



Department of Administration  
 Purchasing Division  
 2019 Washington Street East  
 Post Office Box 50130  
 Charleston, WV 25305-0130

State of West Virginia  
**Delivery Order**

Order Date: 10-24-2022

CORRECT ORDER NUMBER MUST APPEAR  
 ON ALL PACKAGES, INVOICES, AND  
 SHIPPING PAPERS. QUESTIONS  
 CONCERNING THIS ORDER SHOULD BE  
 DIRECTED TO THE DEPARTMENT  
 CONTACT.

Order Number:	CDO 0511 2680 BMS2100000039 7	Procurement Folder:	890402
Document Name:	Change Order 1-Delivery Order: Implementation and Operation	Reason for Modification: Change Order 1 To Modify Delivery Order Commodity Lines Service Period.	
Document Description:	Base Year 1-5 Delivery Order: Implementation and Operations		
Procurement Type:	Central Delivery Order		
Buyer Name:	Crystal G Husted		
Telephone:	(304) 558-2402		
Email:	crystal.g.husted@wv.gov		
Shipping Method:	Best Way	Master Agreement Number:	CMA 0511 HHR2100000002 7
Free on Board:	FOB Dest, Freight Prepaid		

VENDOR		DEPARTMENT CONTACT	
Vendor Customer Code:	000000103433	Requestor Name:	James W Atkins
INTERNATIONAL BUSINESS MACHINES CORPORATION NEW ORCHARD RD		Requestor Phone:	(304) 352-4319
ARMONK	NY 10504	Requestor Email:	james.w.atkins@wv.gov
US			
Vendor Contact Phone:	999-999-9999 Extension:		
Discount Details:			
	Discount Allowed	Discount Percentage	Discount Days
#1	No	0.0000	0
#2	No		
#3	No		
#4	No		

**23**  
 FILE LOCATION \_\_\_\_\_

INVOICE TO	SHIP TO
PROCUREMENT OFFICER: 304-352-4286 HEALTH AND HUMAN RESOURCES BUREAU FOR MEDICAL SERVICES 350 CAPITOL ST, RM 251 CHARLESTON WV 25301-3709 US	PROCUREMENT OFFICER: 304-352-4286 HEALTH AND HUMAN RESOURCES BUREAU FOR MEDICAL SERVICES 350 CAPITOL ST, RM 251 CHARLESTON WV 25301-3709 US

Purchasing Division's File Copy

Total Order Amount: \$44,698,706.30

**ENTERED**

CH 10/31/22  
 PURCHASING DIVISION AUTHORIZATION  
 DATE: 10/31/2022  
 ELECTRONIC SIGNATURE ON FILE

ENCUMBRANCE CERTIFICATION  
 DATE: Beverly Tiden 11-1-22  
 ELECTRONIC SIGNATURE ON FILE

**Extended Description:**

Change Order

Change Order No. 1 is issued to Modify Commodity Lines Service Period below according to all terms, conditions, prices, and specifications

Description	Original		Change Order 1	
	Start Date	End Date	Start Date	End Date
Implementation-Project Deliverables & Project Mgmt	04/01/2021	05/31/2022	04/01/2021	06/30/2023
Implementation-Vendor Facility	04/01/2021	05/31/2022	04/01/2021	11/13/2022
Y2-Maintenance and Operations Support	06/01/2022	03/31/2023	11/14/2022	03/31/2023
Y2-Hosting and Disaster Recovery	06/01/2022	03/31/2023	11/14/2022	03/31/2023
Y2-Packaged Software	06/01/2022	03/31/2023	11/14/2022	03/31/2023
Y2-Hardware	06/01/2022	03/31/2023	11/14/2022	03/31/2023
Y2-Vendor Facility	06/01/2022	03/31/2023	11/14/2022	03/31/2023
Effective Date: 06/01/2022	06/01/2022	03/31/2023	11/14/2022	03/31/2023

All provisions of the original contract and subsequent change orders not modified herein shall remain in full force and effect. No other changes.

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
1	80101606	0.00000		\$0.0000	\$15,850,000.00
Service From	Service To	Manufacturer		Model No	Delivery Date
2021-04-01	2023-06-30				

**Commodity Line Description:** Implementation-Project Deliverables & Project Mgmt-14 Months

**Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Implementation-Project Deliverables & Project Management-14 Months

Change Order 1: To extend end date from 05/31/22 to 06/30/23.

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
2	80101606	0.00000		\$0.0000	\$465,396.80
Service From	Service To	Manufacturer		Model No	Delivery Date
2021-04-01	2022-05-31				

**Commodity Line Description:** Implementation-Hosting and Disaster Recovery-14 Months

**Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Implementation-Hosting and Disaster Recovery-14 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
3	80101606	0.00000		\$0.0000	\$1,518,824.16
Service From	Service To	Manufacturer		Model No	Delivery Date
2021-04-01	2022-05-31				

**Commodity Line Description:** Implementation-Packaged Software-14 Months

**Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Implementation-Packaged Software-14 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
4	80101606	0.00000		\$0.0000	\$920,928.37
Service From	Service To	Manufacturer	Model No	Delivery Date	
2021-04-01	2022-05-31				

**Commodity Line Description:** Implementation-Hardware-14 Months

**Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Implementation-Hardware-14 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
5	80101606	0.00000		\$0.0000	\$883,167.00
Service From	Service To	Manufacturer	Model No	Delivery Date	
2021-04-01	2022-11-13				

**Commodity Line Description:** Implementation-Vendor Facility-14 Months

**Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Implementation-Vendor Facility-14 Months

Change Order 1: To extend end date from 05/31/22 to 11/13/22.

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
6	80101606	0.00000		\$0.0000	\$5,109,473.25
Service From	Service To	Manufacturer	Model No	Delivery Date	
2022-11-14	2023-03-31				

**Commodity Line Description:** Y2-Maintenance and Operations Support-10 Months

**Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Y2-Maintenance and Operations Support-10 Months

Change Order 1: To Change Service period from 06/01/22-03/31/23 to 11/14/22-03/31/23.

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
7	80101606	0.00000		\$0.0000	\$325,064.00
Service From	Service To	Manufacturer	Model No	Delivery Date	
2022-11-14	2023-03-31				

**Commodity Line Description:** Y2-Hosting and Disaster Recovery-10 Months

**Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Y2-Hosting and Disaster Recovery-10 Months

Change Order 1: To Change Service period from 06/01/22-03/31/23 to 11/14/22-03/31/23.

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
8	80101606	0.00000		\$0.0000	\$820,009.50
Service From	Service To	Manufacturer	Model No	Delivery Date	
2022-11-14	2023-03-31				

**Commodity Line Description:** Y2-Packaged Software-10 Months

**Extended Description:**  
Project monitoring and evaluation

See attached pricing pages.

Y2-Packaged Software-10 Months

Change Order 1: To Change Service period from 06/01/22-03/31/23 to 11/14/22-03/31/23.

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
9	80101606	0.00000		\$0.0000	\$148,536.83
Service From	Service To	Manufacturer	Model No	Delivery Date	
2022-11-14	2023-03-31				

**Commodity Line Description:** Y2-Hardware-10 Months

**Extended Description:**  
Project monitoring and evaluation

See attached pricing pages.

Y2-Hardware-10 Months

Change Order 1: To Change Service period from 06/01/22-03/31/23 to 11/14/22-03/31/23.

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
10	80101606	0.00000		\$0.0000	\$130,833.33
Service From	Service To	Manufacturer	Model No	Delivery Date	
2022-11-14	2023-03-31				

**Commodity Line Description:** Y2-Vendor Facility-10 Months

**Extended Description:**  
Project monitoring and evaluation

See attached pricing pages.

Y2-Vendor Facility-10 Months

Change Order 1: To Change Service period from 06/01/22-03/31/23 to 11/14/22-03/31/23.

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
11	80101606	0.00000		\$0.0000	\$4,417,175.94
Service From	Service To	Manufacturer	Model No	Delivery Date	
2023-04-01	2024-03-31				

**Commodity Line Description:** Y3-Maintenance and Operations Support-12 Months

**Extended Description:**  
Project monitoring and evaluation

See attached pricing pages.

Y3-Maintenance and Operations Support-12 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
12	80101606	0.00000		\$0.0000	\$367,779.10
Service From	Service To	Manufacturer	Model No	Delivery Date	
2023-04-01	2024-03-31				

**Commodity Line Description:** Y3-Hosting and Disaster Recovery-12 Months

**Extended Description:**  
Project monitoring and evaluation

See attached pricing pages.

Y3-Hosting and Disaster Recovery-12 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
13	80101606	0.00000		\$0.0000	\$1,013,531.33
Service From	Service To	Manufacturer	Model No	Delivery Date	
2023-04-01	2024-03-31				

**Commodity Line Description:** Y3-Packaged Software-12 Months

**Extended Description:**  
Project monitoring and evaluation

See attached pricing pages.

Y3-Packaged Software-12 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
14	80101606	0.00000		\$0.0000	\$183,591.53
Service From	Service To	Manufacturer	Model No	Delivery Date	
2023-04-01	2024-03-31				

**Commodity Line Description:** Y3-Hardware-12 Months

**Extended Description:**  
Project monitoring and evaluation

See attached pricing pages.

Y3-Hardware-12 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
15	80101606	0.00000		\$0.0000	\$157,000.00
Service From	Service To	Manufacturer	Model No	Delivery Date	
2023-04-01	2024-03-31				

**Commodity Line Description:** Y3-Vendor Facility-12 Months

**Extended Description:**  
Project monitoring and evaluation

See attached pricing pages.

Y3-Vendor Facility-12 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
16	80101606	0.00000		\$0.0000	\$4,411,171.29
Service From	Service To	Manufacturer	Model No	Delivery Date	
2024-04-01	2025-03-31				

**Commodity Line Description:** Y4-Maintenance and Operations Support-12 Months

**Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Y4-Maintenance and Operations Support-12 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
17	80101606	0.00000		\$0.0000	\$376,973.58
Service From	Service To	Manufacturer	Model No	Delivery Date	
2024-04-01	2025-03-31				

**Commodity Line Description:** Y4-Hosting and Disaster Recovery-12 Months

**Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Y4-Hosting and Disaster Recovery-12 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
18	80101606	0.00000		\$0.0000	\$1,043,937.27
Service From	Service To	Manufacturer	Model No	Delivery Date	
2024-04-01	2025-03-31				

**Commodity Line Description:** Y4-Packaged Software-12 Months

**Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Y4-Packaged Software-12 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
19	80101606	0.00000		\$0.0000	\$188,181.31
Service From	Service To	Manufacturer	Model No	Delivery Date	
2024-04-01	2025-03-31				

**Commodity Line Description:** Y4-Hardware-12 Months

**Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Y4-Hardware-12 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
20	80101606	0.00000		\$0.0000	\$157,000.00
<b>Service From</b>	<b>Service To</b>	<b>Manufacturer</b>		<b>Model No</b>	<b>Delivery Date</b>
2024-04-01	2025-03-31				

**Commodity Line Description:** Y4-Vendor Facility-12 Months

**Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Y4-Vendor Facility-12 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
21	80101606	0.00000		\$0.0000	\$4,398,592.55
<b>Service From</b>	<b>Service To</b>	<b>Manufacturer</b>		<b>Model No</b>	<b>Delivery Date</b>
2025-04-01	2026-03-31				

**Commodity Line Description:** Y5-Maintenance and Operations Support-12 Months

**Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Y5-Maintenance and Operations Support-12 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
22	80101606	0.00000		\$0.0000	\$386,397.92
<b>Service From</b>	<b>Service To</b>	<b>Manufacturer</b>		<b>Model No</b>	<b>Delivery Date</b>
2025-04-01	2026-03-31				

**Commodity Line Description:** Y5-Hosting and Disaster Recovery-12 Months

**Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Y5-Hosting and Disaster Recovery-12 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
23	80101606	0.00000		\$0.0000	\$1,075,255.39
<b>Service From</b>	<b>Service To</b>	<b>Manufacturer</b>		<b>Model No</b>	<b>Delivery Date</b>
2025-04-01	2026-03-31				

**Commodity Line Description:** Y5-Packaged Software-12 Months

**Extended Description:**

Project monitoring and evaluation

See attached pricing pages.

Y5-Packaged Software-12 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
24	80101606	0.00000		\$0.0000	\$192,885.85
Service From	Service To	Manufacturer		Model No	Delivery Date
2025-04-01	2026-03-31				

**Commodity Line Description:** Y5-Hardware-12 Months

**Extended Description:**  
Project monitoring and evaluation

See attached pricing pages.

Y5-Hardware-12 Months

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
25	80101606	0.00000		\$0.0000	\$157,000.00
Service From	Service To	Manufacturer		Model No	Delivery Date
2025-04-01	2026-03-31				

**Commodity Line Description:** Y5-Vendor Facility-12 Months

**Extended Description:**  
Project monitoring and evaluation

See attached pricing pages.

Y5-Vendor Facility-12 Months





May 26, 2022

Jimmy Dowden  
Director, Procurement Services  
Bureau for Medical Services  
West Virginia Department of Health and Human Resources  
350 Capitol Street, RM 251  
Charleston, WV 25301-3707

Dear Mr. Dowden,

The Medicaid Enterprise Data Solution Master Agreement (CMA HHR2100000002) and resultant Delivery Order (CDO BMS 2100000039) reference a project implementation period of 14 months, ending May 31, 2022. IBM requests the following changes to align to the project plan approved by DHHR. The new approved plan and schedule reflect revisions to the delivery approach and project scope to better meet DHHR's needs.

The extension of the Implementation period is needed to accommodate project delays caused by the COVID-19 global pandemic. Project tasks took longer than originally proposed as a result of delays in receiving requirements due to staff availability and the ability to complete necessary reviews and approvals. These delays impacted the original proposed timeline for project design and development and will prevent the project from completing Implementation on May 31, 2022.

The following changes have been agreed to by IBM and DHHR:

1. The EDS operational go-live is changing from May 31, 2022, to November 14, 2022, which will be the start date of Maintenance and Operations Support services.
2. The Implementation period end date is changing from May 31, 2022, to June 30, 2023, which will allow for project deliverables associated with Implementation milestones, such as CMS Certification, to be completed and invoiced after go-live, as required by the contract.
3. The Maintenance and Operations Support start date for contract year two is changing from 6/1/2022 to 11/14/2022. No operational costs will be invoiced until go-live.
4. IBM will submit Change Requests for the new project scope requested by DHHR.

The table below outlines the requested changes.



Line	Description	Original		Requested Change	
		Start Date	End Date	Start Date	End Date
1	Implementation-Project Deliverables & Project Mgmt	04/01/2021	05/31/2022	04/01/2021	06/30/2023
5	Implementation-Vendor Facility	04/01/2021	05/31/2022	04/01/2021	11/13/2022
6	Y2-Maintenance and Operations Support	06/01/2022	03/31/2023	11/14/2022	03/31/2023
7	Y2-Hosting and Disaster Recovery	06/01/2022	03/31/2023	11/14/2022	03/31/2023
8	Y2-Packaged Software	06/01/2022	03/31/2023	11/14/2022	03/31/2023
9	Y2-Hardware	06/01/2022	03/31/2023	11/14/2022	03/31/2023
10	Y2-Vendor Facility	06/01/2022	03/31/2023	11/14/2022	03/31/2023

International Business Machines Corp.

By: *David Losin*

Printed Name: David Losin

Title: Project Executive

Date: May 26, 2022

Department of Health and Human Resources

By: *S. Brandon Lewis*

Printed Name: S. Brandon Lewis

Title: Medicaid Enterprise Systems Office Director

Date: 5/26/2022

*Robert Price*  
Agree



STATE OF WEST VIRGINIA  
 DEPARTMENT OF HEALTH AND HUMAN RESOURCES  
 BUREAU FOR MEDICAL SERVICES

Bill J. Crouch  
 Cabinet Secretary

Procurement Services  
 350 Capitol Street, Room 251  
 Charleston, West Virginia 25301-3712  
 Telephone: (304) 558-1700 Fax: (304) 558-4398

Cynthia E. Beane  
 Commissioner

TO: Robert L. Price, CPPB, CPPO, NIGP-CPP  
 Administrative Services Manager II

FROM: James Atkins II *JA*  
 BMS Procurement Services

DATE: October 18, 2022

RE: PF890402, CDO BMS21\*39 Change Order 1

The West Virginia Bureau for Medical Services (BMS) respectfully requests approval of Change Order No. 1 to the above-referenced CDO for services performed by International Business Machines Corporation (IBM) under PF489735, CMA HHR21\*02.

The purpose of this change order is to modify the implementation period and year two service period of the contract. Below is a chart of the changes that ties to the contract commodity lines on the CDO below.

Description	Original		Change Order 3	
	Start Date	End Date	Start Date	End Date
Implementation-Project Deliverables & Project Mgmt	04/01/2021	05/31/2022	04/01/2021	06/30/2023
Implementation-Vendor Facility	04/01/2021	05/31/2022	04/01/2021	11/13/2022
Y2-Maintenance and Operations Support	06/01/2022	03/31/2023	11/14/2022	03/31/2023
Y2-Hosting and Disaster Recovery	06/01/2022	03/31/2023	11/14/2022	03/31/2023
Y2-Packaged Software	06/01/2022	03/31/2023	11/14/2022	03/31/2023
Y2-Hardware	06/01/2022	03/31/2023	11/14/2022	03/31/2023
Y2-Vendor Facility	06/01/2022	03/31/2023	11/14/2022	03/31/2023

Thank you for your time and consideration in this matter. If you have questions or need additional information, please feel free to contact me at 304-352-4319 or [James.w.Atkins@wv.gov](mailto:James.w.Atkins@wv.gov)

*Robert Price*  
 Agree

*Extension  
 approved  
 JA*