

Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130

# State of West Virginia Delivery Order

Order Date: 07-08-2022

CORRECT ORDER NUMBER MUST APPEAR ON ALL PACKAGES, INVOICES, AND SHIPPING PAPERS. QUESTIONS CONCERNING THIS ORDER SHOULD BE DIRECTED TO THE DEPARTMENT CONTACT.

| Order Number:   | CDO 0511 2680 BMS2300000002 1                  | Procurement Folder:      | 1069219                  |
|---|--|--------------------------|--------------------------|
| Document Name:  | CR106-Gainwell Member Void File Layout Changes | Reason for Modification: |                          |
| Document Description:   | CR106-Gainwell Member Void File Layout Changes |                          |                          |
| Procurement Type: Central Delivery Order  Buyer Name: Crystal G Hustead |  |                          |                          |
|   |  |                          |                          |
| Telephone:  | (304) 558-2402                                 |                          |                          |
| Email:  | crystal.g.hustead@wv.gov                       | <u> </u>                 |                          |
| Shipping Method:  | Best Way                                       | Master Agreement Number: | CMA 0511 HHR2100000002 1 |
| Free on Board:  | FOB Dest, Freight Prepaid                      |                          |                          |

| Free       | on Board:  | FOB Dest, Freight Prepai               | d             |   |   |
|------------|--|--|---------------|---|---|
|            |  | VENDOR                                 |               |   | DEPARTMENT CONTACT  |
| INTE       | dor Customer Code:<br>ERNATIONAL BUSINES<br>/ ORCHARD RD | 000000103433<br>SS MACHINES CORPORATIO | ON            | Requestor Name:<br>Requestor Phone:<br>Requestor Email: | Kelly (Jimmy) Dowden<br>(304) 356-4861<br>jimmy.k.dowden@wv.gov |
| US<br>Vend | IONK  dor Contact Phone: ount Details:                   | NY<br>999-999-9999 Extension           | 10504<br>en:  |   | 23 FILE LOCATION  |
| _          | Discount Allowed   | Discount Percentage                    | Discount Days | -   |   |
| #1         | No   | 0.0000                                 | 0             |   |   |
| #2         | No   |  |               |   |   |
| #3         | No   |  |               |   |   |
| #4         | No   |  |               | -   |   |

| INVOICE TO                   |               |                            | SHIP TO       |
|------------------------------|---------------|----------------------------|---------------|
| PROCUREMENT OFFICER: 304-352 | 2-4286        | PROCUREMENT OFFICER: 304-3 | 352-4286      |
| HEALTH AND HUMAN RESOURCES   | 5             | HEALTH AND HUMAN RESOURC   | DES           |
| BUREAU FOR MEDICAL SERVICES  | 3             | BUREAU FOR MEDICAL SERVIC  | ES            |
| 350 CAPITOL ST, RM 251       |               | 350 CAPITOL ST, RM 251     |               |
| CHARLESTON                   | WV 25301-3709 | CHARLESTON                 | WV 25301-3709 |
| us                           |               | ns                         |               |

Purchasing Division's File Copy

Total Order Amount:

\$868,653.00

PURCHASING DIVISION AUTHORIZATION

ELECTRONIC SIGNATURE ON FILE

ENCUMBRANCE CERTIFICATION

ELECTRONIC SIGNATURE ON FILE

Date Printed: Jul 11, 2022

Order Number: CDO 0511 2680 BMS2300000002 1

Page: 1

FORM ID: WV-PRC-CDO-002 2020/05

#### **Extended Description:**

CR106-Gainwell Member Void File Layout Changes

Service Period: 07/28/22-11/30/22

Total Cost: \$868,653.00

| Line         | Commodity Code | Quantity     | Unit | Unit Price | Total Price   |
|--------------|----------------|--------------|------|------------|---------------|
| 1            | 80101606       | 0.00000      |      | \$0.0000   | \$434,324.00  |
| Service From | Service To     | Manufacturer |      | Model No   | Delivery Date |
| 2022-07-28   | 2022-11-30     | - X          |      |            |               |

Commodity Line Description:

Milestone 1-Analytic Layer Complete

#### **Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Milestone 1-Analytic Layer Complete

Account Manager: 36 Hours @ \$265=\$9,540 Project Manager: 169 Hours @ \$219=\$37,011 Business Lead: 45 Hours @ \$219=\$9,855 Technical Lead: 57 Hours @ \$265=\$15,105 Implementation Manager: 67 Hours @ \$265=\$17,755 Operations Manager: 42 Hours @ \$219=\$9,198 Quality Assurance Manager: 29 Hours @ \$219=\$6,351

Testing Manager: 69 Hours @ \$219=\$15,111 Certification Lead: 28 Hours @ \$219=\$6,132

Document Management Lead: 24 Hours @ \$219=\$5,256
Information Security Architect/Privacy Data Protection Officer: 14 Hours @ \$219=\$3,066

Analytic Consultant: 69 Hours @ \$219=\$15,111 Application Admin: 27 Hours @ \$178=\$4,806 BI Developer: 333 Hours @ \$178=\$59,274 Business Analyst: 254 Hours @ \$151=\$38,354 Data Architect: 100 Hours @ \$219=\$21,900

Data Management Consultant: 249 Hours @ \$219=\$54,531
Data Warehouse Analyst: 52 Hours @ \$219=\$11,388
Database Administrator: 39 Hours @ \$178=\$6,942 ETL Engineers: 248 Hours @ \$151=\$37,448 Project Coordinator: 57 Hours @ \$178=\$10,146 Project Manager, Sr.: 98 Hours @ \$265=\$25,970 Technical Writer: 52 Hours @ \$178=\$9,256 Training Consultant: 22 Hours @ \$219=\$4,818

Total: 2,180 Hours, \$434,324.00

Date Printed: Jul 11, 2022

Order Number: CDO 0511 2680 BMS2300000002 1

Page: 2

FORM ID: WV-PRC-CDO-002 2020/05

| Line         | Commodity Code | Quantity     | Unit | Unit Price | Total Price   |
|--------------|----------------|--------------|------|------------|---------------|
| 2            | 80101606       | 0.00000      |      | \$0.0000   | \$434,329.00  |
| Service From | Service To     | Manufacturer |      | Model No   | Delivery Date |
| 2022-07-28   | 2022-11-30     |              | 0.0  |            |               |

Commodity Line Description:

Milestone 2-Implementation

#### **Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Milestone 2-Implementation

Account Manager: 36 Hours @ \$265=\$9,540 Project Manager: 169 Hours @ \$219=\$37,011 Business Lead: 45 Hours @ \$219=\$37,011
Business Lead: 45 Hours @ \$265=\$15,105
Implementation Manager: 68 Hours @ \$265=\$18,020
Operations Manager: 41 Hours @ \$219=\$8,979

Civality Assurance Manager: 3241=38,020 Quality Assurance Manager: 28 Hours @ \$219=\$6,132 Testing Manager: 70 Hours @ \$219=\$15,330

Certification Lead: 28 Hours @ \$219=\$6,132

Document Management Lead: 23 Hours @ \$219=\$5,037

Information Security Architect/Privacy Data Protection Officer: 15 Hours @ \$219=\$3,285
Analytic Consultant: 70 Hours @ \$219=\$15,330
Application Admin: 28 Hours @ \$178=\$4,984 Bl Developer: 334 Hours @ \$178=\$59,452 Business Analyst: 254 Hours @ \$151=\$38,354 Data Architect: 99 Hours @ \$219=\$21,681

Data Management Consultant: 249 Hours @ \$219=\$54,531 Data Warehouse Analyst: 51 Hours @ \$219=\$11,169 Database Administrator: 38 Hours @ \$178=\$6,764 ETL Engineers: 248 Hours @ \$151=\$37,448 Project Coordinator: 56 Hours @ \$178=\$9,968 Project Manager, Sr.: 98 Hours @ \$265=\$25,970 Technical Writer: 53 Hours @ \$178=\$9,434 Training Consultant: 22 Hours @ \$219=\$4,818

Total: 2,180 Hours, \$434,329.00

Date Printed: Jul 11, 2022

Order Number: CDO 0511 2680 BMS2300000002 1

Page: 3 FORM ID: WV-PRC-CDO-002 2020/05



# STATE OF WEST VIRGINIA DEPARTMENT OF HEALTH AND HUMAN RESOURCES BUREAU FOR MEDICAL SERVICES

Bill J. Crouch Cabinet Secretary **Procurement Services** 

350 Capitol Street, Room 251 Charleston, West Virginia 25301-3712 Telephone: (304) 558-1700 Fax: (304) 558-4398 Cynthia E. Beane Commissioner

TO:

Robert L. Price, CPPO, CPPB, NIGP-CPP

Administrative Services Manager II WVDHHR-Office of Purchasing

FROM:

Kelly J. Dowden, WVPBC

Director, BMS Procurement Services

DATE:

July 6, 2022

RE:

PF 1069219, CDO BMS23\*02

The West Virginia Bureau for Medical Services (BMS) respectfully requests approval of the above-referenced CDO with International Business Machines Corporation for Gainwell Member Void File Layout Changes. The service period for this project is 07/28/2022-11/30/2022. The total cost is \$868,653.00

If you have questions or need additional information, please feel free to contact me at 304-352-4286 or <a href="mailto:immy.k.dowden@wv.gov.">immy.k.dowden@wv.gov.</a>

Robert Price



# WV DHHR MEDICAID ENTERPRISE DATA SOLUTION CHANGE REQUEST FORM

## Change Request (CR) Information

Refer to the Change Management Plan for additional information and guidance on completing the form.

Table 1: Change Request Registration and General Information

| CR Number                    | CR106   |
|------------------------------|---|
| CR Name                      | Gainwell Member Void File Layout Changes  |
| Request Date                 | 06/03/2022  |
| Requested By                 | Shaun Charles   |
| Requestor's Project Role     | DHHR CIO, WV EDS Project Sponsor  |
| Requestor's Email            | shaun.l.charles@wv.gov  |
| Requestor's Phone #          | 304-558-5851  |
| Contract Reference           | CFTV6HS WV DHHR Medicaid Enterprise Data Solution (EDS) CMA 0511 2672 HHR2100000002 |
| Change Control Log<br>(Jama) | https://ibm-watsonhealth.jamacloud.com/perspective.reg?docld=1271895&projectId=175  |

Table 2: Change Request Submission Information

| Item   | Details   |
|--|---|
| Change Type                                    | Standard  |
| Issue Addressed by the<br>Change               | Member extract files received from the Medicaid Management Information System (MMIS) operated by Gainwell for the State of West Virginia do not contain sufficient data elements for the WV EDS to identify and properly handle voided member records.  |
| Change Description                             | DHHR has requested Gainwell to modify the MMIS member extract files received by the WV EDS to add data elements that will allow the WV EDS discern member voids from active records. These changes require IBM to modify design and development of all data warehouse layers as described in the Scope Definition section below, including changes to processing 8 out of the 9 member-related input files. The changes also impact the design and development of 70% of the custom reports and dashboards and push the start of analytic layer design by 52 business days. |
| mpact of NOT<br>mplementing Proposed<br>Change | <ul> <li>The WV EDS would be unable to accurately identify the active Medicaid member population</li> <li>IBM could not complete the Member and TPL database design activities required by the Contract</li> <li>Would result in compromised referential integrity between member and other subject areas in the WV EDS</li> </ul>  |





| Item                              | Details   |
|-----------------------------------|---|
|                                   | Would result in inaccurate reporting and analytics in the WV EDS  |
| Alternative to Proposed Change    | IBM provided DHHR with 3 options to resolve the member void issue within the EDS. On 03/18/2022 DHHR chose the option described in this Change Request (Option 3) as documented in Project Issue WV-ISS-7.  |
|                                   | The other options were:   |
|                                   | <ul> <li>Option 1 – Gainwell to regenerate all historical files impacted by the voids issue</li> <li>Option 2 – Gainwell to generate full member extracts as of today which exclude void records</li> </ul> |
| Schedule Dependencies             | Timely completion of Gainwell's changes to 7 of the 8 the extract files and delivery of updated files to IBM on or before 04/22/2022  |
|                                   | 2. Delivery of the final extract file on or before 05/06/2022   |
|                                   | Successful validation of the updated extract files by IBM   |
| Affected Contract<br>Requirements | None  |
| Change Priority                   | Standard  |
| Change Category                   | Scope   |
| Requested Timing                  | Estimated Start Date: July 28, 2022   |
|                                   | Estimated End Date: November 30, 2022   |
|                                   | Change request must be executed on or before July 28, 2022, to meet the 11/14/2022 WV EDS Go Live date  |

Table 3: Formal Change Analysis

| Scope      | Project 2: EDS Data Warehouse  |
|------------|--|
| Definition | <ol> <li>IBM will implement changes to accommodate the new member file layouts across the following subject areas in the WV EDS: Member, TPL, MDM Deterministic</li> <li>Update Source to Target mappings to reflect additional fields for Member and TPL subject areas for both staging layer and integration layer</li> <li>Update the MMIS Interface Control Document (ICD) to include the new data elements</li> <li>Update the Data Dictionary in the Information Data governance (IGC) tool</li> <li>Update the ETL code for both staging and integration layers</li> <li>Perform additional testing of the changes, including validation of the file layout changes upon receipt from Gainwell</li> <li>The table below outlines the files that are impacted by the new data elements:</li> </ol> |



| 2 | L'Fuirellonal Area                                   | Filename Formali               | Enhancement  |
|---|--|--------------------------------|--|
| 1 | Member Attributes<br>(RECATT)                        | 74529042T85868_MM_CC<br>YY.TXT | Add SEGTYPE, Update Lastupdate Enhance data pull to reduce duplicate records |
| 2 | Member Demographics (RECDEMO)                        | 74529042T85869_MM_CC<br>YY.TXT | Add MMIS_MEMBER_STATUS, Update Lastupdate                                    |
| 3 | Member Eligibility<br>(RECELIG)                      | 74529042T85891_MM_CC<br>YY.TXT | Add SEGTYPE and RATEID, Update Lastupdate                                    |
| 4 | Member MCO Eligibility (RECMCO)                      | 74529042T85888_MM_CC<br>YY.TXT | Add SEGTYPE, Update Lastupdate   |
| 5 | Member Provider Lock-<br>In (RECLOCK)                | 74529042T85B71_MM_CC<br>YY.TXT | Add SEGTYPE, Update Lastupdate   |
| 6 | Member Medicare<br>Eligibility (RECMCARE)            | 74529042T85887_MM_CC<br>YY.TXT | Add SEGTYPE, Update Lastupdate   |
| 7 | Member Ratecode<br>Lookup (RECLKUP)                  | 74529042T85870_MM_CC<br>YY.TXT | <no change=""></no>  |
| 8 | Member TPL Eligibility (RECTPL)                      | 74529042T85889_MM_CC<br>YY.TXT | Add SEGTYPE, Update Lastupdate   |
| 9 | Member MEMID-<br>CARRIERMEMID<br>Crosswalk (RECXREF) | 74529042T85890_MM_CC<br>YY.TXT | Add SEGTYPE  |

#### Project 3: Analytics & Reporting

- IBM will make updates to design and mappings for the additional fields for Member and TPL subject areas within the analytic layer
- 2. IBM will modify the project schedule to reprioritize affected reports and dashboards impacted by this change based on subject area completion in the integration layer
- IBM will modify the project schedule for development of reports and dashboards impacted by this
  change based subject area completion in the integration layer
- 4. The following custom dashboards, reports, and modules are delayed at least 52 business days due to the Gainwell member void issue:
  - o Custom Dashboards
    - 1. Executive Dashboard
    - 2. BMS Financial Dashboard
    - 3. Mountain Health Promise
    - 4. EPSDT Dashboards
    - 5. Comparison Dashboard
    - 6. Pregnant Women
    - 7. SUD Dashboards
    - 8. HCBS Dashboard
    - 9. Services for Newborns
  - o Custom Reports
    - 1. TPL Billing





|  | O CT 1111 (FE II   |
|--|--|
|  | Eligibility/Enrollment by Category   |
|  | 3. Enrollment/Eligibility Rate Code  |
|  | Medicaid Monthly Eligibility Churn     MCO Monthly Movement  |
|  | 6. Member Detailed   |
| in the state of th | 7. Claims Detail   |
| 1  | 8. Pl Bundled Services   |
| Year and the second sec | 9. Budget Projection   |
|  | 10. Pharmacy Aggregated & Details  |
|  | 11. MCO Enrollment - Gap in Coverage   |
|  | 12. HCBS Utilization Report  |
|  | 13. PI Dental  |
|  | Other Modules  |
|  | Flexible Analytics Rules Engine  |
|  | 2. MPI Dashboards  |
|  | 3. SUD CMS 1115 Waiver Report  |
|  | Project 6: Deliverables  |
|  | The following Implementation deliverables require updates as part of these changes:  |
|  | D023 Requirements Specification Document (RSD)   |
|  | D024 Requirements Traceability Matrix (RTM)  |
|  | D034 Data Conversion Test Cases  |
|  | D035 Data Test Results   |
|  | D036 Database Design Document and Data Models  |
|  | D037 Detailed System Design  |
|  | D050 System Integration Test Cases   |
|  | D051 System Integration Test Results   |
| Scope<br>Dependencies  | <ol> <li>Gainwell will deliver updated extract files on 4/22/22 and 5/6/22 with no data quality issues</li> <li>The extract file updates described in this Change Request and agreed upon by Gainwell will provide IBM sufficient data to navigate historical complexities in the MMIS member eligibility data. IBM will not rely on other historical data to interpret Medicaid eligibility in the WV EDS</li> <li>Unforeseen data quality issues from 3<sup>rd</sup> party data sources may result in changes to the WV EDS that would be processed through Change Management</li> <li>DHHR has not identified any specific reporting and analytic calculation needs required for the reporting layer as a result of this change</li> <li>DHHR will provide sufficient resources to meet the timelines in the approved project schedule</li> <li>DHHR will provide review and approvals to deliverables and work products per the approved project schedule</li> </ol> |
| Cost   | Total Estimated Hours: 4,360   |
| the branch was   | 7 p (444-201-201-201-201-201-201-201-201-201-201   |



|  | Price: |  |
|--|--------|--|
|  |        |  |
|  |        |  |
|  |        |  |

| Role (4)                               | Estimated Hours | Fale Card | Fixed Price  |  |
|--|-----------------|-----------|--|--|
| Account Manager                        | 72              | 265       | Personal Control of the Control of t |  |
| Project Manager                        | 338             | 219       | \$19,080   |  |
| Business Lead                          | 90              | . 219     | \$74,022   |  |
| Technical Lead                         | 114             | 265       | \$19,710   |  |
| Implementation Manager                 | 135             | 265       | \$30,210   |  |
| Operations Manager                     | 83              | 219       | \$35,775   |  |
| Quality Assurance Manager              | 57              | 219       | \$18,177   |  |
| Testing Manager                        | 139             | 219       | \$12,483   |  |
| Certification Lead                     | 56              | 219       | \$30,441   |  |
| Document Management Lead               | 47              | 219       | \$12,264   |  |
| Information Security Architect/Privacy |                 | 219       | \$10,293   |  |
| Data Protection Officer                | 29              | 219       | E6 254   |  |
| Analytic Consultant                    | 139             | 219       | \$6,351<br>\$30,441  |  |
| Application Admin                      | 55              | 178       |  |  |
| Bl Developer                           | 667             | 178       | \$9,790  |  |
| Business Analyst                       | 508             | 151       | \$118,726  |  |
| Data Architect                         | 199             | 219       | \$76,708<br>\$43,581   |  |
| Data Management Consultant             | 498             | 219       |  |  |
| Data Warehouse Analyst                 | 103             | 219       | \$109,062  |  |
| Database Administrator                 | 77              | 178       | \$22,557   |  |
| ETL Engineers                          | 496             | 151       | \$13,706   |  |
| Project Coordinator                    | 113             | 178       | \$74,896   |  |
| Project Manager, Sr.                   | 196             | 265       | \$20,114   |  |
| Technical Writer                       | 105             | 178       | \$51,940   |  |
| Training Consultant                    | 44              | 219       | \$18,690   |  |
| Total                                  | 4,360           | 410       | \$9,636<br><b>\$868,653</b>  |  |

### Payment Milestones

| त्रातंत्व प्रधान हो प्रकार एन द्वालंद्वाणि<br>और दे वे betsevic हो दूरव्हवीण होति | ale<br>Diservoy yeig | 2022       |          |
|---|----------------------|------------|----------|
| Role  | Fallifated<br>Hours  | स्थित केला | Preu Pra |
| Account Manager   | 36                   | 265        | \$9,540  |
| Project Manager   | 169                  | 219        | \$37,011 |
| Business Lead   | 45                   | 219        | \$9,855  |
| Technical Lead  | 57                   | 265        | \$15,105 |
| Implementation Manager  | 67                   | 265        | \$17,755 |
| Operations Manager  | 42                   | 219        | \$9,198  |
| Quality Assurance Manager   | 29                   | 219        | \$6,351  |
| Testing Manager   | 69                   | 219        | \$15,111 |
| Certification Lead  | 28                   | 219        | \$6,132  |
| Document Management Lead  | 24                   | 219        | \$5,256  |
| Information Security Architect/Privacy<br>Data Protection Officer                 | 14                   | 219        | \$3,266  |



| Analytic Consultant        | 69    | 219 | CACAAA    |
|----------------------------|-------|-----|-----------|
| Application Admin          |       |     | \$15,111  |
| BI Developer               | 27    | 178 | \$4,806   |
|                            | 333   | 178 | \$59,274  |
| Business Analyst           | 254   | 151 | \$38,354  |
| Data Architect             | 100   | 219 | \$21,900  |
| Data Management Consultant | 249   | 219 | \$54,531  |
| Data Warehouse Analyst     | 52    | 219 |           |
| Database Administrator     | 39    | 178 | \$11,388  |
| ETL Engineers              | 248   |     | \$6,942   |
| Project Coordinator        |       | 151 | \$37,448  |
| Droinet Man C              | 57    | 178 | \$10,146  |
| Project Manager, Sr.       | 98    | 265 | \$25,970  |
| Technical Writer           | 52    | 178 | \$9,256   |
| Training Consultant        | 22    | 219 | \$4,818   |
| Total                      | 2,180 |     | \$434,324 |

| elon                                   | Estimated<br>Flours | Rate Gard | Pixed Pine |  |  |
|--|---------------------|-----------|------------|--|--|
| Account Manager                        | 36                  | 265       | \$9,540    |  |  |
| Project Manager                        | 169                 | 219       | \$37,011   |  |  |
| Business Lead                          | 45                  | 219       | \$9,855    |  |  |
| Technical Lead                         | 57                  | 265       | \$15,105   |  |  |
| Implementation Manager                 | 68                  | 265       | \$18,020   |  |  |
| Operations Manager                     | 41                  | 219       | \$8,979    |  |  |
| Quality Assurance Manager              | 28                  | 219       | \$6,132    |  |  |
| Testing Manager                        | 70                  | 219       | \$15,330   |  |  |
| Certification Lead                     | 28                  | 219       | \$6,132    |  |  |
| Document Management Lead               | 23                  | 219       | \$5.037    |  |  |
| Information Security Architect/Privacy |                     |           |            |  |  |
| Data Protection Officer                | 15                  | 219       | \$3,285    |  |  |
| Analytic Consultant                    | 70                  | 219       | \$15,330   |  |  |
| Application Admin                      | 28                  | 178       | \$4.984    |  |  |
| Bl Developer                           | 334                 | 178       | \$59,452   |  |  |
| Business Analyst                       | 254                 | 151       | \$38,354   |  |  |
| Data Architect                         | 99                  | 219       | \$21,681   |  |  |
| Data Management Consultant             | 249                 | 219       | \$54,531   |  |  |
| Data Warehouse Analyst                 | 51                  | 219       | \$11,169   |  |  |
| Database Administrator                 | 38                  | 178       | \$6,764    |  |  |
| ETL Engineers                          | 248                 | 151       | \$37,448   |  |  |
| Project Coordinator                    | 56                  | 178       | \$9,968    |  |  |
| Project Manager, Sr.                   | 98                  | 265       | \$25,970   |  |  |
| Technical Writer                       | 53                  | 178       | \$9,434    |  |  |
| Training Consultant                    | 22                  | 219       | \$4,818    |  |  |
| Total                                  | 2,180               | 1         | \$434,329  |  |  |





#### Schedule

#### Key dates to support CR 106

|     | Milestone                              | Expected Date | Actual Date |  |
|-----|--|---------------|-------------|--|
| 1   | Member Void Option Decision Date       | 03/08/22      | 03/08/22    |  |
| 2   | Gainwell Test File Delivery Start      | 04/22/22      | 04/22/22    |  |
| 3 ( | Gainwell Test File Delivery Completion | 05/06/22      | 05/27/22*   |  |

<sup>\*</sup> Gainwell resubmitted the member attribute file on 05/27/2022 due to duplicate records included in the initial submission. IBM will validate the files by 06/03/2022

### Impact to the project schedule

| # | Project Milestone  | Current  |              |
|---|--|----------|--------------|
|   | The state of the s | Baseline | New Baseline |
| 1 | Phase 2 Analytic Layer Start (Member)  | 04/08/22 | 06/22/22     |
| 2 | Phase 1 Release Complete   | 05/31/22 | 07/11/22     |
| 3 | Phase 2 UAT Start  | 08/18/22 | 09/15/22     |
| 4 | Phase 2 Analytic Layer Validation Complete   | 08/29/22 | 10/12/22     |

## Additional Information

None,

## Change Request Disposition

In the table below, check the box that describes the CR disposition. If more details are appropriate, they appear in the Disposition Details section below the table. If details are not needed, indicate "Not applicable."



Table 4: Change Request Disposition

| _X | Approved to proceed  | X | Not approved to proceed   |
|----|--|---|---|
| X  | Proceed with the implementation of the CR per the proposed plan. |   | One or more significant issues exist. CR should not be implemented. |

Table 5: Change Request Approval

| Project Role/Title          | Name                    | Signature         | Date      |
|-----------------------------|-------------------------|-------------------|-----------|
| State of West Virginia DHHR | Shaun Charles, DHHR CIO | 3-20 <sub>4</sub> | 1/20/20   |
| IBM Project<br>Executive    | David Losin             | Doildi            | 6/27/2022 |

Robert Price



## **Medicaid Enterprise Data Solution RFP**

a Department of Health & Human Resources - Medicard Enterprise Data Solution Rep

Vendor: ISM Watson Health

| respitation Solv<br>fourly finters | her.      |
|------------------------------------|-----------|
| schien                             | P. Stere  |
| 35                                 | 5 285.00  |
|                                    | \$ 219.00 |
|                                    | \$ 219.00 |
|                                    | \$ 265.00 |
| Managur                            | \$ 265.00 |
| ager                               | 5 219.00  |
| e Manager                          | 5 219.00  |
| C Melefici                         | 5 219.00  |
|                                    | \$ 219.00 |
| 3                                  | 3 219,00  |
| agement Lead                       | \$ 229.00 |
| erity                              |           |
| ) Data                             | 1         |
| H                                  | \$ 219.00 |
| wet                                | \$ 219,00 |
| n                                  | \$ 178.00 |
|                                    | \$ 178.00 |
|                                    | \$ 151,00 |
|                                    | \$ 219.00 |
| t Consultant                       | \$ 219.00 |
| Attalyst                           | 5 219.00  |
| strator                            | 5 178,00  |
|                                    | \$ 151.00 |
| tor                                | 5 178.00  |
| Sr.                                | \$ 265.00 |
|                                    | 5 178.00  |
| Γ                                  | \$ 219.00 |
|                                    | 5 178.00  |
| nt                                 | 5 219.00  |
|                                    | S         |
|                                    | è         |

|  |              |           | #M.U                  | eller s | nce and Operations is<br>Homby Bates | frus.               | <u>:</u>                   |          |        |   |  |
|--|--------------|-----------|-----------------------|---------|--------------------------------------|---------------------|----------------------------|----------|--------|---|--|
|  | Ter I        | 100 100 2 |                       |         |                                      |                     |                            |          |        |   | 458  |
| Account Manager  |              | \$ 265.0  | 0 5 2                 | 8.00    |                                      | ols                 |                            |          | 277.00 |   |  |
| Project Manager  |              | \$ 219.0  |                       | 3.00    |                                      | manusco es          | 226.00                     |          | 228.00 |   | 1.1  |
| Business Lead  |              | \$ 219.0  | 0 5 2                 | 3.00    |                                      |                     | 226.00                     | Action   | 228.00 | Table 1   | 1.   |
| Technical Land   |              | \$ 265.0  |                       | 8.00    |                                      | -                   | 274,00                     | -        | 277.00 | Management of the same of the | 2000   |
| Implementation Manager   |              | \$ 265.0  | 0 5 25                | 8.00    |                                      | Annal and Annal and | 274.00                     | - Backet | 277.00 |   | 17   |
| Operations Manager   |              | 5 219.0   |                       | 3.00    |                                      |                     | 226.00                     |          | 228,00 |   |  |
| Quality Assurance Manager                                      | <b>44.53</b> | \$ 219.0  |                       | 3,00    |                                      |                     |                            | desta-   | 228.00 |   |  |
| Testing Manager  |              | 5 219.0   | 0 5 21                | 3.00    |                                      |                     | 226.00                     |          | 228.00 |   | Armente de la companya del la companya de la compan |
| Certification Lead   |              | \$ 219.0  | 0 \$ 21               | 3.00    | \$ 219.0                             | 0 5                 | 225.00                     |          | 228.00 |   |  |
| Document Management Lead                                       |              | 5 219.0   | \$ 21                 | 3.00    | \$ 219.0                             | s                   | 226.00                     | s        | 228.00 | \$ 250.00   | \$ 233.1   |
| Information Security Architect/Privacy Data Protection Officer |              | \$ 219.0  |                       | 3.00    | \$ 219.0                             | T                   | 225.00                     | 5        | 228.00 |   |  |
| Analytic Consultant  |              | \$ 219,0  | 5 21                  | 00,E    | 219.0                                | 3 5                 | 275.00                     | 5        | 228.00 |   |  |
| Application Admin  |              | \$ 178.0  | and the second second | 00.E    | \$ 178,0                             | 5 0                 | 183.00                     | 5        | 185.00 | \$ 187,00   |  |
| BI Developer   |              | \$ 178.0  |                       | 00.E    | 5 178.00                             | 5                   | 183.00                     | \$       | 185,00 |   |  |
| Buriness Analyst   |              | \$ 151.0  |                       | 7.00    | \$ 151.00                            | 1 \$                | 155.00                     | \$       | 158.00 | \$ 160.00   |  |
| Data Architect   |              | \$ 219.00 |                       | 3.00    | \$ 219.00                            | 15                  | 226,00                     | 5        | 228.00 | \$ 230,00   |  |
| Date Mangement Consultant                                      |              | \$ 219.01 |                       | 3.00    | 5 219.00                             | )   5               | 226,00                     | 5        | 228.00 |   |  |
| Data Warehouse Analyst   |              | \$ 219.00 |                       | 00.5    | \$ 739.00                            | \$                  | 226.00                     | \$       | 228.00 |   | \$ 233.0   |
| Database Administrator   |              | \$ 176.00 |                       | 9.00    |                                      | 1 5                 | 183.00                     | 5        | 185.00 | \$ 187.00   | 5 290.0  |
| ETL Engineers  |              | \$ 151.00 |                       | 7.00    | \$ 151.00                            | 15                  | 156.00                     | 5        | 158.00 | \$ 160.00   | \$ 162.0   |
| Project Coordinator  |              | \$ 178.00 | \$ 17                 | 9.00    | 5 178.00                             | 1 \$                | 183.00                     | \$       | 185.00 |   | 5 190.0  |
| Project Manager, Sr.   |              | \$ 255.00 | 5 25                  | 3.00    | \$ 266.00                            | 115                 | 274,00                     | 5        | 277.00 |   | The second secon |
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| Security Manager   |              | \$ 219.00 | \$ 21                 | 3.00    | \$ 219.00                            | 1 5                 | 225.00                     | \$       | 228.00 |   |  |
| Technical Writer   |              | \$ 178.00 |                       | 3.00    | \$ 176.00                            | 15                  | 183.00                     | 5        | 185.00 |   | and the same of th |
| Training Consultant  |              | \$ 219.00 | 5 21                  | 3.00    | \$ 219.00                            | \$                  | 226.00                     | S        | 228,00 |   |  |
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| 15   |              | \$        | \$                    | -       | \$                                   | \$                  | A A CARD THE HILL HE LOUIS | \$       |        | 5   | 5 -  |

used to provide contractor/subcontractor hourly labor rates for the various classifications and grades of personnel. Applicable purchase, vices, safety, license, travel, per diere, Vendor's staff training, project facility, and any other expenses associated with the delivery and of the proposed items must be included in the Vendor's costs and flood hourly rates.

MHR will use the "Labor Rates" supplied by the Vendor as a rate cord for all future change requests leveraging the Software Modifications its Pool and statement of work covering the Delivery and integration of Additional Data Sources not Identified during the solution's initial

ude additional roles to describe the various classifications and grades of its personnel. Vendors may insert additional rows as required (e.g., a grammer and a Junior-Level Programmer require two separate rows).

blifty of the Vendor to ensure spreadsheet calculations are correct.



| The state of the s | -1                   | 7                              | 109                                     |               | 4 5.00 400 1 | 17.20      |           |              | TO SERVED  |                        |
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\* Implementation Services hourly rate is being utilized in the year I contract Service period

IBM WH\_Attachment A\_Cost Workbook.xlsx
3. Labor Rates

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