



Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

State of West Virginia
Delivery Order

Order Date: 06-25-2024

CORRECT ORDER NUMBER MUST APPEAR
 ON ALL PACKAGES, INVOICES, AND
 SHIPPING PAPERS. QUESTIONS
 CONCERNING THIS ORDER SHOULD BE
 DIRECTED TO THE DEPARTMENT
 CONTACT.

Order Number:	CDO 0231 4373 OOT2400000006 1	Procurement Folder:	1453802
Document Name:	Release for Unified Support (OT24181)	Reason for Modification:	
Document Description:	Release for Unified Support (OT24181)		
Procurement Type:	Central Delivery Order		
Buyer Name:	Toby L Welch		
Telephone:	(304) 558-8802		
Email:	toby.l.welch@wv.gov		
Shipping Method:	Best Way	Master Agreement Number:	CMA 0212 LAR24 1
Free on Board:	FOB Dest, Freight Prepaid		

VENDOR		DEPARTMENT CONTACT	
Vendor Customer Code:	VS0000017790	Requestor Name:	Andrew C Lore
CRAYON SOFTWARE EXPERTS LLC 12221 MERIT DR STE 1400		Requestor Phone:	304-352-4944
DALLAS TX 75251		Requestor Email:	andrew.c.lore@wv.gov
US		<div style="font-size: 48px; font-weight: bold;">24</div> <div style="font-weight: bold;">FILE LOCATION _____</div>	
Vendor Contact Phone:	469-329-0266		
Discount Details:			
	Discount Allowed	Discount Percentage	Discount Days
#1	No	0.0000	0
#2	No		
#3	No		
#4	No		

INVOICE TO	SHIP TO
DEPARTMENT OF ADMINISTRATION OFFICE OF TECHNOLOGY 1900 KANAWHA BLVD E, BLDG 5 10TH FLOOR CHARLESTON WV 25305 US	WV OFFICE OF TECHNOLOGY BLDG 5, 10TH FLOOR 1900 KANAWHA BLVD E CHARLESTON WV 25305 US

Total Order Amount:	\$648,690.63
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Purchasing Division's File Copy

PURCHASING DIVISION AUTHORIZATION
DATE: <i>Mark O'Neil 6/25/2024</i>
ELECTRONIC SIGNATURE ON FILE

ENCUMBRANCE CERTIFICATION
DATE: <i>Den O'Neil 6-25-24</i>
ELECTRONIC SIGNATURE ON FILE

Extended Description:

Release for Unified Support (OT24181)

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
1	43230000	1.00000	EA	\$648,690.6300	\$648,690.63
Service From	Service To	Manufacturer	Model No	Delivery Date	
				2024-06-26	

Commodity Line Description: Microsoft Unified Support

Extended Description:

Statewide Contract for Microsoft Licensing and Services:

Entire Microsoft Licensing Catalog

Discount Percentage - 19.30%

See attached documentation.



Quote Date: June 5, 2024

Customer:
 West Virginia Office of Technology
 Patty Ebert
 1900 Kanawha Blvd East Building 5, 10th Floor
 Charleston, WV 25305
patricia.a.ebert@wv.gov
 304-957-8243

Quoted by:
 Crayon Software Experts LLC
 Lusio Filiba
 12221 Merit Drive, Suite 1400
 Dallas, TX 75251
eric.stout@crayon.com
 Phone: 469-329-0290

MICROSOFT UNIFIED ENTERPRISE SUPPORT		
WV OT-Unified Enterprise Support-2024-25 USA - SLG - Enterprise East 06/01/2024 - 05/31/2025		
Quantity	Service	Service Type
Included	Enterprise Advisory Support Hours As-needed	Advisory Services
Included	Enterprise Azure Problem Resolution Hours As-Needed	Problem Resolution Support
Included	Enterprise On-demand Assessment	On-Demand Assessment
Included	Enterprise On-Demand Assessment - Setup and Config Service As-needed	On-Demand Assessment Remote
Included	Enterprise On-Demand Education	On-Demand Education
Included	Enterprise Online Support Portal	Administrative
Included	Enterprise Problem Resolution Hours As-needed	Problem Resolution Support
Included	Enterprise Reactive Support Management	Service Delivery Management
Included	Enterprise Service Delivery Management	Service Delivery Management
Included	Enterprise Webcasts As-Needed	Webcast
Included	Reactive Enabled Contacts	Problem Resolution Support
WV OT-Unified Proactive Services Add-2024-25 USA - SLG - Enterprise East 06/01/2024 - 05/31/2025		
Quantity	Service	Service Type
300 ea	Proactive Credits	Proactive Credits
Included	Service Delivery Management Extended	Service Delivery Management
WV OT-DE-Zero Trust-Tier 3-2024-25 USA - SLG - Enterprise East 06/01/2024 - 05/31/2025		
Quantity	Service	Service Type
5 ea	Designated Engineering Proactive Zero Trust * Designated Engineering Proactive Zero Trust - Generic	Administrative
200 hr	Designated Engineering Time Zero Trust	Designated Support Engineering
Included	Service Delivery Management Extended	Service Delivery Management
Quantity	Service	Service Type
Included	Enterprise Advisory Support Hours As-needed	Advisory Services
Included	Enterprise Azure Problem Resolution Hours As-Needed	Problem Resolution Support
Included	Enterprise On-demand Assessment	On-Demand Assessment
Included	Enterprise On-Demand Assessment - Setup and Config Service As-needed	On-Demand Assessment Remote
Included	Enterprise On-Demand Education	On-Demand Education
Included	Enterprise Online Support Portal	Administrative
Included	Enterprise Problem Resolution Hours As-needed	Problem Resolution Support
Included	Enterprise Reactive Support Management	Service Delivery Management
Included	Enterprise Service Delivery Management	Service Delivery Management
Services Summary		Fee USD
	Billing Date	
WV OT-Unified Enterprise Support-2024-25	6/1/2024	\$834,860.45
WV OT-Unified Enterprise Support Add On-2024-25	6/1/2024	\$40,130.80
WV OT-DE-Zero Trust-Tier 3-2024-25	6/1/2024	\$144,540.38
Subtotal		\$1,019,531.63
Flex Allowance		(\$162,899.50)
**		(\$207,941.50)
Total Fees (excluding taxes)		\$648,690.63

Note: This quotation expires 30 days from the date of this quote.

Remit to Address:
 Crayon Software Experts, LLC
 Attn: Finance Manager
 12221 Merit Drive, Suite 1400
 Dallas, TX 75251
 Phone: 469-329-0290
finance.us@crayon.com

Send PO:
sled.us@crayon.com



STATE OF WEST VIRGINIA
DEPARTMENT OF ADMINISTRATION
OFFICE OF TECHNOLOGY

State Capitol
Charleston, West Virginia 25305

Mark D. Scott
Cabinet Secretary

Heather Abbott
Chief Information Officer

TO: Toby Welch
Senior Buyer, Purchasing Division

FROM: Andrew Lore *AL*
IT Procurement & Business Services Manager/ISMIII, West Virginia Office of
Technology

SUBJECT: CDO OOT24*06 – Microsoft Unified Support (OT24181)

DATE: June 25, 2024

The WVOT is requesting approval for the above order for the Unified Support. The WVOT recognizes this is late; however, there was a contractual dispute that delayed order processing.

Please let me know if you need anything further to support this request.

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West Virginia Secretary of State — Online Data Services

Business and Licensing
Online Data Services Help

Business Organization Detail

NOTICE: The West Virginia Secretary of State's Office makes every reasonable effort to ensure the accuracy of information. However, we make no representation or warranty as to the correctness or completeness of the information. If information is missing from this page, it is not in the The West Virginia Secretary of State's database.

CRAYON SOFTWARE EXPERTS LLC

Organization Information								
Org Type	Effective Date	Established Date	Filing Date	Charter	Class	Sec Type	Termination Date	Termination Reason
LLC Limited Liability Company	4/4/2022		4/4/2022	Foreign	Profit			

Organization Information			
Business Purpose	5182 - Information - Data Processing, Hosting, and Related Services - Data Processing, Hosting and Related Services		Capital Stock
Charter County			Control Number
Charter State	WV		Excess Acres
At Will Term	A		Member Managed MGR
At Will Term Years			Par Value
Authorized Shares			Young Entrepreneur No

Addresses	
Type	Address
Designated Office Address	12221 MERIT DRIVE SUITE 1400 DALLAS, TX, 75251
Mailing Address	12221 MERIT DRIVE SUITE 1400 DALLAS, TX, 75251 USA
Notice of Process Address	CRAYON SOFTWARE EXPERTS LLC 12221 MERIT DRIVE SUITE 1400 DALLAS, TX, 75251
Principal Office Address	12221 MERIT DRIVE SUITE 1400 DALLAS, TX, 75251 USA
Type	Address

Officers	
Type	Name/Address
Manager	CANDY KAREEM 12221 MERIT DRIVE SUITE 1400 DALLAS, TX, 75251
Type	Name/Address

Annual Reports	
Filed For	
2024	
2023	
Data Filed	

For more information, please contact the Secretary of State's Office at 304-558-8000.

Tuesday, June 25, 2024 — 9:11 AM

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e.g. 123456789, Smith Corp
"Crayon Software Experts LLC" X

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MARK D. SCOTT
CABINET SECRETARY

STATE OF WEST VIRGINIA
DEPARTMENT OF ADMINISTRATION
PURCHASING DIVISION
2019 WASHINGTON STREET, EAST
CHARLESTON, WEST VIRGINIA 25305-0130

SAMANTHA L. WILLIS
DIRECTOR

Subject: Notice of Contract Document Availability

Solicitation No.: CRFQ 0212 SWC2400000005 - Procurement Folder No.: 1395109
Awarded Contract/Purchase Order No.: CMA 0212 LAR24

CDO 0231 OOT2400000006

Dear Vendor,

This email is intended to notify you that important documents have been posted to the West Virginia Purchasing Division's website relating to the above identified solicitation and/or contract. Your firm is receiving this email because it:

Participated in the State of West Virginia's competitive bid process for which a contract has now been awarded to:

CRAYON SOFTWARE EXPERTS LLC

Obtained a non-competitive contract award.

Holds a contract and is receiving a central delivery order.

Holds a contract and is receiving confirmation of an approved change order.

The award document, delivery order, or change order in question can be accessed at <https://www.state.wv.us/admin/purchase/Awards/awarded.html> within one business day. Please utilize the weblink to obtain a copy of the document for your records as soon as possible. The documents will only remain available on the website for 90 days.

The Purchasing Division appreciates your interest in doing business with the State. If you wish to attain additional details regarding the award of this purchase order/contract, please note that all officially awarded purchase orders/contracts are public information and available for public inspection at the Purchasing Division, 2019 Washington Street East, Charleston, WV 25305.

Sincerely,

Mark A. Atkins, CPPB

Mark Atkins, CPPB
Buyer Supervisor,
WV Purchasing Division

Email Notification List

SLEDBids.US@crayon.com

tina.albus@crayon.com

andrew.c.lore@wv.gov

mark.a.atkins@wv.gov

toby.l.welch@wv.gov