

Request for BEONUMBER Quotation

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stadio resercorde espondence dioxarde en honor ROBERTA WAGNER 304-558-0067

HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

454 MCDOWELL STREET WELCH, WV

24801

304-436-8710

	RFQ COPY TYPE NAME/ADDRESS HERE
W 200	Service Telecommunications, Inc. Dba: STI Networks
	P.O. Box 810 21156 SR 243

Proctorville, OH 45669

DATE PRINTED TERMS OF SALE SHIP VIA FREIGHT TERMS BID OPENING DATE: 2009 2009 06/02 OPENING TIME LINE QUANTITY UOP. ITEM NUMBER UNITARICE AMOUNT BID BOND AND DRUG FREE WORKPLACE AFFIDAVIT REQUIRED WITH BID SUBMISSION *********** MANDATORY PRE-BID MEETING 5/13/2009 AT 11:00 AM AT WELCH COMMUNITY HOSPITAL, 454 MCDOWELL STREET, WELCH NO ONE PERSON MAY REPRESENT MORE THAN ONE WV 24801. VENDOR. ****|***** 0001 EA 725-57 175 DIGITAL TELEPHONES (2 LINE SPEAKERPHONE) PLEASE NOTE: THE RENEWALS ARE ONLY APPLICABLE TO THE MAINTENANCE OF THE SYSTEM. EXHIBIT 3 LIFE OF CONTRACT: THIS CONTRACT BECOMES EFFECTIVE ON YEAR OR UNTIL SUCH "REASONABLE TIME" THEREAFTER AS IS necessary to obtain a new contract or renew the THE "REASONABLE TIME" PERIOD SHALL DRIGINAL CONTRACT NOT EXCEED TWELVE (12) MONTHS. DURING THIS "REASONABLE TIME" THE VENDOR MAY TERMINATE THIS CONTRACT FOR ANY REASON UPON GIVING THE DIRECTOR OF PURCHASING 30 DAYS WRITTEN NOTICE. UNLESS SPECIFIC PROVISIONS ARE SIGNATURE TELEPHONE 740-886-3315 June 2, 2009 Sr. Sales Engineer 31-127-6581 ADDRESS CHANGES TO BE NOTED ABOVE

GENERAL TERMS & CONDITIONS REQUEST FOR QUOTATION (RFQ) AND REQUEST FOR PROPOSAL (RFP)

- 1. Awards will be made in the best interest of the State of West Virginia.
- 2. The State may accept or reject in part, or in whole, any bid.
- 3. All quotations are governed by the West Virginia Code and the Legislative Rules of the Purchasing Division.
- 4. Prior to any award, the apparent successful vendor must be properly registered with the Purchasing Division and have paid the required \$125 fee.
- 5. All services performed or goods delivered under State Purchase Order/Contracts are to be continued for the term of the Purchase Order/Contracts, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods, this Purchase Order/Contract becomes void and of no effect after June 30.
- 6. Payment may only be made after the delivery and acceptance of goods or services.
- 7. Interest may be paid for late payment in accordance with the West Virginia Code.
- 8. Vendor preference will be granted upon written request in accordance with the West Virginia Code.
- 9. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
- 10. The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller.
- 11. The laws of the State of West Virginia and the *Legislative Rules* of the Purchasing Division shall govern all rights and duties under the Contract, including without limitation the validity of this Purchase Order/Contract.
- 12. Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties.
- 13. BANKRUPTCY: In the event the vendor/contractor files for bankruptcy protection, this Contract may be deemed null and void, and terminated without further order.
- 14. HIPAA BUSINESS ASSOCIATE ADDENDUM: The West Virginia State Government HIPAA Business Associate Addendum (BAA), approved by the Attorney General, and available online at the Purchasing Division's web site (http://www.state.wv.us/admin/purchase/vrc/hipaa.htm) is hereby made part of the agreement. Provided that, the Agency meets the definition of a Cover Entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the vendor.
- 15. WEST VIRGINIA ALCOHOL & DRUG-FREE WORKPLACE ACT: If this Contract constitutes a public improvement construction contract as set forth in Article 1D, Chapter 21 of the West Virginia Code ("The West Virginia Alcohol and Drug-Free Workplace Act"), then the following language shall hereby become part of this Contract: "The contractor and its subcontractors shall implement and maintain a written drug-free workplace policy in compliance with the West Virginia Alcohol and Drug-Free Workplace Act, as set forth in Article 1D, Chapter 21 of the West Virginia Code. The contractor and its subcontractors shall provide a sworn statement in writing, under the penalties of perjury, that they maintain a valid drug-free work place policy in compliance with the West Virginia and Drug-Free Workplace Act. It is understood and agreed that this Contract shall be cancelled by the awarding authority if the Contractor: 1) Fails to implement its drug-free workplace policy; 2) Fails to provide information regarding implementation of the contractor's drug-free workplace policy at the request of the public authority; or 3) Provides to the public authority false information regarding the contractor's drug-free workplace policy."

INSTRUCTIONS TO BIDDERS

- 1. Use the quotation forms provided by the Purchasing Division.
- 2. SPECIFICATIONS: Items offered must be in compliance with the specifications. Any deviation from the specifications must be clearly indicated by the bidder. Alternates offered by the bidder as EQUAL to the specifications must be clearly defined. A bidder offering an alternate should attach complete specifications and literature to the bid. The Purchasing Division may waive minor deviations to specifications.
- 3. Complete all sections of the quotation form.
- 4. Unit prices shall prevail in case of discrepancy.
- 5. All quotations are considered F.O.B. destination unless alternate shipping terms are clearly identified in the quotation.
- **6. BID SUBMISSION:** All quotations must be delivered by the bidder to the office listed below prior to the date and time of the bid opening. Failure of the bidder to deliver the quotations on time will result in bid disqualifications: Department of Administration, Purchasing Division, 2019 Washington Street East, P.O. Box 50130, Charleston, WV 25305-0130



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State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130 Charleston, WV 25305-0130

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ROBERTA	WAGNER
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ADDRESS CURRESPONDENCE TO ATTENTION OF

HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

454 MCDOWELL STREET WELCH, WV 24801

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State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

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ADDRESS CORRESPONDENCE TO ATTENTION OF ROBERTA WAGNER

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HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

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ROBERTA WAGNER
304-558-0067

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454 MCDOWELL STREET WELCH, WV 24801 304

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ROBERTA WAGNER

HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

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State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

Request for Quotation

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ROBERTA WAGNER

HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

ADDRESS CORRESPONDENCE TO ATTENTION OF

454 MCDOWELL STREET WELCH, WV 24801 304

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Request for SECONDINBER Quotation

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l<u>304-558-0067</u>

HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

454 MCDOWELL STREET WELCH, WV 24801

304-436-8710

RFQ COPY TYPE NAME/ADDRESS HERE Service Telecommunications, Inc.

Dba: STI Networks P.O. Box 810 21156 SR 243 Proctorville, OH 45669

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Request for Quotation

WEH90129

SOURCE HOPHES	SIGNIFICATION OF
ROBERTA	Wagner
204 EE0	^^ <i>c</i>

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WELCH COMMUNITY HOSPITAL

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24801

Proctorville,	OH 45669			
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Request for Quotation

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PAGE

ROBERTA WAGNER

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HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

ADDRESS:CORRESPONDENCE TO ATTENTION OF

454 MCDOWELL STREET WELCH, WV 24801 304

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0	Dba: STI Networks
	P.O. Box 810
	21156 SR 243
	Proctorville, OH 45669

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Request for AFONUMBER Quotation

WEH90129

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Proctorville, OH 45669

Service Telecommunications, Inc. Dba: STI Networks P.O. Box 810 21156 SR 243

HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

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State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

Request for Quotation

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HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

454 MCDOWELL STREET WELCH, WV 24801 304

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Service Telecommunications, Inc.
Dba: STI Networks
P.O. Box 810
21156 SR 243
Proctorville, OH 45669

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Service Telecommunications, Inc. Dba: STI Networks P.O. Box 810 21156 SR 243 Proctorville, OH 45669

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454 MCDOWELL STREET WELCH, WV 24801

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Dba: STI Networks

State of West Virginia Department of Administration **Purchasing Division** 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

Service Telecommunications, Inc.

Request for Quotation

RECHUMBER WEH90129

ADDRESS:CORRESPONDENCE (O ATTENTION OF ROBERTA WAGNER

304-558-0067

HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

454 MCDOWELL STREET WELCH, WV

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SEE REVEASE SIDE FOR TERMS AND CONDITIONS TELEPHO/#0-886-3315 June 2, 2009 Sr. Sales Engineer 31-127-6581 ADDRESS CHANGES TO BE NOTED ABOVE

GENERAL INFORMATION

Project:

The Acquisition and Contract Administration Section of the Purchasing Division "State" for the Department of Health and Human Resources, Bureau for Behavioral Health Facilities, Welch Community Hospital, "Agency" is releasing this Request for Quotations (RFQ) for a telephone system for Welch Community Hospital, located in Welch, West Virginia.

PROCUREMENT SPECIFICATIONS

General Requirements:

- Vendor shall provide a telephone system for Welch Community Hospital. Vendor shall provide references of at least three (3) clients for which they have provided these similar products.
- 5/13/2009 A mandatory on-site pre-bid conference will be held on _ , at 11:00 2. AM in the administrative conference room at Welch Community Hospital. Failure to attend the mandatory pre-bid conference will result in bid disqualification. One individual cannot represent more than one vendor.

OPERATING ENVIRONMENT

Location

Facility is located in McDowell County at Welch Community Hospital, 454 McDowell Street, Welch WV 24801

Background:

Welch Community Hospital is a 124 bed hospital, 59 of which are Long Term care beds. Acute care beds include: 8 Intensive care beds; 2 pediatric beds; 10 obstetrical beds and 45 medical/surgical beds. The hospital serves the counties of McDowell, Wyoming and Mingo with a total market population of about 83,000.

Specifications:

- 1. Vendors shall provide a cost quote for a telephone system that will include one hundred seventy-six (176) digital telephone sets for administrative staff; forty-eight (48) singleline sets for patient rooms; a voice processing system that will provide an Automated Attendant and voice mail boxes for all extensions; and, enough line cards for three (3) incoming PRI's that will be used for local service dial tone. The system shall be upgradeable, through the use of line and/or station cards, to a minimum of two hundred sixty (260) stations and four (4) PRI's.
- 2. One (1) of the digital telephones shall have the ability for Busy Lamp Field (BLF) and Direct Station Select (DSS) for up to thirty-two (32) other telephones on the system. The remaining one hundred forty-three (143) digital telephones shall have a minimum of ten (10) programmable buttons. All one hundred seventy-six (176) digital telephones shall

have speakerphone capability, message waiting indicators, minimum two (2) line by sixteen (16) character LCD, and hold, conference, transfer and redial buttons. The minimum number of programmable buttons shall be increased to accommodate any of these features that are not on fixed buttons. The forty-eight (48) patient room phones can be analog and shall have a message waiting light on them.

- 3. The voice processing system shall allow for a voice mail box on all two hundred twenty-four (224) stations. It shall be programmable to allow for incoming calls to be answered by an automated attendant and allow the caller to enter an extension or patient room number and automatically be transferred to that phone. The voice mail boxes and the auto attendant shall both be programmed to allow callers to hit "0" at any time and be transferred to a live operator. The voice processing system shall include a minimum of eight (8) ports and one hundred (100) hours of storage. It should be upgradeable to a minimum of sixteen (16) ports and one hundred sixty (160) hours of storage.
- 4. Because of the health care nature of the Hospital's business, vendors shall include in their proposals the cost of a battery backup system that would run the telephone system and voice processing system for a minimum of four (4) hours in the event of a power outage.
- 5. Vendors shall not submit bids in response to this RFQ unless they can commit to and demonstrate their ability to be on site within four (4) hours in response to a major outage. A major outage is defined as the main number not ringing in, no one being able to call out, or 10% or more of the stations being out of operation.
- 6. Vendors shall include a minimum of one year warranty on all parts and labor as part of their purchase price. Vendors shall also include post-warranty maintenance costs for a five (5) year life of the system.
- 7. Vendor shall bid a one time installation set up fee and training fee.
- 8. Vendor shall provide standard technical telephone support to solve operation or technical problems for the 5 year life of the system.
- Vendor shall provide standard technical support response from support personnel within 2 (two) hours of service requested.
- 10. Vendor will provide and install server and any additional hardware and/or software required to make the telephone system operational.
- 11. Delivery shall be within thirty (30) days after receipt of the approved purchase order. Vendor must furnish, deliver, setup and install the equipment and provide instructional training on the equipment usage and features upon delivery.
- 12. Within five (5) days of the vendor's receipt of the approved purchase order, the selected vendor must contact the Administration Department at Welch Community Hospital for coordination of vendor's delivery, installation, and employee in-service training.
- 13. The Vendor shall submit invoices, in arrears, to the Facility at the address on the face of the purchase order labeled "Invoice To" pursuant to the terms of the contract. Payment will be made in arrears, upon completion of delivery, installation and in-service training. State law forbids payment of invoices prior to receipt of goods or services.

- 14. Evaluation and award will be made to the responsive and responsible vendor meeting specifications at the lowest grand total amount.
- 15. The vendor shall warrant to the facility all materials and equipment will be new and be of the current year production of manufacturer and manufactured for commercial usage, and that all work will be of good quality and free from faults. Vendor may use existing wiring, but the vendor will troubleshoot all existing wiring and ensure existing wiring functionality and replace as necessary.
- 16. The vendor shall pay the higher of the U.S. Department of Labor Minimum wage rates or of the West Virginia Department of Labor wage rates as established for McDowell County pursuant to West Virginia code 21-5-1, et seq. West Virginia Department of Labor Wage Rates are available at website:

 Http://www.wvsos.com/adlaw/wagerates/building09.htm
- 17. Bid Quotation Sheet:

	Equipment Description Hospital/	Cost Sheet WEH90129 Busines Aff	Quantity	Equipment Each	Total Equipment Cost
1	Digital telephones (2 line speakerphone)	:	175	\$ 198.	\$34650.00
2	Single line telephones		48	\$23.38	\$ 1122.24
3	Line Cards for PRI Spails 1/083.37 - 2ch	01444.50	3	\$	\$ 2532.87
4	Line Cards for PRI المراكة ال	lect for up to	1	\$ 444.88	\$ 444.88
5	Automated Attendant with voice processing	Hospital	1	\$ 1948.50	\$ 1948.50
6	1st Year Warranty On Parts and Labor	Hospital;	1	\$	3
7	Delivery	Bus 011	1	\$, 2 10	\$
8	Installation and troubleshooting of wiring	1	1	\$ 6	\$
9	In-service Training	e `	1	\$	\$
10	Year 2 Warranty/Maintenance Agreement		1	\$2/12	\$ 31/2
11	Year 3 Warranty/Maintenance Agreement	/-	1	\$2112	\$ 2/12
12	Year 4 Warranty/Maintenance Agreement		1	\$2112	\$ 21/2
13	Year 5 Warranty/Maintenance Agreement	٠.	1	\$21/2	\$ 2112
14		~ ~	1	\$ 623	\$623
<u> </u>	L.			Grand Total	\$76,032.40

Evaluation and award will be made to the responsive and responsible vendor meeting specifications at the lowest grand total amount.

Vendor will invoice hospital for equipment, delivery, installation, and in-service, payment will be made in arrears.

Vendor will invoice hospital upon renewal for maintenance agreement quarterly and payment will be

Service Telecommunications, Inc.

Dba: STI Networks P.O. Box 810 21156 SR 243 Proctorville, OH 45669

Cost Sheet WEH90129

Please note the following:

- a) Bid Specifications, Page 15, Item 3.
 Voice processing system..."It should be upgradeable to a minimum of sixteen (16) ports and one hundred sixty (160) hours of storage."
 Exception: System bid is expandable to one hundred forty (140) hours of storage at this time.
- b) Our Grand Total bid for this project is \$76,032.00.
- c) The bid total includes \$9,945.00 that the cost sheet (16A) does not allow for the separation of or the listing of common equipment for hospital and business office or, voicemail and telephone with BLF.

Welch Community Hospital WEH90129 Telephone System

made in arrears.

Vendor Signature

Vendor Name

Date

RFQ No. WEH 90129

STATE OF WEST VIRGINIA **Purchasing Division**

PURCHASING AFFIDAVIT

VENDOR OWING A DEBT TO THE STATE:

West Virginia Code §5A-3-10a provides that: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owed is an amount greater than one thousand dollars in the aggregate.

PUBLIC IMPROVEMENT CONTRACTS & DRUG-FREE WORKPLACE ACT:

If this is a solicitation for a public improvement construction contract, the vendor, by its signature below, affirms that it has a written plan for a drug-free workplace policy in compliance with Article 1D, Chapter 21 of the West Virginia Code. The vendor must make said affirmation with its bid submission. Further, public improvement construction contract may not be awarded to a vendor who does not have a written plan for a drug-free workplace policy in compliance with Article 1D, Chapter 21 of the West Virginia Code and who has not submitted that plan to the appropriate contracting authority in timely fashion. For a vendor who is a subcontractor, compliance with Section 5, Article 1D, Chapter 21 of the West Virginia Code may take place before their work on the public improvement is begun.

ANTITRUST:

In submitting a bid to any agency for the state of West Virginia, the bidder offers and agrees that if the bid is accepted the bidder will convey, sell, assign or transfer to the state of West Virginia all rights, title and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the state of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the state of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to the bidder.

I certify that this bid is made without prior understanding, agreement, or connection with any corporation, firm, limited liability company, partnership or person or entity submitting a bid for the same materials, supplies, equipment or services and is in all respects fair and without collusion or fraud. I further certify that I am authorized to sign the certification on behalf of the bidder or this bid.

LICENSING:

Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agencies or political subdivision. Furthermore, the vendor must provide all necessary releases to obtain information to enable the Director or spending unit to verify that the vendor is licensed and in good standing with the above entities.

CONFIDENTIALITY:

The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in http://www.state.wv.us/admin/purchase/privacy/ noticeConfidentiality.pdf.

Under penalty of law for false swearing (West Virginia Code §61-5-3), it is hereby certified that the vendor affirms and acknowledges the information in this affidavit and is in compliance with the requirements as stated.

Vendor's Name: Sorvice Jele Communica	tions Inc	dba	STI	Networks
Authorized Signature: Raham h Count	D	ate: 2 /	Juse C	99
Purchasing Affidavit (Revised 01/01/09)				

DOLLARS 110 593205241 DRAWER: MONEYGRAM PAYMENT SYSTEMS, INC. P.O. BOX 9476, MINNEAPOLIS, MN 55480 DRAWEE: THE BANK OF NEW YORK MELLON EVERETT, MA DATE JUNE 02, 2009 Three Thousand Eight Hundred One Dollars And 60 Cents WesBanco Bank, Inc.
Wheeling, WV 26003
Agent for MoneyGran. OFFICIAL CHECK PAY TO THE ORDER OF.



State of West Virginia DRUG FREE WORKPLACE CONFORMANCE AFFIDAVIT West Virginia Code §21-1D-5

STATE OF White
COUNTY OF <u>Lawrence</u> , TO-WIT:
I, ach Hall, after being first duly sworn, depose and state as follows:
1. I am an employee of anice kelesministic ST Networks; and, (Company Name)
2. I do hereby attest that Lenice blees proceed company Name (Company Name)
maintains a valid written drug free workplace policy and that such policy is in compliance with West Virginia Code §21-1D-5.
The above statements are sworn to under the penalty of perjury. Service Talecommunication, Inc. dba: STI Networks (Company Name)
By: Cally Da
Date: $6/2/09$
Taken, subscribed and sworn to before me this and day of June 2005
By Commission expires July 5, 2010
(Seal) Caroly & Barry (Notary Public)

THIS AFFIDAVIT MUST BE SUBMITTED WITH THE BID IN ORDER TO COMPLY WITH WY CODE PROVISIONS. FAILURE TO INCLUDE THE AFFIDAVIT WITH THE BID SHALL RESULT IN DISQUALIFICATION OF THE BID.

Rev March 2009

Agency		
	O# WEH	90129

BID BOND

KNOW ALL MEN BY THESE PRESE	That was the undercioner	Sevin Tilone	in a times had for Networks	٠.
of Protomule.	OH	as Principal and	Service Teleroministion (n)	SIT Netwon
of Proctorulle,	***************************************		under the laws of the State of	700,000
Office in the	A	· ·	d and firmly bound unto the State	
of West Virginia, as Obligee, in the penal sum			. 60) for the payment of which,	
well and truly to be made, we jointly and sever			• •	
you and they so so make, we joinly and here.	· · · · · · · · · · · · · · · · · · ·	•	•	
The Condition of the above obligation	is such that whereas the Princ	ipal has submitted to th	e Purchasing Section of the	
Department of Administration a certain bid or p				
Telephone 54	stem for Well	ch Comm.	Hospital	
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the state of the s	N-272-1-27-20-1-27-20-1-1-27-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-	and the state of t		
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NOW THEREFORE,				
(a) If said bid shall be rejected, or(b) If said bid shall be accepted and	the Principal shall enter into a	contract in accordance	with the bid or proposal attached	
hereto and shall furnish any other bonds and in agreement created by the acceptance of said	nsurance required by the bid or	proposal, and shall in a	Ill other respects perform the	
force and effect. It is expressly understood an	d agreed that the liability of the	Surety for any and all of	laims hereunder shall, in no event,	
exceed the penal amount of this obligation as	herein stated.			
The Surety, for the value received, he	ereby stigulates and agrees that	t the obligations of said	Surety and its bond shall be in no	
way impaired or affected by any extension of t	he time within which the Oblige	e may accept such bid,	and said Surety does hereby	
walve notice of any such extension.				
IN WITNESS WHEREOF, Principal a	nd Surety have hereunto set th	eir hands and seals, an	d such of them as are corporations	
have caused their corporate seals to be affixed	d hereunto and these presents t	to be signed by their pro	pper officers, this	ſ
2nd day of June,	20 <u>09</u> .			
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Principal Corporate Seal			ble commune co firm to	SII Nelva
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		<u> </u>	(Title)	
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Surety Corporate Seal			Name of Surety)	
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			Attaches to Past	
			Attorney-in-Fact	

IMPORTANT – Surety executing bonds must be licensed in West Virginia to transact surety insurance. Raised corporate seals must be affixed, a power of attorney must be attached.

Check # 5932052417



State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East

Request for Quotation WEH90129

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Request for PERSONNERS Quotation

WEH90129

ROBERTA WAGNER 304-558-0067

RFQ COPY TYPE NAME/ADDRESS HERE Service Telecommunications, Inc. Dba: STI Networks P.O. Box 810 21156 SR 243

Proctorville, OH 45669

HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

ADDRESS CORRESPONDENCE TO ATTENTION OF

454 MCDOWELL STREET WELCH, WV

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HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

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454 MCDOWELL STREET WELCH, WV

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Proctorville, OH 45	669	

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P.O. Box 810

21156 SR 243

Dba: STI Networks

State of West Virginia
Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130 Charleston, WV 25305-0130

Service Telecommunications, Inc.

Request for Quotation

RFQ NUMBER WEH90129

ADDRESS CORRESPONDENCE TO ATTENTION OF ROBERTA WAGNER 304-558-0067

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HEALTH AND HUMAN RESOURCES WELCH COMMUNITY HOSPITAL

454 MCDOWELL STREET WELCH, WV

24801

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WEH90129 - QUESTIONS and RESPONSES

1. Specification #2 on page 14 states that 1 phone shall have DSS keys for 32 other phones on the system and 143 shall have a minimum of 10 keys. This specifies 144 phones and I am unclear as to the requirements of the total keys required on the remaining 32 phones?

A. Specification #2 shall be changed:

Change From: The remaining one hundred forty-three (143) digital telephones shall have a minimum of ten (10) programmable buttons.

To Read: The remaining one hundred seventy-five (175) digital telephones shall have a minimum of ten (10) programmable buttons.

- 2. There are 2 additional locations that are included in the RFQ, the Business Office and the Maintenance Building. How do you plan to accomplish stable connectivity to these locations?
 - A. The Maintenance Building is connected by fiber to the hospital across the street. Vendors shall use this fiber to connect phones to the PBX in the hospital. Vendors may use digital or IP phones as long as you provide all necessary equipment on each end to make it work and all other requirements of this RFQ are met.

For the Business Office, the system specifications shall be changed as follow: Vendors shall bid a small system of the same manufacturer as the hospital PBX for the Business Office. The Business Office system shall include capacity for six (6) Centrex lines and twenty-four (24) digital telephones. One of the digital telephones shall have a minimum of 10 programmable buttons and DSS/BLF capability for the other 23 stations. The other 23 stations shall have a minimum of 10 programmable buttons, 2 line by 16 character LCD, speaker phone capability and a message waiting light. The system at the Business Office shall have a voice processing system with Automated Attendant capabilities and a voice mail box for the 24 stations. The voice processing system shall have a minimum of 4 ports and 24 hours of storage.

- 3. Are there managed switches with QoS?
 - A. Some of the switches in the hospital are PoE with QoS and some are not.
- 4. Can the T-1 channels to the Business Office be partitioned for voice and data?
 - A. Based upon the answer to the question above, this will not be necessary.
- 5. Specifications require 176 digital telephone sets. However at the meeting it was discovered that as many as 18-24 of these digital telephones will need to be at two (2) off site locations that are part of the hospital's Centrex. In order for the remote

WEH90129 - QUESTIONS and RESPONSES

locations to be a part of the hospital's PBX system, there must be a way to connect to the hospital or leave them on Centrex. The maintenance building has three (3) Centrex locations. The building has a fiber cable connecting it to the hospital. Can the installed fiber be used to provide service to the maintenance building?

- A. Based upon the answer to one of the questions above, the maintenance building will be connected to the hospital PBX by the existing fiber and the Business Office will be separated onto its own smaller system.
- 6. Remote office has 18-21 Centrex stations with a T-1 to the hospital for data. Will the Health and Human Resources consider installing an additional T-1 from this office to the hospital to support telephones at this location?
 - A. No. See the answers to related questions above.
- 7. If the fiber can be used and or a T-1 is installed for the above, can vendor have the option of Digital or IP phones for these locations?
 - A. See the answers to related questions above.
- 8. How many extensions are within the business office location?
 - A. Twenty-six (26), two (2) of these lines are dedicated to fax machines, and an additional two (2) of these telephone lines are dedicated for the use of modems for Patient Accounts staff for online use to Medicare.
- 9. How many extensions are within the maintenance building location?
 - A. Four (4), one (1) which is dedicated for a fax machine.
- 10. Are the business office telephones and the maintenance telephones included in the 176 sets?
 - A. Yes.