



Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

State of West Virginia Master Agreement

Order Date: 08-03-2026

CORRECT ORDER NUMBER MUST
APPEAR ON ALL PACKAGES, INVOICES,
AND SHIPPING PAPERS. QUESTIONS
CONCERNING THIS ORDER SHOULD BE
DIRECTED TO THE DEPARTMENT
CONTACT.

Order Number:	CMA 0511 2688 BMS2400000001 4	Procurement Folder:	1136360
Document Name:	EXTERNAL QUALITY REVIEW ORGANIZATION	Reason for Modification:	
Document Description:	EXTERNAL QUALITY REVIEW ORGANIZATION	Change Order 03	
Procurement Type:	Central Master Agreement	To Renew Contract	
Buyer Name:			
Telephone:			
Email:			
Shipping Method:	Best Way	Effective Start Date:	2023-09-01
Free on Board:	FOB Dest, Freight Prepaid	Effective End Date:	2027-08-31

VENDOR	DEPARTMENT CONTACT																				
Vendor Customer Code: 000000193004 QLARANT QUALITY SOLUTIONS INC 28464 MARLBORO AVENUE EASTON MD 21601 US Vendor Contact Phone: 410-822-0697 Extension: Discount Details: <table><thead><tr><th></th><th>Discount Allowed</th><th>Discount Percentage</th><th>Discount Days</th></tr></thead><tbody><tr><td>#1</td><td>No</td><td>0.0000</td><td>0</td></tr><tr><td>#2</td><td>No</td><td></td><td></td></tr><tr><td>#3</td><td>No</td><td></td><td></td></tr><tr><td>#4</td><td>No</td><td></td><td></td></tr></tbody></table>		Discount Allowed	Discount Percentage	Discount Days	#1	No	0.0000	0	#2	No			#3	No			#4	No			Requestor Name: Stuart Sellaars Requestor Phone: 304-352-4319 Requestor Email: stuart.sellaars@wv.gov 2027 FILE LOCATION _____
	Discount Allowed	Discount Percentage	Discount Days																		
#1	No	0.0000	0																		
#2	No																				
#3	No																				
#4	No																				

INVOICE TO	SHIP TO
PROCUREMENT OFFICER: 304-352-4286 HEALTH AND HUMAN RESOURCES BUREAU FOR MEDICAL SERVICES 350 CAPITOL ST, RM 251 CHARLESTON WV 25301-3709 US	PROCUREMENT OFFICER: 304-352-4286 HEALTH AND HUMAN RESOURCES BUREAU FOR MEDICAL SERVICES 350 CAPITOL ST, RM 251 CHARLESTON WV 25301-3709 US

CR 8-6-26
Purchasing Division's File Copy

Total Order Amount: Open End

PURCHASING DIVISION AUTHORIZATION

DATE: 8/4/26
ELECTRONIC SIGNATURE ON FILE

ATTORNEY GENERAL APPROVAL AS TO FORM

DATE: 8/13/2026
ELECTRONIC SIGNATURE ON FILE

ENCUMBRANCE CERTIFICATION

DATE: 8-13-26
ELECTRONIC SIGNATURE ON FILE

Extended Description:

Change Order

Change Order No. 03 is issued to renew the original contract according to all terms, conditions, prices and specifications contained in the original contract including all authorized change orders.

Effective date of renewal 09/01/2026 through 08/31/2027.

Renewal Years Remaining: 0

No other changes.

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
1	93151507				0.000000
Service From		Service To	Service Contract Amount		
	2023-09-01	2023-10-31		29144.48	

Commodity Line Description: Startup 2 Months

Extended Description:

Startup (2 Months) (4.1.11 - 4.1.12)

Service Period: 09/01/2023-10/31/2023

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
2	93151507				0.000000
Service From		Service To	Service Contract Amount		
	2023-11-01	2024-08-31		75950.36	

Commodity Line Description: Base Year One External Quality Review Activities (10 Months)

Extended Description:

Base Year One External Quality Review Activities (10 Months) (4.1.1)

Service Period: 11/01/2023-08/31/2024

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
3	93151507				0.000000
Service From		Service To	Service Contract Amount		
	2023-11-01	2024-08-31		50227.52	

Commodity Line Description: Base Year One Development & Validation of PIP's (10 Months)

Extended Description:

Base Year One Development & Validation of Performance Improvement Projects (10 Months) (4.1.3)

Service Period: 11/01/2023-08/31/2024

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
4	93151507				0.000000
Service From		Service To	Service Contract Amount		
	2023-11-01	2024-08-31		36757.08	

Commodity Line Description: BY1 Qt Analysis of Pre-Service Denial Reports (10 Months)

Extended Description:

Base Year Quarterly Analysis of Pre-Service Denial, Appeals, and Grievance Reports (10 Months) (4.1.5)

Service Period: 11/01/2023-08/31/2024

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
5	93151507				0.000000
	Service From	Service To		Service Contract Amount	
	2023-11-01	2024-08-31		106427.95	

Commodity Line Description: Base Year One Validation of Performance Measures (10 Months)

Extended Description:

Base Year One Validation of Performance Measures (10 Months) (4.1.2)
Service Period: 11/01/2023-08/31/2024

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
6	93151507				0.000000
	Service From	Service To		Service Contract Amount	
	2023-11-01	2024-08-31		120995.24	

Commodity Line Description: Base Year One Encounter Data Validation (10 Months)

Extended Description:

Base Year One Encounter Data Validation (10 Months) (4.1.4)
Service Period: 11/01/2023-08/31/2024

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
7	93151507				0.000000
	Service From	Service To		Service Contract Amount	
	2023-11-01	2024-08-31		61291.72	

Commodity Line Description: Base Year One Annual Technical Report (10 Months)

Extended Description:

Base Year One Annual Technical Report (10 Months) (4.1.6)
Service Period: 11/01/2023-08/31/2024

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
8	93151507				0.000000
	Service From	Service To		Service Contract Amount	
	2023-11-01	2024-08-31		80407.85	

Commodity Line Description: Base Year One Access to Care Standard Evaluation (10 Months)

Extended Description:

Base Year One Access to Care Standard Evaluation (4.1.8.9) (10 Months)
Service Period: 11/01/2023-08/31/2024

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
9	93151507				0.000000
	Service From	Service To		Service Contract Amount	
	2023-11-01	2024-08-31		230000.00	

Commodity Line Description: Base Year One Ad Hoc Reporting Services (12 Months)

Extended Description:

Base Year One Ad Hoc Reporting Services (12 Months) (4.1.9.1)
Service Period: 11/01/2023-08/31/2024

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
10	93151507				0.000000
Service From		Service To	Service Contract Amount		
2023-11-01		2024-08-31	230000.00		

Commodity Line Description: Base Year One Ad Hoc Technical Assistance (12 Months)

Extended Description:

Base Year One Ad Hoc Technical Assistance (12 Months) (4.1.9.3)
Service Period: 11/01/2023-08/31/2024

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
11	93151507				0.000000
Service From		Service To	Service Contract Amount		
2023-11-01		2024-08-31	115000.00		

Commodity Line Description: Base Year One Quality Rating System (12 Months)

Extended Description:

Base Year One Ad Hoc Services--Quality Rating System (12 Months) (4.1.9.2)
Service Period: 11/01/2023-08/31/2024

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
12	93151507				0.000000
Service From		Service To	Service Contract Amount		
2024-09-01		2025-08-31	78464.88		

Commodity Line Description: Optional Renewal Year One External Quality Review Activities

Extended Description:

Optional Renewal Year One External Quality Review Activities (4.1.1)
Service Period: 09/01/2024-08/31/2025

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
13	93151507				0.000000
Service From		Service To	Service Contract Amount		
2024-09-01		2025-08-31	52487.76		

Commodity Line Description: Opt. Renewal Year 1 Development & Validation of PIP's

Extended Description:

Optional Renewal Year One Development and Validation of Performance Improvement Projects (4.1.3)
Service Period: 09/01/2024-08/31/2025

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
14	93151507				0.000000
Service From		Service To	Service Contract Amount		
2024-09-01		2025-08-31	38411.16		

Commodity Line Description: Opt. Renewal Yr 1 Qtrly Analysis-Denials,Appeals,Grievances

Extended Description:

Optional Renewal Year One: Quarterly Analysis of Pre-Service Denial ,Appeals and Grievance Reports (4.1.5)
Service Period: 09/01/2024-08/31/2025

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
15	93151507				0.000000
Service From		Service To		Service Contract Amount	
2024-09-01		2025-08-31		111217.20	

Commodity Line Description: Optional Renewal Year One Validation of Performance Measures

Extended Description:
Optional Renewal Year One Validation of Performance Measures (4.1.2)
Service Period: 09/01/2024-08/31/2025

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
16	93151507				0.000000
Service From		Service To		Service Contract Amount	
2024-09-01		2025-08-31		126440.02	

Commodity Line Description: Optional Renewal Year One Encounter Data Validation

Extended Description:
Optional Renewal Year One Encounter Data Validation (4.1.4)
Service Period: 09/01/2024-08/31/2025

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
17	93151507				0.000000
Service From		Service To		Service Contract Amount	
2024-09-01		2025-08-31		64049.84	

Commodity Line Description: Optional Renewal Year One Annual Technical Report

Extended Description:
Optional Renewal Year One Annual Technical Report (4.1.6)
Service Period: 09/01/2024-08/31/2025

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
18	93151507				0.000000
Service From		Service To		Service Contract Amount	
2024-09-01		2025-08-31		84026.21	

Commodity Line Description: Optional Renewal Year 1 Access to Care Standard Evaluations

Extended Description:
Optional Renewal Year 1 Access to Care Standard Evaluations (4.1.8.9)
Service Period: 09/01/2024-08/31/2025

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
19	93151507				0.000000
Service From		Service To		Service Contract Amount	
2024-09-01		2025-08-31		230000.00	

Commodity Line Description: Optional Renewal Year One Ad Hoc Reporting Services

Extended Description:
Optional Renewal Year One Ad Hoc Reporting Services (4.1.9) Estimated 5000 hours.
Service Period: 09/01/2024-08/31/2025

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
20	93151507				0.000000
Service From		Service To	Service Contract Amount		
2024-09-01		2025-08-31	230000.00		

Commodity Line Description: Optional Renewal Year One Ad Hoc Technical Assistance

Extended Description:

Optional Renewal Year One Ad Hoc Technical Assistance (4.1.9.2)

Estimated 5000 hours.

Service Period: 09/01/2024-08/31/2025

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
21	93151507				0.000000
Service From		Service To	Service Contract Amount		
2024-09-01		2025-08-31	115000.00		

Commodity Line Description: Optional Renewal Year One Quality Rating System

Extended Description:

Optional Renewal Year One Quality Rating System (4.1.9.3)

Estimated 2500 hours

Service Period: 09/01/2024-08/31/2025

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
22	93151507				0.000000
Service From		Service To	Service Contract Amount		
2025-09-01		2026-08-31	81092.52		

Commodity Line Description: Optional Renewal Year Two External Quality Review Activities

Extended Description:

Optional Renewal Year Two External Quality Review Activities (4.1.1)

Service Period: 09/01/2025-08/31/2026

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
23	93151507				0.000000
Service From		Service To	Service Contract Amount		
2025-09-01		2026-08-31	54849.72		

Commodity Line Description: Optional Renewal Year Two Development &Validation of PIP's

Extended Description:

Optional Renewal Year Two Development and Validation of Performance Improvement Projects (4.1.3)

Service Period: 09/01/2025-08/31/2026

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
24	93151507				0.000000
Service From		Service To	Service Contract Amount		
2025-09-01		2026-08-31	40139.68		

Commodity Line Description: Opt Renew Yr Two Qtrly Analysis-Denial, Appeals & Grievance

Extended Description:

Optional Renewal Year Three Quarterly Analysis of Pre-Service Denial, Appeals and Grievance Reports (4.1.5)

Service Period: 09/01/2025-08/31/2026

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
25	93151507				0.000000
Service From		Service To	Service Contract Amount		
2025-09-01		2026-08-31	116221.98		

Commodity Line Description: Optional Renewal Year Two Validation of Performance Measures

Extended Description:

Optional Renewal Year Two Validation of Performance Measures (4.1.2)
Service Period: 09/01/2025-08/31/2026

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
26	93151507				0.000000
Service From		Service To	Service Contract Amount		
2025-09-01		2026-08-31	132129.83		

Commodity Line Description: Optional Renewal Year Two Encounter Data Validation

Extended Description:

Optional Renewal Year Two Encounter Data Validation (4.1.4)
Service Period: 09/01/2025-08/31/2026

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
27	93151507				0.000000
Service From		Service To	Service Contract Amount		
2025-09-01		2026-08-31	66932.09		

Commodity Line Description: Optional Renewal Year Two Annual Technical Report

Extended Description:

Optional Renewal Year Two Annual Technical Report (4.1.6)
Service Period: 09/01/2025-08/31/2026

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
28	93151507				0.000000
Service From		Service To	Service Contract Amount		
2025-09-01		2026-08-31	87807.39		

Commodity Line Description: Optional Renewal Year Two Access to Care Standard Evaluation

Extended Description:

Optional Renewal Year Two Access to Care Standard Evaluation (4.1.8.9)
Service Period: 09/01/2025-08/31/2026

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
29	93151507				0.000000
Service From		Service To	Service Contract Amount		
2025-09-01		2026-08-31	230000.00		

Commodity Line Description: Optional Renewal Year Two Ad Hoc Reporting Services

Extended Description:

Optional Renewal Year Two Ad Hoc Reporting Services (4.1.9.1)
Estimated 5000 hours
Service Period: 09/01/2025-08/31/2026

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
30	93151507				0.000000
Service From		Service To	Service Contract Amount		
2025-09-01		2026-08-31	230000.00		

Commodity Line Description: Optional Renewal Year Two Ad Hoc Technical Assistance

Extended Description:

Optional Renewal Year Two Ad Hoc Technical Assistance (4.1.9.3)

Estimated 5000 hours.

Service Period: 09/01/2025-08/31/2026

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
31	93151507				0.000000
Service From		Service To	Service Contract Amount		
2025-09-01		2026-08-31	115000.00		

Commodity Line Description: Opt. Renewal Year Two Quality Rating System

Extended Description:

Optional Renewal Year Two Quality Rating System (4.1.9.2)

Estimated 2500 hours

Service Period: 09/01/2025-08/31/2026

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
32	93151507				0.000000
Service From		Service To	Service Contract Amount		
2026-09-01		2027-08-31	83838.44		

Commodity Line Description: Optional Renewal Year Three External Quality Review

Extended Description:

Optional Renewal Year Three External Quality Review Activities (4.1.1)

Service Period: 09/01/2026-08/31/2027

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
33	93151507				0.000000
Service From		Service To	Service Contract Amount		
2026-09-01		2027-08-31	57317.96		

Commodity Line Description: Optional Renewal Year Three Development & Validation of PIP's

Extended Description:

Optional Renewal Year Three Development and Validation of Performance Improvement Projects (4.1.3)

Service Period: 09/01/2026-08/31/2027

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
34	93151507				0.000000
Service From		Service To	Service Contract Amount		
2026-09-01		2027-08-31	41945.96		

Commodity Line Description: Opt Renew Yr 3 Qtrly Analysis-Denial, Appeals & Grievance

Extended Description:

Optional Renewal Year Three Quarterly Analysis of Pre-Service Denial, Appeals and Grievance Reports (4.1.5)

Service Period: 09/01/2026-08/31/2027

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
35	93151507				0.000000
Service From		Service To		Service Contract Amount	
2026-09-01		2027-08-31		121451.97	

Commodity Line Description: Optional Renewal Year 3 Validation of Performance Measures

Extended Description:

Optional Renewal Year Three Validation of Performance Measures (4.1.2)

Service Period: 09/01/2026-08/31/2027

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
36	93151507				0.000000
Service From		Service To		Service Contract Amount	
2026-09-01		2027-08-31		138075.67	

Commodity Line Description: Optional Renewal Year Three Encounter Data Validation

Extended Description:

Optional Renewal Year Three Encounter Data Validation (4.1.4)

Service Period: 09/01/2026-08/31/2027

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
37	93151507				0.000000
Service From		Service To		Service Contract Amount	
2026-09-01		2027-08-31		69944.03	

Commodity Line Description: Optional Renewal Year Three Annual Technical Report

Extended Description:

Optional Renewal Year Three Annual Technical Report (4.1.6)

Service Period: 09/01/2026-08/31/2027

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
38	93151507				0.000000
Service From		Service To		Service Contract Amount	
2026-09-01		2027-08-31		91758.72	

Commodity Line Description: Optional Renewal Year 3 Access to Care Standard Evaluation

Extended Description:

Optional Renewal Year Three Access to Care Standard Evaluation (4.1.8.9)

Service Period: 09/01/2026-08/31/2027

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
39	93151507				0.000000
Service From		Service To		Service Contract Amount	
2026-09-01		2027-08-31		230000.00	

Commodity Line Description: Optional Renewal Year Three Ad Hoc Reporting Services

Extended Description:

Optional Renewal Year Two Ad Hoc Reporting Services (4.1.9.1)

Estimated 5000 hours

Service Period: 09/01/2026-08/31/2027

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
40	93151507				0.000000
Service From		Service To		Service Contract Amount	
2026-09-01		2027-08-31		230000.00	

Commodity Line Description: Optional Renewal Year 3 Ad Hoc Technical Assistance

Extended Description:

Optional Renewal Year Three Ad Hoc Technical Assistance (4.1.9.3)

Estimated 5000 hours.

Service Period: 09/01/2025-08/31/2026

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
41	93151507				0.000000
Service From		Service To		Service Contract Amount	
2026-09-01		2027-08-31		115000.00	

Commodity Line Description: Opt. Renewal Year Three Quality Rating System

Extended Description:

Optional Renewal Year Three Quality Rating System (4.1.9.2)

Estimated 2500 hours

Service Period: 09/01/2026-08/31/2027



April 29, 2026

Jimmy Dowden, WVPBC
Director, Procurement Services
WV Bureau for Medical Services
350 Capitol Street, RM 251
Charleston, WV 25301-3707

RE: WV Contract No. CMA 0511 2688 BMS 24*01 – External Quality Review Organization Services

Dear Mr. Dowden:

Qlarant Quality Solutions, Inc. ("Qlarant") agrees to renew the above-referenced existing contract to provide services to the State of West Virginia for the period 09/01/2026 through 08/31/2027. Qlarant agrees to provide services to the Bureau of Medical Services under the same terms, conditions, prices, and specifications as the current contract, including all authorized change orders or modifications. Qlarant understands there are zero (0) additional renewal years remaining.

Attached are the following items:

- Qlarant Quality Solutions, Inc. Certificate of Insurance;
- Certification of being a Quality Improvement Organization (QIO) – Like Entity;
- Certified Professional in Healthcare Quality certificate for Heather Smith, HEDIS Measure Analyst and Contract Manager; and
- Certified Professional in Healthcare Quality certificate for Jody Jobeck, Quality Improvement Director;

Qlarant stands ready to continue providing these critical services, as required under federal regulations, to support the State's continued success in operating its managed care programs. If anything further is required from Qlarant in connection with the renewal, please do not hesitate to contact Angela Townsend-Williams by email at Townsend-WilliamsA@Qlarant.com or by phone at (410) 763-6240.

Thank you for the opportunity to provide services to the citizens of the State of West Virginia. We look forward to another productive year.

Sincerely,

Ronald G. Forsythe, Jr., PhD
Chief Executive Officer

Cc: Marion Olivier
Peter Calderwood
Heather Smith

Agree to renew.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
28	Optional Renewal Year Two Access to Care Standard Evaluation				87807.39

Comm Code	Manufacturer	Specification	Model #
93151507			

Commodity Line Comments: N/A

Extended Description:

Optional Renewal Year Two Access to Care Standard Evaluation (4.1.8.9)
Service Period: 09/01/2025-08/31/2026

Ok
Althea Greenhowe

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
29	Optional Renewal Year Two Ad Hoc Reporting Services				230000.00

Comm Code	Manufacturer	Specification	Model #
93151507			

Commodity Line Comments: N/A

Extended Description:

Optional Renewal Year Two Ad Hoc Reporting Services (4.1.9.1)
Estimated 5000 hours
Service Period: 09/01/2025-08/31/2026

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
30	Optional Renewal Year Two Ad Hoc Technical Assistance				230000.00

Comm Code	Manufacturer	Specification	Model #
93151507			

Commodity Line Comments: N/A

Extended Description:

Optional Renewal Year Two Ad Hoc Technical Assistance (4.1.9.3)
Estimated 5000 hours.
Service Period: 09/01/2025-08/31/2026

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
31 *	Opt. Renewal Year Two Quality Rating System				115000.00

Comm Code	Manufacturer	Specification	Model #
93151507			

Commodity Line Comments: N/A

Extended Description:

Optional Renewal Year Two Quality Rating System (4.1.9.2)
Estimated 2500 hours
Service Period: 09/01/2025-08/31/2026

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
32 *	Optional Renewal Year Three External Quality Review				83838.44

Comm Code	Manufacturer	Specification	Model #
93151507			

Commodity Line Comments: N/A

Extended Description:

Optional Renewal Year Three External Quality Review Activities (4.1.1)
Service Period: 09/01/2026-08/31/2027

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
33 *	Optional Renewal Yr Three Development & Validation of PIP's				57317.96

Comm Code	Manufacturer	Specification	Model #
93151507			

Commodity Line Comments: N/A

Extended Description:

Optional Renewal Year Three Development and Validation of Performance Improvement Projects (4.1.3)
Service Period: 09/01/2026-08/31/2027

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
34 *	Opt Renewal Yr 3 Qtrly Analysis Denial, Appeals & Grievance				41945.96

Comm Code	Manufacturer	Specification	Model #
93151507			

Commodity Line Comments: N/A

Extended Description:

Optional Renewal Year Three Quarterly Analysis of Pre-Service Denial, Appeals & Grievance Reports (4.1.5)
Service Period: 09/01/2026-08/31/2027

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
35 *	Optional Renewal Year 3 Validation of Performance Measures				121451.97

Comm Code	Manufacturer	Specification	Model #
93151507			

Commodity Line Comments: N/A

Extended Description:

Optional Renewal Year 3 Validation of Performance Measures (4.1.2)
Service Period: 09/01/2026-08/31/2027

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
36 *	Optional Renewal Year Three Encounter Data Validation				138075.67

Comm Code	Manufacturer	Specification	Model #
93151507			

Commodity Line Comments: N/A

Extended Description:

Optional Renewal Year Three Encounter Data Validation (4.1.4)
Service Period: 09/01/2026-08/31/2027

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
37 *	Optional Renewal Year Three Annual Technical Report				69944.03

Comm Code	Manufacturer	Specification	Model #
93151507			

Commodity Line Comments: N/A

Extended Description:

Optional Renewal Year Three Annual Technical Report (4.1.6)
Service Period: 09/01/2026-08/31/2027

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
38 *	Optional Renewal Year 3 Access to Care Standard Evaluation				91758.72

Comm Code	Manufacturer	Specification	Model #
93151507			

Commodity Line Comments: N/A

Extended Description:

Optional Renewal Year 3 Access to Care Standard Evaluation (4.1.8.9)
Service Period: 09/01/2026-08/31/2027

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
39 *	Optional Renewal Year Three Ad Hoc Reporting Services				230000.00

Comm Code	Manufacturer	Specification	Model #
93151507			

Commodity Line Comments: N/A

Extended Description:

Optional Renewal Year Three Ad Hoc Reporting Services (4.1.9.1)
Estimated 5000 hours
Service Period: 09/01/2026-08/31/2027

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
40 *	Optional Renewal Year Three Ad Hoc Technical Assistance				230000.00

Comm Code	Manufacturer	Specification	Model #
93151507			

Commodity Line Comments: N/A

Extended Description:

Optional Renewal Year Three Ad Hoc Technical Assistance (4.1.9.3)
Estimated 5000 hours.
Service Period: 09/01/2026-08/31/2027

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
41 *	Optional Renewal Year Three-Quality Rating System				115000.00

Comm Code	Manufacturer	Specification	Model #
93151507			

Commodity Line Comments: N/A

Extended Description:

Optional Renewal Year Three Quality Rating System (4.1.9.2)

Estimated 2500 hours

Service Period: 09/01/2026-08/31/2027



STATE OF WEST VIRGINIA
DEPARTMENT OF HUMAN SERVICES
BUREAU FOR MEDICAL SERVICES

Carl Ayers, MSW
Cabinet Secretary

Christy D. Donohue, CMC
Commissioner

DATE: August 4, 2026

TO: Crystal Hustead
Senior Buyer
State of West Virginia Purchasing Division

FROM: Althea Greenhowe *Althea Greenhowe*
Procurement Specialist, Senior
Office of Shared Administration/Purchasing

RE: PF 1136360, CMA BMS24*01 – Change Order - 3
Dept 0511

The West Virginia Bureau for Medical Services (BMS) respectfully requests the approval of the above-referenced change order with Qlarant Quality Solutions Inc. Change Order - 3 is issued to renew the original contract according to all terms, conditions, prices, and specifications contained in the original contract including all authorized change orders.

Currently, we are requesting the contract renewal of CMA BMS24*01. The service period will be 09/01/2026 - 08/31/2027.

Please feel free to contact me if additional documentation or details are needed. I can be reached at 304-352-3924 or althea.m.greenhowe@wv.gov. Thank you for your time and consideration in this matter.





Mark D. Scott
Cabinet Secretary

STATE OF WEST VIRGINIA
DEPARTMENT OF ADMINISTRATION
OFFICE OF TECHNOLOGY
State Capitol
Charleston, West Virginia 25305

Joshua D. Spence
Chief Information Officer

**TO: Christopher Itson, Procurement Associate
Department of Health and Human Resources**

FROM: Joshua D. Spence, Chief Information Officer
Office of Technology

**SUBJECT: INFORMATION TECHNOLOGY PROCUREMENT
HR004373 BMS23*03 IS&C NUMBER: 2023-2220**

DATE: July 18, 2023

West Virginia Code §5A-6-4(a)(3) permits the Chief Technology Officer to "evaluate the economic justification, system design and suitability of information equipment and related services, and review and make recommendations on the purchase, lease or acquisition of information equipment and contracts for related services by the state spending units."

West Virginia Code §5A-6-4c requires that the Chief Technology Officer review and approve "a major information technology project."

West Virginia Code §5A-6-5 requires that "any state spending unit that pursues an information technology purchase that does not meet the definition of a 'major technology project' and that is required to submit a request for proposal to the State Purchasing Division prior to purchasing goods or services shall obtain the approval of the Chief Technology Officer, in writing, of any proposed purchase of goods or services related to its information technology and telecommunication systems."

After conducting a review of your request for a blanket MIS/OT approval for award of BMS23*03 and all optional renewals for the External Quality Review Organization (EQRO) vendor, the Office of Technology has determined:

X That your request is approved.

That your request is not subject to the review and approval provisions contained in Chapter 5A, Article 6 of the Code, therefore, it does not need approval by the Office of Technology.

This memorandum constitutes this office's official review and a copy should be attached to your purchase order and any other correspondence related to this request.

If you have questions, or need additional information, please contact Consulting Services at Consulting.Services@wv.gov.



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Simple Search

Search Editor

- ☐ Any Words
- ☐ All Words
- ☐ Exact Phrase

e.g. 123456789, Smith Corp

"qlarant quality solutions inc"

Entity

Location

Status

- ☒ Active
- ☐ Inactive

Reset

Entity Information



All Entity Information

Entities

Disaster Response Registry

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West Virginia Secretary of State — Online Data Services

Business and Licensing

Online Data Services Help

Business Organization Detail

NOTICE: The West Virginia Secretary of State's Office makes every reasonable effort to ensure the accuracy of information. However, we make no representation or warranty as to the correctness or completeness of the information. If information is missing from this page, it is not in the The West Virginia Secretary of State's database.

QLARANT QUALITY SOLUTIONS, INC.

Organization Information								
Org Type	Effective Date	Established Date	Filing Date	Charter	Class	Sec Type	Termination Date	Termination Reason
C Corporation	11/4/1996		11/4/1996	Foreign	Non-Profit			

Organization Information			
Business Purpose	5416 - Professional, Scientific and Technincal Servies - Professional, Scientific and Technincal Servies - Management, Scientific and Tech Consulting Services (administrative, general, HR, marketing, process, physical distribution, logistics, environmental)		Capital Stock 0.0000
Charter County			Control Number 0
Charter State	MD		Excess Acres 0
At Will Term	Member Managed		
At Will Term Years			Par Value 0.000000
Authorized Shares	0		Young Entrepreneur Not Specified

Addresses	
Type	Address
Notice of Process Address	C T CORPORATION SYSTEM 5098 WASHINGTON ST W STE 407 CHARLESTON, WV, 253131561
Principal Office Address	28464 MARLBORO AVENUE EASTON, MD, 21601 USA
Principal Office Mailing Address	28464 MARLBORO AVENUE EASTON, MD, 21601 USA
Type	Address

Officers	
Type	Name/Address
Director	ANTHONY KERN 28464 MARLBORO AVENUE EASTON, MD, 21601
Director	REGINA KNOX WOODS 28464 MARLBORO AVENUE EASTON, MD, 21601
President	RONALD G. FORSYTHE JR. 28464 MARLBORO AVENUE EASTON, MD, 21601

Secretary	CHANTY BRADY 28464 MARLBORO AVENUE EASTON, MD, 21601
Treasurer	CHANTY BRADY 28464 MARLBORO AVENUE EASTON, MD, 21601
Type	Name/Address

Name Changes	
Date	Old Name
3/14/2018	DELMARVA FOUNDATION FOR MEDICAL CARE, INC.
Date	Old Name

Date	Amendment
3/14/2018	NAME CHANGE: FROM DELMARVA FOUNDATION FOR MEDICAL CARE, INC.
Date	Amendment

Annual Reports
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COMPLIANCE VERIFICATION CHECKLIST FOR REQUISITION SUBMISSION

<i>Purchasing Division Use:</i> Buyer: <u>Crystal Husted</u> Date: <u>8/4/26</u> Solicitation No. <u>CMA BMS24*01</u>	Agency: DoHS-BMS Procurement Officer Submitting Requisition: Althea Greenhowe Requisition No. CMA 0511 BMS24*01 PF No.: 1136360
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This checklist **MUST** be completed by a state agency's designated procurement officer and submitted with the Purchase Requisition to the Purchasing Division. The purpose of the checklist is to verify that an agency procurement officer has obtained and included required documentation necessary for the Purchasing Division to process the requisition without future processing disruptions. At the agency's preference, the agency **MUST** either submit the checklist by attaching it to the requisition's Header **OR** by placing it in the requisition's Procurement Folder.

FOR ALL SOLICITATION TYPES:

	Compliance Check Type	Required	Provided, if Required	Not Required	Purch. Div. Confirmation
1	Specifications and Pricing Page included	☒	☐	☐	☐
2	Use of correct specification template	☒	☐	☐	☐
3	Use of correct requisition type [CRQS → CCT or CPO] or [CRQM → CMA]	☒	☐	☐	☐
4	Use of most current terms and conditions (www.state.wv.us/admin/purchase/TCP.pdf)	☒	☐	☐	☐
5	Maximum budgeted amount in wvOASIS	☒	☐	☐	☐
6	Suggested vendors in wvOASIS	☒	☐	☐	☐
7	Capitol Building Commission pre-approval	☐	☐	☐	☐
8	Financing (Governor's Office) pre-approval	☐	☐	☐	☐
9	Fleet Management Division pre-approval	☐	☐	☐	☐

	Compliance Check Type	Required	Provided, if Required	Not Required	Purch. Div. Confirmation
10	Insurance requirements				
	Commercial General Liability	☐	☐	☐	☐
	Automobile Liability	☐	☐	☐	☐
	Workers' Compensation/Employer's Liability	☐	☐	☐	☐
	Cyber Liability	☐	☐	☐	☐
	Builder's Risk/Installation Floater	☐	☐	☐	☐
	Professional Liability	☐	☐	☐	☐
	Other (specify)	☐	☐	☐	☐
11	Office of Technology CIO pre-approval	☐	☐	☐	☐
12	Treasurer's Office (banking) pre-approval	☐	☐	☐	☐

FOR CHANGE ORDERS/RENEWALS:

1	Two-party agreement	☒	☒	☐	☒
2	Standard change order language	☒	☒	☐	☒
3	Office of Technology CIO approval	☒	☒	☐	☒
4	Justification for price increases/backdating/other	☒	☒	☐	☐
5	Bond Rider (Construction)	☐	☐	☒	☐
6	Secretary of State Verification	☒	☒	☐	☒
7	State debarment verification	☒	☒	☐	☒
8	Federal debarment verification	☒	☒	☐	☒

*The items pre-checked are required before a Purchase Requisition may be submitted to the Purchasing Division. Failure to complete and verify this documentation may result in rejection of the requisition back to the agency. It is up to the agency procurement officer to determine if pre-approvals, insurance, or other documentation is needed for the purchase. The referenced information below may be used to make this determination.

For Purchasing Division Use Only:

I have reviewed the requisition identified above and find that it is sufficient to advertise publicly to the vendor community. My review does not preclude the possibility that the vendor community, or some other entity, will identify an area of concern; however, should such issues or concerns arise, they will be reviewed and addressed as may be appropriate.

Signature: Cynthia Husted

Ronald G. Forsythe, Jr., PhD
Chief Executive Officer
Qlarant Quality Solutions, Incorporated
28464 Marlboro Avenue
Easton, Maryland 21601-2732

Dear Mr. Forsythe:

We have reviewed your application of December 16, 2022 requesting that the Centers for Medicare & Medicaid Services certify Qlarant Quality Solutions, Incorporated of Maryland as a Quality Improvement Organization (QIO)-like entity for the State of Maryland. As a result of this review, we have determined that Qlarant Quality Solutions, Incorporated Of Maryland meets the requirements to be a QIO-like entity, namely:

- It is able to perform limited medical and quality review functions required under Section 1154 of the Act;
- It has one individual who is representative of health care providers and consumers on its governing body under section 1152 of the Act; and
- It is not a health care facility, health care facility affiliate, or payor organization as defined in 42 CFR 475.105.

This certification designates Qlarant Quality Solutions, Incorporated of Maryland as a QIO-like entity eligible to fully operate in Maryland. Qlarant Quality Solutions, Incorporated of Maryland may also operate in other states with the exception of performing Medicare medical reviews. For the conduct of Medicare medical review work, a QIO-like entity must meet the requirement that the QIO-like entity have access to or agreements with peer reviewers in the state in question.

If the QIO-like entity determines to conduct Medicare medical review work in a state other than the state for which it has submitted a list of medical reviewers, this criterion must be met and submitted for approval by CMS before such work can be undertaken.

Your certification is granted for a period of 5 years and will expire on February 23, 2028.

This certification of eligibility permits your organization to seek a contract with the states for review activities within the requirements. In addition, states have specific qualifications and performance requirements depending upon the scope of work they desire to procure. This certification does not reflect a determination as to whether your organization has the ability to meet those requirements. The state is responsible for making that determination.

We have certified your organization to review cases and analyze patterns of care related to medical necessity and quality review. We have not certified the organization as meeting the State Medicaid Agency's requirements for external quality review or related functions such as utilization review specified in 1903(a)(3)(c) and 1932(c)(2) of the Act. In addition, we have not evaluated the organization to perform the same functions as a QIO under contract with CMS.

You must provide an annual assurance statement of your continued adherence to certification requirements within 30 days of the last month of the first certification year and within 30 days of the last month of the second certification year. In addition, if there are any changes in the name, address, or pool of physician reviewers you must notify this office for a reevaluation of your certification. Recertification requires submission of the complete package a minimum of 60 days prior to the expiration of the current certification.

At any time during the certification period if Qlarant Quality Solutions, Incorporated of Maryland no longer meets the above criteria, you must notify the agency and it will no longer be considered a QIO-like entity. The certification will be terminated. You may reapply at any time if this occurs.

If you have questions, please contact Malinda Greene of my staff on (410) 786-7829 or Email, malinda.greene@cms.hhs.gov.

**Ronald R.
West -S**

Digitally signed by
Ronald R. West -S
Date: 2023.02.21
19:21:53 -05'00'

Sincerely,

Renee Dupee, Director
Division of Transforming Clinical Practices
Community Coalitions Quality Improvement Program



THE HEALTHCARE QUALITY
CERTIFICATION COMMISSION

has conferred upon

Heather Smith

the designation of

CERTIFIED PROFESSIONAL IN HEALTHCARE QUALITY

for having met the standards established by the
Healthcare Quality Certification Commission and passing a rigorous examination.

Certification ID
355596

Certified through
Dec 31, 2027

Accredited by the
National Commission for Certifying Agencies

Chair of the Commission



THE HEALTHCARE QUALITY
CERTIFICATION COMMISSION

has conferred upon

Jody A Jobeck

the designation of

CERTIFIED PROFESSIONAL IN HEALTHCARE QUALITY

for having met the standards established by the
Healthcare Quality Certification Commission and passing a rigorous examination.

Certification ID
93337

Certified through
Dec 31, 2026

Accredited by the
National Commission for Certifying Agencies

Chair of the Commission