

State of West Virginia Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25306-0130

Request for Quotation EBA208

MANAGO ACIO A PERSONALA ESTRONIO EN CESTADRA DE INTÓNTO DE SERVISE

NAME AND PARTY.

SHELLY MURRAY 304-558-8801

EDUCATIONAL BROADCASTING **AUTHORITY**

600 CAPITOL STREET

CHARLESTON, WV

25301-1223

304-558-3400

RFQ COPY

Sony Electronics Inc.

1 Sony Drive, Park Ridge, New Jersey 07656-8003

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GENERAL TERMS & CONDITIONS REQUEST FOR QUOTATION (RFQ) AND REQUEST FOR PROPOSAL (RFP)

- 1. Awards will be made in the best interest of the State of West Virginia.
- 2. The State may accept or reject in part, or in whole, any bid,
- 3. All quotations are governed by the West Virginia Code and the Legislative Rules of the Purchasing Division.
- 4. Prior to any award, the apparent successful vendor must be properly registered with the Purchaeing Division and have paid the required \$125 fee.
- 5. All services performed or goods delivered under State Purchase Order/Contracts are to be continued for the term of the Purchase Order/Contracts, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise available for these services or goods, this Purchase Order/Contract becomes void and of no effect after June 30.
- 6. Payment may only be made after the delivery and acceptance of goods or services.
- 7. Interest may be paid for late payment in accordance with the West Virginia Code.
- 8. Vendor preference will be granted upon written request in accordance with the West Virginia Code.
- 9. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.
- 10. The Director of Purchasing may cancel any Purchase Order/Contract upon 30 days written notice to the seller.
- 11. The laws of the State of West Virginia and the Legislative Rules of the Purchasing Division shall govern all rights and duties under the Contract, including without limitation the validity of this Purchase Order/Contract,
- 12. Any reference to automatic renewal is hereby deleted. The Contract may be renewed only upon mutual written agreement of the parties.
- 13. BANKRUPTCY: In the event the vendor/contractor files for bankruptcy protection, this Contract may be deemed null and void, and terminated without further order.
- 14. HIPAA BUSINESS ASSOCIATE ADDENDUM: The West Virginia State Government HiPAA Business Associate Addendum (BAA), approved by the Attorney General, and available online at the Purchasing Division's web site (http://www.state.wv.us/admin/purchase/vrc/hipaa.htm) is hereby made part of the agreement. Provided that, the Agency meets the definition of a Cover Entity (45 CFR §160.103) and will be disclosing Protected Health Information (45 CFR §160.103) to the vendor.
- 15. WEST VIRGINIA ALCOHOL & DRUG-FREE WORKPLACE ACT: If this Contract constitutes a public improvement construction contract as set forth in Article 1D. Chapter 21 of the West Virginia Code ("The West Virginia Alcohol and Drug-Free Workplace Act"), then the following language shall hereby become part of this Contract: "The contractor and its subcontractors shall implement and maintain a written drug-free workplace policy in compliance with the West Virginia Alcohol and Drug-Free Workplace Act, as set forth in Article 1D, Chapter 21 of the West Virginia Code. The contractor and its subcontractors shall provide a sworm statement in writing, under the penalties of perjury, that they maintain a valid drug-free work place policy in compliance with the West Virginia and Drug-Free Workplace Act. It is understood and agreed that this Contract shall be cancelled by the awarding authority if the Contractor: 1) Falls to implement its drug-free workplace policy; 2) Falls to provide information regarding implementation of the contractor's drug-free workplace policy at the request of the public authority; or 3) Provides to the public authority false information regarding the contractor's drug-free workplace policy."

INSTRUCTIONS TO BIDDERS

- 1. Use the quotation forms provided by the Purchasing Division.
- 2. SPECIFICATIONS: Items offered must be in compliance with the specifications. Any deviation from the specifications must be clearly indicated by the bidder. Alternates offered by the bidder as EQUAL to the specifications must be clearly defined. A bidder offering an alternate should attach complete specifications and literature to the bid. The Purchasing Division may waive minor deviations to specifications.
- 3. Complete all sections of the quotation form.
- 4. Unit prices shall prevail in case of discrepancy.
- 5. All quotations are considered F.O.B. destination unless alternate shipping terms are clearly identified in the quotation.
- 6. BID SUBMISSION: All quotations must be delivered by the bidder to the office listed below prior to the date and time of the bid opening. Failure of the bidder to deliver the quotations on time will result in bid disquallications: Department of Administration, Purchasing Division, 2019 Washington Street East, P.O. Box 50130, Charleston, WV 25305-0130

REG COPY

TYPE NAME/ADDRESS HERE



State of West Virginia Request for Department of Administration Quotation Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 26305-0130

Request for AMERICAN AND ARCHITECTURE AN

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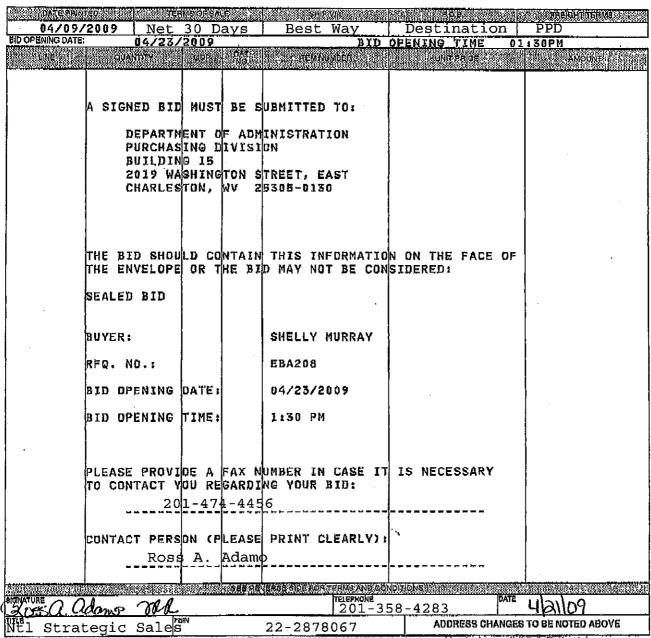
SHELLY MURRAY 304<u>~858~8801</u>

EDUCATIONAL BRDADCASTING AUTHORITY 600 CAPITOL STREET

CHARLESTON, WV

25301-1223 304-558-3400

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EBA208 Request for Quotations

West Virginia Educational Broadcasting is seeking to purchase four (4) HDCAM Studio Editing VTRs that can record and/or transmit over 2 hours of content for the Network Operations Center in Beckley, WV.

The Network Operations Center records studio, non-linear edited, satellite and microwave fed programming. There is an extensive library of pre-recorded Betacam and Betacam/SP taped programming. These machines shall be capable of playing back any of this prerecorded content.

The specifications are listed below. The units shall be Sony HDWM2000/20 HDCAM with Betacam, Betacam SP and Digital Betacam playback capability, or equivalent.

This equipment purchase is partially funded by the Corporation for Public Broadcasting Digital Distribution Fund, and vendors are bound by all terms in the grant agreement as they pertain to vendors.

For this RFQ, a performance bond shall be required.

| Specifications

- HDCAM shall be the native recording and playback format
- A performance bond shall be supplied equal to at least 100% of the contract price to ensure fulfillment of the vendor's obligations for this Grant Project which exceeds \$100,000. The performance bonds shall be issued by surety companies listed in the Department of Treasury Circular 570 (Approved Sureties) or have a similar State rating in the State (West Virginia) where the Grant Project is being completed.
- VTR shall have availability of long playback time of up to 124
- VTR's shall support recordings and playback at 50i, 59.94i,
 23.98PsF, 24PsF, 25PsF and 29.97PsF
- VTR's shall have the capability of multi-format playback of Betacam SX, Betacam, Betacam, Digital Betacam and MPEG IMX.
- Built-in up-conversion shall be provided to enable playback of compatible tapes to 1080i and down-conversion of HDCAM tapes to 480i

- VTR's shall have a standard feature to allow Metadata handling to enable retrieval of ancillary data that was recorded in a dedicated portion of the vertical interval (VANC area)
- Dolby-E and AC-3 audio handling capability shall be a standard feature
- VTR shall have a Compact Body; four rack units tall
- VTR must be a low power consumption type
- VTR shall have DMC control capability
- VTR must have Pre-read editing capability
- VTR Shall have standard line conversion for 1035/1080
- VTR must have HD-SDI input and output
- One complete set of operating and service manuals shall be provided
- o Power cord must be supplied
- Four (4) Sony 19" rackmount systems or equal. Rackmount must be 19".

NOTE: "B" Stock items will be considered if in "like new" condition and carry same warranty as new stock. "B" stock must be noted on bid form.

II. The following specifications shall be met or exceeded.

<u>General</u>

Digital Video Performance

Quantization: 10 bit/sample (compression: 8 bit/sample)

Sampling Frequency: Y: 74.25 MHz R-Y/B-Y: 37.125 MHz

Error Correction: Reed-Solomon code

Compression: Coefficient recording system

Channel Coding: \$-I-NRZI PR-IV

Digital Audio Performance

Quantization; 20 bit/sample

Headroom: 20 dB (or 18 dB selectable)

Sampling Frequency: 48 kHz (Synchronized with video)

Wow & flutter: Below measurable level

ANALOG AUDIO PERFORMANCE

Frequency Response: 20 Hz to 20 kHz +0.5 dB/-1.0 dB (0 dB at 1 kHz)

Dynamic Range: More than 95 dB (at 1 kHz emphasis ON)

Distortion: Less than 0.05% (at 1 kHz emphasis ON reference level)

Crosstalk: Less than -80 dB (at 1 kHz between any two channels)

D/A Quantization: 20 bit/sample
A/D Quantization: 20 bit/sample

Remote Control: D-sub 9-pin

RS-232C interface

Input/Output

Analog Audio Input: (CH1/2/3/4/CUE)

XLR-3-pin type (female) x 5

Low off: -60 dBu high impedance balanced High off: +4 dBu high impedance balanced High on: -4 dBm 600 Ω termination balanced

Analog Audio Output: (CH1/2/3/4/CUE)

XLR-3-pin type (male) x 5 +4 dBm (600 Ω load) Low impedance (Balanced)

Analog Component Output: BNC x 3 for 1 set

1.0 Vp-p 75 Ω

Sync negative

Analog Composite Output: BNC \times 3 (RS-170A including one character out and one WFM out)

1,0 Vp-p 75 Ω

Bync negative

HD-SDI Output: BNC x 3 (SMPTE 292M including one character out) Serial Digital (1.485 Gb/s)

Headphone Output: JM-60 Stereo phone Jack (-∞ to -12 dBu at 8 Ω load unbalanced)

Time Code Input: XLR-3-pin type (female) x 1

0.5 to 18 Vp-p

10 kΩ

(Balanced)

XLR-3-pin type (female) x 1

0.5 to 18 Vp-p

10 kΩ

(Balanced)

Time Code Output: XLR-3-pin type (male) x 1

2.2 Vp-p

Low impedance

Balanced

Video Control: D-sub 9-pin

D-sub 15-pin

HD-SDI Input: BNC x 1 (SMPTE 292M)

Serial Digital (1.485 Gb/s)

Digital Audio Input: (CH1/2 3/4)

BNC x 2

AES/EBU

Digital Audio Output: (CH1/2 3/4)

BNC x 2

AES/EBU

SDI Output: BNC x 3 (SMPTE 259M including one character out)

Serial Digital (270 Mb/s)

Remote 1 Input: D-sub 9-pin
Sony 9-pin remote Interface

Remote 1 Input/Output: D-sub 9-pin

Sony 9-pin remote interface

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Analog Audio Monitor Output: XLR-3-pin type (male) x 2 +4 dBm at 600 Ω load Low impedance (Balanced)

Control Panel: D-sub 15-pin

Parallel Remote: D-sub 60-pin

General - Search Speed Range Shuttle Mode

HDCAM: Still to ±50 times normal speed playback (59,94i and 29,97PsF) still to ±58 times normal speed playback (50i and 25PsF) still to ±60 times normal speed playback (24PsF and 23,98PsF)

Betacam/Betacam SP; Still to ±35 times normal speed playback (525/59.94) still to ±42 times normal speed playback (625/50)

General

Weight: 50 lb 11 oz (23 kg)

Power Requirements: 100 to 240 V

50/60 Hz

Dimensions (W x H x D): 16 7/8 x 6 7/8 x 21 1/2 inches

(427 x 174 x 544 mm)

Fast Forward/Rewind Time: Approx. 3 minutes

(with BCT-124HDL cassette)

Servo Lock Time: 0.6 s or less (59.94i and 29.97PsF from standby on)

0.7 s or less (50ì 25PsF 24PsF 23.98PsF from standby on)

124 min (w/ BCT124HDL Case): 59.94i 29.97PsF

149 min (w/ BCT124HDL Cass): 50i

25PsF

48 min (w/ BCT40HD Cass): 50i

25PsF

40 min (w/ BCT40HD Cass): 59.94i

29.97PsF

Load/Unload Time: 6 s or less (both L and S cassettes)

General - Shuttle Wode

Betacam SX: Still to ±78 times normal speed playback

General - Tape Speed

Betacam SX: 59.6 mm/s

Betacam/Betacam SP: 118.6 mm/s (525/59.94)

101.5 mm/s (625/50)

HDCAM: 96,7 mm/s (59.94) and 29,97PsF)

80.6 mm/s (50i and 25PsF)

77.4 mm/s (24PsF and 23.98PsF)

Digital Betacam: 96.7

General - Search Speed Range Variable Mo

HDCAM: -1 to +2 times normal speed playback

Betacam SX: -1 to +2 times normal speed playback

Betacam/Betacam SP: -1 to +3 times normal speed playback

Digital Betacam: -1 to +3 times normal speed playback

JOG Mode: Still to ±1 times normal speed playback

ANALOG COMPOSITE OUT PERFORMANCE

Bandwidth: Y: 0 to 5.75 MHz +0.5 dB/-2.0 dB

R-Y/B-Y: 0 to 2.75 MHz +0.5 dB/-2.0 dB

S/N Ratio: 53 dB or more

Differential Phase: 2% or less

Differential Gain: 2% or less

Y/C Delay: 20 ns or less

K factor (2T pulse): 1% or less

Output SCH Phase: Based upon RS-170A/CCIR R.624-3

III. Service/Support

- Successful bidder shall provide one complete set of operating and service manuals at no charge
- 24 hour toll free technical support shall be provided through vendor or manufacturer

IV. Warranty

All items shall be covered by a minimum one year parts and labor warranty

V. Shipping

Delivery shall be FOB destination

Deliver to:

WV Public Broadcasting Attention: Mike Fizer 124 Industrial Park Drive, Beaver, WV, 25813

VI. Invoicing

Send invoice to:

West Virginia Public Broadcasting Attention: Steve Chapman 600 Capitol St. Charleston, WV 25301

EBA208 QUOTATION PAGE

Quantity	Description	Unit Price	Amount
4	HDWM2000/20 HDCAM Broadcast VTR w/ Sp Playback (Unit Price must include the cost of O & M Manuals, 24 hour technical support, Warranty, freight, and power cord, etc.	52,070.40	208,281.60
2	Or Equal Model Number: RMM131//A 19" Rackmount Systems for HDCAM VTR \$,	459.20
	TOTAL	\$	208,740.80
Optiona	ſ	•	
•	Description HDWM2000/20.B "B" stock HDCAM Broadcast VTR w/SP	Unit Price 48.816.00	Amount 195.264.00
	Playback (Unit Price must include the cost of O & M Manuals, 24 hour technical support, Warranty, freight, and power cord, etc.	\$\$	195,264.00
	Or Equal Model Number:RMM131//A		
2	19" Rackmount Systems for HDCAM VTR \$	229.60	459.20
	TOTAL	\$_	195,723.20
VENDO	Sony Electronics Inc.	÷	

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RFQ No.	EBA208
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STATE OF WEST VIRGINIA Purchasing Division

PURCHASING AFFIDAVIT

VENDOR OWING A DEBT TO THE STATE:

West Virginia Code §5A-3-10a provides that: No contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and the debt owed is an amount greater than one thousand dollars in the aggregate.

PUBLIC IMPROVEMENT CONTRACTS & DRUG-FREE WORKPLACE ACT:

If this is a solicitation for a public improvement construction contract, the vendor, by its signature below, affirms that it has a written plan for a drug-free workplace policy in compliance with Article 1D, Chapter 21 of the West Virginia Code. The vendor must make said affirmation with its bid submission. Further, public improvement construction contract may not be awarded to a vendor who does not have a written plan for a drug-free workplace policy in compliance with Article 1D, Chapter 21 of the West Virginia Code and who has not submitted that plan to the appropriate contracting authority in timely fashion. For a vendor who is a subcontractor, compliance with Section 5, Article 1D, Chapter 21 of the West Virginia Code may take place before their work on the public improvement is begun.

ANTITRUST:

In submitting a bid to any agency for the state of West Virginia, the bidder offers and agrees that if the bid is accepted the bidder will convey, sell, assign or transfer to the state of West Virginia all rights, title and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the state of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the state of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to the bidder.

I certify that this bid is made without prior understanding, agreement, or connection with any corporation, firm, limited liability company, partnership or person or entity submitting a bid for the same materials, supplies, equipment or services and is in all respects fair and without collusion or fraud. I further certify that I am authorized to sign the certification on behalf of the bidder or this bid.

LICENSING:

Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agencies or political subdivision. Furthermore, the vendor must provide all necessary releases to obtain information to enable the Director or spending unit to verify that the vendor is licensed and in good standing with the above entities.

CONFIDENTIALITY:

The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in http://www.state.wv.us/admin/purchase/privacy/noticeConfidentiality.pdf.

Under penalty of law for false swearing (West Virginia Code §61-5-3), It is hereby certified that the vendor affirms and acknowledges the information in this affidavit and is in compliance with the requirements as stated.

Vendor's Name: Sony	Electro	<u>nics</u>	Inc.						
Authorized Signature:	205501	Man	so M	Ц	Da	te: <u>4121109</u>			
Authorized Signature:	_{/01/09)} Ross	A. A	damo	_	National	Strategic	Sales	Planning	Mgr

SONY.SONY ELECTRONICS INC. BROADCAST AND BUSINESS SOLUTIONS COMPANY



WEST VIRGINIA EDUCATIONAL BROADCASTING AUTHORITY

REQUEST FOR QUOTATION NO: EBA208 BROADCASTING EQUIPMENT

OPENING DATE: APRIL 23, 2009 @ 1:30PM

COMMENTS EXCEPTIONS TO:

See Schedule A attached here to and made a part here of. In the event of award, the resultant purchase order must specifically reference the acceptance of Schedule A, which has been approved for use with the State of West Virginia contract awards to Sony in Lieu of an executed form WV-96.

III: SERVICE/SUPPORT: See Attached Broadcast and Professional Parts & Support Fact Sheet for support contact information.

<u>IV: WARRANTY:</u> Sony's standard limited warranty for all items contained in this bid response are as set forth in the Schedule A, attached hereto and made a part of hereof.

In the event of award, the resultant purchase order must specifically reference the acceptance of the Schedule A.

Ross A. Adamo

Date

National Strategic Sales Planning Manager

Sony Electronics Inc.

Broadcast and Business Solutions Company



<u>Professional Services</u>

Sony Electronics Inc.

Broadcast and Professional Parts & Support

Facts Sheet

Sony Broadcast and Professional Parts is a 24x7 after-sales support organization. BPC Parts supplies maintenance parts for a variety of products including broadcast, pro-video, pro-audio, medical, security, multimedia, duplication, video conferencing, and prosumer. Customers are generally domestic end-users from TV stations, networks, and post-production houses. There is also support for dealers, distributors, and resellers.

Address:

Sony World Repair Parts Center

8281 NW 107th Terrace Kansas City, MO 64153 Toll Free: 1-800-538-7550

Hours: Normal business hours are from 5:00pm PST, Monday through Friday. There is an after-hours emergency service on weekdays after 5:00pm PST, on weekends, and holidays.

Parts Ordering: Call the toll free telephone number above or visit our website @, https://servicesplus.us.sony.biz/

Core Exchange FRB Program: Sony provides a Core Exchange Field Replacement Block (FRB) program to support selected Sony Broadcast and Business Solutions Company products. Self-servicing customers may purchase refurbished printed circuit boards, power supplies, and electromechanical assemblies and receive a core credit upon return of the faulty part. The parts in this program may be either new or refurbished.

Sony Core Exchange FRB Service Includes:

- Selected Circuit Boards and Assemblies
- Prepaid Return Freight
- Defective Unit Return Shipping Instructions and Prepared Shipping Labels
- Emergency and after-hours Ordering and Shipment Dispatch (emergency and after-hours surcharge rates apply)

Conditions for FRB Exchange: Shipping label must be completed as noted in the instructions enclosed with your shipment. The core part must be packaged to ensure there is no damage during shipment. Defective FRBs exhibiting any of the following conditions will not be accepted for exchange:

- Cracked printed circuit boards
- Damaged power supply assemblies
- Evidence of foreign liquids or materials on mechanical assemblies or printed circuit boards
- Pluggable IC's missing and/or placed in the incorrect socket locations causing extensive printed circuit board damage
- Lifted land traces on printed circuit boards due to improper soldering techniques or attempted modifications
- Modifications found on the FRB which are not specifically authorized by Sony
- FRB's damaged through accident, neglect, misuse or abuse

Exchanged defective FRB's returned to Sony which exhibit any of the preceding conditions will be returned to the Servicer and the core credit will be rejected. All FRB's accepted for exchange, become the property of Sony Electronics Inc.

Sony Core Exchange FRB program Warranty FRB's are covered by same warranty as repair parts.

Sony Core Exchange FRB program Order Procedure

All FRB exchanges are ordered through Sony Business Solutions and Systems Company Parts Operations.

Technical Assistance Network (TAN): Sony's Technical Assistance Network (TAN) is available to Customers to obtain "how to repair" information on in-warranty products but who do not have a current Sony SupportNETsm Agreement. Telephone support to assist with product set-up and operation is not affected and will continue on a no-charge basis. TAN maybe contacted @ 866-766-9272.

For complete information on Sony Professional Service capabilities visit our website @ http://bssc.sel.sony.com/BroadcastandBusiness/markets/10018/market_10018.shtml



THIS PRODUCT IS FOR PROFESSIONAL USE

LIMITED PRODUCT WARRANTY SCHEDULE A

SONY ELECTRONICS INC. ("Sony") warrants this Product against defects in material or workmanship, as follows:

A. Labor:	For a period of ninety (90) days from the date of purchase, Sony will, at no charge, repair this Product if determined by Sony to be defective. After the warranty period, the Purchaser must pay all labor charges.						
B. Parts:	For a period of one (1) year from the date of purchase Sony will, at no charge, supply new or rebuilt replacements for parts determined by Sony to be defective. After the warranty period, the Purchaser must pay all parts charges.						
C. Territory	Warranty coverage is only valid within the United States, excluding territories.						
D. Exceptions:	Exceptions or limitations to the preceding labor and parts warranty coverage on selected Products are as follows:						
Storage Products PRODUCT MODE	•	LIMITE	D WARRANTY COVERAGE PERIOD				
HDW Recorder/Player		• Parts	One (1) year, except Rotary Upper Drum Assembly and HDW Mid-Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided for the first 500 hours and if operating hours exceeds 500 then, credit towards replacement prorated as follows:				
			Credit = Current Assy Price x (1,500 Hours - Actual Head Usage Hours) 1,000 Hours				

During the labor warranty period, to repair the Product, Purchaser will either return the defective Product, freight prepaid, or deliver it to a Sony Service Center or to a service facility authorized by Sony. The Product to be repaired is to be returned in either its original carton or a similar package affording an equal degree of protection. Sony will return the repaired Product freight prepaid to Purchaser. All freight costs associated with replacement of warranty parts after expiration of the original labor warranty period are the responsibility of the Purchaser. Sony is not obligated to provide Purchaser with a substitute unit during the warranty period or at any time. For an additional fee, Sony field service and support at the Purchaser's location is available to Purchaser at Sony's prevailing per incident billable rates for such service subject to availability.

The limited warranty stated on this card is subject to all of the following terms and conditions.

TERMS AND CONDITIONS

- 1. NOTIFICATION OF CLAIMS: WARRANTY SERVICE: If Purchaser believes that the Product is defective in material or workmanship, then written notice with an explanation of the claim shall be given promptly by Purchaser to Sony but all claims for warranty service must be made within the warranty period. If after investigation Sony determines that the reported problem was not covered by the warranty, Purchaser shall pay Sony for the cost of investigating the problem at its then prevailing per incident billable rate. No repair or replacement of any Product or part thereof shall extend the warranty period as to the entire Product. The specific warranty on the repaired part only shall be in effect for a period of ninety (90) days following the repair or replacement of that part or the remaining period of the Product parts warranty, whichever is greater.
- 2. EXCLUSIVE REMEDY: ACCEPTANCE: Purchaser's exclusive remedy and Sony's sole obligation is to supply (or pay for) all labor necessary to repair any Product found to be defective within the warranty period and to supply, at no extra charge, new or rebuilt replacements for defective parts. If repair or replacement fails to remedy the defect, then, and only in such event, shall Sony refund to Purchaser the purchase price for such Product. Purchaser's failure to make a claim as provided in paragraph i above or continued use of the Product shall constitute an unqualified acceptance of such Product and a waiver by Purchaser of all claims thereto.
- 3. EXCEPTIONS TO LIMITED WARRANTY: Sony shall have no liability or obligation to Purchaser with respect to any Product requiring service during the warranty period which is subjected to any of the following: abuse, improper use: negligence, accident, modification, failure of the end-user to follow the operating procedures outlined in the user's manual, failure of the end-user to follow the maintenance procedures in the service manual for the Product where a schedule is specified for regular replacement or maintenance or cleaning of certain parts (based on usage) and the end-user has failed to follow such schedule; attempted repair by non-qualified personnel; operation of the Product outside of the published environmental and electrical parameters, or if such Product's original identification (trademark, serial number) markings have been defaced, altered, or removed. Sony excludes from warranty coverage Products sold AS IS and/or WITH ALL FAULTS and excludes used Products which have not been sold by Sony to the Purchaser. Sony also excludes from warranty coverage consumable items such as fuses and batteries.

All software and accompanying documentation furnished with, or as part of the Product is furnished "AS IS" (i.e., without any warranty of any kind), except where expressly provided otherwise in any documentation or license agreement furnished with the Product.

4. CUSTOMER DATA

Customer shall be solely responsible for maintaining backup data necessary to replace Customer data lost or damaged from any cause.

- 5. PROOF OF PURCHASE: The Purchaser's dated bill of sale must be retained as evidence of the date of purchase and to establish warranty eligibility.
- 6. PRODUCT REGISTRATION: Registration of any Product or of this limited warranty is voluntary; failure to register will not diminish any rights available under this warranty.



THIS PRODUCT IS FOR PROFESSIONAL USE

LIMITED PRODUCT WARRANTY SCHEDULE A

DISCLAIMER OF WARRANTY

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