



Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

State of West Virginia Delivery Order

Order Date: 07-07-2026

CORRECT ORDER NUMBER MUST APPEAR
ON ALL PACKAGES, INVOICES, AND
SHIPPING PAPERS. QUESTIONS
CONCERNING THIS ORDER SHOULD BE
DIRECTED TO THE DEPARTMENT
CONTACT.

Order Number:	CDO 0511 2662 BMS2700000003 1	Change Order No:	Procurement Folder:	2010847
Document Name:	CDO for CMA BMS24*03 March 2026		Reason for Modification:	
Document Description:	CDO for CMA BMS24*03 March 2026			
Procurement Type:	Central Delivery Order			
Buyer Name:	Crystal G Hustead			
Telephone:	(304) 558-2402			
Email:	crystal.g.hustead@wv.gov			
Shipping Method:	Best Way		Master Agreement Number: CMA 0511 BMS2400000003 1	
Free on Board:	FOB Dest, Freight Prepaid			

VENDOR	DEPARTMENT CONTACT																				
Vendor Customer Code: VS0000009556 PALCO INC 501 MILLWOOD CIRCLE STE A MAUMELLE AR 72113 US Vendor Contact Phone: 501-658-1075 Extension: Discount Details: <table><thead><tr><th></th><th>Discount Allowed</th><th>Discount Percentage</th><th>Discount Days</th></tr></thead><tbody><tr><td>#1</td><td>No</td><td>0.0000</td><td>0</td></tr><tr><td>#2</td><td>No</td><td></td><td></td></tr><tr><td>#3</td><td>No</td><td></td><td></td></tr><tr><td>#4</td><td>No</td><td></td><td></td></tr></tbody></table>		Discount Allowed	Discount Percentage	Discount Days	#1	No	0.0000	0	#2	No			#3	No			#4	No			Requestor Name: Stuart Sellears Requestor Phone: 304-352-4319 Requestor Email: stuart.sellears@wv.gov 2027 FILE LOCATION _____
	Discount Allowed	Discount Percentage	Discount Days																		
#1	No	0.0000	0																		
#2	No																				
#3	No																				
#4	No																				

INVOICE TO	SHIP TO
PROCUREMENT OFFICER: 304-352-4286 HEALTH AND HUMAN RESOURCES BUREAU FOR MEDICAL SERVICES 350 CAPITOL ST, RM 251 CHARLESTON WV 25301-3709 US	PROCUREMENT OFFICER: 304-352-4286 HEALTH AND HUMAN RESOURCES BUREAU FOR MEDICAL SERVICES 350 CAPITOL ST, RM 251 CHARLESTON WV 25301-3709 US

Purchasing Division's File Copy

Total Order Amount: \$891,495.00

CA 7/13/26
PURCHASING DIVISION AUTHORIZATION
DATE: 7/13/26
ELECTRONIC SIGNATURE ON FILE

ENCUMBRANCE CERTIFICATION
DATE: 7-13-26
ELECTRONIC SIGNATURE ON FILE

Extended Description:

Confirming Delivery Order for services provided during the month of March 2026 under invoice 2026-03_WV_PM

Total: \$891,495.00

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
1	80000000	0.00000		\$0.0000	\$377,230.00
Service From	Service To	Manufacturer		Model No	Delivery Date
2026-03-01	2026-03-31				

Commodity Line Description: Fiscal Agent Support OR 2

Extended Description:

Fiscal Agent Support Optional Renewal Year 2

Cost Per Member: \$70.00

5389 X \$70.00 = \$377,230.00

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
2	80000000	0.00000		\$0.0000	\$2,310.00
Service From	Service To	Manufacturer		Model No	Delivery Date
2026-03-01	2026-03-31				

Commodity Line Description: Fiscal Agency Supp for ADW Comm Trans Svc OR 2

Extended Description:

Fiscal Agency Support for ADW Community Transition Services-Optional Renewal Year 2

Cost Per Member: \$70.00

33 X \$70.00 = \$2,310.00

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
3	80000000	0.00000		\$0.0000	\$511,955.00
Service From	Service To	Manufacturer		Model No	Delivery Date
2026-03-01	2026-03-31				

Commodity Line Description: Opt Svc-Resource Consulting (Waivers/TMH)-OR 2

Extended Description:

Optional Service-Resource Consulting (Waivers/TMH)-Optional Renewal Year 2

Cost Per Member: \$95.00

5389 X \$95.00 = \$511,955.00

RECEIVED



APR 16 2026

www.palcofirst.com

BUREAU FOR MEDICAL SERVICES

501 Millwood Circle, Suite A

Maumelle, AR 72113

Post Office Box 13260 Maumelle, AR 72113

Phone: 501.604.9936 or 866.710.0456 - Fax: 501.821.0045

TDD/TTY: Relay Service 711

Invoice #

2026-03_WV_PM

Invoice Type:

Original

Invoice Date:

4/8/2026

Payment Terms: Net 30

Bill To:

Bureau for Medical Services

Attn:

350 Capitol Street, Room 251

Charleston, WV 25301-3706

Make checks payable to Palco, Inc.

Payment is due in 30 days.

Thank you for your business!

Service Start Date:

3/1/2026

Service End Date:

3/31/2026

Description	Quantity	Unit Price	Total
Fiscal Agent Support (ADW, IDWW, TBIW)	5389	\$70.00	\$377,230.00
Resource Consulting (ADW, IDWW, TBIW)	5389	\$95.00	\$511,955.00
Fiscal Agency Support for ADW Comm Trans Svc	33	\$70.00	\$2,310.00
Total Due:			\$891,495.00

I HEREBY CERTIFY THAT THE ITEMS
LISTED HEREON HAVE BEEN RECEIVED
AND APPROVED FOR PAYMENT.

PROGRAM APPROVAL SIGNATURE:

PRINTED NAME:

DATE:

Cynthia Parsons

4/20/26

I HEREBY CERTIFY THAT THE ITEMS
LISTED HEREON HAVE BEEN RECEIVED
AND APPROVED FOR PAYMENT.

PROGRAM APPROVAL SIGNATURE:

PRINTED NAME:

DATE:

Brian Holstine

4/20/2026

OK

Althea Greenhowe



PMPM Billing

TMH Personal Options PMPM Billing: March 2026

Program	Palco ID	Medicaid No.	First Name	Last Name	Enrollment Status	Current Member Status Date	SD/Traditional
TMH	107003	00307593879			Active	10/13/2025	Traditional
TMH	120742	00500602787			Active		Traditional
TMH	134806	00803373792			Active		Traditional
TMH	134944	00207579166			Active	10/13/2025	Traditional
TMH	135441	00205376992			Active	10/13/2025	Traditional
TMH	135442	00703399365			Active	10/13/2025	Traditional
TMH	149404	00600073216			Active	11/10/2025	Traditional
TMH	151040	00300569362			Active	11/10/2025	Traditional
TMH	151042	00402135543			Active	11/10/2025	Traditional
TMH	156538	00600504014			Active	12/8/2025	Traditional
TMH	156602	00701004436			Active	12/8/2025	Traditional
TMH	156604	00206577235			Active	12/8/2025	Traditional
TMH	157680	00500393055			Active	1/5/2026	Traditional
TMH	157681	00706009426			Active	12/22/2025	Traditional
TMH	157682	00101949239			Active	1/5/2026	Traditional
TMH	158540	00100201711			Active	1/5/2026	Traditional
TMH	159065	00600902577			Active	1/19/2026	Traditional
TMH	159484	00300553205			Active	1/19/2026	Traditional
TMH	159974	00203555671			Active	2/2/2026	Traditional
TMH	161752	00103945129			Active	2/19/2026	Traditional
TMH	161756	00600527830			Active	2/2/2026	Traditional
TMH	161890	00602209917			Active	2/16/2026	Traditional
TMH	161911	00103983016			Active	2/2/2026	Traditional
TMH	161917	00300705804			Active	2/24/2026	Traditional
TMH	161921	00200018529			Active	2/16/2026	Traditional
TMH	162221	00401315161			Active-New	3/2/2026	Traditional
TMH	162236	00606937920			Active-New	3/2/2026	Traditional
TMH	162534	00100141821			Active-New	3/9/2026	Traditional
TMH	162535	00301145881			Active-New	3/12/2026	Traditional
TMH	164183	00400186111			Active-New	3/25/2026	Traditional
TMH	164190	00404639437			Active-New	3/30/2026	Traditional
TMH	164194	00002541993			Active-New	3/30/2026	Traditional
TMH	164197	00503999747			Active-New	3/31/2026	Traditional



STATE OF WEST VIRGINIA
DEPARTMENT OF HUMAN SERVICES
BUREAU FOR MEDICAL SERVICES

Christina Mullins, MA
Acting Cabinet Secretary

Christy D. Donohue, CMC
Commissioner

DATE: July 7, 2026
TO: Crystal Hustead
Senior Buyer
State of West Virginia Purchasing Division
FROM: Althea Greenhowe *Althea Greenhowe*
Procurement Specialist, Senior
Office of Shared Administration/Purchasing
RE: PF 2010847, CDO BMS27*003
Dept 0511

The West Virginia Bureau for Medical Services (BMS) respectfully requests the approval of the above-referenced CDO for services performed by Palco Inc. under PF 1187213, CMA BMS24*03.

The service period is 03/01/2026-03/31/2026. The total cost is: \$891,495.00.

Please feel free to contact me if additional documentation or details are needed. I can be reached at 304-352-3924 or althea.m.greenhowe@wv.gov. Thank you for your time and consideration in this matter.





STATE OF WEST VIRGINIA
DEPARTMENT OF HUMAN SERVICES
BUREAU FOR MEDICAL SERVICES

Christina Mullins, MA
Acting Cabinet Secretary

Christy D. Donohue, CMC
Commissioner

DATE: July 7, 2026
TO: Office of Shared Administration/Purchasing
FROM: Stuart Sellears
Procurement Specialist
Office of Procurement Services
RE: PF 2010847,CDO BMS27*003
Dept 0511

The West Virginia Bureau for Medical Services (BMS) respectfully requests the approval of the above-referenced CDO for services performed by Palco In. under PF 1187213, CMA BMS24*03.

Due to an internal BMS issue this invoice could not be processed until July 7, 2026.

Please feel free to contact me if additional documentation or details are needed. I can be reached at 304-352-4319 or stuart.sellears@wv.gov. Thank you for your time and consideration in this matter.





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Jun 10, 2026



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e.g. 1606N020Q02

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- ☐ All Words
- ☐ Exact Phrase

e.g. 123456789, Smith Corp

"palco inc"

Entity

Location

Status

- ☒ Active
- ☐ Inactive

Reset

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Disaster Response Registry

Responsibility / Qualification

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President

ALICIA PALADINO
17300 CHENAL PKWY
LITTLE ROCK, AR, 72223

Type	Name/Address
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Annual Reports

Filed For

2026

2025

2024

Date filed

For more information, please contact the Secretary of State's Office at 304-558-8000.

Monday, July 13, 2026 — 1:58 PM

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Hi, I'm SOLO! I can help
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Report.