



Department of Administration  
 Purchasing Division  
 2019 Washington Street East  
 Post Office Box 50130  
 Charleston, WV 25305-0130

# State of West Virginia Delivery Order

Order Date: 03-01-2024

CORRECT ORDER NUMBER MUST APPEAR  
 ON ALL PACKAGES, INVOICES, AND  
 SHIPPING PAPERS. QUESTIONS  
 CONCERNING THIS ORDER SHOULD BE  
 DIRECTED TO THE DEPARTMENT  
 CONTACT.

<b>Order Number:</b>	CDO 0511 3155 MIS2400000007 1	<b>Procurement Folder:</b>	1383429
<b>Document Name:</b>	WV PATH Child Welfare (CW) NEICE 2.0 #1	<b>Reason for Modification:</b>	
<b>Document Description:</b>	SOW-WV PATH Child Welfare (CW) NEICE 2.0 #1		
<b>Procurement Type:</b>	Central Delivery Order		
<b>Buyer Name:</b>	Crystal G Hustead		
<b>Telephone:</b>	(304) 558-2402		
<b>Email:</b>	crystal.g.hustead@wv.gov		
<b>Shipping Method:</b>	Best Way	<b>Master Agreement Number:</b>	CMA 0511 HHR1800000007 1
<b>Free on Board:</b>	FOB Dest, Freight Prepaid		

VENDOR		DEPARTMENT CONTACT	
<b>Vendor Customer Code:</b>	000000184667	<b>Requestor Name:</b>	Kimberly A Beckett
OPTUMINSIGHT INC		<b>Requestor Phone:</b>	(304) 558-5906
11000 OPTUM CIR		<b>Requestor Email:</b>	kimberly.a.beckett@wv.gov
EDEN PRAIRIE	MN 55344		
US			
<b>Vendor Contact Phone:</b>	612-642-7749	<b>Extension:</b>	
<b>Discount Details:</b>			
	<b>Discount Allowed</b>	<b>Discount Percentage</b>	<b>Discount Days</b>
#1	No	0.0000	0
#2	No		
#3	No		
#4	No		

**24**  
 FILE LOCATION

INVOICE TO	SHIP TO
BUYER - 304-957-0209 HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV 25301 US	BUYER - 304-957-0209 HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV 25301 US

**Total Order Amount:** \$704,000.00

Purchasing Division's File Copy

CH 3/5/24  
**PURCHASING DIVISION AUTHORIZATION**  
 DATE: *Tina J...* 3/5/2024  
 ELECTRONIC SIGNATURE ON FILE

**ENCUMBRANCE CERTIFICATION**  
 DATE: *Tina J...* 3-14-24  
 ELECTRONIC SIGNATURE ON FILE

**Extended Description:**

This SOW is so The National Electronic Interstate Compact Enterprise (NEICE) can electronically support the administration of the Interstate Compact on the Placement of Children (ICPC) by exchanging data and documents across state jurisdictions electronically. As of 1/2023, with the Go Lie of WV PATH, WV DHHR is live on NEICE 1/0. The new standard, NEICE 2.0 will need to be implemented by WV DHHR by no later than May 31, 2024.

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
1	81111511	0.00000		\$0.0000	\$704,000.00
Service From	Service To	Manufacturer	Model No	Delivery Date	
2023-12-15	2024-06-30			2024-03-08	

**Commodity Line Description:** Modifications and Enhancements Year 7 Hourly Rate

**Extended Description:**

Modifications and Enhancements Year 7 Hourly Rate 5,500 hours at \$128.00 per hour = \$704,000.00.



OptumInsight, Inc.  
11000 Optum Circle  
Eden Prairie, MN 55344

December 7<sup>th</sup>, 2023

West Virginia Department of Health and Human Resources (WV DHHR)  
Bureau for Medical Services  
350 Capitol Street  
Charleston, WV 25301  
Attn: Mr. Brandon Lewis, Director of Office of Enterprise Systems

**RE: # CMA 0511 3084 HHR 1800000007: Statement of Work for WV PATH Child Welfare (CW)  
NEICE 2.0 SOW #1**

Mr. Lewis:

Optum submits the above referenced Statement of Work (SOW) in accordance with the terms and conditions of the WV IES master contract (# CMA 0511 3084 HHR 1800000007) to perform enhancements outlined within the SOW.

Optum understands and accepts the effective start date of this SOW will be the date in the executed Delivery Order and the effective end date will be through November 16<sup>th</sup>, 2024, which is the expiration date of the Delivery Order. All work associated with this SOW will be in accordance to the pricing, terms and conditions of the WV IES master contract.

Sincerely,

W. Mark Youngman

Associate Director of Finance

CC: Donna McCormick  
Melanie Clark

# Optum

West Virginia DHHR

Statement of Work – WV PATH Child Welfare (CW) NEICE 2.0 Upgrade (SOW#1)

WEST VIRGINIA  
Department of

**Health &  
Human  
Resources**



**Project**

West Virginia DHHR IES Project

**WV PATH Enhancements**

Child Welfare (CW) NEICE 2.0 Upgrade SOW#1

**Contract Name: WV IES CMA 0511 3084 HHR1800000007**

**Last Modified Date: 12/7/2023**

**Version 1.0**

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**Revision History**

This chart contains the history of document revisions. Changes after the final publication of this document require a change request.

Date	Version	Description	Modified By
12/07/2023	1.0	Initial Version	Optum PMO

## 1. Introduction

The following sections in this Statement of Work (SOW) represent the background, scope, and schedule of the WV PATH enhancement as allowed under the WV Integrated Eligibility System (IES) Project, as well as high-level pricing and work estimate by Optum, a plan for staffing by Optum, and assumptions made by Optum in connection with the work.

The National Electronic Interstate Compact Enterprise (NEICE) is an electronic case processing information technology solution that supports the administration of the Interstate Compact on the Placement of Children (ICPC) by exchanging data and documents across state jurisdictions electronically. As of July 2021, 43 of the 52 ICPC national jurisdictions are using NEICE, 38 jurisdictions being fully live in NEICE.

NEICE Clearinghouse States are required to transition from Version 1.0 to 2.0 by May 31, 2024, because Microsoft is retiring the old classic Azure interface on August 31, 2024.

As of January 2023, with the Go Live of WV PATH, WV DHHR is live on NEICE 1.0. The new standard, NEICE 2.0 will need to be implemented by WV DHHR by no later than May 31, 2024.

NEICE is requiring the update from 1.0 to 2.0 to be completed by May 31, 2024, to allow three months for resolving any issues relating to the transition. The NEICE 1.0 connection will not be support and will not work past August 31, 2024, because the Microsoft Azure cloud services will no longer be available and there will be no technical support offered by Microsoft.

To ensure work on NEICE 2.0 can be started expeditiously, this SOW#1 will be executed with anticipation of further hours being requested and approved under a forthcoming SOW#2 for NEICE 2.0. Both SOW#1 and SOW#2 anticipate the work for NEICE 2.0 to be completed by May 31, 2024, as indicated in the NEICE 1.0 to 2.0 Change Memo as well as the NEICE 2.0 Interface Mapping Document found in Appendix A of this document.

The work effort will begin in Contract Year 7, but it may not all be completed within Contract Year 7. DHHR understands that additional development may be needed beyond the contracted term of Contract Year 7, and the support for the development of additional requirements may also require additional maintenance and support, which would be subject to an additional amendment to the WV IES Contract.

Formalized change control will continue to be used to document the modifications and enhancements and impacts to the project schedule. These changes will be deployed to WV PATH in phases on a schedule to be determined by mutual agreement of the parties.

### 1.1. Acronyms

Acronyms utilized throughout the document are listed below.

Acronym	Definition
DHHR	The West Virginia Department of Health and Human Resources
IES	Integrated Eligibility System
M&O	Maintenance and Operations of the WV PATH
NEICE	National Electronic Interstate Compact Enterprise
PMBOK	Project Management Body of Knowledge
PMO	Project Management Office
SOW	Statement of Work

WV IES	West Virginia Integrated Eligibility System
WV PATH	West Virginia People's Access to Help

**1.2. Pricing and Payment**

All work activity as outlined in this SOW is on a Time and Material basis and will be billed to WV DHHR starting at \$128.00 per hour in Contract Year 7 (Year 7) (November 17, 2023, until November 16, 2024).  
**Payment Schedule**

The estimate of hours listed below is based on the SOW#1 tasks (expected to be continued with relevant tasks in SOW#2), that will be assigned to Optum resources in the Project Plan. As this is a time and materials arrangement, the specific task assignments may be adjusted as approved by the DHHR Project Manager. The effort required above the totals herein will require a mutually accepted change request, the process being outlined in WV IES Deliverable 021 – Change Management Plan, Section Two: Change Management Approach.

**1.3. Invoicing**

Invoices for Services provided under this SOW#1 shall be in a form approved by DHHR. The Optum invoice will identify the Delivery Order and the Central Master Agreement numbers, the completed task/deliverable, the work hours completed the previous month, reflect the dates of service and the date of completion, and may include supporting documentation to verify that the task/deliverable was completed.

DHHR shall pay Optum for the Services under this SOW#1, per Section 1.2 above.

## 2. Scope of Work

The period of performance for this SOW shall commence on the effective date in the Delivery Order ("Effective Date") or as otherwise authorized by the parties and continue under Section 3.2 (Project Activities).

### 2.1. NEICE 2.0 Changes

Optum has analyzed information provided by the NEICE Clearinghouse, including the NEICE 1.0 to 2.0 Conversion Memo and the NEICE 2.0 Interface Mapping Spreadsheet and recommends the following changes will be required to support NEICE 2.0:

**Table 1-1: Summary of NEICE 2.0 Changes**

Description	Count of Changes
Existing field with changed data type	149
Existing field with Business Rules (BRs)	26
Existing field with changed data type and BRs	2
Existing screen field, new to interface	4
Existing screen field, new to interface, with BRs	40
New field	5
New field with BRs	44
Remove	5
XML Update only	85
<b>Total Number of Changes for NEICE 2.0</b>	<b>360</b>

#### 2.1.1. The 2023 NEICE Clearinghouse 1.0 to 2.0 Conversion Memo

As stated in the NEICE 1.0 to 2.0 Conversion Memo, the length of time it takes to complete the conversion is currently unknown as no state has completed the conversion from 1.0 to 2.0. There are currently nine states needing to convert from NEICE 1.0 to 2.0 by May 31, 2024. The national NEICE Project team is requesting timeframe commitments to help ensure it can support WV with the conversion by May 31, 2024.

The national NEICE Project team is required to coordinate with the WV DHHR team to provide conversion support. At a high level, the timeline may involve the following steps:

Steps to 2.0 Conversion:	NEICE Project Team Involvement:	Estimated Time:
Approval for the conversion	May involve answering questions and providing supporting documentation.	Varies by state



Assigning the state technical team	Notify NEICE Project Team	Varies by state
State technical team reviews technical requirements and identifies changes to state system needed	May involve answering questions and providing supporting documentation.	Varies by state
Connecting to the 2.0 Clearinghouse	NEICE Project team will provide the details of the various environments and required API Keys to connect to the servers	Varies by state
Development of NEICE 2.0 changes	The NEICE Project team will answer questions and provide support. Can be available to schedule regular check in calls and setup test accounts for the state development team to validate the interfaces during development.	Varies by state
Testing (involves testing with other states)	Can help set up testing with other states. Answer questions and help resolve technical issues found during testing.	Varies by state
Roll out to production	The NEICE Project team will set up the state in production, provide the API Keys, whitelist the IP addresses and notify the other states on the transition date.	Varies by state
Live implementation	Monitor the transmittals to ensure that messages are flowing without any issues and respond if any issues are reported.	Varies by state

The 2023 NCH 1.0 to 2.0 Conversion Memo can be found in Appendix A of this Document.

**2.1.2. The NEICE 2.0 Interface Mapping Document**

The NEICE 2.0 Interface Mapping Document contains the technical details necessary for the Optum team to review and determine changes that support integration and upgrades to NEICE 2.0. The Optum team has provided the summary of changes in Table 1-1 in Section 2.1 based on reviewing this document and its information as follows:

TAB NAME	Approximate Number of Items to Review
Transmittal Summary	50
Transmittal Attachment	8
Home Study Request – Update	182

Home Study Response	147
100B – Placement	67
100B – Change	70
100B – Closure	82
Status Report Request	10
Progress Report Request	10
Status Report Response	9
Progress Report Response	9
Concurrence Request	9
Concurrence Response	9
Additional Information	9
Case Status Update	2

The 2023 NEICE 2.0 Interface Mapping Document can be found in Appendix A of this Document.

## 2.2. SOW Project Artifacts

Optum will update and provide the following documentation inclusive of enhancements in this SOW to DHHR:

- **Project Milestones:** This document will contain milestones of key tasks and documentation.
- **System Design Document:** This document will contain a detailed system design for the enhancement and will be broken down by technical components.
- **Interface Control Document:** This document will contain details of the NEICE 2.0 interface mapping.
- **Test Plan/Results Document:** This document will highlight the areas and types of testing that will be performed. It will also be composed of test scenarios and expected outcomes. Optum will use existing test scenarios. In addition, this document will provide a detailed outcome of all the test scenarios that were executed in the various phases of testing.

## 2.3. SOW Documentation Approvals

Optum, (or as the case may be regarding a Delivery Order, WV DHHR) will formally submit the following documentation for final review and approval:

- **ServiceNow Approval -** Documentation around the system changes will be entered into a ServiceNow Change ticket and Optum will create an approval request in the Change Ticket for WV DHHR Leadership to approve implementing the enhancements.
- **Delivery Order –** WV DHHR will provide Optum formal documentation from the WV DHHR Procurement Office called the “ADO” or the “CDO”. Either document will initiate the agreement that work can begin on this SOW.
- **SOW Acceptance Form -** Final submission, which shall be for the completed enhancements that Optum designs, develops, tests, and deploys to perform the functionality that corresponds to each enhancement identified in Section 2.1 above.

## Optum



DHHR shall review the artifacts and documents, notify Optum of any deficiency(ies), notify Optum when the SOW has been fulfilled, and approve each document identified above.

### 3. Estimate of Effort

Based on an industry-standard "Waterfall" Systems Development Life Cycle, the estimate of hours for this Statement of Work is shown below and not to exceed unless documented and approved upon in a subsequent change request submitted to DHHR by Optum the process being outlined in WV IES Deliverable 021 – Change Management Plan, Section Two: Change Management Approach.

These changes will require Design, Development, Testing and Implementation and include Documentation and Training, where applicable, and the Cost Estimate table reflects the estimated level of work effort by Optum.

ROLE/ITEM	YEAR 7 (128)	TOTALS
Requirements	100	100
Design	1200	1200
Development	4200	4200
Testing	0	0
Release Management	0	0
Documentation Updates/Training	0	0
<b>SUBTOTAL (HRS)</b>		<b>5,500</b>
<b>TOTALS (\$)</b>		<b>\$704,000.00</b>

Work Estimate Based on WV IES Contract Year (runs Nov 17 – Nov 16 per contract year)		
Statement of Work Estimate for Contract Year 7 @ \$128 (12/15/23 to 11/16/24)	5,500	\$704,000.00
	<b>5,500</b>	<b>\$704,000.00</b>

Work Estimate Based on WV State Fiscal Year (runs July 1 – June 30 per year)		
WV State Fiscal Year:	Est. Work Hours	Amount
WV FY 2024 (12/15/23 to 06/30/24)	5,500	\$704,000.00
<b>Total</b>	<b>5,500</b>	<b>\$704,000.00</b>

### 3.1. Staffing Plan

For this SOW, each role on the project will be allocated the following hours to work on the enhancements as such:

Resource Skill	Role on Enhancement	Hours for the Enhancements
Project Manager	Project Lead, SharePoint Management, Project Plan, Maintain Actual and Forecast Hours for Resources on Project	200
Developer	Java, Corticon, SQL, and COBOL resource(s)	4800
Business Analyst DBA	Requirement Development and Functional Testing, Technical Design Documentation, Database definitions, Query Development, UAT Support.	500
	<b>Total</b>	<b>5,500</b>

### 3.2. Project Activities – Estimated Duration

The following represents the estimated duration of the activities associated with this SOW. As the Project progresses, estimates may be updated, by mutual agreement of the parties.

The Project schedule will follow a Project Management Book of Knowledge (PMBOK recommended “rolling wave” project planning process, i.e., as each phase of the Project occurs, additional details will be added to the Project Plan.)

Project Activities are not necessarily sequential; the start date for a given Project Activity will not be dependent in part upon the completion of a preceding Project Activity.

Project Activity	Activity Duration
Requirements Definition and Design Phase	4 weeks
Development Phase	approximately 12 weeks
SIT*	0
UAT*	0
Deploy to Production	0
Post Deployment Support	0

\*Testing with external 3<sup>rd</sup> parties could potentially extend the timeframe.

## 4. Project Assumptions

Below are the assumptions for this Project:

- DHHR obtains the necessary funding and hours to support this SOW#1.
- Any delays in the approval of this SOW by WV DHHR or receipt of a Delivery Order by Optum, will impact Optum's ability to make all the necessary changes by May 31, 2024 as stated in Section 2.
- This SOW#1 represents approximately three months elapsed time of effort. If the subsequent SOW#2 is not approved prior to consumption of SOW#1 hours, the federal deadline will be at risk.
- SOW#2 will contain the balance of hours for the known NEICE 2.0 upgrades, *plus* any additional effort required to support the new requirement that NEICE is to be used for all ICPC activities, including private adoptions.
- The rates proposed for CY 7 are valid through November 16, 2024.
- For any work needed beyond November 16, 2024, an option year would need to be agreed to by the parties to allow for another Delivery Order will need to be executed to continue such work.
- Optum and WV DHHR will share details on a bi-weekly/monthly basis of project hours worked for each initiative, so that the overall pool of hours can be jointly managed.
- WV DHHR will provide user acceptance testing personnel and scenarios to execute User Acceptance Testing in accordance with the estimated timeline in Section 3.2.
- Estimated timelines assume that the authorized representatives from the West Virginia Office of Technology, and the MIS Staff respond to Optum requests and provide necessary input and/or approvals in a timely manner so Optum may continue to meet the requirements and timeframes identified herein.
- WV DHHR will provide Optum with as much notice as possible regarding potential delays in work progress within the project plan. Optum will not be held responsible for missed deadlines held up by the completion of State-owned tasks or tasks with dependencies on State-owned tasks as documented in the project plan.
- Maintenance and Operations (M&O) impacts related to this SOW #1 are not fully known and may require additional support and funding.

## 5. Project Roles and Responsibilities

### 5.1. DHHR Roles and Responsibilities

DHHR roles and responsibilities are described below:

- Approve and execute the Delivery Order and the SOW#1 prior to work commencing.
- Approve the software requirements specifications and provide the Business Requirement Document
- Review and approve all Project Documents, including the Business Requirement Document in a timely manner.
- Ensure Optum is provided with a single resource as a Project lead and that Optum is provided with reasonable timely assistance to enable Optum to meet the requirements and timeframes identified herein.

### 5.2. Optum Roles and Responsibilities

The Optum team and their roles and responsibilities are described below:

- Provide expertise on system design, project management, code development
- Oversee assigned resources
- Designate a single Optum resource as the Project lead and as the single point of contact for the West Virginia Project Manager.
- Provide Documentation as defined in Section 2 of this SOW#1.

### 6. Statement of Work Acceptance

In consideration of the promises and mutual obligations contained herein, DHHR hereby confirms agreement with the provisions set forth in this SOW#1 and approves commencement of the Project.

Signed for and on behalf of  
**The State of West Virginia, Department of  
Health and Human Resources, by:  
Brandon Lewis**

By:

Name: Brandon Lewis

Title: Director, Office of Enterprise Systems  
WV DHHR Bureau of Medial Services

Date: 12/7/2023

Signed for and on behalf of  
**Optuminsight, Inc., by:  
W. Mark Youngman**

By:

Name: W. Mark Youngman

Title: Associate Director of Finance

Date: December 7, 2023

Agreed



## 7. Appending A: NEICE Documentation

The following documents are referenced in Section 2 – Scope of Work:

2023 NEICE Clearinghouse 1.0 to 2.0 Conversion Memo:



2023 NCH 1.0 to 2.0  
Conversion Memo\_px

NEICE Clearinghouse 2.0 – Interface Mapping Document v1.4:



NEICE%20Clearingho  
use%202.0%20-%20I



Sherri A. Young, D.O.,  
MBA, FAAFP  
DH Cabinet Secretary



Michael J. Caruso  
DHF Cabinet Secretary



Cynthia A. Persily, Ph.D.  
DoHS Cabinet Secretary

STATE OF WEST VIRGINIA  
DEPARTMENTS OF HEALTH, HEALTH FACILITIES, AND HUMAN SERVICES  
Office of Management Information Services | Shaun Charles, Chief Information Officer

Date: March 1, 2024

To: Office of Shared Administration  
Purchasing Department

From: Kimberly Beckett, Procurement Associate  
Management Information Services *KB*

Re: CDO MIS24\*07  
WV PATH Child Welfare NEICE 2.0 # 1

The Office of Management Information Services is requesting approval for the above referenced project with OPTUM INSIGHT, Inc. This is an electronic case processing information technology solution that supports the administration of the Interstate Compact on the Placement of Children by exchanging data and documents across state jurisdictions electronically.





Sherri A. Young, D.O.,  
MBA, FAAFP  
DH Cabinet Secretary



Michael J. Caruso  
DHF Cabinet Secretary



Cynthia A. Persily, Ph.D.  
DoHS Cabinet Secretary

STATE OF WEST VIRGINIA  
DEPARTMENTS OF HEALTH, HEALTH FACILITIES, AND HUMAN SERVICES  
Office of Management Information Services | Shaun Charles, Chief Information Officer

Date: March 1, 2024  
To: Office of Shared Administration  
Purchasing Division  
From: Kimberly Beckett, Procurement Associate *KB*  
Management Information Services  
Re: CDO MIS24\*07-After the Fact

We are preparing this After the Fact memo due to the delay in approvals and final signature. However, this was important to get processed and completed. We worked on moving forward with the project as we were awaiting final signatures.

*Backdate  
and  
TH*



Table 14: Modifications and Enhancements Cost

Modifications and Enhancements			
Period	Hourly Rate	Hours	Total (Hourly Rate x 30,000 Hours)
Year 1*	\$ 0.00	0	\$ 0.00
Year 2	\$ 114	30,000	\$ 3,420,000
Year 3	\$ 116	30,000	\$ 3,480,000
Year 4	\$ 118	30,000	\$ 3,540,000
Year 5	\$ 121	30,000	\$ 3,630,000
Year 6	\$ 124	30,000	\$ 3,720,000
Year 7	\$ 128	30,000	\$ 3,840,000
Year 8	\$ 132	30,000	\$ 3,960,000
Year 9	\$ 136	30,000	\$ 4,080,000
Year 10	\$ 140	30,000	\$ 4,200,000
<b>All Inclusive Maintenance and Operations Cost</b>		<b>GRAND TOTAL</b>	<b>\$ 33,870,000</b>

\*For purposes of proposal and evaluation, all vendors should estimate enhancement cost for Year 1 at zero dollars (\$0).

Table 15: All-Inclusive Total Cost

All-Inclusive Total Cost	
Service	Cost
<b>Total DDI Costs</b> (Table 12 Total Cost)	\$ 162,675,000
<b>Total Maintenance and Operations Cost:</b> (Table 13 Grand Total)	\$ 112,330,000
<b>Total Enhancement Cost:</b> (Table 14 Grand Total)	\$ 33,870,000
<b>Grand Total Project Cost</b>	<b>\$ 308,875,000</b>

### 3. Attachment C: Cost Sheet

Our approach includes a separate pool capped at \$50,000 per year, as per Mandatory Requirement 5.50, reserved for modifications and enhancements that translate to direct costs rather than hours. The Agency would approve such costs through the change management process to be agreed upon after contract award.

Table 12: Design, Development & Implementation (DDI) Cost

Design, Development & Implementation (DDI)	
Item	Total
<b>Total DDI Costs</b> (See Appendix II: Deliverables, Milestones, and Payments)	\$ 162,675,000

Table 13: Maintenance and Operations (M&O) Cost

Maintenance and Operations (M&O)		
Period	Monthly Cost	Total (Monthly Cost x 12 Months)
Year 1*	\$ 0.00	\$ 0.00
Year 2	\$ 0.00	\$ 0.00
Year 3	\$ 1,432,667	\$ 17,192,000
Year 4	\$ 1,251,500	\$ 15,018,000
Year 5	\$ 1,162,083	\$ 13,945,000
Year 6	\$ 1,083,500	\$ 13,002,000
Year 7	\$ 1,076,667	\$ 12,920,000
Year 8	\$ 1,089,500	\$ 13,074,000
Year 9	\$ 1,117,833	\$ 13,414,000
Year 10	\$ 1,147,083	\$ 13,765,000
<b>All inclusive Maintenance and Operations Cost</b>	<b>GRAND TOTAL</b>	<b>\$ 112,330,000</b>

\*As described above, for purposes of proposal and evaluation, all vendors should estimate operations cost for Year 1 at zero dollars (\$0) in order to provide consistent evaluation of all cost bids. The Vendor should begin to include Operations and Maintenance costs in the year they plan to submit the complete solution (all modules and supporting functionality) for DHHR acceptance.

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## West Virginia Secretary of State — Online Data Services

### Business and Licensing

Online Data Services Help

### Business Organization Detail

*NOTICE: The West Virginia Secretary of State's Office makes every reasonable effort to ensure the accuracy of information. However, we make no representation or warranty as to the correctness or completeness of the information. If information is missing from this page, it is not in the The West Virginia Secretary of State's database.*

### OPTUMINSIGHT, INC.

Organization Information								
Org Type	Effective Date	Established Date	Filing Date	Charter	Class	Sec Type	Termination Date	Termination Reason
C   Corporation	12/2/1998		12/2/1998	Foreign	Profit			

Organization Information			
<b>Business Purpose</b>	6214 - Health Care and Social Assistance - Ambulatory Health Care Services - Outpatient Care Centers (family planning, mental health, substance abuse, HMO, kidney dialysis, freestanding ambulatory surgical & emergency centers)		<b>Capital Stock</b> 0.0000
<b>Charter County</b>		<b>Control Number</b>	0
<b>Charter State</b>	DE	<b>Excess Acres</b>	0
<b>At Will Term</b>		<b>Member Managed</b>	
<b>At Will Term Years</b>		<b>Par Value</b>	0.000000
<b>Authorized Shares</b>	0	<b>Young Entrepreneur</b>	Not Specified

<b>Addresses</b>	
<b>Type</b>	<b>Address</b>
<b>Mailing Address</b>	11000 OPTUM CIRCLE EDEN PRAIRIE, MN, 55344 USA
<b>Notice of Process Address</b>	C T CORPORATION SYSTEM 5098 WASHINGTON ST W STE 407 CHARLESTON, WV, 253131561
<b>Principal Office Address</b>	11000 OPTUM CIRCLE EDEN PRAIRIE, MN, 55344 USA
<b>Type</b>	<b>Address</b>

<b>Officers</b>	
<b>Type</b>	<b>Name/Address</b>
<b>Director</b>	NEIL EDMUND DE CRESCENZO 100 AIRPARK CENTER EAST NASHVILLE, TN, 37217
<b>President</b>	NEIL EDMUND DE CRESCENZO 100 AIRPARK CENTER EAST NASHVILLE, TN, 37217
<b>Secretary</b>	ELIZABETH ANN SODERBERG 11000 OPTUM CIRCLE EDEN PRAIRIE, MN, 55344
<b>Treasurer</b>	PETER MARSHALL GILL 9900 BREN ROAD EAST MINNETONKA, MN, 55343
<b>Type</b>	<b>Name/Address</b>

<b>DBA</b>			
<b>DBA Name</b>	<b>Description</b>	<b>Effective Date</b>	<b>Termination Date</b>
INGENIX	TRADENAME	1/4/2012	5/11/2022
<b>DBA Name</b>	<b>Description</b>	<b>Effective Date</b>	<b>Terminator</b>

<b>Name Changes</b>	
<b>Date</b>	<b>Old Name</b>
<b>1/4/2012</b>	INGENIX, INC.
<b>Date</b>	<b>Old Name</b>

<b>Mergers</b>				
<b>Merger Date</b>	<b>Merged</b>	<b>Merged State</b>	<b>Survived</b>	<b>Survived State</b>
7/21/2008	GEOACCESS, INC.	KS	INGENIX, INC.	DE
7/21/2008	HWT, INC.	DE	INGENIX, INC.	DE
1/23/2009	INGENIX HEALTH INTELLIGENCE, INC.	DE	INGENIX, INC.	DE
4/8/2010	J.W. HUTTON, INC.	IA	INGENIX, INC.	DE
5/10/2010	INGENIX MERGERCO, INC.	DE	INGENIX, INC.	DE
6/3/2010	GLOBAL WORKS SYSTEMS, INC.	CA	INGENIX, INC.	DE
<b>Merger Date</b>	<b>Merged</b>	<b>Merged State</b>	<b>Survived</b>	<b>Survived State</b>

<b>Date</b>	<b>Amendment</b>
<b>1/4/2012</b>	NAME CHANGE: FROM INGENIX, INC.
<b>6/3/2010</b>	MERGER: MERGING GLOBAL WORKS SYSTEMS, INC., A QUALIFIED CA CORPORATION WITH AND INTO INGENIX, INC., A QUALIFIED DE CORPORATION, THE SURVIVOR
<b>5/10/2010</b>	MERGER: MERGING INGENIX MERGERCO, INC., A QUALIFIED DE CORPORATION WITH AND INTO INGENIX, INC., A QUALIFIED DE CORPORATION, THE SURVIVOR
<b>4/8/2010</b>	MERGER: MERGING J.W. HUTTON, INC., A NON-QUALIFIED IA ORGANIZATION WITH AND INTO INGENIX, INC., A QUALIFIED DE CORPORATION, THE SURVIVOR
<b>1/23/2009</b>	MERGER: MERGING INGENIX HEALTH INTELLIGENCE, INC., A NON-QUALIFIED DE ORGANIZATION WITH AND INTO INGENIX, INC., A QUALIFIED DE CORPORATION, THE SURVIVOR
<b>7/21/2008</b>	MERGER: MERGING GEOACCESS, INC., A NON-QUALIFIED KS ORGANIZATION WITH AND INTO INGENIX, INC., A QUALIFIED DE CORPORATION, THE SURVIVOR
<b>7/21/2008</b>	MERGER: MERGING HWT, INC., A QUALIFIED DE CORPORATION WITH AND INTO INGENIX, INC., A QUALIFIED DE CORPORATION, THE SURVIVOR



Date	Amendment
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