



Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

State of West Virginia Master Agreement

Order Date: 02-17-2026

CORRECT ORDER NUMBER MUST
 APPEAR ON ALL PACKAGES, INVOICES,
 AND SHIPPING PAPERS. QUESTIONS
 CONCERNING THIS ORDER SHOULD BE
 DIRECTED TO THE DEPARTMENT
 CONTACT.

Order Number:	CMA 0511 3084 HHR180000007 21	Procurement Folder:	302511
Document Name:	Integrated Eligibility Solution Proposal	Reason for Modification:	
Document Description:	CO18-Integrated Eligibility Solution	Change Order No. 19 To move hours from Yr 8 to Yr 9.	
Procurement Type:	Central Master Agreement		
Buyer Name:			
Telephone:			
Email:			
Shipping Method:	Best Way	Effective Start Date:	2017-11-17
Free on Board:	FOB Dest, Freight Prepaid	Effective End Date:	2026-11-16

VENDOR	DEPARTMENT CONTACT																				
Vendor Customer Code: 000000184667 OPTUMINSIGHT INC 11000 OPTUM CIR EDEN PRAIRIE MN 55344 US Vendor Contact Phone: 612-642-7749 Extension: Discount Details: <table border="1"> <thead> <tr> <th></th> <th>Discount Allowed</th> <th>Discount Percentage</th> <th>Discount Days</th> </tr> </thead> <tbody> <tr> <td>#1</td> <td>No</td> <td>0.0000</td> <td>0</td> </tr> <tr> <td>#2</td> <td>No</td> <td></td> <td></td> </tr> <tr> <td>#3</td> <td>No</td> <td></td> <td></td> </tr> <tr> <td>#4</td> <td>No</td> <td></td> <td></td> </tr> </tbody> </table>		Discount Allowed	Discount Percentage	Discount Days	#1	No	0.0000	0	#2	No			#3	No			#4	No			Requestor Name: Kimberly A Beckett Requestor Phone: (304) 558-5854 Requestor Email: kimberly.a.beckett@wv.gov <div style="text-align: center;"> <h1>2026</h1> <p>FILE LOCATION _____</p> </div>
	Discount Allowed	Discount Percentage	Discount Days																		
#1	No	0.0000	0																		
#2	No																				
#3	No																				
#4	No																				

INVOICE TO	SHIP TO
BUYER - 304-957-0209 HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	BUYER - 304-957-0209 HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

CR 2-20-28

Total Order Amount:	Open End
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Purchasing Division's File Copy

CA 2/17/26

PURCHASING DIVISION AUTHORIZATION
 DATE: *Tara H. Alisk*
 ELECTRONIC SIGNATURE ON FILE

ATTORNEY GENERAL APPROVAL AS TO FORM
 DATE: *J. S. Gray*
 ELECTRONIC SIGNATURE ON FILE
2/24/2026

ENCUMBRANCE CERTIFICATION
Cody Rouse
 DATE: *2-25-26*
 ELECTRONIC SIGNATURE ON FILE

Extended Description:

Change Order No. 19

Change Order No. 19 is issued to move unused hours from Year 8 to Year 9.

Contract Year 8 removing \$1,922,580.00/ \$132 = 14,565 Hours

Contract Year 9 adding \$1,922,580.00/ \$136 = 14,136 Hours

No other changes.

All provisions of the original Contract and subsequent Change Orders not modified herein shall remain in full force and effect.

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
1	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2017-11-17	2026-11-16		162675000.00	

Commodity Line Description: Total DDI Costs

Extended Description:

Total DDI Costs (See Appendix II: Deliverables, Milestones, and Payments)

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
2	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2018-11-17	2019-11-16		1.00	

Commodity Line Description: Monthly Maintenance and Operations Year 2

Extended Description:

Monthly Maintenance and Operations Year 2 months at \$0.00 per month

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
3	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2024-09-17	2024-11-16		17192000.00	

Commodity Line Description: Monthly Maintenance and Operations Year 3

Extended Description:

Change Order No. 13 Monthly Maintenance and Operations \$8,596,000 per month 09/17/2024 to 11/16/2024

Monthly Maintenance and Operations Year 3 months at \$1,719,200.00 per month

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
4	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2020-11-17	2021-11-16		15018000.00	

Commodity Line Description: Monthly Maintenance and Operations Year 4

Extended Description:

Monthly Maintenance and Operations Year 4 months at \$1,251,500.00 per month

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
5	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2021-11-17	2022-11-16		13945000.00	

Commodity Line Description: Monthly Maintenance and Operations Year 5

Extended Description:

Monthly Maintenance and Operations Year 5 months at \$1,162,083.00 per month

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
6	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2022-11-17	2023-11-16		13002000.00	

Commodity Line Description: Monthly Maintenance and Operations Year 6

Extended Description:

Monthly Maintenance and Operations Year 6 months at \$1,083,500.00 per month

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
11	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2017-11-17	2018-11-16		1.00	

Commodity Line Description: Modifications and Enhancements Year 1 Hourly Rate

Extended Description:

Modifications and Enhancements Year 1 Hourly Rate 30,000 hours at \$0.00 per hour

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
12	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2018-11-17	2019-11-16		566637.00	

Commodity Line Description: Modifications and Enhancements Year 2 Hourly Rate

Extended Description:

Change Order No. 12 to reduce hours to 4,970.50 to reflect actual hours used and reallocate hours to Year 7.

Modifications and Enhancements Year 2 Hourly Rate 30,000 hours at \$114.00 per hour

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
13	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2019-11-17	2020-11-16		2098788.00	

Commodity Line Description: Modifications and Enhancements Year 3 Hourly Rate

Extended Description:

Change Order No. 12 to reduce hours to 18,093 to reflect actual hours used and reallocate hours to Year 7.

Modifications and Enhancements Year 3 Hourly Rate 30,000 hours at \$116.00 per hour

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
14	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2020-11-17	2021-11-16		3026110.00	

Commodity Line Description: Modifications and Enhancements Year 4 Hourly Rate

Extended Description:

Change Order No. 12 to reduce hours to 25,645 to reflect actual hours used and reallocate hours to Year 7.

Change Order 3 is to increase the hours to 70,000 hrs @ \$118.00 per hour.

Modifications and Enhancements Year 4 Hourly Rate 30,000 hours at \$118.00 per hour

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
15	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2021-11-17	2022-11-16		6163679.50	

Commodity Line Description: Modifications and Enhancements Year 5 Hourly Rate

Extended Description:

Change Order No. 12 to reduce hours to 50,939.50 to reflect actual hours used and reallocate hours to Year 7.

Change Order 11 is to decrease the hours to 70672.72727 at \$121.00 per hour.

Change Order 5 is to increase the hours to 73,000 hrs @ \$121.00 per hour

Modifications and Enhancements Year 5 Hourly Rate 30,000 hours at \$121.00 per hour

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
16	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2022-11-17	2023-11-16		3770672.60	

Commodity Line Description: Modifications and Enhancements Year 6 Hourly Rate

Extended Description:

Change Order No. 12 to reduce hours to 22,344.13 to reflect actual hours used and reallocate hours to Year 7.

Modifications and Enhancements Year 6 Hourly Rate 38,065 hours at \$124.00 per hour

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
31	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2017-11-17	2018-11-16		0.00	

Commodity Line Description: Monthly Maintenance and Operations Year 1

Extended Description:

Monthly Maintenance and Operations Year 2 months at \$0.00 per month

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
32	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2018-11-17	2019-11-16		50000.00	

Commodity Line Description: Modifications and Enhancements Year 2 Pool \$50,000.00

Extended Description:

Modifications and Enhancements Year 2 Pool \$50,000.00

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
33	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2019-11-17	2020-11-16		50000.00	

Commodity Line Description: Modifications and Enhancements Year 3 Pool \$50,000.00

Extended Description:

Modifications and Enhancements Year 3 Pool \$50,000.00

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
34	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2020-11-17	2021-11-16		50000.00	

Commodity Line Description: Modifications and Enhancements Year 4 Pool \$50,000.00

Extended Description:

Modifications and Enhancements Year 4 Pool \$50,000.00

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
35	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2021-11-17	2022-11-16		50000.00	

Commodity Line Description: Modifications and Enhancements Year 5 Pool \$50,000.00

Extended Description:

Modifications and Enhancements Year 5 Pool \$50,000.00

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
36	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2022-11-17	2023-11-16		50000.00	

Commodity Line Description: Modifications and Enhancements Year 6 Pool \$50,000.00

Extended Description:

Modifications and Enhancements Year 6 Pool \$50,000.00

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
37	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2021-10-01	2024-10-31		53008679.00	

Commodity Line Description: Performance Tuning Activities

Extended Description:

IES WV PATH Performance Tuning Activities for 37 months
Monthly Rate: \$1,432,667.00

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
38	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2023-11-17	2024-11-16		12920000.00	

Commodity Line Description: Monthly Maintenance and Operations Year 7

Extended Description:

Monthly Maintenance and Operations Year 7 each month at \$1,076,667.00 per month

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
39	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2023-11-17	2024-11-16		3439849.00	

Commodity Line Description: Modifications and Enhancements Year 7 Hourly Rate

Extended Description:

Change Order No. 16-moved 20,033 hrs to Year 8.

Change Order No. 12 To transfer 14,707 hours at \$128.00 per hour bringing the total hours for Year 7 to 46,907 hours at \$128.00 per hour for a total of \$6,004,096.

Change Order No. 11 To transfer 2,200 unused Modification and Enhancement Hours to Year 7. Modification and Enhancements Year 7 32,200 hours at \$128.00 per hours.

Modifications and Enhancements Year 7 Hourly Rate 30,000 hours at \$128.00 per hour

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
40	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2023-11-17	2024-11-16		50000.00	

Commodity Line Description: Modifications and Enhancements Year 7 Pool \$50,000.00

Extended Description:

Modifications and Enhancements Year 7 Pool \$50,000.00

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
41	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2024-11-17	2025-11-16		46922532.00	

Commodity Line Description: Monthly Maintenance and Operations Year 8

Extended Description:

Monthly Maintenance and Operations Year 8 months at \$3,910,211.00 per month

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
42	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2024-11-17	2025-11-16		4601667.00	

Commodity Line Description: Modifications and Enhancements Year 8 Hourly Rate

Extended Description:

CO 19 to reduce hrs from 49,426 to 34,861 total hours for Year 8.

CO 16 moved 19,426 hrs. from Year 7 to Year 8. Year 8 total hrs. is 49,426 hrs. @ \$132.00

Modifications and Enhancements Year 8 Hourly Rate 30,000 hours at \$132.00 per hour

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
43	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2024-11-17	2025-11-16		50000.00	

Commodity Line Description: Modifications and Enhancements Year 8 Services

Extended Description:

Modifications and Enhancements Year 8 Services

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
44	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2025-11-17	2026-11-16		39000000.00	

Commodity Line Description: Monthly Maintenance and Operations Year 9

Extended Description:

Monthly Maintenance and Operations Year 9 12 months at \$3,250,000.00 per month

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
45	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2025-11-17	2026-11-16		6002580.00	

Commodity Line Description: Modifications and Enhancements Year 9 Hourly Rate

Extended Description:

Modifications and Enhancements Year 9 Hourly Rate 30,000 hours at \$136 per hour plus 14,136 rolled over from Year 8 for a total of 44,136

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
46	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2025-11-17	2026-11-16		50000.00	

Commodity Line Description: Modification and Enhancements Year 9 Pool

Extended Description:

Modification and Enhancements Year 9 Pool \$50,000.00

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
47	81111511				0.000000
	Service From	Service To		Service Contract Amount	
	2025-11-17	2026-11-16		5440000.00	

Commodity Line Description: H.R. 1 Modifications & Enhancements Contract Year 9

Extended Description:

H.R. 1 Modifications & Enhancements Contract Year 9 for 40,000 hours at \$136 per hour



OptumInsight, Inc.
1 Optum Circle
Eden Prairie, MN
55344

February 3, 2026

West Virginia Department of Health and Human Resources (WV DHHR)
Management Information Services
321 One Davis Square
Charleston, WV 25301
Attn: Mr. Brandon Lewis, Chief of Technology and Information Systems, Office of Cabinet Secretary

RE: # CMA 0511 3084 HHR 1800000007: Change Order/ Move Unused Hours from CY8 to CY9

Mr. Lewis:

Optum submits the above referenced Change Order in accordance with the terms and conditions of the master contract (# CMA 0511 3084 HHR 1800000007) to increase the Modification and Enhancement hours in the affiliated central delivery order. Optum is requesting to move unused available enhancement hours from Contract Year 8 to Contract Year 9 in order to continue work on existing projects and make hours available for new projects currently needed by WV DoHS.

Optum understands that movement of these hours will not be done until current in progress liquidations are complete. Work associated with this Change Order will be in accordance with the pricing, terms, and conditions of the WV IES Master Contract.

Delivery Order	Agreement Date	Project Name	Justification	Remaining Funding	Requested Action
CMA 0511 3084 HHR 1800000007	11/17/2025	Integrated Eligibility Solution Proposal	Requesting to move Contract Year 8 hours to Contract Year 9 hours under the Master Contract in order to continue work on existing projects and make hours available for new projects needed by WV DoHs.	\$1,922,580.00	Roll remaining CY8 hours to CY9 against the Master Contract

Sincerely,



Mark Youngman

Associate Director of Finance

CC: Kimberly Beckett

Melanie Clark

Signed for and on behalf of
**The State of West Virginia, Department of
Human Services, by:
Brandon Lewis**



Name: Brandon Lewis

Title: Chief of Technology and Information Systems
Office of Cabinet Secretary

Date: 2/4/2026

Agreed



1 Cost Proposal Introduction

Optum is pleased to submit this Cost Proposal for West Virginia's Integrated Eligibility Solution (IES) RFP. Our solution is truly modular, modern, and outcomes driven using partners and products that are known and used by DHHR and the State of West Virginia. We have taken an approach to reuse and COTS that is very different from a traditional transfer approach. The traditional approach requires customization of previously delivered monolithic systems that are glued together for use in a new state. Our modular approach achieves a much lower total cost of ownership and reduced operations and maintenance (O&M) costs using a loosely coupled integration through a common integration framework.

Optum developed our cost estimate for the WV IES by following a bottoms-up approach that considered all of the requirements in the RFP. We matched the requirements against our existing IE product functionality and solutions from our partner organizations. We then sized the remaining requirements that require configuration or development. This sizing and estimation process was based on our experience developing large scale health and human services systems. Industry standards were applied to arrive at the full DDI cost that spans all phases of the software development lifecycle. Costs were reviewed and refined based on feedback from subject matter experts as well as our existing knowledge of the size and complexity of current systems supporting West Virginia.

Similarly, M&O costs were modeled and estimated based on our experience and expertise managing large scale systems. We have many years' of actual M&O activity data, and we used that data to model the WV IES work effort. This model is based on similar system profiles and implementations and takes into account cross-module efficiencies. These costs were also vetted extensively to confirm that Optum is keeping costs as low as possible while still ensuring we are providing a fully ITIL-compliant operation.

Infrastructure costs were based on models of the computing power needed to host the WV IES, and take advantage of the economies of scale Optum can provide through our own data centers that currently support thousands of customer applications.

Our Purchasing Affidavit is provided in Appendix 3 of our Technical Proposal response.

2 Costing Assumptions

In the following table, we document the assumptions we used while developing our cost proposal.

Cost Assumption	
1	Tools and accelerators may be deployed and used during the transformation of the OSCAR application. Any customization to these tools and accelerators by Optum or its subcontractors will be at our own cost, and will be completed to support the automated transformation of programs written in the Natural programming language. The State of West Virginia shall not claim any ownership rights to these tools and accelerators.
2	All sizing, user counts, current system configuration detail, and software licensing counts are based on information from the RFP, the Procurement Library, and the subsequent answers to vendor questions provided by DHHR.
3	We will leverage West Virginia's Northwood's document management solution, which includes the State's current document repository (Hyland Onbase), and the State's current document imaging and workflow (Compass).
4	We assumed that the State's mailroom will capture and scan all paper documents in the same manner they do today in support of the legacy solution.
5	The project plan is contingent upon timely State decisions, availability of subject matter experts, and provision of requested data (e.g. for data conversion) throughout the life of the contract.
6	Optum assumes that a remote backup facility means a place where full and incremental backups of the system will be stored.
7	The DDI schedule assumed a start date of September 25, 2017. Any deviation from this start date may result in changes to the milestone and delivery dates shown in the proposal and in the draft Detailed Project Schedule.
8	The DDI schedule assumes a pilot for most of the releases, consisting of 1-2 counties per pilot, and assumes that the State resources for the selected pilot counties will be able to participate and provide feedback during the pilot period.
9	Sample Natural programs of the OSCAR system shall be supplied to Optum during customization to verify the effectiveness of transformation and further fine-tuning to derive maximum efficiency of automation.
10	After acceptance of the design of the new WV IES domain model, any changes to that domain model or data conversion scripts due to subsequent changes to the legacy applications (e.g. OSCAR, FACTS, RAPIDS) will be handled through a change management process.
11	Entrance and exit criteria for each DDI phase will be mutually agreed upon and will be the basis for determining the commencement/conclusion for each phase. For example, the entry point for the pilots will assume a certain level of acceptable defects (e.g., zero Severity 1 and 2 defects).
12	Our pricing assumes we are afforded an opportunity to discuss with the State payment terms that includes the approval process around deliverable acceptance of milestones, and to have the resulting contract reflect these terms and process.
13	In the event specifications only reference "based on West Virginia business rules" or "defined by the state", and are not further defined, our interpretation is that such specifications meet federal regulations and requirements.

Cost Assumption	
14	Optum is proposing a complete solution for the State's acceptance in year three. Optum is assuming responsibility for those expenses required to obtain and maintain access to State systems, such as the hardware/software, network infrastructure, and any licensing costs. Consistent with the State's instruction to include maintenance and operations costs only after acceptance of the complete solution, Optum has included those expenses as part of the DDI cost in contract years one and two.
15	Optum will take over existing computing costs, as necessary, through modernization. We assumed the current West Virginia mainframe chargeback is: <ul style="list-style-type: none"> \$70k/month for Mainframe Batch Cost \$143k/month for Mainframe Online Cost These costs are reflected as part of the modernization effort.
16	We assume we will be allowed use the State's licenses until they expire. Upon expiration, we will assume the cost of the new licenses. The State will transfer the legacy licenses where permissible. Otherwise, Optum will manage and pay the maintenance cost of software licenses on behalf of the State.
17	Legacy system licensing fees paid by Optum will continue until respective systems go-live into production.
18	Based on materials provided in the procurement library, West Virginia has a benefit population of 750,000. We assumed that 300,000 documents will require e-signatures.
19	We assume the State will continue to provide M&O support for legacy FACTS and OSCAR until the modernization of these systems is implemented. At that time, Optum will provide M&O services for child welfare and child support functionality.
20	Based on the "DOC064_Alerts, Reports, Letters, Forms, Notices, and Interfaces Inventory" worksheet provided in the procurement library and on the requirement specified in Section 4.3.11 that we should assume a five percent reduction in the number of reports, forms/notices/letters, and alerts, we have estimated the number of reports that will need to be converted or developed for use with the existing data marts is 796, of which 319 are currently Cognos reports and 477 are either not currently Cognos reports or are new reports.
21	We are assuming we will use the state's existing Informatica MDM solution.
22	Optum and the State will work together to optimize data processing in legacy systems prior to conversion, with the objective of minimizing additional conversion activities later.
23	Once legacy data has been migrated to the WV IES, that same data will not be migrated back to any legacy systems.
24	Any delays or inability to meet the project plan due to current DHHR third-party vendors' existing contractual obligations, which are outside Optum's control, are the State's responsibility to resolve.
25	The State will supply telephone and access numbers for the State AVRS/IVR solution at their cost.
26	We assumed that the AVRS/IVR will route calls to the existing State AVRS/IVR via the existing toll-free number used by the State.
27	Call volume estimates are based on information provided in the RFP and in the Procurement Library. Optum has projected 3,000 Technical Support Call Center contacts monthly.



Cost Assumption	
28	Our pricing assumes that software whose functionality must be accessed by the State, licensing shall be for external use. For software that is simply part of Optum's set of tools provided to deliver RFP-required services, Optum will obtain licenses for our internal use but in support of the State.
29	License assumptions are based on the quantities provided in the license inventory list in the Procurement Library. Additional users required to accommodate growth may be subject to RFP Sections 5.25 and 5.50.
30	Optum assumes that the license access rights provided by Optum to the State for software provided under a software-as-a-service model will be used by the State solely in conjunction with the WV IES project, and not used independent of such services or applications unless mutually agreed.
31	Optum assumes that existing external integrations present in the Oracle SOA ESB will be reused as part of the WV IES, in conjunction with Optum's integration layer.
32	Optum can make no claims nor retain responsibility for public Internet performance or failures of individual users' private ISP performance or failures. Optum will make every effort to design solutions with normal Internet functioning in mind.
33	We are assuming that we will leverage West Virginia's provider management solution for all Medicaid and non-Medicaid providers, with the exception of the Childcare providers.
34	Our proposed security approach will be used for the new WV IES platform and does not implement new security to legacy FACTS, OSCAR or RAPIDS application environments.
35	Optum assumed a maximum of 2,000 Child Care Provider log-ins/month when sizing this portion of the IES.

Attachment C: Cost Sheet

Our approach includes a separate pool capped at \$50,000 per year, as per Mandatory Requirement 5.50, reserved for modifications and enhancements that translate to direct costs rather than hours. The Agency would approve such costs through the change management process to be agreed upon after contract award.

Table 12: Design, Development & Implementation (DDI) Cost

Design, Development & Implementation (DDI)	
Item	Total
Total DDI Costs (See Appendix II: Deliverables, Milestones, and Payments)	\$ 162,675,000

Table 13: Maintenance and Operations (M&O) Cost

Maintenance and Operations (M&O)		
Period	Monthly Cost	Total (Monthly Cost x 12 Months)
Year 1*	\$ 0.00	\$ 0.00
Year 2	\$ 0.00	\$ 0.00
Year 3	\$ 1,432,667	\$ 17,192,000
Year 4	\$ 1,251,500	\$ 15,018,000
Year 5	\$ 1,162,083	\$ 13,945,000
Year 6	\$ 1,083,500	\$ 13,002,000
Year 7	\$ 1,076,667	\$ 12,920,000
Year 8	\$ 1,089,500	\$ 13,074,000
Year 9	\$ 1,117,833	\$ 13,414,000
Year 10	\$ 1,147,083	\$ 13,765,000
All Inclusive Maintenance and Operations Cost	GRAND TOTAL	\$ 112,330,000

*As described above, for purposes of proposal and evaluation, all vendors should estimate operations cost for Year 1 at zero dollars (\$0) in order to provide consistent evaluation of all cost bids. The Vendor should begin to include Operations and Maintenance costs in the year they plan to submit the complete solution (all modules and supporting functionality) for DHHR acceptance.

Table 14: Modifications and Enhancements Cost

Modifications and Enhancements			
Period	Hourly Rate	Hours	Total (Hourly Rate x 30,000 Hours)
Year 1*	\$ 0.00	0	\$ 0.00
Year 2	\$ 114	30,000	\$ 3,420,000
Year 3	\$ 116	30,000	\$ 3,480,000
Year 4	\$ 118	30,000	\$ 3,540,000
Year 5	\$ 121	30,000	\$ 3,630,000
Year 6	\$ 124	30,000	\$ 3,720,000
Year 7	\$ 128	30,000	\$ 3,840,000
Year 8	\$ 132	30,000	\$ 3,960,000
Year 9	\$ 136	30,000	\$ 4,080,000
Year 10	\$ 140	30,000	\$ 4,200,000
All Inclusive Maintenance and Operations Cost		GRAND TOTAL	\$ 33,870,000

*For purposes of proposal and evaluation, all vendors should estimate enhancement cost for Year 1 at zero dollars (\$0).

Table 15: All-Inclusive Total Cost

All-Inclusive Total Cost	
Service	Cost
Total DDI Costs (Table 12 Total Cost)	\$ 162,675,000
Total Maintenance and Operations Cost: (Table 13 Grand Total)	\$ 112,330,000
Total Enhancement Cost: (Table 14 Grand Total)	\$ 33,870,000
Grand Total Project Cost	\$ 308,875,000



Arvin Singh, EdD, MBA, MPH, MS,
FACHE



Michael Caruso
Cabinet Secretary



Alex J. Mayer, PhD, MS, PMP
Cabinet Secretary

Date: February 13, 2026

To: Office of Shared Administration
Purchasing Division

From: Kimberly Beckett, Procurement Specialist *KB*
Management Information Services

Re: CMA HHR18*07 CO 19

The Office of Management Information Services and OPTUMINSIGHT, Inc. are requesting approval for Change Order number 19 on CMA HHR18*07. This will move unused available enhancement hours from Contract Year 8 to Contract Year 9. Your approval is greatly appreciated.





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"optuminsight inc" ×

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OPTUMINSIGHT, INC.

** See Attached **

Organization Information								
Org Type	Effective Date	Established Date	Filing Date	Charter	Class	Sec Type	Termination Date	Termination Reason
C Corporation	12/2/1998		12/2/1998	Foreign	Profit			

Organization Information			
Business Purpose	6214 - Health Care and Social Assistance - Ambulatory Health Care Services - Outpatient Care Centers (family planning, mental health, substance abuse, HMO, kidney dialysis, freestanding ambulatory surgical & emergency centers)	Capital Stock	0.0000
Charter County		Control Number	0
Charter State	DE	Excess Acres	0
At Will Term		Member Managed	
At Will Term Years		Par Value	0.000000
Authorized Shares	0	Young Entrepreneur	Not Specified

Addresses	
Type	Address
Notice of Process Address	UNITED AGENT GROUP INC. 126 EAST BURKE STREET MARTINSBURG, WV, 25401
Principal Office Address	1 OPTUM CIRCLE EDEN PRAIRIE, MN, 55344
Principal Office Mailing Address	1 OPTUM CIRCLE EDEN PRAIRIE, MN, 55344
Type	Address x Close

Officers	
Type	Name/Address
Director	ROGER GERARD CONNOR 1 OPTUM CIRCLE EDEN PRAIRIE, MN, 55344

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President	ROGER GERARD CONNOR 1 OPTUM CIRCLE EDEN PRAIRIE, MN, 55344
Secretary	ELIZABETH ANN SODERBERG 1 OPTUM CIRCLE EDEN PRAIRIE, MN, 55344
Treasurer	MARILYN VICTORIA HIRSCH 1 OPTUM CIRCLE EDEN PRAIRIE, MN, 55344
Type	Name/Address

DBA			
DBA Name	Description	Effective Date	Termination Date
INGENIX	TRADENAME	1/4/2012	5/11/2022
DBA Name	Description	Effective Date	Termination Date

Name Changes	
Date	Old Name
1/4/2012	INGENIX, INC.
Date	Old Name

Mergers				
Merger Date	Merged	Merged State	Survived	Survived State
7/21/2008	GEOACCESS, INC.	KS	INGENIX, INC.	DE
7/21/2008	HWT, INC.	DE	INGENIX, INC.	DE
1/23/2009	INGENIX HEALTH INTELLIGENCE, INC.	DE	INGENIX, INC.	DE
4/8/2010	J.W. HUTTON, INC.	IA	INGENIX, INC.	DE
5/10/2010	INGENIX MERGERCO, INC.	DE	INGENIX, INC.	DE
6/3/2010	GLOBAL WORKS SYSTEMS, INC.	CA	INGENIX, INC.	DE
Merger Date	Merged	Merged State	Survived	Survived State

Date	Amendment
1/4/2012	NAME CHANGE: FROM INGENIX, INC.
6/3/2010	MERGER: MERGING GLOBAL WORKS SYSTEMS, INC., A QUALIFIED CA CORPORATION WITH AND INTO INGENIX, INC., A QUALIFIED DE CORPORATION, THE SURVIVOR
5/10/2010	MERGER: MERGING INGENIX MERGERCO, INC., A QUALIFIED DE CORPORATION WITH AND INTO INGENIX, INC., A QUALIFIED DE CORPORATION, THE SURVIVOR
4/8/2010	MERGER: MERGING J.W. HUTTON, INC., A NON-QUALIFIED IA ORGANIZATION WITH AND INTO INGENIX, INC., A QUALIFIED DE CORPORATION, THE SURVIVOR
1/23/2009	MERGER: MERGING INGENIX HEALTH INTELLIGENCE, INC., A NON-QUALIFIED DE ORGANIZATION WITH AND INTO INGENIX, INC., A QUALIFIED DE CORPORATION, THE SURVIVOR
7/21/2008	MERGER: MERGING GEOACCESS, INC., A NON-QUALIFIED KS ORGANIZATION WITH AND INTO INGENIX, INC., A QUALIFIED DE CORPORATION, THE SURVIVOR
7/21/2008	MERGER: MERGING HWT, INC., A QUALIFIED DE COI A QUALIFIED DE CORPORATION, THE SURVIVOR
Date	Amendment

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Tuesday, February 17, 2026 — 12:43 PM

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Detail by Entity Name

Foreign Profit Corporation
OPTUMINSIGHT, INC.

Filing Information

Document Number F97000000189
FE/EIN Number 41-1858498
Date Filed 01/10/1997
State DE
Status ACTIVE
Last Event AMENDMENT
Event Date Filed 11/22/2022
Event Effective Date NONE

Principal Address

1 Optum Circle
Eden Prairie, MN 55344

Changed: 10/09/2024

Mailing Address

1 Optum Circle
Eden Prairie, MN 55344

Changed: 10/09/2024

Registered Agent Name & Address

C T CORPORATION SYSTEM
1200 SOUTH PINE ISLAND ROAD
PLANTATION, FL 33324

Officer/Director Detail

Name & Address

Title Director

Shumacher M.D, Ronald Joel

1000 Optum Circle
Eden Prairie, MN 55344

Title Assistant Secretary

Address

Address Type	Street 1	City	State/Province	Zip/Postal Code	Principal Contact
Ordering	9900 BREN RD E	MINNETONKA	MN	55343	Corporate Tax
Ordering	11000 OPTUM CIR	EDEN PRAIRIE	MN	55344	Lisa Papathanasiou
Payment	C/O BANK OF AMERICA	ATLANTA	GA	30384 2842	KAREN HOPKINS
Payment	11000 OPTUM CIR	EDEN PRAIRIE	MN	55344	Dan Anderson
Payment	PO BOX 415000	NASHVILLE	TN	372410839	Default Contact Name
Ordering	11000 OPTUM CIR	EDEN PRAIRIE	MN	55344	Lisa Papathanasiou
Ordering	6860 W 115TH ST STE 101	OVERLAND PARK	KS	662112402	Lisa Papathanasiou

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Vendor/Customer : 000000184667

Active From : 09/24/2015

OPTUMINSIGHT INC

Active To :

Address Type : Ordering

Default Record :

Division/Department :

Mail Returned :

Additional Address Info. :

Active Address : Yes

Prevent New Spending :

Default Currency : USD - US Dollar

Address Information

Address ID : AD000001

Country Phone Code : 1

Street 1 : 9900 BREN RD E

Phone : 888-445-8745

Street 2 :

Phone Extension :

City : MINNETONKA

County :

State/Province : MN

County Name :

Zip/Postal Code : 55343

Country : US

DUNS :

Extended DUNS :

Unique Entity Identifier :

CAGE Code :

▶ Prenote/EFT

▶ Remittance Advice

▶ Contact Information

▶ Contact Address Information

▶ Geographic Designation

▶ Change Management

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COMPLIANCE VERIFICATION CHECKLIST FOR REQUISITION SUBMISSION

<i>Purchasing Division Use:</i> Buyer: <u>Crystal Husted</u> Date: <u>2/17/22</u>	Agency: Management Information Services
Solicitation No. <u>CMA HHR18*07</u>	Procurement Officer Submitting Requisition: Kimberly Beckett
	Requisition No. CMA HHR18*07
	PF No.: 302511

This checklist **MUST** be completed by a state agency's designated procurement officer and submitted with the Purchase Requisition to the Purchasing Division. The purpose of the checklist is to verify that an agency procurement officer has obtained and included required documentation necessary for the Purchasing Division to process the requisition without future processing disruptions. At the agency's preference, the agency **MUST** either submit the checklist by attaching it to the requisition's Header **OR** by placing it in the requisition's Procurement Folder.

FOR ALL SOLICITATION TYPES:

	Compliance Check Type	Required	Provided, if Required	Not Required	Purch. Div. Confirmation
1	Specifications and Pricing Page included	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Use of correct specification template	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Use of correct requisition type [CRQS → CCT or CPO] or [CRQM → CMA]	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Use of most current terms and conditions (www.state.wv.us/admin/purchase/TCP.pdf)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Maximum budgeted amount in wvOASIS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Suggested vendors in wvOASIS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Capitol Building Commission pre-approval	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Financing (Governor's Office) pre-approval	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Fleet Management Division pre-approval	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Compliance Check Type	Required	Provided, if Required	Not Required	Purch. Div. Confirmation
10	Insurance requirements				
	Commercial General Liability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Automobile Liability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Workers' Compensation/Employer's Liability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Cyber Liability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Builder's Risk/Installation Floater	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Professional Liability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Other (specify)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	Office of Technology CIO pre-approval	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	Treasurer's Office (banking) pre-approval	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

FOR CHANGE ORDERS/RENEWALS:

1	Two-party agreement	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2	Standard change order language	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3	Office of Technology CIO approval	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Justification for price increases/backdating/other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Bond Rider (Construction)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Secretary of State Verification	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
7	State debarment verification	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
8	Federal debarment verification	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**The items pre-checked are required before a Purchase Requisition may be submitted to the Purchasing Division. Failure to complete and verify this documentation may result in rejection of the requisition back to the agency. It is up to the agency procurement officer to determine if pre-approvals, insurance, or other documentation is needed for the purchase. The referenced information below may be used to make this determination.*

For Purchasing Division Use Only:

I have reviewed the requisition identified above and find that it is sufficient to advertise publicly to the vendor community. My review does not preclude the possibility that the vendor community, or some other entity, will identify an area of concern; however, should such issues or concerns arise, they will be reviewed and addressed as may be appropriate.

Signature: _____

Christine Husted