

Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

# State of West Virginia Delivery Order

Order Date: 11-24-2025

CORRECT ORDER NUMBER MUST APPEAR ON ALL PACKAGES, INVOICES, AND SHIPPING PAPERS. QUESTIONS CONCERNING THIS ORDER SHOULD BE DIRECTED TO THE DEPARTMENT CONTACT.

Order Number:	CDO 0511 2680 BMS2600000016 1	Change Order No:	Procurement Folder:	1842125
Document Name:	CR 282 WV EDS AWS Modernization Assessment CR 282 WV EDS AWS Modernization Assessment Central Delivery Order		Reason for Modification:	
Document Description:				
Procurement Type:				
Buyer Name:	Crystal G Hustead			
Telephone:	(304) 558-2402			
Email:	crystal.g.hustead@wv.gov		*	
Shipping Method:	Best Way		Master Agreement Number:	CMA 0511 HHR2100000002 1
Free on Board:	FOB Dest, Freight Prepaid			

		VENDOR				DEPARTMENT CONTACT
Vendor Custo	mer Code:	00000010343	33		Requestor Name:	Stuart Sellears
INTERNATION	IAL BUSINES	SS MACHINES CO	PORATI	ON	Requestor Phone:	304-352-4319
NEW ORCHAR	RD RD				Requestor Email:	stuart.sellears@wv.gov
ARMONK			NY	10504		
US						
Vendor Contac	ct Phone:	999-999-9999	Extension	on:		
Discount Deta	ils:				2	2026
Discou	nt Allowed	Discount Perc	centage	Discount Days	Processor .	
#1 No		0.0000		0	FIL	E LOCATION
<b>#2</b> No						
#3 No					-	
#4 No						

INVOICE T	0		SHIP TO
PROCUREMENT OFFICER: 304-352-4286		PROCUREMENT OFFICER: 304	-352-4286
HEALTH AND HUMAN RESOURCES		HEALTH AND HUMAN RESOUR	CES
BUREAU FOR MEDICAL SERVICES		BUREAU FOR MEDICAL SERVICE	CES
350 CAPITOL ST, RM 251		350 CAPITOL ST, RM 251	
CHARLESTON	WV 25301-3709	CHARLESTON	WV 25301-3709
us		us	

Page: 1

Total Order Amount: \$508,110.00

Purchasing Division's File Copy

PURCHASING DIVISION AUTHORIZATION

ELECTRONIC SIGNATURE ON FILE

**ENCUMBRANCE CERTIFICATION** 

ELECTRONIC SIGNATURE ON FILE 12-3-2

Date Printed: Nov 26, 2025 Order Number: CDO 0511 2680 BMS2600000016 1

FORM ID: WV-PRC-CDO-002 2020/05

#### **Extended Description:**

CR 282 WV EDS AWS Modernization Assessment

Service Period: 12/01/2025 - 03/31/2026

Amount: \$508,110.00

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
1	80101606	0.00000		\$0.0000	\$508,110.00
Service From	Service To	Manufacturer		Model No	Delivery Date
2025-12-01	2026-03-31				

**Commodity Line Description:** 

Project monitoring and evaluation

#### **Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Account Manager 25 hours X \$274.00 = \$6,850.00 
Document Management Lead 20 hours X \$226.00 = \$4,520.00 
Application Admin 60 hours X \$183.00 = \$10,980.00 
Business Analyst 80 hours X \$156.00 = \$12,480.00 
Data Management Consultant 550 hours X \$226.00 = \$124,300.00 
Data Warehouse Analyst 1,065 hours X \$226.00 = \$240,690.00 
Database Administrator 50 hours X \$183.00 = \$9,150.00 
Project Manager, Sr. 200 hours X \$274.00 = \$54,800.00 
Security Manager 50 hours X \$226.00 = \$11,300.00 
TOTAL 2,100 hours = \$475,070.00

Cloud & Data Hosting Charges 295 hours X \$112.00 = \$33,040.00

GRAND TOTAL 2,395 hours = \$508,110.00

 Date Printed:
 Nov 26, 2025
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 2020/05





## **Change Request (CR) Information**

Refer to the D059 Operations Change Management Plan for CR form completion instructions.

Table 1: Change Request Registration and General Information

CR Number	282			
CR Name	WV EDS AWS Modernization Assessment			
Request Date	11/06/2025			
Requested By	Brandon Lewis			
Requestor's Project Role	Chief of Technology and Information Systems, DoHS			
Requestor's Email	brandon.l.lewis@wv.gov			
Requestor's Phone #	304-352-4215			
Contract Reference	CFTV6HS WV DoHS Medicaid Enterprise Data Solution (EDS) CMA 0511 2672 HHR2100000002			
Change Control Log Link (Jama)	WV-CHGRQ-282			

Table 2: Change Request Submission Information

Item	Details
Change Type	Standard
Issue Addressed by the Change	The West Virginia Department of Human Services (DoHS) seeks to modernize its Enterprise Data System (EDS) by migrating to a secure, compliant, and scalable cloud infrastructure (AWS) and adopting a modern data platform (Snowflake) to enhance performance, security, and long-term sustainability.
Change Description	IBM will establish a dedicated AWS landing zone and deploy a Snowflake-based data platform as a pilot environment in parallel with the existing WV EDS, currently hosted on Oracle Exadata within IBM Cloud for Government (IC4G).
Impact of NOT Implementing Proposed Change	Delaying this change will postpone the benefits of a secure, scalable cloud- native architecture, improved analytics integration, and more cost-efficient operations. It could also result in slower alignment with CMS modernization guidance and DoHS strategic goals for evolving Medicaid enterprise systems. Additionally, the current platform may be less prepared to take full advantage of future AI capabilities that could enhance program insights and decision-making.
Alternative to Proposed Change	Do not modernize and continue with the legacy WV EDS platform, limiting long-term improved efficiency, quality, and impact.





Item	Details		
Schedule Dependencies	DoHS resources to participate in development and requirement discussions as applicable and to provide decisions and approvals when necessary     IBM resources to gather and analyze requirements for future changes		
Affected Contract Requirements	This change request adds new scope and requirements to the existing contract.		
Change Priority	Medium		
Change Category	Scope		
Requested Timing	Estimated Start Date: 12/01/2025 Estimated End Date: 03/31/2026		

### Table 3: Formal Change Analysis

Scope Definition	The objective of this project is to prepare and assess the foundational
Scope Demilion	infrastructure and security controls necessary for the successful migration of the WV Enterprise Data System (EDS) to Amazon Web Services (AWS).  Emphasis will be placed on setting up critical components and conducting essential assessments.
	Discovery, Assessment, and Design: Conduct a comprehensive evaluation of the current environment and design the architecture for the future-state cloud-based infrastructure.
	2) Cloud Infrastructure Configuration:
	<ul> <li>a. Provision an AWS account for the State of West Virginia with a predefined capacity limit to support assessment activities.</li> <li>b. Configure AWS infrastructure to meet scalability, reliability, and compliance requirements.</li> <li>c. Set up three distinct environments: Non-Production (Development/Testing), Pre-Production (User Acceptance Testing), and Disaster Recovery, each with components for networking, compute, storage, security, monitoring, ETL, and secure connectivity to Snowflake.</li> </ul>
	<ul> <li>a. Establish a Snowflake organization with two business-critical accounts, each provisioned with a fixed capacity appropriate for the assessment. IBM will terminate the accounts at the end of the contract period.</li> <li>b. Implement Snowflake as the primary data platform to support enhanced scalability, efficiency, performance, and advanced analytics capabilities.</li> </ul>





\$475,070.00

\$ 33,040.00

\$508,110.00

E	ED.	S Project Chan	ge Req	uest				
	4)	<ul> <li>4) HIPAA Compliance Evaluation Perform an assessment to ensure the cloud environment meets HIPAA requirements, emphasizing data privacy and security controls.</li> <li>5) J-SURS System Deployment: Deploy the J-SURS system using dummy (non-production) data to support demonstrations and thorough testing.</li> </ul>						
	5)							
	6)	Cloud Environment Testing of the configured cloud infra						
	7)	Architecture Documentatio cloud architecture, configura	-					
Scope Dependencies	1)	DoHS to review and approve deliverables in a timely manuschedule.	_					
	2)	environment during this asse	IBM will not ingest or process live production data within the Snowflake environment during this assessment. All activities will be limited to non-production (synthetic) data to ensure compliance and minimize risk.					
	3)	The pilot environment will not include active data workflows or live data processing. This ensures the focus remains on infrastructure readiness, platform configuration, and compliance validation without impacting current operations.						
	4)	IBM will own the AWS tenant WV DoHS for this project.	IBM will own the AWS tenant and Snowflake organization on behalf of					
Cost	То	tal Estimated Hours: 2,395						
	То	tal Fixed Price: \$508,110.00						
	A	WS Migration Assessment To	otal Labor & C	ost Estimates				
	R	ole	Est. Hours	Rate Card	Fixed Price			
	A	ccount Manager	25	\$ 274.00	\$ 6,850.00			
	D	ocument Management Lead	20	\$ 226.00	\$ 4,520.00			
	A	oplication Admin	60	\$ 183.00	\$ 10,980.00			
	Bı	usiness Analyst	80	\$ 156.00	\$ 12,480.00			
	D	ata Management Consultant	550	\$ 226.00	\$ 124,300.00			
		ata Warehouse Analyst	1,065	\$ 226.00	\$ 240,690.00			
		atabase Administrator	50	\$ 183.00	\$ 9,150.00			
		oject Manager, Sr.	200	\$ 274.00	\$ 54,800.00			
	1 36	Security Manager         50         \$ 226.00         \$ 11,300.00						

Milestone 1: Initial Assessment

Cloud & Data Hosting Charges

LABOR TOTAL

**GRAND TOTAL** 

2,100

2,395

295

\$112.00



This milestone is expected to be invoiced in December 2025.						
Role	Est. Hours	Rate Card	Fixed Price			
Account Manager	12	\$ 274.00	\$ 3,288.00			
Application Admin	50	\$ 183.00	\$ 9,150.00			
Data Management Consultant	288	\$ 226.00	\$ 65,088.00			
Data Warehouse Analyst	408	\$ 226.00	\$ 92,208.00			
Project Manager, Sr.	80	\$ 274.00	\$ 21,920.00			
Security Manager	18	\$ 226.00	\$ 4,068.00			
TOTAL	856		\$ 195,722.00			

Milestone 2: Cloud & Data Ho		1000mbos 202				
This milestone is expected to be invoiced in December 2025.  Role Est. Hours Rate Card Fixed Price						
Cloud & Data Hosting Charges	295	\$ 112.00	\$ 33,040.00			
TOTAL	295		\$ 33,040.00			

Milestone 3: Cloud Infrastructure						
This milestone is expected to be invoiced in January 2026.						
Role	Fixed Price					
Account Manager	4	\$ 274.00	\$ 1,096.00			
Application Admin	10	\$ 183.00	\$ 1,830.00			
Data Management Consultant	128	\$ 226.00	\$ 28,928.00			
Data Warehouse Analyst	261	\$ 226.00	\$ 58,986.00			
Project Manager, Sr.	40	\$ 274.00	\$ 10,960.00			
Security Manager	8	\$ 226.00	\$ 1,808.00			
TOTAL	451		\$ 103,608.00			

Milestone 4: Compliance Testing  This milestone is expected to be invoiced in February 2026.					
Role	Est. Hours	urs Rate Card		Fixed Price	
Account Manager	4	\$	274.00	\$	1,096.00
Document Management Lead	5	\$	226.00	\$	1,130.00
Business Analyst	60	\$	156.00	\$	9,360.00
Data Management Consultant	88	\$	226.00	\$	19,888.00
Data Warehouse Analyst	261	\$	226.00	\$	58,986.00
Database Administrator	30	\$	183.00	\$	5,490.00
Project Manager, Sr.	40	\$	274.00	\$	10,960.00
Security Manager	12	\$	226.00	\$	2,712.00





TOTAL	500		\$ 109,622
Milestone 5: Deliverable: F	inal Migration As	sessment Re	port
This milestone is expected t	o be invoiced in M	1arch 2026.	
Role	Est. Hours	Rate Card	Fixed Price
Account Manager	5	\$ 274.00	\$ 1,370.
Document Management Lead	15	\$ 226.00	\$ 3,390.
Business Analyst	20	\$ 156.00	\$ 3,120.
Data Management Consultant	46	\$ 226.00	\$ 10,396.
Data Warehouse Analyst	135	\$ 226.00	\$ 30,510.
Database Administrator	20	\$ 183.00	\$ 3,660.
Project Manager, Sr.	40	\$ 274.00	\$ 10,960.
Security Manager	12	\$ 226.00	\$ 2,712.
TOTAL	293		\$ 66,118.





#### Schedule

IBM will execute the scope of work from December 2025 through March 2026, providing monthly progress reports that detail task status and milestone achievements. Upon completion of the assessment, the team will submit the Final Migration Assessment Report (Milestone 5) to the State.

The project will follow a structured sequence of key tasks:

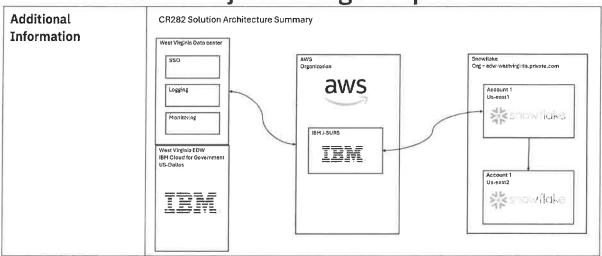
- 1) **Assess the Existing System** Perform a comprehensive evaluation of the current environment to identify gaps, challenges, and opportunities for modernization.
- 2) **Procure Amazon and Snowflake Services** Secure the necessary cloud and data platform services to support infrastructure setup and testing.
- 3) **Set Up Cloud Infrastructure** Configure a secure, compliant cloud environment optimized for scalability, performance, and operational efficiency.
- 4) Install J-SURS and Perform Testing
  - a. Deploy the J-SURS application using self-contained dummy data.
  - b. Migrate data schemas and structures from the current Oracle EDW to Snowflake and perform comparison testing to validate the Snowflake architecture.
  - Conduct security control testing to ensure compliance and readiness.
  - d. Test the cloud infrastructure for performance, scalability, and reliability, and perform compliance testing to validate adherence to applicable standards.
- 5) **Deliver Final Assessment to the State** Compile findings, insights, and recommendations into a formal report presented at project closeout

This structured approach ensures transparency, measurable progress, and successful delivery of all project objectives within the established timeline.

Hig	gh-level Tasks	Schedule
1.	Assess the existing system	Dec 2025
2.	Procure Amazon & Snowflake Services	Dec 2025
3.	Set up Cloud Infrastructure	Jan 2026
4.	Install J-SURS and Perform Testing	Feb 2026
5.	Submit Final Assessment to the State	Mar 2026







### **Change Request Disposition**

In the table below, check the box that describes the CR disposition. If more details are appropriate, add them to the comments section below the table. If details are not needed, indicate "Not applicable".

**Table 4: Change Request Disposition** 

X	Approved to proceed	Х	Not approved to proceed
х	Proceed with the implementation of the CR per the proposed plan.		One or more significant issues exist. CR should not be implemented.
Ente	r comments below (or N/A)		

Table 5: Change Request Approval

Project Role/Title	Name	Signature	Date
State of West Virginia DoHS	Doug Sorvig	Doug Sorvig	11/19/2025
IBM Project Executive	David Losin	Di0 2-	11/06/2025





### STATE OF WEST VIRGINIA DEPARTMENT OF HUMAN SERVICES BUREAU FOR MEDICAL SERVICES

Alex J. Mayer, PhD, MS, PMP Cabinet Secretary

Cynthia Beane, MSW, LCSW Commissioner

DATE:

November 19, 2025

TO:

Crystal Hustead

Senior Buyer

State of West Virginia Purchasing Division

FROM:

Althea Greenhowe Olihea Lirenhow

Procurement Specialist, Senior

Office of Shared Administration/Purchasing

RE:

PF1842125, CDO BMS26\*16

Dept 0511

The West Virginia Bureau for Medical Services (BMS) respectfully requests the approval of the above-referenced CDO for services performed by International Business Machines Corporation.

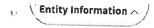
These services are for CR 282 WV EDS AWS Modernization Assessment for service period December 1, 2025, through March 31, 2026.

The estimated total cost is \$508,110.00.

Please feel free to contact me if additional documentation or details are needed. I can be reached at 304-352-3924 or althea.m.greenhowe@wv.gov. Thank you for your time and consideration in this matter.



An o	fficial website o	f the United States go	overnment Here's how y	you know				
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Entities

**Disaster Response Registry** 

Responsibility / Qualification

Exclusions

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## West Virginia Secretary of State — Online Data Services

### **Business and Licensing**

Online Data Services Help

## **Business Organization Detail**

NOTICE: The West Virginia Secretary of State's Office makes every reasonable effort to ensure the accuracy of information. However, we make no representation or warranty as to the correctness or completeness of the information. If information is missing from this page, it is not in the The West Virginia Secretary of State's database.

## INTERNATIONAL BUSINESS MACHINES CORPORATION

Organization	Informatio	n						
Org Type	Effective Date	Established Date	Filing Date	Charter	Class	Sec Type	Termination Date	Termination Reason
BC   Benefit Corporation	9/30/1933		9/30/1933	Foreign	Profit			

Authorized Shares	0	Young Entrepreneur	Not Specified
At Will Term Years		Par Value	0.000000
At Will Term		Member Managed	
Charter State	NY	Excess Acres	0
Charter County	Mineral	Control Number	0
Business Purpose	5415 - Professional, Scientific and Techincal Servies - Professional, Scientific and Techincal Servies - Computer Systems Design and Related Services (design, programming, facilities mgmt)	Capital Stock	0.0000

Addresses	
Туре	Address
Local Office Address	ONE NEW ORCHARD ROAD ATTENTION: CATHERINE BUCKLEY ARMONK, NY, 10504
Mailing Address	ONE NEW ORCHARD ROAD ATTENTION: CATHERINE BUCKLEY ARMONK, NY, 10504 USA
Notice of Process	C T CORPORATION SYSTEM 5098 WASHINGTON ST W STE 407 CHARLESTON, WV, 253131561
Principal Office	ONE NEW ORCHARD ROAD ARMONK, NY, 105041784 USA
уре	Address

Officers	
Туре	Name/Address
Director	ARVIND KRISHNA ONE NEW ORCHARD ROAD ARMONK, NY, 10504
Director	DAVID N. FARR ONE NEW ORCHARD ROAD ARMONK, NY, 10504
President	ARVIND KRISHNA NEW ORCHARD ROAD ARMONK, NY, 10504
Secretary	JANE P. EDWARDS ONE NEW ORCHARD RD. ARMONK, NY, 10504
Treasurer	BRIEN WIERZCHOWSKI ONE NEW ORCHARD RD. ARMONK, NY, 10504
уре	Name/Address

Mergers						
Merger Date	Merged	Merged State	Survived	Survived State		
3/27/2001	ARAGON CONSULTING GROUP, INC.	МО	INTERNATIONAL BUSINESS MACHINES CORPORATION	NY		

**Merger Date** 

Merged

Merged State

Survived

**Survived State** 

Date	Amendment
3/27/2001	MERGER: MERGING ARAGON CONSULTING GROUP, INC., A NON-QUALIFIED MO ORGANIZATION WITH AND INTO INTERNATIONAL BUSINESS MACHINES CORPORATION, A QUALIFIED NY CORPORATION, THE SURVIVOR
10/10/1998	MERGER(CON'T FROM ABOVE) MACHINES CORPORATION, A QUAL N' CORP., THE SURVIVOR.
1/9/1998	MERGER: MERGING INTEGRATED SYSTEMS SOLUTIONS CORPORATION, A QUAL DE CORP, ISSC HOLDINGS, INC., A NON QUAL DE CORP & ADVANTIS CORPORATION, A QUAL NY CORP. WITH AND INTO INTERNATIONAL BUSINESS
7/8/1992	CHANGE OF AMENDMENT TO RESTATED CERTIFICATE OF INCORPORATION.
5/24/1988	AMENDMENT TO THE ARTICLES OF INCORPORATION.
3/23/1988	MERGER; MERGING ROLM CORPORATION, A QUAL CA CORP, WITH AND INTO INTENATIONAL BUSINESS MACHINES CORPORATION, A QUAL NY CORP, THE SURVIVOR.
6/2/1986	AMENDMENT TO THE ARTICLES OF INCORPORATION.
8/2/1982	AMENDMENT: TO ARTICLES OF INCORPORATION. TWO AMENDMENTS WERE FILED THIS DATE.
6/8/1979	AMENDMENT: CERTIFICATE OF INCORPORATION.
7/22/1976	CERTIFICATE OF AMENDMENT OF THE CERTIFICATE OF INCORPORATION ROLL 109.
5/22/1973	AMENDMENT: CERTIFICATE OF INCORPORATION; ROLL 71
5/19/1972	AMENDMENT: CERTIFICATE OF AMENDMENT: ROLL 59
6/2/1971	AMENDMENT: CERTIFICATE OF INCORPORATION; ROLL 48
5/20/1968	AMENDMENT: CERTIFICATE OF INCORPORATION; ROLL 11
5/15/1967	AMENDMENT: CERTIFICATE OF INCORPORATION; BOOK 210, PAGE 487
8/19/1966	AMENDMENT: CERTIFICATE OF INCORPORATION; BOOK 249, PAGE 134
9/29/1964	AMENDMENT: CERTIFICATE OF INCORPORATION; BOOK 210, PAGE 537
8/13/1964	AMENDMENT: CERTIFICATE OF INCORPORATION; BOOK 210, PAGE 397
5/25/1961	AMENDMENT: ARTICLES OF INCORPORATION; BOOK 210, PAC
5/16/1959	AMENDMENT: CERTIFICATE OF INCORPORATION; BOOK 210, 1

Date	Amendment
6/12/1936	AMENDMENT BOOK 152, PAGE 121
6/11/1942	AMENDMENT (INCREASE OF NUMBER OF SHARES) BOOK 152, PAGE 521.
8/21/1942	CERTIFICATE OF MERGER, WITH MUNITIONS MANUFACTURING CORP.; BOOK 152, PAGE 794
2/20/1946	AMENDMENT (ARTICLES OF INCORPORATION; BOOK 152, PAGE 793 CERTIFICATE OF MERGER WITH ELECTROMATIC TYPERWRITERS, INC. BK.152-794
7/10/1948	AMENDMENT (ARTICLES OF INCORPORATION) BOOK 183, PAGE 367
8/17/1950	AMENDMENT: (AUTHORIZATION OF 500,000 NEW SHARES, WITHOUT PAR VALUE) BOOK 183, PAGE 528
7/14/1954	AMENDMENT ARTICLES OF INCORPORATION; BOOK 210, PAGE 69.
3/25/1955	AMENDMENT: CERTIFICATE OF MERGER WITH INTERNATIONAL BUSINESS MACHINES COMPANY OF HAWAII, LIMITED; CERTIFICATE OF MERGER WITH ENDICOTT HIGHLANDS DEVELOPMENT CORPORATION; BOOK 216, PAGE 788
6/10/1955	AMENDMENT (ARTICLES OF INCORPORATION; BOOK 210, PAGE 98.
6/16/1956	AMENDMENT: CERTIFICATE OF INCORPORATION; BOOK 210, PAGE 140.
5/14/1957	AMENDMENT: ARTICLES OF INCORPORATION; BOOK 210, PAGE 169
5/12/1958	AMENDMENT: RESTATED CERTIFICATE OF INCORPORATION; BOOK 224, PAGE 269.
	WV 505 - Business and Licensing - Corporations - Online Data Services

Annual Reports	
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For more information, please contact the Secretary of State's Office at 304-558-8000.

Thursday, November 20, 2025 — 9:10 AM

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