



Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

State of West Virginia Delivery Order

CORRECT ORDER NUMBER MUST APPEAR
 ON ALL PACKAGES, INVOICES, AND
 SHIPPING PAPERS. QUESTIONS
 CONCERNING THIS ORDER SHOULD BE
 DIRECTED TO THE DEPARTMENT
 CONTACT.

Order Date: 09-29-2022

Order Number:	CDO 0511 2632 HHR2300000002 1	Procurement Folder:	1112763
Document Name:	Prospective delivery order for FIS Services	Reason for Modification:	
Document Description:	Prospective delivery order for FIS Services		
Procurement Type:	Central Delivery Order		
Buyer Name:	Crystal G Hustead		
Telephone:	(304) 558-2402		
Email:	crystal.g.hustead@wv.gov		
Shipping Method:	Best Way	Master Agreement Number:	CMA 0511 HHR1700000001 1
Free on Board:	FOB Dest, Freight Prepaid		

VENDOR	DEPARTMENT CONTACT																				
Vendor Customer Code: VC0000051921 FIDELITY INFORMATION SERVICES LLC 601 RIVERSIDE AVE JACKSONVILLE FL 32204 US Vendor Contact Phone: 866-275-6868 Extension: Discount Details: <table border="1"> <thead> <tr> <th></th> <th>Discount Allowed</th> <th>Discount Percentage</th> <th>Discount Days</th> </tr> </thead> <tbody> <tr> <td>#1</td> <td>No</td> <td>0.0000</td> <td>0</td> </tr> <tr> <td>#2</td> <td>No</td> <td></td> <td></td> </tr> <tr> <td>#3</td> <td>No</td> <td></td> <td></td> </tr> <tr> <td>#4</td> <td>No</td> <td></td> <td></td> </tr> </tbody> </table>		Discount Allowed	Discount Percentage	Discount Days	#1	No	0.0000	0	#2	No			#3	No			#4	No			Requestor Name: Jacquelyn P Hoppe Requestor Phone: (304) 558-0458 Requestor Email: jacquelyn.p.hoppe@wv.gov <div style="text-align: center; font-size: 2em; font-weight: bold;">23</div> FILE LOCATION _____
	Discount Allowed	Discount Percentage	Discount Days																		
#1	No	0.0000	0																		
#2	No																				
#3	No																				
#4	No																				

INVOICE TO	SHIP TO
BUYER - 304-957-0209 HEALTH AND HUMAN RESOURCES ADMINISTRATION AND FINANCE ONE DAVIS SQUARE, RM 300 CHARLESTON WV 25301 US	BUYER - 304-957-0209 HEALTH AND HUMAN RESOURCES ADMINISTRATION AND FINANCE ONE DAVIS SQUARE, RM 300 CHARLESTON WV 25301 US

Total Order Amount:	\$1,611,000.00
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Purchasing Division's File Copy

CH 9/29/22

PURCHASING DIVISION AUTHORIZATION
 DATE: *[Signature]* 09/29/22
 ELECTRONIC SIGNATURE ON FILE

ENTERED

ENCUMBRANCE CERTIFICATION
 DATE: *Beverly Toler 9-29-2022*
 ELECTRONIC SIGNATURE ON FILE

Extended Description:

The amounts included in this delivery order are estimates. Payment will only be made for actual commodities and/or services received.

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
1	93150000	0.00000		\$0.0000	\$1,178,250.00
Service From	Service To	Manufacturer	Model No	Delivery Date	
2022-10-01	2022-12-31				

Commodity Line Description: Electronic Benefits Transfer (EBT) System SNAP /TANF/Cash

Extended Description:

Contract Year 6 (1st One Year Renewal)
Pricing Schedule A

The amounts included in this delivery order are estimates. Payment will only be made for actual commodities and/or services received.

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
2	93150000	0.00000		\$0.0000	\$1,620.00
Service From	Service To	Manufacturer	Model No	Delivery Date	
2022-10-01	2022-12-31				

Commodity Line Description: Electronic Benefits Transfer (EBT) System Equipment/Developm

Extended Description:

Contract Year 6 (1st One Year Renewal)
Pricing Schedule G

The amounts included in this delivery order are estimates. Payment will only be made for actual commodities and/or services received.

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
3	93150000	0.00000		\$0.0000	\$69,380.00
Service From	Service To	Manufacturer	Model No	Delivery Date	
2022-10-01	2022-12-31				

Commodity Line Description: Electronic Benefits Transfer (EBT) System WIC

Extended Description:

Contract Year 6 (1st One Year Renewal)
Pricing Schedule F

The amounts included in this delivery order are estimates. Payment will only be made for actual commodities and/or services received.

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
4	93150000	0.00000		\$0.0000	\$30,000.00
Service From	Service To	Manufacturer	Model No	Delivery Date	
2022-08-01	2022-08-31				

Commodity Line Description: Implementation and Processing Change Order No. 5

Extended Description:

Implementation and Processing Change Order No. 5

One Time Implementation and Processing Project Pricing for P-EBT Call Center \$30,000.00

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
5	93150000	0.00000		\$0.0000	\$100,000.00
Service From	Service To	Manufacturer	Model No	Delivery Date	
2022-08-01	2022-12-31				

Commodity Line Description: P-EBT Ongoing minimum call center monthly fee CO5

Extended Description:

Change Order 5
P-EBT ongoing minimum call center monthly fee \$20,000.00

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
6	93150000	0.00000		\$0.0000	\$210,000.00
Service From	Service To	Manufacturer	Model No	Delivery Date	
2022-08-01	2022-12-31				

Commodity Line Description: CSR P-EBT Calls Change Order No. 5

Extended Description:

CSR P-EBT Calls Change Order No. 5

\$1.50 per Minute

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
7	93150000	0.00000		\$0.0000	\$20,340.00
Service From	Service To	Manufacturer	Model No	Delivery Date	
2022-08-01	2022-08-31				

Commodity Line Description: Implementation and Processing Change Order No. 5

Extended Description:

Implementation and Processing Change Order No. 5

One Time Implementation and Processing Project Pricing for WV Block Cardholder Common Personal Identification Numbers (PINs) \$20,340.00

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
8	93150000	0.00000		\$0.0000	\$1,410.00
Service From	Service To	Manufacturer	Model No	Delivery Date	
2022-08-01	2022-12-31				2022-09-30

Commodity Line Description: WV Block (PINs) ongoing monthly fee CO 5

Extended Description:

Change Order 5
WV Block Cardholder Common Personal Identification Numbers (PINs)
Monthly fee \$282.00



Office of EBT Banking Services

WIC Monthly Fee Estimates
for CDO

Q2 Fiscal Year 2023

PO Master #HHR1700000001

FIS - WIC Services Historical Costs				
Service Month	Date Invoiced	Reference Commodity Code Line 5	Reference Commodity Code Line 6	Invoice Amount
July-22	8/25/2022	\$ 540.00	\$ 23,039.44	\$ 23,579.44
August-22	Estimate based on July 2022	\$ 540.00	\$ 23,100.00	\$ 23,640.00
August-22	Estimate based on July 2022	\$ 540.00	\$ 23,100.00	\$ 23,640.00
Historical Cost for Comparison		\$ 1,620.00	\$ 69,239.44	\$ 70,859.44
1 month invoiced/ 2 months estimate		\$ 1,620.00	\$ 69,239.44	\$ 70,859.44
Average		\$ 540.00	\$ 23,079.81	\$ 23,619.81

FIS - WIC Services Basis for CDO				
To Pay in Q2FY 2023				
Monthly estimate		\$ 540.00	\$ 23,079.81	\$ 23,619.81

Estimated Total to Be Paid in Q2FY2023	\$ 70,859.44
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Request for WIC CDO Q2 FY 2023	\$71,000.00
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Account coding:

Fund	8802
Sub Fund:	0
Object:	3206
Sub Object:	4169
Revenue:	n/a
Dept:	0506
Unit:	2640
Appr Unit:	13000
Major Program:	CVWICA
Program Name:	CVWICAFCE
Program Period:	FY2023



Office of EBT Banking Services

SNAP/EBT Monthly Fee Estimates
CDO Q2FY2023

PO Master #HHR1700000001

Line	CL Description	Line Amount
		\$800,00.00 EBT -
1	EBT System SNAP/TANF	\$ 1,178,250.00
2	EBT Equipment/Development	\$ 1,620.00
3	EBT WIC Implementation and Processing	\$ 62,380.00
4	Change Order No. 5	\$ 30,000.00
5	PEBT Ongoing minimum call center monthly fee CO5	\$ 100,000.00
6	CSR PEBT calls Change Order No. 5	\$ 210,000.00
7	Change Order No. 5	\$ 20,340.00
8	WV Block PINs ongoing monthly fee CO 5	\$ 1,410.00
		\$ 1,541,620.00

FIS - SNAP/EBT Services Basis for CDO

To Pay in Q2FY 2023	October - December 2022	\$ 1,541,620.00
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Note: Q2FY2023 will not include Farmer's Equipment or PEBT issuances. A comparable estimate is not available and the quarterly request is less than the estimate.

Estimated Total to Be Paid in Q2FY2023	\$ 1,541,620.00
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Request for SNAP/EBT CDO Q2 FY 2023	\$ 1,800,000.00
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Account coding: 0511-5362-2022-2632 SNAP
 0511-5362-2022-3989 PEBT
 0511-5362-2023-3963 Farmers Equip

PEBT issuances for 2021/2022 ended 30 Sept 22
 Grant ended 30 Sept 22

* Estimates for SNAP and TANF charges based on historical invoices for the months referenced, with additional projected PEBT costs

9.29.22 jph

Schedule A: Proposal Response Sheet EBT Cost Worksheet – 1st One Year Renewal

Column 1	Column 2	Column 3	Column 4	Column 5
Service Cost for 1 st One Year Renewal	Average Caseload/Units per Month	CPCM	Col 2 x 3 = Total Cost per Month	Col 4 x 12 = Total Yearly Cost
Caseload / CPCM				
SNAP Only cases	204,402	\$.66	\$ 134,905	\$ 1,618,864
TANF / Cash Only cases	2,133	\$.73	\$ 1,557	\$ 18,685
Combined SNAP / TANF cases	7,019	\$.86	\$ 6,036	\$ 72,436
All Other Cash except Child Care	13,909	\$.73	\$ 10,154	\$ 121,843
Transaction Fee	Average Units Per Month	Cost per Transaction	Total Cost per Month	Col 4 x 12 = Total Yearly Cost
Cash Only Withdrawals ATM / POS	10,118	\$.38	\$ 3,845	\$ 46,138
Denials-ATM	2,185	\$.00	\$ 0	\$ 0
Denials-POS	3,342	\$.00	\$ 0	\$ 0
Bal. Inquiry-ATM	3,981	\$.00	\$ 0	\$ 0
Bal. Inquiry-POS	81	\$.00	\$ 0	\$ 0
Total EBT Cost-1st One Year Renewal				\$ 1,877,966
(Enter Total on Line 6 of the Summary of Proposal Response Sheet)				



WIC Proposal Response Sheet Schedule F: Cost Per Case Month (CPCM) Pricing

Column 1	Column 2	Column 3	Column 4	Column 5
Service Cost for	Estimated Cases per month	CPCM	Col 2 x 3 = Total Cost per Month	Col 4 x 12 = Total Yearly Cost
Year 1	27,150	\$.97	\$ 26,336	\$ 316,026
Year 2	27,150	\$.97	\$ 26,336	\$ 316,026
Year 3	27,150	\$.97	\$ 26,336	\$ 316,026
Year 4	27,150	\$.97	\$ 26,336	\$ 316,026
Year 5	27,150	\$.97	\$ 26,336	\$ 316,026
1 st One Year Renewal	27,150	\$.97	\$ 26,336	\$ 316,026
2 nd One Year Renewal	27,150	\$.97	\$ 26,336	\$ 316,026
Total WIC Cost (Enter Total on Lines 14 through 21 Summary of Proposal Response Sheet)				\$ 2,212,182

WIC Proposal Response Sheet Schedule G: State-Deployed WIC Only Terminals

Column 1	Column 2	Column 3	Column 4	Column 5
Service Cost for	Estimated Terminals per month	Cost per Terminal	Col 2 x 3 = Total Cost per Month	Col 4 x 12 = Total Yearly Cost
Year 1	95	\$ 20	\$ 1,900	\$ 22,800
Year 2	95	\$ 20	\$ 1,900	\$ 22,800
Year 3	95	\$ 20	\$ 1,900	\$ 22,800
Year 4	95	\$ 20	\$ 1,900	\$ 22,800
Year 5	95	\$ 20	\$ 1,900	\$ 22,800
1 st One Year Renewal	95	\$ 20	\$ 1,900	\$ 22,800
2 nd One Year Renewal	95	\$ 20	\$ 1,900	\$ 22,800
Total WIC Cost (Enter Total on Lines 22 through 29 Summary of Proposal Response Sheet)				\$ 159,600