of Revenue to disclose to the Director of Purchasing appropriate information verifying that Bidder has paid the required business taxes, provided that such information does not contain the amounts of taxes paid nor any other information deemed by the Tax Commissioner to be confidential.

Under penalty of law for false swearing (*West Virginia Code*, §61-5-3), Bidder hereby certifies that this certificate is true and accurate in all respects; and that if a contract is issued to Bidder and if anything contained within this certificate changes during the term of the contract, Bidder will notify the Purchasing Division in writing immediately.

Bidder: NOT APPLICABLE Signed: _____

Date: _____ Title: _____

*Check any combination of preference consideration(s) indicated above, which you are entitled to receive.

STATE OF WEST VIRGINIA
Purchasing Division**PURCHASING AFFIDAVIT****VENDOR OWING A DEBT TO THE STATE:**

West Virginia Code §5A-3-10a provides that: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owed is an amount greater than one thousand dollars in the aggregate.

PUBLIC IMPROVEMENT CONTRACTS & DRUG-FREE WORKPLACE ACT:

If this is a solicitation for a public improvement construction contract, the vendor, by its signature below, affirms that it has a written plan for a drug-free workplace policy in compliance with Article 1D, Chapter 21 of the *West Virginia Code*. The vendor **must** make said affirmation with its bid submission. Further, public improvement construction contract may not be awarded to a vendor who does not have a written plan for a drug-free workplace policy in compliance with Article 1D, Chapter 21 of the *West Virginia Code* and who has not submitted that plan to the appropriate contracting authority in timely fashion. For a vendor who is a subcontractor, compliance with Section 5, Article 1D, Chapter 21 of the *West Virginia Code* may take place before their work on the public improvement is begun.

ANTITRUST:

In submitting a bid to any agency for the state of West Virginia, the bidder offers and agrees that if the bid is accepted the bidder will convey, sell, assign or transfer to the state of West Virginia all rights, title and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the state of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the state of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to the bidder.

I certify that this bid is made without prior understanding, agreement, or connection with any corporation, firm, limited liability company, partnership or person or entity submitting a bid for the same materials, supplies, equipment or services and is in all respects fair and without collusion or fraud. I further certify that I am authorized to sign the certification on behalf of the bidder or this bid.

LICENSING:

Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agencies or political subdivision. Furthermore, the vendor must provide all necessary releases to obtain information to enable the Director or spending unit to verify that the vendor is licensed and in good standing with the above entities.

CONFIDENTIALITY:

The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in <http://www.state.wv.us/admin/purchase/privacy/noticeConfidentiality.pdf>.

Under penalty of law for false swearing (*West Virginia Code* §61-5-3), it is hereby certified that the vendor affirms and acknowledges the information in this affidavit and is in compliance with the requirements as stated.

Vendor's Name: Appriss, Inc.

Authorized Signature: _____

Date: August 19, 2009

GENERAL TERMS & CONDITIONS
REQUEST FOR QUOTATION (RFQ) AND REQUEST FOR PROPOSAL (RFP)

1. Awards will be made in the best interest of the State of West Virginia.
2. The State may accept or reject in part, or in whole, any bid.
3. All quotations are governed by the *West Virginia Code* and the *Legislative Rules* of the Purchasing Division.
4. Prior to any award, the apparent successful vendor must be properly registered with the Purchasing Division and have paid the required \$125 fee.
5. All services performed or goods delivered under State Purchase Order/Contracts are to be continued for the term of the Purchase Order/Contracts, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods, this Purchase Order/Contract becomes void and of no effect after June 30.
6. Payment may only be made after the delivery and acceptance of goods or services.
7. Interest may be paid for late payment in accordance with the *West Virginia Code*.
8. Vendor preference will be granted upon written request in accordance with the *West Virginia Code*.
9. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
10. The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller.
11. The laws of the State of West Virginia and the *Legislative Rules* of the Purchasing Division shall govern all rights and duties under the Contract, including without limitation the validity of this Purchase Order/Contract.
12. Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties.
13. **BANKRUPTCY:** In the event the vendor/contractor files for bankruptcy protection, the State may deem this contract null and void, and terminate such contract without further order.
14. **HIPAA BUSINESS ASSOCIATE ADDENDUM:** The West Virginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, and available online at the Purchasing Division's web site (<http://www.state.wv.us/admin/purchase/vrc/hipaa.htm>) is hereby made part of the agreement. Provided that, the Agency meets the definition of a Cover Entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the vendor.
15. **WEST VIRGINIA ALCOHOL & DRUG-FREE WORKPLACE ACT:** If this Contract constitutes a public improvement construction contract as set forth in Article 1D, Chapter 21 of the West Virginia Code ("The West Virginia Alcohol and Drug-Free Workplace Act"), then the following language shall hereby become part of this Contract: "The contractor and its subcontractors shall implement and maintain a written drug-free workplace policy in compliance with the West Virginia Alcohol and Drug-Free Workplace Act, as set forth in Article 1D, Chapter 21 of the West Virginia Code. The contractor and its subcontractors shall provide a sworn statement in writing, under the penalties of perjury, that they maintain a valid drug-free work place policy in compliance with the West Virginia and Drug-Free Workplace Act. It is understood and agreed that this Contract shall be cancelled by the awarding authority if the Contractor: 1) Fails to implement its drug-free workplace policy; 2) Fails to provide information regarding implementation of the contractor's drug-free workplace policy at the request of the public authority; or 3) Provides to the public authority false information regarding the contractor's drug-free workplace policy."

INSTRUCTIONS TO BIDDERS

1. Use the quotation forms provided by the Purchasing Division.
2. **SPECIFICATIONS:** Items offered must be in compliance with the specifications. Any deviation from the specifications must be clearly indicated by the bidder. Alternates offered by the bidder as **EQUAL** to the specifications must be clearly defined. A bidder offering an alternate should attach complete specifications and literature to the bid. The Purchasing Division may waive minor deviations to specifications.
3. Complete all sections of the quotation form.
4. Unit prices shall prevail in case of discrepancy.
5. All quotations are considered F.O.B. destination unless alternate shipping terms are clearly identified in the quotation.
6. **BID SUBMISSION:** All quotations must be delivered by the bidder to the office listed below prior to the date and time of the bid opening. Failure of the bidder to deliver the quotations on time will result in bid disqualifications: Department of Administration, Purchasing Division, 2019 Washington Street East, P.O. Box 50130, Charleston, WV 25305-0130

Attachment A - References for Appriss, Inc.

Must have experience in setting up, monitoring and maintaining an automated victim notification system.

Customer Name:	Commonwealth of Kentucky
Address:	Kentucky Department of Corrections 245 East Main Street Frankfort, Kentucky 40602-2400
Contact Name:	Lisa Lamb
Telephone Number:	(502) 564-4726
Fax Number:	(502) 564-5642
E-Mail	lisa.lamb@ky.gov
Dates of Service:	May 1996 - Present
Detailed Description:	Kentucky's statewide automated victim notification system interfaces with both manual and automated systems. The Kentucky system was the first site that combined inmate information from jails statewide and the DOC inmate information into a single site for automated victim notification. Juveniles convicted of violent crimes are included in the system. The system includes live operator assistance and is provided in both English and Spanish.

Customer Name:	State of North Carolina
Address:	1201 Front Street Suite 200 Raleigh, NC 27609
Contact Name:	Debbie Allen
Telephone Number:	(919) 733-4564
Fax Number:	(919) 733-4625
E-Mail:	dallen@ncgcccd.org
Dates of Service:	May 1998 - Present
Detailed Description:	North Carolina's Statewide Automated Victim Assistance and Notification (SAVAN) system interfaces with both manual and automated systems. The system combines all inmate release/transfer and court event information into a single system that is utilized for victim notification. The system includes live operator assistance and is provided in both English and Spanish.

Customer Name:	State of Illinois
Address:	Office of VCVA & AVN 628 Maine Street Quincy, Illinois 62301
Contact Name:	Elizabeth T. Scholz
Telephone Number:	(217) 223-2221
Fax Number:	(217) 223-8995
E-Mail	EScholz@atg.state.il.us
Dates of Service:	March 2001 - Present
Detailed Description:	Illinois' statewide automated victim notification system interfaces with both manual and automated systems. The system combines all inmate records and court event records into a single system that is utilized for victim notification. The system includes live operator assistance and is provided in both English and Spanish.

Attachment B - References for Appriss, Inc.

Must have implemented an automated victim notification system.

Customer Name:	New York State Department of Corrections
Address:	NYS Department of Correctional Services 1220 Washington Avenue, State Campus Bldg. 2. Albany, NY 12226-2050
Contact Name:	Janet Koupash
Telephone Number:	(518) 402-6600
Fax Number:	(518) 402-6618
E-Mail	Janet.Koupash@docs.state.ny.us
Dates of Service:	December 1998 - Present
Detailed Description:	New York State Department of Corrections automated victim notification system interfaces with both manual and automated systems. The system combines all inmate records and court event records into a single system that is utilized for victim notification. The system includes live operator assistance and is provided in both English and Spanish.

Customer Name:	Wisconsin Department of Corrections
Address:	3099 E. Washington Ave Madison, WI 53707-7925
Contact Name:	Colleen Jo Winston
Telephone Number:	(608) 240-5880
Fax Number:	(608) 240-3353
E-Mail:	Colleenj.winston@wisconsin.gov
Dates of Service:	February 1997 - Present
Detailed Description:	Wisconsin Department of Corrections automated victim notification system interfaces with both manual and automated systems. The system combines all inmate records into a single system that is utilized for victim notification. The system includes live operator assistance and is provided in both English and Spanish.

Customer Name:	Arkansas Crime Information Center
Address:	One Capitol Mall, Little Rock , AR 72201
Contact Name:	Rick Stallings
Telephone Number:	(501) 682-7438
Fax Number:	(501) 682-2530
E-Mail	rstallings@acic.arkansas.gov
Dates of Service:	April 1998 - Present
Detailed Description:	Arkansas Victim Information and Notification Everyday system interfaces with both manual and automated systems. The system combines all inmate release/transfer for county jails and the Department of Corrections along with probation and parole and court event information into a single system that is utilized for victim notification. The system includes live operator assistance, TTY, and is provided in both English and Spanish.