



State of West Virginia
 Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

**Request for
 Quotation**

RFQ NUMBER
7010C005

PAGE
1

ADDRESS CORRESPONDENCE TO ATTENTION OF
**MICHAEL AUSTIN
 304-558-2402**

RFQ COPY
 TYPE NAME/ADDRESS HERE

**SERVICE PUMP & SUPPLY, INC.
 P.O. BOX 2097
 HUNTINGTON, WV 25721-2097**

**DIVISION OF HIGHWAYS
 EQUIPMENT DIVISION
 ROUTE 33
 BRUSHY FORK ROAD
 BUCKHANNON, WV
 26201 304-472-1750**

DATE PRINTED	TERMS OF SALE	SHIP VIA	FOB	FREIGHT TERMS
12/14/2009	NET 30	Best way	Dest	Pre-Adv

BID OPENING DATE: **01/06/2010** BID OPENING TIME **01:30PM**

LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
0001	1	EA		962-21	7257.00	7257.00
<p>CONTRACT: TO FURNISH HIGH PRESSURE CLEANING SYSTEM Sioux Model H3.8D2000 per specifications. OPEN END CONTRACT</p> <p>TO PROVIDE HIGH PRESSURE HOT WATER CLEANING SYSTEM FOR ALL TEN (10) DISTRICTS AND THE EQUIPMENT DIVISION FOR THE WEST VIRGINIA DIVISION OF HIGHWAYS PER THE ATTACHED SPECIFICATIONS.</p> <p>ESTIMATED ANNUAL USAGE - 25</p> <p>PURCHASING CARD ACCEPTANCE: THE STATE OF WEST VIRGINIA CURRENTLY UTILIZES A VISA PURCHASING CARD PROGRAM WHICH IS ISSUED THROUGH A BANK. THE SUCCESSFUL VENDOR MUST ACCEPT THE STATE OF WEST VIRGINIA VISA PURCHASING CARD FOR PAYMENT OF ALL ORDERS PLACED BY ANY STATE AGENCY AS A CONDITION OF AWARD.</p> <p>EXHIBIT 3</p> <p>LIFE OF CONTRACT: THIS CONTRACT BECOMES EFFECTIVE ON AND EXTENDS FOR A PERIOD OF ONE (1) YEAR OR UNTIL SUCH "REASONABLE TIME" THEREAFTER AS IS NECESSARY TO OBTAIN A NEW CONTRACT OR RENEW THE ORIGINAL CONTRACT. THE "REASONABLE TIME" PERIOD SHALL NOT EXCEED TWELVE (12) MONTHS. DURING THIS "REASONABLE TIME" THE VENDOR MAY TERMINATE THIS CONTRACT FOR ANY</p>						

RECEIVED
 2010 JAN -5 P 12:48
 PURCHASING DIVISION
 STATE OF WV

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE: *[Signature]* TELEPHONE: 304-429-6731 DATE: 1-4-10

TITLE: VP SALES FEIN: 550599012 ADDRESS CHANGES TO BE NOTED ABOVE

WHEN RESPONDING TO RFQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'

**GENERAL TERMS & CONDITIONS
REQUEST FOR QUOTATION (RFQ) AND REQUEST FOR PROPOSAL (RFP)**

1. Awards will be made in the best interest of the State of West Virginia.
2. The State may accept or reject in part, or in whole, any bid.
3. Prior to any award, the apparent successful vendor must be properly registered with the Purchasing Division and have paid the required \$125 fee.
4. All services performed or goods delivered under State Purchase Order/Contracts are to be continued for the term of the Purchase Order/Contracts, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods this Purchase Order/Contract becomes void and of no effect after June 30.
5. Payment may only be made after the delivery and acceptance of goods or services.
6. Interest may be paid for late payment in accordance with the *West Virginia Code*.
7. Vendor preference will be granted upon written request in accordance with the *West Virginia Code*.
8. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
9. The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller.
10. The laws of the State of West Virginia and the *Legislative Rules* of the Purchasing Division shall govern the purchasing process.
11. Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties.
12. **BANKRUPTCY:** In the event the vendor/contractor files for bankruptcy protection, the State may deem this contract null and void, and terminate such contract without further order.
13. **HIPAA BUSINESS ASSOCIATE ADDENDUM:** The West Virginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, is available online at www.state.wv.us/admin/purchase/vrc/hipaa.htm and is hereby made part of the agreement. Provided that the Agency meets the definition of a Cover Entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the vendor.
14. **CONFIDENTIALITY:** The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures, and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in <http://www.state.wv.us/admin/purchase/privacy/noticeConfidentiality.pdf>.
15. **LICENSING:** Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, and the West Virginia Insurance Commission. The vendor must provide all necessary releases to obtain information to enable the director or spending unit to verify that the vendor is licensed and in good standing with the above entities.
16. **ANTITRUST:** In submitting a bid to any agency for the State of West Virginia, the bidder offers and agrees that if the bid is accepted the bidder will convey, sell, assign or transfer to the State of West Virginia all rights, title and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the State of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the State of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to the bidder.

I certify that this bid is made without prior understanding, agreement, or connection with any corporation, firm, limited liability company, partnership, or person or entity submitting a bid for the same material, supplies, equipment or services and is in all respects fair and without collusion or fraud. I further certify that I am authorized to sign the certification on behalf of the bidder or this bid.

INSTRUCTIONS TO BIDDERS

1. Use the quotation forms provided by the Purchasing Division. Complete all sections of the quotation form.
2. Items offered must be in compliance with the specifications. Any deviation from the specifications must be clearly indicated by the bidder. Alternates offered by the bidder as **EQUAL** to the specifications must be clearly defined. A bidder offering an alternate should attach complete specifications and literature to the bid. The Purchasing Division may waive minor deviations to specifications.
3. Unit prices shall prevail in case of discrepancy. All quotations are considered F.O.B. destination unless alternate shipping terms are clearly identified in the quotation.
4. All quotations must be delivered by the bidder to the office listed below prior to the date and time of the bid opening. Failure of the bidder to deliver the quotations on time will result in bid disqualifications: Department of Administration, Purchasing Division, 2019 Washington Street East, P.O. Box 50130, Charleston, WV 25305-0130
5. Communication during the solicitation, bid, evaluation or award periods, except through the Purchasing Division, is strictly prohibited (W.Va. C.S.R. §148-1-6.6).



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DIVISION OF HIGHWAYS
 EQUIPMENT DIVISION
 ROUTE 33
 BRUSHY FORK ROAD
 BUCKHANNON, WV
 26201 304-472-1750

DATE PRINTED	TERMS OF SALE	SHIP VIA	F.O.B.	FREIGHT TERMS
12/14/2009				

BID OPENING DATE: 01/06/2010 BID OPENING TIME 01:30PM

LINE	QUANTITY	UOP	CAT NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
<p>REASON UPON GIVING THE DIRECTOR OF PURCHASING 30 DAYS WRITTEN NOTICE.</p> <p>UNLESS SPECIFIC PROVISIONS ARE STIPULATED ELSEWHERE IN THIS CONTRACT DOCUMENT, THE TERMS, CONDITIONS AND PRICING SET HEREIN ARE FIRM FOR THE LIFE OF THE CONTRACT.</p> <p>RENEWAL: THIS CONTRACT MAY BE RENEWED UPON THE MUTUAL WRITTEN CONSENT OF THE SPENDING UNIT AND VENDOR, SUBMITTED TO THE DIRECTOR OF PURCHASING THIRTY (30) DAYS PRIOR TO THE EXPIRATION DATE. SUCH RENEWAL SHALL BE IN ACCORDANCE WITH THE TERMS AND CONDITIONS OF THE ORIGINAL CONTRACT AND SHALL BE LIMITED TO TWO (2) ONE (1) YEAR PERIODS.</p> <p>CANCELLATION: THE DIRECTOR OF PURCHASING RESERVES THE RIGHT TO CANCEL THIS CONTRACT IMMEDIATELY UPON WRITTEN NOTICE TO THE VENDOR IF THE COMMODITIES AND/OR SERVICES SUPPLIED ARE OF AN INFERIOR QUALITY OR DO NOT CONFORM TO THE SPECIFICATIONS OF THE BID AND CONTRACT HEREIN.</p> <p>OPEN MARKET CLAUSE: THE DIRECTOR OF PURCHASING MAY AUTHORIZE A SPENDING UNIT TO PURCHASE ON THE OPEN MARKET, WITHOUT THE FILING OF A REQUISITION OR COST ESTIMATE, ITEMS SPECIFIED ON THIS CONTRACT FOR IMMEDIATE DELIVERY IN EMERGENCIES DUE TO UNFORESEEN CAUSES (INCLUDING BUT NOT LIMITED TO DELAYS IN TRANSPORTATION OR AN UNANTICIPATED INCREASE IN THE VOLUME OF WORK.)</p> <p>QUANTITIES: QUANTITIES LISTED IN THE REQUISITION ARE APPROXIMATIONS ONLY, BASED ON ESTIMATES SUPPLIED BY THE STATE SPENDING UNIT. IT IS UNDERSTOOD AND AGREED THAT THE CONTRACT SHALL COVER THE QUANTITIES ACTUALLY ORDERED FOR DELIVERY DURING THE TERM OF THE CONTRACT,</p>						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE _____ TELEPHONE _____ DATE _____

TITLE _____ FERN _____ ADDRESS CHANGES TO BE NOTED ABOVE

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VENDOR

SHIP TO

**DIVISION OF HIGHWAYS
 EQUIPMENT DIVISION
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 BUCKHANNON, WV
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12/14/2009						
BID OPENING DATE: 01/06/2010		BID OPENING TIME 01:30PM				
LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
<p>WHETHER MORE OR LESS THAN THE QUANTITIES SHOWN.</p> <p>ORDERING PROCEDURE: SPENDING UNIT(S) SHALL ISSUE A WRITTEN STATE CONTRACT ORDER (FORM NUMBER WV-39) TO THE VENDOR FOR COMMODITIES COVERED BY THIS CONTRACT. THE ORIGINAL COPY OF THE WV-39 SHALL BE MAILED TO THE VENDOR AS AUTHORIZATION FOR SHIPMENT, A SECOND COPY MAILED TO THE PURCHASING DIVISION, AND A THIRD COPY RETAINED BY THE SPENDING UNIT.</p> <p>BANKRUPTCY: IN THE EVENT THE VENDOR/CONTRACTOR FILES FOR BANKRUPTCY PROTECTION, THE STATE MAY DEEM THE CONTRACT NULL AND VOID, AND TERMINATE SUCH CONTRACT WITHOUT FURTHER ORDER.</p> <p>THE TERMS AND CONDITIONS CONTAINED IN THIS CONTRACT SHALL SUPERSEDE ANY AND ALL SUBSEQUENT TERMS AND CONDITIONS WHICH MAY APPEAR ON ANY ATTACHED PRINTED DOCUMENTS SUCH AS PRICE LISTS, ORDER FORMS, SALES AGREEMENTS OR MAINTENANCE AGREEMENTS, INCLUDING ANY ELECTRONIC MEDIUM SUCH AS CD-ROM.</p> <p>REV. 05/26/2009</p> <p>EXHIBIT 10</p> <p>REQUISITION NO.:</p> <p>ADDENDUM ACKNOWLEDGEMENT</p> <p>I HEREBY ACKNOWLEDGE RECEIPT OF THE FOLLOWING CHECKED ADDENDUM(S) AND HAVE MADE THE NECESSARY REVISIONS TO MY PROPOSAL, PLANS AND/OR SPECIFICATION, ETC.</p> <p>ADDENDUM NO.'S:</p>						
SEE REVERSE SIDE FOR TERMS AND CONDITIONS						
SIGNATURE			TELEPHONE		DATE	
TITLE		FEIN		ADDRESS CHANGES TO BE NOTED ABOVE		

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LINE	QUANTITY	UOP	CAT NO	ITEM NUMBER	UNIT PRICE	AMOUNT
NO. 1					
NO. 2					
NO. 3					
NO. 4					
NO. 5					
<p>I UNDERSTAND THAT FAILURE TO CONFIRM THE RECEIPT OF TH ADDENDUM(S) MAY BE CAUSE FOR REJECTION OF BIDS.</p> <p>VENDOR MUST CLEARLY UNDERSTAND THAT ANY VERBAL REPRESENTATION MADE OR ASSUMED TO BE MADE DURING ANY ORAL DISCUSSION HELD BETWEEN VENDOR'S REPRESENTATIVES AND ANY STATE PERSONNEL IS NOT BINDING. ONLY THE INFORMATION ISSUED IN WRITING AND ADDED TO THE SPECIFICATIONS BY AN OFFICIAL ADDENDUM IS BINDING.</p> <p>..... SIGNATURE <i>Service Pump and Supply</i> COMPANY 1-4-10 DATE</p> <p>NOTE: THIS ADDENDUM ACKNOWLEDGEMENT SHOULD BE SUBMITTED WITH THE BID.</p> <p>REV. 09/21/2009</p>						

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 BUCKHANNON, WV
 26201 304-472-1750**

DATE PRINTED 12/14/2009	TERMS OF SALE	SHIP VIA	F.O.B.	FREIGHT TERMS
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BID OPENING DATE: **01/06/2010** BID OPENING TIME **01:30PM**

LINE	QUANTITY	UQP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
<p>NOTICE</p> <p>A SIGNED BID MUST BE SUBMITTED TO:</p> <p>DEPARTMENT OF ADMINISTRATION PURCHASING DIVISION BUILDING 15 2019 WASHINGTON STREET, EAST CHARLESTON, WV 25305-0130</p> <p>THE BID SHOULD CONTAIN THIS INFORMATION ON THE FACE OF THE ENVELOPE OR THE BID MAY NOT BE CONSIDERED:</p> <p>SEALED BID</p> <p>BUYER: 33</p> <p>RFQ. NO.: 7010C005</p> <p>BID OPENING DATE: -----</p> <p>BID OPENING TIME: -----</p> <p>PLEASE PROVIDE A FAX NUMBER IN CASE IT IS NECESSARY TO CONTACT YOU REGARDING YOUR BID:</p> <p>----- 304-429-6736 -----</p> <p>CONTACT PERSON (PLEASE PRINT CLEARLY):</p> <p>----- EMILIE HERRALD -----</p>						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

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GENERAL:

MACHINE SHALL BE A HIGH PRESSURED, HOT WATER CLEANING SYSTEM. MACHINE SHALL BE ELECTRICALLY AND MECHANICALLY OPERATED.

SPECIFICATIONS:

- A. DISCHARGE CAPACITY MINIMUM: 3.5 GPM-210 GPH
- B. OPERATING PRESSURE MINIMUM: 2000 PSI
- C. WATER PUMP: TRIPLEX OIL BATH HIGH PRESSURE PUMP BELT DRIVEN.
- D. WATER TEMPERATURE AT NOZZLE: APPROX 200 DEGREES F
- E. PUMP MOTOR MINIMUM: 5HP, 230V, 60 CYCLE, SINGLE PHASE DUAL CAPACITORS, THERMAL OVERLOAD PROTECTION.
- F. HEATING COIL: STEEL PIPE SHEATHED MINIMUM SCHEDULE 80 WITH BURST PRESSURE OF 17,500 PSI COLD WATER WRAP DESIGN.
- G. OIL FIRED BURNER: MINIMUM OF 289,900 BTU/HR. TYPE: PRESSURE ATOMIZING TYPE FORCED AIR, AUTOMATIC ELECTRIC IGNITION UL APPROVED. BURNER MOTOR: MINIMUM 1/8 HP, 230 VOLT WITH OVERLOAD PROTECTION. FUEL TYPE: KEROSENE, #1 OR #2 DIESEL, #1 HOME HEATING OIL. FUEL TANK: MINIMUM 10 GALLON, REMOVEABLE TANK STAINLESS, OR POLYETHYLENE, NON-CONTAMINATING.
- H. SAFETY RELIEF VALVE: STANDARD.
- I. GUN: TRIGGER SHUT OFF WITH 48" INSULATED GRIP WAND.
- J. HOSE: 3/8' x 50 FT., 3000 PSI AT 250 DEGREES OPERATING TEMPERATURE.
- K. FLOAT TANK: STAINLESS STEEL OR POLYETHYLENE WITH AUTO SHUT-OFF.
- L. NOZZLES: THREE STAINLESS STEEL ONE 0, ONE 15, ONE 40 DEGREES.
- M. CHEMICAL VALVE: PRECISE METERED
- N. PORTABILITY: SHALL INCLUDE 4.10 PNEUMATIC, BALL BEARING WHEELS MOUNTED ON 2 EQUAL LENGTH AXLES.

ALL VENDORS BIDDING ON CONTRACT SHALL DELIVER TO WVDH EQUIPMENT DIVISION A SAMPLE OF UNIT BEING QUOTED FOR EVALUATION PURPOSES.

THESE UNITS WILL BE ACCEPTED WITHIN 5 WORKING DAYS AFTER BID OPENING.

VENDORS WHO ARE UNSUCCESSFUL WILL BE RESPONSIBLE FOR PICKING UP SAID UNITS.

ALL WARRANTY CLAIMS THAT REQUIRE FIELD SERVICE SHALL BE DONE BY THE VENDOR AT NO COST TO THE WV DIVISION OF HIGHWAYS.

THE VENDOR SHALL FURNISH ANY TECHNICAL ENGINEERING SERVICE WHICH MIGHT BE NEEDED IN THE PROPER INSTALLATION OF THESE UNITS AT NO EXTRA COST TO THE WV DIVISION OF HIGHWAYS.

FAILURE TO MEET PRECEEDING REQUIREMENTS MAY RESULT IN VENDOR DISQUALIFICATION.

Equipment Division

WV Division of Highways
 PO Box 610
 Buckhannon, WV 26201
 ATTENTION: Kevin Riley

WVDOT/Division of Highways
 D-1
 1340 Smith St.
 Charleston, WV 25301
 Attn: Melissa Mullens

WVDOT/Division of Highways
 D-2
 Po. Box 880
 Huntington, WV 25712
 Attn: Keith Chapman

WVDOT/Division of Highways
 D-3
 626 Depot St.
 Parkersburg, WV 26101
 Attn: Mark Kimes

WVDOT/Division of Highways
 D-4
 P.O. BOX 2570
 Clarksburg, WV 26301
 Attn: John Bartlett

WVDOT/Division of Highways
 D-5
 PO BOX 99
 BURLINGTON, WV 26710
 Attn: Pat Broadhurst

WVDOT/Division of Highways
 D-6
 1 DOT Drive.
 Moundsville, WV 26041-2353
 Attn: Carol Ryan

WVDOT/Division Highways
 D-7
 Drawer 1228
 Weston, WV 26452
 Attn: Melissa Jordan

WVDOT/Division of Highways
 D-8
 PO Box 1516
 Elkins, WV 26241
 Attn: Debbie Barnett

WVDOT/Division of Highways
 D-9
 103 ½ Church Street
 Lewisburg, WV 24901
 Attn: Keith Brown

WVDOT/Division of Highways
 D-10
 270 Hardwood Lane
 Princeton, WV 24740
 Attn: Tommy Camden

State of West Virginia VENDOR PREFERENCE CERTIFICATE


Certification and application* is hereby made for Preference in accordance with West Virginia Code, §5A-3-37. (Does not apply to construction contracts). *West Virginia Code, §5A-3-37*, provides an opportunity for qualifying vendors to request (at the time of bid) preference for their residency status. Such preference is an evaluation method only and will be applied only to the cost bid in accordance with the *West Virginia Code*. This certificate for application is to be used to request such preference. The Purchasing Division will make the determination of the Resident Vendor Preference, if applicable.

1. **Application is made for 2.5% resident vendor preference for the reason checked:**
 Bidder is an individual resident vendor and has resided continuously in West Virginia for four (4) years immediately preceding the date of this certification; **or**,
 Bidder is a partnership, association or corporation resident vendor and has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; **or** 80% of the ownership interest of Bidder is held by another individual, partnership, association or corporation resident vendor who has maintained its headquarters or principal place of business continuously in West Virginia for four (4) years immediately preceding the date of this certification; **or**,
 Bidder is a nonresident vendor which has an affiliate or subsidiary which employs a minimum of one hundred state residents and which has maintained its headquarters or principal place of business within West Virginia continuously for the four (4) years immediately preceding the date of this certification; **or**,
2. **Application is made for 2.5% resident vendor preference for the reason checked:**
 Bidder is a resident vendor who certifies that, during the life of the contract, on average at least 75% of the employees working on the project being bid are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; **or**,
3. **Application is made for 2.5% resident vendor preference for the reason checked:**
 Bidder is a nonresident vendor employing a minimum of one hundred state residents or is a nonresident vendor with an affiliate or subsidiary which maintains its headquarters or principal place of business within West Virginia employing a minimum of one hundred state residents who certifies that, during the life of the contract, on average at least 75% of the employees or Bidder's affiliate's or subsidiary's employees are residents of West Virginia who have resided in the state continuously for the two years immediately preceding submission of this bid; **or**,
4. **Application is made for 5% resident vendor preference for the reason checked:**
 Bidder meets either the requirement of both subdivisions (1) and (2) or subdivision (1) and (3) as stated above; **or**,
5. **Application is made for 3.5% resident vendor preference who is a veteran for the reason checked:**
 Bidder is an individual resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard and has resided in West Virginia continuously for the four years immediately preceding the date on which the bid is submitted; **or**,
6. **Application is made for 3.5% resident vendor preference who is a veteran for the reason checked:**
 Bidder is a resident vendor who is a veteran of the United States armed forces, the reserves or the National Guard, if, for purposes of producing or distributing the commodities or completing the project which is the subject of the vendor's bid and continuously over the entire term of the project, on average at least seventy-five percent of the vendor's employees are residents of West Virginia who have resided in the state continuously for the two immediately preceding years.

Bidder understands if the Secretary of Revenue determines that a Bidder receiving preference has failed to continue to meet the requirements for such preference, the Secretary may order the Director of Purchasing to: (a) reject the bid; or (b) assess a penalty against such Bidder in an amount not to exceed 5% of the bid amount and that such penalty will be paid to the contracting agency or deducted from any unpaid balance on the contract or purchase order.

By submission of this certificate, Bidder agrees to disclose any reasonably requested information to the Purchasing Division and authorizes the Department of Revenue to disclose to the Director of Purchasing appropriate information verifying that Bidder has paid the required business taxes, provided that such information does not contain the amounts of taxes paid nor any other information deemed by the Tax Commissioner to be confidential.

Under penalty of law for false swearing (West Virginia Code, §61-5-3), Bidder hereby certifies that this certificate is true and accurate in all respects; and that if a contract is issued to Bidder and if anything contained within this certificate changes during the term of the contract, Bidder will notify the Purchasing Division in writing immediately.

Bidder: SERVICE PUMP AND SUPPLY Signed: 
 Date: 1-4-10 Title: VP SALES

*Check any combination of preference consideration(s) in either "A" or "B", or both "A" and "B" which you are entitled to receive. You may request up to the maximum of 5% preference for both "A" and "B".

RFQ No. _____

STATE OF WEST VIRGINIA
Purchasing Division

PURCHASING AFFIDAVIT

West Virginia Code §5A-3-10a states: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owned is an amount greater than one thousand dollars in the aggregate

DEFINITIONS:

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Debtor" means any individual, corporation, partnership, association, Limited Liability Company or any other form or business association owing a debt to the state or any of its political subdivisions. "Political subdivision" means any county commission; municipality; county board of education; any instrumentality established by a county or municipality; any separate corporation or instrumentality established by one or more counties or municipalities, as permitted by law; or any public body charged by law with the performance of a government function or whose jurisdiction is coextensive with one or more counties or municipalities. "Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceed five percent of the total contract amount.

EXCEPTION: The prohibition of this section does not apply where a vendor has contested any tax administered pursuant to chapter eleven of this code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

Under penalty of law for false swearing (West Virginia Code §61-5-3), it is hereby certified that the vendor affirms and acknowledges the information in this affidavit and is in compliance with the requirements as stated.

WITNESS THE FOLLOWING SIGNATURE

Vendor's Name: SERVICE PUMP AND SUPPLY

Authorized Signature: [Signature] Date: 1-4-10

State of WV

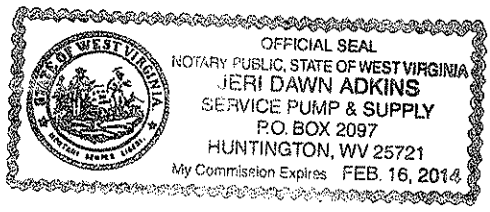
County of Wayne, to-wit:

Taken, subscribed, and sworn to before me this 4th day of January, 2010

My Commission expires Feb. 16, 2014

AFFIX SEAL HERE

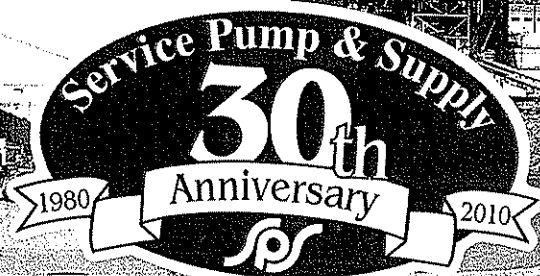
NOTARY PUBLIC Jeri Dawn Adkins



DAKOTA II Series® Steam Cleaners and Pressure Washers

Reliability, Value, Safety and Performance

**RUGGED, EFFICIENT
EQUIPMENT FOR DEMANDING
CLEANING APPLICATIONS**



SERVICE PUMP & SUPPLY, INC.
Huntington - Danville - Hazard
(304) 429-6731 - Fax: (304) 429-6736
Toll Free (800) 480-7867

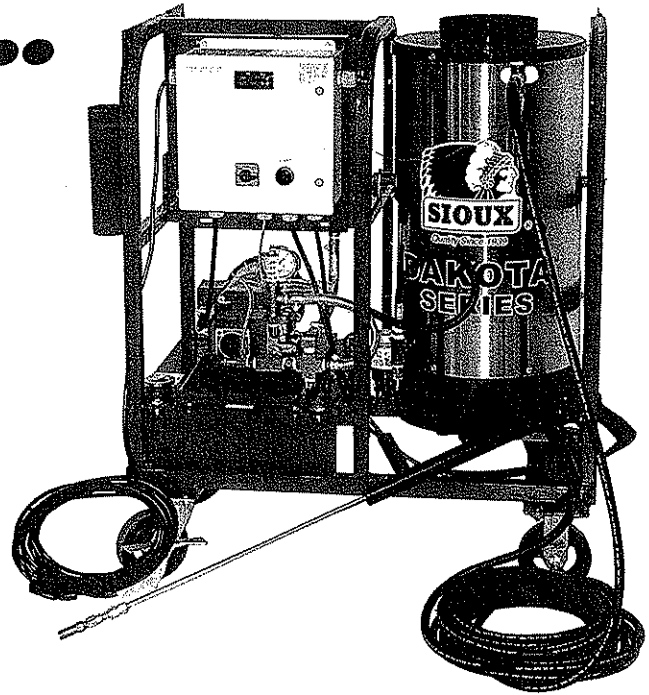


**DAKOTA II
SERIES**

**Model H4D2750
High Pressure Hot Water Washer
7.5 HP, 4 GPM, 2750 PSI, Oil-Fired**

WHY SIOUX...

- **Reliability** – Sioux doesn't just promise reliable products. We put it in writing with our 6 point Reliability Guarantee that addresses equipment parts, frames, performance and support.
- **Value** – Sioux won't make you guess if you are getting the best value. We provide the tools so you can see the value for yourself with our online cost calculator and free report.
- **Return on Investment** – Sioux equipment is guaranteed reliable. That means your capital investment is safe and secure for years to come. Sioux equipment pays for itself before you will ever replace it.
- **Safety** – Sioux implements stringent safety standards. Sioux equipment is ETL Listed, CETA Performance Certified, meets all OSHA regulations and is third-party certified.
- **Customer-Driven** – Sioux works hard to provide exceptional customer service and to ensure customers get the best value for their investment. Our success is measured in satisfied customers.



Model S1.5D250 Steam Cleaner
0.75 HP, 1.5 GPM, 250 PSI, Oil Fired

PRODUCT FEATURES & BENEFITS

- Certified to UL1776 and CAN/CSA-B140.11-M89. Complies with OSHA 1910.399 regulations. Third-party certified by a Nationally Recognized Testing Laboratory. **Protect your employees, your company, and yourself. Certified equipment helps protect against OSHA fines and possible litigation.**
- Approved for indoor and outdoor use. **Gives greater flexibility for all your applications.**
- Improved coil design. **High efficiency, lower fuel usage, saves you money.**
- Easy-access NEMA 4 electrical enclosure. **Quick, easy troubleshooting, and maintenance.**
- Strong structural steel frame. **Built to last. Protects your investment.**
- GFCI on single-phase machines. **Reduces the chance of electrical shock.**
- Low CO emissions, significantly below the present UL-1776 allowable CO emission levels. Efficient coil design. **Improves air quality, less fuel usage, less smoke, and lower emissions.**
- Wide range of options and accessories. Customize machines to your specific needs and application requirements. **You get the exact machine your specific application requires.**

- 320°F (160°C) pressurized water temperature before exiting nozzle (steam cleaners, and steam option on hot water pressure washers) compared to other brands at only 250°F (121°C) or 290°F (143°C). **Produces 58% to 338% more cleaning impact. Faster, more efficient cleaning.**
- Steam option with detergent capability. **Ability to use detergent in all operating modes.**
- Sioux Corporation has been in business since 1939. Our designs are based on many years of experience. **We will be here to support you today, tomorrow and into the future. If you need a custom machine, we probably have already designed it.**
- Our Technical Services Department is only a toll-free phone call away. 90% of parts orders are shipped within 24 hours. **Sioux helps keep your machines up and running.**

OTHER STANDARD FEATURES

- Stainless steel coil wrap
- Ceramic, multi-plunger water pump with forged bronze heads
- Quick connects on hose, gun, and wash tips
- Adjustable detergent system
- Totally enclosed fan cooled (TEFC) motor
- Solid molded-rubber casters
- Dual or quad lift eyes
- Shut-off gun and 50' (15.2m) hose

WHEN SAFETY IS IMPORTANT...

SIoux'S DAKOTA II SERIES®

is the Answer

OSHA regulation 1910.399 requires that electrical equipment be third-party certified for safety by a Nationally Recognized Testing Laboratory such as ETL*.

Dakota II Series® machines are third-party certified by a Nationally Recognized Testing Laboratory, ETL, and meet OSHA regulations.

All Dakota II Series® units meet the following nationally recognized standards:

- Underwriters Laboratory Standard for Safety for High-Pressure Cleaning Machines, UL 1776
- Canadian Standards Association Standard for Safety for Oil/Gas Commercial/Industrial Pressure Washers and Steam Cleaners, CAN/CSA-B140.11-M89.

In addition, these machines meet the following:

- National Electric Code (NEC),
- Canadian Electric Code (CEC), and
- For gas fired Dakota II Series® machines, the requirements of the American Gas Association, and the Canadian Gas Association, which are now specified in CAN/CSA-B140.11-M89.



Third-party certification is an important benefit and protection for you and your company. Buying only third-party certified equipment should be an important part of your purchasing decision.

• It is the law in the workplace (OSHA regulation 1910.399) that electrical equipment be third-party certified*. Failure to comply could result in penalties of \$5,000

or more. **All standard models in the Dakota II Series® by Sioux are third-party certified.**

- Employees depend on their company to provide a safe working environment. Insisting on third-party-certified equipment is an important part of providing a safe working environment. **All standard models in the Dakota II Series® by Sioux are third-party certified.**
- Accidents due to unsafe equipment can lead to costly litigation. Minimize this possibility by purchasing only third-party certified equipment. **All standard models in the Dakota II Series® by Sioux are third-party certified.**

*Protect your employees, your company, and yourself.
Insist on third-party certified equipment.*

**Unless the equipment is custom designed, fabricated and intended for use by a particular customer, and the equipment complies with OSHA 1910.399 (iii).*

SIoux DAKOTA II SERIES® Machines

ARE PERFORMANCE CERTIFIED

In 1998 the Cleaning Equipment Trade Association (CETA) implemented a new performance standard for the industry. This standard, developed by the Technical Standards Committee of CETA, in conjunction with engineering representatives from manufacturers and suppliers in the industry, specifies the



performance criteria required for CETA certification. **All Dakota II Series® machines meet these requirements, and are CETA Performance Certified.** This certification assures the buyers of Dakota II Series® machines that the performance promised in the literature will be the performance delivered.

Which is Best...

A HIGH PRESSURE HOT WATER WASHER OR A STEAM CLEANER?

Myth: Steam cleaners are outdated.

Reality: There are many applications where a steam cleaner is better than a high pressure hot water washer.

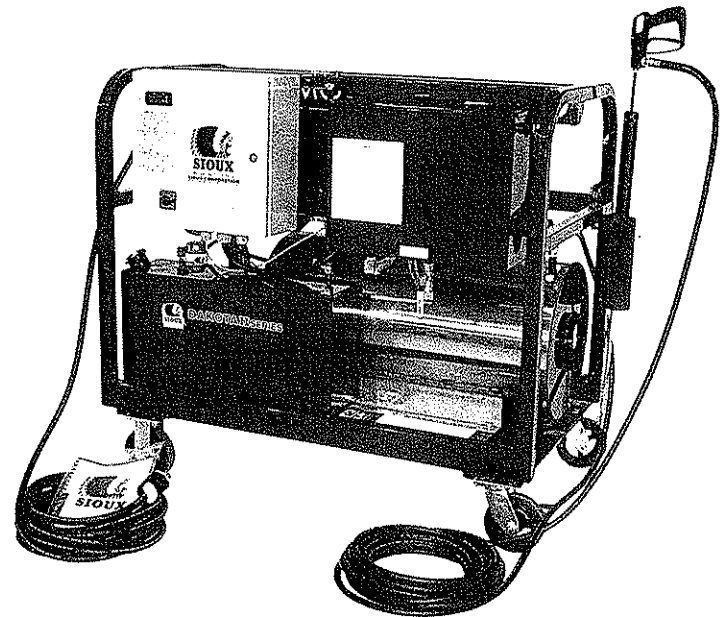
At Sioux, we have been building both types of machines for 70 years. There are some advantages to using hot water washers and some advantages to using steam cleaners. Each cleans in a different way. Determining which machine is best depends on the application.

- With pressure washers, dirt and grime are blasted away, under pressure. Heat will improve the result if melting is required, and use of the proper detergent will enhance cleaning.
- Steam cleaners are used when the substance to be removed melts, softens, or dissolves with the application of heat. This is the case with grease, oil, tar, many petrochemicals, ice, wax, food products, and similar materials. The substance is melted or dissolved, rather than pushed around the surface. Use of proper detergent will enhance steam cleaning performance.

With a Dakota II Series® steam cleaner, when heated water at a temperature of 320°F (160°C) and a pressure of 250 PSI (17.2 BAR) flashes into vapor as it passes through the steam nozzle, there is tremendous expansion, **producing about the same impact as a 1,000 PSI (69 BAR) pressure washer, with 86% more heat transferred for cleaning.**

If heat is what is really needed for cleaning, a steam cleaner is the better choice. In addition, a steam cleaner (vs. a hot water washer) offers the following benefits:

- Steam Cleaners use less power, **reducing your electric bill**
- Requires a smaller electric circuit for installation, and therefore, **may be used in more locations in your facility**
- Uses less water during operation, **reducing your water and sewer bills, and reducing the volume of wastewater to be processed**
- Produces less splattering and splash-back, **protecting the operator and your facility**



Model H4D2750
High Pressure Hot Water Washer
7.5 HP, 4 GPM, 2750 PSI, Oil-Fired

All steam cleaners are not the same. At comparable flow rates, a 320°F (160°C) steam cleaner produces approximately **40% more steam** and will transfer approximately **13% more heat** to the surface than the 290°F (143°C) steam cleaner. The increased heat and steam also **significantly increase the cleaning impact**, as illustrated in the chart below:

Pressurized Water Temperature Before Exiting Nozzle as Steam	% Increase in Cleaning Impact of 320°F vs. Lower Temperature
320°F (160°C) vs. 300°F (149°C)	+34%
320°F (160°C) vs. 290°F (143°C)	+58%
320°F (160°C) vs. 280°F (138°C)	+118%
320°F (160°C) vs. 265°F (129°C)	+167%
320°F (160°C) vs. 250°F (121°C)	+338%

WHAT IS MORE IMPORTANT, PRESSURE OR FLOW?

For a given cleaning application there are many flow/pressure combinations from which to choose. Here are some criteria you can use to select the best flow and pressure combination for your application.

1. Consider the capacity of your water source. If you have a limited water supply, then you would choose high pressure vs. high flow.
2. Consider how important heat is in your cleaning application. If heat is critical to your cleaning application, then higher flow is better. The more hot water you can move across the surface, the faster you can heat it and clean it. If additional heat would help, a steam cleaner should be considered.
3. For a given horsepower there may be several flow and pressure combinations available. Higher flow and lower pressure for a given horsepower will result in more impact and more work. The example below compares two different 10 hp (7.5 kw) machines. You can see that the higher flow rate option results in 23% more work and 32% more cleaning force.

Example	Rating	% Additional Work	% Additional Cleaning Force
High Pressure	5 GPM @ 3000 PSI (19 LPM @ 207 BAR)	—	—
High Flow	6 GPM @ 2500 PSI (23 LPM @ 172 BAR)	23%	32%

4. It is commonly believed that lower flow and higher pressure will produce less runoff, and less wastewater to process. This may be true in some applications. But if a higher flow machine can perform the same job faster, then the total amount of water used may be less. Temperature should also be considered to reduce water consumption. It may be better to use a higher temperature rather than increase flow or pressure in order to minimize your wastewater.

BELT DRIVE vs. DIRECT DRIVE vs. FLEXIBLE-COUPLED DRIVE

One important factor to consider in comparing belt vs. direct or flexible-coupled drive is the motor and pump speed. It is commonly thought in the industry that belt drive will last longer than direct drive. This is not necessarily correct, as explained below.

Our line uses all 1750 RPM motors, and all of our pumps run between 1400 RPM and 1750 RPM. In this RPM range there is not much difference in life expectancy of pumps when comparing belt drive to direct or flex-coupled drive. There is a huge difference in pump life between a direct driven pump running at 3400 RPM and a belt driven pump at 1000 RPM. Some pump designs work better for direct drive and others work better for belt drive. Where we are offering a direct or flex-coupled design as our standard, we are using a pump that has been designed and tested and matched for this use.

It is also untrue to make the generalization that one is always better than the other. For example, if properly maintained and running at the same RPM, a belt drive system may have a longer life. However, if the belt drive system is not maintained properly and the motor and pump become misaligned, the belt tension changes, or belt(s) wear, the direct or flex-coupled system may last longer.

The general rule for Sioux designs is that small models have a direct drive while medium models are flex-coupled, and large models have a belt drive. Sioux can customize drive systems, so contact the factory for specific applications.

DAKOTA II SERIES[®]

Steam Cleaners and Pressure Washers

Steam Cleaner Ratings - 60 Hz

- 320°F (160°C) pressurized water temperature before discharge

Model	Standard Electricals Volt/Phase/Hz	Operating Current AMPS	Recommended Circuit Rating AMPS	GPM (LPM)	PSI (BAR)	HP (KW)	BTU/Hr (KW)
S1.5*250	115/1/60	14	15	1.5 (5.7)	250 (17.2)	0.75 (0.56)	250,000 (73)
S2*250	115/1/60	14	15	2 (7.6)	250 (17.2)	0.75 (0.56)	340,000 (100)
S4*250	115/1/60	19	20	4 (15.1)	250 (17.2)	1 (0.75)	640,000 (188)
S6*250	230/1/60	17	20	6 (22.7)	250 (17.2)	1.5 (1.12)	898,000 (263)
S8*250	230/1/60	18	20	8 (30.3)	250 (17.2)	1.5 (1.12)	1,200,000 (352)

*L for LP Gas N for Natural Gas D for Fuel Oil (Diesel)

Specifications listed are for diesel models and may vary slightly, depending on fuel type.

- Standard with float tank and upstream detergent metering

Steam Cleaner Ratings - 50 Hz

- 320°F (160°C) pressurized water temperature before discharge

Model	Standard Electricals Volt/Phase/Hz	Operating Current AMPS	Recommended Circuit Rating AMPS	GPM (LPM)	PSI (BAR)	HP (KW)	BTU/Hr (KW)
S1.2*250	220/1/50	9	15	1.2 (4.5)	250 (17.2)	0.5 (0.37)	200,000 (59)
S1.7*250	220/1/50	9	15	1.7 (6.4)	250 (17.2)	0.5 (0.37)	280,000 (82)
S3.3*250	220/1/50	13	15	3.3 (12.5)	250 (17.2)	0.75 (0.56)	524,000 (154)
S5*250	220/1/50	15	20	5 (18.9)	250 (17.2)	1 (0.75)	750,000 (220)

*L for LP Gas N for Natural Gas D for Fuel Oil (Diesel)

Specifications listed are for diesel models and may vary slightly, depending on fuel type.

- Standard with float tank and upstream detergent metering

High Pressure Hot Water Washer Ratings - 60 Hz

- 200°F (93.3°C) water temperature

Model	Standard Electricals Volt/Phase/Hz	Operating Current AMPS	Recommended Circuit Rating AMPS	GPM (LPM)	PSI (BAR)	HP (KW)	BTU/Hr (KW)
H2.1*1000†	115/1/60	18	20	2.1 (7.9)	1,000 (68.9)	1.5 (1.12)	180,000 (53)
H3*750†	115/1/60	18	20	3 (11.4)	750 (51.7)	1.5 (1.12)	250,000 (73)
H3*1500	230/1/60	17	20	3 (11.4)	1,500 (103.4)	3 (2.24)	250,000 (73)
H3.8*2000	230/1/60	26	30	3.8 (14.4)	2,000 (137.9)	5 (3.73)	320,000 (94)
H3.8*2000	230/3/60	15	20	3.8 (14.4)	2,000 (137.9)	5 (3.73)	320,000 (94)
H4*2750	230/3/60	26	30	4 (15.1)	2,750 (189.6)	7.5 (5.60)	340,000 (100)
H5*3000	230/3/60	34	40	5 (18.9)	3,000 (206.8)	10 (7.46)	408,000 (120)
H6*2500	230/3/60	34	40	6 (22.7)	2,500 (172.4)	10 (7.46)	490,000 (144)
H8*2750	460/3/60	25	30	8 (30.3)	2,750 (189.6)	15 (11.19)	650,000 (192)
H10*2000	460/3/60	27	30	10 (37.9)	2,000 (137.9)	15 (11.19)	810,000 (237)
H10*3000	460/3/60	34	40	10 (37.9)	3,000 (206.8)	20 (14.92)	810,000 (237)

*L for LP Gas N for Natural Gas D for Fuel Oil (Diesel)

Specifications listed are for diesel models and may vary slightly, depending on fuel type.

- Standard with downstream detergent injection system and float tank unless otherwise noted.

† Standard upstream detergent metering value and float tank.

DAKOTA II SERIES®

Steam Cleaners and Pressure Washers

High Pressure Hot Water Washer Ratings - 50 Hz

• 200°F (93.3°C) water temperature

Model	Standard Electricals Volt/Phase/Hz	Operating Current AMPS	Recommended Circuit Rating AMPS	GPM (LPM)	PSI (BAR)	HP (KW)	BTU/Hr (KW)
H1.8*800†	220/1/50	10	15	1.8 (6.8)	800 (55.2)	1 (0.75)	152,000 (45)
H2.5*600†	220/1/50	10	15	2.5 (9.5)	600 (41.34)	1 (0.75)	210,000 (62)
H2.5*1200	220/1/50	18	20	2.5 (9.5)	1,200 (82.7)	2 (1.49)	210,000 (62)
H3.2*1400	220/1/50	21	30	3.2 (12.1)	1,600 (110.3)	3 (2.24)	270,000 (79)
H3.3*2200	380/3/50	12	20	3.3 (12.5)	2,200 (151.7)	5 (3.73)	280,000 (82)
H4.2*2600	380/3/50	19	30	4.2 (15.9)	2,600 (179.3)	7.5 (5.60)	346,000 (101)
H5*2000	380/3/50	19	30	5 (18.9)	2,000 (137.9)	7.5 (5.60)	408,000 (120)
H6.7*2200	380/3/50	22	30	6.7 (25.4)	2,200 (151.7)	10 (7.46)	545,000 (160)
H8.3*1750	380/3/50	24	30	8.3 (31.4)	1,600 (110.3)	10 (7.46)	672,000 (197)
H8.3*2400	380/3/50	32	40	8.3 (31.4)	2,600 (179.3)	15 (11.19)	672,000 (197)

* L for LP Gas N for Natural Gas D for Fuel Oil (Diesel)

Specifications listed are for diesel models and may vary slightly, depending on fuel type.

• Standard with downstream detergent injection system and float tank unless otherwise noted.

† Standard upstream detergent metering value and float tank.

All models come standard with a manual, 50' (15.24m) hose and gun (Shut off gun is standard on combination and hot water units and steam cleaners S1.5, S2 and S4. Open Walters gun is standard for S6 and S8 models.) Pressure washers come standard with three pressure wash tips - 0, 15, 25 degree and quick coupler. Steam Cleaners come standard with steam nozzle.

Steam Option Available on all Hot Water Pressure Washers

Steam Option — Produces pressurized water temperature of 320°F (160°C) before exiting nozzle.

Other Electricals Available — Please Contact Factory. Options include 380V, 415V, 50 or 60 Hz, and nearly any standard voltage used worldwide.

Other Mountings Options — Pneumatic Casters, Skid or Stationary. (Solid molded-rubber casters are standard)

Accessories

AVAILABLE TO CUSTOMIZE YOUR DAKOTA II SERIES® STEAM CLEANER AND PRESSURE WASHER

Accessory	Description
Shutdown Timer	Shuts down machine after two minutes of unloading to protect pump from overheating.
Belt Drive	Converts machine from direct drive or flex coupled to belt drive.
Turbo Nozzles	Used with pressure washers. Not for steam cleaners or combination units in steam option.
Steam Option	320°F (160°C) Steam (includes float tank and upstream detergent metering).
Pneumatic Casters	8" (20cm) pneumatic casters.
Hose Reel	Holds 175' (53m) of 3/8" (1cm) or 150' (46m) of 1/2" (1.25cm) hose.
LP Gas Bottle Rack	Rack bolts onto machine frame and includes LP gas hose and two-stage regulator.
Dual LP Gas Bottle Rack	Rack bolts onto machine frame and includes LP gas hose and two-stage regulator.
One-Wire-Braid Hose	For steam cleaners and pressure washers with steam option up to and including 4 GPM (1.5 LPM) and up to and including 2,000 PSI (138 BAR). Available in 3/8" (1cm) in 50' (15.24m) or 100' (30.48m) or 1/2" (1.25cm) in 50' (15.24m) or 100' (30.48m).
One-Wire-Braid Hose (without steam)	For pressure washers without steam option operating up to and including 2,000 PSI (138 BAR). Available in 3/8" (1cm) x 50' (15.24m).
Two-Wire-Braid Hose	For pressure washers with or without steam option operating up to and including 3,500 PSI (241 BAR). Available in 3/8" (1cm) x 50' (15.24m) or 100' (30.48m).
Quick Coupler - Brass	MPT or FPT brass body. Available in 3/8" (1cm) rated at 2,700 PSI (186 BAR) or 1/2" (1.25cm) rated at 2,200 PSI (151 BAR).
Quick Coupler - Brass	MPT or FPT brass nipple. Available in 3/8" (1cm) rated at 2,700 PSI (186 BAR) or 1/2" (1.25cm) rated at 2,200 PSI (151 BAR).
Quick Coupler - Steel	MPT or FPT steel body. Available in 3/8" (1cm) rated at 10,000 PSI (690 BAR).
Quick Coupler - Steel	MPT or FPT steel nipple. Available in 3/8" (1cm) rated at 10,000 PSI (690 BAR).
Sand Grit Injector	Must be sized to fit output of machine. Only for high pressure hot water, not in steam option mode.

DAKOTA II SERIES®

Steam Cleaners and Pressure Washers Designed for Reliability, Value, Safety and Performance

- Third-party certified to UL-1776 and CAN/CSA-B140.11-M89 by ETL
- Meets National Electric Code and Canadian Electric Code
- Gas fired machines meet requirements of American Gas Association and Canadian Gas Association
- Performance Certified to Cleaning Equipment Trade Association Performance Standards
- Designed for easy maintenance and operation
- Efficient coil design lowers fuel usage. Saves you money.

**Sioux is the industry leader in application-specific designs.
Call us today to quote your specific application.**

Performance ratings are based on 60°F (15.5°C) inlet water temperature and 70°F (20°C) air temperature at sea level. Performance and continuous operating current may vary +/- 5%. Sioux Corporation reserves the right to make such changes as deemed advisable, which represent improvement of performance and/or reliability. This product is covered by one or more U.S. patents and/or U.S. patents pending. For warranty specifications and limitations of Sioux Corporation, see Limited Warranty. The information contained in this brochure does not constitute a warranty.

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**CALL US TOLL-FREE AT (888) 763-8833
or (605) 763-3333 or visit us at www.sioux.com**



SIoux CORPORATION

One Sioux Plaza • Beresford, SD 57004-1500

Toll-free: (888) 763-8833 • Tel: (605) 763-3333 • Fax: (605) 763-3334

E-mail: email@sioux.com • www.sioux.com



RELIABILITY GUARANTEE

FROM SIOUX CORPORATION

RELIABILITY SINCE 1939

MADE IN THE USA

1. All Sioux-Manufactured Parts – TWENTY YEAR GUARANTEE
2. Frames – TWENTY YEAR GUARANTEE
3. Equipment Performs As Specified – GUARANTEED OR SIOUX WILL BUY IT BACK
4. In-The-Field Reliable Support Available – GUARANTEED
5. Same Day Shipment Of Stock Parts Orders – GUARANTEED
6. Lifetime Parts Department Support – GUARANTEED

Sioux is committed to providing exceptional quality, value and responsiveness. For nearly 70 years, Sioux has built an exceptional reputation for overall equipment reliability, based on a conservative equipment design philosophy, decades of experience in manufacturing application-specific equipment, and outstanding replacement parts support. We stand behind our products and services with our exceptional Reliability Guarantee, which is subject to certain exclusions as follows. *Lifetime* is defined to be ownership by the original purchaser, with a maximum period of twenty years. *Frame* is defined to be a frame manufactured by Sioux Corporation (Sioux currently manufactures all frames, except for unusual custom

machines). *Equipment Performs as Specified* is defined to mean that standard models will meet Sioux performance ratings for flow, pressure, and temperature, within Sioux's standard tolerance range, or Sioux will buy the equipment back from the customer. For custom or modified equipment the standard Sioux Warranty applies. *In-The-Field Reliable Support Available* means that Sioux will provide field service personnel subject to availability, per Sioux's field service pricing schedule. *Same Day Shipment Of Stock Parts Orders* means that for parts in Sioux stock and available for sale, Sioux will ship these orders on the same day, on approved credit, for orders accepted by Sioux by 10:00 AM CST (Sioux presently meets this for over

90% of parts orders), or Sioux will ship by the next normal business day; if Sioux fails to ship by the next normal business day, standard ground shipping cost will be reimbursed by Sioux. *Lifetime Parts Department Support* means that Sioux maintains a listing, by serial number, of the main components for each unit shipped, and will sell the original owner replacement parts as long as parts are available to Sioux. For the six Reliability Guarantees listed above, maximum Sioux liability may be limited by Sioux to one repair or replacement or other remedy per customer. In addition, terms and conditions of the Sioux Corporation Limited Warranty (form 847-2009-A) apply.