

October 20, 2009

Roberta Wagner
State of West Virginia
Department of Administration
Purchasing Division
Building 15
2019 Washington Street, East
Charleston, WV 25305-0130

Dear Ms. Wagner,

The Yale New Haven Center for Emergency Preparedness and Disaster Response (YNH-CEPDR) is pleased to provide the enclosed Quotation in response to the State of West Virginia Request for Quotation Number BPH10027 for Planning, Development and Execution of Homeland Security Exercise and Evaluation Program (HSEEP) Compliant Exercises.

YNH-CEPDR is an organization within the Yale New Haven Health System (YNHHS), a 501 (3) not-for-profit healthcare delivery system comprised of three acute care hospitals, a children's hospital, a psychiatric hospital, an outpatient medical center and ten ambulatory care centers in Connecticut. With 12,000 employees and 3,500 physicians, YNHHS is the largest healthcare delivery organization in Connecticut.

YNH-CEPDR has been designated by the State of Connecticut Department of Public Health as an emergency preparedness *Center of Excellence* and provides drills and exercises support to public and private organizations throughout the nation.

YNH-CEPDR looks forward to working with the State of West Virginia. Please let me know if you require additional information regarding our proposal.

Sincerely.

Christopher M. Cannon, MSN, MPH, MBA, FACHE

National Director

Yale New Haven Center for Emergency Preparedness and Disaster Response

Yale New Haven Health System

Email: christopher.cannon@ynhh.org

Phone: (203) 688-3224 Fax: (203) 688-4618



DATE PRINTED

State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

### Request for Quotation

BPH10027

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ADDRESS CORRESPONDENCE TO ATTENTION OF

ROBERTA WAGNER 104-558-0067

RFQ COPY TYPE NAME/ADDRESS HERE Yale New Haven Center for Emergency Preparedness and Disaster Response 1 Church Street, 5th Floor New Haven, CT 06510

HEALTH AND HUMAN RESOURCES BPH - THREAT PREPAREDNESS

505 CAPITOL STREET, SUITE 200 CHARLESTON, WV 25301 304-558-1218

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National Di	rector	FEN	22-252	9464				ADDRESS CHA	NGES	TO BE NOTED	ABOVE
WH	EN RESPON	DING T	O RFQ.	INSERT	NAME AND	ADDRESS I	NS	PACE ABOVE LA			

# GENERAL TERMS & CONDITIONS REQUEST FOR QUOTATION (RFQ) AND REQUEST FOR PROPOSAL (RFP)

- 1. Awards will be made in the best interest of the State of West Virginia
- 2. The State may accept or reject in part, or in whole, any bid.
- 3. All quotations are governed by the West Virginia Code and the Legislative Rules of the Purchasing Division
- 4. Prior to any award, the apparent successful vendor must be properly registered with the Purchasing Division and have paid the required \$125 fee
- 5. All services performed or goods delivered under State Purchase Order/Contracts are to be continued for the term of the Purchase Order/Contracts, contingent upon funds being appropriated by the Legislature or otherwise being made available in the event funds are not appropriated or otherwise available for these services or goods, this Purchase Order/Contract becomes void and of no effect after June 30
- 6. Payment may only be made after the delivery and acceptance of goods or services
- 7. Interest may be paid for late payment in accordance with the West Virginia Code
- 8 Vendor preference will be granted upon written request in accordance with the West Virginia Code.
- 9. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
- 10. The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller
- 11. The laws of the State of West Virginia and the *Legislative Rules* of the Purchasing Division shall govern all rights and duties under the Contract, including without limitation the validity of this Purchase Order/Contract
- 12. Any reference to automatic renewal is hereby deleted 
  The Contract may be renewed only upon mutual written agreement of the parties
- 13. BANKRUPTCY: In the event the vendor/contractor files for bankruptcy protection, the State may deem this contract null and void, and terminate such contract without further order
- 14. HIPAA BUSINESS ASSOCIATE ADDENDUM: The West Virginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, and available online at the Purchasing Division's web site (http://www.state.wv.us/admin/purchase/vrc/hipaa.htm) is hereby made part of the agreement. Provided that, the Agency meets the definition of a Cover Entity (45 CFR §160 103) and will be disclosing Protected Health Information (45 CFR §160 103) to the vendor
- 15. WEST VIRGINIA ALCOHOL & DRUG-FREE WORKPLACE ACT: If this Contract constitutes a public improvement construction contract as set forth in Article 1D, Chapter 21 of the West Virginia Code ("The West Virginia Alcohol and Drug-Free Workplace Act"), then the following language shall hereby become part of this Contract: "The contractor and its subcontractors shall implement and maintain a written drug-free workplace policy in compliance with the West Virginia Alcohol and Drug-Free Workplace Act, as set forth in Article 1D, Chapter 21 of the West Virginia Code The contractor and its subcontractors shall provide a sworn statement in writing, under the penalties of perjury, that they maintain a valid drug-free work place policy in compliance with the West Virginia and Drug-Free Workplace Act. It is understood and agreed that this Contract shall be cancelled by the awarding authority if the Contractor: 1) Fails to implement its drug-free workplace policy; 2) Fails to provide information regarding implementation of the contractor's drug-free workplace policy at the request of the public authority; or 3) Provides to the public authority false information regarding the contractor's drug-free workplace policy."

### **INSTRUCTIONS TO BIDDERS**

- 1 Use the quotation forms provided by the Purchasing Division.
- 2. SPECIFICATIONS: Items offered must be in compliance with the specifications. Any deviation from the specifications must be clearly indicated by the bidder. Alternates offered by the bidder as EQUAL to the specifications must be clearly defined. A bidder offering an alternate should attach complete specifications and literature to the bid. The Purchasing Division may waive minor deviations to specifications.
- 3. Complete all sections of the quotation form
- 4. Unit prices shall prevail in case of discrepancy.
- 5. All quotations are considered FOB destination unless alternate shipping terms are clearly identified in the quotation
- **6. BID SUBMISSION:** All quotations must be delivered by the bidder to the office listed below prior to the date and time of the bid opening Failure of the bidder to deliver the quotations on time will result in bid disqualifications: Department of Administration, Purchasing Division, 2019 Washington Street East, PO Box 50130, Charleston, WV 25305-0130



RFQ COPY

1 Church Street, 5th Floor

New Haven, CT 06510

TYPE NAME/ADDRESS HERE

Yale New Haven Center for Emergency Preparedness and Disaster Response

State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

### Request for Quotation

AFO NUMBER BPH10027 PAGE

ADDRESS CORRESPONDENCE TO ATTENTION OF

ROBERTA WAGNER

<u> 804-558-0067</u>

HEALTH AND HUMAN RESOURCES BPH - THREAT PREPAREDNESS

505 CAPITOL STREET, SUITE 200 CHARLESTON, WV 25301 304-558-1218

DATE PRINTED TERMS OF SALE: SHIP VIA F.O.B. FREIGHT TERMS 09/22/2009 BID OPENING DATE: 10/22/2009 BID OPENING TIME 01:30PM CAT NO. LINE QUANTITY UOP ITEM NUMBER UNIT PRICE AMOUNT (1) YEAR PERIODS. CANCELLATION: THE DIRECTOR OF PURCHASING RESERVES THE RIGHT TO CANCEL THIS CONTRACT IMMEDIATELY UPON WRITTEN NOTICE TO THE VENDOR IF THE COMMODITIES AND/OR SERVICES SUPPLIED ARE OF AN INFERIOR QUALITY OR DO NOT CONFORM TO THE SPECIFICATIONS OF THE BID AND CONTRACT HEREIN. BANKRUPTCY: IN THE EVENT THE VENDOR/CONTRACTOR FILES FOR BANKRUPTCY PROTECTION, THE STATE MAY DEEM THE CONTRACT NULL AND VOID! AND TERMINATE SUCH CONTRACT WITHOUT FURTHER ORDER. THE TERMS AND CONDITIONS CONTAINED IN THIS CONTRACT SHALL SUPERSEDE ANY AND ALL SUBSEQUENT TERMS AND CONDITIONS WHICH MAY APPEAR ON ANY ATTACHED PRINTED DOCUMENTS SUCH AS PRICE LISTS, ORDER FORMS; SALES AGREEMENTS OR MAINTENANCE AGREEMENTS, INCLUDING ANY ELECTRONIC MEDIUM SUCH AS CD-ROM. REV. 05/26/2009 INQUIRIES: WRITTEN QUESTIONS SHALL BE ACCEPTED THROUGH CLOSE OF BUSINESS ON 10/6/2009 QUESTIONS MAY BE SENT VIA USPS, FAX, COURTER OR E-MAIL. IN ORDER TO ASSURE NO VENDOR RECEIVES AN UNFAIR ADVANTAGE, NO SUBSTANTIVE QUESTIONS WILL BE ANSWERED ORALLY IF POSSIBLE, E-MAIL QUESTIONS ARE PREFERRED ADDRESS INQUIRIES TO: koberta wagner DEPARTMENT OF ADMINISTRATION PURCHASING DIVISION 2019 Washington Street EAST CHARLESTON, WV 25\$11 SEE REVERSE SIDE FOR TERMS AND CONDITIONS SIGNATURE TELEPHONE DATE (203) 688-3224 October 20, 2009 FEIN National Director ADDRESS CHANGES TO BE NOTED ABOVE 22-2529464

WHEN RESPONDING TO RFQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'



RFQ COPY

1 Church Street, 5th Floor

New Haven, CT 06510

TYPE NAME/ADDRESS HERE

Yale New Haven Center for Emergency Preparedness and Disaster Response

State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

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AFQ NUMBER BPH10027

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HEALTH AND HUMAN RESOURCES BPH - THREAT PREPAREDNESS

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State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

# Request for Quotation

DATE PRINTED TERMS OF SALE SHIP VIA F.O.B. FREIGHT TERMS

BPH10027

PAGE 4

ADDRESS CORRESPONDENCE TO ATTENTION OF

ROBERTA WAGNER

RFQ COPY
TYPE NAME/ADDRESS HERE
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Preparedness and Disaster Response
1 Church Street, 5th Floor
New Haven, CT 06510

HEALTH AND HUMAN RESOURCES BPH - THREAT PREPAREDNESS

505 CAPITOL STREET, SUITE 200 CHARLESTON, WV 25301 304-558-1218

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	****	THIS	TS T	IE ENI	ੇਸ਼ਸ਼ ਸ <b>਼</b>	) BPH10	27	***** TOTAL	: \$119,600
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# RFQ Addendum for Exercise Contractor

		Cost Sheet		
Deliverable	Activity	Sub Activity	Activity Cost	Total Cost for Deliverable
Deliverable 1 Meet with CTP leadership exercises. Objectives must oriented). All components to August 8, 2010.	Deliverable 1  Meet with CTP leadership to jointly develop overall concept, objectives, scenario, and timeline for exercises. Objectives must follow the SMART format (simple, measurable, achievable, realistic and task oriented). All components of exercise planning, execution, evaluation and follow up must be completed prior to August 8, 2010.	cept, objectives, scenario, a simple, measurable, achieva on, evaluation and follow u	nd timeline for ible, realistic and task p must be completed prior	\$1,360
	Meet with CTP to develop exercise concepts, objectives, scenario and timelines.	N/A	\$1,360	
Deliverable 2				N/A
For each exercise, provide exercise cont perform exercise planning, development	For each exercise, provide exercise controllers, an exercise director and an adequate number of trained staff to perform exercise planning, development and coordination.	ise director and an adequate	number of trained staff to	(associated costs included in deliverable 3, 4 and 5)
	For each exercise, provide an adequate number of trained staff to perform exercise planning, development	\$		
A VANCOUS IN THE SECOND	and coordination For each exercise provide an exercise director	1		
	For CRI/state exercise provide exercise controllers	6		
	For COOP exercise provide exercise	4	And a second of the land of th	
Deliverable 3	COMMONES			\$28,400

For each exercise, conductraining, I evaluator debri	For each exercise, conduct a minimum of 3 planning (initial, training, 1 evaluator debrief, and 1 after action planning confine exercise plan developed between the contractor and CTD	For each exercise, conduct a minimum of 3 planning (initial, midpoint and final) conferences, 1 evaluator training, 1 evaluator debrief, and 1 after action planning conference at the CTP location as scheduled as part of the exercise plan developed hetween the contractor and CTP	ferences, 1 evaluator on as scheduled as part of	
	CRI/state exercise		\$1,400	
	conduct initial, midpoint and final conferences, 1	planning meeting		
	evaluator training, 1			
	evaluator debrief, and 1			
	after action planning			
	conference at the CTP			
	location	***************************************		
		CRI/State midpoint	\$4,300	
in distance.		planning meeting		
		CRI/State final	\$3,600	
To the state of th		planning meeting		
		CRI/State evaluator	\$1,250	- Annual Control of the Control of t
		training		
		CRI/State evaluator	\$750	
		debriefing	,	
		CRI/State AAR planning	\$4,450	
		conference		
	For COOP exercise	COOP initial planning	\$3,450	
	conduct initial, midpoint	conference		
	and final conferences, 1			
	evaluator training, 1			
	evaluator debrief, and 1			
	after action planning			
	conference at the CTP			
	location			
		COOP midpoint	\$3,300	
		planning conference		
		COOP final	\$1,200	
		planning conference		
		COOP evaluator	\$1,250	
		training		
		COOP evaluator	\$550	
		debriefing		

Deliverable 4 Design, devolop, deliver and support 1, one day tabletop exercise of the Bureau's Continuity of Operations plan for approximately \$10.75 Bureau employees. Target dates of exercise conduct is no sconer than February 1, 2010 and no later than April 30, 2010.  Design, devolop, deliver and support 1, two day functional exercise to simulate dispensing activity within the state's Cities' Readiness Initiative (CRI) jurisdiction (comprised to Kanawaha. Clay, Staging and Storage (KSS) of mass vaccuation and prophytaxs from the Strategy Astional Stockpile. Target dates of exercise to and support 1, one date functions are state evel of peritorial state evel of peritorial components in that may include incident comparison. April 20, 2010.  Design, develop, deliver and support 1, two day functional exercise to simulate dispensing activity within the state's cities' Readiness Initiative (CRI) jurisdiction (comprised of Kanawaha. Clay, Staging and Storage (KSS) of mass vaccuation and prophytaxs from the Strategy Astional Stockpile. Target dates of exercise conduct is no sooner than April 1, 2010 and no later than June 30, 2010.  Design, develop, deliver and support 1, one date functional exercise to simulate dispensing strutures of Kanawaha. Clay, Jurisdiction (comprised of Kanawaha. Clay, Jurisdiction (comprised of Kanawaha. Langer Lange Peritary Peritary Readiness Initiative (CRI) jurisdiction (comprised of Kanawaha. Langer La			COOP AAR planning conference	\$2,900	
	Deliverable 4				\$15.940
	Design, develop, deliver and approximately 50-75 Bureau later than April 30, 2010.	support 1, one day tabletop evemployees. Target dates of e	cercise of the Bureau's Contin xercise conduct is no sooner th	uity of Operations plan for nan February 1, 2010 and no	
		Design, develop, deliver and support 1, one day tabletop exercise of the Bureau's Continuity of	N/A		
		approximately 50-75  Bureau employees. Target			
		is no sooner than February 1, 2010 and no later than			
	Politoneklo 5	April 20, 2010.			0.71.000
Berkeley counties) in addition to several associated state level operational components that may include incident command functions, risk communications, inventory management, and Receipt, Staging and Storage (RSS) of mass vaccination and prophylaxis from the Strategic National Stockpile. Target dates of exercise conduct is no sooner than April 1, 2010 and no later than June 30, 2010.  Design, develop, deliver and support 1, one date functional exercise to simulate dispensing activity within the state's cities' Readiness Initiative (CRI) jurisdiction (comprised of Kanawha, Clay, Boone, Putnam, Lincoln, States) and Bactory experience and States and Stat	Design, develop, deliver and a Cities' Readiness Initiative (C	support i, two day functional XI) jurisdiction (comprised o	exercise to simulate dispensir of Kanawha, Clay, Boone, Put	g activity within the state's nam, Lincoln, Jefferson and	451,900
date date e to ing tate's friative on twha, amd	Berkeley counties) in addition command functions, risk com vaccination and prophylaxis f	n to several associated state le munications, inventory mana rom the Strategic National St	vel operational components the gement, and Receipt, Staging ockpile. Target dates of exerc	and Storage (RSS) of mass use conduct is no sooner	
	than April 1, 2010 and no late	Design, develop, deliver	N/A		
simulate dispensing activity within the state's Cities' Readiness Initiative (CRI) jurisdiction (comprised of Kanawha, Clay, Boone, Putnam, Lincoln, Jefferson and Barkelan counties) in		and support 1, one date			
activity within the state's Cities' Readiness Initiative (CRI) jurisdiction (comprised of Kanawha, Clay, Boone, Putnam, Lincoln, Jefferson and Barkelan counties) in		simulate dispensing			
(CRI) jurisdiction (comprised of Kanawha, Clay, Boone, Putnam, Lincoln, Jefferson and Barkelan countries) in		activity within the state's Cities' Readiness Initiative			
Clay, Boone, Putnam, Lincoln, Jefferson and Barkelan counties) in		(CRI) jurisdiction			
Lincoln, Jefferson and		Clay, Boone, Putnam,			
		Lincoln, Jefferson and			

	red exercise Jist (MSEL), schedule	
-	Deliverable 6 Develop and provide at least 5 electronic and 5 written copies of all finalized HSEEP compliant required exercise documents for each exercise to include: Exercise Evaluation Guides (EEG), Master Scenario Events List (MSEL), situation manuals, and exercise plans tailored to the exercise and to be delivered based on an exercise schedule developed with the CTP.	5 written and 5 electronic copies of HSEEP compliant COOP exercise documents including Sit Manual, and powerpoint presentation
addition to several associated state level operational components that may include incident communications, inventory management, and Receipt, Staging and Storage (RSS) of mass vaccination and prophylaxis from the Strategic National Stockpile. Target dates of exercise conduct is no sooner than April 1, 2010 and no later than June 30,	east 5 electronic and 5 written copcise to include: Exercise Evaluatio	Develop and provide at least 5 electronic and 5 written copies of all finalized HSEEP compliant required exercise documents for each exercise to include: Exercise Evaluation Guides (EEG), Master Scenario Events List (MSEL), situation manuals, and exercise plans tailored to the exercise and to be delivered based on an exercise schedule
	Deliverable 6 Develop and provide at le documents for each exert situation manuals, and ex developed with the CTP.	

	developed with the CTP			
		5 written and 5 electric copies of HSEEP		T reproductive
		documents including		
		exercise plan, EEG, and		
		THOUSE OF THE PARTY OF THE PART		
Deliverable 7				\$9,750
A draft After Action Report	A draft After Action Report shall be developed and submitted to CTP within 30 days of the end of each exercise.	tted to CTP within 30 days of t	the end of each exercise.	
The final after action report	The final after action report shall be submitted to CTP within 60 days of the end of each exercise.	hin 60 days of the end of each	exercise.	
	A draft After Action	AAR for CRI exercise	\$6,400	T T T T T T T T T T T T T T T T T T T
	Report shall be developed			
	and submitted to CTP			
	within 30 days of the end			
	of each exercise. The final			
	after action report shall be			
	submitted to CTP within			
	60 days of the end of each			
	exercise.			
The second secon		AAR for COOP exercise	\$3,350	
Grand Total of Exercise Contract	xercise Contract			\$119,600

# AWARD OF CONTRACT:

CONTRACT WILL BE AWARDED TO THE VENDOR WITH THE LOWEST OVERALL TOTAL COST, WHICH MEETS ALL REQUESTED SPECIFICATIONS AND REQUIREMENTS.

RFQ No	BPH10027	
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# STATE OF WEST VIRGINIA Purchasing Division

### PURCHASING AFFIDAVIT

### **VENDOR OWING A DEBT TO THE STATE:**

**West Virginia Code** §5A-3-10a provides that: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owed is an amount greater than one thousand dollars in the aggregate.

### PUBLIC IMPROVEMENT CONTRACTS & DRUG-FREE WORKPLACE ACT:

If this is a solicitation for a public improvement construction contract, the vendor, by its signature below, affirms that it has a written plan for a drug-free workplace policy in compliance with Article 1D, Chapter 21 of the **West Virginia Code** The vendor **must** make said affirmation with its bid submission. Further, public improvement construction contract may not be awarded to a vendor who does not have a written plan for a drug-free workplace policy in compliance with Article 1D, Chapter 21 of the **West Virginia Code** and who has not submitted that plan to the appropriate contracting authority in timely fashion. For a vendor who is a subcontractor, compliance with Section 5, Article 1D, Chapter 21 of the **West Virginia Code** may take place before their work on the public improvement is begun.

### **ANTITRUST:**

In submitting a bid to any agency for the state of West Virginia, the bidder offers and agrees that if the bid is accepted the bidder will convey, sell, assign or transfer to the state of West Virginia all rights, title and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the state of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the state of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to the bidder.

I certify that this bid is made without prior understanding, agreement, or connection with any corporation, firm, limited liability company, partnership or person or entity submitting a bid for the same materials, supplies, equipment or services and is in all respects fair and without collusion or fraud. I further certify that I am authorized to sign the certification on behalf of the bidder or this bid.

### LICENSING:

Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agencies or political subdivision. Furthermore, the vendor must provide all necessary releases to obtain information to enable the Director or spending unit to verify that the vendor is licensed and in good standing with the above entities.

### **CONFIDENTIALITY:**

The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in http://www.state.wv.us/admin/purchase/privacy/noticeConfidentiality.pdf.

Under penalty of law for false swearing (**West Virginia Code** §61-5-3), it is hereby certified that the vendor affirms and acknowledges the information in this affidavit and is in compliance with the requirements as stated

Vendor's Name: Yale New Haven Cel	ter f	or Emergency Preparedness and I	Disast	er Response
Authorized Signature:	$\triangle$	h h	ate:	October 20, 2009
Purchasing Affidavit (Revised 01/01/09)			_	

### State of West Virginia

### **VENDOR PREFERENCE CERTIFICATE**

Certification and application\* is hereby made for Preference in accordance with **West Virginia Code**, §5A-3-37. (Does not apply to construction contracts). **West Virginia Code**, §5A-3-37, provides an opportunity for qualifying vendors to request (at the time of bid) preference for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the **West Virginia Code**. This certificate for application is to be used to request such preference. The Purchasing Division will make the determination of the Resident Vendor Preference, if applicable

1	Application is made for 2.5% resident vendor published by Bidder is an individual resident vendor and has resident the date of this certification; or,	preference for the reason checked: ded continuously in West Virginia for four (4) years immediately preced-
	Bidder is a partnership, association or corporation re business continuously in West Virginia for four (4) y ownership interest of Bidder is held by another indiv maintained its headquarters or principal place of the preceding the date of this certification; or,	esident vendor and has maintained its headquarters or principal place of years immediately preceding the date of this certification; or 80% of the vidual, partnership, association or corporation resident vendor who has business continuously in West Virginia for four (4) years immediately
		or subsidiary which employs a minimum of one hundred state residents cipal place of business within West Virginia continuously for the four (4) cation; or,
2		oreference for the reason checked:  ng the life of the contract, on average at least 75% of the employees est Virginia who have resided in the state continuously for the two years
3.	affiliate or subsidiary which maintains its headqua minimum of one hundred state residents who certi	num of one hundred state residents or is a nonresident vendor with an arters or principal place of business within West Virginia employing a fies that, during the life of the contract, on average at least 75% of the apployees are residents of West Virginia who have resided in the state
4.	Application is made for 5% resident vendor pre Bidder meets either the requirement of both subdivi	eference for the reason checked: isions (1) and (2) or subdivision (1) and (3) as stated above; or,
5.	Bidder is an individual resident vendor who is a veter	preference who is a veteran for the reason checked: an of the United States armed forces, the reserves or the National Guard r the four years immediately preceding the date on which the bid is
<b>6</b>	Bidder is a resident vendor who is a veteran of the purposes of producing or distributing the commoditic continuously over the entire term of the project, on	United States armed forces, the reserves or the National Guard, if, for es or completing the project which is the subject of the vendor's bid and average at least seventy-five percent of the vendor's employees are state continuously for the two immediately preceding years.
require against	ements for such preference, the Secretary may order	s that a Bidder receiving preference has failed to continue to meet the the Director of Purchasing to: (a) reject the bid; or (b) assess a penalty id amount and that such penalty will be paid to the contracting agency chase order.
authorize the requ	zes the Department of Revenue to disclose to the Dire	any reasonably requested information to the Purchasing Division and ctor of Purchasing appropriate information verifying that Bidder has paid does not contain the amounts of taxes paid nor any other information
and ac change	ccurate in all respects; and that if a contract is is es during the term of the contract, Bidder will no Yale New Haven Center for Emergency	Code, §61-5-3), Bidder hereby certifies that this certificate is true ssued to Bidder and if anything contained within this certificate of tify the Purchasing Division in writing immediately.
	Preparedness and Disaster Response	Signed: National Director
Date:	October 20, 2009	Title: National Director

<sup>\*</sup>Check any combination of preference consideration(s) indicated above which you are entitled to receive



State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

### Request for Quotation

RFQ NUMBER BPH10027 PAGE 1.

ADDRESS CORRESPONDENCE TO A FENTION OF ROBERTA WAGNER 04-558-0067

HEALTH AND HUMAN RESOURCES BPH - THREAT PREPAREDNESS

P TO 505 CAPITOL STREET, SUITE 200 CHARLESTON, WV 304-558-1218 25301

RFQ COPY TYPE NAME/ADDRESS HERE Yale New Haven Center for Emergency Preparedness and Disaster Response 1 Church Street, 5th Floor New Haven, CT 06510

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# GENERAL TERMS & CONDITIONS REQUEST FOR QUOTATION (RFQ) AND REQUEST FOR PROPOSAL (RFP)

- 1. Awards will be made in the best interest of the State of West Virginia
- 2. The State may accept or reject in part, or in whole, any bid.
- 3. All quotations are governed by the West Virginia Code and the Legislative Rules of the Purchasing Division.
- 4. Prior to any award, the apparent successful vendor must be properly registered with the Purchasing Division and have paid the required \$125 fee.
- 5. All services performed or goods delivered under State Purchase Order/Contracts are to be continued for the term of the Purchase Order/Contracts, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods, this Purchase Order/Contract becomes void and of no effect after June 30.
- 6. Payment may only be made after the delivery and acceptance of goods or services.
- 7. Interest may be paid for late payment in accordance with the West Virginia Code
- 8. Vendor preference will be granted upon written request in accordance with the West Virginia Code.
- 9. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes
- 10. The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller.
- 11. The laws of the State of West Virginia and the *Legislative Rules* of the Purchasing Division shall govern all rights and duties under the Contract, including without limitation the validity of this Purchase Order/Contract.
- 12. Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties.
- 13. BANKRUPTCY: In the event the vendor/contractor files for bankruptcy protection, the State may deem this contract null and void, and terminate such contract without further order.
- 14. HIPAA BUSINESS ASSOCIATE ADDENDUM: The West Virginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, and available online at the Purchasing Division's web site (http://www.state.wv.us/admin/purchase/vrc/hipaa.htm) is hereby made part of the agreement. Provided that, the Agency meets the definition of a Cover Entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the vendor.
- 15. WEST VIRGINIA ALCOHOL & DRUG-FREE WORKPLACE ACT: If this Contract constitutes a public improvement construction contract as set forth in Article 1D, Chapter 21 of the West Virginia Code ("The West Virginia Alcohol and Drug-Free Workplace Act"), then the following language shall hereby become part of this Contract: "The contractor and its subcontractors shall implement and maintain a written drug-free workplace policy in compliance with the West Virginia Alcohol and Drug-Free Workplace Act, as set forth in Article 1D, Chapter 21 of the West Virginia Code. The contractor and its subcontractors shall provide a sworn statement in writing, under the penalties of perjury, that they maintain a valid drug-free work place policy in compliance with the West Virginia and Drug-Free Workplace Act. It is understood and agreed that this Contract shall be cancelled by the awarding authority if the Contractor: 1) Fails to implement its drug-free workplace policy; 2) Fails to provide information regarding implementation of the contractor's drug-free workplace policy at the request of the public authority; or 3) Provides to the public authority false information regarding the contractor's drug-free workplace policy."

### INSTRUCTIONS TO BIDDERS

- 1. Use the quotation forms provided by the Purchasing Division.
- 2. SPECIFICATIONS: Items offered must be in compliance with the specifications. Any deviation from the specifications must be clearly indicated by the bidder. Alternates offered by the bidder as EQUAL to the specifications must be clearly defined. A bidder offering an alternate should attach complete specifications and literature to the bid. The Purchasing Division may waive minor deviations to specifications.
- 3. Complete all sections of the quotation form
- 4. Unit prices shall prevail in case of discrepancy.
- 5. All quotations are considered F.O.B. destination unless alternate shipping terms are clearly identified in the quotation.
- 6. BID SUBMISSION: All quotations must be delivered by the bidder to the office listed below prior to the date and time of the bid opening. Failure of the bidder to deliver the quotations on time will result in bid disqualifications: Department of Administration, Purchasing Division, 2019 Washington Street East, P.O. Box 50130, Charleston, WV 25305-0130



RFQ COPY

1 Church Street, 5th Floor

New Haven, CT 06510

TYPE NAME/ADDRESS HERE

Yale New Haven Center for Emergency Preparedness and Disaster Response

State of West Virginia Department of Administration **Purchasing Division** 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

### Request for Quotation

REQ NUMBER BPH10027

PAGE 2

ADDRESS CORRESPONDENCE TO ATTENTION OF ROBERTA WAGNER 04-558-0067

HEALTH AND HUMAN RESOURCES

505 CAPITOL STREET, SUITE 200 CHARLESTON, WV 304-558-1218

BPH - THREAT PREPAREDNESS 25301

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New Haven, CT 06510

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Yale New Haven Center for Emergency Preparedness and Disaster Response

State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

### Request for BEQNUMBER Quotation

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PAGE 3

ADDRESS CORRESPONDENCE TO ATTENTION OF ROBERTA WAGNER 304-558-0067

HEALTH AND HUMAN RESOURCES BPH - THREAT PREPAREDNESS

505 CAPITOL STREET, SUITE 200 CHARLESTON, WV 25301 304-558-1218

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### **PROPOSAL FOR:**

STATE OF WEST VIRGINIA, DEPARTMENT OF HEALTH AND HUMAN RESOURCES (DHHR), BUREAU FOR PUBLIC HEALTH (BPH), CENTER FOR THREAT PREPAREDNESS (CTP)

### Original

Submitted on October 22, 2009 to:

STATE OF WEST VIRGINIA

DEPARTMENT OF HEALTH AND HUMAN RESOURCES (DHHR)

BUREAU FOR PUBLIC HEALTH (BPH)

CENTER FOR THREAT PREPAREDNESS (CTP)

IN RESPONSE TO:

Request for Quotation Number BPH10027

Planning, Development and Execution of Homeland Security Exercise and Evaluation Program (HSEEP) Compliant Exercises



### SUBMITTED BY:

Yale New Haven Center for Emergency Preparedness and Disaster Response
One Church Street, 5<sup>th</sup> Floor, New Haven, CT 06510
Phone: (203) 688-3224
Fax: (203) 688-4618

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### **Cost Sheet**

Appendix 1 - Certificates of Completion

### ORGANIZATIONAL BACKGROUND

Yale New Haven Center for Emergency Preparedness and Disaster Response (YNH-CEPDR) was established by Yale New Haven Health System (YNHHS) to prepare hospitals, healthcare and public health organizations to respond to and recover from an emergency/disaster event, public health emergency or a significant operational disruption and to coordinate, develop and implement programs and services to enhance healthcare preparedness. YNH-CEPDR has rapidly evolved its emergency preparedness and business continuity programs and services for implementation at the local, state and national levels and has developed working relationships with healthcare delivery organizations, local and regional public health departments, municipalities, state and federal agencies, professional organizations, faith-based and other non-governmental organizations, private corporations and academic institutions. YNH-CEPDR delivers programs and services including assessments, planning, education and training and drills and exercises in 47 states and US territories across all ten Federal Emergency Management Agency (FEMA) regions.

YNH-CEPDR has been designated by the Centers for Disease Control and Prevention as a Center for Public Health Preparedness (CPHP) - the only non-university, health system-based CPHP in the United States to have earned this recognition. As a participant in the CPHP program, YNH-CEPDR supports the overarching CDC preevent, event and post-event preparedness goals through the delivery of programs and services and education and training that enhance surge capacity and strengthen all-hazards disaster response capabilities of the healthcare sector. A national leader in public health emergency preparedness and disaster response, YNH-CEPDR has been designated by the State of Connecticut as a Center of Excellence for Bioterrorism Preparedness and Response. In this capacity, the YNH-CEPDR supports the State of Connecticut Department of Public Health (CT DPH) with the achievement of capability-based regional planning that is required by the Department of Health and Human Services (DHHS) Hospital Preparedness Program (HPP).

YNH-CEPDR provides emergency management and business continuity services including planning, assessment, evaluation, training and exercising to ensure that hospitals and healthcare organizations are in compliance with the Federal Department of Homeland Security National Incident Management System (NIMS), the Joint Commission, the Department of Health and Human Services Office of the Assistant Secretary for Preparedness and Response (DHHS/ASPR/CDC) Hospital Preparedness Program and Public Health Preparedness Program, Occupational Safety & Health Administration (OSHA), Centers for Medicare and Medicaid Services (CMS) and National Fire Protection Association (NFPA) standards and recommendations.

YNH-CEPDR is working collaboratively with the United States Northern Command (USNORTHCOM) to identify opportunities for enhancing civilian-military medical response integration through a strategic training assessment and by developing, piloting, implementing, evaluating and disseminating educational programs that meet the identified needs. YNH-CEPDR is also a Pan American Health Organization (PAHO)/World Health Organization (WHO) Collaborating Center for Emergency Preparedness

### SCOPE OF WORK

YNH-CEPDR understands the challenges and benefits of integrating exercises, education and training across disciplines, jurisdictions and agencies YNH-CEPDR will work with project stakeholders as identified by the State of West Virginia, Department of Health and Human Resources (DHHR), Bureau for Public Health (BPH), Center for Threat Preparedness (CTP) to provide all services for the organized and structured planning, development and execution of Homeland Security Exercise and Evaluation Program (HSEEP) compliant exercises to ensure the achievement of exercise objectives. The first exercise will be a one-day Tabletop Exercise (TTX) testing the State of West Virginia Bureau for Public Health (BPH) Continuity of Operations Plan, and the second exercise will be a two-day Functional Exercise (FE) that will simulate dispensing activity within West Virginia's Cities' Readiness Initiative (CRI) jurisdiction and associated state level operational components.

### Deliverable 1:

YNH-CEPDR will provide overall project management for the exercises while collaborating with CTP leadership throughout the planning, development, execution and evaluation process of each exercise.

A Concept and Objectives (C&O) Meeting will be conducted via teleconference following an executed contract for the TTX and FE and will be facilitated by the YNH-CEPDR Exercise Director CTP representatives and the YNH-CEPDR Exercise Director are expected to participate in the C&O Meeting. The C&O Meeting is expected to last approximately 2 hours. The YNH-CEPDR Exercise Director will lead the team in the identification of the overall exercise concept, goals, scenarios, timelines and development of rough drafts of exercise objectives for each exercise and the identification of planning team members. Follow-up minutes and documentation will be provided by YNH-CEPDR to designated individuals at CTP for dissemination.

To ensure effective exercise outcomes, YNH-CEPDR will review response plans, opportunities for improvements or lessons learned from previous exercises and additional information provided by the State of West Virginia during the planning process. Federally mandated exercise metrics, protocols, policies and procedures will be adhered to throughout the entire project process YNH-CEPDR will apply Homeland Security Exercise and Evaluation Program (HSEEP) principles to the exercise planning and design process and will fully integrate the National Incident Management System (NIMS) strategies outlined in Homeland Security Presidential Directive 5 (HSPD-5) to support the consistent approach to emergency preparation and response outlined in HSEEP guidance. To support demonstration of success for each exercise, the development of objectives will be based upon achievement of specific objectives designed with the SMART approach, i.e., Simple, Measurable, Achievable, Realistic and Task-Oriented

All services for both the TTX and FE, including the After Action Report/Improvement Plan (AAR/IP) and After Action Conference (AAC) for each exercise, will be completed prior to August 8, 2010

### Deliverable 2:

YNH-CEPDR is adequately staffed and trained to perform the required services identified in this proposal and has the capability of providing additional personnel resources if required to meet the project's deliverables. For each named professional in this proposal, there are additional YNH-CEPDR personnel who have the experience and educational qualifications to perform the tasks outlined under project deliverables.

YNH-CEPDR will provide a Master Exercise Practitioner (MEP) to serve as the Exercise Director/Lead Controller/Lead Facilitator as well as a HSEEP-trained Lead Evaluator and nine additional HSEEP-trained Controllers for the actual conduct of the FE and three additional facilitators for the TTX.

The Exercise Director will be Michael Mozzer, MEP. Mr. Mozzer is a FEMA/DHS-certified MEP and has extensive experience with developing and managing large-scale exercises. Mr. Mozzer will work closely with designated State of West Virginia stakeholders and also lead the YNH-CEPDR team to develop the exercise plan including timelines, milestones and meeting schedules. Mr. Mozzer will lead the exercise development process and create the exercise documentation that reflects this process. Additional YNH-CEPDR project team members are reflected in the table below. Detailed expertise and experience as well as curriculum vitae for each staff member may be found under the General Requirements section of this proposal.

### YNH-CEPDR Project Team Members

Project Personnel	Role
James Paturas, EMTP, CEM, CBCP, CHS-IV, FACCP Deputy Director, Clinical Services	Project Sponsor
Eileen Blake, BS, MPH Program Manager, Evaluation and Exercises	Controller/Facilitator
Michael Mozzer, MEP Drills and Exercise Specialist	Exercise Director/ Controller/Facilitator
Jeffrey Schlegelmilch, MPH, MEP Program Manager, Emergency Management Planning Services	Controller/Facilitator
Lynette Lines, BS, MST, MEP Drills and Exercise Specialist	Controller
Noelle Gallant, MA Training and Evaluation Specialist	Controller/Lead Evaluator
Deborah Smith, RN, BSN, CEN Clinical Education Coordinator	Controller

Project Personnel	Role
David Burich, RN, MSN, APRN, EMT, EMSI Clinical Education Coordinator and NDLS Coordinator	Controller
Alyssa Scala, MA, MEP Drills and Exercise Consultant	Controller/Facilitator
Richard Bennet Smith, BS Evaluation Specialist	Controller
Cheryl A Mayeran, MPH, NHA, EMT-B Program Manager, Product and Services Development	Controller
Michael S. Klarman, FSI, EMS-I, CHS III Emergency Management Specialist	Controller

### Deliverable 3:

The YNH-CEPDR Exercise Director will develop the exercise planning schedule in coordination with CTP leadership. The schedule will include all planning meetings, exercise dates, times and locations, as well as deadlines for document delivery, review and comment.

The TTX and FE planning approach will include an Initial Planning Conference (IPC), a Mid-term Planning Conference (MPC) and a Final Planning Conference (FPC) for each exercise. It will also include one evaluator training, one evaluator debrief and one After Action Conference (AAC) for each exercise.

### Initial Planning Conference

The *IPC* for each exercise will be facilitated by the YNH-CEPDR Exercise Director. The YNH-CEPDR Lead Evaluator will participate via teleconference. The IPC is expected to last approximately three hours. CTP and the YNH-CEPDR Exercise Director will introduce the planning team to a basic overview of the exercises and define the scope, roles and responsibilities and planning schedules for each exercise. Activities at each IPC will result in an approved exercise planning schedule (including finalized exercise dates, times and locations), clearly defined exercise capabilities and objectives, scenario concepts, exercise participants, identification of plans and guidelines to be evaluated during each exercise and communication and follow-up guidelines. Follow-up minutes and documentation will be provided by YNH-CEPDR to designated individuals at CTP for review and dissemination.

The IPC for both the TTX and FE will be in-person meetings in Charleston, WV. The FE IPC will be planned for the same timeframe as the TTX MPC.

### Mid-term Planning Conference

The MPC for each exercise will be facilitated by the YNH-CEPDR Exercise Director. All exercise planning team members, including the YNH-CEPDR Lead Evaluator, will be expected to participate in the MPC. The MPC is expected to last approximately three to four hours. The purpose of this conference is to review and agree upon the draft exercise documents, including the Situation Manual, exercise logistics and development of the scenario and discussion questions. Following each MPC, YNH-CEPDR will work with CTP to finalize and distribute to the planning team members final drafts of exercise-specific developed materials, e.g. Situation Manual (SITMAN) for TTX and Master Scenario Events Lists (MSEL) for FE, and MPC meeting minutes. The MPC for the FE will be a combined MPC/ MSEL Conference. The specific purpose of this meeting will be to review and agree upon the draft exercise documents, including the Exercise Plan (ExPlan), Controller/Evaluator (C/E) Handbook exercise logistics and development of the scenario timeline/MSEL Following the MPC, YNH-CEPDR will work with CTP to finalize and distribute to the planning team members the final draft ExPlan, C/E Handbook and MPC meeting minutes.

The MPC for both the TTX and FE will be in-person meetings in Charleston, WV.

### Final Planning Conference

The FPC for each exercise will occur shortly before each exercise. This planning conference will require facilitation by the YNH-CEPDR Exercise Director and participation of the YNH-CEPDR Lead Evaluator and all planning team members. Prior to each FPC, all planning team members will receive final drafts of all exercise and evaluation materials for review and comment. The meeting is anticipated to take approximately three to four hours and will resolve any outstanding issues related to the exercise plan. The FPC will also provide a forum for a final comprehensive review and approval of all the exercise documents. Following the FPC, all planning team members will receive meeting minutes and final exercise logistical information and documents.

The FPC for the TTX will be conducted via teleconference. The FPC for FE will be an in-person meeting in Charleston, WV.

### **Evaluation Training**

An evaluation plan will be developed by YNH-CEPDR for each exercise. Customized Exercise Evaluation Guides (EEGs) using the HSEEP doctrine will be developed to address specific exercise objectives. An evaluator observation section will allow for specific areas of strength and opportunities for improvement to be documented during each exercise.

YNH-CEPDR will develop and deliver a two hour evaluator training for each exercise based upon HSEEP principles. The didactic training will accommodate individuals with diverse levels of expertise and experience



with exercise evaluation. Geographically dispersed students will be reached by delivering the training via WebEx. To prepare evaluators to collect valid, reliable and accurate data during both the TTX and FE, the Evaluator Training will address the following topics:

- 1 Systematic observation
- 2. Descriptive reporting
- 3 Observing three levels of performance analysis (task, activity and capability)
- 4 Methods of data collection
- 5. Exercise Evaluation Guides (EEGs) and Evaluator Checklists
- 6. Participant Debrief Surveys
- 7. Hotwash
- 8. Controller/Evaluator Debrief
- 9. Safety and Security Policies

All evaluators will receive an overview of the data collection instruments. Given that the exercises may have different objectives, there may also be unique evaluator protocols required for specific evaluator assignments. Therefore, those individuals will also receive assignment-specific briefings

Evaluator Training will be delivered the day prior to each exercise in Charleston, WV.

### Evaluator Debrief

A one-hour evaluator debrief will be held immediately following the TTX and each day of the two-day FE to discuss the exercise process and identify opportunities for improvement regarding the exercise design and implementation. During this debrief meeting, each evaluator will provide an overview of the functional area which they observed to include strengths and areas for improvement.

### After Action Conference

Successful exercises lead to an ongoing program of process improvements that are identified in the AAR and are validated at an AAC that occurs within several weeks of the exercise conclusion and should be attended by planning team members, players and State of West Virginia stakeholders. The YNH-CEPDR Lead Evaluator will facilitate two effective AAC in Charleston, WV, one for the TTX and one for the FE as part of this project's deliverables. Working in collaboration with CTP and the YNH-CEPDR Exercise Director, the YNH-CEPDR Lead Evaluator will develop an agenda for each AAC and design, develop and produce materials that will support the conversion of "opportunities for improvement" from the exercise into concrete and measurable steps that result in improved response capabilities.

### Deliverable 4:

A one-day TTX will be planned, developed and executed with exercise play focusing on the West Virginia Bureau for Public Health (BPH) Continuity of Operations Plan (COOP). The TTX will be executed according to the developed objectives, including improving participants' awareness of plans and procedures and will familiarize participants with resources available through the State of West Virginia's public health, public safety and other emergency management partners. The TTX will be designed for up to 75 Bureau employees with target dates of exercise conduct on a mutually agreeable date in the time period between February 1, 2010 and April 30, 2010.

YNH-CEPDR will provide overall project management for the TTX while collaborating with identified State of West Virginia project stakeholders throughout the planning, development, execution and evaluation process of the TTX.

The TTX exercise design and development processes will focus on:

- Evaluating capabilities and tasks
- Achieving performance objectives
- Integrating the scenario and discussion questions
- Preparing exercise documentation
- Identifying a focus for evaluation and improvement planning
- Preparing and finalizing evaluation strategy and tools

Within the framework of HSEEP, NIMS and HSPD-5 guidance, YNH-CEPDR proposes the following approach for the design, development, delivery and support of the TTX:

- COMMAND (Responsibility for all exercise planning activities): This activity will be the
  responsibility of the YNH-CEPDR Exercise Director, Lead Evaluator and the exercise planning team,
  including designated CTP personnel. The overall exercise plan will include timelines, milestones and
  meeting schedules.
- PLANNING (Development/Finalization of exercise documentation): The development and finalization of the exercise documents for the TTX will be the responsibility of the YNH-CEPDR Exercise Director who will work closely with the designated personnel at CTP. The YNH-CEPDR Exercise Director and the exercise planning team will ensure synchronicity between the exercise objectives and the appropriate metrics and measurement methodology. Upon completion of the TTX, the YNH-CEPDR Lead Evaluator will compile the exercise evaluator notes to develop an After Action Report/Improvement Plan (AAR/IP) for the TTX.

- LOGISTICS (Services and support): The YNH-CEPDR Exercise Director and the exercise planning team will ensure that there is adequate personnel to effectively facilitate the TTX. The State of West Virginia will be responsible for additional logistical support, including appropriate exercise location, space, audiovisual equipment and hospitality needs for the TTX
- ADMINISTRATION / FINANCE (Coordination of schedules and attendance of the planning team, participating agencies and community hosts, as appropriate): The YNH-CEPDR Exercise Director will work with CTP to assure that the proper entities are participating in the exercise planning, conduct and evaluation as well as to assure that the best interests of the participating organizations are considered and grant deliverables are addressed.

TTX objectives will be finalized during the planning and design process for the exercise. The YNH-CEPDR Exercise Director will ensure that all capabilities, tasks and objectives are clearly defined and that measurable metrics to assess performance are created and employed during the evaluation of the exercise. The exercise scenario will reflect the objectives that are defined by the exercise planning team and will create context for performance measurement.

The following exercise documentation will be delivered by YNH-CEPDR:

- Situation Manual (SITMAN)
- Exercise Evaluation Guides (EEGs)
- · Participant Debrief
- After Action Report/Improvement Plan (AAR/IP)
- Tabletop multimedia presentation and any accompanying enhancements

A *Players' Hotwash* will be conducted immediately following the TTX led by YNH-CEPDR. This facilitated discussion will be used to identify the strengths and opportunities for improvement that were highlighted by the collective discussions in response to the exercise scenario. Participants will provide their immediate feedback of demonstrated capabilities. Key topics, cross-disciplinary issues and potentially conflicting recommendations will be reviewed. Players will also be requested to comment upon the exercise design and conduct.

### Deliverable 5:

A two-day FE will be planned, developed and executed to simulate dispensing activities within the State's Cities' Readiness Initiative (CRI) jurisdiction in addition to several associated state level operational components that may include incident command functions, risk communication, inventory management and Receipt, Staging and Storage (RSS) of mass vaccination and prophylaxis from the Strategic National

Stockpile (SNS). The target dates for exercise conduct for this two-day FE will be planned for two consecutive, mutually agreeable dates in the time period between April 1, 2010 and June 30, 2010.

To ensure the success of the FE, YNH-CEPDR will collaborate with CTP throughout the process of planning, designing, conducting and evaluating the outcomes of the exercise. YNH-CEPDR will work with CTP to identify the exercise planning team members for the exercise who will represent the counties of Kanawha, Clay, Boone, Putnam, Lincoln, Jefferson and Berkeley and other state level exercise players. Within the framework of HSEEP, NIMS and HSPD-5 guidance, YNH-CEPDR proposes the following approach for the design, development, delivery and support of the two-day FE:

- COMMAND (Responsibility for all exercise planning activities): This activity will be the responsibility of the YNH-CEPDR Exercise Director, Lead Evaluator and the exercise planning team, including designated CTP personnel. The overall exercise plan will include timelines, milestones and meeting schedules. The YNH-CEPDR Exercise Director will lead the exercise development process and ultimately the exercise documentation that reflects this process including the ExPlan and C/E Handbook for the exercise. In addition, YNH-CEPDR will provide subject matter experts in the areas of public health, emergency management and community response to guide both the development and evaluation of the exercise.
- PLANNING (Development/Finalization of exercise documentation): The development and finalization of the exercise documents for the FE will be the responsibility of the YNH-CEPDR Exercise Director who will work closely with the designated personnel at CTP. The YNH-CEPDR Exercise Director and the exercise planning team will ensure synchronicity between the exercise objectives and the appropriate metrics and measurement methodology. Upon completion of the FE, the YNH-CEPDR Lead Evaluator will compile the exercise evaluator notes to develop an AAR/IP for the FE.
- LOGISTICS (Services and support): The YNH-CEPDR will provide nine HSEEP-trained controllers, including the Exercise Director, to effectively conduct the FE at nine sites. The State of West Virginia will be responsible for additional logistical support, including appropriate exercise locations, space, audiovisual equipment and hospitality needs for each site of the FE
- ADMINISTRATION / FINANCE (Coordination of schedules and attendance of the planning team, participating agencies and community hosts, as appropriate): The YNH-CEPDR Exercise Director will work with CTP to assure that the proper entities are participating in the exercise planning, conduct and evaluation as well as to assure that the best interests of the participating organizations are considered and grant deliverables are addressed.

The following exercise documentation will be delivered by YNH-CEPDR:

- ExPlan
- C/E Handbook
- Master Scenario Events List (MSEL)
- Exercise Evaluation Guides (EEGs)
- Participant Debrief
- After Action Report/Improvement Plan (AAR/IP)
- Multimedia presentation and any accompanying enhancements

The exercise MSEL will contain a chronological listing of the events that drive exercise play. The MSEL will provide injects to be delivered by exercise controllers. YNH-CEPDR on-site controllers at each exercise location will be responsible for the delivery of all injects. Each inject will clearly define the controller responsible for delivering the inject, the intended recipient of the inject and the expected player action. Additionally, each inject will be tied to an associated capability, task or objective of the exercise.

A *Players' Hotwash* will be conducted immediately following each day of the two-day FE led by YNH-CEPDR. These facilitated discussions will be used to identify the strengths and opportunities for improvement that were highlighted by the collective activities in response to the exercise scenario Participants will provide their immediate feedback of demonstrated capabilities. Key topics, cross-disciplinary issues and potentially conflicting recommendations will be reviewed. Players will also be requested to comment upon the exercise design and conduct via a participant debrief survey.

### Deliverable 6:

YNH-CEPDR will provide all services for the development and delivery of all finalized HSEEP-compliant required exercise documents for both the TTX and FE. The following documents will be provided to CTP, five electronic and five printed and bound copies of each:

### Tabletop Exercise:

- Situation Manual (SITMAN)
- Exercise Evaluation Guides (EEGs)
- After Action Report/Improvement Plan (AAR/IP)

### Functional Exercise:

- Exercise Plan
- C/E Handbook
- Master Scenario Events List (MSEL)

- Exercise Evaluation Guides (EEGs)
- After Action Report/Improvement Plan (AAR/IP)

All documents created for each exercise will be submitted to CTP exercise leadership for review, feedback and approval before printing final exercise documentation. Final copies of all exercise documents will be delivered to CTP no less than seven business days prior to exercise start.

### Deliverable 7:

Findings from each exercise hotwash and evaluator debrief, and exercise participant debrief forms, will be incorporated into an After Action Report and Improvement Plan (AAR/IP) for the TTX and the two-day FE. A draft AAR/IP for each exercise will be forwarded to individuals designated by CTP for review and feedback related to AAR/IP content within 30 days of each exercise. A final AAR/IP for each exercise will be submitted to CTP within 60 days of each exercise.



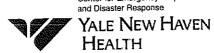
### **GENERAL REQUIREMENTS**

YNH-CEPDR has considerable experience in planning, facilitating and evaluating exercises of all complexities. YNH-CEPDR designs, develops, conducts and evaluates exercises based on realistic scenarios that test a variety of plans, including emergency management plans, standard operating procedures and required regulatory standards and accreditation guidelines. All YNH-CEPDR exercises are consistent with HSEEP, and its exercise staff have been trained in HSEEP methodology and practices. YNH-CEPDR assists its clients with identifying appropriate community, regional and state organizations to participate in exercises that test inter-agency and cross-jurisdictional communication and coordination YNH-CEPDR has experience with all types of exercises including drills, tabletop, functional and full-scale exercises. Exercise services include scenario design and development, exercise facilitation, evaluation and AAR/IP development.

All technical staff assigned to this project are trained in Exercise Design (NIMS IS 139) and HSEEP requirements as well as NIMS standards and ICS requirements. Details of each key technical staff member's expertise and experience is detailed in the below table. Copies of Certificates of Completion are attached to this proposal to document expertise for each staff member. Additional details for each staff member, including detailed resumes is available upon request.

YNH-CEPDR Project Team Expertise and Experience

	•	
Project Personnel	Role	Expertise/Experience
James Paturas, EMTP, CEM, CBCP, CHS-IV, FACCP	Project Sponsor	<ul> <li>Serves on the FEMA National Advisory Council, Department of Homeland Security Information Network Advisory Council</li> <li>Serves on the DHS Homeland Security Information Network Advisory Council and is a Certified Emergency Manager Commissioner with the International Association of Emergency Managers (IAEM)</li> <li>Serves on the Joint Advisory Working Group for Research and Development in protection of the Healthcare and Public Health Sector for the Critical Infrastructure Protection (CIP) program for the Department of Health and Human Services (HHS), Office of the Assistant Secretary for Preparedness and Response (ASPR)</li> </ul>
Eileen Blake, BS, MPH	Controller/ Facilitator	<ul> <li>YNH CEPDR Program Manager, Exercise and Evaluation</li> <li>HSEEP Train the Trainer certified (2006)</li> <li>Completed IS 100, 200, 700 and 800 as well as IS 139 and IS 120</li> <li>Project Leader NYC DOHMH BEM Exercise Program 2006 through present, including a number of POD, SNS, CRI and RSS exercises as well as two real world response evaluations of POD events</li> <li>Participated as evaluator in CT DPH SNS exercise April 2006</li> <li>Experience as controller and evaluator at a number of CEPDR sponsored and supported exercises including tabletops, drills and functional</li> </ul>



Project Personnel	Role	Expertise/Experience
Michael Mozzer, MEP	Exercise Director/Lead Controller/ Facilitator	<ul> <li>DHS/FEMA certified Master Exercise Practitioner</li> <li>Completed IS 120, 130A, 139, ICS 100, 200, 300, 400, IS 700, 800</li> <li>Facilitated more than 30 TTXs and Workshops</li> <li>Served as Lead Controller/Controller for numerous Full-Scale and Functional Exercises, including several testing SNS/POD operations</li> <li>Spent three years as Assistant SNS Coordinator for Massachusetts Department of Public Health; completed CDC/SNS Preparedness Course</li> <li>Staffed and evaluated real-world POD operations and other public health emergency responses</li> </ul>
Jeffrey Schlegelmilch, MPH, MEP	Controller/ Facilitator	<ul> <li>Served as a POD Planning Team member for the Boston Public Health Commission in multiple capacities</li> <li>Overseen exercises for numerous state and local jurisdiction on SNS and POD Operations, including the implementation of the RAND Metrics</li> <li>Participated in a RAND sponsored workgroup that led to the development of the SNS/POD metrics</li> <li>Staffed and evaluated real-world POD operations for multiple jurisdictions.</li> <li>DHS/FEMA certified Master Exercise Practitioner</li> <li>Certified to a 200 level in ICS</li> </ul>
Lynette Lines, BS, MST, MEP Drills and Exercise Specialist	Controller	<ul> <li>DHS/FEMA certified Master Exercise Practitioner with extensive experience with developing and managing large-scale exercises for hospitals, health delivery organizations and health systems, as well as other private and public sector partners</li> <li>Certified Course Instructor for Homeland Security Exercise and Evaluation Program (HSEEP) Mobile Training Course</li> </ul>
Noelle Gallant, MA	Controller	<ul> <li>Certified HSEEP Train the Trainer</li> <li>Completed IS 100, 120, 139, 200</li> <li>Served as Lead Evaluator for multiple workshops, seminars, tabletop, functional and full scale exercises</li> </ul>
Deborah Smith, RN, BSN, CEN	Controller	<ul> <li>Completed training in IS 120, IS 139 and HSEEP</li> <li>Participated in multiple exercises at hospital/local, state and federal levels, including joint civilian/military exercises. Exercise topics included, but not limited to forward movement of patients, PODs, pandemic planning, pandemic screening, SNS receipt, mass casualty, and chem/rad/bio response.</li> <li>Completed incident command and NIMS training including: IS-100, IS-200, IS-300, IS-400, IS-700, and IS-800. In addition, actively utilizes incident command during real life disaster deployments and trainings.</li> <li>Serves on the statewide point of dispensing workgroup which provides guidance on preparedness and response activities for PODs including activities associated with the SNS.</li> </ul>
David Burich, RN, MSN, APRN, EMT, EMSI	Controller	<ul> <li>Completed the IS-120 and IS-139 courses and been involved in the development and execution of numerous tabletop and functional exercises and served as the role of evaluator</li> <li>Completed IS courses including 100, 200, 300, 400, 700, and 800 Very aware of the requirements for ICS at various levels of local, regional and federal levels.</li> </ul>

Project Personnel	Role	Expertise/Experience
		<ul> <li>Helped to construct courses designed to teach ICS to other healthcare and governmental professionals.</li> <li>Have been the instructor for numerous ICS courses for healthcare professionals from CHCs, ACHs, LTCFs and other types of health</li> </ul>
		care providers.     Belong to and have responded with CT-1 DMAT which functions under the ICS format.
		<ul> <li>Currently a member of a statewide taskforce developing guidelines and tools for use in the set-up and functioning of PODs. The process will be using the Rand metrics as part of the overall evaluation.</li> </ul>
Alyssa Scala, MA, MEP	Controller/ Facilitator	<ul> <li>Certified in exercise design and facilitation through IS 139, IS 300, IS 400, IS 700 and HSEEP Training</li> <li>DHS/FEMA certified Master Exercise Practitioner</li> <li>Designed, conducted and evaluated over 30 exercises while with the NYC Department of Health and Mental Hygiene. Exercises focused on areas of planning to include, Mass Prophylaxis, Antiviral Distribution, Mass Isolation and Quarantine, SNS RSS, Radiation Emergency Operations Plan, and Hurricane Preparedness. Exercise types included, workshops, tabletops, functional and full scale</li> <li>Designed and conducted the functional exercise for Washington DC Health Department that focused on RSS warehouse coordination with hospitals.</li> <li>Assisted in the design of a functional exercise to test incident command/emergency operations functions in military response at Whiteman Air Force Base in Missouri.</li> <li>Designed and conducted a full scale exercise for the Providence Rhode Island Metropolitan Medical Response System to test regional coordination initiatives under their mass casualty/mass care plan as it related to a train derailment.</li> </ul>
Richard Bennet Smith, BS	Controller	<ul> <li>Certified in exercise design and facilitation through IS 120, IS 139 and HSEEP Training</li> <li>Completed IS 100, 200, 700 and 800 courses</li> <li>Extensive training in ICS and NIMS through the fire service as well as through a Bachelor's of Science degree in Fire Science Administration.</li> <li>Participated in civilian and military planning efforts for the Vigilant Guard Exercises.</li> </ul>
Cheryl A Mayeran, MPH, NHA, EMT-B	Controller	<ul> <li>Managed the pandemic influenza preparedness and response planning funded by CDC, Division of State and Local Readiness for a southern state</li> <li>Serves as liaison to Connecticut's local public health departments in preparing and responding to public health emergencies. Provides technical support on how to respond to CDC preparedness requirements.</li> </ul>
Michael S. Klarman, FSI, EMS-I, CHS III	Controller	<ul> <li>Certified as a Homeland Security Specialist III, Fire Service Instructor and Emergency Medical Service Instructor.</li> <li>Completed IS-100, IS-200, IS-700, IS-800A &amp; IS-808 training.</li> <li>Completed Exercise Design (IS-139) and HSEEP training.</li> <li>Completed Pandemic Influenza Preparation &amp; Planning Training (DHS-ODP) as well as Emergency Response to Domestic</li> </ul>

Project Personnel	Role	Expertise/Experience
		<ul> <li>Biological Incidents (L S U.)</li> <li>Participated in SNS Statewide (CT) Exercise.</li> <li>Completed Strategic National Stockpile (SNS) training at the Centers for Disease Control and Prevention</li> <li>Retired Training Officer and Deputy Fire Chief /Operations</li> <li>Former Emergency Planning Coordinator for a district public healt agency</li> <li>Retired adjunct faculty of the Connecticut State Fire Academy charged with training emergency responders in NIMS, ICS and Unified Command.</li> </ul>

YNH-CEPDR exercises incorporate key public health and medical surge functions and capabilities, addressing competencies which are common across disciplines (e.g., incident command, risk communication, common definitions, psychological first aid) as defined by national groups and organizations. Incorporation of these competencies builds consistent levels of basic all-hazards competency effectively across a significant portion of the public health and healthcare delivery workforce and has an immediate beneficial effect on the healthcare community's preparedness as a whole. YNH-CEPDR personnel participating in the project have experience analyzing competencies established by these external organizations and identifying and/or incorporating them in existing YNH-CEPDR courses and exercises.

Due to its extensive and diverse capabilities and capacity which include three Master Exercise Practitioners (MEPs), a number of subject matter experts in exercises, public health emergency preparedness, hospital emergency preparedness and emergency management as well as skilled professionals in the functional areas of education and training and evaluation, YNH-CEPDR has the capability to provide additional resources if additional resources are needed to meet the project deliverables and associated timelines.

The following table demonstrates YNH-CEPDR's experience in HSEEP-compliant design, execution and evaluation, experience developing and leading public health exercises and experience in working with Strategic National Stockpile (SNS) related initiatives.

### YNH-CEPDR Demonstrated Experience

Client	Project	Project Year	Demonstrated Experience
New York City Department of Health and Mental Hygiene (NYC DOHMH)	YNH-CEPDR has been providing after action reports (AARs) for DOHMH real world events through its Rapid Response Evaluation Team for several years. In these reports, findings are translated into corrective actions based on internal planning priorities as well as national priorities as described in the Department of Homeland Security Target Capabilities List. YNHCEPDR has also been facilitating numerous exercises for the agency during the same	2007 2008 2009	HSEEP Compliance for design, execution and evaluation

Client	Project	Project Year	Demonstrated Experience
	time period		Public Health Exercises
	Sole-Source Exercise Support YNH-CEPDR provides sole-source exercise program support to assist the New York City Department of Health and Mental Hygiene with meeting 2008 and 2009 CDC Public Health Emergency Preparedness (PHEP) Cooperative Agreement compliance requirements YNH-CEPDR services included design, development, execution, facilitation, evaluation and After Action Reporting for a series of Workshops, Seminars, Drills, Functional and Full Scale Exercises. Exercise scenarios used utilized to test capability and capacity included: Point of Distribution (POD) dispensing, POD Command and Control, Receive, Stage and Store (RSS) (citywide supply chain operations) Cities Readiness Initiative (CRI) Communications, Pandemic Countermeasure Allocation Distribution Protocols / Mass Prophylaxis, Epidemiology Field Surveillance, Transfer of Operations for Laboratory response, School Closure and Continuity of Education Planning, Mass Quarantine and Mental Health Continuity of Operations Planning.		SNS
	Real World Event Evaluations YNH-CEPDR prepared the After Action Report (AAR) on the July 18, 2007 steam pipe explosion in mid-town Manhattan, NY, categorized as a five-alarm event requiring corresponding response, eventually involving more than 500 New York City police officers and firefighters. To comply with CDC imposed time constraints, the first-draft AAR was submitted within 60 days of the real-life event and included a review of implementation of emergency response plans during the steam explosion incident, analysis of all relevant data, identification of operational strengths during the response to the steam explosion incident and opportunities for improvement in plans, policies and procedures for any future events. YNH-CEPDR was considered the only entity in which staff encompassed the required skills, including Master Exercise Practitioners (MEP).		
	YNH-CEPDR provided exercise planning, development and evaluation for two CRI regional exercises for the NYC DOHMH. YNH-CEPDR collaborated NYC DOHMH Bureau of Emergency Management, the NYC DOHMH Bureau of Communications, the New York State Department of Health, the New Jersey Department of Health and all of the counties that participated in the CRI workshop. The goal of the workshop was to develop an understanding of regional policies and protocols which address the complexities of cross-jurisdictional communication during a mass prophylaxis incident and to promote the need to unify regional partnerships in communication response. Workshop planning began in October 2007 and the workshop was conducted in January 2008. Two subsequent full scale exercises of the communications plan were developed, controlled and evaluated by YNH-CEPDR in March of 2008 and January 2009 Additionally YNH-CEPDR provided exercise design, conduct and evaluation services for a regional Mass Quarantine exercise held in March		CRI

Client	2008. Participants in the Mass Quarantine exercise included NYC and NY State Departments of Health, the American Red Cross of Greater New York the Centers for Disease Control and Prevention and the Port Authority of New Jersey.  YNH-CEPDR provided exercise planning, development, conduct and evaluation for a POD Dispensing Full-Scale Exercise (FSE) for NYC DOHMH in August 2009. YNH-CEPDR collaborated with the NYC DOHMH Bureau of Emergency Management, NYC Department of Education, NYC Office of Emergency Management and other key stakeholders in planning and executing a comprehensive FSE that tested the set-up and operations of a POD. Following NYC DOHMH's planning under its CRI deliverables to provide antiviral prophylaxis to 100% of its population within 48 hours of the decision to do so, YNH-CEPDR guided the planning process that intended to test the activation of five POD locations throughout the city, set up the PODs and operate the PODs for a two- to three-hour period. At one of the POD locations, the CDC time-study metrics, developed by the Rand Corporation, would be collected and analyzed. Due to NYC DOHMH's on-going response to the H1N1 (SO) influenza outbreak, planning was scaled back so that the POD FSE was conducted at one location. Time-study data was collected and analyzed as planned. The POD processed more than 800 clients in approximately 90 minutes and time-study data was collected on 112 clients YNH-CEPDR developed a comprehensive process and data collection tools to efficiently and effectively collect the time-study data without interfering with exercise play. Additionally, NYH-CEPDR developed systems for extensive qualitative and quantitative analyses of the collected data.  NYC DOHMH Bureau of Emergency Management has continued	Project Year	Demonstrated Experience
	NYC DOHMH Bureau of Emergency Management has continued to contract with YNH-CEPDR for exercise services. Additionally the NYC DOHMH Healthcare Emergency Preparedness Program has engaged YNH-CEPDR to conduct assessment and recommendations for planning for evacuation and shelter-in-place of fifteen healthcare facilities in NYC.		
State of Connecticut Department of Public Health (CT DPH)	Connecticut Strategic National Stockpile (SNS) POD Exercise In April 2006, YNH-CEPDR staff supported the Connecticut Strategic National Stockpile (SNS) POD Exercise in which seven local health department/district points of distribution (PODs) and four acute care hospitals participated - Participated in a statewide, seven-day weapons of mass destruction exercise co-sponsored by the State of Connecticut Departments of Public Health and Emergency Management and Homeland Security with assistance from the US Department of Health and Human Services, the Centers for Disease Control and Prevention and the US Department of Homeland Security Office of Grants and Training and participation by 300 governmental and non-governmental agencies and departments - Tested the state's plans and procedures to receive, distribute and	2006 2007 2008 2009	HSEEP Compliance for design, execution and evaluation

### Response to Request for Quotation Number BPH10027 Planning, Development and Execution of HSEEP Compliant Exercises October 22, 2009

Client	Project	Project Year	Demonstrated Experience
	dispense SNS supplies in response to a statewide bioterrorism incident. YNH-CEPDR staff assisted in the planning, implementation and evaluation of the exercise, including development of an evaluation tool and preparation of after action reports.		
	Pandemic Influenza Tabletop Exercise In November 2007 Connecticut's Department of Emergency Management and Homeland Security Region II ESF-8 Work Group conducted a pandemic influenza Tabletop Exercise (TTX). The exercise was developed and conducted in cooperation with representatives from the Region II Acute Care Hospitals, local departments of health, The Connecticut Department of Public Health and the YNH-CEPDR.		Public Health Exercises
	The objective of the exercise was to assist participating agencies and organizations in further developing their respective Mass Fatality Management (MFM) plans. As a result, participants were asked to help formulate opportunities for further plan development rather than focus on areas for improvement. The exercise's evaluators were also asked to keep this in mind when providing their critique of the TTX. The outcome of this exercise is an Action Plan that participating organizations can use in developing their MFM plans.		
	NIMS Requirements Implementation YNH-CEPDR assisted hospitals and healthcare systems in Connecticut Department of Emergency Management and Homeland Security (CT DEMHS) Planning Regions with compliance with all of the required 17 NIMS implementation activities and encouraged other healthcare delivery organizations to implement NIMS Provided NIMS compliant education courses through a CT specific portal to our learning management system, to all hospitals and healthcare delivery organizations within CT - Provided 1 instructor-led session for the Incident Command Systems for Healthcare with NIMS (EM140 w/ NIMS) course in each CT DEMHS planning region - Incorporated NIMS compliance elements, as required, into all planning templates - Incorporated NIMS into drill and exercises, encouraged healthcare organizations to engage with external partners and assisted them and the CT DPH with incorporating corrective actions from exercises into local and regional plans		
	Multiple Projects YNH-CEPDR is also currently conducting exercises for CT DPH, including a series of regional tabletop exercises to assess Mass Fatality Management and a separate series of regional tabletop exercises to evaluate and assess evacuation planning. Both engagements include the development of After Action Reports/Improvement Plans and conduction After Action Conferences.		



### Response to Request for Quotation Number BPH10027 Planning, Development and Execution of HSEEP Compliant Exercises October 22, 2009

Email: tmauro1@health.nyc.gov

Three references from recent exercise engagements completed by YNH-CEPDR are provided here.

Company:

New York City Department of Health and Mental Hygiene (NYC DOHMH)

Address:

125 Worth Street, Room 300, New York, NY 10013

Contact:

Thomas Mauro, Director of Exercises and Training

Phone:

212.788.9307

**Project Name:** 

Sole-Source Exercise Support

Project Timeframe:

October 2007 - Current

Project Description: Described in above table (YNH-CEPDR Demonstrated Experience)

Company:

State of Connecticut Department of Public Health (CT DPH)

Address:

410 Capital Avenue, Hartford, CT 06134

Contact:

Mary Duley, RN, MA

Phone:

(860) 509-7152

Email: Mary.Duley@ct.gov

**Project Name:** 

Multiple Projects

**Project** 

2006 - Current

Timeframe:

**Project Description:** 

Described in above table (YNH-CEPDR Demonstrated Experience)

Company:

Patriot Services

Address:

341 N. Pontiac Train, Walled Lake, MI 43890

Contact:

Scott Hiipakka

Phone:

248.436.8420

Email: shiipakka@patriot-services.com

Project Name:

District One Regional Medical Response Coalition

**Project Timeframe:** 

May - August 2008

Project Description: NYH-CEPDR provided development and evaluation support to Patriot Services as a

sub-condtractor for two District One Regional Medical Response Coalition (D1RMRC)

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### Response to Request for Quotation Number BPH10027 Planning, Development and Execution of HSEEP Compliant Exercises October 22, 2009

Tabletop Exercises (TTXs) in July and August 2008. The purpose of the two TTXs was to discuss coordination capabilities of the counties within the D1RMRC as well as the region in response to a Mass Fatality Event. Participants included county and local public health, emergency management, emergency response, hospitals and other local and regional partners. NYH-CEPDR provided assistance with the development of exercise materials, e.g., scenario and discussion questions, exercise evaluation guides and provided on-site evaluation for the two TTXs. Following the exercises, all evaluation materials were prepared and sent to Patriot for inclusion in the After Action Report (AAR).



Appendix 1 - Certificates of Completion



LUIVI

This Certificate of Achievement is to acknowledge that

EILEEN A. BLAKE

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of this course:

IS-00100 Introduction to the Incident Command System, (ICS 100)

Issued this 13th Day of April, 2006

Richard Callis

Acting Superintendent Emergency Management Institute

FEMA Form 16-31, October 05

0.3 CEU

### **Emergency Management Institute**



### FEMA

This Certificate of Achievement is to acknowledge that EILEEN A. BLAKE

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of this course:

IS-00200

ICS for Single Resources and Initial Action Incidents

Issued this 20th Day of April, 2006

Richard Callis

Acting Superintendent Emergency Management Institute

FEMA Form 16-31, October 05

03 CEU



This Certificate of Achievement is to acknowledge that

EILEEN A. BLAKE

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

IS-00700 National Incident Management System (NIMS) an Introduction

Issued this 16th Day of June, 2005

Stephen G. Sharro

Director Training Division

0 3 CEU

### **Emergency Management Institute**



### **FEMA**

This Certificate of Achievement is to acknowledge that

EILEEN A. BLAKE

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

IS-00800 National Response Plan (NRP), an Introduction

Issued this 20th Day of June, 2005

Stephen G. Sharro
Director, Training Division

03 CEU



### FEMA

This Certificate of Achievement is to acknowledge that

### DAVID M BURICH

professional development and completion of the independent study course: has reaffirmed a dedication to serve in times of crisis through continued

IS-00139 Exercise Design Issued this 15th Day of November, 2007

Cortez Lawrence, PhD

Superintendent Emergency Management Institute

# Certificate of Completion

is hereby granted to:

### David Burich

To certify completion of the Homeland Security Exercise and Evaluation Program (HSEEP) Evaluator Training for Subject Matter Experts

Date 80101/8

Instructor





### FEMA

This Certificate of Achievement is to acknowledge that

### DAVID M BURICH

professional development and completion of the independent study course: has reaffirmed a dedication to serve in times of crisis through continued

IS-00120

An Orientation to Community Disaster Exercises

Issued this 15th Day of November, 2007

Cortez Lawrence, PhD

Superintendent Emergency Management Institute

### David Burich - Independent Study Course Information

From:

"INDEPENDENT STUDY" <INDEPENDENT Study@dhs gov>

To:

<david\_burich@ynhh org> 5/15/2006 5:15 PM

Date:

Subject: Independent Study Course Information

### Dear David Burich:

Congratulations! You have successfully passed the Independent Study Course "IS-00100" entitled "Introduction to the Incident Command System, (ICS 100)"

Due to the thousands of people completing independent study courses, we estimate it will take approximately ten business days to issue your completion certificate Please retain a copy of this email as proof of your completion until your certificate is received We appreciate your patience

Independent Study Program Office Emergency Management Institute National Emergency Training Center 16825 S. Selon Ave Emmitsburg, MD 21727

On the Web: www training fema gov/emiweb/is

Phone: (301) 447-1200 FAX: (301) 447-1201

### Independent Study Course Information

Page 1 of 1

### David Burich - Independent Study Course Information

From:

"INDEPENDENT STUDY" <INDEPENDENT Study@dhs.gov>

To:

<david.burich@ynhh org> 5/15/2006 5:15 PM

Date:

Subject: Independent Study Course Information

### Dear David Burich:

Congratulations! You have successfully passed the Independent Study Course "IS-00200" entitled "ICS for Single Resources and Initial Action Incidents"

Due to the thousands of people completing independent study courses, we estimate it will take approximately ten business days to issue your completion certificate Please retain a copy of this email as proof of your completion until your certificate is received. We appreciate your patience

Independent Study Program Office Emergency Management Institute National Emergency Training Center 16825 S Seton Ave Emmitsburg, MD 21727

On the Web: www.training.fema.gov/emiweb/is

Phone: (301) 447-1200 FAX: (301) 447-1201



This Certificate of Achievement is to acknowledge that **DAVID M. BURICH** 

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

IS-00700

National Incident Management System (NIMS) an Introduction

Issued this 15th Day of June, 2005

Stephen G. Sharro
Director Training Division

03 CEU

### **Emergency Management Institute**



### FEMA

This Certificate of Achievement is to acknowledge that

DAVID M. BURICH

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

IS-00800 National Response Plan (NRP), an Introduction

Issued this 15th Day of June 2005

Stephen G. Sharro
Director, Training Division

03 CEU



### Homeland Security

# Certificate of Achievement

In recognition of your successful completion of the HSEEP Training Course, This certificate is awarded to

Noelle Gallant

this 29th day of March, 2007

James Z. Kinh

James R. Kish
Director, Exercise and Training Division
Department of Homeland Security



### Homeland Security

# Certificate of Achievement

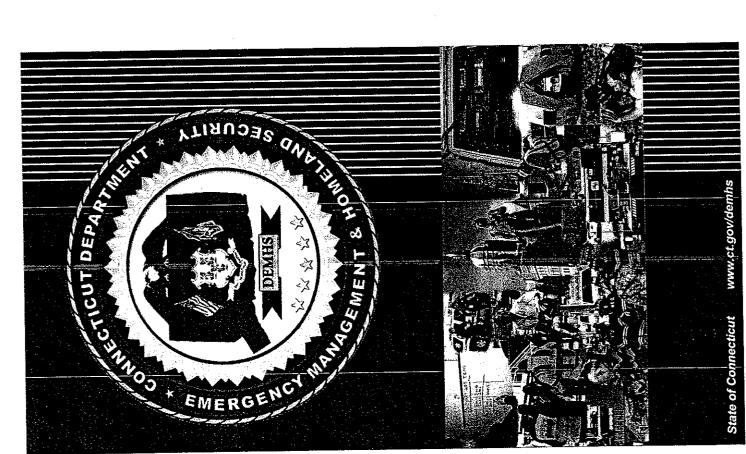
In recognition of your successful completion of the HSEEP Train-the-Trainer Training Course, This certificate is awarded to

## Noelle Gallant

this 30th day of March, 2007

James Z. Kirl

Usector, Exercise and Training Division Department of Homeland Security



# DEPARTMENT OF EMERGENCY MANAGEMENT AND HOMELAND SECURITY

# Award of Excellence

# MikeKlarman

Has successfully completed the course Homeland Security Exercise and Evaluation Program (HSEEP)

March 21, 2008

Bue Hyllurad

Bruce Lockwood, Instructor



### 

This Certificate of Achievement is to acknowledge that

## MICHAEL S KLARMAN

professional development and completion of the independent study course: has reaffirmed a dedication to serve in times of crisis through continued

IS-00120.A

An Introduction to Exercises

Issued this 18th Day of April, 2008

Cortez Layrence, PhD Superintendent Emergency Management Institute



### FEMA

This Certificate of Achievement is to acknowledge that

### MICHAEL S. KLARMAN

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

IS-00100 Introduction to the Incident Command System, (ICS 100)

Issued this 18th Day of August, 2005

Stephen G. Sharro
Director, Training Division

0 3 CEU

### **Emergency Management Institute**



### **FEMA**

This Certificate of Achievement is to acknowledge that

### MICHAEL S. KLARMAN

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of this course:

IS-00200
ICS for Single Resources and
Initial Action Incidents

Issued this 14th Day of January, 2006

Stephen G Sharro

Superintendent, Emergency Management Institute FEMA Form 16-31, October 05



This Certificate of Achievement is to acknowledge that

MICHAEL S. KLARMAN

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

IS-700 National Incident Management System (NIMS) an Introduction

Issued this 07th Day of April, 2005

Stephen G. Sharro

Director, Training Division

0.3 CEU



### 

This Certificate of Achievement is to acknowledge that

## MICHAEL S KLARMAN

professional development and completion of the independent study course: has reaffirmed a dedication to serve in times of crisis through continued

IS-00800.A

National Response Plan (NRP), an Introduction

Issued this 9th Day of October, 2007

Cortez Lawrence, PhD

Superintendent Emergency Management Institute



### Homeland Security

# Certificate of Achievement

In recognition of your successful completion of the HSEEP Train-the-Trainer Training Course, This certificate is awarded to

Lynette Lines

this 30th day of March, 2007

James Z. Kinh

James R. Kish
Director, Exercise and Training Division
Department of Homeland Security



### FEMA

This Certificate of Achievement is to acknowledge that

### LYNETTE M. LINES

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of this course:

IS-00100 Introduction to the Incident Command System, (ICS 100)

Issued this 21st Day of February, 2006

Richard Callis

Acting Superintendent Emergency Management Institute

FEMA Form 16-31, October 05

0.3 CEU



### FEMA

This Certificate of Achievement is to acknowledge that

### LYNETTE M. LINES

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of this course:

IS-00200.FW
Basic Incident Command System,
I-200, for Federal Disaster Workers

Issued this 21st Day of February, 2006

Richard Callis

Acting Superintendent Emergency Management Institute

FEMA Form 16-31, October 05

03 CEU



This Certificate of Achievement is to acknowledge that

### LYNETTE M. LINES

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of this course:

IS-00700 National Incident Management System (NIMS) an Introduction

Issued this 21st Day of February, 2006

Richard Callis

Emergency Management Institute

FEMA Form 16-31, October 05

0 3 CEU

Successful Completion(s)

IS-00100 Introducti IS-00200 FW Basic Inci IS-00700 National I IS-00800 National F

Introduction to the Incident Command System Basic Incident Command System, National Incident Management System National Response Plan (NRP) an Introduction

All available courses can be found on the Independent Study website at http://training.fema.gov/EMIWeb/IS/

### **Emergency Management Institute**



### **FEMA**

This Certificate of Achievement is to acknowledge that

### LYNETTE M. LINES

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of this course:

IS-00800 National Response Plan (NRP), an Introduction

Issued this 19th Day of April, 2006

Richard Callis

Acting Superintendent Emergency Management Institute

FEMA Form 16-31, October 05

0 3 CEU

DETACH THIS STUB



### 

This Certificate of Achievement is to acknowledge that

## CHERYL A MAYERAN

professional development and completion of the independent study course: has reaffirmed a dedication to serve in times of crisis through continued

IS-00139 Exercise Design Issued this 19th Day of October, 2009



Cortez Lawrence, PhD
Superintendent
Emergency Management Institute

1.5 IACET CEUs

# EMERGENCY IN TO SECURITY OF THE NOTICE OF TH

# DEPARTMENT OF EMERGENCY MANAGEMENT AND HOMELAND SECURITY

# Award of Excellence

# Cherykayeran

Has successfully completed the course Homeland Security Exercise and Evaluation Program (HSEEP)

March 29, 2008

Bruce Lockwood, Instructor



### FEMA

This Certificate of Achievement is to acknowledge that

## CHERYL MAYERAN

professional development and completion of the independent study course: has reaffirmed a dedication to serve in times of crisis through continued

IS-00120.A

An Introduction to Exercises

Issued this 25th Day of April, 2008

Cortez Lawrence, PhD

Superintendent Emergency Management Institute Successful Completion(s)

IS-00100 IS-00700 IS-00800 Introduction to the Incident Command System, National Incident Management System National Response Plan (NRP), an Introduction

All available courses can be found on the Independent Study website at http://training.fema.gov/EMIWeb/IS/

### **Emergency Management Institute**



### **FEMA**

This Certificate of Achievement is to acknowledge that

CHERYL A. MAYERAN

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of this course:

IS-00100 Introduction to the Incident Command System, (ICS 100)

Issued this 09th Day of August, 2006

ula Colle Richard Callis

Acting Superintendent Emergency Management Institute

FEMA Form 16-31, October 05

(1000

DETACH THIS STUB

Successful Completion(s)

IS-00100 Introduction to the Incident Command System
IS-00200 ICS for Single Resources and
IS-00700 National Incident Management System
IS-00800 National Response Plan (NRP) an Introduction

All available courses can be found on the Independent Study website at http://training.fema.gov/EMIWeb/IS/

### **Emergency Management Institute**



This Certificate of Achievement is to acknowledge that

CHERYL A. MAYERAN

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of this course:

IS-00200
ICS for Single Resources and
Initial Action Incidents

Issued this 15th Day of August, 2006

Richard Callis
Acting Superintendent

Emergency Management Institute

FEMA Form 16-31, October 05

03 CEU

### Effective Communication Emergency Program Manage 15-001 Develoning and Managing Volunteers IS-244 Emergency Preparedness, USA IS-002 Coordinating Environmental & Historic IS-253 IS-003 Radiological Emergency Management Anticinating Hazardous Weather & Community Risk IS-271 Hazardous Materials - A Citizen's Orientation IS-005 Role of the Emergency Operations Center IS-275 A Citizen's Childe to Disaster Assistance IS-007 Retrofitting Flood Prone Residential Structures IS-279 Building for the Earthquakes of Tomorrow IS-008 Role of Voluntary Agencies in Emergency Memt IS-288 Animals in Disaster Awareness and Prenaredness 15-010 Disaster Basics IS-292 Animals in Disseter. Community Planning 15-011 Radiological Emergency Resnonse IS-301 Special Even's Contingency Planning IS-015 Introduction to Community Emergency Response Team IS-317 Are You Ready? IS-022 Community Hurricane Preparedness 18-324 Household Hazardous Materials IS-055 Introduction to Radiological Emergency IS-331 Introduction to the Incident Command System fS-100 Hazardous Materials Prevention IS-340 Livestock in Disaster Hazardous Materials for Medical Personnel IS-111 IS-346 An Orientation to Community Disaster Exercises IS-120 Multi-Hazard Emergency Planning for Schools IS-362 Exercise Design 15-139 Introduction to Residential Coastal Construction 1S-386 IS-195 Basic Incident Command System Introduction to Mitigation 18-393 18-200 Incident Command System. Basic Mitigation for Homeowners IS-394 State Disaster Management IS-208 The Professional in Emergency Management tS-513 IS-230 Principles of Emergency Management Special Considerations for FEMA PA Projects 15-600 Emergenc / Planning 1S-235 Introduction to the Public Assistance Process IS-630 Leadership & Influence IS-240 Public Assistance Operation I Decision Making & Problem Solving IS-241

### **Emergency Management Institute**



This Certificate of Achievement is to acknowledge that

CHERYL A. MAYERAN

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

IS-700
National Incident Management System
(NIMS) an Introduction

Issued this 11th Day of March, 2005

Stephen G. Sharro

Director, Training Division

### Student Record: MAYERAN, CHERYL \*\*\*-\*\*-7356

Successful Completion(s)

National Incident Management System National Response Plan (NRP) an Introduction IS-700

*****	**********	**Other Available Courses*****************	********
IS-001 IS-002 IS-003 IS-005 IS-007 IS-008 IS-010 IS-015 IS-022 IS-055 IS-100 IS-111 IS-120 IS-139 IS-195 IS-200 IS-208 IS-200 IS-235 IS-240	Emergency Program Manager Emergency Preparedness, USA Radiological Emergency Management Hazardous Materials - A Citizen's Orientation A Citizen's Guide to Disaster Assistance Building for the Earthouakes of Tomorrow Animals in Disaster Awareness and Preparedness Special Events Contingency Planning Are You Ready? Household Hazardous Materials Introduction to the Incident Command System Livestock in Disaster An Orientation to Community Disaster Exercises Exercise Design Basic Incident Command System Incident Command System Incident Command System. Basic State Disaster Management Principles of Emergency Management Emergency Planning Leadershin & Influence	IS-242   Effective Communication	
IS-24	Decision Making & Problem Solving	46774674	i.

### **Emergency Management Institute**



This Certificate of Achievement is to acknowledge that

### CHERYL A. MAYERAN

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

> IS-800 National Response Plan (NRP), an Introduction

> > Issued this 10th Day of March, 2005

Director, Training Division

DETACH THIS STUB

03 CEU



## Massachusetts Emergency Management Agency





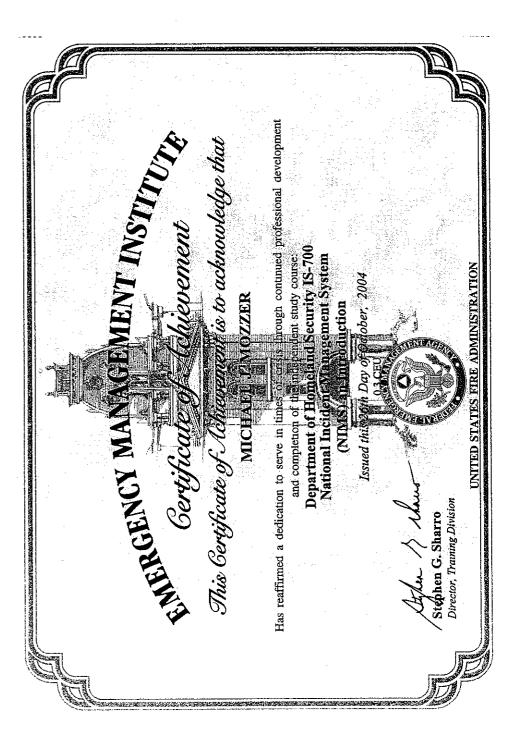
INCIDENT COMMAND SYSTEM (ICS BAY PATH COLLEGE - LONGM FOR COMPLETION OF

**SEPTEMBER 25, 26, 2003** 

n Elhai

STATE DIRECTOR, MEMA

()





### FEMA

This Certificate of Achievement is to acknowledge that

MICHAEL J. MOZZER

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of this course:

IS-00800.A National Response Plan (NRP), an Introduction

Issued this 31st Day of August, 2006

Richard Callis
Acting Superintendent

Emergency Management Institute

FEMA Form 16-31, October 05

0.3 CEU



## Massachusetts Emergency Management Agency



Centificate of Attendance

FOR COMPLETION OF THE EXERCISE DESIGN COURSE (ST20)
MEMA HEADQUARTERS - FRAMINGHAM, N

OCTOBER 28, 29, 30, 2003

DATE

DIRECTOR OF TRAINING

The hom of Milha STATE DIKECTOR, MEMA



### FEMA

This is to certify that Alyssa D Scala successfully completed

EXERCISE DEVELOPMENT COURSE

Issued this 31st day of August, 2007

Highed Mulnuse.
Deputy Superintendent
Emergency Management Institute

Superintendent Emergency Management Institute

# Center for Domestic Preparedness



### Homeland Security

This is to certify that

### Alyssa D. Scala

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the: Emergency Management Institute's ICS-300

(1.9 Continuing Education Units)

Intermediate ICS for Expanding Incidents

at Brooklyn, New York March 12-14, 2007



F. Marion Cain III, Director Center for Domestic Preparedness

Certificate No. 128750

# National Emergency Training Center



### FEMA

## Certificate of Achievement

## Alyssa D. Scala

has successfully fulfilled all course activities and requirements for the Master Exercise Practitioner Program and is hereby recognized by the Emergency Management Institute as a

Master Exercise Practitioner

August 30, 2007

Ord Couleur

Superintendent Emergency Management Institute



#### FEMA

This is to certify that Alyssa D Scala

EXERCISE PROGRAM MANAGEMENT AND CONTROL successfully completed SIMULATION

2.5 CEU

Issued this 8th day of June, 2007

Deputy Superintendent Emergency Management Institute

Superintendent Emergency Management Institute





This Certificate of Achievement is to acknowledge that

#### ALYSSA SCALA

professional development and completion of the independent study course: has reaffirmed a dedication to serve in times of crisis through continued

IS-00139 Exercise Design Issued this 10th Day of October, 2006

Mesellis, Acting Superintendent



#### **FEMA**

This is to certify that Alyssa D Scala successfully completed

EXERCISE DESIGN & EVALUATION

Issued this 9th day of February, 2007

Multa III (AM).
Deputy Superintendent
Emergency Management Institute

Superintendent Smergency Management Institute

## Center for Domestic Preparedness



#### Homeland Security

This is to certify that

### Alyssa D. Scala

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the:

Advanced ICS Command and General Staff-Complex Incidents Emergency Management Institute's ICS-400



(1.4 Continuing Education Units) at Brooklyn, New York

April 4-5, 2007

F. Murion Cam III, Director Center for Domestic Preparedness

ertificate No. 132116



#### New Jersey

Department of Community Affairs

Division of Fire Safety



This Certificate is Awarded to

ALYSSA D. SCALA

for the completion of the course

NATIONAL INCIDENT MGT SYSTEM IS700 UPDATE TIT

JANUARY 14, 2005



Certification No. 158701

CEU Credit: 0.50 Technical

#### EMERGENCY MANAGEMENT INSTITUTE Gertificate of Achievement

This Gertificate of Achievement is to acknowledge that JEFFREY A. SCHLEGELMILCH

Has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

IS-100
Introduction to the Incident Command System,
I-100 for Federal Disaster Workers

Issued this 27th Day of July 2004

Stephen G. Sharro
Director Training Division

UNITED STATES FIRE ADMINISTRATION

EMERGENCY MANAGEMENT INSTITUTE

Gertificate of Achievement

This Gertificate of Achievement is to acknowledge that JEFFREY A. SCHLEGELMILCH

Has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

Department of Homeland Security IS-200 Incident Command System, Basic I-200 for Federal Disaster Workers

Issued this 17th Day of October, 2004

Stephen G. Sharro

Director Training Division

THE FIRE ADMINISTRATION

#### Certificate of Achievement This Gertificate of Achievement is to acknowledge that

#### JEFF A. SCHLEGELMILCH

Has teaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

> IS-700 National Incident Management System (NIMS) an Introduction

> > Issued this 08th Day of July, 2004

Stephen G. Sharro

Director Training Division

UNITED STATES FIRE ADMINISTRATION

#### **Emergency Management Institute**



This Certificate of Achievement is to acknowledge that

#### JEFFREY A. SCHLEGELMILCH

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

> IS-800 National Response Plan (NRP), an Introduction

> > Issued this 08th Day of March, 2005

Stephen G. Sharro

Director, Training Division

03 CEU

#### Smith, Deb

From:

INDEPENDENT STUDY [INDEPENDENT Study@dhs.gov]

Sent:

Monday, June 13, 2005 1:35 PM

To:

'dsmith@wwbh.org'

Subject:

Independent Study Course Information

Dear Deborah Smith:

Congratulations! You have successfully passed the Independent Study Course "IS-139" entitled "Exercise Design ".

Due to the thousands of people completing independent study courses, we estimate it will take approximately eight weeks to issue your completion certificate. Please retain a copy of this email as proof of your completion until your certificate is received. We appreciate your patience.

Independent Study Program Office Emergency Management Institute National Emergency Training Center 16825 S. Seton Ave Emmitsburg, MD 21727

On the Web: www.training.fema.gov/emiweb/is

Phone: (301) 447-1200 FAX: (301) 447-1201

## Certificate of Completion

is hereby granted to:

## Deborah Smith

To certify completion of the Homeland Security Exercise and Evaluation Program (HSEEP) Evaluator Training for Subject Matter Experts

Date

Instructor





### FEMA

This Certificate of Achievement is to acknowledge that

## **DEBORAH L SMITH**

professional development and completion of the independent study course: has reaffirmed a dedication to serve in times of crisis through continued

IS-00120

An Orientation to Community Disaster Exercises

Issued this 9th Day of December, 2007

Cortez Lawrence, PhD
Superintendent
Emergency Management Institute



### FEMA

This Certificate of Achievement is to acknowledge that

## DEBORAH L SMITH

professional development and completion of the independent study course: has reaffirmed a dedication to serve in times of crisis through continued

IS-00100.a

Introduction to the Incident Command System

(ICS 100)

Issued this 10th Day of February, 2009

Cortez Lawrence, PhD
Superintendent
Emergency Management Institute

#### Smith, Deb

From: INDEPENDENT STUDY [independent study@dhs gov]

Sent: Thursday, July 27, 2006 6:27 PM

To: Smith, Deb

Subject: Independent Study Course Information

#### Dear Deborah Smith:

Congratulations! You have successfully passed the Independent Study Course "IS-00200" entitled "ICS for Single Resources and Initial Action Incidents".

Due to the thousands of people completing independent study courses, we estimate it will take approximately ten business days to issue your completion certificate Please retain a copy of this email as proof of your completion until your certificate is received. We appreciate your patience

Independent Study Program Office Emergency Management Institute National Emergency Training Center 16825 S. Seton Ave Emmitsburg, MD 21727

On the Web: www.training fema gov/emiweb/is

Phone: (301) 447-1200 FAX: (301) 447-1201

#### **Deborah Smith**

From: INDEPENDENT STUDY [independent study@dhs.gov]

Sent: Monday, September 04, 2006 9:46 AM

To: smith660@adelphia.net

Subject: Independent Study Course Information for Course: IS-00800 A

#### Dear DEBORAH SMITH:

Congratulations! You have successfully passed the Independent Study Course "IS-00800 A" entitled "National Response Plan (NRP), an Introduction ".

Due to the thousands of people completing independent study courses, we estimate it will take approximately three weeks to issue your completion certificate. Please retain a copy of this email as proof of your completion until your certificate is received. We appreciate your patience

Independent Study Program Office Emergency Management Institute National Emergency Training Center 16825 S. Seton Ave Emmitsburg, MD 21727

On the Web: www training fema gov/emiweb/is

Phone: (301) 447-1200 FAX: (301) 447-1201



#### 

This Certificate of Achievement is to acknowledge that

### RICHARD B SMITH

professional development and completion of the independent study course: has reaffirmed a dedication to serve in times of crisis through continued IS-00139

**Exercise Design** 

Issued this 3rd Day of November, 2008

Superintendent Cortez Lawrence, PhD

Emergency Management Institute

1.5 CEUs

## Certificate of Completion

is hereby granted to:

## Richard Smith

To certify completion of the Homeland Security Exercise and Evaluation Program (HSEEP) Evaluator Training for Subject Matter Experts

Date 11/7/08

Instructor

Center for Emergency Preparedness and Disaster Response YALE NEW HAVEN HEALTH



#### 

This Certificate of Achievement is to acknowledge that

### RICHARD B SMITH

professional development and completion of the independent study course: has reaffirmed a dedication to serve in times of crisis through continued

IS-00120.A

An Introduction to Exercises

Issued this 30th Day of October, 2008

Cortez Lawrence, PhD Superintendent Emergency Management Institute