




Department of Administration  
Purchasing Division  
2019 Washington Street East  
Post Office Box 50130  
Charleston, WV 25305-0130

# State of West Virginia Master Agreement

Order Date: 08-23-2024

CORRECT ORDER NUMBER MUST  
APPEAR ON ALL PACKAGES, INVOICES,  
AND SHIPPING PAPERS. QUESTIONS  
CONCERNING THIS ORDER SHOULD BE  
DIRECTED TO THE DEPARTMENT  
CONTACT.

Order Number:	CMA 0231 4448 OOT2500000001 1	Procurement Folder:	1464122
Document Name:	B&W Printers w/ Click Charges and Maintenance (OT25007)	Reason for Modification:	
Document Description:	B&W Printers w/ Click Charges and Maintenance	AWARD OF CRFQ OOT2500000003	
Procurement Type:	Central Master Agreement		
Buyer Name:			
Telephone:			
Email:			
Shipping Method:	Best Way	Effective Start Date:	2024-09-01
Free on Board:	FOB Dest, Freight Prepaid	Effective End Date:	2025-08-31




VENDOR	DEPARTMENT CONTACT																				
Vendor Customer Code: 000000119903 RICOH USA INC 300 EAGLEVIEW BLVD  EXTON PA 19341 US Vendor Contact Phone: 800-565-0283 Extension:  Discount Details: <table><thead><tr><th></th><th>Discount Allowed</th><th>Discount Percentage</th><th>Discount Days</th></tr></thead><tbody><tr><td>#1</td><td>No</td><td>0.0000</td><td>0</td></tr><tr><td>#2</td><td>No</td><td></td><td></td></tr><tr><td>#3</td><td>No</td><td></td><td></td></tr><tr><td>#4</td><td>No</td><td></td><td></td></tr></tbody></table>		Discount Allowed	Discount Percentage	Discount Days	#1	No	0.0000	0	#2	No			#3	No			#4	No			Requestor Name: Andrew C Lore Requestor Phone: 304-352-4944 Requestor Email: andrew.c.lore@wv.gov  
	Discount Allowed	Discount Percentage	Discount Days																		
#1	No	0.0000	0																		
#2	No																				
#3	No																				
#4	No																				

INVOICE TO	SHIP TO
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV 25305 US	STATE OF WEST VIRGINIA JOBSITE - SEE SPECIFICATIONS  No City WV 99999 US

8/27/24 6C

Purchasing Division's File Copy

Total Order Amount: Open End

PURCHASING DIVISION AUTHORIZATION DATE:  8/27/2024 ELECTRONIC SIGNATURE ON FILE	ATTORNEY GENERAL APPROVAL AS TO FORM DATE:  ELECTRONIC SIGNATURE ON FILE	ENCUMBRANCE CERTIFICATION DATE:  8.30.24 ELECTRONIC SIGNATURE ON FILE
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8/30/2024

**Extended Description:**

The Vendor, RICOH USA INC, agrees to enter with the West Virginia Office of Technology, into an open-end contract to provide Black and White production printers, click charges, maintenance services, and installation per the Specifications, Terms and Conditions, Bid Requirements, Addendum #1 issued 7/30/2024, and the Vendor's bid dated 8/01/2024 incorporated herein by reference and made apart hereof.

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
1	43212100			EA	69256.000000
	Service From	Service To		Service Contract Amount	
					0.00

**Commodity Line Description:** 3.1.1 - Black & White Cutsheet Printer

**Extended Description:**

3.1.1 - Black & White Cutsheet Printer

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
2	81112306			MO	900.000000
	Service From	Service To		Service Contract Amount	
					0.00

**Commodity Line Description:** 3.1.2 - Maintenance for Black & White Cutsheet Printer

**Extended Description:**

3.1.2 - Maintenance for Black & White Cutsheet Printer

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
3	81112306			MO	900.000000
	Service From	Service To		Service Contract Amount	
					0.00

**Commodity Line Description:** 3.1.3 - Maintenance for Black & White Cutsheet Printer

**Extended Description:**

3.1.3 - Maintenance for Black & White Cutsheet Printer

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
4	81112306			EA	0.003200
	Service From	Service To		Service Contract Amount	
					0.00

**Commodity Line Description:** 3.1.4 - Click Charges for Black & White Printer

**Extended Description:**

3.1.4 - Click Charges for Black & White Printer

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
5	81112306			EA	0.003200
	Service From	Service To		Service Contract Amount	
					0.00

**Commodity Line Description:** 3.1.5 - Click Charges for Black & White Printer

**Extended Description:**

3.1.5 - Click Charges for Black & White Printer

	Document Phase	Document Description	Page 3
OOT2500000001	Draft	B&W Printers w/ Click Charges and Maintenance	

**ADDITIONAL TERMS AND CONDITIONS**

See attached document(s) for additional Terms and Conditions

## **GENERAL TERMS AND CONDITIONS:**

**1. CONTRACTUAL AGREEMENT:** Issuance of an Award Document signed by the Purchasing Division Director, or his designee, and approved as to form by the Attorney General's office constitutes acceptance by the State of this Contract made by and between the State of West Virginia and the Vendor. Vendor's signature on its bid, or on the Contract if the Contract is not the result of a bid solicitation, signifies Vendor's agreement to be bound by and accept the terms and conditions contained in this Contract.

**2. DEFINITIONS:** As used in this Solicitation/Contract, the following terms shall have the meanings attributed to them below. Additional definitions may be found in the specifications included with this Solicitation/Contract.

**2.1. "Agency" or "Agencies"** means the agency, board, commission, or other entity of the State of West Virginia that is identified on the first page of the Solicitation or any other public entity seeking to procure goods or services under this Contract.

**2.2. "Bid" or "Proposal"** means the vendors submitted response to this solicitation.

**2.3. "Contract"** means the binding agreement that is entered into between the State and the Vendor to provide the goods or services requested in the Solicitation.

**2.4. "Director"** means the Director of the West Virginia Department of Administration, Purchasing Division.

**2.5. "Purchasing Division"** means the West Virginia Department of Administration, Purchasing Division.

**2.6. "Award Document"** means the document signed by the Agency and the Purchasing Division, and approved as to form by the Attorney General, that identifies the Vendor as the contract holder.

**2.7. "Solicitation"** means the official notice of an opportunity to supply the State with goods or services that is published by the Purchasing Division.

**2.8. "State"** means the State of West Virginia and/or any of its agencies, commissions, boards, etc. as context requires.

**2.9. "Vendor" or "Vendors"** means any entity submitting a bid in response to the Solicitation, the entity that has been selected as the lowest responsible bidder, or the entity that has been awarded the Contract as context requires.

**3. CONTRACT TERM; RENEWAL; EXTENSION:** The term of this Contract shall be determined in accordance with the category that has been identified as applicable to this Contract below:

☐ **Term Contract**

**Initial Contract Term:** The Initial Contract Term will be for a period of \_\_\_\_\_. The Initial Contract Term becomes effective on the effective start date listed on the first page of this Contract, identified as the State of West Virginia contract cover page containing the signatures of the Purchasing Division, Attorney General, and Encumbrance clerk (or another page identified as \_\_\_\_\_), and the Initial Contract Term ends on the effective end date also shown on the first page of this Contract.

**Renewal Term:** This Contract may be renewed upon the mutual written consent of the Agency, and the Vendor, with approval of the Purchasing Division and the Attorney General's office (Attorney General approval is as to form only). Any request for renewal should be delivered to the Agency and then submitted to the Purchasing Division thirty (30) days prior to the expiration date of the initial contract term or appropriate renewal term. A Contract renewal shall be in accordance with the terms and conditions of the original contract. Unless otherwise specified below, renewal of this Contract is limited to \_\_\_\_\_ successive one (1) year periods or multiple renewal periods of less than one year, provided that the multiple renewal periods do not exceed the total number of months available in all renewal years combined. Automatic renewal of this Contract is prohibited. Renewals must be approved by the Vendor, Agency, Purchasing Division and Attorney General's office (Attorney General approval is as to form only)

☐ **Alternate Renewal Term** – This contract may be renewed for \_\_\_\_\_ successive \_\_\_\_\_ year periods or shorter periods provided that they do not exceed the total number of months contained in all available renewals. Automatic renewal of this Contract is prohibited. Renewals must be approved by the Vendor, Agency, Purchasing Division and Attorney General's office (Attorney General approval is as to form only)

**Delivery Order Limitations:** In the event that this contract permits delivery orders, a delivery order may only be issued during the time this Contract is in effect. Any delivery order issued within one year of the expiration of this Contract shall be effective for one year from the date the delivery order is issued. No delivery order may be extended beyond one year after this Contract has expired.

☐ **Fixed Period Contract:** This Contract becomes effective upon Vendor's receipt of the notice to proceed and must be completed within \_\_\_\_\_ days.

☐ **Fixed Period Contract with Renewals:** This Contract becomes effective upon Vendor's receipt of the notice to proceed and part of the Contract more fully described in the attached specifications must be completed within \_\_\_\_\_ days. Upon completion of the work covered by the preceding sentence, the vendor agrees that:

☐ the contract will continue for \_\_\_\_\_ years;

☐ the contract may be renewed for \_\_\_\_\_ successive \_\_\_\_\_ year periods or shorter periods provided that they do not exceed the total number of months contained in all available renewals. Automatic renewal of this Contract is prohibited. Renewals must be approved by the Vendor, Agency, Purchasing Division and Attorney General's Office (Attorney General approval is as to form only).

☐ **One-Time Purchase:** The term of this Contract shall run from the issuance of the Award Document until all of the goods contracted for have been delivered, but in no event will this Contract extend for more than one fiscal year.

☐ **Construction/Project Oversight:** This Contract becomes effective on the effective start date listed on the first page of this Contract, identified as the State of West Virginia contract cover page containing the signatures of the Purchasing Division, Attorney General, and Encumbrance clerk (or another page identified as \_\_\_\_\_), and continues until the project for which the vendor is providing oversight is complete.

☒ **Other:** Contract Term specified in 6.1 of Specifications

**4. AUTHORITY TO PROCEED:** Vendor is authorized to begin performance of this contract on the date of encumbrance listed on the front page of the Award Document unless either the box for "Fixed Period Contract" or "Fixed Period Contract with Renewals" has been checked in Section 3 above. If either "Fixed Period Contract" or "Fixed Period Contract with Renewals" has been checked, Vendor must not begin work until it receives a separate notice to proceed from the State. The notice to proceed will then be incorporated into the Contract via change order to memorialize the official date that work commenced.

**5. QUANTITIES:** The quantities required under this Contract shall be determined in accordance with the category that has been identified as applicable to this Contract below.

☒ **Open End Contract:** Quantities listed in this Solicitation/Award Document are approximations only, based on estimates supplied by the Agency. It is understood and agreed that the Contract shall cover the quantities actually ordered for delivery during the term of the Contract, whether more or less than the quantities shown.

☐ **Service:** The scope of the service to be provided will be more clearly defined in the specifications included herewith.

☐ **Combined Service and Goods:** The scope of the service and deliverable goods to be provided will be more clearly defined in the specifications included herewith.

☐ **One-Time Purchase:** This Contract is for the purchase of a set quantity of goods that are identified in the specifications included herewith. Once those items have been delivered, no additional goods may be procured under this Contract without an appropriate change order approved by the Vendor, Agency, Purchasing Division, and Attorney General's office.

☐ **Construction:** This Contract is for construction activity more fully defined in the specifications.

**6. EMERGENCY PURCHASES:** The Purchasing Division Director may authorize the Agency to purchase goods or services in the open market that Vendor would otherwise provide under this Contract if those goods or services are for immediate or expedited delivery in an emergency. Emergencies shall include, but are not limited to, delays in transportation or an unanticipated increase in the volume of work. An emergency purchase in the open market, approved by the Purchasing Division Director, shall not constitute a breach of this Contract and shall not entitle the Vendor to any form of compensation or damages. This provision does not excuse the State from fulfilling its obligations under a One-Time Purchase contract.

**7. REQUIRED DOCUMENTS:** All of the items checked in this section must be provided to the Purchasing Division by the Vendor as specified:

☐ **LICENSE(S) / CERTIFICATIONS / PERMITS:** In addition to anything required under the Section of the General Terms and Conditions entitled Licensing, the apparent successful Vendor shall furnish proof of the following licenses, certifications, and/or permits upon request and in a form acceptable to the State. The request may be prior to or after contract award at the State's sole discretion.

☐☐☐☐

The apparent successful Vendor shall also furnish proof of any additional licenses or certifications contained in the specifications regardless of whether or not that requirement is listed above.

**8. INSURANCE:** The apparent successful Vendor shall furnish proof of the insurance identified by a checkmark below prior to Contract award. The insurance coverages identified below must be maintained throughout the life of this contract. Thirty (30) days prior to the expiration of the insurance policies, Vendor shall provide the Agency with proof that the insurance mandated herein has been continued. Vendor must also provide Agency with immediate notice of any changes in its insurance policies, including but not limited to, policy cancelation, policy reduction, or change in insurers. The apparent successful Vendor shall also furnish proof of any additional insurance requirements contained in the specifications prior to Contract award regardless of whether that insurance requirement is listed in this section.

Vendor must maintain:

☒ **Commercial General Liability Insurance** in at least an amount of: \$1,000,000 per occurrence.

☒ **Automobile Liability Insurance** in at least an amount of: \$1,000,000 per occurrence.

☐ **Professional/Malpractice/Errors and Omission Insurance** in at least an amount of: \_\_\_\_\_ per occurrence. Notwithstanding the forgoing, Vendor's are not required to list the State as an additional insured for this type of policy.

☐ **Commercial Crime and Third Party Fidelity Insurance** in an amount of: \_\_\_\_\_ per occurrence.

☐ **Cyber Liability Insurance** in an amount of: \_\_\_\_\_ per occurrence.

☐ **Builders Risk Insurance** in an amount equal to 100% of the amount of the Contract.

☐ **Pollution Insurance** in an amount of: \_\_\_\_\_ per occurrence.

☐ **Aircraft Liability** in an amount of: \_\_\_\_\_ per occurrence.

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**9. WORKERS' COMPENSATION INSURANCE:** Vendor shall comply with laws relating to workers compensation, shall maintain workers' compensation insurance when required, and shall furnish proof of workers' compensation insurance upon request.

**10. VENUE:** All legal actions for damages brought by Vendor against the State shall be brought in the West Virginia Claims Commission. Other causes of action must be brought in the West Virginia court authorized by statute to exercise jurisdiction over it.

**11. LIQUIDATED DAMAGES:** This clause shall in no way be considered exclusive and shall not limit the State or Agency's right to pursue any other available remedy. Vendor shall pay liquidated damages in the amount specified below or as described in the specifications:

☐ \_\_\_\_\_ for \_\_\_\_\_.

☐ Liquidated Damages Contained in the Specifications.

☒ Liquidated Damages Are Not Included in this Contract.

**12. ACCEPTANCE:** Vendor's signature on its bid, or on the certification and signature page, constitutes an offer to the State that cannot be unilaterally withdrawn, signifies that the product or service proposed by vendor meets the mandatory requirements contained in the Solicitation for that product or service, unless otherwise indicated, and signifies acceptance of the terms and conditions contained in the Solicitation unless otherwise indicated.

**13. PRICING:** The pricing set forth herein is firm for the life of the Contract, unless specified elsewhere within this Solicitation/Contract by the State. A Vendor's inclusion of price adjustment provisions in its bid, without an express authorization from the State in the Solicitation to do so, may result in bid disqualification. Notwithstanding the foregoing, Vendor must extend any publicly advertised sale price to the State and invoice at the lower of the contract price or the publicly advertised sale price.

**14. PAYMENT IN ARREARS:** Payments for goods/services will be made in arrears only upon receipt of a proper invoice, detailing the goods/services provided or receipt of the goods/services, whichever is later. Notwithstanding the foregoing, payments for software maintenance, licenses, or subscriptions may be paid annually in advance.

**15. PAYMENT METHODS:** Vendor must accept payment by electronic funds transfer and P-Card. (The State of West Virginia's Purchasing Card program, administered under contract by a banking institution, processes payment for goods and services through state designated credit cards.)

**16. TAXES:** The Vendor shall pay any applicable sales, use, personal property or any other taxes arising out of this Contract and the transactions contemplated thereby. The State of West Virginia is exempt from federal and state taxes and will not pay or reimburse such taxes.

**17. ADDITIONAL FEES:** Vendor is not permitted to charge additional fees or assess additional charges that were not either expressly provided for in the solicitation published by the State of West Virginia, included in the Contract, or included in the unit price or lump sum bid amount that Vendor is required by the solicitation to provide. Including such fees or charges as notes to the solicitation may result in rejection of vendor's bid. Requesting such fees or charges be paid after the contract has been awarded may result in cancellation of the contract.

**18. FUNDING:** This Contract shall continue for the term stated herein, contingent upon funds being appropriated by the Legislature or otherwise being made available. In the event funds are not appropriated or otherwise made available, this Contract becomes void and of no effect beginning on July 1 of the fiscal year for which funding has not been appropriated or otherwise made available. If that occurs, the State may notify the Vendor that an alternative source of funding has been obtained and thereby avoid the automatic termination. Non-appropriation or non-funding shall not be considered an event of default.

**19. CANCELLATION:** The Purchasing Division Director reserves the right to cancel this Contract immediately upon written notice to the vendor if the materials or workmanship supplied do not conform to the specifications contained in the Contract. The Purchasing Division Director may also cancel any purchase or Contract upon 30 days written notice to the Vendor in accordance with West Virginia Code of State Rules § 148-1-5.2.b.

**20. TIME:** Time is of the essence regarding all matters of time and performance in this Contract.

**21. APPLICABLE LAW:** This Contract is governed by and interpreted under West Virginia law without giving effect to its choice of law principles. Any information provided in specification manuals, or any other source, verbal or written, which contradicts or violates the West Virginia Constitution, West Virginia Code, or West Virginia Code of State Rules is void and of no effect.

**22. COMPLIANCE WITH LAWS:** Vendor shall comply with all applicable federal, state, and local laws, regulations and ordinances. By submitting a bid, Vendor acknowledges that it has reviewed, understands, and will comply with all applicable laws, regulations, and ordinances.

**SUBCONTRACTOR COMPLIANCE:** Vendor shall notify all subcontractors providing commodities or services related to this Contract that as subcontractors, they too are required to comply with all applicable laws, regulations, and ordinances. Notification under this provision must occur prior to the performance of any work under the contract by the subcontractor.

**23. ARBITRATION:** Any references made to arbitration contained in this Contract, Vendor's bid, or in any American Institute of Architects documents pertaining to this Contract are hereby deleted, void, and of no effect.

**24. MODIFICATIONS:** This writing is the parties' final expression of intent. Notwithstanding anything contained in this Contract to the contrary no modification of this Contract shall be binding without mutual written consent of the Agency, and the Vendor, with approval of the Purchasing Division and the Attorney General's office (Attorney General approval is as to form only). Any change to existing contracts that adds work or changes contract cost, and were not included in the original contract, must be approved by the Purchasing Division and the Attorney General's Office (as to form) prior to the implementation of the change or commencement of work affected by the change.

**25. WAIVER:** The failure of either party to insist upon a strict performance of any of the terms or provision of this Contract, or to exercise any option, right, or remedy herein contained, shall not be construed as a waiver or a relinquishment for the future of such term, provision, option, right, or remedy, but the same shall continue in full force and effect. Any waiver must be expressly stated in writing and signed by the waiving party.

**26. SUBSEQUENT FORMS:** The terms and conditions contained in this Contract shall supersede any and all subsequent terms and conditions which may appear on any form documents submitted by Vendor to the Agency or Purchasing Division such as price lists, order forms, invoices, sales agreements, or maintenance agreements, and includes internet websites or other electronic documents. Acceptance or use of Vendor's forms does not constitute acceptance of the terms and conditions contained thereon.

**27. ASSIGNMENT:** Neither this Contract nor any monies due, or to become due hereunder, may be assigned by the Vendor without the express written consent of the Agency, the Purchasing Division, the Attorney General's office (as to form only), and any other government agency or office that may be required to approve such assignments.

**28. WARRANTY:** The Vendor expressly warrants that the goods and/or services covered by this Contract will: (a) conform to the specifications, drawings, samples, or other description furnished or specified by the Agency; (b) be merchantable and fit for the purpose intended; and (c) be free from defect in material and workmanship.

**29. STATE EMPLOYEES:** State employees are not permitted to utilize this Contract for personal use and the Vendor is prohibited from permitting or facilitating the same.

**30. PRIVACY, SECURITY, AND CONFIDENTIALITY:** The Vendor agrees that it will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the Agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the Agency's policies, procedures, and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in [www.state.wv.us/admin/purchase/privacy](http://www.state.wv.us/admin/purchase/privacy).

**31. YOUR SUBMISSION IS A PUBLIC DOCUMENT:** Vendor's entire response to the Solicitation and the resulting Contract are public documents. As public documents, they will be disclosed to the public following the bid/proposal opening or award of the contract, as required by the competitive bidding laws of West Virginia Code §§ 5A-3-1 et seq., 5-22-1 et seq., and 5G-1-1 et seq. and the Freedom of Information Act West Virginia Code §§ 29B-1-1 et seq.

**DO NOT SUBMIT MATERIAL YOU CONSIDER TO BE CONFIDENTIAL, A TRADE SECRET, OR OTHERWISE NOT SUBJECT TO PUBLIC DISCLOSURE.**

Submission of any bid, proposal, or other document to the Purchasing Division constitutes your explicit consent to the subsequent public disclosure of the bid, proposal, or document. The Purchasing Division will disclose any document labeled "confidential," "proprietary," "trade secret," "private," or labeled with any other claim against public disclosure of the documents, to include any "trade secrets" as defined by West Virginia Code § 47-22-1 et seq. All submissions are subject to public disclosure without notice.

**32. LICENSING:** In accordance with West Virginia Code of State Rules § 148-1-6.1.e, Vendor must be licensed and in good standing in accordance with any and all state and local laws and requirements by any state or local agency of West Virginia, including, but not limited to, the West Virginia Secretary of State's Office, the West Virginia Tax Department, West Virginia Insurance Commission, or any other state agency or political subdivision. Obligations related to political subdivisions may include, but are not limited to, business licensing, business and occupation taxes, inspection compliance, permitting, etc. Upon request, the Vendor must provide all necessary releases to obtain information to enable the Purchasing Division Director or the Agency to verify that the Vendor is licensed and in good standing with the above entities.

**SUBCONTRACTOR COMPLIANCE:** Vendor shall notify all subcontractors providing commodities or services related to this Contract that as subcontractors, they too are required to be licensed, in good standing, and up-to-date on all state and local obligations as described in this section. Obligations related to political subdivisions may include, but are not limited to, business licensing, business and occupation taxes, inspection compliance, permitting, etc. Notification under this provision must occur prior to the performance of any work under the contract by the subcontractor.

**33. ANTITRUST:** In submitting a bid to, signing a contract with, or accepting a Award Document from any agency of the State of West Virginia, the Vendor agrees to convey, sell, assign, or transfer to the State of West Virginia all rights, title, and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the State of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the State of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to Vendor.

**34. VENDOR NON-CONFLICT:** Neither Vendor nor its representatives are permitted to have any interest, nor shall they acquire any interest, direct or indirect, which would compromise the performance of its services hereunder. Any such interests shall be promptly presented in detail to the Agency.

**35. VENDOR RELATIONSHIP:** The relationship of the Vendor to the State shall be that of an independent contractor and no principal-agent relationship or employer-employee relationship is contemplated or created by this Contract. The Vendor as an independent contractor is solely liable for the acts and omissions of its employees and agents. Vendor shall be responsible for selecting, supervising, and compensating any and all individuals employed pursuant to the terms of this Solicitation and resulting contract. Neither the Vendor, nor any employees or subcontractors of the Vendor, shall be deemed to be employees of the State for any purpose whatsoever. Vendor shall be exclusively responsible for payment of employees and contractors for all wages and salaries, taxes, withholding payments, penalties, fees, fringe benefits, professional liability insurance premiums, contributions to insurance and pension, or other deferred compensation plans, including but not limited to, Workers' Compensation and Social Security obligations, licensing fees, etc. and the filing of all necessary documents, forms, and returns pertinent to all of the foregoing.

Vendor shall hold harmless the State, and shall provide the State and Agency with a defense against any and all claims including, but not limited to, the foregoing payments, withholdings, contributions, taxes, Social Security taxes, and employer income tax returns.

**36. INDEMNIFICATION:** The Vendor agrees to indemnify, defend, and hold harmless the State and the Agency, their officers, and employees from and against: (1) Any claims or losses for services rendered by any subcontractor, person, or firm performing or supplying services, materials, or supplies in connection with the performance of the Contract; (2) Any claims or losses resulting to any person or entity injured or damaged by the Vendor, its officers, employees, or subcontractors by the publication, translation, reproduction, delivery, performance, use, or disposition of any data used under the Contract in a manner not authorized by the Contract, or by Federal or State statutes or regulations; and (3) Any failure of the Vendor, its officers, employees, or subcontractors to observe State and Federal laws including, but not limited to, labor and wage and hour laws.

**37. NO DEBT CERTIFICATION:** In accordance with West Virginia Code §§ 5A-3-10a and 5-22-1(i), the State is prohibited from awarding a contract to any bidder that owes a debt to the State or a political subdivision of the State. By submitting a bid, or entering into a contract with the State, Vendor is affirming that (1) for construction contracts, the Vendor is not in default on any monetary obligation owed to the state or a political subdivision of the state, and (2) for all other contracts, neither the Vendor nor any related party owe a debt as defined above, and neither the Vendor nor any related party are in employer default as defined in the statute cited above unless the debt or employer default is permitted under the statute.

**38. CONFLICT OF INTEREST:** Vendor, its officers or members or employees, shall not presently have or acquire an interest, direct or indirect, which would conflict with or compromise the performance of its obligations hereunder. Vendor shall periodically inquire of its officers, members and employees to ensure that a conflict of interest does not arise. Any conflict of interest discovered shall be promptly presented in detail to the Agency.

**39. REPORTS:** Vendor shall provide the Agency and/or the Purchasing Division with the following reports identified by a checked box below:

☒ Such reports as the Agency and/or the Purchasing Division may request. Requested reports may include, but are not limited to, quantities purchased, agencies utilizing the contract, total contract expenditures by agency, etc.

☐ Quarterly reports detailing the total quantity of purchases in units and dollars, along with a listing of purchases by agency. Quarterly reports should be delivered to the Purchasing Division via email at [purchasing.division@wv.gov](mailto:purchasing.division@wv.gov).

**40. BACKGROUND CHECK:** In accordance with W. Va. Code § 15-2D-3, the State reserves the right to prohibit a service provider's employees from accessing sensitive or critical information or to be present at the Capitol complex based upon results addressed from a criminal background check. Service providers should contact the West Virginia Division of Protective Services by phone at (304) 558-9911 for more information.

**41. PREFERENCE FOR USE OF DOMESTIC STEEL PRODUCTS:** Except when authorized by the Director of the Purchasing Division pursuant to W. Va. Code § 5A-3-56, no contractor may use or supply steel products for a State Contract Project other than those steel products made in the United States. A contractor who uses steel products in violation of this section may be subject to civil penalties pursuant to W. Va. Code § 5A-3-56. As used in this section:

- a. "State Contract Project" means any erection or construction of, or any addition to, alteration of or other improvement to any building or structure, including, but not limited to, roads or highways, or the installation of any heating or cooling or ventilating plants or other equipment, or the supply of and materials for such projects, pursuant to a contract with the State of West Virginia for which bids were solicited on or after June 6, 2001.
- b. "Steel Products" means products rolled, formed, shaped, drawn, extruded, forged, cast, fabricated or otherwise similarly processed, or processed by a combination of two or more or such operations, from steel made by the open heath, basic oxygen, electric furnace, Bessemer or other steel making process.
- c. The Purchasing Division Director may, in writing, authorize the use of foreign steel products if:
  1. The cost for each contract item used does not exceed one tenth of one percent (.1%) of the total contract cost or two thousand five hundred dollars (\$2,500.00), whichever is greater. For the purposes of this section, the cost is the value of the steel product as delivered to the project; or
  2. The Director of the Purchasing Division determines that specified steel materials are not produced in the United States in sufficient quantity or otherwise are not reasonably available to meet contract requirements.

**42. PREFERENCE FOR USE OF DOMESTIC ALUMINUM, GLASS, AND STEEL:** In Accordance with W. Va. Code § 5-19-1 et seq., and W. Va. CSR § 148-10-1 et seq., for every contract or subcontract, subject to the limitations contained herein, for the construction, reconstruction, alteration, repair, improvement or maintenance of public works or for the purchase of any item of machinery or equipment to be used at sites of public works, only domestic aluminum, glass or steel products shall be supplied unless the spending officer determines, in writing, after the receipt of offers or bids, (1) that the cost of domestic aluminum, glass or steel products is unreasonable or inconsistent with the public interest of the State of West Virginia, (2) that domestic aluminum, glass or steel products are not produced in sufficient quantities to meet the contract requirements, or (3) the available domestic aluminum, glass, or steel do not meet the contract specifications. This provision only applies to public works contracts awarded in an amount more than fifty thousand dollars (\$50,000) or public works contracts that require more than ten thousand pounds of steel products.

The cost of domestic aluminum, glass, or steel products may be unreasonable if the cost is more than twenty percent (20%) of the bid or offered price for foreign made aluminum, glass, or steel products. If the domestic aluminum, glass or steel products to be supplied or produced in a "substantial labor surplus area", as defined by the United States Department of Labor, the cost of domestic aluminum, glass, or steel products may be unreasonable if the cost is more than thirty percent (30%) of the bid or offered price for foreign made aluminum, glass, or steel products. This preference shall be applied to an item of machinery or equipment, as indicated above, when the item is a single unit of equipment or machinery manufactured primarily of aluminum, glass or steel, is part of a public works contract and has the sole purpose or of being a permanent part of a single public works project. This provision does not apply to equipment or machinery purchased by a spending unit for use by that spending unit and not as part of a single public works project.

All bids and offers including domestic aluminum, glass or steel products that exceed bid or offer prices including foreign aluminum, glass or steel products after application of the preferences provided in this provision may be reduced to a price equal to or lower than the lowest bid or offer price for foreign aluminum, glass or steel products plus the applicable preference. If the reduced bid or offer prices are made in writing and supersede the prior bid or offer prices, all bids or offers, including the reduced bid or offer prices, will be reevaluated in accordance with this rule.

**43. INTERESTED PARTY SUPPLEMENTAL DISCLOSURE:** W. Va. Code § 6D-1-2 requires that for contracts with an actual or estimated value of at least \$1 million, the Vendor must submit to the Agency a disclosure of interested parties prior to beginning work under this Contract. Additionally, the Vendor must submit a supplemental disclosure of interested parties reflecting any new or differing interested parties to the contract, which were not included in the original pre-work interested party disclosure, within 30 days following the completion or termination of the contract. A copy of that form is included with this solicitation or can be obtained from the WV Ethics Commission. This requirement does not apply to publicly traded companies listed on a national or international stock exchange. A more detailed definition of interested parties can be obtained from the form referenced above.

**44. PROHIBITION AGAINST USED OR REFURBISHED:** Unless expressly permitted in the solicitation published by the State, Vendor must provide new, unused commodities, and is prohibited from supplying used or refurbished commodities, in fulfilling its responsibilities under this Contract.

**45. VOID CONTRACT CLAUSES:** This Contract is subject to the provisions of West Virginia Code § 5A-3-62, which automatically voids certain contract clauses that violate State law.

**46. ISRAEL BOYCOTT:** Bidder understands and agrees that, pursuant to W. Va. Code § 5A-3-63, it is prohibited from engaging in a boycott of Israel during the term of this contract.



**DESIGNATED CONTACT:** Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

(Printed Name and Title) Stan Kirby: Ricoh Production Print Specialist

(Address) 9204 Center Oak Court, Mechanicsville, Va 23116

(Phone Number) / (Fax Number) 804-380-0141

(email address) stan.kirby@ricoh-usa.com

**CERTIFICATION AND SIGNATURE:** By signing below, or submitting documentation through wvOASIS, I certify that: I have reviewed this Solicitation/Contract in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation/Contract for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that this bid or offer was made without prior understanding, agreement, or connection with any entity submitting a bid or offer for the same material, supplies, equipment or services; that this bid or offer is in all respects fair and without collusion or fraud; that this Contract is accepted or entered into without any prior understanding, agreement, or connection to any other entity that could be considered a violation of law; that I am authorized by the Vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on Vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

By signing below, I further certify that I understand this Contract is subject to the provisions of West Virginia Code § 5A-3-62, which automatically voids certain contract clauses that violate State law; and that pursuant to W. Va. Code 5A-3-63, the entity entering into this contract is prohibited from engaging in a boycott against Israel.

Ricoh-USA  
(Company) S

(Signature of Authorized Representative)  
Chris Kersey, Marketplace Vice President 08/20/2024

(Printed Name and Title of Authorized Representative) (Date)  
(804) 572-7268

(Phone Number) (Fax Number)  
christopher.kersey@ricoh-usa.com

(Email Address)

**REQUEST FOR QUOTATION**  
**Black and White Cut Sheet Printers (OT25007)**

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**SPECIFICATIONS**

1. **PURPOSE AND SCOPE:** The West Virginia Purchasing Division is soliciting bids on behalf of the West Virginia Office of Technology (WVOT) to establish a contract for the purchase of two (2) high-speed production laser black & white cutsheet printers, associated click charges, maintenance services, and connection to existing West Virginia Office Technology-owned Ricoh Process Director and Solimar workflow automation systems.
2. **DEFINITIONS:** The terms listed below shall have the meanings assigned to them below. Additional definitions can be found in section 2 of the General Terms and Conditions.
  - 2.1 **"Agency"** means the customer, i.e., the West Virginia Office of Technology.
  - 2.2 **"ADF"** means automatic document feeder.
  - 2.3 **"Business Hours"** means Monday – Friday 8:00 AM through 5:00 PM EST excluding weekends and Federal and State holidays. State Holidays are as follows:
    - New Year's Day (January 1)
    - Martin Luther King Day (Third Monday in January)
    - President's Day (Third Monday in February)
    - Memorial Day (Last Monday in May)
    - West Virginia Day (June 20)
    - Independence Day (July 4)
    - Labor Day (First Monday in September)
    - Columbus Day (Second Monday in October)
    - Veterans Day (November 11)
    - Thanksgiving (Fourth Thursday in November)
    - Day After Thanksgiving (Fourth Friday in November)
    - Christmas Day (December 25)
  - 2.4 **"Consumables"** means commodities such as toner, fuser oil, filters, waste containers, and staples.
  - 2.5 **"Contract Item"** or **"Contract Items"** means a Ricoh Pro 8320S Black & White Sheet-Fed Printer with booklet maker, or equal, as identified below.
  - 2.6 **"DPI"** means Dots Per Inch.
  - 2.7 **"EPS"** means Encapsulated PostScript.
  - 2.8 **"GSM"** means Grams per Square Meter.
  - 2.9 **"JPEG"** means Joint Photographic Expert Group.
  - 2.10 **"LB"** means pound.

**REQUEST FOR QUOTATION  
Black and White Cut Sheet Printers (OT25007)**

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- 2.11 "LCIT"** means Large Capacity Input Tray.
- 2.12 "PCL"** means Printer Command Language.
- 2.13 "PDF"** means Portable Document Format.
- 2.14 "PDF/VT"** means Portable Document Format optimized for variable and transactional printing.
- 2.15 "PDL"** means Printer Description Language.
- 2.16 "PPM"** means Pages Per Minute.
- 2.17 "PPML"** means Personalized Print Markup Language.
- 2.18 "Pricing Pages"** means the schedule of prices, estimated order quantity, and totals contained in wvOASIS or attached hereto as Exhibit A and used to evaluate the Solicitation responses.
- 2.19 "PS"** means PostScript.
- 2.20 "Remote Administration"** means any method of controlling a computer from a remote location.
- 2.21 "Remote Diagnostics"** means any method of diagnosing a problem or issue remotely.
- 2.22 "Solicitation"** means the official notice of an opportunity to supply the State with goods or services that is published by the Purchasing Division.
- 2.23 "TCP/IP"** means Transmission Control Protocol/Internet Protocol.
- 2.24 "TCRU"** means Trained Customer Replaceable Units.
- 2.25 "TIFF"** means Tagged Image File Format.
- 2.26 "VPS"** means Variable Print Specifications.
- 2.27 "MSE"** means Mail Stream Evolution.

**REQUEST FOR QUOTATION**  
**Black and White Cut Sheet Printers (OT25007)**

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**3. GENERAL REQUIREMENTS:**

**3.1 Contract Items and Mandatory Requirements:** Vendor shall provide Agency with the Contract Items listed below. Contract Items must meet or exceed the mandatory requirements as shown below.

**3.1.1 Contract Item #1: Two (2) Ricoh Pro 8320S Black & White Cutsheet Printers or Equal**

- 3.1.1.1** The equipment must be new and covered by the manufacturer's warranty. Remanufactured or warranted-as-new equipment is unacceptable.
- 3.1.1.2** Must have external print controller Fiery System FS300 Pro Controller EB-85 with ImageViewer B/W and Impose and Compose licenses or equal operating system with print intake software compatible with printers.
- 3.1.1.3** Must have a minimum of 3.3GHz, a minimum of 8GB Memory, and a minimum of 500GB Hard Drive.
- 3.1.1.4** Print controller software must be able to reprint jobs in entirety or by page range.
- 3.1.1.5** Print controller software must have the capability to resume printing from an interruption and reprint the affected page(s).
- 3.1.1.6** Must be compatible with Microsoft Windows 10- and 64-bit operating system.
- 3.1.1.7** Vendor must purchase a license from Ricoh-USA to be compatible with Agency-owned Ricoh Process Director and Solimar workflow automation systems.
- 3.1.1.8** Printer must be able to print postscript files, with tray calls from Solimar workflow automation systems.
- 3.1.1.9** Must support Remote Administration and Remote Diagnostics.
- 3.1.1.10** Printer must be capable of minimum of 2400 x 4800 dpi.
- 3.1.1.11** Printer must be capable of TCP/IP with Ethernet connectivity 10/100/1000 Base-T minimum.
- 3.1.1.12** Printer must be capable of file types of PCL, PS, PDF, EPS, TIFF, PDF/VT, PPML, VPS and JPEG.

**REQUEST FOR QUOTATION**  
**Black and White Cut Sheet Printers (OT25007)**

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- 3.1.1.13** Printer must print a minimum of 135 pages per minute, 8 ½" x 11", simplex mode.
- 3.1.1.14** Printer must include ADF.
- 3.1.1.15** Printer must scan to email full color and black & white documents.
- 3.1.1.16** Printer must have a maximum scan area of 11.7" x 17".
- 3.1.1.17** Printer must scan-to-FTP.
- 3.1.1.18** Must include paper library function linked to a paper catalog with a minimum of 500 entries.
- 3.1.1.19** Printer must have a minimum input capacity of four (4) input trays. This includes two (2) vacuum fed LCITs. All trays must have minimum total capacity of 2,200 sheets each. Must support up to 470 gsm.
- 3.1.1.20** All paper trays must be vacuum feed/air assist for handling of thick or glossy stocks.
- 3.1.1.21** Printer must utilize oil-less belt-fusing method.
- 3.1.1.22** Must have paper decurler unit to adjust for curl due to heat.
- 3.1.1.23** Must have a buffer pass feature or equivalent to cool toner immediately after leaving fusing station.
- 3.1.1.24** Printer must accept paper sizes from a minimum of 5.5" x 8.5" to maximum 13" x 19.2".
- 3.1.1.25** Printer must support the following paper weights: 14lb Bond – 150lb. Cover.
- 3.1.1.26** Printer must have one (1) High-Capacity Stacker with roll-away carts. Stacker must have minimum capacity of 5,000 sheets.
- 3.1.1.27** Printer must have Stapler Finisher Shift Tray.
  - 3.1.1.27.1** Must have minimum capacity of 3,000 sheets, 8 1/2" x 11" paper.
  - 3.1.1.27.2** Must accept paper sizes 8 ½" x 11" to 11" x 17".
  - 3.1.1.27.3** Must have multiple staple positions.

**REQUEST FOR QUOTATION**  
**Black and White Cut Sheet Printers (OT25007)**

- 3.1.1.27.4 Must be capable of stapling from a minimum of 2 sheets to maximum of 100 sheets, 8 ½" x 11".
- 3.1.1.27.5 Must be capable of stapling from a minimum of 2 sheets to 50 sheets, 11" x 17" and 8 ½" x 14".
- Printer must include hole punch. Punch must have registration sensor. Must be able to punch a maximum quantity of four (4) holes.
- Printer must include two (2) TCRU kits or equal backup kits that provide the following:
- 3.1.1.29.1 Set A must include paper feed rollers, smoothing rollers, charger roller unit, drum cleaning unit, fusing cleaning unit, belt cleaning unit and transfer belt unit.
- 3.1.1.29.2 Set B must include two (2) fuser cleaning units.
- Monthly duty cycle must be minimum of one (1) million pages.
- Printer must have the ability for the operators to remote control the printer screen through a web browser.
- Printed output must be able to be inserted and mailed using a BlueCrest MSE 14 and MSE 12F high speed console inserter.
- Vendor must provide turn-key emergency back-up for the hardware and software solution. This is a backup procedure that can be implemented quickly and consists of a copy of but not limited to the agency's profiles, specific paper settings, paper tray settings, and actual printers. The emergency back-up will be updated annually and stored on an onsite Agency-owned external hard drive.
- The Vendor shall contact the Agency and schedule an onsite meeting to discuss the pre-installation and installation within ten (10) working days after issuance of purchase order. Installation shall include:
- 3.1.1.34.1 Vendor must properly align, level, and connect all pieces of Contract Item #1.
- 3.1.1.34.2 Vendor must test all functionalities of Contract Item #1.
- 3.1.1.34.3 Vendor must be flexible to accommodate Agency's commitments as this contract item can only be installed during the last ten (10) working days of the month.

**REQUEST FOR QUOTATION**  
**Black and White Cut Sheet Printers (OT25007)**

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**3.1.1.35** Printer must be operational within thirty-six (36) hours after delivery. All mandatory functionality listed with this RFQ will be tested.

**3.1.1.36** Upon printer being fully functional, the State will issue a Change Order to begin the warranty and maintenance services.

**3.1.1.37 Training Services**

**3.1.1.37.1** Vendor must provide on-site training to all operators, including nightshift, within the first thirty-six (36) hours after installation is completed. At a minimum this is to include at no cost a demonstration of all printer features, command functions, and the replacement of the consumable items.

**3.1.2 Contract Item #2: Maintenance Services for One (1) Ricoh Pro 8320S Black & White Cutsheet Printer or equal.**

**3.1.2.1** Vendor must have the ability to provide support for seven (7) days a week with 24-hour service with one (1) hour call back and two (2) hour on-site support. Must provide on-site analyst technical support as needed.

**3.1.2.2** Vendor must provide a monthly maintenance and replenishment program that includes all consumables replenishment cost per copy. Monthly replenishment must include consumable parts (toner, filters, waste containers, staples), labor, ink and cost per copy (excludes paper).

**3.1.2.3** Must be billed monthly including maintenance and cost per copy for paper sizes up to and including 13" x 19.2".

**3.1.2.4** Active maintenance from the Vendor will ensure that the vendor will make any necessary repairs, replace any defective parts, perform preventative maintenance, install/update software changes, replace all monthly consumables not including paper as well as any modifications required to maintain the Contract Items at no additional cost to the Agency.

**3.1.2.5** Vendor will include in their bid the cost of optional annual renewals for years 2, 3, and 4. Optional annual renewal years will be initiated by the Agency, agreed to by the Vendor, and formalized via Change Order.

**REQUEST FOR QUOTATION**  
**Black and White Cut Sheet Printers (OT25007)**

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**3.1.3 Contract Item #3: Maintenance Services for One (1) Ricoh Pro 8320S Black & White Cutsheet Printer or equal.**

**3.1.3.1** Vendor must have the ability to provide support for seven (7) days a week with 24-hour service with one (1) hour call back and two (2) hour on-site support. Must provide on-site analyst technical support as needed.

**3.1.3.2** Vendor must provide a monthly maintenance and replenishment program that includes all consumables replenishment cost per copy. Monthly replenishment must include consumable parts (toner, filters, waste containers, staples, etc.), labor, ink and cost per copy (excludes paper).

**3.1.3.3** Must be billed monthly including maintenance and cost per copy for paper sizes up to and including 13" x 19.2".

**3.1.3.4** Active maintenance from the Vendor will ensure that the vendor will make any necessary repairs, replace any defective parts, perform preventative maintenance, install/update software changes, replace all monthly consumables not including paper as well as any modifications required to maintain the Contract Items at no additional cost to the Agency.

**3.1.3.5** Vendor will include in their bid the cost of optional annual renewals for years 2, 3, and 4. Optional annual renewal years will be initiated by the Agency, agreed to by the Vendor, and formalized via Change Order.

**3.1.4 Contract Item #4: Black and White Click Charge for the following printer:**

**3.1.4.1** Vendor must provide Click Charge per copy for One (1) Ricoh Pro 8320S Black & White Cutsheet Printer or Equal.

**3.1.4.2** Estimated Monthly Volume – 750,000 clicks.

**3.1.5 Contract Item #5: Black and White Click Charge for the following printer:**

**3.1.5.1** Vendor must provide Click Charge per copy for One (1) Ricoh Pro 8320S Black & White Cutsheet Printer, or equal.

**3.1.5.2** Estimated Monthly Volume – 750,000 clicks.

**3.1.6 Alternate 'or Equal' Submission**

**3.1.6.1** Vendor submitting an alternate brand must include documentation with their bid. Vendor must include alternate brand information with alternative part numbers on Pricing Page.



REQUEST FOR QUOTATION  
Black and White Cut Sheet Printers (OT25007)

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**4. CONTRACT AWARD:**

**4.1 Contract Award:** The Contract is intended to provide Agencies with a purchase price on all Contract Items. The Contract shall be awarded to the Vendor that provides the Contract Items meeting the required specifications for the lowest overall total cost as shown on the Pricing Pages.

**4.2 Pricing Pages:** Vendor should complete the Pricing Pages by providing the cost of each line item. Vendor should complete the Pricing Pages in their entirety as failure to do so may result in Vendor's bids being disqualified.

The Pricing Pages contain a list of the Contract Items and estimated purchase volume. The estimated purchase volume for each item represents the approximate volume of anticipated purchases only. No future use of the Contract or any individual item is guaranteed or implied.

Vendor should electronically enter the information into the Pricing Pages through wvOASIS, if available, or as an electronic document. In most cases, the Vendor can request an electronic copy of the Pricing Pages for bid purposes by sending an email request to the following address: [Toby.L.Welch@wv.gov](mailto:Toby.L.Welch@wv.gov)

**5. ORDERING AND PAYMENT:**

**5.1 Ordering:** Vendor shall accept orders through wvOASIS, regular mail, facsimile, e-mail, or any other written form of communication. Vendor may, but is not required to, accept on-line orders through a secure internet ordering portal/website. If Vendor has the ability to accept on-line orders, it should include in its response a brief description of how Agencies may utilize the on-line ordering system. Vendor shall ensure that its on-line ordering system is properly secured prior to processing Agency orders on-line.

**5.2 Payment:** Vendor shall accept payment in accordance with the payment procedures of the State of West Virginia.

**REQUEST FOR QUOTATION**  
**Black and White Cut Sheet Printers (OT25007)**

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**6. DELIVERY AND RETURN:**

**6.1 Delivery Time:** Vendor shall contact the Agency upon Contract award to schedule an on-site preinstallation meeting which must occur within ten (10) business days from Contract Award. The Agency and the Vendor will discuss pre-installation activities as well as the actual installation, and schedule the installation date and time. Vendor must be willing to install the printers in the last ten (10) days of a month.

The Contract Item must be delivered to:

1900 Kanawha Blvd E., Building 6, Room B-148, Charleston, WV 25305

There is a loading dock adjacent to the building. The dock area is accessible by tractor-trailer. The loading dock is approximately four (4) feet high. There are no tight turns, carpet or other such obstacles between the loading dock and equipment.

The maintenance and warranty dates will be set via Change Order in accordance with 3.1.1.36.

Optional Annual Renewal Years 2, 3, and 4 for maintenance will be initiated by the Agency, agreed to by the Vendor, and formalized by authorized Change Order. All renewals will run consecutively from the acceptance date.

**6.2 Late Delivery:** The Agency placing the order under this Contract must be notified in writing if orders will be delayed for any reason. Any delay in delivery that could cause harm to an Agency will be grounds for cancellation of the delayed order, and/or obtaining the items ordered from a third party.

Any Agency seeking to obtain items from a third party under this provision must first obtain approval of the Purchasing Division.

**6.3 Delivery Payment/Risk of Loss:** Standard order delivery shall be F.O.B. destination to the Agency's location. Vendor shall include the cost of standard order delivery charges in its bid pricing/discount and is not permitted to charge the Agency separately for such delivery. The Agency will pay delivery charges on all emergency orders provided that Vendor invoices those delivery costs as a separate charge with the original freight bill attached to the invoice.

**REQUEST FOR QUOTATION**  
**Black and White Cut Sheet Printers (OT25007)**

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**6.4 Return of Unacceptable Items:** If the Agency deems the Contract Items to be unacceptable, the Contract Items shall be returned to Vendor at Vendor's expense and with no restocking charge. Vendor shall either make arrangements for the return within five (5) days of being notified that items are unacceptable, or permit the Agency to arrange for the return and reimburse Agency for delivery expenses. If the original packaging cannot be utilized for the return, Vendor will supply the Agency with appropriate return packaging upon request. All returns of unacceptable items shall be F.O.B. the Agency's location. The returned product shall either be replaced, or the Agency shall receive a full credit or refund for the purchase price, at the Agency's discretion.

**6.5 Return Due to Agency Error:** Items ordered in error by the Agency will be returned for credit within 30 days of receipt, F.O.B. Vendor's location. Vendor shall not charge a restocking fee if returned products are in a resalable condition. Items shall be deemed to be in a resalable condition if they are unused and in the original packaging. Any restocking fee for items not in a resalable condition shall be the lower of the Vendor's customary restocking fee or 5% of the total invoiced value of the returned items.

**7 VENDOR DEFAULT:**

**7.1** The following shall be considered a vendor default under this Contract.

**7.1.1** Failure to provide Contract Items in accordance with the requirements contained herein.

**7.1.2** Failure to comply with other specifications and requirements contained herein.

**7.1.3** Failure to comply with any laws, rules, and ordinances applicable to the Contract Services provided under this Contract.

**7.1.4** Failure to remedy deficient performance upon request.

**7.2** The following remedies shall be available to Agency upon default.

**7.2.1** Immediate cancellation of the Contract.

**7.2.2** Immediate cancellation of one or more release orders issued under this Contract.

**REQUEST FOR QUOTATION**  
**Black and White Cut Sheet Printers (OT25007)**

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7.2.3 Any other remedies available in law or equity.

**8 MISCELLANEOUS:**

**8.1 No Substitutions:** Vendor shall supply only Contract Items submitted in response to the Solicitation unless a contract modification is approved in accordance with the provisions contained in this Contract.

**8.2 Vendor Supply:** Vendor must carry sufficient inventory of the Contract Items being offered to fulfill its obligations under this Contract. By signing its bid, Vendor certifies that it can supply the Contract Items contained in its bid response.

**8.3 Reports:** Vendor shall provide quarterly reports and annual summaries to the Agency showing the Agency's items purchased, quantities of items purchased, and total dollar value of the items purchased. Vendor shall also provide reports, upon request, showing the items purchased during the term of this Contract, the quantity purchased for each of those items, and the total value of purchases for each of those items. Failure to supply such reports may be grounds for cancellation of this Contract.

**8.4 Contract Manager:** During its performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its Contract manager and his or her contact information below.

**Contract Manager:** STAN Kirby

**Telephone Number:** \_\_\_\_\_

**Fax Number:** \_\_\_\_\_

**Email Address:** Stan. Kirby@ricoh-usa.com



Department of Administration  
Purchasing Division  
2019 Washington Street East  
Post Office Box 50130  
Charleston, WV 25305-0130

State of West Virginia  
Centralized Request for Quote  
Office Equip.

Proc Folder: 1464122

Doc Description: Addendum No 1 B&W Printers w/ Click Charges and Maintenance

Reason for Modification:

Addendum No 1 is issued to  
publish vendor questions with the  
Agency's response.

Proc Type: Central Master Agreement

Date Issued	Solicitation Closes	Solicitation No	Version
2024-07-30	2024-08-01 13:30	CRFQ 0231 OOT2500000003	2

BID RECEIVING LOCATION

BID CLERK  
DEPARTMENT OF ADMINISTRATION  
PURCHASING DIVISION  
2019 WASHINGTON ST E  
CHARLESTON WV 25305  
US

VENDOR

Vendor Customer Code:

Vendor Name :

Address :

Street :

City :

State :

Country :

Zip :

Principal Contact :

Vendor Contact Phone:

Extension:

FOR INFORMATION CONTACT THE BUYER:

Toby L Welch  
(304) 558-8802  
toby.l.welch@wv.gov

Vendor  
Signature X

FEIN#

DATE

All offers subject to all terms and conditions contained in this solicitation

**ADDITIONAL INFORMATION**

Addendum No 1 is issued for the following reasons:

1) To publish the vendor's questions with the agency's response.

---no other changes---

**INVOICE TO****SHIP TO**DEPARTMENT OF  
ADMINISTRATION  
OFFICE OF TECHNOLOGY  
  
1900 KANAWHA BLVD E,  
BLDG 5 10TH FLOOR  
CHARLESTON  
US

WV

STATE OF WEST VIRGINIA

JOBSITE - SEE  
SPECIFICATIONSNo City  
US

WV

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	3.1.1 - Black & White Cutsheet Printer	2.00000	EA		

Comm Code

Manufacturer

Specification

Model #

43212100

**Extended Description:**

3.1.1 - Black &amp; White Cutsheet Printer

**INVOICE TO****SHIP TO**DEPARTMENT OF  
ADMINISTRATION  
OFFICE OF TECHNOLOGY  
  
1900 KANAWHA BLVD E,  
BLDG 5 10TH FLOOR  
CHARLESTON  
US

WV

STATE OF WEST VIRGINIA

JOBSITE - SEE  
SPECIFICATIONSNo City  
US

WV

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
2	3.1.2 - Maintenance for Black & White Cutsheet Printer	12.00000	MO		

Comm Code

Manufacturer

Specification

Model #

81112306

**Extended Description:**

3.1.2 - Maintenance for Black &amp; White Cutsheet Printer

<b>INVOICE TO</b>		<b>SHIP TO</b>	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY  1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON US		STATE OF WEST VIRGINIA  JOBSITE - SEE SPECIFICATIONS  No City US	
	WV		WV

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
3	3.1.3 - Maintenance for Black & White Cutsheet Printer	12.00000	MO		

Comm Code	Manufacturer	Specification	Model #
81112306			

**Extended Description:**  
3.1.3 - Maintenance for Black & White Cutsheet Printer

<b>INVOICE TO</b>		<b>SHIP TO</b>	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY  1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON US		STATE OF WEST VIRGINIA  JOBSITE - SEE SPECIFICATIONS  No City US	
	WV		WV

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
4	3.1.4 - Click Charges for Black & White Printer	9000000.00000	EA		

Comm Code	Manufacturer	Specification	Model #
81112306			

**Extended Description:**  
3.1.4 - Click Charges for Black & White Printer

<b>INVOICE TO</b>		<b>SHIP TO</b>	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY  1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON US		STATE OF WEST VIRGINIA  JOBSITE - SEE SPECIFICATIONS  No City US	
	WV		WV

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
5	3.1.5 - Click Charges for Black & White Printer	9000000.00000	EA		

Comm Code	Manufacturer	Specification	Model #
81112306			

**Extended Description:**  
3.1.5 - Click Charges for Black & White Printer

<b>INVOICE TO</b>		<b>SHIP TO</b>	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY  1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON US		STATE OF WEST VIRGINIA  JOBSITE - SEE SPECIFICATIONS  No City US	
	WV		WV

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
6	3.1.2 - Maintenance for Black & White Cutsheet Printer - YR2	12.00000	MO		

Comm Code	Manufacturer	Specification	Model #
81112306			

**Extended Description:**  
3.1.2 - Maintenance for Black & White Cutsheet Printer - YR2



<b>INVOICE TO</b>		<b>SHIP TO</b>	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY  1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON US		STATE OF WEST VIRGINIA  JOBSITE - SEE SPECIFICATIONS  No City US	
	WV		WV

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
7	3.1.3 - Maintenance for Black & White Cutsheet Printer - YR2	12.00000	MO		

Comm Code	Manufacturer	Specification	Model #
81112306			

**Extended Description:**

3.1.3 - Maintenance for Black & White Cutsheet Printer - YR2

<b>INVOICE TO</b>		<b>SHIP TO</b>	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY  1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON US		STATE OF WEST VIRGINIA  JOBSITE - SEE SPECIFICATIONS  No City US	
	WV		WV

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
8	3.1.4 - Click Charges for Black & White Printer - YR2	9000000.00000	EA		

Comm Code	Manufacturer	Specification	Model #
81112306			

**Extended Description:**

3.1.4 - Click Charges for Black & White Printer - YR2

<b>INVOICE TO</b>		<b>SHIP TO</b>	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY  1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		STATE OF WEST VIRGINIA  JOBSITE - SEE SPECIFICATIONS  No City WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
9	3.1.5 - Click Charges for Black & White Printer - YR2	9000000.00000	EA		

Comm Code	Manufacturer	Specification	Model #
81112306			

**Extended Description:**  
3.1.5 - Click Charges for Black & White Printer - YR2

<b>INVOICE TO</b>		<b>SHIP TO</b>	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY  1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		STATE OF WEST VIRGINIA  JOBSITE - SEE SPECIFICATIONS  No City WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
10	3.1.2 - Maintenance for Black & White Cutsheet Printer - YR3	12.00000	MO		

Comm Code	Manufacturer	Specification	Model #
81112306			

**Extended Description:**  
3.1.2 - Maintenance for Black & White Cutsheet Printer - YR3

<b>INVOICE TO</b>		<b>SHIP TO</b>	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY  1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		STATE OF WEST VIRGINIA  JOBSITE - SEE SPECIFICATIONS  No City WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
11	3.1.3 - Maintenance for Black & White Cutsheet Printer - YR3	12.00000	MO		

Comm Code	Manufacturer	Specification	Model #
81112306			

**Extended Description:**

3.1.3 - Maintenance for Black & White Cutsheet Printer - YR3

<b>INVOICE TO</b>		<b>SHIP TO</b>	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY  1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV US		STATE OF WEST VIRGINIA  JOBSITE - SEE SPECIFICATIONS  No City WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
12	3.1.4 - Click Charges for Black & White Printer - YR3	9000000.00000	EA		

Comm Code	Manufacturer	Specification	Model #
81112306			

**Extended Description:**

3.1.4 - Click Charges for Black & White Printer - YR3

<b>INVOICE TO</b>		<b>SHIP TO</b>	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY  1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON US		STATE OF WEST VIRGINIA  JOBSITE - SEE SPECIFICATIONS  No City US	
	WV		WV

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
13	3.1.5 - Click Charges for Black & White Printer - YR3	9000000.00000	EA		

Comm Code	Manufacturer	Specification	Model #
81112306			

**Extended Description:**

3.1.5 - Click Charges for Black & White Printer - YR3

<b>INVOICE TO</b>		<b>SHIP TO</b>	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY  1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON US		STATE OF WEST VIRGINIA  JOBSITE - SEE SPECIFICATIONS  No City US	
	WV		WV

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
14	3.1.2 - Maintenance for Black & White Cutsheet Printer - YR4	12.00000	MO		

Comm Code	Manufacturer	Specification	Model #
81112306			

**Extended Description:**

3.1.2 - Maintenance for Black & White Cutsheet Printer - YR4

<b>INVOICE TO</b>		<b>SHIP TO</b>	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY  1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON US		STATE OF WEST VIRGINIA  JOBSITE - SEE SPECIFICATIONS  No City US	
	WV		WV

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
15	3.1.3 - Maintenance for Black & White Cutsheet Printer - YR4	12.00000	MO		

Comm Code	Manufacturer	Specification	Model #
81112306			

**Extended Description:**

3.1.3 - Maintenance for Black & White Cutsheet Printer - YR4

<b>INVOICE TO</b>		<b>SHIP TO</b>	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY  1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON US		STATE OF WEST VIRGINIA  JOBSITE - SEE SPECIFICATIONS  No City US	
	WV		WV

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
16	3.1.4 - Click Charges for Black & White Printer - YR4	9000000.00000	EA		

Comm Code	Manufacturer	Specification	Model #
81112306			

**Extended Description:**

3.1.4 - Click Charges for Black & White Printer - YR4

<b>INVOICE TO</b>		<b>SHIP TO</b>	
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY  1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON US		STATE OF WEST VIRGINIA  JOBSITE - SEE SPECIFICATIONS  No City US	
	WV		WV

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
17	3.1.5 - Click Charges for Black & White Printer - YR4	9000000.00000	EA		

Comm Code	Manufacturer	Specification	Model #
81112306			

**Extended Description:**

3.1.5 - Click Charges for Black & White Printer - YR4

SCHEDULE OF EVENTS
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<u>Line</u>	<u>Event</u>	<u>Event Date</u>
1	Questions are due by 3:00 p.m.	2024-07-25

**SOLICITATION NUMBER: CRFQ OOT2500000003**

**Addendum Number: 1**

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The purpose of this addendum is to modify the solicitation identified as ("Solicitation") to reflect the change(s) identified and described below.

**Applicable Addendum Category:**

- ☐ Modify bid opening date and time
- ☐ Modify specifications of product or service being sought
- ☒ Attachment of vendor questions and responses
- ☐ Attachment of pre-bid sign-in sheet
- ☐ Correction of error
- ☐ Other

**Description of Modification to Solicitation:**

Addendum No 1 is issued for the following reasons:

1) To publish vendor's questions with their responses.

--no other changes--

**Additional Documentation:** Documentation related to this Addendum (if any) has been included herewith as Attachment A and is specifically incorporated herein by reference.

**Terms and Conditions:**

1. All provisions of the Solicitation and other addenda not modified herein shall remain in full force and effect.
2. Vendor should acknowledge receipt of all addenda issued for this Solicitation by completing an Addendum Acknowledgment, a copy of which is included herewith. Failure to acknowledge addenda may result in bid disqualification. The addendum acknowledgement should be submitted with the bid to expedite document processing.

# ATTACHMENT A



## **CRFQ OOT2500000003**

### **Vendor Questions**

- 1. Since Ricoh ProcessDirector is a vendor-neutral, production print workflow management solution for high volume continuous feed and cut sheet printers already owned by the Agency, why is it a requirement for the Vendor to purchase a license?**

The State's current RPD licensing is tied to the printers that are being replaced. In order to keep the RPD functionality, the winning Vendor would be required to provide the licensing for the printers that can be utilized with RPD.

- 2. With current non-Ricoh and Ricoh cut sheet printers, how are the print files submitted to Ricoh ProcessDirector?**

Jobs are submitted via download AFP or directly to RPD via automated workflows.

- 3. With current non-Ricoh and Ricoh cut sheet printers, how are the print files delivered from Ricoh Process Director to the printers?**

Printers are defined in RPD and the State selects which printer to use.

- 4. Ricoh ProcessDirector has numerous requirements for the computer hardware system that it will run on. Do the Agency's computer hardware systems meet the minimum requirements for Ricoh ProcessDirector?**

RPD is already owned.

- 5. Ricoh ProcessDirector has dozens of add on features. What is the configuration and price of Ricoh ProcessDirector that is required for the Vendor to purchase?**

**CRFQ OOT2500000003**

**Vendor Questions**

See Response 1.

- 6. What non-Ricoh cut sheet printers does the agency currently use that print postscript files with tray calls from Solimar workflow automation systems?**

Kodak Digimaster EX125

- 7. What non-Ricoh cut sheet printers does the Agency currently use to produce printed output that is inserted and mailed using BlueCrest MSE 14 and MSE 12F high speed console inserters?**

None.

- 8. Does the Agency currently use any non-Ricoh cutsheet printers that meet the RFQ General Requirements?**

All requirements except for the inserting portion of the RFQ.

- 9. 3.1.1.7 Ricoh Solimar License - Please clarify the exact Solimar licensing being used?**

Solimar Print Director Enterprise Systems Manager.

- 10. 3.1.1.10 Resolution requirements - 2400 x 4800 dpi (this is an enhanced/interpolated resolution on the Ricoh) 1200 x 1200 dpi is its standard/actual resolution. Would 1200 x 1200 dpi resolution be acceptable?**

Yes.

- 11. 3.1.1.19 outlines media weight requirements for 470gsm, currently Ricoh publishes the Pro 8320 can handle upto 350gsm. In section 3.1.1.25 it states the printer must support media from**

**CRFQ OOT2500000003**

**Vendor Questions**

**14lbs to 150lb Cover (approx. 350gsm). - Please clarify actual media requirements?**

Support up to 350gsm.

- 12. 3.1.1.23 Must have "Buffer Pass Feature" (unique to Ricoh) - is basically a cool down station immediately after fusing in order to avoid toner blocking. Other manufactures do not experience this issue not due to lower fusing temperature and technology advancements. Please confirm this is a mandatory requirement for other vendors?**

If the solution can allow for inserting without issue, a Buffer Pass Feature is not required. The inserter functionality must be tested and approved by the State prior to system acceptance and payment.

- 13. 3.1.1.28 Requirement to punch 4 holes - Are you currently utilizing a separate GBC punch unit inline to achieve the 4 hole punch? Can you explain & clarify the application utilizing the 4 hole requirement?**

This was an oversight. It is not required.

- 14. 3.1.1.35 Requirement to be operational 35 hrs after delivery. Is this based on an 8 hour day, thus 4.375 days and is it per printer or total requirement for both printers to be completed?**

The State will allow 8-hour days for 4.375 days per printer.

**ADDENDUM ACKNOWLEDGEMENT FORM**  
**SOLICITATION NO.: CRFQ OOT25\*003**

**Instructions:** Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

**Acknowledgment:** I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

**Addendum Numbers Received:**

(Check the box next to each addendum received)

<input checked="" type="checkbox"/> Addendum No. 1	<input type="checkbox"/> Addendum No. 6
<input type="checkbox"/> Addendum No. 2	<input type="checkbox"/> Addendum No. 7
<input type="checkbox"/> Addendum No. 3	<input type="checkbox"/> Addendum No. 8
<input type="checkbox"/> Addendum No. 4	<input type="checkbox"/> Addendum No. 9
<input type="checkbox"/> Addendum No. 5	<input type="checkbox"/> Addendum No. 10

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Ricoh USA

Company



Authorized Signature

7/31/24

Date

**NOTE:** This addendum acknowledgement should be submitted with the bid to expedite document processing.

Revised 6/8/2012