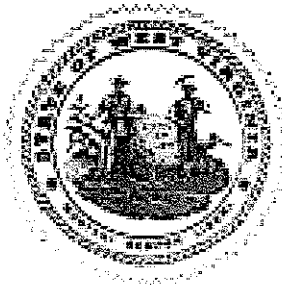


Response to Request for Quotation WIC80480

**To Provide Banking and Auditing
Services for the WIC and Farmer's Market
Nutritional Programs of the State of West
Virginia**



Submitted By:
Covansys Corporation
7701 College Blvd Suite 200
Overland Park, Kansas 66210
Contact Person Dawn Cooley
Sr. Director, Business Development
Tel: (800) 786-7909 ext. 3977
Fax: (913) 469-5814
DCooley@covansys.com

TRANSMITTAL LETTER

December 11, 2006

Ms. Roberta Wagner, Senior Buyer
Purchasing Division
2019 Washington Street, Eats
P.O. Box 50130
Charleston WV 25305-0130

RE: RFQ #WIC80480

Dear Ms. Wagner:

Covansys Corporation is pleased to submit this proposal in response to the Request for Quotation to provide banking and auditing services for the clearing of WIC and Farmer's Market Nutrition Program food instruments between WV Department of Health and Human Resources, Bureau for Public Health, Office of Nutrition Services, WIC program and the Department of Agriculture, Marketing and Development division.

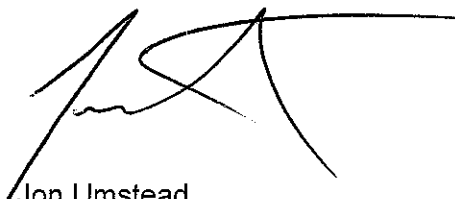
Covansys has a long and positive history providing data, WIC banking services and Farmers Market services to the WIC community and has provided a best value, state-of-the-art, proven and tested FMNP solution to the State for consideration. Covansys has successfully delivered the exact services that are requested in this RFQ specifically for the state of West Virginia Office of Nutrition Services since 2004. We believe we have met and in some instances exceeded the desired requirements in the West Virginia solution.

We have included a CD that describes Covansys' state of the art WIC Banking Internet image retrieval and search engine that is accessed via our website www.wicbanking.com. We understand West Virginia WIC staff are familiar with and regularly use the website. However, we encourage the West Virginia WIC staff to review the CD for additional ways to garner information about West Virginia's WIC food instruments' processing.

Please find the signature pages and the bid bond in the following pages

We look forward to continuing a beneficial working relationship with the West Virginia program personnel. If you have any questions regarding our proposal, please contact Dawn Cooley at (248) 960-7572.

Sincerely,



Jon Umstead
Senior Vice President

RFQ SIGNATURE PAGES



State of West Virginia
 Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

Request for Quotation

RFQ NUMBER:
 WIC80480

PAGE:
 1

ADDRESS CORRESPONDENCE TO ATTENTION OF:
 ROBERTA WAGNER
 304-558-0067

RFQ COPY

TYPE NAME/ADDRESS HERE

Covansys Corporation
 7701 College Boulevard Suite 200
 Overland Park KS 66210


HEALTH AND HUMAN RESOURCES
 BPH - NUTRITION SERVICES

350 CAPITOL STREET, ROOM 519
 CHARLESTON, WV
 25301-3717 304-558-0030

DATE PRINTED 11/08/2006	TERMS OF SALE	SHIP VIA	FOB	FREIGHT TERMS
BID OPENING DATE: 12/11/2006	BID OPENING TIME			01:30PM

LINE	QUANTITY	UOP	CAT NO	ITEM NUMBER	UNIT PRICE	AMOUNT
0001	1	YR		964-04		
BANKING AND AUDITING SERVICES CONTRACT TO PROVIDE BANKING AND AUDITING SERVICES FOR THE CLEARING OF WIC AND FARMER'S MARKET NUTRITION PROGRAM FOOD INSTRUMENTS BETWEEN WV DEPARTMENT OF HEALTH AND HUMAN RESOURCES, BUREAU FOR PUBLIC HEALTH, OFFICE OF NUTRITION SERVICES, WIC PROGRAM AND THE DEPARTMENT OF AGRICULTURE, MARKETING AND DEVELOPMENT DIVISION FOR THE PERIOD OF AUGUST 1, 2007 TO JULY 31, 2008 AS PER THE ATTACHED SPECIFICATIONS. CANCELLATION: THE DIRECTOR OF PURCHASING RESERVES THE RIGHT TO CANCEL THIS CONTRACT IMMEDIATELY UPON WRITTEN NOTICE TO THE VENDOR IF THE COMMODITIES AND/OR SERVICES SUPPLIED ARE OF AN INFERIOR QUALITY OR DO NOT CONFORM TO THE SPECIFICATIONS OF THE BID AND CONTRACT HEREIN. QUANTITIES: QUANTITIES LISTED IN THE REQUISITION ARE APPROXIMATIONS ONLY, BASED ON ESTIMATES SUPPLIED BY THE STATE SPENDING UNIT. IT IS UNDERSTOOD AND AGREED THAT THE CONTRACT SHALL COVER THE QUANTITIES ACTUALLY ORDERED FOR DELIVERY DURING THE TERM OF THE CONTRACT, WHETHER MORE OR LESS THAN THE QUANTITIES SHOWN. ORDERING PROCEDURE: SPENDING UNIT(S) SHALL ISSUE A WRITTEN STATE CONTRACT ORDER (FORM NUMBER WV-39) TO THE VENDOR FOR COMMODITIES COVERED BY THIS CONTRACT. THE ORIGINAL COPY OF THE WV-39 SHALL BE MAILED TO THE						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE:  TELEPHONE: 913.469.8700, x 2020 DATE: 12/7/06

TITLE: Senior Vice President FEIN: 38-2606945 ADDRESS CHANGES TO BE NOTED ABOVE

WHEN RESPONDING TO RFQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'



State of West Virginia
 Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

Request for Quotation

REQ NUMBER
 WIC80480

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 2

ADDRESS CORRESPONDENCE TO ATTENTION OF
 ROBERTA WAGNER
 304-558-0067

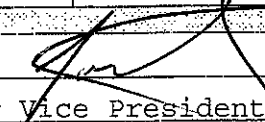
RFQ COPY
 TYPE NAME/ADDRESS HERE
 VENDOR
 Covansys Corporation
 7701 College Boulevard Suite 200
 Overland Park KS 66210

SHIP TO
 HEALTH AND HUMAN RESOURCES
 BPH - NUTRITION SERVICES
 350 CAPITOL STREET, ROOM 519
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DATE PRINTED 11/08/2006	TERMS OF SALE	SHIP VIA	FOB	FREIGHT TERMS
BID OPENING DATE: 12/11/2006		BID OPENING TIME		01:30PM

LINE	QUANTITY	UOP	CAT NO	ITEM NUMBER	UNIT PRICE	AMOUNT
<p>VENDOR AS AUTHORIZATION FOR SHIPMENT, A SECOND COPY MAILED TO THE PURCHASING DIVISION, AND A THIRD COPY RETAINED BY THE SPENDING UNIT.</p> <p>BANKRUPTCY: IN THE EVENT THE VENDOR/CONTRACTOR FILES FOR BANKRUPTCY PROTECTION, THIS CONTRACT IS AUTOMATICALLY NULL AND VOID, AND IS TERMINATED WITHOUT FURTHER ORDER.</p> <p>INQUIRIES: WRITTEN QUESTIONS SHALL BE ACCEPTED THROUGH CLOSE OF BUSINESS ON FRIDAY, NOVEMBER 17, 2006. QUESTIONS MAY BE SENT VIA USPS, FAX, COURIER OR E-MAIL. IN ORDER TO ASSURE NO VENDOR RECEIVES AN UNFAIR ADVANTAGE, NO SUBSTANTIVE QUESTIONS WILL BE ANSWERED ORALLY. IF POSSIBLE, E-MAIL QUESTIONS ARE PREFERRED. ADDRESS INQUIRIES TO:</p> <p>ROBERTA WAGNER DEPARTMENT OF ADMINISTRATION PURCHASING DIVISION 2019 WASHINGTON STREET, EAST CHARLESTON, WV 25311 FAX: 304-558-4115 E-MAIL: RWAGNER@WVADMIN.GOV</p> <p>***** PLEASE NOTE: BID BOND REQUIRED WITH BID. *****</p>						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE:  TELEPHONE: 913.469.8700, x 2020 DATE: 12/07/06

TITLE: Senior Vice President FEIN: 38-2606945 ADDRESS CHANGES TO BE NOTED ABOVE

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State of West Virginia
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 Purchasing Division
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**Request for
 Quotation**

RFQ NUMBER
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Covansys Corporation
 7701 College Boulevard Suite 200
 Overland Park KS 66210

HEALTH AND HUMAN RESOURCES
 BPH - NUTRITION SERVICES

350 CAPITOL STREET, ROOM 519
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 25301-3717 304-558-0030

DATE PRINTED 11/08/2006	TERMS OF SALE	SHIP VIA	F.O.B.	FREIGHT TERMS
BID OPENING DATE: 12/11/2006		BID OPENING TIME		01:30PM

LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
<p>VENDOR PREFERENCE CERTIFICATE</p> <p>CERTIFICATION AND APPLICATION* IS HEREBY MADE FOR PREFERENCE IN ACCORDANCE WITH WEST VIRGINIA CODE, 5A-3-37 (DOES NOT APPLY TO CONSTRUCTION CONTRACTS).</p> <p>A. APPLICATION IS MADE FOR 2.5% PREFERENCE FOR THE REASON CHECKED:</p> <p>() BIDDER IS AN INDIVIDUAL RESIDENT VENDOR AND HAS RESIDED CONTINUOUSLY IN WEST VIRGINIA FOR FOUR (4) YEARS IMMEDIATELY PRECEDING THE DATE OF THIS CERTIFICATION; OR</p> <p>() BIDDER IS A PARTNERSHIP, ASSOCIATION OR CORPORATION RESIDENT VENDOR AND HAS MAINTAINED ITS HEAD-QUARTERS OR PRINCIPAL PLACE OF BUSINESS CONTINUOUSLY IN WEST VIRGINIA FOR FOUR (4) YEARS IMMEDIATELY PRECEDING THE DATE OF THIS CERTIFICATION; OR 80% OF THE OWNERSHIP INTEREST OF BIDDER IS HELD BY ANOTHER INDIVIDUAL, PARTNERSHIP, ASSOCIATION OR CORPORATION RESIDENT VENDOR WHO HAS MAINTAINED ITS HEADQUARTERS OR PRINCIPAL PLACE OF BUSINESS CONTINUOUSLY IN WEST VIRGINIA FOR FOUR (4) YEARS IMMEDIATELY PRECEDING THE DATE OF THIS CERTIFICATION; OR</p> <p>() BIDDER IS A CORPORATION NONRESIDENT VENDOR WHICH HAS AN AFFILIATE OR SUBSIDIARY WHICH EMPLOYS A MINIMUM OF ONE HUNDRED STATE RESIDENTS AND WHICH HAS MAINTAINED ITS HEADQUARTERS OR PRINCIPAL PLACE OF BUSINESS WITHIN WEST VIRGINIA CONTINUOUSLY FOR THE FOUR (4) YEARS IMMEDIATELY PRECEDING THE DATE OF THIS CERTIFICATION.</p> <p>B. APPLICATION IS MADE FOR 2.5% PREFERENCE FOR THE</p>						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE 	TELEPHONE 913.469.8700, x 2020	DATE 12/07/06
TITLE Senior Vice President	FEIN 38-2606945	ADDRESS CHANGES TO BE NOTED ABOVE

WHEN RESPONDING TO RFQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'



State of West Virginia
 Department of Administration
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 2019 Washington Street East
 Post Office Box 50130
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**Request for
 Quotation**

RFQ NUMBER
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 4

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 ROBERTA WAGNER
 304-558-0067

RFQ COPY

TYPE NAME/ADDRESS HERE

Covansys Corporation
 7701 College Boulevard Suite 200
 Overland Park KS 66210

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HEALTH AND HUMAN RESOURCES
 BPH - NUTRITION SERVICES
 350 CAPITOL STREET, ROOM 519
 CHARLESTON, WV
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DATE PRINTED 11/08/2006	TERMS OF SALE	SHIP VIA	F.O.B.	FREIGHT TERMS
BID OPENING DATE: 12/11/2006		BID OPENING TIME: 01:30PM		

LINE	QUANTITY	UOP	CAT NO	ITEM NUMBER	UNIT PRICE	AMOUNT
<p>REASON CHECKED:</p> <p>() BIDDER IS A RESIDENT VENDOR WHO CERTIFIES THAT, DURING THE LIFE OF THE CONTRACT, ON AVERAGE AT LEAST 75% OF THE EMPLOYEES WORKING ON THE PROJECT BEING BID ARE RESIDENTS OF WEST VIRGINIA WHO HAVE RESIDED IN THE STATE CONTINUOUSLY FOR THE TWO YEARS IMMEDIATELY PRECEDING SUBMISSION OF THIS BID;</p> <p>OR</p> <p>() BIDDER IS A NONRESIDENT VENDOR EMPLOYING A MINIMUM OF ONE HUNDRED STATE RESIDENTS OR IS A NONRESIDENT VENDOR WITH AN AFFILIATE OR SUBSIDIARY WHICH MAINTAINS ITS HEADQUARTERS OR PRINCIPAL PLACE OF BUSINESS WITHIN WEST VIRGINIA EMPLOYING A MINIMUM OF ONE HUNDRED STATE RESIDENTS WHO CERTIFIES THAT, DURING THE LIFE OF THE CONTRACT, ON AVERAGE AT LEAST 75% OF THE EMPLOYEES OR BIDDERS' AFFILIATE'S OR SUBSIDIARY'S EMPLOYEES ARE RESIDENTS OF WEST VIRGINIA WHO HAVE RESIDED IN THE STATE CONTINUOUSLY FOR THE TWO YEARS IMMEDIATELY PRECEDING SUBMISSION OF THIS BID.</p> <p>BIDDER UNDERSTANDS IF THE SECRETARY OF TAX & REVENUE DETERMINES THAT A BIDDER RECEIVING PREFERENCE HAS FAILED TO CONTINUE TO MEET THE REQUIREMENTS FOR SUCH PREFERENCE, THE SECRETARY MAY ORDER THE DIRECTOR OF PURCHASING TO: (A) RESCIND THE CONTRACT OR PURCHASE ORDER ISSUED; OR (B) ASSESS A PENALTY AGAINST SUCH BIDDER IN AN AMOUNT NOT TO EXCEED 5% OF THE BID AMOUNT AND THAT SUCH PENALTY WILL BE PAID TO THE CONTRACTING AGENCY OR DEDUCTED FROM ANY UNPAID BALANCE ON THE CONTRACT OR PURCHASE ORDER.</p> <p>BY SUBMISSION OF THIS CERTIFICATE, BIDDER AGREES TO DISCLOSE ANY REASONABLY REQUESTED INFORMATION TO THE PURCHASING DIVISION AND AUTHORIZES THE DEPARTMENT OF TAX AND REVENUE TO DISCLOSE TO THE DIRECTOR OF</p>						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE: 
 TELEPHONE: 913.469.8700, x 2020
 DATE: 12/07/06

TITLE: Senior Vice President
 ID: 38-2606945
 ADDRESS CHANGES TO BE NOTED ABOVE

WHEN RESPONDING TO RFQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'



State of West Virginia
 Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

Request for Quotation

RFQ NUMBER:
 WIC80480

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ADDRESS CORRESPONDENCE TO ATTENTION OF:
 ROBERTA WAGNER
 304-558-0067

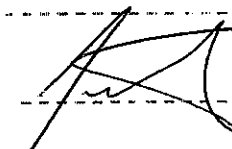
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TYPE NAME/ADDRESS HERE


Covansys Corporation
 7701 College Boulevard Suite 200
 Overland Park KS 66210

HEALTH AND HUMAN RESOURCES
 BPH - NUTRITION SERVICES
 350 CAPITOL STREET, ROOM 519
 CHARLESTON, WV
 25301-3717 304-558-0030

DATE PRINTED 11/08/2006	TERMS OF SALE	SHIP VIA	F.O.B.	FREIGHT TERMS
BID OPENING DATE: 12/11/2006		BID OPENING TIME: 01:30PM		

LINE	QUANTITY	UOP	CAT NO	ITEM NUMBER	UNIT PRICE	AMOUNT
<p>PURCHASING APPROPRIATE INFORMATION VERIFYING THAT BIDDER HAS PAID THE REQUIRED BUSINESS TAXES, PROVIDED THAT SUCH INFORMATION DOES NOT CONTAIN THE AMOUNTS OF TAXES PAID NOR ANY OTHER INFORMATION DEEMED BY THE TAX COMMISSIONER TO BE CONFIDENTIAL.</p> <p>UNDER PENALTY OF LAW FOR FALSE SWEARING (WEST VIRGINIA CODE 61-5-3), BIDDER HEREBY CERTIFIES THAT THIS CERTIFICATE IS TRUE AND ACCURATE IN ALL RESPECTS; AND THAT IF A CONTRACT IS ISSUED TO BIDDER AND IF ANYTHING CONTAINED WITHIN THIS CERTIFICATE CHANGES DURING THE TERM OF THE CONTRACT, BIDDER WILL NOTIFY THE PURCHASING DIVISION IN WRITING IMMEDIATELY.</p> <p>BIDDER: Covansys Corporation</p> <p>DATE: _____</p> <p>SIGNED: </p> <p>TITLE: Senior Vice President</p> <p>* CHECK ANY COMBINATION OF PREFERENCE CONSIDERATION(S) IN EITHER "A" OR "B", OR BOTH "A" AND "B" WHICH YOU ARE ENTITLED TO RECEIVE. YOU MAY REQUEST UP TO THE MAXIMUM 5% PREFERENCE FOR BOTH "A" AND "B". (REV. 12/00)</p> <p>NOTICE</p> <p>A SIGNED BID MUST BE SUBMITTED TO: DEPARTMENT OF ADMINISTRATION</p>						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE:  TELEPHONE: 913.469.8700, x 2020 DATE: 12/07/06

TITLE: Senior Vice President FEIN: 38-2606945 ADDRESS CHANGES TO BE NOTED ABOVE

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State of West Virginia
 Department of Administration
 Purchasing Division
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Request for Quotation

RFQ NUMBER
 WIC80480

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ADDRESS CORRESPONDENCE TO ATTENTION OF
 ROBERTA WAGNER
 304-558-0067

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Covansys Corporation
 7701 College Boulevard Suite 200
 Overland Park KS 66210

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HEALTH AND HUMAN RESOURCES
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 25301-3717 304-558-0030

DATE PRINTED 11/08/2006	TERMS OF SALE	SHIP VIA	F.O.B.	FREIGHT TERMS
BID OPENING DATE: 12/11/2006		BID OPENING TIME		01:30PM

LINE	QUANTITY	UQP	CAT NO	ITEM NUMBER	UNIT PRICE	AMOUNT
PURCHASING DIVISION BUILDING 15 2019 WASHINGTON STREET, EAST CHARLESTON, WV 25305-0130 NOTE: A CONVENIENCE COPY WOULD BE APPRECIATED. THE BID SHOULD CONTAIN THIS INFORMATION ON THE FACE OF THE ENVELOPE OR THE BID MAY NOT BE CONSIDERED: SEALED BID BUYER:-----ROBERTA WAGNER/ FILE 22----- RFQ NO.:-----WIC80480----- BID OPENING DATE:-----12/11/2006----- BID OPENING TIME:-----1:30 PM----- PLEASE PROVIDE A FAX NUMBER IN CASE IT IS NECESSARY TO CONTACT YOU REGARDING YOUR BID: -----913.469.5814----- CONTACT PERSON (PLEASE PRINT CLEARLY): -----Dawn Cooley-----						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE: TELEPHONE: 913.469.8700, x 2020 DATE: 12/07/06

TITLE: Senior Vice President FEIN: 38-2606945 ADDRESS CHANGES TO BE NOTED ABOVE

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State of West Virginia
 Department of Administration
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 2019 Washington Street East
 Post Office Box 50130
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Request for Quotation

RFQ NUMBER:
WIC80480

PAGE:
7

ADDRESS CORRESPONDENCE TO ATTENTION OF:
**ROBERTA WAGNER
 304-558-0067**

RFQ COPY

TYPE NAME/ADDRESS HERE

**Covansys Corporation
 7701 College Boulevard Suite 200
 Overland Park KS 66210**

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**HEALTH AND HUMAN RESOURCES
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 25301-3717 304-558-0030**

DATE PRINTED 11/08/2006	TERMS OF SALE	SHIP VIA	F.O.B.	FREIGHT TERMS
BID OPENING DATE: 12/11/2006		BID OPENING TIME 01:30PM		

LINE	QUANTITY	UOP	CAT. NO.	ITEM NUMBER	UNIT PRICE	AMOUNT
	*****			THIS IS THE END OF RFQ WIC80480 *****	TOTAL:	\$155,672.00
					This is Estimated Annual Grand Total - See Bid Sheet	

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE:  TELEPHONE: **913.469.8700, x 2020** DATE: **12/07/06**

TITLE: **Senior Vice President** FEIN: **38-2606945** ADDRESS CHANGES TO BE NOTED ABOVE

WHEN RESPONDING TO RFQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'



State of West Virginia
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Request for Quotation

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DATE PRINTED 11/22/2006	TERMS OF SALE	SHIP VIA	F.O.B.	FREIGHT TERMS
BID OPENING DATE: 12/11/2006		BID OPENING TIME 01:30PM		

LINE	QUANTITY	UCP	CAT NO	ITEM NUMBER	UNIT PRICE	AMOUNT
<p>*****ADDENDUM NO. 1*****</p> <p>1. ADDENDUM ACKNOWLEDGEMENT IS ATTACHED. THIS DOCUMENT SHOULD BE SIGNED AND RETURNED WITH YOUR BID. FAILURE TO SIGN AND RETURN MAY RESULT IN DISQUALIFICATION OF YOUR BID.</p> <p>PLEASE NOTE THE FOLLOWING ATTACHEMENTS: 1. QUESTIONS AND ANSWERS (1 PAGE) 2. INVOICES OF PAST THREE MONTHS (3 PAGES)</p> <p>*****END OF ADDENDUM NO. 1*****</p>						

SEE REVERSE SIDE FOR TERMS AND CONDITIONS

SIGNATURE 	TELEPHONE 913.469.8700, x 2020	DATE 11/29/2006
TITLE Senior Vice President	FEIN 38-2606945	ADDRESS CHANGES TO BE NOTED ABOVE

WHEN RESPONDING TO RFQ, INSERT NAME AND ADDRESS IN SPACE ABOVE LABELED 'VENDOR'

Vendor: Spending Unit:

Requisition No : WIC 80480

ADDENDUM ACKNOWLEDGEMENT

I hereby acknowledge receipt of the following checked addendum(s) and have made the necessary revisions to my proposal, plans and/or specifications, etc

Addendum No.'s:

- No 1 [checked]
No 2
No 3
No 4
No 5

I understand that failure to confirm the receipt of the addendum(s) is cause for rejection of bids

Signature
Covansys
Company
11/29/2006
Date

BID BOND

BID BOND

**TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA
Hartford, Connecticut 06183**

Bond No.

KNOW ALL MEN BY THESE PRESENTS,

That we, **COVANSYS CORPORATION** as Principal, hereinafter called the Principal, and **TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA**, of Hartford, Connecticut, a corporation duly organized under the laws of the State of Connecticut, as Surety, hereinafter called the Surety, are held and firmly bound unto **STATE OF WEST VIRGINIA, PURCHASING DIVISION**
2019 Washington Street, East
Charleston, WV 25305-0130

as Oblige, hereinafter called the Oblige, in the sum of **Fifty Thousand and 00/100 Dollars** (\$ 50,000.00), for the payment of which sum well and truly to be made, the said Principal and the said Surety, bind ourselves, our heirs, executors, administrators, successors and assigns, jointly and severally, firmly by these presents.

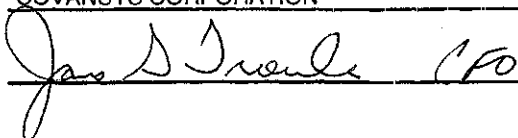
WHEREAS, the Principal has submitted a bid for
RFQ Number WIC80480 - Banking and Auditing Services

NOW, THEREFORE, if the Oblige shall accept the bid of the Principal and the Principal shall enter into a Contract with the Oblige in accordance with the terms of such bid, and give such bond or bonds as may be specified in the bidding or Contract Documents with good and sufficient surety for the faithful performance of such Contract and for the prompt payment of labor and material furnished in the prosecution thereof, or in the event of the failure of the Principal to enter such Contract and give such bond or bonds, if the Principal shall pay to the Oblige the difference not to exceed the penalty hereof between the amount specified in said bid and such larger amount for which the Oblige may in good faith contract with another party to perform the Work covered by said bid, then this obligation shall be null and void, otherwise to remain in full force and effect.

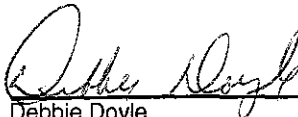
Signed and sealed this 6th day of December, 2006




(Witness)

COVANSYS CORPORATION


(Principal) (Seal)
(Title)



Debbie Doyle (Witness)

TRAVELERS CASUALTY AND SURETY COMPANY OF AMERICA
By 

Kathleen J. Mailes (Attorney-in-Fact)

Printed in cooperation with the American Institute of Architects (AIA) by Travelers Casualty and Surety Company of America. The language in this document conforms exactly to the language used in AIA Document A310, February 1970 edition.



POWER OF ATTORNEY

Farmington Casualty Company
Fidelity and Guaranty Insurance Company
Fidelity and Guaranty Insurance Underwriters, Inc.
Seaboard Surety Company
St. Paul Fire and Marine Insurance Company

St Paul Guardian Insurance Company
St Paul Mercury Insurance Company
Travelers Casualty and Surety Company
Travelers Casualty and Surety Company of America
United States Fidelity and Guaranty Company

Attorney-In Fact No. 215800

Certificate No. 001305259

KNOW ALL MEN BY THESE PRESENTS: That Seaboard Surety Company is a corporation duly organized under the laws of the State of New York. that St. Paul Fire and Marine Insurance Company, St Paul Guardian Insurance Company and St Paul Mercury Insurance Company are corporations duly organized under the laws of the State of Minnesota, that Farmington Casualty Company, Travelers Casualty and Surety Company, and Travelers Casualty and Surety Company of America are corporations duly organized under the laws of the State of Connecticut, that United States Fidelity and Guaranty Company is a corporation duly organized under the laws of the State of Maryland that Fidelity and Guaranty Insurance Company is a corporation duly organized under the laws of the State of Iowa, and that Fidelity and Guaranty Insurance Underwriters, Inc. is a corporation duly organized under the laws of the State of Wisconsin (herein collectively called the 'Companies') and that the Companies do hereby make, constitute and appoint Thomas J. Joslin, Karen Daniel, Kathleen J. Mailes, Linda Iser, Sandra Martinez, Susan A. Welsh, Susan J. Preiksa, Geoffrey E. Heekin, Marcia K. Cesafsky, Patricia M. Doyle, and Richard A. Moore Jr.

of the City of Chicago State of Illinois their true and lawful Attorney(s)-in-Fact, each in their separate capacity if more than one is named above, to sign, execute seal and acknowledge any and all bonds, recognizances, conditional undertakings and other writings obligatory in the nature thereof on behalf of the Companies in their business of guaranteeing the fidelity of persons, guaranteeing the performance of contracts and executing or guaranteeing bonds and undertakings required or permitted in any actions or proceedings allowed by law.

IN WITNESS WHEREOF, the Companies have caused this instrument to be signed and their corporate seals to be hereto affixed, this 1st day of May 2006

Farmington Casualty Company
Fidelity and Guaranty Insurance Company
Fidelity and Guaranty Insurance Underwriters, Inc.
Seaboard Surety Company
St. Paul Fire and Marine Insurance Company

St. Paul Guardian Insurance Company
St. Paul Mercury Insurance Company
Travelers Casualty and Surety Company
Travelers Casualty and Surety Company of America
United States Fidelity and Guaranty Company



State of Connecticut
City of Hartford ss

By: [Signature]
George W. Thompson Senior Vice President

On this the 1st day of May 2006, before me personally appeared George W. Thompson, who acknowledged himself to be the Senior Vice President of Farmington Casualty Company, Fidelity and Guaranty Insurance Company, Fidelity and Guaranty Insurance Underwriters Inc, Seaboard Surety Company, St. Paul Fire and Marine Insurance Company, St. Paul Guardian Insurance Company, St. Paul Mercury Insurance Company, Travelers Casualty and Surety Company, Travelers Casualty and Surety Company of America and United States Fidelity and Guaranty Company, and that he, as such, being authorized so to do, executed the foregoing instrument for the purposes therein contained by signing on behalf of the corporations by himself as a duly authorized officer.

In Witness Whereof, I hereunto set my hand and official seal
My Commission expires the 30th day of June 2011.




[Signature]
Marie C. Tetreault Notary Public

ACKNOWLEDGEMENT BY SURETY

STATE OF ILLINOIS
COUNTY OF COOK

On this 6 day of December, 2006, before me, Brian O'Leary, a Notary Public, within and for said County and State, personally appeared Kathleen J. Mailes to me personally known to be the Attorney-in-Fact of and for Travelers Casualty and Surety Company of America and acknowledged that she executed the said instrument as the free act and deed of said Company.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal, at my office in the aforesaid County, the day and year in this certificate first above written.



Notary Public in the State of Illinois
County of Cook

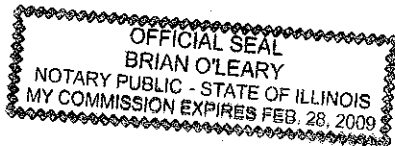


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SECTION A: GENERAL REQUIREMENTS

Successful vendor shall provide banking and auditing services for the clearing of the WIC and Farmers Market Nutrition Program food instruments which meet WIC's requirements and all current State and Federal requirements. (See Attachment A for Federal Register reference for WIC Food Instrument requirements and Attachment B for Background Information)

1. Provision of Services

The Vendor shall provide services that meet WIC's requirements and will do the following:

- a) **Data File Transmittal:** The Vendor must provide a secure FTP (File Transfer Protocol) site to transfer data and electronic reports to and from the bank and State WIC Office.

Covansys Response:

The State will have access to their own area of our secure FTP site, which cannot be accessed by anyone except Covansys and the state of West Virginia. West Virginia will have unique Username and password which are required for secure access. This FTP site will be used to transfer all related WIC banking data and reports between Covansys and the State WIC office.

- b) **Security Design and Safeguard Features:** Include design features that safeguard against fraud, abuse and waste.

Covansys Response:

Covansys has many security features in place to protect and safeguard against fraud and abuse. They include, but are not limited to:

The WIC Program check – a continuous forms check printed in 3 colors with a MICR (Magnetic Ink Character Recognition) line on the face. The paper stock is a 24# MICR smooth sheet. Security features include Void pantograph, microprint signature line, red check numbers, and Mod-9 numbering on the MICR line.

The Farmers Market check – a five check booklet of checks printed in 2 colors with a MICR line on the face and endorsement area on the back. The paper stock is 24# bond with 100# white tag booklet covers. Security features include a custom pantograph, red check numbers, and microprint signature line.

The Senior Farmers Market check – a ten check booklet of checks printed in 2 colors with a MICR line on the face and endorsement area on the back. The paper stock is 24# bond with 100# white tag booklet covers. Security features include a red check numbers, and microprint signature line.

Additional security features regarding FI check storage include: FI stock will be stored at a warehouse facility until shipment is requested. The facility includes secured access entrances and video surveillance monitoring. Negotiable documents are stored in secure locations including locked, fenced interior facilities. Orders are picked by Team Members experienced in handling sequentially numbered and negotiable documents. Each order is verified by a Fulfillment Team Leader or a member of the Management Team before the order leaves the facility. In addition to checkpoints throughout the fulfillment process, the order is scanned at the point of shipment. This scan completes the fulfillment process and begins the shipment tracking.

The State has taken advantage of available free and least costly security features on all checks. If the State has interest in further security features for these documents, we recommend one or more of the following minimal cost measures:

- Border Statement on the face of the check
- Backer indicating the safety features of the check
- Artificial Watermark
- Bleed through MICR line
- Tamper evident Safety Paper with fluorescent fibers
- Thermographic Chromatic Ink (color selection limited)

c) **Right to Privacy of Participants:** Protect the right of privacy of WIC participants.

Covansys Response:

Covansys understands the need for maintaining confidentiality, and has addressed the matter of security regarding data transmission and data confidentiality in the following manners.

Website – WICBanking.com used for presentation of data to the state

- Implementation of a secure website to present data to the WIC Program.
- Username and password required for access.
- Authority resides with an administrator at the State regarding access to the site.

FTP Site – Used for file communication/transfer with the State

- The State will have access to their own area of our FTP site, which cannot be accessed by anyone except Covansys and the state of West Virginia.
- Unique username and password required for access
- Encryption of data used when transmitting information

Internal Covansys Database

- Covansys utilizes an Oracle database for data storage. All data files received from the State are promptly imported into our database once received. Access to the data is granted only to essential personnel, and is restricted by username and password.

Technical Staff

- Our technical staff keeps our hardware and software up to date to guard against potential breaches of security. As a company, we invest a significant amount of effort to stay abreast of technical trends and innovation that will help us to maintain and improve our security.

- d) Use of Tested State-of-the Art Techniques: Use tried and State-of-the-Art techniques as opposed to untested technology that may or may not be successful.

Covansys Response:

All processes and technology used in the processing of West Virginia WIC food instruments are currently being used in the processing of FIs for 21 other WIC Programs. We understand the need for quality and the deadlines involved, and thus, will not jeopardize these requirements based on untested processes and technology. Covansys has been providing WIC banking services to the WIC community for 10 years and our banking software and solution are tested and proven.

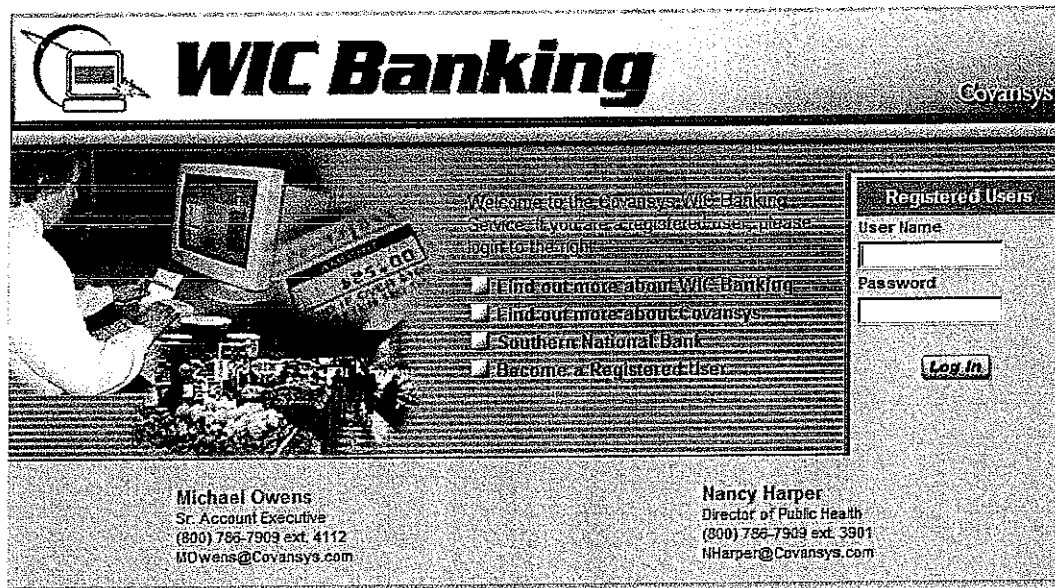
Covansys strives to keep our technology up to date, and are always working to make our processes as efficient and beneficial as possible. We do realize that our responsibility is to our WIC Program customers, and will not risk the outcome of our processes on untested procedures or technology.

- e) Internet based FI image retrieval and search system to provide the WIC Program with the ability to view and search on-demand various data fields or gather information and report on FI data, various programmatic information and associated Vendor information. Searches should be available for a minimum Vendor Number, Vendor Class, FI's (range and a list of numbers), Draft Status, Rejection Reason, Draft Type, Food Code, WIC ID, Local Agency/Site, Exception Handling, 1st date to spend, Paid Date (single or range), WIC Condition, % of Max Range, Amount Range, Calculate Average by Draft type of draft types or Vendor class selected. The search result should be downloadable to a spreadsheet. On-Line images should be able to be retrieved from the search result. Vendor will also provide the WIC Program a monthly CD/DVDs of all draft images both front and back.

Covansys Response:

Covansys provides a secure web site, www.WICBanking.com, which will allow the State to have instant access to the data for their WIC program. The West Virginia WIC program will have its own separate and distinct area within the site, which will require unique user names. Covansys will provide users with the ability to access three years worth of data on-line. Check processing data is generally available on the site within two days of processing. The site can be accessed via most browsers, but performs optimally using Internet Explorer.

WICBanking.com gives you the extensive ability to track information about the checks that are presented for payment. You will be able to research checks, analyze trends, and monitor vendors through a variety of search methods that are tailored to the needs of your program. The data used to power the site along with the search abilities are described in detail below. This site has been developed specifically for the WIC community, and is constantly evolving to meet the needs of our customers. In addition to being able to perform searches on your specific program data, this data can be easily downloaded into an Excel spreadsheet for further data analysis.



What data is available on the site?

Covansys provides display and search capabilities for the standard banking data elements (Check Number, Dollar Amount, Payment Status and Presentment Date), as well as WIC related data that is used during check processing (First Date to Use, Maximum Amount, Check Type, Peer Group, and Vendor Number). We have extended these data fields to include WIC related data (Agency, Clinic, and Participant ID) that is not critical for check processing.

One of the principal advantages that WICBanking.com affords the WIC Program is that the data elements used within the site are customized to the needs of your program. Covansys provides the information that is used or captured during the processing of your checks. We also allow non-processing related data to be sent via the issuance file, which will be married with the check once it is presented for payment. This information typically includes the Agency or Clinic number, and can also be extended to be any customized field that is relevant to the program.

Displayed on the next page is a sample WICBanking.com search criteria section that has been cropped from the Check Search page. Note that this is a sample, and West Virginia's search criteria could be different.

Search Criteria	
Vendor Number: <input type="text"/>	Reject Code: <input type="text" value="{Select Reject Code}"/>
Check Number: <input type="text"/> to <input type="text"/>	Flag: <input type="text" value="{Select Flag}"/>
Paid Date: <input type="text" value="12/6/2004"/> to <input type="text" value="4/12/2005"/> Between 12/6/2004 and 4/12/2005	Check Amount: <input type="text"/> to <input type="text"/>
State WIC ID: <input type="text"/>	% of Max: <input type="text"/> to <input type="text"/>
First date to use: <input type="text" value="12/6/2004"/>	Peer Group: <input type="text" value="{Select Vendor Peer Group}"/>
Agency: <input type="text"/>	WIC Condition: <input type="text" value="{Select Participant Type}"/>
Check Type: <input type="text"/>	Food Code: <input type="text"/>
<input type="button" value="Search"/>	

Where do these search fields originate and how are they used?

Note that all the data fields listed below can be used alone, or in conjunction with other fields to create the most useful query.

- Vendor Number
 - The vendor number is captured from the front of the check during processing. It can be used to query checks for a particular vendor, or be left blank to retrieve checks for all vendors
- Check Number
 - The check number is captured from the MICR line of the check by the Federal Reserve Bank, and electronically transmitted to Covansys. This field can be used to query a single check or range of checks.
- Paid Date (Presentment Date)
 - The presentment date is the date that the check was presented to the Federal Reserve Bank for payment. All queries executed will have a default date range consisting of the boundaries of the data that is available to our web site. The query can be further narrowed by providing a single date, or date range as desired.
- State WIC ID (Participant ID) – Optional Data Element
 - The Participant ID is delivered to Covansys via the issuance file, and married with the check once it is presented. A single Participant ID can be used to view the checks redeemed for an individual participant.
- First Date to Use
 - The First Date to Use is delivered to Covansys via the issuance file, and in most cases is used within the editing process. This field can be used to refine the query results to include only the checks with a particular First Date to Use.
- Agency – Optional Data Element
 - The Agency is delivered to Covansys via the issuance file, and married with the check once it is presented for payment. This field can be used to refine the query results to include only checks issued from a particular agency.
- Check Type – Optional Data Element based on processing rules

- The Check Type is delivered to Covansys via the issuance file, and is used to calculate the maximum price for the check based on the vendors' peer group. This field can be used to refine the query results to include only checks with a particular check type.
- Reject Code
 - The appropriate rejection code is assigned during check processing to any check that does not pass the program-approved edits. This field can be used to refine the query results to include all rejected checks, or the checks rejected for a particular reason. All the rejection reasons used by the program will be included in the drop-down list.
- Flag
 - Flags are defined as any significant attribute about a check that does not require it to be rejected. These can include, but are not limited to Compliance Buys, No Issuance, Misnumbered, Previous Non-Fatal Rejection, Stamp From Endorsement, and Override Stamp. This field can be used to refine the query results to include all checks flagged for a particular reason.
- Check Amount
 - The Check Amount field is captured from the MICR line of the check by the Federal Reserve Bank, and electronically transmitted to Covansys. This field can be used to query checks of a particular amount, or fall within a dollar range.
- % of Max
 - The Percent of Maximum field is a calculated amount based on the dollar amount of the check in relation to the maximum amount. This field can be used to refine the query results to include checks redeemed within a certain percentage of the maximum. For example, the user can query checks for a particular day where the dollar amount falls within one percent of the maximum amount.
- Peer Group – Optional Data Element based on processing rules
 - The Peer Group is delivered to Covansys via the vendor file, and is used to calculate the maximum price for the check based on the Check Type associated with the check. This field can be used to refine the query results to include only checks redeemed for vendors within a particular peer group.
- WIC Condition (Status) – Optional Data Element
 - The WIC Condition represents the status of the Participant, (Child, Infant, Pregnant, Breast Feeding, Non-Breast Feeding), and is delivered to Covansys in the issuance file. This field can be used to refine the query results to include only checks redeemed by a participant that falls within a particular status.
- Food Code – Optional Data Element
 - The food code is delivered to Covansys via the issuance file, and represents the food items associated with the check. This field can be used to refine the query results to include only checks redeemed with a particular food code.

What can be done with the query results?

Once the results are displayed, the user can sort both ascending and descending by any of six different fields. The results can also be downloaded to a CSV file that is easily manipulated with Microsoft Excel.

Search Results					Download
Check Number ▲	Paid Date	Amount	Max Amount	Vendor	Rejection
4022039	12/31/2004	\$43.50	\$52.74	3042	
4045223	1/12/2005	\$18.74	\$25.49	4904	
4045288	1/13/2005	\$25.87	\$27.81	2102	
4045284	1/12/2005	\$22.38	\$27.81	2102	
4045293	1/10/2005	\$71.82	\$119.52	4914	
4045295	1/10/2005	\$10.88	\$17.87	4914	
4045300	1/10/2005	\$8.51	\$13.39	4914	
4045305	1/12/2005	\$20.13	\$25.58	2102	
4045314	1/13/2005	\$58.80	\$72.80	2102	
4045318	1/13/2005	\$14.82	\$15.30	2102	
4045325	1/13/2005	\$10.88	\$14.38	2102	
4045328	1/14/2005	\$18.82	\$27.81	2101	
4045332	1/11/2005	\$13.75	\$25.58	2101	
4045338	1/10/2005	\$8.78	\$10.16	2102	
4045345	1/14/2005	\$17.53	\$24.56	2101	
4045347	1/14/2005	\$8.47	\$14.38	2101	
4045351	1/14/2005	\$60.80	\$82.80	2101	
4045352	1/14/2005	\$48.64	\$66.24	2101	
4045359	1/13/2005	\$22.82	\$33.38	2102	
4045388	1/13/2005	\$59.95	\$82.80	2102	
4045389	1/13/2005	\$47.98	\$66.24	2102	
4045407	1/12/2005	\$20.83	\$33.38	4917	
4045408	1/12/2005	\$9.82	\$14.38	4917	
4045409	1/12/2005	\$9.92	\$9.92	4917	
4045416	1/11/2005	\$21.82	\$40.29	2101	

Records 1 to 25 of 258 1 2 3 4 5 6 7 8 9 10 ...

Can I view the details of the checks?

Clicking on the check number hyperlink within the query results will display the check details along with the image of the front and back of the check. (Note that certain areas of the check shown in the sample below have been blurred to protect privacy.)

Check Information	
Vendor Number: 2101	Rejection:
Check Number: 4045351	Paid Amount: \$60.80
Paid Date: 01/14/2005	Maximum Amount: \$82.80
State WIC ID: 2323543315	Peer Group: 1
First date to use: 01/11/2005	WIC Condition: !
Agency: 05211	Food Code: 0932
Check Type: 0789	
Flags: NO ISSUANCE OR CONSIGNMENT	

Check Images	
<p>WEST VIRGINIA WIC PROGRAM ALL FOOD MUST BE WEST VIRGINIA WIC APPROVED Redeem for these items and quantities only</p>	
<p>DATE: 01/11/2005 TIME: 11:07 AM CHECK NO: 4045351 AGENCY: 05211 CITY: (12.9-02) Can(s) Powdered Infant LIPEL WITH IRON</p>	<p>WEST VIRGINIA WIC PROGRAM ALL FOOD MUST BE WEST VIRGINIA WIC APPROVED Redeem for these items and quantities only</p>
<p>APPROVED USE ONLY - VOID SUBJECT TO SPECIAL AGREEMENTS SIGNATURE: <i>Anna B...</i> TITLE: <i>...</i></p>	
<p>WEST VIRGINIA WIC PROGRAM ALL FOOD MUST BE WEST VIRGINIA WIC APPROVED Redeem for these items and quantities only</p>	

What can be done with the images?

The images can be printed, e-mailed, or saved to a hard-drive depending on the needs of the user. This is all done with existing functionality within the browser, and requires no additional software.

Can the data be broken down for an individual day?

Covansys provides a Daily Summary page which shows an item count and dollar breakdown of checks paid and rejected for each processing day during the month. This summary data is available for any month up to three years old. The user can click on the hyperlink for a specific date and it will show them the breakdown of paid, rejected, and flagged checks for that day. Samples of the two pages are shown below.

Subset Criteria				
Display processing totals for month of:		April, 2005	Generate Excel Report	
Processing Totals				
Date ▲	Checks Paid	Dollars Paid	Checks Rejected	Dollars Rejected
4/1/2005	4,327	\$93,719.18	22	\$813.90
4/4/2005	6,331	\$135,045.89	22	\$793.43
4/5/2005	4,012	\$81,841.87	10	\$134.85
4/6/2005	8,056	\$170,943.32	21	\$559.03
4/7/2005	5,370	\$117,582.08	16	\$424.78
4/8/2005	2,900	\$70,035.97	8	\$134.34
4/11/2005	6,256	\$138,393.90	17	\$611.59
4/12/2005	4,522	\$103,616.80	9	\$184.66
Total	41,774	\$910,988.81	125	\$3,656.38

Paid Checks		
Category	Checks Paid	Dollars Paid
Paid Items	2,900	\$70,035.97

Rejected Checks		
Category ▲	Checks Rejected	Dollars Rejected
Early Redemption	3	\$51.70
Exceeds Current Price Edit	4	\$55.72
Missing Vendor Stamp	1	\$26.92
Total	8	\$134.34

Flagged Checks		
Category ▲	Quantity	Dollars
AMOUNT EQUALS MAX	12	\$649.46
NO ISSUANCE OR CONSIGNMENT	27	\$575.92
PREVIOUS NON-FATAL REJECTION	7	\$79.80
STAMP FROM ENDORSEMENT	2	\$15.08

ACH Transactions			
Corporate Parent ▲	Distinct Requests	Transaction Amount	Failure Reason (Blank if successful)
0624	1	\$80.75	
1023	1	\$0.00	
1304	1	\$9.06	
1315	1	\$20.54	
1804	3	\$58.86	
2059	2	\$45.45	
2211	10	\$134.77	
2614	1	\$8.47	
2808	1	\$9.36	
3012	16	\$223.03	
3046	1	\$14.64	
3103	1	\$17.67	
3404	1	\$8.95	
3502	1	\$11.99	
3808	1	\$10.72	
Total	42	\$634.26	

Transactions Originally Sent:	\$634.26
Failed Transactions:	\$0.00
Successful Transactions:	\$634.26

Website Security

The WICBanking.com website requires that each user have a valid user name and password in order to access data for the West Virginia WIC program. The administration

of user accounts (adding/deleting) will be performed by an administrator associated with the State. This gives the State control over determining who accesses their data.

Our website also utilizes Secure Sockets Layer (SSL) to create a secure connection between your web browser and our web server. SSL is used to implement HTTPS, the secure version of HTTP, which is supported across various browsers including Netscape Navigator and Microsoft Internet Explorer. WICBanking.com requires that you use an SSL-enabled browser to communicate with our site.

SSL is used to address security issues with authentication, encryption, and data integrity.

Authentication ensures that your browser is communicating with our web server, as opposed to another server assuming our identity. SSL accomplishes this through the use of public/private keys and a digital certificate. When your web browser accesses our server, it will request our digital certificate. A digital certificate is similar to an "online signature" which your browser will use to validate our identity. Our digital certificate has been issued by Verisign, Inc., a third party, who has performed a background check on Covansys and has endorsed our "online signature".

Encryption is the process of scrambling data to prohibit anyone from understanding it if they intercept the data while it is on its way from your browser to our server. Our web server supports either 40-bit or 128-bit keys depending on the capability of your browser.

Data integrity ensures that the data passed between your browser and our server is not being tampered with while in transit. Even though you are confident that you are talking to our server (authentication) and the data is protected from someone eavesdropping on the line (encryption), we need to make sure the content of the data remains intact. SSL sends a message authentication code along with each message, which allows the recipient of the message to verify the integrity of its content.

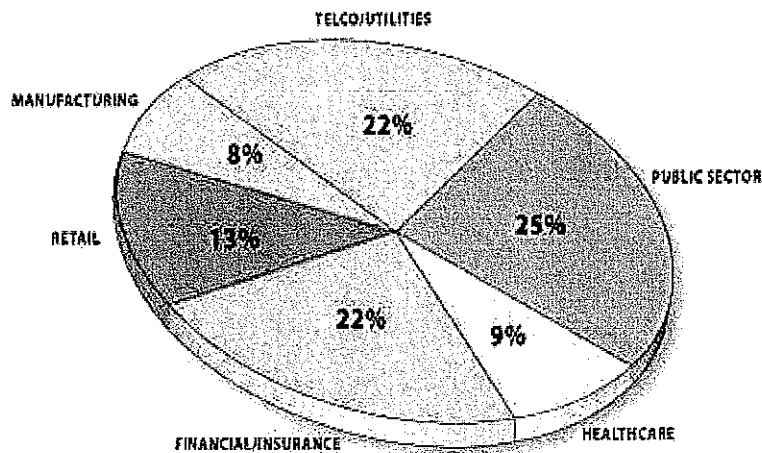
Covansys' WIC Banking website and iCIV (our Check Image Viewer desktop software to access DVD's at the state) software package provide the most advanced methods available for viewing WIC specific check images and will provide the West Virginia WIC program with a method for accurate and timely retrieval.

- f) The Vendor shall have three years experience in providing banking and auditing and clearinghouse services for the Special Supplemental Nutrition Program for Women, Infants and Children (WIC) and Farmers Market Nutrition Program food instruments. Vendor must provide an organizational chart for this project and identify key personnel assigned to this project with resumes as to qualifications and experience, including their licenses, credentials, and experience in banking and auditing service tasks.

The Agency reserves the right to reject any staff proposed or latter assigned to the project, and require the successful Vendor to remove them from the project.

Covansys Response: Covansys has been providing WIC/FMNP Banking services for more than 10 years. Below is a detailed description of both our corporate and WIC Banking services experience.

Company Profile



Covansys' Focus by Industry

Covansys Corporation is an industry leader in providing information systems solutions to state governments and private companies around the world. We have worked in 45 U.S. states and territories and derived a third of our annual revenue (\$434M in 2005) from state government and other public sector clients. Covansys is a large, financially stable, publicly traded (NASDAQ – CVNS), company with approximately 7,500 employees. The functional and technical depth of our staff will ensure the correct resources are applied to successfully complete this project. Two of the company's three wholly owned development centers are assessed at Level 5 in SEI CMM[®]. All three are ISO 9001:2000 certified and assessed at Level 5 in PCMM[®], and five global facilities are BS7799-2:2002 certified.

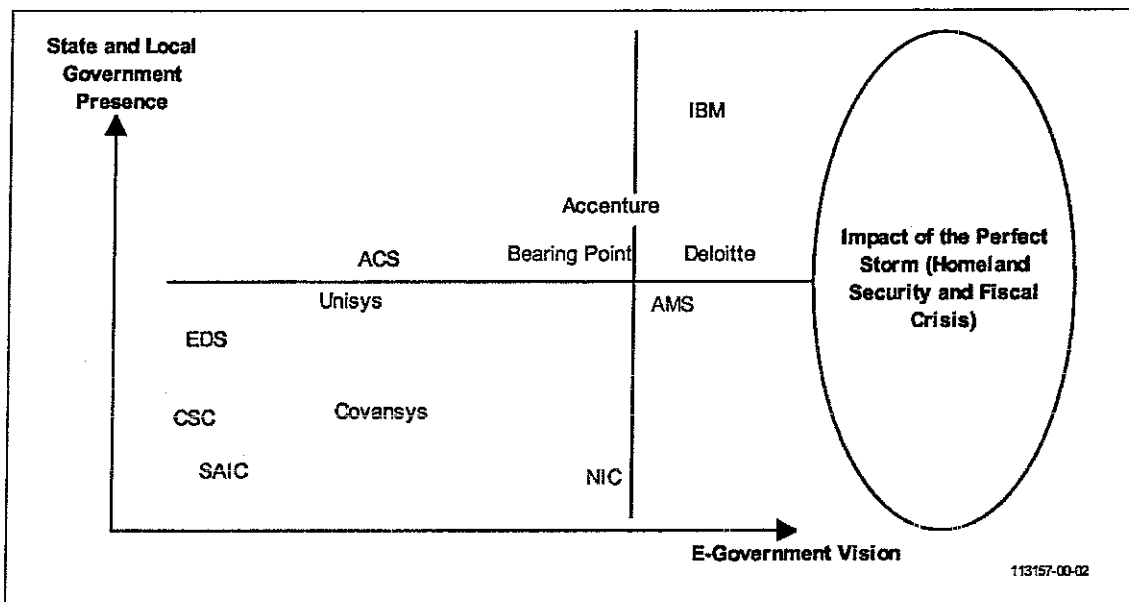
From information strategy plans to pre-built templates and packaged solutions to custom developed solutions, Covansys provides both the business and technical expertise to build new systems and/or make significant enhancements to existing systems. Covansys has been providing consulting services to state and local government since 1985, working with them to improve service delivery to their constituents through strategic information technology.

Covansys has distinguished itself as one of the largest national providers of IT services to the public sector. Additional corporate background information may be obtained on our website: www.covansys.com.

Covansys has successfully delivered fast, focused, high-quality yet cost-effective business and technical solutions. Our professional heritage bridges the largest 'Old World' legacy systems and the New Economy's leading edge Web applications. Covansys specializes in Web-to-Enterprise Integration (WEISM), industry-specific solutions, and strategic outsourcing. Covansys also maintains several vertical market practice areas, including Public Sector. Within this practice, Covansys promotes the development of professional resources with the government program knowledge, the technical skills, and the project management expertise to excel in large-scale projects such as the West Virginia Banking and Auditing Services for the WIC and Farmer's Market Nutritional Programs.

Covansys has been named among the top systems integration companies in the public sector by the Washington Technology Journal. This recognition came after significant investments by our company in developing the tools and methods to assist our public sector clients. We have

served 45 different states by providing a broad range of services to a large number of different agencies.



Source: Gartner Dataquest (December 2002)

State and Local Government Competitive Matrix, 2002

Covansys has consistently secured Dun & Bradstreet's rating of (5A) or better since our inception. Covansys is a publicly traded company under the CVNS NASDAQ symbol.

A few additional accomplishments include:

- In 2002, InfoWorld Media Group named Covansys' child support solution, developed and implemented for the state of Indiana, as a recipient of its annual InfoWorld 100 award.
- Cited in Washington Technology's 2002, 2003 and 2004 lists of top systems integrators in the state and local government market.
- Named in the VARBusiness 500 in 2001, 2002 and 2003, finishing in the top 25% each year.
- Cited in a Gartner Dataquest article (2002) for having strong E-Government Vision.

Covansys is an industry leader in providing technology solutions in the following market areas: Women, infants and Children (WIC), WIC Banking, Early Intervention (EI), Covansys' Health Services Practice is focused on partnering with various public sector agencies across the nation in an effort to implement their long-term strategic visions. Covansys is a market leader in the healthcare consulting markets, successfully completing more than seventy engagements,

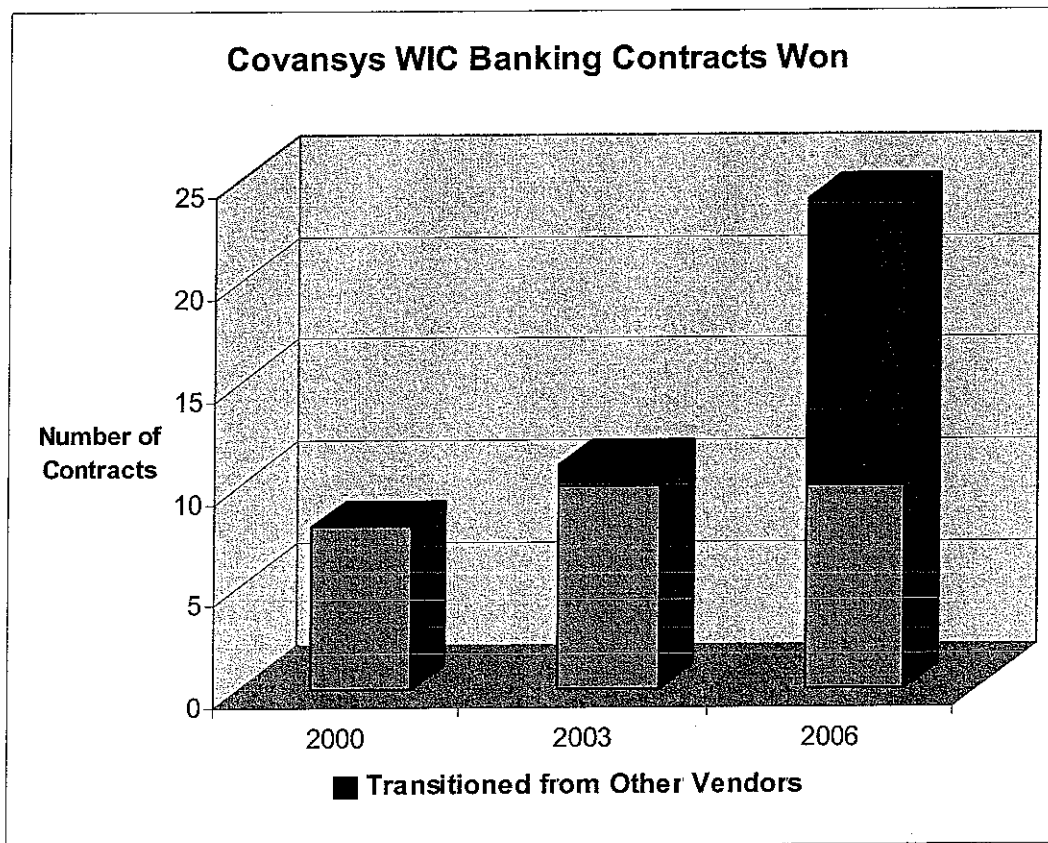
In the WIC Banking industry specifically, Covansys is now the largest WIC bank processor in the nation, clearing more than six million items per month and providing services to twenty states nationally. Our market share of the WIC banking industry is continually growing as evidenced by our recent growth in 2004-2006 where we successfully transitioned five states from FSMC to Covansys banking services.

Previous Systems Experience - WIC Banking Experience

Covansys Response: Covansys acquired the WIC and Farmers Market banking arena in June 2002 with its purchase of PDA Software Services, Inc. PDA's entry into the WIC banking arena as a prime contractor began in 1996, when we began providing WIC banking and payment validation services to the WIC program in Georgia. The following year we added five more WIC programs to our payment processing business. The accumulated time Covansys (with its acquisition of PDA) has been providing banking services is more than 10 years.

Covansys now provides banking services to twenty state WIC programs. These services include screening authorized providers (vendors) receiving payment requests from vendors and making payment to those authorized providers and performing financial reconciliation activities. Additionally, we provide the most sophisticated and useful Internet check viewing software available from any WIC processor.

Covansys is now the largest WIC FI processor in the nation. We have grown steadily and have actively transitioned states from other WIC/FMNP/SFMNP banking vendors, as states become knowledgeable about the advantages that the Covansys WIC/FMNP/SFMNP Banking solution can provide.



Facts on Banking Services

Our current monthly processing volumes are:

WIC Accounts	Monthly FI Volume	Total WIC Monthly FI Volume
Alabama	320,000	
Connecticut	206,000	
District of Columbia	28,000	
Georgia	761,000	
Illinois	1,000,000	
Indiana	340,000	
Kansas	175,000	
Maine	60,000	
Massachusetts	450,000	
Minnesota	270,000	
Missouri	325,000	
New Mexico	103,000	
Ohio	1,000,000	
Oregon	250,000	
South Carolina	220,000	
Tennessee	249,000	
Virginia	400,000	
Washington	396,000	
West Virginia	150,000	
Total for Season		6,703,000

Farmers Market Accounts	Volume	Farmers Mkt Average Mthly	Grand Total Average Monthly
California	1,767,430		
Indiana	222,000		
Indiana – Sr.	33,000		
Georgia	432,570		
Minnesota FMNP/SFMNP	225,000		
Mississippi	76,300		
Missouri	200,000		
Missouri – Sr.	85,000		
New Mexico	205,000		
Ohio	186,000		
South Carolina	89,500		
South Carolina – Sr.	120,000		
Tennessee	23,115		
Tennessee – Sr.	91,222		
Virginia – Sr.	87,000		
Washington	330,000		
Washington – Sr.	209,100		
Total for Season:	4,382,237		
Farmers Market Average Monthly Total:		839,247	
Monthly Grand Total during FM Season			7,514,247

Covansys WIC and Farmers Market Banking Experience by State

The following is a summary, by state, of the services that Covansys provides to our banking customers. Each of the listed WIC/FMNP/SFMNP Programs was converted either from another processor or from manual food coupons to a negotiable instrument system.

Alabama WIC Program

This contract for Covansys started October 1, 2004. This contract was transitioned from a local bank that had held the contract with Alabama for more than sixteen years. Covansys processes approximately 320,000 items per month for Alabama.

California WIC Program

This contract for Covansys started May 1, 2005. Covansys captures the vendor number. Covansys processes approximately 131,000 items per month on a seven-month Farmer's Market season for California.

Connecticut WIC Program

Covansys works with Fleet Bank as subcontractor for payment and food instrument processing for this program. Fleet chose Covansys for this work when the previous vendor's contract expired in September of 1997. We currently clear about 206,000 food instruments each month for Connecticut. They have a caseload of 49,000 participants and 815 vendors.

District of Columbia

Covansys works with Bank of America (BOA) as subcontractor for payment and food instrument processing for this program. BOA chose Covansys for this work when the previous vendor's contract expired in June of 2005. We clear about 28,000 food instruments each month for the District.

Georgia WIC Program

After winning the bid for this processing, this account was converted from another banking services provider in December 1996. Our image retrieval system was first introduced to this account. Georgia WIC has 1,753 vendors that clear in excess of 750,000 food instruments each month for the State's 220,000 active participants.

Illinois WIC Program

This WIC Program has a caseload of more than 277,000. They issue 1,000,000 food instruments each month. More than 1,900 Illinois vendors redeem these food instruments. We successfully bid for this account in late 1998, 2001 and in 2006. As part of our ongoing work with this program, our project team worked with the State to develop backup food instrument booklets that were printed and warehoused as an alternative food instruments distribution system as part of the State's Y2K backup plan. We worked closely with the State WIC staff to develop the variety of packages required and to establish the potential distribution timing in case these food instruments were ever

needed. We also converted this program from printed reports to emailed daily reports, thereby saving over 300 printed pages per day.

Indiana WIC Program

This program serves more than 135,000 participants, issuing approximately 340,000 food instruments each month. They contract with 764 vendors. Covansys worked with the State to convert to a new WIC system, which entailed maintaining two separate checking accounts and performing different edits on the food instruments from each system. Our entry into the Farmers Market arena was a contract with the State of Indiana. We successfully bid for this account in late 1996 and again in 2003.

Kansas WIC Program

This program currently issues 175,000 food instruments per month redeemed through 353 vendors. We have been working closely with the State and the State system contractor to convert from a batch back end system to a new PC based WIC system and from a nonnegotiable vendor redemption system to a negotiable food instrument banking system. This process was piloted in September of 2003. It is now completely rolled out and all food instruments are now processed in our Atlanta facility.

Maine WIC Program

Covansys transitioned this account from FSMC and started processing checks October, 2006. Covansys processes approximately 60,000 checks per month for Maine.

Massachusetts WIC Program

Covansys works with Bank of America (BOA) as subcontractor for payment and food instrument processing for this program. BOA and Covansys successfully won and transitioned this contract from Key Bank in July of 2005. We clear about 450,000 food instruments each month for Massachusetts.

Minnesota WIC Program and Department of Agriculture

This contract for Covansys started October 1, 2004. It was transitioned from Financial Services Marketing Corporation (FSMC). Covansys processes approximately 270,000 items per month for Minnesota. Covansys also processes the WIC Farmer's Market checks for Minnesota. This too was competitively bid and transitioned from FSMC.

Mississippi Department of Agriculture and Commerce

Covansys has provided item processing and WIC and Seniors Farmers Markets reports to the Program since July of 2004. Covansys has worked with various Program entities to help move the Program from a coupon based system to a full blown item processing, banking system that will provide the Program with all of the needed Farmers Market reports to manage these programs. This program currently issues 76,300 checks across both programs.

Missouri WIC Program

Our team worked closely with this program to convert their food instruments from non-negotiable food instruments to negotiable checks. We developed training materials and provided the staff to train all of the State's WIC vendors in a series of twenty-four training sessions around the state. Through carefully scheduled meetings and milestones, we were able to successfully convert this program to a bank based payment system exactly in accordance with their desired start date. We currently clear approximately 300,000 checks per month for Missouri WIC for their 800 vendors. Their participant count is approximately 130,000. We have been processing food instruments for Missouri WIC since late 2000.

New Mexico WIC Program

We began processing New Mexico's monthly volume of 100,000 food instruments in June of 1999. We won a new multi-year contract for this business again in 2003. Covansys worked with the State staff to convert the food instrument processing to our system from another WIC Banking Services provider. This program deals with 275 vendors and has a caseload of 53,000.

Ohio WIC Program

Covansys began processing Ohio WIC non negotiable food instruments and Farmers' Market coupons October 1, 2006. This contract includes transitioning the services from the current contractor and processing approximately 1,000,000 items per month. Additionally, Covansys will be processing Ohio's Farmers' Market coupons that are approximately 186,000 per season.

Oregon WIC Program

We began processing Oregon's approximately 250,000 monthly food instruments in March of 2005. This contract was transitioned from another banking contractor, FSMC, to Covansys during a three-month transition period.

South Carolina WIC Program

In October 1997 we successfully teamed with the WIC staff to convert this program's food instrument processing and banking from their previous processor to our system, after winning the bid for the account. We have since been named the successful bidder for a new seven year contract starting October 2002. Additionally, we identified and now provide a number of financial and high-risk vendor reports for this program. South Carolina WIC issues about 220,000 food instruments each month to 120,000 participants. The WIC Program contracts with 938 vendors.

Tennessee WIC Program

The Tennessee WIC Program, which serves more than 150,000 participants, was converted from Financial Services Marketing Corporation (FSMC) in December 2001. We clear in excess of 240,000 food instruments a month for this program. Working closely with the WIC staff we were able to automate the file transfer process beyond what was originally required and at no additional cost. We provide comma-delimited

reports. This enhancement to their service, above and beyond the RFP requirements, has enabled the Program to decrease the time previously needed to create vendor reports for their local regent offices. These offices use the reports in the monitoring and training of 1,100 vendors. We also provide quarterly food instrument form printing and delivery to clinics. In addition to the WIC food instruments, we process food instruments for both the Farmers' Market Nutrition Program and Seniors Farmers' Market Nutrition Program.

Virginia Department of Health

This is a new contract for Covansys that started July 1, 2006. This account was transitioned from FSMC. Covansys processes approximately 400,000 items monthly for the Virginia WIC program.

Virginia Department of Aging Program

This is a new contract for Covansys that started June 1, 2005. This account was transitioned from FSMC. Covansys produces, processes, and reports on the disposition of Senior Farmers Market checks or vouchers issued to recipients and redeemed by authorized vendors at farmers markets. Covansys processes approximately 87,000 items for the season for Virginia.

Washington WIC Program

Covansys worked with this program to transition to Covansys from the previous contractor in August of 1997 and won their business again in 1999 and recently again in 2005. In addition, we worked with the Washington WIC Program while they converted their data system from one that centrally issued food instruments to a new system that provides for printing food instruments on demand in the field. This project entailed operating separate checking accounts for each of the systems while reporting and transmitting combined information for both systems in one set of funding reports and separate daily file transmissions. Washington WIC has more than 750 vendors redeeming about 390,000 food instruments each month for their 163,000 active participants. Covansys also processes Washington FMNP for the WIC program.

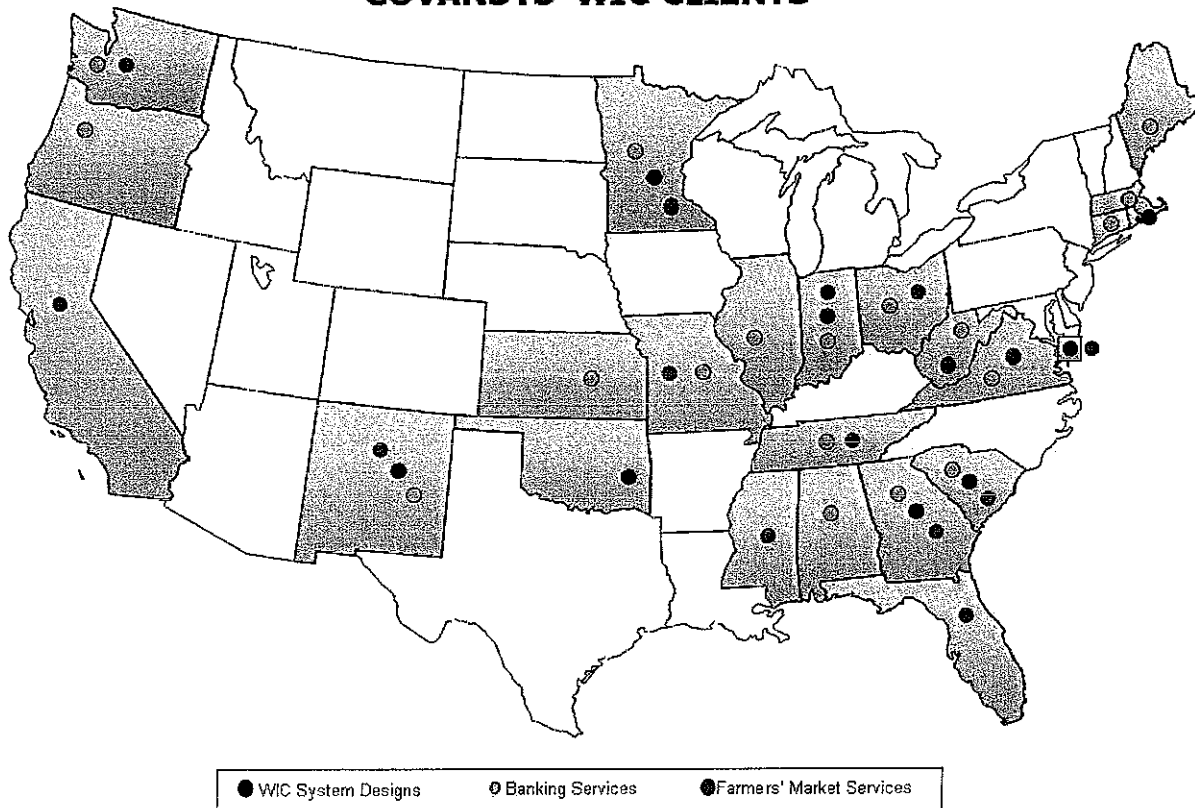
West Virginia WIC Program

This contract started December 1, 2004. It was transitioned from a WIC banking contractor (FSMC) that held the contract for many years. Covansys processes approximately 150,000 items per month for West Virginia.

Overview

The following map gives an overview of Covansys' Public Sector Practice service offerings in the WIC arena that comprises WIC data automation and WIC/FMNP Banking.

COVANSYS WIC CLIENTS



Covansys WIC Clients

- Alabama
- California
- Connecticut
- District of Columbia
- Florida
- Georgia
- Illinois
- Indiana
- Kansas
- Maine
- Massachusetts
- Minnesota
- Mississippi
- Missouri
- New Mexico - WIC
- New Mexico - Isleta
- Ohio
- Oklahoma-Chickasaw Nation
- Oregon
- Rhode Island
- South Carolina
- Tennessee
- Virginia
- Washington
- West Virginia
- Wisconsin

From reviewing the previous map, you can see that Covansys has a very strong WIC and Farmers Market Banking presence nationally.

Covansys will ensure West Virginia WIC will achieve the best, timely and efficient banking process available. Our WIC/FMNP banking division has steadily grown each year, successfully adding new clients and contracts each year. Through this provision of excellent services and

unqualified value we bring to each client, Covansys is now the largest WIC banking processor in the nation.

Covansys provides support to a state's WIC/ Farmers Market Program through direct interaction, personal visits and support staff who will be available to answer your questions during the State's WIC business hours of Monday through Friday, 8 a.m.-5 p.m. ET.

Covansys Project Staffing and Organization

Covansys provides a comprehensive, knowledgeable and stellar team to support the West Virginia WIC/FMNP banking contract. We operate on a proactive, no surprises approach, helping each client achieve the best, timely and efficient banking process available. Our WIC/FMNP banking division has steadily grown each year, successfully adding new clients and contracts each year. Through this provision of excellent services and unqualified value we bring to each client, Covansys is now the largest WIC banking processor in the nation, clearing more than 6 million items per month. We would be honored to retain West Virginia WIC as our client.

The table below illustrates Covansys' WIC Banking Team experience in the WIC Banking Industry. Our WIC Banking team has a wealth of experience, with specific experience in WIC banking processes.

Name Of Key Covansys WIC Banking Staff	Number of Years Experience in WIC Banking Industry	WIC Banking Analysis Experience	ACH Experience in WIC Banking	WIC Farmers Market Experience	WIC Banking Negotiable and Non-Negotiable FI Experience
Nancy Harper, Senior Director, Delivery	2	Yes 2 Years	Yes 2 Years	Yes 2 Years	Yes 2 years
Eldon Radda, Director Banking Operations	5	Yes 5 Years	Yes 3 Years	Yes 5 Years	Yes 5 years
Mike Owens, Project Manager/Senior Account Executive	6	Yes 6 Years	Yes 3 Years	Yes 6 Years	Yes 6 years
Mike Hodges, Manager Banking Operations	10	Yes 10 Years	Yes 3 Years	Yes 8 Years	Yes 8 years
Ayre Cooney, Account Executive	1	Yes 1 Year	Yes 1 Year	Yes 1 Year	Yes 1 year
David Phillips, Sr. Programmer/Analyst	6	Yes 6 Years	Yes 3 Years	Yes 6 Years	Yes 6 years

Name Of Key Covansys WIC Banking Staff	Number of Years Experience in WIC Banking Industry	WIC Banking Analysis Experience	ACH Experience in WIC Banking	WIC Farmers Market Experience	WIC Banking Negotiable and Non Negotiable FI Experience
Terry Forbes, Quality Assurance Analyst	2	Yes 2 Years	Yes 2 Years	Yes 2 Years	Yes 2 years
Todd Hammerschmidt, Senior Programmer/Analyst	1	Yes 1 Year	Yes 1 Year	Yes 1 Year	Yes 1 year

Covansys WIC Banking division operates as a business team. Within the team, each project is handled individually to accommodate its uniqueness and requirements. As these projects are similar in nature, resources, personnel and computer hardware/software are shared among projects to capitalize on economies of scale and processing volume. Projects within the Banking business team are assigned an account executive and matters specific to the project, including requirements, are individually met on a project by project basis to ensure customer satisfaction. Because our WIC Banking team performs its duties as a business unit, the percentage of time spent on a particular client can vary between 10-100% of any given day. Our goal is to provide excellent customer service and to meet or exceed West Virginia specific requirements, no matter what it takes to accomplish that end. As our WIC Banking division is continuing to grow with each additional state client who selects our services, we have steadily added staff to our team and taken additional steps to meet the individual demands and requirements of our clients. As an example, Covansys has recently expanded our cross training program within the WIC Banking division, especially within the upper levels of management to ensure that there are no gaps in service provision and each WIC Banking client need's and events are responded to quickly and effectively.

Covansys has been providing WIC Banking services to West Virginia WIC since 2004 and, as such, our staff has developed relationships with State staff and is very familiar with West Virginia WIC specific requirements. Covansys is highly confident that we can provide the same level of customer satisfaction as we have in recent years.

Below is a narrative of each key member in our WIC/FMNP Banking Team, illustrating their qualifications, experience and responsibility.

WEST VIRGINIA WIC BANKING TEAM

Nancy Harper, as the Senior Director of Health Services Delivery, has strong background in WIC system design, WIC banking system implementation and project management. Her role will be as oversight of the account management relationship and the software development, and technical support. Nancy has more than ten years experience managing IT projects. Nancy's leadership in WIC banking has enabled Covansys' banking division to grow significantly during the past 24 months. Nancy has experience in developing Internet/web enabled and

Client/Server applications for WIC programs. She is experienced in the latest software development processes including UML, Object Oriented Design, and iterative development.

Eldon Radda, as the Director of Operations, has the oversight of the Atlanta banking operations site and personnel. Eldon has more than eleven years dedicated to Internal and External Help Desks, is a certified Help Desk manager and has managed software/hardware implementation projects, software training and troubleshooting and database administration. Eldon oversees the Covansys Help Desk that supports six WIC programs and approximately 2,000 WIC system end users and WIC production that supports twenty WIC, WIC Banking and WIC Farmers Market programs.

Mike Owens is the Project Manager/Senior Account Executive and will meet and lead discussion with the West Virginia WIC program on all of its WIC and possible FMNP processing needs. Mike has experience leading the software development team through software development and system support throughout the life of the contract. Mike is one of the original authors of the Banking system software and has been providing technical support to the WIC/FMNP Banking Division for more than 6 years.

Mike Hodges has been managing the processing staff in the Atlanta site for more than 5 years. In that time, he has used his understanding of the Federal Reserve System to troubleshoot problems and streamline processes between the two entities. He has embraced the WIC community and has delivered outstanding service to our current customer base. As Operations Manager, Mike is responsible for overseeing the daily functions of:

- ❖ Data entry
- ❖ Receipt of files
- ❖ Production of DVDs
- ❖ Generation of files to be sent out
- ❖ Distribution of reports
- ❖ Interface with Banking partner
- ❖ Quality Assurance
- ❖ Interface with Federal Reserve
- ❖ Transfer of information to the website

The Covansys staff in Atlanta, under Mike Hodges' supervision, will perform the payment, screening, communications, image production and quality control services for your program.

Ayre Cooney is the account executive responsible for leading the development of the application. He assists the senior account executive in management issues. He has been a highly talented programmer/analyst member of the Covansys WIC Banking Team. He has become a resident expert in ACH transitions and establishing such transactions within our new banking accounts.

David Phillips is the developer responsible for maintaining and enhancing the FIP, CIBER and iCIV systems. He will make any needed modifications to customize this system to meet the specific requirements of the Program. David has been on the WIC/FMNP Banking Team for more than 5 years and is responsible for making changes to our software to accommodate our client's needs and improve the overall efficiency of our banking software.

Todd Hammerschmidt is the newest member on board and has had past experience working on the banking application. He had made changes to the database to accommodate enhancements and can research problems efficiently. His past knowledge will give insight into future improvement. His focus now is in the key from imaging issues and development.

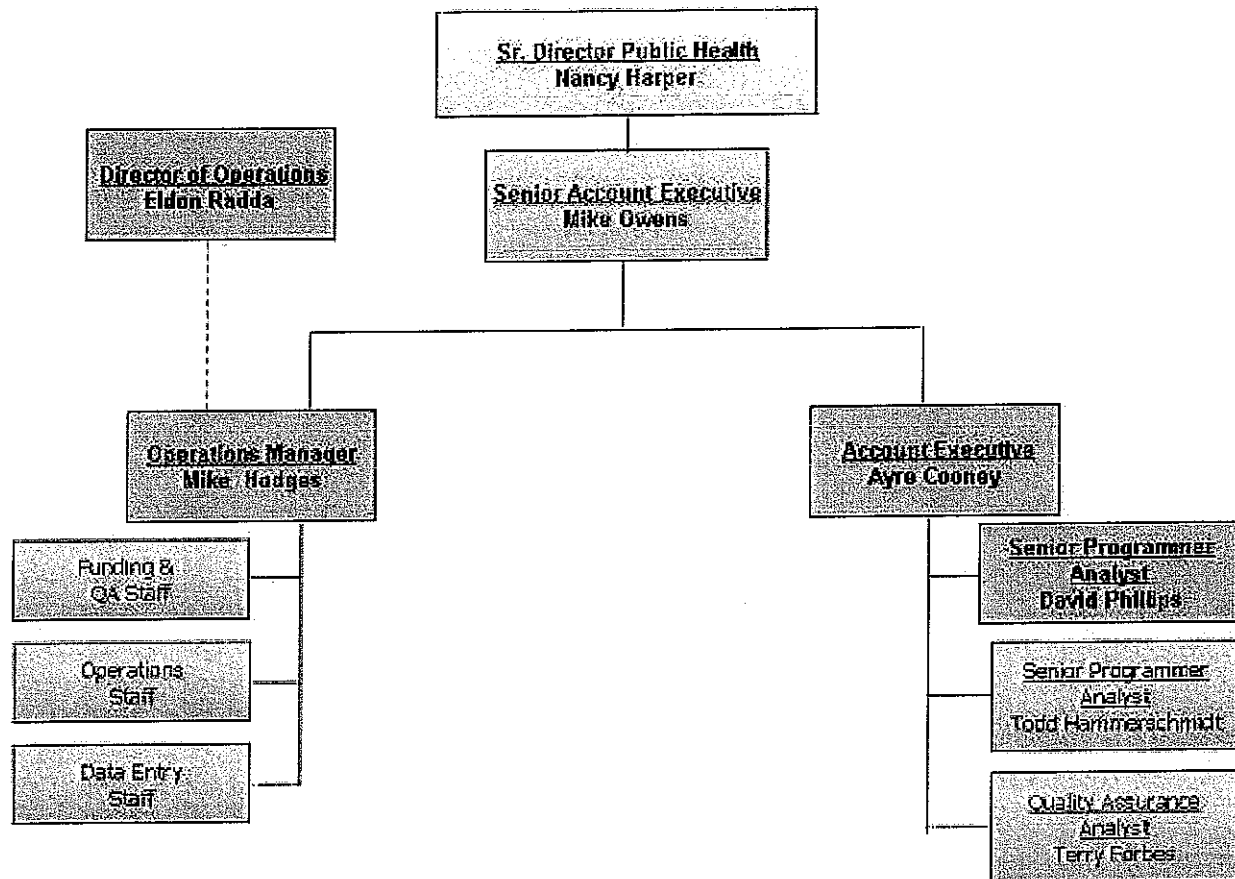
Terry Forbes, Quality Assurance Analyst, has been involved with WIC for more than five years. Terry is the quality assurance analyst on all modifications to the Food Instrument Processing System (FIP), the Check Image Burner Enhanced Release (CIBER) and the Internet-enabled Check Image Viewer (iCIV) systems. He is responsible for creating test conditions and scripts, logging of bugs and the re-testing of fixed bugs. Complete unit testing, integration testing, and regression testing is performed on all software before it is put into production or released to the Program.

The West Virginia WIC, and FMNP checks payment services will be performed by the same Covansys key and support staff that have been providing excellent services to our other banking clients. The following table is a personnel roster of key Covansys staff and their respective role for providing services under this RFP. Resumes for the proposed project staff are located in the Appendix to this proposal.

Covansys Key Staff Member	Specific Role Description
Nancy Harper, Senior Director of Health Services	Provides general contract oversight and ensures delivery of WIC banking services
Eldon Radda, Director of Operations	Provides oversight of the Atlanta banking operations site and personnel
Michael Owens, Senior Executive Account Manager	Meets and leads discussion with the West Virginia WIC program on all of its WIC and possible FMNP processing needs. Performs account management functions on a daily basis.
Micheal Hodges, Banking Operations Manager	Manages the Covansys staff in Atlanta, who perform the payment, screening, communications, image production and quality control services for your program
Ayre Cooney, Account Executive	Responsible for leading the development for any Banking application changes.
David Phillips, Senior Programmer	Responsible for maintaining and enhancing the FIP, CIBER and iCIV systems.
Todd Hammerschmidt, Senior Programmer	Responsible for maintaining and enhancing the FIP, CIBER and iCIV systems and also any ACH changes.
Terry Forbes, Quality Assurance Analyst	Performs quality assurance activities on all WICBanking.com changes and changes to iCIV and CIBER and FIP programs.

Please find on the following page the proposed organization chart for the West Virginia WIC/FMNP checks payment services that delineates the lines of authority.

Banking Project Team
Organizational Chart



Covansys WIC Banking division operates as a business team. Within the team, each project is handled individually to accommodate its uniqueness and requirements. As these projects are similar in nature, resources, personnel and computer hardware/software are shared among projects to capitalize on economies of scale and processing volume. Projects within the Banking business team are assigned an account executive and matters specific to the project, including requirements, are individually met on a project by project basis to ensure customer satisfaction. Because our WIC Banking team performs its duties as a business unit, the percentage of time spent on a particular client can vary between 10-100% of any given day. Our goal is to provide excellent customer service and to meet or exceed West Virginia specific requirements, no matter what it takes to accomplish that end.

Resumes for the proposed West Virginia project team can be found in the Appendix

2. Project Meetings

Project staff meetings shall be scheduled as often as needed to resolve special project problems by the WIC Project Manager throughout the life of the project. At a minimum, Vendor's Project Manager and Operations Manager shall attend project meetings. These meetings shall be called at the discretion of the WIC Project Manager or the State. Attendance is mandatory. Meetings will be held at the WIC offices in Charleston, West Virginia.

Covansys Response:

Covansys strives to provide the best possible banking services to its clients and shares the mutual goal of resolving project issues quickly and effectively. Covansys' Project Manager, Mike Owens and Operations Manager, Mike Hodges will attend all required project meetings held in Charleston, West Virginia. In addition to on site meetings, both the Covansys Project Manager and Operations Manager will be available by phone to discuss and resolve any immediate issues that require intervention on behalf of the State.

3. Start Date

Vendor must state that on August 1, 2007 all required contractual services will be available and operational to the Special Supplemental Nutrition Program for Women, Infants and Children (WIC) and Farmers Market Nutrition Program.

Covansys Response:

As Covansys is the current banking contractor, if awarded this contract, we will continue to provide services with no interruption to the State and as such all contractual services will be available and operational by August 1, 2007.

4. Invoices

Invoices for items ordered, delivered and accepted shall be submitted by the Vendor directly to the payment address shown on the purchase order/contract. All invoices shall show the state contract number and/or purchase order number.

Covansys Response:

Covansys agrees to continue to provide the State with an invoice that details the items ordered, the services provided and will also contain the contract number and purchase order number.

5. Daily Transfer of Funds

Daily transfers of funds will occur in the following manner:

- a) For same day wire payment, a FAX/Email invoice (for both WIC and FM) of daily FI clearance activity will be submitted to DHHRI Cash Management by 10:00 A.M. EST daily. FAX/Email invoices received after 10:00 A.M. EST will be considered next day business. This deadline cannot and will not be moved. Nor will the checking account be pre-funded. Email invoices must have electronic signature, contain all FI clearance activity and be sent to at least three Cash Management staff members and to the Agency to ensure receipt and processing of invoice.

If payment to the bank is not made same day due to the fault of the State, the Vendor will be able to charge the State interest on the outstanding funds only. This interest charge will be paid with State funds only. Below is a list of days (but not limited to) in which we can plan on the account being overdrawn. These days are State employee holidays in which the banking system is still operating.

May	-	2nd Tuesday when General Election is held.
June 20	-	West Virginia Day
October	-	Columbus Day if banks are open.
November	-	2nd Tuesday when General Election is held. Friday after Thanksgiving

- b) The daily invoice must include the number of FI's clearing the bank on that day along with the total respective amount. This will be a gross amount.

Next, gross rejected draft numbers and amounts will be listed by day and applied as a credit to the gross daily clearance. **ONLY THE NET FI ACTIVITY AMOUNT WILL BE TRANSFERRED.**

Farmers Market Nutrition Program activity must be identified separately or a separate daily invoice and meet the 10:00 A.M. EST deadline.

Covansys Response:

As West Virginia WIC understands, Covansys is notified between 10:30 AM EST and 11:00 AM EST of daily presentment totals for our WIC Program and FMNP customers. While this timeline is after the 10:00 AM mandatory timeline, Covansys fully understands the requirement to have presentment totals to DHHRI Cash Management prior to 10:00 AM ET.

To accommodate this request, Covansys has in the current contract and will in the future contract supply funds to cover the presentment total for one day. West Virginia will be responsible for reimbursing Covansys on the following day.

For example, at 11:00 AM EST on 1/2/2007, the Federal Reserve Bank notifies Covansys of WV WIC presentments that total \$100,000. Since the notification from the FRB was after the 10:00 AM EST deadline of WV, Covansys will provide the \$100,000 to cover the presentments from January 2nd.

On the morning of January 3rd prior to 10:00 AM EST, Covansys will submit a Daily Funding Invoice to West Virginia WIC for \$100,000. West Virginia will then provide payment to their

account at United Community Bank, and the money will be transferred to a Covansys account as reimbursement for the one day loan.

On the five banking business dates identified by West Virginia as being state holidays, the West Virginia UCB account will be overdrawn by the full amount of the presentment total because no funding has occurred, and thus, West Virginia will incur a penalty of Prime + 2% on this amount.

A sample of our Daily Funding Invoice is shown below. Note that WIC totals are separated from FMNP totals as requested. (The bank account numbers on this sample have been blurred for privacy.)

Covansys[®]

1625 Williams Dr. Marietta, GA 30066
(333) 563-0261

Daily Funding Invoice

Today's Date:
November 20, 2006

To: Denise Ferris, Brock Jarrett
West Virginia DHHR - BPH
Office of Nutrition Services - WIC Program
C/O DHHR - Grants Management
1900 Kanawha Boulevard
Building 3, Room 462
Charleston, WV 25305

Fax: (304) 555-3329

From: Covansys Banking Services
Mike Hodges

Following are the clearing amounts for: 11/17/06

WIC - ██████████			EM - ██████████		
	# of Items	\$ Total		# of Items	\$ Total
Clearing / Debits	4,626	99,475.37	Clearing / Debits	110	220.00
ACH Debits	26	429.53		1	2.00
Returns / Credits	10	202.44			
<i>WIC Program Total:</i>		99,702.71	<i>EM Program Total:</i>		216.00
Net to Wire (WIC & EM):		\$ 99,920.71			

Signature: _____

SECTION B SCOPE OF WORK

Task 1

The Vendor must perform the proper manual and automated edit activities to make it possible to identify food instruments to be rejected for the following reasons.

Rejection codes are identified below. Vendor will have to provide a rubber stamp for each rejection code- (See Draft Rejection Stamp Messages, Attachment C). FI may have more than one rejection reason.

To perform the above services, WIC will furnish the Vendor a FI master file tape or data transmittal and Vendor file, daily (issued) and a food cost file in data transmission format agreed to by both parties. The food cost file is a file that is sent quarterly or when new prices are desired to go into effect. It consists of a record for each draft type with a maximum price for each Vendor class for that draft type. The draft type is provided with the daily issuance records. The Vendor class will be provided on the Vendor transmission file. WIC will supply the Vendor with an authorized Vendor listing data transmission once a month or on-demand as needed. The Vendor shall transmit to WIC on a daily basis, a copy of the FI master file showing accepted and unaccepted items of automated food instruments and Automated Clearing House (ACH) transfers. Should the Vendor err in negotiating an item(s) (e.g. accept a FI for payment that should have been rejected according to the stipulated edits), the Vendor shall absorb the costs of its error(s), unless the error was caused by erroneous data provided by WIC to the Vendor, in which case WIC will absorb all reasonable costs incurred in correcting the error.

Covansys Response:

Any check not meeting all edit conditions will be rejected (not paid) and returned to the vendor via the Federal Reserve rejection process to the vendor's bank of deposit, and via that bank, to the vendor.

Covansys will import a Vendor, Issuance and Cost file on the agreed frequency, when transmitted via FTP into an Oracle database. During processing of a check, a vendor number will be captured and used to determine the vendor class from the vendor information. Based on the issuance data of the check number, a check type will be used in conjunction with the vendor class to determine the maximum amount the check can be redeemed for. If West Virginia has yet to transmit Issuance data for the check being presented, the check type can be captured and keyed from the front of the check as an optional service provided by Covansys at a non standard cost per check (detailed in Cost section C of the RFQ). This insures the food instrument amount is being validated against the specified maximum amount provided by West Virginia.

All rejection stamps provided by Covansys will be subject to approval by the West Virginia WIC Program and will carry a clear notation as to whether or not the vendor may redeposit the check. Vendors will be clearly notified of the rejection reason via the stamp on the face of the check. Covansys will include the primary reject reason for every check rejected in the daily redemption file.

Any mutually agreed upon errors Covansys commits without fault of erroneous data from West Virginia will be fully reimbursable by Covansys via a mechanism approved by West Virginia WIC.

Task 2

Vendor will lookup the vendor number using the endorsement on the back of the draft presented that has a missing or illegible vendor stamp. If number can be determined, the draft will be paid as long as it does not fail any other edits.

Covansys Response:

Covansys can provide an optional service at a non standard cost per check (detailed in Cost section C of the RFQ). Covansys will attempt to lookup the vendor number based on the vendor name from the endorsement on the back of the check for any vendor stamp that is missing or illegible. All other edits will be performed if a valid vendor number is determined from the endorsement. The draft will be paid as long as there are no other failed edits.

Task 3

Vendor will key Draft type and First Date to Use from the front of any WIC FIs presented that does not have issuance data on file. The two data elements captured will be used to determine if the FI should be paid or rejected.

Covansys Response:

Covansys can provide an optional service at a non standard cost per Food Instrument (detailed in Cost section C of the RFQ). Covansys will key the Draft type and First Date to Use from the front of the check. These data elements will then be used to validate the payment of the FI.

Task 4

All WIC FIs are to be visually checked to see if stock serial (red) and PC generated serial (black) draft numbers 'do not' match. If this occurs, drafts are not to be rejected back to the Vendor but brought to WIC's attention.

FIs that are rejected for MICR errors must follow the same visual edit as detailed in the above. These drafts should be processed with data provided from the issuance file using black numbers (system assigned) not red (preprinted) numbers.

Covansys Response:

Covansys understands that a check is considered misnumbered when the red stock

serial number preprinted on the food instrument does not match the black serial number printed on the check at the time the check is issued to the participant. Covansys will correct any misnumbered food instrument to the black system assigned number. Issuance data from the newly changed number will then be used to perform the required edits defined by West Virginia. If no issuance data is available, the draft type and first date to use will be captured from the front of the FI as an optional service at a non standard cost per Food Instrument (detailed in Cost section C of the RFQ) and again all edits will be performed as required.

The items will be reported to West Virginia via the online web site. These food instruments will be flagged as misnumbered.

Flagged Checks			
Category ▲	Quantity	Dollars	
NO ISSUANCE OR CONSIGNMENT	3	\$127.62	
AMOUNT EQUALS MAX	14	3387.31	
MISNUMBERED FOOD INSTRUMENT	3	\$127.62	
STAMP FROM ENDORSEMENT	14	\$283.67	

Details of the misnumbered items can then be viewed by choosing the Misnumbered hyperlink.

Category Detail: MISNUMBERED FOOD INSTRUMENT for 5/18/2006					Covansys
Processing Totals			Print Check Images	Download	
Presentments	Check Number ▲	Dollar Amount	Status	Vendor	
	7550891	\$105.44	Paid	2901	
	7550893	\$3.28	Paid	2901	
	7550900	\$18.90	Paid	2901	
Records 1 to 3 of 3					1

Task 5

Replacement of rejected vouchers will be automated to allow reimbursement using the same check number previously used when they were originally rejected. A different paid record type will be used to differentiate between normal paid items and voucher replacement paid items. Reimbursements to Vendors by AGH transfers are to be handled by banking Vendor. if multiple reimbursements are due to various stores within a chain/corporate office, the reimbursements are not to be consolidated and sent to one corporate bank account. Only FI's rejected by the bank and replaced by the State WIC Office are to be processed by ACH transfer.

ACH transactions for replacement FI's will be generated at least weekly. The bank will process the replacement FI's by ACH transfer and mail to the Vendor a detail listing of rejected vouchers indicating if they were paid or not paid and the date paid. The same statements should be provided to the Agency in the daily report transmittal file along with the ACH Summary Reports.

Covansys Response:

Covansys will issue ACH transactions to Vendors on behalf of West Virginia for

previously rejected vouchers. Covansys can send ACH transactions weekly or more often if needed to each individual vendor. ACH statements will be electronically sent to the state and each vendor that is a recipient of an ACH transaction will receive a paper copy. ACH Summary and Detail reports will also be sent electronically to the state. ACH transaction counts and Dollars Paid can also be viewed online.

Task 6

The Vendor shall return all rejected FI's to Vendors through the banking system. These FI's are to be clearly identified as to each reason for rejection and appropriate alternative action. (See Draft Rejection Stamp Messages, Attachment C).

The Vendor shall provide electronic wire transfer services for transferring funds to the funding account and for any rejected food instruments which shall be returned to the food Vendor's bank of original deposit. This service must comply with all the requirements to the Federal Cash Management Act.

West Virginia State Treasurer's Office will wire required funding to the bank presentment account daily.

Covansys Response:

As part of our standard check processing procedures, Covansys will stamp each rejected check with the appropriate state defined wording (as stated in Attachment C), and return it to the Bank of First Deposit via the Federal Reserve Banking system.

The dollar amount for the rejected checks for a given date will be subtracted from the presentment total delivered on the Daily Funding Invoice. United Community Bank will then accept wire funding transfers from West Virginia, which will be deposited in the West Virginia account to cover the daily presentment totals.

Task 7

The Vendor shall transmit via data transmittal to WIC daily (as per Section A, General Requirements, 1-a), and follow with a hard copy (may also be done with FTP secure site) of all processed items showing serial number, amount paid, date paid, and Vendor ID number. The data transmittal shall also include data for all rejected drafts including rejection reasons.

Covansys Response:

Covansys currently provides this service to West Virginia WIC and will continue to provide a daily paid file which will include all items presented for payment on a given day. This file will include both paid and rejected food instruments. The rejected items will have a rejection reason code provided by the state included in the line item. The file can include the food instrument number, vendor id, amount paid or rejected, and the date presented for payment.

Task 8

The Vendor shall supply to WIC the Food Instruments (FI's) for WIG and Farmer's Market Nutrition Program (FMNP) printed on appropriate ledger weight paper, designed to WIC's specifications. The Vendor must provide laser printed labels for each box to include the beginning and ending FI number contained therein with the box number. Both of these will be encoded with a scannable bar code. Sample copies of both the participant FI and shipping label are included as Attachments D & E. Quality of FI stock cannot be changed without prior written approval of the State.

FI stock measures three and one-half inches (3 'A") in height and eight and one-half inches (8'Z") in length which includes the attached check stub. Weight of check stock should be at least ledger weight. Sample of WIC and FMNP FI's are attached. These samples include a Vendor stamp.

Covansys Response:

Covansys will supply the three types of FIs requested (WIC-FM and SR FM) in the quantities specified in the RFP (or to whatever quantities are specified by the state at the time the order is placed). FIs will be printed on 24 # MICR paper and will be sized and bound (in the case of the FM books) as specified. Each carton of FIs will be labeled with the beginning and ending check numbers and the boxes will be numbered. In addition, each label will include a barcode reflecting this same information. The quote provided for purposes of this RFQ, are based on the quantities specified in the RFQ.

Task 9

The Vendor must purchase and print all FIs stock at the request of the State. The Vendor will be notified of the exact time and date for the delivery to the State storage area. A FI packing slip will be sent to the State which will include the beginning and ending FI numbers and box numbers of all FI's shipped.

Invoices for printing and shipping of drafts are passed through to the Office of Nutritional Services. Therefore, Vendor shall attach a copy of their supplier's invoices to their monthly invoice for banking services.

Covansys Response:

All 3 types of FIs (WIC/WIC FM & SR FM) will be printed at the time specified by the state. FIs will be shipped to the State office at the time specified by the State and the shipping information will be passed to the State. In addition, there will be a packing slip (listing) provided to the State with each delivery. This packing slip will show the carton numbers listed numerically, along with the beginning and ending FI number that is in each carton. Invoices will be passed to the internal Accounting Department to be sent with the appropriate banking service invoice.

Task 10

The Vendor must data enter and verify (keying and key verifying) the four (4) digit WIG and three (3) digit FMNP Vendor stamp code to redemption and rejection records.

Covansys Response:

Covansys currently provides this service to West Virginia WIC and will continue to capture the WIC and FMNP Vendor stamp numbers from the front of the food instrument. Covansys can also look up the vendor ID based on the stamp from endorsement on the back of the food instrument when the vendor ID is missing or illegible as an optional service provided at a non standard cost per check (detailed in Cost section C of the RFQ). This will prevent the FI from being rejected for missing or illegible vendor stamp.

Task 11

When MICR-line errors occur, if the original redeemed FI was the one in error, the redemption record **MUST** be sent with redemption record of what the FI should have been with a redemption code indicating MICR error.

Covansys Response: Covansys will provide an adjustment record for food instruments that have been paid previously with an incorrect FI number. The adjustment will only correct the number the original food instrument was paid as. The FI number that was incorrect will remain associated with the original payment as that is the issuance data that was used to edit the FI.

Task 12

The State must have the capability to send correction transactions to the Vendor to perform such things as unvoiding FI's that were erroneously sent to the Vendor as voids.

Covansys Response:

Covansys currently receives updated files from the State to provide corrections and will continue to overwrite any previous issuance record from the state. Thus, the last record sent will be the record on file with Covansys.

Task 13

All Farmers Market Nutrition Program (FMNP) Food instruments (FI) will be preprinted (not client specific) with a \$2.00 redemption value. They will be a different color than the normal WIC FI and passed out at the WIC clinics. FMNP FI's must

clear through a different bank account than WIC FI's. Monthly charges for the FMNP account must be identified separately from the WIC account on the monthly invoice.

There will also be a second FMNP FI for the Senior Farmers Market Nutrition Program. This FI will be a different color than the WIC FMNP FI and must have a separate bank account. Monthly charges for the Senior Farmer Market Nutrition Program account must be identified separately from the WIC and WIC FMNP account on the monthly invoice

The only edit for FMNP drafts will be for missing Vendor stamp and signature. These rejects will be returned to the Vendor through the banking system.

Covansys Response:

Covansys has extensive experience in processing WIC Farmers' Market and Senior's Farmers' Market checks for several states. We understand the program is requesting two types of check stock (FMNP and SFMNP), which will be printed using the colors specified by the state. These checks will be printed with the \$2 redemption amount and will be produced (bound in booklets, sheets, fan-fold, etc.) in a format acceptable to the State.

Distinct bank accounts for both FMNP and SFMNP checks will be opened and maintained at United Community Bank. Individual bank statements will be distributed to WV on a monthly basis for all three accounts (WIC, FMNP, and SFMNP) established at UCB.

As requested, the monthly invoices from Covansys for check processing will identify FMNP processing from WIC processing. SFMNP invoices can be generated separately if requested.

Covansys will employ the edits of Missing Vendor Stamp and Missing Signature on the checks for both FMNP programs.

Task 14

During close-out of each Federal FY (October - February), the Vendor will provide activity reports to WIC splitting the daily clearing WIC activity of all FI's between the two Federal FY's. This report can be provided monthly.

Covansys Response:

Covansys provides similar reports to some of our other WIC Banking client and will be happy to provide the State with this report on a monthly basis.

Task 15

The State requires the zero balance bank account be maintained for the daily FI clearing activity.

Covansys Response:

Covansys understands the request of the State to have a zero balance bank account at United Community Bank. On a daily basis, we take the presentment totals from the FRB and subtract the rejection totals from the prior day. Any adjustments are then included to create the daily funding total. This procedure will allow the West Virginia account to be kept at a zero balance.

Task 16

The Vendor will be required to bid by the following record retention schedule for all cleared FI's:

- Actual drafts - 90 days from end of month redeemed
- Either DVD /CD-ROM or On-line access (front and back) - 3 years
- (If CD-ROM technology is used, Vendor must supply State with DVDs/CDs)

Covansys Response:

Covansys will keep all paid drafts until 120 days after presentment. (Rejected checks will not be kept because they are returned to the bank of first deposit.) This will ensure that the State's requirement of 90 day retention will be met.

Covansys will keep West Virginia's drafts on-line via our WICBanking.com web site for three years as requested. In addition, Covansys will provide the State with DVD's of check images and related data.

Task 17

The Vendor will provide a secure on-line method for WIC staff to review and print draft images of redeemed and rejected drafts. These images should be available within 7 days of redemption or rejection of the draft. DVD/CD-ROMs should be provided of these images on a monthly basis. This is for WIC and FMNP drafts.

Covansys Response:

Covansys provides a secure web site at www.wicbanking.com, which allows the State to research, view, and print information about checks that have been redeemed. In addition, we provide DVD's to the state at the end of every month, which contain check images and related information for every check presented for payment.

The web site and DVD's will be kept separate for the WIC and FMNP programs.

Task 18

The Vendor will provide an on-line secure method for WIC staff to look up draft status for a specific draft or drafts that meet multiple search criteria. The search criteria should include at a minimum the following. Vendor Number, Vendor Class, FI's (range and a list of numbers), Draft Status, Rejection Reason, Draft Type, Food Code, WIC ID, Local Agency/Site, Exception Handling, 1st date to spend, Paid Date (single or range), WIC Condition, % of Max Range, Amount Range, Calculate Average by Draft type of draft types or Vendor class selected. The search result should be downloadable to a spreadsheet. On-Line images should be able to be retrieved from the search result table. This On-Line site should also give a daily summary of all drafts processed by day.

Covansys Response:

Covansys provides a secure website using Secure Sockets Layer (known as SSL) to the state. Usernames and passwords are administered by the state and allow access to view daily summaries, check search and average pricing. The West Virginia check search web page is designed specifically to the requirements of West Virginia. All items detailed in the searchable criteria are currently available. All results are returned and displayed in a grid that can be sorted or downloaded into a comma delimited file. The check detail page will display the image of the check along with the data related to it at the time it was presented for payment. It also includes any other check that has been presented previously with the same check number. At month end, Covansys will also provide CD/DVDs of all the images that were presented for payment for that month including a database that West Virginia can use to search archived images using proprietary software provided and maintained by Covansys. The following screen shots display the current search pages from the web site.

Search Criteria

Vendor Number: <input type="text"/>	Reject Code: <input style="border: none; border-bottom: 1px solid black;" type="text" value="{Select Reject Code}"/>
Check Number: <input type="text"/> to <input type="text"/>	Flag: <input style="border: none; border-bottom: 1px solid black;" type="text" value="{Select Flag}"/>
Paid Date: <input type="text"/> <input type="text" value="to"/> <input type="text"/>	Check Amount: <input type="text"/> to <input type="text"/>
<small>Between 12/6/2004 and 11/21/2006</small>	% of Max: <input type="text"/> to <input type="text"/>
State WIC ID: <input type="text"/>	Peer Group: <input style="border: none; border-bottom: 1px solid black;" type="text" value="{Select Vendor Peer Group}"/>
First date to use: <input type="text"/> <input type="text" value="to"/> <input type="text"/>	WIC Condition: <input style="border: none; border-bottom: 1px solid black;" type="text" value="{Select Participant Type}"/>
Agency: <input type="text"/>	Food Code: <input type="text"/>
Check Type: <input type="text"/>	
<input type="checkbox"/> Include only checks that have multiple presentments	
<input type="button" value="Search"/>	

Multi check search page:

Multi-Check Search Covansys

Search Criteria

Field Separator: Comma Search

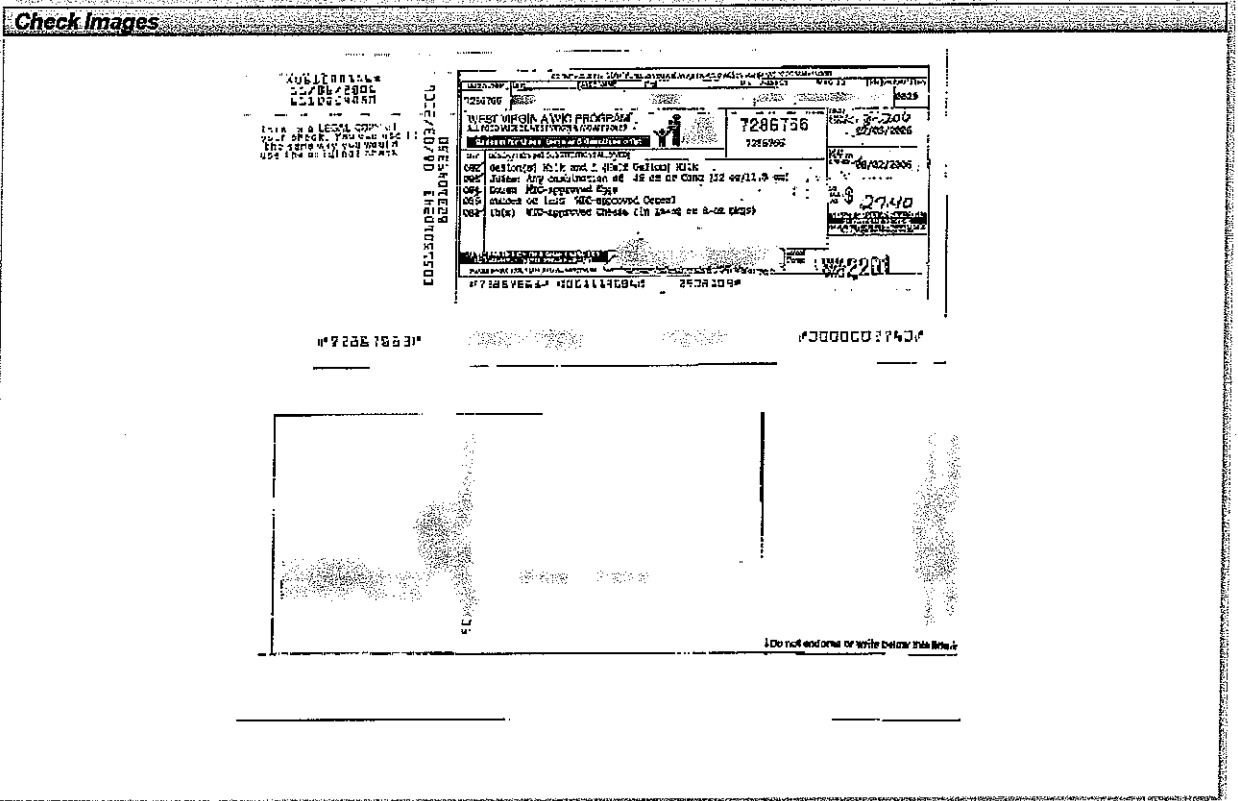
Search Results:

Search Results							Print Check Images	Download
Presentments	Check Number ▲	Paid Date	Amount	Max Amount	Vendor	Check Type	Rejection	
	5775765	11/13/2006	\$15.41	\$24.86	4222	0038		
	6145271	11/13/2006	\$10.94	\$15.88	5102	0030		
	6146280	11/13/2006	\$6.83	\$9.13	3404	0002		
	7214892	11/13/2006	\$8.27	\$15.60	0109	0033		
	7215832	11/13/2006	\$12.96	\$15.97	0109	0818		

Check Detail:

Check Information				
Vendor Number: Z201	Rejection: E - State Date			
Check Number: 7286766	Paid Amount: \$27.40			
Paid Date: 11/06/2006	Maximum Amount: \$43.00			
State WIC ID: H221024513	Peer Group: 5			
First date to use: 07/03/2006	WIC Condition: C			
Agency: 11221	Food Code: 0057			
Draft Type: 0029				

Additional Presented Checks				
Check Number	Presentment Date	Dollar Amount	Vendor	Rejection
7286766	8/4/2006	\$27.40	2201	
Records 1 to 1 of 1				1



Task 19

A secure FTP site will be setup for WIC to transmit and retrieve banking files. WIC will transmit issuance data to this site daily, Vendor file (monthly or more frequently if needed), and maximum draft type amount file (quarterly or more frequently if needed). The Vendor will place the redemption/rejection paid file (daily), the reports file (daily), and a monthly report summary file on this site for WIC staff to retrieve.

Covansys Response:

FTPS security is 128 bit SSL and protects both the control channel and the data channel.

Each user on the system is routed to their home directory, which means any one user is by design, not allowed access to files outside of their folder structure, and their home directory actually appears to be the root "/".

West Virginia and Covansys are the only users with access to the FTP site. Covansys will retrieve all Issuance, Vendor, and Maximum draft type amount files when posted by the state. Covansys will post daily the redemption/rejection paid file to the FTP site. All daily and monthly reports will also be posted by Covansys.

SECTION C: PRICING

West Virginia WIC Banking & Auditing Services Bid Sheet #WIC80480

Bid Sheet

All prices proposed are inclusive of all vendor supplied forms, postage, supplies, equipment, etc., as required to meet the specifications.

Prices submitted are to be firm to July 31, 2010

Description of Service	Pricing of Service	Unit of Measure	Estimated Volume/Yr	Estimated Annual Total
1 Price per draft for drafts presented, edited and paid				
a. CD ROM/Imaging	\$0.00	/Draft	1,825,000	\$0.00
b. On-Line	\$0.00	/Draft	1,825,000	\$0.00
2 a. Data entry costs for capture of WIC vendor number- 4 digit number.	\$0.073	/Key Stroke	1800,000	\$131,400.00
b. Data entry costs for capture of FMNP vendor number - 3 key strokes required.	\$0.075	/Key Stroke	25,000	1,825.00
3 Price per draft for drafts rejected.	\$0.80	/Draft	6,000	4,800.00
4 Stamp from endorsement service.	\$0.40	/Draft	9,600	3,840.00
5 Data Entry for No Issuance Drafts.	\$0.40	/Draft	1,200	480.00
6 Price per draft for drafts paid and pulled for return to state:				
a. Compliance drafts.	\$0.00	/Draft	120	\$0.00
b. Price per copy of original drafts which has been rejected.	\$0.20	/Draft	25	\$ 5.00
7 Stop Payment for selected drafts	\$0.00	/Draft	2	\$0.00
8 Cost for updating vendor files (submission of supplemental vendor transmissions).	\$0.00	/Occurrence	12	\$0.00
9 a. Price per CD ROM (front and back) storage (10,000 per CD estimate).	\$0.00	/Copy	27	\$0.00
b. Price for on-line/Internet (front and back) storage and access.		/Copy	1,825,000	
10 Daily Balance Reporting	\$0.00	/Account/ Month	252	\$0.00
11 Daily wire transfer by 10:00 AM EST	\$6.00	/Wire	252	1,512.00
12 Cost per draft for printing and shipping drafts to state				
a. WIC	\$0.01073	/Draft	1,000,000	10,730.00
b. WIC FMNP	\$0.06200	/Draft	50,000	
c. SR RMNP	\$0.03200	/Draft	200,000	
These costs will be pass through costs as incurred by the vendor. However, the cost of initial printing (1,000,000 WIC drafts) will be used as a part of the cost evaluation. FM drafts will be a separate printing. Printing and shipping invoices must be attached to the vendor's monthly invoice for reimbursement.				
13 Rate of interest charged for a one day delay in payment.	Prime + 2%	%	\$130,000	
14 Cost per incident of ACH repayment (per store).	\$0.90	/incident	1200	1,080.00
Estimated Annual Grand Total				\$155,672.00

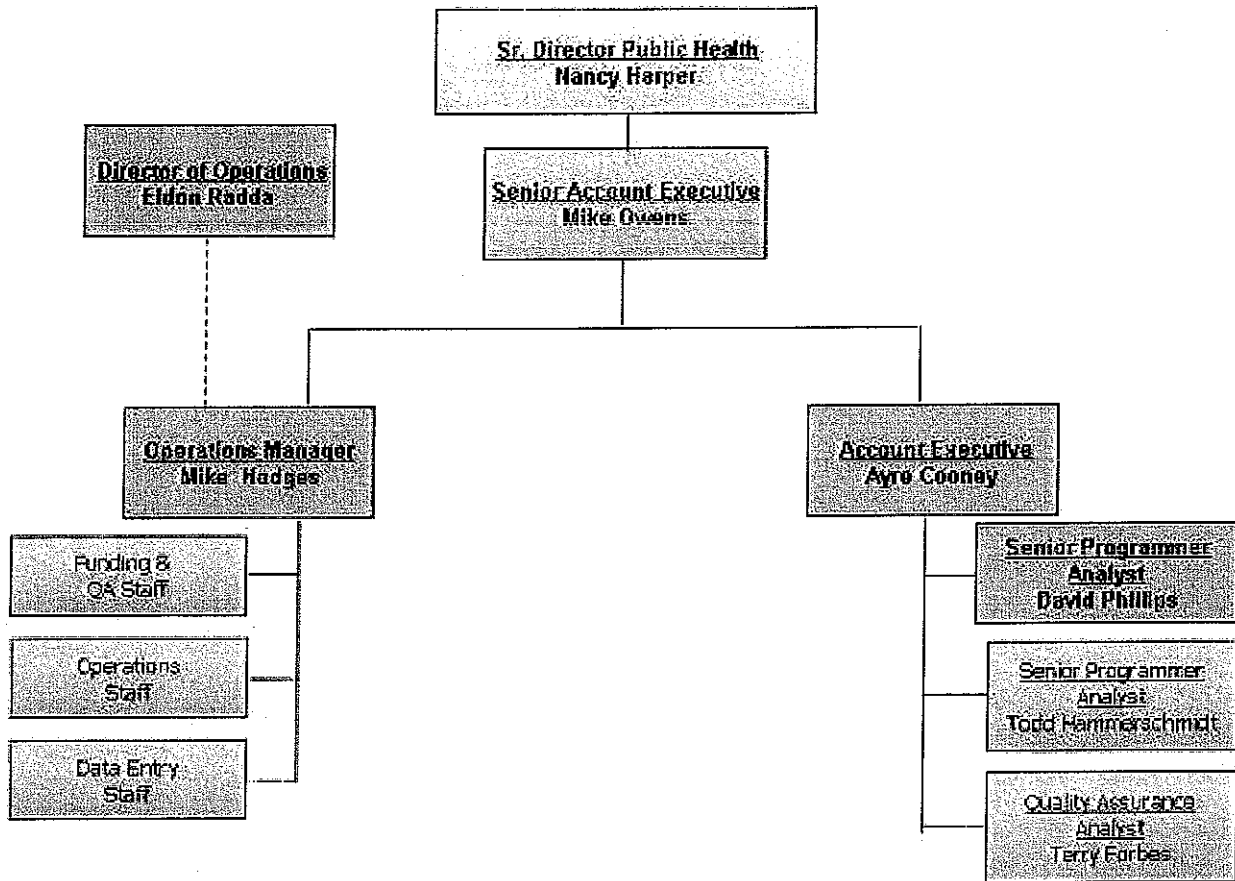
Vendor Name: Covansys Corporation

Signature 

APPENDIX A: RESUMES

Proposed Project Staff Member	Key Personnel	Pages
Nancy Harper, Senior Director of Health Services Delivery	✓	A-3
Eldon Radda, Director of Operations	✓	A-10
Mike Owens, Senior Account Executive	✓	A-13
Mike Hodges, Operations Manager	✓	A-17
Ayre Cooney, Account Executive	✓	A-19
David Phillips, Senior Programmer Analyst	✓	A-21
Todd Hammerschmidt, Senior Programmer Analyst	✓	A-25
Terry Forbes, Quality Assurance Analyst	✓	A-28

Banking Project Team
Organizational Chart



Covansys®

NANCY HARPER
Sr. Director of Health Services Delivery

EXPERIENCE SUMMARY

Nancy Harper is the Sr. Director of Health Services, with more than ten years of project management and general management experience. Nancy has substantial experience in WIC system development and delivery as well as background in financial management of insurance related systems. Nancy manages software design and programming efforts to ensure the teams fulfill all project elements for delivery of tested software meeting specified requirements before releasing. Nancy is responsible for directing the SPIRIT SAM Project, a VB.NET Smart Client web based project. Nancy was responsible for directing the conversion of the Indiana WIC distributed system to the web enabled centralized system. Nancy is responsible for the management of the iWIC (Internet WIC) development project, coordinating creation of use case documents, page design, detailed design, development and quality assurance. She coordinates delivery of all contracted services for development, implementation, and operations of multiple WIC systems i.e., SPIRIT, Indiana, Minnesota, New Mexico, Rhode Island, Washington D.C. and South Carolina. Nancy has specific experience being a Sr. Director for the Covansys WIC system delivery in seven different states.

JOB TITLE HISTORY

Sr. Director Public Health – Covansys	October 2005 - Present
Director Public Health - Covansys	August 2002 – October 2005
Senior Project Manager- Covansys	February 2002 – August 2002
Project Manager - Covansys	May 2001 – February 2002
Senior Project Manager	August 1995 – May 2001
Supervisor Client Services/Senior Business Analyst	June 1993 – August 1995

TECHNICAL SUMMARY

Languages:	RPG III, RPG IV, Visual Basic 6, Java, VB.NET
Hardware:	PCs, AS/400
Software:	Office '97/2000/2003, MS Project 97/2000/2003, Visio, MS Query, Visual Source Safe, CTIMS, Source Mountain
Technologies:	Client/Server, Citrix Web-enabled, Web based
Operating Systems:	Windows 95/98/NT/XP/2000, System AS400
Databases:	Oracle, DB2, Sequel Server

Industries: Public Sector (WIC, FM, Sr. FM, CSFP and WIC/FM/Sr. FM Banking),
Property and Casualty Insurance, Software development, Data
Warehousing

EDUCATION

Associate in Applied Science, May 1988
Longview Community College
Kansas City, Missouri
Degree Emphasis: Accounting

Project Management Classes

ENGAGEMENT OVERVIEW

Project: SPIRIT
Role: Project Director/Project Manager 05/04 to Current

As the project director and project manager for the SPIRIT project, Nancy directs the team that performs requirements analysis, design, development including conversion activities, quality assurance, on-line help creation, training manuals and training. Nancy works closely with the SPIRIT Project Manager, Jan L'Hommedieu, and the Project Manager and Quality Assurance Contractor, Burger Carroll and Associates. Nancy's team is highly specialized in WIC Projects and brings a great deal of knowledge and skills to the project. Nancy performs the project management reporting, EVM reporting, and monitoring of the budget and project schedule. She participates on the conference calls and in meetings with the Regional USDA office as well as USDA Headquarters office.

Project: Minnesota
Role: Project Director 04/04 to Current

As the project director for the Minnesota WIC account Nancy provides guidance and direction to the Account Manager regarding the maintenance and operations of the WIC Distributed solution as well as providing guidance to the Project Manager for the WIC START web-based Vendor Management, Reporting and Search engine project. Nancy is responsible for coordination of communication between areas within the project including design, development, hardware, help desk and quality assurance. Nancy keeps in close contact with Carol Rowe, MN WIC Operations Manager, regarding customer service; release schedules and ensuring the projects are on schedule.

Project: New Mexico
Role: Project Director 04/04 to Current

As the project director for the New Mexico State WIC project, Nancy directs the team performing the programming services for the WIC software. The New Mexico WIC applications are EBT ready and functional. Nancy monitors the progress of release delivery schedules to ensure we

are meeting the needs of New Mexico WIC. She is in contact with Sid Golden, WIC Director, to ensure the proper customer support of the WIC applications is in place.

Project: iWIC
Role: Project Director **09/03 to Current**

As the project director for the iWIC project, Nancy directs the team that currently functions as facilitator for the coordination of the technical efforts of the use cases creation and review, page design, database design, detailed technical design, development and quality assurance. The iWIC applications are being developed using J2EE with an Oracle database. Nancy and her team prepare internal financial and project reports for Covansys management. She is responsible for coordination of communication between areas within the project including design, development, hardware, and quality assurance. Nancy provides the guidance to ensure the new iWIC applications meet USDA guidelines and directives.

Project: Indiana WISE Project
Role: Project Director **05/01 to Current**

As the project manager for this WIC project and now current project director, Nancy directs the team that currently functions as facilitator for the coordination of the technical efforts of application designers, documentation specialists, system analysts, Visual Basic and RPG programmers, quality assurance testers, and database administrator. Nancy meets with the client regularly and communicates and coordinates project activities. The project team reporting to Nancy prepares release documentation and monitoring and status reports for internal management and the client. She creates and monitors client budget reports. As project manager she was a prominent figure in the web hosting conversion project of the Indiana WIC software. Nancy ensures that USDA policies and regulation are correctly reflected in the WIC software for all clients.

Project: South Carolina Vendor Management
Role: Project Director **12/03 to Current**

As the project director on this fixed bid development, maintenance and operations contract, Nancy currently functions as facilitator for the coordination of the technical efforts of application designers, documentation specialists, system analysts, Visual Basic programmers, quality assurance testers, and database administrator. Coordination of the requirements analysis, conversion, development, quality assurance testing, and documentation efforts were managed by Nancy and her technical lead staff. Nancy and the training coordinator planned and conducted training of the Vendor Management Application for the Covansys Help Desk staff. Nancy serves as the primary contact for customer relationship and communication. Responsibility for project reporting to the customer and Covansys Management is provided by Nancy.

Project: Rhode Island WEBS Project
Role: Project Director **05/02 to Current**

As the project director on this fixed bid development contract, Nancy currently functions as facilitator for the coordination of the technical efforts of application designers, documentation specialists, system analysts, Visual Basic programmers, quality assurance testers, and database administrator. The Rhode Island Project was implemented in two stages – Vendor and Financial Management modules are in production. The remaining transfer modules will be implemented this year. Nancy manages the requirements, development, conversion, and implementation of the service site, state office, central administrative site, queue manager, system administration, financial, caseload and vendor management modules. She serves as the primary contact for customer relationship and communication. She creates and monitors client budget reports. Nancy analyzes reports and evaluates WIC development with corporation's senior management.

Project: Washington DC, WIC/CSFP/FMNP Project
Role: Project Director **04/02 to Current**

As the project director for this fixed bid development contract, Nancy currently functions as facilitator for the coordination of the technical efforts of application designers, documentation specialists, system analysts, Visual Basic programmers, quality assurance testers, and database administrator. She is the primary contact for customer relationship and communication. Nancy creates and monitors client budget reports as well as prepares status reports for internal management and the client. The Washington DC Project is a full scale project including requirements definition, development and quality assurance testing, conversion, full project documentation, user acceptance testing, implementation including pilot site implementation before full roll-out, project closure, and warranty period.

Project: New Jersey WIC Project
Role: Project Director, Senior Project Manager **05/01 to 09/03**

As past project manager for this WIC project and now current project director, Nancy functions as facilitator for the coordination of the technical efforts of application designers, documentation specialists, system analysts, Visual Basic and RPG programmers, quality assurance testers, and database administrator. She prepares release documentation as well as conducts release lifecycle monitoring. Nancy creates and monitors client budget reports. She prepares status reports for internal management and the client. She troubleshoots issues that need problem resolution. She is responsible for coordination of communication between areas within the project including development, support hardware and help desk.

Project: JD Edwards Project for MidAmerican Holding Company (MHC)
Role: Senior Project Manager **9/98 to 05/01**

Nancy was hired as MHC's first ever project manager. MidAmerican Holding Company now referred to, as the Murphy-Hoffman Company, is the Corporate Office for thirty Kenworth truck dealerships that spans eight states. The truck dealerships are very diversified offering new and used truck sales, financing, leasing, over the counter parts sales, body shop, maintenance and repair shop, and a division for Carrier Transcold systems.

Nancy managed four large-scale projects and one medium sized project during her MHC employment. Please see below a description of each project.

Large Project 1:

Identify and define requirements, design, develop, test, pilot, and implement an inventory management system for each for the thirty MHC Kenworth Dealership's to utilize with their over the counter parts departments, maintenance and repair shops, and body shops to interface with current part availability at the specific dealership, across all other dealerships and allow for parts ordering with user based shipping priority with and Paccar (Kenworth truck leading parts supplier).

Nancy conducted user design sessions, worked with the development staff to prepare a proto-type, demonstrated the proto-type at final design sessions, managed the development and unit testing, provided documentation and performed training at the pilot site and each major implementation site. The duration of the project was 16 months from start to completion of rollout. The project was implemented according to schedule.

Medium Project 1:

Automate the existing manual purchase order process for ordering a new Kenworth truck. This also included receipt of the truck from the manufacturer and delivery papers for individual buyers as well as fleet orders. Identify and define requirements, design, develop, test, pilot, and implement for all MHC Kenworth Dealership's.

Nancy spent time within the dealerships to define the requirements. The process was fully documented, presented to the development team, coded, tested and pilot tested in one Branch. Training documents were disbursed. The system was implemented for all remaining Branch's. The project duration was shortened according to the original plan. Project duration was 8 months.

Large Project 2:

Replace majority of MHC systems with the J.D. Edwards applications. This included human resources, payroll, over the counter part sales, maintenance and service operations, body shop operations, parts inventory including cores and new and used truck sales.

Nancy participated within a group of 12 individuals in the preparation of the request for proposal, review of the proposals and vendor demonstration scoring. Upon selection of J.D. Edwards software, MHC contracted with J.D. Edwards development and project management staff as well as Deloitte & Touché project management and quality assurance staff to assist with this project.

Nancy's role was to work with the MHC internal development staff for planning of the staged conversions and to work with the J.D. Edwards development and project management staff regarding definition and development of system modification requirements to the J.D. Edwards software. Nancy and the MHC developers were provided training classes for support of the J.D. Edwards systems once implementation of the software was completed.

Business requirement definition, vendor analysis, final selection and vendor negotiations took a period of five months. MHC management proposed hiring enough staff to complete the implementation of all systems within five months. The human resources and payroll conversion and implementation were completed within the five-month project time frame. MHC 's objective

for replacing majority of their operating/customer application systems was to become technologically advanced in comparison to other Kenworth truck dealerships in order to continue their growth and expansion into addition states. The J.D. Edwards project for MHC was an estimated 12 million dollar project.

Project: Data Warehouse Projects
Role: Senior Project Manager

08/95 to 08/98

As the senior project manager of two data warehouse projects for property and casualty insurance companies, Nancy planned, organized, staffed, controlled and directed the projects. She monitored estimated cost and actual cost of projects. She handled customer communication and satisfaction. She planned, coordinated and participated in the training of clients to use the business intelligence solutions.

Large Project 3

West Bend Mutual Insurance Company; West Bend, WI

Ms. Harper was responsible for interviewing executive staff to gain defined business requirements and objectives for creation of full data warehouse and for subject area data marts. She lead the project and team of data modelers, database administrator, developers, business analyst, subject matter experts, and quality assurance through out the life of the 3-year project, which included support. Nancy was the primary point of contact for the customer. She was responsible for the project budget, scope, project plan, risk management, and customer and management reporting. During the project Nancy provided client direction, knowledge transfer and education on business intelligence concepts. Nancy's team was responsible for the data mapping, conversion, data cleansing and validation. Nancy facilitated meetings and conducted customer training for delivery of the warehouse and data marts. This project was at a cost of approximately 1.5 million dollars.

Large Project 4

Concord General Insurance (CGI); Concord, NH

This project was very similar to the West Bend project in scope cost and duration. Nancy and her team conducted interviews with the executive staff to define the business requirements for this property and casualty insurance company's data warehouse. The objective was to build a full data warehouse and subject area data marts for Concord to analyze their book of business for targeted growth and risk patterns. The Concord project also overlapped the time frame of the West Bend project, demonstrating Nancy's ability to manage multiple large-scale projects simultaneously.

Nancy was the primary point of contact and led the modeling, database administrator, developers, business analyst, subject matter experts, and quality assurance analyst team throughout the project. Nancy was responsible for customer communications, project budget, scope, project plan, risk assessment, knowledge transfer, and customer and management reporting. Nancy and her team completed the data mapping, conversion, data cleansing and validation. The knowledge transfer for the customer started with the first requirements session and did not end until acceptance of all deliverables. This project had duration of 2 years, with a cost of 1.2 million dollars.

Project: Dodson Insurance Group
Role: Supervisor Client Services/Senior Business Analyst 06/93 to 08/95

As senior business analyst of an insurance company, Nancy was responsible for implementing the management reporting system integrated with the policy management system of the corporation's operating system. She also was responsible for implementing an automated reinsurance system. She trained underwriters and financial staff on processes. She supported modifications which included requirement definitions, cost analysis, test plans, testing, implementation to production and training.

PROFESSIONAL CERTIFICATIONS, ACTIVITIES AND TRAINING

Certification

PMP Certification Prep Class
Project Management Seminar

Mid American Holding Company

JD Edwards Development Training

Outside Courses

Micro Soft Access Hand-On Course

Kapstone Systems

Customer Relationship Management Training
Data Warehousing Concepts Training and Seminars
Meyers Briggs Training
Forest and Trees Training
Crystal Reports Training
SQL Courses
Project Management Courses
PMSC Operating System Conversion

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ELDON RADDA
Director of Operations/Help Desk Manager

EXPERIENCE SUMMARY

Eldon Radda is an experienced manager with more than fifteen years dedicated to technical and non-technical call center management, managing software/hardware implementation projects, software training and troubleshooting and database administration.

JOB TITLE HISTORY

Director of Operations	September 2005 – Present
Senior Operations Manager	September 2004 – August 2005
Operations Manager	June 2003 – August 2004
Help Desk Manager	April 2000 – May 2003
Manager of Software Support and Training	June 1996 – April 2000
Traffic Manager	November 1990 – June 1996

TECHNICAL SUMMARY

Hardware:	IBM PCs
Software:	MS Office (all versions), Windows 95/98/NT/2000, Magic Tracking Software
Technologies:	Client/Server
Operating Systems:	Windows 3.x, 9x, Me, NT 4, 2000, XP; System 36; AS/400
New Media:	HTML, Dreamweaver
Databases:	Sybase, MS SQL Server, Oracle, MySQL
Communications:	TCP/IP
Industries:	Public Health, Insurance, Banking, Broadcasting

EDUCATION

Bachelor of Science, June 1992
 Bellevue College
 Bellevue, Nebraska
 Degree Emphasis: Business Management

ENGAGEMENT OVERVIEW

Project: Multiple Simultaneous Public Health, Federal, and Private Sector Projects
Role: Director of Operations 06/03 to Present

As the Operations Manager, and presently Director of Operations, Eldon oversees the BPO activities of over 85 employees at operations centers located in Lenexa, Kansas; Marietta, Georgia and Greenwood, Indiana. He oversees the following services that Covansys provides: document imaging, data processing, claims processing, healthcare provider credentialing, technical help desk, customer service, computer hardware maintenance, print production and inserting, mail distribution, bank check and voucher processing, forms printing, and bank account funding and reconciliation. In addition, Eldon has responsibility for the facilities and telephony infrastructure at all Covansys PDA/BPDS locations.

Project: Multiple Simultaneous Public Health, Federal, and Private Sector Projects
Role: Help Desk Manager 04/00 to 05/03

As the help desk manager, Eldon manages a fifteen-person, four-department team responsible for external software and hardware support to more than 3,500 public health end users. Specifically, Eldon directs help desk support to WIC clients including, Indiana, Minnesota, Wisconsin and Kansas. He also directs help desk support to Early Intervention programs including Indiana, Missouri, Louisiana, New Jersey, and West Virginia. He oversees the implementation of software and hardware systems, including managing field support teams and hardware depot support. He has implemented effective ways of measuring the responsiveness and quality of support provided using surveys. He has instituted streamlined approaches for providing client support such as creating email help desk tickets and creating help desk reports online for clients. Eldon reorganized all facets of department, reducing staff turnover dramatically improving abandonment rates and average wait times. He implemented internal staff training program and developed procedures to ensure all staff members are adequately trained and qualified.

Project: Custom Software Technical Support and Training
Role: Manager of Software Support and Training 06/96 to 04/00

As manager of software support and training Eldon managed a sixteen person, 24x7 help desk for a company with more than 800 customers worldwide as the manager of software support and training. He grew the support department from five employees to sixteen, five of whom were telecommuters. He developed and led a team atmosphere. He was liaison between Support and Development. He coordinated software testing and quality assurance according to accepted standards. He was responsible for coordinating software releases and release documentation to customers. He developed a system for tracking software problems and enhancement requests. He managed large-scale software implementations for high profile customers worldwide. Database Administration of Sybase Adaptive Server Anywhere and Raima databases. Troubleshoot and train software on NT 4.0/2000 Server and Windows Terminal Server platforms with Win 95, Win 98, Win NT, Win2000 and Citrix MetaFrame clients.

Project: **Operations Management**
Role: **Traffic Manager**

01/82 to 02/91

As the traffic manager at KFXA-TV/KFXB-TV FOX, Eldon's responsibilities included managing a three person department responsible for station administration and operations and being in charge of customer service for over 200 customers. He was responsible for Network and System Administration on IBM System 36 and maintained Win 95 and UNIX machines. He managed a four-person department responsible for station administration and operations as the Traffic Manager at WICS-TV NBC. He was in charge of customer service for over 300 customers. He was responsible for Network and System Administration on IBM AS/400. Maintained Win 95, Win 3.x and UNIX machines.

PROFESSIONAL CERTIFICATIONS, ACTIVITIES AND TRAINING

Certifications

Certified Help Desk Manager – June 2002

Outside Courses

STI Knowledge Help Desk Manager Training
Legendary Customer Service
Seagate Crystal Reports

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MIKE OWENS
Senior Account Executive

EXPERIENCE SUMMARY

Mike Owens is a senior account executive for the WIC Banking team at Covansys. His background includes more than five years of developing software for our WIC Banking business, as well as being the technical lead for this team. This time spent on the WIC Banking team has enabled Mike to develop a strong background of WIC and how it relates to the banking systems. Overall, Mike has more than ten years dedicated to the design of data processing systems. He is experienced in the design and development of GUI web applications for Public Health (WIC and banking), as well as E-Commerce projects.

JOB TITLE HISTORY

Senior Account Executive	November 2004 - Current
Technical Lead	April 2003 – October 2004
Senior Programmer/Analyst	October 2001 – Mar 2003
Development Manager	July 2000 – October 2001
Programmer/Analyst	October 1997 – July 2000
Software Engineer	October 1991 – October 1997
System Development	February 1991 – October 1991

TECHNICAL SUMMARY

Programming Languages:	HTML, ASP, Javascript, XML, SOAP, Visual Basic, and SQL, ASP.NET, Visual Basic.NET, Web Services
Hardware:	IBM PCs
Software:	MS Office Suite
Operating Systems:	Window 9x/00/ME/NT/XP
Tools:	ODBC, Power Designer, ER-WIN, DOM, Visio
Databases:	Oracle, SQL Server, Microsoft Access
Communications:	PC Anywhere, VNC
Industries:	Public Health, with emphasis in WIC Banking

Project: ClaimConnect
Role: Senior Programmer/Analyst 7/01 to 9/01

As a senior programmer/analyst for the ClaimConnect application, Mike developed a Policy Search application for PDA's ClaimConnect product. The application consists of lightweight client software that communicates over the internet to a server application via XML and SOAP.

Project: Bayer Home Health
Role: Senior Programmer/Analyst 10/00 to 7/01

As a senior programmer/analyst, Mike helped to develop an ASP model web application for Bayer to allow for on-line registration of pest control contracts. The application collects data via a web browser to populate an Oracle database and sends fulfillment data to a third party vendor. The application was developed using HTML, ASP, Javascript, XML, and Oracle 8i.

Project: New Jersey WIC Software
Role: Programmer/Analyst 01/97 to 01/99

As a programmer/analyst for the New Jersey WIC application, Mike was involved in an effort to design a WIC package. As a part of this effort, he developed components of the New Jersey WIC Software Service Site, including appointment scheduler, and client processing functions. Also, was responsible for developing the service site laptop check-in and check-out process, developed in Visual Basic 5.0 and Oracle 8.0.

Project: Interface on Accounting and Imaging System
Role: Software Engineer 01/96 – 10/97

As a software engineer for Bremson Inc., Mike was involved in an effort to design and develop Visual Basic user interfaces and Visual C++ DLLs to provide data to Great Plains Accounting software and photographic production systems via ODBC.

Project: Student Image Software
Role: Software Engineer 01/95 – 01/96

As a software engineer, Mike developed a Microsoft Access database and user interface to contain and display Images stored as OLE objects linked with student data.

Project: First Foto Image Transfer
Role: Software Engineer 06/94 – 01/95

As a software engineer Mike designed and developed a Visual Basic user interface to capture and compress images of new born infants for transfer via modem from the hospital to First Foto's processing center in St. Louis.

Project: Vax Accounting Software
Role: Software Engineer 10/91 – 06/94

As a software engineer Mike developed & maintained custom VAX Basic accounting software.

PROFESSIONAL CERTIFICATIONS, ACTIVITIES AND TRAINING

Training

Application Development using Oracle PL/SQL Stored Procedures and Triggers
Object Oriented Analysis and Design using the Booch Method
Microsoft SQL Server Implementation Course

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MIKE HODGES
Operations Manager

EXPERIENCE SUMMARY

Mike Hodges is an operations manager with more than seventeen years experience working with item processing in banking operations. He has performed multiple roles during his current career with the WIC program, including the on-going role as the operations manager for WIC check processing of fourteen states. His experience includes Federal Reserve operations, banking operations and various production environments. He successfully manages an office of more than 12 people and oversees production volumes of over 5 million WIC food instruments (FIs) a month

JOB TITLE HISTORY

Banking Operations Manager	April 1999 - Present
Data Processing Operator	1993 - 1997
Operations Supervisor	1991 - 1992
Operations Officer	1985 -1991

TECHNICAL SUMMARY

Hardware:	PCs
Software:	Office '97, 2000, Windows 95/98/NT/2000
Operating Systems:	Windows 95/98/NT/2000
Industry:	Public Health check processing, specifically WIC Banking

EDUCATION

Bachelor of Arts in Accounting, 1974
Morehouse College
Atlanta, Georgia

ENGAGEMENT OVERVIEW

Project: Fourteen State Banking Operations
Role: Operations Manager 04/99 to Present

As the operations manager for WIC banking of fourteen states, Mike coordinates all aspects for the on-going administration of the check processing. He supervises the daily functions of data entry, receiving of files, production of CDs, generating of files to be sent out, and sending of reports. He is involved in the on-the-spot Quality Assurance to ensure our banking operations performs at a superior service level. Mike directs the efforts of the performance of payment, screening, communications, and image production and quality control services. He delivers outstanding service to our current customer base, contacting the State for daily operations of the contract. He serves as a liaison with the Atlanta Federal Reserve and Southern National Bank. He troubleshoots problems; and streamlines processes between the entities.

Project: Fidelity National Bank
Role: Data Processing Operator 1993 - 1997

As the data processing operator, Mike was responsible for processing and transmitting of ACH data, managing of customer support help desk, preparing and balancing incoming cash letters and processing POD transactions.

Project: Texas Credit Union
Role: Operations Supervisor 1991 - 1992

As the operations supervisor of the Texas Credit Union, Mike has assisted in formulating policies, testing equipment and hiring personnel for a new credit union operations center. He supervised Return Item personnel. He planned work methods and procedures, while resolving daily operational problems. He prepared all reports relative to production.

Project: Nations Bank
Role: Operations Officer 1985 - 1991

As the operations officer of the Nations Bank in Houston, he managed a section within the Return Items Department. He was responsible for budgeting departmental expenses, preparing performance reports, reviewing employee performance, etc. He managed various sections within Item Processing, and subsequently managed the weekend shift.

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AYRE COONEY
Account Executive

EXPERIENCE SUMMARY

Ayre Cooney is an account executive with nine years of experience in front end user development with database interaction. Ayre has performed the role of a Programmer / Analyst in telephone, mortgage, automotive, and banking sectors. He specializes in Visual Basic .NET, Visual Basic 6.0, Oracle, SQL Server and Access.

JOB TITLE HISTORY

Account Executive	March 2005 – Present
Senior Programmer/Analyst	December 2004 – March 2005
Software Programmer	April 2002 – December 2004
Software Consultant	October 2000 – April 2002

TECHNICAL SUMMARY

Languages:	Visual Basic .NET, Visual Basic 6.0, ASP, ASP.NET, 4 th Dimension, SQL/PLSQL
Hardware:	IBM PC & Compatibles
Software:	MS Office
Technologies:	Client/Server, COM, .NET
Operating Systems:	WinNT/Win2000/WinXP
Tools:	Toad, DTS Packages in SQL Server
Databases:	Oracle 8i, SQL Server 2000, MSAccess
Industries:	Telephone, mortgage, automotive, and banking

EDUCATION

Bachelor of Science, May 1995
Central Missouri State University
Warrensburg, Missouri

ENGAGEMENT OVERVIEW

Project: Food Instrument Processing System
Role: Account Executive 03/05 to Present

As an account executive for WIC Banking, Ayre leads the development of the application. He is overseeing the effort to add ACH functionality to the application that has already been developed. This application allows the users to process all the food instruments that are

received everyday. It allows users to capture data manually by entering data from the front of a check. The user can also view and print reports, Import / Export data and handle ACH transactions. The technical environment includes: Architecture – V.B 6.0 DB Server- Oracle, Reporting Tool-Crystal Reports 8.0, OS - Win2000/NT/XP, Configuration Management Tool - Visual Source Safe.

Project: Georgia WIC Information System
Role: Senior Programmer/Analyst 3/05 to 5/05

As a senior programmer/analyst, Ayre was involved in coding and testing the display of a dynamic PDF report that used data from the database to populate in the file. This application allows users to view participant information and print a document for that participant. The system would log all such requests for this report. The technical environment included: Architecture – ASP.NET DB Server- SQL Server 2000, Client – IE 5.5, IE 6.0, OS- Win XP. Configuration Tool - Visual Source Safe.

Project: Georgia Vendor Integrity Profile System
Role: Senior Programmer/Analyst 12/04 to 3/05

As a senior programmer/analyst, Ayre was involved in coding and testing change requests to a current system. This application allows the state users to obtain Vendor information regarding training, sanctions and contact information. It allows users to query the data for particular items and run reports based off the results. The system was a distributed application which meant the multiple databases on different users machines stored the same information and would have to be batched to stay in synchronization. The technical environment included: Architecture – VB 6.0 DB Server- MS Access. OS- Win2000/NT/XP. Configuration Tool - Visual Source Safe.

Project: Safety Committee Action Items
Role: Software Programmer 5/04 to 12/04

As a software programmer, Ayre was involved in requirement gathering, design, coding and testing. This application allows the users to key in new action items, assign multiple users, and set target dates for completion of action items that are determined necessary. The app allows the admin users to view data and search on items based on text, date due, and priority. The technical environment included: Architecture – ASP.NET DB Server- SQL Server 2000, Client – IE 5.5, IE 6.0, OS- Win XP.

PROFESSIONAL CERTIFICATIONS, ACTIVITIES AND TRAINING

Training

Developing Microsoft ASP.NET Web Applications Using Visual Studio.NET

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DAVID PHILLIPS
Senior Programmer/ Analyst

EXPERIENCE SUMMARY

David Phillips is a senior programmer/analyst with more than 10 years dedicated to Windows database application development. David has performed multiple consulting roles during his career. He specializes in VB/Oracle client server application and has substantial experience in public health and specialized WIC banking knowledge.

JOB TITLE HISTORY

Senior Programmer/Analyst	October 1999 – Present
Programmer/Analyst	October 1996 – October 1998
Independent Consultant	April 1994 – October 1996

TECHNICAL SUMMARY

Languages:	VB 6/.Net, ASP .Net, Delphi 4 and SQL
Hardware:	x86 based PCs, MICR sorters, scanners, hubs & routers
Software:	Microsoft Office, Open Office, etc.
Technologies:	Image Processing
Operating Systems:	DOS, Win9x/ME, WinNT/2000, & Red Hat 7.2
Tools:	Toad, Visio 2000, ERWin, Crystal Reports, ActivePDF, etc.
Databases:	Oracle, Access, & SQL Server
Communications:	VNC, RDP, VPN, & Pc Anywhere
Industries:	Public Health, WIC Banking, and Printing

EDUCATION

Bachelor of Science, June 1996
Missouri Southern State College
Joplin, Missouri
Degree Emphasis: Computer Science with minors in mathematics and physics

ENGAGEMENT OVERVIEW

Project: FIPS Maintenance and Enhancements
Role: Senior Programmer/Analyst 04/04 to Present

David is currently using his years of experience to enhance and support all aspects of Covansys' WIC Banking section. The rapid addition of clientele, banking features such as ACH, and banking law changes (Check 21) are aspects he has expertise with the WIC Banking projects.

Project: KFI Prototype Research and Design
Role: Senior Programmer/Analyst 03/04 to 04/04

An initiative, to determine risks, benefits and best techniques of moving to KFI (key from image). This will allow Covansys full advantage of the Check 21 banking legislation change set for Oct 28, 2004.

Project: Farmer Market Check Ordering Website
Role: Senior Programmer/Analyst 12/03 to 3/04

David was involved in the design and creation of a secure website for ordering Farmers' Market check stock.

Project: WIC Banking Website
Role: Senior Programmer/Analyst 09/03 to 11/03

As a senior programmer/analyst for WIC Banking, David was involved in the effort to bring all current banking clients onto the newly created WICBanking.com website. He converted data and added features based on client feedback during the beta period. Tools/Skills/Technologies used in this project: VB 6, ASP .Net, SOAP, XML, IIS, RDP, FTP and Paint Shop.

Project: iCIV (WIC Banking)
Role: Senior Programmer/Analyst 07/03 to 09/03

Upgrade for CIV to iCIV. iCIV added the ability to view images served from an internet server using Microsoft SOAP (web services), maintained backward compatibility with CIV and provided support for Windows XP. Technologies used include: Visual Basic 6.0, SOAP 2.0, Oracle 8.1.7, Access 2000, and ImgX 6.0.

Project: Manual Scan Project
Role: Senior Programmer/Analyst 05/03 to 05/03

Designed and implemented a small utility to provide a specialized interface to create replacement check images in cases where the original was damaged, missing, or unacceptable. Written in Visual Basic 6.0, utilizing the Kodak image acquisition tools.

Project: iCIBER/WebTransport
Role: Senior Programmer/Analyst 02/03 to 06/03

Designed and implemented the next generation of image file handling replacing CIBER. This new system added significant exception handling based on months of real life problems encountered in our image processing. This resulted in much greater accuracy in the image system. The system also creates and transmits images in bulk for use in the WICBanking.com website. Tools/Skills/Technologies used in this project: VB 6.0, XML, VB .Net, Oracle 8.1.7, Kodak image tools, COF 1.4, ImgX 6.0, TIFFKit, RDP, IIS and FTP.

Project: Ohio WIC Banking Conversion
Role: Senior Programmer/Analyst 01/01 to 06/01

As a senior programmer/analyst for WIC Banking, David was involved in an effort to replace an existing coupon processing system. As a part of this effort, he designed and developed many of the needed modules of the system. The effort required reverse engineering output from a MICR sorter controlled by an unsupported OS/2 system. In addition, he also set hardware requirements for the workstation and server replacement. The technical environment included: Win2k server/workstation, Oracle 8.1.7 and Visual Basic 6.0.

Project: CIBER (image handling)
Role: Senior Programmer/Analyst 01/00 to 12/00

This project replaced the previous methodology for creating distributable archives of WIC check images. The new system was completely designed and implemented by David. The system was more flexible, greatly increased processing capacity without hardware upgrades and required less human interaction. The system was built using VB 6.0 with RDO to connect to an Oracle 8.1.7. Indexes were created in the Access 97 format.

Project: WIC CIV Module
Role: Senior Programmer/Analyst 10/99 to 12/99

As a senior programmer/analyst for the Check Image Viewer (CIV) system, David was involved in an effort to enhance the WIC application with retrieving, examining and printing images of cleared food instruments. As a part of this effort, he designed and integrated applications on this customization. The technical environment included: Oracle, MS SQL Server and MS Access, TIFF image processing/document processing and mass storage R & D.

Project: NJ WIC
Role: Programmer/Analyst 12/97 to 6/99

As a programmer/analyst for the New Jersey WIC ACCESS system, David was involved in an effort to design the WIC application. He was responsible for several areas of the project including demographics, food prescription, Fastpath and general health data. The technical environment included: Oracle and Visual Basic 5/6.

Project: MN WIC
Role: Programmer/Analyst 10/96 to 11/97

As a programmer/analyst for the Minnesota WIC CHIP system, David was involved in an effort to enhance the WIC application.

Project: Custom Database Applications
Role: Independent Consultant 04/94 to 10/96

As an independent consultant, David was involved in designing and implementing custom database applications. In addition he assisted university affiliates with advanced problems on IBM PCs and IBM 902. In customization David integrated Word using OLE automation and supported the applications by remote access using Carbon Copy, etc. He installed and maintained small LANs. He provided quick on-site service for clients. He provided solutions for clients on a limited budget. With the university project he dealt with a variety of hardware and software. He developed good knowledge of telecommunications software. He was responsible for security procedures. The technical environments included: Visual Basic and MS Access

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TODD HAMMERSCHMIDT
 Senior Programmer/ Analyst

Todd Hammerschmidt is a senior programmer/analyst with more than six years of experience in software development. He has been involved in the design of front end user development with database interaction for six years. Todd has performed the role of a consultant in pharmaceutical, city government, and financial sectors. He specializes in data capture and enhancements to software applications.

JOB TITLE HISTORY

Senior Programmer/Analyst	February 2006 – Present
Software Engineer Consultant	October 2004 – February 2006
Software Engineer	December 2001 – October 2004
Senior Programmer/Analyst	April 2001 – September 2001
Software Developer Consultant	August 1999 – April 2001

TECHNICAL SUMMARY

Languages:	Visual Basic, VB.NET, VB Script, VBA, ADO, CDO, MS Framework
Hardware:	IBM PC & Compatibles
Software:	MS Office, MS Project, Formware Processing Platform, InputAccel
Technologies:	Client Server, COM, DCOM
Operating Systems:	WinNT/Win2000/WinXP, Exchange Server
Tools:	Lead Tools, Crystal Reports, Visual SourceSafe, T.O.A.D, DTS Packages in SQL Server
Databases:	Oracle, SQL Server, MS Access
Industries:	Pharmaceutical, government, manufacturing, and financial

EDUCATION

Bachelor of Science, 1999
 Friends University
 Wichita, Kansas
 Degree Emphasis: Computer Information Systems

Kansas State University Courses
 Emphasis: Mechanical Engineering

ENGAGEMENT OVERVIEW

Project: Food Instrument Processing System
Role: Senior Programmer/Analyst 02/06 to Present

As a senior programmer/analyst for WIC Banking, Todd is involved in data capture related to the application and dedicated to enhancements thereof. He is particularly working on Keying from the Image. This application allows users to capture data manually by entering data from the front of a check. The user can also view and print reports, Import / Export data and handle ACH transactions. The technical environment includes: Architecture – V.B 6.0, VB.NET, DB Server-Oracle, Reporting Tool-Crystal Reports 8.0, OS - Win2000/NT/XP, Configuration Management Tool - Visual Source Safe.

Project: Kansas City Railroad Company Screen Development
Role: Software Engineer Consultant 10/04 to 1/06

As a software engineer consultant, Todd maintained and designed front end screens for a Kansas City Railroad company which consists of over 500 screens. He was a member of the team tasked with enhancing the applications to display and translate information into multiple languages and units of measure for the railroad company.

Project: Recruiter.com
Role: Software Engineer Consultant 10/04 to 1/06

As a software engineer consultant, Todd managed project development for the startup web company. He was the chief architect in the design of the data capture application suite. He also participated in the development and testing of the project.

Project: Pearson
Role: Software Engineer 12/01 to 10/04

As a software engineer, Todd maintained and designed software applications for the data capture system using Visual Basic, .NET, InputAccel, Formware, ADO, COM, XML, Oracle, SQL Server, and OLE DB. It was a successful implementation of rollover including major enhancements and upgrades that put the project ahead of budget 1.6 million within the first month. The number of required "Keying from Image" operators were reduced from 19 down to 8. The error rate of filings were decreased from over 110 per day to less than 10. Todd supported production and researched problems within the production system. He processed paper ERISA filings to collect data for electronic processing. This included document flow design and processing using InputAccel and OCR/ICR data collection using Formware. Todd did coding and maintenance of 3rd Party OCX used by vendors to print or electronically file ERISA tax forms. He performed unit testing of bug fixes and changes. He also did estimation of development work for bid proposals.

Project: Covansys (formerly called PDA, Inc.)
Role: Senior Programmer Analyst 4/01 to 9/01

As a senior programmer analyst, Todd maintained and designed software applications for WIC Banking System using Visual Basic, Active X, ADO, RDO, COM, and OLE DB. He researched problems in production within the Oracle database using T.O.A.D and SQL, sometimes requiring correction of data. He made changes to the database to accommodate enhancements. Todd performed unit testing of bug fixes and changes. Along with this he made changes to the

test databases for QA. Todd created new databases and moved existing data around for testing purposes. He became engaged in the business analysis and design of the application.

Project: G.A. Sullivan
Role: Software Developer Consultant 8/99 to 4/01

As a software developer consultant, Todd has been engaged in different efforts and functioned in completing solutions.

A local pharmaceutical company needed to move Exchange Server mailboxes into a merging organization. The problem was solved using Visual Basic 6.0 and CDO to convert a 25+ manual process into an automated system.

A local city government wanted to post news and events to city employees. A digital dashboard was developed to post news and events and to departmentalize the postings using Visual Basic, CDO, ASP, VB script, COM and IIS.

Todd was instrumental in converting a large financial company from a 2-tier platform to a 3-tier platform using ISAPI DLL's, ASP, and COM components to generate reports out of a Sybase database.

He automated an existing Access database to import and process data feeds from various sources in a variety of formats from text to Excel spreadsheets. Complex calculations on multiple fields were added to generate final totals, all using Access 97 and Visual Basic for Applications.

Todd managed the importation of information sent by IBM into a database to create invoices for ISP accounts handled by IBM. He put into use a Visual Basic program to pull data from the database and reformat into a fixed length multi-line record text file for the PeopleSoft accounting system.

The marketing department of a national pet nutrition manufacturer needed to track receipt of veterinarian and breeder registration cards for the recommendation of using their product. Todd assisted in the solution by the creation of a fulfillment system using Visual Basic, Oracle, ADO, and COM.

In another venue Todd implemented and maintained SQL Server 7 and 2000 databases for in house training.

PROFESSIONAL CERTIFICATIONS, ACTIVITIES AND TRAINING

Training

FormWare
InputAccel software
Programming SQL Server



TERRY FORBES
Quality Assurance Analyst

EXPERIENCE SUMMARY

Terry Forbes is a Quality Assurance Analyst with more than twenty years dedicated to phone support, troubleshooting assistance to end users and Quality Assurance. This individual has performed multiple projects during his career including software/hardware upgrades and setup/maintenance for WIC accounts. He specializes in Windows XP and 2000, Web based platforms and various networking. Terry has substantial experience in healthcare and insurance services industry business processes.

JOB TITLE HISTORY

Quality Assurance Analyst	February 2004 – Current
Help Desk Coordinator	February 1999 – February 2004
Support Desk Technician/Team Lead	October 1992 – February 1999
Hardware Technician	September 1981 – October 1992

TECHNICAL SUMMARY

Languages:	SQL, Visual Basic
Hardware:	IBM compatible PCs/laptops, hubs/network cards/modems, Routers, {wide variety of PC components}
Software:	Office '97,2000, Custom WISE applications, Magic Tracking Software, WIC and Farmers' Market Nutrition Applications, TOAD -(By Quest)
Operating Systems:	NT 4.0, Windows-95/98/XP/2000
Databases:	SQL server, Access, Oracle 8i
Industries:	Healthcare, Public Health (WIC) and Insurance Services

EDUCATION

Computer Science/Telecommunications Courses (3.5GPA)
 Blue Valley Community College; Independence, Missouri

Electronic Circuits/Micro-Computer Processing (3.92 GPA)
 Electronics Institute; Kansas City, Missouri

Oracle Track – [DBA with Oracle]
 Longview Community College, Kansas City, Missouri

MCSE - Microsoft Certified Systems Engineer
 New Horizons; Overland Park, Kansas

ENGAGEMENT OVERVIEW

Project: WIC Check Processing
Role: Quality Assurance Analyst 02/04 to present

As a quality assurance analyst for the WIC banking Division, Terry documents the business requirements for FIPS (Food Instrument Processing System), documents the business requirements for CIV (Check Image Viewer) and performs quality assurance testing of both FIPS and CIV. He performs acceptance testing with state personnel and produces the CIV User manuals for the state. Terry also works with the Farmers Market Program's to ensure Covansys meets the expectations of the requirements for each individual contract. He initiates the setup of each Farmers Market program in production, as well as WIC. Terry provides on-going daily support to the State programs.

Project: WIC Help Desk
Role: IT Help Desk Supervisor 02/99 to 2/04

As an information technology help desk supervisor, Terry's function was as the facilitator for the help desk needs for the states of New Jersey and Indiana WIC programs. He supervised a team of help desk technicians, wrote reviews and performed administrative duties as needed. He oversees daily activity of technicians as well as uses SQL (Structured Query Language) to Query Oracle database to resolve problems with custom applications.

He trouble-shoots hardware /software and networks through phone support and resolve issues by dialing into NT servers in a LAN environments. He directs and motivates help desk technicians on a day-to-day basis, making certain that priorities are followed, procedures are working and Covansys' contractual obligations are met. He logs all customer contact in the call tracking software. He researches, and responds to highly complex questions in accordance with current standards. He acts as the highest level of escalation for user problems within the help desk.

Project: IT Help Desk
Role: Support Desk Team Leader - Western Auto 1992 - 1999

As a support desk team leader for a national company, Terry supervised technicians and provided user support of multi-unit corporate system. He hired, trained, conducted performance reviews, and dismissed technicians.

Project: Hardware Inventory Help Desk
Role: Support Desk Technician 1981-1992

As support desk technician Terry troubleshoot hardware/software and networks through phone support. He provided technical support over the phone and/or via remote access by assisting all levels of user personnel with software and hardware problems/upgrades. He assembled, tested, and performed diagnostics on desktop PC's. He controlled inventory and shipping of hardware.

PROFESSIONAL CERTIFICATIONS, ACTIVITIES AND TRAINING

Certifications

Microsoft Certified Systems Engineer Implementation Course

Activities

Help Desk Seminars

Training

Help Desk Customer service

Visual Basic Programming and Oracle Track

Interviewing

Leadership Training

APPENDIX B: AFFIDAVIT

AFFIDAVIT

Please type
IN
WIC 80480

West Virginia Code §5A-3-10a states:

No contract or renewal of any contract may be awarded by the state or any of its vendor or prospective vendor when the vendor or prospective vendor or a related prospective vendor is a debtor and the debt owned is an amount greater than or aggregate

DEFINITIONS:

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Debtor" means any individual, corporation, partnership, association, limited liability company or any other form or business association owing a debt to the state or any of its political subdivisions. "Political subdivision" means any county commission; municipality; county board of education; any instrumentality established by a county or municipality; any separate corporation or instrumentality established by one or more counties or municipalities, as permitted by law; or any public body charged by law with the performance of a government function or whose jurisdiction is coextensive with one or more counties or municipalities. "Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceeds five percent of the total contract amount.

EXCEPTION:

The prohibition of this section does not apply where a vendor has contested any tax administered pursuant to chapter eleven of this code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

LICENSING:

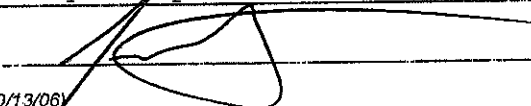
Vendors must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agencies or political subdivision. Furthermore, the vendor must provide all necessary releases to obtain information to enable the Director or spending unit to verify that the vendor is licensed and in good standing with the above entities.

CONFIDENTIALITY:

The vendor agrees that he or she will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the agency's policies, procedures and rules. Vendors should visit www.state.wv.us/admin/purchase/privacy for the Notice of Agency Confidentiality Policies.

Under penalty of law for false swearing (West Virginia Code, §61-5-3), it is hereby certified that the vendor acknowledges the information in this said affidavit and are in compliance with the requirements as stated.

Vendor's Name: Covansys Corporation

Authorized Signature:  Date: 12/07/06

No Debt Affidavit (Revised 10/13/06)