Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

State of West Virginia
Master Agreement

Order Date: 11-29-2021

CORRECT ORDER NUMBER MUST APPEAR ON ALL PACKAGES, INVOICES, AND SHIPPING PAPERS. QUESTIONS CONCERNING THIS ORDER SHOULD BE DIRECTED TO THE DEPARTMENT CONTACT.

Order Number:	CMA 0212 0212 PKGSVS21 1	**Procurement Folder:**	968504
Document Name:	PKGSVS21 - Small Package Delivery Services	**Reason for Modification:**	
Document Description:	Statewide Contract: Small Package Delivery Services	NASPO Master Agreement No.: MA454	
Procurement Type:	Statewide MA (Open End)		
Buyer Name:			
Telephone:			
Email:			
Shipping Method:	Best Way	**Effective Start Date:**	2021-11-28
Free on Board:	FOB Dest, Freight Prepaid	**Effective End Date:**	2026-11-27

VENDOR

Vendor Customer Code: 000000222103
FEDEX
3650 HACKS CROSS RD

MEMPHIS TN 38194
US
Vendor Contact Phone: 999-999-9999 **Extension:**

Discount Details:

	Discount Allowed	Discount Percentage	Discount Days
#1	No	0.0000	0
#2	No		
#3	No		
#4	No		

DEPARTMENT CONTACT

Requestor Name: Mark A Atkins
Requestor Phone: (304) 558-2307
Requestor Email: mark.a.atkins@wv.gov

22
FILE LOCATION _____

2 CFR 200 Compliant

INVOICE TO

ALL STATE AGENCIES
VARIOUS LOCATIONS AS INDICATED BY ORDER

No City WV 99999
US

SHIP TO

STATE OF WEST VIRGINIA
VARIOUS LOCATIONS AS INDICATED BY ORDER

No City WV 99999
US

12/08/2021

Purchasing Division's File Copy

Total Order Amount:	Open End

ENTERED

MA 11/30/2021

PURCHASING DIVISION AUTHORIZATION
DATE: 12/3/21
ELECTRONIC SIGNATURE ON FILE

ATTORNEY GENERAL APPROVAL AS TO FORM
DATE:
ELECTRONIC SIGNATURE ON FILE

ENCUMBRANCE CERTIFICATION
Beverly Toler
DATE: 12-9-2021
ELECTRONIC SIGNATURE ON FILE

12/8/2021

Extended Description:
STATEWIDE COOPERATIVE AWARD (NASPO)

CMA 0212 PKGSVS21 SMALL PACKAGE DELIVERY SERVICES

This blanket open-end contract with FedEx Corporate Services. (Master Agreement No. MA454) is in accordance with Legislative Rule Section 148-1-7-9.1 and is to provide Small Package Delivery Services to all State Agencies and Political Subdivisions located within the State of West Virginia via the attached documents.

Effective date of the contract: November 28, 2021 through 11/27/2026

****
SEE ATTACHED PAGES FOR MORE INFORMATION.
****

Line	Commodity Code	Manufacturer	Model No	Unit	Unit Price
1	78102204			EA	0.000000
	Service From	**Service To**			

Commodity Line Description: Small Package Delivery Services

Extended Description:
Small Package Delivery Services -
See attached instructions and pricing for more information.

NASPO ValuePoint
PARTICIPATING ADDENDUM

SMALL PACKAGE DELIVERY SERVICES 2021-2026
Led by the **State of Utah**

Master Agreement #: **MA454**
Contractor: **FEDEX CORPORATE SERVICES, INC.**
Participating Entity: **STATE OF WEST VIRGINIA**
WV Contract #: **CMA 0212 PKGSVS21 (Single Carrier Rate)**

Scope and Participation:

1. **Scope:**

   ☐ This Participating Addendum includes the entire scope of the products and services available through the Master Agreement.

   ☒ This Participating Addendum includes the entire scope of the products and services available through the Master Agreement, except the following: MULTICARRIER RATE.

   Any scope exclusions specified herein apply only to this Participating Addendum and shall not amend or affect other participating addendums or the Master Agreement itself.

2. **Participation:** This Participating Addendum covers participation of Participating Entity in the above-referenced Master Agreement between the State of **West Virginia** and Contractor for **Small Package Delivery Services**. This Participating Addendum may be used by all state agencies, institutions of higher education, cities, counties, districts, and other political subdivisions of the state, and nonprofit organizations within the state if authorized herein and by law. Issues of interpretation and eligibility for participation are solely within the authority of the State Chief Procurement Official.

3. **Term:**

   ☒ This Participating Addendum shall become effective November 28, 2021 and shall terminate upon the expiration or termination of the Master Agreement, as amended, unless the Participating Addendum is terminated sooner in accordance with the terms set forth herein.

4. **Primary Contacts:** The following (or their named successors) are the primary contact individuals for this Participating Addendum:

CONTRACTOR:

Name:	FedEx Corporate Services, Inc.
Address:	900 7th Street N W suite 550 Washington, DC 20001
Telephone:	732-673-6130
Email:	whlinkin@fedex.com

NASPO ValuePoint
PARTICIPATING ADDENDUM

SMALL PACKAGE DELIVERY SERVICES 2021-2026
Led by the **State of Utah**

PARTICIPATING ENTITY:

Name:	STATE OF WEST VIRGINIA, W. Michael Sheets, Director WV Purchasing Division
Address:	2019 Washington Street East, Charleston, WV 25305
Telephone:	304-558-2306
Email:	william.m.sheets@wv.gov

Participating Entity Modifications and Additions to the Master Agreement

☐ This Participating Addendum incorporates all terms and conditions of the Master Agreement as applied to the Participating Entity and Contractor.

☒ This Participating Addendum incorporates all terms and conditions of the Master Agreement as applied to the Participating Entity and Contractor, **subject to the following limitations, modifications, and additions:**

A. **VOID CONTRACT CLAUSES** – This Contract is subject to the provisions of West Virginia Code § 5A-3-62, which automatically voids certain contract clauses that violate State law.

B. The terms contained in the **Federal Funds Contract Clause Document** attached hereto as **Exhibit_ A.**

C. **PRIVACY, SECURITY, AND CONFIDENTIALITY**: The Vendor agrees that it will not disclose to anyone, directly or indirectly, any such personally identifiable information or other confidential information gained from the Agency, unless the individual who is the subject of the information consents to the disclosure in writing or the disclosure is made pursuant to the Agency's policies, procedures, and rules. Vendor further agrees to comply with the Confidentiality Policies and Information Security Accountability Requirements, set forth in http://www.state.wv.us/admin/purchase/privacy/default.html.

D. **ANTITRUST**: In submitting a bid to, signing a contract with, or accepting an Award Document from any agency of the State of West Virginia, the Vendor agrees to convey, sell, assign, or transfer to the State of West Virginia all rights, title, and interest in and to all causes of action it may now or hereafter acquire under the antitrust laws of the United States and the State of West Virginia for price fixing and/or unreasonable restraints of trade relating to the particular commodities or services purchased or acquired by the State of West Virginia. Such assignment shall be made and become effective at the time the purchasing agency tenders the initial payment to Vendor.

E. **BACKGROUND CHECK:** In accordance with W. Va. Code § 15-2D-3, the State reserves the right to prohibit a service provider's employees from accessing sensitive or critical information or to be present at the Capitol complex based upon results addressed from a criminal background check. Service providers should contact the West Virginia Division of Protective Services by phone at (304) 558-9911 for more information.

F. INTERESTED PARTY SUPPLEMENTAL DISCLOSURE: W. Va. Code § 6D-1-2 requires that for contracts with an actual or estimated value of at least $1 Million Dollars, the vendor must submit to the Purchasing Division a supplemental disclosure of interested parties reflecting any new or differing interested parties to the contract, which were not included in the original pre-award interested party disclosure, within 30 days following the completion or termination of the contract. A copy of that form is included with this Participating Addendum or can be obtained from the WV Ethics Commission. This requirement does not apply to publicly traded companies listed on a national or international stock exchange. A more detailed definition of interested parties can be obtained from the form referenced above.

G. REPORTS: The Contractor shall provide to the State of West Virginia's primary contact person quarterly utilization reports containing at a minimum the following information pertaining to the State of West Virginia agencies, boards, commissions, and political subdivisions:

a. Ordering Entity;
b. Description;
c. Quantity;
d. Price.

These reports must be provided in Excel format and sent via email on a quarterly basis as follows:

PERIOD END	REPORT DUE
December 31	January 31
March 31	April 30
June 30	July 31
September 30	October 31

The contract number **CMA 0212 PKGSVS21** must be included on all Quarterly Sales Reports. Any quarter with zero sales must be reported as zero sales.

Any limitations, modifications, or additions specified herein apply only to the agreement and relationship between Participating Entity and Contractor and shall not amend or affect other participating addendums or the Master Agreement itself.

H. INTEREST AND PENALTIES: Any language imposing any interest or charges due to late payment is deleted.

5. Lease Agreements: Leasing of Equipment is not authorized for agencies of the State of West Virginia, but county, municipal, and other local political subdivisions are not prohibited from doing so, provided that the county, municipal, and other local political subdivisions have the authority to do so.

6. **Subcontractors:** All contractors, dealers, and resellers authorized to provide sales and service support in the State of **West Virginia**, as shown on Contractor's NASPO ValuePoint-specific webpage, may provide sales and service support to users of this Participating Addendum. Participation of Contractor's contractors, dealers, and resellers will be in accordance with the terms and conditions set forth in the Master Agreement.

7. **Orders:** Any order placed by Participating Entity or a Purchasing Entity for a product or service offered through this Participating Addendum shall be deemed to be a sale under, and subject to the pricing and other terms and conditions of, the Master Agreement unless the parties to the order agree in writing that another contract or agreement applies to the order.

   Vendor shall provide the WV Purchasing Division with access to its internet ordering portal/website, if one will be used under this Contract, to allow the Purchasing Division to ensure that the requirements of this Contract are being met.

8. **Administrative Fees**: Effective November 28, 2021 , the Contractor agrees to pay to the WV Purchasing Division by check, an Administrative Fee of One (1) Percent (1.00% or .01) no later than sixty (60) days following the end of each calendar quarter for purchases made by Purchasing Entities within the borders of the **State of West Virginia**.

   The administrative fee shall not be included as an adjustment to Contractor's Master Agreement Pricing and shall not be invoiced or charged to the ordering agency. The Administrative Fee shall be submitted quarterly and is based on the gross amount of all sales made by Purchasing Entities within the jurisdiction of the State of West Virginian under the **West Virginia Master Agreement No. CMA 0212 PKGSVS21.**

   Payment shall be made by check payable to the **"WV Purchasing Division"**. The contract number **CMA 0212 PKGSVS21** must be included on all payments.

   Remit Checks To: WV Purchasing Division
   2019 Washington Street, East
   Charleston, WV 25305
   Attn: Purchasing Director

NASPO ValuePoint
PARTICIPATING ADDENDUM

SMALL PACKAGE DELIVERY SERVICES 2021-2026
Led by the **State of Utah**

IN WITNESS, WHEREOF, the parties have executed this Participating Addendum as of the date of execution by both parties below.

PARTICIPATING ENTITY	**CONTRACTOR**
Signature:	Signature:
Name: William M. Sheets	Name: William Linkin
Title: Director of Purchasing	Title: Worldwide Account Manager
Date: 11/29/21	Date: 11/26/2021

For questions regarding NASPO ValuePoint Participating Addendums, please contact the Cooperative Contract Coordinator team at .

Fully executed NASPO ValuePoint Participating Addendums must be submitted via email in PDF format to .

FEDERAL FUNDS ADDENDUM

2 C.F.R. §§ 200.317 – 200.327

Purpose: This addendum is intended to modify the solicitation in an attempt to make the contract compliant with the requirements of 2 C.F.R. §§ 200.317 through 200.327 relating to the expenditure of certain federal funds. This solicitation will allow the State to obtain one or more contracts that satisfy standard state procurement, state federal funds procurement, and county/local federal funds procurement requirements.

Instructions: Vendors who are willing to extend their contract to procurements with federal funds and the requirements that go along with doing so, should sign the attached document identified as: "REQUIRED CONTRACT PROVISIONS FOR NON-FEDERAL ENTITY CONTRACTS UNDER FEDERAL AWARDS (2 C.F.R. § 200.317)"

Should the awarded vendor be unwilling to extend the contract to federal funds procurement, the State reserves the right to award additional contracts to vendors that can and are willing to meet federal funds procurement requirements.

Changes to Specifications: Vendors should consider this solicitation as containing two separate solicitations, one for state level procurement and one for county/local procurement.

State Level: In the first solicitation, bid responses will be evaluated with applicable preferences identified in sections 15, 15A, and 16 of the "Instructions to Vendors Submitting Bids" to establish a contract for both standard state procurements and state federal funds procurements.

County Level: In the second solicitation, bid responses will be evaluated with applicable preferences identified in Sections 15, 15A, and 16 of the "Instructions to Vendors Submitting Bids" omitted to establish a contract for County/Local federal funds procurement.

Award: If the two evaluations result in the same vendor being identified as the winning bidder, the two solicitations will be combined into a single contract award. If the evaluations result in a different bidder being identified as the winning bidder, multiple contracts may be awarded. The State reserves the right to award to multiple different entities should it be required to satisfy standard state procurement, state federal funds procurement, and county/local federal funds procurement requirements.

State Government Use Caution: State agencies planning to utilize this contract for procurements subject to the above identified federal regulations should first consult with the federal agency providing the applicable funding to ensure the contract is complaint.

County/Local Government Use Caution: County and Local government entities planning to utilize this contract for procurements subject to the above identified federal regulation should first consult with the federal agency providing the applicable funding to ensure the contract is complaint. For purposes of County/Local government use, the solicitation resulting in this contract was conducted in accordance with the procurement laws, rules, and procedures governing the West

Virginia Department of Administration, Purchasing Division, except that vendor preference has been omitted for County/Local use purposes and the contract terms contained in the document entitled "REQUIRED CONTRACT PROVISIONS FOR NON-FEDERAL ENTITY CONTRACTS UNDER FEDERAL AWARDS (2 C.F.R. § 200.317)" have been added.

REQUIRED CONTRACT PROVISIONS FOR NON-FEDERAL ENTITY CONTRACTS UNDER FEDERAL AWARDS (2 C.F.R. § 200.317):

The State of West Virginia Department of Administration, Purchasing Division, and the Vendor awarded this Contract intend that this Contract be compliant with the requirements of the Procurement Standards contained in the Uniform Administrative Requirements, Cost Principles, and Audit Requirements found in 2 C.F.R. § 200.317, et seq. for procurements conducted by a State. Accordingly, the Parties agree that the following provisions are included in the Contract.

1. **MINORITY BUSINESSES, WOMEN'S BUSINESS ENTERPRISES, AND LABOR SURPLUS AREA FIRMS:**
(2 C.F.R. § 200.321)

    a. The State confirms that it has taken all necessary affirmative steps to assure that minority businesses, women's business enterprises, and labor surplus area firms are used when possible. Those affirmative steps include:

        (1) Placing qualified small and minority businesses and women's business enterprises on solicitation lists;
        (2) Assuring that small and minority businesses, and women's business enterprises are solicited whenever they are potential sources;
        (3) Dividing total requirements, when economically feasible, into smaller tasks or quantities to permit maximum participation by small and minority businesses, and women's business enterprises;
        (4) Establishing delivery schedules, where the requirement permits, which encourage participation by small and minority businesses, and women's business enterprises;
        (5) Using the services and assistance, as appropriate, of such organizations as the Small Business Administration and the Minority Business Development Agency of the Department of Commerce; and
        (6) Requiring the prime contractor, if subcontracts are to be let, to take the affirmative steps listed in paragraphs (1) through (5) above.

    b. Vendor confirms that if it utilizes subcontractors, it will take the same affirmative steps to assure that minority businesses, women's business enterprises, and labor surplus area firms are used when possible.

2. **DOMESTIC PREFERENCES:**
(2 C.F.R. § 200.322)

    a. The State confirms that as appropriate and to the extent consistent with law, it has, to the greatest extent practicable under a Federal award, provided a preference for the purchase, acquisition, or use of goods, products, or materials produced in the United States (including but not limited to iron, aluminum, steel, cement, and other manufactured products).

b. Vendor confirms that will include the requirements of this Section 2. Domestic Preference in all subawards including all contracts and purchase orders for work or products under this award.

c. Definitions: For purposes of this section:

(1) "Produced in the United States" means, for iron and steel products, that all manufacturing processes, from the initial melting stage through the application of coatings, occurred in the United States.
(2) "Manufactured products" means items and construction materials composed in whole or in part of non-ferrous metals such as aluminum; plastics and polymer-based products such as polyvinyl chloride pipe; aggregates such as concrete; glass, including optical fiber; and lumber.

3. **PROCUREMENT OF RECOVERED MATERIALS:**
(2 C.F.R. § 200.323)

a. The State and Vendor must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds $10,000 or the value of the quantity acquired during the preceding fiscal year exceeded $10,000; procuring solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.

4. **BREACH OF CONTRACT REMEDIES AND PENALTIES:**
(2 C.F.R. § 200.327 and Appendix II)

(a) The provisions of West Virginia Code of State Rules § 148-1-5 provide for breach of contract remedies, and penalties. A copy of that rule is attached hereto as Exhibit A and expressly incorporated herein by reference.

5. **TERMINATION FOR CAUSE AND CONVENIENCE:**
(2 C.F.R. § 200.327 and Appendix II)

(a) The provisions of West Virginia Code of State Rules § 148-1-5 govern Contract termination. A copy of that rule is attached hereto as Exhibit A and expressly incorporated herein by reference.

6. **EQUAL EMPLOYMENT OPPORTUNITY:**
(2 C.F.R. § 200.327 and Appendix II)

Except as otherwise provided under 41 CFR Part 60, and if this contract meets the definition of "federally assisted construction contract" in 41 CFR Part 60–1.3, this contract includes the equal opportunity clause provided under 41 CFR 60–1.4(b), in accordance with Executive Order 11246, "Equal Employment Opportunity" (30 FR 12319, 12935, 3 CFR Part, 1964–1965 Comp., p. 339), as amended by Executive Order 11375, "Amending Executive Order 11246 Relating to Equal Employment Opportunity," and implementing regulations at 41 CFR part 60, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor."

7. **DAVIS-BACON WAGE RATES:**
(2 C.F.R. § 200.327 and Appendix II)

Vendor agrees that if this Contract includes construction, all construction work in excess of $2,000 will be completed and paid for in compliance with the Davis–Bacon Act (40 U.S.C. 3141–3144, and 3146–3148) as supplemented by Department of Labor regulations (29 CFR Part 5, "Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction"). In accordance with the statute, contractors must:

(a) pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor.
(b) pay wages not less than once a week.

A copy of the current prevailing wage determination issued by the Department of Labor is attached hereto as Exhibit B. The decision to award a contract or subcontract is conditioned upon the acceptance of the wage determination. The State will report all suspected or reported violations to the Federal awarding agency.

8. **ANTI-KICKBACK ACT:**
(2 C.F.R. § 200.327 and Appendix II)

Vendor agrees that it will comply with the Copeland Anti-KickBack Act (40 U.S.C. 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, "Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States"). Accordingly, Vendor, Subcontractors, and anyone performing under this contract are prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled. The State must report all suspected or reported violations to the Federal awarding agency.

9. **CONTRACT WORK HOURS AND SAFETY STANDARDS ACT**
(2 C.F.R. § 200.327 and Appendix II)

Where applicable, and only for contracts awarded by the State in excess of $100,000 that involve the employment of mechanics or laborers, Vendor agrees to comply with 40 U.S.C. 3702 and 3704, as supplemented by Department of Labor regulations (29 CFR Part 5). Under 40 U.S.C. 3702 of the Act, Vendor is required to compute the wages of every mechanic and

laborer on the basis of a standard work week of 40 hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times the basic rate of pay for all hours worked in excess of 40 hours in the work week. The requirements of 40 U.S.C. 3704 are applicable to construction work and provide that no laborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, hazardous or dangerous. These requirements do not apply to the purchases of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence.

10. RIGHTS TO INVENTIONS MADE UNDER A CONTRACT OR AGREEMENT.
(2 C.F.R. § 200.327 and Appendix II)

If the Federal award meets the definition of "funding agreement" under 37 CFR § 401.2 (a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that "funding agreement," the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements," and any implementing regulations issued by the awarding agency.

11. CLEAN AIR ACT
(2 C.F.R. § 200.327 and Appendix II)

Vendor agrees that if this contract exceeds $150,000, Vendor is to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401–7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251–1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

12. DEBARMENT AND SUSPENSION
(2 C.F.R. § 200.327 and Appendix II)

The State will not award to any vendor that is listed on the governmentwide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.

13. BYRD ANTI–LOBBYING AMENDMENT
(2 C.F.R. § 200.327 and Appendix II)

Vendors that apply or bid for an award exceeding $100,000 must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to

influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non–Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the non–Federal award.

14. PROCUREMENT OF RECOVERED MATERIALS
(2 C.F.R. § 200.327 and Appendix II; 2 C.F.R. § 200.323)

Vendor agrees that it and the State must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR part 247 that contain the highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds $10,000 or the value of the quantity acquired during the preceding fiscal year exceeded $10,000; procuring solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.

15. PROHIBITION ON CERTAIN TELECOMMUNICATIONS AND VIDEO SURVEILLANCE SERVICES OR EQUIPMENT.
(2 C.F.R. § 200.327 and Appendix II; 2 CFR § 200.216)

Vendor and State agree that both are prohibited from obligating or expending funds under this Contract to:

(1) Procure or obtain;
(2) Extend or renew a contract to procure or obtain; or
(3) Enter into a contract (or extend or renew a contract) to procure or obtain equipment, services, or systems that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. As described in Public Law 115–232, section 889, covered telecommunications equipment is telecommunications equipment produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities).

(i) For the purpose of public safety, security of government facilities, physical security surveillance of critical infrastructure, and other national security purposes, video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities).
(ii) Telecommunications or video surveillance services provided by such entities or using such equipment.

(iii) Telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of the National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country.

In implementing the prohibition under Public Law 115–232, section 889, subsection (f), paragraph (1), heads of executive agencies administering loan, grant, or subsidy programs shall prioritize available funding and technical support to assist affected businesses, institutions and organizations as is reasonably necessary for those affected entities to transition from covered communications equipment and services, to procure replacement equipment and services, and to ensure that communications service to users and customers is sustained.

State of West Virginia
Purchasing Division

By: [signature]

Printed Name: Michael Stuckey

Title: Director

Date: 11/29/24

Vendor Name:
FedEx Corporate Services, Inc

By: [signature]

Printed Name: William Linton

Title: Worldwide Account Manager

Date: 11/26/2024

EXHIBIT A To:
REQUIRED CONTRACT PROVISIONS FOR NON-FEDERAL ENTITY CONTRACTS UNDER FEDERAL AWARDS (2 C.F.R. § 200.317):

W. Va. CSR § 148-1-5

W. Va. Code St. R. § 148-1-5

§ 148-1-5. Remedies.

Currentness

5.1. The Director may require that the spending unit attempt to resolve any issues that it may have with the vendor prior to pursuing a remedy contained herein. The spending unit must document any resolution efforts and provide copies of those documents to the Purchasing Division.

5.2. Contract Cancellation.

5.2.1. Cancellation. The Director may cancel a purchase or contract immediately under any one of the following conditions including, but not limited to:

5.2.1.a. The vendor agrees to the cancellation;

5.2.1.b. The vendor has obtained the contract by fraud, collusion, conspiracy, or is in conflict with any statutory or constitutional provision of the State of West Virginia;

5.2.1.c. Failure to honor any contractual term or condition or to honor standard commercial practices;

5.2.1.d. The existence of an organizational conflict of interest is identified;

5.2.1.e. Funds are not appropriated or an appropriation is discontinued by the legislature for the acquisition;

5.2.1.f. Violation of any federal, state, or local law, regulation, or ordinance, and

5.2.1.g. The contract was awarded in error.

5.2.2. The Director may cancel a purchase or contract for any reason or no reason, upon providing

the vendor with 30 days' notice of the cancellation.

5.2.3. Opportunity to Cure. In the event that a vendor fails to honor any contractual term or condition, or violates any provision of federal, state, or local law, regulation, or ordinance, the Director may request that the vendor remedy the contract breach or legal violation within a time frame the Director determines to be appropriate. If the vendor fails to remedy the contract breach or legal violation or the Director determines, at his or her sole discretion, that such a request is unlikely to yield a satisfactory result, then he or she may cancel immediately without providing the vendor an opportunity to perform a remedy.

5.2.4. Re-Award. The Director may award the cancelled contract to the next lowest responsible bidder (or next highest scoring bidder if best value procurement) without a subsequent solicitation if the following conditions are met:

5.2.4.a. The next lowest responsible bidder (or next highest scoring bidder if best value procurement) is able to perform at the price contained in its original bid submission, and

5.2.4.b. The contract is an open-end contract, a one-time purchase contract, or a contract for work which has not yet commenced.

Award to the next lowest responsible bidder (or next highest scoring bidder if best value procurement) will not be an option if the vendor's failure has in any way increased or significantly changed the scope of the original contract. The vendor failing to honor contractual and legal obligations is responsible for any increase in cost the state incurs as a result of the re-award.

5.3. Non-Responsible. If the Director believes that a vendor may be non-responsible, the Director may request that a vendor or spending unit provide evidence that the vendor either does or does not have the capability to fully perform the contract requirements, and the integrity and reliability necessary to assure good faith performance. If the Director determines that the vendor is non-responsible, the Director shall reject that vendor's bid and shall not award the contract to that vendor. A determination of non-responsibility must be evaluated on a case-by-case basis and can only be made after the vendor in question has submitted a bid. A determination of non-responsibility will only extend to the contract for which the vendor has submitted a bid and does not operate as a bar against submitting future bids.

5.4. Suspension.

5.4.1. The Director may suspend, for a period not to exceed 1 year, the right of a vendor to bid on

procurements issued by the Purchasing Division or any state spending unit under its authority if:

5.4.1.a. The vendor has submitted a bid and then requested that its bid be withdrawn after bids have been publicly opened.

5.4.1.b. The vendor has exhibited poor performance in fulfilling his or her contractual obligations to the State. Poor performance includes, but is not limited to any of the following: violations of law, regulation, or ordinance; failure to deliver timely; failure to deliver quantities ordered; poor performance reports; or failure to deliver commodities, services, or printing at the quality level required by the contract.

5.4.1.c. The vendor has breached a contract issued by the Purchasing Division or any state spending unit under its authority and refuses to remedy that breach.

5.4.1.d. The vendor's actions have given rise to one or more of the grounds for debarment listed in W. Va. Code § 5A-3-33d.

5.4.2. Vendor suspension for the reasons listed in section 5.4 above shall occur as follows:

5.4.2.a. Upon a determination by the Director that a suspension is warranted, the Director will serve a notice of suspension to the vendor.

5.4.2.b. A notice of suspension must inform the vendor:

5.4.2.b.1. Of the grounds for the suspension;

5.4.2.b.2. Of the duration of the suspension;

5.4.2.b.3. Of the right to request a hearing contesting the suspension;

5.4.2.b.4. That a request for a hearing must be served on the Director no later than 5 working days of the vendor's receipt of the notice of suspension;

5.4.2.b.5. That the vendor's failure to request a hearing no later than 5 working days of

the receipt of the notice of suspension will be deemed a waiver of the right to a hearing and result in the automatic enforcement of the suspension without further notice or an opportunity to respond; and

5.4.2.b.6. That a request for a hearing must include an explanation of why the vendor believes the Director's asserted grounds for suspension do not apply and why the vendor should not be suspended.

5.4.2.c. A vendor's failure to serve a request for hearing on the Director no later than 5 working days of the vendor's receipt of the notice of suspension will be deemed a waiver of the right to a hearing and may result in the automatic enforcement of the suspension without further notice or an opportunity to respond.

5.4.2.d. A vendor who files a timely request for hearing but nevertheless fails to provide an explanation of why the asserted grounds for suspension are inapplicable or should not result in a suspension, may result in a denial of the vendor's hearing request.

5.4.2.e. Within 5 working days of receiving the vendor's request for a hearing, the Director will serve on the vendor a notice of hearing that includes the date, time and place of the hearing.

5.4.2.f. The hearing will be recorded and an official record prepared. Within 10 working days of the conclusion of the hearing, the Director will issue and serve on the vendor, a written decision either confirming or reversing the suspension.

5.4.3. A vendor may appeal a decision of the Director to the Secretary of the Department of Administration. The appeal must be in writing and served on the Secretary no later than 5 working days of receipt of the Director's decision.

5.4.4. The Secretary, or his or her designee, will schedule an appeal hearing and serve on the vendor, a notice of hearing that includes the date, time and place of the hearing. The appeal hearing will be recorded and an official record prepared. Within 10 working days of the conclusion of the appeal hearing, the Secretary will issue and serve on the vendor a written decision either confirming or reversing the suspension.

5.4.5. Any notice or service related to suspension actions or proceedings must be provided by certified mail, return receipt requested.

5.5. Vendor Debarment. The Director may debar a vendor on the basis of one or more of the grounds for debarment contained in W. Va. Code § 5A-3-33d or if the vendor has been declared ineligible to participate in procurement related activities under federal laws and regulation.

5.5.1. Debarment proceedings shall be conducted in accordance with W. Va. Code § 5A-3-33e and these rules. A vendor that has received notice of the proposed debarment by certified mail, return receipt requested, must respond to the proposed debarment within 30 working days after receipt of notice or the debarment will be instituted without further notice. A vendor is deemed to have received notice, notwithstanding the vendor's failure to accept the certified mail, if the letter is addressed to the vendor at its last known address. After considering the matter and reaching a decision, the Director shall notify the vendor of his or her decision by certified mail, return receipt requested.

5.5.2. Any vendor, other than a vendor prohibited from participating in federal procurement, undergoing debarment proceedings is permitted to continue participating in the state's procurement process until a final debarment decision has been reached. Any contract that a debarred vendor obtains prior to a final debarment decision shall remain in effect for the current term, but may not be extended or renewed. Notwithstanding the foregoing, the Director may cancel a contract held by a debarred vendor if the Director determines, in his or her sole discretion, that doing so is in the best interest of the State. A vendor prohibited from participating in federal procurement will not be permitted to participate in the state's procurement process during debarment proceedings.

5.5.3. If the Director's final debarment decision is that debarment is warranted and notice of the final debarment decision is mailed, the Purchasing Division shall reject any bid submitted by the debarred vendor, including any bid submitted prior to the final debarment decision if that bid has not yet been accepted and a contract consummated.

5.5.4. Pursuant to W.Va. Code § 5A-3-33e(e), the length of the debarment period will be specified in the debarment decision and will be for a period of time that the Director finds necessary and proper to protect the public from an irresponsible vendor.

5.5.5. List of Debarred Vendors. The Director shall maintain and publicly post a list of debarred vendors on the Purchasing Division's website.

5.5.6. Related Party Debarment. The Director may pursue debarment of a related party at the same time that debarment of the original vendor is proceeding or at any time thereafter that the Director determines a related party debarment is warranted. Any entity that fails to provide the Director with full, complete, and accurate information requested by the Director to determine related party

status will be presumed to be a related party subject to debarment.

5.6. Damages.

5.6.1. A vendor who fails to perform as required under a contract shall be liable for actual damages and costs incurred by the state.

5.6.2. If any commodities delivered under a contract have been used or consumed by a spending unit and on testing the commodities are found not to comply with specifications, no payment may be approved by the Spending Unit for the merchandise until the amount of actual damages incurred has been determined.

5.6.3. The Spending Unit shall seek to collect damages by following the procedures established by the Office of the Attorney General for the collection of delinquent obligations.

Credits

History: Filed 4-1-19, eff. 4-1-19; Filed 4-16-21, eff. 5-1-21.

Current through register dated May 7, 2021. Some sections may be more current. See credits for details.
W. Va. C.S.R. § 148-1-5, WV ADC § 148-1-5

End of Document

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EXHIBIT B To:
REQUIRED CONTRACT PROVISIONS FOR NON-FEDERAL ENTITY CONTRACTS UNDER FEDERAL AWARDS (2 C.F.R. § 200.317):

Prevailing Wage Determination

[X] – Not Applicable Because Contract Not for Construction

[ ] – Federal Prevailing Wage Determination on Next Page

Contract #: MA454

STATE OF UTAH COOPERATIVE CONTRACT

1. CONTRACTING PARTIES: This contract is between the Utah Division of Purchasing and the following Contractor:

FedEx Corporate Services, Inc.
Name

900 7th Street NW, Suite 550
Street Address

Washington	DC	20001
City	*State*	*Zip*

Vendor # 35454H Commodity Code #: 91559, 96225 Legal Status of Contractor: For-Profit Corporation

Contact *Name:* Elaine Heath *Phone Number:* +1 858-450-9869 *Email:* elaine.heath@fedex.com

2. CONTRACT FAMILY NAME: Freight and Moving
3. GENERAL PURPOSE OF CONTRACT: Small Package Delivery Services
4. PROCUREMENT: This contract is entered into as a result of the procurement process on 2022, Solicitation# CH21-36
5. CONTRACT PERIOD: Effective Date: Sunday, November 28, 2021. Termination Date: Friday, November 27, 2026 unless terminated early or extended in accordance with the terms and conditions of this contract.
6. NASPO Valuepoint Administrative Fee: One Quarter of One Percent (or 0.25%).
7. Prompt Payment Discount Details (if any): n/a.
8. ATTACHMENT A: Standard Terms and Conditions for Services
   ATTACHMENT B: Scope of Work
   ATTACHMENT C: FedEx Rates
   ATTACHMENT D: Service Guide
   ATTACHMENT E: NASPO Value Point Solicitation Document
   ATTACHMENT F: FedEx Response to Solicitation

Any conflicts between Attachment A and the other Attachments will be resolved in favor of Attachment A.

9. DOCUMENTS INCORPORATED INTO THIS CONTRACT BY REFERENCE BUT NOT ATTACHED:
   a. All other governmental laws, regulations, or actions applicable to the goods and/or services authorized by this contract.
   b. Utah Procurement Code, Procurement Rules, and Contractor's response to solicitation #CH21-36.
10. Each person signing this Agreement represents and warrants that he/she is duly authorized and has legal capacity to execute and deliver this Agreement and bind the parties hereto. Each signatory represents and warrants to the other that the execution and delivery of the Agreement and the performance of each party's obligations hereunder have been duly authorized and that the Agreement is a valid and legal agreement binding on the parties and enforceable in accordance with its terms.

IN WITNESS WHEREOF, the parties sign and cause this contract to be executed. Notwithstanding verbal or other representations by the parties, the "Effective Date" of this Contract shall be the date provided within Section 5 above.

CONTRACTOR

Elaine Heath 10-06-2021
Contractor's signature Date

Elaine Heath, WWAM
Type or Print Name and Title

DIVISION OF PURCHASING

10/6/2021
Director, Division of Purchasing Date

ATTACHMENT A

NASPO VALUEPOINT MASTER AGREEMENT TERMS AND CONDITIONS

(Terms negotiated and agreed to by both parties: 2.1, 2.3, 3.1.5, 3.2, 4.2, 5.2.2, 5.3.2, 5.3.3, 5.3.5, 5.4.2, 5.4.4, 5.4.5, 5.5, 6.1.5, 6.1.6, 6.1.7, 7.1, 8.1, 8.2, 8.3, 8.4, 9.2, 9.3, 9.4, 9.5, X, XI, 13.4, 14.1.2, 14.3, 14.4, and 14.7)

I. Definitions

1.1 **Acceptance** means acceptance of goods and services as set forth in Section IX of this Master Agreement.

1.2 **Contractor** means a party to this Master Agreement, whether a person or entity, that delivers goods or performs services under the terms set forth in this Master Agreement.

1.3 **Embedded Software** means one or more software applications which permanently reside on a computing device.

1.4 **Intellectual Property** means any and all patents, copyrights, service marks, trademarks, trade secrets, trade names, patentable inventions, or other similar proprietary rights, in tangible or intangible form, and all rights, title, and interest therein.

1.5 **Lead State** means the State centrally administering any resulting Master Agreement(s) who is a party to this Master Agreement.

1.6 **Master Agreement** means the underlying agreement executed by and between the Lead State, acting in cooperation with NASPO ValuePoint, and the Contractor, as now or hereafter amended.

1.7 **NASPO ValuePoint** is a division of the National Association of State Procurement Officials ("NASPO"), a 501(c)(3) limited liability company. NASPO ValuePoint facilitates administration of the NASPO cooperative group contracting consortium of state chief procurement officials for the benefit of state departments, institutions, agencies, and political subdivisions and other eligible entities (i.e., colleges, school districts, counties, cities, some nonprofit organizations, etc.) for all states, the District of Columbia, and territories of the United States. NASPO ValuePoint is identified in the Master Agreement as the recipient of reports and may perform contract administration functions relating to collecting and receiving reports, as well as other contract administration functions as assigned by the Lead State.

1.8 **Order** or **Purchase Order** means any purchase order, sales order, contract or other document used by a Purchasing Entity to order the Products.

1.9 **Participating Addendum** means a bilateral agreement executed by a Contractor and a Participating Entity incorporating this Master Agreement and any additional Participating Entity-specific language or other requirements (*e.g.*, ordering procedures specific to the Participating Entity, entity-specific terms and conditions, etc.).

1.10 **Participating Entity** means a state (as well as the District of Columbia and US territories), city, county, district, other political subdivision of a State, or a nonprofit organization under the laws of some states properly authorized to enter into a Participating Addendum, that has executed a Participating Addendum.

1.11 **Participating State** means a state that has executed a Participating Addendum or has indicated an intent to execute a Participating Addendum.

1.12 **Product** or **Products and Services** means any equipment, software (including embedded software), documentation, service, or other deliverable supplied or created by the Contractor pursuant to this Master Agreement. The term Product includes goods and services.

1.13 **Purchasing Entity** means a state (as well as the District of Columbia and US territories), city, county, district, other political subdivision of a State, or a nonprofit organization under the laws of some states if authorized by a Participating Addendum, that issues a Purchase Order against the Master Agreement and becomes financially committed to the purchase.

II. Term of Master Agreement

2.1 **Initial Term.** The initial term of this Master Agreement is for five (5) years.

2.2 **Amendment Limitations.** The terms of this Master Agreement will not be waived, altered, modified, supplemented, or amended in any manner whatsoever without prior written agreement of the Lead State and Contractor.

2.3 **Amendment Term.** The term of the Master Agreement may be amended past the initial term and stated renewal periods for a reasonable period if in the judgment of the Lead State a follow-on competitive procurement will be unavoidably delayed (despite good faith efforts) beyond the planned date of execution of the follow-on master agreement. This subsection will not be deemed to limit the authority of a Lead State under its state law to otherwise negotiate contract extensions. The pricing applicable to any such extension shall be adjusted by the Contractor using the price adjustment process as set out herein.

III. Order of Precedence

3.1 Order. Any Order placed under this Master Agreement will consist of the following documents:

3.1.1 A Participating Entity's Participating Addendum ("PA");

3.1.2 NASPO ValuePoint Master Agreement, including all attachments thereto;

3.1.3 A Purchase Order or Scope of Work/Specifications issued against the Master Agreement;

3.1.4 Contractor's response to the Solicitation, as revised (if permitted) and accepted by the Lead State.

3.1.5 The terms and conditions of the Contractor's Service Guide at the time of shipment.

3.2 Conflict. These documents will be read to be consistent and complementary. Any conflict among these documents will be resolved by giving priority to these documents in the order listed above. Contractor terms and conditions that apply to this Master Agreement shall apply to the extent they are not in conflict with the terms contained herein or in an individual PA. Such Contractor terms and conditions must be in writing and attached to this Master Agreement as an Exhibit or Attachment or incorporated by reference.

3.3 Participating Addenda. Participating Addenda will not be construed to dimmish, modify, or otherwise derogate any provisions in this Master Agreement between the Lead State and Contractor. Participating Addenda will not include a term of agreement that exceeds the term of the Master Agreement.

IV. Participants and Scope

4.1 Requirement for a Participating Addendum. Contractor may not deliver Products under this Master Agreement until a Participating Addendum acceptable to the Participating Entity and Contractor is executed.

4.2 Applicability of Master Agreement. NASPO ValuePoint Master Agreement Terms and Conditions are applicable to any Order by a Participating Entity (and other Purchasing Entities covered by their Participating Addendum), except to the extent altered, modified, supplemented or amended by a Participating Addendum, subject to Section III. For the purposes of illustration and not limitation, this authority may apply to unique delivery and invoicing requirements, confidentiality requirements, defaults on Orders, governing law and venue relating to Orders by a Participating Entity, indemnification, and insurance requirements. Statutory or constitutional requirements relating to availability of funds may require specific language in some Participating Addenda in order to comply with applicable law. The expectation is that these alterations, modifications, supplements, or amendments will be

addressed in the Participating Addendum or, with the consent of the Purchasing Entity and Contractor, may be included in the ordering document (*e.g.*, purchase order or contract) used by the Purchasing Entity to place the Order. Any additional services not provided for herein: (1) utilized by a Purchasing or Participating Entity, and (2) whether provided by the Contractor or a Contractor subsidiary or affiliate, shall be provided by Contractor at list rates and pursuant to Contractor's Service Guide terms and conditions unless otherwise agreed upon by the parties. It is understood and agreed upon by the parties that such additional services may be provided pursuant to the terms of a separate agreement and not bound by the terms of this Master Agreement or a state PA.

4.3 Authorized Use. Use of specific NASPO ValuePoint Master Agreements by state agencies, political subdivisions and other Participating Entities is subject to applicable state law and the approval of the respective State Chief Procurement Official. Issues of interpretation and eligibility for participation are solely within the authority of the respective State Chief Procurement Official.

4.4 Obligated Entities. Obligations under this Master Agreement are limited to those Participating Entities who have signed a Participating Addendum and Purchasing Entities within the scope of those Participating Addenda. States or other entities permitted to participate may use an informal competitive process to determine which Master Agreements to participate in through execution of a Participating Addendum. Participating Entities incur no financial obligations on behalf of other Purchasing Entities.

4.5 Notice of Participating Addendum. Contractor shall email a fully executed PDF copy of each Participating Addendum to pa@naspovaluepoint.org to support documentation of participation and posting in appropriate databases.

4.6 Eligibility for a Participating Addendum. Eligible entities who are not states may under some circumstances sign their own Participating Addendum, subject to the consent of the Chief Procurement Official of the state where the entity is located. Coordinate requests for such participation through NASPO ValuePoint. Any permission to participate through execution of a Participating Addendum is not a determination that procurement authority exists; the entity must ensure that they have the requisite procurement authority to execute a Participating Addendum.

4.7 Prohibition on Resale. Subject to any specific conditions included in the solicitation or Contractor's proposal as accepted by the Lead State, or as explicitly permitted in a Participating Addendum, Purchasing Entities may not resell Products purchased under this Master Agreement. Absent any such condition or explicit permission, this limitation does not prohibit: payments by employees of a Purchasing Entity for Products; sales of Products to the general public as surplus property; and fees associated with inventory transactions with other governmental or nonprofit entities

and consistent with a Purchasing Entity's laws and regulations. Any sale or transfer permitted by this subsection must be consistent with license rights granted for use of intellectual property.

4.8 Individual Customers. Except as may otherwise be agreed to by the Purchasing Entity and Contractor, each Purchasing Entity shall follow the terms and conditions of the Master Agreement and applicable Participating Addendum and will have the same rights and responsibilities for their purchases as the Lead State has in the Master Agreement and as the Participating Entity has in the Participating Addendum, including but not limited to any indemnity or right to recover any costs as such right is defined in the Master Agreement and applicable Participating Addendum for their purchases. Each Purchasing Entity will be responsible for its own charges, fees, and liabilities. The Contractor will apply the charges and invoice each Purchasing Entity individually.

4.9 Release of Information. Throughout the duration of this Master Agreement, Contractor must secure from the Lead State prior approval for the release of information that pertains to the potential work or activities covered by the Master Agreement. This limitation does not preclude publication about the award of the Master Agreement or marketing activities consistent with any proposed and accepted marketing plan.

4.10 No Representations. The Contractor shall not make any representations of NASPO ValuePoint, the Lead State, any Participating Entity, or any Purchasing Entity's opinion or position as to the quality or effectiveness of the services that are the subject of this Master Agreement without prior written consent.

V. NASPO ValuePoint Provisions

5.1 Applicability. NASPO ValuePoint is not a party to the Master Agreement. The terms set forth in Section V are for the benefit of NASPO ValuePoint as a third-party beneficiary of this Master Agreement.

5.2 Administrative Fees

5.2.1 NASPO ValuePoint Fee. Contractor shall pay to NASPO ValuePoint, or its assignee, a NASPO ValuePoint Administrative Fee of one-quarter of one percent (0.25% or 0.0025) no later than sixty (60) days following the end of each calendar quarter. The NASPO ValuePoint Administrative Fee must be submitted quarterly and is based on all sales of products and services under the Master Agreement (less any charges for taxes or shipping). The NASPO ValuePoint Administrative Fee is not negotiable. This fee is to be included as part of the pricing submitted with a vendor's response to the Lead State's solicitation.

5.2.2 State Imposed Fees. Some states may require an additional fee be paid directly to the state on purchases made by Purchasing Entities within that state. For all such requests, the fee rate or

amount, payment method and schedule for such reports and payments will be incorporated into the applicable Participating Addendum. Unless agreed to in writing by the state, Contractor may not adjust the Master Agreement pricing to include the state fee for purchases made by Purchasing Entities within the jurisdiction of the state. No such agreement will affect the NASPO ValuePoint Administrative Fee percentage or the prices paid by Purchasing Entities outside the jurisdiction of the state requesting the additional fee. In the event that any state's outstanding invoices are more than ten percent (10%) past due, Contractor shall have the right to withhold payment of any Administrative Fee to such state until such time as all outstanding or delinquent invoices have been paid.

5.3 NASPO ValuePoint Summary and Detailed Usage Reports

5.3.1 Summary Sales Data. The Contractor shall submit quarterly sales reports directly to NASPO ValuePoint using the NASPO ValuePoint Quarterly Sales/Administrative Fee Reporting Tool found at http://calculator.naspovaluepoint.org. All sales made under this Master Agreement must be reported as cumulative totals by state. Contractor must submit a report for each quarter, including quarters during which a Contractor has no sales, in which case this will be indicated in the Reporting Tool. Reports must be submitted no later than thirty (30) days following the end of the calendar quarter (as specified in the reporting tool).

5.3.2 Detailed Sales Data. As mutually agreed upon by the parties Contracttor shall also report detailed sales data by: (1) state; (2) Purchasing Entity name; (3) total dollars domestic; (4) total dollars international; (5) total dollars ground; (6) total dollars home delivery; (7) total quarter dollars; (8) rebate amount; (9) total packages domestic; (10) total packages international; (11) total packages ground; (12) total packages home delivery; (13) total quarter packages.

Reports are due on a quarterly basis and must be received by the Lead State and NASPO ValuePoint Cooperative Development Team no later than thirty (30) days after the end of the reporting period. Reports must be delivered to the Lead State and to the NASPO ValuePoint Cooperative Development Team electronically through a designated portal or other method as determined by the Lead State and NASPO ValuePoint. Detailed sales data reports must include sales information for all sales under Participating Addenda executed under this Master Agreement.

5.3.3 Personal Use Prohibited. It is understood and agreed upon by the parties that the services and rates provided by Contractor herein

shall not be available for personal use by employees of any entity participating under this agreement.

5.3.4 Executive Summary. Contractor shall provide the NASPO ValuePoint Cooperative Development Coordinator with an executive summary each quarter that includes, at a minimum, a list of states with an active Participating Addendum, states that Contractor is in negotiations with and any Participating Addendum roll out or implementation activities and issues. NASPO ValuePoint Cooperative Development Coordinator and Contractor will determine the format and content of the executive summary. The executive summary is due thirty (30) days after the conclusion of each calendar quarter.

5.3.5 Use of Data. Timely submission of these reports is a material requirement of the Master Agreement. The recipient of the reports will have exclusive ownership of the media containing the reports, however, Contractor shall retain all intellectual property rights in the proprietary formats in which the reports are presented. The Lead State and NASPO ValuePoint shall have the right to display, modify, copy, and otherwise use reports, data and information provided under this section as mutually agreed upon by the parties.

5.4 NASPO ValuePoint Cooperative Program Marketing, Training, and Performance Review

5.4.1 Staff Education. Contractor shall work cooperatively with NASPO ValuePoint personnel. Contractor shall present plans to NASPO ValuePoint for the education of Contractor's contract administrator(s) and sales/marketing workforce regarding the Master Agreement contract, including the competitive nature of NASPO ValuePoint procurements, the master agreement and participating addendum process, and the manner in which eligible entities can participate in the Master Agreement.

5.4.2 Onboarding Plan. Upon request by NASPO ValuePoint and mutually agreed upon by the parties, Contractor shall, as Participating Addendums are executed, provide plans to launch the program for the Participating Entity. Plans will include time frames to launch the agreement and confirmation that the Contractor's website has been updated to properly reflect the scope and terms of the Master Agreement as available to the Participating Entity and eligible Purchasing Entities.

5.4.3 Annual Contract Performance Review. Contractor shall participate in an annual contract performance review with the Lead State and NASPO ValuePoint, which may at the discretion of the Lead State be held in person and which may include a discussion of marketing action plans, target strategies, marketing materials,

Contractor reporting, and timeliness of payment of administration fees.

5.4.4 Use of NASPO ValuePoint Logo. Neither party's marks and/or logos may be used by a party in sales and marketing unless and until a separate logo use agreement is executed between the parties.

5.4.5 Removed

5.5 Cancellation. In consultation with NASPO ValuePoint, the Lead State may, in its discretion, cancel the Master Agreement or not exercise an option to renew, when utilization of Contractor's Master Agreement does not warrant further administration of the Master Agreement. The Lead State may also exercise its right to not renew the Master Agreement if vendor fails to record or report revenue for three consecutive quarters, upon 60-calendar day written notice to the Contractor. Cancellation based on nonuse or under-utilization will not occur sooner than [two years] after execution of the Master Agreement. This subsection does not limit the discretionary right of either the Lead State or Contractor to cancel the Master Agreement or terminate for default subject to the terms herein. This subsection also does not limit any right of the Lead State to cancel the Master Agreement under applicable laws. Notwithstanding the above, Contractor shall have the right to terminate the Master Agreement for its convenience upon 60 calendar days written notice.

VI. Pricing, Payment & Leasing

6.1 Pricing. The prices contained in this Master Agreement or offered under this Master Agreement represent the not-to-exceed price to any Purchasing Entity.

6.1.1 All prices and rates must be guaranteed for the initial term of the Master Agreement.

6.1.2 Following the initial term of the Master Agreement, any request for a price or rate adjustment must be for an equal guarantee period and must be made at least 60 days prior to the effective date.

6.1.3 Requests for a price or rate adjustment must include sufficient documentation supporting the request. Any adjustment or amendment to the Master Agreement will not be effective unless approved in writing by the Lead State.

6.1.4 No retroactive adjustments to prices or rates will be allowed.

6.1.5 Any services provided by Contractor and not addressed herein shall be charged at list rates unless otherwise agreed upon by the parties.

6.1.6 In the event a new Participating Addendum has not been executed by September 17, 2021, all services provided for herein by Contractor shall be charged at list rates from the Effective Date of

this new Agreement. For Participating Addenda executed after September 17, 2021, all applicable discounts shall become effective no earlier than 75 days from the Effective Date of such Participating Addendum.

6.1.7 At the conclusion of the Initial Term of this Agreement, and in the event a new a new Master Agreement has not been executed by November 27, 2026, all services provided for herein by Contractor shall be charged at list rates.

6.2 Payment. Unless otherwise agreed upon in a Participating Addendum or Order, Payment after Acceptance will be made within thirty (30) days following the date the entire order is delivered or the date a correct invoice is received, whichever is later. After 45 days the Contractor may assess overdue account charges up to a maximum rate of one percent per month on the outstanding balance, unless a different late payment amount is specified in a Participating Addendum or Order, or otherwise prescribed by applicable law. Payments will be remitted in the manner specified in the Participating Addendum or Order. Payments may be made via a purchasing card with no additional charge.

6.3 Leasing or Alternative Financing Methods. The procurement and other applicable laws of some Purchasing Entities may permit the use of leasing or alternative financing methods for the acquisition of Products under this Master Agreement. Where the terms and conditions are not otherwise prescribed in an applicable Participating Addendum, the terms and conditions for leasing or alternative financing methods are subject to negotiation between the Contractor and Purchasing Entity.

VII. Ordering

7.1 Order Numbers. Master Agreement order and purchase order numbers must be clearly shown on all acknowledgments, packing slips, invoices, and on all correspondence, to the extent such information has been provided to Contractor on the necessary shipping documents.

7.2 Quotes. Purchasing Entities may define entity-specific or project-specific requirements and informally compete the requirement among companies having a Master Agreement on an “as needed” basis. This procedure may also be used when requirements are aggregated or other firm commitments may be made to achieve reductions in pricing. This procedure may be modified in Participating Addenda and adapted to the Purchasing Entity’s rules and policies. The Purchasing Entity may in its sole discretion determine which Master Agreement Contractors should be solicited for a quote. The Purchasing Entity may select the quote that it considers most advantageous, cost, and other factors considered.

7.3 Applicable Rules. Each Purchasing Entity will identify and utilize its own appropriate purchasing procedure and documentation. Contractor is expected to become familiar with the Purchasing Entities’ rules, policies,

and procedures regarding the ordering of supplies and/or services contemplated by this Master Agreement.

7.4 **Required Documentation.** Contractor shall not begin work without a valid Purchase Order or other appropriate commitment document under the law of the Purchasing Entity.

7.5 **Term of Purchase.** Orders may be placed consistent with the terms of this Master Agreement and applicable Participating Addendum during the term of the Master Agreement and Participating Addendum.

7.5.1 Orders must be placed pursuant to this Master Agreement prior to the termination date thereof, but may have a delivery date or performance period up to 120 days past the then-current termination date of this Master Agreement.

7.5.2 Notwithstanding the previous, Orders must also comply with the terms of the applicable Participating Addendum, which may further restrict the period during which Orders may be placed or delivered.

7.5.3 Financial obligations of Purchasing Entities payable after the current applicable fiscal year are contingent upon agency funds for that purpose being appropriated, budgeted, and otherwise made available.

7.5.4 Notwithstanding the expiration, cancellation or termination of this Master Agreement, Contractor shall perform in accordance with the terms of any Orders then outstanding at the time of such expiration or termination. Contractor shall not honor any Orders placed after the expiration, cancellation, or termination of this Master Agreement, or in any manner inconsistent with this Master Agreement's terms.

7.5.5 Orders for any separate indefinite quantity, task order, or other form of indefinite delivery order arrangement priced against this Master Agreement may not be placed after the expiration or termination of this Master Agreement, notwithstanding the term of any such indefinite delivery order agreement.

7.6 **Order Form Requirements.** All Orders pursuant to this Master Agreement, at a minimum, must include:

7.6.1 The services or supplies being delivered;

7.6.2 A shipping address and other delivery requirements, if any;

7.6.3 A billing address;

7.6.4 Purchasing Entity contact information;

7.6.5 Pricing consistent with this Master Agreement and applicable Participating Addendum and as may be adjusted by agreement of the Purchasing Entity and Contractor;

7.6.6 A not-to-exceed total for the products or services being ordered; and

7.6.7 The Master Agreement number or the applicable Participating Addendum number, provided the Participating Addendum references the Master Agreement number.

7.7 Communication. All communications concerning administration of Orders placed must be furnished solely to the authorized purchasing agent within the Purchasing Entity's purchasing office, or to such other individual identified in writing in the Order.

7.8 Contract Provisions for Orders Utilizing Federal Funds. Pursuant to Appendix II to 2 Code of Federal Regulations (CFR) Part 200, Contract Provisions for Non-Federal Entity Contracts Under Federal Awards, Orders funded with federal funds may have additional contractual requirements or certifications that must be satisfied at the time the Order is placed or upon delivery. These federal requirements may be proposed by Participating Entities in Participating Addenda and Purchasing Entities for incorporation in Orders placed under this Master Agreement.

VIII. Shipping and Delivery

8.1 Shipping Terms.

8.1.1 Notwithstanding the above, responsibility and liability for loss or damage will remain the Contractor's until final inspection and acceptance when responsibility will pass to the Purchasing Entity except as to latent defects, fraud, and Contractor's warranty obligations.

8.2 Removed.

8.3 Inside Deliveries. To the extent applicable and in conformity with the terms of the Contractor's Service Guide, all deliveries will be "Inside Deliveries" as designated by a representative of the Purchasing Entity placing the Order. Inside Delivery refers to a delivery to a location other than a loading dock, front lobby, or reception area. Specific delivery instructions as agreed upon by the parties will be noted on the order form or Purchase Order. Costs to repair any damage to the building interior (*e.g.*, scratched walls, damage to the freight elevator, etc.) caused by Contractor or Contractor's carrier will be the responsibility of the Contractor. Immediately upon becoming aware of such damage, Contractor shall notify the Purchasing Entity placing the Order.

8.4 Removed

IX. Inspection and Acceptance

9.1 Laws and Regulations. Any and all Products offered and furnished must comply fully with all applicable Federal, State, and local laws and regulations.

9.2 Removed

9.3 Removed

9.4 Removed

9.5 Removed

X. Removed

XI. Removed

XII. Indemnification

12.1 General Indemnification. The Contractor shall defend, indemnify and hold harmless NASPO, NASPO ValuePoint, the Lead State, Participating Entities, and Purchasing Entities, along with their officers and employees, from and against third-party claims, damages or causes of action including reasonable attorneys' fees and related costs for any death, injury, or damage to tangible property arising from any act, error, or omission of the Contractor, its employees or subcontractors or volunteers, at any tier, relating to performance under this Master Agreement.

12.2 Intellectual Property Indemnification. The Contractor shall defend, indemnify and hold harmless NASPO, NASPO ValuePoint, the Lead State, Participating Entities, Purchasing Entities, along with their officers and employees ("Indemnified Party"), from and against claims, damages or causes of action including reasonable attorneys' fees and related costs arising out of the claim that the Product or its use infringes Intellectual Property rights of another person or entity ("Intellectual Property Claim").

12.2.1 The Contractor's obligations under this section will not extend to any combination of the Product with any other product, system or method, unless the Product, system or method is:

12.2.1.1 provided by the Contractor or the Contractor's subsidiaries or affiliates;

12.2.1.2 specified by the Contractor to work with the Product;

12.2.1.3 reasonably required to use the Product in its intended manner, and the infringement could not have been avoided by substituting another reasonably available product, system or method capable of performing the same function; or

12.2.1.4 reasonably expected to be used in combination with the Product.

12.2.2 The Indemnified Party shall notify the Contractor within a reasonable time after receiving notice of an Intellectual Property Claim. Even if the Indemnified Party fails to provide reasonable notice, the Contractor shall not be relieved from its obligations unless the Contractor can demonstrate that it was prejudiced in

defending the Intellectual Property Claim resulting in increased expenses or loss to the Contractor. If the Contractor promptly and reasonably investigates and defends any Intellectual Property Claim, it shall have control over the defense and settlement of the Intellectual Property Claim. However, the Indemnified Party must consent in writing for any money damages or obligations for which it may be responsible.

12.2.3 The Indemnified Party shall furnish, at the Contractor's reasonable request and expense, information and assistance necessary for such defense. If the Contractor fails to vigorously pursue the defense or settlement of the Intellectual Property Claim, the Indemnified Party may assume the defense or settlement of the Intellectual Property Claim and the Contractor shall be liable for all costs and expenses, including reasonable attorneys' fees and related costs, incurred by the Indemnified Party in the pursuit of the Intellectual Property Claim.

12.2.4 Unless otherwise set forth herein, Section 12.2 is not subject to any limitations of liability in this Master Agreement or in any other document executed in conjunction with this Master Agreement.

XIII. Insurance

13.1 Term. Contractor shall, during the term of this Master Agreement, maintain in full force and effect, the insurance described in this section. A Participating Entity may negotiate alternative Insurance requirements in their Participating Addendum.

13.2 Class. Contractor shall acquire such insurance from an insurance carrier or carriers licensed to conduct business in each Participating Entity's state and having a rating of A-, Class VII or better, in the most recently published edition of A.M. Best's Insurance Reports. Failure to buy and maintain the required insurance may result in this Master Agreement's termination or, at a Participating Entity's option, result in termination of its Participating Addendum.

13.3 Coverage. Coverage must be written on an occurrence basis. The minimum acceptable limits will be as indicated below:

13.3.1 Contractor shall maintain Commercial General Liability insurance covering premises operations, independent contractors, products and completed operations, blanket contractual liability, personal injury (including death), advertising liability, and property damage, with a limit of not less than $1 million per occurrence and $2 million general aggregate;

13.3.2 Contractor must comply with any applicable State Workers Compensation or Employers Liability Insurance requirements.

13.4 Notice of Cancellation. Contractor shall pay premiums on all insurance policies. Contractor shall endeavor to provide notice to a Participating Entity who is a state within five (5) business days after Contractor is first aware of expiration, cancellation or nonrenewal of such policy or is first aware that cancellation is threatened or expiration, nonrenewal or expiration otherwise may occur.

13.5 Notice of Endorsement. Prior to commencement of performance, Contractor shall provide to the Lead State a written endorsement to the Contractor's general liability insurance policy or other documentary evidence acceptable to the Lead State that (1) provides that written notice of cancellation will be delivered in accordance with the policy provisions, and (2) provides that the Contractor's liability insurance policy will be primary, with any liability insurance of any Participating State as secondary and noncontributory.

13.6 Participating Entities. Contractor shall provide to Participating States and Participating Entities the same insurance obligations and documentation as those specified in Section XIII, except the endorsement is provided to the applicable Participating State or Participating Entity.

13.7 Furnishing of Certificates. Contractor shall furnish to the Lead State copies of certificates of all required insurance in a form sufficient to show required coverage within thirty (30) calendar days of the execution of this Master Agreement and prior to performing any work. Copies of renewal certificates of all required insurance will be furnished within thirty (30) days after any renewal date to the applicable state Participating Entity. Failure to provide evidence of coverage may, at the sole option of the Lead State, or any Participating Entity, result in this Master Agreement's termination or the termination of any Participating Addendum.

13.8 Disclaimer. Insurance coverage and limits will not limit Contractor's liability and obligations under this Master Agreement, any Participating Addendum, or any Purchase Order.

XIV. General Provisions

14.1 Records Administration and Audit

14.1.1 The Contractor shall maintain books, records, documents, and other evidence pertaining to this Master Agreement and Orders placed by Purchasing Entities under it to the extent and in such detail as will adequately reflect performance and administration of payments and fees. Contractor shall permit the Lead State, a Participating Entity, a Purchasing Entity, the federal government (including its grant awarding entities and the U.S. Comptroller General), and any other duly authorized agent of a governmental agency, to audit, inspect, examine, copy and/or transcribe Contractor's books, documents, papers and records directly pertinent to this Master Agreement or orders placed by a

Purchasing Entity under it for the purpose of making audits, examinations, excerpts, and transcriptions. This right will survive for a period of six (6) years following termination of this Agreement or final payment for any order placed by a Purchasing Entity against this Master Agreement, whichever is later, or such longer period as is required by the Purchasing Entity's state statutes, to assure compliance with the terms hereof or to evaluate performance hereunder.

14.1.2 Without limiting any other remedy available to any governmental entity, and subject to the Invoice Adjustment provisions of the Contractor's Service Guide, the Contractor shall reimburse the applicable Lead State, Participating Entity, or Purchasing Entity for any overpayments inconsistent with the terms of the Master Agreement or Orders or underpayment of fees found as a result of the examination of the Contractor's records.

14.1.3 The rights and obligations herein exist in addition to any quality assurance obligation in the Master Agreement that requires the Contractor to self-audit contract obligations and that permits the Lead State to review compliance with those obligations.

14.2 Confidentiality, Non-Disclosure, and Injunctive Relief

14.2.1 **Confidentiality.** Contractor acknowledges that it and its employees or agents may, in the course of providing a Product under this Master Agreement, be exposed to or acquire information that is confidential to Purchasing Entity or Purchasing Entity's clients.

14.2.1.1 Any and all information of any form that is marked as confidential or would by its nature be deemed confidential obtained by Contractor or its employees or agents in the performance of this Master Agreement, including but not necessarily limited to (1) any Purchasing Entity's records, (2) personnel records, and (3) information concerning individuals, is confidential information of Purchasing Entity ("Confidential Information").

14.2.1.2 Any reports or other documents or items (including software) that result from the use of the Confidential Information by Contractor shall be treated in the same manner as the Confidential Information.

14.2.1.3 Confidential Information does not include information that (1) is or becomes (other than by disclosure by Contractor) publicly known; (2) is furnished by Purchasing Entity to others without restrictions similar to those imposed by this Master Agreement; (3) is

rightfully in Contractor's possession without the obligation of nondisclosure prior to the time of its disclosure under this Master Agreement; (4) is obtained from a source other than Purchasing Entity without the obligation of confidentiality, (5) is disclosed with the written consent of Purchasing Entity; or (6) is independently developed by employees, agents or subcontractors of Contractor who can be shown to have had no access to the Confidential Information.

14.2.2 Non-Disclosure. Contractor shall hold Confidential Information in confidence, using at least the industry standard of confidentiality, and shall not copy, reproduce, sell, assign, license, market, transfer or otherwise dispose of, give, or disclose Confidential Information to third parties or use Confidential Information for any purposes whatsoever other than what is necessary to the performance of Orders placed under this Master Agreement.

14.2.2.1 Contractor shall advise each of its employees and agents of their obligations to keep Confidential Information confidential. Contractor shall use commercially reasonable efforts to assist Purchasing Entity in identifying and preventing any unauthorized use or disclosure of any Confidential Information.

14.2.2.2 Without limiting the generality of the foregoing, Contractor shall advise Purchasing Entity, applicable Participating Entity, and the Lead State immediately if Contractor learns or has reason to believe that any person who has had access to Confidential Information has violated or intends to violate the terms of this Master Agreement, and Contractor shall at its expense cooperate with Purchasing Entity in seeking injunctive or other equitable relief in the name of Purchasing Entity or Contractor against any such person.

14.2.2.3 Except as directed by Purchasing Entity, Contractor will not at any time during or after the term of this Master Agreement disclose, directly or indirectly, any Confidential Information to any person, except in accordance with this Master Agreement, and that upon termination of this Master Agreement or at Purchasing Entity's request, Contractor shall turn over to Purchasing Entity all documents, papers, and other matter in Contractor's possession that embody Confidential Information.

14.2.2.4 Notwithstanding the foregoing, Contractor may keep one copy of such Confidential Information necessary for quality assurance, audits, and evidence of the performance of this Master Agreement.

14.2.3 **Injunctive Relief.** Contractor acknowledges that Contractor's breach of Section 14.2 would cause irreparable injury to the Purchasing Entity that cannot be inadequately compensated in monetary damages. Accordingly, Purchasing Entity may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies that may be available. Contractor acknowledges and agrees that the covenants contained herein are necessary for the protection of the legitimate business interests of Purchasing Entity and are reasonable in scope and content.

14.2.4 **Purchasing Entity Law.** These provisions will be applicable only to extent they are not in conflict with the applicable public disclosure laws of any Purchasing Entity.

14.2.5 **NASPO ValuePoint.** The rights granted to Purchasing Entities and Contractor's obligations under this section will also extend to NASPO ValuePoint's Confidential Information, including but not limited to Participating Addenda, Orders or transaction data relating to Orders under this Master Agreement that identify the entity/customer, Order dates, line-item descriptions and volumes, and prices/rates. This provision does not apply to disclosure to the Lead State, a Participating State, or any governmental entity exercising an audit, inspection, or examination pursuant to this Master Agreement. To the extent permitted by law, Contractor shall notify the Lead State of the identify of any entity seeking access to the Confidential Information described in this subsection.

14.2.6 **Public Information.** This Master Agreement and all related documents are subject to disclosure pursuant to the Lead State's public information laws.

14.3 Assignment/Subcontracts

14.3.1 Neither party shall assign, sell, transfer, subcontract or sublet rights, or delegate responsibilities under this Master Agreement, in whole or in part, without the prior written approval of the other party.

14.3.2 Removed

14.4 Removed

14.5 **Independent Contractor.** Contractor is an independent contractor. Contractor has no authorization, express or implied, to bind the Lead State, Participating States, other Participating Entities, or Purchasing

Entities to any agreements, settlements, liability or understanding whatsoever, and shall not to hold itself out as agent except as expressly set forth herein or as expressly set forth in an applicable Participating Addendum or Order.

14.6 Cancellation. Unless otherwise set forth herein, this Master Agreement may be canceled by either party upon sixty (60) days' written notice prior to the effective date of the cancellation. Further, any Participating Entity may cancel its participation upon thirty (30) days' written notice, unless otherwise limited or stated in the Participating Addendum. Cancellation may be in whole or in part. Any cancellation under this provision will not affect the rights and obligations attending Orders outstanding at the time of cancellation, including any right of a Purchasing Entity to indemnification by the Contractor, rights of payment for Products delivered and accepted, rights attending any warranty or default in performance in association with any Order, and requirements for records administration and audit. Cancellation of the Master Agreement due to Contractor default may be immediate.

14.7 Force Majeure. Neither party to this Master Agreement shall be held responsible for delay or default caused by fire, riot, pandemic, unusually severe weather, other acts of God, or acts of war which are beyond that party's reasonable control. The Lead State may terminate this Master Agreement upon determining such delay or default will reasonably prevent successful performance of the Master Agreement.

14.8 Defaults and Remedies

14.8.1 The occurrence of any of the following events will be an event of default under this Master Agreement:

14.8.1.1 Nonperformance of contractual requirements;

14.8.1.2 A material breach of any term or condition of this Master Agreement;

14.8.1.3 Any certification, representation or warranty by Contractor in response to the solicitation or in this Master Agreement that proves to be untrue or materially misleading;

14.8.1.4 Institution of proceedings under any bankruptcy, insolvency, reorganization or similar law, by or against Contractor, or the appointment of a receiver or similar officer for Contractor or any of its property, which is not vacated or fully stayed within thirty (30) calendar days after the institution or occurrence thereof; or

14.8.1.5 Any default specified in another section of this Master Agreement.

14.8.2 Upon the occurrence of an event of default, the Lead State shall issue a written notice of default, identifying the nature of the default, and providing a period of fifteen (15) calendar days in which Contractor shall have an opportunity to cure the default. The Lead State shall not be required to provide advance written notice or a cure period and may immediately terminate this Master Agreement in whole or in part if the Lead State, in its sole discretion, determines that it is reasonably necessary to preserve public safety or prevent immediate public crisis. Time allowed for cure will not diminish or eliminate Contractor's liability for damages, including liquidated damages to the extent provided for under this Master Agreement.

14.8.3 If Contractor is afforded an opportunity to cure and fails to cure the default within the period specified in the written notice of default, Contractor shall be in breach of its obligations under this Master Agreement and the Lead State shall have the right to exercise any or all of the following remedies:

14.8.3.1 Any remedy provided by law;

14.8.3.2 Termination of this Master Agreement and any related Contracts or portions thereof;

14.8.3.3 Assessment of liquidated damages as provided in this Master Agreement;

14.8.3.4 Suspension of Contractor from being able to respond to future bid solicitations;

14.8.3.5 Suspension of Contractor's performance; and

14.8.3.6 Withholding of payment until the default is remedied.

14.8.4 Unless otherwise specified in the Participating Addendum, in the event of a default under a Participating Addendum, a Participating Entity shall provide a written notice of default as described in this section and shall have all of the rights and remedies under this paragraph regarding its participation in the Master Agreement, in addition to those set forth in its Participating Addendum. Unless otherwise specified in an Order, a Purchasing Entity shall provide written notice of default as described in this section and have all of the rights and remedies under this paragraph and any applicable Participating Addendum with respect to an Order placed by the Purchasing Entity. Nothing in these Master Agreement Terms and Conditions will be construed to limit the rights and remedies available to a Purchasing Entity under the applicable commercial code.

14.9 Waiver of Breach. Failure of the Lead State, Participating Entity, or Purchasing Entity to declare a default or enforce any rights and remedies

will not operate as a waiver under this Master Agreement, any Participating Addendum, or any Purchase Order. Any waiver by the Lead State, Participating Entity, or Purchasing Entity must be in writing. Waiver by the Lead State or Participating Entity of any default, right or remedy under this Master Agreement or Participating Addendum, or by Purchasing Entity with respect to any Purchase Order, or breach of any terms or requirements of this Master Agreement, a Participating Addendum, or Purchase Order will not be construed or operate as a waiver of any subsequent default or breach of such term or requirement, or of any other term or requirement under this Master Agreement, any Participating Addendum, or any Purchase Order.

14.10 Debarment. The Contractor certifies that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in public procurement or contracting by any governmental department or agency. This certification represents a recurring certification made at the time any Order is placed under this Master Agreement. If the Contractor cannot certify this statement, attach a written explanation for review by the Lead State.

14.11 No Waiver of Sovereign Immunity

14.11.1 In no event will this Master Agreement, any Participating Addendum or any contract or any Purchase Order issued thereunder, or any act of the Lead State, a Participating Entity, or a Purchasing Entity be a waiver of any form of defense or immunity, whether sovereign immunity, governmental immunity, immunity based on the Eleventh Amendment to the Constitution of the United States or otherwise, from any claim or from the jurisdiction of any court.

14.11.2 This section applies to a claim brought against the Participating Entities who are states only to the extent Congress has appropriately abrogated the state's sovereign immunity and is not consent by the state to be sued in federal court. This section is also not a waiver by the state of any form of immunity, including but not limited to sovereign immunity and immunity based on the Eleventh Amendment to the Constitution of the United States.

14.12 Governing Law and Venue

14.12.1 The procurement, evaluation, and award of the Master Agreement will be governed by and construed in accordance with the laws of the Lead State sponsoring and administering the procurement. The construction and effect of the Master Agreement after award will be governed by the law of the state serving as Lead State. The construction and effect of any Participating Addendum or Order against the Master Agreement

will be governed by and construed in accordance with the laws of the Participating Entity's or Purchasing Entity's state.

14.12.2 Unless otherwise specified in the RFP, the venue for any protest, claim, dispute or action relating to the procurement, evaluation, and award is in the state serving as Lead State. Venue for any claim, dispute or action concerning the terms of the Master Agreement will be in the state serving as Lead State. Venue for any claim, dispute, or action concerning any Order placed against the Master Agreement or the effect of a Participating Addendum will be in the Purchasing Entity's state.

14.12.3 If a claim is brought in a federal forum, then it must be brought and adjudicated solely and exclusively within the United States District Court for (in decreasing order of priority): the Lead State for claims relating to the procurement, evaluation, award, or contract performance or administration if the Lead State is a party; a Participating State if a named party; the state where the Participating Entity or Purchasing Entity is located if either is a named party.

14.13 Assignment of Antitrust Rights. Contractor irrevocably assigns to a Participating Entity who is a state any claim for relief or cause of action which the Contractor now has or which may accrue to the Contractor in the future by reason of any violation of state or federal antitrust laws (15 U.S.C. § 1-15 or a Participating Entity's state antitrust provisions), as now in effect and as may be amended from time to time, in connection with any goods or services provided in that state for the purpose of carrying out the Contractor's obligations under this Master Agreement or Participating Addendum, including, at the Participating Entity's option, the right to control any such litigation on such claim for relief or cause of action.

Attachment B: Scope of Work
NASPO Small Package Delivery Services

1. **Exclusion of Listed Charges:**
   Contractor certifies the following regarding the exclusion of listed charges:

   a. The Contractor shall not propose or apply pick-up charges or weekly service in addition to the contracted rates due to aggregate NASPO ValuePoint volume anticipated.
   b. The Contractor shall not require a minimum number of packages per trip, per day, per week or per month.

2. **Carrier Pick-Up:**
   Contractor will pick-up packages directly from all requesting agencies and political subdivisions upon request. Contractor must bill each Authorized User for shipments the Authorized User tenders to the Carrier. Packages must be scanned when picked up at the location.

3. **Money Back Guarantee**
   a. Contractor's Money Back Guarantee is currently suspended except for Overnight services. Upon reinstatement of the Money Back Guarantee, the following conditions shall apply.
   b. Contractor must provide a 100% Money Back Guarantee. The Carrier shall fully refund or credit the Authorized User account for the packages that are not delivered or picked up in accordance with the guaranteed delivery service. Authorized User shall decide between a refund or a credit to their account. Packages that are delivered over 60 seconds after the guaranteed delivery time are considered late. The Authorized User shall request the refund or credit within 30 days of the scheduled delivery time. Carriers are encouraged to offer automatic refunds. If the late package meets one or more of the Carrier's exception criteria, as stated in the Service Guide, the Carrier is not obligated to issue a refund to the Authorized User.
   c. Carrier must provide clearly marked money back guaranteed zone based price sheets (schedules of rates and charges) for each service showing rates and charges by weight and zone for all contiguous 48 state domestic shipping. Separate rates in pages may be provided and clearly marked for Hawaii and Alaska and Puerto Rico services. Carriers offering pricing for intrastate ground services only must provide separate clearly marked zone based pricing for the designated state. Rates will be in dollars and cents per pound.
   d. Non-Money Back Guarantee: Contractor must propose a money back guarantee. If the Contractor opts to additionally propose a non-money back guarantee option, the Contractor must clearly delineate between the money back guarantee cost and the non-money back guarantee cost. (This portion of the Scope may be updated depending on the vendor's submission and their Money Back guarantee the Contractor provides.) The Money Back Guarantee shall only apply to Contractor's single pricing response/offering, and shall not apply to any multiple pricing response/offering.

4. **Carrier Capabilities:**
   Contractor providing interstate services must serve every zip code in the United States or if providing interstate services in certain states only, offer services in every zip code in the states in which services are provided. The Contractor providing intrastate services shall serve every zip code within the boundaries of the Participating State requesting intra-state services as identified in this RFP.

5. **Software:**
   Contractor shall provide a description of how the software is accessed in the solicitation response. Including, if an online application is available instead of or along with the software needed to run the shipping system. The Contractor shall maintain the software and website free of charge to the

Participating Users and Master Agreement. Customer must agree to Contractor's standard software license terms and conditions prior to utilizing any Contractor software.

6. **Shipment of Materials:**
   a. Describe the process for picking up dangerous, Hazardous or Otherwise Restricted Materials: Carrier shall be capable of shipping a variety of hazardous, dangers or other restricted types of materials. Contractor shall provide its policy for dangerous, hazardous, and restricted materials.
   b. Evidentiary Materials: Describe the process and tracking for evidentiary materials. Also, describe an instance and detail the approach taken when the Carrier's process needed to be modified for a participating state's laws, policies, or procedures. Alternatively, describe how Carrier would approach modifying their process for an Authorized User based on the user's laws, policies, or procedures. Note: Contractor must be able to provide services for shipments of evidentiary materials in compliance with any participating state's laws, policies or procedures.

7. **Deliver as Addressed:**
   Contractor's standard delivery procedure is to perform an address correction and forward the package to the corrected address. In the event a correct address cannot be determined, any packages returned to senders due to an incorrect address shall be assessed a return fee.

Single National Carrier Pricing

FEDEX PRIORITY OVERNIGHT

PO											
Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16	Intra Hawaii
0.34	7.16	7.39	8.57	9.03	9.31	10.02	10.34	11.64	11.64	12.23	7.16
Pak1	7.25	9.60	12.08	13.40	14.53	15.52	15.94	16.86	16.86	16.99	7.25
Pak2	7.39	10.48	13.62	14.81	16.46	17.11	17.79	18.80	18.80	18.43	7.39
1	7.25	9.60	12.08	13.40	14.53	15.52	15.94	16.86	16.86	16.99	7.25
2	7.39	10.48	13.62	14.81	16.46	17.11	17.79	18.80	18.80	18.43	7.39
3	8.34	11.10	15.07	16.44	18.23	18.81	19.46	20.56	20.56	23.52	8.34
4	8.96	11.62	16.35	17.99	19.91	20.47	21.28	22.45	22.45	25.50	8.96
5	9.07	12.13	17.86	19.66	21.59	22.20	22.99	24.64	24.64	27.22	9.07
6	9.97	12.81	19.35	21.24	23.36	23.75	24.77	26.50	26.50	29.19	9.97
7	10.41	13.46	20.68	22.79	25.04	25.57	26.43	28.14	28.14	31.07	10.41
8	10.65	14.11	21.99	24.27	26.74	27.39	28.16	29.63	29.63	32.55	10.65
9	10.75	14.64	23.25	25.82	28.41	29.15	29.95	31.66	31.66	34.54	10.75
10	10.76	14.65	24.33	27.16	30.07	30.83	31.76	33.43	33.43	36.42	10.76
11	11.80	16.09	25.60	28.68	31.76	32.67	33.45	35.46	35.46	37.99	11.80
12	12.26	16.72	26.97	29.97	33.28	34.49	35.27	36.95	36.95	38.81	12.26
13	12.45	17.39	28.28	31.33	34.64	36.29	36.95	38.73	38.73	39.85	12.45
14	12.97	18.03	29.72	32.67	35.99	37.86	38.76	40.60	40.60	40.93	12.97
15	13.25	18.68	30.74	34.00	37.32	39.10	40.24	42.12	42.12	42.10	13.25
16	13.63	19.32	32.20	35.27	38.55	40.13	41.24	43.20	43.20	43.71	13.63
17	14.21	19.97	33.15	36.37	39.42	41.03	42.16	44.15	44.15	44.90	14.21
18	14.68	20.60	34.13	37.16	40.33	41.93	43.29	45.24	45.24	46.67	14.68
19	15.00	21.15	34.92	37.92	41.23	42.85	44.43	46.71	46.71	47.83	15.00
20	15.11	21.62	35.83	38.88	42.12	43.87	45.43	47.67	47.67	50.89	15.11
21	15.78	22.27	36.59	39.83	43.00	44.74	46.65	48.74	48.74	52.24	15.78
22	16.23	22.76	37.48	40.74	43.90	45.78	47.68	49.86	49.86	53.43	16.23
23	16.57	23.23	38.40	41.75	44.90	46.75	48.81	51.22	51.22	54.24	16.57
24	16.94	23.64	39.37	42.82	46.12	47.78	49.80	52.17	52.17	55.31	16.94
25	17.22	23.97	40.41	43.67	47.36	48.94	50.82	53.78	53.78	56.33	17.22
26	17.71	24.70	41.52	44.77	48.59	50.19	51.88	54.61	54.61	57.28	17.71
27	18.07	25.15	42.54	46.05	49.93	51.28	52.87	56.12	56.12	58.23	18.07
28	18.51	25.69	43.66	47.36	50.93	52.27	53.97	57.10	57.10	59.41	18.51
29	18.85	26.13	44.79	48.35	52.04	53.44	55.15	58.33	58.33	60.73	18.85
30	18.88	26.34	45.67	49.48	53.06	54.47	55.49	59.74	59.74	61.80	18.88
31	19.56	27.09	46.65	50.60	54.17	55.59	57.39	60.97	60.97	62.87	19.56
32	20.12	27.72	47.68	51.73	55.26	56.67	58.48	62.35	62.35	64.21	20.12
33	20.58	28.42	48.59	52.84	56.39	57.96	59.81	63.75	63.75	65.52	20.58
34	21.04	28.87	49.69	53.94	57.62	59.19	61.02	65.24	65.24	66.75	21.04
35	21.70	29.40	50.82	55.09	58.71	60.43	62.25	66.52	66.52	68.04	21.70
36	22.21	29.87	51.90	56.20	59.86	61.77	63.46	67.89	67.89	69.52	22.21
37	22.24	30.72	52.93	57.35	61.05	63.16	64.81	69.14	69.14	70.58	22.24
38	22.59	31.23	53.85	58.34	62.22	64.62	66.04	70.75	70.75	71.91	22.59
39	23.29	31.76	54.88	59.45	63.41	65.97	67.35	72.16	72.16	73.39	23.29
40	23.53	32.28	55.86	60.55	64.56	67.22	68.70	73.69	73.69	74.74	23.53
41	24.09	32.93	56.87	61.73	65.77	68.31	70.00	75.23	75.23	76.32	24.09
42	24.45	33.59	57.98	62.81	67.09	69.92	71.45	76.76	76.76	77.51	24.45
43	25.10	34.22	59.11	63.93	68.32	71.05	72.90	78.30	78.30	78.72	25.10
44	25.66	34.91	60.15	65.07	69.55	72.30	74.44	79.34	79.34	80.14	25.66
45	26.21	35.66	61.20	66.17	70.91	73.55	75.64	80.63	80.63	81.63	26.21
46	26.74	36.44	62.26	67.33	72.26	74.81	76.96	82.15	82.15	82.68	26.74
47	27.15	37.18	63.38	68.29	73.59	75.87	78.18	83.26	83.26	84.01	27.15
48	27.36	37.92	64.28	69.45	74.91	77.26	79.68	84.77	84.77	85.08	27.36
49	27.84	38.79	65.16	70.51	76.20	78.50	81.07	86.02	86.02	86.96	27.84
50	27.85	39.20	65.19	70.52	76.24	79.48	81.11	87.28	87.28	88.27	27.85
51	29.06	40.42	67.18	72.77	79.04	81.19	84.17	88.77	88.77	89.75	29.06
52	29.49	41.28	68.21	73.90	80.39	82.56	85.81	90.33	90.33	91.34	29.49
53	30.10	41.96	69.22	75.12	81.81	83.87	87.28	91.81	91.81	92.79	30.10
54	30.57	42.81	70.32	76.17	83.04	85.52	88.94	93.74	93.74	94.26	30.57
55	31.01	43.58	71.70	77.17	84.31	86.95	90.24	95.12	95.12	95.48	31.01
56	31.59	44.43	73.04	78.17	85.62	88.54	91.71	97.06	97.06	97.17	31.59
57	32.19	45.19	74.36	79.20	86.85	90.00	93.26	98.61	98.61	98.66	32.19
58	32.90	45.90	75.70	80.30	88.17	91.61	94.92	100.36	100.36	100.51	32.90
59	33.37	46.68	77.04	81.53	89.51	93.05	96.56	102.07	102.07	101.95	33.37
60	34.03	47.42	78.28	82.62	90.97	94.62	97.76	103.96	103.96	103.72	34.03

Single National Carrier Pricing

FEDEX PRIORITY OVERNIGHT

PO											
Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16	Intra Hawaii
61	34.63	48.33	79.62	84.11	92.43	96.08	97.77	105.83	105.83	105.58	34.63
62	35.44	49.18	80.85	85.66	93.85	97.68	101.43	107.88	107.88	107.42	35.44
63	36.04	50.16	82.21	86.92	95.45	99.38	103.12	109.93	109.93	109.27	36.04
64	36.72	51.12	83.57	88.40	96.99	101.08	104.74	111.75	111.75	111.03	36.72
65	37.32	52.12	84.78	89.82	98.55	102.86	106.22	113.54	113.54	110.31	37.32
66	38.01	53.07	86.14	91.28	100.13	104.56	108.10	115.62	115.62	114.35	38.01
67	38.22	54.07	87.36	92.87	101.81	106.38	109.96	117.27	117.27	116.20	38.22
68	39.37	55.03	88.69	94.42	103.32	107.92	111.75	119.09	119.09	118.08	39.37
69	40.13	55.99	90.03	95.99	104.90	107.95	113.63	120.74	120.74	119.94	40.13
70	40.42	56.45	90.04	97.46	104.94	107.97	115.16	122.53	122.53	121.65	40.42
71	41.41	58.04	92.63	99.00	108.16	112.66	117.26	124.20	124.20	123.38	41.41
72	41.93	59.05	92.65	100.63	109.24	114.38	117.28	126.41	126.41	125.39	41.93
73	42.18	60.12	95.28	102.16	109.26	115.94	119.33	128.59	128.59	126.83	42.18
74	42.19	61.06	96.52	103.75	111.07	117.55	121.49	130.74	130.74	128.57	42.19
75	42.21	61.61	96.53	103.76	113.36	119.13	123.49	132.62	132.62	130.72	42.21
76	44.56	63.14	99.09	106.74	115.64	120.69	125.46	134.71	134.71	132.43	44.56
77	44.86	64.10	99.56	108.21	116.08	122.28	127.15	136.61	136.61	134.17	44.86
78	44.89	64.49	99.57	109.57	116.47	122.38	128.76	138.47	138.47	135.91	44.89
79	44.90	65.38	99.59	111.00	117.55	123.96	129.59	140.39	140.39	137.88	44.90
80	44.93	66.12	100.96	112.36	119.20	127.00	130.61	142.31	142.31	139.76	44.93
81	47.95	67.29	102.30	112.38	120.79	128.46	132.81	144.25	144.25	141.47	47.95
82	48.24	68.78	105.32	115.28	121.76	130.28	135.31	146.06	146.06	144.41	48.24
83	49.26	69.64	105.34	116.62	126.91	130.30	136.50	148.15	148.15	146.00	49.26
84	49.30	70.39	106.97	116.66	127.50	132.66	138.28	150.23	150.23	147.47	49.30
85	49.31	71.25	108.60	119.39	127.53	135.01	139.75	151.23	151.23	149.44	49.31
86	50.92	71.46	111.92	120.79	128.23	136.59	141.97	153.95	153.95	150.94	50.92
87	50.93	72.99	112.94	122.20	130.09	137.84	143.36	155.75	155.75	152.80	50.93
88	50.95	73.18	114.74	123.54	134.55	139.39	145.37	157.25	157.25	154.68	50.95
89	50.96	73.19	116.16	125.02	136.05	141.05	146.47	158.76	158.76	156.23	50.96
90	50.99	73.21	117.57	126.36	137.76	142.85	148.10	160.44	160.44	158.23	50.99
91	53.93	76.36	118.76	127.80	138.95	143.88	149.50	162.50	162.50	161.15	53.93
92	53.94	76.47	120.45	129.29	139.06	146.08	151.33	163.45	163.45	163.02	53.94
93	53.96	77.33	121.78	129.30	139.07	147.68	153.56	166.28	166.28	164.91	53.96
94	53.97	78.13	123.21	132.10	139.10	149.22	154.37	168.46	168.46	166.90	53.97
95	53.99	78.14	124.59	132.12	141.72	150.82	155.98	170.09	170.09	168.61	53.99
96	57.16	79.50	125.79	134.86	146.75	152.53	157.43	171.94	171.94	170.37	57.16
97	57.68	79.50	127.08	135.68	146.77	154.08	160.10	173.58	173.58	171.93	57.68
98	57.69	79.50	128.42	135.68	146.78	155.30	161.80	174.90	174.90	173.55	57.69
99	58.30	79.50	129.32	135.68	146.81	155.82	162.18	174.90	174.90	174.90	58.30
100	58.30	79.50	129.32	135.68	149.46	155.82	162.18	174.90	174.90	174.90	58.30
101	60.73	84.48	133.36	141.27	154.49	161.10	166.36	179.58	179.58	178.66	60.73
102	61.33	85.34	134.67	142.67	156.02	162.68	168.03	181.35	181.35	180.42	61.33
103	61.91	86.16	136.00	144.07	157.54	164.30	169.68	183.12	183.12	182.19	61.91
104	62.52	87.01	137.33	145.47	159.09	165.85	171.31	184.93	184.93	183.96	62.52
105	63.13	87.84	138.63	146.87	160.61	167.49	172.97	186.70	186.70	185.75	63.13
106	63.73	88.66	139.95	148.29	162.13	169.07	174.60	188.47	188.47	187.50	63.73
107	64.33	89.50	141.27	149.69	163.67	170.68	176.27	190.24	190.24	189.28	64.33
108	64.92	90.36	142.61	151.08	165.19	172.28	177.92	192.04	192.04	191.04	64.92
109	65.52	91.20	143.93	152.48	166.74	173.84	179.56	193.83	193.83	192.80	65.52
110	66.12	92.02	145.26	153.88	168.27	175.46	181.20	195.59	195.59	194.57	66.12
111	66.74	92.88	146.56	155.27	169.80	177.04	182.87	197.37	197.37	196.35	66.74
112	67.35	93.70	147.89	156.67	171.31	178.65	184.49	199.13	199.13	198.12	67.35
113	67.95	94.54	149.19	158.07	172.86	180.24	186.15	200.94	200.94	199.90	67.95
114	68.53	95.37	150.53	159.47	174.39	181.82	187.80	202.71	202.71	201.65	68.53
115	69.15	96.20	151.85	160.87	175.91	183.44	189.45	204.49	204.49	203.43	69.15
116	69.75	97.05	153.17	162.27	177.43	185.02	191.09	206.26	206.26	205.18	69.75
117	70.36	97.89	154.49	163.67	178.95	186.63	192.73	208.02	208.02	206.98	70.36
118	70.96	98.72	155.83	165.06	180.51	188.20	194.39	209.82	209.82	208.74	70.96
119	71.55	99.55	157.14	166.46	182.03	189.81	196.02	211.59	211.59	210.49	71.55
120	72.13	100.38	158.44	167.87	183.58	191.41	197.69	213.36	213.36	212.27	72.13
121	72.73	101.24	159.77	169.28	185.07	193.01	199.33	215.14	215.14	214.04	72.73
122	73.35	102.08	161.10	170.68	186.63	194.61	200.98	216.93	216.93	215.82	73.35
123	73.96	102.90	162.42	172.06	188.15	196.19	202.65	218.72	218.72	217.59	73.96

Single National Carrier Pricing

FEDEX PRIORITY OVERNIGHT

PO											
Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16	Intra Hawaii
124	74.54	103.76	163.73	173.49	189.67	197.78	204.26	220.50	220.50	219.33	74.54
125	75.15	104.57	165.05	174.87	191.20	199.40	205.93	222.26	222.26	221.12	75.15
126	75.74	105.40	166.36	176.27	192.73	200.98	207.57	224.03	224.03	222.88	75.74
127	76.36	106.25	167.69	177.66	194.26	202.58	209.21	225.82	225.82	224.64	76.36
128	76.95	107.08	169.00	179.05	195.81	204.16	210.85	227.60	227.60	226.43	76.95
129	77.57	107.91	170.36	180.45	197.32	205.75	212.53	229.38	229.38	228.19	77.57
130	78.16	108.76	171.65	181.84	198.86	207.34	214.16	231.14	231.14	229.97	78.16
131	78.75	109.60	172.98	183.24	200.39	208.95	215.80	232.94	232.94	231.72	78.75
132	79.35	110.42	174.30	184.66	201.91	210.53	217.45	234.71	234.71	233.49	79.35
133	79.98	111.26	175.63	186.07	203.44	212.13	219.11	236.51	236.51	235.26	79.98
134	80.58	112.10	176.95	187.46	204.99	213.73	220.76	238.26	238.26	237.05	80.58
135	81.17	112.96	178.24	188.84	206.50	215.32	222.38	240.02	240.02	238.80	81.17
136	81.77	113.80	179.58	190.24	208.02	216.93	224.03	241.82	241.82	240.57	81.77
137	82.37	114.61	180.91	191.64	209.57	218.51	225.68	243.58	243.58	242.34	82.37
138	82.97	115.45	182.22	193.05	211.12	220.13	227.33	245.40	245.40	244.12	82.97
139	83.58	116.30	183.57	194.46	212.63	221.70	229.00	247.16	247.16	245.88	83.58
140	84.18	117.13	184.88	195.85	214.16	223.32	230.62	248.95	248.95	247.64	84.18
141	84.78	117.97	186.18	197.24	215.68	224.91	232.28	250.71	250.71	249.42	84.78
142	85.38	118.81	187.50	198.64	217.21	226.50	233.93	252.51	252.51	251.19	85.38
143	85.99	119.64	188.82	200.05	218.75	228.09	235.56	254.27	254.27	252.96	85.99
144	86.60	120.49	190.16	201.44	220.27	229.70	237.22	256.06	256.06	254.73	86.60
145	87.20	121.32	191.47	202.84	221.78	231.28	238.88	257.84	257.84	256.48	87.20
146	87.78	122.14	192.78	204.24	223.34	232.90	240.52	259.59	259.59	258.27	87.78
147	88.40	122.99	194.10	205.65	224.86	234.47	242.16	261.39	261.39	260.03	88.40
148	88.99	123.82	195.42	207.04	226.40	236.08	243.82	263.16	263.16	261.82	88.99
149	89.60	124.68	196.74	208.44	227.93	237.68	245.46	264.95	264.95	263.57	89.60
150	90.18	125.50	198.07	209.84	229.44	239.27	247.11	266.72	266.72	265.33	90.18
HUNDREDWEIGHT RATES PER LB											
100	$0.58	$0.79	$1.29	$1.35	$1.49	$1.55	$1.62	$1.74	$1.74	$1.74	
500	0.58	0.79	1.29	1.35	1.49	1.55	1.62	1.74	1.74	1.74	
1000	0.58	0.79	1.29	1.35	1.49	1.55	1.62	1.74	1.74	1.74	
2000	0.58	0.79	1.29	1.35	1.49	1.55	1.62	1.74	1.74	1.74	

Single National Carrier Pricing

FEDEX STANDARD OVERNIGHT

SO

Zone >	2	3	4	5	6	7	8	9-10	13-16
0.34	6.72	6.83	8.02	8.41	8.49	9.01	9.47	11.06	11.60
Pak1	6.83	7.95	10.62	11.77	12.76	13.63	13.98	16.04	16.14
Pak2	6.92	8.42	11.94	13.01	14.40	15.00	15.61	17.86	17.52
1	6.83	7.95	10.62	11.77	12.76	13.63	13.98	16.04	16.14
2	6.92	8.42	11.94	13.01	14.40	15.00	15.61	17.86	17.52
3	6.92	8.94	13.25	14.40	15.99	16.48	17.08	19.52	22.33
4	7.32	9.52	14.36	15.79	17.47	17.97	18.67	21.31	24.22
5	7.53	9.64	15.71	17.16	18.64	19.13	19.82	23.40	25.87
6	7.95	10.85	16.98	18.31	20.18	20.50	21.36	25.17	27.74
7	8.11	11.36	18.18	19.90	21.61	22.04	22.82	26.74	29.53
8	8.54	11.66	19.36	21.17	23.07	23.63	24.28	28.15	30.89
9	8.98	12.19	20.44	22.52	24.49	25.16	25.86	30.09	32.80
10	9.17	12.64	21.36	23.73	25.95	26.64	27.40	31.76	34.58
11	9.49	13.23	22.50	25.02	27.40	28.19	28.86	33.70	36.11
12	9.80	13.87	23.73	26.19	28.75	29.73	30.42	35.10	36.87
13	9.97	14.58	24.85	27.39	29.90	31.29	31.90	36.79	37.85
14	10.28	15.12	26.13	28.52	31.05	32.66	33.45	38.58	38.89
15	10.71	15.65	27.03	29.70	32.20	33.72	34.73	40.01	40.02
16	10.93	16.05	28.32	30.78	33.27	34.61	35.60	41.04	41.50
17	11.50	16.33	29.12	31.77	34.03	35.39	36.37	41.96	42.65
18	11.85	16.75	30.00	32.45	34.79	36.18	37.33	42.96	44.31
19	12.15	17.21	30.71	33.13	35.58	36.97	38.34	44.38	45.44
20	12.35	17.70	33.13	35.98	38.50	40.14	41.59	45.29	48.33
21	12.70	18.07	34.01	36.85	39.65	41.27	42.77	46.32	49.63
22	13.15	18.44	34.85	37.72	40.65	42.19	43.64	47.35	50.77
23	13.35	18.79	35.83	38.63	41.59	43.00	44.68	48.64	51.51
24	13.71	19.09	36.78	39.65	42.72	44.06	45.61	49.53	52.52
25	14.00	19.52	37.87	40.91	43.83	45.38	46.68	51.08	53.51
26	14.36	20.06	38.97	41.90	44.84	46.32	47.73	51.87	54.39
27	14.57	20.60	40.00	42.82	45.70	47.78	48.95	53.33	55.33
28	15.03	21.15	40.91	43.67	46.83	48.57	50.33	54.24	56.43
29	15.33	21.26	41.79	44.56	47.73	49.49	51.63	55.40	57.71
30	15.57	21.81	42.95	45.54	48.87	50.84	52.41	56.72	58.70
31	15.87	22.01	43.83	46.68	49.93	51.72	53.34	57.92	59.75
32	16.21	22.18	44.56	47.73	51.07	52.70	54.38	59.23	61.00
33	16.57	22.87	45.47	48.68	52.34	53.72	55.60	60.55	62.25
34	16.84	23.38	46.59	49.57	53.49	54.81	56.66	61.96	63.43
35	17.36	23.83	47.58	50.57	54.52	55.98	57.85	63.18	64.66
36	17.65	24.35	48.56	51.59	55.61	57.14	59.16	64.49	66.04
37	18.00	24.67	49.86	52.86	56.72	58.13	60.28	65.66	67.07
38	18.31	25.16	50.95	54.11	57.90	58.97	61.26	67.24	68.31
39	18.77	25.75	52.09	55.25	59.29	59.99	62.41	68.58	69.72
40	19.06	26.36	53.15	56.52	60.55	61.26	63.79	70.00	70.99
41	19.40	26.74	53.96	57.63	61.78	62.41	65.17	71.46	72.49
42	19.73	27.08	54.89	58.92	63.02	63.66	66.70	72.91	73.62
43	20.06	27.68	55.86	60.15	64.15	64.94	68.15	74.38	74.78
44	20.42	28.16	56.91	61.26	65.57	66.03	69.56	75.38	76.13
45	20.75	28.78	57.90	62.41	66.80	67.29	70.50	76.61	77.56
46	21.07	29.27	58.97	63.43	67.95	68.58	71.82	78.04	78.55
47	21.51	29.87	60.15	64.41	68.95	69.96	73.03	79.11	79.80
48	21.85	30.47	61.26	65.57	70.04	71.08	73.96	80.53	80.84
49	22.18	31.06	62.12	66.32	71.13	72.24	74.92	81.71	82.60
50	22.60	31.55	62.20	66.33	71.14	72.26	74.94	82.91	83.86
51	22.93	32.13	64.15	68.68	73.18	74.84	77.88	84.34	85.26
52	23.38	32.61	65.17	69.94	74.24	76.34	79.35	85.81	86.78
53	23.83	33.32	66.16	71.16	75.06	77.64	80.71	87.23	88.16
54	24.15	33.97	67.29	72.09	76.11	79.01	82.19	89.05	89.54
55	24.58	34.68	68.32	73.03	77.24	80.05	83.63	90.37	90.69
56	25.04	35.28	69.45	73.81	78.37	81.75	84.85	92.22	92.34
57	25.59	36.00	70.22	75.29	79.86	83.25	85.89	93.67	93.73
58	26.13	36.84	71.08	76.21	81.55	84.85	87.60	95.33	95.50
59	26.58	37.78	72.20	77.14	83.12	86.15	88.97	96.96	96.88
60	26.98	38.60	73.35	78.86	84.54	87.75	90.65	98.77	98.52

Single National Carrier Pricing

FEDEX STANDARD OVERNIGHT

SO

Zone >	2	3	4	5	6	7	8	9-10	13-16
61	27.48	39.32	74.47	79.77	85.89	89.23	92.66	100.50	100.31
62	28.24	39.91	75.64	81.02	87.48	90.56	94.14	102.50	102.04
63	28.67	40.69	76.87	82.27	88.67	91.87	96.08	104.46	103.81
64	29.23	41.49	77.99	83.54	90.15	93.60	97.58	106.16	105.49
65	29.68	42.23	79.11	84.69	91.49	95.08	99.22	107.87	104.79
66	30.19	42.25	79.12	84.71	93.21	96.94	100.48	109.82	108.65
67	30.67	43.91	81.55	87.17	94.50	98.25	101.99	111.41	110.38
68	31.23	44.77	82.78	88.46	96.32	99.71	103.63	113.14	112.17
69	31.77	45.48	83.75	89.71	97.58	101.33	105.22	114.71	113.95
70	32.44	46.42	85.02	91.06	99.18	103.18	107.02	116.39	115.57
71	33.08	47.15	85.76	92.19	100.20	104.39	108.51	117.99	117.23
72	33.71	47.89	86.90	93.46	101.63	106.13	110.39	120.09	119.13
73	34.18	48.96	88.28	94.83	103.01	107.80	112.44	122.16	120.49
74	34.85	49.84	89.43	96.32	104.64	109.25	114.44	124.17	122.15
75	35.39	50.53	90.46	97.77	106.02	111.04	115.63	125.99	124.15
76	35.94	50.54	91.71	99.22	107.51	112.69	117.70	127.98	125.80
77	36.58	52.10	92.81	100.77	108.89	114.44	119.52	129.78	127.49
78	37.16	52.96	94.12	102.20	110.27	115.94	121.23	131.53	129.10
79	37.60	53.92	95.17	103.78	111.70	117.57	122.82	133.39	130.98
80	37.70	54.75	96.48	105.22	112.90	119.31	124.57	135.21	132.77
81	38.78	55.76	97.60	106.53	114.06	120.85	126.15	137.04	134.38
82	39.69	56.60	99.09	108.05	115.57	122.58	128.00	138.75	137.19
83	40.24	57.55	100.48	109.16	117.06	124.34	129.74	140.74	138.70
84	40.67	58.42	102.15	110.56	118.41	126.14	131.05	142.69	140.12
85	40.88	59.39	103.78	111.81	119.86	127.77	132.51	143.68	141.98
86	41.75	60.26	105.37	113.29	121.33	129.19	134.00	146.23	143.38
87	42.23	61.20	107.02	114.82	122.74	130.69	135.71	147.94	145.14
88	42.65	62.19	108.69	116.10	124.12	132.25	137.18	149.40	146.93
89	43.35	63.13	110.27	117.28	125.64	133.70	138.76	150.83	148.41
90	43.36	63.99	112.02	118.60	127.01	135.06	140.61	152.40	150.32
91	44.22	64.94	113.57	120.09	128.39	136.65	142.24	154.38	153.09
92	44.85	65.66	115.06	121.75	129.93	138.51	143.97	155.26	154.86
93	45.51	66.47	116.43	123.25	131.39	140.07	145.53	157.96	156.67
94	45.95	67.18	117.88	124.62	132.80	141.60	147.14	160.03	158.58
95	45.97	67.84	118.95	126.00	134.30	142.62	148.76	161.58	160.18
96	46.64	67.84	120.24	127.34	135.68	144.22	150.08	163.32	161.84
97	46.64	67.84	121.45	128.89	135.68	145.70	151.52	164.90	163.32
98	46.64	67.84	122.74	130.28	135.68	147.18	151.58	166.58	164.87
99	46.64	67.84	124.02	130.38	135.68	147.34	151.58	167.48	166.42
100	46.64	67.84	124.02	130.38	135.68	147.34	151.58	167.48	166.42
101	48.84	71.27	126.75	134.67	141.27	151.85	157.14	170.60	169.58
102	49.31	71.99	128.00	136.01	142.67	153.37	158.68	172.31	171.28
103	49.80	72.69	129.27	137.35	144.07	154.84	160.26	173.98	172.94
104	50.28	73.40	130.51	138.67	145.47	156.36	161.81	175.67	174.62
105	50.78	74.10	131.76	140.01	146.87	157.85	163.33	177.35	176.33
106	51.27	74.83	133.03	141.36	148.29	159.38	164.91	179.04	177.99
107	51.73	75.53	134.28	142.67	149.69	160.87	166.46	180.71	179.65
108	52.22	76.24	135.54	144.02	151.08	162.39	168.03	182.44	181.35
109	52.71	76.93	136.80	145.35	152.48	163.87	169.56	184.12	183.04
110	53.20	77.63	138.04	146.68	153.88	165.39	171.16	185.81	184.69
111	53.68	78.34	139.31	148.01	155.27	166.89	172.69	187.49	186.40
112	54.16	79.06	140.57	149.37	156.67	168.39	174.24	189.19	188.08
113	54.64	79.76	141.80	150.67	158.07	169.90	175.80	190.88	189.74
114	55.14	80.47	143.07	152.01	159.47	171.39	177.35	192.57	191.42
115	55.61	81.17	144.32	153.37	160.87	172.90	178.91	194.25	193.10
116	56.08	81.89	145.56	154.69	162.27	174.41	180.46	195.93	194.78
117	56.58	82.58	146.83	156.02	163.67	175.91	182.03	197.63	196.44
118	57.08	83.29	148.10	157.36	165.06	177.41	183.60	199.33	198.15
119	57.53	84.00	149.37	158.68	166.46	178.91	185.11	201.01	199.84
120	58.02	84.72	150.61	160.01	167.87	180.42	186.70	202.71	201.50
121	58.52	85.41	151.87	161.34	169.28	181.91	188.25	204.39	203.18
122	58.99	86.12	153.11	162.68	170.68	183.44	189.81	206.07	204.85
123	59.48	86.82	154.37	164.02	172.06	184.94	191.37	207.80	206.54

Single National Carrier Pricing

FEDEX STANDARD OVERNIGHT

SO

Zone >	2	3	4	5	6	7	8	9-10	13-16
124	59.96	87.52	155.62	165.36	173.49	186.44	192.93	209.46	208.22
125	60.43	88.22	156.88	166.70	174.87	187.93	194.48	211.16	209.90
126	60.93	88.94	158.14	168.03	176.27	189.45	196.02	212.82	211.58
127	61.42	89.64	159.40	169.35	177.66	190.94	197.60	214.53	213.26
128	61.88	90.36	160.64	170.70	179.05	192.46	199.13	216.21	214.92
129	62.38	91.05	161.90	172.03	180.45	193.94	200.72	217.91	216.60
130	62.86	91.77	163.17	173.35	181.84	195.44	202.24	219.60	218.31
131	63.35	92.46	164.40	174.70	183.24	196.97	203.82	221.30	219.98
132	63.82	93.17	165.67	176.03	184.66	198.46	205.37	222.97	221.65
133	64.32	93.87	166.92	177.35	186.07	199.95	206.93	224.67	223.35
134	64.80	94.59	168.17	178.69	187.46	201.47	208.48	226.35	225.01
135	65.27	95.28	169.44	180.04	188.84	202.96	210.03	228.04	226.68
136	65.77	96.02	170.70	181.35	190.24	204.49	211.59	229.73	228.37
137	66.25	96.70	171.94	182.70	191.64	205.98	213.15	231.41	230.05
138	66.74	97.41	173.20	184.03	193.05	207.50	214.71	233.10	231.72
139	67.22	98.13	174.46	185.36	194.46	209.00	216.28	234.82	233.41
140	67.70	98.83	175.71	186.70	195.85	210.49	217.80	236.51	235.09
141	68.18	99.53	176.97	188.05	197.24	212.01	219.37	238.18	236.77
142	68.68	100.23	178.21	189.36	198.64	213.49	220.92	239.87	238.46
143	69.17	100.94	179.47	190.69	200.05	215.02	222.48	241.55	240.12
144	69.64	101.63	180.71	192.04	201.44	216.50	224.03	243.24	241.81
145	70.11	102.35	182.00	193.36	202.84	218.02	225.59	244.93	243.49
146	70.61	103.08	183.23	194.70	204.24	219.52	227.17	246.63	245.15
147	71.11	103.78	184.49	196.02	205.65	221.03	228.69	248.32	246.85
148	71.59	104.49	185.76	197.37	207.04	222.52	230.27	250.01	248.53
149	72.04	105.18	186.99	198.70	208.44	224.02	231.82	251.69	250.19
150	72.54	105.89	188.26	200.03	209.84	225.53	233.38	253.40	251.87
HUNDREDWEIGHT RATES PER LB									
100	$0.46	$0.67	$1.24	$1.30	$1.35	$1.47	$1.51	$1.67	$1.66
500	0.46	0.67	1.24	1.30	1.35	1.47	1.51	1.67	1.66
1000	0.46	0.67	1.24	1.30	1.35	1.47	1.51	1.67	1.66
2000	0.46	0.67	1.24	1.30	1.35	1.47	1.51	1.67	1.66

Single National Carrier Pricing

FEDEX 2DAY A.M.

E2A

Zone >	2	3	4	5	6	7	8	9-10	13-16
0.34	6.54	6.54	6.54	6.54	7.52	7.82	7.86	10.53	11.05
Pak1	6.54	6.54	6.54	6.54	7.57	7.91	8.06	15.23	15.32
Pak2	6.54	6.54	6.54	6.54	8.37	9.13	9.52	16.97	16.64
1	6.54	6.54	6.54	6.54	7.57	7.91	8.06	15.23	15.32
2	6.54	6.54	6.54	6.54	8.37	9.13	9.52	16.97	16.64
3	6.54	6.54	6.54	7.12	9.61	10.60	10.92	18.57	21.23
4	6.54	6.54	6.54	8.31	11.11	12.08	12.44	20.25	23.00
5	6.54	6.54	6.91	9.20	12.41	13.38	14.16	22.24	24.58
6	6.54	6.54	7.51	10.05	13.82	14.93	15.52	23.90	26.37
7	6.54	6.67	8.14	11.00	15.52	16.55	17.08	25.40	28.02
8	6.54	7.28	8.71	11.94	17.16	18.23	18.76	26.75	29.36
9	6.54	7.61	9.40	12.83	18.67	19.97	20.63	28.56	31.18
10	6.86	8.09	10.11	13.72	19.91	21.74	22.30	30.16	32.84
11	7.18	8.51	10.60	14.67	21.51	23.32	24.15	32.02	34.31
12	7.57	8.99	11.14	15.50	23.16	24.98	25.81	33.34	35.03
13	8.09	9.48	11.57	16.45	24.68	26.18	27.31	34.93	35.97
14	8.45	9.97	12.29	17.40	26.18	27.58	28.51	36.62	36.94
15	8.77	10.22	12.95	18.05	27.58	28.78	29.86	37.99	38.00
16	8.99	10.55	13.47	18.65	28.78	30.27	31.06	39.00	39.44
17	9.31	10.88	14.03	19.51	30.07	31.86	32.55	39.84	40.53
18	9.59	11.22	14.61	20.22	31.32	33.28	34.50	40.83	42.10
19	9.97	11.54	15.03	21.04	32.47	34.84	35.62	42.16	43.18
20	10.31	12.05	15.60	21.99	33.60	36.00	36.87	43.00	45.92
21	10.82	12.52	16.17	22.72	34.84	37.21	38.60	44.01	47.13
22	11.11	13.09	16.62	23.36	35.97	38.62	40.03	44.99	48.23
23	11.42	13.38	17.21	24.07	37.21	39.88	41.52	46.21	48.95
24	11.66	13.91	17.73	24.96	38.58	41.46	43.00	47.07	49.90
25	12.05	14.34	18.11	25.86	39.84	42.94	44.49	48.54	50.84
26	12.41	14.69	18.76	26.69	41.21	44.40	45.70	49.26	51.71
27	12.81	15.15	19.29	27.62	42.60	45.89	47.14	50.66	52.55
28	13.20	15.66	19.65	28.30	43.66	47.07	48.30	51.50	53.62
29	13.57	15.91	20.28	28.94	44.86	48.30	49.70	52.66	54.81
30	13.83	16.37	20.99	29.89	46.07	49.55	50.98	53.91	55.77
31	14.23	16.87	21.56	30.57	47.14	50.66	52.31	55.03	56.75
32	14.44	17.26	22.20	31.30	48.51	52.04	53.61	56.28	57.95
33	14.84	17.68	22.74	31.94	49.82	53.27	54.93	57.52	59.13
34	15.31	18.05	23.25	33.11	51.36	54.54	56.30	58.89	60.26
35	15.64	18.60	23.75	33.73	53.96	55.55	57.66	60.02	61.41
36	15.84	19.01	24.22	34.45	55.05	56.57	58.92	61.25	62.74
37	16.15	19.30	24.82	35.32	56.19	57.54	59.66	62.38	63.69
38	16.45	19.58	25.46	36.02	57.32	58.37	60.68	63.87	64.89
39	16.94	20.08	25.87	36.75	58.68	59.41	61.80	65.16	66.22
40	17.40	20.60	26.46	37.60	59.95	60.68	63.15	66.51	67.43
41	17.85	21.09	26.81	38.28	61.16	61.80	64.53	67.89	68.86
42	18.11	21.64	27.36	39.06	62.39	63.01	66.03	69.26	69.93
43	18.51	22.06	27.75	39.71	63.51	64.29	67.47	70.65	71.04
44	18.83	22.37	28.38	40.43	64.92	65.39	68.99	71.62	72.33
45	19.29	22.88	28.78	41.00	66.11	66.62	70.24	72.76	73.65
46	19.49	23.16	29.37	41.63	67.27	67.92	71.35	74.11	74.63
47	19.91	23.62	29.91	42.20	68.26	69.27	72.45	75.12	75.84
48	20.28	24.15	30.42	42.84	69.32	70.36	73.48	76.48	76.78
49	20.70	24.74	30.95	43.58	70.41	71.50	74.17	77.61	78.46
50	21.01	25.05	31.42	44.28	70.42	71.51	74.18	78.75	79.68
51	21.30	25.30	31.94	44.94	72.45	74.08	77.11	80.11	80.99
52	21.56	25.71	32.55	46.02	73.48	75.59	78.57	81.52	82.44
53	21.95	26.23	32.97	46.71	74.32	77.22	80.17	82.87	83.76
54	22.27	26.66	33.47	47.41	75.35	78.92	81.68	84.60	85.06
55	22.70	27.09	33.90	48.30	76.44	80.04	83.09	85.83	86.16
56	23.05	27.48	34.39	49.07	77.58	81.74	84.55	87.58	87.71
57	23.32	27.93	34.92	49.76	79.07	83.24	85.69	88.99	89.02
58	23.75	28.38	35.59	50.59	80.71	84.80	87.25	90.57	90.71
59	24.07	28.72	36.27	51.48	82.31	86.14	88.71	92.10	92.01
60	24.28	28.96	36.83	52.21	83.69	87.74	90.17	93.83	93.60

Single National Carrier Pricing

FEDEX 2DAY A.M.

E2A

Zone >	2	3	4	5	6	7	8	9-10	13-16
61	24.74	29.37	37.31	52.88	85.18	89.22	91.73	95.49	95.28
62	25.17	29.93	37.76	53.75	86.67	90.56	93.44	97.37	96.94
63	25.59	30.42	38.24	54.49	88.16	91.87	95.11	99.24	98.63
64	26.05	30.89	38.66	55.20	89.67	93.60	96.77	100.84	100.20
65	26.41	31.33	39.26	56.02	91.02	95.06	98.20	102.49	99.55
66	26.79	31.61	39.83	56.93	92.50	96.77	99.49	104.36	103.19
67	26.98	32.22	40.43	57.85	93.86	98.20	100.96	105.85	104.86
68	27.33	32.55	41.00	58.86	95.36	99.60	102.61	107.49	106.56
69	27.77	32.97	41.56	59.93	97.02	100.96	104.15	108.96	108.24
70	28.20	33.49	42.20	60.97	98.63	102.33	105.94	110.58	109.80
71	28.56	33.98	42.78	61.79	99.22	103.32	107.44	112.09	111.35
72	28.90	34.57	43.35	62.74	100.65	105.08	109.29	114.07	113.16
73	29.19	34.88	43.93	63.79	101.97	106.73	111.28	116.08	114.46
74	29.61	35.30	44.52	64.62	103.59	108.16	113.30	117.97	116.03
75	30.00	35.87	45.05	65.51	105.01	109.93	114.46	119.67	117.95
76	30.32	36.29	45.60	66.27	106.44	111.57	116.50	121.57	119.53
77	30.87	36.77	46.15	67.11	107.81	113.30	118.55	123.29	121.09
78	31.16	37.04	46.80	68.08	109.14	114.77	120.65	124.96	122.65
79	31.53	37.51	47.43	69.06	110.58	116.38	122.45	126.70	124.44
80	32.02	37.94	48.10	69.93	111.80	118.13	123.53	128.46	126.12
81	32.28	38.40	48.65	70.08	112.94	119.64	125.49	130.17	127.67
82	32.63	38.88	49.18	71.76	114.42	121.37	127.06	131.82	130.32
83	32.89	39.29	49.84	72.37	115.90	123.08	128.72	133.69	131.75
84	33.31	39.83	50.25	73.01	117.24	124.88	130.16	135.57	133.09
85	33.71	40.36	50.80	74.17	118.67	126.50	131.75	136.50	134.87
86	34.15	40.43	51.39	75.04	120.11	128.04	133.34	138.93	136.21
87	34.45	41.18	51.95	75.91	121.49	129.86	134.80	140.56	137.89
88	34.72	41.67	52.58	76.58	122.86	131.32	136.33	141.89	139.60
89	35.11	41.97	53.08	77.31	124.36	132.78	138.02	143.28	141.01
90	35.69	42.36	53.61	78.13	125.73	134.22	139.49	144.78	142.81
91	36.22	42.91	53.75	79.13	127.10	135.78	141.05	146.66	145.44
92	36.66	43.37	54.69	79.96	128.62	137.27	142.62	147.48	147.13
93	36.94	43.46	55.33	80.56	130.08	138.66	144.22	150.07	148.83
94	37.26	43.46	55.40	80.56	131.48	140.28	145.68	152.04	150.63
95	37.60	43.46	56.50	80.56	132.95	141.66	147.32	153.50	152.19
96	37.86	43.46	56.98	80.56	134.46	143.19	148.79	155.20	153.75
97	38.24	43.46	57.24	80.56	135.68	144.72	150.33	156.65	155.17
98	38.58	43.46	57.24	80.56	135.68	146.20	150.52	157.94	156.63
99	38.92	43.46	57.24	80.56	135.68	146.28	150.52	157.94	157.94
100	39.22	43.46	57.24	80.56	135.68	146.28	150.52	157.94	157.94
101	39.79	45.85	58.95	85.20	140.47	150.10	155.63	162.06	161.12
102	40.19	46.32	59.55	86.04	141.84	151.58	157.18	163.68	162.71
103	40.59	46.74	60.15	86.87	143.25	153.07	158.71	165.27	164.31
104	40.99	47.22	60.71	87.72	144.63	154.56	160.28	166.89	165.92
105	41.39	47.68	61.27	88.57	146.03	156.03	161.81	168.49	167.49
106	41.76	48.12	61.87	89.38	147.42	157.52	163.32	170.09	169.10
107	42.17	48.57	62.45	90.24	148.83	159.03	164.89	171.72	170.70
108	42.56	49.03	63.05	91.07	150.23	160.50	166.42	173.29	172.30
109	42.95	49.49	63.64	91.92	151.60	161.97	167.98	174.91	173.87
110	43.37	49.94	64.23	92.78	153.00	163.48	169.51	176.50	175.47
111	43.74	50.38	64.80	93.62	154.38	164.94	171.03	178.11	177.06
112	44.14	50.85	65.40	94.46	155.78	166.43	172.59	179.73	178.66
113	44.53	51.33	65.98	95.29	157.17	167.95	174.13	181.31	180.25
114	44.92	51.75	66.56	96.14	158.56	169.40	175.67	182.94	181.85
115	45.32	52.21	67.14	97.01	159.96	170.89	177.24	184.52	183.44
116	45.72	52.68	67.73	97.83	161.33	172.38	178.75	186.15	185.04
117	46.12	53.12	68.30	98.68	162.74	173.85	180.30	187.75	186.64
118	46.50	53.57	68.87	99.52	164.13	175.36	181.82	189.35	188.23
119	46.91	54.01	69.48	100.36	165.52	176.85	183.38	190.95	189.83
120	47.29	54.49	70.05	101.21	166.91	178.34	184.93	192.57	191.42
121	47.70	54.95	70.64	102.07	168.30	179.82	186.46	194.17	193.03
122	48.08	55.39	71.23	102.90	169.70	181.30	188.03	195.79	194.62
123	48.50	55.84	71.81	103.76	171.10	182.79	189.54	197.38	196.22

Single National Carrier Pricing

FEDEX 2DAY A.M.

E2A

Zone >	2	3	4	5	6	7	8	9-10	13-16
124	48.88	56.30	72.40	104.59	172.46	184.29	191.09	199.00	197.80
125	49.25	56.74	72.99	105.41	173.85	185.77	192.64	200.59	199.40
126	49.66	57.19	73.56	106.28	175.23	187.25	194.16	202.20	201.00
127	50.06	57.66	74.15	107.10	176.63	188.73	195.71	203.81	202.60
128	50.46	58.11	74.75	107.96	178.04	190.22	197.24	205.41	204.18
129	50.85	58.57	75.32	108.79	179.42	191.71	198.80	207.01	205.78
130	51.26	59.02	75.91	109.64	180.82	193.21	200.34	208.59	207.38
131	51.63	59.48	76.47	110.49	182.21	194.69	201.88	210.21	208.98
132	52.03	59.94	77.05	111.34	183.61	196.16	203.42	211.83	210.55
133	52.40	60.38	77.64	112.17	185.00	197.65	204.97	213.43	212.16
134	52.81	60.84	78.23	113.04	186.39	199.13	206.49	215.05	213.74
135	53.22	61.27	78.83	113.87	187.78	200.63	208.02	216.62	215.36
136	53.61	61.76	79.40	114.72	189.16	202.13	209.58	218.24	216.97
137	53.98	62.22	80.00	115.56	190.55	203.59	211.14	219.84	218.55
138	54.38	62.66	80.58	116.39	191.95	205.08	212.67	221.45	220.15
139	54.77	63.12	81.16	117.23	193.34	206.57	214.22	223.05	221.73
140	55.18	63.57	81.74	118.10	194.73	208.04	215.75	224.67	223.35
141	55.59	64.03	82.33	118.92	196.13	209.54	217.28	226.26	224.92
142	55.97	64.45	82.91	119.76	197.53	211.04	218.83	227.87	226.52
143	56.37	64.92	83.51	120.61	198.93	212.54	220.36	229.47	228.12
144	56.74	65.40	84.08	121.45	200.29	214.00	221.94	231.09	229.71
145	57.15	65.86	84.68	122.30	201.67	215.49	223.45	232.70	231.32
146	57.53	66.29	85.25	123.16	203.09	216.99	224.99	234.30	232.91
147	57.95	66.75	85.82	123.98	204.47	218.45	226.56	235.91	234.49
148	58.34	67.21	86.42	124.82	205.88	219.96	228.06	237.49	236.10
149	58.75	67.65	87.01	125.69	207.25	221.44	229.63	239.10	237.70
150	59.11	68.10	87.57	126.53	208.63	222.91	231.14	240.70	239.30
HUNDREDWEIGHT RATES PER LB									
100	$0.39	$0.43	$0.57	$0.80	$1.35	$1.46	$1.50	$1.57	$1.57
500	0.39	0.43	0.57	0.80	1.35	1.46	1.50	1.57	1.57
1000	0.39	0.43	0.57	0.80	1.35	1.46	1.50	1.57	1.57
2000	0.39	0.43	0.57	0.80	1.35	1.46	1.50	1.57	1.57

Single National Carrier Pricing

FEDEX 2DAY

E2

Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16	Intra Hawaii
0.34	5.88	5.88	5.88	5.98	7.10	7.46	7.51	10.11	10.11	11.69	5.88
Pak1	5.88	5.88	5.88	5.98	7.10	7.53	7.65	11.58	11.58	12.57	5.88
Pak2	5.88	5.88	5.88	6.25	7.97	8.70	9.06	12.97	12.97	14.90	5.88
1	5.88	5.88	5.88	5.98	7.10	7.53	7.65	11.58	11.58	12.57	5.88
2	5.88	5.88	5.88	6.25	7.97	8.70	9.06	12.97	12.97	14.90	5.88
3	5.88	5.88	5.96	6.79	9.17	9.95	10.26	14.46	14.46	15.56	5.88
4	5.88	5.88	6.25	7.89	10.57	11.37	11.71	15.81	15.81	16.40	5.88
5	5.88	5.91	6.54	8.76	11.80	12.57	13.31	17.14	17.14	17.12	5.88
6	5.91	6.25	7.13	9.56	13.14	14.07	14.78	18.18	18.18	18.22	5.91
7	6.25	6.37	7.74	10.49	14.78	15.76	16.23	18.99	18.99	19.15	6.25
8	6.25	6.95	8.27	11.39	16.31	17.39	17.88	19.97	19.97	20.24	6.25
9	6.25	7.25	8.93	12.23	17.78	19.01	19.64	21.40	21.40	21.49	6.25
10	6.51	7.69	9.60	13.06	18.97	20.56	21.25	23.15	23.15	22.80	6.51
11	6.83	8.11	10.09	13.96	20.48	21.99	22.90	24.50	24.50	24.18	6.83
12	7.21	8.57	10.63	14.74	22.02	23.44	24.26	25.41	25.41	25.05	7.21
13	7.69	9.02	11.02	15.65	23.44	24.58	25.65	26.27	26.27	25.95	7.69
14	8.07	9.48	11.71	16.56	24.58	25.86	26.84	27.30	27.30	26.97	8.07
15	8.36	9.74	12.32	17.17	25.86	27.00	28.05	28.51	28.51	28.20	8.36
16	8.57	10.05	12.82	17.74	27.00	28.39	29.27	29.72	29.72	29.52	8.57
17	8.86	10.34	13.36	18.59	28.23	29.90	30.63	31.15	31.15	30.88	8.86
18	9.14	10.69	13.89	19.26	29.81	31.21	32.44	32.93	32.93	32.58	9.14
19	9.48	11.00	14.29	20.02	30.92	32.87	33.94	34.49	34.49	34.07	9.48
20	9.82	11.47	14.84	20.97	32.02	34.24	35.12	35.67	35.67	35.40	9.82
21	10.29	11.92	15.40	21.65	33.18	35.42	36.75	37.31	37.31	37.20	10.29
22	10.62	12.46	15.83	22.27	34.23	36.79	38.13	38.75	38.75	38.78	10.62
23	10.88	12.76	16.39	22.90	35.42	37.99	39.56	40.17	40.17	40.18	10.88
24	11.11	13.26	16.87	23.76	36.75	39.49	40.94	41.61	41.61	41.73	11.11
25	11.47	13.64	17.25	24.61	37.94	40.91	42.36	43.04	43.04	43.19	11.47
26	11.80	13.98	17.88	25.41	39.23	42.27	43.49	44.20	44.20	44.55	11.80
27	12.21	14.42	18.34	26.30	40.56	43.49	44.89	45.64	45.64	45.85	12.21
28	12.57	14.94	18.71	26.94	41.59	44.80	45.99	47.07	47.07	47.49	12.57
29	12.95	15.16	19.33	27.58	42.77	45.98	47.33	48.27	48.27	48.82	12.95
30	13.17	15.58	19.99	28.45	43.88	47.21	48.56	49.77	49.77	50.05	13.17
31	13.55	16.10	20.53	29.10	44.89	48.25	49.82	51.01	51.01	51.56	13.55
32	13.75	16.45	21.13	29.80	46.18	49.54	51.06	52.66	52.66	52.93	13.75
33	14.16	16.84	21.67	30.42	47.43	50.73	52.31	54.10	54.10	54.25	14.16
34	14.58	17.17	22.15	31.52	48.89	51.95	53.62	55.49	55.49	55.68	14.58
35	14.92	17.69	22.64	32.13	50.32	53.27	54.93	56.97	56.97	57.18	14.92
36	15.09	18.10	23.06	32.80	51.70	54.93	56.33	58.28	58.28	58.43	15.09
37	15.35	18.36	23.65	33.62	53.10	56.41	57.83	59.80	59.80	60.04	15.35
38	15.65	18.66	24.25	34.32	54.47	57.89	59.41	61.16	61.16	61.33	15.65
39	16.14	19.12	24.64	35.00	55.68	59.41	60.97	62.63	62.63	62.80	16.14
40	16.56	19.62	25.21	35.79	56.99	60.65	62.33	63.82	63.82	64.26	16.56
41	17.00	20.07	25.53	36.47	58.20	61.76	64.00	65.25	65.25	65.55	17.00
42	17.25	20.59	26.04	37.20	59.42	63.00	65.59	66.80	66.80	67.00	17.25
43	17.63	21.04	26.41	37.81	60.42	64.10	66.91	67.98	67.98	68.63	17.63
44	17.95	21.29	27.03	38.49	61.63	65.37	68.27	69.35	69.35	69.82	17.95
45	18.34	21.81	27.42	39.06	62.84	66.59	69.29	70.38	70.38	71.12	18.34
46	18.58	22.02	27.99	39.65	64.05	67.70	70.97	72.06	72.06	72.58	18.58
47	18.97	22.48	28.47	40.19	65.25	67.92	72.31	73.45	73.45	74.20	18.97
48	19.33	23.03	28.96	40.81	66.55	70.33	73.46	74.69	74.69	75.46	19.33
49	19.68	23.55	29.46	41.49	67.52	71.23	74.10	76.09	76.09	76.95	19.68
50	20.01	23.86	29.94	42.19	68.73	71.49	74.17	77.31	77.31	78.40	20.01
51	20.28	24.10	30.42	42.82	70.10	73.97	76.96	78.66	78.66	79.90	20.28
52	20.53	24.49	30.98	43.83	71.16	75.55	78.49	80.05	80.05	81.55	20.53
53	20.91	24.98	31.39	44.49	72.31	77.01	79.76	81.03	81.03	83.01	20.91
54	21.20	25.38	31.88	45.15	73.27	78.56	80.96	82.21	82.21	84.42	21.20
55	21.63	25.81	32.27	45.99	74.59	80.03	82.18	83.47	83.47	85.65	21.63
56	21.93	26.16	32.75	46.72	75.57	81.28	83.62	84.95	84.95	87.20	21.93
57	22.23	26.58	33.27	47.38	76.74	82.63	85.20	86.51	86.51	88.80	22.23
58	22.64	27.03	33.90	48.18	78.14	84.08	86.48	87.84	87.84	90.15	22.64
59	22.90	27.34	34.54	49.03	79.40	85.46	87.86	89.26	89.26	91.50	22.90
60	23.12	27.60	35.08	49.71	80.42	86.88	88.97	90.37	90.37	93.00	23.12

Single National Carrier Pricing

FEDEX 2DAY

E2

Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16	Intra Hawaii
61	23.55	27.99	35.53	50.35	81.62	87.88	90.43	91.83	91.83	94.25	23.55
62	23.97	28.49	35.96	51.15	82.78	89.36	91.97	93.43	93.43	95.76	23.97
63	24.39	28.96	36.43	51.89	83.99	90.86	93.73	95.21	95.21	97.52	24.39
64	24.81	29.43	36.84	52.57	85.20	92.33	94.99	96.49	96.49	99.03	24.81
65	25.16	29.86	37.38	53.36	86.48	93.84	96.69	98.25	98.25	100.28	25.16
66	25.52	30.11	37.92	54.21	87.86	95.06	98.32	102.22	102.22	101.89	25.52
67	25.70	30.71	38.49	55.12	88.97	96.43	99.78	101.35	101.35	103.47	25.70
68	26.03	30.98	39.06	56.04	90.43	97.73	101.04	102.63	102.63	104.82	26.03
69	26.43	31.39	39.60	57.09	91.64	99.05	102.76	104.38	104.38	106.41	26.43
70	26.86	31.90	40.19	58.05	93.05	100.27	103.92	105.57	105.57	107.86	26.86
71	27.18	32.34	40.71	58.86	94.44	101.43	105.33	107.00	107.00	109.16	27.18
72	27.56	32.91	41.26	59.75	95.85	102.90	106.85	108.52	108.52	110.96	27.56
73	27.80	33.22	41.81	60.78	97.07	104.30	108.08	109.78	109.78	112.47	27.80
74	28.19	33.59	42.38	61.54	98.56	105.90	109.75	111.50	111.50	114.09	28.19
75	28.57	34.14	42.89	62.39	99.50	107.33	111.17	112.96	112.96	115.39	28.57
76	28.87	34.56	43.42	63.12	99.50	108.87	112.39	114.14	114.14	116.75	28.87
77	29.40	35.02	43.94	63.93	101.89	110.15	113.80	115.58	115.58	118.62	29.40
78	29.66	35.29	44.57	64.84	103.40	111.56	113.80	116.48	116.48	119.86	29.66
79	30.00	35.72	45.19	65.77	104.70	112.81	116.62	118.41	118.41	121.35	30.00
80	30.48	36.14	45.82	66.61	105.75	114.22	118.00	119.89	119.89	122.92	30.48
81	30.75	36.54	46.35	66.75	106.85	115.48	118.32	121.12	121.12	124.31	30.75
82	31.08	37.01	46.85	68.34	108.08	117.06	120.84	122.73	122.73	125.88	31.08
83	31.32	37.42	47.44	68.90	109.36	118.61	122.23	124.16	124.16	127.41	31.32
84	31.72	37.92	47.86	69.51	110.56	120.09	123.43	125.37	125.37	128.79	31.72
85	32.11	38.44	48.35	70.64	111.78	121.24	124.80	126.75	126.75	130.26	32.11
86	32.55	38.49	48.94	71.48	112.89	122.47	126.28	128.24	128.24	131.74	32.55
87	32.80	39.22	49.47	72.30	114.18	123.58	127.49	129.46	129.46	133.19	32.80
88	33.09	39.70	50.08	72.94	115.39	125.04	128.89	130.93	130.93	134.68	33.09
89	33.44	39.97	50.56	73.63	116.62	126.47	130.50	132.52	132.52	136.18	33.44
90	34.00	40.36	51.06	74.39	118.00	127.68	131.91	133.99	133.99	137.75	34.00
91	34.50	40.89	51.15	75.26	119.22	129.30	133.32	135.42	135.42	139.36	34.50
92	34.89	41.28	52.10	75.26	120.45	130.71	134.71	136.82	136.82	140.84	34.89
93	35.17	41.34	52.70	75.26	121.76	131.91	136.02	138.12	138.12	142.33	35.17
94	35.46	41.34	52.77	75.26	122.98	133.19	136.21	139.69	139.69	143.82	35.46
95	35.79	41.34	53.00	75.26	124.25	134.53	138.66	140.86	140.86	145.27	35.79
96	36.04	41.34	53.00	75.26	125.26	136.02	140.17	142.36	142.36	146.72	36.04
97	36.04	41.34	53.00	75.26	126.47	137.13	141.49	143.71	143.71	148.11	36.04
98	36.04	41.34	53.00	75.26	127.68	137.80	141.71	144.93	144.93	149.46	36.04
99	36.04	41.34	53.00	75.26	128.26	137.80	141.80	145.22	145.22	149.46	36.04
100	36.04	41.34	53.00	75.26	128.26	137.80	143.10	145.22	145.22	149.46	36.04
101	38.27	43.56	56.74	80.53	132.04	142.61	146.56	149.19	149.19	154.06	38.27
102	38.63	44.00	57.32	81.33	133.35	144.02	148.01	150.67	150.67	155.57	38.63
103	39.03	44.43	57.89	82.12	134.65	145.42	149.48	152.17	152.17	157.13	39.03
104	39.38	44.84	58.43	82.92	135.97	146.83	150.93	153.63	153.63	158.63	39.38
105	39.78	45.29	59.01	83.71	137.29	148.27	152.36	155.13	155.13	160.14	39.78
106	40.17	45.71	59.57	84.50	138.57	149.68	153.83	156.61	156.61	161.69	40.17
107	40.54	46.15	60.15	85.31	139.88	151.08	155.27	158.07	158.07	163.20	40.54
108	40.92	46.58	60.70	86.12	141.18	152.50	156.72	159.54	159.54	164.73	40.92
109	41.29	47.02	61.24	86.90	142.50	153.91	158.17	161.03	161.03	166.26	41.29
110	41.67	47.42	61.81	87.72	143.79	155.32	159.64	162.50	162.50	167.79	41.67
111	42.07	47.86	62.38	88.52	145.12	156.72	161.09	163.98	163.98	169.31	42.07
112	42.44	48.30	62.95	89.31	146.43	158.14	162.52	165.48	165.48	170.84	42.44
113	42.83	48.71	63.50	90.10	147.74	159.54	163.98	166.93	166.93	172.36	42.83
114	43.20	49.16	64.06	90.90	149.04	160.98	165.46	168.42	168.42	173.88	43.20
115	43.58	49.58	64.63	91.71	150.33	162.39	166.89	169.90	169.90	175.41	43.58
116	43.97	50.04	65.20	92.48	151.65	163.80	168.33	171.35	171.35	176.94	43.97
117	44.31	50.46	65.75	93.29	152.96	165.19	169.80	172.86	172.86	178.46	44.31
118	44.73	50.89	66.31	94.11	154.26	166.60	171.25	174.32	174.32	180.00	44.73
119	45.09	51.34	66.87	94.90	155.57	168.03	172.69	175.80	175.80	181.51	45.09
120	45.47	51.74	67.44	95.69	156.88	169.44	174.14	177.29	177.29	183.05	45.47
121	45.85	52.19	68.00	96.49	158.19	170.84	175.59	178.75	178.75	184.55	45.85
122	46.22	52.60	68.57	97.30	159.49	172.28	177.04	180.24	180.24	186.10	46.22
123	46.61	53.04	69.14	98.08	160.80	173.67	178.50	181.72	181.72	187.62	46.61

Single National Carrier Pricing

FEDEX 2DAY

E2

Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16	Intra Hawaii
124	47.01	53.47	69.69	98.88	162.10	175.09	179.94	183.18	183.18	189.13	47.01
125	47.36	53.91	70.25	99.67	163.44	176.49	181.39	184.67	184.67	190.67	47.36
126	47.75	54.34	70.82	100.46	164.73	177.92	182.87	186.15	186.15	192.18	47.75
127	48.12	54.75	71.35	101.28	166.05	179.32	184.31	187.62	187.62	193.72	48.12
128	48.52	55.20	71.95	102.08	167.35	180.71	185.76	189.09	189.09	195.24	48.52
129	48.89	55.63	72.51	102.86	168.66	182.15	187.22	190.57	190.57	196.77	48.89
130	49.25	56.05	73.08	103.65	169.97	183.58	188.66	192.06	192.06	198.28	49.25
131	49.65	56.51	73.62	104.47	171.27	184.98	190.12	193.52	193.52	199.84	49.65
132	50.04	56.93	74.18	105.24	172.58	186.39	191.56	195.00	195.00	201.35	50.04
133	50.39	57.36	74.76	106.04	173.87	187.80	193.02	196.51	196.51	202.87	50.39
134	50.79	57.80	75.32	106.84	175.18	189.22	194.47	197.96	197.96	204.39	50.79
135	51.14	58.23	75.87	107.65	176.49	190.61	195.90	199.46	199.46	205.93	51.14
136	51.53	58.64	76.42	108.43	177.81	192.04	197.37	200.94	200.94	207.45	51.53
137	51.94	59.08	76.98	109.25	179.15	193.42	198.83	202.40	202.40	208.98	51.94
138	52.28	59.52	77.57	110.05	180.42	194.85	200.27	203.89	203.89	210.49	52.28
139	52.69	59.95	78.13	110.84	181.73	196.28	201.71	205.36	205.36	212.04	52.69
140	53.06	60.37	78.69	111.63	183.04	197.69	203.18	206.84	206.84	213.55	53.06
141	53.43	60.82	79.24	112.45	184.34	199.08	204.64	208.31	208.31	215.08	53.43
142	53.82	61.23	79.80	113.22	185.65	200.48	206.07	209.80	209.80	216.58	53.82
143	54.19	61.67	80.39	114.02	186.95	201.91	207.54	211.27	211.27	218.12	54.19
144	54.59	62.12	80.94	114.82	188.26	203.33	208.98	212.74	212.74	219.66	54.59
145	54.96	62.54	81.50	115.63	189.57	204.73	210.43	214.23	214.23	221.17	54.96
146	55.33	62.98	82.05	116.41	190.89	206.17	211.89	215.69	215.69	222.72	55.33
147	55.73	63.40	82.61	117.22	192.18	207.57	213.33	217.18	217.18	224.23	55.73
148	56.08	63.82	83.19	118.04	193.49	208.98	214.77	218.66	218.66	225.76	56.08
149	56.49	64.27	83.74	118.82	194.78	210.39	216.25	220.14	220.14	227.28	56.49
150	56.84	64.69	84.31	119.62	196.12	211.81	217.69	221.62	221.62	228.81	56.84
HUNDREDWEIGHT RATES PER LB											
100	$0.36	$0.41	$0.53	$0.75	$1.28	$1.37	$1.43	$1.45	$1.45	$1.49	$0.00
500	0.36	0.41	0.53	0.75	1.28	1.37	1.43	1.45	1.45	1.49	0.00
1000	0.36	0.41	0.53	0.75	1.28	1.37	1.43	1.45	1.45	1.49	0.00
2000	0.36	0.41	0.53	0.75	1.28	1.37	1.43	1.45	1.45	1.49	0.00

Single National Carrier Pricing

FEDEX EXPRESS SAVER

XS

Zone >	2	3	4	5	6	7	8
Pak1	5.59	5.59	5.59	5.72	6.04	6.38	7.07
Pak2	5.59	5.59	5.59	5.91	6.91	7.46	8.21
1	5.59	5.59	5.59	5.72	6.04	6.38	7.07
2	5.59	5.59	5.59	5.91	6.91	7.46	8.21
3	5.59	5.59	5.69	6.45	7.92	8.35	9.31
4	5.59	5.59	5.91	7.52	8.78	9.49	10.65
5	5.59	5.64	6.23	8.33	9.97	10.49	11.94
6	5.64	5.91	6.79	9.10	11.10	11.68	13.48
7	5.91	6.04	7.35	9.96	12.34	13.17	14.81
8	5.91	6.59	7.86	10.81	13.52	14.43	16.27
9	5.91	6.90	8.49	11.61	14.72	15.81	17.70
10	6.22	7.30	9.13	12.42	15.56	16.98	19.14
11	6.48	7.69	9.56	13.27	16.57	18.21	20.37
12	6.86	8.15	10.10	13.99	17.69	19.39	21.59
13	7.30	8.57	10.48	14.88	18.69	20.40	22.81
14	7.65	8.99	11.11	15.76	19.64	21.49	23.95
15	7.92	9.26	11.68	16.31	20.72	22.40	25.04
16	8.15	9.54	12.17	16.85	21.56	23.51	26.13
17	8.40	9.85	12.72	17.64	22.37	24.70	27.50
18	8.70	10.15	13.20	18.28	23.11	25.87	28.95
19	8.99	10.43	13.58	19.03	23.92	27.00	30.00
20	9.34	10.90	14.09	19.91	24.80	28.07	31.21
21	9.79	11.35	14.63	20.56	25.46	29.12	32.24
22	10.08	11.85	15.04	21.15	26.41	30.11	33.42
23	10.33	12.12	15.57	21.79	27.25	31.10	34.55
24	10.57	12.58	16.06	22.57	28.27	32.12	35.73
25	10.90	12.97	16.39	23.36	29.12	33.28	36.84
26	11.21	13.30	16.98	24.13	30.09	34.35	37.93
27	11.58	13.70	17.43	25.00	31.18	35.57	39.16
28	11.93	14.19	17.79	25.59	32.21	36.69	40.35
29	12.27	14.40	18.35	26.19	33.11	37.71	41.64
30	12.51	14.80	18.98	27.03	34.19	38.73	42.83
31	12.84	15.27	19.50	27.64	35.25	39.87	44.05
32	13.06	15.62	20.06	28.31	36.12	40.97	45.28
33	13.41	15.99	20.58	28.88	37.13	42.00	46.43
34	13.86	16.31	21.04	29.94	38.14	43.07	47.83
35	14.18	16.81	21.50	30.53	39.01	44.11	48.96
36	14.34	17.20	21.89	31.17	40.02	45.05	50.11
37	14.61	17.45	22.46	31.96	40.85	45.95	51.22
38	14.88	17.71	23.04	32.60	41.70	46.80	52.21
39	15.31	18.16	23.40	33.24	42.65	47.72	53.24
40	15.76	18.65	23.93	34.01	43.61	48.63	54.18
41	16.15	19.06	24.26	34.63	44.32	49.63	55.36
42	16.39	19.57	24.75	35.35	45.31	50.67	56.54
43	16.74	19.98	25.11	35.94	46.16	51.79	57.82
44	17.05	20.23	25.66	36.57	47.12	52.89	59.07
45	17.43	20.71	26.03	37.10	48.01	53.99	60.27
46	17.63	20.94	26.57	37.68	48.96	55.05	61.67
47	18.02	21.34	27.05	38.19	50.11	56.18	63.00
48	18.35	21.86	27.52	38.74	51.31	57.24	64.23
49	18.70	22.38	28.00	39.41	52.50	58.48	65.53
50	19.01	22.67	28.45	40.06	53.51	59.65	66.74
51	19.30	22.89	28.88	40.65	54.46	60.83	67.76
52	19.50	23.26	29.44	41.63	55.26	61.96	68.83
53	19.88	23.73	29.86	42.26	56.24	63.13	70.15
54	20.12	24.11	30.28	42.89	57.10	64.29	71.32
55	20.53	24.50	30.67	43.68	57.97	65.50	72.64
56	20.83	24.85	31.12	44.39	58.78	66.74	73.99
57	21.11	25.24	31.61	45.03	59.78	67.89	75.30
58	21.50	25.66	32.19	45.78	60.78	69.18	76.44
59	21.79	25.97	32.80	46.59	61.80	70.40	77.92
60	21.95	26.22	33.32	47.24	62.90	71.48	79.30
61	22.38	26.57	33.76	47.83	63.97	72.66	80.60

Single National Carrier Pricing

FEDEX EXPRESS SAVER

XS

Zone >	2	3	4	5	6	7	8
62	22.76	27.07	34.15	48.61	65.06	73.89	81.96
63	23.17	27.52	34.59	49.29	66.10	75.06	83.25
64	23.57	27.96	35.01	49.94	67.27	76.30	84.60
65	23.90	28.34	35.49	50.68	68.34	77.50	85.81
66	24.23	28.58	36.02	51.49	69.32	78.66	87.21
67	24.43	29.16	36.57	52.33	70.42	79.87	88.59
68	24.72	29.44	37.10	53.25	71.38	81.05	89.94
69	25.13	29.86	37.60	54.20	72.38	82.22	91.29
70	25.52	30.29	38.19	55.17	73.40	83.32	92.64
71	25.85	30.72	38.65	55.90	74.24	84.36	93.86
72	26.16	31.28	39.19	56.77	75.30	85.52	95.13
73	26.40	31.56	39.73	57.71	76.30	86.73	96.41
74	26.79	31.92	40.28	58.46	77.29	87.84	97.65
75	27.14	32.46	40.76	59.27	78.27	88.84	99.00
76	27.44	32.82	41.24	59.95	79.26	89.86	100.08
77	27.93	33.26	41.74	60.73	80.29	90.94	101.37
78	28.17	33.50	42.35	61.59	81.19	92.12	102.66
79	28.50	33.96	42.91	62.47	82.21	93.32	103.78
80	28.96	34.35	43.52	63.27	83.25	94.36	105.08
81	29.23	34.73	44.04	63.40	84.25	95.48	106.19
82	29.54	35.16	44.50	64.91	85.23	96.74	107.55
83	29.74	35.57	45.09	65.47	86.23	97.73	108.86
84	30.14	36.02	45.47	66.04	87.26	98.94	109.92
85	30.50	36.50	45.94	67.11	88.20	99.85	111.21
86	30.90	36.57	46.49	67.92	89.25	100.86	112.49
87	31.17	37.25	47.01	68.68	90.23	101.86	113.51
88	31.38	37.71	47.60	69.29	91.03	103.00	114.82
89	31.77	37.94	48.02	69.94	92.06	104.19	116.08
90	32.27	38.35	48.52	69.96	93.07	105.32	117.36
91	32.76	38.82	48.61	69.96	94.08	106.47	118.67
92	33.17	39.22	49.50	69.96	94.99	107.63	119.98
93	33.42	39.78	50.07	69.96	95.94	108.68	121.06
94	33.70	39.84	50.12	69.96	96.97	109.74	122.43
95	34.01	39.89	51.09	69.96	97.94	110.92	123.50
96	34.23	40.59	51.54	69.96	98.91	111.97	124.80
97	34.59	40.64	52.03	69.96	100.06	113.02	126.05
98	34.89	40.71	52.34	69.96	100.70	114.01	127.11
99	35.19	40.76	52.55	69.96	100.70	115.09	128.15
100	36.04	46.64	57.24	69.96	100.70	116.60	130.38
101	38.27	48.84	59.41	73.92	104.30	120.14	134.67
102	38.63	49.31	59.98	74.66	105.34	121.34	136.01
103	39.03	49.80	60.56	75.39	106.38	122.53	137.35
104	39.38	50.28	61.16	76.13	107.40	123.72	138.67
105	39.78	50.78	61.76	76.86	108.42	124.91	140.01
106	40.17	51.27	62.34	77.59	109.48	126.10	141.36
107	40.54	51.73	62.94	78.32	110.51	127.28	142.67
108	40.92	52.22	63.51	79.06	111.54	128.49	144.02
109	41.29	52.71	64.09	79.78	112.57	129.68	145.35
110	41.67	53.20	64.69	80.51	113.60	130.86	146.68
111	42.07	53.68	65.27	81.24	114.64	132.05	148.01
112	42.44	54.16	65.88	81.99	115.66	133.24	149.37
113	42.83	54.64	66.47	82.73	116.71	134.43	150.67
114	43.20	55.14	67.04	83.45	117.72	135.62	152.01
115	43.58	55.61	67.61	84.18	118.78	136.81	153.37
116	43.97	56.08	68.23	84.91	119.81	138.00	154.69
117	44.31	56.58	68.81	85.63	120.82	139.20	156.02
118	44.73	57.08	69.40	86.37	121.88	140.38	157.36
119	45.09	57.53	69.98	87.11	122.88	141.56	158.68
120	45.47	58.02	70.58	87.84	123.93	142.77	160.01
121	45.85	58.52	71.17	88.58	124.97	143.95	161.34
122	46.22	58.99	71.76	89.31	126.00	145.14	162.68
123	46.61	59.48	72.35	90.03	127.03	146.32	164.02
124	47.01	59.96	72.93	90.77	128.04	147.52	165.36

Single National Carrier Pricing

FEDEX EXPRESS SAVER

XS

Zone >	2	3	4	5	6	7	8
125	47.36	60.43	73.53	91.50	129.10	148.70	166.70
126	47.75	60.93	74.10	92.24	130.13	149.87	168.03
127	48.12	61.42	74.70	92.97	131.16	151.09	169.35
128	48.52	61.88	75.30	93.70	132.20	152.29	170.70
129	48.89	62.38	75.87	94.43	133.22	153.46	172.03
130	49.25	62.86	76.44	95.16	134.25	154.67	173.35
131	49.65	63.35	77.04	95.88	135.29	155.86	174.70
132	50.04	63.82	77.63	96.64	136.32	157.03	176.03
133	50.39	64.32	78.21	97.37	137.36	158.23	177.35
134	50.79	64.80	78.83	98.09	138.41	159.42	178.69
135	51.14	65.27	79.40	98.83	139.41	160.61	180.04
136	51.53	65.77	80.00	99.55	140.46	161.81	181.35
137	51.94	66.25	80.59	100.27	141.49	162.99	182.70
138	52.28	66.74	81.17	101.00	142.52	164.19	184.03
139	52.69	67.22	81.75	101.76	143.55	165.38	185.36
140	53.06	67.70	82.35	102.50	144.59	166.55	186.70
141	53.43	68.18	82.93	103.22	145.62	167.73	188.05
142	53.82	68.68	83.53	103.95	146.66	168.94	189.36
143	54.19	69.17	84.13	104.67	147.70	170.11	190.69
144	54.59	69.64	84.72	105.40	148.71	171.31	192.04
145	54.96	70.11	85.29	106.15	149.75	172.52	193.36
146	55.33	70.61	85.87	106.86	150.80	173.71	194.70
147	55.73	71.11	86.47	107.61	151.81	174.90	196.02
148	56.08	71.59	87.05	108.35	152.85	176.07	197.37
149	56.49	72.04	87.66	109.07	153.89	177.28	198.70
150	56.84	72.54	88.22	109.80	154.92	178.46	200.03

HUNDREDWEIGHT RATES PER LB

100	$0.36	$0.46	$0.57	$0.69	$1.00	$1.16	$1.30
500	0.36	0.46	0.57	0.69	1.00	1.16	1.30
1000	0.36	0.46	0.57	0.69	1.00	1.16	1.30
2000	0.36	0.46	0.57	0.69	1.00	1.16	1.30

U.S. FREIGHT

F1

Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16
151	$0.67	$1.19	$2.06	$3.16	$3.56	$4.10	$4.49	$4.91	$5.15	$3.20
500	0.65	1.17	1.99	3.12	3.51	3.99	4.29	4.76	4.99	3.18
1000	0.60	1.11	1.97	3.05	3.49	3.94	4.28	4.64	4.97	3.12
2000	0.58	1.09	1.89	2.80	3.34	3.91	4.22	4.60	4.90	3.09
Min=	$41.91	$73.76	$115.67	$125.74	$129.08	$135.79	$137.47	$800.38	$876.10	$367.74

F2

Zone >										
151	$0.64	$1.12	$1.42	$1.58	$2.35	$3.15	$3.69	$4.19	$4.50	$1.77
500	0.62	1.05	1.32	1.54	2.27	3.03	3.47	4.13	4.46	1.76
1000	0.57	1.02	1.27	1.52	2.22	3.00	3.35	3.94	4.43	1.75
2000	0.56	0.98	1.23	1.35	2.01	2.60	3.01	3.85	4.42	1.73
Min=	$40.23	$63.70	$73.76	$76.28	$83.82	$89.69	$89.69	$681.41	$724.67	$319.07

F3

Zone >							
151	$0.62	$1.11	$1.33	$1.48	$2.13	$2.62	$3.00
500	0.57	1.02	1.30	1.42	1.99	2.47	2.92
1000	0.55	0.98	1.20	1.35	1.92	2.36	2.86
2000	0.52	0.95	1.19	1.28	1.87	2.31	2.82
Min=	$36.88	$43.59	$52.81	$56.99	$60.35	$65.37	$65.37

FF

Zone >										
151	2.11	3.64	6.5	9.04	9.25	11.73	12.85	14.77	15.51	9.38
500	2.02	3.42	5.85	8.4	8.58	11.7	12.74	14.31	14.98	9.34
1000	1.97	3.39	5.25	8.23	8.4	11.68	12.6	13.73	14.87	9.31
2000	1.85	3.21	4.66	6.89	8.04	10.71	10.93	12.73	13.75	9.28
Min=	$295.36	$502.32	$873.60	$1,254.24	$1,309.36	$1,562.08	$1,740.96	$1,950.00	$2,044.64	$1,258.40

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U.S. FREIGHT

F1										
Zone >	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9-10**	**11-12**	**13-16**

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U.S. FREIGHT

F1										
Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16

Single National Carrier Pricing

Continental US Ground OB/3P/IB/RB Net Rates

Wgt/Zone	2	3	4	5	6	7	8
1	4.17	4.18	4.19	4.30	4.33	4.38	4.51
2	4.18	4.19	4.25	4.48	4.73	4.73	4.73
3	4.19	4.22	4.63	4.73	4.73	4.79	5.16
4	4.22	4.24	4.64	4.73	4.91	5.05	5.51
5	4.23	4.40	4.64	4.80	5.10	5.31	5.83
6	4.24	4.54	4.64	4.80	5.17	5.35	5.85
7	4.42	4.64	4.64	4.97	5.27	5.56	6.13
8	4.56	4.64	4.64	5.06	5.45	5.80	6.50
9	4.64	4.64	4.75	5.19	5.59	6.12	6.95
10	4.64	4.64	4.78	5.21	5.83	6.56	7.40
11	4.64	4.64	4.80	5.25	5.88	6.80	7.71
12	4.64	4.64	4.87	5.36	6.17	7.27	8.24
13	4.64	4.64	4.95	5.51	6.45	7.74	8.82
14	4.64	4.78	5.03	5.64	6.80	8.19	9.40
15	4.64	4.92	5.11	5.76	7.17	8.67	9.97
16	4.73	5.00	5.21	5.86	7.46	9.02	10.41
17	4.78	5.17	5.37	6.12	7.82	9.47	10.93
18	4.84	5.36	5.55	6.42	8.21	9.90	11.49
19	4.95	5.54	5.75	6.73	8.57	10.33	12.05
20	5.01	5.67	5.91	7.11	9.03	10.89	12.76
21	5.13	5.86	6.13	7.17	9.12	10.94	12.86
22	5.26	6.04	6.36	7.46	9.49	11.39	13.43
23	5.38	6.24	6.54	7.73	9.86	11.80	13.97
24	5.53	6.39	6.78	7.95	10.21	12.22	14.52
25	5.66	6.54	6.99	8.20	10.61	12.63	15.09
26	5.80	6.72	7.19	8.49	10.97	13.05	15.62
27	5.92	6.90	7.40	8.74	11.37	13.47	16.17
28	6.06	7.04	7.65	8.99	11.74	13.89	16.73
29	6.21	7.19	7.86	9.27	12.10	14.33	17.29
30	6.36	7.38	8.11	9.55	12.50	14.72	17.86
31	6.46	7.54	8.31	9.80	12.83	15.15	18.38
32	6.51	7.69	8.55	10.09	13.22	15.57	18.95
33	6.66	7.86	8.75	10.36	13.57	15.98	19.48
34	6.79	8.07	8.96	10.64	13.93	16.40	20.02
35	6.92	8.22	9.20	10.90	14.29	16.82	20.55
36	7.03	8.37	9.41	11.17	14.65	17.23	21.04
37	7.13	8.57	9.59	11.43	14.98	17.65	21.43
38	7.27	8.73	9.82	11.74	15.31	18.08	21.85
39	7.37	8.90	10.05	11.97	15.65	18.50	22.26
40	7.48	9.10	10.25	12.25	15.99	18.92	22.66
41	7.61	9.26	10.44	12.52	16.33	19.35	23.07
42	7.73	9.42	10.67	12.78	16.65	19.76	23.45
43	7.81	9.57	10.89	13.05	16.96	20.17	23.86
44	7.90	9.74	11.05	13.33	17.25	20.58	24.27
45	8.03	9.92	11.29	13.62	17.55	21.01	24.67
46	8.11	10.09	11.43	13.86	17.82	21.42	25.09
47	8.18	10.21	11.61	14.09	18.08	21.85	25.50
48	8.22	10.36	11.80	14.36	18.34	22.27	25.88
49	8.24	10.36	11.97	14.58	18.60	22.68	26.28
50	8.27	10.38	11.98	14.63	18.82	23.10	26.69
51	8.31	10.41	11.99	14.67	18.93	23.18	26.79
52	8.33	10.43	12.04	14.72	19.03	23.24	26.90
53	8.40	10.57	12.17	14.94	19.06	23.33	26.96
54	8.50	10.66	12.34	15.12	19.08	23.57	27.37
55	8.59	10.72	12.45	15.32	19.32	23.74	27.75

Single National Carrier Pricing

Continental US Ground OB/3P/IB/RB Net Rates

Wgt/Zone	2	3	4	5	6	7	8
56	8.68	10.83	12.60	15.56	19.52	23.91	28.15
57	8.75	10.94	12.74	15.80	19.73	24.10	28.49
58	8.82	11.05	12.86	15.94	19.97	24.25	28.78
59	8.93	11.18	13.03	16.11	20.16	24.39	28.99
60	8.99	11.33	13.18	16.21	20.30	24.52	29.16
61	9.10	11.41	13.32	16.40	20.51	24.65	29.35
62	9.16	11.50	13.43	16.55	20.64	24.80	29.54
63	9.26	11.61	13.56	16.69	20.78	24.97	29.70
64	9.32	11.75	13.70	16.81	20.92	25.14	29.90
65	9.41	11.89	13.86	16.93	21.11	25.25	30.05
66	9.48	12.03	14.00	17.03	21.32	25.40	30.28
67	9.55	12.14	14.19	17.15	21.51	25.53	30.35
68	9.61	12.26	14.26	17.21	21.62	25.66	30.42
69	9.69	12.38	14.28	17.23	21.73	25.78	30.50
70	9.78	12.51	14.33	17.26	21.85	25.94	30.59
71	9.88	12.53	14.34	17.29	21.93	26.10	30.68
72	10.36	12.90	14.43	17.44	21.98	26.12	30.70
73	10.89	13.35	14.76	17.88	22.06	26.19	30.72
74	11.40	13.85	15.23	18.35	22.49	26.38	30.75
75	11.91	14.29	15.65	18.81	22.89	26.87	30.77
76	12.42	14.76	16.13	19.29	23.28	27.37	30.81
77	12.95	15.24	16.55	19.68	23.72	27.86	30.89
78	13.44	15.73	17.00	20.12	24.13	28.33	30.93
79	13.94	16.18	17.44	20.58	24.53	28.76	31.06
80	14.46	16.67	17.88	21.03	24.96	29.13	31.42
81	14.84	17.06	18.31	21.31	25.28	29.55	31.83
82	15.33	17.49	18.76	21.78	25.60	29.95	32.18
83	15.86	17.91	19.20	22.18	26.01	30.35	32.56
84	16.39	18.35	19.61	22.60	26.39	30.72	32.91
85	16.93	18.80	20.02	23.04	26.80	31.06	33.28
86	17.49	19.27	20.46	23.45	27.16	31.38	33.66
87	18.02	19.69	20.94	23.88	27.52	31.72	34.02
88	18.59	20.16	21.36	24.30	27.88	32.04	34.41
89	19.13	20.59	21.81	24.72	28.24	32.42	34.78
90	19.68	21.07	22.22	25.07	28.57	32.72	35.13
91	20.18	21.52	22.71	25.51	28.95	33.05	35.51
92	20.68	21.95	23.12	25.85	29.31	33.40	35.91
93	21.15	22.41	23.63	26.26	29.65	33.73	36.27
94	21.66	22.87	24.03	26.60	30.00	34.11	36.62
95	22.16	23.30	24.53	27.00	30.35	34.49	37.03
96	22.67	23.75	25.04	27.44	30.72	34.82	37.38
97	23.18	24.22	25.45	27.86	31.07	35.18	37.78
98	23.71	24.60	25.94	28.20	31.42	35.53	38.16
99	24.23	25.00	26.42	28.54	31.81	35.90	38.53
100	24.75	25.41	26.91	28.99	32.14	36.24	38.92
101	29.09	29.91	31.99	34.25	37.55	42.27	45.35
102	29.39	30.37	32.35	34.74	37.93	42.69	45.80
103	29.91	30.83	32.76	35.11	38.35	43.09	46.20
104	30.37	31.31	33.17	35.46	38.73	43.50	46.64
105	30.88	31.81	33.55	35.88	39.13	43.93	47.05
106	31.37	32.27	33.98	36.24	39.52	44.31	47.46
107	31.90	32.77	34.38	36.61	39.89	44.75	47.90
108	32.44	33.26	34.78	37.02	40.31	45.15	48.32
109	32.91	33.73	35.17	37.38	40.67	45.54	48.74
110	33.47	34.22	35.59	37.77	41.10	45.98	49.18

Single National Carrier Pricing

Continental US Ground OB/3P/IB/RB Net Rates

Wgt/Zone	2	3	4	5	6	7	8
111	33.84	34.63	36.00	38.16	41.49	46.39	49.58
112	34.18	35.03	36.43	38.54	41.90	46.79	50.02
113	34.56	35.41	36.83	38.93	42.27	47.21	50.41
114	34.91	35.83	37.23	39.30	42.69	47.62	50.84
115	35.31	36.24	37.67	39.70	43.06	48.02	51.27
116	35.66	36.61	38.07	40.07	43.48	48.44	51.67
117	36.02	37.04	38.47	40.47	43.88	48.85	52.09
118	36.43	37.43	38.92	40.86	44.26	49.24	52.50
119	36.78	37.86	39.32	41.23	44.68	49.67	52.91
120	37.40	38.27	39.75	41.63	45.07	50.07	53.34
121	37.89	38.66	40.17	42.02	45.48	50.49	53.76
122	38.28	39.09	40.59	42.41	45.87	50.89	54.18
123	38.65	39.50	41.03	42.81	46.30	51.32	54.61
124	39.06	39.91	41.46	43.20	46.68	51.71	55.04
125	39.42	40.34	41.90	43.58	47.08	52.10	55.43
126	39.81	40.76	42.31	44.00	47.48	52.52	55.88
127	40.20	41.17	42.78	44.38	47.89	52.92	56.30
128	40.59	41.61	43.20	44.78	48.30	53.33	56.71
129	40.97	42.02	43.62	45.17	48.68	53.75	57.15
130	41.38	42.44	44.05	45.53	49.10	54.16	57.57
131	41.76	42.88	44.50	45.95	49.51	54.57	58.00
132	42.16	43.32	44.94	46.35	49.92	54.98	58.40
133	42.56	43.73	45.39	46.73	50.31	55.36	58.85
134	42.93	44.18	45.83	47.15	50.74	55.78	59.27
135	43.36	44.60	46.30	47.57	51.12	56.19	59.68
136	43.73	45.03	46.73	47.95	51.53	56.59	60.15
137	44.13	45.47	47.20	48.33	51.96	56.99	60.54
138	44.52	45.90	47.64	48.74	52.36	57.40	60.97
139	44.92	46.35	48.07	49.16	52.77	57.81	61.40
140	45.33	46.79	48.54	49.54	53.19	58.23	61.82
141	45.72	47.23	48.98	49.95	53.57	58.61	62.25
142	46.14	47.70	49.45	50.35	53.97	59.02	62.67
143	46.55	48.10	49.91	50.78	54.39	59.44	63.11
144	46.95	48.56	50.35	51.14	54.79	59.83	63.51
145	47.33	49.02	50.84	51.56	55.22	60.25	63.96
146	47.76	49.47	51.32	51.99	55.63	60.65	64.35
147	48.17	49.92	51.75	52.38	56.04	61.04	64.80
148	48.57	50.35	52.22	52.79	56.47	61.48	65.22
149	48.97	50.82	52.70	53.21	56.87	61.85	65.63
150	49.41	51.31	53.15	53.62	57.27	62.26	66.06

Single National Carrier Pricing

Continental US Ground PRP Net Rates

Wgt/Zone	2	3	4	5	6	7	8
1	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
2	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
3	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
4	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
5	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
6	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
7	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
8	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
9	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
10	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
11	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
12	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.62
13	$14.77	$14.77	$14.77	$15.06	$15.06	$15.30	$16.64
14	$14.77	$14.77	$14.77	$15.06	$15.06	$16.26	$17.59
15	$14.77	$14.77	$14.77	$15.06	$15.06	$16.75	$18.66
16	$14.77	$14.77	$14.77	$15.06	$15.06	$17.46	$19.22
17	$14.77	$14.77	$14.77	$15.06	$15.06	$18.53	$19.94
18	$14.77	$14.77	$14.77	$15.06	$15.70	$18.92	$21.12
19	$14.77	$14.77	$14.77	$15.06	$16.00	$19.41	$21.80
20	$14.77	$14.77	$14.77	$15.06	$16.54	$20.14	$22.81
21	$15.06	$15.06	$15.06	$15.06	$17.22	$20.89	$23.73
22	$15.06	$15.06	$15.06	$15.06	$18.10	$21.66	$24.77
23	$15.06	$15.06	$15.06	$15.47	$18.78	$22.39	$25.75
24	$15.06	$15.06	$15.06	$15.96	$19.50	$22.93	$26.77
25	$15.06	$15.06	$15.06	$16.43	$19.98	$24.11	$27.77
26	$15.06	$15.06	$15.06	$16.93	$20.71	$24.91	$28.69
27	$15.06	$15.06	$15.06	$17.21	$21.38	$25.36	$29.39
28	$15.06	$15.06	$15.25	$18.16	$22.59	$26.70	$30.70
29	$15.06	$15.06	$15.68	$18.41	$23.25	$27.35	$31.33
30	$15.06	$15.06	$16.12	$19.13	$23.62	$27.69	$32.64
31	$15.06	$15.06	$16.13	$19.15	$23.97	$28.13	$33.20
32	$15.06	$15.06	$16.39	$19.31	$24.43	$28.62	$34.21
33	$15.06	$15.16	$16.97	$20.21	$25.31	$29.36	$34.81
34	$15.06	$15.50	$17.51	$20.73	$25.78	$30.15	$36.12
35	$15.06	$16.17	$17.92	$21.23	$26.41	$30.92	$37.08
36	$15.06	$16.18	$18.24	$21.96	$27.08	$31.98	$37.82
37	$15.06	$16.54	$18.60	$22.44	$27.65	$32.99	$38.55
38	$15.06	$16.80	$19.01	$22.99	$28.29	$33.45	$39.27
39	$15.06	$17.12	$19.45	$23.24	$29.00	$34.45	$40.07
40	$15.06	$17.19	$19.50	$23.51	$29.60	$34.46	$40.35
41	$15.06	$17.77	$20.02	$24.08	$30.25	$35.51	$41.21
42	$15.06	$18.16	$20.79	$24.63	$30.97	$36.45	$41.82
43	$15.06	$18.26	$20.83	$25.39	$32.03	$37.42	$42.53
44	$15.06	$18.61	$21.57	$26.09	$32.31	$38.22	$42.99
45	$15.06	$18.71	$21.57	$26.11	$32.83	$39.34	$43.70
46	$15.23	$18.73	$22.05	$26.59	$33.71	$39.76	$44.43
47	$15.30	$18.97	$22.40	$26.78	$33.85	$40.54	$45.15
48	$15.31	$19.16	$22.69	$27.49	$34.36	$40.91	$45.87
49	$15.32	$19.17	$22.70	$27.50	$34.78	$41.63	$46.14
50	$15.32	$19.18	$22.71	$27.53	$34.90	$41.74	$46.84

51	$15.33	$19.19	$22.72	$27.54	$34.91	$41.75	$46.85
52	$15.34	$19.19	$22.73	$27.56	$34.92	$41.75	$46.86
53	$15.35	$19.20	$22.74	$27.60	$34.93	$41.76	$46.86
54	$15.37	$19.22	$22.79	$27.78	$34.94	$41.77	$47.35
55	$15.37	$19.23	$22.80	$28.18	$34.94	$41.78	$47.91
56	$15.38	$19.38	$22.82	$28.57	$34.95	$41.78	$48.50
57	$15.65	$19.51	$23.09	$29.26	$34.96	$41.79	$49.00
58	$15.66	$19.52	$23.29	$29.57	$35.00	$41.80	$49.88
59	$15.94	$19.72	$23.63	$29.58	$35.65	$42.35	$50.24
60	$16.10	$20.09	$24.00	$30.08	$35.97	$42.59	$50.56
61	$16.41	$20.73	$24.01	$30.69	$36.29	$42.83	$50.86
62	$16.76	$21.59	$24.43	$31.28	$36.53	$43.50	$51.17
63	$16.79	$21.60	$24.44	$31.29	$36.79	$43.57	$51.49
64	$17.23	$22.22	$25.07	$31.59	$37.38	$43.87	$52.27
65	$17.42	$22.42	$25.09	$31.60	$37.72	$43.96	$52.37
66	$17.67	$22.83	$25.10	$31.64	$37.74	$44.09	$52.48
67	$17.90	$22.84	$25.38	$31.67	$38.04	$44.31	$52.60
68	$18.04	$23.47	$26.60	$32.11	$38.25	$44.56	$52.60
69	$18.25	$23.48	$26.61	$32.61	$38.44	$44.57	$52.88
70	$18.33	$23.53	$26.94	$33.02	$39.22	$44.58	$53.33
71	$18.43	$23.78	$27.36	$33.35	$39.83	$45.72	$53.34
72	$18.85	$23.81	$28.00	$33.87	$40.13	$47.23	$53.72
73	$19.16	$23.82	$28.01	$33.88	$40.17	$47.24	$53.81
74	$20.03	$23.85	$28.21	$34.08	$41.18	$47.76	$53.93
75	$20.96	$24.51	$28.29	$34.98	$41.57	$48.25	$53.95
76	$21.77	$25.41	$28.39	$35.22	$42.09	$49.03	$53.96
77	$22.82	$26.25	$29.52	$35.67	$42.34	$49.97	$53.96
78	$23.07	$26.75	$29.86	$36.07	$42.60	$50.80	$53.97
79	$24.12	$27.61	$30.31	$36.63	$43.49	$51.59	$54.86
80	$24.78	$28.39	$31.03	$37.50	$44.22	$51.82	$55.27
81	$25.58	$29.16	$32.05	$37.76	$44.79	$52.61	$55.96
82	$26.20	$29.55	$32.79	$38.46	$44.90	$53.97	$55.97
83	$26.69	$30.14	$33.50	$38.74	$45.47	$53.98	$55.98
84	$27.48	$30.87	$33.85	$39.10	$46.15	$54.64	$56.42
85	$28.22	$31.34	$34.50	$39.72	$46.86	$55.22	$57.03
86	$29.28	$32.67	$35.55	$40.47	$47.42	$56.25	$58.23
87	$29.86	$32.79	$35.65	$40.48	$48.04	$56.29	$58.32
88	$31.39	$33.85	$37.01	$41.78	$48.67	$56.89	$59.52
89	$32.48	$34.47	$37.72	$41.92	$49.27	$57.47	$60.76
90	$33.23	$35.02	$37.91	$42.34	$49.51	$57.71	$60.80
91	$33.44	$35.62	$38.28	$42.35	$50.02	$57.71	$60.87
92	$34.91	$36.29	$38.85	$42.99	$50.67	$57.96	$61.53
93	$35.07	$37.00	$39.97	$43.58	$51.07	$58.17	$62.15
94	$35.89	$37.31	$40.15	$44.14	$51.67	$58.28	$62.80
95	$36.72	$38.30	$40.76	$44.74	$52.01	$58.49	$63.47
96	$37.54	$38.57	$42.27	$45.68	$52.31	$58.90	$64.71
97	$38.41	$39.69	$42.27	$45.96	$52.94	$58.91	$64.74
98	$39.29	$39.95	$42.89	$46.51	$53.54	$59.33	$65.39
99	$40.15	$40.58	$44.13	$47.08	$54.15	$59.94	$66.03
100	$40.90	$41.25	$44.53	$47.79	$54.74	$60.53	$66.69
101	$40.92	$41.25	$44.53	$47.80	$54.77	$60.54	$66.70
102	$41.26	$41.77	$45.02	$48.20	$54.89	$60.55	$66.73
103	$42.38	$42.42	$45.58	$48.69	$55.93	$61.61	$67.32
104	$42.65	$43.03	$46.13	$49.20	$56.10	$61.79	$67.95
105	$43.35	$43.67	$46.66	$50.22	$56.97	$62.15	$68.53

106	$44.06	$44.32	$47.19	$50.23	$56.98	$62.72	$69.17
107	$44.71	$44.99	$48.19	$51.21	$57.49	$63.26	$70.40
108	$45.35	$45.64	$48.28	$51.25	$58.02	$63.81	$70.41
109	$46.00	$46.25	$48.80	$51.74	$58.54	$64.36	$71.04
110	$46.56	$46.94	$49.36	$52.24	$59.11	$64.93	$71.65
111	$47.08	$47.46	$50.88	$53.26	$59.60	$65.46	$73.12
112	$48.04	$48.45	$50.94	$53.27	$60.11	$66.03	$73.20
113	$48.10	$48.49	$51.50	$53.76	$60.65	$66.58	$74.53
114	$48.60	$49.50	$52.07	$54.81	$61.67	$67.70	$75.02
115	$49.13	$50.06	$52.14	$54.95	$61.68	$67.71	$75.03
116	$49.63	$50.25	$53.21	$55.20	$62.09	$68.11	$75.49
117	$50.13	$50.78	$53.74	$56.22	$62.60	$69.19	$76.71
118	$50.65	$51.82	$53.80	$56.39	$63.11	$69.20	$77.40
119	$51.19	$51.87	$54.34	$56.71	$63.65	$69.74	$78.31
120	$52.08	$52.84	$54.90	$57.24	$64.16	$70.29	$78.41
121	$52.65	$53.13	$55.48	$57.64	$64.56	$70.69	$78.76
122	$53.02	$53.64	$56.03	$58.16	$65.08	$71.79	$79.41
123	$53.55	$53.69	$57.15	$58.66	$65.59	$71.97	$80.04
124	$54.07	$54.74	$57.74	$59.19	$66.13	$72.32	$80.64
125	$54.61	$54.74	$57.77	$59.70	$66.63	$72.87	$81.24
126	$55.65	$55.81	$59.46	$60.09	$67.02	$73.80	$83.33
127	$55.71	$55.84	$59.48	$60.61	$67.53	$73.81	$83.34
128	$56.23	$56.25	$60.07	$61.14	$68.56	$75.14	$84.58
129	$57.30	$57.51	$60.65	$61.67	$68.57	$75.15	$84.58
130	$57.32	$57.52	$61.20	$62.13	$69.06	$75.41	$85.04
131	$57.84	$57.88	$61.96	$62.57	$69.44	$76.33	$85.87
132	$58.39	$59.01	$61.96	$63.07	$69.96	$76.34	$86.29
133	$58.93	$59.10	$62.38	$63.57	$70.45	$76.87	$86.58
134	$59.47	$59.56	$62.99	$64.11	$70.98	$77.40	$86.95
135	$59.93	$60.72	$63.54	$64.64	$71.57	$77.97	$88.20
136	$60.43	$61.44	$65.20	$65.20	$72.14	$78.54	$88.22
137	$60.95	$61.45	$65.66	$65.67	$72.56	$79.03	$88.80
138	$61.51	$62.43	$66.63	$66.84	$73.83	$80.44	$90.41
139	$62.07	$63.05	$66.63	$66.85	$74.07	$80.45	$90.42
140	$62.61	$63.25	$66.65	$67.38	$74.44	$80.79	$90.68
141	$63.16	$63.66	$67.88	$67.91	$74.85	$81.19	$91.13
142	$63.43	$64.25	$67.89	$68.46	$75.41	$81.75	$91.73
143	$63.99	$64.84	$68.49	$69.01	$75.98	$82.34	$92.36
144	$64.55	$65.43	$69.82	$69.83	$76.56	$82.89	$92.99
145	$64.77	$67.35	$70.39	$70.42	$77.14	$83.43	$93.60
146	$65.33	$67.36	$70.40	$70.65	$77.71	$83.99	$94.21
147	$66.31	$67.38	$71.06	$71.23	$78.27	$84.56	$94.84
148	$66.48	$67.87	$71.80	$71.81	$79.42	$85.12	$95.48
149	$67.24	$68.46	$72.34	$72.35	$79.59	$85.66	$96.55
150	$67.25	$69.09	$73.53	$74.77	$80.01	$86.26	$97.18

Single National Carrier Pricing

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P		
Wgt/Zone	**51**	**54**
1	12.09	19.09
2	13.20	20.06
3	13.71	21.12
4	14.66	22.13
5	15.62	22.92
6	16.46	23.99
7	17.24	24.64
8	18.02	25.56
9	18.81	26.11
10	19.64	26.97
11	20.33	27.97
12	21.01	28.95
13	21.73	29.91
14	22.47	30.88
15	23.30	31.90
16	24.09	32.91
17	24.92	34.01
18	25.83	35.08
19	26.68	36.29
20	27.33	37.37
21	28.10	38.43
22	28.99	39.59
23	29.81	40.74
24	30.62	41.75
25	31.31	42.91
26	32.17	44.02
27	32.96	45.12
28	33.74	46.30
29	34.51	47.40
30	35.32	48.54
31	36.10	49.56
32	36.88	50.73
33	37.68	51.88
34	38.37	52.95
35	39.24	53.83
36	39.95	54.94
37	40.88	56.09
38	41.60	57.06
39	42.40	58.00
40	43.22	59.02
41	43.98	60.02
42	44.67	60.93
43	45.51	61.95
44	46.19	62.89
45	46.93	63.97

Single National Carrier Pricing

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P		
Wgt/Zone	**51**	**54**
46	47.68	64.87
47	48.43	65.90
48	49.15	66.92
49	49.98	67.84
50	50.83	68.81
51	52.35	70.34
52	52.35	70.34
53	53.77	71.73
54	53.77	71.73
55	55.12	73.17
56	55.12	73.17
57	56.24	74.60
58	56.24	74.60
59	57.49	75.99
60	57.49	75.99
61	58.55	77.61
62	58.55	77.61
63	59.60	79.00
64	59.60	79.00
65	60.40	80.35
66	60.40	80.35
67	61.36	81.86
68	61.36	81.86
69	62.25	83.34
70	62.25	83.34
71	63.18	84.78
72	63.18	84.78
73	64.18	86.55
74	64.18	86.55
75	65.12	88.35
76	65.12	88.35
77	65.64	89.59
78	65.64	89.59
79	66.45	91.60
80	66.45	91.60
81	66.98	93.63
82	66.98	93.63
83	67.70	95.51
84	67.70	95.51
85	68.17	97.67
86	68.17	97.67
87	68.96	99.58
88	68.96	99.58
89	69.65	101.51
90	69.65	101.51

Single National Carrier Pricing

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P		
Wgt/Zone	**51**	**54**
91	70.16	103.60
92	70.16	103.60
93	70.90	105.46
94	70.90	105.46
95	71.55	107.45
96	71.55	107.45
97	72.19	109.47
98	72.19	109.47
99	72.76	111.38
100	72.76	111.38
101	76.50	116.68
102	76.50	116.68
103	76.50	116.68
104	76.50	116.68
105	76.50	116.68
106	79.17	121.86
107	79.17	121.86
108	79.17	121.86
109	79.17	121.86
110	79.17	121.86
111	81.82	127.00
112	81.82	127.00
113	81.82	127.00
114	81.82	127.00
115	81.82	127.00
116	84.14	132.28
117	84.14	132.28
118	84.14	132.28
119	84.14	132.28
120	84.14	132.28
121	86.34	137.42
122	86.34	137.42
123	86.34	137.42
124	86.34	137.42
125	86.34	137.42
126	88.40	142.56
127	88.40	142.56
128	88.40	142.56
129	88.40	142.56
130	88.40	142.56
131	90.41	148.26
132	90.41	148.26
133	90.41	148.26
134	90.41	148.26
135	90.41	148.26

Single National Carrier Pricing

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P		
Wgt/Zone	**51**	**54**
136	92.51	153.97
137	92.51	153.97
138	92.51	153.97
139	92.51	153.97
140	92.51	153.97
141	94.53	159.58
142	94.53	159.58
143	94.53	159.58
144	94.53	159.58
145	94.53	159.58
146	96.58	165.18
147	96.58	165.18
148	96.58	165.18
149	96.58	165.18
150	96.58	165.18

Single National Carrier Pricing

FedEx Ground ~ to/from/intra Alaska & Hawaii OB/3P/IB/RB

Wgt/Zone	9	14	17	22	23	25	92	96
	To HI	Intra Oahu	To AK	Intra Alaska	From AK	From AK	From HI	From HI
1	18.41	4.27	18.41	4.27	7.18	7.41	7.18	7.41
2	20.45	4.32	20.45	4.32	7.75	7.97	7.75	7.97
3	22.31	4.35	22.31	4.35	9.13	9.37	9.13	9.37
4	24.38	4.40	24.38	4.40	10.29	10.85	10.29	10.85
5	26.57	4.45	26.57	4.45	11.68	12.31	11.68	12.31
6	28.84	4.56	28.84	4.56	13.16	13.86	13.16	13.86
7	30.82	4.74	30.82	4.74	14.57	15.34	14.57	15.34
8	32.66	4.92	32.66	4.92	16.05	16.91	16.05	16.91
9	34.97	5.08	34.97	5.08	17.46	18.47	17.46	18.47
10	37.12	5.26	37.12	5.26	18.90	20.03	18.90	20.03
11	39.26	5.43	39.26	5.43	20.35	21.54	20.35	21.54
12	40.94	5.65	40.94	5.65	21.70	23.05	21.70	23.05
13	42.60	5.81	42.60	5.81	22.98	24.44	22.98	24.44
14	44.40	6.04	44.40	6.04	24.20	25.88	24.20	25.88
15	46.04	6.21	46.04	6.21	25.39	27.27	25.39	27.27
16	48.27	6.36	48.27	6.36	26.54	28.57	26.54	28.57
17	49.97	6.56	49.97	6.56	27.79	30.09	27.79	30.09
18	52.24	6.73	52.24	6.73	29.08	31.55	29.08	31.55
19	54.36	6.95	54.36	6.95	30.33	33.05	30.33	33.05
20	56.37	7.15	56.37	7.15	31.56	34.52	31.56	34.52
21	59.01	7.48	59.01	7.48	33.31	36.73	33.31	36.73
22	60.83	7.65	60.83	7.65	34.39	38.16	34.39	38.16
23	62.68	7.86	62.68	7.86	35.46	39.61	35.46	39.61
24	64.72	8.08	64.72	8.08	36.52	41.06	36.52	41.06
25	66.74	8.31	66.74	8.31	37.71	42.46	37.71	42.46
26	68.99	8.51	68.99	8.51	38.88	43.86	38.88	43.86
27	70.90	8.72	70.90	8.72	40.00	45.19	40.00	45.19
28	72.81	8.94	72.81	8.94	41.15	46.57	41.15	46.57
29	74.59	9.16	74.59	9.16	42.31	47.90	42.31	47.90
30	76.37	9.33	76.37	9.33	43.46	49.26	43.46	49.26
31	78.27	9.54	78.27	9.54	44.60	50.58	44.60	50.58
32	79.96	9.70	79.96	9.70	45.69	51.79	45.69	51.79
33	81.63	9.85	81.63	9.85	46.75	52.92	46.75	52.92
34	83.44	10.04	83.44	10.04	47.78	53.96	47.78	53.96
35	85.52	10.20	85.52	10.20	48.68	54.95	48.68	54.95
36	87.52	10.38	87.52	10.38	49.53	55.88	49.53	55.88
37	89.51	10.54	89.51	10.54	50.38	56.77	50.38	56.77
38	91.66	10.71	91.66	10.71	51.19	57.68	51.19	57.68
39	93.65	10.88	93.65	10.88	52.06	58.58	52.06	58.58
40	95.64	11.05	95.64	11.05	52.92	59.59	52.92	59.59
41	97.48	11.20	97.48	11.20	53.79	60.64	53.79	60.64
42	99.32	11.38	99.32	11.38	54.64	61.71	54.64	61.71
43	101.33	11.51	101.33	11.51	55.42	62.78	55.42	62.78
44	103.36	11.70	103.36	11.70	56.28	63.81	56.28	63.81
45	105.37	11.86	105.37	11.86	57.14	64.89	57.14	64.89
46	107.40	12.03	107.40	12.03	57.99	65.96	57.99	65.96
47	109.45	12.16	109.45	12.16	58.86	67.02	58.86	67.02
48	111.34	12.38	111.34	12.38	59.68	68.07	59.68	68.07
49	113.22	12.57	113.22	12.57	60.52	69.04	60.52	69.04
50	115.15	12.76	115.15	12.76	61.38	69.94	61.38	69.94
51	117.09	12.96	117.09	12.96	62.14	70.88	62.14	70.88
52	118.98	13.15	118.98	13.15	62.84	71.77	62.84	71.77
53	120.80	13.34	120.80	13.34	63.53	72.68	63.53	72.68
54	122.72	13.56	122.72	13.56	64.22	73.56	64.22	73.56
55	124.61	13.78	124.61	13.78	64.90	74.52	64.90	74.52

Single National Carrier Pricing

FedEx Ground ~ to/from/intra Alaska & Hawaii OB/3P/IB/RB

Wgt/Zone	9	14	17	22	23	25	92	96
	To HI	Intra Oahu	To AK	Intra Alaska	From AK	From AK	From HI	From HI
56	126.54	13.96	126.54	13.96	65.52	75.33	65.52	75.33
57	128.53	14.16	128.53	14.16	66.11	76.08	66.11	76.08
58	130.45	14.37	130.45	14.37	66.73	76.87	66.73	76.87
59	132.45	14.53	132.45	14.53	67.38	77.62	67.38	77.62
60	134.54	14.74	134.54	14.74	67.95	78.37	67.95	78.37
61	136.17	14.95	136.17	14.95	68.58	79.07	68.58	79.07
62	138.43	15.12	138.43	15.12	69.22	79.74	69.22	79.74
63	140.67	15.32	140.67	15.32	69.83	80.43	69.83	80.43
64	143.03	15.53	143.03	15.53	70.40	81.09	70.40	81.09
65	145.36	15.74	145.36	15.74	71.00	81.80	71.00	81.80
66	147.60	15.92	147.60	15.92	71.52	82.46	71.52	82.46
67	149.83	16.14	149.83	16.14	72.08	83.14	72.08	83.14
68	151.98	16.34	151.98	16.34	72.57	83.84	72.57	83.84
69	154.24	16.53	154.24	16.53	73.14	84.50	73.14	84.50
70	157.48	16.72	157.48	16.72	73.67	85.19	73.67	85.19
71	159.89	16.93	159.89	16.93	74.17	85.84	74.17	85.84
72	162.27	17.47	162.27	17.47	74.76	86.57	74.76	86.57
73	164.64	18.05	164.64	18.05	75.29	87.23	75.29	87.23
74	166.21	18.62	166.21	18.62	75.91	87.88	75.91	87.88
75	168.11	19.20	168.11	19.20	76.57	88.60	76.57	88.60
76	170.18	19.77	170.18	19.77	77.29	89.30	77.29	89.30
77	171.60	20.34	171.60	20.34	77.95	89.99	77.95	89.99
78	172.49	20.91	172.49	20.91	78.74	90.63	78.74	90.63
79	172.54	21.49	172.54	21.49	79.54	91.32	79.54	91.32
80	174.33	22.06	174.33	22.06	80.28	92.00	80.28	92.00
81	175.81	22.62	175.81	22.62	81.03	92.68	81.03	92.68
82	176.68	23.21	176.68	23.21	81.72	93.35	81.72	93.35
83	178.63	23.79	178.63	23.79	82.43	94.06	82.43	94.06
84	180.68	24.35	180.68	24.35	83.13	94.71	83.13	94.71
85	182.76	24.94	182.76	24.94	83.82	95.45	83.82	95.45
86	184.68	25.50	184.68	25.50	84.57	96.08	84.57	96.08
87	186.77	26.04	186.77	26.04	85.34	96.82	85.34	96.82
88	188.83	26.62	188.83	26.62	86.11	97.45	86.11	97.45
89	190.78	27.19	190.78	27.19	86.81	98.14	86.81	98.14
90	192.73	27.79	192.73	27.79	87.51	98.81	87.51	98.81
91	194.79	28.34	194.79	28.34	88.19	99.51	88.19	99.51
92	196.65	28.91	196.65	28.91	88.89	100.19	88.89	100.19
93	198.58	29.48	198.58	29.48	89.59	100.86	89.59	100.86
94	200.44	30.07	200.44	30.07	90.25	101.55	90.25	101.55
95	202.37	30.63	202.37	30.63	91.04	102.20	91.04	102.20
96	204.24	31.21	204.24	31.21	91.81	102.91	91.81	102.91
97	206.21	31.77	206.21	31.77	92.56	103.57	92.56	103.57
98	208.01	32.36	208.01	32.36	93.34	104.28	93.34	104.28
99	209.97	32.93	209.97	32.93	94.05	104.98	94.05	104.98
100	211.93	33.50	211.93	33.50	94.71	105.62	94.71	105.62
101	213.89	34.05	213.89	34.05	95.45	106.33	95.45	106.33
102	215.85	34.63	215.85	34.63	96.12	106.99	96.12	106.99
103	217.78	35.21	217.78	35.21	96.88	107.70	96.88	107.70
104	219.84	35.79	219.84	35.79	97.64	108.37	97.64	108.37
105	221.78	36.35	221.78	36.35	98.39	109.06	98.39	109.06
106	223.86	36.94	223.86	36.94	99.11	109.74	99.11	109.74
107	225.92	37.52	225.92	37.52	99.82	110.39	99.82	110.39
108	227.98	38.09	227.98	38.09	100.49	111.08	100.49	111.08
109	229.94	38.65	229.94	38.65	101.15	111.75	101.15	111.75
110	231.88	39.23	231.88	39.23	101.94	112.46	101.94	112.46

Single National Carrier Pricing

FedEx Ground ~ to/from/intra Alaska & Hawaii OB/3P/IB/RB

Wgt/Zone	9	14	17	22	23	25	92	96
	To HI	Intra Oahu	To AK	Intra Alaska	From AK	From AK	From HI	From HI
111	234.50	39.79	234.50	39.79	102.71	113.12	102.71	113.12
112	237.16	40.37	237.16	40.37	103.49	113.88	103.49	113.88
113	239.25	40.94	239.25	40.94	104.15	114.67	104.15	114.67
114	241.30	41.52	241.30	41.52	104.89	115.40	104.89	115.40
115	243.37	42.09	243.37	42.09	105.57	116.13	105.57	116.13
116	245.37	42.65	245.37	42.65	106.27	116.93	106.27	116.93
117	247.31	43.23	247.31	43.23	107.00	117.69	107.00	117.69
118	249.26	43.82	249.26	43.82	107.80	118.42	107.80	118.42
119	252.88	44.39	252.88	44.39	108.54	119.12	108.54	119.12
120	254.95	44.96	254.95	44.96	109.30	119.81	109.30	119.81
121	257.16	45.52	257.16	45.52	110.10	120.47	110.10	120.47
122	259.30	46.14	259.30	46.14	110.87	121.13	110.87	121.13
123	261.54	46.69	261.54	46.69	111.61	121.86	111.61	121.86
124	263.71	47.25	263.71	47.25	112.39	122.52	112.39	122.52
125	265.91	47.81	265.91	47.81	113.14	123.24	113.14	123.24
126	268.08	48.41	268.08	48.41	113.95	123.88	113.95	123.88
127	270.28	48.97	270.28	48.97	114.71	124.59	114.71	124.59
128	272.47	49.55	272.47	49.55	115.45	125.33	115.45	125.33
129	274.66	50.09	274.66	50.09	116.25	126.06	116.25	126.06
130	276.88	50.68	276.88	50.68	117.01	126.81	117.01	126.81
131	280.40	51.27	280.40	51.27	117.75	127.62	117.75	127.62
132	282.60	51.84	282.60	51.84	118.56	128.36	118.56	128.36
133	284.77	52.39	284.77	52.39	119.31	129.11	119.31	129.11
134	287.00	52.97	287.00	52.97	120.08	129.87	120.08	129.87
135	289.21	53.53	289.21	53.53	120.86	130.56	120.86	130.56
136	291.39	54.14	291.39	54.14	121.64	131.24	121.64	131.24
137	293.60	54.69	293.60	54.69	122.39	131.93	122.39	131.93
138	295.82	55.25	295.82	55.25	123.19	132.61	123.19	132.61
139	298.00	55.83	298.00	55.83	123.93	133.27	123.93	133.27
140	300.08	56.41	300.08	56.41	124.69	133.98	124.69	133.98
141	302.18	56.97	302.18	56.97	125.42	134.62	125.42	134.62
142	304.30	57.53	304.30	57.53	126.24	135.34	126.24	135.34
143	306.36	58.11	306.36	58.11	126.99	136.00	126.99	136.00
144	308.49	58.70	308.49	58.70	127.76	136.79	127.76	136.79
145	310.63	59.29	310.63	59.29	128.51	137.50	128.51	137.50
146	312.86	59.84	312.86	59.84	129.29	138.28	129.29	138.28
147	315.06	60.40	315.06	60.40	130.08	139.04	130.08	139.04
148	317.28	60.98	317.28	60.98	130.85	139.77	130.85	139.77
149	321.01	61.56	321.01	61.56	131.63	140.56	131.63	140.56
150	323.21	62.13	323.21	62.13	132.37	141.30	132.37	141.30

Single National Carrier Pricing

FedEx Ground Multiweight

Rates ($) Per 100 Lbs, For Multiweight Service For Shipments 200 Lbs and greater

	Rated Shipment Weight	2	3	4	5	6	7	8
Rate ($) per/lb	200 to 299 lbs.	$18.03	$23.32	$28.62	$30.36	$30.36	$30.36	$30.36
Hundredweight	300 to 399 lbs.	$17.01	$22.24	$27.39	$30.36	$30.36	$30.36	$30.36
	400 to 499 lbs.	$14.99	$19.56	$24.12	$29.93	$30.36	$30.36	$30.36
	500 to 999 lbs.	$12.26	$16.06	$19.74	$24.52	$28.51	$32.43	$36.45
	1000 Plus lbs.	$12.60	$16.34	$20.09	$25.04	$29.11	$33.13	$37.25

Minimum Average Package Weight :	15	Lbs	
Minimum Charge per Shipment Zones :	$37.49	$44.99	
Minimum Shipment Zones	2-3	4-8	
Multiweight Tier	100	100	
Minimum Shipment Weight :	200	Lbs	

Single National Carrier Pricing

Wgt/Zone	2	3	4	5	6	7	8
1	4.17	4.18	4.19	4.30	4.33	4.38	4.51
2	4.18	4.19	4.25	4.48	4.73	4.73	4.73
3	4.19	4.22	4.63	4.73	4.73	4.79	5.16
4	4.22	4.24	4.64	4.73	4.91	5.05	5.51
5	4.23	4.40	4.64	4.80	5.10	5.31	5.83
6	4.24	4.54	4.64	4.80	5.17	5.35	5.85
7	4.42	4.64	4.64	4.97	5.27	5.56	6.13
8	4.56	4.64	4.64	5.06	5.45	5.80	6.50
9	4.64	4.64	4.75	5.19	5.59	6.12	6.95
10	4.64	4.64	4.78	5.21	5.83	6.56	7.40
11	4.64	4.64	4.80	5.25	5.88	6.80	7.71
12	4.64	4.64	4.87	5.36	6.17	7.27	8.24
13	4.64	4.64	4.95	5.51	6.45	7.74	8.82
14	4.64	4.78	5.03	5.64	6.80	8.19	9.40
15	4.64	4.92	5.11	5.76	7.17	8.67	9.97
16	4.73	5.00	5.21	5.86	7.46	9.02	10.41
17	4.78	5.17	5.37	6.12	7.82	9.47	10.93
18	4.84	5.36	5.55	6.42	8.21	9.90	11.49
19	4.95	5.54	5.75	6.73	8.57	10.33	12.05
20	5.01	5.67	5.91	7.11	9.03	10.89	12.76
21	5.13	5.86	6.13	7.17	9.12	10.94	12.86
22	5.26	6.04	6.36	7.46	9.49	11.39	13.43
23	5.38	6.24	6.54	7.73	9.86	11.80	13.97
24	5.53	6.39	6.78	7.95	10.21	12.22	14.52
25	5.66	6.54	6.99	8.20	10.61	12.63	15.09
26	5.80	6.72	7.19	8.49	10.97	13.05	15.62
27	5.92	6.90	7.40	8.74	11.37	13.47	16.17
28	6.06	7.04	7.65	8.99	11.74	13.89	16.73
29	6.21	7.19	7.86	9.27	12.10	14.33	17.29
30	6.36	7.38	8.11	9.55	12.50	14.72	17.86
31	6.46	7.54	8.31	9.80	12.83	15.15	18.38
32	6.51	7.69	8.55	10.09	13.22	15.57	18.95
33	6.66	7.86	8.75	10.36	13.57	15.98	19.48
34	6.79	8.07	8.96	10.64	13.93	16.40	20.02
35	6.92	8.22	9.20	10.90	14.29	16.82	20.55
36	7.03	8.37	9.41	11.17	14.65	17.23	21.04
37	7.13	8.57	9.59	11.43	14.98	17.65	21.43
38	7.27	8.73	9.82	11.74	15.31	18.08	21.85
39	7.37	8.90	10.05	11.97	15.65	18.50	22.26
40	7.48	9.10	10.25	12.25	15.99	18.92	22.66
41	7.61	9.26	10.44	12.52	16.33	19.35	23.07
42	7.73	9.42	10.67	12.78	16.65	19.76	23.45
43	7.81	9.57	10.89	13.05	16.96	20.17	23.86
44	7.90	9.74	11.05	13.33	17.25	20.58	24.27
45	8.03	9.92	11.29	13.62	17.55	21.01	24.67
46	8.11	10.09	11.43	13.86	17.82	21.42	25.09
47	8.18	10.21	11.61	14.09	18.08	21.85	25.50
48	8.22	10.36	11.80	14.36	18.34	22.27	25.88
49	8.24	10.36	11.97	14.58	18.60	22.68	26.28
50	8.27	10.38	11.98	14.63	18.82	23.10	26.69
51	8.31	10.41	11.99	14.67	18.93	23.18	26.79
52	8.33	10.43	12.04	14.72	19.03	23.24	26.90
53	8.40	10.57	12.17	14.94	19.06	23.33	26.96
54	8.50	10.66	12.34	15.12	19.08	23.57	27.37
55	8.59	10.72	12.45	15.32	19.32	23.74	27.75

Single National Carrier Pricing

Wgt/Zone	2	3	4	5	6	7	8
56	8.68	10.83	12.60	15.56	19.52	23.91	28.15
57	8.75	10.94	12.74	15.80	19.73	24.10	28.49
58	8.82	11.05	12.86	15.94	19.97	24.25	28.78
59	8.93	11.18	13.03	16.11	20.16	24.39	28.99
60	8.99	11.33	13.18	16.21	20.30	24.52	29.16
61	9.10	11.41	13.32	16.40	20.51	24.65	29.35
62	9.16	11.50	13.43	16.55	20.64	24.80	29.54
63	9.26	11.61	13.56	16.69	20.78	24.97	29.70
64	9.32	11.75	13.70	16.81	20.92	25.14	29.90
65	9.41	11.89	13.86	16.93	21.11	25.25	30.05
66	9.48	12.03	14.00	17.03	21.32	25.40	30.28
67	9.55	12.14	14.19	17.15	21.51	25.53	30.35
68	9.61	12.26	14.26	17.21	21.62	25.66	30.42
69	9.69	12.38	14.28	17.23	21.73	25.78	30.50
70	9.78	12.51	14.33	17.26	21.85	25.94	30.59
71	9.88	12.53	14.34	17.29	21.93	26.10	30.68
72	10.36	12.90	14.43	17.44	21.98	26.12	30.70
73	10.89	13.35	14.76	17.88	22.06	26.19	30.72
74	11.40	13.85	15.23	18.35	22.49	26.38	30.75
75	11.91	14.29	15.65	18.81	22.89	26.87	30.77
76	12.42	14.76	16.13	19.29	23.28	27.37	30.81
77	12.95	15.24	16.55	19.68	23.72	27.86	30.89
78	13.44	15.73	17.00	20.12	24.13	28.33	30.93
79	13.94	16.18	17.44	20.58	24.53	28.76	31.06
80	14.46	16.67	17.88	21.03	24.96	29.13	31.42
81	14.84	17.06	18.31	21.31	25.28	29.55	31.83
82	15.33	17.49	18.76	21.78	25.60	29.95	32.18
83	15.86	17.91	19.20	22.18	26.01	30.35	32.56
84	16.39	18.35	19.61	22.60	26.39	30.72	32.91
85	16.93	18.80	20.02	23.04	26.80	31.06	33.28
86	17.49	19.27	20.46	23.45	27.16	31.38	33.66
87	18.02	19.69	20.94	23.88	27.52	31.72	34.02
88	18.59	20.16	21.36	24.30	27.88	32.04	34.41
89	19.13	20.59	21.81	24.72	28.24	32.42	34.78
90	19.68	21.07	22.22	25.07	28.57	32.72	35.13
91	20.18	21.52	22.71	25.51	28.95	33.05	35.51
92	20.68	21.95	23.12	25.85	29.31	33.40	35.91
93	21.15	22.41	23.63	26.26	29.65	33.73	36.27
94	21.66	22.87	24.03	26.60	30.00	34.11	36.62
95	22.16	23.30	24.53	27.00	30.35	34.49	37.03
96	22.67	23.75	25.04	27.44	30.72	34.82	37.38
97	23.18	24.22	25.45	27.86	31.07	35.18	37.78
98	23.71	24.60	25.94	28.20	31.42	35.53	38.16
99	24.23	25.00	26.42	28.54	31.81	35.90	38.53
100	24.75	25.41	26.91	28.99	32.14	36.24	38.92
101	29.09	29.91	31.99	34.25	37.55	42.27	45.35
102	29.39	30.37	32.35	34.74	37.93	42.69	45.80
103	29.91	30.83	32.76	35.11	38.35	43.09	46.20
104	30.37	31.31	33.17	35.46	38.73	43.50	46.64
105	30.88	31.81	33.55	35.88	39.13	43.93	47.05
106	31.37	32.27	33.98	36.24	39.52	44.31	47.46
107	31.90	32.77	34.38	36.61	39.89	44.75	47.90
108	32.44	33.26	34.78	37.02	40.31	45.15	48.32
109	32.91	33.73	35.17	37.38	40.67	45.54	48.74
110	33.47	34.22	35.59	37.77	41.10	45.98	49.18

Single National Carrier Pricing

Wgt/Zone	2	3	4	5	6	7	8
111	33.84	34.63	36.00	38.16	41.49	46.39	49.58
112	34.18	35.03	36.43	38.54	41.90	46.79	50.02
113	34.56	35.41	36.83	38.93	42.27	47.21	50.41
114	34.91	35.83	37.23	39.30	42.69	47.62	50.84
115	35.31	36.24	37.67	39.70	43.06	48.02	51.27
116	35.66	36.61	38.07	40.07	43.48	48.44	51.67
117	36.02	37.04	38.47	40.47	43.88	48.85	52.09
118	36.43	37.43	38.92	40.86	44.26	49.24	52.50
119	36.78	37.86	39.32	41.23	44.68	49.67	52.91
120	37.40	38.27	39.75	41.63	45.07	50.07	53.34
121	37.89	38.66	40.17	42.02	45.48	50.49	53.76
122	38.28	39.09	40.59	42.41	45.87	50.89	54.18
123	38.65	39.50	41.03	42.81	46.30	51.32	54.61
124	39.06	39.91	41.46	43.20	46.68	51.71	55.04
125	39.42	40.34	41.90	43.58	47.08	52.10	55.43
126	39.81	40.76	42.31	44.00	47.48	52.52	55.88
127	40.20	41.17	42.78	44.38	47.89	52.92	56.30
128	40.59	41.61	43.20	44.78	48.30	53.33	56.71
129	40.97	42.02	43.62	45.17	48.68	53.75	57.15
130	41.38	42.44	44.05	45.53	49.10	54.16	57.57
131	41.76	42.88	44.50	45.95	49.51	54.57	58.00
132	42.16	43.32	44.94	46.35	49.92	54.98	58.40
133	42.56	43.73	45.39	46.73	50.31	55.36	58.85
134	42.93	44.18	45.83	47.15	50.74	55.78	59.27
135	43.36	44.60	46.30	47.57	51.12	56.19	59.68
136	43.73	45.03	46.73	47.95	51.53	56.59	60.15
137	44.13	45.47	47.20	48.33	51.96	56.99	60.54
138	44.52	45.90	47.64	48.74	52.36	57.40	60.97
139	44.92	46.35	48.07	49.16	52.77	57.81	61.40
140	45.33	46.79	48.54	49.54	53.19	58.23	61.82
141	45.72	47.23	48.98	49.95	53.57	58.61	62.25
142	46.14	47.70	49.45	50.35	53.97	59.02	62.67
143	46.55	48.10	49.91	50.78	54.39	59.44	63.11
144	46.95	48.56	50.35	51.14	54.79	59.83	63.51
145	47.33	49.02	50.84	51.56	55.22	60.25	63.96
146	47.76	49.47	51.32	51.99	55.63	60.65	64.35
147	48.17	49.92	51.75	52.38	56.04	61.04	64.80
148	48.57	50.35	52.22	52.79	56.47	61.48	65.22
149	48.97	50.82	52.70	53.21	56.87	61.85	65.63
150	49.41	51.31	53.15	53.62	57.27	62.26	66.06

Single National Carrier Pricing

Weight	2	3	4	5	6	7	8
1	$6.02	$6.02	$6.02	$6.02	$6.02	$6.02	$6.02
2	$6.02	$6.02	$6.02	$6.02	$6.12	$6.36	$6.47
3	$6.02	$6.02	$6.05	$6.31	$6.56	$6.78	$7.11
4	$6.02	$6.02	$6.36	$6.65	$6.83	$7.29	$7.63
5	$6.02	$6.02	$6.58	$6.95	$7.25	$7.62	$8.05
6	$6.02	$6.05	$6.79	$7.15	$7.41	$7.82	$8.19
7	$6.02	$6.20	$6.91	$7.38	$7.56	$8.03	$8.60
8	$6.02	$6.36	$7.09	$7.51	$7.78	$8.28	$8.88
9	$6.02	$6.50	$7.17	$7.58	$7.95	$8.62	$9.36
10	$6.20	$6.69	$7.38	$7.80	$8.18	$8.87	$9.64
11	$6.38	$6.89	$7.60	$8.03	$8.42	$9.13	$9.92
12	$6.57	$7.09	$7.82	$8.27	$8.67	$9.40	$10.21
13	$6.76	$7.30	$8.05	$8.51	$8.93	$9.68	$10.51
14	$6.96	$7.51	$8.29	$8.76	$9.19	$9.97	$10.82
15	$7.16	$7.73	$8.53	$9.02	$9.46	$10.26	$11.14
16	$7.37	$7.96	$8.78	$9.29	$9.74	$10.56	$11.47
17	$7.59	$8.19	$9.04	$9.56	$10.03	$10.87	$11.81
18	$7.81	$8.43	$9.31	$9.84	$10.33	$11.19	$12.16
19	$8.04	$8.68	$9.58	$10.13	$10.63	$11.52	$12.52
20	$8.28	$8.94	$9.86	$10.43	$10.94	$11.86	$12.89
21	$8.52	$9.20	$10.15	$10.74	$11.26	$12.21	$13.27
22	$8.77	$9.47	$10.45	$11.06	$11.59	$12.57	$13.66
23	$9.03	$9.75	$10.76	$11.39	$11.93	$12.94	$14.06
24	$9.30	$10.04	$11.08	$11.73	$12.28	$13.32	$14.48
25	$9.57	$10.34	$11.41	$12.08	$12.64	$13.71	$14.91
26	$9.85	$10.65	$11.75	$12.44	$13.01	$14.12	$15.35
27	$10.14	$10.96	$12.10	$12.81	$13.40	$14.54	$15.81
28	$10.44	$11.28	$12.46	$13.19	$13.80	$14.97	$16.28
29	$10.75	$11.61	$12.83	$13.58	$14.21	$15.41	$16.76
30	$11.07	$11.95	$13.21	$13.98	$14.63	$15.87	$17.26
31	$11.40	$12.30	$13.60	$14.39	$15.06	$16.34	$17.77
32	$11.74	$12.66	$14.00	$14.82	$15.51	$16.83	$18.30
33	$12.09	$13.03	$14.42	$15.26	$15.97	$17.33	$18.84
34	$12.45	$13.42	$14.85	$15.71	$16.44	$17.84	$19.40
35	$12.82	$13.82	$15.29	$16.18	$16.93	$18.37	$19.98
36	$13.20	$14.23	$15.74	$16.66	$17.43	$18.92	$20.57
37	$13.59	$14.65	$16.21	$17.15	$17.95	$19.48	$21.18
38	$13.99	$15.08	$16.69	$17.66	$18.48	$20.06	$21.81
39	$14.40	$15.53	$17.19	$18.18	$19.03	$20.66	$22.46
40	$14.83	$15.99	$17.70	$18.72	$19.60	$21.27	$23.13
41	$15.27	$16.46	$18.23	$19.28	$20.18	$21.90	$23.82
42	$15.72	$16.95	$18.77	$19.85	$20.78	$22.55	$24.53
43	$16.19	$17.45	$19.33	$20.44	$21.40	$23.22	$25.26
44	$16.67	$17.97	$19.90	$21.05	$22.04	$23.91	$26.01
45	$17.17	$18.50	$20.49	$21.68	$22.70	$24.62	$26.79
46	$17.68	$19.05	$21.10	$22.33	$23.38	$25.35	$27.59
47	$18.21	$19.62	$21.73	$22.99	$24.08	$26.11	$28.41
48	$18.75	$20.20	$22.38	$23.67	$24.80	$26.89	$29.26
49	$19.31	$20.80	$23.05	$24.38	$25.54	$27.69	$30.13
50	$19.88	$21.42	$23.74	$25.11	$26.30	$28.52	$31.03

Single National Carrier Pricing

Weight	2	3	4	5	6	7	8
51	$20.47	$22.06	$24.45	$25.86	$27.08	$29.37	$31.96
52	$21.08	$22.72	$25.18	$26.63	$27.89	$30.25	$32.91
53	$21.71	$23.40	$25.93	$27.42	$28.72	$31.15	$33.89
54	$22.36	$24.10	$26.70	$28.24	$29.58	$32.08	$34.90
55	$23.03	$24.82	$27.50	$29.08	$30.46	$33.04	$35.94
56	$23.72	$25.56	$28.32	$29.95	$31.37	$34.03	$37.01
57	$24.43	$26.32	$29.16	$30.84	$32.31	$35.05	$38.12
58	$25.16	$27.10	$30.03	$31.76	$33.27	$36.10	$39.26
59	$25.91	$27.91	$30.93	$32.71	$34.26	$37.18	$40.43
60	$26.68	$28.74	$31.85	$33.69	$35.28	$38.29	$41.64
61	$27.48	$29.60	$32.80	$34.70	$36.33	$39.43	$42.88
62	$28.30	$30.48	$33.78	$35.74	$37.41	$40.61	$44.16
63	$29.14	$31.39	$34.79	$36.81	$38.53	$41.82	$45.48
64	$30.01	$32.33	$35.83	$37.91	$39.68	$43.07	$46.84
65	$30.91	$33.29	$36.90	$39.04	$40.87	$44.36	$48.24
66	$31.83	$34.28	$38.00	$40.21	$42.09	$45.69	$49.68
67	$32.78	$35.30	$39.14	$41.41	$43.35	$47.06	$51.17
68	$33.76	$36.35	$40.31	$42.65	$44.65	$48.47	$52.70
69	$34.77	$37.44	$41.51	$43.92	$45.98	$49.92	$54.28
70	$35.81	$38.56	$42.75	$45.23	$47.35	$51.41	$55.90
71	$36.88	$39.71	$44.03	$46.58	$48.77	$52.95	$57.57

Single National Carrier Pricing

Weight	2	3	4	5	6	7	8
1	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
2	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
3	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
4	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
5	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
6	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
7	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
8	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
9	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
10	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
11	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
12	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
13	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
14	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
15	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
16	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64

Weight	*FedEx U.S. Export Priority Express Shipment*									
	International Zones									
	A	B	C	D	E	F	G	H	I	J
FedEx Envelope	36.85	38.1	38.1	44.3	100.7	44.3	44.3	49.6	44.3	52.2
FedEx Pak 1 lb.	45.2	46.4	46.4	57.2	116.05	57.2	57.2	67.45	57.2	62.35
FedEx Pak 2 lbs.	45.2	46.4	46.4	57.2	116.05	57.2	57.2	67.45	57.2	62.35
1	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3
2	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3
3	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3
4	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3
5	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3
6	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3
7	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3
8	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3
9	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3
10	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3
11	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3
12	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3
13	52.2	53.3	53.3	66.25	131.45	68.15	66.25	82.75	70	83.12
14	52.2	53.3	58.76	70.72	131.45	72.26	69.83	82.75	70	95.47
15	52.2	54.39	62.89	73.15	131.45	74.88	73.7	86.27	70	100.16
16	52.2	56.16	63.3	75.72	145.85	77.64	77.26	89.66	70	104.17
17	52.2	57.81	63.43	77.3	147.64	79.72	77.61	90	70	106.92
18	52.2	57.97	63.56	77.46	152.13	79.93	77.77	90.18	70	107.2
19	52.2	58.64	63.69	77.62	159.78	80.09	77.93	90.36	70	107.41
20	52.2	58.75	63.81	77.78	160.55	80.26	78.08	90.54	70	107.63
21	52.26	58.81	63.87	77.83	160.63	80.31	78.14	90.6	70	107.69
22	52.31	58.87	63.92	77.88	160.68	80.36	78.2	90.65	70	107.75
23	52.37	58.92	63.98	77.94	160.74	80.42	78.26	90.71	70	107.8
24	52.43	58.98	64.03	78	160.82	80.48	78.31	90.79	70	107.89
25	53.08	59.81	64.63	79.26	162.54	81.71	79.35	92.36	70	109.57
26	66.15	76.36	76.54	104.47	196.87	106.36	100.15	123.84	77.43	143.03
27	70.29	81.29	85.6	112.9	221.73	112.81	112.09	128.83	79	151.01
28	72.72	82.38	89.85	115.7	233.25	115.37	113.28	129.33	79.16	151.81
29	74.08	83.39	90.28	117.85	237.72	115.63	113.57	129.71	79.26	156.01
30	75.54	83.57	90.38	120.36	238.95	116.03	119.21	137.22	81.23	156.63
31	77.35	87.09	90.49	122.91	239.07	120.58	124.13	138.76	84.11	169.01
32	78.94	88.54	90.78	123.3	240.01	127.37	124.62	139.5	87.81	173.11
33	80.54	90.29	96.23	131.21	246.73	129.88	130.26	140.33	89.71	177.08
34	82.14	91.75	96.78	132	247.4	131.99	130.83	140.61	93	180.91
35	83.49	93.22	96.83	137.32	260.8	132.21	131.18	146.31	93.4	184.87
36	83.63	93.37	96.92	139.78	262.14	132.6	138.2	146.88	101.32	185.27
37	86.32	96.43	96.98	140.02	262.28	140.43	140.85	147.46	106.97	192.8

38	87.43	97.74	97.24	140.39	262.33	142.88	143.35	152.04	107.54	200.43
39	89.02	99.05	99.4	147.68	262.39	145.56	145.98	154	109.74	204.04
40	90.62	100.36	99.61	150.01	262.44	145.83	146.25	161.12	109.96	204.41
41	92.23	101.69	100.63	152.6	262.52	150.28	146.59	161.83	112.08	208.36
42	93.7	103.28	104.95	154.55	263.42	152.64	153.1	162.72	112.55	212.33
43	94.93	105.47	108.51	157.66	281.29	155.14	155.6	172.67	112.66	216.3
44	96.29	107.08	108.87	159.73	290.17	157.5	157.96	182.23	114.79	220.26
45	97.76	108.39	109.17	162.19	291.06	160	160.47	187.85	115.18	224.22
46	98.87	110.73	113.77	164.79	308.81	161.66	162.14	188.41	122.93	231.43
47	100.34	111.89	115.64	167.63	322.37	164.3	164.78	191.2	123.7	232.16
48	101.69	113.97	117.14	170.1	323.72	166.8	165.05	196.86	123.94	236.12
49	102.8	115.07	117.3	172.55	338.83	169.44	169.93	197.42	128.66	239.94
50	104.28	116.43	117.39	172.81	340.34	171.83	172.34	197.68	129.14	243.6
51	104.92	117.3	119.15	177.66	341.33	172.08	172.58	202.8	136.63	244.06
52	106.74	118.65	119.38	179.81	341.43	174.85	175.36	208.73	137.99	253.14
53	107.51	119.47	124	180.8	341.5	175.13	175.64	209.33	139.45	254.06
54	108.38	120.47	125.24	183.66	341.92	177.88	175.82	212.8	139.6	257.23
55	109.51	121.62	126.48	186.53	350.27	180.65	179.24	213.86	142.46	262.11
56	110.64	122.78	127.72	189.4	358.62	183.43	182.66	214.93	145.32	266.98
57	111.77	123.93	128.97	192.26	366.98	186.2	186.09	216	148.18	271.85
58	112.9	125.09	130.21	195.13	375.33	188.98	189.51	217.06	151.04	276.73
59	113.57	126.14	130.37	197.56	376.46	191.37	191.93	222.32	151.35	280.33
60	116.45	127.89	130.5	201.58	389.83	196.28	196.86	234.41	151.41	289.94
61	117.05	128.45	132.82	203.16	391.17	196.78	197.36	235.62	151.85	296.39
62	118.66	130.23	133.05	203.41	391.3	201.43	202.03	236.4	160.52	297.97
63	119.78	130.9	133.11	208.46	391.36	201.9	202.5	236.47	161.39	298.69
64	120.88	132.2	133.16	212.84	391.42	206.57	207.19	236.54	161.48	312.53
65	122.33	133.2	133.29	213.75	391.5	207.05	207.66	236.6	161.56	314.8
66	122.48	134.3	135.83	218.28	391.78	211.71	208.38	237.01	162.09	315.03
67	124.27	135.66	136.14	219.07	392.35	212.18	208.81	245.13	172.68	317.07
68	124.82	136.64	142.44	223.88	392.4	216.84	217.12	250.83	173.74	317.45
69	126.73	138.1	143.07	224.36	392.72	217.32	217.96	253.79	173.85	324.98
70	127.4	138.73	144.96	229.18	398.97	221.98	222.64	254.4	173.93	335.8
71	128.08	139.28	145.15	229.66	404.95	222.45	223.11	266.55	174.46	339.04
72	128.75	139.85	145.21	234.09	405.54	223.58	223.6	267.77	181.18	342.2
73	130.33	142.45	145.27	234.54	406.41	227.17	223.71	268.2	181.86	347.12
74	130.49	143.3	145.32	239.35	423.69	231.84	224.15	276.8	181.94	348.74
75	133.12	144.62	145.37	239.83	436.2	232.31	232.99	277.66	182.58	348.91
76	134.04	145.51	145.59	240.09	437.45	236.97	237.67	277.75	195.23	349.27
77	134.66	146.49	149.89	245.14	439.12	237.44	238.14	277.8	196.5	356.53
78	135.27	147.41	150.81	247.72	439.29	242.11	242.82	278.67	196.63	357.26
79	135.39	148.32	150.9	249.08	439.83	242.58	243.29	291.07	196.68	357.34
80	136.87	149.24	151.2	250.44	439.88	247.24	245.59	292.31	197.85	357.4
81	137.8	150.16	157.13	255.7	439.94	247.72	247.92	292.44	197.97	357.47
82	138.25	151.07	158.06	258.87	440.27	247.83	250.26	292.5	198.04	358.78
83	138.72	151.99	158.16	259.19	446.52	247.95	252.59	292.56	198.72	359.84
84	139.5	152.9	159.64	263.47	447.15	248.32	254.93	292.62	212.16	380.74

85	140.28	153.82	159.78	263.9	451.18	255.62	255.16	293.85	213.51	384
86	141.07	154.74	159.88	267.54	451.86	259.13	259.6	294.26	213.66	387.26
87	141.85	155.65	159.98	267.9	465.46	259.48	261.93	302.3	213.72	390.52
88	142.63	156.57	160.15	272.73	466.82	259.73	262.17	303.11	213.85	393.78
89	143.41	157.48	160.36	273.22	467.18	264.65	266.61	303.7	216.46	397.04
90	144.2	158.4	164.55	274.65	467.24	268.17	268.94	315.61	216.72	400.29
91	144.97	159.32	164.97	277.23	467.29	268.53	271.28	316.8	221.53	403.56
92	145.75	160.23	167.05	278.4	467.36	272.18	273.61	317.54	222.26	406.82
93	146.54	161.11	167.38	281.39	468.76	272.55	275.95	332.24	222.4	409.45
94	147.32	161.2	167.43	284.23	496.7	277.07	278.28	339.59	225.23	409.72
95	148.1	161.26	167.48	286.01	506.05	277.52	280.62	343.46	225.74	409.77
96	148.49	161.31	167.54	286.18	536.98	282.46	282.95	347.33	235.88	409.83
97	148.54	161.37	167.59	286.24	540.08	282.96	285.29	347.71	236.9	409.88
98	148.6	161.42	167.65	286.29	551.65	283.67	286.45	349.04	237.01	409.94
99	148.67	161.49	167.7	286.35	553.86	283.74	286.56	349.58	238.06	409.99

Hundredweight / Per-Pound Rates

Weight	***FedEx U.S. Export Priority Express Shipment***									
	International Zones									
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**
100 - 154	1.5	1.63	1.68	2.86	5.73	2.84	2.87	3.5	2.52	4.1
155 - 999	1.4	1.52	1.56	2.67	5.33	2.64	2.67	3.26	2.34	3.82
1,000 - 99,999	1.3	1.41	1.45	2.47	4.96	2.46	2.48	2.99	2.17	3.55

K	L	M	N	O	PR
52.2	70	100.7	52.2	70	17.24
62.35	70	116.05	62.35	70	22.84
62.35	70	116.05	62.35	70	24.93
80.3	90.65	131.45	80.3	90.65	27.16
80.3	90.65	131.45	80.3	90.65	29.65
80.3	90.65	131.45	80.3	90.65	33.04
80.3	90.65	131.45	80.3	90.65	36.1
80.3	90.65	131.45	80.3	90.65	39.09
80.3	90.65	131.45	80.3	90.65	41.92
80.3	90.65	131.45	80.3	90.65	44.92
80.3	90.65	131.45	80.3	90.65	47.37
80.3	90.65	131.45	80.3	90.65	50.4
80.3	90.65	131.45	80.3	90.65	53.65
80.3	90.65	131.45	80.3	90.65	56.68
80.3	90.65	131.45	80.3	90.65	59.43
80.3	106.73	131.45	80.3	90.65	62.09
82.3	119.48	131.45	87.66	92.72	64.9
94.89	125.68	131.45	91.97	94.56	67.2
96.93	140.58	139.7	96.11	97.95	69.82
97.14	142.08	146.32	98.3	98.88	71.37
97.33	147.09	152.58	98.52	99.08	73.19
97.54	148.62	153.21	98.72	99.28	75.63
97.73	148.92	153.51	98.91	99.48	77.12
97.78	148.97	153.57	98.97	99.54	78.87
97.84	149.03	153.62	99.02	99.59	80.66
97.89	149.08	153.68	99.08	99.65	82.85
97.96	149.17	153.74	99.15	99.71	84.41
99.23	150.81	154.97	100.63	101.06	87.05
124.65	183.63	179.57	130.18	127.91	88.37
133.95	197.65	219.59	137.94	141.37	90.25
134.88	199.05	225.07	138.71	142.72	91.93
146.22	208	225.62	147.25	143.15	93.36
149.81	209.64	226.14	148.11	143.68	95.04
151.22	210.13	226.69	155.9	154.24	96.76
151.4	211.15	227.29	156.68	160.12	98.57
154.87	226.79	239.28	157	160.71	100.81
158.51	228.36	240.48	163.27	161.39	102.86
158.88	241.9	240.73	163.9	174.97	104.96
158.93	250.58	245.84	173.79	176.33	106.99
159.25	256.86	250.58	174.78	176.47	109.33

165.57	257.49	251.06	175.26	177.61	111.31
168.54	257.55	251.68	184.91	177.73	113.48
168.84	257.6	264.1	185.88	178.2	115.78
174.78	257.82	281.45	186.39	187.62	118.06
178.27	261.92	286.05	196.55	191.86	120.45
178.66	263.68	296.47	197.57	199.93	122.9
186.52	263.86	297.52	203.89	202.6	125.56
200.96	263.92	298.87	205.73	202.96	127.56
202.4	263.97	325.9	207.56	210.29	129.76
213.49	264.12	328.62	207.84	211.02	131.82
214.6	267.16	328.89	213.36	211.1	134.27
218.06	267.47	328.96	213.92	211.15	136.68
218.74	269.28	329.02	213.98	211.92	136.72
232.23	305.48	329.57	214.03	227.3	141.87
233.58	309.1	340.57	214.44	228.84	144.73
233.72	310.83	341.68	222.64	237.84	147.16
233.77	311.19	341.79	223.46	238.74	149.91
234.06	318.45	343.19	228.48	240.39	152.25
234.35	325.7	344.6	233.5	242.03	154.66
234.64	332.96	346	238.52	243.68	157.23
234.94	340.21	347.41	243.54	245.32	160
235	340.94	363.47	256.2	269.19	160.68
235.48	341.02	365.08	264.03	271.58	164.79
245.12	341.08	365.24	266.3	271.82	168.42
246.09	341.13	365.96	266.53	272.19	171.04
257.08	341.19	366.3	267.06	272.57	173.85
259.75	341.98	373.16	277.64	273.16	176.64
260.02	357.67	373.84	278.7	284.87	176.7
260.74	359.24	373.92	278.81	286.58	179.81
275.21	364.17	375.5	278.94	286.75	185.37
276.66	388.13	407.1	281.08	286.82	185.84
278.22	390.53	410.27	284.59	286.88	191.61
279.87	390.77	410.7	288.99	287.31	194.17
280.61	390.82	419.29	289.43	296.09	197.72
295.33	390.88	420.63	293.4	299.74	197.77
296.8	390.97	429.87	296.41	300.11	201.13
297.69	392.75	430.8	298.72	307.18	201.19
315.42	418.25	430.89	298.95	307.89	201.22
318.72	420.81	430.95	303.57	315.74	209.59
319.05	421.06	431.01	304.53	316.53	214.34
319.12	421.12	431.06	323.69	316.61	217.13
319.43	422.03	431.12	325.6	316.66	217.79
325.53	426.18	431.79	331.37	316.72	222.75
326.15	426.59	445.13	331.95	316.77	222.81
326.21	426.65	446.46	332.01	317.56	226.54
326.27	426.7	446.59	332.06	333.29	226.6
326.35	426.76	446.66	332.12	334.87	228.84

327.08	426.81	447.96	332.17	336.01	228.88
333.05	426.86	473.85	332.23	336.13	228.93
333.65	426.92	489.71	332.28	337.74	239.36
333.71	426.97	491.29	332.33	356.35	239.39
334.92	427.03	491.95	332.39	358.22	247.03
348.09	427.08	505.02	332.44	360.08	247.09
349.41	427.14	506.33	332.5	360.27	253.4
350.39	427.19	506.48	332.55	360.32	256.17
369.98	427.24	506.54	332.61	361.15	256.23
371.94	427.3	506.61	332.66	377.6	256.25
373.12	427.35	507.87	333.33	379.24	257.17
373.24	427.41	533.01	346.75	379.41	258.09
373.29	427.46	535.53	348.09	379.46	264.09
373.43	427.54	536.01	348.22	379.51	264.13
374.38	429.2	545.53	348.28	379.57	267.75

K	L	M	N	O	PR
3.93	4.62	6.3	3.48	3.8	2.86
3.66	4.3	5.86	3.24	3.53	2.86
3.37	3.98	5.4	2.98	3.3	2.69

Weight	FedEx U.S. Export Economy Express Shipment I									
	International Zones									
	A	B	C	D	E	F	G	H	I	J
1	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
2	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
3	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
4	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
5	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
6	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
7	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
8	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
9	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.67
10	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	60.33
11	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	60.45
12	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	61.54
13	44.85	49.05	45.95	52.9	98.3	53.15	57.79	67.1	51.55	75.03
14	44.85	49.05	45.95	56.86	98.3	53.54	58.68	68.15	51.55	78.51
15	44.85	49.05	45.95	58.35	112.69	56.98	58.8	68.77	51.55	81.86
16	44.85	49.05	45.95	62.95	115.98	60.51	58.92	72.21	51.55	87.15
17	44.85	49.05	45.95	63.41	116.34	63.88	60.8	73.93	51.55	89.25
18	44.85	49.05	45.95	63.54	123.53	64.22	66.11	75.2	51.55	89.96
19	44.85	49.05	49.12	63.75	129.29	67.69	68.86	78.6	52.09	94.97
20	44.85	49.05	50.16	67.96	136.68	70.07	69.14	79.02	53.78	96.64
21	44.85	54.95	50.27	73.03	147.81	71.3	69.46	85.01	57.65	101.3
22	45.5	55.59	50.42	73.54	148.92	71.79	73.51	85.61	59.4	101.77
23	46.43	55.65	53.47	73.59	151.53	71.99	73.91	85.67	61.14	101.82
24	49.52	55.7	55.12	73.67	151.9	76.02	73.96	85.75	62.08	101.91
25	50.14	56.49	55.29	74.86	152.64	77.18	74.95	87.24	62.46	103.49
26	54.45	63.58	56.71	98.04	167.43	93.74	81.98	114.18	67.08	130.11
27	55.48	66.64	56.85	100.36	168.91	97.85	86.78	116.88	68.84	132.78
28	57.56	67.13	57.1	100.59	182.51	98.26	87.26	117.15	70.13	138.07
29	58.43	67.34	62.03	100.65	191.9	98.37	94.54	117.22	71.6	144.79
30	58.53	69.88	62.52	100.77	192.84	100.42	100.45	118.59	73.34	147.92
31	59.83	70.14	62.57	102.61	192.94	104.06	102.46	124.35	74.79	153.23
32	61.12	72.94	62.63	102.8	193	104.44	109.1	124.92	76.11	153.77
33	62.42	74.25	62.68	103.4	193.34	112.01	109.76	128.03	77.54	156.47
34	63.71	74.39	62.73	103.46	200.08	115.74	109.87	128.38	78.77	159.46
35	65.01	75.59	62.79	103.52	200.76	116.12	110.33	135.37	80.19	163.74
36	66.3	76.93	62.84	103.58	206.42	119.8	119.57	136.07	81.43	168.52
37	67.58	78.39	64.01	103.99	206.99	120.17	120.49	136.17	82.66	169.01
38	68.88	79.85	64.72	106.07	207.05	125.15	122.57	138.16	84.09	174.58
39	70.18	81.3	65.15	117.09	207.85	125.66	124.27	143.24	85.58	179.48
40	71.48	83.51	65.21	118.19	223.91	125.82	124.7	151.98	87.08	180.14
41	72.78	83.73	65.26	118.3	225.52	129.11	127.01	152.85	88.23	184.7
42	74.09	84.94	65.31	118.36	248.8	129.44	127.24	153.69	89.12	185.16

43	75.39	86.52	66.16	118.61	255.61	130.7	127.35	154.3	90.35	191.19
44	76.7	87.72	70.05	123.46	256.29	130.82	128.33	158.38	91.49	193.8
45	78.01	88.94	70.44	123.95	256.36	130.91	136.26	158.79	92.62	197.57
46	79.31	90.04	70.49	124.53	256.42	132.54	138.16	159.09	93.95	197.95
47	81.47	91.37	70.55	124.59	257.57	132.87	138.35	165.06	97.39	198.09
48	81.69	93.47	70.6	124.65	280.57	139.47	138.48	166.39	97.74	200.65
49	82.64	93.69	70.65	124.71	282.87	140.13	138.53	166.52	97.82	206.75
50	83.72	94.9	70.72	124.77	283.12	140.19	138.81	166.87	98.7	207.36
51	86.86	97.99	71.57	124.83	283.18	140.25	143.55	166.93	98.84	209.78
52	87.49	98.3	71.73	124.95	283.73	140.3	144.02	167.22	101.65	212.18
53	87.6	98.53	74.9	125.07	294.59	140.67	144.21	173.04	101.93	214.55
54	88.3	99.49	75.22	127.54	295.68	148.11	148.05	173.62	103.06	216.57
55	89.32	100.61	75.27	132.24	295.79	149.93	149.93	173.68	104.2	219.38
56	90.34	101.73	75.33	136.94	295.9	151.75	151.81	173.74	105.34	222.19
57	91.36	102.85	75.38	141.64	296.01	153.56	153.69	173.8	106.48	225
58	92.38	103.96	75.43	146.34	296.12	155.38	155.58	173.87	107.63	227.81
59	93.44	106.06	75.48	146.81	296.19	155.56	159.03	174.97	108.61	228.09
60	94.47	108.99	75.54	146.86	296.24	155.7	160.19	175.08	109.61	228.28
61	95.54	109.29	76.44	146.93	296.31	158.52	161.41	175.47	110.8	231.91
62	96.61	110.98	78.52	146.99	296.37	158.84	161.53	183.14	111.98	232.27
63	99.52	112.02	78.73	147.04	297.14	165.18	161.59	183.91	113.97	233.05
64	100.62	112.13	79.97	147.09	310.12	165.84	161.81	184.68	115.57	233.85
65	101.7	112.24	80.1	147.18	311.42	165.9	166.33	200.02	115.73	234.66
66	101.85	113.22	80.15	147.23	311.55	165.96	167.56	201.55	116.83	235.47
67	101.95	115.09	80.82	147.54	311.61	166.03	168.78	201.71	118.01	236.28
68	102.99	115.28	81.49	153.46	311.67	167.46	170	201.79	119.19	237.1
69	103.1	117.16	82.71	154.05	311.72	168.88	171.24	201.85	120.38	237.9
70	103.32	117.35	82.83	159.83	311.78	170.31	172.46	201.91	121.57	238.71
71	107.78	119.34	85.15	160.41	311.84	171.74	173.69	202.45	123.86	239.52
72	108.22	119.54	85.38	166.4	311.89	174.06	174.92	202.51	124.09	240.34
73	108.35	120.51	85.43	167	311.95	174.59	176.15	202.59	125.12	241.14
74	110.87	120.6	85.52	167.09	312.01	185.21	177.37	202.65	126.3	241.95
75	111.12	120.66	87.37	167.17	312.06	186.28	177.5	202.71	127.49	242.77
76	112.21	120.71	87.56	167.22	312.12	188.21	179.83	202.77	128.67	243.58
77	112.66	120.76	87.61	167.35	312.17	189.71	181.05	203.33	129.87	244.39
78	113.12	120.82	87.8	167.4	312.24	191.21	182.28	211.36	130.84	245.19
79	113.57	120.87	91.6	167.45	312.99	191.74	183.51	212.17	131.81	246.01
80	114.04	120.92	92	167.5	316.46	191.79	184.74	212.25	132.77	246.82
81	114.5	120.97	92.06	167.56	317.91	191.85	184.86	212.3	133.74	247.63
82	114.96	121.03	92.11	167.69	318.9	191.9	184.92	212.35	136.29	248.44
83	115.42	121.08	92.19	170.31	324.6	192.3	185.14	212.4	136.54	249.25
84	115.85	121.13	92.25	170.57	325.18	200.23	189.65	212.46	136.63	250.07
85	115.9	121.19	93.46	172.73	325.23	201.47	190.88	212.51	138.38	250.87
86	115.95	121.24	97.37	172.94	325.29	201.6	192.1	212.56	138.56	251.04
87	116.01	121.29	99.45	176.86	325.34	201.65	192.65	212.62	140.32	251.09
88	116.06	121.34	99.68	177.68	326.28	201.7	192.7	212.67	140.49	251.14
89	116.11	121.4	99.73	177.76	344.92	201.76	192.76	212.72	143.61	251.2

90	116.16	121.45	99.79	177.89	346.8	201.81	192.9	212.77	143.93	251.25
91	116.22	121.5	99.85	178	347.17	201.86	195.69	212.83	144.18	251.3
92	116.27	121.55	99.91	179.78	347.22	201.91	195.97	212.88	144.35	251.35
93	116.32	121.61	99.98	179.95	347.29	201.97	196.02	212.93	145.32	251.41
94	116.38	121.66	100.32	180.01	347.36	202.02	196.07	212.99	148.61	251.46
95	116.43	121.71	107.18	180.06	347.41	202.07	196.13	213.04	148.94	251.51
96	116.48	121.77	107.87	180.11	347.48	202.13	196.18	213.09	149.01	251.57
97	116.53	121.82	107.94	180.17	347.54	202.18	196.23	213.14	150.29	251.62
98	116.59	121.87	107.99	180.22	347.61	202.23	196.28	213.2	150.42	251.67
99	116.64	121.92	108.68	180.27	348.49	202.7	196.34	213.25	151.11	251.72

Hundredweight / Per-Pound Rates

Weight	***FedEx U.S. Export Economy Express Shipment***									
	International Zones									
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**
100 - 154	1.17	1.22	1.17	1.8	3.63	2.12	1.96	2.13	1.65	2.52
155 - 999	1.18	1.23	1.18	1.82	3.66	2.14	1.98	2.15	1.66	2.54
1,000 - 99,999	1.1	1.15	1.1	1.7	3.38	2	1.85	2.01	1.56	2.38

K	L	M	N	O	PR
59.55	67.4	98.3	59.9	67.25	11.91
59.55	67.4	98.3	59.9	67.25	13.34
59.55	67.4	98.3	59.9	67.25	15.19
59.55	67.4	98.3	59.9	67.25	16.19
59.55	67.4	98.3	59.9	67.25	17.58
59.55	67.4	98.3	59.9	67.25	18.7
59.55	67.4	98.3	59.9	67.25	20.16
59.55	68.36	98.3	59.9	67.25	21.21
59.55	74.05	98.3	59.9	67.25	22.69
59.55	74.62	98.3	59.9	67.25	24.62
59.55	80.29	98.3	59.9	67.25	26.08
59.55	81.74	98.3	59.9	67.25	27.03
62.56	91.56	98.3	66.53	67.25	28
68.98	98.57	101.25	68.13	74.35	29.09
70.87	99.28	101.89	70.58	82.21	30.43
79.95	103.16	102.2	77.19	83.86	31.7
81.03	108.75	108.41	79.9	85.47	33.21
83.29	117.52	110.95	80.2	88.73	35.18
87.93	121.43	124.77	81.64	93.48	36.32
88.39	121.82	126.15	90.18	93.96	37.65
92.04	126.45	142.29	93.08	94.01	39.37
92.41	130.34	143.91	93.37	94.06	40.86
92.46	135.5	145.09	93.43	94.12	42.37
92.52	136.02	145.21	93.5	94.18	43.91
93.72	136.51	146.37	94.89	95.45	45.44
110.05	146.29	169.6	116.33	120.82	46.6
115.47	147.27	176.66	120.6	130.14	48.14
122.4	148.17	177.37	121.36	132.7	49.72
125.48	155.73	177.53	136.64	132.96	50.94
125.83	156.49	177.58	138.17	133.07	52.54
132.59	170.04	177.64	138.33	133.12	53.83
133.27	171.4	177.69	138.54	133.52	55.55
133.34	172.93	177.76	142.76	141.44	57.03
133.4	173.09	177.81	143.19	146.45	58.57
134.04	173.16	177.86	143.67	149.23	60.12
137.95	173.45	177.92	153.42	151.81	61.55
138.34	179.36	178.57	161.32	154.2	63.11
141.61	180.28	191.61	164.66	156.41	64.58
154.73	198.56	192.91	165	158.72	66.1
156.04	200.39	193.84	165.54	159.03	67.44
156.2	200.58	212.48	170.04	165.03	68.91
156.65	200.66	216.28	170.5	171.54	70.46

165.7	201.24	233.46	170.94	172.19	71.81
166.6	201.3	235.17	179.67	172.26	73.22
166.7	201.36	242.4	183.77	172.31	74.29
168.37	201.42	243.12	184.19	172.92	76.1
168.54	202.48	243.53	184.42	185.12	77.55
168.96	223.72	243.97	186.09	186.34	78.88
177.27	225.85	252.7	186.26	186.46	80.34
178.1	226.15	253.57	186.36	186.97	80.37
180.12	232.21	253.69	188.36	187.03	83.09
180.32	232.82	255.1	188.56	187.61	83.26
184.37	232.91	255.25	189.43	199.21	84.5
196.05	232.96	255.31	190.32	200.37	85.54
198.59	233.02	255.43	190.59	201.17	88.12
201.12	233.08	255.54	190.86	201.98	88.39
203.66	233.14	255.65	191.13	202.78	90
206.19	233.2	255.77	191.4	203.59	91.49
206.44	233.25	255.83	191.56	203.67	92.74
206.5	233.35	255.88	194.24	203.95	93.88
206.55	235.28	256.42	194.52	204.01	95.56
206.61	235.48	265.29	194.61	204.54	98.66
206.67	235.54	266.18	195.07	215.02	100.34
206.73	235.71	266.27	195.53	216.07	100.39
206.78	239.26	266.89	196	218.78	102.14
207.11	240.46	279.19	196.45	219.06	103.9
213.66	241.08	280.42	196.92	219.12	104.26
214.32	253.56	280.54	197.38	219.17	107.02
216.55	254.8	280.61	197.85	219.77	108.54
218.01	254.93	281.32	197.9	231.81	109.85
218.15	254.98	282.1	198.77	233.02	110.16
218.21	255.04	297.7	199.23	233.14	110.43
218.26	255.09	299.26	199.7	233.26	111.57
218.47	255.14	299.42	200.16	233.85	116.35
222.65	255.19	299.93	200.21	245.6	117.23
223.07	255.87	310.2	200.26	246.78	117.35
226.35	269.32	311.23	200.32	246.89	117.83
226.67	270.67	311.33	201.5	246.95	118.2
226.73	270.82	311.39	201.62	247	122.42
226.78	270.87	311.44	201.68	247.05	122.44
226.83	270.92	311.49	201.73	247.35	122.61
226.89	270.97	311.54	201.78	247.41	128
226.94	271.03	311.6	201.83	247.48	128.99
226.99	271.08	311.65	201.89	247.53	129.04
227.04	271.13	311.7	201.94	248.48	130.19
227.1	271.19	311.76	201.99	248.58	130.33
227.15	271.24	311.81	202.05	248.64	131.54
227.26	271.29	312	202.1	248.7	134.32
229.5	271.34	312.06	202.15	250	134.46

229.73	271.4	312.88	202.2	263.1	136.47
230.88	271.45	329.25	202.26	264.41	136.59
239.52	271.5	349	202.31	264.55	137.77
240.38	271.56	350.97	202.36	264.6	137.83
240.47	271.61	351.17	202.42	264.65	142.47
240.52	271.66	351.22	202.47	264.7	142.49
240.57	271.71	351.28	202.52	264.76	143.17
240.63	271.77	351.33	202.57	264.81	143.28
240.68	271.86	352.39	202.63	264.87	143.38
240.73	273.6	352.77	202.68	265.54	143.48

K	L	M	N	O	PR
2.41	3.08	3.53	2.03	2.79	1.56
2.43	3.11	3.56	2.05	2.82	1.56
2.27	2.91	3.24	1.89	2.56	1.44

Weight	FedEx U.S. Import Priority Express Sh								
	International Zones								
	A	B	C	D	E	F	G	H	I
FedEx Envelope	24.75		25.29	43.66	40.84	37	41.52	46.44	37.06
FedEx Pak 1 lb.	35.89		27.46	51.84	53	48.61	55.12	59.73	41.74
FedEx Pak 2 lbs.	36.27		27.53	52.43	62.6	49.13	55.66	60.39	42.17
1	41.46		31.47	74.1	73.58	61.75	75.76	79.01	51.79
2	47.04		35.27	84.55	89.32	71.14	85.48	90.32	62.05
3	52.45		39.42	92.79	106.83	82.12	94.95	99.67	69.3
4	57.66		42.65	103.89	123.08	90.61	102.66	114.26	76.46
5	62.91		46.14	112.73	139.36	98.94	111.55	123.41	83.74
6	68.06		49.11	120.08	154.92	107.26	120.42	131.32	90.39
7	73.07		52.85	126.81	170.91	115.33	129.31	139.23	97.25
8	78.01		54.57	133.43	186.06	123.13	137.34	149.95	103.98
9	82.99		57.3	138.73	201.62	130.96	148.19	159.58	110.74
10	87.97		59.4	141.72	217.18	133.93	153.93	169.75	117.49
11	92.68		59.61	142.03	229.91	134.23	160.56	173.08	118.17
12	96.58		60.07	143.13	235.87	135.52	161.53	174.43	119.05
13	101.11		69.15	165.05	255.38	161.46	180.88	201.42	136.56
14	105.51		72.29	171.18	268.09	169.66	185.41	206.55	142.92
15	109.89		73.65	176.68	288.56	176.58	197.83	215	149.29
16	113.22		77.16	182.82	291.45	181.9	201.44	223.81	155.39
17	116.95		79.62	188.33	310.74	188.96	213.96	232.64	161.46
18	119.85		83.67	193.85	312.67	192.5	221.73	241.45	167.57
19	123.51		84.08	199.37	324.22	200.3	230.77	256.02	173.66
20	126.48		85.83	204.15	333.9	202.29	238.07	259.09	179.76
21	129.81		88.26	207.91	351.25	202.5	241.5	274.07	185.83
22	133.1		90.06	208.29	355.12	202.61	254.41	276.73	190.58
23	135.86		90.24	208.4	363.62	202.72	256.51	283	191.05
24	138.48		90.35	208.52	372.12	202.83	256.72	283.63	191.17
25	138.75		90.9	209.85	373.23	204.41	257.69	284.91	192.23
26	144.11		101.87	236.61	395.39	235.87	277.18	310.62	213.34
27	146.88		106.68	242.89	397.61	240.76	284.09	319.09	221.14
28	149.62		109.51	248.28	417.29	245.62	297.82	335.1	226.98
29	152.39		112.35	252.75	424.46	253.1	303.73	343.73	232.8
30	155.13		113.04	258.12	425.2	258.61	304.82	344.6	238.64
31	158.01		116.96	263.48	439.82	264.03	309.77	350.16	243.95
32	159.75		119.3	267.88	453.52	269.09	315.91	363.98	249.26
33	162.07		120	271.31	456.43	274.17	320.84	366.4	250.1
34	164.41		122.32	275.7	457.08	279.93	325.83	367.11	259.57
35	166.72		126.37	280.7	470.05	281.32	337.28	381.33	260.52
36	169.04		129.38	285.45	474.08	286.35	338.43	385.58	270.49
37	171.74		131.74	289.92	482.57	291.36	346.07	386.02	275.8
38	172.01		134.1	294.35	491.07	301.75	352.45	394.53	280.9
39	175.99		136.47	298.74	515.57	304.21	357.52	395.39	281.42

40	178.3		138.84	303.14	518.02	309.09	361.18	401.04	286.59
41	180.41		139.08	307.45	525.8	316.26	366.17	415.43	300.69
42	182.54		143.64	311.74	527.29	317.25	371.17	420.64	302.1
43	186.4		146.09	316.02	557.01	326.92	376.16	424.28	302.53
44	186.79		147.65	320.31	560.01	348.2	386.56	424.65	311.16
45	188.92		150.92	324.63	561.33	350.33	387.61	426.45	312.02
46	191.05		154.59	328.92	587.56	350.55	392.62	439.83	317.13
47	193.18		154.97	331.99	590.19	350.7	396.1	442.71	327.99
48	195.3		155.19	337.49	590.45	351.08	402.62	443.32	329.08
49	196.31		159.51	338.05	591.5	358.41	406.08	455.47	338.35
50	196.57		163.01	338.63	604.67	363.78	412.64	456.68	341.41
51	201.73		165.03	350.15	606.63	370.83	413.3	457.37	348.45
52	204.66		165.27	354.65	619.08	375.12	413.6	471.08	353.36
53	205.05		170.15	358.97	620.33	382.22	419.45	480.34	358.28
54	205.2		170.64	361.93	639.3	398.93	431.06	481.27	363.2
55	208.14		173.31	366.22	651.52	400.61	436.03	484.08	368.11
56	211.08		175.99	370.5	663.73	402.29	441	486.9	373.02
57	214.02		178.67	374.79	675.95	403.97	445.97	489.71	377.93
58	216.96		181.34	379.07	688.17	405.65	450.95	492.53	382.84
59	217.25		183.99	384.72	689.4	432.51	455.95	497.62	387.77
60	217.54		186.66	387.6	691.33	436.79	462.72	512.52	392.69
61	223.39		189.58	398.36	729.92	437.44	465.6	514.01	397.49
62	225.45		192.51	399.44	733.8	450.28	470.24	514.38	402.8
63	227.51		198.19	399.71	734.2	460.2	471.54	521.6	407.4
64	229.57		201.16	405.23	734.87	461.19	472.14	522.37	415.94
65	229.77		204.11	416.08	748.2	461.33	484.05	537.44	420.99
66	233.71		204.4	417.16	789.73	461.47	485.24	544.43	421.82
67	234.1		207.17	417.38	793.93	461.6	485.86	545.92	427.18
68	235.08		217.15	421.42	794.35	461.88	498.14	546.07	427.71
69	239.87		220.17	425.48	794.48	467.48	499.38	546.73	435.9
70	240.35		223.21	429.54	795.74	491.51	509.38	560.05	436.81
71	245.55		226.22	440.31	820.99	493.91	514.05	561.38	437.67
72	246.08		229.25	446.07	823.52	509.08	518.71	561.74	450.29
73	249.03		234.08	446.64	824.85	511.53	521.37	568.73	455.09
74	250.2		234.56	446.8	851.35	511.98	528.06	582.79	455.67
75	253.16		235.07	449.8	854.57	520.86	528.73	587.51	456.53
76	255.25		236.5	450.19	854.9	523.33	529.26	590.04	469.51
77	255.46		239.17	457.91	855.02	523.58	539.96	590.29	479.05
78	259.38		239.44	461.96	855.44	524.14	544.6	591.27	487.5
79	262.28		244.75	464.29	863.74	535.23	551.38	610.7	496.73
80	262.58		245.29	468.36	864.57	551.04	556.04	612.65	497.65
81	262.69		251.07	472.13	871.42	552.62	556.52	614.94	497.76
82	264.54		256.49	477.67	885.35	553.11	563.2	617.24	498.07
83	264.87		257.04	484.57	886.76	562.83	570.06	619.53	503.24
84	271.43		257.64	485.27	912.33	568.72	575.64	631.31	503.76
85	272.09		269.43	490.47	935.51	584.48	576.2	632.49	504.24
86	276.45		270.62	491.06	937.83	586.06	577.68	642.78	512.42

87	276.89		270.77	491.64	938.07	586.22	577.94	643.82	521.45
88	277		270.92	503.12	938.19	586.35	582.98	643.95	522.35
89	277.12		271.06	504.27	938.32	586.92	583.49	644.07	522.51
90	277.42		271.21	515.95	938.44	598.08	583.61	644.2	522.68
91	283.51		271.47	519.81	939.18	615.55	583.76	644.34	525.66
92	286.96		276.63	520.2	939.89	617.3	586.58	644.46	525.96
93	287.3		277.15	522.99	954	617.66	588.07	644.63	529.06
94	290.25		277.57	523.27	975.52	624.36	590.75	644.76	532.17
95	292.14		285.76	525.76	977.67	625.04	591.02	644.93	542.04
96	294.16		286.59	529.67	1005.28	625.6	592.52	646.93	543.03
97	296.16		286.74	538.75	1008.05	636.78	595.91	647.14	543.66
98	298.16		289.23	539.67	1009.87	638.42	596.25	647.91	543.78
99	298.37		298.45	540.4	1017.5	638.92	596.97	663.1	545.95

Hundredweight / Per-Pound Rates

Weight	***FedEx U.S. Import Priority Express Sh***								
						International Zones			
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**
100 - 999	3.02		3.06	5.55	10.44	6.48	6.09	6.79	5.89
1,000 - 99,999	2.91		2.95	5.35	9.85	6.24	5.87	6.54	5.68

J	K	L	M	N	O	P
35.62	51.23	35.71	45.52	32.54	43.44	34.1
44.75	57.38	41.54	53.86	38.83	47.19	38.58
46.04	69.07	52.39	67.94	39.93	61.02	49.88
61.02	90.73	57.91	84.74	56.48	69.45	56.73
71.18	108.72	68.59	102.05	65.16	80.92	67.67
82.19	131.74	80.02	127.89	74.06	91.32	77.86
94.54	151.8	91.48	148.61	82.81	101.7	87.69
103.77	171.86	102.79	162.26	90.93	110.62	96.87
114.36	191.05	113.95	180.38	100.26	119.54	106
124.94	210.79	125.3	202.92	109.53	133.78	114.99
135.82	233.84	135.08	224.63	118.79	140.32	123.5
144.92	248.64	145.17	243.96	128.07	149.22	132.51
145.96	258.77	150.9	265.06	134.85	155.95	137.95
146.08	259.79	151.47	267.17	135.52	156.63	138.49
147.55	262.71	152.74	269.3	136.86	158.04	139.65
176.84	320.99	178.13	311.82	163.52	186.2	162.84
187.79	341.78	185.78	318.28	175.77	192.24	170.87
198.06	352.98	197.12	333.42	184.85	199.51	177.71
204.54	359.42	203.7	355.87	194.3	205.52	188.29
213.62	373.58	206.73	365.44	198.94	208.67	195.45
221.16	385.59	216.88	378.37	211.73	218.13	199.95
229.47	405.51	224.91	389.69	220.69	229.98	210.49
235.6	411.77	225.72	392	230.51	232.84	218.02
236.22	413.79	228.39	417.53	236.12	235.31	223.44
236.33	413.99	228.66	420.08	236.69	235.56	223.98
236.44	414.1	228.78	420.34	236.8	235.67	224.1
236.55	414.26	228.89	420.45	236.92	235.78	224.21
238.76	417.39	230.54	422.43	238.69	237.44	226.05
282.91	479.84	263.59	461.93	274.22	270.6	262.74
303.18	490.34	269.87	480.27	286.9	280.47	270.68
305.21	500.83	276.11	482.11	294.1	287.63	274.59
313.34	528.54	287.79	510.75	304.72	292.71	282.52
318.61	533.57	293.99	513.62	309.61	298.83	289.96
329.52	534.58	294.77	513.91	310.89	304.96	296.99
330.62	554.78	310.45	514.71	322.9	311.07	304.02
348.88	556.8	312.02	530.55	324.56	317.2	321.17
350.71	563.71	312.58	547.42	337.47	323.32	322.89
360.05	574.18	318.57	568.48	344.43	329.44	329.7
366.79	584.66	324.57	570.6	355.07	335.57	335.9
374.79	603.57	330.55	571.07	356.14	345.89	339.15
386.21	605.61	337.2	580.61	362.8	349.09	350.12
394.49	627.92	343.2	588.66	372.95	353.92	360.66

402.42	638.61	353.44	603.16	376.09	360.04	365.72
410.51	652.43	359.5	613.27	384.2	366.19	374.79
416.45	658.62	368.75	625.15	389.4	372.31	376.03
436.58	667.34	371.98	635.42	396.05	378.42	399.71
438.6	668.65	377.6	636.45	397.22	382.76	402.08
439.19	694.69	378.25	649.16	420.63	383.43	402.83
451.01	712.31	389.06	670.81	423.64	396.78	409.79
456.75	714.08	390.15	672.97	424.19	402.92	410.49
473.62	717.34	396.11	673.98	434.85	403.68	419.45
475.31	737.58	402.04	693.96	435.92	418.73	420.36
483.4	763.4	408	726.35	442.58	421.27	437.83
498.13	765.99	417.73	729.6	450.34	422.04	444.82
499.61	766.65	419.76	731.92	464.42	437.24	449.29
509.77	779.71	427.28	778.27	465.84	443.44	454.51
515.77	788.13	431.55	782.93	484.88	445.76	472.22
522.67	801.77	439.62	783.39	489.82	451.88	476.48
529.58	815.4	447.7	783.86	494.76	458	480.74
536.49	829.04	455.78	784.32	499.7	464.12	485
543.39	842.68	463.86	784.79	504.64	470.24	489.25
564.38	844.05	464.68	788.95	529.61	475.66	489.68
566.48	848.01	466.85	789.45	537.62	476.2	497.42
579.1	867.33	472.32	799.34	540.5	486.93	516.08
580.37	869.27	486.47	817.33	547.81	488	517.95
593.44	871.13	487.89	819.13	548.55	494.03	525.87
626.02	907.17	495.69	845.23	557.95	511.37	535.86
629.28	910.78	505.64	865.39	558.9	514.51	544.92
629.61	911.15	521.1	867.41	568.73	514.83	548.41
629.74	912.51	523.59	867.61	588.13	515.63	560.97
630.02	939.58	523.84	868.6	601.76	531.48	569.96
635.37	942.29	525.43	872.34	606.3	546.85	570.87
642.93	967.64	533.24	887.41	612.19	548.4	571
651.08	970.18	537.22	905.15	612.79	560.56	571.68
658.6	972.32	555.41	915.92	613.19	561.78	585.26
659.64	1015.01	557.23	934.84	621.1	562.33	591.37
680.12	1019.28	557.42	936.73	629.88	573.2	606.48
682.17	1019.71	560.81	954.81	651.67	579.29	621.18
696.77	1028.27	561.15	956.62	671.81	602.93	622.65
698.23	1033.78	561.72	959.17	679.36	615.14	625.42
712.19	1057.82	573	1003.33	680.12	616.37	626.64
713.59	1060.23	578.57	1032.12	680.26	616.67	628.8
721.79	1082.75	579.13	1035.01	681.63	622.58	629.37
735.36	1085.01	580.03	1035.62	700.6	623.17	640.83
736.72	1086.12	598.05	1047.79	702.5	631.91	641.98
745.22	1108.04	599.85	1056.27	702.7	632.79	656.25
746.07	1114.29	600.04	1071.71	703.99	638.79	676.23
754.22	1114.92	600.17	1091.05	722.98	650.31	681.93
755.04	1115.26	600.31	1092.99	724.89	651.47	686

755.23	1116.17	600.48	1093.18	731.49	651.61	686.42
755.36	1134.34	600.63	1093.3	739.76	651.74	686.56
757.71	1136.17	603.66	1094.7	748.04	652.58	686.69
760.01	1161.69	606.7	1122.36	766.27	669.37	687.59
769.13	1174.57	621.45	1125.14	768.1	671.08	699.15
770.04	1175.86	624.54	1127.25	768.28	674.93	700.31
770.34	1176	630.15	1127.46	768.61	685.34	700.98
776.14	1177.08	630.72	1129.54	775.02	686.39	709.31
780.45	1198.68	636.39	1171.15	781.84	690.99	710.15
780.89	1200.86	636.96	1189.66	782.53	691.7	710.28
781.03	1229.95	637.07	1191.51	783.02	692.02	710.4
781.16	1232.86	637.69	1191.7	792.61	692.43	711.24
781.31	1234.05	648.42	1191.81	796.49	700.64	727.82

J	K	L	M	N	O	P
7.82	12.57	6.58	11.92	7.97	7.43	7.48
7.54	11.86	6.41	11.25	7.6	7.23	7.2

Weight	FedEx U.S. Import Economy Express Sl								
	International Zones								
	A	B	C	D	E	F	G	H	I
1	36.74		27.43	64.99	61.57	50.8	59.39	74.14	42.52
2	41.48		30.72	74.16	75.77	60.16	67.15	84.61	49.18
3	46.33		34.34	81.23	89.39	68.13	74.44	93.37	56.91
4	50.62		37.5	91.07	103	73.76	82.07	105.01	65.59
5	55.16		40.57	98.68	116.62	82.05	90.9	115.59	70.05
6	59.53		43.99	105.28	129.63	84.83	96.43	123.02	75.64
7	63.89		45.57	111.22	142.75	95.66	105.37	130.41	84.61
8	67.54		48.45	117.02	160.34	103.1	112.13	140.44	90.27
9	71.34		49.92	122.6	168.7	108.62	116.39	149.44	90.85
10	74.88		54.82	127.95	181.71	115.55	123.04	158.96	98.32
11	77.34		55.32	134.02	198.18	122.53	131.5	168.03	101.7
12	79.54		58.32	138.95	208.1	131.57	137.66	169.35	108.96
13	81.48		60.6	144.75	217.95	135.18	141.8	185.03	114.3
14	83.71		63.57	150.12	226.58	140.7	151.11	193.36	117.38
15	85.89		64.19	154.66	234.99	146.43	158.44	201.27	128.02
16	87.77		66.92	160.35	248.76	152.29	161.33	209.52	130.06
17	89.98		68.44	164.88	252.99	156.73	171.04	217.79	132.5
18	93.32		74.01	170.02	266.86	161.18	177.24	226.05	142.73
19	94.4		74.77	174.86	271.07	164.69	187.23	235.17	145.29
20	95.44		76.95	179.07	287.82	169.11	190.31	247.22	147.64
21	97.32		79.13	184.56	297.36	172.88	200.52	251.73	152.63
22	101.1		81.31	190.45	298.37	177.26	203.39	259.07	160.68
23	102.87		82.27	193.41	318.38	187.6	209.83	272.16	166.58
24	103.98		85.55	198.84	326.85	191.37	215.07	275.36	180.04
25	104.62		88.25	203.14	327.7	193.04	220.29	276.61	181.38
26	106.5		91.31	207.53	327.94	197.51	226.36	290.85	182.72
27	108.39		95.92	213.02	332.68	201.99	231.55	298.79	192.59
28	111.77		96.38	217.74	346.53	203.71	238.1	313.8	193.58
29	112.11		98.85	221.24	347.92	208.11	242.82	315.86	194.97
30	113.98		101.4	225.95	365.28	214.56	248.46	328.84	195.93
31	116.12		102.5	231.08	370.49	217.51	252.96	330.14	204.03
32	117.42		105.55	234.93	377.78	227.97	257.5	334.44	212.49
33	119.13		106.5	237.95	378.52	229.62	265.39	338.5	218.04
34	122.45		106.65	241.79	386.25	230.02	266.18	349.27	221.77
35	122.79		109.66	246.19	402.89	235.53	273.6	358.66	222.14
36	124.27		113.85	250.36	404.56	237.44	275.18	362.5	227.84
37	126.51		115.92	254.3	405.72	243.92	276.6	363.72	230.86
38	127.7		116.91	258.17	419.1	248.12	286.45	366.27	247.16
39	130.81		121.27	262.04	428.36	253.31	287.44	370.2	248.79
40	131.13		122.53	265.88	437.83	254.07	288.66	375.49	248.96
41	133		122.69	269.28	440.86	258.57	297	388.47	249.12
42	137.45		125.21	272.17	441.16	265.58	301.05	398.64	252.14

43	138.43		128.49	276.04	446.39	276.19	306.84	399.67	263.93
44	138.58		130.53	282.19	467.68	279.69	313.04	407.66	265.11
45	140.44		130.75	282.81	469.81	280.25	313.66	408.47	265.65
46	142.31		132.72	290.57	495.42	291.39	313.81	411.88	273.44
47	144.45		134.8	291.35	497.99	292.5	316.57	413.22	274.22
48	148.06		140.95	294.84	498.82	292.74	323.82	413.36	277.59
49	148.42		141.6	297.58	515.37	297.46	329.36	415.49	277.93
50	150.55		141.85	299.7	517.03	301.87	332.01	422.37	278.04
51	152.88		146.71	305.31	529.69	310.51	332.52	425.63	279.69
52	154.31		147.2	308.4	530.95	311.39	342.73	426.78	312.64
53	157.2		147.37	309.82	531.08	323.17	348.87	439.33	315.93
54	157.51		150.47	312.04	531.49	324.35	349.6	446.97	322.33
55	159.29		154.75	315.42	538.39	328.33	352.3	449.18	322.98
56	161.08		159.03	318.8	545.29	332.32	355.01	451.39	323.62
57	162.86		163.31	322.17	552.19	336.31	357.71	453.6	324.26
58	164.65		167.59	325.55	559.08	340.29	360.41	455.81	324.9
59	168.28		168.03	336.45	562.51	345.69	360.87	464.65	331.58
60	169.75		168.35	337.54	569.98	352.35	369.81	465.54	332.64
61	172.3		174.7	337.71	577.12	353.35	377.62	473.09	344
62	173.85		179.91	340.88	600.86	356.49	385.04	483.44	353.87
63	176.03		180.44	345.15	603.24	359.82	388.09	484.48	354.86
64	177.92		180.79	348.47	620.02	373.13	391.93	485.55	354.97
65	179.77		184.49	356.12	621.7	377.56	392.33	492.45	355.23
66	181.64		184.87	356.89	621.88	389.09	392.44	502.12	360.38
67	187.01		185.34	358.07	623	390.25	393.19	503.09	360.9
68	188.65		194.63	358.97	645.33	390.48	407.89	512.24	370.96
69	192.36		195.56	362.17	647.57	391.22	414.16	513.16	371.97
70	192.74		196.42	368.95	648.51	406.02	414.79	513.64	372.8
71	192.95		199.03	373.65	665.24	407.51	415.11	523	373.36
72	197.22		201.47	374.13	666.91	411.6	421.41	531.01	373.88
73	198.42		202.63	380.13	667.08	412.04	427.03	532.35	384.25
74	198.57		202.96	380.73	669.96	416.66	427.95	532.48	385.29
75	198.96		209.45	381.28	680.4	417.85	438.34	533.83	386.57
76	201.75		216.19	390.55	710.03	441.41	439.38	533.97	400.56
77	202.03		216.87	391.48	719.38	443.77	440.17	534.12	421.27
78	206.37		217.29	393.98	720.32	448.26	440.3	535.02	423.34
79	206.82		217.57	398.29	720.43	448.71	440.72	552.94	423.55
80	206.95		217.79	407.34	721.82	457.48	449.04	572.26	423.66
81	207.12		222.16	408.27	749.55	462.9	449.88	574.2	423.89
82	210.42		225.52	408.42	752.33	463.44	450.92	574.39	428.41
83	214.75		225.86	408.57	752.61	467.79	471.6	574.53	428.86
84	215.18		226.01	409.15	752.73	468.23	473.67	574.79	429.44
85	215.3		226.17	420.6	752.85	468.98	473.88	575.14	440.51
86	217.05		227.88	421.75	753.73	479.36	475.36	582.2	441.62
87	220.19		229.65	421.87	771.23	490.04	475.74	582.91	441.74
88	220.51		229.97	422.06	778.31	491.11	476.18	583.34	441.86
89	220.7		236.31	422.22	779.03	491.46	484.83	583.69	441.97

90	224.11		246.42	423.79	779.79	498.6	485.9	590.02	442.08
91	225.23		247.46	434.11	788.01	509.19	486.73	590.65	442.2
92	225.38		247.59	435.14	818.69	524.08	486.96	590.76	442.31
93	228.21		247.81	436.75	822.63	526.06	491.51	590.88	442.42
94	228.5		251.98	438.37	838.07	526.36	491.97	590.99	442.54
95	232.13		252.4	438.54	839.65	532.32	492.09	591.1	442.69
96	232.5		252.69	438.77	839.81	550.41	492.22	591.22	445.74
97	239.64		257.39	443.2	839.92	552.22	492.72	591.33	446.05
98	240.54		257.87	443.65	840.03	568	502.64	591.44	446.16
99	240.7		257.98	443.89	840.15	569.58	503.64	591.55	446.82

Hundredweight / Per-Pound Rates

Weight	***FedEx U.S. Import Economy Express Sh***								
	International Zones								
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**
100 - 999	2.41		2.58	4.48	8.41	5.73	5.05	5.92	4.6
1,000 - 99,999	2.35		2.48	4.32	7.94	5.52	4.87	5.7	4.43

J	K	L	M	N	O	P
48.77	62.4	50.31	82.27	46.46	50.4	49.3
57.67	78.63	60.53	99.08	53.58	58.67	58.77
66.59	93.21	70.48	115.12	60.93	66.19	66.34
76.95	106.89	82.11	133.77	68.09	74.33	76.15
84.08	118.64	90.54	157.54	74.82	80.83	82.52
96.25	135.87	102.23	175.12	84.04	88	92.02
103.19	145.24	112.47	182.66	91.82	97.05	99.84
110.6	165.59	118.96	208.01	99.6	101.67	105.21
118.04	175.92	127.83	236.84	107.37	109.85	112.91
125.48	194.22	139.33	257.09	115.04	115.97	122.06
132.36	196.68	143.41	259.12	122.17	117.33	131.9
143.25	214.91	148.29	260.01	122.88	124.3	135.59
148.93	226.19	156.83	277.84	137.08	130.31	141.43
155.96	238.12	166.66	286.49	144.54	135.68	148.97
159.89	239.32	173.51	317.25	151.99	140.07	154.36
166.25	251.77	175.92	339.31	159.98	147.65	161.4
182.08	267.79	182.28	354.79	166.75	150.71	164.1
183.67	283.79	187.27	367.34	174.14	155.55	177.61
192.21	289.42	207.74	368.6	181.52	165.77	178.97
197.47	291.35	209.79	369.15	189.61	166.8	190.77
204.36	306.64	216.3	380.18	196.28	167.4	193.63
211.25	330.48	216.96	381.9	203.65	179.42	201.92
219.81	333.12	221.74	403.96	214.93	187.77	202.75
229.66	339.94	222.22	408.21	216.39	188.61	213.12
231.26	340.62	223.83	408.63	223.63	189.03	219.46
243.38	340.76	236.3	410.25	230.03	197.21	226.04
244.61	343.47	237.55	442.65	236.41	210.39	231.61
251.28	365.94	251.93	456.64	246.58	211.79	244.38
263.4	374.46	253.37	460.87	253.08	211.93	250.68
264.62	383.51	259.95	462.31	259.57	213.61	251.86
271.28	384.42	268.52	462.58	261.06	214.21	263.81
283.42	391.37	269.39	462.69	265.55	226.23	268.12
284.63	393.19	276.25	464.38	274.63	227.58	280.49
291.3	408.77	279.87	497.71	282.9	228.06	281.74
308.45	432.19	296.43	501.04	287.39	237.69	291.7
310.18	434.54	298.08	501.38	287.92	244.74	293.87
321.32	438.24	298.54	502.39	298.51	245.45	301.24
322.44	439.17	307.67	522.66	304.07	257.55	306.31
324.63	457.57	308.58	524.74	309.63	258.77	312.54
342.76	459.41	313.33	524.95	315.21	261.01	313.18
344.57	459.6	320.92	525.44	321.97	276.51	324.79
345.91	460.78	327.87	535.24	326.32	278.07	330.87

351.3	484.22	328.57	569.6	331.89	278.22	336.94
357.08	493.39	329.08	573.05	337.45	278.63	340.33
357.76	496.25	339.33	573.83	344.31	278.74	349.22
371.32	496.54	349.2	574.66	345	279.93	373.18
379.38	497.79	350.2	574.79	348.67	288.77	375.58
380.2	522.77	355.56	576.93	357.43	294.8	376.87
383.94	530.47	360.71	579.04	358.31	295.4	377.24
397.97	542.06	376.85	579.89	363.76	297.66	377.64
399.38	543.23	378.47	590.26	381.97	303.13	385.53
410.54	551.35	379.57	604.27	383.8	307.64	393.13
411.66	552.16	379.71	630.93	390.31	320.35	393.9
416.65	552.33	380.07	638.57	396.77	321.63	403.76
425.34	555.59	387.21	655.54	403.27	323.61	409.86
434.02	558.84	394.34	672.5	409.78	325.6	415.95
442.7	562.1	401.48	689.46	416.29	327.58	422.04
451.39	565.35	408.62	706.43	422.8	329.57	428.13
465.53	583.75	418.77	754.14	423.63	342.13	429.3
466.95	608.42	425.46	758.92	439.91	353.83	452.44
493.11	610.9	454.98	759.4	447.94	355	454.76
495.73	626.91	457.93	759.51	448.75	362.43	455
496.23	628.52	458.23	759.62	453.54	364.54	455.47
506.29	629.4	458.35	759.74	454.68	377.17	464.77
508.43	629.52	458.5	759.85	477.39	378.43	481.62
508.65	629.66	458.64	759.97	485.85	385.51	492.73
508.79	632.54	458.77	760.35	486.7	386.22	493.85
508.92	689.96	459.81	768.04	487.72	390.08	496.68
509.07	695.71	460.93	785.44	496.11	401.81	496.97
509.38	696.3	483.33	797.67	500.72	404.16	497.25
515.6	700.08	485.57	814.74	519.22	404.4	502.67
545.49	707.86	506.15	816.45	521.08	404.7	503.79
548.48	708.65	508.21	816.63	521.45	410.66	526.15
549.84	717.7	508.41	816.75	528.7	428.08	537.37
576.92	718.62	508.56	816.86	535.42	430.98	545.59
579.64	733.39	508.68	816.97	537.11	431.27	554.24
579.91	761.35	508.83	818.25	543.58	431.38	555.11
581.01	764.15	508.96	843.73	554.78	431.99	555.3
581.61	764.44	509.07	863.77	559.16	444.19	556.12
593.72	766.46	509.23	865.78	560.17	448.33	572.42
619.16	794.52	509.36	879.75	573.87	448.82	577.09
621.71	797.33	509.64	934.85	577.72	458.5	577.56
622.79	797.62	515.14	940.36	583.77	459.48	578.32
644.38	797.73	525.55	941.61	589.8	468.71	580.21
646.55	797.86	526.59	941.74	601.49	477.15	582.7
646.76	797.99	536.3	941.85	607.32	483.42	596.72
647.67	799.26	537.27	941.97	607.9	484.06	613.36
665.56	800.6	538.28	942.08	613.95	484.19	620.64
667.36	800.74	548.84	942.19	620.79	484.35	621.37

668.03	800.86	550.87	942.31	631.95	486.17	621.5
670.16	800.97	551.08	942.42	642.7	486.51	621.82
672.05	802.83	551.2	942.54	653.1	489.18	628.18
709.8	836.41	551.69	942.66	654.14	508.38	636.35
716.14	842.74	560.95	942.77	660.27	516.37	642.1
724.2	843.38	572.38	942.89	660.89	524.93	660.49
725.01	846.41	573.52	943	667	525.79	662.34
725.12	846.71	573.65	943.18	667.61	525.93	662.53
725.23	846.82	574.43	946.72	667.74	528.06	662.92
725.35	846.93	575	1012.83	668.4	528.27	670.77

J	K	L	M	N	O	P
7.25	8.47	5.86	11.57	6.81	5.28	6.76
6.99	8	5.7	10.92	6.5	5.15	6.51

Multiple National Carrier Pricing

FEDEX PRIORITY OVERNIGHT

PO											
Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16	Intra Hawaii
0.34	7.53	7.78	9.01	9.50	9.76	10.52	10.89	12.25	12.25	12.74	7.53
Pak1	7.60	10.11	12.69	14.07	15.26	16.30	16.75	17.73	17.73	17.67	7.60
Pak2	7.78	10.99	14.28	15.58	17.27	17.96	18.68	19.73	19.73	19.16	7.78
1	7.60	10.11	12.69	14.07	15.26	16.30	16.75	17.73	17.73	17.67	7.60
2	7.78	10.99	14.28	15.58	17.27	17.96	18.68	19.73	19.73	19.16	7.78
3	8.75	11.68	15.82	17.25	19.15	19.76	20.45	21.61	21.61	24.46	8.75
4	9.43	12.23	17.16	18.88	20.91	21.50	22.35	23.58	23.58	26.52	9.43
5	9.55	12.74	18.76	20.68	22.69	23.30	24.13	25.90	25.90	28.32	9.55
6	10.48	13.46	20.29	22.29	24.57	24.96	26.02	27.86	27.86	30.37	10.48
7	10.96	14.15	21.69	23.93	26.30	26.86	27.79	29.57	29.57	32.31	10.96
8	11.17	14.80	23.11	25.48	28.04	28.76	29.60	31.11	31.11	33.84	11.17
9	11.32	15.38	24.41	27.12	29.82	30.61	31.48	33.26	33.26	35.93	11.32
10	11.33	15.39	25.56	28.53	31.59	32.40	33.36	35.10	35.10	37.86	11.33
11	12.40	16.88	26.89	30.11	33.36	34.32	35.13	37.26	37.26	39.52	12.40
12	12.86	17.56	28.34	31.50	34.95	36.22	37.02	38.80	38.80	40.35	12.86
13	13.09	18.26	29.70	32.91	36.40	38.09	38.80	40.66	40.66	41.45	13.09
14	13.58	18.93	31.23	34.32	37.83	39.77	40.71	42.64	42.64	42.58	13.58
15	13.90	19.63	32.29	35.69	39.22	41.07	42.26	44.24	44.24	43.79	13.90
16	14.29	20.27	33.84	37.02	40.52	42.13	43.34	45.36	45.36	45.45	14.29
17	14.92	20.97	34.82	38.22	41.42	43.08	44.27	46.36	46.36	46.71	14.92
18	15.41	21.65	35.84	39.01	42.36	44.03	45.43	47.51	47.51	48.55	15.41
19	15.78	22.22	36.71	39.83	43.33	45.00	46.65	49.06	49.06	49.75	15.78
20	15.86	22.71	37.63	40.82	44.24	46.08	47.71	50.06	50.06	52.94	15.86
21	16.55	23.39	38.45	41.84	45.17	47.00	48.98	51.19	51.19	54.33	16.55
22	17.06	23.91	39.35	42.81	46.14	48.08	50.07	52.36	52.36	55.56	17.06
23	17.41	24.39	40.30	43.87	47.17	49.12	51.26	53.80	53.80	56.40	17.41
24	17.79	24.82	41.38	44.96	48.44	50.20	52.30	54.78	54.78	57.50	17.79
25	18.10	25.18	42.45	45.87	49.74	51.39	53.37	56.47	56.47	58.60	18.10
26	18.62	25.94	43.62	47.03	51.03	52.70	54.51	57.35	57.35	59.59	18.62
27	18.99	26.43	44.67	48.35	52.47	53.84	55.52	58.97	58.97	60.55	18.99
28	19.45	27.00	45.86	49.74	53.49	54.91	56.69	59.95	59.95	61.80	19.45
29	19.81	27.45	47.05	50.80	54.65	56.14	57.92	61.25	61.25	63.17	19.81
30	19.86	27.66	47.96	51.97	55.74	57.18	58.31	62.76	62.76	64.28	19.86
31	20.53	28.46	48.98	53.14	56.90	58.38	60.28	64.04	64.04	65.41	20.53
32	21.14	29.15	50.07	54.34	58.03	59.54	61.41	65.48	65.48	66.79	21.14
33	21.63	29.84	51.03	55.49	59.21	60.87	62.83	66.93	66.93	68.15	21.63
34	22.11	30.34	52.21	56.66	60.51	62.20	64.10	68.53	68.53	69.45	22.11
35	22.79	30.89	53.37	57.85	61.67	63.50	65.40	69.86	69.86	70.76	22.79
36	23.32	31.35	54.53	59.04	62.87	64.89	66.65	71.28	71.28	72.32	23.32
37	23.36	32.28	55.60	60.25	64.14	66.34	68.07	72.61	72.61	73.42	23.36
38	23.72	32.79	56.58	61.26	65.37	67.88	69.38	74.32	74.32	74.78	23.72
39	24.49	33.36	57.64	62.42	66.62	69.28	70.73	75.82	75.82	76.34	24.49
40	24.70	33.93	58.66	63.62	67.80	70.60	72.14	77.40	77.40	77.72	24.70
41	25.28	34.59	59.74	64.84	69.09	71.75	73.53	79.01	79.01	79.37	25.28
42	25.67	35.31	60.91	65.97	70.44	73.45	75.03	80.62	80.62	80.61	25.67
43	26.37	35.97	62.10	67.14	71.76	74.60	76.54	82.21	82.21	81.87	26.37
44	26.94	36.69	63.16	68.34	73.05	75.91	78.18	83.34	83.34	83.36	26.94
45	27.51	37.46	64.27	69.50	74.49	77.25	79.47	84.68	84.68	84.90	27.51
46	28.04	38.26	65.41	70.72	75.87	78.57	80.85	86.29	86.29	86.02	28.04
47	28.52	39.06	66.57	71.73	77.29	79.70	82.10	87.45	87.45	87.39	28.52
48	28.74	39.83	67.52	72.92	78.68	81.16	83.68	89.04	89.04	88.49	28.74
49	29.25	40.75	68.43	74.06	80.04	82.45	85.16	90.33	90.33	90.46	29.25
50	29.26	41.19	68.45	74.07	80.06	83.46	85.19	91.66	91.66	91.83	29.26
51	30.51	42.46	70.56	76.44	83.00	85.27	88.40	93.26	93.26	93.34	30.51
52	30.98	43.37	71.65	77.62	84.41	86.69	90.14	94.87	94.87	95.00	30.98
53	31.61	44.05	72.70	78.90	85.92	88.11	91.66	96.46	96.46	96.52	31.61
54	32.11	44.95	73.83	80.00	87.24	89.81	93.39	98.47	98.47	98.05	32.11
55	32.57	45.78	75.32	81.04	88.57	91.32	94.77	99.90	99.90	99.30	32.57
56	33.17	46.65	76.72	82.09	89.94	92.98	96.31	101.94	101.94	101.09	33.17
57	33.83	47.47	78.12	83.19	91.23	94.55	97.94	103.56	103.56	102.61	33.83
58	34.56	48.20	79.52	84.33	92.63	96.20	99.69	105.41	105.41	104.54	34.56
59	35.04	49.03	80.92	85.63	94.04	97.76	101.44	107.21	107.21	106.06	35.04
60	35.74	49.80	82.19	86.79	95.53	99.38	102.68	109.20	109.20	107.88	35.74

Multiple National Carrier Pricing

FEDEX PRIORITY OVERNIGHT

PO											
Zone >	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9-10**	**11-12**	**13-16**	**Intra Hawaii**
61	36.37	50.78	83.63	88.31	97.07	100.92	102.69	111.14	111.14	109.82	36.37
62	37.23	51.66	84.93	90.01	98.56	102.60	106.54	113.32	113.32	111.71	37.23
63	37.87	52.68	86.36	91.30	100.24	104.37	108.28	115.47	115.47	113.65	37.87
64	38.55	53.72	87.77	92.83	101.86	106.16	110.02	117.35	117.35	115.50	38.55
65	39.22	54.73	89.05	94.32	103.51	108.05	111.57	119.27	119.27	114.75	39.22
66	39.97	55.75	90.47	95.85	105.15	109.83	113.54	121.43	121.43	118.94	39.97
67	40.14	56.78	91.77	97.50	106.94	111.71	115.51	123.17	123.17	120.86	40.14
68	41.38	57.78	93.19	99.17	108.54	113.37	117.35	125.10	125.10	122.81	41.38
69	42.13	58.83	94.59	100.80	110.18	113.38	119.34	126.82	126.82	124.76	42.13
70	42.46	59.29	94.60	102.37	110.21	113.40	120.95	128.70	128.70	126.55	42.46
71	43.47	60.97	97.29	103.98	113.58	118.33	123.16	130.45	130.45	128.34	43.47
72	44.03	62.04	97.31	105.66	114.75	120.11	123.19	132.77	132.77	130.44	44.03
73	44.30	63.13	100.08	107.31	114.77	121.77	125.32	135.07	135.07	131.92	44.30
74	44.31	64.15	101.38	108.95	116.68	123.46	127.63	137.31	137.31	133.75	44.31
75	44.33	64.69	101.39	108.96	119.06	125.13	129.69	139.29	139.29	135.94	44.33
76	46.80	66.32	104.12	112.09	121.45	126.75	131.77	141.49	141.49	137.74	46.80
77	47.13	67.35	104.59	113.63	121.92	128.45	133.56	143.50	143.50	139.54	47.13
78	47.15	67.73	104.61	115.06	122.33	128.53	135.23	145.43	145.43	141.36	47.15
79	47.17	68.66	104.63	116.57	123.46	130.21	136.10	147.45	147.45	143.40	47.17
80	47.20	69.47	106.05	118.00	125.21	133.40	137.19	149.48	149.48	145.37	47.20
81	50.35	70.67	107.44	118.02	126.87	134.90	139.48	151.50	151.50	147.13	50.35
82	50.64	72.26	110.61	121.07	127.89	136.85	142.13	153.41	153.41	150.21	50.64
83	51.75	73.16	110.64	122.48	133.28	136.86	143.37	155.59	155.59	151.86	51.75
84	51.79	73.92	112.34	122.50	133.90	139.33	145.25	157.77	157.77	153.40	51.79
85	51.81	74.86	114.03	125.37	133.96	141.80	146.77	158.84	158.84	155.45	51.81
86	53.48	75.04	117.55	126.87	134.68	143.47	149.12	161.67	161.67	156.96	53.48
87	53.49	76.69	118.62	128.34	136.63	144.77	150.57	163.57	163.57	158.91	53.49
88	53.51	76.87	120.52	129.75	141.31	146.40	152.69	165.16	165.16	160.88	53.51
89	53.53	76.89	122.00	131.32	142.89	148.14	153.82	166.74	166.74	162.48	53.53
90	53.55	76.91	123.49	132.73	144.66	150.05	155.54	168.50	168.50	164.58	53.55
91	56.65	80.19	124.74	134.24	145.95	151.10	157.01	170.68	170.68	167.61	56.65
92	56.66	80.34	126.51	135.78	146.06	153.42	158.93	171.65	171.65	169.57	56.66
93	56.68	81.23	127.92	135.79	146.07	155.10	161.31	174.64	174.64	171.53	56.68
94	56.69	82.05	129.40	138.73	146.09	156.75	162.12	176.94	176.94	173.60	56.69
95	56.72	82.06	130.85	138.74	148.84	158.40	163.83	178.65	178.65	175.38	56.72
96	60.02	84.50	132.15	141.63	154.12	160.18	165.31	180.61	180.61	177.21	60.02
97	60.56	85.40	133.46	143.08	154.17	161.86	168.16	182.30	182.30	178.84	60.56
98	60.57	85.55	134.86	144.59	154.19	163.12	169.90	183.38	183.38	180.49	60.57
99	61.48	85.86	135.68	145.22	154.21	165.17	171.23	183.38	183.38	181.26	61.48

Multiple National Carrier Pricing

FEDEX PRIORITY OVERNIGHT

PO											
Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16	Intra Hawaii
100	61.48	85.86	135.68	145.22	157.94	166.42	171.72	183.38	183.38	181.26	61.48
101	63.76	88.75	140.07	148.37	162.27	169.21	174.75	188.53	188.53	185.63	63.76
102	64.41	89.62	141.45	149.84	163.86	170.88	176.47	190.37	190.37	187.48	64.41
103	65.04	90.49	142.84	151.35	165.48	172.55	178.19	192.24	192.24	189.31	65.04
104	65.68	91.37	144.23	152.79	167.10	174.22	179.93	194.12	194.12	191.14	65.68
105	66.31	92.26	145.62	154.27	168.68	175.90	181.67	195.97	195.97	192.99	66.31
106	66.91	93.16	146.99	155.74	170.29	177.58	183.41	197.83	197.83	194.82	66.91
107	67.56	94.03	148.37	157.19	171.90	179.26	185.10	199.71	199.71	196.67	67.56
108	68.21	94.89	149.77	158.68	173.51	180.92	186.85	201.58	201.58	198.51	68.21
109	68.82	95.77	151.15	160.14	175.12	182.60	188.60	203.44	203.44	200.37	68.82
110	69.47	96.65	152.55	161.59	176.74	184.29	190.32	205.30	205.30	202.19	69.47
111	70.09	97.52	153.94	163.10	178.36	185.94	192.06	207.17	207.17	204.02	70.09
112	70.73	98.41	155.32	164.57	179.93	187.63	193.79	209.05	209.05	205.88	70.73
113	71.33	99.29	156.72	166.02	181.55	189.31	195.51	210.90	210.90	207.69	71.33
114	71.99	100.19	158.08	167.50	183.14	190.96	197.23	212.78	212.78	209.53	71.99
115	72.62	101.06	159.47	168.96	184.75	192.65	198.99	214.65	214.65	211.36	72.62
116	73.24	101.92	160.87	170.42	186.36	194.34	200.72	216.51	216.51	213.19	73.24
117	73.88	102.82	162.27	171.90	187.98	196.00	202.42	218.38	218.38	215.05	73.88
118	74.52	103.69	163.65	173.37	189.57	197.69	204.17	220.24	220.24	216.89	74.52
119	75.13	104.56	165.05	174.85	191.19	199.37	205.91	222.10	222.10	218.73	75.13
120	75.79	105.43	166.43	176.32	192.78	201.02	207.63	223.97	223.97	220.56	75.79
121	76.40	106.32	167.80	177.78	194.39	202.71	209.35	225.83	225.83	222.41	76.40
122	77.04	107.22	169.21	179.26	196.00	204.38	211.10	227.71	227.71	224.24	77.04
123	77.67	108.08	170.57	180.70	197.62	206.04	212.82	229.59	229.59	226.06	77.67
124	78.31	108.96	171.98	182.19	199.20	207.71	214.54	231.42	231.42	227.92	78.31
125	78.95	109.84	173.36	183.66	200.82	209.42	216.28	233.31	233.31	229.75	78.95
126	79.56	110.72	174.75	185.10	202.42	211.10	217.99	235.19	235.19	231.59	79.56
127	80.19	111.61	176.14	186.62	204.03	212.77	219.73	237.05	237.05	233.44	80.19
128	80.84	112.48	177.53	188.08	205.64	214.44	221.45	238.91	238.91	235.26	80.84
129	81.47	113.36	178.91	189.53	207.26	216.12	223.19	240.78	240.78	237.11	81.47
130	82.08	114.24	180.29	191.01	208.85	217.79	224.93	242.65	242.65	238.95	82.08
131	82.75	115.11	181.68	192.49	210.46	219.45	226.65	244.53	244.53	240.78	82.75
132	83.35	115.98	183.06	193.93	212.07	221.15	228.37	246.38	246.38	242.62	83.35
133	83.99	116.87	184.46	195.42	213.69	222.82	230.12	248.25	248.25	244.46	83.99
134	84.63	117.74	185.84	196.88	215.30	224.48	231.87	250.10	250.10	246.31	84.63
135	85.25	118.63	187.24	198.35	216.90	226.17	233.56	251.98	251.98	248.13	85.25
136	85.88	119.51	188.62	199.84	218.49	227.83	235.32	253.84	253.84	249.99	85.88
137	86.51	120.39	190.02	201.30	220.09	229.51	237.05	255.71	255.71	251.81	86.51
138	87.16	121.28	191.38	202.75	221.70	231.19	238.78	257.58	257.58	253.65	87.16
139	87.78	122.15	192.77	204.24	223.34	232.86	240.50	259.44	259.44	255.50	87.78
140	88.41	123.04	194.17	205.70	224.93	234.55	242.23	261.31	261.31	257.32	88.41
141	89.05	123.91	195.55	207.17	226.54	236.23	243.98	263.17	263.17	259.17	89.05
142	89.66	124.78	196.94	208.66	228.15	237.90	245.70	265.03	265.03	261.01	89.66
143	90.31	125.68	198.31	210.12	229.73	239.56	247.43	266.90	266.90	262.85	90.31
144	90.94	126.54	199.71	211.59	231.35	241.24	249.16	268.78	268.78	264.69	90.94
145	91.58	127.41	201.09	213.06	232.96	242.92	250.89	270.64	270.64	266.53	91.58
146	92.19	128.29	202.48	214.52	234.57	244.59	252.61	272.50	272.50	268.36	92.19
147	92.83	129.16	203.86	215.99	236.19	246.25	254.35	274.39	274.39	270.20	92.83
148	93.46	130.06	205.24	217.46	237.77	247.95	256.08	276.24	276.24	272.04	93.46
149	94.11	130.94	206.64	218.92	239.40	249.61	257.82	278.11	278.11	273.87	94.11
150	94.73	131.81	208.03	220.41	240.99	251.28	259.54	279.95	279.95	275.70	94.73
HUNDREDWEIGHT RATES PER LB											
100	$0.61	$0.85	$1.35	$1.45	$1.57	$1.66	$1.71	$1.83	$1.83	$1.81	
500	0.61	0.85	1.35	1.45	1.57	1.66	1.71	1.83	1.83	1.81	
1000	0.61	0.85	1.35	1.45	1.57	1.66	1.71	1.83	1.83	1.81	
2000	0.61	0.85	1.35	1.45	1.57	1.66	1.71	1.83	1.83	1.81	

Multiple National Carrier Pricing

FEDEX STANDARD OVERNIGHT

SO

Zone >	2	3	4	5	6	7	8	9-10	13-16
0.34	7.05	7.19	8.38	8.84	8.92	9.48	9.95	11.63	12.09
Pak1	7.19	8.36	11.13	12.34	13.39	14.29	14.71	16.84	16.75
Pak2	7.26	8.86	12.55	13.65	15.12	15.78	16.39	18.76	18.22
1	7.19	8.36	11.13	12.34	13.39	14.29	14.71	16.84	16.75
2	7.26	8.86	12.55	13.65	15.12	15.78	16.39	18.76	18.22
3	7.26	9.41	13.90	15.12	16.82	17.29	17.93	20.51	23.24
4	7.69	10.02	15.08	16.56	18.35	18.86	19.62	22.38	25.17
5	7.89	10.14	16.48	18.00	19.57	20.09	20.81	24.58	26.90
6	8.36	11.40	17.82	19.22	21.22	21.52	22.44	26.45	28.85
7	8.52	11.91	19.11	20.89	22.70	23.18	23.97	28.05	30.72
8	8.97	12.26	20.30	22.24	24.23	24.81	25.50	29.57	32.14
9	9.46	12.79	21.45	23.66	25.73	26.45	27.15	31.60	34.12
10	9.62	13.31	22.44	24.94	27.28	27.97	28.77	33.36	35.97
11	9.98	13.89	23.63	26.27	28.77	29.62	30.33	35.41	37.55
12	10.29	14.57	24.94	27.50	30.18	31.24	31.94	36.86	38.35
13	10.48	15.32	26.09	28.76	31.37	32.86	33.50	38.64	39.37
14	10.83	15.87	27.45	29.98	32.60	34.31	35.13	40.53	40.44
15	11.26	16.45	28.39	31.20	33.84	35.42	36.47	42.02	41.61
16	11.49	16.85	29.74	32.34	34.93	36.35	37.40	43.09	43.19
17	12.08	17.15	30.59	33.39	35.74	37.17	38.22	44.05	44.39
18	12.45	17.60	31.54	34.06	36.54	37.99	39.23	45.13	46.12
19	12.76	18.07	32.27	34.79	37.37	38.81	40.23	46.61	47.29
20	12.98	18.60	34.79	37.81	40.47	42.14	43.68	47.55	50.30
21	13.34	18.99	35.72	38.73	41.64	43.36	44.90	48.66	51.63
22	13.83	19.38	36.60	39.63	42.69	44.31	45.83	49.73	52.79
23	14.01	19.72	37.63	40.59	43.68	45.17	46.93	51.10	53.61
24	14.40	20.06	38.63	41.64	44.88	46.27	47.90	52.03	54.64
25	14.73	20.51	39.78	42.96	46.03	47.65	49.03	53.66	55.67
26	15.08	21.06	40.91	43.99	47.10	48.64	50.12	54.49	56.62
27	15.31	21.65	42.01	44.96	48.01	50.20	51.41	56.02	57.52
28	15.79	22.22	42.96	45.87	49.18	51.02	52.88	56.97	58.71
29	16.11	22.32	43.91	46.80	50.12	51.98	54.22	58.21	60.00
30	16.36	22.89	45.12	47.86	51.33	53.39	55.06	59.62	61.06
31	16.69	23.15	46.03	49.03	52.47	54.33	56.02	60.83	62.13
32	17.04	23.28	46.80	50.12	53.63	55.35	57.13	62.22	63.45
33	17.41	24.01	47.75	51.15	54.99	56.40	58.39	63.62	64.74
34	17.70	24.58	48.92	52.06	56.20	57.57	59.52	65.10	65.97
35	18.23	25.03	49.95	53.12	57.22	58.81	60.78	66.36	67.25
36	18.56	25.57	50.99	54.18	58.40	60.00	62.15	67.73	68.69
37	18.91	25.92	52.36	55.51	59.59	61.04	63.30	68.98	69.75
38	19.22	26.45	53.51	56.81	60.81	61.93	64.36	70.63	71.05
39	19.70	27.08	54.70	58.02	62.26	63.01	65.55	72.02	72.52
40	20.03	27.67	55.83	59.36	63.62	64.36	67.00	73.53	73.86
41	20.40	28.04	56.68	60.52	64.90	65.55	68.44	75.04	75.40
42	20.74	28.45	57.65	61.87	66.20	66.84	70.06	76.56	76.58
43	21.06	29.10	58.66	63.16	67.39	68.22	71.59	78.12	77.78
44	21.44	29.60	59.77	64.36	68.87	69.35	73.06	79.18	79.20
45	21.80	30.22	60.81	65.55	70.14	70.67	74.05	80.45	80.64
46	22.13	30.74	61.93	66.63	71.33	72.02	75.45	81.98	81.70
47	22.60	31.35	63.16	67.64	72.42	73.48	76.71	83.05	83.01
48	22.94	32.01	64.36	68.87	73.58	74.63	77.67	84.57	84.06
49	23.28	32.61	65.23	69.67	74.69	75.86	78.69	85.82	85.92
50	23.73	33.13	65.32	69.68	74.70	75.87	78.71	87.08	87.22
51	24.10	33.75	67.39	72.11	76.87	78.60	81.80	88.59	88.66
52	24.58	34.25	68.44	73.47	77.96	80.15	83.35	90.12	90.25
53	25.03	35.01	69.49	74.74	78.85	81.55	84.77	91.61	91.71
54	25.38	35.65	70.67	75.71	79.96	82.97	86.34	93.53	93.16
55	25.84	36.42	71.76	76.71	81.14	84.08	87.84	94.91	94.34
56	26.30	37.03	72.92	77.52	82.33	85.87	89.10	96.85	96.05
57	26.88	37.84	73.74	79.06	83.86	87.43	90.23	98.38	97.48
58	27.45	38.72	74.63	80.05	85.65	89.10	92.02	100.15	99.32
59	27.94	39.69	75.84	81.00	87.31	90.48	93.43	101.83	100.75
60	28.36	40.56	77.04	82.83	88.79	92.15	95.24	103.73	102.49

Multiple National Carrier Pricing

FEDEX STANDARD OVERNIGHT

SO

Zone >	2	3	4	5	6	7	8	9-10	13-16
61	28.85	41.30	78.21	83.79	90.23	93.73	97.32	105.58	104.32
62	29.66	41.96	79.47	85.08	91.90	95.11	98.89	107.65	106.14
63	30.10	42.73	80.72	86.42	93.17	96.50	100.92	109.69	107.97
64	30.68	43.59	81.93	87.74	94.68	98.31	102.49	111.50	109.73
65	31.17	44.37	83.06	88.94	96.09	99.86	104.20	113.30	109.01
66	31.72	44.39	83.09	88.95	97.89	101.81	105.56	115.34	112.99
67	32.20	46.15	85.65	91.55	99.26	103.18	107.11	117.01	114.81
68	32.79	47.03	86.93	92.89	101.17	104.74	108.83	118.81	116.67
69	33.39	47.78	87.99	94.20	102.49	106.43	110.54	120.47	118.52
70	34.05	48.76	89.34	95.65	104.18	108.35	112.42	122.26	120.22
71	34.73	49.53	90.07	96.85	105.23	109.62	113.98	123.93	121.94
72	35.41	50.30	91.28	98.15	106.76	111.49	115.96	126.12	123.91
73	35.93	51.42	92.71	99.58	108.19	113.20	118.09	128.32	125.32
74	36.60	52.34	93.92	101.17	109.90	114.76	120.19	130.43	127.06
75	37.17	53.07	94.99	102.69	111.37	116.66	121.44	132.33	129.15
76	37.73	53.08	96.31	104.20	112.92	118.37	123.62	134.39	130.85
77	38.44	54.71	97.47	105.85	114.38	120.19	125.53	136.30	132.59
78	39.01	55.63	98.81	107.36	115.81	121.77	127.32	138.16	134.29
79	39.47	56.64	99.94	108.98	117.32	123.49	129.01	140.08	136.23
80	39.60	57.53	101.31	110.54	118.61	125.31	130.83	141.99	138.10
81	40.74	58.55	102.52	111.89	119.83	126.93	132.50	143.93	139.78
82	41.68	59.45	104.12	113.49	121.38	128.76	134.47	145.75	142.68
83	42.26	60.47	105.56	114.70	122.96	130.57	136.25	147.82	144.26
84	42.72	61.38	107.29	116.13	124.40	132.47	137.67	149.86	145.73
85	42.93	62.35	108.98	117.44	125.87	134.18	139.20	150.91	147.66
86	43.87	63.27	110.68	118.99	127.42	135.69	140.70	153.59	149.14
87	44.37	64.27	112.42	120.61	128.91	137.25	142.54	155.40	150.97
88	44.82	65.29	114.13	121.93	130.36	138.93	144.08	156.89	152.85
89	45.49	66.31	115.81	123.19	131.94	140.46	145.75	158.41	154.37
90	45.52	67.20	117.68	124.55	133.41	141.84	147.68	160.08	156.35
91	46.44	68.22	119.29	126.14	134.84	143.54	149.38	162.13	159.23
92	47.12	68.99	120.85	127.87	136.48	145.46	151.19	163.08	161.09
93	47.82	69.82	122.29	129.44	138.01	147.11	152.85	165.92	162.94
94	48.28	70.56	123.82	130.91	139.47	148.70	154.54	168.08	164.91
95	48.29	71.02	124.93	132.34	141.06	149.78	156.24	169.72	166.62
96	49.69	71.02	126.29	133.75	142.65	151.47	157.61	171.57	168.33
97	49.82	71.02	127.58	135.39	144.08	153.03	159.15	173.20	169.89
98	49.82	71.02	128.91	136.85	145.22	154.57	160.56	174.90	171.48
99	49.82	71.02	129.32	137.80	145.22	155.82	161.12	174.90	172.78

Multiple National Carrier Pricing

FEDEX STANDARD OVERNIGHT

SO

Zone >	2	3	4	5	6	7	8	9-10	13-16
100	49.82	71.02	129.32	137.80	145.22	155.82	161.12	174.90	172.78
101	51.31	74.88	133.14	141.45	148.37	159.47	165.05	179.08	176.47
102	51.81	75.60	134.47	142.85	149.84	161.05	166.67	180.85	178.23
103	52.30	76.36	135.76	144.25	151.35	162.66	168.32	182.62	179.99
104	52.80	77.10	137.08	145.66	152.79	164.23	169.91	184.40	181.73
105	53.33	77.82	138.41	147.05	154.27	165.81	171.58	186.17	183.47
106	53.83	78.59	139.73	148.46	155.74	167.38	173.20	187.95	185.24
107	54.34	79.30	141.04	149.84	157.19	168.96	174.85	189.71	186.97
108	54.86	80.06	142.34	151.25	158.68	170.54	176.47	191.49	188.71
109	55.36	80.80	143.68	152.66	160.14	172.12	178.10	193.29	190.48
110	55.85	81.54	144.99	154.06	161.59	173.72	179.76	195.04	192.20
111	56.36	82.30	146.32	155.48	163.10	175.29	181.37	196.82	193.95
112	56.89	83.01	147.63	156.86	164.57	176.86	183.01	198.58	195.71
113	57.40	83.78	148.94	158.27	166.02	178.45	184.63	200.38	197.47
114	57.91	84.51	150.26	159.67	167.50	180.03	186.30	202.15	199.20
115	58.40	85.25	151.58	161.05	168.96	181.62	187.92	203.90	200.96
116	58.92	86.01	152.91	162.46	170.42	183.17	189.54	205.69	202.70
117	59.43	86.73	154.24	163.86	171.90	184.75	191.19	207.45	204.43
118	59.93	87.48	155.54	165.26	173.37	186.34	192.81	209.23	206.21
119	60.44	88.22	156.86	166.67	174.85	187.92	194.46	211.00	207.95
120	60.95	88.96	158.19	168.06	176.32	189.50	196.08	212.78	209.69
121	61.45	89.70	159.48	169.47	177.78	191.07	197.72	214.54	211.44
122	61.96	90.44	160.82	170.88	179.26	192.65	199.37	216.32	213.17
123	62.45	91.19	162.12	172.29	180.70	194.23	200.98	218.09	214.92
124	62.98	91.93	163.46	173.65	182.19	195.82	202.65	219.88	216.69
125	63.50	92.68	164.75	175.06	183.66	197.41	204.26	221.65	218.43
126	64.01	93.39	166.08	176.47	185.10	198.99	205.91	223.41	220.17
127	64.52	94.15	167.41	177.87	186.62	200.54	207.52	225.19	221.95
128	65.00	94.89	168.75	179.28	188.08	202.15	209.15	226.95	223.67
129	65.50	95.64	170.07	180.67	189.53	203.71	210.81	228.75	225.40
130	66.01	96.39	171.35	182.08	191.01	205.29	212.43	230.51	227.17
131	66.53	97.11	172.69	183.48	192.49	206.85	214.06	232.28	228.91
132	67.07	97.86	174.02	184.89	193.93	208.43	215.68	234.05	230.65
133	67.55	98.60	175.33	186.30	195.42	210.02	217.34	235.81	232.41
134	68.05	99.35	176.65	187.68	196.88	211.61	218.95	237.60	234.16
135	68.58	100.08	177.96	189.08	198.35	213.18	220.59	239.39	235.91
136	69.09	100.81	179.28	190.49	199.84	214.76	222.23	241.16	237.66
137	69.57	101.57	180.61	191.89	201.30	216.35	223.87	242.92	239.41
138	70.09	102.32	181.91	193.30	202.75	217.92	225.50	244.69	241.16
139	70.60	103.05	183.22	194.69	204.24	219.51	227.14	246.49	242.90
140	71.12	103.79	184.54	196.08	205.70	221.09	228.79	248.25	244.63
141	71.62	104.52	185.87	197.49	207.17	222.64	230.41	250.02	246.39
142	72.11	105.30	187.20	198.91	208.66	224.25	232.05	251.79	248.13
143	72.63	106.02	188.53	200.29	210.12	225.81	233.70	253.57	249.88
144	73.16	106.76	189.82	201.68	211.59	227.41	235.32	255.34	251.65
145	73.65	107.50	191.14	203.08	213.06	228.98	236.96	257.11	253.40
146	74.15	108.24	192.47	204.50	214.52	230.56	238.58	258.89	255.13
147	74.65	108.98	193.79	205.91	215.99	232.12	240.22	260.66	256.88
148	75.16	109.74	195.09	207.30	217.46	233.74	241.84	262.43	258.64
149	75.68	110.46	196.40	208.71	218.92	235.30	243.49	264.20	260.36
150	76.20	111.21	197.73	210.09	220.41	236.91	245.13	265.98	262.12
HUNDREDWEIGHT RATES PER LB									
100	$0.49	$0.71	$1.29	$1.37	$1.45	$1.55	$1.61	$1.74	$1.72
500	0.49	0.71	1.29	1.37	1.45	1.55	1.61	1.74	1.72
1000	0.49	0.71	1.29	1.37	1.45	1.55	1.61	1.74	1.72
2000	0.49	0.71	1.29	1.37	1.45	1.55	1.61	1.74	1.72

Multiple National Carrier Pricing

FEDEX 2DAY A.M.

E2A

Zone >	2	3	4	5	6	7	8	9-10	13-16
0.34	6.90	6.90	6.90	6.90	7.88	8.21	8.26	11.04	11.49
Pak1	6.90	6.90	6.90	6.90	7.97	8.33	8.41	16.00	15.93
Pak2	6.90	6.90	6.90	6.90	8.79	9.59	10.02	17.81	17.29
1	6.90	6.90	6.90	6.90	7.97	8.33	8.41	16.00	15.93
2	6.90	6.90	6.90	6.90	8.79	9.59	10.02	17.81	17.29
3	6.90	6.90	6.90	7.49	10.12	11.11	11.47	19.49	22.09
4	6.90	6.90	6.90	8.73	11.69	12.69	13.08	21.29	23.91
5	6.90	6.90	7.25	9.66	13.03	14.06	14.84	23.36	25.55
6	6.90	6.90	7.88	10.55	14.47	15.66	16.30	25.13	27.40
7	6.90	7.01	8.56	11.55	16.30	17.39	17.93	26.66	29.17
8	6.90	7.65	9.13	12.56	18.02	19.15	19.70	28.05	30.53
9	6.90	8.00	9.85	13.50	19.62	20.97	21.67	30.00	32.43
10	7.21	8.50	10.61	14.40	20.91	22.81	23.44	31.70	34.18
11	7.54	8.94	11.11	15.40	22.62	24.50	25.37	33.64	35.66
12	7.97	9.47	11.71	16.28	24.32	26.23	27.11	35.02	36.44
13	8.50	9.96	12.15	17.26	25.93	27.48	28.70	36.72	37.40
14	8.88	10.44	12.92	18.27	27.48	28.96	29.95	38.48	38.42
15	9.22	10.74	13.55	18.97	28.96	30.22	31.34	39.94	39.54
16	9.47	11.07	14.16	19.58	30.22	31.78	32.62	40.93	41.04
17	9.76	11.41	14.75	20.50	31.59	33.45	34.18	41.85	42.16
18	10.10	11.80	15.32	21.25	32.90	34.96	36.23	42.87	43.79
19	10.44	12.13	15.79	22.11	34.11	36.59	37.41	44.27	44.90
20	10.85	12.65	16.38	23.10	35.32	37.84	38.75	45.17	47.76
21	11.37	13.15	16.99	23.88	36.59	39.10	40.56	46.21	49.03
22	11.69	13.79	17.47	24.56	37.76	40.58	42.05	47.24	50.15
23	11.98	14.06	18.07	25.25	39.10	41.92	43.64	48.54	50.92
24	12.26	14.64	18.63	26.21	40.54	43.56	45.17	49.44	51.89
25	12.65	15.06	19.03	27.15	41.87	45.11	46.74	50.96	52.89
26	13.03	15.43	19.70	28.01	43.29	46.64	48.01	51.75	53.78
27	13.47	15.91	20.23	29.03	44.74	48.20	49.51	53.22	54.66
28	13.87	16.46	20.64	29.72	45.87	49.44	50.73	54.11	55.77
29	14.25	16.71	21.31	30.42	47.13	50.73	52.23	55.31	57.00
30	14.52	17.19	22.06	31.35	48.39	52.05	53.54	56.62	58.01
31	14.95	17.74	22.67	32.12	49.51	53.22	54.93	57.78	59.02
32	15.18	18.15	23.30	32.87	50.93	54.65	56.30	59.10	60.27
33	15.60	18.58	23.90	33.55	52.31	55.95	57.69	60.42	61.52
34	16.09	18.97	24.41	34.77	53.92	57.25	59.14	61.84	62.66
35	16.44	19.53	24.96	35.43	56.67	58.34	60.56	63.04	63.87
36	16.65	19.97	25.42	36.18	57.83	59.41	61.87	64.33	65.25
37	16.97	20.25	26.07	37.07	59.02	60.45	62.68	65.52	66.25
38	17.26	20.56	26.73	37.86	60.20	61.34	63.71	67.10	67.49
39	17.79	21.09	27.17	38.58	61.63	62.39	64.92	68.42	68.90
40	18.27	21.65	27.84	39.47	62.97	63.71	66.33	69.85	70.15
41	18.75	22.15	28.15	40.19	64.24	64.92	67.77	71.28	71.65
42	19.03	22.73	28.74	41.02	65.52	66.18	69.35	72.73	72.75
43	19.45	23.19	29.15	41.71	66.71	67.53	70.88	74.20	73.89
44	19.79	23.51	29.78	42.47	68.21	68.67	72.46	75.21	75.26
45	20.23	24.03	30.22	43.06	69.46	69.97	73.76	76.42	76.62
46	20.47	24.32	30.86	43.73	70.64	71.29	74.97	77.83	77.62
47	20.91	24.80	31.37	44.32	71.70	72.75	76.10	78.90	78.87
48	21.31	25.37	31.94	44.99	72.85	73.89	77.17	80.34	79.83
49	21.71	25.98	32.52	45.78	73.94	75.10	77.91	81.53	81.63
50	22.09	26.31	33.02	46.54	73.98	75.11	77.93	82.75	82.87
51	22.37	26.58	33.55	47.21	76.10	77.80	80.97	84.16	84.25
52	22.67	27.05	34.18	48.33	77.17	79.41	82.51	85.62	85.74
53	23.06	27.53	34.64	49.07	78.06	81.13	84.23	87.02	87.11
54	23.39	27.99	35.16	49.78	79.16	82.90	85.79	88.87	88.48
55	23.86	28.46	35.60	50.73	80.31	84.07	87.29	90.18	89.61
56	24.21	28.85	36.13	51.53	81.49	85.86	88.80	92.00	91.24
57	24.50	29.33	36.72	52.27	83.02	87.42	90.01	93.46	92.62
58	24.96	29.78	37.39	53.13	84.77	89.06	91.64	95.12	94.36
59	25.25	30.14	38.08	54.09	86.44	90.47	93.22	96.73	95.72
60	25.50	30.44	38.70	54.84	87.89	92.14	94.70	98.54	97.36

Multiple National Carrier Pricing

FEDEX 2DAY A.M.

E2A

Zone >	2	3	4	5	6	7	8	9-10	13-16
61	25.98	30.86	39.19	55.53	89.45	93.72	96.35	100.28	99.11
62	26.46	31.39	39.66	56.42	91.04	95.11	98.14	102.26	100.81
63	26.88	31.94	40.15	57.20	92.62	96.50	99.90	104.21	102.58
64	27.36	32.45	40.62	57.98	94.19	98.31	101.65	105.92	104.22
65	27.76	32.91	41.24	58.85	95.60	99.85	103.13	107.63	103.55
66	28.13	33.19	41.84	59.80	97.17	101.65	104.47	109.58	107.33
67	28.36	33.87	42.47	60.78	98.60	103.13	106.05	111.16	109.08
68	28.72	34.18	43.06	61.80	100.17	104.63	107.79	112.87	110.83
69	29.17	34.64	43.66	62.94	101.87	106.05	109.42	114.45	112.59
70	29.63	35.18	44.32	64.04	103.59	107.48	111.26	116.15	114.21
71	30.00	35.66	44.92	64.91	104.19	108.54	112.84	117.73	115.83
72	30.40	36.30	45.49	65.92	105.69	110.36	114.80	119.85	117.72
73	30.66	36.66	46.15	67.00	107.10	112.08	116.89	121.92	119.08
74	31.08	37.05	46.76	67.88	108.78	113.58	119.01	123.91	120.71
75	31.54	37.66	47.30	68.81	110.27	115.48	120.22	125.71	122.71
76	31.84	38.11	47.89	69.59	111.79	117.18	122.40	127.69	124.30
77	32.43	38.62	48.46	70.50	113.21	119.01	124.49	129.50	125.97
78	32.72	38.90	49.16	71.53	114.66	120.55	126.71	131.23	127.57
79	33.11	39.37	49.82	72.53	116.15	122.24	128.58	133.08	129.41
80	33.64	39.87	50.55	73.45	117.42	124.06	129.74	134.89	131.20
81	33.93	40.30	51.11	73.61	118.62	125.68	131.80	136.74	132.79
82	34.30	40.82	51.66	75.38	120.16	127.46	133.45	138.46	135.59
83	34.54	41.29	52.34	76.00	121.69	129.29	135.21	140.45	137.05
84	35.00	41.84	52.79	76.70	123.15	131.15	136.72	142.36	138.45
85	35.41	42.38	53.34	77.91	124.62	132.84	138.40	143.37	140.29
86	35.88	42.47	53.96	78.83	126.15	134.52	140.04	145.93	141.69
87	36.18	43.24	54.57	79.72	127.63	136.39	141.55	147.62	143.41
88	36.46	43.76	55.25	80.45	129.05	137.90	143.18	149.04	145.17
89	36.87	44.06	55.76	81.21	130.60	139.43	144.96	150.52	146.67
90	37.50	44.52	56.30	82.05	132.07	140.96	146.51	152.06	148.55
91	38.03	45.08	56.42	83.11	133.49	142.63	148.13	154.02	151.27
92	38.49	45.52	57.47	83.97	135.11	144.17	149.78	154.92	153.03
93	38.79	46.19	58.09	84.69	136.61	145.65	151.47	157.60	154.80
94	39.15	46.25	58.21	85.43	138.07	147.35	153.02	159.69	156.68
95	39.47	46.34	59.32	86.36	139.68	148.78	154.72	161.25	158.27
96	39.77	46.64	59.85	86.92	141.22	150.42	156.28	162.98	159.91
97	40.15	46.64	60.39	86.92	142.64	152.01	157.89	164.55	161.39
98	40.54	46.64	60.42	86.92	144.16	153.56	159.58	166.23	162.91
99	40.86	46.64	60.42	86.92	144.16	153.70	160.06	166.42	163.24

Multiple National Carrier Pricing

FEDEX 2DAY A.M.

E2A

Zone >	2	3	4	5	6	7	8	9-10	13-16
100	41.26	46.64	60.42	86.92	144.16	153.70	160.06	166.42	163.24
101	41.79	48.15	61.93	89.47	147.54	157.65	163.47	169.65	167.34
102	42.21	48.64	62.54	90.36	148.99	159.20	165.10	171.32	168.99
103	42.63	49.12	63.16	91.25	150.49	160.75	166.70	173.01	170.66
104	43.05	49.61	63.76	92.12	151.92	162.32	168.33	174.69	172.32
105	43.46	50.07	64.39	93.00	153.39	163.87	169.91	176.38	173.97
106	43.88	50.55	64.99	93.89	154.85	165.45	171.57	178.05	175.62
107	44.29	51.02	65.60	94.77	156.31	166.99	173.18	179.75	177.28
108	44.68	51.50	66.22	95.67	157.77	168.56	174.79	181.40	178.93
109	45.11	51.97	66.83	96.55	159.22	170.15	176.42	183.08	180.60
110	45.52	52.47	67.45	97.44	160.69	171.70	178.03	184.77	182.23
111	45.92	52.92	68.05	98.33	162.13	173.26	179.67	186.45	183.91
112	46.35	53.40	68.68	99.21	163.61	174.80	181.27	188.13	185.56
113	46.76	53.90	69.29	100.09	165.10	176.38	182.91	189.81	187.22
114	47.19	54.35	69.89	100.98	166.54	177.94	184.51	191.49	188.89
115	47.61	54.84	70.52	101.86	168.01	179.47	186.11	193.19	190.54
116	48.03	55.33	71.14	102.75	169.46	181.04	187.74	194.85	192.17
117	48.44	55.79	71.74	103.63	170.93	182.61	189.36	196.53	193.85
118	48.85	56.28	72.37	104.52	172.38	184.18	191.00	198.23	195.50
119	49.26	56.74	72.97	105.41	173.82	185.75	192.60	199.90	197.14
120	49.68	57.20	73.59	106.30	175.32	187.30	194.23	201.58	198.80
121	50.09	57.70	74.18	107.21	176.77	188.88	195.84	203.26	200.47
122	50.50	58.20	74.82	108.08	178.21	190.45	197.47	204.94	202.14
123	50.92	58.63	75.44	108.96	179.71	191.98	199.08	206.61	203.79
124	51.34	59.13	76.04	109.85	181.16	193.53	200.72	208.30	205.45
125	51.74	59.62	76.68	110.73	182.61	195.10	202.31	209.97	207.11
126	52.17	60.10	77.27	111.63	184.10	196.68	203.92	211.67	208.76
127	52.56	60.56	77.87	112.50	185.54	198.24	205.55	213.34	210.42
128	52.97	61.02	78.49	113.38	186.98	199.81	207.17	215.02	212.07
129	53.39	61.52	79.11	114.28	188.44	201.35	208.78	216.71	213.71
130	53.82	62.01	79.72	115.16	189.93	202.90	210.42	218.38	215.39
131	54.22	62.45	80.32	116.05	191.37	204.47	212.04	220.05	217.05
132	54.65	62.95	80.93	116.93	192.84	206.02	213.64	221.73	218.70
133	55.06	63.43	81.55	117.82	194.29	207.60	215.29	223.41	220.35
134	55.48	63.88	82.16	118.70	195.77	209.15	216.87	225.09	222.02
135	55.88	64.39	82.79	119.58	197.21	210.73	218.50	226.77	223.67
136	56.30	64.88	83.40	120.50	198.68	212.28	220.11	228.45	225.33
137	56.71	65.35	84.00	121.38	200.14	213.84	221.73	230.13	226.99
138	57.13	65.82	84.63	122.26	201.60	215.40	223.37	231.82	228.63
139	57.54	66.30	85.24	123.14	203.06	216.97	224.97	233.48	230.28
140	57.96	66.78	85.84	124.02	204.54	218.51	226.60	235.19	231.95
141	58.37	67.25	86.47	124.91	205.98	220.07	228.22	236.87	233.62
142	58.79	67.72	87.08	125.79	207.45	221.65	229.81	238.54	235.26
143	59.19	68.21	87.70	126.68	208.91	223.19	231.45	240.22	236.93
144	59.62	68.68	88.29	127.58	210.38	224.77	233.07	241.91	238.59
145	60.01	69.15	88.93	128.46	211.83	226.33	234.69	243.57	240.24
146	60.45	69.64	89.52	129.35	213.31	227.87	236.30	245.25	241.90
147	60.85	70.10	90.16	130.23	214.75	229.46	237.92	246.94	243.56
148	61.26	70.58	90.77	131.11	216.21	231.01	239.54	248.63	245.20
149	61.68	71.08	91.36	131.99	217.68	232.57	241.17	250.30	246.86
150	62.10	71.56	91.99	132.87	219.15	234.13	242.80	251.98	248.53
HUNDREDWEIGHT RATES PER LB									
100	$0.41	$0.46	$0.60	$0.86	$1.44	$1.53	$1.60	$1.66	$1.63
500	0.41	0.46	0.60	0.86	1.44	1.53	1.60	1.66	1.63
1000	0.41	0.46	0.60	0.86	1.44	1.53	1.60	1.66	1.63
2000	0.41	0.46	0.60	0.86	1.44	1.53	1.60	1.66	1.63

Multiple National Carrier Pricing

FEDEX 2DAY

E2											
Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16	Intra Hawaii
0.34	6.19	6.19	6.19	6.33	7.47	7.82	7.87	10.61	10.61	12.16	6.19
Pak1	6.19	6.19	6.19	6.33	7.47	7.89	8.04	12.17	12.17	13.06	6.19
Pak2	6.19	6.19	6.19	6.54	8.37	9.12	9.54	13.58	13.58	15.51	6.19
1	6.19	6.19	6.19	6.33	7.47	7.89	8.04	12.17	12.17	13.06	6.19
2	6.19	6.19	6.19	6.54	8.37	9.12	9.54	13.58	13.58	15.51	6.19
3	6.19	6.19	6.29	7.13	9.62	10.43	10.81	15.21	15.21	16.17	6.19
4	6.19	6.19	6.54	8.31	11.07	11.92	12.29	16.58	16.58	17.06	6.19
5	6.19	6.23	6.90	9.21	12.40	13.20	13.97	17.98	17.98	17.81	6.19
6	6.23	6.54	7.51	10.05	13.82	14.78	15.53	19.11	19.11	18.95	6.23
7	6.54	6.69	8.14	11.00	15.53	16.53	17.06	19.95	19.95	19.93	6.54
8	6.54	7.30	8.71	11.94	17.14	18.26	18.77	20.97	20.97	21.05	6.54
9	6.54	7.60	9.40	12.82	18.67	19.97	20.63	22.47	22.47	22.35	6.54
10	6.86	8.10	10.11	13.75	19.93	21.61	22.30	24.30	24.30	23.71	6.86
11	7.19	8.52	10.57	14.69	21.51	23.11	24.07	25.74	25.74	25.16	7.19
12	7.57	9.01	11.14	15.51	23.16	24.62	25.47	26.68	26.68	26.05	7.57
13	8.10	9.49	11.57	16.45	24.62	25.84	26.93	27.59	27.59	27.03	8.10
14	8.45	9.96	12.29	17.40	25.84	27.15	28.19	28.69	28.69	28.03	8.45
15	8.77	10.21	12.93	18.02	27.15	28.38	29.45	29.97	29.97	29.33	8.77
16	9.01	10.55	13.48	18.64	28.38	29.80	30.74	31.23	31.23	30.70	9.01
17	9.30	10.89	14.03	19.52	29.65	31.37	32.17	32.69	32.69	32.13	9.30
18	9.60	11.23	14.62	20.21	31.31	32.77	34.05	34.59	34.59	33.89	9.60
19	9.96	11.55	15.03	21.03	32.47	34.54	35.62	36.22	36.22	35.44	9.96
20	10.33	12.05	15.60	22.00	33.64	36.00	36.89	37.48	37.48	36.83	10.33
21	10.84	12.52	16.16	22.74	34.85	37.21	38.58	39.20	39.20	38.70	10.84
22	11.13	13.10	16.63	23.39	35.99	38.64	40.05	40.70	40.70	40.33	11.13
23	11.41	13.39	17.22	24.07	37.21	39.94	41.55	42.18	42.18	41.79	11.41
24	11.69	13.91	17.74	24.97	38.58	41.46	43.02	43.71	43.71	43.39	11.69
25	12.05	14.33	18.14	25.87	39.86	42.96	44.50	45.23	45.23	44.92	12.05
26	12.40	14.71	18.77	26.68	41.21	44.42	45.70	46.40	46.40	46.32	12.40
27	12.80	15.13	19.26	27.61	42.61	45.70	47.15	47.93	47.93	47.70	12.80
28	13.20	15.66	19.66	28.31	43.68	47.06	48.31	49.44	49.44	49.41	13.20
29	13.56	15.93	20.28	28.95	44.90	48.30	49.72	50.68	50.68	50.77	13.56
30	13.84	16.37	20.99	29.87	46.11	49.57	50.99	52.27	52.27	52.04	13.84
31	14.22	16.91	21.56	30.57	47.15	50.66	52.31	53.59	53.59	53.66	14.22
32	14.44	17.26	22.20	31.30	48.51	52.04	53.62	55.31	55.31	55.06	14.44
33	14.84	17.70	22.76	31.94	49.82	53.27	54.93	56.80	56.80	56.41	14.84
34	15.32	18.02	23.26	33.10	51.35	54.56	56.31	58.31	58.31	57.92	15.32
35	15.64	18.59	23.76	33.75	52.87	55.95	57.69	59.84	59.84	59.47	15.64
36	15.84	19.03	24.22	34.46	54.29	57.69	59.15	61.21	61.21	60.79	15.84
37	16.14	19.29	24.83	35.34	55.77	59.23	60.75	62.81	62.81	62.47	16.14
38	16.45	19.59	25.46	36.05	57.18	60.80	62.38	64.24	64.24	63.80	16.45
39	16.96	20.08	25.90	36.76	58.46	62.38	64.04	65.79	65.79	65.32	16.96
40	17.40	20.59	26.50	37.60	59.86	63.69	65.46	67.07	67.07	66.84	17.40
41	17.86	21.08	26.80	38.31	61.14	64.88	67.21	68.55	68.55	68.21	17.86
42	18.14	21.64	27.35	39.08	62.39	66.17	68.90	70.14	70.14	69.68	18.14
43	18.52	22.11	27.76	39.72	63.48	67.35	70.32	71.40	71.40	71.38	18.52
44	18.83	22.36	28.39	40.46	64.71	68.65	71.71	72.85	72.85	72.62	18.83
45	19.26	22.89	28.78	41.02	65.99	69.93	72.80	73.91	73.91	73.97	19.26
46	19.51	23.16	29.37	41.64	67.27	71.12	74.53	75.69	75.69	75.49	19.51
47	19.93	23.61	29.91	42.20	68.55	71.29	75.92	77.14	77.14	77.19	19.93
48	20.28	24.16	30.44	42.85	69.88	73.86	77.16	78.42	78.42	78.48	20.28
49	20.70	24.72	30.96	43.59	70.92	74.83	77.82	79.93	79.93	80.05	20.70
50	21.01	25.05	31.45	44.31	72.16	75.09	77.91	81.21	81.21	81.54	21.01
51	21.32	25.29	31.94	44.96	73.63	77.69	80.85	82.60	82.60	83.12	21.32
52	21.56	25.73	32.55	46.03	74.74	79.34	82.44	84.08	84.08	84.81	21.56
53	21.96	26.23	33.00	46.73	75.92	80.90	83.78	85.09	85.09	86.34	21.96
54	22.26	26.65	33.48	47.44	76.97	82.49	85.03	86.36	86.36	87.79	22.26
55	22.72	27.11	33.92	48.31	78.35	84.06	86.33	87.68	87.68	89.09	22.72
56	23.04	27.47	34.39	49.07	79.37	85.37	87.83	89.23	89.23	90.69	23.04
57	23.35	27.94	34.93	49.76	80.60	86.81	89.48	90.88	90.88	92.36	23.35
58	23.76	28.39	35.60	50.60	82.06	88.29	90.83	92.26	92.26	93.76	23.76
59	24.07	28.73	36.26	51.50	83.40	89.77	92.29	93.77	93.77	95.17	24.07
60	24.29	28.98	36.84	52.23	84.47	91.26	93.43	94.90	94.90	96.73	24.29

Multiple National Carrier Pricing

FEDEX 2DAY

E2											
Zone >	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9-10**	**11-12**	**13-16**	**Intra Hawaii**
61	24.72	29.37	37.33	52.89	85.73	92.32	94.97	96.48	96.48	98.03	24.72
62	25.18	29.93	37.76	53.76	86.93	93.86	96.59	98.12	98.12	99.59	25.18
63	25.60	30.44	38.25	54.52	88.21	95.44	98.45	99.98	99.98	101.42	25.60
64	26.05	30.92	38.72	55.22	89.48	96.97	99.79	101.32	101.32	103.02	26.05
65	26.45	31.34	39.28	56.03	90.83	98.55	101.56	103.18	103.18	104.30	26.45
66	26.79	31.64	39.83	56.96	92.29	99.85	103.27	107.38	107.38	105.98	26.79
67	27.04	32.27	40.46	57.87	93.43	101.28	104.81	106.45	106.45	107.61	27.04
68	27.34	32.55	41.02	58.89	94.97	102.65	106.13	107.82	107.82	109.02	27.34
69	27.79	33.00	41.57	59.94	96.23	104.06	107.93	109.61	109.61	110.68	27.79
70	28.20	33.50	42.20	60.98	97.76	105.34	109.13	110.86	110.86	112.20	28.20
71	28.56	33.97	42.77	61.80	99.19	106.54	110.63	112.39	112.39	113.56	28.56
72	28.91	34.57	43.35	62.77	100.70	108.08	112.25	113.99	113.99	115.39	28.91
73	29.21	34.89	43.92	63.80	101.95	109.55	113.52	115.30	115.30	116.99	29.21
74	29.62	35.31	44.53	64.63	103.53	111.22	115.28	117.08	117.08	118.67	29.62
75	30.04	35.85	45.05	65.52	104.49	112.72	116.78	118.63	118.63	120.01	30.04
76	30.34	36.29	45.63	66.30	104.49	114.35	118.03	119.91	119.91	121.45	30.34
77	30.89	36.78	46.17	67.14	107.02	115.67	119.51	121.39	121.39	123.38	30.89
78	31.16	37.04	46.82	68.09	108.62	117.17	119.51	122.34	122.34	124.68	31.16
79	31.54	37.52	47.47	69.09	109.99	118.48	122.48	124.40	124.40	126.23	31.54
80	32.02	37.96	48.12	69.94	111.06	119.97	123.94	125.90	125.90	127.87	32.02
81	32.30	38.40	48.68	70.10	112.25	121.30	124.31	127.21	127.21	129.32	32.30
82	32.63	38.87	49.20	71.77	113.52	122.96	126.92	128.90	128.90	130.93	32.63
83	32.90	39.31	49.84	72.38	114.85	124.57	128.39	130.42	130.42	132.52	32.90
84	33.31	39.83	50.28	73.03	116.13	126.14	129.64	131.69	131.69	133.90	33.31
85	33.72	40.38	50.80	74.18	117.41	127.33	131.06	133.14	133.14	135.48	33.72
86	34.18	40.46	51.39	75.06	118.60	128.60	132.63	134.70	134.70	137.03	34.18
87	34.46	41.20	51.96	75.91	119.93	129.80	133.89	136.00	136.00	138.53	34.46
88	34.74	41.70	52.59	76.62	121.20	131.34	135.39	137.49	137.49	140.11	34.74
89	35.12	41.98	53.11	77.33	122.48	132.83	137.06	139.22	139.22	141.66	35.12
90	35.69	42.41	53.62	78.15	123.94	134.10	138.54	140.69	140.69	143.26	35.69
91	36.23	42.94	53.76	79.16	125.22	135.79	140.01	142.25	142.25	144.96	36.23
92	36.68	43.37	54.71	79.98	126.51	137.27	141.49	143.70	143.70	146.49	36.68
93	36.94	43.46	55.35	80.56	127.89	138.54	142.86	145.09	145.09	148.03	36.94
94	37.10	43.46	55.42	80.56	129.15	139.90	143.07	146.72	146.72	149.58	37.10
95	37.10	43.46	56.49	80.56	130.49	141.30	145.65	147.94	147.94	151.09	37.10
96	37.10	43.46	57.00	80.56	131.56	142.86	147.22	149.54	149.54	152.59	37.10
97	37.10	43.46	57.52	80.56	132.83	144.03	148.62	150.95	150.95	154.03	37.10
98	37.10	43.46	57.93	80.56	133.56	145.32	148.83	151.58	151.58	155.48	37.10
99	37.10	43.46	58.07	80.56	133.56	146.28	148.94	151.58	151.58	156.88	37.10

Multiple National Carrier Pricing

FEDEX 2DAY

E2											
Zone >	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9-10**	**11-12**	**13-16**	**Intra Hawaii**
100	37.10	43.46	58.30	80.56	133.56	146.28	150.52	151.58	151.58	156.88	37.10
101	40.18	45.76	59.62	84.57	138.67	149.77	153.94	156.20	156.20	160.81	40.18
102	40.59	46.20	60.21	85.41	140.06	151.25	155.48	157.72	157.72	162.39	40.59
103	41.00	46.65	60.80	86.24	141.42	152.73	156.99	159.27	159.27	163.99	41.00
104	41.39	47.10	61.39	87.10	142.81	154.24	158.51	160.83	160.83	165.57	41.39
105	41.77	47.55	61.97	87.92	144.19	155.71	160.04	162.37	162.37	167.16	41.77
106	42.18	48.02	62.58	88.77	145.54	157.18	161.55	163.91	163.91	168.76	42.18
107	42.59	48.46	63.16	89.61	146.92	158.68	163.10	165.47	165.47	170.36	42.59
108	43.00	48.91	63.74	90.44	148.29	160.16	164.62	167.04	167.04	171.94	43.00
109	43.38	49.38	64.33	91.28	149.68	161.62	166.12	168.56	168.56	173.53	43.38
110	43.77	49.80	64.94	92.12	151.06	163.13	167.64	170.11	170.11	175.14	43.77
111	44.20	50.28	65.50	92.96	152.41	164.62	169.18	171.65	171.65	176.73	44.20
112	44.56	50.74	66.09	93.81	153.80	166.08	170.71	173.20	173.20	178.33	44.56
113	44.97	51.17	66.70	94.64	155.17	167.58	172.22	174.75	174.75	179.88	44.97
114	45.36	51.64	67.29	95.48	156.55	169.04	173.76	176.30	176.30	181.49	45.36
115	45.78	52.08	67.89	96.31	157.89	170.54	175.29	177.84	177.84	183.09	45.78
116	46.18	52.54	68.46	97.13	159.27	172.04	176.80	179.37	179.37	184.68	46.18
117	46.58	52.98	69.06	97.96	160.65	173.51	178.36	180.93	180.93	186.27	46.58
118	46.96	53.43	69.66	98.80	162.02	174.98	179.85	182.48	182.48	187.85	46.96
119	47.38	53.91	70.27	99.67	163.40	176.47	181.37	184.02	184.02	189.46	47.38
120	47.75	54.35	70.83	100.49	164.75	177.96	182.92	185.58	185.58	191.06	47.75
121	48.15	54.80	71.42	101.32	166.13	179.43	184.42	187.13	187.13	192.65	48.15
122	48.55	55.27	72.01	102.17	167.53	180.92	185.94	188.68	188.68	194.23	48.55
123	48.95	55.73	72.61	103.01	168.90	182.42	187.48	190.21	190.21	195.82	48.95
124	49.37	56.18	73.20	103.83	170.27	183.88	188.99	191.77	191.77	197.43	49.37
125	49.74	56.62	73.78	104.69	171.64	185.38	190.52	193.32	193.32	199.02	49.74
126	50.16	57.09	74.38	105.55	173.01	186.85	192.06	194.85	194.85	200.59	50.16
127	50.55	57.53	74.97	106.38	174.38	188.33	193.55	196.39	196.39	202.20	50.55
128	50.94	57.98	75.55	107.22	175.75	189.82	195.09	197.94	197.94	203.79	50.94
129	51.35	58.43	76.15	108.05	177.14	191.31	196.63	199.50	199.50	205.40	51.35
130	51.74	58.90	76.75	108.87	178.50	192.78	198.16	201.03	201.03	206.98	51.74
131	52.13	59.34	77.32	109.73	179.87	194.26	199.66	202.60	202.60	208.55	52.13
132	52.54	59.80	77.92	110.56	181.26	195.77	201.23	204.15	204.15	210.15	52.54
133	52.94	60.26	78.54	111.39	182.62	197.23	202.72	205.69	205.69	211.74	52.94
134	53.34	60.71	79.11	112.24	184.00	198.72	204.25	207.23	207.23	213.34	53.34
135	53.75	61.16	79.70	113.08	185.38	200.20	205.78	208.77	208.77	214.92	53.75
136	54.13	61.61	80.28	113.91	186.75	201.68	207.30	210.33	210.33	216.52	54.13
137	54.54	62.07	80.87	114.76	188.12	203.17	208.80	211.86	211.86	218.12	54.54
138	54.92	62.50	81.47	115.59	189.50	204.66	210.35	213.43	213.43	219.71	54.92
139	55.34	62.97	82.05	116.41	190.88	206.12	211.86	214.96	214.96	221.31	55.34
140	55.74	63.43	82.63	117.25	192.24	207.63	213.39	216.51	216.51	222.89	55.74
141	56.13	63.86	83.25	118.10	193.60	209.10	214.91	218.05	218.05	224.49	56.13
142	56.55	64.32	83.82	118.94	194.99	210.57	216.44	219.60	219.60	226.06	56.55
143	56.93	64.77	84.41	119.75	196.36	212.07	217.95	221.16	221.16	227.68	56.93
144	57.29	65.23	85.01	120.61	197.73	213.55	219.50	222.70	222.70	229.25	57.29
145	57.71	65.69	85.61	121.44	199.11	215.05	221.01	224.25	224.25	230.86	57.71
146	58.09	66.15	86.17	122.28	200.47	216.52	222.53	225.79	225.79	232.45	58.09
147	58.52	66.61	86.78	123.11	201.86	217.99	224.07	227.34	227.34	234.03	58.52
148	58.92	67.07	87.36	123.95	203.24	219.50	225.59	228.87	228.87	235.65	58.92
149	59.32	67.50	87.96	124.80	204.61	220.97	227.11	230.44	230.44	237.22	59.32
150	59.73	67.96	88.57	125.65	205.97	222.47	228.65	231.98	231.98	238.81	59.73
HUNDREDWEIGHT RATES PER LB											
100	$0.37	$0.43	$0.58	$0.80	$1.33	$1.46	$1.50	$1.51	$1.51	$1.56	$0.00
500	0.37	0.43	0.58	0.80	1.33	1.46	1.50	1.51	1.51	1.56	0.00
1000	0.37	0.43	0.58	0.80	1.33	1.46	1.50	1.51	1.51	1.56	0.00
2000	0.37	0.43	0.58	0.80	1.33	1.46	1.50	1.51	1.51	1.56	0.00

Multiple National Carrier Pricing

FEDEX EXPRESS SAVER

XS

Zone >	2	3	4	5	6	7	8
Pak1	5.88	5.88	5.88	5.97	6.37	6.70	7.40
Pak2	5.88	5.88	5.88	6.23	7.25	7.82	8.64
1	5.88	5.88	5.88	5.97	6.37	6.70	7.40
2	5.88	5.88	5.88	6.23	7.25	7.82	8.64
3	5.88	5.88	5.95	6.78	8.34	8.76	9.76
4	5.88	5.88	6.23	7.88	9.24	9.98	11.17
5	5.88	5.91	6.51	8.74	10.48	11.00	12.55
6	5.91	6.23	7.13	9.56	11.68	12.27	14.18
7	6.23	6.37	7.73	10.44	12.97	13.84	15.58
8	6.23	6.92	8.24	11.36	14.20	15.16	17.09
9	6.23	7.22	8.92	12.22	15.48	16.58	18.60
10	6.50	7.67	9.59	13.05	16.35	17.82	20.11
11	6.81	8.10	10.05	13.93	17.41	19.13	21.40
12	7.21	8.57	10.60	14.72	18.59	20.39	22.69
13	7.67	9.01	10.99	15.62	19.64	21.42	23.95
14	8.04	9.47	11.69	16.53	20.63	22.55	25.17
15	8.34	9.70	12.27	17.14	21.74	23.53	26.30
16	8.57	10.03	12.78	17.71	22.67	24.68	27.45
17	8.82	10.34	13.35	18.55	23.50	25.94	28.86
18	9.12	10.65	13.87	19.20	24.28	27.16	30.43
19	9.47	10.97	14.25	20.00	25.15	28.38	31.54
20	9.82	11.43	14.79	20.91	26.04	29.48	32.77
21	10.28	11.90	15.37	21.61	26.73	30.59	33.89
22	10.56	12.45	15.80	22.22	27.76	31.64	35.09
23	10.88	12.73	16.36	22.85	28.62	32.66	36.27
24	11.07	13.22	16.86	23.71	29.69	33.73	37.54
25	11.43	13.58	17.22	24.57	30.59	34.95	38.72
26	11.79	13.96	17.82	25.33	31.60	36.07	39.84
27	12.17	14.39	18.31	26.24	32.74	37.35	41.14
28	12.53	14.86	18.68	26.88	33.85	38.53	42.38
29	12.90	15.12	19.27	27.50	34.77	39.62	43.74
30	13.14	15.57	19.94	28.39	35.94	40.66	44.97
31	13.51	16.05	20.48	29.05	37.01	41.91	46.25
32	13.75	16.40	21.06	29.73	37.94	43.04	47.54
33	14.09	16.82	21.63	30.35	38.97	44.10	48.78
34	14.56	17.14	22.11	31.45	40.06	45.26	50.24
35	14.85	17.67	22.59	32.06	40.95	46.33	51.42
36	15.06	18.06	23.00	32.73	42.03	47.29	52.65
37	15.33	18.34	23.59	33.55	42.90	48.28	53.80
38	15.62	18.62	24.18	34.24	43.79	49.16	54.84
39	16.09	19.10	24.60	34.90	44.82	50.11	55.90
40	16.53	19.58	25.16	35.72	45.81	51.09	56.92
41	16.97	20.03	25.47	36.37	46.59	52.12	58.18
42	17.22	20.55	26.00	37.12	47.58	53.24	59.37
43	17.58	20.98	26.38	37.73	48.47	54.40	60.73
44	17.91	21.25	26.94	38.42	49.49	55.54	62.06
45	18.31	21.73	27.34	38.94	50.44	56.72	63.28
46	18.52	21.99	27.93	39.56	51.42	57.81	64.77
47	18.92	22.42	28.41	40.09	52.65	59.01	66.17
48	19.27	22.95	28.89	40.67	53.85	60.13	67.45
49	19.65	23.51	29.38	41.41	55.14	61.41	68.83
50	19.97	23.82	29.87	42.08	56.23	62.67	70.09
51	20.24	24.05	30.35	42.69	57.17	63.87	71.17
52	20.48	24.43	30.93	43.73	58.03	65.09	72.32
53	20.87	24.94	31.34	44.40	59.07	66.31	73.70
54	21.14	25.30	31.81	45.05	59.95	67.53	74.94
55	21.56	25.74	32.20	45.88	60.88	68.80	76.30
56	21.88	26.09	32.67	46.62	61.73	70.09	77.72
57	22.19	26.53	33.19	47.28	62.80	71.28	79.07
58	22.59	26.94	33.83	48.08	63.80	72.64	80.31
59	22.85	27.29	34.46	48.92	64.92	73.94	81.87
60	23.06	27.52	35.01	49.62	66.05	75.06	83.31
61	23.51	27.93	35.45	50.24	67.17	76.34	84.65

Multiple National Carrier Pricing

FEDEX EXPRESS SAVER

XS

Zone >	2	3	4	5	6	7	8
62	23.91	28.43	35.87	51.06	68.32	77.61	86.08
63	24.32	28.89	36.32	51.77	69.45	78.85	87.43
64	24.75	29.35	36.77	52.48	70.64	80.13	88.87
65	25.13	29.77	37.31	53.25	71.77	81.40	90.14
66	25.45	30.05	37.86	54.10	72.83	82.60	91.59
67	25.65	30.62	38.42	54.98	73.98	83.87	93.02
68	25.98	30.93	38.94	55.92	74.98	85.13	94.47
69	26.41	31.34	39.47	56.94	76.02	86.37	95.88
70	26.79	31.82	40.09	57.95	77.10	87.50	97.30
71	27.14	32.28	40.61	58.71	77.96	88.61	98.59
72	27.47	32.84	41.18	59.63	79.07	89.81	99.91
73	27.74	33.14	41.73	60.60	80.13	91.09	101.26
74	28.13	33.53	42.30	61.40	81.19	92.26	102.57
75	28.51	34.10	42.82	62.25	82.18	93.32	103.98
76	28.81	34.49	43.34	62.97	83.27	94.36	105.09
77	29.33	34.92	43.86	63.76	84.31	95.51	106.49
78	29.61	35.19	44.49	64.68	85.27	96.74	107.84
79	29.94	35.64	45.08	65.61	86.36	97.99	108.98
80	30.44	36.07	45.74	66.45	87.43	99.11	110.36
81	30.68	36.47	46.24	66.61	88.51	100.27	111.54
82	31.02	36.93	46.74	68.18	89.51	101.61	112.97
83	31.25	37.35	47.38	68.76	90.59	102.65	114.33
84	31.66	37.86	47.75	69.38	91.65	103.91	115.45
85	32.03	38.35	48.26	70.50	92.66	104.86	116.81
86	32.46	38.42	48.84	71.29	93.76	105.94	118.15
87	32.73	39.15	49.37	72.11	94.76	106.98	119.25
88	32.99	39.62	49.98	72.80	95.61	108.18	120.61
89	33.39	39.86	50.45	73.14	96.68	109.44	121.92
90	33.92	40.24	50.94	73.14	97.78	110.61	123.26
91	34.40	40.78	51.06	73.14	98.78	111.83	124.62
92	34.84	41.20	51.99	73.14	99.79	113.05	126.01
93	35.09	41.77	52.58	73.14	100.77	114.11	127.14
94	35.40	41.87	52.66	73.14	101.85	115.27	128.57
95	35.72	41.93	53.66	73.14	102.87	116.49	129.70
96	35.99	42.63	54.14	73.14	103.90	117.61	131.06
97	36.32	42.67	54.64	73.14	104.94	118.68	132.38
98	36.68	42.77	55.03	73.14	104.94	119.74	133.50
99	36.98	42.82	55.20	73.14	104.94	120.88	134.58
100	37.10	49.82	60.42	73.14	104.94	123.81	137.80

Multiple National Carrier Pricing

FEDEX EXPRESS SAVER

XS

Zone >	2	3	4	5	6	7	8
101	40.18	51.31	62.38	77.64	109.55	126.19	141.45
102	40.59	51.81	63.00	78.40	110.64	127.43	142.85
103	41.00	52.30	63.63	79.19	111.71	128.70	144.25
104	41.39	52.80	64.24	79.97	112.78	129.94	145.66
105	41.77	53.33	64.88	80.71	113.90	131.20	147.05
106	42.18	53.83	65.47	81.50	114.97	132.43	148.46
107	42.59	54.34	66.08	82.26	116.08	133.69	149.84
108	43.00	54.86	66.71	83.01	117.14	134.93	151.25
109	43.38	55.36	67.33	83.80	118.24	136.19	152.66
110	43.77	55.85	67.96	84.56	119.31	137.43	154.06
111	44.20	56.36	68.58	85.33	120.40	138.69	155.48
112	44.56	56.89	69.19	86.10	121.47	139.94	156.86
113	44.97	57.40	69.82	86.88	122.57	141.18	158.27
114	45.36	57.91	70.41	87.65	123.65	142.44	159.67
115	45.78	58.40	71.05	88.41	124.75	143.69	161.05
116	46.18	58.92	71.67	89.17	125.82	144.94	162.46
117	46.58	59.43	72.30	89.96	126.91	146.19	163.86
118	46.96	59.93	72.89	90.73	128.00	147.44	165.26
119	47.38	60.44	73.51	91.50	129.07	148.69	166.67
120	47.75	60.95	74.13	92.26	130.16	149.95	168.06
121	48.15	61.45	74.75	93.01	131.24	151.17	169.47
122	48.55	61.96	75.38	93.81	132.34	152.43	170.88
123	48.95	62.45	75.99	94.59	133.43	153.71	172.29
124	49.37	62.98	76.61	95.32	134.52	154.95	173.65
125	49.74	63.50	77.23	96.11	135.60	156.20	175.06
126	50.16	64.01	77.82	96.89	136.66	157.46	176.47
127	50.55	64.52	78.44	97.65	137.76	158.69	177.87
128	50.94	65.00	79.07	98.41	138.83	159.94	179.28
129	51.35	65.50	79.70	99.18	139.93	161.18	180.67
130	51.74	66.01	80.31	99.93	141.02	162.43	182.08
131	52.13	66.53	80.92	100.72	142.11	163.70	183.48
132	52.54	67.07	81.54	101.50	143.17	164.92	184.89
133	52.94	67.55	82.16	102.25	144.27	166.16	186.30
134	53.34	68.05	82.79	103.02	145.36	167.44	187.68
135	53.75	68.58	83.40	103.79	146.43	168.68	189.08
136	54.13	69.09	84.02	104.56	147.52	169.91	190.49
137	54.54	69.57	84.64	105.34	148.62	171.19	191.89
138	54.92	70.09	85.25	106.11	149.70	172.44	193.30
139	55.34	70.60	85.87	106.86	150.77	173.70	194.69
140	55.74	71.12	86.49	107.64	151.87	174.94	196.08
141	56.13	71.62	87.11	108.40	152.96	176.19	197.49
142	56.55	72.11	87.73	109.18	154.02	177.45	198.91
143	56.93	72.63	88.34	109.93	155.12	178.68	200.29
144	57.29	73.16	88.96	110.72	156.21	179.93	201.68
145	57.71	73.65	89.59	111.50	157.27	181.20	203.08
146	58.09	74.15	90.20	112.26	158.37	182.45	204.50
147	58.52	74.65	90.82	113.04	159.45	183.68	205.91
148	58.92	75.16	91.43	113.82	160.56	184.95	207.30
149	59.32	75.68	92.06	114.54	161.60	186.19	208.71
150	59.73	76.20	92.68	115.32	162.73	187.45	210.09

HUNDREDWEIGHT RATES PER LB

100	$0.37	$0.49	$0.60	$0.73	$1.04	$1.24	$1.37
500	0.37	0.49	0.60	0.73	1.04	1.24	1.37
1000	0.37	0.49	0.60	0.73	1.04	1.24	1.37
2000	0.37	0.49	0.60	0.73	1.04	1.24	1.37

U.S. FREIGHT

F1

Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16
151	$0.68	$1.20	$2.08	$3.18	$3.59	$4.14	$4.53	$4.96	$5.21	$3.22
500	0.66	1.18	2.00	3.15	3.54	4.04	4.32	4.81	5.03	3.20
1000	0.61	1.12	1.99	3.09	3.52	3.97	4.31	4.70	5.01	3.15
2000	0.59	1.10	1.91	2.82	3.38	3.94	4.27	4.64	4.95	3.13
Min=	$41.91	$73.76	$115.67	$125.74	$129.08	$135.79	$137.47	$800.38	$876.10	$367.74

F2

Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16
151	$0.68	$1.20	$2.08	$3.18	$3.59	$4.14	$4.53	$4.96	$5.21	$3.22
500	0.66	1.18	2.00	3.15	3.54	4.04	4.32	4.81	5.03	3.20
1000	0.61	1.12	1.99	3.09	3.52	3.97	4.31	4.70	5.01	3.15
2000	0.59	1.10	1.91	2.82	3.38	3.94	4.27	4.64	4.95	3.13
Min=	$41.91	$73.76	$115.67	$125.74	$129.08	$135.79	$137.47	$800.38	$876.10	$367.74

F3

Zone >	2	3	4	5	6	7	8
151	$0.68	$1.20	$2.08	$3.18	$3.59	$4.14	$4.53
500	0.66	1.18	2.00	3.15	3.54	4.04	4.32
1000	0.61	1.12	1.99	3.09	3.52	3.97	4.31
2000	0.59	1.10	1.91	2.82	3.38	3.94	4.27
Min=	$41.91	$73.76	$115.67	$125.74	$129.08	$135.79	$137.47

FF

Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16
151	2.11	3.64	6.5	9.04	9.25	11.73	12.85	14.77	15.51	9.38
500	2.02	3.42	5.85	8.4	8.58	11.7	12.74	14.31	14.98	9.34
1000	1.97	3.39	5.25	8.23	8.4	11.68	12.6	13.73	14.87	9.31
2000	1.85	3.21	4.66	6.89	8.04	10.71	10.93	12.73	13.75	9.28
Min=	$295.36	$502.32	$873.60	$1,254.24	$1,309.36	$1,562.08	$1,740.96	$1,950.00	$2,044.64	$1,258.40

U.S. FREIGHT

F1

Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16

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U.S. FREIGHT

F1										
Zone >	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9-10**	**11-12**	**13-16**

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Multiple National Carrier Pricing

Continental US Ground OB/3P/IB/RB Net Rates

Wgt/Zone	2	3	4	5	6	7	8
1	4.37	4.38	4.39	4.49	4.52	4.61	4.74
2	4.38	4.39	4.44	4.70	4.98	4.98	4.98
3	4.39	4.40	4.87	4.98	4.98	5.03	5.41
4	4.40	4.43	4.88	4.98	5.13	5.31	5.78
5	4.42	4.62	4.88	5.04	5.38	5.58	6.12
6	4.43	4.80	4.88	5.04	5.44	5.63	6.15
7	4.63	4.88	4.88	5.19	5.55	5.84	6.44
8	4.82	4.88	4.88	5.32	5.73	6.10	6.84
9	4.88	4.88	4.98	5.46	5.88	6.42	7.30
10	4.88	4.88	5.00	5.49	6.12	6.91	7.79
11	4.88	4.88	5.02	5.52	6.19	7.16	8.11
12	4.88	4.88	5.09	5.64	6.46	7.63	8.68
13	4.88	4.88	5.20	5.78	6.78	8.14	9.28
14	4.88	5.00	5.30	5.91	7.16	8.62	9.86
15	4.88	5.17	5.38	6.06	7.54	9.07	10.48
16	4.96	5.25	5.48	6.16	7.82	9.49	10.96
17	5.00	5.44	5.64	6.42	8.21	9.95	11.49
18	5.07	5.63	5.81	6.76	8.64	10.39	12.06
19	5.20	5.80	6.05	7.08	9.01	10.88	12.65
20	5.28	5.95	6.24	7.48	9.50	11.42	13.39
21	5.40	6.16	6.44	7.54	9.58	11.50	13.52
22	5.54	6.37	6.68	7.82	9.98	11.94	14.12
23	5.67	6.52	6.90	8.13	10.35	12.40	14.70
24	5.80	6.72	7.12	8.36	10.74	12.81	15.25
25	5.92	6.90	7.34	8.63	11.11	13.28	15.84
26	6.10	7.05	7.56	8.92	11.52	13.74	16.40
27	6.24	7.22	7.79	9.17	11.92	14.16	16.99
28	6.38	7.38	8.04	9.47	12.31	14.62	17.57
29	6.49	7.56	8.24	9.72	12.72	15.05	18.18
30	6.68	7.76	8.52	10.04	13.12	15.48	18.76
31	6.79	7.91	8.73	10.29	13.50	15.92	19.30
32	6.86	8.10	8.98	10.57	13.88	16.36	19.90
33	6.98	8.24	9.20	10.90	14.24	16.79	20.46
34	7.13	8.45	9.43	11.15	14.67	17.23	21.03
35	7.26	8.66	9.66	11.43	15.03	17.68	21.59
36	7.37	8.78	9.87	11.76	15.39	18.11	22.11
37	7.51	9.01	10.10	11.99	15.73	18.56	22.50
38	7.63	9.16	10.33	12.31	16.09	19.01	22.94
39	7.74	9.33	10.55	12.58	16.45	19.44	23.38
40	7.84	9.56	10.80	12.85	16.82	19.87	23.80
41	8.00	9.70	10.98	13.15	17.15	20.29	24.23
42	8.13	9.88	11.21	13.41	17.50	20.76	24.64
43	8.20	10.08	11.42	13.74	17.80	21.20	25.05
44	8.32	10.21	11.61	13.99	18.14	21.63	25.48
45	8.39	10.40	11.85	14.28	18.43	22.09	25.92
46	8.52	10.57	11.99	14.56	18.74	22.49	26.34
47	8.61	10.74	12.22	14.79	19.01	22.94	26.76
48	8.66	10.90	12.40	15.08	19.26	23.39	27.17
49	8.68	10.90	12.58	15.32	19.53	23.83	27.60
50	8.71	10.92	12.60	15.37	19.77	24.27	28.01
51	8.73	10.96	12.61	15.40	19.89	24.33	28.13
52	8.74	10.97	12.64	15.48	20.00	24.40	28.28
53	8.82	11.07	12.78	15.66	20.03	24.53	28.33
54	8.94	11.20	12.97	15.87	20.05	24.75	28.75
55	9.02	11.29	13.09	16.10	20.27	24.95	29.16
56	9.09	11.38	13.23	16.35	20.51	25.14	29.58

Multiple National Carrier Pricing

Continental US Ground OB/3P/IB/RB Net Rates

Wgt/Zone	2	3	4	5	6	7	8
57	9.20	11.50	13.37	16.57	20.74	25.29	29.93
58	9.28	11.61	13.52	16.75	20.97	25.46	30.22
59	9.40	11.77	13.70	16.93	21.17	25.60	30.45
60	9.47	11.88	13.85	17.04	21.34	25.75	30.62
61	9.56	11.97	13.98	17.23	21.53	25.91	30.83
62	9.61	12.08	14.12	17.39	21.68	26.04	31.02
63	9.70	12.22	14.23	17.53	21.84	26.22	31.20
64	9.77	12.32	14.39	17.67	21.97	26.42	31.37
65	9.87	12.49	14.56	17.78	22.19	26.54	31.58
66	9.96	12.63	14.73	17.89	22.39	26.66	31.81
67	10.04	12.75	14.86	17.99	22.60	26.80	31.88
68	10.12	12.86	14.98	18.07	22.71	26.94	31.94
69	10.19	13.01	15.00	18.11	22.81	27.10	32.03
70	10.27	13.14	15.05	18.15	22.94	27.25	32.12
71	10.38	13.17	15.06	18.18	23.04	27.42	32.21
72	10.90	13.53	15.16	18.33	23.10	27.44	32.26
73	11.42	14.01	15.52	18.77	23.19	27.50	32.28
74	11.95	14.55	16.00	19.27	23.62	27.71	32.30
75	12.51	15.03	16.45	19.76	24.05	28.21	32.33
76	13.05	15.52	16.94	20.23	24.47	28.75	32.39
77	13.56	16.01	17.39	20.70	24.91	29.27	32.45
78	14.14	16.49	17.86	21.14	25.33	29.76	32.48
79	14.68	17.00	18.33	21.63	25.76	30.19	32.61
80	15.21	17.51	18.77	22.10	26.21	30.60	33.02
81	15.60	17.92	19.22	22.38	26.55	31.03	33.43
82	16.11	18.36	19.69	22.84	26.89	31.48	33.81
83	16.67	18.80	20.17	23.28	27.32	31.88	34.19
84	17.22	19.27	20.58	23.73	27.72	32.28	34.57
85	17.78	19.73	21.03	24.18	28.14	32.61	34.95
86	18.36	20.22	21.49	24.64	28.53	32.99	35.37
87	18.92	20.71	21.99	25.11	28.89	33.31	35.73
88	19.52	21.17	22.44	25.54	29.29	33.66	36.15
89	20.09	21.64	22.89	25.98	29.66	34.02	36.52
90	20.70	22.13	23.34	26.33	30.04	34.35	36.90
91	21.22	22.62	23.87	26.78	30.43	34.72	37.32
92	21.69	23.06	24.29	27.14	30.79	35.06	37.69
93	22.22	23.54	24.81	27.58	31.15	35.43	38.08
94	22.75	24.01	25.24	27.95	31.54	35.82	38.48
95	23.27	24.50	25.76	28.38	31.88	36.22	38.89
96	23.82	24.96	26.30	28.81	32.28	36.57	39.28
97	24.33	25.44	26.71	29.27	32.62	36.97	39.69
98	24.87	25.86	27.25	29.63	33.02	37.33	40.07
99	25.45	26.24	27.77	29.99	33.41	37.68	40.48
100	26.00	26.68	28.29	30.45	33.76	38.06	40.86
101	30.55	31.38	33.58	36.01	39.41	44.42	47.63
102	30.88	31.89	33.99	36.48	39.84	44.85	48.10
103	31.38	32.40	34.40	36.88	40.24	45.29	48.53
104	31.89	32.89	34.84	37.26	40.66	45.71	48.97
105	32.44	33.41	35.27	37.67	41.09	46.16	49.41
106	32.98	33.92	35.66	38.06	41.48	46.58	49.86
107	33.50	34.42	36.11	38.47	41.93	47.01	50.31
108	34.05	34.92	36.52	38.88	42.34	47.44	50.77
109	34.57	35.43	36.94	39.28	42.72	47.86	51.19
110	35.16	35.97	37.39	39.68	43.16	48.30	51.66
111	35.55	36.37	37.84	40.07	43.59	48.73	52.08
112	35.93	36.79	38.25	40.51	43.99	49.15	52.53

Multiple National Carrier Pricing

Continental US Ground OB/3P/IB/RB Net Rates

Wgt/Zone	2	3	4	5	6	7	8
113	36.29	37.20	38.70	40.88	44.42	49.57	52.95
114	36.69	37.63	39.14	41.29	44.85	50.02	53.39
115	37.06	38.06	39.55	41.70	45.25	50.45	53.83
116	37.46	38.47	40.00	42.10	45.69	50.88	54.26
117	37.86	38.90	40.43	42.50	46.11	51.32	54.70
118	38.25	39.32	40.86	42.91	46.50	51.73	55.14
119	38.63	39.77	41.30	43.33	46.93	52.18	55.55
120	39.30	40.18	41.74	43.73	47.31	52.58	56.02
121	39.80	40.62	42.18	44.13	47.78	53.03	56.43
122	40.19	41.06	42.63	44.54	48.18	53.43	56.92
123	40.61	41.47	43.08	44.95	48.62	53.87	57.35
124	41.02	41.96	43.56	45.36	49.03	54.30	57.80
125	41.42	42.37	43.99	45.78	49.45	54.71	58.24
126	41.83	42.82	44.46	46.20	49.90	55.17	58.67
127	42.21	43.24	44.92	46.61	50.30	55.57	59.13
128	42.63	43.71	45.36	47.04	50.74	56.01	59.58
129	43.04	44.13	45.82	47.46	51.15	56.42	60.01
130	43.44	44.56	46.25	47.85	51.56	56.89	60.48
131	43.88	45.03	46.74	48.28	52.00	57.28	60.92
132	44.27	45.47	47.21	48.68	52.45	57.72	61.37
133	44.68	45.91	47.67	49.09	52.86	58.18	61.79
134	45.09	46.38	48.14	49.53	53.28	58.58	62.25
135	45.52	46.85	48.62	49.94	53.72	59.02	62.69
136	45.91	47.28	49.09	50.35	54.13	59.44	63.16
137	46.34	47.75	49.55	50.78	54.57	59.86	63.60
138	46.75	48.20	50.04	51.19	55.00	60.29	64.04
139	47.19	48.68	50.49	51.64	55.42	60.72	64.49
140	47.61	49.15	50.96	52.04	55.84	61.16	64.95
141	48.03	49.61	51.44	52.49	56.28	61.57	65.40
142	48.45	50.08	51.95	52.89	56.69	61.98	65.83
143	48.89	50.54	52.44	53.33	57.14	62.41	66.29
144	49.33	50.99	52.89	53.75	57.56	62.85	66.71
145	49.72	51.48	53.39	54.17	58.00	63.26	67.16
146	50.18	51.96	53.87	54.61	58.43	63.69	67.58
147	50.59	52.45	54.36	55.03	58.89	64.13	68.05
148	51.02	52.89	54.86	55.45	59.30	64.57	68.50
149	51.43	53.37	55.35	55.86	59.74	64.97	68.93
150	51.88	53.85	55.83	56.31	60.16	65.41	69.40

Multiple National Carrier Pricing

Continental US Ground PRP Net Rates

Wgt/Zone	2	3	4	5	6	7	8
1	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
2	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
3	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
4	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
5	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
6	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
7	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
8	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
9	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
10	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
11	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
12	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.62
13	$14.77	$14.77	$14.77	$15.06	$15.06	$15.30	$16.64
14	$14.77	$14.77	$14.77	$15.06	$15.06	$16.26	$17.59
15	$14.77	$14.77	$14.77	$15.06	$15.06	$16.75	$18.66
16	$14.77	$14.77	$14.77	$15.06	$15.06	$17.46	$19.22
17	$14.77	$14.77	$14.77	$15.06	$15.06	$18.53	$19.94
18	$14.77	$14.77	$14.77	$15.06	$15.70	$18.92	$21.12
19	$14.77	$14.77	$14.77	$15.06	$16.00	$19.41	$21.80
20	$14.77	$14.77	$14.77	$15.06	$16.54	$20.14	$22.81
21	$15.06	$15.06	$15.06	$15.06	$17.22	$20.89	$23.73
22	$15.06	$15.06	$15.06	$15.06	$18.10	$21.66	$24.77
23	$15.06	$15.06	$15.06	$15.47	$18.78	$22.39	$25.75
24	$15.06	$15.06	$15.06	$15.96	$19.50	$22.93	$26.77
25	$15.06	$15.06	$15.06	$16.43	$19.98	$24.11	$27.77
26	$15.06	$15.06	$15.06	$16.93	$20.71	$24.91	$28.69
27	$15.06	$15.06	$15.06	$17.21	$21.38	$25.36	$29.39
28	$15.06	$15.06	$15.25	$18.16	$22.59	$26.70	$30.70
29	$15.06	$15.06	$15.68	$18.41	$23.25	$27.35	$31.33
30	$15.06	$15.06	$16.12	$19.13	$23.62	$27.69	$32.64
31	$15.06	$15.06	$16.13	$19.15	$23.97	$28.13	$33.20
32	$15.06	$15.06	$16.39	$19.31	$24.43	$28.62	$34.21
33	$15.06	$15.16	$16.97	$20.21	$25.31	$29.36	$34.81
34	$15.06	$15.50	$17.51	$20.73	$25.78	$30.15	$36.12
35	$15.06	$16.17	$17.92	$21.23	$26.41	$30.92	$37.08
36	$15.06	$16.18	$18.24	$21.96	$27.08	$31.98	$37.82
37	$15.06	$16.54	$18.60	$22.44	$27.65	$32.99	$38.55
38	$15.06	$16.80	$19.01	$22.99	$28.29	$33.45	$39.27
39	$15.06	$17.12	$19.45	$23.24	$29.00	$34.45	$40.07
40	$15.06	$17.19	$19.50	$23.51	$29.60	$34.46	$40.35
41	$15.06	$17.77	$20.02	$24.08	$30.25	$35.51	$41.21
42	$15.06	$18.16	$20.79	$24.63	$30.97	$36.45	$41.82
43	$15.06	$18.26	$20.83	$25.39	$32.03	$37.42	$42.53
44	$15.06	$18.61	$21.57	$26.09	$32.31	$38.22	$42.99
45	$15.06	$18.71	$21.57	$26.11	$32.83	$39.34	$43.70
46	$15.23	$18.73	$22.05	$26.59	$33.71	$39.76	$44.43
47	$15.30	$18.97	$22.40	$26.78	$33.85	$40.54	$45.15
48	$15.31	$19.16	$22.69	$27.49	$34.36	$40.91	$45.87
49	$15.32	$19.17	$22.70	$27.50	$34.78	$41.63	$46.14

Multiple National Carrier Pricing

Continental US Ground PRP Net Rates

Wgt/Zone	2	3	4	5	6	7	8
50	$15.32	$19.18	$22.71	$27.53	$34.90	$41.74	$46.84
51	$15.33	$19.19	$22.72	$27.54	$34.91	$41.75	$46.85
52	$15.34	$19.19	$22.73	$27.56	$34.92	$41.75	$46.86
53	$15.35	$19.20	$22.74	$27.60	$34.93	$41.76	$46.86
54	$15.37	$19.22	$22.79	$27.78	$34.94	$41.77	$47.35
55	$15.37	$19.23	$22.80	$28.18	$34.94	$41.78	$47.91
56	$15.38	$19.38	$22.82	$28.57	$34.95	$41.78	$48.50
57	$15.65	$19.51	$23.09	$29.26	$34.96	$41.79	$49.00
58	$15.66	$19.52	$23.29	$29.57	$35.00	$41.80	$49.88
59	$15.94	$19.72	$23.63	$29.58	$35.65	$42.35	$50.24
60	$16.10	$20.09	$24.00	$30.08	$35.97	$42.59	$50.56
61	$16.41	$20.73	$24.01	$30.69	$36.29	$42.83	$50.86
62	$16.76	$21.59	$24.43	$31.28	$36.53	$43.50	$51.17
63	$16.79	$21.60	$24.44	$31.29	$36.79	$43.57	$51.49
64	$17.23	$22.22	$25.07	$31.59	$37.38	$43.87	$52.27
65	$17.42	$22.42	$25.09	$31.60	$37.72	$43.96	$52.37
66	$17.67	$22.83	$25.10	$31.64	$37.74	$44.09	$52.48
67	$17.90	$22.84	$25.38	$31.67	$38.04	$44.31	$52.60
68	$18.04	$23.47	$26.60	$32.11	$38.25	$44.56	$52.60
69	$18.25	$23.48	$26.61	$32.61	$38.44	$44.57	$52.88
70	$18.33	$23.53	$26.94	$33.02	$39.22	$44.58	$53.33
71	$18.43	$23.78	$27.36	$33.35	$39.83	$45.72	$53.34
72	$18.85	$23.81	$28.00	$33.87	$40.13	$47.23	$53.72
73	$19.16	$23.82	$28.01	$33.88	$40.17	$47.24	$53.81
74	$20.03	$23.85	$28.21	$34.08	$41.18	$47.76	$53.93
75	$20.96	$24.51	$28.29	$34.98	$41.57	$48.25	$53.95
76	$21.77	$25.41	$28.39	$35.22	$42.09	$49.03	$53.96
77	$22.82	$26.25	$29.52	$35.67	$42.34	$49.97	$53.96
78	$23.07	$26.75	$29.86	$36.07	$42.60	$50.80	$53.97
79	$24.12	$27.61	$30.31	$36.63	$43.49	$51.59	$54.86
80	$24.78	$28.39	$31.03	$37.50	$44.22	$51.82	$55.27
81	$25.58	$29.16	$32.05	$37.76	$44.79	$52.61	$55.96
82	$26.20	$29.55	$32.79	$38.46	$44.90	$53.97	$55.97
83	$26.69	$30.14	$33.50	$38.74	$45.47	$53.98	$55.98
84	$27.48	$30.87	$33.85	$39.10	$46.15	$54.64	$56.42
85	$28.22	$31.34	$34.50	$39.72	$46.86	$55.22	$57.03
86	$29.28	$32.67	$35.55	$40.47	$47.42	$56.25	$58.23
87	$29.86	$32.79	$35.65	$40.48	$48.04	$56.29	$58.32
88	$31.39	$33.85	$37.01	$41.78	$48.67	$56.89	$59.52
89	$32.48	$34.47	$37.72	$41.92	$49.27	$57.47	$60.76
90	$33.23	$35.02	$37.91	$42.34	$49.51	$57.71	$60.80
91	$33.44	$35.62	$38.28	$42.35	$50.02	$57.71	$60.87
92	$34.91	$36.29	$38.85	$42.99	$50.67	$57.96	$61.53
93	$35.07	$37.00	$39.97	$43.58	$51.07	$58.17	$62.15
94	$35.89	$37.31	$40.15	$44.14	$51.67	$58.28	$62.80
95	$36.72	$38.30	$40.76	$44.74	$52.01	$58.49	$63.47
96	$37.54	$38.57	$42.27	$45.68	$52.31	$58.90	$64.71
97	$38.41	$39.69	$42.27	$45.96	$52.94	$58.91	$64.74
98	$39.29	$39.95	$42.89	$46.51	$53.54	$59.33	$65.39

Multiple National Carrier Pricing

Continental US Ground PRP Net Rates

Wgt/Zone	2	3	4	5	6	7	8
99	$40.15	$40.58	$44.13	$47.08	$54.15	$59.94	$66.03
100	$40.90	$41.25	$44.53	$47.79	$54.74	$60.53	$66.69
101	$40.92	$41.25	$44.53	$47.80	$54.77	$60.54	$66.70
102	$41.26	$41.77	$45.02	$48.20	$54.89	$60.55	$66.73
103	$42.38	$42.42	$45.58	$48.69	$55.93	$61.61	$67.32
104	$42.65	$43.03	$46.13	$49.20	$56.10	$61.79	$67.95
105	$43.35	$43.67	$46.66	$50.22	$56.97	$62.15	$68.53
106	$44.06	$44.32	$47.19	$50.23	$56.98	$62.72	$69.17
107	$44.71	$44.99	$48.19	$51.21	$57.49	$63.26	$70.40
108	$45.35	$45.64	$48.28	$51.25	$58.02	$63.81	$70.41
109	$46.00	$46.25	$48.80	$51.74	$58.54	$64.36	$71.04
110	$46.56	$46.94	$49.36	$52.24	$59.11	$64.93	$71.65
111	$47.08	$47.46	$50.88	$53.26	$59.60	$65.46	$73.12
112	$48.04	$48.45	$50.94	$53.27	$60.11	$66.03	$73.20
113	$48.10	$48.49	$51.50	$53.76	$60.65	$66.58	$74.53
114	$48.60	$49.50	$52.07	$54.81	$61.67	$67.70	$75.02
115	$49.13	$50.06	$52.14	$54.95	$61.68	$67.71	$75.03
116	$49.63	$50.25	$53.21	$55.20	$62.09	$68.11	$75.49
117	$50.13	$50.78	$53.74	$56.22	$62.60	$69.19	$76.71
118	$50.65	$51.82	$53.80	$56.39	$63.11	$69.20	$77.40
119	$51.19	$51.87	$54.34	$56.71	$63.65	$69.74	$78.31
120	$52.08	$52.84	$54.90	$57.24	$64.16	$70.29	$78.41
121	$52.65	$53.13	$55.48	$57.64	$64.56	$70.69	$78.76
122	$53.02	$53.64	$56.03	$58.16	$65.08	$71.79	$79.41
123	$53.55	$53.69	$57.15	$58.66	$65.59	$71.97	$80.04
124	$54.07	$54.74	$57.74	$59.19	$66.13	$72.32	$80.64
125	$54.61	$54.74	$57.77	$59.70	$66.63	$72.87	$81.24
126	$55.65	$55.81	$59.46	$60.09	$67.02	$73.80	$83.33
127	$55.71	$55.84	$59.48	$60.61	$67.53	$73.81	$83.34
128	$56.23	$56.25	$60.07	$61.14	$68.56	$75.14	$84.58
129	$57.30	$57.51	$60.65	$61.67	$68.57	$75.15	$84.58
130	$57.32	$57.52	$61.20	$62.13	$69.06	$75.41	$85.04
131	$57.84	$57.88	$61.96	$62.57	$69.44	$76.33	$85.87
132	$58.39	$59.01	$61.96	$63.07	$69.96	$76.34	$86.29
133	$58.93	$59.10	$62.38	$63.57	$70.45	$76.87	$86.58
134	$59.47	$59.56	$62.99	$64.11	$70.98	$77.40	$86.95
135	$59.93	$60.72	$63.54	$64.64	$71.57	$77.97	$88.20
136	$60.43	$61.44	$65.20	$65.20	$72.14	$78.54	$88.22
137	$60.95	$61.45	$65.66	$65.67	$72.56	$79.03	$88.80
138	$61.51	$62.43	$66.63	$66.84	$73.83	$80.44	$90.41
139	$62.07	$63.05	$66.63	$66.85	$74.07	$80.45	$90.42
140	$62.61	$63.25	$66.65	$67.38	$74.44	$80.79	$90.68
141	$63.16	$63.66	$67.88	$67.91	$74.85	$81.19	$91.13
142	$63.43	$64.25	$67.89	$68.46	$75.41	$81.75	$91.73
143	$63.99	$64.84	$68.49	$69.01	$75.98	$82.34	$92.36
144	$64.55	$65.43	$69.82	$69.83	$76.56	$82.89	$92.99
145	$64.77	$67.35	$70.39	$70.42	$77.14	$83.43	$93.60
146	$65.33	$67.36	$70.40	$70.65	$77.71	$83.99	$94.21
147	$66.31	$67.38	$71.06	$71.23	$78.27	$84.56	$94.84

Multiple National Carrier Pricing

Continental US Ground PRP Net Rates

Wgt/Zone	2	3	4	5	6	7	8
148	$66.48	$67.87	$71.80	$71.81	$79.42	$85.12	$95.48
149	$67.24	$68.46	$72.34	$72.35	$79.59	$85.66	$96.55
150	$67.25	$69.09	$73.53	$74.77	$80.01	$86.26	$97.18

Multiple National Carrier Pricing

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P		
Wgt/Zone	**51**	**54**
1	12.60	19.85
2	13.75	20.87
3	14.28	21.96
4	15.24	23.04
5	16.26	23.85
6	17.12	24.96
7	17.94	25.63
8	18.76	26.58
9	19.58	27.18
10	20.44	28.07
11	21.14	29.09
12	21.87	30.10
13	22.61	31.12
14	23.36	32.12
15	24.24	33.18
16	25.05	34.25
17	25.93	35.39
18	26.87	36.50
19	27.74	37.76
20	28.43	38.86
21	29.23	39.98
22	30.15	41.17
23	31.01	42.37
24	31.83	43.45
25	32.56	44.66
26	33.47	45.80
27	34.30	46.94
28	35.11	48.15
29	35.93	49.32
30	36.73	50.48
31	37.55	51.56
32	38.38	52.78
33	39.21	53.98
34	39.93	55.08
35	40.83	56.00
36	41.55	57.14
37	42.50	58.34
38	43.27	59.37
39	44.11	60.34
40	44.96	61.38
41	45.75	62.43
42	46.47	63.35
43	47.33	64.46
44	48.06	65.41

Multiple National Carrier Pricing

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P		
Wgt/Zone	**51**	**54**
45	48.82	66.53
46	49.59	67.49
47	50.37	68.56
48	51.14	69.62
49	52.00	70.55
50	52.86	71.59
51	54.45	73.18
52	54.45	73.18
53	55.92	74.63
54	55.92	74.63
55	57.34	76.10
56	57.34	76.10
57	58.48	77.57
58	58.48	77.57
59	59.80	79.05
60	59.80	79.05
61	60.90	80.74
62	60.90	80.74
63	61.98	82.16
64	61.98	82.16
65	62.83	83.56
66	62.83	83.56
67	63.84	85.14
68	63.84	85.14
69	64.74	86.69
70	64.74	86.69
71	65.72	88.17
72	65.72	88.17
73	66.76	90.02
74	66.76	90.02
75	67.72	91.88
76	67.72	91.88
77	68.27	93.17
78	68.27	93.17
79	69.13	95.28
80	69.13	95.28
81	69.67	97.38
82	69.67	97.38
83	70.43	99.35
84	70.43	99.35
85	70.91	101.59
86	70.91	101.59
87	71.72	103.58
88	71.72	103.58

Multiple National Carrier Pricing

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P		
Wgt/Zone	**51**	**54**
89	72.44	105.60
90	72.44	105.60
91	72.98	107.78
92	72.98	107.78
93	73.75	109.69
94	73.75	109.69
95	74.42	111.77
96	74.42	111.77
97	75.10	113.89
98	75.10	113.89
99	75.67	115.86
100	75.67	115.86
101	79.58	121.37
102	79.58	121.37
103	79.58	121.37
104	79.58	121.37
105	79.58	121.37
106	82.34	126.77
107	82.34	126.77
108	82.34	126.77
109	82.34	126.77
110	82.34	126.77
111	85.08	132.10
112	85.08	132.10
113	85.08	132.10
114	85.08	132.10
115	85.08	132.10
116	87.51	137.58
117	87.51	137.58
118	87.51	137.58
119	87.51	137.58
120	87.51	137.58
121	89.80	142.93
122	89.80	142.93
123	89.80	142.93
124	89.80	142.93
125	89.80	142.93
126	91.95	148.29
127	91.95	148.29
128	91.95	148.29
129	91.95	148.29
130	91.95	148.29
131	94.06	154.20
132	94.06	154.20

Multiple National Carrier Pricing

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P

Wgt/Zone	51	54
133	94.06	154.20
134	94.06	154.20
135	94.06	154.20
136	96.22	160.16
137	96.22	160.16
138	96.22	160.16
139	96.22	160.16
140	96.22	160.16
141	98.33	165.98
142	98.33	165.98
143	98.33	165.98
144	98.33	165.98
145	98.33	165.98
146	100.45	171.81
147	100.45	171.81
148	100.45	171.81
149	100.45	171.81
150	100.45	171.81

Multiple National Carrier Pricing

FedEx Ground ~ to/from/intra Alaska & Hawaii OB/3P/IB/RB

Wgt/Zone	9	14	17	22	23	25	92	96
	To HI	Intra Oahu	To AK	Intra Alaska	From AK	From AK	From HI	From HI
1	19.53	4.88	19.53	4.88	7.61	7.86	7.61	7.86
2	21.68	4.92	21.68	4.92	8.21	8.46	8.21	8.46
3	23.64	4.96	23.64	4.96	9.69	9.93	9.69	9.93
4	25.86	5.01	25.86	5.01	10.91	11.50	10.91	11.50
5	28.15	5.03	28.15	5.05	12.38	13.04	12.38	13.04
6	30.60	5.04	30.60	5.20	13.94	14.69	13.94	14.69
7	32.69	5.10	32.69	5.41	15.47	16.27	15.47	16.27
8	34.61	5.19	34.61	5.59	17.02	17.93	17.02	17.93
9	37.06	5.31	37.06	5.79	18.51	19.57	18.51	19.57
10	39.36	5.36	39.36	5.98	20.03	21.24	20.03	21.24
11	41.61	5.43	41.61	6.21	21.57	22.83	21.57	22.83
12	43.39	5.51	43.39	6.44	23.00	24.44	23.00	24.44
13	45.19	5.58	45.19	6.65	24.38	25.91	24.38	25.91
14	47.06	5.64	47.06	6.89	25.66	27.43	25.66	27.43
15	48.81	5.68	48.81	7.09	26.93	28.90	26.93	28.90
16	51.16	5.75	51.16	7.26	28.12	30.29	28.12	30.29
17	52.96	5.81	52.96	7.48	29.46	31.88	29.46	31.88
18	55.39	5.87	55.39	7.67	30.82	33.45	30.82	33.45
19	57.62	5.93	57.62	7.92	32.17	35.04	32.17	35.04
20	59.77	5.98	59.77	8.14	33.47	36.59	33.47	36.59
21	61.36	6.07	61.36	8.38	34.64	38.19	34.64	38.19
22	63.26	6.14	63.26	8.56	35.76	39.66	35.76	39.66
23	65.20	6.17	65.20	8.78	36.88	41.19	36.88	41.19
24	67.33	6.23	67.33	9.03	38.01	42.67	38.01	42.67
25	69.43	6.29	69.43	9.28	39.24	44.14	39.24	44.14
26	71.74	6.36	71.74	9.49	40.43	45.62	40.43	45.62
27	73.74	6.44	73.74	9.77	41.59	47.01	41.59	47.01
28	75.72	6.48	75.72	9.99	42.81	48.45	42.81	48.45
29	77.59	6.56	77.59	10.23	44.01	49.83	44.01	49.83
30	79.43	6.61	79.43	10.48	45.23	51.26	45.23	51.26
31	81.39	6.67	81.39	10.66	46.40	52.59	46.40	52.59
32	83.15	6.72	83.15	10.84	47.51	53.85	47.51	53.85
33	84.90	6.75	84.90	11.02	48.63	55.05	48.63	55.05
34	86.79	6.84	86.79	11.23	49.71	56.12	49.71	56.12
35	88.94	6.93	88.94	11.43	50.64	57.17	50.64	57.17
36	91.04	6.97	91.04	11.60	51.53	58.11	51.53	58.11
37	93.12	7.04	93.12	11.80	52.40	59.05	52.40	59.05
38	95.32	7.12	95.32	11.98	53.27	59.98	53.27	59.98
39	97.39	7.17	97.39	12.16	54.17	60.95	54.17	60.95
40	99.47	7.22	99.47	12.35	55.05	61.96	55.05	61.96
41	101.37	7.31	101.37	12.52	55.96	63.08	55.96	63.08
42	103.29	7.37	103.29	12.75	56.81	64.16	56.81	64.16
43	105.41	7.47	105.41	12.86	57.64	65.28	57.64	65.28
44	107.52	7.57	107.52	13.09	58.55	66.37	58.55	66.37
45	109.60	7.65	109.60	13.26	59.43	67.49	59.43	67.49
46	111.70	7.80	111.70	13.46	60.32	68.58	60.32	68.58
47	113.85	7.91	113.85	13.62	61.21	69.72	61.21	69.72
48	115.82	8.03	115.82	13.84	62.07	70.79	62.07	70.79
49	117.77	8.17	117.77	14.06	62.97	71.82	62.97	71.82
50	119.76	8.35	119.76	14.27	63.84	72.76	63.84	72.76
51	121.77	8.50	121.77	14.47	64.63	73.71	64.63	73.71
52	123.75	8.62	123.75	14.71	65.38	74.65	65.38	74.65
53	125.64	8.77	125.64	14.93	66.08	75.59	66.08	75.59
54	127.63	8.95	127.63	15.18	66.80	76.52	66.80	76.52

FedEx Ground ~ to/from/intra Alaska & Hawaii OB/3P/IB/RB

Wgt/Zone	9	14	17	22	23	25	92	96
	To HI	Intra Oahu	To AK	Intra Alaska	From AK	From AK	From HI	From HI
55	129.61	9.12	129.61	15.38	67.50	77.51	67.50	77.51
56	131.62	9.28	131.62	15.62	68.15	78.35	68.15	78.35
57	133.69	9.41	133.69	15.83	68.78	79.15	68.78	79.15
58	135.69	9.59	135.69	16.05	69.40	79.97	69.40	79.97
59	137.76	9.77	137.76	16.27	70.07	80.75	70.07	80.75
60	139.93	9.90	139.93	16.49	70.69	81.50	70.69	81.50
61	141.63	10.05	141.63	16.70	71.32	82.22	71.32	82.22
62	143.97	10.23	143.97	16.93	72.01	82.93	72.01	82.93
63	146.30	10.35	146.30	17.15	72.63	83.65	72.63	83.65
64	148.76	10.53	148.76	17.38	73.23	84.35	73.23	84.35
65	151.17	10.69	151.17	17.61	73.86	85.06	73.86	85.06
66	153.51	10.83	153.51	17.81	74.39	85.76	74.39	85.76
67	155.86	11.00	155.86	18.05	74.96	86.47	74.96	86.47
68	158.08	11.13	158.08	18.26	75.48	87.20	75.48	87.20
69	160.40	11.33	160.40	18.49	76.04	87.88	76.04	87.88
70	163.80	11.46	163.80	18.69	76.63	88.59	76.63	88.59
71	166.28	11.61	166.28	18.92	77.17	89.31	77.17	89.31
72	168.77	12.27	168.77	19.54	77.75	90.02	77.75	90.02
73	171.23	12.86	171.23	20.20	78.31	90.72	78.31	90.72
74	172.88	13.54	172.88	20.82	78.95	91.42	78.95	91.42
75	174.86	14.17	174.86	21.49	79.64	92.14	79.64	92.14
76	177.00	14.80	177.00	22.12	80.40	92.87	80.40	92.87
77	178.47	15.41	178.47	22.75	81.07	93.60	81.07	93.60
78	179.43	16.05	179.43	23.39	81.90	94.26	81.90	94.26
79	179.45	16.70	179.45	24.04	82.73	94.99	82.73	94.99
80	181.32	17.33	181.32	24.68	83.47	95.69	83.47	95.69
81	182.86	17.95	182.86	25.29	84.29	96.39	84.29	96.39
82	183.79	18.60	183.79	25.94	85.00	97.10	85.00	97.10
83	185.78	19.22	185.78	26.60	85.73	97.84	85.73	97.84
84	187.90	19.88	187.90	27.23	86.45	98.53	86.45	98.53
85	190.10	20.50	190.10	27.89	87.18	99.26	87.18	99.26
86	192.10	21.13	192.10	28.50	88.00	99.92	88.00	99.92
87	194.25	21.78	194.25	29.15	88.76	100.70	88.76	100.70
88	196.39	22.39	196.39	29.77	89.57	101.34	89.57	101.34
89	198.46	23.04	198.46	30.43	90.29	102.08	90.29	102.08
90	200.46	23.64	200.46	31.07	91.03	102.77	91.03	102.77
91	202.61	24.31	202.61	31.70	91.73	103.50	91.73	103.50
92	204.52	24.95	204.52	32.35	92.45	104.21	92.45	104.21
93	206.54	25.59	206.54	32.98	93.20	104.92	93.20	104.92
94	208.49	26.22	208.49	33.65	93.88	105.61	93.88	105.61
95	210.49	26.84	210.49	34.30	94.67	106.29	94.67	106.29
96	212.41	27.47	212.41	34.92	95.49	107.03	95.49	107.03
97	214.46	28.12	214.46	35.57	96.27	107.72	96.27	107.72
98	216.39	28.75	216.39	36.20	97.09	108.46	97.09	108.46

FedEx Ground ~ to/from/intra Alaska & Hawaii OB/3P/IB/RB

Wgt/Zone	9	14	17	22	23	25	92	96
	To HI	Intra Oahu	To AK	Intra Alaska	From AK	From AK	From HI	From HI
99	218.40	29.37	218.40	36.84	97.83	109.21	97.83	109.21
100	220.42	30.04	220.42	37.44	98.53	109.86	98.53	109.86
101	222.46	30.67	222.46	38.12	99.26	110.61	99.26	110.61
102	224.49	31.29	224.49	38.77	99.95	111.27	99.95	111.27
103	226.51	31.91	226.51	39.41	100.75	112.02	100.75	112.02
104	228.66	32.55	228.66	40.06	101.57	112.73	101.57	112.73
105	230.69	33.18	230.69	40.67	102.35	113.44	102.35	113.44
106	232.82	33.81	232.82	41.31	103.09	114.14	103.09	114.14
107	234.98	34.46	234.98	41.96	103.80	114.82	103.80	114.82
108	237.12	35.10	237.12	42.60	104.52	115.55	104.52	115.55
109	239.14	35.73	239.14	43.24	105.19	116.23	105.19	116.23
110	241.18	36.40	241.18	43.89	106.04	116.97	106.04	116.97
111	243.91	36.97	243.91	44.52	106.83	117.68	106.83	117.68
112	246.68	37.63	246.68	45.17	107.64	118.44	107.64	118.44
113	248.82	38.24	248.82	45.80	108.36	119.25	108.36	119.25
114	250.99	38.89	250.99	46.45	109.08	120.02	109.08	120.02
115	253.12	39.50	253.12	47.08	109.81	120.80	109.81	120.80
116	255.17	40.15	255.17	47.73	110.55	121.63	110.55	121.63
117	257.24	40.81	257.24	48.34	111.28	122.40	111.28	122.40
118	259.26	41.43	259.26	49.01	112.11	123.19	112.11	123.19
119	263.01	42.06	263.01	49.65	112.90	123.90	112.90	123.90
120	265.20	42.67	265.20	50.30	113.67	124.61	113.67	124.61
121	267.46	43.33	267.46	50.93	114.51	125.31	114.51	125.31
122	269.71	43.96	269.71	51.60	115.32	126.01	115.32	126.01
123	272.03	44.57	272.03	52.23	116.08	126.73	116.08	126.73
124	274.27	45.24	274.27	52.87	116.88	127.43	116.88	127.43
125	276.59	45.86	276.59	53.47	117.70	128.16	117.70	128.16
126	278.84	46.52	278.84	54.14	118.52	128.84	118.52	128.84
127	281.12	47.12	281.12	54.77	119.28	129.59	119.28	129.59
128	283.40	47.77	283.40	55.43	120.09	130.36	120.09	130.36
129	285.68	48.36	285.68	56.03	120.90	131.11	120.90	131.11
130	287.94	49.03	287.94	56.69	121.68	131.91	121.68	131.91
131	291.63	49.66	291.63	57.35	122.48	132.74	122.48	132.74
132	293.91	50.31	293.91	58.00	123.33	133.50	123.33	133.50
133	296.22	50.93	296.22	58.60	124.11	134.30	124.11	134.30
134	298.51	51.60	298.51	59.25	124.88	135.09	124.88	135.09
135	300.79	52.23	300.79	59.87	125.71	135.79	125.71	135.79
136	303.07	52.86	303.07	60.54	126.54	136.51	126.54	136.51
137	305.39	53.46	305.39	61.18	127.28	137.21	127.28	137.21
138	307.67	54.13	307.67	61.81	128.11	137.91	128.11	137.91
139	309.95	54.73	309.95	62.44	128.89	138.60	128.89	138.60
140	312.12	55.39	312.12	63.12	129.68	139.35	129.68	139.35
141	314.30	56.01	314.30	63.71	130.47	140.02	130.47	140.02
142	316.51	56.63	316.51	64.36	131.31	140.76	131.31	140.76
143	318.64	57.29	318.64	64.99	132.09	141.45	132.09	141.45
144	320.86	57.91	320.86	65.65	132.90	142.27	132.90	142.27
145	323.09	58.55	323.09	66.30	133.68	143.05	133.68	143.05
146	325.42	59.16	325.42	66.92	134.49	143.83	134.49	143.83
147	327.72	59.82	327.72	67.57	135.27	144.60	135.27	144.60
148	330.00	60.43	330.00	68.23	136.09	145.38	136.09	145.38
149	333.87	61.07	333.87	68.86	136.89	146.20	136.89	146.20
150	336.16	61.73	336.16	69.50	137.68	146.97	137.68	146.97

Multiple National Carrier Pricing

FedEx Ground Multiweight

Rates ($) Per 100 Lbs, For Multiweight Service For Shipments 200 Lbs and greater

	Rated Shipment Weight	2	3	4	5	6	7	8
Rate ($) per/lb Hundredweight	200 to 299 lbs.	$19.23	$24.88	$30.50	$32.39	$32.39	$32.39	$32.39
	300 to 399 lbs.	$18.14	$23.71	$29.20	$32.39	$32.39	$32.39	$32.39
	400 to 499 lbs.	$15.98	$20.87	$25.70	$31.91	$32.38	$32.39	$32.39
	500 to 999 lbs.	$13.05	$17.12	$21.03	$26.14	$30.39	$34.58	$38.86
	1000 Plus lbs.	$13.45	$17.41	$21.42	$26.71	$31.03	$35.31	$39.71

Minimum Average Package Weight :	15	Lbs	
Minimum Charge per Shipment Zones :	$38.42	$46.11	
Minimum Shipment Zones	2-3	4-8	
Multiweight Tier	100	100	
Minimum Shipment Weight :	200	Lbs	

Multiple National Carrier Pricing

Wgt/Zone	2	3	4	5	6	7	8
1	4.37	4.38	4.39	4.49	4.52	4.61	4.74
2	4.38	4.39	4.44	4.70	4.98	4.98	4.98
3	4.39	4.40	4.87	4.98	4.98	5.03	5.41
4	4.40	4.43	4.88	4.98	5.13	5.31	5.78
5	4.42	4.62	4.88	5.04	5.38	5.58	6.12
6	4.43	4.80	4.88	5.04	5.44	5.63	6.15
7	4.63	4.88	4.88	5.19	5.55	5.84	6.44
8	4.82	4.88	4.88	5.32	5.73	6.10	6.84
9	4.88	4.88	4.98	5.46	5.88	6.42	7.30
10	4.88	4.88	5.00	5.49	6.12	6.91	7.79
11	4.88	4.88	5.02	5.52	6.19	7.16	8.11
12	4.88	4.88	5.09	5.64	6.46	7.63	8.68
13	4.88	4.88	5.20	5.78	6.78	8.14	9.28
14	4.88	5.00	5.30	5.91	7.16	8.62	9.86
15	4.88	5.17	5.38	6.06	7.54	9.07	10.48
16	4.96	5.25	5.48	6.16	7.82	9.49	10.96
17	5.00	5.44	5.64	6.42	8.21	9.95	11.49
18	5.07	5.63	5.81	6.76	8.64	10.39	12.06
19	5.20	5.80	6.05	7.08	9.01	10.88	12.65
20	5.28	5.95	6.24	7.48	9.50	11.42	13.39
21	5.40	6.16	6.44	7.54	9.58	11.50	13.52
22	5.54	6.37	6.68	7.82	9.98	11.94	14.12
23	5.67	6.52	6.90	8.13	10.35	12.40	14.70
24	5.80	6.72	7.12	8.36	10.74	12.81	15.25
25	5.92	6.90	7.34	8.63	11.11	13.28	15.84
26	6.10	7.05	7.56	8.92	11.52	13.74	16.40
27	6.24	7.22	7.79	9.17	11.92	14.16	16.99
28	6.38	7.38	8.04	9.47	12.31	14.62	17.57
29	6.49	7.56	8.24	9.72	12.72	15.05	18.18
30	6.68	7.76	8.52	10.04	13.12	15.48	18.76
31	6.79	7.91	8.73	10.29	13.50	15.92	19.30
32	6.86	8.10	8.98	10.57	13.88	16.36	19.90
33	6.98	8.24	9.20	10.90	14.24	16.79	20.46
34	7.13	8.45	9.43	11.15	14.67	17.23	21.03
35	7.26	8.66	9.66	11.43	15.03	17.68	21.59
36	7.37	8.78	9.87	11.76	15.39	18.11	22.11
37	7.51	9.01	10.10	11.99	15.73	18.56	22.50
38	7.63	9.16	10.33	12.31	16.09	19.01	22.94
39	7.74	9.33	10.55	12.58	16.45	19.44	23.38
40	7.84	9.56	10.80	12.85	16.82	19.87	23.80
41	8.00	9.70	10.98	13.15	17.15	20.29	24.23
42	8.13	9.88	11.21	13.41	17.50	20.76	24.64
43	8.20	10.08	11.42	13.74	17.80	21.20	25.05
44	8.32	10.21	11.61	13.99	18.14	21.63	25.48
45	8.39	10.40	11.85	14.28	18.43	22.09	25.92
46	8.52	10.57	11.99	14.56	18.74	22.49	26.34
47	8.61	10.74	12.22	14.79	19.01	22.94	26.76
48	8.66	10.90	12.40	15.08	19.26	23.39	27.17
49	8.68	10.90	12.58	15.32	19.53	23.83	27.60
50	8.71	10.92	12.60	15.37	19.77	24.27	28.01
51	8.73	10.96	12.61	15.40	19.89	24.33	28.13
52	8.74	10.97	12.64	15.48	20.00	24.40	28.28
53	8.82	11.07	12.78	15.66	20.03	24.53	28.33
54	8.94	11.20	12.97	15.87	20.05	24.75	28.75
55	9.02	11.29	13.09	16.10	20.27	24.95	29.16

Wgt/Zone	2	3	4	5	6	7	8
56	9.09	11.38	13.23	16.35	20.51	25.14	29.58
57	9.20	11.50	13.37	16.57	20.74	25.29	29.93
58	9.28	11.61	13.52	16.75	20.97	25.46	30.22
59	9.40	11.77	13.70	16.93	21.17	25.60	30.45
60	9.47	11.88	13.85	17.04	21.34	25.75	30.62
61	9.56	11.97	13.98	17.23	21.53	25.91	30.83
62	9.61	12.08	14.12	17.39	21.68	26.04	31.02
63	9.70	12.22	14.23	17.53	21.84	26.22	31.20
64	9.77	12.32	14.39	17.67	21.97	26.42	31.37
65	9.87	12.49	14.56	17.78	22.19	26.54	31.58
66	9.96	12.63	14.73	17.89	22.39	26.66	31.81
67	10.04	12.75	14.86	17.99	22.60	26.80	31.88
68	10.12	12.86	14.98	18.07	22.71	26.94	31.94
69	10.19	13.01	15.00	18.11	22.81	27.10	32.03
70	10.27	13.14	15.05	18.15	22.94	27.25	32.12
71	10.38	13.17	15.06	18.18	23.04	27.42	32.21
72	10.90	13.53	15.16	18.33	23.10	27.44	32.26
73	11.42	14.01	15.52	18.77	23.19	27.50	32.28
74	11.95	14.55	16.00	19.27	23.62	27.71	32.30
75	12.51	15.03	16.45	19.76	24.05	28.21	32.33
76	13.05	15.52	16.94	20.23	24.47	28.75	32.39
77	13.56	16.01	17.39	20.70	24.91	29.27	32.45
78	14.14	16.49	17.86	21.14	25.33	29.76	32.48
79	14.68	17.00	18.33	21.63	25.76	30.19	32.61
80	15.21	17.51	18.77	22.10	26.21	30.60	33.02
81	15.60	17.92	19.22	22.38	26.55	31.03	33.43
82	16.11	18.36	19.69	22.84	26.89	31.48	33.81
83	16.67	18.80	20.17	23.28	27.32	31.88	34.19
84	17.22	19.27	20.58	23.73	27.72	32.28	34.57
85	17.78	19.73	21.03	24.18	28.14	32.61	34.95
86	18.36	20.22	21.49	24.64	28.53	32.99	35.37
87	18.92	20.71	21.99	25.11	28.89	33.31	35.73
88	19.52	21.17	22.44	25.54	29.29	33.66	36.15
89	20.09	21.64	22.89	25.98	29.66	34.02	36.52
90	20.70	22.13	23.34	26.33	30.04	34.35	36.90
91	21.22	22.62	23.87	26.78	30.43	34.72	37.32
92	21.69	23.06	24.29	27.14	30.79	35.06	37.69
93	22.22	23.54	24.81	27.58	31.15	35.43	38.08
94	22.75	24.01	25.24	27.95	31.54	35.82	38.48
95	23.27	24.50	25.76	28.38	31.88	36.22	38.89
96	23.82	24.96	26.30	28.81	32.28	36.57	39.28
97	24.33	25.44	26.71	29.27	32.62	36.97	39.69
98	24.87	25.86	27.25	29.63	33.02	37.33	40.07
99	25.45	26.24	27.77	29.99	33.41	37.68	40.48
100	26.00	26.68	28.29	30.45	33.76	38.06	40.86
101	30.55	31.38	33.58	36.01	39.41	44.42	47.63
102	30.88	31.89	33.99	36.48	39.84	44.85	48.10
103	31.38	32.40	34.40	36.88	40.24	45.29	48.53
104	31.89	32.89	34.84	37.26	40.66	45.71	48.97
105	32.44	33.41	35.27	37.67	41.09	46.16	49.41
106	32.98	33.92	35.66	38.06	41.48	46.58	49.86
107	33.50	34.42	36.11	38.47	41.93	47.01	50.31
108	34.05	34.92	36.52	38.88	42.34	47.44	50.77
109	34.57	35.43	36.94	39.28	42.72	47.86	51.19
110	35.16	35.97	37.39	39.68	43.16	48.30	51.66
111	35.55	36.37	37.84	40.07	43.59	48.73	52.08
112	35.93	36.79	38.25	40.51	43.99	49.15	52.53
113	36.29	37.20	38.70	40.88	44.42	49.57	52.95
114	36.69	37.63	39.14	41.29	44.85	50.02	53.39
115	37.06	38.06	39.55	41.70	45.25	50.45	53.83

Wgt/Zone	2	3	4	5	6	7	8
116	37.46	38.47	40.00	42.10	45.69	50.88	54.26
117	37.86	38.90	40.43	42.50	46.11	51.32	54.70
118	38.25	39.32	40.86	42.91	46.50	51.73	55.14
119	38.63	39.77	41.30	43.33	46.93	52.18	55.55
120	39.30	40.18	41.74	43.73	47.31	52.58	56.02
121	39.80	40.62	42.18	44.13	47.78	53.03	56.43
122	40.19	41.06	42.63	44.54	48.18	53.43	56.92
123	40.61	41.47	43.08	44.95	48.62	53.87	57.35
124	41.02	41.96	43.56	45.36	49.03	54.30	57.80
125	41.42	42.37	43.99	45.78	49.45	54.71	58.24
126	41.83	42.82	44.46	46.20	49.90	55.17	58.67
127	42.21	43.24	44.92	46.61	50.30	55.57	59.13
128	42.63	43.71	45.36	47.04	50.74	56.01	59.58
129	43.04	44.13	45.82	47.46	51.15	56.42	60.01
130	43.44	44.56	46.25	47.85	51.56	56.89	60.48
131	43.88	45.03	46.74	48.28	52.00	57.28	60.92
132	44.27	45.47	47.21	48.68	52.45	57.72	61.37
133	44.68	45.91	47.67	49.09	52.86	58.18	61.79
134	45.09	46.38	48.14	49.53	53.28	58.58	62.25
135	45.52	46.85	48.62	49.94	53.72	59.02	62.69
136	45.91	47.28	49.09	50.35	54.13	59.44	63.16
137	46.34	47.75	49.55	50.78	54.57	59.86	63.60
138	46.75	48.20	50.04	51.19	55.00	60.29	64.04
139	47.19	48.68	50.49	51.64	55.42	60.72	64.49
140	47.61	49.15	50.96	52.04	55.84	61.16	64.95
141	48.03	49.61	51.44	52.49	56.28	61.57	65.40
142	48.45	50.08	51.95	52.89	56.69	61.98	65.83
143	48.89	50.54	52.44	53.33	57.14	62.41	66.29
144	49.33	50.99	52.89	53.75	57.56	62.85	66.71
145	49.72	51.48	53.39	54.17	58.00	63.26	67.16
146	50.18	51.96	53.87	54.61	58.43	63.69	67.58
147	50.59	52.45	54.36	55.03	58.89	64.13	68.05
148	51.02	52.89	54.86	55.45	59.30	64.57	68.50
149	51.43	53.37	55.35	55.86	59.74	64.97	68.93
150	51.88	53.85	55.83	56.31	60.16	65.41	69.40

Multiple National Carrier Pricing

Weight	2	3	4	5	6	7	8
1	$6.02	$6.02	$6.02	$6.02	$6.02	$6.02	$6.02
2	$6.02	$6.02	$6.02	$6.02	$6.12	$6.36	$6.47
3	$6.02	$6.02	$6.05	$6.31	$6.56	$6.78	$7.11
4	$6.02	$6.02	$6.36	$6.65	$6.83	$7.29	$7.63
5	$6.02	$6.02	$6.58	$6.95	$7.25	$7.62	$8.05
6	$6.02	$6.05	$6.79	$7.15	$7.41	$7.82	$8.19
7	$6.02	$6.20	$6.91	$7.38	$7.56	$8.03	$8.60
8	$6.02	$6.36	$7.09	$7.51	$7.78	$8.28	$8.88
9	$6.02	$6.50	$7.17	$7.58	$7.95	$8.62	$9.36
10	$6.20	$6.69	$7.38	$7.80	$8.18	$8.87	$9.64
11	$6.38	$6.89	$7.60	$8.03	$8.42	$9.13	$9.92
12	$6.57	$7.09	$7.82	$8.27	$8.67	$9.40	$10.21
13	$6.76	$7.30	$8.05	$8.51	$8.93	$9.68	$10.51
14	$6.96	$7.51	$8.29	$8.76	$9.19	$9.97	$10.82
15	$7.16	$7.73	$8.53	$9.02	$9.46	$10.26	$11.14
16	$7.37	$7.96	$8.78	$9.29	$9.74	$10.56	$11.47
17	$7.59	$8.19	$9.04	$9.56	$10.03	$10.87	$11.81
18	$7.81	$8.43	$9.31	$9.84	$10.33	$11.19	$12.16
19	$8.04	$8.68	$9.58	$10.13	$10.63	$11.52	$12.52
20	$8.28	$8.94	$9.86	$10.43	$10.94	$11.86	$12.89
21	$8.52	$9.20	$10.15	$10.74	$11.26	$12.21	$13.27
22	$8.77	$9.47	$10.45	$11.06	$11.59	$12.57	$13.66
23	$9.03	$9.75	$10.76	$11.39	$11.93	$12.94	$14.06
24	$9.30	$10.04	$11.08	$11.73	$12.28	$13.32	$14.48
25	$9.57	$10.34	$11.41	$12.08	$12.64	$13.71	$14.91
26	$9.85	$10.65	$11.75	$12.44	$13.01	$14.12	$15.35
27	$10.14	$10.96	$12.10	$12.81	$13.40	$14.54	$15.81
28	$10.44	$11.28	$12.46	$13.19	$13.80	$14.97	$16.28
29	$10.75	$11.61	$12.83	$13.58	$14.21	$15.41	$16.76
30	$11.07	$11.95	$13.21	$13.98	$14.63	$15.87	$17.26
31	$11.40	$12.30	$13.60	$14.39	$15.06	$16.34	$17.77
32	$11.74	$12.66	$14.00	$14.82	$15.51	$16.83	$18.30
33	$12.09	$13.03	$14.42	$15.26	$15.97	$17.33	$18.84
34	$12.45	$13.42	$14.85	$15.71	$16.44	$17.84	$19.40
35	$12.82	$13.82	$15.29	$16.18	$16.93	$18.37	$19.98
36	$13.20	$14.23	$15.74	$16.66	$17.43	$18.92	$20.57
37	$13.59	$14.65	$16.21	$17.15	$17.95	$19.48	$21.18
38	$13.99	$15.08	$16.69	$17.66	$18.48	$20.06	$21.81
39	$14.40	$15.53	$17.19	$18.18	$19.03	$20.66	$22.46
40	$14.83	$15.99	$17.70	$18.72	$19.60	$21.27	$23.13
41	$15.27	$16.46	$18.23	$19.28	$20.18	$21.90	$23.82
42	$15.72	$16.95	$18.77	$19.85	$20.78	$22.55	$24.53
43	$16.19	$17.45	$19.33	$20.44	$21.40	$23.22	$25.26
44	$16.67	$17.97	$19.90	$21.05	$22.04	$23.91	$26.01
45	$17.17	$18.50	$20.49	$21.68	$22.70	$24.62	$26.79
46	$17.68	$19.05	$21.10	$22.33	$23.38	$25.35	$27.59
47	$18.21	$19.62	$21.73	$22.99	$24.08	$26.11	$28.41
48	$18.75	$20.20	$22.38	$23.67	$24.80	$26.89	$29.26
49	$19.31	$20.80	$23.05	$24.38	$25.54	$27.69	$30.13
50	$19.88	$21.42	$23.74	$25.11	$26.30	$28.52	$31.03

Multiple National Carrier Pricing

Weight	2	3	4	5	6	7	8
51	$20.47	$22.06	$24.45	$25.86	$27.08	$29.37	$31.96
52	$21.08	$22.72	$25.18	$26.63	$27.89	$30.25	$32.91
53	$21.71	$23.40	$25.93	$27.42	$28.72	$31.15	$33.89
54	$22.36	$24.10	$26.70	$28.24	$29.58	$32.08	$34.90
55	$23.03	$24.82	$27.50	$29.08	$30.46	$33.04	$35.94
56	$23.72	$25.56	$28.32	$29.95	$31.37	$34.03	$37.01
57	$24.43	$26.32	$29.16	$30.84	$32.31	$35.05	$38.12
58	$25.16	$27.10	$30.03	$31.76	$33.27	$36.10	$39.26
59	$25.91	$27.91	$30.93	$32.71	$34.26	$37.18	$40.43
60	$26.68	$28.74	$31.85	$33.69	$35.28	$38.29	$41.64
61	$27.48	$29.60	$32.80	$34.70	$36.33	$39.43	$42.88
62	$28.30	$30.48	$33.78	$35.74	$37.41	$40.61	$44.16
63	$29.14	$31.39	$34.79	$36.81	$38.53	$41.82	$45.48
64	$30.01	$32.33	$35.83	$37.91	$39.68	$43.07	$46.84
65	$30.91	$33.29	$36.90	$39.04	$40.87	$44.36	$48.24
66	$31.83	$34.28	$38.00	$40.21	$42.09	$45.69	$49.68
67	$32.78	$35.30	$39.14	$41.41	$43.35	$47.06	$51.17
68	$33.76	$36.35	$40.31	$42.65	$44.65	$48.47	$52.70
69	$34.77	$37.44	$41.51	$43.92	$45.98	$49.92	$54.28
70	$35.81	$38.56	$42.75	$45.23	$47.35	$51.41	$55.90
71	$36.88	$39.71	$44.03	$46.58	$48.77	$52.95	$57.57

Multiple National Carrier Pricing

Weight	2	3	4	5	6	7	8
1	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
2	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
3	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
4	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
5	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
6	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
7	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
8	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
9	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
10	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
11	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
12	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
13	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
14	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
15	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
16	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64

Weight	*FedEx U.S. Export Priority Express Shipment Rates*										
	International Zones										
	A	B	C	D	E	F	G	H	I	J	K
FedEx Envelope	36.85	38.1	38.1	44.3	100.7	44.3	44.3	49.6	44.3	52.2	52.2
FedEx Pak 1 lb.	45.2	46.4	46.4	57.2	116.05	57.2	57.2	67.45	57.2	62.35	62.35
FedEx Pak 2 lbs.	45.2	46.4	46.4	57.2	116.05	57.2	57.2	67.45	57.2	62.35	62.35
1	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3
2	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3
3	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3
4	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3
5	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3
6	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3
7	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3
8	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3
9	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3
10	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3
11	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3
12	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3
13	52.2	53.3	53.3	66.25	131.45	68.15	66.25	82.75	70	83.12	80.3
14	52.2	53.3	58.76	70.72	131.45	72.26	69.83	82.75	70	95.47	82.3
15	52.2	54.39	62.89	73.15	131.45	74.88	73.7	86.27	70	100.16	94.89
16	52.2	56.16	63.3	75.72	145.85	77.64	77.26	89.66	70	104.17	96.93
17	52.2	57.81	63.43	77.3	147.64	79.72	77.61	90	70	106.92	97.14
18	52.2	57.97	63.56	77.46	152.13	79.93	77.77	90.18	70	107.2	97.33
19	52.2	58.64	63.69	77.62	159.78	80.09	77.93	90.36	70	107.41	97.54
20	52.2	58.75	63.81	77.78	160.55	80.26	78.08	90.54	70	107.63	97.73
21	52.26	58.81	63.87	77.83	160.63	80.31	78.14	90.6	70	107.69	97.78
22	52.31	58.87	63.92	77.88	160.68	80.36	78.2	90.65	70	107.75	97.84
23	52.37	58.92	63.98	77.94	160.74	80.42	78.26	90.71	70	107.8	97.89
24	52.43	58.98	64.03	78	160.82	80.48	78.31	90.79	70	107.89	97.96
25	53.08	59.81	64.63	79.26	162.54	81.71	79.35	92.36	70	109.57	99.23
26	66.15	76.36	76.54	104.47	196.87	106.36	100.15	123.84	77.43	143.03	124.65
27	70.29	81.29	85.6	112.9	221.73	112.81	112.09	128.83	79	151.01	133.95
28	72.72	82.38	89.85	115.7	233.25	115.37	113.28	129.33	79.16	151.81	134.88
29	74.08	83.39	90.28	117.85	237.72	115.63	113.57	129.71	79.26	156.01	146.22
30	75.54	83.57	90.38	120.36	238.95	116.03	119.21	137.22	81.23	156.63	149.81
31	77.35	87.09	90.49	122.91	239.07	120.58	124.13	138.76	84.11	169.01	151.22
32	78.94	88.54	90.78	123.3	240.01	127.37	124.62	139.5	87.81	173.11	151.4
33	80.54	90.29	96.23	131.21	246.73	129.88	130.26	140.33	89.71	177.08	154.87
34	82.14	91.75	96.78	132	247.4	131.99	130.83	140.61	93	180.91	158.51
35	83.49	93.22	96.83	137.32	260.8	132.21	131.18	146.31	93.4	184.87	158.88
36	83.63	93.37	96.92	139.78	262.14	132.6	138.2	146.88	101.32	185.27	158.93
37	86.32	96.43	96.98	140.02	262.28	140.43	140.85	147.46	106.97	192.8	159.25

38	87.43	97.74	97.24	140.39	262.33	142.88	143.35	152.04	107.54	200.43	165.57
39	89.02	99.05	99.4	147.68	262.39	145.56	145.98	154	109.74	204.04	168.54
40	90.62	100.36	99.61	150.01	262.44	145.83	146.25	161.12	109.96	204.41	168.84
41	92.23	101.69	100.63	152.6	262.52	150.28	146.59	161.83	112.08	208.36	174.78
42	93.7	103.28	104.95	154.55	263.42	152.64	153.1	162.72	112.55	212.33	178.27
43	94.93	105.47	108.51	157.66	281.29	155.14	155.6	172.67	112.66	216.3	178.66
44	96.29	107.08	108.87	159.73	290.17	157.5	157.96	182.23	114.79	220.26	186.52
45	97.76	108.39	109.17	162.19	291.06	160	160.47	187.85	115.18	224.22	200.96
46	98.87	110.73	113.77	164.79	308.81	161.66	162.14	188.41	122.93	231.43	202.4
47	100.34	111.89	115.64	167.63	322.37	164.3	164.78	191.2	123.7	232.16	213.49
48	101.69	113.97	117.14	170.1	323.72	166.8	165.05	196.86	123.94	236.12	214.6
49	102.8	115.07	117.3	172.55	338.83	169.44	169.93	197.42	128.66	239.94	218.06
50	104.28	116.43	117.39	172.81	340.34	171.83	172.34	197.68	129.14	243.6	218.74
51	104.92	117.3	119.15	177.66	341.33	172.08	172.58	202.8	136.63	244.06	232.23
52	106.74	118.65	119.38	179.81	341.43	174.85	175.36	208.73	137.99	253.14	233.58
53	107.51	119.47	124	180.8	341.5	175.13	175.64	209.33	139.45	254.06	233.72
54	108.38	120.47	125.24	183.66	341.92	177.88	175.82	212.8	139.6	257.23	233.77
55	109.51	121.62	126.48	186.53	350.27	180.65	179.24	213.86	142.46	262.11	234.06
56	110.64	122.78	127.72	189.4	358.62	183.43	182.66	214.93	145.32	266.98	234.35
57	111.77	123.93	128.97	192.26	366.98	186.2	186.09	216	148.18	271.85	234.64
58	112.9	125.09	130.21	195.13	375.33	188.98	189.51	217.06	151.04	276.73	234.94
59	113.57	126.14	130.37	197.56	376.46	191.37	191.93	222.32	151.35	280.33	235
60	116.45	127.89	130.5	201.58	389.83	196.28	196.86	234.41	151.41	289.94	235.48
61	117.05	128.45	132.82	203.16	391.17	196.78	197.36	235.62	151.85	296.39	245.12
62	118.66	130.23	133.05	203.41	391.3	201.43	202.03	236.4	160.52	297.97	246.09
63	119.78	130.9	133.11	208.46	391.36	201.9	202.5	236.47	161.39	298.69	257.08
64	120.88	132.2	133.16	212.84	391.42	206.57	207.19	236.54	161.48	312.53	259.75
65	122.33	133.2	133.29	213.75	391.5	207.05	207.66	236.6	161.56	314.8	260.02
66	122.48	134.3	135.83	218.28	391.78	211.71	208.38	237.01	162.09	315.03	260.74
67	124.27	135.66	136.14	219.07	392.35	212.18	208.81	245.13	172.68	317.07	275.21
68	124.82	136.64	142.44	223.88	392.4	216.84	217.12	250.83	173.74	317.45	276.66
69	126.73	138.1	143.07	224.36	392.72	217.32	217.96	253.79	173.85	324.98	278.22
70	127.4	138.73	144.96	229.18	398.97	221.98	222.64	254.4	173.93	335.8	279.87
71	128.08	139.28	145.15	229.66	404.95	222.45	223.11	266.55	174.46	339.04	280.61
72	128.75	139.85	145.21	234.09	405.54	223.58	223.6	267.77	181.18	342.2	295.33
73	130.33	142.45	145.27	234.54	406.41	227.17	223.71	268.2	181.86	347.12	296.8
74	130.49	143.3	145.32	239.35	423.69	231.84	224.15	276.8	181.94	348.74	297.69
75	133.12	144.62	145.37	239.83	436.2	232.31	232.99	277.66	182.58	348.91	315.42
76	134.04	145.51	145.59	240.09	437.45	236.97	237.67	277.75	195.23	349.27	318.72
77	134.66	146.49	149.89	245.14	439.12	237.44	238.14	277.8	196.5	356.53	319.05
78	135.27	147.41	150.81	247.72	439.29	242.11	242.82	278.67	196.63	357.26	319.12
79	135.39	148.32	150.9	249.08	439.83	242.58	243.29	291.07	196.68	357.34	319.43
80	136.87	149.24	151.2	250.44	439.88	247.24	245.59	292.31	197.85	357.4	325.53
81	137.8	150.16	157.13	255.7	439.94	247.72	247.92	292.44	197.97	357.47	326.15
82	138.25	151.07	158.06	258.87	440.27	247.83	250.26	292.5	198.04	358.78	326.21
83	138.72	151.99	158.16	259.19	446.52	247.95	252.59	292.56	198.72	359.84	326.27
84	139.5	152.9	159.64	263.47	447.15	248.32	254.93	292.62	212.16	380.74	326.35

85	140.28	153.82	159.78	263.9	451.18	255.62	255.16	293.85	213.51	384	327.08
86	141.07	154.74	159.88	267.54	451.86	259.13	259.6	294.26	213.66	387.26	333.05
87	141.85	155.65	159.98	267.9	465.46	259.48	261.93	302.3	213.72	390.52	333.65
88	142.63	156.57	160.15	272.73	466.82	259.73	262.17	303.11	213.85	393.78	333.71
89	143.41	157.48	160.36	273.22	467.18	264.65	266.61	303.7	216.46	397.04	334.92
90	144.2	158.4	164.55	274.65	467.24	268.17	268.94	315.61	216.72	400.29	348.09
91	144.97	159.32	164.97	277.23	467.29	268.53	271.28	316.8	221.53	403.56	349.41
92	145.75	160.23	167.05	278.4	467.36	272.18	273.61	317.54	222.26	406.82	350.39
93	146.54	161.11	167.38	281.39	468.76	272.55	275.95	332.24	222.4	409.45	369.98
94	147.32	161.2	167.43	284.23	496.7	277.07	278.28	339.59	225.23	409.72	371.94
95	148.1	161.26	167.48	286.01	506.05	277.52	280.62	343.46	225.74	409.77	373.12
96	148.49	161.31	167.54	286.18	536.98	282.46	282.95	347.33	235.88	409.83	373.24
97	148.54	161.37	167.59	286.24	540.08	282.96	285.29	347.71	236.9	409.88	373.29
98	148.6	161.42	167.65	286.29	551.65	283.67	286.45	349.04	237.01	409.94	373.43
99	148.67	161.49	167.7	286.35	553.86	283.74	286.56	349.58	238.06	409.99	374.38

Hundredweight / Per-Pound Rates

Weight	*FedEx U.S. Export Priority Express Shipment Rates*										
	International Zones										
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**	**K**
100 - 154	1.5	1.63	1.68	2.86	5.73	2.84	2.87	3.5	2.52	4.1	3.93
155 - 999	1.4	1.52	1.56	2.67	5.33	2.64	2.67	3.26	2.34	3.82	3.66

L	M	N	O	PR
70	100.7	52.2	70	17.24
70	116.05	62.35	70	22.84
70	116.05	62.35	70	24.93
90.65	131.45	80.3	90.65	27.16
90.65	131.45	80.3	90.65	29.65
90.65	131.45	80.3	90.65	33.04
90.65	131.45	80.3	90.65	36.1
90.65	131.45	80.3	90.65	39.09
90.65	131.45	80.3	90.65	41.92
90.65	131.45	80.3	90.65	44.92
90.65	131.45	80.3	90.65	47.37
90.65	131.45	80.3	90.65	50.4
90.65	131.45	80.3	90.65	53.65
90.65	131.45	80.3	90.65	56.68
90.65	131.45	80.3	90.65	59.43
106.73	131.45	80.3	90.65	62.09
119.48	131.45	87.66	92.72	64.9
125.68	131.45	91.97	94.56	67.2
140.58	139.7	96.11	97.95	69.82
142.08	146.32	98.3	98.88	71.37
147.09	152.58	98.52	99.08	73.19
148.62	153.21	98.72	99.28	75.63
148.92	153.51	98.91	99.48	77.12
148.97	153.57	98.97	99.54	78.87
149.03	153.62	99.02	99.59	80.66
149.08	153.68	99.08	99.65	82.85
149.17	153.74	99.15	99.71	84.41
150.81	154.97	100.63	101.06	87.05
183.63	179.57	130.18	127.91	88.37
197.65	219.59	137.94	141.37	90.25
199.05	225.07	138.71	142.72	91.93
208	225.62	147.25	143.15	93.36
209.64	226.14	148.11	143.68	95.04
210.13	226.69	155.9	154.24	96.76
211.15	227.29	156.68	160.12	98.57
226.79	239.28	157	160.71	100.81
228.36	240.48	163.27	161.39	102.86
241.9	240.73	163.9	174.97	104.96
250.58	245.84	173.79	176.33	106.99
256.86	250.58	174.78	176.47	109.33

257.49	251.06	175.26	177.61	111.31
257.55	251.68	184.91	177.73	113.48
257.6	264.1	185.88	178.2	115.78
257.82	281.45	186.39	187.62	118.06
261.92	286.05	196.55	191.86	120.45
263.68	296.47	197.57	199.93	122.9
263.86	297.52	203.89	202.6	125.56
263.92	298.87	205.73	202.96	127.56
263.97	325.9	207.56	210.29	129.76
264.12	328.62	207.84	211.02	131.82
267.16	328.89	213.36	211.1	134.27
267.47	328.96	213.92	211.15	136.68
269.28	329.02	213.98	211.92	136.72
305.48	329.57	214.03	227.3	141.87
309.1	340.57	214.44	228.84	144.73
310.83	341.68	222.64	237.84	147.16
311.19	341.79	223.46	238.74	149.91
318.45	343.19	228.48	240.39	152.25
325.7	344.6	233.5	242.03	154.66
332.96	346	238.52	243.68	157.23
340.21	347.41	243.54	245.32	160
340.94	363.47	256.2	269.19	160.68
341.02	365.08	264.03	271.58	164.79
341.08	365.24	266.3	271.82	168.42
341.13	365.96	266.53	272.19	171.04
341.19	366.3	267.06	272.57	173.85
341.98	373.16	277.64	273.16	176.64
357.67	373.84	278.7	284.87	176.7
359.24	373.92	278.81	286.58	179.81
364.17	375.5	278.94	286.75	185.37
388.13	407.1	281.08	286.82	185.84
390.53	410.27	284.59	286.88	191.61
390.77	410.7	288.99	287.31	194.17
390.82	419.29	289.43	296.09	197.72
390.88	420.63	293.4	299.74	197.77
390.97	429.87	296.41	300.11	201.13
392.75	430.8	298.72	307.18	201.19
418.25	430.89	298.95	307.89	201.22
420.81	430.95	303.57	315.74	209.59
421.06	431.01	304.53	316.53	214.34
421.12	431.06	323.69	316.61	217.13
422.03	431.12	325.6	316.66	217.79
426.18	431.79	331.37	316.72	222.75
426.59	445.13	331.95	316.77	222.81
426.65	446.46	332.01	317.56	226.54
426.7	446.59	332.06	333.29	226.6
426.76	446.66	332.12	334.87	228.84

426.81	447.96	332.17	336.01	228.88
426.86	473.85	332.23	336.13	228.93
426.92	489.71	332.28	337.74	239.36
426.97	491.29	332.33	356.35	239.39
427.03	491.95	332.39	358.22	247.03
427.08	505.02	332.44	360.08	247.09
427.14	506.33	332.5	360.27	253.4
427.19	506.48	332.55	360.32	256.17
427.24	506.54	332.61	361.15	256.23
427.3	506.61	332.66	377.6	256.25
427.35	507.87	333.33	379.24	257.17
427.41	533.01	346.75	379.41	258.09
427.46	535.53	348.09	379.46	264.09
427.54	536.01	348.22	379.51	264.13
429.2	545.53	348.28	379.57	267.75

L	M	N	O	PR
4.62	6.3	3.48	3.8	2.86
4.3	5.86	3.24	3.53	2.86

Weight	FedEx U.S. Export Economy Express Shipment I									
	International Zones									
	A	B	C	D	E	F	G	H	I	J
1	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
2	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
3	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
4	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
5	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
6	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
7	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
8	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55
9	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.67
10	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	60.33
11	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	60.45
12	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	61.54
13	44.85	49.05	45.95	52.9	98.3	53.15	57.79	67.1	51.55	75.03
14	44.85	49.05	45.95	56.86	98.3	53.54	58.68	68.15	51.55	78.51
15	44.85	49.05	45.95	58.35	112.69	56.98	58.8	68.77	51.55	81.86
16	44.85	49.05	45.95	62.95	115.98	60.51	58.92	72.21	51.55	87.15
17	44.85	49.05	45.95	63.41	116.34	63.88	60.8	73.93	51.55	89.25
18	44.85	49.05	45.95	63.54	123.53	64.22	66.11	75.2	51.55	89.96
19	44.85	49.05	49.12	63.75	129.29	67.69	68.86	78.6	52.09	94.97
20	44.85	49.05	50.16	67.96	136.68	70.07	69.14	79.02	53.78	96.64
21	44.85	54.95	50.27	73.03	147.81	71.3	69.46	85.01	57.65	101.3
22	45.5	55.59	50.42	73.54	148.92	71.79	73.51	85.61	59.4	101.77
23	46.43	55.65	53.47	73.59	151.53	71.99	73.91	85.67	61.14	101.82
24	49.52	55.7	55.12	73.67	151.9	76.02	73.96	85.75	62.08	101.91
25	50.14	56.49	55.29	74.86	152.64	77.18	74.95	87.24	62.46	103.49
26	54.45	63.58	56.71	98.04	167.43	93.74	81.98	114.18	67.08	130.11
27	55.48	66.64	56.85	100.36	168.91	97.85	86.78	116.88	68.84	132.78
28	57.56	67.13	57.1	100.59	182.51	98.26	87.26	117.15	70.13	138.07
29	58.43	67.34	62.03	100.65	191.9	98.37	94.54	117.22	71.6	144.79
30	58.53	69.88	62.52	100.77	192.84	100.42	100.45	118.59	73.34	147.92
31	59.83	70.14	62.57	102.61	192.94	104.06	102.46	124.35	74.79	153.23
32	61.12	72.94	62.63	102.8	193	104.44	109.1	124.92	76.11	153.77
33	62.42	74.25	62.68	103.4	193.34	112.01	109.76	128.03	77.54	156.47
34	63.71	74.39	62.73	103.46	200.08	115.74	109.87	128.38	78.77	159.46
35	65.01	75.59	62.79	103.52	200.76	116.12	110.33	135.37	80.19	163.74
36	66.3	76.93	62.84	103.58	206.42	119.8	119.57	136.07	81.43	168.52
37	67.58	78.39	64.01	103.99	206.99	120.17	120.49	136.17	82.66	169.01
38	68.88	79.85	64.72	106.07	207.05	125.15	122.57	138.16	84.09	174.58
39	70.18	81.3	65.15	117.09	207.85	125.66	124.27	143.24	85.58	179.48
40	71.48	83.51	65.21	118.19	223.91	125.82	124.7	151.98	87.08	180.14
41	72.78	83.73	65.26	118.3	225.52	129.11	127.01	152.85	88.23	184.7
42	74.09	84.94	65.31	118.36	248.8	129.44	127.24	153.69	89.12	185.16
43	75.39	86.52	66.16	118.61	255.61	130.7	127.35	154.3	90.35	191.19

44	76.7	87.72	70.05	123.46	256.29	130.82	128.33	158.38	91.49	193.8
45	78.01	88.94	70.44	123.95	256.36	130.91	136.26	158.79	92.62	197.57
46	79.31	90.04	70.49	124.53	256.42	132.54	138.16	159.09	93.95	197.95
47	81.47	91.37	70.55	124.59	257.57	132.87	138.35	165.06	97.39	198.09
48	81.69	93.47	70.6	124.65	280.57	139.47	138.48	166.39	97.74	200.65
49	82.64	93.69	70.65	124.71	282.87	140.13	138.53	166.52	97.82	206.75
50	83.72	94.9	70.72	124.77	283.12	140.19	138.81	166.87	98.7	207.36
51	86.86	97.99	71.57	124.83	283.18	140.25	143.55	166.93	98.84	209.78
52	87.49	98.3	71.73	124.95	283.73	140.3	144.02	167.22	101.65	212.18
53	87.6	98.53	74.9	125.07	294.59	140.67	144.21	173.04	101.93	214.55
54	88.3	99.49	75.22	127.54	295.68	148.11	148.05	173.62	103.06	216.57
55	89.32	100.61	75.27	132.24	295.79	149.93	149.93	173.68	104.2	219.38
56	90.34	101.73	75.33	136.94	295.9	151.75	151.81	173.74	105.34	222.19
57	91.36	102.85	75.38	141.64	296.01	153.56	153.69	173.8	106.48	225
58	92.38	103.96	75.43	146.34	296.12	155.38	155.58	173.87	107.63	227.81
59	93.44	106.06	75.48	146.81	296.19	155.56	159.03	174.97	108.61	228.09
60	94.47	108.99	75.54	146.86	296.24	155.7	160.19	175.08	109.61	228.28
61	95.54	109.29	76.44	146.93	296.31	158.52	161.41	175.47	110.8	231.91
62	96.61	110.98	78.52	146.99	296.37	158.84	161.53	183.14	111.98	232.27
63	99.52	112.02	78.73	147.04	297.14	165.18	161.59	183.91	113.97	233.05
64	100.62	112.13	79.97	147.09	310.12	165.84	161.81	184.68	115.57	233.85
65	101.7	112.24	80.1	147.18	311.42	165.9	166.33	200.02	115.73	234.66
66	101.85	113.22	80.15	147.23	311.55	165.96	167.56	201.55	116.83	235.47
67	101.95	115.09	80.82	147.54	311.61	166.03	168.78	201.71	118.01	236.28
68	102.99	115.28	81.49	153.46	311.67	167.46	170	201.79	119.19	237.1
69	103.1	117.16	82.71	154.05	311.72	168.88	171.24	201.85	120.38	237.9
70	103.32	117.35	82.83	159.83	311.78	170.31	172.46	201.91	121.57	238.71
71	107.78	119.34	85.15	160.41	311.84	171.74	173.69	202.45	123.86	239.52
72	108.22	119.54	85.38	166.4	311.89	174.06	174.92	202.51	124.09	240.34
73	108.35	120.51	85.43	167	311.95	174.59	176.15	202.59	125.12	241.14
74	110.87	120.6	85.52	167.09	312.01	185.21	177.37	202.65	126.3	241.95
75	111.12	120.66	87.37	167.17	312.06	186.28	177.5	202.71	127.49	242.77
76	112.21	120.71	87.56	167.22	312.12	188.21	179.83	202.77	128.67	243.58
77	112.66	120.76	87.61	167.35	312.17	189.71	181.05	203.33	129.87	244.39
78	113.12	120.82	87.8	167.4	312.24	191.21	182.28	211.36	130.84	245.19
79	113.57	120.87	91.6	167.45	312.99	191.74	183.51	212.17	131.81	246.01
80	114.04	120.92	92	167.5	316.46	191.79	184.74	212.25	132.77	246.82
81	114.5	120.97	92.06	167.56	317.91	191.85	184.86	212.3	133.74	247.63
82	114.96	121.03	92.11	167.69	318.9	191.9	184.92	212.35	136.29	248.44
83	115.42	121.08	92.19	170.31	324.6	192.3	185.14	212.4	136.54	249.25
84	115.85	121.13	92.25	170.57	325.18	200.23	189.65	212.46	136.63	250.07
85	115.9	121.19	93.46	172.73	325.23	201.47	190.88	212.51	138.38	250.87
86	115.95	121.24	97.37	172.94	325.29	201.6	192.1	212.56	138.56	251.04
87	116.01	121.29	99.45	176.86	325.34	201.65	192.65	212.62	140.32	251.09
88	116.06	121.34	99.68	177.68	326.28	201.7	192.7	212.67	140.49	251.14
89	116.11	121.4	99.73	177.76	344.92	201.76	192.76	212.72	143.61	251.2
90	116.16	121.45	99.79	177.89	346.8	201.81	192.9	212.77	143.93	251.25

91	116.22	121.5	99.85	178	347.17	201.86	195.69	212.83	144.18	251.3
92	116.27	121.55	99.91	179.78	347.22	201.91	195.97	212.88	144.35	251.35
93	116.32	121.61	99.98	179.95	347.29	201.97	196.02	212.93	145.32	251.41
94	116.38	121.66	100.32	180.01	347.36	202.02	196.07	212.99	148.61	251.46
95	116.43	121.71	107.18	180.06	347.41	202.07	196.13	213.04	148.94	251.51
96	116.48	121.77	107.87	180.11	347.48	202.13	196.18	213.09	149.01	251.57
97	116.53	121.82	107.94	180.17	347.54	202.18	196.23	213.14	150.29	251.62
98	116.59	121.87	107.99	180.22	347.61	202.23	196.28	213.2	150.42	251.67
99	116.64	121.92	108.68	180.27	348.49	202.7	196.34	213.25	151.11	251.72

Hundredweight / Per-Pound Rates

Weight	***FedEx U.S. Export Economy Express Shipment I***									
	International Zones									
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**
100 - 154	1.17	1.22	1.17	1.8	3.63	2.12	1.96	2.13	1.65	2.52
155 - 999	1.18	1.23	1.18	1.82	3.66	2.14	1.98	2.15	1.66	2.54
1,000 - 99,999	1.1	1.15	1.1	1.7	3.38	2	1.85	2.01	1.56	2.38

K	L	M	N	O	PR
59.55	67.4	98.3	59.9	67.25	11.91
59.55	67.4	98.3	59.9	67.25	13.34
59.55	67.4	98.3	59.9	67.25	15.19
59.55	67.4	98.3	59.9	67.25	16.19
59.55	67.4	98.3	59.9	67.25	17.58
59.55	67.4	98.3	59.9	67.25	18.7
59.55	67.4	98.3	59.9	67.25	20.16
59.55	68.36	98.3	59.9	67.25	21.21
59.55	74.05	98.3	59.9	67.25	22.69
59.55	74.62	98.3	59.9	67.25	24.62
59.55	80.29	98.3	59.9	67.25	26.08
59.55	81.74	98.3	59.9	67.25	27.03
62.56	91.56	98.3	66.53	67.25	28
68.98	98.57	101.25	68.13	74.35	29.09
70.87	99.28	101.89	70.58	82.21	30.43
79.95	103.16	102.2	77.19	83.86	31.7
81.03	108.75	108.41	79.9	85.47	33.21
83.29	117.52	110.95	80.2	88.73	35.18
87.93	121.43	124.77	81.64	93.48	36.32
88.39	121.82	126.15	90.18	93.96	37.65
92.04	126.45	142.29	93.08	94.01	39.37
92.41	130.34	143.91	93.37	94.06	40.86
92.46	135.5	145.09	93.43	94.12	42.37
92.52	136.02	145.21	93.5	94.18	43.91
93.72	136.51	146.37	94.89	95.45	45.44
110.05	146.29	169.6	116.33	120.82	46.6
115.47	147.27	176.66	120.6	130.14	48.14
122.4	148.17	177.37	121.36	132.7	49.72
125.48	155.73	177.53	136.64	132.96	50.94
125.83	156.49	177.58	138.17	133.07	52.54
132.59	170.04	177.64	138.33	133.12	53.83
133.27	171.4	177.69	138.54	133.52	55.55
133.34	172.93	177.76	142.76	141.44	57.03
133.4	173.09	177.81	143.19	146.45	58.57
134.04	173.16	177.86	143.67	149.23	60.12
137.95	173.45	177.92	153.42	151.81	61.55
138.34	179.36	178.57	161.32	154.2	63.11
141.61	180.28	191.61	164.66	156.41	64.58
154.73	198.56	192.91	165	158.72	66.1
156.04	200.39	193.84	165.54	159.03	67.44
156.2	200.58	212.48	170.04	165.03	68.91
156.65	200.66	216.28	170.5	171.54	70.46
165.7	201.24	233.46	170.94	172.19	71.81

166.6	201.3	235.17	179.67	172.26	73.22
166.7	201.36	242.4	183.77	172.31	74.29
168.37	201.42	243.12	184.19	172.92	76.1
168.54	202.48	243.53	184.42	185.12	77.55
168.96	223.72	243.97	186.09	186.34	78.88
177.27	225.85	252.7	186.26	186.46	80.34
178.1	226.15	253.57	186.36	186.97	80.37
180.12	232.21	253.69	188.36	187.03	83.09
180.32	232.82	255.1	188.56	187.61	83.26
184.37	232.91	255.25	189.43	199.21	84.5
196.05	232.96	255.31	190.32	200.37	85.54
198.59	233.02	255.43	190.59	201.17	88.12
201.12	233.08	255.54	190.86	201.98	88.39
203.66	233.14	255.65	191.13	202.78	90
206.19	233.2	255.77	191.4	203.59	91.49
206.44	233.25	255.83	191.56	203.67	92.74
206.5	233.35	255.88	194.24	203.95	93.88
206.55	235.28	256.42	194.52	204.01	95.56
206.61	235.48	265.29	194.61	204.54	98.66
206.67	235.54	266.18	195.07	215.02	100.34
206.73	235.71	266.27	195.53	216.07	100.39
206.78	239.26	266.89	196	218.78	102.14
207.11	240.46	279.19	196.45	219.06	103.9
213.66	241.08	280.42	196.92	219.12	104.26
214.32	253.56	280.54	197.38	219.17	107.02
216.55	254.8	280.61	197.85	219.77	108.54
218.01	254.93	281.32	197.9	231.81	109.85
218.15	254.98	282.1	198.77	233.02	110.16
218.21	255.04	297.7	199.23	233.14	110.43
218.26	255.09	299.26	199.7	233.26	111.57
218.47	255.14	299.42	200.16	233.85	116.35
222.65	255.19	299.93	200.21	245.6	117.23
223.07	255.87	310.2	200.26	246.78	117.35
226.35	269.32	311.23	200.32	246.89	117.83
226.67	270.67	311.33	201.5	246.95	118.2
226.73	270.82	311.39	201.62	247	122.42
226.78	270.87	311.44	201.68	247.05	122.44
226.83	270.92	311.49	201.73	247.35	122.61
226.89	270.97	311.54	201.78	247.41	128
226.94	271.03	311.6	201.83	247.48	128.99
226.99	271.08	311.65	201.89	247.53	129.04
227.04	271.13	311.7	201.94	248.48	130.19
227.1	271.19	311.76	201.99	248.58	130.33
227.15	271.24	311.81	202.05	248.64	131.54
227.26	271.29	312	202.1	248.7	134.32
229.5	271.34	312.06	202.15	250	134.46
229.73	271.4	312.88	202.2	263.1	136.47

230.88	271.45	329.25	202.26	264.41	136.59
239.52	271.5	349	202.31	264.55	137.77
240.38	271.56	350.97	202.36	264.6	137.83
240.47	271.61	351.17	202.42	264.65	142.47
240.52	271.66	351.22	202.47	264.7	142.49
240.57	271.71	351.28	202.52	264.76	143.17
240.63	271.77	351.33	202.57	264.81	143.28
240.68	271.86	352.39	202.63	264.87	143.38
240.73	273.6	352.77	202.68	265.54	143.48

K	L	M	N	O	PR
2.41	3.08	3.53	2.03	2.79	1.56
2.43	3.11	3.56	2.05	2.82	1.56
2.27	2.91	3.24	1.89	2.56	1.44

Weight	*FedEx U.S. Import Priority Express Shipment R*									
	International Zones									
	A	B	C	D	E	F	G	H	I	J
FedEx Envelope	24.75		25.29	43.66	40.84	37	41.52	46.44	37.06	35.62
FedEx Pak 1 lb.	35.89		27.46	51.84	53	48.61	55.12	59.73	41.74	44.75
FedEx Pak 2 lbs.	36.27		27.53	52.43	62.6	49.13	55.66	60.39	42.17	46.04
1	41.46		31.47	74.1	73.58	61.75	75.76	79.01	51.79	61.02
2	47.04		35.27	84.55	89.32	71.14	85.48	90.32	62.05	71.18
3	52.45		39.42	92.79	106.83	82.12	94.95	99.67	69.3	82.19
4	57.66		42.65	103.89	123.08	90.61	102.66	114.26	76.46	94.54
5	62.91		46.14	112.73	139.36	98.94	111.55	123.41	83.74	103.77
6	68.06		49.11	120.08	154.92	107.26	120.42	131.32	90.39	114.36
7	73.07		52.85	126.81	170.91	115.33	129.31	139.23	97.25	124.94
8	78.01		54.57	133.43	186.06	123.13	137.34	149.95	103.98	135.82
9	82.99		57.3	138.73	201.62	130.96	148.19	159.58	110.74	144.92
10	87.97		59.4	141.72	217.18	133.93	153.93	169.75	117.49	145.96
11	92.68		59.61	142.03	229.91	134.23	160.56	173.08	118.17	146.08
12	96.58		60.07	143.13	235.87	135.52	161.53	174.43	119.05	147.55
13	101.11		69.15	165.05	255.38	161.46	180.88	201.42	136.56	176.84
14	105.51		72.29	171.18	268.09	169.66	185.41	206.55	142.92	187.79
15	109.89		73.65	176.68	288.56	176.58	197.83	215	149.29	198.06
16	113.22		77.16	182.82	291.45	181.9	201.44	223.81	155.39	204.54
17	116.95		79.62	188.33	310.74	188.96	213.96	232.64	161.46	213.62
18	119.85		83.67	193.85	312.67	192.5	221.73	241.45	167.57	221.16
19	123.51		84.08	199.37	324.22	200.3	230.77	256.02	173.66	229.47
20	126.48		85.83	204.15	333.9	202.29	238.07	259.09	179.76	235.6
21	129.81		88.26	207.91	351.25	202.5	241.5	274.07	185.83	236.22
22	133.1		90.06	208.29	355.12	202.61	254.41	276.73	190.58	236.33
23	135.86		90.24	208.4	363.62	202.72	256.51	283	191.05	236.44
24	138.48		90.35	208.52	372.12	202.83	256.72	283.63	191.17	236.55
25	138.75		90.9	209.85	373.23	204.41	257.69	284.91	192.23	238.76
26	144.11		101.87	236.61	395.39	235.87	277.18	310.62	213.34	282.91
27	146.88		106.68	242.89	397.61	240.76	284.09	319.09	221.14	303.18
28	149.62		109.51	248.28	417.29	245.62	297.82	335.1	226.98	305.21
29	152.39		112.35	252.75	424.46	253.1	303.73	343.73	232.8	313.34
30	155.13		113.04	258.12	425.2	258.61	304.82	344.6	238.64	318.61
31	158.01		116.96	263.48	439.82	264.03	309.77	350.16	243.95	329.52
32	159.75		119.3	267.88	453.52	269.09	315.91	363.98	249.26	330.62
33	162.07		120	271.31	456.43	274.17	320.84	366.4	250.1	348.88
34	164.41		122.32	275.7	457.08	279.93	325.83	367.11	259.57	350.71
35	166.72		126.37	280.7	470.05	281.32	337.28	381.33	260.52	360.05
36	169.04		129.38	285.45	474.08	286.35	338.43	385.58	270.49	366.79
37	171.74		131.74	289.92	482.57	291.36	346.07	386.02	275.8	374.79
38	172.01		134.1	294.35	491.07	301.75	352.45	394.53	280.9	386.21
39	175.99		136.47	298.74	515.57	304.21	357.52	395.39	281.42	394.49
40	178.3		138.84	303.14	518.02	309.09	361.18	401.04	286.59	402.42

41	180.41		139.08	307.45	525.8	316.26	366.17	415.43	300.69	410.51
42	182.54		143.64	311.74	527.29	317.25	371.17	420.64	302.1	416.45
43	186.4		146.09	316.02	557.01	326.92	376.16	424.28	302.53	436.58
44	186.79		147.65	320.31	560.01	348.2	386.56	424.65	311.16	438.6
45	188.92		150.92	324.63	561.33	350.33	387.61	426.45	312.02	439.19
46	191.05		154.59	328.92	587.56	350.55	392.62	439.83	317.13	451.01
47	193.18		154.97	331.99	590.19	350.7	396.1	442.71	327.99	456.75
48	195.3		155.19	337.49	590.45	351.08	402.62	443.32	329.08	473.62
49	196.31		159.51	338.05	591.5	358.41	406.08	455.47	338.35	475.31
50	196.57		163.01	338.63	604.67	363.78	412.64	456.68	341.41	483.4
51	201.73		165.03	350.15	606.63	370.83	413.3	457.37	348.45	498.13
52	204.66		165.27	354.65	619.08	375.12	413.6	471.08	353.36	499.61
53	205.05		170.15	358.97	620.33	382.22	419.45	480.34	358.28	509.77
54	205.2		170.64	361.93	639.3	398.93	431.06	481.27	363.2	515.77
55	208.14		173.31	366.22	651.52	400.61	436.03	484.08	368.11	522.67
56	211.08		175.99	370.5	663.73	402.29	441	486.9	373.02	529.58
57	214.02		178.67	374.79	675.95	403.97	445.97	489.71	377.93	536.49
58	216.96		181.34	379.07	688.17	405.65	450.95	492.53	382.84	543.39
59	217.25		183.99	384.72	689.4	432.51	455.95	497.62	387.77	564.38
60	217.54		186.66	387.6	691.33	436.79	462.72	512.52	392.69	566.48
61	223.39		189.58	398.36	729.92	437.44	465.6	514.01	397.49	579.1
62	225.45		192.51	399.44	733.8	450.28	470.24	514.38	402.8	580.37
63	227.51		198.19	399.71	734.2	460.2	471.54	521.6	407.4	593.44
64	229.57		201.16	405.23	734.87	461.19	472.14	522.37	415.94	626.02
65	229.77		204.11	416.08	748.2	461.33	484.05	537.44	420.99	629.28
66	233.71		204.4	417.16	789.73	461.47	485.24	544.43	421.82	629.61
67	234.1		207.17	417.38	793.93	461.6	485.86	545.92	427.18	629.74
68	235.08		217.15	421.42	794.35	461.88	498.14	546.07	427.71	630.02
69	239.87		220.17	425.48	794.48	467.48	499.38	546.73	435.9	635.37
70	240.35		223.21	429.54	795.74	491.51	509.38	560.05	436.81	642.93
71	245.55		226.22	440.31	820.99	493.91	514.05	561.38	437.67	651.08
72	246.08		229.25	446.07	823.52	509.08	518.71	561.74	450.29	658.6
73	249.03		234.08	446.64	824.85	511.53	521.37	568.73	455.09	659.64
74	250.2		234.56	446.8	851.35	511.98	528.06	582.79	455.67	680.12
75	253.16		235.07	449.8	854.57	520.86	528.73	587.51	456.53	682.17
76	255.25		236.5	450.19	854.9	523.33	529.26	590.04	469.51	696.77
77	255.46		239.17	457.91	855.02	523.58	539.96	590.29	479.05	698.23
78	259.38		239.44	461.96	855.44	524.14	544.6	591.27	487.5	712.19
79	262.28		244.75	464.29	863.74	535.23	551.38	610.7	496.73	713.59
80	262.58		245.29	468.36	864.57	551.04	556.04	612.65	497.65	721.79
81	262.69		251.07	472.13	871.42	552.62	556.52	614.94	497.76	735.36
82	264.54		256.49	477.67	885.35	553.11	563.2	617.24	498.07	736.72
83	264.87		257.04	484.57	886.76	562.83	570.06	619.53	503.24	745.22
84	271.43		257.64	485.27	912.33	568.72	575.64	631.31	503.76	746.07
85	272.09		269.43	490.47	935.51	584.48	576.2	632.49	504.24	754.22
86	276.45		270.62	491.06	937.83	586.06	577.68	642.78	512.42	755.04
87	276.89		270.77	491.64	938.07	586.22	577.94	643.82	521.45	755.23

88	277		270.92	503.12	938.19	586.35	582.98	643.95	522.35	755.36
89	277.12		271.06	504.27	938.32	586.92	583.49	644.07	522.51	757.71
90	277.42		271.21	515.95	938.44	598.08	583.61	644.2	522.68	760.01
91	283.51		271.47	519.81	939.18	615.55	583.76	644.34	525.66	769.13
92	286.96		276.63	520.2	939.89	617.3	586.58	644.46	525.96	770.04
93	287.3		277.15	522.99	954	617.66	588.07	644.63	529.06	770.34
94	290.25		277.57	523.27	975.52	624.36	590.75	644.76	532.17	776.14
95	292.14		285.76	525.76	977.67	625.04	591.02	644.93	542.04	780.45
96	294.16		286.59	529.67	1005.28	625.6	592.52	646.93	543.03	780.89
97	296.16		286.74	538.75	1008.05	636.78	595.91	647.14	543.66	781.03
98	298.16		289.23	539.67	1009.87	638.42	596.25	647.91	543.78	781.16
99	298.37		298.45	540.4	1017.5	638.92	596.97	663.1	545.95	781.31

Hundredweight / Per-Pound Rates

Weight	***FedEx U.S. Import Priority Express Shipment R***									
	International Zones									
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**
100 - 999	3.02		3.06	5.55	10.44	6.48	6.09	6.79	5.89	7.82
1,000 - 99,999	2.91		2.95	5.35	9.85	6.24	5.87	6.54	5.68	7.54

K	L	M	N	O	P
51.23	35.71	45.52	32.54	43.44	34.1
57.38	41.54	53.86	38.83	47.19	38.58
69.07	52.39	67.94	39.93	61.02	49.88
90.73	57.91	84.74	56.48	69.45	56.73
108.72	68.59	102.05	65.16	80.92	67.67
131.74	80.02	127.89	74.06	91.32	77.86
151.8	91.48	148.61	82.81	101.7	87.69
171.86	102.79	162.26	90.93	110.62	96.87
191.05	113.95	180.38	100.26	119.54	106
210.79	125.3	202.92	109.53	133.78	114.99
233.84	135.08	224.63	118.79	140.32	123.5
248.64	145.17	243.96	128.07	149.22	132.51
258.77	150.9	265.06	134.85	155.95	137.95
259.79	151.47	267.17	135.52	156.63	138.49
262.71	152.74	269.3	136.86	158.04	139.65
320.99	178.13	311.82	163.52	186.2	162.84
341.78	185.78	318.28	175.77	192.24	170.87
352.98	197.12	333.42	184.85	199.51	177.71
359.42	203.7	355.87	194.3	205.52	188.29
373.58	206.73	365.44	198.94	208.67	195.45
385.59	216.88	378.37	211.73	218.13	199.95
405.51	224.91	389.69	220.69	229.98	210.49
411.77	225.72	392	230.51	232.84	218.02
413.79	228.39	417.53	236.12	235.31	223.44
413.99	228.66	420.08	236.69	235.56	223.98
414.1	228.78	420.34	236.8	235.67	224.1
414.26	228.89	420.45	236.92	235.78	224.21
417.39	230.54	422.43	238.69	237.44	226.05
479.84	263.59	461.93	274.22	270.6	262.74
490.34	269.87	480.27	286.9	280.47	270.68
500.83	276.11	482.11	294.1	287.63	274.59
528.54	287.79	510.75	304.72	292.71	282.52
533.57	293.99	513.62	309.61	298.83	289.96
534.58	294.77	513.91	310.89	304.96	296.99
554.78	310.45	514.71	322.9	311.07	304.02
556.8	312.02	530.55	324.56	317.2	321.17
563.71	312.58	547.42	337.47	323.32	322.89
574.18	318.57	568.48	344.43	329.44	329.7
584.66	324.57	570.6	355.07	335.57	335.9
603.57	330.55	571.07	356.14	345.89	339.15
605.61	337.2	580.61	362.8	349.09	350.12
627.92	343.2	588.66	372.95	353.92	360.66
638.61	353.44	603.16	376.09	360.04	365.72

652.43	359.5	613.27	384.2	366.19	374.79
658.62	368.75	625.15	389.4	372.31	376.03
667.34	371.98	635.42	396.05	378.42	399.71
668.65	377.6	636.45	397.22	382.76	402.08
694.69	378.25	649.16	420.63	383.43	402.83
712.31	389.06	670.81	423.64	396.78	409.79
714.08	390.15	672.97	424.19	402.92	410.49
717.34	396.11	673.98	434.85	403.68	419.45
737.58	402.04	693.96	435.92	418.73	420.36
763.4	408	726.35	442.58	421.27	437.83
765.99	417.73	729.6	450.34	422.04	444.82
766.65	419.76	731.92	464.42	437.24	449.29
779.71	427.28	778.27	465.84	443.44	454.51
788.13	431.55	782.93	484.88	445.76	472.22
801.77	439.62	783.39	489.82	451.88	476.48
815.4	447.7	783.86	494.76	458	480.74
829.04	455.78	784.32	499.7	464.12	485
842.68	463.86	784.79	504.64	470.24	489.25
844.05	464.68	788.95	529.61	475.66	489.68
848.01	466.85	789.45	537.62	476.2	497.42
867.33	472.32	799.34	540.5	486.93	516.08
869.27	486.47	817.33	547.81	488	517.95
871.13	487.89	819.13	548.55	494.03	525.87
907.17	495.69	845.23	557.95	511.37	535.86
910.78	505.64	865.39	558.9	514.51	544.92
911.15	521.1	867.41	568.73	514.83	548.41
912.51	523.59	867.61	588.13	515.63	560.97
939.58	523.84	868.6	601.76	531.48	569.96
942.29	525.43	872.34	606.3	546.85	570.87
967.64	533.24	887.41	612.19	548.4	571
970.18	537.22	905.15	612.79	560.56	571.68
972.32	555.41	915.92	613.19	561.78	585.26
1015.01	557.23	934.84	621.1	562.33	591.37
1019.28	557.42	936.73	629.88	573.2	606.48
1019.71	560.81	954.81	651.67	579.29	621.18
1028.27	561.15	956.62	671.81	602.93	622.65
1033.78	561.72	959.17	679.36	615.14	625.42
1057.82	573	1003.33	680.12	616.37	626.64
1060.23	578.57	1032.12	680.26	616.67	628.8
1082.75	579.13	1035.01	681.63	622.58	629.37
1085.01	580.03	1035.62	700.6	623.17	640.83
1086.12	598.05	1047.79	702.5	631.91	641.98
1108.04	599.85	1056.27	702.7	632.79	656.25
1114.29	600.04	1071.71	703.99	638.79	676.23
1114.92	600.17	1091.05	722.98	650.31	681.93
1115.26	600.31	1092.99	724.89	651.47	686
1116.17	600.48	1093.18	731.49	651.61	686.42

1134.34	600.63	1093.3	739.76	651.74	686.56
1136.17	603.66	1094.7	748.04	652.58	686.69
1161.69	606.7	1122.36	766.27	669.37	687.59
1174.57	621.45	1125.14	768.1	671.08	699.15
1175.86	624.54	1127.25	768.28	674.93	700.31
1176	630.15	1127.46	768.61	685.34	700.98
1177.08	630.72	1129.54	775.02	686.39	709.31
1198.68	636.39	1171.15	781.84	690.99	710.15
1200.86	636.96	1189.66	782.53	691.7	710.28
1229.95	637.07	1191.51	783.02	692.02	710.4
1232.86	637.69	1191.7	792.61	692.43	711.24
1234.05	648.42	1191.81	796.49	700.64	727.82

K	L	M	N	O	P
12.57	6.58	11.92	7.97	7.43	7.48
11.86	6.41	11.25	7.6	7.23	7.2

Weight	FedEx U.S. Import Economy Express Shipment I									
	International Zones									
	A	B	C	D	E	F	G	H	I	J
1	36.74		27.43	64.99	61.57	50.8	59.39	74.14	42.52	48.77
2	41.48		30.72	74.16	75.77	60.16	67.15	84.61	49.18	57.67
3	46.33		34.34	81.23	89.39	68.13	74.44	93.37	56.91	66.59
4	50.62		37.5	91.07	103	73.76	82.07	105.01	65.59	76.95
5	55.16		40.57	98.68	116.62	82.05	90.9	115.59	70.05	84.08
6	59.53		43.99	105.28	129.63	84.83	96.43	123.02	75.64	96.25
7	63.89		45.57	111.22	142.75	95.66	105.37	130.41	84.61	103.19
8	67.54		48.45	117.02	160.34	103.1	112.13	140.44	90.27	110.6
9	71.34		49.92	122.6	168.7	108.62	116.39	149.44	90.85	118.04
10	74.88		54.82	127.95	181.71	115.55	123.04	158.96	98.32	125.48
11	77.34		55.32	134.02	198.18	122.53	131.5	168.03	101.7	132.36
12	79.54		58.32	138.95	208.1	131.57	137.66	169.35	108.96	143.25
13	81.48		60.6	144.75	217.95	135.18	141.8	185.03	114.3	148.93
14	83.71		63.57	150.12	226.58	140.7	151.11	193.36	117.38	155.96
15	85.89		64.19	154.66	234.99	146.43	158.44	201.27	128.02	159.89
16	87.77		66.92	160.35	248.76	152.29	161.33	209.52	130.06	166.25
17	89.98		68.44	164.88	252.99	156.73	171.04	217.79	132.5	182.08
18	93.32		74.01	170.02	266.86	161.18	177.24	226.05	142.73	183.67
19	94.4		74.77	174.86	271.07	164.69	187.23	235.17	145.29	192.21
20	95.44		76.95	179.07	287.82	169.11	190.31	247.22	147.64	197.47
21	97.32		79.13	184.56	297.36	172.88	200.52	251.73	152.63	204.36
22	101.1		81.31	190.45	298.37	177.26	203.39	259.07	160.68	211.25
23	102.87		82.27	193.41	318.38	187.6	209.83	272.16	166.58	219.81
24	103.98		85.55	198.84	326.85	191.37	215.07	275.36	180.04	229.66
25	104.62		88.25	203.14	327.7	193.04	220.29	276.61	181.38	231.26
26	106.5		91.31	207.53	327.94	197.51	226.36	290.85	182.72	243.38
27	108.39		95.92	213.02	332.68	201.99	231.55	298.79	192.59	244.61
28	111.77		96.38	217.74	346.53	203.71	238.1	313.8	193.58	251.28
29	112.11		98.85	221.24	347.92	208.11	242.82	315.86	194.97	263.4
30	113.98		101.4	225.95	365.28	214.56	248.46	328.84	195.93	264.62
31	116.12		102.5	231.08	370.49	217.51	252.96	330.14	204.03	271.28
32	117.42		105.55	234.93	377.78	227.97	257.5	334.44	212.49	283.42
33	119.13		106.5	237.95	378.52	229.62	265.39	338.5	218.04	284.63
34	122.45		106.65	241.79	386.25	230.02	266.18	349.27	221.77	291.3
35	122.79		109.66	246.19	402.89	235.53	273.6	358.66	222.14	308.45
36	124.27		113.85	250.36	404.56	237.44	275.18	362.5	227.84	310.18
37	126.51		115.92	254.3	405.72	243.92	276.6	363.72	230.86	321.32
38	127.7		116.91	258.17	419.1	248.12	286.45	366.27	247.16	322.44
39	130.81		121.27	262.04	428.36	253.31	287.44	370.2	248.79	324.63
40	131.13		122.53	265.88	437.83	254.07	288.66	375.49	248.96	342.76
41	133		122.69	269.28	440.86	258.57	297	388.47	249.12	344.57
42	137.45		125.21	272.17	441.16	265.58	301.05	398.64	252.14	345.91
43	138.43		128.49	276.04	446.39	276.19	306.84	399.67	263.93	351.3

44	138.58		130.53	282.19	467.68	279.69	313.04	407.66	265.11	357.08
45	140.44		130.75	282.81	469.81	280.25	313.66	408.47	265.65	357.76
46	142.31		132.72	290.57	495.42	291.39	313.81	411.88	273.44	371.32
47	144.45		134.8	291.35	497.99	292.5	316.57	413.22	274.22	379.38
48	148.06		140.95	294.84	498.82	292.74	323.82	413.36	277.59	380.2
49	148.42		141.6	297.58	515.37	297.46	329.36	415.49	277.93	383.94
50	150.55		141.85	299.7	517.03	301.87	332.01	422.37	278.04	397.97
51	152.88		146.71	305.31	529.69	310.51	332.52	425.63	279.69	399.38
52	154.31		147.2	308.4	530.95	311.39	342.73	426.78	312.64	410.54
53	157.2		147.37	309.82	531.08	323.17	348.87	439.33	315.93	411.66
54	157.51		150.47	312.04	531.49	324.35	349.6	446.97	322.33	416.65
55	159.29		154.75	315.42	538.39	328.33	352.3	449.18	322.98	425.34
56	161.08		159.03	318.8	545.29	332.32	355.01	451.39	323.62	434.02
57	162.86		163.31	322.17	552.19	336.31	357.71	453.6	324.26	442.7
58	164.65		167.59	325.55	559.08	340.29	360.41	455.81	324.9	451.39
59	168.28		168.03	336.45	562.51	345.69	360.87	464.65	331.58	465.53
60	169.75		168.35	337.54	569.98	352.35	369.81	465.54	332.64	466.95
61	172.3		174.7	337.71	577.12	353.35	377.62	473.09	344	493.11
62	173.85		179.91	340.88	600.86	356.49	385.04	483.44	353.87	495.73
63	176.03		180.44	345.15	603.24	359.82	388.09	484.48	354.86	496.23
64	177.92		180.79	348.47	620.02	373.13	391.93	485.55	354.97	506.29
65	179.77		184.49	356.12	621.7	377.56	392.33	492.45	355.23	508.43
66	181.64		184.87	356.89	621.88	389.09	392.44	502.12	360.38	508.65
67	187.01		185.34	358.07	623	390.25	393.19	503.09	360.9	508.79
68	188.65		194.63	358.97	645.33	390.48	407.89	512.24	370.96	508.92
69	192.36		195.56	362.17	647.57	391.22	414.16	513.16	371.97	509.07
70	192.74		196.42	368.95	648.51	406.02	414.79	513.64	372.8	509.38
71	192.95		199.03	373.65	665.24	407.51	415.11	523	373.36	515.6
72	197.22		201.47	374.13	666.91	411.6	421.41	531.01	373.88	545.49
73	198.42		202.63	380.13	667.08	412.04	427.03	532.35	384.25	548.48
74	198.57		202.96	380.73	669.96	416.66	427.95	532.48	385.29	549.84
75	198.96		209.45	381.28	680.4	417.85	438.34	533.83	386.57	576.92
76	201.75		216.19	390.55	710.03	441.41	439.38	533.97	400.56	579.64
77	202.03		216.87	391.48	719.38	443.77	440.17	534.12	421.27	579.91
78	206.37		217.29	393.98	720.32	448.26	440.3	535.02	423.34	581.01
79	206.82		217.57	398.29	720.43	448.71	440.72	552.94	423.55	581.61
80	206.95		217.79	407.34	721.82	457.48	449.04	572.26	423.66	593.72
81	207.12		222.16	408.27	749.55	462.9	449.88	574.2	423.89	619.16
82	210.42		225.52	408.42	752.33	463.44	450.92	574.39	428.41	621.71
83	214.75		225.86	408.57	752.61	467.79	471.6	574.53	428.86	622.79
84	215.18		226.01	409.15	752.73	468.23	473.67	574.79	429.44	644.38
85	215.3		226.17	420.6	752.85	468.98	473.88	575.14	440.51	646.55
86	217.05		227.88	421.75	753.73	479.36	475.36	582.2	441.62	646.76
87	220.19		229.65	421.87	771.23	490.04	475.74	582.91	441.74	647.67
88	220.51		229.97	422.06	778.31	491.11	476.18	583.34	441.86	665.56
89	220.7		236.31	422.22	779.03	491.46	484.83	583.69	441.97	667.36
90	224.11		246.42	423.79	779.79	498.6	485.9	590.02	442.08	668.03

91	225.23		247.46	434.11	788.01	509.19	486.73	590.65	442.2	670.16
92	225.38		247.59	435.14	818.69	524.08	486.96	590.76	442.31	672.05
93	228.21		247.81	436.75	822.63	526.06	491.51	590.88	442.42	709.8
94	228.5		251.98	438.37	838.07	526.36	491.97	590.99	442.54	716.14
95	232.13		252.4	438.54	839.65	532.32	492.09	591.1	442.69	724.2
96	232.5		252.69	438.77	839.81	550.41	492.22	591.22	445.74	725.01
97	239.64		257.39	443.2	839.92	552.22	492.72	591.33	446.05	725.12
98	240.54		257.87	443.65	840.03	568	502.64	591.44	446.16	725.23
99	240.7		257.98	443.89	840.15	569.58	503.64	591.55	446.82	725.35

Hundredweight / Per-Pound Rates

Weight	***FedEx U.S. Import Economy Express Shipment***									
	International Zones									
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**
100 - 999	2.41		2.58	4.48	8.41	5.73	5.05	5.92	4.6	7.25
1,000 - 99,999	2.35		2.48	4.32	7.94	5.52	4.87	5.7	4.43	6.99

K	L	M	N	O	P
62.4	50.31	82.27	46.46	50.4	49.3
78.63	60.53	99.08	53.58	58.67	58.77
93.21	70.48	115.12	60.93	66.19	66.34
106.89	82.11	133.77	68.09	74.33	76.15
118.64	90.54	157.54	74.82	80.83	82.52
135.87	102.23	175.12	84.04	88	92.02
145.24	112.47	182.66	91.82	97.05	99.84
165.59	118.96	208.01	99.6	101.67	105.21
175.92	127.83	236.84	107.37	109.85	112.91
194.22	139.33	257.09	115.04	115.97	122.06
196.68	143.41	259.12	122.17	117.33	131.9
214.91	148.29	260.01	122.88	124.3	135.59
226.19	156.83	277.84	137.08	130.31	141.43
238.12	166.66	286.49	144.54	135.68	148.97
239.32	173.51	317.25	151.99	140.07	154.36
251.77	175.92	339.31	159.98	147.65	161.4
267.79	182.28	354.79	166.75	150.71	164.1
283.79	187.27	367.34	174.14	155.55	177.61
289.42	207.74	368.6	181.52	165.77	178.97
291.35	209.79	369.15	189.61	166.8	190.77
306.64	216.3	380.18	196.28	167.4	193.63
330.48	216.96	381.9	203.65	179.42	201.92
333.12	221.74	403.96	214.93	187.77	202.75
339.94	222.22	408.21	216.39	188.61	213.12
340.62	223.83	408.63	223.63	189.03	219.46
340.76	236.3	410.25	230.03	197.21	226.04
343.47	237.55	442.65	236.41	210.39	231.61
365.94	251.93	456.64	246.58	211.79	244.38
374.46	253.37	460.87	253.08	211.93	250.68
383.51	259.95	462.31	259.57	213.61	251.86
384.42	268.52	462.58	261.06	214.21	263.81
391.37	269.39	462.69	265.55	226.23	268.12
393.19	276.25	464.38	274.63	227.58	280.49
408.77	279.87	497.71	282.9	228.06	281.74
432.19	296.43	501.04	287.39	237.69	291.7
434.54	298.08	501.38	287.92	244.74	293.87
438.24	298.54	502.39	298.51	245.45	301.24
439.17	307.67	522.66	304.07	257.55	306.31
457.57	308.58	524.74	309.63	258.77	312.54
459.41	313.33	524.95	315.21	261.01	313.18
459.6	320.92	525.44	321.97	276.51	324.79
460.78	327.87	535.24	326.32	278.07	330.87
484.22	328.57	569.6	331.89	278.22	336.94

493.39	329.08	573.05	337.45	278.63	340.33
496.25	339.33	573.83	344.31	278.74	349.22
496.54	349.2	574.66	345	279.93	373.18
497.79	350.2	574.79	348.67	288.77	375.58
522.77	355.56	576.93	357.43	294.8	376.87
530.47	360.71	579.04	358.31	295.4	377.24
542.06	376.85	579.89	363.76	297.66	377.64
543.23	378.47	590.26	381.97	303.13	385.53
551.35	379.57	604.27	383.8	307.64	393.13
552.16	379.71	630.93	390.31	320.35	393.9
552.33	380.07	638.57	396.77	321.63	403.76
555.59	387.21	655.54	403.27	323.61	409.86
558.84	394.34	672.5	409.78	325.6	415.95
562.1	401.48	689.46	416.29	327.58	422.04
565.35	408.62	706.43	422.8	329.57	428.13
583.75	418.77	754.14	423.63	342.13	429.3
608.42	425.46	758.92	439.91	353.83	452.44
610.9	454.98	759.4	447.94	355	454.76
626.91	457.93	759.51	448.75	362.43	455
628.52	458.23	759.62	453.54	364.54	455.47
629.4	458.35	759.74	454.68	377.17	464.77
629.52	458.5	759.85	477.39	378.43	481.62
629.66	458.64	759.97	485.85	385.51	492.73
632.54	458.77	760.35	486.7	386.22	493.85
689.96	459.81	768.04	487.72	390.08	496.68
695.71	460.93	785.44	496.11	401.81	496.97
696.3	483.33	797.67	500.72	404.16	497.25
700.08	485.57	814.74	519.22	404.4	502.67
707.86	506.15	816.45	521.08	404.7	503.79
708.65	508.21	816.63	521.45	410.66	526.15
717.7	508.41	816.75	528.7	428.08	537.37
718.62	508.56	816.86	535.42	430.98	545.59
733.39	508.68	816.97	537.11	431.27	554.24
761.35	508.83	818.25	543.58	431.38	555.11
764.15	508.96	843.73	554.78	431.99	555.3
764.44	509.07	863.77	559.16	444.19	556.12
766.46	509.23	865.78	560.17	448.33	572.42
794.52	509.36	879.75	573.87	448.82	577.09
797.33	509.64	934.85	577.72	458.5	577.56
797.62	515.14	940.36	583.77	459.48	578.32
797.73	525.55	941.61	589.8	468.71	580.21
797.86	526.59	941.74	601.49	477.15	582.7
797.99	536.3	941.85	607.32	483.42	596.72
799.26	537.27	941.97	607.9	484.06	613.36
800.6	538.28	942.08	613.95	484.19	620.64
800.74	548.84	942.19	620.79	484.35	621.37
800.86	550.87	942.31	631.95	486.17	621.5

800.97	551.08	942.42	642.7	486.51	621.82
802.83	551.2	942.54	653.1	489.18	628.18
836.41	551.69	942.66	654.14	508.38	636.35
842.74	560.95	942.77	660.27	516.37	642.1
843.38	572.38	942.89	660.89	524.93	660.49
846.41	573.52	943	667	525.79	662.34
846.71	573.65	943.18	667.61	525.93	662.53
846.82	574.43	946.72	667.74	528.06	662.92
846.93	575	1012.83	668.4	528.27	670.77

K	L	M	N	O	P
8.47	5.86	11.57	6.81	5.28	6.76
8	5.7	10.92	6.5	5.15	6.51

FedEx®



SERVICE GUIDE

fedex.com/serviceguide
January 4, 2021
Updated April 19, 2021

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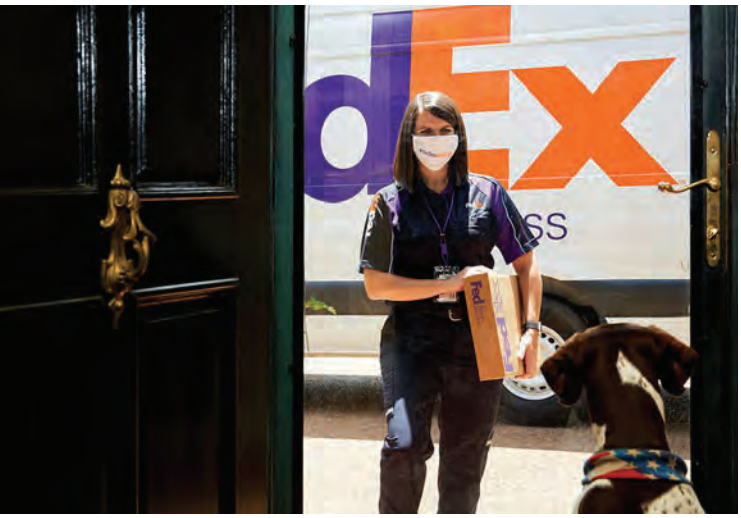

Contents

This book includes an overview of FedEx® services; FedEx Express and FedEx Ground standard list rates effective January 4, 2021, for U.S., U.S. export and U.S. import services; FedEx One Rate® pricing for FedEx Express® U.S. services; FedEx Express Terms and Conditions; the FedEx Ground Tariff; and the FedEx SameDay® City Tariff. This information, along with U.S. retail rates[1] and the service information at fedex.com/serviceguide, constitutes the FedEx Service Guide. The FedEx Express Terms and Conditions, the FedEx Ground Tariff, the FedEx SameDay City Tariff, as applicable, and rates in this book and at fedex.com/serviceguide make up the contract of carriage under which your shipments are transported, unless modified under a separate agreement.

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[1] For FedEx® Retail Rates, go to fedex.com/ratefinder and select the Rate Tools tab.

U.S. package shipping

Details at fedex.com/uspackages; to get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab

SAME-DAY DELIVERY

FedEx SameDay®	FedEx SameDay® City
Door-to-door delivery in just hours Available 365 days a year throughout all 50 states Go to fedexsameday.com or call 1.800.399.5999 to request pickup Government-issued photo ID required at pickup for all FedEx SameDay services	Cross-city, door-to-door delivery in just hours between select ZIP codes Available within select U.S. metro areas Request our contract-only FedEx SameDay City Route service for shipments that follow a regular scheduled route with multiple stops For more information, go to fedex.com/uspackages and select Same-Day Delivery, then FedEx SameDay City Go to fedex.com/samedaycity or call 1.800.399.5999 to see if we serve your city and to request pickup

Explore FedEx packaging.

See p. 16 for the packaging options we offer for your FedEx Express® U.S. and international package shipments. For all FedEx Express packaging, contents should be compatible with the container and packed securely. Contents that distort the shape or size of the package may impact rating.

NEXT-BUSINESS-DAY DELIVERY

FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®
Delivery the next business-day morning by 8, 8:30, 9 or 9:30 a.m. to most areas; additional extended locations provide delivery by up to 2 p.m. Optional Saturday delivery and pickup available in select locations (see p. 132) Service available to and from Alaska and from Hawaii (see pp. 51 and 57)	Delivery the next business day by 10:30 a.m. to most businesses in the contiguous U.S. and by noon or 4:30 p.m. to residences and some rural areas Optional Saturday delivery and pickup available in select locations (see p. 132) Service available to and from Alaska and Hawaii (see pp. 51, 54 and 57)	Delivery the next business day by 4:30 p.m. (by 8 p.m. to residences) Optional Saturday pickup available in select locations (see p. 132) Service available to and from Alaska and from Hawaii (see pp. 51 and 57)

Fulfill online orders fast.

Most online orders are placed late in the day. With FedEx Extra Hours,™ you can offer customers in your local area next-day delivery for their orders to gain a competitive edge. We provide a late pickup at qualified locations combined with next-day FedEx Express® local delivery. See p. 12.

U.S. package shipping

Details at fedex.com/uspackages; to get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab

2- OR 3-BUSINESS-DAY DELIVERY

FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Second-business-day delivery by 10:30 a.m. to businesses and by noon to residences and rural areas Optional Saturday pickup available in select locations (see p. 132) Service available to and from Alaska and from Hawaii (see pp. 51 and 57)	Second-business-day delivery by 4:30 p.m. to most areas (by 8 p.m. to residences) Optional Saturday delivery and pickup available in select locations (see p. 132) Service available to and from Alaska and from Hawaii (see pp. 51 and 57), with delivery in 3 business days for certain shipments to Alaska and Hawaii	Third-business-day delivery by 4:30 p.m. to most areas (by 8 p.m. to residences) Optional Saturday pickup available in select locations (see p. 132) Not available to or from Alaska or Hawaii



Choose how fast your shipment needs to get there.

Count on us for the delivery and on-time reliability you need. Most of the FedEx Express® and FedEx Ground® services on pp. 2–10 are backed by a money-back guarantee.[2]

BUSINESS DELIVERY VIA GROUND

FedEx Ground®
Day-definite delivery in 1–5 business days (3–7 business days to and from Alaska and Hawaii) based on distance to destination Delivery by end of business day Available to every business address in all 50 states (inbound-only service for certain remote locations in Alaska and Hawaii) FedEx Ground Multiweight® rating can help you save money on multiple-piece shipments weighing 200 lbs. or more. Ask your FedEx account executive if you qualify

Reach many customers 7 days a week with FedEx Home Delivery.®

Customers shop online 24/7 and expect fast delivery. You can meet those expectations and earn customer loyalty by providing delivery to their homes throughout the week — including most residences on Saturdays and Sundays.[1] It's available within the U.S. for packages up to 150 lbs.

RESIDENTIAL DELIVERY VIA GROUND

FedEx Home Delivery®	FedEx Ground® Economy
Day-definite residential delivery in 1–5 business days (3–7 business days to and from Alaska and Hawaii) based on distance to destination Delivery by end of day Available to every U.S. residential address Mon.–Fri., and to most on Sat. and Sun.[1] Packages up to 150 lbs. Options for appointment and evening delivery requirements[1] For more information, go to fedex.com/homedelivery	Contract-only service for shipping low-weight residential packages Delivery typically in 2–7 business days based on distance to destination (longer time-in-transit outside the contiguous 48 states) Final delivery is handled by FedEx Ground or another delivery service Packages up to 70 lbs. Contact your FedEx account executive for more information

[1] Standard Saturday and Sunday delivery and FedEx Home Delivery convenient delivery options are not available to all areas. Saturday and Sunday delivery are available for packages with a scheduled transit time of 1, 2 or 3 business days. For more information on transit times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab, or contact your FedEx account executive.

[2] See the FedEx Express Terms and Conditions and FedEx Ground Tariff for details. The FedEx Money-Back Guarantee does not apply to FedEx Ground Economy shipments. Post Office is a trademark of the U.S. Postal Service (USPS).

Alaska and Hawaii shipping

Details at fedex.com/en-us/service-guide/us-packages.html#AK-HI-shipping-information

ALASKA

To obtain offshore rate quotes, email InternationalRateQuotes@fedex.com or call 1.800.351.5187, option 4.

Zone pricing	Exceptions
Refer to the following pages: U.S. Express Package Rates • To Alaska: pp. 51–53 • From Alaska: pp. 57–58 FedEx Ground and FedEx Home Delivery® Rates • Alaska: pp. 113–115	Delivery times are extended by 2–5 days (based on location), packages are delivered by a third-party carrier, tracking information might be delayed, shipments of alcohol are prohibited and pickup/outbound service is not available to the Alaska ZIP codes found at fedex.com/content/dam/fedex/us-united-states/services/DAS_Contiguous_Extended_Alaska_Hawaii_2021.pdf
Surcharges	**Dangerous goods/hazardous materials**
For delivery area surcharge information, go to p. 123 Get more information on Alaska-specific surcharges at fedex.com/content/dam/fedex/us-united-states/services/DAS_Contiguous_Extended_Alaska_Hawaii_2021.pdf	Get information on Alaska dangerous goods and hazardous materials shipping at fedex.com/en-us/service-guide/us-packages.html#AK-HI-shipping-information

HAWAII

To obtain offshore rate quotes, email InternationalRateQuotes@fedex.com or call 1.800.351.5187, option 4.

Zone pricing	Exceptions
Refer to the following pages: U.S. Express Package Rates • To Hawaii: pp. 54–56 • From Hawaii: pp. 57–58 • Within Hawaii: p. 59 FedEx Ground and FedEx Home Delivery Rates • Hawaii: pp. 113–115	ZIP code 96742: Delivery times are extended by 2–3 days, with delivery by a cartage agent; there is an additional delivery area surcharge; and dangerous goods shipments are not available Hana Highway and Lánai Island: FedEx Ground delivers one day a week; FedEx Express delivers Monday–Friday; delivery area surcharge does not apply Lánai Island and Moloka'i Island: There is no FedEx Ground® outbound service; outbound shipments must be through FedEx Express
Surcharges	**Dangerous goods/hazardous materials**
For delivery area surcharge information, go to p. 123 Get more information on Hawaii-specific surcharges at fedex.com/content/dam/fedex/us-united-states/services/DAS_Contiguous_Extended_Alaska_Hawaii_2021.pdf	Get information on Hawaii dangerous goods and hazardous materials shipping at fedex.com/en-us/service-guide/us-packages.html#AK-HI-shipping-information

Reach Alaska and Hawaii with ease.

Check the Terms section of the Service Guide for specific terms and conditions for shipping to and from Alaska and Hawaii. And get more information and resources at fedex.com/en-us/service-guide/us-packages.html#AK-HI-shipping-information.

International package shipping

Details at fedex.com/internationalpackages; to get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab

FASTEST-POSSIBLE FEDEX DELIVERY

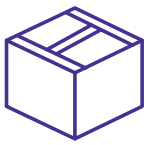
FedEx® International Next Flight	FedEx International First®
Delivery in just hours, depending on flight availability To major cities in more than 220 countries and territories Available 24 hours a day, 365 days a year For packages up to 2,200 lbs. (more with prior approval) Call 1.800.974.7333 to request pickup Government-issued photo ID required at pickup. The courier will provide a specialized air waybill	Delivery in 1, 2 or 3 business days to select postal codes in more than 20 key global markets Delivery by 10 a.m. in 1 business day to Canada and by 11 a.m. in 1 business day to Mexico (2 business days for nondocument shipments to Mexico) Inbound delivery by 8, 8:30, 9 or 9:30 a.m. to most areas, depending on destination ZIP code Go to fedex.com/internationalpackages and select FedEx International First for more information

DELIVERY IN 1, 2 OR 3 BUSINESS DAYS

FedEx International Priority®
Delivery typically in 1, 2 or 3 business days to more than 220 countries and territories Reach major cities in Canada and Mexico typically in 1 business day Reach major cities in Europe and Asia by noon typically in 2 business days U.S.-inbound delivery by 10:30 a.m. to businesses in most areas and by noon, 4:30 p.m. or 5 p.m. to residences and businesses in some rural areas, depending on destination ZIP code Ship until close of business from Western Europe to major East Coast markets in the U.S. for delivery by 4:30 p.m. the next business day See pp. 25–27 for countries and territories served by FedEx International Priority and other FedEx Express international package services

FLAT-RATE INTERNATIONAL SHIPPING

FedEx® 10kg Box and FedEx® 25kg Box
An easy, economical way to ship internationally. Pay a flat rate (based on destination) when you ship up to 22 lbs. in the FedEx 10kg Box and up to 56 lbs. in the FedEx 25kg Box Delivery via FedEx International Priority typically in 1, 2 or 3 business days to more than 220 countries and territories Order these boxes at fedex.com or call 1.800.463.3339 (say "order shipping supplies")



Ship up to 150 lbs.

You can ship envelopes and packages up to 150 lbs. using most FedEx Express® and FedEx Ground® U.S. and international package services. Some exceptions apply, so go to fedex.com/packageshipments and select a service to confirm weight limitations and package size requirements.



Go online to get quotes.

For rate and transit time quotes, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab. You can also get a quote using the FedEx® Mobile app on your phone. See p. 19 for more information on FedEx Mobile.

International package shipping

Details at fedex.com/internationalpackages; to get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab

DELIVERY WITHIN 5 BUSINESS DAYS

FedEx International Economy®

Cost-effective delivery typically in 2–5 business days to more than 215 countries and territories

Delivery in 2 or 3 business days to key markets such as Canada, Mexico and Puerto Rico

U.S.-inbound delivery from more than 90 countries and territories

GROUND DELIVERY TO CANADA

FedEx International Ground®

Economical day-definite ground delivery to Canada typically in 2–7 business days based on distance to destination

Delivery by end of business day

FedEx Ground Multiweight rating can help you save money on multiple-piece shipments weighing 150 lbs. or more. Ask your FedEx account executive if you qualify

Customs clearance is included through our brokerage-inclusive service (a fee applies). Ask your FedEx account executive how this service can simplify payment of duties and taxes assessed in Canada

INTERNATIONAL MAIL DELIVERY

FedEx International MailService®

Fully customizable solution for mailing low-value, low-weight items such as apparel, books, brochures, catalogs and CDs

FedEx or our designee sorts and stamps each piece, then tenders the shipment to the postal service in the destination country for delivery

Delivery in 4–7 (Premium) or 7–11 (Standard) business days from pickup to hand-off to the destination country postal service

Go to fedex.com/us/fims for details

Contract-only service; contact your FedEx account executive for more information



Simplify your supply chain.

Streamline your global shipping with our direct-distribution solutions for international package and freight shipments. See p. 10 for details.

U.S. freight shipping

Details at fedex.com/usfreight

URGENT DELIVERY

FedEx SameDay® Freight

For your most urgent freight shipments

Delivery in just hours for shipments of 151 lbs. or more composed of multiple packages or palletized freight

Available 365 days a year throughout all 50 states

Go to fedexsameday.com or call 1.800.399.5999 to request pickup



Create your shipment.

Go to fedex.com and select Ship or call 1.800.332.0807 to ship via FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight.

DELIVERY IN 1, 2 OR 3 BUSINESS DAYS

FedEx First Overnight® Freight

Next-business-day morning delivery for critical palletized freight

Delivery by 9 or 10:30 a.m. to most primary service area ZIP codes

Available throughout all 50 states

Saturday pickup and delivery available in many major markets for an additional charge

Advance confirmation required

FedEx 1Day® Freight

Next-business-day delivery by 10:30 a.m. or noon to most locations

Available throughout all 50 states (Hawaii service is to and from the island of Oahu only)

Saturday pickup and delivery available in many major markets for an additional charge

Advance confirmation required

FedEx 2Day® Freight

Second-business-day delivery by noon to most locations

Available throughout all 50 states (Hawaii service is to and from the island of Oahu only)

Saturday pickup and delivery available in many major markets for an additional charge

FedEx 3Day® Freight

Third-business-day delivery by 3 p.m. to most locations

Available throughout all states except Alaska and Hawaii

Saturday pickup available in many major markets for an additional charge

U.S. freight shipping

Details at fedex.com/usfreight

LESS-THAN-TRUCKLOAD (LTL) FREIGHT DELIVERY

FedEx Freight® (U.S. and international)

Value-added delivery of LTL freight, palletized or nonpalletized

One streamlined network with two reliable shipping services: Choose FedEx Freight® Priority when speed is critical or FedEx Freight® Economy when you can trade time for savings

A.M. Delivery[1] and Close of Business Delivery options available for an additional charge when you want delivery by a scheduled time

No-fee money-back guarantee[2] offered for FedEx Freight Priority shipments (for customers on our standard rate tariff)

All-points coverage throughout the contiguous U.S., with extensive service to Alaska, Hawaii, Puerto Rico, Canada and Mexico

For more information, go to fedex.com/usfreight or call 1.866.393.4585

FedEx Freight® Direct

For fast transit of large and palletized goods to residential homes and specializing in delivery inside recipients' homes or businesses

Basic: delivers to a residential ground-level front door, back door, or garage without an appointment (no signature required); this service reaches nearly 100% of the population of the U.S.

Basic by Appointment: delivers to a customer's residential ground-level front door, back door or garage with an appointment; this service reaches nearly 100% of the population of the U.S.

Standard: delivers to the first ground-level room inside a home or business; maximum per-piece weight is 150 lbs. up to 1,500 lbs. per pallet weight; this service reaches 90% of the population of the continental U.S.

Premium: delivers to any room of choice inside a home or business with the option of package removal; maximum per-piece weight is 300 lbs. up to 1,500 lbs. per pallet weight; all Premium shipments are delivered by two drivers; this service reaches 90% of the population of the continental U.S.

For more information, go to fedex.com/freightdirect

CRITICAL DEADLINES AND SPECIALTY SHIPMENTS

FedEx Custom Critical® (U.S. and international)

Same-day or next-business-day delivery of your most challenging shipments, from specialty freight to shipments on critical deadlines

Services include Surface Expedite® solutions throughout North America (no size or weight restrictions) and global air solutions, plus services for delicate, high-security or temperature-sensitive freight

Available 365 days a year

For more information, go to customcritical.fedex.com or call 1.800.762.3787

USE OF AN ENTIRE AIRCRAFT

FedEx® Charters

Charter an entire FedEx aircraft for special shipments

You choose the origin and destination airports, with airport-to-airport service available in the U.S. and internationally

For more information, go to fedex.com/charters or email chartersales@fedex.com



Simplify LTL freight shipping.

The FedEx Freight box makes transporting LTL freight shipments easy. It helps protect your shipments and provides you with a simple, predictable flat rate[3] — and no freight classification is required. The box is available in two convenient sizes for shipments weighing less than 1,200 lbs. within the contiguous U.S. Go to fedex.com/freightbox for more information.

[1] A.M. Delivery is not available to all locations. To check destination eligibility, go to fedex.com/amfreight.
[2] All FedEx Freight services are subject to the terms and conditions of the FXF 100 Series Rules Tariff.
[3] Flat rates based on zone pricing. Find rates and zone information at fedex.com/freightbox.

International freight shipping

Details at fedex.com/internationalfreight

DELIVERY IN 1, 2 OR 3 BUSINESS DAYS

FedEx International Priority® Freight

Delivery typically in 1, 2 or 3 business days to more than 130 countries and territories

U.S.-inbound delivery by 10:30 a.m. or noon to many locations

Pickup and delivery options at your door or the airport

Advance confirmation required

To use this service, select Ship at fedex.com or call 1.800.332.0807

See p. 28 for countries and territories served by FedEx International Priority Freight and FedEx International Economy® Freight

DELIVERY IN 5 BUSINESS DAYS

FedEx International Economy® Freight

Delivery typically within 5 business days to more than 130 countries and territories

Delivery in 2 or 3 business days to key markets such as Canada, Mexico and Puerto Rico

U.S.-inbound delivery from more than 50 countries and territories

Advance confirmation required

To use this service, select Ship at fedex.com or call 1.800.332.0807



Ship 151 lbs. or more.

FedEx Express® Freight services accept pallets weighing 151 lbs. or more, most with no limit on total shipment weight. Some exceptions apply, and prior approval may be required. Go to fedex.com/freightshipments and select a service to confirm weight limitations and pallet size requirements.

RELIABLE AIR CARGO SERVICES

FedEx International Premium®

Delivery typically in 1, 2 or 3 business days for high-priority controlled export shipments and dangerous goods

Available to more than 30 countries and territories (see p. 109)

Pickup available in the U.S. for an additional charge

To use this service, complete the FedEx IATA (023) Air Waybill or the IATA Neutral Air Waybill

Advance confirmation required: Call 1.877.398.5851

FedEx International Express Freight® and FedEx International Airport-to-Airport℠

Airport-to-airport delivery typically in 2 or 3 business days via FedEx International Express Freight and typically in 3–5 business days via FedEx International Airport-to-Airport

To use these services, complete the FedEx IATA (023) Air Waybill or the IATA Neutral Air Waybill

For more information, including rates, call FedEx Express Freight Customer Service at 1.877.398.5851

International freight shipping

Details at fedex.com/internationalfreight

AIR AND OCEAN FREIGHT FORWARDING

FedEx Trade Networks® (U.S. and international)

End-to-end global shipping solutions that help with the complexities of international trade

Air freight forwarding solutions connect you to global markets with flexible delivery times to optimize your global trade

FedEx International Direct Economy Ocean℠: Flexible ocean freight forwarding between major worldwide destinations

FedEx International Direct Priority Ocean℠: Reliable ocean delivery solution to the contiguous U.S. from select locations in Asia and Europe

For more information, go to ftn.fedex.com or call 1.800.249.2953

Get global information.

For country profiles, regulatory updates, help with preparing export documentation and other key international shipping information, go to fedex.com/gtm to access FedEx® Global Trade Manager. To speak with a FedEx International Customer Service representative, call 1.800.463.3339 and say "international services."

DISTRIBUTION SERVICES

FedEx International Priority Direct Distribution® and FedEx International Priority Direct Distribution® Freight

Shipments clear customs as one consolidated entry, then are delivered to individual recipients in the destination country

Available between more than 65 countries

Ship packages or palletized freight (package-only shipments destined to multiple European Union countries can be cleared as a single entry)

Delivery typically in 1–4 business days

FedEx International Economy Direct Distribution℠

Shipments clear customs as one consolidated entry, then are delivered to individual recipients in the destination country

Available from Asia-Pacific and Latin America countries to more than 55 countries

Ship packages or palletized freight

Delivery typically in 4–7 business days

FedEx® International Direct Distribution: Surface

Shipments from U.S., Canada and Mexico origins are individually labeled and consolidated, then transported via FedEx Express, FedEx Ground or FedEx Freight to the U.S. and Canada for delivery to individual recipients

FedEx International Direct Distribution: Air and ocean

Shipments are consolidated at manufacturing points in Asia, Europe and select Latin America locations, then transported by plane or ship to the U.S. and Canada for delivery to individual recipients

Choose these solutions for seamless, door-to-door delivery across borders. Contact your FedEx account executive for more information on services and rates

Return shipping solutions

Details at fedex.com/returnsolutions

RETURN LABELS

FedEx Print Return Label and FedEx Email Return Label (FedEx Express and FedEx Ground)	FedEx Print Return Label and FedEx Email Return Label (FedEx Ground Economy)	FedEx Express® Billable Stamps and FedEx Ground® Package Returns Program
Create return shipping labels on your computer or shipping system. Then simply print and provide the label to your customer or send it via email For international returns, you can create customs documentation in addition to the return label. You also can choose to make email return labels and customs documents editable, if contents change from the original outbound shipment You also can allow customers to create and print return labels directly from your website to be used as needed Your customers can drop off their return packages at FedEx locations or use a FedEx pickup to give their packages to us	Create return shipping labels on your computer or shipping system. Then simply print and provide the label to your customer or send it via email You also can allow customers to create and print return labels directly from your website to be used as needed Your customers can drop off their return packages with the USPS, as well as at any FedEx retail location, FedEx OnSite location or FedEx® Drop Box Contract-only service that's ideal for high-volume, low-weight residential returns where a USPS tender point is needed; contact your FedEx account executive for information	Manage returns by specifying a delivery service in advance for FedEx to preprint on your return labels Provide the preprinted return label to your customer, who can apply it as needed Your customers can drop off their return packages at FedEx locations or use a FedEx pickup to give their packages to us

RETURN TAGS

FedEx ExpressTag® and FedEx Ground® Call Tag
Two easy ways for your customers to return packages You specify the pickup location and FedEx provides the return shipping label to your customer at pickup Your customer simply needs to have the package ready for pickup when we arrive



Manage global returns.

Make return shipping easy for you and your international customers with FedEx® Global Returns. You create the return label and applicable customs documents for your customer and designate an international package or freight service for the return shipment. Plus, you can provide editing capabilities so your customers can update key information such as quantity and weight. For details, go to fedex.com/us/global-returns.

Special options

Details at fedex.com/options

DELIVERY OPTIONS

FedEx Delivery Manager®	FedEx® Delivery Signature Options	Hold at Location	FedEx Home Delivery convenient delivery options
Convenience and flexibility for deliveries to your home Find out about upcoming deliveries; get proactive status updates; or select delivery options such as a preferred date, time, or date and time combination Request delivery to another address in your neighborhood or across the U.S., or have your packages held for pickup at a FedEx location Go to fedex.com/delivery or download the FedEx® Mobile app to sign up Terms, conditions and some fees may apply	Options when you need a signature upon delivery: Indirect Signature Required, Direct Signature Required or Adult Signature Required In the U.S. and Canada, Indirect Signature Required is available for residential shipments only For more information, go to fedex.com/options, choose Pickup and Delivery, and then select FedEx Delivery Signature Options	Have your eligible FedEx Express or FedEx Ground shipment held for pickup at a participating FedEx location Select this option when you prepare the shipment or request that the shipment be held at our location once it's on its way To find locations where this option is available, go to fedex.com/locate and enter an address, then select "Hold at location" from the More drop-down menu	When recipients have special delivery needs FedEx Date Certain Home Delivery®: Request delivery on a specific date you select, Mon.–Sat. (provided the selected date is not before the standard delivery date and is within 14 days from the pickup date) FedEx Evening Home Delivery®: Request delivery between 5 and 8 p.m. on the scheduled date of delivery FedEx Appointment Home Delivery®: We contact the recipient in advance to arrange delivery on a specific date and by a scheduled time

PICKUP OPTIONS

Pickup at your location	FedEx Extra Hours™
Go to fedex.com/pickup to schedule a one-time pickup at your location for FedEx Express, FedEx Ground and FedEx Express Freight shipments. You also can view, edit or cancel your pickups, and create email notifications to keep recipients informed about the shipment You also can schedule a pickup by calling 1.800.463.3339 (say "schedule a pickup") FedEx will only pick up shipments billed to a FedEx account number. Shipments paid for by cash, check or credit card must be taken to a staffed shipping location (a government-issued photo ID is required) Contact your FedEx account executive or call 1.800.463.3339 to see if you qualify for a regular scheduled pickup, a FedEx Ground® Automated Pickup or a FedEx Express Automated Pickup	For qualified shippers: Make online ordering easy and convenient for local customers with FedEx Extra Hours, which allows you to provide time-definite, next-day local fulfillment of customer orders even when they're placed late in the day We provide a late pickup at your location, then next-day FedEx Express delivery to eligible ZIP codes in your local area; available within 114 U.S. metro areas Go to fedex.com/en-us/service-guide/pickup-delivery.html and select Pickup Options, then FedEx Extra Hours, for more information Contract-only service; contact your FedEx account executive for details



Get information at your door.

If you're away when we stop by your location, we'll leave a door tag that provides the key details you need about your package pickup or delivery. With the FedEx® Mobile app you can scan the barcode on the door tag to sign for your package, or request to have it redirected.

Special options

Details at fedex.com/options

SATURDAY SERVICE

Delivery or pickup on a Saturday

Package delivery or pickup on a Saturday is available in most U.S. cities and in select international locations

To check availability, select Shipping Rates & Delivery Times from the Shipping tab at fedex.com

PROOF OF DELIVERY

FedEx Signature Proof of Delivery

Request an image of your recipient's signature by selecting All Tracking Services from the Tracking tab at fedex.com, then Obtain Proof of Delivery

Available for FedEx Express, FedEx Ground and FedEx Freight shipments

COLLECT-ON-DELIVERY PAYMENT

FedEx® Collect on Delivery (C.O.D.)	FedEx Ground® C.O.D.	FedEx Ground® Electronic C.O.D. (E.C.O.D.)
We collect payment from your recipient and return payment to you the next business day (where available; otherwise via FedEx 2Day) Available with most FedEx Express U.S. services	Three payment-collection options: Currency C.O.D., guaranteed funds C.O.D. or regular C.O.D.	Direct deposit of your C.O.D. payment We deposit the payment in your bank account within 24 or 48 hours after delivery, whichever you choose

INDUSTRY SOLUTIONS

Solutions for specialized shipments

Go to fedex.com/options and select Industry Solutions for information on FedEx® solutions for special shipping needs, including:

- Distribution and order handling services for critical, time-sensitive parts through FedEx Supply Chain
- Solutions for the aerospace and healthcare industries, such as temperature-control services and enhanced shipment monitoring

SPECIAL HANDLING SERVICES

FedEx International Broker Select®	FedEx International Controlled Export
Select a customs broker other than FedEx to clear a shipment Just provide broker contact information on your documentation	Customs-cleared, door-to-door delivery in 1, 2 or 3 business days for controlled U.S. exports Choose this option for certain in-bond shipments and goods moving under a U.S. Drug Enforcement Administration permit or U.S. State Department license

Dangerous goods and hazardous materials

Details at fedex.com/dangerousgoods and fedex.com/hazardousmaterials

DELIVERY SOLUTIONS FOR SHIPMENTS THAT CONTAIN DANGEROUS GOODS

Dangerous goods (FedEx Express)

Reliable delivery and support when your U.S. or international shipments contain dangerous goods

fedex.com/dangerousgoods contains shipping checklists, job aids and other resources to help you prepare your shipments

We offer seminars that provide you with the government-required training you need to tender dangerous goods shipments to us. Go to fedex.com/dangerousgoods and select Get Training for more information

To speak with a dangerous goods shipping professional, call 1.800.463.3339 and say "dangerous goods" (outside the U.S. call 1.901.375.6806)

Ship lithium batteries safely.

If you ship lithium batteries via FedEx Express, please note that to help ensure safe transport, batteries classified as UN 3090 or UN 3480 must be tendered to us as fully regulated dangerous goods, with a Shipper's Declaration for Dangerous Goods and all required dangerous goods marking and labeling. For more information on shipping lithium batteries, go to fedex.com/dangerousgoods and select How to Ship.

DELIVERY SOLUTIONS FOR SHIPMENTS THAT CONTAIN HAZARDOUS MATERIALS

Hazardous materials (FedEx Ground)

Safe, reliable delivery when your shipments contain hazardous materials

fedex.com/hazardousmaterials provides sample forms, examples of completed packaging, details on accepted and prohibited materials, and other helpful information

Our *Ship Safe. Ship Smart.* online training covers U.S. Department of Transportation regulations and shipping practices that are required when shipping hazardous materials via FedEx Ground. Go to shipsafeshipsmart.com for more information on the courses we offer, including general training and instruction on how to safely ship batteries

To speak with a hazardous materials shipping professional, call 1.800.463.3339 and say "hazardous materials." You must complete an approval process to ship hazardous materials via FedEx Ground. Contact your FedEx account executive for help with this process

Note: As of January 1, 2021, packages that meet certain exceptions listed in the Department of Transportation (DOT) Hazardous Material Regulations (HMR), section 49 CFR 173, must display the Limited Quantity mark for all modes of transport; packages that display the obsolete ORM-D Consumer Commodity markings may be returned to the shipper (RTS) for noncompliance after this date

The Limited Quantity mark uses a familiar diamond shape similar to the common DOT labels such as flammable liquid, corrosive, and miscellaneous/class 9

It is ultimately the shipper's responsibility to understand and comply with the Limited Quantity provisions contained in 49 CFR 173 where applicable

When shipping dry ice packages via FedEx Ground beginning April 20, 2020, the following must be adhered to:

- Shippers offering dry ice must notify the driver at pickup
- Packages must be marked that they contain dry ice; see label examples in the Marking and Labeling section at fedex.com/en-us/service-guide/hazardous-materials/how-to-ship.html
- The dry ice option in automation must be utilized for shipments containing dry ice



Ship dangerous goods and hazardous materials.

Dangerous goods shipments (FedEx Express) can be dropped off at select, staffed FedEx Ship Center® locations or you can arrange for pickup. Go to fedex.com/locate to find a FedEx Ship Center location near you that accepts dangerous goods shipments or go to fedex.com/pickup to arrange for pickup. Hazardous materials shipments (FedEx Ground) cannot be dropped off for shipment, and must be picked up. Go to fedex.com/pickup to arrange for pickup of your hazardous materials shipment.

Packing resources and supplies

Details at fedex.com/packaging and fedex.com/packagingfreight

TIPS TO PACK LIKE A PRO

FedEx Express and FedEx Ground shipments

New packaging or like-new packaging is recommended. If you're reusing packaging, make sure there are no holes, tears, dents or creases. All previous shipping labels and barcodes must be covered or concealed

Place 3 inches of cushioning — air cellular cushioning, corrugated fiberboard, foam pads or molded plastic — on the bottom, top and sides. Put a copy of the label inside the package

Apply at least three strips of packing tape (no duct or masking tape) 2 inches or wider evenly across all flaps and seams, top and bottom

Secure your label or pouch on the package's largest surface, away from folds or seams. If you're using a pouch, be sure to reseal it after inserting the shipping label

FedEx Freight shipments

Skids may be palletized or non-palletized, weigh up to 20,000 lbs., and measure up to 21 feet in length

Use proper cushioning, blocking, bracing, banding, stretchwrapping, and standard wood or plastic pallets

Use descriptive labels (see p. 16 for details on our label library). Complete the Bill of Lading with an accurate piece count and description

Go to fedex.com/packagingfreight and select Freight Packaging Tips for more information on how to pack items such as bags, cartons, crates, drums, engines and pipes

DOWNLOADABLE PACKAGING GUIDES

Get the guides

From general guidelines to strategies for packing flowers and plants, perishables, and other frequently shipped items, our packaging guides have the information you need. The guides cover:

- General guidelines
- Freight guidelines
- Auto and mechanical parts
- Batteries
- Clinical samples
- Computers
- Dangerous goods
- Flowers and plants
- Perishable shipments
- UN 3373 shipments

You can find these guides at fedex.com/en-us/shipping/packing/how-to-pack.html



Watch videos on how to pack.

Go to fedex.com/packaging, then select How to Pack for videos that will help you polish your packing techniques. You'll get information on how to pack, seal and label your shipments; best packing practices for computers; and simple steps you can take to properly package framed artwork.

PACKING AND PACKAGE-DESIGN RESOURCES

Ask our pros

Bring your items to the nearest FedEx Office location and let us pack them for you. To find a location, go to fedex.com/locate

Improve your packaging strategies with help from the pros at FedEx Packaging Services, who offer a variety of design, testing and engineering information services, including on-site support from our nationwide team of field packaging engineers. To download guides and applications and get contact information, go to fedex.com/packaging and select Testing and Design

Packing resources and supplies

Details at fedex.com/packaging and fedex.com/packagingfreight

PACKAGING FOR FEDEX EXPRESS SHIPMENTS

Envelopes

For letter-size and legal-size documents



Paks

Tear-resistant, water-resistant and reusable*



*Clinical paks and FedEx paks made of Tyvek cannot be reused.

Boxes

Sturdy boxes in a variety of sizes



Clinical paks and boxes



Use these packaging options for FedEx Express shipments only. Any other use is prohibited. Go to fedex.com/packaging and select FedEx Express Supplies for more FedEx Express packaging options and package-acceptance information

FEDEX FREIGHT LABELS

FedEx Freight shipping labels



Using descriptive labels helps you identify your FedEx Freight shipments and their special handling needs. These labels are provided for your convenience only. FedEx has no liability for its failure to honor or follow any information or special handling instructions contained on a shipping label. To access our library of printable shipping labels, including the examples shown above, select Shipping Label Library at fedex.com/packagingfreight



Get boxes and supplies.

When you're ready to pack, we have corrugated boxes, tape, padded mailers and other supplies, plus specialty boxes for:

- Tablet and laptop computers
- Other small electronics such as cellphones
- Golf clubs and golf bags
- Luggage and framed art

Purchase these supplies at FedEx Office and FedEx Ship Center locations. Availability varies by location. Go to fedex.com/packandship for a complete list of options.



Ship more sustainably.

All FedEx packaging is recyclable and 49% is made from recycled content. Most FedEx paks may be reused for shipments if the pak is in like-new condition and the contents are nonbreakable. Clinical paks and FedEx paks made of Tyvek cannot be reused. See how FedEx connects the world in responsible and resourceful ways at environment.fedex.com.

Shipping labels and documentation

Details at fedex.com/createlabels

CONVENIENT WAYS TO CREATE SHIPPING LABELS ONLINE

FedEx Ship Manager® at fedex.com	FedEx Ship Manager® Lite
Create labels for FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx Ground Economy and FedEx Freight shipments Available 24 hours a day, 365 days a year Go to fedex.com and select All Shipping Services from the Shipping tab, then Go to FedEx Ship Manager	An easy way to prepare FedEx Express, FedEx Ground and FedEx Home Delivery shipments even if you don't have a FedEx account number Available for single-piece shipments only Go to fedex.com and select All Shipping Services from the Shipping tab, then Go to FedEx Ship Manager

Create labels on the go.

Use the FedEx® Mobile app to create a shipping label for your FedEx Express, FedEx Ground or FedEx Home Delivery shipment, then print it at a FedEx staffed location. See p. 19 for more information.

SHIPMENT DOCUMENTATION PREPARED MANUALLY

FedEx Express U.S.	FedEx Express international	FedEx Ground	FedEx Freight
FedEx Express Package US Airbill: For package shipments within the U.S. (manual airbills can be used for FedEx One Rate® shipments only if processed at a FedEx Office or FedEx Ship Center location) FedEx Express Freight US Airbill: For freight shipments within the U.S.	FedEx® International Air Waybill: For most international package shipments FedEx® Expanded Service International Air Waybill: For international package and freight shipments, dangerous goods, FedEx International Broker Select shipments, and certain shipments covered by a letter of credit that require a courier receipt	FedEx Ground barcode labels: Separate labels for FedEx Ground, FedEx International Ground and FedEx Home Delivery to use with an address label you create FedEx Ground Declared Value Shipment Form: If you use preprinted barcode labels, provide this form to us only when you have a shipment with declared value	FedEx Freight Bill of Lading and other forms: Go to fedex.com/freight-forms for U.S. and international shipping forms

GOVERNMENT-REQUIRED U.S. EXPORT DOCUMENTATION

Commercial Invoice	Certificate of Origin	Electronic Export Information (EEI)
Official transaction record between exporters and importers Submit one signed original and two copies for FedEx Express, and three copies for FedEx International Ground For FedEx Ground Economy shipments to Puerto Rico; Guam; U.S. Virgin Islands; all U.S. territories; and military APO, FPO and DPO destinations, a CN 22 clearance declaration form is required by the United States	Record of where the products you ship were manufactured Submit one original	Self-file EEI information or authorize us to file on your behalf via FedEx Export AgentFile®

Pickup and dropoff

Details at fedex.com/pickupanddropoff

STAFFED SHIPPING LOCATIONS

FedEx Office locations	FedEx Ship Center® locations	FedEx Authorized ShipCenter® locations
FedEx Office® Print and Ship Centers: Your access point to printing and shipping expertise Drop off packages and handle other business needs at more than 2,100 locations Utilize our full range of FedEx Express and FedEx Ground delivery services Rely on pack-and-ship pros who can answer questions and pack your shipment Have FedEx Express and FedEx Ground shipments held for pickup *Note:* FedEx Office® products, services and hours vary by location	Shipping specialists to help you choose a delivery service, complete documentation and create shipping labels Many locations are open late and on Saturdays to accommodate your schedule Check fedex.com/locate for the list of services offered at each location	Independently owned locations for packaging and shipping services Ship FedEx Express and FedEx Ground packages at most locations Access faxing, copying and other business services *Note:* Rates for processing packages reflect each location's own pricing policies

Find a location.

Go to fedex.com/locate for a FedEx shipping location in your area, or check the FedEx® Mobile app on your phone. Some FedEx Office locations are open 24 hours a day, 7 days a week.

SHIPPING, DROPOFF AND PICKUP LOCATIONS

FedEx ShipSite® at Office Depot® and OfficeMax® locations	FedEx® Drop Box locations	FedEx OnSite locations
Choose from FedEx Express and FedEx Ground U.S. and international shipping services Drop off packages or process them at the counter, purchase packaging supplies, and handle other business needs Available at more than 1,300 Office Depot and OfficeMax locations	More than 35,000 drop boxes in office buildings, shopping malls, FedEx Office locations, airports and other convenient locations Drop off your FedEx Express, FedEx Ground and FedEx Ground Economy shipments Most have a limited quantity of FedEx Express airbills and packaging supplies All offer Monday–Friday pickup, and some also offer pickup on Saturdays No cash, check or credit card payments are accepted	Pick up your FedEx packages at convenient retail locations in your area You can also drop off prepackaged, prelabeled FedEx Express and FedEx Ground U.S. and international shipments Available at nearly 9,000 Walgreens locations, and select Albertsons and Kroger locations, in the U.S. and Puerto Rico

Mobile access and tracking

Details at fedex.com/createlabels and fedex.com/trackingsolutions

MOBILE ACCESS

FedEx® Mobile website

Create shipping labels and manage your shipping on fedex.com right from your mobile phone or web-enabled device

- **Get rates and find locations.** Get rate quotes and estimated delivery times, and find FedEx locations no matter where you are
- **Manage and track.** Request to hold a package at a FedEx location, sign for a FedEx Express package, request a vacation hold or provide other delivery instructions. You can also track the status of your shipments
- **Ship packages.** Create, email and print U.S. domestic and international shipping labels while on the go. Choose Mobile Shipping Label to generate a barcode that can be scanned at a FedEx Office location or FedEx Ship Center
- **Schedule a pickup.** Just enter your address and shipment information, and we'll come to you

FedEx® Mobile apps

Create shipping labels and manage your shipping on the go with FedEx Mobile apps for iPhone® and Android™

- **Get rates and find locations.** Get rate quotes and estimated delivery times, and find FedEx locations no matter where you are
- **Manage and track.** Request to hold a package at a FedEx location, sign for a FedEx Express package, request a vacation hold or provide other delivery instructions. You can also track the status of your shipments and enable text alerts and push notifications to receive delivery-status updates on your phone or Apple Watch® wrist wearable device
- **Ship packages.** Create, email and print U.S. domestic and international shipping labels while on the go. Available for single-piece shipments only
- **Scan barcodes.** Scan the barcode on a FedEx label or door tag to track or manage your shipments
- **Download the apps.** Go to fedex.com/us/mobile or to the Apple® or Google Play™ app stores

SHIPMENT-STATUS UPDATES

FedEx® Tracking at fedex.com

Take advantage of detailed shipment-status updates, search capabilities and other tools that help you manage your shipments:

- Track the status of FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx Ground Economy, FedEx Freight and FedEx Custom Critical shipments
- Track by tracking number, reference number, door tag number, FedEx Office order number or government Transportation Control Number (TCN)
- Enter multiple tracking numbers to track up to 30 shipments at a time
- Receive email or text notifications on the status of your shipments
- Review status updates in a calendar or list view to help you plan more effectively
- Nickname shipments, add personalized notes about shipments and create watch lists for key deliveries
- Filter shipments by reference number, shipment date, company name, shipment exception and other variables
- View, print, email or fax FedEx Signature Proof of Delivery letters
- Export shipment information in CSV or XML formats

FedEx InSight®

Account management tool that lets you request shipment visibility* to additional accounts and addresses

Limited shipment-status tracking solution available for large-volume shippers

Select All Tracking Services from the Tracking tab at fedex.com, then select Access FedEx InSight under FedEx Express or FedEx Ground for more information

*Shipment visibility allows for seamless tracking using FedEx® Advanced Tracking.

Account management

Details at fedex.com/accountmanagement

ONLINE ACCOUNT MANAGEMENT

FedEx® Billing Online

Manage your billing process end to end:

- Schedule and make payments up to 15 days beyond the date you enter payment information via electronic funds transfer (EFT), automatic debit or paper check
- Combine multiple invoices into a single payment
- Review individual shipment details or a complete invoice
- Request invoice adjustments or a review of shipping charges
- Create PDF files of your invoices that you can archive or email

To register, select View & Pay Bill from the Support tab at fedex.com



Open an account.

You can apply for a FedEx account at fedex.com, at a staffed FedEx location or by calling 1.800.463.3339 (say "new account setup"). Then go to the New Customer Center at fedex.com/new.

STREAMLINED INVOICE PROCESSING

FedEx Electronic Data Interchange (EDI)

Integrate your accounts-payable process with electronic FedEx invoice, remittance and adjustment data

Call 1.888.450.1774 or contact your FedEx account executive for more information

CONTROL OVER INBOUND SHIPPING COSTS

FedEx Ground® COLLECT

A payment option that allows you, as the recipient, to be invoiced directly for inbound shipments so you can control costs and avoid charges added by suppliers

Contact your FedEx account executive for more information

MULTIPLE METHODS OF PAYING AND REMITTING FOR ACCOUNT CHARGES[1,2]

Electronic funds transfer or automatic debit	Check or money order	Credit card	Cash
Requires a FedEx account number and prior approval Preferred remittance channels: • FedEx® Billing Online • Electronic data interchange (EDI)	Includes cashier's checks and traveler's checks We do not accept counter checks or third-party checks Preferred remittance channels: • FedEx or customer-provided paper remittance • Electronic data interchange (EDI)	Bill your FedEx account charges directly to a credit card Preferred remittance channels: • FedEx Billing Online • Electronic data interchange (EDI) • Direct bill credit card	Pay with cash Not an available option at some FedEx shipping locations

[1] FedEx® Retail Rates apply to all shipments originating in the U.S. if you pay with cash, check, debit card or credit card instead of using a valid FedEx account number when you ship.
[2] You cannot pay for FedEx SameDay and FedEx International Next Flight shipments with cash, check, traveler's check or money order. Cash is also not accepted for FedEx International MailService shipments.

Find your rate



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Quick tips

Rate tools

FedEx provides several ways for you to calculate your rates. Go to fedex.com/ratefinder to get started. For FedEx SameDay® rate quotes, go to fedexsameday.com and select Rate.

Get a specific rate quote in three easy steps

1. **Enter your shipping information**, including origin, destination and scheduled shipping date.
2. **Enter the package information** and select additional shipment options, if applicable.
3. **Get your rate quote.**

Download rates

- Use this tool if you know the service you want.
- Select the Rate Tools tab at fedex.com/ratefinder.

Get rates on the go

You can also get a rate quote using the FedEx® Mobile apps for iPhone® and Android.™ Go to fedex.com/us/mobile to download FedEx apps. Or go to the Apple® or Google Play™ app stores.

Standard list rate, surcharge and fee changes

For information on FedEx rates, surcharges and fees, or to access FedEx rates online, go to fedex.com/us/shipping-rates.

Rate information online

Go to fedex.com/us/shipping-rates for information on FedEx rates, surcharges and fees, including:

- Changes to FedEx rates, surcharges and fees.
- Other important changes that may affect your shipping rates.
- Access to downloadable rate tables.
- Answers to frequently asked questions.

Standard list rates

The standard list rates in this FedEx Service Guide, which are effective January 4, 2021, supersede the standard list rates shown in the January 6, 2020, FedEx Service Guide.

Surcharge and fee changes

There are changes to FedEx Express and FedEx Ground surcharges and fees. Go to fedex.com/us/shipping-rates or refer to pp. 119–133 for more information on the changes, which are effective January 4, 2021, unless otherwise noted in this guide.

How to calculate your rate

FedEx SameDay and FedEx® International Next Flight have special rate instructions; see pp. 62–66 and 103–106. For information on FedEx One Rate® pricing, see p. 67. You can also view rates online, plus get FedEx® Retail Rates; go to fedex.com/ratefinder and select the Rate Tools tab.

Package services

1. **Find the zone for your destination.** For U.S. shipments, go to fedex.com/ratefinder and select the Rate Tools tab, then enter your origin ZIP code to see which zone your destination ZIP code corresponds to. Or request zone location information by calling 1.800.463.3339.

   Zone tables for U.S. export and U.S. import shipments are on pp. 25–27 (see p. 29 for U.S.-to-Canada zones).

2. **Determine the chargeable weight.** Determine the weight of the package (for FedEx Express® international shipments, determine the weight of the total shipment). Round up to the next-higher pound. Then see Dimensional Weight on p. 125. Your chargeable weight is the greater of the actual weight or the dimensional weight.

   A minimum billable weight may apply for shipments in FedEx Express packaging. See p. 130.

3. **Find your rate.**[2] Turn to the appropriate rate table on pp. 30–58 (FedEx Express U.S. shipments), pp. 69–102 (FedEx Express international shipments) or pp. 110–116 (FedEx Ground® and FedEx Home Delivery® shipments). Next, choose a FedEx® service. Then find your chargeable weight from step 2 above to determine your rate.

   A $4.35 residential surcharge per package will be added to FedEx Home Delivery shipments.

   For FedEx Express multiple-piece shipments, multiweight pricing may apply. See pp. 60–61 (U.S. shipments), p. 86 (Puerto Rico shipments), or pp. 86 and 102 (international shipments) for details.

4. **Determine fees.** See pp. 117–133 for fees and other nontransportation charges that may apply. For FedEx Express U.S. import shipments, call 1.800.463.3339 and say "international services" for service fees applicable from your origin country or territory.

Express freight services[1]

1. **Find the zone for your destination.** For U.S. shipments, go to fedex.com/ratefinder and select the Rate Tools tab, then enter your origin ZIP code to see which zone your destination ZIP code corresponds to. Or request zone location information by calling FedEx Express Freight Customer Service at 1.800.332.0807.

   Zone tables for U.S. export and U.S. import shipments are on p. 28 (see p. 29 for U.S.-to-Canada zones).

2. **Determine the chargeable weight.** For U.S. shipments, first determine the actual weight of each freight handling unit. Round up to the next-higher pound. Second, calculate the dimensional weight of each freight handling unit. See Dimensional Weight on p. 125. Third, determine the chargeable weight for each freight handling unit: Your chargeable weight is the greater of the actual weight or the dimensional weight. Each freight handling unit is subject to a minimum billable weight of 151 lbs. regardless of its actual weight.

   For FedEx International Priority® Freight and FedEx International Economy® Freight shipments, first determine the combined actual weight for all freight handling units. Round up to the next-higher pound. Second, calculate the dimensional weight for the entire shipment. See Dimensional Weight on p. 125. Third, determine the chargeable weight for the entire shipment: Your chargeable weight is the greater of the actual weight or the dimensional weight. The total shipment is subject to a minimum billable weight of 151 lbs. multiplied by the number of freight handling units.

   For all express freight shipments, individual freight handling units typically weigh 151 lbs. or more. Freight handling units exceeding 2,200 lbs. require prior approval.

3. **Find your rate.** Turn to the appropriate rate table on p. 68 (U.S. shipments) or pp. 107–109 (international shipments). Next, choose a FedEx service. For international shipments, determine your service option (door-to-door, dropoff, hold-at-location, or dropoff and hold-at-location). Then find your chargeable weight from step 2 above and multiply it by the per-pound rate.

4. **Determine fees.** See pp. 117–133 for fees and other nontransportation charges that may apply. For FedEx Express® Freight U.S. import shipments, call 1.800.332.0807 for service fees applicable from your origin country or territory.

[1] Excludes FedEx International Premium®. See p. 109.

[2] If a federal value-added, consumption or similar tax is applicable to your shipment, we reserve the right to add that amount to your shipping charges without notice. We pay any applicable federal excise tax on the air transportation portion of our service.

International express package zones: U.S. export and U.S. import

See p. 29 for Canada zones.

Determine international express package rates

1. Find the zone for your destination or origin in the tables on pp. 25–27. For shipments to Canada, refer to the postal code table on p. 29.
2. Determine your total shipment weight.
3. Choose the service you wish to use.
4. For U.S. export shipments, go to pp. 69–86 to determine your door-to-door rate for the service you choose. U.S. import rates are on pp. 87–102.

There is no FedEx® Envelope or FedEx® Pak pricing for FedEx International Economy. The FedEx International Economy 1-lb. rate will apply for items in any packaging up to 1 lb.

IF = FedEx International First®
IP = FedEx International Priority®
IE = FedEx International Economy®
✔ = Service available

Destination (U.S. export)/ Origin (U.S. import)	Services							
	U.S. export				U.S. import			
	Zone[1]	IF	IP	IE	Zone[1]	IF	IP	IE
Afghanistan	M	–	✔	✔	M	✔	✔	✔
Albania	M	–	✔	✔	M	✔	✔	✔
Algeria	M	–	✔	✔	M	✔	✔	–
American Samoa	M	–	✔	✔	M	✔	✔	–
Andorra	H	–	✔	✔	H	✔	✔	–
Angola	M	–	✔	✔	M	✔	✔	–
Anguilla	I	–	✔	✔	I	✔	✔	✔
Antigua	I	–	✔	✔	I	✔	✔	✔
Argentina	L	–	✔	✔	L	✔	✔	✔
Armenia	M	–	✔	✔	M	✔	✔	–
Aruba	I	–	✔	✔	I	✔	✔	✔
Australia	J	✔	✔	✔	J	✔	✔	✔
Austria	H	✔	✔	✔	H	✔	✔	✔
Azerbaijan	M	–	✔	✔	M	✔	✔	–
Azores (Portugal)	H	–	✔	✔	H	–	✔	–
Bahamas	I	–	✔	✔	I	✔	✔	✔
Bahrain	K	–	✔	✔	K	✔	✔	✔
Bangladesh	O	–	✔	✔	O	✔	✔	–
Barbados	I	–	✔	✔	I	✔	✔	✔
Barbuda	I	–	✔	✔	I	✔	✔	✔
Belarus	M	–	✔	✔	M	✔	✔	–
Belgium	D	✔	✔	✔	D	✔	✔	✔
Belize	L	–	✔	✔	L	✔	✔	–
Benin	M	–	✔	✔	M	✔	✔	–
Bermuda	I	–	✔	✔	I	✔	✔	✔
Bhutan	O	–	✔	✔	O	✔	✔	–
Bolivia	L	–	✔	✔	L	✔	✔	✔
Bonaire	I	–	✔	✔	I	✔	✔	✔
Bosnia-Herzegovina	M	–	✔	✔	M	✔	✔	–
Botswana	M	–	✔	✔	M	✔	✔	–
Brazil	L	✔	✔	✔	L	✔	✔	✔
British Virgin Islands	I	–	✔	✔	I	✔	✔	✔
Brunei	K	–	✔	✔	K	✔	✔	–
Bulgaria	E	–	✔	✔	E	✔	✔	–
Burkina Faso	M	–	✔	✔	M	✔	✔	–
Burundi	M	–	✔	✔	M	✔	✔	–
Cambodia	M	–	✔	✔	M	✔	✔	–
Cameroon	M	–	✔	✔	M	✔	✔	–
Canada (see p. 29)	A or B	✔	✔	✔	A	✔	✔	✔
Cape Verde	M	–	✔	✔	M	✔	✔	–
Cayman Islands	I	–	✔	✔	I	✔	✔	✔
Central African Republic[2]	M	Suspended[2]			M	Suspended[2]		
Chad	M	–	✔	✔	M	✔	✔	–
Channel Islands (U.K.)	D	–	✔	✔	D	✔	✔	✔
Chile	L	–	✔	✔	L	✔	✔	✔
China	N	✔	✔	✔	N	✔	✔	✔
Colombia	L	✔	✔	✔	L	✔	✔	✔
Comoros		Not served				Not served		
Congo	M	–	✔	✔	M	✔	✔	–
Cook Islands	M	–	✔	✔	M	–	✔	–
Costa Rica	L	–	✔	✔	L	✔	✔	✔

[1] Country/territory and zone alignments are subject to change without notice.
[2] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

International express package zones: U.S. export and U.S. import

See p. 29 for Canada zones.

IF = FedEx International First
IP = FedEx International Priority
IE = FedEx International Economy
✔ = Service available

Destination (U.S. export)/ Origin (U.S. import)	Services							
	U.S. export				U.S. import			
	Zone[1]	IF	IP	IE	Zone[1]	IF	IP	IE
Crimea, Region of		Not served				Not served		
Croatia	M	–	✔	✔	M	✔	✔	–
Cuba		Not served				Not served		
Curaçao	I	–	✔	✔	I	✔	✔	✔
Cyprus	K	–	✔	✔	K	✔	✔	–
Czech Republic	E	✔	✔	✔	E	✔	✔	✔
Democratic Republic of Congo	M	–	✔	✔	M	✔	✔	–
Denmark	H	✔	✔	✔	H	✔	✔	✔
Djibouti	M	–	✔	✔	M	✔	✔	–
Dominica	I	–	✔	✔	I	✔	✔	✔
Dominican Republic	I	–	✔	✔	I	✔	✔	✔
East Timor	M	–	✔	✔	M	–	✔	–
Ecuador	L	–	✔	✔	L	✔	✔	✔
Egypt	K	–	✔	✔	K	✔	✔	–
El Salvador	L	–	✔	✔	L	✔	✔	✔
England (U.K.)	D	✔	✔	✔	D	✔	✔	✔
Equatorial Guinea[2]	M	Suspended[2]			M	Suspended[2]		
Eritrea	M	–	✔	✔	M	✔	✔	–
Estonia	E	–	✔	✔	E	✔	✔	✔
Ethiopia	M	–	✔	✔	M	✔	✔	–
Falkland Islands		Not served				Not served		
Faroe Islands	H	–	✔	✔	H	–	✔	–
Fiji	M	–	✔	✔	M	✔	✔	–
Finland	H	–	✔	✔	H	✔	✔	✔
France	D	✔	✔	✔	D	✔	✔	✔
French Guiana	L	–	✔	✔	L	✔	✔	✔
French Polynesia	M	–	✔	✔	M	✔	✔	–
Gabon	M	–	✔	✔	M	✔	✔	–
Gambia	M	–	✔	✔	M	✔	✔	–
Georgia	M	–	✔	✔	M	✔	✔	–
Germany	D	✔	✔	✔	D	✔	✔	✔
Ghana	M	–	✔	✔	M	✔	✔	–
Gibraltar	E	–	✔	✔	E	✔	✔	–
Greece	H	–	✔	✔	H	✔	✔	–
Greenland	H	–	✔	✔	H	–	✔	–
Grenada	I	–	✔	✔	I	✔	✔	–
Guadeloupe	I	–	✔	✔	I	✔	✔	✔
Guam	J	–	✔	✔	J	✔	✔	–
Guatemala	L	–	✔	✔	L	✔	✔	✔
Guinea	M	–	✔	✔	M	✔	✔	–
Guinea-Bissau[2]	M	Suspended[2]			M	Suspended[2]		
Guyana	L	–	✔	✔	L	✔	✔	✔
Haiti	I	–	✔	✔	I	✔	✔	✔
Honduras	L	–	✔	✔	L	✔	✔	✔
Hong Kong SAR, China	F	–	✔	✔	F	✔	✔	✔
Hungary	E	✔	✔	✔	E	✔	✔	✔
Iceland	H	–	✔	✔	H	✔	✔	–
India	O	✔	✔	✔	O	✔	✔	✔
Indonesia	J	–	✔	✔	J	✔	✔	✔

Destination (U.S. export)/ Origin (U.S. import)	Services							
	U.S. export				U.S. import			
	Zone[1]	IF	IP	IE	Zone[1]	IF	IP	IE
Iran		Not served				Not served		
Iraq	M	–	✔	✔	M	✔	✔	✔
Ireland, Northern (U.K.)	D	–	✔	✔	D	✔	✔	✔
Ireland, Republic of	D	✔	✔	✔	D	✔	✔	✔
Israel	K	–	✔	✔	K	✔	✔	–
Italy	D	✔	✔	✔	D	✔	✔	✔
Ivory Coast	M	–	✔	✔	M	✔	✔	–
Jamaica	I	–	✔	✔	I	✔	✔	✔
Japan	G	✔	✔	✔	G	✔	✔	✔
Johnston Island		Not served				Not served		
Jordan	K	–	✔	✔	K	✔	✔	–
Kazakhstan	M	–	✔	✔	M	✔	✔	–
Kenya	M	–	✔	✔	M	✔	✔	–
Kiribati		Not served				Not served		
Korea, North		Not served				Not served		
Korea, South	G	–	✔	✔	G	✔	✔	✔
Kuwait	K	–	✔	✔	K	✔	✔	✔
Kyrgyzstan	M	–	✔	✔	M	✔	✔	–
Laos	M	–	✔	✔	M	✔	✔	–
Latvia	E	–	✔	✔	E	✔	✔	✔
Lebanon	K	–	✔	✔	K	–	–	–
Lesotho	M	–	✔	✔	M	✔	✔	–
Liberia	M	–	✔	✔	M	✔	✔	–
Libya	M	–	✔	✔	M	✔	✔	–
Liechtenstein	H	–	✔	✔	H	✔	✔	–
Lithuania	E	–	✔	✔	E	✔	✔	✔
Luxembourg	D	✔	✔	✔	D	✔	✔	✔
Macau SAR, China	J	–	✔	✔	J	✔	✔	–
Macedonia	M	–	✔	✔	M	✔	✔	–
Madagascar	M	–	✔	✔	M	✔	✔	–
Madeira (Portugal)	H	–	✔	✔	H	–	✔	–
Malawi	M	–	✔	✔	M	✔	✔	–
Malaysia	J	–	✔	✔	J	✔	✔	✔
Maldives, Republic of	O	–	✔	✔	O	✔	✔	–
Mali	M	–	✔	✔	M	✔	✔	–
Malta	H	–	✔	✔	H	✔	✔	–
Marshall Islands	M	–	✔	✔	M	–	✔	–
Martinique	I	–	✔	✔	I	✔	✔	✔
Mauritania	M	–	✔	✔	M	✔	✔	–
Mauritius	M	–	✔	✔	M	✔	✔	–
Mayotte Island		Not served				Not served		
Mexico	C	✔	✔	✔	C	✔	✔	✔
Micronesia	M	–	✔	✔	M	–	✔	–
Moldova	M	–	✔	✔	M	✔	✔	–
Monaco	D	–	✔	✔	D	✔	✔	–
Mongolia	M	–	✔	✔	M	✔	✔	–
Montenegro	M	–	✔	✔	M	✔	✔	–
Montserrat	I	–	✔	✔	I	✔	✔	✔
Morocco	M	–	✔	✔	M	✔	✔	–
Mozambique	M	–	✔	✔	M	✔	✔	–

[1] Country/territory and zone alignments are subject to change without notice.

[2] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

International express package zones: U.S. export and U.S. import

See p. 29 for Canada zones.

IF = FedEx International First
IP = FedEx International Priority
IE = FedEx International Economy
✔ = Service available

Destination (U.S. export)/ Origin (U.S. import)	Services							
	U.S. export				U.S. import			
	Zone[1]	IF	IP	IE	Zone[1]	IF	IP	IE
Myanmar (Burma)		Not served				Not served		
Namibia	M	–	✔	✔	M	✔	✔	–
Nauru		Not served				Not served		
Nepal	O	–	✔	✔	O	✔	✔	–
Netherlands (Holland)	D	✔	✔	✔	D	✔	✔	✔
New Caledonia	M	–	✔	✔	M	✔	✔	–
New Zealand	J	–	✔	✔	J	✔	✔	✔
Nicaragua	L	–	✔	✔	L	✔	✔	✔
Niger	M	–	✔	✔	M	✔	✔	–
Nigeria	M	–	✔	✔	M	✔	✔	–
Niue		Not served				Not served		
Norway	H	–	✔	✔	H	✔	✔	✔
Oman	K	–	✔	✔	K	✔	✔	–
Pakistan	O	–	✔	✔	O	✔	✔	–
Palau	M	–	✔	✔	M	–	✔	–
Palestine Autonomous	K	–	✔	✔	K	–	✔	–
Panama	L	–	✔	✔	L	✔	✔	✔
Papua New Guinea	M	–	✔	✔	M	–	✔	–
Paraguay	L	–	✔	✔	L	✔	✔	✔
Peru	L	–	✔	✔	L	✔	✔	✔
Philippines	J	–	✔	✔	F	✔	✔	✔
Poland	E	✔	✔	✔	E	✔	✔	✔
Portugal	H	–	✔	✔	H	✔	✔	–
Puerto Rico (see p. 66)		✔	✔	✔		✔	✔	✔
Qatar	K	–	✔	✔	K	✔	✔	–
Reunion Island	M	–	✔	✔	M	✔	✔	–
Romania	E	–	✔	✔	E	✔	✔	–
Russia	E	–	✔	✔	E	✔	✔	–
Rwanda	M	–	✔	✔	M	✔	✔	–
Saba	I	–	✔	✔	I	✔	✔	–
St. Barthelemy	I	–	✔	✔	I	✔	✔	✔
St. Croix (U.S. Virgin Islands)	I	–	✔	✔	I	✔	✔	✔
St. Eustatius	I	–	✔	✔	I	✔	✔	✔
St. Helena		Not served				Not served		
St. John (U.S. Virgin Islands)	I	–	✔	✔	I	✔	✔	–
St. Kitts and Nevis	I	–	✔	✔	I	✔	✔	✔
St. Lucia	I	–	✔	✔	I	✔	✔	✔
St. Maarten/St. Martin	I	–	✔	✔	I	✔	✔	✔
St. Pierre and Miquelon		Not served				Not served		
St. Thomas (U.S. Virgin Islands)	I	–	✔	✔	I	✔	✔	✔
St. Vincent	I	–	✔	✔	I	✔	✔	✔
Saipan	M	–	✔	✔	M	✔	✔	–
Samoa	M	–	✔	✔	M	✔	✔	–
San Marino	D	–	✔	✔	D	✔	✔	✔
Sao Tome and Principe		Not served				Not served		
Saudi Arabia	K	–	✔	✔	K	✔	✔	–

Destination (U.S. export)/ Origin (U.S. import)	Services							
	U.S. export				U.S. import			
	Zone[1]	IF	IP	IE	Zone[1]	IF	IP	IE
Scotland (U.K.)	D	–	✔	✔	D	✔	✔	✔
Senegal	M	–	✔	✔	M	✔	✔	–
Serbia	M	–	✔	✔	M	✔	✔	–
Seychelles	M	–	✔	✔	M	✔	✔	–
Sierra Leone[2]	M	Suspended[2]			M	Suspended[2]		
Singapore	F	✔	✔	✔	J	✔	✔	✔
Slovak Republic	E	–	✔	✔	E	✔	✔	–
Slovenia	E	–	✔	✔	E	✔	✔	–
Solomon Islands		Not served				Not served		
Somalia		Not served				Not served		
South Africa	E	–	✔	✔	E	✔	✔	–
South Sudan		Not served				Not served		
Spain	H	✔	✔	✔	H	✔	✔	✔
Sri Lanka	O	–	✔	✔	O	✔	✔	–
Sudan		Not served				Not served		
Suriname	L	–	✔	✔	L	✔	✔	✔
Swaziland	M	–	✔	✔	M	✔	✔	–
Sweden	H	✔	✔	✔	H	✔	✔	✔
Switzerland	H	✔	✔	✔	H	✔	✔	✔
Syria[2]	K	Suspended[2]			K	Suspended[2]		
Taiwan, China	F	–	✔	✔	P	✔	✔	✔
Tajikistan		Not served				Not served		
Tanzania	M	–	✔	✔	M	✔	✔	–
Thailand	J	–	✔	✔	J	✔	✔	✔
Togo	M	–	✔	✔	M	✔	✔	–
Tokelau Islands		Not served				Not Served		
Tonga	M	–	✔	✔	M	–	✔	–
Trinidad and Tobago	I	–	✔	✔	I	✔	✔	✔
Tunisia	M	–	✔	✔	M	✔	✔	–
Turkey	K	–	✔	✔	K	✔	✔	✔
Turkmenistan[2]	M	Suspended[2]			M	Suspended[2]		
Turks and Caicos Islands	I	–	✔	✔	I	✔	✔	✔
Tuvalu		Not served				Not served		
Uganda	M	–	✔	✔	M	✔	✔	–
Ukraine	M	–	✔	✔	M	✔	✔	–
United Arab Emirates	K	–	✔	✔	K	✔	✔	✔
Uruguay	L	–	✔	✔	L	✔	✔	–
U.S. Virgin Islands	I	–	✔	✔	I	✔	✔	✔
Uzbekistan	M	–	✔	✔	M	✔	✔	–
Vanuatu	M	–	✔	✔	M	–	✔	–
Vatican City	D	–	✔	✔	D	–	✔	✔
Venezuela	L	–	✔	✔	L	✔	✔	✔
Vietnam	J	–	✔	✔	J	✔	✔	✔
Wake Islands		Not served				Not served		
Wales (U.K.)	D	–	✔	✔	D	✔	✔	✔
Wallis and Futuna	M	–	✔	✔	M	–	✔	–
Yemen Arab Republic[2]	K	Suspended[2]			K	Suspended[2]		
Zambia	M	–	✔	✔	M	✔	✔	–
Zimbabwe	M	–	✔	✔	M	✔	✔	–

[1] Country/territory and zone alignments are subject to change without notice.

[2] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

International express freight zones: U.S. export and U.S. import

See p. 29 for Canada zones.

Determine international express freight rates

1. Find the zone for your destination or origin in the table at right. For FedEx International Priority Freight and FedEx International Economy Freight shipments to Canada, refer to the postal code table on p. 29.
2. Determine your total shipment weight (round up to the next-higher pound) and service option (door-to-door, dropoff, hold-at-location, or dropoff and hold-at-location).
3. Choose the service you wish to use.
4. For U.S. export shipments, go to p. 107 and multiply the per-pound rate by total shipment weight. U.S. import rates are on p. 108.

IPF = FedEx International Priority® Freight
IEF = FedEx International Economy® Freight
✔ = Service available

[1] Country/territory and zone alignments are subject to change without notice.

[2] FedEx does not provide customs clearance or door-to-door delivery for these freight services to this country/territory. FedEx International Broker Select® and Hold at Location are available.

[3] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

Destination (U.S. export) / Origin (U.S. import)	Services					
	U.S. export			U.S. import		
	Zone[1]	IPF	IEF	Zone[1]	IPF	IEF
Afghanistan	M	✔	✔	M	✔	✔
Algeria	M	✔	✔	M	✔	–
Angola	M	✔	✔	M	✔	–
Antigua[2]	I	✔	✔	I	–	–
Argentina	L	✔	✔	L	✔	✔
Aruba[2]	I	✔	✔	I	–	–
Australia	J	✔	✔	J	✔	✔
Austria	H	✔	✔	H	✔	✔
Bahamas[2]	I	✔	✔	I	✔	✔
Bahrain	K	✔	✔	K	✔	✔
Bangladesh	O	✔	✔	O	✔	✔
Barbados[2]	I	✔	✔	I	✔	✔
Belgium	D	✔	✔	D	✔	✔
Belize	L	✔	✔	L	–	–
Bermuda[2]	I	✔	✔	I	✔	✔
Bosnia-Herzegovina	M	✔	✔	M	✔	–
Brazil	L	✔	✔	L	✔	✔
Bulgaria	E	✔	✔	E	✔	–
Burundi	M	✔	✔	M	✔	–
Canada (see p. 29)	A or B	✔	✔	A	✔	✔
Cayman Islands[2]	I	✔	✔	I	–	–
Chile	L	✔	✔	L	✔	✔
China	N	✔	✔	N	✔	✔
Colombia	L	✔	✔	L	✔	✔
Costa Rica	L	✔	✔	L	✔	✔
Croatia	M	✔	✔	M	✔	✔
Curaçao[2]	M	✔	✔	M	–	–
Cyprus	K	✔	✔	K	✔	–
Czech Republic	E	✔	✔	E	✔	✔
Denmark	H	✔	✔	H	✔	✔
Djibouti	M	✔	✔	M	✔	–
Dominican Republic	I	✔	✔	I	✔	✔
Ecuador	L	✔	✔	L	✔	✔
Egypt	K	✔	✔	K	✔	–
El Salvador	L	✔	✔	L	✔	✔
England (U.K.)	D	✔	✔	D	✔	✔
Estonia	E	✔	✔	E	✔	✔
Ethiopia	M	✔	✔	M	✔	–
Finland	H	✔	✔	H	✔	✔
France	D	✔	✔	D	✔	✔
Germany	D	✔	✔	D	✔	✔
Ghana	M	✔	✔	M	✔	–
Greece	H	✔	✔	H	✔	✔
Grenada[2]	I	✔	✔	I	–	–
Guam	J	✔	✔	J	✔	–
Guatemala	L	✔	✔	L	✔	✔
Guyana	L	✔	✔	L	–	–
Haiti	I	✔	✔	I	–	–
Honduras	L	✔	✔	L	✔	✔
Hong Kong SAR, China	F	✔	✔	F	✔	✔
Hungary	E	✔	✔	E	✔	✔
Iceland	H	✔	✔	H	✔	–
India	O	✔	✔	O	✔	✔
Indonesia	J	✔	✔	J	✔	✔
Iraq	M	✔	✔	M	✔	✔
Ireland, Northern (U.K.)	D	✔	✔	D	✔	✔
Ireland, Republic of	D	✔	✔	D	✔	✔
Israel	K	✔	✔	K	✔	✔
Italy	D	✔	✔	D	✔	✔
Jamaica	I	✔	✔	I	✔	✔
Japan	G	✔	✔	G	✔	✔
Jordan	K	✔	✔	K	✔	–
Kazakhstan	M	✔	✔	M	✔	–
Kenya	M	✔	✔	M	✔	✔
Korea, South	G	✔	✔	G	✔	✔
Kuwait	K	✔	✔	K	✔	✔
Kyrgyzstan	M	✔	–	M	✔	–
Latvia	E	✔	✔	E	✔	✔
Lebanon	K	✔	✔	K	–	–
Libya	M	✔	✔	M	✔	–
Lithuania	E	✔	✔	E	✔	✔

Destination (U.S. export) / Origin (U.S. import)	Services					
	U.S. export			U.S. import		
	Zone[1]	IPF	IEF	Zone[1]	IPF	IEF
Luxembourg	D	✔	✔	D	✔	✔
Macau SAR, China	J	✔	✔	J	✔	✔
Madagascar	M	✔	–	M	–	–
Malaysia	J	✔	✔	J	✔	✔
Mali	M	✔	–	M	–	–
Malta	H	✔	–	H	✔	–
Mauritius	M	✔	✔	M	✔	–
Mexico	C	✔	✔	C	✔	✔
Monaco	D	✔	–	D	–	–
Morocco	M	✔	✔	M	✔	–
Namibia	M	✔	✔	M	✔	✔
Nepal	O	✔	✔	O	✔	–
Netherlands (Holland)	D	✔	✔	D	✔	✔
New Zealand	J	✔	✔	J	✔	✔
Nicaragua	L	✔	✔	L	✔	✔
Niger	M	✔	–	M	–	–
Nigeria	M	✔	✔	M	✔	–
Norway	H	✔	✔	H	✔	✔
Oman	K	✔	✔	K	✔	✔
Pakistan	O	✔	✔	O	✔	–
Palestine Autonomous	K	✔	✔	K	✔	–
Panama	L	✔	✔	L	✔	✔
Peru	L	✔	✔	L	✔	✔
Philippines	J	✔	✔	F	✔	✔
Poland	E	✔	✔	E	✔	✔
Portugal	H	✔	✔	H	✔	✔
Puerto Rico (see p. 107)		✔	✔		✔	✔
Qatar	K	✔	✔	K	✔	–
Romania	E	✔	✔	E	✔	–
Russia	E	–	–	E	✔	–
Rwanda	M	✔	✔	M	✔	–
Saudi Arabia	K	✔	✔	K	✔	✔
St. Croix[2] (U.S. Virgin Islands)	I	✔	✔	I	–	–
St. Kitts and Nevis[2]	I	✔	✔	I	✔	✔
St. Lucia[2]	I	✔	✔	I	–	–
St. Maarten/St. Martin[2]	I	✔	✔	I	–	–
St. Thomas[2] (U.S. Virgin Islands)	I	✔	✔	I	–	–
San Marino	D	✔	✔	D	✔	✔
Scotland (U.K.)	D	✔	✔	D	✔	✔
Serbia	M	✔	✔	M	✔	–
Seychelles	M	✔	✔	M	✔	–
Singapore	F	✔	✔	J	✔	✔
Slovak Republic	E	✔	✔	E	✔	–
Slovenia	E	✔	✔	E	✔	✔
South Africa	E	✔	✔	E	✔	✔
Spain	H	✔	✔	H	✔	✔
Sri Lanka	O	✔	✔	O	✔	–
Swaziland	M	✔	✔	M	✔	✔
Sweden	H	✔	✔	H	✔	✔
Switzerland	H	✔	✔	H	✔	✔
Taiwan, China	F	✔	✔	P	✔	✔
Tanzania	M	✔	✔	M	✔	–
Thailand	J	✔	✔	J	✔	✔
Trinidad and Tobago[2]	I	✔	✔	I	✔	✔
Turkey	K	✔	✔	K	✔	✔
Turks and Caicos Islands[2]	I	✔	✔	I	–	–
Uganda	M	✔	✔	M	✔	–
Ukraine	M	✔	✔	M	✔	–
United Arab Emirates	K	✔	✔	K	✔	✔
Uruguay[2]	L	✔	✔	L	✔	✔
U.S. Virgin Islands[2]	I	✔	✔	I	–	–
Uzbekistan	M	✔	✔	M	✔	–
Vatican City	D	✔	✔	D	✔	✔
Venezuela	L	–	–	L	–	–
Vietnam	J	✔	✔	J	✔	✔
Wales (U.K.)	D	✔	✔	D	✔	✔
Yemen Arab Republic[3]	K	Suspended[3]		K	Suspended[3]	
Zambia	M	✔	✔	M	✔	✔
Zimbabwe	M	✔	✔	M	✔	–

Canada zones: U.S. export

These zones apply for shipments to Canada via FedEx International First, FedEx International Priority, FedEx International Economy,[1] FedEx International Priority Freight, FedEx International Economy Freight and FedEx International Ground.®

Determine FedEx Express rates

Zone A is for markets such as Calgary, Hull, Kitchener, Montreal, Niagara, Oshawa, Ottawa, Toronto, Vancouver, Windsor and Winnipeg. Zone B is for more-remote locations.

1. Find the zone for your destination postal code in Canada in the table below.
2. Determine your total shipment weight. For FedEx International Priority Freight and FedEx International Economy Freight, determine your service option (door-to-door, dropoff, hold-at-location, or dropoff and hold-at-location).
3. Go to pp. 71–72 to determine FedEx International First, FedEx International Priority and FedEx International Economy door-to-door rates. Go to p. 107 to determine FedEx International Priority Freight and FedEx International Economy Freight rates.

Determine FedEx International Ground rates

1. Find the zone for your destination postal code in Canada in the table below.
2. Determine your package weight.
3. Go to p. 116 to determine your door-to-door rate.

Destination	Zone[2] Express	Zone[2] Ground
Newfoundland		
A0A–A9Z	B	54
Nova Scotia		
B0A–B9Z	B	54
Prince Edward Island		
C0A–C9Z	B	54
New Brunswick		
E0A–E9Z	B	54
Quebec (Express)		
G0A–G9Z	B	
H0A–H9Z	A	
J0A–J2W	B	
J2X–J3G	A	
J3H–J3K	B	
J3L–J3N	A	
J3P–J3T	B	
J3V–J4Z	A	
J5A–J6H	B	
J6J–J6R	A	
J6S–J6V	B	
J6W–J7R	A	
J7S–J8N	B	
J8P–J9C	A	
J9E–J9Z	B	
Quebec (Ground)		
G0A		51
G0B–G0L		54
G0M–G0S		51
G0T–G0W		54
G0X–G3K		51
G3L–G4Z		54
G5A		51
G5B–G5T		54
G5V–G6Z		51
G7A–G8S		54
G8T–H0L		51
H0M		54
H0N–J0L		51
J0M		54
J0N–J0V		51
J0W–J0Z		54
J1A–J9C		51
J9E		54
J9G–J9J		51
J9K–J9Z		54
Ontario (Express)		
K0A–K0Z	B	
K1A–K2R	A	
K2S–L0H	B	
L0J	A	
L0K–L0N	B	
L0P	A	
L0R–L1E	B	
L1G–L1Z	A	
L2A–L2C	B	
L2E–L2W	A	
L2X–L3N	B	
L3P–L3T	A	
L3V–L3W	B	
L3X–L9T	A	
L9V–L9Z	B	
M0A–M9Z	A	
N0A–N1Z	B	
N2A–N2V	A	
N2W–N5T	B	
N5V–N6N	A	
N6P–N8M	B	
N8N–N9K	A	
N9L–P9Z	B	
Ontario (Ground)		
K0A–K0H		51
K0J		54
K0K–K7T		51
K7V–K8H		54
K8J–N9Z		51
P0A–P9Z		54
Manitoba		
R0A–R2B	B	54
R2C–R4A	A	51
R4B–R9Z	B	54
Saskatchewan (Express)		
S0A–S9Z	B	
Saskatchewan (Ground)		
S0A–S4M		54
S4N–S4Z		51
S5A–S7G		54
S7H–S7V		51
S7W–S9Z		54
Alberta (Express)		
T0A–T1X	B	
T1Y–T3L	A	
T3M–T9Z	B	
Alberta (Ground)		
T0A–T0B		54
T0C		51
T0E–T1X		54
T1Y–T6V		51
T6X–T7W		54
T7X–T8N		51
T8P–T8Z		54
T9A–T9E		51
T9G–T9Z		54
British Columbia (Express)		
V0A–V1L	B	
V1M	A	
V1N–V2V	B	
V2W–V3E	A	
V3G	B	
V3H–V4S	A	
V4T	B	
V4V–V7Z	A	
V8A–V9Z	B	
British Columbia (Ground)		
V0A–V0L		54
V0M		51
V0N–V1L		54
V1M		51
V1N–V2V		54
V2W–V3E		51
V3G		54
V3H–V7Z		51
V8A–V8K		54
V8L–V9E		51
V9G–V9Z		54
Northwest Territories, Nunavut and Yukon		
X0A–Y9Z	B	54

Note: Canada postal code sequences vary by FedEx Express and FedEx Ground zone.

[1] There is no FedEx Envelope or FedEx Pak pricing for FedEx International Economy. The FedEx International Economy 1-lb. rate will apply for items in any packaging up to 1 lb.

[2] Country/territory and zone alignments are subject to change without notice.

U.S. express package rates: Zone 2[1]

Shipments moving generally 0–150 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[5]
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
	FedEx® Envelope up to 8 oz.	$ 57.33	$ 26.33	$ 25.81	$ 20.36	**	**
	FedEx® Pak	*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 62.76	$ 31.76	$ 29.05	$ 21.48	$ 20.04	$ 17.82
	2 lbs.	63.18	32.18	30.98	21.86	20.85	18.14
	3	66.11	35.11	33.67	22.22	21.20	19.27
	4	69.31	38.31	36.32	22.89	21.84	19.60
	5	69.63	38.63	36.96	23.56	22.50	19.94
	6	75.27	44.27	39.01	24.58	23.47	21.55
	7	75.84	44.84	40.27	25.63	24.46	21.90
	8	76.04	45.04	42.39	26.66	25.44	22.72
	9	76.24	45.24	43.84	28.07	26.74	22.92
	10	76.64	45.64	44.06	29.40	26.96	23.14
	11	84.62	53.62	47.23	30.72	29.33	27.51
	12	85.88	54.88	48.81	33.35	30.88	28.12
	13	86.08	55.08	49.35	34.63	33.06	30.66
	14	87.21	56.21	51.26	36.34	34.70	30.99
	15	87.41	56.41	53.23	38.88	36.02	31.19
	16	91.08	60.08	54.36	40.73	36.87	33.07
	17	94.52	63.52	55.53	41.02	38.00	33.27
	18	95.03	64.03	58.82	43.77	39.27	36.29
	19	95.45	64.45	60.40	44.05	40.82	37.23
	20	95.79	64.79	61.52	44.27	42.24	37.43
	21	98.61	67.61	63.18	48.62	44.20	38.50
	22	101.71	70.71	65.40	49.19	45.56	41.27
	23	102.10	71.10	66.52	51.58	46.68	42.85
	24	103.99	72.99	68.17	53.58	47.75	43.05
	25	104.36	73.36	69.09	53.78	49.30	43.26
	26	108.86	77.86	69.29	55.42	50.78	47.29
	27	109.32	78.32	72.44	56.32	52.40	48.82
	28	110.96	79.96	72.76	57.70	54.08	50.30
	29	111.36	80.36	74.16	60.64	55.48	50.50
	30	111.73	80.73	77.54	62.46	55.70	50.70
	31	114.80	83.80	78.98	62.90	55.92	52.99
	32	117.19	86.19	80.62	63.10	56.16	54.01
	33	119.25	88.25	82.40	65.63	60.80	55.52
	34	121.14	90.14	83.83	67.68	62.70	56.62
	35	123.07	92.07	86.22	69.05	63.97	57.72
	36	126.88	95.88	86.76	71.35	64.97	59.36
	37	127.28	96.28	86.96	71.58	66.17	59.68
	38	127.51	96.51	88.49	74.30	67.28	60.14
	39	127.89	96.89	90.74	76.33	69.42	60.34
	40	128.13	97.13	94.85	76.89	69.64	60.69
	41	132.42	101.42	96.48	80.27	73.02	67.69
	42	133.90	102.90	98.27	83.48	74.21	68.93
	43	136.66	105.66	99.91	83.82	75.76	70.27
	44	139.04	108.04	101.63	84.72	77.04	70.79
	45	144.18	113.18	103.28	84.95	77.38	70.99
	46	147.27	116.27	104.84	85.17	79.78	71.19
	47	148.96	117.96	107.08	88.91	80.02	71.39
	48	149.16	118.16	108.66	90.68	81.69	71.59
	49	149.36	118.36	110.31	90.88	81.91	71.79

[1] For FedEx Express Multiweight® per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.
* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
** One-pound rate applies.

U.S. express package rates: Zone 2[1]

Shipments moving generally 0–150 miles from origin to destination anywhere in the contiguous U.S.

	Delivery Commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[5]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 150.04	$ 119.04	$ 112.48	$ 91.83	$ 82.13	$ 72.12
	51	163.45	132.45	114.07	97.06	82.89	78.69
	52	165.47	134.47	116.36	103.71	88.75	79.35
	53	166.93	135.93	118.48	104.38	90.52	82.40
	54	167.35	136.35	120.03	104.83	91.80	82.86
	55	167.85	136.85	122.36	105.27	93.49	83.26
	56	177.77	146.77	124.60	105.77	94.24	83.66
	57	179.03	148.03	127.29	108.48	94.68	84.06
	58	179.46	148.46	128.21	108.95	95.12	84.46
	59	179.87	148.87	128.61	111.47	95.56	84.86
	60	180.30	149.30	129.35	112.19	96.00	86.39
	61	188.08	157.08	129.75	112.59	96.44	88.61
	62	189.89	158.89	130.17	112.99	96.88	90.06
	63	190.34	159.34	138.48	115.97	97.32	92.87
	64	198.33	167.33	143.30	119.97	103.42	93.27
	65	199.13	168.13	147.64	120.37	107.30	93.67
	66	199.56	168.56	150.34	120.77	107.74	94.07
	67	201.18	170.18	152.52	121.19	108.18	94.47
	68	205.01	174.01	153.31	121.63	108.62	94.87
	69	205.42	174.42	153.71	122.10	109.06	95.27
	70	205.85	174.85	161.28	122.50	109.50	97.62
	71	210.84	179.84	164.36	125.27	116.15	98.06
	72	212.00	181.00	164.76	129.37	116.82	100.37
	73	212.42	181.42	165.47	129.78	117.22	100.77
	74	212.85	181.85	166.13	130.29	117.62	101.17
	75	213.70	182.70	175.57	131.09	118.42	102.05
	76	223.12	192.12	176.52	140.46	120.68	103.33
	77	224.07	193.07	179.39	141.40	121.56	104.13
	78	224.92	193.92	180.30	142.29	122.44	104.93
	79	225.76	194.76	181.10	143.18	123.33	105.73
	80	226.61	195.61	181.97	143.98	124.21	106.53
	81	233.34	202.34	182.77	144.78	128.51	107.33
	82	234.19	203.19	194.92	145.85	129.77	111.15
	83	235.04	204.04	196.14	149.36	131.51	111.95
	84	235.88	204.88	196.94	151.23	132.39	112.75
	85	236.74	205.74	197.74	152.03	138.50	113.55
	86	248.07	217.07	202.03	152.83	139.39	114.35
	87	249.22	218.22	203.03	153.63	140.27	115.15
	88	250.07	219.07	203.86	154.78	141.15	115.95
	89	250.92	219.92	210.57	155.58	142.03	116.75
	90	251.76	220.76	213.50	156.55	142.91	117.55
	91	261.85	230.85	214.36	157.44	143.79	121.97
	92	262.87	231.87	221.25	158.32	144.67	122.77
	93	263.76	232.76	223.54	159.22	145.55	123.78
	94	264.56	233.56	224.40	161.08	146.44	124.68
	95	271.84	240.84	225.26	161.88	147.32	125.75
	96	272.64	241.64	226.06	162.68	149.79	128.57
	97	273.44	242.44	226.86	163.48	150.60	129.37
	98	274.40	243.40	228.40	164.28	151.40	134.65
	99	275.20	244.20	229.20	168.29	152.20	136.78
	100	276.00	245.00	230.00	181.00	153.00	139.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 2[1]

Shipments moving generally 0–150 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 278.76	$ 247.45	$ 232.30	$ 182.81	$ 154.53	$ 140.39
	102	281.52	249.90	234.60	184.62	156.06	141.78
	103	284.28	252.35	236.90	186.43	157.59	143.17
	104	287.04	254.80	239.20	188.24	159.12	144.56
	105	289.80	257.25	241.50	190.05	160.65	145.95
	106	292.56	259.70	243.80	191.86	162.18	147.34
	107	295.32	262.15	246.10	193.67	163.71	148.73
	108	298.08	264.60	248.40	195.48	165.24	150.12
	109	300.84	267.05	250.70	197.29	166.77	151.51
	110	303.60	269.50	253.00	199.10	168.30	152.90
	111	306.36	271.95	255.30	200.91	169.83	154.29
	112	309.12	274.40	257.60	202.72	171.36	155.68
	113	311.88	276.85	259.90	204.53	172.89	157.07
	114	314.64	279.30	262.20	206.34	174.42	158.46
	115	317.40	281.75	264.50	208.15	175.95	159.85
	116	320.16	284.20	266.80	209.96	177.48	161.24
	117	322.92	286.65	269.10	211.77	179.01	162.63
	118	325.68	289.10	271.40	213.58	180.54	164.02
	119	328.44	291.55	273.70	215.39	182.07	165.41
	120	331.20	294.00	276.00	217.20	183.60	166.80
	121	333.96	296.45	278.30	219.01	185.13	168.19
	122	336.72	298.90	280.60	220.82	186.66	169.58
	123	339.48	301.35	282.90	222.63	188.19	170.97
	124	342.24	303.80	285.20	224.44	189.72	172.36
	125	345.00	306.25	287.50	226.25	191.25	173.75
	126	347.76	308.70	289.80	228.06	192.78	175.14
	127	350.52	311.15	292.10	229.87	194.31	176.53
	128	353.28	313.60	294.40	231.68	195.84	177.92
	129	356.04	316.05	296.70	233.49	197.37	179.31
	130	358.80	318.50	299.00	235.30	198.90	180.70
	131	361.56	320.95	301.30	237.11	200.43	182.09
	132	364.32	323.40	303.60	238.92	201.96	183.48
	133	367.08	325.85	305.90	240.73	203.49	184.87
	134	369.84	328.30	308.20	242.54	205.02	186.26
	135	372.60	330.75	310.50	244.35	206.55	187.65
	136	375.36	333.20	312.80	246.16	208.08	189.04
	137	378.12	335.65	315.10	247.97	209.61	190.43
	138	380.88	338.10	317.40	249.78	211.14	191.82
	139	383.64	340.55	319.70	251.59	212.67	193.21
	140	386.40	343.00	322.00	253.40	214.20	194.60
	141	389.16	345.45	324.30	255.21	215.73	195.99
	142	391.92	347.90	326.60	257.02	217.26	197.38
	143	394.68	350.35	328.90	258.83	218.79	198.77
	144	397.44	352.80	331.20	260.64	220.32	200.16
	145	400.20	355.25	333.50	262.45	221.85	201.55
	146	402.96	357.70	335.80	264.26	223.38	202.94
	147	405.72	360.15	338.10	266.07	224.91	204.33
	148	408.48	362.60	340.40	267.88	226.44	205.72
	149	411.24	365.05	342.70	269.69	227.97	207.11
	150	414.00	367.50	345.00	271.50	229.50	208.50

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 3[1]

Shipments moving generally 151–300 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
	FedEx® Envelope up to 8 oz.	$ 62.97	$ 31.97	$ 31.34	$ 21.18	**	**
	FedEx® Pak	*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 78.03	$ 47.03	$ 39.59	$ 22.37	$ 20.89	$ 18.18
	2 lbs.	78.30	47.30	42.36	22.82	21.92	18.51
	3	83.46	52.46	44.80	23.56	22.63	20.54
	4	84.59	53.59	47.50	24.37	23.41	21.22
	5	84.88	53.88	47.91	25.19	24.17	21.55
	6	90.49	59.49	54.57	26.13	25.11	23.49
	7	93.60	62.60	56.94	29.53	27.52	25.78
	8	93.92	62.92	58.58	31.96	30.02	27.25
	9	94.34	63.34	61.11	34.42	31.35	27.45
	10	95.17	64.17	62.91	35.59	33.43	27.65
	11	106.55	75.55	66.31	36.62	35.20	29.75
	12	109.05	78.05	69.69	40.90	37.26	35.01
	13	109.82	78.82	73.18	42.04	39.19	36.82
	14	110.78	79.78	76.03	43.90	41.23	37.22
	15	111.26	80.26	78.68	46.34	42.24	39.53
	16	120.86	89.86	79.40	47.90	43.64	40.77
	17	121.83	90.83	82.02	49.31	44.94	42.06
	18	122.32	91.32	82.95	52.07	46.42	43.38
	19	122.52	91.52	86.47	52.35	47.70	44.86
	20	122.92	91.92	89.03	54.59	49.75	45.19
	21	127.12	96.12	90.75	56.69	51.69	46.67
	22	132.45	101.45	92.67	57.63	54.18	49.57
	23	132.99	101.99	94.44	63.08	55.37	50.70
	24	133.41	102.41	96.02	63.64	57.57	53.89
	25	133.83	102.83	98.01	64.97	59.21	54.21
	26	141.99	110.99	100.79	66.74	60.84	57.26
	27	142.82	111.82	103.57	69.60	62.62	58.64
	28	143.20	112.20	106.26	69.89	64.68	58.84
	29	143.78	112.78	108.25	70.10	65.88	60.27
	30	143.98	112.98	109.44	74.22	67.67	61.91
	31	147.16	116.16	110.69	76.05	69.94	65.51
	32	149.95	118.95	112.60	81.06	71.49	65.87
	33	156.65	125.65	114.85	81.71	73.35	67.25
	34	157.32	126.32	117.42	81.93	74.70	67.45
	35	157.70	126.70	119.74	82.14	76.97	70.43
	36	160.19	129.19	122.31	86.20	78.67	72.00
	37	168.85	137.85	123.96	86.61	79.80	72.52
	38	169.72	138.72	126.46	88.88	81.01	72.85
	39	170.08	139.08	126.75	89.16	83.15	73.18
	40	170.46	139.46	132.54	91.50	85.35	73.51
	41	177.09	146.09	134.25	95.89	87.42	80.02
	42	177.76	146.76	136.25	99.97	89.54	81.98
	43	180.10	149.10	139.15	100.39	91.40	84.34
	44	187.92	156.92	141.66	100.61	92.53	84.58
	45	194.01	163.01	144.69	102.95	94.80	84.78
	46	194.63	163.63	147.15	109.32	95.85	84.98
	47	197.02	166.02	150.17	109.96	96.07	85.18
	48	197.36	166.36	153.15	110.16	99.94	85.38
	49	197.56	166.56	156.19	112.64	100.33	85.58

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
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[5] By 8 p.m. to residences.
* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
** One-pound rate applies.

U.S. express package rates: Zone 3[1]

Shipments moving generally 151–300 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 198.50	$ 167.50	$ 158.48	$ 120.32	$ 100.55	$ 85.96
	51	217.15	186.15	161.69	121.98	100.99	93.56
	52	226.90	195.90	164.12	126.41	106.41	94.87
	53	227.88	196.88	167.55	126.86	108.57	101.00
	54	228.30	197.30	170.87	129.70	109.88	101.62
	55	231.71	200.71	174.43	130.10	110.32	102.02
	56	242.96	211.96	177.43	130.50	110.76	102.42
	57	245.08	214.08	181.18	130.90	115.53	102.82
	58	245.98	214.98	185.34	131.30	116.01	103.22
	59	246.40	215.40	190.10	131.92	116.70	103.67
	60	246.83	215.83	194.33	139.32	117.14	107.03
	61	254.44	223.44	197.97	140.06	117.58	111.90
	62	261.35	230.35	200.80	140.53	118.02	112.69
	63	262.07	231.07	204.77	145.51	118.46	113.93
	64	269.39	238.39	205.63	147.16	120.78	116.16
	65	271.00	240.00	211.99	147.60	123.98	119.24
	66	271.66	240.66	212.64	150.84	124.42	120.86
	67	284.75	253.75	221.04	152.09	126.91	121.26
	68	286.23	255.23	225.13	153.23	127.93	121.75
	69	286.65	255.65	228.82	153.69	130.77	122.15
	70	287.08	256.08	233.58	161.74	142.52	125.57
	71	287.49	256.49	237.29	162.55	144.45	126.02
	72	295.03	264.03	240.98	162.95	144.89	126.46
	73	300.54	269.54	246.39	163.35	145.33	126.89
	74	301.10	270.10	246.95	163.75	145.77	127.33
	75	301.96	270.96	253.06	164.78	146.66	128.22
	76	309.48	278.48	253.93	165.58	147.53	129.09
	77	318.80	287.80	254.79	166.38	148.41	129.98
	78	319.74	288.74	266.44	167.25	149.29	131.01
	79	320.58	289.58	267.61	168.12	150.17	131.81
	80	321.43	290.43	275.69	168.99	151.05	132.61
	81	322.28	291.28	280.36	169.86	151.85	134.81
	82	323.13	292.13	284.88	183.85	152.65	140.46
	83	323.98	292.98	287.23	186.18	155.04	141.34
	84	324.82	293.82	288.05	186.98	155.92	146.22
	85	325.67	294.67	288.89	187.78	159.47	149.64
	86	342.63	311.63	297.53	188.58	164.39	150.53
	87	350.57	319.57	298.41	189.45	165.26	155.66
	88	351.42	320.42	303.06	190.41	166.15	156.46
	89	352.26	321.26	306.70	191.21	167.03	157.26
	90	353.11	322.11	307.56	195.73	167.91	158.38
	91	364.98	333.98	308.42	196.53	168.79	159.18
	92	366.18	335.18	318.10	197.33	169.67	159.98
	93	366.99	335.99	319.07	198.13	170.55	163.65
	94	367.81	336.81	326.26	198.93	171.43	164.55
	95	368.62	337.62	327.12	200.17	172.31	165.35
	96	369.44	338.44	327.99	200.97	173.11	166.15
	97	370.26	339.26	328.86	201.95	174.08	166.95
	98	371.07	340.07	333.40	202.75	174.96	167.75
	99	371.89	340.89	334.20	203.55	175.84	169.07
	100	373.00	342.00	335.00	217.00	191.00	180.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 3[1]

Shipments moving generally 151–300 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 376.73	$ 345.42	$ 338.35	$ 219.17	$ 192.91	$ 181.80
	102	380.46	348.84	341.70	221.34	194.82	183.60
	103	384.19	352.26	345.05	223.51	196.73	185.40
	104	387.92	355.68	348.40	225.68	198.64	187.20
	105	391.65	359.10	351.75	227.85	200.55	189.00
	106	395.38	362.52	355.10	230.02	202.46	190.80
	107	399.11	365.94	358.45	232.19	204.37	192.60
	108	402.84	369.36	361.80	234.36	206.28	194.40
	109	406.57	372.78	365.15	236.53	208.19	196.20
	110	410.30	376.20	368.50	238.70	210.10	198.00
	111	414.03	379.62	371.85	240.87	212.01	199.80
	112	417.76	383.04	375.20	243.04	213.92	201.60
	113	421.49	386.46	378.55	245.21	215.83	203.40
	114	425.22	389.88	381.90	247.38	217.74	205.20
	115	428.95	393.30	385.25	249.55	219.65	207.00
	116	432.68	396.72	388.60	251.72	221.56	208.80
	117	436.41	400.14	391.95	253.89	223.47	210.60
	118	440.14	403.56	395.30	256.06	225.38	212.40
	119	443.87	406.98	398.65	258.23	227.29	214.20
	120	447.60	410.40	402.00	260.40	229.20	216.00
	121	451.33	413.82	405.35	262.57	231.11	217.80
	122	455.06	417.24	408.70	264.74	233.02	219.60
	123	458.79	420.66	412.05	266.91	234.93	221.40
	124	462.52	424.08	415.40	269.08	236.84	223.20
	125	466.25	427.50	418.75	271.25	238.75	225.00
	126	469.98	430.92	422.10	273.42	240.66	226.80
	127	473.71	434.34	425.45	275.59	242.57	228.60
	128	477.44	437.76	428.80	277.76	244.48	230.40
	129	481.17	441.18	432.15	279.93	246.39	232.20
	130	484.90	444.60	435.50	282.10	248.30	234.00
	131	488.63	448.02	438.85	284.27	250.21	235.80
	132	492.36	451.44	442.20	286.44	252.12	237.60
	133	496.09	454.86	445.55	288.61	254.03	239.40
	134	499.82	458.28	448.90	290.78	255.94	241.20
	135	503.55	461.70	452.25	292.95	257.85	243.00
	136	507.28	465.12	455.60	295.12	259.76	244.80
	137	511.01	468.54	458.95	297.29	261.67	246.60
	138	514.74	471.96	462.30	299.46	263.58	248.40
	139	518.47	475.38	465.65	301.63	265.49	250.20
	140	522.20	478.80	469.00	303.80	267.40	252.00
	141	525.93	482.22	472.35	305.97	269.31	253.80
	142	529.66	485.64	475.70	308.14	271.22	255.60
	143	533.39	489.06	479.05	310.31	273.13	257.40
	144	537.12	492.48	482.40	312.48	275.04	259.20
	145	540.85	495.90	485.75	314.65	276.95	261.00
	146	544.58	499.32	489.10	316.82	278.86	262.80
	147	548.31	502.74	492.45	318.99	280.77	264.60
	148	552.04	506.16	495.80	321.16	282.68	266.40
	149	555.77	509.58	499.15	323.33	284.59	268.20
	150	559.50	513.00	502.50	325.50	286.50	270.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 4[1]

Shipments moving generally 301–600 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
	FedEx® Envelope up to 8 oz.	$ 72.15	$ 41.15	$ 39.04	$ 22.11	**	**
	FedEx® Pak	*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 93.09	$ 62.09	$ 53.82	$ 24.29	$ 21.78	$ 18.55
	2 lbs.	98.80	67.80	61.89	24.51	22.63	18.89
	3	106.08	75.08	68.64	25.95	23.95	20.96
	4	114.98	83.98	74.36	28.10	25.93	22.79
	5	116.75	85.75	79.10	31.22	28.19	24.04
	6	127.42	96.42	88.00	34.03	30.72	27.46
	7	131.74	100.74	94.17	36.92	33.32	29.68
	8	136.11	105.11	99.45	39.49	35.65	30.69
	9	139.87	108.87	106.00	42.67	38.52	32.75
	10	141.08	110.08	107.92	45.96	41.48	33.61
	11	165.28	134.28	118.84	46.60	43.39	37.06
	12	168.30	137.30	125.38	50.71	45.77	40.42
	13	171.39	140.39	131.35	51.48	47.54	41.28
	14	177.53	146.53	138.04	56.08	50.63	44.78
	15	180.08	149.08	141.61	58.81	53.10	46.79
	16	190.57	159.57	149.68	61.38	55.42	48.41
	17	199.47	168.47	153.93	64.03	57.81	50.42
	18	200.50	169.50	158.56	66.34	59.91	52.36
	19	200.70	169.70	162.34	68.32	61.69	54.18
	20	201.48	170.48	166.73	70.94	64.07	55.23
	21	216.99	185.99	176.69	73.61	66.48	57.05
	22	221.78	190.78	181.25	78.54	68.31	59.54
	23	227.07	196.07	186.28	81.37	70.77	63.50
	24	229.88	198.88	188.44	83.20	73.03	65.10
	25	236.53	205.53	190.53	83.96	74.41	67.26
	26	248.44	217.44	202.44	88.73	77.17	69.46
	27	253.81	222.81	207.81	91.78	79.14	72.08
	28	259.80	228.80	213.80	92.09	80.96	73.89
	29	265.01	234.01	219.01	94.06	83.36	76.02
	30	265.54	234.54	219.54	95.50	86.24	76.24
	31	275.51	244.51	228.99	98.08	88.57	78.46
	32	280.69	249.69	233.98	100.87	91.09	80.69
	33	284.77	253.77	238.77	107.25	93.62	83.99
	34	290.17	259.17	244.17	107.91	95.59	84.32
	35	290.72	259.72	244.72	108.11	97.65	86.76
	36	300.99	269.99	254.99	110.37	99.67	90.01
	37	307.28	276.28	261.28	110.62	102.08	90.34
	38	311.60	280.60	265.60	114.77	104.67	92.93
	39	316.47	285.47	270.47	115.19	106.43	94.64
	40	316.97	285.97	270.97	120.65	108.97	94.84
	41	326.90	295.90	280.90	122.05	110.23	98.24
	42	330.69	299.69	284.69	126.02	112.48	100.46
	43	338.36	307.36	292.36	128.83	114.19	102.34
	44	343.48	312.48	297.48	134.27	116.78	104.62
	45	346.89	315.89	300.89	138.82	118.48	104.95
	46	351.97	320.97	305.95	141.59	120.86	111.23
	47	352.48	321.48	306.46	141.88	122.87	111.86
	48	352.68	321.68	306.68	146.54	125.07	112.06
	49	352.88	321.88	306.88	147.03	125.31	112.26

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.
* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
** One-pound rate applies.

U.S. express package rates: Zone 4[1]

Shipments moving generally 301–600 miles from origin to destination anywhere in the contiguous U.S.

Delivery commitment[2]		Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
Service		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 354.05	$ 323.05	$ 307.74	$ 150.28	$ 129.23	$ 112.62
	51	377.45	346.45	324.32	152.72	132.09	119.76
	52	402.24	371.24	347.99	156.17	136.34	120.48
	53	404.72	373.72	353.33	164.17	138.26	122.25
	54	405.12	374.12	359.12	164.97	140.42	122.69
	55	407.82	376.82	361.82	165.37	141.64	126.56
	56	408.22	377.22	362.22	165.77	142.08	127.00
	57	408.94	377.94	362.94	166.17	146.45	130.18
	58	409.39	378.39	363.39	166.57	146.89	130.63
	59	418.39	387.39	372.39	170.18	151.96	131.07
	60	419.29	388.29	373.29	170.89	152.82	131.50
	61	434.91	403.91	388.91	171.29	153.26	138.47
	62	441.05	410.05	395.05	174.99	153.70	140.68
	63	444.74	413.74	398.74	175.50	154.15	141.12
	64	445.14	414.14	399.14	182.05	154.59	141.55
	65	448.71	417.71	402.71	186.61	155.03	146.84
	66	466.10	435.10	420.10	190.63	156.76	147.38
	67	467.84	436.84	421.84	191.07	157.16	147.82
	68	468.24	437.24	422.24	191.52	161.54	152.97
	69	468.69	437.69	422.69	192.02	161.98	153.49
	70	469.09	438.09	423.09	198.38	167.65	155.16
	71	470.51	439.51	424.51	199.02	168.22	155.60
	72	498.83	467.83	452.83	203.24	168.66	156.86
	73	501.67	470.67	455.67	207.68	169.47	157.30
	74	502.11	471.11	456.11	208.13	169.91	157.74
	75	502.91	471.91	456.91	208.93	170.79	158.62
	76	505.43	474.43	459.43	209.73	171.67	159.50
	77	507.37	476.37	461.37	210.53	175.17	160.38
	78	524.85	493.85	478.85	211.33	178.55	161.26
	79	526.60	495.60	480.60	212.13	179.42	162.14
	80	527.40	496.40	481.40	212.93	180.30	163.10
	81	542.10	511.10	496.10	213.73	181.18	163.90
	82	544.80	513.80	498.80	227.07	182.06	170.34
	83	545.62	514.62	499.62	228.41	182.94	174.68
	84	546.46	515.46	500.46	229.21	185.67	178.56
	85	547.29	516.29	501.29	230.59	195.17	187.70
	86	548.76	517.76	502.76	231.46	196.13	188.62
	87	567.35	536.35	521.35	232.54	197.01	189.52
	88	569.22	538.22	523.22	233.34	197.89	190.32
	89	591.39	560.39	545.39	234.14	198.77	191.16
	90	613.15	582.15	565.93	234.94	199.65	195.73
	91	615.33	584.33	568.00	235.81	200.52	196.53
	92	616.13	585.13	568.88	249.18	201.40	197.33
	93	616.93	585.93	570.93	250.52	202.28	198.31
	94	617.73	586.73	571.73	257.70	203.17	199.18
	95	618.53	587.53	572.53	258.50	204.05	200.04
	96	619.33	588.33	573.33	259.30	209.88	205.76
	97	620.30	589.30	574.30	260.10	214.95	206.72
	98	639.69	608.69	593.69	260.90	215.83	211.59
	99	649.06	618.06	603.06	261.96	220.92	213.30
	100	650.00	619.00	604.00	283.00	245.00	237.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 4[1]

Shipments moving generally 301–600 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 656.50	$ 625.19	$ 610.04	$ 285.83	$ 247.45	$ 239.37
	102	663.00	631.38	616.08	288.66	249.90	241.74
	103	669.50	637.57	622.12	291.49	252.35	244.11
	104	676.00	643.76	628.16	294.32	254.80	246.48
	105	682.50	649.95	634.20	297.15	257.25	248.85
	106	689.00	656.14	640.24	299.98	259.70	251.22
	107	695.50	662.33	646.28	302.81	262.15	253.59
	108	702.00	668.52	652.32	305.64	264.60	255.96
	109	708.50	674.71	658.36	308.47	267.05	258.33
	110	715.00	680.90	664.40	311.30	269.50	260.70
	111	721.50	687.09	670.44	314.13	271.95	263.07
	112	728.00	693.28	676.48	316.96	274.40	265.44
	113	734.50	699.47	682.52	319.79	276.85	267.81
	114	741.00	705.66	688.56	322.62	279.30	270.18
	115	747.50	711.85	694.60	325.45	281.75	272.55
	116	754.00	718.04	700.64	328.28	284.20	274.92
	117	760.50	724.23	706.68	331.11	286.65	277.29
	118	767.00	730.42	712.72	333.94	289.10	279.66
	119	773.50	736.61	718.76	336.77	291.55	282.03
	120	780.00	742.80	724.80	339.60	294.00	284.40
	121	786.50	748.99	730.84	342.43	296.45	286.77
	122	793.00	755.18	736.88	345.26	298.90	289.14
	123	799.50	761.37	742.92	348.09	301.35	291.51
	124	806.00	767.56	748.96	350.92	303.80	293.88
	125	812.50	773.75	755.00	353.75	306.25	296.25
	126	819.00	779.94	761.04	356.58	308.70	298.62
	127	825.50	786.13	767.08	359.41	311.15	300.99
	128	832.00	792.32	773.12	362.24	313.60	303.36
	129	838.50	798.51	779.16	365.07	316.05	305.73
	130	845.00	804.70	785.20	367.90	318.50	308.10
	131	851.50	810.89	791.24	370.73	320.95	310.47
	132	858.00	817.08	797.28	373.56	323.40	312.84
	133	864.50	823.27	803.32	376.39	325.85	315.21
	134	871.00	829.46	809.36	379.22	328.30	317.58
	135	877.50	835.65	815.40	382.05	330.75	319.95
	136	884.00	841.84	821.44	384.88	333.20	322.32
	137	890.50	848.03	827.48	387.71	335.65	324.69
	138	897.00	854.22	833.52	390.54	338.10	327.06
	139	903.50	860.41	839.56	393.37	340.55	329.43
	140	910.00	866.60	845.60	396.20	343.00	331.80
	141	916.50	872.79	851.64	399.03	345.45	334.17
	142	923.00	878.98	857.68	401.86	347.90	336.54
	143	929.50	885.17	863.72	404.69	350.35	338.91
	144	936.00	891.36	869.76	407.52	352.80	341.28
	145	942.50	897.55	875.80	410.35	355.25	343.65
	146	949.00	903.74	881.84	413.18	357.70	346.02
	147	955.50	909.93	887.88	416.01	360.15	348.39
	148	962.00	916.12	893.92	418.84	362.60	350.76
	149	968.50	922.31	899.96	421.67	365.05	353.13
	150	975.00	928.50	906.00	424.50	367.50	355.50

[1]For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2]Some exceptions apply. See fedex.com/uspackages for details.
[3]Same time for businesses and residences.
[4]By 12 p.m. to residences.
[5]By 8 p.m. to residences.

U.S. express package rates: Zone 5[1]

Shipments moving generally 601–1,000 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
	FedEx® Envelope up to 8 oz.	$ 75.47	$ 44.47	$ 42.32	$ 25.59	**	**
	FedEx® Pak	*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 100.56	$ 69.56	$ 60.41	$ 29.13	$ 25.16	$ 20.96
	2 lbs.	105.68	74.68	68.15	31.04	27.33	21.33
	3	116.35	85.35	75.50	34.19	30.09	23.66
	4	124.46	93.46	82.74	39.93	35.13	26.59
	5	125.29	94.29	89.96	44.33	39.03	27.68
	6	141.30	110.30	95.91	48.42	42.62	32.61
	7	146.71	115.71	104.23	52.89	46.57	33.25
	8	151.21	120.21	110.97	57.72	50.81	35.74
	9	151.66	120.66	118.07	61.96	54.53	37.18
	10	153.35	122.35	119.94	66.19	58.26	39.97
	11	187.07	156.07	133.65	66.63	62.29	42.24
	12	194.37	163.37	139.76	75.43	65.81	48.94
	13	197.99	166.99	146.24	79.23	69.76	49.87
	14	198.36	167.36	152.43	83.80	73.78	52.84
	15	199.42	168.42	158.57	87.04	76.62	55.14
	16	220.42	189.42	164.42	89.88	79.12	59.10
	17	222.52	191.52	169.72	95.97	82.91	59.67
	18	222.75	191.75	173.24	99.27	85.78	61.90
	19	222.95	191.95	176.89	103.33	89.28	64.15
	20	223.32	192.32	183.72	106.16	93.44	66.82
	21	230.72	199.72	189.76	111.81	96.60	67.09
	22	236.52	205.52	201.49	114.93	99.31	71.32
	23	246.30	215.30	206.56	118.22	102.15	73.40
	24	255.00	224.00	209.20	122.81	106.12	76.16
	25	255.87	224.87	209.87	127.05	109.76	78.77
	26	271.39	240.39	223.10	131.18	113.36	81.33
	27	272.95	241.95	226.95	135.84	117.36	85.72
	28	280.06	249.06	233.42	139.03	120.16	86.17
	29	280.78	249.78	234.78	142.36	123.01	88.41
	30	282.97	251.97	236.97	147.03	127.03	91.16
	31	294.23	263.23	248.23	150.31	129.88	95.30
	32	295.36	264.36	249.36	151.10	133.03	95.72
	33	313.04	282.04	260.16	157.24	135.86	98.34
	34	314.81	283.81	264.84	159.74	140.62	100.72
	35	315.13	284.13	269.13	160.31	143.40	103.25
	36	320.86	289.86	274.86	166.19	146.34	103.62
	37	338.24	307.24	282.39	166.79	150.13	108.03
	38	339.98	308.98	289.14	167.01	153.16	110.58
	39	340.20	309.20	294.10	170.53	156.21	113.02
	40	340.60	309.60	294.60	184.85	159.73	114.04
	41	348.53	317.53	302.53	186.29	162.66	118.09
	42	353.38	322.38	307.38	192.24	166.10	121.13
	43	362.02	331.02	316.02	195.46	168.87	123.38
	44	371.07	340.07	325.07	198.92	171.87	125.92
	45	374.44	343.44	328.44	201.70	174.27	128.68
	46	383.81	352.81	337.81	204.76	176.04	133.28
	47	385.20	354.20	339.20	207.62	176.27	133.74
	48	387.88	356.88	341.88	210.68	176.49	138.19
	49	388.15	357.15	342.15	210.99	176.71	138.64

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.
* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
** One-pound rate applies.

U.S. express package rates: Zone 5[1]

Shipments moving generally 601–1,000 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 389.75	$ 358.75	$ 343.75	$ 214.78	$ 177.02	$ 138.88
	51	421.70	390.70	375.70	222.48	183.02	143.58
	52	429.36	398.36	383.36	223.26	193.08	144.05
	53	437.21	406.21	391.21	223.79	194.51	152.05
	54	438.00	407.00	392.00	234.06	194.96	154.88
	55	439.00	408.00	393.00	235.10	195.41	157.17
	56	450.20	419.20	404.20	235.73	195.97	160.01
	57	451.32	420.32	405.32	247.27	207.05	162.47
	58	451.72	420.72	405.72	248.43	208.16	165.02
	59	458.06	427.06	412.06	248.91	208.61	167.09
	60	458.70	427.70	412.70	258.36	214.43	167.53
	61	471.08	440.08	425.08	259.31	215.02	173.21
	62	476.55	445.55	430.55	259.82	215.47	175.59
	63	477.18	446.18	431.18	269.90	219.93	178.34
	64	489.69	458.69	443.69	270.91	220.38	180.72
	65	494.70	463.70	448.70	271.31	226.23	182.61
	66	509.15	478.15	463.15	275.40	226.82	183.05
	67	510.60	479.60	464.60	275.85	227.27	183.49
	68	516.52	485.52	470.52	276.31	227.72	190.51
	69	517.89	486.89	471.89	276.76	228.71	191.22
	70	518.30	487.30	472.30	277.21	248.10	196.06
	71	519.17	488.17	473.17	277.66	250.05	197.72
	72	535.57	504.57	489.57	278.12	250.49	200.46
	73	537.21	506.21	491.21	278.56	254.61	201.32
	74	537.62	506.62	491.62	279.01	255.06	201.76
	75	538.45	507.45	492.45	279.92	260.20	202.65
	76	542.78	511.78	496.78	284.55	262.07	203.52
	77	559.15	528.15	513.15	299.32	262.97	204.41
	78	571.53	540.53	525.53	301.33	275.58	205.28
	79	579.59	548.59	533.59	324.18	276.85	206.17
	80	581.34	550.34	535.34	326.47	277.75	207.04
	81	615.04	584.04	569.04	327.27	278.64	208.01
	82	618.41	587.41	572.41	333.93	279.54	223.60
	83	619.24	588.24	573.24	334.84	280.44	226.01
	84	620.08	589.08	574.08	335.75	281.34	226.90
	85	620.91	589.91	574.91	342.71	292.84	235.12
	86	623.04	592.04	577.04	343.93	293.99	236.01
	87	625.69	594.69	579.69	364.09	294.89	236.88
	88	626.98	595.98	580.98	366.12	295.79	237.77
	89	652.78	621.78	606.78	367.02	296.68	238.64
	90	656.41	625.41	610.41	367.92	297.58	239.53
	91	657.21	626.21	611.21	368.83	298.48	240.40
	92	658.01	627.01	612.01	369.74	299.38	241.28
	93	658.81	627.81	612.81	370.64	300.27	242.17
	94	659.61	628.61	613.61	371.55	301.17	243.04
	95	664.12	633.12	615.42	372.46	302.07	243.93
	96	668.36	637.36	622.36	373.36	307.41	244.80
	97	673.61	642.61	627.61	374.23	308.31	245.69
	98	675.38	644.38	629.38	375.03	309.21	246.56
	99	710.65	679.65	660.66	377.13	327.21	256.50
	100	720.00	689.00	674.00	419.00	346.00	285.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 5[1]

Shipments moving generally 601–1,000 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 727.20	$ 695.89	$ 680.74	$ 423.19	$ 349.46	$ 287.85
	102	734.40	702.78	687.48	427.38	352.92	290.70
	103	741.60	709.67	694.22	431.57	356.38	293.55
	104	748.80	716.56	700.96	435.76	359.84	296.40
	105	756.00	723.45	707.70	439.95	363.30	299.25
	106	763.20	730.34	714.44	444.14	366.76	302.10
	107	770.40	737.23	721.18	448.33	370.22	304.95
	108	777.60	744.12	727.92	452.52	373.68	307.80
	109	784.80	751.01	734.66	456.71	377.14	310.65
	110	792.00	757.90	741.40	460.90	380.60	313.50
	111	799.20	764.79	748.14	465.09	384.06	316.35
	112	806.40	771.68	754.88	469.28	387.52	319.20
	113	813.60	778.57	761.62	473.47	390.98	322.05
	114	820.80	785.46	768.36	477.66	394.44	324.90
	115	828.00	792.35	775.10	481.85	397.90	327.75
	116	835.20	799.24	781.84	486.04	401.36	330.60
	117	842.40	806.13	788.58	490.23	404.82	333.45
	118	849.60	813.02	795.32	494.42	408.28	336.30
	119	856.80	819.91	802.06	498.61	411.74	339.15
	120	864.00	826.80	808.80	502.80	415.20	342.00
	121	871.20	833.69	815.54	506.99	418.66	344.85
	122	878.40	840.58	822.28	511.18	422.12	347.70
	123	885.60	847.47	829.02	515.37	425.58	350.55
	124	892.80	854.36	835.76	519.56	429.04	353.40
	125	900.00	861.25	842.50	523.75	432.50	356.25
	126	907.20	868.14	849.24	527.94	435.96	359.10
	127	914.40	875.03	855.98	532.13	439.42	361.95
	128	921.60	881.92	862.72	536.32	442.88	364.80
	129	928.80	888.81	869.46	540.51	446.34	367.65
	130	936.00	895.70	876.20	544.70	449.80	370.50
	131	943.20	902.59	882.94	548.89	453.26	373.35
	132	950.40	909.48	889.68	553.08	456.72	376.20
	133	957.60	916.37	896.42	557.27	460.18	379.05
	134	964.80	923.26	903.16	561.46	463.64	381.90
	135	972.00	930.15	909.90	565.65	467.10	384.75
	136	979.20	937.04	916.64	569.84	470.56	387.60
	137	986.40	943.93	923.38	574.03	474.02	390.45
	138	993.60	950.82	930.12	578.22	477.48	393.30
	139	1,000.80	957.71	936.86	582.41	480.94	396.15
	140	1,008.00	964.60	943.60	586.60	484.40	399.00
	141	1,015.20	971.49	950.34	590.79	487.86	401.85
	142	1,022.40	978.38	957.08	594.98	491.32	404.70
	143	1,029.60	985.27	963.82	599.17	494.78	407.55
	144	1,036.80	992.16	970.56	603.36	498.24	410.40
	145	1,044.00	999.05	977.30	607.55	501.70	413.25
	146	1,051.20	1,005.94	984.04	611.74	505.16	416.10
	147	1,058.40	1,012.83	990.78	615.93	508.62	418.95
	148	1,065.60	1,019.72	997.52	620.12	512.08	421.80
	149	1,072.80	1,026.61	1,004.26	624.31	515.54	424.65
	150	1,080.00	1,033.50	1,011.00	628.50	519.00	427.50

[1]For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2]Some exceptions apply. See fedex.com/uspackages for details.
[3]Same time for businesses and residences.
[4]By 12 p.m. to residences.
[5]By 8 p.m. to residences.

U.S. express package rates: Zone 6[1]

Shipments moving generally 1,001–1,400 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
	FedEx® Envelope up to 8 oz.	$ 76.36	$ 45.36	$ 43.17	$ 31.45	**	**
	FedEx® Pak	*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 104.23	$ 73.23	$ 65.47	$ 35.79	$ 30.63	$ 23.96
	2 lbs.	107.91	76.91	75.37	39.60	34.53	25.55
	3	122.79	91.79	80.55	45.49	39.68	29.70
	4	127.87	96.87	91.29	52.57	45.85	31.25
	5	128.76	97.76	93.30	58.71	51.21	35.46
	6	146.37	115.37	105.50	66.50	56.93	41.65
	7	151.11	120.11	113.00	73.43	64.03	43.95
	8	156.78	125.78	120.62	81.53	70.84	48.25
	9	157.35	126.35	123.87	90.03	77.08	49.82
	10	159.09	128.09	125.56	94.36	82.28	52.91
	11	193.89	162.89	144.66	95.91	88.82	58.66
	12	200.79	169.79	151.73	111.81	95.70	62.30
	13	201.49	170.49	157.89	116.89	101.92	63.69
	14	201.71	170.71	164.00	124.04	108.17	66.92
	15	202.79	171.79	167.02	133.04	113.88	70.55
	16	224.22	193.22	175.71	138.89	118.89	73.52
	17	226.37	195.37	179.79	142.48	124.25	76.47
	18	226.59	195.59	183.75	151.15	129.39	79.21
	19	226.79	195.79	187.89	156.69	134.11	81.88
	20	227.39	196.39	189.06	159.26	138.89	84.93
	21	239.39	208.39	204.20	168.02	139.38	88.97
	22	240.85	209.85	205.73	173.51	148.52	92.07
	23	257.78	226.78	212.97	179.77	153.88	95.86
	24	259.48	228.48	217.00	182.85	159.49	99.02
	25	263.93	232.93	217.93	192.38	164.69	101.81
	26	282.40	251.40	236.40	198.92	170.27	104.98
	27	288.56	257.56	241.42	205.67	176.05	107.74
	28	289.18	258.18	243.18	210.94	180.55	117.46
	29	289.40	258.40	243.40	212.60	185.40	120.92
	30	290.52	259.52	244.52	218.41	190.49	124.77
	31	312.69	281.69	263.68	227.62	194.84	131.14
	32	314.91	283.91	268.91	234.30	200.56	131.78
	33	319.97	288.97	273.97	240.56	205.93	135.62
	34	320.49	289.49	274.49	247.83	212.16	137.83
	35	321.00	290.00	275.00	250.59	218.53	138.07
	36	331.16	300.16	285.16	257.30	224.40	138.60
	37	345.77	314.77	299.77	264.27	230.49	149.01
	38	350.83	319.83	304.83	276.11	236.37	152.14
	39	351.34	320.34	305.34	282.82	242.08	155.75
	40	352.23	321.23	306.23	289.24	247.58	156.12
	41	370.01	339.01	324.01	295.77	253.17	161.99
	42	371.79	340.79	325.79	296.50	258.60	165.46
	43	377.98	346.98	331.98	302.73	264.69	168.79
	44	384.05	353.05	338.05	315.22	269.84	171.84
	45	384.67	353.67	338.67	320.98	274.76	172.15
	46	396.91	365.91	350.91	326.00	279.40	176.77
	47	398.63	367.63	352.63	326.60	279.91	177.24
	48	398.83	367.83	352.83	338.60	289.93	177.48
	49	399.03	368.03	353.03	344.45	294.86	177.68

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.
* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
** One-pound rate applies.

U.S. express package rates: Zone 6[1]

Shipments moving generally 1,001–1,400 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 400.49	$ 369.49	$ 354.49	$ 350.35	$ 299.90	$ 177.99
	51	429.66	398.66	383.66	369.29	314.33	184.19
	52	444.26	413.26	398.26	374.27	319.11	206.06
	53	445.72	414.72	399.72	374.77	319.60	208.26
	54	446.14	415.14	400.14	375.23	320.30	208.73
	55	447.16	416.16	401.16	375.63	334.01	209.26
	56	458.59	427.59	412.59	376.03	335.39	219.69
	57	460.54	429.54	414.54	376.59	346.31	220.74
	58	469.33	438.33	423.33	376.99	350.34	227.69
	59	470.22	439.22	424.22	377.95	354.69	228.39
	60	471.12	440.12	425.12	395.78	360.14	229.01
	61	488.95	457.95	442.95	397.57	365.25	229.59
	62	490.82	459.82	444.82	399.71	366.05	241.02
	63	492.94	461.94	446.94	442.50	379.25	248.57
	64	507.24	476.24	461.24	446.78	380.58	252.46
	65	510.23	479.23	464.23	459.00	381.00	252.90
	66	524.93	493.93	478.93	460.23	381.65	254.64
	67	526.40	495.40	480.40	460.68	382.07	255.08
	68	526.83	495.83	480.83	461.10	382.50	255.52
	69	527.63	496.63	481.63	465.80	383.80	255.96
	70	528.05	497.05	482.05	466.27	403.94	256.40
	71	528.97	497.97	482.97	475.07	405.96	256.84
	72	545.67	514.67	499.67	475.95	412.87	257.28
	73	547.34	516.34	501.34	480.92	413.57	257.72
	74	547.76	516.76	501.76	481.42	414.15	258.16
	75	548.60	517.60	502.60	482.22	425.61	259.04
	76	553.02	522.02	507.02	483.02	432.27	259.92
	77	574.15	543.15	528.15	483.82	445.48	260.79
	78	588.32	557.32	542.32	494.43	446.81	261.68
	79	596.57	565.57	550.57	514.88	449.20	262.55
	80	598.18	567.18	552.18	516.93	473.65	263.44
	81	628.25	597.25	582.25	519.01	476.10	266.59
	82	631.26	600.26	585.26	560.42	477.00	285.96
	83	632.09	601.09	586.09	569.21	484.52	302.59
	84	632.95	601.95	586.95	570.09	489.72	304.26
	85	633.75	602.75	587.75	573.02	490.62	305.14
	86	634.89	603.89	588.89	573.82	491.51	306.02
	87	637.59	606.59	591.59	574.62	492.41	306.90
	88	639.14	608.14	593.14	575.74	493.31	307.78
	89	670.01	639.01	624.01	576.64	499.40	308.74
	90	678.01	647.01	632.01	577.55	504.58	309.54
	91	678.81	647.81	632.81	578.46	505.48	310.42
	92	679.61	648.61	633.61	579.36	506.38	311.30
	93	680.41	649.41	634.41	580.27	507.27	312.18
	94	681.21	650.21	635.21	581.18	508.17	313.06
	95	682.04	651.04	636.04	598.81	509.72	314.35
	96	686.86	655.86	640.86	635.11	513.72	339.50
	97	693.41	662.41	647.41	638.74	524.51	342.02
	98	707.36	676.36	661.36	639.93	536.80	342.90
	99	731.57	700.57	685.57	663.70	546.02	358.20
	100	734.00	703.00	688.00	684.00	555.00	398.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 6[1]

Shipments moving generally 1,001–1,400 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 741.34	$ 710.03	$ 694.88	$ 690.84	$ 560.55	$ 401.98
	102	748.68	717.06	701.76	697.68	566.10	405.96
	103	756.02	724.09	708.64	704.52	571.65	409.94
	104	763.36	731.12	715.52	711.36	577.20	413.92
	105	770.70	738.15	722.40	718.20	582.75	417.90
	106	778.04	745.18	729.28	725.04	588.30	421.88
	107	785.38	752.21	736.16	731.88	593.85	425.86
	108	792.72	759.24	743.04	738.72	599.40	429.84
	109	800.06	766.27	749.92	745.56	604.95	433.82
	110	807.40	773.30	756.80	752.40	610.50	437.80
	111	814.74	780.33	763.68	759.24	616.05	441.78
	112	822.08	787.36	770.56	766.08	621.60	445.76
	113	829.42	794.39	777.44	772.92	627.15	449.74
	114	836.76	801.42	784.32	779.76	632.70	453.72
	115	844.10	808.45	791.20	786.60	638.25	457.70
	116	851.44	815.48	798.08	793.44	643.80	461.68
	117	858.78	822.51	804.96	800.28	649.35	465.66
	118	866.12	829.54	811.84	807.12	654.90	469.64
	119	873.46	836.57	818.72	813.96	660.45	473.62
	120	880.80	843.60	825.60	820.80	666.00	477.60
	121	888.14	850.63	832.48	827.64	671.55	481.58
	122	895.48	857.66	839.36	834.48	677.10	485.56
	123	902.82	864.69	846.24	841.32	682.65	489.54
	124	910.16	871.72	853.12	848.16	688.20	493.52
	125	917.50	878.75	860.00	855.00	693.75	497.50
	126	924.84	885.78	866.88	861.84	699.30	501.48
	127	932.18	892.81	873.76	868.68	704.85	505.46
	128	939.52	899.84	880.64	875.52	710.40	509.44
	129	946.86	906.87	887.52	882.36	715.95	513.42
	130	954.20	913.90	894.40	889.20	721.50	517.40
	131	961.54	920.93	901.28	896.04	727.05	521.38
	132	968.88	927.96	908.16	902.88	732.60	525.36
	133	976.22	934.99	915.04	909.72	738.15	529.34
	134	983.56	942.02	921.92	916.56	743.70	533.32
	135	990.90	949.05	928.80	923.40	749.25	537.30
	136	998.24	956.08	935.68	930.24	754.80	541.28
	137	1,005.58	963.11	942.56	937.08	760.35	545.26
	138	1,012.92	970.14	949.44	943.92	765.90	549.24
	139	1,020.26	977.17	956.32	950.76	771.45	553.22
	140	1,027.60	984.20	963.20	957.60	777.00	557.20
	141	1,034.94	991.23	970.08	964.44	782.55	561.18
	142	1,042.28	998.26	976.96	971.28	788.10	565.16
	143	1,049.62	1,005.29	983.84	978.12	793.65	569.14
	144	1,056.96	1,012.32	990.72	984.96	799.20	573.12
	145	1,064.30	1,019.35	997.60	991.80	804.75	577.10
	146	1,071.64	1,026.38	1,004.48	998.64	810.30	581.08
	147	1,078.98	1,033.41	1,011.36	1,005.48	815.85	585.06
	148	1,086.32	1,040.44	1,018.24	1,012.32	821.40	589.04
	149	1,093.66	1,047.47	1,025.12	1,019.16	826.95	593.02
	150	1,101.00	1,054.50	1,032.00	1,026.00	832.50	597.00

[1]For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2]Some exceptions apply. See fedex.com/uspackages for details.
[3]Same time for businesses and residences.
[4]By 12 p.m. to residences.
[5]By 8 p.m. to residences.

U.S. express package rates: Zone 7[1]

Shipments moving generally 1,401–1,800 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
	FedEx® Envelope up to 8 oz.	$ 81.38	$ 50.38	$ 47.31	$ 35.09	**	**
	FedEx® Pak	*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 114.16	$ 83.16	$ 71.16	$ 38.20	$ 32.67	$ 25.18
	2 lbs.	117.58	86.58	81.50	44.02	38.33	28.06
	3	131.78	100.78	89.69	50.97	44.40	31.40
	4	140.45	109.45	97.61	59.29	50.70	35.88
	5	141.97	110.97	99.75	66.04	56.49	39.61
	6	158.27	127.27	111.44	73.33	62.77	44.01
	7	163.84	132.84	119.83	81.47	69.68	49.79
	8	171.69	140.69	128.32	89.77	76.76	54.50
	9	172.48	141.48	136.81	96.63	84.17	59.80
	10	173.85	142.85	138.56	105.11	91.57	64.35
	11	201.18	170.18	154.76	108.56	98.15	69.01
	12	204.75	173.75	163.19	123.08	105.14	73.39
	13	220.18	189.18	171.83	126.71	110.39	73.83
	14	221.73	190.73	179.32	134.49	116.16	77.61
	15	222.70	191.70	185.26	141.84	121.30	84.79
	16	242.10	211.10	190.08	148.55	127.52	89.21
	17	244.04	213.04	194.40	157.06	134.32	89.66
	18	244.24	213.24	198.57	162.17	140.25	97.93
	19	244.44	213.44	203.02	171.55	146.71	100.59
	20	245.06	214.06	207.57	174.19	151.74	100.93
	21	257.30	226.30	217.26	183.51	156.95	107.58
	22	268.48	237.48	232.82	187.05	162.95	108.25
	23	281.46	250.46	235.32	196.80	168.30	117.21
	24	286.52	255.52	238.40	204.49	170.58	118.11
	25	287.17	256.17	241.17	211.70	181.04	125.34
	26	293.59	262.59	247.59	218.96	187.27	129.67
	27	300.01	269.01	254.01	226.35	193.56	134.22
	28	305.98	274.98	259.98	230.74	198.55	138.32
	29	313.90	282.90	267.90	235.07	203.52	142.43
	30	315.12	284.12	269.12	238.10	209.02	142.85
	31	324.84	293.84	278.84	249.72	213.55	146.59
	32	326.25	295.25	280.25	250.89	219.48	147.65
	33	343.62	312.62	294.99	257.11	224.53	151.47
	34	350.22	319.22	301.42	269.04	230.11	155.03
	35	353.19	322.19	307.19	270.76	235.17	158.94
	36	357.93	326.93	311.93	279.33	241.24	162.20
	37	368.70	337.70	319.20	280.79	249.80	165.46
	38	369.78	338.78	323.78	287.18	256.30	168.78
	39	378.31	347.31	329.51	300.46	263.12	177.62
	40	379.17	348.17	333.17	307.03	269.57	178.51
	41	384.11	353.11	338.11	323.42	276.60	178.71
	42	385.42	354.42	339.42	331.40	283.42	182.48
	43	402.69	371.69	356.69	337.54	288.68	186.54
	44	408.72	377.72	362.72	343.28	293.59	190.52
	45	414.84	383.84	368.84	349.72	299.08	194.49
	46	419.21	388.21	373.21	355.36	303.91	201.67
	47	420.35	389.35	374.35	360.85	304.40	202.39
	48	427.43	396.43	381.43	363.32	311.81	216.40
	49	428.16	397.16	382.16	363.68	312.56	218.55

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.
* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
** One-pound rate applies.

U.S. express package rates: Zone 7[1]

Shipments moving generally 1,401–1,800 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnigh®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 429.79	$ 398.79	$ 383.79	$ 370.78	$ 313.01	$ 218.97
	51	462.28	431.28	416.28	391.11	321.80	220.75
	52	479.14	448.14	425.26	397.94	344.74	221.15
	53	499.98	468.98	434.47	403.79	348.27	221.61
	54	502.07	471.07	444.23	404.38	348.71	230.74
	55	502.47	471.47	450.55	412.70	349.14	231.66
	56	502.87	471.87	456.86	415.72	349.57	232.75
	57	503.50	472.50	457.50	416.33	356.63	254.42
	58	504.77	473.77	458.77	421.24	357.35	256.60
	59	506.09	475.09	460.09	429.56	361.79	260.62
	60	532.42	501.42	486.42	442.41	369.82	261.06
	61	548.08	517.08	502.08	446.65	372.86	269.54
	62	555.47	524.47	509.47	451.12	373.54	274.18
	63	562.95	531.95	516.95	456.55	386.86	278.58
	64	572.56	541.56	526.56	474.90	388.20	282.98
	65	580.96	549.96	534.96	502.29	388.62	287.36
	66	581.80	550.80	535.80	505.03	389.29	291.27
	67	582.20	551.20	536.20	505.43	389.72	291.72
	68	582.60	551.60	536.60	505.96	390.15	292.16
	69	583.00	552.00	537.00	507.33	391.48	292.80
	70	584.18	553.18	538.18	516.93	416.83	305.31
	71	607.53	576.53	561.53	517.89	420.99	312.89
	72	632.63	601.63	584.35	527.60	421.42	316.27
	73	635.14	604.14	589.06	528.58	421.85	316.71
	74	635.54	604.54	589.54	539.69	422.44	317.15
	75	636.35	605.35	590.34	541.70	434.13	318.04
	76	652.34	621.34	606.34	542.50	440.92	326.12
	77	653.94	622.94	607.94	543.31	454.50	327.00
	78	654.75	623.75	608.74	544.37	462.63	327.90
	79	665.46	634.46	619.46	565.40	490.09	328.78
	80	668.09	637.09	622.09	592.73	493.48	329.67
	81	684.12	653.12	638.12	595.60	494.33	331.13
	82	685.73	654.73	639.73	608.14	495.18	359.26
	83	686.57	655.57	640.57	613.05	496.03	362.08
	84	699.97	668.97	653.97	613.85	504.40	362.96
	85	701.31	670.31	655.31	614.91	505.25	363.85
	86	702.12	671.12	656.12	615.71	506.05	364.74
	87	703.15	672.15	657.15	616.51	509.46	367.75
	88	705.71	674.71	659.71	621.72	513.41	368.55
	89	756.91	725.91	710.91	623.09	514.26	369.44
	90	784.88	753.88	738.88	638.69	515.12	370.42
	91	787.68	756.68	741.68	653.59	515.98	371.22
	92	788.48	757.48	742.48	666.89	516.83	372.10
	93	789.47	758.47	743.28	668.22	517.67	372.99
	94	790.37	759.37	744.37	669.14	518.54	373.88
	95	791.17	760.17	745.17	670.04	523.14	374.77
	96	791.97	760.97	745.97	674.18	524.00	375.65
	97	792.77	761.77	746.77	676.14	535.01	376.55
	98	794.59	763.59	748.59	696.57	547.54	377.82
	99	830.84	799.84	784.15	712.94	572.17	403.20
	100	876.00	845.00	828.00	731.00	634.00	448.00

[1]For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2]Some exceptions apply. See fedex.com/uspackages for details.
[3]Same time for businesses and residences.
[4]By 12 p.m. to residences.
[5]By 8 p.m. to residences.

U.S. express package rates: Zone 7[1]

Shipments moving generally 1,401–1,800 miles from origin to destination anywhere in the contiguous U.S.

Delivery commitment[2]		Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
Service		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 884.76	$ 853.45	$ 836.28	$ 738.31	$ 640.34	$ 452.48
	102	893.52	861.90	844.56	745.62	646.68	456.96
	103	902.28	870.35	852.84	752.93	653.02	461.44
	104	911.04	878.80	861.12	760.24	659.36	465.92
	105	919.80	887.25	869.40	767.55	665.70	470.40
	106	928.56	895.70	877.68	774.86	672.04	474.88
	107	937.32	904.15	885.96	782.17	678.38	479.36
	108	946.08	912.60	894.24	789.48	684.72	483.84
	109	954.84	921.05	902.52	796.79	691.06	488.32
	110	963.60	929.50	910.80	804.10	697.40	492.80
	111	972.36	937.95	919.08	811.41	703.74	497.28
	112	981.12	946.40	927.36	818.72	710.08	501.76
	113	989.88	954.85	935.64	826.03	716.42	506.24
	114	998.64	963.30	943.92	833.34	722.76	510.72
	115	1,007.40	971.75	952.20	840.65	729.10	515.20
	116	1,016.16	980.20	960.48	847.96	735.44	519.68
	117	1,024.92	988.65	968.76	855.27	741.78	524.16
	118	1,033.68	997.10	977.04	862.58	748.12	528.64
	119	1,042.44	1,005.55	985.32	869.89	754.46	533.12
	120	1,051.20	1,014.00	993.60	877.20	760.80	537.60
	121	1,059.96	1,022.45	1,001.88	884.51	767.14	542.08
	122	1,068.72	1,030.90	1,010.16	891.82	773.48	546.56
	123	1,077.48	1,039.35	1,018.44	899.13	779.82	551.04
	124	1,086.24	1,047.80	1,026.72	906.44	786.16	555.52
	125	1,095.00	1,056.25	1,035.00	913.75	792.50	560.00
	126	1,103.76	1,064.70	1,043.28	921.06	798.84	564.48
	127	1,112.52	1,073.15	1,051.56	928.37	805.18	568.96
	128	1,121.28	1,081.60	1,059.84	935.68	811.52	573.44
	129	1,130.04	1,090.05	1,068.12	942.99	817.86	577.92
	130	1,138.80	1,098.50	1,076.40	950.30	824.20	582.40
	131	1,147.56	1,106.95	1,084.68	957.61	830.54	586.88
	132	1,156.32	1,115.40	1,092.96	964.92	836.88	591.36
	133	1,165.08	1,123.85	1,101.24	972.23	843.22	595.84
	134	1,173.84	1,132.30	1,109.52	979.54	849.56	600.32
	135	1,182.60	1,140.75	1,117.80	986.85	855.90	604.80
	136	1,191.36	1,149.20	1,126.08	994.16	862.24	609.28
	137	1,200.12	1,157.65	1,134.36	1,001.47	868.58	613.76
	138	1,208.88	1,166.10	1,142.64	1,008.78	874.92	618.24
	139	1,217.64	1,174.55	1,150.92	1,016.09	881.26	622.72
	140	1,226.40	1,183.00	1,159.20	1,023.40	887.60	627.20
	141	1,235.16	1,191.45	1,167.48	1,030.71	893.94	631.68
	142	1,243.92	1,199.90	1,175.76	1,038.02	900.28	636.16
	143	1,252.68	1,208.35	1,184.04	1,045.33	906.62	640.64
	144	1,261.44	1,216.80	1,192.32	1,052.64	912.96	645.12
	145	1,270.20	1,225.25	1,200.60	1,059.95	919.30	649.60
	146	1,278.96	1,233.70	1,208.88	1,067.26	925.64	654.08
	147	1,287.72	1,242.15	1,217.16	1,074.57	931.98	658.56
	148	1,296.48	1,250.60	1,225.44	1,081.88	938.32	663.04
	149	1,305.24	1,259.05	1,233.72	1,089.19	944.66	667.52
	150	1,314.00	1,267.50	1,242.00	1,096.50	951.00	672.00

[1]For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2]Some exceptions apply. See fedex.com/uspackages for details.
[3]Same time for businesses and residences.
[4]By 12 p.m. to residences.
[5]By 8 p.m. to residences.

U.S. express package rates: Zone 8[1]

Shipments moving generally 1,801 miles or more from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
	FedEx® Envelope up to 8 oz.	$ 83.69	$ 52.69	$ 49.47	$ 35.82	**	**
	FedEx® Pak	*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 116.46	$ 85.46	$ 75.02	$ 39.03	$ 33.34	$ 27.96
	2 lbs.	126.46	95.46	86.97	46.36	40.34	32.47
	3	135.36	104.36	95.07	54.17	46.28	36.67
	4	144.57	113.57	104.09	61.64	52.67	41.95
	5	145.50	114.50	105.37	70.13	59.92	47.05
	6	163.76	132.76	118.56	76.82	65.63	53.52
	7	172.83	141.83	126.69	84.63	72.30	55.74
	8	177.25	146.25	134.61	93.10	79.55	60.86
	9	177.71	146.71	143.32	102.21	87.32	69.12
	10	178.99	147.99	145.08	109.78	94.45	74.52
	11	204.59	173.59	159.43	110.74	102.35	79.85
	12	208.23	177.23	167.95	128.03	107.25	84.38
	13	223.97	192.97	176.05	133.03	115.76	89.50
	14	225.55	194.55	184.77	137.19	120.98	94.14
	15	226.54	195.54	191.69	145.38	126.46	99.44
	16	246.33	215.33	196.58	151.53	131.82	103.87
	17	248.31	217.31	200.77	160.21	137.95	108.53
	18	248.51	217.51	206.14	165.42	143.18	112.21
	19	248.71	217.71	211.45	176.58	150.87	116.29
	20	249.79	218.79	212.32	177.90	156.50	121.25
	21	271.28	240.28	229.35	188.19	160.26	125.22
	22	279.44	248.44	239.06	198.70	166.48	129.90
	23	286.48	255.48	240.04	206.10	172.18	131.08
	24	291.64	260.64	245.35	213.47	174.00	131.68
	25	292.30	261.30	246.30	216.84	188.61	143.36
	26	305.31	274.31	259.31	226.83	193.82	147.72
	27	317.59	286.59	271.59	230.88	199.90	152.32
	28	324.69	293.69	278.69	235.36	204.73	157.21
	29	326.24	295.24	280.24	239.78	210.83	162.11
	30	326.80	295.80	280.80	242.87	216.17	166.75
	31	337.80	306.80	291.80	255.47	221.96	171.28
	32	342.74	311.74	296.74	256.75	227.31	171.87
	33	355.15	324.15	309.15	262.26	233.09	172.53
	34	356.61	325.61	310.61	279.40	238.83	185.63
	35	359.64	328.64	313.64	281.12	239.88	186.95
	36	366.62	335.62	320.62	290.79	246.07	195.12
	37	378.01	347.01	332.01	291.76	257.60	195.94
	38	379.16	348.16	333.16	292.95	264.62	196.31
	39	385.36	354.36	339.36	316.65	271.50	203.71
	40	386.14	355.14	340.14	319.02	277.51	211.08
	41	401.55	370.55	355.55	333.54	285.00	215.58
	42	409.73	378.73	363.73	341.95	292.16	220.25
	43	430.57	399.57	379.89	349.06	298.25	225.36
	44	432.66	401.66	386.66	350.88	304.13	225.88
	45	433.47	402.47	387.47	361.25	308.66	226.58
	46	449.06	418.06	403.06	368.68	315.33	240.48
	47	450.62	419.62	404.62	369.43	316.00	241.88
	48	450.86	419.86	404.86	370.59	318.55	248.73
	49	451.07	420.07	405.07	370.96	318.82	249.42

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.
* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
** One-pound rate applies.

U.S. express package rates: Zone 8[1]

Shipments moving generally 1,801 miles or more from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 452.29	$ 421.29	$ 406.29	$ 378.20	$ 319.28	$ 250.48
	51	476.52	445.52	430.52	410.54	328.24	271.64
	52	501.08	470.08	455.08	413.78	352.78	273.77
	53	510.78	479.78	463.41	414.18	355.24	280.73
	54	511.75	480.75	465.75	420.17	355.69	281.43
	55	512.15	481.15	466.15	420.96	356.13	281.83
	56	512.55	481.55	466.55	424.04	356.57	282.23
	57	512.95	481.95	466.95	424.66	363.77	287.88
	58	514.25	483.25	468.24	436.92	364.50	292.58
	59	539.88	508.88	493.88	438.16	369.03	297.97
	60	542.45	511.45	496.45	451.26	377.22	303.36
	61	558.43	527.43	512.43	462.96	380.32	308.22
	62	571.13	540.13	525.13	464.13	381.02	308.72
	63	573.59	542.59	527.59	465.69	394.60	318.41
	64	593.67	562.67	547.67	496.82	395.98	323.49
	65	600.00	569.00	554.00	514.41	396.40	331.19
	66	601.17	570.17	555.17	516.17	397.08	338.21
	67	601.57	570.57	555.57	517.75	397.52	338.92
	68	604.88	573.88	558.88	518.19	397.96	352.98
	69	615.84	584.84	569.84	526.92	399.31	354.39
	70	616.94	585.94	570.94	527.80	425.17	354.86
	71	619.07	588.07	573.07	528.31	429.42	364.09
	72	661.47	630.47	601.11	538.17	429.85	365.02
	73	665.72	634.72	618.44	539.16	430.29	365.42
	74	666.18	635.18	620.18	550.50	430.89	365.82
	75	666.98	635.98	620.98	552.54	442.82	366.81
	76	667.78	636.78	621.78	562.84	449.74	386.47
	77	668.58	637.58	622.58	563.87	463.59	388.44
	78	669.38	638.38	623.38	565.12	496.59	390.24
	79	678.15	647.15	632.15	589.92	499.90	393.89
	80	680.84	649.84	634.84	604.59	503.36	394.77
	81	697.19	666.19	651.19	618.87	504.22	395.67
	82	698.83	667.83	652.83	620.31	505.09	397.59
	83	699.69	668.69	653.69	629.99	505.96	407.79
	84	713.38	682.38	667.38	630.96	514.50	408.82
	85	714.75	683.75	668.75	631.76	515.38	424.06
	86	715.55	684.55	669.55	632.56	516.18	425.59
	87	716.60	685.60	670.60	633.36	519.66	426.74
	88	719.97	688.97	673.97	634.16	523.68	427.54
	89	787.36	756.36	741.36	635.60	524.55	428.34
	90	801.39	770.39	755.28	664.40	525.43	429.14
	91	802.82	771.82	756.68	667.30	526.30	430.02
	92	803.73	772.73	757.57	680.28	527.17	430.92
	93	804.64	773.64	758.47	681.59	528.03	431.80
	94	805.56	774.56	759.37	682.53	528.92	432.89
	95	806.48	775.48	760.27	683.45	533.61	454.64
	96	807.30	776.30	761.07	687.68	534.48	471.53
	97	808.32	777.32	762.07	689.67	545.72	473.23
	98	810.16	779.16	763.88	710.51	558.50	474.16
	99	846.85	815.85	799.84	727.21	590.14	488.18
	100	913.00	882.00	864.00	767.00	654.00	511.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 8[1]

Shipments moving generally 1,801 miles or more from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 922.13	$ 890.82	$ 872.64	$ 774.67	$ 660.54	$ 516.11
	102	931.26	899.64	881.28	782.34	667.08	521.22
	103	940.39	908.46	889.92	790.01	673.62	526.33
	104	949.52	917.28	898.56	797.68	680.16	531.44
	105	958.65	926.10	907.20	805.35	686.70	536.55
	106	967.78	934.92	915.84	813.02	693.24	541.66
	107	976.91	943.74	924.48	820.69	699.78	546.77
	108	986.04	952.56	933.12	828.36	706.32	551.88
	109	995.17	961.38	941.76	836.03	712.86	556.99
	110	1,004.30	970.20	950.40	843.70	719.40	562.10
	111	1,013.43	979.02	959.04	851.37	725.94	567.21
	112	1,022.56	987.84	967.68	859.04	732.48	572.32
	113	1,031.69	996.66	976.32	866.71	739.02	577.43
	114	1,040.82	1,005.48	984.96	874.38	745.56	582.54
	115	1,049.95	1,014.30	993.60	882.05	752.10	587.65
	116	1,059.08	1,023.12	1,002.24	889.72	758.64	592.76
	117	1,068.21	1,031.94	1,010.88	897.39	765.18	597.87
	118	1,077.34	1,040.76	1,019.52	905.06	771.72	602.98
	119	1,086.47	1,049.58	1,028.16	912.73	778.26	608.09
	120	1,095.60	1,058.40	1,036.80	920.40	784.80	613.20
	121	1,104.73	1,067.22	1,045.44	928.07	791.34	618.31
	122	1,113.86	1,076.04	1,054.08	935.74	797.88	623.42
	123	1,122.99	1,084.86	1,062.72	943.41	804.42	628.53
	124	1,132.12	1,093.68	1,071.36	951.08	810.96	633.64
	125	1,141.25	1,102.50	1,080.00	958.75	817.50	638.75
	126	1,150.38	1,111.32	1,088.64	966.42	824.04	643.86
	127	1,159.51	1,120.14	1,097.28	974.09	830.58	648.97
	128	1,168.64	1,128.96	1,105.92	981.76	837.12	654.08
	129	1,177.77	1,137.78	1,114.56	989.43	843.66	659.19
	130	1,186.90	1,146.60	1,123.20	997.10	850.20	664.30
	131	1,196.03	1,155.42	1,131.84	1,004.77	856.74	669.41
	132	1,205.16	1,164.24	1,140.48	1,012.44	863.28	674.52
	133	1,214.29	1,173.06	1,149.12	1,020.11	869.82	679.63
	134	1,223.42	1,181.88	1,157.76	1,027.78	876.36	684.74
	135	1,232.55	1,190.70	1,166.40	1,035.45	882.90	689.85
	136	1,241.68	1,199.52	1,175.04	1,043.12	889.44	694.96
	137	1,250.81	1,208.34	1,183.68	1,050.79	895.98	700.07
	138	1,259.94	1,217.16	1,192.32	1,058.46	902.52	705.18
	139	1,269.07	1,225.98	1,200.96	1,066.13	909.06	710.29
	140	1,278.20	1,234.80	1,209.60	1,073.80	915.60	715.40
	141	1,287.33	1,243.62	1,218.24	1,081.47	922.14	720.51
	142	1,296.46	1,252.44	1,226.88	1,089.14	928.68	725.62
	143	1,305.59	1,261.26	1,235.52	1,096.81	935.22	730.73
	144	1,314.72	1,270.08	1,244.16	1,104.48	941.76	735.84
	145	1,323.85	1,278.90	1,252.80	1,112.15	948.30	740.95
	146	1,332.98	1,287.72	1,261.44	1,119.82	954.84	746.06
	147	1,342.11	1,296.54	1,270.08	1,127.49	961.38	751.17
	148	1,351.24	1,305.36	1,278.72	1,135.16	967.92	756.28
	149	1,360.37	1,314.18	1,287.36	1,142.83	974.46	761.39
	150	1,369.50	1,323.00	1,296.00	1,150.50	981.00	766.50

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates to Alaska[1]

Shipments from the contiguous U.S. and Hawaii to Alaska.

	Zones	To Alaska metro 9					To Alaska rural 11		
	Delivery commitment[2]	Next day by 9 a.m.	Next day by 10:30 a.m.[3]	Next day by 4:30 p.m.[4]	2nd day by 10:30 a.m.[5]	2nd day by 4:30 p.m.[6]	Next day by 10 a.m.[9]	Next day by 12 p.m.[10]	2nd day by 4:30 p.m.[6]
	FedEx® Envelope up to 8 oz.	FedEx First Overnight®[7]	FedEx Priority Overnight®	FedEx Standard Overnight®[8]	FedEx 2Day® A.M.	FedEx 2Day®	FedEx First Overnight®[7]	FedEx Priority Overnight®	FedEx 2Day®
		$ 94.18	$ 63.18	$ 56.25	$ 53.71	**	$ 100.85	$ 69.85	**
	FedEx® Pak	*	*	*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 125.76	$ 94.76	$ 78.39	$ 55.27	$ 48.27	$ 127.66	$ 96.66	$ 62.49
	2 lbs.	134.99	103.99	91.54	61.70	53.89	137.13	106.13	76.31
	3	142.94	111.94	99.23	71.60	61.53	162.03	131.03	77.70
	4	157.76	126.76	109.10	76.44	65.56	178.15	147.15	81.10
	5	168.20	137.20	117.42	81.57	71.24	188.69	157.69	83.93
	6	178.13	147.13	127.39	86.77	80.70	199.74	168.74	91.64
	7	187.86	156.86	134.99	97.11	81.65	210.80	179.80	92.42
	8	197.35	166.35	142.40	98.16	91.49	219.24	188.24	103.44
	9	208.11	177.11	152.40	114.72	92.48	229.54	198.54	108.91
	10	218.48	187.48	161.37	124.42	106.22	230.87	199.87	113.53
	11	234.73	203.73	172.82	131.91	107.60	257.14	226.14	114.00
	12	244.65	213.65	179.29	134.18	109.40	262.09	231.09	114.52
	13	255.31	224.31	187.69	138.95	120.82	268.38	237.38	124.70
	14	256.40	225.40	197.67	147.08	125.55	269.01	238.01	129.60
	15	272.59	241.59	205.41	148.29	131.33	280.71	249.71	136.65
	16	282.16	251.16	210.60	154.57	136.73	291.28	260.28	144.35
	17	287.73	256.73	215.39	167.82	143.26	298.45	267.45	150.27
	18	294.09	263.09	220.56	171.25	146.05	308.77	277.77	150.96
	19	302.83	271.83	228.55	183.60	156.74	316.04	285.04	164.36
	20	308.17	277.17	242.25	184.84	162.29	334.14	303.14	166.17
	21	314.55	283.55	244.30	191.96	163.47	342.14	311.14	166.75
	22	320.91	289.91	244.53	206.50	169.82	349.04	318.04	178.01
	23	328.79	297.79	244.85	214.14	175.63	354.21	323.21	179.15
	24	334.42	303.42	251.12	217.74	177.49	360.18	329.18	185.48
	25	343.97	312.97	272.99	221.18	196.04	362.11	331.11	204.98
	26	348.72	317.72	279.08	235.64	201.16	372.29	341.29	211.29
	27	355.32	324.32	285.32	237.09	207.66	377.84	346.84	217.65
	28	361.39	330.39	293.07	240.07	214.34	385.02	354.02	225.36
	29	366.64	335.64	298.11	244.58	219.74	392.80	361.80	231.67
	30	372.73	341.73	302.92	247.73	226.71	394.14	363.14	237.60
	31	378.87	347.87	308.29	260.58	232.27	405.68	374.68	244.76
	32	385.48	354.48	314.20	261.89	239.58	413.46	382.46	251.31
	33	393.48	362.48	321.42	268.86	240.32	421.46	390.46	253.78
	34	398.51	367.51	322.89	291.57	244.29	428.65	397.65	254.04
	35	399.33	368.33	323.25	293.86	244.69	436.27	405.27	254.32
	36	415.70	384.70	330.28	297.25	251.00	445.04	414.04	259.81
	37	423.94	392.94	339.45	297.60	271.06	451.54	420.54	276.83
	38	431.21	400.21	346.06	298.81	273.07	458.01	427.01	278.54
	39	439.05	408.05	362.81	322.99	285.22	458.68	427.68	298.16
	40	447.23	416.23	364.49	325.41	290.91	459.84	428.84	301.05
	41	455.43	424.43	374.02	348.25	297.27	482.84	451.84	308.00
	42	464.04	433.04	374.98	356.22	302.64	485.15	454.15	308.70
	43	472.78	441.78	387.49	357.03	309.71	486.16	455.16	322.40
	44	482.35	451.35	401.84	357.91	315.88	506.35	475.35	327.82
	45	489.48	458.48	405.00	368.48	320.47	508.70	477.70	330.74
	46	497.46	466.46	414.19	376.06	322.04	522.02	491.02	331.04
	47	504.97	473.97	415.12	376.82	322.32	523.36	492.36	331.27
	48	513.85	482.85	425.49	378.01	324.93	523.75	492.75	331.49
	49	516.56	485.56	426.54	394.38	325.20	526.28	495.28	331.72

To get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab.

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.

[2] Some exceptions apply. See fedex.com/uspackages for details.

[3] By 10:30 a.m. to businesses and by 12 pm. to residences in ZIP codes 99501, 99502, 99503 and 99517. Commitment times vary from 12 p.m. to 4:30 p.m. to all other locations, depending on ZIP code.

[4] By 8 p.m. to residences. See fedex.com/uspackages for details.

[5] By 12 p.m. to residences.

[6] By 8 p.m. to residences. Shipments to certain ZIP codes in remote areas are delivered by a third party. Additional surcharges apply, and transit times are extended by 3–5 business days to these areas. Some exceptions apply. See fedex.com/uspackages for details.

[7] FedEx First Overnight® is available to select ZIP codes only. Commitment times vary from 9 a.m. to 2 p.m., depending on ZIP code.

[8] FedEx Standard Overnight® is available to metro areas only.

[9] By up to 2 p.m., depending on ZIP code. Service is not available in all ZIP codes.

[10] By 4:30 p.m. to zone 11 businesses and residences in direct-served locations: Anchor Point, Eielson AFB, Fairbanks, Fort Wainwrights, Homer, Juneau, Kasilof, Ketchikan, Kodiak, Moose Pass, Nikiski, Ninilchik, North Pole, Palmer, Seward, Sitka, Soldotna, Sterling and Wasilla. By 5 p.m. to businesses in ZIP code 99686. Add one transit day for the following ZIP codes: 99901, 99835, 99824, 99801, 99686, 99674, 99664, 99652, 99631, 99623, 99588 and 99694.

* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.

** One-pound rate applies.

U.S. express package rates to Alaska[1]

Shipments from the contiguous U.S. and Hawaii to Alaska.

Shipments in all other packaging / maximum weight in lbs.	To Alaska metro					To Alaska rural		
Zones	9					11		
Delivery commitment[2]	Next day by 9 a.m.	Next day by 10:30 a.m.[3]	Next day by 4:30 p.m.[4]	2nd day by 10:30 a.m.[5]	2nd day by 4:30 p.m.[6]	Next day by 10 a.m.[9]	Next day by 12 p.m.[10]	2nd day by 4:30 p.m.[6]
Service	FedEx First Overnight®[7]	FedEx Priority Overnight®	FedEx Standard Overnight®[8]	FedEx 2Day® A.M.	FedEx 2Day®	FedEx First Overnight®[7]	FedEx Priority Overnight®	FedEx 2Day®
50 lbs.	$ 522.30	$ 491.30	$ 427.68	$ 404.13	$ 325.67	$ 532.13	$ 501.13	$ 332.19
51	542.05	511.05	450.41	418.76	334.81	562.85	531.85	341.51
52	568.99	537.99	464.75	435.04	359.84	579.75	548.75	370.85
53	571.69	540.69	472.69	439.41	362.35	582.51	551.51	373.79
54	586.23	555.23	475.09	439.85	362.81	597.34	566.34	374.25
55	591.82	560.82	475.49	440.25	363.26	603.05	572.05	374.65
56	594.17	563.17	475.89	440.65	363.71	605.44	574.44	375.05
57	599.71	568.71	477.19	441.05	371.05	611.09	580.09	381.76
58	620.03	589.03	502.94	446.46	371.79	631.82	600.82	382.44
59	622.07	591.07	513.23	482.85	376.42	633.90	602.90	383.95
60	636.11	605.11	514.28	490.92	384.77	648.22	617.22	392.47
61	646.54	615.54	525.87	491.73	387.93	658.86	627.86	395.69
62	647.60	616.60	535.64	499.54	388.65	659.94	628.94	396.43
63	648.44	617.44	561.99	516.00	402.50	660.80	629.80	410.56
64	664.93	633.93	564.63	517.66	403.90	677.61	646.61	411.98
65	666.58	635.58	565.09	524.70	404.33	679.30	648.30	412.42
66	667.57	636.57	566.83	526.50	405.03	704.50	673.50	413.14
67	687.07	656.07	600.03	533.64	405.48	707.02	676.02	413.59
68	689.02	658.02	603.35	538.44	405.92	707.42	676.42	414.04
69	690.43	659.43	610.21	540.12	407.31	711.70	680.70	415.46
70	712.05	681.05	611.41	540.52	433.68	726.42	695.42	442.36
71	714.22	683.22	611.87	541.39	438.01	727.90	696.90	446.78
72	720.62	689.62	613.14	558.79	438.45	734.42	703.42	447.23
73	722.02	691.02	630.81	566.08	438.90	735.85	704.85	447.68
74	749.95	718.95	632.59	566.82	439.51	764.33	733.33	448.31
75	752.75	721.75	641.32	578.23	451.68	767.19	736.19	460.72
76	759.95	728.95	658.66	583.19	458.74	774.53	743.53	467.92
77	764.26	733.26	661.15	584.37	472.87	793.46	762.46	482.33
78	766.39	735.39	663.44	586.21	506.53	824.91	793.91	516.67
79	808.95	777.95	670.00	622.83	509.90	828.06	797.06	520.11
80	813.21	782.21	710.55	632.13	513.43	828.86	797.86	523.70
81	814.22	783.22	714.61	633.06	514.31	829.89	798.89	524.60
82	815.12	784.12	715.52	634.57	515.20	830.81	799.81	525.51
83	816.01	785.01	717.26	662.80	516.08	831.72	800.72	526.41
84	816.81	785.81	751.93	667.50	524.79	832.97	801.97	535.31
85	825.61	794.61	769.57	668.42	525.69	857.88	826.88	536.55
86	826.80	795.80	771.34	669.22	526.81	863.92	832.92	537.35
87	850.55	819.55	772.14	670.16	530.06	866.95	835.95	540.67
88	867.32	836.32	772.94	671.33	534.16	884.05	853.05	544.85
89	869.01	838.01	773.74	694.59	535.05	885.78	854.78	545.76
90	870.79	839.79	784.54	709.03	535.94	887.60	856.60	546.67
91	871.59	840.59	785.62	710.95	536.83	888.41	857.41	547.57
92	872.39	841.39	786.42	712.47	537.72	889.22	858.22	548.48
93	873.19	842.19	787.22	713.34	538.60	895.08	864.08	549.38
94	873.99	842.99	788.02	714.43	539.50	895.95	864.95	550.29
95	874.79	843.79	788.82	729.44	544.29	898.27	867.27	555.18
96	875.59	844.59	791.44	737.44	545.18	944.57	913.57	556.09
97	877.29	846.29	829.69	738.24	556.64	949.21	918.21	567.78
98	911.29	880.29	833.52	739.30	569.67	950.21	919.21	581.07
99	945.12	914.12	846.74	741.76	601.95	963.41	932.41	613.99
100	1,046.00	1,015.00	909.00	784.00	668.00	1,067.00	1,036.00	682.00

To get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab.

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.

[2] Some exceptions apply. See fedex.com/uspackages for details.

[3] By 10:30 a.m. to businesses and by 12 pm. to residences in ZIP codes 99501, 99502, 99503 and 99517. Commitment times vary from 12 p.m. to 4:30 p.m. to all other locations, depending on ZIP code.

[4] By 8 p.m. to residences. See fedex.com/uspackages for details.

[5] By 12 p.m. to residences.

[6] By 8 p.m. to residences. Shipments to certain ZIP codes in remote areas are delivered by a third party. Additional surcharges apply, and transit times are extended by 3–5 business days to these areas. Some exceptions apply. See fedex.com/uspackages for details.

[7] FedEx First Overnight® is available to select ZIP codes only. Commitment times vary from 9 a.m. to 2 p.m., depending on ZIP code.

[8] FedEx Standard Overnight® is available to metro areas only.

[9] By up to 2 p.m., depending on ZIP code. Service is not available in all ZIP codes.

[10] By 4:30 p.m. to zone 11 businesses and residences in direct-served locations: Anchor Point, Eielson AFB, Fairbanks, Fort Wainwrights, Homer, Juneau, Kasilof, Ketchikan, Kodiak, Moose Pass, Nikiski, Ninilchik, North Pole, Palmer, Seward, Sitka, Soldotna, Sterling and Wasilla. By 5 p.m. to businesses in ZIP code 99686. Add one transit day for the following ZIP codes: 99901, 99835, 99824, 99801, 99686, 99674, 99664, 99652, 99631, 99623, 99588 and 99694.

U.S. express package rates to Alaska[1]

Shipments from the contiguous U.S. and Hawaii to Alaska.

	Zones	To Alaska metro					To Alaska rural		
		9					11		
	Delivery commitment[2]	Next day by 9 a.m.	Next day by 10:30 a.m.[3]	Next day by 4:30 p.m.[4]	2nd day by 10:30 a.m.[5]	2nd day by 4:30 p.m.[6]	Next day by 10 a.m.[9]	Next day by 12 p.m.[10]	2nd day by 4:30 p.m.[6]
	Service	FedEx First Overnight®[7]	FedEx Priority Overnight®	FedEx Standard Overnight®[8]	FedEx 2Day® A.M.	FedEx 2Day®	FedEx First Overnight®[7]	FedEx Priority Overnight®	FedEx 2Day®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 1,056.46	$ 1,025.15	$ 918.09	$ 791.84	$ 674.68	$ 1,077.67	$ 1,046.36	$ 688.82
	102	1,066.92	1,035.30	927.18	799.68	681.36	1,088.34	1,056.72	695.64
	103	1,077.38	1,045.45	936.27	807.52	688.04	1,099.01	1,067.08	702.46
	104	1,087.84	1,055.60	945.36	815.36	694.72	1,109.68	1,077.44	709.28
	105	1,098.30	1,065.75	954.45	823.20	701.40	1,120.35	1,087.80	716.10
	106	1,108.76	1,075.90	963.54	831.04	708.08	1,131.02	1,098.16	722.92
	107	1,119.22	1,086.05	972.63	838.88	714.76	1,141.69	1,108.52	729.74
	108	1,129.68	1,096.20	981.72	846.72	721.44	1,152.36	1,118.88	736.56
	109	1,140.14	1,106.35	990.81	854.56	728.12	1,163.03	1,129.24	743.38
	110	1,150.60	1,116.50	999.90	862.40	734.80	1,173.70	1,139.60	750.20
	111	1,161.06	1,126.65	1,008.99	870.24	741.48	1,184.37	1,149.96	757.02
	112	1,171.52	1,136.80	1,018.08	878.08	748.16	1,195.04	1,160.32	763.84
	113	1,181.98	1,146.95	1,027.17	885.92	754.84	1,205.71	1,170.68	770.66
	114	1,192.44	1,157.10	1,036.26	893.76	761.52	1,216.38	1,181.04	777.48
	115	1,202.90	1,167.25	1,045.35	901.60	768.20	1,227.05	1,191.40	784.30
	116	1,213.36	1,177.40	1,054.44	909.44	774.88	1,237.72	1,201.76	791.12
	117	1,223.82	1,187.55	1,063.53	917.28	781.56	1,248.39	1,212.12	797.94
	118	1,234.28	1,197.70	1,072.62	925.12	788.24	1,259.06	1,222.48	804.76
	119	1,244.74	1,207.85	1,081.71	932.96	794.92	1,269.73	1,232.84	811.58
	120	1,255.20	1,218.00	1,090.80	940.80	801.60	1,280.40	1,243.20	818.40
	121	1,265.66	1,228.15	1,099.89	948.64	808.28	1,291.07	1,253.56	825.22
	122	1,276.12	1,238.30	1,108.98	956.48	814.96	1,301.74	1,263.92	832.04
	123	1,286.58	1,248.45	1,118.07	964.32	821.64	1,312.41	1,274.28	838.86
	124	1,297.04	1,258.60	1,127.16	972.16	828.32	1,323.08	1,284.64	845.68
	125	1,307.50	1,268.75	1,136.25	980.00	835.00	1,333.75	1,295.00	852.50
	126	1,317.96	1,278.90	1,145.34	987.84	841.68	1,344.42	1,305.36	859.32
	127	1,328.42	1,289.05	1,154.43	995.68	848.36	1,355.09	1,315.72	866.14
	128	1,338.88	1,299.20	1,163.52	1,003.52	855.04	1,365.76	1,326.08	872.96
	129	1,349.34	1,309.35	1,172.61	1,011.36	861.72	1,376.43	1,336.44	879.78
	130	1,359.80	1,319.50	1,181.70	1,019.20	868.40	1,387.10	1,346.80	886.60
	131	1,370.26	1,329.65	1,190.79	1,027.04	875.08	1,397.77	1,357.16	893.42
	132	1,380.72	1,339.80	1,199.88	1,034.88	881.76	1,408.44	1,367.52	900.24
	133	1,391.18	1,349.95	1,208.97	1,042.72	888.44	1,419.11	1,377.88	907.06
	134	1,401.64	1,360.10	1,218.06	1,050.56	895.12	1,429.78	1,388.24	913.88
	135	1,412.10	1,370.25	1,227.15	1,058.40	901.80	1,440.45	1,398.60	920.70
	136	1,422.56	1,380.40	1,236.24	1,066.24	908.48	1,451.12	1,408.96	927.52
	137	1,433.02	1,390.55	1,245.33	1,074.08	915.16	1,461.79	1,419.32	934.34
	138	1,443.48	1,400.70	1,254.42	1,081.92	921.84	1,472.46	1,429.68	941.16
	139	1,453.94	1,410.85	1,263.51	1,089.76	928.52	1,483.13	1,440.04	947.98
	140	1,464.40	1,421.00	1,272.60	1,097.60	935.20	1,493.80	1,450.40	954.80
	141	1,474.86	1,431.15	1,281.69	1,105.44	941.88	1,504.47	1,460.76	961.62
	142	1,485.32	1,441.30	1,290.78	1,113.28	948.56	1,515.14	1,471.12	968.44
	143	1,495.78	1,451.45	1,299.87	1,121.12	955.24	1,525.81	1,481.48	975.26
	144	1,506.24	1,461.60	1,308.96	1,128.96	961.92	1,536.48	1,491.84	982.08
	145	1,516.70	1,471.75	1,318.05	1,136.80	968.60	1,547.15	1,502.20	988.90
	146	1,527.16	1,481.90	1,327.14	1,144.64	975.28	1,557.82	1,512.56	995.72
	147	1,537.62	1,492.05	1,336.23	1,152.48	981.96	1,568.49	1,522.92	1,002.54
	148	1,548.08	1,502.20	1,345.32	1,160.32	988.64	1,579.16	1,533.28	1,009.36
	149	1,558.54	1,512.35	1,354.41	1,168.16	995.32	1,589.83	1,543.64	1,016.18
	150	1,569.00	1,522.50	1,363.50	1,176.00	1,002.00	1,600.50	1,554.00	1,023.00

To get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab.

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.

[2] Some exceptions apply. See fedex.com/uspackages for details.

[3] By 10:30 a.m. to businesses and by 12 p.m. to residences in ZIP codes 99501, 99502, 99503 and 99517. Commitment times vary from 12 p.m. to 4:30 p.m. to all other locations, depending on ZIP code.

[4] By 8 p.m. to residences. See fedex.com/uspackages for details.

[5] By 12 p.m. to residences.

[6] By 8 p.m. to residences. Shipments to certain ZIP codes in remote areas are delivered by a third party. Additional surcharges apply, and transit times are extended by 3–5 business days to these areas. Some exceptions apply. See fedex.com/uspackages for details.

[7] FedEx First Overnight® is available to select ZIP codes only. Commitment times vary from 9 a.m. to 2 p.m., depending on ZIP code.

[8] FedEx Standard Overnight® is available to metro areas only.

[9] By up to 2 p.m., depending on ZIP code. Service is not available in all ZIP codes.

[10] By 4:30 p.m. to zone 11 businesses and residences in direct-served locations: Anchor Point, Eielson AFB, Fairbanks, Fort Wainwrights, Homer, Juneau, Kasilof, Ketchikan, Kodiak, Moose Pass, Nikiski, Ninilchik, North Pole, Palmer, Seward, Sitka, Soldotna, Sterling and Wasilla. By 5 p.m. to businesses in ZIP code 99686. Add one transit day for the following ZIP codes: 99901, 99835, 99824, 99801, 99686, 99674, 99664, 99652, 99631, 99623, 99588 and 99694.

U.S. express package rates to Hawaii[1]

Shipments from the contiguous U.S. and Alaska to Hawaii.

		To Hawaii metro		To Hawaii rural	
Zones		10		12	
Delivery commitment[2]		Next day by 5 p.m.[3]	2nd day by 5 p.m.[4]	Next day by 5 p.m.[3]	2nd day by 5 p.m.[4]
		FedEx Priority Overnight®	FedEx 2Day®	FedEx Priority Overnight®	FedEx 2Day®
FedEx® Envelope up to 8 oz.		$ 63.18	**	$ 69.85	**
FedEx® Pak		*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 94.76	$ 48.27	$ 96.66	$ 62.49
	2 lbs.	103.99	53.89	106.13	76.31
	3	111.94	61.53	131.03	77.70
	4	126.76	65.56	147.15	81.10
	5	137.20	71.24	157.69	83.93
	6	147.13	80.70	168.74	91.64
	7	156.86	81.65	179.80	92.42
	8	166.35	91.49	188.24	103.44
	9	177.11	92.48	198.54	108.91
	10	187.48	106.22	199.87	113.53
	11	203.73	107.60	226.14	114.00
	12	213.65	109.40	231.09	114.52
	13	224.31	120.82	237.38	124.70
	14	225.40	125.55	238.01	129.60
	15	241.59	131.33	249.71	136.65
	16	251.16	136.73	260.28	144.35
	17	256.73	143.26	267.45	150.27
	18	263.09	146.05	277.77	150.96
	19	271.83	156.74	285.04	164.36
	20	277.17	162.29	303.14	166.17
	21	283.55	163.47	311.14	166.75
	22	289.91	169.82	318.04	178.01
	23	297.79	175.63	323.21	179.15
	24	303.42	177.49	329.18	185.48
	25	312.97	196.04	331.11	204.98
	26	317.72	201.16	341.29	211.29
	27	324.32	207.66	346.84	217.65
	28	330.39	214.34	354.02	225.36
	29	335.64	219.74	361.80	231.67
	30	341.73	226.71	363.14	237.60
	31	347.87	232.27	374.68	244.76
	32	354.48	239.58	382.46	251.31
	33	362.48	240.32	390.46	253.78
	34	367.51	244.29	397.65	254.04
	35	368.33	244.69	405.27	254.32
	36	384.70	251.00	414.04	259.81
	37	392.94	271.06	420.54	276.83
	38	400.21	273.07	427.01	278.54
	39	408.05	285.22	427.68	298.16
	40	416.23	290.91	428.84	301.05
	41	424.43	297.27	451.84	308.00
	42	433.04	302.64	454.15	308.70
	43	441.78	309.71	455.16	322.40
	44	451.35	315.88	475.35	327.82
	45	458.48	320.47	477.70	330.74
	46	466.46	322.04	491.02	331.04
	47	473.97	322.32	492.36	331.27
	48	482.85	324.93	492.75	331.49
	49	485.56	325.20	495.28	331.72

To get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab.

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.

[2] Some exceptions apply. See fedex.com/uspackages for details.

[3] Second business day by 12:30 p.m. for ZIP codes 96713, 96737, 96747, 96752, 96769 and 96796. Third business day by 5 p.m. for ZIP code 96742.

[4] By 8:30 p.m. for residences. Some exceptions apply. See fedex.com/uspackages for details.

* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.

** One-pound rate applies.

U.S. express package rates to Hawaii[1]

Shipments from the contiguous U.S. and Alaska to Hawaii.

Zones		To Hawaii metro		To Hawaii rural	
		10		12	
Delivery commitment[2]		Next day by 5 p.m.[3]	2nd day by 5 p.m.[4]	Next day by 5 p.m.[3]	2nd day by 5 p.m.[4]
Service		FedEx Priority Overnight®	FedEx 2Day®	FedEx Priority Overnight®	FedEx 2Day®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 491.30	$ 325.67	$ 501.13	$ 332.19
	51	511.05	334.81	531.85	341.51
	52	537.99	359.84	548.75	370.85
	53	540.69	362.35	551.51	373.79
	54	555.23	362.81	566.34	374.25
	55	560.82	363.26	572.05	374.65
	56	563.17	363.71	574.44	375.05
	57	568.71	371.05	580.09	381.76
	58	589.03	371.79	600.82	382.44
	59	591.07	376.42	602.90	383.95
	60	605.11	384.77	617.22	392.47
	61	615.54	387.93	627.86	395.69
	62	616.60	388.65	628.94	396.43
	63	617.44	402.50	629.80	410.56
	64	633.93	403.90	646.61	411.98
	65	635.58	404.33	648.30	412.42
	66	636.57	405.03	673.50	413.14
	67	656.07	405.48	676.02	413.59
	68	658.02	405.92	676.42	414.04
	69	659.43	407.31	680.70	415.46
	70	681.05	433.68	695.42	442.36
	71	683.22	438.01	696.90	446.78
	72	689.62	438.45	703.42	447.23
	73	691.02	438.90	704.85	447.68
	74	718.95	439.51	733.33	448.31
	75	721.75	451.68	736.19	460.72
	76	728.95	458.74	743.53	467.92
	77	733.26	472.87	762.46	482.33
	78	735.39	506.53	793.91	516.67
	79	777.9	509.90	797.06	520.11
	80	782.21	513.43	797.86	523.70
	81	783.22	514.31	798.89	524.60
	82	784.12	515.20	799.81	525.51
	83	785.01	516.08	800.72	526.41
	84	785.81	524.79	801.97	535.31
	85	794.61	525.69	826.88	536.55
	86	795.80	526.81	832.92	537.35
	87	819.55	530.06	835.95	540.67
	88	836.32	534.16	853.05	544.85
	89	838.01	535.05	854.78	545.76
	90	839.79	535.94	856.60	546.67
	91	840.59	536.83	857.41	547.57
	92	841.39	537.72	858.22	548.48
	93	842.19	538.60	864.08	549.38
	94	842.99	539.50	864.95	550.29
	95	843.79	544.29	867.27	555.18
	96	844.59	545.18	913.57	556.09
	97	846.29	556.64	918.21	567.78
	98	880.29	569.67	919.21	581.07
	99	914.12	601.95	932.41	613.99
	100	1,015.00	668.00	1,036.00	682.00

To get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab.

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.

[2] Some exceptions apply. See fedex.com/uspackages for details.

[3] Second business day by 12:30 p.m. for ZIP codes 96713, 96737, 96747, 96752, 96769 and 96796. Third business day by 5 p.m. for ZIP code 96742.

[4] By 8:30 p.m. for residences. Some exceptions apply. See fedex.com/uspackages for details.

U.S. express package rates to Hawaii[1]

Shipments from the contiguous U.S. and Alaska to Hawaii.

		To Hawaii metro		To Hawaii rural	
Zones		10		12	
Delivery commitment[2]		Next day by 5 p.m.[3]	2nd day by 5 p.m.[4]	Next day by 5 p.m.[3]	2nd day by 5 p.m.[4]
Service		FedEx Priority Overnight®	FedEx 2Day®	FedEx Priority Overnight®	FedEx 2Day®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 1,025.15	$ 674.68	$ 1,046.36	$ 688.82
	102	1,035.30	681.36	1,056.72	695.64
	103	1,045.45	688.04	1,067.08	702.46
	104	1,055.60	694.72	1,077.44	709.28
	105	1,065.75	701.40	1,087.80	716.10
	106	1,075.90	708.08	1,098.16	722.92
	107	1,086.05	714.76	1,108.52	729.74
	108	1,096.20	721.44	1,118.88	736.56
	109	1,106.35	728.12	1,129.24	743.38
	110	1,116.50	734.80	1,139.60	750.2
	111	1,126.65	741.48	1,149.96	757.02
	112	1,136.80	748.16	1,160.32	763.84
	113	1,146.95	754.84	1,170.68	770.66
	114	1,157.10	761.52	1,181.04	777.48
	115	1,167.25	768.20	1,191.40	784.30
	116	1,177.40	774.88	1,201.76	791.12
	117	1,187.55	781.56	1,212.12	797.94
	118	1,197.70	788.24	1,222.48	804.76
	119	1,207.85	794.92	1,232.84	811.58
	120	1,218.00	801.60	1,243.20	818.40
	121	1,228.15	808.28	1,253.56	825.22
	122	1,238.30	814.96	1,263.92	832.04
	123	1,248.45	821.64	1,274.28	838.86
	124	1,258.60	828.32	1,284.64	845.68
	125	1,268.75	835.00	1,295.00	852.50
	126	1,278.90	841.68	1,305.36	859.32
	127	1,289.05	848.36	1,315.72	866.14
	128	1,299.20	855.04	1,326.08	872.96
	129	1,309.35	861.72	1,336.44	879.78
	130	1,319.50	868.40	1,346.80	886.60
	131	1,329.65	875.08	1,357.16	893.42
	132	1,339.80	881.76	1,367.52	900.24
	133	1,349.95	888.44	1,377.88	907.06
	134	1,360.10	895.12	1,388.24	913.88
	135	1,370.25	901.80	1,398.60	920.70
	136	1,380.40	908.48	1,408.96	927.52
	137	1,390.55	915.16	1,419.32	934.34
	138	1,400.70	921.84	1,429.68	941.16
	139	1,410.85	928.52	1,440.04	947.98
	140	1,421.00	935.20	1,450.40	954.80
	141	1,431.15	941.88	1,460.76	961.62
	142	1,441.30	948.56	1,471.12	968.44
	143	1,451.45	955.24	1,481.48	975.26
	144	1,461.60	961.92	1,491.84	982.08
	145	1,471.75	968.60	1,502.20	988.90
	146	1,481.90	975.28	1,512.56	995.72
	147	1,492.05	981.96	1,522.92	1,002.54
	148	1,502.20	988.64	1,533.28	1,009.36
	149	1,512.35	995.32	1,543.64	1,016.18
	150	1,522.50	1,002.00	1,554.00	1,023.00

To get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab.

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.

[2] Some exceptions apply. See fedex.com/uspackages for details.

[3] Second business day by 12:30 p.m. for ZIP codes 96713, 96737, 96747, 96752, 96769 and 96796. Third business day by 5 p.m. for ZIP code 96742.

[4] By 8:30 p.m. for residences. Some exceptions apply. See fedex.com/uspackages for details.

U.S. express package rates from Alaska and Hawaii[1]

Shipments from Alaska and Hawaii to the contiguous U.S., and FedEx Express intra-Alaska shipments.

	Zones	From Alaska/Hawaii 13–16				
	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®
	FedEx® Envelope up to 8 oz.	$ 65.59	$ 34.59	$ 32.43	$ 31.16	**
	FedEx® Pak	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 84.21	$ 53.21	$ 44.11	$ 34.62	$ 30.58
	2 lbs.	87.66	56.66	45.99	37.78	34.51
	3	93.93	62.93	46.56	44.06	37.65
	4	104.76	73.76	57.83	51.40	41.91
	5	111.12	80.12	58.96	56.10	43.47
	6	125.14	94.14	71.37	64.18	52.32
	7	126.78	95.78	74.82	70.76	54.85
	8	142.72	111.72	81.47	72.95	56.54
	9	149.40	118.40	86.15	77.32	56.97
	10	150.08	119.08	95.41	77.92	60.38
	11	160.04	129.04	96.35	78.45	60.74
	12	187.75	156.75	108.88	78.99	60.95
	13	192.71	161.71	111.69	79.54	61.16
	14	193.32	162.32	112.01	80.08	61.38
	15	194.01	163.01	118.30	84.07	61.59
	16	196.01	165.01	118.93	85.07	61.82
	17	196.21	165.21	119.14	88.41	64.14
	18	196.41	165.41	119.36	90.99	66.00
	19	196.61	165.61	120.62	93.73	68.01
	20	196.81	165.81	126.72	96.57	70.05
	21	197.01	166.01	128.98	97.15	70.46
	22	197.21	166.21	135.48	102.96	74.69
	23	198.31	167.31	136.14	103.56	75.13
	24	220.16	189.16	143.78	104.14	75.53
	25	222.36	191.36	146.57	111.64	82.21
	26	232.68	201.68	155.83	112.40	82.89
	27	233.73	202.73	156.85	112.98	83.12
	28	235.95	204.95	165.04	116.96	84.84
	29	236.47	205.47	167.84	117.55	85.26
	30	244.71	213.71	170.99	119.38	86.59
	31	251.54	220.54	177.32	122.43	88.80
	32	252.23	221.23	178.14	125.89	91.31
	33	253.48	222.48	194.38	128.45	93.18
	34	253.68	222.68	196.01	134.72	97.72
	35	255.27	224.27	196.23	135.35	98.19
	36	287.02	256.02	198.42	139.82	99.18
	37	295.45	264.45	202.55	142.21	101.75
	38	307.36	276.36	212.53	142.45	103.32
	39	308.56	277.56	221.50	145.42	105.48
	40	308.76	277.76	226.09	147.60	107.06
	41	308.96	277.96	230.69	151.12	109.62
	42	309.16	278.16	231.15	166.89	118.43
	43	309.39	278.39	238.74	169.20	122.19
	44	309.59	278.59	242.21	169.44	122.63
	45	309.81	278.81	245.99	169.67	123.06
	46	310.03	279.03	246.37	170.25	123.50
	47	310.24	279.24	246.59	173.46	123.91
	48	310.45	279.45	246.81	173.79	126.05
	49	310.92	279.92	247.02	174.38	126.49

	Zones	From Alaska/Hawaii 13–16				
	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 311.35	$ 280.35	$ 247.80	$ 184.33	$ 133.70
	51	319.95	288.95	263.33	186.71	134.44
	52	331.79	300.79	267.82	187.29	134.86
	53	333.33	302.33	272.20	192.40	138.54
	54	334.00	303.00	276.52	193.19	138.97
	55	347.38	316.38	292.91	193.59	139.40
	56	348.79	317.79	294.55	195.24	140.58
	57	376.93	345.93	301.78	197.76	142.38
	58	379.75	348.75	302.51	202.12	145.54
	59	380.19	349.19	313.99	204.88	147.51
	60	380.66	349.66	315.14	209.82	151.02
	61	384.82	353.82	315.54	210.32	151.44
	62	385.75	354.75	315.97	213.77	153.92
	63	403.27	372.27	319.25	215.96	155.54
	64	405.03	374.03	319.67	225.76	162.55
	65	405.61	374.61	325.30	226.75	163.26
	66	406.01	375.01	325.87	236.32	163.70
	67	406.41	375.41	326.27	237.28	164.71
	68	406.84	375.84	326.67	237.74	167.33
	69	407.50	376.50	327.07	238.19	169.96
	70	420.36	389.36	327.50	238.64	171.83
	71	421.65	390.65	327.93	241.96	174.21
	72	422.19	391.19	328.37	244.53	176.08
	73	432.99	401.99	328.80	253.73	179.34
	74	434.13	403.13	329.29	254.65	181.22
	75	435.28	404.28	330.09	268.00	183.43
	76	446.86	415.86	330.96	271.48	188.96
	77	453.03	422.03	331.82	277.47	191.18
	78	453.89	422.89	332.69	278.40	193.73
	79	454.77	423.77	333.55	279.52	196.48
	80	466.07	435.07	334.42	295.99	202.54
	81	467.20	436.20	335.34	298.16	203.40
	82	468.07	437.07	336.14	299.07	204.27
	83	468.93	437.93	337.00	307.39	205.39
	84	470.24	439.24	337.87	310.80	207.68
	85	496.33	465.33	338.74	313.15	223.24
	86	511.98	480.98	356.10	313.95	224.80
	87	516.64	485.64	357.84	324.02	225.67
	88	519.76	488.76	365.40	327.35	233.20
	89	520.63	489.63	366.26	328.15	234.06
	90	535.45	504.45	367.13	328.95	235.78
	91	536.94	505.94	369.50	334.53	236.65
	92	537.87	506.87	416.81	335.33	240.37
	93	538.67	507.67	421.56	336.18	241.23
	94	540.23	509.23	422.36	343.44	242.10
	95	570.62	539.62	437.08	359.52	242.96
	96	573.67	542.67	439.19	361.13	250.46
	97	574.47	543.47	454.78	361.93	254.72
	98	576.15	545.15	458.77	362.98	255.59
	99	609.70	578.70	482.40	364.11	261.39
	100	674.00	643.00	536.00	376.00	290.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

*Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
**One-pound rate applies.

U.S. express package rates from Alaska and Hawaii[1]

Shipments from Alaska and Hawaii to the contiguous U.S., and FedEx Express intra-Alaska shipments.

	Zones	From Alaska/Hawaii 13–16				
	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 680.74	$ 649.43	$ 541.36	$ 379.76	$ 292.90
	102	687.48	655.86	546.72	383.52	295.80
	103	694.22	662.29	552.08	387.28	298.70
	104	700.96	668.72	557.44	391.04	301.60
	105	707.70	675.15	562.80	394.80	304.50
	106	714.44	681.58	568.16	398.56	307.40
	107	721.18	688.01	573.52	402.32	310.30
	108	727.92	694.44	578.88	406.08	313.20
	109	734.66	700.87	584.24	409.84	316.10
	110	741.40	707.30	589.60	413.60	319.00
	111	748.14	713.73	594.96	417.36	321.90
	112	754.88	720.16	600.32	421.12	324.80
	113	761.62	726.59	605.68	424.88	327.70
	114	768.36	733.02	611.04	428.64	330.60
	115	775.10	739.45	616.40	432.40	333.50
	116	781.84	745.88	621.76	436.16	336.40
	117	788.58	752.31	627.12	439.92	339.30
	118	795.32	758.74	632.48	443.68	342.20
	119	802.06	765.17	637.84	447.44	345.10
	120	808.80	771.60	643.20	451.20	348.00
	121	815.54	778.03	648.56	454.96	350.90
	122	822.28	784.46	653.92	458.72	353.80
	123	829.02	790.89	659.28	462.48	356.70
	124	835.76	797.32	664.64	466.24	359.60
	125	842.50	803.75	670.00	470.00	362.50
	126	849.24	810.18	675.36	473.76	365.40
	127	855.98	816.61	680.72	477.52	368.30
	128	862.72	823.04	686.08	481.28	371.20
	129	869.46	829.47	691.44	485.04	374.10
	130	876.20	835.90	696.80	488.80	377.00
	131	882.94	842.33	702.16	492.56	379.90
	132	889.68	848.76	707.52	496.32	382.80
	133	896.42	855.19	712.88	500.08	385.70
	134	903.16	861.62	718.24	503.84	388.60
	135	909.90	868.05	723.60	507.60	391.50
	136	916.64	874.48	728.96	511.36	394.40
	137	923.38	880.91	734.32	515.12	397.30
	138	930.12	887.34	739.68	518.88	400.20
	139	936.86	893.77	745.04	522.64	403.10
	140	943.60	900.20	750.40	526.40	406.00
	141	950.34	906.63	755.76	530.16	408.90
	142	957.08	913.06	761.12	533.92	411.80
	143	963.82	919.49	766.48	537.68	414.70
	144	970.56	925.92	771.84	541.44	417.60
	145	977.30	932.35	777.20	545.20	420.50
	146	984.04	938.78	782.56	548.96	423.40
	147	990.78	945.21	787.92	552.72	426.30
	148	997.52	951.64	793.28	556.48	429.20
	149	1,004.26	958.07	798.64	560.24	432.10
	150	1,011.00	964.50	804.00	564.00	435.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates within Hawaii[1]

Shipments within Hawaii. FedEx Priority Overnight® is the only service available for FedEx Express® intra-Hawaii package shipments.

Zones		Intra-Hawaii
Delivery commitment[2]		Within islands
		Next day by 5 p.m.
Service		FedEx Priority Overnight®
FedEx® Envelope up to 8 oz.		$ 7.00
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 7.00
	2 lbs.	7.00
	3	7.00
	4	7.00
	5	7.50
	6	7.75
	7	8.00
	8	8.25
	9	8.50
	10	8.75
	11	9.00
	12	9.25
	13	9.50
	14	9.75
	15	10.00
	16	10.25
	17	10.50
	18	10.75
	19	11.00
	20	11.25
	21	11.50
	22	11.75
	23	12.00
	24	12.25
	25	12.50
	26	12.75
	27	13.00
	28	13.25
	29	13.50
	30	13.75
	31	14.00
	32	14.25
	33	14.50
	34	14.75
	35	15.00
	36	15.25
	37	15.50
	38	15.75
	39	16.00
	40	16.25
	41	16.50
	42	16.75
	43	17.00
	44	17.25
	45	17.50
	46	17.75
	47	18.00
	48	18.25
	49	18.50

Zones		Intra-Hawaii
Delivery commitment[2]		Within islands
		Next day by 5 p.m.
Service		FedEx Priority Overnight®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 18.75
	51	19.00
	52	19.25
	53	19.50
	54	19.75
	55	20.00
	56	20.25
	57	20.50
	58	20.75
	59	21.00
	60	21.25
	61	21.50
	62	21.75
	63	22.00
	64	22.25
	65	22.50
	66	22.75
	67	23.00
	68	23.25
	69	23.50
	70	23.75
	71	24.00
	72	24.25
	73	24.50
	74	24.75
	75	25.00
	76	25.25
	77	25.50
	78	25.75
	79	26.00
	80	26.25
	81	26.50
	82	26.75
	83	27.00
	84	27.25
	85	27.50
	86	27.75
	87	28.00
	88	28.25
	89	28.50
	90	28.75
	91	29.00
	92	29.25
	93	29.50
	94	29.75
	95	30.00
	96	30.25
	97	30.50
	98	30.75
	99	31.00
	100	31.25

Zones		Intra-Hawaii
Delivery commitment[2]		Within islands
		Next day by 5 p.m.
Service		FedEx Priority Overnight®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 31.50
	102	31.75
	103	32.00
	104	32.25
	105	32.50
	106	32.75
	107	33.00
	108	33.25
	109	33.50
	110	33.75
	111	34.00
	112	34.25
	113	34.50
	114	34.75
	115	35.00
	116	35.25
	117	35.50
	118	35.75
	119	36.00
	120	36.25
	121	36.50
	122	36.75
	123	37.00
	124	37.25
	125	37.50
	126	37.75
	127	38.00
	128	38.25
	129	38.50
	130	38.75
	131	39.00
	132	39.25
	133	39.50
	134	39.75
	135	40.00
	136	40.25
	137	40.50
	138	40.75
	139	41.00
	140	41.25
	141	41.50
	142	41.75
	143	42.00
	144	42.25
	145	42.50
	146	42.75
	147	43.00
	148	43.25
	149	43.50
	150	43.75

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
Any fraction of a pound is rounded up to the next-higher pound.

U.S. package rates: FedEx Express Multiweight®

FedEx Express multiple-piece shipments may receive a rate on a total-shipment-weight basis if the total shipment weighs 100 lbs. or more (200 lbs. or more for FedEx Express Saver® shipments). A 15-lb. average minimum package weight for the shipment applies. Multiply the per-pound rate by total shipment weight. You are billed the lower of the FedEx Express Multiweight shipment rate or the sum of the individual price per package.

Zone 2

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 2.76	$ 2.45	$ 2.30	$ 1.81	$ 1.53	$ 1.39
500–999 lbs.	2.74	2.43	2.28	1.79	1.51	1.37
1,000–1,999 lbs.	2.72	2.41	2.26	1.77	1.49	1.35
2,000+ lbs.	2.70	2.39	2.24	1.75	1.47	1.33

Zone 3

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 3.73	$ 3.42	$ 3.35	$ 2.17	$ 1.91	$ 1.80
500–999 lbs.	3.71	3.40	3.33	2.15	1.89	1.78
1,000–1,999 lbs.	3.69	3.38	3.31	2.13	1.87	1.76
2,000+ lbs.	3.67	3.36	3.29	2.11	1.85	1.74

Zone 4

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 6.50	$ 6.19	$ 6.04	$ 2.83	$ 2.45	$ 2.37
500–999 lbs.	6.48	6.17	6.02	2.81	2.43	2.35
1,000–1,999 lbs.	6.46	6.15	6.00	2.79	2.41	2.33
2,000+ lbs.	6.44	6.13	5.98	2.77	2.39	2.31

Zone 5

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 7.20	$ 6.89	$ 6.74	$ 4.19	$ 3.46	$ 2.85
500–999 lbs.	7.18	6.87	6.72	4.17	3.44	2.83
1,000–1,999 lbs.	7.16	6.85	6.70	4.15	3.42	2.81
2,000+ lbs.	7.14	6.83	6.68	4.13	3.40	2.79

Zone 6

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 7.34	$ 7.03	$ 6.88	$ 6.84	$ 5.55	$ 3.98
500–999 lbs.	7.32	7.01	6.86	6.82	5.53	3.96
1,000–1,999 lbs.	7.30	6.99	6.84	6.80	5.51	3.94
2,000+ lbs.	7.28	6.97	6.82	6.78	5.49	3.92

Zone 7

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 8.76	$ 8.45	$ 8.28	$ 7.31	$ 6.34	$ 4.48
500–999 lbs.	8.74	8.43	8.26	7.29	6.32	4.46
1,000–1,999 lbs.	8.72	8.41	8.24	7.27	6.30	4.44
2,000+ lbs.	8.70	8.39	8.22	7.25	6.28	4.42

FedEx Ground Multiweight® shipment rates are available by contract only. Contact your FedEx account executive for more information. FedEx Ground multiple-piece shipments may receive per-pound rates if the total shipment weighs 200 lbs. or more. A shipment average minimum package weight applies and varies by contract.

Any fraction of a pound is rounded up to the next-higher pound.

U.S. package rates: FedEx Express Multiweight

FedEx Express multiple-piece shipments may receive a rate on a total-shipment-weight basis if the total shipment weighs 100 lbs. or more (200 lbs. or more for FedEx Express Saver shipments). A 15-lb. average minimum package weight for the shipment applies. Multiply the per-pound rate by total shipment weight. You are billed the lower of the FedEx Express Multiweight shipment rate or the sum of the individual price per package.

Zone 8

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 9.13	$ 8.82	$ 8.64	$ 7.67	$ 6.54	$ 5.11
500–999 lbs.	9.11	8.80	8.62	7.65	6.52	5.09
1,000–1,999 lbs.	9.09	8.78	8.60	7.63	6.50	5.07
2,000+ lbs.	9.07	8.76	8.58	7.61	6.48	5.05

Zones 9 and 10 (To AK and HI metro)

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®[1]	FedEx 2Day® A.M.[2]	FedEx 2Day®
100–499 lbs.	$ 10.46	$ 10.15	$ 9.09	$ 7.84	$ 6.68
500–999 lbs.	10.44	10.13	9.07	7.82	6.66
1,000–1,999 lbs.	10.42	10.11	9.05	7.80	6.64
2,000+ lbs.	10.40	10.09	9.03	7.78	6.62

Zones 11 and 12 (To AK and HI rural)

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx 2Day®
100–499 lbs.	$ 10.67	$ 10.36	$ 6.82
500–999 lbs.	10.65	10.34	6.80
1,000–1,999 lbs.	10.63	10.32	6.78
2,000+ lbs.	10.61	10.30	6.76

Zones 13–16 (From AK and HI to contiguous U.S., and intra-Alaska)

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®
100–499 lbs.	$ 6.74	$ 6.43	$ 5.36	$ 3.76	$ 2.90
500–999 lbs.	6.72	6.41	5.34	3.74	2.88
1,000–1,999 lbs.	6.70	6.39	5.32	3.72	2.86
2,000+ lbs.	6.68	6.37	5.30	3.70	2.84

Intra-Hawaii

Multiply by total shipment weight.

Weight	FedEx Priority Overnight®
100–150 lbs.	$ 0.31
151+ lbs.	0.29

[1] FedEx Standard Overnight is available to Alaska metro only.
[2] FedEx 2Day A.M. is available to Alaska only. Service is not available to Hawaii.
Any fraction of a pound is rounded up to the next-higher pound.

FedEx SameDay® and FedEx SameDay® Freight rates

Go to fedexsameday.com or call 1.800.399.5999 to request these services. Shipments weighing less than 151 lbs. that contain at least one palletized piece are priced at the 151-lb. FedEx SameDay Freight rate.

FedEx SameDay® rates (per shipment)[1]

Total shipment weight	Rate
0–25 lbs.	$240
Each additional lb. in excess of 25 lbs., up to 70 lbs.[1]	$1.45/lb.
Additional lbs. in excess of 70 lbs. (increments of 50 lbs.)[1]	$100/50 lbs.

[1] Other additional fees may apply. Prices may vary depending on origin and destination. Discounts may apply for movements of less than 70 miles between origin and destination. Additional discounts may apply for multiple shipments destined to the same city. Call 1.800.399.5999 for details.

FedEx SameDay® Freight rates

Per-pound rates (multiply by total shipment weight).

	ZONES						
	2	3	4	5	6	7	8
Weight	0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles
151–299 lbs.	$ 2.83	$ 4.76	$ 5.40	$ 7.98	$ 8.69	$ 10.08	$ 11.11
300–499 lbs.	2.12	3.62	5.40	7.98	8.69	10.08	11.11
500–999 lbs.	2.25	3.28	5.41	8.53	9.35	10.90	11.75
1,000–1,999 lbs.	1.78	3.19	5.37	8.41	9.18	10.80	11.46
2,000+ lbs.	1.73	3.13	5.16	7.55	8.99	10.71	11.34

Any fraction of a pound is rounded up to the next-higher pound.
Rates shown do not include a fuel surcharge. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details.

FedEx SameDay and FedEx SameDay Freight fees

Go to fedexsameday.com or call 1.800.399.5999 to request these services.

Special handling fees and other charges

The following fees may apply to your FedEx SameDay and FedEx SameDay Freight shipments.

	FedEx SameDay®[1]	FedEx SameDay® Freight
Additional Deliveries/Same Address	$12.50	–
Additional Deliveries/Same City Applies to multiple-piece shipments in which pieces are delivered to different addresses in the same city.	$50	–
After-Hours Pickup or Delivery 8 p.m.–8 a.m., Mon.–Fri.	$50	–
Airline-to-Airline Transfer	$200	–
Alaska and Hawaii Pickup or Delivery	$85	–
Cancellation Fee	$30	$150
Commuter Airline Transfer Applies to shipments routed through a commuter airline.	$50	–
Declared Value Maximum of $2,000.	• $3.45 for shipments valued between $100.01–$300 • $1.15 per $100 of declared value for shipments valued in excess of $300	–
Excess Mileage (when applicable)	$2.40/mile	• $4.25/mile for shipments less than 1,000 lbs. • $4.95/mile for shipments 1,000 lbs. or more
Fuel Surcharge	Variable[2]	Variable[2]
Hold and Ship Charge/Hold and Deliver Charge Applies to shipments that, at customer request, require an overnight hold.	$50	–
Holiday Pickup or Delivery	$75	$200[3]
Metro Charge Applies to shipments picked up and/or delivered in select primary metro areas. Assessed once per shipment.	–	$30
Outside Delivery Area Pickup and Delivery Applies when the pickup and/or delivery point is more than 50 miles from the serving airport(s). Assessed once per shipment.	–	$100
Oversize Package Charge Applies when one piece in the shipment weighs more than 70 lbs.	$40	–
Pickup and Delivery Reattempt	$40	$100[3]
Saturday Pickup or Delivery	$50	$150[3]
Sunday Pickup or Delivery	$65	$175[3]
Tolls Fee	Variable[4]	Variable[4]
Waiting Time Applies after the first 15 minutes of wait time.	$15 per 15 min.	–

[1] These fees apply separately for handling and delivery. That is, the fees shown are per pickup and per delivery.

[2] Charges shown on this page do not include any fuel surcharge that may be applicable. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details.

[3] Fee covers both pickup and delivery on the same day.

[4] Tolls will be charged as incurred. Tolls will be assessed per shipment regardless of whether the shipment is an exclusive use or co-mingled with other shipments.

FedEx SameDay® City rates

Go to fedex.com/samedaycity or call 1.800.399.5999 to request these services.

FedEx SameDay® City Priority rates*

Multiply per-pound rates by total shipment weight.

Zones[1]	0A (0–5 miles)	0B (6–10 miles)	0C (11–15 miles)	0D (16–25 miles)	0E (26–35 miles)	0F (36–45 miles)	0G[2] (46+ miles)
Delivery commitment	2 hours	2 hours	2 hours	3 hours	3 hours	4 hours	7 hours[3]
Ready time cutoff	No cutoff for shipments to businesses and residences						
Single-piece shipments							
Base rate (0–50 lbs.)	$ 18.00	$ 23.00	$ 27.00	$ 38.00	$ 50.00	$ 62.00	$ 68.00
Per-pound rate (51–150 lbs.)	0.36	0.46	0.54	0.76	1.00	1.24	1.36
Multiple-piece shipments[4]							
Base rate (0–50 lbs.)	$ 21.00	$ 26.00	$ 30.00	$ 41.00	$ 53.00	$ 65.00	$ 71.00
Per-pound rate (51–250 lbs.)	0.42	0.52	0.60	0.82	1.06	1.30	1.42

[1] Rates only apply when both origin and destination ZIP codes are included within the FedEx SameDay City metro coverage area. Go to fedex.com/samedaycity for ZIP codes served. Shipment zone and mileage are calculated by FedEx based on multiple factors to maximize efficiency in the sole discretion and determination of FedEx.

[2] An Excess Mileage Fee of $1.50 per mile, or parts thereof, for every mile beyond 45 miles, applies to zone OG shipments.

[3] 46–60 miles within 5 hours, 60+ miles within 7 hours.

[4] Multiple packages going to and from the same origin and destination addresses at the same time. Multiple-piece shipments include up to 25 pieces per shipment. Maximum shipment weight is 250 lbs.

FedEx SameDay® City Standard rates*

Multiply per-pound rates by total shipment weight.

Zones[1]	0A (0–5 miles)	0B (6–10 miles)	0C (11–15 miles)	0D (16–25 miles)	0E 26–35 miles	0F (36–45 miles)
Delivery commitment	4 hours					
Ready time cutoff	Must be ready for pickup by 4 p.m. for shipments to businesses and residences					
Single-piece shipments						
Base rate (0–50 lbs.)	$ 15.00	$ 19.00	$ 23.00	$ 35.00	$ 47.00	$ 62.00
Per-pound rate (51–150 lbs.)	0.30	0.38	0.46	0.70	0.94	1.24
Multiple-piece shipments[2]						
Base rate (0–50 lbs.)	$ 18.00	$ 22.00	$ 26.00	$ 38.00	$ 50.00	$ 65.00
Per-pound rate (51–250 lbs.)	0.36	0.44	0.52	0.76	1.00	1.30

[1] Rates only apply when both origin and destination ZIP codes are included within the FedEx SameDay City metro coverage area. Go to fedex.com/samedaycity for ZIP codes served. Shipment zone and mileage are calculated by FedEx based on multiple factors to maximize efficiency in the sole discretion and determination of FedEx.

[2] Multiple packages going to and from the same origin and destination addresses at the same time. Multiple-piece shipments include up to 25 pieces per shipment. Maximum shipment weight is 250 lbs.

FedEx SameDay® City Economy rates*

Multiply per-pound rates by total shipment weight.

Zones[1]	0A (0–5 miles)	0B (6–10 miles)	0C (11–15 miles)	0D (16–25 miles)	0E (26–35 miles)	0F (36–45 miles)
Delivery commitment	5 p.m. for shipments to businesses, 8 p.m. to residences					
Ready time cutoff	Must be ready for pickup by 12 p.m. for shipments to businesses, 3 p.m. for residences					
Single-piece shipments						
Base rate (0–50 lbs.)	$ 12.00	$ 15.00	$ 18.00	$ 28.00	$ 38.00	$ 46.00
Per-pound rate (51–150 lbs.)	0.24	0.30	0.36	0.56	0.76	0.92
Multiple-piece shipments[2]						
Base rate (0–50 lbs.)	$ 14.00	$ 17.00	$ 20.00	$ 30.00	$ 40.00	$ 48.00
Per-pound rate (51–250 lbs.)	0.28	0.34	0.40	0.60	0.80	0.96

[1] Rates only apply when both origin and destination ZIP codes are included within the FedEx SameDay City metro coverage area. Go to fedex.com/samedaycity for ZIP codes served. Shipment zone and mileage are calculated by FedEx based on multiple factors to maximize efficiency in the sole discretion and determination of FedEx.

[2] Multiple packages going to and from the same origin and destination addresses at the same time. Multiple-piece shipments include up to 25 pieces per shipment. Maximum shipment weight is 250 lbs.

FedEx SameDay City Economy service is not available in the New York City market.

*Go to fedex.com/samedaycity for metro markets served by FedEx SameDay City Priority, FedEx SameDay City Standard and FedEx SameDay City Economy.

Any fraction of a pound is rounded up to the next-higher pound.

Rates shown do not include a fuel surcharge. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details (see the FedEx Ground fuel surcharge).

FedEx SameDay City rates and fees

Go to fedex.com/samedaycity or call 1.800.399.5999 to request these services.

FedEx SameDay® City Direct rates

Multiply per-pound rates by total shipment weight.

Zones[1]	0A (0–5 miles)	0B (6–10 miles)	0C (11–15 miles)	0D (16–25 miles)	0E (26–35 miles)	0F (36–45 miles)	0G[2] (46+ miles)
Delivery commitment	Packages delivered immediately to their destination after pickup, with no additional service-related stops in between						
Ready time cutoff	No cutoff for shipments to businesses and residences						
Single-piece shipments							
Base rate (0–50 lbs.)	$ 36.00	$ 46.00	$ 54.00	$ 76.00	$ 100.00	$ 124.00	$ 136.00
Per-pound rate (51–150 lbs.)	0.72	0.92	1.08	1.52	2.00	2.48	2.72
Multiple-piece shipments[3]							
Base rate (0–50 lbs.)	$ 41.00	$ 51.00	$ 59.00	$ 81.00	$ 105.00	$ 129.00	$ 141.00
Per-pound rate (51–250 lbs.)	0.82	1.02	1.18	1.62	2.10	2.58	2.82

[1] Rates only apply when both origin and destination ZIP codes are included within the FedEx SameDay City metro coverage area. Go to fedex.com/samedaycity for ZIP codes served. Shipment zone and mileage are calculated by FedEx based on multiple factors to maximize efficiency in the sole discretion and determination of FedEx.

[2] An Excess Mileage Fee of $1.50 per mile, or parts thereof, for every mile beyond 45 miles, applies to zone OG shipments.

[3] Multiple packages going to and from the same origin and destination addresses at the same time. Multiple-piece shipments include up to 25 pieces per shipment. sMaximum shipment weight is 250 lbs.

FedEx SameDay City Direct service is not available in the New York City market.

FedEx SameDay City Direct shipments are not eligible for the FedEx SameDay City Money-Back Guarantee.

Any fraction of a pound is rounded up to the next-higher pound.

Rates shown do not include a fuel surcharge. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details (see the FedEx Ground fuel surcharge).

FedEx SameDay® City Route rates

FedEx SameDay City Route rates are available by contract only. Contact your FedEx account executive for more information.

FedEx SameDay® City Custom rates

FedEx SameDay City Custom rates are available by contract only. Contact your FedEx account executive for more information.

Special handling fees and other charges

The following fees may apply to your FedEx SameDay City shipments.

	FedEx SameDay® City (Priority, Standard, Economy and Direct)	FedEx SameDay® City Route
Additional Handling Surcharge (per package) Applies when (1) the package weighs more than 70 lbs.; or (2) the length, width or height is more than 60 inches; or (3) the length plus width plus height is more than 95 inches.	$22	–
Additional Handling Surcharge (per shipment) Applies when the shipment is over 37 cubic feet. There is a shipment maximum size of 70 cubic feet. A shipment may consist of up to 25 packages.	$22	–
Address Correction Fee Fee is based on correcting any address-related field of either the pickup or delivery address.	$14[1]	–
After-Hours Pickup Fee is based on ready time of 8:01 p.m.–6:59 a.m., Mon.–Fri. After-hours pickup is available for FedEx SameDay City Priority, FedEx SameDay City Direct and FedEx SameDay City Route shipments only.	$40[2]	$25 per run[2]
Cancellation Fee • FedEx SameDay City Priority, FedEx SameDay City Standard, FedEx SameDay City Economy and FedEx SameDay City Direct: Fee is applied in lieu of total shipping charges. • FedEx SameDay City Route: Fee is applied in lieu of full route fee.	• $20 (priority)[3] • $20 (standard)[3] • $15 (economy)[3] • $30 (direct)[3]	$25 per run[4]

(Continued on p. 66)

[1] If an incomplete or incorrect address is provided, FedEx Office may have to determine the correct address in order to complete the pickup or delivery.

[2] Only one surcharge will apply for after-hours pickup, holiday pickup or delivery, Saturday pickup or delivery, or Sunday pickup or delivery, per shipment.

[3] This fee applies if a cancellation occurs 30 minutes or less before the ready time. The fee also applies if cancellation results from a pickup exception in which no packages were picked up and the pickup is not rescheduled.

[4] This fee applies if cancellation occurs 30 minutes before the ready time of the first shipment of the route, or later. Nonetheless, the full route fee is applied if notice of requested cancellation is not received until after the first pickup arrival scan of the route, even if all the shipments within the route are canceled for any reason, including due to any pickup exception scans.

Charges shown on this page do not include any fuel surcharge that may be applicable. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details (see the FedEx Ground fuel surcharge).

FedEx SameDay City fees

Go to fedex.com/samedaycity or call 1.800.399.5999 to request these services.

Special handling fees and other charges (cont.)

The following fees may apply to your FedEx SameDay City shipments.

	FedEx SameDay® City (Priority, Standard, Economy and Direct)	FedEx SameDay® City Route
Declared Value Fee is based on the selected declared value: • FedEx SameDay City Priority, FedEx SameDay City Standard, FedEx SameDay City Economy and FedEx SameDay City Direct: Maximum of $2,000 per shipment. • FedEx SameDay City Route: Maximum of $2,000 per route work order.	• $3.15 for shipments valued between $100.01–$300 • $1.05 per $100 of declared value for shipments valued in excess of $300	• $3.15 for runs valued between $100.01–$300 • $1.05 per $100 of declared value for runs valued in excess of $300
Evening Delivery Only • Delivery only between 5 p.m.–8 p.m. • Assessed only when a customer selects this option in connection with residential delivery for FedEx SameDay City Economy	$3.50	–
Excess Mileage (when applicable)	$1.50/mile[1]	–
FedEx® Delivery Signature Options (per package) • Indirect Signature Required • Direct Signature Required • Adult Signature Required Direct Signature Required will automatically be applied when the declared value is $500 or more. For FedEx SameDay City Priority, FedEx SameDay City Standard, FedEx SameDay City Economy and FedEx SameDay City Direct, the Indirect Signature Required fee applies to residential delivery only. There is no additional charge for commercial delivery.	• $4.50 (indirect) • $4.50 (direct) • $5.50 (adult)	• $4.50 (direct)[2] • $5.50 (adult)[2]
Fuel Surcharge	Variable[3]	Variable[3]
Holiday Pickup or Delivery Fee is based on a scheduled ready or delivery time occurring on a designated FedEx Office holiday. Holiday pickup or delivery is available for FedEx SameDay City Priority, FedEx SameDay City Direct and FedEx SameDay City Route shipments only.	$40[4,5]	$90 per run[4,5]
Metro Surcharge	$6[6]	–
Pickup Attempt	$10[7]	–
Same-day Return to Sender Assessed only when the shipper selects this option and the shipment was rendered undeliverable.	Customer base rate with selected surcharges[8]	–
Saturday Pickup or Delivery Fee is based on a scheduled ready or delivery time occurring on a Saturday. Saturday pickup or delivery is available for FedEx SameDay City Priority, FedEx SameDay City Standard, FedEx SameDay City Direct and FedEx SameDay City Route shipments only.	$40[4]	$25 per run[4]
Sunday Pickup or Delivery Fee is based on a scheduled ready or delivery time occurring on a Sunday. Sunday pickup or delivery is available for FedEx SameDay City Priority, FedEx SameDay City Direct and FedEx SameDay City Route shipments only.	$40[4]	$25 per run[4]
Tolls Fee	Variable[9]	–
Wait Time Surcharge Fee is assessed when the courier waits longer than five minutes for the customer in order to be able to begin pickup or delivery of the shipment.	$0.75 per minute[10]	–

[1] The Excess Mileage Fee is charged at $1.50 per mile, or parts thereof, after 45 miles between pickup and delivery address. FedEx SameDay City Priority and FedEx SameDay City Direct are the only FedEx SameDay City services that deliver in excess of 45 miles.

[2] Adult Signature Required and Direct Signature Required charges are assessed on a per-piece basis up to a maximum of seven units per run. Indirect Signature Required is included with all shipments at no additional charge.

[3] Charges shown on this page do not include any fuel surcharge that may be applicable. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details (see the FedEx Ground fuel surcharge).

[4] Only one surcharge will apply for after-hours pickup, holiday pickup or delivery, Saturday pickup or delivery, or Sunday pickup or delivery, per shipment.

[5] Surcharge supersedes after-hours, Saturday and Sunday surcharges.

[6] Applies to New York City market only.

[7] Fee applies when a shipment is not ready when we attempt pickup and the pickup is rescheduled.

[8] Same-day return to sender is charged on undeliverable shipments when customers have selected that the shipment is to be returned the same day or as soon as possible.

[9] Applies to New York City market only. Tolls required to complete the delivery will be quoted during the order placement process. Tolls will be assessed per shipment regardless of whether the shipment is an exclusive use or co-mingled with other shipments.

[10] Fee is prorated for partial minutes.

FedEx One Rate®

FedEx One Rate, a flat rate pricing option, is available for qualifying FedEx Express U.S. shipments in FedEx Express packaging. FedEx One Rate pricing is an alternative to FedEx® Standard List Rates, account-specific rates or FedEx® Retail Rates. No account-specific discounts apply to the following rate tables. Contents should be compatible with the container and packed securely. Package shape and dimensions may change during transit. If the shape or dimensions change during transit, FedEx may make appropriate adjustments to the packaging type and shipment charges. Go to fedex.com/expresspackaging for recommended weight limits for FedEx Express packaging.

About these rate tables

In the rate tables that follow:

- FedEx One Rate includes any applicable residential surcharges, delivery area surcharges and fuel surcharge.
- FedEx One Rate is subject to other charges including, but not limited to, on-call pickup, Saturday delivery, FedEx® Delivery Signature Options, additional declared value, and address or account corrections.
- Shippers are required to use FedEx Express packaging and FedEx Express U.S. services (FedEx Express Saver, FedEx 2Day, FedEx 2Day A.M., FedEx Standard Overnight, FedEx Priority Overnight and FedEx First Overnight).
- To qualify for FedEx One Rate pricing, FedEx envelopes must weigh 10 lbs. or less, and FedEx paks, boxes and tubes must weigh 50 lbs. or less.

Local zone (zone 2)

Shipments moving generally 0–150 miles from origin to destination anywhere in the contiguous U.S.

Delivery commitment[1]	3rd day by 4:30 p.m.[2]	2nd day by 4:30 p.m.[2]	2nd day by 10:30 a.m.	Next day by 3 p.m.[2]	Next day by 10:30 a.m.	Next day by 8 or 8:30 a.m.
Service	FedEx Express Saver®	FedEx 2Day®	FedEx 2Day® A.M.	FedEx Standard Overnight®	FedEx Priority Overnight®	FedEx First Overnight®
Packing type						
FedEx® Envelope	$ 8.90	$ 18.90	$ 25.80	$ 26.95	$ 33.10	$ 77.10
FedEx® Pak	9.20	22.00	28.10	33.75	40.35	84.35
FedEx® Small Box	9.95	22.00	29.30	36.30	41.15	85.15
FedEx® Medium Box	12.95	23.25	29.95	40.05	47.45	91.45
FedEx® Large Box	20.00	25.20	31.15	47.45	52.90	96.90
FedEx® Extra Large Box	32.35	35.65	36.60	53.85	62.90	106.90
FedEx® Tube	32.35	35.65	36.60	53.85	62.90	106.90

Regional zone (zones 3–4)

Shipments moving generally 151–600 miles from origin to destination anywhere in the contiguous U.S.

Delivery commitment[1]	3rd day by 4:30 p.m.[2]	2nd day by 4:30 p.m.[2]	2nd day by 10:30 a.m.	Next day by 3 p.m.[2]	Next day by 10:30 a.m.	Next day by 8 or 8:30 a.m.
Service	FedEx Express Saver®	FedEx 2Day®	FedEx 2Day® A.M.	FedEx Standard Overnight®	FedEx Priority Overnight®	FedEx First Overnight®
Packing type						
FedEx® Envelope	$ 9.50	$ 20.50	$ 28.20	$ 29.55	$ 44.20	$ 88.20
FedEx® Pak	10.10	23.20	29.30	50.30	66.30	110.30
FedEx® Small Box	11.45	23.20	29.95	54.90	72.20	116.20
FedEx® Medium Box	15.60	25.75	32.70	57.95	82.25	126.25
FedEx® Large Box	21.65	31.70	39.00	69.75	93.40	137.40
FedEx® Extra Large Box	36.60	43.25	49.90	94.45	122.20	166.20
FedEx® Tube	36.60	43.25	49.90	94.45	122.20	166.20

National zone (zones 5–8, and Alaska and Hawaii shipments)

- Shipments moving generally 601 miles or more from origin to destination anywhere in the contiguous U.S.
- Shipments from the contiguous U.S. and Hawaii to Alaska.
- Shipments from the contiguous U.S. and Alaska to Hawaii.
- Shipments from Alaska and Hawaii to the contiguous U.S.
- FedEx Express intra-Alaska shipments (FedEx One Rate pricing is not available for intra-Hawaii shipments).

Delivery commitment[1]	3rd day by 4:30 p.m.[2]	2nd day by 4:30 p.m.[2]	2nd day by 10:30 a.m.	Next day by 3 p.m.[2]	Next day by 10:30 a.m.	Next day by 8 or 8:30 a.m.
Service	FedEx Express Saver®[3]	FedEx 2Day®	FedEx 2Day® A.M.[4]	FedEx Standard Overnight®[4]	FedEx Priority Overnight®	FedEx First Overnight®
Packing type						
FedEx® Envelope	$ 11.55	$ 24.30	$ 38.55	$ 39.60	$ 54.85	$ 98.85
FedEx® Pak	12.25	26.20	42.65	65.10	88.60	132.60
FedEx® Small Box	12.65	26.60	49.30	72.50	99.20	143.20
FedEx® Medium Box	15.85	44.25	62.25	75.40	112.20	156.20
FedEx® Large Box	22.05	55.50	78.00	104.50	129.15	173.15
FedEx® Extra Large Box	46.75	86.00	112.80	145.25	179.35	223.35
FedEx® Tube	46.75	86.00	112.80	145.25	179.35	223.35

[1] Some exceptions apply. See fedex.com/uspackages for details.
[2] By 8 p.m. to residences. Some exceptions apply in the National zone. See fedex.com/uspackages for details.
[3] Not available for Alaska and Hawaii shipments.
[4] Hawaii service is outbound only.

U.S. express freight rates

FedEx First Overnight® Freight

Per-pound rates (multiply by total shipment weight).

Weight	ZONES									
	2	3	4	5	6	7	8	9–10	11	13–16
	0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles	To AK/HI[1] metro	To AK rural	From AK/HI[1]
151–499 lbs.	$ 2.11	$ 3.64	$ 6.50	$ 9.04	$ 9.25	$ 11.73	$ 12.85	$ 14.77	$ 15.51	$ 9.38
500–999 lbs.	2.02	3.42	5.85	8.40	8.58	11.70	12.74	14.31	14.98	9.34
1,000–1,999 lbs.	1.97	3.39	5.25	8.23	8.40	11.68	12.60	13.73	14.87	9.31
2,000+ lbs.	1.85	3.21	4.66	6.89	8.04	10.71	10.93	12.73	13.75	9.28
Minimum charge	313.00	532.00	926.00	1,329.00	1,386.00	1,654.00	1,844.00	2,064.00	2,165.00	1,333.00

FedEx 1Day® Freight

Per-pound rates (multiply by total shipment weight).

Weight	ZONES									
	2	3	4	5	6	7	8	9–10	11	13–16
	0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles	To AK/HI[1] metro	To AK rural	From AK/HI[1]
151–499 lbs.	$ 1.51	$ 2.60	$ 4.64	$ 6.46	$ 6.61	$ 8.38	$ 9.18	$ 10.55	$ 11.08	$ 6.70
500–999 lbs.	1.44	2.44	4.18	6.00	6.13	8.36	9.10	10.22	10.70	6.67
1,000–1,999 lbs.	1.41	2.42	3.75	5.88	6.00	8.34	9.00	9.81	10.62	6.65
2,000+ lbs.	1.32	2.29	3.33	4.92	5.74	7.65	7.81	9.09	9.82	6.63
Minimum charge	147.00	251.00	376.00	475.00	504.00	526.00	587.00	1,138.00	1,246.00	526.00

FedEx 2Day® Freight

Per-pound rates (multiply by total shipment weight).

Weight	ZONES									
	2	3	4	5	6	7	8	9–10	11	13–16
	0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles	To AK/HI[1] metro	To AK rural	From AK/HI[1]
151–499 lbs.	$ 1.48	$ 2.45	$ 3.13	$ 3.23	$ 4.83	$ 6.63	$ 7.80	$ 8.99	$ 9.66	$ 3.85
500–999 lbs.	1.42	2.42	3.09	3.21	4.81	6.52	7.45	8.90	9.46	3.79
1,000–1,999 lbs.	1.39	2.40	2.95	3.19	4.76	6.45	7.20	8.45	9.30	3.69
2,000+ lbs.	1.28	2.25	2.89	2.95	4.29	5.62	6.43	7.66	8.67	3.65
Minimum charge	145.00	233.00	288.00	351.00	396.00	475.00	511.00	975.00	1,032.00	460.00

FedEx 3Day® Freight

Per-pound rates (multiply by total shipment weight).

Weight	ZONES						
	2	3	4	5	6	7	8
	0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles
151–499 lbs.	$ 1.44	$ 2.41	$ 3.07	$ 3.19	$ 4.67	$ 6.07	$ 7.03
500–999 lbs.	1.40	2.39	3.03	3.17	4.51	5.94	6.97
1,000–1,999 lbs.	1.35	2.36	2.90	3.15	4.19	5.62	6.84
2,000+ lbs.	1.19	2.10	2.83	2.90	3.93	5.51	6.35
Minimum charge	144.00	177.00	198.00	219.00	237.00	268.00	304.00

[1] In Hawaii, service is to and from the island of Oahu only. Call 1.800.332.0807 for details.

Any fraction of a pound is rounded up to the next-higher pound.

Note: Shipments picked up from or delivered to extended service areas may be handled by cartage agents. For an explanation of delivery commitments or service areas for FedEx Express Freight U.S. services, go to fedex.com/usfreight and select "Delivery commitments" or call 1.800.332.0807.

International package rates to Puerto Rico: U.S. export[1]

Use these rates when shipping outbound from the U.S. to Puerto Rico. For FedEx Express shipping rates from Puerto Rico to the U.S., call 1.800.463.3339 and say "international services."

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 93.55	$ 44.55	**
FedEx® Pak*		*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 121.05	$ 72.05	$ 42.25
	2 lbs.	127.65	78.65	47.30
	3	136.65	87.65	53.85
	4	144.75	95.75	57.40
	5	152.70	103.70	62.35
	6	160.20	111.20	66.30
	7	168.15	119.15	71.50
	8	174.65	125.65	75.20
	9	182.70	133.70	80.45
	10	191.30	142.30	87.30
	11	199.35	150.35	92.50
	12	206.65	157.65	95.85
	13	213.70	164.70	99.30
	14	221.15	172.15	103.15
	15	227.25	178.25	107.90
	16	234.20	185.20	112.40
	17	238.30	189.30	117.75
	18	243.15	194.15	124.75
	19	249.60	200.60	128.80
	20	253.55	204.55	133.50
	21	258.20	209.20	139.60
	22	262.95	213.95	144.90
	23	268.75	219.75	150.25
	24	272.90	223.90	155.70
	25	279.90	230.90	161.15
	26	283.40	234.40	165.25
	27	288.40	239.40	170.70
	28	292.85	243.85	176.30
	29	296.65	247.65	180.65
	30	301.10	252.10	186.30
	31	305.65	256.65	190.90
	32	310.45	261.45	197.00
	33	316.40	267.40	202.25
	34	321.85	272.85	207.70
	35	327.40	278.40	213.20
	36	332.80	283.80	218.25
	37	339.00	290.00	223.80
	38	344.25	295.25	229.00
	39	350.00	301.00	234.40
	40	356.10	307.10	239.15
	41	362.15	313.15	244.35
	42	368.50	319.50	249.85
	43	375.00	326.00	254.65
	44	382.05	333.05	259.65
	45	387.35	338.35	263.45
	46	393.20	344.20	269.85
	47	398.65	349.65	275.00
	48	405.15	356.15	279.70
	49	411.55	362.55	284.90

	Weight	FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 411.65	$ 362.65	$ 285.00
	51	425.30	376.30	294.65
	52	432.90	383.90	295.25
	53	439.35	390.35	299.65
	54	446.65	397.65	303.35
	55	452.85	403.85	312.50
	56	459.25	410.25	313.45
	57	466.05	417.05	319.15
	58	473.40	424.40	324.45
	59	475.20	426.20	328.85
	60	486.10	437.10	332.90
	61	495.75	446.75	338.85
	62	502.70	453.70	349.85
	63	510.15	461.15	355.80
	64	517.55	468.55	356.00
	65	517.70	468.70	362.20
	66	525.95	476.95	368.45
	67	540.70	491.70	369.70
	68	541.95	492.95	379.50
	69	557.25	508.25	384.90
	70	564.05	515.05	389.55
	71	573.45	524.45	390.65
	72	573.60	524.60	391.60
	73	582.50	533.50	395.65
	74	582.65	533.65	412.60
	75	582.75	533.75	415.70
	76	604.95	555.95	416.15
	77	617.55	568.55	417.85
	78	624.95	575.95	419.15
	79	626.70	577.70	434.10
	80	639.85	590.85	434.20
	81	640.00	591.00	434.80
	82	649.90	600.90	453.90
	83	650.05	601.05	457.40
	84	656.00	607.00	457.60
	85	656.10	607.10	461.65
	86	656.25	607.25	462.15
	87	683.90	634.90	466.45
	88	684.00	635.00	476.30
	89	704.25	655.25	476.80
	90	704.40	655.40	483.95
	91	721.15	672.15	484.35
	92	728.50	679.50	488.55
	93	728.65	679.65	488.75
	94	728.70	679.70	505.20
	95	731.15	682.15	505.30
	96	733.60	684.60	507.70
	97	749.50	700.50	508.10
	98	749.60	700.60	508.45
	99	759.20	710.20	508.80
	100	808.00	759.00	552.00

[1] For FedEx Express Multiweight per-pound rates, see p. 86; for express freight rates, see p. 107.

* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.

** One-pound rate applies.

International package rates to Puerto Rico: U.S. export[1]

Use these rates when shipping outbound from the U.S. to Puerto Rico. For FedEx Express shipping rates from Puerto Rico to the U.S., call 1.800.463.3339 and say "international services."

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 816.08	$ 766.59	$ 557.52
	102	824.16	774.18	563.04
	103	832.24	781.77	568.56
	104	840.32	789.36	574.08
	105	848.40	796.95	579.60
	106	856.48	804.54	585.12
	107	864.56	812.13	590.64
	108	872.64	819.72	596.16
	109	880.72	827.31	601.68
	110	888.80	834.90	607.20
	111	896.88	842.49	612.72
	112	904.96	850.08	618.24
	113	913.04	857.67	623.76
	114	921.12	865.26	629.28
	115	929.20	872.85	634.80
	116	937.28	880.44	640.32
	117	945.36	888.03	645.84
	118	953.44	895.62	651.36
	119	961.52	903.21	656.88
	120	969.60	910.80	662.40
	121	977.68	918.39	667.92
	122	985.76	925.98	673.44
	123	993.84	933.57	678.96
	124	1,001.92	941.16	684.48
	125	1,010.00	948.75	690.00
	126	1,018.08	956.34	695.52
	127	1,026.16	963.93	701.04
	128	1,034.24	971.52	706.56
	129	1,042.32	979.11	712.08
	130	1,050.40	986.70	717.60
	131	1,058.48	994.29	723.12
	132	1,066.56	1,001.88	728.64
	133	1,074.64	1,009.47	734.16
	134	1,082.72	1,017.06	739.68
	135	1,090.80	1,024.65	745.20
	136	1,098.88	1,032.24	750.72
	137	1,106.96	1,039.83	756.24
	138	1,115.04	1,047.42	761.76
	139	1,123.12	1,055.01	767.28
	140	1,131.20	1,062.60	772.80
	141	1,139.28	1,070.19	778.32
	142	1,147.36	1,077.78	783.84
	143	1,155.44	1,085.37	789.36
	144	1,163.52	1,092.96	794.88
	145	1,171.60	1,100.55	800.40
	146	1,179.68	1,108.14	805.92
	147	1,187.76	1,115.73	811.44
	148	1,195.84	1,123.32	816.96
	149	1,203.92	1,130.91	822.48
	150	1,212.00	1,138.50	828.00

[1] For FedEx Express Multiweight per-pound rates, see p. 86; for express freight rates, see p. 107.

FedEx Express international package rates to Canada (zone A): U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 97.50	$ 48.50	**
FedEx® Pak	1 lb.	130.00	81.00	*
	2 lbs.	138.00	89.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 141.24	$ 92.24	$ 86.41
	2 lbs.	150.44	101.44	91.61
	3	163.58	114.58	98.90
	4	175.44	126.44	105.04
	5	190.28	141.28	120.03
	6	194.96	145.96	124.30
	7	198.00	149.00	129.18
	8	198.31	149.31	134.88
	9	198.61	149.61	136.47
	10	198.91	149.91	140.50
	11	202.12	153.12	144.99
	12	204.19	155.19	145.57
	13	245.58	196.58	156.54
	14	260.48	211.48	161.91
	15	268.69	219.69	167.23
	16	276.87	227.87	175.06
	17	283.43	234.43	176.43
	18	288.25	239.25	181.07
	19	288.74	239.74	185.67
	20	289.23	240.23	190.29
	21	289.49	240.49	210.26
	22	289.75	240.75	215.24
	23	290.02	241.02	219.62
	24	290.28	241.28	234.25
	25	293.29	244.29	237.17
	26	353.42	304.42	257.58
	27	372.47	323.47	262.43
	28	383.66	334.66	272.27
	29	389.89	340.89	276.41
	30	396.62	347.62	276.87
	31	404.95	355.95	283.00
	32	412.29	363.29	289.13
	33	419.65	370.65	295.26
	34	427.00	378.00	301.38
	35	433.22	384.22	307.54
	36	433.85	384.85	313.61
	37	446.24	397.24	319.70
	38	451.36	402.36	325.84
	39	458.68	409.68	331.97
	40	466.05	417.05	338.12
	41	473.42	424.42	344.28
	42	480.20	431.20	350.45
	43	485.88	436.88	356.61
	44	492.12	443.12	362.81
	45	498.90	449.90	369.00
	46	504.00	455.00	375.15
	47	510.78	461.78	385.39
	48	516.98	467.98	386.43
	49	522.09	473.09	390.94
	50	528.89	479.89	396.04
	51	531.84	482.84	410.89
	52	540.23	491.23	413.88

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 543.75	$ 494.75	$ 414.37
	54	547.76	498.76	417.68
	55	552.96	503.96	422.51
	56	558.16	509.16	427.34
	57	563.36	514.36	432.17
	58	568.56	519.56	437.00
	59	571.65	522.65	442.02
	60	584.89	535.89	446.88
	61	587.64	538.64	451.92
	62	595.06	546.06	456.98
	63	600.20	551.20	470.78
	64	605.29	556.29	475.98
	65	611.96	562.96	481.09
	66	612.66	563.66	481.77
	67	620.90	571.90	482.25
	68	623.42	574.42	487.20
	69	632.22	583.22	487.70
	70	635.29	586.29	488.76
	71	638.40	589.40	509.83
	72	641.51	592.51	511.94
	73	648.76	599.76	512.55
	74	649.49	600.49	524.45
	75	661.63	612.63	525.65
	76	665.86	616.86	530.79
	77	668.69	619.69	532.92
	78	671.51	622.51	535.10
	79	672.06	623.06	537.25
	80	678.88	629.88	539.45
	81	683.13	634.13	541.61
	82	685.24	636.24	543.78
	83	687.37	638.37	545.96
	84	690.99	641.99	548.00
	85	694.58	645.58	548.25
	86	698.19	649.19	548.50
	87	701.77	652.77	548.75
	88	705.38	656.38	549.00
	89	708.97	659.97	549.25
	90	712.59	663.59	549.50
	91	716.15	667.15	549.75
	92	719.75	670.75	550.00
	93	723.37	674.37	550.25
	94	726.95	677.95	550.50
	95	730.54	681.54	550.75
	96	732.33	683.33	551.00
	97	732.58	683.58	551.25
	98	732.83	683.83	551.50
	99	733.18	684.18	551.75
	100	740.00	691.00	552.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx® 10kg Box and FedEx® 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 155.44	$ 7.07
FedEx® 25kg Box 1–56 lbs.	244.54	4.37

For shipments to markets in Canada such as:

- Calgary
- Hull
- Kitchener
- Montreal
- Niagara
- Oshawa
- Ottawa
- Toronto
- Vancouver
- Windsor
- Winnipeg

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

FedEx Express international package rates to Canada (zone B): U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 98.75	$ 49.75	**
FedEx® Pak	1 lb.	133.25	84.25	*
	2 lbs.	142.00	93.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 149.04	$ 100.04	$ 91.97
	2 lbs.	158.70	109.70	101.39
	3	168.42	119.42	110.77
	4	183.27	134.27	119.63
	5	210.78	161.78	138.46
	6	218.44	169.44	141.94
	7	222.54	173.54	147.43
	8	222.95	173.95	152.39
	9	223.31	174.31	162.60
	10	223.66	174.66	168.08
	11	224.02	175.02	169.83
	12	226.65	177.65	170.92
	13	279.14	230.14	192.22
	14	291.13	242.13	198.22
	15	299.28	250.28	208.62
	16	307.44	258.44	213.33
	17	315.02	266.02	213.85
	18	315.79	266.79	219.19
	19	318.84	269.84	224.59
	20	319.38	270.38	229.96
	21	319.66	270.66	259.95
	22	319.91	270.91	262.95
	23	320.16	271.16	263.25
	24	320.41	271.41	263.50
	25	324.22	275.22	267.20
	26	400.40	351.40	300.77
	27	423.10	374.10	315.22
	28	428.11	379.11	317.55
	29	432.76	383.76	318.56
	30	433.58	384.58	330.54
	31	449.78	400.78	331.77
	32	456.45	407.45	345.01
	33	464.53	415.53	351.24
	34	471.25	422.25	351.88
	35	477.98	428.98	357.59
	36	478.70	429.70	363.92
	37	492.75	443.75	370.82
	38	498.80	449.80	377.70
	39	504.82	455.82	384.59
	40	510.87	461.87	395.01
	41	516.96	467.96	396.07
	42	524.31	475.31	401.80
	43	534.35	485.35	409.25
	44	541.78	492.78	414.97
	45	547.80	498.80	420.73
	46	558.56	509.56	425.92
	47	563.92	514.92	432.21
	48	573.47	524.47	442.15
	49	578.55	529.55	443.17
	50	584.80	535.80	448.90
	51	588.79	539.79	463.51
	52	595.02	546.02	464.98

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 598.78	$ 549.78	$ 466.08
	54	603.38	554.38	470.63
	55	608.70	559.70	475.92
	56	614.02	565.02	481.21
	57	619.34	570.34	486.50
	58	624.66	575.66	491.79
	59	629.48	580.48	501.69
	60	637.54	588.54	515.57
	61	640.12	591.12	516.98
	62	648.30	599.30	524.97
	63	651.38	602.38	529.89
	64	657.37	608.37	530.40
	65	661.99	612.99	530.96
	66	667.03	618.03	535.56
	67	673.28	624.28	544.43
	68	677.79	628.79	545.33
	69	684.52	635.52	554.23
	70	687.44	638.44	555.12
	71	689.98	640.98	564.52
	72	692.57	643.57	565.46
	73	704.54	655.54	570.04
	74	708.46	659.46	570.50
	75	714.53	665.53	570.75
	76	718.63	669.63	571.00
	77	723.15	674.15	571.25
	78	727.36	678.36	571.50
	79	731.58	682.58	571.75
	80	735.81	686.81	572.00
	81	740.01	691.01	572.25
	82	744.22	695.22	572.50
	83	748.45	699.45	572.75
	84	752.64	703.64	573.00
	85	756.88	707.88	573.25
	86	761.12	712.12	573.50
	87	765.29	716.29	573.75
	88	769.54	720.54	574.00
	89	773.73	724.73	574.25
	90	777.95	728.95	574.50
	91	782.19	733.19	574.75
	92	786.38	737.38	575.00
	93	790.42	741.42	575.25
	94	790.84	741.84	575.50
	95	791.10	742.10	575.75
	96	791.36	742.36	576.00
	97	791.61	742.61	576.25
	98	791.86	742.86	576.50
	99	792.16	743.16	576.75
	100	798.00	749.00	577.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 177.90	$ 8.09
FedEx® 25kg Box 1–56 lbs.	275.47	4.92

For shipments to remote areas of Canada such as:

- New Brunswick
- Newfoundland
- Northwest Territories
- Nova Scotia
- Prince Edward Island
- Saskatchewan
- Yukon

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to Mexico (zone C): U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 101.00	$ 52.00	**
FedEx® Pak	1 lb.	119.25	70.25	*
	2 lbs.	123.50	74.50	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 142.26	$ 93.26	$ 80.06
	2 lbs.	154.28	105.28	86.73
	3	166.10	117.10	103.96
	4	180.62	131.62	106.12
	5	199.02	150.02	124.15
	6	218.75	169.75	128.97
	7	229.82	180.82	146.16
	8	236.50	187.50	155.19
	9	237.17	188.17	156.10
	10	237.55	188.55	157.12
	11	237.93	188.93	177.44
	12	240.54	191.54	181.07
	13	292.72	243.72	181.44
	14	319.41	270.41	181.91
	15	338.41	289.41	191.24
	16	340.31	291.31	192.18
	17	340.90	291.90	202.58
	18	341.49	292.49	204.00
	19	342.08	293.08	232.34
	20	342.67	293.67	237.28
	21	342.92	293.92	237.78
	22	343.17	294.17	238.51
	23	343.42	294.42	252.95
	24	343.67	294.67	260.75
	25	346.41	297.41	261.53
	26	401.21	352.21	268.25
	27	442.92	393.92	268.93
	28	462.49	413.49	270.10
	29	464.47	415.47	293.41
	30	464.93	415.93	295.75
	31	465.44	416.44	296.00
	32	466.75	417.75	296.25
	33	491.85	442.85	296.50
	34	494.36	445.36	296.75
	35	494.62	445.62	297.00
	36	495.00	446.00	297.28
	37	495.30	446.30	302.78
	38	496.47	447.47	306.15
	39	506.41	457.41	308.20
	40	507.41	458.41	308.45
	41	512.08	463.08	308.70
	42	531.96	482.96	308.95
	43	548.37	499.37	312.97
	44	550.02	501.02	331.37
	45	551.39	502.39	333.21
	46	572.56	523.56	333.46
	47	581.16	532.16	333.71
	48	588.08	539.08	333.96
	49	588.79	539.79	334.21
	50	589.20	540.20	334.54
	51	597.32	548.32	338.56
	52	598.39	549.39	339.31

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 619.64	$ 570.64	$ 354.31
	54	625.34	576.34	355.82
	55	631.06	582.06	356.07
	56	636.78	587.78	356.32
	57	642.50	593.50	356.57
	58	648.22	599.22	356.82
	59	648.94	599.94	357.07
	60	649.53	600.53	357.32
	61	660.23	611.23	361.58
	62	661.30	612.30	371.43
	63	661.55	612.55	372.42
	64	661.80	612.80	378.31
	65	662.39	613.39	378.90
	66	674.08	625.08	379.15
	67	675.53	626.53	382.31
	68	704.49	655.49	385.49
	69	707.40	658.40	391.25
	70	716.09	667.09	391.83
	71	716.96	667.96	402.77
	72	717.25	668.25	403.87
	73	717.50	668.50	404.12
	74	717.75	668.75	404.56
	75	718.00	669.00	413.31
	76	718.99	669.99	414.19
	77	738.79	689.79	414.44
	78	743.02	694.02	415.34
	79	743.45	694.45	433.32
	80	744.82	695.82	435.21
	81	772.10	723.10	435.46
	82	776.40	727.40	435.71
	83	776.83	727.83	436.07
	84	783.63	734.63	436.36
	85	784.30	735.30	442.10
	86	784.75	735.75	460.60
	87	785.20	736.20	470.42
	88	786.01	737.01	471.53
	89	786.98	737.98	471.78
	90	806.23	757.23	472.03
	91	808.16	759.16	472.33
	92	817.73	768.73	472.63
	93	819.25	770.25	472.94
	94	819.50	770.50	474.57
	95	819.75	770.75	507.00
	96	820.00	771.00	510.25
	97	820.25	771.25	510.58
	98	820.50	771.50	510.83
	99	820.75	771.75	514.11
	100	821.00	772.00	553.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 191.79	$ 8.72
FedEx® 25kg Box 1–56 lbs.	297.66	5.32

For shipments to:

- Mexico

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone D: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 115.25	$ 66.25	**
FedEx® Pak	1 lb.	139.25	90.25	*
	2 lbs.	144.75	95.75	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 162.27	$ 113.27	$ 100.37
	2 lbs.	178.24	129.24	120.64
	3	199.15	150.15	140.13
	4	223.47	174.47	157.03
	5	252.58	203.58	183.14
	6	265.30	216.30	198.36
	7	277.76	228.76	202.77
	8	287.79	238.79	203.42
	9	288.81	239.81	216.30
	10	290.32	241.32	217.59
	11	290.81	241.81	234.76
	12	293.31	244.31	237.19
	13	343.30	294.30	247.53
	14	374.44	325.44	268.97
	15	385.65	336.65	276.04
	16	397.46	348.46	297.76
	17	404.75	355.75	299.94
	18	405.48	356.48	300.55
	19	406.20	357.20	301.56
	20	406.92	357.92	321.47
	21	407.17	358.17	345.47
	22	407.42	358.42	347.87
	23	407.67	358.67	348.12
	24	407.96	358.96	348.50
	25	413.76	364.76	354.13
	26	529.76	480.76	463.77
	27	568.57	519.57	474.74
	28	581.43	532.43	475.84
	29	591.36	542.36	476.13
	30	602.90	553.90	476.69
	31	614.61	565.61	485.39
	32	616.44	567.44	486.26
	33	652.80	603.80	489.11
	34	656.44	607.44	489.40
	35	680.93	631.93	489.67
	36	692.24	643.24	489.96
	37	693.38	644.38	491.91
	38	695.07	646.07	501.73
	39	728.61	679.61	553.86
	40	739.34	690.34	559.08
	41	751.27	702.27	559.61
	42	760.21	711.21	559.89
	43	774.54	725.54	561.05
	44	784.07	735.07	584.01
	45	795.38	746.38	586.31
	46	807.35	758.35	589.06
	47	820.43	771.43	589.34
	48	831.77	782.77	589.63
	49	843.07	794.07	589.92
	50	844.25	795.25	590.20
	51	866.56	817.56	590.49
	52	876.47	827.47	591.06

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 881.03	$ 832.03	$ 591.65
	54	894.19	845.19	603.30
	55	907.39	858.39	625.53
	56	920.59	871.59	647.76
	57	933.79	884.79	669.99
	58	946.99	897.99	692.22
	59	958.15	909.15	694.47
	60	976.64	927.64	694.72
	61	983.92	934.92	695.05
	62	985.09	936.09	695.30
	63	1,008.32	959.32	695.55
	64	1,028.49	979.49	695.80
	65	1,032.68	983.68	696.20
	66	1,053.53	1,004.53	696.45
	67	1,057.13	1,008.13	697.90
	68	1,079.27	1,030.27	725.92
	69	1,081.51	1,032.51	728.73
	70	1,103.68	1,054.68	756.06
	71	1,105.90	1,056.90	758.80
	72	1,126.28	1,077.28	787.13
	73	1,128.33	1,079.33	789.97
	74	1,150.48	1,101.48	790.40
	75	1,152.70	1,103.70	790.76
	76	1,153.87	1,104.87	791.01
	77	1,177.13	1,128.13	791.61
	78	1,189.00	1,140.00	791.86
	79	1,195.24	1,146.24	792.11
	80	1,201.50	1,152.50	792.36
	81	1,225.71	1,176.71	792.61
	82	1,240.31	1,191.31	793.23
	83	1,241.77	1,192.77	805.63
	84	1,261.49	1,212.49	806.87
	85	1,263.47	1,214.47	817.07
	86	1,280.18	1,231.18	818.09
	87	1,281.86	1,232.86	836.59
	88	1,304.10	1,255.10	840.49
	89	1,306.33	1,257.33	840.88
	90	1,312.91	1,263.91	841.50
	91	1,324.79	1,275.79	842.01
	92	1,330.19	1,281.19	850.41
	93	1,343.93	1,294.93	851.25
	94	1,357.00	1,308.00	851.50
	95	1,365.18	1,316.18	851.75
	96	1,366.00	1,317.00	852.00
	97	1,366.25	1,317.25	852.25
	98	1,366.50	1,317.50	852.50
	99	1,366.75	1,317.75	852.75
	100	1,367.00	1,318.00	853.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 244.56	$ 11.12
FedEx® 25kg Box 1–56 lbs.	365.01	6.52

For shipments to:

- Belgium
- Channel Islands (U.K.)
- England (U.K.)
- France
- Germany
- Ireland, Northern (U.K.)
- Ireland, Republic of
- Italy
- Luxembourg
- Monaco
- Netherlands (Holland)
- San Marino
- Scotland (U.K.)
- Vatican City
- Wales (U.K.)

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone E: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 188.75	$ 139.75	**
FedEx® Pak	1 lb.	205.25	156.25	*
	2 lbs.	235.50	186.50	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 225.80	$ 176.80	$ 117.42
	2 lbs.	253.09	204.09	157.09
	3	297.63	248.63	184.19
	4	337.87	288.87	230.27
	5	369.57	320.57	258.86
	6	390.27	341.27	294.80
	7	416.03	367.03	327.28
	8	430.68	381.68	331.93
	9	432.15	383.15	369.02
	10	432.92	383.92	372.73
	11	433.69	384.69	373.48
	12	438.77	389.77	378.41
	13	540.34	491.34	424.82
	14	592.29	543.29	463.00
	15	637.98	588.98	533.05
	16	720.21	671.21	548.63
	17	728.44	679.44	550.34
	18	749.09	700.09	584.35
	19	784.31	735.31	611.61
	20	787.84	738.84	646.53
	21	788.20	739.20	699.18
	22	788.45	739.45	704.45
	23	788.70	739.70	716.80
	24	789.10	740.10	718.54
	25	797.00	748.00	722.06
	26	955.00	906.00	792.01
	27	1,069.37	1,020.37	799.01
	28	1,122.42	1,073.42	863.33
	29	1,142.95	1,093.95	907.76
	30	1,148.61	1,099.61	912.21
	31	1,149.18	1,100.18	912.66
	32	1,153.53	1,104.53	912.94
	33	1,184.44	1,135.44	914.55
	34	1,187.54	1,138.54	946.45
	35	1,249.19	1,200.19	949.65
	36	1,255.36	1,206.36	976.46
	37	1,255.98	1,206.98	979.15
	38	1,256.23	1,207.23	979.42
	39	1,256.48	1,207.48	983.22
	40	1,256.73	1,207.73	1,059.18
	41	1,257.12	1,208.12	1,066.78
	42	1,261.24	1,212.24	1,176.93
	43	1,343.46	1,294.46	1,209.12
	44	1,384.34	1,335.34	1,212.34
	45	1,388.43	1,339.43	1,212.68
	46	1,470.11	1,421.11	1,212.96
	47	1,532.51	1,483.51	1,218.40
	48	1,538.75	1,489.75	1,327.18
	49	1,608.25	1,559.25	1,338.06
	50	1,615.20	1,566.20	1,339.27
	51	1,619.79	1,570.79	1,339.56
	52	1,620.26	1,571.26	1,342.16

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,620.55	$ 1,571.55	$ 1,393.54
	54	1,622.48	1,573.48	1,398.69
	55	1,660.92	1,611.92	1,399.21
	56	1,699.36	1,650.36	1,399.73
	57	1,737.80	1,688.80	1,400.25
	58	1,776.24	1,727.24	1,400.77
	59	1,781.44	1,732.44	1,401.07
	60	1,842.96	1,793.96	1,401.32
	61	1,849.12	1,800.12	1,401.64
	62	1,849.75	1,800.75	1,401.92
	63	1,850.02	1,801.02	1,405.60
	64	1,850.31	1,801.31	1,466.99
	65	1,850.66	1,801.66	1,473.14
	66	1,851.95	1,802.95	1,473.76
	67	1,854.55	1,805.55	1,474.03
	68	1,854.81	1,805.81	1,474.30
	69	1,856.25	1,807.25	1,474.56
	70	1,885.03	1,836.03	1,474.83
	71	1,912.53	1,863.53	1,475.10
	72	1,915.28	1,866.28	1,475.36
	73	1,919.26	1,870.26	1,475.63
	74	1,998.79	1,949.79	1,475.90
	75	2,056.37	2,007.37	1,476.17
	76	2,062.13	2,013.13	1,476.43
	77	2,069.80	2,020.80	1,476.70
	78	2,070.57	2,021.57	1,477.02
	79	2,073.07	2,024.07	1,480.57
	80	2,073.32	2,024.32	1,496.98
	81	2,073.57	2,024.57	1,503.81
	82	2,075.10	2,026.10	1,508.50
	83	2,103.87	2,054.87	1,535.50
	84	2,106.75	2,057.75	1,538.20
	85	2,125.29	2,076.29	1,538.47
	86	2,128.42	2,079.42	1,538.72
	87	2,191.02	2,142.02	1,539.00
	88	2,197.28	2,148.28	1,543.41
	89	2,198.94	2,149.94	1,631.61
	90	2,199.19	2,150.19	1,640.49
	91	2,199.44	2,150.44	1,642.22
	92	2,199.77	2,150.77	1,642.47
	93	2,206.20	2,157.20	1,642.82
	94	2,334.77	2,285.77	1,643.12
	95	2,377.79	2,328.79	1,643.37
	96	2,520.16	2,471.16	1,643.71
	97	2,534.40	2,485.40	1,644.00
	98	2,587.65	2,538.65	1,644.32
	99	2,597.82	2,548.82	1,648.50
	100	2,684.00	2,635.00	1,715.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 390.02	$ 17.73
FedEx® 25kg Box 1–56 lbs.	748.25	13.36

For shipments to:

- Bulgaria
- Czech Republic
- Estonia
- Gibraltar
- Hungary
- Latvia
- Lithuania
- Poland
- Romania
- Russia
- Slovak Republic
- Slovenia
- South Africa

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone F: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 112.75	$ 63.75	**
FedEx® Pak	1 lb.	133.50	84.50	*
	2 lbs.	141.50	92.50	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 153.09	$ 104.09	$ 96.98
	2 lbs.	167.02	118.02	113.44
	3	190.01	141.01	131.41
	4	212.95	163.95	149.01
	5	247.92	198.92	176.53
	6	259.44	210.44	191.53
	7	272.23	223.23	196.05
	8	283.24	234.24	202.88
	9	284.35	235.35	211.56
	10	284.83	235.83	225.96
	11	285.32	236.32	229.43
	12	289.00	240.00	233.00
	13	362.60	313.60	251.40
	14	381.55	332.55	253.25
	15	393.60	344.60	269.56
	16	406.28	357.28	286.23
	17	415.88	366.88	302.16
	18	416.85	367.85	303.78
	19	417.59	368.59	320.20
	20	418.33	369.33	331.44
	21	418.58	369.58	337.26
	22	418.83	369.83	339.60
	23	419.08	370.08	340.56
	24	419.37	370.37	359.58
	25	425.04	376.04	365.08
	26	538.44	489.44	443.41
	27	568.15	519.15	462.87
	28	579.94	530.94	464.82
	29	581.14	532.14	465.31
	30	582.98	533.98	475.02
	31	603.89	554.89	492.23
	32	635.16	586.16	494.03
	33	646.68	597.68	529.84
	34	656.42	607.42	547.51
	35	657.40	608.40	549.31
	36	659.22	610.22	566.71
	37	695.25	646.25	568.45
	38	706.53	657.53	592.02
	39	718.86	669.86	594.41
	40	720.10	671.10	595.19
	41	740.56	691.56	610.73
	42	751.46	702.46	612.29
	43	762.94	713.94	618.25
	44	773.80	724.80	618.85
	45	785.31	736.31	619.24
	46	792.97	743.97	626.97
	47	805.12	756.12	628.53
	48	816.60	767.60	659.73
	49	828.73	779.73	662.85
	50	839.77	790.77	663.17
	51	840.90	791.90	663.42
	52	853.64	804.64	663.67

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 854.92	$ 805.92	$ 665.43
	54	867.58	818.58	700.63
	55	880.35	831.35	709.22
	56	893.12	844.12	717.81
	57	905.89	856.89	726.40
	58	918.66	869.66	734.99
	59	929.65	880.65	735.85
	60	952.29	903.29	736.52
	61	954.57	905.57	749.88
	62	975.95	926.95	751.38
	63	978.13	929.13	781.38
	64	999.63	950.63	784.47
	65	1,001.81	952.81	784.78
	66	1,023.28	974.28	785.03
	67	1,025.46	976.46	785.38
	68	1,046.90	997.90	792.14
	69	1,049.08	1,000.08	798.88
	70	1,070.53	1,021.53	805.62
	71	1,072.68	1,023.68	812.40
	72	1,077.92	1,028.92	823.37
	73	1,094.42	1,045.42	825.89
	74	1,115.92	1,066.92	876.12
	75	1,118.07	1,069.07	881.15
	76	1,139.52	1,090.52	890.32
	77	1,141.68	1,092.68	897.41
	78	1,163.18	1,114.18	904.51
	79	1,165.33	1,116.33	907.01
	80	1,186.79	1,137.79	907.26
	81	1,188.97	1,139.97	907.51
	82	1,189.51	1,140.51	907.76
	83	1,190.07	1,141.07	909.64
	84	1,191.77	1,142.77	947.14
	85	1,225.36	1,176.36	953.04
	86	1,241.48	1,192.48	953.63
	87	1,243.10	1,194.10	953.88
	88	1,244.24	1,195.24	954.13
	89	1,266.88	1,217.88	954.38
	90	1,283.09	1,234.09	954.63
	91	1,284.76	1,235.76	954.88
	92	1,301.57	1,252.57	955.13
	93	1,303.26	1,254.26	955.38
	94	1,324.06	1,275.06	955.63
	95	1,326.15	1,277.15	955.88
	96	1,348.88	1,299.88	956.13
	97	1,351.16	1,302.16	956.39
	98	1,354.42	1,305.42	956.64
	99	1,354.75	1,305.75	958.85
	100	1,355.00	1,306.00	1,003.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 240.25	$ 10.92
FedEx® 25kg Box 1–56 lbs.	376.29	6.72

For shipments to:

- Hong Kong SAR, China
- Singapore
- Taiwan, China

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone G: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 112.00	$ 63.00	**
FedEx® Pak	1 lb.	134.00	85.00	*
	2 lbs.	142.00	93.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 155.32	$ 106.32	$ 96.79
	2 lbs.	173.21	124.21	114.86
	3	191.75	142.75	131.39
	4	214.43	165.43	148.16
	5	261.54	212.54	174.56
	6	275.46	226.46	188.33
	7	285.96	236.96	190.32
	8	287.02	238.02	191.98
	9	287.50	238.50	224.78
	10	287.98	238.98	228.06
	11	288.46	239.46	228.52
	12	291.38	242.38	231.60
	13	349.70	300.70	273.39
	14	370.36	321.36	277.57
	15	388.15	339.15	278.13
	16	404.53	355.53	278.69
	17	406.17	357.17	287.59
	18	406.89	357.89	312.71
	19	407.62	358.62	325.74
	20	408.34	359.34	327.07
	21	408.61	359.61	328.55
	22	408.88	359.88	347.71
	23	409.13	360.13	349.63
	24	409.38	360.38	349.88
	25	414.17	365.17	354.53
	26	509.89	460.89	387.79
	27	564.82	515.82	410.48
	28	570.32	521.32	412.76
	29	571.62	522.62	447.23
	30	597.61	548.61	475.17
	31	620.24	571.24	484.69
	32	622.51	573.51	516.07
	33	648.47	599.47	519.22
	34	651.08	602.08	519.72
	35	652.70	603.70	521.92
	36	685.00	636.00	565.59
	37	697.16	648.16	569.97
	38	708.68	659.68	579.82
	39	720.81	671.81	587.82
	40	722.04	673.04	589.86
	41	723.58	674.58	600.80
	42	753.54	704.54	601.90
	43	765.06	716.06	602.39
	44	775.92	726.92	607.04
	45	787.47	738.47	644.57
	46	795.14	746.14	653.57
	47	807.32	758.32	654.47
	48	808.56	759.56	655.05
	49	831.02	782.02	655.30
	50	842.09	793.09	656.64
	51	843.22	794.22	679.04
	52	856.00	807.00	681.28

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 857.28	$ 808.28	$ 682.19
	54	858.11	809.11	700.33
	55	873.86	824.86	709.23
	56	889.61	840.61	718.13
	57	905.36	856.36	727.03
	58	921.11	872.11	735.93
	59	932.23	883.23	752.25
	60	954.94	905.94	757.75
	61	957.25	908.25	763.54
	62	978.71	929.71	764.12
	63	980.91	931.91	764.37
	64	1,002.46	953.46	765.44
	65	1,004.62	955.62	786.79
	66	1,007.96	958.96	792.60
	67	1,009.91	960.91	798.40
	68	1,048.17	999.17	804.18
	69	1,052.03	1,003.03	810.01
	70	1,073.56	1,024.56	815.82
	71	1,075.72	1,026.72	821.63
	72	1,077.97	1,028.97	827.43
	73	1,078.48	1,029.48	833.24
	74	1,080.52	1,031.52	839.04
	75	1,121.19	1,072.19	839.62
	76	1,142.73	1,093.73	850.68
	77	1,144.90	1,095.90	856.45
	78	1,166.43	1,117.43	862.26
	79	1,168.59	1,119.59	868.07
	80	1,179.20	1,130.20	873.88
	81	1,189.92	1,140.92	874.47
	82	1,200.67	1,151.67	874.72
	83	1,211.42	1,162.42	875.79
	84	1,222.17	1,173.17	897.10
	85	1,223.25	1,174.25	902.91
	86	1,243.66	1,194.66	908.70
	87	1,254.39	1,205.39	911.30
	88	1,255.47	1,206.47	911.56
	89	1,275.91	1,226.91	911.82
	90	1,286.64	1,237.64	912.48
	91	1,297.39	1,248.39	925.68
	92	1,308.13	1,259.13	927.00
	93	1,318.89	1,269.89	927.25
	94	1,329.62	1,280.62	927.50
	95	1,340.38	1,291.38	927.75
	96	1,351.12	1,302.12	928.00
	97	1,361.89	1,312.89	928.25
	98	1,367.21	1,318.21	928.50
	99	1,367.75	1,318.75	928.75
	100	1,368.00	1,319.00	929.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 242.63	$ 11.03
FedEx® 25kg Box 1–56 lbs.	365.42	6.53

For shipments to:

- Japan
- Korea, South

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone H: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 120.75	$ 71.75	**
FedEx® Pak	1 lb.	148.50	99.50	*
	2 lbs.	152.50	103.50	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 183.08	$ 134.08	$ 111.48
	2 lbs.	207.37	158.37	132.20
	3	225.56	176.56	149.89
	4	248.41	199.41	164.36
	5	265.10	216.10	196.24
	6	284.51	235.51	209.34
	7	305.96	256.96	224.32
	8	324.01	275.01	244.25
	9	325.82	276.82	250.47
	10	326.38	277.38	268.07
	11	326.94	277.94	269.84
	12	329.84	280.84	272.66
	13	387.68	338.68	293.50
	14	423.02	374.02	322.38
	15	446.00	397.00	325.29
	16	461.60	412.60	341.56
	17	463.16	414.16	349.71
	18	463.99	414.99	355.72
	19	464.82	415.82	371.81
	20	465.66	416.66	373.81
	21	465.93	416.93	402.14
	22	466.18	417.18	404.98
	23	466.43	417.43	405.27
	24	466.80	417.80	405.63
	25	474.05	425.05	412.66
	26	618.89	569.89	540.11
	27	641.88	592.88	552.87
	28	644.19	595.19	554.15
	29	645.92	596.92	554.48
	30	680.46	631.46	560.99
	31	687.55	638.55	588.20
	32	690.99	641.99	590.93
	33	694.77	645.77	605.64
	34	696.09	647.09	607.30
	35	722.30	673.30	640.36
	36	724.93	675.93	643.67
	37	727.58	678.58	644.14
	38	748.68	699.68	653.53
	39	757.71	708.71	677.60
	40	790.45	741.45	718.90
	41	793.74	744.74	723.04
	42	797.82	748.82	727.00
	43	843.61	794.61	729.90
	44	887.61	838.61	749.21
	45	913.46	864.46	751.15
	46	916.06	867.06	752.57
	47	928.91	879.91	780.79
	48	954.92	905.92	787.07
	49	957.53	908.53	787.70
	50	958.72	909.72	789.34
	51	982.28	933.28	789.64
	52	1,009.56	960.56	791.02

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,012.30	$ 963.30	$ 818.53
	54	1,028.27	979.27	821.29
	55	1,033.18	984.18	821.58
	56	1,038.09	989.09	821.87
	57	1,043.00	994.00	822.16
	58	1,047.91	998.91	822.45
	59	1,072.10	1,023.10	827.67
	60	1,127.72	1,078.72	828.21
	61	1,133.29	1,084.29	830.04
	62	1,136.88	1,087.88	866.32
	63	1,137.24	1,088.24	869.96
	64	1,137.53	1,088.53	873.59
	65	1,137.81	1,088.81	946.15
	66	1,139.69	1,090.69	953.42
	67	1,177.05	1,128.05	954.16
	68	1,203.29	1,154.29	954.53
	69	1,216.92	1,167.92	954.84
	70	1,219.72	1,170.72	955.13
	71	1,275.65	1,226.65	957.65
	72	1,281.26	1,232.26	957.94
	73	1,283.25	1,234.25	958.32
	74	1,322.82	1,273.82	958.61
	75	1,326.78	1,277.78	958.90
	76	1,327.18	1,278.18	959.18
	77	1,327.43	1,278.43	961.83
	78	1,331.44	1,282.44	999.82
	79	1,388.49	1,339.49	1,003.62
	80	1,394.20	1,345.20	1,004.00
	81	1,394.78	1,345.78	1,004.25
	82	1,395.07	1,346.07	1,004.50
	83	1,395.35	1,346.35	1,004.75
	84	1,395.64	1,346.64	1,005.00
	85	1,401.30	1,352.30	1,005.25
	86	1,403.15	1,354.15	1,005.50
	87	1,440.15	1,391.15	1,005.75
	88	1,443.89	1,394.89	1,006.00
	89	1,446.63	1,397.63	1,006.25
	90	1,501.42	1,452.42	1,006.50
	91	1,506.90	1,457.90	1,006.75
	92	1,510.29	1,461.29	1,007.00
	93	1,577.93	1,528.93	1,007.25
	94	1,611.76	1,562.76	1,007.50
	95	1,629.59	1,580.59	1,007.75
	96	1,647.37	1,598.37	1,008.00
	97	1,649.16	1,600.16	1,008.25
	98	1,655.25	1,606.25	1,008.50
	99	1,657.75	1,608.75	1,008.75
	100	1,658.00	1,609.00	1,009.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 281.09	$ 12.78
FedEx® 25kg Box 1–56 lbs.	425.30	7.59

For shipments to:

- Andorra
- Austria
- Azores (Portugal)
- Denmark
- Faroe Islands
- Finland
- Greece
- Greenland
- Iceland
- Liechtenstein
- Madeira (Portugal)
- Malta
- Norway
- Portugal
- Spain
- Sweden
- Switzerland

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone I: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 58.50	**
FedEx® Pak	1 lb.	77.75	*
	2 lbs.	86.75	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 104.12	$ 82.88
	2 lbs.	111.06	101.79
	3	123.25	113.09
	4	141.69	124.52
	5	159.81	131.78
	6	173.54	147.26
	7	185.80	157.61
	8	196.77	161.42
	9	197.88	169.43
	10	198.29	177.73
	11	206.37	185.29
	12	210.99	192.48
	13	225.43	198.89
	14	234.31	204.67
	15	261.34	212.19
	16	278.02	221.59
	17	279.92	229.19
	18	280.94	238.41
	19	301.33	246.42
	20	312.54	254.38
	21	315.43	272.70
	22	315.73	281.00
	23	315.99	289.23
	24	316.26	293.66
	25	318.17	295.44
	26	356.31	317.29
	27	363.55	325.65
	28	364.29	331.73
	29	364.77	338.71
	30	373.83	346.92
	31	387.08	353.77
	32	404.10	360.04
	33	412.83	366.78
	34	428.00	372.59
	35	429.84	379.35
	36	466.26	385.19
	37	492.25	391.03
	38	494.87	397.76
	39	505.01	404.84
	40	506.03	411.91
	41	515.77	417.37
	42	517.94	421.57
	43	518.44	427.40
	44	528.26	432.77
	45	530.06	438.14
	46	565.70	444.42
	47	569.27	460.71
	48	570.36	462.34
	49	592.10	462.73
	50	594.28	466.89
	51	628.77	467.56
	52	635.03	480.83

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 641.73	$ 482.16
	54	642.43	487.51
	55	655.59	492.91
	56	668.75	498.31
	57	681.91	503.71
	58	695.07	509.11
	59	696.49	513.76
	60	696.76	518.51
	61	698.79	524.11
	62	738.71	529.72
	63	742.72	539.13
	64	743.13	546.68
	65	743.48	547.44
	66	745.92	552.67
	67	794.64	558.25
	68	799.54	563.83
	69	800.04	569.46
	70	800.40	575.07
	71	802.87	585.89
	72	833.79	586.98
	73	836.92	591.88
	74	837.28	597.46
	75	840.20	603.08
	76	898.43	608.68
	77	904.27	614.31
	78	904.86	618.94
	79	905.13	623.53
	80	910.49	628.07
	81	911.03	632.65
	82	911.38	644.69
	83	914.48	645.90
	84	976.33	646.32
	85	982.54	654.61
	86	983.25	655.45
	87	983.52	663.75
	88	984.12	664.58
	89	996.12	679.34
	90	997.32	680.83
	91	1,019.46	682.01
	92	1,022.83	682.84
	93	1,023.49	687.40
	94	1,036.50	702.98
	95	1,038.84	704.54
	96	1,085.49	704.85
	97	1,090.21	710.93
	98	1,090.69	711.54
	99	1,095.55	714.80
	100	1,158.00	780.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.	

For shipments to:

- Anguilla
- Antigua
- Aruba
- Bahamas
- Barbados
- Barbuda
- Bermuda
- Bonaire
- British Virgin Islands
- Cayman Islands
- Curaçao
- Dominica
- Dominican Republic
- Grenada
- Guadeloupe
- Haiti
- Jamaica
- Martinique
- Montserrat
- Saba
- St. Barthelemy
- St. Croix (U.S. Virgin Islands)
- St. Eustatius
- St. John (U.S. Virgin Islands)
- St. Kitts and Nevis
- St. Lucia
- St. Maarten/St. Martin
- St. Thomas (U.S. Virgin Islands)
- St. Vincent
- Trinidad and Tobago
- Turks and Caicos Islands
- U.S. Virgin Islands

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 211.24	$ 9.60
FedEx® 25kg Box 1–56 lbs.	318.42	5.69

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone J: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 127.25	$ 78.25	**
FedEx® Pak	1 lb.	154.25	105.25	*
	2 lbs.	164.00	115.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 170.67	$ 121.67	$ 113.48
	2 lbs.	199.06	150.06	140.71
	3	221.36	172.36	157.35
	4	250.39	201.39	173.46
	5	276.12	227.12	199.27
	6	297.79	248.79	215.09
	7	319.81	270.81	236.63
	8	340.66	291.66	255.33
	9	344.23	295.23	282.24
	10	344.83	295.83	285.37
	11	345.43	296.43	285.95
	12	349.53	300.53	291.10
	13	431.53	382.53	354.91
	14	488.35	439.35	371.40
	15	509.92	460.92	387.22
	16	528.39	479.39	412.25
	17	541.04	492.04	422.17
	18	542.31	493.31	425.53
	19	543.31	494.31	449.24
	20	544.30	495.30	457.15
	21	544.57	495.57	479.18
	22	544.84	495.84	481.39
	23	545.10	496.10	481.65
	24	545.52	496.52	482.05
	25	553.22	504.22	489.53
	26	707.22	658.22	615.49
	27	743.93	694.93	628.09
	28	747.61	698.61	653.14
	29	766.94	717.94	684.90
	30	769.80	720.80	699.71
	31	826.79	777.79	724.83
	32	845.64	796.64	727.40
	33	863.93	814.93	740.17
	34	881.53	832.53	754.31
	35	899.78	850.78	774.56
	36	901.61	852.61	797.18
	37	936.26	887.26	799.46
	38	971.36	922.36	825.84
	39	988.00	939.00	849.03
	40	989.68	940.68	852.11
	41	1,007.88	958.88	873.72
	42	1,026.14	977.14	875.89
	43	1,044.39	995.39	904.38
	44	1,062.63	1,013.63	916.76
	45	1,080.86	1,031.86	934.58
	46	1,114.03	1,065.03	936.37
	47	1,117.38	1,068.38	937.02
	48	1,135.62	1,086.62	949.14
	49	1,153.17	1,104.17	978.01
	50	1,170.04	1,121.04	980.91
	51	1,172.14	1,123.14	992.32
	52	1,213.94	1,164.94	1,003.67

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,218.15	$ 1,169.15	$ 1,014.92
	54	1,232.76	1,183.76	1,024.47
	55	1,255.19	1,206.19	1,037.76
	56	1,277.62	1,228.62	1,051.05
	57	1,300.05	1,251.05	1,064.34
	58	1,322.48	1,273.48	1,077.63
	59	1,339.07	1,290.07	1,078.97
	60	1,383.27	1,334.27	1,079.83
	61	1,412.97	1,363.97	1,097.01
	62	1,420.26	1,371.26	1,098.73
	63	1,423.54	1,374.54	1,102.40
	64	1,487.23	1,438.23	1,106.20
	65	1,497.70	1,448.70	1,110.03
	66	1,498.76	1,449.76	1,113.86
	67	1,508.13	1,459.13	1,117.70
	68	1,509.87	1,460.87	1,121.55
	69	1,544.52	1,495.52	1,125.37
	70	1,594.33	1,545.33	1,129.21
	71	1,609.26	1,560.26	1,133.04
	72	1,623.77	1,574.77	1,136.88
	73	1,646.42	1,597.42	1,140.70
	74	1,653.89	1,604.89	1,144.53
	75	1,654.64	1,605.64	1,148.38
	76	1,656.32	1,607.32	1,152.21
	77	1,689.74	1,640.74	1,156.04
	78	1,693.10	1,644.10	1,159.86
	79	1,693.44	1,644.44	1,163.70
	80	1,693.73	1,644.73	1,167.56
	81	1,694.04	1,645.04	1,171.39
	82	1,700.07	1,651.07	1,175.20
	83	1,704.95	1,655.95	1,179.05
	84	1,801.13	1,752.13	1,182.90
	85	1,816.12	1,767.12	1,186.71
	86	1,831.15	1,782.15	1,187.50
	87	1,846.15	1,797.15	1,187.75
	88	1,861.13	1,812.13	1,188.00
	89	1,876.15	1,827.15	1,188.25
	90	1,891.13	1,842.13	1,188.50
	91	1,906.14	1,857.14	1,188.75
	92	1,921.16	1,872.16	1,189.00
	93	1,933.28	1,884.28	1,189.25
	94	1,934.50	1,885.50	1,189.50
	95	1,934.75	1,885.75	1,189.75
	96	1,935.00	1,886.00	1,190.00
	97	1,935.25	1,886.25	1,190.25
	98	1,935.50	1,886.50	1,190.50
	99	1,935.75	1,886.75	1,190.75
	100	1,936.00	1,887.00	1,191.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 300.78	$ 13.67
FedEx® 25kg Box 1–56 lbs.	504.47	9.01

For shipments to:

- Australia
- Guam
- Indonesia
- Macau SAR, China
- Malaysia
- New Zealand
- Philippines
- Thailand
- Vietnam

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone K: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 76.75	**
FedEx® Pak	1 lb.	100.75	*
	2 lbs.	107.25	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 117.51	$ 107.81
	2 lbs.	136.89	127.73
	3	159.67	141.19
	4	184.41	158.03
	5	219.20	177.93
	6	231.06	197.70
	7	251.50	217.53
	8	269.06	234.68
	9	270.82	252.09
	10	271.37	257.84
	11	271.92	262.64
	12	275.58	266.83
	13	348.78	295.93
	14	378.74	326.28
	15	436.67	335.25
	16	446.07	378.20
	17	447.01	383.30
	18	447.91	393.97
	19	448.85	415.93
	20	449.75	418.13
	21	450.00	435.39
	22	450.25	437.12
	23	450.50	437.37
	24	450.80	437.66
	25	456.65	443.34
	26	573.65	520.56
	27	616.41	546.22
	28	620.69	578.98
	29	672.89	593.59
	30	689.41	595.21
	31	695.91	627.21
	32	696.71	630.41
	33	712.68	630.73
	34	729.46	631.05
	35	731.14	634.05
	36	731.39	652.56
	37	732.85	654.42
	38	761.92	669.89
	39	775.61	731.92
	40	777.00	738.13
	41	804.34	738.88
	42	820.37	741.03
	43	822.18	783.82
	44	858.37	788.10
	45	924.79	788.55
	46	931.44	796.46
	47	982.45	797.26
	48	987.56	799.23
	49	1,003.50	838.53
	50	1,006.61	842.47
	51	1,068.71	852.04
	52	1,074.92	853.00

	Weight	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,075.55	$ 872.13
	54	1,075.80	927.40
	55	1,077.14	939.39
	56	1,078.48	951.38
	57	1,079.82	963.37
	58	1,081.16	975.36
	59	1,081.46	976.56
	60	1,083.68	976.83
	61	1,128.04	977.08
	62	1,132.48	977.33
	63	1,183.05	977.63
	64	1,195.35	977.89
	65	1,196.58	978.14
	66	1,199.91	979.69
	67	1,266.51	1,010.69
	68	1,273.17	1,013.79
	69	1,280.33	1,024.36
	70	1,287.94	1,031.26
	71	1,291.33	1,031.95
	72	1,359.09	1,032.20
	73	1,365.87	1,032.45
	74	1,369.95	1,033.44
	75	1,451.52	1,053.22
	76	1,466.73	1,055.20
	77	1,468.26	1,070.70
	78	1,468.56	1,072.25
	79	1,470.01	1,072.50
	80	1,498.09	1,072.75
	81	1,500.90	1,073.00
	82	1,501.21	1,073.25
	83	1,501.49	1,073.50
	84	1,501.85	1,073.75
	85	1,505.18	1,074.00
	86	1,532.68	1,074.25
	87	1,535.44	1,074.50
	88	1,535.72	1,075.04
	89	1,541.29	1,085.64
	90	1,601.88	1,086.70
	91	1,607.94	1,092.16
	92	1,612.45	1,133.00
	93	1,702.63	1,137.09
	94	1,711.65	1,137.50
	95	1,717.07	1,137.75
	96	1,717.62	1,138.00
	97	1,717.87	1,138.25
	98	1,718.52	1,138.50
	99	1,722.88	1,138.75
	100	1,810.00	1,139.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.	

For shipments to:

- Bahrain
- Brunei
- Cyprus
- Egypt
- Israel
- Jordan
- Kuwait
- Lebanon
- Oman
- Palestine Autonomous
- Qatar
- Saudi Arabia
- Syria[1]
- Turkey
- United Arab Emirates
- Yemen Arab Republic[1]

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 275.83	$ 12.54
FedEx® 25kg Box 1–56 lbs.	456.90	8.16

[1] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone L: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 147.25	$ 98.25	**
FedEx® Pak	1 lb.	163.25	114.25	*
	2 lbs.	203.25	154.25	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 194.44	$ 145.44	$ 135.38
	2 lbs.	224.32	175.32	153.66
	3	249.85	200.85	172.68
	4	293.00	244.00	200.47
	5	310.26	261.26	216.50
	6	344.50	295.50	268.92
	7	377.23	328.23	284.05
	8	439.63	390.63	323.39
	9	445.87	396.87	350.28
	10	446.67	397.67	352.98
	11	447.47	398.47	379.80
	12	451.89	402.89	386.67
	13	540.16	491.16	433.13
	14	598.82	549.82	466.29
	15	627.39	578.39	469.62
	16	695.95	646.95	487.98
	17	702.82	653.82	514.45
	18	725.89	676.89	555.90
	19	732.95	683.95	574.40
	20	734.32	685.32	576.26
	21	734.57	685.57	598.17
	22	734.82	685.82	616.54
	23	735.07	686.07	640.96
	24	735.45	686.45	643.41
	25	743.01	694.01	645.73
	26	894.06	845.06	692.00
	27	958.56	909.56	696.63
	28	965.01	916.01	700.91
	29	1,006.22	957.22	736.68
	30	1,013.74	964.74	740.26
	31	1,016.02	967.02	804.37
	32	1,020.69	971.69	810.79
	33	1,092.68	1,043.68	818.03
	34	1,099.88	1,050.88	818.78
	35	1,162.22	1,113.22	819.09
	36	1,202.14	1,153.14	820.49
	37	1,231.04	1,182.04	848.44
	38	1,233.93	1,184.93	852.77
	39	1,234.22	1,185.22	939.28
	40	1,234.47	1,185.47	947.94
	41	1,235.45	1,186.45	948.81
	42	1,254.34	1,205.34	949.21
	43	1,262.46	1,213.46	951.94
	44	1,263.28	1,214.28	952.22
	45	1,263.53	1,214.53	952.51
	46	1,263.78	1,214.78	952.77
	47	1,264.48	1,215.48	957.80
	48	1,278.46	1,229.46	1,058.29
	49	1,279.86	1,230.86	1,068.35
	50	1,288.19	1,239.19	1,069.79
	51	1,454.79	1,405.79	1,098.44
	52	1,471.45	1,422.45	1,101.31

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,479.41	$ 1,430.41	$ 1,101.74
	54	1,481.08	1,432.08	1,101.99
	55	1,514.47	1,465.47	1,102.27
	56	1,547.86	1,498.86	1,102.55
	57	1,581.25	1,532.25	1,102.83
	58	1,614.64	1,565.64	1,103.11
	59	1,618.00	1,569.00	1,103.38
	60	1,618.34	1,569.34	1,103.85
	61	1,618.61	1,569.61	1,112.97
	62	1,618.88	1,569.88	1,113.89
	63	1,619.14	1,570.14	1,114.17
	64	1,622.76	1,573.76	1,115.01
	65	1,694.98	1,645.98	1,131.78
	66	1,702.21	1,653.21	1,137.47
	67	1,724.89	1,675.89	1,140.42
	68	1,835.16	1,786.16	1,199.42
	69	1,846.19	1,797.19	1,205.32
	70	1,847.30	1,798.30	1,205.91
	71	1,847.55	1,798.55	1,206.16
	72	1,847.80	1,798.80	1,206.41
	73	1,848.21	1,799.21	1,206.66
	74	1,856.41	1,807.41	1,206.91
	75	1,973.78	1,924.78	1,207.16
	76	1,985.52	1,936.52	1,210.35
	77	1,986.70	1,937.70	1,273.99
	78	1,986.95	1,937.95	1,280.36
	79	1,991.14	1,942.14	1,281.06
	80	2,010.24	1,961.24	1,281.31
	81	2,012.15	1,963.15	1,281.56
	82	2,012.40	1,963.40	1,281.81
	83	2,012.65	1,963.65	1,282.06
	84	2,012.90	1,963.90	1,282.31
	85	2,013.15	1,964.15	1,282.56
	86	2,013.40	1,964.40	1,282.81
	87	2,013.65	1,964.65	1,283.06
	88	2,013.90	1,964.90	1,283.31
	89	2,014.15	1,965.15	1,283.56
	90	2,014.40	1,965.40	1,283.81
	91	2,014.65	1,965.65	1,284.06
	92	2,014.90	1,965.90	1,284.31
	93	2,015.15	1,966.15	1,284.56
	94	2,015.40	1,966.40	1,284.81
	95	2,015.65	1,966.65	1,285.06
	96	2,015.90	1,966.90	1,285.31
	97	2,016.15	1,967.15	1,285.56
	98	2,016.53	1,967.53	1,285.98
	99	2,024.13	1,975.13	1,294.22
	100	2,176.00	2,127.00	1,459.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 403.14	$ 18.32
FedEx® 25kg Box 1–56 lbs.	694.26	12.40

For shipments to:

- Argentina
- Belize
- Bolivia
- Brazil
- Chile
- Colombia
- Costa Rica
- Ecuador
- El Salvador
- French Guiana
- Guatemala
- Guyana
- Honduras
- Nicaragua
- Panama
- Paraguay
- Peru
- Suriname
- Uruguay
- Venezuela

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone M: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 148.50	**
FedEx® Pak	1 lb.	153.50	*
	2 lbs.	186.50	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 186.00	$ 107.61
	2 lbs.	203.86	145.14
	3	232.20	173.50
	4	275.82	209.70
	5	308.96	240.22
	6	327.73	276.32
	7	368.00	289.35
	8	394.38	323.32
	9	397.02	374.51
	10	397.82	379.63
	11	398.62	387.00
	12	404.43	392.65
	13	520.63	448.75
	14	584.92	478.95
	15	592.32	481.97
	16	642.87	483.44
	17	673.34	512.84
	18	702.15	524.85
	19	705.04	590.21
	20	706.46	596.75
	21	706.71	673.09
	22	706.96	680.73
	23	707.21	686.32
	24	707.50	686.88
	25	713.16	692.38
	26	826.36	802.29
	27	1,010.55	835.69
	28	1,035.75	839.04
	29	1,038.27	839.79
	30	1,040.68	840.04
	31	1,043.21	840.29
	32	1,045.97	840.54
	33	1,101.13	840.86
	34	1,106.65	841.11
	35	1,107.83	841.36
	36	1,131.36	841.61
	37	1,153.17	844.70
	38	1,155.36	906.37
	39	1,158.22	912.54
	40	1,215.35	916.95
	41	1,295.20	1,005.10
	42	1,316.37	1,023.09
	43	1,364.35	1,104.33
	44	1,369.16	1,112.46
	45	1,375.39	1,146.62
	46	1,499.77	1,150.04
	47	1,512.28	1,152.01
	48	1,513.54	1,154.09
	49	1,513.84	1,195.36
	50	1,514.14	1,199.49
	51	1,516.67	1,200.07
	52	1,567.27	1,206.74

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,572.38	$ 1,207.42
	54	1,572.90	1,207.72
	55	1,579.36	1,208.26
	56	1,585.82	1,208.80
	57	1,592.28	1,209.34
	58	1,598.74	1,209.88
	59	1,672.66	1,210.16
	60	1,680.06	1,210.43
	61	1,680.81	1,212.94
	62	1,684.11	1,254.94
	63	1,685.69	1,259.14
	64	1,717.24	1,259.56
	65	1,720.40	1,262.47
	66	1,720.77	1,320.67
	67	1,728.04	1,326.49
	68	1,873.43	1,327.08
	69	1,888.02	1,327.40
	70	1,890.01	1,330.77
	71	1,929.56	1,334.46
	72	1,935.71	1,408.24
	73	1,978.22	1,415.62
	74	1,982.49	1,416.36
	75	1,982.92	1,418.79
	76	1,983.20	1,467.37
	77	1,983.48	1,472.23
	78	1,983.73	1,472.72
	79	1,983.98	1,472.97
	80	1,987.05	1,473.22
	81	2,048.44	1,473.47
	82	2,054.58	1,473.72
	83	2,055.20	1,473.97
	84	2,055.50	1,474.22
	85	2,061.46	1,474.47
	86	2,180.62	1,474.72
	87	2,253.59	1,474.97
	88	2,260.89	1,475.88
	89	2,263.90	1,476.16
	90	2,324.08	1,480.04
	91	2,330.10	1,557.49
	92	2,330.78	1,650.89
	93	2,331.06	1,660.23
	94	2,331.40	1,661.17
	95	2,337.19	1,661.42
	96	2,452.89	1,661.67
	97	2,464.47	1,661.92
	98	2,466.67	1,666.92
	99	2,510.49	1,668.75
	100	2,899.00	1,669.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.	

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 404.68	$ 18.39
FedEx® 25kg Box 1–56 lbs.	713.41	12.74

For shipments to:

- Afghanistan
- Albania
- Algeria
- American Samoa
- Angola
- Armenia
- Azerbaijan
- Belarus
- Benin
- Bosnia-Herzegovina
- Botswana
- Burkina Faso
- Burundi
- Cambodia
- Cameroon
- Cape Verde
- Central African Republic[1]
- Chad
- Congo
- Cook Islands
- Croatia
- Democratic Republic of Congo
- Djibouti
- East Timor
- Equatorial Guinea[1]
- Eritrea
- Ethiopia
- Fiji
- French Polynesia
- Gabon
- Gambia
- Georgia
- Ghana
- Guinea
- Guinea-Bissau[1]
- Iraq
- Ivory Coast
- Kazakhstan
- Kenya
- Kyrgyzstan
- Laos
- Lesotho
- Liberia
- Libya
- Macedonia
- Madagascar
- Malawi
- Mali
- Marshall Islands
- Mauritania
- Mauritius
- Micronesia
- Moldova
- Mongolia
- Montenegro
- Morocco
- Mozambique
- Namibia
- New Caledonia
- Niger
- Nigeria
- Palau
- Papua New Guinea
- Reunion Island
- Rwanda
- Saipan
- Samoa
- Senegal
- Serbia
- Seychelles
- Sierra Leone[1]
- Swaziland
- Tanzania
- Togo
- Tonga
- Tunisia
- Turkmenistan[1]
- Uganda
- Ukraine
- Uzbekistan
- Vanuatu
- Wallis and Futuna
- Zambia
- Zimbabwe

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone N: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 123.00	$ 74.00	**
FedEx® Pak	1 lb.	148.25	99.25	*
	2 lbs.	158.00	109.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 169.88	$ 120.88	$ 114.81
	2 lbs.	188.66	139.66	131.38
	3	206.32	157.32	146.01
	4	227.38	178.38	160.68
	5	265.15	216.15	181.18
	6	285.58	236.58	197.40
	7	310.67	261.67	211.58
	8	325.54	276.54	230.96
	9	327.03	278.03	241.19
	10	327.59	278.59	268.29
	11	328.15	279.15	271.01
	12	332.25	283.25	275.00
	13	414.14	365.14	314.72
	14	452.41	403.41	322.27
	15	472.25	423.25	333.87
	16	491.31	442.31	365.12
	17	501.36	452.36	377.97
	18	502.37	453.37	379.36
	19	503.28	454.28	386.19
	20	504.19	455.19	426.59
	21	504.44	455.44	440.30
	22	504.69	455.69	441.68
	23	504.94	455.94	441.95
	24	505.28	456.28	442.28
	25	512.08	463.08	448.88
	26	648.08	599.08	550.30
	27	683.78	634.78	570.46
	28	687.35	638.35	574.09
	29	726.63	677.63	646.36
	30	730.57	681.57	653.59
	31	766.42	717.42	654.35
	32	770.02	721.02	655.35
	33	771.50	722.50	675.30
	34	800.36	751.36	677.32
	35	803.26	754.26	679.63
	36	848.77	799.77	725.72
	37	853.33	804.33	763.08
	38	855.55	806.55	778.91
	39	899.93	850.93	780.51
	40	904.39	855.39	783.07
	41	906.74	857.74	804.37
	42	953.51	904.51	806.53
	43	958.19	909.19	808.61
	44	987.30	938.30	849.92
	45	995.74	946.74	869.29
	46	1,004.17	955.17	871.27
	47	1,005.45	956.45	872.38
	48	1,030.89	981.89	880.28
	49	1,033.45	984.45	881.07
	50	1,033.72	984.72	881.56
	51	1,033.97	984.97	891.03
	52	1,035.86	986.86	891.98

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,073.56	$ 1,024.56	$ 896.06
	54	1,077.33	1,028.33	900.27
	55	1,100.44	1,051.44	901.55
	56	1,123.55	1,074.55	902.83
	57	1,146.66	1,097.66	904.11
	58	1,169.77	1,120.77	905.39
	59	1,228.02	1,179.02	906.15
	60	1,264.05	1,215.05	918.84
	61	1,274.49	1,225.49	920.13
	62	1,275.56	1,226.56	920.59
	63	1,278.00	1,229.00	922.77
	64	1,326.70	1,277.70	924.93
	65	1,331.58	1,282.58	927.15
	66	1,332.07	1,283.07	929.29
	67	1,332.66	1,283.66	931.50
	68	1,342.49	1,293.49	933.69
	69	1,358.68	1,309.68	935.88
	70	1,378.91	1,329.91	936.13
	71	1,380.95	1,331.95	940.27
	72	1,399.23	1,350.23	942.44
	73	1,413.04	1,364.04	944.65
	74	1,423.68	1,374.68	946.81
	75	1,424.75	1,375.75	947.06
	76	1,446.00	1,397.00	947.31
	77	1,450.41	1,401.41	947.59
	78	1,538.58	1,489.58	953.19
	79	1,547.40	1,498.40	953.75
	80	1,573.95	1,524.95	954.00
	81	1,576.61	1,527.61	954.25
	82	1,576.88	1,527.88	954.50
	83	1,577.13	1,528.13	954.75
	84	1,577.38	1,528.38	955.00
	85	1,577.63	1,528.63	955.25
	86	1,577.88	1,528.88	955.50
	87	1,578.13	1,529.13	955.75
	88	1,578.38	1,529.38	956.00
	89	1,578.63	1,529.63	956.25
	90	1,578.88	1,529.88	956.50
	91	1,579.13	1,530.13	956.75
	92	1,579.38	1,530.38	957.00
	93	1,579.63	1,530.63	957.25
	94	1,579.88	1,530.88	957.50
	95	1,582.97	1,533.97	957.75
	96	1,644.70	1,595.70	958.00
	97	1,650.88	1,601.88	958.25
	98	1,651.50	1,602.50	958.50
	99	1,651.75	1,602.75	958.75
	100	1,652.00	1,603.00	959.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 283.50	$ 12.89
FedEx® 25kg Box 1–56 lbs.	463.33	8.27

For shipments to:

- China

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone O: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 126.75	$ 77.75	**
FedEx® Pak	1 lb.	151.50	102.50	*
	2 lbs.	169.00	120.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 176.14	$ 127.14	$ 113.22
	2 lbs.	193.21	144.21	125.59
	3	208.96	159.96	152.12
	4	223.54	174.54	160.75
	5	264.50	215.50	178.44
	6	285.61	236.61	196.26
	7	306.53	257.53	217.08
	8	332.98	283.98	237.75
	9	339.26	290.26	258.76
	10	339.89	290.89	263.70
	11	340.48	291.48	278.59
	12	342.88	293.88	280.08
	13	390.81	341.81	301.12
	14	475.68	426.68	351.69
	15	484.17	435.17	388.90
	16	499.76	450.76	396.70
	17	504.05	455.05	404.31
	18	504.97	455.97	419.72
	19	505.89	456.89	442.20
	20	506.81	457.81	444.45
	21	507.06	458.06	444.70
	22	507.31	458.31	444.95
	23	507.56	458.56	445.20
	24	507.87	458.87	445.50
	25	514.05	465.05	451.50
	26	637.65	588.65	571.50
	27	699.58	650.58	615.59
	28	705.78	656.78	627.74
	29	707.77	658.77	628.96
	30	710.20	661.20	629.47
	31	758.79	709.79	629.72
	32	785.88	736.88	631.60
	33	788.59	739.59	669.05
	34	791.72	742.72	692.77
	35	854.22	805.22	705.89
	36	860.47	811.47	718.11
	37	861.10	812.10	729.40
	38	866.37	817.37	739.89
	39	866.90	817.90	750.82
	40	869.08	820.08	752.25
	41	912.40	863.40	780.67
	42	931.92	882.92	811.46
	43	969.08	920.08	814.54
	44	981.34	932.34	814.85
	45	983.03	934.03	815.10
	46	1,016.72	967.72	817.99
	47	1,020.12	971.12	875.69
	48	1,020.46	971.46	881.46
	49	1,020.71	971.71	882.04
	50	1,024.25	975.25	884.45
	51	1,095.00	1,046.00	884.70
	52	1,102.09	1,053.09	887.46

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,143.52	$ 1,094.52	$ 942.32
	54	1,147.67	1,098.67	947.81
	55	1,155.24	1,106.24	951.62
	56	1,162.81	1,113.81	955.43
	57	1,170.38	1,121.38	959.24
	58	1,177.95	1,128.95	963.05
	59	1,287.81	1,238.81	963.44
	60	1,298.80	1,249.80	964.76
	61	1,299.90	1,250.90	965.05
	62	1,301.59	1,252.59	967.53
	63	1,303.35	1,254.35	1,017.13
	64	1,306.05	1,257.05	1,022.09
	65	1,359.96	1,310.96	1,034.90
	66	1,367.81	1,318.81	1,036.25
	67	1,368.60	1,319.60	1,036.50
	68	1,368.93	1,319.93	1,036.75
	69	1,369.18	1,320.18	1,039.60
	70	1,371.20	1,322.20	1,096.55
	71	1,411.60	1,362.60	1,102.25
	72	1,428.40	1,379.40	1,102.82
	73	1,430.08	1,381.08	1,103.40
	74	1,462.61	1,413.61	1,106.18
	75	1,465.88	1,416.88	1,161.78
	76	1,502.02	1,453.02	1,167.34
	77	1,505.64	1,456.64	1,167.90
	78	1,506.01	1,457.01	1,168.15
	79	1,506.26	1,457.26	1,168.40
	80	1,506.51	1,457.51	1,168.65
	81	1,506.76	1,457.76	1,170.05
	82	1,510.38	1,461.38	1,170.34
	83	1,582.78	1,533.78	1,170.66
	84	1,590.04	1,541.04	1,170.91
	85	1,595.31	1,546.31	1,175.41
	86	1,595.84	1,546.84	1,175.86
	87	1,603.27	1,554.27	1,176.15
	88	1,688.92	1,639.92	1,176.46
	89	1,697.49	1,648.49	1,182.58
	90	1,706.07	1,657.07	1,244.58
	91	1,706.93	1,657.93	1,250.78
	92	1,707.18	1,658.18	1,251.40
	93	1,710.97	1,661.97	1,251.65
	94	1,786.67	1,737.67	1,251.90
	95	1,794.24	1,745.24	1,252.15
	96	1,795.00	1,746.00	1,252.40
	97	1,795.25	1,746.25	1,252.66
	98	1,795.50	1,746.50	1,252.91
	99	1,795.75	1,746.75	1,256.11
	100	1,796.00	1,747.00	1,320.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 294.13	$ 13.37
FedEx® 25kg Box 1–56 lbs.	465.30	8.31

For shipments to:

- Bangladesh
- Bhutan
- India
- Maldives, Republic of
- Nepal
- Pakistan
- Sri Lanka

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

FedEx Express Multiweight® rates: U.S. export

Use these rates when shipping outbound from the U.S. These per-pound rates may apply if the total shipment weighs 100 lbs. or more. Multiply the rate by total shipment weight. When multiweight rates apply, fees may be assessed one time per shipment.

Puerto Rico

FedEx Express multiple-piece shipments may receive a rate on a total-shipment-weight basis if the total shipment weighs 100 lbs. or more. A 15-lb. average minimum package weight for the shipment applies. Multiply the per-pound rate by total shipment weight. You are billed the lower of the FedEx Express Multiweight shipment rate or the sum of the individual price per package.

Multiply by total shipment weight.

Weight	FedEx International First®	FedEx International Priority®	FedEx International Economy®
100–999 lbs.	$ 8.08	$ 7.59	$ 5.52
1,000+ lbs.	7.62	7.13	5.11

FedEx International First®

Multiply by total shipment weight.

	ZONES											
Weight	A	B	C	D	E	F	G	H	J	L	N	O
100–999 lbs.	$ 7.40	$ 7.98	$ 8.21	$ 13.67	$ 26.84	$ 13.55	$ 13.68	$ 16.58	$ 19.36	$ 21.76	$ 16.52	$ 17.96
1,000+ lbs.	6.92	7.46	7.67	12.68	25.00	12.64	12.76	15.29	18.04	20.17	15.24	16.82

FedEx International Priority®

Multiply by total shipment weight.

	ZONES														
Weight	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
100–999 lbs.	$ 6.91	$ 7.49	$ 7.72	$ 13.18	$ 26.35	$ 13.06	$ 13.19	$ 16.09	$ 11.58	$ 18.87	$ 18.10	$ 21.27	$ 28.99	$ 16.03	$ 17.47
1,000+ lbs.	6.43	6.97	7.18	12.19	24.51	12.15	12.27	14.80	10.71	17.55	16.65	19.68	26.67	14.75	16.33

FedEx International Economy®

Multiply by total shipment weight.

	ZONES														
Weight	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
100–999 lbs.	$ 5.52	$ 5.77	$ 5.53	$ 8.53	$ 17.15	$ 10.03	$ 9.29	$ 10.09	$ 7.80	$ 11.91	$ 11.39	$ 14.59	$ 16.69	$ 9.59	$ 13.20
1,000+ lbs.	5.16	5.39	5.17	7.98	15.86	9.38	8.69	9.43	7.29	11.14	10.65	13.64	15.19	8.87	12.01

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from Canada (zone A): U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 103.75	$ 54.75	**
FedEx® Pak	1 lb.	128.40	79.40	*
	2 lbs.	129.25	80.25	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 140.72	$ 91.72	$ 81.29
	2 lbs.	153.08	104.08	91.78
	3	165.03	116.03	102.49
	4	176.56	127.56	111.99
	5	188.18	139.18	122.04
	6	199.57	150.57	131.70
	7	210.65	161.65	141.34
	8	221.58	172.58	149.42
	9	232.60	183.60	157.84
	10	243.63	194.63	165.66
	11	254.05	205.05	171.10
	12	262.68	213.68	175.97
	13	272.70	223.70	180.27
	14	282.43	233.43	185.19
	15	292.13	243.13	190.02
	16	299.48	250.48	194.19
	17	307.74	258.74	199.06
	18	314.16	265.16	206.47
	19	322.25	273.25	208.85
	20	328.83	279.83	211.15
	21	336.18	287.18	215.31
	22	343.47	294.47	223.68
	23	349.58	300.58	227.58
	24	355.38	306.38	230.04
	25	355.98	306.98	231.46
	26	367.82	318.82	235.63
	27	373.95	324.95	239.79
	28	380.02	331.02	247.27
	29	386.14	337.14	248.02
	30	392.21	343.21	252.16
	31	398.59	349.59	256.90
	32	402.44	353.44	259.77
	33	407.56	358.56	263.56
	34	412.73	363.73	270.91
	35	417.85	368.85	271.66
	36	422.99	373.99	274.93
	37	428.95	379.95	279.88
	38	429.55	380.55	282.53
	39	438.36	389.36	289.41
	40	443.48	394.48	290.11
	41	448.14	399.14	294.25
	42	452.84	403.84	304.09
	43	461.39	412.39	306.27
	44	462.25	413.25	306.60
	45	466.97	417.97	310.71
	46	471.67	422.67	314.84
	47	476.39	427.39	319.57
	48	481.08	432.08	327.56
	49	483.31	434.31	328.37
	50	483.89	434.89	333.08
	51	495.31	446.31	338.24
	52	501.78	452.78	341.40

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 502.66	$ 453.66	$ 347.78
	54	502.99	453.99	348.47
	55	509.49	460.49	352.42
	56	515.99	466.99	356.37
	57	522.49	473.49	360.32
	58	528.99	479.99	364.27
	59	529.64	480.64	372.30
	60	530.29	481.29	375.56
	61	543.22	494.22	381.20
	62	547.79	498.79	384.63
	63	552.35	503.35	389.45
	64	556.89	507.89	393.63
	65	557.35	508.35	397.72
	66	566.05	517.05	401.86
	67	566.92	517.92	413.74
	68	569.09	520.09	417.37
	69	579.69	530.69	425.58
	70	580.75	531.75	426.41
	71	592.26	543.26	426.89
	72	593.42	544.42	436.32
	73	599.96	550.96	438.99
	74	602.55	553.55	439.32
	75	609.09	560.09	440.17
	76	613.71	564.71	446.34
	77	614.18	565.18	446.97
	78	622.86	573.86	456.58
	79	629.26	580.26	457.56
	80	629.92	580.92	457.86
	81	630.17	581.17	458.23
	82	634.26	585.26	465.54
	83	634.99	585.99	475.11
	84	649.51	600.51	476.07
	85	650.97	601.97	476.32
	86	660.62	611.62	480.19
	87	661.59	612.59	487.15
	88	661.84	612.84	487.86
	89	662.09	613.09	488.28
	90	662.77	613.77	495.82
	91	676.23	627.23	498.30
	92	683.86	634.86	498.63
	93	684.63	635.63	504.90
	94	691.15	642.15	505.53
	95	695.33	646.33	513.57
	96	699.79	650.79	514.39
	97	704.23	655.23	530.18
	98	708.65	659.65	532.17
	99	709.10	660.10	532.52
	100	717.00	668.00	533.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 213.93	$ 9.72
FedEx® 25kg Box 1–56 lbs.	307.23	5.49

For shipments from:
- Canada

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from Mexico (zone C): U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 104.95	$ 55.95	**
FedEx® Pak	1 lb.	109.75	60.75	*
	2 lbs.	109.90	60.90	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 118.63	$ 69.63	$ 60.68
	2 lbs.	127.04	78.04	67.96
	3	136.22	87.22	75.98
	4	143.36	94.36	82.97
	5	151.07	102.07	89.75
	6	157.65	108.65	97.33
	7	165.93	116.93	100.82
	8	169.73	120.73	107.19
	9	175.76	126.76	110.45
	10	180.42	131.42	121.29
	11	180.89	131.89	122.38
	12	181.90	132.90	129.02
	13	201.99	152.99	134.06
	14	208.94	159.94	140.64
	15	211.95	162.95	142.01
	16	219.71	170.71	148.05
	17	225.16	176.16	151.41
	18	234.12	185.12	163.74
	19	235.02	186.02	165.42
	20	238.89	189.89	170.25
	21	244.26	195.26	175.07
	22	248.24	199.24	179.90
	23	248.64	199.64	182.02
	24	248.89	199.89	189.27
	25	250.11	201.11	195.25
	26	274.37	225.37	202.02
	27	285.01	236.01	212.21
	28	291.28	242.28	213.24
	29	297.56	248.56	218.70
	30	299.09	250.09	224.34
	31	307.76	258.76	226.78
	32	312.94	263.94	233.52
	33	314.49	265.49	235.61
	34	319.61	270.61	235.96
	35	328.57	279.57	242.61
	36	335.23	286.23	251.88
	37	340.47	291.47	256.46
	38	345.68	296.68	258.66
	39	350.92	301.92	268.29
	40	356.16	307.16	271.08
	41	356.69	307.69	271.44
	42	366.79	317.79	277.01
	43	372.20	323.20	284.27
	44	375.65	326.65	288.79
	45	382.89	333.89	289.26
	46	391.02	342.02	293.62
	47	391.85	342.85	298.22
	48	392.33	343.33	311.84
	49	401.89	352.89	313.27
	50	409.64	360.64	313.83
	51	414.10	365.10	324.59
	52	414.65	365.65	325.67

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 425.44	$ 376.44	$ 326.03
	54	426.52	377.52	332.90
	55	432.44	383.44	342.37
	56	438.36	389.36	351.84
	57	444.28	395.28	361.31
	58	450.20	401.20	370.78
	59	456.05	407.05	371.74
	60	461.96	412.96	372.46
	61	468.43	419.43	386.51
	62	474.91	425.91	398.03
	63	487.47	438.47	399.20
	64	494.04	445.04	399.97
	65	500.56	451.56	408.17
	66	501.22	452.22	409.00
	67	507.35	458.35	410.05
	68	529.41	480.41	430.59
	69	536.11	487.11	432.66
	70	542.83	493.83	434.56
	71	549.48	500.48	440.34
	72	556.19	507.19	445.72
	73	566.87	517.87	448.29
	74	567.94	518.94	449.02
	75	569.06	520.06	463.38
	76	572.22	523.22	478.30
	77	578.13	529.13	479.80
	78	578.73	529.73	480.73
	79	590.49	541.49	481.34
	80	591.68	542.68	481.83
	81	604.46	555.46	491.50
	82	616.46	567.46	498.93
	83	617.67	568.67	499.68
	84	618.99	569.99	500.03
	85	645.08	596.08	500.37
	86	647.71	598.71	504.17
	87	648.04	599.04	508.07
	88	648.37	599.37	508.78
	89	648.70	599.70	522.81
	90	649.02	600.02	545.18
	91	649.60	600.60	547.47
	92	661.01	612.01	547.76
	93	662.16	613.16	548.25
	94	663.10	614.10	557.47
	95	681.22	632.22	558.41
	96	683.05	634.05	559.04
	97	683.38	634.38	569.45
	98	688.89	639.89	570.50
	99	709.28	660.28	570.75
	100	726.00	677.00	571.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 133.15	$ 6.05
FedEx® 25kg Box 1–56 lbs.	201.36	3.60

For shipments from:

- Mexico

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone D: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 145.60	$ 96.60	**
FedEx® Pak	1 lb.	163.70	114.70	*
	2 lbs.	165.00	116.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 212.94	$ 163.94	$ 143.79
	2 lbs.	236.06	187.06	164.06
	3	254.29	205.29	179.71
	4	278.85	229.85	201.48
	5	298.40	249.40	218.31
	6	314.66	265.66	232.93
	7	329.56	280.56	246.06
	8	344.21	295.21	258.90
	9	355.92	306.92	271.25
	10	362.55	313.55	283.07
	11	363.22	314.22	296.50
	12	365.65	316.65	307.42
	13	414.15	365.15	320.25
	14	427.71	378.71	332.13
	15	439.88	390.88	342.16
	16	453.47	404.47	354.75
	17	465.67	416.67	364.78
	18	477.88	428.88	376.15
	19	490.09	441.09	386.85
	20	500.67	451.67	396.17
	21	508.98	459.98	408.32
	22	509.82	460.82	421.36
	23	510.07	461.07	427.89
	24	510.32	461.32	439.91
	25	513.28	464.28	449.43
	26	572.47	523.47	459.14
	27	586.36	537.36	471.28
	28	598.30	549.30	481.73
	29	608.19	559.19	489.48
	30	620.07	571.07	499.90
	31	631.91	582.91	511.23
	32	641.66	592.66	519.76
	33	649.24	600.24	526.43
	34	658.96	609.96	534.94
	35	670.02	621.02	544.66
	36	680.52	631.52	553.90
	37	690.41	641.41	562.60
	38	700.21	651.21	571.17
	39	709.92	660.92	579.74
	40	719.67	670.67	588.24
	41	729.20	680.20	595.76
	42	738.68	689.68	602.15
	43	748.16	699.16	610.71
	44	757.64	708.64	624.31
	45	767.20	718.20	625.68
	46	776.69	727.69	642.85
	47	783.50	734.50	644.59
	48	795.67	746.67	652.31
	49	796.90	747.90	658.36
	50	798.18	749.18	663.05
	51	823.67	774.67	675.47
	52	833.63	784.63	682.31

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 843.18	$ 794.18	$ 685.45
	54	849.74	800.74	690.36
	55	859.22	810.22	697.83
	56	868.70	819.70	705.30
	57	878.18	829.18	712.77
	58	887.66	838.66	720.24
	59	900.16	851.16	744.36
	60	906.52	857.52	746.78
	61	930.32	881.32	747.14
	62	932.71	883.71	754.17
	63	933.32	884.32	763.60
	64	945.52	896.52	770.95
	65	969.52	920.52	787.87
	66	971.93	922.93	789.59
	67	972.40	923.40	792.20
	68	981.35	932.35	794.19
	69	990.33	941.33	801.26
	70	999.31	950.31	816.27
	71	1,023.14	974.14	826.67
	72	1,035.87	986.87	827.72
	73	1,037.15	988.15	840.99
	74	1,037.49	988.49	842.33
	75	1,044.13	995.13	843.54
	76	1,044.99	995.99	864.04
	77	1,062.07	1,013.07	866.11
	78	1,071.03	1,022.03	871.64
	79	1,076.18	1,027.18	881.17
	80	1,085.19	1,036.19	901.20
	81	1,093.53	1,044.53	903.25
	82	1,105.80	1,056.80	903.59
	83	1,121.06	1,072.06	903.92
	84	1,122.60	1,073.60	905.20
	85	1,134.12	1,085.12	930.53
	86	1,135.41	1,086.41	933.07
	87	1,136.70	1,087.70	933.33
	88	1,162.10	1,113.10	933.76
	89	1,164.64	1,115.64	934.11
	90	1,190.48	1,141.48	937.58
	91	1,199.02	1,150.02	960.42
	92	1,199.88	1,150.88	962.71
	93	1,206.06	1,157.06	966.27
	94	1,206.68	1,157.68	969.85
	95	1,212.18	1,163.18	970.22
	96	1,220.84	1,171.84	970.72
	97	1,240.93	1,191.93	980.53
	98	1,242.95	1,193.95	981.52
	99	1,244.58	1,195.58	982.06
	100	1,276.00	1,227.00	991.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 316.90	$ 14.40
FedEx® 25kg Box 1–56 lbs.	464.53	8.30

For shipments from:

- Belgium
- Channel Islands (U.K.)
- England (U.K.)
- France
- Germany
- Ireland, Northern (U.K.)
- Ireland, Republic of
- Italy
- Luxembourg
- Monaco
- Netherlands (Holland)
- San Marino
- Scotland (U.K.)
- Vatican City
- Wales (U.K.)

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone E: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 139.35	$ 90.35	**
FedEx® Pak	1 lb.	166.25	117.25	*
	2 lbs.	187.50	138.50	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 211.78	$ 162.78	$ 136.21
	2 lbs.	246.60	197.60	167.63
	3	285.34	236.34	197.76
	4	321.31	272.31	227.87
	5	357.31	308.31	258.00
	6	391.74	342.74	286.79
	7	427.13	378.13	315.82
	8	460.63	411.63	354.74
	9	495.06	446.06	373.22
	10	529.48	480.48	402.02
	11	557.66	508.66	438.45
	12	570.84	521.84	460.39
	13	613.99	564.99	482.20
	14	642.13	593.13	501.28
	15	687.41	638.41	519.89
	16	693.81	644.81	550.36
	17	736.47	687.47	559.72
	18	740.75	691.75	590.40
	19	766.29	717.29	599.71
	20	787.71	738.71	636.77
	21	826.10	777.10	657.88
	22	834.67	785.67	660.10
	23	853.47	804.47	704.37
	24	872.27	823.27	723.13
	25	874.73	825.73	725.01
	26	923.76	874.76	725.54
	27	928.67	879.67	736.01
	28	972.21	923.21	766.67
	29	988.07	939.07	769.74
	30	989.70	940.70	808.14
	31	1,022.05	973.05	819.67
	32	1,052.36	1,003.36	835.80
	33	1,058.80	1,009.80	837.43
	34	1,060.24	1,011.24	854.54
	35	1,088.94	1,039.94	891.36
	36	1,097.85	1,048.85	895.05
	37	1,116.63	1,067.63	897.61
	38	1,135.44	1,086.44	927.22
	39	1,189.64	1,140.64	947.70
	40	1,195.07	1,146.07	968.65
	41	1,212.28	1,163.28	975.35
	42	1,215.57	1,166.57	976.02
	43	1,281.32	1,232.32	987.59
	44	1,287.97	1,238.97	1,034.68
	45	1,290.88	1,241.88	1,039.40
	46	1,348.91	1,299.91	1,096.06
	47	1,354.72	1,305.72	1,101.74
	48	1,355.31	1,306.31	1,103.58
	49	1,357.62	1,308.62	1,140.19
	50	1,386.76	1,337.76	1,143.87
	51	1,391.10	1,342.10	1,171.87
	52	1,418.65	1,369.65	1,174.67

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,421.41	$ 1,372.41	$ 1,174.95
	54	1,463.38	1,414.38	1,175.87
	55	1,490.41	1,441.41	1,191.13
	56	1,517.44	1,468.44	1,206.39
	57	1,544.47	1,495.47	1,221.65
	58	1,571.50	1,522.50	1,236.91
	59	1,574.22	1,525.22	1,244.49
	60	1,578.50	1,529.50	1,261.01
	61	1,663.86	1,614.86	1,276.81
	62	1,672.46	1,623.46	1,329.33
	63	1,673.33	1,624.33	1,334.61
	64	1,674.82	1,625.82	1,371.73
	65	1,704.31	1,655.31	1,375.45
	66	1,796.19	1,747.19	1,375.84
	67	1,805.49	1,756.49	1,378.32
	68	1,806.42	1,757.42	1,427.72
	69	1,806.69	1,757.69	1,432.67
	70	1,809.49	1,760.49	1,434.76
	71	1,865.35	1,816.35	1,471.76
	72	1,870.95	1,821.95	1,475.46
	73	1,873.90	1,824.90	1,475.83
	74	1,932.51	1,883.51	1,482.21
	75	1,939.65	1,890.65	1,505.32
	76	1,940.37	1,891.37	1,570.86
	77	1,940.64	1,891.64	1,591.55
	78	1,941.57	1,892.57	1,593.62
	79	1,959.93	1,910.93	1,593.87
	80	1,961.77	1,912.77	1,596.95
	81	1,976.91	1,927.91	1,658.30
	82	2,007.75	1,958.75	1,664.44
	83	2,010.85	1,961.85	1,665.06
	84	2,067.44	2,018.44	1,665.34
	85	2,118.72	2,069.72	1,665.59
	86	2,123.85	2,074.85	1,667.54
	87	2,124.37	2,075.37	1,706.26
	88	2,124.64	2,075.64	1,721.93
	89	2,124.92	2,075.92	1,723.51
	90	2,125.19	2,076.19	1,725.20
	91	2,126.84	2,077.84	1,743.39
	92	2,128.41	2,079.41	1,811.27
	93	2,159.63	2,110.63	1,819.97
	94	2,207.23	2,158.23	1,854.13
	95	2,211.99	2,162.99	1,857.63
	96	2,273.08	2,224.08	1,857.98
	97	2,279.19	2,230.19	1,858.23
	98	2,283.22	2,234.22	1,858.48
	99	2,300.11	2,251.11	1,858.73
	100	2,358.00	2,309.00	1,861.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 522.09	$ 23.73
FedEx® 25kg Box 1–56 lbs.	825.98	14.75

For shipments from:

- Bulgaria
- Czech Republic
- Estonia
- Gibraltar
- Hungary
- Latvia
- Lithuania
- Poland
- Romania
- Russia
- Slovak Republic
- Slovenia
- South Africa

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone F: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 130.85	$ 81.85	**
FedEx® Pak	1 lb.	156.55	107.55	*
	2 lbs.	157.70	108.70	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 185.61	$ 136.61	$ 112.40
	2 lbs.	206.39	157.39	133.09
	3	230.69	181.69	150.74
	4	249.47	200.47	163.18
	5	267.89	218.89	181.53
	6	286.29	237.29	187.68
	7	304.16	255.16	211.64
	8	321.42	272.42	228.10
	9	338.74	289.74	240.30
	10	345.30	296.30	255.64
	11	345.96	296.96	271.09
	12	348.83	299.83	291.09
	13	406.22	357.22	299.08
	14	424.36	375.36	311.28
	15	439.66	390.66	323.97
	16	451.43	402.43	336.93
	17	467.05	418.05	346.75
	18	474.88	425.88	356.59
	19	492.14	443.14	364.35
	20	496.55	447.55	374.13
	21	497.00	448.00	382.47
	22	497.25	448.25	392.17
	23	497.50	448.50	415.05
	24	497.75	448.75	423.39
	25	501.23	452.23	427.08
	26	570.83	521.83	436.98
	27	581.66	532.66	446.88
	28	592.41	543.41	450.68
	29	608.96	559.96	460.43
	30	621.14	572.14	474.69
	31	633.14	584.14	481.22
	32	644.34	595.34	504.36
	33	655.56	606.56	508.01
	34	668.32	619.32	508.89
	35	671.40	622.40	521.09
	36	682.52	633.52	525.30
	37	693.61	644.61	539.64
	38	716.59	667.59	548.93
	39	722.03	673.03	560.43
	40	732.82	683.82	562.10
	41	748.70	699.70	572.06
	42	750.88	701.88	587.56
	43	772.28	723.28	611.04
	44	819.35	770.35	618.79
	45	824.06	775.06	620.03
	46	824.56	775.56	644.66
	47	824.89	775.89	647.13
	48	825.72	776.72	647.66
	49	841.94	792.94	658.09
	50	853.82	804.82	667.85
	51	869.41	820.41	686.98
	52	878.92	829.92	688.92

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 894.63	$ 845.63	$ 714.97
	54	931.58	882.58	717.58
	55	935.30	886.30	726.40
	56	939.02	890.02	735.22
	57	942.74	893.74	744.04
	58	946.46	897.46	752.86
	59	1,005.88	956.88	764.80
	60	1,015.36	966.36	779.54
	61	1,016.79	967.79	781.75
	62	1,045.19	996.19	788.70
	63	1,067.14	1,018.14	796.07
	64	1,069.34	1,020.34	825.51
	65	1,069.65	1,020.65	835.30
	66	1,069.95	1,020.95	860.81
	67	1,070.23	1,021.23	863.38
	68	1,070.86	1,021.86	863.90
	69	1,083.24	1,034.24	865.54
	70	1,136.41	1,087.41	898.28
	71	1,141.73	1,092.73	901.56
	72	1,175.29	1,126.29	910.63
	73	1,180.70	1,131.70	911.59
	74	1,181.69	1,132.69	921.82
	75	1,201.35	1,152.35	924.44
	76	1,206.82	1,157.82	976.56
	77	1,207.37	1,158.37	981.80
	78	1,208.60	1,159.60	991.73
	79	1,233.14	1,184.14	992.73
	80	1,268.11	1,219.11	1,012.13
	81	1,271.61	1,222.61	1,024.11
	82	1,272.69	1,223.69	1,025.32
	83	1,294.20	1,245.20	1,034.93
	84	1,307.24	1,258.24	1,035.90
	85	1,342.09	1,293.09	1,037.56
	86	1,345.59	1,296.59	1,060.53
	87	1,345.95	1,296.95	1,084.15
	88	1,346.24	1,297.24	1,086.52
	89	1,347.49	1,298.49	1,087.31
	90	1,372.19	1,323.19	1,103.10
	91	1,410.83	1,361.83	1,126.53
	92	1,414.70	1,365.70	1,159.47
	93	1,415.51	1,366.51	1,163.84
	94	1,430.33	1,381.33	1,164.51
	95	1,431.83	1,382.83	1,177.71
	96	1,433.08	1,384.08	1,217.72
	97	1,457.81	1,408.81	1,221.73
	98	1,461.44	1,412.44	1,256.63
	99	1,462.53	1,413.53	1,260.13
	100	1,482.00	1,433.00	1,267.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 300.08	$ 13.64
FedEx® 25kg Box 1–56 lbs.	452.48	8.08

For shipments from:
- Hong Kong SAR, China
- Philippines

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone G: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 140.85	$ 91.85	**
FedEx® Pak	1 lb.	170.95	121.95	*
	2 lbs.	172.15	123.15	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 216.61	$ 167.61	$ 131.40
	2 lbs.	238.12	189.12	148.56
	3	259.06	210.06	164.69
	4	276.13	227.13	181.56
	5	295.80	246.80	201.10
	6	315.42	266.42	213.33
	7	335.08	286.08	233.11
	8	352.85	303.85	248.07
	9	376.86	327.86	257.50
	10	389.56	340.56	272.22
	11	404.23	355.23	290.93
	12	406.37	357.37	304.56
	13	449.17	400.17	313.72
	14	459.19	410.19	334.32
	15	486.68	437.68	350.53
	16	494.67	445.67	356.93
	17	522.36	473.36	378.40
	18	539.56	490.56	392.12
	19	559.56	510.56	414.22
	20	575.70	526.70	421.04
	21	583.30	534.30	443.63
	22	611.85	562.85	449.97
	23	616.49	567.49	464.23
	24	616.96	567.96	475.81
	25	619.12	570.12	487.36
	26	662.24	613.24	500.79
	27	677.52	628.52	512.28
	28	707.90	658.90	526.77
	29	720.98	671.98	537.22
	30	723.37	674.37	549.68
	31	734.33	685.33	559.65
	32	747.92	698.92	569.69
	33	758.83	709.83	587.15
	34	769.86	720.86	588.90
	35	795.20	746.20	605.31
	36	797.75	748.75	608.81
	37	814.64	765.64	611.94
	38	828.76	779.76	633.74
	39	839.98	790.98	635.93
	40	848.07	799.07	638.63
	41	859.11	810.11	657.07
	42	870.18	821.18	666.03
	43	881.21	832.21	678.84
	44	904.23	855.23	692.56
	45	906.55	857.55	693.94
	46	917.63	868.63	694.26
	47	925.32	876.32	700.38
	48	939.76	890.76	716.41
	49	947.41	898.41	728.68
	50	961.93	912.93	734.53
	51	963.39	914.39	735.66
	52	964.04	915.04	758.26

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 976.99	$ 927.99	$ 771.84
	54	1,002.67	953.67	773.45
	55	1,013.67	964.67	779.43
	56	1,024.67	975.67	785.41
	57	1,035.67	986.67	791.39
	58	1,046.67	997.67	797.37
	59	1,057.75	1,008.75	798.38
	60	1,072.72	1,023.72	818.17
	61	1,079.08	1,030.08	835.44
	62	1,089.35	1,040.35	851.85
	63	1,092.23	1,043.23	858.60
	64	1,093.56	1,044.56	867.10
	65	1,119.90	1,070.90	867.98
	66	1,122.55	1,073.55	868.24
	67	1,123.92	1,074.92	869.88
	68	1,151.09	1,102.09	902.41
	69	1,153.82	1,104.82	916.28
	70	1,175.95	1,126.95	917.68
	71	1,186.28	1,137.28	918.38
	72	1,196.59	1,147.59	932.32
	73	1,202.48	1,153.48	944.75
	74	1,217.27	1,168.27	946.80
	75	1,218.75	1,169.75	969.77
	76	1,219.94	1,170.94	972.07
	77	1,243.60	1,194.60	973.83
	78	1,253.87	1,204.87	974.11
	79	1,268.86	1,219.86	975.05
	80	1,279.18	1,230.18	993.46
	81	1,280.23	1,231.23	995.32
	82	1,295.01	1,246.01	997.62
	83	1,310.19	1,261.19	1,043.36
	84	1,322.53	1,273.53	1,047.95
	85	1,323.78	1,274.78	1,048.41
	86	1,327.06	1,278.06	1,051.69
	87	1,327.62	1,278.62	1,052.53
	88	1,338.78	1,289.78	1,053.50
	89	1,339.90	1,290.90	1,072.63
	90	1,340.18	1,291.18	1,075.00
	91	1,340.50	1,291.50	1,076.83
	92	1,346.74	1,297.74	1,077.34
	93	1,350.03	1,301.03	1,087.42
	94	1,355.96	1,306.96	1,088.44
	95	1,356.57	1,307.57	1,088.70
	96	1,359.89	1,310.89	1,088.98
	97	1,367.39	1,318.39	1,090.08
	98	1,368.14	1,319.14	1,112.04
	99	1,369.72	1,320.72	1,114.24
	100	1,397.00	1,348.00	1,117.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 357.62	$ 16.26
FedEx® 25kg Box 1–56 lbs.	570.37	10.19

For shipments from:
- Japan
- Korea, South

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone H: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 151.75	$ 102.75	**
FedEx® Pak	1 lb.	181.15	132.15	*
	2 lbs.	182.60	133.60	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 223.79	$ 174.79	$ 164.02
	2 lbs.	248.83	199.83	187.19
	3	269.50	220.50	206.57
	4	301.78	252.78	232.33
	5	322.04	273.04	255.73
	6	339.53	290.53	272.16
	7	357.03	308.03	288.52
	8	380.74	331.74	310.70
	9	402.06	353.06	330.61
	10	424.55	375.55	351.68
	11	431.91	382.91	371.75
	12	434.90	385.90	374.66
	13	494.63	445.63	409.36
	14	505.97	456.97	427.79
	15	524.67	475.67	445.29
	16	544.16	495.16	463.55
	17	563.68	514.68	481.83
	18	583.19	534.19	500.11
	19	615.42	566.42	520.28
	20	622.21	573.21	546.95
	21	655.36	606.36	556.92
	22	661.24	612.24	573.16
	23	675.10	626.10	602.12
	24	676.49	627.49	609.21
	25	679.34	630.34	611.98
	26	736.21	687.21	643.48
	27	754.95	705.95	661.05
	28	790.38	741.38	694.24
	29	809.47	760.47	698.81
	30	811.38	762.38	727.52
	31	823.69	774.69	730.40
	32	854.26	805.26	739.91
	33	859.61	810.61	748.89
	34	861.20	812.20	772.72
	35	892.66	843.66	793.50
	36	902.06	853.06	802.00
	37	903.02	854.02	804.70
	38	921.85	872.85	810.34
	39	923.75	874.75	819.02
	40	936.25	887.25	830.73
	41	968.10	919.10	859.45
	42	979.63	930.63	881.95
	43	987.68	938.68	884.22
	44	988.49	939.49	901.90
	45	992.48	943.48	903.70
	46	1,022.07	973.07	911.23
	47	1,028.45	979.45	914.21
	48	1,029.80	980.80	914.52
	49	1,056.67	1,007.67	919.22
	50	1,059.36	1,010.36	934.45
	51	1,060.88	1,011.88	941.67
	52	1,091.22	1,042.22	944.21

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,111.69	$ 1,062.69	$ 971.97
	54	1,113.75	1,064.75	988.88
	55	1,119.98	1,070.98	993.77
	56	1,126.21	1,077.21	998.66
	57	1,132.44	1,083.44	1,003.55
	58	1,138.67	1,089.67	1,008.44
	59	1,149.92	1,100.92	1,027.99
	60	1,182.90	1,133.90	1,029.95
	61	1,186.20	1,137.20	1,046.66
	62	1,187.00	1,138.00	1,069.55
	63	1,202.99	1,153.99	1,071.85
	64	1,204.69	1,155.69	1,074.22
	65	1,238.02	1,189.02	1,089.49
	66	1,253.49	1,204.49	1,110.88
	67	1,256.78	1,207.78	1,113.03
	68	1,257.11	1,208.11	1,133.27
	69	1,258.59	1,209.59	1,135.31
	70	1,288.05	1,239.05	1,136.37
	71	1,291.00	1,242.00	1,157.08
	72	1,291.78	1,242.78	1,174.80
	73	1,307.26	1,258.26	1,177.76
	74	1,338.35	1,289.35	1,178.06
	75	1,348.79	1,299.79	1,181.04
	76	1,354.39	1,305.39	1,181.35
	77	1,354.95	1,305.95	1,181.68
	78	1,357.11	1,308.11	1,183.67
	79	1,400.11	1,351.11	1,223.32
	80	1,404.41	1,355.41	1,266.06
	81	1,409.48	1,360.48	1,270.35
	82	1,414.57	1,365.57	1,270.78
	83	1,419.64	1,370.64	1,271.08
	84	1,445.70	1,396.70	1,271.65
	85	1,448.32	1,399.32	1,272.44
	86	1,471.08	1,422.08	1,288.06
	87	1,473.37	1,424.37	1,289.63
	88	1,473.66	1,424.66	1,290.58
	89	1,473.94	1,424.94	1,291.36
	90	1,474.22	1,425.22	1,305.35
	91	1,474.52	1,425.52	1,306.75
	92	1,474.80	1,425.80	1,307.00
	93	1,475.17	1,426.17	1,307.25
	94	1,475.47	1,426.47	1,307.50
	95	1,475.83	1,426.83	1,307.75
	96	1,480.27	1,431.27	1,308.00
	97	1,480.73	1,431.73	1,308.25
	98	1,482.42	1,433.42	1,308.50
	99	1,516.04	1,467.04	1,308.75
	100	1,551.00	1,502.00	1,309.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 386.15	$ 17.55
FedEx® 25kg Box 1–56 lbs.	630.59	11.26

For shipments from:

- Andorra
- Austria
- Azores (Portugal)
- Denmark
- Faroe Islands
- Finland
- Greece
- Greenland
- Iceland
- Liechtenstein
- Madeira (Portugal)
- Malta
- Norway
- Portugal
- Spain
- Sweden
- Switzerland

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone I: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 131.00	$ 82.00	**
FedEx® Pak	1 lb.	141.35	92.35	*
	2 lbs.	142.30	93.30	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 163.57	$ 114.57	$ 94.08
	2 lbs.	186.27	137.27	108.81
	3	202.31	153.31	125.90
	4	218.15	169.15	145.12
	5	234.27	185.27	154.98
	6	248.98	199.98	167.35
	7	264.15	215.15	187.20
	8	279.05	230.05	199.72
	9	294.01	245.01	200.99
	10	308.94	259.94	217.52
	11	310.44	261.44	224.99
	12	312.38	263.38	241.07
	13	351.13	302.13	252.87
	14	365.20	316.20	259.68
	15	379.28	330.28	283.22
	16	392.78	343.78	287.75
	17	406.22	357.22	293.15
	18	419.72	370.72	315.78
	19	433.21	384.21	321.43
	20	446.69	397.69	326.63
	21	460.13	411.13	337.67
	22	470.63	421.63	355.48
	23	471.68	422.68	368.55
	24	471.94	422.94	398.31
	25	474.28	425.28	401.29
	26	520.99	471.99	404.25
	27	538.24	489.24	426.08
	28	551.16	502.16	428.27
	29	564.04	515.04	431.36
	30	576.97	527.97	433.47
	31	588.71	539.71	451.40
	32	600.46	551.46	470.10
	33	602.32	553.32	482.40
	34	623.27	574.27	490.64
	35	625.37	576.37	491.47
	36	647.42	598.42	504.08
	37	659.17	610.17	510.76
	38	670.47	621.47	546.81
	39	671.60	622.60	550.43
	40	683.04	634.04	550.80
	41	714.24	665.24	551.16
	42	717.36	668.36	557.84
	43	718.32	669.32	583.91
	44	737.41	688.41	586.53
	45	739.32	690.32	587.73
	46	750.62	701.62	604.95
	47	774.65	725.65	606.68
	48	777.06	728.06	614.14
	49	797.57	748.57	614.89
	50	804.33	755.33	615.14
	51	819.90	770.90	618.79
	52	830.77	781.77	691.68

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 841.66	$ 792.66	$ 698.97
	54	852.55	803.55	713.13
	55	863.41	814.41	714.55
	56	874.27	825.27	715.97
	57	885.13	836.13	717.39
	58	895.99	846.99	718.81
	59	906.90	857.90	733.59
	60	917.78	868.78	735.94
	61	928.40	879.40	761.06
	62	940.16	891.16	782.90
	63	950.32	901.32	785.09
	64	969.22	920.22	785.34
	65	980.40	931.40	785.91
	66	982.24	933.24	797.31
	67	994.08	945.08	798.45
	68	995.27	946.27	820.71
	69	1,013.37	964.37	822.95
	70	1,015.40	966.40	824.78
	71	1,017.30	968.30	826.02
	72	1,045.22	996.22	827.17
	73	1,055.84	1,006.84	850.11
	74	1,057.11	1,008.11	852.41
	75	1,059.02	1,010.02	855.24
	76	1,087.73	1,038.73	886.20
	77	1,108.84	1,059.84	932.01
	78	1,127.55	1,078.55	936.60
	79	1,147.95	1,098.95	937.06
	80	1,149.99	1,100.99	937.31
	81	1,150.24	1,101.24	937.81
	82	1,150.92	1,101.92	947.81
	83	1,162.36	1,113.36	948.81
	84	1,163.51	1,114.51	950.08
	85	1,164.57	1,115.57	974.58
	86	1,182.68	1,133.68	977.03
	87	1,202.64	1,153.64	977.31
	88	1,204.65	1,155.65	977.56
	89	1,204.99	1,155.99	977.81
	90	1,205.37	1,156.37	978.06
	91	1,211.97	1,162.97	978.31
	92	1,212.63	1,163.63	978.56
	93	1,219.48	1,170.48	978.81
	94	1,226.36	1,177.36	979.06
	95	1,248.20	1,199.20	979.40
	96	1,250.40	1,201.40	986.16
	97	1,251.78	1,202.78	986.84
	98	1,252.06	1,203.06	987.09
	99	1,256.86	1,207.86	988.54
	100	1,352.00	1,303.00	1,017.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 263.63	$ 11.98
FedEx® 25kg Box 1–56 lbs.	425.53	7.60

For shipments from:

- Anguilla
- Antigua
- Aruba
- Bahamas
- Barbados
- Barbuda
- Bermuda
- Bonaire
- British Virgin Islands
- Cayman Islands
- Curaçao
- Dominica
- Dominican Republic
- Grenada
- Guadeloupe
- Haiti
- Jamaica
- Martinique
- Montserrat
- Saba
- St. Barthelemy
- St. Croix (U.S. Virgin Islands)
- St. Eustatius
- St. John (U.S. Virgin Islands)
- St. Kitts and Nevis
- St. Lucia
- St. Maarten/St. Martin
- St. Thomas (U.S. Virgin Islands)
- St. Vincent
- Trinidad and Tobago
- Turks and Caicos Islands
- U.S. Virgin Islands

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone J: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 127.80	$ 78.80	**
FedEx® Pak	1 lb.	148.00	99.00	*
	2 lbs.	150.85	101.85	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 184.00	$ 135.00	$ 107.90
	2 lbs.	206.48	157.48	127.59
	3	230.84	181.84	147.32
	4	258.16	209.16	170.25
	5	278.59	229.59	186.02
	6	302.01	253.01	212.95
	7	325.42	276.42	228.29
	8	349.48	300.48	244.70
	9	369.62	320.62	261.14
	10	371.93	322.93	277.62
	11	372.18	323.18	292.83
	12	375.43	326.43	316.92
	13	440.25	391.25	329.49
	14	464.47	415.47	345.04
	15	487.19	438.19	353.75
	16	501.53	452.53	367.81
	17	521.61	472.61	402.84
	18	538.30	489.30	406.35
	19	556.67	507.67	425.24
	20	570.24	521.24	436.89
	21	571.60	522.60	452.12
	22	571.85	522.85	467.37
	23	572.10	523.10	486.30
	24	572.35	523.35	508.10
	25	577.24	528.24	511.63
	26	674.90	625.90	538.45
	27	719.76	670.76	541.17
	28	724.25	675.25	555.92
	29	742.23	693.23	582.75
	30	753.89	704.89	585.45
	31	778.03	729.03	600.17
	32	780.46	731.46	627.03
	33	820.86	771.86	629.72
	34	824.91	775.91	644.46
	35	845.57	796.57	682.41
	36	860.49	811.49	686.23
	37	878.19	829.19	710.89
	38	903.45	854.45	713.36
	39	921.77	872.77	718.20
	40	939.31	890.31	758.31
	41	957.21	908.21	762.33
	42	970.36	921.36	765.28
	43	1,014.89	965.89	777.21
	44	1,019.35	970.35	790.00
	45	1,020.67	971.67	791.51
	46	1,046.80	997.80	821.50
	47	1,059.50	1,010.50	839.34
	48	1,096.84	1,047.84	841.14
	49	1,100.58	1,051.58	849.42
	50	1,118.46	1,069.46	880.47
	51	1,151.05	1,102.05	883.58
	52	1,154.33	1,105.33	908.27

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,176.81	$ 1,127.81	$ 910.75
	54	1,190.08	1,141.08	921.80
	55	1,205.36	1,156.36	941.01
	56	1,220.64	1,171.64	960.22
	57	1,235.92	1,186.92	979.43
	58	1,251.20	1,202.20	998.64
	59	1,297.62	1,248.62	1,029.94
	60	1,302.27	1,253.27	1,033.07
	61	1,330.19	1,281.19	1,090.95
	62	1,333.00	1,284.00	1,096.74
	63	1,361.92	1,312.92	1,097.86
	64	1,434.00	1,385.00	1,120.11
	65	1,441.21	1,392.21	1,124.85
	66	1,441.94	1,392.94	1,125.34
	67	1,442.24	1,393.24	1,125.64
	68	1,442.84	1,393.84	1,125.93
	69	1,454.68	1,405.68	1,126.26
	70	1,471.41	1,422.41	1,126.95
	71	1,489.44	1,440.44	1,140.71
	72	1,506.09	1,457.09	1,206.84
	73	1,508.37	1,459.37	1,213.46
	74	1,553.69	1,504.69	1,216.47
	75	1,558.23	1,509.23	1,276.38
	76	1,590.52	1,541.52	1,282.38
	77	1,593.76	1,544.76	1,282.98
	78	1,624.65	1,575.65	1,285.41
	79	1,627.75	1,578.75	1,286.75
	80	1,645.88	1,596.88	1,313.55
	81	1,675.91	1,626.91	1,369.82
	82	1,678.92	1,629.92	1,375.47
	83	1,697.71	1,648.71	1,377.86
	84	1,699.59	1,650.59	1,425.62
	85	1,717.63	1,668.63	1,430.41
	86	1,719.45	1,670.45	1,430.89
	87	1,719.86	1,670.86	1,432.89
	88	1,720.16	1,671.16	1,472.48
	89	1,725.35	1,676.35	1,476.45
	90	1,730.44	1,681.44	1,477.94
	91	1,750.61	1,701.61	1,482.65
	92	1,752.63	1,703.63	1,486.83
	93	1,753.29	1,704.29	1,570.36
	94	1,766.13	1,717.13	1,584.38
	95	1,775.66	1,726.66	1,602.21
	96	1,776.63	1,727.63	1,604.00
	97	1,776.94	1,727.94	1,604.25
	98	1,777.24	1,728.24	1,604.50
	99	1,777.57	1,728.57	1,604.75
	100	1,780.00	1,731.00	1,605.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 326.68	$ 14.85
FedEx® 25kg Box 1–56 lbs.	528.49	9.44

For shipments from:

- Australia
- Guam
- Indonesia
- Macau SAR, China
- Malaysia
- New Zealand
- Singapore
- Thailand
- Vietnam

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone K: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 162.35	$ 113.35	**
FedEx® Pak	1 lb.	175.95	126.95	*
	2 lbs.	201.80	152.80	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 249.72	$ 200.72	$ 138.05
	2 lbs.	289.53	240.53	173.95
	3	340.45	291.45	206.21
	4	384.84	335.84	236.49
	5	429.22	380.22	262.47
	6	471.67	422.67	300.59
	7	515.34	466.34	321.33
	8	566.35	517.35	366.35
	9	599.09	550.09	389.21
	10	621.51	572.51	429.70
	11	623.76	574.76	435.14
	12	630.21	581.21	475.47
	13	759.16	710.16	500.41
	14	805.14	756.14	526.82
	15	829.94	780.94	529.47
	16	844.18	795.18	557.02
	17	875.50	826.50	592.46
	18	902.07	853.07	627.86
	19	946.15	897.15	640.31
	20	959.99	910.99	644.59
	21	964.46	915.46	678.40
	22	964.91	915.91	731.16
	23	965.16	916.16	736.99
	24	965.51	916.51	752.07
	25	972.42	923.42	753.58
	26	1,110.60	1,061.60	753.89
	27	1,133.83	1,084.83	759.88
	28	1,157.03	1,108.03	809.61
	29	1,218.33	1,169.33	828.46
	30	1,229.46	1,180.46	848.47
	31	1,231.70	1,182.70	850.48
	32	1,276.38	1,227.38	865.87
	33	1,280.85	1,231.85	869.90
	34	1,296.14	1,247.14	904.36
	35	1,319.30	1,270.30	956.18
	36	1,342.49	1,293.49	961.38
	37	1,384.33	1,335.33	969.56
	38	1,388.85	1,339.85	971.61
	39	1,438.21	1,389.21	1,012.32
	40	1,461.85	1,412.85	1,016.40
	41	1,492.42	1,443.42	1,016.81
	42	1,506.12	1,457.12	1,019.42
	43	1,525.42	1,476.42	1,071.28
	44	1,528.31	1,479.31	1,091.56
	45	1,585.93	1,536.93	1,097.89
	46	1,624.90	1,575.90	1,098.53
	47	1,628.82	1,579.82	1,101.31
	48	1,636.04	1,587.04	1,156.56
	49	1,680.81	1,631.81	1,173.60
	50	1,737.94	1,688.94	1,199.25
	51	1,743.66	1,694.66	1,201.83
	52	1,745.12	1,696.12	1,219.79

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,774.03	$ 1,725.03	$ 1,221.60
	54	1,792.65	1,743.65	1,221.98
	55	1,822.82	1,773.82	1,229.18
	56	1,852.99	1,803.99	1,236.38
	57	1,883.16	1,834.16	1,243.58
	58	1,913.33	1,864.33	1,250.78
	59	1,916.36	1,867.36	1,291.48
	60	1,925.13	1,876.13	1,346.06
	61	1,967.88	1,918.88	1,351.54
	62	1,972.17	1,923.17	1,386.98
	63	1,976.28	1,927.28	1,390.54
	64	2,056.02	2,007.02	1,392.48
	65	2,064.01	2,015.01	1,392.74
	66	2,064.81	2,015.81	1,393.06
	67	2,067.82	2,018.82	1,399.42
	68	2,127.72	2,078.72	1,526.47
	69	2,133.71	2,084.71	1,539.18
	70	2,189.80	2,140.80	1,540.49
	71	2,195.42	2,146.42	1,548.86
	72	2,200.15	2,151.15	1,566.07
	73	2,294.59	2,245.59	1,567.80
	74	2,304.04	2,255.04	1,587.84
	75	2,304.99	2,255.99	1,589.86
	76	2,323.94	2,274.94	1,622.54
	77	2,336.13	2,287.13	1,684.41
	78	2,389.32	2,340.32	1,690.60
	79	2,394.65	2,345.65	1,691.23
	80	2,444.47	2,395.47	1,695.70
	81	2,449.47	2,400.47	1,757.79
	82	2,451.91	2,402.91	1,764.01
	83	2,500.41	2,451.41	1,764.64
	84	2,514.25	2,465.25	1,764.90
	85	2,515.64	2,466.64	1,765.18
	86	2,516.40	2,467.40	1,765.46
	87	2,518.41	2,469.41	1,768.27
	88	2,558.61	2,509.61	1,771.25
	89	2,562.64	2,513.64	1,771.55
	90	2,619.12	2,570.12	1,771.81
	91	2,647.61	2,598.61	1,772.06
	92	2,650.46	2,601.46	1,776.18
	93	2,650.76	2,601.76	1,850.47
	94	2,653.15	2,604.15	1,864.47
	95	2,700.95	2,651.95	1,865.88
	96	2,705.76	2,656.76	1,872.58
	97	2,770.12	2,721.12	1,873.25
	98	2,776.57	2,727.57	1,873.50
	99	2,779.20	2,730.20	1,873.75
	100	2,829.00	2,780.00	1,874.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[3]
FedEx® 10kg Box 1–22 lbs.	$ 581.46	$ 26.43
FedEx® 25kg Box 1–56 lbs.	923.67	16.49

For shipments from:

- Bahrain
- Brunei
- Cyprus
- Egypt
- Israel
- Jordan
- Kuwait
- Oman
- Palestine Autonomous
- Qatar
- Saudi Arabia
- Syria[2]
- Turkey
- United Arab Emirates

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

[3] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone L: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 128.00	$ 79.00	**
FedEx® Pak	1 lb.	140.90	91.90	*
	2 lbs.	164.90	115.90	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 177.11	$ 128.11	$ 111.31
	2 lbs.	200.75	151.75	133.91
	3	226.04	177.04	155.93
	4	251.38	202.38	181.67
	5	276.42	227.42	200.32
	6	301.11	252.11	226.18
	7	326.21	277.21	248.82
	8	347.84	298.84	263.19
	9	370.17	321.17	282.81
	10	382.85	333.85	308.25
	11	384.12	335.12	317.27
	12	386.93	337.93	328.08
	13	443.09	394.09	346.96
	14	460.02	411.02	368.71
	15	485.11	436.11	383.87
	16	499.66	450.66	389.21
	17	506.36	457.36	403.28
	18	528.82	479.82	414.32
	19	546.58	497.58	459.61
	20	548.37	499.37	464.14
	21	554.29	505.29	478.55
	22	554.89	505.89	480.00
	23	555.14	506.14	490.58
	24	555.39	506.39	491.64
	25	559.05	510.05	495.19
	26	632.17	583.17	522.79
	27	646.06	597.06	525.56
	28	659.87	610.87	557.37
	29	685.71	636.71	560.56
	30	699.41	650.41	575.12
	31	701.15	652.15	594.08
	32	735.83	686.83	595.99
	33	739.30	690.30	611.18
	34	740.55	691.55	619.18
	35	753.79	704.79	655.81
	36	767.08	718.08	659.48
	37	780.31	731.31	660.49
	38	795.02	746.02	680.68
	39	808.29	759.29	682.70
	40	830.94	781.94	693.21
	41	844.36	795.36	710.00
	42	864.81	815.81	725.38
	43	871.97	822.97	726.92
	44	884.39	835.39	728.06
	45	885.84	836.84	750.74
	46	909.76	860.76	772.57
	47	912.16	863.16	774.77
	48	925.34	876.34	786.63
	49	938.48	889.48	798.04
	50	951.65	902.65	833.75
	51	973.19	924.19	837.33
	52	977.67	928.67	839.76

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 994.31	$ 945.31	$ 840.07
	54	1,003.75	954.75	840.86
	55	1,021.62	972.62	856.65
	56	1,039.49	990.49	872.44
	57	1,057.36	1,008.36	888.23
	58	1,075.23	1,026.23	904.02
	59	1,077.06	1,028.06	926.48
	60	1,081.86	1,032.86	941.29
	61	1,093.95	1,044.95	1,006.59
	62	1,125.26	1,076.26	1,013.13
	63	1,128.40	1,079.40	1,013.79
	64	1,145.65	1,096.65	1,014.04
	65	1,167.67	1,118.67	1,014.38
	66	1,201.88	1,152.88	1,014.68
	67	1,207.38	1,158.38	1,014.97
	68	1,207.93	1,158.93	1,017.27
	69	1,211.46	1,162.46	1,019.76
	70	1,228.74	1,179.74	1,069.32
	71	1,237.55	1,188.55	1,074.28
	72	1,277.79	1,228.79	1,119.79
	73	1,281.82	1,232.82	1,124.35
	74	1,282.23	1,233.23	1,124.81
	75	1,289.73	1,240.73	1,125.13
	76	1,290.49	1,241.49	1,125.40
	77	1,291.75	1,242.75	1,125.72
	78	1,316.69	1,267.69	1,126.01
	79	1,329.02	1,280.02	1,126.26
	80	1,330.26	1,281.26	1,126.61
	81	1,332.26	1,283.26	1,126.91
	82	1,372.12	1,323.12	1,127.52
	83	1,376.11	1,327.11	1,139.69
	84	1,376.53	1,327.53	1,162.72
	85	1,376.82	1,327.82	1,165.03
	86	1,377.12	1,328.12	1,186.50
	87	1,377.49	1,328.49	1,188.65
	88	1,377.83	1,328.83	1,190.89
	89	1,384.54	1,335.54	1,214.25
	90	1,391.25	1,342.25	1,218.75
	91	1,423.89	1,374.89	1,219.21
	92	1,430.73	1,381.73	1,219.46
	93	1,443.14	1,394.14	1,220.55
	94	1,444.40	1,395.40	1,241.03
	95	1,456.94	1,407.94	1,266.33
	96	1,458.20	1,409.20	1,268.86
	97	1,458.45	1,409.45	1,269.14
	98	1,459.81	1,410.81	1,270.87
	99	1,483.55	1,434.55	1,272.12
	100	1,505.00	1,456.00	1,296.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 338.18	$ 15.37
FedEx® 25kg Box 1–56 lbs.	510.30	9.11

For shipments from:

- Argentina
- Belize
- Bolivia
- Brazil
- Chile
- Colombia
- Costa Rica
- Ecuador
- El Salvador
- French Guiana
- Guatemala
- Guyana
- Honduras
- Nicaragua
- Panama
- Paraguay
- Peru
- Suriname
- Uruguay
- Venezuela

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone M: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 149.70	$ 100.70	**
FedEx® Pak	1 lb.	168.15	119.15	*
	2 lbs.	199.30	150.30	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 236.48	$ 187.48	$ 182.01
	2 lbs.	274.78	225.78	219.20
	3	331.95	282.95	254.70
	4	377.78	328.78	295.96
	5	407.99	358.99	348.53
	6	448.07	399.07	387.44
	7	497.94	448.94	404.11
	8	545.98	496.98	460.19
	9	588.74	539.74	523.99
	10	635.41	586.41	568.79
	11	640.08	591.08	573.27
	12	644.79	595.79	575.25
	13	738.87	689.87	614.68
	14	753.15	704.15	633.82
	15	786.66	737.66	701.88
	16	836.33	787.33	750.68
	17	857.49	808.49	784.94
	18	886.10	837.10	812.71
	19	911.15	862.15	815.49
	20	916.26	867.26	816.71
	21	972.73	923.73	841.11
	22	978.38	929.38	844.92
	23	978.96	929.96	893.71
	24	979.21	930.21	903.11
	25	983.58	934.58	904.05
	26	1,070.97	1,021.97	907.64
	27	1,111.55	1,062.55	979.32
	28	1,115.62	1,066.62	1,010.26
	29	1,178.98	1,129.98	1,019.62
	30	1,185.32	1,136.32	1,022.82
	31	1,185.96	1,136.96	1,023.40
	32	1,187.73	1,138.73	1,023.65
	33	1,222.79	1,173.79	1,027.40
	34	1,260.10	1,211.10	1,101.12
	35	1,306.71	1,257.71	1,108.50
	36	1,311.38	1,262.38	1,109.24
	37	1,312.44	1,263.44	1,111.49
	38	1,333.54	1,284.54	1,156.33
	39	1,351.35	1,302.35	1,160.93
	40	1,383.43	1,334.43	1,161.39
	41	1,405.79	1,356.79	1,162.48
	42	1,432.07	1,383.07	1,184.17
	43	1,454.80	1,405.80	1,260.18
	44	1,457.08	1,408.08	1,267.81
	45	1,485.20	1,436.20	1,269.54
	46	1,533.09	1,484.09	1,271.37
	47	1,537.88	1,488.88	1,271.66
	48	1,540.10	1,491.10	1,276.39
	49	1,584.32	1,535.32	1,281.07
	50	1,655.97	1,606.97	1,282.94
	51	1,663.15	1,614.15	1,305.88
	52	1,668.29	1,619.29	1,336.89

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,770.84	$ 1,721.84	$ 1,395.87
	54	1,781.14	1,732.14	1,412.77
	55	1,782.17	1,733.17	1,450.30
	56	1,783.20	1,734.20	1,487.83
	57	1,784.23	1,735.23	1,525.36
	58	1,785.26	1,736.26	1,562.89
	59	1,794.46	1,745.46	1,668.46
	60	1,795.56	1,746.56	1,679.02
	61	1,817.46	1,768.46	1,680.08
	62	1,857.26	1,808.26	1,680.33
	63	1,861.24	1,812.24	1,680.58
	64	1,918.98	1,869.98	1,680.83
	65	1,963.58	1,914.58	1,681.08
	66	1,968.04	1,919.04	1,681.35
	67	1,968.50	1,919.50	1,682.20
	68	1,970.68	1,921.68	1,699.20
	69	1,978.95	1,929.95	1,737.69
	70	2,012.29	1,963.29	1,764.75
	71	2,051.55	2,002.55	1,802.52
	72	2,075.37	2,026.37	1,806.31
	73	2,117.23	2,068.23	1,806.70
	74	2,121.42	2,072.42	1,806.96
	75	2,161.42	2,112.42	1,807.21
	76	2,165.42	2,116.42	1,807.46
	77	2,171.06	2,122.06	1,810.29
	78	2,268.76	2,219.76	1,866.66
	79	2,332.46	2,283.46	1,911.00
	80	2,338.84	2,289.84	1,915.44
	81	2,340.19	2,291.19	1,946.35
	82	2,367.11	2,318.11	2,068.25
	83	2,385.88	2,336.88	2,080.45
	84	2,420.03	2,371.03	2,083.21
	85	2,462.83	2,413.83	2,083.49
	86	2,467.12	2,418.12	2,083.75
	87	2,467.55	2,418.55	2,084.00
	88	2,467.80	2,418.80	2,084.25
	89	2,470.91	2,421.91	2,084.50
	90	2,532.10	2,483.10	2,084.76
	91	2,538.24	2,489.24	2,085.01
	92	2,542.91	2,493.91	2,085.27
	93	2,543.38	2,494.38	2,085.52
	94	2,547.99	2,498.99	2,085.78
	95	2,640.04	2,591.04	2,086.03
	96	2,680.99	2,631.99	2,086.29
	97	2,685.09	2,636.09	2,086.69
	98	2,685.50	2,636.50	2,094.52
	99	2,685.75	2,636.75	2,240.78
	100	2,686.00	2,637.00	2,560.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[3]
FedEx® 10kg Box 1–22 lbs.	$ 596.04	$ 27.09
FedEx® 25kg Box 1–56 lbs.	934.83	16.69

For shipments from:

- Afghanistan
- Albania
- Algeria
- American Samoa
- Angola
- Armenia
- Azerbaijan
- Belarus
- Benin
- Bosnia-Herzegovina
- Botswana
- Burkina Faso
- Burundi
- Cambodia
- Cameroon
- Cape Verde
- Central African Republic[2]
- Chad
- Congo
- Cook Islands
- Croatia
- Democratic Republic of Congo
- Djibouti
- East Timor
- Equatorial Guinea[2]
- Eritrea
- Ethiopia
- Fiji
- French Polynesia
- Gabon
- Gambia
- Georgia
- Ghana
- Guinea
- Guinea-Bissau[2]
- Iraq
- Ivory Coast
- Kazakhstan
- Kenya
- Kyrgyzstan
- Laos
- Lesotho
- Liberia
- Libya
- Macedonia
- Madagascar
- Malawi
- Mali
- Marshall Islands
- Mauritania
- Mauritius
- Micronesia
- Moldova
- Mongolia
- Montenegro
- Morocco
- Mozambique
- Namibia
- New Caledonia
- Niger
- Nigeria
- Palau
- Papua New Guinea
- Reunion Island
- Rwanda
- Saipan
- Samoa
- Senegal
- Serbia
- Seychelles
- Sierra Leone[2]
- Swaziland
- Tanzania
- Togo
- Tonga
- Tunisia
- Turkmenistan[2]
- Uganda
- Ukraine
- Uzbekistan
- Vanuatu
- Wallis and Futuna
- Zambia
- Zimbabwe

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

[3] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone N: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 121.00	$ 72.00	**
FedEx® Pak	1 lb.	134.90	85.90	*
	2 lbs.	137.35	88.35	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 173.96	$ 124.96	$ 102.79
	2 lbs.	193.16	144.16	118.55
	3	212.86	163.86	134.80
	4	232.21	183.21	150.65
	5	250.18	201.18	165.52
	6	270.82	221.82	185.93
	7	291.33	242.33	203.14
	8	311.81	262.81	220.35
	9	332.34	283.34	237.54
	10	347.33	298.33	254.52
	11	348.83	299.83	270.28
	12	351.78	302.78	271.86
	13	410.78	361.78	303.27
	14	437.88	388.88	319.77
	15	457.96	408.96	336.27
	16	478.86	429.86	353.94
	17	489.14	440.14	368.92
	18	517.42	468.42	385.26
	19	537.26	488.26	401.60
	20	558.97	509.97	419.49
	21	571.40	522.40	434.24
	22	572.65	523.65	450.56
	23	572.90	523.90	475.50
	24	573.15	524.15	478.75
	25	577.08	528.08	494.75
	26	655.68	606.68	508.91
	27	683.73	634.73	523.02
	28	699.66	650.66	545.54
	29	723.16	674.16	559.91
	30	733.98	684.98	574.26
	31	736.80	687.80	577.57
	32	763.38	714.38	587.51
	33	767.05	718.05	607.58
	34	795.62	746.62	625.89
	35	811.02	762.02	635.81
	36	834.56	785.56	636.99
	37	836.92	787.92	660.41
	38	851.65	802.65	672.72
	39	874.10	825.10	685.02
	40	881.05	832.05	697.36
	41	898.99	849.99	712.33
	42	910.50	861.50	721.95
	43	925.21	876.21	734.26
	44	927.81	878.81	746.56
	45	979.59	930.59	761.75
	46	986.26	937.26	763.28
	47	987.47	938.47	771.40
	48	1,011.05	962.05	790.77
	49	1,013.42	964.42	792.72
	50	1,028.16	979.16	804.78
	51	1,045.33	996.33	845.07
	52	1,076.48	1,027.48	849.11

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,079.61	$ 1,030.61	$ 863.52
	54	1,121.75	1,072.75	877.80
	55	1,132.68	1,083.68	892.20
	56	1,143.61	1,094.61	906.60
	57	1,154.54	1,105.54	921.00
	58	1,165.47	1,116.47	935.40
	59	1,220.71	1,171.71	937.23
	60	1,238.42	1,189.42	973.26
	61	1,244.80	1,195.80	991.01
	62	1,260.97	1,211.97	992.81
	63	1,262.61	1,213.61	1,003.41
	64	1,283.41	1,234.41	1,005.93
	65	1,285.50	1,236.50	1,056.18
	66	1,307.25	1,258.25	1,074.88
	67	1,350.17	1,301.17	1,076.78
	68	1,380.32	1,331.32	1,079.03
	69	1,390.37	1,341.37	1,097.58
	70	1,403.40	1,354.40	1,107.78
	71	1,404.72	1,355.72	1,148.72
	72	1,405.62	1,356.62	1,152.83
	73	1,423.12	1,374.12	1,153.65
	74	1,442.54	1,393.54	1,169.68
	75	1,490.74	1,441.74	1,184.56
	76	1,535.31	1,486.31	1,188.29
	77	1,552.01	1,503.01	1,202.60
	78	1,553.68	1,504.68	1,227.40
	79	1,554.00	1,505.00	1,237.09
	80	1,557.03	1,508.03	1,239.32
	81	1,598.99	1,549.99	1,269.63
	82	1,603.20	1,554.20	1,278.14
	83	1,603.64	1,554.64	1,291.52
	84	1,606.51	1,557.51	1,304.86
	85	1,648.52	1,599.52	1,330.73
	86	1,652.73	1,603.73	1,343.62
	87	1,667.33	1,618.33	1,344.91
	88	1,685.63	1,636.63	1,358.29
	89	1,703.96	1,654.96	1,373.44
	90	1,744.28	1,695.28	1,398.11
	91	1,748.33	1,699.33	1,421.90
	92	1,748.74	1,699.74	1,444.91
	93	1,749.46	1,700.46	1,447.22
	94	1,763.65	1,714.65	1,460.78
	95	1,778.74	1,729.74	1,462.15
	96	1,780.26	1,731.26	1,475.66
	97	1,781.34	1,732.34	1,477.02
	98	1,802.57	1,753.57	1,477.31
	99	1,811.14	1,762.14	1,478.77
	100	1,812.00	1,763.00	1,506.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 303.03	$ 13.77
FedEx® 25kg Box 1–56 lbs.	528.33	9.43

For shipments from:
- China

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone O: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 145.10	$ 96.10	**
FedEx® Pak	1 lb.	153.40	104.40	*
	2 lbs.	184.00	135.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 202.66	$ 153.66	$ 111.51
	2 lbs.	228.02	179.02	129.79
	3	251.03	202.03	146.44
	4	274.01	225.01	164.44
	5	293.73	244.73	178.83
	6	313.46	264.46	194.68
	7	344.98	295.98	214.71
	8	359.45	310.45	224.93
	9	379.13	330.13	243.02
	10	394.03	345.03	256.56
	11	395.53	346.53	259.58
	12	398.65	349.65	275.00
	13	460.95	411.95	288.29
	14	474.32	425.32	300.17
	15	490.40	441.40	309.88
	16	503.69	454.69	326.66
	17	510.66	461.66	333.42
	18	531.58	482.58	344.13
	19	557.80	508.80	366.75
	20	564.13	515.13	369.02
	21	569.59	520.59	370.36
	22	570.14	521.14	396.94
	23	570.39	521.39	415.43
	24	570.64	521.64	417.28
	25	574.31	525.31	418.21
	26	647.67	598.67	436.31
	27	669.50	620.50	465.47
	28	685.35	636.35	468.57
	29	696.59	647.59	468.88
	30	710.13	661.13	472.58
	31	723.68	674.68	473.92
	32	737.20	688.20	500.50
	33	750.76	701.76	503.49
	34	764.31	715.31	504.56
	35	777.85	728.85	525.87
	36	791.41	742.41	541.47
	37	814.24	765.24	543.03
	38	821.32	772.32	569.81
	39	832.01	783.01	572.49
	40	845.55	796.55	577.45
	41	859.15	810.15	611.75
	42	872.69	823.69	615.19
	43	886.21	837.21	615.54
	44	895.82	846.82	616.44
	45	897.30	848.30	616.69
	46	926.84	877.84	619.31
	47	940.42	891.42	638.87
	48	942.09	893.09	652.21
	49	975.40	926.40	653.55
	50	981.02	932.02	658.53
	51	982.72	933.72	670.64
	52	1,016.35	967.35	680.63

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,030.06	$ 981.06	$ 708.75
	54	1,035.20	986.20	711.57
	55	1,048.74	999.74	715.96
	56	1,062.28	1,013.28	720.35
	57	1,075.82	1,026.82	724.74
	58	1,089.36	1,040.36	729.13
	59	1,101.34	1,052.34	756.92
	60	1,102.55	1,053.55	782.80
	61	1,126.27	1,077.27	785.39
	62	1,128.65	1,079.65	801.83
	63	1,141.99	1,092.99	806.50
	64	1,180.35	1,131.35	834.44
	65	1,187.30	1,138.30	837.24
	66	1,188.00	1,139.00	852.89
	67	1,189.78	1,140.78	854.46
	68	1,224.84	1,175.84	863.00
	69	1,258.85	1,209.85	888.96
	70	1,262.27	1,213.27	894.16
	71	1,289.18	1,240.18	894.68
	72	1,291.88	1,242.88	895.36
	73	1,293.09	1,244.09	908.55
	74	1,317.14	1,268.14	947.08
	75	1,330.62	1,281.62	953.49
	76	1,382.91	1,333.91	954.14
	77	1,409.94	1,360.94	954.39
	78	1,412.65	1,363.65	955.74
	79	1,413.31	1,364.31	982.73
	80	1,426.38	1,377.38	991.88
	81	1,427.70	1,378.70	992.96
	82	1,447.02	1,398.02	1,014.39
	83	1,448.97	1,399.97	1,016.54
	84	1,462.26	1,413.26	1,036.96
	85	1,487.74	1,438.74	1,055.64
	86	1,490.31	1,441.31	1,069.51
	87	1,490.61	1,441.61	1,070.92
	88	1,490.91	1,441.91	1,071.22
	89	1,492.77	1,443.77	1,071.58
	90	1,529.90	1,480.90	1,075.59
	91	1,533.69	1,484.69	1,076.35
	92	1,542.21	1,493.21	1,082.25
	93	1,565.25	1,516.25	1,124.74
	94	1,567.56	1,518.56	1,142.42
	95	1,577.74	1,528.74	1,161.36
	96	1,579.31	1,530.31	1,163.26
	97	1,580.01	1,531.01	1,163.57
	98	1,580.92	1,531.92	1,168.27
	99	1,599.08	1,550.08	1,168.75
	100	1,692.00	1,643.00	1,169.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 349.90	$ 15.90
FedEx® 25kg Box 1–56 lbs.	525.56	9.39

For shipments from:

- Bangladesh
- Bhutan
- India
- Maldives, Republic of
- Nepal
- Pakistan
- Sri Lanka

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone P: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 124.45	$ 75.45	**
FedEx® Pak	1 lb.	134.35	85.35	*
	2 lbs.	159.35	110.35	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 174.50	$ 125.50	$ 109.08
	2 lbs.	198.71	149.71	130.03
	3	221.25	172.25	146.77
	4	243.01	194.01	168.47
	5	263.32	214.32	182.57
	6	283.52	234.52	203.59
	7	303.41	254.41	220.88
	8	322.23	273.23	232.76
	9	342.16	293.16	249.79
	10	354.19	305.19	270.04
	11	355.40	306.40	291.81
	12	357.97	308.97	299.97
	13	409.26	360.26	312.90
	14	427.04	378.04	329.57
	15	442.16	393.16	341.51
	16	465.57	416.57	357.09
	17	481.42	432.42	363.05
	18	491.36	442.36	392.95
	19	514.69	465.69	395.96
	20	531.35	482.35	422.05
	21	543.34	494.34	428.38
	22	544.54	495.54	446.72
	23	544.79	495.79	448.57
	24	545.04	496.04	471.51
	25	549.10	500.10	485.53
	26	630.29	581.29	500.08
	27	647.86	598.86	512.42
	28	656.49	607.49	540.67
	29	674.04	625.04	554.61
	30	690.50	641.50	557.22
	31	706.06	657.06	583.64
	32	721.60	672.60	593.19
	33	759.56	710.56	620.56
	34	763.36	714.36	623.31
	35	778.43	729.43	645.35
	36	792.14	743.14	650.15
	37	799.33	750.33	666.46
	38	823.61	774.61	677.68
	39	846.93	797.93	691.47
	40	858.11	809.11	692.87
	41	878.19	829.19	718.56
	42	880.93	831.93	732.01
	43	933.31	884.31	745.44
	44	938.56	889.56	752.94
	45	940.21	891.21	772.62
	46	955.62	906.62	825.62
	47	957.17	908.17	830.93
	48	976.99	927.99	833.78
	49	978.99	929.99	834.60
	50	1,017.66	968.66	835.49
	51	1,033.12	984.12	852.95
	52	1,043.00	994.00	869.75

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,054.55	$ 1,005.55	$ 871.46
	54	1,093.74	1,044.74	893.28
	55	1,103.16	1,054.16	906.76
	56	1,112.58	1,063.58	920.24
	57	1,122.00	1,073.00	933.72
	58	1,131.42	1,082.42	947.20
	59	1,132.37	1,083.37	949.77
	60	1,149.49	1,100.49	1,000.98
	61	1,190.78	1,141.78	1,006.11
	62	1,194.91	1,145.91	1,006.63
	63	1,212.44	1,163.44	1,007.68
	64	1,234.53	1,185.53	1,028.26
	65	1,254.58	1,205.58	1,065.53
	66	1,262.29	1,213.29	1,090.12
	67	1,290.08	1,241.08	1,092.59
	68	1,309.98	1,260.98	1,098.86
	69	1,311.98	1,262.98	1,099.49
	70	1,312.27	1,263.27	1,100.11
	71	1,313.78	1,264.78	1,112.10
	72	1,343.82	1,294.82	1,114.58
	73	1,357.33	1,308.33	1,164.04
	74	1,390.78	1,341.78	1,188.87
	75	1,423.29	1,374.29	1,207.05
	76	1,426.55	1,377.55	1,226.19
	77	1,432.68	1,383.68	1,228.12
	78	1,435.37	1,386.37	1,228.54
	79	1,440.14	1,391.14	1,230.35
	80	1,441.42	1,392.42	1,266.41
	81	1,466.76	1,417.76	1,276.75
	82	1,469.31	1,420.31	1,277.79
	83	1,500.89	1,451.89	1,279.47
	84	1,545.09	1,496.09	1,283.64
	85	1,557.69	1,508.69	1,289.15
	86	1,566.71	1,517.71	1,320.17
	87	1,567.62	1,518.62	1,356.99
	88	1,567.93	1,518.93	1,373.09
	89	1,568.22	1,519.22	1,374.71
	90	1,570.21	1,521.21	1,375.00
	91	1,595.80	1,546.80	1,375.71
	92	1,598.36	1,549.36	1,389.77
	93	1,599.84	1,550.84	1,407.85
	94	1,618.27	1,569.27	1,420.57
	95	1,620.12	1,571.12	1,461.27
	96	1,620.41	1,571.41	1,465.35
	97	1,620.69	1,571.69	1,465.77
	98	1,622.54	1,573.54	1,466.64
	99	1,659.23	1,610.23	1,484.00
	100	1,703.00	1,654.00	1,495.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 309.22	$ 14.06
FedEx® 25kg Box 1–56 lbs.	500.35	8.93

For shipments from:

- Taiwan, China

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

FedEx Express Multiweight® rates: U.S. import[1]

Use these rates when shipping inbound to the U.S. These per-pound rates may apply if the total shipment weighs 100 lbs. or more. Multiply the rate by total shipment weight. When multiweight rates apply, fees may be assessed one time per shipment.

FedEx International First®

Multiply by total shipment weight.

	ZONES														
Weight	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
100–999 lbs.	$ 7.17	$ 7.26	$ 12.76	$ 23.58	$ 14.82	$ 13.97	$ 15.51	$ 13.52	$ 17.80	$ 28.29	$ 15.05	$ 26.86	$ 18.12	$ 16.92	$ 17.03
1,000+ lbs.	6.88	6.97	12.25	22.17	14.23	13.41	14.89	12.98	17.09	26.59	14.60	25.25	17.21	16.41	16.35

FedEx International Priority®

Multiply by total shipment weight.

	ZONES														
Weight	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
100–999 lbs.	$ 6.68	$ 6.77	$ 12.27	$ 23.09	$ 14.33	$ 13.48	$ 15.02	$ 13.03	$ 17.31	$ 27.80	$ 14.56	$ 26.37	$ 17.63	$ 16.43	$ 16.54
1,000+ lbs.	6.44	6.53	11.83	21.80	13.81	12.99	14.48	12.56	16.69	26.24	14.18	24.89	16.82	16.00	15.94

FedEx International Economy®

Multiply by total shipment weight.

	ZONES														
Weight	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
100–999 lbs.	$ 5.33	$ 5.71	$ 9.91	$ 18.61	$ 12.67	$ 11.17	$ 13.09	$ 10.17	$ 16.05	$ 18.74	$ 12.96	$ 25.60	$ 15.06	$ 11.69	$ 14.95
1,000+ lbs.	5.19	5.48	9.55	17.57	12.21	10.77	12.62	9.80	15.47	17.69	12.62	24.17	14.37	11.39	14.41

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.
Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

FedEx® International Next Flight rates: U.S. export

Use these rates when shipping outbound from the U.S. Call 1.800.974.7333 to request this service.

Determine FedEx International Next Flight rates

U.S. outbound rates for many of the key destinations FedEx International Next Flight serves are listed here. FedEx International Next Flight serves more than 220 countries and territories: If your destination is not listed, call 1.800.974.7333 for rate information.

To calculate your rate:

1. Determine the U.S. or Puerto Rico origin zone (A through D) for your shipment using the table below. Call 1.800.974.7333 to verify which zone applies to your origin ZIP code.
2. See the appropriate rate table for your shipment's destination region (Asia and Australia, Europe, Caribbean, Middle East and Africa, Latin America, Canada). **Rates shown are based on a 1-lb. package.** This includes both document and nondocument shipments.
3. Note any additional charges or fees that may apply from the chart on p. 104.

Origin cities (U.S. and Puerto Rico)	ZONE[1]
New York	A
Miami	B
Boston; Chicago; Houston; Los Angeles; San Francisco; and Washington, D.C.	C
All other cities (including cities in Puerto Rico)	D

U.S. to Asia and Australia

Destination	ORIGIN ZONES[1] A	B	C	D
Auckland	$ 402	$ 402	$ 427	$ 440
Beijing	365	365	427	470
Delhi	402	402	427	440
Hong Kong SAR	408	408	476	494
Jakarta	440	440	507	507
Kuala Lumpur	440	440	489	507
Manila	402	402	427	440
Melbourne	440	440	464	476
Mumbai	402	402	427	440
Seoul	365	365	427	470
Singapore	408	408	476	494
Sydney	452	452	476	494
Taipei	402	402	427	440
Tokyo	408	408	476	494

U.S. to Europe

Destination	ORIGIN ZONES[1] A	B	C	D
Amsterdam	$ 365	$ 365	$ 464	$ 568
Athens	378	378	470	576
Barcelona	378	378	470	576
Berlin	432	432	556	587
Brussels	365	365	464	568
Budapest	482	482	501	587
Copenhagen	378	378	470	576
Dublin	421	421	470	519
Dusseldorf	432	454	556	587
Frankfurt	365	365	464	568
Geneva	365	365	464	568
Hamburg	432	454	556	587
Helsinki	378	378	470	576
Lisbon	378	378	470	576
London	241	241	241	489
Madrid	365	365	464	568
Manchester	427	427	464	568
Milan	378	378	470	576
Moscow	514	514	525	612
Munich	432	454	556	587
Oslo	378	378	470	576
Paris	365	365	464	568
Prague	482	482	501	587
Rome	365	365	464	568
Stockholm	365	365	464	568
Vienna	440	440	464	568
Warsaw	482	482	501	587
Zurich	365	365	464	568

U.S. to Caribbean

Destination	ORIGIN ZONES[1] A	B	C	D
Aruba	$ 396	$ 312	$ 452	$ 525
Bahamas	396	312	452	525
Barbados	396	312	452	525
Curaçao	396	312	452	525
Dominican Republic	396	312	452	525
Grand Cayman	396	312	452	525
Jamaica	396	312	452	525
Puerto Rico	396	312	452	525
Trinidad	396	312	452	525

[1]Country/territory and zone alignments are subject to change without notice.
These rates do not include duties and taxes. Any fraction of a pound is rounded up to the next-higher pound.

FedEx International Next Flight rates: U.S. export

Use these rates when shipping outbound from the U.S. Call 1.800.974.7333 to request this service.

U.S. to Middle East and Africa

Destination	ORIGIN ZONES[1] A	B	C	D
Abidjan	$ 457	$ 457	$ 494	$ 519
Abu Dhabi	507	507	525	576
Accra	457	457	494	519
Alexandria	441	441	494	519
Amman	421	421	494	519
Bahrain	457	457	494	519
Beirut	457	457	494	519
Cairo	421	421	494	519
Cape Town	457	457	494	519
Casablanca	457	457	494	519
Dakar	457	457	494	519
Dubai	457	457	494	519
Istanbul	457	457	494	519
Johannesburg	421	421	494	519
Tel Aviv	421	421	494	519

U.S. to Latin America

Destination	ORIGIN ZONES[1] A	B	C	D
Asuncion	$ 408	$ 318	$ 482	$ 544
Bogota	408	318	482	544
Buenos Aires	396	312	452	525
Caracas	408	318	482	544
Guayaquil	408	318	482	544
Lima	408	318	482	544
Mexico City	365	340	427	445
Montevideo	396	312	452	525
Panama City	396	312	452	525
Quito	408	318	482	544
Rio de Janeiro	396	312	452	525
Santiago	383	298	544	568
Sao Paulo	408	318	482	544

U.S. to Canada

Destination	ORIGIN ZONES[1] A	B	C	D
Calgary	$ 402	$ 422	$ 427	$ 452
Montreal	346	346	383	494
Ottawa	402	422	427	452
Toronto	346	346	383	494
Vancouver	402	422	427	452

[1]Country/territory and zone alignments are subject to change without notice.

These rates do not include duties and taxes. Any fraction of a pound is rounded up to the next-higher pound.

Additional charges and fees, and other information

FedEx International Next Flight shipments require the FedEx International Next Flight Air Waybill, which the courier will bring to you to complete at time of pickup. Other export documentation may be required as well. FedEx International Broker Select and Hold at Location are not available.

Special handling fees and other charges

The following fees apply per shipment.

Declared Value Charge[1]	$1.15 per $100 of value in excess of $100 or $9.07 per lb., whichever is greater
Delivery charge for additional document shipments destined for the same city	$75 per additional document
Electronic Export Information Filing Fee	$10
Special Handling Fee (when applicable)[2]	Starting at $2.90 per mile
Weekend or Holiday Delivery Charge	$75
Hand Carry Fee[3]	Quoted at the time of transaction
Special Customs Clearance Fee (when applicable)	Quoted at the time of transaction
Fuel Surcharge[4]	Variable

[1]Applies to all shipments with a declared value for carriage of more than $100.

[2]Applies when the pickup and/or delivery point is more than 15 miles from the serving airport(s). Quoted at the time of transaction.

[3]If your package is suitable to be carried onboard passenger aircraft and is approved by the airline, we can arrange to have your package accompanied by a courier while in transit. If the package is too large or heavy to carry on the aircraft, it may be checked as accompanied baggage. The Hand Carry Fee is based on the travel cost of the courier and will be quoted at the time of transaction.

[4]Charges shown on this page do not include any fuel surcharge that may be applicable. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details. For FedEx International Next Flight service to/from Puerto Rico, the U.S. export fuel surcharge applies.

Additional weight charges

Charge after the first pound for shipments to European locations (other than Eastern Europe and London)	$11.25 per lb.
Charge after the first pound for shipments to Africa, the Middle East and Eastern European locations[1]	$14.75 per lb.
Charge after the first pound for shipments to London	$10.25 per lb.
Charge after the first pound for shipments to Canadian locations	$7.75 per lb.
Charge after the first pound for shipments to Caribbean locations	$9.75 per lb.
Charge after the first pound for shipments to Asia, Central and South American locations, and Mexico	$14.75 per lb.
Charge after the first pound for shipments from Miami to Central and South American locations, and Mexico	$10.25 per lb.

[1]Eastern European locations include Armenia, Azerbaijan, Belarus, Bulgaria, Czech Republic, Estonia, Georgia, Hungary, Kazakhstan, Latvia, Lithuania, Poland, Romania, Russia, Slovenia, Tajikistan, Turkmenistan and Uzbekistan.

Dangerous goods

You cannot ship dangerous goods of any kind via FedEx International Next Flight service.

Declared value

For declared-value information, see the Declared Value for Carriage and Limits of Liability section in the FedEx Express International Terms and Conditions.

Payment restrictions

We do not accept cash, check, money orders or traveler's checks for FedEx International Next Flight shipments. All charges, fees, duties and taxes, and ancillary clearance charges are invoiced to the U.S.-based payer.

FedEx International Next Flight rates: U.S. import[1]

Use these rates when shipping inbound to the U.S. Call 1.800.974.7333 to request this service.

Determine FedEx International Next Flight rates

U.S. import rates for shipments from many of the key origins FedEx International Next Flight serves are listed here. If your origin is not listed, call 1.800.974.7333 for rate information.

To calculate your rate:

1. Determine the U.S. or Puerto Rico destination zone (A through D) for your shipment using the table below. Call 1.800.974.7333 to verify which zone applies to your destination ZIP code.
2. See the appropriate rate table for your shipment's origin region (Asia and Australia, Europe, Caribbean, Middle East and Africa, Latin America, Canada). **Rates shown are based on a 1-lb. package.** This includes both document and nondocument shipments.
3. Note any additional charges or fees that may apply from the chart on p. 106.

Destination cities (U.S. and Puerto Rico)	ZONE[2]
New York	A
Miami	B
Boston; Chicago; Houston; Los Angeles; San Francisco; and Washington, D.C.	C
All other cities (including cities in Puerto Rico)	D

Asia and Australia to U.S.

Origin	DESTINATION ZONES[2] A	B	C	D
Auckland	$ 537	$ 537	$ 562	$ 575
Beijing	500	500	562	605
Delhi	537	537	562	575
Hong Kong SAR	543	543	611	629
Jakarta	575	575	642	642
Kuala Lumpur	575	575	624	642
Manila	537	537	562	575
Melbourne	575	575	599	611
Mumbai	537	537	562	575
Seoul	500	500	562	605
Singapore	543	543	611	629
Sydney	587	587	611	629
Taipei	537	537	562	575
Tokyo	543	543	611	629

Europe to U.S.

Origin	DESTINATION ZONES[2] A	B	C	D
Amsterdam	$ 500	$ 500	$ 599	$ 703
Athens	513	513	605	711
Barcelona	513	513	605	711
Berlin	567	567	691	722
Brussels	500	500	599	703
Budapest	617	617	636	722
Copenhagen	513	513	605	711
Dublin	556	556	605	654
Dusseldorf	567	589	691	722
Frankfurt	500	500	599	703
Geneva	500	500	599	703
Hamburg	567	589	691	722
Helsinki	513	513	605	711
Lisbon	513	513	605	711
London	376	376	376	624
Madrid	500	500	599	703
Manchester	562	562	599	703
Milan	513	513	605	711
Moscow	649	649	660	747
Munich	567	589	691	722
Oslo	513	513	605	711
Paris	500	500	599	703
Prague	617	617	636	722
Rome	500	500	599	703
Stockholm	500	500	599	703
Vienna	575	575	599	703
Warsaw	617	617	636	722
Zurich	500	500	599	703

Caribbean to U.S.

Origin	DESTINATION ZONES[2] A	B	C	D
Aruba	$ 531	$ 447	$ 587	$ 660
Bahamas	531	447	587	660
Barbados	531	447	587	660
Curaçao	531	447	587	660
Dominican Republic	531	447	587	660
Grand Cayman	531	447	587	660
Jamaica	531	447	587	660
Puerto Rico	531	447	587	660
Trinidad	531	447	587	660

[1] *Note:* Unless otherwise provided herein, the FedEx Express International Terms and Conditions apply to FedEx International Next Flight U.S. import shipments.

[2] Country/territory and zone alignments are subject to change without notice.

These rates do not include duties and taxes. Any fraction of a pound is rounded up to the next-higher pound.

FedEx International Next Flight rates: U.S. import[1]

Use these rates when shipping inbound to the U.S. Call 1.800.974.7333 to request this service.

Middle East and Africa to U.S.

Origin	DESTINATION ZONES[2] A	B	C	D
Abidjan	$ 592	$ 592	$ 629	$ 654
Abu Dhabi	642	642	660	711
Accra	592	592	629	654
Alexandria	576	576	629	654
Amman	556	556	629	654
Bahrain	592	592	629	654
Beirut	592	592	629	654
Cairo	556	556	629	654
Cape Town	592	592	629	654
Casablanca	592	592	629	654
Dakar	592	592	629	654
Dubai	592	592	629	654
Istanbul	592	592	629	654
Johannesburg	556	556	629	654
Tel Aviv	556	556	629	654

Latin America to U.S.

Origin	DESTINATION ZONES[2] A	B	C	D
Asuncion	$ 543	$ 453	$ 617	$ 679
Bogota	543	453	617	679
Buenos Aires	531	447	587	660
Caracas	543	453	617	679
Guayaquil	543	453	617	679
Lima	543	453	617	679
Mexico City	500	475	562	580
Montevideo	531	447	587	660
Panama City	531	447	587	660
Quito	543	453	617	679
Rio de Janeiro	531	447	587	660
Santiago	518	433	679	703
Sao Paulo	543	453	617	679

Canada to U.S.

Origin	DESTINATION ZONES[2] A	B	C	D
Calgary	$ 537	$ 557	$ 562	$ 587
Montreal	481	481	518	629
Ottawa	537	557	562	587
Toronto	481	481	518	629
Vancouver	537	557	562	587

[1] *Note:* Unless otherwise provided herein, the FedEx Express International Terms and Conditions apply to FedEx International Next Flight U.S. import shipments.

[2] Country/territory and zone alignments are subject to change without notice.

These rates do not include duties and taxes. Any fraction of a pound is rounded up to the next-higher pound.

Additional charges and fees, and other information

FedEx International Next Flight shipments require the FedEx International Next Flight Air Waybill, which the courier will bring to the shipper to complete at time of pickup. Other export documentation may be required as well. FedEx International Broker Select and Hold at Location are not available.

Special handling fees and other charges

The following fees apply per shipment.

Declared Value Charge[1]	$1.15 per $100 of value in excess of $100 or $9.07 per lb., whichever is greater
Delivery charge for additional document shipments destined for the same city	$75 per additional document
Special Handling Fee (when applicable)[2]	Starting at $2.90 per mile
Weekend or Holiday Delivery Charge	$75
Hand Carry Fee[3]	Quoted at the time of transaction
Special Customs Clearance Fee (when applicable)	Quoted at the time of transaction
Fuel Surcharge[4]	Variable

[1] Applies to all shipments with a declared value for carriage of more than $100.

[2] Applies when the pickup and/or delivery point is more than 15 miles from the serving airport(s). Quoted at the time of transaction.

[3] If your package is suitable to be carried onboard passenger aircraft and is approved by the airline, we can arrange to have your package accompanied by a courier while in transit. If the package is too large or heavy to carry on the aircraft, it may be checked as accompanied baggage. The Hand Carry Fee is based on the travel cost of the courier and will be quoted at the time of transaction.

[4] Charges shown on this page do not include any fuel surcharge that may be applicable. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details. For FedEx International Next Flight service to/from Puerto Rico, the U.S. export fuel surcharge applies.

Additional charges and fees may apply. They vary depending on origin country or territory. Call 1.800.974.7333 for information.

Additional weight charges

Charge after the first pound for shipments from European locations (other than Eastern Europe and London)	$11.25 per lb.
Charge after the first pound for shipments from Africa, the Middle East and Eastern European locations[1]	$14.75 per lb.
Charge after the first pound for shipments from London	$10.25 per lb.
Charge after the first pound for shipments from Canadian locations	$7.75 per lb.
Charge after the first pound for shipments from Caribbean locations	$9.75 per lb.
Charge after the first pound for shipments from Asia, Central and South American locations, and Mexico	$14.75 per lb.
Charge after the first pound for shipments to Miami from Central and South American locations, and Mexico	$10.25 per lb.

[1] Eastern European locations include Armenia, Azerbaijan, Belarus, Bulgaria, Czech Republic, Estonia, Georgia, Hungary, Kazakhstan, Latvia, Lithuania, Poland, Romania, Russia, Slovenia, Tajikistan, Turkmenistan and Uzbekistan.

Dangerous goods

You cannot ship dangerous goods of any kind via FedEx International Next Flight service.

Declared value

For declared-value information, see the Declared Value for Carriage and Limits of Liability section in the FedEx Express International Terms and Conditions.

Payment restrictions

We do not accept cash, check, money orders or traveler's checks for FedEx International Next Flight shipments. All charges, fees, duties and taxes, and ancillary clearance charges are invoiced to the U.S.-based payer.

International express freight rates: U.S. export

Use these rates when shipping outbound from the U.S.

About these rate tables

In the rate tables that follow:

- Door-to-Door Rates refers to rates for shipments sent from sender door to recipient door.
- Dropoff Rates refers to rates for shipments that are dropped off at an origin airport and delivered to the recipient's door.
- Hold-at-Location Rates refers to rates for shipments that are picked up at the sender's location and held at the destination airport for pickup.
- Dropoff and Hold-at-Location Rates refers to rates for shipments that are dropped off at an origin airport and held at the destination airport for pickup.

Call 1.800.332.0807 for available airport locations.

Shipments more than 150 lbs.: Puerto Rico

To determine the per-pound shipping charge for your express freight shipment, please refer to the table below.

Multiply by total shipment weight.

Weight	FedEx International Priority® Freight[1]	FedEx International Economy® Freight[1]
151–999 lbs.	$ 7.59	$ 5.52
1,000+ lbs.	7.13	5.11

FedEx International Priority® Freight

Door-to-door rates

Multiply by total shipment weight.[2]

	ZONES														
Weight	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
151–999 lbs.	$ 6.52	$ 6.93	$ 7.30	$ 12.33	$ 25.71	$ 11.50	$ 12.12	$ 13.81	$ 11.00	$ 17.91	$ 17.16	$ 21.01	$ 28.12	$ 14.84	$ 14.82
1,000+ lbs.	6.06	6.48	6.83	11.53	23.78	10.75	11.33	12.91	10.18	16.75	16.04	19.54	26.29	13.88	13.78
Minimum charge	443.95	443.95	472.05	744.75	1,552.90	796.40	781.00	834.15	706.70	1,789.35	1,036.50	1,269.05	1,698.45	896.35	1,100.80

Dropoff rates, hold-at-location rates, and dropoff and hold-at-location rates

Multiply by total shipment weight.[2]

	ZONES														
Weight	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
151–999 lbs.	$ 5.82	$ 6.23	$ 6.60	$ 11.63	$ 25.01	$ 10.80	$ 11.42	$ 13.11	$ 10.30	$ 17.21	$ 16.46	$ 20.31	$ 27.42	$ 14.14	$ 14.12
1,000+ lbs.	5.36	5.78	6.13	10.83	23.08	10.05	10.63	12.21	9.48	16.05	15.34	18.84	25.59	13.18	13.08
Minimum charge	380.55	380.55	408.65	702.50	1,510.65	733.00	717.60	791.85	643.30	1,683.65	994.20	1,226.75	1,656.20	854.10	1,037.40

FedEx International Economy® Freight

Door-to-door rates

Multiply by total shipment weight.[2]

	ZONES														
Weight	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
151–999 lbs.	$ 4.90	$ 4.90	$ 5.21	$ 7.61	$ 15.20	$ 8.79	$ 8.62	$ 8.58	$ 7.80	$ 11.85	$ 10.91	$ 13.93	$ 16.42	$ 8.76	$ 12.15
1,000+ lbs.	4.58	4.58	4.82	7.04	14.21	8.13	8.06	7.94	7.29	10.90	10.20	13.03	15.19	8.19	11.36
Minimum charge	443.95	443.95	472.05	689.50	1,377.15	796.40	781.00	777.35	706.70	1,789.35	988.45	1,262.10	1,487.70	793.70	1,100.80

Dropoff rates, hold-at-location rates, and dropoff and hold-at-location rates

Multiply by total shipment weight.[2]

	ZONES														
Weight	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
151–999 lbs.	$ 4.20	$ 4.20	$ 4.51	$ 6.91	$ 14.50	$ 8.09	$ 7.92	$ 7.88	$ 7.10	$ 11.15	$ 10.21	$ 13.23	$ 15.72	$ 8.06	$ 11.45
1,000+ lbs.	3.88	3.88	4.12	6.34	13.51	7.43	7.36	7.24	6.59	10.20	9.50	12.33	14.49	7.49	10.66
Minimum charge	380.55	380.55	408.65	626.05	1,313.70	733.00	717.60	713.95	643.30	1,683.65	925.05	1,198.65	1,424.25	730.25	1,037.40

[1] For an explanation of delivery areas, or to determine the delivery area for your shipment, call 1.800.332.0807.

[2] Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International express freight rates: U.S. import[1]

Use these rates when shipping inbound to the U.S.

About these rate tables

In the rate tables that follow:

- Door-to-Door Rates refers to rates for shipments sent from sender door to recipient door.
- Dropoff Rates refers to rates for shipments that are dropped off at an origin airport and delivered to the recipient's door.
- Hold-at-Location Rates refers to rates for shipments that are picked up at the sender's location and held at the destination airport for pickup.
- Dropoff and Hold-at-Location Rates refers to rates for shipments that are dropped off at an origin airport and held at the destination airport for pickup.

Call 1.800.332.0807 for available airport locations.

FedEx International Priority® Freight

Door-to-door rates

Multiply by total shipment weight.[2]

	ZONES														
Weight	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
151–999 lbs.	$ 6.68	$ 6.77	$ 12.27	$ 23.09	$ 14.33	$ 13.48	$ 15.02	$ 13.03	$ 17.31	$ 27.80	$ 14.56	$ 26.37	$ 17.63	$ 16.43	$ 16.54
1,000+ lbs.	6.44	6.53	11.83	21.80	13.81	12.99	14.48	12.56	16.69	26.24	14.18	24.89	16.82	16.00	15.94
Minimum charge	350.94	408.91	741.11	1,394.64	865.53	814.19	907.21	787.01	1,045.52	1,679.12	879.42	1,592.75	1,064.85	992.37	999.02

Dropoff rates, hold-at-location rates, and dropoff and hold-at-location rates

Multiply by total shipment weight.[2]

	ZONES														
Weight	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
151–999 lbs.	$ 6.58	$ 6.67	$ 12.17	$ 22.99	$ 14.23	$ 13.38	$ 14.87	$ 12.83	$ 17.11	$ 27.60	$ 14.36	$ 26.17	$ 17.43	$ 16.23	$ 16.34
1,000+ lbs.	6.34	6.43	11.73	21.70	13.71	12.89	14.33	12.36	16.49	26.04	13.98	24.69	16.62	15.80	15.74
Minimum charge	330.14	402.87	735.07	1,388.60	859.49	808.15	898.15	774.93	1,033.44	1,667.04	867.34	1,580.67	1,052.77	980.29	986.94

FedEx International Economy® Freight

Door-to-door rates

Multiply by total shipment weight.[2]

	ZONES														
Weight	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
151–999 lbs.	$ 5.33	$ 5.71	$ 9.91	$ 18.61	$ 12.67	$ 11.17	$ 13.09	$ 10.17	$ 16.05	$ 18.74	$ 12.96	$ 25.60	$ 15.06	$ 11.69	$ 14.95
1,000+ lbs.	5.19	5.48	9.55	17.57	12.21	10.77	12.62	9.80	15.47	17.69	12.62	24.17	14.37	11.39	14.41
Minimum charge	321.93	344.88	598.56	1,124.04	765.27	674.67	790.64	614.27	969.42	1,131.90	782.78	1,546.24	909.62	706.08	902.98

Dropoff rates, hold-at-location rates, and dropoff and hold-at-location rates

Multiply by total shipment weight.[2]

	ZONES														
Weight	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
151–999 lbs.	$ 5.23	$ 5.46	$ 9.66	$ 18.36	$ 12.42	$ 10.92	$ 12.84	$ 9.92	$ 15.80	$ 18.49	$ 12.71	$ 25.35	$ 14.81	$ 11.44	$ 14.70
1,000+ lbs.	5.09	5.23	9.30	17.32	11.96	10.52	12.37	9.55	15.22	17.44	12.37	23.92	14.12	11.14	14.16
Minimum charge	306.65	329.78	583.46	1,108.94	750.17	659.57	775.54	599.17	954.32	1,116.80	767.68	1,531.14	894.52	690.98	887.88

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

FedEx International Premium® zones and rates: U.S. export

Use these rates when shipping outbound from the U.S. For rate information on our other international air cargo services, including FedEx International Express Freight® and FedEx International Airport-to-Airport,℠ call 1.877.398.5851.*

Determine FedEx International Premium rates

1. Find the zone for your destination in the zone table at right.
2. Determine your total shipment weight (round up to the next-higher pound).
3. Multiply the per-pound rate shown in the rate table below by the total shipment weight.

Destination	City	Airport	Zone[1]
Australia	Melbourne	MEL	J
	Sydney	SYD	
Belgium	Antwerp	ANR	D
	Brussels	BRU	
Brazil	Sao Paulo	VCP	L
Canada	Montreal	YUL	A
	Toronto	YYZ	
	Vancouver	YVR	
China[2]	Beijing	PEK	N
	Guangzhou	CAN	
	Shanghai	PVG	
	Shenzhen	SZX	
Colombia	Bogota	BOG	L
Denmark	Copenhagen	CPH	H
England (U.K.)	Birmingham	BHX	D
	London	LHR	
	Manchester	MAN	
	Stansted	STN	
France	Bordeaux	BOD	D
	Lille	LIL	
	Lyon	LYS	
	Nantes	NTE	
	Paris	CDG	
Germany	Berlin	TXL	D
	Bremen	BRE	
	Cologne	CGN	
	Dresden	DRS	
	Dusseldorf	DUS	
	Frankfurt	FRA	
	Hamburg	HAM	
	Hanover	HAJ	
	Munich	MUC	
	Nuremberg	NUE	
	Stuttgart	STR	

Destination	City	Airport	Zone[1]
Hong Kong SAR, China	Hong Kong SAR	HKG	F
India	Bengaluru	BLR	O
	Mumbai	BOM	
	New Delhi	DEL	
Indonesia	Jakarta	CGK	J
Israel	Tel Aviv	TLV	K
Italy	Milan	MXP	D
Japan	Nagoya	NGO	G
	Osaka	KIX	
	Tokyo	NRT	
Korea, South	Incheon	ICN	G
Malaysia	Kuala Lumpur	KUL	J
	Penang	PEN	
Mexico	Guadalajara	GDL	C
	Mexico City	MEX	
	Monterrey	MTY	
	Toluca	TLC	
Netherlands (Holland)	Amsterdam	AMS	D
	Eindhoven	EIN	
Panama	Panama City	PTY	L
Philippines	Manila	MNL	J
Singapore	Singapore	SIN	F
Spain	Barcelona	BCN	H
	Madrid	MAD	
Sweden	Stockholm	ARN	H
Switzerland	Basel	BSL	H
Taiwan, China	Taipei	TPE	F
Thailand	Bangkok	BKK	J
United Arab Emirates	Dubai	DXB	K
Vietnam	Hanoi	HAN	J
	Ho Chi Minh City	SGN	J

FedEx International Premium®

Multiply by total shipment weight.

Weight	ZONES										
	A	C	D	F	G	H	J	K	L	N[2]	O
0–99 lbs.	$ 6.33	$ 7.12	$ 12.20	$ 11.36	$ 11.99	$ 13.70	$ 17.84	$ 17.08	$ 20.97	$ 14.74	$ 14.72
100–1,100 lbs.	6.27	7.05	12.08	11.25	11.87	13.56	17.66	16.91	20.76	14.59	14.57
1,101+ lbs.	5.75	6.47	11.08	10.32	10.89	12.44	16.20	15.51	19.05	13.39	13.37
Minimum charge	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

*For more information on our international air cargo services, including the minimum charge that applies for FedEx International Express Freight shipments, see the FedEx International Premium and FedEx International Express Freight (IXF) Terms and Conditions at fedex.com/us/terms/other-services.

[1] Country/territory and zone alignments are subject to change without notice.

[2] Destination surcharges may apply for FedEx International Premium shipments to China that contain dangerous goods. See the Dangerous Goods section in the FedEx International Premium and FedEx International Express Freight (IXF) Terms and Conditions at fedex.com/us/terms/other-services for details.

FedEx Ground® and FedEx Home Delivery® U.S. rates: Zones 2–8

Service		FedEx Ground and FedEx Home Delivery®						
Delivery commitment		1–5 days based on distance to destination						
Zones[1]		2	3	4	5	6	7	8
		0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles
Maximum weight in lbs.	1 lb.	$ 8.76	$ 9.09	$ 9.91	$ 10.35	$ 10.71	$ 10.83	$ 11.01
	2 lbs.	9.42	10.48	11.33	11.58	12.08	12.54	12.75
	3	9.90	11.04	11.94	12.43	12.94	13.38	14.03
	4	10.19	11.11	12.32	13.12	13.48	14.36	15.03
	5	10.46	11.62	12.75	13.70	14.29	15.02	16.02
	6	10.65	11.77	12.87	13.90	14.41	15.19	16.09
	7	11.25	12.05	13.21	14.34	14.68	15.60	16.70
	8	11.58	12.49	13.68	14.75	15.27	16.23	17.43
	9	11.76	12.66	13.86	14.88	15.59	16.90	18.36
	10	11.92	12.79	14.00	15.29	15.77	17.71	19.57
	11	12.54	13.05	14.28	15.35	16.28	19.16	20.83
	12	12.75	13.59	14.42	15.57	16.85	19.93	21.80
	13	12.81	13.66	14.59	15.87	17.38	21.36	23.00
	14	13.27	14.03	14.74	16.26	18.39	22.67	24.78
	15	13.28	14.34	14.95	16.83	19.41	23.38	26.04
	16	13.62	14.75	15.22	17.12	20.04	24.61	27.07
	17	13.73	15.06	15.39	17.60	20.88	25.87	27.58
	18	13.87	15.26	15.55	18.45	21.98	26.64	29.47
	19	14.22	15.97	16.36	19.29	22.58	27.40	30.54
	20	14.32	16.10	16.45	20.05	23.35	28.41	31.95
	21	14.84	16.73	17.32	20.28	24.31	29.49	32.93
	22	14.88	16.90	17.79	21.03	25.30	30.58	34.37
	23	14.94	17.22	18.36	21.63	26.51	31.60	35.73
	24	15.34	17.92	19.13	22.53	27.51	32.36	37.78
	25	15.52	18.12	19.36	22.97	27.99	33.76	38.52
	26	16.26	18.74	20.17	23.91	29.01	35.15	40.10
	27	16.66	19.19	20.38	24.30	30.18	35.79	40.78
	28	17.11	19.65	21.52	25.88	31.65	37.40	42.74
	29	17.15	20.03	21.92	25.98	32.56	38.61	43.47
	30	17.48	20.51	22.76	27.00	33.08	38.80	45.28
	31	18.09	21.00	23.04	27.14	33.80	39.92	46.81
	32	18.10	21.01	23.05	27.15	34.12	39.95	47.77
	33	18.21	21.32	24.08	28.43	35.92	41.27	48.60
	34	18.32	21.80	24.85	29.42	36.35	42.51	50.93
	35	18.66	22.95	25.43	30.13	36.89	43.60	51.78
	36	18.94	22.96	25.88	31.17	38.44	45.08	53.31
	37	19.22	23.26	26.39	31.85	38.61	46.53	53.83
	38	19.52	23.62	26.98	32.62	39.49	47.16	54.83
	39	20.17	24.54	27.86	33.31	40.89	48.56	55.96
	40	20.19	24.64	27.95	33.37	41.34	48.57	56.35
	41	20.45	25.46	28.69	34.51	42.65	50.07	58.09
	42	20.57	25.79	29.80	34.62	43.25	50.91	58.39
	43	21.04	26.16	29.85	36.38	45.16	52.76	59.97
	44	21.34	26.56	30.61	37.03	45.55	53.89	60.60
	45	21.36	26.57	30.62	37.04	45.87	55.47	61.03
	46	21.83	26.84	31.60	38.09	47.08	56.06	62.64
	47	21.92	27.19	32.11	38.37	47.72	57.15	63.65
	48	21.93	27.44	32.49	39.39	48.43	57.67	64.66
	49	21.94	27.45	32.50	39.40	48.79	58.69	65.04
	50	21.95	27.46	32.51	39.43	48.80	58.84	65.40

FedEx Home Delivery shipments
A $4.35 residential surcharge per package will be added to FedEx Home Delivery shipments.

[1]From origin to destination anywhere in the contiguous U.S.
Any fraction of a pound is rounded up to the next-higher pound.

FedEx Ground and FedEx Home Delivery U.S. rates: Zones 2–8

Service		FedEx Ground and FedEx Home Delivery®						
Delivery commitment		1–5 days based on distance to destination						
Zones[1]		2	3	4	5	6	7	8
		0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles
Maximum weight in lbs.	51 lbs.	$ 22.01	$ 27.53	$ 32.59	$ 39.52	$ 48.86	$ 58.91	$ 66.16
	52	22.02	27.54	32.61	39.53	48.87	58.92	66.17
	53	22.03	27.55	32.62	39.58	48.88	58.93	66.81
	54	22.04	27.57	32.68	39.83	48.89	58.94	66.82
	55	22.05	27.58	32.69	40.03	48.90	58.95	66.83
	56	22.06	27.59	32.70	40.04	48.91	58.96	67.66
	57	22.45	27.72	32.81	41.24	48.92	58.97	68.35
	58	22.46	27.73	32.82	41.25	48.93	58.98	69.59
	59	22.65	27.75	33.26	41.27	49.74	59.09	70.09
	60	23.10	28.82	33.82	42.74	50.19	59.42	70.53
	61	23.11	28.91	33.83	42.83	50.64	59.76	70.96
	62	24.06	30.96	34.71	44.05	50.97	60.68	71.40
	63	24.07	30.97	35.05	44.06	51.32	60.79	71.83
	64	24.71	31.28	35.62	44.09	52.16	61.19	72.93
	65	24.98	32.12	35.63	44.16	52.62	61.33	73.06
	66	25.34	32.13	35.64	44.17	52.65	61.52	73.37
	67	25.35	32.14	35.65	44.18	53.07	61.82	73.38
	68	25.64	33.04	37.80	45.18	53.35	62.18	73.39
	69	25.92	33.05	37.81	45.50	53.64	62.19	73.77
	70	26.05	33.50	38.63	47.24	54.71	62.20	74.41
	71	26.06	33.51	39.24	47.25	55.58	63.79	74.42
	72	26.80	33.52	40.06	47.26	55.98	65.90	74.94
	73	26.97	33.85	40.07	47.96	56.05	65.91	75.08
	74	27.95	33.86	40.08	47.97	57.45	66.63	75.24
	75	29.26	34.20	40.09	48.81	57.99	67.31	75.26
	76	31.22	36.10	40.34	49.56	58.73	68.41	75.27
	77	32.45	36.63	41.19	49.78	59.07	69.71	75.28
	78	32.48	38.01	42.41	50.31	59.43	70.88	75.29
	79	34.26	39.22	43.05	51.10	60.67	71.98	76.52
	80	34.87	40.34	43.66	52.32	61.69	72.29	77.10
	81	35.71	40.67	44.71	52.67	62.49	73.40	78.08
	82	36.87	41.98	46.58	53.67	62.65	75.29	78.09
	83	37.24	42.06	46.74	54.03	63.42	75.31	78.10
	84	38.71	43.44	48.10	54.55	64.38	76.21	78.70
	85	39.38	43.73	48.13	55.42	65.37	77.04	79.56
	86	41.21	45.73	50.02	56.47	66.16	78.47	81.23
	87	41.66	45.75	50.03	56.48	67.03	78.54	81.36
	88	43.80	47.22	52.09	58.30	67.90	79.35	83.03
	89	45.33	48.09	52.62	58.49	68.74	80.17	84.76
	90	47.65	50.17	54.37	60.21	69.72	81.27	85.63
	91	47.66	50.18	54.38	60.22	69.79	81.28	85.64
	92	49.18	50.64	54.66	60.23	70.70	81.29	85.83
	93	49.82	51.62	56.24	60.80	71.24	81.30	86.71
	94	50.07	52.48	56.50	61.59	72.08	81.31	87.61
	95	51.24	53.45	56.89	62.42	72.56	81.60	88.55
	96	52.88	53.80	58.97	63.72	72.97	82.16	90.25
	97	54.10	55.38	59.83	64.12	73.85	82.77	91.19
	98	54.82	55.74	59.84	64.88	74.68	82.78	91.23
	99	56.02	56.62	62.09	65.69	75.55	83.61	92.12
	100	57.05	57.56	62.10	66.67	76.38	84.45	93.03

FedEx Home Delivery shipments
A $4.35 residential surcharge per package will be added to FedEx Home Delivery shipments.

[1]From origin to destination anywhere in the contiguous U.S.
Any fraction of a pound is rounded up to the next-higher pound.

FedEx Ground and FedEx Home Delivery U.S. rates: Zones 2–8

Service		FedEx Ground and FedEx Home Delivery®						
Delivery commitment		1–5 days based on distance to destination						
Zones[1]		2	3	4	5	6	7	8
		0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles
Maximum weight in lbs.	101 lbs.	$ 57.44	$ 57.57	$ 62.11	$ 66.68	$ 76.39	$ 84.46	$ 93.04
	102	57.45	57.58	62.12	66.69	76.40	84.47	93.05
	103	58.75	59.00	63.40	67.08	77.07	84.89	93.06
	104	58.76	59.29	63.56	67.79	77.31	85.14	93.62
	105	60.29	60.75	64.90	69.19	78.49	86.45	95.34
	106	60.70	61.08	65.01	69.20	78.51	86.46	95.35
	107	61.60	61.99	66.41	70.57	79.21	87.15	97.00
	108	62.48	62.88	66.51	70.61	79.94	87.92	97.01
	109	63.76	63.78	67.24	71.30	80.64	88.67	97.86
	110	64.77	65.30	68.66	71.99	82.11	90.33	99.67
	111	64.87	65.41	70.17	73.38	82.12	90.97	100.85
	112	66.20	66.75	70.18	73.39	82.82	90.98	100.86
	113	66.26	66.81	70.96	74.07	83.56	91.73	102.69
	114	66.96	68.20	72.44	75.51	84.97	93.27	103.36
	115	67.70	68.97	72.45	75.71	84.98	93.28	103.37
	116	68.40	69.23	74.04	76.06	85.55	95.33	104.02
	117	69.08	69.96	74.05	77.46	86.24	95.34	105.69
	118	69.81	71.39	74.12	77.69	86.94	95.35	106.63
	119	71.21	71.48	75.60	78.13	87.69	96.10	107.90
	120	73.14	73.20	76.43	79.41	88.40	97.37	108.51
	121	73.15	73.21	76.44	79.42	88.96	97.38	108.52
	122	73.16	74.62	77.18	80.13	89.65	98.91	109.41
	123	74.48	74.69	79.49	81.54	90.36	100.11	111.31
	124	74.49	75.43	79.58	81.55	91.10	100.12	111.93
	125	75.24	75.44	79.59	82.26	91.80	100.40	111.94
	126	76.67	76.90	81.93	82.80	92.35	101.69	114.80
	127	76.76	77.49	81.95	83.50	93.04	101.70	114.81
	128	77.47	77.50	82.75	84.23	94.46	103.53	116.53
	129	78.94	79.24	83.55	84.96	94.47	103.54	116.54
	130	79.25	79.27	84.31	85.61	95.15	104.89	119.24
	131	79.69	79.75	85.37	86.19	95.66	105.16	119.25
	132	80.47	81.30	85.38	86.89	96.38	105.17	119.26
	133	81.21	81.43	85.93	87.59	97.06	105.90	119.27
	134	81.94	82.05	86.80	88.34	97.80	106.63	119.79
	135	83.36	83.67	87.56	89.07	99.38	108.20	121.51
	136	83.37	84.67	89.82	89.83	99.39	108.21	121.54
	137	83.98	84.68	91.34	91.35	99.96	108.88	122.35
	138	84.74	86.01	91.79	92.09	101.73	110.82	124.56
	139	85.51	86.88	91.80	92.11	102.03	110.83	124.57
	140	86.28	87.13	92.70	92.83	102.56	111.30	125.55
	141	87.04	87.70	93.52	93.57	103.12	111.86	125.56
	142	88.15	89.32	93.53	95.07	103.89	113.41	127.23
	143	88.16	89.33	94.36	95.08	104.68	113.42	127.24
	144	89.79	91.88	97.11	97.13	105.48	115.28	128.95
	145	90.09	92.79	97.12	97.34	107.05	116.49	129.78
	146	90.10	92.80	97.13	97.35	107.06	116.50	129.79
	147	91.35	92.83	97.91	98.13	107.82	116.51	130.67
	148	92.47	93.51	98.95	98.96	109.42	117.28	132.80
	149	92.65	94.33	99.66	99.68	109.66	118.02	133.02
	150[2]	92.66	95.18	101.29	103.01	110.24	118.85	133.89

FedEx Home Delivery shipments
A $4.35 residential surcharge per package will be added to FedEx Home Delivery shipments.

[1] From origin to destination anywhere in the contiguous U.S.
[2] If the chargeable weight exceeds 150 lbs., a prorated per-pound rate will be used. Any fraction of a pound is rounded up to the next-higher pound.

FedEx Ground and FedEx Home Delivery U.S. rates: Alaska and Hawaii shipments

Service		FedEx Ground and FedEx Home Delivery®							
Delivery commitment		1–7 days based on distance to destination							
Zones		17	22	23	25	9	14	92	96
		To Alaska	Intra-Alaska	From Alaska		To Hawaii	Intra-Oahu	From Hawaii	
Maximum weight in lbs.	1 lb.	$ 32.71	$ 7.60	$ 11.34	$ 11.70	$ 32.71	$ 7.41	$ 11.34	$ 11.70
	2 lbs.	36.39	7.71	12.58	12.80	36.39	7.51	12.58	12.80
	3	39.54	7.75	14.39	14.80	39.54	7.53	14.39	14.80
	4	43.42	7.82	16.20	17.09	43.42	7.59	16.20	17.09
	5	47.07	7.92	18.43	19.42	47.07	7.68	18.43	19.42
	6	50.79	8.15	20.76	21.83	50.79	7.69	20.76	21.83
	7	54.23	8.46	23.00	24.22	54.23	7.77	23.00	24.22
	8	56.03	8.77	25.27	26.68	56.03	7.89	25.27	26.68
	9	59.98	9.05	27.51	29.09	59.98	8.04	27.51	29.09
	10	63.72	9.38	29.76	31.56	63.72	8.14	29.76	31.56
	11	67.11	9.67	32.01	33.95	67.11	8.23	32.01	33.95
	12	69.99	10.08	34.18	36.29	69.99	8.38	34.18	36.29
	13	72.89	10.38	36.21	38.51	72.89	8.46	36.21	38.51
	14	75.91	10.72	38.07	40.76	75.91	8.55	38.07	40.76
	15	78.70	11.05	39.99	42.98	78.70	8.64	39.99	42.98
	16	82.22	11.32	41.77	45.01	82.22	8.72	41.77	45.01
	17	85.73	11.67	43.77	47.35	85.73	8.80	43.77	47.35
	18	89.27	11.99	45.81	49.69	89.27	8.91	45.81	49.69
	19	92.79	12.37	47.79	52.01	92.79	9.02	47.79	52.01
	20	95.90	12.69	49.71	54.37	95.90	9.09	49.71	54.37
	21	98.09	13.09	51.46	56.71	98.09	9.20	51.46	56.71
	22	101.17	13.38	53.12	58.95	101.17	9.28	53.12	58.95
	23	104.22	13.73	54.80	61.17	104.22	9.36	54.80	61.17
	24	107.64	14.08	56.45	63.40	107.64	9.45	56.45	63.40
	25	110.97	14.47	58.26	65.58	110.97	9.55	58.26	65.58
	26	114.48	14.85	60.05	67.72	114.48	9.65	60.05	67.72
	27	117.65	15.23	61.77	69.82	117.65	9.78	61.77	69.82
	28	120.82	15.58	63.56	71.95	120.82	9.83	63.56	71.95
	29	123.79	15.97	65.37	74.01	123.79	9.93	65.37	74.01
	30	126.75	16.29	67.14	76.13	126.75	9.98	67.14	76.13
	31	126.76	16.64	68.94	78.15	126.76	10.11	68.94	78.15
	32	127.81	16.89	70.58	80.02	127.81	10.18	70.58	80.02
	33	130.48	17.17	72.22	81.73	130.48	10.26	72.22	81.73
	34	133.40	17.50	73.80	83.36	133.40	10.40	73.80	83.36
	35	136.71	17.85	75.24	84.88	136.71	10.49	75.24	84.88
	36	139.63	18.13	76.53	86.31	139.63	10.56	76.53	86.31
	37	142.83	18.41	77.83	87.68	142.83	10.67	77.83	87.68
	38	146.25	18.70	79.08	89.11	146.25	10.80	79.08	89.11
	39	149.40	18.96	80.43	90.48	149.40	10.86	80.43	90.48
	40	152.60	19.26	81.73	92.05	152.60	10.96	81.73	92.05
	41	155.23	19.52	83.08	93.65	155.23	11.08	83.08	93.65
	42	158.16	19.84	84.34	95.30	158.16	11.20	84.34	95.30
	43	161.38	20.08	85.60	96.99	161.38	11.32	85.60	96.99
	44	163.70	20.39	86.95	98.59	163.70	11.48	86.95	98.59
	45	166.85	20.65	88.25	100.24	166.85	11.60	88.25	100.24
	46	170.07	20.94	89.55	101.85	170.07	11.81	89.55	101.85
	47	173.33	21.20	90.90	103.50	173.33	11.99	90.90	103.50
	48	176.29	21.57	92.16	105.15	176.29	12.17	92.16	105.15
	49	179.31	21.90	93.46	106.63	179.31	12.40	93.46	106.63
	50	182.33	22.24	94.80	108.05	182.33	12.63	94.80	108.05

FedEx Home Delivery shipments
A $4.35 residential surcharge per package will be added to FedEx Home Delivery shipments.

Any fraction of a pound is rounded up to the next-higher pound.

FedEx Ground and FedEx Home Delivery U.S. rates: Alaska and Hawaii shipments

Service		FedEx Ground and FedEx Home Delivery®							
Delivery commitment		1–7 days based on distance to destination							
Zones		17	22	23	25	9	14	92	96
		To Alaska	Intra-Alaska	From Alaska		To Hawaii	Intra-Oahu	From Hawaii	
Maximum weight in lbs.	51 lbs.	$ 185.33	$ 22.54	$ 95.98	$ 109.45	$ 185.33	$ 12.88	$ 95.98	$ 109.45
	52	185.71	22.94	97.05	110.83	185.71	13.05	97.05	110.83
	53	188.51	23.46	98.13	112.27	188.51	13.30	98.13	112.27
	54	191.18	23.64	99.16	113.63	191.18	13.55	99.16	113.63
	55	193.75	23.99	100.27	115.10	193.75	13.81	100.27	115.10
	56	196.36	24.33	101.21	116.36	196.36	14.06	101.21	116.36
	57	199.07	24.65	102.12	117.50	199.07	14.28	102.12	117.50
	58	201.68	25.02	103.05	118.70	201.68	14.54	103.05	118.70
	59	204.75	25.36	104.05	119.86	204.75	14.81	104.05	119.86
	60	207.94	25.70	104.96	121.04	207.94	14.99	104.96	121.04
	61	210.50	26.02	105.93	122.10	210.50	15.23	105.93	122.10
	62	213.96	26.36	106.90	123.13	213.96	15.51	106.90	123.13
	63	217.46	26.71	107.86	124.21	217.46	15.68	107.86	124.21
	64	221.08	27.06	108.75	125.21	221.08	15.94	108.75	125.21
	65	224.69	27.43	109.67	126.31	224.69	16.22	109.67	126.31
	66	228.17	27.76	110.45	127.35	228.17	16.54	110.45	127.35
	67	231.63	28.09	111.31	128.39	231.63	16.66	111.31	128.39
	68	234.97	28.45	112.07	129.47	234.97	17.02	112.07	129.47
	69	238.39	28.80	112.93	130.50	238.39	17.13	112.93	130.50
	70	243.40	29.14	113.80	131.53	243.40	17.36	113.80	131.53
	71	247.14	29.44	114.58	132.58	247.14	17.92	114.58	132.58
	72	250.82	30.76	115.46	133.63	250.82	18.93	115.46	133.63
	73	254.49	31.74	116.26	134.70	254.49	19.49	116.26	134.70
	74	256.94	32.74	117.21	135.73	256.94	20.68	117.21	135.73
	75	259.85	33.46	118.28	136.83	259.85	21.64	118.28	136.83
	76	263.06	34.44	119.35	137.86	263.06	22.63	119.35	137.86
	77	265.22	35.42	120.39	138.96	265.22	23.34	120.39	138.96
	78	266.65	36.77	121.60	139.96	266.65	24.30	121.60	139.96
	79	266.70	37.42	122.81	141.06	266.70	25.51	122.81	141.06
	80	269.48	38.43	123.97	142.06	269.48	26.47	123.97	142.06
	81	271.73	40.15	125.14	143.15	271.73	27.17	125.14	143.15
	82	273.09	40.78	126.22	144.18	273.09	29.24	126.22	144.18
	83	276.08	41.79	127.29	145.28	276.08	29.66	127.29	145.28
	84	279.26	42.83	128.37	146.31	279.26	30.06	128.37	146.31
	85	282.51	43.82	129.44	147.38	282.51	31.32	129.44	147.38
	86	285.48	44.38	130.61	148.37	285.48	32.56	130.61	148.37
	87	288.69	45.35	131.79	149.49	288.69	32.93	131.79	149.49
	88	291.88	46.39	132.97	150.46	291.88	34.19	132.97	150.46
	89	294.93	47.37	134.06	151.54	294.93	34.85	134.06	151.54
	90	297.91	48.40	135.14	152.60	297.91	36.47	135.14	152.60
	91	301.10	49.35	136.20	153.66	301.10	37.49	136.20	153.66
	92	303.97	50.37	137.25	154.71	303.97	38.44	137.25	154.71
	93	306.92	51.84	138.35	155.76	306.92	39.06	138.35	155.76
	94	309.83	52.87	139.41	156.83	309.83	40.01	139.41	156.83
	95	312.84	53.39	140.59	157.83	312.84	41.00	140.59	157.83
	96	315.70	54.88	141.75	158.89	315.70	41.93	141.75	158.89
	97	318.71	55.95	142.97	159.96	318.71	43.32	142.97	159.96
	98	321.54	57.34	144.15	161.05	321.54	44.29	144.15	161.05
	99	324.55	57.35	145.19	162.09	324.55	45.27	145.19	162.09
	100	327.56	58.88	146.29	163.12	327.56	45.83	146.29	163.12

FedEx Home Delivery shipments
A $4.35 residential surcharge per package will be added to FedEx Home Delivery shipments.

Any fraction of a pound is rounded up to the next-higher pound.

FedEx Ground and FedEx Home Delivery U.S. rates: Alaska and Hawaii shipments

Service		FedEx Ground and FedEx Home Delivery®							
Delivery commitment		1–7 days based on distance to destination							
Zones		17	22	23	25	9	14	92	96
		To Alaska	Intra-Alaska	From Alaska		To Hawaii	Intra-Oahu	From Hawaii	
Maximum weight in lbs.	101 lbs.	$ 327.57	$ 60.45	$ 147.38	$ 164.21	$ 327.57	$ 46.34	$ 147.38	$ 164.21
	102	327.58	60.46	148.42	165.22	327.58	47.74	148.42	165.22
	103	327.59	61.93	149.60	166.32	327.59	48.72	149.60	166.32
	104	329.17	62.32	150.80	167.35	329.17	50.16	150.80	167.35
	105	332.11	63.90	151.96	168.42	332.11	50.65	151.96	168.42
	106	335.19	64.93	153.06	169.46	335.19	51.13	153.06	169.46
	107	338.28	66.28	154.11	170.47	338.28	52.06	154.11	170.47
	108	341.36	66.93	155.19	171.52	341.36	53.55	155.19	171.52
	109	344.29	68.62	156.20	172.58	344.29	54.53	156.20	172.58
	110	347.19	68.96	157.46	173.66	347.19	54.98	157.46	173.66
	111	351.14	70.60	158.63	174.68	351.14	55.90	158.63	174.68
	112	355.11	70.98	159.80	175.81	355.11	57.42	159.80	175.81
	113	358.18	71.28	160.85	177.06	358.18	58.37	160.85	177.06
	114	361.30	73.27	161.96	178.20	361.30	58.75	161.96	178.20
	115	364.38	73.28	163.02	179.34	364.38	60.27	163.02	179.34
	116	366.65	75.02	164.11	180.58	366.65	61.28	164.11	180.58
	117	369.57	75.97	165.24	181.74	369.57	61.67	165.24	181.74
	118	372.49	77.76	166.45	182.86	372.49	62.63	166.45	182.86
	119	377.87	77.77	167.65	183.96	377.87	63.56	167.65	183.96
	120	380.98	80.28	168.78	185.02	380.98	65.18	168.78	185.02
	121	383.53	81.06	170.02	186.06	383.53	65.81	170.02	186.06
	122	386.78	81.07	171.20	187.08	386.78	67.12	171.20	187.08
	123	390.07	81.87	172.35	188.16	390.07	67.40	172.35	188.16
	124	393.32	84.64	173.53	189.19	393.32	68.34	173.53	189.19
	125	396.61	84.65	174.71	190.28	396.61	69.34	174.71	190.28
	126	399.07	85.05	175.98	191.28	399.07	70.29	175.98	191.28
	127	402.31	86.87	177.11	192.37	402.31	71.90	177.11	192.37
	128	405.58	86.88	178.32	193.54	405.58	72.90	178.32	193.54
	129	408.86	88.03	179.50	194.67	408.86	73.14	179.50	194.67
	130	416.09	89.95	180.67	195.83	416.09	76.25	180.67	195.83
	131	416.57	90.07	181.86	198.21	416.57	76.48	181.86	198.21
	132	419.83	90.23	183.07	198.22	419.83	77.23	183.07	198.22
	133	426.38	92.96	184.22	199.37	426.38	77.24	184.22	199.37
	134	426.40	92.97	185.42	200.55	426.40	77.96	185.42	200.55
	135	429.63	94.08	186.62	201.61	429.63	78.91	186.62	201.61
	136	432.90	94.97	187.84	202.68	432.90	79.86	187.84	202.68
	137	436.20	95.21	190.17	203.72	436.20	80.82	190.17	203.72
	138	439.46	96.20	190.18	204.74	439.46	81.78	190.18	204.74
	139	442.72	98.11	191.36	205.76	442.72	82.73	191.36	205.76
	140	445.82	99.14	193.69	206.86	445.82	83.71	193.69	206.86
	141	448.04	100.11	193.70	207.88	448.04	85.45	193.70	207.88
	142	451.21	101.08	194.91	208.98	451.21	85.58	194.91	208.98
	143	454.27	101.17	196.10	210.01	454.27	87.41	196.10	210.01
	144	457.38	104.12	197.32	211.19	457.38	88.34	197.32	211.19
	145	460.62	104.15	198.43	212.34	460.62	88.49	198.43	212.34
	146	463.90	105.16	199.64	213.52	463.90	89.44	199.64	213.52
	147	467.14	106.17	200.83	214.70	467.14	90.39	200.83	214.70
	148	474.96	107.19	202.04	215.84	474.96	91.31	202.04	215.84
	149	475.97	108.13	203.24	217.05	475.97	93.18	203.24	217.05
	150[1]	479.23	108.14	204.41	218.20	479.23	93.25	204.41	218.20

FedEx Home Delivery shipments
A $4.35 residential surcharge per package will be added to FedEx Home Delivery shipments.

[1] If the chargeable weight exceeds 150 lbs., a prorated per-pound rate will be used. Any fraction of a pound is rounded up to the next-higher pound.

FedEx International Ground® rates: Canada

Use these rates when shipping outbound from the U.S. to Canada.[1]

Maximum weight in lbs.	ZONES 51	ZONES 54
1 lb.	$ 22.61	$ 35.93
2 lbs.	24.44	37.79
3	25.20	39.62
4	27.00	41.76
5	28.64	42.26
6	30.09	44.36
7	31.47	45.06
8	32.92	46.67
9	34.27	47.29
10	35.70	48.82
11	36.46	50.71
12	37.70	52.11
13	39.22	53.79
14	39.23	53.80
15	40.35	54.80
16	41.70	56.69
17	42.81	58.28
18	44.33	60.03
19	45.72	61.77
20	46.85	63.45
21	47.98	65.19
22	49.43	67.08
23	50.65	68.75
24	51.95	70.42
25	52.96	72.11
26	54.22	74.11
27	55.74	75.92
28	57.07	77.80
29	58.40	79.60
30	59.72	81.42
31	60.84	83.38
32	62.16	85.24
33	63.71	87.07
34	64.91	88.88
35	66.15	90.07
36	67.36	92.16
37	68.88	94.03
38	70.13	95.65
39	71.73	97.18
40	72.94	99.05
41	74.20	100.73
42	75.38	102.22
43	76.78	103.96
44	77.77	105.29
45	79.23	107.26
46	80.51	108.78
47	81.75	110.47
48	82.82	112.13
49	84.21	113.68
50	85.60	115.49

Maximum weight in lbs.	ZONES 51	ZONES 54
51 lbs.	$ 88.21	$ 117.90
52	88.22	117.92
53	90.65	120.17
54	90.67	120.20
55	92.77	122.67
56	92.78	122.68
57	94.49	125.15
58	102.28	125.16
59	102.29	127.36
60	102.30	127.37
61	102.31	130.11
62	102.32	130.12
63	102.34	132.53
64	102.35	132.54
65	102.36	134.68
66	102.38	134.69
67	102.39	137.09
68	102.40	137.10
69	103.91	139.85
70	103.92	139.86
71	106.39	142.13
72	106.40	142.15
73	108.05	144.82
74	108.06	144.83
75	109.57	148.16
76	109.58	148.18
77	109.84	149.02
78	109.85	149.03
79	111.22	152.57
80	111.23	152.59
81	111.76	155.41
82	111.77	155.42
83	112.75	158.17
84	112.78	158.18
85	113.15	161.71
86	113.16	161.72
87	114.49	164.38
88	114.50	164.40
89	115.27	167.01
90	115.28	167.02
91	116.01	170.14
92	116.03	170.15
93	116.80	172.83
94	116.81	172.85
95	117.73	175.74
96	117.74	175.75
97	118.47	178.81
98	118.48	178.82
99	119.06	181.37
100	119.08	181.38

Maximum weight in lbs.	ZONES 51	ZONES 54
101 lbs.	$ 119.09	$ 181.39
102	119.10	181.40
103	119.11	181.41
104	119.12	181.42
105	119.13	181.43
106	121.29	185.71
107	121.30	185.72
108	121.32	185.73
109	121.33	185.74
110	121.34	185.75
111	124.96	193.02
112	124.97	193.03
113	124.98	193.05
114	124.99	193.06
115	125.00	193.08
116	128.28	200.34
117	128.29	200.35
118	128.30	200.36
119	128.31	200.37
120	128.32	200.38
121	131.27	207.62
122	131.28	207.63
123	131.29	207.64
124	131.30	207.68
125	131.31	207.69
126	133.96	215.01
127	133.97	215.05
128	133.98	215.06
129	133.99	215.07
130	134.01	215.08
131	136.87	220.89
132	136.88	220.90
133	136.89	220.91
134	136.90	220.92
135	136.91	220.93
136	139.69	227.99
137	139.70	228.00
138	139.72	228.01
139	139.73	228.02
140	139.74	228.03
141	142.36	235.67
142	142.37	235.68
143	142.38	235.70
144	142.39	235.71
145	142.42	238.00
146	145.31	242.85
147	145.32	242.87
148	145.33	242.88
149	145.34	242.90
150[2]	145.35	242.91

[1] Additional weight limits and surcharges apply to certain rural destinations in Canada. See Northern Canada Surcharge on p. 131 for details.

[2] If the chargeable weight exceeds 150 lbs., a prorated per-pound rate will be used.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply, depending on commodity and country/territory; see pp. 120–121 for details.

Other transportation-related fees and shipping information[1]

Optional-service fees.

Optional-service fees apply when you select specific service options. See pp. 119–133 for fee amounts, descriptions and other information.

	U.S. PACKAGE SERVICES								INTERNATIONAL PACKAGE SERVICES				EXPRESS FREIGHT SERVICES							PAGE NO.
	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®	FedEx Ground®	FedEx Home Delivery®	FedEx International First®	FedEx International Priority®	FedEx International Economy®	FedEx International Ground®	FedEx First Overnight® Freight	FedEx 1Day® Freight	FedEx 2Day® Freight	FedEx 3Day® Freight	FedEx International Priority® Freight	FedEx International Economy® Freight	FedEx International Premium®	More information
OPTIONAL-SERVICE FEES																				
COLLECT ON DELIVERY																				
FedEx® Collect on Delivery (C.O.D.)		✔	✔	✔	✔	✔								✔	✔	✔				126
FedEx Ground® C.O.D.							✔					✔								127
FedEx Ground® Electronic C.O.D. (E.C.O.D.)							✔													127
DANGEROUS GOODS AND HAZARDOUS MATERIALS																				
Dangerous Goods (FedEx Express)[2]	✔	✔	✔	✔	✔	✔			✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	122
Hazardous Materials (FedEx Ground)							✔													129
DELIVERY																				
FedEx Delivery Manager®	✔	✔	✔	✔	✔	✔	✔[3]	✔												126
FedEx® Delivery Signature Options	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔								126
FedEx Home Delivery Convenient Delivery Options								✔												127
Inside Delivery Charge													✔	✔	✔	✔				129
Reroute of Shipment	✔	✔	✔	✔	✔	✔							✔	✔	✔	✔				131
Saturday Delivery	✔	✔			✔					✔			✔	✔	✔		✔			132
PICKUP																				
Express On-Call Pickup Charge (Courier Pickup Charge)	✔	✔	✔	✔	✔	✔			✔	✔	✔									125
FedEx Ground® Alternate Address Pickup							✔	✔				✔								127
FedEx Ground® Automated Pickup Weekly Fee							✔	✔				✔								127
Ground On-Call Pickup Charge							✔	✔				✔								128
Ground Weekly Pickup Fee							✔	✔				✔								129
Inside Pickup Charge													✔	✔	✔	✔			✔	129
Pickup Charge (FedEx International Premium)																			✔	131
Return Pickup	✔	✔	✔	✔	✔		✔	✔												132
Saturday Pickup	✔	✔	✔	✔	✔	✔			✔	✔			✔	✔	✔	✔	✔	✔		132
PROOF OF DELIVERY																				
Signature Proof of Delivery via FedEx Standard Overnight Envelope	✔	✔	✔	✔	✔	✔			✔	✔	✔		✔	✔	✔	✔				133
RETURNS																				
FedEx Email Return Label	✔	✔	✔	✔	✔		✔	✔	✔	✔	✔	✔			✔	✔	✔	✔		126
FedEx ExpressTag®		✔	✔	✔	✔															126
FedEx Ground® Call Tag							✔	✔												127
FedEx Print Return Label	✔	✔	✔	✔	✔		✔	✔	✔	✔	✔	✔			✔	✔	✔	✔		128
OTHER																				
Declared Value	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	123
Electronic Export Information Filing Fee									✔	✔	✔						✔	✔	✔	125
Extra Services Charge													✔	✔	✔	✔			✔	126
FedEx International Controlled Export										✔							✔			128
FedEx On Demand Care	✔	✔	✔	✔	✔	✔			✔	✔	✔		✔	✔	✔	✔	✔	✔		128
SenseAware®	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	133

[1] For FedEx Express® U.S. import shipments, these fees vary depending on origin country or territory; however, each fee works the same as for U.S. export. Call 1.800.463.3339 and say "international services" for package service fees applicable from your origin country or territory, or 1.800.332.0807 for freight service fees.

[2] Includes accessible and inaccessible dangerous goods, and dry ice. Availability varies by service. See Dangerous Goods on p. 122 for details.

[3] The option to schedule your delivery (see p. 126) is not available for FedEx Ground.

Other transportation-related fees and shipping information

Additional shipping fees and other shipping information.

Your shipment may incur fees in addition to its base rate. This chart is an overview of those fees plus other shipping information. See pp. 119–133 for fee amounts, descriptions and other information.

	U.S. PACKAGE SERVICES								INTERNATIONAL PACKAGE SERVICES				EXPRESS FREIGHT SERVICES							PAGE NO.
	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®	FedEx Ground®	FedEx Home Delivery®	FedEx International First®	FedEx International Priority®	FedEx International Economy®	FedEx International Ground®	FedEx First Overnight® Freight	FedEx 1Day® Freight	FedEx 2Day® Freight	FedEx 3Day® Freight	FedEx International Priority® Freight	FedEx International Economy® Freight	FedEx International Premium®	More information
ADDITIONAL SHIPPING FEES																				
Additional Handling Surcharge	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔		119
Peak — Additional Handling Surcharge	✔	✔	✔	✔	✔	✔	✔	✔				✔								119
Additional Handling Surcharge — Non-stackable													✔	✔	✔	✔	✔	✔		120
Address Correction	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔		120
Ancillary Clearance Service Fees									✔	✔	✔	✔					✔	✔	✔	120
Broker Select Option Fee										✔	✔						✔	✔		122
Change of Air Waybill Charge																			✔	122
Delivery Area Surcharge	✔	✔	✔	✔	✔	✔	✔	✔												123
Delivery Reattempt Charge													✔	✔	✔	✔				124
Duties and Taxes									✔	✔	✔	✔					✔	✔	✔	125
Extended Service Area Delivery													✔	✔	✔	✔				125
Extended Service Area Pickup													✔	✔	✔	✔			✔	125
Fuel Surcharge	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	128
Ground Unauthorized Package Charge							✔	✔				✔								129
Peak — Ground Unauthorized Package Charge							✔	✔				✔								129
International Out-of-Delivery-Area Surcharge									✔	✔	✔						✔	✔		129
International Out-of-Pickup-Area Surcharge									✔	✔	✔						✔	✔		129
Metro Service Area Delivery													✔	✔	✔	✔				130
Metro Service Area Pickup													✔	✔	✔	✔			✔	130
Missing or Invalid Account Number	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	130
Northern Canada Surcharge												✔								131
Oversize Charge	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔								131
Peak — Oversize Charge	✔	✔	✔	✔	✔	✔	✔	✔				✔								131
Payer Rebilling	✔	✔	✔	✔	✔	✔			✔	✔	✔		✔	✔	✔	✔				131
Residential Delivery Charge	✔	✔	✔	✔	✔	✔	✔	✔	✔[1]	✔[1]	✔[1]	✔	✔	✔	✔	✔	✔[1]	✔[1]		131
Residential Pickup Charge													✔	✔	✔	✔			✔	131
Third Party Billing Surcharge	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	133
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Dimensional Weight																				125
Minimum Billable Weight for FedEx Express® Packaging																				130
Multiple-Piece Shipments																				130

See pp. 121–129 for details on how dimensional weight may affect your rate, guidelines for tendering multiple-piece shipments and other important FedEx shipping information.

[1]For U.S. export services, the residential delivery charge applies only to shipments to Canada.

Other transportation-related fees and shipping information[1]

Your shipment may incur fees in addition to its base rate. The following are descriptions of those fees plus other shipping information. See the FedEx Express Terms and Conditions and FedEx Ground Tariff for more information. See p. 67 for information on the fees that may apply to FedEx One Rate® shipments. Separate fees apply for FedEx SameDay® and FedEx® International Next Flight. FedEx Express® shipments from the U.S. to Puerto Rico are assessed the same fees that apply to FedEx Express shipments within the U.S., unless otherwise specified.

For FedEx Express U.S. import shipments, fees vary depending on origin country or territory; however, each fee works the same as for U.S. export. Call 1.800.463.3339 and say "international services" for package service fees applicable from your origin country or territory, or 1.800.332.0807 for freight service fees.

For FedEx Freight fee information, refer to the FXF 100 Series Rules Tariff.

U.S. Express Package Services = FedEx First Overnight,® FedEx Priority Overnight,® FedEx Standard Overnight,® FedEx 2Day® A.M., FedEx 2Day® and FedEx Express Saver®
U.S. Ground Services = FedEx Ground® and FedEx Home Delivery®
International Express Package Services = FedEx International First,® FedEx International Priority® and FedEx International Economy®
International Ground Service = FedEx International Ground®
U.S. Express Freight Services = FedEx First Overnight® Freight, FedEx 1Day® Freight, FedEx 2Day® Freight and FedEx 3Day® Freight
International Express Freight Services = FedEx International Priority® Freight, FedEx International Economy® Freight and FedEx International Premium®

Definition	Applicable services	Charges
Additional Handling Surcharge Express Package and Ground Services A surcharge applies to any package that: (Dimension) 1) measures greater than 48 inches along its longest side; 2) measures greater than 30 inches along its second-longest side; 3) measures greater than 105 inches in length and girth — the length and girth is length plus (two times the height) plus (two times the width);[2] (Weight) 4) • has an actual weight greater than 50 lbs. (U.S. Express Package Services, U.S. Ground Services); • has an actual weight greater than 70 lbs. (International Express Package Services, International Ground Service); (Packaging) Is in non-standard packaging, including any package that: 5) is not fully encased in an outer shipping container; 6) is encased in an outer shipping container not made of corrugated fiberboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic (e.g., plastic bags) or expanded polystyrene foam (e.g., Styrofoam); 7) is encased in an outer shipping container covered in shrink wrap or stretch wrap; 8) is encased in a soft-sided pack (e.g., courier packs, poly bags and bubble mailers) that exceeds 18 inches along its longest side or 13 inches along its second-longest side or 5 inches in height; 9) is cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, drums or pails; 10) is bound with metal, plastic or cloth banding, or has wheels, casters, handles, or straps (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area); or 11) could become entangled in or cause damage to other packages or the FedEx sortation system. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time. For U.S. express and ground services, this surcharge applies per piece even if multiple pieces are bundled in a shipment. We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit. Express Freight Services A surcharge applies to any freight handling unit that measures greater than 62 inches along its longest side. For U.S. express freight services, this surcharge applies on a per-freight-handling-unit basis even if multiple pieces of freight are bundled in a shipment. We reserve the right to assess additional handling charges for freight and any freight handling unit that require special handling during transit.	U.S. Express Package Services, U.S. Ground Services, International Ground Service	• $16 per package (dimension) • $25.50 per package (weight) • $14 per package (packaging)
	International Express Package Services	• $16 per shipment (dimension) • $25.50 per shipment (weight) • $14 per shipment (packaging)
	U.S. Express Freight Services	$195 per freight handling unit
	FedEx International Priority Freight, FedEx International Economy Freight	$195 per shipment
Peak — Additional Handling Surcharge During specified times of the year, the Peak — Additional Handling Surcharge will apply to packages meeting the criteria and characteristics of the Additional Handling Surcharge (see above).	U.S. Express Package Services, U.S. Ground Services, International Ground Service	Go to fedex.com/peak-surcharge for information on peak surcharges in effect, including applicable services, surcharge amounts and effective dates.

[2]Effective January 18, 2021.

[1]Charges shown do not include any fuel surcharge that may be applicable. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details.

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Additional Handling Surcharge — Non-stackable A surcharge applies to any freight handling unit of a freight shipment that is non-stackable. Non-stackable means the freight handling unit cannot be stacked vertically in a safe and secure manner. Examples include, but are not limited to, non-stackable freight handling units that: 1) do not have a flat and stable top or base; 2) may be damaged if another piece is loaded on them; or 3) have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g., 1–2 barrels or drums). For U.S. express freight services, this surcharge applies on a per-freight-handling-unit basis even if multiple pieces of freight are bundled in a shipment. For more information on preparing and palletizing freight, access our comprehensive Packaging Guidelines for Shipping Freight brochure online at fedex.com/packaging.	U.S. Express Freight Services	$245 per freight handling unit
	FedEx International Priority Freight, FedEx International Economy Freight	$245 per shipment
Address Correction **Express.** If the shipper provides an incomplete or incorrect recipient address, we may attempt to find the correct address and complete delivery. We may use the address included in the shipper's electronic shipment information to determine whether an address correction is necessary. We will assess a shipping fee. For shipments receiving FedEx Express Multiweight® pricing, the fee is $18 per package up to a maximum of $126 per shipment. Address correction is also required if the recipient phone number is omitted for a Rural Delivery (RD) address or a Star Route Assignment (SRA) address in Alaska. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment. Within the U.S., we also will assess this fee if the address is a P.O. box number or P.O. box ZIP code. For international shipments destined to a P.O. box address, we may assess the fee if a valid telephone, fax or telex number is not provided for the recipient. For FedEx International Broker Select,® the address correction fee will apply if the broker's address is incomplete or incorrect on the air waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment. **Ground.** If the shipper provides an incomplete, incorrect or P.O. box recipient address, we may attempt to determine the correct address, complete delivery and notify the shipper of the address correction. We may use the address included in the shipper's electronic shipment information to determine whether an address correction is necessary. We assess an additional charge for delivery or attempted delivery to the corrected address. For shipments receiving FedEx Ground Multiweight® pricing, the fee is $18 per package up to a maximum of $54 per shipment. The money-back guarantee does not apply to these shipments, and we are not liable for failing to complete delivery or meet our scheduled delivery time.	U.S. Express Package Services, U.S. Ground Services, International Express Package Services, International Ground Service, FedEx International Priority Freight, FedEx International Economy Freight	$18 per correction
	U.S. Express Freight Services	$93 per correction
Ancillary Clearance Service Fees FedEx provides import clearance processing for international express package and international express freight shipments, and international ground shipments. FedEx may charge an ancillary clearance service fee, where applicable, on international shipments for clearance processing; for services requested by the shipper, recipient or importer of record; or to recover the costs passed to FedEx by the regulatory agency for regulatory filing. Ancillary clearance service fees that are invoiced are described on a separate line item on the duty-and-tax invoice. We may apply these service fees, which are subject to change, to either a U.S.- or non-U.S.-based shipper, recipient or designated third party. When possible, we will honor the shipper's request to bill these service fees to the payer as designated on the Bill Duties and Taxes section of the air waybill or shipping label. When we are unable to honor that request, the recipient may be invoiced for applicable ancillary clearance services. When the Bill Shipper or Bill Third Party option is selected to pay duty-and-tax charges, the payer will be invoiced for all applicable ancillary service fees that are assessed for clearance in the destination country, including all fees resulting from ancillary services that may have been requested by the recipient. For more information about the ancillary clearance service fees that may apply to your shipment, select your destination country from the list provided at fedex.com/ancillary/go/service. • For more information about FedEx Express U.S. import service fees, select "United States — FedEx Express." • For more information about FedEx Ground Canada-to-U.S. service fees, select "United States — FedEx Ground." • For more information about FedEx Ground U.S.-to-Canada service fees, select "Canada — FedEx Ground." *Note:* Fees are per shipment unless otherwise noted.	International Express Package Services, International Express Freight Services	
	Ancillary Clearance Service Fees: FedEx Express (U.S. Import Shipments)	
	Additional Entry Line Items, per line if over 5 lines	$3
	Disbursement Fee (may be identified as Advancement Fee or Duty Handling Fee in certain countries)	Greater of $11 or 2% of duty, tax and merchandise processing fee charges
	Broker Document Transfer	$35
	Broker In-Bond Transfer	$75
	Entry Copy, per entry	$1
	Entry of Goods Pursuant to U.S. Department of Defense Contracts	$50
	Live Entry Processing	$20
	Other Special Brokerage Processing	$7–$62.50
	Prior Notice for Food and Food Products	$10
	Storage Charge	• $20 minimum • $0.04 per lb. per day for the first week, after 48 hours • $0.08 per lb. per day for the second week and beyond
	U.S. Bureau of Alcohol, Tobacco, Firearms and Explosives Clearance	$70

Other transportation-related fees and shipping information

Definition	Applicable services	Charges

Ancillary Clearance Service Fees (cont.)

Clearance Entry Fee. When a shipment is processed as a brokerage-inclusive shipment and FedEx Ground arranges for clearance services, a clearance entry fee is charged to cover processes required to check the Commercial Invoice submitted with the shipment and complete entry preparation procedures required by either U.S. Customs and Border Protection or the Canada Border Services Agency, including calculation of applicable duties and taxes for each type of commodity included in the shipment. The clearance entry fee is subject to all applicable Canadian taxes. The payer of duties and taxes is billed for the clearance entry fee, which is added as an ancillary clearance service fee to the duty-and-tax invoice.

Ancillary Clearance Service Fees: FedEx Express (U.S. Import Shipments) [cont.]

U.S. Fish and Wildlife Service (FWS) Clearance FWS will assess various fees depending on the product being imported. FedEx will assess an additional administrative fee.	The actual fees assessed by the FWS, plus an additional $15 FedEx administrative fee
U.S. Food and Drug Administration Clearance	$20

International Ground Service

Ancillary Clearance Service Fees: FedEx Ground (Canada-to-U.S. Shipments)

Additional Entry Line Items, per line if over 5 lines	$3
Disbursement Fee (may be identified as Advancement Fee or Duty Handling Fee in certain countries)	Greater of $7 or 2% of duty, tax and merchandise processing fee charges
U.S. Fish and Wildlife Service (FWS) Clearance FWS will assess various fees depending on the product being imported. FedEx will assess an additional administrative fee.	The actual fees assessed by the FWS, plus an additional $15 FedEx administrative fee
U.S. Food and Drug Administration Clearance	$20
Other Government Agency, per entry	Varies

Ancillary Clearance Service Fees: FedEx Ground (U.S.-to-Canada Shipments)

Additional Entry Line Items, per line if over 5 lines	CAD$4.50
Disbursement Fee (may be identified as Advancement Fee or Duty Handling Fee in certain countries)	Greater of CAD$10 or 2.5% of duty-and-tax charges
Fax or Call Fee	• CAD$3 (local) • CAD$4 (long distance, U.S. to Canada)
Temporary Import Entry, per entry	CAD$120
Other Government Agency, per entry	CAD$16

Note: Fees are per shipment unless otherwise noted.

International Ground Service

Clearance Entry Fees: U.S.-to-Canada Shipments

Value for Duty (CAD$)	Fee (CAD$)
$0–$40	$0
$40.01–$60	$15.45
$60.01–$100	$19.30
$100.01–$150	$25.50
$150.01–$200	$29
$200.01–$500	$45.35
$500.01–$1,000	$50.75
$1,000.01–$1,600	$60.10
$1,600.01–$3,300	$70
$3,300.01-plus	$70 plus $6.03 for each additional $1,000

Clearance Entry Fees: Canada-to-U.S. Shipments

Value for Duty	Fee
$0–$800	$0
$800.01–$1,250	$26
$1,250.01–$2,000	$37.44
$2,000.01-plus	$37.44 plus $1.70 for each additional $1,000

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Broker Select Option Fee FedEx International Broker Select shipments may be routed to the FedEx in-bond location that serves your customs broker. When this occurs and you choose to have us deliver the shipment to a recipient who is served by a different FedEx location than your customs broker (such as in a different metropolitan area), a fee may apply.	FedEx International Priority, FedEx International Economy, FedEx International Priority Freight, FedEx International Economy Freight	Greater of $10 per shipment or $0.50 per lb.
Change of Air Waybill Charge A charge applies to any change on the air waybill due to new sender instructions received after a FedEx International Premium shipment has left the airport of departure. When the sender changes the destination and additional shipping is required, the sender is liable for the shipping charges as originally routed, plus transportation charges between the original and amended destination airports.	FedEx International Premium	$6.50 per shipment
Currency Conversion FedEx Express customers who need their charges converted to a freely convertible currency (other than U.S. dollars) will be billed using a daily conversion rate. Our source for the daily information is OANDA, an internet exchange rate service.	International Express Package Services, International Express Freight Services	For details on currency conversion, see the Billing section in the FedEx Express International Terms and Conditions.

Dangerous Goods

Accessible Dangerous Goods. Certain dangerous goods must be accessible during transit. You can ship these accessible dangerous goods using FedEx First Overnight, FedEx Priority Overnight, FedEx First Overnight Freight, FedEx 1Day Freight, FedEx International First (U.S. inbound), FedEx International Priority, FedEx International Economy (except to Puerto Rico), FedEx International Priority Freight, FedEx International Economy Freight (except to Puerto Rico), FedEx International Premium and FedEx International Express Freight® services.

Class 1.4	Explosives
Class 2.1	Flammable gas
Class 2.2	Non-flammable gas with a "cargo aircraft only" label
Class 3	Flammable liquid
Class 4	Flammable solid, spontaneously combustible, dangerous when wet
Class 5	Oxidizer and organic peroxide
Class 8	Corrosive material

Inaccessible Dangerous Goods. You can ship the following dangerous goods classifications via most FedEx Express services.

Class 2.2	Non-flammable gas without a "cargo aircraft only" label
Class 6.1	Toxic
Class 6.2	Infectious substances
Class 7	Radioactive materials[1]
Class 9	Miscellaneous dangerous goods

You cannot ship dangerous goods of any kind in the FedEx® 10kg Box or FedEx® 25kg Box with the exception of permitted IATA Section II lithium batteries.

Shipments from the U.S. to Puerto Rico that contain dangerous goods or dry ice are assessed the same fees that apply to shipments within the U.S.

FedEx First Overnight, FedEx Priority Overnight	• $115 per package (accessible) • $54.50 per package (inaccessible) • $6.15 per package (dry ice only)
FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, FedEx Express Saver	• $54.50 per package (inaccessible) • $6.15 per package (dry ice only)
FedEx International First,[2] FedEx International Priority, FedEx International Economy	• Greater of $171 per shipment or $0.93 per lb. (accessible) • Greater of $85.50 per shipment or $0.47 per lb. (inaccessible) • $6.15 per shipment, or $6.15 per package for shipments to or from Puerto Rico (dry ice only)
FedEx First Overnight Freight, FedEx 1Day Freight	• Greater of $115 per shipment or $0.92 per lb. (accessible) • Greater of $53.50 per shipment or $0.35 per lb. (inaccessible)
FedEx 2Day Freight, FedEx 3Day Freight	Greater of $53.50 per shipment or $0.35 per lb. (inaccessible only)
International Express Freight Services	• Greater of $171 per shipment or $0.93 per lb. (accessible) • Greater of $85.50 per shipment or $0.47 per lb. (inaccessible)

Note: If a shipment contains both dry ice and dangerous goods (accessible or inaccessible), only dangerous goods charges are assessed. The dry-ice surcharge is not assessed.

[1] Class 7 Radioactive materials cannot be shipped using FedEx First Overnight, FedEx First Overnight Freight or FedEx International First.

[2] For shipments outbound from the U.S., dry ice is the only category of dangerous goods that can be shipped via FedEx International First.

Other transportation-related fees and shipping information

Declared Value (Declared Value for Carriage for International Express Package and Freight Services)

See the Declared Value and Limits of Liability sections in the FedEx Express Terms and Conditions and the FedEx Ground Tariff for details.

The Direct Signature Required FedEx® Delivery Signature Option will automatically be applied to packages shipped to or within the U.S. and to Canada that have a declared value equal to or greater than $500. Direct Signature Required fees will not apply for those packages.

If U.S. multiple-package shipments or FedEx International Ground multiple-package shipments processed together on a FedEx® electronic shipping solution contain a package with a declared value equal to or greater than $500, Direct Signature Required will automatically be applied to the entire shipment. Direct Signature Required fees will apply only to those packages within the shipment with a declared value of less than $500. See FedEx Delivery Signature Options on p. 126 for more information.

For international express multiple-package shipments to the U.S. or Canada processed together on a FedEx electronic shipping solution, Direct Signature Required will automatically be applied to the entire shipment if: 1) the shipment contains a package with a declared value equal to or greater than $500; or 2) package-level data is not provided and the average declared value of the packages in the shipment is equal to or greater than $500 (based on the currency of the destination country). Direct Signature Required fees will not apply to these shipments. See FedEx Delivery Signature Options on p. 126 for more information.

Shipments from the U.S. to Puerto Rico are assessed the same declared value fees that apply to shipments within the U.S.

Applicable services	Charges
U.S. Express Package Services, U.S. Ground Services, International Ground Service	• $3.45 for shipments valued between $100.01–$300 • $1.15 per $100 of declared value for shipments valued in excess of $300
International Express Package Services, International Express Freight Services	$1.15 per $100 of value in excess of $100 or $9.07 per lb., whichever is greater
U.S. Express Freight Services	$1.15 per $100 of value in excess of $100 or $1.15 per lb., whichever is greater

Delivery Area Surcharge[1]

A delivery area surcharge applies to package shipments destined to select U.S. ZIP codes. In addition, a delivery area surcharge applies to FedEx Express and FedEx Ground shipments destined for areas in Alaska and Hawaii that are remote, sparsely populated or geographically difficult to access. Go to fedex.com/en-us/service-guide/rates-surcharges.html#express-ground-fees-and-surcharges for a list of ZIP codes where this surcharge applies.

A maximum charge may apply for shipments receiving FedEx multiweight pricing.

For FedEx Ground and FedEx Home Delivery packages that exceed 70 lbs. and are destined to an Alaska ZIP code that receives the delivery area surcharge, the applicable fee will be 3.5 times the Alaska commercial or Alaska residential charge.

Delivery times are extended by 2–5 days (based on location) to Alaska ZIP codes that are assessed this surcharge.

U.S. Express Package Services	Per-Package Charge	Maximum Charge: Multiweight Pricing
Commercial	$3.25	$16.25
Extended Commercial	$3.85	$19.25
Alaska Commercial[2]	$31.50	Not applicable
Hawaii Commercial[3,4]	$9.50	Not applicable
Residential	$4.70	$23.50
Extended Residential	$5.90	$29.50
Alaska Residential[2]	$31.50	Not applicable
Hawaii Residential[3,4]	$9.50	Not applicable
FedEx Ground		
Commercial	$3.10	$15.50
Extended Commercial	$3.70	$18.50
Alaska Commercial	$31.50	Not applicable
Hawaii Commercial[5]	$12	Not applicable
Intra-Hawaii Commercial[6]	$1.10	Not applicable
FedEx Ground and FedEx Home Delivery		
Residential (FedEx Ground)	$4.40	$22
Residential (FedEx Home Delivery)	$4.30	$21.50
Extended Residential (FedEx Ground)	$5.90	$29.50
Extended Residential (FedEx Home Delivery)	$5.90	$29.50
Alaska Residential	$31.50	Not applicable
Hawaii Residential[5]	$12	Not applicable
Intra-Hawaii Residential[6]	$1.10	Not applicable

[1] Does not apply to Hana Highway and Lánai Island in Hawaii.

[2] Applies to FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M. and FedEx 2Day only.

[3] Applies only to FedEx Priority Overnight and FedEx 2Day shipments from the contiguous U.S., Alaska or Hawaii.

[4] Does not apply to the island of Oahu, only to neighbor islands inter-island.

[5] Applies only to shipments to Hawaii. Shipments from Hawaii are assessed the regular commercial and residential delivery area surcharges.

[6] Services available only for Oahu, no neighbor islands.

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Delivery Reattempt Charge If we cannot complete delivery of a U.S. express freight or international express freight shipment on the initial delivery attempt, the shipment will be returned to the nearest FedEx Express Freight ramp location. We will not reattempt delivery unless the shipper or recipient requests it. For U.S. express freight shipments, each shipper- or recipient-arranged reattempt will be subject to a delivery reattempt charge in addition to all other applicable charges. After three attempts to notify the recipient or shipper, or five business days after the initial delivery attempt, whichever comes first, the shipment may be considered undeliverable.	U.S. Express Freight Services	Greater of $70.50 per shipment or $0.077 per lb.
Delivery Reattempts **Express and Ground U.S. Nonresidential Shipments.** FedEx Express and FedEx Ground will reattempt delivery if: 1) no one at the recipient address or a neighboring address is available to sign for the package and there is no signature release on file; or 2) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package. **Express and Ground U.S. Residential Shipments.** FedEx Express, FedEx Ground and FedEx Home Delivery will reattempt delivery either automatically or upon request if: 1) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package; or 2) we, at our sole discretion, determine the package may not be released. Some exceptions apply. See the FedEx Express Terms and Conditions and FedEx Ground Tariff for details. **Express Packages (International).** For FedEx Express international packages, we will reattempt delivery either automatically or upon request if: 1) no one at the recipient address or a neighboring address is available to sign for the package and there is no signature release on file; 2) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package; or 3) we, at our sole discretion, determine the package may not be released. If delivery of a shipment to a residential address (including a residence used as an office) cannot be completed on the initial attempt, we may, at our sole discretion, either reattempt delivery, hold the shipment until we contact the recipient for further delivery instructions, or both. After three attempts to deliver and/or three attempts to notify the recipient, or five business days from the date of shipment, whichever occurs first, the shipment may be considered undeliverable. **Ground Packages (International).** FedEx Ground will reattempt delivery if: 1) for residential deliveries, no one at the recipient address or a neighboring address is available to sign for the package and there is no signature release on file; 2) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package; or 3) we, at our sole discretion, determine the package may not be released. Some exceptions apply. See the FedEx Ground Tariff for details. **FedEx First Overnight and FedEx International First (U.S. Inbound).** We may provide three delivery attempts. For shipments that cannot be delivered on the first attempt by the FedEx First Overnight or FedEx International First commitment time, we may reattempt delivery by the FedEx Priority Overnight or FedEx International Priority commitment time on the same day as the first attempted delivery. If necessary, a second reattempt may occur by the FedEx Priority Overnight or FedEx International Priority commitment time the following business day. **Express Freight.** For more information, see Delivery Reattempt Charge above.	Express Services, Ground Services	See the definition at left and the Pickup and Delivery section in the FedEx Express Terms and Conditions and FedEx Ground Tariff for details.

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Dimensional Weight Dimensional weight is calculated by multiplying the length by width by height of each package in inches and dividing the total by 139. When dimensional weight applies per shipment, calculate the volume of each piece or freight handling unit in the shipment (multiply the length by width by height), then add those volumes together and divide the total by 139. If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. If the chargeable weight of a FedEx Ground package exceeds 150 lbs., a prorated per-pound rate will be used. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time. Dimensions of one-half inch or greater are rounded up to the next whole number; dimensions less than one-half inch are rounded down. The final calculation is rounded up to the next whole pound. FedEx Express applies dimensional weight to all shipments in customer packaging and may apply it to shipments in FedEx packaging. Dimensional weight applies on a per-package or per-shipment basis for U.S. shipments, and per-shipment for international and U.S.-to-Puerto Rico shipments. Dimensional weight is applicable on a per-freight-handling-unit basis for U.S. express freight shipments and a per-shipment basis for FedEx International Priority Freight and FedEx International Economy Freight shipments. See fedex.com/us/terms/other-services for FedEx International Premium dimensional weight information. FedEx Ground and FedEx Home Delivery apply dimensional weight to all shipments on a per-package basis.	Express Services, Ground Services	If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. See the definition at left for details.
Duties and Taxes Duties and taxes, including goods and services tax (GST) and value-added tax (VAT), may be assessed on the contents of the shipment. Any such charges will be billed to the recipient, unless you instruct us otherwise. In the event we disburse duties and taxes on any given shipment to a customs agency, the payer will be assessed an ancillary clearance service fee based on a flat rate or on a percentage of the total amount disbursed (see the Disbursement Fee [may be identified as Advancement Fee or Duty Handling Fee in certain countries] listed under Ancillary Clearance Service Fees on pp. 120–121).	International Express Package Services, International Express Freight Services, International Ground Service	See the definition at left, the Duties and Taxes section in the FedEx Express International Terms and Conditions, and the International Service Conditions section in the FedEx Ground Tariff for details.
Electronic Export Information Filing Fee A fee applies when FedEx files Electronic Export Information (EEI) to the U.S. government's Automated Export System (AES) via FedEx Export AgentFile® on your behalf.	International Express Package Services, International Express Freight Services	$10 per shipment
Express On-Call Pickup Charge (Courier Pickup Charge) A charge applies when you request a pickup for a FedEx Express package, including requests made using FedEx electronic shipping solutions or by calling 1.800.463.3339 (say "schedule a pickup"). The charge is itemized separately on your invoice. The charge also applies for pickup of FedEx Express® Prepaid Stamp shipments. (A return pickup charge applies for pickup of FedEx Express® Billable Stamp shipments. See p. 131.) On-call pickups can only be scheduled for shipments paid for with a FedEx account number. This charge does not apply if you drop off your package at a FedEx shipping location, tender your package via a FedEx Express Automated Pickup, or if you have a FedEx Express regular or FedEx Ground regular scheduled pickup for the account used to schedule the FedEx Express on-call pickup.	U.S. Express Package Services International Express Package Services	$4 per package $4 per shipment
Extended Service Area Delivery Shipments delivered to points outside the FedEx primary service areas are assessed an extended service area delivery charge. No other destination-related, surchargeable freight services are available to extended service areas. For an explanation of FedEx Express® Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.	U.S. Express Freight Services	$185 per shipment
Extended Service Area Pickup Shipments picked up outside the FedEx primary service areas are assessed an extended service area pickup charge. No other origin-related, surchargeable freight services are available from extended service areas. For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.	U.S. Express Freight Services, FedEx International Premium	$185 per shipment

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Extra Services Charge When the shipper or recipient requests a special handling service beyond the standard freight pickup and delivery features of service outlined in this FedEx Service Guide, or when determined by FedEx, we will assess an extra services charge in addition to all other applicable charges.	U.S. Express Freight Services, FedEx International Premium	$104.50 per handler hour ($104.50 minimum)
FedEx® Collect on Delivery (C.O.D.) If the C.O.D. sender's shipments have a 20% refusal rate, a higher charge may be applied. If a C.O.D. shipment is refused by the recipient, we will return the shipment to the sender. See the Collect on Delivery (C.O.D.) Service section in the FedEx Express U.S. Terms and Conditions. For shipments receiving FedEx Express Multiweight pricing, the maximum charge is $115.50 per shipment.	FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, FedEx Express Saver	$16.50 per package
	FedEx 1Day Freight, FedEx 2Day Freight, FedEx 3Day Freight	$87.50 per shipment
FedEx Delivery Manager® A fee is assessed to the package recipient when the recipient requests to schedule a delivery for a specific date, time, or date and time. Recipients can choose from the following delivery options: • On a specific date (delivery on a specific business day within 7 calendar days after the original scheduled delivery date). • At a specified time (delivery between 5 p.m. and 8 p.m. by the original scheduled delivery date). • On a specific date at a specified time (delivery within a 2-hour window on a specific business day within 7 calendar days on or after the original scheduled delivery date). In addition, a fee is assessed to the package recipient when the recipient requests to have packages delivered somewhere other than the original residential address. If the new recipient-requested address is 120 miles or less from the original address, the fee is $5.55 per package for FedEx Express, FedEx Ground and FedEx Home Delivery packages. If the new recipient-requested address is more than 120 miles from the original address, the fee is: • $33.50 per package for FedEx Express packages to be delivered 1 day after the original scheduled delivery date. • $22.50 per package for FedEx Express packages to be delivered 3 days after the original scheduled delivery date. • $14.50 per package for FedEx Ground and FedEx Home Delivery packages.	U.S. Express Package Services, FedEx Home Delivery	**Schedule Your Delivery** • $5.55 per package (delivery on a specific date) • $5.55 per package (delivery at a specified time) • $11.50 per package (delivery on a specific date at a specified time)
	U.S. Express Package Services, U.S. Ground Services	**Deliver to Another Address (120 miles or less)** • $5.55 per package **Deliver to Another Address (more than 120 miles)** • $33.50 per package (delivery 1 day after the original scheduled delivery date) • $22.50 per package (delivery 3 days after the original scheduled delivery date) • $14.50 per package (delivery via FedEx Ground or FedEx Home Delivery)
FedEx® Delivery Signature Options We provide three options when you need a signature upon delivery: Indirect Signature Required, Direct Signature Required and Adult Signature Required. For U.S. and Canada destinations, Indirect Signature Required is available to residential addresses only. For destinations other than the U.S. and Canada, charges for Indirect Signature Required may not apply. For shipments receiving FedEx Express Multiweight or FedEx Ground Multiweight pricing that are subject to per-package signature option charges, the maximum charge is $38.85 per shipment for Indirect Signature Required, $38.85 per shipment for Direct Signature Required and $46.90 per shipment for Adult Signature Required. When you tender multiple-package shipments processed together using a FedEx electronic shipping solution to us, any FedEx Delivery Signature Option that you select will apply to all packages within the shipment. For Hold at Location shipments, Indirect Signature Required and Direct Signature Required charges may not apply, but Adult Signature Required charges will apply.	U.S. Express Package Services, U.S. Ground Services, International Ground Service	• $5.55 per package (Indirect Signature Required) • $5.55 per package (Direct Signature Required) • $6.70 per package (Adult Signature Required)
	International Express Package Services	• $5.55 per shipment (Indirect Signature Required) • $5.55 per shipment (Direct Signature Required) • $6.70 per shipment (Adult Signature Required)
FedEx Email Return Label A charge applies in addition to shipping charges once the recipient has used the return label.	FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, U.S. Ground Services, FedEx 2Day Freight, FedEx 3Day Freight, International Ground Service (Canada to U.S.)	$1.05 per label
	International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight	$1.05 per shipment
FedEx ExpressTag® A charge applies in addition to shipping charges when we pick up the package for return at your recipient's location.	FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day	$6.45 per package

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
FedEx Ground® Alternate Address Pickup We may provide pickup service to an address other than the shipping location associated with the FedEx Ground account number, upon request, for an additional charge of $12.50 per unique address per week. The fee applies only to FedEx Ground on-call pickups scheduled at an alternate address location by account numbers that are assessed the FedEx Ground® Automated Pickup weekly fee (see below) or the ground weekly pickup fee (see p. 129).	U.S. Ground Services, International Ground Service	$12.50 per unique address per week
FedEx Ground® Automated Pickup Weekly Fee FedEx Ground may provide automated pickup service to customers for an additional charge. The weekly pickup fee will be assessed to the account number associated with the FedEx Ground Automated Pickup during the week for which one or more automated or on-call pickups are performed. When a FedEx Ground Automated Pickup customer creates a shipment via FedEx Ship Manager® at fedex.com or FedEx Web Services before their designated shipment transmission time, a pickup will occur the same day. FedEx Ship Manager® Software or FedEx Ship Manager® Server users must upload or close shipment information prior to their designated shipment transmission time in order to receive a pickup the same day. Account numbers assessed the FedEx Ground Automated Pickup weekly fee do not pay the ground on-call pickup charge (see p. 128). Also see FedEx Ground Alternate Address Pickup above.	U.S. Ground Services, International Ground Service	$15 per week
FedEx Ground® Call Tag A $7 charge applies in addition to shipping charges when you request a call tag for a commercial location via electronic shipping solutions or at **fedex.com/pickup**. For residential locations, an $8 charge applies in addition to shipping charges when you request a call tag via electronic shipping solutions or at **fedex.com/pickup**. Additional delivery charges may apply. Requests for call tags through FedEx Customer Service were discontinued effective January 31, 2021. This discontinuation excludes damaged call tags and recipient shipments refusals; both are still permitted to be scheduled by calling FedEx Customer Service. In any instance in which you call FedEx Customer Service to request a call tag, an $8 charge applies, in addition to shipping charges.	U.S. Ground Services	• $7 per package (commercial pickup requested via electronic shipping solutions or fedex.com/pickup) • $8 per package (requested via FedEx Customer Service) • $8 per package (residential pickup)
FedEx Ground® C.O.D. A charge applies when you direct us to collect payment from your recipient. If you select regular or guaranteed funds C.O.D., the charge is $16.50 per package. If you select currency C.O.D., the charge is $16.50 per package plus an additional charge based on your shipment's destination. For currency C.O.D. shipments within the U.S., the additional charge is the greater of $35.50 per package or 4% of the currency C.O.D. amount. For currency C.O.D. shipments to Canada, the additional charge is $35.50 per package. Maximum charges apply for shipments receiving FedEx Ground Multiweight pricing. For regular or guaranteed funds C.O.D., the maximum charge is $115.50 per shipment. For currency C.O.D. shipments within the U.S., the maximum charge is $390.50 per shipment plus an additional 4% of the C.O.D. amount per package that is in excess of $550. For currency C.O.D. shipments to Canada, the maximum charge is $390.50 per shipment. If you select FedEx Ground C.O.D. for multiple-package shipments processed together using a FedEx electronic shipping solution, all packages within the shipment will be labeled C.O.D.	U.S. Ground Services,[1] International Ground Service	• $16.50 per package • Additional charge of $35.50 per package or 4% of the currency C.O.D. amount (whichever is greater) for currency C.O.D. within the U.S. Additional charge of $35.50 per package for currency C.O.D. to Canada. See definition at left.
FedEx Ground® Electronic C.O.D. (E.C.O.D.) A charge applies when you direct us to collect payment from your recipient and deposit it directly into your bank account. There is an additional weekly service charge of $12.50 for deposit in 48 hours, or $41 for deposit in 24 hours. For shipments receiving FedEx Ground Multiweight pricing, the maximum charge is $115.50 per shipment in addition to the weekly service charge. FedEx Ground E.C.O.D. is available for shipments within the U.S. — it is not available for shipments to or within Canada.	U.S. Ground Services[1]	$16.50 per package, plus a $12.50 or $41 weekly charge (see definition at left)
FedEx Home Delivery Convenient Delivery Options You can choose a convenient delivery option for recipients with special appointment and evening requirements.	**FedEx Date Certain Home Delivery®** With Indirect Signature Required With Direct Signature Required With Adult Signature Required **FedEx Evening Home Delivery®** With Indirect Signature Required With Direct Signature Required With Adult Signature Required **FedEx Appointment Home Delivery®** With Direct Signature Required With Adult Signature Required	**$3.55 per shipment** $3.55 per shipment plus $5.55 per package $3.55 per shipment plus $5.55 per package $3.55 per shipment plus $6.70 per package **$8.15 per shipment** $8.15 per shipment plus $5.55 per package $8.15 per shipment plus $5.55 per package $8.15 per shipment plus $6.70 per package **$18 per shipment** Included $18 per shipment plus $6.70 per package

[1] Not available with FedEx Home Delivery.

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
FedEx International Controlled Export A charge applies when you select the FedEx International Controlled Export option for shipments moving under a U.S. State Department (DSP) license or U.S. Drug Enforcement Administration permits. The charge also applies for in-bond shipments moving under a transportation and exportation customs form (CBP7512) from a foreign trade zone or bonded warehouse.	FedEx International Priority, FedEx International Priority Freight	$50 per shipment
FedEx On Demand Care A charge applies if at your request we take remedial action to protect the integrity of a shipment's contents in transit. Remedial actions available include dry ice replenishment and gel pack reconditioning. To be eligible for FedEx On Demand Care you must be a FedEx account holder, and first sign and return a one-time authorization form. The shipper must call 1.800.463.3339 after the shipment has been tendered to us — FedEx On Demand Care cannot be requested before tendering the shipment. FedEx does not guarantee availability of this service option, or guarantee the content integrity of your shipment if at your request we provide FedEx On Demand Care.	U.S. Express Package Services	Greater of $79 per package or $2.10 per lb.
	International Express Package Services	Greater of $132.50 per shipment or $2.65 per lb.
	U.S. Express Freight Services	Greater of $420 per freight handling unit or $0.79 per lb.
	FedEx International Priority Freight, FedEx International Economy Freight	Greater of $530 per shipment or $0.53 per lb.
FedEx Print Return Label A charge applies in addition to shipping charges once the recipient has used the return label.	FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, U.S. Ground Services, FedEx 2Day Freight, FedEx 3Day Freight, International Ground Service (Canada to U.S.)	$1.05 per label
	International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight (U.S. import-rated shipments from all origins)	$1.05 per shipment
Fuel Surcharge We reserve the right to assess fuel and other surcharges on shipments, without notice. We will determine the amount and duration of any such surcharges at our sole discretion. By tendering your shipment to FedEx, you agree to pay the surcharges, as determined by FedEx. For FedEx Express (excluding U.S. Express Freight Services), the fuel surcharge percentage will be subject to adjustment using the U.S. Gulf Coast (USGC) spot price for a gallon of kerosene-type jet fuel, as published by the U.S. Department of Energy. The surcharge now in effect applies to all FedEx Express U.S., U.S. export and U.S. import shipments, except for FedEx International Express Freight and FedEx International Airport-to-Airport℠ shipments. The fuel surcharge for U.S. Domestic Express Freight Services will be a charge per pound assessed on the rated weight of the shipment.[2] The charge per pound will be subject to weekly adjustment based on the weekly published USGC spot price for a gallon of kerosene-type jet fuel. For FedEx Ground, the fuel surcharge percentage will be subject to adjustment using the National U.S. On-Highway Average price for a gallon of diesel fuel, as published by the U.S. Department of Energy.	Express Services, Ground Services, U.S. Express Freight Services	Go to fedex.com/en-us/shipping/fuel-surcharge.html for updates to the fuel surcharge.
Ground On-Call Pickup Charge A charge applies when you request a FedEx Ground pickup, including requests made using FedEx electronic shipping solutions or by calling 1.800.463.3339 (say "schedule a pickup"). The charge is itemized separately on your invoice. You will be charged a maximum of $20 per week for future-day or same-day on-call pickup fees billed to your account and originating from the same location. This charge does not apply if you drop off your package at a FedEx shipping location, or if you are assessed the FedEx Ground Automated Pickup weekly fee (see p. 127) or the ground weekly pickup fee (see p. 129) on the account used to schedule the FedEx Ground on-call pickup. The ground on-call pickup charge also does not apply to FedEx Ground® Package Returns Program pickups (see Return Pickup on p. 132 for fees that apply to FedEx Print Return Label and FedEx Email Return Label pickups). On-call pickups can only be scheduled for shipments paid for with a FedEx account number.	U.S. Ground Services, International Ground Service	• $3 per package (future-day pickups requested via electronic shipping solutions) • $4 per package (future-day pickups requested via FedEx Customer Service) • $4 per package (same-day pickups[1] requested via electronic shipping solutions) • $5 per package (same-day pickups[1] requested via FedEx Customer Service) • Maximum of $20 per week per origin location. See definition at left.

[1] Same-day pickup is available in select areas only.

[2] Effective February 1, 2021.

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Ground Unauthorized Package Charge A charge of $920 per package will be assessed for the following conditions: • Any package measuring more than 108 inches in length. • Any package measuring more than 165 inches in length and girth combined. • Any package weighing more than 150 lbs. These packages are unauthorized and may be refused, returned to the shipper or disposed of by FedEx Ground. However, at FedEx Ground's sole discretion, they may be accepted and delivered. Rating will be based on the greater of the package's actual rounded weight or dimensional weight, subject to a 90-lb. minimum billable weight. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx Ground may make appropriate adjustments to the shipment charges at any time.	U.S. Ground Services, International Ground Service	$920 per package
Peak — Ground Unauthorized Package Charge During specified times of the year, the Peak — Ground Unauthorized Package Charge will apply to packages meeting the criteria and characteristics of the Ground Unauthorized Package Charge (see above).	U.S. Ground Services, International Ground Service	Go to fedex.com/peak-surcharge for information on peak surcharges in effect, including applicable services, surcharge amounts and effective dates.
Ground Weekly Pickup Fee FedEx Ground may provide regular scheduled pickup service for an additional charge. The ground weekly pickup fee is assessed to the account number associated with the FedEx Ground regular scheduled pickup. The fee amount is determined using the account number's previously invoiced combined weekly FedEx Express, FedEx Ground and FedEx Ground® Economy charges. Account numbers assessed the ground weekly pickup fee do not pay the ground on-call pickup charge (see p. 128). Also see FedEx Ground Alternate Address Pickup on p. 127.	U.S. Ground Services, International Ground Service	• $16.50 per week (invoiced weekly shipping charges of $75 or more) • $33 per week (invoiced weekly shipping charges of less than $75)
Hazardous Materials We assess a surcharge on each package containing hazardous materials. Materials classified as Limited Quantity are the only hazardous materials you can ship via FedEx Home Delivery and FedEx International Ground (no surcharge applies for Limited Quantity).	FedEx Ground	$39 per package
	FedEx Home Delivery, International Ground Service	Limited Quantity only; no charge applies
Inside Delivery Charge When requested, FedEx may move shipments to positions beyond the adjacent loading area. In doing so, we will assess an inside delivery charge in addition to all other applicable charges. The adjacent loading area is defined as a delivery site that is directly accessible from the curb and is no more than 50 feet inside the outermost door. We will assess an inside delivery charge when shipment breakdown is necessary to fit a shipment through a doorway. FedEx does not provide piece count or piece verification when a breakdown of a freight shipment occurs at the delivery site.	U.S. Express Freight Services	Greater of $116.50 per shipment or $0.076 per lb.
Inside Pickup Charge When requested, FedEx may move shipments from positions beyond the adjacent loading area. In doing so, we will assess an inside pickup charge in addition to all other applicable charges. The adjacent loading area is defined as a pickup site that is directly accessible from the curb and is no more than 50 feet inside the outermost door.	U.S. Express Freight Services, FedEx International Premium	Greater of $116.50 per shipment or $0.076 per lb.
International Out-of-Delivery-Area Surcharge International shipments delivered to remote and less-accessible locations are assessed an out-of-delivery-area surcharge. Go to fedex.com/rates-surcharges for a list of ZIP codes, postal codes or cities by destination country where this surcharge applies. For shipments to the U.S., an international out-of-delivery-area surcharge applies to International Express Freight Services only.	International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight	Greater of $42 per shipment or $0.42 per lb.
International Out-of-Pickup-Area Surcharge International shipments picked up from remote and less-accessible locations are assessed an out-of-pickup-area surcharge. Go to fedex.com/rates-surcharges for a list of ZIP codes, postal codes or cities by origin country where this surcharge applies. For shipments from the U.S., an international out-of-pickup-area surcharge applies to International Express Freight Services only.	International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight	Greater of $42 per shipment or $0.42 per lb.

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Metro Service Area Delivery Shipments delivered to select highly congested metro ZIP codes are assessed a metro service area delivery charge. No other destination-related, surchargeable freight services are available to metro service areas. For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.	U.S. Express Freight Services	$185 per shipment
Metro Service Area Pickup Shipments picked up in select highly congested metro ZIP codes are assessed a metro service area pickup charge. No other origin-related, surchargeable freight services are available from metro service areas. For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.	U.S. Express Freight Services, FedEx International Premium	$185 per shipment
Minimum Billable Weight for FedEx Express Packaging A minimum billable weight applies to shipments packaged in FedEx Express boxes and tubes.	U.S. Express Package Services, International Express Package Services	• A minimum billable weight of 2 lbs. applies to the FedEx® Small Box, FedEx® Medium Box, FedEx® Large Box and FedEx® Extra Large Box for U.S., U.S. export and U.S. import-rated shipments • A minimum billable weight of 9 lbs. applies to the FedEx® Tube for U.S., U.S. export and U.S. import-rated shipments
Missing or Invalid Account Number A fee applies if the shipper does not provide a valid or accurate FedEx account number or credit card number for the billing option selected. For FedEx Ground, this includes requests to bill accounts that do not have a U.S. or Canadian billing address.	Express Services, Ground Services	$18 per shipment
Multiple-Piece Shipments For FedEx Express and FedEx Ground package services, you can ship multiple pieces as a multiple-piece shipment if the pieces: 1) use the same service, bill-to instructions, packaging type and delivery instructions (including FedEx Delivery Signature Options, collect on delivery, FedEx Express Saturday pickup or delivery, Hold at Location, or FedEx Home Delivery convenient delivery options); 2) move together on the same day from one sender to one recipient; and 3) meet all size, weight and acceptance guidelines for the selected service. Individual packages in a multiple-piece shipment may have different weights, dimensions and declared value. Within the U.S. only, individual packages in a multiple-piece shipment processed using FedEx electronic shipping solutions may contain different designations of dangerous goods (for FedEx Express) or hazardous materials (for FedEx Ground). All labeling requirements, guidelines and restrictions apply. Each individual piece or single handling unit must have an address label showing complete sender and recipient addresses. Multiple-piece shipments tendered as express freight must be palletized, stackable, forkliftable, banded and shrinkwrapped to form single freight handling units. Once a multiple-piece shipment tendered via a U.S. package service reaches a total shipment weight of 100 lbs. for FedEx Express (200 lbs. for FedEx Express Saver) or 200 lbs. for FedEx Ground (with contract-only FedEx Ground Multiweight rates), it is rated based on price per package and price per total shipment weight. You are billed the lower of the two rates. For FedEx Express, a 15-lb. average minimum package weight for the shipment applies. For FedEx Ground, an average minimum package weight for the shipment applies and varies by contract. FedEx Express international multiple-piece shipments are billed based on total shipment weight. FedEx One Rate multiple-piece shipments are not eligible for FedEx Express Multiweight pricing. All FedEx electronic shipping solutions can create shipping labels for FedEx Express and FedEx Ground multiple-piece shipments within the U.S., and will place a master tracking number and package-count sequence and total on each label. A FedEx Express Package US Airbill or FedEx Express Freight US Airbill can accept up to 999 pieces as a multiple-piece shipment (except for shipments in FedEx® Envelope or FedEx 10kg Box and FedEx 25kg Box packaging).	U.S. Express Services, International Express Services	FedEx Express Multiweight rates may apply. See pp. 60–61 (U.S.) and p. 86 (Puerto Rico and international) for more details.
	Ground Services	FedEx Ground Multiweight rates are available by contract only.

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Northern Canada Surcharge An additional charge applies for packages destined to the Yukon, Northwest Territories, Nunavut and Labrador. This surcharge applies to postal codes A0K, A0P–A0R, A2V and X0A–Y9Z. Packages weighing more than 70 lbs. may be refused or returned to the shipper. However, at FedEx Ground's sole discretion, they may be accepted and delivered.	International Ground Service	• $81.50 per package (packages weighing 70 lbs. or less) • $125 per package (packages weighing more than 70 lbs., if accepted)
Oversize Charge An oversize charge applies to packages that exceed 96 inches in length or 130 inches in length and girth. Rating will be based on the greater of the package's actual rounded weight or dimensional weight, subject to a 90-lb. minimum billable weight. FedEx Express international shipments will not be subject to a 90-lb. minimum billable weight. For more information about extra-large packages, see the Extra-Large Packages and the Package Restrictions (Size and Weight) sections in the FedEx Express Terms and Conditions, and the Package Restrictions (Size and Weight) section in the FedEx Ground Tariff. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.	U.S. Express Package Services, FedEx Ground, International Ground Service	$105 per package
	FedEx Home Delivery	$130 per package
	International Express Package Services	$105 per shipment
Peak — Oversize Charge During specified times of the year, the Peak — Oversize Charge will apply to packages meeting the criteria and characteristics of the Oversize Charge (see above).	U.S. Express Package Services, U.S. Ground Services, International Ground Service	Go to fedex.com/peak-surcharge for information on peak surcharges in effect, including applicable services, surcharge amounts and effective dates.
Payer Rebilling For every request to change the billing instructions for a shipment, we will assess a fee to the payer in addition to shipping charges.	U.S. Express Package Services, International Express Package Services, U.S. Express Freight Services	$18 per shipment
Pickup Charge (FedEx International Premium) FedEx International Premium is an airport-to-airport service. Pickup at the shipper's location is available for an additional fee. The fees are: minimum charge $20, $0.16 per pound for shipments that weigh 100–220 lbs., $0.14 per pound for shipments that weigh 221–660 lbs., and $0.12 per pound for shipments that weigh 661 lbs. or more.	FedEx International Premium	Varies based on shipment weight; see definition at left ($20 minimum)
Reroute of Shipment A shipping fee is billed to the account number specified on the FedEx airbill or shipping label for each rerouted package; it appears as an address correction on the invoice. Reroutes can include delivering to a different address in the same city or changing a hold-at-location instruction to courier delivery. Only one reroute is allowed per package. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply. For shipments receiving FedEx Express Multiweight pricing, the fee is $18 per package up to a maximum of $126 per shipment.	U.S. Express Package Services	$18 per package
	U.S. Express Freight Services	$93 per shipment
Residential Delivery Charge A residential delivery charge applies to shipments addressed to a home or private residence, including locations where a business is operated from a home, or to any shipment in which the shipper has designated the delivery address as a residence. For shipments receiving FedEx Express Multiweight pricing, the maximum charge is $44.55 per shipment. For shipments receiving FedEx Ground Multiweight pricing, the maximum charge is $43.20 per shipment.	U.S. Express Package Services	$4.95 per package
	U.S. Ground Services, International Ground Service	$4.80 per package ($4.35 per package for FedEx Home Delivery)
	International Express Package Services (to Canada, and U.S. import-rated shipments from all origins)	$4.95 per shipment
	U.S. Express Freight Services	$160 per shipment
	FedEx International Priority Freight, FedEx International Economy Freight (to Canada, and U.S. import-rated shipments from all origins)	$160 per shipment
Residential Pickup Charge Shipments picked up at a home or private residence, including locations where a business is operated from a home, incur a residential pickup charge in addition to all other applicable charges.	U.S. Express Freight Services, FedEx International Premium	$160 per shipment

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Return Pickup A charge applies for pickup of FedEx Print Return Label, FedEx Email Return Label and FedEx Express Billable Stamp shipments. This charge does not apply if the package is dropped off at a FedEx shipping location or included in a regular scheduled pickup.	FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, U.S. Ground Services	$4 per package
Saturday Delivery For U.S. package shipments, Saturday delivery is available with FedEx First Overnight, FedEx Priority Overnight and FedEx 2Day for an additional charge. If FedEx does not deliver or attempt delivery on Saturday because the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed on Saturday, a Saturday delivery fee will still be charged. If failure to deliver on a Saturday results from an unexcused service failure, the FedEx Money-Back Guarantee may apply. For details on the FedEx Money-Back Guarantee, see the Money-Back Guarantee Policy section in the FedEx Express Terms and Conditions. For U.S. express freight shipments, Saturday delivery is available to several U.S. markets with FedEx First Overnight Freight, FedEx 1Day Freight and FedEx 2Day Freight for an additional charge. Hold at Location is not available with Saturday express freight delivery. To determine if Saturday delivery is available to your destination, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807. For international shipments, Saturday delivery is available for an additional charge in many of the countries served by FedEx International Priority. Saturday delivery also is available for an additional charge to a limited number of Canadian postal codes via FedEx International Priority Freight. In certain Far East and Middle East countries, Saturday is a regular business day, and delivery is available at no extra charge via many FedEx Express international services. U.S.-inbound delivery is available in major markets via FedEx International Priority and FedEx International Priority Freight for an additional charge. Call FedEx International Customer Service at 1.800.463.3339 (say "international services") for more information.	FedEx First Overnight, FedEx Priority Overnight, FedEx 2Day (charge is not applied to shipments rated as FedEx Express Multiweight)	$16 per package
	FedEx International Priority	$16 per shipment
	FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight, FedEx International Priority Freight	$210 per shipment
Saturday Pickup Saturday pickup is available with FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day and FedEx Express Saver for an additional charge. The maximum Saturday pickup charge for FedEx Express U.S. package services is $112 per shipment. An additional charge also applies when you request Saturday pickup for FedEx International First or FedEx International Priority shipments. To check availability, select Shipping Rates & Delivery Times from the Shipping tab at fedex.com. Saturday pickup is not available with FedEx International Economy. For U.S. express freight shipments, Saturday pickup is available in several U.S. markets with FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight for an additional charge. To determine if Saturday pickup is available at your location, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, select Shipping Rates & Delivery Times from the Shipping tab at fedex.com, or call 1.800.332.0807. For U.S. export express freight shipments, Saturday pickup is available in several U.S. markets with FedEx International Priority Freight and FedEx International Economy Freight for an additional charge. To check availability, select Shipping Rates & Delivery Times from the Shipping tab at fedex.com. Call FedEx International Customer Service at 1.800.463.3339 (say "international services") for more information.	U.S. Express Package Services	$16 per package
	FedEx International First, FedEx International Priority	$16 per shipment
	U.S. Express Freight Services, FedEx International Priority Freight, FedEx International Economy Freight	$210 per shipment

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
SenseAware® FedEx may provide a monitoring solution upon customer request. SenseAware is a contractual service and is billed separately from FedEx transportation. **SenseAware Single Journey.** Order online and pay per use. **SenseAware Subscription.** Unlimited use for a monthly fee. See senseaware.com for more details. For approved countries refer to senseaware.com/program-terms-of-use.	U.S. Express Package Services, U.S. Ground Services, International Express Package Services, International Ground Service, U.S. Express Freight Services, International Express Freight Services	
	SenseAware Single Journey	
	U.S. Domestic Journey	$150 per journey
	U.S.-to-International Journey	$200 per journey
	National Institute of Standards and Technology (NIST) Certification	Additional $15 per certification
	Probes	Additional $25 per any probe
	SenseAware Single Journey Accessorial Fees	
	Single Journey Late Fee	$10 per day if no return scan 24 hours after journey closes, for up to 14 days
	Lost or Damaged Device	$350 per device
	Lost or Damaged Dry Ice Probe	$130 per probe
	Lost or Damaged Cryogenic Probe	$175 per probe
Signature Proof of Delivery via FedEx Standard Overnight Envelope A charge applies when you request to have FedEx signature proof-of-delivery information delivered to you via FedEx Standard Overnight. (This information also is available at fedex.com for no charge.)	U.S. Express Package Services, International Express Package Services, U.S. Express Freight Services	$6 per request
Third Party Billing Surcharge A surcharge will apply to shipments that are billed to a third party. The surcharge applies when an account unrelated to the shipper, as solely determined by FedEx, is billed as a third party for the shipment. It will be charged to the third-party payer. See the Billing section in the FedEx Express Terms and Conditions and the FedEx Ground Tariff for the definition of a Bill Third Party shipment.	Express Services, Ground Services	4.5% of transportation charges, surcharges and additional fees (not including duties, taxes and ancillary clearance service fees)

Nontransportation fees

Definition	Charges
Late Payment Fee A late payment fee will be assessed on the total past-due balance of the invoice if payment is not received by FedEx by the invoice due date.	6% of total past-due invoice balance

Review terms



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FedEx SameDay® City Tariff **186**

Learn more

Terms and conditions at fedex.com

You can view and download the most current version of shipping terms and conditions for FedEx® shipping services, including FedEx Express, FedEx Ground, FedEx Freight and others, at fedex.com/us/terms.

FedEx Express, FedEx Ground and FedEx SameDay City terms and conditions

View and download the FedEx Express Terms and Conditions, the FedEx Ground Tariff and the FedEx SameDay® City Tariff.

- FedEx Express: U.S.
- FedEx Express: International
- FedEx Ground Tariff
- FedEx SameDay City Tariff

Terms and conditions for other services

View and download the FXF 100 Series Rules Tariff for FedEx Freight, and the terms and conditions for other FedEx services.

- FedEx International Premium® and FedEx International Express Freight®
- FedEx® International Document Preparation
- FedEx International Controlled Export
- FedEx Freight

FedEx Express Terms and Conditions

U.S. shipments

Effective January 4, 2021

Updated April 19, 2021

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For the most current updates to the FedEx Express Terms and Conditions, please go to fedex.com/us/terms.

FedEx Express Terms and Conditions

U.S. shipments

These FedEx Express Terms and Conditions, contained in the FedEx Service Guide, supersede all previous terms and conditions, amendments, supplements, and other prior statements concerning the rates and conditions of FedEx Express service to which these terms and conditions apply. The contract of carriage as expressed in these terms and conditions constitutes the entire agreement between the parties and supersedes all previous agreements and understandings, whether oral or written, between the parties or any agents, affiliates or subcontractors thereof (including FedEx Office and Print Services, Inc. and its agents, affiliates and employees ["FedEx Office"]) with respect to the subject matter hereof, and each party warrants that it has not relied and will not be relying upon any evaluation, representation or advice from the other party, its agents, affiliates or subcontractors (including any agents, affiliates or employees of FedEx Office) except representations expressly made in writing in these terms and conditions. The downloadable version (PDF) of the FedEx Express Terms and Conditions at fedex.com on the date of shipment is controlling.

The FedEx Service Guide consists of the service information at fedex.com/serviceguide and the overview of services in the downloadable FedEx Service Guide (U.S. and U.S. export); U.S., U.S. export, U.S. import and U.S. retail rates; these FedEx Express Terms and Conditions; the FedEx Ground Tariff; and the FedEx SameDay City Tariff. The FedEx Express Terms and Conditions and rates in this book and at fedex.com/serviceguide make up the contract of carriage under which your shipments are transported, unless modified under a separate agreement. FedEx reserves the right to unilaterally modify, amend, change or supplement the FedEx Service Guide, including, but not limited to, the rates, services, features of service, and these terms and conditions, without notice. Only an officer in the Legal Department of FedEx Corporation or successor positions may authorize a supplement to, or modification, change or amendment of, the FedEx Service Guide. No other agent or employee of FedEx, its affiliates or subsidiaries, nor any other person or party, is authorized to do so. This restriction in modification does not apply to a modification applicable to a single customer and included in a FedEx Sales or FedEx Customer Automation agreement. To the extent a conflict exists between a FedEx Sales or FedEx Customer Automation agreement and these FedEx Express Terms and Conditions, the FedEx Sales or FedEx Customer Automation agreement controls.

Any failure to enforce or apply a term, condition, or provision of the FedEx Service Guide shall not constitute a waiver of that term, condition or provision or otherwise impair our right to enforce or apply such a term, condition or provision in the future.

U.S. shipments

The following pages contain the FedEx Express Terms and Conditions applicable to the transportation of any package, document, envelope, skid, container or other item by FedEx Express U.S. Services (including FedEx SameDay, FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, FedEx Express Saver, FedEx SameDay Freight, FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight), including, but not limited to, any such items tendered by customers utilizing FedEx electronic shipping systems, manifests, airbills, labels, shipping software and stamps when shipping between points within the U.S., including Hawaii and Alaska. See the International Shipments section when shipping to or from international points, including points between Puerto Rico and the U.S. See the FedEx Ground Tariff when shipping by FedEx Ground and the FedEx SameDay City Tariff when shipping by FedEx SameDay City.

If there is a conflict between these terms and conditions and the terms and conditions on any FedEx airbill, manifest, stamp, shipping label or other transit documentation, the terms and conditions in the FedEx Service Guide, as amended, modified, changed or supplemented, will control.

Rates and service quotations by our employees and agents are based upon information you provide, but final rates and service may vary based upon the shipment actually tendered and the application of these terms and conditions. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted FedEx Retail Rates for shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.
- Shippers may request FedEx One Rate pricing for qualifying FedEx Express shipments as an alternative to FedEx Standard List Rates, Account-Specific Rates or FedEx Retail Rates. See the FedEx One Rate information in the Find Your Rate section of this Service Guide for details.

For the most current information regarding areas served and delivery commitments, contact FedEx Customer Service at 1.800.463.3339.

Definitions

"Account-Specific Rates" are the rates paid by FedEx account holders who have discounts applied to their account and who charge their shipping to their FedEx account.

"Airbill" means any shipping document, manifest, label, stamp, electronic entry or similar item used to tender shipments to FedEx Express for transportation. Originals must be used (photocopies are not accepted).

"Billable weight" and **"chargeable weight"** mean the weight used to calculate the rate. The billable weight and chargeable weight are the greater of actual or dimensional weight.

"Business day" means Monday through Friday except for the following holidays:

Memorial Day	New Year's Day
Independence Day	Constitution Day (Puerto Rico only)
Labor Day	Good Friday (Puerto Rico only)
Thanksgiving Day	Three Kings Day (Puerto Rico only)
Christmas Day	

Observation of holidays is subject to change. Refer to the holiday list at fedex.com/en-us/service-guide/holiday-schedule.html for details.

"Business delivery" means any delivery that is not a residential delivery.

"Commercial delivery" means any delivery that is not a residential delivery.

"Consolidator" means any person, corporation, partnership or other entity that is independent from FedEx and derives income from the consolidation of the packages of others for tender to us, including all FedEx Authorized ShipCenter locations and entities who have executed a Packaging and Pricing Agreement, Package Consolidator Agreement or Packaging Agreement with FedEx.

"Customer," "sender" or **"shipper"** means the person whose name is listed on the airbill as the sender.

"FedEx," "FedEx Express," "our," "us" and **"we"** refer to Federal Express Corporation and its officers, employees and agents (but does not include cartage agents).

"FedEx Express Freight" means FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight unless the context requires otherwise.

"FedEx One Rate" is a pricing option for FedEx Express shipments that includes any applicable residential surcharges, delivery area surcharges and fuel surcharge. FedEx One Rate is subject to other charges including, but not limited to, on-call pickup, Saturday delivery, FedEx Delivery Signature Options, additional declared value, and address or account corrections. Shippers are required to use FedEx Express packaging and FedEx Express U.S. shipping services (FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day and FedEx Express Saver). To qualify for FedEx One Rate pricing, FedEx envelopes must weigh 10 lbs. or less, and FedEx paks, boxes and tubes must weigh 50 lbs. or less.

"Freight" means any single piece, skid or freight handling unit with a chargeable weight greater than 150 lbs. Any fraction of a pound is rounded up to the next-higher pound.

"Freight handling unit" means any piece, skid, pallet, carton, crate or cargo that is unitized or bundled and individually identified with or without a forkliftable base.

"Guide" or **"Service Guide"** means the FedEx Service Guide, as modified, amended or supplemented.

"In good credit standing" means: (1) that payment on the FedEx account is current; (2) the account is not in "cash-only" status; and, (3) for commercial or business accounts, the balance does not exceed the credit limit established by FedEx.

"Length" is the longest side of a package.

"Overcharge" means a charge based on an incorrect rate; an incorrect special handling fee; billing a service other than the service selected for the package; billing based on incorrect package or shipment weight; billing to the wrong account number; or any other billing, unrelated to a service failure, that results in an incorrect charge.

"Package" means any single parcel or piece with a chargeable weight of 150 lbs. or less.

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(Definitions, cont.)

Any fraction of a pound is rounded up to the next-higher pound.

"Proof of delivery" means electronically captured delivery information, which may include date, time, location and signature information.

"Recipient" means the person whose name is listed on the airbill as the recipient.

"Reroute" means to deliver a shipment to an address different from that specified on the airbill, and includes a change: (1) from one street address to another in the same city and state; (2) from directions to Hold at Location to a request for delivery to another location; (3) from the delivery instructions on the airbill to a request to Hold at Location; or, (4) from one Hold at Location address to another in the same city and state. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply. *Note:* Reroute does not apply to requests made by the recipient using FedEx Delivery Manager to request delivery to another address. See FedEx Delivery Manager Terms in the fedex.com Terms of Use.

"Residential delivery" means a shipment addressed to a home or private residence, including locations where a business is operated from the home, and/or a shipment in which the shipper has designated the delivery address as residential.

"Residential pickup" means a pickup from a home or private residence, including locations where a business is operated from the home.

"Retail Rates" apply to shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

"Return option" means FedEx Print Return Label, FedEx Email Return Label, FedEx Express Billable Stamp, FedEx Express Prepaid Stamp and FedEx ExpressTag.

"Service failure" means delivery of your package 60 seconds or more after our published delivery commitment for the FedEx service for that package, except as otherwise described in these terms and conditions.

"Ship date" or **"shipment date"** is the date the shipment is tendered to FedEx. For shipments tendered at a FedEx location after the last pickup time, the ship date is the next business day.

"Shipment" means one or more pieces, either packages or freight, moving on a single airbill.

"Standard List Rates" are the rates paid by FedEx account holders who do not have discounts applied to their account and who charge their shipping to their FedEx account.

"Transportation charges" mean amounts assessed for movement of a shipment and does not include any other fees or charges that may be assessed under the FedEx Service Guide, including other transportation-related fees such as (but not limited to) declared-value charges, special handling fees, customs duties and taxes, C.O.D. charges, and surcharges.

"Valid" as it relates to account numbers means a FedEx account number that has been issued by FedEx and that is in good credit standing.

"You" or **"your"** means the shipper/sender, recipient and their agents, servants, employees, and any other person or entity having or claiming an interest in a shipment.

Non-waiver

Any failure by us to enforce or apply a term, condition or provision of the FedEx Service Guide does not constitute a waiver of that term, condition or provision and does not otherwise impair our right to enforce such term, condition or provision.

Account numbers

All shipments originating in the U.S. and paid for with cash, check, debit or credit card must be tendered at a staffed shipping location, and will be charged FedEx Retail Rates. For transactions other than "Bill Sender," "Bill Recipient" or "Bill Third Party," you must pay by cash (not accepted at all FedEx locations), check, money order or credit card. Payment is required when you give us your package. For "Bill Sender" and "Bill Third Party" transactions, packages will not be accepted unless you provide a valid FedEx account number. For "Bill Recipient" transactions, packages can be tendered without payment, but in order for the package to be delivered, the recipient must provide a valid FedEx account number or pay with cash, check or money order at time of delivery. If the recipient refuses to pay, the package will be treated as undeliverable and the sender will be responsible for all transportation charges and other fees, including all special handling fees.

For customers utilizing our electronic systems, a valid FedEx account number is required for "Bill Sender," "Bill Recipient" or "Bill Third Party" transactions.

Account numbers are issued by FedEx according to shipping location and are nontransferable. Account numbers are issued and used solely at the discretion of FedEx. FedEx may discontinue the use of accounts, in whole or in part, and terminate all or particular accounts and account numbers at any time, for any reason, at its sole discretion. Improper, illegal or any other misuse of your FedEx account may also, at the sole discretion of FedEx, result in loss of discounts or termination of the account. Improper, illegal or other misuse includes, but is not limited to, ordering supplies for any purpose other than shipping with FedEx, unauthorized consolidation of shipments owned by different parties, or violations of the terms and conditions in this FedEx Service Guide. If your account has been compromised or stolen, the account may be closed and you may be issued a new account. However, you will be responsible for all valid charges on the closed account. Any supplies, materials, rights or privileges that you acquire by holding a FedEx account number may not be used for any purpose other than shipping with FedEx, and FedEx may seek damages against you for any improper, illegal or other misuse of your account. If your account is terminated, we reserve the right, at our sole discretion, to deny your application for new or additional FedEx account numbers at any time in the future. Except for Canada- and Puerto Rico-based accounts, international account numbers may not be used for shipments between two points within the U.S. All charges will be billed and must be remitted in U.S. funds.

Any individual or entity that uses the FedEx account or shipping discounts of another FedEx account holder without authorization will be charged Standard List Rates for all such shipments without prior notice. This includes all shipments, whether they are classified as "Bill Sender," "Bill Recipient" or "Bill Third Party," or any other method of billing. Unauthorized use includes, but is not limited to, using the shipping discount of another FedEx account holder without the knowledge and permission of both FedEx and the account holder.

All requests for account numbers are subject to credit investigation and verification by our Credit Department and Customer Account Confirmation Department. FedEx utilizes business credit reporting agencies, audited financial statements, Standard & Poor's and Moody's bond ratings, and other sources as necessary, to determine eligibility for open credit terms. FedEx does not offer consumer credit privileges. Any individual shipping for personal use must prepay the shipment charges or establish a FedEx account for billing directly to a major credit card. Stored-value cards or gift cards cannot be used to open an account; however, such cards may be used for payment when tendering a package at staffed FedEx shipping locations, and in conjunction with our credit card acceptance policy. If your FedEx account is billed directly to a credit card, you agree to the following terms: (1) you authorize FedEx to initiate variable charges to the credit card to settle charges payable to FedEx; (2) you authorize FedEx to charge your card for any unpaid amounts on your account; (3) you authorize the card issuer to pay any amounts associated with your account without requiring a signed receipt; (4) you agree to keep your card information current (FedEx may receive updates on your card information from participating issuing banks and may update your account profile to avoid service disruptions); (5) you agree that FedEx shall have no liability for any insufficient funds or other charges incurred from attempts to charge and/or place holds on your card; and (6) your agreement to these terms and conditions is to be accepted as authorization to the card issuer to pay all amounts associated with your account.

The party to whom a FedEx account number is issued is liable for all charges to the account, including those resulting from unauthorized use. The account holder is responsible for the safekeeping of the account number. The account number should be released only to those authorized to ship on the account.

Failure to keep your FedEx account current may result in your account being placed on a cash-only status. Use of an account on cash-only status may result in your package being delayed, rejected or returned until arrangements for payment are completed. If the account number to be billed is not valid, the shipment may be delayed until an alternative form of payment is secured. If a package is held or delivery is otherwise delayed because the account is not in good credit standing, you will not be entitled to a refund or credit of your transportation charges under the Service Failure Money-Back Guarantee Policy.

You must use your FedEx account number to obtain any discount applicable to your account. Use of your account number constitutes your agreement that all packages shipped by us shall be subject to these terms and conditions, as modified, amended or supplemented.

FedEx may provide trade credit information on its account holders to credit bureaus.

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Alcoholic beverages

Only licensed entities holding a state and federal license or retailers holding a state license may ship alcohol with FedEx. Consumers may not ship alcohol. Shippers must enter into an approved FedEx Alcohol Shipping Agreement before shipping any alcohol with FedEx. For more information, go to fedex.com/us/wine or contact your FedEx account executive.

A. Licensee to Licensee. FedEx will accept alcohol shipments (beer, wine and spirits) when both the shipper and recipient are either licensed wholesalers, licensed dealers, licensed distributors, licensed manufacturers, licensed retailers or licensed importers, subject to additional requirements and all applicable laws and regulations. Contact your FedEx account executive for complete details.

B. Licensee to Consumer. FedEx will accept wine shipments from licensed entities directly to consumers, subject to additional requirements and all applicable laws and regulations. Contact your FedEx account executive for complete details. Shipments of beer or spirits to consumers are prohibited.

Animals, ornamental marine life (including live fish) and animal carcasses

A. FedEx Express does not accept live-animal shipments as part of its regular-scheduled service and does not transport household pets such as dogs, cats, birds and hamsters. FedEx Express may accept certain shipments of live animals such as horses, livestock and zoo animals (to and from zoo locations only) on an exception basis if approved and coordinated by the FedEx Animal Desk (call 1.800.405.9052).

If approved by FedEx, we may accept non-venomous reptiles, amphibians, live/tropical fish and beneficial insects on an exception basis under the following conditions:

1. Shipments must be from a business to a business (from a breeder to a pet store, for example).
2. The shipper must have its packaging tested and pre-approved by FedEx Packaging Design and Development for the type of animal being shipped. Call 1.800.633.7019 for assistance. It is the responsibility of the shipper to adequately package shipments for all temperature extremes and handling conditions.

B. FedEx Express does not accept animal carcass shipments as part of its regular-scheduled service. FedEx Express may accept certain shipments of animal heads and other parts for taxidermy if properly packaged.

If approved by FedEx, we may accept animal carcasses, organs and other parts on an exception basis under the following conditions:

1. Shipments must be approved by the FedEx Animal Desk (call 1.800.405.9052).
2. The shipper must have its packaging tested and pre-approved by FedEx Packaging Design and Development for the type of animal carcass, organ or part being shipped. Call 1.800.633.7019 for assistance. It is the responsibility of the shipper to adequately package shipments for all temperature extremes and handling conditions.

Exception: If the animal carcass, organ or part meets the definition of an infectious substance (UN 3373, Biological Substance Category B; UN 2814, Infectious Substances Affecting Humans; or UN 2900, Infectious Substances Affecting Animals) as defined by the International Air Transportation Association (IATA) Dangerous Goods Regulations, then although approval from the FedEx Animal Desk is required, approval from FedEx Packaging Design and Development is not required. Instead, the shipment must be offered per the current IATA Dangerous Goods Regulations, available at iata.org. Refer to the Dangerous Goods section of these terms and conditions or call 1.800.463.3339 and say "dangerous goods" to connect to our Dangerous Goods/Hazardous Materials Hotline for more information (outside the U.S. call 1.901.375.6806).

Contact your FedEx account executive for details and additional requirements.

Billing

A. "Bill Sender" means charges will be billed to the sender. The sender's FedEx account number must appear on the airbill, and the account must be in good credit standing. The sender may request an initial rebilling to another party, but all subsequent rebills will be only to the sender. (See section H, Billing and Special Handling Fees.)

B. "Bill Recipient" means charges will be billed to the recipient. (This is not C.O.D. service.) The recipient's FedEx account number must be provided on the airbill at the time of shipment, or by the recipient at the time of delivery, and must be in good credit standing. If an account number in good credit standing is not provided, the recipient must pay for the shipment at the time of delivery.

C. "Bill Third Party" means charges will be billed to someone other than the sender or recipient. Charges for shipments within the U.S. may be billed only to a third party in the U.S. In order to choose this billing option, the FedEx account number of the third party must appear on the airbill at the time it is tendered and the account must be in good credit standing.

D. We reserve the right to verify the method of payment for any shipment and to refuse any shipment for which the method of payment cannot be verified.

E. FedEx may consider payment type in determining pricing and discounts, and reserves the right to adjust discounts based on payment type.

F. For packages tendered for transportation with a FedEx Express Prepaid Stamp, FedEx reserves the right to bill the customer for packages that are overweight or require special handling. FedEx Express Prepaid Stamps are nonrefundable and nontransferable.

G. NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE SENDER IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR AND AGREES TO PAY ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES, IF THE RECIPIENT OR THIRD PARTY FAILS OR REFUSES TO PAY. For FedEx returns shipments, please see Return Options.

H. Billing and Special Handling Fees:

1. A special handling fee will be charged when no account number appears on the airbill or when an incomplete, inaccurate or invalid account number appears on the airbill in "Bill Sender," "Bill Recipient" or "Bill Third Party" transactions. If a "Bill Sender," "Bill Recipient" or "Bill Third Party" package is received without a FedEx account number, we will attempt to determine the correct account from our records and bill the account for all charges and fees, plus the special handling fee. Any applicable discount will apply. If, however, we cannot determine the correct account, the transportation charges plus the special handling fee will be billed directly to the sender, and no discount will be allowed. See Rates in the FedEx Service Guide for details.
2. Payer Rebilling. A special handling fee will be charged to the sender for each request for a change to billing instructions for a package. We will accept requests for change to billing instructions up to 90 days from the invoice date.
   Requests for rebilling of transportation charges must be received via one of the approved channels:
   a. Submit your request through the Non-Pay option with Electronic Data Interchange (EDI) if you are a registered user; or
   b. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or
   c. Submit your request via fedex.com/us/customersupport/email/express_ground.html (select Billing/Invoicing as the category). Your request for a rebill of transportation charges must include the current invoice number, the FedEx tracking number, amount and the new FedEx account number that you want to rebill; or
   d. Submit the request via our automated interactive voice response system at 1.800.463.3339 (say "billing"). Your request for a rebill of transportation charges must include your FedEx account number, if any, the current invoice number, the FedEx tracking number and the new FedEx account number that you want to rebill.
3. A $20 special handling fee will be charged to you for any check or electronic funds transfer that is dishonored for any reason.

I. Electronically captured data will be used for billing purposes in the event a billing copy of the airbill is not available at the time of billing.

J. Your payment must be accompanied by the remittance data that supports the payment. Remittance data must include the FedEx invoice number and the associated amount(s) being paid on the FedEx invoice.

1. FedEx reserves the right to apply payments to the oldest invoices in instances in which preferred remittance methods are not used and/or remittance details are not provided with payment, or when there are outstanding on-account funds due to overpayments.

K. Payment at the airbill level or tracking-number level must be transmitted to FedEx via electronic data interchange (EDI) — see the EDI section below. Airbill or tracking number must be provided with corresponding invoice number.

Any customer not using EDI or FedEx Billing Online should mail payment and remittance to the address below corresponding to the billing address state:

(By U.S. Postal Service)

For billing addresses in CT, DC, DE, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, PR, RI, SC, VA, VT or WV, mail payment and remittance detail to:

FedEx
P.O. Box 371461
Pittsburgh, PA 15250-7461

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(Billing, cont.)

For billing addresses in AK, CO, IA, ID, IL, IN, KS, MN, MO, MT, ND, NE, NM, SD, WA, WI or WY, mail payment and remittance detail to:

FedEx
P.O. Box 94515
Palatine, IL 60094-4515

For billing addresses in AL, AR, FL, GA, LA, MS, OK, TN or TX, mail payment and remittance detail to:

FedEx
P.O. Box 660481
Dallas, TX 75266-0481

For billing addresses in AZ, CA, HI, NV, OR or UT, mail payment and remittance detail to:

FedEx
P.O. Box 7221
Pasadena, CA 91109-7321

(By FedEx services)

FedEx Lockbox 360353
Room 154-0455
500 Ross Street
Pittsburgh, PA 15262

L. If you receive invoices via EDI, your payment must be accompanied by electronic remittance data that includes the associated:

- Bill-to account number(s).
- Invoice number(s).
- Tracking number(s).
- Amount(s) being paid.

For more information about EDI remittance, refer to the FedEx EDI Invoicing and Remittance Overview guide at fedex.com/en-us/billing-online.html#electronic-data-interchange. Some invoice adjustment requests may also be transmitted electronically.

Payment for EDI invoices must be submitted electronically via electronic funds transfer (EFT) or by sending a check payment to one of the following:

(By FedEx services)

FedEx ERS
Attn: Box 371741
500 Ross Street
Room 154-0455
Pittsburgh, PA 15250-7741
Phone: 412.234.5494

(By U.S. Postal Service)

FedEx ERS
P.O. Box 371741
Pittsburgh, PA 15250-7741

M. If you are interested in or have questions regarding any of our invoicing or payment methods, contact your FedEx account executive or call Revenue Services at 1.800.463.3339 (say "billing"), or access our internet application Manage My Account at **fedex.com**.

N. Invoice Adjustments/Overcharges:

1. We reserve the right to audit shipments to verify service selection, shipment weight and dimensions. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the service selected, weight entered or dimensions entered are incorrect or change during transit, we may make appropriate adjustments to the shipment charges at any time.
2. Default Billing. Senders are solely responsible for (i) accurately completing all sections of the airbill, (ii) accurately entering shipment information into any electronic shipping device and (iii) providing original shipping labels with a unique tracking number for each package in a shipment. If you fail to provide or correctly enter this information and documentation, you will be billed and agree to pay based on our estimate of the number of packages transported and either the dimensional weight at the time of billing or a standard default weight-per-package estimate, both of which will be determined by us at our sole discretion. If no service is marked, we will send your shipment via FedEx Priority Overnight or FedEx 1Day Freight, whichever is applicable.
3. Our money-back guarantee policy governs and is the exclusive remedy for requests for refunds or credits related to service failures. (See the Money-Back Guarantee Policy section for applicable notice provisions and other conditions.) If the money-back guarantee is suspended or revoked, there is no remedy.
4. Requests for invoice adjustments due to an overcharge must be received within 60 days after the original invoice date (or ship date if prepaid by cash, check, money order or credit card).
5. FedEx is not obligated to refund any overcharge or pay any other obligation owed when your FedEx account is, or has been in the past, more than 60 days past due.
6. If your account is more than 60 days past due, FedEx may, at its sole discretion, apply any overcharge amounts or other overpayments it agrees are owed to you against the oldest invoices.
7. You may request an invoice adjustment for reasons not related to a service failure in the following ways:
   a. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request via fedex.com/us/customersupport/email/express_ground.html (select Billing/Invoicing as the category). All adjustment requests must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment; or
   d. Submit the request via our telephone invoice adjustment system at 1.800.463.3339 (say "billing"). If you choose to submit your request via the telephone invoice adjustment system, the request must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment; or
   e. Send your request to:

      FedEx
      Revenue Services
      3965 Airways Boulevard
      Module G
      Memphis, TN 38116

   A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request.
8. We will not be liable for any invoice adjustment unless you comply with the notice requirements described above. The filing of a lawsuit against us does not constitute compliance with these notice provisions.

For additional information or assistance regarding billing issues, contact Revenue Services at 1.800.463.3339 (say "billing"), 7 a.m. to 6 p.m. (CST), Monday through Friday.

O. Additional Taxes. If a federal value-added, consumption or similar tax is applicable to your shipment, we reserve the right to add that amount to your shipping charges without notice. We pay any applicable federal excise tax on the air transportation portion of our service.

P. The shipper and any other party who is liable for payment are responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.

Q. At our sole discretion, FedEx may transfer and assign ownership of, and any rights to collect, any and all charges due and payable to us.

R. FedEx will charge for the category of service selected by the shipper, notwithstanding any requests for a different delivery time or date, including but not limited to, requests made by the recipient using FedEx Delivery Manager.

Cartage agents

We provide pickup and delivery service to points within our primary service areas. Service outside our primary service areas may be provided through cartage agents. For more information, please call Customer Service at 1.800.463.3339 or Express Freight Customer Service at 1.800.332.0807.

A. Our delivery commitment time and money-back guarantee policy apply only to the portion of the transportation handled directly by us (see the Money-Back Guarantee Policy section). The delivery commitment time begins when the cartage agent tenders the shipment to us and ends when a shipment is available for pickup by you or a cartage agent. Our tender of a shipment to a cartage agent constitutes delivery of the shipment by us for all purposes. Except as stated below for FedEx Express Freight shipments, we are not responsible for service failures as a result of cartage agent pickups or deliveries.

B. For FedEx Express Freight shipments destined to extended service areas (H4, H5, H6) and when FedEx arranges delivery by a cartage agent, our delivery commitment time and

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(Cartage agents, cont.)

money-back guarantee policy apply to both the portion of the transportation handled directly by us and to the portion of the transportation handled by the cartage agent. (See the Money-Back Guarantee Policy section.) For FedEx Express Freight shipments originating in extended service areas (H4, H5, H6, H7) the delivery commitment time begins when the cartage agent tenders the shipment to FedEx.

C. For FedEx Express Freight shipments destined to H7 extended service areas, our delivery commitment time and money-back guarantee policy apply only to the portion of the transportation handled directly by us. The delivery commitment time ends when a shipment is available at the FedEx location for pickup by you or a cartage agent. We are not responsible for service failures as a result of cartage agent pickups from, or deliveries to, H7 extended service areas.

D. If you elect to make arrangements for pickup or delivery directly with a cartage agent, you are responsible for all charges and fees assessed by the cartage agent. The invoice you receive from us will reflect only our charges and fees.

E. A special handling fee applies; see Rates in the FedEx Service Guide.

F. Cartage agents are independent contractors. They are neither employees nor agents of FedEx Express, and we are not responsible for any of their acts or omissions.

Claims

A. We must receive notice of a claim due to failure to properly collect or deliver a C.O.D. payment within 21 calendar days after delivery of the shipment. We must receive notice of a claim due to damage (visible or concealed), delay (including spoilage claims) or shortage within 60 calendar days after delivery of the shipment. (See the Money-Back Guarantee Policy section for the time period to request a refund or credit of transportation charges due to a service failure.) We must receive notice of all other claims, including, but not limited to, claims for nondelivery or misdelivery, within nine months after the package was tendered to FedEx Express for shipment.

B. Notice of claims for which you are seeking more than US$100 must be in writing. All claims must be made within the time limits set forth previously.

C. Your notice of claim must include complete shipper and recipient information, as well as the FedEx tracking number, date of shipment, number of pieces, and shipment weight. Failure to provide us with notice in the manner and within the time limits set forth in paragraphs (A) through (B) will result in denial of your claim, and we will have no liability or obligation to pay your claim. The filing of a lawsuit does not constitute compliance with these notice provisions.

D. Written documentation supporting the amount of your claim must be delivered to us within nine months after the package was tendered to FedEx Express for shipment. Such documentation may include original purchase invoices, estimates or invoices for repair, expense statements, appraisals, final confirmation screen if online order with proof of payment, or other records. These documents must be verifiable to our satisfaction.

E. We are not obligated to act on any claim until all transportation charges have been paid. The claim amount may not be deducted from these charges or from any outstanding balance owed to us.

F. FedEx reserves the right to inspect a damaged shipment on the recipient's premises as well as the right to retrieve the damaged package for inspection at a FedEx facility. The terms and conditions applicable to the original shipment (including any declared value) will govern the disposition of all claims in connection with the shipment, including any claim relative to the retrieval, inspection or return of the package. When a package is picked up for inspection, a receipt for the damaged package will be provided if requested by the recipient. All of the original shipping cartons, packing and contents must be made available for our inspection and retained until the claim is concluded. FedEx reserves the right to request a self-inspection requiring proof of damage in the form of photographs of the carton, inner packaging and damaged contents. If requested, this documentation must be delivered to us within nine months after the package was tendered to FedEx Express for shipment.

G. Except in the case of concealed damage, receipt of the shipment by the recipient without written notice of damage on the airbill is *prima facie* evidence that the shipment was delivered in good condition.

H. We do not accept claims from customers whose packages were tendered to FedEx through a package consolidator. (See the Package Consolidators [Including FedEx Authorized ShipCenters] section.)

I. Shipment-status information is not intended or permitted to be used as the basis to file a claim.

J. Only one claim can be filed in connection with a shipment. Acceptance of payment of a claim shall extinguish any right to recover in connection with that shipment.

K. In the event that a sender requests FedEx to bill the recipient or a third party for a shipment, and the payer agreed to waive or otherwise limit its right to submit claims, the payer's waiver or other limitation will be imputed to the sender.

L. When we resolve a claim by paying full value for a shipment, we reserve the right to pick up the package for salvage, and all rights, title to, and interest in the package shall vest with us.

M. You can file a claim in the following ways:

1. Submit claims online at fedex.com/us/claimsonline.
2. Send written claims, including the completed claim form and supporting documentation, via the U.S. Postal Service to:
   FedEx Cargo Claims Department
   P.O. Box 26628
   Salt Lake City, UT 84126
3. Call customer service at 1.800.463.3339 (say "claims") to obtain a case number for your claim, then complete a print copy of the claim form. You may have to submit supporting documentation using FedEx Claims Online or the mailing address listed above.

N. FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF YOUR CLAIM.

Collect on delivery (C.O.D.) service

A. We offer a collect-on-delivery service consisting of transportation of packages, collection of a payment instrument issued by or on behalf of the recipient and delivery of a payment instrument to the shipper. The shipper is responsible for specifying on the C.O.D. airbill, or in the appropriate field of the FedEx electronic shipping system or third-party electronic shipping system, the amount (the C.O.D. amount) and the form of payment to be collected. We do not offer a cash-on-delivery service.

B. If the shipper marks SECURED PAYMENT on the C.O.D. airbill, we will collect a cashier's check, official check or money order. If the shipper marks UNSECURED PAYMENT, we will collect a personal check, certified check, cashier's check, official check, money order or company check. CASH, TRAVELER'S CHECKS, "COM" CHECKS, CREDIT CARDS AND COUNTER CHECKS WILL NOT BE ACCEPTED IN PAYMENT OF ANY C.O.D. AMOUNT. If no payment type is selected, an unsecured payment type will be collected at the time of delivery.

C. Performance of the C.O.D. service does not make us the agent of the shipper for any purpose whatsoever, including, but not limited to, completion of the sale of the goods by the shipper to the recipient. If the recipient cannot be located or fails or refuses to pay the C.O.D. amount via the requested instrument, the shipment will be returned to the shipper, and no refund or credit of either the transportation charges or the C.O.D. charge will be given.

D. Checks (including cashier's, official, certified, business and personal checks) and money orders for the C.O.D. amount will be collected at the shipper's sole risk, including, but not limited to, all risk of nonpayment, fraud and forgery. FedEx has no liability with respect to any such instrument.

E. The maximum C.O.D. amount is US$50,000 per shipment. THE C.O.D. AMOUNT IS NOT THE SAME AS, AND SHOULD NOT BE CONFUSED WITH, DECLARED VALUE. (See the Declared Value and Limits of Liability section.)

F. The original transportation of packages, collection of the payment instrument and delivery of the payment instrument are considered a single shipment. The terms and conditions in the Declared Value and Limits of Liability section are applicable to all C.O.D. shipments. If no value is declared, our maximum liability will be the lesser of the C.O.D. amount or US$100. With respect to the C.O.D. shipment sent by a FedEx Express Freight service, if no value is declared, our maximum liability is the greater of US$100 or US$1 per pound.

G. Our liability for loss, damage, delay, misdelivery, misinformation, nondelivery, failure to collect the C.O.D. amount, failure to collect the specified form of payment, collection of an instrument in the wrong amount, or failure or delay in delivering the payment instrument is limited to the declared value, subject in every event to the maximum declared-value limits and other limitations referenced above and in the Declared Value and Limits of Liability section.

H. If the shipper sends more than one package on a single C.O.D. airbill, the total declared value for all of the packages must be written in the appropriate airbill section. Our maximum liability will be limited to the total value declared subject in every event to the maximum declared-value limits and other limitations referenced above and in the Declared Value and Limits of Liability section.

I. The payment instrument will be forwarded to the shipper via FedEx Standard Overnight where available, and otherwise via FedEx 2Day, and will be directed to the shipper's address for the account number on which the C.O.D. shipment was shipped.

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U.S. shipments

(Collect on delivery [C.O.D.] service, cont.)

Return C.O.D. service from Hawaii may be delayed one day due to transit time.

J. Our money-back guarantee policy applies to transportation charges as well as to the additional charge for C.O.D. service and is the exclusive remedy for refund or credit of these charges in the event of a service failure. See the Money-Back Guarantee Policy section for complete conditions and limitations. When the money-back guarantee is suspended or revoked, there is no remedy.

K. If 20% or more of a sender's C.O.D. shipments are refused, or a sender requests changes to the C.O.D. amount for 10% or more of its C.O.D. shipments, FedEx has the option to revoke any discounts applicable to the sender's account without notice (including discounts for non-C.O.D. shipments) and to impose a special handling fee of US$30 per shipment.

L. C.O.D. transportation charges must be charged to the sender's FedEx account number.

M. C.O.D. is not available for shipments rated with FedEx One Rate pricing.

Credit terms

A. We do not provide individual consumer credit privileges.

B. As a condition of extending credit privileges, FedEx reserves the right to require business customers to provide current financial information, agree to bank draft arrangements for payment on account, provide a security deposit or provide a bank letter of credit.

C. When credit privileges are extended, FedEx reserves the right to establish and enforce a credit limit on your account. At our sole discretion, we may review and amend a credit limit on your account.

D. The invoice date begins the credit term cycle, and payment is due within 15 days from the invoice date. A late payment fee will be assessed if your payment is not received by FedEx by the invoice due date. The late payment fee will equal 6% of the total past-due balance of any invoice that is past due. Failure to keep your FedEx account current will result in your account being placed on cash-only status. This status may impair your ability to use our services, delay your shipments, and may result in the loss of any applicable discounts.

E. IF THE ACCOUNT NUMBER TO BE BILLED IS NOT IN GOOD CREDIT STANDING, THE PACKAGE MAY BE HELD OR STOPPED IN TRANSIT UNTIL YOU MAKE ALTERNATIVE PAYMENT ARRANGEMENTS. THE MONEY-BACK GUARANTEE POLICY WILL NOT APPLY IN SUCH CIRCUMSTANCES.

F. The shipper, and any other party who is liable for payment, is responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.

G. Credit privileges will not be restored until you have paid all past-due balances in full and all costs, including but not limited to late fees and expenses incurred by FedEx in collecting or attempting to collect such balances. FedEx may require you to secure the account with a form of payment as a prerequisite to credit restoration. FedEx may decline to restore credit privileges even if all costs, all fees and expenses are paid.

H. Customers requesting removal from cash-only status must contact the Recovery Collections department at 1.800.506.7580.

I. At our sole discretion, we may apply payments made on your account to any unpaid invoice issued on your account.

J. Requests for research or refunds of payment must be received within 60 days from the date of payment.

Dangerous goods

A. All packages containing dangerous goods must comply with the International Civil Aviation Organization (ICAO) Technical Instructions for the Safe Transport of Dangerous Goods by Air, the International Air Transport Association (IATA) Dangerous Goods Regulations and, where applicable, Title 49 of the Code of Federal Regulations. Shippers of dangerous goods, whether prepared under ICAO/IATA or 49CFR, must comply with all FedEx Express variations listed in the current edition of the IATA Dangerous Goods Regulations. The shipper is responsible for complying with all packing requirements and appropriate marking and labeling of the package, documentation, as well as compliance with applicable local, state, and federal laws, regulations, ordinances and rules. The shipper is also responsible for ensuring the recipient complies with all applicable local, state and federal laws, regulations, ordinances and rules for applicable hazard classes.

B. Shippers must comply with all applicable local, state and federal laws governing packing, marking and labeling of shipments of blood and blood products, human and animal specimens, and pathogens or infectious materials.

C. FedEx packaging may not be used to ship dangerous goods (including dry ice), with the following exceptions:

1. Permitted IATA Section II lithium batteries, which may be shipped in FedEx boxes and tubes; and
2. Biological Substance, Category B (UN 3373) shipments may be shipped in the following FedEx packaging:
   a. FedEx UN 3373 Pak overwrap (all inner packaging must meet UN 3373 regulatory requirements; see the Packaging UN 3373 Shipments guide at fedex.com/packaging).
   b. FedEx Medium Clinical Box or FedEx Large Clinical Box (with required inner packaging and markings on the box, and use as allowed by regulatory requirements), or the following FedEx Temp-Assure cold shipping boxes: Small Cold Box Standard Duration, Medium Cold Box Standard Duration, Medium Cold Box Extended Duration, Large Cold Box Standard Duration and Large Cold Box Extended Duration.

   Blood, urine and other specimens not containing infectious substances can be shipped in the FedEx Clinical Pak overwrap with required inner packaging and markings, and use as allowed by the regulatory requirements (see the Clinical Packaging Guide at fedex.com/packaging).

   The shipper assumes sole responsibility for compliance with all applicable governmental regulations. For more information on FedEx guidelines, go to fedex.com/packaging and read our brochures on packaging clinical samples and Biological Substance, Category B (UN 3373) specimens.

D. Shipments containing dangerous goods are not eligible for FedEx Express return options, except dry ice, which may be shipped using the FedEx Print Return Label and the FedEx Email Return Label. FedEx Express dangerous goods surcharges are not assessed on certain types of dangerous goods, and these may be shipped via FedEx Stamps. See the Dangerous Goods section at fedex.com for a list of dangerous goods that are not assessed a surcharge.

E. FedEx Express does not accept dangerous goods shipments prepared exclusively for ground shipment.

F. FedEx is not required to add dry ice to packages in its system, nor to provide re-icing services.

G. Lithium batteries (UN 3090) that are Primary Non-Rechargeable require pre-approval to ship. This applies to IATA Section IA and Section IB lithium batteries.
For details, go to fedex.com and enter keyword "lithium batteries." FedEx Express does not accept UN 3090 and UN 3480 lithium batteries tendered as IATA Section II shipments; they must be tendered as fully regulated IATA Section IA or IB. In addition, FedEx Express does not accept waste batteries or batteries being shipped for recycling or disposal, including damaged or defective batteries (see IATA variation FX-04).

H. FedEx may require shippers to hire a trained pack-and-ship vendor to resolve a problem with an undeliverable dangerous goods shipment. If the recipient refuses a package containing dangerous goods, or the package leaks or is damaged, it will be returned to the shipper, if possible. If the shipper refuses to accept the returned shipment, or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and agrees to reimburse and otherwise indemnify FedEx for all costs, fees and expenses it incurs in connection with the cleanup and disposal of the package. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's failure to comply with FedEx Dangerous Goods shipping requirements.

I. We have the right to refuse any package with an odor or any package that is wet or leaking. If a dangerous goods shipment damages or contaminates any property, the shipper is solely responsible for and will reimburse and indemnify FedEx for any and all costs, fees, and expenses it incurs in connection with the cleanup of such damage or contamination.

J. Not all FedEx locations accept dangerous goods, and we reserve the right to refuse dangerous goods at any location where they cannot be accepted in accordance with applicable law. Dangerous goods shipments, including dry ice, are not allowed at FedEx Drop Box locations, FedEx Office Print and Ship Center locations, FedEx Authorized ShipCenter locations, FedEx OnSite locations, or FedEx ShipSite locations, except as noted below:

1. Biological Substance, Category B (UN 3373) shipments can be placed in FedEx Drop Boxes in the U.S. and Puerto Rico and dropped off at participating Walgreens locations. If FedEx Drop Boxes are not available at FedEx Office Print and Ship Center locations, UN 3373 shipments can be handed over the counter for acceptance. Contact your local FedEx Office Print and Ship Center location for service questions.

FedEx Express Terms and Conditions

U.S. shipments

(Dangerous goods, cont.)

2. FedEx Express shipments containing permitted IATA Section II lithium batteries are allowed at FedEx Office Print and Ship Center locations and may be placed in FedEx Drop Boxes.

K. The shipper must provide all required information and complete all boxes pertaining to dangerous goods on the FedEx airbill. Shippers utilizing electronic systems to ship dangerous goods must select, as appropriate to the electronic system, the special services, handling or flag to indicate that their shipment contains dangerous goods.

L. *Note:* We are required by law to report improperly declared or undeclared shipments of dangerous goods to the U.S. Department of Transportation (DOT). The shipper may be subject to fines and penalties under applicable law. The DOT/Federal Aviation Administration (FAA) requires every shipper to have job-specific dangerous goods training prior to tendering a dangerous goods shipment to FedEx or another air carrier. When individuals tender a shipment containing dangerous goods it must be properly classified, packaged, marked, labeled and identified as dangerous goods, and include the correct dangerous goods documentation.

M. Dangerous goods may not be rerouted to an address other than the original intended-recipient's address provided by the shipper, unless dry ice is the only type of dangerous goods contained in the shipment. (*Note:* All dangerous goods shipments may be made available as hold for pickup at permissible locations or be returned to the sender.)

N. We are required to maintain proper segregation of incompatible dangerous goods on all vehicles and aircraft. This necessity may cause the shipment to move on the next available truck route or flight on which proper segregation can be maintained.

O. Accessible dangerous goods can be shipped via FedEx First Overnight Freight and FedEx 1Day Freight to and from primary service areas only. Inaccessible dangerous goods can be shipped via FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight to and from primary and extended service areas.

P. For more information, see Shipping Dangerous Goods via FedEx Express at fedex.com/dangerousgoods. If you have questions regarding shipments of dangerous goods, you may call 1.800.463.3339 and say "dangerous goods" to connect to our Dangerous Goods/Hazardous Materials Hotline for assistance (outside the U.S. call 1.901.375.6806).

Data privacy

FedEx will comply with all applicable data privacy laws, regulations and rules in relation to the processing of personal data. FedEx may, at its sole discretion, process personal data for the performance of the services and for those business purposes set forth in the FedEx Privacy Notice at fedex.com. FedEx does not sell any personal information to another business or third party.

In relation to any personal data provided by you concerning yourself, your employees or agents, a recipient, or any third party in connection with a shipment or otherwise, you represent that you have complied with applicable data privacy laws, including obtaining the necessary legal basis for the provision of such data to FedEx and the processing by FedEx of this data as described in the FedEx Service Guide and providing the relevant individual with all information in connection with the collection, transfer and processing of such data including the information contained in the FedEx Privacy Notice at fedex.com. FedEx will not be liable for costs, claims, damages and expenses suffered or incurred by FedEx in connection with the shipper's failure to comply with the Data Privacy section in these terms and conditions. You agree to indemnify FedEx in respect of all costs, claims, damages and expenses suffered or incurred by FedEx in connection with your failure to comply with this section.

Declared value and limits of liability (not insurance coverage)

A. The declared value of any package represents our maximum liability in connection with a shipment of that package, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information relating to the shipment. It is the shipper's responsibility to prove actual damages. Exposure to and risk of any loss in excess of the declared value is assumed by the shipper. You may transfer this risk to an insurance carrier of your choice through the purchase of an insurance policy. Contact an insurance agent or broker if you desire insurance coverage. WE DO NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.

B. With respect to U.S. express package services, unless a higher value is declared and paid for, our liability for each package is limited to US$100. For each package exceeding US$100 in declared value, an additional amount will be charged for each US$100 in value or fraction thereof. See Rates in the FedEx Service Guide for details.

C. With respect to FedEx Express Freight services, unless a higher value is declared and paid for, our liability for each freight handling unit is limited to US$100 or US$1 per pound, whichever is greater. When the declared value exceeds the greater of US$100 or US$1 per pound per shipment, an additional amount will be charged for each US$100 (or fraction thereof) of additional declared value. See Rates in the FedEx Service Guide for details.

D. Except as limited below, the maximum declared value per package in any FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day or FedEx Express Saver shipment is US$50,000. The maximum declared value per shipment for FedEx SameDay is US$2,000.

E. Except as limited below, the maximum declared value per each freight handling unit in any FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight or FedEx 3Day Freight shipment is US$50,000.

F. Shipments (packages or freight) containing all or part of the following items are limited to a maximum declared value of US$1,000:

1. Artwork, including any work created or developed by the application of skill, taste or creative talent for sale, display or collection. This includes, but is not limited to, items (and their parts) such as paintings, drawings, vases, tapestries, limited-edition prints, fine art, statuary, sculpture and collector's items.
2. Film, photographic images (including photographic negatives), photographic chromes and photographic slides.
3. Any commodity that by its inherent nature is particularly susceptible to damage or the market value of which is particularly variable or difficult to ascertain.
4. Antiques, or any commodity that exhibits the style or fashion of a past era and whose history, age or rarity contributes to its value. These items include, but are not limited to, furniture, tableware and glassware.
5. Glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass, and any other commodity with similarly fragile qualities.
6. Plasma screens.
7. Jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semiprecious), industrial diamonds, and jewelry made of precious metal.
8. Furs, including, but not limited to, fur clothing, fur-trimmed clothing and fur pelts.
9. Precious metals, including, but not limited to, gold and silver bullion or dust, precipitates, or platinum (except as an integral part of electronic machinery).
10. Stocks, bonds, cash letters or cash equivalents, including, but not limited to, food stamps, postage stamps (not collectible), traveler's checks, lottery tickets, money orders, gift cards and gift certificates, prepaid calling cards (excluding those that require a code for activation), bond coupons, and bearer bonds.
11. Collector's items such as coins, stamps, sports cards, souvenirs and memorabilia.
12. Guitars and other musical instruments that are more than 20 years old, and customized or personalized musical instruments.
13. Scale models (including, but not limited to, architectural models and dollhouses) and prototypes.

G. The maximum declared value for the contents of any FedEx Envelope or FedEx Pak is US$500. Goods with a value (actual or declared) exceeding US$500 should *not* be shipped in a FedEx Envelope or FedEx Pak. (This limitation does not apply to items shipped in the FedEx Clinical Pak or FedEx UN 3373 Pak.)

H. When the shipper sends more than one package on an airbill, the total declared value for all the packages moving on the airbill must be written in the appropriate section of the airbill. Our liability will be limited to the total declared value (not to exceed the per-package limit of US$500 or US$50,000 or the per-shipment limit of US$2,000, as described in this section). The declared value for each package will be determined by dividing the total declared value by the number of packages on the airbill unless you provide verifiable evidence supporting a different allocation.

I. If a multiple-piece shipment is tendered to FedEx skidded, stackable, forkliftable, banded and/or shrinkwrapped as a single freight handling unit, the maximum declared value for that single freight handling unit is US$50,000 and not US$50,000 per package contained within that multiple-piece shipment.

J. The maximum declared value we offer for shipments tendered to FedEx using FedEx Stamps purchased from anyone other than FedEx is US$100.

K. The maximum declared value for FedEx Print Return Label and FedEx Email Return Label shipments is US$1,000 for FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M. and FedEx 2Day, and US$50,000 for FedEx 2Day

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U.S. shipments

(Declared value and limits of liability [not insurance coverage], cont.)

Freight and FedEx 3Day Freight. The maximum declared value for FedEx ExpressTag shipments is US$50,000. We are not liable for any damage to a shipment or any claim arising out of the use of a return option unless the shipment was lost during delivery or there was visible damage noted by the FedEx courier at the time of delivery. We are not liable for any concealed damage to items returned using FedEx Print Return Label, FedEx Email Return Label, FedEx ExpressTag or FedEx Stamps. Receipt of the shipment by the recipient without notice of damage on delivery is *prima facie* evidence that the shipment was delivered in good condition. Our liability for any loss or damage will not exceed the actual amount of the damage or the declared-value amount, whichever is lower. All other terms and conditions related to FedEx Express claims regulations apply for shipments sent via a FedEx return option.

L. ANY EFFORT TO DECLARE A VALUE IN EXCESS OF THE MAXIMUMS ALLOWED IN THE FEDEX SERVICE GUIDE IS NULL AND VOID. OUR ACCEPTANCE FOR CARRIAGE OF ANY SHIPMENT BEARING A DECLARED VALUE IN EXCESS OF THE ALLOWED MAXIMUMS DOES NOT CONSTITUTE A WAIVER OF ANY PROVISION OF THE FEDEX SERVICE GUIDE AS TO SUCH SHIPMENT.

M. REGARDLESS OF THE DECLARED VALUE OF A PACKAGE, OUR LIABILITY FOR LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION, ANY FAILURE TO PROVIDE INFORMATION, OR MISDELIVERY OF INFORMATION, WILL NOT EXCEED A SHIPMENT'S REPAIR COST, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

N. The shipper is responsible for accurately completing the airbill or other shipping documents, including completion of the declared-value section. We cannot honor requests to change the declared-value information on the airbill.

O. See the Liabilities Not Assumed section for other limitations and exclusions on our liability.

P. Additional restrictions may apply to a shipment if sent pursuant to an airline interline agreement.

Q. In the event that FedEx Office procures, accepts tender of, performs, or otherwise undertakes the transportation, delivery or release of a package by FedEx Express, whether directly or indirectly, FedEx Office shall have the benefit of every right, defense, limitation and liberty of whatsoever nature contained in these terms and conditions or otherwise available to FedEx Express as if such provision were expressly for its benefit.

Delivery Signature Options

FedEx offers Delivery Signature Options for shippers. Not available for all shipments or to all destinations.

A. Indirect Signature Required. FedEx will obtain a signature in one of three ways:
1. From someone at the delivery address; or
2. From a neighbor, building manager or other person at a neighboring address; or
3. The recipient can sign a FedEx door tag or utilize FedEx Delivery Manager to authorize release of the package without anyone present.

If delivery cannot be completed in these ways, FedEx may reattempt delivery.

B. Direct Signature Required. FedEx will obtain a signature from someone at the delivery address. If no one is at the address, FedEx may reattempt delivery.

C. Adult Signature Required. FedEx will obtain a signature from someone at least 21 years old (government-issued photo identification required) at the delivery address. If there is no eligible recipient at the delivery address, FedEx may reattempt delivery.

D. Shipments to residential addresses may be released without obtaining a signature. If you require a signature for a residential shipment, select one of the Delivery Signature Options.

E. Indirect Signature Required is not available for shipments to nonresidential addresses.

F. Choosing a delivery signature option overrides a signature release. (See the Signature Release section.)

G. FedEx will assess the delivery signature charge if the shipper requests the Delivery Signature Option, even if a signature is not obtained, the option requested is not available or FedEx is unable to provide a copy of the signature obtained at delivery.

H. Also see the Liabilities Not Assumed, Pickup and Delivery, and Routing and Rerouting sections.

Dimensional weight (volumetric weight)

Transportation charges may be assessed based on dimensional weight, which is a volumetric standard. Dimensional-weight pricing is applicable on a per-package or per-shipment basis to all shipments in customer packaging. FedEx packaging may also be subject to dimensional-weight pricing. If the dimensional weight exceeds the actual weight, charges based on the dimensional weight will be assessed. Customers who fail to apply the dimensional-weight calculation to a package may be assessed dimensional-weight charges from FedEx. See the Dimensional Weight description in the Other Transportation-Related Fees and Shipping Informationn section of the FedEx Service Guide for additional details.

Extra-large packages

Pieces weighing less than 151 lbs. that exceed 165 inches in length and girth combined ("extra-large" packages) may be accepted as FedEx Express Freight U.S. shipments. These pieces do not have to be palletized (skidded), stackable or forkliftable. Dimensional-weight pricing is applicable on a per-freight-handling-unit basis for extra-large packages. The chargeable weight is the greater of the actual weight or dimensional weight for extra-large packages and is applied on a per-freight-handling-unit basis. Each freight handling unit is also subject to a minimum billable weight of 151 lbs. regardless of its actual weight.

The length and girth of a package is length plus (2 times the height) plus (2 times the width). If the dimension includes a fraction, a fraction of one-half or greater will be rounded up to the next whole number; less than one-half will be rounded down to the next whole number.

Firearms

A. FedEx Express will transport and deliver firearms, antique firearms and replica firearms, all as defined by the United States Gun Control Act of 1968, as well as muzzleloaders and black powder firearms (collectively "firearms"), between areas served in the U.S., but only between:
1. Licensed importers; licensed manufacturers; licensed dealers; licensed collectors; law enforcement agencies of the U.S. or any department or agency thereof; and law enforcement agencies of any state or any department, agency or political subdivisions thereof; or
2. Where not prohibited by local, state and federal law, from individuals to licensed importers, licensed manufacturers or licensed dealers (and return of same).

B. If your shipment contains firearms, select the Direct Signature Required or Adult Signature Required Delivery Signature Option, depending on the requirements of your shipment. See the Delivery Signature Options section for details. Firearms shipments are not eligible for signature release or indirect delivery.

C. Firearms must be shipped via FedEx Priority Overnight service. FedEx Express cannot ship or deliver firearms C.O.D. Firearms shipments cannot be placed in a FedEx Drop Box. Firearms shipments are not eligible to be held at Hold at Location facilities.

D. Upon presenting the package for shipment, the person tendering the shipment to FedEx Express is required to notify FedEx Express that the package contains a firearm. The outside of the package must not be marked, labeled or otherwise identify that the package contains a firearm.

E. The shipper and recipient must be of legal age as identified by applicable law.

F. The shipper and recipient are required to comply with all applicable government regulations and laws, including those pertaining to labeling. The Bureau of Alcohol, Tobacco, Firearms and Explosives can provide assistance.

G. FedEx Express will transport ammunition when packed and labeled in compliance with local, state and federal law, and the Dangerous Goods section of this Service Guide. Ammunition is an explosive and must be shipped separately as dangerous goods. You agree not to ship loaded firearms or firearms with ammunition in the same package.

Fuel and other surcharges

We reserve the right to assess fuel and other surcharges on shipments without notice. The duration and amount of any surcharge will be determined at our sole discretion. By tendering your shipment to FedEx, you agree to pay the surcharges, as determined by FedEx. The fuel surcharge rate, if applicable, is available on fedex.com.

Inspection of shipments and identification requirement

We may, at our sole discretion, open and inspect any shipment without notice. We may, at our sole discretion, require the shipper to provide their government-issued photo identification prior to tendering a package to FedEx.

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Liabilities not assumed

FEDEX EXPRESS WILL NOT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE DECLARED VALUE OF A SHIPMENT, WHETHER OR NOT FEDEX EXPRESS KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED.

In no event shall FedEx Express, including, without limitation, agents, contractors, employees and affiliates, be liable for any special, incidental or consequential damages, including, without limitation, loss of profits or income, whether or not FedEx Express had knowledge that such damages might be incurred.

We will not be liable for, nor will any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or failure to provide information caused by or resulting in whole or in part from:

A. The act, default or omission of any person or entity, other than FedEx, including those of any local, state or federal government agencies.

B. The nature of the shipment, including any defect, characteristic or inherent vice of the shipment.

C. Your violation of any of the terms and conditions contained in the FedEx Express Terms and Conditions, as amended or supplemented, or on an airbill, including, but not limited to, the improper or insufficient packing, securing, marking and addressing of shipments, or use of an account number not in good credit standing, or failure to give notices in the manner and time prescribed.

D. Perils of the air, public enemies, criminal acts of any person(s) or entities, including, but not limited to, acts of terrorism, public authorities acting with actual or apparent authority, authority of law, local disputes, civil commotion, hazards incident to a state of war, local or national weather conditions, national or local disruptions in air or ground transportation networks (as determined solely by us), strikes or anticipated strikes (of any entity, including, but not limited to, other carriers, vendors or suppliers), labor disruptions or shortages caused by pandemic conditions or other public health event or circumstances, natural disasters (earthquakes, floods and hurricanes are examples of natural disasters), conditions that present a danger to our personnel, and disruption or failure of communication and information systems (including, but not limited to, our systems).

E. Our compliance or noncompliance with verbal or written delivery instructions from the sender, recipient or persons claiming to represent the shipper or recipient, including requests made by the recipient for delivery options using FedEx Delivery Manager.

F. Our compliance or noncompliance with any request to intercept a shipment in transit, or to prevent delivery.

G. Damage or loss of articles packaged and sealed by the sender or by person(s) acting at the sender's direction, provided the seal is unbroken at the time of delivery, the package retains its basic integrity, and the recipient accepts the shipment without noting the damage on the delivery record.

H. Erasure of data from or the loss or irretrievability of data stored on magnetic tapes, files or other storage media, or erasure or damage of photographic images or soundtracks from exposed film.

I. The loss of any personal or financial information including, but not limited to, social security numbers, dates of birth, driver's license numbers, credit card numbers and financial account information.

J. Our inability to provide a copy of the delivery record or a copy of the signature obtained at delivery.

K. Our failure to honor package-orientation graphics (e.g., "up" arrows, "this end up" markings), "fragile" labels or other special directions concerning packages.

L. Your failure to ship goods in packaging approved by us prior to shipment where such prior approval is recommended or required.

M. The shipment of fluorescent tubes, neon lighting, neon signs, X-ray tubes, laser tubes, light bulbs, quartz crystal, quartz lamps, glass tubes such as those used for specimens, and glass containers such as those used in laboratory test environments.

N. Your use of an incomplete, inaccurate or invalid FedEx account number or your failure to provide a valid FedEx account number in good credit standing in the billing instructions on shipping documentation.

O. Our failure to notify you of any delay, loss or damage in connection with your shipment or any inaccuracy in such notice.

P. Performance of any services will not constitute FedEx as the shipper's or anyone's agent for any purpose.

Q. Damage to briefcases, luggage, garment bags, aluminum cases, plastic cases or other items when not enclosed in outer packaging, or other general shipping containers caused by adhesive labels, soiling or marking incidental to transportation.

R. The shipment of perishables, unless shipped in accordance with the Perishables section of these terms and conditions.

S. The shipper's failure to provide accurate delivery address information.

T. Shipments of any plants and plant materials, ostrich or emu eggs, or live fish.

U. The shipment of any alcoholic beverages or firearms if you fail to comply with the applicable terms and conditions.

V. Damage to computers, or any components thereof, or any electronic equipment when shipped in any packaging other than:

1. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
2. Packaging that is in accordance with the FedEx packaging guidelines available online at fedex.com/packaging.
3. FedEx laptop packaging, for shipments of laptop computers.
4. FedEx small electronic device packaging, for shipments of cell phones, handheld computers, MP3 players and similar items.
5. FedEx tablet packaging, for shipments of tablet computers.

W. Any shipment containing a prohibited item. (See the Prohibited Items section.)

X. Our provision of packaging, advice, assistance or guidance on the appropriate packaging of shipments unless such advice, assistance or guidance has been approved in writing by FedEx Packaging Design and Development and the writing expressly accepts liability in the event of a damaged shipment.

Y. Failing to meet our delivery commitment for any shipments with an incomplete or incorrect address. (See the Undeliverable Shipments section.)

Z. Failing to deliver or not attempting to deliver a package within the delivery commitment time, if the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed during the originally scheduled delivery time.

AA. The failure to properly designate a delivery address as a Residential Delivery or Commercial Delivery, including delivery addresses that were processed through any address verification function or program.

BB. Failing to obtain the signature option requested for shipments using FedEx Delivery Signature Options. (See the Delivery Signature Options section.)

CC. Any package where FedEx records do not reflect that the package was tendered to FedEx by the shipper.

DD. The shipper's failure to delete all shipments entered into a FedEx self-invoicing system, internet shipping device or any other electronic shipping method used to ship a package, when the shipment is not tendered to FedEx. If you fail to do so and seek a refund, credit or invoice adjustment, you must comply with the notice provisions in Invoice Adjustments/Overcharges in the Billing section. FedEx is not liable for any refund, credit or adjustment unless you comply with those notice provisions.

EE. Damages indicated by any shockwatch, tiltmeter or temperature instruments.

FF. Shipments released without obtaining a signature at residential addresses. (See the Delivery Signature Options and Signature Releases sections.)

GG. Shipments released without obtaining a signature at nonresidential addresses when release has been authorized by the shipper or recipient. (See the Delivery Signature Options section.)

HH. Loss or damage to alcohol shipments unless an approved packaging type is used or FedEx Packaging Design and Development has preapproved your packaging prior to shipment. See the Alcoholic Beverages section for further information.

II. Dangerous-goods shipments that the shipper did not properly declare, including proper documentation, markings, labels and packaging. FedEx Express will not pay a claim on undeclared or hidden dangerous goods and the FedEx Money-Back Guarantee does not apply.

JJ. FedEx will not be liable for the failure to provide any services or service options where our records do not reflect that the services or service options were selected by the shipper.

KK. Your use of FedEx customer automation systems or software versions that are no longer supported by FedEx, or your failure to update or upgrade FedEx customer automation hardware or software as provided or directed by FedEx from time to time.

Limitations on legal actions

Any right you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you file an action within one year from the date of delivery of the shipment or from the date on which the shipment should have been delivered.

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U.S. shipments

(Limitations on legal actions, cont.)

Any right that you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you first comply with all applicable notice periods and requirements in these terms and conditions including, but not limited to, the periods and requirements for providing notice under the Billing, Claims and Money-Back Guarantee Policy sections. You and we understand that timely and complete compliance with such notice periods and requirements is a contractual condition precedent to your right to any relief whatsoever, and you must plead compliance with those conditions precedent on the face of any complaint that you file against us. You and we agree that FedEx cannot be considered to have breached any obligation to you unless or until we wrongfully deny a claim submitted to us pursuant to the notice periods and requirements contained in these terms and conditions. Finally, you and we agree that you will comply with applicable notice periods and requirements even if you believe that such compliance will not result in relief from us or if you lack knowledge regarding whether such compliance will result in relief from us.

You agree that you will not sue us as a class plaintiff or class representative, join as a class member, or participate as an adverse party in any way in a class-action lawsuit against us. Nothing in this paragraph, however, limits your rights to bring a lawsuit as an individual plaintiff.

To the extent that any court finds that state rather than federal law applies to any provision of this contract, the controlling law is the substantive law of the state in which you tendered your shipment to us.

The performance of any services does not make us an agent of the shipper or any third party for any purpose.

Money-back guarantee policy

We offer a money-back guarantee for our services. This guarantee can be suspended, modified or revoked at our sole discretion without prior notice to you.

A. Money-Back Guarantee. At our option, we will, upon request, either refund or credit your transportation charges in the event of a service failure (which means delivery of your package 60 seconds or more after the published delivery commitment time for the selected service and destination, except as otherwise described in these terms and conditions). This money-back guarantee is your exclusive remedy in the event of a service failure for the recovery of all or any portion of the FedEx charges for a shipment. If the money-back guarantee is suspended, there is no remedy or recovery of charges for a service failure. There are no delivery commitments for shipments on which the money-back guarantee is suspended.

B. Limitations. The following limitations apply:

1. Credits for transportation charges will be applied to the payer's account only, and refunds will be made payable to the payer only.
2. At the sole discretion of FedEx, the money-back guarantee may not be honored when the request is made by, or the information utilized to determine the status of the package is determined by, a third party other than the payer of the charges.
3. Only one refund or credit is permitted per package. In the case of multiple-piece shipments, the money-back guarantee applies to each package in the shipment. If a service failure occurs for any package within the shipment, a refund or credit will be given only for the portion of the transportation charges applicable to that package.
4. The money-back guarantee for package services destined for areas outside our primary service areas applies only to the portion of the transportation provided directly by us. The money-back guarantee for FedEx Express Freight services destined for areas outside our primary service areas applies to the portion of the transportation provided directly by us and may also apply to the portion of the transportation provided by the cartage agent (see the Cartage Agent section for details).
5. Shipments scheduled for delivery on a holiday will be delivered the next business day. Observance of local holidays (e.g., Mardi Gras, St. Patrick's Day) may cause delivery delays. In both circumstances, the delivery commitment for application of the money-back guarantee policy will be extended for a period equal to the length of the holiday.
6. If a delivery later than the original delivery commitment time is requested by the shipper or recipient before the first delivery attempt is made, the delivery commitment time for application of the money-back guarantee policy will be adjusted to account for the requested delivery date and/or time.
7. If the shipper or recipient informed FedEx that the recipient location is closed on a certain day or at a certain time, the delivery commitment time for application of the money-back guarantee policy will be the next business day at the delivery commitment time for the service originally selected.

C. Exceptions. FedEx will not be obligated to refund or credit your transportation charges if:

1. We provide you with proof of timely delivery, consisting of the date and time of delivery and, if applicable, the name of the person who signed for the shipment, or service-exception information reflecting that the failure to deliver timely resulted from circumstances described under the Liabilities Not Assumed section.
2. The service failure resulted, in whole or in part, from any of the circumstances described under the Liabilities Not Assumed section.
3. The payer's FedEx account number was not in good credit standing, or payment instructions were invalid, and delivery was delayed until payment arrangements were secured.
4. The shipment was scheduled for delivery on the Wednesday immediately prior to Thanksgiving via any FedEx Express U.S. or FedEx Express Freight U.S. service, and was delivered within 90 minutes of the published delivery commitment time for the selected service and destination.
5. The shipment was scheduled for delivery during the seven calendar days before Christmas Day via any FedEx Express U.S. or FedEx Express Freight U.S. service, and was delivered by the end of the day on the published delivery commitment date for the selected service and destination.
6. The shipment was rerouted from the delivery address to a Hold at Location address.
7. The shipment was undeliverable or returned.
8. The shipment contained dangerous goods or dry ice.
9. The shipment was delayed due to an incorrect address or ZIP code or the unavailability or refusal of an appropriate or eligible person to accept delivery or sign for the package.
10. The shipment was delayed due to security or other regulatory delays, including permanent, regular, or daily security procedures at the recipient location.

D. Refund or Credit Requests. To qualify for a refund or credit due to a service failure, you must notify us of the service failure and request a refund or credit of your transportation charges in compliance with the conditions listed below. If you do not comply with these conditions, you are not entitled to receive a refund or credit and cannot recover compensation for a service failure in any lawsuit.

1. You may request a refund or credit of transportation charges due to a service failure in the following ways:
   a. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request via our telephone invoice adjustment system at 1.800.463.3339 (say "billing").
   d. For FedEx SameDay or FedEx SameDay Freight requests, submit your request via our telephone billing option at 1.800.399.5999.

   Note: Requests for a refund of FedEx Delivery Manager delivery-option fees must be made by the recipient online at fedex.com/billingadjustment. See FedEx Delivery Manager Terms in the fedex.com Terms of Use.
2. Your notification of a service failure must include your FedEx account number, if any; the FedEx tracking number; and the date of the shipment.
3. All requests for refund or credit of transportation charges must be received via one of the approved channels within 15 calendar days of the invoice date or within 15 calendar days from the ship date if you are paying by credit card or in advance by cash, check or money order.
4. A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request. A notification of the reason for an unpaid charge with your payment is not considered a request for an invoice adjustment or notice of a refund request if the reason relates to a service failure.

Overweight packages

If a package weighing more than 150 lbs. is incorrectly marked on the airbill or entered into any electronic shipping device as either FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day or FedEx Express Saver, then we may audit and correct the service to an available FedEx Express Freight service. Terms and conditions of the applicable FedEx Express Freight service will apply. If a package weighing more than 150 lbs. is inadvertently tendered for FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day or FedEx Express Saver, an additional charge of US$2 per pound will be assessed for each pound in excess of 150 lbs. If a package

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(Overweight packages, cont.)

weighing more than 150 lbs. is inadvertently tendered for FedEx Priority Overnight or FedEx 2Day to or from Puerto Rico, an additional charge of US$2.25 per pound will be assessed for each pound in excess of 150 lbs.

Package Consolidators (including FedEx Authorized ShipCenter locations, and FedEx ShipSite locations at Office Depot and OfficeMax)

Package Consolidators are responsible for complying with all applicable requirements in these terms and conditions.

If you tender packages to a Package Consolidator instead of to us directly, the following limitations apply:

A. Package Consolidators are not agents of FedEx, and we are not responsible for any errors or omissions made by them.

B. Package Consolidators may submit claims for refunds or credits for shipping charges under the money-back guarantee policy. Neither the person or entity tendering the package to the Package Consolidator nor the recipient is eligible for refunds or credits under the money-back guarantee policy.

C. In order for a Package Consolidator to receive packaging supplies from FedEx, the Package Consolidator must first enter into a Packaging and Pricing Agreement or a FedEx Authorized ShipCenter Agreement with FedEx.

D. Package Consolidators may charge FedEx Retail Rates for FedEx shipping services, but they are not required to. Package Consolidators set their own rates for reselling FedEx services.

E. FedEx assumes no liability, other than to the Package Consolidator, for lost, damaged or delayed shipments tendered to a Package Consolidator, as the Package Consolidator is the shipper of these packages. Package Consolidators are independently owned and operated businesses.

F. See the Package Consolidator representative for information regarding rates and services and the terms and conditions of carriage. Inquiries or claims regarding shipments tendered to a Package Consolidator must also be directed to the Package Consolidator.

G. As directed by FedEx, Package Consolidators must require a government-issued photo ID to validate the identity of their customer and must keep a record of the name and address on the ID of their customer for each package.

Package restrictions (size and weight)

The maximum limits for FedEx Express U.S. packages are 150 lbs. and 119 inches in length and 165 inches in length and girth. Packages that weigh 150 lbs. or less and exceed 96 inches in length or 130 inches in length and girth will be considered "oversize" packages. Oversize packages will be rated based on the greater of the package's actual rounded weight or dimensional weight, subject to a 90-lb. minimum billable weight. In addition, an oversize charge will apply; see Rates in the FedEx Service Guide.

Packages that exceed 119 inches in length and 165 inches in length and girth may be refused or, if found in the express package network, may be considered for transportation at our sole discretion. These packages also will be rated based on the greater of the package's actual rounded weight or dimensional weight, subject to a 90-lb. minimum billable weight, and an oversize charge will apply.

The length and girth of a package is length plus (two times the height) plus (two times the width). If the dimension includes a fraction, a fraction of one-half or greater will be rounded up to the next whole number; less than one-half will be rounded down to the next whole number.

Packaging and marking

A. You must comply with all applicable local, state and federal laws, including those governing packing, marking and labeling for all shipments.

B. All packages must be prepared and packed by the shipper for safe transportation with ordinary care in handling in an express-transportation environment. Any articles susceptible to damage as a result of conditions that may be encountered in transportation, such as changes in temperature or atmospheric pressure, must be adequately protected by proper packaging. Each shipment must be legibly and durably marked with the name, address and ZIP code of both the shipper and the recipient. Packages cannot be wrapped in kraft paper.

C. You must use packaging in new or like-new condition. All packaging must be large enough to allow cushioning on top, bottom and sides. Contents must be properly packaged to eliminate shifting.

To be in like-new condition:

- Packaging must not have any holes, tears, dents or creases.
- Boxes must have no crushed corners.
- All previous shipping labels and barcodes must be covered or concealed.

All flaps, seams and edges must be securely sealed with a minimum 2-inch-wide packing tape.

Items that cannot be packed into cartons (such as auto tail pipes, mufflers, tires and rims) must have all sharp edges and protrusions wrapped, and the address label must be secured using the tie-on tag or the tire/crate label provided by FedEx (or you may secure it by wrapping pressure-sensitive tape completely around the object). Briefcases, luggage, garment bags, aluminum cases, plastic cases, computer cartons or similar types of items whose outer finish might be damaged by adhesive labels, soiling, marking or other types of surface damage that is normal with ordinary care in handling should be placed in a protective container for shipment. Casters, wheels and rollers must be removed or packaged.

D. FedEx Express Saver shipments cannot use the FedEx Small Box, FedEx Medium Box, FedEx Large Box, FedEx Extra Large Box or FedEx Tube, unless rated with FedEx One Rate pricing.

E. Expanded polystyrene foam coolers must be shipped inside a sturdy outer container unless tested and approved for acceptance by FedEx Packaging Design and Development. Information on how to submit your packaging for testing is available at fedex.com/packaging. Expanded polystyrene foam coolers containing blood, urine and other non-infectious liquid clinical specimens must be shipped inside a sturdy outer packaging.

F. If a shipment is refused by the recipient, leaks or is damaged, the shipment will be returned to the sender if possible. If the sender refuses to accept the returned shipment or it cannot be returned because of leakage, or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx for all costs and fees of any type connected with the legal disposal of the shipment, and all costs and fees of any type connected with cleanup of any spill or leakage.

G. FedEx does not recommend the use of wet ice (frozen water) as a refrigerant. Packages containing wet ice must be prepared to prevent the leakage of any liquid, regardless of package orientation. For additional wet-ice packaging requirements, refer to the packaging guide Packaging Perishable Shipments at fedex.com/packaging.

H. FedEx reserves the right to request a shipper to submit a representative sampling of the packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test the packaging, or the sampling fails FedEx testing, FedEx will not be liable for any damages due to improper packaging.

I. FedEx may issue written notice to you if you repeatedly fail to adhere to FedEx's packaging requirements due to your pattern or practice of insufficient packaging. Claims for damage or loss associated with an identified pattern or practice of insufficient packaging will be denied. Any such claim filed related to your shipments will not be paid, regardless of which party files the claim, unless the claimant can establish that the loss or damage did not result from a failure to use proper packaging. FedEx will continue to deny such claims until we determine that you have ceased the pattern or practice of failing to adhere to the packaging requirements. Nothing in this paragraph is intended to limit FedEx's right to deny a claim where the shipment in dispute is found to have improper packaging.

J. Information on how to submit your packaging for testing or evaluation, and tips on packaging specific commodities (including automotive and mechanical parts, computers and perishables), are available at fedex.com/packaging.

K. For FedEx Express Freight shipments, freight must be on a skid, pallet or other forkliftable base. Boxes should be stacked squarely on the skid without hanging over the edge, and the weight should be distributed evenly on the skid to avoid excess weight being placed on materials inside the cartons. Use 70-gauge stretch wrap and pass a minimum of two bands (tightly secured) through the skid voids and around all cartons.

L. FedEx account holders may order supplies via fedex.com or by calling 1.800.463.3339 (say "order shipping supplies").

Perishables

Shipments containing perishable articles must be packaged for a minimum transit time of at least 12 hours greater than our delivery commitment time for the shipment. Perishables coming from Hawaii to the continental U.S. must be packaged for additional transit time. Shipping perishable articles over a weekend or holiday is discouraged, and packaging such shipments for longer transit times is required. We recommend that you

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U.S. shipments

(Perishables, cont.)

ship perishable items via FedEx First Overnight, FedEx Priority Overnight, FedEx First Overnight Freight or FedEx 1Day Freight, and have your proposed packaging evaluated by FedEx Packaging Design and Development. Information on how to submit your packaging for evaluation is available at fedex.com/packaging. Your failure to use proper packaging releases us from any liability for spoiled perishables that we would otherwise assume (see the Liabilities Not Assumed section).

Pharmaceuticals

You are responsible for complying with all applicable local, state and federal laws, regulations, ordinances and rules governing the shipment of pharmaceuticals. Packages containing pharmaceuticals must not have labels, markings or other written notice that a pharmaceutical is contained within. Select the Direct Signature Required Delivery Signature Option if you require FedEx to obtain a signature from someone at the delivery address, or the Adult Signature Required Delivery Signature Option if you require an adult signature for delivery. See the Delivery Signature Options section for details.

Pickup and delivery

A. We do not offer a restricted-delivery service and may deliver to someone other than the person or entity named as the recipient. We also may make an indirect delivery. Indirect delivery is a completed delivery to an address or location other than the address on the airbill and includes shipments delivered via Indirect Signature Required service. Packages cannot be delivered to P.O. boxes or P.O. box ZIP codes. Package addresses must include the complete street address and ZIP code of the recipient.

B. If our first delivery attempt of a shipment to a non-residential address is unsuccessful, we may make two additional attempts on the following two consecutive business days. If a package still cannot be delivered, we may hold it for two additional business days and may research its status with the sender, recipient, or both, and receive further instruction. After that time, we will return it to the sender as undeliverable.

C. Shipments to hotels, hospitals, government offices or installations, university campuses, or other facilities that utilize a mailroom or other central receiving area will be delivered to the central receiving area, unless otherwise authorized and approved by FedEx.

D. Any person scheduling a pickup other than the sender must provide a FedEx account number in good credit standing; otherwise, the pickup must be scheduled by the sender. We require a minimum of two hours from the time the shipment(s) will be ready to make the pickup. (Contact FedEx Customer Service for the specific lead times required.) Repeated pickup attempts without packages being ready may result in the cancellation of pickup privileges.

E. Proof of pickup is available upon request. You must provide the pickup number or FedEx tracking number (also known as the airbill number). We will not provide proof of pickup unless you provide this information.

F. At our sole discretion, we may refuse to pick up or deliver a shipment (package or freight), or use alternative pickup or delivery arrangements, to maintain the safety of our employees and in cases in which we believe that our services may be used in violation of local, state or federal laws.

G. Additional charges may apply for late-hours, weekend or holiday pickup and delivery.

H. Pickup and delivery may not be available in all areas.

I. A return pickup surcharge applies for FedEx Print Return Label, FedEx Email Return Label and FedEx Express Billable Stamp shipments.

J. In order to facilitate delivery or release of a shipment, FedEx may, at its sole discretion, contact the recipient to obtain delivery instructions, or to notify them that a delivery is scheduled, that a delivery has been completed or that a shipment is available for pickup at a Hold at Location facility. FedEx may also accept requests for delivery options from a recipient using FedEx Delivery Manager.

K. At its discretion, FedEx may not deliver or attempt delivery within the delivery commitment time of the service requested, if the shipper or recipient requested a later delivery or informed FedEx that the recipient is closed during the delivery commitment time. In this situation, charges will be assessed based on the service initially selected by the shipper. The shipper or payer is responsible for communicating with the recipient regarding requested later delivery times and is responsible for knowing the days and times that the recipient location can accept FedEx deliveries.

L. If a shipper tenders packages that substantially exceed the number, type, size and/or weight of packages tendered on average for the location by the shipper throughout the year, FedEx may accept such packages but, at its sole discretion, suspend the FedEx Money-Back Guarantee, if applicable, or adjust commitment times.

M. We reserve the right to assess a Residential Delivery surcharge on any shipment delivered to a home or private residence, including locations where a business is operated from a home, or on any shipment in which the shipper has designated the delivery address as a residence, including shipments where the delivery location has been designated as Residential Delivery in error.

Plants and plant materials

You must ship plants and plant materials, including seedlings, plant plugs and cut flowers, in accordance with applicable local, state and federal laws. Packages containing these items may be inspected by government agencies, which may result in a delay in delivery or seizure by government inspectors. FedEx Express is not liable or responsible for damage, refunds or credits resulting from such delays or seizures. (See the Liabilities Not Assumed and Money-Back Guarantee Policy sections.) See guidelines on packaging specific commodities at fedex.com/packaging.

Prohibited items

You are prohibited from tendering the following items for shipment, and you agree not to do so:

a. Cash and currency.
b. Live animals, except as provided in the Animals, Ornamental Marine Life (Including Live Fish) and Animal Carcasses section. (Edible seafood, such as live lobsters, crabs or other types of fish and shellfish for human consumption, is acceptable, provided the shipper is in compliance with all local, state and federal laws.)
c. Animal carcasses, except as provided in the Animals, Ornamental Marine Life (Including Live Fish) and Animal Carcasses section. (This restriction does not apply to properly packaged meat or poultry products intended for human consumption.)
d. Human corpses, human body parts, human embryos, or cremated or disinterred human remains.
e. Shipments that require us to obtain a local, state or federal license for their transportation.
f. Shipments that may cause damage or delay to equipment, personnel or other shipments.
g. Items resembling a bomb, hand grenade or other explosive device, except as provided in the Dangerous Goods section. This includes, but is not limited to, inert products such as novelty items, training aids and works of art.
h. Bump fire stocks and other rapid-fire trigger activators.
i. Ghost guns and other firearms not containing a serial number.
j. Any firearm or other weapon manufactured using a 3-D printing machine.
k. 3-D printing machines designed, or that function exclusively, to manufacture firearms.
l. Lottery tickets and gambling devices where prohibited by law.
m. Hazardous waste. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste.
n. Packages that are wet, leaking or emit an odor of any kind.
o. Live insects.
p. Shipments or commodities that are prohibited by applicable local, state or federal law.
q. Counterfeit goods, including, but not limited to, goods under a trademark that is identical to or substantially indistinguishable from a registered trademark, without the approval or oversight of the registered trademark owner (also commonly referred to as "fake goods" or "knock-offs").
r. Tobacco and tobacco products, including but not limited to cigarettes, cigars, loose tobacco, smokeless tobacco, hookah or shisha.
s. Electronic cigarettes and their component parts, any other similar device that relies on vaporization or aerosolization, and any noncombustible liquid or gel, regardless of the presence of nicotine, that can be used with any such device. (Effective March 1, 2021)
t. Marijuana, as defined by U.S. federal law, 21 U.S.C. 802(16), including marijuana intended for recreational or medicinal use and marijuana-derived cannabidiol ("CBD"); any product with a delta-9-tetrahydrocannabinol ("THC") concentration of more than 0.3% on a dry weight basis, except as set out in 21 CFR 1308.35; and synthetic cannabinoids.
u. Raw or unrefined hemp plants, or their subparts (including, but not limited to, hemp stalks, hemp leaves, hemp flowers and hemp seeds), except as set out in 21 CFR 1308.35.
v. Any substance that has not been approved for a medical use by the U.S. Food and Drug Administration and also has been listed as a Drug or Chemical of Concern by the U.S. Drug Enforcement Administration, including, but not limited to, kratom and *Salvia divinorum*.

FedEx Express Terms and Conditions

U.S. shipments

(Prohibited items, cont.)

w. Waste or garbage for disposal.
x. These additional items are prohibited by FedEx SameDay and FedEx SameDay Freight:
- Alcoholic beverages.
- Dangerous goods, including Common Fireworks (Division 1.4 explosives). The following dangerous goods are accepted for shipment: dry ice and Biological Substance, Category B (UN 3373).
- Firearms.
- Live animals, regardless of any approval as provided in the Animals, Ornamental Marine Life (Including Live Fish) and Animal Carcasses section. Edible seafood is accepted; see (b) above.
- Plants and plant materials.

Notwithstanding any other provision of the FedEx Service Guide, we are not liable for delay of, loss of or damage to a shipment of any prohibited item. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's violation of any local, state or federal laws or regulations or from tendering any prohibited item for shipment.

Proof of delivery

A. We will, when available, provide proof-of-delivery information for packages delivered within our primary service areas when requested by the sender, recipient or third-party payer within 18 months of the shipping date. We assume no liability for our inability to provide a record of the proof of delivery. We assume no liability for our inability to provide documentation of the proof-of-delivery phone call for FedEx SameDay service.
B. When available, we may also provide an image of the signature proof of delivery online at fedex.com. We will, when available and when requested by the sender, recipient or third-party payer, provide an image of the recipient's signature along with other delivery information that is available in electronic form. The signature proof of delivery is available online at fedex.com or via FedEx Ship Manager software or electronic data interchange (EDI). If requested, we will send to the shipper, recipient or third party a copy of the signature proof of delivery via fax, or via FedEx Standard Overnight Envelope for a special handling fee (see Rates in the FedEx Service Guide for details).
C. For FedEx SameDay service, we will, if requested, phone the shipper to provide the time of delivery and name of the person who received the delivery. Two attempts are made to contact the shipper within two hours of delivery. If unsuccessful, FedEx has no further obligation to the customer with respect to proof of performance.

Rate quotations

Rates and service quotations provided to you by FedEx, including but not limited to, rates and service quotations provided by our employees, agents, interactive voice response systems and customer automation platforms are estimates and will be based upon information provided by you, but final rates and service charges may vary from the quotes based upon the characteristics of the shipment actually tendered to us and the application of these terms and conditions. Any conflict or inconsistency between the FedEx Service Guide and other written or oral statements or quotes (except those found in a FedEx Sales or FedEx Express Customer Automation agreement) concerning the rates, features of service, and terms and conditions applicable to FedEx Express service will be controlled by the FedEx Service Guide, as modified, amended, changed or supplemented. We are not liable for, nor will any adjustment, refund or credit of any kind be made, as a result of any discrepancy in any rate or service quotation made prior to tender of the shipment and the rates, and other charges that we invoice to you. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted FedEx Retail Rates for shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.
- Shippers may request FedEx One Rate pricing for qualifying FedEx Express shipments as an alternative to FedEx Standard List Rates, Account-Specific Rates or FedEx Retail Rates. See the FedEx One Rate information in the Find Your Rate section of this Service Guide for details.

Refusal or rejection of shipments

We reserve the right to refuse, hold or return any shipment and may do so at our sole discretion and without liability to us. We will execute that right when (but not limited to cases in which): (1) the shipment may cause damage or delay to other shipments, property or personnel; (2) the shipment is likely to sustain damage or loss in transit because of improper or unacceptable packaging or otherwise; (3) the shipment contains any prohibited items; (4) the account of the person or entity responsible for payment is not in good credit standing; (5) when acceptance of the shipment may jeopardize our ability to provide service to other customers; or (6) when FedEx is unable to validate the identity of the shipper. We have no liability whatsoever for refusal or rejection of shipments.

Return options

FedEx Express return options are subject to all other terms and conditions provided in the FedEx Express claims regulations, and as a whole, these terms and conditions. The contents of a return shipment are subject to the same restrictions and prohibited-item limitations as the original shipment.

FOR FEDEX RETURNS, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES A RETURN SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND PICKUP FEES, INCLUDING ANY SPECIAL HANDLING FEES, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

Routing and rerouting

FedEx may accept a request to reroute a shipment subject to the following conditions:

1. A special handling charge will be billed to the account number specified on the FedEx airbill for each rerouted package, and it will appear as an address correction on the invoice. This charge will not be applied when a package is changed to Hold at Location and the FedEx location is in the same city as the city on the airbill. Otherwise, the special handling charges will apply. See Rates in the FedEx Service Guide for details.
2. To reroute a shipment, the sender must call 1.800.463.3339 and provide us with a FedEx account number, the FedEx tracking number, the new destination and a valid contact telephone number for the recipient. A reroute to Hold at Location can also be requested through fedex.com.
3. We may not honor a reroute request from the recipient other than to Hold at Location within the original destination city.
4. Our money-back guarantee policy does not apply to shipments that are rerouted. We have no liability or any remedy for service failure for these shipments.
5. Only one reroute will be allowed per package.
6. We may require photo identification of the person authorized to pick up the package.
7. FedEx may not reroute shipments when Adult Signature Required has been selected or applied as a delivery signature option.
8. Dangerous goods may not be rerouted to an address other than the original intended-recipient's address provided by the shipper, unless dry ice is the only type of dangerous goods contained in the shipment. (*Note:* All dangerous goods shipments may be made available as hold for pickup at permissible locations or be returned to the sender.)
9. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.

We will determine the routing of all shipments, including the mode of transportation used, and may use air transportation, ground transportation or any combination thereof in providing our services. We reserve the right to divert any shipment (including use of other carriers) in order to facilitate its delivery.

Note: This section does not apply to requests made by the recipient using FedEx Delivery Manager to request delivery to another address. See FedEx Delivery Manager Terms in the fedex.com Terms of Use.

Service areas

Service areas are subject to change without notice. For current service area information on selected ZIP codes, please call 1.800.463.3339.

Signature releases

A. Shipments with a declared value of less than US$500 may be delivered and released without obtaining a signature when the sender has authorized a release or, at our sole option, upon oral or written instruction from the sender or recipient. A shipment may also

FedEx Express Terms and Conditions

U.S. shipments

(Signature releases, cont.)

be released without a signature if the recipient has provided authorization by signing the Release Delivery Authorization and Indemnification Agreement for Recipients (obtained through your local FedEx Ship Center or your FedEx account executive) or online using FedEx Delivery Manager. We may authorize shipments released without signature to those with accounts in good credit standing and to those who otherwise have established a satisfactory payment history. We also reserve the right to release packages at residential delivery locations without obtaining a signature, provided that none of the restrictions below apply.

B. At our sole discretion, some shipments may not be released without a delivery signature even when release is authorized, including, but not limited to:

1. Bill-recipient shipments when the recipient's FedEx account is not in good credit standing or is not indicated on the airbill.
2. Damaged shipments.
3. Dangerous goods shipments, except those with dry ice as the only dangerous goods in the shipment.
4. Firearms.
5. C.O.D. shipments.
6. Indirect deliveries.
7. Shipments billed to an invalid or missing credit card number.
8. Alcohol shipments.
9. One or more packages in a multiple-piece shipment if all packages cannot be safely released.
10. The delivery location or circumstances are unsuitable for release without signature as determined at our sole discretion.

C. At our sole discretion, shipments having a declared value of US$500 or greater may not be released without a signature even where the release is otherwise authorized**.**

Tobacco and tobacco products

Tobacco and tobacco products are prohibited. Please see the Prohibited Items section.

Undeliverable shipments

An undeliverable shipment is one that cannot be delivered for reasons that include, but are not limited to, any of the following:

- The recipient refuses to pay for a bill-recipient shipment.
- The recipient of a Hold at Location shipment cannot be contacted or the recipient fails to retrieve the shipment.
- The recipient refuses to accept the shipment prior to, during or after delivery.
- The recipient's delivery address cannot be located.
- The shipment was addressed to an area not served by FedEx.
- The shipment's contents or packaging are damaged to the point that rewrapping is not possible.
- The shipment would likely cause damage or delay to other shipments or property or injury to personnel.
- The shipment contains prohibited items.
- The recipient's place of business is closed.
- No appropriate person was available to accept the shipment at a delivery location on the initial delivery attempt or reattempts.
- The shipment was improperly packaged.

When practicable, we will contact the sender for instructions on returning or otherwise disposing of the shipment. If the sender requests return, it will travel by FedEx 2Day, FedEx Express Saver or FedEx Priority Overnight (shipping will be charged to the sender).

A. If a package shipment is undeliverable for any reason, we will attempt to notify the shipper to arrange for the shipment's return. The charges associated with the original shipment remain due and payable within 15 days from the invoice date. If a package is marked "Bill Recipient" and is refused or returned to the sender, the billing is automatically changed to "Bill Sender."

B. Package shipments will be returned via FedEx Express Saver service at the shipper's expense unless contrary instructions are received from the shipper after five business days from the initial delivery attempt. However, nonfreight package shipments will be returned via FedEx Priority Overnight service at no additional charge if the shipment is undeliverable because of a service failure or damage to the shipment caused by FedEx.

If the shipment is undeliverable for any other reason, all return charges and fees will be assessed to the original shipper, along with the original transportation charges and fees.

C. If a FedEx Express Freight shipment is marked "Bill Recipient" and is refused or returned to the sender, the billing is automatically changed to "Bill Sender."

All FedEx Express Freight shipments will be returned via FedEx 3Day Freight. The freight shipment will be returned at no additional charge if the freight shipment is undeliverable because of a service failure. If the shipper requests return via another service, our regular rates will apply. If the freight shipment is undeliverable because of a non-service-failure reason, all return charges and fees will be assessed to the original shipper, along with the original transportation charges and fees.

Our money-back guarantee policy does not apply to undeliverable or returned shipments.

D. Dangerous goods shipments will only be returned via FedEx Dangerous Goods Service or other appropriate means. A dangerous goods special handling fee applies. The shipper must supply a completed return airbill and all other required documentation.

E. FedEx reserves the right, at its sole discretion, and without notice, to sell, destroy or otherwise dispose of undeliverable shipments. By tendering a shipment, the shipper agrees to transfer and convey good and sufficient title of the contents of undeliverable shipments to FedEx, and agrees to pay any costs incurred in the sale, destruction or disposal thereof.

Warranties

WE MAKE NO WARRANTIES, EXPRESS OR IMPLIED.

If you have questions or concerns regarding FedEx services, please send your correspondence to: FedEx Customer Relations Department, 3875 Airways Blvd., Module H, Memphis, TN 38116.

These FedEx Express Terms and Conditions, which are a part of the FedEx Service Guide, are published periodically by FedEx Corporate Services, Inc., on behalf of Federal Express Corporation and its subsidiaries and affiliates for the exclusive use of their customers and employees. The FedEx Service Guide contains currently effective retail rates under which packages, documents, skids and containers are accepted for carriage. The most current FedEx Service Guide, available on fedex.com, and any amendments, addendums or supplements supersede all previous FedEx Service Guides and other prior statements concerning the rates and conditions of FedEx service to which it applies.

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FedEx Express Terms and Conditions

International shipments (U.S. edition)

Effective January 4, 2021

Updated April 19, 2021

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For the most current updates to the FedEx Express Terms and Conditions, please go to fedex.com/us/terms.

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These FedEx Express Terms and Conditions, contained in the FedEx Service Guide, supersede all previous terms and conditions, amendments, supplements, and other prior statements concerning the rates and conditions of FedEx Express service to which these terms and conditions apply. The contract of carriage as expressed in these terms and conditions constitutes the entire agreement between the parties and supersedes all previous agreements and understandings, whether oral or written, between the parties or any agents, affiliates or subcontractors thereof (including FedEx Office and Print Services, Inc. and its agents, affiliates and employees ["FedEx Office"]) with respect to the subject matter hereof, and each party warrants that it has not relied and will not be relying upon any evaluation, representation or advice from the other party, its agents, affiliates or subcontractors (including any agents, affiliates or employees of FedEx Office) except representations expressly made in writing in these terms and conditions. The downloadable version (PDF) of the FedEx Express Terms and Conditions at fedex.com on the date of shipment is controlling.

The FedEx Service Guide consists of the service information at fedex.com/serviceguide and the overview of services in the downloadable FedEx Service Guide (U.S. and U.S. export); U.S., U.S. export, U.S. import and U.S. retail rates; these FedEx Express Terms and Conditions; the FedEx Ground Tariff; and the FedEx SameDay City Tariff. The FedEx Express Terms and Conditions and rates in this book and at fedex.com/serviceguide make up the contract of carriage under which your shipments are transported, unless modified under a separate agreement. FedEx reserves the right to unilaterally modify, amend, change or supplement the FedEx Service Guide, including, but not limited to, the rates, services, features of service, and these terms and conditions, without notice. Only an officer in the Legal Department of FedEx Corporation or successor positions may authorize a supplement to, or modification, change or amendment of, the FedEx Service Guide. No other agent or employee of FedEx, its affiliates or subsidiaries, nor any other person or party, is authorized to do so. This restriction in modification does not apply to a modification applicable to a single customer and included in a FedEx Sales or FedEx Customer Automation agreement. To the extent a conflict exists between a FedEx Sales or FedEx Customer Automation agreement and these FedEx Express Terms and Conditions, the FedEx Sales or FedEx Customer Automation agreement controls.

Any failure to enforce or apply a term, condition, or provision of the FedEx Service Guide shall not constitute a waiver of that term, condition or provision or otherwise impair our right to enforce or apply such a term, condition or provision in the future.

International shipments (U.S. edition)

The following pages contain the FedEx Express Terms and Conditions applicable to FedEx Express international services and service options (including FedEx International Next Flight, FedEx International First, FedEx International Priority, FedEx International Priority Freight, FedEx International Broker Select, FedEx International Priority DirectDistribution, FedEx International Priority DirectDistribution Freight, FedEx International Controlled Export, FedEx 10kg Box, FedEx 25kg Box, FedEx International MailService, FedEx International Economy and FedEx International Economy Freight) from the U.S. to selected international destinations and between Puerto Rico and the U.S., including, but not limited to, any such items tendered by customers utilizing FedEx electronic shipping systems, air waybills, labels and shipping software. For international shipments tendered for FedEx International Premium, FedEx International Express Freight or FedEx International Airport-to-Airport, please see the applicable Service Guide, terms and conditions, and/or tariffs for these services. Refer to fedex.com/us/terms/other-services. (*Note:* fedex.com URLs are subject to change.) See the U.S. Shipments section when shipping to and from points within the U.S., including Alaska and Hawaii. Shipments originating outside the U.S. for U.S. or other international destinations are subject to local tariffs and the terms and conditions of the FedEx subsidiary, branch or the independent contractor that accepted the shipment. These terms and conditions include terms regarding the importation and customs clearance of shipments into the U.S. See the FedEx Ground Tariff when shipping by FedEx Ground.

If there is a conflict between these terms and conditions and the terms and conditions on any FedEx air waybill, shipping label or other transit documentation, the terms and conditions in the FedEx Service Guide, as amended, modified, changed or supplemented, will control to the extent they are not in conflict with the rules relating to liability for international carriage established by the Warsaw Convention, as amended, or Montreal Convention, other applicable treaties or any applicable tariff.

Rates and service quotations by our employees and agents are based upon information you provide, but final rates and service may vary based upon the shipment actually tendered and the application of these terms and conditions. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted FedEx Retail Rates for shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

Any conflict or inconsistency between the FedEx Service Guide and other written or oral statements concerning the rates, features of service, and terms and conditions applicable to FedEx Express international services from the U.S. to international locations and many terms regarding importation and inbound clearance of shipments into the U.S. will be controlled by the FedEx Service Guide, as modified, amended or supplemented.

For the most current information regarding areas served and delivery commitments, contact Customer Service at 1.800.463.3339 (say "international services" for international information).

The term "FedEx Express international services" means these services and service options: FedEx International Next Flight, FedEx International First, FedEx International Priority, FedEx International Priority Freight, FedEx International Broker Select, FedEx International Priority DirectDistribution, FedEx International Priority DirectDistribution Freight, FedEx International Controlled Export, FedEx 10kg Box, FedEx 25kg Box, FedEx International Economy, FedEx International Economy Freight and FedEx International MailService.

Definitions

"Account-Specific Rates" are the rates paid by FedEx account holders who have discounts applied to their account and who charge their shipping to their FedEx account.

"Air waybill" means any shipping document, label, electronic entry or similar item used in the FedEx system for the services described in these terms and conditions. Originals must be used (photocopies are not accepted).

"Ancillary clearance service" means value-added services that FedEx may provide to accommodate the requirements of regulatory agencies, or that customers may request FedEx (or our assigned broker) to perform on the customer's behalf. Such services are provided in addition to the normal customs-clearance process. Ancillary clearance services may incur a service fee that will be invoiced to the designated payer of the duty-and-tax invoice.

"Billable weight" and **"chargeable weight"** mean the weight used to calculate the rate. The billable weight and chargeable weight are the greater of actual or dimensional weight.

"Business day" means Monday through Friday except for the following U.S. holidays:

Memorial Day	New Year's Day
Independence Day	Constitution Day (Puerto Rico only)
Labor Day	Good Friday (Puerto Rico only)
Thanksgiving Day	Three Kings Day (Puerto Rico only)
Christmas Day	

Observation of holidays is subject to change. Refer to the holiday list at fedex.com/en-us/service-guide/holiday-schedule.html for details. The business day may differ in some international locations due to local customs.

"Consolidator" means any person, corporation, partnership or other entity that is independent from FedEx and derives income from the consolidation of the packages of others for tender to us, including all FedEx Authorized ShipCenter locations and entities who have executed a Packaging and Pricing Agreement, Package Consolidator Agreement or Packaging Agreement with FedEx.

"Customer," "sender" or **"shipper"** means the person whose name is listed on the air waybill as the sender.

"FedEx," "FedEx Express," "our," "us" and **"we"** refer to Federal Express Corporation and its officers, employees and agents (but does not include cartage agents).

"Freight" means any single piece, skid or freight handling unit with a chargeable weight greater than 150 lbs. Any fraction of a pound is rounded up to the next-higher pound.

"Freight handling unit" means any piece, skid, pallet, carton, crate or cargo that is unitized or bundled and individually identified with or without a forkliftable base.

"Guide" or **"Service Guide"** means the FedEx Service Guide, as modified, amended or supplemented.

FedEx Express Terms and Conditions

International shipments (U.S. edition)

(Definitions, cont.)

"In good credit standing" means: (1) that payment on the FedEx account is current; (2) the account is not in "cash only" status; and, (3) for commercial or business accounts, the balance does not exceed the credit limit established by FedEx.

"Length" is the longest side of a package.

"Overcharge" means a charge based on an incorrect rate; an incorrect special handling fee; billing a service other than the service selected for the package; billing based on incorrect package or shipment weight; billing to the wrong account number; or any other billing, unrelated to a service failure, that results in an incorrect charge.

"Package" means any single parcel or piece with a chargeable weight of 150 lbs. or less. Any fraction of a pound is rounded up to the next-higher pound.

"Recipient" or **"consignee"** means the person whose name is listed on the air waybill as the recipient.

"Reroute" means to deliver a shipment to an address different from that specified on the air waybill, and includes a change: (1) from one street address to another in the same city and state, (2) from directions to Hold at Location to a request for delivery to another location, (3) from the delivery instructions on the air waybill to a request to Hold at Location, or (4) from one Hold at Location address to another in the same city and state. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply. *Note:* Reroute does not apply to requests for delivery to another address made by the recipient through methods approved by FedEx.

"Residential delivery" means a shipment addressed to a home or private residence, including locations where a business is operated from the home, and/or a shipment in which the shipper has designated the delivery address as residential.

"Residential pickup" means a pickup from a home or private residence, including locations where a business is operated from the home.

"Retail Rates" apply to shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

"Service failure" means delivery of your package 60 seconds or more after our published delivery commitment for the FedEx service for that package, except as otherwise described in these terms and conditions.

"Ship date" or **"shipment date"** is the date the shipment is tendered to FedEx. For shipments tendered at a FedEx location after the last pickup time, the ship date is the next business day.

"Shipment" means one or more pieces, either packages or freight, moving on a single air waybill.

"Standard List Rates" are the rates paid by FedEx account holders who do not have discounts applied to their account and who charge their shipping to their FedEx account.

"Transportation charges" mean amounts assessed for movement of a shipment and do not include any other fees or charges that may be assessed under the FedEx Service Guide, including other transportation-related fees such as (but not limited to) declared-value charges, special handling fees, customs duties and taxes, and surcharges.

"Valid" as it relates to account numbers means a FedEx account number that has been issued by FedEx and that is in good credit standing.

"You" or **"your"** means the shipper/sender, recipient and their agents, servants, employees, and any other person or entity having or claiming an interest in a shipment.

Non-waiver

Any failure by us to enforce or apply a term, condition or provision of the FedEx Service Guide does not constitute a waiver of that term, condition or provision and does not otherwise impair our right to enforce such term, condition or provision.

Account numbers

All shipments originating in the U.S. and paid for with cash, check, debit or credit card must be tendered at a staffed shipping location, and will be charged FedEx Retail Rates.

For transactions other than "Bill Sender," "Bill Recipient" or "Bill Third Party," you must pay by cash (not accepted at all FedEx locations), check, money order or credit card. Payment is required when you give us your package. For "Bill Sender" and "Bill Third Party" transactions, packages will not be accepted unless you provide a valid FedEx account number.

For "Bill Recipient" transactions, packages can be tendered without payment, but in order for the package to be delivered, the recipient must provide a valid FedEx account number or pay with cash, check, money order or credit card (if accepted as a form of payment in the destination country) at time of delivery. If the recipient or third party refuses to pay any transportation charges and other fees, including, but not limited to, duties and taxes, the package will be treated as undeliverable and the sender will be responsible for all transportation charges and other fees, including all special handling fees and duties and taxes.

For customers utilizing our electronic shipping systems, a valid FedEx account number is required for "Bill Sender," "Bill Recipient" or "Bill Third Party" transactions.

Account numbers are issued by FedEx according to shipping location and are nontransferable. Account numbers are issued and used solely at the discretion of FedEx. FedEx may discontinue the use of accounts, in whole or in part, and terminate all or particular accounts and account numbers at any time, for any reason, at its sole discretion. Improper, illegal or any other misuse of your FedEx account may also, at the sole discretion of FedEx, result in loss of discounts or termination of the account. Improper, illegal or other misuse includes, but is not limited to, ordering supplies for any purpose other than shipping with FedEx, unauthorized consolidation of shipments owned by different parties, or violations of the terms and conditions in this FedEx Service Guide. If your account has been compromised or stolen, the account may be closed and you may be issued a new account. However, you will be responsible for all valid charges on the closed account. Any supplies, materials, rights or privileges that you acquire by holding a FedEx account number may not be used for any purpose other than shipping with FedEx, and FedEx may seek damages against you for any improper, illegal or other misuse of your account. If your account is terminated, we reserve the right, at our sole discretion, to deny your application for new or additional FedEx account numbers at any time in the future. Except for Canada- and Puerto Rico–based accounts, international account numbers may not be used for shipments between two points within the U.S. All charges will be billed and must be remitted in U.S. funds.

Any individual or entity that uses the FedEx account or shipping discounts of another FedEx account holder without authorization will be charged Standard List Rates for all such shipments without prior notice. This includes all shipments, whether they are classified as "Bill Sender," "Bill Recipient" or "Bill Third Party," or any other method of billing. Unauthorized use includes, but is not limited to, using the shipping discount of another FedEx account holder without the knowledge and permission of both FedEx and the account holder.

All requests for account numbers are subject to credit investigation and verification by our Credit Department and Customer Account Confirmation Department. FedEx utilizes business credit reporting agencies, audited financial statements, Standard & Poor's and Moody's bond ratings, and other sources as necessary, to determine eligibility for open credit terms. FedEx does not offer consumer credit privileges. Any individual shipping for personal use must prepay the shipment charges or establish a FedEx account for billing directly to a major credit card. Stored-value cards or gift cards cannot be used to open an account; however, such cards may be used for payment when tendering a package at staffed FedEx shipping locations, and in conjunction with our credit card acceptance policy. If your FedEx account is billed directly to a credit card, you agree to the following terms: (1) you authorize FedEx to initiate variable charges to the credit card to settle charges payable to FedEx; (2) you authorize FedEx to charge your card for any unpaid amounts on your account; (3) you authorize the card issuer to pay any amounts associated with your account without requiring a signed receipt; (4) you agree to keep your card information current (FedEx may receive updates on your card information from participating issuing banks and may update your account profile to avoid service disruptions); (5) you agree that FedEx shall have no liability for any insufficient funds or other charges incurred from attempts to charge and/or place holds on your card; and (6) your agreement to these terms and conditions is to be accepted as authorization to the card issuer to pay all amounts associated with your account.

The party to whom a FedEx account number is issued is liable for all charges to the account, including those resulting from unauthorized use. The account holder is responsible for the safekeeping of the account number. The account number should be released only to those authorized to ship on the account.

Failure to keep your FedEx account current may result in your account being placed on a cash-only status. Use of an account on cash-only status may result in your package being delayed, rejected or returned until arrangements for payment are completed. If the account number to be billed is not valid, the shipment may be refused, delayed or returned until an alternative form of payment is secured. If a package is held, returned,

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International shipments (U.S. edition)

(Account numbers, cont.)

or delivery is otherwise delayed because the account is not in good credit standing, you will not be entitled to a refund or credit of your transportation charges under the Service Failure Money-Back Guarantee Policy.

You must use your FedEx account number to obtain any discount applicable to your account. Use of your account number constitutes your agreement that all packages and freight shipped via FedEx Express international services shall be subject to these terms and conditions, as modified, amended or supplemented.

FedEx may provide trade credit information on its account holders to credit bureaus.

Alcoholic beverages

Only licensed entities holding a state and federal license or retailers holding a state license may ship alcohol with FedEx. Consumers may not ship alcohol. Shippers must enter into an approved FedEx Alcohol Shipping Agreement before shipping any alcohol with FedEx. For more information, go to fedex.com/us/wine or contact your FedEx account executive. An ancillary clearance service fee may apply if your shipment requires special import clearance processing; see fedex.com for more information.

For U.S. Import: FedEx will not accept shipments of alcohol (beer, wine or spirits) to nonlicensed parties located in the U.S. from an international location. FedEx will accept shipments of alcohol (beer, wine and spirits) inbound to the U.S. when both the shipper and recipient are licensed entities. For more information, go to fedex.com/us/wine. The shipper must hold a license from the country of origin issued in accordance with that country's law and regulations. The recipient, located in the U.S., is required to hold: (1) a basic permit for importer and/or wholesaler issued from the U.S. Department of Treasury, Alcohol and Tobacco Tax and Trade Bureau (TTB), and (2) if applicable, a wholesaler, dealer, distributor or manufacturer license issued from the state in which the recipient is located.

For U.S. Export: FedEx will accept alcohol shipments for export from the U.S. when both the shipper and recipient are licensed entities, and wine shipments from licensed entities directly to consumers in a limited number of countries, subject to additional requirements and all applicable laws and regulations. For more information, go to fedex.com/us/wine. Shippers located in the U.S. must hold: (1) a basic permit for importer and/or wholesaler issued from the TTB, and (2) if applicable, a wholesaler, dealer, distributor, retailer or manufacturer license issued from the state in which the shipper is located.

Contact your FedEx account executive for complete details.

Billing

A. "Bill Sender" means the specified charges will be billed to the sender. The sender's FedEx account number must appear in the appropriate section of the air waybill, and the account should be current. FedEx International Next Flight and FedEx International MailService shipments may only be shipped "Bill Sender" and "Bill Third Party," but all charges must be verified (for U.S. accounts only). For duty-and-tax charges, "Bill Sender" means the sender will be invoiced for applicable duties and taxes and additional ancillary clearance fees incurred.

B. "Bill Recipient" means the specified charges will be billed to the recipient. In order to choose this billing option, the recipient's valid FedEx account number must appear on the air waybill before it is delivered and payment on the account must be current, or the recipient must pay for the package at time of delivery. If the recipient is billed initially and refuses to make payment for the shipment, the charges may be rebilled to a third party. If not paid by the third party, any additional rebilling must be to the sender's account. The sender is liable for, and will be billed for, all charges and fees in the event the recipient or any third party does not pay.

C. "Bill Third Party" means the specified charges will be billed to someone other than the sender or recipient. In order to choose this billing option, the third party's valid FedEx account number must be entered in the appropriate section of the air waybill and must be in good credit standing. The sender is liable for, and will be billed for, all charges and fees in the event the recipient or any third party does not pay. If the third party refuses to pay, the transportation charges will automatically be billed to the sender and duties and taxes to the recipient. If the third party does not have credit arrangements with FedEx, the sender will automatically be billed.

D. Invoices for transportation charges are payable within 15 days of the invoice date. Invoices for duties and taxes are payable upon receipt.

E. We reserve the right to verify the method of payment for any shipment and to refuse any shipment for which the method of payment cannot be verified.

F. FedEx may consider payment type in determining pricing and discounts, and reserves the right to adjust discounts based on payment type.

G. Payer Rebilling. At our sole discretion, we may accept requests to change billing instructions from the shipper or current bill-to party up to 90 days from the current invoice date. FedEx must receive prior approval from the new bill-to party for:

- Transportation charges being rebilled to a consignee or third party when not due to a FedEx billing error.
- Duty-and-tax charges being rebilled to the shipper if originally billed to the consignee and not due to a FedEx billing error.
- Duty-and-tax charges being rebilled to the consignee or third party when not due to a FedEx billing error.

Requests for rebilling of transportation charges must be received via one of the approved channels:

1. Submit your request through the Non-Pay option with Electronic Data Interchange (EDI) if you are a registered user; or
2. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or
3. Submit your request via fedex.com/us/customersupport/email/express_ground.html (select Billing/Invoicing as the category). Your request for a rebill of transportation charges must include the current invoice number, the FedEx tracking number, amount and the new FedEx account number that you want to rebill; or
4. Submit the request via our automated interactive voice response system at 1.800.463.3339 (say "billing"). Your request for a rebill of transportation charges must include your FedEx account number, if any, the current invoice number, the FedEx tracking number and the new FedEx account number that you want to rebill.

H. Billing and Special Handling Fees:

1. A special handling fee will be charged where no account number appears on the air waybill or where an incomplete, inaccurate or invalid account number appears on the air waybill in "Bill Sender," "Bill Recipient" or "Bill Third Party" transactions. If a "Bill Sender," "Bill Recipient" or "Bill Third Party" package is received without a FedEx account number, we will attempt to determine the correct account from our records and bill the account for all charges and fees, plus the special handling fee. Any applicable discount will apply. If, however, we cannot determine the correct account, the transportation charges plus the special handling fee will be billed directly to the sender and no discount will be allowed. See Rates in the FedEx Service Guide for details.
2. A US$20 special handling fee will be charged to you for any check or electronic funds transfer that is dishonored for any reason.

I. Duties and taxes may be assessed on the contents of shipments destined for international locations. If we disburse duties and taxes to a customs agency on behalf of the payer, the payer may be assessed an ancillary clearance service fee based on a flat rate or a percentage of the total amount disbursed (whichever is greater). See the Duties and Taxes section for details.

J. Electronically captured data will be used for billing purposes in the event a billing copy of the air waybill is not available at the time of billing.

K. Charges in freely convertible currencies other than U.S. dollars are billed to the payer's account. Charges requiring conversion to a currency other than U.S. dollars will be calculated daily using the median bid price obtained from OANDA, an internet exchange-rate service, except for those currencies where the customary practice is to use local bank rates to convert currency for payers in that country. The median bid price is the average price at which buyers offer to buy currencies from sellers during the given period. These currency conversion rates can be accessed at www.oanda.com.

The currency-conversion rate in effect one day prior to the ship date will be used for conversions to non-hyper-inflationary currencies. However, we reserve the right to use the exchange rate at invoice date, as opposed to shipment date, in countries where the currency is volatile.

There is an additional exchange fee of 1.75% for conversion from any non-U.S. currency to U.S. dollars, 2.3% for U.S. dollars to any currency, and 2.0% between all non-U.S. currency conversions. The currencies of participating European Union countries will have stationary conversion rates to the euro. There is no exchange fee between currencies related to the euro. Charges in currencies other than the U.S. dollars that are not freely convertible will be converted to U.S. dollars and billed to the payer's account either at the free-market rate or at the official rate at which FedEx was permitted to purchase U.S. dollars in the relevant currency, at our sole option.

L. NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE SENDER IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES AND ANY DUTIES OR TAXES WHICH WE HAVE DISBURSED, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO

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(Billing, cont.)

THE CONTRARY, IF THE RECIPIENT OR THIRD PARTY FAILS OR REFUSES TO PAY. For FedEx Global Returns shipments, please see Return and Import Shipping Options.

M. Your payment must be accompanied by the remittance data that supports the payment. Remittance data must include the FedEx invoice number and the associated amount(s) being paid on the FedEx invoice. Payment at the airbill level or tracking-number level must be transmitted to FedEx via electronic data interchange (EDI) — see the EDI section below.

Payment should be sent using your remittance advice to one of the following:

(By FedEx services)

FedEx Lockbox 360353
Room 154-0455
500 Ross Street
Pittsburgh, PA 15262

(By U.S. Postal Service)

Any customer not using electronic data interchange (EDI) or FedEx Billing Online whose billing address is in CT, DC, DE, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, PR, RI, SC, VA, VT or WV should mail payment and remittance detail to:

FedEx
P.O. Box 371461
Pittsburgh, PA 15250-7461

Any customer not using EDI or FedEx Billing Online whose billing address is in AK, CO, IA, ID, IL, IN, KS, MN, MO, MT, ND, NE, NM, SD, WA, WI or WY should mail payment and remittance detail to:

FedEx
P.O. Box 94515
Palatine, IL 60094-4515

Any customer not using EDI or FedEx Billing Online whose billing address is in AL, AR, FL, GA, LA, MS, OK, TN or TX should mail payment and remittance detail to:

FedEx
P.O. Box 660481
Dallas, TX 75266-0481

Any customer not using EDI or FedEx Billing Online whose billing address is in AZ, CA, HI, NV, OR or UT should mail payment and remittance detail to:

FedEx
P.O. Box 7221
Pasadena, CA 91109-7321

Customers who receive their invoices via FedEx Billing Online should mail their payment and remittance detail to:

FedEx Billing Online
P.O. Box 371599
Pittsburgh, PA 15250-7599

1. FedEx reserves the right to apply payments to the oldest invoices in instances in which preferred remittance methods are not used and/or remittance details are not provided with payment, or when there are outstanding on-account funds due to overpayments.

N. If you receive invoices via EDI, your payment must be accompanied by electronic remittance data that includes the associated:

- Bill-to account number(s).
- Invoice number(s).
- Tracking number(s).
- Amount(s) being paid.

For more information about EDI remittance, refer to the FedEx EDI Invoicing and Remittance Overview guide at fedex.com/en-us/billing-online.html#electronic-data-interchange. Some invoice adjustment requests may also be transmitted electronically.

Payment for EDI invoices must be submitted electronically via electronic funds transfer (EFT) or by sending a check payment to one of the following:

(By FedEx services)

FedEx ERS
Attn: Box 371741
500 Ross Street
Room 154-0455
Pittsburgh, PA 15250-7741
Phone: 412.234.5494

(By U.S. Postal Service)

FedEx ERS
P.O. Box 371741
Pittsburgh, PA 15250-7741

O. If you are interested in or have questions regarding any of our invoicing or payment methods, contact your FedEx account executive or call Revenue Services at 1.800.463.3339 (say "billing"), or access our internet application Manage My Account at fedex.com.

P. Invoice Adjustments/Overcharges:

1. We reserve the right to audit shipments to verify service selection, shipment weight and dimensions. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the service selected, weight entered or dimensions entered are incorrect or change during transit, we may make appropriate adjustments to the shipment charges at any time.
2. Default Billing. Senders are solely responsible for (i) accurately completing all sections of the air waybill, (ii) accurately entering shipment information into any electronic shipping device and (iii) providing original shipping labels with a unique tracking number for each package in a shipment. If you fail to provide or correctly enter this information and documentation, you will be billed and agree to pay based on our estimate of the number of packages transported and either the dimensional weight at the time of billing or a standard default weight-per-package estimate, both of which will be determined by us at our sole discretion. If no service is marked, we will send your shipment via FedEx International Priority, FedEx International Economy, FedEx International Priority Freight or FedEx International Economy Freight service as selected by us at our sole discretion.

   For FedEx International Priority and FedEx International Economy services, the recipient's postal code is critical to correct invoicing (to those countries that are in multiple rate scales). Any omission or incorrect entry will result in a billing based on a default postal code.
3. Our money-back guarantee policy governs and is the exclusive remedy for requests for refunds or credits related to service failures. (See the Money-Back Guarantee Policy section for applicable notice provisions and other conditions.) If the money-back guarantee is suspended or revoked, there is no remedy.
4. Requests for invoice adjustments due to an overcharge must be received within 60 days after the original invoice date (or ship date if prepaid by cash, check, money order or credit card).
5. FedEx is not obligated to refund any overcharge or pay any other obligation owed when your FedEx account is, or has been in the past, more than 60 days past due.
6. If your account is more than 60 days past due, FedEx may, at its sole discretion, apply any overcharge amounts or other overpayments it agrees are owed to you against the oldest invoices.
7. You may request an invoice adjustment for reasons not related to a service failure in the following ways:
   a. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request via fedex.com/us/customersupport/email/express_ground.html (select Billing/Invoicing as the category). All adjustment requests must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment; or
   d. Submit the request via our telephone invoice adjustment system at 1.800.463.3339 (say "billing"). If you choose to submit your request via the telephone invoice adjustment system, the request must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment; or
   e. Send your request to:

      FedEx
      Revenue Services
      3965 Airways Boulevard
      Module G
      Memphis, TN 38116

   A partial payment against an invoice is not considered a request for invoice

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International shipments (U.S. edition)

(Billing, cont.)

adjustment or notice of a refund request.

8. We will not be liable for any invoice adjustment unless you comply with the notice requirements described above. The filing of a lawsuit against us does not constitute compliance with these notice provisions.

For additional information or assistance regarding billing issues, contact FedEx Revenue Services at 1.800.463.3339 (say "billing"), 7 a.m. to 6 p.m. (CST), Monday through Friday.

Q. Additional Taxes. If a value-added, consumption or similar tax is applicable to your shipment, we reserve the right to add that amount to your shipping charges without notice. We pay any applicable excise tax on the air transportation portion of our service.

R. The shipper and any other party who is liable for payment are responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.

S. At our sole discretion, FedEx may transfer and assign ownership of, and any rights to collect, any and all charges due and payable to us.

Carriage under international conventions

A. As used in the FedEx Express terms and conditions, "Warsaw Convention" means the Convention for the Unification of Certain Rules relating to International Carriage by Air, signed at Warsaw, Oct. 12, 1929, or that convention as amended, including the Montreal Protocol No. 4. "Montreal Convention" means the Convention for the Unification of Certain Rules relating to International Carriage by Air, signed at Montreal, May 28, 1999. "Carrier" includes the air carrier issuing the air waybill and all air carriers that carry the goods or perform any other services related to the carriage.

B. When the carriage involves an ultimate destination or stop in a country other than the country of departure, the Warsaw Convention or Montreal Convention may be applicable. The convention governs and, in most cases, limits our liability for loss of, damage to or delay of cargo.

C. The Warsaw Convention and the Montreal Convention limit our liability for loss or delay of or damage to your shipment, unless you declare a higher value for carriage and pay the required fee as described below. The interpretation of the relevant Convention's liability limit may vary depending on the destination country. If the Warsaw Convention as amended by Montreal Protocol No. 4 applies to your shipment, our liability is limited to 17 Special Drawing Rights (SDRs) per kilo, unless you declare a higher value for carriage and pay the required fee. If the Montreal Convention applies to your shipment, our liability is limited to 22 SDRs per kilo, unless you declare a higher value for carriage and pay the required fee. Otherwise, our liability is limited to US$9.07 per pound (US$20.00 per kilo) unless you declare a higher value for carriage and pay the required fee.

D. To the extent not in conflict with the rules relating to liability for international carriage as established by the Warsaw Convention or the Montreal Convention, carriage and other services performed by us are subject to the provisions of the FedEx Service Guide and applicable tariffs as amended from time to time, which are incorporated in the FedEx Service Guide by reference. The tariffs, if any, may be inspected at our corporate headquarters in Memphis, Tenn.

E. FedEx assumes no obligation to carry the goods by any specified aircraft or over any particular route or to make connections at any point according to any schedules. You agree FedEx may, without notice, substitute alternative carrier or aircraft, deviate from the route or routes, or cause the goods to be transported by motor vehicle.

THERE ARE NO STOPPING PLACES THAT ARE AGREED TO AT THE TIME OF TENDER OF THE SHIPMENT, AND WE RESERVE THE RIGHT TO ROUTE THE SHIPMENT IN ANY WAY WE DEEM APPROPRIATE.

Cartage agents

We provide pickup and delivery to many international locations.

A. If you elect to make arrangements for pickup or delivery directly with a cartage agent, you are responsible for all charges and fees assessed by the cartage agent.
The invoice you receive from us will reflect only our charges and fees.

B. Our delivery commitment time and money-back guarantee policy apply only to the portion of the transportation handled directly by us. (See the Money-Back Guarantee Policy section.) The delivery commitment time begins when the cartage agent tenders the shipment to us and ends when a shipment is available for pickup by you or a cartage agent. Our tender of a shipment to a cartage agent constitutes delivery of the shipment by us for all purposes. We are not responsible for service failures as a result of cartage agent pickups or deliveries.

C. A special handling fee applies; see Rates in the FedEx Service Guide.

D. Cartage agents are independent contractors. They are neither employees nor agents of FedEx Express, and we are not responsible for any of their acts or omissions.

Claims

A. We must receive notice of a claim due to damage (visible or concealed), delay (including spoilage claims) or shortage within 21 calendar days after delivery of the shipment. (See the Money-Back Guarantee Policy section for the time period to request a refund or credit of transportation charges due to a service failure.) We must receive notice of all other claims, including, but not limited to, claims for nondelivery or misdelivery, within nine months after the package was tendered to FedEx Express for shipment.

B. Notice of claims for which you are seeking more than US$100 must be in writing. All claims must be made within the time limits set forth above.

C. Your notice of claim must include complete shipper and recipient information, as well as the FedEx tracking number, date of shipment, number of pieces, and shipment weight. Failure to provide us with notice in the manner and within the time limits set forth in paragraphs (A) through (B) will result in denial of your claim, and we will have no liability or obligation to pay your claim. The filing of a lawsuit does not constitute compliance with these notice provisions.

D. Written documentation supporting the amount of your claim must be delivered to us within nine months after the package was tendered to FedEx Express for shipment. Such documentation may include original purchase invoices, estimates or invoices for repair, expense statements, appraisals, final confirmation screen if online order with proof of purchase, or other records. These documents must be verifiable to our satisfaction.

E. We are not obligated to act on any claim until all transportation charges have been paid. The claim amount may not be deducted from these charges or from any outstanding balance owed to us.

F. FedEx reserves the right to inspect a damaged shipment on the recipient's premises as well as the right to retrieve the damaged package for inspection at a FedEx facility. The terms and conditions applicable to the original shipment (including any declared value) will govern the disposition of all claims in connection with the shipment, including any claim relative to the retrieval, inspection or return of the package. When a package is picked up for inspection, a receipt for the damaged package will be provided if requested by the recipient. All of the original shipping cartons, packing and contents must be made available for our inspection and retained until the claim is concluded. FedEx reserves the right to request a self-inspection requiring proof of damage in the form of photographs of the carton, inner packaging and damaged contents. If requested, this documentation must be delivered to us within nine months after the package was tendered to FedEx Express for shipment.

G. Except in the case of concealed damage, receipt of the shipment by the recipient without written notice of damage on the air waybill is *prima facie* evidence that the shipment was delivered in good condition.

H. We do not accept claims from customers whose packages were sent through a package consolidator. (See the Package Consolidators section.)

I. Shipment-status information is not intended or permitted to be used as the basis to file a claim.

J. Only one claim can be filed in connection with a shipment. Acceptance of payment of a claim shall extinguish any right to recover in connection with that shipment.

K. In the event that a sender requests FedEx to bill the recipient or a third party for a shipment, and the payer agreed to waive or otherwise limit its right to submit claims, the payer's waiver or other limitation will be imputed to the sender.

L. When we resolve a claim by paying full value for a shipment, we reserve the right to pick up the package for salvage, and all rights, title to, and interest in the package shall vest with us.

M. You can file a claim in the following ways:

1. Submit claims online at fedex.com/us/claimsonline for U.S. export shipments to all countries served by FedEx Express and U.S.-inbound shipments from Canada.
2. Send written claims, including the completed claim form and supporting documentation, via the U.S. Postal Service to:
   FedEx Cargo Claims Department
   P.O. Box 26628
   Salt Lake City, UT 84126
3. Call customer service at 1.800.463.3339 (say "claims") to obtain a case number for your claim, then complete a print copy of the claim form. You may have to submit supporting documentation using FedEx Claims Online or the mailing address listed above.

N. FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF YOUR CLAIM.

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Collect on delivery (C.O.D.) service

We do not offer C.O.D. service to international destinations. A shipment marked "C.O.D." will be returned and all related charges will be billed to the sender.

Credit terms

A. We do not provide individual consumer credit privileges.
B. As a condition of extending credit privileges, FedEx reserves the right to require business customers to provide current financial information, agree to bank draft arrangements for payment on account, provide a security deposit or provide a bank letter of credit.
C. When credit privileges are extended, FedEx reserves the right to establish and enforce a credit limit on your account. At our sole discretion, we may review and amend a credit limit on your account.
D. The invoice date begins the credit term cycle, and payment for transportation charges is due within 15 days from the invoice date. A late payment fee will be assessed if your payment is not received by FedEx by the invoice due date. The late payment fee will equal 6% of the total past-due balance of any invoice that is past due. Failure to keep your FedEx account current will result in your account being placed on cash-only status. This status may impair your ability to use our services, delay your shipments and may result in the loss of any applicable discounts.

Duties, taxes and other fees are payable immediately upon receipt of our invoice. If transportation charges and duties and taxes are on the same invoice, all charges are due upon receipt of invoice.
E. IF THE ACCOUNT NUMBER TO BE BILLED IS NOT IN GOOD CREDIT STANDING, THE PACKAGE MAY BE REFUSED, HELD OR STOPPED IN TRANSIT UNTIL YOU MAKE ALTERNATIVE PAYMENT ARRANGEMENTS. THE MONEY-BACK GUARANTEE POLICY WILL NOT APPLY IN SUCH CIRCUMSTANCES.
F. The shipper, and any other party who is liable for payment, is responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.
G. Credit privileges will not be restored until you have paid all past-due balances in full and all costs, including but not limited to late fees and expenses incurred by FedEx in collecting or attempting to collect such balances. FedEx may require you to secure the account with a form of payment as a prerequisite to credit restoration. FedEx may decline to restore credit privileges even if all costs, all fees and expenses are paid.
H. Customers requesting removal from cash-only status must contact the FedEx Recovery Collections department at 1.800.506.7580.
I. We may apply payments made on your account to any unpaid invoice issued on your account, at our sole discretion.
J. Requests for research or refunds of payment must be received within 60 days from the date of payment.

Customs clearance

A. All shipments that cross international borders must be cleared through customs. The sender is responsible for making sure goods are shipped in compliance with all customs regulatory requirements, for providing all documentation and information required for the clearance, and for representing and warrantying that all statements and information it provides relating to the goods and the clearance of the shipment are and continue to be true, correct and complete, including the appropriate Harmonized Tariff Schedule Code. Shipments requiring documentation in addition to the FedEx International Air Waybill, the FedEx International Next Flight Air Waybill or the FedEx International MailService Air Waybill (e.g., a commercial invoice) may require additional transit time. WE RESERVE THE RIGHT AT OUR SOLE DISCRETION TO CHARGE YOU WITH ANY PENALTIES, FINES, DAMAGES OR OTHER COSTS OR EXPENSES, INCLUDING BUT NOT LIMITED TO STORAGE FEES, RESULTING FROM AN ENFORCEMENT ACTION BY ANY COMPETENT GOVERNMENT AUTHORITY, OR BY YOUR FAILURE TO COMPLY WITH THE OBLIGATIONS HEREBY LAID OUT.
B. The sender is responsible at its own expense for making sure goods shipped internationally are acceptable for entry into the destination country and comply with all licensing or permitting requirements when applicable.
C. You may also be required to provide additional information to obtain clearance from other regulatory agencies in the destination country prior to delivery to the recipient. Shipments that contain goods or products that are regulated by multiple government agencies within the destination country (such as the Department of Agriculture, the Food and Drug Administration, the Fish and Wildlife Service and the Federal Communications Commission in the U.S. and comparable agencies in the destination country) may require additional time for clearance. All charges for shipment to and return from countries where entry is not permitted are the sender's responsibility.
D. When shipments are held by customs or other agencies due to incorrect or missing documentation, we may attempt to notify the recipient. If local law requires the correct information or documentation to be submitted by the recipient and the recipient fails to do so within a reasonable time as we may determine, the shipment may be considered undeliverable. (See the Undeliverable Shipments section.) If the recipient fails to supply the required information or documentation, and local law allows the sender to provide the same, we may attempt to notify the sender. If the sender also fails to provide the information or documentation within a reasonable time as we may determine, the shipment will be considered undeliverable. We assume no responsibility for our inability to complete a delivery due to incorrect or missing documentation, whether or not we attempt to notify the recipient or sender.
E. Where permissible by local law and unless instructed otherwise (e.g., via "FedEx International Broker Select," described below), we will provide customs clearance of your international shipments, acting in the name of and on behalf of the receiver for the sole purpose of clearing the goods through customs. FedEx will submit your shipment information to customs and other regulatory agencies for clearance. FedEx may charge an ancillary clearance service fee, where applicable, on international shipments for clearance processing, for disbursing duties and taxes to a customs agency on behalf of the payer, for services requested by the sender, recipient or importer of record, or to recover the costs passed to FedEx by the regulatory agency for regulatory filing. The types and amounts of fees vary by country. (See fedex.com/en-us/ancillary-clearance-service.html for a list of ancillary clearance service fees in your destination country.)
F. FedEx will not disburse or bill any duties and taxes if the FedEx International Broker Select service has been selected. The Saturday Delivery service option is not available for FedEx International Broker Select shipments. Commodity acceptability and restrictions when using FedEx International Broker Select vary by country. Please contact FedEx Customer Service for destination requirements.
G. In some instances, at our option, we accept instructions to use a designated customs broker other than FedEx (or the broker selected by FedEx) or the broker designated by the shipper. In any event, FedEx (or the broker selected by FedEx) reserves the right to clear the shipment if the broker cannot be determined or will not perform clearance, or if complete broker information is not provided (including name, address, phone number and postal code).
H. For shipments that must be cleared through customs by the recipient, FedEx will deliver the customs paperwork to the recipient, and delivery of paperwork constitutes timely delivery.
I. If acceptable wildlife products are shipped via the FedEx International Broker Select service option for U.S. import, they must be addressed to a broker at one of the 18 designated U.S. Fish and Wildlife ports.
J. U.S. import shipments that contain products that originate from wildlife or contain wildlife may require original permits/certificates (CITES) for U.S. Fish and Wildlife Service clearance. U.S. importers of wildlife products must obtain an import license from the U.S. Fish and Wildlife Service for commercial shipments.
K. The U.S. Food and Drug Administration (FDA) requires completion of FDA Prior Notice for certain shipments containing food or food articles for human or animal consumption prior to their arrival in the U.S. A copy of the FDA Prior Notice confirmation record must be included with the shipping documentation for all foods and food products that require Prior Notice.

Dangerous goods

A. All packages containing dangerous goods must comply with the International Civil Aviation Organization (ICAO) Technical Instructions for the Safe Transport of Dangerous Goods by Air, the International Air Transport Association (IATA) Dangerous Goods Regulations and, where applicable, Title 49 of the Code of Federal Regulations. Shippers of dangerous goods, whether prepared under ICAO/IATA or 49CFR, must comply with all FedEx Express variations listed in the current edition of the IATA Dangerous Goods Regulations. All packages containing dangerous goods must comply with the IATA dangerous-goods regulations. The only exception is for a U.S. territory or commonwealth such as Puerto Rico. Shippers may use 49CFR when prepared by air as limited by the commodities FedEx Express accepts prepared under these regulations. The shipper is responsible for complying with all packing requirements and appropriate marking and

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International shipments (U.S. edition)

(Dangerous goods, cont.)

labeling of the package, documentation, as well as compliance with all applicable local, state and federal laws, regulations, ordinances and rules. The shipper is also responsible for ensuring the recipient complies with all applicable local, state and federal laws, regulations, ordinances and rules for applicable hazard classes.

Dangerous goods can only be shipped using the FedEx Expanded Service International Air Waybill when using a paper air waybill for express service.

B. Shippers must comply with all applicable local, state and federal laws governing packing, marking and labeling of shipments of blood and blood products, human and animal specimens, and pathogens or infectious materials.

C. FedEx packaging may not be used to ship dangerous goods (including dry ice), with the following exceptions:

1. Permitted IATA Section II lithium batteries, which may be shipped in FedEx boxes and tubes; and
2. Biological Substance, Category B (UN 3373) shipments may be shipped in the following FedEx packaging:
   a. FedEx UN 3373 Pak overwrap (all inner packaging must meet UN 3373 regulatory requirements; see the Packaging UN 3373 Shipments guide at fedex.com/packaging).
   b. FedEx Medium Clinical Box or FedEx Large Clinical Box (with required inner packaging and markings on the box, and use as allowed by regulatory requirements), or the following FedEx Temp-Assure cold shipping boxes: Small Cold Box Standard Duration, Medium Cold Box Standard Duration, Medium Cold Box Extended Duration, Large Cold Box Standard Duration and Large Cold Box Extended Duration.

Blood, urine and other specimens not containing infectious substances can be shipped in the FedEx Clinical Pak overwrap with required inner packaging and markings, and use as allowed by the regulatory requirements (see the Clinical Packaging Guide at fedex.com/packaging).

The shipper assumes sole responsibility for compliance with all applicable governmental regulations. For more information on FedEx guidelines, go to fedex.com/packaging and read our brochures on packaging clinical samples and Biological Substance, Category B (UN 3373) specimens.

D. FedEx Express does not accept dangerous goods shipments prepared exclusively for ground shipment.

E. FedEx is not required to add dry ice to packages in its system or to provide re-icing services.

F. Each shipment must be accompanied by the 8-1/2" Shipper's Declaration for Dangerous Goods form when required.

Title 49CFR paperwork cannot be used for international dangerous goods shipments (except for a U.S. territory or commonwealth such as Puerto Rico), and such shipments will be refused or returned to the sender.

G. Lithium batteries (UN 3090) that are Primary Non-Rechargeable require pre-approval to ship. This applies to IATA Section IA and Section IB lithium batteries. For details, go to fedex.com and enter keyword "lithium batteries." FedEx Express does not accept UN 3090 and UN 3480 lithium batteries tendered as IATA Section II shipments; they must be tendered as fully regulated IATA Section IA or IB. In addition, FedEx Express does not accept waste batteries or batteries being shipped for recycling or disposal, including damaged or defective batteries (see IATA variation FX–04).

H. FedEx may require shippers to hire a trained pack-and-ship vendor to resolve a problem with an undeliverable dangerous goods shipment. If the recipient refuses a package or freight piece containing dangerous goods, or the package leaks or is damaged, it will be returned to the shipper if possible. If the shipper refuses to accept the returned shipment or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and agrees to reimburse and otherwise indemnify FedEx for all costs, fees, and expenses it incurs in connection with the cleanup and disposal of the package or freight piece. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's failure to comply with FedEx Dangerous Goods shipping requirements.

I. We have the right to refuse any package or freight piece with an odor or any package that is wet or leaking. If a dangerous goods shipment damages or contaminates any property, the shipper is solely responsible for and will reimburse and indemnify FedEx for any and all costs, fees and expenses it incurs in connection with the cleanup of such damage or contamination.

J. Not all FedEx locations accept dangerous goods, and we reserve the right to refuse dangerous goods at any location where they cannot be accepted in accordance with applicable law. Dangerous goods shipments, including dry ice, are not allowed at FedEx Drop Box locations, FedEx Office Print and Ship Center locations, FedEx Authorized ShipCenter locations, FedEx OnSite locations, or FedEx ShipSite locations, except as noted below:

1. Biological Substance, Category B (UN 3373) shipments can be placed in FedEx Drop Boxes in the U.S. and Puerto Rico. If FedEx Drop Boxes are not available at FedEx Office Print and Ship Center locations, UN 3373 shipments can be handed over the counter for acceptance. Contact your local FedEx Office Print and Ship Center location for service questions.
2. FedEx Express shipments containing permitted IATA Section II lithium batteries are allowed at FedEx Office Print and Ship Center locations and may be placed in FedEx Drop Boxes.

K. The shipper must provide all required information and complete all boxes pertaining to dangerous goods on the FedEx air waybill. Shippers utilizing electronic systems to ship dangerous goods must select, as appropriate to the electronic system, the special services, handling or flag to indicate that their shipment contains dangerous goods.

L. *Note:* We are required by law to report improperly declared or undeclared shipments of dangerous goods to the U.S. Department of Transportation (DOT). The shipper may be subject to fines and penalties under applicable law. The DOT/Federal Aviation Administration (FAA) requires every shipper to have job-specific dangerous goods training prior to tendering a dangerous goods shipment to FedEx or another air carrier. When individuals tender a shipment containing dangerous goods it must be properly classified, packaged, marked, labeled and identified as dangerous goods, and include the correct dangerous goods documentation.

M. Dangerous goods may not be rerouted to an address other than the original intended-recipient's address provided by the shipper, unless dry ice is the only type of dangerous goods contained in the shipment. (*Note:* All dangerous goods shipments may be made available as hold for pickup at permissible locations or be returned to the sender.)

N. We are required to maintain proper segregation of incompatible dangerous goods on all vehicles and aircraft. This necessity may cause the shipment to move on the next available truck route or flight on which proper segregation can be maintained.

O. For more information, see Shipping Dangerous Goods via FedEx Express at fedex.com/dangerousgoods. If you have questions regarding shipments of dangerous goods, you may call 1.800.463.3339 and say "dangerous goods" to connect to our Dangerous Goods/Hazardous Materials Hotline for assistance (outside the U.S. call 1.901.375.6806). If you have questions regarding countries served, commodity restrictions by country or service availability, call 1.800.463.3339 and say "international services" for FedEx International Customer Service.

Data privacy

FedEx will comply with all applicable data privacy laws, regulations and rules in relation to the processing of personal data. FedEx may, at its sole discretion, process personal data for the performance of the services and for those business purposes set forth in the FedEx Privacy Notice at fedex.com. FedEx does not sell any personal information to another business or third party.

In relation to any personal data provided by you concerning yourself, your employees or agents, a recipient, or any third party in connection with a shipment or otherwise, you represent that you have complied with applicable data privacy laws, including obtaining the necessary legal basis for the provision of such data to FedEx and the processing by FedEx of this data as described in the FedEx Service Guide and providing the relevant individual with all information in connection with the collection, transfer and processing of such data including the information contained in the FedEx Privacy Notice at fedex.com. FedEx will not be liable for costs, claims, damages and expenses suffered or incurred by FedEx in connection with the shipper's failure to comply with the Data Privacy section in these terms and conditions. You agree to indemnify FedEx in respect of all costs, claims, damages and expenses suffered or incurred by FedEx in connection with your failure to comply with this section.

Declared value for carriage and limits of liability (not insurance coverage)

The declared value for carriage of any package represents our maximum liability in connection with a shipment of that package, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information relating to the shipment. It is the shipper's responsibility to prove actual damages. Exposure to and risk of any loss in excess of the declared value is assumed by the shipper. You may transfer this risk to an insurance carrier of your choice

FedEx Express Terms and Conditions

International shipments (U.S. edition)

(Declared value for carriage and limits of liability [not insurance coverage], cont.)

through the purchase of an insurance policy. Contact an insurance agent or broker if you desire insurance coverage. WE DO NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.

A. If for any reason the Warsaw Convention or the Montreal Convention (see the Carriage Under International Conventions section) does not govern our liability, our maximum liability for loss, damage or delay, or any claim with regard to any shipment moving to or from the U.S. is limited to US$100, US$9.07 per pound or US$20.00 per kilo, whichever is greater, unless you declare a higher value for carriage and pay a greater charge. The interpretation of the relevant Convention's liability limit may vary depending on the destination country. If the Warsaw Convention as amended by Montreal Protocol No. 4 applies to your shipment, our liability is limited to 17 Special Drawing Rights (SDRs) per kilo, unless you declare a higher value for carriage and pay the required fee. If the Montreal Convention applies to your shipment, our liability is limited to 22 SDRs per kilo, unless you declare a higher value for carriage and pay the required fee. Otherwise, our liability is limited to US$9.07 per pound (US$20.00 per kilo) unless you declare a higher value for carriage and pay the required fee.

FedEx International Priority Freight and FedEx International Economy Freight shipments have a maximum declared-value limit of US$100,000 to most destinations. FedEx International Broker Select shipments to many countries are allowed to exceed the country declared-value-for-carriage limit (but not the FedEx International Priority and FedEx International Economy maximum of US$50,000 per shipment).

Except as limited below, unless a higher value is declared and paid for, our liability for each package shipped between Puerto Rico and the U.S. is limited to US$100. For each package exceeding US$100 in declared value, an additional amount will be charged. See Rates in the FedEx Service Guide for details.

Except as limited below, the declared-value limit for shipments between Puerto Rico and the U.S. is US$50,000 per shipment, rather than US$50,000 per package.

For packages shipped between Puerto Rico and the U.S., or sent to any international location, the declared value for carriage cannot be greater than the declared value for customs. A FedEx Envelope and FedEx Pak to and from Puerto Rico is limited to a declared value for customs and carriage of US$100.

B. If you declare a higher value for carriage, an additional amount will be assessed for each US$100 (or fraction thereof) by which the declared value for carriage exceeds the US$100 or US$9.07 per-pound liability limitation, whichever is applicable. See Rates in the FedEx Service Guide for details. EVEN IF A HIGHER VALUE IS DECLARED, OUR LIABILITY FOR LOSS, DAMAGE OR DELAY OF A SHIPMENT WILL NOT EXCEED ITS REPAIR COSTS, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

C. The maximum declared value for customs and carriage for the contents of a FedEx Envelope or a FedEx Pak, regardless of destination, is US$100 or US$9.07 per pound, whichever is greater. Goods with a value (actual or declared) exceeding US$100 should *not* be shipped in a FedEx Envelope or FedEx Pak.

D. The maximum declared value for customs and carriage for a FedEx international shipment, if other than a FedEx Envelope or FedEx Pak, can be found at fedex.com under the individual country listing.

Except as limited below, the maximum declared value per shipment for FedEx International Next Flight is US$50,000. If a FedEx International Next Flight shipment is tendered to FedEx palletized or shrinkwrapped as one single unit, the maximum declared value is US$50,000. If more than one FedEx International Next Flight package is shipped on one air waybill, the declared value for carriage of each package will be determined by dividing the total declared value for carriage by the number of packages in the shipment; the liability of FedEx for loss or damage will be limited to the actual value of the package(s) lost or damaged, not to exceed the per-package declared value.

E. Shipments (packages or freight) containing all or part of the following items are limited to a maximum declared value for carriage of US$1,000 per shipment or US$9.07 per pound, whichever is greater. Import of any of the following items may be prohibited by individual countries, and a lower declared-value limitation for a country will control this stated limitation for such items:

1. Artwork, including any work created or developed by the application of skill, taste or creative talent for sale, display or collection. This includes, but is not limited to, items (and their parts) such as paintings, drawings, vases, tapestries, limited-edition prints, fine art, statuary, sculpture and collector's items.
2. Film, photographic images (including photographic negatives), photographic chromes and photographic slides.
3. Any commodity that by its inherent nature is particularly susceptible to damage or the market value of which is particularly variable or difficult to ascertain.
4. Antiques, or any commodity that exhibits the style or fashion of a past era and whose history, age or rarity contributes to its value. These items include, but are not limited to, furniture, tableware and glassware.
5. Glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass, and any other commodity with similarly fragile qualities.
6. Plasma screens.
7. Jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semiprecious), industrial diamonds, and jewelry made of precious metal.
8. Furs, including, but not limited to, fur clothing, fur-trimmed clothing and fur pelts.
9. Precious metals, including, but not limited to, gold and silver bullion or dust, precipitates, or platinum (except as an integral part of electronic machinery).
10. Stocks, bonds, cash letters or cash equivalents, including, but not limited to, food stamps, postage stamps (not collectible), traveler's checks, lottery tickets, money orders, gift cards and gift certificates, prepaid calling cards (excluding those that require a code for activation), bond coupons, and bearer bonds.
11. Liquor stamps and tax stamps.
12. Collector's items such as coins, stamps, sports cards, souvenirs and memorabilia.
13. Guitars and other musical instruments that are more than 20 years old, and customized or personalized musical instruments.
14. Scale models (including, but not limited to, architectural models and dollhouses) and prototypes.

F. The declared value for carriage cannot be greater than the declared value for customs.

G. When the sender has not specified the declared value for carriage of each package on an air waybill, but has specified a total declared value for all packages, the declared value for each package will be determined by dividing the total declared value by the number of packages on the air waybill unless you provide verifiable evidence supporting a different allocation. The declared value of any package in a shipment cannot exceed the declared value of the total shipment.

H. Notwithstanding anything else in the FedEx Service Guide, we are not liable for any loss of, damage to or delay, misdelivery or nondelivery of unacceptable shipments, including, but not limited to, cash or currency, nor misdelivery of information.

I. Notwithstanding anything else in the FedEx Service Guide, we are not liable for any loss, damage or delay to any package that is not adequately packaged by the shipper.

J. ANY EFFORT TO DECLARE A VALUE IN EXCESS OF THE MAXIMUMS ALLOWED IN THE FEDEX SERVICE GUIDE IS NULL AND VOID. OUR ACCEPTANCE FOR CARRIAGE OF ANY SHIPMENT BEARING A DECLARED VALUE IN EXCESS OF THE ALLOWED MAXIMUMS DOES NOT CONSTITUTE A WAIVER OF ANY PROVISION OF THE FEDEX SERVICE GUIDE AS TO SUCH SHIPMENT.

K. REGARDLESS OF THE DECLARED VALUE OF A PACKAGE, OUR LIABILITY FOR LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION, ANY FAILURE TO PROVIDE INFORMATION, OR MISDELIVERY OF INFORMATION, WILL NOT EXCEED A SHIPMENT'S REPAIR COST, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

L. The shipper is responsible for accurately completing the air waybill or other shipping documents, including completion of the declared-value section. We cannot honor requests to change the declared-value information on the air waybill after tender to FedEx.

M. See the Liabilities Not Assumed section for other limitations and exclusions on our liability.

N. Additional restrictions may apply to a shipment if sent pursuant to an airline interline agreement.

O. In the event that FedEx Office procures, accepts tender of, performs, or otherwise undertakes the transportation, delivery or release of a package by FedEx Express, whether directly or indirectly, FedEx Office shall have the benefit of every right, defense, limitation and liberty of whatsoever nature contained in these terms and conditions or otherwise available to FedEx Express as if such provision were expressly for its benefit.

Delivery Signature Options

FedEx offers Delivery Signature Options for shippers. Not available for all shipments or to all destinations.

A. Indirect Signature Required. FedEx will obtain a signature in one of three ways:

1. From someone at the delivery address; or
2. From a neighbor, building manager or other person at a neighboring address; or
3. Where available, the recipient can sign a FedEx door tag or utilize other FedEx-approved means to authorize release of the package without anyone present.

If delivery cannot be completed in these ways, FedEx may reattempt delivery.

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(Delivery Signature Options, cont.)

B. Direct Signature Required. FedEx will obtain a signature from someone at the delivery address. If no one is at the address, FedEx may reattempt delivery.
C. Adult Signature Required. FedEx will obtain a signature from someone at the delivery address who is at least the age of majority in the destination country. Government-issued photo identification or other identification customarily accepted by local authorities is required. In all cases, if there is no eligible recipient at the delivery address, FedEx may reattempt delivery.
D. Shipments to residential addresses may be released without obtaining a signature. If you require a signature for a residential shipment, select one of the Delivery Signature Options.
E. Choosing a Delivery Signature Option overrides a signature release.
F. FedEx will assess the delivery signature charge if the shipper requests the Delivery Signature Option, even if a signature is not obtained, the option requested is not available or FedEx is unable to provide a copy of the signature obtained at delivery.
G. Also see the Liabilities Not Assumed, Pickup and Delivery, and Routing and Rerouting sections.

Dimensional weight (volumetric weight)

Dimensional-weight pricing is applicable on a per-shipment basis to all shipments in customer packaging. FedEx packaging may also be subject to dimensional-weight pricing. If the dimensional weight exceeds the actual weight, charges based on the dimensional weight will be assessed. Customers who fail to apply the dimensional-weight calculation to a package may be assessed dimensional-weight charges by FedEx. See the Dimensional Weight description in the Other Transportation-Related Fees and Shipping Information section of the FedEx Service Guide for additional details.

Duties and taxes

A. In order to complete clearance of certain items through customs, FedEx may disburse duties and taxes as assessed by customs officials on behalf of the payer and assess a surcharge for doing so. For all shipments, FedEx may contact the payer and require confirmation of reimbursement arrangements as a condition to completion of clearance and delivery, and at our sole discretion, require payment of duties and taxes before release of the shipment to the recipient.
B. FedEx only provides estimates of customs duties and taxes through the Estimate Duties and Taxes feature on FedEx Global Trade Manager at fedex.com. Final duties and taxes may vary.
C. In the event the accuracy or propriety of duties and taxes assessed on a shipment is disputed, FedEx or its designated broker may review the shipping documents tendered with the shipment. If FedEx determines that the duties and taxes were properly assessed, the shipper agrees to pay the duties and taxes.
D. In the event we disburse duties, taxes or other fees to a customs agency, including the U.S. Merchandise Processing Fee, on behalf of the payer, the payer will be assessed an ancillary clearance service fee based on a flat rate or a percentage of the total amount disbursed. This ancillary clearance service fee will vary depending upon the destination country.
E. If the sender fails to designate a payer on the air waybill, duties and taxes will automatically be billed to the recipient where allowed. Bill Sender Duties and Taxes and Bill Third Party Duties and Taxes are options available only for deliveries to specified locations (call FedEx Express International Customer Service at 1.800.463.3339 and say "international services").
F. REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, THE SENDER IS ULTIMATELY RESPONSIBLE FOR PAYMENT OF DUTIES AND TAXES AND ALL FEES AND SURCHARGES RELATED TO OUR DISBURSEMENT OF DUTIES AND TAXES IF PAYMENT IS NOT RECEIVED. If a recipient or a third party from whom reimbursement confirmation is required refuses to pay the duties and taxes upon request, we may contact the sender. If the sender refuses to make satisfactory arrangements to reimburse FedEx, the shipment may be returned to the sender (in which case, sender will be responsible both for original and return charges), or placed into a general order warehouse or a customs-bonded warehouse, or considered undeliverable.

If transportation charges for a shipment are billed to a credit card, FedEx reserves the right to also settle uncollected duties and taxes charges associated with that shipment to the credit card account.

G. If FedEx cannot obtain satisfactory confirmation of arrangements to reimburse it for amounts to be disbursed for duties and taxes, a shipment might be delayed. Such delays, or any other failure to comply with these conditions, constitute liabilities not assumed and are not service failures. Accordingly, they are not covered by the money-back guarantee. (See the Liabilities Not Assumed and Money-Back Guarantee Policy sections.)
H. Payment for duties and taxes will be made by one of the following means at the sole discretion of FedEx: cash, check (personal or business, provided valid identification is offered), credit card, money order, traveler's check, or debit or deferment account. FedEx does not accept prepayment of duties and taxes at the time of shipment.
I. We assume no responsibility for shipments abandoned in customs, and such shipments may be considered undeliverable.
J. In the event that we require confirmation of duties and taxes reimbursement arrangements from the recipient, we will attempt to contact the recipient no later than 12 p.m. on the day the shipment is available for customs clearance in the destination country and inform the recipient of the estimated duties and taxes amount. If an arrangement satisfactory to us is made, the shipment will then be cleared through customs and delivered. If the shipment clears customs by 5 p.m. on the day arrangements are confirmed, delivery will be scheduled for the next business day by 5 p.m. or the end of the local business day. In the event we have cleared packages on your behalf and you do not have credit arrangements with FedEx, payment may be required prior to the release of your shipment.

Export control laws

FedEx Express is headquartered in the U.S. and will not transport shipments that violate U.S. export controls nor export controls in the countries in which we operate, provided they do not conflict with U.S. law. You are responsible for, and warrant, your compliance with all applicable laws, rules and regulations, including, but not limited to, the U.S. Export Administration Regulations, the U.S. International Traffic in Arms Regulations, the U.S. Foreign Assets Control Regulations and applicable export laws and regulations of any country to, from, through or over which your shipment may be transported. You agree, and warrant, that you will comply with all applicable U.S. government sanctions prohibiting the export or re-export of goods, services or technology to countries and regions listed by the U.S. government unilaterally or in coordination with other countries' sanctions. In addition, no commodities originating or manufactured in any of these countries and regions are accepted for transportation anywhere in the world. For a current list of FedEx countries and regions served see International Express Package Zones: U.S. Export and U.S. Import in the FedEx Service Guide or go to fedex.com/internationalpackages.

Any FedEx Returns service shipments that are forwarded to a third country must also comply with the export control requirements of the country of first departure. You agree to furnish such information and complete and attach to the air waybill such documents as necessary to comply with such laws, rules and regulations.

In addition, unless licensed or authorized by the relevant government agency or otherwise permitted under applicable laws, you specifically warrant that you will not tender any shipments to us if you or any of the parties involved in the shipment are listed on any of the export controls or sanctions lists published and maintained by: the U.S. Department of Treasury, Office of Foreign Assets Control; the U.S. Department of Commerce, Bureau of Industry and Security; the U.S. Department of State, Directorate of Defense Trade Controls; the United Nations Sanctions Committees; the European Union Council; and any other relevant authority. In addition, you agree and warrant that you will not attempt to ship to any entity owned by any party, in the common ownership interest determined by the relevant listing authority, subject to U.S. government economic sanctions.

Any shipments requiring a U.S. Department of State license or authorization, or requiring a U.S. Drug Enforcement Administration export permit, and certain in-bond shipments, must be shipped using our FedEx International Controlled Export service option, only available with FedEx International Priority, FedEx International Priority Freight or FedEx International Priority DirectDistribution services. For further information, go to the FedEx International Controlled Export section on fedex.com/en-us/service-guide/special-handling-services.html.

You agree to identify any shipments requiring any other U.S. government export license or permit, and shipments subject to such pre-export regulatory controls and provide us with information and all necessary documentation to comply with the applicable U.S. laws and regulations. You are responsible at your expense for determining U.S. export licensing or permitting requirements for a shipment, obtaining any required U.S. export licenses or permits, and ensuring that the consignee is authorized as required by the applicable laws and regulations of the origin country, destination country, and any country(s) asserting jurisdiction over the goods. Further, you are responsible for ensuring that the end-use or end-user of the items shipped does not violate any specific control policies restricting certain types of exports, reexports and transfers of specifically enumerated items subject to the U.S. Export Administration Regulations.

We assume no liability to you or any other person for any loss or expense — including, but not limited to, fines and penalties — if you fail to comply with any export laws, rules or regulations.

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Extra-large packages

Extra-large packages are pieces weighing less than 151 lbs. (or destination country limit) that exceed 130 inches (or destination country limit) in length and girth combined. These pieces may be refused, or at our sole discretion may be considered as FedEx International Priority Freight or FedEx International Economy Freight shipments once accepted by us. Dimensional-weight pricing is applicable on a per-shipment basis for extra-large packages. The chargeable weight is the greater of the actual weight or dimensional weight for extra-large packages and is applied on a per-shipment basis. The total shipment is subject to a minimum billable weight of 151 lbs. multiplied by the number of freight handling units.

Fuel and other surcharges

We reserve the right to assess fuel and other surcharges on shipments without notice. The duration and amount of any surcharge will be determined at our sole discretion. By tendering your shipment to FedEx, you agree to pay the surcharges, as determined by FedEx. The fuel surcharge rate, if applicable, is available on fedex.com.

Inspection of shipments and identification requirement

We may, at our sole discretion, open and inspect any shipment without notice. Governmental authorities may also open and inspect any shipment at any time. We may, at our sole discretion, require the shipper to provide their government-issued photo identification prior to tendering a package to FedEx.

Liabilities not assumed

FEDEX EXPRESS WILL NOT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE DECLARED VALUE OR US$100 OR THE AMOUNT SET BY THE MONTREAL OR WARSAW CONVENTIONS (AS AMENDED), WHICHEVER IS GREATER, FOR CARRIAGE OF A SHIPMENT ARISING FROM TRANSPORTATION SUBJECT TO THE TERMS AND CONDITIONS CONTAINED IN THE FEDEX SERVICE GUIDE, WHETHER OR NOT FEDEX EXPRESS KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED.

In no event shall FedEx Express, including, without limitation, agents, contractors, employees and affiliates, be liable for any special, incidental or consequential damages, including, without limitation, loss of profits or income, whether or not FedEx Express had knowledge that such damages might be incurred.

If we inadvertently accept a shipment with a destination city or cities that we do not serve in a country to which FedEx Express international services are provided, we may attempt to complete the delivery. However, we will not be liable and we will not provide any proof of delivery. The delivery commitment listed for such country will not apply, and the applicable rate will be the highest for that country plus the maximum extended service area surcharge. In these cases, the money-back guarantee applies only to the portion of the transportation provided directly by us.

We will not be liable or responsible for loss, damage or delay caused by events we cannot control.

We will not be liable for, nor will any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or failure to provide information caused by or resulting in whole or in part from:

A. The act, default or omission of any person or entity, other than FedEx, including those of any local, state or federal government agencies.

B. The nature of the shipment, including any defect, characteristic or inherent vice of the shipment.

C. Your violation of any of the terms and conditions contained in the FedEx Express Terms and Conditions, as amended or supplemented, or on an air waybill, standard conditions of carriage, tariff or other terms and conditions applicable to your shipment, including, but not limited to, the improper or insufficient packing, securing, marking and addressing of shipments, or use of an account number not in good credit standing, or failure to give notices in the manner and time prescribed.

D. Perils of the air, public enemies, criminal acts of any person(s) or entities including, but not limited to, acts of terrorism, public authorities acting with actual or apparent authority, authority of law, local disputes, civil commotion, hazards incident to a state of war, local, national or international weather conditions (as determined solely by us), local, national or international disruptions in air or ground transportation networks (as determined solely by us), strikes or anticipated strikes (of any entity, including, but not limited to, other carriers, vendors or suppliers), labor disruptions or shortages caused by pandemic conditions or other public health event or circumstances, natural disasters (earthquakes, floods and hurricanes are examples of natural disasters), conditions that present a danger to our personnel, and disruption or failure of communication and information systems (including, but not limited to, our systems).

E. Our compliance or noncompliance with verbal or written delivery instructions from the sender, recipient or persons claiming to represent the shipper or recipient.

F. Our compliance or noncompliance with any request to intercept a shipment in transit, or to prevent delivery.

G. Damage or loss of articles packaged and sealed by the sender or by person(s) acting at the sender's direction, provided the seal is unbroken at the time of delivery, the package retains its basic integrity, and the recipient accepts the shipment without noting the damage on the delivery record.

H. Our inability or failure to complete a delivery, or a delay to any delivery, due to acts or omissions of customs or other regulatory agencies.

I. Delays in delivery caused by adherence to FedEx policies regarding the payment of duties and taxes or other charges.

J. Our inability to provide a copy of the delivery record or a copy of the signature obtained at delivery.

K. Erasure of data from or the loss or irretrievability of data stored on magnetic tapes, files or other storage media, or erasure or damage of photographic images or soundtracks from exposed film.

L. The loss of any personal or financial information including, but not limited to, social security numbers, dates of birth, driver's license numbers, credit card numbers and financial account information.

M. Our failure to honor package-orientation graphics (e.g., "up" arrows, "this end up" markings), "fragile" labels or other special directions concerning packages.

N. Your failure to ship goods in packaging approved by us prior to shipment where such prior approval is recommended or required.

O. The shipment of fluorescent tubes, neon lighting, neon signs, X-ray tubes, laser tubes, light bulbs, quartz crystal, quartz lamps, glass tubes such as those used for specimens and glass containers such as those used in laboratory test environments.

P. Our failure to notify you of any delay, loss or damage in connection with your shipment or any inaccuracy in such notice.

Q. Shipments released without obtaining a signature at residential addresses. (See the Delivery Signature Options section.)

R. Shipments released without obtaining a signature at nonresidential addresses when release has been authorized by the shipper or recipient. (See the Delivery Signature Options section.)

S. Failing to obtain the signature option requested for shipments using Delivery Signature Options. (See the Delivery Signature Options section.)

T. Our failure or inability to attempt to contact the sender or recipient concerning an incomplete or inaccurate address or other recipient information; incorrect, incomplete, inaccurate or missing documentation; payment of duties and taxes necessary to release a shipment; or an incomplete or incorrect customs broker's address.

U. The failure to properly designate a delivery address as a Residential Delivery or Commercial Delivery, including delivery addresses that were processed through any address verification function or program.

V. Any package where FedEx records do not reflect that the package was tendered to FedEx by the shipper.

W. The shipper's failure to delete all shipments entered into a FedEx self-invoicing system, internet shipping device or any other electronic shipping method used to ship a package, when the shipment is not tendered to FedEx. If you fail to do so and seek a refund, credit or invoice adjustment, you must comply with the notice provisions in Invoice Adjustments/Overcharges in the Billing section. FedEx is not liable for any refund, credit or adjustment unless you comply with those notice provisions.

X. Your use of an incomplete, inaccurate, or invalid FedEx account number or your failure to provide a valid FedEx account number in good credit standing in the billing instructions on shipping documentation.

Y. Damage to briefcases, luggage, garment bags, aluminum cases, plastic cases, or other items when not enclosed in outer packaging, or other general shipping containers caused by adhesive labels, soiling or marking incidental to transportation.

Z. The shipment of perishables or commodities that could be damaged by exposure to heat or cold, including, but not limited to, the shipment of any alcoholic beverages, plants and plant materials, tobacco products, ostrich or emu eggs, or live aquaculture.

AA. The shipper's failure to provide accurate delivery address information.

BB. Damage to computers, or any components thereof, or any electronic equipment when shipped in any packaging other than:

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(Liabilities not assumed, cont.)

1. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
2. Packaging that is in accordance with the FedEx packaging guidelines available online at fedex.com/packaging.
3. FedEx laptop packaging, for shipments of laptop computers.
4. FedEx small electronic device packaging, for shipments of cell phones, handheld computers, MP3 players and similar items.
5. FedEx tablet packaging, for shipments of tablet computers.

CC. Any shipment containing a prohibited item. (See the Prohibited Items section.)
DD. Our provision of packaging, advice, assistance or guidance on the appropriate packaging of shipments does not constitute acceptance of liability by FedEx unless such advice, assistance or guidance has been approved in writing by FedEx Packaging Design and Development and the writing expressly accepts liability in the event of a damaged shipment.
EE. Failing to meet our delivery commitment for any shipments with an incomplete or incorrect address. (See the Undeliverable Shipments section.)
FF. Failing to deliver or not attempting to deliver a package within the delivery commitment time, if the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed during the originally scheduled delivery time.
GG. Damages indicated by any shockwatch, tiltmeter or temperature instruments.
HH. Loss or damage to alcohol shipments unless an approved packaging type is used or FedEx Packaging Design and Development has preapproved your packaging prior to shipment. See the Alcoholic Beverages section for further information.
II. Dangerous goods shipments that the shipper did not properly declare, including proper documentation, markings, labels and packaging. FedEx Express will not pay a claim on undeclared or hidden dangerous goods and the FedEx Money-Back Guarantee does not apply.
JJ. FedEx will not be liable for the failure to provide any services or service options where our records do not reflect that the services or service options were selected by the shipper.
KK. Your use of FedEx customer automation systems or software versions that are no longer supported by FedEx, or your failure to update or upgrade FedEx customer automation hardware or software as provided or directed by FedEx from time to time.

Limitations on legal actions

In the event that the Warsaw Convention, as amended, or Montreal Convention does not prescribe limitations on legal actions, the following will apply.

Any right you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you file an action within one year from the date of delivery of the shipment or from the date on which the shipment should have been delivered.

Any right that you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you first comply with all applicable notice periods and requirements in these terms and conditions including, but not limited to, the periods and requirements for providing notice under the Billing, Claims and Money-Back Guarantee Policy sections. You and we understand that timely and complete compliance with such notice periods and requirements is a contractual condition precedent to your right to any relief whatsoever, and you must plead compliance with those conditions precedent on the face of any complaint that you file against us. You and we agree that FedEx cannot be considered to have breached any obligation to you unless or until we wrongfully deny a claim submitted to us pursuant to the notice periods and requirements contained in these terms and conditions. Finally, you and we agree that you will comply with applicable notice periods and requirements even if you believe that such compliance will not result in relief from us or if you lack knowledge regarding whether such compliance will result in relief from us.

You agree that you will not sue us as a class plaintiff or class representative, join as a class member, or participate as an adverse party in any way in a class-action lawsuit against us. Nothing in this paragraph, however, limits your rights to bring a lawsuit as an individual plaintiff.

To the extent that any court finds that state rather than federal law applies to any provision of this contract, the controlling law is the substantive law of the state in which you tendered your shipment to us.

The performance of any services does not make us an agent of the shipper or any third party for any purpose.

Live animals

FedEx Express does not accept live-animal shipments as part of its regular-scheduled service and does not transport household pets such as dogs, cats, birds and hamsters. FedEx Express may accept certain shipments of live animals such as horses, livestock and zoo animals (to and from zoo locations only) on an exception basis if approved and coordinated by the FedEx Animal Desk (call 1.800.405.9052).

Money-back guarantee policy

We offer a money-back guarantee for our services.[1] This guarantee can be suspended, modified or revoked at our sole discretion without prior notice to you.

A. Money-Back Guarantee. For U.S.-based payers, we will, at our option, and upon request, either refund or credit to the applicable invoice only your transportation charges if we deliver a shipment 60 seconds or more after the applicable delivery commitment time. The money-back guarantee applies to shipments tendered using the following services: FedEx International First, FedEx International Next Flight, FedEx International Priority, FedEx International Priority Freight, FedEx International Economy, FedEx International Economy Freight, FedEx International Priority DirectDistribution, FedEx International Priority DirectDistribution Freight and FedEx International Premium. It does not apply to FedEx International MailService. This money-back guarantee is your exclusive remedy in the event of a service failure for the recovery of all or any portion of the FedEx charges for a shipment. If the money-back guarantee is suspended, there is no remedy or recovery of charges for a service failure. There are no delivery commitments for shipments on which the money-back guarantee is suspended.

B. Limitations. The following limitations apply:

1. Credits for transportation charges will be applied to the payer's account only, and refunds will be made payable to the payer only.
2. At the sole discretion of FedEx, the money-back guarantee may not be honored when the request is made by, or the information utilized to determine the status of the package is determined by, a third party other than the payer of the charges.
3. Only one refund or credit is permitted per package. In the case of multiple-piece shipments, this money-back guarantee applies to each package in the shipment. If a service failure occurs for any package within the shipment, a refund or credit will be given only for the portion of the transportation charges applicable to that package. For FedEx International Priority DirectDistribution and FedEx International Priority DirectDistribution Freight, the money-back guarantee is prorated based on the number and weight of packages within the shipment where delivery is not completed by the service commitment.
4. A credit or refund under our money-back guarantee policy will be applied only against charges for the shipment giving rise to the credit.
5. An exact delivery commitment time can be obtained only by telephoning International Customer Service and supplying us with all of the following:
    1. Commodity being shipped
    2. Date of the shipment
    3. Exact destination
    4. Weight of the shipment
    5. Value of the shipment

    Any transit time published in the FedEx Service Guide or elsewhere, or quoted by Customer Service without the above five required facts, is only an estimate and is not a stated delivery commitment time. You agree that our records regarding quoted delivery times will constitute conclusive proof of any such quotes.
6. If a delivery later than the original delivery commitment time is requested by the shipper or recipient before the first delivery attempt is made, the delivery commitment time for application of the money-back guarantee policy will be adjusted to account for the requested delivery date and/or time. However, the money-back guarantee may not apply to certain shipments for which the recipient has requested to modify or customize delivery through methods approved by FedEx.
7. If the shipper or recipient informed FedEx that the recipient location is closed on a certain day or at a certain time, the delivery commitment time for application of the money-back guarantee policy will be the next business day at the delivery commitment time for the service originally selected.
8. This money-back guarantee does not apply to requests for invoice adjustment based on overcharges (see the Billing section) or shipments to P.O. box addresses acceptable for delivery (see the Post Office Box Addresses section).
9. The money-back guarantee for shipments destined for our extended service areas applies only to the portion of the transportation provided directly by us.

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International shipments (U.S. edition)

(Money-back guarantee policy, cont.)

10. This money-back guarantee applies only to transportation charges paid by U.S.-based payers and does not apply to duties, taxes or other charges, including ancillary clearance service fees.
11. Holidays in international locations will affect our transit times. Contact International Customer Service for information on delivery commitments that may be affected due to the observance of these holidays. Deliveries normally scheduled to be made on the day of holiday observance will be rescheduled for delivery on the next business day. The delivery commitment for application of the money-back guarantee policy will be extended for a period equal to the length of the holiday.
12. If the sender or recipient specifies a customs broker other than FedEx or the broker selected by FedEx (where this service is available), notification may be given to the broker by 12 p.m. on the first business day the shipment is available for customs clearance in the destination country, and such notification constitutes timely delivery.
13. For FedEx International Next Flight service, the quoted delivery time may be changed for many reasons, including, but not limited to, the following: flight delays or cancellations due to air traffic control, weather or mechanical problems. If the delivery commitment is changed, the money-back guarantee will only be applicable to the latest quoted delivery time.

C. Exceptions. FedEx will not be obligated to refund or credit your transportation charges if:

1. We provide you with proof of timely delivery, consisting of the date and time of delivery and, if applicable, the name of the person who signed for the shipment, or service-exception information reflecting that the failure to deliver timely resulted from circumstances described under the Liabilities Not Assumed section.
2. The service failure resulted, in whole or in part, from any of the circumstances described under the Liabilities Not Assumed section.
3. The payer's FedEx account number was not in good credit standing, or payment instructions were invalid, and delivery was delayed until payment arrangements were secured.
4. The shipment was scheduled for delivery on the Wednesday immediately prior to Thanksgiving via any FedEx Express international or FedEx Express Freight international service, and was delivered within 90 minutes of the published delivery commitment time for the selected service and destination.
5. The shipment was scheduled for delivery during the seven calendar days before Christmas Day via any FedEx Express international or FedEx Express Freight international service, and was delivered by the end of the day on the published delivery commitment date for the selected service and destination.
6. The shipment was undeliverable or returned.
7. The shipment contained dangerous goods or dry ice.
8. The shipment was delayed due to an incorrect address or to the unavailability or refusal of an appropriate or eligible person to accept delivery or sign for the package.
9. The shipment was delayed due to customs or regulatory delays, including, but not limited to, any delays resulting from compliance with advance notice or prior notice requirements.
10. The delay in delivery was caused by adherence to FedEx policies regarding the payment of duties and taxes prior to customs clearance or at delivery.
11. Incorrect FedEx tracking numbers were applied to the subject package or shipment by customers using FedEx electronic shipping devices.
12. Complete recipient information was not provided at the time of tender to FedEx. Complete recipient information must be provided on either the air waybill or through any FedEx electronic shipping device.
13. You did not book an international freight shipment as required.

D. Refund or Credit Requests. To qualify for a refund or credit due to a service failure, you must notify us of the service failure and request a refund or credit of your transportation charges in compliance with the conditions listed below. If you do not comply with these conditions, you are not entitled to receive a refund or credit and cannot recover compensation for a service failure in any lawsuit.

1. You may request a refund or credit of transportation charges due to a service failure in the following ways:
   a. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request via our telephone invoice adjustment system at 1.800.463.3339 (say "billing").
2. Your notification of a service failure must include your FedEx account number, if any; the FedEx tracking number; and the date of the shipment.
3. All requests for refund or credit of transportation charges must be received via one of the approved channels within 15 calendar days of the invoice date or within 15 calendar days from the ship date if you are paying by credit card or in advance by cash, check or money order.
4. A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request. A notification of the reason for an unpaid charge with your payment is not considered a request for an invoice adjustment or notice of a refund request if the reason relates to a service failure.

[1] *Offer void where prohibited by law.*

Package Consolidators (including FedEx Authorized ShipCenter locations, and FedEx ShipSite locations at Office Depot and OfficeMax)

FedEx cannot accept a consolidation under FedEx Express international services or FedEx International Broker Select from a forwarder, unless the shipper:

a. Is a FedEx Authorized ShipCenter or FedEx ShipSite location, or
b. Ships using FedEx International Airport-to-Airport, or
c. Ships using FedEx International Express Freight, or
d. Ships using FedEx International Premium.

In addition, Package Consolidators are responsible for complying with all applicable requirements in these terms and conditions including, but not limited to, customs and other legal requirements applicable to packages tendered for international transportation.

If you tender packages to a Package Consolidator instead of to us directly, the following limitations apply:

A. Package Consolidators are not agents of FedEx, and we are not responsible for any errors or omissions made by them.

B. Package Consolidators may submit claims for refunds or credits for shipping charges under the money-back guarantee policy. Neither the person or entity tendering the package to the Package Consolidator nor the recipient is eligible for refunds or credits under the money-back guarantee policy.

C. In order for a Package Consolidator to receive packaging supplies from FedEx, the Package Consolidator must first enter into a Packaging and Pricing Agreement or a FedEx Authorized ShipCenter Agreement with FedEx.

D. Package Consolidators may charge FedEx Retail Rates for FedEx shipping services, but they are not required to. Package Consolidators set their own rates for reselling FedEx services.

E. FedEx assumes no liability, other than to the Package Consolidator, for lost, damaged or delayed shipments tendered to a Package Consolidator, as the Package Consolidator is the shipper of these packages. Package Consolidators are independently owned and operated businesses.

F. See the Package Consolidator representative for information regarding rates and services and the terms and conditions of carriage. Inquiries or claims regarding shipments tendered to a Package Consolidator must also be directed to the Package Consolidator.

G. As directed by FedEx, Package Consolidators must require a government-issued photo ID to validate the identity of their customer and must keep a record of the name and address on the ID of their customer for each package.

Package tracking/tracing

Tracing of international packages is available upon request. Call FedEx International Customer Service at 1.800.463.3339 (say "international services") and a tracing specialist will assist you. To trace your package, you must have all of the following information when you call us:

A. Air waybill number.
B. Date of shipment.
C. Recipient's name and address.
D. Number of packages and total weight of shipment.
E. Contents and value of shipment.
F. Your name and phone number, so we can call you back.

Packaging and marking

A. You must comply with all applicable laws (including, but not limited to, local, state, federal and international laws), including those governing packing, marking and labeling for all shipments.

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(Packaging and marking, cont.)

B. It is the responsibility of the sender to properly complete the air waybill. The sender's address on an air waybill or electronic shipping device must show the country in which the shipment is tendered to FedEx.
C. All packages must be prepared and packed by the shipper for safe transportation with ordinary care in handling in an express-transportation environment. Any articles susceptible to damage as a result of conditions that may be encountered in transportation, such as changes in temperature or atmospheric pressure, must be adequately protected by proper packaging. FedEx assumes no liability for perishables or commodities that could be damaged by exposure to heat or cold. Each shipment must be legibly and durably marked with the name, address and ZIP code/postal code of both the shipper and recipient. Packages cannot be wrapped in kraft paper.
D. You must use packaging in new or like-new condition. All packaging must be large enough to allow cushioning on top, bottom and sides. Contents must be properly packaged to eliminate shifting.

To be in like-new condition:

- Packaging must not have any holes, tears, dents or creases.
- Boxes must have no crushed corners.
- All previous shipping labels and barcodes must be covered or concealed.

All flaps, seams and edges must be securely sealed with a minimum 2-inch-wide packing tape.

Items that cannot be packed into cartons (such as auto tail pipes, mufflers, tires and rims) must have all sharp edges and protrusions wrapped, and the address label must be secured using the tie-on tag or the tire/crate label provided by FedEx (or you may secure it by wrapping pressure-sensitive tape completely around the object). Briefcases, luggage, garment bags, aluminum cases, plastic cases, computer cartons or similar types of items whose outer finish might be damaged by adhesive labels, soiling, marking or other types of surface damage that is normal with ordinary care in handling should be placed in a protective container for shipment. Casters, wheels and rollers must be removed or packaged.
E. Expanded polystyrene foam coolers must be shipped inside a sturdy outer container unless tested and approved for acceptance by FedEx Packaging Design and Development. Information on how to submit your packaging for testing is available at fedex.com/packaging. Expanded polystyrene foam coolers containing blood, urine and other noninfectious liquid clinical specimens must be shipped inside a sturdy outer packaging.
F. FedEx does not recommend the use of wet ice (frozen water) as a refrigerant. Packages containing wet ice must be prepared to prevent the leakage of any liquid, regardless of package orientation. For additional wet-ice packaging requirements, refer to the packaging guide Packaging Perishable Shipments at fedex.com/packaging.
G. If a shipment is refused by the recipient, leaks or is damaged, the shipment will be returned to the sender if possible. If the sender refuses to accept the returned shipment or it cannot be returned because of leakage, or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx for all costs and fees of any type connected with the legal disposal of the shipment, and all costs and fees of any type connected with cleanup of any spill or leakage.
H. FedEx reserves the right to request a shipper to submit a representative sampling of the packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test the packaging, or the sampling fails FedEx testing, FedEx will not be liable for any damages due to improper packaging.
I. FedEx may issue written notice to you if you repeatedly fail to adhere to FedEx's packaging requirements due to your pattern or practice of insufficient packaging. Claims for damage or loss associated with an identified pattern or practice of insufficient packaging will be denied. Any such claim filed related to your shipments will not be paid, regardless of which party files the claim, unless the claimant can establish that the loss or damage did not result from a failure to use proper packaging. FedEx will continue to deny such claims until we determine that you have ceased the pattern or practice of failing to adhere to the packaging requirements. Nothing in this paragraph is intended to limit FedEx's right to deny a claim where the shipment in dispute is found to have improper packaging.
J. Information on how to submit your packaging for testing or evaluation, and tips on packaging specific commodities (including automotive and mechanical parts, computers and perishables), are available at fedex.com/packaging.
K. For international freight shipments, freight must be on a skid, pallet or other forkliftable base. Boxes should be stacked squarely on the skid without hanging over the edge, and the weight should be distributed evenly on the skid to avoid excess weight being placed on materials inside the cartons. Use 70-gauge stretchwrap and pass a minimum of two bands (tightly secured) through the skid voids and around all cartons.
L. FedEx account holders may order supplies via fedex.com or by calling 1.800.463.3339 (say "order shipping supplies").

Perishables

Shipments containing perishable articles must be packaged for a minimum transit time of at least 24 hours greater than our delivery commitment time for the shipment. Shipping perishable articles over a weekend or holiday is discouraged, and packaging such shipments for longer transit times is required. We recommend that you ship perishable items via FedEx International First, FedEx International Priority or FedEx International Priority Freight and have your proposed packaging evaluated by FedEx Packaging Design and Development. Information on how to submit your packaging for evaluation is available at fedex.com/packaging. Some perishables are prohibited from shipment (see the Prohibited Items section). For non-prohibited perishable shipments, your failure to use proper packaging releases us from any liability for spoiled perishables that we would otherwise assume (see the Liabilities Not Assumed section).

Pharmaceuticals

Shipments of pharmaceuticals will only be accepted when tendered in accordance with applicable local, state, federal and international laws. The shipper is responsible for compliance with all applicable laws. Controlled shipments moving under U.S. Drug Enforcement permits must be shipped using the FedEx International Controlled Export service option or FedEx air cargo services.

Pickup and delivery

A. We provide delivery service at no additional charge to international destinations within primary service areas.
B. Agents are utilized for deliveries to points in extended service areas (ESAs). Depending on the final destination, an ESA surcharge per shipment may be applied for U.S. export shipments; see Rates in the FedEx Service Guide for details. Please call FedEx International Customer Service to determine if your shipment will be subject to an ESA surcharge.
C. We do not offer a restricted-delivery service and may deliver to someone other than the person or entity named as the recipient. We also may make an indirect delivery. Indirect delivery is a completed delivery to an address or location other than the address on the air waybill. Package addresses must include the complete street address and telephone or telex number of the recipient.
D. Shipments to hotels, hospitals, government offices or installations, university campuses, or other facilities that utilize a mailroom or other central receiving area will be delivered to the central receiving area, unless otherwise authorized and approved by FedEx.
E. Any person scheduling a pickup other than the sender must provide a FedEx account number in good credit standing, otherwise the pickup must be scheduled by the sender. We require a minimum of two hours from the time the shipment(s) will be ready to make the pickup. (Contact FedEx International Customer Service for the specific lead times required.) Repeated pickup attempts without packages being ready may result in the cancellation of pickup privileges.
F. If we inadvertently accept a shipment with a destination city not served in a country to which FedEx International Priority is provided, we may attempt to complete the delivery. However, certain limitations will apply. (See the Liabilities Not Assumed section.)
G. FedEx International Priority Freight or FedEx International Economy Freight shipments picked up or delivered to H3 areas will be picked up or delivered via cartage agents and a special handling fee will apply; see Rates in the FedEx Service Guide. Freight pickup and delivery is not available on weekends (except in offshore locations where standard business days vary) for FedEx International Priority Freight and FedEx International Economy Freight.
H. Proof of pickup is available upon request. You must provide the pickup number or FedEx tracking number (also known as the air waybill number). We will not provide proof of pickup unless you provide this information.
I. At our sole discretion, we may refuse to pick up or deliver a shipment (package or freight), or use alternative pickup or delivery arrangements, to maintain the safety of our employees and in cases in which we believe that our services may be used in violation of local, state, federal or international laws.
J. Additional charges may apply for late-hours, weekend or holiday pickup and delivery.
K. The delivery commitment for FedEx International Next Flight service will be the delivery time quoted to each customer. The quoted delivery time will vary for each shipment and will depend on the availability of suitable commercial airline flights.

A quoted delivery time may be changed for a variety of reasons, including, but not limited to, flight delays or cancellations due to air traffic control, weather or mechanical problems. In the event of the occurrence of any of the foregoing, the FedEx International Next Flight Service Desk shall quote a new delivery time to the shipper and recipient (if requested by the shipper) by telephone or by customer-reasonably-requested method; this

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(Pickup and delivery, cont.)

new delivery time shall then become the quoted delivery time. Two attempts will be made to reach the shipper and two attempts to reach the recipient (if requested by the shipper). Any such change in the quoted delivery time will be logged in to the tracking system.

L. In order to facilitate delivery or release of a shipment, FedEx may, at its sole discretion, contact the recipient to obtain delivery instructions, or to notify them that a delivery is scheduled, that a delivery has been completed or that a shipment is available for pickup at a Hold at Location facility. Where available, FedEx may also permit recipients to request modification or customization of delivery through methods approved by FedEx.

M. At its discretion, FedEx may not deliver or attempt delivery within the delivery commitment time of the service requested, if the shipper or recipient requested a later delivery or informed FedEx that the recipient is closed during the delivery commitment time. In this situation, charges will be assessed based on the service initially selected by the shipper. The shipper or payer is responsible for communicating with the recipient regarding requested later delivery times and is responsible for knowing the days and times that the recipient location can accept FedEx deliveries.

N. If a shipper tenders packages that substantially exceed the number, type, size and/or weight of packages tendered on average for the location by the shipper throughout the year, FedEx may accept such packages but, at its sole discretion, suspend the FedEx Money-Back Guarantee, if applicable, or adjust commitment times.

O. We reserve the right to assess a Residential Delivery surcharge on any shipment delivered to a home or private residence, including locations where a business is operated from a home, or on any shipment in which the shipper has designated the delivery address as a residence, including shipments where the delivery location has been designated as Residential Delivery in error.

Post office box addresses

You may use post office box addresses for certain international locations, including shipments to Puerto Rico, but you must include a valid telephone, fax or telex number on the air waybill. FedEx cannot deliver to U.S. military post office box addresses such as APO, FPO and DPO.

Prohibited items

You are prohibited from tendering the following items for shipment to any international destinations unless otherwise indicated, and you agree not to do so. (Additional restrictions may apply depending on destination. Various regulatory clearances in addition to customs clearance may be required for certain commodities, thereby extending the transit time.)

1. APO/FPO/DPO addresses.
2. C.O.D. shipments.
3. Human corpses, human organs or body parts, human and animal embryos, or cremated or disinterred human remains.
4. Explosives. (Class 1.4 explosives are acceptable for carriage to Canada, Germany, France, Japan, United Arab Emirates and United Kingdom. *Note:* United Arab Emirates only allows Class 1.4 explosives to be shipped hold-for-pickup to the FedEx Express facility in Dubai.)
5. Items resembling a bomb, hand grenade or other explosive device, except as provided in the Dangerous Goods section. This includes, but is not limited to, inert products such as novelty items, training aids and works of art.
6. Firearms, weaponry and their parts (acceptable between the U.S. and Puerto Rico).
7. Bump fire stocks and other rapid-fire trigger activators.
8. Ghost guns and other firearms not containing a serial number.
9. Any firearm or other weapon manufactured using a 3-D printing machine.
10. 3-D printing machines designed, or that function exclusively, to manufacture firearms.
11. Perishable foodstuffs and foods and beverages requiring refrigeration or other environmental control. An exception is available by contract only. Contact your FedEx account executive for information.
12. Live animals including insects, except as provided in the Live Animals section in the FedEx Service Guide. (Call the FedEx Animal Desk at 1.800.405.9052.)
13. Animal carcasses, insects and pets. Taxidermy-finished hunting trophies or completely processed (dried) specimens of whole animals or parts of animals are acceptable for shipment into the U.S.
14. Plants and plant material, including cut flowers (cut flowers are acceptable from the U.S. to selected points in Canada and from Colombia, Ecuador and the Netherlands to the U.S.).
15. Lottery tickets and gambling devices where prohibited by law.
16. Money (coins, cash, currency, paper money and negotiable instruments equivalent to cash such as endorsed stocks, bonds and cash letters).
17. Pornographic and/or obscene material.
18. Shipments[1] being processed under:
    a. Duty drawback claims unless advance arrangements are made.
    b. Temporary Import Bonds — acceptable under the FedEx International Broker Select option, for initial import only.
    c. U.S. State Department licenses.
    d. Carnets.
    e. U.S. Drug Enforcement Administration export permit.
    f. Letters of Credit. Shipments subject to Letters of Credit are generally prohibited, with the exception of shipments subject to Letters of Credit calling for a "courier receipt," as defined by Article 25 of UCP 600, shipped using the FedEx Expanded Service International Air Waybill.
    g. Certificate of Registration shipments (CF4455).
19. Hazardous waste. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste.
20. Shipments that may cause damage to, or delay of, equipment, personnel or other shipments.
21. Shipments that require us to obtain any special license or permit for transportation, importation or exportation.
22. Shipments or commodities whose carriage, importation or exportation is prohibited by any law, statute or regulation.
23. Counterfeit goods, including, but not limited to, goods under a trademark that is identical to or substantially indistinguishable from a registered trademark, without the approval or oversight of the registered trademark owner (also commonly referred to as "fake goods" or "knock-offs").
24. Tobacco and tobacco products, including but not limited to cigarettes, cigars, loose tobacco, smokeless tobacco, hookah or shisha.
25. Electronic cigarettes and their component parts, any other similar device that relies on vaporization or aerosolization, and any noncombustible liquid or gel, regardless of the presence of nicotine, that can be used with any such device. (Effective March 1, 2021)
26. Marijuana, as defined by U.S. federal law, 21 U.S.C. 802(16), including marijuana intended for recreational or medicinal use and marijuana-derived cannabidiol ("CBD"); any product with any amount of tetrahydrocannabinols ("THC"), except as set out in 21 CFR 1308.35; and synthetic cannabinoids.
27. Raw or unrefined hemp plants, or their subparts (including, but not limited to, hemp stalks, hemp leaves, hemp flowers and hemp seeds), except as set out in 21 CFR 1308.35.
28. Any substance that has not been approved for a medical use by the U.S. Food and Drug Administration and also has been listed as a Drug or Chemical of Concern by the U.S. Drug Enforcement Administration, including, but not limited to, kratom and *Salvia divinorum*.
29. Shipments with a declared value for customs in excess of that permitted for a specific destination. (See the Declared Value for Carriage and Limits of Liability section in the FedEx Service Guide.)
30. Dangerous goods except as permitted under the Dangerous Goods section of these terms and conditions.
31. Packages that are wet, leaking or emit an odor of any kind.
32. Wildlife products that require U.S. Fish and Wildlife Service export clearance by FedEx prior to exportation from the U.S.
33. In-bond shipments destined to or being withdrawn from a Foreign Trade Zone or bonded warehouse, unless the FedEx International Broker Select option is selected for U.S. import shipments, or the FedEx International Controlled Export service option is selected for U.S. export shipments.

Notwithstanding any other provision of the FedEx Service Guide, we are not liable for delay of, loss of or damage to a shipment of any prohibited item. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's violation of any local, state or federal laws or regulations or from tendering any prohibited item for shipment.

[1] *You may be able to ship these items via FedEx International Controlled Export, FedEx International Premium, FedEx International Express Freight or FedEx International Airport-to-Airport. For information on FedEx International Controlled Export, call International Customer Service at 1.800.463.3339 (say "international services"). For information on the other services listed call FedEx Express Freight Customer Service at 1.877.398.5851.*

FedEx Express Terms and Conditions

International shipments (U.S. edition)

Proof of performance (verbal)

When requested by the sender or recipient, verbal confirmation of delivery (date, time and name of person who signed for the shipment) is available. For shipments to many countries that we serve, this information is usually available by 12 a.m. local time in the country of delivery on the day of scheduled delivery.

For FedEx International Next Flight service, a proof-of-delivery phone call to the shipper stating the date and time of delivery, and the name of the person who signed for the shipment will be performed for every shipment. Two attempts will be made to reach the shipper by telephone. A faxed proof of delivery will also be provided upon request by the shipper or the recipient.

Proof of performance (written)

When requested by the sender or recipient within one year of the shipping date, we will, at our option, furnish a photostatic copy of the destination delivery record or electronically captured delivery information for deliveries made to most points served. We assume no liability for our inability to provide a copy of the delivery record.

Signature proof of delivery showing an image of the recipient's signature may be available online at fedex.com for express deliveries made within the U.S., Canada and Puerto Rico.

Rate quotations

Rates and service quotations provided to you by FedEx, including but not limited to, rates and service quotations provided by our employees, agents, interactive voice response systems and customer automation platforms are estimates and will be based upon information provided by you, but final rates and service charges may vary from the quotes based upon the characteristics of the shipment actually tendered to us and the application of these terms and conditions. We are not liable for, nor will any adjustment, refund or credit of any kind be made, as a result of any discrepancy in any rate or service quotation made prior to tender of the shipment and the rates, and other charges that we invoice to you. Any conflict or inconsistency between the FedEx Service Guide and other written or oral statements or quotes (except those found in a FedEx Sales or FedEx Express Customer Automation agreement) concerning the rates, features of service, and terms and conditions applicable to FedEx Express service will be controlled by the FedEx Service Guide, as modified, amended, changed or supplemented. FedEx only provides estimates of customs duties and taxes through the Estimate Duties and Taxes feature on FedEx Global Trade Manager at fedex.com.

Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted FedEx Retail Rates for shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

Refusal or rejection of shipments

We reserve the right to refuse, hold or return any shipment and may do so at our sole discretion and without liability to us. We will execute that right when (but not limited to cases in which): (1) the shipment may cause damage or delay to other shipments, property or personnel; (2) the shipment is likely to sustain damage or loss in transit because of improper packaging or otherwise; (3) the shipment contains any prohibited items; (4) the account of the person or entity responsible for payment is not in good credit standing; (5) when acceptance of the shipment may jeopardize our ability to provide service to other customers; or (6) when FedEx is unable to validate the identity of the shipper. We have no liability whatsoever for refusal or rejection of shipments.

Restrictions

A. Size restrictions vary by country.

B. Per-package weight limits may vary by country.

C. There is no limit on the aggregate weight of a multiple-piece shipment (except to Argentina), provided each individual package does not exceed the per-package weight limit for the destination country. Shipments exceeding 500 lbs. require advance arrangements with us. You must call us to arrange for pickup commitments and delivery commitments. The money-back guarantee will apply only once a delivery commitment has been established by FedEx after pickup of your shipment.

D. No more than one type of service may be indicated on a single air waybill and no more than one FedEx Envelope, FedEx 10kg Box or FedEx 25kg Box may be shipped on a single air waybill.

E. You may ship up to 10 different commodities on a single air waybill.

F. The declared value for carriage cannot exceed the declared value for customs as indicated on the air waybill.

Return and import shipping options

Shipments returned to the United States using the FedEx Global Returns service option are governed by the terms and conditions applicable to the country from which the shipment is returned. Those terms and conditions of service may vary from country to country. Consult fedex.com/globalreturns or our local office in the origin country for details.

Returns customers may use a currency other than U.S. dollars. Note that currency conversion rates may fluctuate. If a currency other than U.S. dollars is used, the U.S. returns party must check the current conversion rate to determine if an Electronic Export Information (EEI) is required to be filed. If a returns label is sent to the U.S., the U.S. returns party should always ensure that the Automated Export System (AES) proof of filing citation or Foreign Trade Regulations (FTR) exemption statement is correctly printed on the label before exporting.

FOR FEDEX GLOBAL RETURNS, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES A RETURN SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES AND ANY DUTIES OR TAXES WHICH WE HAVE DISBURSED, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

Shipments initiated via the Create Import Shipment feature on fedex.com are governed by the terms and conditions applicable to the country from which the shipment originates. Those terms and conditions of service may vary from country to country. Consult our local office in the origin country for details.

FOR SHIPMENTS INITIATED VIA THE CREATE IMPORT SHIPMENT FEATURE ON FEDEX.COM, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES THE IMPORT SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES AND ANY DUTIES OR TAXES WHICH WE HAVE DISBURSED, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

Routing and rerouting

We will determine the routing of all shipments. Some shipments may be consolidated or forwarded by FedEx for transportation on foreign air carriers, or on either a charter or an interline basis as FedEx may determine. We reserve the right to divert any shipment (including use of other carriers) in order to facilitate its delivery.

FedEx assumes no obligation to reroute any shipment to a third country, to carry the goods by any specified aircraft or over any particular route or to make connection at any point according to any schedules. You agree that FedEx may, without notice, substitute alternative carrier or aircraft, deviate from the route or routes, or cause the goods to be transported by motor vehicle.

FedEx may not reroute shipments when Adult Signature Required has been selected or applied as a delivery signature option.

Dangerous goods may not be rerouted to an address other than the original intended-recipient's address provided by the shipper, unless dry ice is the only type of dangerous goods contained in the shipment. (*Note:* All dangerous goods shipments may be made available as hold for pickup at permissible locations or be returned to the sender.)

Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.

THERE ARE NO STOPPING PLACES THAT ARE AGREED TO AT THE TIME OF THE TENDER OF THE SHIPMENT, AND WE RESERVE THE RIGHT TO ROUTE THE SHIPMENT IN ANY WAY WE DEEM APPROPRIATE.

Note: This section does not apply to requests for delivery to another address made by the recipient through methods approved by FedEx.

Tobacco and tobacco products

Tobacco and tobacco products are prohibited. Please see the Prohibited Items section.

FedEx Express Terms and Conditions

International shipments (U.S. edition)

Undeliverable shipments

An undeliverable shipment is one that cannot be delivered for reasons that include, but are not limited to, any of the following:

- The recipient refuses to pay for a bill-recipient shipment.
- The recipient refuses to accept the shipment prior to, during or after delivery.
- The recipient's delivery address cannot be located.
- The shipment was addressed to an area not served by FedEx.
- The shipment's contents or packaging are damaged to the point that rewrapping is not possible.
- The shipment is unable to clear customs.
- The shipment would likely cause damage or delay to other shipments or property or injury to personnel.
- The shipment contains prohibited items.
- The recipient's place of business is closed.
- No appropriate person was available to accept the shipment at a delivery location on the initial delivery attempt or reattempts.
- The shipment was improperly packaged.
- The recipient of a Hold at Location shipment cannot be contacted or the recipient fails to retrieve the shipment.

Should a shipment be classified as undeliverable or unidentifiable, the following guidelines apply:

A. If a shipment is undeliverable for any reason, we may attempt to notify the sender to arrange for the return of the shipment if local customs regulations will allow. If the sender cannot be contacted within five business days, we may place the shipment in a general order warehouse or a customs-bonded warehouse or will dispose of the shipment. FedEx reserves the right, at its sole discretion, and without notice, to sell, destroy or otherwise dispose of undeliverable shipments. By tendering a shipment, the shipper agrees to transfer and convey good and sufficient title of the contents of undeliverable shipments to FedEx, and agrees to pay any costs incurred in returning, storing or in the sale, destruction or disposal thereof.

B. For shipments returned from international points to the U.S., return charges and fees will be assessed to the original shipper, along with the original charges and fees. Also included will be any other charges incurred by us, including, but not limited to, duties, taxes, ancillary clearance fees and storage fees, if applicable. For returned shipments containing dangerous goods, the shipper must supply a completed return air waybill and all other required documents.

C. Shipments that cannot be returned due to local regulatory constraints will either be placed in a general order warehouse or a customs-bonded warehouse or disposed of at our sole discretion and at any location. The shipper agrees to pay any costs incurred by FedEx in such placement or disposal.

Warranties

WE MAKE NO WARRANTIES, EXPRESS OR IMPLIED.

If you have questions or concerns regarding FedEx services, please send your correspondence to FedEx Custosmer Relations Department, 3875 Airways Blvd., Module H, Memphis, TN 38116.

These FedEx Express Terms and Conditions, which are a part of the FedEx Service Guide, are published periodically by FedEx Corporate Services, Inc., on behalf of Federal Express Corporation and its subsidiaries and affiliates for the exclusive use of their customers and employees. The FedEx Service Guide contains currently effective retail rates under which packages, documents, skids and containers are accepted for carriage. The most current FedEx Service Guide, available on fedex.com, and any amendments, addendums or supplements supersede all previous FedEx Service Guides and other prior statements concerning the rates and conditions of FedEx service to which it applies.

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FedEx Ground Tariff

Tariff 200-HH, effective January 4, 2021

Updated April 19, 2021

(Cancels Tariff 200-GG, effective January 6, 2020)

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For the most current updates to the FedEx Ground tariff, please go to fedex.com/us/terms.

FedEx Ground Tariff

The FedEx Ground Tariff, contained in the FedEx Service Guide, supersedes all previous terms and conditions, tariffs, amendments, supplements, and other prior statements concerning the rates and conditions of FedEx Ground service to which this tariff applies. The contract of carriage as expressed in this tariff constitutes the entire agreement between the parties and supersedes all previous agreements and understandings, whether oral or written, between the parties or any agents, affiliates or subcontractors thereof (including FedEx Office and Print Services, Inc. and its agents, affiliates and employees ["FedEx Office"]) with respect to the subject matter hereof, and each party warrants that it has not relied and will not be relying upon any evaluation, representation or advice from the other party, its agents, affiliates or subcontractors (including any agents, affiliates or employees of FedEx Office) except representations expressly made in writing in this tariff.

FedEx reserves the right to unilaterally modify, amend or supplement the rates, features of service, services, terms and conditions, and tariff in the FedEx Service Guide applicable to all customers without notice. All modifications, amendments or supplements may be authorized only by an officer in the Legal Department of FedEx Corporation or successor positions, but no other agent or employee of FedEx nor any other agent or party is authorized to do so.

The FedEx Service Guide consists of the service information at fedex.com/serviceguide and the overview of services in the downloadable FedEx Service Guide (U.S. and U.S. export); U.S., U.S. export, U.S. import and U.S. retail rates; the FedEx Express Terms and Conditions; this FedEx Ground Tariff; and the FedEx SameDay City Tariff. The FedEx Ground Tariff and rates in this book and at fedex.com/serviceguide make up the contract of carriage under which your shipments are transported, unless modified under a separate agreement. To the extent that conflicts exist, if any, between the terms and conditions, other parts of the FedEx Service Guide, and the current versions, if any, of the FedEx Ground Tariff 200 and fedex.com, the downloadable version (PDF) of the FedEx Ground Tariff (including any amendments, supplements or both) as then in effect on the date of shipment shall control.

Note: Unless otherwise specified in this tariff, the rules listed in this tariff apply to packages originating in the U.S. for transportation via a FedEx Ground service, except that this tariff does not apply to packages tendered to FedEx Ground for shipment via the FedEx Ground Economy service.

Scope of tariff

A. **Participating Carriers.** FedEx Ground Package System, Inc. (FedEx Ground) with packages originating in the U.S.

B. **Governing Publications.** Except as otherwise provided, this tariff is governed by the following publications, supplements thereto or succeeding publications thereof: FedEx Zone Locator (U.S.) and the rate information in the FedEx Service Guide in effect at the time of shipment. These publications are available at fedex.com.

C. Scope of Operations

FedEx Ground Package System, Inc. (U.S.):

1. To operate as a CONTRACT CARRIER, by motor vehicle, in interstate or foreign commerce, over irregular routes, transporting GENERAL COMMODITIES (except Classes A and B explosives, household goods and commodities in bulk) between points in the U.S. under continuing contract(s) with commercial shippers, receivers or brokers of such commodities.
2. To operate as a COMMON CARRIER, by motor vehicle, in interstate or foreign commerce, over irregular routes, transporting GENERAL COMMODITIES (except Classes A and B explosives, household goods and commodities in bulk) in packages weighing 150 lbs. or less when transported in a motor vehicle in which no one package exceeds 150 lbs., between ground points in the U.S.
3. To operate as a common and contract carrier, by motor vehicle, in intrastate commerce, over irregular routes, transporting GENERAL COMMODITIES (except Classes A and B explosives, household goods and commodities in bulk) between points in the U.S.

Definitions

"Account-Specific Rates" are the rates paid by FedEx account holders who have discounts applied to their account and who charge their shipping to their FedEx account.

"Business day" means Monday through Friday for FedEx Ground, and Monday through Sunday[1] for FedEx Home Delivery, except for the following holidays:

Memorial Day	Thanksgiving Day
Independence Day	Christmas Day
Labor Day	New Year's Day

Observation of holidays is subject to change. Refer to the holiday list at fedex.com/en-us/service-guide/holiday-schedule.html for details.

"Business delivery" means any delivery that is not a residential delivery.

"Commercial delivery" means any delivery that is not a residential delivery.

"Consolidator" means any person, corporation, partnership or other entity that is independent from FedEx and derives income from the consolidation of the packages of others for tender to us, including all FedEx Authorized ShipCenter locations and entities who have executed a Packaging and Pricing Agreement, Package Consolidator Agreement or Packaging Agreement with FedEx.

"FedEx," "FedEx Ground," "our," "us" and **"we"** refer to FedEx Ground Package System, Inc., and its officers, employees and agents (but does not include cartage agents).

"In good credit standing" means: (1) that payment on the FedEx account is current; (2) the account is not in "cash only" status; and, (3) for commercial or business accounts, the balance does not exceed the credit limit established by FedEx.

"Length" is the longest side of a package.

"Overcharge" means a charge based on an incorrect rate; an incorrect special handling fee; billing a service other than the service selected for the package; billing based on incorrect package or shipment weight; billing to the wrong account number; or any other billing, unrelated to a service failure, that results in an incorrect charge.

"Package" means any container and its contents, and includes any non-containerized article.

"Proof of delivery" means electronically captured delivery information, which may include date, time, location and signature information.

"Residential delivery" means a shipment addressed to a home or private residence, including locations where a business is operated from the home, and/or a shipment in which the shipper has designated the delivery address as residential. FedEx Ground also has FedEx Home Delivery service for residential packages.

"Retail Rates" apply to shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

"Return option" means FedEx Ground Package Returns Program (PRP), FedEx Ground Call Tag, FedEx Print Return Label and FedEx Email Return Label.

"Service failure" means FedEx Ground did not deliver your standard ground and multiweight ground package(s) by the end of the scheduled delivery day as published on fedex.com, except as otherwise described in this tariff.

"Ship date" or **"shipment date"** is the date the shipment is tendered to FedEx. For shipments tendered at a FedEx location after the last pickup time, the ship date is the next business day.

"Shipment" means one or more packages shipped together to the same recipient.

"Standard List Rates" are the rates paid by FedEx account holders who do not have discounts applied to their account and who charge their shipping to their FedEx account.

"Transportation charges" mean amounts assessed for movement of a shipment and does not include any other fees or charges that may be assessed under the FedEx Service Guide, including other transportation-related fees such as (but not limited to) declared-value charges, special handling fees, customs duties and taxes, collect on delivery (C.O.D.) charges, and surcharges.

"Valid" as it relates to account numbers means a FedEx account number that has been issued by FedEx and that is in good credit standing.

"You" or **"your"** means the shipper/sender, recipient and their agents, servants, employees, and any other person or entity having or claiming an interest in a shipment.

[1] *Standard Saturday and Sunday delivery and FedEx Home Delivery convenient delivery options are not available to all areas. Saturday and Sunday delivery are available for packages with a scheduled transit time of 1, 2 or 3 business days. For more information on transit times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab, or contact your FedEx account executive.*

Non-waiver

Any failure by us to enforce or apply a term, condition or provision of this FedEx Ground Tariff does not constitute a waiver of that term, condition or provision and does not otherwise impair our right to enforce such term, condition or provision.

FedEx Ground Tariff

Account numbers

All shipments originating in the U.S. and paid for with cash, check, debit or credit card must be tendered at a staffed shipping location, and will be charged FedEx Retail Rates.

Account numbers are issued by FedEx according to shipping location and are nontransferable. Account numbers are issued and used solely at the discretion of FedEx. FedEx may discontinue the use of accounts, in whole or in part, and terminate all or particular accounts and account numbers at any time, for any reason, at its sole discretion. Improper, illegal or any other misuse of your FedEx account may also, at the sole discretion of FedEx, result in loss of discounts or termination of the account. Improper, illegal or other misuse includes, but is not limited to, unauthorized consolidation of shipments owned by different parties, or violations of the terms and conditions in this FedEx Service Guide. If your account has been compromised or stolen, the account may be closed and you may be issued a new account. However, you will be responsible for all valid charges on the closed account. Any materials, rights or privileges that you acquire by holding a FedEx account number may not be used for any purpose other than shipping with FedEx, and FedEx may seek damages against you for any improper, illegal or other misuse of your account. If your account is terminated, we reserve the right, at our sole discretion, to deny your application for new or additional FedEx account numbers at any time in the future. All charges will be billed and must be remitted in U.S. funds.

Any individual or entity that uses the FedEx account or shipping discounts of another FedEx account holder without authorization will be charged Standard List Rates for all such shipments without prior notice. This includes all shipments, whether they are classified as "Bill Sender," "Bill Recipient" or "Bill Third Party," or any other method of billing. Unauthorized use includes, but is not limited to, using the shipping discount of another FedEx account holder without the knowledge and permission of both FedEx and the account holder.

All requests for account numbers are subject to credit investigation and verification by our Credit Department and Customer Account Confirmation Department. FedEx utilizes business credit reporting agencies, audited financial statements, Standard & Poor's and Moody's bond ratings, and other sources as necessary, to determine eligibility for open credit terms. FedEx does not offer consumer credit privileges. Any individual shipping for personal use must prepay the shipment charges or establish a FedEx account for billing directly to a major credit card. Stored-value cards or gift cards cannot be used to open an account; however, such cards may be used for payment when tendering a package at staffed FedEx shipping locations, and in conjunction with our credit card acceptance policy. If your FedEx account is billed directly to a credit card, you agree to the following terms: (1) you authorize FedEx to initiate variable charges to the credit card to settle charges payable to FedEx; (2) you authorize FedEx to charge your card for any unpaid amounts on your account; (3) you authorize the card issuer to pay any amounts associated with your account without requiring a signed receipt; (4) you agree to keep your card information current (FedEx may receive updates on your card information from participating issuing banks and may update your account profile to avoid service disruptions); (5) you agree that FedEx shall have no liability for any insufficient funds or other charges incurred from attempts to charge and/or place holds on your card; and (6) your agreement to these terms and conditions is to be accepted as authorization to the card issuer to pay all amounts associated with your account.

The party to whom a FedEx account number is issued is liable for all charges to the account, including those resulting from unauthorized use. The account holder is responsible for the safekeeping of the account number. The account number should be released only to those authorized to ship on the account.

Failure to keep your FedEx account current may result in "termination" of your FedEx Ground service. If the account number to be billed is not valid, the shipment may be refused, delayed or returned until an alternative form of payment is secured. If a package is held, returned, or delivery is otherwise delayed because the account is not in good credit standing, you will not be entitled to a refund or credit of your transportation charges under the money-back guarantee policy.

You must use your FedEx account number to obtain any discount applicable to your account. Use of your account number constitutes your agreement that all packages shipped by us shall be subject to this tariff, as modified, amended or supplemented.

For FedEx Ground services, you may only request FedEx to bill accounts with a U.S. or Canadian billing address. Any request for FedEx to bill otherwise is null and void, and FedEx, at its sole discretion, reserves the right to bill the sender for those charges and assess an invalid account surcharge.

FedEx may provide trade credit information on its account holders to credit bureaus.

Alcoholic beverages

Only licensed entities holding a state and federal license or retailers holding a state license may ship alcohol with FedEx. Consumers may not ship alcohol. Shipments containing alcoholic beverages are prohibited to locations where FedEx Ground uses a postal service, an interline cartage agent or a freight forwarder for final delivery. Shippers must enter into an approved FedEx Alcohol Shipping Agreement before shipping any alcohol with FedEx. For more information, go to fedex.com/us/wine or contact your FedEx account executive.

A. Licensee to Licensee. FedEx will accept alcohol shipments (beer, wine and spirits) when both the shipper and recipient are either licensed wholesalers, licensed dealers, licensed distributors, licensed manufacturers, licensed retailers or licensed importers, subject to additional requirements and all applicable laws and regulations. Contact your FedEx account executive for complete details.

B. Licensee to Consumer. FedEx will accept wine shipments from licensed entities directly to consumers, subject to additional requirements and all applicable laws and regulations. Contact your FedEx account executive for complete details. Shipments of beer or spirits to consumers are prohibited.

Animal carcasses

FedEx Ground does not accept animal carcass shipments as part of its regular-scheduled service. FedEx Ground may accept certain shipments of animal heads and other parts for taxidermy if properly packaged.

If approved by FedEx, we may accept animal carcasses, organs and other parts on an exception basis under the following conditions:

1. Shipments must be approved by the FedEx Animal Desk (call 1.800.405.9052).
2. The shipper must have its packaging tested and pre-approved by FedEx Packaging Design and Development for the type of animal carcass, organ or part being shipped. Call 1.800.633.7019 for assistance. It is the responsibility of the shipper to adequately package shipments for all temperature extremes and handling conditions.

Contact your FedEx account executive for details and additional requirements.

Billing

A. "Bill Sender" means charges will be billed to the sender. Payment on the account must be current. The sender may request an initial rebilling to another party, but all subsequent rebills will be only to the sender.

B. "Bill Recipient's FedEx Account Number" means charges will be billed to the recipient (except for certain additional charges that are billed to the sender, including, but not limited to, weekly pickup fees, alternate address pickup fees, on-call per-package pickup charges, address correction fees, and invalid or missing account number fees). "Bill Recipient" should not be confused with C.O.D. service. In order to choose this billing option, the recipient's FedEx account number must be inputted into the sender's electronic shipping system at the time the package is processed and payment on the account must be current. If the recipient is billed initially and refuses to make payment for the shipment, the charges may be rebilled to a third party. If not paid by the third party, any additional rebilling will be to the sender's account. (See section N, Billing Special Handling Fees.) The sender is liable for, and will be billed for, all charges and fees, plus all special handling fees in the event recipient or any third party does not pay. If due to the charges the recipient account exceeds credit limits with FedEx Ground, the sender will automatically be billed.

C. "Bill Third Party's FedEx Account Number" means charges will be billed to someone other than the sender or recipient (except for certain additional charges that are billed to the sender, including, but not limited to, weekly pickup fees, alternate address pickup fees, on-call per-package pickup charges, address correction fees, invalid or missing account number fees, and fees associated with C.O.D. or electronic C.O.D. [E.C.O.D.]). In order to choose this billing option, the FedEx account number of the third party must be inputted into the sender's electronic shipping system at the time the package is processed and payment on the account must be current. If the third party is billed initially and refuses to make payment for the shipment, the charges may be rebilled to another party, but subsequent requests will only be rebilled to the sender. (See section N, Billing Special Handling Fees.) If the party that is rebilled refuses to pay, the sender is liable for and will be billed for all charges and fees, plus all special handling fees. If due to the charges the third-party account exceeds credit limits with FedEx Ground, the sender will automatically be billed.

D. "Bill FedEx Ground COLLECT" means transportation charges will be billed to the recipient and certain additional charges will be billed to the sender. The transportation

FedEx Ground Tariff

(Billing, cont.)

charges billed to the recipient include, but are not limited to, fuel surcharges and out-of-area surcharges. The certain additional charges billed to the sender include, but are not limited to, weekly pickup fees, alternate address pickup fees, on-call per-package pickup charges and address correction fees. In order to choose "Bill FedEx Ground COLLECT," the sender is responsible for shipping to consignees who are authorized COLLECT recipients. If the consignee is not authorized, the sender is liable for, and will be billed for, all charges and fees, plus all special handling fees in the event the recipient or any third party does not pay. If not paid by the third party, any additional rebilling will be to the sender's account (see section N, Billing Special Handling Fees). "Bill FedEx Ground COLLECT" should not be confused with C.O.D. service.

When shipping packages using the FedEx Ground COLLECT service option, the sender agrees to pay all additional charges and surcharges related to the shipment other than those billed to the recipient, as described above. The sender agrees to ship packages collect only to recipients authorized by FedEx Ground to receive collect shipments. The sender further agrees to pay all applicable transportation charges if a package is shipped to an unauthorized recipient or if an authorized recipient refuses to accept delivery of a collect shipment. An additional charge will be assessed on any package that is shipped collect to a recipient not authorized by FedEx Ground to receive collect packages.

E. For "Bill Recipient," "Bill Third Party" or "Bill FedEx Ground COLLECT" transactions, if the recipient or third party refuses to pay the charges, refuses delivery or cannot be contacted, the sender is responsible and will be billed for any and all charges. For "Bill Recipient," "Bill Third Party" or "Bill FedEx Ground COLLECT" transactions, FedEx Ground may verify the method of payment and reserves the right to not accept any "Bill Recipient," "Bill Third Party" or "Bill FedEx Ground COLLECT" shipment for which such verification cannot be established.

F. FedEx may consider payment type in determining pricing and discounts, and reserves the right to adjust discounts based on payment type.

G. The sender's shipment may be delayed if FedEx Ground determines that it is billed to a FedEx account number that is not in good credit standing. The service failure money-back guarantee will not apply (see the Money-Back Guarantee Policy section for details and limitations).

H. C.O.D. shipments may not be shipped "Collect" or "Bill Recipient." Shipping charges for C.O.D. shipments must be billed to either a sender's or third party's FedEx account number; they may not be paid by cash, check or credit card.

I. NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX GROUND, THE SENDER IS ULTIMATELY LIABLE FOR ALL CHARGES AND FEES. For FedEx returns shipments, please see Return Options.

J. A special handling fee will be applied for any check or electronic funds transfer (EFT) that is dishonored due to insufficient funds on deposit or incorrect or insufficient signature of the drawer.

K. Your payment must be accompanied by the remittance data that supports the payment. Remittance data must include the FedEx invoice number and the associated amount(s) being paid on the FedEx invoice. Payment at the tracking-number level must be transmitted to FedEx via electronic data interchange (EDI) — see the EDI section below.

Payment should be sent using your remittance advice to one of the following:

(By FedEx services)

FedEx Lockbox 360353
Room 154-0455
500 Ross Street
Pittsburgh, PA 15262

(By U.S. Postal Service)

Any customer not using electronic data interchange (EDI) or FedEx Billing Online whose billing address is in CT, DC, DE, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, RI, SC, VA, VT or WV should mail payment and remittance detail to:

FedEx
P.O. Box 371461
Pittsburgh, PA 15250-7461

Any customer not using EDI or FedEx Billing Online whose billing address is in AK, CO, IA, ID, IL, IN, KS, MN, MO, MT, ND, NE, NM, SD, WA, WI or WY should mail payment and remittance detail to:

FedEx
P.O. Box 94515
Palatine, IL 60094-4515

Any customer not using EDI or FedEx Billing Online whose billing address is in AL, AR, FL, GA, LA, MS, OK, TN or TX should mail payment and remittance detail to:

FedEx
P.O. Box 660481
Dallas, TX 75266-0481

Any customer not using EDI or FedEx Billing Online whose billing address is in AZ, CA, HI, NV, OR or UT should mail payment and remittance detail to:

FedEx
P.O. Box 7221
Pasadena, CA 91109-7321

Customers who receive their invoices via FedEx Billing Online should mail their payment and remittance detail to:

FedEx Billing Online
P.O. Box 371599
Pittsburgh, PA 15250-7599

1. FedEx reserves the right to apply payments to the oldest invoices in instances in which preferred remittance methods are not used and/or remittance details are not provided with payment, or when there are outstanding on-account funds due to overpayments.

L. If you receive invoices via EDI, your payment must be accompanied by electronic remittance data that includes the associated:

- Bill-to account number(s).
- Invoice number(s).
- Tracking number(s).
- Amount(s) being paid.

For more information about EDI remittance, refer to the FedEx EDI Invoicing and Remittance Overview guide at fedex.com/en-us/billing-online.html#electronic-data-interchange. Some invoice adjustment requests may also be transmitted electronically.

Payment for EDI invoices must be submitted electronically via electronic funds transfer (EFT) or by sending a check payment to one of the following:

(By FedEx services)

FedEx ERS
Attn: Box 371741
500 Ross Street
Room 154-0455
Pittsburgh, PA 15250-7741
Phone: 412.234.5494

(By U.S. Postal Service)

FedEx ERS
P.O. Box 371741
Pittsburgh, PA 15250-7741

M. If you are interested in or have questions regarding any of our invoicing or payment methods, contact your FedEx account executive or call FedEx Revenue Services at 1.800.463.3339 (say "billing"), or access our internet application Manage My Account at fedex.com.

N. Billing Special Handling Fees. A special handling fee will be applied in the following situations:

1. Invoicing where an incomplete, inaccurate, invalid or deleted account number appears in the EDI transmission of shipping information.
   a. For "Bill Sender" transactions, if the account number on the shipping barcode is incomplete, inaccurate, invalid or deleted, and FedEx Ground is able to determine the correct number from FedEx Ground records, all charges and fees, plus the special handling fee, will be billed to the sender, and any appropriate earned discount will apply. If the correct account number cannot be determined from FedEx Ground records, all charges and fees plus the special handling fee will be billed to the sender, and no discount will be allowed.
   b. For "Bill Third Party" or "Bill Recipient" transactions, if the third party or recipient account number in the electronic data interchange (EDI) transmission is incomplete, inaccurate, invalid or deleted, all charges and fees, plus the special handling fee, will be billed to the sender. If FedEx Ground can determine the sender's correct account number from FedEx Ground records, it will be used for billing, and any appropriate earned discount will apply. If

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(Billing, cont.)

billed to sender and sender's correct account number cannot be determined from FedEx Ground records, no discount will be allowed.

c. The fee for an incomplete, inaccurate, invalid or deleted account number will be applied only once for each package with such an account number.

2. Payer Rebilling. A special handling fee will be charged to the sender for all requests to change a billing from the party billed or the bill-to party shown on the shipping transmission. If there are multiple requests, the fee may be applied for each invoice line item, which is rebilled. Requests for rebilling will be accepted up to 180 days from the invoice date, not counting the invoice date.

Requests for rebilling of transportation charges must be received via one of the approved channels:

a. Submit your request through the Non-Pay option with Electronic Data Interchange (EDI) if you are a registered user; or

b. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or

c. Submit your request via fedex.com/us/customersupport/email/express_ground.html (select Billing/Invoicing as the category). Your request for a rebill of transportation charges must include the current invoice number, the FedEx tracking number, amount and the new FedEx account number that you want to rebill; or

d. Submit the request via our automated interactive voice response system at 1.800.463.3339 (say "billing"). Your request for a rebill of transportation charges must include your FedEx account number, if any, the current invoice number, the FedEx tracking number and the new FedEx account number that you want to rebill.

O. Invoice Adjustments/Overcharges:

1. FedEx Ground reserves the right to audit shipments to verify service selection, shipment weight and dimensions. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the service selected, weight entered or dimensions entered are incorrect or change during transit, FedEx Ground may make appropriate adjustments to the shipment charges at any time.

2. Default Billing. Senders are responsible for (i) accurately entering shipment information in any electronic shipping device and (ii) providing original shipping labels with a unique tracking number for each package in a shipment. Because the number of packages and weight per package are critical to our ability to correctly invoice, any omission or incorrect entry, or unavailable information or documentation, will result in a billing based on our estimate of the number of packages transported and either the standard dimensional factor at the time of billing or a standard "default" weight-per-package estimate determined at our sole discretion.

3. You may request an invoice adjustment for reasons not related to a service failure in the following ways:

a. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or

b. Submit your request through the invoice adjustment feature at fedex.com; or

c. Submit the request via fedex.com/us/customersupport/email/express_ground.html (select Billing/Invoicing as the category). All adjustment requests must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment; or

d. Submit the request via our telephone invoice adjustment system at 1.800.463.3339 (say "billing"). If you choose to submit your request via the telephone invoice adjustment system, the request must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment; or

e. If you choose to send the invoice adjustment request separately from the remittance statement, please send to:

FedEx
Revenue Services
3965 Airways Boulevard
Module G
Memphis, TN 38116

A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request.

4. Requests for invoice adjustment due to an overcharge must be received within 180 days after the date of shipment. For adjustments due to a service failure, see the Money-Back Guarantee Policy section.

For additional information or assistance regarding billing issues, please contact a FedEx account executive.

5. FedEx is not obligated to refund any overcharge or pay any other obligation owed when your FedEx account is, or has been in the past, more than 60 days past due.

6. If your account is more than 60 days past due, FedEx may, at its sole discretion, apply any overcharge amounts or other overpayments it agrees are owed to you against the oldest invoices.

P. Additional Taxes. If a federal value-added, consumption or similar tax is applicable to your shipment, FedEx Ground reserves the right to add that amount to your shipment charges.

Q. The sender is responsible for all reasonable costs incurred by FedEx Ground in attempting to obtain payment on any transaction. Such costs include, but are not limited to, attorneys' fees, collection agency fees, and interest and court costs.

R. At our sole discretion, FedEx may transfer and assign ownership of, and any rights to collect, any and all charges due and payable to us.

S. Missing or Invalid Account Number. An account number is invalid if it is not the correct account number for the bill-to party, or it is the account number for a recipient or third party who fails to pay the shipping charges. An additional charge will be assessed for each missing or invalid account number.

Claims

A. Filing of Claims:

1. All claims in connection with request for FedEx Ground C.O.D. service and all claims for loss of or damage to property tendered to FedEx Ground for transportation in interstate or intrastate commerce (U.S.) must be filed in writing; must include or refer to the Customer Shipping Record, if applicable, tracking number, and date or other facts sufficient to identify the package involved; and must be accompanied by documents that prove the value of the property and/or extent of the loss or damage.

Documentation Requirements. Such documents may include original purchase invoices, estimates or invoices for repair (repairs are not authorized under this provision and should not be made until FedEx Ground has inspected the damaged package or expressly waived its right to inspect the damaged package), expense statements, appraisal, final confirmation screen if online order with proof of purchase, or other certified documents; must assert our liability for the alleged loss or damage; and must make claim for the payment of a specified or determinable amount of money. A request for proof of delivery does not constitute the filing of a claim.

Notification. *In the case of a claim for concealed loss or damage that is not discovered at the time of delivery, the sender or recipient must notify FedEx Ground as promptly as possible after the discovery of the damage, and in any event no later than 60 days after the date of delivery. Notification should be made by calling 1.800.463.3339 (say "claims") and the claimant shall be issued a Damaged Call Tag. At the time the Damaged Call Tag is issued, the call center agent will provide a confirmation number. This number should be recorded on the claim form along with the original tracking number where indicated. Notification does not constitute filing of a claim as required in section C below.*

Except as provided in the paragraph above, receipt of the shipment by the recipient without written notice of damage on the delivery record is *prima facie* evidence that the shipment was delivered in good condition. As a condition to FedEx Ground considering a claim, all the original shipping cartons, packing (inner and outer) and contents must be made available for FedEx Ground inspections. See the Damaged Property section below for additional details. Package and contents must be retained by the claimant until the claim is resolved.

2. You can file a claim in the following ways:

a. Submit claims online at fedex.com/us/claimsonline (excluding FedEx Ground C.O.D. claims) for U.S. shipments, U.S. export shipments to Canada and U.S.-inbound shipments from Canada.

b. Send written claims, including the completed claim form and supporting documentation, via the U.S. Postal Service to:

FedEx Cargo Claims Department
P.O. Box 26628
Salt Lake City, UT 84126

c. Call customer service at 1.800.463.3339 (say "claims") to obtain a case number

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(Claims, cont.)

for your claim, then complete a print copy of the claim form. You may have to submit supporting documentation using FedEx Claims Online or the mailing address listed above.

3. FedEx Ground will not voluntarily pay a claim for an uncertain amount, such as "$100 more or less." FedEx Ground is not obligated to act on any claim until all transportation charges are paid. The claim amount may not be deducted from these charges or any outstanding balance.
4. Bad order reports, appraisal reports of damage, notations of exceptions on delivery records or other documents, inspection reports issued by FedEx Ground inspectors or inspection agencies, requests for proof of delivery, and tracer or inspection requests standing alone are not sufficient to comply with these claim filing requirements.
5. FedEx Ground shipment-status information is not intended or permitted to be used by the shipper to file claims. (See Shipment-Status Information in the Proof of Delivery section.)
6. In the event that a sender requests FedEx Ground to bill the recipient or a third party for a shipment, and the payer agreed to waive or otherwise limit its right to submit claims, the payer's waiver or other limitation will be imputed to the sender.
7. FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF A CLAIM.
8. FedEx Ground reserves the option to pick up salvage on damaged claims when the claim is paid in full.

B. Acknowledgment of Claims. FedEx Ground will, upon receipt in writing of a proper claim filed in the manner and form described in these regulations and accompanied by the documents described, acknowledge the receipt of such claim in writing within 30 days after the date of receipt by FedEx Ground unless FedEx Ground shall have paid or declined such claim in writing within 30 days of the receipt thereof. FedEx Ground will create either in writing or electronically a separate file for each claim received, assign each claim a successive claim file number, and note the claim number assigned on all documents filed in support of the claim and all records and correspondence relating to the claim, including the written acknowledgment of receipt and, if in its possession, the pickup and delivery records covering the package involved. FedEx Ground will record the date a claim is received on the face of the claim document. The date of receipt will also be noted on our written acknowledgment of receipt.

C. Time Limit for Filing Claims. Claims in connection with requests for FedEx Ground C.O.D. service and claims for loss, damage or delay must be filed in writing with FedEx Ground within nine months from the date of delivery, or, in the event that FedEx Ground failed to make delivery, within nine months after the package was tendered to FedEx Ground for shipment. Suits against FedEx Ground must be instituted within two years and one day from the date FedEx Ground gives written notice that FedEx Ground has disallowed any part of the claim specified in the notice. If claims are not filed or suits are not instituted in accordance with the foregoing provisions, FedEx Ground will not be liable and such claims will not be paid. A Claim Reporting Form can be requested from a FedEx account representative or by calling 1.800.463.3339 (say "claims").

D. Investigation of Claims:

1. Each claim must be supported by the original Customer Shipping Record (if applicable), evidence that applicable transportation charges have been paid, and documents that prove the value of the property, and/or extent of the loss or damage. Such documents may include original purchase invoices, estimates or invoices for repair, expense statements, appraisals, or other certified documents. The documents must be verifiable to our satisfaction. Where the property involved in a claim has not been invoiced to the recipient, or where an invoice does not show price or value, or where the property involved has not been sold, or where the property has been transferred at bookkeeping values only, FedEx Ground will, before voluntarily paying a claim thereon, require the claimant to establish the destination value of the quantity shipped, transported or involved, and to certify the correctness of the valuations in writing.
2. When a claim for loss of an entire package or an entire shipment cannot otherwise be authenticated upon investigation, FedEx Ground will obtain from the recipient of the shipment involved a certified statement in writing that the property for which the claim is filed has not been received from any other source.
3. In the event that the shipper and the recipient have refused a package, the property shall thereupon pass to FedEx Ground. FedEx Ground will not honor a claim for an abandoned package.

E. Disposition of Claims. FedEx Ground will, after receiving a written claim for loss or damage to the property transported, either pay actual or declared value for the property, whichever is lower; or decline, or make a firm compromise settlement offer in writing to the sender (unless special arrangements have been made) within 120 days after receipt of claim by FedEx Ground. If a claim cannot be processed and disposed of within 120 days after the receipt thereof, FedEx Ground will advise in writing of the status of the claim and the reason for the delay in making final disposition. Acceptance of payment of a claim shall extinguish any right to recover in connection with that shipment.

F. Damaged Property:

1. FedEx Ground Discovered Damage. Whenever property is damaged by FedEx Ground in the course of transportation and discovered by FedEx Ground prior to delivery, FedEx Ground will either (1) return the damaged property to the shipper or (2) remove any damaged property and ship the balance of undamaged merchandise. If determined to be liable and if damaged property is returned to the shipper, FedEx Ground may, at the shipper's request, pay the full actual or declared value of the property, whichever is lower, and title of the property shall thereupon pass to FedEx Ground. If the shipper makes such a request, the shipper must hold the damaged property until FedEx Ground has completed the processing of the shipper's claim. FedEx Ground shall not be liable for any special, incidental or consequential damages.
2. Concealed Loss or Damage. Whenever property is delivered by FedEx Ground and damage or loss is subsequently discovered by the recipient, inspection may be made by FedEx Ground as promptly as practicable after receipt of request from the recipient or shipper. The shipper or recipient must notify FedEx Ground as promptly as possible after discovery of the damage, and in any event no later than 60 days after the date of delivery. FedEx Ground reserves the right to inspect a damaged shipment on customer premises as well as the right to retrieve the damaged shipment for inspection at a local FedEx facility. All of the original shipping cartons, packing and contents must be available for our inspection and retained until the claim is concluded. Inspection will include examination of the damaged property, the shipping container and its packing, and any other action necessary to establish all the facts. If a shortage is involved, the inspector will compare the contents of package with the invoice, weigh the shipping container and contents, or conduct any other type of investigation necessary to establish that a loss has occurred. In either case, the inspection will be limited to a factual report. The shipper and recipient must cooperate with FedEx Ground to assist in the inspection. A written record of our findings will be made and a copy given to the shipper for claim support upon request. Any inspection report issued will be incorporated into the claim file. FedEx reserves the right to request a self-inspection requiring proof of damage in the form of photographs of the carton, inner packaging and damaged contents. If requested, this documentation must be delivered to us within nine months after the package was tendered to FedEx Ground for shipment.

   The terms and conditions of the FedEx Ground Tariff applicable to the original shipment (including, but not limited to, any declared value or limitation of liability) will govern the disposition of all claims in connection with said shipment, including any claim relative to the retrieval, inspection, call tag or return of said shipment.
3. In the event FedEx Ground does not make an inspection, the recipient must make the inspection and record all information pertinent to the cause. The recipient's inspection, in such case, may be considered as the FedEx Ground inspection and will not jeopardize any recovery due the shipper based on the facts contained in the report.

G. Spotted Trailers. The shipper agrees to load any trailers spotted at its facilities within 48 hours after being spotted with 225 or more packages per trailer. The shipper agrees not to file claims on any package shortages for spotted trailers. Upon written request from the shipper, FedEx Ground agrees to notify the shipper of any package shortages within 120 hours after the shipper's packages are transmitted to FedEx Ground. Notification to the shipper shall include date of pickup and the number of packages short of the total provided by the shipper on a computer-generated manifest. The shipper agrees not to file claims in connection with any package shortages reported by FedEx Ground to the shipper.

Collect on delivery (C.O.D.) service

A. FedEx Ground C.O.D. Service:

1. FedEx Ground offers collect-on-delivery service for packages within the U.S. and from the U.S. to Canada (E.C.O.D. remittance is only available for packages within the U.S.). To request FedEx Ground C.O.D. service, the shipper must prepare and attach to each C.O.D. package a C.O.D. label showing the amount to

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(Collect on delivery [C.O.D.] service, cont.)

be collected and a C.O.D. barcode label to designate the type of collection. THE C.O.D. AMOUNT IS NOT THE SAME AS, AND SHOULD NOT BE CONFUSED WITH, DECLARED VALUE. If the shipper does not also declare the value of the package, our liability for loss or damage shall be limited to the loss or damage actually sustained by the shipper or $100, whichever is lower (see the Declared Value and Limits of Liability section for details).

2. FedEx Ground will collect for each C.O.D. package the amount shown on the C.O.D. label attached to the package, not to exceed $25,000 per package. If collection cannot be made, FedEx Ground will return the C.O.D. package to the shipper. The shipper must attach a C.O.D. barcode label to each C.O.D. package to designate the type of collection:

   A "Regular" C.O.D. barcode label is used when the shipper does not designate the type of payment to be collected. FedEx Ground will accept money orders or checks (including cashier's checks, official checks, certified checks, company checks and personal checks) as payment. Cash is not an acceptable form of payment if the "Regular" C.O.D. barcode label is used.

   A "Guaranteed Funds" C.O.D. barcode label is used when the shipper designates a money order, cashier's check, official check or certified check to be collected.

   A "Currency" C.O.D. barcode label is used when the shipper designates only currency to be collected. FedEx Ground will not accept currency in excess of $750 in payment for the C.O.D. amount associated with any one package delivered in the U.S. Additional per-package charges for "Currency" C.O.D.-labeled packages delivered in the U.S. will apply. The additional per-package charges for "Currency" C.O.D.-labeled packages do not apply to shipments from the U.S. to Canada.
3. The original transportation of packages, collection of the payment and delivery of the payment instrument or remittance of the payment are considered a single shipment and the terms and conditions in the Declared Value and Limits of Liability section are applicable to the entirety of a C.O.D. shipment.
4. Our liability for loss, damage, delay, misdelivery, misinformation, nondelivery, failure to collect the C.O.D. amount, failure to collect the specified form of payment, collection of an instrument in the wrong amount, or failure or delay in delivering the payment instrument is limited to the declared value, subject in every event to the maximum declared-value limits and other limitations referenced above and in the Declared Value and Limits of Liability section.
5. All checks (including cashier's checks, official checks and certified checks) and money orders tendered in payment of C.O.D. packages will be accepted by FedEx Ground at the shipper's risk, including, but not limited to, the risk of nonpayment and forgery, and FedEx Ground shall not be liable upon any such instrument.
6. An additional charge will be assessed for each request for C.O.D. service to be performed, whether or not FedEx Ground is able to collect as requested. If the recipient cannot be located or fails or refuses to pay the C.O.D. amount via the requested instrument, the shipment will be returned to the shipper, and no refund or credit of either the transportation charges or the C.O.D. charges will be given.
7. Shipper represents and warrants it has legal right, interest, or appropriate legal title, to the C.O.D. funds subject to be collected and is authorized by the appropriate parties to receive such funds.
8. Performance of the C.O.D. service will not constitute FedEx Ground as the shipper's agent for any purpose, including, but not limited to, completion of the sale of the goods by the shipper to the recipient.
9. FedEx Ground C.O.D. shipments are not eligible for Hold at Location.
10. Additional restrictions may apply to C.O.D. deliveries to remote rural areas in Canada, including additional limitations on the maximum C.O.D. amount. Please contact FedEx Customer Service at 1.800.463.3339 for more information.

B. Collect on Delivery Remittance:

1. Remittance of C.O.D. Collections. FedEx Ground will remit the C.O.D. collection to the shipper within 10 business days from date of collection. The C.O.D. amount will be collected and remitted in the currency of the destination country. Our sole obligation shall be to timely remit the C.O.D. collection through the U.S. Postal Service, and FedEx Ground shall not otherwise be liable for any loss or delay caused by the remittance of the C.O.D. collection.

C. Electronic C.O.D. Remittance (E.C.O.D.) E.C.O.D. service requires the approval of FedEx Ground for enrollment. (This service is not available for U.S.-to-Canada shipments.) If the shipper is approved by FedEx Ground for enrollment, the following shall apply:

1. FedEx Ground E.C.O.D. provides C.O.D. payments for approved shippers by electronic funds transfer (EFT) within 24 or 48 hours after the funds are deposited into the FedEx Ground Bank account as described below. Shipper must choose either the 24- or 48-hour transfer option at time of enrollment.
2. All checks received by FedEx Ground on behalf of the shipper shall be restrictively endorsed by FedEx Ground in substantially the following language and deposited into our terminal bank accounts ("FedEx Ground Bank"):
   FOR DEPOSIT ONLY
   FEDEX GROUND
   AS AGENT FOR THE WITHIN NAMED PAYEE
   LACK OF ENDORSEMENT GUARANTEED
3. C.O.D. checks shall be deposited into the FedEx Ground Bank account before the bank's close of business on the first business day following the delivery date. Upon deposit to FedEx Ground Bank, FedEx Ground shall cause the proceeds of all C.O.D. checks to be electronically transferred from FedEx Ground Bank to the shipper's bank as shown on a voided check supplied to FedEx Ground during the enrollment process.
4. Shipper must notify FedEx Ground of any changes to shipper's bank, account, or routing instructions required for EFT. Once notice is received by the FedEx Ground C.O.D. department, changes to EFT instructions may take up to 10 business days to take effect.
5. If any check collected on behalf of the shipper is timely deposited by FedEx Ground but thereafter is dishonored and returned to our bank as non-negotiable, the risk of nonpayment shall lie with the shipper, and the shipper shall reimburse FedEx Ground for the face amount of such check and any bank charges associated with the return of the check (non-sufficient funds charges ["NSF charges"]) by permitting FedEx Ground to reduce subsequent electronic funds remittances by a like amount, provided that such returned check is promptly forwarded to the shipper by FedEx Ground to the shipper's address. In the event that E.C.O.D. remittances have not been sufficient to allow FedEx Ground to recover check amounts and associated NSF charges within 30 days, the shipper agrees to permit FedEx Ground to electronically deduct these fees from the shipper's named financial institution. FedEx Ground will return any NSF C.O.D. checks to shipper via FedEx 2Day service.
6. All collections in the form of cash shall be deposited into the FedEx Ground Bank account before the bank's close of business on the first business day following the delivery date.
7. If a bank does not allow a third-party endorsement of money orders or cashier's checks, the money order or cashier's check will be mailed back to the shipper, and the amount initially transferred electronically will be deducted from the shipper's subsequent E.C.O.D. remittances. In the event that E.C.O.D. remittances have not been sufficient to allow FedEx Ground to recover the amount initially transferred from subsequent E.C.O.D. remittances within 30 days, the shipper agrees to permit FedEx Ground to electronically deduct the amounts initially transferred from the shipper's named financial institution. Shipper agrees to permit FedEx Ground to also reduce the next electronic funds transfer for the shipping charges included in the money order or cashier's check.
8. On or before the end of each business day during participation in the E.C.O.D. program and thereafter so long as any funds belonging to the shipper remain in the possession or control of FedEx Ground, FedEx Ground will transmit the details of all deposits at the shipper's designated bank and/or FedEx Ground's bank and/or checks returned for insufficient funds to the shipper. Such reporting shall be provided to the shipper by email.
9. In addition to the charge assessed for each C.O.D. package tendered to FedEx Ground by the shipper, an additional weekly service charge will be assessed for the E.C.O.D. service.
10. At its sole discretion, FedEx reserves the right to revoke a shipper's E.C.O.D. enrollment without notice.

Credit terms

A. FedEx Ground does not provide individual consumer credit privileges.

B. FedEx Ground will extend credit to shippers who, in the sole judgment of FedEx Ground, are creditworthy.

C. As a condition of extending credit privileges, FedEx Ground reserves the right to require business customers to provide current financial information, agree to bank draft arrangements for payment on account, provide a security deposit or provide a bank letter of credit.

1. Deposit Plan. After depositing an amount equivalent to four weeks' transportation charges as estimated by FedEx Ground, payments are required within 15 days of

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(Credit terms, cont.)

invoice date. The deposit amount is subject to change to reflect revised estimates of the shipper's charges.

2. Under the deposit plan, no interest will be paid by FedEx Ground, nor will additional charges be rendered for their services. Net balances will be refunded at the request of the shipper.

D. When credit privileges are extended, FedEx reserves the right to establish and enforce a credit limit on your account. At our sole discretion, we may review and amend a credit limit on your account.

E. The invoice date begins the credit term cycle, and payment is due within 15 days from the invoice date. A late payment fee will be assessed if your payment is not received by FedEx by the invoice due date. The late payment fee will equal 6% of the total past-due balance of any invoice that is past due. Failure to keep your FedEx account current will result in "termination" of your ground service.

F. IF THE ACCOUNT NUMBER TO BE BILLED IS NOT IN GOOD CREDIT STANDING, THE PACKAGE MAY BE HELD OR STOPPED IN TRANSIT UNTIL YOU MAKE ALTERNATIVE PAYMENT ARRANGEMENTS. THE MONEY-BACK GUARANTEE POLICY WILL NOT APPLY IN SUCH CIRCUMSTANCES.

G. The shipper, and any other party who is liable for payment, is responsible for all reasonable costs incurred by FedEx Ground in obtaining or attempting to obtain payment for services rendered by FedEx Ground. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.

H. Credit privileges will not be restored until you have paid all past-due balances in full and all costs, fees and expenses incurred by FedEx Ground in collecting or attempting to collect such balances. FedEx Ground may require you to secure the account with a form of payment as a prerequisite to credit restoration. FedEx Ground may decline to restore credit privileges even if all costs, fees and expenses are paid.

I. Customers requesting the reinstatement of their FedEx Ground service must contact the Recovery Collections department at 1.800.506.7580.

J. At our sole discretion, FedEx Ground may apply payments made on your account to any unpaid invoice issued on your account.

Data privacy

FedEx will comply with all applicable data privacy laws, regulations and rules in relation to the processing of personal data. FedEx may, at its sole discretion, process personal data for the performance of the services and for those business purposes set forth in the FedEx Privacy Notice at fedex.com. FedEx does not sell any personal information to another business or third party.

In relation to any personal data provided by you concerning yourself, your employees or agents, a recipient, or any third party in connection with a shipment or otherwise, you represent that you have complied with applicable data privacy laws, including obtaining the necessary legal basis for the provision of such data to FedEx and the processing by FedEx of this data as described in the FedEx Service Guide and providing the relevant individual with all information in connection with the collection, transfer and processing of such data including the information contained in the FedEx Privacy Notice at fedex.com. FedEx will not be liable for costs, claims, damages and expenses suffered or incurred by FedEx in connection with the shipper's failure to comply with the Data Privacy section in these terms and conditions. You agree to indemnify FedEx in respect of all costs, claims, damages and expenses suffered or incurred by FedEx in connection with your failure to comply with this section.

Declared value and limits of liability (not insurance coverage)

A. FedEx Ground liability with regard to any package is limited to the sum of $100 unless a higher value is declared at time of tender and a greater charge paid as provided in the FedEx Service Guide.

B. The declared value of any package represents our maximum liability in connection with a package, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information. Exposure to and risk of any loss in excess of the declared value is either assumed by the shipper or transferred by the shipper to an insurance carrier through the purchase of an insurance policy. The shipper should contact an insurance agent or broker if insurance coverage is desired. FEDEX GROUND DOES NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.

C. In cases where the shipper declares or agrees in writing that the property being shipped is released to a value exceeding $100 per package or article not enclosed in a package, an additional charge for each $100 or fraction thereof of total valuation will be assessed to which the base rate applies, up to a maximum declared value of $50,000 per package.

D. Packages containing all or part of the following items are limited to a maximum declared value of $1,000:

1. Artwork, including any work created or developed by the application of skill, taste or creative talent for sale, display or collection. This includes, but is not limited to, items (and their parts) such as paintings, drawings, vases, tapestries, limited-edition prints, fine art, statuary, sculpture and collector's items.
2. Film, photographic images (including photographic negatives), photographic chromes and photographic slides.
3. Any commodity that by its inherent nature is particularly susceptible to damage or the market value of which is particularly variable or difficult to ascertain.
4. Antiques, or any commodity that exhibits the style or fashion of a past era and whose history, age or rarity contributes to its value. These items include, but are not limited to, furniture, tableware and glassware.
5. Collector's items such as coins, stamps, sports cards, souvenirs and memorabilia.
6. Glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass and any other commodity with similarly fragile qualities.
7. Plasma screens.
8. Jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semiprecious), industrial diamonds, and jewelry made of precious metal.
9. Furs, including, but not limited to, fur clothing, fur-trimmed clothing and fur pelts.
10. Precious metals, including, but not limited to, gold and silver bullion or dust, precipitates or platinum (except as an integral part of electronic machinery).
11. Stocks, bonds, cash letters or cash equivalents, including, but not limited to, food stamps, postage stamps (not collectible), traveler's checks, lottery tickets, money orders, gift cards and gift certificates, prepaid calling cards (excluding those that require a code for activation), bond coupons, and bearer bonds.
12. Guitars and other musical instruments that are more than 20 years old, and customized or personalized musical instruments.
13. Packages returned through the FedEx Ground Package Returns Program (PRP). See the Return Options section.
14. Scale models (including, but not limited to, architectural models and dollhouses) and prototypes.

E. ANY EFFORT TO DECLARE A VALUE IN EXCESS OF THE MAXIMUMS ALLOWED IN THE FEDEX SERVICE GUIDE IS NULL AND VOID. OUR ACCEPTANCE FOR CARRIAGE OF ANY PACKAGE BEARING A DECLARED VALUE IN EXCESS OF THE ALLOWED MAXIMUMS DOES NOT CONSTITUTE A WAIVER OF ANY PROVISION OF THE FEDEX SERVICE GUIDE AS TO SUCH PACKAGE.

F. REGARDLESS OF THE DECLARED VALUE OF A PACKAGE, OUR LIABILITY FOR LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION, ANY FAILURE TO PROVIDE INFORMATION, OR MISDELIVERY OF INFORMATION, WILL NOT EXCEED ITS REPAIR COST, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

G. See the Liabilities Not Assumed section for other limitations and exclusions on our liability.

H. In the event that FedEx Office procures, accepts tender of, performs, or otherwise undertakes the transportation, delivery or release of a package by FedEx Ground, whether directly or indirectly, FedEx Office shall have the benefit of every right, defense, limitation and liberty of whatsoever nature contained in this tariff or otherwise available to FedEx Ground as if such provision were expressly for its benefit.

Delivery Signature Options

FedEx offers Delivery Signature Options for shippers. Not available for all shipments or to all destinations.

A. Indirect Signature Required. FedEx will obtain a signature in one of three ways:

1. From someone at the delivery address; or
2. From a neighbor, building manager or other person at a neighboring address; or
3. The recipient can sign a FedEx door tag or utilize FedEx Delivery Manager or other FedEx-approved means to authorize release of the package without anyone present.

If delivery cannot be completed in these ways, FedEx will reattempt delivery.

B. Direct Signature Required. FedEx will obtain a signature from someone at the delivery address. If no one is at the address, FedEx will reattempt delivery.

C. Adult Signature Required. FedEx will obtain a signature from someone at least 21 years old (19 years old for deliveries to Canada) at the delivery address (government-issued photo identification required). If no eligible recipient is at the address, FedEx will reattempt delivery.

FedEx Ground Tariff

(Delivery Signature Options, cont.)

D. Shipments to residential addresses may be released without obtaining a signature. If you require a signature for a residential shipment, select one of the Delivery Signature Options.
E. **FedEx International Ground.** For FedEx International Ground shipments from the U.S. to residential addresses in Canada, FedEx may release the package without a signature. For FedEx International Ground shipments from the U.S. to nonresidential addresses in Canada, FedEx will attempt to obtain a signature.
F. Indirect Signature Required is not available for shipments to nonresidential addresses.
G. FedEx Ground may accept requests for address corrections from a shipper or a recipient for shipments involving the Direct Signature Required or Indirect Signature Required options, alcohol shipments, and shipments where no signature is required.
H. FedEx will assess the delivery signature charge if the shipper requests the Delivery Signature Option, even if a signature is not obtained, the option requested is not available or FedEx is unable to provide a copy of the signature obtained at delivery.
I. Also see the Billing, Money-Back Guarantee, Liabilities Not Assumed, Pickup and Delivery, and Proof of Delivery sections.

Dimensional weight (volumetric weight)

Transportation charges may be assessed based on dimensional weight, which is a volumetric standard. Dimensional-weight pricing is applicable on a per-package basis. If the dimensional weight exceeds the actual weight, charges based on the dimensional weight will be assessed. Customers who fail to apply the dimensional-weight calculation to a package may be assessed dimensional-weight charges from FedEx. See the Dimensional Weight description in the Other Transportation-Related Fees and Shipping Information section of the FedEx Service Guide for additional details.

FedEx Home Delivery

A. A package is defined as a FedEx Home Delivery package if its barcode includes one of the designated FedEx Home Delivery service codes.
B. Service days for FedEx Home Delivery packages are defined as Monday through Sunday for normal deliveries. Standard Saturday and Sunday delivery and FedEx Home Delivery convenient delivery options are not available to all areas. Saturday and Sunday delivery are available for packages with a scheduled transit time of 1, 2 or 3 business days. For more information on transit times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab, or contact your FedEx account executive.
C. FedEx Home Delivery shippers must transmit an electronic manifest that contains all package information directly to FedEx Ground in an approved electronic format. The electronic transmission must include package weight, destination ZIP code, and recipient name and address. The package label must meet FedEx Home Delivery specifications, including the "H" on the bar-code label.
D. FedEx Home Delivery packages may not weigh more than 150 lbs. FedEx Home Delivery packages may not contain hazardous materials, except for materials classified as Limited Quantity, and may not be shipped under the FedEx Ground COLLECT service program.
E. FedEx Home Delivery packages may not be shipped in conjunction with FedEx Ground C.O.D. services (including C.O.D., Electronic C.O.D. and Currency C.O.D.).
F. All FedEx Home Delivery packages will be considered residential, even if the packages are addressed to a business, and will be subject to the FedEx Home Delivery residential surcharge as published in the FedEx Service Guide in effect at the time of shipment.
G. Any FedEx Home Delivery package will be eligible for the FedEx Home Delivery Money-Back Guarantee and will not be eligible for the FedEx Ground Money-Back Guarantee. FedEx Home Delivery packages must meet all the terms and conditions of the FedEx Home Delivery service to qualify for the FedEx Money-Back Guarantee.
H. Any package shipped as a FedEx Home Delivery package that fails to comply with the terms and conditions of this service may be refused by FedEx Ground, or if initially accepted by FedEx Ground, may later be returned to the shipper. Noncompliance with the terms and conditions of FedEx Home Delivery may also result in additional charges upon written notice to the shipper.

Firearms

A. FedEx Ground will transport and deliver firearms (excluding handguns), antique firearms and replica firearms, all as defined by the United States Gun Control Act of 1968, as well as muzzleloaders and black powder firearms (collectively "firearms"), between areas served in the U.S., but only between:

1. Licensed importers; licensed manufacturers; licensed dealers; licensed collectors; law enforcement agencies of the U.S. or any department or agency thereof; and law enforcement agencies of any state or any department, agency or political subdivisions thereof; or
2. Where not prohibited by local, state and federal law, from individuals to licensed importers, licensed manufacturers or licensed dealers (and return of same).

B. If your shipment contains firearms, select the Direct Signature Required or Adult Signature Required Delivery Signature Option, depending on the requirements of your shipment. See the Delivery Signature Options section for details. Firearms shipments are not eligible for signature release, driver release or indirect delivery.
C. FedEx Ground cannot ship or deliver firearms C.O.D. Firearms shipments are not eligible to be held at Hold at Location facilities.
D. Upon presenting the package for shipment, the person tendering the shipment to FedEx Ground is required to notify FedEx Ground that the package contains a firearm. The outside of the package must not be marked, labeled or otherwise identify that the package contains a firearm.
E. The shipper and recipient must be of legal age as identified by applicable law.
F. The shipper and recipient are required to comply with all applicable government regulations and laws, including those pertaining to labeling. The Bureau of Alcohol, Tobacco, Firearms and Explosives can provide assistance.
G. FedEx Ground will transport small-arms ammunition when packed and labeled in compliance with local, state and federal law, and the Hazardous Materials section of this Service Guide. Ammunition is an explosive and must be shipped separately as hazardous materials. You agree not to ship loaded firearms or firearms with ammunition in the same package.
H. FedEx Ground will not accept for transport handguns, assembled or disassembled.

Fuel and other surcharges

FedEx reserves the right to assess fuel and other surcharges on shipments without notice. The amount and duration of any such surcharges will be determined at our sole discretion. By tendering your shipment to FedEx, the shipper agrees to pay the surcharges, as determined by FedEx. The fuel surcharge rate, if applicable, is available at fedex.com.

Hazardous materials

Packages containing hazardous materials, including materials classified as Limited Quantity, cannot be shipped via FedEx international services, or to, from or within Hawaii or Alaska (Limited Quantity can be shipped to Canada if properly labeled). Hazardous material shippers must be properly qualified through a FedEx sales representative before tendering hazardous material packages via FedEx Ground.
A. All packages containing hazardous materials must be properly classified, described, packaged, marked, labeled and in proper condition for transportation according to applicable regulations and FedEx Ground requirements. FedEx Ground accepts only certain hazardous materials as listed in the current version of the FedEx Ground Hazardous Materials Table, which is available at fedex.com/hazardousmaterials (select the Resources page) and incorporated herein by reference. Contact a FedEx account executive, see fedex.com/hazardousmaterials or call 1.800.463.3339 and say "hazardous materials" for more information.
B. FedEx Ground does not accept hazardous waste. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste. FedEx Ground also does not accept hazardous substances in reportable quantities.
C. FedEx Ground does not accept infectious or non-infectious human or animal cells, tissue, bodily fluids, blood, blood products, plasma, or any other material derived from human or animal blood whether in liquid or solid form; biohazards; regulated or non-regulated diagnostic cultures, specimens or samples, whether infectious or non-infectious; used health care products as defined in Title 49 of the Code of Federal Regulations; and any materials regulated as UN 2814, UN 2900, UN 3373 and UN 3291.
D. FedEx Ground does not accept inhalation hazards.
E. Hazardous materials, except Limited Quantity materials, cannot be banded, strapped or taped to form a bundle. Packaging restrictions and service restrictions apply. Unless other U.S. Department of Transportation (DOT) restrictions apply, FedEx Ground does not accept hazardous materials over 70 lbs. (32 kg). FedEx Ground does not accept pails or drums over 8 gallons (32 liters). All pails or drums must be in performance-oriented packaging (POP). FedEx Ground will accept authorized pails or drums as single packaging. Hazardous materials may not be shipped in any FedEx packaging.
F. Hazardous material shipments, including shipments containing Limited Quantity materials or dry ice, are not accepted at FedEx Drop Box locations, FedEx Office Print and Ship Center locations, FedEx Ship Center locations, FedEx Express station or ramp

FedEx Ground Tariff

(Hazardous materials, cont.)

locations, FedEx Authorized ShipCenter locations, FedEx OnSite locations, and unstaffed FedEx locations.

G. Batteries, including lithium batteries, may be regulated when shipped for highway transport. Shippers should refer to the most current U.S. Department of Transportation regulations to ensure compliance with marking, labeling and packaging requirements as they pertain to the transportation of batteries. Additional restrictions may apply to the transportation of lithium batteries between the contiguous U.S. and Alaska and Hawaii. For details, go to fedex.com and enter keyword "lithium batteries." FedEx Ground does not accept damaged batteries or defective batteries that pose a safety risk.

H. Packages containing hazardous materials are not eligible for FedEx Ground return options, except for packages shipped by preapproved shippers using the FedEx Ground Package Returns Program.

I. All damaged or leaking hazardous material packages may be properly repackaged, prepared in accordance with applicable DOT regulations and returned to the shipper. The undamaged portion of a damaged hazardous materials shipment will be returned to the shipper for recycling, reprocessing or disposal. If the shipper refuses to accept the returned shipment, or if the shipment cannot be returned to the shipper, as determined at our sole discretion, the shipper is responsible for and will reimburse FedEx Ground for all costs and fees of any type connected with the legal disposal of the shipment and all costs and fees of any type connected with cleanup of any spill or leakage. The minimum reimbursement per package is US$350. Reference the Non-Compliant Hazardous Materials (Hazmat) Reimbursement Program FAQs PDF at fedex.com/en-us/service-guide/hazardous-materials/resources.html for more information.

J. No service guarantees (e.g., no FedEx Money-Back Guarantee) will apply to packages not properly prepared in accordance with DOT regulations and FedEx Ground requirements.

K. Hazardous material packages found in the FedEx Ground system not properly prepared in accordance with DOT regulations and FedEx Ground requirements will be held for customer pickup. If the shipper refuses to pick up or make other arrangements for delivery acceptable to FedEx Ground, the shipper will reimburse FedEx Ground for all costs and fees of any type connected with the legal disposal of the shipment. The shipper agrees to indemnify FedEx Ground for any and all costs, fees and expenses FedEx Ground incurs as a result of the shipper's failure to comply with FedEx Hazardous Materials shipping requirements. The minimum reimbursement per package is US$350. Reference the Non-Compliant Hazardous Materials (Hazmat) Reimbursement Program FAQs PDF at fedex.com/en-us/service-guide/hazardous-materials/resources.html for more information.

L. In the event the shipper loads any FedEx Ground vehicle, the shipper agrees to segregate hazardous materials in accordance with regulations.

M. The shipper may be held accountable for all costs associated with any damaged or leaking hazardous material package that is not properly prepared in accordance with all DOT regulations and FedEx Ground requirements. Cost may include response, cleanup and disposal. Reference the FedEx Ground Hazardous Materials Shipping Guide PDF at fedex.com/en-us/service-guide/hazardous-materials/resources.html for more information.

N. Materials classified as Limited Quantity are the only hazardous materials that can be shipped via FedEx Home Delivery.

O. Dry ice shipments must be marked and customers must notify FedEx at pickup that shipments contain dry ice.

P. Packages containing hazardous materials are not eligible for signature release, driver release or indirect delivery.

Q. Charge for Handling Hazardous Materials. In addition to the other rates and charges named in this tariff, a charge will be assessed on each package of hazardous materials.

R. The shipper is required to transmit hazardous material shipping information using a FedEx electronic shipping solution, a FedEx-recognized hazardous materials vendor software application, a FedEx Compatible Solutions Program application or a custom solution that has the ability to transmit hazardous material shipping information electronically.

Inspection of shipments and identification requirement

FedEx Ground reserves the right, but is not required, to open and inspect any package tendered to it for transport. We may, at our sole discretion, require the shipper to provide their government-issued photo identification prior to tendering a package to FedEx.

Liabilities not assumed

FEDEX GROUND WILL NOT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE DECLARED VALUE OF A SHIPMENT, WHETHER OR NOT FEDEX GROUND KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED.

In no event shall FedEx Ground, including, without limitation, agents, contractors, employees and affiliates, be liable for any special, incidental or consequential damages, including, without limitation, loss of profits or income, whether or not FedEx Ground had knowledge that such damages might be incurred.

FedEx Ground will not be liable for, nor shall any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or failure to provide information caused by or resulting in whole or in part from:

1. The act, default or omission of any person or entity, other than FedEx, including those of any local, state or federal government agencies.
2. The nature of the shipment, including any defect, characteristic or inherent vice of the shipment.
3. The shipper's violation of any of the terms and conditions contained in this tariff, as amended from time to time, including, but not limited to, the improper and insufficient packing, securing, marking and labeling of shipments, or use of an account number not in good credit standing.
4. Perils of the air, public enemies, criminal acts of any person(s) or entities, including, but not limited to, acts of terrorism, public authorities acting with actual or apparent authority, authority of law, local disputes, civil commotions, hazards incident to a state of war, local, national or international weather conditions (as determined solely by FedEx Ground), local, national or international disruptions in ground transportation networks (as determined solely by FedEx Ground), strikes or anticipated strikes (of any entity, including, but not limited to, other carriers, vendors or suppliers), labor disruptions or shortages caused by pandemic conditions or other public health event or circumstances, natural disasters (earthquakes, floods and hurricanes are examples of natural disasters), conditions that present a danger to FedEx Ground personnel, and disruption or failure of communication and information systems (including, but not limited to, FedEx Ground systems).
5. Damage or loss of articles packaged and sealed by the sender or by person(s) acting at the sender's direction, provided the seal is unbroken at the time of delivery, the package retains its basic integrity, and the recipient accepts the shipment without noting the damage on the delivery record.
6. Erasure of data from or the loss or irretrievability of data stored on magnetic tapes, files or other storage media, or erasure or damage of photographic images or soundtracks from exposed film.
7. The loss of any personal or financial information including, but not limited to, social security numbers, dates of birth, driver's license numbers, credit card numbers and financial account information.
8. Our inability to provide a copy of the delivery record or a copy of the signature obtained at delivery.
9. Failing to meet our delivery commitment for any shipments with an incomplete or incorrect address. (See the Undeliverable Shipments section.)
10. Failing to deliver or not attempting to deliver a package on the scheduled delivery day or time, if the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed or unavailable to accept delivery on the originally scheduled delivery day or time.
11. Failing to obtain the signature option requested for shipments using FedEx Delivery Signature Options. (See the Delivery Signature Options section.)
12. Shipments released without obtaining a signature at residential addresses. (See the Delivery Signature Options and Pickup and Delivery sections.)
13. Shipments released without obtaining a signature at nonresidential addresses when release has been authorized by the shipper or recipient. (See the Delivery Signature Options section.)
14. Our failure to honor package-orientation graphics (e.g., "up" arrows, "this end up" markings), "fragile" labels or other special directions concerning packages.
15. Damages indicated by any shockwatch, tiltmeter or temperature instruments.
16. Your failure to ship goods in packaging approved by us prior to shipment where such prior approval is recommended or required.
17. The shipment of fluorescent tubes, neon lighting, neon signs, X-ray tubes, laser tubes, light bulbs, quartz crystal, quartz lamps, glass tubes such as those used for specimens, and glass containers such as those used in laboratory test environments.
18. Your use of an incomplete, inaccurate, or invalid FedEx account number or your failure to provide a valid FedEx account number in good credit standing in the billing instructions on shipping documentation.
19. Our failure to notify you of any delay, loss or damage in connection with your shipment or any inaccuracy in such notice.

FedEx Ground Tariff

(Liabilities not assumed, cont.)

20. Performance of any services will not constitute FedEx Ground as the shipper's or anyone's agent for any purpose.
21. Damage to briefcases, luggage, garment bags, aluminum cases, plastic cases or other items when not enclosed in outer packaging, or other general shipping containers caused by adhesive labels, soiling or marking incidental to transportation.
22. Any package where FedEx Ground package scan records do not reflect acceptance of the package by FedEx Ground from the shipper.
23. The shipper's failure to delete all shipments entered into a FedEx self-invoicing system, internet shipping device or any other electronic shipping method used to ship a package, when the shipment is not tendered to FedEx. If you fail to do so and seek a refund, credit or invoice adjustment, you must comply with the notice provisions in Invoice Adjustments/Overcharges in the Billing section. FedEx is not liable for any refund, credit or adjustment unless you comply with those notice provisions.
24. Shipments of any plants and plant materials, ostrich or emu eggs, or live fish.
25. The shipment of any alcoholic beverages or firearms if you fail to comply with the applicable terms and conditions.
26. Damage to computers, or any components thereof, or any electronic equipment when shipped in any packaging other than:
    a. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
    b. Packaging that is in accordance with the FedEx packaging guidelines available online at fedex.com/packaging.
    c. FedEx laptop packaging, for shipments of laptop computers.
    d. FedEx small electronic device packaging, for shipments of cell phones, handheld computers, MP3 players and similar items.
    e. FedEx tablet packaging, for shipments of tablet computers.
27. Our provision of packaging, advice, assistance or guidance on the appropriate packaging of shipments unless such advice, assistance or guidance has been approved in writing by FedEx Packaging Design and Development and the writing expressly accepts liability in the event of a damaged shipment.
28. FedEx Ground does not provide protective services for transportation of perishable commodities or of commodities requiring protection from heat or cold. Such commodities will be accepted for transportation solely at the shipper's risk for loss of value or damage occasioned by exposure to heat or cold. The shipper agrees to not file damage claims for perishable items.
29. FedEx will not be liable for the failure to provide any services or service options where our records do not reflect that the services or service options were selected by the shipper.
30. Our compliance or noncompliance with verbal or written delivery instructions from the sender, recipient or persons claiming to represent the shipper or recipient, including requests made by the recipient for delivery options using FedEx Delivery Manager.
31. Our compliance or noncompliance with any request to intercept a shipment in transit, or to prevent delivery.
32. The failure to properly designate a delivery address as a Residential Delivery or Commercial Delivery, including delivery addresses that were processed through any address verification function or program.
33. The shipper's failure to provide accurate delivery address information.
34. Any shipment containing a prohibited item. (See the Prohibited Items section.)
35. Loss or damage to alcohol shipments unless an approved packaging type is used or FedEx Packaging Design and Development has preapproved your packaging prior to shipment. See the Alcoholic Beverages section for further information.
36. Our inability or failure to complete a delivery, or a delay to any delivery, due to acts or omissions of customs or other regulatory agencies.
37. Delays in delivery caused by adherence to FedEx policies regarding the payment of duties and taxes or other charges.
38. Our failure or inability to attempt to contact the sender or recipient concerning an incomplete or inaccurate address; incorrect, incomplete, inaccurate or missing documentation; payment of duties and taxes necessary to release a shipment; or an incomplete or incorrect customs broker's address.
39. Hazardous-materials shipments that the shipper did not properly declare, including proper documentation, markings, labels and packaging. FedEx Ground will not pay a claim on undeclared or hidden hazardous materials and the FedEx Money-Back Guarantee does not apply.
40. Your use of FedEx customer automation systems or software versions that are no longer supported by FedEx, or your failure to update or upgrade FedEx customer automation hardware or software as provided or directed by FedEx from time to time.

Limitations on legal actions

Any civil claim for overcharges must be brought within 18 months after the claim accrues. Any civil claim for, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information relating to the shipment, must be brought within two years and one day from the date FedEx Ground gives written notice that FedEx Ground has disallowed any part of the claim specified in the notice.

Any right you might have to damages, refunds, credits recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against FedEx Ground under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you first comply with all applicable notice periods and requirements in this tariff including, but not limited to, the periods and requirements for providing notice under the Billing, Claims and Money-Back Guarantee Policy sections. You and FedEx Ground understand that timely and complete compliance with such notice periods and requirements is a contractual condition precedent to your right to any relief whatsoever, and you must plead compliance with those conditions precedent on the face of any complaint that you file against FedEx Ground. You and FedEx Ground agree that FedEx Ground cannot be considered to have breached any obligation to you unless or until FedEx Ground wrongfully denies a claim submitted to FedEx Ground pursuant to the notice periods and requirements contained in this tariff. Finally, you and FedEx Ground agree that you will comply with applicable notice periods and requirements even if you believe that such compliance will not result in relief from FedEx Ground or if you lack knowledge regarding whether such compliance will result in relief from FedEx Ground.

You agree that you will not sue FedEx Ground as a class plaintiff or class representative, join as a class member, or participate as an adverse party in any way in a class-action lawsuit against FedEx Ground. Nothing in this paragraph, however, limits your rights to bring a lawsuit as an individual plaintiff.

To the extent that any court finds that state rather than federal law applies to any provision of this contract, the controlling law is the substantive law of the state in which you tendered your shipment to FedEx Ground.

The performance of any services does not make FedEx Ground an agent of the shipper or any third party for any purpose.

Money-back guarantee policy

We offer a money-back guarantee for our services. This guarantee can be suspended, modified or revoked at our sole discretion without prior notice to you.

A. Money-Back Guarantee. The money-back guarantee is your exclusive remedy in the event of a service failure for the recovery of all or any portion of the FedEx charges for a shipment. If the money-back guarantee is suspended, there is no remedy or recovery of charges for a service failure. There are no delivery commitments for shipments on which the money-back guarantee is suspended.

1. FedEx Ground Money-Back Guarantee. At our option, we will, upon request, either refund or credit your transportation charges in the event of a service failure (which means if FedEx does not deliver the shipper's standard ground and multiweight ground package[s] by the end of the scheduled delivery day as published on fedex.com).
2. FedEx Home Delivery Money-Back Guarantee. At our option, we will, upon request, either refund or credit your transportation charges and residential surcharge in the event of a service failure (which means if FedEx does not deliver the shipper's residential package[s] by the end of the scheduled delivery day as published on fedex.com). For shipments designated as FedEx Date Certain Home Delivery, FedEx Evening Home Delivery or FedEx Appointment Home Delivery, see the FedEx Home Delivery Money-Back Guarantee for Convenient Delivery Options section below.
3. FedEx Home Delivery Money-Back Guarantee for Convenient Delivery Options. At our option, we will, upon request, either refund or credit your transportation charges, residential surcharge and the applicable convenient delivery option charge in the event of a service failure (which means if FedEx does not provide the FedEx Home Delivery convenient delivery option service requested for the shipper's package[s], as described below).
    a. FedEx Date Certain Home Delivery Money-Back Guarantee. The FedEx Date Certain Home Delivery Money-Back Guarantee applies if the shipment is not

FedEx Ground Tariff

(Money-back guarantee policy, cont.)

delivered on the valid date requested. To be considered valid, the requested date must be no earlier than the scheduled delivery as published on fedex.com and cannot be a FedEx holiday. If the delivery date requested is invalid, the FedEx Date Certain Home Delivery Money-Back Guarantee will not apply.

b. FedEx Evening Home Delivery Money-Back Guarantee. The FedEx Evening Home Delivery Money-Back Guarantee applies if the shipment is not delivered between 5 and 8 p.m. on or before the scheduled delivery date as published on fedex.com.

c. FedEx Appointment Home Delivery Money-Back Guarantee. The FedEx Appointment Home Delivery Money-Back Guarantee applies if the shipment is not delivered within one hour before or after the time, and on the date, requested by the recipient and agreed to by FedEx.

B. Limitations. The following limitations apply:

1. A credit or refund under the money-back guarantee will be applied only against charges for the shipment giving rise to the credit.
2. At the sole discretion of FedEx, the money-back guarantee may not be honored when the request is made by, or the information utilized to determine the status of the package is determined by, a third party other than the payer of the charges.
3. The FedEx Ground Money-Back Guarantee applies to deliveries within the U.S. For shipments destined to Canada, the FedEx Money-Back Guarantee only applies to transportation charges related to brokerage-inclusive service.
4. If FedEx Ground utilizes the U.S. Postal Service or an interline cartage agent for delivery to remote rural areas, the money-back guarantee only applies to the portion of transportation provided directly by FedEx Ground.
5. Packages tendered to FedEx Ground for delivery on the day after Thanksgiving will be scheduled for delivery on that day if the recipient business is open, but in any event, the delivery commitment will be extended to the next business day for application of the money-back guarantee.
6. Packages tendered for delivery on holidays that are business days for FedEx Ground (for example, Good Friday and Presidents Day) will be scheduled for delivery on that day if the recipient business is open. However, if the recipient business is known by FedEx Ground to be closed due to the holiday, the packages will be scheduled for delivery on the next business day the recipient is open, but the money-back guarantee will not apply.
7. To be eligible for the FedEx Home Delivery Money-Back Guarantee for Convenient Delivery Options, the shipper must have fulfilled the following conditions:
   a. Prepare and attach to each package a 128 bar-code label showing the delivery option requested. The shipper must also provide FedEx Ground with the required electronic information for the service level selected.
   b. Convenient delivery options are offered at the shipment level. To qualify as a shipment, one or more packages must have the following:
      – The same shipper number
      – The same origin location
      – The same ship date
      – The same recipient address
      – The same convenient delivery option selected
8. If a delivery later than the original scheduled delivery day or time is requested by the shipper or recipient before the first delivery attempt is made, the delivery commitment for application of the money-back guarantee policy will be adjusted to account for the requested delivery date and/or time.
9. If the shipper or recipient informed FedEx that the recipient location is closed on a certain day or at a certain time, or unavailable to accept delivery, the delivery commitment for application of the money-back guarantee policy will be the next business day.
10. If the package is placed in a FedEx Drop Box, the delivery commitment for application of the money-back guarantee will be extended by 1 business day.

C. Exceptions. FedEx will not be obligated to refund or credit your transportation charges, residential surcharge or convenient delivery option charge if:

1. We provide you with proof of timely delivery, consisting of the date and time of delivery and, if applicable, the name of the person who signed for the shipment, or service-exception information reflecting that the failure to deliver timely resulted from circumstances described under the Liabilities Not Assumed section.
2. The service failure resulted, in whole or in part, from any of the circumstances described under the Liabilities Not Assumed section.
3. The shipper did not properly label the package in accordance with the FedEx Service Guide, including, without limitation, affixing the correct business name and contact name (for FedEx Ground packages) or recipient name (for FedEx Home Delivery packages) and deliverable address (number, street, city, state, and a five-digit ZIP code) and correctly placing the customer-specific FedEx Ground or FedEx Home Delivery bar-code label on the package. For FedEx Home Delivery packages, the shipper must print the letter "H" (Home) on the address label in accordance with the FedEx Home Delivery label specifications.
4. The shipper did not timely and accurately transmit all electronic package-level data required, including, but not limited to, any electronic package-level data necessary for package sorting by FedEx Ground, to the extent required by the Shipper's Agreement with FedEx Ground. For FedEx Appointment Home Delivery shipments, a valid telephone number for the recipient must be included in the data-entry information when the shipment is processed.
5. The package was not picked up by a FedEx Ground driver at the shipper's location or an alternate address location, at a FedEx Office Print and Ship Center, at a FedEx Ship Center, at a FedEx Authorized ShipCenter or at a FedEx Drop Box prior to that location's regular scheduled pickup time. If a package is accepted by FedEx Ground after a location's regular scheduled pickup time, an additional transit day may be added to the scheduled delivery date.
6. The package was tendered for transportation on the Monday after Thanksgiving through Christmas Eve.
7. The shipment contained special instructions, including, but not limited to, FedEx Ground Call Tag service and FedEx Delivery Signature Options.
8. There was an unexpected large release of packages from your shipping location.
9. The package met the definitions for additional handling, address correction, oversize or unauthorized. See the Other Transportation-Related Fees and Shipping Information section of the FedEx Service Guide for additional details.
10. FedEx received a request to redirect the shipment from a delivery address to a Hold at Location address.
11. The shipment was undeliverable or returned.

D. Refund or Credit Requests. To qualify for a refund or credit due to a service failure, you must notify us of the service failure and request a refund or credit in compliance with the conditions listed below. If you do not comply with these conditions, you are not entitled to receive a refund or credit and cannot recover compensation for a service failure in any lawsuit.

1. You may request a refund or credit due to a service failure in the following ways:
   a. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request via our telephone invoice adjustment system at 1.800.463.3339 (say "billing").

   Note: Requests for a refund of FedEx Delivery Manager delivery-option fees must be made by the recipient online at fedex.com/billingadjustment. See FedEx Delivery Manager Terms in the fedex.com Terms of Use.
2. Your notification of a service failure must include your FedEx tracking number and invoice number, if applicable.
3. All requests for a refund or credit must be received via one of the approved channels within 15 calendar days of the invoice date or within 15 calendar days from the ship date if you are paying by credit card or in advance by cash, check or money order.
4. A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request. A notification of the reason for an unpaid charge with your payment is not considered a request for an invoice adjustment or notice of a refund request if the reason relates to a service failure.

Package Consolidators (including FedEx Authorized ShipCenter locations, and FedEx ShipSite locations at Office Depot and OfficeMax)

Package Consolidators are responsible for complying with all applicable requirements in this tariff including, but not limited to, customs and other legal requirements applicable to packages tendered for international transportation.

If you tender packages to a Package Consolidator instead of to us directly, the following limitations apply:

A. Package Consolidators are not agents of FedEx, and we are not responsible for any errors or omissions made by them.

B. Package Consolidators may submit claims for refunds or credits for shipping charges under the money-back guarantee policy. Neither the person or entity tendering the

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(Package Consolidators [including FedEx Authorized ShipCenter locations, and FedEx ShipSite locations at Office Depot and OfficeMax], cont.)

package to the Package Consolidator nor the recipient is eligible for refunds or credits under the money-back guarantee policy.

C. In order for a Package Consolidator to receive packaging supplies from FedEx, the Package Consolidator must first enter into a Packaging and Pricing Agreement or a FedEx Authorized ShipCenter Agreement with FedEx.

D. Package Consolidators may charge FedEx Retail Rates for FedEx shipping services, but they are not required to. Package Consolidators set their own rates for reselling FedEx services.

E. Package Consolidators are not required to have the FedEx Ground Declared Value Shipment Form at their location. Dropoff customers should bring their own FedEx Ground Declared Value Shipment Form to the Package Consolidator with declared value dropoff packages.

F. FedEx Ground assumes no liability, other than to the Package Consolidator, for lost, damaged or delayed shipments tendered to a Package Consolidator, as the Package Consolidator is the shipper of these packages. The Package Consolidator's barcode must appear as the shipper's barcode for all shipments paid for at a Package Consolidator. Package Consolidators are independently owned and operated businesses.

G. See the Package Consolidator representative for information regarding rates and services and the terms and conditions of carriage. Inquiries or claims regarding shipments tendered to a Package Consolidator must also be directed to the Package Consolidator.

H. As directed by FedEx, Package Consolidators must require a government-issued photo ID to validate the identity of their customer and must keep a record of the name and address on the ID of their customer for each package.

Package restrictions (size and weight)

A. FedEx Ground will accept for transport packages that weigh up to the maximum package weight published in the FedEx Service Guide in effect at the time of shipment and that measure up to 165 inches in combined length and girth. FedEx reserves the right to assess additional handling, oversize package and unauthorized package surcharges on any package whose dimensions are altered during transit, causing it to meet the parameters for these charges.

MEASUREMENT OF LENGTH AND GIRTH:

a. Regular-Shaped Packages: The length and girth of a package is length plus (two times the height) plus (two times the width). If the dimension includes a fraction, a fraction of one-half or greater will be rounded up to the next whole number; less than one-half will be rounded down to the next whole number.

b. Irregular-Shaped Packages and Regular-Shaped Articles With Hollow or Open Spaces: To measure combined length and girth, assume the package or article to be enclosed in a six-sided, rectangular container, and then determine the combined length and girth as for regular-shaped packages.

B. Charge for Unauthorized Packages. In addition to the other rates and charges named in this tariff, a charge will be assessed for the following conditions:

1. Any package measuring more than 108 inches in length.[1]
2. Any package measuring more than 165 inches in length and girth combined.[1]
3. Any package measuring more than 150 lbs.[1]

Unauthorized packages will be rated based on the greater of the package's actual rounded weight or dimensional weight, subject to a 90-lb. minimum billable weight.

[1] *These packages are unauthorized and may be refused, returned to the shipper or disposed of by FedEx Ground. However, at FedEx Ground's sole discretion, they may be accepted and delivered. In the event of disposal, the shipper, if known, agrees to pay any costs incurred in the disposal.*

Packaging and marking

A. All packages must be prepared and packed by the sender for safe transportation with ordinary care in handling. Recipient address labels should be placed on both sides of each package with an additional label enclosed inside. Any articles susceptible to damage as a result of conditions that may be encountered in air ground transportation, such as changes in temperature, must be adequately protected by proper packaging. Each shipment must be legibly and durably marked with the name, address and ZIP code of both the shipper and recipient. The ZIP code is crucial to the efficient movement of the package through the FedEx Ground system.

You must use packaging in new or like-new condition. All packaging must be large enough to allow cushioning on top, bottom and sides. Contents must be properly packaged to eliminate shifting.

To be in like-new condition:

- Packaging must not have any holes, tears, dents or creases.
- Boxes must have no crushed corners.
- All previous shipping labels and barcodes must be covered or concealed.

All flaps, seams and edges must be securely sealed with a minimum 2-inch-wide packing tape.

Items that cannot be packed into cartons (auto tail pipes, mufflers, tires, rims, and so on) must have all sharp edges and protrusions wrapped, and the address label must be secured using the tie-on tag or the tire/crate label provided by FedEx (or you may secure it by wrapping pressure-sensitive tape completely around the object). Briefcases, luggage, garment bags, aluminum cases, plastic cases, computer cartons or similar types of items whose outer finish might be damaged by adhesive labels, soiling, marking or other types of surface damage that is normal with ordinary care in handling should be placed in a protective container for shipment. Casters, wheels or rollers must be removed or packaged.

Expanded polystyrene foam coolers must be shipped inside a sturdy outer container unless tested and approved for acceptance by FedEx Packaging Design and Development. Information on how to submit your packaging for testing is available at fedex.com/packaging.

B. If a shipment is refused by the recipient, leaks, or is damaged, the shipment will be returned to the sender, if possible. If the sender refuses to accept the returned shipment or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx Ground for all costs and fees of any type connected with the legal disposal of the shipment and all costs and fees of any type connected with cleanup of any spill or leakage.

C. Fragile Articles/Orientation. Packaging for all fragile articles (including, but not limited to, electronic and electrical devices, scientific testing equipment, fragile glass, crystal, porcelain, or china) should be preapproved by FedEx Packaging Design and Development prior to shipping.

D. Package Inspection and Testing. FedEx Ground reserves the right to request a shipper to submit a representative sampling of the packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test the packaging, or the sampling fails FedEx testing, FedEx Ground will not be liable for any damages due to improper packaging.

E. FedEx Ground may issue written notice to you if you repeatedly fail to adhere to FedEx Ground's packaging requirements due to your pattern or practice of insufficient packaging. Claims for damage or loss associated with an identified pattern or practice of insufficient packaging will be denied. Any such claim filed related to your shipments will not be paid, regardless of which party files the claim, unless the claimant can establish that the loss or damage did not result from a failure to use proper packaging. FedEx Ground will continue to deny such claims until we determine that you have ceased the pattern or practice of failing to adhere to the packaging requirements. Nothing in this paragraph is intended to limit FedEx Ground's right to deny a claim where the shipment in dispute is found to have improper packaging.

F. Preshipment Inspection and Testing for Oversize Packages. At the sole discretion of FedEx Ground, FedEx Ground may require a shipper of packages classified as Oversize, as defined in the Rates section of the FedEx Service Guide, to submit a representative sampling of the oversize packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test oversize packaging or the sampling fails FedEx testing, FedEx Ground will not be liable for any damage to shipper's oversize packages.

For general packaging assistance, including packing, sealing and labeling tips and information on how to submit your packaging for testing or evaluation, go to fedex.com/packaging.

Pharmaceuticals

You are responsible for complying with all applicable local, state and federal laws, regulations, ordinances and rules governing the shipment of pharmaceuticals. Packages containing pharmaceuticals must not have labels, markings or other written notice that a pharmaceutical is contained within. Select the Direct Signature Required Delivery Signature Option if you require FedEx to obtain a signature from someone at the delivery address, or the Adult Signature Required Delivery Signature Option if you require an adult signature for delivery. See the Delivery Signature Options section for details.

Pickup and delivery

A. Pickup Service:

1. FedEx Ground may provide on-call pickup service for a per-package pickup fee for customers that do not have a FedEx Ground regular scheduled pickup. This fee may be higher if the pickup is made the same day it is requested or if the request is made through FedEx Customer Service.
2. FedEx Ground may provide pickup service for a weekly pickup fee to regular scheduled pickup customers.
3. An alternate address pickup fee may apply to pickup service at shipping

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(Pickup and delivery, cont.)

locations other than the location associated with the FedEx Ground account number. The alternate address pickup fee only applies to account numbers assessed the weekly pickup fee.

4. Charges for pickup service shall apply in addition to the rates set forth in the FedEx Service Guide in effect at the time of shipment. Upon payment of the applicable pickup service charge, FedEx Ground will call at the shipper's premises once each business day, if required, to pick up packages for delivery to all points served by FedEx Ground.
5. A return pickup surcharge applies for FedEx Print Return Label and FedEx Email Return Label shipments.
6. The shipper agrees to declare all applicable additional charges on the Customer Shipping Record or Declared Value Shipment Form, if applicable. FedEx Ground reserves the right to assess additional charges on those packages that the shipper does not properly rate and to re-rate packages the shipper fails to rate properly.

B. Delivery. FedEx Ground does not offer a restricted-delivery service and may deliver to someone other than the person or entity named as the recipient. We also may make an indirect delivery. Indirect delivery is a completed delivery to an address or location other than the address on the label and includes shipments delivered via Indirect Signature Required service. FedEx Ground may release the package with no signature at a residential address if none of the FedEx Delivery Signature Options are selected. FedEx Ground will attempt to obtain a signature for shipments to nonresidential addresses, except that when FedEx Ground uses a postal service, an interline cartage agent or a freight forwarder for final delivery, we may release such shipments with no signature if a FedEx Delivery Signature Option is not selected. If a Delivery Signature Option is selected and FedEx Ground uses a postal service, an interline cartage agent or a freight forwarder for final delivery, one of the following may occur at FedEx Ground's discretion:

1. If available, a cartage agent that can return a signature may be selected; or
2. If a signature cannot be returned, FedEx Ground may call the shipper and request to eliminate the signature requirement; or
3. The package may be returned to the shipper.

Where a signature is required, FedEx will make up to three attempts at delivery. A notice that delivery has been attempted will be left at the recipient's address after the first and second attempts. (See the Delivery Signature Options section.)

At our sole discretion, shipments having a declared value of $500 or greater in the currency of the destination country may not be released without a signature even where the release is otherwise authorized.

FedEx Ground may, at its sole discretion, utilize a postal service, an interline cartage agent, a freight forwarding service or other carrier for pickups and deliveries, which may result in additional transit days and/or service restrictions. Our tender of a shipment to a postal service, an interline cartage agent, a freight forwarding service or other carrier constitutes delivery of the shipment by us for all purposes.

Shipments to hotels, hospitals, government offices or installations, university campuses, or other facilities that utilize a mailroom or other central receiving area will be delivered to the central receiving area, unless otherwise authorized and approved by FedEx Ground.

In order to facilitate delivery or release of a shipment, FedEx Ground may, at its sole discretion, contact the recipient to obtain delivery instructions, or to notify them that a delivery is scheduled, that a delivery has been completed or that a shipment is available for pickup at a Hold at Location facility. FedEx may also accept requests for delivery options from a recipient using FedEx Delivery Manager.

At its discretion, FedEx may not deliver or attempt delivery on the scheduled delivery day if the shipper or recipient requested a later delivery or informed FedEx that the recipient is closed or unavailable to accept delivery on the scheduled delivery day. In this situation, charges will be assessed based on the service initially selected by the shipper. The shipper or payer is responsible for communicating with the recipient regarding requested later delivery times and is responsible for knowing the days and times that the recipient location can accept FedEx deliveries.

We reserve the right to assess a Residential Delivery surcharge on any shipment delivered to a home or private residence, including locations where a business is operated from a home, or on any shipment in which the shipper has designated the delivery address as a residence, including shipments where the delivery location has been designated as Residential Delivery in error.

C. Redirect to Hold at Location:

1. The shipper or recipient may request to redirect a package to a FedEx Office location within the FedEx Ground/FedEx Home Delivery terminal delivery area of the original address.
2. Shipments that are requested to be redirected to Hold at Location are not eligible for the FedEx money-back guarantee.

Plants and plant materials

Shipping of plants and plant materials is discouraged by FedEx Ground. FedEx Ground assumes no liabilities if such materials are damaged in transit or if damages result from delay of shipment. If you choose to ship plants or plant materials, including seedlings, plant plugs and cut flowers, they must be shipped in accordance with applicable local, state and federal laws. Packages containing these items may be inspected by government agencies, which may result in a delay in delivery or seizure by government inspectors. FedEx Ground is not liable or responsible for damage, refunds or credits resulting from such delays or seizures. (See the Liabilities Not Assumed and Money-Back Guarantee Policy sections.)

Prohibited items

You are prohibited from tendering the following items for shipment, and you agree not to do so:

1. Money, cash, coins, currency, paper money and negotiable instruments equivalent to cash, such as endorsed stocks, bonds and cash letters.
2. All live animals. (Edible seafood, such as live lobsters, crabs or other types of fish and shellfish for human consumption, is acceptable, provided the shipper is in compliance with all local, state, and federal laws.)
3. Animal carcasses, except as provided in the Animal Carcasses section. (This restriction does not apply to properly packaged meat or poultry products intended for human consumption.)
4. Human corpses, human organs or body parts, human and animal embryos, or cremated or disinterred human remains.
5. Shipments that require us to obtain a local, state or federal license for their transportation.
6. Shipments that may cause damage or delay to equipment, personnel or other shipments.
7. Items resembling a bomb, hand grenade or other explosive device, except as provided in the Hazardous Materials section. This includes, but is not limited to, inert products such as novelty items, training aids and works of art.
8. Lottery tickets and gambling devices where prohibited by law.
9. Hazardous waste. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste. FedEx Ground also does not accept hazardous substances in reportable quantities.
10. Liquid mercury, in any quantity, not contained as a necessary component in any product or piece of equipment in its original manufactured state.
11. Infectious or non-infectious human or animal cells, tissue, bodily fluids, blood, blood products, plasma, or any other material derived from human or animal blood whether in liquid or solid form; biohazards; regulated or non-regulated diagnostic cultures, specimens or samples, whether infectious or non-infectious; used health care products as defined in Title 49 of the Code of Federal Regulations; and any materials regulated as UN 2814, UN 2900, UN 3373 and UN 3291.
12. Inhalation hazards.
13. Packages that are wet, leaking or emit an odor of any kind.
14. Live insects.
15. Shipments or commodities that are prohibited by applicable local, state or federal law.
16. Counterfeit goods, including, but not limited to, goods under a trademark that is identical to or substantially indistinguishable from a registered trademark, without the approval or oversight of the registered trademark owner (also commonly referred to as "fake goods" or "knock-offs").
17. Tobacco and tobacco products, including but not limited to cigarettes, cigars, loose tobacco, smokeless tobacco, hookah or shisha.
18. Electronic cigarettes and their component parts, any other similar device that relies on vaporization or aerosolization, and any noncombustible liquid or gel, regardless of the presence of nicotine, that can be used with any such device. (Effective March 1, 2021)
19. Marijuana, as defined by U.S. federal law, 21 U.S.C. 802(16), including marijuana intended for recreational or medicinal use and marijuana-derived cannabidiol ("CBD"); any product with a delta-9-tetrahydrocannabinol ("THC") concentration of more than 0.3% on a dry weight basis, except as set out in 21 CFR 1308.35;

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(Prohibited items, cont.)

and synthetic cannabinoids.

20. Raw or unrefined hemp plants, or their subparts (including, but not limited to, hemp stalks, hemp leaves, hemp flowers and hemp seeds), except as set out in 21 CFR 1308.35.
21. Any substance that has not been approved for a medical use by the U.S. Food and Drug Administration and also has been listed as a Drug or Chemical of Concern by the U.S. Drug Enforcement Administration, including, but not limited to, kratom and *Salvia divinorum*.
22. Common fireworks.
23. Containers of liquids with a volume exceeding 8 gallons (32 liters) or 70 lbs. in weight.
24. Restriction for Service to Alaska and Hawaii. The following goods are prohibited: those of unusual value, hazardous materials (including UN 3090 Lithium Metal Batteries, UN 3480 Lithium Ion Batteries and Limited Quantity materials), household goods, commodities in bulk, commodities requiring special equipment or handling and those commodities injurious or contaminating to other lading, nondomesticated animal products, dangerous goods, furs, hazardous substances or any materials regulated by the DOT or by the International Civil Aviation Organization (ICAO), jewelry, live animals, perishables (including, but not limited to, perishable foodstuffs and foods and beverages requiring refrigeration or other environmental control), plants and seeds.
25. Hazardous materials service, including limited quantity, combustible liquids and all lithium batteries, is not available to or from air-serviced locations, including, but not limited to: Catalina Island, CA; Beaver Island, MI; Mackinac Island, MI; The Bass Islands, OH; and Kelley's Island, OH.
26. Handguns.
27. Bump fire stocks and other rapid-fire trigger activators.
28. Ghost guns and other firearms not containing a serial number.
29. Any firearm or other weapon manufactured using a 3-D printing machine.
30. 3-D printing machines designed, or that function exclusively, to manufacture firearms.
31. Waste or garbage for disposal.

Notwithstanding any other provision of the FedEx Service Guide, we are not liable for delay of, loss of or damage to a shipment of any prohibited item. The shipper agrees to indemnify FedEx Ground for any and all costs, fees and expenses FedEx Ground incurs as a result of the shipper's violation of any local, state or federal laws or regulations or from tendering any prohibited item for shipment.

Proof of delivery

A. Verification of Delivery. Shippers may obtain proof of package delivery, including delivery date, online at fedex.com or by calling FedEx Customer Service at 1.800.463.3339. There is no additional charge for this service.

B. Shipment-Status Information. FedEx Ground may provide selected shippers a daily or weekly list generated from our shipment-status information. This list is provided so that shippers will have a quick, abbreviated record of packages shipped and received. Shipment-status files contain preliminary and incomplete delivery data. It is not intended or permitted to be used to file claims or to determine whether any individual shipment fails to meet FedEx Ground service commitments.

Rate quotations

Rates and service quotations provided to you by FedEx, including but not limited to, rates and service quotations provided by our employees, agents, interactive voice response systems and customer automation platforms are estimates and will be based upon information provided by you, but final rates and service charges may vary from the quotes based upon the characteristics of the shipment actually tendered to us and the application of this tariff. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted FedEx Retail Rates for shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

For the most current information regarding areas served and delivery commitments, check online at fedex.com or contact FedEx Customer Service at 1.800.463.3339.

Refusal or rejection of shipments

FedEx Ground reserves the right to refuse to transport unauthorized packages and any package that it, at its sole discretion, determines to be dangerous, hazardous or likely to soil, taint or otherwise damage other shippers' property or FedEx Ground equipment, personnel or contractors, or is improperly or insecurely packaged or wrapped, or is economically or operationally impracticable to transport, or when FedEx is unable to validate the identity of the shipper. Packages must be packaged and wrapped so as to pass the procedures described in the Packaging and Marking section covering testing of the packaged products weighing under 150 lbs. (68 kg).

Return options

A. FedEx Ground return options are subject to all other terms and conditions provided in the FedEx Ground claims regulations, and as a whole, the tariff. The contents of a return shipment are subject to the same restrictions and prohibited-item limitations as the original shipment.

B. Written authorization from FedEx Ground is required to participate in the Package Returns Program (PRP). The maximum liability assumed by FedEx Ground for packages returned through PRP, FedEx Print Return Label or FedEx Email Return Label is limited to $100 unless a higher value is declared, up to a maximum of $1,000, at time of tender and a greater charge paid (see the Declared Value and Limits of Liability section). The shipper may declare a value up to $50,000 for packages returned through the FedEx Ground Call Tag. The declared value of the FedEx Ground Call Tag may not exceed the value of the declared value on the original shipment. The shipper may not declare a value for a package returned to FedEx Ground through a damage call tag. FedEx Ground shall not be liable for any damage to a shipment or claim arising out of the use of a return option unless the package was lost during shipment or there was visible damage noted by the driver at time of delivery. FedEx Ground shall not be liable for any concealed damage for items returned by using PRP, FedEx Print Return Label or FedEx Email Return Label. Receipt of a shipment without written notice of damage on the delivery record is *prima facie* evidence that the shipment was delivered in good condition. The FedEx Ground liability for any loss or damage arising out of an authorized return shipment shall never exceed the actual amount of damage or the declared amount, whichever is lower. All other terms and conditions related to FedEx Ground claims regulations and, as a whole, the tariff, shall apply for packages shipped through the use of a FedEx Ground return option.

C. FOR FEDEX RETURNS, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES A RETURN SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND PICKUP FEES, INCLUDING ANY SPECIAL HANDLING FEES, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

Tobacco and tobacco products

Tobacco and tobacco products are prohibited. Please see the Prohibited Items section.

Undeliverable shipments

An undeliverable shipment is one that cannot be delivered for reasons that include, but are not limited to, any of the following:

- The recipient refuses to pay for a bill-recipient shipment.
- The recipient of a Hold at Location shipment cannot be contacted or the recipient fails to retrieve the shipment.
- The recipient refuses to accept the shipment prior to, during or after delivery.
- The recipient's delivery address cannot be located.
- The shipment was addressed to an area not served by FedEx.
- The shipment's contents or packaging are damaged to the point that rewrapping is not possible.
- The shipment would likely cause damage or delay to other shipments or property or injury to personnel.
- The shipment contains prohibited items.
- The recipient's place of business is closed.
- No appropriate person was available to accept the shipment at a delivery location on the initial delivery attempt or reattempts.
- The shipment was improperly packaged.
- The shipment contains unauthorized packages (see the Package Restrictions [Size and Weight] section).

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(Undeliverable shipments, cont.)

- FedEx is requested to return the shipment to the shipper.

A. Undeliverable shipments may be returned at the payer's expense. Shipments will be returned at no additional charge if the shipment is undeliverable because of damage to the shipment caused by FedEx. However, if the shipment is undeliverable for any other reason, FedEx Ground reserves the right to assess return transportation charges and fees to the original payer, along with the original transportation charges and fees.

B. Our money-back guarantee policy does not apply to undeliverable or returned shipments.

C. FedEx reserves the right, at its sole discretion, and without notice, to sell, destroy or otherwise dispose of undeliverable shipments. By tendering a shipment, the shipper agrees to transfer and convey good and sufficient title of the contents of undeliverable shipments to FedEx, and agrees to pay any costs incurred in the sale, destruction or disposal thereof.

Warranties

FEDEX GROUND MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AND EXPRESSLY DISCLAIMS ANY AND ALL WARRANTIES.

International service conditions

In addition to the preceding terms and conditions, the additional terms and conditions below apply exclusively to international shipments to Canada.

A. Billing:

1. Invoicing. Duties, taxes, clearance entry (brokerage) fees and ancillary clearance service fees may be assessed on the contents of shipments destined for Canada. These are payable by the importer of record (normally the consignee, unless otherwise indicated) in the first instance. For FedEx International Ground brokerage-inclusive shipments, duties and taxes may be billed to the shipper, recipient or third party. If a clearance entry fee applies, the payer of duties and taxes will be billed for the clearance entry fee. Charges to the shipper's account in currencies other than U.S. dollars will be converted to U.S. dollars, using a weekly *Wall Street Journal* conversion rate corresponding to the pickup date of the shipment or, for FedEx International Ground Distribution, the date FedEx Ground takes possession of the shipment. A service fee may apply. The clearance entry fee is subject to all applicable Canadian taxes.

   Regardless of any payment instructions to the contrary, the shipper is ultimately liable for all charges and fees relating to a shipment, including, but not limited to, any duties or taxes that FedEx Ground has disbursed. Shippers are responsible for accurately completing all sections of the required export documentation and for the entry of accurate shipment information (including, but not limited to, commodity descriptions and values for duty) on the Commercial Invoice and in any electronic device or software program.
2. Responsibility for Payment. The shipper is responsible for all charges, including transportation charges, duties and clearance entry (brokerage) fees, ancillary clearance service fees, governmental penalties and fines, taxes, FedEx Ground attorney fees and legal costs related to this shipment, and charges related to broker unassigned shipments, or broker select shipments where the broker information provided is incorrect. The shipper will also be responsible for any cost FedEx Ground may incur in returning shipments to the shipper or warehousing them, pending disposition.

B. Consolidation Service. Shippers utilizing FedEx International Ground Consolidation must meet all requirements as stated in the program-requirements document. By utilizing this consolidation service, the shipper agrees that:

1. FedEx Ground will determine in its sole discretion which shipments will be consolidated or excluded from a consolidation.
2. FedEx Ground is not liable for any increased brokerage costs associated with shipments that are not ultimately consolidated and clear customs as separate shipments. Any non-consolidated shipment may require a separate customs brokerage charge.
3. FedEx Ground reserves the right to update program requirements and participant eligibility at any time.
4. All associated fees, limitations, liabilities not assumed and other terms of this FedEx Ground Tariff apply to any packages shipped under this program.

Please contact FedEx Customer Service at 1.800.463.3339 for more information.

C. Customs Clearance. Brokerage-inclusive service is the automatic default for FedEx International Ground shipping on FedEx electronic shipping solutions. In some instances, at the option of FedEx Ground, FedEx Ground may accept instructions from the importer of record to use a designated customs broker other than the broker arranged by FedEx Ground or the broker designated by the shipper. In this case, the shipment will no longer be considered a brokerage-inclusive shipment.

When FedEx Ground arranges clearance services, a clearance entry fee will be added as an ancillary clearance service fee to the duty-and-tax invoice to cover processes required to check the Commercial Invoice submitted with the shipment and to complete entry preparation procedures required by either U.S. Customs and Border Protection or the Canada Border Services Agency, including calculation of applicable duties and taxes for each type of commodity included in the shipment.

1. U.S. Export Shipments. FedEx Ground is headquartered in the U.S. and will not transport shipments that violate U.S. export controls nor export controls in the countries in which we operate, provided they do not conflict with U.S. law. You are responsible for, and warrant, your compliance with all applicable laws, rules and regulations, including, but not limited to, the U.S. Export Administration Regulations, the U.S. International Traffic in Arms Regulations, the U.S. Foreign Assets Control Regulations and applicable export laws and regulations of any country to, from, through or over which your shipment may be transported. You agree, and warrant, that you will comply with all applicable U.S. government sanctions prohibiting the export or re-export of goods, services or technology to countries and regions listed by the U.S. government unilaterally or in coordination with other countries' sanctions. In addition, no commodities originating or manufactured in any of these countries and regions are accepted for transportation anywhere in the world.

   Any FedEx Returns service shipments that are forwarded to a third country must also comply with the export control requirements of the country of first departure. You agree to furnish such information and complete and attach to the shipment such documents as necessary to comply with such laws, rules and regulations.

   In addition, you specifically warrant that you will not tender any shipments to us if you or any of the parties involved in the shipment are listed on any of the export controls or sanctions lists published and maintained by: the U.S. Department of Treasury, Office of Foreign Assets Control; the U.S. Department of Commerce, Bureau of Industry and Security; the U.S. Department of State, Directorate of Defense Trade Controls; the United Nations Sanctions Committees; the European Union Council; and any other relevant authority. In addition, you agree and warrant that you will not attempt to ship to any entity owned by any party, in the common ownership interest determined by the relevant listing authority, subject to U.S. government economic sanctions. Further, you are responsible for ensuring that the end-use or end-user of the items shipped does not violate any specific control policies restricting certain types of exports, reexports and transfers of specifically enumerated items subject to the U.S. Export Administration Regulations.

   We assume no liability to you or any other person for any loss or expense — including, but not limited to, fines and penalties — if you fail to comply with any export laws, rules or regulations.

   Shipments crossing international borders must be cleared through customs in the destination country before being delivered to the consignee. You are responsible for providing FedEx with the importer of record's customs broker. This can be done by entering broker information on the Commercial Invoice or by selecting the broker select option and entering broker information in the automation device. If the importer of record is self-clearing the shipment through customs, you must specifically indicate that on the shipment documentation or clearance fees may apply.

   The shipper agrees to provide all required documentation for the customs clearance and certifies that all statements and information on said documentation, including documentation submitted electronically, are true and correct. The shipper authorizes FedEx Ground to forward all information of any nature regarding shipments to any and all governmental or regulatory agencies that request or require such information. The shipper understands that making false declarations or statements may result in civil and criminal penalties, including forfeiture and sale.

   If the shipper does not complete all documents required for carriage, or if the documents submitted are not appropriate for the services or destinations specified, the shipper hereby authorizes FedEx Ground, where permitted by law, to complete, correct or replace the documents for the shipper at the shipper's expense. However, FedEx Ground is not obligated to do so.

   If a substitute form of Commercial Invoice is needed to complete delivery of the shipment, and FedEx Ground completes such a document, the terms of this tariff

FedEx Ground Tariff

(International service conditions, cont.)

will continue to govern.

When shipments are held by customs or other agencies because of incorrect or missing documentation, FedEx Ground may attempt to notify the consignee or shipper, as determined by local law. If the consignee or shipper fails to supply the required information or documentation, the shipment may be determined to be undeliverable. FedEx Ground assumes no responsibility for the inability to complete a delivery due to incorrect or missing documentation. Shipments held by customs or other agencies because of incorrect or missing documentation will require additional transit time.

2. U.S. Import Shipments. Shipments originating outside the U.S. for delivery in the U.S. are subject to local tariffs and the service conditions of FedEx Ground. These service conditions include terms regarding the importation and customs clearance of shipments into the U.S. from Canada.

   U.S. Customs regulations require the Social Security Number (SSN) of an individual and the Internal Revenue Service Employer Identification Number (EIN) of the U.S. consignee for certain shipments being imported into the U.S. This information must be included on the Commercial Invoice for all U.S. import shipments. The EIN or SSN must be on file with the U.S. Customs Service. Any changes to a company address, or the EIN or SSN, should be provided to FedEx Ground for system updating. Shipments that arrive in the U.S. that do not have the correct EIN or SSN may be detained until that information can be obtained from the consignee or determined otherwise. This requirement applies to shipments imported to the U.S. requiring a formal entry.

D. Duties and Taxes. In order to expedite customs clearance, FedEx Ground may elect to disburse duties and taxes on the importer's behalf. A FedEx Ground agent or employee may contact the importer to confirm arrangements for reimbursement of amounts to be disbursed. For brokerage-inclusive shipments, duties and taxes may generally be billed to the shipper, consignee or third party as designated on the Commercial Invoice or entered in an automation device.

E. Inspection of Shipments and Identification Requirement. FedEx Ground, or its agents or brokers, may open and inspect any or all packages in a shipment at any time. This action may be initiated by FedEx Ground or at the request of government authorities. We may, at our sole discretion, require the shipper to provide their government-issued photo identification prior to tendering a package to FedEx.

F. Northern Canada Surcharge. Canada packages destined to the Yukon, Northwest Territories, Nunavut and Labrador are restricted to a maximum 70-lb. weight limit and will incur an additional charge. Packages weighing more than 70 lbs. may be refused or returned to the shipper. However, at FedEx Ground's sole discretion, they may be accepted and delivered for an additional charge. These additional charges apply to postal codes A0K, A0P–A0R, A2V and X0A–Y9Z. The charges are in addition to applicable transportation charges.

G. Postal Codes and Telephone Numbers. The consignee's postal code, telephone number and contact name are critical information and should be included on both the Commercial Invoice and address label.

H. Prohibited Items. You are prohibited from tendering the following items for shipment to Canada, and you agree not to do so. This list is not all-inclusive and is subject to modification without notice. FedEx Ground reserves the right to open and inspect any package tendered for delivery. FedEx Ground will refuse and may return any shipment that is considered unsafe, unlawful, or violates the terms and conditions of the FedEx Ground Tariff.

1. Alcoholic beverages.
2. Ammunition of any kind.
3. All live animals, dead animals and animals that have been mounted.
4. Money, cash, coins, currency, paper money and negotiable instruments equivalent to cash, such as endorsed stocks, bonds and cash letters.
5. Dangerous goods.
6. Firearms, weaponry and their parts (and replicas thereof).
7. Bump fire stocks and other rapid-fire trigger activators.
8. Ghost guns and other firearms not containing a serial number.
9. Any firearm or other weapon manufactured using a 3-D printing machine.
10. 3-D printing machines designed, or that function exclusively, to manufacture firearms.
11. Explosives, fireworks, flares, matches.
12. Items resembling a bomb, hand grenade or other explosive device, except as provided in the Hazardous Materials section. This includes, but is not limited to, inert products such as novelty items, training aids and works of art.
13. Furs.
14. Hazardous materials (shipments classified as Limited Quantity are allowed).
15. Hazardous waste. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste. FedEx Ground also does not accept hazardous substances in reportable quantities.
16. Liquid mercury, in any quantity, not contained as a necessary component in any product or piece of equipment in its original manufactured state.
17. Infectious or non-infectious human or animal cells, tissue, bodily fluids, blood, blood products, plasma, or any other material derived from human or animal blood whether in liquid or solid form; biohazards; regulated or non-regulated diagnostic cultures, specimens or samples, whether infectious or non-infectious; used health care products as defined in Title 49 of the Code of Federal Regulations; and any materials regulated as UN 2814, UN 2900, UN 3373 and UN 3291.
18. Inhalation hazards.
19. Human corpses, human organs or body parts, human and animal embryos, or cremated or disinterred human remains.
20. Prescription drugs (personal and commercial), regardless of whether shipments have met the requirements set by Health Canada or other government departments, or are exempt from applicable requirements.
21. Any substance that has not been approved for a medical use by the U.S. Food and Drug Administration and also has been listed as a Drug or Chemical of Concern by the U.S. Drug Enforcement Administration, including, but not limited to, kratom and *Salvia divinorum*.
22. Perishables (including, but not limited to, perishable foodstuffs and foods and beverages; perishable pharmaceuticals; and any other items requiring refrigeration or other environmental control).
23. Plants, plant materials and seeds, including cut flowers.
24. Pornographic and/or obscene material.
25. Tobacco and tobacco products, including but not limited to cigarettes, cigars, loose tobacco, smokeless tobacco, hookah or shisha.
26. Marijuana, as defined by U.S. federal law, 21 U.S.C. 802(16), including marijuana intended for recreational or medicinal use and marijuana-derived cannabidiol ("CBD"); any product with any amount of tetrahydrocannabinols ("THC"), except as set out in 21 CFR 1308.35; and synthetic cannabinoids.
27. Raw or unrefined hemp plants, or their subparts (including, but not limited to, hemp stalks, hemp leaves, hemp flowers and hemp seeds), except as set out in 21 CFR 1308.35.
28. Personal Effects and Household Effects. Used items intended for personal use and not for sale. These include, but are not limited to, luggage sent prior to or following a trip, used clothing, jewelry, toiletries, personal electronics, golf clubs, furniture, dishes, linens, books, artwork and home décor.
29. Lottery tickets and gambling devices where prohibited by law.
30. Shipments being processed under:
    a. Duty drawback claims unless advance arrangements are made
    b. Temporary Import Bonds
    c. Carnets
    d. U.S. Drug Enforcement Administration export permit
    e. Letters of credit
    f. Certificate of Registration
    g. United States Foreign Trade Zones or bonded warehouses.
    h. An export license or any type of export authorization, including any agreements or license exceptions/exemptions, or Electronic Export Information (EEI), regardless of value. This includes, but is not limited to, goods subject to:
       - U.S. State Department licenses or any other State Department authorizations;
       - Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) licenses or any other ATF authorizations;
       - International Traffic in Arms Regulations (ITAR);
       - Export Administration Regulations (EAR);
       - The Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES); or
       - The Kimberley Process Clean Diamond Trade Act.
31. Shipments that may cause damage to, or delay of, equipment, personnel or other shipments.
32. Shipments that require FedEx Ground to obtain any special license or permit for transportation, importation or exportation.
33. Shipments whose carriage, importation or exportation is prohibited by any law, statute or regulation.

FedEx Ground Tariff

(International service conditions, cont.)

34. Shipments containing products manufactured in sanctioned countries or regions, regardless of whether a permit has been issued by a government agency or whether the specific goods are exempt from applicable sanctions. Shippers are responsible for determining the country of origin of goods shipped and for reviewing the government sanctions lists prior to tendering packages to FedEx Ground.
35. Packages that are wet, leaking or emit an odor of any kind.
36. Improperly packaged shipments.
37. Waste or garbage for disposal.
38. Live insects.

I. **Return and Import Shipping Options.** Shipments returned from Canada using the FedEx Global Returns service option, or shipments initiated via the Create Import Shipment feature on fedex.com, are governed by the FedEx Service Guide, Canadian edition. Consult fedex.com/globalreturns for details on return shipments.

FOR SHIPMENTS INITIATED VIA THE CREATE IMPORT SHIPMENT FEATURE ON FEDEX.COM, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES THE IMPORT SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES AND ANY DUTIES OR TAXES WHICH WE HAVE DISBURSED, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

J. **Shipper Warranty.** The shipper warrants that each article in each shipment will possess the required paperwork to export, will be properly described on the Commercial Invoice, will be acceptable for transport by FedEx Ground, and will be properly marked, addressed and packaged to ensure safe transportation with ordinary care in handling.

K. **Undeliverable Shipments.** The shipper may elect to have a shipment returned if the shipment is refused by the consignee or for any other reason cannot be delivered. If a shipment is returned to the shipper, the shipper is responsible for payment of both the original transportation charges and the return charges. All duties and taxes, assessed in the destination country as well as the origin country upon return, are also the responsibility of the shipper. All return charges are payable immediately upon request.

A shipper may elect to "abandon" the shipment in the destination country. If a shipment is abandoned, FedEx Ground, at its discretion, reserves the right to dispose of the merchandise. The shipper will be responsible for any charges associated with disposal.

Additional information

For additional information on shipping with FedEx, please consult the additional sections of the FedEx Service Guide: the service information at fedex.com/serviceguide and in the downloadable FedEx Service Guide; Rates; the FedEx Express Terms and Conditions; and the FedEx SameDay City Tariff. You can also call us at 1.800.463.3339.

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FedEx SameDay® City Tariff

Effective January 4, 2021

Updated April 19, 2021

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For the most current updates to the FedEx SameDay City tariff, please go to fedex.com/us/terms.

FedEx SameDay City Tariff

The FedEx SameDay City Tariff, contained in the FedEx Service Guide, supersedes all previous terms and conditions, tariffs, amendments, supplements, and other prior statements concerning the rates and conditions of FedEx SameDay City service to which this tariff applies. This tariff constitutes the entire agreement between the parties and supersedes all previous agreements and understandings, whether oral or written, with respect to the subject matter hereof, and any entity receiving services hereunder or the benefit of services hereunder warrants and represents that it has not relied and will not be relying upon any statement, representation or advice regarding such service except representations expressly made in this tariff.

FedEx reserves the right to unilaterally modify, amend or supplement this tariff and the FedEx Service Guide at any time without notice, which revisions shall take effect immediately. No modifications, amendments or supplements are authorized or effective unless published by FedEx at fedex.com.

The FedEx Service Guide consists of the service information at fedex.com/serviceguide and the overview of services in the downloadable FedEx Service Guide (U.S. and U.S. export); U.S. retail rates; the FedEx Express Terms and Conditions; the FedEx Ground Tariff; and this FedEx SameDay City Tariff. The FedEx SameDay City Tariff and rates in this book and at fedex.com/serviceguide make up the contract of carriage under which your shipments are transported, unless modified under a separate agreement. The downloadable version (PDF) of the FedEx SameDay City Tariff available at fedex.com in effect on the shipment date (as defined herein) shall control.

Note: Unless otherwise specified in this tariff, the rules listed in this tariff apply to shipments originating in the U.S. for transportation via a FedEx SameDay City service.

Scope of tariff

A. Participating Carriers. FedEx Office and Print Services, Inc. and its subcontractors. Any subcontractor used by FedEx is subject to the obligations applicable to FedEx herein, and is likewise entitled to any and all exclusions from or limitations to liability applicable to FedEx.

B. Governing Publications. Except as otherwise provided, this tariff is governed by the following publication, supplements thereto or succeeding publications thereof: the rate information in the FedEx Service Guide in effect at the time of shipment. This publication is available at fedex.com.

C. FedEx SameDay City Scope of Operations. Where available, as determined in the sole discretion of FedEx, FedEx SameDay City service offers same-day pickup and delivery in select metropolitan U.S. service areas seven days a week, 365 days a year, for packages weighing less than 150 lbs.

Definitions

"Account-Specific Rates" are the rates paid by FedEx account holders who have discounts applied to their account and who charge their shipping to their FedEx account.

"Business day" means Monday through Friday for FedEx, except for the following holidays:

Memorial Day	Thanksgiving Day
Independence Day	Christmas Day
Labor Day	New Year's Day

Observation of holidays is subject to change. Refer to the holiday list at fedex.com/en-us/service-guide/holiday-schedule.html for details.

"Commercial delivery" means any delivery that is not a residential delivery.

"FedEx," "FedEx Office," "our," "us" and **"we"** refer to FedEx Office and Print Services, Inc., and its employees, affiliates and agents.

"In good credit standing" means: (1) that payment on the FedEx account is current; (2) the account is not in "cash only" status; and, (3) for commercial or business accounts, the balance does not exceed the credit limit established by FedEx.

"Length" is the longest side of a package.

"Metropolitan U.S. service areas" means those metropolitan areas listed in the service information at fedex.com/serviceguide which offer FedEx SameDay City service.

"Overcharge" means a charge based on an incorrect rate; an incorrect special handling fee; billing a service other than the service selected for the shipment; billing based on incorrect package or shipment weight; billing to the wrong account number; or any other billing, unrelated to a service failure, that results in an incorrect charge.

"Package" means any single parcel or piece with a chargeable weight of 150 lbs. or less, including the container and its contents. Any fraction of a pound is rounded up to the next-higher pound.

"Proof of delivery" means electronically captured delivery information, which may include date, time, location and signature information.

"Reroute" means to deliver a shipment to an address different from that specified on the shipping label, and includes a change from one street address to another. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipment charges will apply.

"Ready time" means the time the customer specified the shipment will be ready for pickup.

"Residential delivery" means a shipment addressed to a home or private residence, including locations where a business is operated from the home, and/or a shipment in which the shipper has designated the delivery address as residential.

"Service failure" means we arrived 60 seconds or more after the delivery commitment for the FedEx SameDay City service selected for that shipment, except as otherwise described in this tariff.

"Ship date" or **"shipment date"** is the date the shipment is physically tendered to FedEx. For shipments tendered at a FedEx location after the last pickup time, the ship date is the next business day.

"Shipment" means one or more packages shipped together to the same recipient.

"Standard List Rates" are rates paid by any shipper who does not have a FedEx account, who does not have discounts applied to their FedEx account or who pays by any means other than charging to a FedEx account.

"Transportation charges" mean amounts assessed for movement of a shipment and does not include any other fees or charges that may be assessed under the FedEx Service Guide, including other transportation-related fees such as (but not limited to) declared-value charges, special handling fees, customs duties and taxes, and surcharges.

"Valid" as it relates to account numbers means a FedEx account number that has been issued by FedEx and that is in good credit standing.

"You" or **"your"** means the shipper/sender, recipient and their agents, servants, employees, and any other person or entity having or claiming an interest in a shipment.

Non-waiver

Any failure by us to enforce or apply a term, condition, right or provision of this FedEx SameDay City Tariff does not constitute a waiver of that term, condition, right or provision and does not otherwise impair our right to enforce such term, condition or provision.

Account numbers

Account-Specific Rates will not apply unless charged to a valid FedEx account. FedEx account holders who pay for shipments originating in the U.S. with a credit card instead of charging to a valid FedEx account will be charged Standard List Rates.

Account numbers are issued by FedEx according to shipping location and are nontransferable. Account numbers are issued and used solely at the discretion of FedEx. FedEx may discontinue the use of accounts, in whole or in part, and terminate all or particular accounts and account numbers at any time, for any reason, at its sole discretion. Improper, illegal or any other misuse of your FedEx account may also, at the sole discretion of FedEx, result in loss of discounts or termination of the account. Improper, illegal or other misuse includes, but is not limited to, unauthorized consolidation of shipments owned by different parties, or violations of the terms and conditions in this FedEx Service Guide. If your account has been compromised or stolen, the account may be closed and you may be issued a new account. However, you will be responsible for all valid charges on the closed account. Any materials, rights or privileges that you acquire by holding a FedEx account number may not be used for any purpose other than shipping with FedEx, and FedEx may seek damages against you for any improper, illegal or other misuse of your account. If your account is terminated, we reserve the right, at our sole discretion, to deny your application for new or additional FedEx account numbers at any time in the future. All charges will be billed and must be remitted in U.S. funds.

Any individual or entity that uses the FedEx account or shipping discounts of another FedEx account holder without authorization will be charged Standard List Rates for all such shipments without prior notice. This includes all shipments, whether they are classified as "Bill Sender," "Bill Recipient" or "Bill Third Party," or any other method of billing. Unauthorized use includes, but is not limited to, using the shipping discount of another FedEx account holder without the knowledge and permission of both FedEx and the account holder.

All requests for account numbers are subject to credit investigation and verification by our Credit Department and Customer Account Confirmation Department. FedEx utilizes

FedEx SameDay City Tariff

(Account numbers, cont.)

business credit reporting agencies, audited financial statements, Standard & Poor's and Moody's bond ratings, and other sources as necessary, to determine eligibility for open credit terms. FedEx does not offer consumer credit privileges. Any individual shipping for personal use must prepay the shipment charges or establish a FedEx account for billing directly to a major credit card. Stored-value cards or gift cards cannot be used to open an account; however, such cards may be used for payment when tendering a shipment at staffed FedEx shipping locations, and in conjunction with our credit card acceptance policy. If your FedEx account is billed directly to a credit card, you agree to the following terms: (1) you authorize FedEx to initiate variable charges to the credit card to settle charges payable to FedEx; (2) you authorize FedEx to charge your card for any unpaid amounts on your account; (3) you authorize the card issuer to pay any amounts associated with your account without requiring a signed receipt; (4) you agree to keep your card information current (FedEx may receive updates on your card information from participating issuing banks and may update your account profile to avoid service disruptions); (5) you agree that FedEx shall have no liability for any insufficient funds or other charges incurred from attempts to charge and/or place holds on your card; and (6) your agreement to these terms and conditions is to be accepted as authorization to the card issuer to pay all amounts associated with your account.

The party to whom a FedEx account number is issued is liable for all charges to the account, including those resulting from unauthorized use. The account holder is responsible for the safekeeping of the account number. The account number should be released only to those authorized to ship on the account.

Failure to keep your FedEx account current may result in "termination" of your FedEx SameDay City service. If the account number to be billed is not valid, the shipment may be refused, delayed or returned until an alternative form of payment is secured. If a shipment is held, returned, or delivery is otherwise delayed because the account is not in good credit standing, you will not be entitled to a refund or credit of your transportation charges under the money-back guarantee policy.

You must use your FedEx account number to obtain any discount applicable to your account. Use of your account number constitutes your agreement that all shipments shipped by us shall be subject to this tariff, as modified, amended or supplemented.

For FedEx SameDay City services, you may only request FedEx to bill accounts with a U.S. or Canadian billing address. Any request for FedEx to bill otherwise is null and void, and FedEx, at its sole discretion, reserves the right to bill the sender for those charges.

FedEx may provide trade credit information on its account holders to credit bureaus.

After-hours pickup and Saturday, Sunday or holiday pickup or delivery

Additional fees apply for after-hours pickup, Saturday pickup or delivery, Sunday pickup or delivery, or holiday pickup or delivery. The after-hours fee applies to ready times of 8:01 p.m.–6:59 a.m., Mon.–Fri. Only one surcharge will apply for after-hours pickup, Saturday pickup or delivery, Sunday pickup or delivery, or holiday pickup or delivery, per shipment.

Alcoholic beverages

FedEx SameDay City does not accept alcoholic beverages as part of its regular-scheduled service. Shipments of alcoholic beverages require prior approval from FedEx SameDay City and must be shipped on an approved FedEx account number in markets where the shipping of alcoholic beverages is permitted. Contact your FedEx account executive for more information.

Animal carcasses

FedEx SameDay City does not accept animal carcass shipments as part of its regular-scheduled service. FedEx SameDay City may accept certain shipments of animal heads and other parts for taxidermy if properly packaged.

If approved by FedEx, we may accept animal carcasses, organs and other parts on an exception basis under the following conditions:

1. Shipments must be approved by the FedEx Animal Desk (call 1.800.405.9052).
2. The shipper must have its packaging tested and pre-approved by FedEx Packaging Design and Development for the type of animal carcass, organ or part being shipped. Call 1.800.633.7019 for assistance. It is the responsibility of the shipper to adequately package shipments for all temperature extremes and handling conditions.

Contact your FedEx account executive for details and additional requirements.

Billing

A. NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, OR ANY PROVISION OF THIS TARIFF CONTEMPLATING INVOICING OF OR PAYMENT BY A THIRD PARTY, THE SENDER IS ULTIMATELY LIABLE FOR ANY AND ALL CHARGES AND FEES.

B. "Bill Sender" means charges will be billed to the sender. Payment on the account must be current. The sender may request an initial rebilling to another party, but all subsequent rebills will be only to the sender, and the sender will remain ultimately responsible for payment of all such charges not paid by such other party during the applicable invoice period.

C. "Bill Third Party's FedEx Account Number" means charges will be billed to someone other than the sender or recipient (except for certain additional charges that are billed to the sender, including, but not limited to, weekly pickup fees, alternate address pickup fees, on-call per-package pickup charges, address correction fees, and invalid or missing account number fees). In order to choose this billing option, the FedEx account number of the third party must be inputted into the sender's electronic shipping system at the time the shipment is processed and payment on the account must be current. If the third party is billed initially and refuses to make payment for the shipment, the charges may be rebilled to another party, but subsequent requests will only be rebilled to the sender. (See section K, Billing Special Handling Fees.) If the party that is rebilled refuses or fails to pay in the applicable invoice period, the sender is liable for and will be billed for all charges and fees, plus all special handling fees. If due to the charges the third-party account exceeds credit limits with FedEx, the sender will automatically be billed.

D. For "Bill Third Party" transactions, if the third party refuses to pay the charges, refuses delivery, fails to pay within the applicable invoice period, or cannot be contacted, the sender is responsible and will be billed for any and all charges. For "Bill Third Party" transactions, we may verify the method of payment and reserve the right to not accept any "Bill Third Party" shipment for which such verification cannot be established.

E. FedEx may consider payment type in determining pricing and discounts, and reserves the right to adjust discounts based on payment type.

F. The sender's shipment may be delayed if we determine that it is billed to a FedEx account number that is not in good credit standing. The service failure money-back guarantee will not apply (see the Money-Back Guarantee Policy section for details and limitations).

G. A special handling fee will be applied for any check or electronic funds transfer (EFT) that is dishonored due to insufficient funds on deposit or incorrect or insufficient signature of the drawer.

H. Your payment must be accompanied by the remittance data that supports the payment. Remittance data must include the FedEx invoice number and the associated amount(s) being paid on the FedEx invoice. Payment at the tracking-number level must be transmitted to FedEx via electronic data interchange (EDI) — see the EDI section below.

Payment should be sent using your remittance advice to one of the following:

(By FedEx services)

FedEx Lockbox 360353
Room 154-0455
500 Ross Street
Pittsburgh, PA 15262

(By U.S. Postal Service)

Any customer not using electronic data interchange (EDI) or FedEx Billing Online should mail payment and remittance detail to:

FedEx
P.O. Box 371461
Pittsburgh, PA 15250-7461

Customers who receive their invoices via FedEx Billing Online should mail their payment and remittance detail to:

FedEx Billing Online
P.O. Box 371599
Pittsburgh, PA 15250-7599

1. FedEx reserves the right to apply payments to the oldest invoices in instances in which preferred remittance methods are not used and/or remittance details are not provided with payment, or when there are outstanding on-account funds due to overpayments.

I. If you receive invoices via EDI, your payment must be accompanied by electronic remittance data that includes the associated:

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(Billing, cont.)

- Bill-to account number(s).
- Invoice number(s).
- Tracking number(s).
- Amount(s) being paid.

For more information about EDI remittance, refer to the FedEx EDI Invoicing and Remittance Overview guide at fedex.com/en-us/billing-online.html#electronic-data-interchange. Some invoice adjustment requests may also be transmitted electronically.

Payment for EDI invoices must be submitted electronically via electronic funds transfer (EFT) or by sending a check payment to one of the following:

(By FedEx services)
FedEx ERS
Attn: Box 371741
500 Ross Street
Room 154-0455
Pittsburgh, PA 15250-7741
Phone: 412.234.5494

(By U.S. Postal Service)
FedEx ERS
P.O. Box 371741
Pittsburgh, PA 15250-7741

J. If you are interested in or have questions regarding any of our invoicing or payment methods, contact your FedEx account executive or call FedEx SameDay Services at 1.800.399.5999 (option 4).

K. Billing Special Handling Fees. A special handling fee will be applied in the following situations:

1. Invoicing where an incomplete, inaccurate, invalid or deleted account number appears in the EDI transmission of shipping information.
   a. For "Bill Sender" transactions, if the account number on the shipping barcode is incomplete, inaccurate, invalid or deleted, and we are able to determine the correct number from our records, all charges and fees, plus the special handling fee, will be billed to the sender. If the correct account number cannot be determined from our records, all charges and fees plus the special handling fee will be billed to the sender.
   b. For "Bill Third Party" transactions, if the third party account number in the electronic data interchange (EDI) transmission is incomplete, inaccurate, invalid or deleted, all charges and fees, plus the special handling fee, will be billed to the sender. If we can determine the sender's correct account number from our records, it will be used for billing.
   c. The fee for an incomplete, inaccurate, invalid or deleted account number will be applied only once for each package with such an account number.
2. Payer Rebilling. A special handling fee will be charged to the sender for all requests to change a billing from the party billed or the bill-to party shown on the shipping transmission, which fee may be applied to each invoice line item which is rebilled. Requests for rebilling will be accepted up to 180 days from the invoice date, not counting the invoice date.
   Requests for rebilling of transportation charges must be received via one of the approved channels:
   a. Submit your request through the Non-Pay option with Electronic Data Interchange (EDI) if you are a registered user; or
   b. Call customer service at 1.800.399.5999 and select the billing prompt.

L. Invoice Adjustments/Overcharges:

1. We reserve the right to audit shipments, including those submitted via an electronic shipping device, to verify service selection and package or shipment weight and dimensions. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the service selected, weight entered or dimensions entered are incorrect or change during transit, we may make appropriate adjustments to the shipment charges at any time.
2. Default Billing. Senders are responsible for providing (i) complete and accurate shipment information, including entry in any electronic shipping device, and (ii) original shipping labels with a unique tracking number for each package in a shipment. Because the number of packages and weight per package are critical to our ability to correctly invoice, any omission or incorrect entry, or unavailable information or documentation, will result in a billing based on our estimate of the number of packages transported and either the standard dimensional factor at the time of billing or a standard "default" weight-per-package estimate determined at our sole discretion.
3. You may request an invoice adjustment for reasons not related to a service failure by calling 1.800.399.5999 (select option 4, then option 1 to leave a voice message or option 2 to speak with a live agent). If you choose to submit your request via the telephone invoice adjustment system, the request must state the reason you believe an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment. All requests for adjustments must be made by an agent of the billed account.
   A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request.
4. Requests for invoice adjustment due to an overcharge (including unidentified payments and duplicate payments) must be received within 60 days after the date of shipment. For adjustments due to a service failure, see the Money-Back Guarantee Policy section.
   For additional information or assistance regarding billing issues, please contact a FedEx account executive.
5. FedEx is not obligated to refund any overcharge or pay any other obligation owed when your FedEx account is, or has been in the past, more than 60 days past due.
6. If your account is more than 60 days past due, FedEx may, at its sole discretion, apply any overcharge amounts or other overpayments it agrees are owed to you against the oldest invoices.

M. Additional Taxes. If any value-added, consumption or similar tax is applicable to your shipment, we reserve the right to add that amount to your shipment charges.

N. The sender is responsible for all reasonable costs incurred by FedEx in attempting to obtain payment on any transaction. Such costs include, but are not limited to, attorneys' fees, collection agency fees, and interest and court costs.

O. At our sole discretion, FedEx may transfer and assign ownership of, and any rights to collect, any and all charges due and payable to us.

P. Missing or Invalid Account Number. An account number is invalid if it is not the correct account number for the bill-to party, or it is the account number for a third party who fails to pay the shipping charges. An additional charge will be assessed for each missing or invalid account number.

Cancellation

A cancellation fee will be assessed if a cancellation occurs 30 minutes or less before the ready time. The fee also applies if cancellation results from a pickup exception in which no packages were picked up and the pickup is not rescheduled.

Claims

A. Filing of Claims:

1. With respect to any alleged or actual loss, damage, delay, misdelivery or nondelivery with respect to any shipment, a claim must be filed in accordance with the provisions of this item as a condition precedent to any liability of FedEx and any recovery by the claimant. FedEx liability with respect to any such claim, if any, shall be governed by the provisions of this tariff. Claims must be filed by the beneficial owner of the shipment, and by filing, the claimant warrants and represents that it is the owner of the goods in question.
2. All claims must be submitted on forms made available by FedEx, or otherwise contain information required by FedEx. FedEx shall have no obligation to consider or to pay any claim that does not conform to FedEx requirements. You can file a claim in the following ways:
   a. Submit claims through email at billing@fedexsameday.com.
   b. Send written claims, including the completed claim form and supporting documentation, via the U.S. Postal Service or fax to:
      FedEx SameDay Service
      Attn: Claims Specialist
      3469 Dearborn Plaza
      Hapeville, GA 30354
      Fax: 1.404.305.1523
   c. Call customer service at 1.800.399.5999 to obtain steps to submit a case number for your claim, then complete a print copy of the claim form. You may have to submit supporting documentation using the mailing address or fax number listed above.
3. FedEx will not voluntarily pay a claim for an uncertain amount, such as "$100 more or less." We are not obligated to act on any claim until all transportation charges are paid. The claim amount may not be deducted from these charges or

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(Claims, cont.)

any outstanding balance.

4. Bad order reports, appraisal reports of damage, notations of exceptions on delivery records or other documents, inspection reports issued by our inspectors or inspection agencies, requests for proof of delivery, and tracer or inspection requests standing alone are not sufficient to comply with these claim filing requirements.
5. FedEx SameDay City shipment-status information is not intended or permitted to be used by the shipper to file claims.
6. In the event that a sender requests FedEx to bill the recipient or a third party for a shipment, and the payer agreed to waive or otherwise limit its right to submit claims, the payer's waiver or other limitation will be imputed to the sender.
7. FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF A CLAIM.
8. Upon payment of a claim, FedEx may, in its sole discretion, elect to take title to, and salvage, any goods with respect to which payment has been made. By accepting payment, the claimant warrants and represents that it will transfer title of such goods to FedEx upon request, and waives any and all claims arising from or related to any such salvage.

B. Acknowledgment of Claims. FedEx will, upon receipt in writing of a proper claim filed in the manner and form described in this tariff and accompanied by the documents required or requested by FedEx, acknowledge the receipt of such claim in writing within 30 days after the date of receipt by FedEx unless FedEx shall have paid or declined such claim in writing within 30 days of the receipt thereof. FedEx will create either in writing or electronically a separate file for each claim received, assign each claim a successive claim file number, and note the claim number assigned on all documents filed in support of the claim and all records and correspondence relating to the claim, including the written acknowledgment of receipt and, if in its possession, the pickup and delivery records covering the shipment involved. FedEx will record the date a claim is received on the face of the claim document. The date of receipt will also be noted on our written acknowledgment of receipt.

C. Time Limit for Filing Claims. Claims for loss, damage or delay must be filed in writing with FedEx within nine months from the date of delivery, or, in the event that FedEx failed to make delivery, within nine months after the shipment was tendered to FedEx for shipment. Suits against FedEx must be instituted within two years and one day from the date FedEx gives written notice that FedEx has disallowed any part of the claim specified in the notice. If claims are not filed or suits are not instituted in accordance with the foregoing provisions, FedEx will not be liable and such claims will not be paid. A Claim Reporting Form can be requested from a FedEx account representative or by calling 1.800.399.5999.

D. Investigation of Claims:

1. Each claim must be supported by the original Customer Shipping Record (if applicable), evidence that applicable transportation charges have been paid, and documents that prove the value of the property, and/or extent of the loss or damage. Such documents may include original purchase invoices, estimates or invoices for repair, expense statements, appraisals, pictures of the damage and inside and outside packaging, or other certified documents. The documents must be verifiable to our satisfaction. Where the property involved in a claim has not been invoiced to the recipient, or where an invoice does not show price or value, or where the property involved has not been sold, or where the property has been transferred at bookkeeping values only, FedEx will, before voluntarily paying a claim thereon, require the claimant to establish the destination value of the quantity shipped, transported or involved, and to certify the correctness of the valuations in writing.
2. When a claim for loss of an entire package or an entire shipment cannot otherwise be authenticated upon investigation, FedEx will obtain from the recipient of the shipment involved a certified statement in writing that the property for which the claim is filed has not been received from any other source.
3. In the event that the shipper and the recipient have refused a package, the property shall thereupon pass to FedEx. FedEx will not honor a claim for an abandoned package.

E. Disposition of Claims. FedEx will, after receiving a written claim for loss or damage to the property transported, either pay actual or declared value for the property, whichever is lower; or decline, or make a firm compromise settlement offer in writing to the sender (unless special arrangements have been made) within 120 days after receipt of claim by FedEx. If a claim cannot be processed and disposed of within 120 days after the receipt thereof, FedEx will advise in writing of the status of the claim and the reason for the delay in making final disposition. Acceptance of payment of a claim shall extinguish any right to recover in connection with that shipment.

F. Damaged Property:

1. FedEx Discovered Damage. Whenever property is damaged by FedEx in the course of transportation and discovered by FedEx prior to delivery, FedEx will either (1) return the damaged property to the shipper or (2) remove any damaged property and ship the balance of undamaged merchandise.
2. Concealed Loss or Damage. Whenever property is delivered by FedEx and damage or loss that was not evident upon reasonable inspection at the time of delivery is not noted at the time of delivery, if the shipper or recipient notify FedEx of the damage or shortage within 5 days of the date of delivery, then FedEx will process the claim as if the damage or shortage had been noted by the recipient at the time of delivery.
3. FedEx reserves the right to inspect a damaged shipment on customer premises as well as the right to retrieve the damaged shipment for inspection at a local FedEx facility. All of the original shipping cartons, packing and contents must be available for our inspection and retained until the claim is concluded. Inspection will include examination of the damaged property, the shipping container and its packing, and any other action necessary to establish all the facts. If a shortage is involved, the inspector will compare the contents of the shipment with the invoice, weigh the shipping container and contents, or conduct any other type of investigation necessary to establish that a loss has occurred. In either case, the inspection will be limited to a factual report. The shipper and recipient must cooperate with FedEx to assist in the inspection. A written record of our findings will be made and a copy given to the shipper for claim support upon request. Any inspection report issued will be incorporated into the claim file.
4. In the event FedEx does not make an inspection, the recipient must make the inspection and record all information pertinent to the cause. The recipient's inspection, in such case, may be considered as the FedEx inspection and will not jeopardize any recovery due the shipper based on the facts contained in the report.

G. The claimant, and any other party with an interest in the shipment, shall exercise reasonable care in mitigating damages arising from or related to any claim of loss, damage, delay, misdelivery or nondelivery with respect to any package.

Credit terms and payment

A. We do not provide individual consumer credit privileges.

B. We will extend credit to shippers who, in the sole judgment of FedEx, are creditworthy.

C. As a condition of extending credit privileges, we reserve the right to require business customers to provide current financial information, agree to bank draft arrangements for payment on account, provide a security deposit or provide a bank letter of credit.

D. When credit privileges are extended, FedEx reserves the right to establish and enforce a credit limit on your account. At our sole discretion, we may review and amend a credit limit on your account.

E. The invoice date begins the credit term cycle, and payment in full and without offset is due within 15 days from the invoice date. Failure to keep your FedEx account current will result in your account being placed on cash-only status. This status may impair your ability to use our services, delay your shipments, and may result in the loss of any applicable discounts.

F. IF THE ACCOUNT NUMBER TO BE BILLED IS NOT IN GOOD CREDIT STANDING, THE SHIPMENT MAY BE HELD OR STOPPED IN TRANSIT UNTIL YOU MAKE ALTERNATIVE PAYMENT ARRANGEMENTS. THE MONEY-BACK GUARANTEE POLICY WILL NOT APPLY IN SUCH CIRCUMSTANCES.

G. Credit privileges will not be restored until you have paid all past-due balances in full and all costs, fees and expenses incurred by FedEx in collecting or attempting to collect such balances. We may require you to secure the account with a form of payment as a prerequisite to credit restoration. We may decline to restore credit privileges even if all costs, fees and expenses are paid.

H. Customers requesting the reinstatement of their FedEx SameDay City service must contact the Recovery Collections department at 1.800.506.7580.

I. At our sole discretion, we may apply payments made on your account to any unpaid invoice issued on your account.

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Data privacy

FedEx will comply with all applicable data privacy laws, regulations and rules in relation to the processing of personal data. FedEx may, at its sole discretion, process personal data for the performance of the services and for those business purposes set forth in the FedEx Privacy Notice at fedex.com. FedEx does not sell any personal information to another business or third party.

In relation to any personal data provided by you concerning yourself, your employees or agents, a recipient, or any third party in connection with a shipment or otherwise, you represent that you have complied with applicable data privacy laws, including obtaining the necessary legal basis for the provision of such data to FedEx and the processing by FedEx of this data as described in the FedEx Service Guide and providing the relevant individual with all information in connection with the collection, transfer and processing of such data including the information contained in the FedEx Privacy Notice at fedex.com. FedEx will not be liable for costs, claims, damages and expenses suffered or incurred by FedEx in connection with the shipper's failure to comply with the Data Privacy section in these terms and conditions. You agree to indemnify FedEx in respect of all costs, claims, damages and expenses suffered or incurred by FedEx in connection with your failure to comply with this section.

Declared value and limits of liability (not insurance coverage)

A. If FedEx is liable for loss, damage, delay or misdelivery arising from or related to loss or damage to shipments in accordance with the provisions of this tariff, FedEx liability is limited to the sum of $100 per shipment unless a higher value is declared at time of tender and a greater charge paid as provided in the FedEx Service Guide.

B. The declared value of any shipment represents our maximum liability in connection with a shipment, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information or misdelivery of information. Exposure to and risk of any loss in excess of the declared value is either assumed by the owner or transferred by the owner to an insurance carrier through the purchase of an insurance policy. The shipper should contact an insurance agent or broker if insurance coverage is desired. FEDEX DOES NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.

C. In cases where the shipper declares or agrees in writing that the property being shipped is released to a value exceeding $100 per shipment or article not enclosed in a shipment, an additional charge for each $100 or fraction thereof of total valuation will be assessed to which the base rate applies, up to a maximum declared value of $2,000 per shipment.

D. The foregoing notwithstanding, shipments containing all or part of the following items are limited to a maximum declared value of $1,000:

1. Artwork, including any work created or developed by the application of skill, taste or creative talent for sale, display or collection. This includes, but is not limited to, items (and their parts) such as paintings, drawings, vases, tapestries, limited-edition prints, fine art, statuary, sculpture and collector's items.
2. Film, photographic images (including photographic negatives), photographic chromes and photographic slides.
3. Any commodity that by its inherent nature is particularly susceptible to damage or the market value of which is particularly variable or difficult to ascertain.
4. Antiques, or any commodity that exhibits the style or fashion of a past era and whose history, age or rarity contributes to its value. These items include, but are not limited to, furniture, tableware and glassware.
5. Collector's items such as coins, stamps, sports cards, souvenirs and memorabilia.
6. Glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass and any other commodity with similarly fragile qualities.
7. Plasma screens or any device which includes a plasma screen.
8. Jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semiprecious), industrial diamonds, and jewelry made of precious metal.
9. Furs, including, but not limited to, fur clothing, fur-trimmed clothing and fur pelts.
10. Precious metals, including, but not limited to, gold and silver bullion or dust, precipitates or platinum (except as an integral part of electronic machinery).
11. Stocks, bonds, cash letters or cash equivalents, including, but not limited to, food stamps, postage stamps (not collectible), traveler's checks, lottery tickets, money orders, gift cards and gift certificates, prepaid calling cards (excluding those that require a code for activation), bond coupons, and bearer bonds.
12. Musical instruments that are more than 20 years old, or any customized or personalized musical instruments.
13. Scale models (including, but not limited to, architectural models and dollhouses) and prototypes.

E. ANY EFFORT TO DECLARE A VALUE IN EXCESS OF THE MAXIMUMS ALLOWED IN THIS TARIFF IS NULL AND VOID. OUR ACCEPTANCE FOR CARRIAGE OF ANY SHIPMENT BEARING A DECLARED VALUE IN EXCESS OF THE ALLOWED MAXIMUMS DOES NOT CONSTITUTE A WAIVER OF ANY PROVISION OF THE FEDEX SERVICE GUIDE AS TO SUCH SHIPMENT.

F. REGARDLESS OF THE DECLARED VALUE OF A SHIPMENT, OUR LIABILITY FOR LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION, ANY FAILURE TO PROVIDE INFORMATION, OR MISDELIVERY OF INFORMATION, WILL NOT EXCEED ITS REPAIR COST, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

G. See the Liabilities Not Assumed section for other limitations and exclusions on our liability.

H. With respect to any device or media upon or within which data or other information (whether in print or electronic form) is maintained, the value of such device or media is limited to the cost to repair or replace such device or media without consideration for the data or other information contained therein or set forth thereon. By tendering any such device or media, the party making such tender acknowledges and agrees that back-up copies of any and all data or information contained therein or set forth thereon are being maintained and can be readily reproduced.

Delivery Signature Options

FedEx offers three Delivery Signature Options for shippers:

A. Indirect Signature Required. FedEx will obtain a signature in one of two ways:

1. From someone at the delivery address; or
2. From a neighbor, building manager or other person at a neighboring address.

B. Direct Signature Required. FedEx will obtain a signature from someone at the delivery address. If no one is at the address, FedEx will reattempt delivery the following business day unless marked return to sender.

C. Adult Signature Required. FedEx will obtain a signature from someone at least 21 years old (government-issued photo identification required) at the delivery address. If no eligible recipient is at the address, FedEx will reattempt delivery the following business day unless marked return to sender.

D. Shipments to residential addresses may be released without obtaining a signature. If you require a signature for a residential shipment, select one of the Delivery Signature Options.

E. Indirect Signature Required is not available for shipments to nonresidential addresses.

F. FedEx may accept requests for address corrections from a shipper or a recipient for shipments involving the Direct Signature Required or Indirect Signature Required options, and shipments where no signature is required.

G. FedEx will assess the delivery signature charge if the shipper requests the Delivery Signature Option, even if a signature is not obtained, the option requested is not available or FedEx is unable to provide a copy of the signature obtained at delivery.

H. Also see the Billing, Money-Back Guarantee, Liabilities Not Assumed, Pickup and Delivery, and Proof of Delivery sections.

Evening delivery only fee

An additional evening delivery only fee will be assessed for delivery between 5:00 p.m.–8:00 p.m. when a customer selects this option in connection with residential delivery for FedEx SameDay City Economy.

Fuel and other surcharges

FedEx reserves the right to assess fuel and other surcharges on shipments without notice. The amount and duration of any such surcharges will be determined at our sole discretion. By tendering your shipment to FedEx, the shipper agrees to pay the surcharges, as determined by FedEx. The fuel surcharge rate, if applicable, will follow the FedEx Ground fuel surcharge table and is available at fedex.com.

Hazardous materials

A. Hazardous materials, except as specified in this section, are prohibited. Please see the Prohibited Items section.

B. FedEx accepts only certain hazardous materials. Contact a FedEx account executive, see fedex.com/hazardousmaterials or call 1.800.463.3339 and say "hazardous materials" for more information. Specifically, FedEx accepts only dry ice and Category B (UN 3373) hazardous materials for shipment.

C. Permissible shipments must be properly classified, described, packaged, marked,

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(Hazardous materials, cont.)

labeled and in proper condition for transportation according to applicable laws, rules and regulations and FedEx SameDay City requirements.

D. In no event will any waste material (including any hazardous waste or any material intended to be recycled), any material regulated as an inhalation hazard, or any material defined as a "hazardous substance" be tendered to FedEx for transportation. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste.

E. With the exception of Category B (UN 3373) shipments, FedEx does not accept, and you agree not to tender, any infectious human or animal cells, tissue, bodily fluids, blood, blood products, plasma, or any other material derived from human or animal blood whether in liquid or solid form; biohazards; regulated or non-regulated diagnostic cultures, specimens or samples, whether infectious or non-infectious; used health care products as defined in Title 49 of the Code of Federal Regulations; and any materials regulated as UN 2814, UN 2900, and UN 3291.

F. Shippers who tender Biological Substance, Category B (UN 3373) shipments must comply with all applicable local, state and federal laws governing packing, marking and labeling of shipments of blood and blood products, human and animal specimens, and pathogens or infectious materials. The shipper assumes sole responsibility for compliance with all applicable governmental regulations. For more information on FedEx guidelines, go to fedex.com/packaging and read our brochures on packaging clinical samples and Biological Substance, Category B (UN 3373) specimens.

G. Shipments containing hazardous materials cannot be banded, strapped or taped to form a bundle.

H. All shipments containing dry ice require shipment marking and labeling. For additional information on proper packing or labeling call 1.800.463.3339 and say "hazardous materials."

I. Batteries, including lithium batteries, may be regulated when shipped for highway transport. Shippers should refer to the most current U.S. Department of Transportation regulations to ensure compliance with marking, labeling and packaging requirements as they pertain to the transportation of batteries. For details, go to fedex.com and enter keyword "lithium batteries." FedEx does not accept waste batteries or batteries being shipped for recycling or disposal, including damaged or defective batteries.

J. We have the right to refuse any shipment with an odor or any shipment that is wet or leaking. If a shipment damages or contaminates any property, the shipper is solely responsible for and will reimburse and indemnify FedEx for any and all costs, fees and expenses it incurs in connection with the cleanup of such damage or contamination.

K. Hazardous material shipments found in the FedEx SameDay City system not properly prepared in accordance with DOT regulations and FedEx SameDay City requirements will be returned to the originating pickup location. If the shipper refuses return of the shipment, the shipper will reimburse FedEx for all costs and fees of any type connected with the legal disposal of the shipment. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's failure to comply with FedEx hazardous materials shipping requirements.

L. Hazardous materials may not be rerouted to an address other than the original intended-recipient's address provided by the shipper, unless dry ice is the only type of hazardous materials contained in the shipment.

M. Shipments containing hazardous materials are not eligible for signature release, driver release or indirect delivery.

Inspection of shipments and identification requirement

FedEx reserves the right, but is not required, to open and inspect any shipment tendered to it for transport. We may, at our sole discretion, require the shipper to provide their government-issued photo identification prior to tendering a package to FedEx.

Liabilities not assumed

FEDEX WILL NOT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE LESSER OF THE ACTUAL COST TO REPAIR OR REPLACE THE GOODS IN QUESTION OR THE DECLARED VALUE OF A SHIPMENT, IF ANY, WHETHER OR NOT FEDEX KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED.

IN NO EVENT SHALL FEDEX, INCLUDING, WITHOUT LIMITATION, AGENTS, CONTRACTORS, EMPLOYEES AND AFFILIATES, BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF PROFITS OR INCOME, BUSINESS INTERRUPTION, OR CLAIMS INVOLVING ACTUAL OR ALLEGED THEFT OR MISAPPROPRIATION OF IDENTITY, WHETHER OR NOT FEDEX HAD KNOWLEDGE THAT SUCH DAMAGES MIGHT BE INCURRED.

THE SOLE LIABILITY OF FEDEX, AND THE SOLE RECOVERY OF ANY CLAIM, WITH RESPECT TO ANY LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION OR ANY FAILURE TO PROVIDE INFORMATION, SHALL BE AS SET FORTH IN, AND PURSUANT TO, THIS TARIFF. Without in any way limiting the foregoing, FedEx will not be liable for, nor shall any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or failure to provide information caused by or resulting in whole or in part from:

1. The act, default or omission of any person or entity, other than FedEx, including those of any local, state or federal government agencies.
2. The nature of the shipment, including any defect, characteristic or inherent vice of the shipment.
3. The shipper's violation of, or failure to comply with, any of the terms and conditions contained in this tariff, as amended from time to time, including, but not limited to, the improper and insufficient packing, securing, marking and labeling of shipments, use of an account number not in good credit standing, or failure to provide complete and accurate information, including, but not limited to, descriptions of cargo, addresses, etc.
4. Public enemies, criminal acts of any person(s) or entities, including, but not limited to, acts of terrorism, public authorities acting with actual or apparent authority, authority of law, local disputes, civil commotions, hazards incident to a state of war, weather conditions (as determined solely by FedEx), disruptions in FedEx SameDay City transportation networks (as determined solely by FedEx), strikes or anticipated strikes (of any entity, including, but not limited to, other carriers, vendors or suppliers), labor disruptions or shortages caused by pandemic conditions or other public health event or circumstances, natural disasters (earthquakes, floods and hurricanes are examples of natural disasters), conditions that present a danger to FedEx personnel, and disruption or failure of communication and information systems (including, but not limited to, FedEx systems).
5. Damage or loss of articles packaged and sealed by the sender or by person(s) acting at the sender's direction, provided the seal is unbroken at the time of delivery, the shipment retains its basic integrity, and the recipient accepts the shipment without noting the damage on the delivery record.
6. Erasure of information or data, or loss or irretrievability of information or data, including but not limited to information or data stored on magnetic tapes, files or other storage media, or erasure or damage of photographic images or soundtracks.
7. The loss of any personal or financial information including, but not limited to, social security numbers, dates of birth, driver's license numbers, credit card numbers and financial account information.
8. Our inability to provide a copy of the delivery record or a copy of the signature obtained at delivery.
9. Failing to deliver or to meet our delivery commitment for any shipments with an incomplete or incorrect address. (See the Undeliverable Shipments section.)
10. Failing to deliver or not attempting to deliver a shipment on the scheduled delivery day or time, if the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed or unavailable to accept delivery on the originally scheduled delivery day or time.
11. Failing to obtain the signature option requested for shipments using FedEx Delivery Signature Options. (See the Delivery Signature Options section.)
12. Shipments released without obtaining a signature at residential addresses. (See the Delivery Signature Options and Pickup and Delivery sections.)
13. Shipments released without obtaining a signature at nonresidential addresses when release has been authorized by the shipper or recipient. (See the Delivery Signature Options section.)
14. Our failure to honor package-orientation graphics (e.g., "up" arrows, "this end up" markings), "fragile" labels or other special directions concerning packages.
15. Damages indicated by any shockwatch, tiltmeter or temperature instruments.
16. Your failure to ship goods in packaging approved by us prior to shipment where such prior approval is recommended or required.
17. Your use of an incomplete, inaccurate, or invalid FedEx account number or your failure to provide a valid FedEx account number in good credit standing in the billing instructions on shipping documentation.
18. Our failure to notify you of any delay, loss or damage in connection with your shipment or any inaccuracy in such notice.
19. Any shipment where FedEx package scan records do not reflect acceptance of the package by FedEx.
20. Any shipments not actually tendered to and accepted by FedEx. Where service

FedEx SameDay City Tariff

(Liabilities not assumed, cont.)

is requested, and the shipper fails to cancel the service in accordance with this section, a cancellation fee may be imposed.

21. The shipper's failure to delete all shipments entered into a FedEx self-invoicing system, internet shipping device or any other electronic shipping method used to ship a package, when the shipment is not tendered to FedEx. If you fail to do so and seek a refund, credit or invoice adjustment, you must comply with the notice provisions in Invoice Adjustments/Overcharges in the Billing section. FedEx is not liable for any refund, credit or adjustment unless you comply with those notice provisions.
22. Shipments of any plants and plant materials, ostrich or emu eggs, or live fish.
23. Damage to computers, or any components thereof, or any electronic equipment when shipped in any packaging other than:
    a. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
    b. Packaging that is in accordance with the FedEx packaging guidelines available online at fedex.com/packaging.
    c. FedEx laptop packaging, for shipments of laptop computers.
    d. FedEx small electronic device packaging, for shipments of cell phones, handheld computers, MP3 players and similar items.
    e. FedEx tablet packaging, for shipments of tablet computers.
24. Packaging of a shipment, including failure to comply with the provisions of this tariff regarding packaging, or our provision of packaging, advice, assistance or guidance on the appropriate packaging of shipments unless such advice, assistance or guidance has been approved in writing by FedEx Packaging Design and Development and the writing expressly accepts liability in the event of a damaged shipment. FedEx reserves the right to request a shipper to submit a representative sampling of the packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test the packaging, or the sampling fails FedEx testing, FedEx will not be liable for any damages due to improper packaging. FedEx may issue written notice to you if you repeatedly fail to adhere to FedEx packaging requirements due to your pattern or practice of insufficient packaging. Claims for damage or loss associated with an identified pattern or practice of insufficient packaging will be denied. Any such claim filed related to your shipments will not be paid, regardless of which party files the claim, unless the claimant can establish that the loss or damage did not result from a failure to use proper packaging. FedEx will continue to deny such claims until we determine that you have ceased the pattern or practice of failing to adhere to the packaging requirements. Nothing in this paragraph is intended to limit FedEx's right to deny a claim where the shipment in dispute is found to have improper packaging. At the sole discretion of FedEx, FedEx may require a shipper of packages classified as Oversize, as defined in the Rates section of the FedEx Service Guide, to submit a representative sampling of the oversize packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test oversize packaging or the sampling fails FedEx testing, FedEx will not be liable for any damage to shipper's oversize packages.
25. FedEx does not provide protective services for transportation of perishable commodities or of commodities requiring protection from heat or cold. Such commodities will be accepted for transportation solely at the shipper's risk for loss of value or damage occasioned by exposure to heat or cold, or the inherent vice of such perishable commodities. Shipments containing perishable articles must be packaged for a minimum transit time of at least 12 hours greater than the shipment's delivery commitment time.
26. The failure to provide any services or service options where our records do not reflect that the services or service options were selected by the shipper.
27. Our compliance or noncompliance with verbal or written delivery instructions from the sender, recipient or persons claiming to represent the shipper or recipient, including requests made by the recipient for delivery options using FedEx Delivery Manager.
28. Our compliance or noncompliance with any request to intercept a shipment in transit, or to prevent delivery.
29. The failure to properly designate a delivery address as a Residential Delivery or Commercial Delivery, including delivery addresses that were processed through any address verification function or program.
30. The shipper's failure to provide accurate delivery address information.
31. Any shipment containing a prohibited item. (See the Prohibited Items section.)
32. Our inability or failure to complete a delivery, or a delay to any delivery, due to acts or omissions of regulatory agencies.
33. Delays in delivery caused by adherence to FedEx policies regarding the payment of duties and taxes or other charges.
34. Our failure or inability to attempt to contact the sender or recipient concerning an incomplete or inaccurate address; incorrect, incomplete, inaccurate or missing documentation; payment of duties and taxes necessary to release a shipment; or an incomplete or incorrect customs broker's address.
35. Hazardous-materials shipments that the shipper did not properly declare, including proper documentation, markings, labels and packaging. FedEx will not pay a claim on undeclared or hidden hazardous materials and the FedEx Money-Back Guarantee does not apply.
36. Your use of FedEx customer automation systems or software versions that are no longer supported by FedEx, or your failure to update or upgrade FedEx customer automation hardware or software as provided or directed by FedEx from time to time.

Limitations on legal actions and governing law

Any civil claim for overcharges (including, but not limited to, duplicate payments and unidentified payments) must be brought within 18 months after the claim accrues. Any legal proceeding arising from or related to any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information relating to the shipment, must be brought within two years and one day from the date FedEx gives written notice that FedEx has disallowed any part of the claim specified in the notice.

Any right you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against FedEx under any cause of action arising from the transportation of any shipment pursuant to the FedEx Service Guide shall be extinguished unless you first comply with all applicable notice periods and requirements in this tariff including, but not limited to, the periods and requirements for providing notice under the Billing, Claims and Money-Back Guarantee Policy sections. You and FedEx understand that timely and complete compliance with such notice periods and requirements is a contractual condition precedent to your right to any relief whatsoever, and you must plead compliance with those conditions precedent on the face of any complaint that you file against FedEx. You and FedEx agree that FedEx cannot be considered to have breached any obligation to you unless or until FedEx wrongfully denies a claim submitted to FedEx pursuant to the notice periods and requirements contained in this tariff. Finally, you and FedEx agree that you will comply with applicable notice periods and requirements even if you believe that such compliance will not result in relief from FedEx or if you lack knowledge regarding whether such compliance will result in relief from FedEx.

You agree that you will not sue FedEx as a class plaintiff or class representative, join as a class member, or participate as an adverse party in any way in a class-action lawsuit against FedEx. Nothing in this paragraph, however, limits your rights to bring a lawsuit as an individual plaintiff.

To the extent that any court finds that state rather than federal law applies to any provision of this contract, the controlling law is the substantive law of the state in which you tendered your shipment to FedEx. To the extent there is a conflict between the provisions of this tariff and any rights or remedies contained in Part B of Subtitle IV to Title 49 of the U.S. Code, the provisions of this tariff shall govern.

The performance of any services does not make FedEx an agent of the shipper or any third party for any purpose.

Money-back guarantee policy

Subject to the provisions of this tariff limiting shipper's right thereto, we offer a money-back guarantee for our services. This guarantee can be suspended, modified or revoked at our sole discretion without prior notice to you.

A. Money-Back Guarantee. At our option, we will, upon request, either refund or credit your transportation charges in the event of a service failure (which means delivery of your shipment 60 seconds or more after the published delivery commitment time for the selected service and destination, except as otherwise described in these terms and conditions). This money-back guarantee is your exclusive remedy in the event of a service failure for the recovery of all or any portion of the FedEx charges for a shipment. If the money-back guarantee is suspended, there is no remedy or recovery of charges for a service failure. There are no delivery commitments for shipments on which the money-back guarantee is suspended.

B. Limitations. The following limitations apply to any refund or credit related to a service failure:

FedEx SameDay City Tariff

(Money-back guarantee policy, cont.)

1. A credit or refund under the money-back guarantee will be applied only against charges for the shipment giving rise to the credit.
2. At the sole discretion of FedEx, the money-back guarantee may not be honored when the request is made by, or the information utilized to determine the status of the shipment is determined by, a third party other than the payer of the charges.
3. The FedEx SameDay City Money-Back Guarantee applies only to deliveries within the U.S.
4. Shipments tendered for delivery on holidays that are business days for FedEx (for example, Good Friday and Presidents Day) will be scheduled for delivery on that day if the recipient business is open. However, if the recipient business is known by FedEx to be closed due to the holiday, the shipments will be scheduled for delivery on the next business day the recipient is open, but the money-back guarantee will not apply.
5. If a delivery later than the original scheduled delivery time is requested by the shipper or recipient before the first delivery attempt is made, the delivery commitment for application of the money-back guarantee policy will be adjusted to account for the requested delivery time.
6. If the shipper or recipient informed FedEx that the recipient location is closed on a certain day or at a certain time, or unavailable to accept delivery, the delivery commitment for application of the money-back guarantee policy will be the next business day.

C. Exceptions. FedEx will not be obligated to refund or credit your transportation charges or convenient delivery option charge if:

1. We provide you with proof of timely delivery, consisting of the date and time of delivery and, if applicable, the name of the person who signed for the shipment, or service-exception information reflecting that the failure to deliver timely resulted from circumstances described under the Liabilities Not Assumed section.
2. The service failure resulted, in whole or in part, from any of the circumstances described under the Liabilities Not Assumed section.
3. The shipper did not properly label the shipment in accordance with the FedEx Service Guide, including, without limitation, affixing the correct business name and contact name and deliverable address (number, street, city, state, and a five-digit ZIP code) and correctly placing the customer-specific FedEx SameDay City bar-code label on the package.
4. The shipment contained special instructions, including, but not limited to, FedEx Delivery Signature Options or change in delivery commit time.
5. There was an unexpected material increase in the number of packages tendered from your shipping location.
6. A charge for additional handling or address correction applied; see Rates in the FedEx Service Guide for details.
7. FedEx received a request to redirect the shipment from a delivery address to a Hold at Location address.
8. The package was unauthorized (see the Package/Shipment Restrictions [Size and Weight] section).
9. The shipment was undeliverable or returned.
10. The shipment contained hazardous materials.
11. The shipment was delayed due to an incorrect address or ZIP code or the unavailability or refusal of an appropriate or eligible person to accept delivery or sign for the shipment, including signatures obtained via FedEx Delivery Signature Options.
12. The shipment was delayed due to security or other regulatory delays, including permanent, regular, or daily security procedures at the recipient location.
13. The shipment was not properly prepared in accordance with DOT regulations and FedEx SameDay City requirements.
14. The shipment was tendered for delivery via FedEx SameDay City Direct.

D. Refund or Credit Requests. To qualify for a refund or credit due to a service failure, you must notify us of the service failure and request a refund or credit in compliance with the conditions listed below. If you do not comply with these conditions, you are not entitled to receive a refund or credit and cannot recover compensation for a service failure in any lawsuit.

1. You may request a refund or credit due to a service failure by submitting the request via our telephone billing option at 1.800.399.5999 (select option 4, then option 1 to leave a voice message or option 2 to speak with a live agent).
2. Your notification of a service failure must include your FedEx tracking number and invoice number, if applicable.
3. All requests for a refund or credit must be received via one of the approved channels within 15 calendar days of the invoice date or within 15 calendar days from the ship date if you are paying by credit card. All requests for adjustments must be made by an agent of the billed account.
4. A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request. A notification of the reason for an unpaid charge with your payment is not considered a request for an invoice adjustment or notice of a refund request if the reason relates to a service failure.

Package Consolidators (including FedEx Authorized ShipCenter locations, and FedEx ShipSite locations at Office Depot and OfficeMax)

Package Consolidators are responsible for complying with all applicable requirements in this tariff.

If you tender packages to a Package Consolidator instead of to us directly, the following limitations apply:

A. Package Consolidators are not agents of FedEx, and we are not responsible for any errors or omissions made by them.

B. Package Consolidators may submit claims for refunds or credits for shipping charges under the money-back guarantee policy. Neither the person or entity tendering the package to the Package Consolidator nor the recipient is eligible for refunds or credits under the money-back guarantee policy.

C. In order for a Package Consolidator to receive packaging supplies from FedEx, the Package Consolidator must first enter into a Packaging and Pricing Agreement or a FedEx Authorized ShipCenter Agreement with FedEx.

D. Package Consolidators may charge FedEx Retail Rates for FedEx shipping services, but they are not required to. Package Consolidators set their own rates for reselling FedEx services.

E. FedEx assumes no liability, other than to the Package Consolidator, for lost, damaged or delayed shipments tendered to a Package Consolidator, as the Package Consolidator is the shipper of these packages. Package Consolidators are independently owned and operated businesses.

F. See the Package Consolidator representative for information regarding rates and services and the terms and conditions of carriage. Inquiries or claims regarding shipments tendered to a Package Consolidator must also be directed to the Package Consolidator.

G. As directed by FedEx, Package Consolidators must require a government-issued photo ID to validate the identity of their customer and must keep a record of the name and address on the ID of their customer for each package.

Package/shipment restrictions (size and weight)

The maximum limits for FedEx SameDay City packages are 150 lbs., 65 inches (in length, width or height) and 120 inches in length plus width plus height. A shipment may consist of multiple packages. The maximum limits for FedEx SameDay City shipments are 250 lbs. and 70 cubic feet. FedEx SameDay City Priority, FedEx SameDay City Standard, FedEx SameDay City Economy and FedEx SameDay City Direct multiple-piece shipments include up to 25 pieces per shipment. FedEx SameDay City Route total piece count can vary per route.

FedEx reserves the right to assess additional handling, oversize package and unauthorized package surcharges on any package whose dimensions are altered during transit, causing it to meet the parameters for these charges.

Packaging and marking

A. You must comply with all applicable local, state and federal laws, including those governing packing, marking and labeling for all shipments.

B. All shipments must be prepared and packed by the sender in such a manner as to be able to withstand the normal rigors of surface transportation and associated handling. Shipper must print and affix a FedEx SameDay City label to each package within a shipment.

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(Packaging and marking, cont.)

C. For guidelines on packaging specific commodities go to fedex.com/packaging. Items that cannot be packed into cartons (auto tail pipes, mufflers, tires, rims, and so on) must have all sharp edges and protrusions wrapped, and the address label must be secured using the tie-on tag or the tire/crate label provided by FedEx (or you may secure it by wrapping pressure-sensitive tape completely around the object). Briefcases, luggage, garment bags, aluminum cases, plastic cases, computer cartons or any other item whose outer finish might be damaged by adhesive labels, soiling, marking or other types of surface damage that is normal with ordinary care in handling should be placed in a protective container for shipment. FedEx is not responsible for damage to said items if not placed in a protective container. Exposed casters, wheels or rollers are prohibited and must be removed or packaged.
D. Polystyrene foam coolers must be shipped inside a sturdy outer container unless tested and approved for acceptance by FedEx Packaging Design and Development. Information on how to submit your packaging for testing is available at fedex.com/packaging.
E. If a shipment is refused by the recipient, leaks, or is damaged, the shipment will be returned to the sender, if possible. If the sender refuses to accept the returned shipment or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx for all costs and fees of any type connected with the legal disposal of the shipment and all costs and fees of any type connected with cleanup of any spill or leakage.
F. FedEx does not recommend the use of wet ice (frozen water) as a refrigerant. Shipments containing wet ice must be prepared to prevent the leakage of any liquid, regardless of package orientation. For additional wet-ice packaging requirements, refer to the packaging guide Packaging Perishable Shipments at fedex.com/packaging.
G. Fragile Articles/Orientation. Packaging for all fragile articles (including, but not limited to, electronic and electrical devices, scientific testing equipment, fragile glass, crystal, porcelain, or china) should be preapproved by FedEx Packaging Design and Development prior to shipping.

For general packaging assistance, including packing, sealing and labeling tips and information on how to submit your packaging for testing or evaluation, go to fedex.com/packaging.

Pharmaceuticals

You are responsible for complying with all applicable local, state and federal laws, regulations, ordinances and rules governing the tendering of pharmaceuticals for shipment. Shipments containing pharmaceuticals must not have labels, markings or other written notice that a pharmaceutical is contained within. Select the Direct Signature Required Delivery Signature Option if you require FedEx to obtain a signature from someone at the delivery address, or the Adult Signature Required Delivery Signature Option if you require an adult signature for delivery. See the Delivery Signature Options section for details.

Pickup and delivery

A. We do not offer a restricted-delivery service and may deliver to someone other than the person or entity named as the recipient. We also may make an indirect delivery. Indirect delivery is a completed delivery to an address or location other than the address on the applicable address label and includes shipments delivered via Indirect Signature Required service. Shipments cannot be delivered to P.O. boxes or P.O. box ZIP codes. Package addresses must include the complete street address and ZIP code of the recipient.
B. If our first delivery attempt of a shipment to a residential or non-residential address is unsuccessful, we may make an additional attempt on the following business day unless the shipper requests and pays for same-day return to sender service.
C. Shipments to hotels, hospitals, government offices or installations, university campuses, or other facilities that utilize a mailroom or other central receiving area will be delivered to the central receiving area, unless otherwise authorized and approved by FedEx.
D. At our sole discretion, we may refuse to pick up or deliver a shipment (package or freight), or use alternative pickup or delivery arrangements, to maintain the safety of our employees and in cases in which we believe that our services may be used in violation of local, state or federal laws.
E. Additional charges may apply for late-hours, weekend or holiday pickup and delivery.
F. Pickup and delivery may not be available in all areas.
G. In order to facilitate delivery or release of a shipment, FedEx may, at its sole discretion, contact the shipper and/or recipient to obtain delivery instructions, or to notify them that a delivery is scheduled or that a delivery has been completed.
H. FedEx SameDay City multiple-piece shipments are limited to 25 pieces per shipment.
I. Special handling fees and additional surcharges may apply for FedEx SameDay City shipment requests. See the FedEx SameDay City Fees section for details.
J. Shipment zone and mileage are calculated by FedEx based on multiple factors to maximize efficiency in the sole discretion and determination of FedEx.

Pickup attempt

A fee applies when a shipment is not ready when we attempt pickup and the pickup is rescheduled. In addition, if the original service selected is unavailable at the rescheduled ready time, the service level will be upgraded to maintain same-day delivery and the shipment will be rerated accordingly. The new ready time can be the current day until 8 p.m. or the next business day between 7 a.m. and 8 p.m. A new ready time requested outside of those times will require a new shipment request by the customer.

Plants and plant materials

FedEx assumes no liabilities if plants and plant materials are damaged in transit or if damages result from delay of shipment. If you choose to ship plants or plant materials, including seedlings, plant plugs and cut flowers, they must be shipped in accordance with applicable local, state and federal laws. Shipments containing these items may be inspected by government agencies, which may result in a delay in delivery or seizure by government inspectors. FedEx is not liable or responsible for damage, refunds or credits resulting from such delays or seizures. (See the Liabilities Not Assumed and Money-Back Guarantee Policy sections.)

Prohibited items

You are prohibited from tendering the following items for shipment, and you agree not to do so:

1. Money, cash, coins, currency, paper money and negotiable instruments equivalent to cash, such as endorsed stocks, bonds and cash letters.
2. All live animals. (Edible seafood, such as live lobsters, crabs or other types of fish and shellfish for human consumption, is acceptable, provided the shipper is in compliance with all local, state, and federal laws.)
3. Animal carcasses, except as provided in the Animal Carcasses section. (This restriction does not apply to properly packaged meat or poultry products intended for human consumption.)
4. Human corpses, human organs or body parts, human and animal embryos, or cremated or disinterred human remains.
5. Shipments that require us to obtain a local, state or federal license for their transportation.
6. Shipments that may cause damage or delay to equipment, personnel or other shipments.
7. Items resembling a bomb, hand grenade or other explosive or incendiary device. This includes, but is not limited to, inert products such as novelty items, training aids and works of art.
8. Lottery tickets and gambling devices where prohibited by law.
9. Waste material (including any hazardous waste or any material intended to be recycled), or any material defined as a "hazardous substance." This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste.
10. Infectious human or animal cells, tissue, bodily fluids, blood, blood products, plasma, or any other material derived from human or animal blood whether in liquid or solid form; biohazards; regulated or non-regulated diagnostic cultures, specimens or samples, whether infectious or non-infectious; used health care products as defined in Title 49 of the Code of Federal Regulations; and any materials regulated as UN 2814, UN 2900, and UN 3291.
11. Hazardous materials, except as provided in the Hazardous Materials section.
12. Inhalation hazards.
13. Shipments that are wet, leaking or emit an odor of any kind.
14. Live insects.
15. Shipments or commodities that are prohibited by applicable local, state or federal law.
16. Counterfeit goods, including, but not limited to, goods under a trademark that is identical to or substantially indistinguishable from a registered trademark, without the approval or oversight of the registered trademark owner (also commonly referred to as "fake goods" or "knock-offs").
17. Tobacco and tobacco products, including but not limited to cigarettes, cigars, loose tobacco, smokeless tobacco, hookah or shisha.

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(Prohibited items, cont.)

18. Electronic cigarettes and their component parts, any other similar device that relies on vaporization or aerosolization, and any noncombustible liquid or gel, regardless of the presence of nicotine, that can be used with any such device. (Effective March 1, 2021)
19. Marijuana, as defined by U.S. federal law, 21 U.S.C. 802(16), including marijuana intended for recreational or medicinal use and marijuana-derived cannabidiol ("CBD"); any product with a delta-9-tetrahydrocannabinol ("THC") concentration of more than 0.3% on a dry weight basis, except as set out in 21 CFR 1308.35; and synthetic cannabinoids.
20. Raw or unrefined hemp plants, or their subparts (including, but not limited to, hemp stalks, hemp leaves, hemp flowers and hemp seeds), except as set out in 21 CFR 1308.35.
21. Any substance that has not been approved for a medical use by the U.S. Food and Drug Administration and also has been listed as a Drug or Chemical of Concern by the U.S. Drug Enforcement Administration, including, but not limited to, kratom and *Salvia divinorum*.
22. Fireworks.
23. Containers of liquids with a volume exceeding 8 gallons (32 liters) or 70 lbs. in weight.
24. Firearms, weaponry and their parts (and replicas thereof).
25. Bump fire stocks and other rapid-fire trigger activators.
26. Ghost guns and other firearms not containing a serial number.
27. Any firearm or other weapon manufactured using a 3-D printing machine.
28. 3-D printing machines designed, or that function exclusively, to manufacture firearms.
29. Waste batteries or batteries being shipped for recycling or disposal, including damaged or defective batteries.

Notwithstanding any other provision of the FedEx Service Guide, we are not liable for delay of, loss of or damage to a shipment of any prohibited item. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's violation of any local, state or federal laws or regulations or from tendering any prohibited item for shipment.

Proof of delivery

A. Verification of Delivery. Shippers may obtain proof of shipment delivery, including delivery date, online at fedexsameday.com, via the FedEx SameDay City mobile app or by calling FedEx SameDay Customer Service at 1.800.399.5999. There is no additional charge for this service.

B. We will, when available, provide proof-of-delivery information for shipments delivered within our primary service areas when requested by the sender, recipient or third-party payer within 18 months of the shipping date. We assume no liability for our inability to provide a record of the proof of delivery. We assume no liability for our inability to provide documentation of the proof-of-delivery phone call for FedEx SameDay City service.

C. When available, we may also provide an image of the signature proof of delivery. We will, when available and when requested by the sender, recipient or third-party payer, provide an image of the recipient's signature along with other delivery information that is available in electronic form.

D. For FedEx SameDay City service, we will, if requested, email the shipper to provide the time of delivery and name of the person who received the delivery. An attempt is made to contact the shipper and/or recipient at the time of delivery. If unsuccessful, FedEx has no further obligation to the customer with respect to proof of performance.

Rate quotations

Rates and service quotations provided to you by FedEx, including but not limited to, rates and service quotations provided by our employees, agents, interactive voice response systems and customer automation platforms are estimates and will be based upon information provided by you, but final rates and service charges may vary from the quotes based upon the characteristics of the shipment actually tendered to us and the application of this tariff. Any conflict or inconsistency between the FedEx Service Guide and other written or oral statements or quotes (except those found in a FedEx SameDay City agreement) concerning the rates, features of service, and terms and conditions applicable to FedEx SameDay City service will be controlled by the FedEx Service Guide, as modified, amended, changed or supplemented. We are not liable for, nor will any adjustment, refund or credit of any kind be made, as a result of any discrepancy in any rate or service quotation made prior to tender of the shipment and the rates, and other charges that we invoice to you. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.

For the most current information regarding areas served and delivery commitments, check online at fedex.com/samedaycity or contact FedEx SameDay City Customer Service at 1.800.399.5999.

Refusal or rejection of shipments

We reserve the right to refuse, hold or return any shipment and may do so at our sole discretion and without liability to us. We will execute that right when (but not limited to cases in which): (1) the shipment may cause damage or delay to other shipments, property or personnel; (2) the shipment is likely to sustain damage or loss in transit because of improper packaging or otherwise; (3) the shipment contains any prohibited items; (4) the account of the person or entity responsible for payment is not in good credit standing; (5) when acceptance of the shipment may jeopardize our ability to provide service to other customers; or (6) when FedEx is unable to validate the identity of the shipper. We have no liability whatsoever for refusal or rejection of shipments.

Return options

A. In the event a shipment is undeliverable, the shipment will be stored overnight and delivery reattempted the next business day. If after the second delivery attempt the shipment is still not able to be delivered, the shipment will be stored overnight and returned to the shipper on the third business day. The foregoing notwithstanding, if the shipper desires the shipment to be returned on the same day, Same-Day Return To Sender may be selected at time of tender for a fee. Once selected any undeliverable shipment will be returned to the origin location the same day. For applicability of requests for returns, refer to the Same-Day Return to Sender section of this tariff. FedEx SameDay City return options are subject to all other terms and conditions provided in the FedEx SameDay City claims regulations, and as a whole, the tariff. The contents of a return shipment are subject to the same restrictions and prohibited-item limitations as the original shipment.

B. Return to Sender must be selected at the time of order entry for return authorization if not delivered same day. The contents of a return shipment are subject to the same restrictions and prohibited-item limitations as the original shipment. FedEx shall not be liable for any damage to a shipment or claim arising out of the use of a return to sender option unless the shipment was lost during shipment or there was visible damage noted by the driver at time of delivery. FedEx shall not be liable for any concealed damage for items returned by selecting return to sender. Receipt of a shipment without written notice of damage on the delivery record is *prima facie* evidence that the shipment was delivered in good condition. FedEx liability for any loss or damage arising out of an authorized return to sender shipment shall never exceed the actual amount of damage or the declared amount, whichever is lower. All other terms and conditions related to FedEx SameDay City claims regulations and, as a whole, the tariff, shall apply for shipments shipped through the use of a FedEx SameDay City return option.

C. FOR FEDEX RETURNS, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES A RETURN TO SENDER SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND PICKUP FEES, INCLUDING ANY SPECIAL HANDLING FEES, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

Routing and rerouting

FedEx may accept a request to reroute a shipment subject to the following conditions:

1. A special handling charge will be billed per the payment method specified for each rerouted shipment, and it will appear as an address correction on the invoice. See Rates in the FedEx Service Guide for details.
2. To reroute a shipment, the sender must call FedEx SameDay Customer Service at 1.800.399.5999 and provide us with a FedEx account number, the FedEx tracking number, the new destination and a valid contact telephone number for the recipient.
3. We may not honor a reroute request from the recipient.
4. Our money-back guarantee policy does not apply to shipments that are rerouted. We have no liability or any remedy for service failure for these shipments.

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(Routing and rerouting, cont.)

5. Only one reroute will be allowed per shipment.
6. FedEx may not reroute shipments when Adult Signature Required has been selected as a delivery signature option.
7. Hazardous materials may not be rerouted to an address other than the original intended-recipient's address provided by the shipper, unless dry ice is the only type of hazardous materials contained in the shipment.
8. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.

We will determine the routing of all shipments.

Same-day return to sender

Same-day return to sender is a fee charged on undeliverable shipments when customers have selected that the shipment is to be returned the same day or as soon as possible. It is assessed only when the shipper selects this option and the shipment was rendered undeliverable.

Service areas

Service areas are subject to change without notice. For current service area information on selected ZIP codes, please go to fedexsameday.com or call customer service at 1.800.399.5999.

Signature releases

A. Shipments with a declared value of less than US$500 may be delivered and released without obtaining a signature when the sender has authorized a release or, at our sole option, upon oral or written instruction from the sender or recipient. We may authorize shipments released without signature to those with accounts in good credit standing and to those who otherwise have established a satisfactory payment history. We also reserve the right to release shipments at residential delivery locations without obtaining a signature, provided that none of the restrictions below apply.

B. At our sole discretion, some shipments may not be released without a delivery signature even when release is authorized, including, but not limited to:

1. Damaged shipments.
2. Hazardous materials shipments, except those with dry ice as the only hazardous materials in the shipment.
3. Shipments billed to an invalid or missing credit card number.
4. One or more packages in a multiple-piece shipment if all packages cannot be safely released.
5. The delivery location or circumstances are unsuitable for release without signature as determined at our sole discretion.

C. At our sole discretion, shipments having a declared value of US$500 or greater may not be released without a signature even where the release is otherwise authorized.

Tobacco and tobacco products

Tobacco and tobacco products are prohibited. Please see the Prohibited Items section.

Undeliverable shipments

An undeliverable shipment is one that cannot be delivered for reasons that include, but are not limited to, any of the following:

- The recipient refuses to pay for a bill-recipient shipment.
- The recipient refuses to accept the shipment prior to, during or after delivery.
- The recipient's delivery address cannot be located.
- The shipment was addressed to an area not served by FedEx SameDay City.
- The shipment's contents or packaging are damaged to the point that rewrapping is not possible.
- The shipment would likely cause damage or delay to other shipments or property or injury to personnel.
- The shipment contains prohibited items.
- The recipient's place of business is closed.
- No appropriate person was available to accept the shipment at a delivery location on the initial delivery attempt or reattempts.
- The shipment was improperly packaged.

A. Undeliverable shipments may be returned via FedEx SameDay City service at the payer's expense. Shipments will be returned via FedEx SameDay City service at no additional charge if the shipment is undeliverable because of damage to the shipment caused by FedEx. However, if the shipment is undeliverable for any other reason, FedEx reserves the right to assess return transportation charges and fees to the original payer, along with the original transportation charges and fees. If a package is marked "Bill Recipient" and is refused or returned to the sender, the billing is automatically changed to "Bill Sender."

B. Our money-back guarantee policy does not apply to undeliverable or returned shipments.

C. FedEx reserves the right, at its sole discretion, and without notice, to sell, destroy or otherwise dispose of undeliverable shipments. By tendering a shipment, the shipper agrees to transfer and convey good and sufficient title of the contents of undeliverable shipments to FedEx, and agrees to pay any costs incurred in the sale, destruction or disposal thereof.

Warranties

FEDEX MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AND EXPRESSLY DISCLAIMS ANY AND ALL WARRANTIES.

Additional information

For additional information on shipping with FedEx, please consult the additional sections of the FedEx Service Guide: the service information at fedex.com/serviceguide and in the downloadable FedEx Service Guide; Rates; the FedEx Express Terms and Conditions; and the FedEx Ground Tariff. You can also call us at 1.800.463.3339.

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For in-depth information about FedEx® services and how to ship, go to fedex.com/serviceguide.

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Your shipping resources

Online

Ship a package	fedex.com/us/shipping
Learn how to pack	fedex.com/packaging
Schedule a pickup	fedex.com/pickup
Track package status	fedex.com/en-us/tracking
Get service information	fedex.com/serviceguide
Use international shipping tools	fedex.com/international
Manage your account	fedex.com/accountmanagement
Get started as a new customer	fedex.com/new

On the phone

	SAY	PRESS
Customer Service 1.800.463.3339	"Schedule a pickup"	1
	"Track a package"	2
	"Find FedEx locations"	3
	"Order shipping supplies"	4
	"Get rates"	5
	"Claims"	61
	"Billing and payments"	62
	"Technical support"	63
	"FedEx Office services"	64
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	"Dangerous goods"	81
	"Hazardous materials"	81
	"Representative"	0

FedEx International Customer Service	1.800.463.3339 (say "international services")
FedEx SameDay® Services	1.800.399.5999
FedEx Express Freight Customer Service	1.800.332.0807
FedEx Freight	1.866.393.4585
FedEx Custom Critical	1.800.762.3787
FedEx Trade Networks	1.800.249.2953
FedEx® Charters	1.800.238.0181
FedEx Regulatory Consulting	1.800.851.3336
FedEx Packaging Services	1.800.633.7019
Telecommunications Device for the Deaf	1.800.238.4461 (7 a.m. to 8 p.m. CT, weekdays)

In person

FedEx locations	fedex.com/locate
FedEx Office	1.800.463.3339 (say "FedEx Office services")

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2117354R

Rev. April 2021

Event Summary - NASPO Small Package Delivery Services

Type	Request for Proposal No Line Item	**Number**	CH21-36
Stage Title	-	**Organization**	StateOfUtah
Currency	US Dollar	**Event Status**	Awarded
Work Group	Division of Purchasing	**Exported on**	9/14/2021
Exported by	Cherilyn Hess	**Estimated Value**	-
Payment Terms	-		

Bid and Evaluation

Respond by Proxy	Allow	**Use Panel Questionnaire**	No
Sealed Bid	Yes	**Auto Score**	No
		Cost Analysis	No
Alternate Items	No		

Visibility and Communication

Visible to Public Yes

Enter a short description for this public event

The State of Utah, Division of Purchasing and General Services is requesting proposals for Small Package Delivery Services in collaboration with NASPO ValuePoint.

Commodity Codes

Commodity Code	Description
78100	Mail and cargo transport including transport of letters and parcels and postal and small parcel and courier services and letter or small parcel local delivery services and worldwide delivery services

Event Dates

Time Zone	MDT/MST - Mountain Standard Time (US/Mountain)
Released	-
Open	3/12/2021 2:00 PM MST
Close	4/26/2021 2:00 PM MDT
Sealed Until	4/26/2021 2:00 PM
	Show Sealed Bid Open Date to Vendor
Q&A Close	4/16/2021 10:45 AM MDT

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Description

The State of Utah

Division of Purchasing & General Services

In conjunction with

NASPO ValuePoint

Request for Proposal

State of Utah Solicitation Number CH21-26

NASPO ValuePoint Master Agreement for

Small Package Delivery Services

This Request for Proposals ("RFP") is issued in accordance with the Utah Procurement Code and applicable administrative rules of the Utah Administrative Code. If any provision of this RFP conflicts with the Utah Procurement Code or Utah Administrative Code, then the Utah Procurement Code or Utah Administrative Code will take precedence.

Purpose of this Solicitation

The purpose of this RFP is to enter into a contract to provide: NASPO ValuePoint Master Agreement for Small Package Delivery Services.

This RFP and resulting contract award(s) is a solutions-based solicitation; meaning the State of Utah is seeking equipment, products, and/or services that meet the requirements of this RFP and that are commonly desired or are required by law or industry standards. Offerors may include related equipment, accessories, and services to the extent that these solutions are complementary to the equipment, products, and/or services identified in this RFP.

Given the cooperative nature of this RFP, it is expected that offerors shall propose a wide array of equipment, products, and/or services at lower prices and with better value than what they would ordinarily offer to the public or to a single government entity.

Closing date and time

The closing date and time for this sourcing event is as provided in this posting. If your time is different from that shown, your profile may be set to a different time zone. Please see the attachment titled "Changing Your Time Zone" in the Buyer Attachments section for directions on how to update your profile. It is your responsibility to make sure you submit your response by the date and time indicated above.

Multiple Contract Award Anticipated

It is anticipated that this RFP will result in multiple contract awards. The methodology or formula that will be used to determine the number of contract awards is: Any offeror that receives a combined total score of 65% of all available points will be offered a contract. There are 1600 technical points available and 400 cost points for each region. Thus, any vendor that complies with the requirement of this RFP and achieves a minimum score of 1300 out of 2000 total points (technical + cost) will receive a contract for each region.

Future Procurements

The State of Utah reserves the right and may reopen this solicitation, or create a new solicitation if it determines there may be more competition for the procurement item than when the original solicitation was posted.

Length of the Contract

The contract resulting from this RFP will be for FIVE (5) years.

Background

NASPO ValuePoint is the cooperative contracting arm of the National Association of State Procurement Officials (NASPO). NASPO is a non-profit association dedicated to strengthening the procurement community through education, research, and communication. It is made up of the directors of the central purchasing offices in each of the 50 states, the District of Columbia, and the territories of the United States. NASPO ValuePoint facilitates administration of the cooperative group contracting consortium of state chief procurement officials for the benefit of state departments, institutions, agencies, and Political Subdivisions (i.e. colleges, school districts, counties, cities etc.) and other eligible entities (i.e. Non-Profit Organizations, etc.) for all States, the District of Columbia, and territories of the United States. For more information, consult the NASPO website (http://www.naspo.org) and the NASPO ValuePoint website (http://www.naspovaluepoint.org).

Issuing Procurement Unit, Conducting Procurement Unit, and Solicitation Number

The State of Utah Division of Purchasing is the issuing procurement unit and the conducting procurement unit for this RFP (referred to as "the State"). The reference number for this RFP is Solicitation #CH21-36. This solicitation number must be referred to on all proposals, correspondence, and documentation submitted to the State relating to this RFP.

Additional Information

Offerors are prohibited from communications regarding this RFP with the conducting procurement unit staff, evaluation committee members, or other associated individuals EXCEPT the State of Utah Division of Purchasing procurement officer overseeing this RFP.

Wherever in this RFP an item is defined by using a trade name, brand name, or a manufacturer and/or model number, it is intended that the words, "or equivalent" apply; and invites the submission of equivalent products by the Offerors.

Offerors may be required to submit product samples to assist the chief procurement officer or head of a procurement unit with independent procurement authority in evaluating whether a procurement item meets the specifications and other requirements set forth in the request for proposals. Product samples must be furnished free of charge unless otherwise stated in the request for proposals, and if not destroyed by testing, will upon written request within any deadline stated in the request for proposals, be returned at the Offeror's expense. Samples must be labeled or otherwise identified as specified in the request for proposals by the procurement unit.

The issuing procurement unit may not accept a proposal after the time for submission of a proposal has expired.

The State reserves the right to conduct discussions with the Offerors who submit proposals determined to be reasonably susceptible of being selected for award, but proposals may be accepted without discussions.

New Technology

Pursuant to Utah Administrative Rule R33-12-502 the awarded contract(s) may be modified to incorporate new technology or technological upgrades associated with the procurement item being solicited, including new or upgraded: (i) systems; (ii) apparatuses; (iii) modules; (iv) components; and (v) other supplementary items. Further, a maintenance or service agreement associated with the procurement item under the resulting contract(s) may be modified to include any new technology or technological upgrades. Any contract modification incorporating new technology or technological upgrades will be specific to the procurement item being solicited and substantially within the scope of the original procurement or contract.

Evaluation Administrative and Mandatory Minimum Requirement Compliance

Each proposal received shall be evaluated as outlined in this RFP and the Utah Procurement Code.

To be responsive and responsible Offerors must review and respond to the following sections of this RFP: Prerequisites, Buyer Attachments, Questions, and Items.

- The Prerequisites section includes the objective and subjective criteria that will be used to evaluate the proposals, which include the mandatory minimum requirements, technical criteria, and other prerequisites that Offerors must read and agree to in order to respond to this RFP.
- The Buyer Attachments Section contains the standard contractual terms and conditions required by the State and any other required documents associated with this RFP.

- The Questions Section contains the questions that Offerors are required to answer in order to submit a proposal.

Offerors must review each section carefully.

Right to Open For Competition

The State of Utah reserves the right and may reopen this solicitation, or create a new solicitation if it determines there may be more competition for the procurement item than when the original solicitation was posted.

Prerequisites

★ Required to Enter Bid

1 ★ **Instructions To Vendor :**

Offerors are encouraged to review this RFP prior to the deadline to submit a proposal, even if a proposal has been submitted, in case an addendum has been issued by the issuing procurement unit.

Certification

I certify that I have read and agree to the terms above.

Vendor Must Also Upload a File:

No

Prerequisite Content:

Addenda shall be published within a reasonable time prior to the deadline that proposals are due, to allow prospective offerors to consider the addenda in preparing proposals. Publication at least 5 calendar days prior to the deadline that proposals are due shall be deemed a reasonable time. Minor addenda and urgent circumstances may require a shorter period of time. After the due date and time for submitting a proposal to this RFP, at the discretion of issuing procurement unit, addenda to this RFP may be limited to Offerors that have submitted proposals, provided the addenda does not make a substantial change to this RFP.

2 ★ **Instructions To Vendor :**

All questions must be submitted through SciQuest during the Question and Answer period.

Certification
I certify that I have read and agree to the terms above.
Vendor Must Also Upload a File:
No
Prerequisite Content:

The Question and Answer period closes on date and time specified on SciQuest. All questions must be submitted through SciQuest during the Question and Answer period. Answers from the State will be posted on SciQuest. Questions may include notifying the State of any ambiguity, inconsistency, scope exception, excessively restrictive requirement, or other errors in this RFP. Questions are encouraged.

Questions may be answered individually or may be compiled into one document.

Questions may also be answered via an addendum. An answered question or an addendum may modify the specification or requirements of this RFP. Answered questions and addenda will be posted on SciQuest. Offerors should periodically check SciQuest for answered questions and addenda before the closing date. It is the responsibility of the Offerors to submit their proposals as required by this RFP, including any requirements contained in an answered question and/or addenda.

3 ★ **Instructions To Vendor :**

Offerors may request that part of its proposal be protected by submitting a Claim of Business Confidentiality Form. See the Buyers Attachment section.

Certification

I certify that I have read and agree to the terms above.

Vendor Must Also Upload a File:

No

Prerequisite Content:

Pricing may not be classified as confidential or protected and will be considered public information.

Process for Requesting Non-Disclosure: To protect information under a Claim of Business Confidentiality, an Offeror must complete the Claim of Business Confidentiality form, at the time the proposal is submitted, with the following information:

- Include a concise statement of reasons supporting the claim of business confidentiality (Subsection 63G-2-309(1)).
- Submit an electronic "redacted" (excluding protected information) copy of the proposal. Copy must clearly be marked "Redacted Version."

The Claim of Business Confidentiality form may be accessed at:
http://www.purchasing.utah.gov/contract/documents/confidentialityclaimform.doc

An entire proposal cannot be identified as **"PROTECTED", "CONFIDENTIAL" or "PROPRIETARY"**.

Redacted Copy: If an Offeror submits a proposal that contains information claimed to be confidential or protected, the Offeror **MUST** submit two separate proposals: one redacted version for public release, with all protected business confidential information either blacked-out or removed, clearly marked as "Redacted Version"; and one non-redacted version for evaluation purposes clearly marked as "Protected Business Confidential."

All materials submitted become the property of the State of Utah. Materials may be evaluated by anyone designated by the State as part of the evaluation committee. Materials submitted may be returned only at the State's option.

4 ★ **Instructions To Vendor :**

The issuing procurement unit may not accept a proposal after the time for submission of a proposal has expired.

Certification

I certify that I have read and agree to the terms above.

Vendor Must Also Upload a File:

No

Prerequisite Content:

When submitting a proposal or modification to a proposal electronically, Offerors must allow sufficient time to complete the online forms and upload documents. This RFP will close at the closing time posted on SciQuest. If an Offeror is in the middle of uploading a proposal when the closing time arrives, SciQuest will stop the process and the proposal or modification to a proposal will not be accepted.

It is the Offeror's responsibility to ensure that they have completed all requirements, read and reviewed all documents, submitted all required information, uploaded all required forms, and submitted their proposal prior to the closing time. Even if an Offeror completes all sections, but does not submit their proposal, the State of Utah Division of Purchasing will not be able to receive their proposal and they will be deemed non-responsive.

Be aware that entering information and uploading documents onto SciQuest may take time. Offerors should not wait until the last minute to submit a proposal. Offerors are strongly encouraged to start the submission process early in order to allow sufficient time for completing their proposal. If an offeror is still working on its proposal when the solicitation closes then when the screen refreshes to the next page, it will receive a 500 Session Timed Out Application Error. After reopening the solicitation an offeror will see that the solicitation is closed and it will not be allowed to submit its proposal. As such, it is strongly recommended that proposals be uploaded and completed at least two days before any established deadline in the solicitation so that a proposal will not be received late and be ineligible for award consideration.

5 ★ **Instructions To Vendor :**

Proposals must be submitted electronically, through SciQuest.

Certification
I certify that I have read and agree to the terms above.
Vendor Must Also Upload a File:
No
Prerequisite Content:

When submitting a proposal electronically through SciQuest, please allow sufficient time to complete the online forms and to upload proposal documents. The RFP will end at the deadline. If an Offeror is in the middle of uploading a proposal when the deadline arrives, the system will stop the upload process and the proposal will not be accepted by SciQuest, and the attempted submission will be considered late and ineligible for consideration.

6 ★ **Instructions To Vendor :**

Offeror acknowledges the requirements to submit a proposal through SciQuest.

Certification
I certify that I have read and agree to the terms above.
Vendor Must Also Upload a File:
No
Prerequisite Content:

Offeror acknowledges that after completing their response they must click on the link in the left hand menu bar labeled “Review & Submit”, then check the box under the “Certification” heading to certify their response. Then click the blue box labeled “Submit Response” in order to submit their response.

Once the response has been submitted, Vendor will receive a confirmation that the response was successfully submitted. Vendors who fail to submit their response will not have their response reviewed and will be ineligible for further consideration under this solicitation.

Buyer Attachments

CH21-36 RFP- Amended 4-15-2021	CH21-36 RFP- Amended 4-15-2021.docx	../Attachments/CH21-36 RFP- Amended 4-15-2021.docx
Attachment A- NASPO ValuePoint Master Agreement Terms and Conditions	Attachment A- NASPO ValuePoint Master Agreement Terms and Conditions.docx	../Attachments/Attachment A- NASPO ValuePoint Master Agreement Terms and Conditions.docx
Attachment B- Scope of Work	Attachment B- Scope of Work.docx	../Attachments/Attachment B- Scope of Work.docx
Attachment C- Cost Proposal - Amended 4-9-2021.xlsx	Attachment C- Cost Proposal - Amended 4-9-2021.xlsx	../Attachments/Attachment C- Cost Proposal - Amended 4-9-2021.xlsx
Attachment D- RFP Evaluation Scoresheet	Attachment D- RFP Evaluation Scoresheet.xls	../Attachments/Attachment D- RFP Evaluation Scoresheet.xls
Attachment E- Alaska ITP	Attachment E- Alaska ITP.pdf	../Attachments/Attachment E- Alaska ITP.pdf
Attachment F- California ITP	Attachment F- California ITP.pdf	../Attachments/Attachment F- California ITP.pdf
Attachment G- Colorado ITP	Attachment G- Colorado ITP.pdf	../Attachments/Attachment G- Colorado ITP.pdf
Attachment H- Florida ITP	Attachment H- Florida ITP.docx	../Attachments/Attachment H- Florida ITP.docx
Attachment I- Hawaii ITP	Attachment I- Hawaii ITP.pdf	../Attachments/Attachment I- Hawaii ITP.pdf
Attachment J- Idaho ITP	Attachment J- Idaho ITP.docx	../Attachments/Attachment J- Idaho ITP.docx
Attachment K- Louisiana ITP	Attachment K- Louisiana ITP.docx	../Attachments/Attachment K- Louisiana ITP.docx
Attachment L- Maryland ITP	Attachment L- Maryland ITP.pdf	../Attachments/Attachment L- Maryland ITP.pdf
Attachment M- Montana ITP	Attachment M- Montana ITP.docx	../Attachments/Attachment M- Montana ITP.docx
Attachment N- Nevada ITP	Attachment N- Nevada ITP.docx	../Attachments/Attachment N- Nevada ITP.docx
Attachment O- Oregon ITP	Attachment O- Oregon ITP.pdf	../Attachments/Attachment O- Oregon ITP.pdf
Attachment P- Rhode Island ITP	Attachment P- Rhode Island ITP.pdf	../Attachments/Attachment P- Rhode Island ITP.pdf
Attachment Q- South Dakota ITP	Attachment Q- South Dakota ITP.docx	../Attachments/Attachment Q- South Dakota ITP.docx
Attachment R- Texas ITP	Attachment R- Texas ITP.docx	../Attachments/Attachment R- Texas ITP.docx
Attachment S- Utah ITP	Attachment S- Utah ITP.pdf	../Attachments/Attachment S- Utah ITP.pdf
Attachment T- Arizona ITP	Attachment T- Arizona ITP.pdf	../Attachments/Attachment T- Arizona ITP.pdf
Attachment U- Tennessee ITP	Attachment U- Tennessee ITP.pdf	../Attachments/Attachment U- Tennessee ITP.pdf
Attachment V- Ohio ITP	Attachment V- Ohio ITP.docx	../Attachments/Attachment V- Ohio ITP.docx
Attachment W- Delaware ITP	Attachment W- Delaware ITP.pdf	../Attachments/Attachment W- Delaware ITP.pdf
Attachment X- New Mexico ITP	Attachment X- New Mexico ITP.pdf	../Attachments/Attachment X- New Mexico ITP.pdf
Attachment Y- Virginia ITP	Attachment Y- Virginia ITP.pdf	../Attachments/Attachment Y- Virginia ITP.pdf
Attachment Z- Vermont ITP.pdf	Attachment Z- Vermont ITP.pdf	../Attachments/Attachment Z- Vermont ITP.pdf
Attachment EE- Pennsylvania ITP.docx	Attachment EE- Pennsylvania ITP.docx	../Attachments/Attachment EE- Pennsylvania ITP.docx
Claim of Business Confidentiality 12.7.20.pdf	Claim of Business Confidentiality 12.7.20.pdf	../Attachments/Claim of Business Confidentiality 12.7.20.pdf

Changing your Time Zone	Changing Your Time Zone.pptx	../Attachments/Changing Your Time Zone.pptx

Questions

★ Vendor Response Is Required

Page 1

Group 1: Acceptance of Prerequisites

1.1 Offeror acknowledges that it is the offerors responsibility to to upload any and all documents in responding to the solicitation. If the vendors fails to upload a document, uploads an incorrect document, uploads a blank document, or uploads any document incorrectly the State of Utah may not allow the vendor to make changes following the closing of the solicitation. ★

Yes/No

1.2 Is Offeror presently or has Offeror ever been debarred, suspended, proposed for debarment, or declared ineligible by any governmental department or agency, whether international, national, state, or local? ★

Yes/No

1.3 Offeror acknowledges that they do not have financial ties to individuals or entities on an OFAC sanctions list. ★

Yes/No

1.4 If Offeror has any information that is not already provided within its proposal that if known to the State would impact the State's determination on offeror's responsiveness for a contract award (i.e., legal action, recent turn-over in major personnel, loss of a major contract, any alleged violations of federal, state or local regulations, etc.), please mark "yes" to this question and upload such information in the space provided below. Otherwise, please mark "no". Please see UCA 63G-6a-120 & 902 for additional details. ★

Yes/No

1.5 Please upload information impacting Offeror's responsiveness here. ★

File Upload

1.6 Offeror acknowledges that it must acquire and maintain all applicable federal, state, and local licenses before the contract is entered into. Licenses must be maintained throughout the entire contract period. Persons doing business as an Individual, Association, Partnership, Corporation, or otherwise shall be registered with the Utah State Division of Corporations and Commercial Code. NOTE: Forms and information on registration may be obtained by calling (801) 530-4849 or toll free at 877-526-3994, or by accessing: www.commerce.utah.gov. ★

Yes/No

1.7 In the event that an Offeror offers pricing discounts for educational entities that (1) are applicable to this solicitation and (2) result in lower pricing than what is generally offered to other governmental entities, please attach a separate cost proposal labeled "Educational Pricing" to your proposal. This cost proposal for Educational Pricing is to be submitted in addition to the original Cost Proposal Form and will only be available to authorized end users. The Educational Pricing will not be used to evaluate costs. Offeror acknowledges that it has read and understands this question. ★

Yes/No

1.8 Does Offeror have an outstanding tax lien in the State of Utah? If yes, Offeror must provide a statement regarding its debarment or suspension. ★

Yes/No

1.9 If awarded a State Cooperative Contract Offeror understands that its resulting contract may be terminated for convenience, without cause, if there is no reported spend for any one fiscal year of its contract. ★

Yes/No

Group 2: Vendor Information

2.1 Please provide your firm's legal company name. ★

Text (Multi-Line)

2.2 Please provide your federal tax identification number. (If the vendor is sole proprietor please do not provide your social security number.) ★

Text (Multi-Line)

2.3 Please provide your firm's contact information for this contract, including the name, phone number, and email address of your firm's authorized representative. ★

Text (Multi-Line)

2.4 Please provide your ordering address and the remit to address. Please clearly identify each address. ★

Text (Multi-Line)

2.5 Please provide your firm's State of Utah Sales Tax ID Number. If you do not have a State of Utah Sales Tax ID Number, please write "N/A". ★

Text (Multi-Line)

2.6 Identify your firm's type of business. ★

Dropdown List (Pick One)

Partnership
Government
Sole Proprietor
Limited Liability Company
Not-for-Profit Corporation
For-Profit Corporation

2.7 Is Offeror (owners, principles, partners) a retiree currently receiving benefits through the Utah Retirement Systems (URS)? ★

Yes/No

2.8 Is Offeror an employee of the State of Utah? If yes, then Offeror must submit an external employment form signed by Offeror's manager at the State of Utah. ★

Yes/No

Group 3: Mandatory Minimums & Technical Criteria Submission

3.1 Offeror confirms to this question that they have firm fixed rates. The Offeror must request any increase to the Lead State. The Lead State will review each rate increase submission and the Lead State may, utilize the PPI and CPI to reject, approve, or negotiate rate increases. The awarded Offeror will be required to submit firm rate sheets before contracts are finalized. All prices and rates must be guaranteed for one year. Following the initial one year period, any request for price or rate adjustment must be for an equal guarantee period, and must be made at sixty (60) days prior to the effective date. Requests for price or rate adjustment must include sufficient documentation supporting the request. Any adjustment or amendment to the Master Agreement shall not be effective unless approved by the Lead State. No retroactive adjustments to prices or rates will be allowed. ★

Yes/No

3.2 Offeror confirms to this question that if a fuel surcharge will be applied, an express (air) and ground cap cannot exceed 7% for the full term of the Master Agreement. Offeror's must further certify that a fuel surcharge, if any, will be published on its website so that all Authorized Users can confirm the accuracy of invoices. Offeror must further certify that its website shall also provide historical fuel surcharge information. This section is only to be used to certify that the Offeror will not exceed the 7% cap for the full term of the Master Agreement, that it will publish the fuel surcharge, if any, on its website, and will provide historical fuel surcharge information on its website. ★

Yes/No

3.3 Offeror confirms to this question that the following regarding the exclusion of listed charges. A) The Offeror shall not propose or apply pick-up charges or weekly service in addition to the contracted rates due to aggregate NASPO ValuePoint volume anticipated. B) The Offeror shall not require a minimum number of packages per trip, per day, per week or per month. ★

Yes/No

3.4	Offeror must upload to this question the Offeror's Carrier's Service Guide that would be in effect at the time of Master Agreement contract start date and be in effect for the first year of the Master Agreement with no changes in rates or charges during that time without the prior written approval of the NASPO ValuePoint Contract Administrator. File Upload	★
3.5	Offeror must upload to this question their proposal that responds to the Technical Criteria outlined in Section 3.3 Technical Criteria. File Upload	★
3.6	Offeror understands that Attachment C- Cost Proposal was amended on 4-9-2021 and Offeror must upload the completed attachment named "Attachment C- Cost Proposal - Amended 4-9-2021" to Question 3.7? Yes/No	★
3.7	Offeror must upload to this question their completed Attachment C: Cost Proposal - Amended 4-9-2021. File Upload	★

Group 4: Vendor's Submission

4.1	Offeror/Bidder understands and acknowledges that if Offeror/Bidder accessed the "View as PDF" document available on the Utah Public Procurement Place Business Opportunities website and did not login to Offeror/Bidder's account in the Utah Public Procurement Place system, that Offeror/Bidder may not be viewing the entire the sourcing event and therefore may not be viewing the complete sourcing event requirements. Offeror/Bidder acknowledges that Offeror/Bidder has logged into Utah Public Procurement Place account and viewed the full sourcing event requirements including hyperlinks before submitting a response to a sourcing event. Yes/No	★
4.2	Potential Conflicts of Interest. Vendor must identify any conflict, or potential conflict of interest, that might arise during the contract. If no conflicts are identified or expected, write "None" in this section. Text (Multi-Line)	★
4.3	If your firm is requesting parts of its proposal be protected please upload your Claim of Business Confidentiality Form here as well as your redacted proposal. File Upload	
4.4	Any exceptions to the Terms and Conditions must be uploaded here in the format outlined in Prerequisites: Standard Terms and Conditions (Exceptions and Negotiations). Further, any vendor terms and end user agreements (EULAs) required by your firm must also be uploaded here in the format outlined in Prerequisites: Standard Terms and Conditions (Exceptions and Negotiations). Exceptions and/or additions submitted after the date and time for receipt of proposals will not be considered. If you have no exceptions or additions, upload a document stating "None". File Upload	★
4.5	Offeror affirms that yes that pursuant to the Code of Federal Regulations 2 CFR 200.216 - Prohibition on certain telecommunication and video surveillance services or equipment, that none of the goods (including component parts) or services offered within its proposal are from the entity Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities). Yes/No	★

4.6	Vendor understands and acknowledges that its response, including all uploaded documents, will not be considered received by the State of Utah unless the Vendor clicks submit. Even if Vendor uploads all required documents and responds to all required questions its response will not be considered if it does not click submit. Offeror acknowledges that after completing the solicitation it must click on the link in the left hand menu bar labeled “Review & Submit”, then check the box under the “Certification” heading to certify their bid. Then click the blue box labeled “Submit Response” in order to submit their bid. Once the response has been submitted, Vendor will receive a confirmation that the response was successfully submitted. Vendors who fail to submit their response will not have their response reviewed and will be ineligible for further consideration under this solicitation. Yes/No	★

Mandy McEwen
mmcewen@timelogisticsinc.com

Toni Stephenson
tstephenson@timelogisticsinc.com

USIQ, Inc.

Progress Intention Not Declared

Sector Manager
registrations@usiq.com

Award for NASPO Small Package Delivery Services is as follows: 1.FedEx Corporate Services, Inc. for Region 1 – West, Region 2 – Midwest, Region 3 – Southwest, Region 4 – Southeast, and Region 5 - Northeast
2.General Logistics Systems US, Inc. for Region 1 – West
3.United Parcel Service for Region 1 – West, Region 2 – Midwest, Region 3 – Southwest, Region 4 – Southeast, and Region 5 - Northeast

Q&A Board

Subject = NAPSO Small Package Delivery Services (Progressive Medical Services Inc)		Public Thread
Q: Hello, I am contacting you because we have received this via email from our state website. We operate in the state of Washington, and I like to get some clarification as to whether or not the services that are being requested here would be for Washington state. If so, we will be happy to provide you with a bid. Please let us know.	Question added by: Kam Der	4/12/2021 10:44 AM MDT
A: The State of Washington has signed an Intent to Participate for the NASPO contract. Washington may sign Participating Addendum(s) with awarded vendor(s) that provide services in the State according to their needs and State codes.	Answered by: Cherilyn Hess	4/13/2021 11:04 AM MDT

Subject = Multiple Questions for CH21-36 (United Parcel Service)		Public Thread
Q: Please see revised file attached.	Question added by: Felicia Hall	4/12/2021 9:04 AM MDT
UPS NASPO Questions 4.12.21.docx - ../Attachments/QABoardAttachments/UPS NASPO Questions		
A: Answers are provided in the Attached Word Doc.	Answered by: Cherilyn Hess	4/19/2021 3:15 PM MDT
UPS NASPO Questions 4.12.21 (1).docx - ../Attachments/QABoardAttachments/UPS NASPO Questions		

Subject = Multiple Questions for CH21-36 (United Parcel Service)		Public Thread
Q: Please see attached file for questions.	Question added by: Felicia Hall	4/9/2021 2:01 PM MDT
A: On the document uploaded it states, "Proprietary and Confidential" to the vendor. Questions and Answers cannot be confidential and all information to the solicitation is available to all vendors. If offeror would like their Q&A answered, please remove that sentence in and resubmit to the Q&A.	Answered by: Cherilyn Hess	4/12/2021 7:46 AM MDT

Subject = Postal code in WA State offer (DELIVERY PULLMAN LLC)		Public Thread
Q: Regarding WA State offer, my company is available for only this postal codes: 99163, 99164, 99111, 99113, 99179, 99102, 99161. Can I still send an offer? Thanks	Question added by: FRANK CONTRERAS	4/9/2021 1:31 PM MDT
A: Please review attachment "CH21-36 RFP - Amended 3-24-2021" in Section 1.1 Purpose it states, "While the primary purpose of this solicitation is to select an Offeror(s) who can offer the Products or Services for all members participating in the NASPO ValuePoint Cooperative Purchasing Program, Offerors are permitted to submit a Proposal on more limited geographical areas, but not less than for a single State. Offerors must clearly describe the geographical limits (e.g. by State name) if proposing a geographical area less than that of all member States. However, if an Offeror elects to submit a Proposal for a single State then the Offeror must be willing to supply the entire State and will only be allowed to add states within a Region they have been awarded."	Answered by: Cherilyn Hess	4/12/2021 7:56 AM MDT

Subject = resellar? (FedEx Corporate Services, Inc.)		Public Thread
Q: Please provide a broader explanation about this especially as it relates to the term Reseller. Additional Agreement with NASPO: Upon request by NASPO ValuePoint, awarded Contractor shall enter into a direct contractual relationship with NASPO ValuePoint related to Reseller's obligations to NASPO ValuePoint under the terms of the Master Agreement, the terms of which shall be the same or similar (and not less favorable) than the terms set forth in the Master Agreement.	Question added by: Elaine Heath	4/2/2021 2:47 PM MDT
A: That term in Attachment A: NASPO ValuePoint Master Agreement Terms and Conditions applies if applicable.	Answered by: Cherilyn Hess	4/9/2021 7:45 AM MDT

Subject = Cost+Proposal (Rapid Response Delivery Inc.)		Public Thread
Q: How should we fill out the cost and proposal document if none of the scenarios are applicable? We are in Maryland which is listed in the Northeast region. I would prefer to not have to put $0.00 for all answers.	Question added by: Ryan Conley	4/2/2021 11:01 AM MDT
A: Attachment C- Cost Proposal has been amended to include a scenario for Maryland. The updated attachment is named Attachment C- Cost Proposal - Amended 4-9-2021.	Answered by: Cherilyn Hess	4/9/2021 7:57 AM MDT
Q: is the new addendum required if we already finished the other one and don't feel this change will be material to us?	Question added by: Elaine Heath	4/9/2021 8:01 AM MDT
A: Offeror must uploaded the amended Cost Proposal, Attachment C- Cost Proposal - Amended 4-9-2021.	Answered by: Cherilyn Hess	4/9/2021 8:11 AM MDT

Subject = National or Localized Vendors (SEAMESSCO LLC)		Public Thread
Q: Is this bid looking for localized vendors to call on as needed or national vendors who can deliver locally?	Question added by: Andrew Pack	4/2/2021 10:17 AM MDT
A: Please review the whole Section 1.1 Purpose in attachment CH21-36 RFP. "While the primary purpose of this solicitation is to select an Offeror(s) who can offer the Products or Services for all members participating in the NASPO ValuePoint Cooperative Purchasing Program, Offerors are permitted to submit a Proposal on more limited geographical areas, but not less than for a single State. Offerors must clearly describe the geographical limits (e.g. by State name) if proposing a geographical area less than that of all member States. However, if an Offeror elects to submit a Proposal for a single State then the Offeror must be willing to supply the entire State and will only be allowed to add states within a Region they have been awarded."	Answered by: Cherilyn Hess	4/2/2021 10:47 AM MDT
Q: Attachment C has no scenarios for Washington State, which means we would score 0 on the Cost Proposal despite the instructions saying Region 1 - West includes Washington State. May we provide our own scenario since we would be proposing intrastate services for WA? I know the instructions say any alteration could result in the proposal being deemed non-responsive but I'm unsure how to complete the cost proposal without a WA scenario.	Question added by: Andrew Pack	4/2/2021 11:41 AM MDT
A: Attachment C- Cost Proposal has been amended to include a scenario for Washington. The updated attachment is named Attachment C- Cost Proposal - Amended 4-9-2021.	Answered by: Cherilyn Hess	4/9/2021 7:57 AM MDT

Subject = Frequency (Singh Group Inc)		Public Thread
Q: Some scenarios of attachment C are on-call. Are deliveries every day/week? And are these routes to and from the same addresses or will they be from different locations?	Question added by: Adolf Singh	4/1/2021 12:59 PM MDT
A: The scenarios in Attachment C- Cost Proposal are scenarios only to compare prices between Offerors. Deliveries will may be on call, scheduled, any day of the week depending on the need of the eligible users.	Answered by: Cherilyn Hess	4/9/2021 7:47 AM MDT

Subject = iowa (Insight Logistics Freight Management LLC)		Public Thread
Q: Do you have any work in Iowa?	Question added by: Jacquilline Nagila	3/31/2021 5:32 PM MDT
A: Currently the State of Iowa has not signed an Intent to Participate for this NASPO contract. States can choose to sign an Intent to Participate at any stage of the Master Agreement according to their own state's Code.	Answered by: Cherilyn Hess	4/2/2021 10:12 AM MDT

Subject = various (FedEx Corporate Services, Inc.)		Public Thread
Q: various. see attached	Question added by: Elaine Heath	3/29/2021 12:28 PM MDT

A: Please see attachment for answers to Questions. Answered by: Cherilyn Hess 4/2/2021 10:44 AM MDT

NASPO Questions.docx - ../Attachments/QABoardAttachments/NASPO Questions.docx

The State of Utah
Division of Purchasing and General Purposes

In conjunction with

Request for Proposal

Utah Solicitation Number CH21-36

NASPO ValuePoint Master Agreement for Small Package Delivery Services

March 12, 2021

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Attachment C Cost Proposal

Attachment D RFP Evaluation Scoresheet

Attachments E – EE Lead State and Additional Participating States' Terms and Conditions

RFP Administrative Information

RFP Title:	Small Package Delivery Services
RFP Project Description: (See Section 1.1)	The State of Utah in conjunction with NASPO ValuePoint, is seeking Contractor(s) to provide Small Package Delivery Services.
RFP Lead: (See Section 1.2)	Cherilyn Hess State Contract Analyst 4315 South 2700 West, Floor 3 Taylorsville, UT 84129-2128O (801) 957-7133 chess@utah.gov
Electronic Submission: (See Section 2.10)	Proposals must be submitted electronically via U3P (the Utah Public Procurement Place) here: https://bids.sciquest.com/apps/Router/PublicEvent?CustomerOrg=StateOfUtah **Hard copy submissions will not be accepted.** From the U3P link type "CH21-36" into the search bar, and click the search icon. The "Small Package Delivery Services" posting will appear.
Deadline To Receive Questions: (See Sections 1.3 and 2.1)	April 12, 2021 at 2:00 PM MT
Question & Answers: (See Section 2.1)	All questions, including those about Terms and Conditions, must be submitted through U3P. Questions must be submitted by the question deadline date
RFP Closing Date: (See Section 1.3)	April 21, 2021
RFP Closing Time: (See Section 1.3)	2:00 PM MT
Initial Term of Contract and Renewals: (See Attachment A, Section 3)	The contract(s) resulting from this RFP will be for FIVE (5) years.
TAKE NOTE OF THE 0.25% NASPO VALUEPOINT ADMINISTRATIVE FEE DETAILED IN SECTION 6 OF THE NASPO VALUEPOINT STANDARD TERMS AND CONDITIONS, WHICH MUST BE INCORPORATED INTO YOUR BASE PRICE. OTHER STATES MAY NEGOTIATE ADDITIONAL ADMINISTRATIVE FEES IN THEIR PARTICIPATING ADDENDA FOLLOWING AWARD OF A MASTER AGREEMENT.	

REQUEST FOR PROPOSAL
Small Package Delivery Services

Solicitation #CH21-36

Section 1: NASPO ValuePoint Solicitation - General Information

1.1. Purpose

The State of Utah, Division of Purchasing and General Services is requesting proposals for Small Package Delivery Services in collaboration with NASPO ValuePoint. The purpose of this Request for Proposal (RFP) is to establish Master Agreements with qualified Offerors to provide Small Package Delivery Services for all Participating States and other eligible entities. The objective of this RFP is to obtain best value, and in some cases achieve more favorable pricing, than is obtainable by an individual state or local government entity because of the collective volume of potential purchases by numerous state and local government entities. The Master Agreement(s) resulting from this procurement may be used by state governments (including departments, agencies, institutions), institutions of higher education, political subdivisions (i.e., colleges, school districts, counties, cities, etc.), the District of Columbia, territories of the United States, and other eligible entities subject to approval by the applicable state's chief procurement official and compliance with local statutory and regulatory provisions. The contract(s) resulting from this RFP will be for FIVE (5) years.

It is anticipated that this RFP may result in Master Agreement awards to multiple contractors, in the Lead State's discretion.

The methodology or formula that will be used to determine the number of contract awards is: Any offeror that receives a combined total score of 65% of all available points will be offered a contract. There are 1600 technical points available and 400 cost points for each region. Thus, any vendor that complies with the requirement of this RFP and achieves a minimum score of 1300 out of 2000 total points (technical + cost) will receive a contract for each region.

This RFP is designed to provide interested Offerors with sufficient information to submit proposals meeting minimum requirements, but is not intended to limit a proposal's content or exclude any relevant or essential data. Offerors are encouraged to expand upon the specifications to add service and value consistent with state requirements.

This RFP will result in awards that will replace the expiring Master Agreement held by the State of Utah and NASPO ValuePoint.

While the primary purpose of this solicitation is to select an Offeror(s) who can offer the Products or Services for all members participating in the NASPO ValuePoint Cooperative Purchasing Program, Offerors are permitted to submit a Proposal on more limited geographical areas, but not less than for a single State. Offerors must clearly

describe the geographical limits (e.g. by State name) if proposing a geographical area less than that of all member States. However, if an Offeror elects to submit a Proposal for a single State then the Offeror must be willing to supply the entire State and will only be allowed to add states within a Region they have been awarded.

The Lead State/Sourcing Team, with the assistance as deemed advisable of the relevant Participating State (or relevant group of Participating States), may evaluate and select an Offeror for award in more limited geographical areas (e.g. a single state) where judged to be in the best interests of the State or States involved.

1.2. Lead State, Solicitation Number and Lead State Contract Administrator

The State of Utah, Division of Purchasing and General Services is the Lead State and issuing office for this document and all subsequent addenda relating to it. The reference number for the transaction is Solicitation #CH21-36. This number must be referred to on all proposals, correspondence, and documentation relating to the RFP.

The Lead State Contract Administrator identified below is the Single Point of Contact during this procurement process. Offerors and interested persons shall direct to the Lead State Contract Administrator all questions concerning the procurement process, technical requirements of this RFP, contractual requirements, requests for brand approval, changes, clarifications, and protests, the award process, and any other questions that may arise related to this solicitation and the resulting Master Agreement. The Lead State Contract Administrator designated by the State of Utah, Division of Purchasing and General Services is:

Cherilyn Hess
State Contract Analyst
4315 South 2700 West, Floor 3
Taylorsville, UT 84129-2128O
(801) 957-7133
chess@utah.gov

1.3 Schedule of Events

Sourcing Team Note: The NASPO ValuePoint Standard for RFP Publication is a minimum of 40 days

The Lead State will tailor the schedule of events to refer to significant events. Identify specific time zone for Lead State.

Make sure times are included for events where there are legal implications, e.g. receipt of proposals.

Solicitation Release:	March 12, 2021
Pre-Proposal Conference:	N/A
Question Deadline:	April 12, 2021 at 2:00 PM MT
Closing Date and Time:	April 21, 2021 at 2:00 PM MT
Anticipated Award Date:	May 31, 2021

All times are Mountain Time unless indicated otherwise.

1.4. Definitions

The following definitions apply to this solicitation, as well as those definitions set forth in Section 2 of Attachment A, NASPO ValuePoint Master Agreement Terms and Conditions.

Lead State means the State centrally administering any resulting Master Agreement(s).
Offeror means the company or firm who submits a proposal in response to this Request for Proposal.

Proposer has the same meaning as Offeror.

Proposal means the official written response submitted by an Offeror in response to this Request for Proposal.

Request for Proposal or "RFP" means the entire solicitation document, including all parts, sections, exhibits, attachments, and Addenda.

Sourcing Team means the multistate group of subject matter experts, drafters, and evaluators that work with the Lead State to create, administer, and evaluate this RFP.

1.5. NASPO ValuePoint Background Information

NASPO ValuePoint is the cooperative contracting arm of the National Association of State Procurement Officials (NASPO). NASPO is a non-profit association dedicated to strengthening the procurement community through education, research, and communication. It is made up of the directors of the central purchasing offices in each of the 50 states, the District of Columbia, and the territories of the United States. NASPO ValuePoint facilitates administration of the cooperative group contracting consortium of state chief procurement officials for the benefit of state departments, institutions, agencies, and Political Subdivisions (i.e. colleges, school districts, counties, cities etc.) and other eligible entities (i.e. Non-Profit Organizations, etc.) for all States, the District of Columbia, and territories of the United States. For more information, consult the NASPO website (http://www.naspo.org) and the NASPO ValuePoint website (http://www.naspovaluepoint.org).

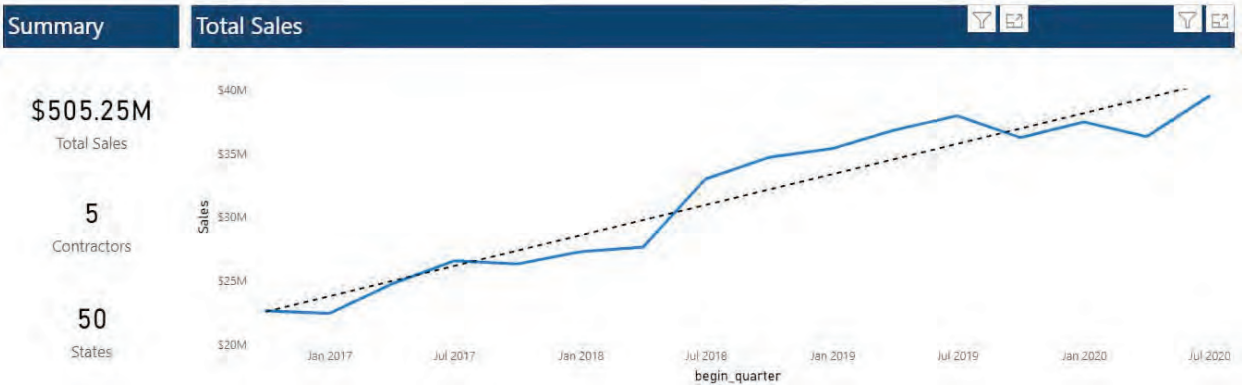
1.6. Participating States

In addition to the Lead State conducting this solicitation, the following Participating States have requested to be named in this RFP as potential users of the resulting Master Agreement: Alaska, Arizona, California, Colorado, Delaware, Florida, Hawaii, Idaho, Louisiana, Maryland, Montana, Nevada, New Mexico, Ohio, Oregon, Pennsylvania, Rhode Island, South Dakota, Tennessee, Texas, Utah, Vermont and Virginia. Other entities may become Participating Entities after award of the Master Agreement. Some States may have included special or unique terms and conditions for their state that will

govern their state Participating Addendum. These terms and conditions are being provided as a courtesy to proposers to indicate which additional terms and conditions may be incorporated into the state Participating Addendum after award of the Master Agreement. The Lead State will not address questions or concerns or negotiate other States' terms and conditions. The Participating States shall negotiate these terms and conditions directly with the supplier. State-specific terms and conditions are included in Attachments E - EE.

1.7. Anticipated Usage

Below contains the historical usage data from the previous contract and anticipated usage from additional states who have indicated an interest in participating. No minimum or maximum level of sales volume is guaranteed or implied.



Section 2: Solicitation Requirements, Information and Instructions to Offerors

2.1 RFP Question and Answer Process

All questions, including those about Terms and Conditions, must be submitted through U3P. Question must be submitted by the question deadline date and time shown in Section 1.3 (Schedule of Events). Answers will be given via the U3P site as soon as possible. Please refer back to the RFP Administrative Information page for additional information on how to access U3P.

The Lead State may refuse to answer questions received after the Question/Answer deadline.

The Question and Answer period closes on date and time specified on U3P. All questions must be submitted through U3P during the Question and Answer period. Answers from the State will be posted on U3P. Questions may include notifying the State of any ambiguity, inconsistency, scope exception, excessively restrictive requirement, or other errors in this RFP. Questions are encouraged.

Questions may be answered individually or may be compiled into one document.

Questions may also be answered via an addendum. An answered question or an

addendum may modify the specification or requirements of this RFP. Answered questions and addenda will be posted on U3P. Offerors should periodically check U3P for answered questions and addenda before the closing date. It is the responsibility of the Offerors to submit their proposals as required by this RFP, including any requirements contained in an answered question and/or addenda.

The identity of potential Offerors will not be published with the answers, but the text of questions will be restated, so Offerors are cautioned about including context in questions that may reveal the source of questions.

2.2 RFP Addenda

Formal changes to this RFP including but not limited to contractual terms and procurement requirements shall only be changed via formal written addenda issued by the Lead State.

Offerors are encouraged to review this RFP prior to the deadline to submit a proposal, even if a proposal has been submitted, in case an addendum has been issued by the issuing procurement unit.

Addenda shall be published within a reasonable time prior to the deadline that proposals are due, to allow prospective offerors to consider the addenda in preparing proposals. Publication at least 5 calendar days prior to the deadline that proposals are due shall be deemed a reasonable time. Minor addenda and urgent circumstances may require a shorter period of time. After the due date and time for submitting a proposal to this RFP, at the discretion of issuing procurement unit, addenda to this RFP may be limited to Offerors that have submitted proposals, provided the addenda does not make a substantial change to this RFP.

2.3 Reserved

2.4 Proposal Due Date

Proposals must be received by the posted Closing date and time as described in the Schedule of Events in Section 1.3 of this RFP. Proposals received after the deadline will be late and rejected.

If your time is different from that shown, your profile may be set to a different time zone. Please see the attachment titled "Changing Your Time Zone" in the Buyer Attachments section for directions on how to update your profile. It is your responsibility to make sure you submit your response by the date and time indicated above.

When submitting a proposal or modification to a proposal electronically, Offerors must allow sufficient time to complete the online forms and upload documents. This RFP will close at the closing time posted on U3P. If an Offeror is in the middle of uploading a proposal when the closing time arrives, U3P will stop the process and the proposal or modification to a proposal will not be accepted.

It is the Offeror's responsibility to ensure that they have completed all requirements, read and reviewed all documents, submitted all required information, uploaded all required forms, and submitted their proposal prior to the closing time. Even if an Offeror completes all sections, but does not submit their proposal, the State of Utah Division of Purchasing will not be able to receive their proposal and they will be deemed non-responsive.

Be aware that entering information and uploading documents onto U3P may take time. Offerors should not wait until the last minute to submit a proposal. Offerors are strongly encouraged to start the submission process early in order to allow sufficient time for completing their proposal. If an offeror is still working on its proposal when the solicitation closes then when the screen refreshes to the next page, it will receive a 500 Session Timed Out Application Error. After reopening the solicitation an offeror will see that the solicitation is closed and it will not be allowed to submit its proposal. As such, it is strongly recommended that proposals be uploaded and completed at least two days before any established deadline in the solicitation so that a proposal will not be received late and be ineligible for award consideration.

Offeror acknowledges that after completing their response they must click on the link in the left hand menu bar labeled “Review & Submit”, then check the box under the “Certification” heading to certify their response. Then click the blue box labeled “Submit Response” in order to submit their response.

Once the response has been submitted, Vendor will receive a confirmation that the response was successfully submitted. Vendors who fail to submit their response will not have their response reviewed and will be ineligible for further consideration under this solicitation.

2.5 Cancellation of Procurement

This RFP may be canceled at any time prior to award of the Master Agreement(s) if the Lead State determines such action to be in the collective best interests of Participating States.

2.6 Governing Laws and Regulations

This procurement is conducted by the Lead State Division of Purchasing and General Services, in accordance with the State of Utah’s Procurement Code. These are available at https://purchasing.utah.gov/.

This procurement shall be governed by the regulations and laws of the Lead State. Venue for any administrative or judicial action relating to this procurement, evaluation, and award shall be in the State of Utah. The provisions governing choice of law and venue for issues arising after award and during contract performance are specified in section 35 of the NASPO ValuePoint Master Agreement Terms and Conditions in Attachment A.

2.7 Firm Offers

The awarded Offeror will be required to submit firm rate sheets before contracts are finalized.

All prices and rates must be guaranteed for one year. Following the initial one year period, any request for price or rate adjustment must be for an equal guarantee period, and must be made at sixty (60) days prior to the effective date. Requests for price or rate adjustment must include sufficient documentation supporting the request. Any adjustment or amendment to the Master Agreement shall not be effective unless approved by the Lead State. No retroactive adjustments to prices or rates will be allowed.

The Offeror must request the increase from the Lead State. The Lead State will review each rate increase submission and the Lead State may, utilize the PPI and CPI to reject, approve, or negotiate rate increases.

2.8 Right to Accept All or Portion of Proposal

Unless otherwise specified in the solicitation, the Lead State may accept any item or combination of items as specified in the solicitation or of any proposal unless the Offeror expressly restricts an item or combination of items in its Proposal and conditions its response on receiving all items for which it provided a proposal. In the event that the Offeror so restricts its Proposal, the Lead State may consider the Offeror's restriction and evaluate whether the award on such basis will result in the best value to the Lead State and NASPO ValuePoint members. The Lead State may otherwise determine at its sole discretion that such restriction is non-responsive and renders the Offeror ineligible for further evaluation.

2.9 Proposal Content and Format Requirements

Proposals must be detailed and concise. Each Proposal must be labeled and organized in a manner that is congruent with the requirements and terminology used in this RFP and must include a point-by-point response, structured in form and reference to the RFP, addressing all requirements and the Scope of Work elements.

2.10 Proposal Submission Instructions

By submitting a proposal to this RFP, the Offeror acknowledges and agrees that the requirements, scope of work, and the evaluation process outlined in this RFP are understood, fair, equitable, and are not unduly restrictive. Any exceptions to the content of this RFP must be addressed within the Q&A period. The Offeror further acknowledges that it has read this RFP. More information regarding submittal requirements are provided within the RFP documents.

All costs incurred by an Offeror in the preparation and submission of a proposal, including any costs incurred during interviews, oral presentations, and/or product demonstrations are the responsibility of the Offeror and will not be reimbursed.

The cost proposal will be evaluated independently from the technical proposal, pursuant to Utah Code Annotated (UCA) § 63G-6a Part 7, and as such, **must** be submitted separate from the technical proposal. Separate, for the purposes of this solicitation, means that a separate document is submitted with the labeling instructions provided in this RFP document. Failure to submit cost or pricing data separately may result in your proposal being judged as non-responsive and ineligible for contract award. For electronic submissions, submitting the cost schedule as a separate document is considered separate.

Proposals must be received by the posted due date and time posted on U3P ("deadline"). Proposals received after the deadline will be late and ineligible for consideration.

Proposals shall be submitted electronically through U3P. We will not accept proposals submitted through any other means. For ease in distributing proposals for evaluation we must have electronic copies received through U3P only.

Proposals must be submitted electronically via U3P (the Utah Public Procurement Place) here:

https://bids.sciquest.com/apps/Router/PublicEvent?CustomerOrg=StateOfUtah

Hard copy submissions will not be accepted.

From the U3P link type "CH21-36" into the search bar, and click the search icon. The "Small Package Delivery Services" posting will appear.

2.11 Required Format

All Proposals must be submitted in the following format. Detailed information on submitting each of these sections is contained in later sections of this RFP.

1. **Executive Summary.** The one or two page executive summary is to briefly describe the Offeror's Proposal. This summary should highlight the major features of the Proposal. It must indicate any requirements that cannot be met by the Offeror. The Lead State should be able to determine the essence of the Proposal by reading the executive summary.
2. **Technical Response.** This section should constitute the Technical response of the proposal and must contain at least the following information:
    A. A complete narrative of the Offeror's assessment of the work to be performed, the Offeror's ability and approach, and the resources necessary to fulfill the requirements. This should demonstrate the Offeror's understanding of the desired overall performance expectations and clearly indicate any options or alternatives proposed.
    B. A specific point-by-point response, in the order listed, to each requirement in the Section 3.3, Technical Criteria.
3. **Confidential, Protected or Proprietary Information.** All confidential, protected or proprietary Information must be included in this section of proposal response.

Do not incorporate protected information throughout the Proposal. Rather, provide a reference in the proposal response directing the Lead State to the specific area of this protected Information section.

4. **Cost Proposal.** Cost will be evaluated independently from the technical proposal. Please enumerate all costs in Attachment C, Cost Proposal.

   Pursuant to Utah Code Annotated (UCA) § 63G-6a-707(7), the cost proposal will be evaluated independently from the technical proposal; and as such, **must** be submitted separately from the technical proposal. Offerors must not include costs or pricing data in their responses to the Mandatory Minimum Requirements and the Technical Response.

   Offeror must upload a completed Attachment C, Cost Proposal, in the Question Section of U3P. If an offeror fails to upload a completed cost proposal form, then its proposal will be considered non-responsive and the proposal will be rejected.

   Failure to submit cost or pricing data separately will result in your proposal being judged as non-responsive and ineligible for contract award.

2.12 Ownership or Disposition of Proposals and other Materials submitted

Offerors may be required to submit product samples to assist the chief procurement officer or head of a procurement unit with independent procurement authority in evaluating whether a procurement item meets the specifications and other requirements set forth in the request for proposals. Product samples must be furnished free of charge unless otherwise stated in the request for proposals, and if not destroyed by testing, will upon written request within any deadline stated in the request for proposals, be returned at the Offeror's expense. Samples must be labeled or otherwise identified as specified in the request for proposals by the procurement unit.

2.13 Confidential or Proprietary Information

Offerors may request that part of its proposal be protected by submitting a Claim of Business Confidentiality Form. Form located in the Buyers Attachment Section of U3P.

Pricing may not be classified as confidential or protected and will be considered public information.

Process for Requesting Non-Disclosure: To protect information under a Claim of Business Confidentiality, an Offeror must complete the Claim of Business Confidentiality form, at the time the proposal is submitted, with the following information:

- Include a concise statement of reasons supporting the claim of business confidentiality (Subsection 63G-2-309(1)).
- Submit an electronic “redacted” (excluding protected information) copy of the proposal. Copy must clearly be marked “Redacted Version.”

The Claim of Business Confidentiality form may be accessed at:
http://www.purchasing.utah.gov/contract/documents/confidentialityclaimform.doc

An entire proposal cannot be identified as **"PROTECTED", "CONFIDENTIAL" or "PROPRIETARY"**.

Redacted Copy: If an Offeror submits a proposal that contains information claimed to be confidential or protected, the Offeror **MUST** submit two separate proposals: one redacted version for public release, with all protected business confidential information either blacked-out or removed, clearly marked as "Redacted Version"; and one non-redacted version for evaluation purposes clearly marked as "Protected Business Confidential."

All materials submitted become the property of the State of Utah. Materials may be evaluated by anyone designated by the State as part of the evaluation committee. Materials submitted may be returned only at the State's option.

2.14 Offeror Exceptions to Terms and Conditions

Offerors should identify or seek to clarify any problems with contract language or any other document contained within this RFP through their written inquiries about the RFP using the process in Section 2.1.

Exceptions and/or additions to Attachment A: NASPO ValuePoint Master Agreement Terms and Conditions are strongly discouraged. However, any requested exceptions and/or additions to terms and conditions must be submitted as an answer to the corresponding question in the Question Section of this solicitation. Exceptions and/or additions submitted after the date and time for receipt of proposals will not be considered. Offerors may not submit requests for exceptions and/or additions by reference to a vendor's website or URL. URLs provided with a proposal may result in that proposal being rejected as non-responsive. Offerors may submit questions during the Question and Answer period regarding the Standard Terms and Conditions.

The Lead State (and its sourcing team) may refuse to negotiate exceptions and/or additions that are determined to be excessive; that are inconsistent with similar contracts of the procurement unit; to warranties, insurance, or indemnification provisions that are necessary to protect the procurement unit after consultation with the applicable legal counsel; where the solicitation specifically prohibits exceptions and/or additions; or that are not in the best interest NASPO and participating states.

In a multiple award, the State reserves the right to negotiate exceptions and/or additions to terms and conditions in a manner resulting in expeditious resolutions. This process may include beginning negotiations with the Offeror having the least amount of exceptions and/or additions and concluding with the Offeror submitting the greatest number of exceptions and/or additions. Contracts may be executed and become effective as negotiations are completed.

For any proposed change(s), Offeror must provide the NASPO's Attachment A: Terms and Conditions for this solicitation in Microsoft Word format with redline edits. Additional terms or documents must be submitted in separate Microsoft Word documents. Offeror must also provide the name, contact information, and access to the person(s) that will be directly involved in legal negotiations.

Any mandatory required acceptance of an Offeror's terms and conditions may result in the proposal being determined to be non-responsive.

An award resulting from this RFP is subject to successful contract terms and conditions negotiation (if required). The Lead State may reject a proposal if the offeror who submitted the proposal fails to sign a contract within 90 days after the contract award.

2.15 Certification of Non-Debarment

The Offeror certifies that neither the Offeror nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction (Master Agreement) by any governmental department or agency. If the Offeror cannot certify this statement, attach a written explanation for review by the Lead State.

2.16 Interviews and Presentations

If it is determined to be in the best interest of the Conducting Procurement Unit, interviews and presentations may be held at the option of the State.

The State shall establish a date and time for the interviews or presentations and shall notify eligible Offerors of the procedures. Offerors invited to interviews or presentations shall be limited to those Offerors meeting the minimum requirements and minimum technical score threshold specified in the RFP. Representations made by an Offeror during interviews or presentations shall become an addendum to the Offeror's proposal and shall be documented. Representations must be consistent with the Offeror's original proposal and may only be used for purposes of clarifying or filling in gaps in the Offeror's proposal. Interviews and presentations will be at the Offeror's expense.

Section 3: Evaluation and Award

3.1 Reserved

3.2 Mandatory Minimum Requirements

The following mandatory minimum requirements must be met in order for a proposal to be considered responsive:

1. Offeror confirms in the Question Section of U3P that they have firm fixed rates. The Offeror must request any increase to the Lead State. The Lead State will review each rate increase submission and the Lead State may, utilize the PPI and CPI to reject, approve, or negotiate rate increases. The awarded Offeror will be required to submit firm rate sheets before contracts are finalized. All prices and rates must be guaranteed for one year. Following the initial one year period, any request for price or rate adjustment must be for an equal guarantee period, and must be made at sixty (60) days prior to the effective date. Requests for price or rate adjustment must include sufficient documentation supporting the request. Any adjustment or amendment to the Master Agreement shall not be effective unless approved by the Lead State. No retroactive adjustments to prices or rates will be allowed.

2. Offeror confirms in the Question Section of U3P that if a fuel surcharge will be applied, an express (air) and ground cap cannot exceed 7% for the full term of the Master Agreement. Offeror's must further certify that a fuel surcharge, if any, will be published on its website so that all Authorized Users can confirm the accuracy of invoices. Offeror must further certify that its website shall also provide historical fuel surcharge information. This section is only to be used to certify that the Offeror will not exceed the 7% cap for the full term of the Master Agreement, that it will publish the fuel surcharge, if any, on its website, and will provide historical fuel surcharge information on its website.

3. Offeror confirms in the Question Section of U3P the following regarding the exclusion of listed charges. A) The Offeror shall not propose or apply pick-up charges or weekly service in addition to the contracted rates due to aggregate NASPO ValuePoint volume anticipated. B) The Offeror shall not require a minimum number of packages per trip, per day, per week or per month.

4. Offeror must upload in the Question Section of U3P portal the Offeror's Carrier's Service Guide that would be in effect at the time of Master Agreement contract start date and be in effect for the first year of the Master Agreement with no changes in rates or charges during that time without the prior written approval of the NASPO ValuePoint Contract Administrator.

5. Offeror must upload in the Question Section of U3P their proposal that responds to the Technical Criteria outlined in Section 3.3 Technical Criteria.

6. Offeror must upload in the Question Section of U3P their completed Attachment C: Cost Proposal.

If it is determined that a proposal does not meet these requirements, at any time during the solicitation process, the proposal will be deemed non-responsive and disqualified from further consideration.

3.3 Technical Criteria

To determine which proposal provides the best value, the evaluation committee will

evaluate each responsive and responsible proposal that has not been disqualified or rejected using the subjective criteria listed below:

1. **Qualification of Carriers – 270 Points Possible**
   a. Offeror must attach a true, correct and complete copy of its operating permit (nationally or states offeror is submitting to) in their Proposal. The Authorized User and Carrier agree that each and every shipment tendered to Carrier under the Contract is a tender to the Carrier.

   b. Offeror shall provide represent and warrant that it is authorized pursuant to permits issued to transport shipments, as described in this Master Agreement in interstate and foreign commerce from, to, or between all points and places in the United States and international points and to lawfully furnish to the Authorized User all related services provided for herein.

   c. The Offeror shall certify that it agrees to immediately notify the Authorized User of any threatened or actual suspension or revocation of any such permit or operating authority during the course of any awarded price agreement.

   d. The Offeror shall represent and warrant that it has not, and during the term of this Master Agreement, will not request, pursuant to 49 U.S. C. Section 14501 (c) (B) (ii), to be subject to any law, regulation or provision that purports to create any right or obligation that is inconsistent with the provision of this Master Agreement.

   e. The Offeror must provide its calendar or fiscal year 2019 Operating Ratio (operating expenses divided by operating revenues multiplied by 100 give the percentage of the operating revenues which are required to pay the operating expenses, this being the operating ratio).

   f. The Offeror must provide its Shipment Claims Ratio for calendar or fiscal year 2019. The ratio shall be the ratio of claims for shipment loss or damage to total shipments for both express small package air and expedited ground service shipments.

   g. The Offeror shall provide the following information specific to the Offeror's company:
      1. Company's full legal name;
      2. Primary business address;
      3. Description of company ownership structure;
      4. Number of employees;
      5. Website address; and
      6. Sales contact information.

2. **Ability to Meet the Scope of Work – 270 Points Possible**
   a. Offeror to respond to the seven points listed in Attachment B: Scope and describe in detail their ability to meet or execute those points to this technical criteria.

3. **Prior Experience – 195 Points Possible**

a. Offeror must submit a list of states where they have done business in the last twelve (12) months along with Account point of contact information for each state/area. This includes their name, phone number and email. The State reserves the right to reach out to any state and collect past performance information that can be used to evaluate past performance.

b. Offeror shall demonstrate an established, successful track record of past performance in duties and responsibilities related to domestic and if applicable international transportation services specified herein. This can be established by providing a copy of reports such as a Carrier annual report, report to Surface Transportation Board, or balance sheets and income and expense statements.

c. Offeror shall provide documentation of on time and late delivery performance for express small package air and small parcel ground services for the past twelve (12) months.

4. Dispute Resolution – 195 Points Possible

a. Package Security
   i. Describe the procedures in place to ensure packages are secure and tracked during transport. Explain a situation where the package being shipped needs special handling due to the contents being shipped. How did the Offerors' policies, driver training, customer service all assist in that process? If there were challenges explain those too.
   ii. Offeror shall demonstrate how sensitive packages are kept secure and are delivered properly and timely.

b. Security Protocols
   i. Offeror shall provide all security protocols followed and how they shall conform to security protocols by State Agencies.
   ii. Describe the security protocols in place if a package or a driver runs in to a Security issue, i.e., the package is an issue or any other scenario.

c. Offeror to describe how they handle issues and disputes.
   i. Offeror shall provide a 24/7 customer service center and escalation contacts for States. Offeror shall detail how users would dispute and/or submit a complaint to customer service.
   ii. Offeror to describe how they handle issues and disputes with customers including billing issues.

5. Handling State Emergencies – 195 Points Possible

a. Describe how the Offeror's company has responded to any state that had a specific emergency or if an emergency has affected the nation. Include an example that includes but not limited to when the Offeror's company needed to adjust operations to accommodate a need, how communications with the customer worked, some challenges that were worked through and how well the outcome was for the Offeror and the end user.

b. Offeror shall agree to provide next day pick up/shipping on any pick ups or deliveries on packages deemed critically necessary to meet the needs and demands of declared State emergencies.

c. Offeror shall agree to provide a dedicated point of contact to assist State emergency contact persons in determining the best shipping method and any additional shipping requirements needed for being shipped.
d. Offeror shall work alongside State emergency contact persons to provide any needed reports for Federal Emergency Management Agency reporting requirements.

6. Data Security – 125 Points Possible

a. Offeror shall describe in detail what measures are taken to protect sensitive customer information.
b. Demonstrate the data security policies in place if data was breached. How is the customer notified and if the customer finds a breach, how do they notify the Offeror?
c. 'Click-through' or Terms of Use Agreement
If access to the Offerors' system or partnering system requires users to agree to Terms of Use or similar 'Click-Through' style agreements, copies of those agreements must be included in the RFP response.

7. Drop Boxes and Shipping Supplies – 100 Points Possible

a. Offerors must agree to place package collection receptacles in convenient locations within Participating States and describe other centralized package collection procedures available. Collection receptacles must be of sufficient size to contain 8 ½" x 11" sheets of paper, without folding, up to the weight limit for various categories. The Offeror shall provide express pack boxes and express tubes to Participating States at no cost. The Offeror shall provide requested materials and supplies within 48 hours of request, except for pre-printed shipping forms. Pre-printed shipping forms are the Offeror's shipping forms pre-printed with an Authorized User's address and billing information. Note: Any pre-printed Terms and Conditions on any Offeror forms, which are inconsistent with the Terms and Conditions of the Master Agreement and any Participating Addendum are rejected and do not modify, change or replace the Terms and Conditions of this Master Agreement or subsequent Participating Addenda.

b. Offeror must agree to place receptacles in convenient locations within Participating States and describe other centralized collection procedures available. Containers must be of sufficient size to contain 8 ½" x 11" sheets of paper, without folding, up to the weight limit for various categories. The Carrier shall provide express pack boxes and express tubes to Participating States at no cost. Carrier shall provide requested materials and supplies within 48 hours of request, except for pre-printed shipping forms. Pre-printed shipping forms are Carrier's shipping forms pre-printed with users address and billing information. Note: Any pre-printed terms and conditions on any Carrier forms, which are inconsistent with the terms and conditions of the Master Agreement and any Participating Addendum are rejected and do not modify, change or replace the terms and conditions of this Master Agreement or subsequent Participating Addenda.

c. The Offeror shall, at no additional charge, provide Authorized Users with label printers, labels, etc. or the ability to print labels that are required to prepare

articles for shipment. The Offeror shall describe its program for providing such printers, including its lease terms and conditions or the ability to print labels.

d. Offeror shall provide online services ordering capability as well as online printing of shipment documentation and labels. Online ordering and printing services shall be available to Authorized Users via access through the Internet and be capable of being accessed utilizing standard Internet Web Browsers. Offeror shall describe its online ordering and shipment documentation printing services, including a description of the security and privacy protection features that will be applicable to online services. The system shall accommodate a reference field for internal tracking numbers for invoice payment. The reference field shall accommodate up to 20 characters. Explain the process for modification of the online system if the Authorized user needs a change to the online order system. Is the system customizable?

8. Marketing Plan – 100 Points Possible

a. Offerors shall provide a marketing plan explaining how an Offeror will market its relationship with NASPO ValuePoint, the Lead State, and Participating Entities in future marketing material and campaigns. The NASPO ValuePoint Master Agreement Terms and Conditions include program provisions governing participation in the cooperative, reporting and payment of administrative fees, and marketing/education relating to the NASPO ValuePoint cooperative procurement program. In this regard, the Offeror should address the following:

b. Briefly describe how the Offeror intends to promote the use of the Master Agreement.

c. Knowing that state procurement officials (CPO) must permit use of the Master Agreement in their state, how will you integrate the CPO's permission into your plan for promoting the agreement?

d. Public entities are sensitive to "scope" issues, whether performance is within the intended scope of the solicitation as awarded. In the context of the Offeror's method of promoting Master Agreements of this nature, how would the Offeror clarify any questions regarding the scope of the Master Agreement with respect to any potential order?

e. How will the Offeror's company manage due dates for administrative fee payments and usage reports?

f. Offeror to describe report customizations they can provide.

g. Through its Cooperative Development Coordinators and Education & Outreach team, NASPO ValuePoint assists Lead States by engaging vendors in strategies aimed at promoting master agreements. The Offeror should describe the opportunities and/or challenges you as an Offeror see in working with NASPO ValuePoint staff in this way.

9. Green Transportation Plan – 75 Points Possible

a. The Offeror shall outline its green transportation plan.

b. Offeror must describe what green transportation plans the Offeror has in place and any future plans.

c. Offeror shall describe in detail how it will meet the scope of work provided below:
   i. The scope of this RFP includes US domestic and international door-to-door express small package air services covering interstate, intrastate and international service. This RFP will cover both inbound and outbound shipments. Outbound shipments will move prepaid and inbound shipments will ship collect for each Participating State. Domestic expedited ground parcel shipments will also ship outbound prepaid and inbound collect by each participating state. Domestic shipment service includes the contiguous 48 states, Alaska, Hawaii, American Virgin Islands, and Puerto Rico, for both commercial and residential shipments.

   ii. Offerors desiring to offer intrastate ground or other related services for a specific state only must clearly designate each rate table and schedule of rates and charges accordingly. Those rates and service must apply to all points and places within the designated state and Offeror must document its ability to provide statewide pick-up and delivery service in its Proposal.

   iii. The scope of work for this RFP only includes small package delivery and does not include courier services, LTL freight or freight.

10. Point of Contact – 75 Points Possible

a. General Point of Contact: Carrier must provide the name of the person who will work with the NASPO ValuePoint Contract Administrator during the term of the Master Agreement. This person must be authorized to coordinate with other Offeror representatives in each Participating State to ensure an efficient implementation of the Master Price Agreement. These representatives will be able to quickly assign agency account numbers and insure the NASPO ValuePoint contract rates are attached accordingly. Offeror must describe the process required to obtain agency account numbers and Offeror personnel assigned must have full knowledge of the NASPO ValuePoint Master Agreement. Offeror shall provide to each Participating State the name, address and telephone number of such person and shall keep this information current at all times. Should contact with such person require long distance calls, Offeror will provide a toll free number to be used during normal business hours.

b. Problem Resolution Contact: Offeror shall be available to Authorized Users via local or toll free phone number for normal problem resolution including but not limited to problems of shipment pickup, delivery, claims handling or incorrect billing. Requests for on-site problem resolution shall be on an as needed basis per request by the Authorized User. Offeror will not charge any travel costs to the Authorized User if on-site resolution is requested. Offeror shall respond to the on-site problem resolution within 24 hours of Authorized User's request. Offeror to describe the escalation process.

c. Offerors shall have trained personnel that can research and maintain a quality assurance program through tracking and monitoring deliveries. Offerors must describe its ongoing quality control program along with how often staff is trained in protocols for quality control.

d. Offerors describe security measures in place such as having uniformed personnel, with carrier identification, vehicles that have the Carrier's name on the side and can follow security procedures required by Authorized Users. Describe how Authorized Users can confirm the identity of Carrier staff and escalation procedures.

e. Describe the training and pick up procedures for drivers, processing staff, and delivery staff. At a minimum, Offeror must have trained personnel that can research and maintain a quality assurance program through tracking and monitoring deliveries.

3.4 Evaluation Process

All proposals in response to this RFP will be evaluated in a manner consistent with the Utah Procurement Code, Administrative Rules, policies and the evaluation criteria in this RFP. Offerors bear sole responsibility for the items included or not included within the proposal submitted by the Offeror. Each area of the evaluation criteria must be addressed in detail in the proposal.

Stage 1: Initial Review
In the initial phase of the evaluation process, the conducting procurement unit will review all proposals timely received. Non-responsive proposals not conforming to RFP requirements or unable to meet the mandatory minimum requirements will be eliminated from further consideration.

Stage 2: Technical Proposal Evaluation
Responsive proposals will then be evaluated by an evaluation committee appointed by the conducting procurement unit against the proposal evaluation criteria noted in this RFP. Proposals will be evaluated against the evaluation criteria as follows:

Evaluation Criteria	Possible Points
1. Qualification of Carriers	270
2. Ability to Meet Scope of Work	270
3. Prior Experience	195
4. Dispute Resolution	195
5. Handling State Emergencies	195
6. Data Security	125
7. Drop Boxes and Shipping Supplies	100
8. Marketing Plan	100
9. Green Transportation Plan	75
10. Point of Contact	75
Total Technical Criteria	**1600**

Threshold to Move to Cost	*1040*

Offerors that achieve minimum score threshold of 1040 will proceed to the Final Stage: Cost Proposal Evaluation. Offerors with a score of less than the minimum required technical points will be deemed non-responsive and ineligible for further consideration. The evaluation score sheet has been attached to this RFP. The attached evaluation score sheet states the relative weight that will be given to each evaluation criteria.

The evaluation committee, for this RFP, will tally the final scores for criteria other than cost to arrive at a consensus score by the following method: an average of the individual scores.

Final Stage: Cost Proposal Evaluation
Offerors successful in the technical evaluation will advance to the Final Stage: Cost Proposal Evaluation. The Offeror with the lowest total cost per scenario will receive the maximum points of 80 for each scenario. The maximum points for each region is 400 points. Points assigned to each Offeror's cost proposal will be based on the lowest proposal price for each scenario that an Offeror submits a Cost Proposal for within that region.

The points assigned to each Offeror's cost proposal will be based on the lowest proposal price of each scenario. The Offeror with the lowest Proposed Price will receive 100% of the price points for that scenario. All other Offerors will receive a portion of the total cost points based on what percentage higher their Proposed Price is than the Lowest Proposed Price. An Offeror whose Proposed Price is more than double (200%) the Lowest Proposed Price will receive no points. The formula to compute the points is: Cost Points x (2- Proposed Price/Lowest Proposed Price).

3.5 Notice of Intent to Award

After a final selection(s) is made, the Lead State will issue an intent- to-award announcement on its electronic procurement system. Proposal files are public records and available for review at the offices of the Lead State by appointment.

3.6 Protest

Offerors are directed to Utah Code Part 16 and Utah Administrative Code Rule R16 available at https://le.utah.gov/xcode/Title63G/Chapter6A/63G-6a-P16.html?v=C63G-6a-P16_2016032820160328 and https://rules.utah.gov/publicat/code/r033/r033-016.htm for available protest processes.

3.7 Post Award Formalization of the Master Agreement

The Lead State reserves the right during contract negotiation of the Master Agreement to adjust terms and conditions that would not (in the Lead State's judgment) have a material effect on price, schedule, scope of work, or risk to the Lead State and Participating States, with materiality defined in terms of the effect on the evaluation and award. The Lead State reserves the right to accept contract or pricing changes that are

more favorable to the Lead State.

If no Master Agreement is reached with the apparent awardee(s), the Lead State may negotiate with other Offerors or elect to make no award under this RFP.

Section 4: Administrative and Technical Response Requirements

4.1 Insurance

To be eligible for award, the Offeror agrees to acquire insurance from an insurance carrier or carriers licensed to conduct business in each Participating Entity's state at the prescribed levels set forth in Section 21 of the NASPO ValuePoint Master Agreement Terms and Conditions. Describe your insurance or plans to obtain insurance satisfying the requirements in Section 21.

4.2. NASPO ValuePoint Requirements

To be eligible for award, the Offeror agrees to comply with Sections 6 ((Administrative fees), Section 7 (NASPO ValuePoint Summary and Detailed Usage Reports), and Section 8 (NASPO ValuePoint Cooperative Program Marketing, Training, and Performance Reviews) as specified in the NASPO ValuePoint Master Agreement Terms and Conditions.

Offeror shall identify the person responsible for providing the mandatory usage reports. This information must be kept current during the contract period. Contractor will be required to provide reporting contact within 15 days of Master Agreement execution.

Additional Agreement with NASPO: Upon request by NASPO ValuePoint, awarded Contractor shall enter into a direct contractual relationship with NASPO ValuePoint related to Reseller's obligations to NASPO ValuePoint under the terms of the Master Agreement, the terms of which shall be the same or similar (and not less favorable) than the terms set forth in the Master Agreement.

4.4 Participating State Terms and Conditions

For informational purposes only, some Participating State specific Terms and Conditions are provided in Attachments E – EE (Lead State and Additional Participating States' Terms and Conditions) to this solicitation and will be negotiated with other Participating States after award of the Master Agreement. Each State reserves the right to negotiate additional terms and conditions in its Participating Addendums. Offeror shall submit a statement that they understand they may be required to negotiate these additional terms and conditions when executing a Participating Addendum.



ATTACHMENT A

NASPO VALUEPOINT MASTER AGREEMENT TERMS AND CONDITIONS

I. Definitions

1.1 **Acceptance** means acceptance of goods and services as set forth in Section IX of this Master Agreement.

1.2 **Contractor** means a party to this Master Agreement, whether a person or entity, that delivers goods or performs services under the terms set forth in this Master Agreement.

1.3 **Embedded Software** means one or more software applications which permanently reside on a computing device.

1.4 **Intellectual Property** means any and all patents, copyrights, service marks, trademarks, trade secrets, trade names, patentable inventions, or other similar proprietary rights, in tangible or intangible form, and all rights, title, and interest therein.

1.5 **Lead State** means the State centrally administering any resulting Master Agreement(s) who is a party to this Master Agreement.

1.6 **Master Agreement** means the underlying agreement executed by and between the Lead State, acting in cooperation with NASPO ValuePoint, and the Contractor, as now or hereafter amended.

1.7 **NASPO ValuePoint** is a division of the National Association of State Procurement Officials ("NASPO"), a 501(c)(3) limited liability company. NASPO ValuePoint facilitates administration of the NASPO cooperative group contracting consortium of state chief procurement officials for the benefit of state departments, institutions, agencies, and political subdivisions and other eligible entities (i.e., colleges, school districts, counties, cities, some nonprofit organizations, etc.) for all states, the District of Columbia, and territories of the United States. NASPO ValuePoint is identified in the Master Agreement as the recipient of reports and may perform contract administration functions relating to collecting and receiving reports, as well as other contract administration functions as assigned by the Lead State.

1.8 **Order** or **Purchase Order** means any purchase order, sales order, contract or other document used by a Purchasing Entity to order the Products.

1.9 **Participating Addendum** means a bilateral agreement executed by a Contractor and a Participating Entity incorporating this Master Agreement and any additional Participating Entity-specific language or other requirements (*e.g.*, ordering procedures specific to the Participating Entity, entity-specific terms and conditions, etc.).

1.10 **Participating Entity** means a state (as well as the District of Columbia and US territories), city, county, district, other political subdivision of a State, or a nonprofit organization under the laws of some states properly authorized to enter into a Participating Addendum, that has executed a Participating Addendum.

1.11 **Participating State** means a state that has executed a Participating Addendum or has indicated an intent to execute a Participating Addendum.

1.12 **Product** or **Products and Services** means any equipment, software (including embedded software), documentation, service, or other deliverable supplied or created by the Contractor pursuant to this Master Agreement. The term Product includes goods and services.

1.13 **Purchasing Entity** means a state (as well as the District of Columbia and US territories), city, county, district, other political subdivision of a State, or a nonprofit organization under the laws of some states if authorized by a Participating Addendum, that issues a Purchase Order against the Master Agreement and becomes financially committed to the purchase.

II. Term of Master Agreement

2.1 **Initial Term.** The initial term of this Master Agreement is for five (5) years.

The Master Agreement may be extended for a reasonable period of time, not to exceed 120 days, if in the judgment of the Lead State a follow-on, competitive procurement will be unavoidably delayed (despite good faith efforts) beyond the planned date of execution of the follow-on master agreement. This subsection shall not be deemed to limit the authority of a Lead State under its state law otherwise to negotiate contract extensions.

2.2 **Amendment Limitations.** The terms of this Master Agreement will not be waived, altered, modified, supplemented, or amended in any manner whatsoever without prior written agreement of the Lead State and Contractor.

2.3 **Amendment Term.** The term of the Master Agreement may be amended past the initial term and stated renewal periods for a reasonable period if in the judgment of the Lead State a follow-on competitive procurement will be unavoidably delayed (despite good faith efforts) beyond the planned date of execution of the follow-on master agreement. This subsection will not be deemed to limit the authority of a Lead State under its state law to otherwise negotiate contract extensions.

III. Order of Precedence

3.1 Order. Any Order placed under this Master Agreement will consist of the following documents:

3.1.1 A Participating Entity's Participating Addendum ("PA");

3.1.2 NASPO ValuePoint Master Agreement, including all attachments thereto;

3.1.3 A Purchase Order or Scope of Work/Specifications issued against the Master Agreement;

3.1.4 The Solicitation or, if separately executed after award, the Lead State's bilateral agreement that integrates applicable provisions;

3.1.5 Contractor's response to the Solicitation, as revised (if permitted) and accepted by the Lead State.

3.2 Conflict. These documents will be read to be consistent and complementary. Any conflict among these documents will be resolved by giving priority to these documents in the order listed above. Contractor terms and conditions that apply to this Master Agreement are only those that are expressly accepted by the Lead State and must be in writing and attached to this Master Agreement as an Exhibit or Attachment.

3.3 Participating Addenda. Participating Addenda will not be construed to dimmish, modify, or otherwise derogate any provisions in this Master Agreement between the Lead State and Contractor. Participating Addenda will not include a term of agreement that exceeds the term of the Master Agreement.

IV. Participants and Scope

4.1 Requirement for a Participating Addendum. Contractor may not deliver Products under this Master Agreement until a Participating Addendum acceptable to the Participating Entity and Contractor is executed.

4.2 Applicability of Master Agreement. NASPO ValuePoint Master Agreement Terms and Conditions are applicable to any Order by a Participating Entity (and other Purchasing Entities covered by their Participating Addendum), except to the extent altered, modified, supplemented or amended by a Participating Addendum, subject to Section III. For the purposes of illustration and not limitation, this authority may apply to unique delivery and invoicing requirements, confidentiality requirements, defaults on Orders, governing law and venue relating to Orders by a Participating Entity, indemnification, and insurance requirements. Statutory or constitutional requirements relating to availability of funds may require specific language in some Participating Addenda in order to comply with applicable law. The expectation is that these alterations, modifications, supplements, or amendments will be addressed in the Participating Addendum or, with the consent of the Purchasing Entity and Contractor, may be included in the ordering

document (*e.g.*, purchase order or contract) used by the Purchasing Entity to place the Order.

4.3 Authorized Use. Use of specific NASPO ValuePoint Master Agreements by state agencies, political subdivisions and other Participating Entities is subject to applicable state law and the approval of the respective State Chief Procurement Official. Issues of interpretation and eligibility for participation are solely within the authority of the respective State Chief Procurement Official.

4.4 Obligated Entities. Obligations under this Master Agreement are limited to those Participating Entities who have signed a Participating Addendum and Purchasing Entities within the scope of those Participating Addenda. States or other entities permitted to participate may use an informal competitive process to determine which Master Agreements to participate in through execution of a Participating Addendum. Participating Entities incur no financial obligations on behalf of other Purchasing Entities.

4.5 Notice of Participating Addendum. Contractor shall email a fully executed PDF copy of each Participating Addendum to pa@naspovaluepoint.org to support documentation of participation and posting in appropriate databases.

4.6 Eligibility for a Participating Addendum. Eligible entities who are not states may under some circumstances sign their own Participating Addendum, subject to the consent of the Chief Procurement Official of the state where the entity is located. Coordinate requests for such participation through NASPO ValuePoint. Any permission to participate through execution of a Participating Addendum is not a determination that procurement authority exists; the entity must ensure that they have the requisite procurement authority to execute a Participating Addendum.

4.7 Prohibition on Resale. Subject to any specific conditions included in the solicitation or Contractor's proposal as accepted by the Lead State, or as explicitly permitted in a Participating Addendum, Purchasing Entities may not resell Products purchased under this Master Agreement. Absent any such condition or explicit permission, this limitation does not prohibit: payments by employees of a Purchasing Entity for Products; sales of Products to the general public as surplus property; and fees associated with inventory transactions with other governmental or nonprofit entities and consistent with a Purchasing Entity's laws and regulations. Any sale or transfer permitted by this subsection must be consistent with license rights granted for use of intellectual property.

4.8 Individual Customers. Except as may otherwise be agreed to by the Purchasing Entity and Contractor, each Purchasing Entity shall follow the terms and conditions of the Master Agreement and applicable Participating Addendum and will have the same rights and responsibilities for their purchases as the Lead State has in the Master Agreement and as the Participating Entity has in the Participating Addendum, including but

not limited to any indemnity or right to recover any costs as such right is defined in the Master Agreement and applicable Participating Addendum for their purchases. Each Purchasing Entity will be responsible for its own charges, fees, and liabilities. The Contractor will apply the charges and invoice each Purchasing Entity individually.

4.9 Release of Information. Throughout the duration of this Master Agreement, Contractor must secure from the Lead State prior approval for the release of information that pertains to the potential work or activities covered by the Master Agreement. This limitation does not preclude publication about the award of the Master Agreement or marketing activities consistent with any proposed and accepted marketing plan.

4.10 No Representations. The Contractor shall not make any representations of NASPO ValuePoint, the Lead State, any Participating Entity, or any Purchasing Entity's opinion or position as to the quality or effectiveness of the services that are the subject of this Master Agreement without prior written consent.

V. NASPO ValuePoint Provisions

5.1 Applicability. NASPO ValuePoint is not a party to the Master Agreement. The terms set forth in Section V are for the benefit of NASPO ValuePoint as a third-party beneficiary of this Master Agreement.

5.2 Administrative Fees

5.2.1 NASPO ValuePoint Fee. Contractor shall pay to NASPO ValuePoint, or its assignee, a NASPO ValuePoint Administrative Fee of one-quarter of one percent (0.25% or 0.0025) no later than sixty (60) days following the end of each calendar quarter. The NASPO ValuePoint Administrative Fee must be submitted quarterly and is based on all sales of products and services under the Master Agreement (less any charges for taxes or shipping). The NASPO ValuePoint Administrative Fee is not negotiable. This fee is to be included as part of the pricing submitted with a vendor's response to the Lead State's solicitation.

5.2.2 State Imposed Fees. Some states may require an additional fee be paid directly to the state on purchases made by Purchasing Entities within that state. For all such requests, the fee rate or amount, payment method and schedule for such reports and payments will be incorporated into the applicable Participating Addendum. Unless agreed to in writing by the state, Contractor may not adjust the Master Agreement pricing to include the state fee for purchases made by Purchasing Entities within the jurisdiction of the state. No such agreement will affect the NASPO ValuePoint Administrative Fee percentage or the prices paid by Purchasing Entities outside the jurisdiction of the state requesting the additional fee.

5.3 NASPO ValuePoint Summary and Detailed Usage Reports

5.3.1 Summary Sales Data. The Contractor shall submit quarterly sales reports directly to NASPO ValuePoint using the NASPO ValuePoint Quarterly Sales/Administrative Fee Reporting Tool found at http://calculator.naspovaluepoint.org. All sales made under this Master Agreement must be reported as cumulative totals by state. Contractor must submit a report for each quarter, including quarters during which a Contractor has no sales, in which case this will be indicated in the Reporting Tool. Reports must be submitted no later than thirty (30) days following the end of the calendar quarter (as specified in the reporting tool).

5.3.2 Detailed Sales Data. Contractor shall also report detailed sales data by: (1) state; (2) entity/customer type, *e.g.* local government, higher education, K12, non-profit; (3) Purchasing Entity name; (4) Purchasing Entity bill-to and ship-to locations; (4) Purchasing Entity and Contractor Purchase Order identifier/number(s); (5) Purchase Order Type (e.g. sales order, credit, return, upgrade, determined by industry practices); (6) Purchase Order date; (7) Ship Date; (8) and line item description, including product number if used. The report must be submitted in any form required by the solicitation. Reports are due on a quarterly basis and must be received by the Lead State and NASPO ValuePoint Cooperative Development Team no later than thirty (30) days after the end of the reporting period. Reports must be delivered to the Lead State and to the NASPO ValuePoint Cooperative Development Team electronically through a designated portal or other method as determined by the Lead State and NASPO ValuePoint. Detailed sales data reports must include sales information for all sales under Participating Addenda executed under this Master Agreement.

5.3.3 Reporting on Personal Use. Reportable sales for the summary sales data report and detailed sales data report includes sales to employees for personal use where authorized by the solicitation and the Participating Addendum. Report data for employees should be limited to ONLY the state and entity ((state and agency, city, county, school district, etc.) under whose authority the employee is purchasing Product for personal use and the amount of sales. No personal identification numbers (*e.g.*, names, addresses, social security numbers or any other numerical identifier) may be submitted with any report.

5.3.4 Executive Summary. Contractor shall provide the NASPO ValuePoint Cooperative Development Coordinator with an executive summary each quarter that includes, at a minimum, a list of states with an active Participating Addendum, states that Contractor is in negotiations with and any Participating Addendum roll out or implementation activities and issues. NASPO ValuePoint

Cooperative Development Coordinator and Contractor will determine the format and content of the executive summary. The executive summary is due thirty (30) days after the conclusion of each calendar quarter.

5.3.5 Use of Data. Timely submission of these reports is a material requirement of the Master Agreement. The recipient of the reports will have exclusive ownership of the media containing the reports. The Lead State and NASPO ValuePoint shall have a perpetual, irrevocable, non-exclusive, royalty free, transferable right to display, modify, copy, and otherwise use reports, data and information provided under this section.

5.4 NASPO ValuePoint Cooperative Program Marketing, Training, and Performance Review

5.4.1 Staff Education. Contractor shall work cooperatively with NASPO ValuePoint personnel. Contractor shall present plans to NASPO ValuePoint for the education of Contractor's contract administrator(s) and sales/marketing workforce regarding the Master Agreement contract, including the competitive nature of NASPO ValuePoint procurements, the master agreement and participating addendum process, and the manner in which eligible entities can participate in the Master Agreement.

5.4.2 Onboarding Plan. Upon request by NASPO ValuePoint, Contractor shall, as Participating Addendums are executed, provide plans to launch the program for the Participating Entity. Plans will include time frames to launch the agreement and confirmation that the Contractor's website has been updated to properly reflect the scope and terms of the Master Agreement as available to the Participating Entity and eligible Purchasing Entities.

5.4.3 Annual Contract Performance Review. Contractor shall participate in an annual contract performance review with the Lead State and NASPO ValuePoint, which may at the discretion of the Lead State be held in person and which may include a discussion of marketing action plans, target strategies, marketing materials, Contractor reporting, and timeliness of payment of administration fees.

5.4.4 Use of NASPO ValuePoint Logo. The NASPO ValuePoint logos may not be used by Contractor in sales and marketing until a separate logo use agreement is executed with NASPO ValuePoint.

5.4.5 Most Favored Customer. Contractor shall, within thirty (30) days of their effective date, to notify the Lead State and NASPO ValuePoint of any contractual most-favored-customer provisions in third-party contracts or agreements that may affect the promotion of this Master Agreements or whose terms provide for adjustments to

future rates or pricing based on rates, pricing in, or Orders from this Master Agreement. Upon request of the Lead State or NASPO ValuePoint, Contractor shall provide a copy of any such provisions.

5.5 Cancellation. In consultation with NASPO ValuePoint, the Lead State may, in its discretion, cancel the Master Agreement pursuant to section 28, or not exercise an option to renew, when utilization of Contractor's Master Agreement does not warrant further administration of the Master Agreement. The Lead State may also exercise its right to not renew the Master Agreement if vendor fails to record or report revenue for three consecutive quarters, upon 60-calendar day written notice to the Contractor. Cancellation based on nonuse or under-utilization will not occur sooner than [two years] after execution of the Master Agreement. This subsection does not limit the discretionary right of either the Lead State or Contractor to cancel the Master Agreement or terminate for default subject to the terms herein. This subsection also does not limit any right of the Lead State to cancel the Master Agreement under applicable laws.

VI. Pricing, Payment & Leasing

6.1 Pricing. The prices contained in this Master Agreement or offered under this Master Agreement represent the not-to-exceed price to any Purchasing Entity.

6.1.1 All prices and rates must be guaranteed for the initial term of the Master Agreement.

6.1.2 Following the initial term of the Master Agreement, any request for a price or rate adjustment must be for an equal guarantee period and must be made at least 60 days prior to the effective date.

6.1.3 Requests for a price or rate adjustment must include sufficient documentation supporting the request. Any adjustment or amendment to the Master Agreement will not be effective unless approved in writing by the Lead State.

6.1.4 No retroactive adjustments to prices or rates will be allowed.

6.2 Payment. Unless otherwise agreed upon in a Participating Addendum or Order, Payment after Acceptance will be made within thirty (30) days following the date the entire order is delivered or the date a correct invoice is received, whichever is later. After 45 days the Contractor may assess overdue account charges up to a maximum rate of one percent per month on the outstanding balance, unless a different late payment amount is specified in a Participating Addendum or Order, or otherwise prescribed by applicable law. Payments will be remitted in the manner specified in the Participating Addendum or Order. Payments may be made via a purchasing card with no additional charge.

6.3 Leasing or Alternative Financing Methods. The procurement and other applicable laws of some Purchasing Entities may permit the use of leasing or alternative financing methods for the acquisition of Products under this Master Agreement. Where the terms and conditions are not otherwise prescribed in an applicable Participating Addendum, the terms and conditions for leasing or alternative financing methods are subject to negotiation between the Contractor and Purchasing Entity.

VII. Ordering

7.1 Order Numbers. Master Agreement order and purchase order numbers must be clearly shown on all acknowledgments, packing slips, invoices, and on all correspondence.

7.2 Quotes. Purchasing Entities may define entity-specific or project-specific requirements and informally compete the requirement among companies having a Master Agreement on an "as needed" basis. This procedure may also be used when requirements are aggregated or other firm commitments may be made to achieve reductions in pricing. This procedure may be modified in Participating Addenda and adapted to the Purchasing Entity's rules and policies. The Purchasing Entity may in its sole discretion determine which Master Agreement Contractors should be solicited for a quote. The Purchasing Entity may select the quote that it considers most advantageous, cost, and other factors considered.

7.3 Applicable Rules. Each Purchasing Entity will identify and utilize its own appropriate purchasing procedure and documentation. Contractor is expected to become familiar with the Purchasing Entities' rules, policies, and procedures regarding the ordering of supplies and/or services contemplated by this Master Agreement.

7.4 Required Documentation. Contractor shall not begin work without a valid Purchase Order or other appropriate commitment document under the law of the Purchasing Entity.

7.5 Term of Purchase. Orders may be placed consistent with the terms of this Master Agreement and applicable Participating Addendum during the term of the Master Agreement and Participating Addendum.

7.5.1 Orders must be placed pursuant to this Master Agreement prior to the termination date thereof, but may have a delivery date or performance period up to 120 days past the then-current termination date of this Master Agreement.

7.5.2 Notwithstanding the previous, Orders must also comply with the terms of the applicable Participating Addendum, which may further restrict the period during which Orders may be placed or delivered.

7.5.3 Financial obligations of Purchasing Entities payable after the current applicable fiscal year are contingent upon agency funds for that purpose being appropriated, budgeted, and otherwise made available.

7.5.4 Notwithstanding the expiration, cancellation or termination of this Master Agreement, Contractor shall perform in accordance with the terms of any Orders then outstanding at the time of such expiration or termination. Contractor shall not honor any Orders placed after the expiration, cancellation, or termination of this Master Agreement, or in any manner inconsistent with this Master Agreement's terms.

7.5.5 Orders for any separate indefinite quantity, task order, or other form of indefinite delivery order arrangement priced against this Master Agreement may not be placed after the expiration or termination of this Master Agreement, notwithstanding the term of any such indefinite delivery order agreement.

7.6 Order Form Requirements. All Orders pursuant to this Master Agreement, at a minimum, must include:

7.6.1 The services or supplies being delivered;

7.6.2 A shipping address and other delivery requirements, if any;

7.6.3 A billing address;

7.6.4 Purchasing Entity contact information;

7.6.5 Pricing consistent with this Master Agreement and applicable Participating Addendum and as may be adjusted by agreement of the Purchasing Entity and Contractor;

7.6.6 A not-to-exceed total for the products or services being ordered; and

7.6.7 The Master Agreement number or the applicable Participating Addendum number, provided the Participating Addendum references the Master Agreement number.

7.7 Communication. All communications concerning administration of Orders placed must be furnished solely to the authorized purchasing agent within the Purchasing Entity's purchasing office, or to such other individual identified in writing in the Order.

7.8 Contract Provisions for Orders Utilizing Federal Funds. Pursuant to Appendix II to 2 Code of Federal Regulations (CFR) Part 200, Contract Provisions for Non-Federal Entity Contracts Under Federal Awards, Orders funded with federal funds may have additional contractual requirements or certifications that must be satisfied at the time the Order is placed or upon delivery. These federal requirements may be proposed by Participating Entities in Participating Addenda and Purchasing Entities for incorporation in Orders placed under this Master Agreement.

VIII. Shipping and Delivery

8.1 Shipping Terms. All deliveries will be F.O.B. destination, freight pre-paid, with all transportation and handling charges paid by the Contractor.

8.1.1 Notwithstanding the above, responsibility and liability for loss or damage will remain the Contractor's until final inspection and acceptance when responsibility will pass to the Purchasing Entity except as to latent defects, fraud, and Contractor's warranty obligations.

8.2 Minimum Shipping. The minimum shipment amount, if any, must be contained in the Master Agreement. Any order for less than the specified amount is to be shipped with the freight prepaid and added as a separate item on the invoice. Any portion of an Order to be shipped without transportation charges that is back ordered will be shipped without charge.

8.3 Inside Deliveries. To the extent applicable, all deliveries will be "Inside Deliveries" as designated by a representative of the Purchasing Entity placing the Order. Inside Delivery refers to a delivery to a location other than a loading dock, front lobby, or reception area. Specific delivery instructions will be noted on the order form or Purchase Order. Costs to repair any damage to the building interior (*e.g.*, scratched walls, damage to the freight elevator, etc.) caused by Contractor or Contractor's carrier will be the responsibility of the Contractor. Immediately upon becoming aware of such damage, Contractor shall notify the Purchasing Entity placing the Order.

8.4 Packaging. All products must be delivered in the manufacturer's standard package. Costs must include all packing and/or crating charges. Cases must be of durable construction, in good condition, properly labeled and suitable in every respect for storage and handling of contents. Each shipping carton must be marked with the commodity, brand, quantity, item code number and the Purchasing Entity's Purchase Order number.

IX. Inspection and Acceptance

9.1 Laws and Regulations. Any and all Products offered and furnished must comply fully with all applicable Federal, State, and local laws and regulations.

9.2 Applicability. Unless otherwise specified in the Master Agreement, Participating Addendum, or ordering document, the terms of this Section IX will apply. This section is not intended to limit rights and remedies under the applicable commercial code.

9.3 Inspection. All Products are subject to inspection at reasonable times and places before Acceptance. Contractor shall provide right of access to the Lead State, or to any other authorized agent or official of the Lead State or other Participating or Purchasing Entity, at reasonable times, to monitor

and evaluate performance, compliance, and/or quality assurance requirements under this Master Agreement.

9.3.1 Products that do not meet specifications may be rejected. Failure to reject upon receipt, however, does not relieve the contractor of liability for material (nonconformity that substantial impairs value) latent or hidden defects subsequently revealed when goods are put to use.

9.3.2 Acceptance of such goods may be revoked in accordance with the provisions of the applicable commercial code, and the Contractor is liable for any resulting expense incurred by the Purchasing Entity related to the preparation and shipping of Product rejected and returned, or for which Acceptance is revoked.

9.4 **Failure to Conform.** If any services do not conform to contract requirements, the Purchasing Entity may require the Contractor to perform the services again in conformity with contract requirements, at no increase in Order amount. When defects cannot be corrected by re-performance, the Purchasing Entity may require the Contractor to take necessary action to ensure that future performance conforms to contract requirements and reduce the contract price to reflect the reduced value of services performed.

9.5 **Acceptance Testing.** Purchasing Entity may establish a process, in keeping with industry standards, to ascertaining whether the Product meets the standard of performance or specifications prior to Acceptance by the Purchasing Entity.

9.5.1 The Acceptance Testing period will be thirty (30) calendar days, unless otherwise specified, starting from the day after the Product is delivered or, if installed by Contractor, the day after the Product is installed and Contractor certifies that the Product is ready for Acceptance Testing.

9.5.2 If the Product does not meet the standard of performance or specifications during the initial period of Acceptance Testing, Purchasing Entity may, at its discretion, continue Acceptance Testing on a day-to-day basis until the standard of performance is met.

9.5.3 Upon rejection, the Contractor will have fifteen (15) calendar days to cure. If after the cure period, the Product still has not met the standard of performance or specifications, the Purchasing Entity may, at its option: (a) declare Contractor to be in breach and terminate the Order; (b) demand replacement Product from Contractor at no additional cost to Purchasing Entity; or, (c) continue the cure period for an additional time period agreed upon by the Purchasing Entity and the Contractor.

9.5.4 Contractor shall pay all costs related to the preparation and shipping of Product returned pursuant to the section.

9.5.5 No Product will be deemed Accepted and no charges will be paid until the standard of performance or specification is met.

X. Warranty

10.1 Applicability. Unless otherwise specified in the Master Agreement, Participating Addendum, or ordering document, the terms of this Section X will apply.

10.2 Warranty. The Contractor warrants for a period of one year from the date of Acceptance that: (a) the Product performs according to all specific claims that the Contractor made in its response to the solicitation, (b) the Product is suitable for the ordinary purposes for which such Product is used, (c) the Product is suitable for any special purposes identified in the solicitation or for which the Purchasing Entity has relied on the Contractor's skill or judgment, (d) the Product is designed and manufactured in a commercially reasonable manner, and (e) the Product is free of defects.

10.3 Breach of Warranty. Upon breach of the warranty set forth above, the Contractor will repair or replace (at no charge to the Purchasing Entity) the Product whose nonconformance is discovered and made known to the Contractor. If the repaired and/or replaced Product proves to be inadequate, or fails of its essential purpose, the Contractor will refund the full amount of any payments that have been made.

10.4 Rights Reserved. The rights and remedies of the parties under this warranty are in addition to any other rights and remedies of the parties provided by law or equity, including, without limitation, actual damages, and, as applicable and awarded under the law, to a prevailing party, reasonable attorneys' fees and costs.

10.5 Warranty Period Start Date. The warranty period will begin upon Acceptance, as set forth in Section IX.

XI. Product Title

11.1 Conveyance of Title. Upon Acceptance by the Purchasing Entity, Contractor shall convey to Purchasing Entity title to the Product free and clear of all liens, encumbrances, or other security interests.

11.2 Embedded Software. Transfer of title to the Product must include an irrevocable and perpetual license to use any Embedded Software in the Product. If Purchasing Entity subsequently transfers title of the Product to another entity, Purchasing Entity shall have the right to transfer the license to use the Embedded Software with the transfer of Product title. A subsequent transfer of this software license will be at no additional cost or charge to either Purchasing Entity or Purchasing Entity's transferee.

11.3 License of Pre-Existing Intellectual Property. Contractor grants to the Purchasing Entity a nonexclusive, perpetual, royalty-free, irrevocable, license to use, publish, translate, reproduce, transfer with any sale of tangible media or Product, perform, display, and dispose of the Intellectual Property, and its derivatives, used or delivered under this Master Agreement, but not created under it ("Pre-existing Intellectual Property"). The Contractor shall be responsible for ensuring that this license is consistent with any third-party rights in the Pre-existing Intellectual Property.

XII. Indemnification

12.1 General Indemnification. The Contractor shall defend, indemnify and hold harmless NASPO, NASPO ValuePoint, the Lead State, Participating Entities, and Purchasing Entities, along with their officers and employees, from and against third-party claims, damages or causes of action including reasonable attorneys' fees and related costs for any death, injury, or damage to tangible property arising from any act, error, or omission of the Contractor, its employees or subcontractors or volunteers, at any tier, relating to performance under this Master Agreement.

12.2 Intellectual Property Indemnification. The Contractor shall defend, indemnify and hold harmless NASPO, NASPO ValuePoint, the Lead State, Participating Entities, Purchasing Entities, along with their officers and employees ("Indemnified Party"), from and against claims, damages or causes of action including reasonable attorneys' fees and related costs arising out of the claim that the Product or its use infringes Intellectual Property rights of another person or entity ("Intellectual Property Claim").

12.2.1 The Contractor's obligations under this section will not extend to any combination of the Product with any other product, system or method, unless the Product, system or method is:

12.2.1.1 provided by the Contractor or the Contractor's subsidiaries or affiliates;

12.2.1.2 specified by the Contractor to work with the Product;

12.2.1.3 reasonably required to use the Product in its intended manner, and the infringement could not have been avoided by substituting another reasonably available product, system or method capable of performing the same function; or

12.2.1.4 reasonably expected to be used in combination with the Product.

12.2.2 The Indemnified Party shall notify the Contractor within a reasonable time after receiving notice of an Intellectual Property Claim. Even if the Indemnified Party fails to provide reasonable notice, the Contractor shall not be relieved from its obligations unless the Contractor can demonstrate that it was prejudiced in

defending the Intellectual Property Claim resulting in increased expenses or loss to the Contractor. If the Contractor promptly and reasonably investigates and defends any Intellectual Property Claim, it shall have control over the defense and settlement of the Intellectual Property Claim. However, the Indemnified Party must consent in writing for any money damages or obligations for which it may be responsible.

12.2.3 The Indemnified Party shall furnish, at the Contractor's reasonable request and expense, information and assistance necessary for such defense. If the Contractor fails to vigorously pursue the defense or settlement of the Intellectual Property Claim, the Indemnified Party may assume the defense or settlement of the Intellectual Property Claim and the Contractor shall be liable for all costs and expenses, including reasonable attorneys' fees and related costs, incurred by the Indemnified Party in the pursuit of the Intellectual Property Claim.

12.2.4 Unless otherwise set forth herein, Section 12.2 is not subject to any limitations of liability in this Master Agreement or in any other document executed in conjunction with this Master Agreement.

XIII. Insurance

13.1 Term. Contractor shall, during the term of this Master Agreement, maintain in full force and effect, the insurance described in this section. A Participating Entity may negotiate alternative Insurance requirements in their Participating Addendum.

13.2 Class. Contractor shall acquire such insurance from an insurance carrier or carriers licensed to conduct business in each Participating Entity's state and having a rating of A-, Class VII or better, in the most recently published edition of A.M. Best's Insurance Reports. Failure to buy and maintain the required insurance may result in this Master Agreement's termination or, at a Participating Entity's option, result in termination of its Participating Addendum.

13.3 Coverage. Coverage must be written on an occurrence basis. The minimum acceptable limits will be as indicated below:

13.3.1 Contractor shall maintain Commercial General Liability insurance covering premises operations, independent contractors, products and completed operations, blanket contractual liability, personal injury (including death), advertising liability, and property damage, with a limit of not less than $1 million per occurrence and $2 million general aggregate;

13.3.2 Contractor must comply with any applicable State Workers Compensation or Employers Liability Insurance requirements.

13.4 Notice of Cancellation. Contractor shall pay premiums on all insurance policies. Contractor shall provide notice to a Participating Entity who is a state within five (5) business days after Contractor is first aware of expiration, cancellation or nonrenewal of such policy or is first aware that cancellation is threatened or expiration, nonrenewal or expiration otherwise may occur.

13.5 Notice of Endorsement. Prior to commencement of performance, Contractor shall provide to the Lead State a written endorsement to the Contractor's general liability insurance policy or other documentary evidence acceptable to the Lead State that (1) provides that written notice of cancellation will be delivered in accordance with the policy provisions, and (2) provides that the Contractor's liability insurance policy will be primary, with any liability insurance of any Participating State as secondary and noncontributory.

13.6 Participating Entities. Contractor shall provide to Participating States and Participating Entities the same insurance obligations and documentation as those specified in Section XIII, except the endorsement is provided to the applicable Participating State or Participating Entity.

13.7 Furnishing of Certificates. Contractor shall furnish to the Lead State copies of certificates of all required insurance in a form sufficient to show required coverage within thirty (30) calendar days of the execution of this Master Agreement and prior to performing any work. Copies of renewal certificates of all required insurance will be furnished within thirty (30) days after any renewal date to the applicable state Participating Entity. Failure to provide evidence of coverage may, at the sole option of the Lead State, or any Participating Entity, result in this Master Agreement's termination or the termination of any Participating Addendum.

13.8 Disclaimer. Insurance coverage and limits will not limit Contractor's liability and obligations under this Master Agreement, any Participating Addendum, or any Purchase Order.

XIV. General Provisions

14.1 Records Administration and Audit

14.1.1 The Contractor shall maintain books, records, documents, and other evidence pertaining to this Master Agreement and Orders placed by Purchasing Entities under it to the extent and in such detail as will adequately reflect performance and administration of payments and fees. Contractor shall permit the Lead State, a Participating Entity, a Purchasing Entity, the federal government (including its grant awarding entities and the U.S. Comptroller General), and any other duly authorized agent of a governmental agency, to audit, inspect, examine, copy and/or transcribe Contractor's books, documents, papers and records directly pertinent to this Master Agreement or orders placed by a

Purchasing Entity under it for the purpose of making audits, examinations, excerpts, and transcriptions. This right will survive for a period of six (6) years following termination of this Agreement or final payment for any order placed by a Purchasing Entity against this Master Agreement, whichever is later, or such longer period as is required by the Purchasing Entity's state statutes, to assure compliance with the terms hereof or to evaluate performance hereunder.

14.1.2 Without limiting any other remedy available to any governmental entity, the Contractor shall reimburse the applicable Lead State, Participating Entity, or Purchasing Entity for any overpayments inconsistent with the terms of the Master Agreement or Orders or underpayment of fees found as a result of the examination of the Contractor's records.

14.1.3 The rights and obligations herein exist in addition to any quality assurance obligation in the Master Agreement that requires the Contractor to self-audit contract obligations and that permits the Lead State to review compliance with those obligations.

14.2 Confidentiality, Non-Disclosure, and Injunctive Relief

14.2.1 **Confidentiality.** Contractor acknowledges that it and its employees or agents may, in the course of providing a Product under this Master Agreement, be exposed to or acquire information that is confidential to Purchasing Entity or Purchasing Entity's clients.

14.2.1.1 Any and all information of any form that is marked as confidential or would by its nature be deemed confidential obtained by Contractor or its employees or agents in the performance of this Master Agreement, including but not necessarily limited to (1) any Purchasing Entity's records, (2) personnel records, and (3) information concerning individuals, is confidential information of Purchasing Entity ("Confidential Information").

14.2.1.2 Any reports or other documents or items (including software) that result from the use of the Confidential Information by Contractor shall be treated in the same manner as the Confidential Information.

14.2.1.3 Confidential Information does not include information that (1) is or becomes (other than by disclosure by Contractor) publicly known; (2) is furnished by Purchasing Entity to others without restrictions similar to those imposed by this Master Agreement; (3) is rightfully in Contractor's possession without the

obligation of nondisclosure prior to the time of its disclosure under this Master Agreement; (4) is obtained from a source other than Purchasing Entity without the obligation of confidentiality, (5) is disclosed with the written consent of Purchasing Entity; or (6) is independently developed by employees, agents or subcontractors of Contractor who can be shown to have had no access to the Confidential Information.

14.2.2 Non-Disclosure. Contractor shall hold Confidential Information in confidence, using at least the industry standard of confidentiality, and shall not copy, reproduce, sell, assign, license, market, transfer or otherwise dispose of, give, or disclose Confidential Information to third parties or use Confidential Information for any purposes whatsoever other than what is necessary to the performance of Orders placed under this Master Agreement.

14.2.2.1 Contractor shall advise each of its employees and agents of their obligations to keep Confidential Information confidential. Contractor shall use commercially reasonable efforts to assist Purchasing Entity in identifying and preventing any unauthorized use or disclosure of any Confidential Information.

14.2.2.2 Without limiting the generality of the foregoing, Contractor shall advise Purchasing Entity, applicable Participating Entity, and the Lead State immediately if Contractor learns or has reason to believe that any person who has had access to Confidential Information has violated or intends to violate the terms of this Master Agreement, and Contractor shall at its expense cooperate with Purchasing Entity in seeking injunctive or other equitable relief in the name of Purchasing Entity or Contractor against any such person.

14.2.2.3 Except as directed by Purchasing Entity, Contractor will not at any time during or after the term of this Master Agreement disclose, directly or indirectly, any Confidential Information to any person, except in accordance with this Master Agreement, and that upon termination of this Master Agreement or at Purchasing Entity’s request, Contractor shall turn over to Purchasing Entity all documents, papers, and other matter in Contractor's possession that embody Confidential Information.

14.2.2.4 Notwithstanding the foregoing, Contractor may keep one copy of such Confidential Information necessary for quality assurance, audits, and evidence of the performance of this Master Agreement.

14.2.3 **Injunctive Relief.** Contractor acknowledges that Contractor's breach of Section 14.2 would cause irreparable injury to the Purchasing Entity that cannot be inadequately compensated in monetary damages. Accordingly, Purchasing Entity may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies that may be available. Contractor acknowledges and agrees that the covenants contained herein are necessary for the protection of the legitimate business interests of Purchasing Entity and are reasonable in scope and content.

14.2.4 **Purchasing Entity Law.** These provisions will be applicable only to extent they are not in conflict with the applicable public disclosure laws of any Purchasing Entity.

14.2.5 **NASPO ValuePoint.** The rights granted to Purchasing Entities and Contractor's obligations under this section will also extend to NASPO ValuePoint's Confidential Information, including but not limited to Participating Addenda, Orders or transaction data relating to Orders under this Master Agreement that identify the entity/customer, Order dates, line-item descriptions and volumes, and prices/rates. This provision does not apply to disclosure to the Lead State, a Participating State, or any governmental entity exercising an audit, inspection, or examination pursuant to this Master Agreement. To the extent permitted by law, Contractor shall notify the Lead State of the identify of any entity seeking access to the Confidential Information described in this subsection.

14.2.6 **Public Information.** This Master Agreement and all related documents are subject to disclosure pursuant to the Lead State's public information laws.

14.3 Assignment/Subcontracts

14.3.1 Contractor shall not assign, sell, transfer, subcontract or sublet rights, or delegate responsibilities under this Master Agreement, in whole or in part, without the prior written approval of the Lead State.

14.3.2 The Lead State reserves the right to assign any rights or duties, including written assignment of contract administration duties, to NASPO ValuePoint and other third parties.

14.4 Changes in Contractor Representation. The Contractor must, within ten (10) calendar days, notify the Lead State in writing of any changes in the

Contractor's key administrative personnel managing the Master Agreement. The Lead State reserves the right to approve or reject changes in key personnel, as identified in the Contractor's proposal. The Contractor shall propose replacement key personnel having substantially equal or better education, training, and experience as was possessed by the key person proposed and evaluated in the Contractor's proposal.

14.5 Independent Contractor. Contractor is an independent contractor. Contractor has no authorization, express or implied, to bind the Lead State, Participating States, other Participating Entities, or Purchasing Entities to any agreements, settlements, liability or understanding whatsoever, and shall not to hold itself out as agent except as expressly set forth herein or as expressly set forth in an applicable Participating Addendum or Order.

14.6 Cancellation. Unless otherwise set forth herein, this Master Agreement may be canceled by either party upon sixty (60) days' written notice prior to the effective date of the cancellation. Further, any Participating Entity may cancel its participation upon thirty (30) days' written notice, unless otherwise limited or stated in the Participating Addendum. Cancellation may be in whole or in part. Any cancellation under this provision will not affect the rights and obligations attending Orders outstanding at the time of cancellation, including any right of a Purchasing Entity to indemnification by the Contractor, rights of payment for Products delivered and accepted, rights attending any warranty or default in performance in association with any Order, and requirements for records administration and audit. Cancellation of the Master Agreement due to Contractor default may be immediate.

14.7 Force Majeure. Neither party to this Master Agreement shall be held responsible for delay or default caused by fire, riot, unusually severe weather, other acts of God, or acts of war which are beyond that party's reasonable control. The Lead State may terminate this Master Agreement upon determining such delay or default will reasonably prevent successful performance of the Master Agreement.

14.8 Defaults and Remedies

14.8.1 The occurrence of any of the following events will be an event of default under this Master Agreement:

14.8.1.1 Nonperformance of contractual requirements;

14.8.1.2 A material breach of any term or condition of this Master Agreement;

14.8.1.3 Any certification, representation or warranty by Contractor in response to the solicitation or in this Master Agreement that proves to be untrue or materially misleading;

14.8.1.4 Institution of proceedings under any bankruptcy, insolvency, reorganization or similar law, by or against Contractor, or the appointment of a receiver or similar officer for Contractor or any of its property, which is not vacated or fully stayed within thirty (30) calendar days after the institution or occurrence thereof; or

14.8.1.5 Any default specified in another section of this Master Agreement.

14.8.2 Upon the occurrence of an event of default, the Lead State shall issue a written notice of default, identifying the nature of the default, and providing a period of fifteen (15) calendar days in which Contractor shall have an opportunity to cure the default. The Lead State shall not be required to provide advance written notice or a cure period and may immediately terminate this Master Agreement in whole or in part if the Lead State, in its sole discretion, determines that it is reasonably necessary to preserve public safety or prevent immediate public crisis. Time allowed for cure will not diminish or eliminate Contractor's liability for damages, including liquidated damages to the extent provided for under this Master Agreement.

14.8.3 If Contractor is afforded an opportunity to cure and fails to cure the default within the period specified in the written notice of default, Contractor shall be in breach of its obligations under this Master Agreement and the Lead State shall have the right to exercise any or all of the following remedies:

14.8.3.1 Any remedy provided by law;

14.8.3.2 Termination of this Master Agreement and any related Contracts or portions thereof;

14.8.3.3 Assessment of liquidated damages as provided in this Master Agreement;

14.8.3.4 Suspension of Contractor from being able to respond to future bid solicitations;

14.8.3.5 Suspension of Contractor's performance; and

14.8.3.6 Withholding of payment until the default is remedied.

14.8.4 Unless otherwise specified in the Participating Addendum, in the event of a default under a Participating Addendum, a Participating Entity shall provide a written notice of default as described in this section and shall have all of the rights and remedies under this paragraph regarding its participation in the Master Agreement, in addition to those set forth in its Participating Addendum. Unless otherwise specified in an Order, a Purchasing Entity shall provide written notice of default

as described in this section and have all of the rights and remedies under this paragraph and any applicable Participating Addendum with respect to an Order placed by the Purchasing Entity. Nothing in these Master Agreement Terms and Conditions will be construed to limit the rights and remedies available to a Purchasing Entity under the applicable commercial code.

14.9 Waiver of Breach. Failure of the Lead State, Participating Entity, or Purchasing Entity to declare a default or enforce any rights and remedies will not operate as a waiver under this Master Agreement, any Participating Addendum, or any Purchase Order. Any waiver by the Lead State, Participating Entity, or Purchasing Entity must be in writing. Waiver by the Lead State or Participating Entity of any default, right or remedy under this Master Agreement or Participating Addendum, or by Purchasing Entity with respect to any Purchase Order, or breach of any terms or requirements of this Master Agreement, a Participating Addendum, or Purchase Order will not be construed or operate as a waiver of any subsequent default or breach of such term or requirement, or of any other term or requirement under this Master Agreement, any Participating Addendum, or any Purchase Order.

14.10 Debarment. The Contractor certifies that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in public procurement or contracting by any governmental department or agency. This certification represents a recurring certification made at the time any Order is placed under this Master Agreement. If the Contractor cannot certify this statement, attach a written explanation for review by the Lead State.

14.11 No Waiver of Sovereign Immunity

14.11.1 In no event will this Master Agreement, any Participating Addendum or any contract or any Purchase Order issued thereunder, or any act of the Lead State, a Participating Entity, or a Purchasing Entity be a waiver of any form of defense or immunity, whether sovereign immunity, governmental immunity, immunity based on the Eleventh Amendment to the Constitution of the United States or otherwise, from any claim or from the jurisdiction of any court.

14.11.2 This section applies to a claim brought against the Participating Entities who are states only to the extent Congress has appropriately abrogated the state's sovereign immunity and is not consent by the state to be sued in federal court. This section is also not a waiver by the state of any form of immunity, including but not limited to sovereign immunity and immunity based on the Eleventh Amendment to the Constitution of the United States.

14.12 Governing Law and Venue

14.12.1 The procurement, evaluation, and award of the Master Agreement will be governed by and construed in accordance with the laws of the Lead State sponsoring and administering the procurement. The construction and effect of the Master Agreement after award will be governed by the law of the state serving as Lead State. The construction and effect of any Participating Addendum or Order against the Master Agreement will be governed by and construed in accordance with the laws of the Participating Entity's or Purchasing Entity's state.

14.12.2 Unless otherwise specified in the RFP, the venue for any protest, claim, dispute or action relating to the procurement, evaluation, and award is in the state serving as Lead State. Venue for any claim, dispute or action concerning the terms of the Master Agreement will be in the state serving as Lead State. Venue for any claim, dispute, or action concerning any Order placed against the Master Agreement or the effect of a Participating Addendum will be in the Purchasing Entity's state.

14.12.3 If a claim is brought in a federal forum, then it must be brought and adjudicated solely and exclusively within the United States District Court for (in decreasing order of priority): the Lead State for claims relating to the procurement, evaluation, award, or contract performance or administration if the Lead State is a party; a Participating State if a named party; the state where the Participating Entity or Purchasing Entity is located if either is a named party.

14.13 Assignment of Antitrust Rights. Contractor irrevocably assigns to a Participating Entity who is a state any claim for relief or cause of action which the Contractor now has or which may accrue to the Contractor in the future by reason of any violation of state or federal antitrust laws (15 U.S.C. § 1-15 or a Participating Entity's state antitrust provisions), as now in effect and as may be amended from time to time, in connection with any goods or services provided in that state for the purpose of carrying out the Contractor's obligations under this Master Agreement or Participating Addendum, including, at the Participating Entity's option, the right to control any such litigation on such claim for relief or cause of action.

Attachment B: Scope of Work
CH21-36: NASPO Small Package Delivery Services

1. **Exclusion of Listed Charges:**
   Offeror certifies the following regarding the exclusion of listed charges:

   a. The Offeror shall not propose or apply pick-up charges or weekly service in addition to the contracted rates due to aggregate NASPO ValuePoint volume anticipated.
   b. The Offeror shall not require a minimum number of packages per trip, per day, per week or per month.

2. **Carrier Pick-Up:**
   Offeror will pick-up packages directly from all requesting agencies and political subdivisions upon request. Offeror must bill each Authorized User for shipments the Authorized User tenders to the Carrier. Packages must be scanned when picked up at the location.

3. **Money Back Guarantee**
   a. Offeror must provide a 100% Money Back Guarantee. The Carrier shall fully refund or credit the Authorized User account for the packages that are not delivered or picked up in accordance with the guaranteed delivery service. Authorized User shall decide between a refund or a credit to their account. Packages that are delivered over 60 seconds after the guaranteed delivery time are considered late. The Authorized User shall request the refund or credit within 30 days of the scheduled delivery time. Carriers are encouraged to offer automatic refunds. If the late package meets one or more of the Carrier's exception criteria, as stated in the Service Guide, the Carrier is not obligated to issue a refund to the Authorized User.
   b. Carrier must provide clearly marked money back guaranteed zone based price sheets (schedules of rates and charges) for each service showing rates and charges by weight and zone for all contiguous 48 state domestic shipping. Separate rates in pages may be provided and clearly marked for Hawaii and Alaska and Puerto Rico services. Carriers offering pricing for intrastate ground services only must provide separate clearly marked zone based pricing for the designated state. Rates will be in dollars and cents per pound.
   c. Non-Money Back Guarantee: Offerors must propose a money back guarantee. If an Offeror opts to additionally propose a non-money back guarantee option, the offeror must clearly delineate between the money back guarantee cost and the non-money back guarantee cost. (This portion of the Scope may be updated depending on the vendor's submission and their Money Back guarantee the offeror provides.)

4. **Carrier Capabilities:**
   Offerors providing interstate services must serve every zip code in the United States or if providing interstate services in certain states only, offer services in every zip code in the states in which services are provided. Offerors providing intrastate services shall serve every zip code within the boundaries of the Participating State requesting intra-state services as identified in this RFP.

5. **Software:**
   Offerors shall provide a description of how the software is accessed in the solicitation response. Including, if an online application is available instead of or along with the software needed to run the shipping system. All software whether online or separate software must have the Master Agreement Rates pre-loaded and the Offeror maintains the software and website free of charge to the Participating Users and Master Agreement.

6. **Shipment of Materials:**

a. Describe the process for picking up dangerous, Hazardous or Otherwise Restricted Materials: Carrier shall be capable of shipping a variety of hazardous, dangers or other restricted types of materials. Offeror shall provide its policy for dangerous, hazardous, and restricted materials.
b. Evidentiary Materials: Describe the process and tracking for evidentiary materials. Also, describe an instance and detail the approach taken when the Carrier's process needed to be modified for a participating state's laws, policies, or procedures. Alternatively, describe how Carrier would approach modifying their process for an Authorized User based on the user's laws, policies, or procedures. Note: Offeror must be able to provide services for shipments of evidentiary materials in compliance with any participating state's laws, policies or procedures.

7. Deliver as Addressed:

When requested, Offerors must return undeliverable packages to senders, rather than performing an address correction and forwarding the package to an address. Offerors shall work with Authorized User's to adequately identify these items as "deliver as addressed" or something similar in language mutually agreed upon between the State and the Offeror rather than forwarding an undeliverable package. Authorized Users shall notify Offerors of such packages.

Attachment C: Cost Proposal
CH21-36: Small Package Delivery Services

Instructions:

1. Any alteration to Attachment C: Cost Proposal may result in proposal being deemed non-responsive.
2. Offeror submitting costs to Nationwide Coverage MUST fill out all of the Regional Cost tabs to be awarded for Nationwide Coverage.
3. Offeror who is not submitting cost for Nationwide Coverage may fill out a Cost Proposal for each region they are applying for an award for. If a tab does not have any costs submitted the Offeror will not be awarded for that region or National coverage.
4. If Offeror is awarded a regional contract they may sign a PA with states within that region. If Offeror does not get awarded a region they will not be able to sign a PA with those States through the term of the contract.
5. Offeror does not have to provide services to every state in a Region. The US is broken up regionally to evaluate costs for regional vendors and allow expansion of PA's to awarded offerors within a region.

Regional Map:



Region 1 - West
States included: Colorado, Wyoming, Montana, Idaho, Washington, Oregon, Utah, Nevada, California, Alaska, Hawaii

Region 2 - Midwest
States included: Ohio, Indiana, Michigan, Illinois, Missouri, Wisconsin, Minnesota, Iowa, Kansas, Nebraska, South Dakota, North Dakota

Region 3 - Southwest
States included: Texas, Oklahoma, New Mexico, Arizona

Region 4 - Southeast
States included: West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Alabama, Mississippi, Arkansas, Louisiana, Florida

Region 5 -Northeast
States included: Maine, Massachusetts, Rhode Island, Connecticut, New Hampshire, Vermont, New York, Pennsylvania, New Jersey, Delaware, Maryland

Region 1 - West

States included: Colorado, Wyoming, Montana, Idaho, Washington, Oregon, Utah, Nevada, California, Alaska, Hawaii

Regional Instructions:
1. If Offeror cannot provide a cost for the scenario, put $0.00 or leave Scenario blank.
2. Any Scenario with $0.00 will receive no Cost Points for that line item.
3. The points assigned to each Offeror's cost proposal will be based on the lowest proposal price of each scenario. The Offeror with the lowest Proposed Price will receive 100% of the price points for that scenario. All other Offerors will receive a portion of the total cost points based on what percentage higher their Proposed Price is than the Lowest Proposed Price. An Offeror whose Proposed Price is more than double (200%) the Lowest Proposed Price will receive no points. The formula to compute the points is: Cost Points x (2- Proposed Price/Lowest Proposed Price).
4. Offeror shall describe each fee associated with the shipping scenario
5. Offeror to fill out the portions in Yellow.

Scenario #1 - Total of 80 Points Possible

CA Intrastate, Express Overnight: 4lbs package shipped from 90095 to 94720; declared value.

Description of Fees:

Total Cost:

Scenario #2 - Total of 80 Points Possible

UT Intrastate, Ground, Residential: 15lb package shipped from 84111 to 84404; on-call pickup, same day; proof of delivery.

Description of Fees:

Total Cost:

Scenario #3 - Total of 80 Points Possible

WA Interstate, Express 2nd day: 7lb package shipped from 98101 to 98402; declared signature required; declared value, express.

Description of Fees:

Total Cost:

Scenario #4 - Total of 80 Points Possible

OR Interstate; Express overnight mid-AM; 4lbs package shipped from 97215 to 97301; adult signature required Description of Fees:
Total Cost:

Scenario #5 - Total of 80 Points Possible NV Interstate, Ground: 5lbs package shipped from 89403 to 88901; Saturday delivery Description of Fees:
Total Cost:

Region 2 - Midwest

States included: Ohio, Indiana, Michigan, Illinois, Missouri, Wisconsin, Minnesota, Iowa, Kansas, Nebraska, South Dakota, North Dakota

Regional Instructions:
1. If Offeror cannot provide a cost for the scenario, put $0.00 or leave Scenario blank.
2. Any Scenario with $0.00 will receive no Cost Points for that line item.
3. The points assigned to each Offeror's cost proposal will be based on the lowest proposal price of each scenario. The Offeror with the lowest Proposed Price will receive 100% of the price points for that scenario. All other Offerors will receive a portion of the total cost points based on what percentage higher their Proposed Price is than the Lowest Proposed Price. An Offeror whose Proposed Price is more than double (200%) the Lowest Proposed Price will receive no points. The formula to compute the points is: Cost Points x (2- Proposed Price/Lowest Proposed Price).
4. Offeror shall describe each fee associated with the shipping scenario
5. Offeror to fill out the portions in Yellow.

Scenario #1 - Total of 80 Points Possible
IL Intrastate, Express Overnight: 4lbs package shipped from 62629 to 60007; declared value.

Description of Fees:

Total Cost:

Scenario #2 - Total of 80 Points Possible
OH Intrastate, Ground, Residential: 15lb package shipped from 43004 to 41073; on-call pickup, same day; proof of delivery.

Description of Fees:

Total Cost:

Scenario #3 - Total of 80 Points Possible
WI Interstate, Express 2nd day: 7lb package shipped from 53702 to 53221; declared signature required; declared value, express.

Description of Fees:

Total Cost:

Scenario #4 - Total of 80 Points Possible
MI Interstate, Ground: 10lb package shipped from 48864 to 48103; with address correction surcharge.

Description of Fees:

Total Cost:

Scenario #5 - Total of 80 Points Possible

NE Interstate, Ground: 5lbs package shipped from 68501 to 68007; Saturday delivery

Description of Fees:

Total Cost:

Region 3 - Southwest

States included: Texas, Oklahoma, New Mexico, Arizona

Regional Instructions:
1. If Offeror cannot provide a cost for the scenario, put $0.00 or leave Scenario blank.
2. Any Scenario with $0.00 will receive no Cost Points for that line item.

3. The points assigned to each Offeror's cost proposal will be based on the lowest proposal price of each scenario. The Offeror with the lowest Proposed Price will receive 100% of the price points for that scenario. All other Offerors will receive a portion of the total cost points based on what percentage higher their Proposed Price is than the Lowest Proposed Price. An Offeror whose Proposed Price is more than double (200%) the Lowest Proposed Price will receive no points. The formula to compute the points is: Cost Points x (2- Proposed Price/Lowest Proposed Price).
4. Offeror shall describe each fee associated with the shipping scenario
5. Offeror to fill out the portions in Yellow.

Scenario #1 - Total of 80 Points Possible
TX Intrastate, Express Overnight: 4lbs package shipped from 72096 to 78006; declared value.

Description of Fees:

Total Cost:

Scenario #2 - Total of 80 Points Possible
TX Intrastate, Ground, Residential: 15lb package shipped from 76063 to 79835; on-call pickup, same day; proof of delivery.

Description of Fees:

Total Cost:

Scenario #3 - Total of 80 Points Possible
NM Interstate, Express 2nd day: 7lb package shipped from 87503 to 87101; declared signature required; declared value, express.

Description of Fees:

Total Cost:

Scenario #4 - Total of 80 Points Possible
AZ Interstate, Ground: 10lb package shipped from 85001 to 85054; with address correction surcharge.

Description of Fees:
Total Cost:

Scenario #5 - Total of 80 Points Possible
OK Interstate, Ground: 5lbs package shipped from 73008 to 74008; Saturday delivery
Description of Fees:
Total Cost:

Region 4 - Southeast

States included: West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Alabama, Mississippi, Arkansas, Louisiana, Florida

Regional Instructions:
1. If Offeror cannot provide a cost for the scenario, put $0.00 or leave Scenario blank.
2. Any Scenario with $0.00 will receive no Cost Points for that line item.

3. The points assigned to each Offeror's cost proposal will be based on the lowest proposal price of each scenario. The Offeror with the lowest Proposed Price will receive 100% of the price points for that scenario. All other Offerors will receive a portion of the total cost points based on what percentage higher their Proposed Price is than the Lowest Proposed Price. An Offeror whose Proposed Price is more than double (200%) the Lowest Proposed Price will receive no points. The formula to compute the points is: Cost Points x (2- Proposed Price/Lowest Proposed Price).
4. Offeror shall describe each fee associated with the shipping scenario
5. Offeror to fill out the portions in Yellow.

Scenario #1 - Total of 80 Points Possible
TN, Express, Intrastate, Commercial: 3lb. package shipped from Nashville, TN 37243 to Jackson, TN 38302 (commercial address) via Express Priority Overnight (delivery by 10:30AM), scheduled daily pick-up.

Description of Fees:

Total Cost:

Scenario #2 - Total of 80 Points Possible
FL Interstate, Ground: 10lb package shipped from 32399 to 22904; with address correction surcharge.

Description of Fees:

Total Cost:

Scenario #3 - Total of 80 Points Possible
LA Interstate, Express 2nd day: 7lb package shipped from 70801 to 70114; declared signature required; declared value, express.

Description of Fees:

Total Cost:

Scenario #4 - Total of 80 Points Possible

GA Interstate, Ground: 10lb package shipped from 30301 to 31402; with address correction surcharge.

Description of Fees:

Total Cost:

Scenario #5 - Total of 80 Points Possible

WV Interstate, Ground: 5lbs package shipped from 25301 to 25701; Saturday delivery

Description of Fees:

Total Cost:

Region 5 - Northeast

States included: Maine, Massachusetts, Rhode Island, Connecticut, New Hampshire, Vermont, New York, Pennsylvania, New Jersey, Delaware, Maryland

Regional Instructions:
1. If Offeror cannot provide a cost for the scenario, put $0.00 or leave Scenario blank.
2. Any Scenario with $0.00 will receive no Cost Points for that line item.

3. The points assigned to each Offeror's cost proposal will be based on the lowest proposal price of each scenario. The Offeror with the lowest Proposed Price will receive 100% of the price points for that scenario. All other Offerors will receive a portion of the total cost points based on what percentage higher their Proposed Price is than the Lowest Proposed Price. An Offeror whose Proposed Price is more than double (200%) the Lowest Proposed Price will receive no points. The formula to compute the points is: Cost Points x (2- Proposed Price/Lowest Proposed Price).
4. Offeror shall describe each fee associated with the shipping scenario
5. Offeror to fill out the portions in Yellow.

Scenario #1 - Total of 80 Points Possible
ME Intrastate, Express Overnight: 4lbs package shipped from 04609 to 04005; declared value.

Description of Fees:

Total Cost:

Scenario #2 - Total of 80 Points Possible
NY Intrastate, Ground, Residential: 15lb package shipped from 10002 to 14606; on-call pickup, same day; proof of delivery.

Description of Fees:

Total Cost:

Scenario #3 - Total of 80 Points Possible
NJ Interstate, Express 2nd day: 7lb package shipped from 07101 to 07087; declared signature required; declared value, express.

Description of Fees:

Total Cost:

Scenario #4 - Total of 80 Points Possible
MA Interstate, Ground: 10lb package shipped from 02101 to 01851; with address correction surcharge.

Description of Fees:

Total Cost:

Scenario #5 - Total of 80 Points Possible

MD Interstate, Ground: 5lbs package shipped from 20743 to 21230; Saturday delivery

Description of Fees:

Total Cost:

SMALL PACKAGE DELIVERY SERVICE
SOLICITATION #CH21-36
RFP EVALUATION SCORESHEET

Firm Name: _____

Evaluator: _____

Date: _____

Score will be assigned as follows:

0 = Fail, the proposal fails to address the requirements or criteria described
1 = Poor, the proposal inadequately addresses the requirements or criteria
2 = Unsatisfactory, the proposal addresses the requirements or criteria desc
3 = Satisfactory, the proposal addresses all requirements or criteria describ
4 = Good, the proposal addresses all requirements or criteria described in t
5 = Excellent, the proposal addresses and exceeds all of the requirements o

	Minimum Mandatory Requirements	RFP Section	Evaluation (Pass/Fail)
1	Offeror confirms in the Question Section of U3P that they have firm fixed rates. The Offeror must request any increase to the Lead State. The Lead State will review each rate increase submission and the Lead State may, utilize the PPI and CPI to reject, approve, or negotiate rate increases. The awarded Offeror will be required to submit firm rate sheets before contracts are finalized. All prices and rates must be guaranteed for one year. Following the initial one year period, any request for price or rate adjustment must be for an equal guarantee period, and must be made at sixty (60) days prior to the effective date. Requests for price or rate adjustment must include sufficient documentation supporting the request. Any adjustment or amendment to the Master Agreement shall not be effective unless approved by the Lead State. No retroactive adjustments to prices or rates will be	CH21-36 RFP, Section 2.2	
2	Offeror confirms in the Question Section of U3P that that if a fuel surcharge will be applied, an express (air) and ground cap cannot exceed 7% for the full term of the Master Agreement. Offeror's must further certify that a fuel surcharge, if any, will be published on its website so that all Authorized Users can confirm the accuracy of invoices. Offeror must further certify that its website shall also provide historical fuel surcharge information. This section is only to be used to certify that the Offeror will not exceed the 7% cap for the full term of the Master Agreement that it will publish the fuel surcharge, if any, on its website, and will provide historical fuel surcharge information on its website.	CH21-36 RFP, Section 2.2	
3	Offeror confirms in the Question Section of U3P the following regarding the exclustion of listed charges. A) The Offeror shall not propose or apply pick-up charges or weekly service in addition to the contracted rates due to aggregate NASPO ValuePoint volume anticipated. B) The Offeror shall not require a minimum number of packages per trip, per day, per week or per month.	CH21-36 RFP, Section 2.2	
4	Offeror must upload in the Question Section of U3P the Carrier's Service Guide that would be in effect at the time of Master Agreement award will be in effect for the first year of the Master Agreement with no changes in rates or charges during that time without the prior written approval of the NASPO ValuePoint Contract Administrator.	CH21-36 RFP, Section 2.2	
5	proposal that responds to the Techincal Criteria outlined in Section 3.3 Technical Criteria	CH21-36 RFP, Section 2.2	
6	Offeror must upload in the Question Section of U3P their completed Attachment C: Cost Proposal.	CH21-36 RFP, Section 2.2	

	Scoreable Technical Criteria	RFP Section	Evaluator Score (0-5)	Criteria Weight	% of Tech Criteria	Points Possible	Points Earned
1	Qualification of Carriers	CH21-36 RFP, Section 3.3		54	16.9%	270.0	0.0
2	Ability to Meet Scope of Work	CH21-36 RFP, Section 3.3		54	16.9%	270.0	0.0
3	Prior Experience	CH21-36 RFP, Section 3.3		39	12.2%	195.0	0.0
4	Dispute Resolution	CH21-36 RFP, Section 3.3		39	12.2%	195.0	0.0
5	Handling State Emergenices	CH21-36 RFP, Section 3.3		39	12.2%	195.0	0.0

6	Data Security	CH21-36 RFP, Section 3.3		25	7.8%	125.0	0.0
7	Drop Boxes and Shipping Supplies	CH21-36 RFP, Section 3.3		20	6.3%	100.0	0.0
8	Marketing Plan	CH21-36 RFP, Section 3.3		20	6.3%	100.0	0.0
9	Green Transportation Plan	CH21-36 RFP, Section 3.3		15	4.7%	75.0	0.0
10	Point of Contact	CH21-36 RFP, Section 3.3		15	4.7%	75.0	0.0
					100.0%	**1600.0**	**0.0**

Required Technical Point Threshold	RFP Section	Min Percent	Min Points Required	Points Earned	Percent Earned	Evaluation
	CH21-36 RFP, Section 3.4	65%	1040.0	0.0	0.0%	

Cost	RFP Section	Low Cost Option	Offered Cost	Percent of Total	Points Possible	Points Earned
Region 1 - West	Attachment C: Cost Proposal			20%	400.0	0.0
Region 2 - Midwest	Attachment C: Cost Proposal			20%	400.0	0.0
Region 3 - Southest	Attachment C: Cost Proposal			20%	400.0	0.0
Region 4 - Southeast	Attachment C: Cost Proposal			20%	400.0	0.0
Region 5 - Northeast	Attachment C: Cost Proposal			20%	400.0	0.0

* Purchasing will use the following cost formula: The points assigned to each offerors cost proposal will be based on the lowest proposal price. The offeror with the lowest Proposed Price will receive 100% of the price points. All other offerors will receive a portion of the total cost points based on what percentage higher their Proposed Price is than the Lowest Proposed Price. An offeror whose Proposed Price is more than double (200%) the Lowest Proposed Price will receive no points. The formula to compute the points is: Cost Points x (2- Proposed Price/Lowest Proposed Price).

Total Evaluation Points	Percent of Total	Points Possible	Points Earned
Total Technical Evaluation Points	80%	1,600.0	0.0
Total Cost Evaluation Points - Region 1 - West	20%	400.0	0.0
Total Evaluation Points - Region 1 - West	**100%**	**2,000.0**	**0.0**
Total Cost Evaluation Points - Region 2 - Midwest	20%	400.0	0.0
Total Evaluation Points - Region 2 - Midwest	**100%**	**2,000.0**	**0.0**
Total Cost Evaluation Points - Region 3 - Southest	20%	400.0	0.0
Total Evaluation Points - Region 3 - Southest	**100%**	**2,000.0**	**0.0**
Total Cost Evaluation Points - Region 4 - Southeast	20%	400.0	0.0
Total Evaluation Points - Region 4 - Southeast	**100%**	**2,000.0**	**0.0**
Total Cost Evaluation Points - Region 5 - Northeast	20%	400.0	0.0
Total Evaluation Points - Region 5 - Northeast	**100%**	**2,000.0**	**0.0**

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	$$434,394.93
Annual Political Subdivision Spend	NA
Total Spend	NA

State of Alaska

Thor Vue, Chief Procurement Officer
Director Name

907-754-3533 **Director Phone**

Thor.Vue@alaska.gov **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☐ No ☐
(Click appropriate box)

Linda Polk
State Point of Contact Name and Title

907-465-8292 **Phone**

Linda.Polk@alaska.gov **Email**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

State of Alaska Specific Terms and Conditions:

Contractor agrees to provide an Administrative Fee to the State of Alaska for all net sales made under Alaska's Participating Addendum.

a) Contractor shall submit a check, payable to the State of Alaska, remitted to the Department of Administration, Division of General Services for the calculated amount equal to **1.5%** of the net sales for the quarterly period.

b) Contractor must include the PA Number on the check. Those checks submitted to the State without the PA Number will be returned to Contractor for additional identifying information.

c) Administrative fee checks shall be submitted to:

ATTN: Purchasing Section
State of Alaska
Office of Procurement and Property Management
PO Box 110214
Juneau, AK 99811-0214

d) The administrative fee shall not be included as an adjustment to Contractor's Master Agreement pricing and shall not be invoiced or charged to the ordering agency.

e) Payment of the administrative fee is due irrespective of payment status on any orders from a Purchasing Entity.

f) Administrative fee checks are due for each quarter as follows:

Reporting Period	Due Date
State Fiscal Quarter 1 (Jul 1 - Sept 30):	Oct 31
State Fiscal Quarter 2 (Oct 1 - Dec 31):	Jan 31
State Fiscal Quarter 3 (Jan 1 - Mar 31):	Apr 30
State Fiscal Quarter 4 (Apr 1 - Jun 30):	Jul 31

g) Any quarter with zero sales must be reported as zero sales. This may be done electronically via email to the State of Alaska contact listed in this PA.

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

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The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	$18,103,825
Annual Political Subdivision Spend	$3,243,758
Total Spend	$21,347,583

State of California

Angela Shell
Director Name

916-375-4417 — **Director Phone**
Angela.Shell@dgs.ca.gov — **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
(Click appropriate box)

Maureen Seiferling, State Contract Administrator
State Point of Contact Name and Title

916-376-5494 — **Phone**
Maureen.Seiferling@dgs.ca.gov — **Email**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

STATE OF CALIFORNIA - ADDITIONAL TERMS

Terms and conditions listed below will be incorporated and made a part of California Participating Addenda. The State of California reserves the right to add additional terms and conditions to individual Participating Addenda.

A. Terms

1) General Terms and Conditions (GTC 04/2017) effective 4/4/2017. This document can be reviewed at the DGS Office of Legal Services website (https://www.dgs.ca.gov/OLS/Resources/Page-Content/Office-of-Legal-Services-Resources-List-Folder/Standard-Contract-Language).

B. Administrative Fee

Contractor shall submit a check, payable to the State of California, remitted to the Cooperative Agreement Unit for the calculated amount equal to 1.25% of the sales for the quarterly period.

Contractor must include the Participating Addendum Number on the check. Those checks submitted to the State without the Participating Addendum Number will be returned to Contractor for additional identifying information.

Administrative fee checks shall be submitted to:

State of California
Department of General Services, Procurement Division
Attention: Cooperative Agreement Payment Processing
707 3rd Street, 2nd Floor, MS 2-202
West Sacramento, CA 95605

The administrative fee shall not be included as an adjustment to Contractor's NASPO ValuePoint Master Agreement pricing.

The administrative fee shall not be invoiced or charged to the ordering agency.

Payment of the administrative fee is due irrespective of payment status on orders or service contracts from a purchasing entity.

Administrative fee checks are due for each quarter as follows:

Reporting Period	Due Date
January 1 to March 31	April 30
April 1 to June 30	July 31
July 1 to September 30	October 31
October 1 to December 31	January 31

Failure to meet administrative fee requirements and submit fees on a timely basis shall constitute grounds for suspension of the Participating Addendum.

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	$760,000
Annual Political Subdivision Spend	$400,000
Total Spend	$1,160,000

State of Colorado

Sherri Maxwell
Director Name

Click here to enter text. **Director Phone**

Sherri.Maxwell@state.co.us **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
(Click appropriate box)

John Chapman
State Point of Contact Name and Title

Click here to enter text. **Phone**

John.Chapman@state.co.us **Email**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

COLORADO SPECIAL PROVISIONS (COLORADO FISCAL RULE 3-3)

These Special Provisions apply to all contracts except where noted in italics.

A. **STATUTORY APPROVAL. §24-30-202(1), C.R.S.**

This Contract shall not be valid until it has been approved by the Colorado State Controller or designee. If this Contract is for a Major Information Technology Project, as defined in §24-37.5-102(2.6), then this Contract shall not be valid until it has been approved by the State's Chief Information Officer or designee.

B. **FUND AVAILABILITY. §24-30-202(5.5), C.R.S.**

Financial obligations of the State payable after the current State Fiscal Year are contingent upon funds for that purpose being appropriated, budgeted, and otherwise made available.

C. **GOVERNMENTAL IMMUNITY.**

Liability for claims for injuries to persons or property arising from the negligence of the State, its departments, boards, commissions committees, bureaus, offices, employees and officials shall be controlled and limited by the provisions of the Colorado Governmental Immunity Act, §24-10-101, et seq., C.R.S.; the Federal Tort Claims Act, 28 U.S.C. Pt. VI, Ch. 171 and 28 U.S.C. 1346(b), and the State's risk management statutes, §§24-30-1501, et seq. C.R.S. No term or condition of this Contract shall be construed or interpreted as a waiver, express or implied, of any of the immunities, rights, benefits, protections, or other provisions, contained in these statutes.

D. **INDEPENDENT CONTRACTOR**

Contractor shall perform its duties hereunder as an independent contractor and not as an employee. Neither Contractor nor any agent or employee of Contractor shall be deemed to be an agent or employee of the State. Contractor shall not have authorization, express or implied, to bind the State to any agreement, liability or understanding, except as expressly set forth herein. **Contractor and its employees and agents are not entitled to unemployment insurance or workers compensation benefits through the State and the State shall not pay for or otherwise provide such coverage for Contractor or any of its agents or employees. Contractor shall pay when due all applicable employment taxes and income taxes and local head taxes incurred pursuant to this Contract. Contractor shall (i) provide and keep in force workers' compensation and unemployment compensation insurance in the amounts required by law, (ii) provide proof thereof when requested by the State, and (iii) be solely responsible for its acts and those of its employees and agents.**

E. **COMPLIANCE WITH LAW.**

Contractor shall comply with all applicable federal and State laws, rules, and regulations in effect or hereafter established, including, without limitation, laws applicable to discrimination and unfair employment practices.

F. **CHOICE OF LAW, JURISDICTION, AND VENUE.**

Colorado law, and rules and regulations issued pursuant thereto, shall be applied in the interpretation, execution, and enforcement of this Contract. Any provision included or incorporated herein by reference which conflicts with said laws, rules, and regulations shall

be null and void. All suits or actions related to this Contract shall be filed and proceedings held in the State of Colorado and exclusive venue shall be in the City and County of Denver.

G. **PROHIBITED TERMS.**

Any term included in this Contract that requires the State to indemnify or hold Contractor harmless; requires the State to agree to binding arbitration; limits Contractor's liability for damages resulting from death, bodily injury, or damage to tangible property; or that conflicts with this provision in any way shall be void ab initio. Nothing in this Contract shall be construed as a waiver of any provision of §24-106-109 C.R.S.

H. **SOFTWARE PIRACY PROHIBITION.**

State or other public funds payable under this Contract shall not be used for the acquisition, operation, or maintenance of computer software in violation of federal copyright laws or applicable licensing restrictions. Contractor hereby certifies and warrants that, during the term of this Contract and any extensions, Contractor has and shall maintain in place appropriate systems and controls to prevent such improper use of public funds. If the State determines that Contractor is in violation of this provision, the State may exercise any remedy available at law or in equity or under this Contract, including, without limitation, immediate termination of this Contract and any remedy consistent with federal copyright laws or applicable licensing restrictions.

I. **EMPLOYEE FINANCIAL INTEREST/CONFLICT OF INTEREST. §§24-18-201 and 24-50-507, C.R.S.**

The signatories aver that to their knowledge, no employee of the State has any personal or beneficial interest whatsoever in the service or property described in this Contract. Contractor has no interest and shall not acquire any interest, direct or indirect, that would conflict in any manner or degree with the performance of Contractor's services and Contractor shall not employ any person having such known interests.

J. **VENDOR OFFSET AND ERRONEOUS PAYMENTS. §§24-30-202(1) and 24-30-202.4, C.R.S.**

[*Not applicable to intergovernmental agreements*] Subject to §24-30-202.4(3.5), C.R.S., the State Controller may withhold payment under the State's vendor offset intercept system for debts owed to State agencies for: **(i)** unpaid child support debts or child support arrearages; **(ii)** unpaid balances of tax, accrued interest, or other charges specified in §§39-21-101, *et seq.*, C.R.S.; **(iii)** unpaid loans due to the Student Loan Division of the Department of Higher Education; **(iv)** amounts required to be paid to the Unemployment Compensation Fund; and **(v)** other unpaid debts owing to the State as a result of final agency determination or judicial action. The State may also recover, at the State's discretion, payments made to Contractor in error for any reason, including, but not limited to, overpayments or improper payments, and unexpended or excess funds received by Contractor by deduction from subsequent payments under this Contract, deduction from any payment due under any other contracts, grants or agreements between the State and Contractor, or by any other appropriate method for collecting debts owed to the State.

K. **PUBLIC CONTRACTS FOR SERVICES. §§8-17.5-101, *et seq.*, C.R.S.**

[Not applicable to agreements relating to the offer, issuance, or sale of securities, investment advisory services or fund management services, sponsored projects, intergovernmental agreements, or information technology services or products and

services] Contractor certifies, warrants, and agrees that it does not knowingly employ or contract with an illegal alien who will perform work under this Contract and will confirm the employment eligibility of all employees who are newly hired for employment in the United States to perform work under this Contract, through participation in the E-Verify Program or the State verification program established pursuant to §8-17.5-102(5)(c), C.R.S., Contractor shall not knowingly employ or contract with an illegal alien to perform work under this Contract or enter into a contract with a Subcontractor that fails to certify to Contractor that the Subcontractor shall not knowingly employ or contract with an illegal alien to perform work under this Contract. Contractor **(i)** shall not use E-Verify Program or the program procedures of the Colorado Department of Labor and Employment ("Department Program") to undertake pre-employment screening of job applicants while this Contract is being performed, **(ii)** shall notify the Subcontractor and the contracting State agency or institution of higher education within 3 days if Contractor has actual knowledge that a Subcontractor is employing or contracting with an illegal alien for work under this Contract, **(iii)** shall terminate the subcontract if a Subcontractor does not stop employing or contracting with the illegal alien within 3 days of receiving the notice, and **(iv)** shall comply with reasonable requests made in the course of an investigation, undertaken pursuant to §8-17.5-102(5), C.R.S., by the Colorado Department of Labor and Employment. If Contractor participates in the Department program, Contractor shall deliver to the contracting State agency, Institution of Higher Education or political subdivision, a written, notarized affirmation, affirming that Contractor has examined the legal work status of such employee, and shall comply with all of the other requirements of the Department program. If Contractor fails to comply with any requirement of this provision or §§8-17.5-101, *et seq.*, C.R.S., the contracting State agency, institution of higher education or political subdivision may terminate this Contract for breach and, if so terminated, Contractor shall be liable for damages.

L. **PUBLIC CONTRACTS WITH NATURAL PERSONS. §§24-76.5-101, *et seq*., C.R.S.**

Contractor, if a natural person eighteen (18) years of age or older, hereby swears and affirms under penalty of perjury that Contractor **(i)** is a citizen or otherwise lawfully present in the United States pursuant to federal law, **(ii)** shall comply with the provisions of §§24-76.5-101, *et seq*., C.R.S., and **(iii)** has produced one form of identification required by §24-76.5-103, C.R.S. prior to the Effective Date of this Contract.

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with **no** options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	$5,258,792.23
Annual Political Subdivision Spend	$1,334,183.42
Total Spend	$138,677,134.23

State of Florida

Rosalyn Ingram
Director Name

(850) 488-3049 — **Director Phone**
Rosalyn.Ingram@dms.fl.gov — **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
*Florida provided recommendations via email on 3/11/2021.

Jennifer Dunkle, Purchasing Analyst
State Point of Contact Name and Title

(850) 921-0030 — **Phone**
Jennifer.Dunkle@dms.fl.gov — **Email**

Please email completed "Intent to Participate" document by March 12, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

NASPO ValuePoint
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Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	Approximately $328,000.00
Annual Political Subdivision Spend	Incorporated in State spend
Total Spend	Approximately $1,260,000.00 for a 5-year contract

State of Hawaii

Bonnie Kahakui, Acting Administrator — Mar 1, 2021
Director Name — **Director Signature** — **Date**

808-586-0554 — bonnie.a.kahakui@hawaii.gov
Director Phone — **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
(Click appropriate box)

Sample PA attached

State Point of Contact Name and Title

Lori Cervantes, Purchasing Specialist — lori.m.cervantes@hawaii.gov
Phone — **Email**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

NASPO ValuePoint
PARTICIPATING ADDENDUM

INSERT PORTFOLIO TITLE HERE
Led by the State of **insert State**

Master Agreement #: enter number *(hereinafter "Master Agreement")*

Contractor: enter NAME (Contractor) *(hereinafter "Contractor")*

Participating State: STATE OF HAWAII *(hereinafter "Participating State")*

State of Hawaii, State Procurement Office (SPO) Price List Contract No. insert VL/PL No.

This Addendum will add the State of Hawaii as a Participating State to purchase from the NASPO ValuePoint Master Agreement Number insert contract number with insert contractor name.

1. Scope: This addendum covers the ***[contract title]*** led by the State of ***[xxxxxx]*** for use by state agencies and other entities located in the Participating State of Hawaii authorized by that State's statutes to utilize State contracts.

2. Participation: All jurisdictions located within the State of Hawaii, which have obtained prior written approval by its Chief Procurement Officer, will be allowed to purchase from the Master Agreement. Private nonprofit health or human services organizations with current purchase of service contracts governed by Hawaii Revised Statutes (HRS) chapter 103F are eligible to participate in the SPO price/vendor list contracts upon mutual agreement between the Contractor and the non-profit. (Each such participating jurisdiction and participating nonprofit is hereinafter referred to as a "Participating Entity"). Issues of interpretation and eligibility for participation are solely within the authority of the Administrator, State Procurement Office.

3. Primary Contacts: The primary contact individuals for this Participating Addendum are as follows (or their named successors):

Contractor

Name:	Name
Address:	Address
Telephone:	Phone
Fax:	Fax
Email:	email

SAMPLE

NASPO ValuePoint
PARTICIPATING ADDENDUM

INSERT PORTFOLIO TITLE HERE
Led by the State of **insert State**

Participating State

Name:	Name of Purchasing Specialist
Address:	State Procurement Office 1151 Punchbowl Street, Room 416 Honolulu, HI 98613
Telephone:	Phone Number
Fax:	(808) 586-0540
Email:	Purchasing Specialist E-mail Address

4. Participating State Modifications or Additions to the Master Agreement: These modifications or additions apply only to actions and relationships within the Participating State and its Entities.

[x] The following changes are modifying or supplementing the Master Agreement terms and conditions.

SAMPLE

Changes:

A. Usage Reports. Contractor shall submit a quarterly gross sales report (including zero-dollar sales) in EXCEL to the contact person listed in the Participating Addendum, Paragraph 3 (or as amended) in accordance with the following schedule (or as requested):

Quarter Ending	Report Due
March 31	April 30
June 30	July 31
September 30	October 31
December 31	January 31

The report shall identify each transaction and include the following information:

Department/Agency Name
Date of Purchase
Product/Service Description
Quantity
Unit of Measure
Item No. Part Number (if applicable)
MSRP List Price
NASPO ValuePoint Contract Price

The quarterly report shall also include any adjustment from prior periods (i.e. exchanges and/or return).

B. The validity of this Addendum, any of its terms or provisions, as well as the right and duties of the parties in this Addendum, shall be governed by the laws of the State of Hawaii. A copy of the Attorney General's General Conditions, which is made a part of this Addendum, can be found at https://spo.hawaii.gov/wp-content/uploads/2017/12/AG-008-103D-1.pdf. Any action at law or in equity to enforce or interpret the provisions of this Addendum shall be brought in a court of competent jurisdiction in Honolulu, Hawaii.

C. Inspection of Facilities. Pursuant to HRS § 103D-316, the Participating State, at reasonable times, may inspect the part of the plant or place of business of the Contractor or any subcontractor that is related to the performance of a Master Agreement and this Addendum.

D. Campaign Contributions. The Contractor is notified of the applicability of HRS § 11-355, which prohibits campaign contributions from Contractor during the term of the Addendum if the contractor is paid with funds appropriated by the Hawaii State Legislature.

SAMPLE

E. Purchases by State of Hawaii government entities under this Master Agreement is not mandatory. This Addendum is secondary and non-exclusive.

F. The State of Hawaii's purchasing card (pCard) is required to be used by the State's executive departments/agencies (excluding the Department of Education, the Hawaii Health System Corporation, the Office of Hawaiian Affairs, and the University of Hawaii) for all orders totaling less than $2,500. For purchases of $2,500 or more, agencies may use the pCard, subject to its credit limit or issue a purchase order.

G. Pursuant to HRS §103D-310(c), if Contractor is doing business in the Participating State, Contractor is required to comply with all laws governing entities doing business in the Participating State, including the following HRS chapters.

1. Chapter 237, General Excise Tax Law;
2. Chapter 383, Hawaii Employment Security Law;
3. Chapter 386, Workers' Compensation;
4. Chapter 392, Temporary Disability Insurance;
5. Chapter 393, Prepaid Health Care Act; and

A Certificate of Good Standing is required for entities doing business in the State.

The Hawaii Compliance Express (HCE) is utilized for verification of compliance. The SPO will conduct periodic checks to confirm Contractor's compliance on HCE throughout the term of the Addendum.

Alternatively, Contractors not utilizing HCE to demonstrate compliance shall provide paper certificates to the SPO as instructed below. All certificates must be valid on the date it is received by the SPO. All applications for applicable clearances are the responsibility of the Contractor.

HRS Chapter 237 tax clearance requirement. Pursuant to Section 103D-328, HRS, Contractor shall be required to submit a tax clearance certificate issued by the Hawaii State Department of Taxation (DOTAX) and the Internal Revenue Service (IRS). The certificate shall have an original green certified copy stamp and shall be valid for six (6) months from the most recent approval stamp date on the certificate.

The Tax Clearance Application, Form A-6, and its completion and filing instructions, are available on the DOTAX website: http://tax.hawaii.gov/forms/.

HRS Chapters 383 (Unemployment Insurance), 386 (Workers' Compensation), 392 (Temporary Disability Insurance), and 393 (Prepaid Health Care) requirements. Pursuant to Section 103D-310(c) Contractor shall be required to submit a certificate of compliance issued by the Hawaii State Department of Labor and Industrial Relations (DLIR). The certificate is valid for six (6) months from the date of issue. A photocopy of the certificate is acceptable to the SPO.

The DLIR Form LIR#27 Application for Certificate of Compliance with Section 3-122-112, HAR, and its filing instructions are available on the DLIR website: http://labor.hawaii.gov/forms/.

Compliance with Section 103D-310(c), HRS, for an entity doing business in the State. Contractor shall be required to submit a Certificate of Good Standing (COGS) issued by the State of Hawaii Department of Commerce and Consumer Affairs (DCCA) – Business Registration Division (BREG). The Certificate is valid for six (6) months from date of issue. A photocopy of the certificate is acceptable to the SPO.

To obtain the Certificate, the Contractor must be registered with the BREG. A sole proprietorship is not required to register with the BREG and is therefore not required to submit the certificate.

For more information regarding online business registration and the COGS is available at http://cca.hawaii.gov/breg/.

H. Effective Date and Contract Period. This Addendum is effective upon the date of execution by the Participating State and shall continue for the term set forth in the Master Agreement.

SAMPLE

I. Licensing

Contractors must be properly licensed and capable of performing the Work as described in the Master Agreement, in accordance with the Professional and Vocational licensing laws of the state. Contractors under Participating Addendums must maintain any and all required licenses through the duration of the contract and Participating Addendum.

J. Insurance

The Contractor shall maintain in full force and effect during the life of this contract, liability and property damage insurance to protect the Contractor and his Subcontractors, if any, from claims for damages for personal injury, accidental death and property damage which may arise from operations under this contract, whether such operations be by the Contractor or by Subcontractor or anyone directly or indirectly employed by either of them. If any Subcontractor is involved, the insurance policy or policies shall name the Subcontractor as additional insured.

As an alternative to the Contractor providing insurance to cover operations performed by a Subcontractor and naming the Subcontractor as additional insured, the Contractor may require the Subcontractor to provide its own insurance, which meets the requirements herein. It is understood that a Subcontractor's insurance policy or policies are in addition to the Contractor's own policy or policies.

SAMPLE

The following minimum insurance coverage(s) and limit(s) shall be provided by the Contractor, including its Subcontractor(s) where appropriate.

Coverage	**Limits**
Commercial General Liability (occurrence form)	$1,000,000 per occurrence $2,000,000 aggregate
Automobile Liability	$1,000,000 per accident
Professional Liability	$1,000,000 per claim $2,000,000 aggregate

Professional Liability shall be required from Contractors providing professional services requiring a license to conduct its business such as an engineer, architect, accountant, lawyer, information technology services etc. Use as applicable.

Cyber Liability covering claims and losses with respect to network, internet (Cloud) or other data disclosure risks (such as data breaches, releases of Confidential

Information, unauthorize access/use of information, and identity theft) within limits of not less than $1,000,000 per claim and $2,000,000 aggregate. – use as applicable

Each insurance policy required by this contract (with the exception of the Professional Liability policy-use as applicable), including a Subcontractor's policy, shall contain the following clauses:

A. "The State of Hawaii is added as an additional insured as respects to operations performed for the State of Hawaii."

B. "It is agreed that any insurance maintained by the State of Hawaii will apply in excess of, and not contribute with, insurance provided by this policy."

A Waiver of Subrogation shall apply to the General Liability, Automobile Liability and Worker's Compensation insurance policies and shall be in favor of the State of Hawaii.

The Contractor agrees to deposit with the State of Hawaii certificate(s) of insurance necessary to satisfy the State that the insurance provisions of this Addendum and have been complied with and to keep such insurance in effect and the certificate(s) therefore on deposit with the State during the entire term of the price/vendor list and price/vendor list extensions, if any, including those of its Subcontractor(s), where appropriate. Upon request by the State, Contractor shall be responsible for furnishing a copy of the policy or policies.

SAMPLE

Failure of the Contractor to provide and keep in force such insurance shall be regarded as material default, entitling the State to exercise any or all of the remedies provided in the contract and this RFP for a default by the Contractor.

The procuring of such required insurance shall not be construed to limit the Contractor's liability hereunder nor to fulfill the indemnification provisions and requirements of this RFP. Notwithstanding said policy or policies of insurance, the Contractor shall be obliged for the full and total amount of any damage, injury, or loss caused by negligence or neglect connected with this price list.

5. Lease Agreements: Leasing is not authorized by this Addendum. Adjust as applicable.

6. Subcontractors: All contactors, dealers, and resellers authorized in the State of ***[insert Lead State]***, as shown on the dedicated Contractor (cooperative contract) website, are approved to provide sales and service support to participants in the NASPO ValuePoint Master Agreement. The contractor's dealer participation will be in accordance with the terms and conditions set forth in the aforementioned Master Agreement. Subcontractors are (or are not) allowed under this Addendum.

NASPO ValuePoint
PARTICIPATING ADDENDUM

INSERT PORTFOLIO TITLE HERE
Led by the State of **insert State**

7. Orders: Any order placed by a Participating Entity or Purchasing Entity for a product and/or service available from this Master Agreement shall be deemed to be a sale under (and governed by the prices and other terms and conditions) of the Master Agreement unless the parties to the order agree in writing that another contract or agreement applies to such order.

8. Freight Charges (unless otherwise stated in the master contract):

Prices proposed will be the delivered price to any state agency or political subdivision. All deliveries will be F.O.B. destination with all transportation and handling charges paid by the Contractor. Responsibility and liability for loss or damage will remain with Contractor until final inspection and acceptance when responsibility will pass to the Buyer except as to latent defects, fraud, and Contractor's warranty obligations. Any portion of a full order originally shipped without transportation charges (that failed to ship with the original order, thereby becoming back-ordered) will also be shipped without transportation charges.

9. Purchase Order and Payment Instructions:

SAMPLE

All purchase orders issued by Participating Entities under this Addendum shall include the Participating State contract number: SPO Price List Contract No. add number and the NASPO ValuePoint Master Agreement Number add number.

Purchase Orders and Payments shall be made to add contractor name or authorized subcontractors, if any.

Invoices and Payment Instructions:

Contractor(s) shall forward original invoice(s), directly to the ordering agency. The GET or use tax and county surcharge may be added to the invoice as a separate line item and shall not exceed the current max pass-on tax rate(s) for each island.

County surcharges on state general excise (GE) tax or Use tax may be visibly passed on but is not required. For more information on county surcharges and the max pass-on tax rate, please visit the Department of Taxation's website at http://tax.hawaii.gov/geninfo/countysurcharge.

Pursuant to HRS § 103-10, Participating State and any agency of the Participating State or any county, shall have thirty (30) calendar days after receipt of invoice or satisfactory delivery of goods to make payment. Any interest for delinquent payment shall be as allowed by HRS § 103-10.

10. Participating Entity as Individual Customer:

Each Participating Entity shall be treated as an individual customer. Except to the extent modified by this Addendum, each Participating Entity will be responsible to follow the

terms and conditions of the Master Agreement; and will have the same rights and responsibilities for their purchases as the Lead State has in the Master Agreement. Each Participating Entity will be responsible for its own charges, fees, and liabilities. Each Participating Entity will have the same rights to any indemnity or to recover any costs allowed in the Master Agreement for their purchases. The Contractor will apply the charges to each Participating Entity individually.

11. Entire Contract:

This Addendum, the Master Agreement, and the Attorney General's General Conditions, set forth the entire agreement, and all the conditions, understandings, promises, warranties and representations among the parties with respect to this Addendum and the Master Agreement, and supersedes any prior communications, representations or agreements whether, oral or written, with respect to the subject matter hereof.

Terms and conditions inconsistent with, contrary or in addition to the terms and conditions of this Addendum, the Master Agreement, and the Attorney General's General Conditions that are included in any purchase order or other document shall be void. The terms and conditions of this Addendum, the Master Agreement, and the Attorney General's General Conditions, shall govern in the case of any such inconsistent, contrary, or additional terms.

SAMPLE

IN WITNESS WHEREOF, the parties have executed this Addendum as of the date of execution by both parties below.

Participating State: STATE OF HAWAII	Contractor:
Signature:	Signature:
Name: SARAH ALLEN	Name:
Title: Administrator, SPO	Title:
Date:	Date:

NASPO ValuePoint
PARTICIPATING ADDENDUM

INSERT PORTFOLIO TITLE HERE
Led by the State of **insert State**

APPROVED AS TO FORM:

Deputy Attorney General

For questions on executing a participating addendum, please contact:

NASPO ValuePoint

Cooperative Development Coordinator:	Name
Telephone:	Phone
Email:	email

[Please email fully executed PDF copy of this document to

PA@naspovaluepoint.org

to support documentation of participation and posting in appropriate data bases.]

SAMPLE

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with **no** options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	Approximately $1,000,000.00
Annual Political Subdivision Spend	Unknown
Total Spend	Approximately $5,000,000.00 for a 5-year contract

State of Idaho

Chelsea Robillard, State Purchasing Manager
Valerie Bollinger, Administrator

Director Name

208-332-1607	chelsea.robillard@adm.idaho.gov
208-332-1631	valerie.bollinger@adm.idaho.gov
Director Phone	**Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☐ No ☒
(Click appropriate box)

Idaho has a quarterly 1.25% administrative fee.

State Point of Contact Name and Title

Joseph Nelson, Purchasing Officer	Click here to enter text.
Phone 208-332-1602	**Email joseph.nelson@adm.idaho.gov**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

NASPO ValuePoint
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NASPO ValuePoint
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Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	$5,000,000
Annual Political Subdivision Spend	Click here to enter text.
Total Spend	$25,000,000 over 5 years

State of Maryland

Robert Gleason
Director Name

443-462-7590 robert.gleason@maryland.gov
Director Phone **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
(Click appropriate box)

Maryland State Admin Fee: Estimated at 1%, but any fee will be determined at such time Maryland may elect to negotiate any Participating Addendum. Maryland State specific Ts&Cs attached.

State Point of Contact Name and Title

Fred C. Payne, Leader Vendor Management Office, Office of State Procurement

Fred C. Payne fred.payne@maryland.gov
Phone **Email**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

Title 21
STATE PROCUREMENT REGULATIONS

Subtitle 07 CONTRACT TERMS AND CONDITIONS

Chapter 01 Mandatory Contract Provisions — All Contracts (except as provided under COMAR 21.05.07, 21.07.02, and 21.07.03)

Authority: Election Law Article, §§14-101—14-108; General Provisions Article, §§5-101 and 5-503; State Finance and Procurement Article, §§12-101, 13-211, 13-217—13-219, 13-221—13-223, 13-317, 16-202, 17-401, 17-402, and 19-114; Annotated Code of Maryland; Chs. 588, 589, and 630, Acts of 2017

.01 Parties to the Contract.
Mandatory provision for all contracts.

.02 Scope of Contract.
Mandatory provision for all contracts. This provision shall reflect the unilateral right of the State to order in writing changes in the work within the scope of the contract.

.03 Compensation and Method of Payment.
Mandatory provision for all contracts. The contractor's taxpayer identification number consisting of the Social Security number for individuals and sole proprietors and the federal employer identification number for all other types of organizations shall be indicated in this clause.

.04 Contract Modifications.
Mandatory provision for all contracts.

.05 Non-Hiring of Officials and Employees.
Mandatory provision for all contracts: "No official or employee of the State of Maryland, as defined under General Provisions Article, §5-101, Annotated Code of Maryland, whose duties as such official or employee include matters relating to or affecting the subject matter of this contract, shall during the pendancy and term of this contract and while serving as an official or employee of the State become or be an employee of the contractor or any entity that is a subcontractor on this contract."

.06 Disputes.
Mandatory provision for all contracts. One of the following clauses is preferred:

A. Alternate Disputes Clause (short form). "This contract shall be subject to the provisions of State Finance and Procurement Article, Title 15, Subtitle 2, Annotated Code of Maryland, and COMAR 21.10 (Administrative and Civil Remedies). Pending resolution of a claim, the Contractor shall proceed diligently with the performance of the contract in accordance with the procurement officer's decision."

B. Alternate Disputes Clause (long form).

"(1) This contract is subject to the provisions of State Finance and Procurement Article, Title 15, Subtitle 2, Annotated Code of Maryland and COMAR 21.10 (Administrative and Civil Remedies).

(2) Except as otherwise may be provided by law, all disputes arising under or as a result of a breach of this contract that are not disposed of by mutual agreement shall be resolved in accordance with this clause.

(3) As used herein, "claim" means a written demand or assertion by one of the parties seeking, as a legal right, the payment of money, adjustment or interpretation of contract terms, or other relief, arising under or relating to this contract. A voucher, invoice, or request for payment that is not in dispute when submitted is not a claim under this clause. However, if the submission subsequently is not acted upon in a reasonable time, or is disputed as to liability or amount, it may be converted to a claim for the purpose of this clause.

(4) A claim shall be made in writing and submitted to the procurement officer for decision in consultation with the Office of the Attorney General.

(5) When a claim cannot be resolved by mutual agreement, the contractor shall submit a written request for final decision to the procurement officer. The written request shall set forth all the facts surrounding the controversy.

(6) The contractor, at the discretion of the procurement officer, may be afforded an opportunity to be heard and to offer evidence in support of his claim.

(7) The procurement officer shall render a written decision on all claims within 180 days of receipt of the contractor's written claim, unless the procurement officer determines that a longer period is necessary to resolve the claim. If a decision is not issued within 180 days, the procurement officer shall notify the contractor of the time within which a decision shall be rendered and the reasons for such time extension. The decision shall be furnished to the contractor, by certified mail, return receipt requested, or by any other method that provides evidence of receipt. The procurement officer's decision shall be deemed the final action of the State.

(8) The procurement officer's decision shall be final and conclusive unless the contractor mails or otherwise files a written appeal with the Maryland State Board of Contract Appeals within 30 days of receipt of the decision.

(9) Pending resolution of a claim, the contractor shall proceed diligently with the performance of the contract in accordance with the procurement officer's decision."

.07 Maryland Law Prevails.
Mandatory provision for all contracts unless otherwise authorized by the Board of Public Works.

.08 Nondiscrimination in Employment.
Mandatory provision for all contracts. The following clause is preferred:

“The Contractor agrees:(a) not to discriminate in any manner against an employee or applicant for employment because of race, color, religion, creed, age, sex, sexual orientation, gender identification, marital status, national origin, ancestry genetic information or any otherwise unlawful use of characteristics, or disability of a qualified individual with a disability unrelated in nature and extent so as to reasonably preclude the performance of the employment, or the individual’s refusal to submit to a genetic test or make available the results of a genetic test; (b) to include a provision similar to that contained in subsection(a), above, in any underlying subcontract except a subcontract for standard commercial supplies or raw materials; and (c) to post and to cause subcontractors to post in conspicuous places available to employees and applicants for employment, notices setting forth the substance of this clause.”

.09 Contingent Fee Prohibition.
Mandatory provision for all contracts:

"The contractor, architect, or engineer (as applicable) warrants that it has not employed or retained any person, partnership, corporation, or other entity, other than a bona fide employee or agent working for the contractor, architect, or engineer, to solicit or secure this agreement, and that it has not paid or agreed to pay any person, partnership, corporation, or other entity, other than a bona fide employee or agent, any fee or any other consideration contingent on the making of this agreement."

.10 Multi-Year Contracts Contingent Upon Appropriations.
Mandatory provision for all contracts and contract modifications to be effective in more than one fiscal year:

"If the General Assembly fails to appropriate funds or if funds are not otherwise made available for continued performance for any fiscal period of this Contract succeeding the first fiscal period, this Contract shall be cancelled automatically as of the beginning of the fiscal year for which funds were not appropriated or otherwise made available; provided, however, that this will not affect either the State's rights or the Contractor's rights under any termination clause in this Contract. The effect of termination of the Contract hereunder will be to discharge both the Contractor and the State from future performance of the Contract, but not from their rights and obligations existing at the time of termination. The Contractor shall be reimbursed for the reasonable value of any non-recurring costs incurred but not amortized in the price of the Contract. The State shall notify the Contractor as soon as it has knowledge that funds may not be available for the continuation of this Contract for each succeeding fiscal period beyond the first."

.11 Termination for Default.
Mandatory provision for all contracts. One of the following clauses is preferred:

A. Alternate Clause — Termination for Default (short form).

"If the Contractor fails to fulfill its obligation under this contract properly and on time, or otherwise violates any provision of the contract, the State may terminate the contract by written notice to the Contractor. The notice shall specify the acts or omissions relied upon as cause for termination. All finished or unfinished work provided by the Contractor shall, at the State's option, become the State's property. The State shall pay the Contractor fair and equitable compensation for satisfactory

performance prior to receipt of notice of termination, less the amount of damages caused by Contractor's breach. If the damages are more than the compensation payable to the Contractor, the Contractor will remain liable after termination and the State can affirmatively collect damages. Termination hereunder, including the determination of the rights and obligations of the parties, shall be governed by the provisions of COMAR 21.07.01.11B."

B. Alternate Clause — Termination for Default (long form).

"(1) The State may, subject to the provisions of paragraph (3) of this regulation, by written notice of default to the Contractor, terminate the whole or any part of this contract in any one of the following circumstances:(a) If the Contractor fails to perform within the time specified herein or any extension thereof; or (b) If the Contractor fails to perform any of the other provisions of this contract, or so fails to make progress as to endanger performance of this contract in accordance with its terms, and in either of these two circumstances does not cure such failure within a period of 10 days (or such longer period as the procurement officer may authorize in writing) after receipt of notice from the procurement officer specifying such failure.

"(2) In the event the State terminates this contract in whole or in part as provided in paragraph(1) of this clause, the State may procure substitute performance upon terms and in whatever manner the procurement officer may deem appropriate, and the Contractor shall be liable to the State for any excess costs for substitute performance; provided, that the Contractor shall continue the performance of this contract to the extent not terminated under the provisions of this clause.

"(3) Except with respect to defaults of subcontractors, the Contractor shall not be liable for any excess costs if the failure to perform the contract arises out of causes beyond the control and without the fault or negligence of the Contractor. Such causes may include, but are not restricted to, acts of God or of the public enemy, acts of the State in either its sovereign or contractual capacity, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, and unusually severe weather; but in every case the failure to perform shall be beyond the control and without the fault or negligence of the Contractor. If the failure to perform is caused by the default of a subcontractor, and if the default arises out of causes beyond the control of both the Contractor and subcontractor, and without the fault or negligence of either of them, the Contractor shall not be liable for any excess costs for failure to perform unless substitute performance for the subcontractor was obtainable from another source in sufficient time to permit the Contractor to meet the performance schedule.

"(4) If, after notice of termination of this contract under the provisions of this clause, it is determined for any reason that the Contractor was not in default under the provisions of this clause, or that the default was excusable under the provisions of this clause, the rights and obligations of the parties shall, if the contract contains a clause providing for termination for convenience of the State, be the same as if the notice of termination had been issued pursuant to such clause. If, after notice of termination of this contract under the provisions of this clause, it is determined for any reason that the Contractor was not in default under the provisions of this clause, and if this contract does not contain a clause providing for termination for convenience of the State, the contract shall be equitably adjusted to compensate for such termination and the contract modified accordingly; failure to agree to any such adjustment shall be a dispute concerning a question of fact within the meaning of the clause of this contract entitled "Disputes."

"(5) If this contract is terminated as provided in paragraph(1) of this clause, the State, in addition to any other rights provided in this clause, may require the Contractor to transfer title and deliver to the State, in the manner, at the times, and to the extent, if any, directed by the procurement officer,(a) the fabricated or unfabricated parts, work in progress, completed work, supplies, and other material produced as a part of, or acquired in connection with the performance of, the work terminated by the Notice of Termination, and (b) the completed or partially completed plans, drawings, information, and other property which, if the contract had been completed, would have been required to be furnished to the State; and the Contractor shall, upon direction of the procurement officer, protect and preserve property in the possession of the Contractor in which the State has an interest. Payment for completed supplies delivered to and accepted by the State shall be at the contract price. Payment for manufacturing materials delivered to and accepted by the State and for the protection and preservation of property shall be in an amount agreed upon by the Contractor and procurement officer; failure to agree to such amount shall be a dispute concerning a question of fact within the meaning of the clause of this contract entitled "Disputes." The State may withhold from amounts otherwise due the Contractor hereunder such sum as the procurement officer determines to be necessary to protect the State against loss because of outstanding liens or claims of former lien holders.

"(6) The rights and remedies of the State provided in this clause shall not be exclusive and are in addition to any other rights and remedies provided by law or under this contract.

"(7) As used in paragraph (3) of this clause, the terms, "subcontractor" and "subcontractors" mean subcontractor(s) at any tier."

.12 Termination for Convenience.

A. Except as provided in §B of this regulation, mandatory provision for all contracts. One of the following clauses is preferred:

(1) Alternate Clause — Termination for Convenience (short form).

"The performance of work under this contract may be terminated by the State in accordance with this clause in whole, or from time to time in part, whenever the State shall determine that such termination is in the best interest of the State. The State will pay all reasonable costs associated with this contract that the Contractor has incurred up to the date of termination and all reasonable costs associated with termination of the Contract. However, the Contractor shall not be reimbursed for any anticipatory profits that have not been earned up to the date of termination. Termination hereunder, including the determination of the rights and obligations of the parties, shall be governed by the provisions of COMAR 21.07.01.12A(2)."

(2) Alternate Clause — Termination for Convenience (long form).

"(1) The performance of work under this contract may be terminated by the State in accordance with this clause in whole, or from time to time in part, whenever the State shall determine that such termination is in the best interest of the State. Any such termination shall be effected by delivery to the Contractor of a Notice of Termination specifying the extent to which performance of work is terminated and the time when such termination becomes effective.

"(2) After receipt of a Notice of Termination, and except as otherwise directed by the procurement officer, the Contractor shall:

(a) stop work as specified in the Notice of Termination;

(b) place no further orders or subcontracts for materials, services or facilities, except as may be necessary for completion of the portion of the work under the contract as is not terminated;

(c) terminate all orders and subcontracts to the extent that they relate to the performance of work terminated by the Notice of Termination;

(d) assign to the State, in the manner, at times, and to the extent directed by the procurement officer, all of the right, title, and interest of the Contractor under the orders and subcontracts so terminated, in which case the State shall have the right, in its discretion, to settle or pay any or all claims arising out of the termination of such orders and subcontracts;

(e) settle all outstanding liabilities and all claims arising out of such termination of orders and subcontracts, with the approval or ratification of the procurement officer, to the extent he may require, which approval or ratification shall be final for all the purposes of this clause;

(f) transfer title and deliver to the State, in the manner, at the times, and to the extent, if any, directed by the procurement officer,(i) the fabricated or unfabricated parts, work in process, completed work, supplies, and other material produced as a part of, or acquired in connection with the performance of, the work terminated by the Notice of Termination, and (ii) the completed or partially completed plans, drawings, information, and other property which, if the contract had been completed, would have been required to be furnished to the State;

(g) use its best efforts to sell, in the manner, at the times, to the extent, and at the price or prices directed or authorized by the procurement officer, any property of the types referred to in (f) above; provided, however, that the Contractor(i) may not be required to extend credit to any purchaser, and (ii) may acquire any such property under the conditions prescribed by and at a price or prices approved by the procurement officer; and provided further that the proceeds of any such transfer or disposition shall be applied in reduction of any payments to be made by the State to the Contractor under this contract or shall otherwise be credited to the price or cost of the work covered by this contract or paid in such other manner as the procurement officer may direct;

(h) complete performance of such part of the work as shall not have been terminated by the Notice of Termination; and

(i) take any action that may be necessary, or as the procurement officer may direct, for the protection and preservation of the property related to this contract which is in the possession of the Contractor and in which the State has or may acquire an interest.

The Contractor shall submit to the procurement officer a list, certified as to quantity and quality, of any or all items of termination inventory not previously disposed of, exclusive of items the disposition of which has been directed or authorized by the procurement officer, and may request the State to remove them or enter into a storage agreement covering them. Not later than fifteen (15) days thereafter, the State shall accept title to these items and remove them or enter into a storage agreement covering the same; provided, that the list submitted shall be subject to verification by the procurement officer upon removal of the items, or if the items are stored, within forty-five (45) days from the date of submission of the list, and any necessary adjustment to correct the list as submitted shall be made before final settlement.

"(3) After receipt of a Notice of Termination, the Contractor shall submit to the procurement officer his termination claim, in the form and with certification prescribed by the procurement officer. This claim shall be submitted promptly but in no event later than one(1) year from the effective date of termination, unless one or more extensions in writing are granted by the procurement officer, upon request of the Contractor made in writing within the one-year period or authorized extension thereof. However, if the procurement officer determines that the facts justify such action, he may receive and act upon any such termination claim at any time after the one-year period or any extension thereof. Upon failure of the Contractor to submit his termination claim within the time allowed, the procurement officer may determine the claim at any time after the one-year period or any extension thereof. Upon failure of the Contractor to submit his termination claim within the time allowed, the procurement officer may determine, on the basis of information available to him, the amount, if any, due to the Contractor by reason of the termination and shall thereupon pay to the Contractor the amount so determined.

"(4) Subject to the provisions of paragraph (3), the Contractor and the procurement officer may agree upon the whole or any part of the amount or amounts to be paid to the Contractor by reason of the total or partial termination of work pursuant to this clause, which amount or amounts may include a reasonable allowance for profit on work done; provided, that such agreed amount or amounts, exclusive of settlement costs, shall not exceed the total contract price as reduced by the amount of payments otherwise made and as further reduced by the contract price of work not terminated. The contract shall be amended accordingly, and the Contractor shall be paid the agreed amount. Nothing in paragraph (5) of this clause, prescribing the amount to be paid to the Contractor in the event of failure of the Contractor and the procurement officer to agree upon the whole amount to be paid to the Contractor by reason of the termination of work pursuant to this clause, shall be deemed to limit, restrict, or otherwise determine or affect the amount or amounts that may be agreed upon to be paid to the Contractor pursuant to this paragraph.

"(5) In the event of the failure of the Contractor and the procurement officer to agree as provided in paragraph (4) upon the whole amount to be paid to the Contractor by reason of the termination of work pursuant to this clause, the procurement officer shall pay to the Contractor the amounts determined by the procurement officer as follows, but without duplication of any amounts agreed upon in accordance with paragraph (4):

(a) for completed supplies or services accepted by the State (or sold or acquired as provided in paragraph (2)(g) above) and for which payment has not theretofore been made, a sum equivalent to the aggregate price for the supplies or services computed in accordance with the price or prices specified in the contract, appropriately adjusted for any saving of freight or other charges;

(b) the total of:

(i) the costs incurred in the performance of the work terminated, including initial costs and preparatory expense allocable thereto, but exclusive of any costs attributable to supplies or services paid or to be paid for under paragraph (5)(a) hereof;

(ii) the cost of settling and paying claims arising out of the termination of work under subcontracts or orders, as provided in paragraph (2)(e) above, which are properly chargeable to the terminated portion of the contract (exclusive of amounts paid or payable on account of supplies or materials delivered or services furnished by subcontractors or vendors before the effective date of the Notice of Termination, which amounts shall be included in the costs payable under(i) above); and

(iii) a sum, as profit on(i) above, determined by the procurement officer to be fair and reasonable; provided, however, that if it appears that the contractor would have sustained a loss on the entire contract had it been completed, no profit shall be included or allowed under this subdivision (iii) and an appropriate adjustment shall be made reducing the amount of the settlement to reflect the indicated rate of loss; and

(c) the reasonable cost of settlement accounting, legal, clerical, and other expenses reasonably necessary for the preparation of settlement claims and supporting data with respect to the terminated portion of the contract and for the termination

and settlement of subcontracts thereunder, together with reasonable storage, transportation, and other costs incurred in connection with the protection or disposition of property allocable to this contract.

The total sum to be paid to the Contractor under(a) and (b) of this paragraph shall not exceed the total contract price as reduced by the amount of payments otherwise made and as further reduced by the contract price of work not terminated. Except for normal spoilage, and except to the extent that the State shall have otherwise expressly assumed the risk of loss, there shall be excluded from the amounts payable to the Contractor as provided in (5)(a) and (b)(i) above, the fair value, as determined by the procurement officer, of property that is destroyed, lost, stolen, or damaged so as to become undeliverable to the State or to a buyer pursuant to paragraph (2)(g).

"(6) Costs claimed, agreed to, or determined pursuant to (3), (4), (5) and (11) hereof shall be in accordance with COMAR 21.09 (Contract Cost Principles and Procedures) as in effect on the date of this contract.

"(7) The Contractor shall have the right of appeal, under the clause of this contract entitled "Disputes," from any determination made by the procurement officer under paragraph (3), (5), or (9) hereof, except that if the Contractor has failed to submit his claim within the time provided in paragraph (3) or (9) hereof, and has failed to request extension of the time, he shall have no right of appeal. In any case where the procurement officer has made a determination of the amount due under paragraph (3), (5), or (9) hereof, the State shall pay to the Contractor the following:(a) if there is no right of appeal hereunder or if no timely appeal has been taken, the amount so determined by the procurement officer, or (b) if an appeal has been taken, the amount finally determined on such appeal.

"(8) In arriving at the amount due the Contractor under this clause there shall be deducted(a) all unliquidated advance or other payments on account theretofore made to the Contractor, applicable to the terminated portion of this contract, (b) any claim which the State may have against the Contractor in connection with this contract, and (c) the agreed price for, or the proceeds of sale of, any materials, supplies, or other things acquired by the Contractor or sold, pursuant to the provisions of this clause, and not otherwise recovered by or credited to the State.

"(9) If the termination hereunder be partial, the Contractor may file with the procurement officer a claim for an equitable adjustment of the price or prices specified in the contract relating to the continued portion of the contract (the portion not terminated by the Notice of Termination), and such equitable adjustment as may be agreed upon shall be made in such price or prices. Any claim by the Contractor for an equitable adjustment under this clause shall be asserted within ninety (90) days from the effective date of the termination notice, unless an extension is granted in writing by the procurement officer.

"(10) The State may from time to time, under such terms and conditions as it may prescribe, make partial payments and payments on account against costs incurred by the Contractor in connection with the terminated portion of this contract whenever in the opinion of the procurement officer the aggregate of such payments shall be within the amount to which the Contractor shall be entitled hereunder. If the total of such payments is in excess of the amount finally agreed or determined to be due under this clause, such excess shall be payable by the Contractor to the State upon demand, together with interest computed at the prime rate established by the State Treasurer for the period from the date such excess payment is received by the Contractor to the date on which such excess is repaid to the State; provided, however, that no interest shall be charged with respect to any such excess payment attributable to a reduction in the Contractor's claim by reason of retention or other disposition of termination inventory until ten days after the date of such retention or disposition, or a later date as determined by the procurement officer by reason of the circumstances.

"(11) Unless otherwise provided for in this contract, or by applicable statute, the Contractor shall—from the effective date of termination until the expiration of three years after final settlement under this contract—preserve and make available to the State at all reasonable times at the office of the Contractor but without direct charge to the State, all his books, records, documents and other evidence bearing on the costs and expenses of the Contractor under this contract and relating to the work terminated hereunder, or, to the extent approved by the procurement officer, reproductions thereof."

B. Leases of Real Property.

(1) Inclusion of a termination for convenience clause in a real property lease is discretionary with the Board of Public Works, upon recommendation of the Secretary of General Services.

(2) In recommending the exclusion of a termination for convenience clause in a real property lease, the Secretary shall consider such factors as:

(a) The practicality of including the termination for convenience clause in a lease of real property located in another state or overseas when the demand for property of a particular type or in some particular geographic location is extremely intense, or when the contents of a lease are established by a foreign government and are effectively non-negotiable, or both;

(b) The perception of some landlords that the termination for convenience clause permits the State to unilaterally convert a fixed term lease to a day-to-day lease; or

(c) The prospects that some lending institutions may reject loan requests from landlords owning property that the State might wish to lease but that must be first upgraded at the owner's expense to meet State User Agency Requirements.

.13 Delays and Extensions of Time.

Mandatory provision for all contracts. It shall be in substantially the same form as follows:

"Delays and Extensions of Time"

"The Contractor agrees to prosecute the work continuously and diligently and no charges or claims for damages shall be made by it for any delays or hindrances from any cause whatsoever during the progress of any portion of the work specified in this Contract.

"Time extensions will be granted only for excusable delays that arise from unforeseeable causes beyond the control and without the fault or negligence of the Contractor, including but not restricted to, acts of God, acts of the public enemy, acts of the State in either its sovereign or contractual capacity, acts of another Contractor in the performance of a contract with the State, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, or delays of subcontractors or suppliers arising from unforeseeable causes beyond the control and without the fault or negligence of either the Contractor or the subcontractors or suppliers."

.14 Liquidated Damages.

Mandatory provision for:

A. All contracts with certified MBE participation goals in accordance with COMAR 21.11.03.10E; and

B. Any other contracts deemed appropriate by the procurement officer in consultation with the Office of the Attorney General.

.15 Variations in Estimated Quantities.

Mandatory provision for all contracts that contain estimated quantity items.

.16 Suspension of Work.

Mandatory provision for all contracts. It shall be in substantially the same form as follows:

"The procurement officer unilaterally may order the Contractor in writing to suspend, delay, or interrupt all or any part of the work for such period of time as he may determine to be appropriate for the convenience of the State."

.17 Pre-existing Regulations.

Mandatory provision for all contracts. It shall be in substantially the same form as follows:

"In accordance with the provisions of §11-206 of the State Finance and Procurement Article, Annotated Code of Maryland, the regulations set forth in Title 21 of the Code of Maryland Regulations (COMAR Title 21) in effect on the date of execution of this Contract are applicable to this Contract."

.18 Payment of State Obligations.

Mandatory provision for all contracts. The following clause is preferred:

“Unless a payment is unauthorized, deferred, delayed, or set-off under COMAR 21.02.07, Payments to the Contractor pursuant to this Contract shall be made no later than 30 days after the State’s receipt of a proper invoice from the Contractor.

The Contractor may be eligible to receive late payment interest at the rate of 9% per annum if:

(1) The Contractor submits an invoice for the late payment interest within thirty days after the date of the State’s payment of the amount on which the interest accrued; and

(2) A contract claim has not been filed under State Finance and Procurement Article, Title 15, Subtitle 2, Annotated Code of Maryland.

The State is not liable for interest:

(1) Accruing more than one year after the 31st day after the agency receives the proper invoice; or

(2) On any amount representing unpaid interest. Charges for late payment of invoices are authorized only as prescribed by Title 15, Subtitle 1, of the State Finance and Procurement Article, Annotated Code of Maryland, or by the Public Service Commission of Maryland with respect to regulated public utilities, as applicable."

.19 Financial Disclosure.

Mandatory provision for all contracts:

"The Contractor shall comply with the provisions of State Finance and Procurement Article §13-221, Annotated Code of Maryland. That section requires a business to file with the Secretary of State of Maryland certain specified information, including disclosure of beneficial ownership of the business, within 30 days of the date the aggregate value of any contracts, leases, or other agreements that the business enters into with the State of Maryland or its agencies during a calendar year reaches $200,000."

.20 Political Contribution Disclosure.

Mandatory provision for all contracts:

"The Contractor shall comply with Election Law Article, Title 14, Annotated Code of Maryland, which requires that every person that enters into a procurement contract with the State, a county, or a municipal corporation, or other political subdivision of the State, during a calendar year in which the person receives a contract with a governmental entity in the amount of $200,000 or more, shall file with the State Board of Elections statements disclosing:(a) any contributions made during the reporting period to a candidate for elective office in any primary or general election; and (b) the name of each candidate to whom one or more contribution in a cumulative amount of $500 or more were made during the reporting period. The statement shall be filed with the State Board of Elections:(a) before execution of a contract by the State, a county, a municipal corporation, or other political subdivision of the State, and shall cover the 24 months prior to when a contract was awarded; and (b) if the contribution is made after the execution of a contract, then twice a year, throughout the contract term, on or before:(i) May 31, to cover the six (6) month period ending April 30; and (ii) November 30, to cover the six (6) month period ending October 31. Additional information is available on the State Board of Election website: http://www.elections.state.md.us/campaign_finance/index.html."

.21 Retention of Records.

Mandatory provision for all contracts. The following clause is preferred:

"The Contractor shall retain and maintain all records and documents relating to this Contract for three years after final payment by the State hereunder or any applicable statute of limitations, whichever is longer, and shall make them available for inspection and audit by authorized representatives of the State, including the procurement officer or designee, at all reasonable times."

.22 Compliance with Laws.

Mandatory provision for all contracts. The following clause is preferred:

"The Contractor hereby represents and warrants that:

"A. It is qualified to do business in the State of Maryland and that it will take such action as, from time to time hereafter, may be necessary to remain so qualified;

"B. It is not in arrears with respect to the payment of any monies due and owing the State of Maryland, or any department or unit thereof, including but not limited to the payment of taxes and employee benefits, and that it shall not become so in arrears during the term of this Contract;

"C. It shall comply with all federal, State, and local laws, regulations, and ordinances applicable to its activities and obligations under this Contract; and

"D. It shall obtain, at its expense, all licenses, permits, insurance, and governmental approvals, if any, necessary to the performance of its obligations under this Contract."

.23 Cost and Price Certification.

Mandatory provision for all contracts and contract modifications (excluding real property leases and architectural services or engineering services contracts (see Regulation .24)) if the contract or modification exceeds $100,000 or a smaller amount

determined by the procurement officer under State Finance and Procurement Article, §13-220. The language shall be in substantially the same form as follows:

"Cost and Price Certification"

"A. The Contractor by submitting cost or price information certifies that, to the best of its knowledge, the information submitted is accurate, complete, and current as of a mutually determined specified date prior to the conclusion of any price discussions or negotiations for:

"(1) A negotiated contract, if the total contract price is expected to exceed $100,000, or a smaller amount set by the procurement officer; or

"(2) A change order or contract modification, expected to exceed $100,000, or a smaller amount set by the procurement officer.

"B. The price under this Contract and any change order or modification hereunder, including profit or fee, shall be adjusted to exclude any significant price increases occurring because the Contractor furnished cost or price information which, as of the date agreed upon between the parties, was inaccurate, incomplete, or not current."

.24 Truth-In-Negotiation Certification.

Mandatory provision for architectural services or engineering services contracts exceeding $100,000. It shall be in substantially the same form as follows:

"Truth-In-Negotiation Certification"

"The Contractor by submitting cost or price information, including wage rates or other factual unit costs, certifies to the best of its knowledge, information and belief, that:

"A. The wage rates and other factual unit costs supporting the firm's compensation, as set forth in the proposal, are accurate, complete and current as of the contract date;

"B. If any of the items of compensation were increased due to the furnishing of inaccurate, incomplete or noncurrent wage rates or other units of costs, the State is entitled to an adjustment in all appropriate items of compensation, including profit or fee, to exclude any significant sum by which the price was increased because of the defective data. The State's right to adjustment includes the right to a price adjustment for defects in costs or pricing data submitted by a prospective or actual subcontractor; and

"C. If additions are made to the original price of the contract, such additions may be adjusted to exclude any significant sums where it is determined the price has been increased due to inaccurate, incomplete or noncurrent wage rates and other factual costs."

.25 Contract Affidavit.

Mandatory contract addendum. The contract addendum shall be in substantially the same form as follows and submitted upon initial award and each renewal thereafter:

A. AUTHORITY

I HEREBY AFFIRM THAT:

I, (print name) _____ possess the legal authority to make this Affidavit.

B. CERTIFICATION OF REGISTRATION OR QUALIFICATION WITH THE STATE DEPARTMENT OF ASSESSMENTS AND TAXATION

I FURTHER AFFIRM THAT:

The business named above is a (check applicable items):

(1) Corporation — ___ domestic or ___ foreign;

(2) Limited Liability Company — ___ domestic or ___ foreign;

(3) Partnership — ___ domestic or ___ foreign;

(4) Statutory Trust — ___ domestic or ___ foreign;

(5) ___ Sole Proprietorship

and is registered or qualified as required under Maryland Law.

I further affirm that the above business is in good standing both in Maryland and (IF APPLICABLE) in the jurisdiction where it is presently organized, and has filed all of its annual reports, together with filing fees, with the Maryland State Department of Assessments and Taxation. The name and address of its resident agent (IF APPLICABLE) filed with the State Department of Assessments and Taxation is:

Name and Department ID

Number:_____ Address:_____

and that if it does business under a trade name, it has filed a certificate with the State Department of Assessments and Taxation that correctly identifies that true name and address of the principal or owner as:

Name and Department ID Number: _____

Address: _____.

C. FINANCIAL DISCLOSURE AFFIRMATION

I FURTHER AFFIRM THAT:

I am aware of, and the above business will comply with, the provisions of State Finance and Procurement Article, §13-221, Annotated Code of Maryland, which require the business to file with the Secretary of State of Maryland certain specified information, including disclosure of beneficial ownership of the business, within 30 days of the date the aggregate value of any contracts, leases, or other agreements that the business enters into with the State of Maryland or its agencies during a calendar year reaches $200,000.

D. POLITICAL CONTRIBUTION DISCLOSURE AFFIRMATION

I FURTHER AFFIRM THAT:

I am aware of, and the above business will comply with, Election Law Article, Title 14, Annotated Code of Maryland, which requires that every person that enters into a procurement contract with the State, a county, a municipal corporation, or other political subdivision of the State, during a calendar year in which the person receives a contract with a governmental entity in the amount of $200,000 or more shall file with the State Board of Elections statements disclosing:(a) any contributions made during the reporting period to a candidate for elective office in any primary or general election; and (b) the name of each candidate to whom one or more contributions in a cumulative amount of $500 or more were made during the reporting period. The statement shall be filed with the State Board of Elections:(a) before execution of a contract by the State, a county, a municipal corporation, or other political subdivision of the State, and shall cover the 24 months prior to when a contract was awarded; and (b) if the contribution is made after the execution of a contract, then twice a year, throughout the contract term, on:(i) May 31, to cover the six (6) month period ending April 30; and (ii) November 30, to cover the six (6) month period ending October 31.

E. DRUG AND ALCOHOL FREE WORKPLACE

(Applicable to all contracts unless the contract is for a law enforcement agency and the agency head or the agency head's designee has determined that application of COMAR 21.11.08 and this certification would be inappropriate in connection with the law enforcement agency's undercover operations.)

I CERTIFY THAT:

(1) Terms defined in COMAR 21.11.08 shall have the same meanings when used in this certification.

(2) By submission of its bid or offer, the business, if other than an individual, certifies and agrees that, with respect to its employees to be employed under a contract resulting from this solicitation, the business shall:

(a) Maintain a workplace free of drug and alcohol abuse during the term of the contract;

(b) Publish a statement notifying its employees that the unlawful manufacture, distribution, dispensing, possession, or use of drugs, and the abuse of drugs or alcohol is prohibited in the business' workplace and specifying the actions that will be taken against employees for violation of these prohibitions;

(c) Prohibit its employees from working under the influence of drugs or alcohol;

(d) Not hire or assign to work on the contract anyone who the business knows, or in the exercise of due diligence should know, currently abuses drugs or alcohol and is not actively engaged in a bona fide drug or alcohol abuse assistance or rehabilitation program;

(e) Promptly inform the appropriate law enforcement agency of every drug-related crime that occurs in its workplace if the business has observed the violation or otherwise has reliable information that a violation has occurred;

(f) Establish drug and alcohol abuse awareness programs to inform its employees about:

(i) The dangers of drug and alcohol abuse in the workplace;

(ii) The business's policy of maintaining a drug and alcohol free workplace;

(iii) Any available drug and alcohol counseling, rehabilitation, and employee assistance programs; and

(iv) The penalties that may be imposed upon employees who abuse drugs and alcohol in the workplace;

(g) Provide all employees engaged in the performance of the contract with a copy of the statement required by §E(2)(b), of this regulation;

(h) Notify its employees in the statement required by §E(2)(b), of this regulation, that as a condition of continued employment on the contract, the employee shall:

(i) Abide by the terms of the statement; and

(ii) Notify the employer of any criminal drug or alcohol abuse conviction for an offense occurring in the workplace not later than 5 days after a conviction;

(i) Notify the procurement officer within 10 days after receiving notice under §E(2)(h)(ii), of this regulation, or otherwise receiving actual notice of a conviction;

(j) Within 30 days after receiving notice under §E(2)(h)(ii), of this regulation, or otherwise receiving actual notice of a conviction, impose either of the following sanctions or remedial measures on any employee who is convicted of a drug or alcohol abuse offense occurring in the workplace:

(i) Take appropriate personnel action against an employee, up to and including termination; or

(ii) Require an employee to satisfactorily participate in a bona fide drug or alcohol abuse assistance or rehabilitation program;

and

(k) Make a good faith effort to maintain a drug and alcohol free workplace through implementation of §E(2)(a)—(j), of this regulation.

(3) If the business is an individual, the individual shall certify and agree as set forth in §E(4), of this regulation, that the individual shall not engage in the unlawful manufacture, distribution, dispensing, possession, or use of drugs or the abuse of drugs or alcohol in the performance of the contract.

(4) I acknowledge and agree that:

(a) The award of the contract is conditional upon compliance with COMAR 21.11.08 and this certification;

(b) The violation of the provisions of COMAR 21.11.08 or this certification shall be cause to suspend payments under, or terminate the contract for default under COMAR 21.07.01.11 or 21.07.03.15, as applicable; and

(c) The violation of the provisions of COMAR 21.11.08 or this certification in connection with the contract may, in the exercise of the discretion of the Board of Public Works, result in suspension and debarment of the business under COMAR 21.08.03.

F. CERTAIN AFFIRMATIONS VALID

I FURTHER AFFIRM THAT:

To the best of my knowledge, information, and belief, each of the affirmations, certifications, or acknowledgements contained in that certain Bid/Proposal Affidavit dated _____ , 20___ , and executed by me for the purpose of obtaining the contract to which this Exhibit is attached remains true and correct in all respects as if made as of the date of this Contract Affidavit and as if fully set forth herein.

I DO SOLEMNLY DECLARE AND AFFIRM UNDER THE PENALTIES OF PERJURY THAT THE CONTENTS OF THIS AFFIDAVIT ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION, AND BELIEF.

Date:_____

By:_____(printed name of Authorized Representative and affiant)

_____(signature of Authorized Representative and affiant)

.26 Commercial Nondiscrimination Clause.

A. The following provision is mandatory for all State contracts and subcontracts: "As a condition of entering into this Agreement, Contractor represents and warrants that it will comply with the State's Commercial Nondiscrimination Policy, as described under Title 19 of the State Finance and Procurement Article of the Annotated Code of Maryland. As part of such compliance, Contractor may not discriminate on the basis of race, color, religion, ancestry, national origin, sex, age, marital status, sexual orientation, sexual identity, genetic information or an individual's refusal to submit to a genetic test or make available the results of a genetic test or on the basis of disability, or other unlawful forms of discrimination in the solicitation, selection, hiring, or commercial treatment of subcontractors, vendors, suppliers, or commercial customers, nor shall Contractor retaliate against any person for reporting instances of such discrimination. Contractor shall provide equal opportunity for subcontractors, vendors, and suppliers to participate in all of its public sector and private sector subcontracting and supply opportunities, provided that this clause does not prohibit or limit lawful efforts to remedy the effects of marketplace discrimination that have occurred or are occurring in the marketplace. Contractor understands that a material violation of this clause shall be considered a material breach of this Agreement and may result in termination of this Agreement, disqualification of Contractor from participating in State contracts, or other sanctions. This clause is not enforceable by or for the benefit of, and creates no obligation to, any third party.

B. The following provision is mandatory for all State contracts: "As a condition of entering into this Agreement, upon the request of the Commission on Civil Rights, and only after the filing of a complaint against Contractor under Title 19 of the State Finance and Procurement Article of the Annotated Code of Maryland, as amended from time to time, Contractor agrees to provide within 60 days after the request a complete list of the names of all subcontractors, vendors, and suppliers that Contractor has used in the past 4 years on any of its contracts that were undertaken within the State of Maryland, including the total dollar amount paid by Contractor on each subcontract or supply contract. Contractor further agrees to cooperate in any investigation conducted by the State pursuant to the State's Commercial Nondiscrimination Policy as set forth under Title 19 of the State Finance and Procurement Article of the Annotated Code of Maryland, and to provide any documents relevant to any investigation that are requested by the State. Contractor understands that violation of this clause is a material breach of this Agreement and may result in contract termination, disqualification by the State from participating in State contracts, and other sanctions."

.27 Performance and Payment Bonds.

This regulation is added as a separate pdf form within this chapter.

.27 Performance and Payment Bonds.

Mandatory provision for contracts exceeding $100,000 with surety bond requirements:

A. Performance Bond. The required performance bond shall be in the form specified as follows:

PERFORMANCE BOND

Principal	Business Address of Principal
Surety a corporation of the State of _____ and authorized to do business in the State of Maryland	Obligee STATE OF MARYLAND
Penal Sum of Bond (express in words and figures) _____ Description of Contract Contract Number: _____	Date of Contract _____, 20_____ Date Bond Executed _____, 20_____

KNOW ALL BY THESE PRESENTS, That we, the Principal named above and Surety named above, are held and firmly bound unto the Obligee named above in the Penal Sum of this Performance Bond stated above, for the payment of which Penal Sum we bind ourselves, our heirs, executors, administrators, personal representatives, successors, and assigns, jointly and severally, firmly by these presents. However, where Surety is composed of corporations acting as co-sureties, we the co-sureties, bind ourselves, our successors and assigns, in such Penal Sum jointly and severally as well as severally only for the purpose of allowing a joint action or actions against any or all of us, and for all other purposes each co-surety binds itself, jointly and severally with the Principal, for the payment of such sum as appears above its name below, but if no limit of liability is indicated, the limit of such liability shall be the full amount of the Penal Sum.

WHEREAS, Principal has entered into or will enter into a contract with the State of Maryland, by and through the Administration named above acting for the State of Maryland, which contract is described and dated as shown above, and incorporated herein by reference. The contract and all items incorporated into the contract, together with any and all changes, extensions of time, alterations, modifications, or additions to the contract or to the work to be performed thereunder or to the Plans, Specifications, and Special Provisions, or any of them, or to any other items incorporated into the contract shall hereinafter be referred as "the Contract."

WHEREAS, it is one of the conditions precedent to the final award of the Contract that these presents be executed.

NOW, THEREFORE, during the original term of said Contract, during any extensions thereto that may be granted by the Administration, and during the guarantee and warranty period, if any, required under the Contract, unless otherwise stated therein, this Performance Bond shall remain in full force and effect unless and until the following terms and conditions are met:

1. Principal shall well and truly perform the Contract; and
2. Principal and Surety shall comply with the terms and conditions in this Performance Bond.

Whenever Principal shall be declared by the Administration to be in default under the Contract, the Surety may, within 15 days after notice of default from the Administration, notify the Administration of its election to either promptly proceed to remedy the default or promptly proceed to complete the contract in accordance with and subject to its terms and conditions. In the event the Surety does not elect to exercise either of the above stated options, then the Administration thereupon shall have the remaining contract work completed, Surety to remain liable hereunder for all expenses of completion up to but not exceeding the penal sum stated above.

The Surety hereby stipulates and agrees that no change, extension of time, alteration or addition to the terms of the Contract or to the work to be performed thereunder or the Specifications accompanying the same shall in any way affect its obligation on this Performance Bond, and it does hereby waive notice of any such change, extension of time, alteration or addition to the terms of the Contract or to the work or to the Specifications.

This Performance Bond shall be governed by and construed in accordance with the laws of the State of Maryland and any reference herein to Principal or Surety in the singular shall include all entities in the plural who or which are signatories under the Principal or Surety heading below.

IN WITNESS WHEREOF, Principal and Surety have set their hands and seals to this Performance Bond. If any individual is a signatory under the Principal heading below, then each such individual has signed below on his or her own behalf, has set forth below the name of the firm, if any, in whose name he or she is doing business, and has set forth below his or her title as a sole proprietor. If any partnership or joint venture is a signatory under the Principal heading below, then all members of each such partnership or joint venture have signed below, each member has set forth below the name of the partnership or joint venture, and each member has set forth below his or her title as a general partner, limited partner, or member of joint venture, whichever is applicable. If any corporation is a signatory under the Principal or Surety heading below, then each such corporation has caused the following: the corporation's name to be set forth below, a duly authorized representative of the corporation to affix below the

corporation's seal and to attach hereto a notarized corporate resolution of power of attorney authorizing such action, and each such duly authorized representative to sign below and set forth below his or her title as a representative of the corporation. If any individual acts as a witness to any signature below, then each such individual has signed below and has set forth below his or her title as a witness. All of the above has been done as of the Date of Bond shown above.

In Presence of: Witness: _____ as to	Individual Principal _____(SEAL)
In Presence of: Witness: _____ _____ as to _____ as to _____ as to	Co-Partnership Principal _____(SEAL) (Name of Co-Partnership) By:_____(SEAL) _____(SEAL) _____(SEAL)
Attest: _____ as to Corporate Secretary	Corporate Principal _____ (Name of Corporation) AFFIX By: _____ CORPORATE President SEAL
Attest: (SEAL) _____ Signature Bonding Agent's Name: _____ Agent's Address _____	_____ (Corporate Surety) By: _____ (SEAL) Title_____ _____ (Business Address of Surety)
	Approved as to legal form and sufficiency this _____ day of _____ 20_____ _____ Asst. Attorney General

B. Payment Bond. The required payment bond shall be in the form specified as follows:

PAYMENT BOND

Principal	Business Address of Principal
Surety a corporation of the State of _____ and authorized to do business in the State of Maryland Penal Sum of Bond (express in words and figures) _____ Description of Contract Contract Number: _____	Obligee STATE OF MARYLAND Date of Contract _____, 20_____ Date Bond Executed _____, 20_____

KNOW ALL BY THESE PRESENTS, That we, the Principal named above and Surety named above, being authorized to do business in Maryland, and having business address as shown above, are held and firmly bound unto the Obligee named above, for the use and benefit of claimants as hereinafter defined, in the Penal Sum of this Payment Bond stated above, for the payment of which Penal Sum we bind ourselves, our heirs, executors, administrators, personal representatives, successors, and assigns, jointly and severally, firmly by these co-sureties, bind ourselves, our successors and assigns, in such Penal Sum jointly and severally as well as severally only for the purpose of allowing a joint action or actions against any or all of us, and for all other

purposes each co-surety binds itself, jointly and severally with the Principal, for the payment of such sum as appears above its name below, but if no limit of liability is indicated, the limit of such liability shall be the full amount of the Penal Sum.

WHEREAS, Principal has entered into or will enter into a contract with the State, by and through the Administration named above acting for the State of Maryland, which contract is described and dated as shown above, and incorporated herein by reference. The contract and all items incorporated into the contract, together with any and all changes, extensions of time, alterations, modifications, or additions to the contract or to the work to be performed thereunder or to the Plans, Specifications, and Special Provisions, or any of them, or to any other items incorporated into the contract shall hereinafter be referred to as the "Contract".

WHEREAS, it is one of the conditions precedent to the final award of the Contract that these presents be executed.

NOW THEREFORE, the condition of this obligation is such that if the Principal shall promptly make payment to all claimants as hereinafter defined, for all labor and materials furnished, supplied and reasonably required for use in the performance of the Contract, then this obligation shall be null and void; otherwise it shall remain in full force and effect, subject to the following conditions:

1. A claimant is defined to be any and all of those persons supplying services or materials (including lessors of equipment to the extent of the fair market value thereof) to the Principal or its subcontractors and subcontractors in the prosecution of the work provided for in the Contract.

2. The above named Principal and Surety hereby jointly and severally agree with the Obligee that every claimant as herein defined, may sue on this Bond for the use of such claimant and prosecute the suit to final judgment for such sum or sums as may be justly due claimant and have execution thereon. The Obligee shall not be liable for the payment of any costs or expenses of any such suit.

The Surety hereby stipulates and agrees that no change, extension of time, alteration or addition to the terms of the Contract or to the work to be performed thereunder or the Specifications accompanying the same shall in any way affect its obligation on this Payment Bond, and it does hereby waive notice of any such change, extension of time, alteration or addition to the terms of the Contract or to the work or to the Specifications.

This Payment Bond shall be governed by and construed in accordance with the laws of the State of Maryland and any reference herein to Principal or Surety in the singular shall include all entities in the plural who or which are signatories under the Principal or Surety heading below.

IN WITNESS WHEREOF, Principal and Surety have set their hands and seals to this Payment Bond. If any individual is a signatory under the Principal heading below, then each such individual has signed below on his or her own behalf, has set forth below the name of the firm, if any, in whose name he or she is doing business, and has set forth below his or her title as a sole proprietor. If any partnership or joint venture is a signatory under the Principal heading below, then all members of each such partnership or joint venture have signed below, each member has set forth below the name of the partnership or joint venture, and each member has set forth below his or her title as a general partner, limited partner, or member of joint venture, whichever is applicable. If any corporation is a signatory under the Principal or Surety heading below, then each such corporation has caused the following: the corporation's name to be set forth below, a duly authorized representative of the corporation to affix below the corporation's seal and to attach hereto a notarized corporate resolution of power of attorney authorizing such action, and each such duly authorized representative to sign below and set forth below his or her title as a representative of the corporation. If any individual acts as a witness to any signature below, then each such individual has signed below and has set forth below his or her title as a witness. All of the above has been done as of the Date of Bond shown above.

In Presence of: Witness: _____ as to	Individual Principal _____(SEAL)
In Presence of: Witness: _____ as to _____ as to _____ as to	Co-Partnership Principal _____(SEAL) (Name of Co-Partnership) By:_____(SEAL) _____(SEAL) _____(SEAL)

Corporate Principal

_____

Attest: (Name of Corporation)

AFFIX

_____ By: _____ CORPORATE

Corporate Secretary President SEAL

_____

(Corporate Surety)

Attest: (SEAL) By: _____ (SEAL)

_____ Title_____

Signature

Bonding Agent's Name: _____

_____

(Business Address of Surety)

Agent's Address _____

Approved as to legal form and sufficiency this

_____ day of _____ 20_____

_____

Asst. Attorney General

.28 Performance and Payment Bonds — Multiyear Annual and Renewable.
This regulation is added as a separate pdf form within this chapter.

.28 Performance and Payment Bonds—Multiyear Annual and Renewable.

Optional forms for multiyear contracts exceeding $100,000 with annual and renewable surety bonds:

A. Performance Bond. The required performance bond shall be in the form specified as follows:

ANNUAL PERFORMANCE BOND – RENEWABLE FOR MULTIYEAR AWARDS

Principal	Business Address of Principal
Surety a corporation of the State of _____ and authorized to do business in the State of Maryland	Obligee STATE OF MARYLAND
Penal Sum of Bond (express in words and figures) _____	Date Bond Executed _____, 20_____ Initial Term Fiscal Year Ending June 30, 20____

KNOW ALL BY THESE PRESENTS, That we, the Principal named above and Surety named above, are held and firmly bound unto the Obligee named above in the Penal Sum of this Performance Bond stated above, for the payment of which Penal Sum we bind ourselves, our heirs, executors, administrators, personal representatives, successors, and assigns, jointly and severally, firmly by these presents. However, where Surety is composed of corporations acting as co-sureties, we the co-sureties, bind ourselves, our successors and assigns, in such Penal Sum jointly and severally as well as severally only for the purpose of allowing a joint action or actions against any or all of us, and for all other purposes each co-surety binds itself, jointly and severally with the Principal, for the payment of such sum as appears above its name below, but if no limit of liability is indicated, the limit of such liability shall be the full amount of the Penal Sum.

WHEREAS, Principal has entered into or will enter into a multiyear contract with the State, by and through the Administration named above acting for the State of Maryland, which contract is described above, and incorporated herein by reference. The contract and all items incorporated into the contract, together with any and all changes, extensions of time, alterations, modifications, or additions to the contract or to the work to be performed thereunder or to the Plans, Specifications, and Special Provisions, or any of them, or to any other items incorporated into the contract shall hereinafter be referred to as the "Contract".

The term of this Bond is for the period beginning on the date the bond is executed and ending on the indicated Initial Term Fiscal Year Ending Date (the "Initial Term"). If requested by the Principal, the Initial Term may be extended, solely at the option of the Surety, for additional one (1) year periods (each a "Renewal Term"), ending on the subsequent Fiscal Year ending date. This Bond shall expire at the end of the Initial Term or, if extended, at the end of the final Renewal Term. Provided that at any time should the surety elect not to extend the bond for a Renewal Term, it must so inform the Obligee in writing prior to ninety (90) days before the expiry of the existing Initial Term or final Renewal Term. If the surety does not so inform the Obligee of its intention not to extend the bond as stated herein, the bond will automatically be deemed extended for an additional Renewal Term.

WHEREAS, it is one of the conditions precedent to the final award of the Contract that these presents be executed.

NOW, THEREFORE, during the initial term of said Contract, any renewal term, and during any extensions thereto that may be granted by the Administration, and during the guarantee and warranty period, if any, required under the Contract, unless otherwise stated therein, this Performance Bond shall remain in full force and effect unless and until the following terms and conditions are met:

1. Principal shall well and truly perform the Contract; and
2. Principal and Surety shall comply with the terms and conditions in this Performance Bond.

Whenever Principal shall be declared by the Administration to be in default under the Contract, the Surety may, within 15 days after notice of default from the Administration, notify the Administration of its election to either promptly proceed to remedy the default or promptly proceed to complete the contract in accordance with and subject to its terms and conditions. In the event the Surety does not elect to exercise either of the above stated options, then the Administration thereupon shall have the remaining contract work completed, Surety to remain liable hereunder for all expenses of completion up to but not exceeding the penal sum stated above.

The Surety hereby stipulates and agrees that no change, extension of time, alteration or addition to the terms of the Contract or to the work to be performed thereunder or the Specifications accompanying the same shall in any way affect its obligation on this Performance Bond, and it does hereby waive notice of any such change, extension of time, alteration or addition to the terms of the Contract or to the work or to the Specifications.

This Performance Bond shall be governed by and construed in accordance with the laws of the State of Maryland and any reference herein to Principal or Surety in the singular shall include all entities in the plural who or which are signatories under the Principal or Surety heading below.

IN WITNESS WHEREOF, Principal and Surety have set their hands and seals to this Performance Bond. If any individual is a signatory under the Principal heading below, then each such individual has signed below on his or her own behalf, has set forth below the name of the firm, if any, in whose name he or she is doing business, and has set forth below his or her title as a sole proprietor. If any partnership or joint venture is a signatory under the Principal heading below, then all members of each such partnership or joint venture have signed below, each member has set forth below the name of the partnership or joint venture, and each member has set forth below his or her title as a general partner, limited partner, or member of joint venture, whichever is applicable. If any corporation is a signatory under the Principal or Surety heading below, then each such corporation has caused the following: the corporation's name to be set forth below, a duly authorized representative of the corporation to affix below the corporation's seal and to attach hereto a notarized corporate resolution of power of attorney authorizing such action, and each such duly authorized representative to sign below and set forth below his or her title as a representative of the corporation. If any individual acts as a witness to any signature below, then each such individual has signed below and has set forth below his or her title as a witness. All of the above has been done as of the Date of Bond shown above.

In Presence of: Witness: _____ as to	Individual Principal _____(SEAL)
In Presence of: Witness: _____ _____ as to _____ as to _____ as to	Co-Partnership Principal _____(SEAL) (Name of Co-Partnership) By:_____(SEAL) _____(SEAL) _____(SEAL)
Attest: _____ as to Corporate Secretary	Corporate Principal _____ (Name of Corporation) AFFIX By: _____ CORPORATE President SEAL
Attest: (SEAL) _____ Signature Bonding Agent's Name: _____ Agent's Address _____	_____ (Corporate Surety) By: _____ (SEAL) Title_____ _____ (Business Address of Surety)
	Approved as to legal form and sufficiency this _____ day of _____ 20 _____ _____ Asst. Attorney General

B. Payment Bond. The required payment bond shall be in the form specified as follows:

ANNUAL PAYMENT BOND – RENEWABLE FOR MULTIYEAR AWARDS

Principal	Business Address of Principal
Surety a corporation of the State of _____ and authorized to do business in the State of Maryland Penal Sum of Bond (express in words and figures) _____	Obligee STATE OF MARYLAND Date Bond Executed _____, 20_____ Initial Term Fiscal Year Ending June 30, 20____

KNOW ALL BY THESE PRESENTS, That we, the Principal named above and Surety named above, being authorized to do business in Maryland, and having business address as shown above, are held and firmly bound unto the Obligee named above, for the use and benefit of claimants as hereinafter defined, in the Penal Sum of this Payment Bond stated above, for the payment of which Penal Sum we bind ourselves, our heirs, executors, administrators, personal representatives, successors, and assigns, jointly and severally, firmly by these co-sureties, bind ourselves, our successors and assigns, in such Penal Sum jointly and severally as well as severally only for the purpose of allowing a joint action or actions against any or all of us, and for all other purposes each co-surety binds itself, jointly and severally with the Principal, for the payment of such sum as appears above its name below, but if no limit of liability is indicated, the limit of such liability shall be the full amount of the Penal Sum.

WHEREAS, Principal has entered into or will enter into a multiyear contract with the State, by and through the Administration named above acting for the State of Maryland, which contract is described above, and incorporated herein by reference. The contract and all items incorporated into the contract, together with any and all changes, extensions of time, alterations, modifications, or additions to the contract or to the work to be performed thereunder or to the Plans, Specifications, and Special Provisions, or any of them, or to any other items incorporated into the contract shall hereinafter be referred to as the "Contract".

The term of this Bond is for the period beginning on the date the bond is executed and ending on the indicated Initial Term Fiscal Year Ending Date (the "Initial Term"). If requested by the Principal, the Initial Term may be extended, solely at the option of the Surety, for additional one (1) year periods (each a "Renewal Term"), ending on the subsequent Fiscal Year ending date. This Bond shall expire at the end of the Initial Term or, if extended, at the end of the final Renewal Term. Provided that at any time should the surety elect not to extend the bond for a Renewal Term, it must so inform the Obligee in writing prior to ninety (90) days before the expiry of the existing Initial Term or final Renewal Term. If the surety does not so inform the Obligee of its intention not to extend the bond as stated herein, the bond will automatically be deemed extended for an additional Renewal Term.

WHEREAS, it is one of the conditions precedent to the final award of the Contract that these presents be executed.

NOW THEREFORE, the condition of this obligation is such that if the Principal shall promptly make payment to all claimants as hereinafter defined, for all labor and materials furnished, supplied and reasonably required for use in the performance of the Contract, then this obligation shall be null and void; otherwise it shall remain in full force and effect, subject to the following conditions:

1. A claimant is defined to be any and all of those persons supplying services or materials (including lessors of equipment to the extent of the fair market value thereof) to the Principal or its subcontractors and subcontractors in the prosecution of the work provided for in the Contract.

2. The above named Principal and Surety hereby jointly and severally agree with the Obligee that every claimant as herein defined, may sue on this Bond for the use of such claimant and prosecute the suit to final judgment for such sum or sums as may be justly due claimant and have execution thereon. The Obligee shall not be liable for the payment of any costs or expenses of any such suit.

The Surety hereby stipulates and agrees that no change, extension of time, alteration or addition to the terms of a Contract or to the work to be performed thereunder or the Specifications accompanying the same shall in any way affect its obligation on this Payment Bond, and it does hereby waive notice of any such change, extension of time, alteration or addition to the terms of a Contract or to the work or to the Specifications.

This Payment Bond shall be governed by and construed in accordance with the laws of the State of Maryland and any reference herein to Principal or Surety in the singular shall include all entities in the plural who or which are signatories under the Principal or Surety heading below.

IN WITNESS WHEREOF, Principal and Surety have set their hands and seals to this Payment Bond. If any individual is a signatory under the Principal heading below, then each such individual has signed below on his or her own behalf, has set forth below the name of the firm, if any, in whose name he or she is doing business, and has set forth below his or her title as a sole proprietor. If any partnership or joint venture is a signatory under the Principal heading below, then all members of each such partnership or joint venture have signed below, each member has set forth below the name of the partnership or joint venture, and

each member has set forth below his or her title as a general partner, limited partner, or member of joint venture, whichever is applicable. If any corporation is a signatory under the Principal or Surety heading below, then each such corporation has caused the following: the corporation's name to be set forth below, a duly authorized representative of the corporation to affix below the corporation's seal and to attach hereto a notarized corporate resolution of power of attorney authorizing such action, and each such duly authorized representative to sign below and set forth below his or her title as a representative of the corporation. If any individual acts as a witness to any signature below, then each such individual has signed below and has set forth below his or her title as a witness. All of the above has been done as of the Date of Bond shown above.

In Presence of: Witness: _____ as to	Individual Principal _____(SEAL)
In Presence of: Witness: _____ as to _____ as to _____ as to	Co-Partnership Principal _____(SEAL) (Name of Co-Partnership) By:_____(SEAL) _____(SEAL) _____(SEAL)
  Attest: _____ Corporate Secretary	Corporate Principal _____ (Name of Corporation) AFFIX By: _____ CORPORATE President SEAL
  Attest: (SEAL) _____ Signature Bonding Agent's Name: _____ Agent's Address _____	_____ (Corporate Surety) By: _____ (SEAL) Title_____ _____ (Business Address of Surety)
	Approved as to legal form and sufficiency this _____ day of _____ 20 _____ _____ Asst. Attorney General

Administrative History

Effective date: July 1, 1981 (8:13 Md. R. II-5)
Regulation .09A amended effective May 6, 1985 (12:9 Md. R. 816)

_____

Chapter revised effective January 9, 1989 (15:27 Md. R. 3138)
Regulation .03 amended effective August 2, 1993 (20:15 Md. R. 1221)
Regulation .05 amended effective October 2, 2000 (27:19 Md. R. 1730); July 9, 2001 (28:13 Md. R. 1216)
Regulation .08 amended effective December 25, 2000 (27:25 Md. R. 2284); January 2, 2017 (43:26 Md. R. 1449)
Regulation .11A amended effective November 22, 1993 (20:23 Md. R. 1086)
Regulation .12A amended effective November 22, 1993 (20:23 Md. R. 1086)
Regulation .14 amended effective May 13, 2013 (40:9 Md. R. 789); July 15, 2019 (46:14 Md. R. 623)
Regulation .18 amended effective January 2, 2017 (43:26 Md. R. 1449)
Regulation .19 amended effective March 11, 2019 (46:5 Md. R. 310)
Regulation .20 amended effective January 26, 1998 (25:2 Md. R. 79); December 25, 2000 (27:25 Md. R. 2284); January 2, 2017 (43:26 Md. R. 1449)
Regulation .25 amended effective October 1, 1990 (17:19 Md. R. 2322); August 2, 1993 (20:15 Md. R. 1221); August 8, 2011 (38:16 Md. R. 946); May 13, 2013 (40:9 Md. R. 789)
Regulation .25C amended effective March 11, 2019 (46:5 Md. R. 310)
Regulation .25D amended effective January 2, 2017 (43:26 Md. R. 1449)
Regulation .26 adopted as an emergency provision effective August 8, 1997 (24:18 Md. R. 1294); emergency status rescinded effective October 16, 1997 (24:23 Md. R. 1608)
Regulation .26 adopted effective March 12, 2007 (34:5 Md. R. 562)
Regulation .26A amended effective January 2, 2017 (43:26 Md. R. 1449)
Regulation .26B amended effective March 5, 2012 (39:4 Md. R. 338)
Regulation .27 adopted effective July 15, 2019 (46:14 Md. R. 623)
Regulation .28 adopted effective July 15, 2019 (46:14 Md. R. 623)

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	Click here to enter text.
Annual Political Subdivision Spend	Click here to enter text.
Total Spend	Approximately $3,500,000.00

State of Louisiana

Paula Tregre
Director Name

225-342-3793 — **Director Phone**
paula.tregre@la.gov — **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☐ No ☒
(Click appropriate box)

Felicia M. Sonnier
State Point of Contact Name and Title

225-342-8029 — **Phone**
felicia.sonnier@la.gov — **Email**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

NASPO ValuePoint
INTENT TO PARTICIPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with **no** options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	Approximately $800,000
Annual Political Subdivision Spend	Included in Annual State Spend
Total Spend	Approximately $800,000

State of Montana

Meghan Holmlund
Chief Procurement Official

406-444-1459 mholmlund@mt.gov
Phone **Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
(Click appropriate box)

State Admin Fee: 1.50%

State Point of Contact Name and Title

Amanda Henrich, Contracts Officer
Phone 406-444-2516 **Email** Amanda.henrich@mt.gov

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

The following changes are modifying or supplementing the Master Agreement terms and conditions. The Master Agreement and the Participating Addendum together are referred to herein as the "Contract."

State of Montana Terms and Conditions

ACCESS AND RETENTION OF RECORDS: Contractor agrees to provide the Participating Entity, Legislative Auditor, or their authorized agents, access to any records necessary to determine contract compliance. (Section 18-1-118, MCA). Contractor agrees to create and retain records supporting the services rendered or supplies delivered for a period of eight years after either the completion date of the Contract or the conclusion of any claim, litigation, or exception relating to the Contract taken by the Participating Entity or third party.

ASSIGNMENT, TRANSFER AND SUBCONTRACTING: Contractor shall not assign, transfer or subcontract any portion of the Contract without the express written consent of the Participating Entity. (Section 18-4-141, MCA.)

COMPLIANCE WITH LAWS: Contractor shall, in performance of work under this Contract, fully comply with all applicable federal, state, or local laws, rules, regulations, and executive orders including but not limited to, the Montana Human Rights Act, the Equal Pay Act of 1963, the Civil Rights Act of 1964, the Age Discrimination Act of 1975, the Americans with Disabilities Act of 1990, and Section 504 of the Rehabilitation Act of 1973. Contractor is the employer for the purpose of providing healthcare benefits and paying any applicable penalties, fees and taxes under the Patient Protection and Affordable Care Act [P.l. 111-148, 124 Stat. 119]. Any subletting or subcontracting by Contractor subjects subcontractors to the same provisions. In accordance with 49-3-207, MCA, and Executive Order No. 04-2016 Contractor agrees that the hiring of persons to perform this Contract will be made on the basis of merit and qualifications and there will be no discrimination based on race, color, sex, pregnancy, childbirth or medical conditions related to pregnancy or childbirth, political or religious affiliation or ideas, culture, creed, social origin or condition, genetic information, sexual orientation, gender identity or expression, national origin, ancestry, age, disability, military service or veteran status, or marital status by the persons performing this Contract.

DEFENSE, INDEMNIFICATION /HOLD HARMLESS: Contractor shall defend, indemnify and hold harmless the State of Montana and the contracting agency hereunder and their elected and appointed officials, agents, and employees, while acting within the scope of their duties as such, from and against all claims, demands, causes of action, liabilities, damages, judgments, expenses or fees, including the reasonable cost of defense thereof and attorney fees, arising or awarded in favor of Contractor's or its subcontractor's employees or agents or third parties for bodily or personal injuries, death, damage to property, or financial or other loss resulting or allegedly resulting in whole or part from (i) the services performed or products provided or (ii) other acts or omissions of Contractor and/or its agents, employees, representatives, assigns, subcontractors, except the sole negligence of Participating Entity or the contracting agency.

REDUCTION OF FUNDING: Participating Entity must by law terminate this Contract if funds are not appropriated or otherwise made available to support the Participating Entity's or contracting agency's continuation of performance of this Contract in a subsequent fiscal period. (18-4-313(4), MCA) If state or federal government funds are not appropriated or otherwise made available through the state budgeting process to support continued performance of this Contract (whether at an initial contract payment level or any contract increases to that initial level) in subsequent fiscal periods, Participating Entity shall terminate this Contract as required by law. Participating Entity shall provide Contractor the date Participating Entity's termination shall take effect. Participating Entity shall not be liable to Contractor for any payment that would have been payable had the Contract not been terminated under this provision. As stated above, Participating Entity shall be liable to Contractor only for the payment, or prorated portion of that payment, owed to Contractor up to the date Participating Entity's termination takes effect. This is Contractor's sole remedy. Participating Entity shall not be liable to Contractor for any other payments or damages arising from termination under this section, including but not limited to general, special, or consequential damages such as lost profits or revenues.

CHOICE OF LAW AND VENUE: Montana law governs this Contract. The parties agree that any litigation concerning this bid, proposal, or this Contract must be brought in the First Judicial District in and for the County of Lewis and Clark, State of Montana, and each party shall pay its own costs and attorney fees, except as provided in **Defense, Indemnification/Hold Harmless**.

TAX EXEMPTION: Participating Entity is exempt from Federal Excise Taxes (#81-0302402) except as otherwise provided in the federal Patient Protection and Affordable Care Act [P.l. 111-148, 124 Stat. 119].

STATE OF MONTANA ADMINISTRATIVE FEE: The Participating Entity assesses an Administrative Fee of one and one-half percent (1.50%) for all net sales (sales less credits and returns) made under this PA. The prices paid to Contractor must include the 1.5% Administrative Fee. The Contractor shall remit this Administrative Fee concurrent with the Required Usage Reporting described below. The Administrative Fee must be submitted by ACH along with email notification to the State of Montana Contracts Officer. This Administrative Fee is effective upon execution of this Participating Addendum.

REQUIRED REPORTING: Contractor shall submit quarterly reports to the Contracts Officer (CO) assigned by the Participating Entity to manage this contract. Contractor shall provide CO with an electronic usage report (Excel), which must list the following information at the minimum: purchasing entity; description of items purchased; date of purchase; contract price; and the extended price for each transaction. These reports are due no more than 30 days after the end of the quarter.

First Quarter:	July 1 through September 30
Second Quarter:	October 1 through December 31
Third Quarter:	January 1 through March 31
Fourth Quarter:	April 1 through June 30

DELIVERY: Weekends and holidays excepted, deliveries shall be **F.O.B. DESTINATION**, to the location shown below. The term "F.O.B. destination" as used in this clause, means free of expense to the Participating Entity or contracting agency and delivered to the location specified. The Contractor shall:

- Pack and mark the shipment to comply with specifications; or if the specifications do not contain specific packing or marking instructions, pack and mark the shipment in accordance with prevailing commercial practices and in such a manner as to ensure delivery in good condition and as required by this IFB;
- Prepare and distribute commercial bills of lading and Material Safety Data Sheets (MSDS) as appropriate;
- Deliver the shipment in good order and condition to the point of delivery specified in the IFB;
- Be responsible for any loss of and/or damage to the goods occurring before receipt of the shipment by the Participating Entity or contracting agency at the delivery point specified in the IFB;
- Furnish a delivery schedule and designate the mode of delivering carrier; and
- Pay and bear all charges to the specified points of delivery.

Federal Terms and Conditions

(Non-Construction)

1. NONDISCRIMINATION

The Contractor agrees that no person shall be denied benefits of, or otherwise be subjected to discrimination in connection with the Contractor's performance under this contract, on the ground of race, religion, color, national origin, sex or handicap. Accordingly, and to the extent applicable, the Contractor agrees to comply with the following:

a. On the basis of race, color or national origin, in Title VI of the Civil Rights Act of 1964 (42 U.S.C. Section 2000d et seq.) as implemented by DoD regulations at 32 CFR part 195.

b. On the basis of race, color, religion, sex, or national origin, in Executive Order 11246 {3 CFR, 1964-1965 Comp. pg. 339}, as implemented by Department of Labor regulations at 41 CFR part 60.

c. On the basis of sex or blindness, in Title IX of the Education Amendments of 1972 (20 U.S.C. 1681, et seq.), as implemented by DoD regulations at 32 CFR part 196.

d. On the basis of age, in The Age Discrimination Act of 1975 (42 U.S.C. Section 6101 et seq.), as implemented by Department of Health and Human Services regulations at 45 CFR part 90.

e. On the basis of handicap, in Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. 794), as implemented by Department of Justice regulations at 28 CFR part 41 and DoD regulations at 32 CFR part 56.

2. LOBBYING

a. The Contractor agrees that it will not expend any funds appropriated by Congress to pay any person for influencing or attempting to influence an officer or employee of any agency, or a Member of Congress in connection with any of the following covered Federal actions: the awarding of any Federal contract; the making of any Federal grant; the making of any Federal loan; the entering into of any cooperative agreement; and, the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

b. The Final Rule, New Restrictions on Lobbying, issued by the Office of Management and Budget and the Department of Defense (32 CFR Part 28) to implement the provisions of Section 319 of Public Law 101-121 (31 U.S.C. Section 1352) is incorporated by reference and the State agrees to comply with all the provisions thereof, including any amendments to the Interim Final Rule that may hereafter be issued.

3. DRUG-FREE WORK PLACE

The Contractor agrees to comply with the requirements regarding drug-free workplace requirements in Subpart B of 32 CFR part 26, which implements sec. 5151-5160 of the Drug-Free Workplace Act of 1988 (Public Law 100-690, Title V, Subtitle D; 41 U.S.C. 701, et seq.).

4. ENVIRONMENTAL PROTECTION

a. The Contractor agrees that its performance under this contract shall comply with:

(1) The requirements of Section 114 of the Clean Air Act (42 U.S.C. Section 7414);
(2) Section 308 of the Federal Water Pollution Control Act (33 U.S.C. Section 1318), that relates generally to inspection, monitoring, entry reports, and information, and with all regulations and guidelines issued thereunder;
(3) The Resources Conservation and Recovery Act (RCRA);
(4) The Comprehensive Environmental Response, Compensation and Liabilities Act (CERCLA);
(5) The National Environmental Policy Act (NEPA);
(6) The Solid Waste Disposal Act (SWDA);
(7) The applicable provisions of the Clean Air Act (42 U.S.C. 7401, et seq.) and Clean Water Act (33 U.S.C. 1251, et seq.), as implemented by Executive Order 11738 and Environmental Protection Agency (EPA) rules at 40 CFR Part 31;
(8) To identify any impact this contract may have on the quality of the human environment and provide help as needed to comply with the National Environmental Policy Act (NEPA, at 42 U.S.C. 4321, et seq.) and any applicable federal, state or local environmental regulation.

b. In accordance with the EPA rules, the parties further agree that the Contractor shall also identify to the state any impact this contract may have on:
(1) The quality of the human environment, and provide help the agency may need to comply with the National Environmental Policy Act (NEPA, at 42 U.S.C 4321, et seq.) and to prepare Environment Impact Statements or other required environmental documentation. In such cases, the recipient agrees to take no action that will have an adverse environmental impact (e.g., physical disturbance of a site such as breaking of ground) until the agency provides written notification of compliance with the environmental impact analysis process.
(2) Flood-prone areas, and provide help the agency may need to comply with the National Flood Insurance Act of 1968 and Flood Disaster Protection Act of 1973 (42 U.S.C. 4001, et seq.), which require flood insurance, when available, for federally assisted construction or acquisition in flood-prone areas.
(3) Coastal zones, and provide help the agency may need to comply with the Coastal Zone Management Act of 1972 (16 U.S.C. 1451, et seq.), concerning protection of U.S. coastal resources.
(4) Coastal barriers, and provide help the agency may need to comply with the Coastal Barriers Resource Act (16 U.S.C. 3501 et seq.), concerning preservation of barrier resources.
(5) Any existing or proposed component of the National Wild and Scenic Rivers System, and provide help the agency may need to comply with the Wild and Scenic Rivers Act of 1968 (16 U.S.C. 1271 et seq.). Underground sources of drinking water in areas that have an aquifer that is the sole or principal drinking water source, and provide help the agency may need to comply with the Safe Drinking Water Act (42 U.S.C 300H-3).

(6) Underground sources of drinking water in areas that have an aquifer that is the sole or principal drinking work source, and provide help the agency may need to comply with the Safe Drinking Water Act (42 U.S.C 300H-3)

5. USE OF UNITED STATES FLAG VESSELS

a. The Contactor agrees that travel under this contract shall use U.S.-flag air carriers (air carriers holding certificates under 49 U.S.C. 41102) for international air transportation of people and property to the extent that such service is available, in accordance with the International Air Transportation Fair Competitive

Practices Act of 1974 (49 U.S.C. 40118) and the inter-operative guidelines issued by the Comptroller General of the United States in the March 31, 1981, amendment to Comptroller General Decision B138942.

b. The Contactor agrees that it will comply with the Cargo Preference Act of 1954 (46 U.S.C. 1241), as implemented by Department of Transportation regulation at 46 CFR 381.7, and 46 CFR 381.7(b).

6. DEBARMENT AND SUSPENSION

a. The Contractor shall not make any award or permit any award (sub-contract or contract) at any tier to any party which is debarred or suspended or is otherwise excluded from or ineligible for participation in Federal assistance programs under Executive Order 12549, "Debarment and Suspension.

b. The Contractor agrees to comply with the requirements regarding debarment and suspension in Subpart C of the OMB guidance in 2 CFR part 180, as implemented by the DoD in 2 CFR part 1125. The Contractor shall comply with 2 CFR Part 1125 by checking the Excluded Parties List System (EPLS) at www.sam.gov to verify Contractor eligibility to receive contracts and subcontracts resulting from this Agreement. The Contractor shall not solicit offers from, nor award contracts to Contractors listed in EPLS. This verification shall be documented in the Contractor's contract files, and shall be subject to audit by federal/State audit agencies

The Contractor agrees to communicate the requirement to comply with Subpart C to persons at the next lower tier with whom the Contractor enters into transactions that are "covered transactions" under Subpart B of 2 CFR part 180 and the DoD implementation in 2 CFR part 1125.

7. BUY AMERICAN ACT

The Contractor agrees that it will not expend any funds appropriated by Congress without complying with The Buy American Act (41 U.S.C. 10a et seq). The Buy American Act gives preference to domestic end products and domestic construction material. In addition, the Memorandum of Understanding between the United States of America and the European Economic Community on Government Procurement, and the North American Free Trade Agreement (NAFTA), provide that EEC and NAFTA end products and construction materials are exempted from application of the Buy American Act.

8. UNIFORM RELOCATION ASSISTANCE AND REAL PROPERTY POLICES

The Contractor agrees that it will comply with CFR 49 part 24, which implements the provisions of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 (42 U.S.C. § 4601 et seq.) and provides for fair and equitable treatment of persons displaced by federally assisted programs or persons whose property is acquired as a result of such programs.

9. COPELAND "ANTI-KICKBACK" ACT

The Contractor agrees that it will comply with the Copeland "Anti-Kickback" Act (18 U.S.C. 874) as supplemented in Department of Labor regulations (29 CFR Part 3). As applied to this contract, the Copeland "Anti-Kickback" Act makes it unlawful to induce, by force, intimidation, threat or procuring dismissal from

employment, or otherwise, any person employed in the construction or repair of public buildings or public works, financed in whole or in part by the United States, to give up any part of the compensation to which that person is entitled under a contract of employment.

10. CONTRACT WORK HOURS AND SAFETY STANDARDS

The Contractor agrees that it will comply with Sections 103 and 107 of the Contract Work Hours and Safety Standards Act.(40 U.S.C. 327-330) as supplemented by Department of Labor regulations (29 CFR Part 5). As applied to this agreement, the Contract Work Hours and Safety Standards Act specifies that no laborer or mechanic doing any part of the work contemplated by this agreement shall be required or permitted to work more than 40 hours in any workweek unless paid for all additional hours at not less than 1 1/2 times the basic rate of pay.

11. RIGHTS TO INVENTIONS MADE UNDER A CONTRACT OR AGREEMENT

Any discovery or invention that arises during the course of the contract shall be reported to the non-Federal entity. Contractor must comply with the requirements of 37 CFR Part 401, “Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements,” and any implementing regulations issued by the awarding agency.

12. CLEAN AIR ACT (42 U.S.C. 7401-7671Q.) AND THE FEDERAL WATER POLLUTION CONTROL ACT (33 U.S.C. 1251-1387), AS AMENDED

Any Contract or subcontract in excess of $150,000 must comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401-7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251-1387). Violations must be reported to the State who in turn will report to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

13. BYRD ANTI-LOBBYING AMENDMENT (31 U.S.C. 1352)

Contractors that bid for an award exceeding $100,000 must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the non-Federal award.

14. PROCUREMENT OF RECOVERED MATERIALS

Contractors must comply with section 6002 of the Solid Waste Disposal Act, as amended by the Resource Conservation and Recovery Act. The requirements of Section 6002 include procuring only items designated in guidelines of the Environmental Protection Agency (EPA) at 40 CFR part 247 that contain the

highest percentage of recovered materials practicable, consistent with maintaining a satisfactory level of competition, where the purchase price of the item exceeds $10,000 or the value of the quantity acquired during the preceding fiscal year exceeded $10,000; procuring solid waste management services in a manner that maximizes energy and resource recovery; and establishing an affirmative procurement program for procurement of recovered materials identified in the EPA guidelines.

15. PROHIBITION ON CERTAIN TELECOMMUNICATIONS AND VIDEO SURVEILLANCE SERVICES OR EQUIPMENT

The Contractor agrees it will not provide or use covered telecommunications equipment or services in the performance of this contract in compliance with 2 CFR 200.216. Covered telecommunications equipment or services has the meaning provided in Public Law 115-232, section 889.

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	Approximately $570,000.00
Annual Political Subdivision Spend	Unknown
Total Spend	Approximately $2,850,000.00 for a 5-year contract

State of Nevada

Kevin D. Doty, Purchasing Administrator
Director Name

775-684-0170 kddoty@admin.nv.gov
Director Phone **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
(Click appropriate box)

The State has a quarterly 1% administrative fee which would need to be added.
State Point of Contact Name and Title

Annette Morfin, Purchasing Officer Click here to enter text.
Phone 775-684-0185 **Email amorfin@admin.nv.gov**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

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Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	Estimated $18,726,541.26
Annual Political Subdivision Spend	Included above.
Total Spend	estimated $18,726,541.26

State of Oregon

Debbie Dennis
Director Name

971.701.0295 — **Director Phone**
Debbie.Dennis@oregon.gov — **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
(Click appropriate box)

Kaliska King, CPPB, OPBC
State Point of Contact Name and Title

503.798.1907 — **Phone**
Kaliska.king@oregon.gov — **Email**

Please email completed "Intent to Participate" document by March 12, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

EXHIBIT NO. 1

Changes to Master Agreement State-Specific Constitutional, Statutory and Other Requirements

1. Incorporation of Master Agreement. Participating State and Purchasing Entities are entitled to rely upon all of the representations and warranties, rights, remedies, and benefits under the Master Agreement and this Addendum, subject to the State-Specific Constitutional, Statutory and other requirements set forth herein.

2. Definitions. Capitalized terms not defined in this Addendum have the meaning ascribed to them in the Master Agreement and its exhibits. The following terms have the meanings set forth below:

> "Business Days" means Monday through Friday, 8:00 a.m. to 5:00 p.m., pacific time, excluding State of Oregon holidays and business closure days.

3. Purchase Orders.

3.1 Eligible Purchasing Entities. All state agencies under DAS procurement authority; and all state agencies with their own procurement authority, institutions of higher institution, political subdivisions and other entities that are members of the Oregon Cooperative Purchasing Program (ORCPP), are eligible to acquire Goods and Services under this Addendum.

3.2 Verification of Purchasing Entities. Contractor shall verify that it provides Goods and Services under this Addendum only to eligible Purchasing Entities. Contractor may verify that a particular entity is an ORCPP member on-line at http://www.oregon.gov/das/Procurement/Pages/Orcppmember.aspx or by using the Oregon Procurement Information Network (ORPIN) at http://orpin.oregon.gov/open.dll/welcome.

3.3 Effect of Purchase Orders. The State is only liable for purchases under Purchase Orders issued by State of Oregon agencies. Other Purchasing Entities are responsible for any purchases under Purchase Orders they issue. The State expressly disclaims any liability for purchases made by non-State agency Purchasing Entities or any other entity.

4. Third Party Agreements. To the extent any Goods or Services are subject to the provisions of a third-party license agreement, subscription agreement, maintenance and support agreement or any other third party agreement, Contractor shall provide Purchasing Entity with a copy of any such third party agreement. Purchasing Entity shall have thirty (30) calendar days to review the agreement. Purchasing Entity may accept the terms of the agreement, reject the terms, or attempt to negotiate the terms with the third-party provider. In the event Purchasing Entity rejects the terms or is unable to come to agreement with the third-party provider, Purchaser Entity may revoke the Purchase Order and will be entitled to a full refund of all amounts paid and will not be subject to any early termination fees.

5. Payment Provisions; Expenses. All payments are subject to ORS 293.462. Purchasing Entity will not be obligated to pay any travel expenses unless expressly agreed upon in a Purchase Order. Any obligation to pay travel expenses, including transportation, lodging, or meals, is subject to the rates and limitations set under Oregon law. Contracts with the State of

Oregon are subject to the rates and limitations of the Statewide Travel Policy, currently found online at: http://www.oregon.gov/das/Financial/Acctng/Documents/40.10.00.pdf.

6. Funds available and authorized/non-appropriation. The State of Oregon's and its agencies' payment obligations under this Addendum are conditioned upon Purchasing Entity receiving funding, appropriations, limitations, allotments, or other expenditure authority sufficient to allow Purchasing Entity, in the exercise of its reasonable administrative discretion, to meet its payment obligations under any Purchase Order issued under this Addendum. Contractor is not entitled to receive payment under this Addendum or any Purchase Order from any part of Oregon state government other than Purchasing Entity. Nothing in this Addendum or Purchase Order is to be construed as permitting any violation of Article XI, section 7 of the Oregon Constitution or any other law regulating liabilities or monetary obligations of the State of Oregon. Purchasing Entity represents that it has sufficient appropriations and limitation for the current biennium to make payments under any Purchase Order issued under this Addendum.

7. Volume Sales Reports (VSRs) / Vendor Collected Administrative Fee (VCAF). Contractor shall submit volume sales reports and pay the administrative fee as set forth in Exhibit 5.

8. Warranties. Purchasing Entities are entitled to the warranties, rights, remedies, and benefits under the Master Agreement and this Addendum. The warranties set forth the Master Agreement are in addition to, and not in lieu of, any other warranties provided by law. All warranties are cumulative and will be interpreted expansively so as to afford Purchasing Entity the broadest warranty protection available.

9. Dispute Resolution. Any dispute between the parties under this Addendum that is not resolved through informal discussions may be submitted to mediation upon the consent of both parties. If informal discussions or mediation are unsuccessful, either party may initiate litigation to resolve the dispute. The parties specifically disclaim any right to arbitration of disputes. Neither party waives its right to a jury trial or right to participate in class, collective, or representative claims.

10. Control of Defense and Settlement. Contractor's obligation to indemnify Purchasing Entity as set forth in the Master Agreement is conditioned on Purchasing Entity providing to Contractor prompt notification of any claim or potential claim of which Purchasing Entity becomes aware. Contractor shall have control of the defense and settlement of any claim that is subject to indemnification; however, neither Contractor nor any attorney engaged by Contractor shall defend the claim in the name of the State of Oregon or any Purchasing Entity of the State of Oregon, nor purport to act as legal representative of the State of Oregon or any of its agencies, without the approval of the Attorney General, nor shall Contractor settle any claim on behalf of the State of Oregon without the approval of the Attorney General. The State of Oregon may, at its election and expense, assume its own defense and settlement in the event that the State of Oregon determines that Contractor is prohibited from defending the State of Oregon, is not adequately defending the State of Oregon's interests, or that an important governmental principle is at issue and the State of Oregon desires to assume its own defense.

11. Limitation of Liability. The Participating State's or a Purchasing Entity's indemnification obligations to Contractor, if any, are subject to the provisions of Article XI, Section 7 of the Oregon Constitution and the Oregon Tort Claims Act (ORS 30.260 to 30.300).

12. Insurance. Within ten (10) days of the Effective Date, Contractor shall deliver to DAS a certificate evidencing the insurance coverage set forth on Exhibit No. 2. No Purchase Orders may be placed

or accepted until proof is provided that these requirements have been met. Purchasing Entities may request additional insurance coverage, as necessary.

13. Jurisdiction and Venue. Any claim, action, suit or proceeding (collectively, "Claim") between State or any other agency or department of the State of Oregon, and Contractor, that arises from or relates to this Addendum or a Purchase Order under this Addendum, will be brought and conducted solely and exclusively in the Circuit Court of Marion County for the State of Oregon; provided, however, if a Claim must be brought in a federal forum, then it will be brought and conducted solely and exclusively in the United States District Court of the District of Oregon. CONTRACTOR, BY EXECUTION OF THIS ADDENDUM OR ACCEPTANCE OF A PURCHASE ORDER SUBMITTED PURSUANT TO THIS ADDENDUM HEREBY CONSENTS TO THE IN PERSONAM JURISDICTION OF SAID COURTS. Nothing in this section will be construed as a waiver of the State of Oregon's sovereign immunity with respect to any Claim, whether brought under State or Federal law, or the consent to jurisdiction in State or Federal Court.

Any Claims between Contractor and an Purchasing Entity other than the State of Oregon or State agency that arise from or are related to individual Purchase Orders or this Addendum will be brought and conducted solely and exclusively within the Circuit Court of the county in the State of Oregon in which such Purchasing Entity resides or has its principal office, or at Purchasing Entity's option, within such other county as Purchasing Entity will be entitled to proceed under the venue laws of Oregon to bring or defend Claims. If any such Claim must be brought in a federal forum, then it will be brought and conducted solely and exclusively within the United States District Court for the District of Oregon.

14. Remedies. If any goods or services furnished by Contractor are, in Contractor's opinion, likely to become the subject of an Infringement Claim, or if an Purchasing Entity is prevented from exercising its rights under this Addendum based on any Infringement Claim or court order arising from any Infringement Claim, then Contractor may, at its option and expense, procure for the Purchasing Entity the right to continue using the allegedly infringing goods or services, or replace or modify the goods or services so that they become non-infringing; provided that the replacement or modified good or service meets the specifications set forth in the applicable Purchase Order to the satisfaction of the Purchasing Entity. If the foregoing remedies are not available, then Purchasing Entity will return the allegedly infringing goods or terminate the allegedly infringing services, and Contractor will refund Purchasing Entity's payments, in full, for the allegedly infringing goods or services.

15. Term and Termination of Participating Addendum.
15.1 This Addendum remains in effect until the earlier of (a) the expiration or termination of the Master Agreement, or (b) termination of this Addendum in accordance with its terms.

15.2 Termination. In addition to its termination rights under the Master Agreement, DAS may terminate this Addendum, in whole or in part, at any time upon thirty (30) days prior written notice to Contractor.

16. Termination of Individual Purchase Orders. In addition to its termination rights under the Master Agreement, Purchasing Entity may, at its sole discretion, terminate individual Purchase Orders, in whole or in part, upon 30 days written notice to Contractor, or Purchasing Entity and Contractor may mutually agree to terminate a Purchase Order at any time by written consent.

17. Governing Law. The laws of the State of Oregon (without giving effect to its conflicts of law principles) govern all matters arising out of or relating to this Addendum and resulting Purchase Orders, including, without limitation, their validity, interpretation, construction, performance, and enforcement.

18. Compliance with Law.

18.1 General. In addition to the compliance of law provisions of the Master Agreement, Contractor shall comply with all federal, state and local laws, rules, regulations, executive orders and ordinances applicable to Contractor or to the Goods or Services ordered under this Addendum or any Purchase Order. Further, a Purchasing Entity's performance under a Purchase Order is conditioned on Contractor's compliance with the provisions of ORS 279B.220, 279B.235, 279B.230. and 279B.270.

18.2 Pay Equity. Contractor shall comply with ORS 652.220 and shall not unlawfully discriminate against any of Contractor's employees in the payment of wages or other compensation for work of comparable character on the basis of an employee's membership in a protected class. "Protected class" means a group of persons distinguished by race, color, religion, sex, sexual orientation, national origin, marital status, veteran status, disability or age. Contractor's compliance with this section constitutes a material element of this Addendum and a failure to comply constitutes a breach that entitles DAS or Purchasing Entity to terminate this Addendum or a Purchase Order for cause.

Contractor may not prohibit any of Contractor's employees from discussing the employee's rate of wage, salary, benefits, or other compensation with another employee or another person. Contractor may not retaliate against an employee who discusses the employee's rate of wage, salary, benefits, or other compensation with another employee or another person.

18.3 False Claims. Contractor understands and acknowledges it is subject to the Oregon False Claims Act (ORS 180.750 to 180.785) and to any liabilities or penalties associated with the making of a false claim under that Act. By its execution of the Addendum, Contractor certifies the truthfulness, completeness, and accuracy of any statement or claim it has made, it makes, it may make, or cause to be made that pertains to the Addendum or the Purchase Orders, including but not limited to Contractor invoices, correspondence, reports, or other deliverables.

18.4 Non-Discrimination. Contractor certifies that it has a written policy and practice that meets the requirements described in ORS 279A.112 for preventing sexual harassment, sexual assault, and discrimination against employees who are members of a protected class. Contractor agrees, as a material condition, to maintain such policy and practice in force during the term of this Addendum and each Purchase Order.

18.5 Undisclosed Debt; Tax Compliance and Certification. By executing this Addendum, the undersigned certifies under penalty of perjury that, to the best of the individual's knowledge, Contractor has no undisclosed liquidated and delinquent debt owed to the State of Oregon or any of its agencies, boards, commissions, departments or divisions, and Contractor complied with the tax laws of the State of Oregon and the applicable tax laws of any political subdivision of this state, and Contractor shall, for the term of this Addendum and any extensions, comply with all tax laws of this state and all applicable tax laws of any political subdivision of this state. For the purposes of this section, "tax laws" includes: (i) All tax laws of this state, including but not limited to ORS 305.620 and ORS chapters 316, 317, and 318; (ii) Any tax provisions imposed by a

political subdivision of this state that apply to Lessor, to Lessor's property, operations, receipts, or income, or to Lessor's performance of or compensation for any work performed by Lessor; (iii) Any tax provisions imposed by a political subdivision of this state that apply to Lessor, or to goods, services, or property, whether tangible or intangible, provided by Lessor; and (iv) Any rules, regulations, charter provisions, or ordinances that implemented or enforced any of the foregoing tax laws or provisions. Any violation of this provision will be considered a material breach of this Addendum and applicable Purchase Orders. DAS and Purchasing Entity, as applicable, may pursue any and all remedies set forth in the Master Agreement, including termination of this Addendum or a Purchase Order.

This Addendum will be reported to the Oregon Department of Revenue. The Department of Revenue may take any and all actions permitted by law relative to the collection of taxes and debt due to the State of Oregon or a political subdivision, including (i) garnishing Lessor's compensation under this Lease, or (ii) exercising a right of setoff against Lessor's compensation relating to this Lease for any amounts that may be due and unpaid to the State of Oregon or its political subdivisions for which the Department of Revenue collects debts.

19. Security and Data Privacy Laws. In addition to the confidentiality provisions set forth in the Master Agreement, Contractor and all Contractor employees, contractors, and agents shall comply with all applicable state and federal laws and regulations, and State of Oregon policies governing use and disclosure of State Agency Purchasing Entity information and data and access to State of Oregon information assets, including as those laws, regulations, and policies may be updated from time to time. Applicable laws, regulations, and policies include but are not limited to:

- Oregon's Statewide Information Security Standards: https://www.oregon.gov/das/OSCIO/Documents/2019StatewideInformationAndCyberSecurityStandardsV1.0.pdf
- Oregon's Statewide Information Security Plan, https://www.oregon.gov/das/OSCIO/Documents/StatewideInformationSecurityPlan.pdf; and
- Oregon's Statewide Policies: www.oregon.gov/das/Pages/policies.aspx#IT.
- The Oregon Consumer Information Protection Act, ORS 646A.600 through 646A.628.

20. Application of Public Records Law. Participating State or Purchasing Entity's obligations of confidentiality, if any, are subject to application of the Oregon Public Records Law, including but not limited to ORS 192.311 to 192.478, the provisions for the Custody and Maintenance of Public Records, ORS 192.005 – 192.710, and of ORS 646.461 - 646.475.

21. Recycled Products. To the maximum extent economically feasible in the performance of this Addendum or any Purchase Order, Contractor will use recycled paper (as defined in ORS 279A.010(1)(gg)), recycled PETE products (as defined in ORS 279A.010(1)(hh), and other recycled plastic resin products and recycled products (as "recycled product" is defined in ORS 279A.010(1)(ii).

22. Foreign Contractor. If Contractor is not domiciled in or registered to do business in the State of Oregon as of the effective date of this Addendum, Contractor will promptly provide to the Oregon Department of Revenue all information required by that Department relative to the Addendum or any Purchase Order. An Purchasing Entity may withhold final payment under a

Purchase Order until Contractor has provided the Oregon Department of Revenue with the required information.

23. Independent Contractor. Contractor shall act at all times as an independent contractor and not as an agent or employee of Purchasing Entity. Contractor has no right or authority to incur or create any obligation for or legally bind Purchasing Entity in any way. Contractor is not an "officer", "employee", or "agent" of Purchasing Entity (or any other agency, office, or department of the State of Oregon), as those terms are used in ORS 30.265, and shall not make representations to third parties to the contrary. Neither party shall make any statements, representations, nor commitments of any kind or to take any action binding on the other except as provided for herein or authorized in writing by the party to be bound.

24. Access to Records. Contractor will maintain all fiscal records relating to Purchase Orders in accordance with generally accepted accounting principles and will maintain any other records relating to Purchase Orders in such a manner as to clearly document Contractor's performance thereunder. The Purchasing Entity, the State and its agencies, the Oregon Secretary of State Audits Division and their duly authorized representatives will have access to such fiscal records and to all other books, documents, papers, plans and writings of Contractor which relate to this Addendum to perform examination and audits and make excerpts and transcripts. To the extent provided by law, the federal government will be entitled to the same access as the State of Oregon and Purchasing Entities. Contractor will retain and keep accessible all such fiscal records, books, documents, papers, plans, and writings for a minimum of six years, or such longer period as may be required by applicable law following final payment and termination of this Addendum, or until the conclusion of any audit, controversy or litigation arising out of or related to this Addendum, whichever date is later.

EXHIBIT NO. 2

INSURANCE

Contractor shall obtain at Contractor's expense the insurance specified in this Exhibit No. 2 prior to performing under this Addendum and shall maintain it in full force and at its own expense throughout the duration of this Addendum and all warranty periods. Contractor shall obtain the following insurance from insurance companies or entities that are authorized to transact the business of insurance and issue coverage in State and that are acceptable to DAS. Coverage shall be primary and non-contributory with any other insurance and self-insurance. Contractor shall pay for all deductibles, self-insured retention and self- insurance, if any.

Purchasing Entity may request additional insurance coverage, as necessary.

WORKERS' COMPENSATION & EMPLOYERS' LIABILITY. All employers, including Contractor, shall provide workers' compensation insurance as required by applicable workers' compensation laws for persons performing work under this Addendum including Employers' Liability Insurance with limits not less than $500,000 each accident. Contractor shall require and ensure that each of its subcontractors complies with these requirements.

COMMERCIAL GENERAL LIABILITY. Commercial General Liability Insurance covering bodily injury, death and property damage in a form and with coverage that are satisfactory to the State. This insurance shall include personal injury liability, products and completed operations, and contractual liability coverage. Coverage shall be written on an occurrence basis in an amount of not less than $1,000,000.00 per occurrence. Annual aggregate limit shall not be less than $2,000,000.00.

AUTOMOBILE LIABILITY INSURANCE. Automobile Liability Insurance covering all owned, non-owned, or hired vehicles with a combined single limit of not less than $5,000,000.00 for bodily injury and property damage.

PROFESSIONAL LIABILITY. Professional Liability insurance covering any damages caused by an error, omission or any negligent acts related to the services to be provided under this Addendum in an amount not less than $ 1,000,000.00 per occurrence. Annual aggregate limit shall not be less than $2,000.000.00. If coverage is on a claims made basis, then either an extended reporting period of not less than 24 months shall be included in the Professional Liability insurance coverage, or the Contractor shall provide Tail Coverage as stated below.

ADDITIONAL INSURED. The Commercial General Liability insurance and Automobile Liability insurance required under this Addendum shall include the State of Oregon, its officers, employees and agents as Additional Insureds but only with respect to Contractor's activities to be performed under this Addendum.

TAIL COVERAGE. If any of the required insurance is on a claims made basis and does not include an extended reporting period of at least 24 months, Contractor shall maintain either tail coverage or continuous claims made liability coverage, provided the effective date of the continuous claims made coverage is on or before the effective date of this Addendum, for a minimum of 24 months following the later of (i) Contractor's completion and DAS' acceptance of all Services required under this Addendum, or, (ii) The expiration of all warranty periods provided under this Addendum.

CERTIFICATE(S) AND PROOF OF INSURANCE. Contractor shall provide to DAS Certificate(s) of Insurance for all required insurance before delivering any Goods and performing any Services required under this Addendum. The Certificate(s) shall list the State of Oregon, its officers, employees and agents as a Certificate holder and as Additional Insured, specify that Contractor shall pay for all deductibles, self-insured retention and self-insurance, if any, that all coverage shall be primary and non-contributory with any other insurance and self-insurance, and confirm that either an extended reporting period of at least 24 months is provided on all claims made policies or that tail coverage is provided. As proof of insurance DAS has the right to request copies of insurance policies relating to the insurance requirements in this Addendum.

NOTICE OF CHANGE OR CANCELLATION. Contractor or its insurer must provide at least 30 days' written notice to DAS before cancellation of, material change to, potential exhaustion of aggregate limits of, or non-renewal of the required insurance coverage(s).

INSURANCE REQUIREMENT REVIEW. Contractor agrees to periodic review of insurance requirements by DAS under this Addendum and to provide updated requirements as mutually agreed upon by Contractor and DAS**.**

EXHIBIT NO. 3

CONTRACTOR DATA

Contractor Information. This information is requested pursuant to ORS 305.385.

PLEASE PRINT OR TYPE THE FOLLOWING INFORMATION

Contractor Name (exactly as filed with the IRS): _____

_____

Street address: _____

City, state, zip code: _____

Email address: _____

Telephone: (____) _____ Fax: (____) _____

Contractor's taxpayer identification numbers;

Federal Tax Number _____ Oregon Tax Number _____

Is Contractor a nonresident alien, as defined in 26 U.S.C. § 7701(b)(1)?
(Check one box): ☐ YES ☐ NO

Business Designation: (*Check one box*):

☐ Professional Corporation	☐ Nonprofit Corporation	☐ Limited Partnership
☐ Limited Liability Company	☐ Limited Liability Partnership	☐ Sole Proprietorship
☐ Corporation	☐ Partnership	☐ Other

EXHIBIT NO. 4

VENDOR COLLECTED ADMINISTRATIVE FEE/VOLUME SALES REPORT

1) Volume Sales Reports (VSRs). Pursuant to the process defined by DAS found at: (insert web address), Contractor shall submit a Volume Sales Report (VSR) to DAS on a quarterly basis. The quarterly report is due no later than thirty (30) calendar days from the end of the quarter. (For purposes of this Agreement, quarters end March 31, June 30, September 30 and December 31.) Upon written notice from DAS, Contractor shall submit the VSR on a monthly basis no later than five (5) business days from the end of the preceding month, as directed by DAS.

The VSR will contain:

- Complete and accurate details of all receipts (sales and refunds) for the reported period; and
- Such other information as DAS may reasonably request.

Contractor is responsible for timely reporting and shall submit a VSR whether or not there are sales. When no sales have been recorded for the reporting period, a report must be submitted stating **"*No Sales for the Reporting Period*".**

2) Vendor Collected Administrative Fee (VCAF). Pursuant to the process defined by DAS and published at (insert web address), Contractor shall submit a Vendor Collected Administrative Fee (VCAF), as directed by DAS. The VCAF is a charge equal to Two Percent (2.0%) of Contractor's Gross total sales, less any credits, made to Purchasing Entities during the reporting period.

Contractor may not reflect the VCAF fee as a separate line item charge to Purchasing Entities. Contractor's prices must reflect all Contractor's charges to Purchasing Entities.

Contractor is responsible for timely payment of the VCAF, regardless of entity that actually reports or makes VCAF payment to DAS. The form of payment must be specifically approved by the Contract Administrator. Late payments from Contractor will accrue interest at a rate of 18% per annum or the maximum rate permitted by law, whichever is less, until such overdue amount shall have been paid in full.

Audit. DAS may, upon reasonable request during regular business hours, by itself or by a person authorized by it, audit Contractor's records and other pertinent data, to determine and verify the figures reported in any VSRs furnished by Contractor. In the event that any such audit reveals underpayment of administrative fees, Contractor shall immediately pay the amount of deficiency, together with interest. If the audit reveals that an underpayment exists, Contractor shall pay the cost of the audit.

NASPO ValuePoint

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend Click here to enter text.

Annual Political Subdivision Spend Click here to enter text.

Total Spend Click here to enter text.

State of Rhode Island

Nancy McIntyre
Director Name

Click here to enter text.
Director Phone

Nancy.McIntyre@purchasing.ri.gov
Director Email

by Michael Dunkerhill
Deputy Purchasing Agent
3/11/21

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
(Click appropriate box)

Jonathan Nadeau
State Point of Contact Name and Title

401-574-8133
Phone

jonathan.nadeau@purchasing.ri.gov
Email

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

State of Rhode Island
Department of Administration / Division of Purchases
One Capitol Hill, Providence, Rhode Island 02908-5855
Tel: (401) 574-8100 Fax: (401) 574-8387

NASPO ValuePoint Small Package Delivery Services

Rhode Island Specific Terms and Conditions

Cooperative (NASPO) Participating Addendum:

Any Purchase Agreement arising from a Participating Addendum shall be subject to the Rhode Island "State Purchases Act", R. I. Gen. Laws § 37-2-1, et seq., the Rhode Island Procurement Regulations and the Rhode Island General Conditions of Purchase (Link Attached).

Jurisdiction and venue for any lawsuits arising here from shall be in the Providence Superior Court and shall be governed by the laws of the State of Rhode Island without reference to its principles of conflicts of laws.

General Conditions of Purchase link: https://rules.sos.ri.gov/regulations/part/220-30-00-13

General Conditions Addendum A link: https://www.ridop.ri.gov/documents/general-conditions-addendum-a.pdf

Vendors must register in Ocean State Procures (OSP) before a Participating Addendum may be executed.

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

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Solicitation Type and Evaluation Criteria

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Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	$655,845.07
Annual Political Subdivision Spend	Unknown
Total Spend	$655,845.07

State of South Dakota

Steven L. Berg
Director Name

605-773-3405 steven.berg@state.sd.us
Director Phone **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☐ No ☒
(Click appropriate box)

Lisa Hubbard, Purchasing Specialist
State Point of Contact Name and Title

605-773-4580 lisa.hubbard@state.sd.us
Phone **Email**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

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III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

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Award(s):

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Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend Click here to enter text.

Annual Political Subdivision Spend Click here to enter text.

Total Spend $16.93 Million (CY20)

State of Texas

Bobby Pounds
Director Name

512-463-4941 bobby.pounds@cpa.texas.gobv
Director Phone **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☐ No ☒
(Click appropriate box)

Gerard MacCrossan (Data Management, Analytics & Technology Manager
Brad Payne, Contract Development Area Manager
State Point of Contact Name and Title

512-463-4468 / 512/936-0285 gerard.maccrossan@cpa.texas.gov /Bradley.payne@cpa.texas.gov
Phone **Email**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	Click here to enter text.
Annual Political Subdivision Spend	Click here to enter text.
Total Spend	$10,103,303.16

State of Utah

Christopher Hughes
Director Name

Click here to enter text.	christopherhughes@utah.gov
Director Phone	**Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
(Click appropriate box)

Cherilyn Hess
State Point of Contact Name and Title

Click here to enter text.	Click here to enter text.
Phone	**Email**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

ATTACHMENT A: STATE OF UTAH STANDARD TERMS AND CONDITIONS FOR GOODS AND SERVICES

1. **DEFINITIONS:** The following terms shall have the meanings set forth below:
   a) "**Confidential Information**" means information that is deemed as confidential under applicable state and federal laws, including personal information. The Eligible User reserves the right to identify, during and after this Contract, additional reasonable types of categories of information that must be kept confidential under federal and state laws.
   b) "**Contract**" means the Contract Signature Page(s), including all referenced attachments and documents incorporated by reference. The term "Contract" shall include any purchase orders that result from this Contract.
   c) "**Contract Signature Page(s)**" means the State of Utah cover page(s) that the Division and Contractor signed.
   d) "**Contractor**" means the individual or entity delivering the Procurement Item identified in this Contract. The term "Contractor" shall include Contractor's agents, officers, employees, and partners.
   e) "**Custom Deliverable**" means the Work Product that Contractor is required to deliver to the Eligible User under this Contract.
   f) "**Division**" means the Division of Purchasing and General Services.
   g) "**Eligible User(s)**" means those authorized to use State Cooperative Contracts and includes the State of Utah's government departments, institutions, agencies, political subdivisions (e.g., colleges, school districts, counties, cities, etc.), and, as applicable, nonprofit organizations, agencies of the federal government, or any other entity authorized by the laws of the State of Utah to participate in State Cooperative Contracts.
   h) "**End User Agreement**" means any agreement that Eligible Users are required to sign in order to participate in this Contract, including an end user agreement, customer agreement, memorandum of understanding, statement of work, lease agreement, service level agreement, or any other named separate agreement.
   i) **"Procurement Item"** means a supply, a service, Custom Deliverable, construction, or technology that Contractor is required to deliver to the Eligible User under this Contract.
   j) "**Response**" means the Contractor's bid, proposals, quote, or any other document used by the Contractor to respond to the Solicitation.
   k) "**Solicitation**" means an invitation for bids, request for proposals, notice of a sole source procurement, request for statement of qualifications, request for information, or any document used to obtain bids, proposals, pricing, qualifications, or information for the purpose of entering into this Contract.
   l) "**State of Utah**" means the State of Utah, in its entirety, including its institutions, agencies, departments, divisions, authorities, instrumentalities, boards, commissions, elected or appointed officers, employees, agents, and authorized volunteers.
   m) "**Subcontractors**" means a person under contract with a contractor or another subcontractor to provide services or labor for design or construction, including a trade contractor or specialty contractor.
   n) "**Work Product**" means every invention, modification, discovery, design, development, customization, configuration, improvement, process, software program, work of authorship, documentation, formula, datum, technique, know how, secret, or intellectual property right whatsoever or any interest therein (whether patentable or not patentable or registerable under copyright or similar statutes or subject to analogous protection) that is specifically made, conceived, discovered, or reduced to practice by Contractor or Contractor's Subcontractors (either alone or with others) pursuant to this Contract. Work Product shall be considered a work made for hire under federal, state, and local laws; and all interest and title shall be transferred to and owned by the Eligible User. Notwithstanding anything in the immediately preceding sentence to the contrary, Work Product does not include any Eligible User intellectual property, Contractor's intellectual property (that it owned or licensed prior to this Contract) or Third Party intellectual property.

2. **GOVERNING LAW AND VENUE:** This Contract shall be governed by the laws, rules, and regulations of the State of Utah. Any action or proceeding arising from this Contract shall be brought in a court of competent jurisdiction in the State of Utah. Venue shall be in Salt Lake City, in the Third Judicial District Court for Salt Lake County.

3. **LAWS AND REGULATIONS:** At all times during this Contract, Contractor and all Procurement Items delivered and/or performed under this Contract will comply with all applicable federal and state constitutions, laws, rules, codes, orders, and regulations, including applicable licensure and certification requirements. If this Contract is funded by federal funds, either in whole or in part, then any federal regulation related to the federal funding, including CFR Appendix II to Part 200, will supersede this Attachment A.

4. **RECORDS ADMINISTRATION:** Contractor shall maintain or supervise the maintenance of all records necessary to properly account for Contractor's performance and the payments made by Eligible Users to Contractor under this Contract. These records shall be retained by Contractor for at least six (6) years after final payment, or until all audits initiated within the six (6) years have been completed, whichever is later. Contractor agrees to allow, at no additional cost, State of Utah auditors, federal auditors, Eligible Users or any firm identified by the Division, access to all such records. Contractor must refund to the Division any overcharges brought to Contractor's attention by the Division or the Division's auditor and Contractor is not permitted to offset identified overcharges by alleged undercharges to Eligible Users.

5. **PERMITS:** If necessary Contractor shall procure and pay for all permits, licenses, and approvals necessary for the execution of this Contract.

6. **CERTIFY REGISTRATION AND USE OF EMPLOYMENT "STATUS VERIFICATION SYSTEM":** The Status Verification System, also referred to as "E-verify", only applies to contracts issued through a Request for Proposal process, to sole sources that are included within a Request for Proposal, and when Contractor employs any personnel in Utah.
   a. Contractor certifies as to its own entity, under penalty of perjury, that Contractor has registered and is participating in the Status Verification System to verify the work eligibility status of Contractor's new employees that are employed in the State of Utah in accordance with applicable immigration laws.

b. Contractor shall require that each of its Subcontractors certify by affidavit, as to their own entity, under penalty of perjury, that each Subcontractor has registered and is participating in the Status Verification System to verify the work eligibility status of Subcontractor's new employees that are employed in the State of Utah in accordance with applicable immigration laws.

c. Contractor's failure to comply with this section will be considered a material breach of this Contract.

7. **CONFLICT OF INTEREST:** Contractor represents that none of its officers or employees are officers or employees of the Division or the State of Utah, unless disclosure has been made to the Division.

8. **INDEPENDENT CONTRACTOR:** Contractor and Subcontractors, in the performance of this Contract, shall act in an independent capacity and not as officers or employees or agents of the Division or the State of Utah.

9. **CONTRACTOR RESPONSIBILITY:** Contractor is solely responsible for fulfilling the contract, with responsibility for all Procurement Items delivered and/or performed as stated in this Contract. Contractor shall be the sole point of contact regarding all contractual matters. Contractor must incorporate Contractor's responsibilities under this Contract into every subcontract with its Subcontractors that will provide the Procurement Item(s) to the Eligible Users under this Contract. Moreover, Contractor is responsible for its Subcontractors compliance under this Contract.

10. **INDEMNITY:** Contractor shall be fully liable for the actions of its agents, employees, officers, partners, and Subcontractors, and shall fully indemnify, defend, and save harmless the Division, the Eligible Users and the State of Utah from all claims, losses, suits, actions, damages, and costs of every name and description arising out of Contractor's performance of this Contract to the extent caused by any intentional wrongful act or negligence of Contractor, its agents, employees, officers, partners, or Subcontractors, without limitation; provided, however, that the Contractor shall not indemnify for that portion of any claim, loss, or damage arising hereunder due to the fault of an Eligible User. The parties agree that if there are any limitations of the Contractor's liability, including a limitation of liability clause for anyone for whom the Contractor is responsible, such limitations of liability will not apply to injuries to persons, including death, or to damages to property.

11. **EMPLOYMENT PRACTICES:** Contractor agrees to abide by the following federal and state employment laws, including: (i) Title VI and VII of the Civil Rights Act of 1964 (42 U.S.C. 2000e), which prohibits discrimination against any employee or applicant for employment or any applicant or recipient of services on the basis of race, religion, color, or national origin; (ii) Executive Order No. 11246, as amended, which prohibits discrimination on the basis of sex; (iii) 45 CFR 90, which prohibits discrimination on the basis of age; (iv) Section 504 of the Rehabilitation Act of 1973, or the Americans with Disabilities Act of 1990, which prohibits discrimination on the basis of disabilities; and (v) Utah's Executive Order 2019-1, dated February 5, 2019, which prohibits unlawful harassment in the workplace. Contractor further agrees to abide by any other laws, regulations, or orders that prohibit the discrimination of any kind by any of Contractor's employees. Contractor agrees to abide by any other laws, regulations, or orders that prohibit the discrimination of any kind by any of Contractor's employees.

12. **AMENDMENTS:** This Contract may only be amended by the mutual written agreement of the parties, provided that the amendment is within the Scope of Work of this Contract and is within the scope/purpose of the original solicitation for which this Contract was derived. The amendment will be attached and made part of this Contract. Automatic renewals will not apply to this Contract, even if listed elsewhere in this Contract.

13. **DEBARMENT:** Contractor certifies that it is not presently nor has ever been debarred, suspended, proposed for debarment, or declared ineligible by any governmental department or agency, whether international, national, state, or local. Contractor must notify the Division within thirty (30) days if debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in any contract by any governmental entity during this Contract.

14. **TERMINATION:** This Contract may be terminated, with cause by either party, in advance of the specified expiration date, upon written notice given by the other party. The party in violation will be given ten (10) days after written notification to correct and cease the violations, after which this Contract may be terminated for cause immediately and subject to the remedies below. This Contract may also be terminated without cause (for convenience), in advance of the specified expiration date, by the Division, upon thirty (30) days written termination notice being given to the Contractor. The Division and the Contractor may terminate this Contract, in whole or in part, at any time, by mutual agreement in writing.

    On termination of this Contract, all accounts and payments will be processed according to the financial arrangements set forth herein for approved and conforming Procurement Items ordered prior to date of termination. In no event shall the Eligible Users be liable to the Contractor for compensation for any Procurement Item neither requested nor accepted by an Eligible User. In no event shall the Division's exercise of its right to terminate this Contract for convenience relieve the Contractor of any liability to the Eligible Users for any damages or claims arising under this Contract.

15. **NONAPPROPRIATION OF FUNDS, REDUCTION OF FUNDS, OR CHANGES IN LAW:** Upon thirty (30) days written notice delivered to the Contractor, a purchase order that results from this Contract may be terminated in whole or in part at the sole discretion of an Eligible User, if an Eligible User reasonably determines that: (i) a change in Federal or State legislation or applicable laws materially affects the ability of either party to perform under the terms of this Contract; or (ii) that a change in available funds affects an Eligible User's ability to pay under this Contract. A change of available funds as used in this paragraph includes, but is not limited to a change in Federal or State funding, whether as a result of a legislative act or by order of the President or the Governor.

    If a written notice is delivered under this section, an Eligible User will reimburse Contractor for the Procurement Item(s) properly ordered and/or properly performed until the effective date of said notice. An Eligible User will not be liable for any performance, commitments, penalties, or liquidated damages that accrue after the effective date of said written notice.

16. **SALES TAX EXEMPTION:** The Procurement Item(s) under this Contract will be paid for from an Eligible User's funds and used in the exercise of an Eligible Users essential functions. Upon request, an Eligible User will provide Contractor with its sales tax exemption number. It is Contractor's responsibility to request an Eligible User's sales tax exemption number. It also

is Contractor's sole responsibility to ascertain whether any tax deduction or benefits apply to any aspect of this Contract.

17. **WARRANTY OF PROCUREMENT ITEM(S):** Contractor warrants, represents and conveys full ownership and clear title, free of all liens and encumbrances, to the Procurement Item(s) delivered to an Eligible User under this Contract. Contractor warrants for a period of one (1) year that: (i) the Procurement Item(s) perform according to all specific claims that Contractor made in its Response; (ii) the Procurement Item(s) are suitable for the ordinary purposes for which such Procurement Item(s) are used; (iii) the Procurement Item(s) are suitable for any special purposes identified in the Contractor's Response; (iv) the Procurement Item(s) are designed and manufactured in a commercially reasonable manner; (v) the Procurement Item(s) are manufactured and in all other respects create no harm to persons or property; and (vi) the Procurement Item(s) are free of defects. Unless otherwise specified, all Procurement Item(s) provided shall be new and unused of the latest model or design.

    Remedies available to an Eligible User under this section include, but are not limited to, the following: Contractor will repair or replace Procurement Item(s) at no charge to the Eligible User within ten (10) days of any written notification informing Contractor of the Procurement Items not performing as required under this Contract. If the repaired and/or replaced Procurement Item(s) prove to be inadequate, or fail its essential purpose, Contractor will refund the full amount of any payments that have been made. Nothing in this warranty will be construed to limit any rights or remedies an Eligible User may otherwise have under this Contract.

18. **CONTRACTOR'S INSURANCE RESPONSIBILITY**. The Contractor shall maintain the following insurance coverage:
    a. Workers' compensation insurance during the term of this Contract for all its employees and any Subcontractor employees related to this Contract. Workers' compensation insurance shall cover full liability under the workers' compensation laws of the jurisdiction in which the work is performed at the statutory limits required by said jurisdiction.
    b. Commercial general liability [CGL] insurance from an insurance company authorized to do business in the State of Utah. The limits of the CGL insurance policy will be no less than one million dollars ($1,000,000.00) per person per occurrence and three million dollars ($3,000,000.00) aggregate.
    c. Commercial automobile liability [CAL] insurance from an insurance company authorized to do business in the State of Utah. The CAL insurance policy must cover bodily injury and property damage liability and be applicable to all vehicles used in your performance of Services under this Agreement whether owned, non-owned, leased, or hired. The minimum liability limit must be $1 million per occurrence, combined single limit. The CAL insurance policy is required if Contractor will use a vehicle in the performance of this Contract.
    d. Other insurance policies required in the Solicitation.

    Certificate of Insurance, showing up-to-date coverage, shall be on file with the State before the Contract may commence.

    The State reserves the right to require higher or lower insurance limits where warranted. Failure to provide proof of insurance as required will be deemed a material breach of this Contract. Contractor's failure to maintain this insurance requirement for the term of this Contract will be grounds for immediate termination of this Contract.

19. **RESERVED**.

20. **PUBLIC INFORMATION:** Contractor agrees that this Contract, related purchase orders, related pricing documents, and invoices will be public documents and may be available for public and private distribution in accordance with the State of Utah's Government Records Access and Management Act (GRAMA). Contractor gives the Division, the Eligible Users, and the State of Utah express permission to make copies of this Contract, related sales orders, related pricing documents, and invoices in accordance with GRAMA. Except for sections identified in writing by Contractor and expressly approved by the Division, Contractor also agrees that the Contractor's Response will be a public document, and copies may be given to the public as permitted under GRAMA. The Division, the Eligible Users, and the State of Utah are not obligated to inform Contractor of any GRAMA requests for disclosure of this Contract, related purchase orders, related pricing documents, or invoices.

21. **DELIVERY:** All deliveries under this Contract will be F.O.B. destination with all transportation and handling charges paid for by Contractor. Responsibility and liability for loss or damage will remain with Contractor until final inspection and acceptance when responsibility will pass to an Eligible User, except as to latent defects or fraud. Contractor shall strictly adhere to the delivery and completion schedules specified in this Contract.

22. **ACCEPTANCE AND REJECTION:** An Eligible User shall have thirty (30) days after delivery of the Procurement Item(s) to perform an inspection of the Procurement Item(s) to determine whether the Procurement Item(s) conform to the standards specified in the Solicitation and this Contract prior to acceptance of the Procurement Item(s) by the Eligible User.

    If Contractor delivers nonconforming Procurement Item(s), an Eligible User may, at its option and at Contractor's expense: (i) return the Procurement Item(s) for a full refund; (ii) require Contractor to promptly correct or replace the nonconforming Procurement Item(s); or (iii) obtain replacement Procurement Item(s) from another source, subject to Contractor being responsible for any cover costs. Contractor shall not redeliver corrected or rejected Procurement Item(s) without: first, disclosing the former rejection or requirement for correction; and second, obtaining written consent of the Eligible User to redeliver the corrected Procurement Item(s). Repair, replacement, and other correction and redelivery shall be subject to the terms of this Contract.

23. **INVOICING:** Contractor will submit invoices within thirty (30) days after the delivery date of the Procurement Item(s) to the Eligible User. The contract number shall be listed on all invoices, freight tickets, and correspondence relating to this Contract. The prices paid by the Eligible User will be those prices listed in this Contract, unless Contractor offers a discount at the time

of the invoice. It is Contractor's obligation to provide correct and accurate invoicing. The Eligible User has the right to adjust or return any invoice reflecting incorrect pricing.

24. **PAYMENT:** Payments are to be made within thirty (30) days after a correct invoice is received. All payments to Contractor will be remitted by mail, electronic funds transfer, or the State of Utah's Purchasing Card (major credit card). If payment has not been made after sixty (60) days from the date a correct invoice is received by an Eligible User, then interest may be added by Contractor as prescribed in the Utah Prompt Payment Act. The acceptance by Contractor of final payment, without a written protest filed with the Eligible User within ten (10) business days of receipt of final payment, shall release the Eligible User from all claims and all liability to the Contractor. An Eligible User's payment for the Procurement Item(s) and/or Services shall not be deemed an acceptance of the Procurement Item(s) and is without prejudice to any and all claims that the Eligible User may have against Contractor. Contractor shall not charge Eligible Users electronic payment fees of any kind.

25. **INDEMNIFICATION RELATING TO INTELLECTUAL PROPERTY:** Contractor will indemnify and hold the Division, the Eligible Users, and the State of Utah harmless from and against any and all damages, expenses (including reasonable attorneys' fees), claims, judgments, liabilities, and costs in any action or claim brought against the Division, the Eligible User, or the State of Utah for infringement of a third party's copyright, trademark, trade secret, or other proprietary right. The parties agree that if there are any limitations of Contractor's liability, such limitations of liability will not apply to this section.

26. **OWNERSHIP IN INTELLECTUAL PROPERTY:** The Division, the Eligible User, and Contractor each recognizes that each has no right, title, or interest, proprietary or otherwise, in the intellectual property owned or licensed by the other, unless otherwise agreed upon by the parties in writing. All Procurement Item(s), documents, records, programs, data, articles, memoranda, and other materials not developed or licensed by Contractor prior to the execution of this Contract, but specifically manufactured under this Contract shall be considered work made for hire, and Contractor shall transfer any ownership claim to the Eligible User.

27. **OWNERSHIP IN CUSTOM DELIVERABLES**: In the event that Contractor provides Custom Deliverables to the Eligible User, pursuant to this Contract, Contractor grants the ownership in Custom Deliverables, which have been developed and delivered by Contractor exclusively for the Eligible User and are specifically within the framework of fulfilling Contractor's contractual obligations under this contract. Custom Deliverables shall be deemed work made for hire, such that all intellectual property rights, title and interest in the Custom Deliverables shall pass to the Eligible User, to the extent that the Custom Deliverables are not recognized as work made for hire, Contractor hereby assigns to the Eligible User any and all copyrights in and to the Custom Deliverables, subject to the following:

    1. Contractor has received payment for the Custom Deliverables,

    2. Each party will retain all rights to patents, utility models, mask works, copyrights, trademarks, trade secrets, and any other form of protection afforded by law to inventions, models, designs, technical information, and applications ("Intellectual Property Rights") that it owned or controlled prior to the effective date of this contract or that it develops or acquires from activities independent of the services performed under this contract ("Background IP"), and

    3. Contractor will retain all right, title, and interest in and to all Intellectual Property Rights in or related to the services, or tangible components thereof, including but not limited to (a) all know-how, intellectual property, methodologies, processes, technologies, algorithms, software, or development tools used in performing the Services (collectively, the "Utilities"), and (b) such ideas, concepts, know-how, processes and reusable reports, designs, charts, plans, specifications, documentation, forms, templates, or output which are supplied or otherwise used by or on behalf of Contractor in the course of performing the Services or creating the Custom Deliverables, other than portions that specifically incorporate proprietary or Confidential Information or Custom Deliverables of the Eligible User (collectively, the "Residual IP"), even if embedded in the Custom Deliverables.

    4. Custom Deliverables, not including Contractor's Intellectual Property Rights, Background IP, and Residual IP, may not be marketed or distributed without written approval by the Eligible User.

    Contractor agrees to grant to the Eligible User a perpetual, irrevocable, royalty-free license to use Contractor's Background IP, Utilities, and Residual IP, as defined above, solely for the Eligible User and the State of Utah to use the Custom Deliverables. The Eligible User reserves a royalty-free, nonexclusive, and irrevocable license to reproduce, publish, or otherwise use and to authorize others to use, for the Eligible User's and the State of Utah's internal purposes, such Custom Deliverables. For the Goods delivered that consist of Contractor's scripts and code and are not considered Custom Deliverables or Work Product, for any reason whatsoever, Contractor grants the Eligible User a non-exclusive, non-transferable, irrevocable, perpetual right to use, copy, and create derivative works from such, without the right to sublicense, for the Eligible User's and the State of Utah's internal business operation under this Contract. The Eligible User and the State of Utah may not participate in the transfer or sale of, create derivative works from, or in any way exploit Contractor's Intellectual Property Rights, in whole or in part.

28. **ASSIGNMENT:** Contractor may not assign, sell, transfer, subcontract or sublet rights, or delegate any right or obligation under this Contract, in whole or in part, without the prior written approval of the Division.

29. **REMEDIES:** Any of the following events will constitute cause for an Eligible User to declare Contractor in default of this Contract: (i) Contractor's non-performance of its contractual requirements and obligations under this Contract; or (ii) Contractor's material breach of any term or condition of this Contract. An Eligible User may issue a written notice of default providing a ten (10) day period in which Contractor will have an opportunity to cure. Time allowed for cure will not diminish or eliminate Contractor's liability for damages. If the default remains after Contractor has been provided the opportunity to cure, an Eligible User may do one or more of the following: (i) exercise any remedy provided by law or equity; (ii) terminate this Contract; (iii) impose liquidated damages, if liquidated damages are listed in this Contract; (iv) debar/suspend Contractor from receiving future contracts from the Division; or (v) demand a full refund of any payment that the Eligible User has made to Contractor under this Contract for Procurement Item(s) that do not conform to this Contract.

30. **FORCE MAJEURE:** Neither an Eligible User nor Contractor will be held responsible for delay or default caused by fire, riot, act of God, and/or war which is beyond that party's reasonable control. An Eligible User may terminate a purchase order resulting from this Contract after determining such delay will prevent Contractor's successful performance of this Contract.

31. **CONFIDENTIALITY:** If Confidential Information is disclosed to Contractor, Contractor shall: (i) advise its agents, officers, employees, partners, and Subcontractors of the obligations set forth in this Contract; (ii) keep all Confidential Information strictly confidential; and (iii) not disclose any Confidential Information received by it to any third parties. Contractor will promptly notify an Eligible User of any potential or actual misuse or misappropriation of Confidential Information.

    Contractor shall be responsible for any breach of this duty of confidentiality, including any required remedies and/or notifications under applicable law. Contractor shall indemnify, hold harmless, and defend the Eligible User, including anyone for whom the Eligible User is liable, from claims related to a breach of this duty of confidentiality, including any notification requirements, by Contractor or anyone for whom the Contractor is liable.

    Upon termination or expiration of this Contract, Contractor will return all copies of Confidential Information to the Eligible User or certify, in writing, that the Confidential Information has been destroyed. This duty of confidentiality shall be ongoing and survive the termination or expiration of this Contract.

32. **LARGE VOLUME DISCOUNT PRICING:** Eligible Users may seek to obtain additional volume discount pricing for large orders provided Contractor is willing to offer additional discounts for large volume orders. No amendment to this Contract is necessary for Contractor to offer discount pricing to an Eligible User for large volume purchases.

33. **ELIGIBLE USER PARTICIPATION:** Participation under this Contract by Eligible Users is voluntarily determined by each Eligible User. Contractor agrees to supply each Eligible User with Procurement Items based upon the same terms, conditions, and prices of this Contract.

34. **INDIVIDUAL CUSTOMERS:** Each Eligible User that purchases Procurement Items from this Contract will be treated as individual customers. Each Eligible User will be responsible to follow the terms and conditions of this Contract. Contractor agrees that each Eligible User will be responsible for their own charges, fees, and liabilities. Contractor shall apply the charges to each Eligible User individually. The Division is not responsible for any unpaid invoice.

35. **REPORTS AND FEES:**
    a. Administrative Fee: Contractor agrees to provide a quarterly administrative fee to the State in the form of a check,EFT or online payment through the Division's Automated Vendor Usage Management System. Checks will be payable to the "State of Utah Division of Purchasing" and will be sent to State of Utah, Division of Purchasing, Attn: Cooperative Contracts, PO Box 141061, Salt Lake City, UT 84114-1061. The Administrative Fee will be the amount listed in the Solicitation and will apply to all purchases (net of any returns, credits, or adjustments) made under this Contract.

    b. Quarterly Reports**:** Contractor agrees to provide a quarterly utilization report, reflecting net sales to the State during the associated fee period. The report will show the dollar volume of purchases by each Eligible User. The quarterly report will be provided in secure electronic format through the Division's Automated Vendor Usage Management System found at: https://statecontracts.utah.gov/Vendor**.**.

    c. Report Schedule: Quarterly utilization reports shall be made in accordance with the following schedule:

Period End	Reports Due
March 31	April 30
June 30	July 31
September 30	October 31
December 31	January 31

    d. Fee Payment: After the Division receives the quarterly utilization report, it will send Contractor an invoice for the total quarterly administrative fee owed to the Division. Contractor shall pay the quarterly administrative fee within thirty (30) days from receipt of invoice.

    e. Timely Reports and Fees: If the quarterly administrative fee is not paid by thirty (30) days of receipt of invoice or quarterly utilization reports are not received by the report due date, then Contractor will be in material breach of this Contract.

36. **ORDERING**: Orders will be placed by the using Eligible User directly with Contractor. All orders will be shipped promptly in accordance with the terms of this Contract.

37. **END USER AGREEMENTS**: If Eligible Users are required by Contractor to sign an End User Agreement before participating in this Contract, then a copy of the End User Agreement must be attached to this Contract as an attachment. The term of the End User Agreement shall not exceed the term of this Contract, and the End User Agreement will automatically terminate upon the completion of termination of this Contract. An End User Agreement must reference this Contract, and may not be amended or changed unless approved in writing by the Division. Eligible Users will not be responsible or obligated for any early termination fees if the End User Agreement terminates as a result of completion or termination of this Contract.

38. **PUBLICITY:** Contractor shall submit to the Division for written approval all advertising and publicity matters relating to this Contract. It is within the Division's sole discretion whether to provide approval, which approval must be in writing.

39. **WORK ON STATE OF UTAH OR ELIGIBLE USER PREMISES**: Contractor shall ensure that personnel working on the premises of an Eligible User shall: (i) abide by all of the rules, regulations, and policies of the premises; (ii) remain in authorized

areas; (iii) follow all instructions; and (iv) be subject to a background check, prior to entering the premises. The Eligible User may remove any individual for a violation hereunder.

40. **CONTRACT INFORMATION:** During the duration of this Contract the State of Utah Division of Purchasing is required to make available contact information of Contractor to the State of Utah Department of Workforce Services. The State of Utah Department of Workforce Services may contact Contractor during the duration of this Contract to inquire about Contractor's job vacancies within the State of Utah.
41. **WAIVER:** A waiver of any right, power, or privilege shall not be construed as a waiver of any subsequent right, power, or privilege.
42. **SUSPENSION OF WORK:** Should circumstances arise which would cause an Eligible User to suspend Contractor's responsibilities under this Contract, but not terminate this Contract, this will be done by formal written notice pursuant to the terms of this Contract. Contractor's responsibilities may be reinstated upon advance formal written notice from the Eligible User.
43. **PROCUREMENT ETHICS:** Contractor understands that a person who is interested in any way in the sale of any supplies, services, construction, or insurance to the State of Utah is violating the law if the person gives or offers to give any compensation, gratuity, contribution, loan, reward, or any promise thereof to any person acting as a procurement officer on behalf of the State of Utah, or to any person in any official capacity who participates in the procurement of such supplies, services, construction, or insurance, whether it is given for their own use or for the use or benefit of any other person or organization.
44. **CHANGES IN SCOPE**: Any changes in the scope of the services to be performed under this Contract shall be in the form of a written amendment to this Contract, mutually agreed to and signed by both parties, specifying any such changes, fee adjustments, any adjustment in time of performance, or any other significant factors arising from the changes in the scope of services.
45. **ATTORNEY'S FEES:** In the event of any judicial action to enforce rights under this Contract, the prevailing party shall be entitled its costs and expenses, including reasonable attorney's fees incurred in connection with such action.
46. **TRAVEL COSTS:** If travel expenses are permitted by the Solicitation All travel costs associated with the delivery of Services under this Contract will be paid according to the rules and per diem rates found in the Utah Administrative Code R25-7. Invoices containing travel costs outside of these rates will be returned to the vendor for correction.
47. **PERFORMANCE EVALUATION**: The Division may conduct a performance evaluation of Contractor, including Contractor's Subcontractors. Results of any evaluation may be made available to Contractor upon request.
48. **STANDARD OF CARE**: The services performed by Contractor and its Subcontractors shall be performed in accordance with the standard of care exercised by licensed members of their respective professions having substantial experience providing similar services which similarities include the type, magnitude, and complexity of the services that are the subject of this Contract. Contractor shall be liable to the Eligible User for claims, liabilities, additional burdens, penalties, damages, or third party claims (e.g., another Contractor's claim against the State of Utah), to the extent caused by wrongful acts, errors, or omissions that do not meet this standard of care.
49. **REVIEWS:** The Division reserves the right to perform plan checks, plan reviews, other reviews, and/or comment upon the services of Contractor. Such reviews do not waive the requirement of Contractor to meet all of the terms and conditions of this Contract.
50. **DISPUTE RESOLUTION:** Prior to either party filing a judicial proceeding, the parties agree to participate in the mediation of any dispute. The Division or an Eligible User, after consultation with Contractor, may appoint an expert or panel of experts to assist in the resolution of a dispute. If the Division or an Eligible User appoints such an expert or panel, the Division or the Eligible User and Contractor agree to cooperate in good faith in providing information and documents to the expert or panel in an effort to resolve the dispute.
51. **ORDER OF PRECEDENCE:** In the event of any conflict in the terms and conditions in this Contract, the order of precedence shall be: (i) this Attachment A; (ii) Contract Signature Page(s); (iii) the State of Utah's additional terms and conditions, if any; (iv) any other attachment listed on the Contract Signature Page(s); and (v) Contractor's terms and conditions that are attached to this Contract, if any. Any provision attempting to limit the liability of Contractor or limit the rights of an Eligible User, the Division, or the State of Utah must be in writing and attached to this Contract or it is rendered null and void.
52. **SURVIVAL OF TERMS:** Termination or expiration of this Contract shall not extinguish or prejudice Eligible Users' right to enforce this Contract with respect to any default of this Contract or defect in the Procurement Item(s) that has not been cured, or of any of the following clauses, including: Governing Law and Venue, Laws and Regulations, Records Administration, Remedies, Dispute Resolution, Indemnity, Newly Manufactured, Indemnification Relating to Intellectual Property, Warranty of Procurement Item(s), Insurance.
53. **SEVERABILITY:** The invalidity or unenforceability of any provision, term, or condition of this Contract shall not affect the validity or enforceability of any other provision, term, or condition of this Contract, which shall remain in full force and effect.
54. **ERRORS AND OMISSIONS:** Contractor shall not take advantage of any errors and/or omissions in this Contract. The Contractor must promptly notify the Division of any errors and/or omissions that are discovered.
55. **ENTIRE AGREEMENT:** This Contract constitutes the entire agreement between the parties and supersedes any and all other prior and contemporaneous agreements and understandings between the parties, whether oral or written.

(Revision Date: 23 April 2020)

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	$2,996,000.00
Annual Political Subdivision Spend	$1,606,000.00
Total Spend	$4,602,000.00

State of Arizona

Stephen Nettles
Director Name

602.542.9145 steve.nettles@azdoa.gov
Director Phone **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
(Click appropriate box)

Charles Schmidt
State Point of Contact Name and Title

602.542.0100 Charles.schmidt@azdoa.gov
Phone **Email**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

Special Terms and Conditions

State of Arizona
State Procurement Office
100 North 15th Avenue, Suite 402
Phoenix, AZ 85007

The Special Terms and Conditions modify the Uniform Terms and Conditions and its Appendices. It can modify them by replacing, deleting, appending to, or revising the text of an existing provision or by inserting a new paragraph into an existing article. No other document modifies or adds to the Uniform Terms and Conditions, except as may subsequently be otherwise and expressly agreed and incorporated by Contract Amendment.

1.0 Definition of Terms

As used in the Contract, the terms listed below are defined as follows:

1.1. Acceptance

"Acceptance" means the document headed "Offer and Acceptance Form" bearing the State contract number once Procurement Officer has signed it to signify (1) State's formal acceptance of the Accepted Offer and (2) the formation of the Contract. For clarity of intent, the foregoing is not to be confused with the term "acceptance" used throughout the Contract in the context of delivery, inspection, etc., with respect to Materials or Services.

1.2. Accepted Offer

If State did not request a Revised Offer, then "Accepted Offer" means the Initial Offer.

If State did request a Revised Offer but not a Best and Final Offer, then "Accepted Offer" means the latest Revised Offer.

If State requested a Best and Final Offer, then "Accepted Offer" means the Best and Final Offer.

1.3. Arizona Procurement Code; A.R.S.; A.A.C.

"Arizona Procurement Code, "A.R.S.," and "A.A.C." are each defined in the Instructions to Offerors.

1.4. Arizona TPT

"Arizona TPT" means Arizona Transaction Privilege Tax. For information, refer to the Arizona Department of Revenue (DOR) website at:

https://www.azdor.gov/business/transactionprivilegetax.aspx.

1.5. Attachment

"Attachment" means any item that:

1.5.1. the Solicitation required Offeror to submit as part of the relevant Offer (e.g., Initial Offer, Revised Offer, or BAFO);

1.5.2. was attached to an Offer when submitted; and

1.5.3. was included in the Accepted Offer.

1.6. Pricing Document

"Pricing Document" means Section 2-B of Part 2 of the Solicitation Documents, provided that, if there is no such Section in the Contract, then "Pricing Document" is to be construed as referring to whatever item in the Contract contains the contracted pricing and payment provisions.

1.7. Contract Amendment

"Contract Amendment" means a document signed by Procurement Officer that has been issued for the purpose of making changes to the Contract after execution.

1.8. Contract Terms and Conditions

"Contract Terms and Conditions" means the Special Terms and Conditions and these Uniform Terms and Conditions taken collectively.

1.9. Contractor

"Contractor" means the Person identified on the Accepted Offer who has entered into the Contract with State.

1.10. Contractor Indemnitor

"Contractor Indemnitor" means Contractor or any of its owners, officers, directors, agents, employees, or Subcontractors.

1.11. Co-Op Buyer

"Co-Op Buyer" means a member of the State Purchasing Cooperative that has entered into a "Cooperative Purchasing Agreement" with the Arizona Department of Administration State Procurement Office under A.R.S. § 41-2632. Unless there is an applicable Cooperative Purchasing Agreement in effect at the time, a State Purchasing Cooperative member cannot be a Co-Op Buyer. For reference, "Co-Op Buyer" is to be construed as encompassing "eligible procurement unit" under A.A.C. R2-7-101(23).

NOTE: Membership in the State Purchasing Cooperative is open to all Arizona political subdivisions, including cities, counties, school districts, and special districts. Membership is also available to non-profit organizations, other state governments, the federal government and tribal nations. For reference, "non-profit organizations" are defined in A.R.S. § 41-2631(4) as any nonprofit corporation as designated by the IRS under section 501(c)(3) through 501(c)(6) of the tax code.

	Special Terms and Conditions	State of Arizona State Procurement Office 100 North 15th Avenue, Suite 402 Phoenix, AZ 85007

1.12. Eligible Agency

If the Special Terms and Conditions indicates that the Contract is a "single-agency" contract, then "Eligible Agency" means the particular State of Arizona agency, university, commission, or board identified therein. If the Special Terms and Conditions indicates that the Contract is a "statewide" contract, then "Eligible Agency" means any State of Arizona department, agency, university, commission, or board.

1.13. Indemnified Basic Claims

"Indemnified Basic Claims" means any and all claims, actions, liabilities, damages, losses, or expenses, including court costs, attorneys' fees, and costs of claim processing, investigation and litigation, for bodily injury or personal injury, including death, or loss or damage to any real or tangible or intangible personal property, collectively. See paragraph 6.3.

1.14. Instructions to Offerors

"Instructions to Offerors" is Section 3-a of Part 3 of the Solicitation Documents.

1.15. Order

"Order" means the instrument by which State authorizes Contractor to perform some or all of the Work. Whether the Contract will have one Order or many Orders depends the scope of the Contract and how State will use it. The Special Terms and Conditions provide that information. Any of the following is to be construed as being an "Order":

1. "Release" or "Release Purchase Order" in The State's e-Procurement System;
2. "task order", "service order," or "job order" when a Release Purchase Order for Services has already been committed in The State's e-Procurement System; or
3. "purchase order" for buying by Co Op Buyers, if co-op buying applies.

1.16. The State's e-Procurement System

"The State's e-Procurement System" means State's official electronic procurement system, established pursuant to A.A.C. R2-7-201 as set forth in the Arizona Department of Administration State Procurement Office policy document *Technical Bulletin No. 020, The State's e-Procurement System – The Official State eProcurement System*.

NOTE (1): Technical Bulletin No. 020 is available online at:

https://spo.az.gov/administration-policy/state-procurement-resource/procurement-regulations

1.17. State

With respect to the Contract generally, "State" means the State of Arizona and its department, agency, university, commission, or board that has executed the Contract. With respect to administration or rights, remedies, obligations and duties under the Contract for a given Order, "State" means each of Eligible Agency or Co-Op Buyer who has issued the Order.

1.18. State Indemnities

"State Indemnities" means, collectively, the State of Arizona, its departments, agencies, universities, commissions, and boards and, and their respective officers, agents, and employees.

1.19. Subcontractor

"Subcontractor" has the meaning given in A.R.S. § 41-2503(38), which, for convenience of reference only, is "… a person who contracts to perform work or render service to … [C]ontractor or to another [S]ubcontractor as a part of a contract with a state governmental unit . . ."The Contract is to be construed as "a contract with a state governmental unit" for purposes of the definition. For clarity of intent, a Person carrying out any element of the Work is a Subcontractor from the moment they first carry out that element of the Work regardless of whether or not a Subcontract exists then or subsequently.

1.20. Work

"Work" means the totality of the Materials and the Services and all the acts of administration, creation, production, and performance necessary to fulfill and incidental to fulfilling all of Contractor's obligations and duties under the Contract in conformance with the Contract and applicable laws.

2.0 Contract Interpretation

2.1. Usage

2.1.1. Where the Contract:

2.1.1.1. assigns obligations to Contractor, any reference to "Contractor" is to be construed to be a reference to "Contractor and all Subcontractors, whether they are first-tier subcontractors, sub-subcontractors, suppliers, sub-suppliers, consultants, or sub-consultants, as well as all of Contractor's and the Subcontractors' respective agents, representatives, and employees" in every instance unless the context plainly requires that it is be a reference only to Contractor as apart from Subcontractors;

2.1.1.2. uses the permissive "may" with respect to a party's actions, determinations, etc., the term is to be interpreted as in A.A.C. R2-7-101(31) [Definitions]. For clarity of intent, any right given to State

using "State may" or a like construction denotes discretion and freedom to act so far as any regulatory or operative constraints permit in the relevant circumstances, provided that:

2.1.1.2.1. where written "may, at its discretion," the discretion extends to whatever is most advantageous to State; and

2.1.1.2.2. where written only as "may," the discretion is constrained by what is fair, reasonable, and as accommodating of the respective best interests of both parties as practicable under the circumstances;

2.1.1.3. uses the imperative "shall" with respect to a party's actions, duties, etc., the term is to be interpreted as in A.A.C. R2-7-101(43) [Definitions]. Conversely, the phrase "shall not" is to be interpreted as an imperative prohibition.

2.1.1.4. uses the term "must" with respect to a requirement, criterion, etc., the term is to be interpreted as conveying compulsion or strict necessity, and is to be read as though written "must, if [the subject] is to be entitled to have [the object] considered or credited as being compliant with, conforming to, or satisfying [the requirement, criterion, constraint, etc.], otherwise, [the object] will be considered or debited as being non compliant, non-conforming, or unsatisfactory for its Contract-related purposes" in every instance;

2.1.1.5. uses the term "might" with respect to an event, outcome, action, etc., the term is to be interpreted as conveying contingency or non-discretionary conditionality; and

2.1.1.6. uses the term "will" or the phrases "is to be" or "are to be" with respect to an event, outcome, action, etc., the term or phrase is to be interpreted as conveying such certainty or imperativeness that "shall" is either unnecessary or irrelevant in that instance.

2.2. Contract Order of Precedence

2.2.1. COMPLEMENTARY DOCUMENTS. All of the documents forming the Contract are complementary. If certain work, requirements, obligations, or duties are set out only in one but not in another, Contractor shall carry out the Work as though the relevant work, requirements, obligations, or duties had been fully described in all, consistent with the other documents forming the Contract and as is reasonably inferable from them as being necessary to produce complete results.

2.2.2. CONFLICTS. In case of any inconsistency, conflict, or ambiguity among the documents forming the Contract and their provisions, they are to prevail in the following order, descending from most dominate to most subordinate, provided that, among categories of documents or provisions having the same rank, the document or provision with the latest date prevails. Information being identified in one document but not in another is not to be considered a conflict or inconsistency.

2.2.2.1. State of Arizona Participating Addendum and Attachments A, B, and C;

2.2.2.2. Utah NASPO ValuePoint Master Agreement including all Addendums;

2.2.2.3. The Solicitation including all Addendums; and

2.2.2.4. Contract Vendors response to the Solicitation

2.2.3. ATTACHMENTS AND EXHIBITS. For clarity of intent, if an item was an Attachment in the Solicitation Documents or an Offer (either Initial, Revised, Best and Final, or Accepted) and was subsequently made into an Exhibit, or its content was incorporated into one of the other Contract documents, then that Attachment no longer exists contractually as an "Attachment" since it has at that point been made into some other Contract document. In every other case, an Attachment and the Offeror data therein remain part of the Accepted Offer for purposes of precedence and contractual effect.

2.3. Independent Contractor

Contractor is an independent contractor and shall act in an independent capacity in performance under the Contract. Neither party is or is to be construed as being to be the employee or agent of the other party, and no action, inaction, event, or circumstance will be grounds for deeming it to be so.

2.4. Complete Integration

The Contract, including any documents incorporated into the Contract by reference, is intended by the parties as a final and complete expression of their agreement. There are no prior, contemporaneous, or additional agreements, either oral or in writing, pertaining to the Contract.

	Special Terms and Conditions	State of Arizona State Procurement Office 100 North 15th Avenue, Suite 402 Phoenix, AZ 85007

3.0 Contract Administration and Operation

3.1. Term of Contract

The term of the Contract will commence on the date indicated on the Execution page of the Participating Addendum and continue for twelve (12) months unless cancelled, terminated, or permissibly extended.

3.2. Contract Extensions

State may at its discretion extend the initial Contract term in increments of one or more months and do so one or more times, provided that, the maximum aggregate term of the Contract including extensions cannot exceed the maximum aggregate term of five (5) years.

3.3. Notices and Correspondence

3.3.1. TO CONTRACTOR. State shall:

3.3.1.2. address all Contract correspondence other than formal notices to the email address indicated as "Default for Type" for "General Mailing Address" in Contractor's corresponding The State's e-Procurement System Vendor Profile; and

3.3.1.2. address any required notices to Contractor to the "Contact Name and Title" at the "Mailing Address" indicated on the Accepted Offer, as that address might have been amended during the term of the Contract.

3.3.2. TO STATE. Contractor shall :

3.3.2.2. address all Contract correspondence other than format notices to the email address indicated in "Contact Instructions" in the The State's e-Procurement System Summary for State; and

3.3.2.2. address any required notices to State to Procurement Officer identified as "Purchaser" in the State's e-Procurement System Summary at the following mailing address:

Arizona Department of Administration

State Procurement Office

100 N 15th Ave., Suite 402

Phoenix, AZ 85007

3.3.3. CHANGES. State may change the designated Procurement Officer, update contact information, or change the applicable mailing address by Contract Amendment.

3.4. Signing of Contract Amendments

3.4.1. Contractor's counter-signature – or "approval" in The State's e-Procurement System, in the case of an amendment – is not required to give effect if the Contract Amendment only covers either:

3.4.1.1. extension of the term of the Contract within the maximum aggregate term;

3.4.1.2. revision to Procurement Officer appointment or contact information; or

3.4.1.3. modifications of a clerical nature that have no effect on terms, conditions, price, scope, or other material aspect of the Contract.

3.4.2. In every case other than those listed in (3.4.1.1), (3.4.1.2), and (3.4.1.3) above, both parties' signature – or "approval" in The State's e-Procurement System, in the case of an Amendment – are required to give it effect.

3.5. Click-Through Terms and Conditions

If either party uses a web based ordering system, an electronic purchase order system, an electronic order acknowledgement, a form of an electronic acceptance, or any software based ordering system with respect to the Contract (each an "Electronic Ordering System"), the parties acknowledge and agree that an Electronic Ordering System is for ease of administration only, and Contractor is hereby given notice that the persons using Electronic Ordering Systems on behalf of State do not have any actual or apparent authority to create legally binding obligations that vary from the terms and conditions of the Contract. Accordingly, where an authorized State user is required to "click through" or otherwise accept or be made subject to any terms and conditions in using an Electronic Ordering Systems, any such terms and conditions are deemed void upon presentation. Additionally, where an authorized State user is required to accept or be made subject to any terms and conditions in accessing or employing any Materials or Services, those terms and conditions will also be void.

3.6. Books and Records

3.6.1. RETAIN RECORDS. By A.R.S. § 41-2548(B), Contractor shall retain and shall contractually require each Subcontractor to retain books and records relating for any cost and pricing data submitted in satisfaction of § 41-2543 for the period specified in the statute.

3.6.2. RIGHT TO AUDIT. The retained books and records are subject to audit by State during that period. By A.R.S. § 41-2548(B), Contractor shall retain and shall contractually require each Subcontractor to retain

books and records relating to performance under the Contract for the period specified in the statute and those retained books and records are subject to audit by State during that period.

3.6.3. AUDITING. Contractor or Subcontractor shall either make all such books and records under subparagraphs 3.6.1 and 3.6.2 available to State at all reasonable times or produce the records at a designated State office on State's demand, the choice of which being at State's discretion. For the purpose of this paragraph, "reasonable times" are during normal business hours and in such a manner so as to not unreasonably interfere with normal business activities.

3.7. Contractor Licenses

Contractor shall maintain current all federal, state and local licenses and permits required for the operation of its business in general, for its operations under the Contract, and for the Work itself.

3.8. Inspection and Testing

By A.R.S. § 41-2547, State may at reasonable times inspect the part of Contractor's or Subcontractors' plant or places of business related to performance under the Contract. Accordingly, Contractor agrees to permit (for itself) and ensure (for Subcontractors) access for inspection at any reasonable time to its facilities, processes, and services. State may inspect or test, at its own cost, any finished goods, work-in-progress, components, or unfinished materials that are be supplied under the Contract or that will be incorporated into something to be supplied under the Contract. If the inspection or testing shows non-conformance or defects, then Contractor will owe State reimbursement or payment of all costs it incurred in carrying out or contracting for the inspection and testing, as well as for any re-inspection or re-testing that might be necessary. Neither inspection of facilities nor testing of goods, work, components, or unfinished materials will of itself constitute acceptance by State of those things.

3.9. Ownership of Intellectual Property

3.9.1. RIGHTS IN WORK PRODUCT. All intellectual property originated or prepared by Contractor pursuant to the Contract, including but not limited to, inventions, discoveries, intellectual copyrights, trademarks, trade names, trade secrets, technical communications, records reports, computer programs and other documentation or improvements thereto, including Contractor's administrative communications and records relating to the Contract, are considered work product and Contractor's property, provided that, State has Government Purpose Rights to that work product as and when it was delivered to State.

3.9.1.1. "Government Purpose Rights" are:

3.9.1.1.1. the unlimited, perpetual, irrevocable, royalty free, non-exclusive, worldwide right to use, modify, reproduce, release, perform, display, sublicense, disclose and create derivatives from that work product without restriction for any activity in which State is a party;

3.9.1.1.2. the right to release or disclose that work product to third parties for any State government purpose; and

3.9.1.1.3. the right to authorize those to whom it rightfully releases or discloses that work product to use, modify, release, create derivative works from the work product for any State government purpose; such recipients being understood to include the federal government, the governments of other states, and various local governments.

3.9.1.2. "Government Purpose Rights" do not include any right to use, modify, reproduce, perform, release, display, create derivative works from, or disclose that work product for any commercial purpose or to authorize others to do so.

3.9.2. JOINT DEVELOPMENTS. The parties may each use equally any ideas, concepts, know-how, or techniques developed jointly during the course of the Contract, and may do so at their respective discretion, without obligation of notice or accounting to the other party.

3.9.3. PRE-EXISTING MATERIAL. All pre-existing software and other materials developed or otherwise obtained by or for Contractor or its affiliates independently of the Contract or applicable Purchase Orders are not part of the work product to which rights are granted State under subparagraph 3.9.1 above, and will remain the exclusive property of Contractor, provided that:

3.9.3.1. any derivative works of such pre-existing material or elements thereof that are created pursuant to the Contract are part of that work product;

3.9.3.2. any elements of derivative work of such pre-existing material that was not created pursuant to the Contract are not part of that work product; and

3.9.3.3. except as expressly stated otherwise, nothing in the Contract is to be construed to interfere or diminish Contractor's or its affiliates' ownership of such pre-existing materials.

3.9.4. DEVELOPMENTS OUTSIDE OF CONTRACT. Unless expressly stated otherwise in the Contract does not preclude Contractor from developing competing materials outside the Contract, irrespective of any similarity to materials delivered or to be delivered to State hereunder.

3.10. Subcontracts

3.10.1. INITIAL LIST. At the time of the MMCAP Infuse Master Contract execution, Contractor's candidate Subcontractors were to be identified. Agreeing to them being included in the Accepted Offer signified Procurement Officer's advance consent for Contractor to enter into a Subcontract with each candidate, which Contractor shall do as promptly as necessary to ensure its ability to carry out the Work in a timely manner.

3.10.2. ADDITIONAL NAMES. Contractor shall not enter into a Subcontract without first obtaining Procurement Officer's written consent with any prospective Subcontractor that

3.10.1.1. was not identified at the time of the NASPO Master Contract execution or

3.10.1.2. for any Materials or Services categories other than the ones for which they were previously consented.

3.10.1.3. For either case (3.10.1.1.) or (3.10.1.2.), Contractor shall submit a written request sufficiently in advance of the need date for those materials or services so that performance under the Contract is not impaired. Procurement Officer may request any additional information he or she determines is necessary to assess the submittal, and may withhold consent pending it.

3.10.3. FLOW-DOWN. Contractor shall incorporate the provisions, terms, and conditions of the Contract into every Subcontract by inclusion or by reference, as appropriate. When making any post-execution consent requests, Contractor shall include its warrant that it will do the same for the pending Subcontracts covered by the request. Entering into Subcontracts will not relieve Contractor of any of its obligations or duties under the Contract, including, among other things, the duty to supervise and coordinate the work of Subcontractors. Nothing contained in any Subcontract will create or is to be construed as creating any contractual relationship between State and the Subcontractor.

3.11. Offshore Performance of Certain Work Prohibited

Contractor shall only perform those portions of the Services that directly serve State or its clients and involve access to secure or sensitive data or personal client data within the defined territories of the United States. Unless specifically stated otherwise in the Scope of Work, this paragraph does not apply to indirect or overhead services, redundant back-up services, or services that are incidental to performance under the Contract. This provision applies to work performed by Subcontractors at all tiers.

3.12. Orders

3.12.1. ORDER SUFFICIENCY. The Contract was awarded in accordance with the Arizona Procurement Code; the transactions and procedures required by the code for competitive source selection have been met. An Order issued that cites the correct State contract number will suffice to authorize Contractor to provide the Materials and perform the Services covered by that Order.

3.12.2. ORDER TERMS. All Orders are subject to the Contract Terms and Conditions; an Order cannot modify the Contract Terms and Conditions.

3.12.3. ORDERS ARE OBLIGATORY. Until the expiration or earlier termination of the Contract, State may issue and Contractor shall accept Orders that make proper reference to the Contract and are permissible hereunder, provided that, Contractor is not obliged to accept any Order that is not consistent with the then-current pricing, lead times, specifications, or payment provisions of the Contract. Contractor shall fulfill and complete any Orders that are begun but not yet completed as of expiration or earlier termination of the Contract unless State instructs otherwise at the time.

3.12.4. SPECIAL CASE. In the special case where both the following conditions are true, Procurement Officer's signature on the Acceptance is Contractor's authorization to perform and therefore no Order is required:

3.12.4.1. the Contract is identified as being a "single-agency/single-project" contract and

3.12.4.2. the Contract was created in The State's e-Procurement System as something other than a "Master/ Blanket" type.

3.12.5. NO MINIMUMS OR COMMITMENTS.

3.12.5.1. Contractor shall not impose any minimum dollar amount, item count, services volume, or services duration on Orders;

3.12.5.2. State makes no commitment of any kind concerning the quantity or monetary value of activity actually initiated or completed during the term of the Contract;

3.12.5.3. Contractor shall only deliver or perform as authorized by Orders; and

3.12.5.4. State is not limited as to the number of Orders it may issue for the Contract.

3.12.5.5. For clarity of intent, the foregoing applies equally whether an Eligible Agency issues the Order or, if applicable, a Co Op Buyer issues it.

3.12.6. NON-CONTRACTED MATERIALS OR SERVICES. Any attempt to knowingly represent for sales, marketing, or related purposes that goods or services not specifically awarded are under a State contract is a violation of the Contract and law.

3.13. Provisions for Statewide Contracts:
- **Co-Op Usage**
- **Eligible Agencies**
- **Quarterly Reporting**

3.13.1. The Contract is a "statewide" contract for multiple purchases, projects, or assignments, and can be purchased against by some or all Eligible Agencies and any Co-Op Buyers that elect to participate. Even if only one Eligible Agency needs or elects to purchase against the Contract, it is to be construed as being a "statewide" contract hereunder.

3.13.2. The Contract is an indefinite delivery, indefinite quantity (ID/IQ) type of contract; it is to be construed as a "delivery order" sub type of ID/IQ contract to the extent the Work is Materials, and a "task order" sub-type to the extent the Work is Services

3.13.3. **Co-Op Usage**

3.13.3.1. Contractor shall verify if an ordering entity is a bona fide Co-Op Buyer before selling Materials to or providing Services for them under the Contract. The current list of Co Op Buyers is available on the State Procurement Office website:

https://spo.az.gov/procurement-services/cooperative-procurement/state-purchasing-cooperative

3.13.3.2. Contractor shall sell to Co-Op Buyers at the same price and on the same lead times and other terms and conditions under which it sells to Eligible Agencies, with the sole exception of any legitimately additional costs for extraordinary shipping or delivery requirements if the Co-Op Buyer is having Materials delivered or installed or Services performed at locations not contemplated in the contracted pricing (e.g. delivery to a location outside Arizona).

3.13.3.3. Contractor shall pay State an administrative fee against all Contract sales to Co Op Buyers, as provided for under A.R.S. § 41 2633. The fee rate is one (1%) percent. Failure to remit the administrative fees is a material breach of contract, and will entitle State to its remedies under Article 8 and its right to terminate for default under Article 9. Method of calculation, payment procedures, and other details are provided on the State Procurement Office website:

https://spo.az.gov/contractor-resources/statewide-contracts-administrative-fee

3.13.3.4. Contractor shall acknowledge each Order from Co-Op Buyers in conformance with each buyer's instructions given at the time of ordering or in any supplemental participating agreement Contractor might have with them. Orders from Co-Op Buyers create no obligation on State's part, since they are entirely between the Co-Op Buyer and Contractor. That notwithstanding, Contractor's obligation under the Contract is to service Co-Op Buyers commercially as though they were with an Eligible Agency, and Contractor's refusal to do so would be a material breach of the Contract.

3.13.4. **Eligible Agencies – Orders**

3.13.4.1. Contractor shall acknowledge each Order from Eligible Agencies within 1 (one) business day after receipt by either:

3.13.4.1.1. "Approving" the Order electronically in The State's e-Procurement System, which will indicate Contractor's unqualified acceptance of the Order as-issued; or,

3.13.4.1.2. "Rejecting" the Order electronically in The State's e-Procurement System, with a concurrent explanation by email to relevant originator as to the reason for rejecting it. By way of reminder, the only grounds on which Contractor may reject or refuse an Order are those set out in subparagraph 3.14.3 (Orders are Obligatory).

3.13.4.2. Unless and until Contractor has approved the Order in the State's e-Procurement System, it will have no effect under the Contract and will not oblige either State or Contractor. If the relevant Eligible Agency explicitly instructs at the time that a verbal acceptance is sufficient because of urgency or other unusual circumstances and Contractor duly gives its verbal acceptance, then Contractor will be deemed to have accepted the Order immediately upon commencing performance, provided that, Contractor must follow-up its verbal acceptance by accepting the Purchase Order electronically In The State's e-Procurement System within three (3) business days. Contractor shall thereafter be barred from subsequently rejecting the Order in The State's e-Procurement System and if it does so the rejection will be void.

3.13.5. **Quarterly Usage Reports**

3.13.5.1.1. Contractor shall submit to State a Quarterly Usage Report documenting all Contract sales to both Eligible Agencies and Co Op Buyers, itemized separately. A Quarterly Usage Report shall still be submitted, even if there have been no sales to either Eligible Agencies and/or Co-Op Buyers. Contractor shall further itemize divisions, groups or areas within a given Eligible Agency if they place Orders independently of each other. Failure to submit the report is a material breach of contract, and will entitle State to its remedies under Article 8 and its right to terminate for default under Article 9. Contractor shall submit the report using the forms and following the instructions on the State Procurement Office website:

https://spo.az.gov/contractor-resources/statewide-contracts-administrative-fee

3.14. Multiple-Use Provisions

3.14.1. Eligible Agencies may issue Orders for Services in several forms, all of which become final and effective by a "Release Purchase Order" in The State's e-Procurement System. Orders issued by Co-Op Buyers will be in whatever form the Co-Op Buyer normally uses. Regardless of origin, Orders must cite the State contract number to be valid. State may, at its discretion in each instance, determine the scope, schedule, and price for each Order in any of the following ways:

3.14.1.1. By choosing some or all of the Materials or Services items covered by the Contract for which a price is established in the Pricing Document, then preparing an Order using those prices (e.g., filling out an order form), and sending it to Contractor.

3.14.1.2. By instructing Contractor to provide a comprehensive proposal of item quantities, combinations, etc., or services hours, personnel, etc., for a defined scope using those established prices as a basis, then validating and negotiating the proposal with Contractor and issuing an Order if and when reaching agreement.

3.14.1.3. As described in (3.14.1.2.) above but requesting the proposal from both Contractor and other vendors who are contracted within the applicable scope categories and locations, either sequentially or concurrently, then selecting the proposal or proposals combination that is most advantageous to State.

3.14.1.4. As described in (3.14.1.3.) above but introducing ad-hoc commercial competition by making the selection and ordering conditional on obtaining more favorable prices than the contractually-established ones.

3.14.2. When evaluating the proposals under (3) and (4) above, State may select based on price (for example, a quoted number of hours times the contracted or improved rate plus a fixed amount for incidentals), by experience and qualifications (for example, having an office nearer the required work location), or whatever combination thereof it determines is most appropriate to the work in question.

3.15. Other Contractors

State may undertake with its own forces or award other contracts to the same or other vendors for additional or related work. In such cases, Contractor shall cooperate fully with State's employees and such other vendors and carefully coordinate, fit, connect, accommodate, adjust, or sequence its work to the related work by others. Where the Contract requires handing-off Contractor's work to others, Contractor shall cooperate as State instructs regarding the necessary transfer of its work product, services, or records to State or the other vendors. Contractor shall not commit or permit any act that interferes with the State's or other vendors' performance of their work, provided that, State shall enforce the foregoing section equitably among all its vendors so as not impose an unreasonable burden on any one of them.

3.16. Work on State Premises

3.16.1. COMPLIANCE WITH RULES. Contractor is responsible for ensuring that its personnel comply with State's rules, regulations, policies, documented practices, and documented operating procedures while delivering or installing Materials or performing Services on State's grounds or in its facilities. For clarity of

intent, the foregoing means that if Contractor is required to comply with certain security requirements in order to deliver, install, or perform at that particular location, then it shall do so nonetheless and without entitlement to any additional compensation or additional time for performance if those particular requirements are not expressly stated in the Contract. Contractor is reminded that violation of the prohibition under A.R.S. § 13-1502 against possession of weapons on State's property by anyone for whom Contractor is responsible is a material breach of contract and grounds for termination for default.

3.16.2. PROTECTION OF GROUNDS AND FACILITIES. Contractor shall deliver or install the Materials and perform the Services without damaging any State grounds or facilities. Contractor shall repair or replace any damage it does cause promptly and at its own expense, subject to whatever instructions and restrictions State needs to make to prevent inconvenience or disruption of operations. If Contractor fails to make the necessary repairs or replacements and do so in a timely manner, State will be entitled to exercise its remedies under paragraph 8.5 [Right of Offset] of the Uniform Terms and Conditions.

4.0 Costs and Payments

4.1. Payments

4.1.1. PAYMENT DEADLINE. State shall make payments in compliance with Arizona Revised Statues Titles 35 and 41. Unless and then only to the extent expressly stated otherwise in the Pricing Document, State shall make payment in full for Materials that have been delivered and accepted and Services that have been performed and accepted within the time specified in A.R.S. § 35-342 after both of the following become true:

4.1.1.1. all of the Materials being invoiced have been delivered or installed (as applicable) and accepted and all of the Services being invoiced have been performed and accepted; and

4.1.1.2. Contractor has provided a complete and accurate invoice in the form and manner called for in the Pricing Document, provided that, State will not make or be liable for any payments to Contractor until Contractor has registered properly in The State's e-Procurement System and provided a current IRS Form W-9 to State unless excused by law from providing one.

4.1.2. PAYMENTS ONLY TO CONTRACTOR. Unless compelled otherwise by operation of law or order of a court of competent jurisdiction, State will only make payment to Contractor under the federal tax identifier indicated on the Accepted Offer.

4.2. Applicable Taxes

4.2.1. CONTRACTOR TO PAY ALL TAXES. State is subject to Arizona TPT. Therefore, Arizona TPT applies to all sales under the Contract and Arizona TPT is Contractor's responsibility (as seller) to remit. Contractor's failure to collect Arizona TPT or any other applicable sales or use taxes from an Eligible Agency or Co-Op Buyer (as buyer) will not relieve Contractor of any obligation to remit sales or use taxes that are due under the Contract or laws. Unless stated otherwise in the Pricing Document, all prices therein include Arizona TPT as well as every other manner of transaction privilege or sales/use tax that is due to a municipality or another state or its political subdivisions. Contractor shall pay all federal, state, and local taxes applicable to its operations and personnel.

4.2.2. TAX INDEMNITY. Contractor shall hold State harmless from any responsibility for taxes or contributions, including any applicable damages and interest, that are due to federal, state, and local authorities with respect to the Work and the Contract, as well any related costs; the foregoing expressly includes Arizona TPT, unemployment compensation insurance, social security, and workers' compensation insurance.

5.0 Contract Changes

5.1. Contract Amendments

The Contract is issued for State under the authority of Procurement Officer. Only a Contract Amendment can modify the Contract, and then only if it does not change the Contract's general scope. Purported changes to the Contract by a person not expressly authorized by Procurement Officer or made unilaterally by Contractor will be void and without effect; Contractor will not be entitled to any claim made under the Contract based on any such purported changes.

5.2. Assignment and Delegation

5.2.1. IN WHOLE. Contractor shall not assign in whole its rights or delegate in whole its duties under the Contract without Procurement Officer's prior written consent, which consent Procurement Officer may withhold at his or her discretion. If Contractor's proposed assignment or delegation stems from a split, sale, acquisition, or other non-merger change in control, then no such consent will be given in any event without the assignee or delegate giving State satisfactory and equivalent evidence or assurance of its financial soundness, competency, capacity, and qualification to perform as that which Contractor possessed when State first awarded it the Contract.

5.2.2. IN PART. Subject to paragraph 3.10 [Subcontracts] with respect to subcontracting, Contractor may assign particular rights or delegate particular duties under the Contract, but shall obtain Procurement Officer's written consent before doing so. Procurement Officer shall not unreasonably withhold consent so long as the proposed assignment or delegation does not attempt to modify the Contract in any way or to alter or impair State's rights or remedies under the Contract or laws.

6.0 Risk and Liability

6.1. Risk of Loss

Contractor shall bear all risk of loss to Materials while in pre-production, production, storage, transit, staging, assembly, installation, testing, and commissioning, if and as those duties are within the scope of the Work, until they have been accepted as conforming by State in the particular location and situation specified in the Order, or as specified generally elsewhere in the Contract if the Order does not provide particulars, provided that, risk of loss for nonconforming Materials will remain with Contractor notwithstanding acceptance to the extent the loss stems from the nonconformance.

6.2. Contractor Insurance

6.2.1. Contractor and subcontractors shall procure and maintain until all of their obligations have been discharged, including any warranty periods under this Contract, are satisfied, insurance against claims for injury to persons or damage to property which may arise from or in connection with the performance of the work hereunder by the Contractor, his agents, representatives, employees or subcontractors.

6.2.2. The insurance requirements herein are minimum requirements for this Contract and in no way limit the indemnity covenants contained in this Contract. The State of Arizona in no way warrants that the minimum limits contained herein are sufficient to protect the Contractor from liabilities that might arise out of the performance of the work under this contract by the Contractor, its agents, representatives, employees or subcontractors, and Contractor is free to purchase additional insurance.

MINIMUM SCOPE AND LIMITS OF INSURANCE: Contractor shall provide coverage with limits of liability not less than those stated below.

1. Commercial General Liability (CGL) – Occurrence Form

Policy shall include bodily injury, property damage personal injury and broad form contractual liability coverage

General Aggregate	$2,000,000
Products – Completed Operations Aggregate	$1,000,000
Personal and Advertising Injury	$1,000,000
Damage to Rented Premises	$ 50,000
Each Occurrence	$1,000,000

a. The policy shall be endorsed, as required by this written agreement, to include the State of Arizona, and its departments, agencies, boards, commissions, universities, officers, officials, agents, and employees as additional insureds with respect to liability arising out of the activities performed by or on behalf of the Contractor.

b. Policy shall contain a waiver of subrogation endorsement, as required by this written agreement, in favor of the State of Arizona, and its departments, agencies, boards, commissions, universities, officers, officials, agents, and employees for losses arising from work performed by or on behalf of the Contractor.

2. Business Automobile Liability

Bodily Injury and Property Damage for any owned, hired, and/or non-owned vehicles used in the performance of this Contract.

Combined Single Limit (CSL)	$1,000,000

a. Policy shall be endorsed, as required by this written agreement, to include the State of Arizona, and its departments, agencies, boards, commissions, universities and its officers, officials, agents, and employees as additional insureds with respect to liability arising out of the activities performed by, or on behalf of, the Contractor, involving automobiles owned, leased, hired and/or non-owned by the Contractor.

b. Policy shall contain a waiver of subrogation endorsement as required by this written agreement in favor of the State of Arizona, and its departments, agencies, boards, commissions, universities, officers,

officials, agents, and employees for losses arising from work performed by or on behalf of the Contractor.

3. Worker's Compensation and Employers' Liability

Workers' Compensation……	Statutory
Each Accident	$1,000,000
Disease – Each Employee	$1,000,000
Disease – Policy Limit	$1,000,000

a. Policy shall contain a waiver of subrogation endorsement as required by this written agreement in favor of the State of Arizona, and its departments, agencies, boards, commissions, universities, officers, officials, agents, and employees for losses arising from work performed by or on behalf of the Contractor.

b. This requirement shall not apply to each Contractor or subcontractor that is exempt under A.R.S. 23-901, and when such contractor or subcontractor executes the appropriate waiver form (Sole Proprietor/Independent Contractor).

ADDITIONAL INSURANCE REQUIREMENTS: The policies shall include, or be endorsed to include, the following provisions:

1. The Contractor's policies, as applicable, shall stipulate that the insurance afforded the Contractor shall be primary and that any insurance carried by the Department, its agents, officials, employees or the State of Arizona shall be excess and not contributory insurance, as provided by A.R.S. § 41-621 E
2. Insurance provided by the Contractor shall not limit the Contractor's liability assumed under the indemnification provisions of this Contract.

NOTICE OF CANCELLATION: Applicable to all insurance policies required within the Insurance Requirements of this Contract, Contractor's insurance shall not be permitted to expire, be suspended, be canceled, or be materially changed for any reason without thirty (30) days prior written notice to the State of Arizona. Within two (2) business days of receipt, Contractor must provide notice to the State of Arizona if they receive notice of a policy that has been or will be suspended, canceled, materially changed for any reason, has expired, or will be expiring. Such notice shall be sent directly to the Department and shall be mailed, emailed, hand delivered or sent by facsimile transmission to State Procurement Office.

ACCEPTABILITY OF INSURERS: Contractor's Insurance shall be placed with companies licensed in the State of Arizona or hold approved non-admitted status on the Arizona Department of Insurance List of Qualified Unauthorized Insurers. Insurers shall have an "A.M. Best" rating of not less than A- VII. The State of Arizona in no way warrants that the above-required minimum insurer rating is sufficient to protect the Contractor from potential insurer insolvency.

VERIFICATION OF COVERAGE: Contractor shall furnish the State of Arizona with certificates of insurance (valid ACORD form or equivalent approved by the State of Arizona) evidencing that Contractor has the insurance as required by this Contract. An authorized representative of the insurer shall sign the certificates.

All such certificates of insurance and policy endorsements must be received by the State before work commences. The State's receipt of any certificates of insurance or policy endorsements that do not comply with this written agreement shall not waive or otherwise affect the requirements of this agreement.

Each insurance policy required by this Contract must be in effect at, or prior to , commencement of work under this Contract. Failure to maintain the insurance policies as required by this Contract, or to provide evidence of renewal, is a material breach of contract.

All such certificates required by this Contract shall be sent directly to the Arizona State Procurement Office. The State of Arizona project/contract number and project description shall be noted on the certificate of insurance. The State of Arizona reserves the right to require complete, certified copies of all insurance policies required by this Contract at any time.

SUBCONTRACTORS: Contractors' certificate(s) shall include all subcontractors as insured under its policies or Contractor shall be responsible for ensuring and/or verifying that all subcontractors have valid and collectable insurance as evidenced by the certificates of insurance and endorsements for each subcontractor. All coverages for subcontractors shall be subject to the minimum Insurance Requirements identified above. The Department reserves the right to require, at any time throughout the life of this contract, proof from the Contractor that its subcontractors have the required coverage.

APPROVAL and MODIFICATIONS: The Contracting Agency, in consultation with State Risk, reserves the right to review or make modifications to the insurance limits, required coverage's, or endorsements throughout the life of this contract, as deemed necessary. Such action will not require a formal Contract amendment but may be made by administrative action.

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EXCEPTIONS: In the event the Contractor or sub-contractor(s) is/are a public entity, then the Insurance Requirements shall not apply. Such public entity shall provide a Certificate of self-insurance. If the Contractor or sub-contractor(s) is/are a State of Arizona agency, board, commission, or university, none of the above shall apply.

6.3. Indemnification

6.3.1. To the fullest extent permitted by law, Contractor shall defend, indemnify, and hold harmless the State of Arizona, and its departments, agencies, boards, commissions, universities, officers, officials, agents, and employees (hereinafter referred to as "Indemnitee") from and against any and all claims, actions, liabilities, damages, losses, or expenses (including court costs, attorneys' fees, and costs of claim processing, investigation and litigation) (hereinafter referred to as "Claims") for bodily injury or personal injury (including death), or loss or damage to tangible or intangible property caused, or alleged to be caused, in whole or in part, by the negligent or willful acts or omissions of Contractor or any of its owners, officers, directors, agents, employees or subcontractors. This indemnity includes any claim or amount arising out of, or recovered under, the Workers' Compensation Law or arising out of the failure of such Contractor to conform to any federal, state, or local law, statute, ordinance, rule, regulation, or court decree. It is the specific intention of the parties that the Indemnitee shall, in all instances, except for Claims arising solely from the negligent or willful acts or omissions of the Indemnitee, be indemnified by Contractor from and against any and all claims. It is agreed that Contractor will be responsible for primary loss investigation, defense, and judgement costs where this indemnification is applicable. In consideration of the award of this contract, the Contractor agrees to waive all rights of subrogation against the State of, its officers, officials, agents, and employees for losses arising from the work performed by the Contractor for the State of Arizona. This indemnification will survive the termination of the above listed contract with the Contractor.

6.3.2. This indemnity shall not apply if the Contractor or sub-contractor(s) is/are an agency, board, commission or university of the State of Arizona.

6.4. Patent and Copyright Indemnification

6.4.1. CONTRACTOR/VENDOR (NOT PUBLIC AGENCY). With respect to Materials or Services provided or proposed by a Contractor Indemnitor for performance under the Contract, Contractor shall indemnify, defend and hold harmless State Indemnitees against any third-party claims for liability, costs, and expenses, including, but not limited to reasonable attorneys' fees, for infringement or violation of any patent, trademark, copyright, or trade secret by the Materials and the Services. With respect to the defense and payment of claims under this subparagraph:

6.4.1.1. State shall provide reasonable and timely notification to Contractor of any claim for which Contractor may be liable under this paragraph;

6.4.1.2. Contractor, with reasonable consultation from State, shall have control of the defense of any action on an indemnified claim including all negotiations for its settlement or compromise;

6.4.1.3. State may elect to participate in such action at its own expense; and

6.4.1.4. State may approve or disapprove any settlement or compromise, provided that, (i) State shall not unreasonably withhold or delay such approval or disapproval and (ii) State shall cooperate in the defense and in any related settlement negotiations.

6.4.2. If Contractor is a public agency, this paragraph 6.4 does not apply.

6.5. Force Majeure

6.5.1. DEFINITION. For this paragraph, "force majeure" means an occurrence that is (a) beyond the control of the affected party, (b) occurred without the party's fault or negligence, and (c) something the party was unable to prevent by exercising reasonable diligence. Without limiting the generality of the foregoing, force majeure expressly includes acts of God, acts of the public enemy, war, riots, strikes, mobilization, labor disputes, civil disorders, fire, flood, lockouts, injunctions-intervention-acts, failures or refusals to act by government authorities, and, subject to paragraph 7.66 [*Performance in Public Health Emergency*], declared public health emergencies. Force majeure expressly does not include late delivery caused by congestion at a manufacturer's plant or elsewhere, an oversold condition of the market, late performance by a Subcontractor unless the delay arises out of an occurrence of force majeure, or inability of either Contractor or any Subcontractor to acquire or maintain any required insurance, bonds, licenses, or permits.

6.5.2. RELIEF FROM PERFORMANCE. Except for payment of sums due, the parties are not liable to each other if an occurrence of force majeure prevents its performance under the Contract. If either party is delayed at any time in the progress of their respective performance under the Contract by an occurrence of force majeure, the delayed party shall notify the other no later than the following working day after the occurrence, or as soon as it could reasonably have been expected to recognize that the occurrence had effect in cases where the effects were not readily apparent. In any event, the notice must make specific reference to this paragraph specifying the causes of the delay in the notice and, if the effects of the occurrence are on-going, provide an initial notification and

thereafter the delayed party shall provide regular updates until such time as the effects are fully known. To the extent it is able, the delayed party shall cause the delay to cease promptly and notify the other party when it has done so. The parties shall extend the time of completion by Contract Amendment for a period equal to the time that the results or effects of the delay prevented the delayed party from performing.

6.5.3. EXCUSABLE DELAY IS NOT DEFAULT. Failure in performance by either party will not constitute default hereunder or give rise to any claim for damages or loss of anticipated profits if and to the extent that such failure was or is being caused by an occurrence of force majeure.

6.5.4. DEFAULT DIMINISHES RELIEF. Entitlement to relief from the effects of an occurrence of force majeure is diminished to the extent that the delay did or will result from the affected party's default unrelated to the occurrence, in which case and to that extent the other party's normal remedies and the affected party's obligations would apply undiminished.

6.6. Third Party Antitrust Violations

Contractor assigns to State any claim for overcharges resulting from antitrust violations to the extent that those violations concern materials or services supplied by third parties to Contractor toward fulfillment of the Contract.

7.0 Warranties

7.1. Conformity to Requirements

7.1.1. Contractor warrants that, unless expressly provided otherwise elsewhere in the Contract, the Materials and Services will for 1 (one) year after acceptance and in each instance:

7.1.1.1. conform to the requirements of the Contract, which by way of reminder include without limitation all descriptions, specifications, and drawings identified in the Scope of Work and any Contractor affirmations included as part of the Contract;

7.1.1.2. be free from defects of material and workmanship;

7.1.1.3. conform to or perform in a manner consistent with current industry standards; and

7.1.1.4. be fit for the intended purpose or use described in the Contract.

7.1.2. Mere delivery or performance does not substitute for express acceptance by State. Where inspection, testing, or other acceptance assessment of Materials or Services cannot be done until after installation, the forgoing warranty will not begin until State's acceptance.

7.2. Contractor Personnel

Contractor warrants that its personnel will perform their duties under the Contract in a professional manner, applying the requisite skills and knowledge, consistent with industry standards, and in accordance with the requirements of the Contract. Contractor further warrants that its key personnel will maintain any certifications relevant to their work, and Contractor shall provide individual evidence of certification to State's authorized representatives upon request.

7.3. Intellectual Property

Contractor warrants that the Materials and Services do not and will not infringe or violate any patent, trademark, copyright, trade secret, or other intellectual property rights or laws, except only to the extent the Specifications do not permit use of any other product and Contractor is not and cannot reasonably be expected to be aware of the infringement or violation.

7.4. Licenses and Permits

Contractor warrants that it will maintain all licenses required under paragraph 3.7 [*Contractor Licenses*] and all required permits valid and in force.

7.5. Operational Continuity

Contractor warrants that it will perform without relief notwithstanding being sold or acquired; no such event will operate to mitigate or alter any of Contractor's duties hereunder absent a consented delegation under paragraph 5.2 [*Assignment and* Delegation] that expressly recognizes the event.

7.6. Performance in Public Health Emergency

7.6.1. Contractor warrants that it will:

7.6.1.1. have in effect promptly after commencement a plan for continuing performance in the event of a declared public health emergency that addresses, at a minimum:

7.6.1.1.1. identification of response personnel by name;

7.6.1.1.2. key succession and performance responses in the event of sudden and significant decrease in workforce; and

7.6.1.1.3. alternative avenues to keep sufficient product on hand or in the supply chain; and

7.6.1.1.4. provide a copy of its current plan to State within 3 (three) business days after State's written request. If Contractor claims relief under paragraph 6.5 [Force Majeure] for an occurrence of force majeure that is a declared public health emergency, then that relief will be conditioned on Contractor having first implemented its plan and exhausted all reasonable opportunity for that plan implementation to overcome the effects of that occurrence, or mitigate those effects to the extent that overcoming entirely is not practicable.

7.6.2. For clarification of intent, being obliged to implement the plan is not of itself an occurrence of force majeure, and Contractor will not be entitled to any additional compensation or extension of time by virtue of having to implement it. Furthermore, failure to have or implement an appropriate plan will be a material breach of contract.

7.7. Lobbying

7.7.1. PROHIBITION.

7.7.1.1. Contractor warrants that:

7.7.1.1.1. it will not engage in lobbying activities, as defined in 40 CFR part 34 and A.R.S. § 41-1231, et seq., using monies awarded under the Contract, provided that, the foregoing does not intend to constrain Contractor's use of its own monies or property, including without limitation any net proceeds duly realized under the Contract or any value thereafter derived from those proceeds; and

7.7.1.1.2. upon award of the Contract, it will disclose all lobbying activities to State to the extent they are an actual or potential conflict of interest or where such activities could create an appearance of impropriety.

7.7.1.2. Contractor shall implement and maintain adequate controls to assure compliance with (a) above.

7.7.1.3. Contractor shall obtain an equivalent warranty from all Subcontractors and shall include an equivalent no-lobbying provision in all Subcontracts.

7.7.2. EXCEPTION. This paragraph does not apply to the extent that the Services are defined in the Contract as being lobbying for State's benefit or on State's behalf.

7.8. Survival of Warranties

All representations and warrants made by Contractor under the Contract will survive the expiration or earlier termination of the Contract.

8.0 State's Contractual Remedies

No modifications to uniform terms and conditions section

9.0 Contract Termination

No modifications to uniform terms and conditions section

10.0 Contract Claims

10.1 Claim Resolution

Notwithstanding any law to the contrary, all contract claims or controversies under the Contract are to be resolved according to Arizona Revised Statutes Title 41, Chapter 23, Article 9, and rules adopted thereunder, including judicial review under A.R.S. § 12-1518.

10.2 Mandatory Arbitration

In compliance with A.R.S. § 12-1518, the parties agree to comply in a judicial review proceeding with any applicable, mandatory arbitration requirements.

11. General Provisions for Materials

11.1. Applicability

Article 11 applies to the extent the Work is or includes Materials.

11.2. Off-Contract Materials

Contractor shall ensure that the design and/or procedures for the Materials ordering method prevents Orders for off-contract items or excluded items. Notwithstanding that State might have its own internal administrative rules regarding off-contract or excluded item ordering, and endeavors to prevent such orders from occurring, Contractor

is responsible for not accepting any such Orders, State may, at its discretion, return any such items under subparagraph 11.17 or cancel any such Order under subparagraph 11.18, neither case being without obligation and at Contractor's expense. As used above, "off-contract item" refers to any product not included in the scope of the Contract and for which no price or compensation has been established contractually, and "excluded item" refers to any product expressly stated in the Contract as being excluded from the Contract.

11.3. Compensation for Late Deliveries

Contractor shall have clear, published policies in place regarding late delivery, order cancelation, discounts, or rebates given to compensate for late deliveries, etc., and make them readily available to those Eligible Agencies, and Co-Op Buyers if applicable, that are likely to need them.

11.4. Indicate Shipping Costs on Order

Contractor shall identify and provide the required substantiating documentation for the amount it intends to add for shipping in the Order acknowledgment if shipping is additional to the contracted price or rate for an item; otherwise, Contractor shall indicate that shipping is included in the Order price (in other words, every Order must indicate clearly whether or not shipping is included in the Order price, and if not included, how much is to be added and why that amount is the correct or appropriate one)

11.5. Current Products

Contractor shall keep all products being offered under the Contract: (a) in current and ongoing production; (b) in its advertised product lines; (c) as models or types that are actively functioning in other paying customer environments; and (d) in conformance to the requirements of the Contract

11.6. Maintain Comprehensive Selection

Contractor shall provide at all times the comprehensive selection of products for which a price is established in the Commercial Document for ordering by Eligible Agencies, and Co-Op Buyers if applicable.

11.7. Additional Products

11.7.1. State, at its discretion, may modify the scope of the Contract by Contract Amendment to include additional products or product categories so long as they are within the general scope of the ones originally covered by the Contract. Once the Contract Amendment has been fully executed, Contractor shall then update all applicable catalogs and price lists and make them available to all affected entities at no additional cost. Either party may make the request to add products to the Contract; regardless of who makes the request, the parties shall negotiate in good faith a fair price for any additional products, but State may elect not to add some or all of the products in question if no agreement is reached on pricing in a timely manner. Contractor's request or proposal in response to State's request must include:

11.7.1.1. documentation demonstrating that the additional products meet or exceed the specifications for the original products while remaining in the same product groups as the original ones; and

11.7.1.2. documentation demonstrating that the proposed price for the additional products is both fair and reasonable and at the same level of discount relative to market price as were the original ones. Demonstration of this typically requires showing how prices at which sales are currently or were last made to a significant number of buyers compare to the prices or discounts (as applicable) being proposed for the additional products

11.8. Discounted products

11.8.1. If a product or groups of products covered by the Contract are discontinued by the manufacturer, Contractor shall notify State within 5 (five) business days after receiving the manufacturer's notification. State, at its discretion, will either allow Contractor to provide substitutes for the discontinued products or delete the products from the scope of the Contract, both of which will be accomplished by Contract Amendment. Contractor shall then update all applicable catalogs and price lists and make them available to all affected entities at no additional cost. The parties shall negotiate in good faith a fair price for any substitute product, but State may elect to delete the products from the scope of the Contract if no agreement is reached on substitute pricing in a timely manner. When notifying State of the discontinuance, Contractor shall provide:

11.8.1.1. manufacturer's announcement or documentation stating that the products have been discontinued, with identification by model/part number;

11.8.1.2. documentation demonstrating that the substitute products meet or exceed the specifications for the discontinued products while remaining in the same product groups as were the discontinued ones; and

11.8.1.3. documentation demonstrating that the proposed price for the substitute products is both fair and reasonable and at the same level of discount relative to market price as were the discontinued ones.

11.9. Forced Substitutes

Forced substitutions will not be permitted; Contractor shall obtain State's prior written consent before making any discretionary substitution for any product covered by the Contract.

11.10. Recalls

In the event of a recall notice, technical service bulletin, or other important notification affecting a product offered under the Contract (collectively, "recalls" hereinafter), Contractor shall send timely notice to State for each applicable Order referencing the affected Order and product. Notwithstanding whatever protection Contractor might have under A.R.S. § 12-684 with respect to a manufacturer, Contractor shall handle recalls entirely and without obligation on State's part, other than to permit removal of installed products, retrieval of stored products, etc., as necessary to implement the recall

11.11. Delivery

1.11.1. PRICING. Unless stated otherwise in the Commercial Document, all Materials prices set forth therein are FCA (seller's dock) Incoterms®2010, with "seller's dock" meaning the last place of manufacturing, assembly, integration, final packing, or warehousing before departure to designated point of delivery to State. For reference, the foregoing is to be construed as equivalent to "F.o.b. Origin, Contractor's Facility" under FAR 52.247-30

1.11.2. LIABILITY. Unless stated otherwise in the Commercial Document or an Order, Contractor's liability for all Materials is DDP (State-designated receiving point per Order) Incoterms®2010, but with unloading at destination included. For reference, the foregoing is to be construed as equivalent to "F.o.b. Destination, Within Consignee's Premises" under FAR 52.247-35.

1.11.3. PAYMENT. Unless stated otherwise in the Commercial Document or an Order, State shall reimburse Contractor the costs of the difference between DDP (State-designated receiving point per Order) and FCA (seller's dock) with no mark-up, which Contractor shall itemize and invoice separately

11.12. Delivery Time

Unless stated otherwise in the Commercial Document generally or in the applicable Order particularly, Contractor shall make delivery within 2 (two) business days after receiving each Order

11.13. Delivery Locations

11.13.1. Contractor shall offer deliveries to every location served under the scope of the Contract, specifically

11.13.1.1. if the Contract is for a single State agency in a single area, then Contractor shall deliver to any agency location in that area;

11.13.1.2. if the Contract is for a single State agency in all its locations, then Contractor shall deliver to any of that agency's location in Arizona;

11.13.1.3. if the Contract is for statewide use but excludes certain areas, then Contractor shall deliver to any Eligible Agency or Co-Op Buyer location that is not in the excluded areas; and

11.13.1.4. if the Contract is for unrestricted statewide use, then:

11.13.1.4.1. Contractor shall deliver to any Eligible Agency or Co-Op Buyer anywhere in Arizona;

11.13.1.4.2. If a prospective Co-Op Buyer outside Arizona wishes to order against the Contract, Contractor agrees to negotiate in good faith any fair and reasonable price or lead time adjustments necessary to serve that location if practicable to do so within the scope of its normal business; and,

11.13.1.4.3. if the Commercial Document indicates defined delivery areas and prices, those always apply unless the Order expressly states otherwise and Contractor accepts it.

11.14. Conditions at Delivery Location

Contractor shall verify receiving hours and conditions (i.e. height/weight restrictions, access control, etc.) with the relevant purchaser for the receiving site before scheduling or making a delivery. State will neither allow extra charges for wait time, comebacks, or the like nor excuse late delivery if Contractor has failed to make the verification or comply with the applicable conditions. Contractor shall make each delivery to the specific location indicated in the Order, which Contractor acknowledges might be inside an industrial building, institutional building,

low-rise office building, or high-rise office building instead of a normal receiving dock. Contractor might be required to make deliveries to locations inside a secured perimeter at certain institutional facilities such as prisons where prior clearances are required for each delivery and driver individually. Contractor shall contact each such facility directly to confirm its most-current security clearance procedures, allowable hours for deliveries, visitor dress code, and other applicable rules. State will neither allow extra charges for wait time, comebacks, or the like nor excuse late delivery if Contractor has failed to make the confirmation or comply with the applicable conditions

11.15. Materials Acceptance

State has the right to make acceptance of Materials subject to a complete inspection on delivery and installation, if installation is Contractor's responsibility. State may apply as acceptance criteria conformity to the Contract, workmanship and quality, correctness of constituent materials, and any other matter for which the Contract or applicable laws state a requirement, whether stated directly or by reference to another document, standard, reference specification, etc. Contractor shall remove any rejected Materials from the delivery location, or from any immediate environs to which it might have been reasonably necessary to move it, carry it off the delivery premises, and subsequently deliver an equal number or quantity of conforming items. State will not owe Contractor any payment for rejected Materials, and State may, at its discretion, withhold or make partial payment for any rejected Materials that have been returned to Contractor in those instances where State has agreed to permit repair instead of demanding replacement.

11.16. Correcting Defects

11.16.1. Contractor shall, at no additional cost and without entitlement to extension of any delivery deadline or specified time for performance, remove or exchange and replace any defective or non-conforming delivered or installed Materials.

11.16.1.1. Contractor shall be solely responsible for the cost of any associated cutting and patching, temporary protection measures, packing and crating, hoisting and loading, transportation, unpacking, inspection, repacking, reshipping, and reinstallation if installation is within the scope of the Contract.

11.16.1.2. If Contractor fails to do so in a timely manner, State will be entitled to exercise its remedies under paragraph 8.5 [Right of Offset] of the Uniform Terms and Conditions.

11.16.1.2.1. Whether State will permit Contractor to repair in place or demands that Contractor remove and replace is at State's discretion in each instance, provided that, State shall not apply that discretion punitively if repair in place is practicable and doing so would not create safety hazards, put property at risk, unreasonably interfere with operations, create public nuisance, or give rise to any other reasonable concern on State's part.

11.17. Returns

State may, at its discretion, return for full credit and with no restocking charges any delivered Materials unused in the original packaging, including any instruction manuals or other incidental item that accompanied the original shipment, within thirty (30) days after receipt. If State elects to return delivered Materials, then State shall pay all freight, delivery, and transit insurance costs to return the products to the place from which Contractor shipped them, provided that, if State returns delivered Materials because they are defective or non-conforming or for any other reason having to do with Contractor fault or error, then State will not be responsible for paying freight, delivery, or transit insurance costs to return the products and may, at its discretion, either have those billed directly to Contractor or offset them under paragraph 8.5 [*Right of Offset*] of the Uniform Terms and Conditions.

11.18. Order Cancellations

11.18.1. State may cancel orders within a reasonable period after issuance and at its discretion. The same method as that used for ordering will be used for cancellation. If State cancels an Order, then State shall:

11.18.1.1. pay Contractor for any portion of the Materials and Services from that Order that have been properly delivered or performed as of the cancellation effective date plus one (1) additional business day

11.18.1.2. reimburse Contractor for:

11.18.1.2.1. its actual, documented costs incurred in fulfilling the Order up to the cancellation effective date plus one (1) additional business day;

11.18.1.2.2. the cost of any obligations it incurred in fulfilling the Order up to the cancellation effective date plus one (1) additional business day that demonstrably cannot be

canceled, or that have pre-established cancelation penalties specified in the relevant Subcontracts, to the extent the penalties are reasonable and customary for the work in question;

11.18.1.3. Contractor shall not charge or be entitled to charge State for any new costs it incurs after receiving the cancellation notice.

11.18.2. By way of reminder, State is not liable for any products that were produced, shipped, or delivered or any services that were performed before Contractor had acknowledged the corresponding Order

11.19. Product Safety

Materials as-shipped must comply with applicable safety regulations and standards. Unless expressly stated otherwise in the Scope of Work, State is not responsible for making any Materials safe or compliant following acceptance and is relying exclusively on Contractor to deliver only products that are already safe and compliant.

11.20. Hazardous Materials

11.20.1. Contractor shall timely provide State with any "Safety Data Sheets" (SDS) and any other hazard communication documentation required under the US Department of Labor's Occupational Safety and Health Administration (OSHA) "Hazard Communication Standard" (often referred to as the "HazCom 2012 Final Rule") that is reasonably necessary for State to comply with regulations when it or its other contractors install, handle, operate, repair, maintain or remove any Materials. Note that, in the past, those documents might have been referred to as "Material Safety Data Sheets" or "Product Safety Data Sheets", but State (and this Contract) use only the more up-to-date "SDS" reference. Contractor shall ensure that all its relevant personnel understand the nature of and hazards associated with, to the extent it they are Contractor's responsibility under the Contract, the design, shipping, handling, delivery, installation, repair and maintenance of any portion of the Work that is, contains or will become upon use a hazardous material, with "hazardous material" being any material or substance that is:

11.20.1.1. identified now or in the future as being hazardous, toxic or dangerous under applicable laws; or

11.20.1.2. subject to statutory or regulatory requirement governing special handling, disposal or cleanup

12. General Provisions for Services

12.1. Applicability

Article 12 applies to the extent the Work is or includes Services.

12.2. Comprehensive Services Offering

Contractor shall provide the comprehensive range of services for which a price is established in the Pricing Document for ordering by Eligible Agencies, and Co-Op Buyers if co-op buying applies.

12.3. Additional Services

State at its discretion may modify the scope of the Contract by Contract Amendment to include additional services or service categories that are within the general scope of the ones originally covered by the Contract if it determines that doing so is in its best interest. Once the Contract Amendment is fully executed, Contractor shall then update all applicable price lists and make them available to all affected entities at no additional cost. Either party may make the request to add services to the Contract; regardless of who makes the request, the parties shall negotiate in good faith a fair price for any additional services, but State may elect not to add some or all of the services in question if no agreement is reached on pricing in a timely manner. Contractor's request or proposal in response to State's request must include documentation demonstrating that the proposed price for the additional services is both fair and reasonable and comparable to the original ones.

12.4. Off-Contract Services

Contractor shall ensure that the design and/or procedures for the Services ordering method prevents Orders for off-contract or excluded services. Notwithstanding that State might have its own internal administrative rules regarding off contract or excluded service ordering, and endeavors to prevent such orders from occurring, Contractor is responsible for not accepting any such Orders. State may, at its discretion, cancel any such Order without obligation. As used above, "off-contract service" refers to any service not included in the scope of the Contract and for which no price or compensation has been established contractually, and "excluded service" refers to any service expressly excluded from the scope of the Contract.

12.5. Removal of Personnel

Notwithstanding that Contractor is in every circumstance responsible for hiring, assigning, directing, managing, training, disciplining, and rewarding its personnel, State may at its discretion and without the

obligation to demonstrate cause instruct Contractor to remove any of its personnel from State's facilities or from further assignment under the Contract. In such cases, Contractor shall promptly replace them with other personnel having equivalent qualifications, experience, and capabilities.

12.6. Transitions

During commencement, Contractor shall attend transition meetings with any outgoing vendors to coordinate and ease the transition so that the effect on State's operations is kept to a minimum. State may elect to have outgoing vendors complete some or all of their work or orders in progress to ease the transition as is safest and most efficient in each instance, even if that scope is covered under the Contract. Conversely, State anticipates having a continued need for the same materials and services upon expiration or earlier termination of the Contract. Accordingly, Contractor shall work closely with any new (incoming) vendor and State to ensure as smooth and complete a transfer as is practicable. State's representative shall coordinate all transition activities and facilitate joint development of a comprehensive transition plan by both Contractor and the incoming vendor. As with the incoming transition. State may permit Contractor (outgoing) to complete work or orders in progress to ease the transition as is safest and most efficient in each instance.

12.7. Accuracy of Work

Contractor is responsible for the accuracy of the Services, and shall promptly make all necessary revisions or corrections resulting from errors and omissions on its part without additional compensation. Acceptance by State will not relieve Contractor of responsibility for correction of any errors discovered subsequently or necessary clarification of any ambiguities.

12.8. Requirements at Services Location

Contractor personnel shall perform their assigned portions of the Services at the specific location indicated in the Order (if applicable). Contractor acknowledges that the location might be inside an industrial building, institutional building, or one of various office types and classes. Additionally, if performing the Services requires Contractor personnel to work inside a secured perimeter at certain institutional facilities such as prisons where prior clearances are required, Contractor shall contact the facility directly to confirm its most-current security clearance procedures, allowable hours for work, visitor dress code, and other applicable rules. State will neither allow extra charges for wait time, comebacks, or the like nor excuse late performance if Contractor has failed to make the confirmation or comply with the applicable conditions.

12.9. Services Acceptance

State has the right to make acceptance of Services subject to acceptance criteria. State may apply as acceptance criteria conformity to the Contract, accuracy, completeness, or other indicators of quality or other matter for which the Contract or law states a requirement, whether stated directly or by reference to another document, standard, reference specification, etc. State will not owe Contractor any payment for un-accepted Services; and State may, at its discretion, withhold or make partial payment for any rejected Services if Contractor is still in the process of re-performing or otherwise curing the grounds for State's rejection.

12.10. Corrective Action Required

12.10.1. Notwithstanding any other guarantees, general warranties, or particular warranties Contractor has given under the Contract, if Contractor fails to perform any material portion of the Services, including failing to complete any contractual deliverable, or if its performance fails to meet agreed-upon service levels or service standards set out in or referred to in the Contract, then Contractor shall perform a root-cause analysis to identify the source of the failure and use all commercially reasonable efforts to correct the failure and meet the Contract requirements as promptly as is practicable.

12.10.1.1. Contractor shall provide to State a report detailing the identified cause and setting out its detailed corrective action plan promptly after the date the failure occurred (or the date when the failure first became apparent, if it was not apparent immediately after occurrence).

12.10.1.2. State may demand to review and approve Contractor's analysis and plans, and Contractor shall make any corrections State instructs and adopt State's recommendations so far as is commercially practicable, provided that State may insist on any measures it determines within reason to be necessary for safety or protecting property and the environment.

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12.10.1.3. Contractor shall take the necessary action to avoid any like failure in the future, if doing so is appropriate and practicable under the circumstances.

13.0 Data and Information Handling

13.1 Applicability

13.1.1. Article 13 applies to the extent the Work includes handling of any:

13.1.1.1. State's proprietary and sensitive data or

13.1.1.2. confidential or access-restricted information obtained from State or from others at State's behest.

13.2 Data Protection and Confidentiality of Information

13.2.1. Contractor warrants that it will establish and maintain procedures and controls acceptable to State for ensuring that State's proprietary and sensitive data is protected from unauthorized access and information obtained from State or others in performance of its contractual duties is not mishandled, misused, or inappropriately released or disclosed. For purposes of this paragraph, all data created by Contractor in any way related to the Contract, provided to Contractor by State, or prepared by others for State are proprietary to State, and all information by those same avenues is State's confidential information. To comply with the foregoing warrant:

13.2.1.1. Contractor shall:

13.2.1.1.1. notify State immediately of any unauthorized access or inappropriate disclosures, whether stemming from an external security breach, internal breach, system failure, or procedural lapse;

13.2.1.1.2. cooperate with State to identify the source or cause of and respond to each unauthorized access or inappropriate disclosure; and

13.2.1.1.3. notify State promptly of any security threat that could result in unauthorized access or inappropriate disclosures; and

13.2.1.2. Contractor shall not:

13.2.1.2.1. release any such data or allow it to be released or divulge any such information to anyone other than its employees or officers as needed for each person's individual performance of his or her duties under the Contract, unless State has agreed otherwise in advance and in writing; or

13.2.1.2.2. respond to any requests it receives from a third party for such data or information, and instead route all such requests to State's designated representative.

13.3 Personally Identifiable Information.

13.3.1. Without limiting the generality of paragraph 13.2, Contractor warrants that it will protect any personally identifiable information ("PII") belonging to State's employees' or other contractors or members of the general public that it receives from State or otherwise acquires in its performance under the Contract. For purposes of this paragraph:

13.3.1.1. PII has the meaning given in the [federal] Office of Management and Budget (OMB) Memorandum M-17-12 Preparing for and Responding to a Breach of Personally Identifiable Information", January 3, 2017; and

13.3.1.2. "protect" means taking measures to safeguard personally identifiable information and prevent its breach that are functionally equivalent to those called for in that OMB memorandum and elaborated on in the [federal] General Services Administration (GSA) *Directive CIO P* 2180*.1 GSA Rules of Behavior for Handling Personally Identifiable Information*.

NOTE (1): For convenience of reference only, the OMB memorandum is available at:

https://dpcld.defense.gov/Privacy/Authorities-and-Guidance/

NOTE (2): For convenience of reference only, the GSA directive is available at:

http://www.gsa.gov/portal/directive/d0/content/658222

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13.4 Protected Health Information

13.4.1. Contractor warrants that, to the extent performance under the Contract involves individually identifiable health information (referred to hereinafter as protected health information ("PHI") and electronic PHI ("ePHI") as defined in the Privacy Rule referred to below), it:

13.4.1.1. is familiar with and will comply with the applicable aspects of the following collective regulatory requirements regarding patient information privacy protection:

13.4.1.1.1. the "Privacy Rule" in CFR 45 Part 160 and Part 164 pursuant to the Health Insurance Portability and Accountability Act ("HIPAA") of 1996;

13.4.1.1.2. Arizona laws, rules, and regulations applicable to PHI/ePHI that are not preempted by CFR 45-160(B) or the Employee Retirement Income Security Act of 1974 ("ERISA") as amended; and

13.4.1.1.3. State's current and published PHI/ePHI privacy and security policies and procedures;

13.4.1.2. will cooperate with State in the course of performing under the Contract so that both State and Contractor stay in compliance with the requirements in *(13.4.1.1.)* above; and

13.4.1.3. will sign any documents that are reasonably necessary to keep both State and Contractor in compliance with the requirements in *(13.4.1.1.)* above, in particular "Business Associate Agreements" in accordance with the Privacy Rule.

NOTE: For convenience of reference only, the Privacy Rule is available at:

http://www.hhs.gov/hipaa/for-professionals/privacy/index.html

14.0 Information Technology Work

14.1 Applicability

Article 14 applies to any Invitation for Bids, Request for Proposals, or Request for Quotations for "Information Technology," as defined In A.R.S. § 41-3501(6) 6: " . . . computerized and auxiliary automated information processing, telecommunications and related technology, including hardware, software, vendor support and related services, equipment and projects" if and to the extent that the Work is or includes Information Technology.

14.2 Background Checks

Each of Contractor's personnel who is an applicant for an information technology position must undergo the security clearance and background check procedure, which includes fingerprinting, as required by A.R.S § 41-710. Contractor shall obtain and pay for the security clearance and background check. Contractor personnel who will have administrator privileges on a State network must additionally provide identify and address verification and undergo State-specified training for unescorted access, confidentiality, privacy, and data security.

14.3 Information Access

14.3.1. SYSTEM MEASURES. Contractor shall employ appropriate system management and maintenance, fraud prevention and detection, and encryption application and tools to any systems or networks containing or transmitting State's proprietary data or confidential information.

14.3.2. INDIVIDUAL MEASURES. Contractor personnel shall comply with applicable State policies and procedures regarding data access, privacy, and security, including prohibitions on remote access and obtaining and maintaining access IDs and passwords. Contractor is responsible to State for ensuring that any State access IDs and passwords are used only by the person to whom they were issued. Contractor shall ensure that personnel are only provided the minimum only such level of access necessary to perform his or duties. Contractor shall on request provide a current register of the access IDs and passwords and corresponding access levels currently assigned to its personnel.

14.3.3. ACCESS CONTROL. Contractor is responsible to State for ensuring that hardware, software, data, information, and that has been provided by State or belongs to or is in the custody of State and is accessed or accessible by Contractor personnel is only used in connection with carrying out the Work, and is never commercially exploited in any manner whatsoever not expressly permitted under the Contract. State may restrict access by Contractor personnel, or instruct Contractor to restrict access their access, if in its determination the requirements of this subparagraph are not being met.

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14.4 Pass-Through Indemnity

14.4.1. INDEMNITY FROM THIRD PARTY. For computer hardware or software included in the Work as discrete units that were manufactured or developed solely by a third party, Contractor may satisfy its indemnification obligations under the Contract by, to the extent permissible by law, passing through to State such indemnity as it receives from the third-party source (each a "Pass-Through Indemnity") and cooperating with State in enforcing that indemnity. If the third party fails to honor its Pass-Through Indemnity, or if a Pass-Through Indemnity is insufficient to indemnify State Indemnitees to the extent and degree Contractor is required to do by the Uniform Terms and Conditions, then Contractor shall indemnify, defend and hold harmless State Indemnitees to the extent the Pass-Through Indemnity does not.

14.4.2. NOTIFY OF CLAIMS. State shall notify Contractor promptly of any claim to which a Pass-Through Indemnity might apply. Contractor, with reasonable consultation from State, shall control of the defense of any action on any claim to which a Pass-Through Indemnity applies, including negotiations for settlement or compromise, provided that:

14.4.2.1. State reserves the right to elect to participate in the action at its own expense;

14.4.2.2. State reserves the right to approve or reject any settlement or compromise on reasonable grounds and if done so timely; and

14.4.2.3. State shall in any case cooperate in the defense and any related settlement negotiations.

14.5 Systems and Controls

In consideration for State having agreed to permit Pass-Through Indemnities in lieu of direct indemnity, Contractor agrees to establish and keep in place systems and controls appropriate to ensure that State funds under this Contract are not knowingly used for the acquisition, operation, or maintenance of Materials or Services in violation of intellectual property laws or a third party's intellectual property rights.

14.6 Redress of Infringement.

14.6.1. REPLACE, LICENSE, OR MODIFY. If Contractor becomes aware that any Materials or Services infringe, or are likely to be infringing on, any third party's intellectual property rights, then Contractor shall at its sole cost and expense and in consultation with State either:

14.6.1.1. replace any infringing items with non-infringing ones;

14.6.1.2. obtain for State the right to continue using the infringing items; or

14.6.1.3. modify the infringing item so that they become non-infringing, so long as they continue to function as specified following the modification.

14.6.2. CANCELLATION OPTION. In every case under 14.6.1, if none of those options can reasonably be accomplished, or if the continued use of the infringing items is impracticable, State may cancel the relevant Order or terminate the Contract and Contractor shall take back the infringing items. If State does cancel the Order or terminate the Contract, Contractor shall refund to State:

14.6.2.1. for any software created for State under the Contract, the amount State paid to Contactor for creating it;

14.6.2.2. for all other Materials, the net book value of the product provided according to generally accepted accounting principles; and

14.6.2.3. for Services, the amount paid by State or an amount equal to 12 (twelve) months of charges, whichever is less.

14.6.3. EXCEPTIONS. Contractor will not be liable for any claim of infringement based solely on any of the following by a State Indemnitee:

14.6.3.1. modification or use of Materials other than as contemplated by the Contract or expressly authorized or proposed by a Contractor Indemnitor;

14.6.3.2. operation of Materials with any operating software other than that supplied by Contractor or authorized or proposed by a Contractor Indemnitor; or

14.6.3.3. combination or use with other products in a manner not contemplated by the Contract or expressly authorized or proposed by a Contractor Indemnitor.

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14.7 First Party Liability Limitation

14.7.1. LIMIT. Subject to the provisos that follow below and unless stated otherwise in the Special Terms and Conditions, State's and Contractor's respective first party liability arising from or related to the Contract is limited to the greater of $1,000,000 (one million dollars) or 3 (three) times the purchase price of the specific Materials or Services giving rise to the claim.

14.7.2. PROVISOS. This paragraph 14.7 limits liability for first party direct, indirect, incidental, special, punitive, and consequential damages relating to the Work regardless of the legal theory under which the liability is asserted. This paragraph 14.7 does not limit liability arising from any:

14.7.2.1. Indemnified Claim against which Contractor has indemnified State Indemnitees under paragraph 6.3;

14.7.2.2. claim against which Contractor has indemnified State Indemnitees under paragraph 6.4; or

14.7.2.3. provision of the Contract calling for liquidated damages or specifying amounts or percentages as being at-risk or subject to deduction for performance deficiencies.

14.7.3. PURCHASE PRICE DETERMINATION. If the Contract is for a single-agency and a single Order (or if no Order applies), then "purchase price" in Subparagraph 14.7.1 above means the aggregate Contract price current at the time of Contract expiration or earlier termination, including all Contract Amendments having an effect on the aggregate price through that date. In all other cases, "purchase price" above means the total price of the Order for the specific equipment, software, or services giving rise to the claim, and therefore a separate limit will apply to each Order.

14.7.4. NO EFFECT ON INSURANCE. This paragraph does not modify the required coverage limits, terms, and conditions of, or any insured's ability to claim against, any insurance that Contractor is required by the Contract to provide, and Contractor shall obtain express endorsements that it does not.

14.8 Information Technology Warranty

14.8.1. SPECIFIED DESIGN. Where the Scope of Work for information technology Work provides a detailed design specification or sets out specific performance requirements, Contractor warrants that the Work will provide all functionality material to the intended use stated in the Contract, provided that, the foregoing warranty does not extend to any portions of the Materials that are:

14.8.1.1. modified or altered by anyone not authorized by Contractor to do so;

14.8.1.2. maintained in a way inconsistent to any applicable manufacturer recommendations; or

14.8.1.3. operated in a manner not within its intended use or environment.

14.8.2. COTS SOFTWARE. With respect to Materials provided under the Contract that are commercial-off-the-shelf (COTS) software, Contractor warrants that:

14.8.2.1. to the extent possible, it will test the software before delivery using commercially available virus detection software conforming to current industry standards;

14.8.2.2. the COTS software will, to the best of its knowledge, at the time of delivery be free of viruses, backdoors, worms, spyware, malware, and other malicious code that could hamper performance, collect unlawfully any personally identifiable information, or prevent products from performing as required by the Contract; and

14.8.2.3. it will provide a new or clean install of any COTS software that State has reason to believes contains harmful code.

14.8.3. PAYMENT HAS NO EFFECT. The warranties in this paragraph are not affected by State's inspection, testing, or payment.

14.9 Specific Remedies

Unless expressly stated otherwise elsewhere in the Contract, State's remedy for breach of warranty under paragraph 14.8 includes, at State's discretion, re-performance, repair, replacement, or refund of any amounts paid by State for the nonconforming Work, plus (in every case) Contractor's payment of State's additional, documented, and reasonable costs to procure materials or services equivalent in function, capability, and performance at that first called for. For clarification of intent, the foregoing obligations are limited by the limitation of liability in paragraph 14.7. If none of the forgoing options can reasonably be

effected, or if the use of the materials by State is made impractical by the nonconformance, then State may seek any remedy available to it under law.

14.10 Section 508 Compliance

Unless specifically authorized in the Contract, any electronic or information technology offered to the State of Arizona under this Contract shall comply with A.R.S. § 18-131 and § 18-132 and Section 508 of the Rehabilitation Act of 1973, which requires that employees and members of the public shall have access to and use of information technology that is comparable to the access and use by employees and members of the public who are not individuals with disabilities.

14.11 Cloud Applications

14.11.1. The following are required for Contractor of any "cloud" solution that hosts State data outside of the State's network, or transmits and/or receives State data.

14.11.1.1. Submit a completed Arizona Baseline Infrastructure Security Controls assessment spreadsheet as found at: https://aset.az.gov/resources/policies-standards-and-procedures, and mitigate or install compensating controls for any issues of concern identified by State. Contractor is required to provide any requested documentation supporting the review of the assessment. The assessment shall be re-validated on a minimum annual basis.

14.11.1.2. State reserves the right to conduct Penetration tests or hire a third party to conduct penetration tests of the Contractor's application. Contractor will be alerted in advance and arrangements made for an agreeable time. Contractor shall respond to all serious flaws discovered by providing an acceptable timeframe to resolve the issue and/or implement a compensating control.

14.11.1.3. Contractor must submit copy of system logs from cloud system to State of AZ security team on a regular basis to be added to the State SIEM (Security Information Event Monitor) or IDS (Intrusion Detection System).

14.11.2. Contractor must employ a government-rated cloud compartment to better protect sensitive or regulated State data.

	Uniform Terms and Conditions	**State of Arizona** **State Procurement Office** 100 North 15th Avenue, Suite 402 Phoenix, AZ 85007

1.0 Definition of Terms

As used in the Contract, the terms listed below are defined as follows:

1.1. Attachment "Attachment" means any item the solicitation requires the Offeror to submit as part of the Offer.

1.2. Contract "Contract" " means the combination of the Solicitation, including the Uniform and Special Instructions to Offerors, the Uniform and Special Terms and Conditions, and the Specifications and Statement or Scope of Work; the Offer and any Best and Final Offers; and any Solicitation Amendments or Contract Amendments.

1.3. Contract Amendment "Contract Amendment" means a written document signed by the Procurement Officer that is issued for the purpose of making changes in the Contract.

1.4. Contractor "Contractor" means any Person who has a Contract with the State.

1.5. Days "Days" means calendar days unless otherwise specified.

1.6. Exhibit "Exhibit" means any item labeled as an Exhibit in the Solicitation or placed in the Exhibits section of the Solicitation.

1.7. Gratuity "Gratuity" means a payment, loan, subscription, advance, deposit of money, services, or anything of more than nominal value, present or promised, unless consideration of substantially equal or greater value is received.

1.8. Materials "Materials" means all property, including equipment, supplies, printing, insurance and leases of property but does not include land, a permanent interest in land or real property or leasing space.

1.9. Procurement Officer "Procurement Officer" means the person, or his or her designee, duly authorized by the State to enter into and administer Contracts and make written determinations with respect to the Contract.

1.10. Services "Services" has the meaning given in A.R.S. § 41-2503(35), which, for convenience of reference only, is "… the furnishing of labor, time, or effort by [the] [C]ontractor or [S}ubcontractor which does not involve the delivery of a specific end product other than required reports and performance [but] does not include employment agreements or collective bargaining agreements." Services includes Building Work and the service aspects of software described in paragraph 1.8.

1.11. State "State" means the State of Arizona and Department or Agency of the State that executes the Contract.

1.12. State Fiscal Year "State Fiscal Year" means the period beginning with July 1 and ending June 30.

1.13. Subcontract "Subcontract" means any Contract, express or implied, between the Contractor and another party or between a subcontractor and another party delegating or assigning, in whole or in part, the making or furnishing of any material or any service required for the performance of the Contract.

2.0 Contract Interpretation

2.1 Arizona Law The Arizona law applies to this Contract including, where applicable, the Uniform Commercial Code as adopted by the State of Arizona and the Arizona Procurement Code, Arizona Revised Statutes (A.R.S.) Title 41, Chapter 23, and its implementing rules, Arizona Administrative Code (A.A.C.) Title 2, Chapter 7.

2.2 Implied Terms Each provision of law and any terms required by law to be in this Contract are a part of this Contract as if fully stated in it.

2.3 Contract Order of Precedence In the event of a conflict in the provisions of the Contract, as accepted by the State and as they may be amended, the following shall prevail in the order set forth below:

2.3.1. Special Terms and Conditions;

2.3.2. Uniform Terms and Conditions;

2.3.3. Statement or Scope of Work;

2.3.4. Specifications;

2.3.5. Attachments;

2.3.6. Exhibits;

2.3.7. Documents referenced or included in the Solicitation.

2.4 Relationship of Parties The Contractor under this Contract is an independent Contractor. Neither party to this Contract shall be deemed to be the employee or agent of the other party to the Contract.

2.5 Severability The provisions of this Contract are severable. Any term or condition deemed illegal or invalid shall not affect any other term or condition of the Contract..

2.6 No Parole Evidence This Contract is intended by the parties as a final and complete expression of their agreement. No course of prior dealings between the parties and no usage of the trade shall supplement or explain any terms used in this document and no other understanding either oral or in writing shall be binding.

2.7 No Waiver Either party's failure to insist on strict performance of any term or condition of the Contract shall not be deemed a waiver of that term or condition even if the party accepting or acquiescing in the nonconforming performance knows of the nature of the performance and fails to object to it.

3.0 Contract Administration and Operation

3.1 Records Under A.R.S. § 35-214 and § 35-215, the Contractor shall retain and shall contractually require each subcontractor to retain all data and other "records" relating to the acquisition and performance of the Contract for a period of five years after the completion of the Contract. All records shall be subject to inspection and audit by the State at reasonable times. Upon request, the Contractor shall produce a legible copy of any or all such records.

3.2 Non-Discrimination The Contractor shall comply with State Executive Order No. 2009-09 and all other applicable Federal and State laws, rules and regulations, including the Americans with Disabilities Act.

3.3 Audit Pursuant to ARS § 35-214, at any time during the term of this Contract and five (5) years thereafter, the Contractor's or any subcontractor's books and records shall be subject to audit by the State and, where applicable, the Federal Government, to the extent that the books and records relate to the performance of the Contract or Subcontract.

3.4 Facilities Inspection and Materials Testing The Contractor agrees to permit access to its facilities, subcontractor facilities and the Contractor's processes or services, at reasonable times for inspection of the facilities or materials covered under this Contract. The State shall also have the right to test, at its own cost, the materials to be supplied under this Contract. Neither inspection of the Contractor's facilities nor materials testing shall constitute final acceptance of the materials or services. If the State determines noncompliance of the materials, the Contractor shall be responsible for the payment of all costs incurred by the State for testing and inspection.

3.5 Notices Notices to the Contractor required by this Contract shall be made by the State to the person indicated on the Offer and Acceptance form submitted by the Contractor unless otherwise stated in the Contract. Notices to the State required by the Contract shall be made by the Contractor to the Solicitation Contact Person indicated on the Solicitation cover sheet, unless otherwise stated in the Contract. An authorized Procurement Officer and an authorized Contractor representative may change their respective person to whom notice shall be given by written notice to the other and an amendment to the Contract shall not be necessary.

3.6 Advertising, Publishing and Promotion of Contract The Contractor shall not use, advertise or promote information for commercial benefit concerning this Contract without the prior written approval of the Procurement Officer.

3.7 Property of the State Any materials, including reports, computer programs and other deliverables, created under this Contract are the sole property of the State. The Contractor is not entitled to a patent or copyright on those materials and may not transfer the patent or copyright to anyone else. The Contractor shall not use or release these materials without the prior written consent of the State.

3.8 Ownership of Intellectual Property Any and all intellectual property, including but not limited to copyright, invention, trademark, trade name, service mark, and/or trade secrets created or conceived pursuant to or as a result of this contract and any related subcontract ("Intellectual Property"), shall be work made for hire and the State shall be considered the creator of such Intellectual Property. The agency, department, division, board or commission of the State

of Arizona requesting the issuance of this contract shall own (for and on behalf of the State) the entire right, title and interest to the Intellectual Property throughout the world. Contractor shall notify the State, within thirty (30) days, of the creation of any Intellectual Property by it or its subcontractor(s). Contractor, on behalf of itself and any subcontractor(s), agrees to execute any and all document(s) necessary to assure ownership of the Intellectual Property vests in the State and shall take no affirmative actions that might have the effect of vesting all or part of the Intellectual Property in any entity other than the State. The Intellectual Property shall not be disclosed by contractor or its subcontractor(s) to any entity not the State without the express written authorization of the agency, department, division, board or commission of the State of Arizona requesting the issuance of this contract.

3.9 Federal Immigration and Nationality Act

The contractor shall comply with all federal, state and local immigration laws and regulations relating to the immigration status of their employees during the term of the contract. Further, the contractor shall flow down this requirement to all subcontractors utilized during the term of the contract. The State shall retain the right to perform random audits of contractor and subcontractor records or to inspect papers of any employee thereof to ensure compliance. Should the State determine that the contractor and/or any subcontractors be found noncompliant, the State may pursue all remedies allowed by law, including, but not limited to; suspension of work, termination of the contract for default and suspension and/or debarment of the contractor.

3.10 E-Verify Requirements

In accordance with A.R.S. § 41-4401, Contractor warrants compliance with all Federal immigration laws and regulations relating to employees and warrants its compliance with Section A.R.S. § 23-214, Subsection A.

3.11 Offshore Performance of Work Prohibited.

Any services that are described in the specifications or scope of work that directly serve the State of Arizona or its clients and involve access to secure or sensitive data or personal client data shall be performed within the defined territories of the United States. Unless specifically stated otherwise in the specifications, this paragraph does not apply to indirect or 'overhead' services, redundant back-up services or services that are incidental to the performance of the contract. This provision applies to work performed by subcontractors at all tiers.

4.0 Costs and Payments

4.1 Payments

Payments shall comply with the requirements of A.R.S. Titles 35 and 41, Net 30 days. Upon receipt and acceptance of goods or services, the Contractor shall submit a complete and accurate invoice for payment from the State within thirty (30) days.

4.2 Delivery

Unless stated otherwise in the Contract, all prices shall be F.O.B. Destination and shall include all freight delivery and unloading at the destination.

4.3 Applicable Taxes

4.3.1. Payment of Taxes. The Contractor shall be responsible for paying all applicable taxes.

4.3.2. State and Local Transaction Privilege Taxes. The State of Arizona is subject to all applicable state and local transaction privilege taxes. Transaction privilege taxes apply to the sale and are the responsibility of the seller to remit. Failure to collect such taxes from the buyer does not relieve the seller from its obligation to remit taxes.

4.3.3. Tax Indemnification. Contractor and all subcontractors shall pay all Federal, state and local taxes applicable to its operation and any persons employed by the Contractor. Contractor shall, and require all subcontractors to hold the State harmless from any responsibility for taxes, damages and interest, if applicable, contributions required under Federal, and/or state and local laws and regulations and any other costs including transaction privilege taxes, unemployment compensation insurance, Social Security and Worker's Compensation.

4.3.4. IRS W9 Form. In order to receive payment the Contractor shall have a current I.R.S. W9 Form on file with the State of Arizona, unless not required by law

4.4 Availability of Funds for the Next State fiscal year

Funds may not presently be available for performance under this Contract beyond the current state fiscal year. No legal liability on the part of the State for any payment may arise under this Contract beyond the current state fiscal year until funds are made available for performance of this Contract.

4.5 Availability of Funds for the current State fiscal year

Should the State Legislature enter back into session and reduce the appropriations or for any reason and these goods or services are not funded, the State may take any of the following actions:

4.5.1. Accept a decrease in price offered by the contractor;

4.5.2. Cancel the Contract; or

4.5.3. Cancel the contract and re-solicit the requirements

5.0 Contract Changes

5.1 Amendments

This Contract is issued under the authority of the Procurement Officer who signed this Contract. The Contract may be modified only through a Contract Amendment within the scope of the Contract. Changes to the Contract, including the addition of work or materials, the revision of payment terms, or the substitution of work or materials, directed by a person who is not specifically authorized by the procurement officer in writing or made unilaterally by the Contractor are violations of the Contract and of applicable law. Such changes, including unauthorized written Contract Amendments shall be void and without effect, and the Contractor shall not be entitled to any claim under this Contract based on those changes.

5.2 Subcontracts

The Contractor shall not enter into any Subcontract under this Contract for the performance of this contract without the advance written approval of the Procurement Officer. The Contractor shall clearly list any proposed subcontractors and the subcontractor's proposed responsibilities. The Subcontract shall incorporate by reference the terms and conditions of this Contract.

5.3 Assignment and Delegation

The Contractor shall not assign any right nor delegate any duty under this Contract without the prior written approval of the Procurement Officer. The State shall not unreasonably withhold approval.

6.0 Risk and Liability

6.1 Risk of Loss

The Contractor shall bear all loss of conforming material covered under this Contract until received by authorized personnel at the location designated in the purchase order or Contract. Mere receipt does not constitute final acceptance. The risk of loss for nonconforming materials shall remain with the Contractor regardless of receipt.

6.2 Indemnification

6.2.1. Contractor/Vendor Indemnification (Not Public Agency) The parties to this contract agree that the State of Arizona, its departments, agencies, boards and commissions shall be indemnified and held harmless by the contractor for the vicarious liability of the State as a result of entering into this contract. However, the parties further agree that the State of Arizona, its departments, agencies, boards and commissions shall be responsible for its own negligence. Each party to this contract is responsible for its own negligence.

6.2.2. Public Agency Language Only Each party (as 'indemnitor') agrees to indemnify, defend, and hold harmless the other party (as 'indemnitee') from and against any and all claims, losses, liability, costs, or expenses (including reasonable attorney's fees) (hereinafter collectively referred to as 'claims') arising out of bodily injury of any person (including death) or property damage but only to the extent that such claims which result in vicarious/derivative liability to the indemnitee, are caused by the act, omission, negligence, misconduct, or other fault of the indemnitor, its officers, officials, agents, employees, or volunteers."

6.3 Indemnification – Patent and Copyright

The Contractor shall indemnify and hold harmless the State against any liability, including costs and expenses, for infringement of any patent, trademark or copyright arising out of Contract performance or use by the State of materials furnished or work performed under this Contract. The State shall reasonably notify the Contractor of any claim for which it may be liable under this paragraph. If the contractor is insured pursuant to A.R.S. § 41-621 and § 35-154, this section shall not apply.

6.4 Force Majeure

6.4.1 Except for payment of sums due, neither party shall be liable to the other nor deemed in default under this Contract if and to the extent that such party's performance of this Contract is prevented by reason of force majeure. The term *"force majeure"* means an occurrence that is beyond the control of the party affected and occurs without its fault or negligence. Without limiting the foregoing, force majeure includes acts of God; acts of the public enemy; war; riots; strikes; mobilization; labor disputes; civil disorders; fire; flood; lockouts; injunctions-intervention-acts; or failures or refusals to act by government authority; and other similar occurrences beyond the control of the party declaring force majeure which such party is unable to prevent by exercising reasonable diligence.

6.4.2. Force Majeure shall **not** include the following occurrences:

6.4.2.1. Late delivery of equipment or materials caused by congestion at a manufacturer's plant or elsewhere, or an oversold condition of the market;

6.4.2.2. Late performance by a subcontractor unless the delay arises out of a force majeure occurrence in accordance with this force majeure term and condition; or 6.4.2.3. Inability of either the Contractor or any subcontractor to acquire or maintain any required insurance, bonds, licenses or permits.

6.4.3. If either party is delayed at any time in the progress of the work by force majeure, the delayed party shall notify the other party in writing of such delay, as soon as is practicable and no later than the following working day, of the commencement thereof and shall specify the causes of such delay in such notice. Such notice shall be delivered or mailed certified-return receipt and shall make a specific reference to this article, thereby invoking its provisions. The delayed party shall cause such delay to cease as soon as practicable and shall notify the other party in writing when it has done so. The time of completion shall be extended by Contract Amendment for a period of time equal to the time that results or effects of such delay prevent the delayed party from performing in accordance with this Contract.

6.4.4. Any delay or failure in performance by either party hereto shall not constitute default hereunder or give rise to any claim for damages or loss of anticipated profits if, and to the extent that such delay or failure is caused by force majeure.

6.5 Third Party Antitrust Violations

The Contractor assigns to the State any claim for overcharges resulting from antitrust violations to the extent that those violations concern materials or services supplied by third parties to the Contractor, toward fulfillment of this Contract.

7.0 Warranties

7.1 Liens

The Contractor warrants that the materials supplied under this Contract are free of liens and shall remain free of liens.

7.2 Quality

7.2.1. Unless otherwise modified elsewhere in these terms and conditions, the Contractor warrants that, for one year after acceptance by the State of the materials, they shall be:

7.2.1.1. Of a quality to pass without objection in the trade under the Contract description;

7.2.1.2. Fit for the intended purposes for which the materials are used;

7.2.1.3. Within the variations permitted by the Contract and are of even kind, quantity, and quality within each unit and among all units;

7.2.1.4. Adequately contained, packaged and marked as the Contract may require; and

7.2.1.5. Conform to the written promises or affirmations of fact made by the Contractor.

7.3 Fitness

The Contractor warrants that any material supplied to the State shall fully conform to all requirements of the Contract and all representations of the Contractor, and shall be fit for all purposes and uses required by the Contract.

7.4 Inspection/Testing

The warranties set forth in subparagraphs 7.1 through 7.3 of this paragraph are not affected by inspection or testing of or payment for the materials by the State.

7.5 Compliance with Laws

The materials and services supplied under this Contract shall comply with all applicable Federal, state and local laws, and the Contractor shall maintain all applicable license and permit requirements.

7.6 Survival of Rights and Obligations after Contract Expiration or Termination

7.6.1. Contractor's Representations and Warranties. All representations and warranties made by the Contractor under this Contract shall survive the expiration or termination hereof. In addition, the parties hereto acknowledge that pursuant to A.R.S. § 12-510, except as provided in A.R.S. § 12-529, the State is not subject to or barred by any limitations of actions prescribed in A.R.S., Title 12, Chapter 5.

7.6.2. Purchase Orders. The Contractor shall, in accordance with all terms and conditions of the Contract, fully perform and shall be obligated to comply with all purchase orders received by the Contractor prior to the expiration or termination hereof, unless otherwise directed in writing by the Procurement Officer, including, without limitation, all purchase orders received prior to but not fully performed and satisfied at the expiration or termination of this Contract.

	Uniform Terms and Conditions	**State of Arizona** **State Procurement Office** 100 North 15th Avenue, Suite 402 Phoenix, AZ 85007

8.0 State's Contractual Remedies

8.1 Right to Assurance

If the State in good faith has reason to believe that the Contractor does not intend to, or is unable to perform or continue performing under this Contract, the Procurement Officer may demand in writing that the Contractor give a written assurance of intent to perform. Failure by the Contractor to provide written assurance within the number of Days specified in the demand may, at the State's option, be the basis for terminating the Contract under the Uniform Terms and Conditions or other rights and remedies available by law or provided by the contract.

8.2 Stop Work Order

8.2.1. The State may, at any time, by written order to the Contractor, require the Contractor to stop all or any part, of the work called for by this Contract for period(s) of days indicated by the State after the order is delivered to the Contractor. The order shall be specifically identified as a stop work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage.

8.2.2. If a stop work order issued under this clause is canceled or the period of the order or any extension expires, the Contractor shall resume work. The Procurement Officer shall make an equitable adjustment in the delivery schedule or Contract price, or both, and the Contract shall be amended in writing accordingly.

8.3 Non-exclusive Remedies

The rights and the remedies of the State under this Contract are not exclusive.

8.4 Nonconforming Tender

Materials or services supplied under this Contract shall fully comply with the Contract. The delivery of materials or services or a portion of the materials or services that do not fully comply constitutes a breach of contract. On delivery of nonconforming materials or services, the State may terminate the Contract for default under applicable termination clauses in the Contract, exercise any of its rights and remedies under the Uniform Commercial Code, or pursue any other right or remedy available to it.

8.5 Right of Offset

The State shall be entitled to offset against any sums due the Contractor, any expenses or costs incurred by the State, or damages assessed by the State concerning the Contractor's non-conforming performance or failure to perform the Contract, including expenses, costs and damages described in the Uniform Terms and Conditions.

9.0 Contract Termination

9.1 Cancellation for Conflict of Interests

Pursuant to A.R.S. § 38-511, the State may cancel this Contract within three (3) years after Contract execution without penalty or further obligation if any person significantly involved in initiating, negotiating, securing, drafting or creating the Contract on behalf of the State is or becomes at any time while the Contract or an extension of the Contract is in effect an employee of or a consultant to any other party to this Contract with respect to the subject matter of the Contract. The cancellation shall be effective when the Contractor receives written notice of the cancellation unless the notice specifies a later time. If the Contractor is a political subdivision of the State, it may also cancel this Contract as provided in A.R.S. § 38-511.

9.2 Gratuities

The State may, by written notice, terminate this Contract, in whole or in part, if the State determines that employment or a Gratuity was offered or made by the Contractor or a representative of the Contractor to any officer or employee of the State for the purpose of influencing the outcome of the procurement or securing the Contract, an amendment to the Contract, or favorable treatment concerning the Contract, including the making of any determination or decision about contract performance. The State, in addition to any other rights or remedies, shall be entitled to recover exemplary damages in the amount of three times the value of the Gratuity offered by the Contractor.

9.3 Suspension or Debarment

The State may, by written notice to the Contractor, immediately terminate this Contract if the State determines that the Contractor has been debarred, suspended or otherwise lawfully prohibited from participating in any public procurement activity, including but not limited to, being disapproved as a subcontractor of any public procurement unit or other governmental body. Submittal of an offer or execution of a contract shall attest that the contractor is not currently suspended or debarred. If the contractor becomes suspended or debarred, the contractor shall immediately notify the State.

	Uniform Terms and Conditions	State of Arizona State Procurement Office 100 North 15th Avenue, Suite 402 Phoenix, AZ 85007

9.4 Termination for Convenience

The State reserves the right to terminate the Contract, in whole or in part at any time when in the best interest of the State, without penalty or recourse. Upon receipt of the written notice, the Contractor shall stop all work, as directed in the notice, notify all subcontractors of the effective date of the termination and minimize all further costs to the State. In the event of termination under this paragraph, all documents, data and reports prepared by the Contractor under the Contract shall become the property of and be delivered to the State upon demand. The Contractor shall be entitled to receive just and equitable compensation for work in progress, work completed and materials accepted before the effective date of the termination. The cost principles and procedures provided in A.A.C. R2-7-701 shall apply.

9.5 Termination for Default

9.5.1. In addition to the rights reserved in the contract, the State may terminate the Contract in whole or in part due to the failure of the Contractor to comply with any term or condition of the Contract, to acquire and maintain all required insurance policies, bonds, licenses and permits, or to make satisfactory progress in performing the Contract. The Procurement Officer shall provide written notice of the termination and the reasons for it to the Contractor.

9.5.2. Upon termination under this paragraph, all goods, materials, documents, data and reports prepared by the Contractor under the Contract shall become the property of and be delivered to the State on demand.

9.5.3. The State may, upon termination of this Contract, procure, on terms and in the manner that it deems appropriate, materials or services to replace those under this Contract. The Contractor shall be liable to the State for any excess costs incurred by the State in procuring materials or services in substitution for those due from the Contractor.

9.6 Continuation of Performance Through Termination

The Contractor shall continue to perform, in accordance with the requirements of the Contract, up to the date of termination, as directed in the termination notice.

10.0 Contract Claims

10.1 Contract Claims

All contract claims or controversies under this Contract shall be resolved according to A.R.S. Title 41, Chapter 23, Article 9, and rules adopted thereunder.

11.0 Arbitration

11.1 Arbitration

The parties to this Contract agree to resolve all disputes arising out of or relating to this contract through arbitration, after exhausting applicable administrative review, to the extent required by A.R.S. § 12-1518, except as may be required by other applicable statutes (Title 41).

12.0 Comments Welcome

12.1 Comments Welcome

The State Procurement Office periodically reviews the Uniform Terms and Conditions and welcomes any comments you may have. Please submit your comments to: State Procurement Administrator, State Procurement Office, 100 North 15th Avenue, Suite 201, Phoenix, Arizona, 85007.

End of Terms and Conditions

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with **no** options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	$2,080,000
Annual Political Subdivision Spend	2,500,000
Total Spend	4,580,000

State of Tennessee

Michael Perry
Director Name

615-741-3625 — Mike.Perry@tn.gov
Director Phone — **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
(Click appropriate box)

Laitin Beecham, Category Specialist
State Point of Contact Name and Title

615-291-5794 — Laitin.Beecham@tn.gov
Phone — **Email**

Please email completed "Intent to Participate" document by March 12, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

STATE OF TENNESSEE PARTICIPATING ADDENDUM
TO NASPO RFP #####
SMALL PACKAGE DELIVERY SERVICES 2021 - 2026

A. **SCOPE:** This State of Tennessee Participating Addendum (hereinafter "Contract") by and between the State of Tennessee ("hereinafter "State") and Company(ies) (hereinafter "Contractor") is for the provision of Small Package Delivery Services.

The State may purchase and the Contractor shall provide all goods and services, including inbound and outbound US domestic and international door-to-door express small package air and expedited ground intrastate, interstate, and international delivery services offered under the NASPO ValuePoint State Cooperative Contract for Small Package Delivery Services 2021 – 2026 led by the State of Utah (hereinafter "Master Agreement").

A.1. The Contractor shall provide all goods or services and deliverables as required, described, and detailed below and shall meet all service and delivery timelines as specified by this Contract.

A.2. Warranty. Contractor represents and warrants that the term of the warranty ("Warranty Period") shall be the greater of the Term of this Contract or any other warranty generally offered by Contractor, its suppliers, or manufacturers to customers of its goods or services. The goods or services provided under this Contract shall conform to the terms and conditions of this Contract throughout the Warranty Period. Any nonconformance of the goods or services to the terms and conditions of this Contract shall constitute a "Defect" and shall be considered "Defective." If Contractor receives notice of a Defect during the Warranty Period, then Contractor shall correct the Defect, at no additional charge.

Contractor represents and warrants that the State is authorized to possess and use all equipment, materials, software, and deliverables provided under this Contract.

Contractor represents and warrants that all goods or services provided under this Contract shall be provided in a timely and professional manner, by qualified and skilled individuals, and in conformity with standards generally accepted in Contractor's industry.

If Contractor fails to provide the goods or services as warranted, then Contractor will re-provide the goods or services at no additional charge. If Contractor is unable or unwilling to re-provide the goods or services as warranted, then the State shall be entitled to recover the fees paid to Contractor for the Defective goods or services. Any exercise of the State's rights under this Section shall not prejudice the State's rights to seek any other remedies available under this Contract or applicable law.

A.3. Inspection and Acceptance. The State shall have the right to inspect all goods or services provided by Contractor under this Contract. If, upon inspection, the State determines that the goods or services are Defective, the State shall notify Contractor, and Contractor shall re-deliver the goods or provide the services at no additional cost to the State. If after a period of thirty (30) days following delivery of goods or performance of services the State does not provide a notice of any Defects, the goods or services shall be deemed to have been accepted by the State.

B. **TERM OF CONTRACT:**

This Contract shall be effective on November 28, 2021 ("Effective Date") and extend for a period of sixty (60) months after the Effective Date ("Term"). The State shall have no obligation for goods or services provided by the Contractor prior to the Effective Date.

C. **PAYMENT TERMS AND CONDITIONS:**

C.1. Estimated Liability. The total purchases of any goods or services under the Contract are not known. The State estimates the purchases during the Term shall be ten million dollars ($,000,000.00) ("Estimated Liability"). This Contract does not grant the Contractor any exclusive rights. The State does not guarantee that it will buy any minimum quantity of goods or services under this Contract. Subject to the terms and conditions of this Contract, the Contractor will only be paid for goods or services provided under this Contract after a purchase order is issued to Contractor by the State or as otherwise specified by this Contract.

C.2. Price Changes. Prices listed in awarded published catalog, price lists or price schedule shall remain firm for three hundred sixty-five (365) days ("Firm Price Period").

a. Price Decreases. After the Firm Price Period, prices shall be equitably adjusted to reflect a decrease in Contractor's costs.

b. Price Increases. After the Firm Price Period, Contractor may request price increases. The request shall: include copies of the new price lists or catalog that reflect a change in the Contractor's cost; not constitute an increase in profit; and apply to all of the Contractor's customers.

c. Approval of Price Changes. The State may at its sole option: (1) grant the Contractor's request; (2) cancel the Contract and award it to the next apparent best evaluated Respondent; (3) cancel the Contract and reissue the solicitation; or (4) deny the Contractor's request. If approved, any price changes of less than seven percent (7%) will become effective upon the State's approval in writing. Price changes exceeding seven percent (7%) shall require a Contract amendment. The Contractor shall honor all purchase orders dated prior to the approved price change. Upon request from the State, the Contractor shall furnish the approved catalog, price schedule or price list as applicable to the State at no charge.

C.3. Payment Methodology. The Contractor shall be compensated based on the payment rates for goods or services contained in Contract Appendix # and as authorized by the State in a total amount as set forth in Section C.1. The Contractor's compensation shall be contingent upon the satisfactory provision of goods or services as set forth in Section A.

C.4. Travel Compensation. The Contractor shall not be compensated or reimbursed for travel time, travel expenses, meals, or lodging.

C.5. Invoice Requirements. The Contractor shall invoice the State only for goods delivered and accepted by the State or services satisfactorily provided at the amounts stipulated in Section C.3., above. Contractor shall submit invoices and necessary supporting documentation, no more frequently than once a month, and no later than thirty (30) days after goods or services have been provided to the following address:

State Agency Billing Address

a. Each invoice, on Contractor's letterhead, shall clearly and accurately detail all of the following information (calculations must be extended and totaled correctly):

(1) Invoice number (assigned by the Contractor);
(2) Invoice date;
(3) Contract number (assigned by the State);
(4) Customer account name: State Agency & Division Name;
(5) Customer account number (assigned by the Contractor to the above-referenced Customer);
(6) Contractor name;
(7) Contractor Tennessee Edison registration ID number;
(8) Contractor contact for invoice questions (name, phone, or email);
(9) Contractor remittance address;
(10) Description of delivered goods or services provided and invoiced, including identifying information as applicable;

(11) Number of delivered or completed units, increments, hours, or days as applicable, of each good or service invoiced;
(12) Applicable payment methodology (as stipulated in Section C.3.) of each good or service invoiced;
(13) Amount due for each compensable unit of good or service; and
(14) Total amount due for the invoice period.

b. Contractor's invoices shall:

(1) Only include charges for goods delivered or services provided as described in Section A and in accordance with payment terms and conditions set forth in Section C;
(2) Only be submitted for goods delivered or services completed and shall not include any charge for future goods to be delivered or services to be performed;
(3) Not include Contractor's taxes, which includes without limitation Contractor's sales and use tax, excise taxes, franchise taxes, real or personal property taxes, or income taxes; and
(4) Include shipping or delivery charges only as authorized in this Contract.

c. The timeframe for payment (or any discounts) begins only when the State is in receipt of an invoice that meets the minimum requirements of this Section C.5.

C.6. Payment of Invoice. A payment by the State shall not prejudice the State's right to object to or question any payment, invoice, or other matter. A payment by the State shall not be construed as acceptance of goods delivered, any part of the services provided, or as approval of any amount invoiced.

C.7. Invoice Reductions. The Contractor's invoice shall be subject to reduction for amounts included in any invoice or payment that is determined by the State, on the basis of audits conducted in accordance with the terms of this Contract, to not constitute proper compensation for goods delivered or services provided.

C.8. Deductions. The State reserves the right to deduct from amounts, which are or shall become due and payable to the Contractor under this or any contract between the Contractor and the State of Tennessee, any amounts that are or shall become due and payable to the State of Tennessee by the Contractor.

C.9. Prerequisite Documentation. The Contractor shall not invoice the State under this Contract until the State has received the following, properly completed documentation.

a. The Contractor shall complete, sign, and present to the State the "Authorization Agreement for Automatic Deposit Form" provided by the State. By doing so, the Contractor acknowledges and agrees that, once this form is received by the State, payments to the Contractor, under this or any other contract the Contractor has with the State of Tennessee, may be made by ACH; and

b. The Contractor shall complete, sign, and return to the State the State-provided W-9 form. The taxpayer identification number on the W-9 form must be the same as the Contractor's Federal Employer Identification Number or Social Security Number referenced in the Contractor's Edison registration information.

D. MANDATORY TERMS AND CONDITIONS:

D.1. Required Approvals. The State is not bound by this Contract until it is duly approved by the Parties and all appropriate State officials in accordance with applicable Tennessee laws and regulations. Depending upon the specifics of this Contract, this may include approvals by the Commissioner of Finance and Administration, the Commissioner of Human Resources, the Comptroller of the Treasury, and the Chief Procurement Officer. Approvals shall be evidenced by a signature or electronic approval.

D.2. Communications and Contacts. All instructions, notices, consents, demands, or other communications required or contemplated by this Contract shall be in writing and shall be made by certified, first class mail, return receipt requested and postage prepaid, by overnight courier service with an asset tracking system, or by email or facsimile transmission with recipient confirmation. All communications, regardless of method of transmission, shall be addressed to the respective Party at the appropriate mailing address, facsimile number, or email address as stated below or any other address provided in writing by a Party.

The State:

Mr. Laitin Beecham, Category Specialist
Central Procurement Office
Tennessee Tower, 3rd Floor
312 Rosa L. Parks Avenue
Nashville, TN 37243
Laitin.Beecham@tn.gov
Telephone # 615-291-5794
FAX # 615-741-0684

The Contractor:

Contractor Contact Name & Title
Contractor Name
Address
Email Address
Telephone # Number
FAX # Number

All instructions, notices, consents, demands, or other communications shall be considered effective upon receipt or recipient confirmation as may be required.

D.3. Modification and Amendment. This Contract may be modified only by a written amendment signed by all Parties and approved by all applicable State officials.

D.4. Subject to Funds Availability. The Contract is subject to the appropriation and availability of State or federal funds. In the event that the funds are not appropriated or are otherwise unavailable, the State reserves the right to terminate this Contract upon written notice to the Contractor. The State's exercise of its right to terminate this Contract shall not constitute a breach of Contract by the State. Upon receipt of the written notice, the Contractor shall cease all work associated with the Contract. If the State terminates this Contract due to lack of funds availability, the Contractor shall be entitled to compensation for all conforming goods requested and accepted by the State and for all satisfactory and authorized services completed as of the termination date. Should the State exercise its right to terminate this Contract due to unavailability of funds, the Contractor shall have no right to recover from the State any actual, general, special, incidental, consequential, or any other damages of any description or amount.

D.5. Termination for Convenience. The State may terminate this Contract for convenience without cause and for any reason. The State shall give the Contractor at least thirty (30) days written notice before the termination date. The Contractor shall be entitled to compensation for all conforming goods delivered and accepted by the State or for satisfactory, authorized services completed as of the termination date. In no event shall the State be liable to the Contractor for compensation for any goods neither requested nor accepted by the State or for any services neither requested by the State nor satisfactorily performed by the Contractor. In no event shall the State's exercise of its right to terminate this Contract for convenience relieve the Contractor of any liability to the State for any damages or claims arising under this Contract.

D.6. Termination for Cause. If the Contractor fails to properly perform its obligations under this Contract in a timely or proper manner, or if the Contractor materially violates any terms of this

Contract ("Breach Condition"),the State shall have the right to immediately terminate the Contract and withhold payments in excess of compensation for completed services or provided goods. Notwithstanding the above, the Contractor shall not be relieved of liability to the State for damages sustained by virtue of any Breach Condition and the State may seek other remedies allowed at law or in equity for breach of this Contract.

D.7. Assignment and Subcontracting. The Contractor shall not assign this Contract or enter into a subcontract for any of the goods or services provided under this Contract without the prior written approval of the State. Notwithstanding any use of the approved subcontractors, the Contractor shall be the prime contractor and responsible for compliance with all terms and conditions of this Contract. The State reserves the right to request additional information or impose additional terms and conditions before approving an assignment of this Contract in whole or in part or the use of subcontractors in fulfilling the Contractor's obligations under this Contract.

D.8. Conflicts of Interest. The Contractor warrants that no part of the Contractor's compensation shall be paid directly or indirectly to an employee or official of the State of Tennessee as wages, compensation, or gifts in exchange for acting as an officer, agent, employee, subcontractor, or consultant to the Contractor in connection with any work contemplated or performed under this Contract.

The Contractor acknowledges, understands, and agrees that this Contract shall be null and void if the Contractor is, or within the past six (6) months has been, an employee of the State of Tennessee or if the Contractor is an entity in which a controlling interest is held by an individual who is, or within the past six (6) months has been, an employee of the State of Tennessee.

D.9. Nondiscrimination. The Contractor hereby agrees, warrants, and assures that no person shall be excluded from participation in, be denied benefits of, or be otherwise subjected to discrimination in the performance of this Contract or in the employment practices of the Contractor on the grounds of handicap or disability, age, race, creed, color, religion, sex, national origin, or any other classification protected by federal or state law. The Contractor shall, upon request, show proof of nondiscrimination and shall post in conspicuous places, available to all employees and applicants, notices of nondiscrimination.

D.10. Equal Opportunity. The Contractor agrees as follows:

a. The Contractor will not discriminate against any employee or applicant for employment because of race, color, religion, sex, sexual orientation, gender identity, or national origin. The Contractor will take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to their race, color, religion, sex, sexual orientation, gender identity, or national origin. Such action shall include, but not be limited to the following:

    (1) Employment, upgrading, demotion, or transfer, recruitment or recruitment advertising;
    (2) Layoff or termination;
    (3) Rates of pay or other forms of compensation; and
    (4) Selection for training, including apprenticeship.

    The Contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided by the contracting officer setting forth the provisions of this nondiscrimination clause.

b. The Contractor will, in all solicitations or advertisements for employees placed by or on behalf of the Contractor, state that all qualified applicants will receive considerations for employment without regard to race, color, religion, sex, sexual orientation, gender identity, or national origin.

c. If the State approves any subcontract, the subcontract shall include paragraphs (a) and (b) above.

d. In addition, to the extent applicable the Contractor agrees to comply with 41 C.F. R. § 60-1.4, as that section is amended from time to time during the term.

D.11. Prohibition of Illegal Immigrants. The requirements of Tenn. Code Ann. § 12-3-309 addressing the use of illegal immigrants in the performance of any contract to supply goods or services to the state of Tennessee, shall be a material provision of this Contract, a breach of which shall be grounds for monetary and other penalties, up to and including termination of this Contract.

a. The Contractor agrees that the Contractor shall not knowingly utilize the services of an illegal immigrant in the performance of this Contract and shall not knowingly utilize the services of any subcontractor who will utilize the services of an illegal immigrant in the performance of this Contract. The Contractor shall reaffirm this attestation, in writing, by submitting to the State a completed and signed copy of the document at Attachment 1, semi-annually during the Term. If the Contractor is a party to more than one contract with the State, the Contractor may submit one attestation that applies to all contracts with the State. All Contractor attestations shall be maintained by the Contractor and made available to State officials upon request.

b. Prior to the use of any subcontractor in the performance of this Contract, and semi-annually thereafter, during the Term, the Contractor shall obtain and retain a current, written attestation that the subcontractor shall not knowingly utilize the services of an illegal immigrant to perform work under this Contract and shall not knowingly utilize the services of any subcontractor who will utilize the services of an illegal immigrant to perform work under this Contract. Attestations obtained from subcontractors shall be maintained by the Contractor and made available to State officials upon request.

c. The Contractor shall maintain records for all personnel used in the performance of this Contract. Contractor's records shall be subject to review and random inspection at any reasonable time upon reasonable notice by the State.

d. The Contractor understands and agrees that failure to comply with this section will be subject to the sanctions of Tenn. Code Ann. § 12-3-309 for acts or omissions occurring after its effective date.

e. For purposes of this Contract, "illegal immigrant" shall be defined as any person who is not: (i) a United States citizen; (ii) a Lawful Permanent Resident; (iii) a person whose physical presence in the United States is authorized; (iv) allowed by the federal Department of Homeland Security and who, under federal immigration laws or regulations, is authorized to be employed in the U.S.; or (v) is otherwise authorized to provide services under the Contract.

D.12. Records. The Contractor shall maintain documentation for all charges under this Contract. The books, records, and documents of the Contractor, for work performed or money received under this Contract, shall be maintained for a period of five (5) full years from the date of the final payment and shall be subject to audit at any reasonable time and upon reasonable notice by the State, the Comptroller of the Treasury, or their duly appointed representatives. The financial statements shall be prepared in accordance with generally accepted accounting principles.

D.13. Monitoring. The Contractor's activities conducted and records maintained pursuant to this Contract shall be subject to monitoring and evaluation by the State, the Comptroller of the Treasury, or their duly appointed representatives.

D.14. Progress Reports. The Contractor shall submit brief, periodic, progress reports to the State as requested.

D.15. Strict Performance. Failure by any Party to this Contract to require, in any one or more cases, the strict performance of any of the terms, covenants, conditions, or provisions of this Contract shall not be construed as a waiver or relinquishment of any term, covenant, condition, or

provision. No term or condition of this Contract shall be held to be waived, modified, or deleted except by a written amendment signed by the Parties.

D.16. Independent Contractor. The Parties shall not act as employees, partners, joint venturers, or associates of one another. The Parties are independent contracting entities. Nothing in this Contract shall be construed to create an employer/employee relationship or to allow either Party to exercise control or direction over the manner or method by which the other transacts its business affairs or provides its usual services. The employees or agents of one Party are not employees or agents of the other Party.

D.17 Patient Protection and Affordable Care Act. The Contractor agrees that it will be responsible for compliance with the Patient Protection and Affordable Care Act ("PPACA") with respect to itself and its employees, including any obligation to report health insurance coverage, provide health insurance coverage, or pay any financial assessment, tax, or penalty for not providing health insurance. The Contractor shall indemnify the State and hold it harmless from any costs to the State arising from Contractor's failure to fulfill its PPACA responsibilities for itself or its employees.

D.18. Limitation of State's Liability. The State shall have no liability except as specifically provided in this Contract. In no event will the State be liable to the Contractor or any other party for any lost revenues, lost profits, loss of business, decrease in the value of any securities or cash position, time, goodwill, or any indirect, special, incidental, punitive, exemplary or consequential damages of any nature, whether based on warranty, contract, statute, regulation, tort (including but not limited to negligence), or any other legal theory that may arise under this Contract or otherwise. Notwithstanding anything else herein, the State's total liability under this Contract (including without limitation any exhibits, schedules, amendments or other attachments to the Contract) or otherwise shall under no circumstances exceed the Estimated Liability. This limitation of liability is cumulative and not per incident.

D.19. Limitation of Contractor's Liability. In accordance with Tenn. Code Ann. § 12-3-701, the Contractor's liability for all claims arising under this Contract shall be limited to an amount equal to two (2) times the Estimated Liability amount detailed in Section C.1. and as may be amended, PROVIDED THAT in no event shall this Section limit the liability of the Contractor for: (i) intellectual property or any Contractor indemnity obligations for infringement for third-party intellectual property rights; (ii) any claims covered by any specific provision in the Contract providing for liquidated damages; or (iii) any claims for intentional torts, criminal acts, fraudulent conduct, or acts or omissions that result in personal injuries or death.

D.20. Hold Harmless. The Contractor agrees to indemnify and hold harmless the State of Tennessee as well as its officers, agents, and employees from and against any and all claims, liabilities, losses, and causes of action which may arise, accrue, or result to any person, firm, corporation, or other entity which may be injured or damaged as a result of acts, omissions, or negligence on the part of the Contractor, its employees, or any person acting for or on its or their behalf relating to this Contract. The Contractor further agrees it shall be liable for the reasonable cost of attorneys' fees, court costs, expert witness fees, and other litigation expenses for the State to enforce the terms of this Contract.

In the event of any suit or claim, the Parties shall give each other immediate notice and provide all necessary assistance to respond. The failure of the State to give notice shall only relieve the Contractor of its obligations under this Section to the extent that the Contractor can demonstrate actual prejudice arising from the failure to give notice. This Section shall not grant the Contractor, through its attorneys, the right to represent the State in any legal matter, as the right to represent the State is governed by Tenn. Code Ann. § 8-6-106.

D.21. HIPAA Compliance. The State and Contractor shall comply with obligations under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), Health Information Technology for Economic and Clinical Health ("HITECH") Act and any other relevant laws and regulations regarding privacy (collectively the "Privacy Rules"). The obligations set forth in this Section shall survive the termination of this Contract.

a. Contractor warrants to the State that it is familiar with the requirements of the Privacy Rules, and will comply with all applicable requirements in the course of this Contract.

b. Contractor warrants that it will cooperate with the State, including cooperation and coordination with State privacy officials and other compliance officers required by the Privacy Rules, in the course of performance of the Contract so that both parties will be in compliance with the Privacy Rules.

c. The State and the Contractor will sign documents, including but not limited to business associate agreements, as required by the Privacy Rules and that are reasonably necessary to keep the State and Contractor in compliance with the Privacy Rules. This provision shall not apply if information received or delivered by the parties under this Contract is NOT "protected health information" as defined by the Privacy Rules, or if the Privacy Rules permit the parties to receive or deliver the information without entering into a business associate agreement or signing another document.

d. The Contractor will indemnify the State and hold it harmless for any violation by the Contractor or its subcontractors of the Privacy Rules. This includes the costs of responding to a breach of protected health information, the costs of responding to a government enforcement action related to the breach, and any fines, penalties, or damages paid by the State because of the violation.

D.22. Tennessee Consolidated Retirement System. Subject to statutory exceptions contained in Tenn. Code Ann. §§ 8-36-801, *et seq*., the law governing the Tennessee Consolidated Retirement System ("TCRS"), provides that if a retired member of TCRS, or of any superseded system administered by TCRS, or of any local retirement fund established under Tenn. Code Ann. §§ 8-35-101, *et seq*., accepts State employment, the member's retirement allowance is suspended during the period of the employment. Accordingly and notwithstanding any provision of this Contract to the contrary, the Contractor agrees that if it is later determined that the true nature of the working relationship between the Contractor and the State under this Contract is that of "employee/employer" and not that of an independent contractor, the Contractor, if a retired member of TCRS, may be required to repay to TCRS the amount of retirement benefits the Contractor received from TCRS during the Term.

D.23. Tennessee Department of Revenue Registration. The Contractor shall comply with all applicable registration requirements contained in Tenn. Code Ann. §§ 67-6-601 – 608. Compliance with applicable registration requirements is a material requirement of this Contract.

D.24. Debarment and Suspension. The Contractor certifies, to the best of its knowledge and belief, that it, its current and future principals, its current and future subcontractors and their principals:

a. are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any federal or state department or agency;

b. have not within a three (3) year period preceding this Contract been convicted of, or had a civil judgment rendered against them from commission of fraud, or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (federal, state, or local) transaction or grant under a public transaction; violation of federal or state antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification, or destruction of records, making false statements, or receiving stolen property;

c. are not presently indicted or otherwise criminally or civilly charged by a government entity (federal, state, or local) with commission of any of the offenses detailed in section b. of this certification; and

d. have not within a three (3) year period preceding this Contract had one or more public transactions (federal, state, or local) terminated for cause or default.

The Contractor shall provide immediate written notice to the State if at any time it learns that there was an earlier failure to disclose information or that due to changed circumstances, its principals or the principals of its subcontractors are excluded, disqualified, or presently fall under any of the prohibitions of sections a-d.

D.25. Force Majeure. "Force Majeure Event" means fire, flood, earthquake, elements of nature or acts of God, wars, riots, civil disorders, rebellions or revolutions, acts of terrorism or any other similar cause beyond the reasonable control of the Party except to the extent that the non-performing Party is at fault in failing to prevent or causing the default or delay, and provided that the default or delay cannot reasonably be circumvented by the non-performing Party through the use of alternate sources, workaround plans or other means. A strike, lockout or labor dispute shall not excuse either Party from its obligations under this Contract. Except as set forth in this Section, any failure or delay by a Party in the performance of its obligations under this Contract arising from a Force Majeure Event is not a default under this Contract or grounds for termination. The non-performing Party will be excused from performing those obligations directly affected by the Force Majeure Event, and only for as long as the Force Majeure Event continues, provided that the Party continues to use diligent, good faith efforts to resume performance without delay. The occurrence of a Force Majeure Event affecting Contractor's representatives, suppliers, subcontractors, customers or business apart from this Contract is not a Force Majeure Event under this Contract. Contractor will promptly notify the State of any delay caused by a Force Majeure Event (to be confirmed in a written notice to the State within one (1) day of the inception of the delay) that a Force Majeure Event has occurred, and will describe in reasonable detail the nature of the Force Majeure Event. If any Force Majeure Event results in a delay in Contractor's performance longer than forty-eight (48) hours, the State may, upon notice to Contractor: (a) cease payment of the fees for the affected obligations until Contractor resumes performance of the affected obligations; or (b) immediately terminate this Contract or any purchase order, in whole or in part, without further payment except for fees then due and payable. Contractor will not increase its charges under this Contract or charge the State any fees other than those provided for in this Contract as the result of a Force Majeure Event.

D.26. State and Federal Compliance. The Contractor shall comply with all State and federal laws and regulations applicable to Contractor in the Contractor's performance of this Contract.

D.27. Governing Law. This Contract shall be governed by and construed in accordance with the laws of the State of Tennessee, without regard to its conflict or choice of law rules. The Tennessee Claims Commission or the state or federal courts in Tennessee shall be the venue for all claims, disputes, or disagreements arising under this Contract. The Contractor acknowledges and agrees that any rights, claims, or remedies against the State of Tennessee or its employees arising under this Contract shall be subject to and limited to those rights and remedies available under Tenn. Code Ann. §§ 9-8-101 - 408.

D.28. Entire Agreement. This Contract is complete and contains the entire understanding between the Parties relating to its subject matter, including all the terms and conditions of the Parties' agreement. This Contract supersedes any and all prior understandings, representations, negotiations, and agreements between the Parties, whether written or oral.

D.29. Severability. If any terms and conditions of this Contract are held to be invalid or unenforceable as a matter of law, the other terms and conditions of this Contract shall not be affected and shall remain in full force and effect. The terms and conditions of this Contract are severable.

D.30. Headings. Section headings of this Contract are for reference purposes only and shall not be construed as part of this Contract.

D.31. Incorporation of Additional Documents. Each of the following documents is included as a part of this Contract by reference. In the event of a discrepancy or ambiguity regarding the Contractor's duties, responsibilities, and performance under this Contract, these items shall govern in order of precedence below:

a. any amendment to this Contract, with the latter in time controlling over any earlier amendments;
b. this Contract with any attachments or exhibits (excluding the items listed at subsections c. through f., below), which includes [identify attachments and exhibits];
c. any clarifications of or addenda to the Contractor's proposal seeking this Contract;
d. the NASPO solicitation, as may be amended, requesting responses in competition for this Contract;
e. any technical specifications provided to proposers during the procurement process to award this Contract; and
f. the Contractor's response seeking this Contract.

D.32. Iran Divestment Act. The requirements of Tenn. Code Ann. § 12-12-101, *et seq*., addressing contracting with persons as defined at Tenn. Code Ann. §12-12-103(5) that engage in investment activities in Iran, shall be a material provision of this Contract. The Contractor certifies, under penalty of perjury, that to the best of its knowledge and belief that it is not on the list created pursuant to Tenn. Code Ann. § 12-12-106.

D.33. Insurance. Contractor shall maintain insurance coverage as specified in this Section. The State reserves the right to amend or require additional insurance coverage, coverage amounts, and endorsements required under this Contract. Contractor's failure to maintain or submit evidence of insurance coverage, as required, is a material breach of this Contract. If Contractor loses insurance coverage, fails to renew coverage, or for any reason becomes uninsured during the Term, Contractor shall immediately notify the State. All insurance companies providing coverage must be: (a) acceptable to the State; (b) authorized by the Tennessee Department of Commerce and Insurance ("TDCI"); and (c) rated A- / VII or better by A.M. Best. All coverage must be on a primary basis and noncontributory with any other insurance or self-insurance carried by the State. Contractor agrees to name the State as an additional insured on any insurance policy with the exception of workers' compensation (employer liability) and professional liability (errors and omissions) insurance. All policies must contain an endorsement for a waiver of subrogation in favor of the State. Any deductible or self insured retention ("SIR") over fifty thousand dollars ($50,000) must be approved by the State. The deductible or SIR and any premiums are the Contractor's sole responsibility. The Contractor agrees that the insurance requirements specified in this Section do not reduce any liability the Contractor has assumed under this Contract including any indemnification or hold harmless requirements.

To achieve the required coverage amounts, a combination of an otherwise deficient specific policy and an umbrella policy with an aggregate meeting or exceeding the required coverage amounts is acceptable. For example: If the required policy limit under this Contract is for two million dollars ($2,000,000) in coverage, acceptable coverage would include a specific policy covering one million dollars ($1,000,000) combined with an umbrella policy for an additional one million dollars ($1,000,000). If the deficient underlying policy is for a coverage area without aggregate limits (generally Automobile Liability and Employers' Liability Accident), Contractor shall provide a copy of the umbrella insurance policy documents to ensure that no aggregate limit applies to the umbrella policy for that coverage area. In the event that an umbrella policy is being provided to achieve any required coverage amounts, the umbrella policy shall be accompanied by an endorsement at least as broad as the Insurance Services Office, Inc. (also known as "ISO") "Noncontributory—Other Insurance Condition" endorsement or shall be written on a policy form that addresses both the primary and noncontributory basis of the umbrella policy if the State is otherwise named as an additional insured.

Contractor shall provide the State a certificate of insurance ("COI") evidencing the coverages and amounts specified in this Section. The COI must be on a form approved by the TDCI (standard ACORD form preferred). The COI must list each insurer's National Association of Insurance Commissioners (NAIC) number and be signed by an authorized representative of the insurer. The COI must list the State of Tennessee – CPO Risk Manager, 312 Rosa L. Parks Ave., 3rd floor Central Procurement Office, Nashville, TN 37243 as the certificate holder. Contractor shall provide the COI ten (10) business days prior to the Effective Date and again thirty (30) calendar days before renewal or replacement of coverage. Contractor shall provide the State evidence that all subcontractors maintain the required insurance or that subcontractors are included under

the Contractor's policy. At any time, the State may require Contractor to provide a valid COI. The Parties agree that failure to provide evidence of insurance coverage as required is a material breach of this Contract. If Contractor self-insures, then a COI will not be required to prove coverage. Instead Contractor shall provide a certificate of self-insurance or a letter, on Contractor's letterhead, detailing its coverage, policy amounts, and proof of funds to reasonably cover such expenses. The State reserves the right to require complete, certified copies of all required insurance policies, including endorsements required by these specifications, at any time.

The State agrees that it shall give written notice to the Contractor as soon as practicable after the State becomes aware of any claim asserted or made against the State, but in no event later than thirty (30) calendar days after the State becomes aware of such claim. The failure of the State to give notice shall only relieve the Contractor of its obligations under this Section to the extent that the Contractor can demonstrate actual prejudice arising from the failure to give notice. This Section shall not grant the Contractor or its insurer, through its attorneys, the right to represent the State in any legal matter, as the right to represent the State is governed by Tenn. Code Ann. § 8-6-106.

The insurance obligations under this Contract shall be: (1)—all the insurance coverage and policy limits carried by the Contractor; or (2)—the minimum insurance coverage requirements and policy limits shown in this Contract; whichever is greater. Any insurance proceeds in excess of or broader than the minimum required coverage and minimum required policy limits, which are applicable to a given loss, shall be available to the State. No representation is made that the minimum insurance requirements of the Contract are sufficient to cover the obligations of the Contractor arising under this Contract. The Contractor shall obtain and maintain, at a minimum, the following insurance coverages and policy limits.

a. Commercial General Liability ("CGL") Insurance

    1) The Contractor shall maintain CGL, which shall be written on an ISO Form CG 00 01 occurrence form (or a substitute form providing equivalent coverage) and shall cover liability arising from property damage, premises and operations products and completed operations, bodily injury, personal and advertising injury, and liability assumed under an insured contract (including the tort liability of another assumed in a business contract).

       The Contractor shall maintain single limits not less than one million dollars ($1,000,000) per occurrence. If a general aggregate limit applies, either the general aggregate limit shall apply separately to this policy or location of occurrence or the general aggregate limit shall be twice the required occurrence limit.

b. Workers' Compensation and Employer Liability Insurance

    1) For Contractors statutorily required to carry workers' compensation and employer liability insurance, the Contractor shall maintain:

        i. Workers' compensation in an amount not less than one million dollars ($1,000,000) including employer liability of one million dollars ($1,000,000) per accident for bodily injury by accident, one million dollars ($1,000,000) policy limit by disease, and one million dollars ($1,000,000) per employee for bodily injury by disease.

    2) If the Contractor certifies that it is exempt from the requirements of Tenn. Code Ann. §§ 50-6-101 – 103, then the Contractor shall furnish written proof of such exemption for one or more of the following reasons:

        i. The Contractor employs fewer than five (5) employees;

ii. The Contractor is a sole proprietor;

iii. The Contractor is in the construction business or trades with no employees;

iv. The Contractor is in the coal mining industry with no employees;

v. The Contractor is a state or local government; or

vi. The Contractor self-insures its workers' compensation and is in compliance with the TDCI rules and Tenn. Code Ann. § 50-6-405.

c. Automobile Liability Insurance

1) The Contractor shall maintain automobile liability insurance which shall cover liability arising out of any automobile (including owned, leased, hired, and non-owned automobiles).

2) The Contractor shall maintain bodily injury/property damage with a limit not less than one million dollars ($1,000,000) per occurrence or combined single limit.

D.34. Major Procurement Contract Sales and Use Tax. Pursuant to Tenn. Code Ann. § 4-39-102 and to the extent applicable, the Contractor and the Contractor's subcontractors shall remit sales and use taxes on the sales of goods or services that are made by the Contractor or the Contractor's subcontractors and that are subject to tax.

D.35. Confidentiality of Records. Strict standards of confidentiality of records and information shall be maintained in accordance with applicable state and federal law. All material and information, regardless of form, medium or method of communication, provided to the Contractor by the State or acquired by the Contractor on behalf of the State that is regarded as confidential under state or federal law shall be regarded as "Confidential Information." Nothing in this Section shall permit Contractor to disclose any Confidential Information, regardless of whether it has been disclosed or made available to the Contractor due to intentional or negligent actions or inactions of agents of the State or third parties. Confidential Information shall not be disclosed except as required or permitted under state or federal law. Contractor shall take all necessary steps to safeguard the confidentiality of such material or information in conformance with applicable state and federal law.

The obligations set forth in this Section shall survive the termination of this Contract.

E. SPECIAL TERMS AND CONDITIONS:

E.1. Conflicting Terms and Conditions. Should any of these special terms and conditions conflict with any other terms and conditions of this Contract, the special terms and conditions shall be subordinate to the Contract's other terms and conditions.

E.2. Statewide Contract. This Contract establishes a source or sources of supply for all Tennessee State Agencies. "Tennessee State Agency" refers to the various departments, institutions, boards, commissions, and agencies of the executive branch of government of the State of Tennessee with exceptions as addressed in Tenn. Comp. R. & Regs. 0690-03-01-.01. The Contractor shall provide all goods or services and deliverables as required by this Contract to all Tennessee State Agencies. The Contractor shall make this Contract available to the following entities, who are authorized to and who may purchase off of this Statewide Contract ("Authorized Users"):

a. all Tennessee State governmental entities (this includes the legislative branch; judicial branch; and, commissions and boards of the State outside of the executive branch of government);

b. Tennessee local governmental agencies;

c. members of the University of Tennessee or Tennessee Board of Regents systems;
d. any private nonprofit institution of higher education chartered in Tennessee; and,
e. any corporation which is exempted from taxation under 26 U.S.C. Section 501(c) (3), as amended, and which contracts with the Department of Mental Health and Substance Abuse to provide services to the public (Tenn. Code Ann. § 33-2-1001).

These Authorized Users may utilize this Contract by purchasing directly from the Contractor according to their own procurement policies and procedures. The State is not responsible or liable for the transactions between the Contractor and Authorized Users.

E.3. Statewide Contract Reports. All reports shall be submitted electronically in Microsoft Excel format. Reports shall include the ability to sort or summarize data in accordance with the Contract Administrator's specifications. All reports shall be provided at no additional cost to the State.

a. Quarterly Reports: Contractor(s) will submit quarterly reports to the Contract Administrator no later than thirty (30) days after the end of the State's quarter (e.g. a fiscal year quarter 2 report for October - December is due no later than January 30th). At the Contract Administrator's sole discretion, the State may extend the time allowed to complete quarterly reports. Quarterly reports shall provide statistical data on all purchases under this Contract by Tennessee State Agencies and Authorized Users. At minimum, the quarterly report's statistical data shall be detailed and broken down by line item to include:

1. Edison contract number
2. Contract line item number
3. Invoice date
4. Invoice number
5. Supplier part number
6. Item or bundle description
7. Quantity purchased
8. Unit of measure
9. Unit of measure description
10. Name of State Agency or Authorized User
11. Identity of purchaser: State entity or non-State entity
12. State Agency location
13. Unit/Contract price per line item
14. List price as listed in supplier's catalog if catalog item
15. Subtotals for each category above
16. Grand totals for each category above

b. Custom Reports: When requested by the State, the Contractor shall submit custom reports to the Contract Administrator within thirty (30) days of the request.

E.4. State of Tennessee Administrative Fee. A one percent (1%) administrative fee will be included in the cost of all goods and/or services purchased under this Contract. This one percent (1%) administrative fee will be rebated back to the State of Tennessee based on quarterly contract usage of all Authorized Users. The administrative fee is due to the State no later than sixty (60) days after the end of the specified reporting period, as detailed below:

Calendar Quarter 1 (Jan 1-Mar 31)
Calendar Quarter 2 (Apr 1-June 30)
Calendar Quarter 3 (July 1-Sep 30)
Calendar Quarter 4 (Oct 1-Dec 31)

Contractor shall submit payments to:
Ron Plumb, Director of Financial Management
Department of General Services
22nd Floor, William R Snodgrass, Tennessee Tower
312 Rosa L. Parks Avenue

Nashville, TN 37243

Contract usage reports shall be submitted to:
Contract Administrator
Department of General Services
3rd Floor, William R. Snodgrass, Tennessee Tower
312 Rosa L. Parks Avenue
Nashville, TN 37243
Email: CPO.SWC@tn.gov

E.5. Intellectual Property Indemnity. The Contractor agrees to indemnify and hold harmless the State of Tennessee as well as its officers, agents, and employees from and against any and all claims or suits which may be brought against the State concerning or arising out of any claim of an alleged patent, copyright, trade secret or other intellectual property infringement. In any such claim or action brought against the State, the Contractor shall satisfy and indemnify the State for the amount of any settlement or final judgment, and the Contractor shall be responsible for all legal or other fees or expenses incurred by the State arising from any such claim. The State shall give the Contractor notice of any such claim or suit, however, the failure of the State to give such notice shall only relieve Contractor of its obligations under this Section to the extent Contractor can demonstrate actual prejudice arising from the State's failure to give notice. This Section shall not grant the Contractor, through its attorneys, the right to represent the State of Tennessee in any legal matter, as provided in Tenn. Code Ann. § 8-6-106.

E.6. Software License Warranty. Contractor grants a license to the State to use all software provided under this Contract in the course of the State's business and purposes.

E.7. Software Support and Maintenance Warranty. Contractor shall provide to the State all software upgrades, modifications, bug fixes, or other improvements in its software that it makes generally available to its customers.

E.8. Prison Rape Elimination Act (PREA). The Contractor must comply with the Prison Rape Elimination Act (PREA) of 2003 (Federal law 42 U.S.C. 15601 et. seq.), with all applicable Federal PREA standards, and with all State policies and standards related to PREA for preventing, detecting, monitoring, investigating, and eradicating any form of sexual abuse within facilities/programs/offices owned, operated, or contracted.

E.9. Lobbying. The Contractor certifies, to the best of its knowledge and belief, that:

a. No federally appropriated funds have been paid or will be paid, by or on behalf of the Contractor, to any person for influencing or attempting to influence an officer or employee of an agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with the awarding of any federal contract, the making of any federal grant, the making of any federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan, or cooperative agreement.

b. If any funds other than federally appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with any contract, grant, loan, or cooperative agreement, the Contractor shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

c. The Contractor shall require that the language of this certification be included in the award documents for all sub-awards at all tiers (including subcontracts, sub-grants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into and is a prerequisite for making or entering into this transaction imposed by 31 U.S.C. § 1352.

E.10. Contractor Commitment to Diversity. The Contractor shall comply with and make reasonable business efforts to exceed the commitment to diversity represented by the Contractor's Response to this Participating Addendum (Attachment 2) and resulting in this Contract.

The Contractor shall assist the State in monitoring the Contractor's performance of this commitment by providing, as requested, a monthly report of participation in the performance of this Contract by small business enterprises and businesses owned by minorities, women, service-disabled veterans, and persons with disabilities. Such reports shall be provided to the State of Tennessee Governor's Office of Diversity Business Enterprise in the TN Diversity Software available online at: https://tn.diversitysoftware.com/FrontEnd/StartCertification.asp?TN=tn&XID=9810.

E.11. Partial Takeover of Contract. The State may, at its convenience and without cause, exercise a partial takeover of any service that the Contractor is obligated to perform under this Contract, including any service which is the subject of a subcontract between Contractor and a third party (a "Partial Takeover"). A Partial Takeover of this Contract by the State shall not be deemed a breach of contract. The Contractor shall be given at least thirty (30) days prior written notice of a Partial Takeover. The notice shall specify the areas of service the State will assume and the date the State will be assuming. The State's exercise of a Partial Takeover shall not alter the Contractor's other duties and responsibilities under this Contract. The State reserves the right to withhold from the Contractor any amounts the Contractor would have been paid but for the State's exercise of a Partial Takeover. The amounts shall be withheld effective as of the date the State exercises its right to a Partial Takeover. The State's exercise of its right to a Partial Takeover of this Contract shall not entitle the Contractor to any actual, general, special, incidental, consequential, or any other damages irrespective of any description or amount.

E.12. Unencumbered Personnel. The Contractor shall not restrict its employees, agents, subcontractors or principals who perform services for the State under this Contract from performing the same or similar services for the State after the termination of this Contract, either as a State employee, an independent contractor, or an employee, agent, subcontractor or principal of another contractor with the State.

E.13. Personally Identifiable Information. While performing its obligations under this Contract, Contractor may have access to Personally Identifiable Information held by the State ("PII"). For the purposes of this Contract, "PII" includes "Nonpublic Personal Information" as that term is defined in Title V of the Gramm-Leach-Bliley Act of 1999 or any successor federal statute, and the rules and regulations thereunder, all as may be amended or supplemented from time to time ("GLBA") and personally identifiable information and other data protected under any other applicable laws, rule or regulation of any jurisdiction relating to disclosure or use of personal information ("Privacy Laws"). Contractor agrees it shall not do or omit to do anything which would cause the State to be in breach of any Privacy Laws. Contractor shall, and shall cause its employees, agents and representatives to: (i) keep PII confidential and may use and disclose PII only as necessary to carry out those specific aspects of the purpose for which the PII was disclosed to Contractor and in accordance with this Contract, GLBA and Privacy Laws; and (ii) implement and maintain appropriate technical and organizational measures regarding information security to: (A) ensure the security and confidentiality of PII; (B) protect against any threats or hazards to the security or integrity of PII; and (C) prevent unauthorized access to or use of PII. Contractor shall immediately notify State: (1) of any disclosure or use of any PII by Contractor or any of its employees, agents and representatives in breach of this Contract; and (2) of any disclosure of any PII to Contractor or its employees, agents and representatives where the purpose of such disclosure is not known to Contractor or its employees, agents and representatives. The State reserves the right to review Contractor's policies and procedures

used to maintain the security and confidentiality of PII and Contractor shall, and cause its employees, agents and representatives to, comply with all reasonable requests or directions from the State to enable the State to verify or ensure that Contractor is in full compliance with its obligations under this Contract in relation to PII. Upon termination or expiration of the Contract or at the State's direction at any time in its sole discretion, whichever is earlier, Contractor shall immediately return to the State any and all PII which it has received under this Contract and shall destroy all records of such PII.

The Contractor shall report to the State any instances of unauthorized access to or potential disclosure of PII in the custody or control of Contractor ("Unauthorized Disclosure") that come to the Contractor's attention. Any such report shall be made by the Contractor within twenty-four (24) hours after the Unauthorized Disclosure has come to the attention of the Contractor. Contractor shall take all necessary measures to halt any further Unauthorized Disclosures. The Contractor, at the sole discretion of the State, shall provide no cost credit monitoring services for individuals whose PII was affected by the Unauthorized Disclosure. The Contractor shall bear the cost of notification to all individuals affected by the Unauthorized Disclosure, including individual letters and public notice. The remedies set forth in this Section are not exclusive and are in addition to any claims or remedies available to this State under this Contract or otherwise available at law. The obligations set forth in this Section shall survive the termination of this Contract.

E.14. Federal Funding Accountability and Transparency Act (FFATA). This Contract requires the Contractor to provide supplies or services that are funded in whole or in part by federal funds that are subject to FFATA. The Contractor is responsible for ensuring that all applicable requirements, including but not limited to those set forth herein, of FFATA are met and that the Contractor provides information to the State as required.

The Contractor shall comply with the following:

a. Reporting of Total Compensation of the Contractor's Executives.

(1) The Contractor shall report the names and total compensation of each of its five most highly compensated executives for the Contractor's preceding completed fiscal year, if in the Contractor's preceding fiscal year it received:

i. 80 percent or more of the Contractor's annual gross revenues from federal procurement contracts and federal financial assistance subject to the Transparency Act, as defined at 2 CFR 170.320 (and subawards); and
ii. $25,000,000 or more in annual gross revenues from federal procurement contracts (and subcontracts), and federal financial assistance subject to the Transparency Act (and subawards); and
iii. The public does not have access to information about the compensation of the executives through periodic reports filed under section 13(a) or 15(d) of the Securities Exchange Act of 1934 (15 U.S.C. 78m(a), 78o(d)) or section 6104 of the Internal Revenue Code of 1986. (To determine if the public has access to the compensation information, see the U.S. Securities and Exchange Commission total compensation filings at http://www.sec.gov/answers/execomp.htm.).

As defined in 2 C.F.R. § 170.315, "Executive" means officers, managing partners, or any other employees in management positions.

(2) Total compensation means the cash and noncash dollar value earned by the executive during the Contractor's preceding fiscal year and includes the following (for more information see 17 C.F.R. § 229.402(c)(2)):

i. Salary and bonus.

ii. Awards of stock, stock options, and stock appreciation rights. Use the dollar amount recognized for financial statement reporting purposes with respect to the fiscal year in accordance with the Statement of Financial Accounting Standards No. 123 (Revised 2004) (FAS 123R), Shared Based Payments.

iii. Earnings for services under non-equity incentive plans. This does not include group life, health, hospitalization or medical reimbursement plans that do not discriminate in favor of executives, and are available generally to all salaried employees.

iv. Change in pension value. This is the change in present value of defined benefit and actuarial pension plans.

v. Above-market earnings on deferred compensation which is not tax qualified.

vi. Other compensation, if the aggregate value of all such other compensation (e.g. severance, termination payments, value of life insurance paid on behalf of the employee, perquisites or property) for the executive exceeds $10,000.

b. The Contractor must report executive total compensation described above to the State by the end of the month during which this Contract is awarded.

c. If this Contract is amended to extend the Term, the Contractor must submit an executive total compensation report to the State by the end of the month in which the term extension becomes effective.

d. The Contractor will obtain a Data Universal Numbering System (DUNS) number and maintain its DUNS number for the term of this Contract. More information about obtaining a DUNS Number can be found at: http://fedgov.dnb.com/webform/

The Contractor's failure to comply with the above requirements is a material breach of this Contract for which the State may terminate this Contract for cause. The State will not be obligated to pay any outstanding invoice received from the Contractor unless and until the Contractor is in full compliance with the above requirements.

E.15. Clean Air Act and Federal Water Pollution Control Act. If applicable, and as a condition for receipt of federal awards, the Contractor agrees to comply with the Clean Air Act, 42 U.S.C. § 7401 *et seq*. and the Federal Water Pollution Control Act, 33 U.S.C § 1251 *et seq.*, as those sections are amended from time to time during the term. Violations must be reported to FEMA and the Region 4 Office of the Environmental Protection Agency.

E.16. Drug-Free Workplace. The Contractor shall provide a drug-free workplace pursuant to the Drug-Free Workplace Act of 1988, Title 41 U.S.C. §§ 701, *et seq*., and the regulations in Title 41 U.S.C.A. §§ 8101 through 8106.

E.17. Procurement of Recovered Materials. If applicable:

a) In the Performance of this contract, the Contractor shall make maximum use of products containing recovered materials that are EPA-designated items unless the product cannot be acquired competitively within a timeframe providing for compliance with the contract performance schedule; meeting contract performance requirements; or at a reasonable price.

b) Information about this requirement, along with the list of EPA-designated items, is available at EPA's Comprehensive.

c) Procurement Guidelines website, https://www.epa.gov/smm/comprehensive-procurement-guideline-cpg-program.

d) The Contractor also agrees to comply with all other applicable requirements of Section 6002 of the Solid Waste Disposal Act.

E.18. Access to Records. If FEMA funds are used in whole or in part:

a) The Contractor agrees to provide the State, the FEMA Administrator, the Comptroller General of the United States, or any of their authorized representatives access to any books, documents, papers, and records of the Contractor which are directly pertinent to this contract for purposes of making audits, examinations, excerpts, and transcriptions.

b) The Contractor agrees to permit any of the foregoing parties to reproduce by any means whatsoever or to copy excerpts and transcriptions as reasonably needed.

c) The Contractor agrees to provide the FEMA Administrator or his authorized representatives access to construction or other work sites pertaining to the work being completed under the contract.

d) In Compliance with the Disaster Recovery Act of 2018, the State and the Contractor acknowledge and agree that no language in this contract is intended to prohibit the audits or internal reviews by the FEMA Administrator or the Comptroller General of the United States.

E.19. Use of DHS Logo. The contractor shall not use the DHS seal(s), logos, crests, or reproductions of flags or likenesses of DHS agency officials without specific FEMA pre-approval.

E.20. Compliance with Federal Law, Regulations, and Executive Orders. This is an acknowledgement that FEMA financial assistance will be used to fund all or a portion of the contract. The contractor will comply with all applicable Federal law, regulations, executive orders, FEMA policies, procedures, and directives.

E.21. Compliance with The False Claims Act. The Contractor acknowledges that 31 U.S.C. Chap. 38 (Administrative Remedies for False Claims and Statements) applies to the Contractor's actions pertaining to this contract.

E.22. No Obligation by Federal Government. The Federal Government is not a party to this contract and is not subject to any obligations or liabilities to the non-Federal entity, contractor, or any other party pertaining to any matter resulting from the Contract.

E.23. Equal Employment Opportunity. During the performance of this Contract, the Contractor agrees as follows:

a. The Contractor will not discriminate against any employee or applicant for employment because of race, color, religion, sex, sexual orientation, gender identity, or national origin. The Contractor will take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to their race, color, religion, sex, sexual orientation, gender identity, or national origin. Such action shall include, but not be limited to the following: Employment, upgrading, demotion, or transfer, recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The Contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided by the contracting officer setting forth the provisions of this nondiscrimination clause.

b. The Contractor will, in all solicitations or advertisements for employees placed by or on behalf of the Contractor, state that all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, or national origin.

c. The Contractor will not discharge or in any other manner discriminate against any employee or applicant for employment because such employee or applicant has inquired about, discussed, or disclosed the compensation of the employee or applicant or another employee or applicant. This provision shall not apply to instances in which an employee who has access to the compensation information of other employees or applicants as a part of such employee's essential job functions

discloses the compensation of such other employees or applicants to individuals who do not otherwise have access to such information, unless such disclosure is in response to a formal complaint or charge, in furtherance of an investigation, proceeding, hearing, or action, including an investigation conducted by the employer, or is consistent with the contractor's legal duty to furnish information.

d. The Contractor will send to each labor union or representative of workers with which it has a collective bargaining agreement or other contract or understanding, a notice to be provided by the agency contracting officer, advising the labor union or workers' representative of the contractor's commitments under section 202 of Executive Order 11246 of September 24, 1965, and shall post copies of the notice in conspicuous places available to employees and applicants for employment.

e. The Contractor will comply with all provisions of Executive Order 11246 of September 24, 1965, and of the rules, regulations, and relevant orders of the Secretary of Labor.

f. The Contractor will furnish all information and reports required by Executive Order 11246 of September 24, 1965, and by the rules, regulations, and orders of the Secretary of Labor, or pursuant thereto, and will permit access to his books, records, and accounts by the contracting agency and the Secretary of Labor for purposes of investigation to ascertain compliance with such rules, regulations, and orders.

g. In the event of the Contractor's non-compliance with the nondiscrimination clauses of this contract or with any of such rules, regulations, or orders, this contract may be canceled, terminated or suspended in whole or in part and the contractor may be declared ineligible for further Government contracts in accordance with procedures authorized in Executive Order 11246 of September 24, 1965, and such other sanctions may be imposed and remedies invoked as provided in Executive Order 11246 of September 24, 1965, or by rule, regulation, or order of the Secretary of Labor, or as otherwise provided by law.

h. The Contractor will include the portion of the sentence immediately preceding paragraph (1) and the provisions of paragraphs (1) through (8) in every subcontract or purchase order unless exempted by rules, regulations, or orders of the Secretary of Labor issued pursuant to section 204 of Executive Order 11246 of September 24, 1965, so that such provisions will be binding upon each subcontractor or vendor. The Contractor will take such action with respect to any subcontract or purchase order as the administering agency may direct as a means of enforcing such provisions, including sanctions for noncompliance:

Provided, however, that in the event a contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the administering agency, the contractor may request the United States to enter into such litigation to protect the interests of the United States.

The applicant further agrees that it will be bound by the above equal opportunity clause with respect to its own employment practices when it participates in federally assisted construction work: Provided, That if the applicant so participating is a State or local government, the above equal opportunity clause is not applicable to any agency, instrumentality or subdivision of such government which does not participate in work on or under the contract.

The applicant agrees that it will assist and cooperate actively with the administering agency and the Secretary of Labor in obtaining the compliance of contractors and subcontractors with the equal opportunity clause and the rules, regulations, and relevant orders of the Secretary of Labor, that it will furnish the administering agency and the Secretary of Labor such information as they may require for the supervision of such compliance, and that it will otherwise assist the administering agency in the discharge of the agency's primary responsibility for securing compliance.

The applicant further agrees that it will refrain from entering into any contract or contract modification subject to Executive Order 11246 of September 24, 1965, with a contractor debarred

from, or who has not demonstrated eligibility for, Government contracts and federally assisted construction contracts pursuant to the Executive Order and will carry out such sanctions and penalties for violation of the equal opportunity clause as may be imposed upon contractors and subcontractors by the administering agency or the Secretary of Labor pursuant to Part II, Subpart D of the Executive Order. In addition, the applicant agrees that if it fails or refuses to comply with these undertakings, the administering agency may take any or all of the following actions: Cancel, terminate, or suspend in whole or in part this grant (contract, loan, insurance, guarantee); refrain from extending any further assistance to the applicant under the program with respect to which the failure or refund occurred until satisfactory assurance of future compliance has been received from such applicant; and refer the case to the Department of Justice for appropriate legal proceedings.

E.24. Contractor Hosted Services Confidential Data, Audit, and Other Requirements.

a. "Confidential State Data" is defined as data deemed confidential by State or Federal statute or regulation. The Contractor shall protect Confidential State Data as follows:

(1) The Contractor shall ensure that all Confidential State Data is housed in the continental United States, inclusive of backup data.

(2) The Contractor shall encrypt Confidential State Data at rest and in transit using the current version of Federal Information Processing Standard ("FIPS") 140-2 validated encryption technologies.

(3) The Contractor and the Contractor's processing environment containing Confidential State Data shall either (1) be in accordance with at least one of the following security standards: (i) International Standards Organization ("ISO") 27001; (ii) Federal Risk and Authorization Management Program ("FedRAMP"); or (2) be subject to an annual engagement by a CPA firm in accordance with the standards of the American Institute of Certified Public Accountants ("AICPA") for a System and Organization Controls for service organizations ("SOC") Type II audit. The State shall approve the SOC audit control objectives. The Contractor shall provide proof of current ISO certification or FedRAMP authorization for the Contractor and Subcontractor(s), or provide the State with the Contractor's and Subcontractor's annual SOC Type II audit report within 30 days from when the CPA firm provides the audit report to the Contractor or Subcontractor. The Contractor shall submit corrective action plans to the State for any issues included in the audit report within 30 days after the CPA firm provides the audit report to the Contractor or Subcontractor.

If the scope of the most recent SOC audit report does not include all of the current State fiscal year, upon request from the State, the Contractor must provide to the State a letter from the Contractor or Subcontractor stating whether the Contractor or Subcontractor made any material changes to their control environment since the prior audit and, if so, whether the changes, in the opinion of the Contractor or Subcontractor, would negatively affect the auditor's opinion in the most recent audit report.

No additional funding shall be allocated for these certifications, authorizations, or audits as these are included in the Maximum Liability of this Contract.

(4) The Contractor must annually perform Penetration Tests and Vulnerability Assessments against its Processing Environment. "Processing Environment" shall mean the combination of software and hardware on which the Application runs. "Application" shall mean the computer code that supports and accomplishes the State's requirements as set forth in this Contract. "Penetration Tests" shall be in the form of attacks on the Contractor's computer system, with

the purpose of discovering security weaknesses which have the potential to gain access to the Processing Environment's features and data. The "Vulnerability Assessment" shall be designed and executed to define, identify, and classify the security holes (vulnerabilities) in the Processing Environment. The Contractor shall allow the State, at its option, to perform Penetration Tests and Vulnerability Assessments on the Processing Environment.

(5) Contractor shall be certified to host Payment Card Industry ("PCI") data in accordance with the current version of PCI DSS ("Data Security Standard"), maintained by the PCI Security Standards Council.

(6) Upon termination of this Contract and in consultation with the State, the Contractor shall destroy all Confidential State Data it holds (including any copies such as backups) in accordance with the current version of National Institute of Standards and Technology ("NIST") Special Publication 800-88. The Contractor shall provide a written confirmation of destruction to the State within ten (10) business days after destruction.

b. Minimum Requirements

(1) The Contractor and all data centers used by the Contractor to host State data, including those of all Subcontractors, must comply with the State's Enterprise Information Security Policies as amended periodically. The State's Enterprise Information Security Policies document is found at the following URL: https://www.tn.gov/finance/strategic-technology-solutions/strategic-technology-solutions/sts-security-policies.html.

(2) The Contractor agrees to maintain the Application so that it will run on a current, manufacturer-supported Operating System. "Operating System" shall mean the software that supports a computer's basic functions, such as scheduling tasks, executing applications, and controlling peripherals.

(3) If the Application requires middleware or database software, Contractor shall maintain middleware and database software versions that are at all times fully compatible with current versions of the Operating System and Application to ensure that security vulnerabilities are not introduced.

c. Comptroller Audit Requirements

Upon reasonable notice and at any reasonable time, the Contractor and Subcontractor(s) agree to allow the State, the Comptroller of the Treasury, or their duly appointed representatives to perform information technology control audits of the Contractor and all Subcontractors used by the Contractor. Contractor will maintain and cause its Subcontractors to maintain a complete audit trail of all transactions and activities in connection with this Contract. Contractor will provide to the State, the Comptroller of the Treasury, or their duly appointed representatives access to Contractor and Subcontractor(s) personnel for the purpose of performing the information technology control audit.

The information technology control audit may include a review of general controls and application controls. General controls are the policies and procedures that apply to all or a large segment of the Contractor's or Subcontractor's information systems and applications and include controls over security management, access controls, configuration management, segregation of duties, and contingency planning. Application controls are directly related to the application and help ensure that transactions are complete, accurate, valid, confidential, and available. The audit shall include the Contractor's and

Subcontractor's compliance with the State's Enterprise Information Security Policies and all applicable requirements, laws, regulations or policies.

The audit may include interviews with technical and management personnel, physical inspection of controls, and review of paper or electronic documentation.

For any audit issues identified, the Contractor and Subcontractor(s) shall provide a corrective action plan to the State within 30 days from the Contractor or Subcontractor receiving the audit report.

Each party shall bear its own expenses incurred while conducting the information technology controls audit.

d. Business Continuity Requirements. The Contractor shall maintain set(s) of documents, instructions, and procedures which enable the Contractor to respond to accidents, disasters, emergencies, or threats without any stoppage or hindrance in its key operations ("Business Continuity Requirements"). Business Continuity Requirements shall include:

(1) "Disaster Recovery Capabilities" refer to the actions the Contractor takes to meet the Recovery Point and Recovery Time Objectives defined below. Disaster Recovery Capabilities shall meet the following objectives:

i. Recovery Point Objective ("RPO"). The RPO is defined as the maximum targeted period in which data might be lost from an IT service due to a major incident: [number of hours/minutes]

ii. Recovery Time Objective ("RTO"). The RTO is defined as the targeted duration of time and a service level within which a business process must be restored after a disaster (or disruption) in order to avoid unacceptable consequences associated with a break in business continuity: [number of hours/minutes]

(2) The Contractor and any Subcontractor(s) shall perform at least one Disaster Recovery Test every three hundred sixty-five (365) days. A "Disaster Recovery Test" shall mean the process of verifying the success of the restoration procedures that are executed after a critical IT failure or disruption occurs. The Disaster Recovery Test shall use actual State Data Sets that mirror production data, and success shall be defined as the Contractor verifying that the Contractor can meet the State's RPO and RTO requirements. A "Data Set" is defined as a collection of related sets of information that is composed of separate elements but can be manipulated as a unit by a computer. The Contractor shall provide written confirmation to the State after each Disaster Recovery Test that its Disaster Recovery Capabilities meet the RPO and RTO requirements.

IN WITNESS WHEREOF,

CONTRACTOR LEGAL ENTITY NAME:

CONTRACTOR SIGNATURE	**DATE**
PRINTED NAME AND TITLE OF CONTRACTOR SIGNATORY (above)	

STATE OF TENNESSEE, CENTRAL PROCUREMENT OFFICE:

MICHAEL F. PERRY, CHIEF PROCUREMENT OFFICER	**DATE**

ATTACHMENT 1

ATTESTATION RE PERSONNEL USED IN CONTRACT PERFORMANCE

If the attestation applies to more than one contract, modify this row accordingly. **SUBJECT CONTRACT NUMBER:**	
CONTRACTOR LEGAL ENTITY NAME:	
EDISON VENDOR IDENTIFICATION NUMBER:	

If the attestation applies to more than one contract, modify the following paragraph accordingly.

The Contractor, identified above, does hereby attest, certify, warrant, and assure that the Contractor shall not knowingly utilize the services of an illegal immigrant in the performance of this Contract and shall not knowingly utilize the services of any subcontractor who will utilize the services of an illegal immigrant in the performance of this Contract.

CONTRACTOR SIGNATURE

NOTICE: This attestation MUST be signed by an individual empowered to contractually bind the Contractor. Attach evidence documenting the individual's authority to contractually bind the Contractor, unless the signatory is the Contractor's chief executive or president.

PRINTED NAME AND TITLE OF SIGNATORY

DATE OF ATTESTATION

ATTACHMENT 2

GOVERNOR'S OFFICE OF DIVERSITY BUSINESS ENTERPRISE

Efforts to Achieve Diversity Business Participation
The Governor's Office of Diversity Business Enterprise ("Go-DBE") is the State's central point of contact to attract and assist minority-owned, woman-owned, service-disabled veteran-owned, disabled-owned, and small business enterprises interested in competing in the State of Tennessee's procurement and contracting activities. These diversity business enterprises are defined as follows:

Minority Business Enterprise (MBE) and Woman Business Enterprise (WBE)
Businesses that are a continuing, independent, for-profit business which performs a commercially useful function, and is at least fifty-one percent (51%) owned and controlled by one (1) or more individuals in the minority or woman category who were impeded from normal entry into the economic mainstream because of past practices of discrimination based on race, ethnic background, or gender.

Service-Disabled Veteran Business Enterprise (SDVBE)
"Service-disabled veteran-owned business" means a service-disabled veteran-owned business located in the State of Tennessee that satisfies the criteria in Tenn. Code. Ann. § 12-3-1102(8). "Service-disabled veteran" means any person who served honorably in active duty in the armed forces of the United States with at least a twenty percent (20%) disability that is service-connected, i.e., the disability was incurred or aggravated in the line of duty in the active military, naval or air service.

Small Business Enterprise (SBE)
"Small business" means a business that is a continuing, independent, for profit business which performs a commercially useful function with residence in Tennessee and has total gross receipts of no more than ten million dollars ($10,000,000) averaged over a three-year period or employs no more than ninety-nine (99) persons on a full-time basis.

"Disabled Business Enterprise (DSBE)
"Disabled Business Enterprise" means a business owned by a person with a disability that is a continuing, independent, for-profit business that performs a commercially useful function, and is at least fifty-one (51%) owned and controlled by one (1) or more persons with a disability, or, in the case of any publicly-owned business, at least fifty one percent (51%) of the stock of which is owned and controlled by one(1) or more persons with a disability and whose management and daily business operations are under the control of one (1) or more persons with a disability.

For additional program eligibility information, visit:
https://www.tn.gov/generalservices/procurement/central-procurement-office--cpo-/governor-s-office-of-diversity-business-enterprise--godbe--/program-eligibility.html

Instructions
As part of this Invitation to Bid, the respondent should complete the Diversity Utilization Plan below. To assist in your effort to seek and solicit the participation of diversity businesses on this solicitation, a directory of certified Diversity Business Enterprise firms may be found on the State's website at: https://tn.diversitysoftware.com/FrontEnd/VendorSearchPublic.asp?TN=tn&XID=1215 directory or by calling Go-DBE toll free at 866-894-5026.

RESPONDENT'S DIVERSITY UTILIZATION PLAN

Respondent's Company Name:		
Solicitation Event Name:		Event Number:
Respondent's Contact Name:	Phone: ( )	Email:
Does the Respondent qualify as the diversity business enterprise? ___ Yes ___ No If yes, which designation does the Respondent qualify? ___MBE ___WBE ___DSBE___SDVBE __SBE Certifying Agency:		

Estimated level of participation by DBEs if awarded a contract pursuant to this ITB:

Diversity Business Information (List all subcontractors, joint-ventures, and suppliers)	**% of Contract**	**Estimated Amount**	**MBE/ WBE/ SDVBE/ SBE / DSBE Designation**	**Currently Certified (Yes or No)**
Business Name: Contact Name: Contact Phone:				
Business Name: Contact Name: Contact Phone:				

If awarded a contract, we confirm our commitment to make reasonable business efforts to meet or exceed the commitment to diversity as represented in our Diversity Utilization Plan. We shall assist the State in monitoring our performance of this commitment by providing, as requested, a monthly report of participation in the performance of this Contract by small business enterprises and businesses owned by minorities, women, service-disabled veterans and persons with disabilities. Such reports shall be provided to the state of Tennessee Governor's Office of Diversity Business Enterprise in the TN Diversity Software available online at:
https://tn.diversitysoftware.com/FrontEnd/StartCertification.asp?TN=tn&XID=9810
We further agree to request in writing and receive prior approval from the Central Procurement Office for any changes to the use of the above listed diversity businesses.

Authorized Signature: _____ Date: _____

Printed Name and Title of Signatory _____

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

State of Ohio Standard Terms and Conditions

Order of Priority: The State of Ohio Standard Contract Terms and Conditions are hereby incorporated into this Participating Addendum (PA) and shall be binding on the contractor. If there is any inconsistency or conflict between the PA Agreement and the Ohio Terms and Conditions, the Ohio Terms and Conditions will prevail. Notwithstanding anything to the contrary, all pricing shall be governed solely by the terms of the Consortium Contract.

Cooperative Purchasing Contract: This Contract may be relied upon by Ohio institutions of higher education and Ohio political subdivisions. Ohio political subdivisions include any county, township, municipal corporation, school district, conservancy district, township park district, park district created under Chapter 1545 of the Revised Code, regional transit authority, regional airport authority, regional water and sewer district, port authority or any other political subdivision as described in the Ohio Revised Code. To qualify to use this Contract the political subdivision must be currently enrolled in the State's Cooperative Purchasing Program. Purchases made from this Contract by a political subdivision that is not properly registered with the State's Cooperative Purchasing Program will be a violation of law and may be contrary to the political subdivision's competitive bidding requirements. If a political subdivision or institution of higher education relies upon this Contract to issue a purchase order or other ordering document, the political subdivision or institution of higher education "steps into the shoes" of the State under this Contract. The political division's or institution of higher education's order and this Contract are between the Contractor and the political subdivision or institution of higher education. The Contractor must look solely to the political subdivision or institution of higher education for performance, including payment. The Contractor agrees to hold the state of Ohio harmless with regard to political subdivisions and institution of higher education's orders and political subdivision's and institution of higher education's performance. DAS may cancel this Contract and may seek remedies if the Contractor fails to honor its obligations under an order from a political subdivision or institution of higher education.

Contractor Quarterly Sales Report: The Contractor must report the quarterly dollar value (in U.S. dollars and rounded to the nearest whole dollar) of the sales, to include both state agencies and political subdivisions, under this Contract by calendar quarter (e.g. January-March, April-June, July-September and October-December). The dollar value of the sale is the price paid by the Contract user for the products and/or services listed on the purchase order or other encumbering document, as recorded by the Contractor.

The Contractor will receive an email with a User ID and password and must report the quarterly dollar value of sales to the Department of Administrative Services (DAS) via the Internet using the web form at the Ohio DAS Contract Management Contractor Portal, https://cm.ohio.gov/. If no sales occur, the Contractor must show zero. The report must be submitted thirty (30) days following the completion of the reporting period. The Contractor is responsible for emailing the Analyst listed on page one of the contract with any company contact changes.

The Contractor shall also submit a close-out report within one hundred and twenty (120) days after the expiration of this Contract. The Contract expires upon the physical completion of the last outstanding task or delivery order of the Contract. The close-out report must cover all sales not shown in the final quarterly report and reconcile all errors and credits. If the Contractor reported all contract sales and reconciled all errors and credits on the final quarterly report, then the Contractor should show zero "0" sales in the close-out report.

The Contractor must forward the Quarterly Sales Report to one of the following addresses,

For same day or overnight deliveries:

Huntington National Bank
ATTN: L-3686
7 Easton Oval
Columbus, OH 43219

All other deliveries may be sent to the following address:

Department of Administrative Services
L-3686
Columbus, OH 43260-3686

If the Contractor fails to submit sales reports, falsifies reports or fails to submit sales reports in a timely manner, DAS may suspend, terminate or cancel this Contract.

Contractor Revenue Share: The Contractor must pay the Department of Administrative Services (DAS) a revenue share of the sales transacted under this contract. The Contractor must remit the revenue share in U.S. dollars within thirty (30) days after the end of the quarterly sales reporting period. The revenue share equals 0.75% of the total quarterly sales reported. Contractors must include the revenue share in their prices. The revenue share is included in the award price(s) and reflected in the total amount charged to ordering agencies which includes both state agencies and political subdivisions using this Contract.

The contractor must remit any monies due as the result of the close-out report at the time the close-out report is submitted to DAS. The Contractor must pay the revenue share amount due by check. To ensure the payment is credited properly, the Contractor must identify the check as a "Revenue Share" and include the Ohio Contract Management Remittance Report

The Contractor should make the check payable to: Treasurer, State of Ohio.

Use the following address for same day or overnight deliveries:

Huntington National Bank
ATTN: L-3686
7 Easton Oval
Columbus, OH 43219

All other deliveries may be sent to the following address:

Department of Administrative Services
L-3686
Columbus, OH 43260-3686

If the full amount of the revenue share is not paid within thirty (30) calendar days after the end of the applicable reporting period, the non-payment constitutes a contract debt to the State. The State may either initiate withholding or setting off payments or employ the remedies available under Ohio law for the non-payment of the revenue share.

If the Contractor fails to pay the revenue share in a timely manner, DAS may suspend, terminate or cancel this Contract.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	$1,012,622
Annual Political Subdivision Spend	$2,912,092
Total Spend	$3,924,714.64

State of Ohio

Kelly Sanders, State CPO
Director Name

614-466-5108 — **Director Phone**
Teri.Purr@das.ohio.gov — **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☐ No ☒
(Click appropriate box)

Megan Wampler
State Point of Contact Name and Title

614-752-0032 megan.wampler@das.ohio.gov
Phone **Email**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	$65,041.50
Annual Political Subdivision Spend	$13,980.40
Total Spend	$79,021.90

State of Delaware

Peter Korolyk
Deputy Director Name



302-857-4503 — **Director Phone**
peter.korolyk@delaware.gov — **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☐ No ☒
(Click appropriate box)

Takishia Kiah
State Point of Contact Name and Title

302-857-4551 — **Phone**
Takishia.kiah@delaware.gov — **Email**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

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Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	$150,000.00
Annual Political Subdivision Spend	N/A
Total Spend	$150,000.00

State of New Mexico

Mark Hayden
Director Name

(505) 469-7653 — **Director Phone**
Mark.Hayden@state.nm.us — **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
(Click appropriate box)

Natalie Martinez, Bureau Chief
State Point of Contact Name and Title

(505) 690-5977 — **Phone**
Natalie.Martinez1@state.nm.us — **Email**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

State of New Mexico additional Terms & Conditions

1. **Taxes:**

The Contractor shall be reimbursed by the Procuring Agency for applicable New Mexico gross receipts taxes, excluding interest or penalties assessed on the Contractor by any authority. **PLEASE NOTE NO PROPERTY TAX WILL BE PAID TO THE CONTRACTOR BY THE STATE.** The payment of taxes for any money received under this Agreement shall be the Contractor's sole responsibility and should be reported under the Contractor's Federal and State tax identification number(s).

Contractor and any and all subcontractors shall pay all Federal, state and local taxes applicable to its operation and any persons employed by the Contractor. Contractor shall require all subcontractors to hold the Procuring Agency harmless from any responsibility for taxes, damages and interest, if applicable, contributions required under Federal and/or state and local laws and regulations and any other costs, including transaction privilege taxes, unemployment compensation insurance, Social Security and Worker's Compensation.

D. Retainage.
Reserved

E. Performance Bond.
Reserved

2. **Term:**

THIS AGREEMENT SHALL NOT BECOME EFFECTIVE UNTIL APPROVED IN WRITING BY THE STATE PURCHASING AGENT. This Agreement shall begin on date approved by the State Purchasing Agent, if the State Purchasing Agent has signed this Agreement, and end on DATE. The agency reserves the right to renew the contract on an annual basis by mutual Agreement not exceed a total of 8 years in accordance with NMSA 1978 §13-1-150.

3. **Termination:**

A. Grounds. The Procuring Agency may terminate this Agreement for convenience or cause. The Contractor may only terminate this Agreement based upon the Procuring Agency's uncured, material breach of this Agreement.

B. Notice; Procuring Agency Opportunity to Cure.

1. Except as otherwise provided in sub-paragraph A of this Clause and the Appropriations Clause of this Agreement, the Procuring Agency shall give Contractor written notice of termination at least thirty (30) days prior to the intended date of termination.

2. Contractor shall give Procuring Agency written notice of termination at least thirty (30) days prior to the intended date of termination, which notice shall (i) identify all the Procuring Agency's material breaches of this Agreement upon which the termination is based and (ii) state what the Procuring Agency must do to cure such material breaches. Contractor's notice of termination shall only be effective (i) if the Procuring Agency does not cure all material breaches within the thirty (30) day notice period or (ii) in the case of material breaches that cannot be cured within thirty (30) days, the Procuring Agency does not, within the thirty (30) day notice period, notify the Contractor of its intent to cure and begin with due diligence to cure the material breach.

3. Notwithstanding the foregoing, this Agreement may be terminated immediately upon written notice to the Contractor (i) if the Contractor becomes unable to perform the services contracted for, as determined by the Procuring Agency; (ii) if, during the term of this Agreement, the Contractor is suspended or debarred by the State Purchasing Agent; or (iii) the Agreement is terminated pursuant to the Appropriations Clause of this Agreement.

C. Liability. Except as otherwise expressly allowed or provided under this Agreement, the Procuring Agency's sole liability upon termination shall be to pay for acceptable work performed prior to the Contractor's receipt or issuance of a notice of termination; provided, however, that a notice of termination shall not nullify or otherwise affect either party's liability for pre-termination defaults under or breaches of this Agreement. The Contractor shall submit an invoice for such work within thirty (30) days of receiving or sending the notice of termination. *THIS PROVISION IS NOT EXCLUSIVE AND DOES NOT WAIVE THE PROCURING AGENCY'S OTHER LEGAL RIGHTS AND REMEDIES CAUSED BY THE CONTRACTOR'S DEFAULT/BREACH OF THIS AGREEMENT.*

4. Appropriations:

The terms of this Agreement are contingent upon sufficient appropriations and authorization being made by the Legislature of New Mexico for the performance of this Agreement. If sufficient appropriations and authorization are not made by the Legislature, this Agreement shall terminate immediately upon written notice being given by the Procuring Agency to the Contractor. The Procuring Agency's decision as to whether sufficient appropriations are available shall be accepted by the Contractor and shall be final. If the Procuring Agency proposes an amendment to the Agreement to unilaterally reduce funding, the Contractor shall have the option to terminate the Agreement or to agree to the reduced funding, within thirty (30) days of receipt of the proposed amendment.

5. Status of Contractor:

The Contractor and its agents and employees are independent contractors performing professional or general services for the Procuring Agency and are not employees of the State of New Mexico. The Contractor and its agents and employees shall not accrue leave, retirement, insurance, bonding, use of state vehicles, or any other benefits afforded to employees of the State of New Mexico as a result of this Agreement. The Contractor acknowledges that all sums received hereunder are reportable by the Contractor for tax purposes, including without limitation, self-employment and business income tax. The Contractor agrees not to purport to bind the State of New Mexico unless the Contractor has express written authority to do so, and then only within the strict limits of that authority.

6. Conflict of Interest; Governmental Conduct Act:

A. The Contractor represents and warrants that it presently has no interest and, during the term of this Agreement, shall not acquire any interest, direct or indirect, which would conflict in any manner or degree with the performance or services required under the Agreement.

B. The Contractor further represents and warrants that it has complied with, and, during the term of this Agreement, will continue to comply with, and that this Agreement complies with all applicable provisions of the Governmental Conduct Act, Chapter 10, Article 16 NMSA 1978. Without in any way limiting the generality of the foregoing, the Contractor specifically represents and warrants that:

1) in accordance with NMSA 1978, § 10-16-4.3, the Contractor does not employ, has not employed, and will not employ during the term of this Agreement any Procuring Agency employee while such employee was or is employed by the Procuring Agency and participating directly or indirectly in the Procuring Agency's contracting process;

2) this Agreement complies with NMSA 1978, § 10-16-7(A) because (i) the Contractor is not a public officer or employee of the State; (ii) the Contractor is not a member of the family of a public officer or employee of the State; (iii) the Contractor is not a business in which a public officer or employee or the family of a public officer or employee has a substantial interest; or (iv) if the Contractor is a public officer or employee of the State, a member of the family of a public officer or employee of the State, or a business in which a public officer or employee of the State or the family of a public officer or employee of the State has a substantial interest, public notice was given as required by NMSA 1978, § 10-16-7(A) and this Agreement was awarded pursuant to a competitive process;

3) in accordance with NMSA 1978, § 10-16-8(A), (i) the Contractor is not, and has not been represented by, a person who has been a public officer or employee of the State within the preceding year and whose official act directly resulted in this Agreement and (ii) the Contractor is not, and has not been assisted in any way regarding this transaction by, a former public officer or employee of the State whose official act, while in State employment, directly resulted in the Procuring Agency's making this Agreement;

4) this Agreement complies with NMSA 1978, § 10-16-9(A)because (i) the Contractor is not a legislator; (ii) the Contractor is not a member of a legislator's family; (iii) the Contractor is not a business in which a legislator or a legislator's family has a substantial interest; or (iv) if the Contractor is a legislator, a member of a legislator's family, or a business in which a legislator or a legislator's family has a substantial interest, disclosure has been made as required by NMSA 1978, § 10-16-7(A), this Agreement is not a sole source or small purchase contract, and this Agreement was awarded in accordance with the provisions of the Procurement Code;

5) in accordance with NMSA 1978, § 10-16-13, the Contractor has not directly participated in the preparation of specifications, qualifications or evaluation criteria for this Agreement or any procurement related to this Agreement; and

6) in accordance with NMSA 1978, § 10-16-3 and § 10-16-13.3, the Contractor has not contributed, and during the term of this Agreement shall not contribute, anything of value to a public officer or employee of the Procuring Agency.

C. Contractor's representations and warranties in paragraphs A and B of this Clause are material representations of fact upon which the Procuring Agency relied when this Agreement was entered into by the parties. Contractor shall provide immediate written notice to the Procuring Agency if, at any time during the term of this Agreement, Contractor learns that Contractor's representations and warranties in paragraphs A and B of this Clause were erroneous on the effective date of this Agreement or have become erroneous by reason of new or changed circumstances. If it is later determined that Contractor's representations and warranties in paragraphs A and B of this Clause were erroneous on the effective date of this Agreement or have become erroneous by reason of new or changed circumstances, in addition to other remedies available to the Procuring Agency and notwithstanding anything in the Agreement to the contrary, the Procuring Agency may immediately terminate the Agreement.

D. All terms defined in the Governmental Conduct Act have the same meaning in this Agreement.

7. Amendment:

A. This Agreement shall not be altered, changed or amended except by instrument in writing executed by the parties hereto and all other required signatories.

B. If the Procuring Agency proposes an amendment to the Agreement to unilaterally reduce funding due to budget or other considerations, the Contractor shall, within thirty (30) days of receipt of the proposed Amendment, have the option to terminate the Agreement, pursuant to the termination provisions as set forth in the Terminations Clause of this Agreement, or to agree to the reduced funding.

8. Merger:

This Agreement incorporates all the Agreements, covenants and understandings between the parties hereto concerning the subject matter hereof, and all such covenants, Agreements and understandings have been merged into this written Agreement. No prior Agreement or understanding, oral or otherwise, of the parties or their agents shall be valid or enforceable unless embodied in this Agreement.

9. Penalties for violation of law:

The Procurement Code, NMSA 1978 §§ 13-1-28 through 13-1-199, imposes civil and criminal penalties for violation of the statute. In addition, the New Mexico criminal statutes impose felony penalties for illegal acts, including bribes, gratuities and kickbacks.

10. **Equal Opportunity Compliance:**

The Contractor agrees to abide by all federal and state laws and rules and regulations, and executive orders of the Governor of the State of New Mexico, pertaining to equal employment opportunity. In accordance with all such laws of the State of New Mexico, the Contractor assures that no person in the United States shall, on the grounds of race, religion, color, national origin, ancestry, sex, age, physical or mental handicap, or serious medical condition, spousal affiliation, sexual orientation or gender identity, be excluded from employment with or participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity performed under this Agreement. If Contractor is found not to be in compliance with these requirements during the life of this Agreement, Contractor agrees to take appropriate steps to correct these deficiencies.

11. **Workers Compensation:**

The Contractor agrees to comply with state laws and rules applicable to workers compensation benefits for its employees. If the Contractor fails to comply with the Workers Compensation Act and applicable rules when required to do so, this Agreement may be terminated by the Procuring Agency.

12. **Applicable Law:**

The laws of the State of New Mexico shall govern this Agreement, without giving effect to its choice of law provisions. Venue shall be proper only in a New Mexico court of competent jurisdiction in accordance with NMSA 1978, § 38-3-1 (G). By execution of this Agreement, Contractor acknowledges and agrees to the jurisdiction of the courts of the State of New Mexico over any and all lawsuits arising under or out of any term of this Agreement.

13. **Records and Financial Audit:**

The Contractor shall maintain detailed time and expenditure records that indicate the date, time, nature and cost of services rendered during the Agreement's term and effect and retain them for a period of three (3) years from the date of final payment under this Agreement. The records shall be subject to inspection by the Procuring Agency, the Department of Finance and Administration and the State Auditor. The Procuring Agency shall have the right to audit billings both before and after payment. Payment under this Agreement shall not foreclose the right of the Procuring Agency to recover excessive or illegal payments.

14. **Invalid Term or Condition:**

If any term or condition of this Agreement shall be held invalid or unenforceable, the remainder of this Agreement shall not be affected and shall be valid and enforceable.

15. **Enforcement of Agreement:**

A party's failure to require strict performance of any provision of this Agreement shall not waive or diminish that party's right thereafter to demand strict compliance with that or any other provision. No waiver by a party of any of its rights under this Agreement shall be effective unless express and in writing, and no effective waiver by a party of any of its rights shall be effective to waive any other rights.

16. **Non-Collusion:**

In signing this Agreement, the Contractor certifies the Contractor has not, either directly or indirectly, entered into action in restraint of free competitive bidding in connection with this offer submitted to the State Purchasing Agent or agency or entity.

17. **Notices:**

Any notice required to be given to either party by this Agreement shall be in writing and shall be delivered in person, by courier service or by U.S. mail, either first class or certified, return receipt requested, postage prepaid, as follows:

To the Procuring Agency:

Mark Hayden, State Purchasing Agent
State Purchasing Division
1100 St. Francis Dr., Room 2016
Santa Fe, NM 87505

To the Contractor:

XXXXXXXXXXXXXXXXXXXXXX

18. **Succession:**

This Agreement shall extend to and be binding upon the successors and assigns of the parties.

19. **Headings:**

Any and all headings herein are inserted only for convenience and ease of reference and are not to be considered in the construction or interpretation of any provision of this Agreement. Numbered or lettered provisions, sections and subsections contained herein, refer only to provisions, sections and subsections of this Agreement unless otherwise expressly stated.

20. **Default/Breach:**

In case of Default and/or Breach by the Contractor, for any reason whatsoever, the Procuring Agency and the State of New Mexico may procure the goods or Services from another source and hold the Contractor responsible for any resulting excess costs and/or damages, including but not limited to, direct damages, indirect damages, consequential damages, special damages and the Procuring Agency and the State of New Mexico may also seek all other remedies under the terms of this Agreement and under law or equity.

21. **Equitable Remedies:**

Contractor acknowledges that its failure to comply with any provision of this Agreement will cause the Procuring Agency irrevocable harm and that a remedy at law for such a failure would be an inadequate remedy for the Procuring Agency, and the Contractor consents to the Procuring Agency's obtaining from a court of competent jurisdiction, specific performance, or injunction, or any other equitable relief in order to enforce such compliance. Procuring Agency's rights to obtain equitable relief pursuant to this Agreement shall be in addition to, and not in lieu of, any other remedy that Procuring Agency may have under applicable law, including, but not limited to, monetary damages.

22. **New Mexico Employees Health Coverage:**

A. If Contractor has, or grows to, six (6) or more employees who work, or who are expected to work, an average of at least 20 hours per week over a six (6) month period during the term of this Agreement, Contractor certifies, by signing this agreement, to have in place, and agree to maintain for the term of the Agreement, health insurance for those employees and offer that health insurance to those employees if the expected annual value in the aggregate of any and all contracts between Contractor and the State exceed $250,000 dollars.

B. Contractor agrees to maintain a record of the number of employees who have (a) accepted health insurance; (b) declined health insurance due to other health insurance coverage already in place; or (c) declined health insurance for other reasons. These records are subject to review and audit by a representative of the state.

C. Contractor agrees to advise all employees of the availability of State publicly financed health care coverage programs by providing each employee with, as a minimum, the following web site link to additional information: http://bewellnm.com.

23. **Indemnification:**

The Contractor shall defend, indemnify and hold harmless the Procuring Agency and the State of New Mexico from all actions, proceeding, claims, demands, costs, damages, attorneys' fees and all other liabilities and expenses of any kind from any source which may arise out of the performance of this Agreement, caused by the negligent act or failure to act of the Contractor, its officers, employees, servants, subcontractors or agents, resulting in injury or damage to persons or property during the time when the Contractor or any officer, agent, employee, servant or subcontractor thereof has or is performing services pursuant to this Agreement. In the event that any action, suit or proceeding related to the services performed by the Contractor or any officer, agent, employee, servant or subcontractor under this Agreement is brought against the Contractor, the Contractor shall, as soon as practicable but no later than two (2) days after it receives notice thereof, notify the legal counsel of the Procuring Agency and the Risk Management Division of the New Mexico General Services Department by certified mail.

24. Default and Force Majeure:

The State reserves the right to cancel all or any part of any orders placed under this Agreement without cost to the State, if the Contractor fails to meet the provisions of this Agreement and, except as otherwise provided herein, to hold the Contractor liable for any excess cost occasioned by the State due to the Contractor's default. The Contractor shall not be liable for any excess costs if failure to perform the order arises out of causes beyond the control and without the fault or negligence of the Contractor; such causes include, but are not restricted to, acts of God or the public enemy, acts of the State or Federal Government, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, unusually severe weather and defaults of subcontractors due to any of the above, unless the State shall determine that the supplies or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit the Contractor to meet the required delivery scheduled. The rights and remedies of the State provided in this Clause shall not be exclusive and are in addition to any other rights now being provided by law or under this Agreement.

25. Assignment:

The Contractor shall not assign or transfer any interest in this Agreement or assign any claims for money due or to become due under this Agreement without the prior written approval of the Procuring Agency.

26. Subcontracting:

The Contractor shall not subcontract any portion of the services to be performed under this Agreement without the prior written approval of the Procuring Agency. No such subcontract shall relieve the primary Contractor from its obligations and liabilities under this Agreement, nor shall any subcontract obligate direct payment from the Procuring Agency.

27. **Inspection of Plant:**

The State Purchasing Agent or agency or entity that is a party to this Agreement may inspect, at any reasonable time during Contractor's regular business hours and upon prior written notice, the Contractor's plant or place of business, or any subcontractor's plant or place of business, which is related to the performance of this Agreement.

28. **Commercial Warranty:**

The Contractor agrees that the tangible personal property or services furnished under this Agreement shall be covered by the most favorable commercial warranties the Contractor gives to any customer for such tangible personal property or services, and that the rights and remedies provided herein shall extend to the State and are in addition to and do not limit any rights afforded to the State by any other Clause of this Agreement or order. Contractor agrees not to disclaim warranties of fitness for a particular purpose or merchantability.

29. **Condition of Proposed Items:**

Where tangible personal property is a part of this Agreement, all proposed items are to be NEW and of most current production, unless otherwise specified.

30. Release:

Final payment of the amounts due under this Agreement shall operate as a release of the Procuring Agency, its officers and employees, and the State of New Mexico from all liabilities, claims and obligations whatsoever arising from or under this Agreement.

31. Confidentiality:

Any Confidential Information provided to the Contractor by the Procuring Agency or, developed by the Contractor based on information provided by the Procuring Agency in the performance of this Agreement shall be kept confidential and shall not be made available to any individual or organization by the Contractor without the prior written approval of the Procuring Agency. Upon termination of this Agreement, Contractor shall deliver all Confidential Information in its possession to the Procuring Agency within thirty (30) Business Days of such termination. Contractor acknowledges that failure to deliver such Confidential Information to the Procuring Agency will result in direct, special and incidental damages.

32. Contractor Personnel:

A. Key Personnel. Contractor's key personnel shall not be diverted from this Agreement without the prior written approval of the Procuring Agency. Key personnel are those individuals considered by the Procuring Agency to be mandatory to the work to be performed under this Agreement. Key personnel shall be:

[Insert Contractor Staff Name(s)]

B. Personnel Changes. Replacement of any personnel shall be made with personnel of equal ability, experience, and qualification and shall be approved by the Procuring Agency. For all personnel, the Procuring Agency reserves the right to require submission of their resumes prior to approval. If the number of Contractor's personnel assigned to the Project is reduced for any reason, Contractor shall, within ten (10) Business Days of the reduction, replace with the same or greater number of personnel with equal ability, experience, and qualifications, subject to Procuring Agency approval. The Procuring Agency, in its sole discretion, may approve additional time beyond the ten (10) Business Days for replacement of personnel. The Contractor shall include status reports of its efforts and progress in finding replacements and the effect of the absence of the personnel on the progress of the Project. The Contractor shall also make interim arrangements to assure that the Project progress is not affected by the loss of personnel. The Procuring Agency reserves the right to require a change in Contractor's personnel if the assigned personnel are not, in the sole opinion of the Procuring Agency, meeting the Procuring Agency's expectations.

33. **Incorporation by Reference and Precedence:**

If this Agreement has been procured pursuant to a request for proposals, this Agreement is derived from (1) the request for proposal, (including any written clarifications to the request for proposals and any agency response to questions); (2) the Contractor's best and final offer; and (3) the Contractor's response to the request for proposals.

In the event of a dispute under this Agreement, applicable documents will be referred to for the purpose of clarification or for additional detail in the following order of precedence: (1) amendments to the Agreement in reverse chronological order; (2) the Agreement, including the scope of work and all terms and conditions thereof; (3) the request for proposals, including attachments thereto and written responses to questions and written clarifications; (4) the Contractor's best and final offer if such has been made and accepted by the SPA or Procuring Agency or entity; and (5) the Contractor's response to the request for proposals.

34. Inspection:

If this Agreement is for the purchase of tangible personal property (goods), final inspection and acceptance shall be made at Destination. Tangible personal property rejected at Destination for non-conformance to specifications shall be removed at Contractor's risk and expense promptly after notice of rejection and shall not be allowable as billable items for payment.

35. Inspection of Services:

If this Agreement is for the purchase of services, the following terms shall apply.

A. Services, as used in this Clause, include services performed, workmanship, and material furnished or utilized in the performance of services.

B. The Contractor shall provide and maintain an inspection system acceptable to the

State Purchasing Agent or other party to this Agreement covering the services under this Agreement. Complete records of all inspection work performed by the Contractor shall be maintained and made available to the State Purchasing Agent or other party to this Agreement during the term of performance of this Agreement and for as long thereafter as the Agreement requires.

C. The State Purchasing Agent or other party to this Agreement has the right to inspect and test all services contemplated under this Agreement to the extent practicable at all times and places during the term of the Agreement. The State Purchasing Agent or other party to this Agreement shall perform inspections and tests in a manner that will not unduly delay or interfere with Contractor's performance.

D. If the State Purchasing Agent or other party to this Agreement performs inspections or tests on the premises of the Contractor or a subcontractor, the Contractor shall furnish, and shall require subcontractors to furnish, at no increase in Agreement price, all reasonable facilities and assistance for the safe and convenient performance of such inspections or tests.

E. If any part of the services do not conform with the requirements of this Agreement, the State Purchasing Agent or other party to this Agreement may require the Contractor to re-perform the services in conformity with the requirements of this Agreement at no increase in Agreement amount. When the defects in services cannot be corrected by re-performance, the State Purchasing Agent or other party to this Agreement may:

(1) require the Contractor to take necessary action(s) to ensure that future performance conforms to the requirements of this Agreement; and

(2) reduce the Agreement price to reflect the reduced value of the services performed.

F. If the Contractor fails to promptly re-perform the services or to take the necessary action(s) to ensure future performance in conformity with the requirements of this Agreement, the State Purchasing Agent or other party to this Agreement may:

(1) by Agreement or otherwise, perform the services and charge to the Contractor any cost incurred by the State Purchasing Agent or other party to this Agreement that is directly related to the performance of such service; or

(2) terminate the Agreement for default.

THE PROVISIONS OF THIS CLAUSE ARE NOT EXCLUSIVE AND DO NOT WAIVE THE STATE PARTIES' TO THIS AGREEMENT OTHER LEGAL RIGHTS AND REMEDIES CAUSED BY THE CONTRACTOR'S DEFAULT/BREACH OF THIS AGREEMENT.

36. Insurance:

If the services contemplated under this Agreement will be performed on or in State facilities or property, Contractor shall maintain in force during the entire term of this Agreement, the following insurance coverage(s), naming the State of New Mexico, General Services Department or other party to this Agreement as additional insured.

A. Workers Compensation (including accident and disease coverage) at the statutory limit.

Employers liability: $100,000.

B. Comprehensive general liability (including endorsements providing broad form property damage, personal injury coverage and contractual assumption of liability for all liability the Contractor has assumed under this Agreement). Limits shall not be less than the following:

a. Bodily injury: $1,000,000 per person /$1,000,000 per occurrence.

b. Property damage or combined single limit coverage: $1,000,000.

c. Automobile liability (including non-owned automobile coverage): $1,000,000.

d. Umbrella: $1,000,000.

C. Contractor shall maintain the above insurance for the term of this Agreement and name the State of New Mexico, General Services Department or other party to this Agreement as an additional insured and provide for 30 days cancellation notice on any Certificate of Insurance form furnished by Contractor. Such certificate shall also specifically state the coverage provided under the policy is primary over any other valid and collectible insurance and provide a waiver of subrogation.

37. **Arbitration:**

Any controversy or claim arising between the parties shall be settled by arbitration pursuant to NMSA 1978 § 44-7A-1 *et seq.*

38. **New Mexico Administration Reporting and Fees:**

All contracts and Purchase Orders arising out of this agreement shall be deemed to include an Administrative Fee assessment at the rate of **percent (1.00 %)** for the gross total sales and other revenues (including commissions and fees charged). This assessment shall apply to all New Mexico state agencies and local public bodies. "**Gross total sales"** means any invoiced amount less any applicable state and local taxes.

For reporting purposes: list payments received for the issued invoice during the applicable quarter by state agency, local public body and invoice number. The Quarters are as follows:

Quarter:	Period End:	Report Due:
First	September 30	October 31
Second	December 31	January 31
Third	March 31	April 30
Fourth	June 30	July 31

Even if contractor experiences zero sales during the quarter, a report is still required. This will also apply if the contract starts partial within a Quarter. Reports and Administrative Fee shall be due no later than thirty (30) days following the end of the quarter. Only submit one payment and one report for each quarter, do not combine payments or reports.

Payment shall be made by check payable to the "*State Purchasing Division."* This contract number **##-00000-##-#####** must be included on all payments and Quarterly Sales Reports.

Remit Checks to:

State Purchasing Division
1100 St. Francis Drive, Room 2016
PO Box 6850
Santa Fe, NM 87505
Attn: Compliance Officer

Sample Reports can be found at:
http://www.generalservices.state.nm.us/statepurchasing/resourcesandinformation.aspx#Vendors

Email completed reports to: GSD.QuarterlyUsageR@state.nm.us

For questions regarding the Administrative Fees and Quarterly Sales Reports contact the Compliance Officer at (505) 469-2679 or (505) 795-4512

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with **no** options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	$5,374,255.97
Annual Political Subdivision Spend	Unavailable
Total Spend	$5,374,255.97

State of Virginia

Pete Stamps
Director Name

804-786-0079 — pete.stamps@dgs.virginia.gov
Director Phone — **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
(Click appropriate box)

Monique Curley
State Point of Contact Name and Title

804-786-5412 — monique.curley@dgs.virginia.gov
Phone — **Email**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

REQUIRED GENERAL TERMS AND CONDITIONS
GOODS AND NONPROFESSIONAL SERVICES

These General Terms and Conditions are required for use in written solicitations issued by state agencies for procurements that are subject to this manual unless changed, deleted or revised by the legal advisor to your agency. You should edit the wording to fit the type of solicitation (IFB or RFP) by either deleting or lining out the inappropriate words in all parentheses. For service contracts clauses, Q, R, and S are normally not applicable and may be omitted. For goods contracts, omit clause T. For goods and services contracts, a written determination must be made in order to omit subparagraph 1.e of clause C ("ANTI-DISCRIMINATION") see 3.13.c.

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A. **VENDORS MANUAL:** This solicitation is subject to the provisions of the Commonwealth of Virginia *Vendors Manual* and any changes or revisions thereto, which are hereby incorporated into this contract in their entirety. The process for filing a complaint about this solicitation is in section 7.13 of the *Vendors Manual*. (Note section 7.13 does not apply to protests of awards or formal contractual claims.) The procedure for filing contractual claims is in section 7.19 of the *Vendors Manual*. A copy of the manual is normally available for review at the purchasing office and is accessible on the Internet at www.eva.virginia.gov under "I Sell To Virginia".

B. **APPLICABLE LAWS AND COURTS:** This solicitation and any resulting contract shall be governed in all respects by the laws of the Commonwealth of Virginia, without regard to its choice of law provisions, and any litigation with respect thereto shall be brought in the circuit courts of the Commonwealth. The agency and the contractor are encouraged to resolve any issues in controversy arising from the award of the contract or any contractual dispute using Alternative Dispute Resolution (ADR) procedures (*Code of Virginia*, § 2.2-4366). ADR procedures are described in Chapter 9 of the *Vendors Manual.* The contractor shall comply with all applicable federal, state and local laws, rules and regulations.

C. **ANTI-DISCRIMINATION:** By submitting their (bids/proposals), (bidders/offerors) certify to the Commonwealth that they will conform to the provisions of the Federal Civil Rights Act of 1964, as amended, as well as the Virginia Fair Employment Contracting Act of 1975, as amended, where applicable, the Virginians With Disabilities Act, the Americans With Disabilities Act and § 2.2-4311 of the *Virginia Public Procurement Act (VPPA).* If the award is made to a faith-based organization, the organization shall not discriminate against any recipient of goods, services, or disbursements made pursuant to the contract on the basis of the recipient's religion, religious belief, refusal to participate in a religious practice, or on the basis of race, age, color, gender sexual orientation, gender identity, or national origin and shall be subject to the same rules as other organizations that contract with public bodies to account for the use of the funds provided; however, if the faith-based organization segregates public funds into separate accounts, only the accounts and programs funded with public funds shall be subject to audit by the public body. (*Code of Virginia*, § 2.2-4343.1E).

In every contract over $10,000 the provisions in 1. and 2. below apply:

1. During the performance of this contract, the contractor agrees as follows:

   a. The contractor will not discriminate against any employee or applicant for employment because of race, religion, color, sex, sexual orientation, gender identity, national origin, age, disability, or any other basis prohibited by state law relating to discrimination in employment, except where there is a bona fide occupational qualification reasonably necessary to the normal operation of the contractor. The contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices setting forth the provisions of this nondiscrimination clause.

   b. The contractor, in all solicitations or advertisements for employees placed by or on behalf of the contractor, will state that such contractor is an equal opportunity employer.

   c. Notices, advertisements and solicitations placed in accordance with federal law, rule or regulation shall be deemed sufficient for the purpose of meeting the requirements of this section.

   d. If the contractor employs more than five employees, the contractor shall (i) provide annual training on the contractor's sexual harassment policy to all supervisors and employees providing services in the Commonwealth, except such supervisors or employees that are required to complete sexual harassment training provided by the Department of Human Resource Management, and (ii) post the contractor's sexual harassment policy in (a) a conspicuous public place in each building located in the Commonwealth that the contractor owns or leases for business purposes and (b) the contractor's employee handbook.

   e. The requirements of these provisions 1. and 2. are a material part of the contract. If the Contractor violates one of these provisions, the Commonwealth may terminate the affected part of this contract for breach, or at its option, the whole contract. Violation of one of these provisions may also result in debarment from State contracting regardless of whether the specific contract is terminated.

   f. In accordance with Executive Order 61 (2017), a prohibition on discrimination by the contractor, in its employment practices, subcontracting practices, and delivery of goods or services, on the basis of race, sex, color, national origin, religion, sexual orientation, gender identity, age, political affiliation, disability, or veteran status, is hereby incorporated in this contract.

2. The contractor will include the provisions of 1. above in every subcontract or purchase order over $10,000, so that the provisions will be binding upon each subcontractor or vendor.

D. **ETHICS IN PUBLIC CONTRACTING:** By submitting their (bids/proposals), (bidders/offerors) certify that their (bids/proposals) are made without collusion or fraud and that they have not offered or received any kickbacks or inducements from any other (bidder/offeror), supplier, manufacturer or subcontractor in connection with their (bid/proposal), and that they have not conferred on any public employee having official responsibility for this procurement transaction any payment, loan, subscription, advance, deposit of money, services or

anything of more than nominal value, present or promised, unless consideration of substantially equal or greater value was exchanged.

E. **IMMIGRATION REFORM AND CONTROL ACT OF 1986:** Applicable for all contracts over $10,000: By entering into a written contract with the Commonwealth of Virginia, the Contractor certifies that the Contractor does not, and shall not during the performance of the contract for goods and services in the Commonwealth, knowingly employ an unauthorized alien as defined in the federal Immigration Reform and Control Act of 1986.

F. **DEBARMENT STATUS:** By participating in this procurement, the vendor certifies that they are not currently debarred by the Commonwealth of Virginia from submitting a response for the type of goods and/or services covered by this solicitation. Vendor further certifies that they are not debarred from filling any order or accepting any resulting order, or that they are an agent of any person or entity that is currently debarred by the Commonwealth of Virginia.

If a vendor is created or used for the purpose of circumventing a debarment decision against another vendor, the non-debarred vendor will be debarred for the same time period as the debarred vendor.

G. **ANTITRUST:** By entering into a contract, the contractor conveys, sells, assigns, and transfers to the Commonwealth of Virginia all rights, title and interest in and to all causes of action it may now have or hereafter acquire under the antitrust laws of the United States and the Commonwealth of Virginia, relating to the particular goods or services purchased or acquired by the Commonwealth of Virginia under said contract.

H. **MANDATORY USE OF STATE FORM AND TERMS AND CONDITIONS FOR IFBs AND RFPs (Insert wording below appropriate to the solicitation type as indicated):**

1. (For Invitation For Bids): Failure to submit a bid on the official state form provided for that purpose shall be a cause for rejection of the bid. Modification of or additions to any portion of the Invitation for Bids may be cause for rejection of the bid; however, the Commonwealth reserves the right to decide, on a case by case basis, in its sole discretion, whether to reject such a bid as nonresponsive. As a precondition to its acceptance, the Commonwealth may, in its sole discretion, request that the bidder withdraw or modify nonresponsive portions of a bid which do not affect quality, quantity, price, or delivery. No modification of or addition to the provisions of the contract shall be effective unless reduced to writing and signed by the parties.

2. (For Request For Proposals): Failure to submit a proposal on the official state form provided for that purpose may be a cause for rejection of the proposal. Modification of or additions to the General Terms and Conditions of the solicitation may be cause for rejection of the proposal; however, the Commonwealth reserves the right to decide, on a case by case basis, in its sole discretion, whether to reject such a proposal.

I. **CLARIFICATION OF TERMS:** If any prospective (bidder/offeror) has questions about the specifications or other solicitation documents, the prospective (bidder/offeror) should contact the buyer whose name appears on the face of the solicitation no later than five working days before the due date. Any revisions to the solicitation will be made only by addendum issued by the buyer.

J. **PAYMENT:**

1. To Prime Contractor:

a. Invoices for items ordered, delivered and accepted shall be submitted by the contractor directly to the payment address shown on the purchase order/contract. All invoices shall show the state contract number and/or purchase order number; social security number (for individual contractors) or the federal employer identification number (for proprietorships, partnerships, and corporations).

b. Any payment terms requiring payment in less than 30 days will be regarded as requiring payment 30 days after invoice or delivery, whichever occurs last. This shall not affect offers of discounts for payment in less than 30 days, however.

c. All goods or services provided under this contract or purchase order, that are to be paid for with public funds, shall be billed by the contractor at the contract price, regardless of which public agency is being billed.

d. The following shall be deemed to be the date of payment: the date of postmark in all cases where payment is made by mail, or when offset proceedings have been instituted as authorized under the Virginia Debt Collection Act.

e. **Unreasonable Charges**. Under certain emergency procurements and for most time and material purchases, final job costs cannot be accurately determined at the time orders are placed. In such cases, contractors should be put on notice that final payment in full is contingent on a determination of reasonableness with respect to all invoiced charges. Charges which appear to be unreasonable will be resolved in accordance with *Code of Virginia,* § 2.2-4363 and -4364. Upon determining that invoiced charges are not reasonable, the Commonwealth shall notify the contractor of defects or improprieties in invoices within fifteen (15) days as required in *Code of Virginia,* § 2.2-4351.,. The provisions of this section do not relieve an agency of its prompt payment obligations with respect to those charges which are not in dispute (*Code of Virginia,* § 2.2-4363).

2. To Subcontractors:

a. Within seven (7) days of the contractor's receipt of payment from the Commonwealth, a contractor awarded a contract under this solicitation is hereby obligated:

(1) To pay the subcontractor(s) for the proportionate share of the payment received for work performed by the subcontractor(s) under the contract; or

(2) To notify the agency and the subcontractor(s), in writing, of the contractor's intention to withhold payment and the reason.

b. The contractor is obligated to pay the subcontractor(s) interest at the rate of one percent per month (unless otherwise provided under the terms of the contract) on all amounts owed by the contractor that remain unpaid seven (7) days following receipt of payment from the Commonwealth, except for amounts withheld as stated in (2) above. The date of mailing of any payment by U. S. Mail is deemed to be payment to the addressee. These provisions apply to each sub-tier contractor performing under the primary contract. A contractor's obligation to pay an interest charge to a subcontractor may not be construed to be an obligation of the Commonwealth.

3. Each prime contractor who wins an award in which provision of a SWaM procurement plan is a condition to the award, shall deliver to the contracting agency or institution, on or before request for final payment, evidence and certification of compliance (subject only to insubstantial shortfalls and to shortfalls arising from subcontractor default) with the SWaM procurement plan. Final payment under the contract in question may be withheld until such certification is delivered and, if necessary, confirmed by the agency or institution, or other appropriate penalties may be assessed in lieu of withholding such payment.

4. The Commonwealth of Virginia encourages contractors and subcontractors to accept electronic and credit card payments.

K. **PRECEDENCE OF TERMS:** The following General Terms and Conditions *VENDORS MANUAL,* APPLICABLE LAWS AND COURTS, ANTI-DISCRIMINATION, ETHICS IN PUBLIC CONTRACTING, IMMIGRATION REFORM AND CONTROL ACT OF 1986, DEBARMENT STATUS, ANTITRUST, MANDATORY USE OF STATE FORM AND TERMS AND CONDITIONS, CLARIFICATION OF TERMS, PAYMENT shall apply in all instances. In the event there is a conflict between any of the other General Terms

and Conditions and any Special Terms and Conditions in this solicitation, the Special Terms and Conditions shall apply.

L. **QUALIFICATIONS OF (BIDDERS/OFFERORS):** The Commonwealth may make such reasonable investigations as deemed proper and necessary to determine the ability of the (bidder/offeror) to perform the services/furnish the goods and the (bidder/offeror) shall furnish to the Commonwealth all such information and data for this purpose as may be requested. The Commonwealth reserves the right to inspect (bidder's/offeror's) physical facilities prior to award to satisfy questions regarding the (bidder's/offeror's) capabilities. The Commonwealth further reserves the right to reject any (bid/proposal) if the evidence submitted by, or investigations of, such (bidder/offeror) fails to satisfy the Commonwealth that such (bidder/offeror) is properly qualified to carry out the obligations of the contract and to provide the services and/or furnish the goods contemplated therein.

M. **TESTING AND INSPECTION:** The Commonwealth reserves the right to conduct any test/inspection it may deem advisable to assure goods and services conform to the specifications.

N. **ASSIGNMENT OF CONTRACT:** A contract shall not be assignable by the contractor in whole or in part without the written consent of the Commonwealth.

O. **CHANGES TO THE CONTRACT:** Changes can be made to the contract in any of the following ways:

1. The parties may agree in writing to modify the terms, conditions, or scope of the contract. Any additional goods or services to be provided shall be of a sort that is ancillary to the contract goods or services, or within the same broad product or service categories as were included in the contract award. Any increase or decrease in the price of the contract resulting from such modification shall be agreed to by the parties as a part of their written agreement to modify the scope of the contract.

2. The Purchasing Agency may order changes within the general scope of the contract at any time by written notice to the contractor. Changes within the scope of the contract include, but are not limited to, things such as services to be performed, the method of packing or shipment, and the place of delivery or installation. The contractor shall comply with the notice upon receipt, unless the contractor intends to claim an adjustment to compensation, schedule, or other contractual impact that would be caused by complying with such notice, in which case the contractor shall, in writing, promptly notify the Purchasing Agency of the adjustment to be sought, and before proceeding to comply with the notice, shall await the Purchasing Agency's written decision affirming, modifying, or revoking the prior written notice. If the Purchasing Agency decides to issue a notice that requires an adjustment to compensation, the contractor shall be compensated for any additional costs incurred as the result of such order and shall give the Purchasing Agency a credit for any savings. Said compensation shall be determined by one of the following methods:

   a. By mutual agreement between the parties in writing; or

   b. By agreeing upon a unit price or using a unit price set forth in the contract, if the work to be done can be expressed in units, and the contractor accounts for the number of units of work performed, subject to the Purchasing Agency's right to audit the contractor's records and/or to determine the correct number of units independently; or

   c. By ordering the contractor to proceed with the work and keep a record of all costs incurred and savings realized. A markup for overhead and profit may be allowed if provided by the contract. The same markup shall be used for determining a decrease in price as the result of savings realized. The contractor shall present the Purchasing Agency with all vouchers and records of expenses incurred and savings realized. The Purchasing Agency shall have the right to audit the records of the contractor as it deems necessary to determine costs or savings. Any claim for an adjustment in price under this provision must be asserted by written notice to the Purchasing Agency within thirty (30) days from the date of receipt of the written order from the Purchasing Agency. If the parties fail to agree on an amount of adjustment, the question of an increase or decrease in the contract price or time for performance shall be resolved in accordance with the procedures for resolving disputes provided by

the Disputes Clause of this contract or, if there is none, in accordance with the disputes provisions of the Commonwealth of Virginia *Vendors Manual*. Neither the existence of a claim nor a dispute resolution process, litigation or any other provision of this contract shall excuse the contractor from promptly complying with the changes ordered by the Purchasing Agency or with the performance of the contract generally.

P. **DEFAULT:** In case of failure to deliver goods or services in accordance with the contract terms and conditions, the Commonwealth, after due oral or written notice, may procure them from other sources and hold the contractor responsible for any resulting additional purchase and administrative costs. This remedy shall be in addition to any other remedies which the Commonwealth may have.

Q. **TAXES:** Sales to the Commonwealth of Virginia are normally exempt from State sales tax. State sales and use tax certificates of exemption, Form ST-12, will be issued upon request. Deliveries against this contract shall usually be free of Federal excise and transportation taxes. The Commonwealth's excise tax exemption registration number is 54-73-0076K.

If sales or deliveries against the contract are not exempt, the contractor shall be responsible for the payment of such taxes unless the tax law specifically imposes the tax upon the buying entity and prohibits the contractor from offering a tax-included price.
(NOT NORMALLY REQUIRED FOR SERVICE CONTRACTS)

R. **USE OF BRAND NAMES:** Unless otherwise provided in this solicitation, the name of a certain brand, make or manufacturer does not restrict (bidders/offerors) to the specific brand, make or manufacturer named, but conveys the general style, type, character, and quality of the article desired. Any article which the public body, in its sole discretion, determines to be the equivalent of that specified, considering quality, workmanship, economy of operation, and suitability for the purpose intended, shall be accepted. The (bidder/offeror) is responsible to clearly and specifically identify the product being offered and to provide sufficient descriptive literature, catalog cuts and technical detail to enable the Commonwealth to determine if the product offered meets the requirements of the solicitation. This is required even if offering the exact brand, make or manufacturer specified. Normally in competitive sealed bidding only the information furnished with the bid will be considered in the evaluation. Failure to furnish adequate data for evaluation purposes may result in declaring a bid nonresponsive. Unless the (bidder/offeror) clearly indicates in its (bid/proposal) that the product offered is an equivalent product, such (bid/proposal) will be considered to offer the brand name product referenced in the solicitation.
(NOT NORMALLY REQUIRED FOR SERVICE CONTRACTS)

S. **TRANSPORTATION AND PACKAGING:** By submitting their (bids/proposals), all (bidders/offerors) certify and warrant that the price offered for FOB destination includes only the actual freight rate costs at the lowest and best rate and is based upon the actual weight of the goods to be shipped. Except as otherwise specified herein, standard commercial packaging, packing and shipping containers shall be used. All shipping containers shall be legibly marked or labeled on the outside with purchase order number, commodity description, and quantity.
(NOT NORMALLY REQUIRED FOR SERVICE CONTRACTS)

T. **INSURANCE:** By signing and submitting a bid or proposal under this solicitation, the bidder or offeror certifies that if awarded the contract, it will have the following insurance coverage at the time the contract is awarded. For construction contracts, if any subcontractors are involved, the subcontractor will have workers' compensation insurance in accordance with §§ 2.2-4332 and 65.2-800 et seq. of the *Code of Virginia*. The bidder or offeror further certifies that the contractor and any subcontractors will maintain these insurance coverage during the entire term of the contract and that all insurance coverage will be provided by insurance companies authorized to sell insurance in Virginia by the Virginia State Corporation Commission.

MINIMUM INSURANCE COVERAGES AND LIMITS:

1. Workers' Compensation - Statutory requirements and benefits. Coverage is compulsory for employers of three or more employees, to include the employer. Contractors who fail to notify the Commonwealth of

increases in the number of employees that change their workers' compensation requirements under the *Code of Virginia* during the course of the contract shall be in noncompliance with the contract.

2. Employer's Liability - $100,000.

3. Commercial General Liability - $1,000,000 per occurrence and $2,000,000 in the aggregate. Commercial General Liability is to include bodily injury and property damage, personal injury and advertising injury, products and completed operations coverage. The Commonwealth of Virginia shall be added as an additional insured to the policy by an endorsement.

4. Automobile Liability - $1,000,000 combined single limit. (Required only if a motor vehicle not owned by the Commonwealth is to be used in the contract. Contractor must assure that the required coverage is maintained by the Contractor (or third party owner of such motor vehicle.)

Profession/Service	**Limits**
Accounting	$1,000,000 per occurrence, $3,000,000 aggregate
Architecture	$2,000,000 per occurrence, $6,000,000 aggregate
Asbestos Design, Inspection or Abatement Contractors	$1,000,000 per occurrence, $3,000,000 aggregate
Health Care Practitioner (to include Dentists, Licensed Dental Hygienists, Optometrists, Registered or Licensed Practical Nurses, Pharmacists, Physicians, Podiatrists, Chiropractors, Physical Therapists, Physical Therapist Assistants, Clinical Psychologists, Clinical Social Workers, Professional Counselors, Hospitals, or Health Maintenance Organizations.) https://law.lis.virginia.gov/vacode/title8.01/chapter21.1/section8.01-581.15/	*Code of Virginia* § 8.01-581.15
Insurance/Risk Management	$1,000,000 per occurrence, $3,000,000 aggregate
Landscape/Architecture	$1,000,000 per occurrence, $1,000,000 aggregate
Legal	$1,000,000 per occurrence, $5,000,000 aggregate
Professional Engineer	$2,000,000 per occurrence, $6,000,000 aggregate
Surveying	$1,000,000 per occurrence, $1,000,000 aggregate

*** When Used: FOR CONSTRUCTION, SERVICE CONTRACTS AND GOODS CONTRACTS WHEN INSTALLATION IS REQUIRED - Required in all solicitations where a contractor will perform work or services in or on state facilities. The limits are minimums and may be increased. The Department of Treasury, Division of Risk Management (804-786-3152) should be contacted when other types of coverage may be required or when in doubt as to the need for other limits. When soliciting one of the Professions/Services listed above include the Professional Liability/Errors and Omissions coverage and limits as shown. When not soliciting one of these Professions/Services, omit the required coverages section from the General Terms and Conditions boilerplate.**

U. **ANNOUNCEMENT OF AWARD:** Upon the award or the announcement of the decision to award a contract as a result of this solicitation, the purchasing agency will publicly post such notice on the DGS/DPS eVA VBO (www.eva.virginia.gov) for a minimum of 10 days.

V. **DRUG-FREE WORKPLACE:** Applicable for all contracts over $10,000:

During the performance of this contract, the contractor agrees to (i) provide a drug-free workplace for the contractor's employees; (ii) post in conspicuous places, available to employees and applicants for employment, a statement notifying employees that the unlawful manufacture, sale, distribution, dispensation, possession, or use of a controlled substance or marijuana is prohibited in the contractor's workplace and specifying the actions that will be taken against employees for violations of such prohibition; (iii) state in all solicitations or advertisements for employees placed by or on behalf of the contractor that the contractor maintains a drug-free

workplace; and (iv) include the provisions of the foregoing clauses in every subcontract or purchase order of over $10,000, so that the provisions will be binding upon each subcontractor or vendor.

For the purposes of this section, "*drug-free workplace"* means a site for the performance of work done in connection with a specific contract awarded to a contractor, the employees of whom are prohibited from engaging in the unlawful manufacture, sale, distribution, dispensation, possession or use of any controlled substance or marijuana during the performance of the contract.

W. **NONDISCRIMINATION OF CONTRACTORS**: A bidder, offeror, or contractor shall not be discriminated against in the solicitation or award of this contract because of race, religion, color, sex, sexual orientation, gender identity, national origin, age, disability, faith-based organizational status, any other basis prohibited by state law relating to discrimination in employment or because the bidder or offeror employs ex-offenders unless the state agency, department or institution has made a written determination that employing ex-offenders on the specific contract is not in its best interest. If the award of this contract is made to a faith-based organization and an individual, who applies for or receives goods, services, or disbursements provided pursuant to this contract objects to the religious character of the faith-based organization from which the individual receives or would receive the goods, services, or disbursements, the public body shall offer the individual, within a reasonable period of time after the date of his objection, access to equivalent goods, services, or disbursements from an alternative provider.

X. **eVA BUSINESS-TO-GOVERNMENT VENDOR REGISTRATION, CONTRACTS, AND ORDERS:** The eVA Internet electronic procurement solution, web site portal www.eVA.virginia.gov, streamlines and automates government purchasing activities in the Commonwealth. The eVA portal is the gateway for vendors to conduct business with state agencies and public bodies. All vendors desiring to provide goods and/or services to the Commonwealth shall participate in the eVA Internet e-procurement solution by completing the free eVA Vendor Registration. All bidders or offerors must register in eVA and pay the Vendor Transaction Fees specified below; failure to register will result in the bid/proposal being rejected.

Vendor transaction fees are determined by the date the original purchase order is issued and the current fees are as follows:

a. For orders issued July 1, 2014, and after, the Vendor Transaction Fee is:

(i) DSBSD-certified Small Businesses: 1%, capped at $500 per order.
(ii) Businesses that are not DSBSD-certified Small Businesses: 1%, capped at $1,500 per order.

b. Refer to Special Term and Condition "eVA Orders and Contracts" to identify the number of purchase orders that will be issued as a result of this solicitation/contract with the eVA transaction fee specified above assessed for each order.

For orders issued prior to July 1, 2014, the vendor transaction fees can be found at www.eVA.virginia.gov.

The specified vendor transaction fee will be invoiced, by the Commonwealth of Virginia Department of General Services, typically within 60 days of the order issue date. Any adjustments (increases/decreases) will be handled through purchase order changes.

Y. **AVAILABILITY OF FUNDS:** It is understood and agreed between the parties herein that the agency shall be bound hereunder only to the extent that the legislature has appropriated funds that are legally available or may hereafter become legally available for the purpose of this agreement.

Z. **SET-ASIDES IN ACCORDANCE WITH THE SMALL BUSINESS ENHANCEMENT AWARD PRIORITY:** This solicitation is set-aside for award priority to DSBSD-certified micro businesses or small businesses when designated as "Micro Business Set-Aside Award Priority" or "Small Business Set-Aside Award Priority" accordingly in the solicitation. DSBSD-certified micro businesses or small businesses also includes DSBSD-certified women-owned and minority-owned businesses when they have received the

DSBSD small business certification. For purposes of award, bidders/offerors shall be deemed micro businesses or small businesses if and only if they are certified as such by DSBSD on the due date for receipt of bids/proposals.

AA. **BID PRICE CURRENCY:** Unless stated otherwise in the solicitation, bidders/offerors shall state bid/offer prices in US dollars.

BB. **AUTHORIZATION TO CONDUCT BUSINESS IN THE COMMONWEALTH:** A contractor organized as a stock or nonstock corporation, limited liability company, business trust, or limited partnership or registered as a registered limited liability partnership shall be authorized to transact business in the Commonwealth as a domestic or foreign business entity if so required by Title 13.1 or Title 50 of the *Code of Virginia* or as otherwise required by law. Any business entity described above that enters into a contract with a public body pursuant to the *Virginia Public Procurement Act* shall not allow its existence to lapse or its certificate of authority or registration to transact business in the Commonwealth, if so required under Title 13.1 or Title 50, to be revoked or cancelled at any time during the term of the contract. A public body may void any contract with a business entity if the business entity fails to remain in compliance with the provisions of this section.

CC. **CIVILITY IN STATE WORKPLACES:** The contractor shall take all reasonable steps to ensure that no individual, while performing work on behalf of the contractor or any subcontractor in connection with this agreement (each, a "Contract Worker"), shall engage in 1) harassment (including sexual harassment), bullying, cyber-bullying, or threatening or violent conduct, or 2) discriminatory behavior on the basis of race, sex, color, national origin, religious belief, sexual orientation, gender identity or expression, age, political affiliation, veteran status, or disability.

The contractor shall provide each Contract Worker with a copy of this Section and will require Contract Workers to participate in agency training on civility in the State workplace if contractor's (and any subcontractor's) regular mandatory training programs do not already encompass equivalent or greater expectations. Upon request, the contractor shall provide documentation that each Contract Worker has received such training.

For purposes of this Section, "State workplace" includes any location, permanent or temporary, where a Commonwealth employee performs any work-related duty or is representing his or her agency, as well as surrounding perimeters, parking lots, outside meeting locations, and means of travel to and from these locations. Communications are deemed to occur in a State workplace if the Contract Worker reasonably should know that the phone number, email, or other method of communication is associated with a State workplace or is associated with a person who is a State employee.

The Commonwealth of Virginia may require, at its sole discretion, the removal and replacement of any Contract Worker who the Commonwealth reasonably believes to have violated this Section.

This Section creates obligations solely on the part of the contractor. Employees or other third parties may benefit incidentally from this Section and from training materials or other communications distributed on this topic , but the Parties to this agreement intend this Section to be enforceable solely by the Commonwealth and not by employees or other third parties.

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	$275,000.00 (approximate)
Annual Political Subdivision Spend	Not precisely known,
Total Spend	$275,000.00

State of Vermont

Deborah A. Damore
Director Name

802-828-5784
Director Phone

deborah.damore@vermont.gov
Director Email

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
(Click appropriate box)

Trevor R. Lewis, State Commodity Procurement Administrator
State Point of Contact Name and Title

802 828 2217
Phone

Trevor.R.Lewis@vermont.gov
Email

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

ATTACHMENT C: STANDARD STATE PROVISIONS FOR CONTRACTS AND GRANTS

REVISED DECEMBER 15, 2017

1. Definitions: For purposes of this Attachment, "Party" shall mean the Contractor, Grantee or Subrecipient, with whom the State of Vermont is executing this Agreement and consistent with the form of the Agreement. "Agreement" shall mean the specific contract or grant to which this form is attached.

2. Entire Agreement: This Agreement, whether in the form of a contract, State-funded grant, or Federally-funded grant, represents the entire agreement between the parties on the subject matter. All prior agreements, representations, statements, negotiations, and understandings shall have no effect.

3. Governing Law, Jurisdiction and Venue; No Waiver of Jury Trial: This Agreement will be governed by the laws of the State of Vermont. Any action or proceeding brought by either the State or the Party in connection with this Agreement shall be brought and enforced in the Superior Court of the State of Vermont, Civil Division, Washington Unit. The Party irrevocably submits to the jurisdiction of this court for any action or proceeding regarding this Agreement. The Party agrees that it must first exhaust any applicable administrative remedies with respect to any cause of action that it may have against the State with regard to its performance under this Agreement. Party agrees that the State shall not be required to submit to binding arbitration or waive its right to a jury trial.

4. Sovereign Immunity: The State reserves all immunities, defenses, rights or actions arising out of the State's sovereign status or under the Eleventh Amendment to the United States Constitution. No waiver of the State's immunities, defenses, rights or actions shall be implied or otherwise deemed to exist by reason of the State's entry into this Agreement.

5. No Employee Benefits For Party: The Party understands that the State will not provide any individual retirement benefits, group life insurance, group health and dental insurance, vacation or sick leave, workers compensation or other benefits or services available to State employees, nor will the State withhold any state or Federal taxes except as required under applicable tax laws, which shall be determined in advance of execution of the Agreement. The Party understands that all tax returns required by the Internal Revenue Code and the State of Vermont, including but not limited to income, withholding, sales and use, and rooms and meals, must be filed by the Party, and information as to Agreement income will be provided by the State of Vermont to the Internal Revenue Service and the Vermont Department of Taxes.

6. Independence: The Party will act in an independent capacity and not as officers or employees of the State.

7. Defense and Indemnity: The Party shall defend the State and its officers and employees against all third party claims or suits arising in whole or in part from any act or omission of the Party or of any agent of the Party in connection with the performance of this Agreement. The State shall notify the Party in the event of any such claim or suit, and the Party shall immediately retain counsel and otherwise provide a complete defense against the entire claim or suit. The State retains the right to participate at its own expense in the defense of any claim. The State shall have the right to approve all proposed settlements of such claims or suits.

After a final judgment or settlement, the Party may request recoupment of specific defense costs and may file suit in Washington Superior Court requesting recoupment. The Party shall be entitled to recoup costs only upon a showing that such costs were entirely unrelated to the defense of any claim arising from an act or omission of the Party in connection with the performance of this Agreement.

The Party shall indemnify the State and its officers and employees if the State, its officers or employees become legally obligated to pay any damages or losses arising from any act or omission of the Party or an agent of the Party in connection with the performance of this Agreement.

Notwithstanding any contrary language anywhere, in no event shall the terms of this Agreement or any document furnished by the Party in connection with its performance under this Agreement obligate the State to (1) defend or indemnify the Party or any third party, or (2) otherwise be liable for the expenses or reimbursement, including attorneys' fees, collection costs or other costs of the Party or any third party.

8. Insurance: Before commencing work on this Agreement the Party must provide certificates of insurance to show that the following minimum coverages are in effect. It is the responsibility of the Party to maintain current certificates of insurance on file with the State through the term of this Agreement. No warranty is made that the coverages and limits listed

herein are adequate to cover and protect the interests of the Party for the Party's operations. These are solely minimums that have been established to protect the interests of the State.

Workers Compensation: With respect to all operations performed, the Party shall carry workers' compensation insurance in accordance with the laws of the State of Vermont. Vermont will accept an out-of-state employer's workers' compensation coverage while operating in Vermont provided that the insurance carrier is licensed to write insurance in Vermont and an amendatory endorsement is added to the policy adding Vermont for coverage purposes. Otherwise, the party shall secure a Vermont workers' compensation policy, if necessary to comply with Vermont law.

General Liability and Property Damage: With respect to all operations performed under this Agreement, the Party shall carry general liability insurance having all major divisions of coverage including, but not limited to:

Premises - Operations

Products and Completed Operations

Personal Injury Liability

Contractual Liability

The policy shall be on an occurrence form and limits shall not be less than:

$1,000,000 Each Occurrence

$2,000,000 General Aggregate

$1,000,000 Products/Completed Operations Aggregate

$1,000,000 Personal & Advertising Injury

Automotive Liability: The Party shall carry automotive liability insurance covering all motor vehicles, including hired and non-owned coverage, used in connection with the Agreement. Limits of coverage shall not be less than $500,000 combined single limit. If performance of this Agreement involves construction, or the transport of persons or hazardous materials, limits of coverage shall not be less than $1,000,000 combined single limit.

Additional Insured. The General Liability and Property Damage coverages required for performance of this Agreement shall include the State of Vermont and its agencies, departments, officers and employees as Additional Insureds. If performance of this Agreement involves construction, or the transport of persons or hazardous materials, then the required Automotive Liability coverage shall include the State of Vermont and its agencies, departments, officers and employees as Additional Insureds. Coverage shall be primary and non-contributory with any other insurance and self-insurance.

Notice of Cancellation or Change. There shall be no cancellation, change, potential exhaustion of aggregate limits or non-renewal of insurance coverage(s) without thirty (30) days written prior written notice to the State.

9. Reliance by the State on Representations: All payments by the State under this Agreement will be made in reliance upon the accuracy of all representations made by the Party in accordance with this Agreement, including but not limited to bills, invoices, progress reports and other proofs of work.

10. False Claims Act: The Party acknowledges that it is subject to the Vermont False Claims Act as set forth in 32 V.S.A. § 630 *et seq.* If the Party violates the Vermont False Claims Act it shall be liable to the State for civil penalties, treble damages and the costs of the investigation and prosecution of such violation, including attorney's fees, except as the same may be reduced by a court of competent jurisdiction. The Party's liability to the State under the False Claims Act shall not be limited notwithstanding any agreement of the State to otherwise limit Party's liability.

11. Whistleblower Protections: The Party shall not discriminate or retaliate against one of its employees or agents for disclosing information concerning a violation of law, fraud, waste, abuse of authority or acts threatening health or safety, including but not limited to allegations concerning the False Claims Act. Further, the Party shall not require such employees or agents to forego monetary awards as a result of such disclosures, nor should they be required to report misconduct to the Party or its agents prior to reporting to any governmental entity and/or the public.

12. Location of State Data: No State data received, obtained, or generated by the Party in connection with performance under this Agreement shall be processed, transmitted, stored, or transferred by any means outside the continental United States, except with the express written permission of the State.

13. Records Available for Audit: The Party shall maintain all records pertaining to performance under this agreement. "Records" means any written or recorded information, regardless of physical form or characteristics, which is produced or

acquired by the Party in the performance of this agreement. Records produced or acquired in a machine readable electronic format shall be maintained in that format. The records described shall be made available at reasonable times during the period of the Agreement and for three years thereafter or for any period required by law for inspection by any authorized representatives of the State or Federal Government. If any litigation, claim, or audit is started before the expiration of the three-year period, the records shall be retained until all litigation, claims or audit findings involving the records have been resolved.

14. Fair Employment Practices and Americans with Disabilities Act: Party agrees to comply with the requirement of 21 V.S.A. Chapter 5, Subchapter 6, relating to fair employment practices, to the full extent applicable. Party shall also ensure, to the full extent required by the Americans with Disabilities Act of 1990, as amended, that qualified individuals with disabilities receive equitable access to the services, programs, and activities provided by the Party under this Agreement.

15. Set Off: The State may set off any sums which the Party owes the State against any sums due the Party under this Agreement; provided, however, that any set off of amounts due the State of Vermont as taxes shall be in accordance with the procedures more specifically provided hereinafter.

16. Taxes Due to the State:

- **A.** Party understands and acknowledges responsibility, if applicable, for compliance with State tax laws, including income tax withholding for employees performing services within the State, payment of use tax on property used within the State, corporate and/or personal income tax on income earned within the State.
- **B.** Party certifies under the pains and penalties of perjury that, as of the date this Agreement is signed, the Party is in good standing with respect to, or in full compliance with, a plan to pay any and all taxes due the State of Vermont.
- **C.** Party understands that final payment under this Agreement may be withheld if the Commissioner of Taxes determines that the Party is not in good standing with respect to or in full compliance with a plan to pay any and all taxes due to the State of Vermont.
- **D.** Party also understands the State may set off taxes (and related penalties, interest and fees) due to the State of Vermont, but only if the Party has failed to make an appeal within the time allowed by law, or an appeal has been taken and finally determined and the Party has no further legal recourse to contest the amounts due.

17. Taxation of Purchases: All State purchases must be invoiced tax free. An exemption certificate will be furnished upon request with respect to otherwise taxable items.

18. Child Support: (Only applicable if the Party is a natural person, not a corporation or partnership.) Party states that, as of the date this Agreement is signed, he/she:

- **A.** is not under any obligation to pay child support; or
- **B.** is under such an obligation and is in good standing with respect to that obligation; or
- **C.** has agreed to a payment plan with the Vermont Office of Child Support Services and is in full compliance with that plan.

Party makes this statement with regard to support owed to any and all children residing in Vermont. In addition, if the Party is a resident of Vermont, Party makes this statement with regard to support owed to any and all children residing in any other state or territory of the United States.

19. Sub-Agreements: Party shall not assign, subcontract or subgrant the performance of this Agreement or any portion thereof to any other Party without the prior written approval of the State. Party shall be responsible and liable to the State for all acts or omissions of subcontractors and any other person performing work under this Agreement pursuant to an agreement with Party or any subcontractor.

In the case this Agreement is a contract with a total cost in excess of $250,000, the Party shall provide to the State a list of all proposed subcontractors and subcontractors' subcontractors, together with the identity of those subcontractors' workers compensation insurance providers, and additional required or requested information, as applicable, in accordance with Section 32 of The Vermont Recovery and Reinvestment Act of 2009 (Act No. 54).

Party shall include the following provisions of this Attachment C in all subcontracts for work performed solely for the State of Vermont and subcontracts for work performed in the State of Vermont: Section 10 ("False Claims Act"); Section 11 ("Whistleblower Protections"); Section 12 ("Location of State Data"); Section 14 ("Fair Employment Practices and

Americans with Disabilities Act"); Section 16 ("Taxes Due the State"); Section 18 ("Child Support"); Section 20 ("No Gifts or Gratuities"); Section 22 ("Certification Regarding Debarment"); Section 30 ("State Facilities"); and Section 32.A ("Certification Regarding Use of State Funds").

20. No Gifts or Gratuities: Party shall not give title or possession of anything of substantial value (including property, currency, travel and/or education programs) to any officer or employee of the State during the term of this Agreement.

21. Copies: Party shall use reasonable best efforts to ensure that all written reports prepared under this Agreement are printed using both sides of the paper.

22. Certification Regarding Debarment: Party certifies under pains and penalties of perjury that, as of the date that this Agreement is signed, neither Party nor Party's principals (officers, directors, owners, or partners) are presently debarred, suspended, proposed for debarment, declared ineligible or excluded from participation in Federal programs, or programs supported in whole or in part by Federal funds.

Party further certifies under pains and penalties of perjury that, as of the date that this Agreement is signed, Party is not presently debarred, suspended, nor named on the State's debarment list at: http://bgs.vermont.gov/purchasing/debarment

23. Conflict of Interest: Party shall fully disclose, in writing, any conflicts of interest or potential conflicts of interest.

24. Confidentiality: Party acknowledges and agrees that this Agreement and any and all information obtained by the State from the Party in connection with this Agreement are subject to the State of Vermont Access to Public Records Act, 1 V.S.A. § 315 et seq.

25. Force Majeure: Neither the State nor the Party shall be liable to the other for any failure or delay of performance of any obligations under this Agreement to the extent such failure or delay shall have been wholly or principally caused by acts or events beyond its reasonable control rendering performance illegal or impossible (excluding strikes or lock-outs) ("Force Majeure"). Where Force Majeure is asserted, the nonperforming party must prove that it made all reasonable efforts to remove, eliminate or minimize such cause of delay or damages, diligently pursued performance of its obligations under this Agreement, substantially fulfilled all non-excused obligations, and timely notified the other party of the likelihood or actual occurrence of an event described in this paragraph.

26. Marketing: Party shall not refer to the State in any publicity materials, information pamphlets, press releases, research reports, advertising, sales promotions, trade shows, or marketing materials or similar communications to third parties except with the prior written consent of the State.

27. Termination:

- **A. Non-Appropriation:** If this Agreement extends into more than one fiscal year of the State (July 1 to June 30), and if appropriations are insufficient to support this Agreement, the State may cancel at the end of the fiscal year, or otherwise upon the expiration of existing appropriation authority. In the case that this Agreement is a Grant that is funded in whole or in part by Federal funds, and in the event Federal funds become unavailable or reduced, the State may suspend or cancel this Grant immediately, and the State shall have no obligation to pay Subrecipient from State revenues.
- **B. Termination for Cause:** Either party may terminate this Agreement if a party materially breaches its obligations under this Agreement, and such breach is not cured within thirty (30) days after delivery of the non-breaching party's notice or such longer time as the non-breaching party may specify in the notice.
- **C. Termination Assistance:** Upon nearing the end of the final term or termination of this Agreement, without respect to cause, the Party shall take all reasonable and prudent measures to facilitate any transition required by the State. All State property, tangible and intangible, shall be returned to the State upon demand at no additional cost to the State in a format acceptable to the State.

28. Continuity of Performance: In the event of a dispute between the Party and the State, each party will continue to perform its obligations under this Agreement during the resolution of the dispute until this Agreement is terminated in accordance with its terms.

29. No Implied Waiver of Remedies: Either party's delay or failure to exercise any right, power or remedy under this Agreement shall not impair any such right, power or remedy, or be construed as a waiver of any such right, power or remedy. All waivers must be in writing.

30. State Facilities: If the State makes space available to the Party in any State facility during the term of this Agreement for purposes of the Party's performance under this Agreement, the Party shall only use the space in accordance with all policies and procedures governing access to and use of State facilities which shall be made available upon request. State facilities will be made available to Party on an "AS IS, WHERE IS" basis, with no warranties whatsoever.

31. Requirements Pertaining Only to Federal Grants and Subrecipient Agreements: If this Agreement is a grant that is funded in whole or in part by Federal funds:

A. Requirement to Have a Single Audit: The Subrecipient will complete the Subrecipient Annual Report annually within 45 days after its fiscal year end, informing the State of Vermont whether or not a Single Audit is required for the prior fiscal year. If a Single Audit is required, the Subrecipient will submit a copy of the audit report to the granting Party within 9 months. If a single audit is not required, only the Subrecipient Annual Report is required.

For fiscal years ending before December 25, 2015, a Single Audit is required if the subrecipient expends $500,000 or more in Federal assistance during its fiscal year and must be conducted in accordance with OMB Circular A-133. For fiscal years ending on or after December 25, 2015, a Single Audit is required if the subrecipient expends $750,000 or more in Federal assistance during its fiscal year and must be conducted in accordance with 2 CFR Chapter I, Chapter II, Part 200, Subpart F. The Subrecipient Annual Report is required to be submitted within 45 days, whether or not a Single Audit is required.

B. Internal Controls: In accordance with 2 CFR Part II, §200.303, the Party must establish and maintain effective internal control over the Federal award to provide reasonable assurance that the Party is managing the Federal award in compliance with Federal statutes, regulations, and the terms and conditions of the award. These internal controls should be in compliance with guidance in "Standards for Internal Control in the Federal Government" issued by the Comptroller General of the United States and the "Internal Control Integrated Framework", issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO).

C. Mandatory Disclosures: In accordance with 2 CFR Part II, §200.113, Party must disclose, in a timely manner, in writing to the State, all violations of Federal criminal law involving fraud, bribery, or gratuity violations potentially affecting the Federal award. Failure to make required disclosures may result in the imposition of sanctions which may include disallowance of costs incurred, withholding of payments, termination of the Agreement, suspension/debarment, etc.

32. Requirements Pertaining Only to State-Funded Grants:

A. Certification Regarding Use of State Funds: If Party is an employer and this Agreement is a State-funded grant in excess of $1,001, Party certifies that none of these State funds will be used to interfere with or restrain the exercise of Party's employee's rights with respect to unionization.

B. Good Standing Certification (Act 154 of 2016): If this Agreement is a State-funded grant, Party hereby represents: (i) that it has signed and provided to the State the form prescribed by the Secretary of Administration for purposes of certifying that it is in good standing (as provided in Section 13(a)(2) of Act 154) with the Agency of Natural Resources and the Agency of Agriculture, Food and Markets, or otherwise explaining the circumstances surrounding the inability to so certify, and (ii) that it will comply with the requirements stated therein.

(End of Standard Provisions)

ATTACHMENT D

OTHER PROVISIONS

1. CONTRACTOR'S REPRESENTATIONS AND WARRANTIES

1.1 General Representations and Warranties. The Contractor represents, warrants and covenants that:

(i) The Contractor has all requisite power and authority to execute, deliver and perform its obligations under this Contract and the execution, delivery and performance of this Contract by the Contractor has been duly authorized by the Contractor.

(ii) There is no pending litigation, arbitrated matter or other dispute to which the Contractor is a party which, if decided unfavorably to the Contractor, would reasonably be expected to have a material adverse effect on the Contractor's ability to fulfill its obligations under this Contract.

(iii) The Contractor will comply with all laws applicable to its performance of the services and otherwise to the Contractor in connection with its obligations under this Contract.

(iv) The Contractor (a) owns, or has the right to use under valid and enforceable agreements, all intellectual property rights reasonably necessary for and related to delivery of the services and provision of the services as set forth in this Contract; (b) shall be responsible for and have full authority to license all proprietary and/or third party software modules, including algorithms and protocols, that Contractor incorporates into its product; and (c) none of the services or other materials or technology provided by the Contractor to the State will infringe upon or misappropriate the intellectual property rights of any third party.

(v) The Contractor has adequate resources to fulfill its obligations under this Contract.

(vi) Neither Contractor nor Contractor's subcontractors has past state or federal violations, convictions or suspensions relating to miscoding of employees in NCCI job codes for purposes of differentiating between independent contractors and employees

1.2 Contractor's Performance Warranties. Contractor represents and warrants to the State that:

(i) Each and all of the services shall be performed in a timely, diligent, professional and skillful manner, in accordance with the highest professional or technical standards applicable to such services, by qualified persons with the technical skills, training and experience to perform such services in the planned environment.

(ii) Any time software is delivered to the State, whether delivered via electronic media or the internet, no portion of such software or the media upon which it is stored or delivered will have any type of software routine or other element which is designed to facilitate unauthorized access to or intrusion upon; or unrequested disabling or erasure of; or unauthorized interference with the operation of any hardware, software, data or peripheral equipment of or utilized by the State. Without limiting the generality of the foregoing, if the State believes that harmful code may be present in any software delivered hereunder,

Contractor will, upon State's request, provide a new or clean install of the software. Notwithstanding the foregoing, Contractor assumes no responsibility for the State's negligence or failure to protect data from viruses, or any unintended modification, destruction or disclosure.

(iii) To the extent Contractor resells commercial hardware or software it purchased from a third party, Contractor will, to the extent it is legally able to do so, pass through any such third party warranties to the State and will reasonably cooperate in enforcing them. Such warranty pass-through will not relieve the Contractor from Contractor's warranty obligations set forth herein.

2. **REMEDIES FOR DEFAULT:** In the event either party is in default under this Contract, the nondefaulting party may, at its option, pursue any or all of the remedies available to it under this Contract, including termination for cause, and at law or in equity.

3. **SOV Cybersecurity Standard 19-01:** All products and service provided to or for the use of the State under this Contract shall be in compliance with State of Vermont Cybersecurity Standard 19-01, which Contractor acknowledges has been provided to it, and is available on-line at the following URL: https://digitalservices.vermont.gov/cybersecurity/cybersecurity-standards-and-directives

4. **PROFESSIONAL LIABILITY AND CYBER LIABILITY INSURANCE COVERAGE**

In addition to the insurance required in Attachment C to this Contract, before commencing work on this Contract and throughout the term of this Contract, Contractor agrees to procure and maintain (a) Technology Professional Liability insurance for any and all services performed under this Contract, with minimum third party coverage of $1,000,000.00 per claim, $1,000,000.00 aggregate; and (b) first party Breach Notification Coverage of not less than $1,000,000.00.

Before commencing work on this Contract the Contractor must provide certificates of insurance to show that the foregoing minimum coverages are in effect.

NASPO ValuePoint
INTENT TO PARTICPATE
Cooperative Contract(s) for Small Package Delivery Services

I. PURPOSE:

The purpose of this Agreement is to provide interested NASPO states with the opportunity to participate in multi-state cooperative contract(s) for the **Small Package Delivery Services SCOPE OF THE CONTRACT portfolio**

The State of **Utah** is authorized by agreement of the participants to act as the procurement officer in developing multi-state cooperative contract(s) for **Small Package Delivery Services**

The resulting contracts will be permissive contracts.

Administrative Fee

There will be a 0.25% NASPO ValuePoint administrative fee associated with these contracts. It is anticipated that the individual states will be able to add an administrative fee when the state executes its Participating Addendum.

II. TERM OF THE CONTRACT

The initial term of the contract will be established for **five years** from the date of award with **no** options to extend the contract.

III. SOLICITATION AND CONTRACT DEVELOPMENT/ADDITIONAL INFORMATION

The solicitation and contract development shall be accomplished in compliance with the NASPO ValuePoint Process Guide and the NASPO Memorandum of Agreement for the NASPO cooperative purchasing program, incorporated herein by reference.

Solicitation Publication Period

Bidders/Offerors will be given at least 40 days after publication to submit proposals.

Solicitation Type and Evaluation Criteria

This RFP will be issued and evaluated in concert with the procurement laws and rules of the State of **Utah** by a sourcing team comprised of members from several states.

Award(s):

The solicitation will permit multiple awards.

Additional Requested Information

State Specific Terms and Conditions: If the participating state wishes to include any State specific terms and conditions with the release of this RFP, please attach those with this Intent to Participate.

Annual Estimated Volume: If your State has an existing contract for this commodity or service, please indicate your annual volume of spend (including any potential political subdivision usage if available).

Annual State Spend	6,000,000
Annual Political Subdivision Spend	11,000,000
Total Spend	$17,000,000

State of Pennsylvania

Ms. Janice Pistor
Director Name

717-787-5862 jpistor@pa.gov
Director Phone **Director Email**

Director has approved submitting the ITP? Yes ☒ No ☐
(Click appropriate box)

State Specific T&Cs to be included in RFP? Yes ☒ No ☐
(Click appropriate box)

James (Ben) Huffine
State Point of Contact Name and Title

717-346-3847 jahuffine@pa.gov
Phone **Email**

Please email completed "Intent to Participate" document by March 11, 2021 to:

Tara Larwick
Cooperative Contract Coordinator
NASPO ValuePoint
tlarwick@naspovaluepoint.org

Office of the Government Records Ombudsman
Utah State Archives
http://archives.utah.gov/opengovernment/ombudsman.html

Business Request for GRAMA Business Confidentiality Claim

use by contractors or private providers to identify protected records or information

Note: Utah Code § 63G-2-305(1) states that trade secrets can be protected if the person submitting the trade secret provides the governmental entity with a confidentiality claim. Likewise, Utah Code § 63G-2-305(2) states that commercial financial information can be protected if disclosure could reasonably be expected to result in unfair competitive injury to the person submitting the information, and that person has provided a confidentiality claim. Confidentiality claims are described in Utah Code § 63G-2-309. A claim must include a concise statement of reasons supporting the claim and must be submitted with the information requested to be protected.

Claimant information:

Company name:

Address:

City: State: ZIP code:

Name of company representative:

Telephone number: Email address:

Details about confidentiality claim:

This claim applies to records submitted to: Date:

Reason for submission:

Confidentiality request applies to:

page paragraph reason

Following is a concise statement of reasons supporting this confidentiality claim:

Is a public (redacted) copy of the records also being provided? yes ◯ no ◯

Note: Making a confidentiality claim does not guarantee protected classification if government receives a records request.

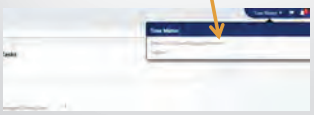
Signed:_____ Date:_____

Utah Supplier Portal: Changing Your Time Zone

Update the time zone in your vendor profile to reflect the time zone you are in.

VENDOR REGISTRATION

- Review your vendor profile
  - Go to the top right corner and click on your company name
    - Select "Return to SciQuest Supplier Network"



VENDOR REGISTRATION

- Your screen will look something like this:



VENDOR REGISTRATION: Time Zone

- Go to the top right corner and click on your company name
  - Select "View My Profile"
  - Click on "Language, Time Zone, and …"



- Click on "Language, Time Zone, and …"



VENDOR REGISTRATION: Time Zone

- Find the "Time Zone" and click in the drop down box
  - The System defaults all registrations to EASTERN TIME
  - Select the Time Zone you would like ALL sourcing event times to show in
  - The STATE OF UTAH is **MDT/MST MOUNTAIN STANDARD TIME**



- Click "Save Changes"

Additional Questions?

Contact:

sciquestadmin@Utah.gov



State of Utah/NASPO ValuePoint

Solicitation Number CH 21-36 — Technical Proposal

April 26, 2021

© 2021 FedEx

April 26, 2021

Ms. Cherilyn Hess
State Contract Analyst
State of Utah Division of Purchasing
4315 South 2700 West, Floor 3
Taylorsville, UT 84129-2128

Dear Ms. Hess:

As a long-term transportation provider for NASPO ValuePoint, FedEx understands your business and is eager to continue offering the best-in-class service you have come to trust and rely on over the past 15 years.

Recently, we have worked closely with NASPO ValuePoint states during the rapidly changing environmental and economic climate to deliver value. We reinforced our understanding of your need to manage budgets and seek cost-efficient logistics and transportation solutions that add appropriate value. Additionally, we are proud of the numerous examples of collaborating with NASPO ValuePoint participating entities over the past year to support critical pandemic-related logistics needs.

FedEx is dedicated to helping you achieve your goals and to continuing to provide exceptional value through:

- **Global reach, size, and scope** — The unmatched FedEx Express worldwide network can connect NASPO ValuePoint states with markets and suppliers in more than 220 countries and territories. FedEx Ground provides low-cost, small package shipping in the U.S. and Canada and provides delivery to every business address through the 50 states.
- **Dedicated government team** — Each NASPO ValuePoint participating state will have a dedicated FedEx Worldwide Account Manager serving as the single point of contact for FedEx. In addition, FedEx provides dedicated government customer service resources.
- **Technological capabilities to streamline processes** — In addition, each NASPO ValuePoint participating state has specific shipment processing requirements, depending on its shipping profile and current systems. From software solutions and web integration to internet shipping and integration with third party shipping systems, FedEx has technology solutions to meet the diverse needs of each state.

I appreciate the opportunity to respond to your request for proposal. I look forward to working with you, building upon our collaborative dialogue, and making sure that FedEx is meeting the needs of each participating state. The enclosed RFP helps demonstrate why NASPO ValuePoint should continue shipping with FedEx. As leaders in our respective industries, this relationship is a win-win.

Best Regards
Elaine Heath

Elaine Heath | FedEx Worldwide Account Manager | elaine.heath@fedex.com | 1.858.450.9869

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Executive Summary

The past 12 months have been filled with uncertainty, change, and unforeseen situations that have required immediate attention. COVID-19 dealt a devastating blow to the global economy, and FedEx has continuously adjusted our networks to maximize capacity and utilization to keep the word's supply chains moving.

Throughout this period of restrictions and shortages, we have delivered the usual shipments to your member states, along with personal protective equipment and products and vaccines. We have leased aircraft and trucks, hired thousands of personnel, and delivered seven days a week to make sure your shipments arrive at their destinations.

FedEx has been here for you for the last 15 years, and we are still here for you and committed to continuing to provide the transportation service and exceptional value you have come to expect from us. As you read our responses to your requirements, we believe you'll agree that now is not the time to risk changing carriers. Here are some highlights.



FedEx has the speed and reach you need.

FedEx has cost-competitive, value-driven shipping solutions to meet the needs of each participating state. Whatever you're shipping, you primarily send it with the convenience and care of affordable, fast FedEx Ground. You get industry-leading, cost-effective seven-day-a-week ground service with next-business-day delivery to destinations within 400 miles of shipment origin at no additional cost. And, our newly automated hubs mean faster, smoother processing. For your most urgent shipments, our iconic FedEx Express service provides time-definite service ranging from same-day to overnight and 2- to 3-day delivery. You can reach more than 220 countries in just hours or in 1, 2, or 3 business days.



We have the tools to help make every aspect of shipping a little easier.

FedEx has collaborated with the participating states to implement strategic electronic solutions that help streamline processes and reduce the time needed for shipping, tracking, handling invoicing and reporting, and more. For example:

FedEx Reporting Online can help you analyze patterns in your shipments so you can make more strategic business decisions. And, with customization, scheduling, and interactive views, you'll save time at every turn.

With **FedEx Tracking**, you can track shipments, receive proactive notifications of critical shipping events with recommended actions to speed delivery, and access an advanced level of visibility. All for free.

FedEx Billing Online lets you enjoy an easier way to manage and make one-time and recurring payments, manage your invoice-related tasks by eliminating excess paperwork and improving productivity.



With FedEx, it's personal.

Worldwide Account Manager Elaine Heath leads your specialized team of sales professionals, customer service representatives, IT experts, supply-chain consultants, marketing specialists, packaging engineers, and inbound shipment specialists.

This team understands government shipping needs and can continue to provide proactive solutions designed for today's constantly changing environment. Elaine also conducts regularly scheduled business review meetings with NASPO ValuePoint to stay on top of your requirements, review the service we are providing, and discuss new, more cost effective and efficient ways to do business.

Taking our personalized service a step further, each participating state has their own dedicated FedEx worldwide account manager who will provide the same services. Additionally, each state will have aligned local account contacts, including sales, operations, IT, and other professionals.

Dedicated customer service

NASPO ValuePoint has dedicated Government Customer Service that is available at govtsupport@fedex.com. These representatives understand our government contracts and can help with product and service questions as well as set up new accounts and answer billing and invoice questions.



FedEx is doing our part to preserve the environment.

FedEx is widely recognized as a leader not only in the worldwide transportation industry, but also in global sustainability. In fact, FedEx was rated first in the travel, transport, and logistics sector of Newsweek's America's Most Responsible Companies 2021.

The long-term health of our industry is linked to the health of the planet. To that end, in addition to our ongoing sustainability initiatives, FedEx has announced a goal to achieve carbon-neutral operations globally by 2040 through vehicle electrification, sustainable energy, and carbon sequestration. Also included are fuel conservation and aircraft modernization, more sustainable facilities and investment in alternative fuels to reduce aircraft and vehicle emissions.



What's new at FedEx

At FedEx, we are continuously to improving our networks and technology tools to make doing business with us easier, faster, and more cost effective. Here are some recent examples.

- **FedEx First Overnight**®, which now offers the FedEx SenseAware℠ ID series device, provides unprecedented tracking for speed and enhanced reliability. Enjoy even better service since we can see exactly where your urgent packages are at all times. You gain more reliability and no extra cost or hassle as we handle it all behind the scenes.
- **Future-focused hub modernization** at the FedEx Express hub in Indianapolis and a modernization of the FedEx Express Memphis World Hub for faster processing.
- The network-wide rollout of **Dynamic Route Optimization Technology** providing near real-time data to plan the best routes and respond to local market trends.
- **FedEx Surround**, the first solution resulting from the multi-year FedEx-Microsoft collaboration, allows any business to enhance visibility into its supply chain. You can get near real-time insights down to the ZIP code level to greatly enhance visibility of the movement of physical inventory.

Why FedEx

For a decade and a half, FedEx has collaborated with NASPO ValuePoint to customize and streamline virtually every aspect of your shipping operations. We have sought solutions that boost your cost savings and made deliveries faster and even more reliable.

We know your business and we are committed to continue working with you to provide the quality service you have come to expect from FedEx.



FedEx RFP Response for State of Utah/NASPO ValuePoint – Solicitation CH21-36

Document conventions

To facilitate review, FedEx has incorporated selected text from the State of Utah/NASPO ValuePoint Solicitation CH21-36 (“NASPO ValuePoint”) original RFP file into this response. Text from NASPO ValuePoint is shown in blue. The response from FedEx appears in black.

State of Utah General Provisions, Master Agreement Attachment A, and Terms and Scope of Work Attachment B are included and have been red-lined when appropriate by the FedEx Legal department. Within this Technical Proposal, we are responding to the following sections/attachments of the NASPO ValuePoint original RFP:



Part 1

Section 1
NASPO ValuePoint Solicitation – General Information

FedEx Part 1

Per your request, we have reviewed the text of the following Section 1: NASPO ValuePoint Solicitation – General Information, and have the following comments to note.

Section 1: NASPO ValuePoint Solicitation - General Information

1.1. PURPOSE

The State of Utah, Division of Purchasing and General Services is requesting proposals for Small Package Delivery Services in collaboration with NASPO ValuePoint. The purpose of this Request for Proposal (RFP) is to establish Master Agreements with qualified Offerors to provide Small Package Delivery Services for all Participating States and other eligible entities. The objective of this RFP is to obtain best value, and in some cases achieve more favorable pricing, than is obtainable by an individual state or local government entity because of the collective volume of potential purchases by numerous state and local government entities. The Master Agreement(s) resulting from this procurement may be used by state governments (including departments, agencies, institutions), institutions of higher education, political subdivisions (i.e., colleges, school districts, counties, cities, etc.), the District of Columbia, territories of the United States, and other eligible entities subject to approval by the applicable state's chief procurement official and compliance with local statutory and regulatory provisions. The contract(s) resulting from this RFP will be for FIVE (5) years.

Acknowledged.

It is anticipated that this RFP may result in Master Agreement awards to multiple contractors, in the Lead State's discretion.

Acknowledged.

The methodology or formula that will be used to determine the number of contract awards is: Any offeror that receives a combined total score of 65% of all available points will be offered a contract. There are 1600 technical points available and 400 cost points for each region. Thus, any vendor that complies with the requirement of this RFP and achieves a minimum score of 1300 out of 2000 total points (technical + cost) will receive a contract for each region.

Acknowledged.

This RFP is designed to provide interested Offerors with sufficient information to submit proposals meeting minimum requirements, but is not intended to limit a proposal's content or exclude any relevant or essential data. Offerors are encouraged to expand upon the specifications to add service and value consistent with state requirements.

Acknowledged.

This RFP will result in awards that will replace the expiring Master Agreement held by the State of Utah and NASPO ValuePoint.

Acknowledged.

While the primary purpose of this solicitation is to select an Offeror(s) who can offer the Products or Services for all members participating in the NASPO ValuePoint Cooperative Purchasing Program, Offerors are permitted to submit a Proposal on more limited geographical areas, but not less than for a single State. Offerors must clearly describe the geographical limits (e.g. by State name) if proposing a geographical area less than that of all member States. However, if an Offeror elects to submit a Proposal for a single State then the Offeror must be willing to supply the entire State and will only be allowed to add states within a Region they have been awarded.

FedEx is making its offer to all NASPO participating entities.

The Lead State/Sourcing Team, with the assistance as deemed advisable of the relevant Participating State (or relevant group of Participating States), may evaluate and select an Offeror for award in more limited geographical areas (e.g. a single state) where judged to be in the best interests of the State or States involved.

Acknowledged.

1.2. Lead State, Solicitation Number and Lead State Contract Administrator

The State of Utah, Division of Purchasing and General Services is the Lead State and issuing office for this document and all subsequent addenda relating to it. The reference number for the transaction is Solicitation #CH21-36. This number must be referred to on all proposals, correspondence, and documentation relating to the RFP.

Acknowledged.

The Lead State Contract Administrator identified below is the Single Point of Contact during this procurement process. Offerors and interested persons shall direct to the Lead State Contract Administrator all questions concerning the procurement process, technical requirements of this RFP, contractual requirements, requests for brand approval, changes, clarifications, and protests, the award process, and any other questions that may arise related to this solicitation and the resulting Master Agreement. The Lead State Contract Administrator designated by the State of Utah, Division of Purchasing and General Services is:

Cherilyn Hess
State Contract Analyst
4315 South 2700 West, Floor 3
Taylorsville, UT 84129-2128O
(801) 957-7133 | chess@utah.gov

Acknowledged.

1.3 SCHEDULE OF EVENTS

Sourcing Team Note: The NASPO ValuePoint Standard for RFP Publication is a minimum of 40 days

The Lead State will tailor the schedule of events to refer to significant events. Identify specific time zone for Lead State.

Make sure times are included for events where there are legal implications, e.g. receipt of proposals.

Solicitation Release:	March 12, 2021
Pre-Proposal Conference:	N/A
Question Deadline:	April 12, 2021 at 2:00 PM MT
Closing Date and Time:	April 21, 2021 at 2:00 PM MT
Anticipated Award Date:	May 31, 2021

All times are Mountain Time unless indicated otherwise.

Acknowledged.

1.4. DEFINITIONS

The following definitions apply to this solicitation, as well as those definitions set forth in Section 2 of Attachment A, NASPO ValuePoint Master Agreement Terms and Conditions.

Lead State means the State centrally administering any resulting Master Agreement(s).
Offeror means the company or firm who submits a proposal in response to this Request for Proposal.

Proposer has the same meaning as Offeror.

Proposal means the official written response submitted by an Offeror in response to this Request for Proposal.

Request for Proposal or "RFP" means the entire solicitation document, including all parts, sections, exhibits, attachments, and Addenda.

Sourcing Team means the multistate group of subject matter experts, drafters, and evaluators that work with the Lead State to create, administer, and evaluate this RFP.

Acknowledged.

1.5. NASPO VALUEPOINT BACKGROUND INFORMATION

NASPO ValuePoint is the cooperative contracting arm of the National Association of State Procurement Officials (NASPO). NASPO is a non-profit association dedicated to strengthening the procurement community through education, research, and communication. It is made up of the directors of the central purchasing offices in each of the 50 states, the District of Columbia, and the territories of the United States. NASPO ValuePoint facilitates administration of the cooperative group contracting consortium of state chief procurement officials for the benefit of state departments, institutions, agencies, and Political Subdivisions (i.e. colleges, school districts, counties, cities etc.) and other eligible entities (i.e. Non-Profit Organizations, etc.) for all States, the District of Columbia, and territories of the United States. For more information, consult the NASPO website (http://www.naspo.org) and the NASPO ValuePoint website (http://www.naspoValuePoint.org).

Acknowledged.

1.6. PARTICIPATING STATES

In addition to the Lead State conducting this solicitation, the following Participating States have requested to be named in this RFP as potential users of the resulting Master Agreement: Alaska, Arizona, California, Colorado, Florida, Hawaii, Idaho, Louisiana, Maryland, Montana, Nevada, Ohio, Oregon, Rhode Island, South Dakota, Tennessee, Texas and Utah. Other entities may become Participating Entities after award of the Master Agreement. Some States may have included special or unique terms and conditions for their state that will govern their state Participating Addendum. These terms and conditions are being provided as a courtesy to proposers to indicate which additional terms and conditions may be incorporated into the state Participating Addendum after award of the Master Agreement. The Lead State will not address questions or concerns or negotiate other States' terms and conditions. The Participating States shall negotiate these terms and conditions directly with the supplier. State-specific terms and conditions are included in Attachments E - V.

Acknowledged.

1.7. ANTICIPATED USAGE

Below contains the historical usage data from the previous contract and anticipated usage from additional states who have indicated an interest in participating. No minimum or maximum level of sales volume is guaranteed or implied.



Acknowledged.



Part 2

Section 2
Solicitation Requirements, Information, and Instructions to Offerors

FedEx Part 2

Per your request, we have reviewed the text of the following Section 2: Solicitation Requirements, Information and Instructions to Offerors, and have the following comments.

Section 2: Solicitation Requirements, Information and Instructions to Offerors

2.1 RFP Question and Answer Process

All questions, including those about Terms and Conditions, must be submitted through U3P. Question must be submitted by the question deadline date and time shown in Section 1.3 (Schedule of Events). Answers will be given via the U3P site as soon as possible. Please refer back to the RFP Administrative Information page for additional information on how to access U3P.

The Lead State may refuse to answer questions received after the Question/Answer deadline.

The Question and Answer period closes on date and time specified on U3P. All questions must be submitted through U3P during the Question and Answer period. Answers from the State will be posted on U3P. Questions may include notifying the State of any ambiguity, inconsistency, scope exception, excessively restrictive requirement, or other errors in this RFP. Questions are encouraged.

Questions may be answered individually or may be compiled into one document.

Questions may also be answered via an addendum. An answered question or an addendum may modify the specification or requirements of this RFP. Answered questions and addenda will be posted on U3P. Offerors should periodically check U3P for answered questions and addenda before the closing date. It is the responsibility of the Offerors to submit their proposals as required by this RFP, including any requirements contained in an answered question and/or addenda.

The identity of potential Offerors will not be published with the answers, but the text of questions will be restated, so Offerors are cautioned about including context in questions that may reveal the source of questions.

Acknowledged.

2.2 RFP Addenda

Formal changes to this RFP including but not limited to contractual terms and procurement requirements shall only be changed via formal written addenda issued by the Lead State.

Offerors are encouraged to review this RFP prior to the deadline to submit a proposal, even if a proposal has been submitted, in case an addendum has been issued by the issuing procurement unit.

Addenda shall be published within a reasonable time prior to the deadline that proposals are due, to allow prospective offerors to consider the addenda in preparing proposals. Publication at least 5 calendar days prior to the deadline that proposals are due shall be deemed a reasonable time. Minor addenda and urgent circumstances may require a shorter period of time. After the due date and time for submitting a proposal to this RFP, at the discretion of issuing procurement unit, addenda to this RFP may be limited to Offerors that have submitted proposals, provided the addenda does not make a substantial change to this RFP.

Acknowledged.

2.3 Reserved

2.4 Proposal Due Date

Proposals must be received by the posted Closing date and time as described in the Schedule of Events in Section 1.3 of this RFP. Proposals received after the deadline will be late and rejected.

If your time is different from that shown, your profile may be set to a different time zone. Please see the attachment titled "Changing Your Time Zone" in the Buyer Attachments section for directions on how to update your profile. It is your responsibility to make sure you submit your response by the date and time indicated above.

When submitting a proposal or modification to a proposal electronically, Offerors must allow sufficient time to complete the online forms and upload documents. This RFP will close at the closing time posted on U3P. If an Offeror is in the middle of uploading a proposal when the closing time arrives, U3P will stop the process and the proposal or modification to a proposal will not be accepted.

It is the Offeror's responsibility to ensure that they have completed all requirements, read and reviewed all documents, submitted all required information, uploaded all required forms, and submitted their proposal prior to the closing time. Even if an Offeror completes all sections, but does not submit their proposal, the State of Utah Division of Purchasing will not be able to receive their proposal and they will be deemed non-responsive.

Be aware that entering information and uploading documents onto U3P may take time. Offerors should not wait until the last minute to submit a proposal. Offerors are strongly encouraged to start the submission process early in order to allow sufficient time for completing their proposal. If an offeror is still working on its proposal when the solicitation closes then when the screen refreshes to the next page, it will receive a 500 Session Timed Out Application Error. After reopening the solicitation an offeror will see that the solicitation is closed and it will not be allowed to submit its proposal. As such, it is strongly recommended that proposals be uploaded and completed at least two days before any established deadline in the solicitation so that a proposal will not be received late and be ineligible for award consideration.

Offeror acknowledges that after completing their response they must click on the link in the left hand menu bar labeled “Review & Submit”, then check the box under the “Certification” heading to certify their response. Then click the blue box labeled “Submit Response” in order to submit their response.

Once the response has been submitted, Vendor will receive a confirmation that the response was successfully submitted. Vendors who fail to submit their response will not have their response reviewed and will be ineligible for further consideration under this solicitation.

Acknowledged.

2.5 Cancellation of Procurement

This RFP may be canceled at any time prior to award of the Master Agreement(s) if the Lead State determines such action to be in the collective best interests of Participating States.

Acknowledged.

2.6 Governing Laws and Regulations

This procurement is conducted by the Lead State Division of Purchasing and General Services, in accordance with the State of Utah’s Procurement Code. These are available at https://purchasing.utah.gov/.

This procurement shall be governed by the regulations and laws of the Lead State. Venue for any administrative or judicial action relating to this procurement, evaluation, and award shall be in the State of Utah. The provisions governing choice of law and venue for issues arising after award and during contract performance are specified in section 35 of the NASPO ValuePoint Master Agreement Terms and Conditions in Attachment A.

Acknowledged.

2.7 Firm Offers

The awarded Offeror will be required to submit firm rate sheets before contracts are finalized.

All prices and rates must be guaranteed for one year. Following the initial one year period, any request for price or rate adjustment must be for an equal guarantee period, and must be made at sixty (60) days prior to the effective date. Requests for price or rate adjustment must include sufficient documentation supporting the request. Any adjustment or amendment to the Master Agreement shall not be effective unless approved by the Lead State. No retroactive adjustments to prices or rates will be allowed.

The Offeror must request the increase from the Lead State. The Lead State will review each rate increase submission and the Lead State may, utilize the PPI and CPI to reject, approve, or negotiate rate increases.

Acknowledged.

2.8 Right to Accept All or Portion of Proposal

Unless otherwise specified in the solicitation, the Lead State may accept any item or combination of items as specified in the solicitation or of any proposal unless the Offeror expressly restricts an item or combination of items in its Proposal and conditions its response on receiving all items for which it provided a proposal. In the event that the Offeror so restricts its Proposal, the Lead State may consider the Offeror's restriction and evaluate whether the award on such basis will result in the best value to the Lead State and NASPO ValuePoint members. The Lead State may otherwise determine at its sole discretion that such restriction is non-responsive and renders the Offeror ineligible for further evaluation.

Acknowledged.

2.9 Proposal Content and Format Requirements

Proposals must be detailed and concise. Each Proposal must be labeled and organized in a manner that is congruent with the requirements and terminology used in this RFP and must include a point-by-point response, structured in form and reference to the RFP, addressing all requirements and the Scope of Work elements.

Acknowledged.

2.10 Proposal Submission Instructions

By submitting a proposal to this RFP, the Offeror acknowledges and agrees that the requirements, scope of work, and the evaluation process outlined in this RFP are understood, fair, equitable, and are not unduly restrictive. Any exceptions to the content of this RFP must be addressed within the Q&A period. The Offeror further acknowledges that it has read this RFP. More information regarding submittal requirements are provided within the RFP documents.

All costs incurred by an Offeror in the preparation and submission of a proposal, including any costs incurred during interviews, oral presentations, and/or product demonstrations are the responsibility of the Offeror and will not be reimbursed.

The cost proposal will be evaluated independently from the technical proposal, pursuant to Utah Code Annotated (UCA) § 63G-6a Part 7, and as such, **must** be submitted separate from the technical proposal. Separate, for the purposes of this solicitation, means that a separate document is submitted with the labeling instructions provided in this RFP document. Failure to submit cost or pricing data separately may result in your proposal being judged as non-responsive and ineligible for contract award. For electronic submissions, submitting the cost schedule as a separate document is considered separate.

Proposals must be received by the posted due date and time posted on U3P ("deadline"). Proposals received after the deadline will be late and ineligible for consideration.

Proposals shall be submitted electronically through U3P. We will not accept proposals submitted through any other means. For ease in distributing proposals for evaluation we must have electronic copies received through U3P only.

Proposals must be submitted electronically via U3P (the Utah Public Procurement Place) here:

https://bids.sciquest.com/apps/Router/PublicEvent?CustomerOrg=StateOfUtah

Hard copy submissions will not be accepted.

From the U3P link type "CH21-36" into the search bar, and click the search icon. The "Small Package Delivery Services" posting will appear.

Acknowledged.

2.11 Required Format

All Proposals must be submitted in the following format. Detailed information on submitting each of these sections is contained in later sections of this RFP.

1. **Executive Summary.** The one or two page executive summary is to briefly describe the Offeror's Proposal. This summary should highlight the major features of the Proposal. It must indicate any requirements that cannot be met by the Offeror. The Lead State should be able to determine the essence of the Proposal by reading the executive summary.

The executive summary can be found at the beginning of this RFP response. Disclaimers and further explanations are provided throughout the body of this RFP response in a point-by-point format as requested.

2. **Technical Response.** This section should constitute the Technical response of the proposal and must contain at least the following information:

   A. A complete narrative of the Offeror's assessment of the work to be performed, the Offeror's ability and approach, and the resources necessary to fulfill the requirements. This should demonstrate the Offeror's understanding of the desired overall performance expectations and clearly indicate any options or alternatives proposed.

We are providing a complete narrative.

   B. A specific point-by-point response, in the order listed, to each requirement in the Section 3.3, Technical Criteria.

We are providing a point-by-point response.

3. **Confidential, Protected or Proprietary Information.** All confidential, protected or proprietary Information must be included in this section of proposal response. Do not incorporate protected information throughout the Proposal. Rather, provide a reference in the proposal response directing the Lead State to the specific area of this protected Information section.

Acknowledged.

4. **Cost Proposal.** Cost will be evaluated independently from the technical proposal. Please enumerate all costs in Attachment C, Cost Proposal.

   Pursuant to Utah Code Annotated (UCA) § 63G-6a-707(7), the cost proposal will be evaluated independently from the technical proposal; and as such, **must** be submitted separately from the technical proposal. Offerors must not include costs or pricing data in their responses to the Mandatory Minimum Requirements and the Technical Response.

   Offeror must upload a completed Attachment C, Cost Proposal, in the Question Section of U3P. If an offeror fails to upload a completed cost proposal form, then its proposal will be considered non-responsive and the proposal will be rejected.

   Failure to submit cost or pricing data separately will result in your proposal being judged as non-responsive and ineligible for contract award.

Acknowledged.

2.12 Ownership or Disposition of Proposals and other Materials submitted

Offerors may be required to submit product samples to assist the chief procurement officer or head of a procurement unit with independent procurement authority in evaluating whether a procurement item meets the specifications and other requirements set forth in the request for proposals. Product samples must be furnished free of charge unless otherwise stated in the request for proposals, and if not destroyed by testing, will upon written request within any deadline stated in the request for proposals, be returned at the Offeror's expense. Samples must be labeled or otherwise identified as specified in the request for proposals by the procurement unit.

Acknowledged.

2.13 Confidential or Proprietary Information

Offerors may request that part of its proposal be protected by submitting a Claim of Business Confidentiality Form. Form located in the Buyers Attachment Section of U3P.

Pricing may not be classified as confidential or protected and will be considered public information.

Process for Requesting Non-Disclosure: To protect information under a Claim of Business Confidentiality, an Offeror must complete the Claim of Business Confidentiality form, at the time the proposal is submitted, with the following information:

- Include a concise statement of reasons supporting the claim of business confidentiality (Subsection 63G-2-309(1)).
- Submit an electronic “redacted” (excluding protected information) copy of the proposal. Copy must clearly be marked “Redacted Version.”

The Claim of Business Confidentiality form may be accessed at:
http://www.purchasing.utah.gov/contract/documents/confidentialityclaimform.doc

An entire proposal cannot be identified as **“PROTECTED”, “CONFIDENTIAL” or “PROPRIETARY”**.

Redacted Copy: If an Offeror submits a proposal that contains information claimed to be confidential or protected, the Offeror **MUST** submit two separate proposals: one redacted version for public release, with all protected business confidential information either blacked-out or removed, clearly marked as "Redacted Version"; and one non-redacted version for evaluation purposes clearly marked as "Protected Business Confidential."

All materials submitted become the property of the State of Utah. Materials may be evaluated by anyone designated by the State as part of the evaluation committee. Materials submitted may be returned only at the State's option.

All information and materials submitted by FedEx in response to NASPO ValuePoint's Solicitation are the confidential and proprietary information of FedEx, and FedEx shall retain ownership of any such information or materials. At the request of FedEx, such materials or information shall either be returned to FedEx or immediately destroyed by NASPO ValuePoint.

2.14 Offeror Exceptions to Terms and Conditions

Offerors should identify or seek to clarify any problems with contract language or any other document contained within this RFP through their written inquiries about the RFP using the process in Section 2.1.

Exceptions and/or additions to Attachment A: NASPO ValuePoint Master Agreement Terms and Conditions are strongly discouraged. However, any requested exceptions and/or additions to terms and conditions must be submitted as an answer to the corresponding question in the Question Section of this solicitation. Exceptions and/or additions submitted after the date and time for receipt of proposals will not be considered. Offerors may not submit requests for exceptions and/or additions by reference to a vendor's website or URL. URLs provided with a proposal may result in that proposal being rejected as non-responsive. Offerors may submit questions during the Question and Answer period regarding the Standard Terms and Conditions.

We are providing FedEx Legal comments regarding the following:

- Attachment A: NASPO ValuePoint Master Agreement Terms and Conditions
- Attachment B: Scope of Work CH21-36: NASPO Small Package Delivery Services

The Lead State (and its sourcing team) may refuse to negotiate exceptions and/or additions that are determined to be excessive; that are inconsistent with similar contracts of the procurement unit; to warranties, insurance, or indemnification provisions that are necessary to protect the procurement unit after consultation with the applicable legal counsel; where the solicitation specifically prohibits exceptions and/or additions; or that are not in the best interest NASPO and participating states.

In a multiple award, the State reserves the right to negotiate exceptions and/or additions to terms and conditions in a manner resulting in expeditious resolutions. This process may include beginning negotiations with the Offeror having the least amount of exceptions and/or additions and concluding with the Offeror submitting the greatest number of exceptions and/or additions. Contracts may be executed and become effective as negotiations are completed.

For any proposed change(s), Offeror must provide the NASPO's Attachment A: Terms and Conditions for this solicitation in Microsoft Word format with redline edits. Additional terms or documents must be submitted in separate Microsoft Word documents. Offeror

must also provide the name, contact information, and access to the person(s) that will be directly involved in legal negotiations.

Your contact is FedEx Worldwide Account Manager Elaine Heath. She can be reached at elaine.heath@fedex.com or 1.858.450.9869.

Any mandatory required acceptance of an Offeror's terms and conditions may result in the proposal being determined to be non-responsive.

An award resulting from this RFP is subject to successful contract terms and conditions negotiation (if required). The Lead State may reject a proposal if the offeror who submitted the proposal fails to sign a contract within 90 days after the contract award.

We are providing FedEx Legal comments regarding the following:

- Attachment A: NASPO ValuePoint Master Agreement Terms and Conditions
- Attachment B: Scope of Work CH21-36: NASPO Small Package Delivery Services

2.15 Certification of Non-Debarment

The Offeror certifies that neither the Offeror nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction (Master Agreement) by any governmental department or agency. If the Offeror cannot certify this statement, attach a written explanation for review by the Lead State.

FedEx certifies that neither it nor its principals are presently debarred.

2.16 Interviews and Presentations

If it is determined to be in the best interest of the Conducting Procurement Unit, interviews and presentations may be held at the option of the State.

The State shall establish a date and time for the interviews or presentations and shall notify eligible Offerors of the procedures. Offerors invited to interviews or presentations shall be limited to those Offerors meeting the minimum requirements and minimum technical score threshold specified in the RFP. Representations made by an Offeror during interviews or presentations shall become an addendum to the Offeror's proposal and shall be documented. Representations must be consistent with the Offeror's original proposal and may only be used for purposes of clarifying or filling in gaps in the Offeror's proposal. Interviews and presentations will be at the Offeror's expense.

Acknowledged.



Part 3

Section 3
Evaluation and Award

FedEx Part 3

Per your request, we have reviewed the text of the following Section 3: Evaluation and Award and have the following comments.

Section 3: Evaluation and Award

3.1 RESERVED

3.2 Mandatory Minimum Requirements

The following mandatory minimum requirements must be met in order for a proposal to be considered responsive:

1. Offeror confirms in the Question Section of U3P that they have firm fixed rates. The Offeror must request any increase to the Lead State. The Lead State will review each rate increase submission and the Lead State may, utilize the PPI and CPI to reject, approve, or negotiate rate increases. The awarded Offeror will be required to submit firm rate sheets before contracts are finalized. All prices and rates must be guaranteed for one year. Following the initial one year period, any request for price or rate adjustment must be for an equal guarantee period, and must be made at sixty (60) days prior to the effective date. Requests for price or rate adjustment must include sufficient documentation supporting the request. Any adjustment or amendment to the Master Agreement shall not be effective unless approved by the Lead State. No retroactive adjustments to prices or rates will be allowed.

Acknowledged.

2. Offeror confirms in the Question Section of U3P that if a fuel surcharge will be applied, an express (air) and ground cap cannot exceed 7% for the full term of the Master Agreement. Offeror's must further certify that a fuel surcharge, if any, will be published on its website so that all Authorized Users can confirm the accuracy of invoices. Offeror must further certify that its website shall also provide historical fuel surcharge information. This section is only to be used to certify that the Offeror will not exceed the 7% cap for the full term of the Master

Agreement, that it will publish the fuel surcharge, if any, on its website, and will provide historical fuel surcharge information on its website.

Acknowledged. Current fuel surcharges as well as historical fuel surcharge information can be found on our website at the following link:
https://www.fedex.com/us/services/fuelsurcharge.html.

3. Offeror confirms in the Question Section of U3P the following regarding the exclusion of listed charges. A) The Offeror shall not propose or apply pick-up charges or weekly service in addition to the contracted rates due to aggregate NASPO ValuePoint volume anticipated. B) The Offeror shall not require a minimum number of packages per trip, per day, per week or per month.

Acknowledged.

4. Offeror must upload in the Question Section of U3P portal the Offeror's Carrier's Service Guide that would be in effect at the time of Master Agreement contract start date and be in effect for the first year of the Master Agreement with no changes in rates or charges during that time without the prior written approval of the NASPO ValuePoint Contract Administrator.

It is acknowledged by the contractor that no changes in rates or charges contained in the current FedEx Service Guide will be assessed during the first year of the Master Agreement's term. However, in the event the contractor implements a new or additional surcharge/accessorial charge/fee across its entire customer base during the first year or any year thereafter, such new surcharge/accessorial charge/fee shall be assessed at full value unless the parties mutually agree to a reduction or waiver of such charge.

The most current FedEx Service Guide can be downloaded at
https://www.fedex.com/content/dam/fedex/us-united-states/services/Service_Guide_2021.pdf.
In addition, we have uploaded the most current FedEx Service Guide to NASPO's U3P system.

5. Offeror must upload in the Question Section of U3P their proposal that responds to the Technical Criteria outlined in Section 3.3 Technical Criteria.

Acknowledged.

6. Offeror must upload in the Question Section of U3P their completed Attachment C: Cost Proposal.

Acknowledged.

If it is determined that a proposal does not meet these requirements, at any time during the solicitation process, the proposal will be deemed non-responsive and disqualified from further consideration.

Acknowledged.

3.3 Technical Criteria

To determine which proposal provides the best value, the evaluation committee will evaluate each responsive and responsible proposal that has not been disqualified or rejected using the subjective criteria listed below:

1. Qualification of Carriers – 270 Points Possible

a. Offeror must attach a true, correct and complete copy of its operating permit (nationally or states offeror is submitting to) in their Proposal. The Authorized User and Carrier agree that each and every shipment tendered to Carrier under the Contract is a tender to the Carrier.

Please see FedEx Attachment A for copies of the most relevant operating permits.

b. Offeror shall provide represent and warrant that it is authorized pursuant to permits issued to transport shipments, as described in this Master Agreement in interstate and foreign commerce from, to, or between all points and places in the United States and international points and to lawfully furnish to the Authorized User all related services provided for herein.

FedEx represents that it is duly authorized and licensed by the appropriate regulatory agencies to operate and provide services as set forth in the FedEx Service Guide.

c. The Offeror shall certify that it agrees to immediately notify the Authorized User of any threatened or actual suspension or revocation of any such permit or operating authority during the course of any awarded price agreement.

FedEx agrees to this requirement.

d. The Offeror shall represent and warrant that it has not, and during the term of this Master Agreement, will not request, pursuant to 49 U.S. C. Section 14501 (c) (B) (ii), to be subject to any law, regulation or provision that purports to create any right or obligation that is inconsistent with the provision of this Master Agreement.

FedEx agrees to this requirement.

e. The Offeror must provide its calendar or fiscal year 2019 Operating Ratio (operating expenses divided by operating revenues multiplied by 100 give the percentage of the operating revenues which are required to pay the operating expenses, this being the operating ratio).

The 2019 Operating Ratio for FedEx Corporation was 93.5 percent.

f. The Offeror must provide its Shipment Claims Ratio for calendar or fiscal year 2019. The ratio shall be the ratio of claims for shipment loss or damage to total shipments for both express small package air and expedited ground service shipments.

We are providing claims data for FedEx shipments for the entire NASPO ValuePoint account group for calendar year 2019. Claims data includes number of claims filed as a percentage of total package volume for FedEx Express and FedEx Ground shipments for the entire NASPO ValuePoint account group equals .021 percent or 1,385 claims filed out of 6,321,309 packages shipped.

g. The Offeror shall provide the following information specific to the Offeror's company:

1. Company's full legal name;

FedEx Corporation

2. Primary business address;

942 South Shady Grove Road
Memphis, TN 38120

3. Description of company ownership structure;

FedEx Corporation is a publicly owned company. FedEx Corporation common stock is traded on the New York Stock Exchange (NYSE) under the ticker symbol "FDX."

4. Number of employees;

The FedEx workforce consists of more than 570,000 team members worldwide.

5. Website address; and

Our website address is fedex.com.

6. Sales contact information.

Your point of contact is FedEx Worldwide Account Manager Elaine Heath. Her contact information is as follows:

Elaine Heath
FedEx Worldwide Government Sales
900 7th Street, NW, Suite 550
Washington, DC, 20001-3886
elaine.heath@fedex.com | 1.858.450.9869

2. Ability to Meet the Scope of Work – 270 Points Possible

a. Offeror to respond to the seven points listed in Attachment B: Scope and describe in detail their ability to meet or execute those points to this technical criteria.

Please see Attachment B, Scope of Work, beginning on page 101.

3. Prior Experience – 195 Points Possible

a. Offeror must submit a list of states where they have done business in the last twelve (12) months along with Account point of contact information for each state/area. This includes their name, phone number and email. The State reserves the right to reach out to any state and collect past performance information that can be used to evaluate past performance.

Below, please find a list of states with whom we have done business in the last twelve (12) months including point of contact phone number.

State	State contact name	Contact title	Phone number
Alaska	Mindy Birk	Contracting Officer	1.907.465.5681
Arkansas	Edward Armstrong	Director	1.501.324.9316
Arizona	Nyesha Daley	Procurement Manager Senior	1.602.542.9142
California	Maureen Seiferling	Contract Administrator	1.916.375.4393
Colorado	Nikki Pollack	Strategic Sourcing Specialist	1.303.866.5671
Delaware	Theresa Newman	State Procurement Officer	1.302.857.4584
Connecticut	Susanne Hawkins	Contract Specialist	1.860.713.5064
Florida	Jennifer Reed	Contract Administrator	1.850.487.9847
G W University	Donna Ginter	Director of Procurement	1.703.726.4276
Hawaii	Lori Cervates	Purchasing Specialist	1.808.586.0566
Idaho	Joseph Nelson	Purchasing Officer	1.208.332.1602
Indiana	Jacob Pardue	Contract Manager	1.317.232.3035
Iowa	Bobbi Pulley	Purchasing Manager	1.515.242.5005
Kansas	Bonnie Edwards	Purchasing Officer	1.785.296.3125
Kentucky	Daniel Salvato	Contract Administrator	1.502.564.6525
Louisiana	Felicia Sonnier	Asst Director - Purchasing	1.225.342.8029

State	State contact name	Contact title	Phone number
Maine	Terry DeMerchant	Procurement Manager	1.207.624.7334
Maryland	Rachel Hershey	Procurement Supervisor	1.410.260.7681
Minnesota	Kathryn Kemerley	Procurement Officer	1.651.201.3171
Mississippi	Ross Campbell	Contract Administrator	1.601.359.2004
Missouri	Megan Howser	Purchasing Manager	1.573.751.4579
Montana	Tia Snyder	Coop Purchasing Manager	1.406.444.3315
Nevada	Annette Morfin	Purchasing Officer	1.775.684.0185
New Hampshire	Loretta Razin	Purchasing Manager	1.603.271.2201
North Carolina	Margaret Serapin	Strategic Sourcing Specialist	1.919.807.4529
North Dakota	Chad Keech	Procurement Officer	1.701.328.2767
Oklahoma	Theresa Johnson	Contract Officer	1.405.521.2289
Oregon	Kaliska King	Procurement Contract Specialist	1.503.373.1626
Rhode Island	Nancy McIntyre	Purchasing Agent	1.401.574.8176
South Carolina	Jay Lopez	Purchasing Agent	1.803.737.4375
South Dakota	Steve Berg	Director of Procurement	1.605.773.3405
Tennessee	Laitin Beecham	Contract Administrator	1.615.741.1251
Utah	Cherilyn Hess	Contracts Analyst	1.801.538.3232
West Virginia	Misty Delong	Buyer	1.304.558.8802
Wisconsin	Bruce Derge	Contracts Manager	1.608.264.7658
Washington	Clayton Long	Contract Specialist	1.360.407.8508
Wyoming	Michael Jones	Purchasing Director	1.334.242.7250

b. Offeror shall demonstrate an established, successful track record of past performance in duties and responsibilities related to domestic and if applicable international transportation services specified herein. This can be established by providing a copy of reports such as a Carrier annual report, report to Surface Transportation Board, or balance sheets and income and expense statements.

Since our beginning more than 45 years ago, FedEx has grown into a $79 billion corporation with more than 570,000 team members worldwide. Because of our financial stability and strength, FedEx has been able to modernize our vehicle and aircraft fleet to continue providing reliable service — an activity that struggling carriers may not be able to afford.

An electronic version of the 2020 FedEx Annual Report has been uploaded to the U3P system. It also can be found at the following link: https://s21.q4cdn.com/665674268/files/doc_financials/annual/2020/377973_1_9_FedEx_AR_WR.pdf. Additional financial information can also be found on our website at the following link: https://investors.fedex.com/financial-information/annual-reports/default.aspx.

c. Offeror shall provide documentation of on time and late delivery performance for express small package air and small parcel ground services for the past twelve (12) months.

The COVID-19 pandemic has disrupted supply chains around the world. This disruption was felt by FedEx as we took actions to keep our customers and team members safe. Specific impacts include adjusting to rapidly changing local conditions, adhering to governmental restrictions, and practicing social distancing within FedEx facilities and at customer sites. When adding the explosive growth of e-commerce and the resulting unprecedented package volume, our personnel and assets were stretched to the limit. The net result of these safeguards resulted in a meaningful impact on our service levels in 2020.

From January 2020 through December 2020, on-time delivery performance for NASPO ValuePoint participants was as follows:

FedEx Express
92.4 percent on-time
98.9 percent by commitment day

FedEx Ground
92.6 percent on-time

For comparison purposes, **service levels during the pre-COVID-19 months of January and February were above 98% for FedEx Express and above 97% for FedEx Ground**. We are confident the actions taken to adjust our network for the new environment will return services to our traditional norms.

4. Dispute Resolution – 195 Points Possible

a. Package Security

i. Describe the procedures in place to ensure packages are secure and tracked during transport. Explain a situation where the package being shipped needs special handling due to the contents being shipped. How did the Offerors' policies, driver training, customer service all assist in that process? If there were challenges explain those too.

Security features are built into our business to provide a safe environment for your shipments and information, as well as for FedEx employees, facilities, and our vehicle and aircraft fleets.

Package security is critical for FedEx. Here's our process.

FedEx team members take great care in handling our customers' packages. Customer shipments enter our sorting system only at specific times, are scanned and then secured into the appropriate containers, trailers, or aircraft.

Packages typically are scanned an average of 12 times during our pickup, sort and delivery process by trained couriers, handlers and by automated overhead scanners, and scanning

systems. Scanning enables FedEx and NASPO ValuePoint to electronically observe the movement of packages from pickup to delivery for an added level of security.

Scan information is available 24 hours a day, 7 days a week with web-based FedEx Tracking, which helps you track and manage your shipments throughout the shipping process.

When packages and freight arrive at our destination delivery stations, they are quickly sorted and loaded into the appropriate vehicles for delivery. In cases where businesses are closed, the recipient is not available for delivery or on holidays, the shipments are returned to the station, scanned, and secured in a dedicated location. Customers are notified of the attempted delivery.

Example of special handling

Here is an example of packages being shipped that needed special handling.

During the rollout of the Pfizer COVID-19 vaccine, FedEx used our unprecedented global reach to get the job done. The Pfizer vaccine needed to be kept frozen during transport and storage. We used our white glove service FedEx Custom Critical to pick the packages up at the Pfizer distribution center and inserted the shipments directly into our hubs or airports bypassing the local station network. Each package contained our patented SenseAware ID device to monitor the exact location of the package in real time as well as a temperature monitor provided by Pfizer.

We used our Priority Alert service for each package, which designated the shipment as urgent and allowed for priority boarding and constant monitoring by a team in Memphis, TN. As packages landed at airports around the U.S., our drivers were alerted and handled each package with the utmost of care and focus for an on-time delivery.

ii. Offeror shall demonstrate how sensitive packages are kept secure and are delivered properly and timely.

Package Security is critical for FedEx.

FedEx team members take great care in handling our customers' packages. Customer shipments enter our sorting system only at specific times, are scanned and then secured into the appropriate containers, trailers, or aircraft.

Packages typically are scanned an average of 12 times during our pickup, sort, and delivery process by trained couriers, handlers, and by automated overhead scanners, and scanning systems. Scanning enables FedEx and State of Utah/NASPO to electronically observe the movement of packages from pickup to delivery for an added level of security.

Scan information is available 24 hours a day, 7 days a week with web-based FedEx Tracking, which helps you track and manage your shipments throughout the shipping process.

When packages and freight arrive at our destination delivery stations, they are quickly sorted and loaded into the appropriate vehicles for delivery. In cases where businesses are closed, the recipient is not available for delivery or on holidays, the shipments are returned to the station, scanned, and secured in a dedicated location. Customers are notified of the attempted delivery.

b. Security Protocols
    i. Offeror shall provide all security protocols followed and how they shall conform to security protocols by State Agencies.

Package Security is critical for FedEx.

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Personnel screening is mandatory.

As another way to help increase the security of your shipments, we run background checks on all employees, and we conduct drug screening. Your pickup and delivery team members wear distinctive FedEx uniforms and display official FedEx ID badges.

Facility security provides layers of protection.

The following is an overview of general security guidelines for package sorting and handling operations throughout FedEx. Security protocols vary depending on facility type and local regulations; however, this information reflects baseline security standards.

Closed-Camera Video Surveillance (CCTV)

FedEx Customer Security Services (CSS) has deployed an extensive enterprise-level CCTV network for added protection. FedEx CSS benchmarks with other Fortune 500 security providers to continually monitor advancements in CCTV asset specifications. Our CCTV systems are specified to deliver 30−45 days of digitally recorded video at each equipped facility. Security professionals can view recorded or live video from the facility or remotely. Audit and

inventory management of our CCTV is performed by a support group for dedicated facilities within the CSS organization.

Facility access control

At FedEx, facility access is managed by an automated access control system that can immediately grant or restrict employee or vendor access to any facility. Employees and vendors gain access to facilities by using a FedEx-issued identification badge that also serves as a "keyless" entry device. A major benefit of keyless entry is that access can be managed independently of the physical control of the badge.

Individuals attempting to enter or exit a sorting facility must successfully clear established screening checkpoints. These checkpoints:

- Ensure that the employee/vendor has an active ID badge.
- Screen each employee/vendor for contraband through our x-ray and metal detecting devices.
- Ensure that all customer property remains in designated sorting areas.

Intrusion detection

As part of our overall protection program, we have installed intrusion detection systems at each of our World Service Centers. These systems are monitored by our proprietary, round-the-clock alarm monitoring operation known as the FedEx Global Security Communications Center (GSCC), which is certified by Underwriters Laboratories (UL). In the event of an alarm, the GSCC works with the appropriate agency, FedEx security professionals, and FedEx management for successful resolution.

Uniformed security

Each of our major sorting facilities is staffed with highly trained uniformed FedEx and contracted security professionals. Armed and/or unarmed uniformed security professionals make routine patrols in and around FedEx property to add another layer of protection and serve as a proactive deterrent.

Transportation vehicles and aircraft safety and security

FedEx motor vehicles and aircraft meet high standards for safety, appearance, efficiency, and environmental impact, and they are maintained regularly to ensure their continued performance and safety.

FedEx has written procedures for properly securing vehicles during operational and non-operational hours. CSS conducts security awareness training for our couriers and drivers and performs random and unannounced audits to ensure compliance with vehicle security policies. Violations are investigated, documented, and reported to management for follow-up and appropriate action.

FedEx couriers and drivers perform inspection checks on vehicles to ensure proper, secure, and safe use, and they are instructed to report any defects. Defective equipment is not allowed to be used until it has been properly repaired.

Use of FedEx pickup and delivery vehicles is limited to FedEx authorized personnel for daily operations. FedEx vehicles are not allowed for personal use and are returned to FedEx facilities at the end of each operational day or at the completion of a pre-defined route so that each vehicle may be accounted for.

All FedEx delivery vehicles and trailers are provided with locking mechanisms. Depending on the type of vehicle, these may include seals, padlocks, or automatic door locks to prevent unauthorized access to the cargo area of the vehicle. In addition, couriers and drivers have special hand carts to use at malls or high-rise buildings to keep freight secure in dense foot traffic.

Data security

At FedEx, we are equally committed to securing information about your shipments and protecting your privacy by using one of the most powerful and integrated information technology networks in the world. All FedEx employees help maintain a secure network and infrastructure by working to preserve the integrity, confidentiality, and availability of FedEx technological assets. Information Security Standards are updated in response to changes in security and privacy laws as well as changes in FedEx public privacy notices.

We follow applicable regulations and industry standards including, but not limited to the following:

- Visa and MasterCard Payment Card Industry (PCI) Data Security Standard
- Health Insurance Portability and Accountability Act (HIPAA) — Security and Privacy
- Sarbanes-Oxley (SOX) Section 404
- California SB 1386 (SB1386)
- EU Data Protection Directive (EU DPD)
- Canada Personal Information Protection and Electronic Documents Act (PIPEDA)
- Japan Personal Information Protection Act (PIPA)
- ISO/IEC 17799: 2005 — Information Technology — Security Techniques — Code of Practice for Information Security Management
- Control Objectives for Information and related Technology (COBIT)
- National Institute of Standards and Technology (NIST) Security Guidelines (800 Series) Special Publications 800-12: An Introduction to Computer Security: The NIST Handbook

Regulatory security/working with NASPO ValuePoint protocols

Dedicated security professionals maintain a relationship with regulatory agencies to ensure that our security measures meet and exceed all federally mandated requirements. In addition, an internal team within CSS conducts random, unannounced regulatory inspections of FedEx

locations to ensure that these standards are maintained and these professionals welcome meetings with our customers.

ii. Describe the security protocols in place if a package or a driver runs in to a Security issue, i.e., the package is an issue or any other scenario.

FedEx has written procedures for properly securing vehicles during operational and non-operational hours.

c. Offeror to describe how they handle issues and disputes.

i. Offeror shall provide a 24/7 customer service center and escalation contacts for States. Offeror shall detail how users would dispute and/or submit a complaint to customer service.

FedEx provides NASPO ValuePoint a dedicated government sales team along with general customer service and account management resources to help resolve issues and disputes.

Problem escalation process

	Resource and purpose
Level One	1.800.GoFedEx (1.800.463.3339) for general inquiries and tracking
Level Two	govtsupport@fedex.com for account setup and billing
Level Three	FedEx Worldwide Account Managers for issue escalation

ii. Offeror to describe how they handle issues and disputes with customers including billing issues.

FedEx provides NASPO ValuePoint a dedicated government sales team along with general customer service and account management resources to help resolve issues and disputes.

Problem escalation process

	Resource and purpose
Level One	govtsupport@fedex.com for general inquiries and tracking
Level Two	1.800.645.9424 for account setup and billing
Level Three	FedEx Worldwide Account Managers for issue escalation

5. Handling State Emergencies – 195 Points Possible

a. Describe how the Offeror's company has responded to any state that had a specific emergency or if an emergency has affected the nation. Include an example that includes but not limited to when the Offeror's company needed to adjust operations to accommodate a need, how communications with the customer worked, some challenges that were worked through and how well the outcome was for the Offeror and the end user.

Handling emergencies

As a leading global logistics company, we routinely encounter challenging situations, ranging from natural disasters to social unrest. Preparing for these events is critical to sustaining our global operations and minimizing the potential impact on customers.

FedEx and its subsidiaries do not provide copies of our crisis management, continuity of business, or disaster recovery plans.



Overview of the extent and structure of our planning

Although FedEx and its subsidiaries do not provide copies of our crisis management, continuity of business, or disaster recovery plans — which contain confidential, sensitive information that cannot be distributed outside our span of control — to customers, we have provided an overview of the extent and structure of our planning.

FedEx has an extensive model for redundancy and contingency planning that draws upon our worldwide resources of aircraft, locations, and data centers. The focal point for regular and irregular airline operations is the Global Operations Control (GOC) Center, along with a fully redundant backup control center. GOC is responsible for contingency planning across the FedEx network.

Continuity of business or disaster recovery plans

We proactively establish contingency plans that focus on restoring service to customers while ensuring team member safety. We have over 40 years of experience in proactively addressing situations such as severe weather events that can occur at any given time anywhere in the world. We are adept at implementing contingency plans at a moment's notice to respond on a global scale, quickly, and efficiently. These plans range from IT-specific disaster recovery plans to business unit contingency plans that are developed, tested, and maintained to ensure continuity of operations. This positions us to safely restore operations promptly following natural disasters, serve our customers quickly, and ensure security for their shipments.

Strategic planning

Disaster recovery is governed by a committee that ensures that standard tools and methodologies are used to determine and document the impact of a disruption to the activities that support the corporation's key services.

Based on the business impact analysis, disaster recovery plans are developed for restoring FedEx applications, systems, and data in supporting the continuity of FedEx business functions in the event of major system disruptions or outages.

Our operating companies have planning teams that apply sophisticated analytical models to assess scenarios that could potentially affect our operations and develop robust strategies to ensure network resilience. These tools incorporate a variety of factors, including but not limited to population, congestion, and demand changes. We also have an in-house, 15-member meteorology division that uses state-of-the-art weather monitoring tools to manage risks associated with global weather patterns.

To further support our internal processes, we participate in State Emergency Operations Centers programs, as well as the Federal Emergency Management Agency-Northern Command Public Private-Partnership program, which brings private-sector companies like FedEx together with national, state, and local emergency management organizations to work collaboratively before, during, and after disasters. Our active participation in these initiatives helps us gain the earliest possible safe re-entry into affected areas.

Responding to the COVID-19 pandemic

As an example of our contingency plans in action, when initially confronted with COVID-19 in China in early 2020, our Global Network Planning and Operations Control teams adjusted our network to maximize capacity and utilization, at times daily. For example, in March, when passenger-plane belly capacity was severely constrained, FedEx flew nearly 250 flights in and out of China in one week, in line with our flight schedule prior to the pandemic.

We also flew a total of 530 extra flights in the fourth quarter of fiscal year 2020, on top of our base schedule, undertaking one of the largest airlifts since the Berlin airlift of 1948. As a result, not only did shipping increase from that time, we worked with the government to ship COVID-19 test kits, and we now ship vaccines all over the world.

b. Offeror shall agree to provide next day pick up/shipping on any pick ups or deliveries on packages deemed critically necessary to meet the needs and demands of declared State emergencies.

Acknowledged.

c. Offeror shall agree to provide a dedicated point of contact to assist State emergency contact persons in determining the best shipping method and any additional shipping requirements needed for being shipped.

Worldwide Account Manager, Elaine Heath, serves as a dedicated point of contact to help emergency contact persons. Her contact information is as follows:

Elaine Heath
FedEx Worldwide Government Sales
900 7th Street, NW, Suite 550
Washington, DC, 20001-3886
elaine.heath@fedex.com | 1.858.450.9869

d. Offeror shall work alongside State emergency contact persons to provide any needed reports for Federal Emergency Management Agency reporting requirements.

Acknowledged.

6. Data Security – 125 Points Possible

a. Offeror shall describe in detail what measures are taken to protect sensitive customer information.

Data security

At FedEx, we are equally committed to securing information about your shipments and protecting your privacy by using one of the most powerful and integrated information technology networks in the world. All FedEx employees help maintain a secure network and infrastructure by working to preserve the integrity, confidentiality, and availability of FedEx technological assets. Information Security Standards are updated in response to changes in security and privacy laws as well as changes in FedEx public privacy notices.

We follow applicable regulations and industry standards including, but not limited to the following:

- Visa and MasterCard Payment Card Industry (PCI) Data Security Standard
- Health Insurance Portability and Accountability Act (HIPAA) — Security and Privacy
- Sarbanes-Oxley (SOX) Section 404
- California SB 1386 (SB1386)

- EU Data Protection Directive (EU DPD)
- Canada Personal Information Protection and Electronic Documents Act (PIPEDA)
- Japan Personal Information Protection Act (PIPA)
- ISO/IEC 17799: 2005 — Information Technology — Security Techniques — Code of Practice for Information Security Management
- Control Objectives for Information and related Technology (COBIT)
- National Institute of Standards and Technology (NIST) Security Guidelines (800 Series) Special Publications 800-12: An Introduction to Computer Security: The NIST Handbook

b. Demonstrate the data security policies in place if data was breached. How is the customer notified and if the customer finds a breach, how do they notify the Offeror?

As previously noted, FedEx has FedEx Information Security standards and policies in place regardless if data is breached or not. One of the measures that we take internally in the event of suspicious activity, suspected cyberattack, suspected security incident, or possible breach of Personal Data, is that all FedEx employees must notify Information security immediately via an internal website and/or phone number.

Please refer to Attachment A NASPO ValuePoint Master Agreement Terms and Conditions for complete details regarding data security and notification in case of breach. In addition, customers can contact 1.800.gofedex or the FedEx Cybersecurity Command Center at C3@fedex.com).

c. 'Click-through' or Terms of Use Agreement
If access to the Offerors' system or partnering system requires users to agree to Terms of Use or similar 'Click-Through' style agreements, copies of those agreements must be included in the RFP response.

Acknowledged.

7. Drop Boxes and Shipping Supplies – 100 Points Possible

a. Offerors must agree to place package collection receptacles in convenient locations within Participating States and describe other centralized package collection procedures available. Collection receptacles must be of sufficient size to contain 8 ½" x 11" sheets of paper, without folding, up to the weight limit for various categories. The Offeror shall provide express pack boxes and express tubes to Participating States at no cost. The Offeror shall provide requested materials and supplies within 48 hours of request, except for pre-printed shipping forms. Pre-printed shipping forms are the Offeror's shipping forms pre-printed with an Authorized User's address and billing information. Note: Any pre-printed

Terms and Conditions on any Offeror forms, which are inconsistent with the Terms and Conditions of the Master Agreement and any Participating Addendum are rejected and do not modify, change or replace the Terms and Conditions of this Master Agreement or subsequent Participating Addenda.

b. Offeror must agree to place receptacles in convenient locations within Participating States and describe other centralized collection procedures available. Containers must be of sufficient size to contain 8 ½" x 11" sheets of paper, without folding, up to the weight limit for various categories. The Carrier shall provide express pack boxes and express tubes to Participating States at no cost. Carrier shall provide requested materials and supplies within 48 hours of request, except for pre-printed shipping forms. Pre-printed shipping forms are Carrier's shipping forms pre-printed with users address and billing information. Note: Any pre-printed terms and conditions on any Carrier forms, which are inconsistent with the terms and conditions of the Master Agreement and any Participating Addendum are rejected and do not modify, change or replace the terms and conditions of this Master Agreement or subsequent Participating Addenda.

Offeror will endeavor to place package collection receptacles in convenient locations within Participating States where mutually beneficial and alternative drop off locations are not located within a reasonable vicinity and describe other centralized package collection procedures available.

c. The Offeror shall, at no additional charge, provide Authorized Users with label printers, labels, etc. or the ability to print labels that are required to prepare articles for shipment. The Offeror shall describe its program for providing such printers, including its lease terms and conditions or the ability to print labels. Offeror shall provide online services ordering capability as well as online printing of shipment documentation and labels. Online ordering and printing services shall be available to Authorized Users via access through the Internet and be capable of being accessed utilizing standard Internet Web Browsers. Offeror shall describe its online ordering and shipment documentation printing services, including a description of the security and privacy protection features that will be applicable to online services. The system shall accommodate a reference field for internal tracking numbers for invoice payment. The reference field shall accommodate up to 20 characters. Explain the process for modification of the online system if the Authorized user needs a change to the online order system. Is the system customizable?

Current plan participants use fedex.com to print labels. We will continue to provide the ability for plan participants to print labels. Additional detail on all requested items is provided in the following paragraphs including information about customization.

FedEx convenience network



FedEx offers you thousands of shipping locations to drop off your FedEx shipments and pick up supplies. Convenient locations to ship, drop off, or have your FedEx packages held securely for pickup when it suits your schedule.

Discover all location types to find one that fits your needs

In addition to our FedEx-operated, in-store shipping locations such as FedEx Ship Centers and FedEx Office locations, we have added pickup and delivery service desks in grocery stores and specialty retailers. And, many have extended hours for even greater convenience.

In-store shipping services

- **FedEx Ship Center** – Domestic and international shipping, including approved dangerous goods. Drop off and hold FedEx Express and FedEx Ground packages securely. Get later cutoff times for FedEx Express shipments.
- **Staples®, Home Hardware and Super C** – Locations offer FedEx Express and FedEx Ground domestic and international shipping. Drop off packages, process them at the counter, get packaging help or buy packing supplies.
- **FedEx Authorized Ship Center®** – Independently owned and operated stores for pack and ship services, including domestic and international shipping. FedEx Ground and FedEx Express packages held for pickup at select locations.

Pickup and drop off with FedEx OnSite

Pick up and drop off FedEx Express and FedEx Ground packages where you shop frequently. Available in select cities at participating retail and specialty stores, FedEx pickup and drop off are generally available during normal hours of operation for each retailer and vary by location. Check local.fedex.ca to find out if the service is available in your location.

Self-serve shipping services

- **FedEx Drop Boxes** – FedEx drop box are available nationwide where you can drop off domestic or international FedEx Express or FedEx Ground packages.

FedEx Express supplies

FedEx Express offers many packaging options for all your time-sensitive shipments. You can obtain packaging at FedEx Office locations, order it online at fedex.com/us/fcl/pckgenvlp/ordersupplies/index.html, or call 1.800.GoFedEx (1.800.463.3339) and say “order shipping supplies.” These packaging options are for FedEx Express shipments only.

Environmental information

- FedEx envelopes are made from an average of 93 percent recycled content.
- FedEx paks are made from an average of 10 percent recycled content.
- FedEx white boxes are made from an average of 44 percent recycled content.
- FedEx brown boxes are made from an average of 35 percent recycled content.

All FedEx packaging is recyclable, and 49 percent is made from recycled content. You can be sure you're getting packaging that's as environmentally responsible as it is durable. And that can help make every shipment worry-free.

FedEx Express Packaging	
Your shipping need	**Our solution**
Packaging for letter-size and legal-size documents 	**FedEx Envelope** • Inside dimensions: 9½" x 12½" • Weight when empty: 1.5 oz. • Weight limit: 8 oz. (shipments exceeding 8 ounces rated at next whole pound) **FedEx Legal Size Reusable Envelope** • Inside dimensions: 9 ½" x 15½" • Weight when empty: 2 oz. • Weight limit: 8 oz. (shipments exceeding 8 ounces rated at next whole pound) • Designed so it can be used twice
Tear- and water-resistant packaging 	• **FedEx Small Pak** • Inside dimensions: 10¼" x 12¾" • Weight when empty: 0.63 oz. **FedEx Large Pak** • Inside dimensions: 12" x 15½" • Weight when empty: 1 oz. **FedEx Padded Pak** • Inside dimensions: 11¾" x 14¾" • Weight when empty: 1 oz. **FedEx Reusable Sturdy Pak** • Inside dimensions: 10" x 14-1/2", expands up to 1-1/2" • Weight when empty: 2.9 oz. • Designed so it can be used twice
Boxes – small and medium size	**FedEx Small Box in two sizes** • Inside dimensions

FedEx Express Packaging



- 10-7/8" x 1-1/2" x 12-3/8"
- 8-3/4" x 2-11/16" x 11-5/16"
- Weight when empty: 4.5 oz.
- Contents should be 20 lbs. or less

FedEx Medium Box in two sizes

- Inside dimensions
- 11-1/2" x 2-3/8" x 13-1/4"
- 8-3/4" x 4-3/8" x 11-5/16"
- Weight when empty: 6.5 oz.
- Contents should be 20 lbs. or less

Boxes – large and extra large size





FedEx Large Box in two sizes

- Inside dimensions: 12-3/8" x 3" x 17-1/2"
- Weight when empty: 14.5 oz. 8-3/4" x 7-3/4" x 11-5/16"
- Weight when empty: 9.4 oz.
- Contents should be 30 lbs. or less

FedEx Extra Large Box in two sizes

- Inside dimensions: 11-7/8" x 10-13/16" x 11-1/16"
- Weight when empty: 20 oz.15-3/4" x 14-3/16" x 6"
- Weight when empty: 30 oz.
- Contents should be 50 lbs. or less

Packaging for plans, posters, fabric rolls, charts, or blueprints



FedEx Tube

- Inside dimensions: 6" x 6" x 38"
- For dimensional weight calculation: 5" x 6" x 38"
- Weight when empty: 16 oz.
- Contents should be 20 lbs. or less

Boxes for cost-effective international shipping



FedEx 10kg Box and FedEx 25kg Box

For a flat rate, you can ship these double-walled boxes to more than 220 countries and territories via FedEx International Priority. They're available at FedEx Office locations and many other staffed FedEx shipping locations.

FedEx 10kg Box

- Inside dimensions: 15-13/16" x 12-15/16" x 10-3/16"
- Weight when empty: 31 oz.
- Contents should be 22 lbs. (10 kg) or less

FedEx Express Packaging	
	FedEx 25kg Box • Inside dimensions: 21-9/16" x 16-9/16" x 13-3/16" • Weight when empty: 57 oz. • Contents should be 56 lbs. (25 kg) or less
Packaging for added protection  	**FedEx Box with Safe Insert** • Reinforced aluminum box in two sizes to fit securely inside the FedEx Medium Box (M1) and the FedEx Large Box (L1) • Equipped with a combination lock or key lock (only shipper and recipient have access) • Provides added safety, security, and strength for high-value items • Inside dimensions: Medium: 11-1/2" x 2-3/8" x 13-1/4"; Large: 12-3/8" x 3" x 17-1/2" • Weight when empty: Medium: 4.2 lbs. (including FedEx Medium Box); Large: 5.3 lbs. (including FedEx Large Box) **Security Box Kit** • Fiberboard insert fits snugly inside a FedEx Medium (M2) or Large box (L2) • Provides extra protection from abrasions, indentations, punctures and tears • This packaging is only available to FedEx Declared Value Advantage customers
Packaging for temperature-sensitive shipments 	**Cold Shipping Package provided through FedEx** • No-hassle packaging that maintains a consistently cold temperature. • Keeps sensitive healthcare shipments cold without the weight and expense of gel packs or dry ice.
Packaging to ship noninfectious specimens 	**FedEx Clinical Pak** Use these plastic overwraps for noninfectious clinical samples after they are inserted into a sturdy inner container. Properly packaged clinical-sample shipments smaller than 7" x 4" x 2" must be shipped in an overwrap such as the FedEx Small Clinical Pak or the FedEx Large Clinical Pak. **FedEx Small Clinical Pak** • Inside dimensions: 9-1/2" x 13" • Weight when empty: 0.8 oz. • Contents should be compatible with the container

FedEx Express Packaging	
	and packed securely. • Download our brochure on packing and marking Clinical shipments. **FedEx Large Clinical Pak** • Inside dimensions: 13-1/2" x 18" • Weight when empty: 1.2 oz. • Contents should be compatible with the container and packed securely. • Download our brochure on packing and marking Clinical shipments.
Packaging for Biological Substance, Category B (UN 3373) specimens 	**FedEx UN 3373 Pak** Use this plastic overwrap for Biological Substance, Category B (UN 3373) shipments. Shipments smaller than 7" x 4" x 2". • Inside dimensions: 13-1/2" x 18" • Weight when empty: 1.2 oz. • Contents should be compatible with the container and packed securely. • Download our brochure on packing and marking UN 3373 shipments.
Packaging to ship clinical specimens 	**FedEx Medium Clinical Box and FedEx Large Clinical Box** Biological Substance, Category B (UN 3373) are permitted for shipment in these boxes. FedEx Medium Clinical Box • Inside dimensions: 11-5/8" x 3-1/6" x 13-5/8" • Weight when empty: 8 oz. • Contents should be 20 lbs. or less FedEx Large Clinical Box • Inside dimensions: 12-3/8" x 3" x 17-1/2" • Weight when empty: 9 oz. • Contents should be 20 lbs. or less

Information is subject to change without notice.
** These packaging options are for FedEx Express shipments only.*

Purchase FedEx Ground and special use packaging

You'll find a wide variety of shipping supplies available for purchase at FedEx Office and FedEx World Service Center locations, including boxes, envelopes, and tape. We also have solutions for specialty items such as art, golf clubs, luggage, and electronics, including our durable laptop box and small electronics box for cell phones and other small devices.

Order FedEx Express supplies

FedEx Express offers a range of packaging options for all your time-sensitive shipments. You can obtain packaging and supplies at FedEx Office locations, order it online at http://www.fedex.com/us/fcl/pckgenvlp/ordersupplies/index.html, or call 1.800.GoFedEx (1.800.463.3339) and say “order shipping supplies.” These packaging options are for FedEx Express shipments only.

FedEx Pre-printed Terms and Conditions

Please refer to Order of Precedence within Attachment A, NASPO ValuePoint Master Agreement Terms and Conditions.

Tools on fedex.com

FedEx Ship Manager at fedex.com

Use the power of the internet to make shipping simple anytime, anywhere — even when you're away from the office. All you need is internet access, an inkjet or laser printer, and a FedEx account number to ship on fedex.com. The FedEx Administration feature allows central management of shipments processed by individuals from different locations.

Streamline the process with these benefits:

- **Tracking** – Check the status of shipments and orders anytime with just a click of the mouse.
- **Inkjet or laser-printed shipping labels** – Enjoy greater convenience and accuracy when you complete FedEx Express and FedEx Ground, shipping labels online and print them on your inkjet or laser printer. You can even process shipping labels for multiple-piece shipments (up to 25 pieces) or collect on delivery shipments.
- **Address book** – Save time by storing up to 2,500 names and addresses for frequent recipients so their information automatically populates as you create shipping labels.
- **Shipment profiles** – Prepare shipping labels for repeat shipments to the same address with just two clicks.
- **Courier pickup** – Arrange for a courier to pick up your shipments without picking up your phone. Courier pickup is available in the U.S., Canada, Puerto Rico, and select countries in Europe, Latin America, Asia, and the Middle East.
- **Shipment notifications** – Turn on automatic email notifications to keep you, your recipient, and two others informed that a FedEx shipment is on the way and/or has been delivered.
- **Shipping history** – No more storing receipts or manually maintaining records. Instantly see what you've shipped, and where, over the past 90 days.
- **Rates and transit times** – Receive an estimated rate and transit time for your selected service and other available services.

- **Cancel shipment** – Cancel your shipment online with this easy-to-use feature. Plus, if you've just noticed an error on your shipping label, you can simply select "Edit shipment" to correct the mistake without starting over.

FedEx Administration

FedEx Ship Manager at fedex.com users can select an administrator to manage shipping activity for users in different locations. The administrator determines who receives shipping privileges and at what level. Reports help customers plan and budget because administrators have visibility to shippers, destinations, services, and returns.

Internet and software solutions

FedEx Ship Manager Software

Turn your desktop into a high-powered shipping station with FedEx Ship Manager® Software. This easy-to-install software simplifies the process for shipping packages and freight.

Benefits for medium and large businesses include the following:

- Reduce data entry, errors, and duplication of effort.
- Increase efficiency and save time.
- Stay current with customer information — it's easy and free.

Features include the following:

- Monitor and manage shipment activity across one or multiple accounts.
- Set shipping defaults for yourself and others to control costs.
- Create shipment profiles to accelerate the shipping process.
- Create, add, and edit customized reports for shipments processed.
- Stay informed by selecting multiple email notifications.

FedEx Ship Manager Lite

This simplified online shipping tool can be used for basic shipments of a single envelope or package within the U.S. or internationally. It's a fast way to create a shipping label — with or without a FedEx account.

FedEx Mobile Web

This website, accessed on any mobile device, allows customers to manage shipments on the go. Users can get account-specific rates, create shipping labels, track shipments, manage deliveries, find FedEx locations, and more.

Integration options

FedEx Compatible

Small and medium customers can build FedEx shipping capabilities directly into their business' software and access shipping options and rates in this multi-carrier system. FedEx Compatible

software solutions provide access to shipping and other FedEx services you need to make operations run seamlessly and efficiently.

With FedEx Compatible, you can:

- Take advantage of the peace of mind associated with a successful, marketplace-tested solution.
- Forgo extensive employee training by shipping with the business software you use every day.
- Reduce costly keystroke errors.
- Access shipping options and rates for FedEx and other featured carriers without having to switch programs or re-enter information.

FedEx Ship Manager Server

FedEx Ship Manager Server, a free tool for high-volume shippers, lets you fully integrate FedEx services into your existing IT system and shipping process, so you can streamline your supply chain and shipping data with ease. You can run FedEx Ship Manager Server on a local client or integrate the application with your current shipping operations, bringing the power of FedEx services to your shipping station for local and worldwide deliveries.

FedEx Ship Manager integration tools

Available with FedEx Ship Manager software and hardware, these tools allow customers to integrate shipping data seamlessly between their business software (accounting, customer service, and order management systems) and FedEx Ship Manager Software.

FedEx Web Services

Integrate FedEx shipping functionality directly into your existing order entry, warehouse management, and other business software systems without hosting your own software. FedEx Web Services gives you the ability to have your own IT/developer resources create a custom user interface.

Benefits of FedEx Web Services include the following:

- Integrates common FedEx functionality into your business workflow, including the ability to locate the best rates, estimate transit times, and track the status of shipments
- Saves time by automating common processes such as rate and service selection, label generation, and data exchange between information sources
- Uses industry standards and is compatible with a comprehensive array of developer’s tools. The result is faster time to market and an increased flexibility to integrate FedEx transactions and information into your applications. FedEx Web Services Developers Language is designed to be fully interoperable with any product or developer's tool that also conforms to the WS-I Basic Profile
- Provides access to the FedEx Developer Resource Center, which offers developers a secure environment to make use of the resources necessary for integration, from product planning guidance, documentation, and sample code to testing and production

Securing Information and Protecting Privacy

FedEx Global Privacy Policy

FedEx Corporation and its operating groups, subsidiaries and divisions ("FedEx") recognize the importance of having effective privacy protections in place and are committed to compliance with applicable data privacy laws, regulations, internal policies and standards. These protections form the foundation of a trustworthy company, are necessary to maintain the confidence of customers and employees and ensure the company's own compliance with such local laws. This Global Privacy Policy is based on globally accepted, basic principles on data protection.

This policy applies worldwide to all employees and companies of FedEx. Individual operating companies may not adopt policies inconsistent with this policy. Supplemental data protection requirements for individual operating companies, regions or countries may be created with the approval of the Global Chief Compliance and Governance Officer (GCCGO).

Each operating company of FedEx is responsible for compliance with this policy. If there is reason to believe that local laws or other legal obligations contradict the duties under this policy, the relevant operating company must inform the GCCGO. In the event of conflicts between applicable local laws, rules or regulations and the policy, FedEx will work to find a practical solution that reconciles these requirements.

To find out more about how FedEx protects the information about your shipments, you can view and download the policy on http://www.fedex.com/en-us/trust-center/global-privacy-policy.html.

Compliance with the global privacy policy

FedEx will comply with all applicable data privacy laws, regulations and rules in relation to the processing of personal data. FedEx may, at its sole discretion, process personal data for the performance of services, and for business purposes set forth in the FedEx Privacy Notice at fedex.com. FedEx does not sell any personal information to other businesses or third parties.

In relation to any personal data provided by you concerning yourself, your employees or agents, a recipient, or any third party in connection with a shipment or otherwise, you represent that you have complied with applicable data privacy laws, including obtaining the necessary legal basis for the provision of such data to FedEx and the processing by FedEx of this data as described in the FedEx Service Guide. You must also provide the relevant individual with all information in connection with the collection, transfer and processing of such data, including the information contained in the FedEx Privacy Notice at fedex.com. FedEx will not be liable for costs, claims, damages and expenses suffered or incurred by FedEx in connection with the shipper's failure to comply with the Data Privacy section in the terms and conditions outlined in the FedEx Service Guide. You agree to indemnify FedEx in respect of all costs, claims, damages and expenses suffered or incurred by FedEx in connection with your failure to comply with this policy.

Simplify your invoice management with FedEx Billing Online (FBO).

FedEx Billing Online is a billing application on fedex.com that enables U.S. customers to access billing data 24 hours a day, 7 days a week. With this easy and secure tool, you can view, print, and save PDF versions of your invoices; dispute charges and request adjustments; and make payments electronically.

- It provides up-to-date viewing of all your open and closed FedEx Express and FedEx Ground invoices for the past 180 days.
- Password-protected and secure, it enables you to create custom invoice reports or data downloads in sync with your accounts payable system.
- You can quickly dispute invoices without ever picking up the phone, thanks to a handy “Dispute” button.
- Because it’s a paperless solution, you can save on paper costs, cut down on storage requirements and reduce your carbon footprint.

Maximize time and keep a close eye on the bottom line.

FedEx Billing Online allows you to build a payment cart by selecting entire invoices, individual charges on specific invoices, or both into one convenient payment.

- Schedule and make payments up to 15 days beyond the date you enter payment information.
- Pay by electronic funds transfer, paper check, debit or credit card.
- Create multiple payment profiles.
- View, print, or save PDF versions of your invoices, and receive automatic downloads of invoice data.
- View accounts at the invoice level, shipment-detail level or both.
- View and download a PDF of the customs documentation for your international shipments.
- View a signature proof-of-delivery image for a FedEx Express or FedEx Ground shipment.
- Create, manage, and run rules to automate certain accounting activities. For example, you can:
  - Assign a cost center to shipments to meet internal cost allocation requirements.
  - Automatically update reference fields.
- Receive automatic email notifications for several actions, including:
  - Automatic file downloads.
  - New invoices. (with or without an attached Summary Level PDF of the new invoice)
  - Past-due notices.
  - Dispute processing.

- Manage administrative functions efficiently, including:
  - Adding and managing multiple accounts.
  - Adding and managing multiple secondary users with different levels of privileges.
  - Sending email notifications to other users.
  - Using the Approve/Notify feature to communicate electronically within your team to approve and comment on any invoice and/or shipment.

Modifications to Online System

State of Utah/NASPO ValuePoint can integrate FedEx shipping functionality directly into your existing order entry, warehouse management, and other business software systems without hosting your own software. FedEx Web Services gives you the ability to have your own IT/developer resources create a custom user interface so that changes can be made.

8. Marketing Plan – 100 Points Possible

a. Offerors shall provide a marketing plan explaining how an Offeror will market its relationship with NASPO ValuePoint, the Lead State, and Participating Entities in future marketing material and campaigns. The NASPO ValuePoint Master Agreement Terms and Conditions include program provisions governing participation in the cooperative, reporting and payment of administrative fees, and marketing/education relating to the NASPO ValuePoint cooperative procurement program. In this regard, the Offeror should address the following:

b. Briefly describe how the Offeror intends to promote the use of the Master Agreement.

FedEx has a three-tier approach to managing a large relationship such as NASPO ValuePoint. Each state is directly supported by our top level worldwide sales team. We have six dedicated worldwide account managers that are geographically dispersed across the U.S. that are in charge of working with state governments in all 50 states. Our team of worldwide account managers are dedicated to the state government space. We are well versed in the needs, challenges and opportunities our partners in the government space face daily. In addition to the worldwide sales organization, we have a field account executive sales organization comprised of several thousand team members that manage small geographic territories within a state. Lastly, we have an inside sales team of 16 individuals that are dedicated to the states to ensure we have complete coverage from the largest facilities to the smaller locations.

This gives FedEx unprecedented coverage for the 40 states already under the NASPO ValuePoint agreement with FedEx and the ability to convert additional states to the agreement. Each worldwide account manager and account executive have mandatory call requirements used to promote the small parcel agreement. For new states we have strict on-boarding requirements that include “call to actions,” where communication blasts and specific marketing material are sent to account representatives across the state to distribute to potential customers. Lastly, we work directly with the chief procurement officers in each state to make sure all updated contract information is accurate and available on the online marketplace.

c. Knowing that state procurement officials (CPO) must permit use of the Master Agreement in their state, how will you integrate the CPO's permission into your plan for promoting the agreement?

Our first objective is always to gain permission of the CPO. The CPOs must sign a mutually agreed-upon addendum prior to their state onboarding. In addition, the WWAM is responsible for developing a regular schedule for business reviews with the CPOs to discuss the small parcel agreement.

d. Public entities are sensitive to "scope" issues, whether performance is within the intended scope of the solicitation as awarded. In the context of the Offeror's method of promoting Master Agreements of this nature, how would the Offeror clarify any questions regarding the scope of the Master Agreement with respect to any potential order?

We are sensitive to scope issues. If there are any service requests for anything outside the scope of the agreement, the customer is informed that the service they are requesting is not part of the agreement and are referred to our purchasing contact at the individual states.

e. How will the Offeror's company manage due dates for administrative fee payments and usage reports?

FedEx has been a carrier for the NASPO ValuePoint small parcel agreement for 15 years with no issues. We have dedicated reporting staff for this contract and, therefore, will continue to meet the due dates for reporting and/or administrative fees.

f. Offeror to describe report customizations they can provide.

Service Group	Global	GlobalName	CustNbr	CustName	Addr1	City
Express Domestic	101879713214	Govt US-State / (NASPO) Southeast	xxxxx7307	DEPT of ABC	ABC Street 1	ABC
Express Domestic	101879713215	Govt US-State / (NASPO) Midwest	xxxxx7308	DEPT of ABC	ABC Street 2	ABC
Express Domestic	101879713216	Govt US-State / (NASPO) Northwest	xxxxx7309	DEPT of ABC	ABC Street 3	ABC
Express Domestic	101879713217	Govt US-State / (NASPO) West	xxxxx7310	DEPT of ABC	ABC Street 4	ABC
Express Domestic	101879713218	Govt US-State / (NASPO) Southwest	xxxxx7311	DEPT of ABC	ABC Street 5	ABC
Express Domestic	101879713219	Govt US-State / (NASPO) Southeast	xxxxx7312	DEPT of ABC	ABC Street 6	ABC
Express Domestic	101879713220	Govt US-State / (NASPO) Northeast	xxxxx7313	DEPT of ABC	ABC Street 7	ABC
End Row						

Chart continued

St	ZIP	Service	ShipDt	Volume	RevAmt
AL	36849	Priority Overnight	10/1/2020	1	$ 9.09
IN	47408	Priority Overnight	10/8/2020	1	$ 9.09
WA	98504	Priority Overnight	10/10/2020	1	$ 9.09
CA	95605	Priority Overnight	10/13/2020	1	$ 9.09
TX	78701	Priority Overnight	10/15/2020	1	$ 9.09
FL	33136	Priority Overnight	10/23/2020	1	$ 9.09
CT	1606	Priority Overnight	10/27/2020	1	$ 9.09
				7	**$ 63.63**

The FedEx standard report sample represents all attributes that will be provided to our contractual customer. This information will be provided via email in the identified format or

uploaded via the customer's provided website. Should there be a need for additional reporting detail or process, FedEx will increase the rate schedule for all services by a percentage not to exceed 5% based on the specific reporting requirements agreed with the individual state.

g. Through its Cooperative Development Coordinators and Education & Outreach team, NASPO ValuePoint assists Lead States by engaging vendors in strategies aimed at promoting master agreements. The Offeror should describe the opportunities and/or challenges you as an Offeror see in working with NASPO ValuePoint staff in this way.

FedEx values our relationship with NASPO ValuePoint, and as a member of the NASPO ValuePoint Advisory Committee, FedEx is committed to continuing to work with NASPO ValuePoint staff on a variety of outreach programs including attending the NASPO ValuePoint conference, participating in NASPO ValuePoint videos, and strategizing on how to increase participation in the small parcel agreement.

9. Green Transportation Plan – 75 Points Possible

a. The Offeror shall outline its green transportation plan.

Moving forward sustainably and efficiently

At FedEx, we are proud of our ability to connect people and possibilities around the world, and to do so responsibly and resourcefully. Within our own operations, innovation is central to multiplying efficiencies, reducing our environmental impacts, and creating value for our business and our stakeholders.

Our “Reduce, Replace, Revolutionize” approach guides environmental efforts to drive the responsible and efficient use of resources, optimize our business, lower costs, and deliver value in four key areas: aircraft efficiency, vehicle efficiency, sustainable facilities, and sustainable manufacturing and recycling. Collectively, our sustainability efforts have contributed to an approximately 40% reduction in CO2 emissions intensity (on a revenue basis) at FedEx from 2009 to 2019.

Throughout our global enterprise, team members play key roles in implementing our sustainability strategy and achieving our goals. A variety of internal programs provides avenues for FedEx team members to help advance our continued progress at reducing fuel emissions, energy use, and waste in the workplace. Across the enterprise, our longstanding QDM approach drives continuous improvement, fostering quality and efficiency in



Reduce

Minimize or eliminate impacts from activities and operations.



Replace

Apply the right solutions in the right applications.



Revolutionize

Discover and utilize cutting-edge technologies and solutions.

View the FedEx global citizenship report

For additional information about the ways we are minimizing our impact on the environment, visit csr.fedex.com.

everything we do. We cooperate with government agencies and industry groups to support research and policy changes that accelerate sustainability in our sector, and work with our suppliers to pioneer solutions to environmental challenges.

Progress toward environmental goals

In FY19, we made continued progress toward our social and environmental goals, meeting our community investment goal ahead of schedule. Unless otherwise noted, the following data covers each of our operating companies and all geographies in our 2019 fiscal year, which ended May 31, 2019. Although the Global Citizenship Report is released in 2020, the annualized data reported is from fiscal year 2019.

FedEx Environmental Goals and Progress in FY19

Goal	Progress
Previous goal: Invest $200 million in 200 communities around the world by 2020 (FedEx Cares goal was set in 2016). New goal: Directly impact 50 million people by our 50th anniversary in 2023.	Met and exceeded original financial contribution goal, with $219 million invested in communities. Met and exceeded goal for number of communities benefited, with 378 in total. We are now on a revised goal.
Reduce aircraft emissions intensity 30% from a 2005 baseline by 2020.	24% reduction since 2005 baseline. We have not yet achieved our 30% reduction goal due to retained aircraft that had been scheduled for retirement. We have announced we will be retiring aircraft in FY20.
Obtain 30% of our jet fuel from alternative fuels by 2030.	The first delivery of alternative jet fuel is anticipated in the second half of 2020.
Increase FedEx Express vehicle fuel efficiency 50% from a 2005 baseline by 2025.	Improved fuel efficiency by 1.3% during FY19, contributing to a 40.9% improvement from a 2005 baseline.
Seek Leadership in Energy & Environmental Design (LEED) certification on all new U.S. FedEx Express buildings.	On track, with three additional LEED-certified facilities in FY19.
Expand on-site energy generation and continue to procure renewable energy for facilities.	On track with more than 23 million kWh generated in FY19.

November 2020. Source: FedEx FY20 Global Citizenship Report

For additional information about the ways we are minimizing our impact on the environment, visit FedEx Sustainability.

FedEx Global Citizenship Report

FedEx has recently published an updated FedEx Global Citizenship Report which has been uploaded to the U3P system. It can also be found at the following link: https://sustainability.fedex.com/FedEx_2020_Global_Citizenship_Report.pdf.

b. Offeror must describe what green transportation plans the Offeror has in place and any future plans.

In addition to the aggressive plans described in the response to 9(a), recently FedEx announced an ambitious goal to achieve carbon–neutral operations globally by 2040. To help reach this goal, FedEx is designating more than $2 billion of initial investment in three key areas: vehicle electrification, sustainable energy, and carbon sequestration. This includes a pledge of $100 million to Yale University to help establish the Yale Center for Natural Carbon Capture, accelerating research into methods of carbon sequestration at scale, with an initial focus on helping to offset greenhouse gas emissions equivalent to current airline emissions.

c. Offeror shall describe in detail how it will meet the scope of work provided below:
   i. The scope of this RFP includes US domestic and international door-to-door express small package air services covering interstate, intrastate and international service. This RFP will cover both inbound and outbound shipments. Outbound shipments will move prepaid and inbound shipments will ship collect for each Participating State. Domestic expedited ground parcel shipments will also ship outbound prepaid and inbound collect by each participating state. Domestic shipment service includes the contiguous 48 states, Alaska, Hawaii, American Virgin Islands, and Puerto Rico, for both commercial and residential shipments.

FedEx Solutions to match your shipping and business needs

The continued success of your business depends on access — to new markets, to customers and to the latest information and technology. To be competitive, you need to be connected. Whether it's through our robust service portfolio, our comprehensive geographic coverage, our online tools and resources or our sustainability practices, continual innovation is an integral part of our business strategy. FedEx helps you become more innovative and more competitive with the services shown on the following page.



A Portfolio of Solutions

We have solutions to match your shipping and business needs.

By managing our services as a portfolio of operating companies, we can fine-tune our networks to deliver the best service and value possible. We make it easy for customers to seamlessly access all the services they need in one place and meet any global business challenge that comes their way.

FedEx Express

Rapid, reliable, time-definite delivery to more than 220 countries and territories; the TNT Express acquisition combines TNT's strong European capabilities with the strength of the FedEx global network

FedEx Ground

A leading provider of ground small-package delivery services, providing cost-effective business and residential package shipping to the U.S. and Canada

FedEx Logistics

Air and ocean freight forwarding solutions tailored to customers' needs; offering cross-border services, supply chain services, brokerage solutions, critical inventory and service parts logistics, and packaging lab services

FedEx Office

Document and business services and convenient retail access to our transportation businesses

FedEx Freight

Leading U.S. provider of less-than-truckload (LTL) freight services across all lengths of haul, including priority and economy LTL freight shipping

FedEx Services

Sales, marketing, IT, customer service, technical support, and billing services for U.S. customers

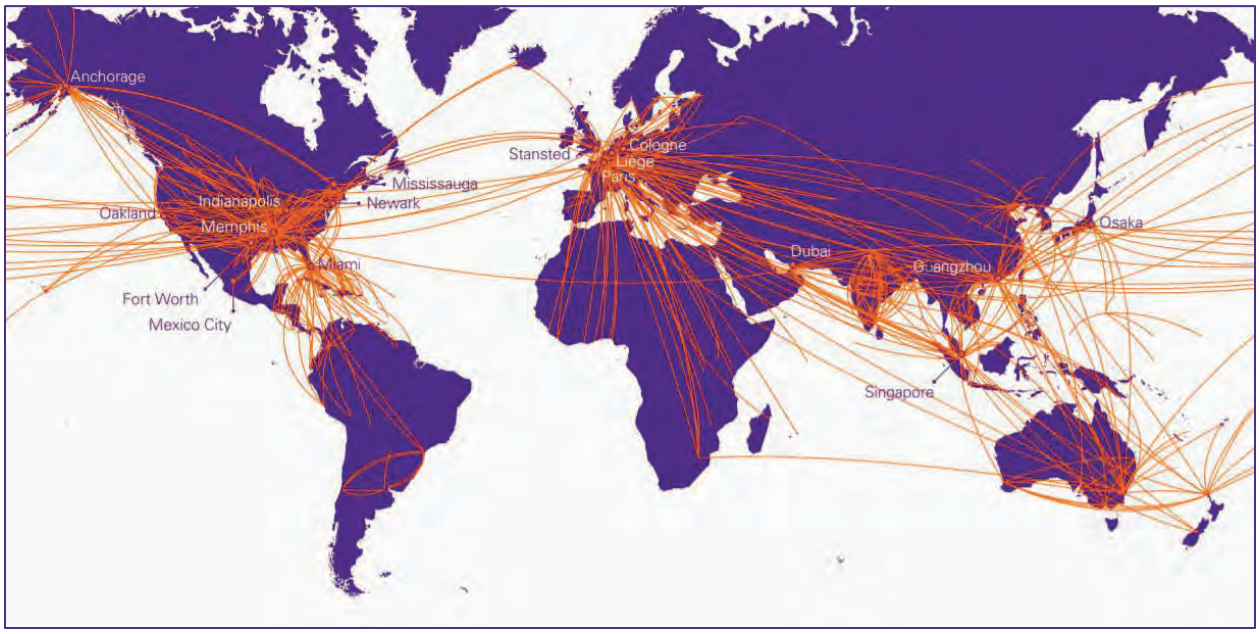
We simplify your global shipping and give you true global support you need. Serving more than 220 countries and territories, FedEx allows you to connect to the world.

Trust our experience and expertise to move your shipments globally.

Optimize productivity, maximize margins, and improve your global reach and competitiveness.

FedEx provides customers and businesses worldwide with a broad portfolio of transportation, e-commerce and business services. We offer integrated business applications through operating companies that compete collectively and are managed collaboratively under the trusted FedEx brand.

Conveniently connect to the world with our unparalleled worldwide cargo network.



April 2020. Information subject to change without notice.

International expansion

Over the years, acquisitions have given us more robust global transportation networks and added capabilities in important international markets. In 2016 we acquired TNT Express, which is the largest acquisition in FedEx history. This acquisition rapidly accelerated our European and global growth, substantially enhances our global footprint through TNT Express's lower-cost road networks in Europe, the Middle East and Asia, and expands our capabilities and solutions for our customers. The integration of FedEx Express and TNT Express is complex as it spans over 200 countries and territories and involves combining our pickup-and-delivery operations at a local level, our global and regional air and ground networks, and our extensive operations, customs clearance, sales, and back-office information technology systems.

In the fourth quarter of 2020, we completed substantial projects across our European hub and station locations that allow interoperability between the ground networks for both FedEx Express and TNT Express packages. The integration of European customs clearance and brokerage services was also completed during 2020. The next key integration milestones include completing the integration of the FedEx Express and TNT Express linehaul and pickup-and-delivery operations and beginning to offer an enhanced portfolio of international services

during 2021. While we expect to make significant progress on integration activities in 2021, particularly in Europe, integration work will continue after 2021. Due to delays caused by the COVID-19 pandemic, we now expect to complete the final phase of international air network interoperability in early calendar year 2022.

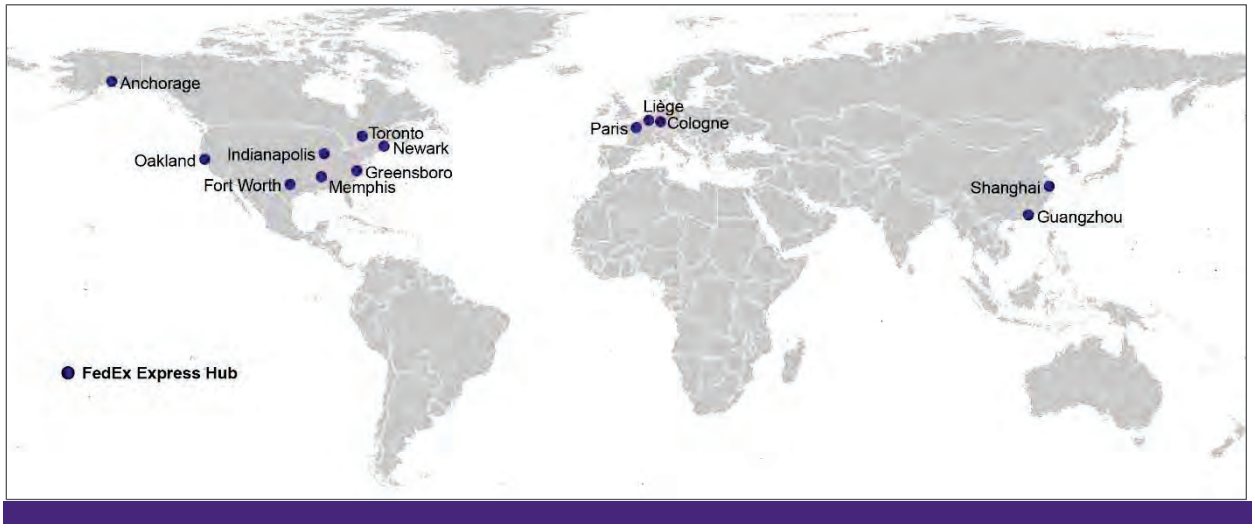
We also have expanded our capabilities in the Asia-Pacific markets, including through the establishment of: our Asia-Pacific hub at the Guangzhou Baiyun International Airport in southern China, which began operations in 2009; our North Pacific regional hub at the Kansai International Airport in Osaka, Japan, which opened in 2014 and serves as a consolidation point for shipments from northern Asia to the U.S.; and our International Express and Cargo Hub in Shanghai, which opened in 2018 at Shanghai's Pudong International Airport. During 2020, we added 14 new Asia-Pacific origin markets for FedEx International First service to the U.S. and Canada. These developments allow us to continue to better serve our global customers doing business in the Asia-Pacific markets.

To facilitate the use of our growing international network, we offer a full range of international trade consulting services and a variety of online tools that enable customers to more easily determine and comply with international shipping requirements.



FedEx Express hubs worldwide

Unmatched air route authorities and extensive transportation infrastructure, combined with leading-edge information technologies, make FedEx Express the world's largest express transportation company. FedEx Express serves more than 220 countries and territories, with a variety of time-definite services to market distinct customer needs.



FedEx Express Hubs Worldwide		
Anchorage, AK	Oakland, CA	Fort Worth, TX
Indianapolis, IN	Memphis, TN	Greensboro, NC
Toronto, ON	Newark, NJ	Liège, BE
Paris, FR	Cologne, DE	Guangzhou, CN
Shanghai, CN		

Information is current as of May 2020 and subject to change without notice.

FedEx Ground: Low-cost, day-definite delivery

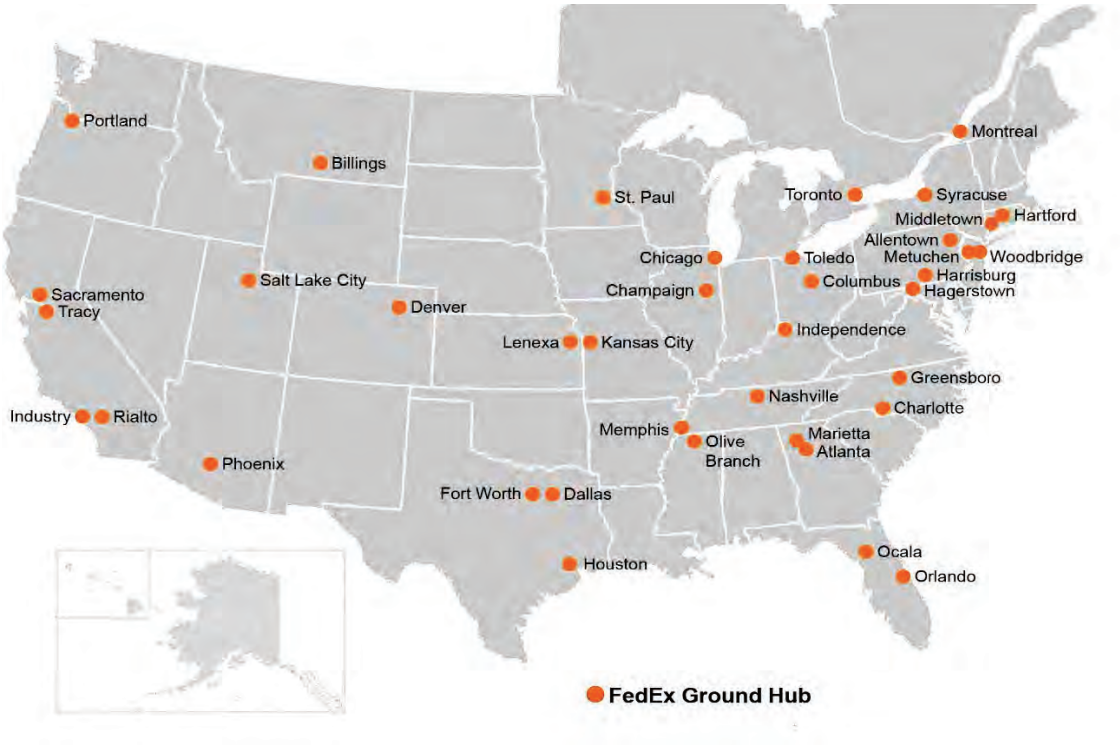
A leading provider of fast, cost-effective, and dependable ground delivery in the U.S. and Canada. FedEx Ground serves customers in the North American small-package market, focusing on business and residential delivery of packages weighing up to 150 pounds. We also serve residences in the U.S. via FedEx Home Delivery and FedEx Ground Economy (formerly FedEx SmartPost), with Saturday as a standard delivery day. Additionally, FedEx Home Delivery offers residential delivery service seven days a week.

Overnight delivery is available to most of the U.S. within 400 miles of the shipping origin. FedEx Ground service is provided to 100 percent of the continental U.S. population, and service is also provided to nearly 100 percent of the Canadian population.

FedEx Ground continues to improve the speed, reach and service capabilities of its network by reducing transit time for many of its lanes and introducing or expanding overnight ground service in many metropolitan areas.

FedEx Ground hubs in the U.S. and Canada

FedEx Ground operates a multiple hub-and-spoke sorting and distribution system consisting of 39 hubs in the U.S. and Canada.



October 2020. Information is subject to change without notice.

FedEx Ground Hubs			
U.S.			Canada
Phoenix, AZ	Chicago, Ill.	Columbus, OH	Toronto, ON
Industry, CA	Lenexa, KS	Toledo, OH	Montreal, QC
Rialto, CA	Independence, KY	Portland, OR	
Sacramento, Ca	Hagerstown, MD	Allentown, PA	
Tracy, CA	St. Paul, MN	Harrisburg, PA	
Denver, CO	Kansas City, MO	Memphis, TN	
Hartford, CT	Olive Branch, MS	Nashville, TN.	
Middletown, CT.	Billings, MT	Dallas, TX	

FedEx Ground Hubs			
Orlando, FL	Charlotte, NC	Ft. Worth, TX	
Ocala, FL	Greensboro, NC	Houston, TX	
Atlanta, GA	Woodbridge, NJ	Salt Lake City, UT	
Marietta, GA	Metuchen, NJ		
Champaign, IL	Syracuse, NY		

Information current as of October 2020 and subject to change without notice.

FedEx Ground network expansion

FedEx Ground continues its nationwide network expansion to boost daily package volume capacity and further enhance its speed and service capabilities. Since embarking on the multi-year expansion program, FedEx Ground has expanded and/or relocated more than 500 local facilities and opened 18 new hubs:

- City of Industry, CA
- Atlanta, GA
- Chicago, IL
- Portland, OR
- Tracy, CA
- Hagerstown, MD
- Olive Branch, MS.
- Kansas City, MO
- Greensboro, NC
- Toronto, ON
- Cincinnati, OH
- Toledo, OH
- Dallas, TX
- Ocala, FL
- Metuchen, NJ
- Houston, TX
- Middletown, CN.
- Lehigh Valley (Allentown, PA, area)

These new facilities feature the very latest in material handling and scanning technology, allowing us to provide our customers with more information faster, while enhancing the productivity and efficiency of our sorting operations. Most hubs are now built with a similar design that can easily be expanded for future growth.

ii. Offerors desiring to offer intrastate ground or other related services for a specific state only must clearly designate each rate table and schedule of rates and charges accordingly. Those rates and service must apply to all points and places within the designated state and Offeror must document its ability to provide statewide pick-up and delivery service in its Proposal.

Acknowledged.

iii. The scope of work for this RFP only includes small package delivery and does not include courier services, LTL freight or freight.

Acknowledged.

10. Point of Contact – 75 Points Possible

a. General Point of Contact: Carrier must provide the name of the person who will work with the NASPO ValuePoint Contract Administrator during the term of the Master Agreement. This person must be authorized to coordinate with other Offeror representatives in each Participating State to ensure an efficient implementation of the Master Price Agreement. These representatives will be able to quickly assign agency account numbers and insure the NASPO ValuePoint contract rates are attached accordingly. Offeror must describe the process required to obtain agency account numbers and Offeror personnel assigned must have full knowledge of the NASPO ValuePoint Master Agreement. Offeror shall provide to each Participating State the name, address and telephone number of such person and shall keep this information current at all times. Should contact with such person require long distance calls, Offeror will provide a toll free number to be used during normal business hours.

FedEx agrees to these requirements.

General point of contact

We are committed to serving all NASPO ValuePoint states and locations under the direction of FedEx Worldwide Account Manager Elaine Heath. She is responsible for the strategic management of the NASPO ValuePoint relationship and works cooperatively with FedEx Government Sales representatives in NASPO ValuePoint participating states. Elaine can be reached at:

900 7th Street, NW
Suite 550
Washington, DC 20001
Email: elaine.heath@fedex.com
Phone: 1.858.450.9869

Adding and deleting accounts

The FedEx National Account Master report will be used to verify all current locations and account numbers tied to NASPO ValuePoint. To add or delete a location to this program, the customer must email govtsupport@fedex.com. It is the customer's responsibility to verify proper rates are activated before using account numbers.

FedEx account management team

The following is a listing the FedEx account management team members supporting NASPO ValuePoint states and locations.

FedEx Account Management Team			
Name	**Title State Responsibility**	**Address**	**Email, Phone and Fax**
Elaine Heath	FedEx Worldwide Government Sales States: California Utah	900 7th Street, NW Suite 550 Washington, DC 20001	Email: elaine.heath@fedex.com Phone: 1.858.450.9869 Fax: 1.901.471.5901
Joe DeVore	FedEx Manager, Worldwide Government Sales States: All NASPO ValuePoint Participants	900 7th Street, NW Suite 550 Washington, DC 20001	Email: joe.devore@fedex.com Phone: 704.753.9250
Charles Wagner	FedEx Worldwide Government Sales States: Colorado Idaho Minnesota Montana Nevada Nebraska North Dakota Oregon South Dakota Washington Wisconsin Wyoming	6505 Southwest Rosewood Tualatin, OR 97062	Email:charles.wagner@fedex.com Phone: 1.503.347.4638
William Linkin	FedEx Worldwide Government Sales States: Connecticut Delaware Maine Maryland Massachusetts New Hampshire New Jersey New York	10 Mohawk Avenue Red Bank, NJ 07701	Email: whlinkin@fedex.com Phone: 1.732.673.6130

FedEx Account Management Team			
	Pennsylvania Rhode Island Vermont Virginia West Virginia		
David Guanella	FedEx Worldwide Government Sales States: Arkansas Louisiana Mississippi New Mexico Oklahoma Texas	4200 Regent Boulevard Building C, 2nd Floor Irving, TX 75063	Email: daguanella@fedex.com Phone: 1.469.939.0578 Fax: 1.901.224.2471
Joselyn Henderson	FedEx Worldwide Government Sales States: Alaska Arizona Hawaii Illinois Indiana Iowa Kansas Michigan Missouri Ohio	10410 Hickman Mills Drive Kansas City, MO 64137	Email: jchenderson1@fedex.com Phone: 1.816.554.6609 Fax: 1.901.471.5901
Bobby Bledsoe	FedEx Worldwide Government Sales States: Alabama Florida Georgia Kentucky North Carolina South Carolina Tennessee	900 7th Street, NW Suite 550 Washington, DC 20001	Email: rdbledsoe@fedex.com Phone: 1.901.219.6964 Fax: 1.901.471.5901

b. Problem Resolution Contact: Offeror shall be available to Authorized Users via local or toll free phone number for normal problem resolution including but not limited to problems of shipment pickup, delivery, claims handling or incorrect billing. Requests for on-site problem resolution shall be on an as needed basis per request by the Authorized User. Offeror will not charge any travel costs to the Authorized User if on-site resolution is requested. Offeror shall respond to the on-site problem resolution within 24 hours of Authorized User's request. Offeror to describe the escalation process.

FedEx agrees to these requirements.

One hundred percent error-free service is our goal. In the event errors occur, FedEx has a process to deal with the situation and minimize repeat issues. We treat your concerns seriously and respond promptly to resolve issues.

Problem escalation process

	Resource and purpose
Level One	1.800.GoFedEx (1.800.463.3339) for general inquiries and tracking
Level Two	1.800.645.9424 for account setup and billing
Level Three	FedEx Worldwide Account Managers for issue escalation

c. Offerors shall have trained personnel that can research and maintain a quality assurance program through tracking and monitoring deliveries. Offerors must describe its ongoing quality control program along with how often staff is trained in protocols for quality control.

FedEx provides NASPO ValuePoint a dedicated government sales team along with a dedicated Government Customer Service resources via email at govtsupport@fedex.com. These resources as well as general customer service resources can support your tracking and shipment monitoring needs, as well as extensive reporting options and quality programs provided via automated tracking options.

You can find out where your shipments are 24 hours a day, 7 days a week from just about anywhere. FedEx offers a wide range of options to track your shipments.

Ways to Track with FedEx	
Solution	**Description**
fedex.com	Simultaneously track the status of up to 30 FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx Ground Economy (formerly FedEx SmartPost), FedEx Freight, and FedEx Custom Critical shipments, or FedEx Office orders. Track by tracking number, reference number, government Transportation Control Number (TCN), or FedEx Office order number.

Ways to Track with FedEx	
	For a more in-depth tracking experience, log in to FedEx Tracking and track inbound, outbound or third-party shipments — with or without a tracking or reference number.
FedEx Mobile	Stay informed with any web-enabled device.
Electronic shipping solutions	Use a FedEx electronic shipping solution such as FedEx Ship Manager software or FedEx Ship Manager at fedex.com, which have tracking capabilities built in.
EDI	Receive a file of tracking information via EDI.
Email	Send up to 30 tracking numbers or references in one email.
Phone	Call FedEx Customer Service for shipment status.
Shipment Notifications	Shippers and recipients can request to receive notifications via email or text to stay informed of the progress of their shipment. For signature-required and C.O.D. residential packages shipped with most FedEx Express package services, FedEx Ground or FedEx Home Delivery, FedEx may email, call or text your customers, typically the day before delivery, to tell them approximately when their shipment will arrive and what is needed to deliver it.
FedEx Delivery Manager	Enrollees can monitor, schedule, reroute or hold residential shipments, and view incoming and outgoing shipments by calendar or list view without a tracking number.

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d. Offerors describe security measures in place such as having uniformed personnel, with carrier identification, vehicles that have the Carrier's name on the side and can follow security procedures required by Authorized Users. Describe how Authorized Users can confirm the identity of Carrier staff and escalation procedures.

Confirming the identity of FedEx team members and vehicles

FedEx motor vehicles and aircraft meet high standards for safety, appearance, efficiency and environmental impact, and they are maintained regularly to ensure their continued performance and safety. The FedEx logo is prominently displayed on our vehicles. Our drivers and couriers wear distinctive logoed shirts photo name badges.



All drivers conform to customer regulations while on their property and confine their activity to areas designated by the customer.

In addition, FedEx has strict internal requirements in place to ensure that all our drivers are professional in both demeanor and

appearance. In addition, our managers regularly accompany our drivers to monitor their compliance with our requirements and coach their performance.

If there is an issue, NASPO Value Point can contact your state worldwide account manager.

e. Describe the training and pick up procedures for drivers, processing staff, and delivery staff. At a minimum, Offeror must have trained personnel that can research and maintain a quality assurance program through tracking and monitoring deliveries.

Training, employee training and contractor standards

Worldwide, all FedEx employees receive both new-hire and ongoing training. General training, which typically covers all aspects of our business, is supplemented by job- and role-specific education, along with training specific to our various companies. In-house training can be supplemented by online FedEx learning modules, external courses, industry-sponsored training and a tuition reimbursement program for undergraduate and graduate level studies. In addition, FedEx Express couriers and package handlers, FedEx Ground package handlers, FedEx Freight drivers and dock personnel receive specific training on the handling of dangerous goods and hazardous materials.

FedEx Ground and FedEx Custom Critical provide pickup and delivery services through a network of independent contractors. Their contractor personnel receive FedEx training on the handling of dangerous goods and hazardous materials, and they must meet all contractual safety and qualification standards.

In addition, FedEx has strict internal requirements in place to ensure that all our drivers are professional in both demeanor and appearance. In addition, our managers regularly accompany our drivers to monitor their compliance with our requirements and coach their performance.

3.4 Evaluation Process

All proposals in response to this RFP will be evaluated in a manner consistent with the Utah Procurement Code, Administrative Rules, policies and the evaluation criteria in this RFP. Offerors bear sole responsibility for the items included or not included within the proposal submitted by the Offeror. Each area of the evaluation criteria must be addressed in detail in the proposal.

Acknowledged. FedEx is submitting a point-by-point response.

Stage 1: Initial Review
In the initial phase of the evaluation process, the conducting procurement unit will review all proposals timely received. Non-responsive proposals not conforming to RFP requirements or

unable to meet the mandatory minimum requirements will be eliminated from further consideration.

Acknowledged.

Stage 2: Technical Proposal Evaluation
Responsive proposals will then be evaluated by an evaluation committee appointed by the conducting procurement unit against the proposal evaluation criteria noted in this RFP. Proposals will be evaluated against the evaluation criteria as follows:

Evaluation Criteria	Possible Points
1. Qualification of Carriers	270
2. Ability to Meet Scope of Work	270
3. Prior Experience	195
4. Dispute Resolution	195
5. Handling State Emergencies	195
6. Data Security	125
7. Drop Boxes and Shipping Supplies	100
8. Marketing Plan	100
9. Green Transportation Plan	75
10. Point of Contact	75
Total Technical Criteria	**1600**
Threshold to Move to Cost	*1040*

Offerors that achieve minimum score threshold of 1040 will proceed to the Final Stage: Cost Proposal Evaluation. Offerors with a score of less than the minimum required technical points will be deemed non-responsive and ineligible for further consideration. The evaluation score sheet has been attached to this RFP. The attached evaluation score sheet states the relative weight that will be given to each evaluation criteria.

The evaluation committee, for this RFP, will tally the final scores for criteria other than cost to arrive at a consensus score by the following method: an average of the individual scores.

Acknowledged.

Final Stage: Cost Proposal Evaluation
Offerors successful in the technical evaluation will advance to the Final Stage: Cost Proposal Evaluation. The Offeror with the lowest total cost per scenario will receive the maximum points of 80 for each scenario. The maximum points for each region is 400 points. Points assigned to each Offeror's cost proposal will be based on the lowest proposal price for each scenario that an Offeror submits a Cost Proposal for within that region.

The points assigned to each Offeror's cost proposal will be based on the lowest proposal price of each scenario. The Offeror with the lowest Proposed Price will receive 100% of the price points for that scenario. All other Offerors will receive a portion of the total cost points based on what percentage higher their Proposed Price is than the Lowest Proposed Price. An Offeror

whose Proposed Price is more than double (200%) the Lowest Proposed Price will receive no points. The formula to compute the points is: Cost Points x (2- Proposed Price/Lowest Proposed Price).

Acknowledged.

3.5 Notice of Intent to Award

After a final selection(s) is made, the Lead State will issue an intent- to-award announcement on its electronic procurement system. Proposal files are public records and available for review at the offices of the Lead State by appointment.

Acknowledged.

3.6 Protest

Offerors are directed to Utah Code Part 16 and Utah Administrative Code Rule R16 available at https://le.utah.gov/xcode/Title63G/Chapter6A/63G-6a-P16.html?v=C63G-6a-P16_2016032820160328 and https://rules.utah.gov/publicat/code/r033/r033-016.htm for available protest processes.

Acknowledged.

3.7 Post Award Formalization of the Master Agreement

The Lead State reserves the right during contract negotiation of the Master Agreement to adjust terms and conditions that would not (in the Lead State's judgment) have a material effect on price, schedule, scope of work, or risk to the Lead State and Participating States, with materiality defined in terms of the effect on the evaluation and award. The Lead State reserves the right to accept contract or pricing changes that are more favorable to the Lead State.

If no Master Agreement is reached with the apparent awardee(s), the Lead State may negotiate with other Offerors or elect to make no award under this RFP.

Acknowledged.



Part 4

Section 4
Administrative and Technical Response Requirements

FedEx Part 4

Per your request, we have reviewed the text of the following Section 4: Administrative and Technical Reward Requirements and have the following comments to note.

Section 4: Administrative and Technical Response Requirements

4.1 Insurance

To be eligible for award, the Offeror agrees to acquire insurance from an insurance carrier or carriers licensed to conduct business in each Participating Entity's state at the prescribed levels set forth in Section 21 of the NASPO ValuePoint Master Agreement Terms and Conditions. Describe your insurance or plans to obtain insurance satisfying the requirements in Section 21.

FedEx agrees to these requirements. To obtain insurance satisfying your requirements, please contact the FedEx Worldwide Account Manager aligned to your state.

4.2. NASPO VALUEPOINT REQUIREMENTS

To be eligible for award, the Offeror agrees to comply with Sections 6 ((Administrative fees), Section 7 (NASPO ValuePoint Summary and Detailed Usage Reports), and Section 8 (NASPO ValuePoint Cooperative Program Marketing, Training, and Performance Reviews) as specified in the NASPO ValuePoint Master Agreement Terms and Conditions.

Offeror shall identify the person responsible for providing the mandatory usage reports. This information must be kept current during the contract period. Contractor will be required to provide reporting contact within 15 days of Master Agreement execution.

Acknowledged. FedEx offers a customized rate to NASPO ValuePoint and administrative fees are paid based on the provided rate chart. In addition, FedEx agrees to provide the level of detail currently given to NASPO ValuePoint. All other reporting elements at the individual participant entity level will need to be discussed and mutually agreed to based on (1) existence/availability of data element, (2) HIPPA requirements and other privacy concerns.

FedEx Senior Strategic Sales Analyst Rose Booker is responsible for providing mandatory usage reports. Rose can be reached at rmbooker@fedex.com or 1.817.606.4231.

Additional Agreement with NASPO: Upon request by NASPO ValuePoint, awarded Contractor shall enter into a direct contractual relationship with NASPO ValuePoint related to

Reseller's obligations to NASPO ValuePoint under the terms of the Master Agreement, the terms of which shall be the same or similar (and not less favorable) than the terms set forth in the Master Agreement.

FedEx acknowledges there is no language in the terms set forth in the Master Agreement regarding the reselling of FedEx services. FedEx does not allow reselling of any services without written agreement.

4.4 Participating State Terms and Conditions

For informational purposes only, some Participating State specific Terms and Conditions are provided in Attachments E – V (Lead State and Additional Participating States' Terms and Conditions) to this solicitation and will be negotiated with other Participating States after award of the Master Agreement. Each State reserves the right to negotiate additional terms and conditions in its Participating Addendums. Offeror shall submit a statement that they understand they may be required to negotiate these additional terms and conditions when executing a Participating Addendum.

We understand that we may be required to negotiate additional terms and conditions when executing a Participating Addendum.



Part 5

Attachment A
ValuePoint Master Agreement
Terms and Conditions

FedEx Part 5

Per your request, we have reviewed the text of the following Attachment A — NASPO ValuePoint Master Agreement Terms and Conditions and have the following comments to note and/or redline.



ATTACHMENT A

NASPO VALUEPOINT MASTER AGREEMENT TERMS AND CONDITIONS

I. Definitions

1.1 **Acceptance** means acceptance of goods and services as set forth in Section IX of this Master Agreement.

1.2 **Contractor** means a party to this Master Agreement, whether a person or entity, that delivers goods or performs services under the terms set forth in this Master Agreement.

1.3 **Embedded Software** means one or more software applications which permanently reside on a computing device.

1.4 **Intellectual Property** means any and all patents, copyrights, service marks, trademarks, trade secrets, trade names, patentable inventions, or other similar proprietary rights, in tangible or intangible form, and all rights, title, and interest therein.

1.5 **Lead State** means the State centrally administering any resulting Master Agreement(s) who is a party to this Master Agreement.

1.6 **Master Agreement** means the underlying agreement executed by and between the Lead State, acting in cooperation with NASPO ValuePoint, and the Contractor, as now or hereafter amended.

1.7 **NASPO ValuePoint** is a division of the National Association of State Procurement Officials ("NASPO"), a 501(c)(3) limited liability company. NASPO ValuePoint facilitates administration of the NASPO cooperative group contracting consortium of state chief procurement officials for the benefit of state departments, institutions, agencies, and political

subdivisions and other eligible entities (i.e., colleges, school districts, counties, cities, some nonprofit organizations, etc.) for all states, the District of Columbia, and territories of the United States. NASPO ValuePoint is identified in the Master Agreement as the recipient of reports and may perform contract administration functions relating to collecting and receiving reports, as well as other contract administration functions as assigned by the Lead State.

1.8 **Order** or **Purchase Order** means any purchase order, sales order, contract or other document used by a Purchasing Entity to order the Products.

1.9 **Participating Addendum** means a bilateral agreement executed by a Contractor and a Participating Entity incorporating this Master Agreement and any additional Participating Entity-specific language or other requirements (*e.g.*, ordering procedures specific to the Participating Entity, entity-specific terms and conditions, etc.).

1.10 **Participating Entity** means a state (as well as the District of Columbia and US territories), city, county, district, other political subdivision of a State, or a nonprofit organization under the laws of some states properly authorized to enter into a Participating Addendum, that has executed a Participating Addendum.

1.11 **Participating State** means a state that has executed a Participating Addendum or has indicated an intent to execute a Participating Addendum.

1.12 **Product** or **Products and Services** means any equipment, software (including embedded software), documentation, service, or other deliverable supplied or created by the Contractor pursuant to this Master Agreement. The term Product includes goods and services.

1.13 **Purchasing Entity** means a state (as well as the District of Columbia and US territories), city, county, district, other political subdivision of a State, or a nonprofit organization under the laws of some states if authorized by a Participating Addendum, that issues a Purchase Order against the Master Agreement and becomes financially committed to the purchase.

II. Term of Master Agreement

2.1 **Initial Term.** The initial term of this Master Agreement is for five (5) years.

~~The Master Agreement may be extended for a reasonable period of time, not to exceed 120 days, if in the judgment of the Lead State a follow-on, competitive procurement will be unavoidably delayed (despite good faith efforts) beyond the planned date of execution of the follow-on master agreement. This subsection shall not be deemed to limit the authority of a Lead State under its state law otherwise to negotiate contract extensions.~~

~~2.3~~2.2 **Amendment Limitations.** The terms of this Master Agreement will not be waived, altered, modified, supplemented, or amended in any manner whatsoever without prior written agreement of the Lead State and Contractor.

~~2.4~~2.3 **Amendment Term.** The term of the Master Agreement may be amended past the initial term and stated renewal periods for a reasonable period if in the judgment of the Lead State a follow-on competitive procurement will be unavoidably delayed (despite good faith efforts) beyond the planned date of execution of the follow-on master agreement. This subsection will not be deemed to limit the authority of a Lead State under its state law to otherwise negotiate contract extensions. The pricing applicable to any such extension shall be adjusted by the Contractor using the price adjustment process as set out herein.

III. Order of Precedence

3.1 **Order.** Any Order placed under this Master Agreement will consist of the following documents:

3.1.1 A Participating Entity's Participating Addendum ("PA");

3.1.2 NASPO ValuePoint Master Agreement, including all attachments thereto;

3.1.3 A Purchase Order or Scope of Work/Specifications issued against the Master Agreement;

3.1.4 The Contractor's Service Guide in effect at the time of shipment.~~The Solicitation or, if separately executed after award, the Lead State's bilateral agreement that integrates applicable~~ provisions;

~~**3.2.0** Contractor's response to the Solicitation, as revised (if permitted) and accepted by the Lead State.~~

~~3.3~~3.2 **Conflict.** These documents will be read to be consistent and complementary. Any conflict among these documents will be resolved by giving priority to these documents in the order listed above. Contractor terms and conditions that apply to this Master Agreement shall apply to the extent they are not in conflict with the terms contained herein or in an individual PA.~~are only those that are expressly accepted by the Lead State and~~ Such Contractor terms and conditions must be in writing and attached to this Master Agreement as an Exhibit or Attachment or incorporated by reference.

~~3.4~~3.3 **Participating Addenda.** Participating Addenda will not be construed to dimmish, modify, or otherwise derogate any provisions in this Master Agreement between the Lead State and Contractor. Participating Addenda will not include a term of agreement that exceeds the term of the Master Agreement.

IV. Participants and Scope

4.1 Requirement for a Participating Addendum. Contractor may not deliver Products under this Master Agreement until a Participating Addendum acceptable to the Participating Entity and Contractor is executed.

4.2 Applicability of Master Agreement. NASPO ValuePoint Master Agreement Terms and Conditions are applicable to any Order by a Participating Entity (and other Purchasing Entities covered by their Participating Addendum), except to the extent altered, modified, supplemented or amended by a Participating Addendum, subject to Section III. For the purposes of illustration and not limitation, this authority may apply to unique delivery and invoicing requirements, confidentiality requirements, defaults on Orders, governing law and venue relating to Orders by a Participating Entity, indemnification, and insurance requirements. Statutory or constitutional requirements relating to availability of funds may require specific language in some Participating Addenda in order to comply with applicable law. The expectation is that these alterations, modifications, supplements, or amendments will be addressed in the Participating Addendum or, with the consent of the Purchasing Entity and Contractor, may be included in the ordering document (*e.g.*, purchase order or contract) used by the Purchasing Entity to place the Order. Any additional services not provided for herein: (1) utilized by a Purchasing or Participating Entity, and (2) whether provided by the Contractor or a- Contractor subsidiary or affiliate, shall be provided by Contractor at list rates and pursuant to Contractor's Service Guide terms and conditions unless otherwise agreed upon by the parties. It is understood and agreed upon by the parties that such additional services may be provided pursuant to the terms of a separate agreement and not bound by the terms of this Master Agreement or a state PA.

4.3 Authorized Use. Use of specific NASPO ValuePoint Master Agreements by state agencies, political subdivisions and other Participating Entities is subject to applicable state law and the approval of the respective State Chief Procurement Official. Issues of interpretation and eligibility for participation are solely within the authority of the respective State Chief Procurement Official.

4.4 Obligated Entities. Obligations under this Master Agreement are limited to those Participating Entities who have signed a Participating Addendum and Purchasing Entities within the scope of those Participating Addenda. States or other entities permitted to participate may use an informal competitive process to determine which Master Agreements to participate in through execution of a Participating Addendum. Participating Entities incur no financial obligations on behalf of other Purchasing Entities.

4.5 Notice of Participating Addendum. Contractor shall email a fully executed PDF copy of each Participating Addendum to

pa@naspovaluepoint.org to support documentation of participation and posting in appropriate databases.

4.6 Eligibility for a Participating Addendum. Eligible entities who are not states may under some circumstances sign their own Participating Addendum, subject to the consent of the Chief Procurement Official of the state where the entity is located. Coordinate requests for such participation through NASPO ValuePoint. Any permission to participate through execution of a Participating Addendum is not a determination that procurement authority exists; the entity must ensure that they have the requisite procurement authority to execute a Participating Addendum.

4.7 Prohibition on Resale. Subject to any specific conditions included in the solicitation or Contractor's proposal as accepted by the Lead State, or as explicitly permitted in a Participating Addendum, Purchasing Entities may not resell Products purchased under this Master Agreement. Absent any such condition or explicit permission, this limitation does not prohibit: payments by employees of a Purchasing Entity for Products; sales of Products to the general public as surplus property; and fees associated with inventory transactions with other governmental or nonprofit entities and consistent with a Purchasing Entity's laws and regulations. Any sale or transfer permitted by this subsection must be consistent with license rights granted for use of intellectual property.

4.8 Individual Customers. Except as may otherwise be agreed to by the Purchasing Entity and Contractor, each Purchasing Entity shall follow the terms and conditions of the Master Agreement and applicable Participating Addendum and will have the same rights and responsibilities for their purchases as the Lead State has in the Master Agreement and as the Participating Entity has in the Participating Addendum, including but not limited to any indemnity or right to recover any costs as such right is defined in the Master Agreement and applicable Participating Addendum for their purchases. Each Purchasing Entity will be responsible for its own charges, fees, and liabilities. The Contractor will apply the charges and invoice each Purchasing Entity individually.

4.9 Release of Information. Throughout the duration of this Master Agreement, Contractor must secure from the Lead State prior approval for the release of information that pertains to the potential work or activities covered by the Master Agreement. This limitation does not preclude publication about the award of the Master Agreement or marketing activities consistent with any proposed and accepted marketing plan.

4.10 No Representations. The Contractor shall not make any representations of NASPO ValuePoint, the Lead State, any Participating Entity, or any Purchasing Entity's opinion or position as to the quality or effectiveness of the services that are the subject of this Master Agreement without prior written consent.

V. NASPO ValuePoint Provisions

5.1 Applicability. NASPO ValuePoint is not a party to the Master Agreement. The terms set forth in Section V are for the benefit of NASPO ValuePoint as a third-party beneficiary of this Master Agreement.

5.2 Administrative Fees

5.2.1 NASPO ValuePoint Fee. Contractor shall pay to NASPO ValuePoint, or its assignee, a NASPO ValuePoint Administrative Fee of one-quarter of one percent (0.25% or 0.0025) no later than sixty (60) days following the end of each calendar quarter. The NASPO ValuePoint Administrative Fee must be submitted quarterly and is based on all sales of products and services under the Master Agreement (less any charges for taxes or shipping). The NASPO ValuePoint Administrative Fee is not negotiable. This fee is to be included as part of the pricing submitted with a vendor's response to the Lead State's solicitation.

5.2.2 State Imposed Fees. Some states may require an additional fee be paid directly to the state on purchases made by Purchasing Entities within that state. For all such requests, the fee rate or amount, payment method and schedule for such reports and payments will be incorporated into the applicable Participating Addendum. Unless agreed to in writing by the state, Contractor may not adjust the Master Agreement pricing to include the state fee for purchases made by Purchasing Entities within the jurisdiction of the state. No such agreement will affect the NASPO ValuePoint Administrative Fee percentage or the prices paid by Purchasing Entities outside the jurisdiction of the state requesting the additional fee. Contractor shall have the right to withhold payment of any Administrative Fee until such time as all outstanding or delinquent invoices have been paid.

5.3 NASPO ValuePoint Summary and Detailed Usage Reports

5.3.1 Summary Sales Data. The Contractor shall submit quarterly sales reports directly to NASPO ValuePoint using the NASPO ValuePoint Quarterly Sales/Administrative Fee Reporting Tool found at http://calculator.naspovaluepoint.org. All sales made under this Master Agreement must be reported as cumulative totals by state. Contractor must submit a report for each quarter, including quarters during which a Contractor has no sales, in which case this will be indicated in the Reporting Tool. Reports must be submitted no later than thirty (30) days following the end of the calendar quarter (as specified in the reporting tool).

5.3.2 Detailed Sales Data. As mutually agreed upon by the parties and subject to the price adjustment provision set out below, Contractor shall also report detailed sales data by: (1) state; (2) ~~entity/customer type, *e.g.* local government, higher education, K12, non-profit; (3)~~ Purchasing Entity name; ~~(4) Purchasing Entity bill-to~~

~~and ship-to locations;~~ (~~4~~3) Purchasing Entity and Contractor Purchase Order identifier/number(s); ~~(5) Purchase Order Type (e.g. sales order, credit, return, upgrade, determined by industry practices)~~; ~~(6) Purchase Order date~~; (~~4~~7) Ship Date; (~~5~~8) and line item description, including product number if used. The report must be submitted in any form required by the solicitation. Reports are due on a quarterly basis and must be received by the Lead State and NASPO ValuePoint Cooperative Development Team no later than thirty (30) days after the end of the reporting period. Reports must be delivered to the Lead State and to the NASPO ValuePoint Cooperative Development Team electronically through a designated portal or other method as determined by the Lead State and NASPO ValuePoint. Detailed sales data reports must include sales information for all sales under Participating Addenda executed under this Master Agreement. Contractor shall have the right to adjust its pricing applicable to Purchasing Entities which require detailed sales data beyond the standard sale data customarily provided to Contractor's commercial customers.

5.3.3 **Personal Use Prohibited.** It is understood and agreed upon by the parties that the services and rates provided by Contractor herein shall not be available for personal use by employees of any entity participating under this agreement.

~~5.3.3~~5.3.4 ~~**Reporting on Personal Use.** Reportable sales for the summary sales data report and detailed sales data report includes sales to employees for personal use where authorized by the solicitation and the Participating Addendum. Report data for employees should be limited to ONLY the state and entity ((state and agency, city, county, school district, etc.) under whose authority the employee is purchasing Product for personal use and the amount of sales. No personal identification numbers (*e.g.*, names, addresses, **social security numbers or any other numerical identifier)** may be submitted with any report.~~

~~5.3.4~~5.3.5 **Executive Summary.** Contractor shall provide the NASPO ValuePoint Cooperative Development Coordinator with an executive summary each quarter that includes, at a minimum, a list of states with an active Participating Addendum, states that Contractor is in negotiations with and any Participating Addendum roll out or implementation activities and issues. NASPO ValuePoint Cooperative Development Coordinator and Contractor will determine the format and content of the executive summary. The executive summary is due thirty (30) days after the conclusion of each calendar quarter.

~~5.3.5~~5.3.6 **Use of Data.** Timely submission of these reports is a material requirement of the Master Agreement. The recipient of the reports will have exclusive ownership of the media containing the

reports, however, Contractor shall retain all intellectual property rights in the proprietary formats in which the reports are presented. The Lead State and NASPO ValuePoint shall have ~~a perpetual, irrevocable, non-exclusive, royalty free, transferable~~ the right to display, modify, copy, and otherwise use reports, data and information provided under this section as mutually agreed upon by the parties.

5.4 NASPO ValuePoint Cooperative Program Marketing, Training, and Performance Review

5.4.1 Staff Education. Contractor shall work cooperatively with NASPO ValuePoint personnel. Contractor shall present plans to NASPO ValuePoint for the education of Contractor's contract administrator(s) and sales/marketing workforce regarding the Master Agreement contract, including the competitive nature of NASPO ValuePoint procurements, the master agreement and participating addendum process, and the manner in which eligible entities can participate in the Master Agreement.

5.4.2 Onboarding Plan. Upon request by NASPO ValuePoint and mutually agreed upon by the parties, Contractor shall, as Participating Addendums are executed, provide plans to launch the program for the Participating Entity. Plans will include time frames to launch the agreement and confirmation that the Contractor's website has been updated to properly reflect the scope and terms of the Master Agreement as available to the Participating Entity and eligible Purchasing Entities.

5.4.3 Annual Contract Performance Review. Contractor shall participate in an annual contract performance review with the Lead State and NASPO ValuePoint, which may at the discretion of the Lead State be held in person and which may include a discussion of marketing action plans, target strategies, marketing materials, Contractor reporting, and timeliness of payment of administration fees.

5.4.4 Use of NASPO ValuePoint Logo. Neither party's ~~The NASPO ValuePoint~~ marks and/or logos may ~~not~~ be used by a party ~~Contractor~~ in sales and marketing unless and until a separate logo use agreement is executed between the parties~~with NASPO ValuePoint~~.

~~**5.5.0 Most Favored Customer.** Contractor shall, within thirty (30) days of their effective date, to notify the Lead State and NASPO ValuePoint of any contractual most-favored-customer provisions in third-party contracts or agreements that may affect the promotion of this Master Agreements or whose terms provide for adjustments to future rates or pricing based on rates, pricing in, or Orders from this~~

~~Master Agreement. Upon request of the Lead State or NASPO ValuePoint, Contractor shall provide a copy of any such provisions.~~

~~5.6~~5.5 **Cancellation.** In consultation with NASPO ValuePoint, the Lead State may, in its discretion, cancel the Master Agreement ~~pursuant to section 28~~, or not exercise an option to renew, when utilization of Contractor's Master Agreement does not warrant further administration of the Master Agreement. The Lead State may also exercise its right to not renew the Master Agreement if vendor fails to record or report revenue for three consecutive quarters, upon 60-calendar day written notice to the Contractor. Cancellation based on nonuse or under-utilization will not occur sooner than [two years] after execution of the Master Agreement. This subsection does not limit the discretionary right of either the Lead State or Contractor to cancel the Master Agreement or terminate for default subject to the terms herein. This subsection also does not limit any right of the Lead State to cancel the Master Agreement under applicable laws. Notwithstanding the above, Contractor shall have the right to terminate the Master Agreement for its convenience upon 30 calendar days written notice.

VI. Pricing, Payment & Leasing

6.1 Pricing. The prices contained in this Master Agreement or offered under this Master Agreement represent the not-to-exceed price to any Purchasing Entity.

6.1.1 All prices and rates must be guaranteed for the initial term of the Master Agreement.

6.1.2 Following the initial term of the Master Agreement, any request for a price or rate adjustment must be for an equal guarantee period and must be made at least 60 days prior to the effective date.

6.1.3 Requests for a price or rate adjustment must include sufficient documentation supporting the request. Any adjustment or amendment to the Master Agreement will not be effective unless approved in writing by the Lead State.

6.1.4 No retroactive adjustments to prices or rates will be allowed.

6.1.5 Any services provided by Contractor and not addressed herein shall be charged at list rates unless otherwise agreed upon by the parties.

6.1.6 In the event a new Participating Addendum has not been executed by September 17, 2021, all services provided for herein by Contractor shall be charged at list rates from the Effective Date of this new Agreement. For Participating Addenda executed after September 17, 2021, all applicable discounts shall become effective no earlier than 75 days from the Effective Date of such Participating Addendum.

~~6.1.4~~6.1.7 At the conclusion of the Initial Term of this Agreement, and in the event a new a new Master Agreement has not been executed by November 27, 2026, all services provided for herein by Contractor shall be charged at list rates.

6.2 Payment. Unless otherwise agreed upon in a Participating Addendum or Order, Payment after Acceptance will be made within thirty (30) days following the date the entire order is delivered or the date a correct invoice is received, whichever is later. After 45 days the Contractor may assess overdue account charges up to a maximum rate of one percent per month on the outstanding balance, unless a different late payment amount is specified in a Participating Addendum or Order, or otherwise prescribed by applicable law. Payments will be remitted in the manner specified in the Participating Addendum or Order. Payments may be made via a purchasing card with no additional charge.

6.3 Leasing or Alternative Financing Methods. The procurement and other applicable laws of some Purchasing Entities may permit the use of leasing or alternative financing methods for the acquisition of Products under this Master Agreement. Where the terms and conditions are not otherwise prescribed in an applicable Participating Addendum, the terms and conditions for leasing or alternative financing methods are subject to negotiation between the Contractor and Purchasing Entity.

VII. Ordering

7.1 Order Numbers. Master Agreement order and purchase order numbers must be clearly shown on all acknowledgments, packing slips, invoices, and on all correspondence, to the extent such information has been. provided to Contractor on the necessary shipping documents.

7.2 Quotes. Purchasing Entities may define entity-specific or project-specific requirements and informally compete the requirement among companies having a Master Agreement on an “as needed” basis. This procedure may also be used when requirements are aggregated or other firm commitments may be made to achieve reductions in pricing. This procedure may be modified in Participating Addenda and adapted to the Purchasing Entity’s rules and policies. The Purchasing Entity may in its sole discretion determine which Master Agreement Contractors should be solicited for a quote. The Purchasing Entity may select the quote that it considers most advantageous, cost, and other factors considered.

7.3 Applicable Rules. Each Purchasing Entity will identify and utilize its own appropriate purchasing procedure and documentation. Contractor is expected to become familiar with the Purchasing Entities’ rules, policies, and procedures regarding the ordering of supplies and/or services contemplated by this Master Agreement.

7.4 **Required Documentation.** Contractor shall not begin work without a valid Purchase Order or other appropriate commitment document under the law of the Purchasing Entity.

7.5 **Term of Purchase.** Orders may be placed consistent with the terms of this Master Agreement and applicable Participating Addendum during the term of the Master Agreement and Participating Addendum.

7.5.1 Orders must be placed pursuant to this Master Agreement prior to the termination date thereof, but may have a delivery date or performance period up to 120 days past the then-current termination date of this Master Agreement.

7.5.2 Notwithstanding the previous, Orders must also comply with the terms of the applicable Participating Addendum, which may further restrict the period during which Orders may be placed or delivered.

7.5.3 Financial obligations of Purchasing Entities payable after the current applicable fiscal year are contingent upon agency funds for that purpose being appropriated, budgeted, and otherwise made available.

7.5.4 Notwithstanding the expiration, cancellation or termination of this Master Agreement, Contractor shall perform in accordance with the terms of any Orders then outstanding at the time of such expiration or termination. Contractor shall not honor any Orders placed after the expiration, cancellation, or termination of this Master Agreement, or in any manner inconsistent with this Master Agreement's terms.

7.5.5 Orders for any separate indefinite quantity, task order, or other form of indefinite delivery order arrangement priced against this Master Agreement may not be placed after the expiration or termination of this Master Agreement, notwithstanding the term of any such indefinite delivery order agreement.

7.6 **Order Form Requirements.** All Orders pursuant to this Master Agreement, at a minimum, must include:

7.6.1 The services or supplies being delivered;

7.6.2 A shipping address and other delivery requirements, if any;

7.6.3 A billing address;

7.6.4 Purchasing Entity contact information;

7.6.5 Pricing consistent with this Master Agreement and applicable Participating Addendum and as may be adjusted by agreement of the Purchasing Entity and Contractor;

7.6.6 A not-to-exceed total for the products or services being ordered; and

7.6.7 The Master Agreement number or the applicable Participating Addendum number, provided the Participating Addendum references the Master Agreement number.

7.7 Communication. All communications concerning administration of Orders placed must be furnished solely to the authorized purchasing agent within the Purchasing Entity's purchasing office, or to such other individual identified in writing in the Order.

7.8 Contract Provisions for Orders Utilizing Federal Funds. Pursuant to Appendix II to 2 Code of Federal Regulations (CFR) Part 200, Contract Provisions for Non-Federal Entity Contracts Under Federal Awards, Orders funded with federal funds may have additional contractual requirements or certifications that must be satisfied at the time the Order is placed or upon delivery. These federal requirements may be proposed by Participating Entities in Participating Addenda and Purchasing Entities for incorporation in Orders placed under this Master Agreement.

VIII. Shipping and Delivery

8.1 Shipping Terms. ~~All deliveries will be F.O.B. destination, freight pre-paid, with all transportation and handling charges paid by the Contractor.~~

8.1.1 Notwithstanding the above, responsibility and liability for loss or damage will remain the Contractor's until final inspection and acceptance when responsibility will pass to the Purchasing Entity except as to latent defects, fraud, and Contractor's warranty obligations.

8.2 Minimum Shipping. ~~The minimum shipment amount, if any, must be contained in the Master Agreement~~. ~~Any order for less than the specified amount is to be shipped with the freight prepaid and added as a separate item on the invoice. Any portion of an Order to be shipped without transportation charges that is back ordered will be shipped without charge.~~

8.3 Inside Deliveries. To the extent applicable and in conformity with the terms of Contractor's Service Guide, all deliveries will be "Inside Deliveries" as designated by a representative of the Purchasing Entity placing the Order. Inside Delivery refers to a delivery to a location other than a loading dock, front lobby, or reception area. Specific delivery instructions as agreed upon by the parties will be noted on the order form or Purchase Order. Costs to repair any damage to the building interior (*e.g.*, scratched walls, damage to the freight elevator, etc.) caused by Contractor or Contractor's carrier will be the responsibility of the Contractor. Immediately upon becoming aware of such damage, Contractor shall notify the Purchasing Entity placing the Order.

~~**9.0 Packaging.** All products must be delivered in the manufacturer's standard package. Costs must include all packing and/or crating charges. Cases must be of durable construction, in good condition, properly labeled and suitable in every respect for storage and handling of contents. Each~~

~~shipping carton must be marked with the commodity, brand, quantity, item code number and the Purchasing Entity's Purchase Order number.~~

~~X.~~IX. Inspection and Acceptance

~~10.1~~9.1 **Laws and Regulations.** Any and all Products offered and furnished must comply fully with all applicable Federal, State, and local laws and regulations.

~~**11.0 Applicability.** Unless otherwise specified in the Master Agreement, Participating Addendum, or ordering document, the terms of this Section IX will apply. This section is not intended to limit rights and remedies under the applicable commercial code.~~

~~**12.0 Inspection.** All Products are subject to inspection at reasonable times and places before Acceptance. Contractor shall provide right of access to the Lead State, or to any other authorized agent or official of the Lead State or other Participating or Purchasing Entity, at reasonable times, to monitor and evaluate performance, compliance, and/or quality assurance requirements under this Master Agreement.~~

~~**13.0.0** Products that do not meet specifications may be rejected. Failure to reject upon receipt, however, does not relieve the contractor of liability for material (nonconformity that substantial impairs value) latent or hidden defects subsequently revealed when goods are put to use.~~

~~**14.0.0** Acceptance of such goods may be revoked in accordance with the provisions of the applicable commercial code, and the Contractor is liable for any resulting expense incurred by the Purchasing Entity related to the preparation and shipping of Product rejected and returned, or for which Acceptance is revoked.~~

~~**15.0 Failure to Conform.** If any services do not conform to contract requirements, the Purchasing Entity may require the Contractor to perform the services again in conformity with contract requirements, at no increase in Order amount. When defects cannot be corrected by re-performance, the Purchasing Entity may require the Contractor to take necessary action to ensure that future performance conforms to contract requirements and reduce the contract price to reflect the reduced value of services performed.~~

~~**16.0 Acceptance Testing.** Purchasing Entity may establish a process, in keeping with industry standards, to ascertaining whether the Product meets the standard of performance or specifications prior to Acceptance by the Purchasing Entity.~~

~~**17.0.0** The Acceptance Testing period will be thirty (30) calendar days, unless otherwise specified, starting from the day after the Product is delivered or, if installed by Contractor, the day after the Product~~

is installed and Contractor certifies that the Product is ready for Acceptance Testing.

18.0.0 If the Product does not meet the standard of performance or specifications during the initial period of Acceptance Testing, Purchasing Entity may, at its discretion, continue Acceptance Testing on a day-to-day basis until the standard of performance is met.

19.0.0 Upon rejection, the Contractor will have fifteen (15) calendar days to cure. If after the cure period, the Product still has not met the standard of performance or specifications, the Purchasing Entity may, at its option: (a) declare Contractor to be in breach and terminate the Order; (b) demand replacement Product from Contractor at no additional cost to Purchasing Entity; or, (c) continue the cure period for an additional time period agreed upon by the Purchasing Entity and the Contractor.

20.0.0 Contractor shall pay all costs related to the preparation and shipping of Product returned pursuant to the section.

21.0.0 No Product will be deemed Accepted and no charges will be paid until the standard of performance or specification is met.

XXII.X. Warranty

23.0 Applicability. Unless otherwise specified in the Master Agreement, Participating Addendum, or ordering document, the terms of this Section X will apply.

24.0 Warranty. The Contractor warrants for a period of one year from the date of Acceptance that: (a) the Product performs according to all specific claims that the Contractor made in its response to the solicitation, (b) the Product is suitable for the ordinary purposes for which such Product is used, (c) the Product is suitable for any special purposes identified in the solicitation or for which the Purchasing Entity has relied on the Contractor's skill or judgment, (d) the Product is designed and manufactured in a commercially reasonable manner, and (e) the Product is free of defects.

25.0 Breach of Warranty. Upon breach of the warranty set forth above, the Contractor will repair or replace (at no charge to the Purchasing Entity) the Product whose nonconformance is discovered and made known to the Contractor. If the repaired and/or replaced Product proves to be inadequate, or fails of its essential purpose, the Contractor will refund the full amount of any payments that have been made.

26.0 Rights Reserved. The rights and remedies of the parties under this warranty are in addition to any other rights and remedies of the parties provided by law or equity, including, without limitation, actual damages, and, as applicable and awarded under the law, to a prevailing party, reasonable attorneys' fees and costs.

~~27.0 **Warranty Period Start Date.** The warranty period will begin upon Acceptance, as set forth in Section IX.~~

~~XXVIII.~~XI. Product Title

~~28.1 **Conveyance of Title.** Upon Acceptance by the Purchasing Entity, Contractor shall convey to Purchasing Entity title to the Product free and clear of all liens, encumbrances, or other security interests.~~

~~28.2 **Embedded Software.** Transfer of title to the Product must include an irrevocable and perpetual license to use any Embedded Software in the Product. If Purchasing Entity subsequently transfers title of the Product to another entity, Purchasing Entity shall have the right to transfer the license to use the Embedded Software with the transfer of Product title. A subsequent transfer of this software license will be at no additional cost or charge to either Purchasing Entity or Purchasing Entity's transferee.~~

~~28.3~~11.1 ~~**License of Pre-Existing Intellectual Property.** Contractor grants to the Purchasing Entity a nonexclusive, perpetual, royalty-free, irrevocable, license to use, publish, translate, reproduce, transfer with any sale of tangible media or Product, perform, display, and dispose of the Intellectual Property, and its derivatives, used or delivered under this Master Agreement, but not created under it ("Pre-existing Intellectual Property"). The Contractor shall be responsible for ensuring that this license is consistent with any third-party rights in the Pre-existing Intellectual Property.~~

~~XXIX.~~XII. Indemnification

~~29.1~~12.1 **General Indemnification.** The Contractor shall defend, indemnify and hold harmless NASPO, NASPO ValuePoint, the Lead State, Participating Entities, and Purchasing Entities, along with their officers and employees, from and against third-party claims, damages or causes of action including reasonable attorneys' fees and related costs for any death, injury, or damage to tangible property arising from any act, error, or omission of the Contractor, its employees or subcontractors or volunteers, at any tier, relating to performance under this Master Agreement.

~~29.2~~12.2 **Intellectual Property Indemnification.** The Contractor shall defend, indemnify and hold harmless NASPO, NASPO ValuePoint, the Lead State, Participating Entities, Purchasing Entities, along with their officers and employees ("Indemnified Party"), from and against claims, damages or causes of action including reasonable attorneys' fees and related costs arising out of the claim that the Product or its use infringes Intellectual Property rights of another person or entity ("Intellectual Property Claim").

~~29.2.1~~12.2.1 The Contractor's obligations under this section will not extend to any combination of the Product with any other product, system or method, unless the Product, system or method is:

~~29.2.1.1~~12.2.1.1 provided by the Contractor or the Contractor's subsidiaries or affiliates;

~~29.2.1.2~~12.2.1.2 specified by the Contractor to work with the Product;

~~29.2.1.3~~12.2.1.3 reasonably required to use the Product in its intended manner, and the infringement could not have been avoided by substituting another reasonably available product, system or method capable of performing the same function; or

~~29.2.1.4~~12.2.1.4 reasonably expected to be used in combination with the Product.

~~29.2.2~~12.2.2 The Indemnified Party shall notify the Contractor within a reasonable time after receiving notice of an Intellectual Property Claim. Even if the Indemnified Party fails to provide reasonable notice, the Contractor shall not be relieved from its obligations unless the Contractor can demonstrate that it was prejudiced in defending the Intellectual Property Claim resulting in increased expenses or loss to the Contractor. If the Contractor promptly and reasonably investigates and defends any Intellectual Property Claim, it shall have control over the defense and settlement of the Intellectual Property Claim. However, the Indemnified Party must consent in writing for any money damages or obligations for which it may be responsible.

~~29.2.3~~12.2.3 The Indemnified Party shall furnish, at the Contractor's reasonable request and expense, information and assistance necessary for such defense. If the Contractor fails to vigorously pursue the defense or settlement of the Intellectual Property Claim, the Indemnified Party may assume the defense or settlement of the Intellectual Property Claim and the Contractor shall be liable for all costs and expenses, including reasonable attorneys' fees and related costs, incurred by the Indemnified Party in the pursuit of the Intellectual Property Claim.

~~29.2.4~~12.2.4 Unless otherwise set forth herein, Section 12.2 is not subject to any limitations of liability in this Master Agreement or in any other document executed in conjunction with this Master Agreement.

~~XXX.~~XIII. Insurance

~~30.1~~13.1 **Term.** Contractor shall, during the term of this Master Agreement, maintain in full force and effect, the insurance described in this section. A Participating Entity may negotiate alternative Insurance requirements in their Participating Addendum.

~~30.2~~13.2 **Class.** Contractor shall acquire such insurance from an insurance carrier or carriers licensed to conduct business in each Participating

Entity's state and having a rating of A-, Class VII or better, in the most recently published edition of A.M. Best's Insurance Reports. Failure to buy and maintain the required insurance may result in this Master Agreement's termination or, at a Participating Entity's option, result in termination of its Participating Addendum.

~~30.3~~13.3 **Coverage.** Coverage must be written on an occurrence basis. The minimum acceptable limits will be as indicated below:

~~30.3.1~~13.3.1 Contractor shall maintain Commercial General Liability insurance covering premises operations, independent contractors, products and completed operations, blanket contractual liability, personal injury (including death), advertising liability, and property damage, with a limit of not less than $1 million per occurrence and $2 million general aggregate;

~~30.3.2~~13.3.2 Contractor must comply with any applicable State Workers Compensation or Employers Liability Insurance requirements.

~~30.4~~13.4 **Notice of Cancellation.** Contractor shall pay premiums on all insurance policies. Contractor shall endeavor to provide notice to a Participating Entity who is a state within five (5) business days after Contractor is first aware of expiration, cancellation or nonrenewal of such policy or is first aware that cancellation is threatened or expiration, nonrenewal or expiration otherwise may occur.

~~30.5~~13.5 **Notice of Endorsement.** Prior to commencement of performance, Contractor shall provide to the Lead State a written endorsement to the Contractor's general liability insurance policy or other documentary evidence acceptable to the Lead State that (1) provides that written notice of cancellation will be delivered in accordance with the policy provisions, and (2) provides that the Contractor's liability insurance policy will be primary, with any liability insurance of any Participating State as secondary and noncontributory.

~~30.6~~13.6 **Participating Entities.** Contractor shall provide to Participating States and Participating Entities the same insurance obligations and documentation as those specified in Section XIII, except the endorsement is provided to the applicable Participating State or Participating Entity.

~~30.7~~13.7 **Furnishing of Certificates.** Contractor shall furnish to the Lead State copies of certificates of all required insurance in a form sufficient to show required coverage within thirty (30) calendar days of the execution of this Master Agreement and prior to performing any work. Copies of renewal certificates of all required insurance will be furnished within thirty (30) days after any renewal date to the applicable state Participating Entity. Failure to provide evidence of coverage may, at the sole option of the Lead State, or any Participating Entity, result in this Master Agreement's termination or the termination of any Participating Addendum.

~~30.8~~13.8 **Disclaimer.** Insurance coverage and limits will not limit Contractor's liability and obligations under this Master Agreement, any Participating Addendum, or any Purchase Order.

~~XXXI.~~XIV. General Provisions

~~31.1~~14.1 Records Administration and Audit

~~31.1.1~~14.1.1 The Contractor shall maintain books, records, documents, and other evidence pertaining to this Master Agreement and Orders placed by Purchasing Entities under it to the extent and in such detail as will adequately reflect performance and administration of payments and fees. Contractor shall permit the Lead State, a Participating Entity, a Purchasing Entity, the federal government (including its grant awarding entities and the U.S. Comptroller General), and any other duly authorized agent of a governmental agency, to audit, inspect, examine, copy and/or transcribe Contractor's books, documents, papers and records directly pertinent to this Master Agreement or orders placed by a Purchasing Entity under it for the purpose of making audits, examinations, excerpts, and transcriptions. This right will survive for a period of ~~six (6) years~~ eighteen (18) months following termination of this Agreement or final payment for any order placed by a Purchasing Entity against this Master Agreement, whichever is later, or such longer period as is required by the Purchasing Entity's state statutes, to assure compliance with the terms hereof or to evaluate performance hereunder.

~~31.1.2~~14.1.2 Without limiting any other remedy available to any governmental entity, and subject to the Invoice Adjustment provisions of the Contractor's Service Guide, the Contractor shall reimburse the applicable Lead State, Participating Entity, or Purchasing Entity for any overpayments inconsistent with the terms of the Master Agreement or Orders or underpayment of fees found as a result of the examination of the Contractor's records.

~~31.1.3~~14.1.3 The rights and obligations herein exist in addition to any quality assurance obligation in the Master Agreement that requires the Contractor to self-audit contract obligations and that permits the Lead State to review compliance with those obligations.

~~31.2~~14.2 Confidentiality, Non-Disclosure, and Injunctive Relief

~~31.2.1~~14.2.1 **Confidentiality.** Contractor acknowledges that it and its employees or agents may, in the course of providing a Product under this Master Agreement, be exposed to or acquire

information that is confidential to Purchasing Entity or Purchasing Entity's clients.

~~31.2.1.1~~14.2.1.1 Any and all information of any form that is marked as confidential or would by its nature be deemed confidential obtained by Contractor or its employees or agents in the performance of this Master Agreement, including but not necessarily limited to (1) any Purchasing Entity's records, (2) personnel records, and (3) information concerning individuals, is confidential information of Purchasing Entity ("Confidential Information").

~~31.2.1.2~~14.2.1.2 Any reports or other documents or items (including software) that result from the use of the Confidential Information by Contractor shall be treated in the same manner as the Confidential Information.

~~31.2.1.3~~14.2.1.3 Confidential Information does not include information that (1) is or becomes (other than by disclosure by Contractor) publicly known; (2) is furnished by Purchasing Entity to others without restrictions similar to those imposed by this Master Agreement; (3) is rightfully in Contractor's possession without the obligation of nondisclosure prior to the time of its disclosure under this Master Agreement; (4) is obtained from a source other than Purchasing Entity without the obligation of confidentiality, (5) is disclosed with the written consent of Purchasing Entity; or (6) is independently developed by employees, agents or subcontractors of Contractor who can be shown to have had no access to the Confidential Information.

~~31.2.2~~14.2.2 **Non-Disclosure.** Contractor shall hold Confidential Information in confidence, using at least the industry standard of confidentiality, and shall not copy, reproduce, sell, assign, license, market, transfer or otherwise dispose of, give, or disclose Confidential Information to third parties or use Confidential Information for any purposes whatsoever other than what is necessary to the performance of Orders placed under this Master Agreement.

~~31.2.2.1~~14.2.2.1 Contractor shall advise each of its employees and agents of their obligations to keep Confidential Information confidential. Contractor shall use commercially reasonable efforts to assist Purchasing Entity in identifying and preventing any unauthorized use or disclosure of any Confidential Information.

~~31.2.2.2~~14.2.2.2 Without limiting the generality of the foregoing, Contractor shall advise Purchasing Entity, applicable Participating Entity, and the Lead State immediately if Contractor learns or has reason to believe that any person who has had access to Confidential Information has violated or intends to violate the terms of this Master Agreement, and Contractor shall at its expense cooperate with Purchasing Entity in seeking injunctive or other equitable relief in the name of Purchasing Entity or Contractor against any such person.

~~31.2.2.3~~14.2.2.3 Except as directed by Purchasing Entity, Contractor will not at any time during or after the term of this Master Agreement disclose, directly or indirectly, any Confidential Information to any person, except in accordance with this Master Agreement, and that upon termination of this Master Agreement or at Purchasing Entity's request, Contractor shall turn over to Purchasing Entity all documents, papers, and other matter in Contractor's possession that embody Confidential Information.

~~31.2.2.4~~14.2.2.4 Notwithstanding the foregoing, Contractor may keep one copy of such Confidential Information necessary for quality assurance, audits, and evidence of the performance of this Master Agreement.

~~31.2.3~~14.2.3 **Injunctive Relief.** Contractor acknowledges that Contractor's breach of Section 14.2 would cause irreparable injury to the Purchasing Entity that cannot be inadequately compensated in monetary damages. Accordingly, Purchasing Entity may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies that may be available. Contractor acknowledges and agrees that the covenants contained herein are necessary for the protection of the legitimate business interests of Purchasing Entity and are reasonable in scope and content.

~~31.2.4~~14.2.4 **Purchasing Entity Law.** These provisions will be applicable only to extent they are not in conflict with the applicable public disclosure laws of any Purchasing Entity.

~~31.2.5~~14.2.5 **NASPO ValuePoint.** The rights granted to Purchasing Entities and Contractor's obligations under this section will also extend to NASPO ValuePoint's Confidential Information, including but not limited to Participating Addenda, Orders or transaction data relating to Orders under this Master Agreement that identify the entity/customer, Order dates, line-item

descriptions and volumes, and prices/rates. This provision does not apply to disclosure to the Lead State, a Participating State, or any governmental entity exercising an audit, inspection, or examination pursuant to this Master Agreement. To the extent permitted by law, Contractor shall notify the Lead State of the identify of any entity seeking access to the Confidential Information described in this subsection.

~~31.2.6~~14.2.6 **Public Information.** This Master Agreement and all related documents are subject to disclosure pursuant to the Lead State's public information laws.

~~31.3~~14.3 Assignment/Subcontracts

~~31.3.1~~14.3.1 Neither party ~~Contractor~~ shall ~~not~~ assign, sell, transfer, subcontract or sublet rights, or delegate responsibilities under this Master Agreement, in whole or in part, without the prior written approval of the other party~~Lead State~~.

~~31.4.0 The Lead State reserves the right to assign any rights or duties, including written assignment of contract administration duties, to NASPO ValuePoint and other third parties.~~

~~31.5~~14.4 ~~**Changes in Contractor Representation.** The Contractor must, within ten (10) calendar days, notify the Lead State in writing of any changes in the Contractor's key administrative personnel managing the Master Agreement. The Lead State reserves the right to approve or reject changes in key personnel, as identified in the Contractor's proposal. The Contractor shall propose replacement key personnel having substantially equal or better education, training, and experience as was possessed by the key person proposed and evaluated in the Contractor's proposal.~~

~~31.6~~14.5 **Independent Contractor.** Contractor is an independent contractor. Contractor has no authorization, express or implied, to bind the Lead State, Participating States, other Participating Entities, or Purchasing Entities to any agreements, settlements, liability or understanding whatsoever, and shall not to hold itself out as agent except as expressly set forth herein or as expressly set forth in an applicable Participating Addendum or Order.

~~31.7~~14.6 **Cancellation.** Unless otherwise set forth herein, this Master Agreement may be canceled by either party upon sixty (60) days' written notice prior to the effective date of the cancellation. Further, any Participating Entity may cancel its participation upon thirty (30) days' written notice, unless otherwise limited or stated in the Participating Addendum. Cancellation may be in whole or in part. Any cancellation under this provision will not affect the rights and obligations attending Orders outstanding at the time of cancellation, including any right of a Purchasing Entity to indemnification by the Contractor, rights of payment for Products delivered and accepted, rights attending any warranty or

default in performance in association with any Order, and requirements for records administration and audit. Cancellation of the Master Agreement due to Contractor default may be immediate.

~~31.8~~14.7 **Force Majeure.** Neither party to this Master Agreement shall be held responsible for delay or default caused by fire, riot, pandemic, unusually severe weather, other acts of God, or acts of war which are beyond that party's reasonable control. The Lead State may terminate this Master Agreement upon determining such delay or default will reasonably prevent successful performance of the Master Agreement.

~~31.9~~14.8 **Defaults and Remedies**

~~31.9.1~~14.8.1 The occurrence of any of the following events will be an event of default under this Master Agreement:

~~31.9.1.1~~14.8.1.1 Nonperformance of contractual requirements;

~~31.9.1.2~~14.8.1.2 A material breach of any term or condition of this Master Agreement;

~~31.9.1.3~~14.8.1.3 Any certification, representation or warranty by Contractor in response to the solicitation or in this Master Agreement that proves to be untrue or materially misleading;

~~31.9.1.4~~14.8.1.4 Institution of proceedings under any bankruptcy, insolvency, reorganization or similar law, by or against Contractor, or the appointment of a receiver or similar officer for Contractor or any of its property, which is not vacated or fully stayed within thirty (30) calendar days after the institution or occurrence thereof; or

~~31.9.1.5~~14.8.1.5 Any default specified in another section of this Master Agreement.

~~31.9.2~~14.8.2 Upon the occurrence of an event of default, the Lead State shall issue a written notice of default, identifying the nature of the default, and providing a period of fifteen (15) calendar days in which Contractor shall have an opportunity to cure the default. The Lead State shall not be required to provide advance written notice or a cure period and may immediately terminate this Master Agreement in whole or in part if the Lead State, in its sole discretion, determines that it is reasonably necessary to preserve public safety or prevent immediate public crisis. Time allowed for cure will not diminish or eliminate Contractor's liability for damages, including liquidated damages to the extent provided for under this Master Agreement.

~~31.9.3~~14.8.3 If Contractor is afforded an opportunity to cure and fails to cure the default within the period specified in the written notice

of default, Contractor shall be in breach of its obligations under this Master Agreement and the Lead State shall have the right to exercise any or all of the following remedies:

~~31.9.3.1~~14.8.3.1 Any remedy provided by law;

~~31.9.3.2~~14.8.3.2 Termination of this Master Agreement and any related Contracts or portions thereof;

~~31.9.3.3~~14.8.3.3 Assessment of liquidated damages as provided in this Master Agreement;

~~31.9.3.4~~14.8.3.4 Suspension of Contractor from being able to respond to future bid solicitations;

~~31.9.3.5~~14.8.3.5 Suspension of Contractor's performance; and

~~31.9.3.6~~14.8.3.6 Withholding of payment until the default is remedied.

~~31.9.4~~14.8.4 Unless otherwise specified in the Participating Addendum, in the event of a default under a Participating Addendum, a Participating Entity shall provide a written notice of default as described in this section and shall have all of the rights and remedies under this paragraph regarding its participation in the Master Agreement, in addition to those set forth in its Participating Addendum. Unless otherwise specified in an Order, a Purchasing Entity shall provide written notice of default as described in this section and have all of the rights and remedies under this paragraph and any applicable Participating Addendum with respect to an Order placed by the Purchasing Entity. Nothing in these Master Agreement Terms and Conditions will be construed to limit the rights and remedies available to a Purchasing Entity under the applicable commercial code.

~~31.10~~14.9 **Waiver of Breach.** Failure of the Lead State, Participating Entity, or Purchasing Entity to declare a default or enforce any rights and remedies will not operate as a waiver under this Master Agreement, any Participating Addendum, or any Purchase Order. Any waiver by the Lead State, Participating Entity, or Purchasing Entity must be in writing. Waiver by the Lead State or Participating Entity of any default, right or remedy under this Master Agreement or Participating Addendum, or by Purchasing Entity with respect to any Purchase Order, or breach of any terms or requirements of this Master Agreement, a Participating Addendum, or Purchase Order will not be construed or operate as a waiver of any subsequent default or breach of such term or requirement, or of any other term or requirement under this Master Agreement, any Participating Addendum, or any Purchase Order.

~~31.11~~14.10 **Debarment.** The Contractor certifies that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared

ineligible, or voluntarily excluded from participation in public procurement or contracting by any governmental department or agency. This certification represents a recurring certification made at the time any Order is placed under this Master Agreement. If the Contractor cannot certify this statement, attach a written explanation for review by the Lead State.

~~31.12~~14.11 No Waiver of Sovereign Immunity

~~31.12.1~~14.11.1 In no event will this Master Agreement, any Participating Addendum or any contract or any Purchase Order issued thereunder, or any act of the Lead State, a Participating Entity, or a Purchasing Entity be a waiver of any form of defense or immunity, whether sovereign immunity, governmental immunity, immunity based on the Eleventh Amendment to the Constitution of the United States or otherwise, from any claim or from the jurisdiction of any court.

~~31.12.2~~14.11.2 This section applies to a claim brought against the Participating Entities who are states only to the extent Congress has appropriately abrogated the state's sovereign immunity and is not consent by the state to be sued in federal court. This section is also not a waiver by the state of any form of immunity, including but not limited to sovereign immunity and immunity based on the Eleventh Amendment to the Constitution of the United States.

~~31.13~~14.12 Governing Law and Venue

~~31.13.1~~14.12.1 The procurement, evaluation, and award of the Master Agreement will be governed by and construed in accordance with the laws of the Lead State sponsoring and administering the procurement. The construction and effect of the Master Agreement after award will be governed by the law of the state serving as Lead State. The construction and effect of any Participating Addendum or Order against the Master Agreement will be governed by and construed in accordance with the laws of the Participating Entity's or Purchasing Entity's state.

~~31.13.2~~14.12.2 Unless otherwise specified in the RFP, the venue for any protest, claim, dispute or action relating to the procurement, evaluation, and award is in the state serving as Lead State. Venue for any claim, dispute or action concerning the terms of the Master Agreement will be in the state serving as Lead State. Venue for any claim, dispute, or action concerning any Order placed against the Master Agreement or the effect of a Participating Addendum will be in the Purchasing Entity's state.

~~31.13.3~~14.12.3 If a claim is brought in a federal forum, then it must be brought and adjudicated solely and exclusively within the United

States District Court for (in decreasing order of priority): the Lead State for claims relating to the procurement, evaluation, award, or contract performance or administration if the Lead State is a party; a Participating State if a named party; the state where the Participating Entity or Purchasing Entity is located if either is a named party.

~~31.14~~14.13 **Assignment of Antitrust Rights.** Contractor irrevocably assigns to a Participating Entity who is a state any claim for relief or cause of action which the Contractor now has or which may accrue to the Contractor in the future by reason of any violation of state or federal antitrust laws (15 U.S.C. § 1-15 or a Participating Entity's state antitrust provisions), as now in effect and as may be amended from time to time, in connection with any goods or services provided in that state for the purpose of carrying out the Contractor's obligations under this Master Agreement or Participating Addendum, including, at the Participating Entity's option, the right to control any such litigation on such claim for relief or cause of action.



Part 6

Attachment B
Scope of Work

FedEx Part 6

Per your request, we have reviewed the text of the following Attachment B, Scope of Work and have the following comments to note and/or redline.

Attachment B: Scope of Work
CH21-36: NASPO Small Package Delivery Services

1. **Exclusion of Listed Charges:**
   Offeror certifies the following regarding the exclusion of listed charges:

   a. The Offeror shall not propose or apply pick-up charges or weekly service in addition to the contracted rates due to aggregate NASPO ValuePoint volume anticipated.
   b. The Offeror shall not require a minimum number of packages per trip, per day, per week or per month.

2. **Carrier Pick-Up:**
   Offeror will pick-up packages directly from all requesting agencies and political subdivisions upon request. Offeror must bill each Authorized User for shipments the Authorized User tenders to the Carrier. Packages must be scanned when picked up at the location.

3. **Money Back Guarantee**
   a. Due to the COVID 19 pandemic. Offeror's Money Back Guarantee is currently suspended except for Overnight services. Upon reinstatement of the Money Back Guarantee, the following conditions shall apply.
   ~~a.~~b. Offeror must provide a 100% Money Back Guarantee. The Carrier shall fully refund or credit the Authorized User account for the packages that are not delivered or picked up in accordance with the guaranteed delivery service. Authorized User shall decide between a refund or a credit to their account. Packages that are delivered over 60 seconds after the guaranteed delivery time are considered late. The Authorized User shall request the refund or credit within 30 days of the scheduled delivery time. Carriers are encouraged to offer automatic refunds. If the late package meets one or more of the Carrier's exception criteria, as stated in the Service Guide, the Carrier is not obligated to issue a refund to the Authorized User.
   ~~b.~~c. Carrier must provide clearly marked money back guaranteed zone based price sheets (schedules of rates and charges) for each service showing rates and charges by weight and zone for all contiguous 48 state domestic shipping. Separate rates in pages may be provided and clearly marked for Hawaii and Alaska and Puerto Rico services. Carriers offering pricing for intrastate ground services only must provide separate clearly marked zone based pricing for the designated state. Rates will be in dollars and cents per pound.

~~c.~~d. Non-Money Back Guarantee: Offerors must propose a money back guarantee. If an Offeror opts to additionally propose a non-money back guarantee option, the offeror must clearly delineate between the money back guarantee cost and the non-money back guarantee cost. (This portion of the Scope may be updated depending on the vendor's submission and their Money Back guarantee the offeror provides.) The Money Back Guarantee shall only apply to Offeror's single pricing response/offering, and shall not apply to any multiple pricing response/offering.

4. **Carrier Capabilities:**
   Offerors providing interstate services must serve every zip code in the United States or if providing interstate services in certain states only, offer services in every zip code in the states in which services are provided. Offerors providing intrastate services shall serve every zip code within the boundaries of the Participating State requesting intra-state services as identified in this RFP.
5. **Software:**
   Offerors shall provide a description of how the software is accessed in the solicitation response. Including, if an online application is available instead of or along with the software needed to run the shipping system. ~~All software whether online or separate software must have the Master Agreement Rates pre-loaded and~~ T~~t~~he Offeror shall maintain~~s~~ the software and website free of charge to the Participating Users and Master Agreement. Customer must agree to Offeror's standard software license terms and conditions prior to utilizing any Offeror software.

6. **Shipment of Materials:**
   a. Describe the process for picking up dangerous, Hazardous or Otherwise Restricted Materials: Carrier shall be capable of shipping a variety of hazardous, dangers or other restricted types of materials. Offeror shall provide its policy for dangerous, hazardous, and restricted materials.
   b. Evidentiary Materials: Describe the process and tracking for evidentiary materials. Also, describe an instance and detail the approach taken when the Carrier's process needed to be modified for a participating state's laws, policies, or procedures. Alternatively, describe how Carrier would approach modifying their process for an Authorized User based on the user's laws, policies, or procedures. Note: Offeror must be able to provide services for shipments of evidentiary materials in compliance with any participating state's laws, policies or procedures.

7. **Deliver as Addressed:**
   Offeror's standard delivery procedure is to perform ~~When requested, Offerors must return undeliverable packages to senders, rather than performing~~ an address correction and forward~~ing~~ the package to ~~an~~the corrected address. ~~Offerors shall work with Authorized User's to adequately identify these items as "deliver as addressed" or something similar in language mutually agreed upon between the State and the Offeror rather than forwarding an undeliverable package. Authorized Users shall notify Offerors of such packages.~~ In the event a correct address cannot be determined, any packages returned to senders due to an incorrect address shall be assessed a return fee.



Part 7

FedEx Attachment A
Operating Permits

FedEx Part 7

FedEx represents that it is duly authorized and licensed by the appropriate regulatory agencies to operate and provide services as set forth in the FedEx Service Guide.

Per your request, we have provided the most current copies of our operating permits.

Air Carrier Certificate – Federal Express Corporation

U.S. Department of Transportation
Federal Aviation Administration

Air Carrier Certificate

This certifies that

Federal Express Corporation
d/b/a FedEx Express
3620 Hacks Cross Road
Building B, Third Floor
Memphis, TN 38125

has met the requirements of the Federal Aviation Act of 1958, as amended, and the rules, regulations, and standards prescribed thereunder for the issuance of this certificate and is hereby authorized to operate as an air carrier and conduct common carriage operations in accordance with said Act and the rules, regulations, and standards prescribed thereunder and the terms, conditions, and limitations contained in the approved operations specifications.

This certificate is not transferable and, unless sooner surrendered, suspended, or revoked, shall continue in effect indefinitely.

By Direction of the Administrator.

Certificate number: FDEA 140A

Effective date: March 7, 1972
Amended Date: October 18, 2010

Issued at: Memphis, Tennessee

Larry Richards
(Signature)

Division Manager
(Title)

ACE-200
(Region/Office)

FAA Form 8430-18 (6-87)

Department of Transportation (DOT) Federal Motor Carrier Safety Administration – Federal Express Corporation

NCA
SERVICE DATE
Jan 17, 2001

DEPARTMENT OF TRANSPORTATION
FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION

DECISION

No. MC-66562
FEDERAL EXPRESS CORPORATION
D/B/A FEDERAL EXPRESS
MEMPHIS, TN

REENTITLED

FEDERAL EXPRESS CORPORATION
D/B/A FEDEX EXPRESS

On Jan 05, 2001, applicant filed a request to have the FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION's records changed to reflect a name change.

It is ordered:

The FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION's records are amended to reflect the carrier's name as FEDERAL EXPRESS CORPORATION D/B/A FEDEX EXPRESS.

Within 30 days after this decision is served, the applicant must establish that it is in full compliance with the statute and the insurance regulations by having amended filings on prescribed FMCSA forms (BMC91 or 91X or 82 for bodily injury and property damage liability, BMC 34 or 83 for cargo liability, or a BMC 84 or 85 for property broker security and BOC-3 for designation of agents upon whom process may be served) submitted on its behalf. Copies of Form MCS-90 or other "certificates of insurance" are not acceptable evidence of insurance compliance. Insurance and BOC-3 filings should be sent to FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION, 400 Virginia Ave., SW, Suite 600, Washington, DC 20024.

The applicant is notified that failure to comply with the terms of this decision shall result in revocation of its operating rights registration, effective 30 days from the service date of this decision.

To verify that the applicant is in full compliance, call (202) 358-7000 or visit out web site at: http://fhwa-li.volpe.dot.gov/. Any other questions regarding the action taken should be directed to (202) 358-7028/7029.

Decided: Jan 11, 2001
By the FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION.
Terry Shelton, Acting Director
Office Data Analysis & Information Systems

Operating Authority, Interstate Commerce Commission Motor Carrier(ICC) Number and Certificate, Contract Authority, Motor Carrier Safety Certificate, FedEx Ground

NCA
SERVICE DATE
Mar 16, 2000

DEPARTMENT OF TRANSPORTATION
FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION

DECISION

No. MC-179059
RPS, INC.

PITTSBURGH, PA

REENTITLED

FEDEX GROUND PACKAGE SYSTEM, INC.
D/B/A FEDEX GROUND

On Mar 10, 2000, applicant filed a request to have the FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION's records changed to reflect a name change.

It is ordered:

The FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION's records are amended to reflect the carrier's name as FEDEX GROUND PACKAGE SYSTEM, INC. D/B/A FEDEX GROUND.

Within 30 days after this decision is served, the applicant must establish that it is in full compliance with the statute and the insurance regulations by having amended filings on prescribed FMCSA forms (BMC91 or 91X or 82 for bodily injury and property damage liability, BMC 34 or 83 for cargo liability, or a BMC 84 or 85 for property broker security and BOC-3 for designation of agents upon whom process may be served) submitted on its behalf. Copies of Form MCS-90 or other "certificates of insurance" are not acceptable evidence of insurance compliance. Insurance and BOC-3 filings should be sent to FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION, 400 Virginia Ave., SW, Suite 600, Washington, DC 20024.

The applicant is notified that failure to comply with the terms of this decision shall result in revocation of its operating rights registration, effective 30 days from the service date of this decision.

To verify that the applicant is in full compliance, call (202) 358-7000 or visit out web site at: http://fmwa-li.volpe.dot.gov/. Any other questions regarding the action taken should be directed to (202) 358-7028/7029.

Decided: Mar 13, 2000

By the FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION.
John F. Grimm, Director
Information Systems & Data Analysis

FEDERAL HIGHWAY ADMINISTRATION

DECISION

SERVICE DATE
JUN 21 1996

MC-179059

ROADWAY BAGGAGE SYSTEM, INC.
PITTSBURGH, PA

Reentitled

RPS, INC.
PITTSBURGH, PA

Decided: JUNE 17, 1996

On JUNE 10, 1996, applicant filed a request to have the Federal Highway Administration's records changed to reflect a name change.

It is ordered:

The Federal Highway Administration's records are amended to reflect the carrier's name RPS, INC.

If it has not already done so, the carrier must amend (1) its insurance coverage for the protection of the public, and (2) its designation of agents upon whom process may be served to reflect the new name. If the carrier files tariffs with the Commission, or participates in tariffs filed by others, they must also be amended to reflect the new name.

By the Motor Carrier Board

John P. Grimm
Director, Office of Motor Carrier
Information Analysis

INTERSTATE COMMERCE COMMISSION

PERMIT

NO. MC-179059

SERVICE DATE
JAN 24 1985

ROADWAY PACKAGE SYSTEM, INC.
PITTSBURGH, PENNSYLVANIA

This Permit is evidence of the carrier's authority to engage in transportation as a contract carrier by motor vehicle.

This authority will be effective as long as the carrier maintains compliance with the requirements pertaining to insurance coverage for the protection of the public (49 CFR 1043); the designation of agents upon whom process may be served (49 CFR 1044); the execution of contracts (49 CFR 1053)*; and for passenger carriers, tariffs or schedules (49 CFR 1300 through 1310)

This authority is subject to any terms, conditions, and limitations as are now, or may later be, attached to this privilege.

The transportation service to be performed is described on the reverse side of this document.

By the Commission.

JAMES H. BAYNE
Secretary

(SEAL)

*While the execution of contracts must be accomplished, it is unnecessary to file them with the Commission.

NOTE: If there are discrepancies regarding this Permit, please notify the Commission within 30 days.

To operate as a contract carrier, by motor vehicle, in interstate or foreign commerce, over irregular routes, transporting,

General commodities (except classes A and B explosives, household goods, and commodities in bulk), between points in the United States, under continuing contract(s) with commercial shippers, receivers, or brokers of such commodities.

PM-26
(Rev. 10/84)

SERVICE DATE
APR 2 1985

INTERSTATE COMMERCE COMMISSION

CERTIFICATE

NO. MC-179059 SUB.1

ROADWAY PACKAGE SYSTEM, INC.
PITTSBURGH, PA

This Certificate is evidence of the carrier's authority to engage in transportation as a common carrier by motor vehicle.

This authority will be effective as long as the carrier maintains compliance with the requirements pertaining to insurance coverage for the protection of the public (49 CFR 1043); the designation of agents upon whom process may be served (49 CFR 1044); and tariffs or schedules (49 CFR 1300 through 1310, revised). The carrier shall also render reasonably continuous and adequate service to the public. Failure to meet these conditions will constitute sufficient grounds for the suspension, change, or revocation of this authority.

This authority is subject to any terms, conditions, and limitations as are now, or may later be, attached to this privilege.

For common carriers with irregular route authority: Any irregular route authority authorized in this Certificate may not be tacked or joined with your other irregular route authority unless joinder is specifically authorized.

The transportation service to be performed is described on the reverse side of this document.

By the Commission.

(SEAL)

JAMES H. BAYNE
Secretary

NOTE: If there are any discrepancies regarding this document, please notify the Commission within 30 days.

To operate as a common carrier, by motor vehicle, in interstate or foreign commerce, over irregular routes, transporting,

Shipments weighing 100 pounds or less in transported in a motor vehicle in which no one package exceeds 100 pounds, between points in the United States.



Global Privacy Policy

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Introduction

Policy Overview

FedEx Corporation (together with its subsidiaries and affiliated companies, "FedEx") recognizes the importance of having effective privacy protections in place and is committed to compliance with applicable data privacy laws, regulations, internal policies and standards. These protections form the foundation of a trustworthy company, are necessary to maintain the confidence of customers and employees and ensure the company's own compliance with such local laws. This Global Privacy Policy ("Policy") is based on globally accepted, basic principles on data protection.

Scope

This Policy applies worldwide to all employees and companies of FedEx. Individual operating companies may not adopt policies inconsistent with this Policy. Supplemental data Protection requirements for individual operating companies, regions or countries may be created with the approval of the Global Chief Compliance and Governance Officer ("GCCGO").

Application of Local Laws

Each operating company of FedEx is responsible for compliance with this Policy. If there is reason to believe that local law requirements or other legal obligations contradict the duties under this Policy, the relevant operating company must inform the GCCGO. In the event of conflicts between applicable local laws, rules or regulations and the Policy, FedEx will work to find a practical solution that reconciles these requirements.



Definitions

Personal Data — Any information that can directly or indirectly be used to identify a natural person, whether that individual is an employee, a customer or employee of a customer, a vendor or employee of a vendor, a job applicant or any other third party.

Examples:

- Names
- Government-issued identification numbers (social security and driver's license numbers, etc.)
- Addresses
- Phone numbers
- Email addresses
- Photos

Processing — Any operation performed on Personal Data, with or without the use of automated systems, such as to collect, store, organize, retain, archive, record, view, modify, adapt, alter, query, use, retrieve, forward, transmit or combine data. This also includes disposing of, deleting, erasing, destroying or blocking data.

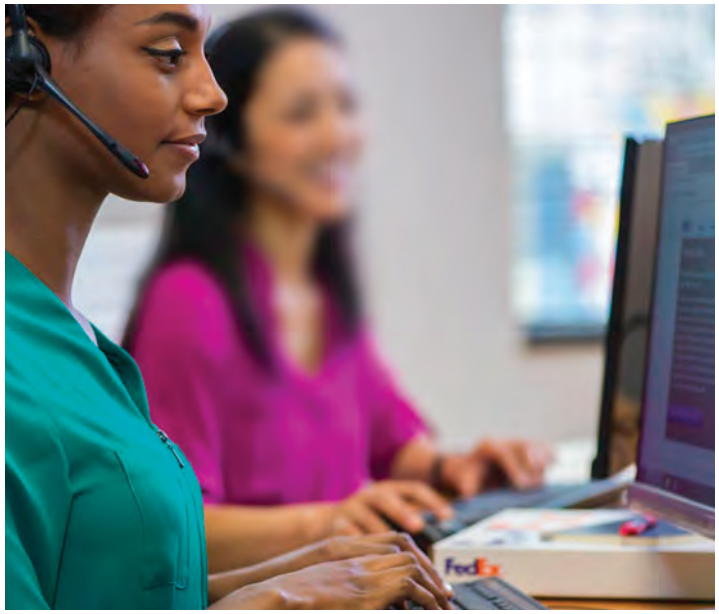
Examples:

- Storing information in databases
- Viewing information stored on another computer
- Transferring information from one database to another

Notes:

Data that has been anonymized such that individuals cannot be identified does not constitute Personal Data.

The transportation of physical media (documents, computers, etc.) containing Personal Data does not constitute Processing of that Personal Data.



Data Protection Principles

Personal Data will be collected, recorded and used in a proper and professional manner, whether the Personal Data is on paper, in computer records or recorded by any other means.

FedEx is accountable for and must be able to demonstrate compliance with the following principles of data protection.

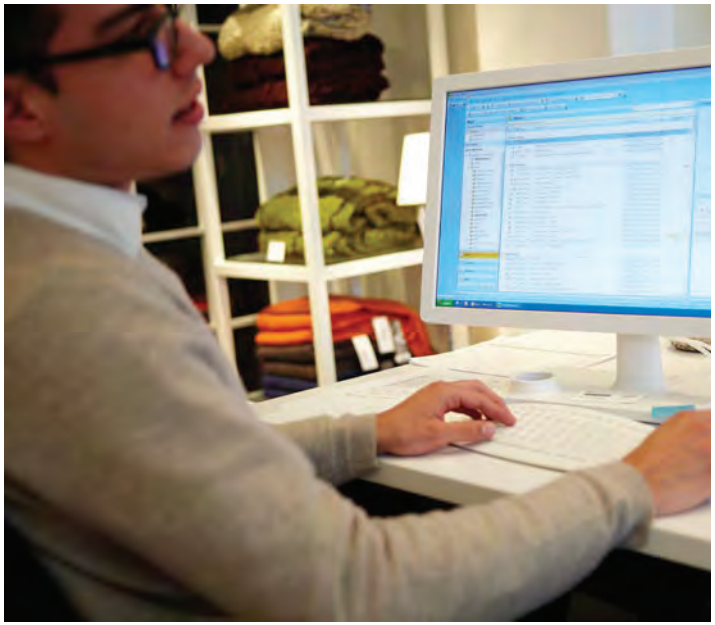
1. **Fair and Lawful.** When Processing Personal Data, the rights of the individual related to their Personal Data must be protected. Personal Data must be collected and Processed fairly and lawfully.
2. **Purpose Specification.** Personal Data can be used or Processed only for the purpose defined at the time of collection and shall not be further used or Processed in any manner incompatible with that purpose. Personal Data may not be collected and stored for potential future use unless allowed by local law.
3. **Collection Limitation.** FedEx only collects Personal Data necessary to meet the specified purpose at the time of collection and only to the extent allowed by local law.
4. **Deletion.** Personal Data no longer needed for the purpose specified at the time of collection shall be deleted according to applicable retention schedules unless it is subject to an exception from the Legal Department.
5. **Data Quality.** Personal Data should be accurate, and if necessary, kept up to date.
6. **Security Safeguards.** Personal Data must be protected using technical, managerial and physical security measures against risk of loss or unauthorized access, destruction, use, modification or disclosure.
7. **Transparency.** Individuals must be notified at the time of collection how their Personal Data is being used or Processed. They must be aware of who is collecting the Personal Data, the purpose for the Processing of the Personal Data and if third parties will Process the Personal Data, that adequate safeguards are in place. All such notices must be approved by the Legal Department.
8. **Individual Participation.** To the extent required by local law, individuals have a right to access their Personal Data and, where appropriate, to correct or delete it and exercise any other right provided by local law.



Security and Access

Personal Data is classified as confidential. Any unauthorized Processing of such data by employees is prohibited. Any Processing undertaken by an employee that is not part of his or her legitimate duties is prohibited. Employees may have access to Personal Data only as is appropriate for the type and scope of the task in question. This requires the definition and separation, as well as implementation, of roles and responsibilities.

Employees are prohibited from using Personal Data outside of the scope of their employment at FedEx, to disclose it to unauthorized persons or to make it available in any other way outside the permitted business use. Supervisors must inform their employees at the start of the employment relationship about the obligation to protect Personal Data. This obligation shall remain in force even after employment has ended.



Personal Data must be safeguarded from unauthorized access and unlawful Processing or disclosure. This applies regardless of whether data is Processed electronically or in paper form. Before the introduction of new methods of data Processing, a privacy impact assessment should be performed for new IT systems, which may lead to implementing technical and organizational measures to protect Personal Data.

Employees are expected to follow FedEx Information Security Standards, which can be found by searching keyword "standards." Note that Information Security classifies all data as Sensitive, Internal or Public. Depending on its classification, Personal Data must be protected in accordance with the applicable Information Security Standards.

In the event of suspicious activity, suspected cyberattack, suspected security incident, or possible breach of Personal Data, all FedEx employees must notify Information Security immediately via the Incident Notification Website, keyword "incident" or call 901/224- 2021 or 901/224-2022 to report the incident.

Special Circumstances

Data Transferring or Processing by Third Parties

Personal Data may not be transferred to a country outside the country of origin unless the transfer has been approved by the Legal Department, who will ensure an adequate level of data protection or suitable safeguards are in place. If a vendor or third party is engaged to Process Personal Data, a data transfer agreement must be in place with that external provider. An external provider can Process Personal Data only in accordance with instructions from FedEx.

Processing of Special Categories of Personal Data

Special categories of Personal Data that are highly sensitive can be Processed only under certain conditions. These categories include an individual's racial and ethnic origin, political beliefs, religious or philosophical beliefs, union membership or the health and sexual life of the data subject. Under local law(s), further data categories may necessitate special treatment. Personal Data that relates to a crime can often be Processed under special requirements of local law. Leave requests, that include special categories of data, will be handled by local Human Resources and Legal Departments.

If there are plans to implement a new system, procedure or Process that includes Personal Data in a special category, the GCCGO must be informed in advance.

Telecommunications and Internet

Telephone equipment, email addresses, intranet and Internet, along with internal social networks are provided primarily for work-related assignments. They can be used within the applicable legal regulations and internal policies. In the event of limited acceptable usage for private purposes, the local laws on secrecy of telecommunications and any local telecommunication laws must be observed.

Communication and Responsibilities

All Employees are responsible for:

- Reading and complying with this Policy and related policies, along with related documents/guidelines that may be developed and maintained to implement the requirements of this Policy.
- Reporting violations of this Policy.

Management is additionally responsible for:

- Ensuring all reporting personnel understand the requirements of this Policy.
- Ensuring appropriate safeguards are in place to protect Personal Data.
- Providing all necessary training and/or guidance to assist with the implementation process, and for monitoring compliance with this Policy.

Related Policies

- Code of Business Conduct and Ethics
- Information Security Standards
- Your company's Use of Computer Resources Policy
- Your company's Pre-employment Screening Policy
- Your company's Recruitment Policy
- Your company's Data Retention and Destruction Schedules
- Keyword "incident"

Anti-Retaliation Policy

FedEx prohibits any form of retaliation for reporting in good faith a suspected violation of this Policy.

Policy Custodian

Global Chief Compliance & Governance Officer

Adoption Date

This Policy was adopted effective May 1, 2018.



FedEx®
Corporation

2020
Annual Report

Building the network for what's next

To our shareowners,

In last year's letter, I described fiscal year 2019 as a year of challenge and change with more to come in fiscal year 2020, as was certainly the case — especially with the emergence of COVID-19. When I discussed confronting challenges and embracing opportunities in last year's letter, I covered three enormously consequential developments for FedEx, which all merit reiterating:

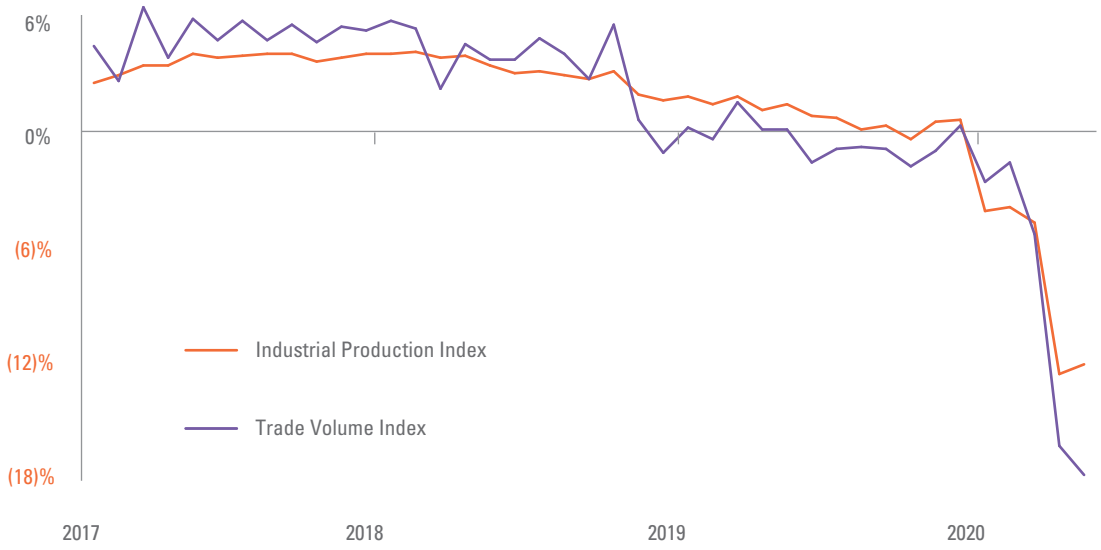
- Trade disputes that began in calendar year 2018 and accelerated in calendar year 2019;
- Strategic decision-making to position FedEx as *the* dominant e-commerce player; and
- Strategically timed aircraft and hub modernization programs.

Challenge & change — trade disputes:

Trade is an essential element of prosperity. Arguably one of the biggest changes that has increased prosperity since the end of World War II has been the opening of global markets and the growth of trade. FedEx serves more than 220 countries and territories, making us an enormous enabler and beneficiary of free trade, and as we finished fiscal year 2018, FedEx experienced one of the strongest quarters in the company's history.

As illustrated in the below chart, in calendar year 2018 the trade disputes dealt a devastating blow to the global industrial economy, which is very much dependent on global trade. Our company's commercial business suffered across the board as the trade disputes escalated. We were most adversely affected in Europe, where we were in the midst of the integration of TNT. FedEx was among the first to recognize this slowdown in global trade, and we responded to this challenge by actively managing costs while continuing to make the necessary investments for long-term success.

GLOBAL TRADE VOLUME VS GLOBAL INDUSTRIAL PRODUCTION
YOY % Change



Sources: Netherlands Bureau for Economic Policy Analysis and Haver Analytics
As of May 1, 2020

Challenge & change — going all-in on e-commerce:

Second, by the end of fiscal year 2019, our Strategic Management Committee had made some of the most significant decisions in the history of FedEx — representing an enormous shift in direction. FedEx has a history of seeing what lies on the horizon, and we determined to go all-in on e-commerce. Given the overwhelming opportunity in the booming e-commerce market, we acted decisively to position FedEx to become the market leader.

To that end, we announced in late fiscal year 2019 significant transformation of our e-commerce capabilities at FedEx Ground including:

- Extending residential deliveries to seven days per week year-round;
- Rapidly integrating FedEx SmartPost volume into standard operations — we're now taking back packages previously given to the U.S. Postal Service to increase delivery density and improve the efficiency of last-mile operations; and
- Building out capabilities to more easily handle an increase in large items ordered online, such as furniture, rugs, and exercise equipment.

During the same timeframe, we decided to end our largest Amazon contracts to focus on the broader e-commerce market. It was the correct decision to end these contracts — which were not long-term in nature and were declining in profitability — and train our eye on the larger e-commerce market.

While the Amazon volume represented only a small portion of FedEx revenue, the last bit of volume has significant flow-through to the bottom line. FedEx was adversely affected; however, we have closed additional business to replace this volume and have taken out costs related to Amazon's requirements.

Challenge & change — aircraft and hub modernization:

The third element of challenge and change FedEx continues to address is the modernization of our air fleet and primary hubs. The expensing provision of the Tax Cuts and Jobs Act signed in December 2017 encouraged FedEx to order additional Boeing 777F and 767F aircraft. The pro-growth incentives in the law made fiscal year 2019 the optimum time to make these purchases and retire more of our less efficient aircraft. We've successfully retired all of our A310 aircraft, and we expect to retire all of our MD-10 fleet by the end of fiscal year 2022.

The law's incentives also encouraged our future-focused hub modernization efforts, specifically our $1.5 billion expansion of the FedEx Express Indianapolis hub and a $1.5 billion modernization of the FedEx Express Memphis World Hub — both multi-year projects.

While some of the above strategies created financial headwinds in the short term, we're confident we will point to these decisions as inflection points as we drive significant earnings growth and improvements for our shareholders and customers alike over the long term.

Who we are and what we do — responding to the COVID-19 pandemic:

While we were heading off existing challenges and positioning our company to leverage future opportunities, a new challenge emerged in January 2020 unlike anything we could have predicted. We confronted COVID-19 initially in China, where we took herculean steps to protect the safety of our team members. As the virus spread throughout the globe, the safety of our team and our customers remained our absolute first priority.

My most sincere appreciation goes to teams across FedEx — both those working resolutely behind the scenes and our frontline team members — whose efforts combined to keep the world's health care, industrial, and at-home supply chains moving in a truly historic way.

Our Global Network Planning and Operations Control teams adjust our network to maximize capacity and utilization, at times on a daily basis. We are peerless in our ability to move aircraft around the world to match capacity to demand. As just one example of how we've kept commerce moving despite challenges, in early March when passenger-plane belly capacity was severely constrained, FedEx flew nearly 250 flights in and out of China in one week — in line with our flight schedule prior to the pandemic. We also flew a total of 530 extra flights in the fourth

quarter of fiscal year 2020, on top of our base schedule — undertaking one of the largest airlifts since the Berlin Airlift of 1948 and putting who we are and what we do on display for the world. While impossible to capture the breadth of our ongoing efforts in one letter, below are several illustrations of how we've mobilized the incredible reach and flexibility of our networks and the commitment of our FedEx team members to respond to the pandemic:

- FedEx Express has globally transported more than 36 kilotons of personal protective equipment since February 1, 2020, including approximately 1.5 billion masks.
- FedEx Express stood up a special weekend operation — quickly adding 28 flight legs — to help the U.S. government move COVID-19 test specimens from more than 50 remote drive-through testing centers across 12 states.
- FedEx Ground quickly ramped up its operation to manage peak-like e-commerce volumes to support U.S. customers as they stay home and shop online in support of social distancing.
- FedEx Logistics has orchestrated more than 100 charter flights and 1,000 ocean containers to supply critical personal protective equipment.
- FedEx Cares has facilitated the transport of more than 7,300 humanitarian aid shipments globally through collaborations with our nonprofit partners — including personal protective equipment, medical shelters, boxes for food banks and more.

Future-ready strategies:

And while our strategic course at FedEx was plotted long before COVID-19 entered the picture, in many ways, the world accelerated to meet our existing strategy. The e-commerce growth we anticipated over a few years happened in a matter of a few months, with e-commerce as a percentage of the U.S. retail market increasing from 16% in calendar year 2019 to 27% in April 2020. This growth underscored the importance of our business initiatives that directly address the e-commerce market's inherent challenges, including FedEx Ground seven-day operations, in-home deliveries of large, bulky items through FedEx Freight Direct, and integration of SmartPost volume to increase density.

The flexibility and automation of the FedEx Ground network made it possible to react quickly to challenges faced by e-commerce shippers due to inventory imbalances and an increase in fulfillment from store. Additionally, the network-wide rollout of Dynamic Route Optimization technology — which gives service providers near-real-time data to plan the best routes and respond to local market trends — has continued throughout the pandemic and will be completed prior to the peak holiday shopping season of 2020. The strategic steps we are taking to manage yields and improve efficiency in our operations, specifically the last mile, will position FedEx Ground for sustainable, industry-leading margins.

To make costly last-mile deliveries more efficient, we're also continuing successful collaborations like Last Mile Optimization — now launched in 57 origin markets. To put the right package in the right network at the right cost to serve our customers, FedEx Express is contracting with FedEx Ground for the transport and delivery of select day-definite residential Express shipments. These are just a few of the future-ready strategies we're employing on the way to becoming the most successful North American package delivery company.

Building the network for what's next:

As depicted in the above chart, COVID-19 obviously adds uncertainties to an already tenuous global landscape given the trade disputes and the slowing industrial economy. Despite these external factors over which we have little control, we have enormous cause for optimism. We've shown our mettle amid a global crisis, and the world will continue to look to FedEx to deliver critical cargo. We are continuing to make progress on the integration of TNT, which will strengthen our global network capabilities for our customers.

On top of the world's most dynamic and omnipresent physical network, FedEx also has incredible data and insight. In May 2020, we announced a new multiyear collaboration with Microsoft to help transform commerce by combining the global digital and logistics network of FedEx with the power of Microsoft's intelligent cloud. Our first joint solution, FedEx Surround, will provide customers near-real-time insights — down to ZIP code, for example — to shine a digital light on the movement of physical inventory.

Furthermore, we have launched SenseAware ID, our next generation sensor-based logistics device that provides real-time tracking of a package location while it's in the FedEx Express network using Bluetooth Low Energy. Initially, SenseAware ID will be limited to U.S. domestic FedEx First Overnight packages and will roll out nationwide by September 2020. This will provide competitive differentiation on our most premium services, and via FedEx Surround will allow for greater visibility, actionability and reliability on these shipments.

We believe blockchain and its insight into an authentic chain of custody will completely change worldwide supply chains. We continue to lead in exploring use cases across global customs clearance, health care and aerospace that have the potential to disrupt our industry for the better.

We're preparing Roxo, the FedEx On Demand Bot, for a second round of testing after last year's initial on-road tests and are making progress on legislation and regulatory approvals. There is much discussion of how autonomous robots like ours could help within a global pandemic like COVID-19, and we'll come out of this pandemic with a greater understanding of how FedEx can benefit customers — and society — through these devices.

You can expect us to continue to lead through technology and boost our capabilities at the intersection of the digital and physical world to position FedEx — an original market disruptor — to disrupt the market again.

Of course, none of these achievements would be possible without our FedEx team. I want to thank our Chief Financial Officer Alan Graf in particular, who is retiring from the company in December. Alan has been part of every significant decision over his 40 years of service at FedEx and has helped navigate tremendous growth, strategic investments, game-changing acquisitions and global challenges. FedEx would not be the $69 billion globally admired corporation we are today without his leadership.

I am also extremely grateful for the commitment of each of our more than 500,000 team members around the world who deliver every day on the Purple Promise to make every FedEx experience outstanding. FedEx is the network for what's next, and we have the backing of the sharpest team in the business.



FREDERICK W. SMITH
Chairman of the Board and CEO

See "Risk Factors" and "Forward-Looking Statements" on pages 89-101 of the fiscal 2020 FedEx Corporation Annual Report on Form 10-K, included herein, for a discussion of potential risks and uncertainties that could materially affect our future performance.

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-K

(Mark One)

☑ **ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the fiscal year ended May 31, 2020.

OR

☐ **TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the transition period from _____ to _____.

Commission file number 1-15829

FEDEX CORPORATION

(Exact Name of Registrant as Specified in its Charter)

Delaware	**62-1721435**
(State or Other Jurisdiction of Incorporation or Organization)	*(I.R.S. Employer Identification No.)*
942 South Shady Grove Road, Memphis, Tennessee	**38120**
(Address of Principal Executive Offices)	*(ZIP Code)*

Registrant's telephone number, including area code: **(901) 818-7500**

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol	Name of each exchange on which registered
Common Stock, par value $0.10 per share	**FDX**	**New York Stock Exchange**
0.700% Notes due 2022	**FDX 22B**	**New York Stock Exchange**
1.000% Notes due 2023	**FDX 23A**	**New York Stock Exchange**
0.450% Notes due 2025	**FDX 25A**	**New York Stock Exchange**
1.625% Notes due 2027	**FDX 27**	**New York Stock Exchange**
1.300% Notes due 2031	**FDX 31**	**New York Stock Exchange**

Securities registered pursuant to Section 12(g) of the Act: **None**

Indicate by check mark if the Registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes ☑ No ☐

Indicate by check mark if the Registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Exchange Act. Yes ☐ No ☑

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ☑ No ☐

Indicate by check mark whether the Registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the Registrant was required to submit such files). Yes ☑ No ☐

Indicate by check mark whether the Registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer ☑ Accelerated filer ☐ Non-accelerated filer ☐ Smaller reporting company ☐ Emerging growth company ☐

If an emerging growth company, indicate by check mark if the Registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. ☐

Indicate by check mark whether the Registrant has filed a report on and attestation to its management's assessment of the effectiveness of its internal control over financial reporting under Section 404(b) of the Sarbanes-Oxley Act (15 U.S.C. 7262(b)) by the registered public accounting firm that prepared or issued its audit report. ☑

Indicate by check mark whether the Registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes ☐ No ☑

The aggregate market value of the common stock held by non-affiliates of the Registrant, computed by reference to the closing price as of the last business day of the Registrant's most recently completed second fiscal quarter, November 30, 2019, was approximately $38.1 billion. The Registrant has no non-voting stock.

As of July 16, 2020, 261,954,496 shares of the Registrant's common stock were outstanding.

DOCUMENTS INCORPORATED BY REFERENCE

Portions of the Registrant's definitive proxy statement to be delivered to stockholders in connection with the 2020 annual meeting of stockholders to be held on September 21, 2020 are incorporated by reference in response to Part III of this Report.

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PART I

ITEM 1. BUSINESS

Overview

FedEx Corporation ("FedEx") was incorporated in Delaware on October 2, 1997 to serve as the parent holding company and provide strategic direction to the FedEx portfolio of companies. FedEx provides a broad portfolio of transportation, e-commerce and business services through companies competing collectively, operating independently and managed collaboratively, under the respected FedEx brand. These companies are included in the following reportable business segments:

- ***FedEx Express***: Federal Express Corporation ("FedEx Express"), including TNT Express B.V. ("TNT Express"), is the world's largest express transportation company, offering time-definite delivery to more than 220 countries and territories, connecting markets that comprise more than 99% of the world's gross domestic product.
- ***FedEx Ground***: FedEx Ground Package System, Inc. ("FedEx Ground") is a leading North American provider of small-package ground delivery services. FedEx Ground provides low-cost, day-certain service to any business address in the U.S. and Canada, as well as residential delivery to 100% of U.S. residences through its FedEx Home Delivery service. FedEx SmartPost is a FedEx Ground service that specializes in the consolidation and delivery of high volumes of low-weight, less time-sensitive business-to-consumer packages.
- ***FedEx Freight***: FedEx Freight Corporation ("FedEx Freight") is a leading North American provider of less-than-truckload ("LTL") freight services across all lengths of haul, offering: FedEx Freight Priority, when speed is critical to meet a customer's supply chain needs; and FedEx Freight Economy, when a customer can trade time for cost savings. FedEx Freight also offers freight delivery service to most points in Puerto Rico and the U.S. Virgin Islands.
- ***FedEx Services***: FedEx Corporate Services, Inc. ("FedEx Services") provides sales, marketing, information technology, communications, customer service, technical support, billing and collection services, and certain back-office functions that support our transportation segments.

The FedEx Office and Print Services, Inc. ("FedEx Office") operating segment provides document and business services and retail access to our package transportation businesses. Additionally, the FedEx Logistics, Inc. ("FedEx Logistics") operating segment provides customs brokerage and global ocean and air freight forwarding through FedEx Trade Networks Transport & Brokerage, Inc. ("FedEx Trade Networks Transport & Brokerage"); integrated supply chain management solutions through FedEx Supply Chain Distribution System, Inc. ("FedEx Supply Chain"); and critical inventory and service parts logistics and technology repair through FedEx Forward Depots, Inc. ("FedEx Forward Depots"). FedEx Office and FedEx Logistics are included in "Corporate, other and eliminations" in our segment reporting. For more information about FedEx Office and FedEx Logistics, please see "FedEx Office Operating Segment" and "FedEx Logistics Operating Segment."

For more information about our reportable segments, please see "Business Segments." For financial information concerning our reportable segments, refer to the accompanying financial section, which includes management's discussion and analysis of results of operations and financial condition and our consolidated financial statements.

Our website is located at *fedex.com*. Detailed information about our services, e-commerce tools and solutions, and citizenship efforts can be found on our website. In addition, we make our Annual Reports on Form 10-K, Quarterly Reports on Form 10-Q, Current Reports on Form 8-K and all amendments to such reports available, free of charge, through our website, as soon as reasonably practicable after they are filed with or furnished to the Securities and Exchange Commission ("SEC"). The Investor Relations section of our website, *investors.fedex.com,* contains a significant amount of information about FedEx, including our SEC filings and financial and other information for investors. The information that we post on our Investor Relations website could be deemed to be material information. We encourage investors, the media and others interested in FedEx to visit this website from time to time, as information is updated and new information is posted. The information on our website, however, is not incorporated by reference in, and does not form part of, this Annual Report on Form 10-K ("Annual Report").

Except as otherwise specified, any reference to a year indicates our fiscal year ended May 31 of the year referenced. References to our transportation segments include, collectively, the FedEx Express segment, the FedEx Ground segment, and the FedEx Freight segment.

COVID-19 Pandemic

During 2020, an outbreak of a new strain of coronavirus ("COVID-19") was declared a pandemic by the World Health Organization. We began to experience business impacts from the COVID-19 pandemic as early as January 2020 when transpacific traffic was affected by the shutdowns in China and curtailment of commercial air flights. While commercial volumes were down due to business closures across the world, FedEx Ground residential delivery volumes increased to seasonal peak levels during the fourth quarter of 2020 due to stay-at-home orders and other pandemic responsive measures. Additionally, we experienced a surge in transpacific and charter flight demand at FedEx Express in the fourth quarter of 2020, as airfreight capacity was limited due to restrictions on commercial activities.

Due to the crucial role we play in moving supply chains and delivering critical relief, FedEx is considered an essential business and is continuing to operate under state-of-emergency and stay-at-home orders issued in the U.S. and globally. FedEx remains committed to assisting our customers as they work to manage their supply chains and inventories. We are flexing our networks and making adjustments as needed to align with volumes and operating conditions, such as:

- Launching the Air Operations Coordination Center to effectively match capacity to demand at FedEx Express. Through this coordinated approach, we reduced U.S. domestic flight hours in the fourth quarter of 2020 and redeployed flight hours to international regions.

- Repurposing FedEx SmartPost facilities for small or large package sortation to keep pace with demand for residential services, and adding new, low-cost regional FedEx Ground sort facilities designed to handle shorter zone residential volumes into certain key markets.

- Implementing temporary surcharges on FedEx Express international package and airfreight shipments, effective April 6, 2020, and on all oversized and residential U.S. domestic packages at FedEx Express and FedEx Ground, effective June 8, 2020.

- Temporarily suspending money-back guarantees for all FedEx Express, FedEx Ground, FedEx Freight and same-day FedEx Office services.

- Increasing hiring at FedEx Ground, and making temporary reductions in certain other workforces.

As we focus on managing our business and operations in response to the COVID-19 pandemic, the safety of our team members, our customers and the communities in which we operate is our top priority. We are taking measures to adhere to all regulations and guidelines from government authorities related to the containment of COVID-19 and to protect and promote health and safety, including:

- Providing gloves, masks and other personal protective equipment ("PPE"), as well as hand sanitizer and disinfectant wipes, to our team members.

- Suspending signature requirements for most deliveries to help team members and customers maintain a safe social distance.

- Working with customers to accommodate special requests around modified store hours, closings, and delivery alternatives to comply with applicable government restrictions and safety guidance.

- Diverting traffic away from hubs and stations in severely affected locations to decrease the number of people in our facilities.

- Promoting social distancing on the job, including measures on employee shuttles and in common areas.

- Increasing the frequency and intensity of janitorial cleaning.

- Educating team members about prevention, including hygiene and cleaning.

- Launching symptom screening processes, including temperature testing, and implementing free voluntary COVID-19 testing for eligible employees and vendors in Memphis, Tennessee and the surrounding areas at the FedEx Express World Headquarters.

- Devoting extensive resources to assisting employees diagnosed with COVID-19, and providing paid leave to employees who are diagnosed with COVID-19 or have been quarantined due to being in close contact with a diagnosed individual.

- Temporarily closing a small number of FedEx Office stores, and operating other FedEx Office stores at reduced hours.

- Implementing a work-from-home policy for most staff positions and suspending non-critical business travel.

We are committing transportation and logistics support to humanitarian relief agencies as they respond to the COVID-19 pandemic. For example, we have contracted with the U.S. Department of Health and Human Services ("HHS") to provide expedited shipping of PPE and other supplies critical to COVID-19 relief efforts from manufacturers around the world to the United States. The operation aims to accelerate delivery of PPE and other medical supplies, moving them via air instead of ocean. We have also provided shipping support in a collaborative effort among retailers and healthcare companies led by the White House, the HHS and the Federal Emergency Management Agency to enable quick processing of COVID-19 test specimens to help prevent spread of the virus.

For more information about the COVID-19 pandemic and its effect on FedEx's business, results of operations and financial condition, see Item 1A ("Risk Factors") and Item 7 ("Management's Discussion and Analysis of Results of Operations and Financial Condition") of this Annual Report.

Strategy

FedEx has developed a unique business strategy whereby our companies compete collectively, operate independently and manage collaboratively, which allows us to provide a broad portfolio of transportation, e-commerce and business services to our customers. Our companies compete collectively by standing as one brand worldwide and speaking with one voice; they operate independently by focusing on our independent networks to meet distinct customer needs; and they manage collaboratively by working together to sustain loyal relationships with our workforce, customers and investors.

Our "compete collectively, operate independently, manage collaboratively" strategy allows us to manage our business as a portfolio, in the long-term best interest of the enterprise, not a particular operating company. As a result, we base decisions on capital investment, expansion of delivery, information technology and retail networks, and service additions or enhancements upon achieving the highest overall long-term return on capital for our business as a whole. For each FedEx company, we focus on making appropriate investments in the technology and assets necessary to optimize our long-term earnings performance and cash flow. Our business strategy also provides flexibility in sizing our operating companies to align with varying macroeconomic conditions and customer demand for the market segments in which they operate, allowing us to leverage and manage change. Volatility, uncertainty and evolution have become the norms in the global transportation market, and we are able to use our flexibility to accommodate changing conditions in the global economy, including the continued growth of e-commerce. To that end, we continue to modernize our aircraft fleet with more fuel efficient and lower-emission aircraft, expand our operations at FedEx Ground where we continue to see growing package volumes, realign our systems and develop innovative service offerings.

We believe that operating independent networks, each focused on its own respective markets, enhances service quality and reliability from each business unit. Each FedEx company focuses on the market sectors in which it has the most expertise and can be independently enhanced and managed to provide outstanding service to our customers. Each company's operations, cost structure and culture are designed to serve the unique customer demands of a particular market segment and as a result, we are able to adapt our networks in response to changing needs. While our companies operate independently, we continually look for ways to leverage our unique strengths in key areas across the FedEx enterprise. For example, in 2020 we began directing certain U.S. day-definite, residential FedEx Express shipments into the FedEx Ground network in order to optimize the cost of last-mile residential deliveries. We expect last-mile optimization will allow us to increase efficiency and lower our cost-to-serve as e-commerce growth continues. FedEx Ground and FedEx Freight are also collaborating to handle the significant increases in e-commerce and large package volume caused by the COVID-19 pandemic.

Additionally, by focusing on the following five key areas, we believe we will continue to uniquely position FedEx for long-term success:

- ***E-commerce*:** Residential e-commerce is the fastest growing area of our business, as the internet is increasingly being used to purchase goods and services. Through our global transportation and technology networks, we contribute to and benefit from the growth of e-commerce. We are investing in new technologies, optimizing deliveries and using innovative solutions to make delivery to consumers more flexible, convenient, efficient and cost-effective. The COVID-19 pandemic has accelerated e-commerce adoption globally and forced us to accelerate many of these enhancements, which has made us more competitive and positions us for future success.

- ***Business-to-business shipping*:** Business-to-business shipping accounts for the majority of FedEx revenues. As the global economy recovers from the effects of the COVID-19 pandemic, we will continue to help our business customers obtain more visibility into their supply chains and near real-time information to manage inventory in motion, and refine our unique menu of services to fit virtually all shipping needs of high-tech and high-value-added industries.

- ***Operational Excellence*:** Our business strategy allows us to respond to our current and potential customers' evolving needs in a cost-effective manner. Operational excellence in today's world must be enabled by best-in-class technology, which we are using in a number of ways to increase efficiency across FedEx.

- ***International Profitability*:** With customers in more than 220 countries and territories, we are establishing a foundation for increased international profitability through our aircraft fleet modernization program, integration of TNT Express and streamlined regional organizational structure at FedEx Express. Despite the recent trade tensions, we continue to believe that globalization will drive international volume growth over the long term.

- ***Revenue Quality*:** We are working to improve revenue quality by renewing focus on small and medium-sized businesses and strategically managing our large business-to-business customer portfolio so that yields are compensatory for the comprehensive services we provide.

Through our global transportation, information technology and retail networks, we help to facilitate an ongoing and unprecedented expansion of customer access — to goods, services and information. We believe it would be extremely difficult, costly and time-consuming to replicate our global network, which includes the world's largest all-cargo air fleet and connects more than 99% of the world's gross domestic product. We continue to position our companies to facilitate and capitalize on this access and to achieve stronger long-term growth, productivity and profitability.

During 2020 and early 2021, we have introduced a number of innovative solutions, advanced important long-term business initiatives and made other important investments that benefit our customers, employees and communities, including:

- Expanding FedEx Ground residential delivery operations to seven days per week year-round for the majority of the U.S. population.

- Optimizing last-mile residential deliveries by beginning to use the FedEx Ground network for the transport and delivery of certain U.S. day-definite, residential FedEx Express shipments.

- Committing transportation and logistics support to humanitarian relief agencies as they respond to the COVID-19 pandemic. For example, we have contracted with the HHS to provide expedited shipping of PPE and other supplies critical to COVID-19 relief efforts from manufacturers around the world to the United States.

- Investing in technology to further enhance our networks and reduce costs. For example, in 2020 FedEx Ground began offering dynamic route optimization technology, near real-time data that can be used by service providers to plan efficient delivery routes and make decisions about vehicle mix and workforce to accommodate the volume associated with e-commerce growth.

- Announcing a new, multi-year collaboration with Microsoft to transform commerce and enhance FedEx's global supply chain and logistics network.

- Progressing the FedEx Express/TNT Express integration by substantially completing projects that allow for European ground network interoperability.

- Continuing the integration of FedEx SmartPost packages given to the U.S. Postal Service ("USPS") into FedEx Ground standard operations, which allows us to increase the efficiency and density of our last-mile residential deliveries.

- Addressing the needs of the growing e-commerce market for delivery of heavy, bulky products to residences and businesses by continuing to make operational changes at FedEx Ground and introducing FedEx Freight Direct, the first standardized FedEx service to make deliveries through the door and into homes.

- Beginning testing of Roxo, the FedEx SameDay Bot, in select markets and collaborating with two business partners to launch a pilot drone delivery service to explore methods of enhancing last-mile residential delivery.

- Advancing our multi-year investments to significantly expand the FedEx Express hub in Indianapolis and modernize the FedEx Express World Hub in Memphis.

- Continuing our successful aircraft fleet modernization strategy by replacing our oldest and least efficient aircraft with Boeing 777 Freighter ("B777F") aircraft and Boeing 767-300 Freighter ("B767F") aircraft, which has helped us improve fuel efficiency and fleet reliability in recent years.

- Progressing the nationwide expansion of the FedEx retail channel with companies such as Walgreens, Dollar General, Walmart, Albertsons and Kroger, and expanding FedEx Returns Technology to the Walgreens retail network.

- Launching FedEx Cares 50 by 50, the next stage of our global community engagement program, with the goal of positively impacting 50 million people around the world by our 50th anniversary in 2023.

Reputation and Responsibility

By competing collectively under the FedEx brand, our operating companies benefit from one of the world's most recognized brands. FedEx is one of the most trusted and respected companies in the world, and the FedEx brand name is a powerful sales and marketing tool. Among the many reputation awards we received during 2020, FedEx ranked 14th in *FORTUNE* magazine's "World's Most Admired Companies" list — the 20th consecutive year FedEx has ranked among the top 20 in the *FORTUNE* Most Admired Companies list, with 15 of those years ranking among the top 10. FedEx was also named one of "America's Most Responsible Companies" by *Newsweek* in 2020, ranking higher than any other "Travel, Transport & Logistics" company included on the list. Additionally, FedEx was included on the *Forbes*/Reputation Institute 2019 "World's Most Reputable Companies" list, which measures the reputations of thousands of the world's most prestigious companies, and was named to *Forbes* 2019 list of the "World's Most Valuable Brands."

FedEx is well recognized as a leader, not only in the transportation industry and for technological innovation, but also in global citizenship. We understand that a sustainable global business is tied to our global citizenship, and we are committed to connecting the world responsibly and resourcefully. Our latest published update to our global citizenship report is available at *sustainability.fedex.com*. This report describes how we think about our responsibilities in the area of global citizenship and includes important goals and metrics that demonstrate our commitment to fulfilling these responsibilities.

Our People

Along with a strong reputation among customers and the general public, FedEx is widely acknowledged as a great place to work. For example, FedEx was named to *FORTUNE* magazine's list of the "100 Best Companies to Work For" in the U.S. and listed as one of the "World's Best Employers" by *Forbes* in 2019.

At FedEx, it is our people — our greatest asset — that give us our strong reputation. In addition to superior physical and information networks, FedEx has an exemplary human network, with more than 500,000 team members united by our People-Service-Profit corporate principles. We are committed to providing a safe, healthy and alcohol- and drug-free workplace consistent with our longstanding "Safety Above All" philosophy, which is backed by strict policies, robust team member education and safety recognition awards, along with continued investments in technology. Our retirement plan strategy continues to evolve to remain competitive while continuing to provide employees an opportunity to plan for their future. Additionally, we support the physical and behavioral health and well-being of our team members and their families by providing an array of programs that help our people and their loved ones stay at their best level of health.

The FedEx workforce is as diverse as the world we serve, and we believe that everyone deserves respect. We are committed to the education, recruitment, development and advancement of diverse team members worldwide, and are recognized for our commitment to those efforts. For instance, in 2020 FedEx was named one of the "Best Workplaces for Diversity" by global research and consulting firm Great Place to Work and *FORTUNE* magazine, and one of the "Best Employers for Diversity" in the U.S. by *Forbes*. Additionally, in 2019 FedEx was named a "Best-of-the-Best Corporation for Inclusion" by the National Gay and Lesbian Chamber of Commerce and the National Business Inclusion Consortium, one of *Black Enterprise* magazine's "50 Best Companies for Diversity" and one of "America's Top Corporations for Women's Business Enterprises" by the Women's Business Enterprise National Council. FedEx was also included on *FORTUNE* magazine's "100 Best Workplaces for Millennials" list for 2018.

Fostering acceptance, promoting anti-biases and encouraging a more inclusive society are core values to who we are and how we operate. A key driver of our commitment to diversity and inclusion is the FedEx Corporate Diversity Council, in which members collaborate across the enterprise to motivate and inspire each other, share best practices and support multicultural programs within the company and communities we serve. We are also proud of our long-standing history of supporting and fostering relationships with organizations that are working to make our society more equitable and just, such as the National Association for the Advancement of Colored People and the National Civil Rights Museum. For additional information on our diversity and inclusion initiatives, see *sustainability.fedex.com*.

FedEx Express has created *Purple Runway—A FedEx Pathways Program*, an industry-leading pilot-development program, as well as a related aviation scholarship program. FedEx Express has also partnered with the University of Memphis to provide FedEx Express team members in Memphis, Indianapolis, Oakland, Los Angeles and Newark the chance to earn a tuition-free online degree. Additionally, through our internal Purple Promise and Humanitarian Award programs, we recognize and reward employees who enhance customer service and promote human welfare. For additional information on our people-first philosophy and workplace initiatives, see *sustainability.fedex.com*.

Our Community

FedEx is committed to actively supporting the communities we serve worldwide through the strategic investment of our people, resources and network. FedEx Cares, our global community engagement program, is one way we work to connect people and possibilities. We provide financial contributions, in-kind charitable shipping services and team member volunteering to help non-profit organizations achieve their goals and make a measurable impact on the world. We focus our effort in the following three focus areas:

- *Global Entrepreneurship*: Providing women and minority entrepreneurs everywhere with the tools they need to succeed.
- *Delivering for Good*: Lending our global network and our unparalleled logistics expertise to organizations with mission-critical needs, especially in times of disaster, and to help communities heal, learn and thrive.
- *Sustainable Logistics*: Sharing our global logistics expertise to improve urban mobility and accelerate progress toward more sustainable fleets in order to restore and protect the natural environment.

After exceeding our goal to invest $200 million in 200 global communities by 2020 six months early, we launched FedEx Cares 50 by 50 with the goal of positively impacting 50 million people around the world by our 50th anniversary in 2023. FedEx also supports communities throughout the U.S. with its annual FedEx Cares United Way giving campaign. Additionally, FedEx team members provided over 105,000 volunteer hours during 2019.

For additional information on our community involvement and our FedEx Cares strategy, visit *fedexcares.com*.

Additionally, we help to lift economies by investing in people and communities where we live and work. This includes seeking diverse suppliers and strengthening our supply chain by sourcing from small, minority- and women-owned businesses. See *sustainability.fedex.com* for more information.

The Environment

Our "Reduce, Replace, Revolutionize" approach guides environmental efforts to drive the responsible and efficient use of resources, optimize our business, lower costs and deliver value in four key areas: aircraft efficiency, vehicle efficiency, sustainable facilities and sustainable manufacturing and recycling. Collectively, our sustainability efforts have contributed to an approximately 40% reduction in CO_2 emissions intensity (on a revenue basis) at FedEx from 2009 to 2019.

We continue to work towards our goal to reduce aircraft emissions intensity by 30% from a 2005 baseline by calendar 2020. In 2019, we achieved a 24% reduction in aircraft emissions intensity since 2005 through a combination of our aircraft fleet modernization and operational programs. We have also established a goal of obtaining 30% of our jet fuel from alternative fuels by calendar 2030. To reduce the cost of fuel use and associated greenhouse gas ("GHG") emissions, we are replacing many of our older airplanes with more fuel-efficient models, and we have implemented efficiencies in flight operations through our global FedEx Fuel Sense program. These two initiatives saved more than 250 million gallons of jet fuel and avoided more than 2.4 million metric tons of CO_2e emissions in 2019. Additionally, our first delivery of alternative jet fuel is anticipated in the second half of fiscal 2021.

FedEx Express has also established a goal to increase vehicle fuel efficiency by 50% from a 2005 baseline by 2025. Through 2019, our efforts collectively resulted in a 41% improvement in FedEx Express vehicle fuel efficiency from our 2005 baseline. Additionally, FedEx Ground has recently achieved several ambitious sustainability goals focused on renewable energy, alternative fuels, energy efficiency and waste diversion.

We are committed to revolutionizing our vehicle fleet with alternative fuels and innovative technologies. We have an impressive global alternative fuel fleet with more than 4,000 alternative fuel vehicles, including hybrid, electric, compressed or liquefied natural gas, liquefied petroleum gas and hydrogen fuel cell vehicles. In 2018 we placed a reservation for 20 fully electric semi trucks which will be operated by FedEx Freight, and FedEx Express is adding 1,000 Chanje V8100 electric delivery vehicles to its fleet. We are developing innovative charging infrastructures to support the continued rollout of our electric vehicle fleet. Further, innovative approaches such as vehicle platooning offer the potential to increase truck fuel efficiency while improving safety.

Our zero-emission FedEx SameDay Bot and pilot drone delivery service, which are discussed in more detail below under "FedEx Services Segment — Customer-Driven Technology," have potential to serve as environmentally friendly alternatives for last-mile residential package deliveries. We also continue to leverage the efficiency of intermodal rail transport for long-haul shipping at FedEx Ground and FedEx Freight, and promote the use of electric vehicles and alternative fuels by independent service providers in our shipping network.

The efficient operation of our air and ground hubs, local stations, freight service centers and retail locations is critical to achieving our business and sustainability goals. At 26 FedEx facilities around the world, renewable and alternative energy systems, including on- and off-site solar, as well as fuel cell technologies, generated over 36 million kilowatt-hours of clean energy in 2019. In addition, 22 FedEx Express facilities in the U.S. have received certification in Leadership in Energy and Environmental Design (LEED®), the U.S. Green Building Council's system for rating the environmental performance of buildings. FedEx Express has made LEED certification the standard for newly built U.S. facilities. In addition, FedEx Express also has three LEED-certified facilities outside the U.S., while FedEx Ground has six LEED-certified facilities and FedEx Freight and FedEx Office each have one, all of which are in the U.S. Over 600 FedEx facilities are certified to the ISO 14001 environmental management system standard.

We also continue to evaluate the environmental impacts of our packaging and copy and print services, and minimize waste generation through efforts that include recycling, the use of copy paper with recycled content and working with customers to optimize package size and design, among other environmentally responsible available choices. We purchase the vast majority of our paper from suppliers who are certified by sustainable forest programs, such as the Forest Stewardship Council. During 2019, 99.8% of all paper purchased by FedEx Office was third-party certified. We also use FedEx-branded cardboard packaging at FedEx Express and FedEx Ground, which is 100% recyclable and made from 45% recycled content. The longstanding paper shredding and recycling service at FedEx Office allows customers to bring any documents, including sensitive items such as tax returns, to a FedEx Office location and have them securely and confidentially shredded, then recycled. During 2019, almost ten million pounds of paper were shredded and recycled through the service.

As our business grows to meet the accelerating demands of e-commerce and other shipping needs, our waste management strategies help ensure we recycle more of our own waste and encourage customers to recycle our packaging. In 2019, 59% of the waste generated in our operations was sent to recyclers. One example of our environmentally responsible activities is the Sustainable Purchasing Leadership Council, a U.S. nonprofit organization that supports and recognizes sustainable procurement of which we are a founding member. We continue to support the Council by participating in technical advisory groups and applying best practice guidance to our own supply chain sustainability initiatives. For additional information on the ways we are minimizing our impact on the environment, see *sustainability.fedex.com*.

Governance

The FedEx Board of Directors is comprised of a majority of independent directors and is committed to the highest quality corporate governance and accountability to stockholders. Our Board of Directors periodically reviews all aspects of our governance policies and practices, including our Corporate Governance Guidelines and our Code of Conduct, in light of best practices and makes whatever changes it deems appropriate to further our longstanding commitment to the highest standards of corporate governance. The Guidelines and the Code of Conduct, which apply to all of our directors, officers and employees, including our principal executive officer and senior financial officers, are available on the Governance & Citizenship page of the Investor Relations section of our website at *investors.fedex.com*. We will post on the Governance & Citizenship page of the Investor Relations section of our website information regarding any amendment to, or waiver from, the provisions of the Code of Conduct to the extent such disclosure is required.

Business Segments

The following describes in more detail the operations of each of our principal operating segments:

FedEx Express Segment

FedEx Express and TNT Express

Overview

FedEx Express invented express distribution over 45 years ago in 1973 and remains the industry leader, providing rapid, reliable, time-definite delivery of packages and freight to more than 220 countries and territories through an integrated global network. In 2016, we acquired TNT Express, a leading international express transportation, small-package ground delivery and freight transportation company.

FedEx Express offers a wide range of U.S. domestic and international shipping services for delivery of packages and freight, connecting markets that generate more than 99% of the world's gross domestic product through door-to-door, customs-cleared service, historically with a money-back guarantee. In response to the COVID-19 pandemic, in March 2020 we temporarily suspended our money-back guarantee for all FedEx Express services. FedEx Express's unmatched air route authorities and extensive transportation infrastructure, combined with leading-edge information technologies, make it the world's largest express transportation company. As of May 31, 2020, FedEx Express employed approximately 245,000 employees (including approximately 43,000 employees at TNT Express) and had approximately 98,000 drop-off locations (including FedEx Office stores and FedEx OnSite locations, such as approximately 14,000 Walgreens, Dollar General, Albertsons and Kroger stores), 679 aircraft and approximately 79,000 vehicles (including approximately 11,000 owner-operated vehicles that support TNT Express) in its global network.

FedEx Express also provides time-critical shipment services through FedEx Custom Critical, Inc. ("FedEx Custom Critical") and, effective June 1, 2020, cross-border enablement and technology solutions and e-commerce transportation solutions through FedEx Cross Border Holdings, Inc. ("FedEx Cross Border") and its subsidiary P2P Mailing Limited.

Services

FedEx Express offers a wide range of U.S. domestic and international shipping services for delivery of packages and freight. FedEx Express offers three U.S. domestic overnight package delivery services: FedEx First Overnight, FedEx Priority Overnight and FedEx Standard Overnight. FedEx SameDay service is available 365 days a year throughout all 50 states for urgent shipments up to 150 pounds. FedEx Express also offers U.S. express overnight and deferred freight services to handle the needs of the time-definite freight market.

International express and deferred package delivery is available to more than 220 countries and territories, with a variety of time-definite services to meet distinct customer needs. FedEx International Priority provides time-definite delivery typically in one, two or three business days. FedEx International Economy provides time-definite delivery typically in two to five business days. FedEx International First provides time-definite delivery to select postal codes in more than 25 countries and territories, with delivery to select U.S. ZIP Codes as early as 8:00 a.m. from nearly 200 countries and territories in one or two business days, delivery by 10:00 a.m. in one business day from the U.S. to Canada and by 11:00 a.m. in one business day from the U.S. to Mexico. FedEx Express also offers domestic pickup-and-delivery services within certain non-U.S. countries, including France, the United Kingdom, Australia, Brazil, Italy, Canada, Mexico, Poland, India, China and South Africa. In addition, FedEx Express offers comprehensive international express and deferred freight services, real-time tracking and advanced customs clearance.

We also provide FedEx Delivery Manager, which allows our U.S. residential customers to customize home deliveries to fit their schedule by providing a range of options to schedule dates, locations and times of delivery. By signing up at *fedex.com*, customers can receive notification of FedEx Express packages en route to their homes, and can choose various delivery options.

For information regarding FedEx Express e-shipping tools and solutions, see "FedEx Services Segment — Customer-Driven Technology."

TNT Express provides two types of express services — Express and Economy Express. The Express services are day-definite and delivered next-day or fastest-by-air for distances for which next-day is not possible. The Economy Express services are also day-definite and are delivered fastest-by-road, except for intercontinental deliveries which depend on air. For both Express and Economy Express services, TNT Express has time-definite options for customers requiring delivery before a certain time. TNT Express also provides specialized or extremely urgent deliveries which include products such as same-day, value-added and non-standard freight services.

International Expansion

Over the years, acquisitions have given us more robust global transportation networks and added capabilities in important international markets. In 2016 we acquired TNT Express, which is the largest acquisition in FedEx history. This acquisition rapidly accelerates our European and global growth, substantially enhances our global footprint through TNT Express's lower-cost road networks in Europe, the Middle East and Asia, and expands our capabilities and solutions for our customers. The integration of FedEx Express and TNT Express is complex as it spans over 200 countries and territories and involves combining our pickup-and-delivery operations at a local level, our global and regional air and ground networks, and our extensive operations, customs clearance, sales and back-office information technology systems.

In the fourth quarter of 2020, we substantially completed projects across our European hub and station locations that allow interoperability between the ground networks for both FedEx Express and TNT Express packages. The integration of European customs clearance and brokerage services was also substantially completed during 2020. The next key integration milestones include completing the integration of the FedEx Express and TNT Express linehaul and pickup-and-delivery operations and beginning to offer an enhanced portfolio of international services during 2021. While we expect to make significant progress on integration activities in 2021, particularly in Europe, integration work will continue after 2021. Due to delays caused by the COVID-19 pandemic, we now expect to complete the final phase of international air network interoperability in early calendar 2022. For more information about the integration, see Item 1A ("Risk Factors") and Item 7 ("Management's Discussion and Analysis of Results of Operations and Financial Condition") of this Annual Report.

We also have expanded our capabilities in the Asia-Pacific markets, including through the establishment of: our Asia-Pacific hub at the Guangzhou Baiyun International Airport in southern China, which began operations in 2009; our North Pacific regional hub at the Kansai International Airport in Osaka, Japan, which opened in 2014 and serves as a consolidation point for shipments from northern Asia to the U.S.; and our International Express and Cargo Hub in Shanghai, which opened in 2018 at Shanghai's Pudong International Airport. During 2020, we added 14 new Asia-Pacific origin markets for FedEx International First service to the U.S. and Canada. These developments allow us to continue to better serve our global customers doing business in the Asia-Pacific markets.

To facilitate the use of our growing international network, we offer a full range of international trade consulting services and a variety of online tools that enable customers to more easily determine and comply with international shipping requirements.

U.S. Postal Service Agreement

In 2013, FedEx Express entered into a new seven-year agreement with the USPS under which FedEx Express provides airport-to-airport transportation of USPS First Class Mail, Priority Mail Express and Priority Mail within the United States. In 2017, the parties entered into an amendment to the agreement whereby the initial renewal period provided in the agreement was exercised in part and the agreement's period of performance was extended through September 29, 2024. FedEx Express also provides transportation and delivery for the USPS's international delivery service called Global Express Guaranteed under a separate agreement. For more information about our relationship with the USPS, see Item 1A ("Risk Factors") of this Annual Report.

Pricing

FedEx Express periodically publishes updates to the list prices for the majority of its services in its Service Guides. In general, shipping rates are based on the service selected, origin, destination, weight, size, any ancillary service charge and whether the customer charged the shipment to a FedEx account. On January 6, 2020, FedEx Express implemented a 4.9% average list price increase for U.S. domestic, U.S. export and U.S. import services. FedEx Express also applied peak holiday season surcharges from November 18, 2019 through January 5, 2020 for shipments that required additional handling and from October 21, 2019 through January 5, 2020 for shipments that were oversized. Effective January 20, 2020, FedEx Express made general changes to surcharge criteria for certain packages that require additional handling or are oversized. Additionally, in order to manage demand and capacity constraints in connection with the COVID-19 pandemic, on April 6, 2020 FedEx Express and TNT Express implemented temporary surcharges on all international package and airfreight shipments, and on June 8, 2020 FedEx Express implemented temporary surcharges on oversized and residential U.S. domestic package shipments.

FedEx Express has an indexed fuel surcharge for U.S. domestic and U.S. outbound shipments and for shipments originating internationally, where legally and contractually possible. FedEx Express fuel surcharges are adjusted on a weekly basis. The fuel surcharge is based on a weekly fuel price from two weeks prior to the week in which it is assessed. Some FedEx Express international fuel surcharges incorporate a timing lag of approximately six to eight weeks. On March 2, 2020, we updated the tables used to determine our fuel surcharges at FedEx Express. The weighted-average U.S. domestic and outbound fuel surcharges for the past three years were: 2020 — 6.3%; 2019 — 7.5%; and 2018 — 4.8%. See the "Results of Operations and Outlook — Consolidated Results — Fuel" section of Item 7 ("Management's Discussion and Analysis of Results of Operations and Financial Condition") of this Annual Report for a description and discussion of the net impact of fuel on our operating results.

TNT Express periodically updates list prices for the majority of its services. In general, shipping rates are based on the selected service, destination zone, (volumetric) weight, and any ancillary service charge. TNT Express offers its customers discounted prices generally based on actual or potential volumes and/or revenue. TNT Express has an indexed fuel surcharge that varies by region or country and by product. The fuel surcharge percentage is subject to monthly adjustment based upon the price of a designated fuel type.

If a customer has requirements that fall outside of TNT Express's standard service levels, but are acceptable under its standard operating procedures, TNT Express will provide the service with an additional charge to cover the additional costs incurred. For instance, collections and deliveries in certain remote and less accessible locations will incur an out-of-area charge.

Operations

FedEx Express's primary sorting facility, located in Memphis, serves as the center of the company's multiple hub-and-spoke system. A second national hub facility is located in Indianapolis. We are making investments over multiple years in our facilities of approximately $1.5 billion to significantly expand the Indianapolis hub and approximately $1.5 billion to modernize the Memphis World Hub. In addition to these national hubs, FedEx Express operates regional hubs in Fort Worth, Newark, Oakland and Greensboro and major metropolitan sorting facilities in Chicago and Los Angeles.

Facilities in Anchorage, Paris, Cologne, Guangzhou and Osaka serve as sorting facilities for express package and freight traffic moving to and from Asia, Europe and North America. Additional major sorting and freight handling facilities are located at Narita Airport in Tokyo and Stansted Airport outside London. The facilities in Paris, Cologne, Guangzhou and Osaka are also designed to serve as regional hubs for their respective market areas. A facility in Miami — the Miami Gateway Hub — serves our South Florida, Latin American and Caribbean markets.

Throughout its worldwide network, FedEx Express operates city stations and employs a staff of customer service agents, cargo handlers and couriers who pick up and deliver shipments in the station's service area. In some international areas, independent agents ("Global Service Participants") have been selected to complete deliveries and to pick up packages. TNT Express also relies upon subcontractors and agents to conduct certain of its pickup-and-delivery and linehaul operations. For more information about our sorting and handling facilities, see Part I, Item 2 ("Properties") of this Annual Report under the caption "FedEx Express Segment."

FedEx Office offers retail access to FedEx Express shipping services at all of its retail locations. FedEx Express also has alliances with certain other retailers to provide in-store drop-off sites, including at more than 14,000 Walgreens, Dollar General, Walmart, Albertsons and Kroger stores. Our unmanned FedEx Drop Boxes provide customers the opportunity to drop off packages in office buildings, shopping centers and corporate or industrial parks.

Services are delivered by TNT Express through a combination of physical infrastructures such as hubs, depots and vehicles, and electronic infrastructures such as track-and-trace systems. TNT Express operates road networks in Europe, the Middle East, Asia, Australia and South America. TNT Express's unique European road network connects more than 40 countries through 34 road hubs and over 540 depots.

Fuel Supplies and Costs

During 2020, FedEx Express purchased jet fuel from various suppliers under contracts that vary in length and which provide for estimated amounts of fuel to be delivered. The fuel represented by these contracts is purchased at market prices. We do not have any jet fuel hedging contracts. See "Pricing" above.

The following table sets forth FedEx Express's costs for jet fuel and its percentage of FedEx Corporation consolidated revenues for the last five fiscal years (amounts for 2017 to 2020 include TNT Express):

Fiscal Year	Total Jet Fuel Cost (in millions)	Percentage of Consolidated Revenue
2020	$ 2,265	3.3%
2019	2,847	4.1
2018	2,460	3.8
2017	1,999	3.3
2016	1,726	3.4

Most of FedEx Express's vehicle fuel needs are satisfied by retail purchases with various discounts.

Competition

As described in Item 1A ("Risk Factors") of this Annual Report, the express package and freight markets are both highly competitive and sensitive to price and service, especially in periods of little or no macroeconomic growth. The ability to compete effectively depends upon price, frequency, capacity and speed of scheduled service, ability to track packages, extent of geographic coverage, reliability, innovative service offerings and the fit within the customer's overall supply chain.

Competitors within the U.S. include other package delivery concerns, principally United Parcel Service, Inc. ("UPS"), passenger airlines offering express package services, regional delivery companies, air freight forwarders and the USPS. FedEx Express's and TNT Express's principal international competitors are DHL, UPS, DPD (a subsidiary of France's La Poste's GeoPost), General Logistics Systems (a Royal Mail-owned parcel delivery group), foreign postal authorities, passenger airlines, air freight forwarders, regional carriers, and all-cargo airlines. We also compete with startup companies that combine technology with crowdsourcing to focus on local market needs. In addition, some high volume package shippers, such as Amazon.com, are developing and implementing in-house delivery capabilities and utilizing independent contractors for deliveries, and may be considered competitors. For example, Amazon.com is investing significant capital to establish a network of hubs, aircraft and vehicles. Many of FedEx Express's international competitors are government-owned, -controlled or -subsidized carriers, which may have greater resources, lower costs, less profit sensitivity and more favorable operating conditions than FedEx Express.

Employees

Donald F. Colleran is the President and Chief Executive Officer of FedEx Express, which is headquartered in Memphis, Tennessee. As of May 31, 2020, FedEx Express employed approximately 183,000 permanent full-time and approximately 62,000 permanent part-time employees (including approximately 35,000 permanent full-time employees and approximately 8,000 permanent part-time employees at TNT Express).

The pilots of FedEx Express, who are a small number of its total employees, are represented by the Air Line Pilots Association, International ("ALPA") and are employed under a collective bargaining agreement that took effect in 2015. The collective bargaining agreement is scheduled to become amendable in November 2021. In addition to our pilots at FedEx Express, certain of FedEx Express's non-U.S. employees are unionized.

Attempts by other labor organizations to organize certain other groups of FedEx Express employees occur from time to time. Although these organizing attempts have not resulted in any certification of a U.S. domestic collective bargaining representative of FedEx Express employees (other than ALPA), we cannot predict the outcome of these labor activities or their effect, if any, on FedEx Express or its employees. For more information, see Item 1A ("Risk Factors") of this Annual Report. FedEx Express believes its employee relations are excellent.

FedEx Custom Critical

Effective March 1, 2020, FedEx Custom Critical is included in the FedEx Express segment. FedEx Custom Critical provides a range of expedited, time-specific freight-shipping services throughout the U.S., Canada and Mexico. Among its services are Surface Expedite, providing exclusive-use shipping and time-definite services; Air Expedite, offering an array of expedited air solutions to meet customers' critical delivery times; and White Glove Services, for shipments that require extra care in handling, temperature control or specialized security. Service from FedEx Custom Critical is available 24 hours a day, 365 days a year. FedEx Custom Critical continuously monitors shipments through an integrated proprietary shipment-control system, including two-way satellite communications on exclusive-use shipments.

FedEx Cross Border

Effective June 1, 2020, FedEx Cross Border is included in the FedEx Express segment. FedEx Cross Border is an e-commerce enabler that provides international cross-border enablement and technology solutions such as duty calculations, package tracking, international shipping costs and currency conversion calculations. Additionally, FedEx Cross Border publishes customs duty and tax information for approximately 200 customs areas worldwide through WorldTariff. The offerings of FedEx Cross Border strategically fit into our global portfolio by allowing us to help retailers and e-tailers reach international e-commerce customers.

FedEx Ground Segment

Overview

By leveraging the FedEx brand, maintaining a low cost structure and efficiently using information technology and advanced automation systems, FedEx Ground continues to enhance its competitive position as a leading provider of business and residential money-back guaranteed ground package delivery services. In response to the COVID-19 pandemic, in March 2020 we temporarily suspended our money-back guarantee for all FedEx Ground services. FedEx Ground serves customers in the North American small-package market, focusing on business and residential delivery of packages weighing up to 150 pounds. Ground service is provided to 100% of the continental U.S. population and overnight service of up to 400 miles to nearly 100% of the continental U.S. population. Service is also provided to nearly 100% of the Canadian population. In addition, FedEx Ground offers service to Alaska and Hawaii through a ground and air network operation coordinated with other transportation providers.

After expanding operations throughout the FedEx Ground U.S. network to six days per week year-round in 2019, in January 2020, FedEx Ground expanded residential delivery operations to seven days per week year-round for the majority of the U.S. population. In 2021 FedEx Ground will expand seven-day residential delivery coverage to more than 95 percent of the U.S. population.

FedEx Ground continues to improve the speed, reach and service capabilities of its network, by reducing transit time for many of its lanes and introducing and expanding overnight ground service in many metropolitan areas. FedEx Ground's network expansion has substantially increased the company's daily pickup capacity through the addition of new hubs featuring the latest automated sorting technology and the expansion or relocation of existing hubs and other facilities. FedEx Ground is also making significant operational enhancements to ensure safe and reliable handling of large and heavy items. These changes include designing new facilities, adding equipment to certain facilities and making other operational adjustments. Additionally, FedEx Ground is repurposing FedEx SmartPost facilities for standard or large package sortation, and adding capacity through new regional sort facilities designed to handle shorter zone volumes into certain markets.

The company offers our FedEx Home Delivery service, which reaches 100% of U.S. residences. FedEx Home Delivery is dedicated to meeting the delivery needs of residential customers and provides routine Saturday and evening delivery and premium options such as day-specific, appointment and signature delivery. Sunday delivery is also provided for the majority of the U.S. population. FedEx Home Delivery brings unmatched services to residential shippers and their customers and is the first residential ground package delivery service to have offered a money-back guarantee. The FedEx SmartPost service specializes in the consolidation and delivery of high volumes of low-weight, less time-sensitive business-to-consumer packages to any residential address or PO Box in the U.S. Significant progress was made in the integration of FedEx SmartPost packages into the standard FedEx Ground operations in 2020. This transition will be completed in the first half of 2021, generating last mile efficiency through increased delivery density.

FedEx Delivery Manager allows our U.S. residential customers to customize home deliveries to fit their schedule by providing a range of options to schedule dates, locations and times of delivery. By signing up at *fedex.com*, customers can receive notification of FedEx Ground packages en route to their homes and can choose various delivery options.

Pricing

FedEx Ground periodically publishes updates to the list prices for the majority of its services in its Service Guide. In general, U.S. shipping rates are based on the service selected, origin, destination, weight, size, any ancillary service charge and whether the customer charged the shipment to a FedEx account. On January 6, 2020, FedEx Ground and FedEx Home Delivery implemented a 4.9% average list price increase. FedEx SmartPost average list prices also increased. FedEx Ground applied peak holiday season surcharges from November 18, 2019 through January 5, 2020 for shipments that required additional handling and from October 21, 2019 through January 5, 2020 for shipments that were oversized or unauthorized. Effective January 20, 2020, FedEx Ground made general changes to surcharge criteria for certain packages that require additional handling. Additionally, in order to manage demand and capacity constraints in connection with the COVID-19 pandemic, on June 8, 2020, FedEx Ground implemented temporary surcharges on FedEx SmartPost and oversized and residential package shipments.

FedEx Ground has an indexed fuel surcharge, which is adjusted on a weekly basis. The fuel surcharge is based on a weekly fuel price from two weeks prior to the week in which it is assessed. On March 2, 2020, we updated the tables used to determine our fuel surcharges at FedEx Ground. See the "Results of Operations and Outlook — Consolidated Results —Fuel" section of Item 7 ("Management's Discussion and Analysis of Results of Operations and Financial Condition") of this Annual Report for a description and discussion of the net impact of fuel on our operating results.

Operations

FedEx Ground operates a multiple hub-and-spoke sorting and distribution system which consisted of 591 facilities, including 39 hubs, in the U.S. and Canada as of May 31, 2020. FedEx Ground conducts its operations primarily with approximately 77,000 vehicles owned or leased by separate service providers. To provide FedEx Home Delivery service and FedEx SmartPost Service, FedEx Ground leverages its pickup operation and hub and linehaul network.

Advanced automated unloading and sorting technology is used to streamline the handling of millions of packages daily. FedEx Ground yard management systems, which interact with GPS tags on each trailer and create geofences around FedEx Ground facilities, automatically notify the control center when a trailer arrives and departs. Using overhead laser and six-sided camera-based bar code scan technology, hub conveyors electronically guide packages to their appropriate destination chute, where they are loaded for transport to their respective destination stations for local delivery. Autonomous, driverless technologies enable FedEx Ground to handle large, non-conveyable packages. Software systems and internet-based applications are also deployed to offer customers new ways to connect internal package data with external delivery information. FedEx Ground provides shipment tracing and proof-of-delivery signature functionality through the FedEx website, *fedex.com*. For additional information regarding FedEx Ground e-shipping tools and solutions, see "FedEx Services Segment — Customer-Driven Technology."

FedEx Office offers retail access to FedEx Ground shipping services at all of its retail locations. FedEx Ground is also available as a service option at all FedEx Authorized ShipCenters and other FedEx OnSite locations, including at approximately 14,000 Walgreens, Dollar General, Albertsons and Kroger stores.

As of May 31, 2020, FedEx Ground employed approximately 40,000 permanent full-time and approximately 114,000 permanent part-time employees. During the second half of 2020 and into 2021, we have increased hiring at FedEx Ground to keep pace with demand for residential services caused by the COVID-19 pandemic. In addition, FedEx Ground relies on independent small businesses to conduct its linehaul and pickup-and-delivery operations, as the use of these service providers is well suited to the needs of the ground delivery business and its customers. During 2020, FedEx Ground completed the previously announced transition to the Independent Service Provider agreement throughout its entire U.S. pickup-and-delivery network.

FedEx Ground is defending lawsuits in which it is alleged that FedEx Ground should be treated as an employer of drivers employed by service providers engaged by FedEx Ground. We continue to believe that FedEx Ground is not an employer or joint employer of the drivers of these independent businesses. For a description of these proceedings, see Item 1A ("Risk Factors") of this Annual Report and Note 18 of the accompanying consolidated financial statements.

Henry J. Maier is the President and Chief Executive Officer of FedEx Ground. FedEx Ground is headquartered in the Pittsburgh, Pennsylvania area, and its primary competitors are UPS, the USPS and regional delivery carriers. We also compete with startup companies that combine technology with crowdsourcing to focus on local market needs. In addition, some high volume package shippers, such as Amazon.com, are developing and implementing in-house delivery capabilities and utilizing independent contractors for deliveries, and may be considered competitors. For example, Amazon.com is investing significant capital to establish a network of hubs and vehicles.

FedEx Freight Segment

FedEx Freight is a leading North American provider of LTL freight services, offering choice, simplicity and reliability to meet the needs of LTL shippers — FedEx Freight Priority, when speed is critical to meet supply chain needs, and FedEx Freight Economy, when time can be traded for cost savings. Through one comprehensive network of service centers and advanced information systems, FedEx Freight provides service to virtually every U.S. ZIP Code (including Alaska and Hawaii) with industry-leading transit times. FedEx Freight Priority has the fastest published transit times of any nationwide LTL service. Internationally, FedEx Freight Canada offers FedEx Freight Priority service, serving most points in Canada, as well as FedEx Freight Priority and FedEx Freight Economy service between Canada and the U.S. In addition, FedEx Freight serves Mexico, Puerto Rico and the U.S. Virgin Islands via alliances. In response to the COVID-19 pandemic, in March 2020 we temporarily suspended our money-back guarantee for all FedEx Freight services.

Through its many service offerings, FedEx Freight can match customers' time-critical needs with industry-leading transit times. With the expansion of FedEx electronic solutions, LTL shippers have the convenience of a single shipping and tracking solution for FedEx Freight, FedEx Express and FedEx Ground. These solutions make freight shipping easier and provide customers easy access to their account information. The FedEx Freight Advance Notice feature available on FedEx Freight Priority shipments uses the company's innovative technology systems to proactively notify FedEx Freight customers via the internet, e-mail or fax when a shipment may be delayed beyond its estimated delivery date, providing customers with greater visibility and control of their LTL freight shipments. Customers can also process cross-border LTL shipments to and from Canada and Mexico, as well as intra-Canada and -Mexico shipments, through FedEx Ship Manager at *fedex.com*, FedEx Ship Manager Software, FedEx Ship Manager Server and FedEx Web Services. Additionally, FedEx Freight A.M. Delivery offers freight delivery by 10:30 a.m. within and between the U.S. and Canada.

FedEx Freight further simplifies LTL shipping with the FedEx Freight box, which offers improved flexibility, increased security, better shipment integrity and no freight classification. The FedEx Freight box comes in two sizes: a standard freight box that requires a pallet to ship and a smaller freight box with an integrated pallet. The ability to choose between freight boxes makes freight shipping accessible to any business. With a distance-based pricing structure, the FedEx Freight box allows customers to ship LTL with flat rates. FedEx Freight also offers LTL Select, a free cloud-based, multi-carrier transportation management system that provides customers with visibility into all available carriers and their pricing in one location, as well as the ability to book service and make payments.

In 2020, FedEx Freight introduced FedEx Freight Direct, a service to meet the needs of the growing e-commerce market for delivery of heavy, bulky products to or through the door for residences and businesses. FedEx Freight Direct has three service levels to meet speed and budget needs, with the basic service level available to 100 percent of the contiguous U.S. population. Standard and premium service level offerings will be expanded to 90% of the U.S. population in the second half of 2021.

FedEx Freight periodically publishes updates to the list prices for the majority of its services in its 100-S Rules Tariff. In general, shipping rates are based on the service selected, origin, destination, weight, class, any ancillary service charge and whether the customer charged the shipment to a FedEx account. On January 6, 2020, FedEx Freight implemented a 5.9% average list price increase in certain U.S. and other shipping rates. Effective January 20, 2020, FedEx Freight added a surcharge for shipments originating in or destined to California.

FedEx Freight has an indexed fuel surcharge, which is adjusted on a weekly basis. The fuel surcharge is based on a weekly fuel price from two days prior to the day in which it is assessed. On March 4, 2020, we updated the tables used to determine our fuel surcharges at FedEx Freight. See the "Results of Operations and Outlook — Consolidated Results —Fuel" section of Item 7 ("Management's Discussion and Analysis of Results of Operations and Financial Condition") of this Annual Report for a description and discussion of the net impact of fuel on our operating results.

As of May 31, 2020, the FedEx Freight segment was operating approximately 30,000 vehicles from a network of 373 service centers and had approximately 44,000 employees. John A. Smith is the President and Chief Executive Officer of FedEx Freight, which is based in Memphis, Tennessee. FedEx Freight's primary competitors are YRC Worldwide Inc. (which includes YRC Regional Transportation and YRC Freight), XPO Logistics, Inc., UPS Freight, Old Dominion Freight Line, Inc., ABF Freight (an ArcBest company) and SAIA, Inc.

In 2014 and 2015, the International Brotherhood of Teamsters ("Teamsters") petitioned for National Labor Relations Board ("NLRB") elections at sixteen FedEx Freight facilities. The Teamsters lost the vote or withdrew the petition prior to the election at twelve facilities and won the vote at four facilities. To date, at three of the four FedEx Freight facilities that originally voted for Teamster representation, the Teamsters have either been decertified by employee vote or voluntarily withdrawn as bargaining representative. We are currently bargaining with the union at the other facility. Additionally, in 2019 a union was certified to represent owner-drivers at a FedEx Freight Canada, Corp. facility, and in 2020 those owner-drivers voted to decertify the union.

FedEx Services Segment

FedEx Services provides our other companies with sales, marketing, information technology, communications, customer service, technical support, billing and collection services, and certain other back-office support. Through FedEx Services, we provide a convenient single point of access for many customer support functions, enabling us to more effectively sell the entire portfolio of transportation services and to help ensure a consistent and outstanding experience for our customers.

Rajesh Subramaniam and Robert B. Carter each serve as the Co-President and Co-Chief Executive Officer of FedEx Services, which is based in Memphis, Tennessee. As of May 31, 2020, the FedEx Services segment had approximately 15,000 employees.

Customer-Driven Technology

FedEx is a world leader in technology, and FedEx founder Frederick W. Smith's vision that "the information about a package is as important as the delivery of the package itself" remains at the core of our comprehensive technology strategy. Innovation at FedEx is the foundation of our relations with customers. We strive to build technology solutions that will solve our customers' business problems with simplicity, convenience, speed and reliability. Robert B. Carter, Executive Vice President — FedEx Information Services and Chief Information Officer of FedEx, won the 2019 *Forbes* CIO Innovation Award for the development of FedEx OnSite, our retail convenience network that utilizes third-party retailers such as Walgreens to receive and hold packages for FedEx customers. Additionally, during 2020 we continued to advance a major information technology transition from traditional mainframe computing to cloud-based systems, which is delivering significant benefits in terms of flexibility, security, speed to market and resiliency.

The focal point of our strategy is our award-winning website, together with our customer integrated solutions. The *fedex.com* website was launched nearly 25 years ago, and during that time, customers have shipped and tracked billions of packages at *fedex.com*. The *fedex.com* website is widely recognized for its speed, ease of use and customer-focused features. The advanced tracking capability within FedEx Tracking provides customers with a consolidated view of inbound and outbound shipments. FedEx Virtual Assistant on *fedex.com* is an artificial-intelligence-enabled service that provides answers to customer shipping questions, allowing our customer service representatives and sales professionals to focus on higher-value customer interactions. International Shipping Assist on *fedex.com* uses artificial intelligence to continually improve the process of completing the complicated paperwork required for international shipping. Additionally, our state-of-the-art Packaging Lab designs innovative custom packaging solutions to keep shipments protected through transit, and SenseAware®, a FedEx innovation currently available in 44 markets worldwide, allows customers to stay connected to their critical shipments by providing real-time updates regarding current location, precise temperature, relative humidity, barometric pressure readings, light exposure and shock events.

We stand at the nexus of digital and physical networks, a crucial intersection for the success of e-commerce deliveries. We design our e-commerce tools and solutions to be easily integrated into our customers' applications, as well as into third-party software developed by leading e-procurement, systems integration and enterprise resource planning companies. In May 2020, we announced a new, multi-year collaboration with Microsoft to transform commerce and enhance FedEx's global supply chain and logistics network through Microsoft Azure, Microsoft's intelligent cloud platform. FedEx Surround, the first solution resulting from the collaboration, allows any business to enhance visibility into its supply chain by leveraging data to provide near-real-time analytics into shipment tracking, which will drive more precise logistics and inventory management. FedEx and Microsoft expect to announce additional solutions, including reimagining commerce experiences for businesses to offer consumers more integrated ways to shop, and faster and more efficient deliveries.

Our FedEx Ship Manager suite of solutions offers a wide range of options to help our customers manage their parcel and LTL shipping and associated processes. FedEx Returns Technology, a comprehensive solution for returns management, provides high-volume merchants and e-tailers complete visibility into returns, giving them an easy way to track shipments, manage inventory, analyze returns trends and make more informed decisions based on shoppers' returns behaviors. In 2020, we expanded FedEx Returns Technology to the Walgreens retail network, which allows for in-store printing of return shipping labels and eliminates the need to include a return label in every package.

In 2019, we expanded e-commerce delivery options for retailers with FedEx Extra Hours, a service that enables participating retailers to fulfill e-commerce orders into the evening and receive late pickups by FedEx Express, with next-day local delivery and two-day shipping to any address in the continental United States. FedEx Extra Hours, which is currently available to select customers, allows retailers to extend evening order cutoff times by five to eight hours, with some as late as midnight, depending on their current order fulfillment process.

In 2019, we also announced the development through a partnership of the FedEx SameDay Bot, an autonomous delivery device designed to help retailers make same-day and last-mile deliveries to their customers. With the SameDay Bot, retailers will be able to accept orders from nearby customers and deliver them directly to homes or businesses the same day. We began testing the SameDay Bot in select markets in 2020 and are collaborating with companies such as AutoZone, Lowe's, Pizza Hut, Target, Walgreens and Walmart to help assess retailers' autonomous delivery needs. In 2020, we announced our collaboration with two business partners to launch a pilot drone delivery service to explore methods of enhancing last-mile residential delivery service.

FedEx Mobile is a suite of solutions including the FedEx mobile application, FedEx mobile website and SMS text messaging. The FedEx Mobile app provides convenience for recipients to track packages, get quick rates and estimated delivery times, quickly find the nearest FedEx location and easily access FedEx Delivery Manager to customize home deliveries. It is available on Android™ and Apple devices. The FedEx mobile website has expanded to more than 195 countries and territories and 34 languages. FedEx Mobile allows customers to track packages, create shipping labels, view account-specific rate quotes and access drop-off location information. SMS Notifications allows customers to track or follow a package via text messaging, and it is currently available in five countries.

With the FedEx Office Print Online solution, customers can use their laptops or mobile devices to design their print needs or access their personal cloud accounts, and print directly to any FedEx Office location in the U.S., or have their order delivered right to their door. Customers also have the flexibility of using FedEx Office's Print & Go solutions to print at self-serve locations from USBs, the cloud or through email. Print & Go solutions allow customers to access files using popular cloud providers Google Drive™, Dropbox, Box, Microsoft OneDrive® and from FedEx Office's own My Online Documents, making printing easy. Customers can simply email files to printandgo@fedex.com and with the retrieval code they receive they can conveniently print the files at the self-serve kiosks in any FedEx Office location. FedEx Office provides multiple options for customers to choose the best access method they need for quick service or more robust printing projects.

During 2018, we joined the Blockchain in Transportation Alliance to explore this chain-of-custody technology within the logistics sector, which we believe can significantly improve worldwide supply chains and add value to our products, services and processes. By giving more visibility to everyone involved in the logistics process, we believe blockchain technology can reduce customer claims, increase customer satisfaction and reduce our costs.

Marketing

The FedEx brand name symbolizes outstanding service, reliability and speed. Emphasis is continually placed on promoting and protecting the FedEx brand, one of our most important assets. As a result, FedEx is one of the most widely recognized brands in the world. In addition to television, print and digital advertising, we promote the FedEx brand through sponsorships and special events. For example, FedEx sponsors:

- The season-long FedExCup competition on the PGA TOUR.

- The World Golf Championships FedEx St. Jude Invitational, a PGA TOUR event that has raised millions of dollars for St. Jude Children's Research Hospital and is one of four annual World Golf Championships events.
- FedExField in the Washington, DC area.
- The #11 Joe Gibbs Racing Toyota Camry driven by Denny Hamlin in the NASCAR Cup Series.
- The UEFA Europa League, Europe's largest professional club soccer competition comprising 48 teams from 55 European nations that can attempt to qualify each season.
- ATP Tour men's professional tennis circuit.
- FedExForum in Memphis, TN.

Additionally, FedEx is the "Official Delivery Service Sponsor" and "Official Office Services Provider" of the NFL, through which we conduct events and other activities to promote the FedEx Brand, such as the "FedEx Air & Ground®" NFL Players of the Week and Players of the Year Awards.

Information Security

FedEx Services has a team of highly qualified professionals dedicated to securing information about our customers' shipments and protecting our customers', vendors' and employees' privacy, and we strive to provide a safe, secure online environment for our customers. We are committed to compliance with applicable information security laws, regulations and industry standards — including, for example, the Payment Card Industry Data Security Standard, a set of comprehensive requirements for enhancing payment account data security developed by the Payment Card Industry Security Standards Council, as well as compliance with the Health Insurance Portability and Accountability Act of 1996, which enforces the security and confidentiality of employee health information. For a description of risks related to information security, see Item 1A ("Risk Factors") of this Annual Report.

Global ISO 9001 Certification

FedEx Services provides our customers with a high level of service quality, as evidenced by our ISO 9001 certification for our global express and ground operations. ISO 9001 registration is required by thousands of customers around the world. FedEx's global certification, encompassing the processes of FedEx Express, FedEx Ground and FedEx Services, enhances our single-point-of-access strategy and solidifies our reputation as the quality leader in the transportation industry. ISO 9001 is the international standard for Quality Management Systems. ISO standards were developed by the International Organization for Standardization in Geneva, Switzerland to promote and facilitate international trade. Approximately 170 countries, including European Union ("EU") members, the U.S. and Japan, recognize ISO standards.

FedEx Office Operating Segment

As of May 31, 2020, FedEx Office operated approximately 2,200 customer-facing stores, providing convenient access to printing and shipping expertise with reliable service. In response to the COVID-19 pandemic, we have temporarily closed a small number of FedEx Office stores, and are operating other FedEx Office stores at reduced hours. Additionally, in March 2020 we temporarily suspended our money-back guarantee for all same-day FedEx Office services.

The FedEx Office network features retail stores, centralized production centers, corporate on-site print centers, and on-site business centers at colleges and universities, hotels, convention centers, corporate campuses and health care campuses. Many of these locations are open later in the evenings to accommodate urgent printing projects and delivery drop-offs. FedEx Office has designed a suite of printing and shipping management solutions that are flexible and scalable, allowing customers to meet their unique printing and shipping needs. The network provides an adaptable cost model helping to save time, labor and overhead by freeing up resources and avoiding fixed costs associated with large-scale printing and e-commerce parcel volumes. Services include digital printing, professional finishing, document creation, design services, direct mail, signs and graphics, custom-printed boxes, copying, computer rental, free Wi-Fi, corporate print solutions and expedited U.S. passport processing and renewal through a collaboration with a registered U.S. passport agency.

To meet the evolving needs of print customers, FedEx Office has made significant investments in new machines and technology, enhancing capabilities in narrow format color, large format, color management and other technologies. Additional investments in grand format, large format, enhanced finishing and other print capabilities were made in 2020. In June 2020, FedEx Office partnered with a content and creative design platform to form a digital design-to-print marketplace offering millions of images and illustrations, an extensive library of templates and a simple drag-and-drop interface to create custom business materials from *fedex.com* on any device, with next-day printing on many requests available at FedEx Office stores.

FedEx Office also provides customers convenient access to the full range of FedEx Express and FedEx Ground shipping services. Customers may have their FedEx Express and FedEx Ground packages delivered to any FedEx Office customer-facing location nationwide through the Hold at FedEx Location service, free of charge, and may redirect packages to these locations through Redirect to Hold or AutoRedirect to Hold services. FedEx Office facilitates e-commerce and returns through FedEx Returns Technology, which allows for in-store printing of return shipping labels. Additionally, FedEx SameDay City is available in over 1,900 cities in 34 markets across the U.S., offering door-to-door residential and business delivery of time-sensitive parcels within hours by FedEx Office uniformed team members in branded FedEx Office delivery vehicles. Increasingly, industries such as health care, life sciences, manufacturing, finance, perishables, travel and automotive are relying on same-day services for critical delivery needs.

FedEx Office also offers packing services, and packing supplies and boxes are included in its retail offerings. By allowing customers to have items professionally packed by specially trained FedEx Office team members and then shipped using FedEx Ground day-definite shipping and time-definite global FedEx Express shipping services, FedEx Office offers a complete "pack-and-ship" solution. FedEx Office also offers FedEx Pack Plus, which includes custom box building capabilities and techniques, a robust assortment of specialty boxes and additional packing supplies, equipment and tools to serve our customers' needs.

Almost all FedEx Office locations provide local pickup-and-delivery service for print jobs completed by FedEx Office. A FedEx courier picks up a customer's print job at the customer's location and then returns the finished product to the customer. Options and services vary by location.

During 2018, we entered into an agreement to place up to 500 new FedEx Office locations within select U.S. Walmart stores nationwide. The agreement is part of the nationwide expansion of the FedEx retail channel, and as of May 31, 2020 we operate over 340 FedEx Office locations inside Walmart stores.

Brian D. Philips is the President and Chief Executive Officer of FedEx Office, which is based in Plano, Texas. As of May 31, 2020, FedEx Office had approximately 15,000 employees.

FedEx Office is an operating segment that is included in "Corporate, other and eliminations" in our segment reporting.

FedEx Logistics Operating Segment

The FedEx Logistics operating segment leverages the power of the extensive international FedEx transportation network to provide specialty solutions that complete a simple, seamless and powerful global trade experience for FedEx customers around the world, including customs brokerage and global ocean and air freight forwarding through FedEx Trade Networks Transport & Brokerage; integrated supply chain management solutions through FedEx Supply Chain; and critical inventory and service parts logistics and technology repair through FedEx Forward Depots. Additionally, FedEx Logistics provides international trade advisory services, including assistance with the Customs-Trade Partnership Against Terrorism program.

Udo Lange is the President and Chief Executive Officer of FedEx Logistics, which is based in Memphis, Tennessee. As of May 31, 2020, the FedEx Logistics organization had approximately 20,000 employees. FedEx Supply Chain has a small number of employees who are members of unions.

FedEx Logistics is an operating segment that is included in "Corporate, other and eliminations" in our segment reporting.

FedEx Trade Networks Transport & Brokerage

FedEx Trade Networks Transport & Brokerage provides international trade services, specializing in customs brokerage, global ocean and air freight forwarding and managed transportation. Additionally, FedEx Trade Networks Transport & Brokerage provides customs clearance services for FedEx Express at its major U.S. hub facilities.

As trade throughout the world grows, so does the FedEx Trade Networks Transport & Brokerage solutions portfolio. As of May 31, 2020, value-added services of FedEx Trade Networks Transport & Brokerage included approximately 110 freight forwarding offices in 30 countries and Global Trade Data, an information tool that allows customers to track and manage imports. In total, as of May 31, 2020, FedEx Trade Networks Transport & Brokerage had approximately 140 offices in 110 service locations throughout North America and in Africa, Asia-Pacific, Europe, India, Latin America, the Middle East and Australia. FedEx Trade Networks Transport & Brokerage maintains a network of air and ocean freight-forwarding service providers and has entered into strategic alliances to provide services in certain countries in which it does not have owned offices.

FedEx Supply Chain

FedEx Supply Chain is a supply chain solutions provider specializing in Product Lifecycle Logistics® for technology, retail, consumer and industrial goods, and healthcare industries. With more than 13,000 employees at over 100 facilities as of May 31, 2020, FedEx Supply Chain provides a comprehensive range of integrated logistics services to enable growth, minimize cost, mitigate supply chain risk and improve customer services. Service offerings include inbound logistics, warehousing and distribution, fulfillment, contract packaging and product configuration, systems integration, returns process and disposition, test, repair, refurbishment and product liquidation.

FedEx Fulfillment is an e-commerce solution that helps small and medium-sized businesses fulfill orders from multiple channels, including websites and online marketplaces, and manage inventory for their retail stores. The FedEx Fulfillment platform is designed to be an easy-to-use and all-in-one logistics solution through which customers have complete visibility into their products, giving them an easy way to track items, manage inventory, analyze trends, and make more informed decisions by better understanding shoppers' spending behaviors.

FedEx Forward Depots

FedEx Forward Depots has responsibility for critical inventory and service parts logistics and technology repair. FedEx Forward Depots leverages innovative packing solutions and customer-driven design within the structure of FedEx Logistics.

Seasonality

For information on the seasonality of our business, see the "Results of Operations and Outlook — Consolidated Results — Seasonality of Business" section of Item 7 ("Management's Discussion and Analysis of Results of Operations and Financial Condition") of this Annual Report.

Trademarks

The "FedEx" trademark, service mark and trade name are essential to our worldwide business. FedEx, FedEx Express, FedEx Ground, FedEx Freight, FedEx Office, FedEx Services, FedEx Logistics, FedEx Trade Networks Transport & Brokerage, FedEx Cross Border, FedEx Supply Chain, FedEx Custom Critical, FedEx Forward Depots and TNT Express, among others, are trademarks, service marks and trade names of Federal Express Corporation or the respective companies for which registrations, or applications for registration, are on file, as applicable. We have authorized, through licensing arrangements, the use of certain of our trademarks, service marks and trade names by our contractors and Global Service Participants to support our business. In addition, we license the use of certain of our trademarks, service marks and trade names on promotional items for the primary purpose of enhancing brand awareness.

Regulation

Air. Under the Federal Aviation Act of 1958, as amended (the "Federal Aviation Act"), both the U.S. Department of Transportation ("DOT") and the Federal Aviation Administration ("FAA") exercise regulatory authority over FedEx Express.

The FAA's regulatory authority relates primarily to operational aspects of air transportation, including aircraft standards and maintenance, as well as personnel and ground facilities, which may from time to time affect the ability of FedEx Express to operate its aircraft in the most efficient manner. FedEx Express holds an air carrier certificate granted by the FAA pursuant to Part 119 of the federal aviation regulations. This certificate is of unlimited duration and remains in effect so long as FedEx Express maintains its standards of safety and meets the operational requirements of the regulations.

The DOT's authority relates primarily to economic aspects of air transportation. The DOT's jurisdiction extends to aviation route authority and to other regulatory matters, including the transfer of route authority between carriers. FedEx Express holds various certificates issued by the DOT, authorizing FedEx Express to engage in U.S. and international air transportation of property and mail on a worldwide basis.

Under the Aviation and Transportation Security Act of 2001, as amended, the Transportation Security Administration ("TSA"), an agency within the Department of Homeland Security, has responsibility for aviation security. The TSA requires FedEx Express to comply with a Full All-Cargo Aircraft Operator Standard Security Plan, which contains evolving and strict security requirements. These requirements are not static, but change periodically as the result of regulatory and legislative requirements, imposing additional security costs and creating a level of uncertainty for our operations. It is reasonably possible that these rules or other future security requirements could impose material costs on us.

FedEx Express participates in the Civil Reserve Air Fleet ("CRAF") program. Under this program, the U.S. Department of Defense may requisition for military use certain of FedEx Express's wide-bodied aircraft in the event of a declared need, including a national emergency. FedEx Express is compensated for the operation of any aircraft requisitioned under the CRAF program at standard contract rates established each year in the normal course of awarding contracts. Through its participation in the CRAF program, FedEx Express is entitled to bid on peacetime military cargo charter business. FedEx Express, together with a consortium of other carriers, currently contracts with the U.S. government for such charter flights.

See Item 1A ("Risk Factors") of this Annual Report for discussion of regulations related to pilots, including the proposed pilot flight and duty time regulations, that could affect our business.

Ground. The ground transportation performed by FedEx Express is integral to its air transportation services. The enactment of the Federal Aviation Administration Authorization Act of 1994 abrogated the authority of states to regulate the rates, routes or services of intermodal all-cargo air carriers and most motor carriers. States may now only exercise jurisdiction over safety and insurance. FedEx Express is registered in those states that require registration.

The operations of FedEx Ground, FedEx Freight and FedEx Custom Critical in interstate commerce are currently regulated by the DOT and the Federal Motor Carrier Safety Administration, which retain limited oversight authority over motor carriers. Federal legislation preempts regulation by the states of rates, routes and services in intrastate freight transportation.

Like other interstate motor carriers, our operations, including those at FedEx Express, are subject to certain DOT safety requirements governing interstate operations. In addition, vehicle weight and dimensions remain subject to both federal and state regulations.

International. FedEx Express's international authority permits it to carry cargo and mail from points in its U.S. route system to numerous points throughout the world. The DOT regulates international routes and practices and is authorized to investigate and take action against discriminatory treatment of U.S. air carriers abroad. The right of a U.S. carrier to serve foreign points is subject to the DOT's approval and generally requires a bilateral agreement between the U.S. and the foreign government. In addition, the carrier must then be granted the permission of such foreign government to provide specific flights and services. The regulatory environment for global aviation rights may from time to time impair the ability of FedEx Express to operate its air network in the most efficient manner, and efficient operations often utilize open skies provisions of aviation agreements. Additionally, global air cargo carriers, such as FedEx Express, are subject to current and potential additional aviation security regulation by U.S. and foreign governments.

Our operations outside of the U.S., such as FedEx Express's growing international domestic operations, are also subject to current and potential regulations, including certain postal regulations and licensing requirements, that restrict, make difficult and sometimes prohibit, the ability of foreign-owned companies such as FedEx Express to compete effectively in parts of the international domestic transportation and logistics market.

Communication. Because of the extensive use of radio and other communication facilities in its aircraft and ground transportation operations, FedEx Express is subject to the Federal Communications Commission Act of 1934, as amended. Additionally, the Federal Communications Commission regulates and licenses FedEx Express's activities pertaining to satellite communications.

Environmental. Pursuant to the Federal Aviation Act, the FAA, with the assistance of the U.S. Environmental Protection Agency ("EPA"), is authorized to establish standards governing aircraft noise. FedEx Express's aircraft fleet is in compliance with current noise standards of the federal aviation regulations. In addition to federal regulation of aircraft noise, certain airport operators have local noise regulations, which limit aircraft operations by type of aircraft and time of day. These regulations have had a restrictive effect on FedEx Express's aircraft operations in some of the localities where they apply but do not have a material effect in any of FedEx Express's significant markets. Congress's passage of the Airport Noise and Capacity Act of 1990 established a National Noise Policy, which enabled FedEx Express to plan for noise reduction and better respond to local noise constraints. FedEx Express's international operations are also subject to noise regulations in certain of the countries in which it operates.

Concern over climate change, including the impact of global warming, has led to significant U.S. and international legislative and regulatory efforts to limit GHG emissions, including our aircraft and vehicle engine emissions. Increasingly, state and local governments are also considering GHG regulatory requirements.

Compliance with such regulation and the associated potential cost is complicated by the fact that various countries and regions are following different approaches to the regulation of climate change. For example, the EU has established the Emissions Trading System ("ETS") to regulate GHG emissions in the EU and adopted a directive in 2008 requiring each EU member state to extend the ETS to aviation operations. Efforts by the EU in 2009 to regulate flights arriving from or departing for airports outside of the EU were postponed. The EU extended its stay on the extra-territorial application of the EU ETS as applied to international flights to and from the European Economic Area ("EEA") through the end of calendar 2023, contingent on successful implementation of the Carbon Offsetting and Reduction Scheme for International Aviation ("CORSIA").

In 2016, the International Civil Aviation Organization ("ICAO") passed a resolution adopting CORSIA, which is a global, market-based measure for purchasing credits to offset carbon dioxide emissions and intended to aid in meeting the ICAO's goal of carbon-neutral growth starting in calendar 2020 by complementing industry efforts in infrastructure upgrades, technology, operations and sustainable aviation fuel. In June 2018, the ICAO adopted standards pertaining to country-by-country implementation including the collection and reporting of information on international aviation emissions beginning in calendar 2019. In furtherance of these efforts, in March 2019 the FAA issued notice of a CORSIA program permitting U.S. carriers to submit emissions data on a voluntary basis. Data reported will be used to set the initial emissions baseline, and beginning in calendar 2021 carriers subject to the requirements of CORSIA will be responsible for purchasing and retiring carbon credits to offset emissions in excess of the initial baseline. In response to the creation of the CORSIA program, in December 2017, the EU adopted a proposal which indefinitely excludes from the ETS flights operating fully or partly outside the EU and gradually reduces the number of aviation allowances from calendar 2021. The EU has indicated that it will assess CORSIA implementation and determine the future status of the ETS as applied to international aviation to and from the EEA. We expect compliance with CORSIA to increase FedEx operating expenses beginning in calendar 2021. The amount of such increase will ultimately depend on a number of factors, including the number of our flights subject to CORSIA, the fuel efficiency of our fleet, the average growth of the aviation sector, our ability to utilize sustainable aviation fuels in the future and the price of ICAO-eligible emission units or offsets required to be purchased by FedEx.

Additionally, in calendar 2016, the EPA issued a finding that aircraft engine GHG emissions cause or contribute to air pollution that may reasonably be anticipated to endanger public health or welfare. In March 2017, ICAO adopted new carbon dioxide emissions standards that would apply not only to new aircraft types as of calendar 2020, but also to new deliveries of current in-production aircraft types from calendar 2023. Additionally, a cutoff date of calendar 2028 for production of aircraft that do not comply with proposed standards was adopted. These standards are considered to be especially stringent for larger aircraft weighing over 60 tons. The calendar 2016 EPA finding is a regulatory prerequisite to the adoption of the new certification standard for new aircraft emissions. In the past, the U.S. Congress has also considered bills that would regulate GHG emissions, and some form of federal climate change legislation is possible in the future. However, in calendar 2017 the U.S. withdrew from the Paris climate accord, an agreement among 196 countries to reduce GHG emissions, and that withdrawal's effect on future U.S. policy regarding GHG emissions and on other GHG regulation is uncertain. Nevertheless, the extent to which other countries implement that agreement could have an adverse direct or indirect effect on our business.

We are also subject to federal, state and local environmental laws and regulations relating to, among other things, the shipment of dangerous goods and contingency planning for spills of petroleum products. Additionally, we are subject to numerous regulations dealing with underground fuel storage tanks, hazardous waste handling, vehicle and equipment emissions and noise and the discharge of effluents from our properties and equipment. We have environmental management programs designed to ensure compliance with these regulations.

Export Controls. In recent years, the U.S. government has increased the number of companies and persons subject to U.S. export control regulations. Such regulations can restrict the types of items that FedEx customers are permitted to ship to certain entities, and in some instances may prohibit FedEx from serving certain entities altogether. Violations of these regulations can result in significant monetary and other penalties. For example, the Export Control Reform Act of 2018 (the "ECRA") and its implementing regulations, the Export Administration Regulations (the "EARs"), hold carriers such as FedEx strictly liable for shipments that may violate the EARs without requiring evidence that the carriers had knowledge of any violations. Violations of the ECRA can result in criminal penalties of up to $1 million and civil penalties of $305,000 (or twice the value of the transaction) per individual violation. FedEx is investing in improvements and updates to its export control compliance programs. However, the heightened focus on export controls by the U.S. government increases FedEx's exposure to potential regulatory penalties and could result in higher compliance costs.

During the first quarter of 2020, FedEx filed suit in U.S. District Court in the District of Columbia seeking to enjoin the U.S. Department of Commerce from enforcing prohibitions contained in the EARs against FedEx. FedEx believes that the EARs violate common carriers' rights to due process under the Fifth Amendment of the U.S. Constitution as they unreasonably hold common carriers strictly liable for shipments that may violate the EARs without requiring evidence that the carriers had knowledge of any violations. Additionally, the China State Post Bureau is currently conducting an investigation into the operations of FedEx Express regarding its handling of certain packages while attempting to comply with the EARs. FedEx Express has and will continue to fully cooperate with the Chinese authorities on the investigation. For more information, see Item 1A ("Risk Factors") of this Annual Report.

Customs. Our activities, including customs brokerage and freight forwarding, are subject to regulation by U.S. Customs and Border Protection and the TSA within the Department of Homeland Security (customs brokerage and security issues), the U.S. Federal Maritime Commission (ocean freight forwarding) and the DOT (air freight forwarding). Our offshore operations are subject to similar regulation by the regulatory authorities of foreign jurisdictions.

Labor. All U.S. employees at FedEx Express are covered by the Railway Labor Act of 1926, as amended (the "RLA"), while labor relations within the U.S. at our other companies are governed by the National Labor Relations Act of 1935, as amended (the "NLRA"). Under the RLA, groups that wish to unionize must do so across nationwide classes of employees. The RLA also requires mandatory government-led mediation of contract disputes supervised by the National Mediation Board before a union can strike or an employer can replace employees or impose contract terms. This part of the RLA helps minimize the risk of strikes that would shut down large portions of the economy. Under the NLRA, employees can unionize in small localized groups, and government-led mediation is not a required step in the negotiation process.

The RLA was originally passed to govern railroad and express carrier labor negotiations. As transportation systems evolved, the law expanded to cover airlines, which are the dominant national transportation systems of today. As an air express carrier with an integrated air/ground network, FedEx Express and its employees have been covered by the RLA since the founding of the company in 1971. The purpose of the RLA is to offer employees a process by which to unionize (if they choose) and engage in collective bargaining while also protecting global commerce from damaging work stoppages and delays. Specifically, the RLA ensures that an entire transportation system, such as at FedEx Express, cannot be shut down by the actions of a local segment of the network.

The U.S. Congress has, in the past, considered adopting changes in labor laws that would make it easier for unions to organize units of our employees. For example, there is always a possibility that Congress could remove most FedEx Express employees from the jurisdiction of the RLA, thereby exposing the FedEx Express network to sporadic labor disputes and the risk that small groups of employees could disrupt the entire air/ground network. In addition, federal and state governmental agencies, such as the National Mediation Board and the NLRB, have and may continue to take actions that could make it easier for our employees to organize under the RLA or NLRA. For a description of these potential labor law changes, see Item 1A ("Risk Factors") of this Annual Report.

Data Protection. Recently, there has been heightened regulatory and enforcement focus on data protection in the U.S. (at both the state and federal level) and abroad. For example, the EU's General Data Protection Regulation ("GDPR"), which became effective in 2018, greatly increases the jurisdictional reach of EU law and adds a broad array of requirements related to personal data, including individual notice and opt-out preferences and the public disclosure of significant data breaches. Additionally, violations of the GDPR can result in fines of as much as 4% of a company's annual revenue. Other governments have enacted or are enacting similar data protection laws, including data localization laws that require data to stay within their borders. For more information regarding data protection regulation, see Item 1A ("Risk Factors") of this Annual Report.

ITEM 1A. RISK FACTORS

We present information about our risk factors on pages 89 through 100 of this Annual Report.

ITEM 1B. UNRESOLVED STAFF COMMENTS

None.

ITEM 2. PROPERTIES

FedEx Express Segment

FedEx Express's principal owned and leased properties include its aircraft, vehicles, major sorting and handling facilities, administration buildings, FedEx Drop Boxes and data processing and telecommunications equipment.

Aircraft and Vehicles

As of May 31, 2020, FedEx Express's aircraft fleet consisted of the following:

Description	Owned	Leased	Total	Maximum Gross Structural Payload (Pounds per Aircraft)
Boeing B777F	40	3	43	233,300
Boeing MD11	49	8	57	192,600
Boeing MD10-30	13	—	13	175,900
Boeing MD10-10	12	—	12	137,500
Boeing 767F	86	—	86	127,100
Airbus A300-600	46	22	68	106,600
Boeing B757-200	119	—	119	63,000
ATR-72	21	—	21	17,970
ATR-42	25	—	25	12,070
Cessna 208B	235	—	235	2,830
Total	646	33	679	

At May 31, 2020, FedEx Express operated approximately 79,000 vehicles (including approximately 11,000 owner-operated vehicles that support TNT Express) in its global network.

Aircraft Purchase Commitments

The following table is a summary of the number and type of aircraft we were committed to purchase as of July 16, 2020, with the year of expected delivery:

	Cessna SkyCourier 408	ATR 72-600F	B767F	B777F[(1)]	Total
2021	—	4	18	2	24
2022	9	7	11	5	32
2023	12	6	13	2	33
2024	12	6	4	4	26
2025	12	6	—	2	20
Thereafter	5	1	—	—	6
Total	50	30	46	15	141

(1) As of July 16, 2020, our obligation to purchase six B777F aircraft is conditioned upon there being no event that causes FedEx Express or its employees not to be covered by the RLA.

As of May 31, 2020, we had $633 million in deposits and progress payments on aircraft purchases and other planned aircraft-related transactions. See Note 17 of the accompanying consolidated financial statements for more information about our purchase commitments and options.

Sorting and Handling Facilities

At May 31, 2020, FedEx Express operated the following major sorting and handling facilities:

Location	Acres	Square Feet	Sorting Capacity (per hour)[1]	Lessor	Lease Expiration Year
Primary					
Memphis, Tennessee	800	3,607,973	484,000	Memphis-Shelby County Airport Authority	2036
National					
Indianapolis, Indiana	482	2,509,000	184,000	Indianapolis Airport Authority	2054
Miami, Florida[2]	29	143,322	7,000	Aero Miami FX, LLC	2028
Regional					
Fort Worth, Texas	168	948,000	76,000	Fort Worth Alliance Airport Authority	2021
Newark, New Jersey	70	595,000	156,000	Port Authority of New York and New Jersey	2030
Oakland, California	75	448,935	63,000	City of Oakland	2036
Greensboro, N. Carolina	165	593,000	23,000	Piedmont Triad Airport Authority	2031
Metropolitan					
Chicago, Illinois	54	481,350	23,000	City of Chicago	2028
Los Angeles, California	34	305,300	57,000	City of Los Angeles	2021/2025[3]
International					
Anchorage, Alaska[4]	64	332,000	25,000	State of Alaska, Department of Transportation and Public Facilities	2023
Paris, France[5]	111	1,238,000	63,000	Aeroports de Paris	2048
Cologne, Germany[5]	11	325,000	20,000	Cologne Bonn Airport	2040
Guangzhou, China[6]	155	873,006	56,000	Guangdong Airport Management Corp.	2029
Osaka, Japan[6]	17	425,206	9,000	Kansai Airports	2024

(1) Documents and packages.

(2) Handles international express package and freight shipments to and from Latin America and the Caribbean.

(3) Property is held under two separate leases — the lease for the sorting and handling facility expires in 2021, and the lease for the ramp expansion expires in 2025.

(4) Handles international express package and freight shipments to and from Asia, Europe and North America.

(5) Handles intra-Europe express package and freight shipments, as well as international express package and freight shipments to and from Europe.

(6) Handles intra-Asia express package and freight shipments, as well as international express package and freight shipments to and from Asia.

FedEx Express's primary sorting facility, which serves as the center of its multiple hub-and-spoke system, is located at the Memphis International Airport. FedEx Express's facilities at the Memphis International Airport also include aircraft hangars, aircraft ramp areas, vehicle parking areas, flight training and fuel facilities, the FedEx Cold Chain Center, administrative offices and warehouse space.

FedEx Express leases these facilities from the Memphis-Shelby County Airport Authority (the "Authority"). The lease obligates FedEx Express to maintain and insure the leased property and to pay all related taxes, assessments and other charges. The lease is subordinate to, and FedEx Express's rights thereunder could be affected by, any future lease or agreement between the Authority and the U.S. government.

FedEx Express has additional major international sorting-and-handling facilities located at Narita Airport in Tokyo and Stansted Airport outside London. FedEx Express also has a substantial presence at airports in Hong Kong, Taiwan and Dubai.

TNT Express operates a central air hub near Liege, Belgium and a central European road hub in Duiven, The Netherlands.

Administrative and Other Properties and Facilities

The World Headquarters of FedEx Express is located in southeastern Shelby County, Tennessee. FedEx Express international headquarters are located in Hoofddorp, The Netherlands. As of May 31, 2020, FedEx Express owned or leased 651 facilities for city station operations in the U.S. In addition, 517 city stations are owned or leased throughout FedEx Express's international network. The majority of these leases are for terms of five to ten years. City stations serve as a sorting and distribution center for a particular city or region. We believe that suitable alternative facilities are available in each locale on satisfactory terms, if necessary.

As of May 31, 2020, TNT Express had over 1,000 facilities worldwide, including road hubs, air hubs, depots and office facilities. These facilities are strategically located to cover the geographic areas served by TNT Express.

As of May 31, 2020, FedEx Express had approximately 35,000 Drop Boxes. FedEx Express customers can also ship from approximately 24,000 staffed drop-off locations, including FedEx Office stores and FedEx Authorized ShipCenters. Internationally, FedEx Express had approximately 23,000 drop-off locations.

FedEx Ground Segment

FedEx Ground's corporate headquarters are located in the Pittsburgh, Pennsylvania area. As of May 31, 2020, FedEx Ground owned or leased 591 facilities, including 39 hubs. In addition, approximately 77,000 vehicles owned or leased by service providers support FedEx Ground's business. Of the 428 facilities that supported FedEx Home Delivery as of May 31, 2020, 400 were co-located with existing FedEx Ground facilities. Leased facilities generally have terms of five years or less. The 39 hub facilities are strategically located to cover the geographic area served by FedEx Ground. The hub facilities average approximately 483,000 square feet and range in size from approximately 107,000 to 1,054,000 square feet.

FedEx Freight Segment

FedEx Freight's corporate headquarters are located in Memphis, Tennessee, with some administrative offices in Harrison, Arkansas. As of May 31, 2020, FedEx Freight operated approximately 30,000 vehicles and 373 service centers, which are strategically located to provide service throughout North America. These facilities range in size from approximately 1,000 to 280,000 square feet of office and dock space.

FedEx Services Segment

FedEx Services' corporate headquarters are located in Memphis, Tennessee. FedEx Services leases state-of-the-art technology centers in Collierville, Tennessee and Colorado Springs, Colorado. These facilities house personnel responsible for strategic software development and other functions that support FedEx's technology and e-commerce solutions.

The FedEx Authorized ShipCenter program offers U.S. domestic and international FedEx Express and FedEx Ground shipping and drop-off services through a network of nearly 4,900 franchised and independent "pack and ship" retail locations. Additionally, FedEx Services has an agreement with Office Depot, Inc. to offer U.S. domestic and international FedEx Express and FedEx Ground shipping and drop-off services at Office Depot and OfficeMax retail locations (approximately 1,300 locations).

FedEx Office Operating Segment

FedEx Office's corporate headquarters are located in Plano, Texas. As of May 31, 2020, FedEx Office operated approximately 2,200 customer-facing stores and 31 centralized production centers. Substantially all FedEx Office stores are leased, generally for terms of five to ten years with varying renewal options. FedEx Office operates approximately 200 stores at hotels, convention centers, hospitals, universities and corporate campuses, with the remainder generally located in strip malls, office buildings and stand-alone structures. FedEx Office's customer-facing stores average approximately 3,200 square feet in size. In response to the COVID-19 pandemic, we have temporarily closed a small number of FedEx Office stores, and are operating other FedEx Office stores at reduced hours.

During 2018, we entered into an agreement to place up to 500 new FedEx Office locations within select U.S. Walmart stores nationwide. As of May 31, 2020, we operate over 340 FedEx Office locations inside Walmart stores.

FedEx Logistics Operating Segment

FedEx Logistics' corporate headquarters are located in Memphis, Tennessee. As of May 31, 2020, FedEx Trade Networks Transport & Brokerage had approximately 140 offices in 110 service locations throughout North America and in Africa, Asia-Pacific, Europe, India, Latin America and the Middle East. In addition, as of May 31, 2020, FedEx Supply Chain had approximately 110 facilities through which it operates its supply chain logistics services.

ITEM 3. LEGAL PROCEEDINGS

FedEx and its subsidiaries are subject to legal proceedings and claims that arise in the ordinary course of their business. For a description of certain pending legal proceedings, see Note 18 of the accompanying consolidated financial statements.

ITEM 4. MINE SAFETY DISCLOSURES

Not applicable.

INFORMATION ABOUT OUR EXECUTIVE OFFICERS

Information regarding executive officers and all persons chosen to become executive officers of FedEx is as follows:

Name and Office	Age	Positions and Offices Held and Business Experience
Frederick W. Smith Chairman of the Board and Chief Executive Officer and Director	75	Chairman of the Board and Chief Executive Officer of FedEx since January 1998; Chairman of the Board of FedEx Express since 1975; President of FedEx from January 1998 to January 2017; Chairman of the Board, President and Chief Executive Officer of FedEx Express from April 1983 to January 1998; Chief Executive Officer of FedEx Express from 1977 to January 1998; and President of FedEx Express from June 1971 to February 1975.
Mark R. Allen Executive Vice President, General Counsel and Secretary	64	Executive Vice President, General Counsel and Secretary of FedEx since October 2017; Executive Vice President, General Counsel — Select of FedEx from September 2017 to October 2017; Senior Vice President, Legal International of FedEx Express from July 2010 to September 2017; Vice President, Legal — Europe, Middle East, Africa and Indian Subcontinent Region of FedEx Express from October 2000 to July 2010; Vice President, Legal — Asia Pacific of FedEx Express from 1996 to October 2000; and various legal positions with FedEx Express from 1982 to 1996.
Jill C. Brannon Executive Vice President — Chief Sales Officer	57	Executive Vice President — Chief Sales Officer of FedEx since March 2019; Senior Vice President, Sales — Europe, Middle East, Africa and Indian Subcontinent Region of FedEx Express from May 2016 to March 2019; Senior Vice President — Sales of FedEx Services from July 2006 to May 2016; Vice President — Sales of FedEx Services from July 2003 to June 2006; Vice President — Solutions of FedEx Services from July 2002 to June 2003; Vice President — Marketing of FedEx Services from June 2001 to June 2002; and various positions in sales, operations, marketing and strategic planning from 1985 to May 2002.
Brie A. Carere Executive Vice President — Chief Marketing and Communications Officer	42	Executive Vice President — Chief Marketing and Communications Officer of FedEx since January 2019; Senior Vice President, Global Portfolio Marketing of FedEx Services from October 2016 to December 2018; Vice President, Marketing, Customer Experience and Corporate Communications for FedEx Express Canada from October 2010 to October 2016; and various positions in marketing, customer experience and strategy with FedEx Express Canada from 2001 to October 2010.
Robert B. Carter Executive Vice President — FedEx Information Services and Chief Information Officer	61	Executive Vice President — FedEx Information Services and Chief Information Officer of FedEx since January 2007; Executive Vice President and Chief Information Officer of FedEx from June 2000 to January 2007; Corporate Vice President and Chief Technology Officer of FedEx from February 1998 to June 2000; Vice President — Corporate Systems Development of FedEx Express from September 1993 to February 1998; and Managing Director — Systems Development of FedEx Express from April 1993 to September 1993. Mr. Carter serves as a director of New York Life Insurance Company, a mutual life insurance company.
Donald F. Colleran President and Chief Executive Officer, FedEx Express	64	President and Chief Executive Officer of FedEx Express since March 2019; Executive Vice President — Chief Sales Officer of FedEx from January 2017 to March 2019; Executive Vice President — Global Sales of FedEx Services from 2006 to January 2017; Senior Vice President — International Sales from 2003 to 2006; Senior Vice President — Canada of FedEx Express from 2000 to 2003; Vice President — Sales/APAC from 1997 to 2000; and various management positions in sales with FedEx Express from 1989 to 1997. Mr. Colleran serves as a director of ABM Industries Incorporated, a provider of integrated facility solutions, and as a director of EastGroup Properties, Inc., an equity real estate investment trust.

Name and Office	Age	Positions and Offices Held and Business Experience
Alan B. Graf, Jr. Executive Vice President and Chief Financial Officer	66	Executive Vice President and Chief Financial Officer of FedEx since January 1998; Executive Vice President and Chief Financial Officer of FedEx Express from February 1996 to January 1998; Senior Vice President and Chief Financial Officer of FedEx Express from December 1991 to February 1996; Vice President and Treasurer of FedEx Express from August 1987 to December 1991; and various management positions in finance and a senior financial analyst at FedEx Express from 1980 to 1987. Mr. Graf will serve as Chief Financial Officer through September 21, 2020 and remain at FedEx as Executive Vice President and Senior Advisor until his retirement on December 31, 2020. He serves as a director of Mid-America Apartment Communities, Inc., a multifamily-focused real estate investment trust, and as a director of NIKE, Inc., a designer, developer and marketer of athletic footwear, apparel, equipment, accessories and services worldwide.
Michael C. Lenz Executive Vice President and Chief Financial Officer—Elect	56	Mr. Lenz will succeed Mr. Graf as Executive Vice President and Chief Financial Officer of FedEx effective September 22, 2020; Executive Vice President and Chief Financial Officer—Elect of FedEx since June 2020; Corporate Vice President and Treasurer of FedEx from February 2012 to May 2020; Staff Vice President—Strategic Finance of FedEx from 2010 to February 2012; Vice President—Finance of FedEx Office from 2005 to 2010; and various positions in several finance and commercial areas including investor relations, financial planning and analysis, international planning and fleet planning at American Airlines, Inc. from 1994 to 2005.
Henry J. Maier President and Chief Executive Officer, FedEx Ground	66	President and Chief Executive Officer of FedEx Ground since June 2013; Executive Vice President — Strategic Planning and Communications of FedEx Ground from September 2009 to June 2013; Senior Vice President — Strategic Planning and Communications of FedEx Ground from December 2006 to September 2009; Vice President — Marketing of FedEx Services from March 2000 to December 2006; Vice President — Marketing and Communications of FedEx Ground from June 1999 to March 2000; and various management positions in logistics, sales, marketing and communications with RPS, Inc. and Caliber Logistics, Inc. from 1986 to 1999. Mr. Maier serves as a director of Kansas City Southern, a transportation holding company that has railroad investments in the U.S., Mexico and Panama.
John A. Smith President and Chief Executive Officer, FedEx Freight Corporation	58	President and Chief Executive Officer of FedEx Freight since August 2018; President and Chief Executive Officer — Select of FedEx Freight from May 2018 to August 2018; Senior Vice President — Operations of FedEx Freight from May 2015 to May 2018; Vice President — Safety, Fleet Maintenance and Facilities Services of FedEx Freight from June 2011 to May 2015; Vice President — Operations of FedEx National LTL, Inc. from April 2010 to June 2011; Vice President — Transportation/Fleet Maintenance of FedEx National LTL, Inc. from March 2008 to April 2010; and various management positions at FedEx Freight from 2000 to 2008.
Rajesh Subramaniam President and Chief Operating Officer and Director	54	President and Chief Operating Officer of FedEx since March 2019 and director of FedEx since January 2020; President and Chief Executive Officer of FedEx Express from January 2019 to March 2019; Executive Vice President — Chief Marketing and Communications Officer of FedEx from January 2017 to December 2018; Executive Vice President — Marketing & Communications of FedEx Services from 2013 to January 2017; Senior Vice President — Marketing from 2006 to 2013; Senior Vice President — Canada of FedEx Express from 2003 to 2006; Vice President — Marketing/APAC of FedEx Express from 2000 to 2003; Vice President — APAC, EC & CS of FedEx Express from 1999 to 2000; and various management and marketing analyst positions at FedEx Express from 1991 to 1999. Mr. Subramaniam serves as a director of First Horizon National Corporation, a financial services holding company.

Executive officers are elected by, and serve at the discretion of, the Board of Directors. There is no arrangement or understanding between any executive officer or person chosen to become an executive officer and any person, other than a director or executive officer of FedEx or of any of its subsidiaries acting in his or her official capacity, pursuant to which any executive officer or person chosen to become an executive officer was selected. There are no family relationships between any executive officer and any other executive officer or director of FedEx, or any person nominated or chosen to become a director or executive officer.

PART II

ITEM 5. MARKET FOR REGISTRANT'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES

FedEx's common stock is listed on the New York Stock Exchange under the symbol "FDX." As of July 16, 2020, there were 11,643 holders of record of our common stock.

We expect to continue to pay regular quarterly cash dividends, though each quarterly dividend payment is subject to review and approval by our Board of Directors. We evaluate our dividend payment amount on an annual basis.

During the fourth quarter of 2020, we amended our amended and restated $2.0 billion five-year credit agreement and $1.5 billion 364-day credit agreement (together, the "Credit Agreements") to, among other things, temporarily restrict us from increasing the amount of our quarterly dividend payable per share of common stock from $0.65 per share and repurchasing any shares of our common stock between May 27, 2020 and May 31, 2021. See Note 6 of the accompanying consolidated financial statements for additional information regarding the amendments to the Credit Agreements. There are no other material restrictions on our ability to declare dividends, nor are there any material restrictions on the ability of our subsidiaries to transfer funds to us in the form of cash dividends, loans or advances.

We did not repurchase any shares of FedEx common stock during the fourth quarter of 2020. On January 26, 2016, we announced a stock repurchase program approved by our Board of Directors, through which we are authorized to purchase, in the open market or in privately negotiated transactions, up to an aggregate of 25 million shares of our common stock. As of July 16, 2020, 5.1 million shares remained authorized for purchase under the January 2016 stock repurchase program, which is the only such program that currently exists. The program does not have an expiration date. See Note 1 of the accompanying consolidated financial statements for further discussion.

ITEM 6. SELECTED FINANCIAL DATA

Selected financial data as of and for the five years ended May 31, 2020 is presented on pages 150 through 151 of this Annual Report.

ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF RESULTS OF OPERATIONS AND FINANCIAL CONDITION

Management's discussion and analysis of results of operations and financial condition is presented on pages 56 through 101 of this Annual Report.

ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Quantitative and qualitative information about market risk is presented on page 149 of this Annual Report.

ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

FedEx's consolidated financial statements, together with the notes thereto and the report of Ernst & Young LLP dated July 20, 2020 thereon, are presented on pages 107 through 148 of this Annual Report.

ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

None.

ITEM 9A. CONTROLS AND PROCEDURES

Management's Evaluation of Disclosure Controls and Procedures

The management of FedEx, with the participation of our principal executive and financial officers, has evaluated the effectiveness of our disclosure controls and procedures in ensuring that the information required to be disclosed in our filings under the Securities Exchange Act of 1934, as amended, is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms, including ensuring that such information is accumulated and communicated to FedEx management as appropriate to allow timely decisions regarding required disclosure. Based on such evaluation, our principal executive and financial officers have concluded that such disclosure controls and procedures were effective as of May 31, 2020 (the end of the period covered by this Annual Report).

Assessment of Internal Control Over Financial Reporting

Management's report on our internal control over financial reporting is presented on page 101 of this Annual Report. The report of Ernst & Young LLP with respect to our internal control over financial reporting is presented on page 102 of this Annual Report.

Changes in Internal Control Over Financial Reporting

In the first quarter of 2020, we adopted Accounting Standards Update 2016-02, *Leases (Topic 842)*, and began implementing new systems and internal controls in conjunction with the new lease standard. In addition, during the second quarter of 2020, we began implementing new internal controls in conjunction with the migration to an enterprise resource planning cloud-based financial system. During the fourth quarter of 2020, the majority of our accounting, finance and legal employees began working remotely due to the COVID-19 pandemic, and the majority of such employees continue to work remotely.

During our fiscal quarter ended May 31, 2020, no change occurred in our internal control over financial reporting, including the new controls and developments described above, that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting. We continue to monitor the COVID-19 pandemic and its effects on the design and operating effectiveness of our internal control over financial reporting.

ITEM 9B. OTHER INFORMATION

Departure of Directors or Certain Officers; Election of Directors; Appointment of Certain Officers; Compensatory Arrangements of Certain Officers

Retirement of Director

On July 17, 2020, John A. Edwardson provided notice of his decision to retire from the Board of Directors of FedEx, effective immediately before the next annual meeting of FedEx's stockholders on September 21, 2020, and not stand for reelection. Mr. Edwardson has served with distinction on the FedEx Board since 2003.

Compensatory Arrangements of Certain Officers

On July 17, 2020, the Compensation Committee of the Board of Directors of FedEx, upon the recommendation of the Chairman of the Board and Chief Executive Officer, approved the payment of a discretionary cash bonus of $575,000 to Alan B. Graf, Jr., FedEx's Executive Vice President and Chief Financial Officer, in recognition of Mr. Graf's outstanding leadership during the COVID-19 pandemic.

PART III

ITEM 10. DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE

Information regarding members of the Board of Directors and certain other aspects of FedEx's corporate governance (such as the procedures by which FedEx's stockholders may recommend nominees to the Board of Directors and information about the Audit Committee, including its members and our "audit committee financial expert") will be presented in FedEx's definitive proxy statement for its 2020 annual meeting of stockholders, which will be held on September 21, 2020, and is incorporated herein by reference. Information regarding executive officers of FedEx is included above in Part I of this Annual Report under the caption "Information About Our Executive Officers" pursuant to the Instruction to Item 401 of Regulation S-K and General Instruction G(3) of Form 10-K. Information regarding FedEx's Code of Conduct is included above in Part I, Item 1 of this Annual Report under the caption "Reputation and Responsibility — Governance."

ITEM 11. EXECUTIVE COMPENSATION

Information regarding director and executive compensation will be presented in FedEx's definitive proxy statement for its 2020 annual meeting of stockholders, which will be held on September 21, 2020, and is incorporated herein by reference.

ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS

Information regarding security ownership of certain beneficial owners and management and related stockholder matters, as well as equity compensation plan information, will be presented in FedEx's definitive proxy statement for its 2020 annual meeting of stockholders, which will be held on September 21, 2020, and is incorporated herein by reference.

ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE

Information regarding certain relationships and transactions with related persons (including FedEx's policies and procedures for the review and preapproval of related person transactions) and director independence will be presented in FedEx's definitive proxy statement for its 2020 annual meeting of stockholders, which will be held on September 21, 2020, and is incorporated herein by reference.

ITEM 14. PRINCIPAL ACCOUNTANT FEES AND SERVICES

Information regarding the fees for services provided by Ernst & Young LLP during 2020 and 2019 and the Audit Committee's administration of the engagement of Ernst & Young LLP, including the Committee's preapproval policies and procedures (such as FedEx's Policy on Engagement of Independent Auditor), will be presented in FedEx's definitive proxy statement for its 2020 annual meeting of stockholders, which will be held on September 21, 2020, and is incorporated herein by reference.

PART IV

ITEM 15. EXHIBITS AND FINANCIAL STATEMENT SCHEDULES

(a)(1) and (2) Financial Statements; Financial Statement Schedules

FedEx's consolidated financial statements, together with the notes thereto and the report of Ernst & Young LLP dated July 20, 2020 thereon, are listed on page 55 and presented on pages 107 through 148 of this Annual Report. FedEx's "Schedule II — Valuation and Qualifying Accounts," together with the report of Ernst & Young LLP dated July 20, 2020 thereon, is presented on pages 152 through 153 of this Annual Report. All other financial statement schedules have been omitted because they are not applicable or the required information is included in FedEx's consolidated financial statements or the notes thereto.

(a)(3) Exhibits

Exhibit Number	Description of Exhibit
	Certificate of Incorporation and Bylaws
3.1	Third Amended and Restated Certificate of Incorporation of FedEx. (Filed as Exhibit 3.1 to FedEx's Current Report on Form 8-K dated September 26, 2011 and filed September 28, 2011, and incorporated herein by reference.)
3.2	Amended and Restated Bylaws of FedEx. (Filed as Exhibit 3.1 to FedEx's Current Report on Form 8-K dated and filed March 11, 2019, and incorporated herein by reference.)
	Long-Term Debt Instruments
** 4.1	Description of Capital Stock and Debt Securities.
4.2	Indenture, dated as of August 8, 2006, between FedEx, the Guarantors named therein and The Bank of New York Mellon Trust Company, N.A. (formerly, The Bank of New York Trust Company, N.A.), as trustee. (Filed as Exhibit 4.3 to FedEx's Registration Statement on Form S-3 filed on September 19, 2012, and incorporated herein by reference.)
4.3	Supplemental Indenture No. 3, dated as of July 27, 2012, between FedEx, the Guarantors named therein and The Bank of New York Mellon Trust Company, N.A., as trustee. (Filed as Exhibit 4.5 to FedEx's Registration Statement on Form S-3 filed on September 19, 2012, and incorporated herein by reference.)
4.4	Form of 2.625% Note due 2022. (Included in Exhibit 4.5 to FedEx's Registration Statement on Form S-3 filed on September 19, 2012, and incorporated herein by reference.)
4.5	Form of 3.875% Note due 2042. (Included in Exhibit 4.5 to FedEx's Registration Statement on Form S-3 filed on September 19, 2012, and incorporated herein by reference.)
4.6	Supplemental Indenture No. 4, dated as of April 11, 2013, between FedEx, the Guarantors named therein and The Bank of New York Mellon Trust Company, N.A., as trustee. (Filed as Exhibit 4.1 to FedEx's Current Report on Form 8-K dated and filed April 11, 2013, and incorporated herein by reference.)
4.7	Form of 2.70% Note due 2023. (Included in Exhibit 4.1 to FedEx's Current Report on Form 8-K dated and filed April 11, 2013, and incorporated herein by reference.)
4.8	Form of 4.10% Note due 2043. (Included in Exhibit 4.1 to FedEx's Current Report on Form 8-K dated and filed April 11, 2013, and incorporated herein by reference.)
4.9	Supplemental Indenture No. 5, dated as of January 9, 2014, between FedEx, the Guarantors named therein and The Bank of New York Mellon Trust Company, N.A., as trustee. (Filed as Exhibit 4.1 to FedEx's Current Report on Form 8-K dated and filed January 9, 2014, and incorporated herein by reference.)
4.10	Form of 4.000% Note due 2024. (Included in Exhibit 4.1 to FedEx's Current Report on Form 8-K dated and filed January 9, 2014, and incorporated herein by reference.)
4.11	Form of 4.900% Note due 2034. (Included in Exhibit 4.1 to FedEx's Current Report on Form 8-K dated and filed January 9, 2014, and incorporated herein by reference.)
4.12	Form of 5.100% Note due 2044. (Included in Exhibit 4.1 to FedEx's Current Report on Form 8-K dated and filed January 9, 2014, and incorporated herein by reference.)

4.13	Supplemental Indenture No. 6, dated as of January 9, 2015, between FedEx, the Guarantors named therein and The Bank of New York Mellon Trust Company, N.A., as trustee. (Filed as Exhibit 4.1 to FedEx's Current Report on Form 8-K dated and filed January 9, 2015, and incorporated herein by reference.)
4.14	Form of 3.200% Note due 2025. (Included in Exhibit 4.1 to FedEx's Current Report on Form 8-K dated and filed January 9, 2015, and incorporated herein by reference.)
4.15	Form of 3.900% Note due 2035. (Included in Exhibit 4.1 to FedEx's Current Report on Form 8-K dated and filed January 9, 2015, and incorporated herein by reference.)
4.16	Form of 4.100% Note due 2045. (Included in Exhibit 4.1 to FedEx's Current Report on Form 8-K dated and filed January 9, 2015, and incorporated herein by reference.)
4.17	Form of 4.500% Note due 2065. (Included in Exhibit 4.1 to FedEx's Current Report on Form 8-K dated and filed January 9, 2015, and incorporated herein by reference.)
4.18	Indenture, dated as of October 23, 2015, between FedEx, the Guarantors named therein and Wells Fargo Bank, National Association, as trustee. (Filed as Exhibit 4.1 to FedEx's Current Report on Form 8-K dated and filed October 23, 2015, and incorporated herein by reference.)
4.19	Supplemental Indenture No. 1, dated as of October 23, 2015, between FedEx, the Guarantors named therein and Wells Fargo Bank, National Association, as trustee. (Filed as Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed October 23, 2015, and incorporated herein by reference.)
4.20	Form of 4.750% Note due 2045. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed October 23, 2015, and incorporated herein by reference.)
4.21	Supplemental Indenture No. 2, dated as of March 24, 2016, between FedEx, the Guarantors named therein and Wells Fargo Bank, National Association, as trustee. (Filed as Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed March 24, 2016, and incorporated herein by reference.)
4.22	Form of 3.250% Note due 2026. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed March 24, 2016, and incorporated herein by reference.)
4.23	Form of 4.550% Note due 2046. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed March 24, 2016, and incorporated herein by reference.)
4.24	Supplemental Indenture No. 3, dated as of April 11, 2016, between FedEx, the Guarantors named therein, Wells Fargo Bank, National Association, as trustee, and Elavon Financial Services Limited, UK Branch, as paying agent. (Filed as Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed April 11, 2016, and incorporated herein by reference.)
4.25	Form of 1.000% Note due 2023. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed April 11, 2016, and incorporated herein by reference.)
4.26	Form of 1.625% Note due 2027. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed April 11, 2016, and incorporated herein by reference.)
4.27	Supplemental Indenture No. 4, dated as of January 6, 2017, between FedEx, the Guarantors named therein and Wells Fargo Bank, National Association, as trustee. (Filed as Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed January 6, 2017, and incorporated herein by reference.)
4.28	Form of 3.300% Note due 2027. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed January 6, 2017, and incorporated herein by reference.)
4.29	Form of 4.400% Note due 2047. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed January 6, 2017, and incorporated herein by reference.)
4.30	Supplemental Indenture No. 5, dated as of January 31, 2018, between FedEx, the Guarantors named therein and Wells Fargo Bank, National Association, as trustee. (Filed as Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed January 31, 2018, and incorporated herein by reference.)
4.31	Form of 3.400% Note due 2028. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed January 31, 2018, and incorporated herein by reference.)
4.32	Form of 4.050% Note due 2048. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed January 31, 2018, and incorporated herein by reference.)

4.33	Supplemental Indenture No. 6, dated as of October 17, 2018, between FedEx, the Guarantors named therein and Wells Fargo Bank, National Association, as trustee. (Filed as Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed October 17, 2018, and incorporated herein by reference.)
4.34	Form of 4.200% Note due 2028. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed October 17, 2018, and incorporated herein by reference.)
4.35	Form of 4.950% Note due 2048. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed October 17, 2018, and incorporated herein by reference.)
4.36	Supplemental Indenture No. 7, dated as of January 16, 2019, between FedEx, the Guarantors named therein and Wells Fargo Bank, National Association, as trustee. (Filed as Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed January 16, 2019, and incorporated herein by reference.)
4.37	Form of 3.400% Note due 2022. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed January 16, 2019, and incorporated herein by reference.)
4.38	Supplemental Indenture No. 8, dated as of January 18, 2019, between FedEx, the Guarantors named therein, Wells Fargo Bank, National Association, as trustee, and Elavon Financial Services DAC, UK Branch, as paying agent. (Filed as Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed January 18, 2019, and incorporated herein by reference.)
4.39	Form of 0.700% Note due 2022. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed January 18, 2019, and incorporated herein by reference.)
4.40	Supplemental Indenture No. 9, dated as of July 24, 2019, between FedEx, the Guarantors named therein and Wells Fargo Bank, National Association, as trustee. (Filed as Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed July 24, 2019, and incorporated herein by reference.)
4.41	Form of 3.100% Note due 2029. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed July 24, 2019, and incorporated herein by reference.)
4.42	Supplemental Indenture No. 10, dated as of August 5, 2019, between FedEx, the Guarantors named therein, Wells Fargo Bank, National Association, as trustee, and Elavon Financial Services DAC, UK Branch, as paying agent. (Filed as Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed August 5, 2019, and incorporated herein by reference.)
4.43	Form of 0.450% Note due 2025. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed August 5, 2019, and incorporated herein by reference.)
4.44	Form of 1.300% Note due 2031. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed August 5, 2019, and incorporated herein by reference.)
4.45	Supplemental Indenture No. 11, dated as of April 7, 2020, between FedEx, the Guarantors named therein and Wells Fargo Bank, National Association, as trustee. (Filed as Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed April 7, 2020, and incorporated herein by reference.)
4.46	Form of 3.800% Note due 2025. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed April 7, 2020, and incorporated herein by reference.)
4.47	Form of 4.250% Note due 2030. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed April 7, 2020, and incorporated herein by reference.)
4.48	Form of 5.250% Note due 2050. (Included in Exhibit 4.2 to FedEx's Current Report on Form 8-K dated and filed April 7, 2020, and incorporated herein by reference.)
	Facility Lease Agreements
10.1	Composite Lease Agreement dated May 21, 2007 (but effective as of January 1, 2007) between the Memphis-Shelby County Airport Authority and FedEx Express (the "Composite Lease Agreement"). (Filed as Exhibit 10.1 to FedEx's FY07 Annual Report on Form 10-K, and incorporated herein by reference.)
10.2	First Amendment dated December 29, 2009 (but effective as of September 1, 2008) to the Composite Lease Agreement. (Filed as Exhibit 10.1 to FedEx's FY10 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.3	Second Amendment dated March 30, 2010 (but effective as of June 1, 2009) and Third Amendment dated April 27, 2010 (but effective as of July 1, 2009), each to the Composite Lease Agreement. (Filed as Exhibit 10.3 to FedEx's FY10 Annual Report on Form 10-K, and incorporated herein by reference.)

10.4	Fourth Amendment dated December 22, 2011 (but effective as of December 15, 2011) to the Composite Lease Agreement. (Filed as Exhibit 10.4 to FedEx's FY12 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.5	Fifth Amendment dated December 19, 2012 (but effective as of January 1, 2013) to the Composite Lease Agreement. (Filed as Exhibit 10.5 to FedEx's FY13 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.6	Sixth Amendment dated September 19, 2013 (but effective as of July 1, 2014) to the Composite Lease Agreement. (Filed as Exhibit 10.5 to FedEx's FY14 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.7	Seventh Amendment dated June 1, 2016 (but effective as of April 1, 2016) to the Composite Lease Agreement. (Filed as Exhibit 10.7 to FedEx's FY16 Annual Report on Form 10-K, and incorporated herein by reference.)
10.8	Eighth Amendment dated July 29, 2016 (but effective as of April 1, 2017) to the Composite Lease Agreement. (Filed as Exhibit 10.14 to FedEx's FY17 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.9	Ninth Amendment dated August 14, 2017 (but effective as of September 1, 2017) to the Composite Lease Agreement. (Filed as Exhibit 10.9 to FedEx's FY18 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.10	Tenth Amendment dated May 22, 2018 (but effective as of May 1, 2018) to the Composite Lease Agreement. (Filed as Exhibit 10.10 to FedEx's FY18 Annual Report on Form 10-K, and incorporated herein by reference.)
10.11	Eleventh Amendment dated January 22, 2019 (but effective as of January 1, 2019) to the Composite Lease Agreement. (Filed as Exhibit 10.9 to FedEx's FY19 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
†10.12	Twelfth Amendment dated April 9, 2019 (but effective as of April 1, 2019) to the Composite Lease Agreement. (Filed as Exhibit 10.12 to FedEx's FY19 Annual Report on Form 10-K, and incorporated herein by reference.)
	Aircraft-Related Agreements
*10.13	Boeing 777 Freighter Purchase Agreement dated as of November 7, 2006 between The Boeing Company and FedEx Express (the "Boeing 777 Freighter Purchase Agreement"). (Filed as Exhibit 10.1 to FedEx's FY07 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.14	Supplemental Agreement No. 1 dated as of June 16, 2008, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.13 to FedEx's FY08 Annual Report on Form 10-K, and incorporated herein by reference.)
10.15	Supplemental Agreement No. 2 dated as of July 14, 2008 to the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.3 to FedEx's FY09 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.16	Supplemental Agreement No. 3 dated as of December 15, 2008 (and related side letters) to the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.4 to FedEx's FY09 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.17	Supplemental Agreement No. 4 dated as of January 9, 2009 (and related side letters) to the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.1 to FedEx's FY09 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.18	Side letters dated May 29, 2009 and May 19, 2009, each amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.17 to FedEx's FY09 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.19	Supplemental Agreement No. 5 dated as of January 11, 2010 to the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.3 to FedEx's FY10 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.20	Supplemental Agreement No. 6 dated as of March 17, 2010, Supplemental Agreement No. 7 dated as of March 17, 2010, and Supplemental Agreement No. 8 (and related side letters) dated as of April 30, 2010, each amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.22 to FedEx's FY10 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.21	Supplemental Agreement No. 9 dated as of June 18, 2010, Supplemental Agreement No. 10 dated as of June 18, 2010, Supplemental Agreement No. 11 (and related side letter) dated as of August 19, 2010, and Supplemental Agreement No. 13 (and related side letter) dated as of August 27, 2010, each amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.1 to FedEx's FY11 First Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.22	Supplemental Agreement No. 12 (and related side letter) dated as of September 3, 2010, Supplemental Agreement No. 14 (and related side letter) dated as of October 25, 2010, and Supplemental Agreement No. 15 (and related side letter) dated as of October 29, 2010, each amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.2 to FedEx's FY11 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.23	Supplemental Agreement No. 16 (and related side letters) dated as of January 31, 2011, and Supplemental Agreement No. 17 dated as of February 14, 2011, each amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.1 to FedEx's FY11 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.24	Supplemental Agreement No. 18 (and related side letter) dated as of March 30, 2011, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.26 to FedEx's FY11 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.25	Supplemental Agreement No. 19 (and related side letter) dated as of October 27, 2011, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.2 to FedEx's FY12 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.26	Supplemental Agreement No. 20 (and related side letters) dated as of December 14, 2011, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.2 to FedEx's FY12 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.27	Supplemental Agreement No. 21 dated as of June 29, 2012, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.2 to FedEx's FY13 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.28	Supplemental Agreement No. 22 (and related side letters) dated as of December 11, 2012, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.2 to FedEx's FY13 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.29	Supplemental Agreement No. 23 (and related side letters) dated as of December 10, 2013, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.4 to FedEx's FY14 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.30	Supplemental Agreement No. 24 (and related side letters) dated as of May 4, 2016, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.25 to FedEx's FY16 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.31	Supplemental Agreement No. 25 (and related side letters) dated as of June 10, 2016, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.13 to FedEx's FY17 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.32	Supplemental Agreement No. 26 (and related side letter) dated as of February 10, 2017, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.13 to FedEx's FY17 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.33	Supplemental Agreement No. 27 (and related side letter) dated as of October 12, 2017, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.11 to FedEx's FY18 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.34	Supplemental Agreement No. 28 (and related side letter) dated as of January 26, 2018, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.8 to FedEx's FY18 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.35	Supplemental Agreement No. 29 (and related side letters) dated as of February 2, 2018, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.9 to FedEx's FY18 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.36	Letter Agreement dated as of March 16, 2018, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.34 to FedEx's FY18 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.37	Supplemental Agreement No. 30 (and related side letters) dated as of June 18, 2018, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.8 to FedEx's FY19 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.38	Supplemental Agreement No. 31 dated as of September 14, 2018, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.12 to FedEx's FY19 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.39	Letter Agreement dated as of September 14, 2018, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.13 to FedEx's FY19 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.40	Letter Agreement dated as of July 9, 2019, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.5 to FedEx's FY20 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
^10.41	Letter Agreement dated as of December 19, 2019, amending the Boeing 777 Freighter Purchase Agreement and the Boeing 767-3S2 Freighter Purchase Agreement dated as of December 14, 2011 between The Boeing Company and FedEx Express (the "Boeing 767-3S2 Freighter Purchase Agreement"). (Filed as Exhibit 10.8 to FedEx's FY20 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
^10.42	Letter Agreement dated as of February 7, 2020, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.9 to FedEx's FY20 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.43	Supplemental Agreement No. 32 (and related side letters) dated as of February 28, 2020, amending the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.10 to FedEx's FY20 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.44	The Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.1 to FedEx's FY12 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.45	Supplemental Agreement No. 1 (and related side letters) dated as of June 29, 2012, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.1 to FedEx's FY13 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.46	Supplemental Agreement No. 2 dated as of October 8, 2012, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.2 to FedEx's FY13 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.47	Supplemental Agreement No. 3 (and related side letters) dated as of December 11, 2012, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.1 to FedEx's FY13 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.48	Supplemental Agreement No. 4 (and related side letter) dated as of December 10, 2013, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.3 to FedEx's FY14 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.49	Supplemental Agreement No. 5 (and related side letters) dated as of September 29, 2014, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.2 to FedEx's FY15 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.50	Letter Agreement dated as of January 22, 2015, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.5 to FedEx's FY15 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.51	Supplemental Agreement No. 6 (and related side letters) dated as of July 21, 2015, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.5 to FedEx's FY16 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.52	Supplemental Agreement No. 7 dated as of April 18, 2016, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.34 to FedEx's FY16 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.53	Supplemental Agreement No. 8 (and related side letters) dated as of June 10, 2016, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.12 to FedEx's FY17 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.54	Supplemental Agreement No. 9 dated as of February 16, 2017, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.12 to FedEx's FY17 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.55	Supplemental Agreement No. 10 dated as of May 10, 2017, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.40 to FedEx's FY17 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.56	Supplemental Agreement No. 11 (and related side letters) dated as of June 18, 2018, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.7 to FedEx's FY19 First Quarter Report on Form 10-Q, and incorporated herein by reference.)

^10.57	Letter Agreement dated as of May 10, 2019, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.53 to FedEx's FY19 Annual Report on Form 10-K, and incorporated herein by reference.)
^10.58	Letter Agreement dated as of May 29, 2019, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.54 to FedEx's FY19 Annual Report on Form 10-K, and incorporated herein by reference.)
^10.59	Letter Agreement dated as of May 29, 2019, amending the Boeing 767-3S2 Freighter Purchase Agreement and the Boeing 777 Freighter Purchase Agreement. (Filed as Exhibit 10.55 to FedEx's FY19 Annual Report on Form 10-K, and incorporated herein by reference.)
†^10.60	Supplemental Agreement No. 12 (and related side letters) dated as of June 24, 2019, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.6 to FedEx's FY20 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.61	Letter Agreement dated as of July 9, 2019, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.7 to FedEx's FY20 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.62	Supplemental Agreement No. 13 dated as of September 4, 2019, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.6 to FedEx's FY20 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
^10.63	Letter Agreement dated as of December 19, 2019, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.11 to FedEx's FY20 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
^10.64	Letter Agreement dated as of January 30, 2020, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.12 to FedEx's FY20 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.65	Supplemental Agreement No. 14 (and related side letters) dated as of February 28, 2020, amending the Boeing 767-3S2 Freighter Purchase Agreement. (Filed as Exhibit 10.13 to FedEx's FY20 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
	U.S. Postal Service Agreements
*10.66	Transportation Agreement dated April 23, 2013 between the USPS and FedEx Express (the "USPS Transportation Agreement"). (Filed as Exhibit 10.52 to FedEx's FY13 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.67	Amendment dated May 28, 2013, amending the USPS Transportation Agreement. (Filed as Exhibit 10.53 to FedEx's FY13 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.68	Amendment dated June 24, 2013, amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY14 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.69	Amendment dated October 15, 2013 (but effective as of September 30, 2013), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY14 Second Quarter Report on Form 10-Q/A (Amendment No. 1), and incorporated herein by reference.)
10.70	Amendment dated October 15, 2013 (but effective as of October 10, 2013), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY14 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.71	Amendment dated November 7, 2013 (but effective as of October 1, 2013), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY14 Second Quarter Report on Form 10-Q/A (Amendment No. 1), and incorporated herein by reference.)
*10.72	Amendment dated November 7, 2013 (but effective as of December 15, 2013), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY14 Second Quarter Report on Form 10-Q/A (Amendment No. 1), and incorporated herein by reference.)
*10.73	Amendment dated December 16, 2013 (but effective as of November 4, 2013), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY14 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.74	Amendment dated December 16, 2013 (but effective as of December 2, 2013), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY14 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.75	Amendment dated March 27, 2014 (but effective as of January 6, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.38 to FedEx's FY14 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.76	Amendment dated March 27, 2014 (but effective as of February 3, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.39 to FedEx's FY14 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.77	Amendment dated March 27, 2014 (but effective as of March 3, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.40 to FedEx's FY14 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.78	Amendment dated April 16, 2014 (but effective as of March 31, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.41 to FedEx's FY14 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.79	Amendment dated May 27, 2014 (but effective as of April 28, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.42 to FedEx's FY14 Annual Report on Form 10-K, and incorporated herein by reference.)
10.80	Amendment dated May 27, 2014 (but effective as of May 14, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.43 to FedEx's FY14 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.81	Amendment dated June 25, 2014 (but effective as of June 2, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY15 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.82	Amendment dated June 25, 2014 (but effective as of June 2, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY15 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.83	Amendment dated September 9, 2014 (but effective as of June 27, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY15 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.84	Amendment dated September 9, 2014 (but effective as of September 30, 2013), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY15 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.85	Amendment dated September 9, 2014 (but effective as of June 27, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.5 to FedEx's FY15 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.86	Amendment dated September 24, 2014 (but effective as of June 30, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.6 to FedEx's FY15 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.87	Amendment dated September 30, 2014 (but effective as of July 28, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.7 to FedEx's FY15 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.88	Amendment dated October 1, 2014 (but effective as of September 1, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.8 to FedEx's FY15 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.89	Amendment dated September 30, 2014 (but effective as of September 29, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.9 to FedEx's FY15 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.90	Amendment dated November 4, 2014 (but effective as of September 29, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.10 to FedEx's FY15 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.91	Amendment dated November 4, 2014 (but effective as of December 1, 2013), amending the USPS Transportation Agreement. (Filed as Exhibit 10.11 to FedEx's FY15 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.92	Amendment dated December 23, 2014 (but effective as of October 27, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY15 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.93	Amendment dated December 10, 2014 (but effective as of November 24, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY15 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.94	Amendment dated December 23, 2014 (but effective as of January 5, 2015), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY15 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.95	Amendment dated February 19, 2015 (but effective as of December 1, 2014), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY15 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.96	Amendment dated June 12, 2015 (but effective as of January 5, 2015), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY16 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.97	Amendment dated June 16, 2015 (but effective as of February 2, 2015), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY16 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.98	Amendment dated June 23, 2015 (but effective as of March 2, 2015), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY16 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.99	Amendment dated August 31, 2015 (but effective as of January 4, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY16 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.100	Amendment dated September 15, 2015 (but effective as of June 29, 2015), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY16 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.101	Amendment dated September 1, 2015, amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY16 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.102	Amendment dated October 15, 2015 (but effective as of March 30, 2015), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY16 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.103	Amendment dated November 9, 2015 (but effective as of January 4, 2015), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY16 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.104	Amendment dated November 9, 2015 (but effective as of January 4, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.5 to FedEx's FY16 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.105	Amendment dated January 12, 2016, amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY16 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.106	Amendment dated January 28, 2016, amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY16 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.107	Amendment dated January 28, 2016, amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY16 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.108	Amendment dated January 29, 2016 (but effective as of January 31, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY16 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.109	Amendment dated February 11, 2016, amending the USPS Transportation Agreement. (Filed as Exhibit 10.5 to FedEx's FY16 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.110	Amendment dated February 16, 2016 (but effective as of August 31, 2015), amending the USPS Transportation Agreement. (Filed as Exhibit 10.6 to FedEx's FY16 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.111	Amendment dated February 11, 2016 (but effective as of February 10, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.7 to FedEx's FY16 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.112	Amendment dated February 29, 2016 (but effective as of September 28, 2015), amending the USPS Transportation Agreement. (Filed as Exhibit 10.8 to FedEx's FY16 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.113	Amendment dated March 7, 2016, amending the USPS Transportation Agreement. (Filed as Exhibit 10.83 to FedEx's FY16 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.114	Amendment dated March 7, 2016, amending the USPS Transportation Agreement. (Filed as Exhibit 10.84 to FedEx's FY16 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.115	Amendment dated March 7, 2016 (but effective as of November 28, 2015), amending the USPS Transportation Agreement. (Filed as Exhibit 10.85 to FedEx's FY16 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.116	Amendment dated April 5, 2016 (but effective as of January 4, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.86 to FedEx's FY16 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.117	Amendment dated April 5, 2016 (but effective as of January 4, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.87 to FedEx's FY16 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.118	Amendment dated April 11, 2016 (but effective as of February 1, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.88 to FedEx's FY16 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.119	Amendment dated April 11, 2016 (but effective as of February 29, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.89 to FedEx's FY16 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.120	Amendment dated April 12, 2016 (but effective as of April 4, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.90 to FedEx's FY16 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.121	Amendment dated June 2, 2016 (but effective as of May 2, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY17 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.122	Amendment dated June 2, 2016 (but effective as of May 2, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY17 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.123	Amendment dated June 20, 2016 (but effective as of May 30, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY17 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.124	Amendment dated June 20, 2016, amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY17 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.125	Amendment dated June 20, 2016, amending the USPS Transportation Agreement. (Filed as Exhibit 10.5 to FedEx's FY17 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.126	Amendment dated June 20, 2016 (but effective as of May 2, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.6 to FedEx's FY17 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.127	Amendment dated July 18, 2016 (but effective as of June 27, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.7 to FedEx's FY17 First Quarter Report on Form 10-Q, and incorporated herein by reference.)

10.128	Amendment dated July 7, 2016 (but effective as of July 6, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.8 to FedEx's FY17 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.129	Amendment dated July 26, 2016 (but effective as of May 30, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.9 to FedEx's FY17 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.130	Amendment dated August 4, 2016 (but effective as of August 1, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.10 to FedEx's FY17 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.131	Amendment dated August 9, 2016 (but effective as of June 27, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.11 to FedEx's FY17 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.132	Amendment dated September 8, 2016 (but effective as of August 23, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY17 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.133	Amendment dated September 8, 2016 (but effective as of August 19, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY17 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.134	Amendment dated September 8, 2016 (but effective as of August 29, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY17 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.135	Amendment dated September 15, 2016 (but effective as of August 18, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY17 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.136	Amendment dated September 15, 2016 (but effective as of September 6, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.5 to FedEx's FY17 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.137	Amendment dated October 6, 2016 (but effective as of October 3, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.6 to FedEx's FY17 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.138	Amendment dated October 24, 2016 (but effective as of September 21, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.7 to FedEx's FY17 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.139	Amendment dated October 24, 2016 (but effective as of October 17, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.8 to FedEx's FY17 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.140	Amendment dated October 24, 2016 (but effective as of October 4, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.9 to FedEx's FY17 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.141	Amendment dated November 8, 2016 (but effective as of October 31, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.10 to FedEx's FY17 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.142	Amendment dated December 1, 2016 (but effective as of October 31, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY17 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.143	Amendment dated December 1, 2016 (but effective as of November 28, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY17 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.144	Amendment dated December 1, 2016 (but effective as of November 21, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY17 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.145	Amendment dated December 1, 2016 (but effective as of November 21, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY17 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.146	Amendment dated December 1, 2016 (but effective as of November 21, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.5 to FedEx's FY17 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.147	Amendment dated December 1, 2016 (but effective as of November 28, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.6 to FedEx's FY17 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.148	Amendment dated December 1, 2016 (but effective as of November 28, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.7 to FedEx's FY17 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.149	Amendment dated January 12, 2017 (but effective as of January 2, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.8 to FedEx's FY17 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.150	Amendment dated January 12, 2017 (but effective as of October 31, 2016), amending the USPS Transportation Agreement. (Filed as Exhibit 10.9 to FedEx's FY17 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.151	Amendment dated February 24, 2017 (but effective as of January 30, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.10 to FedEx's FY17 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.152	Amendment dated February 22, 2017 (but effective as of February 27, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.11 to FedEx's FY17 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.153	Amendment dated March 30, 2017 (but effective as of January 2, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.129 to FedEx's FY17 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.154	Amendment dated April 17, 2017 (but effective as of April 3, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.130 to FedEx's FY17 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.155	Amendment dated May 18, 2017 (but effective as of January 30, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.131 to FedEx's FY17 Annual Report on Form 10-K, and incorporated herein by reference.)
*10.156	Amendment dated June 20, 2017 (but effective as of May 1, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY18 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.157	Amendment dated June 20, 2017 (but effective as of June 5, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY18 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.158	Amendment dated August 25, 2017 (but effective as of July 3, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY18 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.159	Amendment dated August 25, 2017 (but effective as of February 27, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY18 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.160	Amendment dated August 17, 2017 (but effective as of July 31, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.5 to FedEx's FY18 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.161	Amendment dated August 25, 2017 (but effective as of April 3, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.6 to FedEx's FY18 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.162	Amendment dated August 25, 2017 (but effective as of November 27, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.7 to FedEx's FY18 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.163	Amendment dated August 28, 2017 (but effective as of November 27, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.8 to FedEx's FY18 First Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.164	Amendment dated October 16, 2017 (but effective as of May 1, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY18 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.165	Amendment dated October 16, 2017 (but effective as of June 5, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY18 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.166	Amendment dated October 16, 2017 (but effective as of July 3, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY18 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.167	Amendment dated October 16, 2017 (but effective as of August 28, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY18 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.168	Amendment dated October 16, 2017 (but effective as of July 31, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.5 to FedEx's FY18 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.169	Amendment dated October 16, 2017 (but effective as of August 28, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.6 to FedEx's FY18 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.170	Amendment dated October 16, 2017 (but effective as of January 2, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.7 to FedEx's FY18 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.171	Amendment dated November 7, 2017 (but effective as of October 2, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.8 to FedEx's FY18 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.172	Amendment dated November 7, 2017 (but effective as of October 2, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.9 to FedEx's FY18 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.173	Amendment dated November 7, 2017 (but effective as of October 30, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.10 to FedEx's FY18 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.174	Amendment dated December 8, 2017 (but effective as of August 28, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY18 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.175	Amendment dated December 8, 2017 (but effective as of November 27, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY18 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.176	Amendment dated December 8, 2017 (but effective as of October 2, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY18 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.177	Amendment dated January 8, 2018 (but effective as of January 1, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY18 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.178	Amendment dated January 11, 2018 (but effective as of October 30, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.5 to FedEx's FY18 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.179	Amendment dated January 26, 2018 (but effective as of November 27, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.6 to FedEx's FY18 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.180	Amendment dated February 16, 2018 (but effective as of January 29, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.7 to FedEx's FY18 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.181	Amendment dated March 18, 2018 (but effective as of December 28, 2017), amending the USPS Transportation Agreement. (Filed as Exhibit 10.162 to FedEx's FY18 Annual Report on Form 10-K, and incorporated herein by reference.)

*10.182 Amendment dated March 20, 2018 (but effective as of February 26, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.163 to FedEx's FY18 Annual Report on Form 10-K, and incorporated herein by reference.)

*10.183 Amendment dated March 21, 2018 (but effective as of January 29, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.164 to FedEx's FY18 Annual Report on Form 10-K, and incorporated herein by reference.)

*10.184 Amendment dated April 10, 2018 (but effective as of January 29, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.165 to FedEx's FY18 Annual Report on Form 10-K, and incorporated herein by reference.)

*10.185 Amendment dated May 17, 2018 (but effective as of April 2, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.166 to FedEx's FY18 Annual Report on Form 10-K, and incorporated herein by reference.)

*10.186 Amendment dated May 17, 2018 (but effective as of April 30, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.167 to FedEx's FY18 Annual Report on Form 10-K, and incorporated herein by reference.)

*10.187 Amendment dated July 17, 2018 (but effective as of February 26, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY19 First Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.188 Amendment dated July 17, 2018 (but effective as of February 26, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY19 First Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.189 Amendment dated July 17, 2018 (but effective as of April 2, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY19 First Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.190 Amendment dated June 29, 2018 (but effective as of June 4, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY19 First Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.191 Amendment dated July 17, 2018 (but effective as of April 2, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.5 to FedEx's FY19 First Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.192 Amendment dated August 1, 2018 (but effective as of June 29, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.6 to FedEx's FY19 First Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.193 Amendment dated September 11, 2018 (but effective as of May 30, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY19 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.194 Amendment dated September 11, 2018 (but effective as of April 30, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY19 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.195 Amendment dated September 11, 2018 (but effective as of July 2, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY19 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.196 Amendment dated September 11, 2018 (but effective as of June 4, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY19 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.197 Amendment dated September 11, 2018 (but effective as of July 2, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.5 to FedEx's FY19 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.198 Amendment dated September 11, 2018 (but effective as of July 30, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.6 to FedEx's FY19 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.199 Amendment dated September 27, 2018 (but effective as of August 27, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.7 to FedEx's FY19 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)

*10.200	Amendment dated October 18, 2018 (but effective as of September 3, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.8 to FedEx's FY19 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.201	Amendment dated October 16, 2018 (but effective as of November 24, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.9 to FedEx's FY19 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.202	Amendment dated October 26, 2018 (but effective as of July 30, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.10 to FedEx's FY19 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.203	Amendment dated November 20, 2018 (but effective as of October 1, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.11 to FedEx's FY19 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.204	Amendment dated December 11, 2018 (but effective as of October 29, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY19 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.205	Amendment dated December 20, 2018 (but effective as of September 3, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY19 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.206	Amendment dated December 20, 2018 (but effective as of November 26, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY19 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.207	Amendment dated January 3, 2019 (but effective as of October 1, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY19 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.208	Amendment dated January 15, 2019 (but effective as of October 29, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.5 to FedEx's FY19 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.209	Amendment dated January 15, 2019 (but effective as of October 29, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.6 to FedEx's FY19 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.210	Amendment dated January 29, 2019 (but effective as of December 31, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.7 to FedEx's FY19 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
*10.211	Amendment dated February 7, 2019 (but effective as of November 26, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.8 to FedEx's FY19 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
† ^10.212	Amendment dated April 16, 2019 (but effective as of January 28, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.202 to FedEx's FY19 Annual Report on Form 10-K, and incorporated herein by reference.)
†^10.213	Amendment dated April 16, 2019 (but effective as of December 31, 2018), amending the USPS Transportation Agreement. (Filed as Exhibit 10.203 to FedEx's FY19 Annual Report on Form 10-K, and incorporated herein by reference.)
†^10.214	Amendment dated May 14, 2019 (but effective as of March 4, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.204 to FedEx's FY19 Annual Report on Form 10-K, and incorporated herein by reference.)
†^10.215	Amendment dated May 14, 2019 (but effective as of January 28, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.205 to FedEx's FY19 Annual Report on Form 10-K, and incorporated herein by reference.)
^10.216	Amendment dated June 7, 2019 (but effective as of May 24, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY20 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.217	Amendment dated June 11, 2019 (but effective as of April 1, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY20 First Quarter Report on Form 10-Q, and incorporated herein by reference.)

†^10.218	Amendment dated July 16, 2019 (but effective as of March 4, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY20 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.219	Amendment dated July 16, 2019 (but effective as of April 29, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY20 First Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.220	Amendment dated September 19, 2019 (but effective as of April 1, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY20 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.221	Amendment dated October 8, 2019 (but effective as of June 3, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY20 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.222	Amendment dated October 22, 2019 (but effective as of April 29, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY20 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.223	Amendment dated November 5, 2019 (but effective as of July 1, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY20 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.224	Amendment dated November 18, 2019 (but effective as of June 3, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.5 to FedEx's FY20 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.225	Amendment dated December 5, 2019 (but effective as of July 29, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.1 to FedEx's FY20 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.226	Amendment dated December 5, 2019 (but effective as of September 2, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.2 to FedEx's FY20 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.227	Amendment dated December 5, 2019 (but effective as of September 30, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.3 to FedEx's FY20 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.228	Amendment dated December 18, 2019 (but effective as of July 1, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.4 to FedEx's FY20 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.229	Amendment dated January 28, 2020 (but effective as of July 29, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.5 to FedEx's FY20 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.230	Amendment dated February 4, 2020 (but effective as of September 2, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.6 to FedEx's FY20 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^10.231	Amendment dated February 11, 2020 (but effective as of September 30, 2019), amending the USPS Transportation Agreement. (Filed as Exhibit 10.7 to FedEx's FY20 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
†^**10.232	Amendment dated March 6, 2020 (but effective as of November 24, 2019), amending the USPS Transportation Agreement.
†^**10.233	Amendment dated April 1, 2020 (but effective as of November 4, 2019), amending the USPS Transportation Agreement.
†^**10.234	Amendment dated April 1, 2020 (but effective as of December 2, 2019), amending the USPS Transportation Agreement.
†^**10.235	Amendment dated April 1, 2020 (but effective as of January 6, 2020), amending the USPS Transportation Agreement.
†^**10.236	Amendment dated April 1, 2020 (but effective as of February 3, 2020), amending the USPS Transportation Agreement.

†^**10.237	Amendment dated April 1, 2020 (but effective as of March 2, 2020), amending the USPS Transportation Agreement.
†^**10.238	Amendment dated April 14, 2020 (but effective as of November 4, 2019), amending the USPS Transportation Agreement.
†^**10.239	Amendment dated May 18, 2020 (but effective as of December 2, 2019), amending the USPS Transportation Agreement.
	Financing Agreements
†**10.240	Amended and Restated Five-Year Credit Agreement dated as of March 17, 2020, among FedEx, JPMorgan Chase Bank, N.A., individually and as administrative agent, and other financial institutions (the "Five-Year Credit Agreement").
†**10.241	364-Day Credit Agreement dated as of March 17, 2020, among FedEx, JPMorgan Chase Bank, N.A., individually and as administrative agent, and other financial institutions (the "364-Day Credit Agreement").
**10.242	First Amendment dated as of May 27, 2020, among FedEx, JPMorgan Chase Bank, N.A., individually and as administrative agent, and other financial institutions, amending the Five-Year Credit Agreement.
**10.243	First Amendment dated as of May 27, 2020, among FedEx, JPMorgan Chase Bank, N.A., individually and as administrative agent, and other financial institutions, amending the 364-Day Credit Agreement.
	Management Contracts/Compensatory Plans or Arrangements
10.244	FedEx 2002 Stock Incentive Plan. (Filed as Exhibit 4.3 to FedEx's Registration Statement No. 333-100572 on Form S-8, and incorporated herein by reference.)
10.245	Form of Stock Option Agreement pursuant to the FedEx 2002 Stock Incentive Plan. (Filed as Exhibit 4.4 to FedEx's Registration Statement No. 333-100572 on Form S-8, and incorporated herein by reference.)
10.246	Amendment to the 1995, 1997, 1999 and 2002 Stock Incentive Plans and the 2001 Restricted Stock Plan. (Filed as Exhibit 10.3 to FedEx's FY04 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.247	FedEx Incentive Stock Plan, as amended. (Filed as Exhibit 4.1 to FedEx's Registration Statement No. 333-156333 on Form S-8, and incorporated herein by reference.)
10.248	Amendment to the FedEx Incentive Stock Plan, as amended, and the 1997, 1999 and 2002 Stock Incentive Plans. (Filed as Exhibit 4.2 to FedEx's Registration Statement No. 333-156333 on Form S-8, and incorporated herein by reference.)
10.249	Form of Terms and Conditions of stock option grant pursuant to the FedEx Incentive Stock Plan, as amended. (Filed as Exhibit 4.3 to FedEx's Registration Statement No. 333-156333 on Form S-8, and incorporated herein by reference.)
10.250	Form of Restricted Stock Agreement pursuant to the FedEx Incentive Stock Plan, as amended. (Filed as Exhibit 4.4 to FedEx's Registration Statement No. 333-156333 on Form S-8, and incorporated herein by reference.)
10.251	FedEx Incentive Stock Plan 2005 Inland Revenue Approved Sub-Plan for the United Kingdom. (Filed as Exhibit 4.2 to FedEx's Registration Statement No. 333-130619 on Form S-8, and incorporated herein by reference.)
10.252	Form of Share Option Agreement pursuant to the FedEx Incentive Stock Plan 2005 Inland Revenue Approved Sub-Plan for the United Kingdom. (Filed as Exhibit 4.3 to FedEx's Registration Statement No. 333-130619 on Form S-8, and incorporated herein by reference.)
10.253	Amendments to the 1993, 1995, 1997, 1999 and 2002 Stock Incentive Plans, as amended, the 2001 Restricted Stock Plan, as amended, and the Incentive Stock Plan, as amended. (Filed as Exhibit 10.48 to FedEx's FY10 Annual Report on Form 10-K, and incorporated herein by reference.)
10.254	Amendments to the 1993, 1995, 1997, 1999 and 2002 Stock Incentive Plans, the 2001 Restricted Stock Plan and the Incentive Stock Plan. (Filed as Exhibit 10.2 to FedEx's FY11 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.255	FedEx 2010 Omnibus Stock Incentive Plan, as amended (the "2010 Omnibus Stock Incentive Plan"). (Filed as Exhibit 10.12 to FedEx's FY18 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.256	Form of Terms and Conditions of stock option grant pursuant to the 2010 Omnibus Stock Incentive Plan. (Filed as Exhibit 4.4 to FedEx's Registration Statement No. 333-171232 on Form S-8, and incorporated herein by reference.)
10.257	Form of Terms and Conditions of restricted stock grant pursuant to the 2010 Omnibus Stock Incentive Plan. (Filed as Exhibit 4.5 to FedEx's Registration Statement No. 333-171232 on Form S-8, and incorporated herein by reference).

10.258	Form of Restricted Stock Agreement pursuant to the 2010 Omnibus Stock Incentive Plan. (Filed as Exhibit 4.5 to FedEx's Registration Statement No. 333-192957 on Form S-8, and incorporated herein by reference).
10.259	FedEx 2019 Omnibus Stock Incentive Plan (the "2019 Omnibus Stock Incentive Plan"). (Filed as Exhibit 99.1 to FedEx's Registration Statement No. 333-234010 on Form S-8, and incorporated herein by reference.)
10.260	Form of Terms and Conditions of Stock Option Grant for U.S. Employees pursuant to the 2019 Omnibus Stock Incentive Plan. (Filed as Exhibit 99.2 to FedEx's Registration Statement No. 333-234010 on Form S-8, and incorporated herein by reference.)
10.261	Form of Stock Option Agreement for Non-U.S. Participants pursuant to the 2019 Omnibus Stock Incentive Plan. (Filed as Exhibit 99.3 to FedEx's Registration Statement No. 333-234010 on Form S-8, and incorporated herein by reference).
10.262	Form of Stock Option Agreement for Non-Management Members of the Board of Directors pursuant to the 2019 Omnibus Stock Incentive Plan. (Filed as Exhibit 99.4 to FedEx's Registration Statement No. 333-234010 on Form S-8, and incorporated herein by reference).
10.263	Form of Restricted Stock Agreement for U.S. Participants pursuant to the 2019 Omnibus Stock Incentive Plan. (Filed as Exhibit 99.5 to FedEx's Registration Statement No. 333-234010 on Form S-8, and incorporated herein by reference).
10.264	Form of Restricted Stock Agreement for Non-U.S. Participants pursuant to the 2019 Omnibus Stock Incentive Plan. (Filed as Exhibit 99.6 to FedEx's Registration Statement No. 333-234010 on Form S-8, and incorporated herein by reference).
10.265	Amended and Restated FedEx Retirement Parity Pension Plan, effective January 1, 2020. (Filed as Exhibit 10.14 to FedEx's FY20 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.266	FedEx Express Supplemental Long Term Disability Plan and Amendment to the Plan. (Filed as Exhibit 10.56 to FedEx's FY11 Annual Report on Form 10-K, and incorporated herein by reference.)
10.267	FedEx's Amended and Restated Retirement Plan for Outside Directors. (Filed as Exhibit 10.2 to FedEx's FY09 Second Quarter Report on Form 10-Q, and incorporated herein by reference.)
10.268	Form of Management Retention Agreement between FedEx and each of Frederick W. Smith, Mark R. Allen, Jill C. Brannon, Brie A. Carere, Robert B. Carter, Donald F. Colleran, Alan B. Graf, Jr., Henry J. Maier, John A. Smith and Rajesh Subramaniam. (Filed as Exhibit 10.5 to FedEx's FY10 Third Quarter Report on Form 10-Q, and incorporated herein by reference.)
	Other Exhibits
**21	Subsidiaries of Registrant.
**22	List of Guarantor Subsidiaries.
**23	Consent of Independent Registered Public Accounting Firm.
**24	Powers of Attorney (presented on the signature pages of this Annual Report).
**31.1	Certification of Principal Executive Officer Pursuant to Rules 13a-14(a) and 15d-14(a) under the Securities Exchange Act of 1934, as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
**31.2	Certification of Principal Financial Officer Pursuant to Rules 13a-14(a) and 15d-14(a) under the Securities Exchange Act of 1934, as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
**32.1	Certification of Principal Executive Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
**32.2	Certification of Principal Financial Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
**101.1	Interactive Data Files pursuant to Rule 405 of Regulation S-T formatted in Inline Extensible Business Reporting Language ("Inline XBRL").
**104	Cover Page Interactive Data File (formatted in Inline XBRL and contained in Exhibit 101.1).

* Confidential treatment has been granted for confidential commercial and financial information in this exhibit identified by brackets, pursuant to Rule 24b-2 under the Securities Exchange Act of 1934, as amended.

** Filed herewith.

^ Information in this exhibit identified by brackets is confidential and has been excluded pursuant to Item 601(b)(10)(iv) of Regulation S-K because it (i) is not material and (ii) would likely cause competitive harm to FedEx if publicly disclosed.

† Certain attachments have been omitted pursuant to Item 601(a)(5) of Regulation S-K because the information contained therein is not material and is not otherwise publicly disclosed. FedEx will furnish supplementally copies of such attachments to the SEC or its staff upon request.

ITEM 16. FORM 10-K SUMMARY

None.

SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, as amended, the Registrant has duly caused this Report to be signed on its behalf by the undersigned, thereunto duly authorized.

FEDEX CORPORATION

Dated: July 20, 2020

By: /s/ Frederick W. Smith
Frederick W. Smith
Chairman and Chief Executive Officer

Power of Attorney. KNOW ALL PERSONS BY THESE PRESENTS, that each person whose signature appears below hereby constitutes and appoints Frederick W. Smith, Michael C. Lenz and John L. Merino, and each of them, his or her true and lawful attorneys-in-fact and agents, with full power of substitution and resubstitution, for him or her and in his or her name, place and stead, in any and all capacities, to sign any and all amendments to this Annual Report on Form 10-K, and to file the same, with any and all exhibits thereto, and other documents in connection therewith, with the Securities and Exchange Commission, and hereby grants to such attorneys-in-fact and agents, and each of them, full power and authority to do and perform each and every act and thing requisite and necessary to be done in connection therewith, as fully to all intents and purposes as he or she might or could do in person, hereby ratifying and confirming all that said attorneys-in-fact and agents, or any of them, or their or his substitute or substitutes, may lawfully do or cause to be done by virtue hereof.

Pursuant to the requirements of the Securities Exchange Act of 1934, as amended, this Report has been signed below by the following persons on behalf of the Registrant and in the capacities and on the dates indicated.

Signature	Capacity	Date
/s/ Frederick W. Smith Frederick W. Smith	Chairman and Chief Executive Officer and Director *(Principal Executive Officer)*	July 20, 2020
/s/ Alan B. Graf, Jr. Alan B. Graf, Jr.	Executive Vice President and Chief Financial Officer *(Principal Financial Officer)*	July 20, 2020
/s/ John L. Merino John L. Merino	Corporate Vice President and Principal Accounting Officer *(Principal Accounting Officer)*	July 20, 2020
/s/ John A. Edwardson John A. Edwardson	Director	July 20, 2020
/s/ Marvin R. Ellison Marvin R. Ellison	Director	July 20, 2020
/s/ Susan Patricia Griffith Susan Patricia Griffith	Director	July 20, 2020
/s/ John C. (“Chris”) Inglis John C. (“Chris”) Inglis	Director	July 20, 2020
/s/ Kimberly A. Jabal Kimberly A. Jabal	Director	July 20, 2020
/s/ Shirley Ann Jackson Shirley Ann Jackson	Director	July 20, 2020

Signature	Capacity	Date
/s/ R. Brad Martin R. Brad Martin	Director	July 20, 2020
/s/ Joshua Cooper Ramo Joshua Cooper Ramo	Director	July 20, 2020
/s/ Susan C. Schwab Susan C. Schwab	Director	July 20, 2020
/s/ David P. Steiner David P. Steiner	Director	July 20, 2020
/s/ Rajesh Subramaniam Rajesh Subramaniam	Director	July 20, 2020
/s/ Paul S. Walsh Paul S. Walsh	Director	July 20, 2020

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MANAGEMENT'S DISCUSSION AND ANALYSIS OF RESULTS OF OPERATIONS AND FINANCIAL CONDITION

OVERVIEW OF FINANCIAL SECTION

The financial section of the FedEx Corporation ("FedEx" or the "Company") Annual Report on Form 10-K ("Annual Report") consists of the following: Management's Discussion and Analysis of Results of Operations and Financial Condition ("MD&A"), the Consolidated Financial Statements and the notes to the Consolidated Financial Statements, and Other Financial Information, all of which include information about our significant accounting policies and practices and the transactions that underlie our financial results. The following MD&A describes the principal factors affecting the results of operations, liquidity, capital resources, contractual cash obligations and critical accounting estimates of FedEx. The discussion in the financial section should be read in conjunction with the other sections of this Annual Report, particularly "Item 1. Business" and our detailed discussion of risk factors included in this MD&A.

ORGANIZATION OF INFORMATION

Our MD&A is composed of three major sections: Results of Operations and Outlook, Financial Condition and Critical Accounting Estimates. These sections include the following information:

- Results of operations includes an overview of our consolidated 2020 results compared to 2019 results. This section also includes a discussion of key actions and events that impacted our results, as well as our outlook for 2021. Discussion and analysis of 2018 results and year-over-year comparisons between 2019 results and 2018 results can be found in "Item 7. Management's Discussion and Analysis of Results of Operations and Financial Condition" of our Annual Report for the year ended May 31, 2019.
- The overview is followed by a financial summary and analysis (including a discussion of both historical operating results and our outlook for 2021) for each of our transportation segments.
- Our financial condition is reviewed through an analysis of key elements of our liquidity, capital resources and contractual cash obligations, including a discussion of our cash flows, our financial commitments and our liquidity outlook for 2021.
- Critical accounting estimates discusses those financial statement elements that we believe are most important to understanding the material judgments and assumptions incorporated in our financial results.
- We conclude with a discussion of risks and uncertainties that may impact our financial condition and operating results.

DESCRIPTION OF BUSINESS SEGMENTS

We provide a broad portfolio of transportation, e-commerce and business services through companies competing collectively, operating independently and managed collaboratively, under the respected FedEx brand. Our primary operating companies are Federal Express Corporation ("FedEx Express"), including TNT Express B.V. ("TNT Express"), the world's largest express transportation company; FedEx Ground Package System, Inc. ("FedEx Ground"), a leading North American provider of small-package ground delivery services; and FedEx Freight Corporation ("FedEx Freight"), a leading North American provider of less-than-truckload ("LTL") freight transportation services. These companies represent our major service lines and, along with FedEx Corporate Services, Inc. ("FedEx Services"), constitute our reportable segments.

Our FedEx Services segment provides sales, marketing, information technology, communications, customer service, technical support, billing and collection services, and certain back-office functions that support our operating segments. The operating costs of the FedEx Services segment are allocated to the business units it serves. See "Reportable Segments" for further discussion and refer to "Item 1. Business" for a more detailed description of each of our operating companies.

The key indicators necessary to understand our operating results include:

- the overall customer demand for our various services based on macroeconomic factors and the global economy;
- the volumes of transportation services provided through our networks, primarily measured by our average daily volume and shipment weight and size;
- the mix of services purchased by our customers;
- the prices we obtain for our services, primarily measured by yield (revenue per package or pound or revenue per shipment or hundredweight for LTL freight shipments);
- our ability to manage our cost structure (capital expenditures and operating expenses) to match shifting volume levels; and
- the timing and amount of fluctuations in fuel prices and our ability to recover incremental fuel costs through our fuel surcharges.

Many of our operating expenses are directly impacted by revenue and volume levels, and we expect these operating expenses to fluctuate on a year-over-year basis consistent with changes in revenue and volumes. Therefore, the discussion of operating expense captions focuses on the key drivers and trends impacting expenses other than those factors strictly related to changes in revenue and volumes. The line item “Other operating expense” includes costs associated with outside service contracts (such as facility services and cargo handling, temporary labor and security), insurance, professional fees and uniforms.

Except as otherwise specified, references to years indicate our fiscal year ended May 31, 2020 or ended May 31 of the year referenced and comparisons are to the corresponding period of the prior year. References to our transportation segments include, collectively, the FedEx Express segment, the FedEx Ground segment and the FedEx Freight segment.

RESULTS OF OPERATIONS AND OUTLOOK

CONSOLIDATED RESULTS

The following table compares summary operating results (dollars in millions, except per share amounts) for the years ended May 31:

	2020[1]	2019[1]	Percent Change
Consolidated revenue	$ 69,217	$ 69,693	(1)
Operating income (loss):			
FedEx Express segment	996	2,176	(54)
FedEx Ground segment	2,014	2,663	(24)
FedEx Freight segment	580	615	(6)
Corporate, other and eliminations	(1,173)	(988)	(19)
Consolidated operating income	2,417	4,466	(46)
Operating margin:			
FedEx Express segment	2.8%	5.8%	(300) bp
FedEx Ground segment	8.9%	13.0%	(410) bp
FedEx Freight segment	8.2%	8.1%	10 bp
Consolidated operating margin	3.5%	6.4%	(290) bp
Consolidated net income	$ 1,286	$ 540	138
Diluted earnings per share	$ 4.90	$ 2.03	141

The following table shows changes in revenue and operating results by reportable segment for 2020 compared to 2019 (in millions):

	Year-over-Year Changes	
	Revenue	Operating Results[1]
FedEx Express segment	$ (1,818)	$ (1,180)
FedEx Ground segment	2,211	(649)
FedEx Freight segment	(480)	(35)
FedEx Services segment	—	—
Corporate, other and eliminations	(389)	(185)
	$ (476)	$ (2,049)

(1) The following is a summary of the effects of the (costs) benefits of certain key items affecting our financial results (in millions) for the years ended May 31:

	2020	2019
Items affecting Operating Results:		
Goodwill and other asset impairment charges	$ (435)	$ —
TNT Express integration expenses	(270)	(388)
Business realignment costs	—	(320)
Litigation and legal matters	—	(46)
	$ (705)	$ (754)
Item affecting Net Income:		
Mark-to-market ("MTM") retirement plans accounting adjustment, net of tax	$ (583)	$ (2,981)

Overview

During 2020, an outbreak of a new strain of coronavirus ("COVID-19") was declared a pandemic by the World Health Organization. The COVID-19 pandemic had a negative impact on the demand for our commercial services during 2020 due to its disruption of global manufacturing, supply chains and consumer spending. In addition, the COVID-19 pandemic and ongoing trade disputes have significantly increased economic and demand uncertainty. The various stay-at-home orders and shut down of commercial activities in major markets around the world also led to unprecedented demand for residential delivery services, rivaling our peak holiday season traffic. We incurred increased costs associated with this demand and lower composite yields than our typical volume. The length and severity of the impact to our results is currently uncertain, although we are beginning to see some signs of improvement in commercial activity. See "Impact of the COVID-19 Pandemic" below for more information.

Weaker global economic conditions, including the impact of the COVID-19 pandemic, negatively impacted our results in 2020. In addition, our results in 2020 were negatively impacted by the elimination of business from a large customer, higher self-insurance accruals, increased costs to expand services, the continued mix shift to lower-yielding services and a more competitive pricing environment. These factors were partially offset by residential delivery volume growth at FedEx Ground and increased yields at FedEx Freight. Lower variable incentive compensation expenses benefited our results by approximately $320 million in 2020. We recognized $369 million ($366 million, net of tax, or $1.40 per diluted share) of goodwill and other asset impairment charges associated with the FedEx Office and Print Services, Inc. ("FedEx Office") and FedEx Logistics, Inc. ("FedEx Logistics") operating segments in the fourth quarter of 2020. Our 2020 results also include $66 million ($50 million, net of tax, or $0.19 per diluted share) of asset impairment charges associated with the decision to permanently retire certain aircraft and related engines at FedEx Express. See the "Goodwill and Other Asset Impairment Charges" section of this MD&A for more information.

Consolidated net income in 2020 includes a pre-tax noncash loss of $794 million ($583 million, net of tax, or $2.22 per diluted share) associated with our fourth quarter MTM retirement plans accounting adjustment. See the "Retirement Plans MTM Adjustment" section of this MD&A and Note 13 of the accompanying consolidated financial statements. Consolidated net income for 2020 also includes a tax benefit of $133 million ($0.51 per diluted share) from the reduction of a valuation allowance on certain foreign tax loss carryforwards, a tax benefit of $71 million ($0.27 per diluted share) related to the Coronavirus Aid, Relief, and Economic Security Act ("CARES Act"), which allows tax losses to be offset against income from prior years that was taxed at higher rates. Additionally, consolidated net income for 2020 includes a tax expense of $51 million ($0.19 per diluted share) due to a change in deferred tax balances related to future foreign tax credits from our international structure. See the "Income Taxes" section of this MD&A and Note 12 of the accompanying consolidated financial statements.

We incurred TNT Express integration expenses totaling $270 million ($209 million, net of tax, or $0.80 per diluted share) in 2020, a decrease of $118 million from 2019. The integration expenses are predominantly incremental costs directly associated with the integration of TNT Express (acquired in fiscal year 2016), including professional and legal fees, salaries and wages, travel and advertising expenses. Internal salaries and wages are included only to the extent the individuals are assigned full-time to integration activities. These costs were recognized at FedEx Express and FedEx Corporate. The identification of these costs as integration-related expenditures is subject to our disclosure controls and procedures.

Impact of the COVID-19 Pandemic

Business-to-business demand across all of our businesses was negatively impacted by the COVID-19 pandemic in 2020. We began to experience business impacts from the COVID-19 pandemic as early as January 2020 when transpacific traffic was affected by the shutdowns in China and the curtailment of commercial air flights. While commercial volumes were down due to business closures across the world, FedEx Ground residential delivery volumes increased to seasonal peak levels during the fourth quarter of 2020 due to stay-at-home orders and other pandemic responsive measures. The shift in mix negatively impacted operating margins and operating results. In addition, the COVID-19 pandemic negatively impacted FedEx Office's operating performance during 2020, and store closures resulting from the pandemic contributed to the FedEx Office goodwill impairment charge recorded in 2020. See the "Goodwill and Other Asset Impairment Charges" section of this MD&A for more information.

During 2020, we incurred approximately $125 million of increased operating expenses related to personal protective equipment and medical/safety supplies, as well as additional security and cleaning services, in order to protect our team members and customers as we continue to provide essential services during the COVID-19 pandemic. Additionally, in response to the COVID-19 pandemic, we (i) increased hiring at FedEx Ground to keep pace with increased demand for residential services and (ii) increased transpacific and charter flight hours to align capacity with demand at FedEx Express. See Part 1, Item 1 of this Annual Report under the caption "COVID-19 Pandemic" for more information.

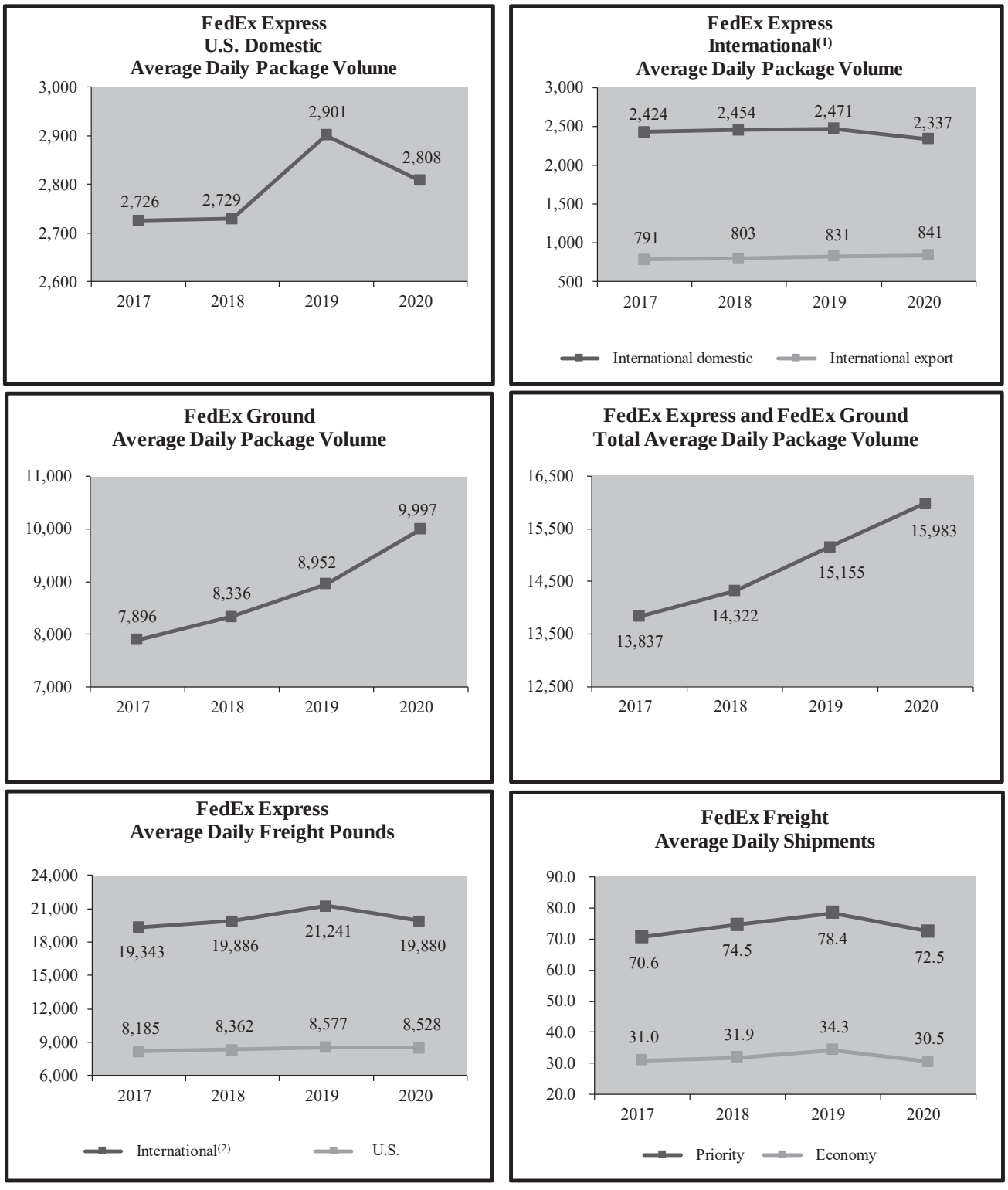
We remain committed to assisting our customers as they work to manage their supply chains and inventories. Additionally, we are capitalizing on the opportunity to deliver higher-yielding shipments due to the capacity reductions in Asia. We are at the same time seeking to mitigate the impact of the COVID-19 pandemic on our financial position and operations by continuing to implement our transformation initiatives.

We have also taken the following actions to improve liquidity and strengthen our financial position.

- Reduced expected 2021 capital expenditures by approximately $1.0 billion from the prior year, including decreasing spending on vehicles and trailers, delaying facility expansions and postponing certain information technology initiatives.
- Implemented temporary surcharges on all oversized and residential U.S. domestic FedEx Express and FedEx Ground packages, effective June 8, 2020, and on international package and airfreight shipments, effective April 6, 2020, at FedEx Express. We also temporarily suspended money-back guarantees for all FedEx Express, FedEx Ground, FedEx Freight and same-day FedEx Office services.
- Suspended voluntary pension funding in 2021.

- Revised the terms of our $2.0 billion five-year credit agreement (the "Five-Year Credit Agreement") and our $1.5 billion 364-day credit agreement (the "364-Day Credit Agreement" and together with the Five-Year Credit Agreement, the "Credit Agreements") to further enhance our financial flexibility. Additionally, we issued $3.0 billion of senior unsecured debt under our shelf registration statement in April 2020. See Note 6 of the accompanying consolidated financial statements for additional information.
- Deferred payment of the employer portion of social security taxes through December 31, 2020, as provided by the CARES Act, which was enacted on March 27, 2020. This is expected to provide us with approximately $625 million of additional liquidity during 2020 and 2021.
- Reduced our aviation excise taxes as provided by the CARES Act, which is expected to benefit 2021 by approximately $110 million to $160 million, depending upon the timing and pace of an economic recovery and return to pre-COVID-19 pandemic shipping volumes. We recognized a $37 million benefit for the two-month period this excise tax holiday was in effect during the fourth quarter of 2020.
- Lowered our 2021 cash outflows for income taxes under the CARES Act. See Note 12 of the accompanying consolidated financial statements for more information related to such provisions.

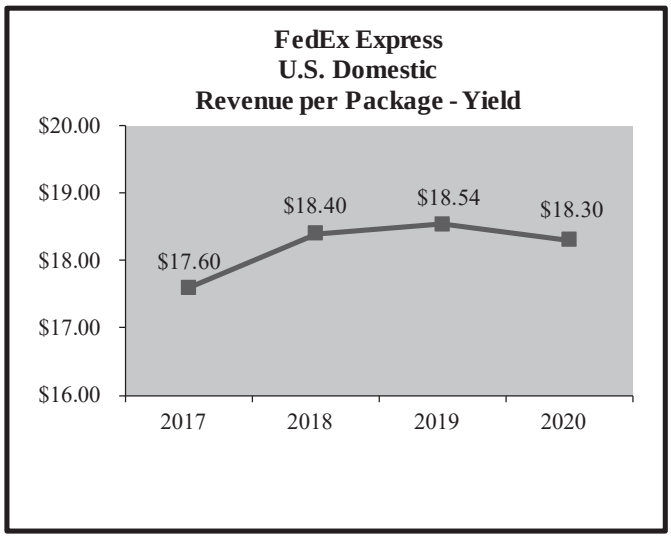
The following graphs for FedEx Express, FedEx Ground and FedEx Freight show selected volume trends (in thousands) for the years ended May 31:

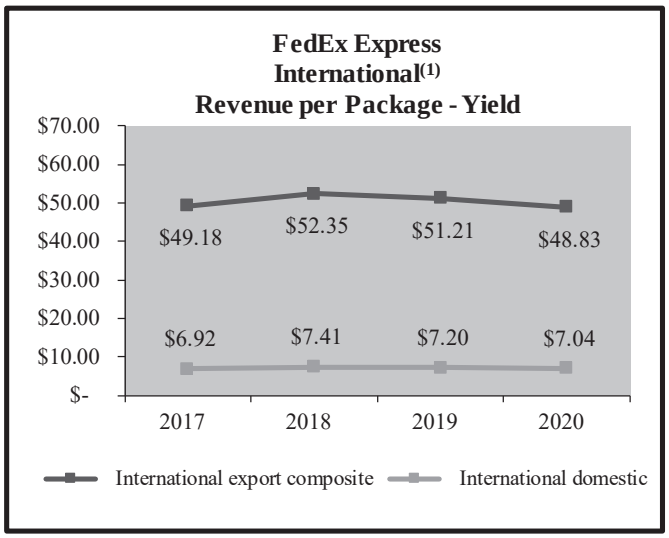


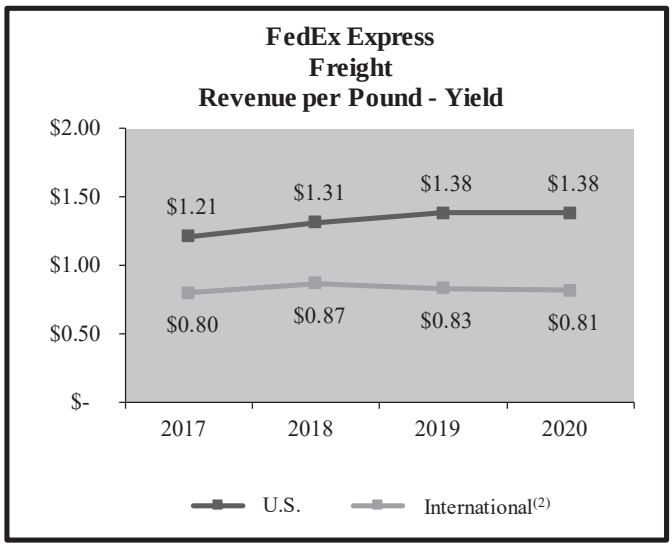
(1) International domestic average daily package volume relates to our international intra-country operations. International export average daily package volume relates to our international priority and economy services.

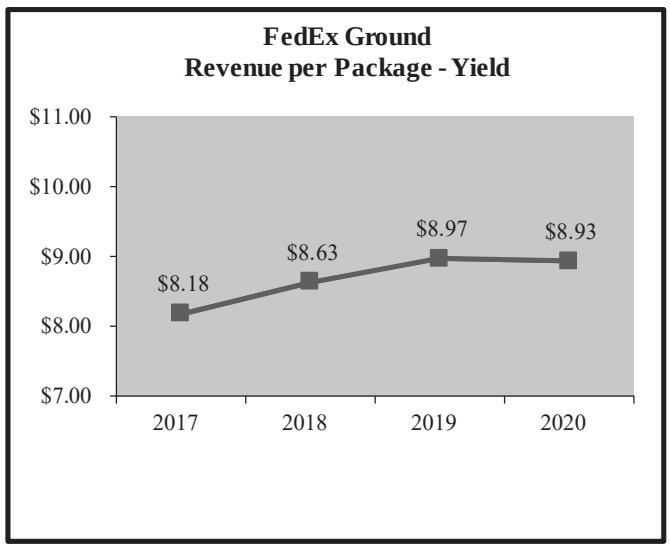
(2) International average daily freight pounds relate to our international priority, economy and airfreight services.

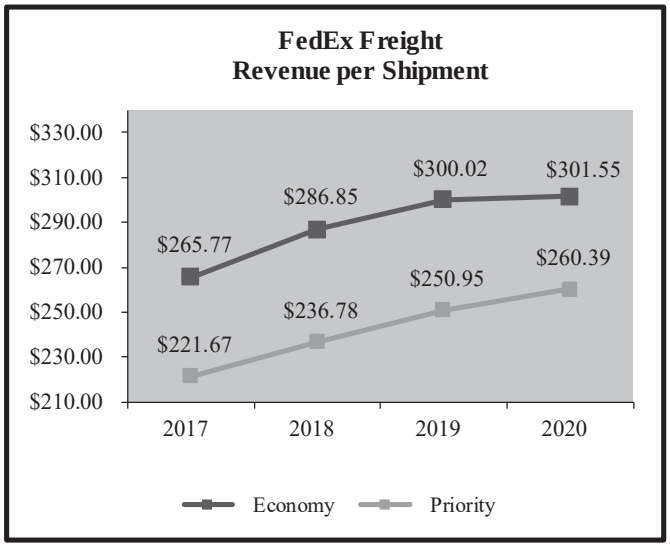
The following graphs for FedEx Express, FedEx Ground and FedEx Freight show selected yield trends for the years ended May 31:











(1) International export revenue per package relates to our international priority and economy services. International domestic revenue per package relates to our international intra-country operations.

(2) International freight revenue per pound relates to our international priority, economy and airfreight services.

Revenue

Revenue decreased 1% in 2020 primarily due to the elimination of business from a large customer and the impact from macroeconomic weakness, including the impact of the COVID-19 pandemic. Even though our revenue and operating income comparisons were negatively affected by the elimination of business from a large customer, our customer base is diverse and no one customer comprises more than 3% of our consolidated revenue. In addition, lower fuel surcharges at all transportation segments negatively impacted revenue in 2020. These items were partially offset by residential delivery volume growth at FedEx Ground, including the sharp increase in demand resulting from the stay-at-home orders and other responsive measures caused by the COVID-19 pandemic.

We implemented average list price increases at the beginning of the calendar year at each of our transportation segments. Some customers have contracts that are not subject to these general rate increases. We also implemented temporary surcharges on oversize, residential and international shipments in response to the COVID-19 pandemic.

At FedEx Ground, revenue increased 11% in 2020 due to residential delivery volume growth, partially offset by the decline in commercial delivery volume and the elimination of business from a large customer. Revenue at FedEx Express decreased 5% in 2020 primarily due to lower package revenue as a result of the elimination of business from a large customer and the impact of the COVID-19 pandemic. In addition, unfavorable exchange rates and lower freight revenue negatively impacted revenue in 2020. FedEx Freight revenue decreased 6% in 2020 due to decreased average daily shipments, partially offset by higher revenue per shipment.

Goodwill and Other Asset Impairment Charges

In 2020, we recorded $358 million of goodwill impairment charges, of which $348 million was associated with FedEx Office and the remainder at FedEx Supply Chain Distribution System, Inc. (“FedEx Supply Chain”). As a result, the goodwill attributed to each of these reporting units has been fully impaired. The COVID-19 pandemic resulted in store closures and declining print revenue at FedEx Office during the fourth quarter of 2020 and is expected to continue to negatively impact its near-term operating performance. We also recorded $11 million of other asset impairment charges at the FedEx Logistics operating segment.

In 2020, we made the decision to permanently retire from service 10 Airbus A310-300 aircraft and 12 related engines at FedEx Express to align with the needs of the U.S. domestic network and modernize its aircraft fleet. As a consequence of this decision, noncash impairment charges of $66 million ($50 million, net of tax, or $0.19 per diluted share) were recorded in the FedEx Express segment in 2020. Seven of these aircraft were temporarily idled. For additional information regarding these impairment charges, see the “Critical Accounting Estimates” section of this MD&A and Note 4 of the accompanying consolidated financial statements.

Business Realignment Costs

During 2019, we conducted a program to offer voluntary cash buyouts to eligible U.S.-based employees in certain staff functions. As a result of this program, approximately 1,500 employees left the Company. Costs of the benefits provided under the U.S.-based voluntary employee buyout program were recognized in 2019 when eligible employees accepted their offers. Payments under this program were made at the time of departure and totaled approximately $50 million in 2020 and $220 million in 2019.

Lease Accounting Change

Effective June 1, 2019, we adopted new accounting guidance that had a material impact on our balance sheet but did not materially impact consolidated operating results and had no impact on operating cash flows. In order to properly align the lease and rental expenses to the appropriate line items in accordance with the new standard, a reclassification from other operating expense to rentals and landing fees of approximately $181 million and maintenance and repairs expense to rentals and landing fees of approximately $49 million was made. Such reclassifications are excluded from the year-over-year expense change discussion below and in each transportation segment's results. See Note 2 of the accompanying consolidated financial statements for a discussion of the adoption of the accounting guidance.

Operating Expenses

The following table compares operating expenses expressed as dollar amounts (in millions) and as a percent of revenue for the years ended May 31:

			Percent	Percent of Revenue	
	2020[1]	2019[1]	Change	2020[1]	2019[1]
Operating expenses:					
Salaries and employee benefits	$ 25,031	$ 24,776	1	36.2%	35.6%
Purchased transportation	17,466	16,654	5	25.2	23.9
Rentals and landing fees	3,712	3,360	10	5.4	4.8
Depreciation and amortization	3,615	3,353	8	5.2	4.8
Fuel	3,156	3,889	(19)	4.6	5.6
Maintenance and repairs	2,893	2,834	2	4.2	4.0
Goodwill and other asset impairment charges[2]	435	—	NM	0.6	—
Business realignment costs[3]	—	320	NM	—	0.5
Other[4]	10,492	10,041	4	15.1	14.4
Total operating expenses	66,800	65,227	2	96.5	93.6
Total operating income	$ 2,417	$ 4,466	(46)	3.5%	6.4%

(1) Includes TNT Express integration expenses of $270 million in 2020 and $388 million in 2019.

(2) Includes goodwill and other asset impairment charges in 2020 associated with the FedEx Office, FedEx Express and FedEx Logistics operating segments.

(3) Includes costs associated with our U.S.-based voluntary employee buyout program in 2019.

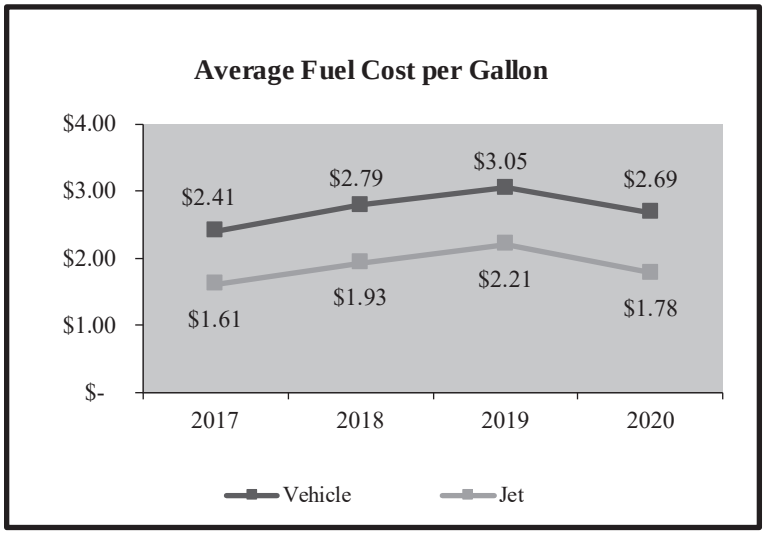
(4) Other expenses in 2019 include $46 million of costs incurred in connection with the settlement of a legal matter involving FedEx Ground.

Our results declined in 2020 primarily due to weaker global economic conditions, including the impact of the COVID-19 pandemic, the elimination of business from a large customer, higher self-insurance accruals and increased costs to expand services. Self-insurance costs were higher primarily due to increased costs associated with vehicle accidents at FedEx Ground. The rising cost of vehicle accidents is occurring throughout the transportation industry as reflected in the rise of third-party insurance rates. We have prioritized incremental investments in safety technology to address these trends. In addition, continued mix shift to lower-yielding services and a more competitive pricing environment negatively impacted our results during 2020. These factors were partially offset by residential delivery volume growth at FedEx Ground and increased yields at FedEx Freight in 2020. The year-over-year variable incentive compensation expense benefited operating income by approximately $320 million in 2020. We recognized $369 million ($366 million, net of tax, or $1.40 per diluted share) of goodwill and other asset impairment charges associated with the FedEx Office and FedEx Logistics operating segments in the fourth quarter of 2020. Additionally, we recorded asset impairment charges of $66 million ($50 million, net of tax, or $0.19 per diluted share) associated with the decision to permanently retire certain aircraft and related engines at FedEx Express.

Purchased transportation costs increased 5% in 2020 primarily due to higher volumes and increased contractor settlement rates at FedEx Ground, including expanding residential delivery to seven days per week year-round. These items were partially offset by lower volumes, including the impact of the COVID-19 pandemic at FedEx Express and FedEx Freight, favorable exchange rates at FedEx Express and lower utilization of third-party transportation providers at FedEx Freight. Other operating expense increased 4% in 2020 primarily due to higher self-insurance accruals, increased costs associated with the COVID-19 pandemic, higher bad debt expense and higher outside service contract expense. Depreciation and amortization expense increased 8% in 2020 primarily due to continued strategic investment programs at all of our transportation segments.

Fuel

The following graph for our transportation segments shows our average cost of jet and vehicle fuel per gallon for the years ended May 31:



Fuel expense decreased 19% during 2020 due to decreased fuel prices. Fuel prices represent only one component of the factors we consider meaningful in understanding the impact of fuel on our business. Consideration must also be given to the fuel surcharge revenue we collect. Accordingly, we believe discussion of the net impact of fuel on our results, which is a comparison of the year-over-year change in these two factors, is important to understand the impact of fuel on our business. In order to provide information about the impact of fuel surcharges on the trend in revenue and yield growth, we have included the comparative weighted-average fuel surcharge percentages in effect for 2020 and 2019 in the accompanying discussions of each of our transportation segments.

Most of our fuel surcharges are adjusted on a weekly basis. The fuel surcharge is based on a weekly fuel price from two weeks prior to the week in which it is assessed. Some FedEx Express international fuel surcharges incorporate a timing lag of approximately six to eight weeks.

The manner in which we purchase fuel also influences the net impact of fuel on our results. For example, our contracts for jet fuel purchases at FedEx Express are tied to various indices, including the U.S. Gulf Coast index. While many of these indices are aligned, each index may fluctuate at a different pace, driving variability in the prices paid for jet fuel. Furthermore, under these contractual arrangements, approximately 70% of our jet fuel is purchased based on the index price for the preceding week, with the remainder of our purchases tied primarily to the index price for the preceding month and preceding day, rather than based on daily spot rates. These contractual provisions mitigate the impact of rapidly changing daily spot rates on our jet fuel purchases.

Because of the factors described above, our operating results may be affected should the market price of fuel suddenly change by a significant amount or change by amounts that do not result in an adjustment in our fuel surcharges, which can significantly affect our earnings either positively or negatively in the short-term. For more information, see “Risk Factors” below.

We routinely review our fuel surcharges and periodically update the tables used to determine our fuel surcharges at all of our transportation segments. The net impact of fuel on operating income described below and for each segment below does not include the impact from these ordinary-course table changes.

The net impact of fuel had a slight benefit to operating income in 2020 as decreased fuel prices outpaced lower fuel surcharges.

The net impact of fuel on our operating results does not consider the effects that fuel surcharge levels may have on our business, including changes in demand and shifts in the mix of services purchased by our customers. In addition, our purchased transportation expense may be impacted by fuel costs. While fluctuations in fuel surcharge percentages can be significant from period to period, fuel surcharges represent one of the many individual components of our pricing structure that impact our overall revenue and yield. Additional components include the mix of services sold, the base price and extra service charges we obtain for these services and the level of pricing discounts offered.

Other Income and Expense

Interest expense increased $84 million in 2020 primarily due to debt issuances during the year.

Retirement Plans MTM Adjustment

We incurred a pre-tax noncash MTM net loss of $794 million in 2020 ($583 million, net of tax, or $2.22 per diluted share) and a net loss of $3.9 billion in 2019 ($3.0 billion, net of tax, or $11.22 per diluted share) from actuarial adjustments to pension and postretirement healthcare plans related to the measurement of plan assets and liabilities. The net loss in 2020 is attributable to a significantly lower discount rate, partially offset by higher than expected asset returns. The net loss in 2019 is attributable to a significantly lower discount rate, changes in actuarial estimates regarding rates of retirement, disability and salary increases and lower than expected asset returns. For more information, see the "Critical Accounting Estimates" section of this MD&A and Note 1 and Note 13 of the accompanying consolidated financial statements.

Income Taxes

The following table sets forth our income tax expense (benefit) (dollars in millions) and effective tax rates for the years ended May 31:

	2020	2019
Taxes computed at federal statutory rate	$ 350	$ 138
(Decreases) increases in income tax from:		
Valuation allowance	(129)	(79)
Goodwill impairment charges	75	—
Benefit from U.S. tax loss carryback to prior years	(71)	—
Non-deductible expenses	70	79
State and local income taxes, net of federal benefit	53	44
U.S. deferred tax adjustment related to foreign operations	51	—
Foreign operations	38	(1)
Uncertain tax positions	(14)	8
Foreign tax rate enactments	(10)	50
Benefits from share-based payments	(5)	(18)
Tax Cuts and Jobs Act ("TCJA")	—	(71)
Foreign tax credits from distributions	—	(8)
Other, net	(25)	(27)
Provision for income taxes	$ 383	$ 115
Effective Tax Rate	23.0%	17.6%

The 2020 tax rate includes a benefit of $133 million from the reduction of a valuation allowance on certain foreign tax loss carryforwards due to operational changes which impacted the determination of the realizability of the deferred tax asset in that jurisdiction. The 2020 tax rate also includes a deferred income tax expense of $51 million for a change in deferred tax balances related to future foreign tax credits from our international structure as a result of changes in legal entity forecasts during the fourth quarter. The 2020 tax rate was negatively impacted by decreased earnings in certain non-U.S. jurisdictions.

On March 27, 2020, the CARES Act was enacted to address the economic impact of the COVID-19 pandemic in the United States. Among other things, the CARES Act allows a five-year carryback period for tax losses generated in 2019 through 2021. As a result, an income tax benefit of $71 million was recorded in 2020 in connection with a tax loss generated during 2020 that the CARES Act will now allow to be carried back to 2015, a tax year when the U.S. federal income tax rate was 35%.

During the fourth quarter of 2020, we filed a non-automatic Application for Change in Accounting Method with the Internal Revenue Service ("IRS") to change the method of accounting for depreciation to retroactively apply final tax regulations issued during the year to certain assets placed in service during 2018 and 2019. If the IRS approves our request, we will recognize an income tax benefit in 2021 of approximately $130 million and increase our estimated income tax refund from the carryback to 2015 by approximately $330 million.

We maintain an ongoing process to review our corporate legal entity structure to ensure it is aligned with business operations and regulatory environments in which we operate. A potential outcome of recent reviews could include changing the tax status of certain foreign entities within our structure and favorably impact our effective tax rate in the first half of 2021 primarily through the adjustment of U.S. deferred tax balances related to our foreign operations.

The 2019 tax rate includes a benefit of $90 million from the reduction of a valuation allowance on tax loss carryforwards due to certain business operational changes from the integration of FedEx Express and TNT Express in a local jurisdiction, which impacted our determination of the realizability of the deferred tax asset in that jurisdiction and an expense of $50 million from the impact on our deferred taxes attributable to a lower tax rate in the Netherlands. The 2019 tax rate was favorably impacted by the TCJA, which resulted in benefits of $75 million from accelerated deductions claimed on our 2018 U.S. income tax return filed in 2019.

During 2019, the U.S. Treasury Department issued final regulations covering the one-time transition tax on unrepatriated foreign earnings, which was enacted as part of the TCJA. Certain guidance included in these final regulations is inconsistent with our interpretation that led to the recognition of a $233 million cumulative benefit through 2019. Notwithstanding this inconsistency, we remain confident in our interpretation of the TCJA and intend to defend this position through litigation, if necessary. However, if we are ultimately unsuccessful in defending our position, we may be required to reverse the benefit previously recorded.

During 2019, we completed our accounting for the tax effects of the TCJA within the one-year measurement period allowed under Staff Accounting Bulletin 118. As a result, we recorded an adjustment to tax expense of $4 million recognized in 2019 as a revision of the provisional benefit associated with the remeasurement of our net U.S. deferred tax liability.

For more information on income taxes, see the “Critical Accounting Estimates” section of this MD&A and Note 12 of the accompanying consolidated financial statements.

Business Acquisitions

See Note 3 of the accompanying consolidated financial statements for a discussion of business acquisitions.

Outlook

The uncertainty over the continuing and ultimate impact the COVID-19 pandemic will have on the global economy generally, and our business in particular, makes any expectations for 2021 inherently less certain. The timing and pace of an economic recovery from the COVID-19 pandemic are currently the most profound uncertainties affecting our business. While we anticipate increased demand for residential services to continue at FedEx Ground in 2021, we expect weak global economic conditions, significant uncertainty concerning the health impacts of COVID-19 and increased supplies and other costs caused by the pandemic to continue to impact our results of operations, cash flows and liquidity in 2021.

While restrictions on commercial air traffic are in place, we expect continued strong demand for international priority shipments and charter flights in 2021. However, our international operations are much more sensitive to changes in global trade than our U.S. domestic operations because of the higher concentration of business-to-business shipments internationally. We will continue to manage network capacity, flexing our network and making adjustments as needed to align with volumes and operating conditions.

During 2021, we will expand FedEx Ground seven-day residential delivery coverage to more than 95 percent of the U.S. population. In addition, we will continue to focus on last-mile residential delivery optimization by directing certain U.S. day-definite residential FedEx Express shipments into the FedEx Ground network to increase efficiency and lower our cost-to-serve. We also are focused on improving revenue quality and lowering costs through investments in technology aimed at improving productivity and safety.

During 2021, we will continue to execute our TNT Express integration plans, and we are scheduled to complete the integration of the FedEx Express and TNT Express linehaul and pickup-and-delivery operations and begin offering an enhanced portfolio of international services. We will leverage the capabilities that TNT Express adds to our portfolio, which are expected to improve our European revenue and profitability. While we expect to make significant progress on integration activities in 2021, particularly in Europe, integration work will continue after 2021. Due to delays caused by the COVID-19 pandemic, we now expect to complete the final phase of international air network interoperability in early calendar 2022 rather than the fall of calendar 2021.

We expect to incur approximately $175 million of integration expenses in 2021 in the form of professional fees, outside service contracts, salaries and wages and other operating expenses. We expect the aggregate integration program expenses to be approximately $1.7 billion through the completion of the physical network integration of TNT Express into FedEx Express in 2022. We may incur additional costs, including investments that will further transform and optimize the combined businesses and FedEx Express’s international business. The timing and amount of integration and other expenses and capital investments may change as we revise and implement our plans.

Our capital expenditures for 2021 are expected to be approximately $4.9 billion, a decrease of $1.0 billion from 2020 due to decreasing spending on vehicles and trailers, delaying facility expansions and postponing certain information technology initiatives. Our 2021 expected capital expenditures include FedEx Express investments in aircraft fleet modernization, strategic investments to improve productivity and safety, and the Indianapolis and Memphis hub modernization and expansion programs at FedEx Express.

Our aircraft fleet modernization and hub modernization and expansion programs at FedEx Express are multi-year programs that will entail significant investments over the next several years. See the "Contractual Cash Obligations and Off-Balance Sheet Arrangements" section of this MD&A for details of our capital commitments for 2021 and beyond. We will continue to evaluate our investments in critical long-term strategic projects to ensure our capital expenditures are expected to generate high returns on investment and are balanced with our outlook for global economic conditions. For additional details on key 2021 capital projects, refer to the "Financial Condition – Capital Resources" and "Financial Condition – Liquidity Outlook" sections of this MD&A.

See "Risk Factors" and "Forward-Looking Statements" for a discussion of these and other potential risks and uncertainties that could materially affect our future performance.

Seasonality of Business

Our businesses are cyclical in nature, as seasonal fluctuations affect volumes, revenue and earnings. Historically, the U.S. express package business experiences an increase in volumes in late November and December. International business, particularly in the Asia-to-U.S. market, peaks in October and November in advance of the U.S. holiday sales season. Our first and third fiscal quarters, because they are summer vacation and post winter-holiday seasons, have historically experienced lower volumes relative to other periods. Normally, the fall is the busiest shipping period for FedEx Ground, while late December, June and July are the slowest periods. However, FedEx Ground experienced unplanned peak-level volumes during the fourth quarter of 2020 due to the COVID-19 pandemic. For FedEx Freight, the spring and fall are the busiest periods and the latter part of December through February is the slowest period. Shipment levels, operating costs and earnings for each of our companies can also be adversely affected by inclement weather, particularly the impact of severe winter weather in our third fiscal quarter. See "Risk Factors" below for more information.

RECENT ACCOUNTING GUIDANCE

See Note 2 of the accompanying consolidated financial statements for a discussion of recent accounting guidance.

REPORTABLE SEGMENTS

FedEx Express, FedEx Ground and FedEx Freight represent our major service lines and, along with FedEx Services, constitute our reportable segments. Our reportable segments include the following businesses:

FedEx Express Segment	FedEx Express (express transportation) TNT Express (international express transportation, small-package ground delivery and freight transportation) FedEx Custom Critical, Inc. ("FedEx Custom Critical") (time-critical transportation)
FedEx Ground Segment	FedEx Ground (small-package ground delivery)
FedEx Freight Segment	FedEx Freight (LTL freight transportation)
FedEx Services Segment	FedEx Services (sales, marketing, information technology, communications, customer service, technical support, billing and collection services and back-office functions)

Effective March 1, 2020, the results of FedEx Custom Critical are included in the FedEx Express segment prospectively as the impact to prior periods was not material. This change was made to reflect our internal management reporting structure.

FEDEX SERVICES SEGMENT

The operating expense line item "Intercompany charges" on the accompanying consolidated financial statements of our transportation segments reflects the allocations from the FedEx Services segment to the respective operating segments. The allocations of net operating costs are based on metrics such as relative revenue or estimated services provided.

The FedEx Services segment provides direct and indirect support to our operating segments, and we allocate all of the net operating costs of the FedEx Services segment to reflect the full cost of operating our businesses in the results of those segments. We review and evaluate the performance of our transportation segments based on operating income (inclusive of FedEx Services segment allocations). For the FedEx Services segment, performance is evaluated based on the impact of its total allocated net operating costs on our operating segments. We believe these allocations approximate the net cost of providing these functions. Our allocation methodologies are refined periodically, as necessary, to reflect changes in our businesses.

CORPORATE, OTHER AND ELIMINATIONS

Corporate and other includes corporate headquarters costs for executive officers and certain legal and finance functions, as well as certain other costs and credits not attributed to our core business. These costs are not allocated to the other business segments. Also, the results of the FedEx Office and FedEx Logistics operating segments are included in corporate and other.

FedEx Office provides an array of document and business services and retail access to our customers for our package transportation businesses. FedEx Logistics provides integrated supply chain management solutions, specialty transportation, customs brokerage and global ocean and air freight forwarding.

In 2020, the decrease in revenue in “Corporate, other and eliminations” was due primarily to weaker economic conditions resulting from the COVID-19 pandemic. The comparison of operating loss between 2020 and 2019 at “Corporate, other and eliminations” is affected by goodwill and other asset impairment charges at the FedEx Office and FedEx Logistics operating segments of $369 million in 2020 and the costs associated with our business realignment activities of $320 million during 2019.

Certain FedEx operating companies provide transportation and related services for other FedEx companies outside their reportable segment. Billings for such services are based on negotiated rates, which we believe approximate fair value, and are reflected as revenue of the billing segment. These rates are adjusted from time to time based on market conditions. Such intersegment revenue and expenses are eliminated in our consolidated results and are not separately identified in the following segment information because the amounts are not material.

FEDEX EXPRESS SEGMENT

FedEx Express offers a wide range of U.S. domestic and international shipping services for delivery of packages and freight including priority, deferred and economy services, which provide delivery on a time-definite or day-definite basis. The following table compares revenue, operating expenses, operating income (dollars in millions), operating margin and operating expenses as a percent of revenue for the years ended May 31:

	2020	2019	Percent Change	Percent of Revenue 2020	Percent of Revenue 2019
Revenue:					
Package:					
U.S. overnight box	$ 7,234	$ 7,663	(6)		
U.S. overnight envelope	1,776	1,829	(3)		
U.S. deferred	4,038	4,225	(4)		
Total U.S. domestic package revenue	13,048	13,717	(5)		
International priority	7,354	7,405	(1)		
International economy	3,082	3,446	(11)		
Total international export package revenue	10,436	10,851	(4)		
International domestic[1]	4,179	4,540	(8)		
Total package revenue	27,663	29,108	(5)		
Freight:					
U.S.	2,998	3,025	(1)		
International priority	1,915	2,070	(7)		
International economy	1,930	2,123	(9)		
International airfreight	270	314	(14)		
Total freight revenue	7,113	7,532	(6)		
Other[2]	737	691	7		
Total revenue	35,513	37,331	(5)	100.0%	100.0%
Operating expenses:					
Salaries and employee benefits	13,764	13,748	—	38.7	36.8
Purchased transportation	4,832	5,186	(7)	13.6	13.9
Rentals and landing fees	2,045	1,908	7	5.8	5.1
Depreciation and amortization	1,894	1,801	5	5.3	4.8
Fuel	2,664	3,310	(20)	7.5	8.9
Maintenance and repairs	1,874	1,888	(1)	5.3	5.1
Goodwill and other asset impairment charges	66	—	NM	0.2	—
Intercompany charges	1,956	2,039	(4)	5.5	5.5
Other	5,422	5,275	3	15.3	14.1
Total operating expenses	34,517	35,155	(2)	97.2%	94.2%
Operating income	$ 996	$ 2,176	(54)		
Operating margin	2.8%	5.8%	(300) bp		

(1) International domestic revenue relates to our international intra-country operations.

(2) Includes the operations of FedEx Custom Critical.

The following table compares selected statistics (in thousands, except yield amounts) for the years ended May 31:

	2020	2019	Percent Change
Package Statistics			
Average daily package volume (ADV):			
U.S. overnight box	1,211	1,285	(6)
U.S. overnight envelope	521	539	(3)
U.S. deferred	1,076	1,077	—
Total U.S. domestic ADV	2,808	2,901	(3)
International priority	559	538	4
International economy	282	293	(4)
Total international export ADV	841	831	1
International domestic[1]	2,337	2,471	(5)
Total ADV	5,986	6,203	(3)
Revenue per package (yield):			
U.S. overnight box	$ 23.51	$ 23.38	1
U.S. overnight envelope	13.43	13.31	1
U.S. deferred	14.78	15.39	(4)
U.S. domestic composite	18.30	18.54	(1)
International priority	51.75	53.96	(4)
International economy	43.03	46.16	(7)
International export composite	48.83	51.21	(5)
International domestic[1]	7.04	7.20	(2)
Composite package yield	18.19	18.40	(1)
Freight Statistics			
Average daily freight pounds:			
U.S.	8,528	8,577	(1)
International priority	4,895	5,250	(7)
International economy	13,450	14,347	(6)
International airfreight	1,535	1,644	(7)
Total average daily freight pounds	28,408	29,818	(5)
Revenue per pound (yield):			
U.S.	$ 1.38	$ 1.38	—
International priority	1.54	1.55	(1)
International economy	0.56	0.58	(3)
International airfreight	0.69	0.75	(8)
Composite freight yield	0.99	0.99	—

(1) International domestic statistics relate to our international intra-country operations.

FedEx Express Segment Revenue

FedEx Express segment revenue decreased 5% in 2020 primarily due to lower package revenue as a result of the elimination of business from a large customer and the impact of the COVID-19 pandemic. In addition, lower fuel surcharges, unfavorable exchange rates and lower freight revenue negatively impacted revenue in 2020.

U.S. domestic package average daily volumes decreased 3% in 2020 driven by the elimination of business from a large customer and the impact of the COVID-19 pandemic. U.S. domestic package yields decreased 1% in 2020 primarily due to lower fuel surcharges and lower base yields. Average daily freight pounds decreased 5% in 2020 primarily due to lower volume in freight services as a result of macroeconomic weakness, including the impact of the COVID-19 pandemic, and trade uncertainty. International export average daily volumes increased 1% in 2020 due to volume growth in the first three quarters of 2020, partially offset by the impact of the COVID-19 pandemic in the fourth quarter of 2020. International export package yields decreased 5% in 2020 primarily driven by base yield declines, lower fuel surcharges and unfavorable exchange rates. International domestic package average daily volumes decreased 5% in 2020 primarily due to the COVID-19 pandemic. International domestic package yields decreased 2% in 2020 as base yield improvement was more than offset by unfavorable exchange rates.

FedEx Express's U.S. domestic and outbound fuel surcharge and international fuel surcharges ranged as follows for the years ended May 31:

	2020	2019
U.S. Domestic and Outbound Fuel Surcharge:		
Low	0.5%	5.5%
High	8.6	10.8
Weighted-average	6.3	7.5
International Export and Freight Fuel Surcharge:		
Low	—	5.8
High	19.3	18.1
Weighted-average	14.0	14.1
International Domestic Fuel Surcharge:		
Low	3.2	2.3
High	24.5	20.6
Weighted-average	7.3	5.9

FedEx Express Segment Operating Income

FedEx Express segment operating income decreased 54% in 2020 primarily due to weaker global economic conditions, including the impact of the COVID-19 pandemic, a more competitive pricing environment and the elimination of business from a large customer. During 2020, we recorded asset impairment charges of $66 million associated with the decision to permanently retire certain aircraft and related engines (see "Goodwill and Other Asset Impairment Charges" above for more information).

FedEx Express segment results include approximately $222 million of TNT Express integration expenses in 2020, a decrease of $103 million from 2019.

Purchased transportation expense decreased 7% in 2020 primarily due to lower volumes, including the impact of the COVID-19 pandemic, and favorable exchange rates. Other operating expense increased 3% in 2020 primarily due to increased costs associated with the COVID-19 pandemic, increased bad debt expense and higher outside service contract expense. Depreciation and amortization expense increased 5% in 2020 primarily due to continued investment in aircraft and related equipment.

Fuel expense decreased 20% in 2020 due to decreased fuel prices. The net impact of fuel had a slight benefit to operating income in 2020 as decreased fuel prices outpaced lower fuel surcharges. See the "Results of Operations and Outlook – Consolidated Results – Fuel" section of this MD&A for a description and additional discussion of the net impact of fuel on our operating results.

FedEx Express Segment Outlook

We expect the significance of the COVID-19 pandemic, including the extent of its effect on our results, to be dictated by, among other things, its duration, the success of efforts to contain it and the impact of actions taken in response. The timing and pace of an economic recovery from the COVID-19 pandemic are uncertain. While airfreight capacity continues to be limited due to restrictions on commercial activities, we will continue to provide needed services and add flights as necessary to support demand and we are well positioned to adjust to market conditions to assist our customers as they work to manage their supply chain and inventories. We are flexing our network and making adjustments as needed to align capacity with volumes and operating conditions.

We expect the uncertainty in global economic conditions to negatively impact revenue and operating income in 2021. During 2021, FedEx Express will continue to implement actions to reduce costs to serve, improve efficiencies and adjust its air and ground network cost structure. We continue to focus on optimizing the cost of last-mile residential deliveries by directing certain U.S. day-definite, residential FedEx Express shipments into the FedEx Ground network. We expect last-mile optimization will allow us to increase efficiency and lower our cost-to-serve as e-commerce growth continues to impact our service mix. We expect the FedEx Express segment to incur approximately $100 million of TNT Express integration expenses in 2021. See the "Outlook" section of this MD&A for additional information regarding the integration of TNT Express.

Capital expenditures at FedEx Express are expected to significantly decrease in 2021 as we delay facility investments and decrease spending on vehicles and trailers, as well as ground support equipment.

FEDEX GROUND SEGMENT

FedEx Ground service offerings include day-certain delivery to businesses in the U.S. and Canada and to 100% of U.S. residences. The following table compares revenue, operating expenses, operating income (dollars in millions), operating margin, selected package statistics (in thousands, except yield amounts) and operating expenses as a percent of revenue for the years ended May 31:

	2020	2019	Percent Change	Percent of Revenue	
				2020	2019
Revenue	$ 22,733	$ 20,522	11	100.0%	100.0%
Operating expenses:					
Salaries and employee benefits	4,060	3,413	19	17.9	16.6
Purchased transportation	10,799	9,174	18	47.5	44.7
Rentals	989	791	25	4.3	3.9
Depreciation and amortization	789	728	8	3.5	3.5
Fuel	15	14	7	0.1	0.1
Maintenance and repairs	392	336	17	1.7	1.6
Intercompany charges	1,581	1,521	4	6.9	7.4
Other	2,094	1,882	11	9.2	9.2
Total operating expenses	20,719	17,859	16	91.1%	87.0%
Operating income	$ 2,014	$ 2,663	(24)		
Operating margin	8.9%	13.0%	(410) bp		
Average daily package volume	9,997	8,952	12		
Revenue per package (yield)	$ 8.93	$ 8.97	—		

FedEx Ground Segment Revenue

FedEx Ground segment revenue increased 11% in 2020 due to residential delivery volume growth, including the sharp increase in demand resulting from the stay-at-home orders and other responsive measures caused by the COVID-19 pandemic, partially offset by the decline in commercial delivery volume and the elimination of business from a large customer. Average daily volume increased 12% in 2020 primarily due to continued growth in residential services driven by e-commerce. FedEx Ground yields remained flat in 2020 primarily due to lower base yields offset by an increase in extra services.

The FedEx Ground fuel surcharge is based on a rounded average of the national U.S. on-highway average price for a gallon of diesel fuel, as published by the Department of Energy. The fuel surcharge ranged as follows for the years ended May 31:

	2020	2019
Low	5.8%	6.3%
High	7.3	7.8
Weighted-average	6.7	6.9

FedEx Ground Segment Operating Income

FedEx Ground segment operating income decreased 24% in 2020 due to increased costs to expand services, higher self-insurance accruals and the elimination of business from a large customer. In addition, continued mix shift to lower-yielding services, as well as a more competitive pricing environment, negatively impacted our results in 2020. These items were partially offset by residential delivery volume growth in 2020. The COVID-19 pandemic had a positive impact on revenue and a negative impact on expenses but did not have a material impact on operating income in 2020.

Purchased transportation expense increased 18% in 2020 due to higher volumes and increased contractor settlement rates, including expanding operations to seven days per week year-round. Salaries and employee benefits expense increased 19% in 2020 due to additional staffing to support volume growth, including expansion to seven-day-per-week year-round operations, and merit increases, partially offset by lower variable incentive compensation expenses. Other operating expense increased 11% in 2020 primarily due to higher self-insurance accruals of approximately $230 million.

The net impact of fuel had a slight benefit to operating income in 2020 as decreased fuel prices outpaced lower fuel surcharges. See the “Results of Operations and Outlook – Consolidated Results – Fuel” section of this MD&A for a description and additional discussion of the net impact of fuel on our operating results.

FedEx Ground Segment Outlook

We anticipate increased demand for residential services to continue at FedEx Ground in 2021. Building on investments made in 2020 to expand the FedEx Ground residential service offering, we will expand seven-day residential delivery coverage to more than 95 percent of the U.S. population by September 2020. We also are adding new regional sort facilities designed to handle shorter-zone residential volumes into certain key markets. Although the timing and pace of an economic recovery from the COVID-19 pandemic are uncertain and the uncertainty is expected to have an impact on commercial volumes in 2021, we remain well positioned to adjust to market conditions to assist our customers as they manage their supply chains and inventories.

To support these operational changes, FedEx Ground is making strategic investments to modernize and optimize its linehaul network and improve scheduling at its hubs and stations, leading to productivity improvement. Significant progress was made in the integration of FedEx SmartPost packages into the standard FedEx Ground operations in 2020 and this transition will be completed in the first half of 2021, generating last-mile efficiency through increased delivery density. Strategic investments made in 2020 for safety technology will remain a critical focus in 2021 to improve the safety throughout the FedEx Ground network.

We believe these initiatives will allow for the more efficient use of our existing assets, which will drive improved performance and enhance our competitive position over the long term. To support these strategic investments, capital expenditures in 2021 at FedEx Ground are expected to increase.

See “Risk Factors” and “Forward-Looking Statements” for a discussion of these and other potential risks and uncertainties that could materially affect our future performance.

FEDEX FREIGHT SEGMENT

FedEx Freight LTL service offerings include priority services when speed is critical and economy services when time can be traded for savings. The following table compares revenue, operating expenses, operating income (dollars in millions), operating margin, selected statistics and operating expenses as a percent of revenue for the years ended May 31:

	2020	2019	Percent Change	Percent of Revenue 2020	Percent of Revenue 2019
Revenue	$ 7,102	$ 7,582	(6)	100.0%	100.0%
Operating expenses:					
Salaries and employee benefits	3,449	3,639	(5)	48.5	48.0
Purchased transportation	695	932	(25)	9.8	12.3
Rentals	208	172	21	2.9	2.3
Depreciation and amortization	381	332	15	5.4	4.4
Fuel	476	563	(15)	6.7	7.4
Maintenance and repairs	247	245	1	3.5	3.2
Intercompany charges	516	535	(4)	7.3	7.1
Other	550	549	—	7.7	7.2
Total operating expenses	6,522	6,967	(6)	91.8%	91.9%
Operating income	$ 580	$ 615	(6)		
Operating margin	8.2%	8.1%	10 bp		
Average daily shipments (in thousands):					
Priority	72.5	78.4	(8)		
Economy	30.5	34.3	(11)		
Total average daily shipments	103.0	112.7	(9)		
Weight per shipment:					
Priority	1,146	1,207	(5)		
Economy	986	1,064	(7)		
Composite weight per shipment	1,098	1,164	(6)		
Revenue per shipment:					
Priority	$ 260.39	$ 250.95	4		
Economy	301.55	300.02	1		
Composite revenue per shipment	$ 273.72	$ 265.98	3		
Revenue per hundredweight:					
Priority	$ 22.73	$ 20.78	9		
Economy	30.59	28.19	9		
Composite revenue per hundredweight	$ 24.92	$ 22.85	9		

FedEx Freight Segment Revenue

FedEx Freight segment revenue decreased 6% in 2020 primarily due to decreased average daily shipments, partially offset by higher revenue per shipment. Average daily shipments decreased 9% in 2020 due to lower demand for our service offerings as a result of the COVID-19 pandemic and related supply chain disruptions. Revenue per shipment increased 3% in 2020 primarily due to higher base rates reflecting our ongoing revenue quality initiatives, partially offset by lower weight per shipment.

The weekly indexed fuel surcharge is based on the average of the U.S. on-highway prices for a gallon of diesel fuel, as published by the Department of Energy. The indexed FedEx Freight fuel surcharge ranged as follows for the years ended May 31:

	2020	2019
Low	21.0%	23.4%
High	24.4	25.6
Weighted-average	23.4	24.5

FedEx Freight Segment Operating Income

FedEx Freight segment operating income decreased 6% in 2020 due to the impact of lower volumes as a result of the COVID-19 pandemic and weaker economic conditions. Continued focus on yield management and aligning our cost structure with current and anticipated business levels benefited operating results in 2020.

Purchased transportation decreased 25% in 2020 primarily due to lower utilization of third-party transportation providers and lower volumes. Salaries and employee benefits decreased 5% in 2020 primarily due to lower volumes, partially offset by merit increases.

Fuel expense decreased 15% in 2020 primarily due to decreased fuel prices. The net impact of fuel had a significantly negative impact to operating income in 2020 as lower fuel surcharges outpaced decreased fuel prices. See the "Results of Operations and Outlook – Consolidated Results – Fuel" section of this MD&A for a description and additional discussion of the net impact of fuel on our operating results.

FedEx Freight Segment Outlook

Our FedEx Freight business is significantly impacted by changes in industrial production, which has been negatively impacted by the COVID-19 pandemic. In addition, the timing and pace of an economic recovery from the COVID-19 pandemic are uncertain.

In 2021, we will continue to manage our network and cost structure to align with volume levels, maintain our focus on yield management and profitable growth and improve our operational productivity and efficiencies through increased use of technology. We will continue to evaluate new service offerings that will deliver improved customer experiences and set us apart from the competition. Our employee-based, company-branded FedEx Freight Direct standard and premium residential service offerings will be available to 90% of the U.S. population in the second half of 2021. This service offering addresses the large, bulky and hard-to-handle surging e-commerce market and supports on-going collaboration with FedEx Ground.

Given the uncertainty around the COVID-19 pandemic, capital expenditures at FedEx Freight are expected to decrease significantly in 2021 and will consist primarily of vehicle replacement and strategic investments to modernize our operations.

FINANCIAL CONDITION

LIQUIDITY

Cash and cash equivalents totaled $4.9 billion at May 31, 2020, compared to $2.3 billion at May 31, 2019. The following table provides a summary of our cash flows for the years ended May 31 (in millions):

	2020	2019
Operating activities:		
Net income	$ 1,286	$ 540
Retirement plans mark-to-market adjustment	794	3,882
Gain from sale of business	—	(8)
Business realignment costs	—	101
Goodwill and other asset impairment charges	435	—
Other noncash charges and credits	6,674	3,589
Changes in assets and liabilities	(4,092)	(2,491)
Cash provided by operating activities	5,097	5,613
Investing activities:		
Capital expenditures	(5,868)	(5,490)
Business acquisitions, net of cash acquired	—	(66)
Proceeds from asset dispositions and other	22	83
Cash used in investing activities	(5,846)	(5,473)
Financing activities:		
Principal payments on debt	(2,548)	(1,436)
Proceeds from debt issuances	6,556	2,463
Dividends paid	(679)	(683)
Purchase of treasury stock	(3)	(1,480)
Other	55	97
Cash provided by (used in) financing activities	3,381	(1,039)
Effect of exchange rate changes on cash	(70)	(47)
Net increase (decrease) in cash and cash equivalents	$ 2,562	$ (946)
Cash and cash equivalents at end of period	$ 4,881	$ 2,319

Cash Provided by Operating Activities. Cash flows from operating activities decreased $516 million in 2020 primarily due to lower operating earnings and higher accounts receivable resulting from, among other things, the impacts of the COVID-19 pandemic, partially offset by lower variable incentive compensation payments and lower tax payments.

Cash Used in Investing Activities. Capital expenditures were 7% higher in 2020 primarily due to higher spending related to facilities at FedEx Express, increased spending on information technology at FedEx Services, FedEx Express and FedEx Freight and increased spending on package handling equipment at FedEx Ground, partially offset by lower spending related to aircraft at FedEx Express. See “Capital Resources” below for a more detailed discussion of capital expenditures during 2020.

Financing Activities. We used the net proceeds of our 2020 debt issuances (i) to make voluntary contributions to our tax-qualified U.S. domestic pension plans (“U.S. Pension Plans”), (ii) to redeem the $400 million aggregate principal amount of 2.30% notes due February 1, 2020 and the €500 million aggregate principal amount of 0.50% notes due April 9, 2020, (iii) to repay $1.5 billion of borrowings under our 364-Day Credit Agreement that we drew on March 18, 2020 and $136 million of commercial paper outstanding under our commercial paper program and (iv) for general corporate purposes. We used the net proceeds of our 2019 debt issuances to redeem the $750 million aggregate principal amount of 8.00% notes due January 15, 2019, pay the €500 million aggregate principal amount of floating-rate notes that matured on April 11, 2019 and for general corporate purposes. As of May 31, 2020, no commercial paper was outstanding.

The following table provides a summary of repurchases of our common stock for the periods ended May 31 (dollars in millions, except per share amounts):

	2020			2019		
	Total Number of Shares Purchased	Average Price Paid per Share	Total Purchase Price	Total Number of Shares Purchased	Average Price Paid per Share	Total Purchase Price
Common stock repurchases	20,000	$ 156.90	$ 3	6,640,000	$ 222.94	$ 1,480

In January 2016, our Board of Directors approved a stock repurchase program of up to 25 million shares. Shares under the current repurchase program may be repurchased from time to time in the open market or in privately negotiated transactions. The timing and volume of repurchases are at the discretion of management, based on the capital needs of the business, the market price of FedEx common stock and general market conditions. No time limit was set for the completion of the program, and the program may be suspended or discontinued at any time. As of May 31, 2020, 5.1 million shares remained under the current stock repurchase authorization.

During the fourth quarter of 2020, our Credit Agreements were amended to increase the ratio of debt to consolidated earnings (excluding noncash retirement plans MTM adjustments, noncash pension service costs and noncash asset impairment charges) before interest, taxes, depreciation and amortization ("adjusted EBITDA") as follows: 3.75:1.0 at May 31, 2020; 4.75:1.0 at August 31, 2020; 4.9:1.0 at November 30, 2020; 4.75:1.0 at February 28, 2021; and 3.75:1.0 at May 31, 2021, with the ratio reverting to 3.5:1.0 at August 31, 2021 and thereafter. The amendments to the Credit Agreements revised the adjusted EBITDA definition to exclude noncash pension service costs (as noted above) and also temporarily restrict us from repurchasing any shares of our common stock or increasing the amount of our quarterly dividend payable per share of common stock from $0.65 per share between May 27, 2020 and May 31, 2021. See Note 6 of the accompanying consolidated financial statements for additional information regarding the Credit Agreements.

CAPITAL RESOURCES

Our operations are capital intensive, characterized by significant investments in aircraft, package handling and sort equipment, vehicles and trailers, technology and facilities. The amount and timing of capital additions depend on various factors, including pre-existing contractual commitments, anticipated volume growth, domestic and international economic conditions, new or enhanced services, geographical expansion of services, availability of satisfactory financing and actions of regulatory authorities.

The following table compares capital expenditures by asset category and reportable segment for the years ended May 31 (in millions):

	2020	2019	Percent Change
Aircraft and related equipment	$ 1,628	$ 2,202	(26)
Package handling and ground support equipment	910	777	17
Vehicles and trailers	1,056	982	8
Information technology	915	751	22
Facilities and other	1,359	778	75
Total capital expenditures	$ 5,868	$ 5,490	7
FedEx Express segment	$ 3,560	$ 3,550	—
FedEx Ground segment	1,083	808	34
FedEx Freight segment	539	544	(1)
FedEx Services segment	527	440	20
Other	159	148	7
Total capital expenditures	$ 5,868	$ 5,490	7

Capital expenditures increased during 2020 primarily due to higher spending related to facilities at FedEx Express, increased spending on information technology at FedEx Services, FedEx Express and FedEx Freight and increased spending on package handling equipment at FedEx Ground, partially offset by lower spending related to aircraft at FedEx Express.

GUARANTOR FINANCIAL INFORMATION

We are providing the following information in compliance with Rule 13-01 of Regulation S-X, "Financial Disclosures about Guarantors and Issuers of Guaranteed Securities" with respect to our senior unsecured debt securities. As of May 31, 2020, we had outstanding $21.5 billion of senior unsecured debt securities. Substantially all of the senior unsecured notes were issued by FedEx under a shelf registration statement and are guaranteed by certain direct and indirect subsidiaries of FedEx ("Guarantor Subsidiaries"). See Note 6 of the accompanying consolidated financial statements for additional information regarding the terms of the senior unsecured debt securities. FedEx owns, directly or indirectly, 100% of each Guarantor Subsidiary. The guarantees are (1) unsecured obligations of the respective Guarantor Subsidiary, (2) rank equally with all of their other unsecured and unsubordinated indebtedness, and (3) are full and unconditional and joint and several. If we sell, transfer or otherwise dispose of all of the capital stock or all or substantially all of the assets of a Guarantor Subsidiary to any person that is not an affiliate of FedEx, the guarantee of that Guarantor Subsidiary will terminate and holders of debt securities will no longer have a direct claim against such subsidiary under the guarantee.

The following tables present summarized financial information for FedEx (as Parent) and the Guarantor Subsidiaries on a combined basis after transactions and balances within the combined entities have been eliminated.

Parent and Guarantor Subsidiaries

The following table presents the summarized balance sheet information as of May 31, 2020 (in millions):

Current Assets	$	11,014
Intercompany Receivable		3,431
Total Assets		61,678
Current Liabilities		7,030
Intercompany Payable		—
Total Liabilities		49,325

The following table presents the summarized statement of income information as of May 31, 2020 (in millions):

Revenue	$	50,178
Intercompany Charges, net		(2,674)
Operating Income		2,191
Intercompany Charges, net		165
Income Before Income Taxes		1,454
Net Income	$	1,009

LIQUIDITY OUTLOOK

The COVID-19 pandemic has negatively impacted the global economy, disrupted global supply chains and created significant volatility and disruption in financial markets. An extended period of global supply chain and economic disruption could materially adversely affect our business, results of operations, access to sources of liquidity and financial condition. In response to current business and economic conditions, we are taking actions to manage our cash flow and improve our liquidity, including review and consideration of opportunities and strategies for capital expenditure reductions and deferrals, as previously discussed, operating expense reductions and consideration of alternative financing sources in addition to our credit facilities and unsecured debt markets. While we have experienced some slowing in the collection of accounts receivable due to the effect of the COVID-19 pandemic on our customers and an increase in credit risk, particularly in the retail industry, our cash flows and overall liquidity have not been materially impacted at this point based on our credit management process and working capital management. We expect to benefit from certain of the relief provisions of recently enacted and any future government programs intended to provide economic relief to U.S. and global businesses in response to the COVID-19 pandemic, including relief from certain income, excise and payroll taxes in the United States pursuant to the CARES Act. See "Impact of the COVID-19 Pandemic" above for more information.

We believe that our cash and cash equivalents, which totaled $4.9 billion at May 31, 2020, cash flow from operations and available financing sources will be adequate to meet our liquidity needs, including working capital, capital expenditure requirements, debt payment obligations, pension contributions, if any, and TNT Express integration expenses. Our cash and cash equivalents balance at May 31, 2020 includes $1.1 billion of cash in foreign jurisdictions associated with our permanent reinvestment strategy. We are able to access the majority of this cash without a material tax cost, as the enactment of the TCJA significantly reduced the cost of repatriating foreign earnings from a U.S. tax perspective. We do not believe that the indefinite reinvestment of these funds impairs our ability to meet our U.S. domestic debt or working capital obligations.

Our capital expenditures are expected to be approximately $4.9 billion in 2021, which will include aircraft modernization at FedEx Express and strategic investments to improve productivity and safety. In addition, we are making investments over multiple years of approximately $1.5 billion to significantly expand the FedEx Express Indianapolis hub and approximately $1.5 billion to modernize the FedEx Express Memphis World Hub. We expect approximately 45% of capital expenditures in 2021 to be designated for growth initiatives. Our expected capital expenditures for 2021 include $1.7 billion for delivery of aircraft and related equipment and progress payments toward future aircraft deliveries at FedEx Express.

We have several aircraft modernization programs underway that are supported by the purchase of Boeing 777 Freighter ("B777F") and Boeing 767-300 Freighter ("B767F") aircraft. These aircraft are significantly more fuel-efficient per unit than the aircraft types previously utilized, and these expenditures are necessary to achieve significant long-term operating savings and to replace older aircraft. Our ability to delay the timing of these aircraft-related expenditures is limited without incurring significant costs to modify existing purchase agreements.

During 2020, FedEx Express exercised options to purchase an additional six B767F aircraft for delivery in 2022. Additionally, during 2020, FedEx Express executed two contract amendments rescheduling two B777F aircraft deliveries from 2023 to 2022 and two B767F aircraft deliveries from 2022 to 2023.

In fourth quarter of 2020, we received notice from certain aircraft manufacturers (i) rescheduling four B767F aircraft deliveries from 2020 to 2021, as well as two B767F aircraft deliveries from 2021 to 2022, and (ii) rescheduling certain Cessna SkyCourier 408 and ATR 72-600F aircraft between 2021 and 2026.

On June 25, 2020, FedEx Express executed a contract amendment rescheduling B767F aircraft deliveries as follows: 2021 – 18 aircraft; 2022 – 11 aircraft; 2023 – 13 aircraft; and 2024 – 4 aircraft.

We have a shelf registration statement filed with the Securities and Exchange Commission ("SEC") that allows us to sell, in one or more future offerings, any combination of our unsecured debt securities and common stock.

During the fourth quarter of 2020, we entered into the Credit Agreements. The Credit Agreements are available to finance our operations and other cash flow needs. The Five-Year Credit Agreement expires in March 2025 and includes a $250 million letter of credit sublimit. The 364-Day Credit Agreement expires in March 2021. See Note 6 of the accompanying consolidated financial statements for a description of the terms and significant covenants of the Credit Agreements, including additional temporary covenants restricting common stock repurchases and dividend increases during 2021.

For 2021, we do not anticipate making voluntary contributions to our U.S. Pension Plans. As noted in our discussion of critical accounting estimates, we do not anticipate contributions to our U.S. Pension Plans will be required for the foreseeable future based on our funded status and the fact we have a credit balance related to our cumulative excess voluntary pension contributions over those required that exceeds $3 billion. The credit balance is subtracted from plan assets to determine the minimum funding requirements. Therefore, we could eliminate all required contributions to our principal U.S. Pension Plans for several years if we were to choose to waive part of that credit balance in any given year. Our U.S. Pension Plans have ample funds to meet expected benefit payments.

On June 15, 2020, our Board of Directors declared a quarterly dividend of $0.65 per share of common stock. The dividend was paid on July 13, 2020 to stockholders of record as of the close of business on June 29, 2020. Each quarterly dividend payment is subject to review and approval by our Board of Directors, and we evaluate our dividend payment amount on an annual basis.

Standard & Poor's has assigned us a senior unsecured debt credit rating of BBB, a commercial paper rating of A-2 and a ratings outlook of "negative." Moody's Investors Service has assigned us an unsecured debt credit rating of Baa2, a commercial paper rating of P-2 and a ratings outlook of "negative." If our credit ratings drop, our interest expense may increase. If our commercial paper ratings drop below current levels, we may have difficulty utilizing the commercial paper market. If our senior unsecured debt credit ratings drop below investment grade, our access to financing may become limited.

CONTRACTUAL CASH OBLIGATIONS AND OFF-BALANCE SHEET ARRANGEMENTS

The following table sets forth a summary of our contractual cash obligations as of May 31, 2020. Certain of these obligations are reflected in our balance sheet, while others are disclosed as future obligations. We have certain contingent liabilities that are not accrued in our balance sheet in accordance with accounting principles generally accepted in the United States. These contingent liabilities are not included in the table below. We have other long-term liabilities reflected in our balance sheet, including deferred income taxes, qualified and nonqualified pension and postretirement healthcare plan liabilities and other self-insurance accruals. Unless statutorily required, the payment obligations associated with these liabilities are not reflected in the table below due to the absence of scheduled maturities. Accordingly, this table is not meant to represent a forecast of our total cash expenditures for any of the periods presented.

	Payments Due by Fiscal Year (Undiscounted) (in millions)						
	2021	2022	2023	2024	2025	Thereafter	Total
Operating activities:							
Operating leases	$ 2,349	$ 2,240	$ 1,987	$ 1,665	$ 1,434	$ 6,906	$ 16,581
Non-capital purchase obligations and other	1,254	823	619	503	635	3,074	6,908
Interest on long-term debt	798	783	755	734	704	11,413	15,187
Investing activities:							
Aircraft and aircraft-related capital commitments	1,891	2,514	1,801	456	250	42	6,954
Other capital purchase obligations	61	25	23	1	1	4	115
Financing activities:							
Debt	—	1,197	1,567	750	1,700	16,542	21,756
Finance leases	67	26	25	24	81	646	869
Total	$ 6,420	$ 7,608	$ 6,777	$ 4,133	$ 4,805	$ 38,627	$ 68,370

Open purchase orders that are cancelable are not considered unconditional purchase obligations for financial reporting purposes and are not included in the table above. Such purchase orders often represent authorizations to purchase rather than binding agreements. See Note 17 of the accompanying consolidated financial statements for more information on such purchase orders.

Operating Activities

The amounts reflected in the table above for operating leases represent undiscounted future minimum lease payments under noncancelable operating leases (principally facilities and aircraft) with an initial or remaining term in excess of one year at May 31, 2020. Under the new lease accounting rules, the majority of these leases are recognized at the net present value on the balance sheet as a liability with an offsetting right-to-use asset effective in 2020. See Note 7 of the accompanying consolidated financial statements for further information. Credit rating agencies routinely use information concerning minimum lease payments required for our operating leases to calculate our debt capacity.

The amounts reflected for purchase obligations represent noncancelable agreements to purchase goods or services that are not capital-related. Such contracts include those for printing and advertising and promotions contracts.

Included in the table above within the caption entitled “Non-capital purchase obligations and other” is our estimate of the current portion of the liability ($80 million) for uncertain tax positions. We cannot reasonably estimate the timing of the long-term payments or the amount by which the liability will increase or decrease over time; therefore, the long-term portion of the liability ($49 million) is excluded from the table. See Note 12 of the accompanying consolidated financial statements for further information.

The amounts reflected in the table above for interest on long-term debt represent future interest payments due on our long-term debt.

Investing Activities

The amounts reflected in the table above for capital purchase obligations represent noncancelable agreements to purchase capital-related equipment. Such contracts include those for certain purchases of aircraft, aircraft modifications, vehicles and trailers, facilities, computers and other equipment.

As of May 31, 2020, we had $633 million in deposits and progress payments on aircraft purchases and other planned aircraft-related transactions.

Financing Activities

We have certain financial instruments representing potential commitments, not reflected in the table above, that were incurred in the normal course of business to support our operations, including standby letters of credit and surety bonds. These instruments are required under certain U.S. self-insurance programs and are also used in the normal course of operations. The underlying liabilities insured by these instruments are reflected in our balance sheets, where applicable. Therefore, no additional liability is reflected for the letters of credit and surety bonds themselves.

The amounts reflected in the table above for long-term debt represent future scheduled principal payments on our long-term debt.

The amounts reflected in the table above for finance leases represent undiscounted future minimum lease payments under noncancelable finance leases with an initial or remaining term in excess of one year at May 31, 2020.

We do not have any guarantees or other off-balance sheet financing arrangements, including variable interest entities, which we believe could have a material impact on our financial condition or liquidity.

OTHER BUSINESS MATTERS

On June 24, 2019, FedEx filed suit in U.S. District Court in the District of Columbia seeking to enjoin the U.S. Department of Commerce from enforcing prohibitions contained in the Export Administration Regulations (the "EARs") against FedEx. FedEx believes that the EARs violate common carriers' rights to due process under the Fifth Amendment of the U.S. Constitution as they unreasonably hold common carriers strictly liable for shipments that may violate the EARs without requiring evidence that the carriers had knowledge of any violations.

The China State Post Bureau is currently conducting an investigation into the operations of FedEx Express regarding the handling of certain packages while attempting to comply with the EARs. FedEx Express has and will continue to fully cooperate with the Chinese authorities on the investigation.

CRITICAL ACCOUNTING ESTIMATES

The preparation of financial statements in accordance with accounting principles generally accepted in the United States requires management to make significant judgments and estimates to develop amounts reflected and disclosed in the financial statements. In many cases, there are alternative policies or estimation techniques that could be used. We maintain a thorough process to review the application of our accounting policies and to evaluate the appropriateness of the many estimates that are required to prepare the financial statements of a complex, global corporation. However, even under optimal circumstances, estimates routinely require adjustment based on changing circumstances and new or better information.

The estimates discussed below include the financial statement elements that are either the most judgmental or involve the selection or application of alternative accounting policies and are material to our financial statements. Management has discussed the development and selection of these critical accounting estimates with the Audit Committee of our Board of Directors and with our independent registered public accounting firm.

RETIREMENT PLANS

OVERVIEW. We sponsor programs that provide retirement benefits to most of our employees. These programs include defined benefit pension plans, defined contribution plans and postretirement healthcare plans and are described in Note 13 of the accompanying consolidated financial statements. The rules for pension accounting are complex and can produce volatility in our earnings, financial condition and liquidity.

We are required to record annual year-end adjustments to our financial statements for the net funded status of our defined benefit pension and postretirement healthcare plans. The funded status of our plans also impacts our liquidity; however, the cash funding rules operate under a completely different set of assumptions and standards than those used for financial reporting purposes. As a result, our actual cash funding requirements can differ materially from our reported funded status.

Over the past several years, we have taken numerous actions to reduce pension-related risk and expense, including the introduction of our portable pension account benefit, freezing our traditional pension benefit, employing a liability-driven investment strategy and permitting certain former employees with a traditional pension benefit to make a one-time, irrevocable election to receive their benefits in a lump-sum distribution. In May 2018, we entered into an agreement with Metropolitan Life Insurance Company to purchase a group annuity contract representing the transfer of approximately $6 billion of our U.S. Pension Plan obligations. The transaction transferred responsibility for pension benefits to Metropolitan Life Insurance Company for approximately 41,000 of our retirees and beneficiaries who satisfied certain conditions and were receiving a monthly benefit from participating U.S. Pension Plans. There was no change to the pension benefits for any plan participants as a result of this transaction. The purchase of the group annuity contract was funded directly by assets of the U.S. Pension Plans. The group annuity contract reduced the size of our U.S. Pension Plans, reduced our exposure to market risk and associated balance sheet volatility and eliminated the investment, administrative and Pension Benefit Guaranty Corporation premium expenses for approximately 41,000 retirees. We recognized a $210 million one-time settlement loss in connection with this transaction, which was included in our 2018 year-end MTM retirement plans accounting adjustment.

In November 2019, we announced the closing of our U.S.-based defined benefit pension plans to new non-union employees hired on or after January 1, 2020. We will introduce an all-401(k)-plan retirement benefit structure for eligible employees with a higher company match of up to 8% across all U.S.-based operating companies. During 2021, current eligible employees under the Portable Pension Account (PPA) pension formula will be given a one-time option to continue to be eligible for pension compensation credits under the existing PPA formula and remain in the existing 401(k) plan with its company match of up to 3.5%, or to cease receiving compensation credits under the PPA and move to the new 401(k) plan with the higher match of up to 8%. Changes to the new 401(k) plan structure become effective beginning January 1, 2022. While this new program will provide employees greater flexibility and reduce our long-term pension costs, it will not have a material impact on current or near-term financial results.

The “Salaries and employee benefits” caption of our accompanying consolidated income statements includes retirement plan expense associated with service costs. The “Other retirement plans (expense) income” caption of our accompanying consolidated income statements includes our fourth quarter MTM adjustment, expense associated with prior service and interest costs, the expected return on assets (“EROA”) and settlements. A summary of our retirement plan costs over the past two years is as follows (in millions):

	2020	2019
Defined benefit pension plans	$ 148	$ 111
Defined contribution plans	574	561
Postretirement healthcare plans	85	75
Retirement plans MTM loss	794	3,882
	$ 1,601	$ 4,629

The components of the MTM adjustments are as follows (in millions):

	2020	2019
Discount rate change	$ 2,997	$ 1,780
Demographic experience:		
Current year actuarial loss	50	739
Change in future assumptions	(229)	887
Actual versus expected return on assets	(2,024)	476
Total MTM loss	$ 794	$ 3,882

Service cost for our defined benefit pension and postretirement healthcare plans was $906 million in 2020 and $818 million in 2019 and is expected to be approximately $985 million in 2021.

2020

The weighted-average discount rate for all our pension and postretirement healthcare plans decreased 64 basis points from 3.69% at May 31, 2019 to 3.05% at May 31, 2020. The demographic experience in 2020 reflects an update to our mortality assumption and a current-year actuarial loss due to unfavorable experience compared to various demographic assumptions. The actual rate of return, which is net of all fees and expenses, on our U.S. Pension Plan assets of 15.00% was higher than our expected return of 6.75%, as return seeking assets, primarily equities, were positive despite equity market volatility. Additionally, fixed income assets performed as expected as interest rates declined.

2019

The demographic experience in 2019 reflected updates to several forward-looking assumptions, including retirement rates, disability incidence rates and salary increase assumptions, and a current-year actuarial loss due to unfavorable experience compared to various demographic assumptions. The actual rate of return, which is net of all fees and expenses, on our U.S. Pension Plan assets of 4.05% was lower than our expected return of 6.75%, as lower than expected equity returns negatively impacted return-seeking assets while fixed-income assets performed as expected due to declining interest rates.

DISCOUNT RATE. The discount rate is the interest rate used to discount the estimated future benefit payments that have been accrued to date (the projected benefit obligation or "PBO") to their net present value and to determine the succeeding year's ongoing pension expense (prior to any year-end MTM adjustment). The discount rate is determined each year at the plan measurement date. The discount rate for our U.S. Pension Plans at each measurement date was as follows:

Measurement Date	Discount Rate
5/31/2020	3.14%
5/31/2019	3.85
5/31/2018	4.27

We determine the discount rate with the assistance of actuaries, who calculate the yield on a theoretical portfolio of high-grade corporate bonds (rated Aa or better). In developing this theoretical portfolio, we select bonds that match cash flows to benefit payments, limit our concentration by industry and issuer, and apply screening criteria to ensure bonds with a call feature have a low probability of being called. To the extent scheduled bond proceeds exceed the estimated benefit payments in a given period, the calculation assumes those excess proceeds are reinvested at one-year forward rates.

The measurement of our PBO and the related impact on our annual MTM adjustment is highly sensitive to the discount rate assumption. For our largest pension plan, a 50-basis-point increase in the discount rate would have decreased our 2020 PBO by approximately $1.8 billion and a 50-basis-point decrease in the discount rate would have increased our 2020 PBO by approximately $2.0 billion. However, our annual net pension expense is less sensitive to changes in the discount rate. For example, a one-basis-point increase in the discount rate for our largest pension plan would have a $42 million effect on the fourth quarter MTM adjustment but only a net $100,000 impact on net pension expense.

PLAN ASSETS. The expected average rate of return on plan assets is a long-term, forward-looking assumption. It is required to be the expected future long-term rate of earnings on plan assets. Our pension plan assets are invested primarily in publicly tradable securities, and our pension plans hold only a minimal investment in FedEx common stock that is entirely at the discretion of third-party pension fund investment managers. As part of our strategy to manage pension costs and funded status volatility, we follow a liability-driven investment strategy to better align plan assets with liabilities.

Establishing the expected future rate of investment return on our pension assets is a judgmental matter, which we review on an annual basis and revise as appropriate. Management considers the following factors in determining this assumption:

- the duration of our pension plan liabilities, which drives the investment strategy we can employ with our pension plan assets;
- the types of investment classes in which we invest our pension plan assets and the expected compound geometric return we can reasonably expect those investment classes to earn over time, net of all fees and expenses; and
- the investment returns we can reasonably expect our investment management program to achieve in excess of the returns we could expect if investments were made strictly in indexed funds.

For consolidated pension expense, we assumed a 6.75% expected long-term rate of return on our U.S. Pension Plan assets in 2020 and 2019. The historical annual return on our U.S. Pension Plan assets, calculated on a compound geometric basis, was 7.7%, net of all fees and expenses, for the 15-year period ended May 31, 2020. For our U.S. Pension Plans, a one basis-point change in our EROA would impact our 2021 pension expense by $2.5 million.

FUNDED STATUS. The following is information concerning the funded status of our pension plans as of May 31 on a financial reporting basis (in millions):

	2020	2019
Funded Status of Plans:		
Projected benefit obligation (PBO)	$ 32,441	$ 28,855
Fair value of plan assets	28,691	24,898
Funded status of the plans	$ (3,750)	$ (3,957)
Cash Amounts:		
Cash contributions during the year	$ 1,154	$ 1,125
Benefit payments during the year	$ 987	$ 806

FUNDING. The funding requirements for our U.S. Pension Plans are governed by the Pension Protection Act of 2006, which has aggressive funding requirements in order to avoid benefit payment restrictions that become effective if the funded status determined under IRS rules falls below 80% at the beginning of a plan year. All of our U.S. Pension Plans have funded status levels in excess of 80% and our plans are fully funded under the Employee Retirement Income Security Act. Additionally, current benefit payments do not materially impact our total plan assets (benefit payments for our U.S. Pension Plans for 2020 were approximately $873 million, or 3.2% of plan assets).

Over the past several years, we have made voluntary contributions to our U.S. Pension Plans in excess of the minimum required contributions. For 2021, no pension contributions are required for our U.S. Pension Plans, as they are fully funded under the Employee Retirement Income Security Act, and no voluntary contributions are anticipated.

See Note 13 of the accompanying consolidated financial statements for further information about our retirement plans.

INCOME TAXES

We are subject to income taxes in the U.S. and numerous foreign jurisdictions. Our income taxes are a function of our income, statutory tax rates and tax planning opportunities available to us in the various jurisdictions in which we operate. The acquisition of TNT Express in 2016 expanded our foreign operations significantly and increased the complexity of our global operations from an income tax perspective. The tax laws in the various jurisdictions are complex and subject to different interpretations by us and the respective governmental taxing authorities. As a result, significant judgment is required in determining our tax expense and in evaluating our tax positions, including evaluating uncertainties. Also, our effective tax rate is significantly affected by the earnings generated in each jurisdiction, so unexpected fluctuations in the geographic mix of earnings could significantly impact our tax rate. Our intercompany transactions are based on globally accepted transfer pricing principles, which align profits with the business operations and functions of the various legal entities in our international business.

We evaluate our tax positions quarterly and adjust the balances as new information becomes available. These evaluations are based on factors including, but not limited to, changes in facts or circumstances, changes in tax laws or their interpretations, audit activity and changes in our business. In addition, management considers the advice of third parties in making conclusions regarding tax consequences.

Tax contingencies arise from uncertainty in the application of tax rules throughout the many jurisdictions in which we operate. Despite our belief that our tax return positions are consistent with applicable tax laws, taxing authorities could challenge certain positions. We record tax benefits for uncertain tax positions based upon management's evaluation of the information available at the reporting date. To be recognized in the financial statements, a tax benefit must be at least more likely than not of being sustained based on the technical merits. The benefit for positions meeting the recognition threshold is measured as the largest benefit more likely than not of being realized upon ultimate settlement with a taxing authority that has full knowledge of all relevant information. Significant judgment is required in making these determinations and adjustments to unrecognized tax benefits may be necessary to reflect actual taxes payable upon settlement.

Deferred income tax assets represent amounts available to reduce income taxes payable on taxable income in future years. Such assets arise because of temporary differences between the financial reporting and tax bases of assets and liabilities, as well as from net operating loss and tax credit carryforwards. We evaluate the recoverability of these future tax deductions and credits by assessing the adequacy of future expected taxable income from all sources, including reversal of taxable temporary differences, forecasted operating earnings and available tax planning strategies. These sources of income rely heavily on estimates to make this determination so there is a risk that these estimates will have to be revised as new information is received. To the extent we do not consider it more likely than not that a deferred tax asset will be recovered, a valuation allowance is established. We believe we will generate sufficient future taxable income to realize the tax benefits related to the remaining net deferred tax assets in our consolidated balance sheets that are not subject to valuation allowances. We record the taxes for global intangible low-taxed income as a period cost.

Our income tax positions are based on currently enacted tax laws, including the TCJA and the CARES Act. As further guidance is issued by the U.S. Treasury Department, the IRS and other standard-setting bodies, any resulting changes to our estimates will be treated in accordance with the relevant accounting guidance.

For more information, including impacts from the TCJA and the CARES Act, see the "Income Taxes" section of this MD&A and Note 12 of the accompanying consolidated financial statements.

SELF-INSURANCE ACCRUALS

We are self-insured up to certain limits for costs associated with workers' compensation claims, vehicle accidents and general business liabilities, and benefits paid under employee healthcare and disability programs. Our reserves are established for estimates of loss on reported claims, including incurred-but-not-reported claims. Self-insurance accruals reflected in our balance sheet were $3.3 billion at May 31, 2020 and $3.0 billion at May 31, 2019. Approximately 36% of these accruals were classified as current liabilities.

Our self-insurance accruals are primarily based on the actuarially estimated cost of claims incurred as of the balance sheet date. These estimates include consideration of factors such as severity of claims, frequency and volume of claims, healthcare inflation, seasonality and plan designs. Cost trends on material accruals are updated each quarter. We self-insure up to certain limits that vary by type of risk. Periodically, we evaluate the level of insurance coverage and adjust insurance levels based on risk tolerance and premium expense. Where estimable, losses covered by insurance are recognized on a gross basis with a corresponding insurance receivable.

We believe the use of actuarial methods to account for these liabilities provides a consistent and effective way to measure these highly judgmental accruals. However, the use of any estimation technique in this area is inherently sensitive given the magnitude of claims involved and the length of time until the ultimate cost is known. We believe our recorded obligations for these expenses are consistently measured on a conservative basis. Nevertheless, changes in healthcare costs, accident frequency and severity, insurance retention levels and other factors can materially affect the estimates for these liabilities.

LONG-LIVED ASSETS

USEFUL LIVES AND SALVAGE VALUES. Our business is capital intensive, with approximately 56% of our owned assets invested in our transportation and information systems infrastructures.

The depreciation or amortization of our capital assets over their estimated useful lives, and the determination of any salvage values, requires management to make judgments about future events. Because we utilize many of our capital assets over relatively long periods (the majority of aircraft costs are depreciated over 15 to 30 years), we periodically evaluate whether adjustments to our estimated service lives or salvage values are necessary to ensure these estimates properly match the economic use of the asset. This evaluation may result in changes in the estimated lives and residual values used to depreciate our aircraft and other equipment. For our aircraft, we typically assign no residual value due to the utilization of these assets in cargo configuration, which results in little to no value at the end of their useful life. These estimates affect the amount of depreciation expense recognized in a period and, ultimately, the gain or loss on the disposal of the asset. Changes in the estimated lives of assets will result in an increase or decrease in the amount of depreciation recognized in future periods and could have a material impact on our results of operations (as described below). Historically, gains and losses on disposals of operating equipment have not been material. However, such amounts may differ materially in the future due to changes in business levels, technological obsolescence, accident frequency, regulatory changes and other factors beyond our control.

IMPAIRMENT. As of May 31, 2020, the FedEx Express global air network included a fleet of 679 aircraft (including approximately 300 supplemental aircraft) that provide delivery of packages and freight to more than 220 countries and territories through a wide range of U.S. and international shipping services. While certain aircraft are utilized in primary geographic areas (U.S. versus international), we operate an integrated global network, and utilize our aircraft and other modes of transportation to achieve the lowest cost of delivery while maintaining our service commitments to our customers. Because of the integrated nature of our global network, our aircraft are interchangeable across routes and geographies, giving us flexibility with our fleet planning to meet changing global economic conditions and maintain and modify aircraft as needed.

Because of the lengthy lead times for aircraft manufacture and modifications, we must anticipate volume levels and plan our fleet requirements years in advance, and make commitments for aircraft based on those projections. Furthermore, the timing and availability of certain used aircraft types (particularly those with better fuel efficiency) may create limited opportunities to acquire these aircraft at favorable prices in advance of our capacity needs. These activities create risks that asset capacity may exceed demand. At May 31, 2020, all of our purchased aircraft were placed into service.

The accounting test for whether an asset held for use is impaired involves first comparing the carrying value of the asset with its estimated future undiscounted cash flows. If the cash flows do not exceed the carrying value, the asset must be adjusted to its current fair value. We operate integrated transportation networks, and accordingly, cash flows for most of our operating assets are assessed at a network level, not at an individual asset level for our analysis of impairment. Further, decisions about capital investments are evaluated based on the impact to the overall network rather than the return on an individual asset. We make decisions to remove certain long-lived assets from service based on projections of reduced capacity needs or lower operating costs of newer aircraft types, and those decisions may result in an impairment charge. Assets held for disposal must be adjusted to their estimated fair values less costs to sell when the decision is made to dispose of the asset and certain other criteria are met. The fair value determinations for such aircraft may require management estimates, as there may not be active markets for some of these aircraft. Such estimates are subject to revision from period to period.

In the normal management of our aircraft fleet, we routinely idle aircraft and engines temporarily due to maintenance cycles and adjustments of our network capacity to match seasonality and overall customer demand levels. Temporarily idled assets are classified as available-for-use, and we continue to record depreciation expense associated with these assets. These temporarily idled assets are assessed for impairment on a quarterly basis. The criteria for determining whether an asset has been permanently removed from service (and, as a result, is potentially impaired) include, but are not limited to, our global economic outlook and the impact of our outlook on our current and projected volume levels, including capacity needs during our peak shipping seasons; the introduction of new fleet types or decisions to permanently retire an aircraft fleet from operations; and changes to planned service expansion activities. At May 31, 2020, we had 14 aircraft temporarily idled. These aircraft have been idled for an average of five months and are expected to return to revenue service in order to meet expected demand.

During 2020, we made the decision to permanently retire from service 10 Airbus A310-300 aircraft and 12 related engines at FedEx Express to align with the needs of the U.S. domestic network and modernize its aircraft fleet. As a consequence of this decision, noncash impairment charges of $66 million ($50 million, net of tax, or $0.19 per diluted share) were recorded in the FedEx Express segment in the second quarter. Seven of these aircraft were temporarily idled.

During the fourth quarter of 2020, in consideration of the impact of the COVID-19 pandemic on certain of our businesses, we reviewed long-lived assets in our retail and logistics business units for impairment. Based on our reviews, we recognized immaterial asset impairment charges related to the FedEx Logistics operating segment.

LEASES. We utilize operating leases to finance certain of our aircraft, facilities and equipment. Such arrangements typically shift the risk of loss on the residual value of the assets at the end of the lease period to the lessor. In accordance with the new lease accounting standard adopted June 1, 2019, we had approximately $14 billion in operating lease liabilities and related right-of-use assets on the balance sheet as of May 31, 2020. The weighted-average remaining lease term of all operating leases outstanding at May 31, 2020 was approximately ten years.

Our leases generally contain options to extend or terminate the lease. We reevaluate our leases on a regular basis to consider the economic and strategic incentives of exercising the renewal options, and how they align with our operating strategy. Therefore, substantially all the renewal option periods are not included within the lease term and the associated payments are not included in the measurement of the right-of-use asset and lease liability as the options to extend are not reasonably certain at lease commencement.

The lease liabilities are measured at the lease commencement date and determined using the present value of the minimum lease payments not paid and our incremental borrowing rate, which approximates the rate at which we would borrow, on a collateralized basis, over the term of a lease in the applicable currency environment. The interest rate implicit in the lease is generally not determinable in transactions where we are the lessee.

The determination of whether a lease is accounted for as a finance lease or an operating lease requires management to make estimates primarily about the fair value of the asset and its estimated economic useful life. In addition, our evaluation includes ensuring we properly account for build-to-suit lease arrangements and making judgments about whether various forms of lessee involvement during the construction period allow the lessee to control the underlying leased asset during the construction period. We believe we have well-defined and controlled processes for making these evaluations, including obtaining third-party appraisals for material transactions to assist us in making these evaluations.

GOODWILL. As of May 31, 2020, we had $6.4 billion of recorded goodwill from our business acquisitions, representing the excess of the purchase price over the fair value of the net assets acquired. As of May 31, 2019, we had $6.9 billion of recorded goodwill from our business acquisitions, representing the excess of the aggregate purchase price over the fair value of the net assets acquired. Several factors give rise to goodwill in our acquisitions, such as the expected benefit from synergies of the combination and the existing workforce of the acquired business.

Goodwill is reviewed at least annually for impairment. In our evaluation of goodwill impairment, we perform a qualitative assessment that requires management judgment and the use of estimates to determine if it is more likely than not that the fair value of a reporting unit is less than its carrying amount. An entity has an unconditional option to bypass the qualitative assessment for any reporting unit and proceed directly to performing the quantitative goodwill impairment test. An entity may resume performing the qualitative assessment in any subsequent period. We performed both qualitative and quantitative assessments of goodwill in the fourth quarter of 2020 and 2019. This included comparing the fair value of the reporting unit to its carrying value (including attributable goodwill). Fair value is estimated using standard valuation methodologies (principally the income or market approach classified as Level 3 within the fair value hierarchy) incorporating market participant considerations and management's assumptions on revenue growth rates, operating margins, discount rates and expected capital expenditures. Estimates used by management can significantly affect the outcome of the impairment test. Changes in forecasted operating results and other assumptions could materially affect these estimates. Due to the level of uncertainty from the COVID-19 pandemic, we adjusted our procedures for testing goodwill in 2020 by incorporating sensitivities in our valuations performed using the income approach.

We recorded an impairment charge of $358 million attributable to our FedEx Office and FedEx Supply Chain reporting units in the fourth quarter of 2020. The COVID-19 pandemic resulted in store closures and declining print revenue at FedEx Office during the fourth quarter of 2020 and is expected to continue to negatively impact its near-term operating performance. Based on these factors, our outlook for the FedEx Office business and retail industry changed in the fourth quarter of 2020, which contributed $348 million to the goodwill impairment charge.

While there are several factors negatively impacting near-term results at FedEx Express, including weak global economic conditions and the timing and amount of TNT Express integration program expenses, FedEx Express continues to be an established profitable business with a fair value that exceeds its carrying value based on our valuation performed during the fourth quarter of 2020. In addition, our other reporting units with significant recorded goodwill include FedEx Ground and FedEx Freight. We evaluated these reporting units during the fourth quarters of 2020 and 2019. The estimated fair value of each of these reporting units significantly exceeded their carrying values as of the end of 2020 and 2019; therefore, we do not believe that any of these reporting units were impaired as of the balance sheet dates.

LEGAL AND OTHER CONTINGENCIES

We are subject to various loss contingencies in connection with our operations. Contingent liabilities are difficult to measure, as their measurement is subject to multiple factors that are not easily predicted or projected. Further, additional complexity in measuring these liabilities arises due to the various jurisdictions in which these matters occur, which makes our ability to predict their outcome highly uncertain. Moreover, different accounting rules must be employed to account for these items based on the nature of the contingency. Accordingly, significant management judgment is required to assess these matters and to make determinations about the measurement of a liability, if any. Certain pending loss contingencies are described in Note 18 of the accompanying consolidated financial statements. In the opinion of management, the aggregate liability, if any, of individual matters or groups of related matters not specifically described in Note 18 is not expected to be material to our financial position, results of operations or cash flows. The following describes our methods and associated processes for evaluating these matters.

Because of the complex environment in which we operate, we are subject to numerous legal proceedings and claims, including those relating to general commercial matters, governmental enforcement actions, employment-related claims and FedEx Ground's service providers. Accounting guidance for contingencies requires an accrual of estimated loss from a contingency, such as a non-income tax or other legal proceeding or claim, when it is probable (i.e., the future event or events are likely to occur) that a loss has been incurred and the amount of the loss can be reasonably estimated. This guidance also requires disclosure of a loss contingency matter when, in management's judgment, a material loss is reasonably possible or probable.

During the preparation of our financial statements, we evaluate our contingencies to determine whether it is probable, reasonably possible or remote that a liability has been incurred. A loss is recognized for all contingencies deemed probable and estimable, regardless of amount. For unresolved contingencies with potentially material exposure that are deemed reasonably possible, we evaluate whether a potential loss or range of loss can be reasonably estimated.

Our evaluation of these matters is the result of a comprehensive process designed to ensure that accounting recognition of a loss or disclosure of these contingencies is made in a timely manner and involves our legal and accounting personnel, as well as external counsel where applicable. The process includes regular communications during each quarter and scheduled meetings shortly before the completion of our financial statements to evaluate any new legal proceedings and the status of existing matters.

In determining whether a loss should be accrued or a loss contingency disclosed, we evaluate, among other factors:

- the current status of each matter within the scope and context of the entire lawsuit or proceeding (e.g., the lengthy and complex nature of class-action matters);

- the procedural status of each matter;
- any opportunities to dispose of a lawsuit on its merits before trial (i.e., motion to dismiss or for summary judgment);
- the amount of time remaining before a trial date;
- the status of discovery;
- the status of settlement, arbitration or mediation proceedings; and
- our judgment regarding the likelihood of success prior to or at trial.

In reaching our conclusions with respect to accrual of a loss or loss contingency disclosure, we take a holistic view of each matter based on these factors and the information available prior to the issuance of our financial statements. Uncertainty with respect to an individual factor or combination of these factors may impact our decisions related to accrual or disclosure of a loss contingency, including a conclusion that we are unable to establish an estimate of possible loss or a meaningful range of possible loss. We update our disclosures to reflect our most current understanding of the contingencies at the time we issue our financial statements. However, events may arise that were not anticipated and the outcome of a contingency may result in a loss to us that differs materially from our previously estimated liability or range of possible loss.

Despite the inherent complexity in the accounting and disclosure of contingencies, we believe that our processes are robust and thorough and provide a consistent framework for management in evaluating the potential outcome of contingencies for proper accounting recognition and disclosure.

RISK FACTORS

A wide range of factors could materially adversely affect our business, results of operations, financial condition, access to sources of liquidity and the price of our common stock. The most significant of these factors include the following:

The COVID-19 pandemic has adversely affected, and we expect will continue to adversely affect, our business, results of operations and financial condition. The COVID-19 pandemic has negatively impacted the global economy, disrupted global supply chains and created significant volatility and disruption of financial markets. Due to the crucial role we play in moving supply chains and delivering critical relief, we are considered an essential business and we continue to operate under and respond to evolving state-of-emergency and stay-at-home orders issued in the U.S. and globally. The disruption of global supply chains and the global economy has materially affected our business, results of operations and financial condition. We expect the full impact of the COVID-19 pandemic, including the extent of its effect on our financial condition and results of operations, to be dictated by future developments which remain uncertain and cannot be predicted, such as its duration and spread, the success of efforts to contain it, the possibility of subsequent widespread outbreaks, and the impact of actions taken in response. The COVID-19 pandemic has had, and we expect will continue to have, certain negative impacts on our business, including, but not limited to, the following:

- The COVID-19 pandemic has had a rapid and significant negative impact on the global economy. The disruption of global supply chains, interruption in economic activity, preventative measures taken to alleviate the pandemic (such as stay-at-home orders and other responsive measures), and increased economic uncertainty caused by the pandemic have resulted in increased global economic weakness of an unknown duration. Deteriorating global economic conditions have reduced business-to-business demand across all of our transportation businesses. The various stay-at-home orders and shut down of commercial activities in major markets around the world has also led to unprecedented demand for residential delivery services, rivaling our peak holiday season traffic. We incurred increased costs associated with this demand and lower composite yields than our typical service mix, which negatively impacted our results of operations during 2020. Prolonged economic weakness, including an extended period of elevated levels of unemployment in the U.S., could further reduce discretionary consumer spending and consumer confidence, which could have a further adverse effect on our results of operations.

- We have made significant operational adjustments to align our services with shipping volumes and operating conditions and to comply with evolving governmental orders, rules and regulations. As a result, we are incurring additional operating expenses as we adjust to dramatically changed and continuously evolving market dynamics and operating conditions, and we may continue to incur similar expenses in the future. Additionally, we have reduced planned 2021 capital expenditures by decreasing planned spending on vehicles and trailers, delaying facility expansions and postponing certain information technology initiatives. The COVID-19 pandemic has also delayed completion of capital improvements and certain other initiatives in Europe related to the integration of TNT Express. If we are unable to remain agile and continue to flex our networks to align with shipping volumes, customer needs, market demands and operating conditions, or are unable to continuously respond to evolving governmental policies for the duration of a prolonged period of economic recovery, our business operations could be negatively impacted, which could have a further adverse effect on our results of operations.

- We rely on a global workforce and our business demands we take measures to protect the health and safety of our team members, customers and others with whom we do business, while continuing to effectively manage our employees and maintain business operations. We have taken additional measures and incurred additional expenses to protect the health and safety of our team members and the public, and continue to work with customers to accommodate special requests around modified store hours, closings, and delivery alternatives to comply with applicable government restrictions and safety guidance. Due to the size, scope and geographically dispersed nature of our operations, the expenses we incur to protect the health and safety of certain of our employees may be higher than similar expenses incurred by companies in other industries. Additionally, our business operations may be disrupted if a significant portion of our workforce is unable to work safely and effectively due to illness, quarantines, government actions, or other restrictions or measures responsive to the pandemic, or if members of senior management or our Board of Directors are unable to perform their duties for an extended period of time. Measures taken across our business operations to address health and safety may not be sufficient to prevent the spread of COVID-19 among our team members, customers and others. Therefore, we could face operational disruptions and incur additional expenses, including devoting additional resources to assisting employees diagnosed with COVID-19 and further changing health and safety protocols and processes, that could adversely affect our business and results of operations.

- A significant number of our employees as well as customers and others with whom we do business continue to work remotely in response to the COVID-19 pandemic. Our business operations may be disrupted, and we may experience increased risk of adverse effects to our business, if a significant portion of our workforce or certain business operations are negatively impacted as a result of remote work arrangements, including due to cyber risks or other disruption to our technology infrastructure. Further, if our FedEx Express Memphis World Hub or another key operating facility experiences closures or worker shortages as a result of COVID-19, whether temporary or sustained, our business operations would be significantly disrupted.

- Cost management and various cost-containment actions implemented across our business in response to the COVID-19 pandemic could hinder execution of our business strategy, including deferral of planned capital projects. These actions could result in increased costs to successfully implement our business strategy and effectively respond to changes in market dynamics, and could adversely affect our business and results of operations. For additional discussion, see Part 1, Item 1 of this Annual Report under the caption “Strategy.”

- We cannot be certain that loss or delay in the collection of accounts receivable will not have a material adverse effect on our results of operations and financial condition. For additional discussion, see “Management’s Discussion and Analysis of Results of Operations and Financial Condition—Financial Condition—Liquidity Outlook.”

To the extent the COVID-19 pandemic adversely affects our business and financial results, it may also have the effect of heightening many other risks described in this section, any of which could materially and adversely affect our business, results of operations and financial condition. Such risks include, but are not limited to, additional changes in international trade policies and relations; our ability to successfully integrate the businesses and operations of FedEx Express and TNT Express in the expected time frame and at the expected cost; our strong reputation and the value of the FedEx brand; our ability to manage our capital intensive businesses; changes to the business and financial soundness of the U.S. Postal Service (“USPS”); workforce availability; employee healthcare benefit costs; constraints, volatility or disruption in the capital markets and our ability to access sources of financing and liquidity; and the impact of litigation or claims from customers, team members, suppliers, regulators or other third parties relating to the COVID-19 pandemic or our actions in response to the pandemic.

We are directly affected by the state of the economy and anti-trade measures. While macroeconomic risks apply to most companies, we are particularly vulnerable. The transportation industry is highly cyclical and especially susceptible to trends in economic activity. Our primary business is to transport goods, so our business levels are directly tied to the purchase and production of goods — key macroeconomic measurements. When individuals and companies purchase and produce fewer goods, we transport fewer goods, and as companies expand the number of distribution centers and move manufacturing closer to consumer markets, we transport goods shorter distances. In addition, we have a relatively high fixed-cost structure, which is difficult to quickly adjust to match shifting volume levels. Moreover, as we continue to grow our international business, we are increasingly affected by the health of the global economy, the rate of growth of global trade, world trade policies, international taxes, government-to-government relations and the typically more volatile economies of emerging markets. For instance, anti-trade and protectionist measures adopted by the U.S. or other countries in which we do business, such as trade controls, tariffs, quotas, embargoes, sanctions, or retaliation by another country against such measures, could result in economic uncertainty and instability, resulting in fewer goods being transported globally. In 2020, we saw a customer preference for slower, less costly shipping services. Additionally, during 2020 weakness in the global economy adversely affected our results of operations, and we expect such weakness to continue to be present during 2021.

A significant data breach or other disruption to our technology infrastructure could disrupt our operations and result in the loss of critical confidential information, adversely impacting our reputation, business or results of operations. Our ability to attract and retain customers, to efficiently operate our businesses, and to compete effectively depends in part upon the sophistication, security and reliability of our technology network, including our ability to provide features of service that are important to our customers, to protect our confidential business information and the information provided by our customers, and to maintain customer confidence in our ability to protect our systems and to provide services consistent with their expectations. For example, we rely on information technology to receive package level information in advance of physical receipt of packages, to track items that move through our delivery systems, to efficiently plan deliveries, to execute billing processes, and to track and report financial and operational data. We are subject to risks imposed by data breaches and operational disruptions, including through cyberattack or cyber-intrusion, including by computer hackers, foreign governments, cyber terrorists, cyber criminals and malicious employees or other insiders. Data breaches of companies and governments have increased in recent years as the number, intensity and sophistication of attempted attacks and intrusions from around the world have increased and we, our customers and third parties increasingly store and transmit data by means of connected information technology systems. Additionally, risks such as code anomalies, "Acts of God," transitional challenges in migrating operating company functionality to our FedEx enterprise automation platforms, data leakage, cyber-fraud and human error pose a direct threat to our products, services, systems and data and could result in unauthorized or block legitimate access to sensitive or confidential data regarding our operations, customers, employees, and suppliers, including personal information. The technology infrastructure of acquired businesses, as well as their practices related to the use and maintenance of data, could also present issues that we were not able to identify prior to the acquisition.

We also depend on and interact with the technology and systems of third parties, including our customers and third-party service providers such as cloud service providers and delivery services. Such third parties may host, process or have access to information we maintain about our company, customers, employees and vendors or operate systems that are critical to our business operations and services. Like us, these third parties are subject to risks imposed by data breaches, cyberattacks and other events or actions that could damage, disrupt or close down their networks or systems. We have security processes, protocols and standards in place, including contractual provisions requiring such security measures, that are applicable to such third parties and are designed to protect information that is held by them, or to which they have access, as a result of their engagements with us. Nevertheless, a cyberattack could defeat one or more of such third parties' security measures, allowing an attacker to obtain information about our company, customers, employees and vendors or disrupt our operations. These third parties may also experience operational disruptions or human error that could result in unauthorized access to sensitive or confidential data regarding our operations, customers, employees and suppliers, including personal information.

A disruption to our complex, global technology infrastructure, including those impacting our computer systems and websites, could result in the loss of confidential business or customer information, require substantial repairs or replacements, resulting in significant costs, and lead to the temporary or permanent transfer by customers of some or all of their business to our competitors. The foregoing could harm our reputation and adversely impact our operations, customer service and results of operations. Additionally, a security breach could require us to devote significant management resources to address the problems created. These types of adverse impacts could also occur in the event the confidentiality, integrity or availability of company and customer information was compromised due to a data loss by FedEx or a trusted third party. We or the third parties with which we share information may not discover any security breach and loss of information for a significant period of time after the security breach occurs.

Recently, there has also been heightened regulatory and enforcement focus on data protection in the U.S. (at both the state and federal level) and abroad, and an actual or alleged failure to comply with applicable U.S. or foreign data protection regulations or other data protection standards may expose us to litigation (including, in some instances, class action litigation), fines, sanctions or other penalties, which could harm our reputation and adversely impact our business, results of operations and financial condition. This regulatory environment is increasingly challenging and may present material obligations and risks to our business, including significantly expanded compliance burdens, costs and enforcement risks. For example, the European Union's ("EU") General Data Protection Regulation ("GDPR"), which became effective in May 2018, greatly increases the jurisdictional reach of EU law and adds a broad array of requirements related to personal data, including individual notice and opt-out preferences and the public disclosure of significant data breaches. Additionally, violations of the GDPR can result in fines of as much as 4% of a company's annual revenue. Other governments have enacted or are enacting similar data protection laws, including data localization laws that require data to stay within their borders. All of these evolving compliance and operational requirements, as well as the uncertain interpretation and enforcement of laws, impose significant costs and regulatory risks that are likely to increase over time.

We have invested and continue to invest in technology security initiatives, information-technology risk management, business continuity and disaster recovery plans, including investments to retire and replace end-of-life systems. The development and maintenance of these measures is costly and requires ongoing monitoring and updating as technologies change and efforts to overcome security measures become increasingly more frequent, intense and sophisticated. Despite our efforts, we are not fully insulated from data breaches, technology disruptions, data loss and cyber-fraud, which could adversely impact our competitiveness and results of operations. For instance, in June 2017 TNT Express worldwide operations were significantly affected due to the infiltration of an information-technology virus known as NotPetya. In May 2017 FedEx was one of many companies attacked by the rapidly spreading ransomware described as WannaCry that exploited vulnerability in a third-party software program and infected computers using that program, encrypting files and holding them for ransom. During the third quarter of 2018, we discovered an unsecured server hosted by one of our third-party cloud service providers, which exposed some archived account information related to a service discontinued after our 2015 acquisition of Bongo International, LLC. The server has been secured, and we have found no indication that any information has been misappropriated in connection with the incident. Additionally, during 2020, we experienced continual attempts by cyber criminals, some of which were successful, to gain access to customer accounts for the purposes of fraudulently diverting and misappropriating items being transported in our network. None of the WannaCry ransomware attack, unsecured server or 2020 fraudulent cyber activities caused a material disruption to our systems or resulted in any material costs to FedEx.

While we have significant security processes and initiatives in place, we may be unable to detect or prevent a breach or disruption in the future. Additionally, while we have insurance coverage designed to address certain aspects of cyber risks in place, such insurance coverage may be insufficient to cover all losses or all types of claims that may arise.

Additional changes in international trade policies and relations could significantly reduce the volume of goods transported globally and adversely affect our business and results of operations. The U.S. government has made significant changes in U.S. trade policy and has taken certain actions that have negatively impacted U.S. trade, including imposing tariffs on certain goods imported into the United States. To date, several governments, including the EU, China and India, have imposed tariffs on certain goods imported from the United States. These actions contributed to weakness in the global economy that adversely affected our results of operations during fiscal 2019 and fiscal 2020, and we expect such weakness to continue to be present during fiscal 2021. Any further changes in U.S. or international trade policy could trigger additional retaliatory actions by affected countries, resulting in "trade wars" and further increased costs for goods transported globally, which may reduce customer demand for these products if the parties having to pay those tariffs increase their prices, or in trading partners limiting their trade with countries that impose anti-trade measures. Political uncertainty surrounding international trade and other disputes could also have a negative effect on business and consumer confidence and spending. Such conditions could have an adverse effect on our business, results of operations and financial condition, as well as on the price of our common stock.

Additionally, the U.S. government has taken action to limit the ability of domestic companies to engage in commerce with certain foreign entities under certain circumstances, and foreign governments may investigate our compliance with these restrictions. For example, the China State Post Bureau is currently conducting an investigation into the operations of FedEx Express regarding its handling of certain packages while attempting to comply with the EARs. Furthermore, given the nature of our business and our global recognizability, foreign governments may target FedEx by limiting the ability of foreign entities to do business with us in certain instances, imposing monetary or other penalties or taking other retaliatory action, which could have an adverse effect on our business, results of operations and financial condition, as well as on the price of our common stock. For additional discussion, see "Management's Discussion and Analysis of Results of Operations and Financial Condition—Other Business Matters."

The failure to successfully integrate the businesses and operations of FedEx Express and TNT Express in the expected time frame and at the expected cost may adversely affect our future results. Prior to FedEx's acquisition of TNT Express in 2016, FedEx Express and TNT Express operated as independent companies. There can be no assurances that these businesses can be integrated successfully. Expected integration costs have increased significantly since the acquisition was completed, and parts of the integration have taken longer than initially expected. It is possible that the integration process could result in higher than currently expected integration costs, the loss of customers, the disruption of ongoing businesses, unexpected integration issues, or the loss of key historical FedEx Express or TNT Express employees. It is also possible that the overall integration process will take longer than currently anticipated.

Specifically, the following issues, among others, must be addressed as we integrate the operations of FedEx Express and TNT Express in order to realize the anticipated benefits of the transaction:

- combining the companies' physical networks and operations, including integration of the companies' linehaul and pickup-and-delivery operations and air networks, and corporate functions;
- combining the businesses of FedEx Express and TNT Express and meeting the capital requirements of the combination in a manner that permits us to achieve the operating and financial results we anticipated from the acquisition, the failure of which could result in the anticipated benefits of the transaction not being realized in the time frame currently anticipated, or at all;
- integrating and consolidating the companies' administrative and information-technology infrastructure and computer systems, and modernizing certain TNT Express systems which suffered from underinvestment prior to the acquisition;
- integrating and restructuring the corporate entities;
- integrating workforces and consulting with works councils and employee representatives while continuing to provide consistent, high-quality service to customers;
- integrating and unifying the offerings and services available to historical FedEx Express and TNT Express customers;
- harmonizing the companies' operating practices, employee development and compensation programs, integrity and compliance programs, terms and conditions of contracts of carriage, internal controls and other policies, procedures and processes;
- integrating the companies' financial reporting and internal control systems;
- maintaining existing agreements with customers and service providers and avoiding delays in entering into new agreements with prospective customers and service providers;
- addressing possible differences in business backgrounds, corporate cultures and management philosophies;
- addressing employee social issues so as to maintain efficient and effective labor and employee relations;
- coordinating rebranding and marketing efforts;
- managing the movement of certain positions to different locations;
- managing potential unknown and unidentified liabilities, including liabilities that are significantly larger than currently anticipated, and unforeseen increased expenses or delays associated with the integration process; and
- managing the expanded operations of a significantly larger, more complex company.

All of these factors could adversely affect FedEx's results of operations, delay or decrease the expected accretive effect of the acquisition and negatively impact the price of our common stock. The expected financial benefits of the acquisition may also be delayed or decreased by reductions in our base business levels due to the continued impact of the COVID-19 pandemic and economic weakness in Europe or other factors. In addition, at times the attention of certain members of our management may be focused on the integration of the businesses of FedEx Express and TNT Express and diverted from day-to-day business operations, which may disrupt our business. Further, we may not achieve the expected financial benefits from any costs incurred in addition to our integration program expenses related to investments to further transform and optimize the combined businesses and FedEx Express's international business.

Failure to successfully implement our business strategy and effectively respond to changes in market dynamics will cause our future financial results to suffer. We are making significant investments and other decisions in connection with our long-term business strategy which includes our ability to meet the demands of e-commerce, such as aircraft fleet modernization and hub modernization and expansion at FedEx Express, expansion of FedEx Ground residential delivery operations to seven days per week year-round, the integration of FedEx SmartPost packages into the standard FedEx Ground operations, last-mile residential delivery optimization and autonomous delivery. We are also implementing various cost-containment actions, including limited hiring and discretionary spending. Such initiatives and enhancements may require us to make significant capital expenditures. We have also incurred, and may continue to incur, increased operating expenses in connection with certain changes to our business strategy. Additionally, in developing our business strategy, we make certain assumptions including, but not limited to, those related to customer demand and the mix of services to be purchased by our customers, competition and the global economy; and actual market, economic and other conditions may be different from our assumptions. As technology, customer behavior and market conditions continue to evolve, it is important that we maintain the relevance of our brand and service offerings to our customers. If we are not able to successfully implement our business strategy and effectively respond to changes in market dynamics, our future financial results will suffer. For additional discussion, see Part I, Item 1 of this Annual Report under the caption "Strategy."

Our businesses depend on our strong reputation and the value of the FedEx brand. The FedEx brand name symbolizes high-quality service, reliability and speed. FedEx is one of the most widely recognized, trusted and respected brands in the world, and the FedEx brand is one of our most important and valuable assets. In addition, we have a strong reputation among customers and the general public for high standards of social and environmental responsibility and corporate governance and ethics. The FedEx brand name and our corporate reputation are powerful sales and marketing tools, and we devote significant resources to promoting and protecting them. Adverse publicity (whether or not justified) relating to activities by our team members or others with whom we do business, such as customer service mishaps, accidents, catastrophes or incidents involving aircraft or vehicles operated by us, data breaches or technology infrastructure disruptions, noncompliance with laws or the shipment of certain items pursuant to our obligation as a common carrier operating under federal law, could tarnish our reputation and reduce the value of our brand. With the increase in the use of social media outlets such as Facebook, YouTube, Instagram and Twitter, adverse publicity can be disseminated quickly and broadly, making it increasingly difficult for us to effectively respond. Damage to our reputation and loss of brand equity could reduce demand for our services and thus have an adverse effect on our financial condition, liquidity and results of operations, as well as require additional resources to rebuild our reputation and restore the value of our brand.

Our failure to retain or attract employee talent or maintain our company culture could adversely impact our business. Our success depends upon the efforts and abilities of our high-quality employees, many of whom are longstanding FedEx team members. Difficulties in motivating, rewarding, retaining and recruiting employee talent, including successors to members of senior management, or the unexpected loss of such individuals resulting in the depletion of our institutional knowledge base, could have an adverse impact on our business, results of operations, reputation and the price of our common stock. Additionally, our company culture is important to providing high-quality customer service and having a productive workforce and could be adversely affected by our growing operations and other factors. If we fail to maintain the strength of our company culture, our competitive ability and our business may be harmed.

The United Kingdom's withdrawal from the EU could adversely impact our business, results of operations and financial condition. On January 31, 2020, the United Kingdom left the EU ("Brexit"). The United Kingdom and EU are now in a transitional period during which the United Kingdom will maintain access to the EU single market and to the global trade deals negotiated by the EU on behalf of its members, and remain subject to EU law, until December 31, 2020.

The uncertainty regarding the status of Brexit has negatively impacted the United Kingdom's and the EU's economies. This negative impact will likely continue until the United Kingdom and EU reach and implement a definitive resolution on their future trading relationship. Any additional impact of Brexit will depend on the terms of such resolution. Even if the United Kingdom maintains access to the EU single market and trade deals following the transition period, Brexit could result in further economic downturn globally. If the United Kingdom ultimately loses access to the EU single market and trade deals, significant market and economic disruption would likely occur, our customer experience, service quality and international operations would likely be negatively impacted, and the demand for our services could be depressed.

Additionally, we may face new regulations regarding trade, aviation, tax, security and employees, among others, in the United Kingdom. Compliance with such regulations could be costly, negatively impacting our business, results of operations and financial condition. Brexit could also adversely affect European and worldwide economic and market conditions and could contribute to instability in global financial and foreign exchange markets, including volatility in the value of the euro and the British pound.

Our transportation businesses are impacted by the price and availability of jet and vehicle fuel. We must purchase large quantities of fuel to operate our aircraft and vehicles, and the price and availability of fuel is beyond our control and can be highly volatile. In addition, our purchased transportation expense may be impacted by fuel costs. To date, we have been mostly successful in mitigating over time the expense impact of higher fuel costs through our indexed fuel surcharges, as the amount of the surcharges is closely linked to the market prices for fuel. If we are unable to maintain or increase our fuel surcharges because of competitive pricing pressures or some other reason, fuel costs could adversely impact our operating results. As of May 31, 2020, we had no derivative financial instruments to reduce our exposure to fuel price fluctuations. Even if we are able to offset the cost of fuel with our surcharges, high fuel surcharges could move our customers away from our higher-yielding express services to our lower-yielding deferred or ground services or even reduce customer demand for our services altogether. In addition, disruptions in the supply of fuel could have a negative impact on our ability to operate our transportation networks. Weather-related events, natural disasters, political disruptions or wars involving oil-producing countries, economic sanctions imposed against oil-producing countries or specific industry participants, changes in governmental policy concerning fuel production, transportation, taxes or marketing, changes in refining capacity, environmental concerns and other unpredictable events may impact fuel supply and could result in shortages in the future.

Our businesses are capital intensive, and we must make capital decisions based upon projected volume levels. We make significant investments in aircraft, package handling facilities, vehicles, technology, sort equipment and other assets to support our transportation and business networks. We also make significant investments to rebrand, integrate and grow the companies that we acquire. The amount and timing of capital investments depend on various factors, including our anticipated volume growth. We must make commitments to purchase or modify aircraft years before the aircraft are actually needed. We must predict volume levels and fleet requirements and make commitments for aircraft based on those projections. Missing our projections could result in too much or too little capacity relative to our shipping volumes. Overcapacity could lead to below-market asset dispositions or write-downs, as well as negatively impact operating margins, and undercapacity could negatively impact service levels.

We face intense competition. The transportation and business services markets are both highly competitive and sensitive to price and service, especially in periods of little or no macroeconomic growth. Some of our competitors have more financial resources and competitive advantages than we do, appear willing to operate at little or no margin to gain market share, or they are owned, controlled or subsidized by foreign governments, which enables them to raise capital more easily. We also compete with regional transportation providers that operate smaller and less capital-intensive transportation networks and startup companies that combine technology with crowdsourcing to focus on local market needs. In addition, some high-volume package shippers are developing and implementing in-house delivery capabilities and utilizing independent contractors for deliveries, which could in turn reduce our revenues and market share. For example, Amazon.com is investing significant capital to establish a network of hubs, aircraft and vehicles.

We believe we compete effectively with these companies — for example, by providing more reliable service at compensatory prices. However, the existence of an irrational pricing environment could limit our ability not only to maintain or increase our prices (including our fuel surcharges in response to rising fuel costs), but also to maintain or grow our revenues and market share. While we believe we compete effectively through our current and planned service offerings, if our current competitors or potential future competitors offer a broader range of services, more effectively bundle their services, or offer services at lower prices, it could impede our ability to maintain or grow our market share. Moreover, if high-volume package shippers further develop or expand internal capabilities for the services we provide, it may reduce our revenue and could negatively impact our financial condition and results of operations. News regarding such developments or expansions could also negatively impact the price of our common stock. Additionally, advancements in technology, such as advanced safety systems; automated package sorting, handling and delivery; autonomous delivery; vehicle platooning; alternative fuel vehicles; and digitization of freight services, may necessitate that we increase investments in order to remain competitive, and our customers may not be willing to accept higher rates to cover the cost of these investments.

Government regulation and enforcement are evolving and unfavorable changes could harm our business. We are subject to regulation under a wide variety of U.S. federal and state and non-U.S. regulations, laws, and policies. There can be no assurance that such regulations, laws and policies will not be changed in ways that will decrease the demand for our services, subject us to escalating costs or require us to modify our business models and objectives, harming our financial results. In particular, legislative, regulatory or other actions that U.S. and non-U.S. governments have undertaken or are considering in areas such as data privacy and sovereignty, taxes, foreign exchange intervention in response to currency volatility, currency controls that could restrict the movement of liquidity from particular jurisdictions, trade controls, tariffs, quotas, embargoes or sanctions in the U.S. or other countries, complex economic sanctions, export controls, additional security requirements, additional requirements on employees (including our pilots) and benefits, environmental standards, tax reform and accounting may have an adverse effect on our operations, liquidity, capital requirements, effective tax rate and performance. For additional discussion, see Part I, Item 1 of this Annual Report under the caption “Regulation.”

We could be subject to adverse changes in regulations and interpretations or challenges to our tax positions. We are subject to taxation in the U.S. and numerous foreign jurisdictions. From time to time, changes in tax laws or regulations may be enacted that could significantly affect our overall tax liability. Such changes may require new and complex computations to be performed, significant judgments, estimates and calculations to be made, and the preparation and analysis of information not previously relevant or regularly produced.

Standard-setting bodies could interpret or issue guidance on how provisions of certain tax laws and regulations will be applied or otherwise administered that is different from our interpretation and we may be required to make adjustments to amounts that we have recorded that may adversely impact our results of operations and financial condition. For example, in January 2019, the U.S. Treasury Department issued final regulations covering the one-time transition tax on unrepatriated foreign earnings, which was enacted as part of the TCJA. Certain guidance included in these final regulations is inconsistent with our interpretation that led to the recognition of benefits of $233 million. If we are ultimately unsuccessful in defending our position with respect to our interpretation of the TCJA, we may be required to reverse these benefits.

If we do not successfully execute or effectively operate, integrate, leverage and grow acquired businesses, our financial results and reputation may suffer. Our strategy for long-term growth, productivity and profitability depends in part on our ability to make prudent strategic acquisitions and to realize the benefits we expect when we make those acquisitions. In furtherance of this strategy, in addition to TNT Express, we have acquired businesses in Europe, Latin America, Africa, the U.S., Asia and Australia over the past several years. Acquisitions involve special accounting, regulatory, compliance, information technology, human resources, cultural and other risks. While we expect our past and future acquisitions to enhance our value proposition to customers and improve our long-term profitability, there can be no assurance that we will realize our expectations within the time frame we have established, if at all, or that we can continue to support the value we allocate to these acquired businesses, including their goodwill or other intangible assets. For example, in 2020 we incurred a goodwill impairment charge of $358 million related to FedEx Office and FedEx Supply Chain, eliminating all of the goodwill attributable to these reporting units. For additional information, see "Management's Discussion and Analysis of Results of Operations and Financial Condition—Results of Operations and Outlook—Consolidated Results—Goodwill and Other Asset Impairment Charges."

Labor organizations attempt to organize groups of our employees from time to time, and potential changes in labor laws could make it easier for them to do so. If we are unable to continue to maintain good relationships with our employees and avoid having labor organizations organize groups of our employees, our operating costs could significantly increase and our operational flexibility could be significantly reduced. Despite continual organizing attempts by labor unions, other than the pilots at FedEx Express and drivers at one FedEx Freight, Inc. facility, our U.S. employees have thus far chosen not to unionize (we acquired FedEx Supply Chain in 2015, which already had a small number of employees who are members of unions). Additionally, certain of FedEx Express's non-U.S. employees are unionized.

The U.S. Congress has, in the past, considered adopting changes in labor laws, however, that would make it easier for unions to organize units of our employees. For example, there is always a possibility that Congress could remove most FedEx Express employees from the jurisdiction of the Railway Labor Act of 1926, as amended (the "RLA"). For additional discussion of the RLA, see Part I, Item 1 of this Annual Report under the caption "Regulation." Such legislation could expose our customers to the type of service disruptions that the RLA was designed to prevent — local work stoppages in key areas that interrupt the timely flow of shipments of time-sensitive, high-value goods throughout our global network. Such disruptions could threaten our ability to provide competitively priced shipping options and ready access to global markets.

There is also the possibility that Congress could pass other labor legislation that could adversely affect our companies, such as FedEx Ground and FedEx Freight, whose employees are governed by the National Labor Relations Act of 1935, as amended ("NLRA"). In addition, federal and state governmental agencies, such as the National Mediation Board and the National Labor Relations Board, have and may continue to take actions that could make it easier for our employees to organize under the RLA or NLRA. Finally, changes to federal or state laws governing employee classification could impact the status of FedEx Ground's service providers as independent employers of drivers. If FedEx Ground is deemed to be an employer or joint employer of the drivers of these service providers, labor organizations could more easily organize these individuals, our operating costs could increase materially and we could incur significant capital outlays.

FedEx Ground relies on service providers to conduct its linehaul and pickup-and-delivery operations, and the status of these service providers as direct employers of drivers providing these services is being challenged. We are defending joint-employer cases where it is alleged that FedEx Ground should be treated as an employer of the drivers employed by service providers engaged by FedEx Ground. We incur certain costs, including legal fees, in defending the status of service providers engaged by FedEx Ground as direct employers of their drivers. We continue to believe that FedEx Ground is not an employer or joint employer of the drivers of these independent businesses. However, adverse determinations in these matters could, among other things, entitle service providers' drivers to certain wage payments from the service providers and FedEx Ground, and result in employment and withholding tax and benefit liability for FedEx Ground.

We are self-insured for certain costs associated with our operations, and insurance and claims expenses could have a material adverse effect on us. We are self-insured up to certain limits that vary by type of risk for costs associated with workers' compensation claims, vehicle accidents and general business liabilities, and benefits paid under employee healthcare and disability programs. Our reserves are established for estimates of loss on reported claims, including incurred-but-not-reported claims. Our self-insurance accruals are primarily based on estimated costs determined by actuarial methods. Estimated costs include consideration of a variety of factors and related assumptions such as the severity of claims, frequency and volume of claims, healthcare inflation, seasonality and plan designs, which may be subject to a high degree of variability. Periodically, we evaluate the level of insurance coverage and adjust insurance levels based on risk tolerance and premium expense. However, the use of any estimation technique in this area is inherently sensitive. Material increases in the magnitude of claims, changes to healthcare costs, accident frequency and severity, insurance retention levels, judgment and settlement amounts, associated legal expenses and other factors could result in unfavorable differences between actual self-insurance costs and our reserve estimates. As a result, our insurance costs could increase materially which could adversely affect our results of operations and financial condition.

Disruptions or modifications in service by the USPS or changes in its business or financial soundness could have an adverse effect on our operations and financial results. The USPS is a vendor and significant customer of FedEx. In particular, the USPS is the largest customer of FedEx Express, which provides domestic air transportation services for the USPS's First Class Mail, Priority Mail Express and Priority Mail and transportation and delivery for the USPS's international delivery service. FedEx Express's contract with the USPS for domestic services expires in September 2024. The COVID-19 pandemic has negatively impacted mail volumes and mix resulting in a further decrease in revenues and negative financial impact for the USPS. Additionally, the USPS continues to experience budgetary uncertainty as well as increased political debate regarding potential privatization or restructuring of its operations. Disruptions or modifications in service by the USPS as a result of financial difficulties or changes in its business, including the ability to access capital, any structural changes to its operations, network, service offerings or pricing, could adversely affect our operations, negatively impacting our revenue, results of operations and financial condition.

Proposed pilot flight and duty time regulations could impair our operations and impose substantial costs on us. In September 2010, the Federal Aviation Administration ("FAA") proposed regulations that would change the flight and duty time rules applicable to all-cargo air carriers. When the FAA issued final regulations in December 2011 (the "2011 regulations"), all-cargo carriers, including FedEx Express, were exempt from these new requirements. Instead, all-cargo carriers were required to continue complying with previously enacted flight and duty time rules and allowed to pursue the development of fatigue risk management systems to develop fatigue mitigations unique to each operation. In December 2012, the FAA reaffirmed the exclusion of all-cargo carriers from the 2011 regulations, and litigation in the U.S. Court of Appeals for the District of Columbia affirmed the FAA's decision. However, legislation has recently been introduced in the U.S. Senate and U.S. House of Representatives that, if adopted, would require all-cargo carriers to comply with the 2011 regulations. Required compliance with the 2011 regulations would make it more difficult to avoid pilot fatigue and could impose substantial costs on us in order to maintain operational reliability.

The transportation infrastructure continues to be a target of terrorist activities. Because transportation assets continue to be a target of terrorist activities, governments around the world are adopting or are considering adopting stricter security requirements that will increase operating costs and potentially slow service for businesses, including those in the transportation industry. For example, the U.S. Transportation Security Administration ("TSA") requires FedEx Express to comply with a Full All-Cargo Aircraft Operator Standard Security Plan, which contains evolving and strict security requirements. Additionally, the International Civil Aviation Organization currently allows a member state to permit carriers and other entities to determine, without government oversight, which shippers and shipments are secure for purposes of putting those shipments on all-cargo aircraft. This allowance will be removed by July 2021 and may require us to undergo additional screening and oversight by the TSA and similar government agencies internationally. Security requirements such as these are not static, but change periodically as the result of regulatory and legislative requirements, imposing additional security costs and creating a level of uncertainty for our operations. Thus, it is reasonably possible that these rules or other future security requirements could impose material costs on us or slow our service to our customers. The impact on our operations of avoiding areas of the world, including airspace, in which there are geopolitical conflicts and the targeting of aircraft by parties to those conflicts can also be significant. Moreover, a terrorist attack directed at FedEx or other aspects of the transportation infrastructure could disrupt our operations and adversely impact demand for our services.

The regulatory environment for global aviation or other transportation rights may impact our operations and increase our operating costs. Our extensive air network is critical to our success. Our right to serve foreign points is subject to the approval of the Department of Transportation and generally requires a bilateral agreement between the U.S. and foreign governments. In addition, we must obtain the permission of foreign governments to provide specific flights and services. Our operations outside of the U.S., such as FedEx Express's growing international domestic operations, are also subject to current and potential regulations, including certain postal regulations and licensing requirements, that restrict, make difficult and sometimes prohibit, the ability of foreign-owned companies such as FedEx Express to compete effectively in parts of the international domestic transportation and logistics market. Regulatory or executive actions affecting global aviation or transportation rights or a failure to obtain or maintain aviation or other transportation rights in important international markets could impair our ability to operate our networks. Further, our ability to obtain or maintain aviation or other transportation rights internationally may be adversely affected by changes in international trade policies and relations.

We are subject to other extensive regulatory and legal compliance requirements that may result in significant costs. For instance, the FAA from time to time issues directives and other regulations relating to the maintenance and operation of aircraft that require significant expenditures in order to comply. High-profile accidents, catastrophes or incidents involving aircraft may trigger increased regulatory and legal compliance requirements. These requirements can be issued with little or no notice, or can otherwise impact our ability to efficiently or fully utilize our aircraft, and in some instances have resulted in the temporary grounding of aircraft types altogether. Further, our business may be adversely impacted when government agencies cease to operate as expected, including due to partial shutdowns, sequestrations or similar events, which may result in, among other things, disruption in the ability of government agencies to grant required regulatory approvals. For additional discussion, see Part I, Item 1 of this Annual Report under the caption "Regulation."

We may be affected by global climate change or by legal, regulatory or market responses to such change. Concern over climate change, including the impact of global warming, has led to significant U.S. and international legislative and regulatory efforts to limit greenhouse gas ("GHG") emissions, including our aircraft and vehicle engine emissions. Increasingly, state and local governments are also considering GHG regulatory requirements. Compliance with such regulation and the associated potential cost is complicated by the fact that various countries and regions are following different approaches to the regulation of climate change. Increased regulation regarding GHG emissions, especially aircraft or vehicle engine emissions, could impose substantial costs on us, especially at FedEx Express. These costs include an increase in the cost of the fuel and other energy we purchase and capital costs associated with updating or replacing our aircraft or vehicles prematurely. Until the timing, scope and extent of such possible regulation becomes known, we cannot predict its effect on our cost structure or our operating results. It is reasonably possible, however, that it could materially increase our operating expenses and have an adverse direct or indirect effect on our business, if instituted. For additional discussion of regulatory responses to climate change, including the Carbon Offsetting and Reduction Scheme for International Aviation and the Paris climate accord, see Part I, Item 1 of this Annual Report under the caption "Regulation."

Moreover, even without such regulation, increased awareness and any adverse publicity in the global marketplace about the GHGs emitted by companies in the airline and transportation industries could harm our reputation and reduce customer demand for our services, especially our air express services. Finally, given the broad and global scope of our operations and our susceptibility to global macroeconomic trends, we are particularly vulnerable to the physical risks of climate change that could affect all of humankind, such as shifts in weather patterns and world ecosystems.

Increasing costs, the volatility of costs and funding requirements and other legal mandates for employee benefits, especially pension and healthcare benefits, could adversely impact our results of operations, financial condition and liquidity. We sponsor programs that provide retirement benefits to most of our employees. These programs include defined benefit pension plans, defined contribution plans and postretirement healthcare plans. The costs of providing pension and other retirement benefit plans are dependent on numerous assumptions, such as discount rates, expected long-term investment returns on plan assets, future salary increases, employee turnover, mortality, retirement ages, government regulations, and the frequency and amount of our required or voluntary contributions made to the plans. Changes in actuarial assumptions and differences between the assumptions and actual values, as well as significant declines in the value of investments that fund our pension and other postretirement plans, if not offset or mitigated by a decline in plan liabilities, could increase pension and other postretirement expense, and we could be required from time to time to fund the pension plans with significant amounts of cash. Such cash funding obligations could adversely affect our results of operations and liquidity. Additionally, the rules for pension and retirement benefit plan accounting are complex, involve numerous assumptions and can produce volatility in our results of operations, financial condition and liquidity. For example, our fourth quarter 2020 MTM retirement plans accounting adjustment resulted in a pre-tax noncash $794 million loss ($583 million, net of tax, or $2.22 per diluted share). For additional information on our MTM retirement plans accounting adjustment, see "Management's Discussion and Analysis of Results of Operations and Financial Condition—Results of Operations and Outlook—Consolidated Results—Retirement Plans MTM Adjustments" and Note 13 of the accompanying consolidated financial statements.

Our inability to quickly and effectively restore operations following adverse weather or a localized disaster or disturbance in a key geography could adversely impact our business and results of operations. While we operate several integrated networks with assets distributed throughout the world, there are concentrations of key assets within our networks that are exposed to adverse weather conditions or localized risks from natural or manmade disasters such as earthquakes, volcanoes, wildfires, hurricanes, conflicts or unrest, terrorist attacks or other disturbances, actual or threatened. Additionally, shifts in weather patterns caused by climate change could increase the frequency, severity or duration of certain adverse weather conditions. Prolonged interruptions or disruptions at a key location such as our FedEx Express Memphis World Hub or one of our information-technology centers could adversely impact our business and results of operations. We also may incur significant costs to reestablish or relocate these functions. Moreover, resulting economic dislocations, including supply chain and fuel disruptions, could adversely impact demand for our services resulting in an adverse effect on our business and results of operations.

Our autonomous delivery strategy is dependent upon our ability to successfully mitigate unique technological, operational and regulatory risks. In 2019, we announced the development through a partnership of an autonomous delivery device designed to help retailers make same-day and last-mile deliveries to their customers, and in 2020, we announced our collaboration with two business partners to launch a pilot drone delivery service to explore methods of enhancing last-mile residential delivery service. Autonomous delivery is a new and evolving market, which makes it difficult to predict its acceptance, growth, the magnitude and timing of necessary investments and other trends. This aspect of our business strategy is subject to a variety of risks inherent with the development of new technologies, including: the ability to continue to develop autonomous delivery software and hardware; access to sufficient capital; our ability to develop and maintain necessary partnerships; risks related to the manufacture of autonomous devices; and significant competition from other companies, some of which may have more resources and capital to devote to autonomous technologies than we do.

In addition, we face risks related to the commercial deployment of autonomous delivery devices on our targeted timeline or at all, including consumer acceptance, achievement of adequate safety and other performance standards and compliance with uncertain, evolving and potentially conflicting federal and state regulations. To the extent accidents, cybersecurity breaches or other adverse events associated with our autonomous delivery devices occur, we could be subject to liability, government scrutiny, further regulation and reputational damage. Any of the foregoing could adversely impact our results of operations, financial condition and growth prospects.

Constraints, volatility or disruption in the capital markets, our failure to maintain our current credit ratings, commercial paper ratings and senior unsecured debt credit ratings, or our inability to meet credit agreement financial covenants could adversely affect our liquidity, increase our interest expense and limit our financing options. Our ability to obtain financing depends on a variety of factors, such as economic and market conditions, the regulatory environment for banks and other financial institutions, the availability of credit, our credit ratings and our reputation with potential lenders. Historically, we have relied on the public debt capital markets to fund portions of our capital investments and other expenditures and access to the commercial paper market as part of our working capital management strategy. Our continued access to these markets, and the terms of such access, depend on multiple factors including the condition of the debt capital markets, our operating performance and our credit ratings. Standard & Poor's has assigned us a senior unsecured debt credit rating of BBB, a commercial paper rating of A-2 and a ratings outlook of "negative." Moody's Investors Service has assigned us an unsecured debt credit rating of Baa2, a commercial paper rating of P-2 and a ratings outlook of "negative." These ratings are based on a number of factors, including assessments of our financial strength and financial policies. If our credit ratings drop, our interest expense may increase and our access to financing may become limited. If our commercial paper ratings drop below current levels, we may have difficulty utilizing the commercial paper market. If our senior unsecured debt credit ratings drop below investment grade, our access to financing may become limited.

Further, if we are unable to maintain the ratio of debt to adjusted EBITDA required by our Credit Agreements, our access to financing could become limited. In addition, increased volatility or disruption in the debt capital markets could adversely affect our ability to refinance existing debt. See Note 6 of the accompanying consolidated financial statements for additional information regarding recent amendments to the Credit Agreements, including with respect to the debt to adjusted EBITDA covenant. A change in our access to one or more of these sources of capital may reduce our ability to access other sources of capital and financing, adversely affecting our business operations and liquidity. Without sufficient sources of liquidity, we could be required to take actions that limit our business operations or experience limitations in our ability to pursue business opportunities.

We are also subject to other risks and uncertainties, including:

- widespread outbreak of an illness or any other communicable disease, or any other public health crisis;
- human capital management risks, including changes in our ability to attract and retain drivers, package and freight handlers, commercial pilots and other employees, as well as health and safety issues;
- the increasing costs of compliance with federal, state and foreign governmental agency mandates (including the Foreign Corrupt Practices Act and the U.K. Bribery Act) and defending against inappropriate or unjustified enforcement or other actions by such agencies;
- changes in foreign currency exchange rates, especially in the euro, Chinese yuan, British pound, Canadian dollar, Australian dollar and Mexican peso, which can affect our sales levels and foreign currency sales prices;
- any liability resulting from and the costs of defending against class-action, derivative and other litigation, such as wage-and-hour, joint employment, securities and discrimination and retaliation claims, and any other legal or governmental proceedings, including the matters discussed in Note 18 of the accompanying consolidated financial statements;
- the outcome of future negotiations to reach new collective bargaining agreements — including with the union that represents the pilots of FedEx Express (the current pilot agreement is scheduled to become amendable in November 2021) and with the union elected in 2015 to represent drivers at a FedEx Freight, Inc. facility in the U.S.;
- the impact of technology developments on our operations and on demand for our services, and our ability to continue to identify and eliminate unnecessary information-technology redundancy and complexity throughout the organization;
- governmental underinvestment in transportation infrastructure, which could increase our costs and adversely impact our service levels due to traffic congestion or sub-optimal routing of our vehicles and aircraft;
- stockholder activism, which could divert the attention of management and our board of directors from our business, hinder execution of our business strategy, give rise to perceived uncertainties as to our future and cause the price of our common stock to fluctuate significantly; and
- the alternative interest rates we are able to negotiate with counterparties pursuant to the relevant provisions of our Credit Agreements in the event the London Interbank Offered Rate or the euro interbank offered rate cease to exist and we make borrowings under the agreements.

FORWARD-LOOKING STATEMENTS

Certain statements in this Annual Report, including (but not limited to) those contained in the "Business" section of Part I, the "Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities" section of Part II, the "Impact of the COVID-19 Pandemic," "Income Taxes," "Outlook" (including segment outlooks), "Recent Accounting Guidance," "Liquidity Outlook," "Contractual Cash Obligations and Off-Balance Sheet Arrangements," "Critical Accounting Estimates" and "Risk Factors" sections of "Management's Discussion and Analysis of Results of Operations and Financial Condition," and the "Recent Accounting Guidance," "Long-Term Debt and Other Financing Arrangements," "Income Taxes," "Retirement Plans," "Commitments" and "Contingencies" notes to the consolidated financial statements, are "forward-looking" statements within the meaning of the Private Securities Litigation Reform Act of 1995 with respect to our financial condition, results of operations, cash flows, plans, objectives, future performance and business. Forward-looking statements include those preceded by, followed by or that include the words "will," "may," "could," "would," "should," "believes," "expects," "anticipates," "plans," "estimates," "targets," "projects," "intends" or similar expressions. These forward-looking statements involve risks and uncertainties. Actual results may differ materially from those contemplated (expressed or implied) by such forward-looking statements, because of, among other things, the risk factors identified above and the other risks and uncertainties you can find in our press releases and other SEC filings.

As a result of these and other factors, no assurance can be given as to our future results and achievements. Accordingly, a forward-looking statement is neither a prediction nor a guarantee of future events or circumstances and those future events or circumstances may not occur. You should not place undue reliance on the forward-looking statements, which speak only as of the date of this report. We are under no obligation, and we expressly disclaim any obligation, to update or alter any forward-looking statements, whether as a result of new information, future events or otherwise.

MANAGEMENT'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING

Our management is responsible for establishing and maintaining adequate internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Securities Exchange Act of 1934, as amended). Our internal control over financial reporting includes, among other things, defined policies and procedures for conducting and governing our business, sophisticated information systems for processing transactions and a properly staffed, professional internal audit department. Mechanisms are in place to monitor the effectiveness of our internal control over financial reporting and actions are taken to correct all identified deficiencies. Our procedures for financial reporting include the active involvement of senior management, our Audit Committee and our staff of highly qualified financial and legal professionals.

Management, with the participation of our principal executive and financial officers, assessed our internal control over financial reporting as of May 31, 2020, the end of our fiscal year. Management based its assessment on criteria established in Internal Control–Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (2013 framework) (the COSO criteria).

Based on this assessment, management has concluded that our internal control over financial reporting was effective as of May 31, 2020.

The effectiveness of our internal control over financial reporting as of May 31, 2020, has been audited by Ernst & Young LLP, the independent registered public accounting firm who also audited the Company's consolidated financial statements included in this Annual Report on Form 10-K. Ernst & Young LLP's report on the Company's internal control over financial reporting is included in this Annual Report on Form 10-K.

Report of Independent Registered Public Accounting Firm

To the Stockholders and Board of Directors of

FedEx Corporation

Opinion on Internal Control Over Financial Reporting

We have audited FedEx Corporation's internal control over financial reporting as of May 31, 2020, based on criteria established in Internal Control — Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (2013 framework) (the COSO criteria). In our opinion, FedEx Corporation (the Company) maintained, in all material respects, effective internal control over financial reporting as of May 31, 2020, based on the COSO criteria.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States) (PCAOB), the consolidated balance sheets of the Company as of May 31, 2020 and 2019, the related consolidated statements of income, comprehensive income, cash flows and changes in common stockholders' investment for each of the three years in the period ended May 31, 2020, and the related notes and our report dated July 20, 2020 expressed an unqualified opinion thereon.

Basis for Opinion

The Company's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting included in the accompanying Management's Report on Internal Control over Financial Reporting. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Company in accordance with the U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.

We conducted our audit in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects.

Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

Definition and Limitations of Internal Control Over Financial Reporting

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

/s/ Ernst & Young LLP

Memphis, Tennessee

July 20, 2020

Report of Independent Registered Public Accounting Firm

To the Stockholders and Board of Directors of

FedEx Corporation

Opinion on the Financial Statements

We have audited the accompanying consolidated balance sheets of FedEx Corporation (the Company) as of May 31, 2020 and 2019, the related consolidated statements of income, comprehensive income, cash flows and changes in common stockholders' investment for each of the three years in the period ended May 31, 2020, and the related notes (collectively referred to as the "consolidated financial statements"). In our opinion, the consolidated financial statements present fairly, in all material respects, the financial position of the Company at May 31, 2020 and 2019, and the results of its operations and its cash flows for each of the three years in the period ended May 31, 2020, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States) (PCAOB), the Company's internal control over financial reporting as of May 31, 2020, based on criteria established in Internal Control — Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (2013 framework) and our report dated July 20, 2020 expressed an unqualified opinion thereon.

Adoption of ASU No. 2016-02

As discussed in Note 2 to the consolidated financial statements, the Company changed its method of accounting for leases in 2020 due to the adoption of Accounting Standards Update (ASU) No. 2016-02, Leases (Topic 842), and related amendments.

Basis for Opinion

These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on the Company's financial statements based on our audits. We are a public accounting firm registered with the PCAOB and are required to be independent with respect to the Company in accordance with the U.S. federal securities laws and the applicable rules and regulations of the Securities and Exchange Commission and the PCAOB.

We conducted our audits in accordance with the standards of the PCAOB. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement, whether due to error or fraud. Our audits included performing procedures to assess the risks of material misstatement of the financial statements, whether due to error or fraud, and performing procedures that respond to those risks. Such procedures included examining, on a test basis, evidence regarding the amounts and disclosures in the financial statements. Our audits also included evaluating the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the financial statements. We believe that our audits provide a reasonable basis for our opinion.

Critical Audit Matters

The critical audit matters communicated below are matters arising from the current period audit of the consolidated financial statements that were communicated or required to be communicated to the audit committee and that: (1) relate to accounts or disclosures that are material to the consolidated financial statements and (2) involved our especially challenging, subjective or complex judgments. The communication of critical audit matters does not alter in any way our opinion on the consolidated financial statements, taken as a whole, and we are not, by communicating the critical audit matters below, providing separate opinions on the critical audit matters or on the accounts or disclosures to which they relate.

Pension Projected Benefit Obligation

Description of the Matter

At May 31, 2020, the Company's aggregated U.S. pension plans' projected benefit obligation was $30.2 billion and exceeded the fair value of the U.S. pension plans' assets of $27.0 billion, resulting in an unfunded pension obligation of $3.2 billion. The U.S. pension plans' net periodic benefit cost for the year ended May 31, 2020 was $950 million. As explained in Note 13 to the consolidated financial statements, the Company sponsors defined benefit pension plans that provide retirement benefits to certain U.S. employees. The Company's U.S. pension plans' projected benefit obligations are measured using actuarial techniques that reflect management's assumptions for discount rate, salary increases, expected retirement, mortality, and employee turnover.

Auditing the U.S. pension plans' projected benefit obligation was complex due to the highly judgmental nature of the discount rate used in the measurement process. The discount rate is developed by utilizing the yield on a theoretical portfolio of high-grade corporate bonds that match cash flows to benefit payments, limit the concentration by industry and issuer, and apply screening criteria to exclude bonds with a call feature unless they have a low probability of being called. The discount rate had a significant effect on the pension projected benefit obligation.

How We Addressed the Matter in Our Audit

We obtained an understanding, evaluated the design and tested the operating effectiveness of controls over management's process for estimating the pension plans' projected benefit obligation, including management's review of the significant assumptions and assessment of the data inputs provided to the actuary.

To test the U.S. pension plans' projected benefit obligation, our audit procedures included, among others, evaluating the methodologies used, the significant actuarial assumptions described above, and the underlying data used by the Company. We compared the actuarial assumptions used by management to historical trends and evaluated the change in the pension plans' projected benefit obligation from the prior year due to the change in service cost, interest cost, actuarial gains and losses, benefit payments, contributions and other activities. In addition, we involved our actuarial specialists to assist in evaluating management's methodology for determining the discount rate. As part of this assessment, we compared management's selected discount rate to an independently developed range of reasonable discount rates. Additionally, we compared the pension plans' projected future cash flows to the prior year projections and compared the current year benefits paid to the prior year projected cash flows. We also tested the completeness and accuracy of the underlying data, including the participant data provided to management's actuarial specialists.

Valuation of Self-Insurance Accruals

Description of the Matter	At May 31, 2020, the Company's self-insurance accruals reflected in the balance sheet were $3.3 billion. As explained in Note 1 to the consolidated financial statements, self-insurance accruals include costs associated with workers' compensation claims, vehicle accidents and general business liabilities, and benefits paid under employee healthcare and disability programs. These accrued liabilities are primarily based on the actuarial estimation of the cost of claims, including incurred-but-not-reported (IBNR) claims. Auditing the Company's self-insurance accruals is complex and required us to use our actuarial specialists due to the significant measurement uncertainty associated with the estimate, the application of management judgment, and the use of various actuarial methods. In addition, the accruals are sensitive due to the volume of claims and the amount of time that can pass before the final cost is known.
How We Addressed the Matter in Our Audit	We obtained an understanding, evaluated the design and tested the operating effectiveness of controls over the Company's process of estimating self-insurance accruals, including management's review of the assumptions used, results of calculations and assessment of data underlying the accruals. To evaluate the self-insurance accruals, our audit procedures included, among others, testing the completeness and accuracy of the underlying claims data used by the Company. We involved our actuarial specialists to assist in our evaluation of the methodologies applied by management in determining the actuarially determined accrual and in reviewing the Company's reinsurance contracts by policy year to assess the Company's self-insured retentions, deductibles, and coverage limits. We compared the Company's accrued amounts to a range developed by our actuarial specialists.

/s/ Ernst & Young LLP

We have served as the Company's auditor since 2002.

Memphis, Tennessee

July 20, 2020

FEDEX CORPORATION
CONSOLIDATED BALANCE SHEETS
(IN MILLIONS)

	May 31, 2020	May 31, 2019
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	$ 4,881	$ 2,319
Receivables, less allowances of $390 and $300	10,102	9,116
Spare parts, supplies and fuel, less allowances of $335 and $335	572	553
Prepaid expenses and other	828	1,098
Total current assets	16,383	13,086
PROPERTY AND EQUIPMENT, AT COST		
Aircraft and related equipment	24,518	22,793
Package handling and ground support equipment	11,382	10,409
Information technology	6,884	6,268
Vehicles and trailers	9,101	8,339
Facilities and other	13,139	11,702
	65,024	59,511
Less accumulated depreciation and amortization	31,416	29,082
Net property and equipment	33,608	30,429
OTHER LONG-TERM ASSETS		
Operating lease right-of-use assets, net	13,917	—
Goodwill	6,372	6,884
Other assets	3,257	4,004
Total other long-term assets	23,546	10,888
	$ 73,537	$ 54,403

The accompanying notes are an integral part of these consolidated financial statements.

FEDEX CORPORATION
CONSOLIDATED BALANCE SHEETS
(IN MILLIONS, EXCEPT SHARE DATA)

	May 31, 2020	2019
LIABILITIES AND COMMON STOCKHOLDERS' INVESTMENT		
CURRENT LIABILITIES		
Current portion of long-term debt	$ 51	$ 964
Accrued salaries and employee benefits	1,569	1,741
Accounts payable	3,269	3,030
Operating lease liabilities	1,923	—
Accrued expenses	3,532	3,278
Total current liabilities	10,344	9,013
LONG-TERM DEBT, LESS CURRENT PORTION	21,952	16,617
OTHER LONG-TERM LIABILITIES		
Deferred income taxes	3,162	2,821
Pension, postretirement healthcare and other benefit obligations	5,019	5,095
Self-insurance accruals	2,104	1,899
Operating lease liabilities	12,195	—
Deferred lease obligations	—	531
Other liabilities	466	670
Total other long-term liabilities	22,946	11,016
COMMITMENTS AND CONTINGENCIES		
COMMON STOCKHOLDERS' INVESTMENT		
Common stock, $0.10 par value; 800 million shares authorized; 318 million shares issued as of May 31, 2020 and 2019	32	32
Additional paid-in capital	3,356	3,231
Retained earnings	25,216	24,648
Accumulated other comprehensive loss	(1,147)	(865)
Treasury stock, at cost	(9,162)	(9,289)
Total common stockholders' investment	18,295	17,757
	$ 73,537	$ 54,403

The accompanying notes are an integral part of these consolidated financial statements.

FEDEX CORPORATION
CONSOLIDATED STATEMENTS OF INCOME
(IN MILLIONS, EXCEPT PER SHARE AMOUNTS)

	Years ended May 31,		
	2020	2019	2018
REVENUE	$ 69,217	$ 69,693	$ 65,450
OPERATING EXPENSES:			
Salaries and employee benefits	25,031	24,776	23,795
Purchased transportation	17,466	16,654	15,101
Rentals and landing fees	3,712	3,360	3,361
Depreciation and amortization	3,615	3,353	3,095
Fuel	3,156	3,889	3,374
Maintenance and repairs	2,893	2,834	2,622
Goodwill and other asset impairment charges	435	—	380
Business realignment costs	—	320	—
Other	10,492	10,041	9,450
	66,800	65,227	61,178
OPERATING INCOME	2,417	4,466	4,272
OTHER (EXPENSE) INCOME:			
Interest expense	(672)	(588)	(558)
Interest income	55	59	48
Other retirement plans (expense) income	(122)	(3,251)	598
Other, net	(9)	(31)	(7)
	(748)	(3,811)	81
INCOME BEFORE INCOME TAXES	1,669	655	4,353
PROVISION FOR INCOME TAXES (BENEFIT)	383	115	(219)
NET INCOME	$ 1,286	$ 540	$ 4,572
BASIC EARNINGS PER COMMON SHARE	$ 4.92	$ 2.06	$ 17.08
DILUTED EARNINGS PER COMMON SHARE	$ 4.90	$ 2.03	$ 16.79

The accompanying notes are an integral part of these consolidated financial statements.

FEDEX CORPORATION
CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME
(IN MILLIONS)

	Years Ended May 31,		
	2020	**2019**	**2018**
NET INCOME	$ 1,286	$ 540	$ 4,572
OTHER COMPREHENSIVE LOSS:			
Foreign currency translation adjustments, net of tax benefit of $18 in 2020, $29 in 2019, and tax expense of $16 in 2018	(254)	(195)	(74)
Amortization of prior service credit and other, net of tax benefits of $25 in 2020, $28 in 2019, and $37 in 2018.	(79)	(92)	(89)
	(333)	(287)	(163)
COMPREHENSIVE INCOME	$ 953	$ 253	$ 4,409

The accompanying notes are an integral part of these consolidated financial statements.

FEDEX CORPORATION
CONSOLIDATED STATEMENTS OF CASH FLOWS
(IN MILLIONS)

	Years ended May 31,		
	2020	2019	2018
OPERATING ACTIVITIES			
Net income	$ 1,286	$ 540	$ 4,572
Adjustments to reconcile net income to cash provided by operating activities:			
Depreciation and amortization	3,615	3,353	3,095
Provision for uncollectible accounts	442	295	246
Other noncash items and deferred income taxes	2,449	(233)	(231)
Stock-based compensation	168	174	167
Retirement plans mark-to-market adjustment	794	3,882	(10)
Gain from sale of business	—	(8)	(85)
Business realignment costs	—	101	—
Goodwill and other asset impairment charges	435	—	380
Changes in assets and liabilities:			
Receivables	(1,331)	(873)	(1,049)
Other current assets	(59)	(25)	(135)
Pension and postretirement healthcare assets and liabilities, net	(908)	(909)	(2,345)
Accounts payable and other liabilities	(1,787)	(571)	141
Other, net	(7)	(113)	(72)
Cash provided by operating activities	5,097	5,613	4,674
INVESTING ACTIVITIES			
Capital expenditures	(5,868)	(5,490)	(5,663)
Business acquisitions, net of cash acquired	—	(66)	(179)
Proceeds from sale of business	—	—	123
Proceeds from asset dispositions and other	22	83	42
Cash used in investing activities	(5,846)	(5,473)	(5,677)
FINANCING ACTIVITIES			
Principal payments on debt	(2,548)	(1,436)	(38)
Proceeds from debt issuances	6,556	2,463	1,480
Proceeds from stock issuances	64	101	327
Dividends paid	(679)	(683)	(535)
Purchase of treasury stock	(3)	(1,480)	(1,017)
Other, net	(9)	(4)	10
Cash provided by (used in) financing activities	3,381	(1,039)	227
Effect of exchange rate changes on cash	(70)	(47)	72
Net increase (decrease) in cash and cash equivalents	2,562	(946)	(704)
Cash and cash equivalents at beginning of period	2,319	3,265	3,969
Cash and cash equivalents at end of period	$ 4,881	$ 2,319	$ 3,265

The accompanying notes are an integral part of these consolidated financial statements.

FEDEX CORPORATION
CONSOLIDATED STATEMENTS OF CHANGES IN COMMON STOCKHOLDERS' INVESTMENT
(IN MILLIONS, EXCEPT SHARE DATA)

	Common Stock	Additional Paid-in Capital	Retained Earnings	Accumulated Other Comprehensive Loss	Treasury Stock	Total
Balance at May 31, 2017	**$ 32**	**$ 3,005**	**$ 20,833**	**$ (415)**	**$ (7,382)**	**$16,073**
Net income	—	—	4,572	—	—	4,572
Other comprehensive loss, net of tax of $21	—	—	—	(163)	—	(163)
Purchase of treasury stock (4.3 million shares)	—	—	—	—	(1,017)	(1,017)
Cash dividends declared ($2.00 per share)	—	—	(535)	—	—	(535)
Employee incentive plans and other (3.1 million shares issued)	—	112	(47)	—	421	486
Balance at May 31, 2018	**32**	**3,117**	**24,823**	**(578)**	**(7,978)**	**19,416**
Net income	—	—	540	—	—	540
Other comprehensive loss, net of tax of $57	—	—	—	(287)	—	(287)
Purchase of treasury stock (6.6 million shares)	—	—	—	—	(1,480)	(1,480)
Cash dividends declared ($2.60 per share)	—	—	(683)	—	—	(683)
Employee incentive plans and other (1.3 million shares issued)	—	114	(32)	—	169	251
Balance at May 31, 2019	**32**	**3,231**	**24,648**	**(865)**	**(9,289)**	**17,757**
Net income	—	—	1,286	—	—	1,286
Other comprehensive loss, net of tax of $43	—	—	—	(333)	—	(333)
Purchase of treasury stock (0.02 million shares)	—	—	—	—	(3)	(3)
Cash dividends declared ($2.60 per share)	—	—	(679)	—	—	(679)
Employee incentive plans and other (1.0 million shares issued)	—	125	(35)	—	130	220
Adoption of new accounting standards on June 1, 2019[(1)]	—	—	(4)	—	—	(4)
Reclassification to retained earnings due to the adoption of a new accounting standard on June 1, 2019[(2)]	—	—	—	51	—	51
Balance at May 31, 2020	**$ 32**	**$ 3,356**	**$ 25,216**	**$ (1,147)**	**$ (9,162)**	**$18,295**

(1) Relates to the adoption of Accounting Standards Update ("ASU") 2016-02 and ASU 2018-02.

(2) Relates to the adoption of ASU 2018-02.

The accompanying notes are an integral part of these consolidated financial statements.

FEDEX CORPORATION
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

NOTE 1: DESCRIPTION OF BUSINESS SEGMENTS AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

DESCRIPTION OF BUSINESS SEGMENTS. FedEx Corporation ("FedEx") provides a broad portfolio of transportation, e-commerce and business services through companies competing collectively, operating independently and managed collaboratively, under the respected FedEx brand. Our primary operating companies are Federal Express Corporation ("FedEx Express"), the world's largest express transportation company; FedEx Ground Package System, Inc. ("FedEx Ground"), a leading North American provider of small-package ground delivery services; and FedEx Freight Corporation ("FedEx Freight"), a leading North American provider of less-than-truckload ("LTL") freight transportation. These companies represent our major service lines and, along with FedEx Corporate Services, Inc. ("FedEx Services"), constitute our reportable segments. Our FedEx Services segment provides sales, marketing, information technology, communications, customer service, technical support, billing and collection services, and certain back-office functions that support our transportation segments (FedEx Express, FedEx Ground and FedEx Freight) and other business units.

FISCAL YEARS. Except as otherwise specified, references to years indicate our fiscal year ended May 31, 2020 or ended May 31 of the year referenced.

RECLASSIFICATIONS. Certain reclassifications have been made to the prior years' consolidated financial statements to conform to the current year's presentation.

PRINCIPLES OF CONSOLIDATION. The consolidated financial statements include the accounts of FedEx and its subsidiaries, substantially all of which are wholly owned. All significant intercompany accounts and transactions have been eliminated in consolidation.

REVENUE RECOGNITION.

Satisfaction of Performance Obligation

A performance obligation is a promise in a contract to transfer a distinct good or service to the customer, and is the basis of revenue recognition in accordance with U.S. generally accepted accounting principles ("GAAP"). To determine the proper revenue recognition method for contracts, we evaluate whether two or more contracts should be combined and accounted for as one single contract and whether the combined or single contract should be accounted for as more than one performance obligation. For most of our contracts, the customer contracts with us to provide distinct services within a single contract, primarily transportation services. Substantially all of our contracts with customers for transportation services include only one performance obligation, the transportation services themselves. However, if a contract is separated into more than one performance obligation, we allocate the total transaction price to each performance obligation in an amount based on the estimated relative standalone selling prices of the promised goods or services underlying each performance obligation. We frequently sell standard transportation services with observable standalone sales prices. In these instances, the observable standalone sales are used to determine the standalone selling price.

For transportation services, revenue is recognized over time as we perform the services in the contract because of the continuous transfer of control to the customer. Our customers receive the benefit of our services as the goods are transported from one location to another. If we were unable to complete delivery to the final location, another entity would not need to reperform the transportation service already performed. As control transfers over time, revenue is recognized based on the extent of progress towards completion of the performance obligation. The selection of the method to measure progress towards completion requires judgment and is based on the nature of the products or services to be provided. We use the cost-to-cost measure of progress for our package delivery contracts because it best depicts the transfer of control to the customer which occurs as we incur costs on our contracts. Under the cost-to-cost measure of progress, the extent of progress towards completion is measured based on the ratio of costs incurred to date to the total estimated costs at completion of the performance obligation. Revenue, including ancillary or accessorial fees and reductions for estimated customer incentives, is recorded proportionally as costs are incurred. Costs to fulfill include labor and other direct costs and an allocation of indirect costs. For our freight and freight forwarding contracts, an output method of progress based on time-in-transit is utilized as the timing of costs incurred does not best depict the transfer of control to the customer.

We also provide customized customer-specific solutions, such as supply chain management solutions and inventory and service parts logistics, through which we provide the service of integrating a complex set of tasks and components into a single capability. For these arrangements, the majority of which are conducted by our FedEx Logistics, Inc. ("FedEx Logistics") operating segment, the entire contract is accounted for as one performance obligation. For these performance obligations, we typically have a right to consideration from customers in an amount that corresponds directly with the value to the customers of our performance completed to date, and as such we recognize revenue in the amount to which we have a right to invoice the customer.

Contract Modification

Contracts are often modified to account for changes in the rates we charge our customers or to add additional distinct services. We consider contract modifications to exist when the modification either creates new enforceable rights and obligations or alters the existing arrangement. Contract modifications that add distinct goods or services are treated as separate contracts. Contract modifications that do not add distinct goods or services typically change the price of existing services. These contract modifications are accounted for prospectively as the remaining performance obligations are distinct.

Variable Consideration

Certain contracts contain customer incentives, guaranteed service refunds and other provisions that can either increase or decrease the transaction price. These incentives are generally awarded based upon achieving certain performance metrics. We estimate variable consideration as the most likely amount to which we expect to be entitled. We include estimated amounts of revenue, which may be reduced by incentives or other contract provisions, in the transaction price to the extent it is probable that a significant reversal of cumulative revenue recognized will not occur when the uncertainty associated with the variable consideration is resolved. Our estimates of variable consideration and determination of whether to include estimated amounts in the transaction price are based on an assessment of anticipated customer spending and all information (historical, current and forecasted) that is reasonably available to us.

Principal vs. Agent Considerations

Transportation services are provided with the use of employees and independent businesses that contract with FedEx. GAAP requires us to evaluate whether our businesses themselves promise to transfer services to the customer (as the principal) or to arrange for services to be provided by another party (as the agent) using a control model. Based on our evaluation of the control model, we determined that FedEx is the principal to the transaction for most of these services and revenue is recognized on a gross basis based on the transfer of control to the customer. Costs associated with independent businesses providing transportation services are recognized as incurred and included in the caption “Purchased transportation” in the accompanying consolidated statements of income.

Our contract logistics, global trade services and certain transportation businesses engage in certain transactions wherein they act as agents. Revenue from these transactions is recorded on a net basis. Net revenue includes billings to customers less third-party charges, including transportation or handling costs, fees, commissions and taxes and duties.

Contract Assets and Liabilities

Contract assets include billed and unbilled amounts resulting from in-transit shipments, as we have an unconditional right to payment only once all performance obligations have been completed (e.g., packages have been delivered). Contract assets are generally classified as current and the full balance is converted each quarter based on the short-term nature of the transactions. Our contract liabilities consist of advance payments and billings in excess of revenue. The full balance of deferred revenue is converted each quarter based on the short-term nature of the transactions.

Gross contract assets related to in-transit shipments totaled $563 million and $533 million at May 31, 2020 and May 31, 2019, respectively. Contract assets, net of deferred unearned revenue were $456 million and $364 million at May 31, 2020 and May 31, 2019, respectively. Contract assets are included within current assets in the accompanying consolidated balance sheets. Contract liabilities related to advance payments from customers were $10 million and $11 million at May 31, 2020 and May 31, 2019, respectively. Contract liabilities are included within current liabilities in the accompanying consolidated balance sheets.

Payment terms

Certain of our revenue-producing transactions are subject to taxes, such as sales tax, assessed by governmental authorities. We present these revenues net of tax. Under the typical payment terms of our customer contracts, the customer pays at periodic intervals (e.g., every 15 days, 30 days, 45 days, etc.) for shipments included on invoices received. It is not customary business practice to extend payment terms past 90 days, and as such, we do not have a practice of including a significant financing component within our revenue contracts with customers.

Disaggregation of Revenue

See Note 14 for disclosure of disaggregated revenue for the periods ended May 31. This presentation is consistent with how we organize our segments internally for making operating decisions and measuring performance.

CREDIT RISK. We routinely grant credit to many of our customers for transportation and business services without collateral. The risk of credit loss in our trade receivables is substantially mitigated by our credit evaluation process, short collection terms and sales to a large number of customers, as well as the low revenue per transaction for most of our services. Allowances for potential credit losses are determined based on historical experience and the impact of current economic conditions. Historically, credit losses have been within management's expectations.

ADVERTISING. Advertising and promotion costs are expensed as incurred and are classified in other operating expenses. Advertising and promotion expenses were $427 million in 2020, $468 million in 2019 and $442 million in 2018.

CASH EQUIVALENTS. Cash in excess of current operating requirements is invested in short-term, interest-bearing instruments with maturities of three months or less at the date of purchase and is stated at cost, which approximates market value.

SPARE PARTS, SUPPLIES AND FUEL. Spare parts (principally aircraft-related) are reported at weighted-average cost. Allowances for obsolescence are provided for spare parts currently identified as excess or obsolete as well as expected to be on hand at the date the aircraft are retired from service. These allowances are provided over the estimated useful life of the related aircraft and engines. The majority of our supplies and fuel are reported at weighted-average cost.

PROPERTY AND EQUIPMENT. Expenditures for major additions, improvements and flight equipment modifications are capitalized when such costs are determined to extend the useful life of the asset or are part of the cost of acquiring the asset. Expenditures for equipment overhaul costs of engines or airframes prior to their operational use are capitalized as part of the cost of such assets as they are costs required to ready the asset for its intended use. Maintenance and repairs costs are charged to expense as incurred, except for certain aircraft engine maintenance costs incurred under third-party service agreements. These agreements result in costs being expensed based on cycles or hours flown and are subject to annual escalation. These service contracts transfer risk to third-party service providers and generally fix the amount we pay for maintenance to the service provider as a rate per cycle or flight hour, in exchange for maintenance and repairs under a predefined maintenance program. We capitalize certain direct internal and external costs associated with the development of internal-use software. Gains and losses on sales of property used in operations are classified within operating expenses and historically have been nominal.

For financial reporting purposes, we record depreciation and amortization of property and equipment on a straight-line basis over the asset's service life or related lease term, if shorter. For income tax purposes, depreciation is computed using accelerated methods when applicable.

The depreciable lives and net book value of our property and equipment are as follows (dollars in millions):

	Range	Net Book Value at May 31, 2020	2019
Wide-body aircraft and related equipment	15 to 30 years	$ 13,448	$ 11,975
Narrow-body and feeder aircraft and related equipment	5 to 18 years	2,478	2,696
Package handling and ground support equipment	3 to 30 years	4,499	4,157
Information technology	2 to 10 years	1,795	1,553
Vehicles and trailers	3 to 15 years	4,345	4,042
Facilities and other	2 to 40 years	7,043	6,006

Substantially all property and equipment have no material residual values. The majority of aircraft costs are depreciated on a straight-line basis over 15 to 30 years. We periodically evaluate the estimated service lives and residual values used to depreciate our property and equipment.

Depreciation and amortization expense, excluding gains and losses on sales of property and equipment used in operations, was $3.6 billion in 2020, $3.4 billion in 2019 and $3.1 billion in 2018. Depreciation and amortization expense includes amortization of assets under finance lease.

CAPITALIZED INTEREST. Interest on funds used to finance the acquisition and modification of aircraft, including purchase deposits, construction of certain facilities, and development of certain software up to the date the asset is ready for its intended use, is capitalized and included in the cost of the asset if the asset is actively under construction. Capitalized interest was $54 million in 2020, $64 million in 2019 and $61 million in 2018.

FEDEX CORPORATION
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

IMPAIRMENT OF LONG-LIVED ASSETS. Long-lived assets are reviewed for impairment when circumstances indicate the carrying value of an asset may not be recoverable. For assets that are to be held and used, an impairment is recognized when the estimated undiscounted cash flows associated with the asset or group of assets is less than their carrying value. If impairment exists, an adjustment is made to write the asset down to its fair value, and a loss is recorded as the difference between the carrying value and fair value. Fair values are determined based on quoted market values, discounted cash flows or internal and external appraisals, as applicable. Assets to be disposed of are carried at the lower of carrying value or estimated net realizable value.

We operate integrated transportation networks so cash flows for most of our operating assets to be held and used are assessed at a network level, not at an individual asset level, for our analysis of impairment.

In the second quarter of 2020, we made the decision to permanently retire from service 10 Airbus A310-300 aircraft and 12 related engines at FedEx Express to align with the needs of the U.S. domestic network and modernize its aircraft fleet. As a consequence of this decision, we recognized noncash impairment charges of $66 million ($50 million, net of tax, or $0.19 per diluted share) in the FedEx Express segment in the second quarter of 2020. Seven of these aircraft had been temporarily idled.

In the normal management of our aircraft fleet, we routinely idle aircraft and engines temporarily due to maintenance cycles and adjustments of our network capacity to match seasonality and overall customer demand levels. Temporarily idled assets are classified as available-for-use, and we continue to record depreciation expense associated with these assets. These temporarily idled assets are assessed for impairment and remaining life on a quarterly basis. The criteria for determining whether an asset has been permanently removed from service (and, as a result, is potentially impaired) include, but are not limited to, our global economic outlook and the impact of our outlook on our current and projected volume levels, including capacity needs during our peak shipping seasons; the introduction of new fleet types or decisions to permanently retire an aircraft fleet from operations; and changes to planned service expansion activities. At May 31, 2020, we had 14 aircraft temporarily idled. These aircraft have been idled for an average of five months and are expected to return to revenue service.

SALE OF BUSINESS. During 2018, we sold a non-core business of TNT Express B.V. (“TNT Express”) and recorded a gain of $85 million in the FedEx Express segment.

GOODWILL. Goodwill is recognized for the excess of the purchase price over the fair value of tangible and identifiable intangible net assets of businesses acquired. Several factors give rise to goodwill in our acquisitions, such as the expected benefits from synergies of the combination and the existing workforce of the acquired business. Goodwill is reviewed at least annually for impairment. In our evaluation of goodwill impairment, we perform a qualitative assessment to determine if it is more likely than not that the fair value of a reporting unit is less than its carrying amount. If the qualitative assessment is not conclusive, we proceed to test goodwill for impairment, including comparing the fair value of the reporting unit to its carrying value (including attributable goodwill). Fair value for our reporting units is determined using an income or market approach incorporating market participant considerations and management’s assumptions on revenue growth rates, operating margins, discount rates and expected capital expenditures. Fair value determinations may include both internal and third-party valuations. Unless circumstances otherwise dictate, we perform our annual impairment testing in the fourth quarter.

See Note 4 for additional information.

INTANGIBLE ASSETS. Intangible assets primarily include customer relationships, technology assets and trademarks acquired in business combinations. Intangible assets are amortized over periods ranging from 3 to 15 years, either on a straight-line basis or on a basis consistent with the pattern in which the economic benefits are realized.

PENSION AND POSTRETIREMENT HEALTHCARE PLANS. Our defined benefit pension and other postretirement benefit plans are measured using actuarial techniques that reflect management’s assumptions for discount rate, investment returns on plan assets, salary increases, expected retirement, mortality, employee turnover and future increases in healthcare costs. We determine the discount rate (which is required to be the rate at which the projected benefit obligation (“PBO”) could be effectively settled as of the measurement date) with the assistance of actuaries, who calculate the yield on a theoretical portfolio of high-grade corporate bonds (rated Aa or better) with cash flows that are designed to match our expected benefit payments in future years. We use the fair value of plan assets to calculate the expected return on assets (“EROA”) for interim and segment reporting purposes. Our EROA is a judgmental estimate which is reviewed on an annual basis and revised as appropriate.

The accounting guidance related to employers' accounting for defined benefit pension and other postretirement plans requires recognition in the balance sheet of the funded status of these plans. We use "mark-to-market" or MTM accounting and immediately recognize changes in the fair value of plan assets and actuarial gains or losses in our results annually in the fourth quarter each year. The annual MTM adjustment is recognized at the corporate level and does not impact segment results. The remaining components of pension and postretirement healthcare expense, primarily service and interest costs and the EROA, are recorded on a quarterly basis. Only service cost is recognized in segment level operating results.

INCOME TAXES. Deferred income taxes are provided for the tax effect of temporary differences between the tax basis of assets and liabilities and their reported amounts in the financial statements. The liability method is used to account for income taxes, which requires deferred taxes to be recorded at the statutory rate expected to be in effect when the taxes are paid.

Deferred income tax assets represent amounts available to reduce income taxes payable on taxable income in future years. Such assets arise because of temporary differences between the financial reporting and tax bases of assets and liabilities, as well as from net operating loss and tax credit carryforwards. We evaluate the recoverability of these future tax deductions and credits by assessing the adequacy of future expected taxable income from all sources, including reversal of taxable temporary differences, forecasted operating earnings and available tax planning strategies. These sources of income rely heavily on estimates to make this determination and, thus, there is a risk that these estimates will have to be revised as new information is received. To the extent we do not consider it more likely than not that a deferred tax asset will be recovered, a valuation allowance is established. We believe we will generate sufficient future taxable income to realize the tax benefits related to the remaining net deferred tax assets in our consolidated balance sheets that are not subject to valuation allowances. We record the taxes for global intangible low-taxed income as a period cost.

We recognize liabilities for uncertain income tax positions based on a two-step process. The first step is to evaluate the tax position for recognition by determining if the weight of available evidence indicates that it is more likely than not that the position will be sustained on audit, including resolution of related appeals or litigation processes, if any. The second step requires us to estimate and measure the tax benefit as the largest amount that is more than 50% likely to be realized upon ultimate settlement. It is inherently difficult and subjective to estimate such amounts, as we must determine the probability of various possible outcomes. We reevaluate these uncertain tax positions on a quarterly basis or when new information becomes available to management. These reevaluations are based on factors including, but not limited to, changes in facts or circumstances, changes in tax law, successfully settled issues under audit and new audit activity. Such a change in recognition or measurement could result in the recognition of a tax benefit or an increase to the related provision.

We classify interest related to income tax liabilities as interest expense, and if applicable, penalties are recognized as a component of income tax expense. The income tax liabilities and accrued interest and penalties that are due within one year of the balance sheet date are presented as current liabilities. The noncurrent portion of our income tax liabilities and accrued interest and penalties are recorded in the caption "Other liabilities" in the accompanying consolidated balance sheets.

SELF-INSURANCE ACCRUALS. We are self-insured for costs associated with workers' compensation claims, vehicle accidents and general business liabilities, and benefits paid under employee healthcare and disability programs. Accruals are primarily based on the actuarially estimated cost of claims, which includes incurred-but-not-reported claims. Current workers' compensation claims, vehicle and general liability, employee healthcare claims and long-term disability are included in accrued expenses. We self-insure up to certain limits that vary by operating company and type of risk. Periodically, we evaluate the level of insurance coverage and adjust insurance levels based on risk tolerance and premium expense.

LEASES. We lease certain facilities, aircraft, equipment and vehicles under operating and finance leases. A determination of whether a contract contains a lease is made at the inception of the arrangement. Our leased facilities include national, regional and metropolitan sorting facilities, retail facilities and administrative buildings.

Our leases generally contain options to extend or terminate the lease. We reevaluate our leases on a regular basis to consider the economic and strategic incentives of exercising the renewal options, and how they align with our operating strategy. Therefore, substantially all the renewal option periods are not included within the lease term and the associated payments are not included in the measurement of the right-of-use asset and lease liability as the options to extend are not reasonably certain at lease commencement.

The lease liabilities are measured at the lease commencement date and determined using the present value of the minimum lease payments not yet paid and our incremental borrowing rate, which approximates the rate at which we would borrow, on a collateralized basis, over the term of a lease in the applicable currency environment. The interest rate implicit in the lease is generally not determinable in transactions where we are the lessee.

For real estate leases, we account for lease components and non-lease components (such as common area maintenance) as a single lease component. Certain real estate leases require additional payments based on sales volume and index-based rate increases, as well as reimbursement for real estate taxes, common area maintenance and insurance, which are expensed as incurred as variable lease costs. Certain leases contain fixed lease payments for items such as real estate taxes, common area maintenance and insurance. These fixed payments are considered part of the lease payment and included in the right-of-use assets and lease liabilities.

See Note 7 for additional information.

DEFERRED GAINS. Prior to the adoption of ASU 2016-02 on June 1, 2019, gains on the sale and leaseback of aircraft and other property and equipment were deferred and amortized ratably over the life of the lease as a reduction of rent expense. Substantially all of these deferred gains, which are included in other non-current liabilities, related to aircraft transactions.

DERIVATIVE FINANCIAL INSTRUMENTS. Our risk management strategy includes the select use of derivative instruments to reduce the effects of volatility in foreign currency exchange exposure on operating results and cash flows. In accordance with our risk management policies, we do not hold or issue derivative instruments for trading or speculative purposes. All derivative instruments are recognized in the financial statements at fair value, regardless of the purpose or intent for holding them.

When we become a party to a derivative instrument and intend to apply hedge accounting, we formally document the hedge relationship and the risk management objective for undertaking the hedge, which includes designating the instrument for financial reporting purposes as a fair value hedge, a cash flow hedge, or a net investment hedge.

If a derivative is designated as a cash flow hedge, the entire change in the fair value of the hedging instrument included in the assessment of hedge effectiveness is recorded in other comprehensive income. For net investment hedges, the entire change in the fair value is recorded in other comprehensive income. Any portion of a change in the fair value of a derivative that is considered to be ineffective, along with the change in fair value of any derivatives not designated in a hedging relationship, is immediately recognized in the income statement. We do not have any derivatives designated as a cash flow hedge for any period presented. During 2020, we designated €392 million of debt as a net investment hedge to reduce the volatility of the U.S. dollar value of a portion of our net investment in a euro-denominated consolidated subsidiary. As of May 31, 2020, the hedge remains effective.

FOREIGN CURRENCY TRANSLATION. Translation gains and losses of foreign operations that use local currencies as the functional currency are accumulated and reported, net of applicable deferred income taxes, as a component of Accumulated Other Comprehensive Income ("AOCI") within common stockholders' investment. Transaction gains and losses that arise from exchange rate fluctuations on transactions denominated in a currency other than the local currency are included in the caption "Other, net" in the accompanying consolidated statements of income and were immaterial for each period presented.

EMPLOYEES UNDER COLLECTIVE BARGAINING ARRANGEMENTS. The pilots of FedEx Express, who are a small number of its total employees, are employed under a collective bargaining agreement that took effect on November 2, 2015. The collective bargaining agreement is scheduled to become amendable in November 2021. Other than the pilots at FedEx Express, a small number of our employees are members of unions.

STOCK-BASED COMPENSATION. The accounting guidance related to share-based payments requires recognition of compensation expense for stock-based awards using a fair value method. We use the Black-Scholes option pricing model to calculate the fair value of stock options. The value of restricted stock awards is based on the stock price of the award on the grant date. We record stock-based compensation expense in the "Salaries and employee benefits" caption in the accompanying consolidated statements of income. We issue new shares or treasury shares from stock repurchases to cover employee stock option exercises and restricted stock grants.

TREASURY SHARES. In January 2016, our Board of Directors authorized a stock repurchase program of up to 25 million shares. During 2020, we repurchased 0.02 million shares of FedEx common stock at an average price of $156.90 per share for a total of $3 million. As of May 31, 2020, 5.1 million shares remained under the stock repurchase authorization. Shares under the current repurchase program may be repurchased from time to time in the open market or in privately negotiated transactions. The timing and volume of repurchases are at the discretion of management, based on the capital needs of the business, the market price of FedEx common stock and general market conditions. No time limit was set for the completion of the program, and the program may be suspended or discontinued at any time.

In 2019, we repurchased 6.6 million shares of FedEx common stock at an average price of $222.94 per share for a total of $1.5 billion. In 2018, we repurchased 4.3 million shares of FedEx common stock at an average price of $237.45 per share for a total of $1.0 billion.

During the fourth quarter of 2020, we amended our amended and restated $2.0 billion five-year credit agreement (the "Five-Year Credit Agreement") and our $1.5 billion 364-day credit agreement (the "364-Day Credit Agreement" and together with the Five-Year Credit Agreement, the "Credit Agreements"). The amendments to the Credit Agreements, among other things, temporarily restrict us from repurchasing any shares of our common stock between May 27, 2020 and May 31, 2021. See Note 6 for more information on the amendments to the Credit Agreements.

DIVIDENDS DECLARED PER COMMON SHARE. On June 15, 2020, our Board of Directors declared a quarterly dividend of $0.65 per share of common stock. The dividend was paid on July 13, 2020 to stockholders of record as of the close of business on June 29, 2020. Each quarterly dividend payment is subject to review and approval by our Board of Directors, and we evaluate our dividend payment amount on an annual basis. The amendments to the Credit Agreements discussed above under "Treasury Shares" temporarily restrict us from increasing the amount of our quarterly dividend payable per share of common stock from $0.65 per share between May 27, 2020 and May 31, 2021. There are no other material restrictions on our ability to declare dividends, nor are there any material restrictions on the ability of our subsidiaries to transfer funds to us in the form of cash dividends, loans or advances.

BUSINESS REALIGNMENT COSTS. During 2019, we conducted a program to offer voluntary cash buyouts to eligible U.S.-based employees in certain staff functions. As a result of this program, approximately 1,500 employees left the Company. Costs of the benefits provided under the U.S.-based voluntary employee buyout program were recognized in 2019 when eligible employees accepted their offers. Payments under this program were made at the time of departure and totaled approximately $50 million in 2020 and $220 million in 2019.

USE OF ESTIMATES. The preparation of our consolidated financial statements requires the use of estimates and assumptions that affect the reported amounts of assets and liabilities, the reported amounts of revenue and expenses and the disclosure of contingent liabilities. Management makes its best estimate of the ultimate outcome for these items based on historical trends and other information available when the financial statements are prepared. Changes in estimates are recognized in accordance with the accounting rules for the estimate, which is typically in the period when new information becomes available to management. Areas where the nature of the estimate makes it reasonably possible that actual results could materially differ from amounts estimated include: self-insurance accruals; retirement plan obligations; long-term incentive accruals; tax liabilities; loss contingencies; litigation claims; impairment assessments on long-lived assets (including goodwill); and that rely on projections of future cash flows and purchase price allocations.

The new strain of coronavirus ("COVID-19") in 2020 and the efforts to contain it have negatively impacted the global economy, disrupted manufacturing operations and global supply chains and created significant volatility and disruption of financial markets. In addition, the COVID-19 pandemic has significantly increased economic and demand uncertainty. See Item 7 ("Management's Discussion and Analysis of Results of Operations and Financial Condition") of this Annual Report on Form 10-K for more information about the COVID-19 pandemic and its effects on our business, results of operations and financial condition. The Company believes the estimates and assumptions underlying our financial statements are reasonable and supportable based on the information available at the time the financial statements were prepared. However, uncertainty over the impact COVID-19 will have on the global economy and our business in particular makes many of the estimates and assumptions reflected in our 2020 consolidated financial statements inherently less certain. Therefore, actual results may ultimately differ from those estimates to a greater degree than historically.

NOTE 2: RECENT ACCOUNTING GUIDANCE

New accounting rules and disclosure requirements can significantly impact our reported results and the comparability of our financial statements. We believe the following new accounting guidance is relevant to the readers of our financial statements.

Recently Adopted Accounting Standards

In 2016, the Financial Accounting Standards Board ("FASB") issued a new lease accounting standard, which requires lessees to put most leases on their balance sheets but recognize the expenses in their income statements in a manner similar to current practice. Lessees are required to recognize a lease liability for the obligation to make lease payments and a right-of-use asset for the right to use the underlying asset for the lease term. Expenses related to leases determined to be operating leases are recognized on a straight-line basis, while those determined to be finance leases are recognized following a front-loaded expense profile in which interest and amortization are presented separately in the income statement.

We adopted this new standard on June 1, 2019 using a modified retrospective transition method. Under this approach, we did not adjust the balance sheet for comparative periods but recorded a cumulative effect adjustment to retained earnings on June 1, 2019. We have elected the package of practical expedients permitted under the transition guidance within the new standard, which, among other things, allows us to carry forward the historical accounting relating to lease identification and classification for existing leases upon adoption. We also elected the practical expedient to not separate lease and non-lease components for the majority of our classes of assets. For leases in which the lease and non-lease components have been combined, the lease expense includes expenses such as common area maintenance. We have made an accounting policy election not to recognize leases with an initial term of 12 months or less on the consolidated balance sheet.

The adoption of the new lease accounting standard resulted in the recognition of an operating lease liability of $14.2 billion and an operating right-of-use asset of $14.1 billion, with an immaterial impact on our income statement compared to the previous lease accounting model. Existing prepaid asset and net deferred rent liability balances of $154 million and $309 million, respectively, were recorded to the right-of-use asset. The cumulative effect of the adoption to retained earnings was an increase of $57 million ($47 million, net of tax), primarily related to the reclassification of deferred gains related to sale-leasebacks of aircraft. Substantially all of our lease arrangements are operating leases under the new standard. The new standard had a material impact on our balance sheet but did not materially impact consolidated operating results and had no impact on operating cash flows.

See Note 1 “Leases” and Note 7 for additional information.

In February 2018, the FASB issued ASU 2018-02 that permits companies to reclassify the income tax effect of the Tax Cuts and Jobs Act (“TCJA”) on items within AOCI to retained earnings. We adopted this new standard on June 1, 2019.

In March 2020, the Securities and Exchange Commission (“SEC”) amended Rule 3-10 of Regulation S-X regarding financial disclosure requirements for registered debt offerings involving subsidiaries as either issuers or guarantors and affiliates whose securities are pledged as collateral. This new guidance narrows the circumstances that require separate financial statements of subsidiary issuers and guarantors and streamlines the alternative disclosures required in lieu of those statements. This rule is effective January 4, 2021 (fiscal 2021) with earlier adoption permitted. We adopted this new standard in the fourth quarter of 2020. Accordingly, summarized financial information has been presented only for the issuer and guarantors of the Company’s registered debt securities for the most recent fiscal year, and the location of the required disclosures has been moved outside the Notes to Consolidated Financial Statements and is provided in the “Financial Condition—Guarantor Financial Information” section of “Management’s Discussion and Analysis of Results of Operations and Financial Condition.”

New Accounting Standards and Accounting Standards Not Yet Adopted

In June 2016, the FASB issued ASU 2016-13 that changes how entities will measure credit losses for most financial assets and certain other instruments that are not measured at fair value through net income. We adopted this standard effective June 1, 2020 (fiscal 2021). This standard will not have a material impact on our consolidated financial statements and related disclosures.

In August 2018, the FASB issued ASU 2018-15 that reduces the complexity of accounting for costs of implementing a cloud computing service arrangement and aligns the accounting for capitalizing implementation costs of hosting arrangements, regardless of whether they convey a license to the hosted software. We adopted this standard effective June 1, 2020 (fiscal 2021) and applied these changes prospectively. This standard will not have a material impact on our consolidated financial statements and related disclosures.

In December 2019, the FASB issued ASU 2019-12, which is intended to simplify various aspects related to accounting for income taxes. ASU 2019-12 removes certain exceptions to the general principles in Topic 740 and also clarifies and amends existing guidance to improve consistent application. This standard is effective June 1, 2021 (fiscal 2022). We adopted this standard effective June 1, 2020 (fiscal 2021). This new standard will not have a material impact on our consolidated financial statements and related disclosures.

NOTE 3: BUSINESS COMBINATIONS

On May 1, 2019, we acquired the international express division of FC (Flying Cargo) Express Ltd. (“Flying Cargo”) for $67 million in cash from operations. The majority of the purchase price was allocated to goodwill. The financial results of this acquired business are included in the FedEx Express segment from the date of acquisition and were not material to our results of operations. Therefore, pro forma financial information has not been provided.

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On October 1, 2018, we acquired the controlling interest in an existing joint venture with Swiss Post, which operates a Swiss-wide transport system with connections to TNT Express's global network. The controlling interest was acquired through the noncash contribution of a complementary Swiss business into the venture, resulting in the recognition of an immaterial gain. The majority of the purchase price was allocated to goodwill and other intangibles. The financial results of this acquired business are included in the FedEx Express segment from the date of acquisition and were not material to our results of operations. Therefore, pro forma financial information has not been provided.

On March 23, 2018, we acquired P2P Mailing Limited, a leading provider of worldwide, low-cost e-commerce transportation solutions, for £92 million ($135 million) in cash from operations. The majority of the purchase price was allocated to goodwill. The financial results of this acquired business are included in the FedEx Logistics operating segment from the date of acquisition and were not material to our results of operations. Therefore, pro forma financial information has not been provided.

On October 13, 2017, we acquired Northwest Research, Inc., a leader in inventory research and management, for $50 million in cash from operations. The majority of the purchase price was allocated to property and equipment. The financial results of this acquired business are included in the FedEx Services segment from the date of acquisition and were not material to our results of operations. Therefore, pro forma financial information has not been provided.

NOTE 4: GOODWILL AND OTHER INTANGIBLE ASSETS

GOODWILL. The carrying amount of goodwill attributable to each reportable operating segment and changes therein are as follows (in millions):

	FedEx Express Segment	FedEx Ground Segment	FedEx Freight Segment	Corporate, Other and Eliminations	Total
Goodwill at May 31, 2018	$ 5,100	$ 840	$ 767	$ 1,950	$ 8,657
Accumulated impairment charges	—	—	(133)	(1,551)	(1,684)
Balance as of May 31, 2018	5,100	840	634	399	6,973
Goodwill acquired[1]	126	—	—	—	126
Other[2]	(210)	—	—	(5)	(215)
Balance as of May 31, 2019	5,016	840	634	394	6,884
Impairment charges	—	—	—	(358)	(358)
Other[2]	(147)	—	—	(7)	(154)
Balance as of May 31, 2020	$ 4,869	$ 840	$ 634	$ 29	$ 6,372
Accumulated goodwill impairment charges as of May 31, 2020	$ —	$ —	$ (133)	$ (1,909)	$ (2,042)

(1) Goodwill acquired relates to the acquisitions of Flying Cargo and the controlling interest in an existing joint venture with Swiss Post. See Note 3 for more information.

(2) Primarily currency translation adjustments, purchase price allocation-related adjustments, and acquired goodwill related to immaterial acquisitions.

We recorded an impairment charge of $358 million attributable to our FedEx Office and Print Services, Inc. ("FedEx Office") and FedEx Supply Chain Distribution System, Inc. ("FedEx Supply Chain") reporting units in the fourth quarter of 2020. The COVID-19 pandemic resulted in store closures and declining print revenue at FedEx Office during the fourth quarter of 2020 and is expected to continue to negatively impact its near-term operating performance. Based on these factors, our outlook for the FedEx Office business and retail industry changed in the fourth quarter of 2020, which contributed $348 million to the goodwill impairment charge.

While there are several factors negatively impacting near-term results at FedEx Express, including weak global economic conditions and the timing and amount of TNT Express integration program expenses, FedEx Express continues to be an established profitable business with a fair value that exceeds its carrying value based on our valuation performed during the fourth quarter of 2020. In addition, our other reporting units with significant recorded goodwill include FedEx Ground and FedEx Freight. We evaluated these reporting units during the fourth quarters of 2020 and 2019. The estimated fair value of each of these reporting units significantly exceeded their carrying values as of the end of 2020 and 2019; therefore, we do not believe that any of these reporting units were impaired as of the balance sheet dates. No impairments of goodwill were recognized in 2019.

FEDEX CORPORATION
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In 2018, we incurred a goodwill impairment charge of $374 million related to FedEx Supply Chain, eliminating substantially all of the goodwill attributable to this reporting unit. In our evaluation of the goodwill of this reporting unit, we compared the fair value of the reporting unit to its carrying value (including attributable goodwill). Fair value was estimated using standard valuation methodologies (principally the income and market approach classified as Level 3 within the fair value hierarchy) incorporating market participant considerations and management's assumptions on revenue growth rates, operating margins, discount rates and expected capital expenditures. The key factors contributing to the goodwill impairment were underperformance of the FedEx Supply Chain business during 2018, including base business erosion, and the failure to attain the level of operating synergies and revenue and profit growth anticipated at the time of the acquisition. Based on these factors, our outlook for the business and industry changed in the fourth quarter of 2018.

OTHER INTANGIBLE ASSETS. The summary of our intangible assets and related accumulated amortization at May 31, 2020 and 2019 is as follows (in millions):

	2020			2019		
	Gross Carrying Amount	Accumulated Amortization	Net Book Value	Gross Carrying Amount	Accumulated Amortization	Net Book Value
Customer relationships	$ 641	$ (327)	$ 314	$ 685	$ (293)	$ 392
Technology	65	(57)	8	66	(51)	15
Trademarks and other	132	(132)	—	137	(128)	9
Total	$ 838	$ (516)	$ 322	$ 888	$ (472)	$ 416

Amortization expense for intangible assets was $66 million in 2020, $82 million in 2019 and $87 million in 2018.

Expected amortization expense for the next five years is as follows (in millions):

2021	$ 49
2022	43
2023	40
2024	39
2025	38

NOTE 5: SELECTED CURRENT LIABILITIES

The components of selected current liability captions at May 31 were as follows (in millions):

	2020	2019
Accrued Salaries and Employee Benefits		
Salaries	$ 436	$ 425
Employee benefits, including variable compensation	319	552
Compensated absences	814	764
	$ 1,569	$ 1,741
Accrued Expenses		
Self-insurance accruals	$ 1,223	$ 1,104
Taxes other than income taxes	417	304
Other	1,892	1,870
	$ 3,532	$ 3,278

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NOTE 6: LONG-TERM DEBT AND OTHER FINANCING ARRANGEMENTS

The components of long-term debt (net of discounts and debt issuance costs), along with maturity dates for the years subsequent to May 31, 2020, are as follows (in millions):

			May 31,	
			2020	2019
	Interest Rate%	Maturity		
Senior unsecured debt:	2.30	2020	$ —	$ 400
	3.40	2022	498	497
	2.625-2.70	2023	748	747
	4.00	2024	747	746
	3.2-3.80	2025	1,687	696
	3.25	2026	745	745
	3.30	2027	446	446
	3.40	2028	496	495
	4.20	2029	397	396
	3.1-4.25	2030	1,732	—
	4.90	2034	495	495
	3.90	2035	494	494
	3.875-4.10	2043	984	984
	5.10	2044	742	742
	4.10	2045	641	641
	4.55-4.75	2046	2,461	2,460
	4.40	2047	735	735
	4.05	2048	986	986
	4.95	2049	835	835
	5.25	2050	1,225	—
	4.50	2065	246	246
	7.60	2098	237	237
Euro senior unsecured debt:	0.50	2020	—	559
	0.70	2022	695	713
	1.00	2023	815	836
	0.45	2026	541	—
	1.625	2027	1,351	1,387
	1.30	2032	539	—
Total senior unsecured debt			21,518	17,518
Other debt			—	1
Finance lease obligations			485	62
			22,003	17,581
Less current portion			51	964
			$ 21,952	$ 16,617

Interest on our U.S. dollar fixed-rate notes is paid semi-annually. Interest on our euro fixed-rate notes is paid annually. The weighted average interest rate on long-term debt was 3.6% as of May 31, 2020. Long-term debt, including current maturities and exclusive of finance leases, had estimated fair values of $22.8 billion at May 31, 2020 and $17.8 billion at May 31, 2019. The estimated fair values were determined based on quoted market prices and the current rates offered for debt with similar terms and maturities. The fair value of our long-term debt is classified as Level 2 within the fair value hierarchy. This classification is defined as a fair value determined using market-based inputs other than quoted prices that are observable for the liability, either directly or indirectly.

We have a shelf registration statement filed with the SEC that allows us to sell, in one or more future offerings, any combination of our unsecured debt securities and common stock.

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During July 2019, we issued $2.1 billion of senior unsecured debt under our current shelf registration statement, comprised of $1.0 billion of 3.10% fixed-rate notes due in August 2029, €500 million of 0.45% fixed-rate notes due in August 2025 and €500 million of 1.30% fixed-rate notes due in August 2031. We used the net proceeds to make voluntary contributions to our tax-qualified U.S. domestic pension plans ("U.S. Pension Plans") during the first quarter of 2020 and to redeem the $400 million aggregate principal amount of 2.30% notes due February 1, 2020 and the €500 million aggregate principal amount of 0.50% notes due April 9, 2020. The remaining net proceeds are being used for general corporate purposes.

On March 17, 2020, we entered into an amended and restated $2.0 billion Five-Year Credit Agreement and a $1.5 billion 364-Day Credit Agreement. The Five-Year Credit Agreement expires in March 2025 and includes a $250 million letter of credit sublimit. The 364-Day Credit Agreement expires in March 2021. The Credit Agreements are available to finance our operations and other cash flow needs.

On March 18, 2020, we elected to draw $1.5 billion under the 364-Day Credit Agreement to increase our cash position to preserve financial flexibility in light of disrupted access to commercial paper markets and uncertainty in the global financial markets resulting from the COVID-19 pandemic.

During April 2020, we issued $3.0 billion of senior unsecured debt under our current shelf registration statement, comprised of $1.0 billion of 3.80% fixed-rate notes due in May 2025, $750 million of 4.25% fixed-rate notes due in May 2030 and $1.25 billion of 5.25% fixed-rate notes due in May 2050. We used the net proceeds to repay the $1.5 billion of outstanding borrowings under the 364-Day Credit Agreement, repay $136 million of commercial paper outstanding under our commercial paper program and for general corporate purposes.

The Credit Agreements contain a financial covenant requiring us to maintain a ratio of debt to consolidated earnings (excluding noncash retirement plans MTM adjustments, noncash pension service costs and noncash asset impairment charges) before interest, taxes, depreciation and amortization ("adjusted EBITDA") of not more than 3.5 to 1.0, calculated as of the end of the applicable quarter on a rolling four-quarters basis. On May 27, 2020, we amended the Credit Agreements to revise the adjusted EBITDA definition to exclude noncash pension service costs (as noted above) and to increase the ratio of debt to adjusted EBITDA as follows: 3.75:1.0 at May 31, 2020; 4.75:1.0 at August 31, 2020; 4.9:1.0 at November 30, 2020; 4.75:1.0 at February 28, 2021; and 3.75:1.0 at May 31, 2021, with the ratio reverting to 3.5:1.0 at August 31, 2021 and thereafter. The amendments to the Credit Agreements also contain temporary covenants restricting us from repurchasing any shares of our common stock or increasing the amount of our quarterly dividend payable per share of common stock from $0.65 per share between May 27, 2020 and May 31, 2021. The ratio of our debt to adjusted EBITDA was 3.0 to 1.0 at May 31, 2020.

We believe the covenants discussed above are the only significant restrictive covenant in the Credit Agreements. The Credit Agreements contain other customary covenants that do not, individually or in the aggregate, materially restrict the conduct of our business. We are in compliance with the financial covenant and all other covenants in the Credit Agreements and do not expect the covenants to affect our operations, including our liquidity or expected funding needs. If we failed to comply with the financial covenant or any other covenants in the Credit Agreements, our access to financing could become limited. We had $250 million of the letter of credit sublimit unused under our revolving credit facility as of May 31, 2020.

As of May 31, 2020, no commercial paper was outstanding.

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NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

NOTE 7: LEASES

Disclosure Subsequent to the Adoption of the New Lease Accounting Standard (ASU 2016-02)

The following table is a summary of the components of net lease cost for the period ended May 31, 2020 (in millions):

	2020
Operating lease cost[(1)]	$ 2,668
Finance lease cost:	
Amortization of right-of-use assets	18
Interest on lease liabilities	12
Total finance lease cost	30
Short-term lease cost	197
Variable lease cost[(1)]	1,160
Net lease cost	$ 4,055

(1) Expenses are primarily accounted for in the "Rentals and landing fees" line item. Additional amounts related to embedded leases are accounted for in the "Purchased transportation," "Fuel" and "Other" line items in the accompanying consolidated statements of income.

Supplemental cash flow information related to leases for the period ended May 31 is as follows (in millions):

	2020
Cash paid for amounts included in the measurement of lease liabilities:	
Operating cash flows paid for operating leases	$ 2,608
Operating cash flows paid for interest portion of finance leases	14
Financing cash flows paid for principal portion of finance leases	84
Right-of-use assets obtained in exchange for new operating lease liabilities	$ 1,915
Right-of-use assets obtained in exchange for new finance lease liabilities	$ 484

Supplemental balance sheet information related to leases as of May 31 is as follows (dollars in millions):

	2020
Operating leases:	
Operating lease right-of-use assets, net	$ 13,917
Current portion of operating lease liabilities	1,923
Operating lease liabilities	12,195
Total operating lease liabilities	$ 14,118
Finance leases:	
Net property and equipment	$ 480
Current portion of long-term debt	51
Long-term debt, less current portion	434
Total finance lease liabilities	$ 485
Weighted-average remaining lease term	
Operating leases	9.9
Finance leases	32.0
Weighted-average discount rate	
Operating leases	3.19%
Finance leases	3.58%

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We utilize certain aircraft, land, facilities, retail locations and equipment under finance and operating leases that expire at various dates through 2060. We leased 5% of our total aircraft fleet under operating leases as of May 31, 2020 and 6% as of May 31, 2019. A portion of our supplemental aircraft are leased by us under agreements that provide for cancellation upon 30 days' notice. Our leased facilities include national, regional and metropolitan sorting facilities, retail facilities and administrative buildings.

A summary of future minimum lease payments under noncancelable operating and finance leases with an initial or remaining term in excess of one year at May 31, 2020 is as follows (in millions):

	Aircraft and Related Equipment	Facilities and Other	Total Operating Leases	Finance Leases	Total Leases
2021	$ 250	$ 2,099	$ 2,349	$ 67	$ 2,416
2022	233	2,007	2,240	26	2,266
2023	198	1,789	1,987	25	2,012
2024	102	1,563	1,665	24	1,689
2025	69	1,365	1,434	81	1,515
Thereafter	245	6,661	6,906	646	7,552
Total lease payments	1,097	15,484	16,581	869	17,450
Less imputed interest	(92)	(2,371)	(2,463)	(384)	(2,847)
Present value of lease liability	$ 1,005	$ 13,113	$ 14,118	$ 485	$ 14,603

While certain of our lease agreements contain covenants governing the use of the leased assets or require us to maintain certain levels of insurance, none of our lease agreements include material financial covenants or limitations.

As of May 31, 2020, FedEx has entered into additional leases which have not yet commenced and are therefore not part of the right-of-use asset and liability. These leases are generally for build-to-suit facilities and have undiscounted future payments of approximately $1.6 billion, and will commence when FedEx gains beneficial access to the leased asset. Commencement dates are expected to be from fiscal 2021 to fiscal 2022.

FedEx Express makes payments under certain leveraged operating leases that are sufficient to pay principal and interest on certain pass-through certificates. The pass-through certificates are not direct obligations of, or guaranteed by, FedEx or FedEx Express.

We are the lessee under certain operating leases covering a portion of our leased aircraft in which the lessors are trusts established specifically to purchase, finance and lease these aircraft to us. These leasing entities are variable interest entities. We are not the primary beneficiary of the leasing entities, as the lease terms are at market at the inception of the lease and do not include a residual value guarantee, fixed-price purchase option or similar feature that obligates us to absorb decreases in value or entitles us to participate in increases in the value of the aircraft. Therefore, we are not required to consolidate any of these entities as the primary beneficiary. Our maximum exposure under these leases is included in the summary of future minimum lease payments.

Comparative Disclosures Prior to the Adoption of the New Lease Accounting Standard (ASU 2016-02)

The following table is a summary of the Company's net rental expense for operating leases for the years ended May 31, 2019 and 2018 (in millions):

	2019	2018
Minimum rentals	$ 2,875	$ 2,913
Contingent rentals[(1)]	222	194
	$ 3,097	$ 3,107

(1) Contingent rentals are based on equipment usage.

Future minimum lease payments under noncancelable operating leases with an initial or remaining term in excess of one year at May 31, 2019 were as follows (in millions):

	Aircraft and Related Equipment	Facilities and Other	Total Operating Leases
2020	$ 288	$ 2,209	$ 2,497
2021	230	2,033	2,263
2022	212	1,816	2,028
2023	154	1,625	1,779
2024	58	1,428	1,486
Thereafter	85	7,977	8,062
Total	$ 1,027	$ 17,088	$ 18,115

NOTE 8: PREFERRED STOCK

Our Certificate of Incorporation authorizes the Board of Directors, at its discretion, to issue up to 4,000,000 shares of preferred stock. The stock is issuable in series, which may vary as to certain rights and preferences, and has no par value. As of May 31, 2020, none of these shares had been issued.

NOTE 9: ACCUMULATED OTHER COMPREHENSIVE INCOME

The following table provides changes in AOCI, net of tax, reported in the consolidated financial statements for the years ended May 31 (in millions; amounts in parentheses indicate debits to AOCI):

	2020	2019	2018
Foreign currency translation loss:			
Balance at beginning of period	$ (954)	$ (759)	$ (685)
Translation adjustments	(254)	(195)	(74)
Reclassification to retained earnings due to the adoption of ASU 2018-02	1	—	—
Balance at end of period	(1,207)	(954)	(759)
Retirement plans adjustments:			
Balance at beginning of period	89	181	270
Prior service cost (credit) arising during period	3	—	(4)
Reclassifications from AOCI	(82)	(92)	(85)
Reclassification to retained earnings due to the adoption of ASU 2018-02	50	—	—
Balance at end of period	60	89	181
Accumulated other comprehensive loss at end of period	$ (1,147)	$ (865)	$ (578)

The following table presents details of the reclassifications from AOCI for the years ended May 31 (in millions; amounts in parentheses indicate debits to earnings):

	Amount Reclassified from AOCI			Affected Line Item in the Income Statement
	2020	2019	2018	
Amortization of retirement plans prior service credits, before tax	$ 107	$ 120	$ 121	Other retirement plans (expense) income
Income tax benefit	(25)	(28)	(36)	Provision for income taxes
AOCI reclassifications, net of tax	$ 82	$ 92	$ 85	Net income

NOTE 10: STOCK-BASED COMPENSATION

Our total stock-based compensation expense for the years ended May 31 was as follows (in millions):

	2020	2019	2018
Stock-based compensation expense	$ 168	$ 174	$ 167

We have two types of equity-based compensation: stock options and restricted stock.

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STOCK OPTIONS. Under the provisions of our incentive stock plan, key employees and non-employee directors may be granted options to purchase shares of our common stock at a price not less than its fair market value on the date of grant. Vesting requirements are determined at the discretion of the Compensation Committee of our Board of Directors. Option-vesting periods range from one to four years, with 82% of our options vesting ratably over four years. Compensation expense associated with these awards is recognized on a straight-line basis over the requisite service period of the award.

RESTRICTED STOCK. Under the terms of our incentive stock plan, restricted shares of our common stock are awarded to key employees. All restrictions on the shares expire ratably over a four-year period. Shares are valued at the market price on the date of award. The terms of our restricted stock provide for continued vesting subsequent to the employee's retirement. Compensation expense associated with these awards is recognized on a straight-line basis over the shorter of the requisite service period or the stated vesting period.

ASSUMPTIONS. The key assumptions for the Black-Scholes valuation method include the expected life of the option, stock price volatility, a risk-free interest rate and dividend yield. The following table includes the weighted-average Black-Scholes value of our stock option grants, the intrinsic value of options exercised (in millions) and the key weighted-average assumptions used in the valuation calculations for options granted during the years ended May 31, followed by a discussion of our methodology for developing each of the assumptions used in the valuation model:

	2020	2019	2018
Weighted-average Black-Scholes value	$ 33.97	$ 61.42	$ 55.72
Intrinsic value of options exercised	$ 44	$ 122	$ 359
Black-Scholes Assumptions:			
Expected lives	6.4 years	6.4 years	6.5 years
Expected volatility	23%	21%	23%
Risk-free interest rate	1.91%	2.94%	2.07%
Dividend yield	1.630%	0.935%	0.796%

The expected life represents an estimate of the period of time options are expected to remain outstanding, and we examine actual stock option exercises to determine the expected life of the options. Options granted have a maximum term of 10 years. Expected volatilities are based on the actual changes in the market value of our stock and are calculated using daily market value changes from the date of grant over a past period equal to the expected life of the options. The risk-free interest rate is the U.S. Treasury Strip rate posted at the date of grant having a term equal to the expected life of the option. The expected dividend yield is the annual rate of dividends per share over the exercise price of the option.

The following table summarizes information regarding stock option activity for the year ended May 31, 2020:

	Stock Options			
	Shares	Weighted-Average Exercise Price	Weighted-Average Remaining Contractual Term	Aggregate Intrinsic Value (in millions)[1]
Outstanding at June 1, 2019	13,622,515	$ 166.89		
Granted	3,839,144	159.77		
Exercised	(763,104)	83.70		
Forfeited	(573,810)	192.34		
Outstanding at May 31, 2020	16,124,745	$ 167.79	6.2	$ 118
Exercisable	9,654,040	$ 154.19	4.7	$ 118
Expected to vest	5,975,696	$ 188.09	8.4	$ —
Available for future grants	27,415,296			

(1) Only presented for options with market value at May 31, 2020 in excess of the exercise price of the option.

The options granted during 2020 are primarily related to our principal annual stock option grant in June 2019.

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The following table summarizes information regarding vested and unvested restricted stock for the year ended May 31, 2020:

	Restricted Stock	
	Shares	Weighted-Average Grant Date Fair Value
Unvested at June 1, 2019	324,478	$ 217.76
Granted	207,012	158.58
Vested	(154,449)	200.84
Forfeited	(5,351)	197.07
Unvested at May 31, 2020	371,690	$ 192.19

During the year ended May 31, 2019, there were 149,579 shares of restricted stock granted with a weighted-average fair value of $253.28 per share. During the year ended May 31, 2018, there were 155,624 shares of restricted stock granted with a weighted-average fair value of $212.60 per share.

Stock option vesting during the years ended May 31 was as follows:

	Stock Options	
	Vested during the year	Fair value (in millions)
2020	2,073,310	$ 99
2019	2,249,301	$ 115
2018	2,465,493	$ 112

As of May 31, 2020, there was $209 million of total unrecognized compensation cost, net of estimated forfeitures, related to unvested share-based compensation arrangements. This compensation expense is expected to be recognized on a straight-line basis over the remaining weighted-average vesting period of approximately two years.

Total shares outstanding or available for grant related to equity compensation at May 31, 2020 represented 14% of the total outstanding common and equity compensation shares and equity compensation shares available for grant.

NOTE 11: COMPUTATION OF EARNINGS PER SHARE

The calculation of basic and diluted earnings per common share for the years ended May 31 was as follows (in millions, except per share amounts):

	2020	2019	2018
Basic earnings per common share:			
Net earnings allocable to common shares[(1)]	$ 1,284	$ 539	$ 4,566
Weighted-average common shares	261	262	267
Basic earnings per common share	$ 4.92	$ 2.06	$ 17.08
Diluted earnings per common share:			
Net earnings allocable to common shares[(1)]	$ 1,284	$ 539	$ 4,566
Weighted-average common shares	261	262	267
Dilutive effect of share-based awards	1	3	5
Weighted-average diluted shares	262	265	272
Diluted earnings per common share	$ 4.90	$ 2.03	$ 16.79
Anti-dilutive options excluded from diluted earnings per common share	11.7	5.4	2.5

(1) Net earnings available to participating securities were immaterial in all periods presented.

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NOTE 12: INCOME TAXES

The components of the provision for income taxes for the years ended May 31 were as follows (in millions):

	2020	2019	2018
Current provision (benefit)			
Domestic:			
Federal	$ (230)	$ (107)	$ (540)
State and local	67	64	43
Foreign	198	243	461
	35	200	(36)
Deferred provision (benefit)			
Domestic:			
Federal	475	(61)	271
State and local	1	(7)	125
Foreign	(128)	(17)	(579)
	348	(85)	(183)
	$ 383	$ 115	$ (219)

Pre-tax earnings of foreign operations for 2020, 2019 and 2018 were $634 million, $929 million and $958 million, respectively. These amounts represent only a portion of total results associated with international shipments and do not represent our international results of operations.

A reconciliation of total income tax expense and the amount computed by applying the statutory federal income tax rate (21% in 2020, 21% in 2019 and 29.2% in 2018) to income before taxes for the years ended May 31 is as follows (in millions):

	2020	2019	2018
Taxes computed at federal statutory rate	$ 350	$ 138	$ 1,271
(Decreases) increases in income tax from:			
Valuation allowance	(129)	(79)	31
Goodwill impairment charge	75	—	109
Benefit from U.S. tax loss carryback to prior years	(71)	—	—
Non-deductible expenses	70	79	81
State and local income taxes, net of federal benefit	53	44	119
U.S. deferred tax adjustments related to foreign operations	51	—	—
Foreign operations	38	(1)	25
Uncertain tax positions	(14)	8	86
Foreign tax rate enactments	(10)	50	6
Benefits from share-based payments	(5)	(18)	(60)
TCJA[1]	—	(71)	(1,354)
Foreign tax credits from distributions	—	(8)	(225)
Corporate structuring transactions[2]	—	—	(255)
Other, net	(25)	(27)	(53)
Provision for income taxes (benefit)	$ 383	$ 115	$ (219)
Effective Tax Rate	23.0%	17.6%	(5.0)%

(1) Primary components in 2018 were a $1.15 billion benefit from the remeasurement of our net U.S. deferred tax liability and a $204 million one-time benefit from a contribution to our U.S. Pension Plans in 2018.

(2) The 2018 net benefit consists of foreign deferred tax benefits of $434 million, which were partially offset by U.S. deferred tax expenses of $179 million.

The 2020 tax rate includes a benefit of $133 million from the reduction of a valuation allowance on certain foreign tax loss carryforwards due to operational changes which impacted the determination of the realizability of the deferred tax asset in that jurisdiction. The 2020 tax rate also includes a deferred income tax expense of $51 million for a change in deferred tax balances related to future foreign tax credits from our international structure as a result of changes in legal entity forecasts during the fourth quarter. The 2020 tax rate was negatively impacted by decreased earnings in certain non-U.S. jurisdictions.

On March 27, 2020, the Coronavirus Aid, Relief, and Economic Security Act ("CARES Act") was enacted to address the economic impact of the COVID-19 pandemic in the United States. Among other things, the CARES Act allows a five-year carryback period for tax losses generated in 2019 through 2021. As a result, an income tax benefit of $71 million was recorded in 2020 in connection with a tax loss generated during 2020 that the CARES Act will now allow to be carried back to 2015, a tax year when the U.S. federal income tax rate was 35%.

The 2019 tax rate includes a benefit of $90 million from the reduction of a valuation allowance on tax loss carryforwards due to certain business operational changes from the integration of FedEx Express and TNT Express in a local jurisdiction, which impacted our determination of the realizability of the deferred tax asset in that jurisdiction and an expense of $50 million from the impact on our deferred taxes attributable to a lower tax rate in the Netherlands. The 2019 tax rate was also favorably impacted by the TCJA, which resulted in benefits of approximately $75 million from accelerated deductions claimed on our 2018 U.S. income tax return filed in 2019 and approximately $40 million from the lower statutory tax rate on fiscal 2019 earnings.

The 2018 tax rate was favorably impacted by the TCJA, which resulted in a provisional benefit of $1.15 billion from the remeasurement of our net U.S. deferred tax liability. In addition, we recognized a one-time benefit of $204 million from a $1.5 billion contribution to our U.S. Pension Plans in 2018. Our 2018 tax rate also included a net benefit of $255 million from corporate structuring transactions as part of the ongoing integration of FedEx Express and TNT Express and a benefit of $225 million from foreign tax credits generated by distributions to the U.S. from our foreign operations. The 2018 tax rate was negatively impacted by an increase in uncertain tax positions for income tax audits.

The TCJA, enacted on December 22, 2017, significantly changed the U.S. corporate income tax system by reducing our U.S. statutory federal income tax rate from 35% to 21% (due to our May 31 fiscal year-end, the lower rate was phased in, resulting in a U.S. statutory federal rate of 29.2% for 2018 and a statutory federal rate of 21% for 2019 and subsequent years).

During 2019, the U.S. Treasury Department issued final regulations covering the one-time transition tax on unrepatriated foreign earnings, which was enacted as part of the TCJA. Certain guidance included in these final regulations is inconsistent with our interpretation that led to the recognition of a $233 million cumulative benefit through 2019. Notwithstanding this inconsistency, we remain confident in our interpretation of the TCJA and intend to defend this position through litigation, if necessary. However, if we are ultimately unsuccessful in defending our position, we may be required to reverse the benefit previously recorded.

In December 2017, the SEC staff issued Staff Accounting Bulletin ("SAB") 118 to provide guidance to registrants in accounting for income taxes under the TCJA. In accordance with SAB 118, we made reasonable estimates and recorded provisional amounts for the TCJA during 2018. Under the transitional provisions of SAB 118, we had a one-year measurement period to complete the accounting for the initial tax effects of the TCJA. During 2019, we completed our accounting for the tax effects of the TCJA and recorded a $4 million tax expense to adjust the $1.15 billion provisional benefit recorded in 2018.

As provided for in the TCJA, our historical earnings were subject to the one-time transition tax and can now be repatriated to the U.S. with a de minimis tax cost. We continue to assert that both our historical and current earnings in our foreign subsidiaries are permanently reinvested and therefore no deferred taxes or withholding taxes have been provided, including deferred taxes on any additional outside basis difference (e.g., stock basis differences attributable to acquisition or other permanent differences).

The significant components of deferred tax assets and liabilities as of May 31 were as follows (in millions):

	2020		2019	
	Deferred Tax Assets	Deferred Tax Liabilities	Deferred Tax Assets	Deferred Tax Liabilities
Property, equipment, leases and intangibles[1]	$ 3,819	$ 8,745	$ 592	$ 4,633
Employee benefits	1,448	—	1,256	—
Self-insurance accruals	647	—	585	—
Other	579	375	510	340
Net operating loss/credit carryforwards	1,262	—	1,139	—
Valuation allowances	(450)	—	(590)	—
	$ 7,305	$ 9,120	$ 3,492	$ 4,973

(1) Includes impact from adoption of the new lease accounting standard in 2020. See Note 7 for additional information.

The net deferred tax liabilities as of May 31 have been classified in the balance sheets as follows (in millions):

	2020	2019
Noncurrent deferred tax assets[1]	$ 1,347	$ 1,340
Noncurrent deferred tax liabilities	(3,162)	(2,821)
	$ (1,815)	$ (1,481)

(1) Noncurrent deferred tax assets are included in the line item "Other Assets" in our accompanying consolidated balance sheets.

We have approximately $3.6 billion of net operating loss carryovers in various foreign jurisdictions and $1.1 billion of state operating loss carryovers. The valuation allowances primarily represent amounts reserved for operating loss carryforwards, which expire over varying periods starting in 2021. Therefore, we establish valuation allowances if it is more likely than not that deferred income tax assets will not be realized. We believe that we will generate sufficient future taxable income to realize the tax benefits related to the remaining net deferred tax assets in our consolidated balance sheets. See Note 1 above for more information on our policy for assessing the recoverability of deferred tax assets and valuation allowances.

We are subject to taxation in the U.S. and various U.S. state, local and foreign jurisdictions. The Internal Revenue Service ("IRS") is currently auditing our 2016 and 2017 tax returns. It is reasonably possible that certain income tax return proceedings will be completed during the next 12 months and could result in a change in our balance of unrecognized tax benefits. The expected impact of any changes would not be material to our consolidated financial statements. During 2020, the IRS closed the audit of our 2014 and 2015 income tax returns. The settlement of this audit did not have a material impact to our consolidated financial statements.

A reconciliation of the beginning and ending amount of unrecognized tax benefits is as follows (in millions):

	2020	2019	2018
Balance at beginning of year	$ 164	$ 161	$ 67
Increases for tax positions taken in the current year	3	—	3
Increases for tax positions taken in prior years	4	31	103
Increase for business acquisition	—	—	—
Decreases for tax positions taken in prior years	(10)	(4)	(10)
Settlements	(31)	(21)	(2)
Decreases from lapse of statute of limitations	—	—	—
Changes due to currency translation	(1)	(3)	—
Balance at end of year	$ 129	$ 164	$ 161

Our liabilities recorded for uncertain tax positions include $127 million at May 31, 2020 and $141 million at May 31, 2019 associated with positions that, if favorably resolved, would provide a benefit to our income tax expense. We classify interest related to income tax liabilities as interest expense and, if applicable, penalties are recognized as a component of income tax expense. The balance of accrued interest and penalties was $41 million on May 31, 2020 and $38 million on May 31, 2019. Total interest and penalties included in our consolidated statements of income are immaterial.

It is difficult to predict the ultimate outcome or the timing of resolution for tax positions. Changes may result from the conclusion of ongoing audits, appeals or litigation in state, local, federal and foreign tax jurisdictions, or from the resolution of various proceedings between U.S. and foreign tax authorities. Our liability for uncertain tax positions includes no matters that are individually or collectively material to us. It is reasonably possible that the amount of the benefit with respect to certain of our unrecognized tax positions will increase or decrease within the next 12 months, but an estimate of the range of the reasonably possible changes cannot be made. However, we do not expect that the resolution of any of our uncertain tax positions will have a material effect on us.

NOTE 13: RETIREMENT PLANS

We sponsor programs that provide retirement benefits to most of our employees. These programs include defined benefit pension plans, defined contribution plans and postretirement healthcare plans.

The accounting guidance related to postretirement benefits requires recognition in the balance sheet of the funded status of defined benefit pension and other postretirement benefit plans, and the recognition in either expense or AOCI of unrecognized gains or losses and prior service costs or credits. We use MTM accounting for the recognition of our actuarial gains and losses related to our defined benefit pension and postretirement healthcare plans as described in Note 1. The funded status is measured as the difference between the fair value of the plan's assets and the PBO of the plan.

A summary of our retirement plan costs over the past three years is as follows (in millions):

	2020	2019	2018
Defined benefit pension plans	$ 148	$ 111	$ 150
Defined contribution plans	574	561	527
Postretirement healthcare plans	85	75	74
Retirement plans MTM loss (gain)	794	3,882	(10)
	$ 1,601	$ 4,629	$ 741

The components of the MTM adjustments are as follows (in millions):

	2020	2019	2018
Discount rate change	$ 2,997	$ 1,780	$ (613)
Demographic experience:			
Current year actuarial loss	50	739	419
Change in future assumptions	(229)	887	(37)
Actual versus expected return on assets	(2,024)	476	11
Annuity contract purchase	—	—	210
Total MTM loss (gain)	$ 794	$ 3,882	$ (10)

2020

The weighted-average discount rate for all our pension and postretirement healthcare plans decreased from 3.69% at May 31, 2019 to 3.05% at May 31, 2020. The demographic experience in 2020 reflects an update to our mortality assumption and a current-year actuarial loss due to unfavorable experience compared to various demographic assumptions. The actual rate of return, which is net of all fees and expenses, on our U.S. Pension Plan assets of 15.00% was higher than our expected return of 6.75%, as return seeking assets, primarily equities, were positive despite equity market volatility. Additionally, fixed income assets performed as expected as interest rates declined.

2019

The weighted-average discount rate for all our pension and postretirement healthcare plans decreased from 4.11% at May 31, 2018 to 3.69% at May 31, 2019. The demographic experience in 2019 reflects updates to several forward-looking assumptions, including retirement rates, disability incidence rates and salary increase assumptions, and a current-year actuarial loss due to unfavorable experience compared to various demographic assumptions. The actual rate of return, which is net of all fees and expenses, on our U.S. Pension Plan assets of 4.05% was lower than our expected return of 6.75%, as lower than expected equity returns negatively impacted return-seeking assets while fixed-income assets performed as expected due to declining interest rates.

2018

The weighted-average discount rate for all of our pension and postretirement healthcare plans increased from 3.98% at May 31, 2017 to 4.11% at May 31, 2018. The demographic experience in 2018 reflects a liability loss due to unfavorable results related to various demographic assumptions. The annuity contract purchase loss relates to the contract with Metropolitan Life Insurance Company as discussed below. The actual rate of return, which is net of all fees and expenses, on our U.S. Pension Plan assets of 6.30% was slightly lower than our expected return of 6.50% primarily due to generally flat returns in the long-duration fixed-income portfolio partially offset by strong returns from global equities.

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PENSION PLANS. Our largest pension plan covers certain U.S. employees age 21 and over, with at least one year of service. Pension benefits for most employees are accrued under a cash balance formula we call the Portable Pension Account ("PPA"). Under the PPA, the retirement benefit is expressed as a dollar amount in a notional account that grows with annual credits based on pay, age and years of credited service, and interest on the notional account balance. The PPA benefit is payable as a lump sum or an annuity at retirement at the election of the employee. The plan interest credit rate varies from year to year based on a U.S. Treasury index. Prior to 2009, certain employees earned benefits using a traditional pension formula (based on average earnings and years of service). Benefits under this formula were capped on May 31, 2008 for most employees.

We also sponsor or participate in nonqualified benefit plans covering certain of our U.S. employee groups and other pension plans covering certain of our international employees. The international defined benefit pension plans provide benefits primarily based on earnings and years of service and are funded in compliance with local laws and practices. The majority of our international obligations are for defined benefit pension plans in the Netherlands and the United Kingdom.

In May 2018, we entered into an agreement with Metropolitan Life Insurance Company to purchase a group annuity contract and transfer approximately $6 billion of our U.S. Pension Plan obligations. The transaction transferred responsibility for pension benefits to Metropolitan Life Insurance Company for approximately 41,000 of our retirees and beneficiaries who satisfied certain conditions and were receiving a monthly benefit from participating U.S. Pension Plans. There was no change to the pension benefits for any plan participants as a result of this transaction. The purchase of the group annuity contract was funded directly by assets of the U.S. Pension Plans. We recognized a $210 million one-time settlement loss in connection with this transaction, which was included in our 2018 year-end MTM retirement plans accounting adjustment.

In November 2019, we announced the closing of our U.S.-based defined benefit pension plans to new non-union employees hired on or after January 1, 2020. We will introduce an all-401(k)-plan retirement benefit structure for eligible employees with a higher company match of up to 8% across all U.S.-based operating companies. During 2021, current eligible employees under the PPA pension formula will be given a one-time option to continue to be eligible for pension compensation credits under the existing PPA formula and remain in the existing 401(k) plan with its company match of up to 3.5%, or to cease receiving compensation credits under the PPA and move to the new 401(k) plan with the higher match of up to 8%. Changes to the new 401(k) plan structure become effective beginning January 1, 2022. While this new program will provide employees greater flexibility and reduce our long-term pension costs, it will not have a material impact on current or near-term financial results.

POSTRETIREMENT HEALTHCARE PLANS. Certain of our subsidiaries offer medical, dental and vision coverage to eligible U.S. retirees and their eligible dependents and a small number of international employees. U.S. employees covered by the principal plan become eligible for these benefits at age 55 and older, if they have permanent, continuous service of at least 10 years after attainment of age 45 if hired prior to January 1, 1988, or at least 20 years after attainment of age 35 if hired on or after January 1, 1988. Postretirement healthcare benefits are capped at 150% of the 1993 per capita projected employer cost, which has been reached under most plans, so these benefits are not subject to future inflation.

Effective January 1, 2018, certain of our U.S. postretirement healthcare benefits were converted to a lump-sum benefit in a notional retiree health reimbursement account (HRA) for eligible participants. The HRA is available to reimburse a participant for qualifying healthcare premium costs and limits the company liability to the HRA account balance. The amount of the credit is based on age at January 1, 2018 or upon age at retirement thereafter. In connection with this change, retiree health coverage was closed to most new employees hired on or after January 1, 2018.

PENSION PLAN ASSUMPTIONS. The accounting for pension and postretirement healthcare plans includes numerous assumptions, such as: discount rates; expected long-term investment returns on plan assets; future salary increases; employee turnover; mortality; and retirement ages.

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Weighted-average actuarial assumptions used to determine the benefit obligations and net periodic benefit cost of our plans are as follows:

	U.S. Pension Plans			International Pension Plans			Postretirement Healthcare Plans		
	2020	2019	2018	2020	2019	2018	2020	2019	2018
Discount rate used to determine benefit obligation	3.14%	3.85%	4.27%	1.79%	1.92%	2.37%	2.95%	3.70%	4.33%
Discount rate used to determine net periodic benefit cost	3.85	4.27	4.08	1.92	2.34	2.43	3.70	4.33	4.32
Rate of increase in future compensation levels used to determine benefit obligation	5.17	5.10	4.43	2.19	2.27	2.26	—	—	—
Rate of increase in future compensation levels used to determine net periodic benefit cost	5.10	4.43	4.47	2.43	2.22	2.42	—	—	—
Expected long-term rate of return on assets	6.75	6.75	6.50	3.26	3.12	3.09	—	—	—
Interest crediting rate used to determine net periodic benefit cost	4.00	4.00	4.00	2.20	2.20	2.20	—	—	—
Interest crediting rate used to determine benefit obligation	4.00	4.00	4.00	2.00	2.20	2.20	—	—	—

Our U.S. Pension Plan assets are invested primarily in publicly tradable securities, and our pension plans hold only a minimal investment in FedEx common stock that is entirely at the discretion of third-party pension fund investment managers. As part of our strategy to manage pension costs and funded status volatility, we follow a liability-driven investment strategy to better align plan assets with liabilities.

Establishing the expected future rate of investment return on our pension assets is a judgmental matter, which we review on an annual basis and revise as appropriate. Management considers the following factors in determining this assumption:

- the duration of our pension plan liabilities, which drives the investment strategy we can employ with our pension plan assets;
- the types of investment classes in which we invest our pension plan assets and the expected compound geometric return we can reasonably expect those investment classes to earn over time, net of all fees and expenses; and
- the investment returns we can reasonably expect our investment management program to achieve in excess of the returns we could expect if investments were made strictly in indexed funds.

For consolidated pension expense, we assumed a 6.75% expected long-term rate of return on our U.S. Pension Plan assets in 2020 and 2019, and 6.50% in 2018. For the 15-year period ended May 31, 2020, our actual return was 7.70%, net of all fees and expenses.

The investment strategy for our U.S. Pension Plan assets is to utilize a diversified mix of public equities and fixed-income and alternative investments to earn a long-term investment return that meets our pension plan obligations. Our largest asset classes are Corporate Fixed Income Securities and Government Fixed Income Securities (which are largely benchmarked against the Barclays Long Government, Barclays Long Corporate or the Citigroup 20+ STRIPS indices), and U.S. and non-U.S. Equities (which are mainly benchmarked to the S&P 500 Index and MSCI indices). Accordingly, we do not have any significant concentrations of risk. Active management strategies are utilized within the plan in an effort to realize investment returns in excess of market indices. Our investment strategy also includes the limited use of derivative financial instruments on a discretionary basis to improve investment returns and manage portfolio risk.

The following is a description of the valuation methodologies used for investments measured at fair value:

- *Cash and cash equivalents*. Level 1 investments include cash, cash equivalents and foreign currency valued using exchange rates. Level 2 investments include short-term investment funds which are collective funds priced at a constant value by the administrator of the funds.
- *Domestic, international and global equities*. Level 1 investments are valued at the closing price or last trade reported on the major market on which the individual securities are traded.
- *Fixed income*. We determine the fair value of Level 2 corporate bonds, U.S. and non-U.S. government securities and other fixed income securities by using bid evaluation pricing models or quoted prices of securities with similar characteristics.

- *Alternative Investments*. The valuation of Level 3 investments requires significant judgment due to the absence of quoted market prices, the inherent lack of liquidity and the long-term nature of such assets. Investments in private equity, debt, real estate, hedge funds and other private investments are valued at estimated fair value based on quarterly financial information received from the investment advisor and/or general partner. These estimates incorporate factors such as contributions and distributions, market transactions, market comparables and performance multiples.

The fair values of investments by level and asset category and the weighted-average asset allocations for our U.S. Pension Plans and our most significant international pension plans at the measurement date are presented in the following table (in millions):

			Plan Assets at Measurement Date 2020			
Asset Class (U.S. Plans)	**Fair Value**	**Actual %**	**Target Range %[1]**	**Quoted Prices in Active Markets Level 1**	**Other Observable Inputs Level 2**	**Unobservable Inputs Level 3**
Cash and cash equivalents	$ 709	3%	0 - 5%	$ 278	$ 431	
Equities			30 - 50			
U.S. large cap equity[2]	3,070	11		1,172		
International equities[2]	3,314	12		2,738		
Global equities[2]	1,350	5				
U.S. SMID cap equity	673	3		673		
Fixed income securities			50 - 70			
Corporate	7,983	30			7,983	
Government[2]	6,928	26			4,652	
Mortgage-backed and other[2]	634	2			170	
Alternative investments[2]	2,264	8	0 - 15			$ 416
Other	53	—		57	(3)	
Total U.S. plan assets	$ 26,978	100%		$ 4,918	$ 13,233	$ 416
Asset Class (International Plans)						
Cash and cash equivalents	$ 9	1%		$ 9		
Equities						
International equities[2]	72	5				
Global equities[2]	218	15				
Fixed income securities						
Corporate[2]	342	23				
Government[2]	510	34				
Mortgage-backed and other[2]	188	12		318		
Other[2]	158	10		13	$ 63	
Total international plan assets	$ 1,497	100%		$ 340	$ 63	

(1) Target ranges have not been provided for international plan assets as they are managed at an individual country level.

(2) Certain investments that are measured at fair value using the net asset value per share (or its equivalent) practical expedient have not been classified in the fair value hierarchy but are included in the total.

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			Plan Assets at Measurement Date 2019			
Asset Class (U.S. Plans)	**Fair Value**	**Actual %**	**Target Range %[1]**	**Quoted Prices in Active Markets Level 1**	**Other Observable Inputs Level 2**	**Unobservable Inputs Level 3**
Cash and cash equivalents	$ 570	2%	0 - 5%	$ 50	$ 520	
Equities			30 - 50			
U.S. large cap equity[2]	2,546	11		875		
International equities[2]	3,306	14		2,700		
Global equities[2]	1,451	6				
U.S. SMID cap equity	731	3		730	1	
Fixed income securities			50 - 70			
Corporate	6,794	29			6,794	
Government[2]	5,384	23			3,742	
Mortgage-backed and other[2]	622	3			175	
Alternative investments[2]	1,963	9	0 - 15			$ 302
Other	(47)	—		(45)	(2)	
Total U.S. plan assets	$ 23,320	100%		$ 4,310	$ 11,230	$ 302
Asset Class (International Plans)						
Cash and cash equivalents	$ 57	4%		$ 57		
Equities						
International equities[2]	72	5				
Global equities[2]	206	15				
Fixed income securities						
Corporate[2]	322	24				
Government[2]	438	32		290		
Mortgage-backed and other[2]	167	12				
Other[2]	112	8		10	$ 17	
Total international plan assets	$ 1,374	100%		$ 357	$ 17	

(1) Target ranges have not been provided for international plan assets as they are managed at an individual country level.

(2) Certain investments that are measured at fair value using the net asset value per share (or its equivalent) practical expedient have not been classified in the fair value hierarchy but are included in the total.

The change in fair value of Level 3 assets that use significant unobservable inputs is shown in the table below (in millions):

	U.S. Pension Plans	
	2020	**2019**
Balance at beginning of year	$ 302	$ 209
Actual return on plan assets:		
Assets held during current year	19	11
Assets sold during the year	16	13
Purchases, sales and settlements	79	69
Balance at end of year	$ 416	$ 302

FEDEX CORPORATION
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

The following tables provide a reconciliation of the changes in the pension and postretirement healthcare plans' benefit obligations and fair value of assets over the two-year period ended May 31, 2020 and a statement of the funded status as of May 31, 2020 and 2019 (in millions):

	U.S. Pension Plans		International Pension Plans		Postretirement Healthcare Plans	
	2020	2019	2020	2019	2020	2019
Accumulated Benefit Obligation ("ABO")	$ 29,272	$ 25,915	$ 2,012	$ 2,084		
Changes in PBO and Accumulated Postretirement Benefit Obligation ("APBO")						
PBO/APBO at the beginning of year	$ 26,554	$ 22,653	$ 2,301	$ 2,167	$ 1,221	$ 955
Service cost	768	689	96	94	42	35
Interest cost	1,000	951	43	49	44	40
Actuarial loss (gain)	2,817	3,016	(87)	127	85	266
Benefits paid	(940)	(755)	(41)	(38)	(127)	(123)
Settlements	—	—	(6)	(13)	—	—
Other	—	—	(64)	(85)	49	48
PBO/APBO at the end of year	$ 30,199	$ 26,554	$ 2,242	$ 2,301	$ 1,314	$ 1,221
Change in Plan Assets						
Fair value of plan assets at the beginning of year	$ 23,320	$ 22,057	$ 1,578	$ 1,509	$ —	$ —
Actual return on plan assets	3,530	984	146	94	—	—
Company contributions	1,068	1,034	86	91	77	73
Benefits paid	(940)	(755)	(41)	(38)	(127)	(123)
Settlements	—	—	(6)	(13)	—	—
Other	—	—	(50)	(65)	50	50
Fair value of plan assets at the end of year	$ 26,978	$ 23,320	$ 1,713	$ 1,578	$ —	$ —
Funded Status of the Plans	$ (3,221)	$ (3,234)	$ (529)	$ (723)	$ (1,314)	$ (1,221)
Amount Recognized in the Balance Sheet at May 31:						
Noncurrent asset	$ —	$ —	$ 142	$ 82	$ —	$ —
Current pension, postretirement healthcare and other benefit obligations	(38)	(70)	(17)	(16)	(104)	(87)
Noncurrent pension, postretirement healthcare and other benefit obligations	(3,183)	(3,164)	(654)	(789)	(1,210)	(1,134)
Net amount recognized	$ (3,221)	$ (3,234)	$ (529)	$ (723)	$ (1,314)	$ (1,221)
Amounts Recognized in AOCI and not yet reflected in Net Periodic Benefit Cost:						
Prior service (credit) cost and other	$ (68)	$ (173)	$ (7)	$ (6)	$ 1	$ 1

Our pension plans included the following components at May 31 (in millions):

	PBO	Fair Value of Plan Assets	Funded Status
2020			
Qualified	$ 30,004	$ 26,978	$ (3,026)
Nonqualified	195	—	(195)
International Plans	2,242	1,713	(529)
Total	$ 32,441	$ 28,691	$ (3,750)
2019			
Qualified	$ 26,300	$ 23,320	$ (2,980)
Nonqualified	254	—	(254)
International Plans	2,301	1,578	(723)
Total	$ 28,855	$ 24,898	$ (3,957)

The table above provides the PBO, fair value of plan assets and funded status of our pension plans on an aggregated basis. The following tables present our plans on a disaggregated basis to show those plans (as a group) whose assets did not exceed their liabilities. The fair value of plan assets for pension plans with a PBO or ABO in excess of plan assets at May 31 were as follows (in millions):

	PBO Exceeds the Fair Value of Plan Assets	
	2020	2019
U.S. Pension Benefits		
Fair value of plan assets	$ 26,978	$ 23,320
PBO	(30,199)	(26,554)
Net funded status	$ (3,221)	$ (3,234)
International Pension Benefits		
Fair value of plan assets	$ 205	$ 1,125
PBO	(876)	(1,929)
Net funded status	$ (671)	$ (804)

	ABO Exceeds the Fair Value of Plan Assets	
	2020	2019
U.S. Pension Benefits		
ABO[(1)]	$ (29,272)	$ (25,915)
Fair value of plan assets	26,978	23,320
PBO	(30,199)	(26,554)
Net funded status	$ (3,221)	$ (3,234)
International Pension Benefits		
ABO[(1)]	$ (637)	$ (1,709)
Fair value of plan assets	175	1,120
PBO	(840)	(1,925)
Net funded status	$ (665)	$ (805)

(1) ABO not used in determination of funded status.

Contributions to our U.S. Pension Plans for the years ended May 31 were as follows (in millions):

	2020	2019
Required	$ —	$ —
Voluntary	1,000	1,000
	$ 1,000	$ 1,000

For 2021, no pension contributions are required for our U.S. Pension Plans as they are fully funded under the Employee Retirement Income Security Act.

Net periodic benefit cost for the three years ended May 31 were as follows (in millions):

	U.S. Pension Plans			International Pension Plans			Postretirement Healthcare Plans		
	2020	2019	2018	2020	2019	2018	2020	2019	2018
Service cost	$ 768	$ 689	$ 679	$ 96	$ 94	$ 97	$ 42	$ 35	$ 36
Interest cost	1,000	951	1,115	43	49	49	44	40	39
Expected return on plan assets	(1,601)	(1,505)	(1,624)	(52)	(47)	(46)	—	—	—
Amortization of prior service credit	(105)	(118)	(118)	(2)	(2)	(2)	—	—	(1)
Actuarial losses (gains) and other	888	3,537	37	(179)	80	(38)	85	265	(9)
Net periodic benefit cost	$ 950	$ 3,554	$ 89	$ (94)	$ 174	$ 60	$ 171	$ 340	$ 65

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Amounts recognized in other comprehensive income were primarily related to amortization of prior service cost in our U.S. Pension Plans of $105 million in 2020 and $118 million in 2019 ($80 million, net of tax, in 2020 and $91 million, net of tax, in 2019).

Benefit payments, which reflect expected future service, are expected to be paid as follows for the years ending May 31 (in millions):

	U.S. Pension Plans	International Pension Plans	Postretirement Healthcare Plans
2021	$ 1,008	$ 50	$ 104
2022	1,093	46	113
2023	1,154	51	121
2024	1,242	57	126
2025	1,331	62	120
2026-2030	7,967	414	433

These estimates are based on assumptions about future events. Actual benefit payments may vary significantly from these estimates.

Future medical benefit claims costs are estimated to increase at an annual rate of 5.70% during 2021, decreasing to an annual growth rate of 4.50% in 2037 and thereafter.

FEDEX CORPORATION
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

NOTE 14: BUSINESS SEGMENTS AND DISAGGREGATED REVENUE

FedEx Express, FedEx Ground and FedEx Freight represent our major service lines and, along with FedEx Services, constitute our reportable segments. Our reportable segments include the following businesses:

FedEx Express Segment	FedEx Express (express transportation) TNT Express (international express transportation, small-package ground delivery and freight transportation) FedEx Custom Critical Inc. ("FedEx Custom Critical") (time-critical transportation)
FedEx Ground Segment	FedEx Ground (small-package ground delivery)
FedEx Freight Segment	FedEx Freight (LTL freight transportation)
FedEx Services Segment	FedEx Services (sales, marketing, information technology, communications, customer service, technical support, billing and collection services and back-office functions)

Effective June 1, 2019, the results of the FedEx Office operating segment are included in "Corporate, other and eliminations." This change was made to reflect our internal management reporting structure. Prior year amounts have been revised to reflect current year presentation.

Effective March 1, 2020, the results of FedEx Custom Critical are included in the FedEx Express segment prospectively as the impact to prior periods was not material. This change was made to reflect our internal management reporting structure.

FedEx Services Segment

The FedEx Services segment operates combined sales, marketing, administrative and information-technology functions in shared services operations that support our transportation businesses and allow us to obtain synergies from the combination of these functions. For the international regions of FedEx Express, some of these functions are performed on a regional basis and reported by FedEx Express in their natural expense line items. The FedEx Services segment includes FedEx Services, which provides sales, marketing, information technology, communications, customer service, technical support, billing and collection services for U.S. customers of our major business units and certain back-office support to our other companies.

The FedEx Services segment provides direct and indirect support to our operating segments, and we allocate all of the net operating costs of the FedEx Services segment to reflect the full cost of operating our transportation businesses in the results of those segments. We review and evaluate the performance of our transportation segments based on operating income (inclusive of FedEx Services segment allocations). For the FedEx Services segment, performance is evaluated based on the impact of its total allocated net operating costs on our operating segments.

Operating expenses for each of our transportation segments include the allocations from the FedEx Services segment to the respective transportation segments. These allocations also include charges and credits for administrative services provided between operating companies. The allocations of net operating costs are based on metrics such as relative revenue or estimated services provided. We believe these allocations approximate the net cost of providing these functions. Our allocation methodologies are refined periodically, as necessary, to reflect changes in our businesses.

FEDEX CORPORATION
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Other Intersegment Transactions

Corporate and other includes corporate headquarters costs for executive officers and certain legal and finance functions, as well as certain other costs and credits not attributed to our core business. These costs are not allocated to the other business segments.

Also included in corporate and other is the FedEx Office operating segment, which provides an array of document and business services and retail access to our customers for our package transportation businesses, and the FedEx Logistics operating segment, which provides integrated supply chain management solutions, specialty transportation, customs brokerage and global ocean and air freight forwarding.

Certain FedEx operating companies provide transportation and related services for other FedEx companies outside their reportable segment. Billings for such services are based on negotiated rates, which we believe approximate fair value, and are reflected as revenue of the billing segment. These rates are adjusted from time to time based on market conditions. Such intersegment revenue and expenses are eliminated in our consolidated results and are not separately identified in the following segment information, because the amounts are not material.

FEDEX CORPORATION
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

The following table provides a reconciliation of reportable segment revenue, depreciation and amortization, operating income (loss) and segment assets to consolidated financial statement totals (in millions) for the years ended or as of May 31:

	FedEx Express Segment	FedEx Ground Segment	FedEx Freight Segment	FedEx Services Segment	Corporate, other and eliminations	Consolidated Total
Revenue						
2020	$ 35,513	$ 22,733	$ 7,102	$ 22	$ 3,847	$ 69,217
2019	37,331	20,522	7,582	22	4,236	69,693
2018	36,172	18,395	6,812	28	4,043	65,450
Depreciation and amortization						
2020	$ 1,894	$ 789	$ 381	$ 413	$ 138	$ 3,615
2019	1,801	728	332	355	137	3,353
2018	1,679	681	296	308	131	3,095
Operating income (loss)						
2020[1]	$ 996	$ 2,014	$ 580	$ —	$ (1,173)	$ 2,417
2019[2]	2,176	2,663	615	—	(988)	4,466
2018[3]	2,172	2,556	490	—	(946)	4,272
Segment assets[4]						
2020	$ 41,252	$ 24,700	$ 6,434	$ 7,285	$ (6,134)	$ 73,537
2019	33,247	17,561	4,736	6,061	(7,202)	54,403
2018	31,753	15,458	4,251	5,501	(4,633)	52,330

(1) Includes TNT Express integration expenses of $270 million. These expenses are included in “Corporate, other and eliminations” and the FedEx Express segment. Also includes noncash goodwill and other asset impairment charges of $435 million primarily related to goodwill impairment at FedEx Office and from the decision to permanently retire certain aircraft and related engines at FedEx Express.

(2) Includes TNT Express integration expenses (including restructuring charges) of $388 million. These expenses are included in “Corporate, other and eliminations” and the FedEx Express segment. Also includes business realignment costs of $320 million included in “Corporate, other and eliminations” and costs incurred in connection with the settlement of a legal matter involving FedEx Ground of $46 million.

(3) Includes TNT Express integration expenses (including restructuring charges) of $477 million. These expenses are included in “Corporate, other and eliminations” and the FedEx Express segment. Also includes goodwill and other asset impairment charges of $380 million included in “Corporate, other and eliminations.”

(4) Segment assets include intercompany receivables.

The following table provides a reconciliation of reportable segment capital expenditures to consolidated totals for the years ended May 31 (in millions):

	FedEx Express Segment	FedEx Ground Segment	FedEx Freight Segment	FedEx Services Segment	Other	Consolidated Total
2020	$ 3,560	$ 1,083	$ 539	$ 527	$ 159	$ 5,868
2019	3,550	808	544	440	148	5,490
2018	3,461	1,178	490	411	123	5,663

FEDEX CORPORATION
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The following table presents revenue by service type and geographic information for the years ended or as of May 31 (in millions):

	2020	2019[1]	2018[1]
REVENUE BY SERVICE TYPE			
FedEx Express segment:			
Package:			
U.S. overnight box	$ 7,234	$ 7,663	$ 7,273
U.S. overnight envelope	1,776	1,829	1,788
U.S. deferred	4,038	4,225	3,738
Total U.S. domestic package revenue	13,048	13,717	12,799
International priority	7,354	7,405	7,461
International economy	3,082	3,446	3,255
Total international export package revenue	10,436	10,851	10,716
International domestic[2]	4,179	4,540	4,637
Total package revenue	27,663	29,108	28,152
Freight:			
U.S.	2,998	3,025	2,797
International priority	1,915	2,070	2,105
International economy	1,930	2,123	1,916
International airfreight	270	314	368
Total freight revenue	7,113	7,532	7,186
Other[3]	737	691	834
Total FedEx Express segment	35,513	37,331	36,172
FedEx Ground segment	22,733	20,522	18,395
FedEx Freight segment	7,102	7,582	6,812
FedEx Services segment	22	22	28
Other and eliminations[4]	3,847	4,236	4,043
	$ 69,217	$ 69,693	$ 65,450
GEOGRAPHICAL INFORMATION[5]			
Revenue:			
U.S.	$ 48,404	$ 47,584	$ 43,581
International:			
FedEx Express segment	19,177	20,424	20,417
FedEx Ground segment	479	467	407
FedEx Freight segment	192	207	181
FedEx Services segment	1	1	1
Other	964	1,010	863
Total international revenue	20,813	22,109	21,869
	$ 69,217	$ 69,693	$ 65,450
Noncurrent assets:			
U.S.	$ 45,691	$ 33,189	$ 30,362
International	11,463	8,128	8,627
	$ 57,154	$ 41,317	$ 38,989

(1) Prior year amounts have been revised to conform to the current year presentation.

(2) International domestic revenue relates to our intra-country operations.

(3) Includes the operations of FedEx Custom Critical.

(4) Includes the FedEx Office and FedEx Logistics operating segments.

(5) International revenue includes shipments that either originate in or are destined to locations outside the United States, which could include U.S. payors. Noncurrent assets include property and equipment, goodwill and other long-term assets. Our flight equipment is registered in the U.S. and is included as U.S. assets; however, many of our aircraft operate internationally.

FEDEX CORPORATION
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NOTE 15: SUPPLEMENTAL CASH FLOW INFORMATION

Cash paid for interest expense and income taxes for the years ended May 31 was as follows (in millions):

	2020	2019	2018
Cash payments for:			
Interest (net of capitalized interest)	$ 639	$ 617	$ 524
Income taxes	$ 389	$ 407	$ 760
Income tax refunds received	(353)	(36)	(571)
Cash tax payments, net	$ 36	$ 371	$ 189

NOTE 16: GUARANTEES AND INDEMNIFICATIONS

In conjunction with certain transactions, primarily the lease, sale or purchase of real estate, operating assets or services in the ordinary course of business and in connection with business sales and acquisitions, we may provide routine guarantees or indemnifications (e.g., environmental, fuel, tax and intellectual property infringement), the terms of which range in duration, and often they are not limited and have no specified maximum obligation. As a result of the TNT Express acquisition, we have assumed a guarantee related to the demerger of TNT Express and PostNL Holding B.V., which occurred in 2011, for pension benefits earned prior to the date of the demerger. The risk of making payments associated with this guarantee is remote. The overall maximum potential amount of the obligation under such guarantees and indemnifications cannot be reasonably estimated. Historically, we have not been required to make significant payments under our guarantee or indemnification obligations and no material amounts have been recognized in our financial statements for the underlying fair value of these obligations.

NOTE 17: COMMITMENTS

Annual purchase commitments under various contracts as of May 31, 2020 were as follows (in millions):

	Aircraft and Aircraft Related	Other[1]	Total
2021	$ 2,177	$ 949	$ 3,126
2022	2,772	590	3,362
2023	2,036	407	2,443
2024	697	263	960
2025	660	226	886
Thereafter	2,723	397	3,120
Total	$ 11,065	$ 2,832	$ 13,897

(1) Primarily equipment and advertising contracts.

The amounts reflected in the table above for purchase commitments represent noncancelable agreements to purchase goods or services. As of May 31, 2020, our obligation to purchase one Boeing 767-300 Freighter ("B767F") aircraft and six Boeing 777 Freighter ("B777F") aircraft is conditioned upon there being no event that causes FedEx Express or its employees not to be covered by the Railway Labor Act of 1926, as amended. Open purchase orders that are cancelable are not considered unconditional purchase obligations for financial reporting purposes and are not included in the table above.

We have several aircraft modernization programs underway that are supported by the purchase of B777F and B767F aircraft. These aircraft are significantly more fuel-efficient per unit than the aircraft types previously utilized, and these expenditures are necessary to achieve significant long-term operating savings and to replace older aircraft. Our ability to delay the timing of these aircraft-related expenditures is limited without incurring significant costs to modify existing purchase agreements.

As of May 31, 2020, we had $633 million in deposits and progress payments on aircraft purchases and other planned aircraft-related transactions. These deposits are classified in the "Other assets" caption of our accompanying consolidated balance sheets. Aircraft and aircraft-related contracts are subject to price escalations. The following table is a summary of the key aircraft we are committed to purchase as of May 31, 2020, with the year of expected delivery:

	Cessna SkyCourier 408	ATR 72-600F	B767F	B777F	Total
2021	—	4	20	2	26
2022	9	7	18	5	39
2023	12	6	8	2	28
2024	12	6	—	4	22
2025	12	6	—	2	20
Thereafter	5	1	—	—	6
Total	50	30	46	15	141

During 2020, FedEx Express exercised options to purchase an additional six B767F aircraft for delivery in 2022. Additionally, FedEx Express executed two contract amendments rescheduling two B777F aircraft deliveries from 2023 to 2022 and two B767F aircraft deliveries from 2022 to 2023.

In the fourth quarter of 2020, we received notice from certain aircraft manufacturers (i) rescheduling four B767F aircraft deliveries from 2020 to 2021, as well as two B767F aircraft deliveries from 2021 to 2022, and (ii) rescheduling certain Cessna SkyCourier 408 and ATR 72-600F aircraft between 2021 and 2026.

On June 25, 2020, FedEx Express executed a contract amendment rescheduling B767F aircraft deliveries as follows: 2021 – 18 aircraft; 2022 – 11 aircraft; 2023 – 13 aircraft; and 2024 – 4 aircraft.

NOTE 18: CONTINGENCIES

Service Provider Lawsuits. FedEx Ground is defending lawsuits in which it is alleged that FedEx Ground should be treated as a joint employer of drivers employed by service providers engaged by FedEx Ground. These cases are in varying stages of litigation, and we are not currently able to estimate an amount or range of potential loss in all of these matters. However, we do not expect to incur, individually or in the aggregate, a material loss in these matters. Nevertheless, adverse determinations in these matters could, among other things, entitle service providers' drivers to certain wage payments from the service providers and FedEx Ground, and result in employment and withholding tax and benefit liability for FedEx Ground. We continue to believe that FedEx Ground is not an employer or joint employer of the drivers of these independent businesses.

Federal Securities Litigation and Derivative Lawsuits. On June 26, 2019 and July 2, 2019, FedEx and certain present and former officers were named as defendants in two putative class action securities lawsuits filed in the U.S. District Court for the Southern District of New York. The complaints, which have been consolidated, allege violations of Sections 10(b) and 20(a) of the Securities Exchange Act of 1934, as amended, and Rule 10b-5 promulgated thereunder relating to alleged misstatements or omissions in FedEx's public filings with the SEC and other public statements during the period from September 19, 2017 to December 18, 2018. We are not currently able to estimate the probability of loss or the amount or range of potential loss, if any, at this stage of the litigation.

On September 17, 2019 and November 6, 2019, FedEx, its Board of Directors and certain present and former directors and officers were named as defendants in two stockholder derivative lawsuits filed in the U.S. District Court for the District of Delaware. The complaints, which were subsequently consolidated, repeated the allegations in the federal securities litigation complaints, and asserted new claims against the FedEx Board of Directors and certain present and former directors and officers for breach of fiduciary duty, waste of corporate assets, unjust enrichment, insider selling and violations of the federal securities laws. On June 24, 2020, the consolidated lawsuit was dismissed with prejudice. Any appeal of the dismissal must be made by July 24, 2020.

Derivative Lawsuit Related to New York Cigarette Litigation. On October 3, 2019, FedEx and certain present and former FedEx directors and officers were named as defendants in a stockholder derivative lawsuit filed in the Delaware Court of Chancery. The complaint alleges the defendants breached their fiduciary duties in connection with the activities alleged in lawsuits filed by the City of New York and the State of New York against FedEx Ground in December 2013 and November 2014 and against FedEx Ground and FedEx Freight in July 2017. The underlying lawsuits related to the alleged shipment of cigarettes to New York residents in contravention of several statutes, as well as common law nuisance claims, and were dismissed by the court in December 2018 following entry into a final settlement agreement for approximately $35 million. The settlement did not include any admission of liability by FedEx Ground or FedEx Freight. In addition to the settlement amount, we recognized approximately $10 million for certain attorney's fees in connection with the underlying lawsuits. We are not currently able to estimate the probability of loss or the amount or range of potential loss, if any, at this stage of the lawsuit. On August 14, 2019, a separate stockholder derivative lawsuit alleging similar breaches of fiduciary duty was filed in the Delaware Court of Chancery. The plaintiff voluntarily dismissed this lawsuit on June 25, 2020.

Environmental Matters. SEC regulations require disclosure of certain environmental matters when a governmental authority is a party to the proceedings and the proceedings involve potential monetary sanctions that management reasonably believes could exceed $100,000.

Prior to our acquisition of TNT Express, a lawsuit was filed in Simões Filho, Bahia, Brazil against a subsidiary of TNT Express alleging violations of Brazilian environmental laws. Specifically, the lawsuit alleges that in 2012, certain employees unlawfully discarded non-toxic trash on a highway. We could be subject to monetary sanctions and fines related to such activity that exceed $100,000. We believe that the aggregate amount of any such sanctions and fines will be immaterial.

Other Matters. FedEx and its subsidiaries are subject to other legal proceedings that arise in the ordinary course of business, including certain lawsuits containing various class-action allegations of wage-and-hour violations in which plaintiffs claim, among other things, that they were forced to work "off the clock," were not paid overtime or were not provided work breaks or other benefits. In the opinion of management, the aggregate liability, if any, with respect to these other actions will not have a material adverse effect on our financial position, results of operations or cash flows.

NOTE 19: RELATED PARTY TRANSACTIONS

Our Chairman and Chief Executive Officer, Frederick W. Smith, currently holds an approximate 10% ownership interest in the Washington, D.C. National Football League professional football team and is a member of its board of directors. FedEx has a multi-year naming rights agreement with Washington Football, Inc. granting us certain marketing rights, including the right to name the stadium where the team plays and other events are held "FedExField."

FEDEX CORPORATION
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

NOTE 20: SUMMARY OF QUARTERLY OPERATING RESULTS (UNAUDITED)

(in millions, except per share amounts)	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
2020[1]				
Revenue	$ 17,048	$ 17,324	$ 17,487	$ 17,358
Operating income	977	554	411	475
Net income (loss)[2]	745	560	315	(334)
Basic earnings (loss) per common share[3]	2.86	2.15	1.21	(1.28)
Diluted earnings (loss) per common share[3]	2.84	2.13	1.20	(1.28)
2019[4]				
Revenue	$ 17,052	$ 17,824	$ 17,010	$ 17,807
Operating income	1,071	1,168	911	1,316
Net income (loss)[5]	835	935	739	(1,969)
Basic earnings (loss) per common share[3]	3.15	3.56	2.83	(7.56)
Diluted earnings (loss) per common share[3]	3.10	3.51	2.80	(7.56)

(1) The fourth quarter, third quarter, second quarter and first quarter of 2020 include $63 million, $72 million, $64 million and $71 million, respectively, of TNT Express integration expenses. The fourth quarter includes $369 million of goodwill and other asset impairment charges associated with the FedEx Office and FedEx Logistics operating segments and a net loss of $794 million related to the annual MTM retirement plans accounting adjustment. The second quarter of 2020 includes asset impairment charges of $66 million related to the permanent retirement of 10 Airbus A310-300 aircraft and 12 related engines at FedEx Express.

(2) The fourth quarter of 2020 includes a tax benefit of $71 million in connection with the 2020 U.S. tax loss that can be offset against income in prior years under the CARES Act and a tax expense of $51 million due to a change in deferred tax balances related to foreign tax operations. The second quarter of 2020 includes a tax benefit of $133 million from the reduction of a valuation allowance on certain foreign tax loss carryforwards.

(3) The sum of the quarterly earnings per share may not equal annual amounts due to differences in the weighted-average number of shares outstanding during the respective periods.

(4) The fourth quarter, third quarter, second quarter and first quarter of 2019 include $84 million, $69 million, $114 million and $121 million, respectively, of TNT Express integration expenses (including any restructuring charges). The fourth quarter and third quarter of 2019 include business realignment costs of $316 million and $4 million, respectively. The fourth quarter includes a net loss of $3.9 billion related to the annual MTM retirement plans accounting adjustment. The second quarter of 2019 includes costs incurred in connection with the settlement of a legal matter involving FedEx Ground of $46 million.

(5) The third quarter of 2019 includes a tax benefit of $90 million from the reduction of a valuation allowance on certain tax loss carryforwards and a tax expense of $50 million related to a lower tax rate in the Netherlands applied to our deferred tax balances. The second quarter of 2019 includes a tax benefit of approximately $60 million from accelerated deductions claimed on our 2018 U.S. income tax return. In addition, we recognized a tax expense of $4 million in the second quarter of 2019 as a revision of the provisional benefit associated with the remeasurement of our net U.S. deferred tax liability upon completion of the accounting for the tax effects of the TCJA.

QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

INTEREST RATES. While we currently have market risk sensitive instruments related to interest rates, we have no significant exposure to changing interest rates on our long-term debt. As disclosed in Note 6 to the accompanying consolidated financial statements, we had outstanding fixed-rate long-term debt (exclusive of finance leases) with an estimated fair value of $22.8 billion at May 31, 2020 and outstanding fixed- and floating-rate long-term debt (exclusive of finance leases) with an estimated fair value of $17.8 billion at May 31, 2019. Market risk for long-term debt is estimated as the potential decrease in fair value resulting from a hypothetical 10% increase in interest rates and amounts to approximately $303 million as of May 31, 2020 and approximately $390 million as of May 31, 2019. The underlying fair values of our long-term debt were estimated based on quoted market prices or on the current rates offered for debt with similar terms and maturities.

We have interest rate risk with respect to our pension and postretirement benefit obligations. Changes in interest rates impact our liabilities associated with these retirement plans, as well as the amount of pension and postretirement benefit expense recognized. Declines in the value of plan assets could diminish the funded status of our pension plans and potentially increase our requirement to make contributions to the plans. Substantial investment losses on plan assets would also increase net pension expense.

FOREIGN CURRENCY. While we are a global provider of transportation, e-commerce and business services, the majority of our transactions during the periods presented in this Annual Report on Form 10-K are denominated in U.S. dollars. The principal foreign currency exchange rate risks to which we are exposed are in the euro, Chinese yuan, British pound, Canadian dollar, Australian dollar and Mexican peso. Historically, our exposure to foreign currency fluctuations is more significant with respect to our revenue than our expenses, as a significant portion of our expenses are denominated in U.S. dollars, such as aircraft and fuel expenses. Foreign currency fluctuations had a slightly positive impact on operating income in 2020 and 2019. However, favorable foreign currency fluctuations also may have had an offsetting impact on the price we obtained or the demand for our services, which is not quantifiable. At May 31, 2020, the result of a uniform 10% strengthening in the value of the dollar relative to the currencies in which our transactions are denominated would result in a decrease in operating income of $201 million for 2021, assuming operations were consistent with the prior year. This theoretical calculation assumes that each exchange rate would change in the same direction relative to the U.S. dollar, which is not consistent with our actual experience in foreign currency transactions. In addition to the direct effects of changes in exchange rates, fluctuations in exchange rates also affect the volume of sales or the foreign currency sales price as competitors' services become more or less attractive. The sensitivity analysis of the effects of changes in foreign currency exchange rates does not factor in a potential change in sales levels or local currency prices.

We maintain derivative financial instruments to manage foreign currency fluctuations related to probable future transactions and cash flows denominated in currencies other than the currency of the transacting entity which impacts our exposure to foreign currency exchange risk. These derivatives are not designated as hedges and are accounted for at fair value with any profit or loss recorded in income, which was immaterial for 2020 and 2019.

COMMODITY. While we have market risk for changes in the price of jet and vehicle fuel, this risk is largely mitigated by our indexed fuel surcharges. For additional discussion of our indexed fuel surcharges, see the "Results of Operations and Outlook — Consolidated Results — Fuel" section of "Management's Discussion and Analysis of Results of Operations and Financial Condition."

SELECTED FINANCIAL DATA

The following table sets forth (in millions, except per share amounts and other operating data) certain selected consolidated financial and operating data for FedEx Corporation ("FedEx") as of and for the five years ended May 31, 2020. This information should be read in conjunction with the Consolidated Financial Statements, Management's Discussion and Analysis of Results of Operations and Financial Condition and other financial data appearing elsewhere in this Annual Report on Form 10-K. Defined terms used below have the meaning set forth in Management's Discussion and Analysis of Results of Operations and Financial Condition.

	2020[1][2][3]	2019[2][3][4]	2018[2][3][5][8]	2017[2][3][6][8]	2016[3][7][8]
Operating Results					
Revenue	$ 69,217	$ 69,693	$ 65,450	$ 60,319	$ 50,365
Operating income	2,417	4,466	4,272	4,566	4,168
Income before income taxes	1,669	655	4,353	4,579	2,740
Net income	1,286	540	4,572	2,997	1,820
Per Share Data					
Earnings per share:					
Basic	$ 4.92	$ 2.06	$ 17.08	$ 11.24	$ 6.59
Diluted	$ 4.90	$ 2.03	$ 16.79	$ 11.07	$ 6.51
Average shares of common stock outstanding	261	262	267	266	276
Average common and common equivalent shares outstanding	262	265	272	270	279
Cash dividends declared	$ 2.60	$ 2.60	$ 2.00	$ 1.60	$ 1.00
Financial Position					
Property and equipment, net	$ 33,608	$ 30,429	$ 28,154	$ 25,981	$ 24,284
Total assets[9]	73,537	54,403	52,330	48,552	45,959
Long-term debt, less current portion[9]	21,952	16,617	15,243	14,909	13,733
Common stockholders' investment	18,295	17,757	19,416	16,073	13,784
Other Operating Data					
FedEx Express aircraft fleet	679	681	670	657	643

(1) Results for 2020 include noncash goodwill and other asset impairment charges of $435 million ($416 million, net of tax, or $1.58 per diluted share) primarily related to goodwill impairment at FedEx Office and from the decision to permanently retire certain aircraft and related engines at FedEx Express.

(2) Results include TNT Express integration expenses (including any restructuring charges) of $270 million ($209 million, net of tax, or $0.80 per diluted share) in 2020, $388 million ($314 million, net of tax, or $1.18 per diluted share) in 2019, $477 million ($372 million, net of tax, or $1.36 per diluted share) in 2018 and $327 million ($245 million, net of tax, or $0.91 per diluted share) in 2017. These expenses are included in "Corporate, other and eliminations" and the FedEx Express segment.

(3) Results include the following: MTM retirement plans accounting adjustments: net loss of $794 million ($583 million, net of tax, or $2.22 per diluted share) in 2020 and net loss of $3.9 billion ($3.0 billion, net of tax, or $11.22 per diluted share) in 2019; net gains of $10 million ($9 million, net of tax, or $0.03 per diluted share) in 2018 and $24 million ($6 million, net of tax, or $0.02 per diluted share) in 2017; and a net loss of $1.5 billion ($946 million, net of tax, or $3.39 per diluted share) in 2016. See Note 1 and Note 13 to the accompanying consolidated financial statements for additional information.

(4) Results for 2019 include business realignment charges of $320 million ($243 million, net of tax, or $0.91 per diluted share), costs incurred in connection with the settlement of a legal matter involving FedEx Ground of $46 million ($43 million, net of tax, or $0.16 per diluted share) and a net U.S. deferred tax liability remeasurement of $4 million ($0.02 per diluted share) for lower tax rates.

(5) Results for 2018 include tax benefits of $2.1 billion ($7.71 per diluted share), which includes benefits of $1.6 billion related to the TCJA as follows: a provisional benefit of $1.15 billion ($4.22 per diluted share) for the remeasurement of our net U.S. deferred tax liability for lower tax rates; a benefit of $204 million ($0.75 per diluted share) from an incremental pension contribution made in the third quarter and deductible against prior year taxes at 35%; and a benefit of approximately $265 million ($0.97 per diluted share) for the phase-in of the reduced tax rate applied to 2018 earnings. The remaining 2018 tax benefits include a net benefit of $255 million ($0.94 per diluted share) from corporate structuring transactions as part of the ongoing integration of FedEx Express and TNT Express and a benefit of $225 million ($0.83 per diluted share) from foreign tax credits associated with distributions to the U.S. from foreign operations. In addition, 2018 results include $380 million ($379 million, net of tax, or $1.39 per diluted share) of goodwill and other asset impairment charges related to FedEx Supply Chain and charges of $8 million ($6 million, net of tax, or $0.02 per diluted share) for legal reserves related to certain U.S. Customs and Border Protection ("CBP") matters involving FedEx Logistics.

(6) Results for 2017 include charges for legal reserves related to certain CBP matters involving FedEx Logistics for $39 million ($24 million, net of tax, or $0.09 per diluted share) and charges in connection with the settlement of and certain expected losses relating to independent contractor litigation matters at FedEx Ground in the amount of $22 million ($13 million, net of tax, or $0.05 per diluted share).

(7) Results for 2016 include provisions related to independent contractor litigation matters at FedEx Ground for $256 million, net of recognized immaterial insurance recovery ($158 million, net of tax, or $0.57 per diluted share), and expenses related to the settlement of a CBP notice of action involving FedEx Logistics in the amount of $69 million, net of recognized immaterial insurance recovery ($43 million, net of tax, or $0.15 per diluted share). Total transaction, financing and integration-planning expenses related to our TNT Express acquisition, as well as TNT Express's immaterial financial results from the time of acquisition, were $132 million ($125 million, net of tax, or $0.45 per diluted share) during 2016. In addition, 2016 results include a $76 million ($0.27 per diluted share) favorable tax impact from an internal corporate legal entity restructuring to facilitate the integration of FedEx Express and TNT Express.

(8) Includes reclassifications to conform to the current year presentation of newly adopted pension guidance which requires us to report only the service cost component in the "Salaries and employee benefits" line item. The other components of net benefit cost are required to be presented in the income statement in other income, outside of income from operations.

(9) Includes adjustments in 2016 related to our adoption of an accounting standard that requires us to classify debt issuance costs related to a recognized debt liability as a direct deduction from the carrying amount of that debt liability, rather than as an asset.

Report of Independent Registered Public Accounting Firm

To the Stockholders and Board of Directors of

FedEx Corporation

We have audited the consolidated financial statements of FedEx Corporation (the Company) as of May 31, 2020 and 2019, and for each of the three years in the period ended May 31, 2020, and have issued our report thereon dated July 20, 2020 included elsewhere in this Form 10-K. Our audits of the consolidated financial statements included the financial statement schedule listed in Item 15(a) of this Form 10-K (the "schedule"). This schedule is the responsibility of the Company's management. Our responsibility is to express an opinion on the Company's schedule, based on our audits.

In our opinion, the schedule presents fairly, in all material respects, the information set forth therein when considered in conjunction with the consolidated financial statements.

/s/ Ernst & Young LLP

Memphis, Tennessee

July 20, 2020

SCHEDULE II

FEDEX CORPORATION
VALUATION AND QUALIFYING ACCOUNTS
FOR THE YEARS ENDED MAY 31, 2020, 2019 AND 2018
(IN MILLIONS)

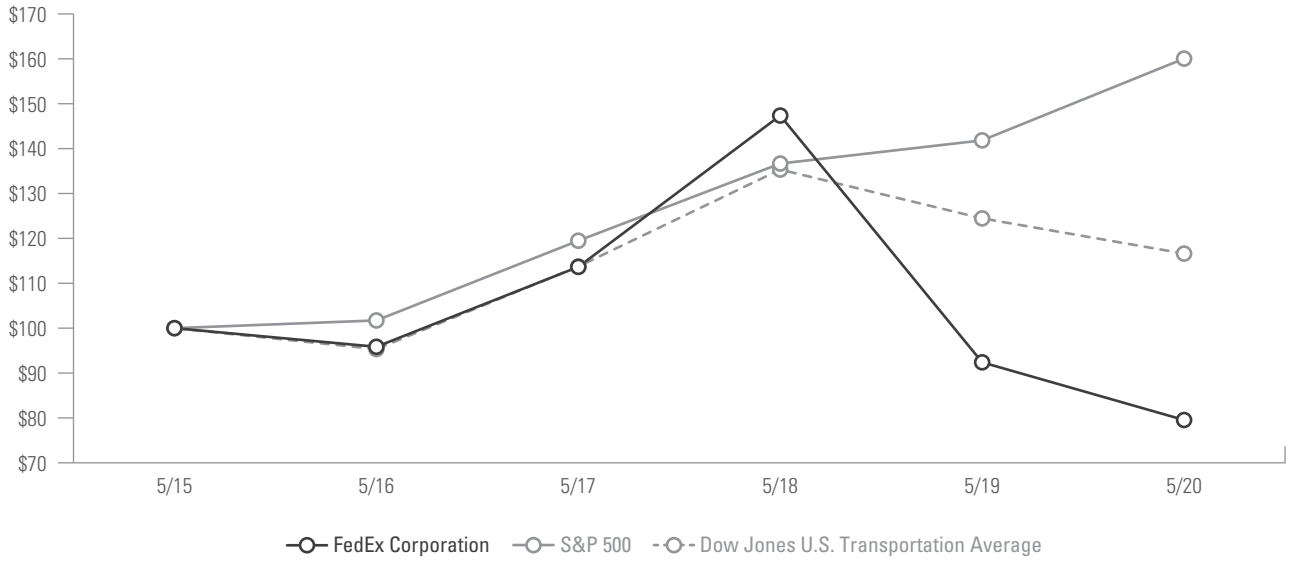
DESCRIPTION	BALANCE AT BEGINNING OF YEAR	ADDITIONS CHARGED TO EXPENSES	ADDITIONS CHARGED TO OTHER ACCOUNTS	DEDUCTIONS	BALANCE AT END OF YEAR
Accounts Receivable Reserves:					
Allowance for Doubtful Accounts					
2020	$ 121	$ 442	$ —	$ 388 (a)	175
2019	199	295	—	373 (a)	121
2018	115	246	—	162 (a)	199
Allowance for Revenue Adjustments					
2020	$ 179	$ —	$ 1,286 (b)	$ 1,250 (c)	$ 215
2019	202	—	1,192 (b)	1,215 (c)	179
2018	137	—	1,173 (b)	1,108 (c)	202
Inventory Valuation Allowance:					
2020	$ 335	$ 33	$ —	$ 33	$ 335
2019	268	28	75	36	335
2018	237	27	6	2	268

(a) Uncollectible accounts written off, net of recoveries, and other adjustments.

(b) Principally charged against revenue.

(c) Service failures, rebills and other.

COMPARISON OF FIVE-YEAR CUMULATIVE TOTAL RETURN*



* $100 invested on 5/31/15 in stock or index, including reinvestment of dividends. Fiscal year ended May 31.

FedEx Corporation Board of Directors

Frederick W. Smith
Chairman of the Board and Chief Executive Officer of FedEx Corporation

John A. Edwardson[2][4]
Former Chairman and Chief Executive Officer of CDW Corporation
Technology products and services company

Marvin R. Ellison[1][2]
President and Chief Executive Officer of Lowe's Companies, Inc.
Home improvement retailer

Susan Patricia Griffith[3][4]
President and Chief Executive Officer of The Progressive Corporation
Property and casualty insurance company

John C. ("Chris") Inglis[3*][4]
Professor at the U.S. Naval Academy

Kimberly A. Jabal[1][3]
Chief Financial Officer of Unity Technologies
Real-time 3D development company

Shirley Ann Jackson[1][2]
President of Rensselaer Polytechnic Institute
Technological research university

R. Brad Martin[1*]
Chairman of RBM Venture Company
Private investment company

Joshua Cooper Ramo[1][3]
Vice Chairman, Co-Chief Executive Officer of Kissinger Associates, Inc.
Strategic advisory firm

Susan C. Schwab[2][3]
Professor Emerita at the University of Maryland School of Public Policy

David P. Steiner[4*][5]
Former Chief Executive Officer of Waste Management, Inc.
Integrated waste management services company

Rajesh Subramaniam
President and Chief Operating Officer of FedEx Corporation

Paul S. Walsh[2*]
Executive Chairman of McLaren Group Limited
Luxury automotive, motorsport and technology company

(1) Audit Committee
(2) Compensation Committee
(3) Information Technology Oversight Committee
(4) Nominating & Governance Committee
(5) Lead Independent Director
* Committee Chair

FedEx Corporation Executive Officers

Frederick W. Smith
Chairman of the Board and Chief Executive Officer

Rajesh Subramaniam
President and Chief Operating Officer

Mark R. Allen
Executive Vice President, General Counsel and Secretary

Jill C. Brannon
Executive Vice President — Chief Sales Officer

Brie A. Carere
Executive Vice President — Chief Marketing and Communications Officer

Robert B. Carter
Executive Vice President — FedEx Information Services and Chief Information Officer

Donald F. Colleran
President and Chief Executive Officer, FedEx Express

Alan B. Graf, Jr.[1]
Executive Vice President and Chief Financial Officer

Henry J. Maier
President and Chief Executive Officer, FedEx Ground

John A. Smith
President and Chief Executive Officer, FedEx Freight

(1) Will be succeeded by Michael C. Lenz effective September 22, 2020. Mr. Graf will remain at FedEx as Executive Vice President and Senior Advisor until his retirement on December 31, 2020.

Corporate Information

FEDEX CORPORATION: 942 South Shady Grove Road, Memphis, Tennessee 38120, (901) 818-7500, fedex.com

ANNUAL MEETING OF STOCKHOLDERS: Monday, September 21, 2020, 8:00 a.m. Central Time. The 2020 Annual Meeting of Stockholders will be a virtual meeting, conducted exclusively via live audio webcast at www.virtualshareholdermeeting.com/FDX 2020.

STOCK LISTING: FedEx Corporation's common stock is listed on the New York Stock Exchange under the ticker symbol FDX.

FINANCIAL INFORMATION: Copies of FedEx Corporation's Annual Report on Form 10-K (Form 10-K), other documents filed with or furnished to the Securities and Exchange Commission (SEC) and other financial and statistical information are available through the Investor Relations section of our website at investors.fedex.com.

The information we post on our Investor Relations website could be deemed to be material information. We encourage investors, the media and others interested in FedEx to visit this website from time to time, as information is updated and new information is posted.

Company documents filed with or furnished to the SEC can also be found on the SEC's website at sec.gov.

You will be mailed a copy of the Form 10-K, without charge, upon request to: FedEx Corporation Investor Relations, 942 South Shady Grove Road, Memphis, Tennessee 38120, (901) 818-7200, e-mail: ir@fedex.com.

INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM:
Ernst & Young LLP, Memphis, Tennessee

CUSTOMER SERVICE: Call 1-800-Go-FedEx or visit fedex.com.

MEDIA INQUIRIES: Bonny Harrison, Director, Global Media, 3650 Hacks Cross Road, Building E 1st Floor, Memphis, Tennessee 38125, (901) 434-8100, e-mail: mediarelations@fedex.com.

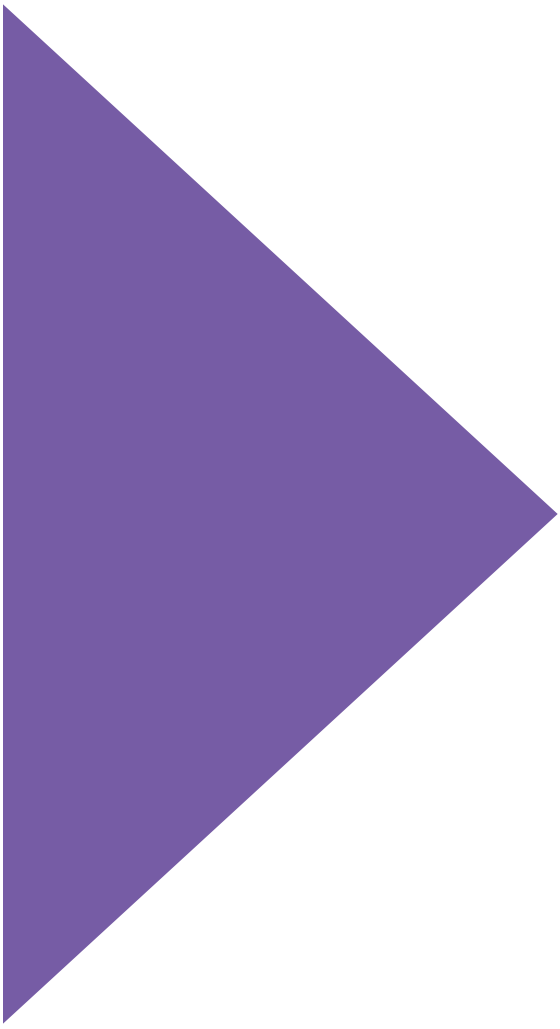
SHAREOWNER ACCOUNT SERVICES: Computershare, PO BOX 505000, Louisville, Kentucky 40233-5000, (800) 446-2617, computershare.com.

DIRECT STOCK PURCHASE AND DIVIDEND REINVESTMENT: For information on the direct stock purchase and dividend reinvestment plan for FedEx Corporation common stock, call Computershare at (800) 446-2617 or visit their direct stock purchase plan website at computershare.com. This plan provides an alternative to traditional retail brokerage methods of purchasing, holding and selling FedEx common stock. This plan also permits shareowners to automatically reinvest their dividends to purchase additional shares of FedEx common stock.

INVESTOR RELATIONS: Mickey Foster, Vice President, Investor Relations, FedEx Corporation, 942 South Shady Grove Road, Memphis, Tennessee 38120, (901) 818-7200, e-mail: ir@fedex.com.

EQUAL EMPLOYMENT OPPORTUNITY: Our greatest asset is our people. We are committed to providing a workplace where our employees and contractors feel respected, satisfied and appreciated. Our policies are designed to promote fairness and respect for everyone. We hire, evaluate and promote employees, and engage contractors, based on their skills and performance. With this in mind, we will not tolerate certain behaviors. These include harassment, retaliation, violence, intimidation and discrimination of any kind on the basis of race, color, religion, national origin, gender, sexual orientation, gender identity, gender expression, age, disability, veteran status or any other characteristic protected by federal, state or local law.

Our latest Global Citizenship Report is available at sustainability.fedex.com.



FedEx® Corporation

942 South Shady Grove Road
Memphis, TN 38120

fedex.com



Multiplying Opportunities

2020 Global Citizenship Report

FedEx

sustainability.fedex.com

Attachment F: FedEx Response to Solicitation



Multiplying Opportunities Through Innovation

FedEx connects the global economy through innovative technologies, pioneering approaches, and customer-focused solutions. Whether we are multiplying growth for our customers and our business, multiplying the potential of our people, or multiplying efficiencies for the environment, we use innovation to create value and opportunities across the world.

Attachment F: FedEx Response to Solicitation

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People 41
Environment 60
Data Appendix 76

About this Report

Our 12th annual Global Citizenship Report (the "Report") covers FedEx corporate social responsibility (CSR) strategies, goals, programs, and progress. Unless otherwise noted, data covers each of our operating companies and all geographies in our 2019 fiscal year, which ended May 31, 2019. This report has been prepared in accordance with the Global Reporting Initiative (GRI) Standards Core option, and contains disclosures from the GRI Sustainability Reporting Standards (as well as reference tables for the Task Force on Climate-related Financial Disclosures and Sustainability Accounting Standards Board), which are listed in the Reporting Framework Index.

Key performance highlights are included in the relevant report chapter, while detailed performance data, including our year-over-year performance, is included in the Data Appendix. Scope 1 & 2 GHG emissions data was externally verified by Cventure LLC.



Attachment F: FedEx Response to Solicitation

Our CSR Strategy
Multiplying Good

With a global reach and purpose-driven mission, we connect the world responsibly and resourcefully. At the core of our business, we enable economic growth for customers through access to markets and innovation, link businesses through a diverse portfolio of products and services, and create opportunities for people in more than 220 countries and territories.



40%

Our sustainability efforts have contributed to an approximately 40% reduction in CO_2 emissions intensity across the enterprise from FY09 to FY19, a period in which revenue grew by 96%.

Attachment F: FedEx Response to Solicitation

Chairman's Letter
Multiplying Opportunities Through Innovation



Frederick W. Smith
Chairman and CEO

As we release this report, the world is grappling with the novel Coronavirus COVID-19 pandemic. During these unprecedented times, FedEx is one of the only companies in the world with the networks and capabilities to keep commerce and aid moving.

With the health and safety of our team members as our top priority, FedEx is on the front lines of providing relief, building upon decades of experience in dealing with natural disasters and medical challenges.

This experience and our company values will continue to make FedEx absolutely essential to providing support on a global scale.

This is critical because the world is depending on us now more than ever. As I said in my recent *From the Chairman and CEO* message, it's who we are and what we do.

Please take a moment and visit here for the latest on how FedEx is responding to the outbreak, with a focus on Safety Above All.

As you'll see in the following report, we're committed to putting our CSR strategy to work for the benefit of the global economy, our people, and the environment — and we'll carry that commitment through as the world responds to and recovers from this pandemic.

Multiplying Opportunities for the Economy, Our People and the Environment

Economy: Multiplying Growth for Our Business and Society
FedEx supports the ingenuity of business owners and powers the economy in a number of ways.

We fuel the explosive growth of e-commerce. As we maintain a market-leading portfolio for e-commerce — the fastest growing segment of our business — we do so with a sharp focus on customer needs and the environment. For example, Roxo™, the FedEx SameDay Bot™ holds promise for deliveries in congested or difficult delivery locations and is all electric — using only batteries that produce zero localized emissions. Similarly, in 2019, through our collaboration with Wing, we marked the first scheduled e-commerce delivery via drone in the U.S. and did so with zero emissions.

Attachment F: FedEx Response to Solicitation

We support small and diverse business. We've expanded our Small Business Grant Contest — which provides a boost to deserving entrepreneurs through grants, prizes and FedEx Office services — to 10 countries. And we take pride in the positive outcomes generated by the global businesses we support. As just one example, through the sale of its coffee and chocolate products, Moka Origins, one of our 2019 winners, provides good wages to farmers in rural Africa.

It is important to remember that our CSR strategy isn't independent of our business plan to innovate and drive profitable growth. As we anticipate customer needs on the horizon, we do so with a keen eye on our mission to connect the world responsibly and resourcefully.

People: Multiplying Potential
Continued investments in our people are central to our success. And our first priority is "Safety Above All." That goes for our operations on the roads, in the air, in our facilities, and in our communities. We source the most up-to-date, sophisticated safety technology for our vehicle fleet. Ninety-eight percent of FedEx Freight tractors and box trucks now include roll stability, forward collision mitigation systems, and lane departure technology. And FedEx Express, Freight, and Ground use video event data recorder, or VEDR, technology to improve safety for our drivers and others on the road.

We're also investing in our team members' futures through extensive education and training. Last fiscal year, team members on average participated in 18 more hours of training than the previous year, and FedEx provided $15.3 million in tuition assistance to help employees further their education.

Environment: Multiplying Efficiencies
With regard to our physical assets, we're using our Reduce, Replace, Revolutionize sustainability approach in four key areas: aircraft efficiency, vehicle efficiency, sustainable facilities, and sustainable materials and recycling.

As one illustration of the power of this strategy, last fiscal year alone, we avoided more than 3 million metric tons of CO_2e emissions as a result of our enterprise-wide fuel and energy saving initiatives. That's equivalent to the carbon sequestered — or offset — by more than 4 million acres of U.S. forests in one year.

FedEx Cares:
These are only a few remarkable examples of how FedEx has been working to benefit the economy, people and the environment.

We're also refocusing our robust giving and volunteering platform, FedEx Cares. Moving forward, the three FedEx Cares pillars are: Global Entrepreneurship, Sustainable Logistics, and Delivering for Good. As you'll see on page 10, these FedEx Cares pillars fit perfectly into our overall CSR strategy.

This new FedEx Cares focus will enable us to zero in where our company can add the most unique value. And the role we play — who we are and what we do — has never been more important.



Frederick W. Smith
Chairman and CEO

Attachment F: FedEx Response to Solicitation

What We Achieved in FY19

Multiplying opportunities for our people, our business, and our shared environment



40%

decrease in CO_2 emissions intensity (on a revenue basis) since FY09

Announced fleet expansion with

1,000

Chanje electric delivery vehicles

23m

kWh renewable energy generated

$15.3m

in tuition assistance to employees



$12.3b

in goods and services procured from diverse and small-business suppliers in the U.S.

We gave

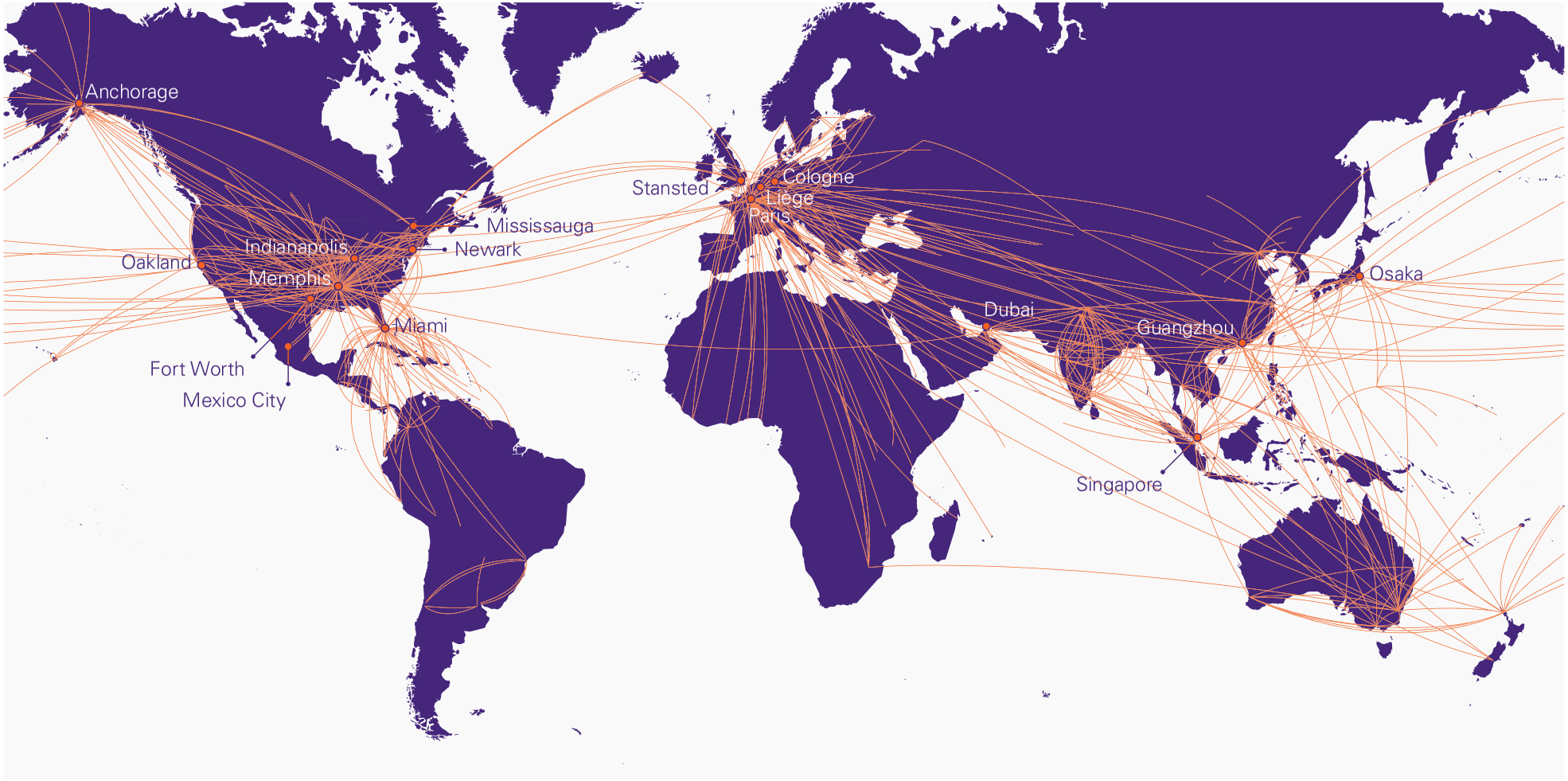
$62.4m

in corporate charitable contributions

3.1m

metric tons of CO_2e emissions avoided through fuel- and energy-saving initiatives

FedEx Global Network



>220
COUNTRIES AND TERRITORIES SERVED

>5,000
OPERATING FACILITIES

>650
AIRPORTS SERVED

>15M
SHIPMENTS SORTED AND PROCESSED EACH BUSINESS DAY

679
AIRCRAFT

>180,000
MOTORIZED VEHICLES

Attachment F: FedEx Response to Solicitation

CSR Approach and Implementation

Our culture, principles, and emphasis on long-term performance have guided our company since our founding nearly five decades ago.

Similarly, our corporate social responsibility (CSR) programs emphasize long-term performance that creates lasting, positive value for our business and society. Our governance, operations, culture, and CSR priorities are closely aligned, as reflected in the important role played by the FedEx Board of Directors' Nominating & Governance Committee, which has oversight responsibility for our CSR strategy and programs, and the Compensation Committee, which reviews and discusses with management our key human capital management strategies and programs. The Nominating & Governance Committee receives updates at least annually from our Chief Sustainability Officer, and provides feedback to inform future activities.

CSR is at the heart of our business and central to the connections we make. Key elements of our CSR strategy include environmental efficiency innovations, a sustainable supply chain, a diverse and inclusive workplace, and the robust giving and volunteering platform known as FedEx Cares. We have aligned our CSR platform with our company's mission and values, and embedded it into our systems and our culture. We conduct regular CSR materiality assessments to make sure we remain focused on the right CSR priorities for the benefit of our business, our customers, our shareowners, our team members, and other key stakeholders. Our most recent materiality assessment, completed in FY19 and detailed in this report, demonstrated that CSR continues to play a critical role in our business success.

Importantly, in FY19 we mapped our CSR focus areas, material issues, and actions to the United Nations Sustainable Development Goals (SDGs). Our CSR strategy aligns with and supports the SDGs in several key areas. Their linkages to our most material issues are included in the Materiality section of this report and to our programs and progress in relevant locations of the Economy, People, and Environment chapters.

Across our organization, we set enterprise-level strategies to deliver our global CSR goals and commitments. Our shared purpose unites and guides the implementation of these efforts at the operating company level. Each operating company also reports on a core set of metrics in support of the enterprise strategy. We prioritize our material environmental and social issues, as well as the areas where we can use our most valuable assets – global transportation networks, logistics expertise, and the talent of our team members – to reduce risks and add the greatest possible value to society. Finally, we publicly share not only our performance results, but our learnings, challenges, and successes along the way as part of our ongoing commitment to transparency.

For more information about the policies that inform our CSR strategy, see our CSR Policy Statements. Please refer to this report's Data Appendix for FY19 CSR performance results.

Our Mission and Values

Mission

FedEx Corporation will produce superior financial returns for its shareowners by providing high value-added logistics, transportation, and related business services through focused operating companies. Customer requirements will be met in the highest quality manner appropriate to each market segment served. FedEx will strive to develop mutually rewarding relationships with its team members, partners, and suppliers. Safety will be the first consideration in all operations. Corporate activities will be conducted to the highest ethical and professional standards.

Values

- People
- Service
- Innovation
- Integrity
- Responsibility
- Loyalty
- Safety

Attachment F: FedEx Response to Solicitation

Our CSR Focus Areas

CSR Focus Areas	Economy	People	Environment
	By connecting businesses and communities through a growing portfolio of services and tools, we enable economic growth and make it easier for customers to access new and existing markets, thereby helping to raise standards of living and improve quality of life. We strive to be a role model by providing economic opportunities to small businesses and people in the communities we serve. • Create value for all stakeholders • Ensure strong business ethics, preparedness, resiliency, continuity, and data security • Innovate products and services to optimize our business, help our customers, and lift economies • Enable e-commerce and healthy global trade through technology, advocacy, and service • Empower entrepreneurship, supplier diversity, and job growth • Focus on outstanding customer experience, satisfaction, and convenience	We engage and empower our more than 475,000 team members, providing them with safe, inclusive workplaces and continued career development opportunities that help them thrive. We are all united by our commitment to the corporate philosophy we call People-Service-Profit (PSP). This reflects the shared principles that govern every FedEx activity, every day, everywhere we work. • Ensure safety in our vehicles, air operations, and facilities • Recruit and retain top talent • Foster a workplace that is diverse, inclusive, and thriving • Enable continued education, satisfying career pathways, and world-class training • Provide industry-leading benefits to support team member health • Support financial well-being and retirement options	By using our global assets, expertise in efficiency, and commitment to innovation, we work to minimize our environmental footprint, find innovative solutions, and improve quality of life. Throughout the FedEx organization, our Reduce, Replace, Revolutionize approach permeates our sustainability efforts, with our Environmental Policy guiding the operating companies in managing environmental performance. • *Reduce:* Minimize or eliminate impacts from activities and operations • *Replace:* Apply the right solutions in the right applications • *Revolutionize:* Discover and utilize cutting-edge technologies and solutions
UN Sustainable Development Goals (SDGs)			
FedEx Cares	• Global entrepreneurship	• Delivering for good	• Sustainable logistics

Attachment F: FedEx Response to Solicitation

Global CSR Governance

The FedEx Board of Directors plays a key role in our global CSR initiatives.

The FedEx Board of Directors and its committees oversee our global CSR initiatives. The Board is responsible for reviewing and overseeing our culture and evaluating management's efforts to align corporate culture with our stated values and long-term strategy. Additionally, the Board has delegated to each of its committees responsibility for the oversight of specific aspects of our corporate culture and other CSR activities that fall within the committee's areas of responsibility.

The Nominating & Corporate Governance Committee reviews and discusses CSR and sustainability strategies and programs with senior leadership, including our Chief Sustainability Officer.

- The Compensation Committee reviews and discusses with management the company's key human capital management strategies and programs, including diversity and inclusion initiatives.
- The Audit Committee reviews the implementation and effectiveness of the company's corporate integrity and compliance programs.
- The Information Technology Oversight Committee reviews and discusses with management the company's technologies, policies, processes and practices for managing and mitigating cybersecurity risks and monitors business continuity and disaster recovery capabilities and contingency plans.

Environmental Sustainability Governance

The FedEx Enterprise Sustainability Council (FESC) is responsible for setting and implementing our company-wide sustainability strategy. Our Chief Sustainability Officer chairs the FESC, oversees the company-wide implementation of our environmental management system and reviews performance annually.

Additionally, enterprise-wide Sustainability Impact Teams (SITs) for global vehicles, facilities, air operations, EarthSmart (marketing and communications), and sourcing allow our operating companies to share synergies, ideas, and innovations. The SITs and operating companies' senior sustainability leaders report to our Chief Sustainability Officer.

For more information about our environmental sustainability initiatives, see the Environment chapter of this report.

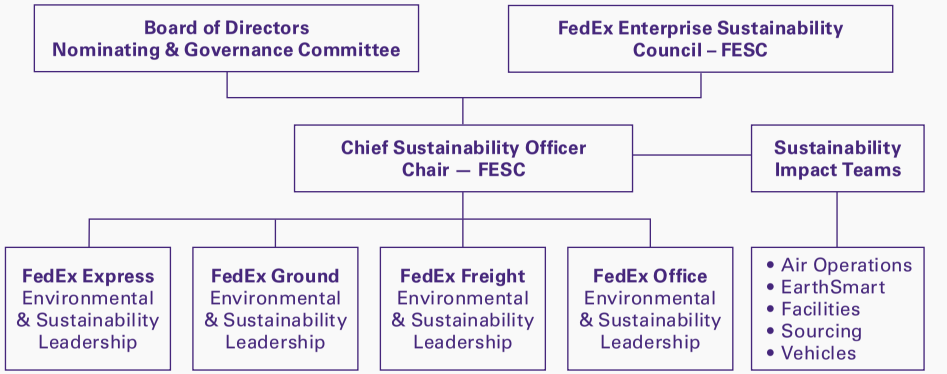
People CSR Governance

Our global CSR governance also encompasses a variety of functions and departments dedicated to our people. FedEx executive officers have individual objectives that include, but are not limited to, the promotion of our commitment to diversity, inclusion, and succession planning for management positions. Additionally, Human Resources (HR) departments in each FedEx operating company manage HR priorities, including team member career development, engagement, and health and wellness. Our Corporate HR department promotes consistency of policies across operating companies and manages executive development, team member benefits, and diversity strategy. The FedEx Diversity & Inclusion (D&I) Council includes members across operating companies who coordinate company-wide D&I initiatives.

In addition, each FedEx operating company sets workplace safety goals and implements our Safety Above All philosophy through policies and programs relevant to its specific operations.

For more information about our programs for career development, diversity and inclusion, and safety, see the People chapter of this report.

Environmental Sustainability Governance Structure



Attachment F: FedEx Response to Solicitation

Materiality – Focusing on What Matters Most

Over the past year, the global business environment has continued to change. The growth of e-commerce, frequency of extreme weather events, heightened focus on climate change, increased complexity of global trade, data security concerns, and competitive labor markets all continue to impact our operating environment.

Given these evolving factors, it is important to re-evaluate the potential challenges, opportunities, and topics that are most important to FedEx, to our stakeholders, and to society.

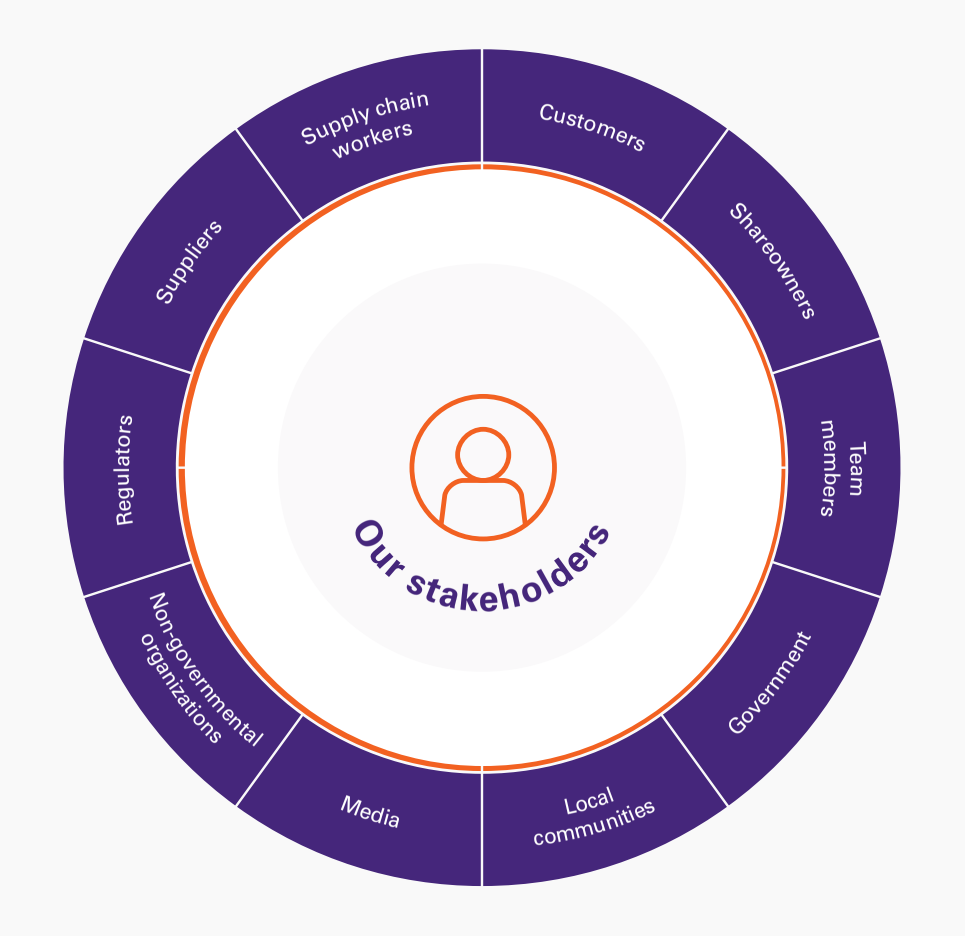
Our most recent materiality assessment in 2019 re-evaluated the topics previously identified as most important from the business perspective, stakeholder perspective, and societal perspective, and identified new and emerging topics. These were then analyzed to determine opportunities to leverage existing CSR activities and guide our CSR and business strategies going forward, while further mitigating risks. This 2019 work built on our first CSR materiality assessment in 2014 and our external stakeholder review in 2016, and aligned with the GRI Reporting Standards guidance and other best practices to identify, review, and revise topics for assessment.

Input to the materiality process included a literature review, analysis of global trends, and benchmarking of leading sustainability practices. It also included internal and external stakeholder engagement. Internal engagement comprised interviews with senior management across the business and an online survey to hundreds of employees around the world. External stakeholder engagement included phone interviews with representatives from academia, customers, industry associations, media, NGOs, and suppliers, as well as an online survey.

A list of relevant topics was created from this input, before being refined and validated in a full-day workshop with key internal stakeholders to determine material topics. Workshop stakeholders represented a broad range of FedEx functions across the company. Materiality was determined according to:

1. The topic's significance, based on scientific consensus, societal consensus (as represented by the SDGs), and stakeholder consensus
2. The topic's potential influence on stakeholder assessment and decisions

The outcome of this process was our updated materiality matrix, which identifies the topics that matter most to our business, our stakeholders and, more broadly, to society and our planet. Our 2019 process also confirmed the most material topics – those reflecting global priorities and topics that are critical to our business – remained largely consistent with our initial assessment, while also identifying relevant megatrends and their role in our CSR priorities and strategy.



Attachment F: FedEx Response to Solicitation

Materiality – Focusing on What Matters Most (Continued)

Highest-Ranked Material Topics

Our highest-rated material topics are measured and managed across our owned and operated businesses. We mapped these topics – divided into the categories of Global Priorities and Commercially Critical – to our CSR focus areas and approaches.

Subsequently, we determined the most relevant SDGs aligned with those topics. This provides a more holistic picture of our progress and allows us to better identify those areas where our approach is effectively addressing stakeholder and business needs, as well as those areas where changes might be warranted.

Global Priority Topics

These are topics over which FedEx has a significant impact and influence on stakeholder decisions. They are also topics that stakeholders expect us to address proactively.

Topic Area	Material Topics	Relevant UN SDGs	Relevant Report Chapters and Sections
Governance	Ethics, integrity, bribery, and corruption	16 PEACE, JUSTICE AND STRONG INSTITUTIONS	Our CSR Strategy – Corporate Integrity and Compliance Global governance structure and practices, including enterprise-wide ethics and compliance policies, programs, and training activities
	Data/IT security and data privacy	9 INDUSTRY, INNOVATION AND INFRASTRUCTURE; 16 PEACE, JUSTICE AND STRONG INSTITUTIONS	Our CSR Strategy – Data Security and Privacy Information technology security initiatives, policies, and privacy notices, including risk management, Online FedEx Trust Center with data protection resources, and Global Privacy Office
Supply chain	Social impact of FedEx supply chains	1 NO POVERTY; 5 GENDER EQUALITY; 8 DECENT WORK AND ECONOMIC GROWTH; 10 REDUCED INEQUALITIES	Economy – Our Global Supply Chain Supplier diversity, sustainability, and compliance guided by FedEx Supplier Relationship Management team across all operating companies
Environment	GHG emissions associated with transportation fleet	7 AFFORDABLE AND CLEAN ENERGY; 13 CLIMATE ACTION	Environment – Energy and GHG Emission Reduction Fuel efficiency and emission reduction targets, aircraft and vehicle fleet modernization, alternative fuel strategies, and responsible advocacy for regulatory and policy changes for fuel efficiency and emission reduction standards
	Environmental impact on local communities	3 GOOD HEALTH AND WELL-BEING; 11 SUSTAINABLE CITIES AND COMMUNITIES	Enabling E-Commerce, Expanding What's Possible Economy – Driving Innovation Innovative last-mile delivery solutions, including use of robots and drones, pilot studies to optimize urban package pickup and delivery, and other advancements to reduce emissions, traffic congestion, and noise Convenient package pickup or dropoff locations at more than 94,000 various stores, FedEx Office locations, and others around the world by the end of 2020

Attachment F: FedEx Response to Solicitation

Materiality – Focusing on What Matters Most (Continued)

Topic Area	Material Topics	Relevant UN SDGs	Relevant Report Chapters and Sections
People	Workplace safety and team member security		People – Safety Above All Wide range of team member vehicle, aviation, and workplace safety training and awareness programs, as well as state-of-the-art safety systems and equipment
	Team member diversity and inclusion		People – Diversity and Inclusion Diversity & Inclusion Council to drive an inclusive culture, along with education and numerous initiatives and team member resources to foster a diverse and inclusive environment in our operating companies
	Workforce recruitment, retention, pay, hours, conditions, and development		People – Recruiting and Retaining Top Talent People – Learning and Development People – Team Member Quality of Life Variety of recruiting, training, career development, and educational assistance opportunities, including internships, scholarships, mentoring, and tuition support, as well as world-class employee benefits for health and wellness
Economy	Economic impact and access		Economy – Multiplying Possibilities Beyond Our Business Economy – Our Global Supply Chain Our CSR Strategy – FedEx Cares Diverse programs to support youth, women, veterans, and others in accessing employment; assistance to small-business owners; and cash, in-kind support, and volunteering to benefit people and communities

Attachment F: FedEx Response to Solicitation

Materiality – Focusing on What Matters Most (Continued)

Commercially Critical Topics

These are topics that are commercially relevant to our business and that represent a high level of influence on key stakeholder assessments and decisions.

Topic Area	Material Topics	UN SDGs	Relevant Report Chapters and Sections
Economy	Product and service innovation		Enabling E-Commerce, Expanding What's Possible Economy – Driving Innovation Development and testing of Roxo™, the FedEx SameDay Bot, and drone delivery to support e-commerce growth, while also reducing emissions, traffic congestion, and noise, especially in busy urban areas; blockchain technology for traceability; packaging innovations to minimize materials, dimensions, weight, and waste
	FedEx financial well-being and profitability		Economy – Multiplying Possibilities in Our Business One of the largest U.S.-based companies, with more than 475,000 team members and 6% increase in FY19 total revenue over FY18
	Customer experience, satisfaction, and service		Economy – Driving Innovation Development and testing of Roxo, the FedEx SameDay Bot, and drone delivery — just two of our recent innovations with the potential to enhance customer convenience and service
People	Road and public safety		People – Safety Above All Fleet enhancements with state-of-the-art safety systems and equipment; driver safety programs and training; support of community-based road safety programs, such as Safe Kids
Governance	Business preparedness, resiliency, and disaster response		Our CSR Strategy – Business Preparedness, Resiliency, and Disaster Response Contingency plans for events such as disasters or social unrest, participation in numerous emergency management organizations, and disaster relief aid through in-kind shipping

Responsible Engagement

Growing our business responsibly, resourcefully and in a forward-thinking manner not only drives the long-term success of our company, but also benefits millions of stakeholders by creating income and opportunities for customers, team members, communities, shareowners, and suppliers.



Connecting with Our Stakeholders

While formal CSR materiality assessments inform and refine our approach, goals, targets, and metrics on environmental, social, and governance topics, we also seek wide-ranging input from our team members and external stakeholders through ongoing engagement efforts. For instance, our proactive shareowner engagement program allows us to meet regularly with our largest shareowners to discuss our business strategy, operations, sustainability, and social responsibility programs, as well as corporate governance and other topics of interest to them. This provides us the feedback needed to better understand their priorities, perspectives, and concerns, and effectively address issues that matter most to them.

In addition, we recognize that FedEx customers around the world are increasingly interested in our CSR performance, and we meet with them when appropriate to discuss our CSR programs and progress. To make sure they have additional convenient avenues for receiving the information they seek, we use a streamlined approach to share our environmental, social, and governance performance. This includes providing detailed information on a wide variety of CSR topics to recognized external platforms and protocols, including the CDP (formerly Carbon Disclosure Project), EcoVadis, and Responsible Business Alliance (RBA). We also report on these issues in our own publicly available documents, such as the FedEx Annual Report, Proxy Statement, and this report.

Minimizing Impacts on Local Communities

We are leveraging a variety of innovative approaches to reduce road congestion and emissions, and are testing emerging technologies that use robotics, artificial intelligence, and drone technology to further minimize the impact of motorized vehicles we have on the road. Across our operating companies, we work to minimize impacts and make sure known impacts do not adversely affect the communities where we operate. For instance, FedEx Express participates in airport-directed noise monitoring and control programs, and works with industry associations to provide accurate information about the benefits and impacts of aviation. As part of new construction at some airports, we perform a noise analysis on the impact of our construction as well as the impacts of our new facilities once they are operational.

Attachment F: FedEx Response to Solicitation

CSR Advocacy

To further progress toward our CSR goals, we support responsible advocacy such as initiatives that advance next-generation delivery innovations, talent management, fleet efficiency, and alternative fuel technology.

For example, we support efforts to modernize federal laws and regulations that encourage safety and efficiency advances in transportation technology, such as the use of robotics and drone technology to revolutionize package delivery.

In 2019 for the first time in the U.S., a drone completed a scheduled commercial residential delivery to a home in Virginia. The drone delivery was conducted by Wing Aviation LLC, a subsidiary of Alphabet, Inc., in collaboration with FedEx Express, as part of the U.S. Department of Transportation's Unmanned Aircraft Systems Integration Pilot Program (IPP). The delivery of a FedEx Express package on October 18, 2019, marked the launch of our first scheduled commercial residential drone delivery service and the first scheduled e-commerce delivery via drone delivery trial in the U.S. For more about our first-of-its-kind testing of drone delivery, see the Driving Innovation section in the Economy chapter of this report.

FedEx is also participating in the U.S. Department of Transportation Unmanned Aircraft System IPP in conjunction with the Memphis Shelby-County Airport Authority, conducting drone operations on airport property to generate data to help inform future unmanned aircraft system policymaking.

Likewise, FedEx supports responsible policies to advance alternative fuel technologies for the commercial sector. From 2007 through 2019, we have successfully advocated for legislation and regulation, such as the U.S. Environmental Protection Agency's Phase 2 fuel efficiency and GHG standards, which established first-ever GHG standards for all commercial vehicles in the U.S., and incentivizes the production of clean technology vehicles such as hybrid-electric, all-electric, alternative fuel, fuel cell, and other advanced technology vehicles needed by FedEx, as well as other commercial vehicle fleets.

We have also been working with the state of California to support their public policy efforts toward zero-emission vehicles. We share the state's desire for commercially available, scalable, zero-emission vehicles, and we want to make sure that vehicle manufacturers plan to develop vehicles that can meet our performance needs, including sufficient power, weight capacity, and other requirements.

Also in FY19 and in concert with many others in the transportation industry, we continued engaging with U.S. federal lawmakers and regulators to allow larger 33-foot trailers in a twin configuration. Notably, this solution does not require any change to gross vehicle weight, could increase freight capacity by 18% and reduce truck traffic on highways by 1.3 billion miles per year. The resulting fuel and emissions savings for our linehaul and freight operations, as well as others, could be significant.

To learn more, please view our Policy Perspectives Overview.

Alliances for Industry Progress

FedEx works with various government and industry organizations to foster innovation and improve the transportation sector's environmental, social, and business performance including:

Business and Governance

- American Trucking Associations
- Business Ethics Leadership Alliance
- European Express Association
- Express Association of America
- International Air Transport Association and Airlines for America
- International Civil Aviation Organization
- International Road Assessment Programme
- The Business Roundtable
- Society for Corporate Governance
- U.S. Chamber of Commerce
- U.S. Federal Aviation Administration

Innovation

- Blockchain in Transport Alliance (charter member)
- Blockchain Research Institute

People

- American Industrial Hygiene Association
- American Society of Safety Engineers
- Commercial Vehicle Safety Alliance
- Inner City Capital Connections
- Women's Business Enterprise National Council

Environment

- The Electrification Coalition
- Keystone Policy Center Energy Board
- Renewable Energy Buyers Alliance
- Securing America's Future Energy
- Sustainable Purchasing Leadership Council
- U.S. Department of Energy, National Highway Traffic Safety Administration and National Clean Fleets Partnership
- U.S. Environmental Protection Agency, SmartWay® Program

Attachment F: FedEx Response to Solicitation

Corporate Integrity and Compliance

FedEx strives to maintain the highest standards of business and personal ethics. Integrity is essential to the FedEx culture, brand, and reputation, and is a foundational pillar of the company's success. FedEx takes this responsibility seriously and is also committed to complying with all laws in the countries in which we operate.



Corporate Integrity and Compliance department

Each FedEx operating company works within a unique set of regulatory environments and maintains compliance with regional and sector-specific requirements. Globally, the FedEx Corporate Integrity and Compliance department serves as a central resource to further embed the FedEx commitment to integrity in everything we do. Led by our Chief Compliance Officer, this department provides best practices, tools, and guidance, as well as communications and training to team members across the enterprise. FedEx encourages team members to report any potential legal or ethical violation to management, Legal, HR, Security, or the 24-hour FedEx Alert Line, which is accessible via telephone and online, with translations in over 35 languages.

For more information about our compliance record, as well as compliance in the social and economic area, see the 2019 Proxy Statement.

Code of Conduct

Trust and reliability are critically important to our customers. FedEx team members earn this trust each day by delivering the Purple Promise. The FedEx Code of Conduct provides guidance for team members and demonstrates how to act lawfully and ethically at all times. The Code applies to every FedEx officer, director, and team member across the enterprise.

As the foundation of our corporate integrity and compliance program, the Code sets a high standard for team member conduct worldwide. The Code's provisions cover, among other things, workplace health, safety, and environment; human rights; money laundering prevention; equal opportunity and anti-harassment; conflicts of interest; improper payments and bribes; gifts and entertainment; and data security and privacy.

The Code was first adopted in June 2003 and continues to be updated periodically. In 2019, it was updated and streamlined to make sure it remains engaging, accessible, and relevant to our global team members. The Code helps team members understand how to adhere to the laws, ethical standards, ideas, and values relevant to FedEx, offering scenarios and examples of how to apply the Code in action. Our officers, directors, and managers have the additional responsibility of promoting the principles set forth in the Code and fostering a culture in which ethical conduct is recognized, valued, and demonstrated by all team members. Our commitment to doing the right thing depends on our leaders' ability to set the proper tone and address suspected violations promptly, with care and respect.

Pursuant to the Code, if any FedEx officer, director, manager, or employee knows or suspects a violation of the Code, any law, regulation, or FedEx policy, they must report the matter immediately to a manager, company contact, HR, the FedEx Alert Line, FedEx Legal, or Security.

When a matter is reported to a manager or HR, those team members will review and determine whether it should be escalated to the Legal department. The Legal department has criteria for further escalation within the Legal department management.

Additional policies specify our requirements and expectations on a range of integrity and compliance matters. These are developed and updated when we identify a need for employee clarification, the emergence of new regulations, or other external factors. For more information, see our policies.

Attachment F: FedEx Response to Solicitation

Corporate Integrity and Compliance (Continued)

Anti-Corruption Policies and Practices

We are committed to complying with all anti-corruption laws and prohibit bribes of any type throughout our organization. Our Global Anti-Corruption Policy and related Anti-Corruption Compliance Procedures provide detailed guidance to team members. Anti-corruption training is required for team members in relevant roles. This includes management in international operations, as well as team members and suppliers who interact with government officials on behalf of FedEx, such as customs and border personnel.

Our third-party compliance program includes due diligence, contractual anti-corruption representations and warranties, annual certifications of compliance, training, contracts, ongoing watch list monitoring, and other practices to mitigate risks. The Code includes a clear prohibition of improper payments and bribes, descriptions of what would be considered improper, questions and answers, and reference to the Global Anti-Corruption Policy for more detailed information.

We maintain a robust program to ensure that our third-party suppliers and contractors adhere to requirements and expectations for ethical and compliant behavior at all times. This begins with background due diligence and specific contract language, and in some circumstances extends to internal audits, business reviews, annual certifications of compliance, and training in anti-corruption and other topics.

A Workplace Free of Harassment and Discrimination

At FedEx, a respective and inclusive work environment for all team members is of utmost importance. Through the Code, policies on equal opportunity and non-discrimination, training, and related resources, we strive to create an environment free of harassment and discrimination. Our policy against retaliation encourages employees to come forward to report concerns in good faith. We take any report of such behavior seriously and treat each incident with confidentiality and sensitivity.

Supporting Human Rights

Our commitment to protecting human rights is an important part of our Code of Conduct. We are committed to protecting and advancing human rights in all of our operations around the world. We prohibit the use of child, compulsory, or forced labor, and have zero tolerance for and prohibit slavery and human trafficking. We pay fair wages and comply with wage laws in all the countries where we operate. And we require our third parties and suppliers to uphold these important principles.

Combating Human Trafficking

We share the zero-tolerance policies adopted by the U.S. and other governments against slavery or the trafficking of persons for any purpose. We prohibit trafficking-related activities and expect the same of our suppliers and contractors. We have also launched a training program to educate, equip, empower, and mobilize select team members in this effort.

See the FedEx Policy Prohibiting Trafficking in Persons for more information about our commitment.



Attachment F: FedEx Response to Solicitation

Corporate Integrity and Compliance (Continued)

Ethics, Integrity, and Compliance Training and Communications

Regular training is a key component of our corporate integrity and compliance program. To ensure our compliance training – including courses in anti-corruption, antitrust, conflicts of interest, trade controls, insider trading, data privacy, and other topics covered in the updated Code – connects deeply with our employees, we collaborated with a new vendor to update our online compliance training in FY19. The updated online training is engaging and provides numerous ways for team members to connect with the importance of the messages.

Rollout of the new Code was accompanied by an array of communications and training. For employees who do not have regular access to computers, such as couriers and airport ramp personnel, managers have been given resources and talking points about the Code to discuss in pre-shift meetings. More detailed in-person training has also been developed for certain positions, depending on the role and associated risks they may face as part of their job. For existing team members, the pace of training on the Code and other compliance topics has varying recurrence depending on their job duties and the risks they may face. Every new employee also has exposure to the Code, either through online training or manager discussions.

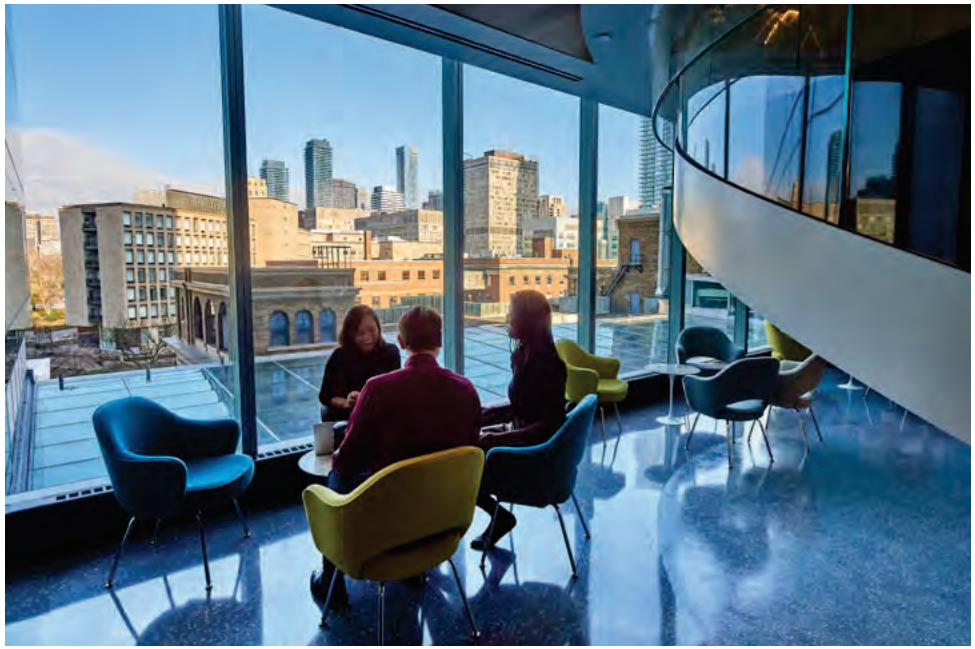
We also encourage all of our operating companies to implement their own communications plans for the Code, drawing on guidance and best practices provided by the Corporate Integrity and Compliance team and customized to local operating environments and languages. This includes making sure that managers frequently talk about the Code with employees.

With respect to acquisitions, FedEx takes a risk-based approach in determining the type of training new employees will need. We then develop targeted training materials and communications on ethics, compliance, and related policies designed to make sure the FedEx culture of compliance is ingrained in that new company right away. Staff from our Corporate Integrity and Compliance department and/or regional Legal team are available to provide support and training to the newly acquired companies.

Data Security and Privacy

Protecting the privacy of our customers, vendors, and team members is critical to maintaining their trust. We take precautions to safeguard all personal data and ensure a secure environment, including customer transactions. In FY17 and FY18, we took the necessary steps to update our privacy practices and policies in response to the European Union (EU) General Data Protection Regulation. This included creating a Global Privacy Office that addresses not only EU legislation, but upcoming regulations in other regions as well, including the California Consumer Privacy Act in 2020. FedEx also uses Binding Corporate Rules, which were approved in FY19, to enable the flow of European data across our organization.

The FedEx Trust Center website highlights our Global Privacy Policy, along with information about how FedEx protects customer privacy and resources to help customers identify, report, and mitigate risks. Notably, FedEx does not sell its customers' personal data to third parties. For more information, please see our 2019 Form 10-K.



Attachment F: FedEx Response to Solicitation

Business Preparedness, Resiliency, and Disaster Response

As a leading global logistics company, we encounter challenging situations, ranging from natural disasters to social unrest, in the course of doing business. Preparing for these events is critical to sustaining our global operations and minimizing impact on customers.

We proactively establish contingency plans that focus on restoring service to customers while ensuring team member safety. We have over 40 years of experience in proactively addressing situations, such as severe weather events, that can occur at any given time anywhere in the world. We are adept at implementing contingency plans at a moment's notice to respond quickly, efficiently, and on a global scale. This positions us to safely restore operations promptly following natural disasters, serve our customers as quickly as possible, and ensure security for their shipments.

Our operating companies have planning teams that apply sophisticated analytical models to assess scenarios that could potentially affect our operations and develop robust strategies to ensure network resilience. These tools incorporate a variety of factors, including but not limited to population, congestion, and demand changes. We also have an in-house, 15-staff meteorology division that utilizes state-of-the-art weather monitoring tools to manage risks associated with global weather patterns.

To further support our internal processes, we participate in State Emergency Operations Centers programs, as well as the FEMA-Northern Command Public-Private-Partnership program, which brings private-sector companies like FedEx together with national, state, and local emergency management organizations to work collaboratively before, during, and after disasters. Our active participation in these initiatives helps us gain the earliest possible safe re-entry to affected areas.



Attachment F: FedEx Response to Solicitation

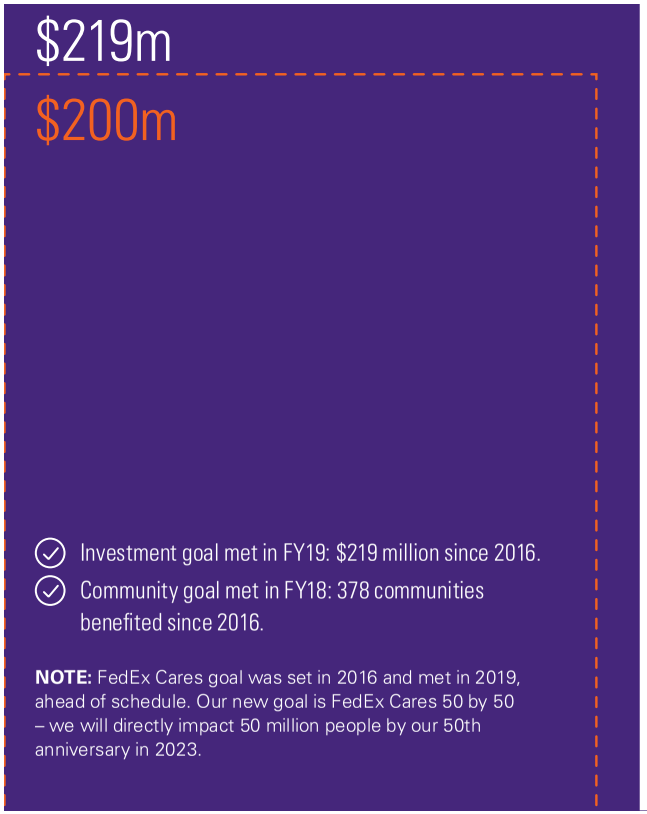
CSR Goals and Progress

In FY19, we made continued progress toward our social and environmental goals, meeting our community investment goal ahead of schedule.

Goal Progress

Investment in communities

Invest $200 million in 200 communities around the world by 2020



- Investment goal met in FY19: $219 million since 2016.
- Community goal met in FY18: 378 communities benefited since 2016.

NOTE: FedEx Cares goal was set in 2016 and met in 2019, ahead of schedule. Our new goal is FedEx Cares 50 by 50 – we will directly impact 50 million people by our 50th anniversary in 2023.

Aircraft emissions intensity

Reduce aircraft emissions intensity 30% from a 2005 baseline by 2020

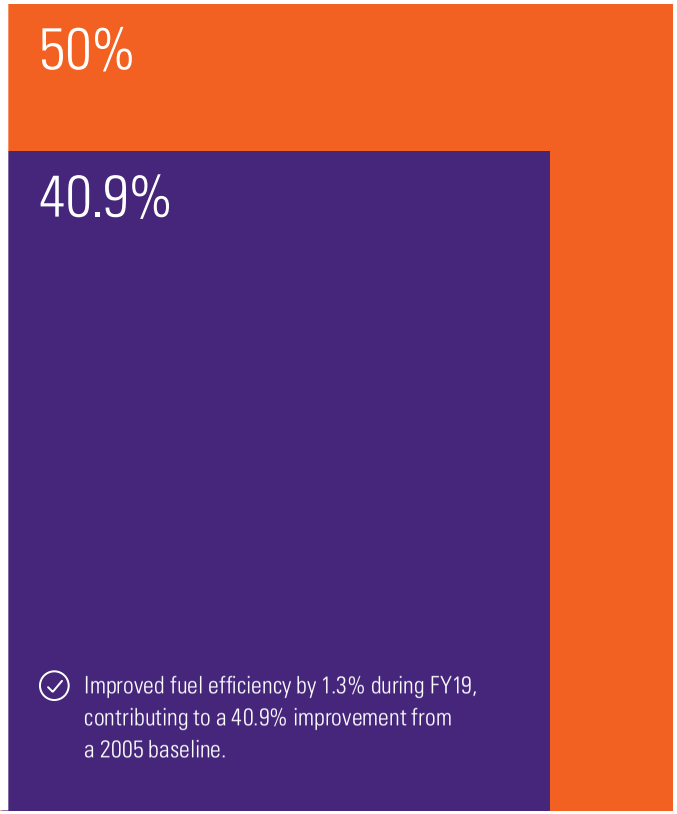


- 24% reduction from a 2005 baseline.

NOTE: We have not yet achieved our 30% reduction goal due to retained aircraft that had been scheduled for retirement. We have announced we will be retiring aircraft in FY20.

Vehicle fuel efficiency

Increase FedEx Express vehicle fuel efficiency 50% from a 2005 baseline by 2025



- Improved fuel efficiency by 1.3% during FY19, contributing to a 40.9% improvement from a 2005 baseline.

Attachment F: FedEx Response to Solicitation

CSR Goals and Progress (Continued)

LEED-certified facilities

Seek LEED (Leadership in Energy and Environmental Design) certification on all new U.S. FedEx Express buildings

Alternative fuels

Obtain 30% of jet fuel from alternative fuels by 2030

Renewable energy

Expand on-site energy generation and continue to procure renewable energy for facilities

FedEx Express (U.S.)

3

New LEED-certified facilities in FY19

22

LEED-certified FedEx Express facilities at the end of FY19, totaling 275,850 square meters

- FedEx Express (Int'l.): 3 LEED-certified facilities
- FedEx Ground (U.S.): 6 LEED-certified facilities
- FedEx Office (U.S.): 1 LEED-certified facility
- FedEx Freight (U.S): 1 LEED-certified facility

Low-carbon, renewable jet fuel

Red Rock Biofuels

Red Rock Biofuels, which will supply low-carbon, renewable jet fuel to FedEx Express, began constructing a biodiesel refinery in 2019. The refinery anticipates shipping its first delivery of product by the end of 2020.

1ST

The first delivery of alternative jet fuels is anticipated in the second half of 2020.

2

New solar installations in FY19

25

Total on-site solar installations at end of FY19

- More than 23 million kWh generated in FY19
- 13,447 metric tons of CO_2e emissions avoided in FY19

Attachment F: FedEx Response to Solicitation

FedEx Cares: Community Giving

We believe that investing in communities has the potential to multiply opportunities around the world. FedEx Cares, our global community engagement program, is one more way we live out our purpose of connecting people and possibilities.

We deliver the connections that help create possibilities in communities globally by investing in strategies and programs that align with our values. This includes monetary donations, in-kind shipping services, and team member volunteering to benefit communities around the world. FedEx Citizenship evolved its strategy to meet the changing needs of society and our business. FedEx believes we can make even greater impact by strengthening our commitment to three focus areas.

FedEx Cares Focus Areas

Global Entrepreneurship
Providing women and minority entrepreneurs everywhere with the tools they need to succeed.

Delivering for Good
Lending our global network and our unparalleled logistics expertise to organizations with mission-critical needs, especially in times of disaster, and to help communities heal, learn, and thrive.

Sustainable Logistics
Sharing our global logistics expertise to improve urban mobility and accelerate progress toward more sustainable fleets in order to restore and protect the natural environment.

In 2019, we surpassed the citizenship goal we set in 2016 – invest $200 million in 200 communities by 2020 – and invested a total of $219 million that benefited 378 communities. Since 2016, we have been honored and humbled to support individuals, communities, and entrepreneurs as they work to create a better future. For example, from 2016 to 2019, the contributions supported include:

- Delivery of 3,108 relief shipments, with humanitarian aid valued at $105.8 million, to 888 health clinics and hospitals in 41 countries through Direct Relief.
- Access to loans for 10,000 small-business owners helping their businesses reach new heights.
- Training and support for 207 women entrepreneurs in Latin America and the Caribbean, the Middle East, North Africa, and sub-Saharan Africa through the ongoing Vital Voices program.
- Sustainable transportation programs that benefited 7.3 million+ people globally.

In FY20, we launched an ambitious new initiative to build on our good work and celebrate our 50th anniversary in 2023. FedEx Cares 50 by 50 aims to directly impact 50 million people by our 50th year of operations in 2023. FedEx Cares 50 by 50 enables social change around the world through a combination of charitable giving, in-kind contributions, and team member volunteerism focused on direct and positive impacts to individuals. Already, the program is leveraging FedEx business and logistics expertise and combining it with team members' passion to create opportunities and build more vibrant communities worldwide.

50 by 50
Helping 50 million people by our 50th anniversary.

For more information, visit the FedEx Cares website.



Attachment F: FedEx Response to Solicitation

Community Giving

Goal:

Previous goal: Invest $200 million in 200 communities around the world by 2020 (FedEx Cares goal was set in 2016).
New goal: Directly impact 50 million people by our 50th anniversary in 2023.

Progress:

Met and exceeded financial contribution goal, with $219 million invested in communities. Met and exceeded goal for number of communities benefited, with 378 in total.

We are committed to actively supporting the communities we serve through the strategic investment of our people, resources, and network. We provide financial contributions, in-kind charitable shipping services, and team member volunteering to help non-profit organizations achieve their goals and make a measurable impact. We also devote additional resources to FedEx Cares focus areas.

For instance, in support of the Sustainable Logistics focus area, FedEx has collaborated with World Resources Institute (WRI) for the last decade to develop urban mobility solutions in some of the world's fastest-growing cities through a steadfast focus on improved public transit services. These solutions connect people to jobs, schools, and opportunities by improving the quality, safety, and efficiency of public transport. Through support on topics such as quality-of-service benchmarking and perception, fleet electrification, and emissions targets, driver-safety training, route optimization tools, asset management, and fleet mobilization and resiliency planning, this successful collaboration with WRI has helped over 9 million people in 36 cities across Brazil, China, India, and Mexico. These projects have scaled to other countries in Latin America, Europe, and Africa.

FY19 Community Giving

$62.41m
Total corporate charitable contributions

$53.78m
Cash grants

$7.70m
Charitable shipping

$.93m
Corporate marketing and operating company in-kind giving

$8.9m
Team member United Way cash contributions

24,684
Team member volunteers, nearly double FY18

105,845
Volunteer hours

>500
Communities participating



Attachment F: FedEx Response to Solicitation

Awards and Recognition

World's Most Admired Companies 2019 (10th)
FORTUNE

100 Best Places to Work 2019 (15th)
FORTUNE

Anti-Corruption and CSR Award
COALITION FOR INTEGRITY

Best Workplaces for Diversity 2018 (15th)
FORTUNE AND GREAT PLACE TO WORK INSTITUTE

Citizens Awards: Best Disaster Response and Community Resilience Program 2019
U.S. CHAMBER OF COMMERCE

America's Top Corporations for Women's Business Enterprises 2018
WOMEN'S BUSINESS ENTERPRISE NATIONAL COUNCIL

50 Best Companies for Diversity 2018
BLACK ENTERPRISE

Innovation by Design Award Honoree for Roxo™, the FedEx SameDay Bot 2019
FAST COMPANY

World's Best Employers 2019 (15th)
FORBES

The Civic 50 Listing of America's Most Community-Minded Companies 2019
POINTS OF LIGHT

Spotlight Impact Award 2019
ERG & COUNCIL HONORS AWARD

America's Most Responsible Companies 2020 (84th)
NEWSWEEK

America's Most Responsible Companies 2020: Travel, Transport, & Logistics Sector (1st)
NEWSWEEK

A- Leadership Level Score, Climate Change Disclosure 2019
CDP

Top Corporate Solar Users 2018 (14th)
SOLAR ENERGY INDUSTRIES ASSOCIATION

Best of the Best Corporation for Inclusion 2019
NATIONAL BUSINESS INCLUSION CONSORTIUM



Economy

Multiplying Growth

We leverage innovation and the efficiency of our network to support our customers in sustainably meeting their shipping needs. With a network that spans six continents, we believe that a more connected world is a more prosperous one, and we are proud of our role as a vital – and responsible – connector of the global economy.

94,000+

By the end of 2020, customers will be able to pick up or drop off FedEx packages at more than 94,000 sites around the world including various grocery stores and pharmacies, FedEx Office locations, and FedEx drop boxes.

Our Approach – Expertise and Innovation

We combine nearly five decades of expertise in transportation and logistics with a longstanding commitment to innovative solutions that deliver outstanding value to our business, our team members, our shareholders, and the customers and communities we serve.

$69.7b

in revenue, up 6% from FY18

Multiplying Possibilities in Our Business

FedEx provides customers and businesses worldwide with a broad, deep, and innovative suite of transportation, e-commerce and business solutions that multiply opportunities worldwide. By delivering integrated business products and services throughout our network of operating companies, we help to drive growth and lift economies across the globe. Our operating companies are managed collaboratively under the respected FedEx brand and united by our longstanding Purple Promise: to make every FedEx experience outstanding. It guides everything we do. For more information about our operating companies, visit About FedEx.

FedEx remains committed to producing superior financial returns for shareowners by providing high value-added logistics, transportation, and related business services. Our successful strategy of managing FedEx as a portfolio of business solutions allows us to prepare for and respond to marketplace changes quickly and efficiently while providing outstanding service to our customers. As a result, total revenue increased in FY19 by more than 6% to $69.7 billion, and we climbed to No. 47 on the Fortune 500 list of U.S. companies.

During FY19 and into FY20, we have been closely monitoring and taking appropriate steps to address changes in the geopolitical landscape. This includes mitigating risks associated with shifting global trade volumes, trade policy, uncertainty over Brexit, and softening macroeconomic conditions.

Creating Value for All Our Stakeholders

At FedEx, we are committed to stable, long-term value creation and growth that benefits our stakeholders around the world. We believe that our earnings, value, and opportunities increase if we remain true to the concerns of FedEx stakeholders and operate in keeping with our interdependent interests and aspirations. To this end, in FY19 our Chairman and CEO Frederick W. Smith joined with 180 other CEOs of large companies in signing the Business Roundtable Statement on the Purpose of a Corporation, formally acknowledging a position we have held since our founding: that our company exists to benefit all stakeholders – customers, employees, suppliers, communities, and shareholders.

Financial Highlights	FY17	FY18	FY19
Revenue ($B)	$60.3	$65.5	$69.7
Operating income ($M)	$4,566	$4,272	$4,466
Operating margin	7.6%	6.5%	6.4%
Net income ($M)	$2,997	$4,572	$540
Diluted EPS	$11.07	$16.79	$2.03
Capital expenditures ($B)	$5.1	$5.7	$5.5

Stakeholder Value Add	FY17	FY18	FY19
Dividends paid to shareowners ($M)	$426	$535	$683
Salaries and employee benefits ($B)	$21.99	$23.80	$24.78
Diverse supplier spend ($B)	$9.1	$9.6	$12.3
Community investment ($M)	$65.30	$64.12	$62.40

For detailed financial statements, please see our 2019 Form 10-K and other financial disclosures.

Multiplying Possibilities Beyond Our Business

Our belief that a connected world is a better world allows us to add value to customers and communities. With networks that link more than 99% of the world's gross domestic product, we connect people with goods, services, and ideas in ways that strengthen our business, while creating opportunities and positive impacts for society.

Whether we are enabling global trade, helping small businesses expand to new markets, or coaching the next generation of entrepreneurs, our products and services – and the talent of our more than 475,000 team members – connect people and possibilities. Small and diverse businesses support jobs and global innovation. They can be powerful disruptors to the status quo, leading in the development and application of new technologies. At FedEx, we know a thing or two about entrepreneurship and innovation, beginning with the unique vision of our Founder and Chairman, Frederick W. Smith, nearly 50 years ago.

Of course, it takes more than a good idea and hard work to grow a successful business. That's why we empower entrepreneurship through programs that provide tools, resources, and training to help small enterprises succeed. Many of these tools are accessible through fedex.com to conveniently connect business owners with expertise and shipping solutions for everything from fulfilling e-commerce orders and handling returns, to marketing a small business and expanding to international markets. The FedEx® Small Business Center provides a wealth of resources, while FedEx Know and Grow℠ offers resources and education events for current and potential customers interested in learning more about exporting, importing, and international business growth.

We are pleased to report that in FY19, our global revenue from small and medium business customers grew more than 8%. In the U.S. alone, there are already more than 32 million small businesses, and we are proud to serve so many of them as they grow their reach and their revenue. An example of one of the ways we support our small and medium business customers was our decision to not apply a residential peak surcharge during the 2019 holiday season. We continued this practice for the third year in a row and have received outstanding feedback from small-and medium-sized customers aiming to grow e-commerce opportunities for their businesses.

One of the most significant ways for small- and medium-sized enterprises to multiply their growth is by leveraging trade deals, but many are failing to access these deals. FedEx provides knowledge and resources to help them clear customs confidently and quickly. We also advocate automating as many shipping processes as possible using tools like FedEx® Global Trade Manager, which helps small- and medium-sized enterprises estimate duties and taxes or find the necessary documents. In some regions, we are working with customs authorities to expand clearance solutions for cross-border e-commerce. In China, for instance, we recently launched a "one stop" business-to-consumer import customs clearance solution designed to support small- and medium-sized e-retailers.

We also contribute to global and local entrepreneurship through initiatives that foster economic empowerment by providing training, grants, and other resources. For example, we support Inner City Capital Connections (ICCC), a 40-hour tuition-free program designed to help small businesses in economically distressed areas build capacity for sustainable growth. The program provides education in marketing, finance, and sales, as well as one-on-one coaching. Since 2017, FedEx has provided funding for ICCC programs across the U.S., helping more than 2,400 small businesses – including 200 in our headquarters city, Memphis, Tennessee – access funding, create good-paying jobs, and support their local communities.

8%

Small and medium business customer segment revenue grew more than 8% in FY19

Multiplying Possibilities Beyond Our Business (Continued)



Connecting Business Customers With Solutions

Our FedEx Services team members coordinate sales, marketing, communications, information technology, and customer service support for the FedEx global brand. In addition, they integrate the technology and services our customers need to create solutions for global supply chains, e-commerce, and other business challenges. This includes supporting small businesses and new entrepreneurs growing their online business, helping them identify the most cost-effective delivery method for their needs, and optimizing their packaging. Everywhere we operate, our entrepreneurial customers count on the connectivity we provide to expand their businesses across borders, seize niche opportunities, and shape the global economic future.

For details about our programs and resources designed to support women, minority-owned small businesses, and entrepreneurs around the world, see our FedEx Cares Global Entrepreneurship website.

Small Business Grant Contest

Our FedEx Small Business Grant Contest awarded more than $250,000 in grants and prizes as well as more than $20,000 in FedEx Office® print and business services to 12 passionate entrepreneurs in the U.S. during FY19. The U.S. Grand Prize winner Lux Blox provides building blocks that replicate nature at a molecular level, allowing kids – and adults – to build structures for fun and learning. The blocks are also being used in STEM educational programs where they offer a unique tool for exploring engineering and design principles. Enbois Originals, a 2019 Bronze Prize winner, creates handmade accessories that emphasize sustainable materials and a commitment to reforestation, supporting the planting of a tree in Haiti with each purchase. And Moka Origins, a 2019 Bronze Prize winner, drives empowerment in rural African communities through a coffee and cocoa farm in Cameroon that provides local farmers with good wages generated from the sale of coffee and chocolate products.

Over $800,000 has been awarded in the U.S. since we began the FedEx Small Business Grant Contest in 2013, and contests are available in 10 countries. Our support of these passionate business people goes beyond prize money. For instance, the Entrepreneur Advisory Board – suggested by a contest winner – includes 10 small-business owners who advise FedEx on ways to help small businesses, while allowing opportunities for members to share best practices and collaborate with each other.

Supporting Job Growth

Small and diverse businesses support job growth and are engines of their local economies. They can be powerful job creators as well, providing up to 80% of new job growth in some countries. Within our own operations, FedEx Express, FedEx Ground, FedEx Freight, and FedEx Custom Critical rely on independent businesses for certain pickup-and-delivery, linehaul transportation, and other services. These contracts support small businesses and local economies, employing tens of thousands of people worldwide. By giving entrepreneurs everywhere the tools they need to prosper alongside our own growth, FedEx helps smaller businesses improve lives, boost economies, and build thriving communities.

For more about how we work with suppliers, see Our Global Supply Chain.

Enabling E-Commerce, Expanding What's Possible

E-commerce has become a fundamental part of retailing and profoundly changed how consumers make purchases. As online shopping becomes even more essential to hundreds of millions of people, whether they are purchasing perishable foods, household staples, or luxury goods, the last mile of delivery – where and how they receive packages – is increasingly important.

Worldwide, the growth of e-commerce has the power to create jobs, grow business and elevate communities. Together with our customers, we are working to make this possible through a suite of solutions that enable us to deliver at the right speed, the right price, and the right convenience.

Collaboration, Not Competition

At FedEx, we collaborate with customers to help them meet the increasing demands of their customers. We are committed to delivering satisfying and unique experiences to shoppers in a way that supports – and never competes with – our customers' own brands. Our innovative technologies and logistics solutions enable our customers to meet growing shopper expectations and compete effectively in the digital age through solutions that create outstanding shopping experiences.

We serve merchants of varying sizes and experience levels selling directly to end consumers, from those just beginning to explore e-commerce to long-time online merchants looking to expand market share. We understand that, whatever our customers' business models, sizes, or locations, they share a common goal to understand and meet demanding shopper expectations. It is our aim to help them provide a better shopping experience for their customers.

Empowering Small Business

In many parts of the world, small- and medium-sized businesses are important economic engines, creating jobs and supporting healthy local communities. Our portfolio of cost-effective, convenient, and increasingly customized shipping options for new entrepreneurs and established small businesses helps these valued customers grow and thrive. We support small businesses success through resources like the FedEx Small Business Center and recently added E-Commerce Center, which provides personalized guidance and tips specific to the challenges of selling online.

Innovative, Flexible E-Commerce Solutions

From online shopping to shipping and delivery, seamless connections matter more than ever. But as e-commerce continues to shape the market, we are working to innovate further for our customers, balancing the need for speed and security with impacts on the environment. We are streamlining connections between our customers and their shoppers by growing our retail network, increasing delivery hours and days, and innovating for same-day delivery and urban mobility.

Expanding Our Convenience Network

We continue to expand our convenience network to help customers and businesses address e-commerce needs through greater access to FedEx services. In 2019, we joined forces with Dollar General to provide more shopper convenience, especially in rural communities where retailers might not have physical stores and last-mile home delivery is expensive and carries greater vehicle-related environmental impacts.

By the end of 2020, consumers will have easy access to FedEx dropoff and pickup services at more than 8,000 Dollar General stores across the U.S., with plans to extend the program in the future.

Couple that with our existing presence in Walgreens, Kroger and Albertsons locations, along with our commitment to place up to 500 new FedEx Office locations within selected Walmart stores, and the total number of retail locations in the U.S. FedEx Retail Convenience Network will be approximately 62,000. This means that the percentage of U.S. customers within five miles of a FedEx hold retail location will increase from 80% to over 90% in 2020.

In Europe, we have introduced FedEx services at 2,500 new retail locations in the United Kingdom. This complements our existing alliance with Mondial Relay in France, Spain, Belgium, and Luxembourg, bringing the total number of customer pickup points to more than 10,000. In FY20, we anticipate extending our geographic reach and service options in our largest e-commerce markets across Europe, helping to manage costs while reducing environmental impacts.



Enabling E-Commerce – Expanding What's Possible (Continued)

Providing Extra Hours and Days for Delivery

The majority of online orders are placed after 4 p.m. In response to this, we have introduced FedEx Extra Hours. Consumers can place orders as late as midnight with eligible retailers who, in turn, can fulfill those orders through FedEx Express with next-day local delivery and two-day shipping in the continental U.S. This service enables store-to-store transfers, which enhances the consumer experience and reduces emissions by relying on local delivery rather than transportation from a distant customer warehouse. This also helps to transition brick-and-mortar retailers into e-commerce and expand our customers' modes of selling.

In addition, FedEx Ground expanded residential deliveries to seven days per week, year-round in early 2020. This benefits customers who cannot be home to sign for packages during the work week, addressing package theft concerns and reducing the vehicle emissions associated with delivery reattempts.

Exploring Alternative Delivery Approaches

Increasingly congested urban centers require creative approaches to ensure timely and safe deliveries. Testing has taken place in several cities for Roxo™, the FedEx SameDay Bot, which holds promise for creating an economical and environmentally friendly alternative to motorized vehicles, delivering to areas that motorized vehicles may or may not be able to access due to congestion or regulation. In 2019 we also completed our first-ever drone delivery to a residence with our collaborator, Wing Aviation LLC. And in several European cities where narrow roads and other challenges make delivery more difficult, we are conducting pilot projects to identify the best solutions for accessing congested cities without adding to traffic and environmental impacts.

For more about Roxo,™ the FedEx SameDay Bot, and drone delivery, see the Driving Innovation section in the Economy chapter.

For more about urban mobility solutions, see the Vehicle Efficiency section in the Environment chapter.

Delivering Bulky Items Right Inside the Home

As buyers become more accustomed to ordering large and expensive goods online, FedEx is equipped to help make the process convenient and dependable. Our new FedEx Freight Direct service, introduced in 2019, offers the delivery of heavy, bulky items, such as furniture and appliances, through the door. This service represents the first time FedEx Freight has delivered into residences and creates opportunities for delivering directly to a room of choice inside a business. At the same time, we are expanding the FedEx Ground oversized package network to approximately 40 facilities by peak shipping season in 2020.

Steps Toward a Circular Economy

As the e-commerce market grows, so does the market for returns – up 35% since 2015. Between our continually expanding retail network and extended delivery hours and days, shoppers have more convenient options than ever for taking care of returns. This creates a better experience for our customers', provides them with the added assurance that our transportation logistics expertise will make sure returns reach their destinations safely and on time, and represents an important step toward a circular economy. In addition, our reverse logistics capabilities help our customers eliminate waste streams by identifying the optimal disposition method for each returned product, including vendor restocking, liquidation, recycling, or salvaging.

More broadly, we are establishing the infrastructure to support the emerging circular economy by enabling more efficient returns. Making it easier and more convenient for our customers to return unwanted goods and get them back into inventory helps to keep those items out of landfills, which is central to circularity. In addition, as more manufacturers shift to circular economy business models, our efficient return capabilities enable their customers to efficiently return products that have reached the end of life so they can be remanufactured into new items. FedEx Return Technology and FedEx Supply Chain Reverse Logistics & Returns capabilities lay the foundation for efficient returns, and ultimately for a circular economy. Our FedEx Supply Chain and FedEx Forward Depots divisions also provide technology customers with diagnostics testing, repair, refurbishment, and recycling services, helping to keep electronic waste out of landfills.



Driving Innovation

Innovation has been part of the FedEx DNA since day one. Today, we continue to push the boundaries of what's possible to address business challenges and the evolving needs of customers, especially in the ever-changing landscape of e-commerce. We believe that the essence of innovation is having unique insight to unmet customer needs, and solving those needs through world-class, customer-focused service and experience design. As a global leader in transportation and technology, we pursue the efficiency, safety, and environmental benefits of next-generation innovation for our operations and team members.

Our Operations Planning and Technology Steering Committee sets the strategic direction and fosters enterprise visibility, collaboration, and innovation that improves safety and efficiency in our operations. This group also provides thought leadership and monitors the industry on topics such as the impact and opportunities of autonomous vehicles on last-mile, in-facility, and on-road applications.

Our Operations Technology Council is a cross-operating company, multi-function group reporting to the Operations Planning and Technology Steering Committee that provides oversight and standards of technologies used in front-line operations. Through our expertise and partnerships, the Council also researches, develops, tests, and implements advanced technologies within operations that enable us to meet the ever-changing needs of our customers, lead in the growing e-commerce space, address road congestion and urban logistics challenges, and reduce our environmental footprint. The Council focuses on areas such as asset tracking, wireless communications, and robotics and autonomous vehicles.

Current efforts that will benefit our environmental impact focus on optimizing space and equipment, reducing waste, and providing visibility. For example, machine vision, sensors, and artificial intelligence provide our operations with information about customer-loaded trailers, reducing unnecessary trips and fuel consumption. We also leverage the same technology to identify packages that need special handling. Emerging robotics that leverage battery technology in our facilities and yards will also help optimize work, while likely reducing our carbon footprint. Now and in the future, we will continue creating, testing, and launching research to advance transportation, logistics, and e-commerce solutions to improve safety and efficiency for our team members, our customers, and the public.

Optimizing Last-Mile Delivery

Increasingly congested urban centers require creative approaches to ensure timely and safe deliveries. In addition, demand for same-day delivery is growing, and more than 60% of merchants' customers live within three miles of a store location, demonstrating the opportunity for on-demand, hyper-local delivery.

FedEx is taking steps to increase the efficiency and lower the cost of residential deliveries. For example, beginning in March 2020, FedEx Express is contracting with FedEx Ground for the transport and delivery of select day-definite, residential FedEx Express shipments.

Ten Years of Quality Driven Management

Quality Driven Management, or QDM, is our unique quality philosophy and methodology based on the belief that customers define quality. In place for a decade across FedEx, QDM has become a hallmark of how we work and how we deliver innovation to our customers and value to our shareowners. It is deeply embedded in our culture, driving superior business and sustainability performance, while improving safety and eliminating waste, cost, and effort.

Over the past 10 years, QDM has helped us address a variety of challenges and opportunities – from one-day projects that fix operational inefficiencies to multi-year initiatives that lead to major innovations and a more sustainable business.



Driving Innovation (continued)



Meet Roxo™, the FedEx SameDay Bot

We developed Roxo to help retailers make same-day deliveries to businesses and residences using autonomous technology. In FY19, we began public testing in several cities.

Driving Innovation (continued)



Roxo™, the FedEx SameDay Bot, has 100 pounds of payload capacity and the ability to navigate rough terrain, including hills and small flights of stairs. Roxo uses cameras and sensors to detect surroundings and navigate safely, efficiently, and in compliance with road rules, whether operating on a road, bike lane, or sidewalk. The all-electric Bot consumes no fossil fuel and produces no emissions itself.

The cutting-edge Bot will enable retailers to accept orders from nearby customers and deliver them directly to customers' homes or businesses the same day. While initial testing has involved deliveries between selected FedEx Office locations, we are collaborating with companies such as AutoZone, Lowe's, Pizza Hut, Target, Walgreens, and Walmart to help assess their autonomous delivery needs.

Roxo is being developed in collaboration with DEKA Development & Research Corp., which built upon the power base of its iBot, an advanced mobility device for the disabled population with more than 10 million hours of reliable, real-world operation. An important added benefit as we continue developing and scaling the Bot for use across the FedEx network is the anticipated decrease in the cost of the iBot base and resulting savings that could ultimately benefit disabled users. In this way, Roxo not only represents a milestone in addressing the complexities of safe, environmentally friendly, same day, last-mile delivery for the growing e-commerce market, it could also help veterans, the elderly, and other disabled individuals who may use the iBot advanced mobility device. See how Roxo works in this video.

Roxo joins robotics already at work for FedEx Ground, where driverless tuggers are used to move packages in our facilities. These autonomous tuggers know the shape of the building where they operate and include sensors to safely transport bulky packages on tow carts through our hub facilities.

Large e-commerce deliveries represent the fastest-growing portion of FedEx Ground package volume, and new technologies such as autonomous tuggers help to handle them safely. Using automated tuggers for repetitive, simple tasks also allows team members to focus on high-value, skilled work.



Making Drone Delivery Possible



Our continued search for newer, better, and safer ways to deliver the world to our customers' doorsteps has led us to drone delivery, which holds promise for the last mile of residential package delivery, especially for urgent same-day deliveries, shipments to customers in rural or semi-rural areas, and other exceptional delivery needs.

In 2019, a drone completed a scheduled commercial residential delivery of a FedEx Express package to a home in Virginia, in partnership with Wing Aviation LLC and as part of the U.S. Department of Transportation's Unmanned Aircraft Systems IPP. The event marked the launch of the first scheduled, commercial residential drone delivery service and the first scheduled e-commerce delivery via drone delivery trial in the U.S. The pilot program is currently underway.

The drone features autonomous GPS navigation, reaches speeds of up to 65 miles per hour, and delivers within a 6-mile range, all with zero emissions. The pilot program also includes Walgreens – an important partner in our retail convenience network – allowing program participants to order health and wellness products through Wing Aviation LLC's delivery app. Drone delivery could increase customer convenience and could be particularly beneficial for ill or housebound recipients who are unable to get to a store.

We are also participating in the U.S. Department of Transportation's Unmanned Aircraft System IPP in Memphis, Tennessee, at the Memphis-Shelby County Airport (Memphis IPP). The focus of the Memphis IPP is on aircraft inspections, airport security, and safety inspection research and development. The Memphis IPP is working closely with the FAA to further develop policy and guidance for unmanned aircraft system integration on and near airports.

Watch the drone delivery in this video.

Attachment F: FedEx Response to Solicitation

Driving Innovation (continued)

Supply Chain Advancements

Increasingly, FedEx technologies provide value-added logistics to give customers state-of-the-art tracking benefits and help them safely and securely move sensitive items through their supply chain, across borders, and around the world.

Blockchain and Emerging Technologies

Blockchain and related emerging technologies will transform supply chain logistics in the years to come, which is why we are a charter member of the Blockchain in Transport Alliance and the Blockchain Research Institute, actively working across the industry to develop data standards. We expect that blockchain will soon provide a secure global ledger of transactions for tracking provenance, helping to ensure traceability of an item all the way from the point of manufacture to shipping, and finally, to consumption by the end user. In turn, this will help our customers ensure product authenticity throughout the supply chain and will reduce friction across borders. For blockchain to be transformative, many organizations must collaborate. We are a global thought leader committed to building out this technology openly with the support of suppliers and regulatory bodies.

Sensor Technology to Serve Diverse Operations

Cold chain packaging, monitoring, alerts, and other interventions help to ensure customer shipping needs are met through customized and off-the-shelf solutions. SenseAware®, a FedEx innovation, is key to meeting these needs. SenseAware offers customers location-based visibility, along with customer environmental data such as temperature, humidity, light exposure, and geo-fencing alerts to meet our customers' critical and time-sensitive needs. We are rolling out new technology as we expand our SenseAware portfolio, which includes Bluetooth-enabled sensors that FedEx Express is testing as a way to locate packages and assets both during transportation and within warehouses. In Europe, SenseAware-compatible network access points were installed in all but one of the major FedEx Express stations and hubs during 2019. The remaining SenseAware-compatible infrastructure will continue being rolled out in Europe through 2021. Piloting and limited rollout of new courier handheld devices, which are compatible with SenseAware, will also begin in FedEx Express Europe stations in 2020.

In 2016, FedEx Express in Europe began using Ambient, a temperature-controlled delivery system designed to meet customer needs for temperature-controlled shipping from their warehouses all the way to the final destination, such as pharmacies or hospitals. As of FY19, the system, which includes temperature sensors and Good Distribution Practices-compliant vehicles and facilities through the entire delivery network, can deliver to 50% of all pharmacies and hospitals in Germany. We will continue to further expand the service to full coverage of the country.

Environmental Efficiency

Technology helps us connect people with possibilities in new and exciting ways. It also helps us enhance environmental efficiency so we use less aircraft and vehicle fuel, generate fewer emissions, minimize waste, and reduce overall impacts.

Gull Wing Technology for Increased Freight Volume

Our growing business constantly challenges us to find new ways to increase freight volume without decreasing aircraft efficiency or increasing costs. FedEx Express worked with customers to uncover an innovative solution that led to a patented, new-to-the-industry lower deck aircraft pallet, the Gull Wing. By maximizing aircraft capacity while minimizing wasted space, Gull Wing technology is expected to offer a positive annual global impact while enhancing aircraft efficiency.

Optimizing Packaging

The experts in our FedEx Packaging Lab and other departments are helping to support development of state-of-the-art, sustainable packaging solutions for customers without compromising quality or performance. For example, as more consumers order meal delivery kits, our customers increasingly need packaging that provides reliable temperature control. In an innovative project with Otter Products' Liviri Fresh product line for food items and Liviri Vino for wine shipments, we are supporting the testing and development of a reusable food and drink container that significantly reduces the need for material input. Liviri Fresh food containers and Liviri Vino wine containers have a reuse lifespan of two years. Similarly, we are working with a supplier to implement a reusable, modular plastic crate intended for high-value items that require condition monitoring (tilt, tip, shock, vibration, light, location, etc). Made by LARC (Logistics Advanced Research Center), the crate can be configured and reconfigured depending on an item's dimensions, rather than requiring the manufacture of different crates for different items. Testing also has begun on the use of compostable, starch-based packaging materials.

Platooning for Environmental and Safety Benefits

"Platooning" leverages technology to allow trucks with drivers to follow one another closely (in a safe and controlled manner) to improve fuel efficiency and reduce traffic congestion. FedEx has engaged in testing with Volvo Trucks, which has developed communication technology that helps reduce braking reaction time and enables vehicles to automatically match each other's speed and braking. For more, see the Environment chapter.

Route Optimization

In FY19, we further enhanced our GPS tracking system to give drivers audible turn-by-turn routes, which allows them to put their undivided attention on driving safely. The new system has been mounted to about 30% of FedEx Express delivery vehicles so far, with plans to roll out the system to all FedEx Express vehicles operating in the U.S. The system also provides drivers with the most efficient route, saving time, optimizing driving distance, and reducing emissions.

Enabling Global Trade

Advancements in transportation, technology, and innovation all work together to multiply the benefits of commerce and trade. We operate at the center of these connections, enabling opportunities for progress, growth, and advancement around the world.

By coupling our unparalleled transportation network with the world's digital network, working to address trade barriers, and facilitating more inclusive trade, we enable manufacturers, retailers, craftspeople, and consumers to engage in the global economy. FedEx plays a critical role in expanding trade, helping to build nimble supply chains, and delivering local products and services to customers around the world. We believe everyone benefits when it is easier to bring new ideas and products to the global market.

Global Advocacy on Trade Policy

At the global level, we advocate for ambitious trade agendas with the potential to power business and optimize opportunities for our customers and our company. This includes advocating for public policies in the U.S. and other countries that support the economic future of our company, customers, shareowners, and team members. Given the importance of access to global supply chains to U.S. competitiveness and jobs, it is important to maintain a policy environment that encourages free trade and to support solutions that address trade barriers. We believe that a zero-tariff, zero-subsidy global trade environment remains the most powerful economic growth engine, and we will continue to push for policies that stimulate rather than depress global trade.

With a global government and regulatory affairs structure that aligns and consolidates our regional approach to regulatory and policy advocacy, we are positioned to track trade-related developments across key markets and to support global trade through advocacy work and free trade agreements. Our commitments include promoting greater customs efficiency to enable business growth, and leveraging multilateral agreements, such as the World Trade Organization's Trade Facilitation Agreement, which can reduce administrative costs for small- and medium-sized companies – the businesses most affected by complicated customs procedures around the world.

Customer Solutions for Healthy Businesses

At the local level, we provide customers with the expert logistics and trade support needed to simplify logistics, drive growth, streamline operations, and boost efficiency. Our supply chain solutions, specialty transportation, cross-border e-commerce technology services, customs brokerage, and trade management tools allow FedEx customers to choose the capabilities best suited to their business needs. The result is that we connect supply chains globally by handling more than 7 million customs transactions annually for customers of all sizes. We are also a leading provider of North American customs brokerage.



Our specialty companies within FedEx Logistics are adept at helping customers navigate increasingly complex customs brokerage and trade rules and procedures. This includes simplifying international shipping by helping customers manage imports and exports over ocean, air or ground, optimizing reach, flexibility, cost savings and reliability, along with opportunities for environmental efficiencies in shipping.

Applying Technology to Enable Trade

As e-commerce and cross-border shipments continue to grow, we offer global shopping cart technologies, including localized currency and payment options, scalable fulfillment services, e-commerce transportation options, and trade compliance tools and data that help customers manage e-commerce across borders. Our efficient warehouse management and reverse logistics services give customers a comprehensive solution for returns management, enabling high-volume merchants and e-tailers to quickly and easily improve their customer experience.

As a global company, we are also investing more resources into export control technology and expertise to navigate complex and evolving global trade environments for our customers. For instance, blockchain technology makes it possible to create and share an encrypted, unchangeable digital ledger of transactions where a trusted custodial chain is needed. In this way, blockchain could well become an essential tool to track goods and reduce friction and fraud in the supply chain, especially for cross-border shipments.

Attachment F: FedEx Response to Solicitation

Our Global Supply Chain

As e-commerce continues to grow dramatically, we are responding with supply chain solutions that support even faster, safer, and more efficient movement of goods domestically and across borders.

All of our suppliers are expected to uphold the principles in our Code of Conduct and aspire to meet our other CSR commitments. As we grow our business through acquisitions, we also work to embed these principles through clearly articulated expectations, awareness raising, contract language, and evaluations.

Managing Supply Chain Risk and Opportunity

Our strategy starts with a unified approach through the FedEx Services Supplier Relationship Management (SRM) team. This team guides sourcing and supplier relationship management globally through a consolidated set of policies, tools, and governance practices. The team's responsibilities also extend to supplier risk management, diversity, and sustainability. The team collaborates with FedEx internal stakeholders across the enterprise to drive sustainable practices into our supply chain. In addition, we maintain an internal Sourcing Sustainability Impact Team that shares learnings, best practices, and benchmarking findings for continuous improvement. A commitment to developing trusted stakeholder partnerships includes frequent meetings and cross-functional engagement, as well as two-way feedback to make sure the right sustainable products are applied as intended across business functions.

We identify and manage critical supply chain risks through enterprise-wide policies and procedures, such as assessing and adjusting our supply chain to reduce our carbon footprint and enhancing reverse logistics capabilities to support customer returns. Our suppliers work closely with us to mitigate risks, especially those inherent in extended supply chains. We mitigate the most significant risks by focusing on those suppliers critical to our business success.

Our Diverse Suppliers

Beyond our commitment to sourcing more sustainable products and services, we help to lift economies by investing in people and communities where we live and work. This includes seeking diverse suppliers and strengthening our supply chain by sourcing from small, minority- and women-owned businesses. During FY19, e-commerce played a larger role than ever in our ability to support even more diverse suppliers.

In our U.S. operations, we make the most of alliances, industry associations, learning opportunities, and other events to help entrepreneurs build capacity and develop their full potential. In FY19, we procured $12.3 billion in goods and services from diverse and small-business suppliers in the U.S. Of that $12.3 billion, 8% was spent with women-owned businesses and 12% was spent with minority-owned businesses. The remaining 80% was spent with other small-business suppliers.



28%

Spending directed toward diverse and small-business suppliers increased by 28% in FY19 over FY18

Driving Sustainability in the Supply Chain

Each year, our key suppliers are evaluated and scored on a suite of criteria, including business continuity, data security, and many other metrics.

The SRM team also leads efforts to improve sustainability in our supply chain through a variety of best practices and tools.

- Sustainability-related questionnaires are included in our requests for qualifications and proposals (RFx) in core categories. A database tracks adherence and supports a rigorous, consistent process.
- Sustainability-related contract language is included in 99.6% of our key supplier contracts as of FY19. This language addresses supplier performance in environmental, social, labor, and human rights areas, including child and forced labor and is included in all new or amended supplier agreements.
- During FY19, sustainability criteria was included in 100% of scorecards used to evaluate suppliers.
- Training, awareness raising, and a focus on continuous improvement among SRM team members help to institutionalize sustainable supply chain practices.
- Mechanisms are in place to ensure sustainable products are used as intended to deliver the expected sustainability benefits. The SRM team provides FedEx operating companies with a convenient system to submit any sourcing concerns — such as receiving an incorrect item or a product that cannot be used as planned.

Our efforts to source sustainable solutions include ways to improve efficiency and support innovation. For example, in FY19, we conducted an enterprise initiative to transform our approach to waste and recycling across approximately 4,000 locations. The Sourcing team worked with our operating companies to identify a solution that streamlines our processes and provides better monitoring of our waste stream. Also in FY19, we were recognized by the Sustainable Purchasing Leadership Council (SPLC) for our approach to overcoming the sourcing challenges inherent in the electrification of our vehicle fleet.

Best Practices in Sustainable Purchasing

In FY19, we continued our involvement in the SPLC, of which we are a founding member. We are actively involved in the Strategic Advisory Committee and in promoting the use of SPLC guidance by other companies. Our best-practice sourcing criteria and metrics for sustainability are informed by SPLC and customized for our business. Leveraging external platforms for a more sustainable supply chain extends to FedEx Express International as well, where sourcing aligns with ISO 20400 guidance for sustainable procurement. The program includes supplier risk screening to identify categories of goods and regions known to present inherent risks, along with training and guidelines for sustainable procurement.

Future plans for our international operations include providing buyers with a standardized set of RFx questions for sustainable procurement and information to support specialized purchases, such as electric vehicles.

For more about our performance in sourcing to support sustainability and diversity, see the Data Appendix.

86%

of potential and current sourcing-managed suppliers were screened with sustainability RFx questions during FY19, an increase of 8% over the previous year



Attachment F: FedEx Response to Solicitation

People
Multiplying Potential

Across FedEx, we are more than 475,000 team members strong. We are all united by our commitment to the corporate philosophy we call People-Service-Profit, or PSP. This concise statement reflects the shared principles that govern every FedEx activity, every day, everywhere we work.



$15.3m

Team members received a combined $15.3 million in tuition assistance to further their education in FY19.

Attachment F: FedEx Response to Solicitation

Our Approach

The three interconnected elements of People-Service-Profit (PSP) are essential to our success. Our focus on people produces outstanding service that meets the highest customer expectations. This, in turn, gives us a competitive edge so we can win more business and become more profitable. And profitability is what funds our future and allows us to reward our people. When we apply PSP to deliver on the Purple Promise – to make every FedEx experience outstanding – we position FedEx to multiply opportunities for customers, businesses, communities, and especially our team members.

PSP in Action

The Purple Promise represents our shared commitment that helps earn the trust and loyalty of customers and makes FedEx a great place to work. Empowering team members to leverage PSP and deliver on the Purple Promise requires ongoing investment in our workforce. This includes providing a safe and inclusive workplace, development opportunities that enable people to realize their full potential, and innovative benefits that help team members maintain health and well-being. Our operating companies are united by a longstanding commitment to the PSP philosophy. Each provides programs and resources to best meet the needs of their team members, while emphasizing Quality Driven Management and an enduring commitment to the Purple Promise.



Attachment F: FedEx Response to Solicitation

Safety Above All

In FedEx culture, Safety Above All is a fundamental value – as well as a priority we all share – and we live this commitment by incorporating safety principles into every aspect of our business.

Across the enterprise, our Safety Above All philosophy is reinforced through rigorous policies, strong team member education and engagement, and ongoing investments in industry-leading technology designed to prevent accidents. Collectively, our efforts are designed to ensure the safety of our people and the communities we serve.

We measure and manage operational safety daily, just as we manage every other business function for quality outcomes. This approach delivers strong performance in the key safety metric we use to track performance – lost time injury rate. We recorded an uptick in that metric during FY19, primarily due to an increase in our North America operations. We have investigated the root causes of this increase and are working to improve safety performance going forward through new training methods, additional implementation of industry-leading technology, and initiatives to make sure our Safety Above All approach is reflected in every action.

Regular team member engagement in safe operations is also key. In FY19, we implemented several initiatives that surfaced as a result of the first FedEx Express Aviation Safety Culture Survey in FY18, including outstanding safety ideas from team members themselves. One key example is a new device provided to team members who work alone, such as an airport ground service technician or aircraft mechanic. These and other "lone workers" wear the device so they have an easy way to summon help in an emergency. This simple but powerful safety measure provides a significant degree of added protection for those operating alone on ramps and at other locations. Initially implemented by FedEx Express, the device could help team members working alone in virtually any operating company feel more safe.

The second FedEx Express Aviation Safety Culture Survey, conducted in FY20, found that team members remain overwhelmingly positive about the safety culture at FedEx Express and the opportunity to offer feedback on improving safety performance. We are assessing the value of expanding the survey across the entire FedEx operation in the future.

For more about our FY19 and year-over-year safety performance, see the Data Appendix.



Attachment F: FedEx Response to Solicitation

Vehicle Safety

Our vehicle fleet includes some of the safest, most innovative equipment in the world. Whenever we procure new vehicles for use anywhere in the world, we strive to:

1. Purchase the most sustainable technology currently available, which makes our fleet more fuel efficient.
2. Purchase the highest level of safety technology available to make the driver safer and more ergonomically comfortable, while increasing the safety of our vehicles for other drivers and pedestrians as well.

This approach to safety extends to our global vehicle fleet of more than 180,000 vehicles, including both on-road and non-road equipment at FedEx Express, FedEx Freight, and FedEx Ground. Some of our many standard safety technologies include collision avoidance with active braking to avoid other vehicles and pedestrians, and lane departure avoidance.



Video event data recorder, or VEDR, technology is in use at some of our operating companies to enhance safety for drivers and others on the road. VEDR technology can be deployed in a range of vehicles, including tractors, hostlers (specialized vehicles used to move trucks and trailers on FedEx properties), or vans. These systems also offer various uses. Certain VEDR systems are forward-facing, capturing the external environment, while others also monitor driver behaviors inside the cab. Among other benefits, the cameras capture close calls, such as when a driver brakes hard or turns suddenly to avoid a collision, and gives drivers and managers a chance to review what went well and what could have been improved. We are also exploring autonomous driving technology to further enhance safety for drivers and others on the road, as well as team members in our operating facilities.

Some of our approaches combine new technology with driver practices for even better safety outcomes. At several FedEx operating companies, drivers and couriers face unique challenges, such as not driving the same type of vehicle each day or navigating and parking in congested cities that require close-quarter maneuvers.

These situations require additional training for drivers to become familiar with the differences among vehicles and to maintain the same high level of safe operation regardless of vehicle type or driving environment. At FedEx Express in Canada, for instance, the introduction of peer-to-peer training with long-time employees who champion and share tips for safe driving has proven to be a valuable supplement to regular trainer-led learning.

$9m+

invested in FedEx Cares road safety programs in 90 countries since FY16

98%

of FedEx Freight road tractors now include roll stability, forward collision mitigation systems, and lane departure technology

Attachment F: FedEx Response to Solicitation

Vehicle Safety (continued)

Innovations in Vehicle Safety at FedEx Express

Implementing the latest safety practices and innovations is key to continued safety performance in the face of our significant business growth. For smaller FedEx Express vehicles, we are testing cameras that use artificial intelligence to provide alerts that can prevent distracted driving, and expect to begin implementation in FY20.

In FY19, FedEx Express incorporated several new road safety technologies to make sure all drivers have access to the latest innovations to keep them and those around them safe:

1. Audible turn-by-turn directions provided by a small device installed in the delivery vehicle prevent drivers from having to look at a screen for navigation assistance.
2. GPS tracking on all 30,000 pickup and delivery vehicles in the U.S. allows a central facility to view where a driver had to park, the length of walk to deliver a package and any obstacles encountered. This information is then used to identify the safest places to park, minimize obstacles, and make sure drivers know the safest route. It also provides an additional tool for accident investigations.
3. Autonomous safety features such as forward collision and lane departure warnings, forward collision avoidance mitigation systems, and speed limiters have been installed.
4. Auto-docking technology was piloted in FY18. The technology is being evaluated for use in 1,000 airport ground service vehicles to help operators maneuver the last 3 meters toward the plane.

Safe Driving Recognition

Five FedEx drivers earned top honors as National Champions in their respective driving classes at the 2019 National Truck Driving Championships and National Step Van Driving Championships. For the third year in a row, a driver representing a FedEx operating company was named Grand Champion, and a FedEx Express driver was named National Rookie of the Year. A total of 176 FedEx drivers participated. Over the past 17 years, FedEx drivers have earned six National Grand Champion titles, 62 National Championships, and nine National Rookie of the Year titles.

State-of-the-Art Tractor-Trailer Safety at FedEx Freight

FedEx Freight, which handles 105,000 shipments daily, is an industry leader in truck safety. During FY19, we achieved 100% compliance with our requirement to install electronic logging and VEDR systems inside all FedEx Freight tractors, as well as all FedEx Freight box trucks. We also reached 98% compliance with our policy to implement three key safety technologies – roll stability, forward collision mitigation systems, and lane departure technology – in all FedEx Freight road tractors, which drive the most miles in the FedEx Freight fleet.

In addition, about 80% of all FedEx Freight box trucks now have a visual backup camera. We also introduced additional blind spot detection equipment to city and road tractors and box trucks in FY19. A camera in the curbside mirrors shows drivers what is to the right of the tractor, helping them address the large "no zone" associated with tractor trailers that can prevent a driver from being able to see a vehicle in the next lane. We were an early adopter of all these technologies in the transportation industry – installing them as soon as they were commercially available – and will continue working to complete installation of these important safety features in all vehicles.

Tractor Safety Innovations at FedEx Freight

Safety Feature	FY19 Implementation
Electronic logging and VEDR systems (all tractors)	100%
Collision mitigation systems with automatic braking (road tractors)	98%
Audible lane departure warning systems (road tractors)	98%
Roll stability systems (road tractors)	98%
Visual backup camera (box trucks)	80%

* 19,128 tractors total

Attachment F: FedEx Response to Solicitation

Vehicle Safety (continued)

FedEx Ground Safety Engagement

The FedEx Ground fleet includes more than 70,000 motorized vehicles delivering 9 million packages daily through contracted service providers that manage their own vehicle fleets. A combination of stringent safety requirements, standards, audits, incentives, and state-of-the-art safety technologies work together to help ensure safety. Each provider is also required to implement a safety and compliance program for everyone assigned to provide services to FedEx Ground.

Ensuring Safety Compliance

We work closely with our service providers to promote highway safety. FedEx Ground uses the web-based MyGroundBiz platform to communicate organizational and industry news, updates, business insights, customer alerts, and safety/regulatory information. And we encourage providers to engage in weekly voluntary forums that address highway safety topics for linehaul, pickup, and delivery operations.

In FY19, FedEx Ground instituted a system of "red alerts" to provide widespread awareness of incidents with high potential for injury. Red alerts communicate the contributing factors associated with incidents or near misses, and provide key learnings for management to apply controls to mitigate or prevent severe incidents. Red alerts are distributed in the daily newsletter for employees and through MyGroundBiz for service providers. So far, 20 red alerts have garnered approximately 19,000 unique views.

In addition to contributing to measurable safety improvements in yards, the system's red alerts have strengthened team member engagement and awareness of potential hazards.

Leveraging Safety Technology

Of course, making sure our contractors' vehicles include the latest safety technology is also essential. Working with manufacturers starting in FY20, FedEx Ground will provide incentives for retrofit kits and installation of forward collision mitigation systems in linehaul service provider tractors to achieve safety equipment compliance.

In 2015, FedEx Ground began implementing VEDR technology in all hub hostlers as a pilot and, by the close of FY19, the entire hostler fleet had been equipped with VEDR. The technology improved the hub hostler safety score – the metric used to determine the effectiveness of coaching – by 93%, reflecting the value of operators being able to view and learn from actual footage of their practices. The VEDR system has helped create a positive engagement experience by allowing management and team members to review and address potentially unsafe driving behavior based on actual events and provide a platform for ideas to improve and prevent future occurrence. During FY19, FedEx Ground delivery van service providers also installed VEDR technology on approximately 7,000 vehicles. Installations will continue in FY20 and FY21.



Attachment F: FedEx Response to Solicitation

Aviation Safety

FedEx Express: Ensuring Safe Flight Operations

FedEx Express operates the world's largest dedicated all-cargo air fleet, and we have long been an industry leader in safe and reliable flight operations – a differentiator for our business. Today, our aviation safety strategy includes, among other elements, the use of revolutionary technology and science to keep us at the forefront, along with a holistic approach to reviewing any mishaps or near misses.

We have also deployed a rigorous risk identification system and communication campaign, The Right Way, to raise awareness among team members about practical safety issues. Through a monthly series of presentations and discussions, the campaign helps to make sure team members have the knowledge they need to identify mistakes on the job before they turn into safety concerns. And while we expect all team members to follow all safety procedures, we also design system resiliency into each operation, which helps to guard against human error.

Safety at Ramps and Hubs

Keeping team members safe at our hubs and aviation ramps is an ongoing priority. A ramp, or apron, is generally a busy area at an airport, designed to accommodate aircraft loading and unloading, fueling, parking and maintenance. Cargo tugs, which pull carts and containers for loading and unloading aircraft at these ramps, are powerful vehicles capable of towing up to 9 metric tons. However, seat belts to keep tug drivers safe are not standard equipment. In FY19, we completed the addition of seat belts on 100% of cargo tugs at our Memphis hub, and we have plans to roll them out at other hubs in FY20.

Additional ramp safety measures include installation of automatic speed governors on tugs, emergency cut-off switches on various pieces of ramp equipment, and automated external defibrillators (AEDs) on all aircraft, benefiting both ground personnel and crew members. AEDs were also installed at 400 FedEx facilities across the U.S. in FY19. Many of these safety measures were implemented as a result of team member feedback.

To help protect aircrews from fire risks of lithium-ion batteries, we are installing fire containment bags on all trunk aircraft. The bag is designed to mitigate fire and overheating risks that can occur in portable electronic devices, such as mobile phones or tablets.

In some locations, such as Canadian stations and ramps, we also began using a defined risk assessment method and continuous improvement strategy to further reduce risk. Since completing the risk assessments in Canada, the injury rate has decreased by 22%.

Protection Against Dangerous Goods

In FY19, we implemented automated systems for identifying and managing dangerous goods shipped by customers. Two new tools, the Workbench DG manifesting platform and the SmartDG package inspection tool, provide added safety and reduce the risk of human error in tracking dangerous goods. The workbench platform has been installed at all FedEx Express locations globally for manifesting dangerous goods shipments by FedEx Express aircraft and trucks. The SmartDG package inspection system is web-based for convenient access on a mobile device or computer and enables package handlers to inspect dangerous goods shipments for compliance with regulatory requirements prior to acceptance by FedEx Express. As of September 2019, 1,000 handheld devices have been distributed to U.S. locations and FedEx Express sites outside the U.S. have begun testing the system.



Attachment F: FedEx Response to Solicitation

Aviation Safety (continued)

Mindfulness for Improved Crew Member Safety

We are conducting Causal Analysis using Systems Theory (CAST) to look for any safety vulnerabilities and their root causes, and then taking appropriate steps to mitigate those risks. This includes applying the approaches learned through our earlier pilot mindfulness study to further enhance safety. The study demonstrated that pilots who regularly practice mindfulness, such as through meditation, exhibit a faster recovery from any situation that would normally cause a surprised or startled reaction. In turn, this allows cognitive thinking to resume more quickly so the pilot can take corrective action, such as in a missed approach situation.

The FedEx Express Air Safety team has deployed and expanded two system theory tools – CAST and System Theoretic Process Analysis (STPA). CAST has been used to investigate significant flight events, leading to new insight into causal factors. STPA has been used in developing a deployment plan for our Critical Incident Response application.

Industry Leadership in Aviation Safety

FedEx Express engages in knowledge transfer to share our safety best practices with others in the aviation industry. A few recent events include:

- We hosted our second MD11 operators' conference, bringing together airlines to share best practices for operating these aircraft as safely as possible.
- We co-led an Undeclared Dangerous Goods Working Group to raise shipper awareness of the requirements associated with shipping by air undeclared dangerous goods like aerosols, perfumes, and lithium batteries. The group has developed an awareness toolkit and is launching a U.S.-wide public awareness campaign.
- FedEx Express presented at the annual Systems Theoretic Accident Model and Processes Conference, where we discussed our industry-leading use of two key systems theory tools to conduct causal analysis of events and processes to further improve safety.
- We invited eight other airlines to join us in Memphis to share lessons learned about practicing High Reliability Organization principles to improve safety.
- We met with other transportation professionals at the Council on Safe Transportation of Hazardous Articles event to familiarize them with the FedEx Express Safety Management System risk assessment process. Designed to reduce operational risk, the process can also be applied to situations involving change management, which can benefit consumers and carriers by minimizing surprises.



Attachment F: FedEx Response to Solicitation

Facility Safety & Training

Facility Safety

Safety Above All begins well before the first employee steps into a new facility.

At FedEx Ground, a program called Prevention through Design incorporates safety improvements at facilities and yards. In FY18, one Prevention Through Design effort recommended engineering controls to reduce potential hazards between load lane staging conveyors and large package conveyors in hubs and stations. Already, 316 of the improved bridge conveyors have been ordered.

Safety initiatives were completed at all FedEx Ground yards during FY18. These included adding high-visibility yellow wrapping and LED light bars to hostlers to improve visibility, installing safety signage and requiring that anyone outside designated walkways wear high-visibility reflective garments.

FedEx Ground implemented a new Stop Work Authority program that empowers employees to stop any activity they witness that could create an unsafe environment.

Safety Training

Our operating companies implemented a number of innovative safety training methods in FY19:

- FedEx Freight updated its hazardous materials training to include more video, a matching game and immersive 3D modeling to teach correct trailer placarding for hazardous materials.
- FedEx Express Slip and Fall Simulator allows team members to experience real-life dangers in a safe environment. While safely harnessed into the simulator, team members learn methods for dealing with inclement weather, such as walking on slick surfaces while carrying packages and maneuvering around obstacles. Simulators are being used in our Indianapolis and Memphis hubs, where the number of team members who have used the simulators has increased since FY18. We plan to further increase the number who experience the simulators in the coming year.
- FedEx Safety Walkaround by senior leaders in our Asia-Pacific region demonstrates our commitment to a safe, accident-free workplace. With QR code-enabled digital checklists compatible with mobile devices, the Safety Walkaround provides a way to easily record observations for follow-up or corrective action.
- FedEx Express Safe Foundations Training Center at our Indianapolis hub takes new team members through a course on the safest ways for handling cargo, operating equipment, and performing other essential ramp activities.
- FedEx Express updated training on close-quarters skills, in which drivers address common challenges such as navigating between two parked vehicles, expands the experience to real life in a controlled environment with an instructor.
- In one region, FedEx Express has completed Safety Leadership Workshops for all senior leaders in an effort to engage senior managers on their roles and responsibilities, and launched MYLIFE Leadership safety walks that allow executives and officers an opportunity to engage with the workforce and influence good safety behavior.
- FedEx Logistics held its first Safety Month, a coordinated safety communications effort that took place over four weeks, with a new safety topic every week.
- FedEx Ground formed a new Safety Institute department in FY19 to provide team members with a centralized resource of educational tools and services to improve safe behaviors, strengthen adoption, and increase application of safe practices across the company. A simple but effective safety engagement tool was implemented throughout the FedEx Ground network in FY19. An orange armband is worn by package handlers who have been on the job less than 90 days, helping to identify new team members and promote quality safety interaction, including coaching and education on safety controls and processes. The armband, along with other safety programs and processes, has contributed to a 15% reduction in injuries involving newer package handers.



Attachment F: FedEx Response to Solicitation

Recruiting and Retaining Top Talent

Hiring and retaining the world's best talent is challenging. Even so, our global workforce grew by 7% in FY19, supported by innovative recruiting, development, and retention approaches. We are using creative ways to attract top talent and make sure our team members have robust opportunities to build lasting, rewarding careers with us. Although practices vary in keeping with local employment markets, our overall approach to recruiting, growing, and retaining a best-in-class workforce includes:

- Innovative internships, training and learning options, as well as tuition reimbursement
- Alliances with people-focused organizations to provide outstanding benefits
- Initiatives that further embed and honor diversity and inclusion in our culture
- Industry-leading practices in driver and facility safety

We also make investments to attract and support candidates from non-traditional pathways. This includes aligning our hiring investments with our philanthropic giving initiatives where appropriate, to help people develop skills that get them workforce ready. A variety of creative recruitment strategies help to hire top talent in a competitive labor market, including social media engagement to attract talent, data analytics to drive recruitment and retention strategies, structured internship programs, and increased outreach for veteran hiring.

Pathways to a FedEx Career

Finding creative ways to hire top talent in a competitive labor market is key to maintaining a strong, productive and growing global workforce. Our talent acquisition strategies must continue to evolve for us to continue hiring the best and the brightest for satisfying FedEx careers.

We believe there are multiple paths to a successful career, and we aim to provide opportunities to non-traditional candidates. Our Employment Pathways initiative, which is closely linked to our talent management efforts, supports education, job training, and access to employment using a variety of platforms. Through financial investments and collaborations with educators and nonprofits, we help underserved youth and others navigate the college application process, train for high-demand jobs such as in technology and logistics, and access employment through credential programs. For instance, the Memphis Education Fund — which is working to dramatically improve the bottom 10% of area schools through targeted innovation and investment in teachers, schools and communities — was one of our top ten philanthropy recipients in FY19 under the FedEx Cares program.

In FY19, we also held our inaugural Pathways to Success IT Summit. The event was intended to help increase diversity in the internship program and our overall workforce by providing under-represented students with a window to the expansive, diverse career opportunities at FedEx in science, technology, engineering, and math (STEM). Students participated in sessions on interviewing, resume writing, managing their online brands, and transitioning from the classroom to the corporate workplace, and had opportunities to apply for internships at the conclusion of the summit.

To make sure that existing team members and executives are well-prepared to support our employment pathways programs, we developed a brochure that highlights our collaborations with nonprofits, features stories of participants who are now employed at FedEx, and captures organizational investments in employment pathways.

For other ways we build an inclusive workplace, see Diversity and Inclusion.

$14.9m

invested in programs that provide pathways to employment since FY16

940,000+

student entrepreneurs educated and coached globally since FY16

137,000+

youth and veterans provided with education, job training, and access to employment since FY16

Attachment F: FedEx Response to Solicitation

Recruiting and Retaining Top Talent (continued)

Team Member Retention and Transitions

We prioritize promoting team members from within and regularly post positions internally before advertising them publicly, which is central to retaining top talent.

Retaining our team members involves a number of factors:

- Consistent new hire orientation for hourly and management team members
- Timely training of all new team members
- Review and updating of policies to make sure they support current workplace needs
- Focus on effective management and team member engagement

In FY19, selected groups of U.S.-based employees at FedEx Express, FedEx Services, and FedEx Corporate were invited to apply for a voluntary buyout program. Of the employees who were selected, the majority left effective May 31, 2019.

When careers at FedEx end, we provide career transition and outplacement services to eligible employees globally. Through a third party, FedEx offers career coaching, job search assistance, access to professional skills development, and other support to assist in managing career endings and continued employability in the broader market.

For details about employee retention, including turnover by gender year-over-year, see the Data Appendix.



Attachment F: FedEx Response to Solicitation

Learning and Development



Multiplying the potential of our people is central to our learning and development approach. And in a company as large and diverse as FedEx, it is possible for our team members to make an exciting career change without ever leaving the company. In addition, as e-commerce continues to grow, we are able to offer newer positions in logistics planning and management, IT and more. A variety of training and educational assistance, along with our longstanding commitment to promote managers from within, help FedEx team members make the most of the diverse job opportunities across our operating companies.

To make sure new employees receive a more consistent experience, FedEx now provides the Core New Employee Orientation (Core NEO) module to each operating company for use with all new hires in their onboarding processes. Across our operating companies, message consistency increased from 27% to 84% in FY19 following the launch of this organization-wide orientation approach. Typically a two-day training experience, the orientation program includes 11 modules covering topics such as CSR, safety, information security, culture, and diversity and inclusion, among others. Delivery of the Core NEO modules varies by FedEx operating companies, with some offering the course material as a digital learning experience to make it even more efficient and convenient for team members to participate.

Team members also participated in an average of 38 hours of formal training in FY19, many of them through our online FedEx Learning Center. There, team members can access more than 31,473 courses covering essential skills. Collaborations with universities and other learning institutions provide even more opportunities for team member development. And in FY19, FedEx Services began facilitating more classes regionally, avoiding travel-related environmental impacts and expenses for attendees.

Training in Our Operating Companies

To supplement this consistent approach with operating company-specific awareness, FedEx Ground launched a Training and Development Executive Advisory Council in FY19. Composed of company officers and executives, the council will monitor, standardize, and prioritize rollout of training programs. Also during the year, FedEx Ground University launched almost 40 new courses for team members covering a variety of topics from electrical safety and hazardous materials acceptance process to dynamic route optimization. FedEx Express has launched a new culture e-learning program for U.S. team members that covers PSP, the Purple Promise, and QDM. And in FY20, FedEx Office is rolling out the updated and interactive FedEx Office Experience orientation program that covers company history, the FedEx network, and similar topics using a game board-style map.

For management and non-management training hours, see the Data Appendix.

$15.3m
in tuition assistance provided to employees in FY19

31,473
online courses available to team members

Attachment F: FedEx Response to Solicitation

Learning and Development (continued)

Leadership Training and Development

FedEx offers several unique leadership and career development tools and education for all full-time employees. For instance, Global Leadership Corps is an opportunity to develop leadership capabilities within the company while also giving back to communities. This four-month, intensive learning experience exposes high-performing FedEx employees to next-generation ways of doing business, such as emerging markets, virtual and global teams, diverse cultures, working outside the traditional office, and sustainable business practices.

In FY19, 30 FedEx leaders participated in the Global Leadership Corps, spending time in Sofia, Bulgaria and Phnom Penh, Cambodia, where they contributed to 10 FedEx Cares projects with a social purpose. Team members provided hands-on guidance to nonprofits working to increase the access of rural women to economic opportunities, provide affordable housing, and support smallholder farmers and other community-focused causes. Through these experiences, participants had opportunities to improve their leadership, communication, and teamwork skills, while building cultural awareness, global fluency and contributing to FedEx Cares initiatives.

EXCEL DRIVE is another enterprise-wide leadership development program for high-potential managing directors, also designed to benefit people and communities. These mid-level leaders expand their global perspective by participating in a two-week global CSR project as a component of a six-month leadership development program. In 2019, 20 participants supported three social enterprise organizations in Bangkok, Thailand, contributing 2,240 volunteer hours through pro bono consultation.

Our operating companies also maintain leadership development programs unique to their organizations' needs. For instance, FedEx Freight offers FXF Action-Learning, a 90-day intensive developmental experience bringing together leaders from across FedEx Freight to solve real organizational problems, while facing challenges that require transformational thinking. And FedEx Custom Critical offers coaching and volunteering-based development through the ASPIRE program, designed for hourly employees who aspire to formal leadership. ASPIRE includes experiential learning, coaching, core and elective courses, and volunteering-based development opportunities.

Overall, FedEx provides team members the opportunity to apply for internal jobs to move around within the same company. To support internal career moves, FedEx Services offers the On the Job Learning program, an experience-based program delivering an organizational-wide marketplace for short-term assignments that allow team members to build their skillset while expanding their network.

Leveraging Training Technology

We use virtual and augmented reality learning tools to provide team members with more experiential, interactive learning opportunities. For example, the technology allows team members to see how our hub operations work without the time, expense and environmental impacts of travel. In FY19, FedEx Ground piloted virtual reality technology to train team members on dock safety and trailer loading and unloading. The virtual reality pilot increased engagement and knowledge retention for package handlers, and FedEx Ground has since deployed virtual reality-based training in 14 large hubs.

In addition, FedEx Services, FedEx Office and other operating companies are also enhancing video-based learning through Vyond software, which blends animation, live-action video, diverse avatars, and still photography for creative and engaging learning solutions. Some operating companies, such as FedEx Express, are also adding more interactive forms of training and "microburst" training, such as the use of a trivia-based platform for QDM expert training. In FY19, FedEx Ground launched an animated training video about sexual harassment prevention and plans to expand the use of animation for training in FY20. FedEx Custom Critical has begun incorporating podcasts for product education and simulations to prepare customer service agents to take customer calls.

FedEx Express, FedEx Ground, FedEx Services, FedEx Freight, and FedEx Office also have begun using gamification in training for some positions to improve interaction and learner engagement, and additional gamification training platforms are planned. At FedEx Office, a game board-style onboarding experience was launched in 2019 for all in-store team members, and nearly 3,000 people have used it and the associated coaching to learn how to perform their job in different parts of the FedEx Office store. FedEx Express is also developing an innovative training approach using a graphic novel and story telling featuring superhero characters to bolster learning. FedEx Freight developed a gamification approach to hazardous material training in three formats: matching games, real-world scenarios using digital documentation, and immersive 3D modeling where feedback is adapted based on the learner's response.

Attachment F: FedEx Response to Solicitation

Learning and Development (continued)

Removing Obstacles to Higher Education

Across our organization, we are committed to removing obstacles to higher education wherever possible. This includes eliminating financial barriers to post-secondary education and paving the way for employees to pursue a university degree. The Learning inspired by FedEx (LiFE) partnership between FedEx Express and The University of Memphis allows team members the chance to earn a potentially tuition-free, fully online degree. The LiFE program began at our Memphis hub in August 2019 and expanded to the Indianapolis, Oakland, Los Angeles, and Newark FedEx Express hubs and major sort locations within three months. We currently have more than 3,000 active participants. Since its launch, the program has also helped to reduce employee turnover at our Memphis hub by 16.8%. In addition, FedEx Logistics implemented the LiFE program in FY19, with 149 team members enrolled so far.

Throughout our enterprise, a total of 7,544 employees received a combined $15.3 million in tuition assistance to further their education during FY19.

FedEx supports seven diverse scholarship funds across the U.S. to catalyze additional employment pathways. With nearly $1 million across all seven scholarship funds – American Indian College Fund, Asian and Pacific Islander American Scholarship Fund, Hispanic Scholarship Fund, Marine Corps Scholarship Fund, Point Foundation, Thurgood Marshall College Fund, and United Negro College Fund – we reach over 120 college and university scholars across various STEM, business and specialist disciplines with scholarships that range from $1,000 to $25,000 annually. We also foster the attainment of higher education through preparation and planning sessions with select scholarship funds. For example, in FY19, we supported more than 800 parent and student attendees in five college information sessions that provided guidance on college applications and financial aid.

Similarly, easing the financial burden of rising education costs on the next generation of aviation professionals is central to our continued growth. Since we made a $2.5 million commitment to create the FedEx Purple Runway Aviation Scholarship, we have awarded 75 scholarships to future aviation professionals in the program. Beyond the significant financial assistance, the program includes collaborations with seven universities and technical schools that provide valuable education and training for aspiring pilots, aircraft maintenance technicians, and other aviation professionals, helping attract talent to the entire aviation industry, including FedEx.

Managing for Top Performance

As reported last year, in FY19 we continued refining how we assess employee performance by beginning to replace annual performance reviews with more consistent coaching and feedback to give employees even greater opportunities to direct their career development. This change began at FedEx Ground with the proactive performance management program Gaining Ground, in which employees drive goal-setting and feedback is frequent.



A similar approach, CoachForward, focuses on quality conversations to improve performance and professional development for all team members at FedEx Corporate and FedEx Services. As of FY19, some 88% of participating employees rate the CoachForward program favorably. Both Gaining Ground and CoachForward include setting business and personal goals annually, with managers and employees participating in a continuous coaching relationship toward those goals throughout the year. To help ensure success, managers have received focused training in coaching.

At FedEx Ground, a new career development site includes tools for creating an individual career development plan, a repository of career development resources and links, and tips on preparing for the next career move. A new career journey guide provides an interactive way for team members to define, plan, and manage their development goals. And across our operating companies, Talent review initiatives focused on developing the competencies required to meet future business needs and career opportunities have been launched.

To further invest in team member development, FedEx Freight has continued to reinforce Performance Review Chats. These one-on-one discussions promote frequent, collaborative conversations that empower team members to take their career to the next level, build goals with manager input, clarify performance expectations, and check on progress throughout the year. Conversations are structured to focus on core competencies, but managers can review a team member's performance in several additional areas.

Looking ahead, we will continue collaborating across operating companies to shift from traditional performance management to performance development, adapted to each operating company's systems.

Attachment F: FedEx Response to Solicitation

Engaging Our Team Members

We listen to our team members through annual surveys, employee networks, and direct feedback so we can improve their experience, build an even more productive workplace and strengthen our business. FedEx conducts an annual engagement survey which includes open-ended questions. The results of the engagement survey are aggregated and comments summarized for senior leaders using text analytics. This helps inform changes. For instance, at FedEx Services individual reports are available for all leadership levels and leaders use their results to develop leadership plans.

Outside the U.S., a multi-part culture initiative is providing additional connection points for FedEx Express International team members with our company and our brand. Launched as an initiative to establish a common culture following the TNT Express acquisition, it has since evolved to inspire and motivate international team members around our culture. Building on the results of a culture survey and assessment, the initiative focuses on incorporating FedEx culture into our communications, behaviors, business processes, decision-making, recruiting, career development, and other aspects of our business.

Collectively Bargained Agreements at FedEx

The vast majority of FedEx employees do not work under a collectively bargained agreement, and FedEx believes in compensating and treating our employees in a fair manner. In the U.S., a group of employees' decision to unionize is their own, and FedEx respects that right; however, the company's track record with respect to employee relations demonstrates that most of our employees prefer a direct relationship with the company.



The pilots of FedEx Express, who are a small number of the total employees at FedEx Express, are employed under a collective bargaining agreement that took effect on November 2, 2015. This collective bargaining agreement is scheduled to become amendable in November 2021, after a six-year term.

Within FedEx Express International, it is also common for employees to work under a collective bargaining agreement in many markets. In particular, in Europe, the social climate is such that a substantial part of the non-management population in the region is covered by collective bargaining agreements. These agreements are country-specific and are typically agreed to with employee representatives. Collective bargaining agreements often regulate important topics such as base salary, allowances, and holidays.

In addition to FedEx Express International and our pilots at FedEx Express, FedEx Supply Chain has a small number of employees who are members of unions, and FedEx Freight drivers at one location have voted for union representation, but are not currently subject to a collective bargaining agreement. Internationally, there are some unionized employees who do not fall within the umbrella of U.S. labor law, and a union has been certified to represent owner-drivers at a FedEx Freight facility in Canada.

Communicating Operational Changes

FedEx is committed to compliance with all required notice periods set forth in the U.S. Department of Labor Worker Adjustment and Retraining Notification Act (WARN), local, state, and country-specific laws. We notify all impacted team members of operational changes as soon as practical. Moreover, we provide all collectively bargained employees with a copy of their collective bargaining agreement. These employees also have access to all other FedEx work rules. FedEx regularly meets with union representatives to discuss, and where appropriate to bargain, changes to work rules impacting employees subject to a collective bargaining agreement.

FedEx Express International is committed to compliance with all required notice periods and other regulations relating to any operational changes of its organization. Restrictions and requirements differ per region, and within a region there are differences country by country. Europe is the most regulated region within FedEx Express International which means that in several European countries operational changes may only be implemented after engagement with relevant works councils and employee representatives. FedEx Express International is fully committed to respecting such requirements and therefore all mandatory (minimum) notice periods are taken into account.

Attachment F: FedEx Response to Solicitation

Diversity and Inclusion

At FedEx, we believe in the power of inclusion. We are committed to fostering respectful, safe, and inclusive workplaces that celebrate the unique contributions of each individual. With operations in thousands of communities around the world, our diverse talent is equipped to understand our customers' varied needs. Everywhere we operate, diversity and inclusion connects people and possibilities to deliver a better future for team members, customers, suppliers, and communities.

Each FedEx operating company maintains a diversity and inclusion team that also participates in an enterprise-wide Diversity & Inclusion Corporate Council. Members of the council share best practices and support multicultural programs in the companies and communities we serve. This council aligns to increase business performance, innovation, and employee engagement by fostering a true culture of diversity and inclusion across the enterprise.

Diversity Starts at the Top

The FedEx Board of Directors includes 13 directors, four of whom are women and three of whom are ethnically diverse. Women represent 23% of FedEx management employees globally, while minorities comprise 37% of management employees in the U.S.

See the Data Appendix for the percentage of minorities in management from FY17 to FY19 in the U.S.

Recruiting for a Diverse Workforce

Across our operating companies and in cooperation with key organizations, we recruit candidates from a variety of backgrounds to build a workforce reflective of the world and communities we serve. For example, we collaborate with the National Urban League, Society of Asian Scientists and Engineers, Society of Hispanic Professional Engineers, Society of Women Engineers, and others to increase our diverse candidate pools through targeted recruitment initiatives. We also encourage our team members to participate in these and other organizations. For example, one of our senior executives is currently the National Board Chair of the National Black MBA Association, and FedEx is a key sponsor of their annual conference while also supporting key events and initiatives of the organization. We also maintain a variety of hiring programs to help provide U.S. military veterans with rewarding employment as they transition to civilian life.

Internships and Mentoring

The FedEx Services "College Connections" internship program collaborates with the diversity and inclusion team to ensure the pipeline of students coming into FedEx is as diverse as possible. Targeted recruiting events reach an even more diverse population of African American and Hispanic students, including events at 16 historically black colleges and universities; institutions with many Hispanic students; and career fairs at the Thurgood Marshall Leadership Conference, National Black MBA Conference, and others.

College Connections has continued to grow since the program's inception. In FY19, we received more than 16,000 applications to fill our 170 summer intern positions, 2,000 more applicants than the previous year. Overall, the program allows us to reach thousands of candidates and interview many of them right at the conferences we attend. We typically offer approximately 70% of interns full-time employment. Minority representation in the internship program is at 50%, and the percentage of African American and Hispanic interns increased by 5% from 2018 to 2019. In addition, to make sure our interns have a positive experience at FedEx, interns are paired with team members who provide feedback and mentoring throughout the summer.

Connecting With Students at Historically Black Colleges and Universities

FedEx Logistics launched a first-of-its-kind program at Mississippi Valley State University, a historically black college and university, which included opening a satellite office on the campus staffed by qualified students. The program is designed to offer employment opportunities and create a diverse pipeline of talent by aligning professional job opportunities for students to support the FedEx Logistics customs brokerage operation. Students have access to part-time employment and gain experience while they are in school, with the potential for full-time employment upon graduation.

Also during FY19, FedEx Freight facilitated two career-readiness outreach events called The Boardroom Experience at historically black colleges and universities. The aim was to continue building a diverse talent pipeline for summer internships by providing exposure and experience in career opportunities at FedEx Freight. The program will expand to Hispanic-serving institutions in FY20.

A Diverse and Inclusive Culture

Across our operating companies, FedEx team members participate in business resource teams and affinity groups that help recruit, develop and retain talent, create connections, and build community through targeted programs and events that align with business strategies for maximum impact. Numerous networks are available to team members, including, but not limited to, Women in Leadership, Black Professional's Network, All-Generations, Multi-Ethnic Leadership Community, Asia Network, LGBT & Friends, U.S. Military Veterans, Growing Professionals, Parents Working Together, and many others. During FY19, affinity groups sponsored a variety of events and summits. And in concert with the business resource teams, we held the sixth annual Women in Leadership 360° Summit in two locations, along with 11 watch parties in 10 countries.

Attachment F: FedEx Response to Solicitation

Diversity and Inclusion (continued)

We believe that a culturally competent workplace is one where team members can bring their whole selves to work because the workplace has the right accountability, infrastructure, and resources to foster a lasting, inclusive culture. Education, training, and regular communications encourage managers and individual team members to embrace a strategic mindset and a culture where diversity and inclusion are fundamental to the organizational bottom line.

For example, in 2019 FedEx Freight rolled out the Diversity & Inclusion Service Center liaison program, which empowers talented and culture-driven team members to reinforce the diversity and inclusion strategy in the FedEx Freight network. This program connects diversity and inclusion initiatives to front line team members while providing unique opportunities to develop leaders in the company.

FedEx Ground launched two new videos in FY19 which featured team members illustrating how the company maintains a diverse and inclusive culture and exploring what inclusion means. These videos supplement the existing Inclusive Workplace Learning Map course and other resources. FedEx Ground also recognized team members and functional areas with 61 Inclusive Leadership Awards. This annual event is part of an ongoing program that recognizes those who have demonstrated commitment to an inclusive workplace culture. Also during the year, the FedEx Ground Employee Network Council initiative, which aligns employee networks for strong diversity and inclusion outcomes, welcomed two new employee networks – Men Leading Inclusively and enABLE Network. FedEx Ground now has 11 employee networks that sponsored more than 35 events during the year to engage team members in leveraging diversity and inclusion for networking, career building, and business optimization.

During FY19, FedEx Office implemented a number of programs to foster greater diversity and inclusion awareness, implementation, and tracking:

- Diversity and inclusion awareness roadmap and message map for consistent messaging
- Updates to orientation, job description and team member handbook resources to emphasize diversity and inclusion
- FedEx One intranet site with materials to further team member understanding of how to apply diversity and inclusion principles
- Diversity and inclusion overview video added to new employee orientations
- Diversity and inclusion strategies and tools added to talent review and performance management
- Inclusive leadership and bias training delivered to all human resources departments
- Courageous Conversations, a training session to help leaders learn how to navigate sensitive conversations.

See the Data Appendix for:

- FedEx global headcount by gender
- U.S. percent workforce diversity
- U.S. percent generational diversity



Attachment F: FedEx Response to Solicitation

Team Member Quality of Life

At FedEx, we believe our success depends on the talent, dedication, and well-being of our people. Providing them with competitive healthcare, wellness, retirement, and other benefits supports our team members' quality of life and enables them to perform at their best.

Health and Wellness

We are committed to supporting the physical and behavioral health and well-being of our team members and their families by providing an array of programs that help our people and their loved ones stay at their best level of health, lifelong. In turn, this allows our team members to deliver the best service for our customers. Achieving the best health outcomes for our plan members directly reduces healthcare costs for our business.

High-Quality, Affordable Benefits
Our total benefits package for team members includes competitive and, in many cases, innovative health benefits for eligible full-time and part-time team members and their dependents. In the U.S., where we have approximately 220,000 participating team members, we cover more than 70% of total eligible health and disability costs for part- and full-time employees at the plan level. This set of services includes medical, behavioral, dental, vision, and pharmacy coverage with flexible options for each. According to the IBM Watson Health database, the out-of-pocket costs for FedEx team members are lower than at most other companies. In addition, participating part-time and full-time team members are eligible for health reimbursement accounts, employee assistance counseling, free generic prescription coverage, company-paid life insurance, and many other benefits.

Access to Healthcare
Team members are increasingly using telehealth tools to connect with medical professionals for personalized healthcare, remotely from their mobile devices or computers. From FY18 to FY19, our team members' use of telehealth jumped 360% and, in 2020, telehealth access became free of charge. Along with our 24-hour nurse line, near-site healthcare facilities – such as the ones close to our FedEx Express headquarters, Memphis hub, and in Irving, Texas – assistance with second opinions, integrated personal health teams, a medical decision support group, and tiered access networks, our team members have a variety of flexible options for their healthcare, whether they live in rural areas or large cities. Team members can also use a digital navigation tool to find doctors, see account balances, and get other healthcare information on their mobile devices. FedEx is among an estimated 40% of large employers that offer this convenience.

Support With Work-Life Balance and Major Events
In addition to family-friendly benefits such as paid maternity and paternity leave and financial assistance with adoptions, FedEx offers a Work-Life Balance Program to all U.S. team members. Members can access specialists and online resources for advice and support on common life events and challenges, such as parenting, childcare, and financial matters. In 2019, a total of 146,847 team members – 45% of eligible U.S.-based team members – participated in work-life balance programs.

Employee Assistance Program
PeopleHelp offers confidential counseling services to employees, eligible dependents, and all household members, regardless of if they are participating plan members, 24 hours a day, 365 days a year. Services provided includes unlimited telephone consultations with a licensed clinician to explore treatment options, identify resources, and develop action plans. In addition to consultations, educational offerings such as webcasts on various topics, online personal health programs, and wellness seminars are available.

Wellness and Stress Reduction
Team member wellness programs, including healthy weight management and tobacco cessation programs, nutritionist support, stress management classes, and other resources, reflect our holistic approach to supporting well-being. Other wellness offerings at some operating companies include free on-site flu shots, on-site mammograms, and fitness challenges. Team members can also access LifeCare for guidance navigating both big and small events, such as finding childcare, handling the death of a parent, or buying a car. Other available resources to help reduce life's stressors include legal assistance, identity theft protection, and home and auto insurance.

360%

team member use of telehealth increased by 360% in FY19

Attachment F: FedEx Response to Solicitation

Team Member Quality of Life (continued)

Competitive, Equitable Pay

Across our organization, FedEx is committed to providing a competitive wage to all employees. Every FedEx company conducts periodic benchmarking analyses to ensure our pay remains competitive. In addition, each FedEx company assesses internal pay equity periodically. In each pay analysis, we adjust for job tenure, region, performance, and other variables that can influence pay over time.

Saving for the Future

FedEx offers pension and 401(k) plans to eligible U.S. team members. The pension plans are completely funded by FedEx and the 401(k) plans are partially funded by the company through matching contributions. In FY19, 91% of U.S.-based team members participated in our 401(k) plans. To increase retirement plan participation, we participated in 18 benefits fairs in FY19, and reached more than 22,000 employees and spouses. We also facilitated 123 retirement education seminars that were attended by over 7,800 team members.

In FY19 we made contributions of $1 billion to our U.S. pension plans – among the best funded in the U.S. FedEx recently closed the U.S. defined benefit pension plans to new non-union employees hired on or after January 1, 2020. The pension plans will remain open to eligible employees who were hired prior to January 1, 2020. Effective January 1, 2021, we will introduce an all-401(k) plan retirement benefit structure with a higher company match of up to 8% for eligible employees across all U.S.-based FedEx companies.



Attachment F: FedEx Response to Solicitation

Environment

Multiplying Efficiencies

At FedEx, we are proud of our ability to connect people and possibilities around the world, and to do so responsibly and resourcefully. Within our own operations, innovation is central to multiplying efficiencies, reducing our environmental impacts, and creating value for our business and our stakeholders.



3.1m

We avoided more than 3.1 million metric tons of CO_2e emissions in FY19 from enterprise-wide fuel- and energy-saving initiatives.

Attachment F: FedEx Response to Solicitation

Our Approach – Reduce, Replace, Revolutionize

Across the FedEx organization, our Reduce, Replace, Revolutionize approach guides environmental efforts to drive the responsible and efficient use of resources, optimize our business, lower costs, and deliver value in four key areas:

- Aircraft efficiency
- Vehicle efficiency
- Sustainable facilities
- Sustainable materials and recycling

In each of these areas, a philosophy we call Practical Sustainability helps us identify the right initiatives to address our material issues, guided by input from the experts on our Sustainability Impact Teams (SITs). Practical Sustainability emphasizes opportunities to multiply efficiencies, minimize impacts and apply innovative solutions that optimize our business. This means committing to our long-term performance, to transparency in sharing our progress, to innovation in products and operations, and to leadership in next-generation solutions and policies with the power to transform the industry and benefit society.

See Our CSR Strategy for more information about our material issues. For some of the ways we are innovating to reduce environmental impacts associated with last-mile delivery, urban mobility, and other challenges, see the Driving Innovation section in the Economy chapter.

Throughout our global enterprise, team members play key roles in implementing our sustainability strategy and achieving our goals. A variety of internal programs provide avenues for FedEx team members to help advance our continued progress at reducing fuel emissions, energy use, and waste in the workplace. Across the enterprise, our longstanding QDM approach drives continuous improvement, fostering quality and efficiency in everything we do.

40%

decrease in CO_2 emissions intensity (on a revenue basis) since FY09

At the operating company level, examples include FedEx® Fuel Sense and Eco Drive at FedEx Express, Energy Watch at FedEx Freight, and EarthSmart Champions at FedEx Ground.

Collectively, our sustainability efforts have contributed to an approximately 40% reduction in CO_2 emissions intensity across the enterprise from FY09 to FY19, a period in which revenue grew by 96%.

Reduce
Minimize or eliminate impacts from activities and operations.

Replace
Apply the right solutions in the right applications.

Revolutionize
Discover and utilize cutting-edge technologies and solutions.



Attachment F: FedEx Response to Solicitation

Energy and GHG Emission Reduction

FedEx operates a fleet of 679 aircraft and more than 180,000 owned and contracted on-road and non-road vehicles, including some 80,000 company-owned vehicles over which we have operational control.

The fuel used to power this fleet represents a significant operational cost, as well as our most material environmental impact, accounting for almost 6% of operating expenses and 92% of our emissions footprint in FY19.

Our continued growth means we must seek new approaches and available technologies to optimize efficiency in our vehicles, aircraft, and facilities. Through these efforts we have decreased our GHG (greenhouse gas) emissions on a gross revenue basis and adopted a number of strategies to improve efficiency even further:

- Setting ambitious fuel efficiency and emission reduction targets.
- Modernizing our aircraft and vehicle fleet.
- Incorporating alternative fuels and emerging technologies into our fleet and facilities.
- Using more efficient purchased transportation, including interline commercial air carrier and intermodal rail transport.
- Engaging team members and customers in energy efficiency initiatives.
- Advocating for regulatory and policy changes that support emissions reduction, efficiency improvements, and cleaner technology.

We are committed to openly sharing our progress on reducing emissions. In 2019, FedEx received an A- (Leadership level) score on CDP Climate Change Disclosure ranking for sustainability and emissions management efforts, up from B/Management level in 2018. For more detail about our energy efficiency and emission reduction programs, see the latest FedEx CDP response.

See the Data Appendix for FY19 and year-over-year results on:

- Direct and indirect energy consumption
- Direct and indirect GHG emissions
- Emissions intensity
- Other significant air pollutants
- Fuel, energy, emissions savings

3,140,299

metric tons of CO_2e emissions avoided from enterprise-wide fuel- and energy-saving initiatives in FY19*

FY19 Transportation Efficiency Gains and Cost Savings

FedEx Initiatives	FY19 Cost Savings Estimates	FY19 Emissions Avoided (metric tons CO_2e)
Aircraft fleet modernization, FedEx® Fuel Sense operational improvements	$553m	2,410,270
Fuel-efficient driving, vehicle technology improvements, alternative fuel usage, electric vehicles at FedEx Express	$76m	255,666
Intermodal rail transport at FedEx Freight	$84m	281,278

* Includes on-site solar, building lighting retrofits, FedEx Fuel Sense, aircraft fleet modernization, FedEx Express vehicle efficiency, and FedEx Freight intermodal rail usage

Attachment F: FedEx Response to Solicitation

Aircraft Efficiency

Goal:
Reduce aircraft emissions intensity by 30% from a 2005 baseline by 2020.

Progress:
24% reduction since 2005 baseline.

Goal:
Obtain 30% of jet fuel from alternative fuels by 2030.

Progress:
The first delivery of alternative jet fuel is anticipated in the second half of 2020.

FY19 Aircraft Modernization and FedEx Fuel Sense Programs

250m gallons of fuel saved

2.41m metric tons of CO_2e emissions avoided

Reduce
Minimize or eliminate impacts and fuel use from flight operations through the FedEx® Fuel Sense program.

Replace
Modernize our planes with more efficient aircraft.

Revolutionize
Utilize alternative fuels and industry-leading technologies.

Ensuring that the nearly 700 aircraft in our fleet operate as efficiently as possible requires a combination of strategies from each part of our approach: Reduce, Replace, and Revolutionize. We reduce fuel use in flight operations through the FedEx® Fuel Sense program, replace and modernize our planes with more efficient aircraft, and revolutionize our operations with alternative fuels and industry-leading technologies.

In FY19, this approach achieved strong results. Our aircraft modernization and FedEx Fuel Sense programs saved more than 250 million gallons of fuel and avoided more than 2.41 million metric tons of CO_2e emissions. In addition, where appropriate, we use interline commercial air carrier transport to maximize system and network efficiency, which in turn reduces fuel use, emissions, and costs. This involves collaborating with other airlines to carry FedEx packages on routes where our aircraft have less than a full load, making our air operations in those regions more efficient.



Commitment to Sustainable Aviation and Community Investment

As always, FedEx remains committed to efforts with the potential to make aviation more sustainable. For the last several years, we have participated in the effort to develop the Carbon Offsetting and Reduction Scheme for International Aviation (CORSIA) program alongside our industry association. CORSIA has been adopted by the International Civil Aviation Organization (ICAO), a specialized agency of the United Nations with the authority to enforce the provisions of the program. It will complement the aviation industry's multi-pronged strategy, which includes development of alternative fuels to reduce emissions on a lifecycle basis and the advancement of engine and airframe technology to improve efficiency.

CORSIA is designed to aid in achieving the international aviation industry's goal of carbon neutral growth starting in 2020, along with other reduction measures, such as infrastructure upgrades, technology, operations, and sustainable aviation fuel. In 2019, we began tracking our emissions from international flights in accordance with the requirements of CORSIA, and we will do so again in 2020. Our data, along with that from other airlines, will be used to set the industry's 2020 emissions baseline. Beginning in 2021, FedEx and other airlines subject to the requirements of CORSIA will be responsible for purchasing and retiring carbon credits to offset emissions in excess of the baseline set in 2020.

CORSIA provides opportunities for more investment in projects that provide co-benefits. The projects to be supported by FedEx will deliver benefits in the communities where they are implemented, such as investment in capturing methane from landfills or buying carbon offsets from farms that generate electricity from waste.

Attachment F: FedEx Response to Solicitation

Aircraft Efficiency (continued)

Reduce

FedEx Fuel Sense

Lowering aircraft-related emissions at FedEx Express means achieving a single, but multifaceted objective: reducing our use of jet fuel. Whether by shifting some air shipping to ground shipping, targeting innovative ways to board and burn less fuel, or modernizing our fleet with more efficient aircraft, we continually work to consume less jet fuel. For more about our continued fleet modernization, see page 65.

FedEx Fuel Sense® is a comprehensive fuel conservation program at FedEx Express, representing a suite of initiatives designed to reduce fuel consumption in our aircraft fleet. The Fuel Sense program is managed by the cross-functional Operational Efficiency Steering Committee (OESC) with representatives from across FedEx Air Operations. Since it began in 2006, FedEx Fuel Sense has applied the insights and ideas of aviation team members and experts to create a transformative culture of fuel-saving behavior and systems to help save 764.7 million gallons of jet fuel. In FY19 alone, FedEx Fuel Sense programs saved more than 109.6 million gallons of jet fuel. This is equivalent to the power needed by the entire FedEx aircraft fleet for almost 34 days. These fuel savings also avoided more than 1,054,418 metric tons of CO_2e emissions, an increase of 15.6% over FY18 savings.

9%

Since 2007, FedEx Fuel Sense savings equal 9% of the total aircraft fuel budget

Over 70 different fuel-saving projects are now under the FedEx Fuel Sense umbrella and the number continues to grow as additional projects are identified. Potential programs are identified and implemented through a collaborative effort involving all major departments in FedEx Air Operations including air traffic operations, dispatchers, ramp operations, pilots, aircraft maintenance technicians, and others. FedEx Fuel Sense programs include:

Auxiliary Power Unit (APU) Program: Saves up to $40 Million

An APU is a small but fuel-hungry jet engine primarily used to power aircraft systems while in the gate. Wherever possible, we substitute ground power instead of operating the APUs, and have set parameters for when the APUs should be powered up and shut down. Operating APUs in the gate is approximately ten times more expensive than electric and four times more expensive than diesel-generated ground power.

Some airports do not have the necessary infrastructure to plug in a Ground Power Unit (GPU) as an alternative to an APU, so we have provided funding for that infrastructure, such as at our Anchorage, Alaska hub. Purchasing appropriate equipment has been key to the program's success as well. For instance, in Memphis, we purchased air conditioning carts that can slightly cool an airplane before the crew arrives. Simple measures such as sun shades in cockpit windows further reduce the need to start an APU to cool down an airplane, while also encouraging a fuel-saving mindset and habits.

Simplified Fuel Planning: Saves Almost 16 Million Gallons

An important change that originated in the FedEx Fuel Sense program is the Simplified Fuel Policy. This new fuel planning approach, implemented in FY19, encourages communication among the many teams involved in determining the amount of fuel added to each flight. The policy focuses on ensuring the right amount of fuel is added to each flight and has been extremely successful at reducing consumption and costs. Carrying extra fuel adds weight, decreases efficiency, produces more emissions, and increases operating costs, so we reviewed interactions between dispatchers and pilots about how much fuel should be boarded on our aircraft for a given flight. Results showed a lack of clarity about the optimal amount to cover the flight plan as well as contingencies for severe weather or air traffic controller-imposed delays.

The Simplified Fuel Policy includes clear guidance and defined standards about when and how much fuel to add, depending on weather and other operating conditions. In turn, this information gives pilots – who by regulation have full control over the amount of fuel boarded onto an aircraft – the added assurance that their aircraft are sufficiently fueled, thereby avoiding the need to override the plan by adding more. This relatively simple, but innovative, change not only provides consistency in fueling practices, but has also led to savings of almost 16 million gallons of fuel and $35 million in fuel costs so far.

Fostering a Fuel-Saving Culture

With any new program, ingrained habits and culture are the hardest elements to change. But FedEx Air Operations teams have changed their working culture significantly to make sure fuel is conserved wherever possible. APUs are used selectively and in alignment with our new criteria, dispatchers are more vigilant than ever when planning the amount of fuel to board, pilots trust the plans, and we are sharing their experiences with other aviation staff across our network of 13 Air Express hubs and more than 650 airports. A comprehensive communications program at FedEx Express, including surveys, videos, posters, meetings with pilots and other events, has confirmed that our ground staff and crew members care about saving fuel and delivering the lowest possible costs to customers. Of course, our efforts to conserve fuel and reduce impacts don't end with our own operations. We share our learnings and best practices with other companies so the aviation industry can become more efficient.

Testing Confirms Innovative Wake Surfing Could Reduce Fuel Use by 10%

FedEx Express and Boeing have completed formation flight tests that confirm the potential for reducing fuel consumption by flying in the wingtip vortex of the lead aircraft. Wake surfing, which emulates the formation flying of birds, could potentially reduce fuel consumption by up to 10%.

Attachment F: FedEx Response to Solicitation

Aircraft Efficiency (continued)

Replace

Aircraft Modernization

Thanks to our ongoing modernization program, FedEx maintains one of the world's largest, fastest, and most innovative all-cargo aircraft fleets. Our aircraft modernization strategy continued delivering benefits in FY19, saving 140,587,382 gallons of fuel and avoiding 1,355,852 metric tons of CO_2e. This represents a 28% increase in avoided emissions over the previous year.

We have been working to reduce aircraft emissions since 2005, our baseline year, and announced our first reduction goal of 20% by 2020 in 2008. Three years later, in 2011, we revised this target upwards to 30%. However, as we have previously reported, our progress is falling short of the overall improvements needed to meet our revised 30% reduction goal. As of FY19, our aircraft emissions intensity has decreased by 24% since 2005. Continued higher e-commerce and other shipping volumes, and the need to maintain older aircraft marked for retirement while we await production of more efficient replacements, have presented ongoing challenges toward our goal.

We continue making progress on our overall fleet modernization plans. In September 2019, we announced the retirement of 20 of our MD-10-10 aircraft over FY20 and FY21, which will eliminate that fleet type from our air operations. In the second quarter of FY20, FedEx Express permanently retired 10 Airbus A310-300 aircraft and 12 related engines. We continue to evaluate whether additional aircraft retirements are warranted.

As of February 2020, FedEx Express has pending orders for 15 Boeing 777F aircraft and 48 Boeing 767F aircraft. We already have 84 Boeing 767F aircraft in our fleet, with the remainder scheduled to arrive between 2020 and 2023. Already, we are realizing significant improvements in fuel efficiency because the Boeing 767 Freighters are about 30% more fuel efficient than the MD-10s they replace. The modernization of our overall aircraft fleet lowers costs through enhanced reliability, operational flexibility, reduced maintenance expenses, and improved fuel efficiency.

Our fleet of feeder aircraft, which cover shorter routes, is also being upgraded. We have agreements in place to purchase 50 Cessna SkyCourier 408 aircraft and 30 ATR 72-600F aircraft, which improve fuel efficiency, reliability, and operating costs. The new aircraft will be capable of carrying much heavier cargo, allowing us to provide a single airplane on a route, rather than two on a single route, greatly enhancing efficiency.

For details on our aircraft fuel and emissions savings, see the Data Appendix.

Revolutionize

Aircraft Biofuels

While FedEx® Fuel Sense programs and fleet modernization have lowered fuel use and emissions, we want to reduce our impacts further. Our goal to obtain 30% of jet fuel from alternative fuels by 2030 underscores our commitment to explore all avenues to reducing aircraft emissions. We have collaborated with our industry, government agencies, academia, and alternative fuel suppliers in search of viable, cost-effective alternatives that can not only reduce our own emissions, but support uptake of alternative fuels throughout the aviation industry.

In 2019, industry progress to aviation biofuels reached a milestone when Red Rock Biofuels, which will supply low-carbon, renewable jet fuel to FedEx Express, began constructing a biodiesel refinery in Lakeview, Oregon. The first delivery of alternative jet fuel is anticipated in the second half of 2020. The biofuel, which will be used in our Bay Area, California operations, will be produced using woody biomass from the logging industry, which is normally a waste product. This means that in addition to producing fewer emissions, the alternative jet fuel will also keep waste from being incinerated or landfilled.



Attachment F: FedEx Response to Solicitation

Vehicle Efficiency

Goal:

Increase FedEx Express vehicle fuel efficiency by 50% from a 2005 baseline by 2025.

Progress:

40.9% improvement from a 2005 baseline.

Through FY19, these combined efforts resulted in a 40.9% improvement in FedEx Express vehicle fuel efficiency from our 2005 baseline.

See the Data Appendix for FY19 and year-over-year results on:

- Vehicle fuel use (diesel, gasoline, propane, LNG, CNG)
- Number of alternative fuel vehicles (hybrid, electric, LNG, CNG, LPG, hydrogen fuel cell)
- Fuel saved and emissions avoided through vehicle efficiency efforts



Reduce

Minimize emissions through platooning and intermodal rail.

Replace

Modernize our vehicles with more efficient models.

Revolutionize

Utilize fleet electrification.

Attachment F: FedEx Response to Solicitation

Vehicle Efficiency (continued)

Reduce and Replace

Technology and Operations

In each market where we operate, we strive to leverage the best available emission technology for our vehicles. This minimizes the emissions impacts of any remaining legacy vehicles in the fleet. The positive outcomes of this approach are especially notable at FedEx Express, which operates more than 85,000 company-owned and contracted vehicles around the world and has committed to maintaining a robust emission strategy, well ahead of low-emission and zero-emission zones and other regulatory requirements, especially in congested urban centers.

FedEx Freight also continues replenishing its fleet, replacing older tractors and other equipment with newer models that enhance efficiency and safety. In FY19, FedEx Freight replaced 184 older diesel trucks that had reached their end-of-life with cleaner diesel trucks whose engines are 92% more efficient. As with our aircraft modernization program, however, we have had to keep in service some older tractors slated for replacement to accommodate company growth.

Innovative approaches such as platooning, which we continued demonstrating with Volvo Trucks North America in FY19, can increase truck fuel efficiency and improve safety. When two or three trucks can drive closely behind one another, aided by technology, fuel efficiency improves as a result of reduced drag, which is normally responsible for as much as 25% of a truck's fuel use. Our platooning demonstration allows trucks to follow each other in a safe and controlled manner by using automated vehicle-to-vehicle communication. The lead truck can use radar to detect an upcoming issue and signal to the following trucks for automated responses using collision mitigation and other technology. Our continued collaboration is testing efficiency and optimizing safety under scenarios such as road closures, tire blowouts, inclement weather, and other challenges. Through this and other innovative projects, we are working to both reduce fuel use and revolutionize our fleet.

Intermodal Rail Transport

For FedEx Freight and FedEx Ground, some shipping may be diverted to intermodal rail which is 70% more efficient than transport by road. By leveraging the efficiency of rail for longhaul shipping, we are able to reduce our emissions while maintaining the same level of customer convenience through truck pickup at origination and delivery to the final destination. In FY19, FedEx Freight continued to increase the use of intermodal rail transport and added 659 intermodal trailers as well as tandem-axel tractors needed to support the longer 53-foot trailer and greater weight.

During FY19, the use of intermodal rail transport by FedEx Freight saved an additional 27,450,815 gallons of fuel and avoided 281,278 metric tons of CO_2e emissions. This reflects a 7.8% increase in rail miles for FedEx Freight intermodal shipping during FY19 compared to the previous year.

Drive Me Challenge

The annual FedEx Express Drive Me Challenge in Europe brings together top-performing van, truck, and forklift drivers to compete on behalf of their country and in cooperation with each other. Contestants are judged on fuel efficiency, safety, customer experience, and knowledge of their vehicles. In 2019, the team from Poland won the competition in events that put environmental performance front and center.



Attachment F: FedEx Response to Solicitation

Vehicle Efficiency (continued)

Revolutionize

We are committed to revolutionizing our vehicle fleet with alternative fuels and innovative technologies. Incorporating these innovative vehicles plays an important role in reducing our GHG emissions, while also benefiting the broader transportation industry. We are amplifying our efforts toward greater electrification of our fleet and exploring fuel-cell-powered vehicles, among other advanced technologies.

Electric Vehicles

Across our operating companies, we remain committed to adding electric vehicles to our fleet, both in our facility operations and in deliveries. However, while technology has advanced for personal electric vehicles, barriers to electrifying a commercial fleet as large and complex as ours remain significant. We face two main challenges:

- The types of vehicles we need, ranging from longhaul Class 8 trucks to last-mile delivery vehicles, are still not available in the commercial vehicle space in the quantities we need. We are working with manufacturers to address range and capacity limitations.
- Charging infrastructure is not yet sufficient to handle the demands of charging hundreds of vehicles simultaneously. In urban areas, we use available regenerative charging stations, and we are collaborating with power utilities on broader infrastructure solutions.

Despite these limitations, in FY19, we were able to add almost 400 electric vehicles to our global fleet, resulting in more than 2,944 electric vehicles in service by the end of the fiscal year, including forklifts, airport ground service equipment, and delivery trucks. We also anticipate the delivery of 1,000 Chanje V8100 electric vehicles for use in California by FedEx Express during 2020. These vehicles can travel more than 150 miles when fully charged, potentially saving 2,000 gallons of fuel, avoiding 20 metric tons of CO_2e emissions per vehicle each year, while reducing maintenance costs. This represents a significant step in our efforts to continue the electrification of our fleet, especially for urban delivery, and reflects our multi-year commitment to electrification.

Outside the U.S., FedEx Express has tested electric vehicles in China and Europe, with a view to strategically scale the adoption of commercially viable models in those markets. FedEx Express already has about 100 electric vehicles in the Asia-Pacific region. A recent rule promulgated in China requires all charging to take place outside, temporarily affecting our electric vehicle expansion plans in that country.

Next Steps in Fleet Electrification

FedEx Express plans to complete an overarching, proactive electrification strategy and process that can be applied anywhere in the world. Once in place, this strategy will facilitate greater use of electric vehicles and meet differing regulatory requirements from city to city. The process also includes working with utilities to identify the infrastructure upgrades needed to meet the higher electricity demand, with partners that can build charging infrastructure, and with vehicle manufacturers to ensure availability of parts for service and repair. The final phase is improving on this electrification ecosystem with microgrids that can help to decrease demands on electric substations and enable charging at times that avoid peak energy costs.

FedEx Freight also continues making research and development investments into electrification of the transportation sector, with special focus on truck capacity, range, and cost-efficiency compared to diesel engines. Plans continue at FedEx Freight to incorporate the Tesla Semi electric tractors into the fleet, which will require facility electricity infrastructure upgrades to simultaneously charge a fleet of large electric vehicles.

While FedEx Freight awaits production of the Tesla Class 8 trucks, electric hostlers are being evaluated. Hostlers have an advantage in that they are used only on FedEx premises and therefore avoid the challenges associated with range limitations. In addition, the limited number of hostlers at FedEx facilities makes charging requirements manageable. During FY19, FedEx Freight began pilot testing an electric hostler with positive results. Drivers appreciate the quiet and efficient operation, as well as the zero emissions. Future plans call for integrating the electric hostler with the FedEx Freight Yard Management System for seamless operation.

Where independent service providers are part of our shipping network, we promote the use of electric vehicles and alternative fuels. At FedEx Ground, for instance, an electric vehicle charging pilot is currently underway and will be completed by the end of 2020. Through an arrangement with Charge Point, which owns and maintains the charging equipment, FedEx Ground contracted service providers will be able to charge their electric vehicles at two locations beginning in late 2020. This approach is similar to the model used for service providers who operate propane vehicles, for which FedEx Ground offers a propane fueling facility.

See the Sustainable Facilities section in the Environment chapter for details on the ways we are beginning to upgrade our infrastructure with new technology and incorporate on-site solar installations to power a growing electric fleet.

Attachment F: FedEx Response to Solicitation

Vehicle Efficiency (continued)

Alternative Fuels
Across the FedEx enterprise, we continue using alternative fuels in our fleets, including biodiesel, compressed natural gas (CNG), propane, and hydrogen fuel cells. For instance, FedEx Ground sells biodiesel to contracted service providers for improved environmental performance. In FY19, approximately 72% of all diesel sold to service providers consisted of various biodiesel blends. Use of biodiesel avoided almost 77,000 metric tons of CO_2e emissions in FY19 through a network of fuel islands at most of our 84 locations. Beyond providing pre-blended biodiesel at most of our locations, 27 locations have on-site blending technology. We plan to expand the biodiesel fuel island network throughout the U.S. based on careful evaluation of each geography and extend the saving benefits of the fuel program.

In FY19 we had 217 CNG and LNG vehicles in service, reducing diesel fuel use and emissions. FedEx Freight continues to monitor the development of natural gas vehicles and explore additional opportunities to add more to the fleet. However, the availability of natural gas engines capable of meeting our freight needs is limited. We have also evaluated the applicability of CNG vehicles to FedEx Express and determined that it is not a mainstream fuel in many places, retail infrastructure is lacking in many of our markets, and CNG does not have the potential to significantly improve the FedEx Express fleet efficiency for the smaller size vehicles used and the shorter distances traveled, compared to FedEx Freight.

Hydrogen fuel cell technology offers the potential for low-emission alternatives to traditional engines, and could provide excellent range for longer routes. FedEx Express operates three fuel cell cargo tugs at the Albany, New York airport hub and continues seeking extended-range electric vehicles, but fueling infrastructure remains an impediment.

Alternative Vehicle Fleet

	FY17	FY18	FY19
Total Alternative Fuel Vehicles	**2,865**	**3,873**	**4,031**
Hybrid	463	389	350
Electric	2,109	2,554	2,944
Compressed Natural Gas/Liquefied Natural Gas	220	331	217
Liquified Petroleum Gas (LPG) (Propane)*	58	583	515
Hydrogen Fuel Cell	15	16	5

* Total does not include propane-powered forklifts. FY18 increase due to inclusion of on-road LPG vehicles at TNT.

Urban Mobility Innovations
As urban centers around the world become increasingly congested, FedEx is testing and applying even more innovative solutions to reduce the use of traditional vehicles and expand electric vehicles, bicycles, autonomous devices, and other last-mile delivery options. This includes developing cutting-edge last-mile delivery solutions that work within urban infrastructure constraints and minimize or eliminate emissions. Roxo™, the FedEx SameDay Bot, and use of drone technology, both tested during FY19, are two examples of last-mile delivery innovations that hold promise for navigating the challenges of urban centers and last-mile delivery. See the Driving Innovation section in the Economy chapter for more.

Although traffic congestion and emissions are somewhat interdependent, we use different strategies to mitigate them. For instance, in China's largest cities, where traffic can mean sitting at a standstill for hours, cities have an important role to play in upgrading infrastructure. FedEx Express is developing new delivery methods for urban locations that include having multiple foot, bike or small-vehicle couriers work from a single base, aided by innovative technology, to reduce the numbers of delivery vehicles entering and leaving the city. We also continue to evaluate emerging technologies that use artificial intelligence to connect vehicles to traffic lights and other infrastructure for route optimization.

Improving City Logistics in Europe
In Europe, urban mobility is a highly variable issue from one city and country to the next. For example, each city maintains its own requirements to comply with EU emissions standards. In addition, some cities impose pedestrian- or bicycle-only areas. The presence of historic centers with narrow, cobbled, or one-way streets and waterways has brought new challenges in delivering to apartment residents in busy cities. But commonalities can be found. FedEx Express has launched a series of urban logistics pilot programs in six major cities – Amsterdam, Frankfurt, London, Milan, Madrid, and Paris – to identify the best combination of mobility solutions for each type of urban center. These locations were selected in part because they include attributes that make them comparable to as many as 600 other cities across Europe, enabling us to scale the new solutions beyond the initial six pilot locations.

We are testing a variety of innovative options to determine what works best for each city's circumstances, including electric vehicles, autonomous devices, and controlled access to car trunks, as well as options such as foot couriers; cargo bicycles with two, three, and four wheels; bicycles with trailers behind them; and potentially public transit systems to carry packages. The overarching objective is to deliver packages as safely, sustainably, and efficiently as possible using an intelligent logistics system that can be applied in many locations.

Attachment F: FedEx Response to Solicitation

Sustainable Facilities

The efficient operation of our 5,000+ air and ground hubs, local stations, freight service centers, and retail locations is critical to achieving our business and sustainability goals.

Goal:
Seek Leadership in Energy and Environmental Design (LEED) certification on all new U.S. FedEx Express buildings and certified facilities.

Progress:
On track, with three additional LEED-certified facilities in FY19.

From efficient facility design and construction to state-of-the-art energy management and waste recycling practices, we are working to make our facilities more sustainable. Our operating companies improve efficiency in many ways, including by certifying facilities to external standards, where viable, that encompass a host of environmental criteria. These include:



LEED

- FedEx Express has 22 LEED-certified facilities in the U.S., including its headquarters in Memphis, Tennessee, covering an area of 275,850 square meters.
- FedEx Express has three LEED-certified facilities outside the U.S., including the FedEx Express International headquarters in Hoofddorp, Netherlands, which is certified LEED Platinum.
- FedEx Ground has six LEED-certified facilities in the U.S.
- The FedEx Office headquarters in Plano, Texas is LEED-certified.
- FedEx Freight brought a new LEED-certified facility online in Wisconsin during 2019, the first for this operating company.

ISO 14001

- FedEx operates 606 facilities, primarily FedEx Express facilities, certified to the ISO 14001 environmental management system standard.
- In addition, some of our international operations also have ISO 50001 certification.

Other Facility Sustainability Programs

The FedEx Ground EarthSmart® Champion program aims to increase employee participation and engagement in sustainability initiatives in every facility. The program continued to grow in FY19, with 640 EarthSmart champions, 490 champion sites and 460 certified buildings. Going forward, FedEx Ground plans to house EarthSmart champion information in a customized cloud-based system that will make energy-saving and other sustainability information much more accessible to the FedEx Ground network.

The FedEx Freight internal GREEN Site certification program, which recognizes facilities that complete actions like recycling and conserving energy to reduce environmental impacts, included all FedEx Freight sites in FY19. Every site also has at least one volunteer in the Local Environmental Action Facilitator Program. The program has more than 500 environmental action facilitators working locally and another 32 at the district level, sharing knowledge across our network and working with facility leads to implement sustainability initiatives.

Across all FedEx operating companies, our facility specifications include requirements that support sustainability, such as efficient LED lighting. Many facilities also feature daylighting through solar tubes, water-saving plumbing fixtures, and recycled materials where appropriate. In FY19, FedEx Freight also updated its master facility specifications for new build-to-suit facilities to include water bottle filling stations and 20-amp receptacles for employees' e-vehicles. And designated carpool parking to encourage employee carpooling is required at all new FedEx Ground facilities, which can help to reduce emissions from commuting.

Attachment F: FedEx Response to Solicitation

Sustainable Facilities (continued)

Reduce and Replace

Lighting Retrofits

Energy efficiency is an important component of our sustainable facilities approach, reflecting our commitments to both reduce and replace. As in previous years, lighting retrofits – including upgrading to LED for interior and exterior lights and installing motion sensors and lighting control systems, among other upgrades – make up a large part of our energy efficiency projects. In FY19 we upgraded an additional 17 facilities (16 FedEx Freight facilities and one FedEx Ground facility). Along with previous retrofits, these upgrades saved more than 254 million kWh of electricity and avoided 180,321 metric tons of CO_2e emissions in FY19. Since the program began in 2007, lighting retrofits at 1,130 facilities have saved more than 1.4 billion kWh of electricity.

Our assessments have shown that the combination of LED lighting and motion sensors enhances efficiency as much as sophisticated control systems, so LED remains our primary lighting efficiency measure.

Energy Management Systems

Centralized energy management systems contribute to our efficiency efforts by setting temperature controls to adjust for occupied and vacant building times, controlling lighting and identifying the most energy-intensive buildings and potential energy-saving opportunities. At FedEx Office, an energy management system has been deployed in more than 1,500 stores. The system provides centralized control of HVAC equipment, significantly enhancing energy efficiency and our ability to diagnose and address sub-optimal system performance. During FY19, the energy management system resulted in energy savings of more than 22 million kWh of electricity, avoiding 16,200 metric tons of CO_2e, the equivalent of taking nearly 3,500 cars off the road.



254m

kilowatt-hours of energy saved in FY19 as a result of lighting retrofits and energy management

180,321

metric tons CO_2e emissions avoided in FY19 as a result of lighting retrofits and energy management

Attachment F: FedEx Response to Solicitation

Sustainable Facilities (continued)



Revolutionize

Renewable Energy

Goal:

Expand on-site energy generation and continue to procure renewable energy for facilities.

Progress:

On track, with more than 23 million kWh generated in FY19.

Expanding on-site renewable energy generation and procuring renewable energy are ways we revolutionize our facilities. At 26 FedEx locations, renewable and alternative energy systems – including on- and off-site solar, as well as fuel cell technologies – generated over 36 million kWh of clean energy in FY19. These installations reduce GHG emissions and operating expenses, advance our renewable energy goals, and demonstrate industry leadership.

With the addition of one new on-site solar installation during FY19, FedEx on-site solar generation capacity grew to more than 23 million kWh in FY19. This is equivalent to the annual electricity consumption of 2,753 homes.

As renewable energy technology continues to evolve, we seek new ways to revolutionize our energy management approach. This includes greater investments in solar energy and fuel cell technology that we hope will allow us to create our own on-site microgrid pilots, although implementation remains several years away.

In FY19, electricity generated by on-site fuel cells totaled 12.3 million kWh. Along with on-site solar, these revolutionary energy initiatives underscore our ongoing commitment to reducing emissions through best available technologies. FedEx Ground added a 1MW fuel cell in Middletown, Connecticut in FY19. Already, three FedEx facilities are powered by both fuel cells and solar, and we have begun exploring the possibility of replacing diesel backup generators with on-site solar, fuel cells, combined heat and power technology, and energy storage. Together, these advancements could create a microgrid and provide a more efficient alternative to generators that, while historically necessary, remain largely unused.

In 2019, FedEx Ground reached its internal goal to purchase at least 5% renewable energy for facilities. We continue to closely monitor opportunities to purchase off-site renewable energy, although regulatory and accounting structures present obstacles. We currently purchase off-site renewable energy in Washington State and look for other locations where the practice is viable.

See the Data Appendix for details on our efficient facilities.

Microgrids and Solar Thermal

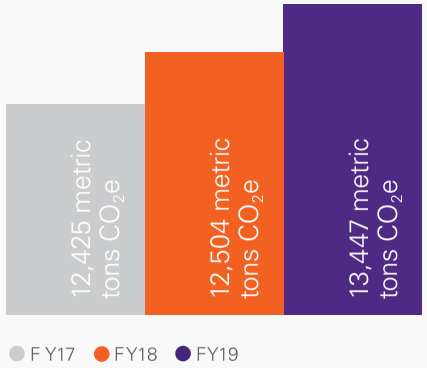
FedEx Ground is also exploring the use of microgrids. This longer-term project aims to increase the resiliency of our operations and support emergency preparedness. Microgrid technology provides our facilities with the flexibility to connect to local grid power or to operate self-sufficiently. Efficiently keeping our facilities cool and safe for team members working in hot climates is another priority.

At a FedEx Ground Florida facility, we are implementing an innovative way to cool trailers and improve team member comfort as they load packages. A roof-mounted solar tube array reduces the amount of compression needed by the air conditioner and improves energy efficiency by as much as 50%.

On-Site Solar Electricity Generation



Emissions Avoided



Attachment F: FedEx Response to Solicitation

Sustainable Materials and Recycling

As in the past, FedEx-branded packaging, which includes the recognizable envelopes and corrugated boxes that protect customer shipments in transit, remained the largest volume of material purchased in FY19. We also purchase other types of materials for our operations, such as vehicle maintenance supplies, de-icing fluids, pallets and paper used by FedEx Office.

Responsible Packaging

Minimizing packaging and maximizing recycling volume conserves resources, reduces waste and improves transportation emissions efficiency. FedEx-branded packaging is 100% recyclable and composed of 45% recycled content. The third-party certified content percentage of our packaging materials reached 68% for FY19. This represents an increase of 13 percentage points over FY18.

To reduce the potential for wasted packaging, we have approved packaging specifications and ordering allocations. Quarterly audits of our packaging suppliers further ensure branded packaging meets all specifications and guidelines. The FedEx Sourcing team evaluates each critical packaging supplier annually on environmental management practices, continuously monitoring and improving sustainability programs where possible.

Optimizing packaging by making weight, size and content adjustments helps customers ship more efficiently, such as through dimensional, or dim, weight pricing based on package volume. This allows us to make the best use of space in our aircraft, vehicles, and distribution centers; improves loading efficiency; and reduces emissions. Dim weight pricing also encourages customers to make packaging adjustments that maximize product density and reduce packaging materials. FedEx Packaging Services works with customers to optimize package size and design, which reduces their costs and environmental impacts. Our packaging engineers assess existing packaging and recommend more efficient designs, followed by performance testing to make sure the redesigned packaging meets customer needs with just the right amount of material. We also work to make sure our customers' packages are delivered free of any damage that could lead to a return and replacement.

Our packaging engineers work closely with customers to meet their design and sustainability objectives, whether that means using less polystyrene foam, less film to wrap an item or more recyclable packaging material. We also use a sustainability checklist to advise customers about curbside recycling limitations, right-sizing, ability to withstand heat and humidity and other considerations. Key to the success of new or modified packaging is making sure it can be efficiently sorted at our facilities. We test all packaging innovations to make sure they will not jam or get damaged on a conveyor. This not only protects customer items, but also avoids additional handling surcharges, keeping customer costs low.

Some of our recent packaging innovation projects include supporting the testing and development of a customized container with a reuse lifespan of two years for temperature-sensitive and perishable items like food and wine, and a modular crate that can accommodate high-value content of different sizes. For more information about our packaging innovations, see the Economy chapter. For details about the volume and percentages of packaging materials, paper, and other operational materials with recycled content, see the Data Appendix.



Attachment F: FedEx Response to Solicitation

Sustainable Materials and Recycling (continued)

Sustainable Paper

After corrugated packaging, paper represents our most used material, and the vast majority of our paper use takes place during printing operations at approximately 2,100 FedEx Office locations. FedEx Office has implemented a variety of strategies to responsibly source, use, and recycle paper.

This includes engaging team members and customers in our sustainable practices, along with a forest-based paper product procurement policy that includes vendor requirements for responsible forest-management practices. We purchase the vast majority of our paper from suppliers who are certified by sustainable forest programs, such as the Forest Stewardship Council (FSC). In fact, 99.8% of all paper purchased by FedEx Office during FY19 was third-party certified, including 89% that was FSC certified.

In addition to purchasing our paper from certified forest programs, we continue to incorporate alternative fibers into our product mix. We continue purchasing "tree-free" products, or those that use alternative fibers, like agricultural residues. We plan to continue researching these alternatives and others to ensure the continued reduction of our environmental footprint associated with paper. In addition to paper, FedEx Office carries sustainable options for our signs and graphics offerings used by large commercial customers, hotels and convention centers. Several FedEx Office signs and graphics product offerings have environmental benefits, including sustainably certified banners and large format rolls, recyclable banners and media boards, and eco-friendly surface graphics, among others.

For more information about our supplier purchasing policies, please see the Our CSR Strategy chapter. For the percentages of FSC and other third-party certified sustainable paper used by FedEx Office year-over-year, see the Data Appendix.

FedEx Office also aims to make it easy for our customers to reduce their own materials use and increase recycling. FedEx Office® Print Online, for instance, allows commercial customers to print locally, avoiding unnecessary shipping and enabling them to preview projects before production, which reduces wasted pages. Our longstanding paper shredding and recycling service allows customers to bring any documents, including sensitive items such as tax returns, to a FedEx Office location and have them securely and confidentially shredded, then recycled. During FY19, almost 10 million pounds of paper were shredded and recycled. Providing customers with sustainable paper options is also essential, so FedEx Office stocks clearly labeled, sustainably-sourced paper options for purchase.

Waste and Recycling

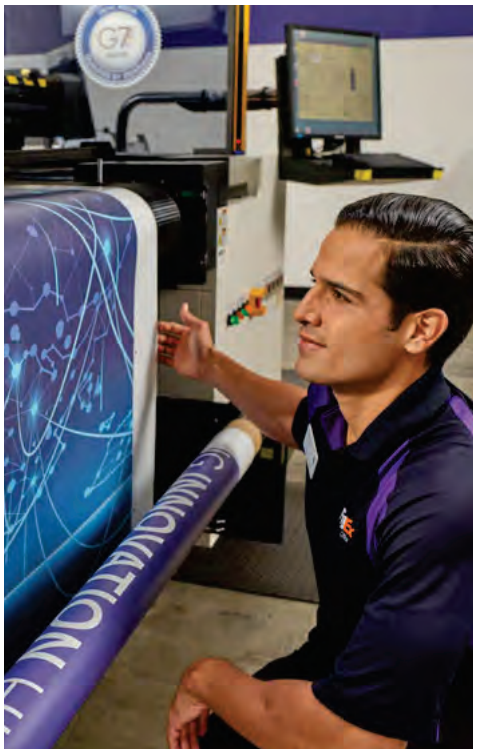
As our business grows to meet the accelerating demands of e-commerce and other shipping needs, our waste management strategies help ensure we recycle more of the waste produced in our facilities. We also encourage customers to recycle our packaging and are researching options for reusable FedEx-branded packaging as well.

In FY19, 59% of the solid waste generated in our operations was sent to recyclers. Our operating companies use a variety of waste reduction and recycling strategies to maximize waste diversion for their unique operations. For example, in FY19, FedEx Ground diverted 83.5% of waste through an efficient separation and recycling program for cardboard, plastic, and pallets at every FedEx Ground facility in the U.S. Some smaller FedEx Ground facilities send their recyclable items to a larger facility where they are combined and picked up for recycling using a single-vendor approach. This limits the number of facilities visited to pick up recyclables and provides FedEx Ground teams with a single point of contact for added efficiency.

In addition, FedEx Ground reduced waste further by eliminating the core on plastic film – widely used to wrap and secure packages – and replacing it with a reusable core at 35 FedEx SmartPost® locations. Roughly 800,000 cardboard cores will no longer be recycled or sent to landfills each year, which is equal to diverting almost 1.2 million pounds of paper. In addition, this film is 28% thinner than its predecessors, making it easier for team members to handle. Estimated annual cost savings have exceeded $500,000. During FY19, this project was honored by the Sustainable Purchasing Leadership Council for excellence and innovation in sustainable procurement practices.

For details about the volume of waste generated, recycled and landfilled year-over-year across FedEx operating companies, see the Data Appendix. Included are:

- Solid waste
- Hazardous waste
- Non-hazardous regulated waste
- Universal waste
- Electronic waste



Attachment F: FedEx Response to Solicitation

The FedEx Ground Sustainability Journey

In 2013, FedEx Ground unveiled an ambitious set of sustainability goals focused on renewable energy, alternative fuels, energy efficiency, and waste diversion. Since then, FedEx Ground has integrated sustainability in its operations and among service providers, achieving all five goals almost a year ahead of schedule. Strong leadership and engagement through the FedEx Ground EarthSmart Champion Program drove this success and helped to transform the culture. The program has increased sustainability awareness and provided a platform for employees to identify innovative solutions, improve operational efficiencies, and lead change.



Renewable Energy

Goal:
5% renewable energy by 2020.

Progress:
5.4% renewable energy in 2019.

FedEx Ground surpassed this goal by growing the renewable energy infrastructure. Today, the company has 15 locations using solar energy in their operations. These include on-site solar installations, along with one facility in Spokane, Washington that receives all of its electricity from energy produced by a nearby solar farm, and the Maui, Hawaii facility that features a solar-plus-storage system providing almost 100% of the facility's electricity needs.

Alternative Fuels

Goal:
Replace 10% of diesel with alternative fuels by 2020.

Progress:
12.3% of diesel displaced with alternative fuels.

FedEx Ground helps to increase alternative fuel accessibility for our service providers through fuel islands. Our fuel island network has enabled our service providers to maintain a network of more than 180 alternative fuel vehicles.

Energy Efficiency

Goal:
Improve energy efficiency to reduce electricity use 20% by 2020.

Progress:
33% reduction in electricity use.

Energy efficiency is central to our overall sustainability strategy. FedEx Ground helped to champion our energy efficiency efforts and saved 82.6 million kWh of energy through efficiency efforts. Beyond energy savings, these efficiency initiatives have helped to increase team member comfort, safety, and yard visibility.

Waste Diversion

Goal:
Divert 80% of waste from landfill by 2020.

Progress:
81.6% of waste diverted from landfill.

FedEx Ground achieved an impressive waste diversion rate of pallets, plastic, cardboard, and metal due to employee engagement. The FedEx EarthSmart Champion Program provides ongoing engagement, with committed employees throughout the network driving progress on this goal.

Data Appendix

OUR CSR STRATEGY/ECONOMY

BUSINESS PERFORMANCE[i]	FY17	FY18	FY19
Revenue ($B)	$60.32	$65.45	$69.69
Operating Income ($M)	$4,566	$4,272	$4,466
Operating Margin	7.6%	6.5%	6.4%
Net Income ($M)	$2,997	$4,572	$540
Diluted EPS	$11.07	$16.79	$2.03
Capital Expenditures ($B)	$5.12	$5.66	$5.49

(i) For more information, see our 2019 Annual Report.

STAKEHOLDER VALUE-ADDED TABLE	FY17	FY18	FY19
Dividends Paid to Shareholders ($M)[i]	$426	$535	$683
Salaries and Employee Benefits ($B)[i]	$21.99	$23.80	$24.78
Community Investments ($M)[ii]	$65.30	$64.12	$62.40

(i) For more information, see our 2019 Annual Report.
(ii) This includes cash, in-kind and United Way team member contributions.

SUPPLY CHAIN	FY17	FY18	FY19
Total Number of Suppliers Participating in RFx Event	281	386	508
Total Number of Suppliers Asked Sustainability Questions in RFx Event	206	300	436
% Suppliers Screened with Sustainability RFx Questions	73%	78%	86%
Diverse Supplier Spending ($B)	$9.1	$9.6	$12.3
Minority-owned Businesses (% of total diverse supplier spend)	12%	15%	12%
Women-owned Businesses (% of total diverse supplier spend)	9%	9%	8%
Other Small Businesses (% of total diverse supplier spend)	79%	76%	80%
Minority-owned Businesses ($B)	$1.10	$1.40	$1.50
Minority Spend by Demographic (%)			
Hispanic	30%	23%	28%
African American	27%	30%	30%
South Asian Indian	13%	4%	5%
Asian	4%	5%	4%
Other/Not Disclosed[(i)]	26%	38%	33%

(i) This includes Native American, which was <1% of data reported.

CHARITABLE CONTRIBUTIONS & VOLUNTEERISM	FY17	FY18	FY19
Cash Grants ($M)	$49.30	$47.78	$53.78
Corporate Charitable Shipping ($M)	$5.25	$6.94	$7.70
Corporate Marketing and FedEx Express In-kind Donations ($M)	$0.90	$0.42	$0.93
Total Company Direct Charitable Contributions ($M)	$55.45	$55.14	$62.41
Team Member Contributions to United Way Campaign ($M)	$9.85	$8.98	$11.41
TOTAL ($M)	**$65.30**	**$64.12**	**$73.82**

FEDEX CARES VOLUNTEERISM	FY17	FY18	FY19
Total # FedEx Volunteers	21,650	13,016	24,684
Total # Volunteer Hours	111,200	81,976	105,845

PEOPLE

HEADCOUNT BY GLOBAL REGION	FY17	FY18	FY19
Total Headcount	404,336	426,530	444,770
U.S. (%)	70%	69%	71%
Europe (%)	12%	11%	11%
Asia Pacific (APAC) (%)	7%	7%	7%
Latin America, Caribbean (LAC) (%)	6%	8%	6%
Canada (%)	3%	3%	3%
Middle East, Indian Subcontinent and Africa (MEISA) (%)	2%	2%	2%
Full-time Employees – Global Workforce[(i)]	N/R	243,226	259,666
Part-time Employees – Global Workforce[(i)]	N/R	134,000	145,064
Full-time Employees – U.S. Workforce	160,732	169,795	181,940
Part-time Employees – U.S. Workforce	118,879	123,526	132,501

(i) Excludes TNT Express employees.

TEAM MEMBER CAREER DEVELOPMENT	FY17	FY18	FY19
Total Average Training Hours (does not include TNT Express)	19.38	19.07	37.51
Management	22.58	38.68	45.67
Non-management	19.11	17.50	36.33

U.S. WORKFORCE DIVERSITY	FY17	FY18	FY19
Caucasian	50.1%	49.2%	47.7%
Black/African American	28.7%	29.0%	29.4%
Hispanic/Latin	14.5%	15.3%	15.9%
Asian	4.3%	4.0%	3.9%
American Indian/Alaskan Native	0.6%	0.6%	0.6%
Native Hawaiian or Pacific Islander	0.5%	1.3%	0.5%
Other	1.3%	0.5%	2.0%
Minorities in U.S. Management	34.3%	35.5%	36.6%

Attachment F: FedEx Response to Solicitation

WORKFORCE GENERATIONAL DIVERSITY	FY17	FY18	FY19
Global Workforce[(i)]			
Under 30 Years of Age	N/R	29%	26%
30-50 Years of Age	N/R	46%	61%
Over 50 Years of Age	N/R	25%	13%
U.S. Workforce			
Under 30 Years of Age	29%	30%	31%
30-50 Years of Age	41%	42%	40%
Over 50 Years of Age	30%	28%	29%

(i) FY18 excludes TNT Express, FedEx Europe, and MEISA regions.

EMPLOYEE TURNOVER (not including TNT Express)	FY17	FY18	FY19
New Hire Data			
Total New Hires	163,755	200,411	105,788
New Hire Rate	47%	53%	26%
Male % of New Hires	67%	66%	66%
Female % of New Hires	33%	34%	34%
Employee Turnover Data			
Total Turnover	142,805	191,917	120,668
Turnover Rate	41%	51%	30%
Male % of Turnover	67%	65%	65%
Female % of Turnover	33%	35%	35%

GLOBAL HEADCOUNT BY GENDER (not including TNT Express)	FY17	FY18	FY19
Total Employees	349,456	377,226	403,631
Total Male Employees	249,674	269,824	288,340
Male % of Headcount	71%	72%	71%
Total Female Employees	99,782	107,052	115,291
Female % of Headcount	29%	28%	29%
Management Employees	27,200	28,559	30,381
Male % Management Employees	78%	78%	77%
Female % Management Employees	22%	22%	23%
Non-Management Employees	322,256	348,667	373,250
Male % Non-management Employees	71%	71%	71%
Female % Non-management Employees	29%	29%	29%

GLOBAL SAFETY DATA[i]	FY17	FY18	FY19
Total Lost Time Injury Rate (per 200,000 hours worked)[ii]	3.33	3.34	3.88
North America (U.S./Canada)	3.68	3.89	4.71
Rest of the World (includes TNT Express)	2.51	2.21	2.34
Lost Time Injuries % Male[iii]	66%	66%	66%
Lost Time Injuries % Female[iii]	34%	34%	34%
Total Number of Employee Fatalities (work-related)[iv]	7	7	10

(i) Does not include independent contractors working on behalf of FedEx.
(ii) Per 200,000 hours worked; Lost Time Injury means a nonfatal traumatic injury that causes any loss of time from work beyond the day or shift it occurred; or a nonfatal nontraumatic illness/disease that causes disability at any time. Global LTIR data is based on definitions from the United States Occupational Safety and Health Administration (OSHA).
(iii) For % Male and % Female breakouts: FedEx Express Europe and TNT Express are not included. FedEx Supply Chain division is only included in FY17.
(iv) GRI definition: the death of a worker occurring in the current reporting period, arising from an occupational injury or disease sustained or contracted while in the organization's employ.

ENVIRONMENT

DIRECT AND INDIRECT ENERGY CONSUMPTION (TERAJOULES)	FY17	FY18	FY19
Direct Energy Consumption			
Aircraft Fuel			
Jet Fuel[i]	160,399	168,804	172,446
Vehicle Fuel[ii]			
Diesel	36,867	42,989	43,081
Renewable Biodiesel (% of total diesel)	*4,067 (11%)*	*4,019 (9%)*	*6,975 (9%)*
Gasoline	3,489	3,385	3,517
Renewable Ethanol (% of total gasoline)	*4.4 (0.13%)*	*2.3 (0.07%)*	*2.8 (0.08%)*
Propane	870	954	1,030
Liquefied Natural Gas (LNG) & Compressed Natural Gas (CNG)	146	156	149
Facility Use			
Natural Gas	5,727	6,797	7,808
Heating Oil	52	38	33
Total Direct Energy Consumption (terajoules)	**207,550**	**223,123**	**228,064**
Indirect Energy Consumption			
Facility Electricity Use			
Purchased Electricity	7,988	8,461	8,077
Purchased Heating	61	N/R	0
Purchased Cooling	2	2	0.5
Total Indirect Energy Consumption (terajoules)	**8,051**	**8,463**	**8,077**
Total Direct and Indirect Energy Consumption (terajoules)	**215,601**	**231,586**	**236,142**
Other Indirect Energy Consumption			
Contracted Transportation	36,068	38,179	41,969
Total Other Indirect Energy Consumption (terajoules)	**36,068**	**38,179**	**41,969**

(i) Currently none of the jet fuel consumed is sourced from alternative or sustainable feedstocks. See page 65 for progress on our goal to obtain 30% of jet fuel from alternative sources by 2030.
(ii) Includes a small amount of fuel used for emergency generators at some facilities. The terajoules reported for biodiesel and ethanol are based on blended gallons of both fuel types consumed during those fiscal years.

DIRECT AND INDIRECT GHG EMISSIONS (METRIC TONS CO_2e)	FY17	FY18	FY19
Direct Energy Consumption (Scope 1)			
Aircraft Fuel			
Jet Fuel	10,889,010	11,467,497	11,692,918
Vehicle Fuel[i]			
Diesel	2,582,237	3,049,466	3,020,199
Gasoline	241,331	235,226	242,740
Propane	50,535	55,432	59,850
Liquefied Natural Gas (LNG) & Compressed Natural Gas (CNG)	7,625	8,153	7,810
Facility Use			
Natural Gas	278,650	333,844	379,953
Heating Oil	4,211	2,765	2,703
Total Direct Emissions (Scope 1) (metric tons CO_2e)	**14,053,599**	**15,152,383**	**15,406,173**
Indirect Energy Consumption (Scope 2)			
Facility Energy Use			
Purchased Electricity	1,093,006	1,049,902	995,965
Purchased Heating	1,012	N/R	0
Purchased Cooling	91	85	22
Total Indirect Energy Emissions (Scope 2) (metric tons CO_2e)	**1,094,109**	**1,049,987**	**995,988**
Market-Based Scope 2 Emissions[ii]	*1,094,867*	*1,049,987*	*995,988*
Total Direct and Indirect Emissions (Scope 1 & 2) (metric tons CO_2e)[iii]	**15,147,708**	**16,202,370**	**16,402,161**
Other Indirect Energy Consumption (Scope 3)			
Contracted Transportation[iv]	2,571,006	2,740,531	3,020,239
Team Member Business Travel	71,409	80,434	79,054
Total Other Indirect Emissions (Scope 3) (metric tons CO_2e)	**2,642,415**	**2,820,965**	**3,099,293**
Total Greenhouse Gas Emissions (Scope 1, 2 & 3) (metric tons CO_2e)	**17,790,123**	**19,023,335**	**19,501,454**

(i) Includes a small amount of fuel used for emergency generators at some facilities.
(ii) Based on comprehensive assessment performed for FY17, we determined the difference between Location- and Market-based Scope 2 emissions is de minimis at the present time. Therefore, we are reporting the same value for both metrics in FY18.
(iii) Scope 1 & 2 GHG emissions data was externally verified by Cventure LLC.
(iv) Includes CO_2e emissions from: (1) fuel sold by FedEx Ground to independent pickup-and-delivery and linehaul contractors through on-site fueling facilities, or purchased by independent linehaul contractors through retail outlets using fleet fuel cards, (2) fuel used by FedEx Freight contractors in Canada, (3) allocated portion of fuel burned by commercial interline aircraft carriers in support of FedEx Express international shipping, and (4) contracted intermodal rail at FedEx Freight and FedEx Ground.

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ENERGY & EMISSIONS INTENSITY	FY17	FY18	FY19
Consolidated Revenue ($M)	$60,319	$65,450	$69,693
Total Energy Intensity (terajoules/$M)	4.17	4.12	3.99
Total Emissions Intensity (Scope 1 & 2) (metric tons CO_2e/$M revenue)	251.13	247.55	235.35
Total Emissions Intensity (Scope 1, 2, & 3) (metric tons CO_2e/$M revenue)	294.93	290.65	279.82

DIRECT AND INDIRECT GHG EMISSIONS: GHG EQUIVALENCY BREAKDOWN (METRIC TONS CO_2e)	FY17	FY18	FY19
Total Direct Energy Emissions (Scope 1)[i]			
Carbon Dioxide (CO_2)	13,889,862	14,772,355	15,252,870
Methane (CH_4)	6,862	7,287	5,182
Nitrous Oxide (N_2O)	136,202	156,547	138,380
Total Indirect Energy Emissions (Scope 2)			
Carbon Dioxide (CO_2)	1,087,006	1,042,938	989,008
Methane (CH_4)	2,397	1,965	2,104
Nitrous Oxide (N_2O)	4,705	5,084	4,876
Total Direct and Indirect Energy Emissions (Scope 1 & 2)[ii]			
Carbon Dioxide (CO_2)	14,976,868	15,815,293	16,241,878
Methane (CH_4)	9,259	9,252	7,286
Nitrous Oxide (N_2O)	140,907	161,631	143,256

(i) FY17 and FY18 data does not include TNT Express vehicle fuel emissions as we did not get those emissions broken out by GHGs in those fiscal years. FY18 and FY19 data also does not include vehicle CNG/LNG usage as those GHGs were not broken out separately either in those fiscal years.
(ii) The total values reported for FY17 in last year's report were incorrect due to a calculation error.

OTHER SIGNIFICANT AIR POLLUTANTS (METRIC TONS)[i]	FY17	FY18	FY19
Nitrogen Oxides (NOx)[i]	71,443	75,143	74,526
Sulfur Oxides (SOx)[ii]	10,269	10,807	11,050
Particulate Matter (PM10)[i]	800	839	764

(i) NOx and PM10 data does not include vehicle fleet outside the U.S. and Canada.
(ii) SOx data does not include TNT Express vehicle fleet.

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FUEL- AND ENERGY-SAVING INITIATIVES	Energy saved (terajoules)			CO_2e emissions avoided (metric tons)		
Energy Saved (terajoules)	FY17	FY18	FY19	FY17	FY18	FY19
On-site Solar Electricity Generation	75	76	85	12,425	12,504	13,447
Facility Energy Efficiency Initiatives[i, ii]	793	828	915	164,018	171,252	179,638
FedEx Fuel Sense (jet fuel)	12,510	13,436	15,571	849,183	912,023	1,054,418
FedEx Express Aircraft Fleet Modernization	12,705	15,591	19,992	862,420	1,058,368	1,355,852
FedEx Express Reduce, Replace, Revolutionize Vehicle Efficiency	3,113	3,401	3,627	219,714	240,171	255,666
FedEx Freight Intermodal Rail Usage	3,408	3,787	4,022	264,296	296,511	281,278
Total Energy Saved/ Emissions Avoided	**32,604**	**37,119**	**44,211**	**2,372,056**	**2,690,828**	**3,140,299**

(i) Facility energy efficiency initiatives includes building lighting retrofits and energy management systems.
(ii) CO_2e calculated using the EPA GHG Calculator. FY19 emissions uses EPA GHG Calculator's updated emission factors

GLOBAL ALTERNATIVE VEHICLE FLEET	FY17	FY18	FY19
Total Alternative Vehicles	**2,865**	**3,873**	**4,031**
Hybrid	463	389	350
Electric	2,109	2,554	2,944
Liquefied Natural Gas (LNG) & Compressed Natural Gas (CNG)	220	331	217
Liquefied Petroleum Gas (propane)[i]	58	583	515
Hydrogen Fuel Cell	15	16	5

(i) Total does not include propane-powered forklifts. FY18 increase due to inclusion of on-road LPG vehicles at TNT.

FACILITIES OVERVIEW	FY17	FY18	FY19
Number of ISO 14001 Certified Sites[i]	650	561	606
Number of FedEx Express LEED Buildings in U.S.[ii]	14	19	22
Number of FedEx Freight GREEN Site-designated Facilities	486	490	490
Number of FedEx Ground Sustainability Champion-designated Facilities	248	460	460

(i) The majority of ISO 14001 certified facilities are at FedEx Express. The FY18 decrease is due to the lapse in certifications for former TNT Express sites in the United Kingdom and Ireland that were undergoing recertification. These sites have since been recertified.
(ii) There are other LEED facilities as well: FedEx Express International (3 sites), FedEx Ground (6 sites), FedEx Freight (1 site), and FedEx Office (1 site).

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SOLAR ENERGY	FY17	FY18	FY19
Number of On-site Solar Energy Systems Companywide	20	23	24
Solar Electricity Generated On-site (kWh)	20,832,023	21,041,856	23,488,859
Emissions Avoided by Solar Sites (metric tons CO_2e)	12,425	12,504	13,447

MATERIALS CONSUMPTION & RECYCLED CONTENT	FY17	FY18	FY19
Packaging Materials[i]			
Total Packaging (metric tons)	66,833	66,495	57,110
% of Packaging from Recycled Content	44%	41%	45%
% of Packaging from Third-party Certified Content	60%	55%	68%
Paper			
FedEx Office Copy and Print Paper (metric tons)[ii]	18,137	16,947	16,768
% of Paper from Recycled Content	5%	10%	14%
Other Operational Materials (solids)			
Total Other Operational Materials (solids – metric tons)	20,238	18,879	19,580
% of Other Operational Materials (solids) from Recycled Content	56%	61%	65%
Total Solid Materials Used (metric tons)	**110,538**	**109,630**	**93,630**
Other Operational Materials (fluids – liters)	**6,738,515**	**6,565,694**	**6,460,394**

(i) In addition to cardboard, other materials used in shipping include bubble pack, plastic air pillows, chipboard, Tyvek® envelopes, and packaging tape.
(ii) The vast majority of paper usage at FedEx is for commercial copy and print services at our FedEx Office operating company in the U.S. Therefore we are only reporting FedEx Office Copy and Print paper usage, as we consider paper usage at other operating companies to be immaterial.

FEDEX OFFICE PAPER CERTIFICATION (%)[i]	FY17	FY18	FY19
Forest Stewardship Council (FSC)	87.6%	88.0%	88.8%
Other Third-party[ii]	12.0%	11.7%	10.9%
Non-certified	0.4%	0.3%	0.2%

(i) This refers to the paper used for printing operations at FedEx Office, which is the vast majority of our paper use across the enterprise.
(ii) Includes SFI/PEFC, Tree Free, ISO 14001, Green Seal, Wind Power, and Carbon Neutral.

WASTE AND RECYCLING (metric tons)[i]	FY17	FY18	FY19
Total Waste Generated	287,219	291,059	453,629
Sent to Recyclers	203,550	228,311	266,981
% Sent to Recyclers	71%	78%	59%
Landfilled	83,669	62,748	186,648
Total Solid Waste (non-regulated/trash)	275,988	280,715	361,299
Sent to Recyclers	198,353	223,003	258,543
% Sent to Recyclers	72%	79%	72%
Landfilled	77,635	57,712	100,143
Total Hazardous Waste (regulated)	1,023	892	1,990
Sent to Recyclers	338	172	417
% Sent to Recyclers	33%	19%	21%
Landfilled	686	721	1,573
Total Non-hazardous Regulated Waste (regulated)	9,486	8,583	89,422
Sent to Recyclers	4,137	4,267	7,103
% Sent to Recyclers	44%	50%	8%
Landfilled	5,348	4,315	82,319
Total Universal Waste[ii]	38	37	40
Sent to Recyclers	38	37	40
% Sent to Recyclers	100%	100%	100%
Landfilled	0	0	0
Total Electronic Waste	684	832	878
Sent to Recyclers	684	832	878
% Sent to Recyclers	100%	100%	100%
Landfilled	0	0	0

(i) Waste at many of our facilities is difficult to track because it is collected by haulers contracted by a landlord or local municipality, or commingled with other tenants' waste in shared facilities such as airports and strip malls, and as such has not been included in this data.

(ii) Universal waste encompasses certain hazardous waste items, including batteries and mercury-containing lamp bulbs, as defined by U.S. EPA regulations.

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ENVIRONMENTAL COMPLIANCE	FY17	FY18	FY19
Number of Significant Spills[(i)]	134	154	171
Number of Monetary Violations From External Agencies	2	3	3
Total Amount of Monetary Violations	$1,119	$35,840	$5,280

(i) Defined as spills of hazardous materials like oil, fuel, and chemicals that are reportable to the appropriate environmental regulatory agency, such as the U.S. National Response Center. Data only includes operations in the U.S.

Cautionary Note

Certain statements in this report may be considered forward-looking statements, such as statements relating to management's views with respect to future events and financial performance. Such forward-looking statements are subject to risks, uncertainties, and other factors which could cause actual results to differ materially from historical experience or from future results expressed or implied by such forward-looking statements. Potential risks and uncertainties include, but are not limited to, changes in fuel prices; evolving or new U.S. domestic or international government regulation; our ability to meet certain goals relating to aircraft emissions, vehicle fuel efficiency, alternative fuels, and renewable energy, and aircraft and vehicle fleet modernization; challenges inherent with the development of new technologies; our ability to realize the cost savings expected from certain initiatives and other factors which can be found in FedEx Corp.'s and its subsidiaries' press releases and FedEx Corp.'s filings with the Securities and Exchange Commission. Any forward-looking statement speaks only as of the date on which it is made. We do not undertake or assume any obligation to update or revise any forward-looking statement, whether as a result of new information, future events or otherwise.

FedEx Corporation
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Please visit sustainability.fedex.com.





SERVICE GUIDE

fedex.com/serviceguide
January 4, 2021
Updated April 19, 2021

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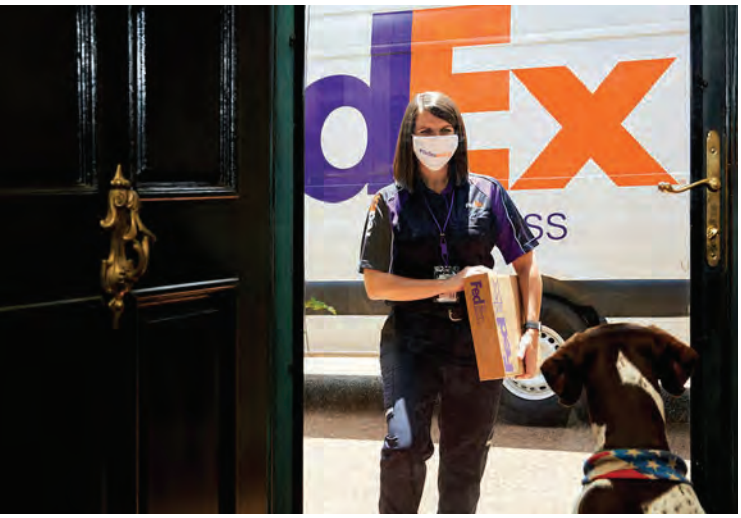

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This book includes an overview of FedEx® services; FedEx Express and FedEx Ground standard list rates effective January 4, 2021, for U.S., U.S. export and U.S. import services; FedEx One Rate® pricing for FedEx Express® U.S. services; FedEx Express Terms and Conditions; the FedEx Ground Tariff; and the FedEx SameDay® City Tariff. This information, along with U.S. retail rates[1] and the service information at fedex.com/serviceguide, constitutes the FedEx Service Guide. The FedEx Express Terms and Conditions, the FedEx Ground Tariff, the FedEx SameDay City Tariff, as applicable, and rates in this book and at fedex.com/serviceguide make up the contract of carriage under which your shipments are transported, unless modified under a separate agreement.

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[1] For FedEx® Retail Rates, go to fedex.com/ratefinder and select the Rate Tools tab.

U.S. package shipping

Details at fedex.com/uspackages; to get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab

SAME-DAY DELIVERY

FedEx SameDay®	FedEx SameDay® City
Door-to-door delivery in just hours Available 365 days a year throughout all 50 states Go to fedexsameday.com or call 1.800.399.5999 to request pickup Government-issued photo ID required at pickup for all FedEx SameDay services	Cross-city, door-to-door delivery in just hours between select ZIP codes Available within select U.S. metro areas Request our contract-only FedEx SameDay City Route service for shipments that follow a regular scheduled route with multiple stops For more information, go to fedex.com/uspackages and select Same-Day Delivery, then FedEx SameDay City Go to fedex.com/samedaycity or call 1.800.399.5999 to see if we serve your city and to request pickup

Explore FedEx packaging.

See p. 16 for the packaging options we offer for your FedEx Express® U.S. and international package shipments. For all FedEx Express packaging, contents should be compatible with the container and packed securely. Contents that distort the shape or size of the package may impact rating.

NEXT-BUSINESS-DAY DELIVERY

FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®
Delivery the next business-day morning by 8, 8:30, 9 or 9:30 a.m. to most areas; additional extended locations provide delivery by up to 2 p.m. Optional Saturday delivery and pickup available in select locations (see p. 132) Service available to and from Alaska and from Hawaii (see pp. 51 and 57)	Delivery the next business day by 10:30 a.m. to most businesses in the contiguous U.S. and by noon or 4:30 p.m. to residences and some rural areas Optional Saturday delivery and pickup available in select locations (see p. 132) Service available to and from Alaska and Hawaii (see pp. 51, 54 and 57)	Delivery the next business day by 4:30 p.m. (by 8 p.m. to residences) Optional Saturday pickup available in select locations (see p. 132) Service available to and from Alaska and from Hawaii (see pp. 51 and 57)

Fulfill online orders fast.

Most online orders are placed late in the day. With FedEx Extra Hours,™ you can offer customers in your local area next-day delivery for their orders to gain a competitive edge. We provide a late pickup at qualified locations combined with next-day FedEx Express® local delivery. See p. 12.

U.S. package shipping

Details at fedex.com/uspackages; to get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab

2- OR 3-BUSINESS-DAY DELIVERY

FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Second-business-day delivery by 10:30 a.m. to businesses and by noon to residences and rural areas Optional Saturday pickup available in select locations (see p. 132) Service available to and from Alaska and from Hawaii (see pp. 51 and 57)	Second-business-day delivery by 4:30 p.m. to most areas (by 8 p.m. to residences) Optional Saturday delivery and pickup available in select locations (see p. 132) Service available to and from Alaska and from Hawaii (see pp. 51 and 57), with delivery in 3 business days for certain shipments to Alaska and Hawaii	Third-business-day delivery by 4:30 p.m. to most areas (by 8 p.m. to residences) Optional Saturday pickup available in select locations (see p. 132) Not available to or from Alaska or Hawaii



Choose how fast your shipment needs to get there.

Count on us for the delivery and on-time reliability you need. Most of the FedEx Express® and FedEx Ground® services on pp. 2–10 are backed by a money-back guarantee.[2]

BUSINESS DELIVERY VIA GROUND

FedEx Ground®
Day-definite delivery in 1–5 business days (3–7 business days to and from Alaska and Hawaii) based on distance to destination Delivery by end of business day Available to every business address in all 50 states (inbound-only service for certain remote locations in Alaska and Hawaii) FedEx Ground Multiweight® rating can help you save money on multiple-piece shipments weighing 200 lbs. or more. Ask your FedEx account executive if you qualify

Reach many customers 7 days a week with FedEx Home Delivery.®

Customers shop online 24/7 and expect fast delivery. You can meet those expectations and earn customer loyalty by providing delivery to their homes throughout the week — including most residences on Saturdays and Sundays.[1] It's available within the U.S. for packages up to 150 lbs.

RESIDENTIAL DELIVERY VIA GROUND

FedEx Home Delivery®	FedEx Ground® Economy
Day-definite residential delivery in 1–5 business days (3–7 business days to and from Alaska and Hawaii) based on distance to destination Delivery by end of day Available to every U.S. residential address Mon.–Fri., and to most on Sat. and Sun.[1] Packages up to 150 lbs. Options for appointment and evening delivery requirements[1] For more information, go to fedex.com/homedelivery	Contract-only service for shipping low-weight residential packages Delivery typically in 2–7 business days based on distance to destination (longer time-in-transit outside the contiguous 48 states) Final delivery is handled by FedEx Ground or another delivery service Packages up to 70 lbs. Contact your FedEx account executive for more information

[1] Standard Saturday and Sunday delivery and FedEx Home Delivery convenient delivery options are not available to all areas. Saturday and Sunday delivery are available for packages with a scheduled transit time of 1, 2 or 3 business days. For more information on transit times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab, or contact your FedEx account executive.

[2] See the FedEx Express Terms and Conditions and FedEx Ground Tariff for details. The FedEx Money-Back Guarantee does not apply to FedEx Ground Economy shipments. Post Office is a trademark of the U.S. Postal Service (USPS).

Alaska and Hawaii shipping

Details at fedex.com/en-us/service-guide/us-packages.html#AK-HI-shipping-information

ALASKA

To obtain offshore rate quotes, email InternationalRateQuotes@fedex.com or call 1.800.351.5187, option 4.

Zone pricing	Exceptions
Refer to the following pages: U.S. Express Package Rates • To Alaska: pp. 51–53 • From Alaska: pp. 57–58 FedEx Ground and FedEx Home Delivery® Rates • Alaska: pp. 113–115	Delivery times are extended by 2–5 days (based on location), packages are delivered by a third-party carrier, tracking information might be delayed, shipments of alcohol are prohibited and pickup/outbound service is not available to the Alaska ZIP codes found at fedex.com/content/dam/fedex/us-united-states/services/DAS_Contiguous_Extended_Alaska_Hawaii_2021.pdf
Surcharges	**Dangerous goods/hazardous materials**
For delivery area surcharge information, go to p. 123 Get more information on Alaska-specific surcharges at fedex.com/content/dam/fedex/us-united-states/services/DAS_Contiguous_Extended_Alaska_Hawaii_2021.pdf	Get information on Alaska dangerous goods and hazardous materials shipping at fedex.com/en-us/service-guide/us-packages.html#AK-HI-shipping-information

HAWAII

To obtain offshore rate quotes, email InternationalRateQuotes@fedex.com or call 1.800.351.5187, option 4.

Zone pricing	Exceptions
Refer to the following pages: U.S. Express Package Rates • To Hawaii: pp. 54–56 • From Hawaii: pp. 57–58 • Within Hawaii: p. 59 FedEx Ground and FedEx Home Delivery Rates • Hawaii: pp. 113–115	ZIP code 96742: Delivery times are extended by 2–3 days, with delivery by a cartage agent; there is an additional delivery area surcharge; and dangerous goods shipments are not available Hana Highway and Lánai Island: FedEx Ground delivers one day a week; FedEx Express delivers Monday–Friday; delivery area surcharge does not apply Lánai Island and Moloka'i Island: There is no FedEx Ground® outbound service; outbound shipments must be through FedEx Express
Surcharges	**Dangerous goods/hazardous materials**
For delivery area surcharge information, go to p. 123 Get more information on Hawaii-specific surcharges at fedex.com/content/dam/fedex/us-united-states/services/DAS_Contiguous_Extended_Alaska_Hawaii_2021.pdf	Get information on Hawaii dangerous goods and hazardous materials shipping at fedex.com/en-us/service-guide/us-packages.html#AK-HI-shipping-information

Reach Alaska and Hawaii with ease.

Check the Terms section of the Service Guide for specific terms and conditions for shipping to and from Alaska and Hawaii. And get more information and resources at fedex.com/en-us/service-guide/us-packages.html#AK-HI-shipping-information.

International package shipping

Details at fedex.com/internationalpackages; to get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab

FASTEST-POSSIBLE FEDEX DELIVERY

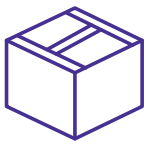
FedEx® International Next Flight	FedEx International First®
Delivery in just hours, depending on flight availability To major cities in more than 220 countries and territories Available 24 hours a day, 365 days a year For packages up to 2,200 lbs. (more with prior approval) Call 1.800.974.7333 to request pickup Government-issued photo ID required at pickup. The courier will provide a specialized air waybill	Delivery in 1, 2 or 3 business days to select postal codes in more than 20 key global markets Delivery by 10 a.m. in 1 business day to Canada and by 11 a.m. in 1 business day to Mexico (2 business days for nondocument shipments to Mexico) Inbound delivery by 8, 8:30, 9 or 9:30 a.m. to most areas, depending on destination ZIP code Go to fedex.com/internationalpackages and select FedEx International First for more information

DELIVERY IN 1, 2 OR 3 BUSINESS DAYS

FedEx International Priority®
Delivery typically in 1, 2 or 3 business days to more than 220 countries and territories Reach major cities in Canada and Mexico typically in 1 business day Reach major cities in Europe and Asia by noon typically in 2 business days U.S.-inbound delivery by 10:30 a.m. to businesses in most areas and by noon, 4:30 p.m. or 5 p.m. to residences and businesses in some rural areas, depending on destination ZIP code Ship until close of business from Western Europe to major East Coast markets in the U.S. for delivery by 4:30 p.m. the next business day See pp. 25–27 for countries and territories served by FedEx International Priority and other FedEx Express international package services

FLAT-RATE INTERNATIONAL SHIPPING

FedEx® 10kg Box and FedEx® 25kg Box
An easy, economical way to ship internationally. Pay a flat rate (based on destination) when you ship up to 22 lbs. in the FedEx 10kg Box and up to 56 lbs. in the FedEx 25kg Box Delivery via FedEx International Priority typically in 1, 2 or 3 business days to more than 220 countries and territories Order these boxes at fedex.com or call 1.800.463.3339 (say "order shipping supplies")



Ship up to 150 lbs.

You can ship envelopes and packages up to 150 lbs. using most FedEx Express® and FedEx Ground® U.S. and international package services. Some exceptions apply, so go to fedex.com/packageshipments and select a service to confirm weight limitations and package size requirements.



Go online to get quotes.

For rate and transit time quotes, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab. You can also get a quote using the FedEx® Mobile app on your phone. See p. 19 for more information on FedEx Mobile.

International package shipping

Details at fedex.com/internationalpackages; to get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab

DELIVERY WITHIN 5 BUSINESS DAYS

FedEx International Economy®

Cost-effective delivery typically in 2–5 business days to more than 215 countries and territories

Delivery in 2 or 3 business days to key markets such as Canada, Mexico and Puerto Rico

U.S.-inbound delivery from more than 90 countries and territories

GROUND DELIVERY TO CANADA

FedEx International Ground®

Economical day-definite ground delivery to Canada typically in 2–7 business days based on distance to destination

Delivery by end of business day

FedEx Ground Multiweight rating can help you save money on multiple-piece shipments weighing 150 lbs. or more. Ask your FedEx account executive if you qualify

Customs clearance is included through our brokerage-inclusive service (a fee applies). Ask your FedEx account executive how this service can simplify payment of duties and taxes assessed in Canada

INTERNATIONAL MAIL DELIVERY

FedEx International MailService®

Fully customizable solution for mailing low-value, low-weight items such as apparel, books, brochures, catalogs and CDs

FedEx or our designee sorts and stamps each piece, then tenders the shipment to the postal service in the destination country for delivery

Delivery in 4–7 (Premium) or 7–11 (Standard) business days from pickup to hand-off to the destination country postal service

Go to fedex.com/us/fims for details

Contract-only service; contact your FedEx account executive for more information



Simplify your supply chain.

Streamline your global shipping with our direct-distribution solutions for international package and freight shipments. See p. 10 for details.

U.S. freight shipping

Details at fedex.com/usfreight

URGENT DELIVERY

FedEx SameDay® Freight

For your most urgent freight shipments

Delivery in just hours for shipments of 151 lbs. or more composed of multiple packages or palletized freight

Available 365 days a year throughout all 50 states

Go to fedexsameday.com or call 1.800.399.5999 to request pickup



Create your shipment.

Go to fedex.com and select Ship or call 1.800.332.0807 to ship via FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight.

DELIVERY IN 1, 2 OR 3 BUSINESS DAYS

FedEx First Overnight® Freight

Next-business-day morning delivery for critical palletized freight

Delivery by 9 or 10:30 a.m. to most primary service area ZIP codes

Available throughout all 50 states

Saturday pickup and delivery available in many major markets for an additional charge

Advance confirmation required

FedEx 1Day® Freight

Next-business-day delivery by 10:30 a.m. or noon to most locations

Available throughout all 50 states (Hawaii service is to and from the island of Oahu only)

Saturday pickup and delivery available in many major markets for an additional charge

Advance confirmation required

FedEx 2Day® Freight

Second-business-day delivery by noon to most locations

Available throughout all 50 states (Hawaii service is to and from the island of Oahu only)

Saturday pickup and delivery available in many major markets for an additional charge

FedEx 3Day® Freight

Third-business-day delivery by 3 p.m. to most locations

Available throughout all states except Alaska and Hawaii

Saturday pickup available in many major markets for an additional charge

U.S. freight shipping

Details at fedex.com/usfreight

LESS-THAN-TRUCKLOAD (LTL) FREIGHT DELIVERY

FedEx Freight® (U.S. and international)

Value-added delivery of LTL freight, palletized or nonpalletized

One streamlined network with two reliable shipping services: Choose FedEx Freight® Priority when speed is critical or FedEx Freight® Economy when you can trade time for savings

A.M. Delivery[1] and Close of Business Delivery options available for an additional charge when you want delivery by a scheduled time

No-fee money-back guarantee[2] offered for FedEx Freight Priority shipments (for customers on our standard rate tariff)

All-points coverage throughout the contiguous U.S., with extensive service to Alaska, Hawaii, Puerto Rico, Canada and Mexico

For more information, go to fedex.com/usfreight or call 1.866.393.4585

FedEx Freight® Direct

For fast transit of large and palletized goods to residential homes and specializing in delivery inside recipients' homes or businesses

Basic: delivers to a residential ground-level front door, back door, or garage without an appointment (no signature required); this service reaches nearly 100% of the population of the U.S.

Basic by Appointment: delivers to a customer's residential ground-level front door, back door or garage with an appointment; this service reaches nearly 100% of the population of the U.S.

Standard: delivers to the first ground-level room inside a home or business; maximum per-piece weight is 150 lbs. up to 1,500 lbs. per pallet weight; this service reaches 90% of the population of the continental U.S.

Premium: delivers to any room of choice inside a home or business with the option of package removal; maximum per-piece weight is 300 lbs. up to 1,500 lbs. per pallet weight; all Premium shipments are delivered by two drivers; this service reaches 90% of the population of the continental U.S.

For more information, go to fedex.com/freightdirect

CRITICAL DEADLINES AND SPECIALTY SHIPMENTS

FedEx Custom Critical® (U.S. and international)

Same-day or next-business-day delivery of your most challenging shipments, from specialty freight to shipments on critical deadlines

Services include Surface Expedite® solutions throughout North America (no size or weight restrictions) and global air solutions, plus services for delicate, high-security or temperature-sensitive freight

Available 365 days a year

For more information, go to customcritical.fedex.com or call 1.800.762.3787

USE OF AN ENTIRE AIRCRAFT

FedEx® Charters

Charter an entire FedEx aircraft for special shipments

You choose the origin and destination airports, with airport-to-airport service available in the U.S. and internationally

For more information, go to fedex.com/charters or email chartersales@fedex.com



Simplify LTL freight shipping.

The FedEx Freight box makes transporting LTL freight shipments easy. It helps protect your shipments and provides you with a simple, predictable flat rate[3] — and no freight classification is required. The box is available in two convenient sizes for shipments weighing less than 1,200 lbs. within the contiguous U.S. Go to fedex.com/freightbox for more information.

[1] A.M. Delivery is not available to all locations. To check destination eligibility, go to fedex.com/amfreight.
[2] All FedEx Freight services are subject to the terms and conditions of the FXF 100 Series Rules Tariff.
[3] Flat rates based on zone pricing. Find rates and zone information at fedex.com/freightbox.

International freight shipping

Details at fedex.com/internationalfreight

DELIVERY IN 1, 2 OR 3 BUSINESS DAYS

FedEx International Priority® Freight

Delivery typically in 1, 2 or 3 business days to more than 130 countries and territories

U.S.-inbound delivery by 10:30 a.m. or noon to many locations

Pickup and delivery options at your door or the airport

Advance confirmation required

To use this service, select Ship at fedex.com or call 1.800.332.0807

See p. 28 for countries and territories served by FedEx International Priority Freight and FedEx International Economy® Freight

DELIVERY IN 5 BUSINESS DAYS

FedEx International Economy® Freight

Delivery typically within 5 business days to more than 130 countries and territories

Delivery in 2 or 3 business days to key markets such as Canada, Mexico and Puerto Rico

U.S.-inbound delivery from more than 50 countries and territories

Advance confirmation required

To use this service, select Ship at fedex.com or call 1.800.332.0807



Ship 151 lbs. or more.

FedEx Express® Freight services accept pallets weighing 151 lbs. or more, most with no limit on total shipment weight. Some exceptions apply, and prior approval may be required. Go to fedex.com/freightshipments and select a service to confirm weight limitations and pallet size requirements.

RELIABLE AIR CARGO SERVICES

FedEx International Premium®

Delivery typically in 1, 2 or 3 business days for high-priority controlled export shipments and dangerous goods

Available to more than 30 countries and territories (see p. 109)

Pickup available in the U.S. for an additional charge

To use this service, complete the FedEx IATA (023) Air Waybill or the IATA Neutral Air Waybill

Advance confirmation required: Call 1.877.398.5851

FedEx International Express Freight® and FedEx International Airport-to-Airport℠

Airport-to-airport delivery typically in 2 or 3 business days via FedEx International Express Freight and typically in 3–5 business days via FedEx International Airport-to-Airport

To use these services, complete the FedEx IATA (023) Air Waybill or the IATA Neutral Air Waybill

For more information, including rates, call FedEx Express Freight Customer Service at 1.877.398.5851

International freight shipping

Details at fedex.com/internationalfreight

AIR AND OCEAN FREIGHT FORWARDING

FedEx Trade Networks® (U.S. and international)

End-to-end global shipping solutions that help with the complexities of international trade

Air freight forwarding solutions connect you to global markets with flexible delivery times to optimize your global trade

FedEx International Direct Economy Ocean℠: Flexible ocean freight forwarding between major worldwide destinations

FedEx International Direct Priority Ocean℠: Reliable ocean delivery solution to the contiguous U.S. from select locations in Asia and Europe

For more information, go to ftn.fedex.com or call 1.800.249.2953

Get global information.

For country profiles, regulatory updates, help with preparing export documentation and other key international shipping information, go to fedex.com/gtm to access FedEx® Global Trade Manager. To speak with a FedEx International Customer Service representative, call 1.800.463.3339 and say "international services."

DISTRIBUTION SERVICES

FedEx International Priority Direct Distribution® and FedEx International Priority Direct Distribution® Freight

Shipments clear customs as one consolidated entry, then are delivered to individual recipients in the destination country

Available between more than 65 countries

Ship packages or palletized freight (package-only shipments destined to multiple European Union countries can be cleared as a single entry)

Delivery typically in 1–4 business days

FedEx International Economy Direct Distribution℠

Shipments clear customs as one consolidated entry, then are delivered to individual recipients in the destination country

Available from Asia-Pacific and Latin America countries to more than 55 countries

Ship packages or palletized freight

Delivery typically in 4–7 business days

FedEx® International Direct Distribution: Surface

Shipments from U.S., Canada and Mexico origins are individually labeled and consolidated, then transported via FedEx Express, FedEx Ground or FedEx Freight to the U.S. and Canada for delivery to individual recipients

FedEx International Direct Distribution: Air and ocean

Shipments are consolidated at manufacturing points in Asia, Europe and select Latin America locations, then transported by plane or ship to the U.S. and Canada for delivery to individual recipients

Choose these solutions for seamless, door-to-door delivery across borders. Contact your FedEx account executive for more information on services and rates

Return shipping solutions

Details at fedex.com/returnsolutions

RETURN LABELS

FedEx Print Return Label and FedEx Email Return Label (FedEx Express and FedEx Ground)	FedEx Print Return Label and FedEx Email Return Label (FedEx Ground Economy)	FedEx Express® Billable Stamps and FedEx Ground® Package Returns Program
Create return shipping labels on your computer or shipping system. Then simply print and provide the label to your customer or send it via email For international returns, you can create customs documentation in addition to the return label. You also can choose to make email return labels and customs documents editable, if contents change from the original outbound shipment You also can allow customers to create and print return labels directly from your website to be used as needed Your customers can drop off their return packages at FedEx locations or use a FedEx pickup to give their packages to us	Create return shipping labels on your computer or shipping system. Then simply print and provide the label to your customer or send it via email You also can allow customers to create and print return labels directly from your website to be used as needed Your customers can drop off their return packages with the USPS, as well as at any FedEx retail location, FedEx OnSite location or FedEx® Drop Box Contract-only service that's ideal for high-volume, low-weight residential returns where a USPS tender point is needed; contact your FedEx account executive for information	Manage returns by specifying a delivery service in advance for FedEx to preprint on your return labels Provide the preprinted return label to your customer, who can apply it as needed Your customers can drop off their return packages at FedEx locations or use a FedEx pickup to give their packages to us

RETURN TAGS

FedEx ExpressTag® and FedEx Ground® Call Tag
Two easy ways for your customers to return packages You specify the pickup location and FedEx provides the return shipping label to your customer at pickup Your customer simply needs to have the package ready for pickup when we arrive



Manage global returns.

Make return shipping easy for you and your international customers with FedEx® Global Returns. You create the return label and applicable customs documents for your customer and designate an international package or freight service for the return shipment. Plus, you can provide editing capabilities so your customers can update key information such as quantity and weight. For details, go to fedex.com/us/global-returns.

Special options

Details at fedex.com/options

DELIVERY OPTIONS

FedEx Delivery Manager®	FedEx® Delivery Signature Options	Hold at Location	FedEx Home Delivery convenient delivery options
Convenience and flexibility for deliveries to your home Find out about upcoming deliveries; get proactive status updates; or select delivery options such as a preferred date, time, or date and time combination Request delivery to another address in your neighborhood or across the U.S., or have your packages held for pickup at a FedEx location Go to fedex.com/delivery or download the FedEx® Mobile app to sign up Terms, conditions and some fees may apply	Options when you need a signature upon delivery: Indirect Signature Required, Direct Signature Required or Adult Signature Required In the U.S. and Canada, Indirect Signature Required is available for residential shipments only For more information, go to fedex.com/options, choose Pickup and Delivery, and then select FedEx Delivery Signature Options	Have your eligible FedEx Express or FedEx Ground shipment held for pickup at a participating FedEx location Select this option when you prepare the shipment or request that the shipment be held at our location once it's on its way To find locations where this option is available, go to fedex.com/locate and enter an address, then select "Hold at location" from the More drop-down menu	When recipients have special delivery needs FedEx Date Certain Home Delivery®: Request delivery on a specific date you select, Mon.–Sat. (provided the selected date is not before the standard delivery date and is within 14 days from the pickup date) FedEx Evening Home Delivery®: Request delivery between 5 and 8 p.m. on the scheduled date of delivery FedEx Appointment Home Delivery®: We contact the recipient in advance to arrange delivery on a specific date and by a scheduled time

PICKUP OPTIONS

Pickup at your location	FedEx Extra Hours™
Go to fedex.com/pickup to schedule a one-time pickup at your location for FedEx Express, FedEx Ground and FedEx Express Freight shipments. You also can view, edit or cancel your pickups, and create email notifications to keep recipients informed about the shipment You also can schedule a pickup by calling 1.800.463.3339 (say "schedule a pickup") FedEx will only pick up shipments billed to a FedEx account number. Shipments paid for by cash, check or credit card must be taken to a staffed shipping location (a government-issued photo ID is required) Contact your FedEx account executive or call 1.800.463.3339 to see if you qualify for a regular scheduled pickup, a FedEx Ground® Automated Pickup or a FedEx Express Automated Pickup	For qualified shippers: Make online ordering easy and convenient for local customers with FedEx Extra Hours, which allows you to provide time-definite, next-day local fulfillment of customer orders even when they're placed late in the day We provide a late pickup at your location, then next-day FedEx Express delivery to eligible ZIP codes in your local area; available within 114 U.S. metro areas Go to fedex.com/en-us/service-guide/pickup-delivery.html and select Pickup Options, then FedEx Extra Hours, for more information Contract-only service; contact your FedEx account executive for details



Get information at your door.

If you're away when we stop by your location, we'll leave a door tag that provides the key details you need about your package pickup or delivery. With the FedEx® Mobile app you can scan the barcode on the door tag to sign for your package, or request to have it redirected.

Special options

Details at fedex.com/options

SATURDAY SERVICE

Delivery or pickup on a Saturday

Package delivery or pickup on a Saturday is available in most U.S. cities and in select international locations

To check availability, select Shipping Rates & Delivery Times from the Shipping tab at fedex.com

PROOF OF DELIVERY

FedEx Signature Proof of Delivery

Request an image of your recipient's signature by selecting All Tracking Services from the Tracking tab at fedex.com, then Obtain Proof of Delivery

Available for FedEx Express, FedEx Ground and FedEx Freight shipments

COLLECT-ON-DELIVERY PAYMENT

FedEx® Collect on Delivery (C.O.D.)	FedEx Ground® C.O.D.	FedEx Ground® Electronic C.O.D. (E.C.O.D.)
We collect payment from your recipient and return payment to you the next business day (where available; otherwise via FedEx 2Day) Available with most FedEx Express U.S. services	Three payment-collection options: Currency C.O.D., guaranteed funds C.O.D. or regular C.O.D.	Direct deposit of your C.O.D. payment We deposit the payment in your bank account within 24 or 48 hours after delivery, whichever you choose

INDUSTRY SOLUTIONS

Solutions for specialized shipments

Go to fedex.com/options and select Industry Solutions for information on FedEx® solutions for special shipping needs, including:

- Distribution and order handling services for critical, time-sensitive parts through FedEx Supply Chain
- Solutions for the aerospace and healthcare industries, such as temperature-control services and enhanced shipment monitoring

SPECIAL HANDLING SERVICES

FedEx International Broker Select®	FedEx International Controlled Export
Select a customs broker other than FedEx to clear a shipment Just provide broker contact information on your documentation	Customs-cleared, door-to-door delivery in 1, 2 or 3 business days for controlled U.S. exports Choose this option for certain in-bond shipments and goods moving under a U.S. Drug Enforcement Administration permit or U.S. State Department license

Dangerous goods and hazardous materials

Details at fedex.com/dangerousgoods and fedex.com/hazardousmaterials

DELIVERY SOLUTIONS FOR SHIPMENTS THAT CONTAIN DANGEROUS GOODS

Dangerous goods (FedEx Express)

Reliable delivery and support when your U.S. or international shipments contain dangerous goods

fedex.com/dangerousgoods contains shipping checklists, job aids and other resources to help you prepare your shipments

We offer seminars that provide you with the government-required training you need to tender dangerous goods shipments to us. Go to fedex.com/dangerousgoods and select Get Training for more information

To speak with a dangerous goods shipping professional, call 1.800.463.3339 and say "dangerous goods" (outside the U.S. call 1.901.375.6806)

DELIVERY SOLUTIONS FOR SHIPMENTS THAT CONTAIN HAZARDOUS MATERIALS

Hazardous materials (FedEx Ground)

Safe, reliable delivery when your shipments contain hazardous materials

fedex.com/hazardousmaterials provides sample forms, examples of completed packaging, details on accepted and prohibited materials, and other helpful information

Our *Ship Safe. Ship Smart.* online training covers U.S. Department of Transportation regulations and shipping practices that are required when shipping hazardous materials via FedEx Ground. Go to shipsafeshipsmart.com for more information on the courses we offer, including general training and instruction on how to safely ship batteries

To speak with a hazardous materials shipping professional, call 1.800.463.3339 and say "hazardous materials." You must complete an approval process to ship hazardous materials via FedEx Ground. Contact your FedEx account executive for help with this process

Note: As of January 1, 2021, packages that meet certain exceptions listed in the Department of Transportation (DOT) Hazardous Material Regulations (HMR), section 49 CFR 173, must display the Limited Quantity mark for all modes of transport; packages that display the obsolete ORM-D Consumer Commodity markings may be returned to the shipper (RTS) for noncompliance after this date

The Limited Quantity mark uses a familiar diamond shape similar to the common DOT labels such as flammable liquid, corrosive, and miscellaneous/class 9

It is ultimately the shipper's responsibility to understand and comply with the Limited Quantity provisions contained in 49 CFR 173 where applicable

When shipping dry ice packages via FedEx Ground beginning April 20, 2020, the following must be adhered to:

- Shippers offering dry ice must notify the driver at pickup
- Packages must be marked that they contain dry ice; see label examples in the Marking and Labeling section at fedex.com/en-us/service-guide/hazardous-materials/how-to-ship.html
- The dry ice option in automation must be utilized for shipments containing dry ice

Ship lithium batteries safely.

If you ship lithium batteries via FedEx Express, please note that to help ensure safe transport, batteries classified as UN 3090 or UN 3480 must be tendered to us as fully regulated dangerous goods, with a Shipper's Declaration for Dangerous Goods and all required dangerous goods marking and labeling. For more information on shipping lithium batteries, go to fedex.com/dangerousgoods and select How to Ship.



Ship dangerous goods and hazardous materials.

Dangerous goods shipments (FedEx Express) can be dropped off at select, staffed FedEx Ship Center® locations or you can arrange for pickup. Go to fedex.com/locate to find a FedEx Ship Center location near you that accepts dangerous goods shipments or go to fedex.com/pickup to arrange for pickup. Hazardous materials shipments (FedEx Ground) cannot be dropped off for shipment, and must be picked up. Go to fedex.com/pickup to arrange for pickup of your hazardous materials shipment.

Packing resources and supplies

Details at fedex.com/packaging and fedex.com/packagingfreight

TIPS TO PACK LIKE A PRO

FedEx Express and FedEx Ground shipments	FedEx Freight shipments
New packaging or like-new packaging is recommended. If you're reusing packaging, make sure there are no holes, tears, dents or creases. All previous shipping labels and barcodes must be covered or concealed Place 3 inches of cushioning — air cellular cushioning, corrugated fiberboard, foam pads or molded plastic — on the bottom, top and sides. Put a copy of the label inside the package Apply at least three strips of packing tape (no duct or masking tape) 2 inches or wider evenly across all flaps and seams, top and bottom Secure your label or pouch on the package's largest surface, away from folds or seams. If you're using a pouch, be sure to reseal it after inserting the shipping label	Skids may be palletized or non-palletized, weigh up to 20,000 lbs., and measure up to 21 feet in length Use proper cushioning, blocking, bracing, banding, stretchwrapping, and standard wood or plastic pallets Use descriptive labels (see p. 16 for details on our label library). Complete the Bill of Lading with an accurate piece count and description Go to fedex.com/packagingfreight and select Freight Packaging Tips for more information on how to pack items such as bags, cartons, crates, drums, engines and pipes

DOWNLOADABLE PACKAGING GUIDES

Get the guides

From general guidelines to strategies for packing flowers and plants, perishables, and other frequently shipped items, our packaging guides have the information you need. The guides cover:

- General guidelines
- Freight guidelines
- Auto and mechanical parts
- Batteries
- Clinical samples
- Computers
- Dangerous goods
- Flowers and plants
- Perishable shipments
- UN 3373 shipments

You can find these guides at fedex.com/en-us/shipping/packing/how-to-pack.html



Watch videos on how to pack.

Go to fedex.com/packaging, then select How to Pack for videos that will help you polish your packing techniques. You'll get information on how to pack, seal and label your shipments; best packing practices for computers; and simple steps you can take to properly package framed artwork.

PACKING AND PACKAGE-DESIGN RESOURCES

Ask our pros

Bring your items to the nearest FedEx Office location and let us pack them for you. To find a location, go to fedex.com/locate

Improve your packaging strategies with help from the pros at FedEx Packaging Services, who offer a variety of design, testing and engineering information services, including on-site support from our nationwide team of field packaging engineers. To download guides and applications and get contact information, go to fedex.com/packaging and select Testing and Design

Packing resources and supplies

Details at fedex.com/packaging and fedex.com/packagingfreight

PACKAGING FOR FEDEX EXPRESS SHIPMENTS

Envelopes

For letter-size and legal-size documents



Paks

Tear-resistant, water-resistant and reusable*



*Clinical paks and FedEx paks made of Tyvek cannot be reused.

Boxes

Sturdy boxes in a variety of sizes



Clinical paks and boxes



Use these packaging options for FedEx Express shipments only. Any other use is prohibited. Go to fedex.com/packaging and select FedEx Express Supplies for more FedEx Express packaging options and package-acceptance information

FEDEX FREIGHT LABELS

FedEx Freight shipping labels



Using descriptive labels helps you identify your FedEx Freight shipments and their special handling needs. These labels are provided for your convenience only. FedEx has no liability for its failure to honor or follow any information or special handling instructions contained on a shipping label. To access our library of printable shipping labels, including the examples shown above, select Shipping Label Library at fedex.com/packagingfreight



Get boxes and supplies.

When you're ready to pack, we have corrugated boxes, tape, padded mailers and other supplies, plus specialty boxes for:

- Tablet and laptop computers
- Other small electronics such as cellphones
- Golf clubs and golf bags
- Luggage and framed art

Purchase these supplies at FedEx Office and FedEx Ship Center locations. Availability varies by location. Go to fedex.com/packandship for a complete list of options.



Ship more sustainably.

All FedEx packaging is recyclable and 49% is made from recycled content. Most FedEx paks may be reused for shipments if the pak is in like-new condition and the contents are nonbreakable. Clinical paks and FedEx paks made of Tyvek cannot be reused. See how FedEx connects the world in responsible and resourceful ways at environment.fedex.com.

Shipping labels and documentation

Details at fedex.com/createlabels

CONVENIENT WAYS TO CREATE SHIPPING LABELS ONLINE

FedEx Ship Manager® at fedex.com	FedEx Ship Manager® Lite
Create labels for FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx Ground Economy and FedEx Freight shipments Available 24 hours a day, 365 days a year Go to fedex.com and select All Shipping Services from the Shipping tab, then Go to FedEx Ship Manager	An easy way to prepare FedEx Express, FedEx Ground and FedEx Home Delivery shipments even if you don't have a FedEx account number Available for single-piece shipments only Go to fedex.com and select All Shipping Services from the Shipping tab, then Go to FedEx Ship Manager

Create labels on the go.

Use the FedEx® Mobile app to create a shipping label for your FedEx Express, FedEx Ground or FedEx Home Delivery shipment, then print it at a FedEx staffed location. See p. 19 for more information.

SHIPMENT DOCUMENTATION PREPARED MANUALLY

FedEx Express U.S.	FedEx Express international	FedEx Ground	FedEx Freight
FedEx Express Package US Airbill: For package shipments within the U.S. (manual airbills can be used for FedEx One Rate® shipments only if processed at a FedEx Office or FedEx Ship Center location) FedEx Express Freight US Airbill: For freight shipments within the U.S.	FedEx® International Air Waybill: For most international package shipments FedEx® Expanded Service International Air Waybill: For international package and freight shipments, dangerous goods, FedEx International Broker Select shipments, and certain shipments covered by a letter of credit that require a courier receipt	FedEx Ground barcode labels: Separate labels for FedEx Ground, FedEx International Ground and FedEx Home Delivery to use with an address label you create FedEx Ground Declared Value Shipment Form: If you use preprinted barcode labels, provide this form to us only when you have a shipment with declared value	FedEx Freight Bill of Lading and other forms: Go to fedex.com/freight-forms for U.S. and international shipping forms

GOVERNMENT-REQUIRED U.S. EXPORT DOCUMENTATION

Commercial Invoice	Certificate of Origin	Electronic Export Information (EEI)
Official transaction record between exporters and importers Submit one signed original and two copies for FedEx Express, and three copies for FedEx International Ground For FedEx Ground Economy shipments to Puerto Rico; Guam; U.S. Virgin Islands; all U.S. territories; and military APO, FPO and DPO destinations, a CN 22 clearance declaration form is required by the United States	Record of where the products you ship were manufactured Submit one original	Self-file EEI information or authorize us to file on your behalf via FedEx Export AgentFile®

Pickup and dropoff

Details at fedex.com/pickupanddropoff

STAFFED SHIPPING LOCATIONS

FedEx Office locations	FedEx Ship Center® locations	FedEx Authorized ShipCenter® locations
FedEx Office® Print and Ship Centers: Your access point to printing and shipping expertise Drop off packages and handle other business needs at more than 2,100 locations Utilize our full range of FedEx Express and FedEx Ground delivery services Rely on pack-and-ship pros who can answer questions and pack your shipment Have FedEx Express and FedEx Ground shipments held for pickup *Note:* FedEx Office® products, services and hours vary by location	Shipping specialists to help you choose a delivery service, complete documentation and create shipping labels Many locations are open late and on Saturdays to accommodate your schedule Check fedex.com/locate for the list of services offered at each location	Independently owned locations for packaging and shipping services Ship FedEx Express and FedEx Ground packages at most locations Access faxing, copying and other business services *Note:* Rates for processing packages reflect each location's own pricing policies

Find a location.

Go to fedex.com/locate for a FedEx shipping location in your area, or check the FedEx® Mobile app on your phone. Some FedEx Office locations are open 24 hours a day, 7 days a week.

SHIPPING, DROPOFF AND PICKUP LOCATIONS

FedEx ShipSite® at Office Depot® and OfficeMax® locations	FedEx® Drop Box locations	FedEx OnSite locations
Choose from FedEx Express and FedEx Ground U.S. and international shipping services Drop off packages or process them at the counter, purchase packaging supplies, and handle other business needs Available at more than 1,300 Office Depot and OfficeMax locations	More than 35,000 drop boxes in office buildings, shopping malls, FedEx Office locations, airports and other convenient locations Drop off your FedEx Express, FedEx Ground and FedEx Ground Economy shipments Most have a limited quantity of FedEx Express airbills and packaging supplies All offer Monday–Friday pickup, and some also offer pickup on Saturdays No cash, check or credit card payments are accepted	Pick up your FedEx packages at convenient retail locations in your area You can also drop off prepackaged, prelabeled FedEx Express and FedEx Ground U.S. and international shipments Available at nearly 9,000 Walgreens locations, and select Albertsons and Kroger locations, in the U.S. and Puerto Rico

Mobile access and tracking

Details at fedex.com/createlabels and fedex.com/trackingsolutions

MOBILE ACCESS

FedEx® Mobile website

Create shipping labels and manage your shipping on fedex.com right from your mobile phone or web-enabled device

- **Get rates and find locations.** Get rate quotes and estimated delivery times, and find FedEx locations no matter where you are
- **Manage and track.** Request to hold a package at a FedEx location, sign for a FedEx Express package, request a vacation hold or provide other delivery instructions. You can also track the status of your shipments
- **Ship packages.** Create, email and print U.S. domestic and international shipping labels while on the go. Choose Mobile Shipping Label to generate a barcode that can be scanned at a FedEx Office location or FedEx Ship Center
- **Schedule a pickup.** Just enter your address and shipment information, and we'll come to you

FedEx® Mobile apps

Create shipping labels and manage your shipping on the go with FedEx Mobile apps for iPhone® and Android™

- **Get rates and find locations.** Get rate quotes and estimated delivery times, and find FedEx locations no matter where you are
- **Manage and track.** Request to hold a package at a FedEx location, sign for a FedEx Express package, request a vacation hold or provide other delivery instructions. You can also track the status of your shipments and enable text alerts and push notifications to receive delivery-status updates on your phone or Apple Watch® wrist wearable device
- **Ship packages.** Create, email and print U.S. domestic and international shipping labels while on the go. Available for single-piece shipments only
- **Scan barcodes.** Scan the barcode on a FedEx label or door tag to track or manage your shipments
- **Download the apps.** Go to fedex.com/us/mobile or to the Apple® or Google Play™ app stores

SHIPMENT-STATUS UPDATES

FedEx® Tracking at fedex.com

Take advantage of detailed shipment-status updates, search capabilities and other tools that help you manage your shipments:

- Track the status of FedEx Express, FedEx Ground, FedEx Home Delivery, FedEx Ground Economy, FedEx Freight and FedEx Custom Critical shipments
- Track by tracking number, reference number, door tag number, FedEx Office order number or government Transportation Control Number (TCN)
- Enter multiple tracking numbers to track up to 30 shipments at a time
- Receive email or text notifications on the status of your shipments
- Review status updates in a calendar or list view to help you plan more effectively
- Nickname shipments, add personalized notes about shipments and create watch lists for key deliveries
- Filter shipments by reference number, shipment date, company name, shipment exception and other variables
- View, print, email or fax FedEx Signature Proof of Delivery letters
- Export shipment information in CSV or XML formats

FedEx InSight®

Account management tool that lets you request shipment visibility* to additional accounts and addresses

Limited shipment-status tracking solution available for large-volume shippers

Select All Tracking Services from the Tracking tab at fedex.com, then select Access FedEx InSight under FedEx Express or FedEx Ground for more information

*Shipment visibility allows for seamless tracking using FedEx® Advanced Tracking.

Account management

Details at fedex.com/accountmanagement

ONLINE ACCOUNT MANAGEMENT

FedEx® Billing Online

Manage your billing process end to end:

- Schedule and make payments up to 15 days beyond the date you enter payment information via electronic funds transfer (EFT), automatic debit or paper check
- Combine multiple invoices into a single payment
- Review individual shipment details or a complete invoice
- Request invoice adjustments or a review of shipping charges
- Create PDF files of your invoices that you can archive or email

To register, select View & Pay Bill from the Support tab at fedex.com



Open an account.

You can apply for a FedEx account at fedex.com, at a staffed FedEx location or by calling 1.800.463.3339 (say "new account setup"). Then go to the New Customer Center at fedex.com/new.

STREAMLINED INVOICE PROCESSING

FedEx Electronic Data Interchange (EDI)

Integrate your accounts-payable process with electronic FedEx invoice, remittance and adjustment data

Call 1.888.450.1774 or contact your FedEx account executive for more information

CONTROL OVER INBOUND SHIPPING COSTS

FedEx Ground® COLLECT

A payment option that allows you, as the recipient, to be invoiced directly for inbound shipments so you can control costs and avoid charges added by suppliers

Contact your FedEx account executive for more information

MULTIPLE METHODS OF PAYING AND REMITTING FOR ACCOUNT CHARGES[1,2]

Electronic funds transfer or automatic debit	Check or money order	Credit card	Cash
Requires a FedEx account number and prior approval Preferred remittance channels: • FedEx® Billing Online • Electronic data interchange (EDI)	Includes cashier's checks and traveler's checks We do not accept counter checks or third-party checks Preferred remittance channels: • FedEx or customer-provided paper remittance • Electronic data interchange (EDI)	Bill your FedEx account charges directly to a credit card Preferred remittance channels: • FedEx Billing Online • Electronic data interchange (EDI) • Direct bill credit card	Pay with cash Not an available option at some FedEx shipping locations

[1] FedEx® Retail Rates apply to all shipments originating in the U.S. if you pay with cash, check, debit card or credit card instead of using a valid FedEx account number when you ship.
[2] You cannot pay for FedEx SameDay and FedEx International Next Flight shipments with cash, check, traveler's check or money order. Cash is also not accepted for FedEx International MailService shipments.

Find your rate



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Quick tips

Rate tools

FedEx provides several ways for you to calculate your rates. Go to fedex.com/ratefinder to get started. For FedEx SameDay® rate quotes, go to fedexsameday.com and select Rate.

Get a specific rate quote in three easy steps

1. **Enter your shipping information**, including origin, destination and scheduled shipping date.
2. **Enter the package information** and select additional shipment options, if applicable.
3. **Get your rate quote.**

Download rates

- Use this tool if you know the service you want.
- Select the Rate Tools tab at fedex.com/ratefinder.

Get rates on the go

You can also get a rate quote using the FedEx® Mobile apps for iPhone® and Android.™ Go to fedex.com/us/mobile to download FedEx apps. Or go to the Apple® or Google Play™ app stores.

Standard list rate, surcharge and fee changes

For information on FedEx rates, surcharges and fees, or to access FedEx rates online, go to fedex.com/us/shipping-rates.

Rate information online

Go to fedex.com/us/shipping-rates for information on FedEx rates, surcharges and fees, including:

- Changes to FedEx rates, surcharges and fees.
- Other important changes that may affect your shipping rates.
- Access to downloadable rate tables.
- Answers to frequently asked questions.

Standard list rates

The standard list rates in this FedEx Service Guide, which are effective January 4, 2021, supersede the standard list rates shown in the January 6, 2020, FedEx Service Guide.

Surcharge and fee changes

There are changes to FedEx Express and FedEx Ground surcharges and fees. Go to fedex.com/us/shipping-rates or refer to pp. 119–133 for more information on the changes, which are effective January 4, 2021, unless otherwise noted in this guide.

How to calculate your rate

FedEx SameDay and FedEx® International Next Flight have special rate instructions; see pp. 62–66 and 103–106. For information on FedEx One Rate® pricing, see p. 67. You can also view rates online, plus get FedEx® Retail Rates; go to fedex.com/ratefinder and select the Rate Tools tab.

Package services

1. **Find the zone for your destination.** For U.S. shipments, go to fedex.com/ratefinder and select the Rate Tools tab, then enter your origin ZIP code to see which zone your destination ZIP code corresponds to. Or request zone location information by calling 1.800.463.3339.

   Zone tables for U.S. export and U.S. import shipments are on pp. 25–27 (see p. 29 for U.S.-to-Canada zones).

2. **Determine the chargeable weight.** Determine the weight of the package (for FedEx Express® international shipments, determine the weight of the total shipment). Round up to the next-higher pound. Then see Dimensional Weight on p. 125. Your chargeable weight is the greater of the actual weight or the dimensional weight.

   A minimum billable weight may apply for shipments in FedEx Express packaging. See p. 130.

3. **Find your rate.**[2] Turn to the appropriate rate table on pp. 30–58 (FedEx Express U.S. shipments), pp. 69–102 (FedEx Express international shipments) or pp. 110–116 (FedEx Ground® and FedEx Home Delivery® shipments). Next, choose a FedEx® service. Then find your chargeable weight from step 2 above to determine your rate.

   A $4.35 residential surcharge per package will be added to FedEx Home Delivery shipments.

   For FedEx Express multiple-piece shipments, multiweight pricing may apply. See pp. 60–61 (U.S. shipments), p. 86 (Puerto Rico shipments), or pp. 86 and 102 (international shipments) for details.

4. **Determine fees.** See pp. 117–133 for fees and other nontransportation charges that may apply. For FedEx Express U.S. import shipments, call 1.800.463.3339 and say "international services" for service fees applicable from your origin country or territory.

Express freight services[1]

1. **Find the zone for your destination.** For U.S. shipments, go to fedex.com/ratefinder and select the Rate Tools tab, then enter your origin ZIP code to see which zone your destination ZIP code corresponds to. Or request zone location information by calling FedEx Express Freight Customer Service at 1.800.332.0807.

   Zone tables for U.S. export and U.S. import shipments are on p. 28 (see p. 29 for U.S.-to-Canada zones).

2. **Determine the chargeable weight.** For U.S. shipments, first determine the actual weight of each freight handling unit. Round up to the next-higher pound. Second, calculate the dimensional weight of each freight handling unit. See Dimensional Weight on p. 125. Third, determine the chargeable weight for each freight handling unit: Your chargeable weight is the greater of the actual weight or the dimensional weight. Each freight handling unit is subject to a minimum billable weight of 151 lbs. regardless of its actual weight.

   For FedEx International Priority® Freight and FedEx International Economy® Freight shipments, first determine the combined actual weight for all freight handling units. Round up to the next-higher pound. Second, calculate the dimensional weight for the entire shipment. See Dimensional Weight on p. 125. Third, determine the chargeable weight for the entire shipment: Your chargeable weight is the greater of the actual weight or the dimensional weight. The total shipment is subject to a minimum billable weight of 151 lbs. multiplied by the number of freight handling units.

   For all express freight shipments, individual freight handling units typically weigh 151 lbs. or more. Freight handling units exceeding 2,200 lbs. require prior approval.

3. **Find your rate.** Turn to the appropriate rate table on p. 68 (U.S. shipments) or pp. 107–109 (international shipments). Next, choose a FedEx service. For international shipments, determine your service option (door-to-door, dropoff, hold-at-location, or dropoff and hold-at-location). Then find your chargeable weight from step 2 above and multiply it by the per-pound rate.

4. **Determine fees.** See pp. 117–133 for fees and other nontransportation charges that may apply. For FedEx Express® Freight U.S. import shipments, call 1.800.332.0807 for service fees applicable from your origin country or territory.

[1] Excludes FedEx International Premium®. See p. 109.

[2] If a federal value-added, consumption or similar tax is applicable to your shipment, we reserve the right to add that amount to your shipping charges without notice. We pay any applicable federal excise tax on the air transportation portion of our service.

International express package zones: U.S. export and U.S. import

See p. 29 for Canada zones.

Determine international express package rates

1. Find the zone for your destination or origin in the tables on pp. 25–27. For shipments to Canada, refer to the postal code table on p. 29.
2. Determine your total shipment weight.
3. Choose the service you wish to use.
4. For U.S. export shipments, go to pp. 69–86 to determine your door-to-door rate for the service you choose. U.S. import rates are on pp. 87–102.

There is no FedEx® Envelope or FedEx® Pak pricing for FedEx International Economy. The FedEx International Economy 1-lb. rate will apply for items in any packaging up to 1 lb.

IF = FedEx International First®
IP = FedEx International Priority®
IE = FedEx International Economy®
✔ = Service available

Destination (U.S. export)/ Origin (U.S. import)	Services							
	U.S. export				U.S. import			
	Zone[1]	IF	IP	IE	Zone[1]	IF	IP	IE
Afghanistan	M	–	✔	✔	M	✔	✔	✔
Albania	M	–	✔	✔	M	✔	✔	✔
Algeria	M	–	✔	✔	M	✔	✔	–
American Samoa	M	–	✔	✔	M	✔	✔	–
Andorra	H	–	✔	✔	H	✔	✔	–
Angola	M	–	✔	✔	M	✔	✔	–
Anguilla	I	–	✔	✔	I	✔	✔	✔
Antigua	I	–	✔	✔	I	✔	✔	✔
Argentina	L	–	✔	✔	L	✔	✔	✔
Armenia	M	–	✔	✔	M	✔	✔	–
Aruba	I	–	✔	✔	I	✔	✔	✔
Australia	J	✔	✔	✔	J	✔	✔	✔
Austria	H	✔	✔	✔	H	✔	✔	✔
Azerbaijan	M	–	✔	✔	M	✔	✔	–
Azores (Portugal)	H	–	✔	✔	H	–	✔	–
Bahamas	I	–	✔	✔	I	✔	✔	✔
Bahrain	K	–	✔	✔	K	✔	✔	✔
Bangladesh	O	–	✔	✔	O	✔	✔	–
Barbados	I	–	✔	✔	I	✔	✔	✔
Barbuda	I	–	✔	✔	I	✔	✔	✔
Belarus	M	–	✔	✔	M	✔	✔	–
Belgium	D	✔	✔	✔	D	✔	✔	✔
Belize	L	–	✔	✔	L	✔	✔	–
Benin	M	–	✔	✔	M	✔	✔	–
Bermuda	I	–	✔	✔	I	✔	✔	✔
Bhutan	O	–	✔	✔	O	✔	✔	–
Bolivia	L	–	✔	✔	L	✔	✔	✔
Bonaire	I	–	✔	✔	I	✔	✔	✔
Bosnia-Herzegovina	M	–	✔	✔	M	✔	✔	–
Botswana	M	–	✔	✔	M	✔	✔	–
Brazil	L	✔	✔	✔	L	✔	✔	✔
British Virgin Islands	I	–	✔	✔	I	✔	✔	✔
Brunei	K	–	✔	✔	K	✔	✔	–
Bulgaria	E	–	✔	✔	E	✔	✔	–
Burkina Faso	M	–	✔	✔	M	✔	✔	–
Burundi	M	–	✔	✔	M	✔	✔	–
Cambodia	M	–	✔	✔	M	✔	✔	–
Cameroon	M	–	✔	✔	M	✔	✔	–
Canada (see p. 29)	A or B	✔	✔	✔	A	✔	✔	✔
Cape Verde	M	–	✔	✔	M	✔	✔	–
Cayman Islands	I	–	✔	✔	I	✔	✔	✔
Central African Republic[2]	M	Suspended[2]			M	Suspended[2]		
Chad	M	–	✔	✔	M	✔	✔	–
Channel Islands (U.K.)	D	–	✔	✔	D	✔	✔	✔
Chile	L	–	✔	✔	L	✔	✔	✔
China	N	✔	✔	✔	N	✔	✔	✔
Colombia	L	✔	✔	✔	L	✔	✔	✔
Comoros		Not served				Not served		
Congo	M	–	✔	✔	M	✔	✔	–
Cook Islands	M	–	✔	✔	M	–	✔	–
Costa Rica	L	–	✔	✔	L	✔	✔	✔

[1] Country/territory and zone alignments are subject to change without notice.
[2] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

International express package zones: U.S. export and U.S. import

See p. 29 for Canada zones.

IF = FedEx International First
IP = FedEx International Priority
IE = FedEx International Economy
✔ = Service available

Destination (U.S. export)/ Origin (U.S. import)	Services							
	U.S. export				U.S. import			
	Zone[1]	IF	IP	IE	Zone[1]	IF	IP	IE
Crimea, Region of		Not served				Not served		
Croatia	M	–	✔	✔	M	✔	✔	–
Cuba		Not served				Not served		
Curaçao	I	–	✔	✔	I	✔	✔	✔
Cyprus	K	–	✔	✔	K	✔	✔	–
Czech Republic	E	✔	✔	✔	E	✔	✔	✔
Democratic Republic of Congo	M	–	✔	✔	M	✔	✔	–
Denmark	H	✔	✔	✔	H	✔	✔	✔
Djibouti	M	–	✔	✔	M	✔	✔	–
Dominica	I	–	✔	✔	I	✔	✔	✔
Dominican Republic	I	–	✔	✔	I	✔	✔	✔
East Timor	M	–	✔	✔	M	–	✔	–
Ecuador	L	–	✔	✔	L	✔	✔	✔
Egypt	K	–	✔	✔	K	✔	✔	–
El Salvador	L	–	✔	✔	L	✔	✔	✔
England (U.K.)	D	✔	✔	✔	D	✔	✔	✔
Equatorial Guinea[2]	M	Suspended[2]			M	Suspended[2]		
Eritrea	M	–	✔	✔	M	✔	✔	–
Estonia	E	–	✔	✔	E	✔	✔	✔
Ethiopia	M	–	✔	✔	M	✔	✔	–
Falkland Islands		Not served				Not served		
Faroe Islands	H	–	✔	✔	H	–	✔	–
Fiji	M	–	✔	✔	M	✔	✔	–
Finland	H	–	✔	✔	H	✔	✔	✔
France	D	✔	✔	✔	D	✔	✔	✔
French Guiana	L	–	✔	✔	L	✔	✔	✔
French Polynesia	M	–	✔	✔	M	✔	✔	–
Gabon	M	–	✔	✔	M	✔	✔	–
Gambia	M	–	✔	✔	M	✔	✔	–
Georgia	M	–	✔	✔	M	✔	✔	–
Germany	D	✔	✔	✔	D	✔	✔	✔
Ghana	M	–	✔	✔	M	✔	✔	–
Gibraltar	E	–	✔	✔	E	✔	✔	–
Greece	H	–	✔	✔	H	✔	✔	–
Greenland	H	–	✔	✔	H	–	✔	–
Grenada	I	–	✔	✔	I	✔	✔	–
Guadeloupe	I	–	✔	✔	I	✔	✔	✔
Guam	J	–	✔	✔	J	✔	✔	–
Guatemala	L	–	✔	✔	L	✔	✔	✔
Guinea	M	–	✔	✔	M	✔	✔	–
Guinea-Bissau[2]	M	Suspended[2]			M	Suspended[2]		
Guyana	L	–	✔	✔	L	✔	✔	✔
Haiti	I	–	✔	✔	I	✔	✔	✔
Honduras	L	–	✔	✔	L	✔	✔	✔
Hong Kong SAR, China	F	–	✔	✔	F	✔	✔	✔
Hungary	E	✔	✔	✔	E	✔	✔	✔
Iceland	H	–	✔	✔	H	✔	✔	–
India	O	✔	✔	✔	O	✔	✔	✔
Indonesia	J	–	✔	✔	J	✔	✔	✔

Destination (U.S. export)/ Origin (U.S. import)	Services							
	U.S. export				U.S. import			
	Zone[1]	IF	IP	IE	Zone[1]	IF	IP	IE
Iran		Not served				Not served		
Iraq	M	–	✔	✔	M	✔	✔	✔
Ireland, Northern (U.K.)	D	–	✔	✔	D	✔	✔	✔
Ireland, Republic of	D	✔	✔	✔	D	✔	✔	✔
Israel	K	–	✔	✔	K	✔	✔	–
Italy	D	✔	✔	✔	D	✔	✔	✔
Ivory Coast	M	–	✔	✔	M	✔	✔	–
Jamaica	I	–	✔	✔	I	✔	✔	✔
Japan	G	✔	✔	✔	G	✔	✔	✔
Johnston Island		Not served				Not served		
Jordan	K	–	✔	✔	K	✔	✔	–
Kazakhstan	M	–	✔	✔	M	✔	✔	–
Kenya	M	–	✔	✔	M	✔	✔	–
Kiribati		Not served				Not served		
Korea, North		Not served				Not served		
Korea, South	G	–	✔	✔	G	✔	✔	✔
Kuwait	K	–	✔	✔	K	✔	✔	✔
Kyrgyzstan	M	–	✔	✔	M	✔	✔	–
Laos	M	–	✔	✔	M	✔	✔	–
Latvia	E	–	✔	✔	E	✔	✔	✔
Lebanon	K	–	✔	✔	K	–	–	–
Lesotho	M	–	✔	✔	M	✔	✔	–
Liberia	M	–	✔	✔	M	✔	✔	–
Libya	M	–	✔	✔	M	✔	✔	–
Liechtenstein	H	–	✔	✔	H	✔	✔	–
Lithuania	E	–	✔	✔	E	✔	✔	✔
Luxembourg	D	✔	✔	✔	D	✔	✔	✔
Macau SAR, China	J	–	✔	✔	J	✔	✔	–
Macedonia	M	–	✔	✔	M	✔	✔	–
Madagascar	M	–	✔	✔	M	✔	✔	–
Madeira (Portugal)	H	–	✔	✔	H	–	✔	–
Malawi	M	–	✔	✔	M	✔	✔	–
Malaysia	J	–	✔	✔	J	✔	✔	✔
Maldives, Republic of	O	–	✔	✔	O	✔	✔	–
Mali	M	–	✔	✔	M	✔	✔	–
Malta	H	–	✔	✔	H	✔	✔	–
Marshall Islands	M	–	✔	✔	M	–	✔	–
Martinique	I	–	✔	✔	I	✔	✔	✔
Mauritania	M	–	✔	✔	M	✔	✔	–
Mauritius	M	–	✔	✔	M	✔	✔	–
Mayotte Island		Not served				Not served		
Mexico	C	✔	✔	✔	C	✔	✔	✔
Micronesia	M	–	✔	✔	M	–	✔	–
Moldova	M	–	✔	✔	M	✔	✔	–
Monaco	D	–	✔	✔	D	✔	✔	–
Mongolia	M	–	✔	✔	M	✔	✔	–
Montenegro	M	–	✔	✔	M	✔	✔	–
Montserrat	I	–	✔	✔	I	✔	✔	✔
Morocco	M	–	✔	✔	M	✔	✔	–
Mozambique	M	–	✔	✔	M	✔	✔	–

[1] Country/territory and zone alignments are subject to change without notice.

[2] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

International express package zones: U.S. export and U.S. import

See p. 29 for Canada zones.

IF = FedEx International First
IP = FedEx International Priority
IE = FedEx International Economy
✔ = Service available

Destination (U.S. export)/ Origin (U.S. import)	Services							
	U.S. export				U.S. import			
	Zone[1]	IF	IP	IE	Zone[1]	IF	IP	IE
Myanmar (Burma)		Not served				Not served		
Namibia	M	–	✔	✔	M	✔	✔	–
Nauru		Not served				Not served		
Nepal	O	–	✔	✔	O	✔	✔	–
Netherlands (Holland)	D	✔	✔	✔	D	✔	✔	✔
New Caledonia	M	–	✔	✔	M	✔	✔	–
New Zealand	J	–	✔	✔	J	✔	✔	✔
Nicaragua	L	–	✔	✔	L	✔	✔	✔
Niger	M	–	✔	✔	M	✔	✔	–
Nigeria	M	–	✔	✔	M	✔	✔	–
Niue		Not served				Not served		
Norway	H	–	✔	✔	H	✔	✔	✔
Oman	K	–	✔	✔	K	✔	✔	–
Pakistan	O	–	✔	✔	O	✔	✔	–
Palau	M	–	✔	✔	M	–	✔	–
Palestine Autonomous	K	–	✔	✔	K	–	✔	–
Panama	L	–	✔	✔	L	✔	✔	✔
Papua New Guinea	M	–	✔	✔	M	–	✔	–
Paraguay	L	–	✔	✔	L	✔	✔	✔
Peru	L	–	✔	✔	L	✔	✔	✔
Philippines	J	–	✔	✔	F	✔	✔	✔
Poland	E	✔	✔	✔	E	✔	✔	✔
Portugal	H	–	✔	✔	H	✔	✔	–
Puerto Rico (see p. 66)		✔	✔	✔		✔	✔	✔
Qatar	K	–	✔	✔	K	✔	✔	–
Reunion Island	M	–	✔	✔	M	✔	✔	–
Romania	E	–	✔	✔	E	✔	✔	–
Russia	E	–	✔	✔	E	✔	✔	–
Rwanda	M	–	✔	✔	M	✔	✔	–
Saba	I	–	✔	✔	I	✔	✔	–
St. Barthelemy	I	–	✔	✔	I	✔	✔	✔
St. Croix (U.S. Virgin Islands)	I	–	✔	✔	I	✔	✔	✔
St. Eustatius	I	–	✔	✔	I	✔	✔	✔
St. Helena		Not served				Not served		
St. John (U.S. Virgin Islands)	I	–	✔	✔	I	✔	✔	–
St. Kitts and Nevis	I	–	✔	✔	I	✔	✔	✔
St. Lucia	I	–	✔	✔	I	✔	✔	✔
St. Maarten/St. Martin	I	–	✔	✔	I	✔	✔	✔
St. Pierre and Miquelon		Not served				Not served		
St. Thomas (U.S. Virgin Islands)	I	–	✔	✔	I	✔	✔	✔
St. Vincent	I	–	✔	✔	I	✔	✔	✔
Saipan	M	–	✔	✔	M	✔	✔	–
Samoa	M	–	✔	✔	M	✔	✔	–
San Marino	D	–	✔	✔	D	✔	✔	✔
Sao Tome and Principe		Not served				Not served		
Saudi Arabia	K	–	✔	✔	K	✔	✔	–

Destination (U.S. export)/ Origin (U.S. import)	Services							
	U.S. export				U.S. import			
	Zone[1]	IF	IP	IE	Zone[1]	IF	IP	IE
Scotland (U.K.)	D	–	✔	✔	D	✔	✔	✔
Senegal	M	–	✔	✔	M	✔	✔	–
Serbia	M	–	✔	✔	M	✔	✔	–
Seychelles	M	–	✔	✔	M	✔	✔	–
Sierra Leone[2]	M	Suspended[2]			M	Suspended[2]		
Singapore	F	✔	✔	✔	J	✔	✔	✔
Slovak Republic	E	–	✔	✔	E	✔	✔	–
Slovenia	E	–	✔	✔	E	✔	✔	–
Solomon Islands		Not served				Not served		
Somalia		Not served				Not served		
South Africa	E	–	✔	✔	E	✔	✔	–
South Sudan		Not served				Not served		
Spain	H	✔	✔	✔	H	✔	✔	✔
Sri Lanka	O	–	✔	✔	O	✔	✔	–
Sudan		Not served				Not served		
Suriname	L	–	✔	✔	L	✔	✔	✔
Swaziland	M	–	✔	✔	M	✔	✔	–
Sweden	H	✔	✔	✔	H	✔	✔	✔
Switzerland	H	✔	✔	✔	H	✔	✔	✔
Syria[2]	K	Suspended[2]			K	Suspended[2]		
Taiwan, China	F	–	✔	✔	P	✔	✔	✔
Tajikistan		Not served				Not served		
Tanzania	M	–	✔	✔	M	✔	✔	–
Thailand	J	–	✔	✔	J	✔	✔	✔
Togo	M	–	✔	✔	M	✔	✔	–
Tokelau Islands		Not served				Not Served		
Tonga	M	–	✔	✔	M	–	✔	–
Trinidad and Tobago	I	–	✔	✔	I	✔	✔	✔
Tunisia	M	–	✔	✔	M	✔	✔	–
Turkey	K	–	✔	✔	K	✔	✔	✔
Turkmenistan[2]	M	Suspended[2]			M	Suspended[2]		
Turks and Caicos Islands	I	–	✔	✔	I	✔	✔	✔
Tuvalu		Not served				Not served		
Uganda	M	–	✔	✔	M	✔	✔	–
Ukraine	M	–	✔	✔	M	✔	✔	–
United Arab Emirates	K	–	✔	✔	K	✔	✔	✔
Uruguay	L	–	✔	✔	L	✔	✔	–
U.S. Virgin Islands	I	–	✔	✔	I	✔	✔	✔
Uzbekistan	M	–	✔	✔	M	✔	✔	–
Vanuatu	M	–	✔	✔	M	–	✔	–
Vatican City	D	–	✔	✔	D	–	✔	✔
Venezuela	L	–	✔	✔	L	✔	✔	✔
Vietnam	J	–	✔	✔	J	✔	✔	✔
Wake Islands		Not served				Not served		
Wales (U.K.)	D	–	✔	✔	D	✔	✔	✔
Wallis and Futuna	M	–	✔	✔	M	–	✔	–
Yemen Arab Republic[2]	K	Suspended[2]			K	Suspended[2]		
Zambia	M	–	✔	✔	M	✔	✔	–
Zimbabwe	M	–	✔	✔	M	✔	✔	–

[1] Country/territory and zone alignments are subject to change without notice.

[2] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

International express freight zones: U.S. export and U.S. import

See p. 29 for Canada zones.

Determine international express freight rates

1. Find the zone for your destination or origin in the table at right. For FedEx International Priority Freight and FedEx International Economy Freight shipments to Canada, refer to the postal code table on p. 29.
2. Determine your total shipment weight (round up to the next-higher pound) and service option (door-to-door, dropoff, hold-at-location, or dropoff and hold-at-location).
3. Choose the service you wish to use.
4. For U.S. export shipments, go to p. 107 and multiply the per-pound rate by total shipment weight. U.S. import rates are on p. 108.

IPF = FedEx International Priority® Freight
IEF = FedEx International Economy® Freight
✔ = Service available

[1] Country/territory and zone alignments are subject to change without notice.

[2] FedEx does not provide customs clearance or door-to-door delivery for these freight services to this country/territory. FedEx International Broker Select® and Hold at Location are available.

[3] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

Destination (U.S. export) / Origin (U.S. import)	Services					
	U.S. export			U.S. import		
	Zone[1]	IPF	IEF	Zone[1]	IPF	IEF
Afghanistan	M	✔	✔	M	✔	✔
Algeria	M	✔	✔	M	✔	–
Angola	M	✔	✔	M	✔	–
Antigua[2]	I	✔	✔	I	–	–
Argentina	L	✔	✔	L	✔	✔
Aruba[2]	I	✔	✔	I	–	–
Australia	J	✔	✔	J	✔	✔
Austria	H	✔	✔	H	✔	✔
Bahamas[2]	I	✔	✔	I	✔	✔
Bahrain	K	✔	✔	K	✔	✔
Bangladesh	O	✔	✔	O	✔	✔
Barbados[2]	I	✔	✔	I	✔	✔
Belgium	D	✔	✔	D	✔	✔
Belize	L	✔	✔	L	–	–
Bermuda[2]	I	✔	✔	I	✔	✔
Bosnia-Herzegovina	M	✔	✔	M	✔	–
Brazil	L	✔	✔	L	✔	✔
Bulgaria	E	✔	✔	E	✔	–
Burundi	M	✔	✔	M	✔	–
Canada (see p. 29)	A or B	✔	✔	A	✔	✔
Cayman Islands[2]	I	✔	✔	I	–	–
Chile	L	✔	✔	L	✔	✔
China	N	✔	✔	N	✔	✔
Colombia	L	✔	✔	L	✔	✔
Costa Rica	L	✔	✔	L	✔	✔
Croatia	M	✔	✔	M	✔	✔
Curaçao[2]	M	✔	✔	M	–	–
Cyprus	K	✔	✔	K	✔	–
Czech Republic	E	✔	✔	E	✔	✔
Denmark	H	✔	✔	H	✔	✔
Djibouti	M	✔	✔	M	✔	–
Dominican Republic	I	✔	✔	I	✔	✔
Ecuador	L	✔	✔	L	✔	✔
Egypt	K	✔	✔	K	✔	–
El Salvador	L	✔	✔	L	✔	✔
England (U.K.)	D	✔	✔	D	✔	✔
Estonia	E	✔	✔	E	✔	✔
Ethiopia	M	✔	✔	M	✔	–
Finland	H	✔	✔	H	✔	✔
France	D	✔	✔	D	✔	✔
Germany	D	✔	✔	D	✔	✔
Ghana	M	✔	✔	M	✔	–
Greece	H	✔	✔	H	✔	✔
Grenada[2]	I	✔	✔	I	–	–
Guam	J	✔	✔	J	✔	–
Guatemala	L	✔	✔	L	✔	✔
Guyana	L	✔	✔	L	–	–
Haiti	I	✔	✔	I	–	–
Honduras	L	✔	✔	L	✔	✔
Hong Kong SAR, China	F	✔	✔	F	✔	✔
Hungary	E	✔	✔	E	✔	✔
Iceland	H	✔	✔	H	✔	–
India	O	✔	✔	O	✔	✔
Indonesia	J	✔	✔	J	✔	✔
Iraq	M	✔	✔	M	✔	✔
Ireland, Northern (U.K.)	D	✔	✔	D	✔	✔
Ireland, Republic of	D	✔	✔	D	✔	✔
Israel	K	✔	✔	K	✔	✔
Italy	D	✔	✔	D	✔	✔
Jamaica	I	✔	✔	I	✔	✔
Japan	G	✔	✔	G	✔	✔
Jordan	K	✔	✔	K	✔	–
Kazakhstan	M	✔	✔	M	✔	–
Kenya	M	✔	✔	M	✔	✔
Korea, South	G	✔	✔	G	✔	✔
Kuwait	K	✔	✔	K	✔	✔
Kyrgyzstan	M	✔	–	M	✔	–
Latvia	E	✔	✔	E	✔	✔
Lebanon	K	✔	✔	K	–	–
Libya	M	✔	✔	M	✔	–
Lithuania	E	✔	✔	E	✔	✔

Destination (U.S. export) / Origin (U.S. import)	Services					
	U.S. export			U.S. import		
	Zone[1]	IPF	IEF	Zone[1]	IPF	IEF
Luxembourg	D	✔	✔	D	✔	✔
Macau SAR, China	J	✔	✔	J	✔	✔
Madagascar	M	✔	–	M	–	–
Malaysia	J	✔	✔	J	✔	✔
Mali	M	✔	–	M	–	–
Malta	H	✔	–	H	✔	–
Mauritius	M	✔	✔	M	✔	–
Mexico	C	✔	✔	C	✔	✔
Monaco	D	✔	–	D	–	–
Morocco	M	✔	✔	M	✔	–
Namibia	M	✔	✔	M	✔	✔
Nepal	O	✔	✔	O	✔	–
Netherlands (Holland)	D	✔	✔	D	✔	✔
New Zealand	J	✔	✔	J	✔	✔
Nicaragua	L	✔	✔	L	✔	✔
Niger	M	✔	–	M	–	–
Nigeria	M	✔	✔	M	✔	–
Norway	H	✔	✔	H	✔	✔
Oman	K	✔	✔	K	✔	✔
Pakistan	O	✔	✔	O	✔	–
Palestine Autonomous	K	✔	✔	K	✔	–
Panama	L	✔	✔	L	✔	✔
Peru	L	✔	✔	L	✔	✔
Philippines	J	✔	✔	F	✔	✔
Poland	E	✔	✔	E	✔	✔
Portugal	H	✔	✔	H	✔	✔
Puerto Rico (see p. 107)		✔	✔		✔	✔
Qatar	K	✔	✔	K	✔	–
Romania	E	✔	✔	E	✔	–
Russia	E	–	–	E	✔	–
Rwanda	M	✔	✔	M	✔	–
Saudi Arabia	K	✔	✔	K	✔	✔
St. Croix[2] (U.S. Virgin Islands)	I	✔	✔	I	–	–
St. Kitts and Nevis[2]	I	✔	✔	I	✔	✔
St. Lucia[2]	I	✔	✔	I	–	–
St. Maarten/St. Martin[2]	I	✔	✔	I	–	–
St. Thomas[2] (U.S. Virgin Islands)	I	✔	✔	I	–	–
San Marino	D	✔	✔	D	✔	✔
Scotland (U.K.)	D	✔	✔	D	✔	✔
Serbia	M	✔	✔	M	✔	–
Seychelles	M	✔	✔	M	✔	–
Singapore	F	✔	✔	J	✔	✔
Slovak Republic	E	✔	✔	E	✔	–
Slovenia	E	✔	✔	E	✔	✔
South Africa	E	✔	✔	E	✔	✔
Spain	H	✔	✔	H	✔	✔
Sri Lanka	O	✔	✔	O	✔	–
Swaziland	M	✔	✔	M	✔	✔
Sweden	H	✔	✔	H	✔	✔
Switzerland	H	✔	✔	H	✔	✔
Taiwan, China	F	✔	✔	P	✔	✔
Tanzania	M	✔	✔	M	✔	–
Thailand	J	✔	✔	J	✔	✔
Trinidad and Tobago[2]	I	✔	✔	I	✔	✔
Turkey	K	✔	✔	K	✔	✔
Turks and Caicos Islands[2]	I	✔	✔	I	–	–
Uganda	M	✔	✔	M	✔	–
Ukraine	M	✔	✔	M	✔	–
United Arab Emirates	K	✔	✔	K	✔	✔
Uruguay[2]	L	✔	✔	L	✔	✔
U.S. Virgin Islands[2]	I	✔	✔	I	–	–
Uzbekistan	M	✔	✔	M	✔	–
Vatican City	D	✔	✔	D	✔	✔
Venezuela	L	–	–	L	–	–
Vietnam	J	✔	✔	J	✔	✔
Wales (U.K.)	D	✔	✔	D	✔	✔
Yemen Arab Republic[3]	K	Suspended[3]		K	Suspended[3]	
Zambia	M	✔	✔	M	✔	✔
Zimbabwe	M	✔	✔	M	✔	–

Canada zones: U.S. export

These zones apply for shipments to Canada via FedEx International First, FedEx International Priority, FedEx International Economy,[1] FedEx International Priority Freight, FedEx International Economy Freight and FedEx International Ground.®

Determine FedEx Express rates

Zone A is for markets such as Calgary, Hull, Kitchener, Montreal, Niagara, Oshawa, Ottawa, Toronto, Vancouver, Windsor and Winnipeg. Zone B is for more-remote locations.

1. Find the zone for your destination postal code in Canada in the table below.
2. Determine your total shipment weight. For FedEx International Priority Freight and FedEx International Economy Freight, determine your service option (door-to-door, dropoff, hold-at-location, or dropoff and hold-at-location).
3. Go to pp. 71–72 to determine FedEx International First, FedEx International Priority and FedEx International Economy door-to-door rates. Go to p. 107 to determine FedEx International Priority Freight and FedEx International Economy Freight rates.

Determine FedEx International Ground rates

1. Find the zone for your destination postal code in Canada in the table below.
2. Determine your package weight.
3. Go to p. 116 to determine your door-to-door rate.

Destination	Zone[2] Express	Zone[2] Ground
Newfoundland		
A0A–A9Z	B	54
Nova Scotia		
B0A–B9Z	B	54
Prince Edward Island		
C0A–C9Z	B	54
New Brunswick		
E0A–E9Z	B	54
Quebec (Express)		
G0A–G9Z	B	
H0A–H9Z	A	
J0A–J2W	B	
J2X–J3G	A	
J3H–J3K	B	
J3L–J3N	A	
J3P–J3T	B	
J3V–J4Z	A	
J5A–J6H	B	
J6J–J6R	A	
J6S–J6V	B	
J6W–J7R	A	
J7S–J8N	B	
J8P–J9C	A	
J9E–J9Z	B	
Quebec (Ground)		
G0A		51
G0B–G0L		54
G0M–G0S		51
G0T–G0W		54
G0X–G3K		51
G3L–G4Z		54
G5A		51
G5B–G5T		54
G5V–G6Z		51
G7A–G8S		54
G8T–H0L		51
H0M		54
H0N–J0L		51
J0M		54
J0N–J0V		51
J0W–J0Z		54
J1A–J9C		51
J9E		54
J9G–J9J		51
J9K–J9Z		54
Ontario (Express)		
K0A–K0Z	B	
K1A–K2R	A	
K2S–L0H	B	
L0J	A	
L0K–L0N	B	
L0P	A	
L0R–L1E	B	
L1G–L1Z	A	
L2A–L2C	B	
L2E–L2W	A	
L2X–L3N	B	
L3P–L3T	A	
L3V–L3W	B	
L3X–L9T	A	
L9V–L9Z	B	
M0A–M9Z	A	
N0A–N1Z	B	
N2A–N2V	A	
N2W–N5T	B	
N5V–N6N	A	
N6P–N8M	B	
N8N–N9K	A	
N9L–P9Z	B	
Ontario (Ground)		
K0A–K0H		51
K0J		54
K0K–K7T		51
K7V–K8H		54
K8J–N9Z		51
P0A–P9Z		54
Manitoba		
R0A–R2B	B	54
R2C–R4A	A	51
R4B–R9Z	B	54
Saskatchewan (Express)		
S0A–S9Z	B	
Saskatchewan (Ground)		
S0A–S4M		54
S4N–S4Z		51
S5A–S7G		54
S7H–S7V		51
S7W–S9Z		54
Alberta (Express)		
T0A–T1X	B	
T1Y–T3L	A	
T3M–T9Z	B	
Alberta (Ground)		
T0A–T0B		54
T0C		51
T0E–T1X		54
T1Y–T6V		51
T6X–T7W		54
T7X–T8N		51
T8P–T8Z		54
T9A–T9E		51
T9G–T9Z		54
British Columbia (Express)		
V0A–V1L	B	
V1M	A	
V1N–V2V	B	
V2W–V3E	A	
V3G	B	
V3H–V4S	A	
V4T	B	
V4V–V7Z	A	
V8A–V9Z	B	
British Columbia (Ground)		
V0A–V0L		54
V0M		51
V0N–V1L		54
V1M		51
V1N–V2V		54
V2W–V3E		51
V3G		54
V3H–V7Z		51
V8A–V8K		54
V8L–V9E		51
V9G–V9Z		54
Northwest Territories, Nunavut and Yukon		
X0A–Y9Z	B	54

Note: Canada postal code sequences vary by FedEx Express and FedEx Ground zone.

[1] There is no FedEx Envelope or FedEx Pak pricing for FedEx International Economy. The FedEx International Economy 1-lb. rate will apply for items in any packaging up to 1 lb.

[2] Country/territory and zone alignments are subject to change without notice.

U.S. express package rates: Zone 2[1]

Shipments moving generally 0–150 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[5]
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
	FedEx® Envelope up to 8 oz.	$ 57.33	$ 26.33	$ 25.81	$ 20.36	**	**
	FedEx® Pak	*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 62.76	$ 31.76	$ 29.05	$ 21.48	$ 20.04	$ 17.82
	2 lbs.	63.18	32.18	30.98	21.86	20.85	18.14
	3	66.11	35.11	33.67	22.22	21.20	19.27
	4	69.31	38.31	36.32	22.89	21.84	19.60
	5	69.63	38.63	36.96	23.56	22.50	19.94
	6	75.27	44.27	39.01	24.58	23.47	21.55
	7	75.84	44.84	40.27	25.63	24.46	21.90
	8	76.04	45.04	42.39	26.66	25.44	22.72
	9	76.24	45.24	43.84	28.07	26.74	22.92
	10	76.64	45.64	44.06	29.40	26.96	23.14
	11	84.62	53.62	47.23	30.72	29.33	27.51
	12	85.88	54.88	48.81	33.35	30.88	28.12
	13	86.08	55.08	49.35	34.63	33.06	30.66
	14	87.21	56.21	51.26	36.34	34.70	30.99
	15	87.41	56.41	53.23	38.88	36.02	31.19
	16	91.08	60.08	54.36	40.73	36.87	33.07
	17	94.52	63.52	55.53	41.02	38.00	33.27
	18	95.03	64.03	58.82	43.77	39.27	36.29
	19	95.45	64.45	60.40	44.05	40.82	37.23
	20	95.79	64.79	61.52	44.27	42.24	37.43
	21	98.61	67.61	63.18	48.62	44.20	38.50
	22	101.71	70.71	65.40	49.19	45.56	41.27
	23	102.10	71.10	66.52	51.58	46.68	42.85
	24	103.99	72.99	68.17	53.58	47.75	43.05
	25	104.36	73.36	69.09	53.78	49.30	43.26
	26	108.86	77.86	69.29	55.42	50.78	47.29
	27	109.32	78.32	72.44	56.32	52.40	48.82
	28	110.96	79.96	72.76	57.70	54.08	50.30
	29	111.36	80.36	74.16	60.64	55.48	50.50
	30	111.73	80.73	77.54	62.46	55.70	50.70
	31	114.80	83.80	78.98	62.90	55.92	52.99
	32	117.19	86.19	80.62	63.10	56.16	54.01
	33	119.25	88.25	82.40	65.63	60.80	55.52
	34	121.14	90.14	83.83	67.68	62.70	56.62
	35	123.07	92.07	86.22	69.05	63.97	57.72
	36	126.88	95.88	86.76	71.35	64.97	59.36
	37	127.28	96.28	86.96	71.58	66.17	59.68
	38	127.51	96.51	88.49	74.30	67.28	60.14
	39	127.89	96.89	90.74	76.33	69.42	60.34
	40	128.13	97.13	94.85	76.89	69.64	60.69
	41	132.42	101.42	96.48	80.27	73.02	67.69
	42	133.90	102.90	98.27	83.48	74.21	68.93
	43	136.66	105.66	99.91	83.82	75.76	70.27
	44	139.04	108.04	101.63	84.72	77.04	70.79
	45	144.18	113.18	103.28	84.95	77.38	70.99
	46	147.27	116.27	104.84	85.17	79.78	71.19
	47	148.96	117.96	107.08	88.91	80.02	71.39
	48	149.16	118.16	108.66	90.68	81.69	71.59
	49	149.36	118.36	110.31	90.88	81.91	71.79

[1] For FedEx Express Multiweight® per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.
* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
** One-pound rate applies.

U.S. express package rates: Zone 2[1]

Shipments moving generally 0–150 miles from origin to destination anywhere in the contiguous U.S.

	Delivery Commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[5]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 150.04	$ 119.04	$ 112.48	$ 91.83	$ 82.13	$ 72.12
	51	163.45	132.45	114.07	97.06	82.89	78.69
	52	165.47	134.47	116.36	103.71	88.75	79.35
	53	166.93	135.93	118.48	104.38	90.52	82.40
	54	167.35	136.35	120.03	104.83	91.80	82.86
	55	167.85	136.85	122.36	105.27	93.49	83.26
	56	177.77	146.77	124.60	105.77	94.24	83.66
	57	179.03	148.03	127.29	108.48	94.68	84.06
	58	179.46	148.46	128.21	108.95	95.12	84.46
	59	179.87	148.87	128.61	111.47	95.56	84.86
	60	180.30	149.30	129.35	112.19	96.00	86.39
	61	188.08	157.08	129.75	112.59	96.44	88.61
	62	189.89	158.89	130.17	112.99	96.88	90.06
	63	190.34	159.34	138.48	115.97	97.32	92.87
	64	198.33	167.33	143.30	119.97	103.42	93.27
	65	199.13	168.13	147.64	120.37	107.30	93.67
	66	199.56	168.56	150.34	120.77	107.74	94.07
	67	201.18	170.18	152.52	121.19	108.18	94.47
	68	205.01	174.01	153.31	121.63	108.62	94.87
	69	205.42	174.42	153.71	122.10	109.06	95.27
	70	205.85	174.85	161.28	122.50	109.50	97.62
	71	210.84	179.84	164.36	125.27	116.15	98.06
	72	212.00	181.00	164.76	129.37	116.82	100.37
	73	212.42	181.42	165.47	129.78	117.22	100.77
	74	212.85	181.85	166.13	130.29	117.62	101.17
	75	213.70	182.70	175.57	131.09	118.42	102.05
	76	223.12	192.12	176.52	140.46	120.68	103.33
	77	224.07	193.07	179.39	141.40	121.56	104.13
	78	224.92	193.92	180.30	142.29	122.44	104.93
	79	225.76	194.76	181.10	143.18	123.33	105.73
	80	226.61	195.61	181.97	143.98	124.21	106.53
	81	233.34	202.34	182.77	144.78	128.51	107.33
	82	234.19	203.19	194.92	145.85	129.77	111.15
	83	235.04	204.04	196.14	149.36	131.51	111.95
	84	235.88	204.88	196.94	151.23	132.39	112.75
	85	236.74	205.74	197.74	152.03	138.50	113.55
	86	248.07	217.07	202.03	152.83	139.39	114.35
	87	249.22	218.22	203.03	153.63	140.27	115.15
	88	250.07	219.07	203.86	154.78	141.15	115.95
	89	250.92	219.92	210.57	155.58	142.03	116.75
	90	251.76	220.76	213.50	156.55	142.91	117.55
	91	261.85	230.85	214.36	157.44	143.79	121.97
	92	262.87	231.87	221.25	158.32	144.67	122.77
	93	263.76	232.76	223.54	159.22	145.55	123.78
	94	264.56	233.56	224.40	161.08	146.44	124.68
	95	271.84	240.84	225.26	161.88	147.32	125.75
	96	272.64	241.64	226.06	162.68	149.79	128.57
	97	273.44	242.44	226.86	163.48	150.60	129.37
	98	274.40	243.40	228.40	164.28	151.40	134.65
	99	275.20	244.20	229.20	168.29	152.20	136.78
	100	276.00	245.00	230.00	181.00	153.00	139.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 2[1]

Shipments moving generally 0–150 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 278.76	$ 247.45	$ 232.30	$ 182.81	$ 154.53	$ 140.39
	102	281.52	249.90	234.60	184.62	156.06	141.78
	103	284.28	252.35	236.90	186.43	157.59	143.17
	104	287.04	254.80	239.20	188.24	159.12	144.56
	105	289.80	257.25	241.50	190.05	160.65	145.95
	106	292.56	259.70	243.80	191.86	162.18	147.34
	107	295.32	262.15	246.10	193.67	163.71	148.73
	108	298.08	264.60	248.40	195.48	165.24	150.12
	109	300.84	267.05	250.70	197.29	166.77	151.51
	110	303.60	269.50	253.00	199.10	168.30	152.90
	111	306.36	271.95	255.30	200.91	169.83	154.29
	112	309.12	274.40	257.60	202.72	171.36	155.68
	113	311.88	276.85	259.90	204.53	172.89	157.07
	114	314.64	279.30	262.20	206.34	174.42	158.46
	115	317.40	281.75	264.50	208.15	175.95	159.85
	116	320.16	284.20	266.80	209.96	177.48	161.24
	117	322.92	286.65	269.10	211.77	179.01	162.63
	118	325.68	289.10	271.40	213.58	180.54	164.02
	119	328.44	291.55	273.70	215.39	182.07	165.41
	120	331.20	294.00	276.00	217.20	183.60	166.80
	121	333.96	296.45	278.30	219.01	185.13	168.19
	122	336.72	298.90	280.60	220.82	186.66	169.58
	123	339.48	301.35	282.90	222.63	188.19	170.97
	124	342.24	303.80	285.20	224.44	189.72	172.36
	125	345.00	306.25	287.50	226.25	191.25	173.75
	126	347.76	308.70	289.80	228.06	192.78	175.14
	127	350.52	311.15	292.10	229.87	194.31	176.53
	128	353.28	313.60	294.40	231.68	195.84	177.92
	129	356.04	316.05	296.70	233.49	197.37	179.31
	130	358.80	318.50	299.00	235.30	198.90	180.70
	131	361.56	320.95	301.30	237.11	200.43	182.09
	132	364.32	323.40	303.60	238.92	201.96	183.48
	133	367.08	325.85	305.90	240.73	203.49	184.87
	134	369.84	328.30	308.20	242.54	205.02	186.26
	135	372.60	330.75	310.50	244.35	206.55	187.65
	136	375.36	333.20	312.80	246.16	208.08	189.04
	137	378.12	335.65	315.10	247.97	209.61	190.43
	138	380.88	338.10	317.40	249.78	211.14	191.82
	139	383.64	340.55	319.70	251.59	212.67	193.21
	140	386.40	343.00	322.00	253.40	214.20	194.60
	141	389.16	345.45	324.30	255.21	215.73	195.99
	142	391.92	347.90	326.60	257.02	217.26	197.38
	143	394.68	350.35	328.90	258.83	218.79	198.77
	144	397.44	352.80	331.20	260.64	220.32	200.16
	145	400.20	355.25	333.50	262.45	221.85	201.55
	146	402.96	357.70	335.80	264.26	223.38	202.94
	147	405.72	360.15	338.10	266.07	224.91	204.33
	148	408.48	362.60	340.40	267.88	226.44	205.72
	149	411.24	365.05	342.70	269.69	227.97	207.11
	150	414.00	367.50	345.00	271.50	229.50	208.50

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 3[1]

Shipments moving generally 151–300 miles from origin to destination anywhere in the contiguous U.S.

Delivery commitment[2]		Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
FedEx® Envelope up to 8 oz.		$ 62.97	$ 31.97	$ 31.34	$ 21.18	**	**
FedEx® Pak		*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 78.03	$ 47.03	$ 39.59	$ 22.37	$ 20.89	$ 18.18
	2 lbs.	78.30	47.30	42.36	22.82	21.92	18.51
	3	83.46	52.46	44.80	23.56	22.63	20.54
	4	84.59	53.59	47.50	24.37	23.41	21.22
	5	84.88	53.88	47.91	25.19	24.17	21.55
	6	90.49	59.49	54.57	26.13	25.11	23.49
	7	93.60	62.60	56.94	29.53	27.52	25.78
	8	93.92	62.92	58.58	31.96	30.02	27.25
	9	94.34	63.34	61.11	34.42	31.35	27.45
	10	95.17	64.17	62.91	35.59	33.43	27.65
	11	106.55	75.55	66.31	36.62	35.20	29.75
	12	109.05	78.05	69.69	40.90	37.26	35.01
	13	109.82	78.82	73.18	42.04	39.19	36.82
	14	110.78	79.78	76.03	43.90	41.23	37.22
	15	111.26	80.26	78.68	46.34	42.24	39.53
	16	120.86	89.86	79.40	47.90	43.64	40.77
	17	121.83	90.83	82.02	49.31	44.94	42.06
	18	122.32	91.32	82.95	52.07	46.42	43.38
	19	122.52	91.52	86.47	52.35	47.70	44.86
	20	122.92	91.92	89.03	54.59	49.75	45.19
	21	127.12	96.12	90.75	56.69	51.69	46.67
	22	132.45	101.45	92.67	57.63	54.18	49.57
	23	132.99	101.99	94.44	63.08	55.37	50.70
	24	133.41	102.41	96.02	63.64	57.57	53.89
	25	133.83	102.83	98.01	64.97	59.21	54.21
	26	141.99	110.99	100.79	66.74	60.84	57.26
	27	142.82	111.82	103.57	69.60	62.62	58.64
	28	143.20	112.20	106.26	69.89	64.68	58.84
	29	143.78	112.78	108.25	70.10	65.88	60.27
	30	143.98	112.98	109.44	74.22	67.67	61.91
	31	147.16	116.16	110.69	76.05	69.94	65.51
	32	149.95	118.95	112.60	81.06	71.49	65.87
	33	156.65	125.65	114.85	81.71	73.35	67.25
	34	157.32	126.32	117.42	81.93	74.70	67.45
	35	157.70	126.70	119.74	82.14	76.97	70.43
	36	160.19	129.19	122.31	86.20	78.67	72.00
	37	168.85	137.85	123.96	86.61	79.80	72.52
	38	169.72	138.72	126.46	88.88	81.01	72.85
	39	170.08	139.08	126.75	89.16	83.15	73.18
	40	170.46	139.46	132.54	91.50	85.35	73.51
	41	177.09	146.09	134.25	95.89	87.42	80.02
	42	177.76	146.76	136.25	99.97	89.54	81.98
	43	180.10	149.10	139.15	100.39	91.40	84.34
	44	187.92	156.92	141.66	100.61	92.53	84.58
	45	194.01	163.01	144.69	102.95	94.80	84.78
	46	194.63	163.63	147.15	109.32	95.85	84.98
	47	197.02	166.02	150.17	109.96	96.07	85.18
	48	197.36	166.36	153.15	110.16	99.94	85.38
	49	197.56	166.56	156.19	112.64	100.33	85.58

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.
* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
** One-pound rate applies.

U.S. express package rates: Zone 3[1]

Shipments moving generally 151–300 miles from origin to destination anywhere in the contiguous U.S.

Delivery commitment[2]		Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
Service		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 198.50	$ 167.50	$ 158.48	$ 120.32	$ 100.55	$ 85.96
	51	217.15	186.15	161.69	121.98	100.99	93.56
	52	226.90	195.90	164.12	126.41	106.41	94.87
	53	227.88	196.88	167.55	126.86	108.57	101.00
	54	228.30	197.30	170.87	129.70	109.88	101.62
	55	231.71	200.71	174.43	130.10	110.32	102.02
	56	242.96	211.96	177.43	130.50	110.76	102.42
	57	245.08	214.08	181.18	130.90	115.53	102.82
	58	245.98	214.98	185.34	131.30	116.01	103.22
	59	246.40	215.40	190.10	131.92	116.70	103.67
	60	246.83	215.83	194.33	139.32	117.14	107.03
	61	254.44	223.44	197.97	140.06	117.58	111.90
	62	261.35	230.35	200.80	140.53	118.02	112.69
	63	262.07	231.07	204.77	145.51	118.46	113.93
	64	269.39	238.39	205.63	147.16	120.78	116.16
	65	271.00	240.00	211.99	147.60	123.98	119.24
	66	271.66	240.66	212.64	150.84	124.42	120.86
	67	284.75	253.75	221.04	152.09	126.91	121.26
	68	286.23	255.23	225.13	153.23	127.93	121.75
	69	286.65	255.65	228.82	153.69	130.77	122.15
	70	287.08	256.08	233.58	161.74	142.52	125.57
	71	287.49	256.49	237.29	162.55	144.45	126.02
	72	295.03	264.03	240.98	162.95	144.89	126.46
	73	300.54	269.54	246.39	163.35	145.33	126.89
	74	301.10	270.10	246.95	163.75	145.77	127.33
	75	301.96	270.96	253.06	164.78	146.66	128.22
	76	309.48	278.48	253.93	165.58	147.53	129.09
	77	318.80	287.80	254.79	166.38	148.41	129.98
	78	319.74	288.74	266.44	167.25	149.29	131.01
	79	320.58	289.58	267.61	168.12	150.17	131.81
	80	321.43	290.43	275.69	168.99	151.05	132.61
	81	322.28	291.28	280.36	169.86	151.85	134.81
	82	323.13	292.13	284.88	183.85	152.65	140.46
	83	323.98	292.98	287.23	186.18	155.04	141.34
	84	324.82	293.82	288.05	186.98	155.92	146.22
	85	325.67	294.67	288.89	187.78	159.47	149.64
	86	342.63	311.63	297.53	188.58	164.39	150.53
	87	350.57	319.57	298.41	189.45	165.26	155.66
	88	351.42	320.42	303.06	190.41	166.15	156.46
	89	352.26	321.26	306.70	191.21	167.03	157.26
	90	353.11	322.11	307.56	195.73	167.91	158.38
	91	364.98	333.98	308.42	196.53	168.79	159.18
	92	366.18	335.18	318.10	197.33	169.67	159.98
	93	366.99	335.99	319.07	198.13	170.55	163.65
	94	367.81	336.81	326.26	198.93	171.43	164.55
	95	368.62	337.62	327.12	200.17	172.31	165.35
	96	369.44	338.44	327.99	200.97	173.11	166.15
	97	370.26	339.26	328.86	201.95	174.08	166.95
	98	371.07	340.07	333.40	202.75	174.96	167.75
	99	371.89	340.89	334.20	203.55	175.84	169.07
	100	373.00	342.00	335.00	217.00	191.00	180.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 3[1]

Shipments moving generally 151–300 miles from origin to destination anywhere in the contiguous U.S.

Delivery commitment[2]		Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
Service		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 376.73	$ 345.42	$ 338.35	$ 219.17	$ 192.91	$ 181.80
	102	380.46	348.84	341.70	221.34	194.82	183.60
	103	384.19	352.26	345.05	223.51	196.73	185.40
	104	387.92	355.68	348.40	225.68	198.64	187.20
	105	391.65	359.10	351.75	227.85	200.55	189.00
	106	395.38	362.52	355.10	230.02	202.46	190.80
	107	399.11	365.94	358.45	232.19	204.37	192.60
	108	402.84	369.36	361.80	234.36	206.28	194.40
	109	406.57	372.78	365.15	236.53	208.19	196.20
	110	410.30	376.20	368.50	238.70	210.10	198.00
	111	414.03	379.62	371.85	240.87	212.01	199.80
	112	417.76	383.04	375.20	243.04	213.92	201.60
	113	421.49	386.46	378.55	245.21	215.83	203.40
	114	425.22	389.88	381.90	247.38	217.74	205.20
	115	428.95	393.30	385.25	249.55	219.65	207.00
	116	432.68	396.72	388.60	251.72	221.56	208.80
	117	436.41	400.14	391.95	253.89	223.47	210.60
	118	440.14	403.56	395.30	256.06	225.38	212.40
	119	443.87	406.98	398.65	258.23	227.29	214.20
	120	447.60	410.40	402.00	260.40	229.20	216.00
	121	451.33	413.82	405.35	262.57	231.11	217.80
	122	455.06	417.24	408.70	264.74	233.02	219.60
	123	458.79	420.66	412.05	266.91	234.93	221.40
	124	462.52	424.08	415.40	269.08	236.84	223.20
	125	466.25	427.50	418.75	271.25	238.75	225.00
	126	469.98	430.92	422.10	273.42	240.66	226.80
	127	473.71	434.34	425.45	275.59	242.57	228.60
	128	477.44	437.76	428.80	277.76	244.48	230.40
	129	481.17	441.18	432.15	279.93	246.39	232.20
	130	484.90	444.60	435.50	282.10	248.30	234.00
	131	488.63	448.02	438.85	284.27	250.21	235.80
	132	492.36	451.44	442.20	286.44	252.12	237.60
	133	496.09	454.86	445.55	288.61	254.03	239.40
	134	499.82	458.28	448.90	290.78	255.94	241.20
	135	503.55	461.70	452.25	292.95	257.85	243.00
	136	507.28	465.12	455.60	295.12	259.76	244.80
	137	511.01	468.54	458.95	297.29	261.67	246.60
	138	514.74	471.96	462.30	299.46	263.58	248.40
	139	518.47	475.38	465.65	301.63	265.49	250.20
	140	522.20	478.80	469.00	303.80	267.40	252.00
	141	525.93	482.22	472.35	305.97	269.31	253.80
	142	529.66	485.64	475.70	308.14	271.22	255.60
	143	533.39	489.06	479.05	310.31	273.13	257.40
	144	537.12	492.48	482.40	312.48	275.04	259.20
	145	540.85	495.90	485.75	314.65	276.95	261.00
	146	544.58	499.32	489.10	316.82	278.86	262.80
	147	548.31	502.74	492.45	318.99	280.77	264.60
	148	552.04	506.16	495.80	321.16	282.68	266.40
	149	555.77	509.58	499.15	323.33	284.59	268.20
	150	559.50	513.00	502.50	325.50	286.50	270.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 4[1]

Shipments moving generally 301–600 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
	FedEx® Envelope up to 8 oz.	$ 72.15	$ 41.15	$ 39.04	$ 22.11	**	**
	FedEx® Pak	*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 93.09	$ 62.09	$ 53.82	$ 24.29	$ 21.78	$ 18.55
	2 lbs.	98.80	67.80	61.89	24.51	22.63	18.89
	3	106.08	75.08	68.64	25.95	23.95	20.96
	4	114.98	83.98	74.36	28.10	25.93	22.79
	5	116.75	85.75	79.10	31.22	28.19	24.04
	6	127.42	96.42	88.00	34.03	30.72	27.46
	7	131.74	100.74	94.17	36.92	33.32	29.68
	8	136.11	105.11	99.45	39.49	35.65	30.69
	9	139.87	108.87	106.00	42.67	38.52	32.75
	10	141.08	110.08	107.92	45.96	41.48	33.61
	11	165.28	134.28	118.84	46.60	43.39	37.06
	12	168.30	137.30	125.38	50.71	45.77	40.42
	13	171.39	140.39	131.35	51.48	47.54	41.28
	14	177.53	146.53	138.04	56.08	50.63	44.78
	15	180.08	149.08	141.61	58.81	53.10	46.79
	16	190.57	159.57	149.68	61.38	55.42	48.41
	17	199.47	168.47	153.93	64.03	57.81	50.42
	18	200.50	169.50	158.56	66.34	59.91	52.36
	19	200.70	169.70	162.34	68.32	61.69	54.18
	20	201.48	170.48	166.73	70.94	64.07	55.23
	21	216.99	185.99	176.69	73.61	66.48	57.05
	22	221.78	190.78	181.25	78.54	68.31	59.54
	23	227.07	196.07	186.28	81.37	70.77	63.50
	24	229.88	198.88	188.44	83.20	73.03	65.10
	25	236.53	205.53	190.53	83.96	74.41	67.26
	26	248.44	217.44	202.44	88.73	77.17	69.46
	27	253.81	222.81	207.81	91.78	79.14	72.08
	28	259.80	228.80	213.80	92.09	80.96	73.89
	29	265.01	234.01	219.01	94.06	83.36	76.02
	30	265.54	234.54	219.54	95.50	86.24	76.24
	31	275.51	244.51	228.99	98.08	88.57	78.46
	32	280.69	249.69	233.98	100.87	91.09	80.69
	33	284.77	253.77	238.77	107.25	93.62	83.99
	34	290.17	259.17	244.17	107.91	95.59	84.32
	35	290.72	259.72	244.72	108.11	97.65	86.76
	36	300.99	269.99	254.99	110.37	99.67	90.01
	37	307.28	276.28	261.28	110.62	102.08	90.34
	38	311.60	280.60	265.60	114.77	104.67	92.93
	39	316.47	285.47	270.47	115.19	106.43	94.64
	40	316.97	285.97	270.97	120.65	108.97	94.84
	41	326.90	295.90	280.90	122.05	110.23	98.24
	42	330.69	299.69	284.69	126.02	112.48	100.46
	43	338.36	307.36	292.36	128.83	114.19	102.34
	44	343.48	312.48	297.48	134.27	116.78	104.62
	45	346.89	315.89	300.89	138.82	118.48	104.95
	46	351.97	320.97	305.95	141.59	120.86	111.23
	47	352.48	321.48	306.46	141.88	122.87	111.86
	48	352.68	321.68	306.68	146.54	125.07	112.06
	49	352.88	321.88	306.88	147.03	125.31	112.26

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.
* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
** One-pound rate applies.

U.S. express package rates: Zone 4[1]

Shipments moving generally 301–600 miles from origin to destination anywhere in the contiguous U.S.

Shipments in all other packaging / maximum weight in lbs.	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
	50 lbs.	$ 354.05	$ 323.05	$ 307.74	$ 150.28	$ 129.23	$ 112.62
	51	377.45	346.45	324.32	152.72	132.09	119.76
	52	402.24	371.24	347.99	156.17	136.34	120.48
	53	404.72	373.72	353.33	164.17	138.26	122.25
	54	405.12	374.12	359.12	164.97	140.42	122.69
	55	407.82	376.82	361.82	165.37	141.64	126.56
	56	408.22	377.22	362.22	165.77	142.08	127.00
	57	408.94	377.94	362.94	166.17	146.45	130.18
	58	409.39	378.39	363.39	166.57	146.89	130.63
	59	418.39	387.39	372.39	170.18	151.96	131.07
	60	419.29	388.29	373.29	170.89	152.82	131.50
	61	434.91	403.91	388.91	171.29	153.26	138.47
	62	441.05	410.05	395.05	174.99	153.70	140.68
	63	444.74	413.74	398.74	175.50	154.15	141.12
	64	445.14	414.14	399.14	182.05	154.59	141.55
	65	448.71	417.71	402.71	186.61	155.03	146.84
	66	466.10	435.10	420.10	190.63	156.76	147.38
	67	467.84	436.84	421.84	191.07	157.16	147.82
	68	468.24	437.24	422.24	191.52	161.54	152.97
	69	468.69	437.69	422.69	192.02	161.98	153.49
	70	469.09	438.09	423.09	198.38	167.65	155.16
	71	470.51	439.51	424.51	199.02	168.22	155.60
	72	498.83	467.83	452.83	203.24	168.66	156.86
	73	501.67	470.67	455.67	207.68	169.47	157.30
	74	502.11	471.11	456.11	208.13	169.91	157.74
	75	502.91	471.91	456.91	208.93	170.79	158.62
	76	505.43	474.43	459.43	209.73	171.67	159.50
	77	507.37	476.37	461.37	210.53	175.17	160.38
	78	524.85	493.85	478.85	211.33	178.55	161.26
	79	526.60	495.60	480.60	212.13	179.42	162.14
	80	527.40	496.40	481.40	212.93	180.30	163.10
	81	542.10	511.10	496.10	213.73	181.18	163.90
	82	544.80	513.80	498.80	227.07	182.06	170.34
	83	545.62	514.62	499.62	228.41	182.94	174.68
	84	546.46	515.46	500.46	229.21	185.67	178.56
	85	547.29	516.29	501.29	230.59	195.17	187.70
	86	548.76	517.76	502.76	231.46	196.13	188.62
	87	567.35	536.35	521.35	232.54	197.01	189.52
	88	569.22	538.22	523.22	233.34	197.89	190.32
	89	591.39	560.39	545.39	234.14	198.77	191.16
	90	613.15	582.15	565.93	234.94	199.65	195.73
	91	615.33	584.33	568.00	235.81	200.52	196.53
	92	616.13	585.13	568.88	249.18	201.40	197.33
	93	616.93	585.93	570.93	250.52	202.28	198.31
	94	617.73	586.73	571.73	257.70	203.17	199.18
	95	618.53	587.53	572.53	258.50	204.05	200.04
	96	619.33	588.33	573.33	259.30	209.88	205.76
	97	620.30	589.30	574.30	260.10	214.95	206.72
	98	639.69	608.69	593.69	260.90	215.83	211.59
	99	649.06	618.06	603.06	261.96	220.92	213.30
	100	650.00	619.00	604.00	283.00	245.00	237.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 4[1]

Shipments moving generally 301–600 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 656.50	$ 625.19	$ 610.04	$ 285.83	$ 247.45	$ 239.37
	102	663.00	631.38	616.08	288.66	249.90	241.74
	103	669.50	637.57	622.12	291.49	252.35	244.11
	104	676.00	643.76	628.16	294.32	254.80	246.48
	105	682.50	649.95	634.20	297.15	257.25	248.85
	106	689.00	656.14	640.24	299.98	259.70	251.22
	107	695.50	662.33	646.28	302.81	262.15	253.59
	108	702.00	668.52	652.32	305.64	264.60	255.96
	109	708.50	674.71	658.36	308.47	267.05	258.33
	110	715.00	680.90	664.40	311.30	269.50	260.70
	111	721.50	687.09	670.44	314.13	271.95	263.07
	112	728.00	693.28	676.48	316.96	274.40	265.44
	113	734.50	699.47	682.52	319.79	276.85	267.81
	114	741.00	705.66	688.56	322.62	279.30	270.18
	115	747.50	711.85	694.60	325.45	281.75	272.55
	116	754.00	718.04	700.64	328.28	284.20	274.92
	117	760.50	724.23	706.68	331.11	286.65	277.29
	118	767.00	730.42	712.72	333.94	289.10	279.66
	119	773.50	736.61	718.76	336.77	291.55	282.03
	120	780.00	742.80	724.80	339.60	294.00	284.40
	121	786.50	748.99	730.84	342.43	296.45	286.77
	122	793.00	755.18	736.88	345.26	298.90	289.14
	123	799.50	761.37	742.92	348.09	301.35	291.51
	124	806.00	767.56	748.96	350.92	303.80	293.88
	125	812.50	773.75	755.00	353.75	306.25	296.25
	126	819.00	779.94	761.04	356.58	308.70	298.62
	127	825.50	786.13	767.08	359.41	311.15	300.99
	128	832.00	792.32	773.12	362.24	313.60	303.36
	129	838.50	798.51	779.16	365.07	316.05	305.73
	130	845.00	804.70	785.20	367.90	318.50	308.10
	131	851.50	810.89	791.24	370.73	320.95	310.47
	132	858.00	817.08	797.28	373.56	323.40	312.84
	133	864.50	823.27	803.32	376.39	325.85	315.21
	134	871.00	829.46	809.36	379.22	328.30	317.58
	135	877.50	835.65	815.40	382.05	330.75	319.95
	136	884.00	841.84	821.44	384.88	333.20	322.32
	137	890.50	848.03	827.48	387.71	335.65	324.69
	138	897.00	854.22	833.52	390.54	338.10	327.06
	139	903.50	860.41	839.56	393.37	340.55	329.43
	140	910.00	866.60	845.60	396.20	343.00	331.80
	141	916.50	872.79	851.64	399.03	345.45	334.17
	142	923.00	878.98	857.68	401.86	347.90	336.54
	143	929.50	885.17	863.72	404.69	350.35	338.91
	144	936.00	891.36	869.76	407.52	352.80	341.28
	145	942.50	897.55	875.80	410.35	355.25	343.65
	146	949.00	903.74	881.84	413.18	357.70	346.02
	147	955.50	909.93	887.88	416.01	360.15	348.39
	148	962.00	916.12	893.92	418.84	362.60	350.76
	149	968.50	922.31	899.96	421.67	365.05	353.13
	150	975.00	928.50	906.00	424.50	367.50	355.50

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 5[1]

Shipments moving generally 601–1,000 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
	FedEx® Envelope up to 8 oz.	$ 75.47	$ 44.47	$ 42.32	$ 25.59	**	**
	FedEx® Pak	*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 100.56	$ 69.56	$ 60.41	$ 29.13	$ 25.16	$ 20.96
	2 lbs.	105.68	74.68	68.15	31.04	27.33	21.33
	3	116.35	85.35	75.50	34.19	30.09	23.66
	4	124.46	93.46	82.74	39.93	35.13	26.59
	5	125.29	94.29	89.96	44.33	39.03	27.68
	6	141.30	110.30	95.91	48.42	42.62	32.61
	7	146.71	115.71	104.23	52.89	46.57	33.25
	8	151.21	120.21	110.97	57.72	50.81	35.74
	9	151.66	120.66	118.07	61.96	54.53	37.18
	10	153.35	122.35	119.94	66.19	58.26	39.97
	11	187.07	156.07	133.65	66.63	62.29	42.24
	12	194.37	163.37	139.76	75.43	65.81	48.94
	13	197.99	166.99	146.24	79.23	69.76	49.87
	14	198.36	167.36	152.43	83.80	73.78	52.84
	15	199.42	168.42	158.57	87.04	76.62	55.14
	16	220.42	189.42	164.42	89.88	79.12	59.10
	17	222.52	191.52	169.72	95.97	82.91	59.67
	18	222.75	191.75	173.24	99.27	85.78	61.90
	19	222.95	191.95	176.89	103.33	89.28	64.15
	20	223.32	192.32	183.72	106.16	93.44	66.82
	21	230.72	199.72	189.76	111.81	96.60	67.09
	22	236.52	205.52	201.49	114.93	99.31	71.32
	23	246.30	215.30	206.56	118.22	102.15	73.40
	24	255.00	224.00	209.20	122.81	106.12	76.16
	25	255.87	224.87	209.87	127.05	109.76	78.77
	26	271.39	240.39	223.10	131.18	113.36	81.33
	27	272.95	241.95	226.95	135.84	117.36	85.72
	28	280.06	249.06	233.42	139.03	120.16	86.17
	29	280.78	249.78	234.78	142.36	123.01	88.41
	30	282.97	251.97	236.97	147.03	127.03	91.16
	31	294.23	263.23	248.23	150.31	129.88	95.30
	32	295.36	264.36	249.36	151.10	133.03	95.72
	33	313.04	282.04	260.16	157.24	135.86	98.34
	34	314.81	283.81	264.84	159.74	140.62	100.72
	35	315.13	284.13	269.13	160.31	143.40	103.25
	36	320.86	289.86	274.86	166.19	146.34	103.62
	37	338.24	307.24	282.39	166.79	150.13	108.03
	38	339.98	308.98	289.14	167.01	153.16	110.58
	39	340.20	309.20	294.10	170.53	156.21	113.02
	40	340.60	309.60	294.60	184.85	159.73	114.04
	41	348.53	317.53	302.53	186.29	162.66	118.09
	42	353.38	322.38	307.38	192.24	166.10	121.13
	43	362.02	331.02	316.02	195.46	168.87	123.38
	44	371.07	340.07	325.07	198.92	171.87	125.92
	45	374.44	343.44	328.44	201.70	174.27	128.68
	46	383.81	352.81	337.81	204.76	176.04	133.28
	47	385.20	354.20	339.20	207.62	176.27	133.74
	48	387.88	356.88	341.88	210.68	176.49	138.19
	49	388.15	357.15	342.15	210.99	176.71	138.64

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.
* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
** One-pound rate applies.

U.S. express package rates: Zone 5[1]

Shipments moving generally 601–1,000 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 389.75	$ 358.75	$ 343.75	$ 214.78	$ 177.02	$ 138.88
	51	421.70	390.70	375.70	222.48	183.02	143.58
	52	429.36	398.36	383.36	223.26	193.08	144.05
	53	437.21	406.21	391.21	223.79	194.51	152.05
	54	438.00	407.00	392.00	234.06	194.96	154.88
	55	439.00	408.00	393.00	235.10	195.41	157.17
	56	450.20	419.20	404.20	235.73	195.97	160.01
	57	451.32	420.32	405.32	247.27	207.05	162.47
	58	451.72	420.72	405.72	248.43	208.16	165.02
	59	458.06	427.06	412.06	248.91	208.61	167.09
	60	458.70	427.70	412.70	258.36	214.43	167.53
	61	471.08	440.08	425.08	259.31	215.02	173.21
	62	476.55	445.55	430.55	259.82	215.47	175.59
	63	477.18	446.18	431.18	269.90	219.93	178.34
	64	489.69	458.69	443.69	270.91	220.38	180.72
	65	494.70	463.70	448.70	271.31	226.23	182.61
	66	509.15	478.15	463.15	275.40	226.82	183.05
	67	510.60	479.60	464.60	275.85	227.27	183.49
	68	516.52	485.52	470.52	276.31	227.72	190.51
	69	517.89	486.89	471.89	276.76	228.71	191.22
	70	518.30	487.30	472.30	277.21	248.10	196.06
	71	519.17	488.17	473.17	277.66	250.05	197.72
	72	535.57	504.57	489.57	278.12	250.49	200.46
	73	537.21	506.21	491.21	278.56	254.61	201.32
	74	537.62	506.62	491.62	279.01	255.06	201.76
	75	538.45	507.45	492.45	279.92	260.20	202.65
	76	542.78	511.78	496.78	284.55	262.07	203.52
	77	559.15	528.15	513.15	299.32	262.97	204.41
	78	571.53	540.53	525.53	301.33	275.58	205.28
	79	579.59	548.59	533.59	324.18	276.85	206.17
	80	581.34	550.34	535.34	326.47	277.75	207.04
	81	615.04	584.04	569.04	327.27	278.64	208.01
	82	618.41	587.41	572.41	333.93	279.54	223.60
	83	619.24	588.24	573.24	334.84	280.44	226.01
	84	620.08	589.08	574.08	335.75	281.34	226.90
	85	620.91	589.91	574.91	342.71	292.84	235.12
	86	623.04	592.04	577.04	343.93	293.99	236.01
	87	625.69	594.69	579.69	364.09	294.89	236.88
	88	626.98	595.98	580.98	366.12	295.79	237.77
	89	652.78	621.78	606.78	367.02	296.68	238.64
	90	656.41	625.41	610.41	367.92	297.58	239.53
	91	657.21	626.21	611.21	368.83	298.48	240.40
	92	658.01	627.01	612.01	369.74	299.38	241.28
	93	658.81	627.81	612.81	370.64	300.27	242.17
	94	659.61	628.61	613.61	371.55	301.17	243.04
	95	664.12	633.12	615.42	372.46	302.07	243.93
	96	668.36	637.36	622.36	373.36	307.41	244.80
	97	673.61	642.61	627.61	374.23	308.31	245.69
	98	675.38	644.38	629.38	375.03	309.21	246.56
	99	710.65	679.65	660.66	377.13	327.21	256.50
	100	720.00	689.00	674.00	419.00	346.00	285.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 5[1]

Shipments moving generally 601–1,000 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 727.20	$ 695.89	$ 680.74	$ 423.19	$ 349.46	$ 287.85
	102	734.40	702.78	687.48	427.38	352.92	290.70
	103	741.60	709.67	694.22	431.57	356.38	293.55
	104	748.80	716.56	700.96	435.76	359.84	296.40
	105	756.00	723.45	707.70	439.95	363.30	299.25
	106	763.20	730.34	714.44	444.14	366.76	302.10
	107	770.40	737.23	721.18	448.33	370.22	304.95
	108	777.60	744.12	727.92	452.52	373.68	307.80
	109	784.80	751.01	734.66	456.71	377.14	310.65
	110	792.00	757.90	741.40	460.90	380.60	313.50
	111	799.20	764.79	748.14	465.09	384.06	316.35
	112	806.40	771.68	754.88	469.28	387.52	319.20
	113	813.60	778.57	761.62	473.47	390.98	322.05
	114	820.80	785.46	768.36	477.66	394.44	324.90
	115	828.00	792.35	775.10	481.85	397.90	327.75
	116	835.20	799.24	781.84	486.04	401.36	330.60
	117	842.40	806.13	788.58	490.23	404.82	333.45
	118	849.60	813.02	795.32	494.42	408.28	336.30
	119	856.80	819.91	802.06	498.61	411.74	339.15
	120	864.00	826.80	808.80	502.80	415.20	342.00
	121	871.20	833.69	815.54	506.99	418.66	344.85
	122	878.40	840.58	822.28	511.18	422.12	347.70
	123	885.60	847.47	829.02	515.37	425.58	350.55
	124	892.80	854.36	835.76	519.56	429.04	353.40
	125	900.00	861.25	842.50	523.75	432.50	356.25
	126	907.20	868.14	849.24	527.94	435.96	359.10
	127	914.40	875.03	855.98	532.13	439.42	361.95
	128	921.60	881.92	862.72	536.32	442.88	364.80
	129	928.80	888.81	869.46	540.51	446.34	367.65
	130	936.00	895.70	876.20	544.70	449.80	370.50
	131	943.20	902.59	882.94	548.89	453.26	373.35
	132	950.40	909.48	889.68	553.08	456.72	376.20
	133	957.60	916.37	896.42	557.27	460.18	379.05
	134	964.80	923.26	903.16	561.46	463.64	381.90
	135	972.00	930.15	909.90	565.65	467.10	384.75
	136	979.20	937.04	916.64	569.84	470.56	387.60
	137	986.40	943.93	923.38	574.03	474.02	390.45
	138	993.60	950.82	930.12	578.22	477.48	393.30
	139	1,000.80	957.71	936.86	582.41	480.94	396.15
	140	1,008.00	964.60	943.60	586.60	484.40	399.00
	141	1,015.20	971.49	950.34	590.79	487.86	401.85
	142	1,022.40	978.38	957.08	594.98	491.32	404.70
	143	1,029.60	985.27	963.82	599.17	494.78	407.55
	144	1,036.80	992.16	970.56	603.36	498.24	410.40
	145	1,044.00	999.05	977.30	607.55	501.70	413.25
	146	1,051.20	1,005.94	984.04	611.74	505.16	416.10
	147	1,058.40	1,012.83	990.78	615.93	508.62	418.95
	148	1,065.60	1,019.72	997.52	620.12	512.08	421.80
	149	1,072.80	1,026.61	1,004.26	624.31	515.54	424.65
	150	1,080.00	1,033.50	1,011.00	628.50	519.00	427.50

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 6[1]

Shipments moving generally 1,001–1,400 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
	FedEx® Envelope up to 8 oz.	$ 76.36	$ 45.36	$ 43.17	$ 31.45	**	**
	FedEx® Pak	*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 104.23	$ 73.23	$ 65.47	$ 35.79	$ 30.63	$ 23.96
	2 lbs.	107.91	76.91	75.37	39.60	34.53	25.55
	3	122.79	91.79	80.55	45.49	39.68	29.70
	4	127.87	96.87	91.29	52.57	45.85	31.25
	5	128.76	97.76	93.30	58.71	51.21	35.46
	6	146.37	115.37	105.50	66.50	56.93	41.65
	7	151.11	120.11	113.00	73.43	64.03	43.95
	8	156.78	125.78	120.62	81.53	70.84	48.25
	9	157.35	126.35	123.87	90.03	77.08	49.82
	10	159.09	128.09	125.56	94.36	82.28	52.91
	11	193.89	162.89	144.66	95.91	88.82	58.66
	12	200.79	169.79	151.73	111.81	95.70	62.30
	13	201.49	170.49	157.89	116.89	101.92	63.69
	14	201.71	170.71	164.00	124.04	108.17	66.92
	15	202.79	171.79	167.02	133.04	113.88	70.55
	16	224.22	193.22	175.71	138.89	118.89	73.52
	17	226.37	195.37	179.79	142.48	124.25	76.47
	18	226.59	195.59	183.75	151.15	129.39	79.21
	19	226.79	195.79	187.89	156.69	134.11	81.88
	20	227.39	196.39	189.06	159.26	138.89	84.93
	21	239.39	208.39	204.20	168.02	139.38	88.97
	22	240.85	209.85	205.73	173.51	148.52	92.07
	23	257.78	226.78	212.97	179.77	153.88	95.86
	24	259.48	228.48	217.00	182.85	159.49	99.02
	25	263.93	232.93	217.93	192.38	164.69	101.81
	26	282.40	251.40	236.40	198.92	170.27	104.98
	27	288.56	257.56	241.42	205.67	176.05	107.74
	28	289.18	258.18	243.18	210.94	180.55	117.46
	29	289.40	258.40	243.40	212.60	185.40	120.92
	30	290.52	259.52	244.52	218.41	190.49	124.77
	31	312.69	281.69	263.68	227.62	194.84	131.14
	32	314.91	283.91	268.91	234.30	200.56	131.78
	33	319.97	288.97	273.97	240.56	205.93	135.62
	34	320.49	289.49	274.49	247.83	212.16	137.83
	35	321.00	290.00	275.00	250.59	218.53	138.07
	36	331.16	300.16	285.16	257.30	224.40	138.60
	37	345.77	314.77	299.77	264.27	230.49	149.01
	38	350.83	319.83	304.83	276.11	236.37	152.14
	39	351.34	320.34	305.34	282.82	242.08	155.75
	40	352.23	321.23	306.23	289.24	247.58	156.12
	41	370.01	339.01	324.01	295.77	253.17	161.99
	42	371.79	340.79	325.79	296.50	258.60	165.46
	43	377.98	346.98	331.98	302.73	264.69	168.79
	44	384.05	353.05	338.05	315.22	269.84	171.84
	45	384.67	353.67	338.67	320.98	274.76	172.15
	46	396.91	365.91	350.91	326.00	279.40	176.77
	47	398.63	367.63	352.63	326.60	279.91	177.24
	48	398.83	367.83	352.83	338.60	289.93	177.48
	49	399.03	368.03	353.03	344.45	294.86	177.68

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.
* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
** One-pound rate applies.

U.S. express package rates: Zone 6[1]

Shipments moving generally 1,001–1,400 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 400.49	$ 369.49	$ 354.49	$ 350.35	$ 299.90	$ 177.99
	51	429.66	398.66	383.66	369.29	314.33	184.19
	52	444.26	413.26	398.26	374.27	319.11	206.06
	53	445.72	414.72	399.72	374.77	319.60	208.26
	54	446.14	415.14	400.14	375.23	320.30	208.73
	55	447.16	416.16	401.16	375.63	334.01	209.26
	56	458.59	427.59	412.59	376.03	335.39	219.69
	57	460.54	429.54	414.54	376.59	346.31	220.74
	58	469.33	438.33	423.33	376.99	350.34	227.69
	59	470.22	439.22	424.22	377.95	354.69	228.39
	60	471.12	440.12	425.12	395.78	360.14	229.01
	61	488.95	457.95	442.95	397.57	365.25	229.59
	62	490.82	459.82	444.82	399.71	366.05	241.02
	63	492.94	461.94	446.94	442.50	379.25	248.57
	64	507.24	476.24	461.24	446.78	380.58	252.46
	65	510.23	479.23	464.23	459.00	381.00	252.90
	66	524.93	493.93	478.93	460.23	381.65	254.64
	67	526.40	495.40	480.40	460.68	382.07	255.08
	68	526.83	495.83	480.83	461.10	382.50	255.52
	69	527.63	496.63	481.63	465.80	383.80	255.96
	70	528.05	497.05	482.05	466.27	403.94	256.40
	71	528.97	497.97	482.97	475.07	405.96	256.84
	72	545.67	514.67	499.67	475.95	412.87	257.28
	73	547.34	516.34	501.34	480.92	413.57	257.72
	74	547.76	516.76	501.76	481.42	414.15	258.16
	75	548.60	517.60	502.60	482.22	425.61	259.04
	76	553.02	522.02	507.02	483.02	432.27	259.92
	77	574.15	543.15	528.15	483.82	445.48	260.79
	78	588.32	557.32	542.32	494.43	446.81	261.68
	79	596.57	565.57	550.57	514.88	449.20	262.55
	80	598.18	567.18	552.18	516.93	473.65	263.44
	81	628.25	597.25	582.25	519.01	476.10	266.59
	82	631.26	600.26	585.26	560.42	477.00	285.96
	83	632.09	601.09	586.09	569.21	484.52	302.59
	84	632.95	601.95	586.95	570.09	489.72	304.26
	85	633.75	602.75	587.75	573.02	490.62	305.14
	86	634.89	603.89	588.89	573.82	491.51	306.02
	87	637.59	606.59	591.59	574.62	492.41	306.90
	88	639.14	608.14	593.14	575.74	493.31	307.78
	89	670.01	639.01	624.01	576.64	499.40	308.74
	90	678.01	647.01	632.01	577.55	504.58	309.54
	91	678.81	647.81	632.81	578.46	505.48	310.42
	92	679.61	648.61	633.61	579.36	506.38	311.30
	93	680.41	649.41	634.41	580.27	507.27	312.18
	94	681.21	650.21	635.21	581.18	508.17	313.06
	95	682.04	651.04	636.04	598.81	509.72	314.35
	96	686.86	655.86	640.86	635.11	513.72	339.50
	97	693.41	662.41	647.41	638.74	524.51	342.02
	98	707.36	676.36	661.36	639.93	536.80	342.90
	99	731.57	700.57	685.57	663.70	546.02	358.20
	100	734.00	703.00	688.00	684.00	555.00	398.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 6[1]

Shipments moving generally 1,001–1,400 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 741.34	$ 710.03	$ 694.88	$ 690.84	$ 560.55	$ 401.98
	102	748.68	717.06	701.76	697.68	566.10	405.96
	103	756.02	724.09	708.64	704.52	571.65	409.94
	104	763.36	731.12	715.52	711.36	577.20	413.92
	105	770.70	738.15	722.40	718.20	582.75	417.90
	106	778.04	745.18	729.28	725.04	588.30	421.88
	107	785.38	752.21	736.16	731.88	593.85	425.86
	108	792.72	759.24	743.04	738.72	599.40	429.84
	109	800.06	766.27	749.92	745.56	604.95	433.82
	110	807.40	773.30	756.80	752.40	610.50	437.80
	111	814.74	780.33	763.68	759.24	616.05	441.78
	112	822.08	787.36	770.56	766.08	621.60	445.76
	113	829.42	794.39	777.44	772.92	627.15	449.74
	114	836.76	801.42	784.32	779.76	632.70	453.72
	115	844.10	808.45	791.20	786.60	638.25	457.70
	116	851.44	815.48	798.08	793.44	643.80	461.68
	117	858.78	822.51	804.96	800.28	649.35	465.66
	118	866.12	829.54	811.84	807.12	654.90	469.64
	119	873.46	836.57	818.72	813.96	660.45	473.62
	120	880.80	843.60	825.60	820.80	666.00	477.60
	121	888.14	850.63	832.48	827.64	671.55	481.58
	122	895.48	857.66	839.36	834.48	677.10	485.56
	123	902.82	864.69	846.24	841.32	682.65	489.54
	124	910.16	871.72	853.12	848.16	688.20	493.52
	125	917.50	878.75	860.00	855.00	693.75	497.50
	126	924.84	885.78	866.88	861.84	699.30	501.48
	127	932.18	892.81	873.76	868.68	704.85	505.46
	128	939.52	899.84	880.64	875.52	710.40	509.44
	129	946.86	906.87	887.52	882.36	715.95	513.42
	130	954.20	913.90	894.40	889.20	721.50	517.40
	131	961.54	920.93	901.28	896.04	727.05	521.38
	132	968.88	927.96	908.16	902.88	732.60	525.36
	133	976.22	934.99	915.04	909.72	738.15	529.34
	134	983.56	942.02	921.92	916.56	743.70	533.32
	135	990.90	949.05	928.80	923.40	749.25	537.30
	136	998.24	956.08	935.68	930.24	754.80	541.28
	137	1,005.58	963.11	942.56	937.08	760.35	545.26
	138	1,012.92	970.14	949.44	943.92	765.90	549.24
	139	1,020.26	977.17	956.32	950.76	771.45	553.22
	140	1,027.60	984.20	963.20	957.60	777.00	557.20
	141	1,034.94	991.23	970.08	964.44	782.55	561.18
	142	1,042.28	998.26	976.96	971.28	788.10	565.16
	143	1,049.62	1,005.29	983.84	978.12	793.65	569.14
	144	1,056.96	1,012.32	990.72	984.96	799.20	573.12
	145	1,064.30	1,019.35	997.60	991.80	804.75	577.10
	146	1,071.64	1,026.38	1,004.48	998.64	810.30	581.08
	147	1,078.98	1,033.41	1,011.36	1,005.48	815.85	585.06
	148	1,086.32	1,040.44	1,018.24	1,012.32	821.40	589.04
	149	1,093.66	1,047.47	1,025.12	1,019.16	826.95	593.02
	150	1,101.00	1,054.50	1,032.00	1,026.00	832.50	597.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 7[1]

Shipments moving generally 1,401–1,800 miles from origin to destination anywhere in the contiguous U.S.

Delivery commitment[2]		Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
FedEx® Envelope up to 8 oz.		$ 81.38	$ 50.38	$ 47.31	$ 35.09	**	**
FedEx® Pak		*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 114.16	$ 83.16	$ 71.16	$ 38.20	$ 32.67	$ 25.18
	2 lbs.	117.58	86.58	81.50	44.02	38.33	28.06
	3	131.78	100.78	89.69	50.97	44.40	31.40
	4	140.45	109.45	97.61	59.29	50.70	35.88
	5	141.97	110.97	99.75	66.04	56.49	39.61
	6	158.27	127.27	111.44	73.33	62.77	44.01
	7	163.84	132.84	119.83	81.47	69.68	49.79
	8	171.69	140.69	128.32	89.77	76.76	54.50
	9	172.48	141.48	136.81	96.63	84.17	59.80
	10	173.85	142.85	138.56	105.11	91.57	64.35
	11	201.18	170.18	154.76	108.56	98.15	69.01
	12	204.75	173.75	163.19	123.08	105.14	73.39
	13	220.18	189.18	171.83	126.71	110.39	73.83
	14	221.73	190.73	179.32	134.49	116.16	77.61
	15	222.70	191.70	185.26	141.84	121.30	84.79
	16	242.10	211.10	190.08	148.55	127.52	89.21
	17	244.04	213.04	194.40	157.06	134.32	89.66
	18	244.24	213.24	198.57	162.17	140.25	97.93
	19	244.44	213.44	203.02	171.55	146.71	100.59
	20	245.06	214.06	207.57	174.19	151.74	100.93
	21	257.30	226.30	217.26	183.51	156.95	107.58
	22	268.48	237.48	232.82	187.05	162.95	108.25
	23	281.46	250.46	235.32	196.80	168.30	117.21
	24	286.52	255.52	238.40	204.49	170.58	118.11
	25	287.17	256.17	241.17	211.70	181.04	125.34
	26	293.59	262.59	247.59	218.96	187.27	129.67
	27	300.01	269.01	254.01	226.35	193.56	134.22
	28	305.98	274.98	259.98	230.74	198.55	138.32
	29	313.90	282.90	267.90	235.07	203.52	142.43
	30	315.12	284.12	269.12	238.10	209.02	142.85
	31	324.84	293.84	278.84	249.72	213.55	146.59
	32	326.25	295.25	280.25	250.89	219.48	147.65
	33	343.62	312.62	294.99	257.11	224.53	151.47
	34	350.22	319.22	301.42	269.04	230.11	155.03
	35	353.19	322.19	307.19	270.76	235.17	158.94
	36	357.93	326.93	311.93	279.33	241.24	162.20
	37	368.70	337.70	319.20	280.79	249.80	165.46
	38	369.78	338.78	323.78	287.18	256.30	168.78
	39	378.31	347.31	329.51	300.46	263.12	177.62
	40	379.17	348.17	333.17	307.03	269.57	178.51
	41	384.11	353.11	338.11	323.42	276.60	178.71
	42	385.42	354.42	339.42	331.40	283.42	182.48
	43	402.69	371.69	356.69	337.54	288.68	186.54
	44	408.72	377.72	362.72	343.28	293.59	190.52
	45	414.84	383.84	368.84	349.72	299.08	194.49
	46	419.21	388.21	373.21	355.36	303.91	201.67
	47	420.35	389.35	374.35	360.85	304.40	202.39
	48	427.43	396.43	381.43	363.32	311.81	216.40
	49	428.16	397.16	382.16	363.68	312.56	218.55

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.
* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
** One-pound rate applies.

U.S. express package rates: Zone 7[1]

Shipments moving generally 1,401–1,800 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnigh®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 429.79	$ 398.79	$ 383.79	$ 370.78	$ 313.01	$ 218.97
	51	462.28	431.28	416.28	391.11	321.80	220.75
	52	479.14	448.14	425.26	397.94	344.74	221.15
	53	499.98	468.98	434.47	403.79	348.27	221.61
	54	502.07	471.07	444.23	404.38	348.71	230.74
	55	502.47	471.47	450.55	412.70	349.14	231.66
	56	502.87	471.87	456.86	415.72	349.57	232.75
	57	503.50	472.50	457.50	416.33	356.63	254.42
	58	504.77	473.77	458.77	421.24	357.35	256.60
	59	506.09	475.09	460.09	429.56	361.79	260.62
	60	532.42	501.42	486.42	442.41	369.82	261.06
	61	548.08	517.08	502.08	446.65	372.86	269.54
	62	555.47	524.47	509.47	451.12	373.54	274.18
	63	562.95	531.95	516.95	456.55	386.86	278.58
	64	572.56	541.56	526.56	474.90	388.20	282.98
	65	580.96	549.96	534.96	502.29	388.62	287.36
	66	581.80	550.80	535.80	505.03	389.29	291.27
	67	582.20	551.20	536.20	505.43	389.72	291.72
	68	582.60	551.60	536.60	505.96	390.15	292.16
	69	583.00	552.00	537.00	507.33	391.48	292.80
	70	584.18	553.18	538.18	516.93	416.83	305.31
	71	607.53	576.53	561.53	517.89	420.99	312.89
	72	632.63	601.63	584.35	527.60	421.42	316.27
	73	635.14	604.14	589.06	528.58	421.85	316.71
	74	635.54	604.54	589.54	539.69	422.44	317.15
	75	636.35	605.35	590.34	541.70	434.13	318.04
	76	652.34	621.34	606.34	542.50	440.92	326.12
	77	653.94	622.94	607.94	543.31	454.50	327.00
	78	654.75	623.75	608.74	544.37	462.63	327.90
	79	665.46	634.46	619.46	565.40	490.09	328.78
	80	668.09	637.09	622.09	592.73	493.48	329.67
	81	684.12	653.12	638.12	595.60	494.33	331.13
	82	685.73	654.73	639.73	608.14	495.18	359.26
	83	686.57	655.57	640.57	613.05	496.03	362.08
	84	699.97	668.97	653.97	613.85	504.40	362.96
	85	701.31	670.31	655.31	614.91	505.25	363.85
	86	702.12	671.12	656.12	615.71	506.05	364.74
	87	703.15	672.15	657.15	616.51	509.46	367.75
	88	705.71	674.71	659.71	621.72	513.41	368.55
	89	756.91	725.91	710.91	623.09	514.26	369.44
	90	784.88	753.88	738.88	638.69	515.12	370.42
	91	787.68	756.68	741.68	653.59	515.98	371.22
	92	788.48	757.48	742.48	666.89	516.83	372.10
	93	789.47	758.47	743.28	668.22	517.67	372.99
	94	790.37	759.37	744.37	669.14	518.54	373.88
	95	791.17	760.17	745.17	670.04	523.14	374.77
	96	791.97	760.97	745.97	674.18	524.00	375.65
	97	792.77	761.77	746.77	676.14	535.01	376.55
	98	794.59	763.59	748.59	696.57	547.54	377.82
	99	830.84	799.84	784.15	712.94	572.17	403.20
	100	876.00	845.00	828.00	731.00	634.00	448.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 7[1]

Shipments moving generally 1,401–1,800 miles from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 884.76	$ 853.45	$ 836.28	$ 738.31	$ 640.34	$ 452.48
	102	893.52	861.90	844.56	745.62	646.68	456.96
	103	902.28	870.35	852.84	752.93	653.02	461.44
	104	911.04	878.80	861.12	760.24	659.36	465.92
	105	919.80	887.25	869.40	767.55	665.70	470.40
	106	928.56	895.70	877.68	774.86	672.04	474.88
	107	937.32	904.15	885.96	782.17	678.38	479.36
	108	946.08	912.60	894.24	789.48	684.72	483.84
	109	954.84	921.05	902.52	796.79	691.06	488.32
	110	963.60	929.50	910.80	804.10	697.40	492.80
	111	972.36	937.95	919.08	811.41	703.74	497.28
	112	981.12	946.40	927.36	818.72	710.08	501.76
	113	989.88	954.85	935.64	826.03	716.42	506.24
	114	998.64	963.30	943.92	833.34	722.76	510.72
	115	1,007.40	971.75	952.20	840.65	729.10	515.20
	116	1,016.16	980.20	960.48	847.96	735.44	519.68
	117	1,024.92	988.65	968.76	855.27	741.78	524.16
	118	1,033.68	997.10	977.04	862.58	748.12	528.64
	119	1,042.44	1,005.55	985.32	869.89	754.46	533.12
	120	1,051.20	1,014.00	993.60	877.20	760.80	537.60
	121	1,059.96	1,022.45	1,001.88	884.51	767.14	542.08
	122	1,068.72	1,030.90	1,010.16	891.82	773.48	546.56
	123	1,077.48	1,039.35	1,018.44	899.13	779.82	551.04
	124	1,086.24	1,047.80	1,026.72	906.44	786.16	555.52
	125	1,095.00	1,056.25	1,035.00	913.75	792.50	560.00
	126	1,103.76	1,064.70	1,043.28	921.06	798.84	564.48
	127	1,112.52	1,073.15	1,051.56	928.37	805.18	568.96
	128	1,121.28	1,081.60	1,059.84	935.68	811.52	573.44
	129	1,130.04	1,090.05	1,068.12	942.99	817.86	577.92
	130	1,138.80	1,098.50	1,076.40	950.30	824.20	582.40
	131	1,147.56	1,106.95	1,084.68	957.61	830.54	586.88
	132	1,156.32	1,115.40	1,092.96	964.92	836.88	591.36
	133	1,165.08	1,123.85	1,101.24	972.23	843.22	595.84
	134	1,173.84	1,132.30	1,109.52	979.54	849.56	600.32
	135	1,182.60	1,140.75	1,117.80	986.85	855.90	604.80
	136	1,191.36	1,149.20	1,126.08	994.16	862.24	609.28
	137	1,200.12	1,157.65	1,134.36	1,001.47	868.58	613.76
	138	1,208.88	1,166.10	1,142.64	1,008.78	874.92	618.24
	139	1,217.64	1,174.55	1,150.92	1,016.09	881.26	622.72
	140	1,226.40	1,183.00	1,159.20	1,023.40	887.60	627.20
	141	1,235.16	1,191.45	1,167.48	1,030.71	893.94	631.68
	142	1,243.92	1,199.90	1,175.76	1,038.02	900.28	636.16
	143	1,252.68	1,208.35	1,184.04	1,045.33	906.62	640.64
	144	1,261.44	1,216.80	1,192.32	1,052.64	912.96	645.12
	145	1,270.20	1,225.25	1,200.60	1,059.95	919.30	649.60
	146	1,278.96	1,233.70	1,208.88	1,067.26	925.64	654.08
	147	1,287.72	1,242.15	1,217.16	1,074.57	931.98	658.56
	148	1,296.48	1,250.60	1,225.44	1,081.88	938.32	663.04
	149	1,305.24	1,259.05	1,233.72	1,089.19	944.66	667.52
	150	1,314.00	1,267.50	1,242.00	1,096.50	951.00	672.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 8[1]

Shipments moving generally 1,801 miles or more from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
	FedEx® Envelope up to 8 oz.	$ 83.69	$ 52.69	$ 49.47	$ 35.82	**	**
	FedEx® Pak	*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 116.46	$ 85.46	$ 75.02	$ 39.03	$ 33.34	$ 27.96
	2 lbs.	126.46	95.46	86.97	46.36	40.34	32.47
	3	135.36	104.36	95.07	54.17	46.28	36.67
	4	144.57	113.57	104.09	61.64	52.67	41.95
	5	145.50	114.50	105.37	70.13	59.92	47.05
	6	163.76	132.76	118.56	76.82	65.63	53.52
	7	172.83	141.83	126.69	84.63	72.30	55.74
	8	177.25	146.25	134.61	93.10	79.55	60.86
	9	177.71	146.71	143.32	102.21	87.32	69.12
	10	178.99	147.99	145.08	109.78	94.45	74.52
	11	204.59	173.59	159.43	110.74	102.35	79.85
	12	208.23	177.23	167.95	128.03	107.25	84.38
	13	223.97	192.97	176.05	133.03	115.76	89.50
	14	225.55	194.55	184.77	137.19	120.98	94.14
	15	226.54	195.54	191.69	145.38	126.46	99.44
	16	246.33	215.33	196.58	151.53	131.82	103.87
	17	248.31	217.31	200.77	160.21	137.95	108.53
	18	248.51	217.51	206.14	165.42	143.18	112.21
	19	248.71	217.71	211.45	176.58	150.87	116.29
	20	249.79	218.79	212.32	177.90	156.50	121.25
	21	271.28	240.28	229.35	188.19	160.26	125.22
	22	279.44	248.44	239.06	198.70	166.48	129.90
	23	286.48	255.48	240.04	206.10	172.18	131.08
	24	291.64	260.64	245.35	213.47	174.00	131.68
	25	292.30	261.30	246.30	216.84	188.61	143.36
	26	305.31	274.31	259.31	226.83	193.82	147.72
	27	317.59	286.59	271.59	230.88	199.90	152.32
	28	324.69	293.69	278.69	235.36	204.73	157.21
	29	326.24	295.24	280.24	239.78	210.83	162.11
	30	326.80	295.80	280.80	242.87	216.17	166.75
	31	337.80	306.80	291.80	255.47	221.96	171.28
	32	342.74	311.74	296.74	256.75	227.31	171.87
	33	355.15	324.15	309.15	262.26	233.09	172.53
	34	356.61	325.61	310.61	279.40	238.83	185.63
	35	359.64	328.64	313.64	281.12	239.88	186.95
	36	366.62	335.62	320.62	290.79	246.07	195.12
	37	378.01	347.01	332.01	291.76	257.60	195.94
	38	379.16	348.16	333.16	292.95	264.62	196.31
	39	385.36	354.36	339.36	316.65	271.50	203.71
	40	386.14	355.14	340.14	319.02	277.51	211.08
	41	401.55	370.55	355.55	333.54	285.00	215.58
	42	409.73	378.73	363.73	341.95	292.16	220.25
	43	430.57	399.57	379.89	349.06	298.25	225.36
	44	432.66	401.66	386.66	350.88	304.13	225.88
	45	433.47	402.47	387.47	361.25	308.66	226.58
	46	449.06	418.06	403.06	368.68	315.33	240.48
	47	450.62	419.62	404.62	369.43	316.00	241.88
	48	450.86	419.86	404.86	370.59	318.55	248.73
	49	451.07	420.07	405.07	370.96	318.82	249.42

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.
* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
** One-pound rate applies.

U.S. express package rates: Zone 8[1]

Shipments moving generally 1,801 miles or more from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 452.29	$ 421.29	$ 406.29	$ 378.20	$ 319.28	$ 250.48
	51	476.52	445.52	430.52	410.54	328.24	271.64
	52	501.08	470.08	455.08	413.78	352.78	273.77
	53	510.78	479.78	463.41	414.18	355.24	280.73
	54	511.75	480.75	465.75	420.17	355.69	281.43
	55	512.15	481.15	466.15	420.96	356.13	281.83
	56	512.55	481.55	466.55	424.04	356.57	282.23
	57	512.95	481.95	466.95	424.66	363.77	287.88
	58	514.25	483.25	468.24	436.92	364.50	292.58
	59	539.88	508.88	493.88	438.16	369.03	297.97
	60	542.45	511.45	496.45	451.26	377.22	303.36
	61	558.43	527.43	512.43	462.96	380.32	308.22
	62	571.13	540.13	525.13	464.13	381.02	308.72
	63	573.59	542.59	527.59	465.69	394.60	318.41
	64	593.67	562.67	547.67	496.82	395.98	323.49
	65	600.00	569.00	554.00	514.41	396.40	331.19
	66	601.17	570.17	555.17	516.17	397.08	338.21
	67	601.57	570.57	555.57	517.75	397.52	338.92
	68	604.88	573.88	558.88	518.19	397.96	352.98
	69	615.84	584.84	569.84	526.92	399.31	354.39
	70	616.94	585.94	570.94	527.80	425.17	354.86
	71	619.07	588.07	573.07	528.31	429.42	364.09
	72	661.47	630.47	601.11	538.17	429.85	365.02
	73	665.72	634.72	618.44	539.16	430.29	365.42
	74	666.18	635.18	620.18	550.50	430.89	365.82
	75	666.98	635.98	620.98	552.54	442.82	366.81
	76	667.78	636.78	621.78	562.84	449.74	386.47
	77	668.58	637.58	622.58	563.87	463.59	388.44
	78	669.38	638.38	623.38	565.12	496.59	390.24
	79	678.15	647.15	632.15	589.92	499.90	393.89
	80	680.84	649.84	634.84	604.59	503.36	394.77
	81	697.19	666.19	651.19	618.87	504.22	395.67
	82	698.83	667.83	652.83	620.31	505.09	397.59
	83	699.69	668.69	653.69	629.99	505.96	407.79
	84	713.38	682.38	667.38	630.96	514.50	408.82
	85	714.75	683.75	668.75	631.76	515.38	424.06
	86	715.55	684.55	669.55	632.56	516.18	425.59
	87	716.60	685.60	670.60	633.36	519.66	426.74
	88	719.97	688.97	673.97	634.16	523.68	427.54
	89	787.36	756.36	741.36	635.60	524.55	428.34
	90	801.39	770.39	755.28	664.40	525.43	429.14
	91	802.82	771.82	756.68	667.30	526.30	430.02
	92	803.73	772.73	757.57	680.28	527.17	430.92
	93	804.64	773.64	758.47	681.59	528.03	431.80
	94	805.56	774.56	759.37	682.53	528.92	432.89
	95	806.48	775.48	760.27	683.45	533.61	454.64
	96	807.30	776.30	761.07	687.68	534.48	471.53
	97	808.32	777.32	762.07	689.67	545.72	473.23
	98	810.16	779.16	763.88	710.51	558.50	474.16
	99	846.85	815.85	799.84	727.21	590.14	488.18
	100	913.00	882.00	864.00	767.00	654.00	511.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates: Zone 8[1]

Shipments moving generally 1,801 miles or more from origin to destination anywhere in the contiguous U.S.

	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]	3rd day by 4:30 p.m.[3]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 922.13	$ 890.82	$ 872.64	$ 774.67	$ 660.54	$ 516.11
	102	931.26	899.64	881.28	782.34	667.08	521.22
	103	940.39	908.46	889.92	790.01	673.62	526.33
	104	949.52	917.28	898.56	797.68	680.16	531.44
	105	958.65	926.10	907.20	805.35	686.70	536.55
	106	967.78	934.92	915.84	813.02	693.24	541.66
	107	976.91	943.74	924.48	820.69	699.78	546.77
	108	986.04	952.56	933.12	828.36	706.32	551.88
	109	995.17	961.38	941.76	836.03	712.86	556.99
	110	1,004.30	970.20	950.40	843.70	719.40	562.10
	111	1,013.43	979.02	959.04	851.37	725.94	567.21
	112	1,022.56	987.84	967.68	859.04	732.48	572.32
	113	1,031.69	996.66	976.32	866.71	739.02	577.43
	114	1,040.82	1,005.48	984.96	874.38	745.56	582.54
	115	1,049.95	1,014.30	993.60	882.05	752.10	587.65
	116	1,059.08	1,023.12	1,002.24	889.72	758.64	592.76
	117	1,068.21	1,031.94	1,010.88	897.39	765.18	597.87
	118	1,077.34	1,040.76	1,019.52	905.06	771.72	602.98
	119	1,086.47	1,049.58	1,028.16	912.73	778.26	608.09
	120	1,095.60	1,058.40	1,036.80	920.40	784.80	613.20
	121	1,104.73	1,067.22	1,045.44	928.07	791.34	618.31
	122	1,113.86	1,076.04	1,054.08	935.74	797.88	623.42
	123	1,122.99	1,084.86	1,062.72	943.41	804.42	628.53
	124	1,132.12	1,093.68	1,071.36	951.08	810.96	633.64
	125	1,141.25	1,102.50	1,080.00	958.75	817.50	638.75
	126	1,150.38	1,111.32	1,088.64	966.42	824.04	643.86
	127	1,159.51	1,120.14	1,097.28	974.09	830.58	648.97
	128	1,168.64	1,128.96	1,105.92	981.76	837.12	654.08
	129	1,177.77	1,137.78	1,114.56	989.43	843.66	659.19
	130	1,186.90	1,146.60	1,123.20	997.10	850.20	664.30
	131	1,196.03	1,155.42	1,131.84	1,004.77	856.74	669.41
	132	1,205.16	1,164.24	1,140.48	1,012.44	863.28	674.52
	133	1,214.29	1,173.06	1,149.12	1,020.11	869.82	679.63
	134	1,223.42	1,181.88	1,157.76	1,027.78	876.36	684.74
	135	1,232.55	1,190.70	1,166.40	1,035.45	882.90	689.85
	136	1,241.68	1,199.52	1,175.04	1,043.12	889.44	694.96
	137	1,250.81	1,208.34	1,183.68	1,050.79	895.98	700.07
	138	1,259.94	1,217.16	1,192.32	1,058.46	902.52	705.18
	139	1,269.07	1,225.98	1,200.96	1,066.13	909.06	710.29
	140	1,278.20	1,234.80	1,209.60	1,073.80	915.60	715.40
	141	1,287.33	1,243.62	1,218.24	1,081.47	922.14	720.51
	142	1,296.46	1,252.44	1,226.88	1,089.14	928.68	725.62
	143	1,305.59	1,261.26	1,235.52	1,096.81	935.22	730.73
	144	1,314.72	1,270.08	1,244.16	1,104.48	941.76	735.84
	145	1,323.85	1,278.90	1,252.80	1,112.15	948.30	740.95
	146	1,332.98	1,287.72	1,261.44	1,119.82	954.84	746.06
	147	1,342.11	1,296.54	1,270.08	1,127.49	961.38	751.17
	148	1,351.24	1,305.36	1,278.72	1,135.16	967.92	756.28
	149	1,360.37	1,314.18	1,287.36	1,142.83	974.46	761.39
	150	1,369.50	1,323.00	1,296.00	1,150.50	981.00	766.50

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates to Alaska[1]

Shipments from the contiguous U.S. and Hawaii to Alaska.

		To Alaska metro					To Alaska rural		
Zones		9					11		
Delivery commitment[2]		Next day by 9 a.m.	Next day by 10:30 a.m.[3]	Next day by 4:30 p.m.[4]	2nd day by 10:30 a.m.[5]	2nd day by 4:30 p.m.[6]	Next day by 10 a.m.[9]	Next day by 12 p.m.[10]	2nd day by 4:30 p.m.[6]
		FedEx First Overnight®[7]	FedEx Priority Overnight®	FedEx Standard Overnight®[8]	FedEx 2Day® A.M.	FedEx 2Day®	FedEx First Overnight®[7]	FedEx Priority Overnight®	FedEx 2Day®
FedEx® Envelope up to 8 oz.		$ 94.18	$ 63.18	$ 56.25	$ 53.71	**	$ 100.85	$ 69.85	**
FedEx® Pak		*	*	*	*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 125.76	$ 94.76	$ 78.39	$ 55.27	$ 48.27	$ 127.66	$ 96.66	$ 62.49
	2 lbs.	134.99	103.99	91.54	61.70	53.89	137.13	106.13	76.31
	3	142.94	111.94	99.23	71.60	61.53	162.03	131.03	77.70
	4	157.76	126.76	109.10	76.44	65.56	178.15	147.15	81.10
	5	168.20	137.20	117.42	81.57	71.24	188.69	157.69	83.93
	6	178.13	147.13	127.39	86.77	80.70	199.74	168.74	91.64
	7	187.86	156.86	134.99	97.11	81.65	210.80	179.80	92.42
	8	197.35	166.35	142.40	98.16	91.49	219.24	188.24	103.44
	9	208.11	177.11	152.40	114.72	92.48	229.54	198.54	108.91
	10	218.48	187.48	161.37	124.42	106.22	230.87	199.87	113.53
	11	234.73	203.73	172.82	131.91	107.60	257.14	226.14	114.00
	12	244.65	213.65	179.29	134.18	109.40	262.09	231.09	114.52
	13	255.31	224.31	187.69	138.95	120.82	268.38	237.38	124.70
	14	256.40	225.40	197.67	147.08	125.55	269.01	238.01	129.60
	15	272.59	241.59	205.41	148.29	131.33	280.71	249.71	136.65
	16	282.16	251.16	210.60	154.57	136.73	291.28	260.28	144.35
	17	287.73	256.73	215.39	167.82	143.26	298.45	267.45	150.27
	18	294.09	263.09	220.56	171.25	146.05	308.77	277.77	150.96
	19	302.83	271.83	228.55	183.60	156.74	316.04	285.04	164.36
	20	308.17	277.17	242.25	184.84	162.29	334.14	303.14	166.17
	21	314.55	283.55	244.30	191.96	163.47	342.14	311.14	166.75
	22	320.91	289.91	244.53	206.50	169.82	349.04	318.04	178.01
	23	328.79	297.79	244.85	214.14	175.63	354.21	323.21	179.15
	24	334.42	303.42	251.12	217.74	177.49	360.18	329.18	185.48
	25	343.97	312.97	272.99	221.18	196.04	362.11	331.11	204.98
	26	348.72	317.72	279.08	235.64	201.16	372.29	341.29	211.29
	27	355.32	324.32	285.32	237.09	207.66	377.84	346.84	217.65
	28	361.39	330.39	293.07	240.07	214.34	385.02	354.02	225.36
	29	366.64	335.64	298.11	244.58	219.74	392.80	361.80	231.67
	30	372.73	341.73	302.92	247.73	226.71	394.14	363.14	237.60
	31	378.87	347.87	308.29	260.58	232.27	405.68	374.68	244.76
	32	385.48	354.48	314.20	261.89	239.58	413.46	382.46	251.31
	33	393.48	362.48	321.42	268.86	240.32	421.46	390.46	253.78
	34	398.51	367.51	322.89	291.57	244.29	428.65	397.65	254.04
	35	399.33	368.33	323.25	293.86	244.69	436.27	405.27	254.32
	36	415.70	384.70	330.28	297.25	251.00	445.04	414.04	259.81
	37	423.94	392.94	339.45	297.60	271.06	451.54	420.54	276.83
	38	431.21	400.21	346.06	298.81	273.07	458.01	427.01	278.54
	39	439.05	408.05	362.81	322.99	285.22	458.68	427.68	298.16
	40	447.23	416.23	364.49	325.41	290.91	459.84	428.84	301.05
	41	455.43	424.43	374.02	348.25	297.27	482.84	451.84	308.00
	42	464.04	433.04	374.98	356.22	302.64	485.15	454.15	308.70
	43	472.78	441.78	387.49	357.03	309.71	486.16	455.16	322.40
	44	482.35	451.35	401.84	357.91	315.88	506.35	475.35	327.82
	45	489.48	458.48	405.00	368.48	320.47	508.70	477.70	330.74
	46	497.46	466.46	414.19	376.06	322.04	522.02	491.02	331.04
	47	504.97	473.97	415.12	376.82	322.32	523.36	492.36	331.27
	48	513.85	482.85	425.49	378.01	324.93	523.75	492.75	331.49
	49	516.56	485.56	426.54	394.38	325.20	526.28	495.28	331.72

To get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab.

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.

[2] Some exceptions apply. See fedex.com/uspackages for details.

[3] By 10:30 a.m. to businesses and by 12 pm. to residences in ZIP codes 99501, 99502, 99503 and 99517. Commitment times vary from 12 p.m. to 4:30 p.m. to all other locations, depending on ZIP code.

[4] By 8 p.m. to residences. See fedex.com/uspackages for details.

[5] By 12 p.m. to residences.

[6] By 8 p.m. to residences. Shipments to certain ZIP codes in remote areas are delivered by a third party. Additional surcharges apply, and transit times are extended by 3–5 business days to these areas. Some exceptions apply. See fedex.com/uspackages for details.

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[8] FedEx Standard Overnight® is available to metro areas only.

[9] By up to 2 p.m., depending on ZIP code. Service is not available in all ZIP codes.

[10] By 4:30 p.m. to zone 11 businesses and residences in direct-served locations: Anchor Point, Eielson AFB, Fairbanks, Fort Wainwrights, Homer, Juneau, Kasilof, Ketchikan, Kodiak, Moose Pass, Nikiski, Ninilchik, North Pole, Palmer, Seward, Sitka, Soldotna, Sterling and Wasilla. By 5 p.m. to businesses in ZIP code 99686. Add one transit day for the following ZIP codes: 99901, 99835, 99824, 99801, 99686, 99674, 99664, 99652, 99631, 99623, 99588 and 99694.

* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.

** One-pound rate applies.

U.S. express package rates to Alaska[1]

Shipments from the contiguous U.S. and Hawaii to Alaska.

Zones		To Alaska metro					To Alaska rural		
		9					11		
Delivery commitment[2]		Next day by 9 a.m.	Next day by 10:30 a.m.[3]	Next day by 4:30 p.m.[4]	2nd day by 10:30 a.m.[5]	2nd day by 4:30 p.m.[6]	Next day by 10 a.m.[9]	Next day by 12 p.m.[10]	2nd day by 4:30 p.m.[6]
Service		FedEx First Overnight®[7]	FedEx Priority Overnight®	FedEx Standard Overnight®[8]	FedEx 2Day® A.M.	FedEx 2Day®	FedEx First Overnight®[7]	FedEx Priority Overnight®	FedEx 2Day®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 522.30	$ 491.30	$ 427.68	$ 404.13	$ 325.67	$ 532.13	$ 501.13	$ 332.19
	51	542.05	511.05	450.41	418.76	334.81	562.85	531.85	341.51
	52	568.99	537.99	464.75	435.04	359.84	579.75	548.75	370.85
	53	571.69	540.69	472.69	439.41	362.35	582.51	551.51	373.79
	54	586.23	555.23	475.09	439.85	362.81	597.34	566.34	374.25
	55	591.82	560.82	475.49	440.25	363.26	603.05	572.05	374.65
	56	594.17	563.17	475.89	440.65	363.71	605.44	574.44	375.05
	57	599.71	568.71	477.19	441.05	371.05	611.09	580.09	381.76
	58	620.03	589.03	502.94	446.46	371.79	631.82	600.82	382.44
	59	622.07	591.07	513.23	482.85	376.42	633.90	602.90	383.95
	60	636.11	605.11	514.28	490.92	384.77	648.22	617.22	392.47
	61	646.54	615.54	525.87	491.73	387.93	658.86	627.86	395.69
	62	647.60	616.60	535.64	499.54	388.65	659.94	628.94	396.43
	63	648.44	617.44	561.99	516.00	402.50	660.80	629.80	410.56
	64	664.93	633.93	564.63	517.66	403.90	677.61	646.61	411.98
	65	666.58	635.58	565.09	524.70	404.33	679.30	648.30	412.42
	66	667.57	636.57	566.83	526.50	405.03	704.50	673.50	413.14
	67	687.07	656.07	600.03	533.64	405.48	707.02	676.02	413.59
	68	689.02	658.02	603.35	538.44	405.92	707.42	676.42	414.04
	69	690.43	659.43	610.21	540.12	407.31	711.70	680.70	415.46
	70	712.05	681.05	611.41	540.52	433.68	726.42	695.42	442.36
	71	714.22	683.22	611.87	541.39	438.01	727.90	696.90	446.78
	72	720.62	689.62	613.14	558.79	438.45	734.42	703.42	447.23
	73	722.02	691.02	630.81	566.08	438.90	735.85	704.85	447.68
	74	749.95	718.95	632.59	566.82	439.51	764.33	733.33	448.31
	75	752.75	721.75	641.32	578.23	451.68	767.19	736.19	460.72
	76	759.95	728.95	658.66	583.19	458.74	774.53	743.53	467.92
	77	764.26	733.26	661.15	584.37	472.87	793.46	762.46	482.33
	78	766.39	735.39	663.44	586.21	506.53	824.91	793.91	516.67
	79	808.95	777.95	670.00	622.83	509.90	828.06	797.06	520.11
	80	813.21	782.21	710.55	632.13	513.43	828.86	797.86	523.70
	81	814.22	783.22	714.61	633.06	514.31	829.89	798.89	524.60
	82	815.12	784.12	715.52	634.57	515.20	830.81	799.81	525.51
	83	816.01	785.01	717.26	662.80	516.08	831.72	800.72	526.41
	84	816.81	785.81	751.93	667.50	524.79	832.97	801.97	535.31
	85	825.61	794.61	769.57	668.42	525.69	857.88	826.88	536.55
	86	826.80	795.80	771.34	669.22	526.81	863.92	832.92	537.35
	87	850.55	819.55	772.14	670.16	530.06	866.95	835.95	540.67
	88	867.32	836.32	772.94	671.33	534.16	884.05	853.05	544.85
	89	869.01	838.01	773.74	694.59	535.05	885.78	854.78	545.76
	90	870.79	839.79	784.54	709.03	535.94	887.60	856.60	546.67
	91	871.59	840.59	785.62	710.95	536.83	888.41	857.41	547.57
	92	872.39	841.39	786.42	712.47	537.72	889.22	858.22	548.48
	93	873.19	842.19	787.22	713.34	538.60	895.08	864.08	549.38
	94	873.99	842.99	788.02	714.43	539.50	895.95	864.95	550.29
	95	874.79	843.79	788.82	729.44	544.29	898.27	867.27	555.18
	96	875.59	844.59	791.44	737.44	545.18	944.57	913.57	556.09
	97	877.29	846.29	829.69	738.24	556.64	949.21	918.21	567.78
	98	911.29	880.29	833.52	739.30	569.67	950.21	919.21	581.07
	99	945.12	914.12	846.74	741.76	601.95	963.41	932.41	613.99
	100	1,046.00	1,015.00	909.00	784.00	668.00	1,067.00	1,036.00	682.00

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[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.

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[3] By 10:30 a.m. to businesses and by 12 pm. to residences in ZIP codes 99501, 99502, 99503 and 99517. Commitment times vary from 12 p.m. to 4:30 p.m. to all other locations, depending on ZIP code.

[4] By 8 p.m. to residences. See fedex.com/uspackages for details.

[5] By 12 p.m. to residences.

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U.S. express package rates to Alaska[1]

Shipments from the contiguous U.S. and Hawaii to Alaska.

	Zones	To Alaska metro					To Alaska rural		
		9					11		
	Delivery commitment[2]	Next day by 9 a.m.	Next day by 10:30 a.m.[3]	Next day by 4:30 p.m.[4]	2nd day by 10:30 a.m.[5]	2nd day by 4:30 p.m.[6]	Next day by 10 a.m.[9]	Next day by 12 p.m.[10]	2nd day by 4:30 p.m.[6]
	Service	FedEx First Overnight®[7]	FedEx Priority Overnight®	FedEx Standard Overnight®[8]	FedEx 2Day® A.M.	FedEx 2Day®	FedEx First Overnight®[7]	FedEx Priority Overnight®	FedEx 2Day®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 1,056.46	$ 1,025.15	$ 918.09	$ 791.84	$ 674.68	$ 1,077.67	$ 1,046.36	$ 688.82
	102	1,066.92	1,035.30	927.18	799.68	681.36	1,088.34	1,056.72	695.64
	103	1,077.38	1,045.45	936.27	807.52	688.04	1,099.01	1,067.08	702.46
	104	1,087.84	1,055.60	945.36	815.36	694.72	1,109.68	1,077.44	709.28
	105	1,098.30	1,065.75	954.45	823.20	701.40	1,120.35	1,087.80	716.10
	106	1,108.76	1,075.90	963.54	831.04	708.08	1,131.02	1,098.16	722.92
	107	1,119.22	1,086.05	972.63	838.88	714.76	1,141.69	1,108.52	729.74
	108	1,129.68	1,096.20	981.72	846.72	721.44	1,152.36	1,118.88	736.56
	109	1,140.14	1,106.35	990.81	854.56	728.12	1,163.03	1,129.24	743.38
	110	1,150.60	1,116.50	999.90	862.40	734.80	1,173.70	1,139.60	750.20
	111	1,161.06	1,126.65	1,008.99	870.24	741.48	1,184.37	1,149.96	757.02
	112	1,171.52	1,136.80	1,018.08	878.08	748.16	1,195.04	1,160.32	763.84
	113	1,181.98	1,146.95	1,027.17	885.92	754.84	1,205.71	1,170.68	770.66
	114	1,192.44	1,157.10	1,036.26	893.76	761.52	1,216.38	1,181.04	777.48
	115	1,202.90	1,167.25	1,045.35	901.60	768.20	1,227.05	1,191.40	784.30
	116	1,213.36	1,177.40	1,054.44	909.44	774.88	1,237.72	1,201.76	791.12
	117	1,223.82	1,187.55	1,063.53	917.28	781.56	1,248.39	1,212.12	797.94
	118	1,234.28	1,197.70	1,072.62	925.12	788.24	1,259.06	1,222.48	804.76
	119	1,244.74	1,207.85	1,081.71	932.96	794.92	1,269.73	1,232.84	811.58
	120	1,255.20	1,218.00	1,090.80	940.80	801.60	1,280.40	1,243.20	818.40
	121	1,265.66	1,228.15	1,099.89	948.64	808.28	1,291.07	1,253.56	825.22
	122	1,276.12	1,238.30	1,108.98	956.48	814.96	1,301.74	1,263.92	832.04
	123	1,286.58	1,248.45	1,118.07	964.32	821.64	1,312.41	1,274.28	838.86
	124	1,297.04	1,258.60	1,127.16	972.16	828.32	1,323.08	1,284.64	845.68
	125	1,307.50	1,268.75	1,136.25	980.00	835.00	1,333.75	1,295.00	852.50
	126	1,317.96	1,278.90	1,145.34	987.84	841.68	1,344.42	1,305.36	859.32
	127	1,328.42	1,289.05	1,154.43	995.68	848.36	1,355.09	1,315.72	866.14
	128	1,338.88	1,299.20	1,163.52	1,003.52	855.04	1,365.76	1,326.08	872.96
	129	1,349.34	1,309.35	1,172.61	1,011.36	861.72	1,376.43	1,336.44	879.78
	130	1,359.80	1,319.50	1,181.70	1,019.20	868.40	1,387.10	1,346.80	886.60
	131	1,370.26	1,329.65	1,190.79	1,027.04	875.08	1,397.77	1,357.16	893.42
	132	1,380.72	1,339.80	1,199.88	1,034.88	881.76	1,408.44	1,367.52	900.24
	133	1,391.18	1,349.95	1,208.97	1,042.72	888.44	1,419.11	1,377.88	907.06
	134	1,401.64	1,360.10	1,218.06	1,050.56	895.12	1,429.78	1,388.24	913.88
	135	1,412.10	1,370.25	1,227.15	1,058.40	901.80	1,440.45	1,398.60	920.70
	136	1,422.56	1,380.40	1,236.24	1,066.24	908.48	1,451.12	1,408.96	927.52
	137	1,433.02	1,390.55	1,245.33	1,074.08	915.16	1,461.79	1,419.32	934.34
	138	1,443.48	1,400.70	1,254.42	1,081.92	921.84	1,472.46	1,429.68	941.16
	139	1,453.94	1,410.85	1,263.51	1,089.76	928.52	1,483.13	1,440.04	947.98
	140	1,464.40	1,421.00	1,272.60	1,097.60	935.20	1,493.80	1,450.40	954.80
	141	1,474.86	1,431.15	1,281.69	1,105.44	941.88	1,504.47	1,460.76	961.62
	142	1,485.32	1,441.30	1,290.78	1,113.28	948.56	1,515.14	1,471.12	968.44
	143	1,495.78	1,451.45	1,299.87	1,121.12	955.24	1,525.81	1,481.48	975.26
	144	1,506.24	1,461.60	1,308.96	1,128.96	961.92	1,536.48	1,491.84	982.08
	145	1,516.70	1,471.75	1,318.05	1,136.80	968.60	1,547.15	1,502.20	988.90
	146	1,527.16	1,481.90	1,327.14	1,144.64	975.28	1,557.82	1,512.56	995.72
	147	1,537.62	1,492.05	1,336.23	1,152.48	981.96	1,568.49	1,522.92	1,002.54
	148	1,548.08	1,502.20	1,345.32	1,160.32	988.64	1,579.16	1,533.28	1,009.36
	149	1,558.54	1,512.35	1,354.41	1,168.16	995.32	1,589.83	1,543.64	1,016.18
	150	1,569.00	1,522.50	1,363.50	1,176.00	1,002.00	1,600.50	1,554.00	1,023.00

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[5] By 12 p.m. to residences.

[6] By 8 p.m. to residences. Shipments to certain ZIP codes in remote areas are delivered by a third party. Additional surcharges apply, and transit times are extended by 3–5 business days to these areas. Some exceptions apply. See fedex.com/uspackages for details.

[7] FedEx First Overnight® is available to select ZIP codes only. Commitment times vary from 9 a.m. to 2 p.m., depending on ZIP code.

[8] FedEx Standard Overnight® is available to metro areas only.

[9] By up to 2 p.m., depending on ZIP code. Service is not available in all ZIP codes.

[10] By 4:30 p.m. to zone 11 businesses and residences in direct-served locations: Anchor Point, Eielson AFB, Fairbanks, Fort Wainwrights, Homer, Juneau, Kasilof, Ketchikan, Kodiak, Moose Pass, Nikiski, Ninilchik, North Pole, Palmer, Seward, Sitka, Soldotna, Sterling and Wasilla. By 5 p.m. to businesses in ZIP code 99686. Add one transit day for the following ZIP codes: 99901, 99835, 99824, 99801, 99686, 99674, 99664, 99652, 99631, 99623, 99588 and 99694.

U.S. express package rates to Hawaii[1]

Shipments from the contiguous U.S. and Alaska to Hawaii.

Zones		To Hawaii metro		To Hawaii rural	
		10		12	
Delivery commitment[2]		Next day by 5 p.m.[3]	2nd day by 5 p.m.[4]	Next day by 5 p.m.[3]	2nd day by 5 p.m.[4]
		FedEx Priority Overnight®	FedEx 2Day®	FedEx Priority Overnight®	FedEx 2Day®
FedEx® Envelope up to 8 oz.		$ 63.18	**	$ 69.85	**
FedEx® Pak		*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 94.76	$ 48.27	$ 96.66	$ 62.49
	2 lbs.	103.99	53.89	106.13	76.31
	3	111.94	61.53	131.03	77.70
	4	126.76	65.56	147.15	81.10
	5	137.20	71.24	157.69	83.93
	6	147.13	80.70	168.74	91.64
	7	156.86	81.65	179.80	92.42
	8	166.35	91.49	188.24	103.44
	9	177.11	92.48	198.54	108.91
	10	187.48	106.22	199.87	113.53
	11	203.73	107.60	226.14	114.00
	12	213.65	109.40	231.09	114.52
	13	224.31	120.82	237.38	124.70
	14	225.40	125.55	238.01	129.60
	15	241.59	131.33	249.71	136.65
	16	251.16	136.73	260.28	144.35
	17	256.73	143.26	267.45	150.27
	18	263.09	146.05	277.77	150.96
	19	271.83	156.74	285.04	164.36
	20	277.17	162.29	303.14	166.17
	21	283.55	163.47	311.14	166.75
	22	289.91	169.82	318.04	178.01
	23	297.79	175.63	323.21	179.15
	24	303.42	177.49	329.18	185.48
	25	312.97	196.04	331.11	204.98
	26	317.72	201.16	341.29	211.29
	27	324.32	207.66	346.84	217.65
	28	330.39	214.34	354.02	225.36
	29	335.64	219.74	361.80	231.67
	30	341.73	226.71	363.14	237.60
	31	347.87	232.27	374.68	244.76
	32	354.48	239.58	382.46	251.31
	33	362.48	240.32	390.46	253.78
	34	367.51	244.29	397.65	254.04
	35	368.33	244.69	405.27	254.32
	36	384.70	251.00	414.04	259.81
	37	392.94	271.06	420.54	276.83
	38	400.21	273.07	427.01	278.54
	39	408.05	285.22	427.68	298.16
	40	416.23	290.91	428.84	301.05
	41	424.43	297.27	451.84	308.00
	42	433.04	302.64	454.15	308.70
	43	441.78	309.71	455.16	322.40
	44	451.35	315.88	475.35	327.82
	45	458.48	320.47	477.70	330.74
	46	466.46	322.04	491.02	331.04
	47	473.97	322.32	492.36	331.27
	48	482.85	324.93	492.75	331.49
	49	485.56	325.20	495.28	331.72

To get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab.

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.

[2] Some exceptions apply. See fedex.com/uspackages for details.

[3] Second business day by 12:30 p.m. for ZIP codes 96713, 96737, 96747, 96752, 96769 and 96796. Third business day by 5 p.m. for ZIP code 96742.

[4] By 8:30 p.m. for residences. Some exceptions apply. See fedex.com/uspackages for details.

* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.

** One-pound rate applies.

U.S. express package rates to Hawaii[1]

Shipments from the contiguous U.S. and Alaska to Hawaii.

Zones		To Hawaii metro		To Hawaii rural	
		10		12	
Delivery commitment[2]		Next day by 5 p.m.[3]	2nd day by 5 p.m.[4]	Next day by 5 p.m.[3]	2nd day by 5 p.m.[4]
Service		FedEx Priority Overnight®	FedEx 2Day®	FedEx Priority Overnight®	FedEx 2Day®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 491.30	$ 325.67	$ 501.13	$ 332.19
	51	511.05	334.81	531.85	341.51
	52	537.99	359.84	548.75	370.85
	53	540.69	362.35	551.51	373.79
	54	555.23	362.81	566.34	374.25
	55	560.82	363.26	572.05	374.65
	56	563.17	363.71	574.44	375.05
	57	568.71	371.05	580.09	381.76
	58	589.03	371.79	600.82	382.44
	59	591.07	376.42	602.90	383.95
	60	605.11	384.77	617.22	392.47
	61	615.54	387.93	627.86	395.69
	62	616.60	388.65	628.94	396.43
	63	617.44	402.50	629.80	410.56
	64	633.93	403.90	646.61	411.98
	65	635.58	404.33	648.30	412.42
	66	636.57	405.03	673.50	413.14
	67	656.07	405.48	676.02	413.59
	68	658.02	405.92	676.42	414.04
	69	659.43	407.31	680.70	415.46
	70	681.05	433.68	695.42	442.36
	71	683.22	438.01	696.90	446.78
	72	689.62	438.45	703.42	447.23
	73	691.02	438.90	704.85	447.68
	74	718.95	439.51	733.33	448.31
	75	721.75	451.68	736.19	460.72
	76	728.95	458.74	743.53	467.92
	77	733.26	472.87	762.46	482.33
	78	735.39	506.53	793.91	516.67
	79	777.9	509.90	797.06	520.11
	80	782.21	513.43	797.86	523.70
	81	783.22	514.31	798.89	524.60
	82	784.12	515.20	799.81	525.51
	83	785.01	516.08	800.72	526.41
	84	785.81	524.79	801.97	535.31
	85	794.61	525.69	826.88	536.55
	86	795.80	526.81	832.92	537.35
	87	819.55	530.06	835.95	540.67
	88	836.32	534.16	853.05	544.85
	89	838.01	535.05	854.78	545.76
	90	839.79	535.94	856.60	546.67
	91	840.59	536.83	857.41	547.57
	92	841.39	537.72	858.22	548.48
	93	842.19	538.60	864.08	549.38
	94	842.99	539.50	864.95	550.29
	95	843.79	544.29	867.27	555.18
	96	844.59	545.18	913.57	556.09
	97	846.29	556.64	918.21	567.78
	98	880.29	569.67	919.21	581.07
	99	914.12	601.95	932.41	613.99
	100	1,015.00	668.00	1,036.00	682.00

To get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab.

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.

[2] Some exceptions apply. See fedex.com/uspackages for details.

[3] Second business day by 12:30 p.m. for ZIP codes 96713, 96737, 96747, 96752, 96769 and 96796. Third business day by 5 p.m. for ZIP code 96742.

[4] By 8:30 p.m. for residences. Some exceptions apply. See fedex.com/uspackages for details.

U.S. express package rates to Hawaii[1]

Shipments from the contiguous U.S. and Alaska to Hawaii.

		To Hawaii metro		To Hawaii rural	
Zones		10		12	
Delivery commitment[2]		Next day by 5 p.m.[3]	2nd day by 5 p.m.[4]	Next day by 5 p.m.[3]	2nd day by 5 p.m.[4]
Service		FedEx Priority Overnight®	FedEx 2Day®	FedEx Priority Overnight®	FedEx 2Day®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 1,025.15	$ 674.68	$ 1,046.36	$ 688.82
	102	1,035.30	681.36	1,056.72	695.64
	103	1,045.45	688.04	1,067.08	702.46
	104	1,055.60	694.72	1,077.44	709.28
	105	1,065.75	701.40	1,087.80	716.10
	106	1,075.90	708.08	1,098.16	722.92
	107	1,086.05	714.76	1,108.52	729.74
	108	1,096.20	721.44	1,118.88	736.56
	109	1,106.35	728.12	1,129.24	743.38
	110	1,116.50	734.80	1,139.60	750.2
	111	1,126.65	741.48	1,149.96	757.02
	112	1,136.80	748.16	1,160.32	763.84
	113	1,146.95	754.84	1,170.68	770.66
	114	1,157.10	761.52	1,181.04	777.48
	115	1,167.25	768.20	1,191.40	784.30
	116	1,177.40	774.88	1,201.76	791.12
	117	1,187.55	781.56	1,212.12	797.94
	118	1,197.70	788.24	1,222.48	804.76
	119	1,207.85	794.92	1,232.84	811.58
	120	1,218.00	801.60	1,243.20	818.40
	121	1,228.15	808.28	1,253.56	825.22
	122	1,238.30	814.96	1,263.92	832.04
	123	1,248.45	821.64	1,274.28	838.86
	124	1,258.60	828.32	1,284.64	845.68
	125	1,268.75	835.00	1,295.00	852.50
	126	1,278.90	841.68	1,305.36	859.32
	127	1,289.05	848.36	1,315.72	866.14
	128	1,299.20	855.04	1,326.08	872.96
	129	1,309.35	861.72	1,336.44	879.78
	130	1,319.50	868.40	1,346.80	886.60
	131	1,329.65	875.08	1,357.16	893.42
	132	1,339.80	881.76	1,367.52	900.24
	133	1,349.95	888.44	1,377.88	907.06
	134	1,360.10	895.12	1,388.24	913.88
	135	1,370.25	901.80	1,398.60	920.70
	136	1,380.40	908.48	1,408.96	927.52
	137	1,390.55	915.16	1,419.32	934.34
	138	1,400.70	921.84	1,429.68	941.16
	139	1,410.85	928.52	1,440.04	947.98
	140	1,421.00	935.20	1,450.40	954.80
	141	1,431.15	941.88	1,460.76	961.62
	142	1,441.30	948.56	1,471.12	968.44
	143	1,451.45	955.24	1,481.48	975.26
	144	1,461.60	961.92	1,491.84	982.08
	145	1,471.75	968.60	1,502.20	988.90
	146	1,481.90	975.28	1,512.56	995.72
	147	1,492.05	981.96	1,522.92	1,002.54
	148	1,502.20	988.64	1,533.28	1,009.36
	149	1,512.35	995.32	1,543.64	1,016.18
	150	1,522.50	1,002.00	1,554.00	1,023.00

To get service availability and specific delivery times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab.

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.

[2] Some exceptions apply. See fedex.com/uspackages for details.

[3] Second business day by 12:30 p.m. for ZIP codes 96713, 96737, 96747, 96752, 96769 and 96796. Third business day by 5 p.m. for ZIP code 96742.

[4] By 8:30 p.m. for residences. Some exceptions apply. See fedex.com/uspackages for details.

U.S. express package rates from Alaska and Hawaii[1]

Shipments from Alaska and Hawaii to the contiguous U.S., and FedEx Express intra-Alaska shipments.

Zones		From Alaska/Hawaii 13–16				
Delivery commitment[2]		Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]
		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®
FedEx® Envelope up to 8 oz.		$ 65.59	$ 34.59	$ 32.43	$ 31.16	**
FedEx® Pak		*	*	*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 84.21	$ 53.21	$ 44.11	$ 34.62	$ 30.58
	2 lbs.	87.66	56.66	45.99	37.78	34.51
	3	93.93	62.93	46.56	44.06	37.65
	4	104.76	73.76	57.83	51.40	41.91
	5	111.12	80.12	58.96	56.10	43.47
	6	125.14	94.14	71.37	64.18	52.32
	7	126.78	95.78	74.82	70.76	54.85
	8	142.72	111.72	81.47	72.95	56.54
	9	149.40	118.40	86.15	77.32	56.97
	10	150.08	119.08	95.41	77.92	60.38
	11	160.04	129.04	96.35	78.45	60.74
	12	187.75	156.75	108.88	78.99	60.95
	13	192.71	161.71	111.69	79.54	61.16
	14	193.32	162.32	112.01	80.08	61.38
	15	194.01	163.01	118.30	84.07	61.59
	16	196.01	165.01	118.93	85.07	61.82
	17	196.21	165.21	119.14	88.41	64.14
	18	196.41	165.41	119.36	90.99	66.00
	19	196.61	165.61	120.62	93.73	68.01
	20	196.81	165.81	126.72	96.57	70.05
	21	197.01	166.01	128.98	97.15	70.46
	22	197.21	166.21	135.48	102.96	74.69
	23	198.31	167.31	136.14	103.56	75.13
	24	220.16	189.16	143.78	104.14	75.53
	25	222.36	191.36	146.57	111.64	82.21
	26	232.68	201.68	155.83	112.40	82.89
	27	233.73	202.73	156.85	112.98	83.12
	28	235.95	204.95	165.04	116.96	84.84
	29	236.47	205.47	167.84	117.55	85.26
	30	244.71	213.71	170.99	119.38	86.59
	31	251.54	220.54	177.32	122.43	88.80
	32	252.23	221.23	178.14	125.89	91.31
	33	253.48	222.48	194.38	128.45	93.18
	34	253.68	222.68	196.01	134.72	97.72
	35	255.27	224.27	196.23	135.35	98.19
	36	287.02	256.02	198.42	139.82	99.18
	37	295.45	264.45	202.55	142.21	101.75
	38	307.36	276.36	212.53	142.45	103.32
	39	308.56	277.56	221.50	145.42	105.48
	40	308.76	277.76	226.09	147.60	107.06
	41	308.96	277.96	230.69	151.12	109.62
	42	309.16	278.16	231.15	166.89	118.43
	43	309.39	278.39	238.74	169.20	122.19
	44	309.59	278.59	242.21	169.44	122.63
	45	309.81	278.81	245.99	169.67	123.06
	46	310.03	279.03	246.37	170.25	123.50
	47	310.24	279.24	246.59	173.46	123.91
	48	310.45	279.45	246.81	173.79	126.05
	49	310.92	279.92	247.02	174.38	126.49

Zones		From Alaska/Hawaii 13–16				
Delivery commitment[2]		Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]
Service		FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 311.35	$ 280.35	$ 247.80	$ 184.33	$ 133.70
	51	319.95	288.95	263.33	186.71	134.44
	52	331.79	300.79	267.82	187.29	134.86
	53	333.33	302.33	272.20	192.40	138.54
	54	334.00	303.00	276.52	193.19	138.97
	55	347.38	316.38	292.91	193.59	139.40
	56	348.79	317.79	294.55	195.24	140.58
	57	376.93	345.93	301.78	197.76	142.38
	58	379.75	348.75	302.51	202.12	145.54
	59	380.19	349.19	313.99	204.88	147.51
	60	380.66	349.66	315.14	209.82	151.02
	61	384.82	353.82	315.54	210.32	151.44
	62	385.75	354.75	315.97	213.77	153.92
	63	403.27	372.27	319.25	215.96	155.54
	64	405.03	374.03	319.67	225.76	162.55
	65	405.61	374.61	325.30	226.75	163.26
	66	406.01	375.01	325.87	236.32	163.70
	67	406.41	375.41	326.27	237.28	164.71
	68	406.84	375.84	326.67	237.74	167.33
	69	407.50	376.50	327.07	238.19	169.96
	70	420.36	389.36	327.50	238.64	171.83
	71	421.65	390.65	327.93	241.96	174.21
	72	422.19	391.19	328.37	244.53	176.08
	73	432.99	401.99	328.80	253.73	179.34
	74	434.13	403.13	329.29	254.65	181.22
	75	435.28	404.28	330.09	268.00	183.43
	76	446.86	415.86	330.96	271.48	188.96
	77	453.03	422.03	331.82	277.47	191.18
	78	453.89	422.89	332.69	278.40	193.73
	79	454.77	423.77	333.55	279.52	196.48
	80	466.07	435.07	334.42	295.99	202.54
	81	467.20	436.20	335.34	298.16	203.40
	82	468.07	437.07	336.14	299.07	204.27
	83	468.93	437.93	337.00	307.39	205.39
	84	470.24	439.24	337.87	310.80	207.68
	85	496.33	465.33	338.74	313.15	223.24
	86	511.98	480.98	356.10	313.95	224.80
	87	516.64	485.64	357.84	324.02	225.67
	88	519.76	488.76	365.40	327.35	233.20
	89	520.63	489.63	366.26	328.15	234.06
	90	535.45	504.45	367.13	328.95	235.78
	91	536.94	505.94	369.50	334.53	236.65
	92	537.87	506.87	416.81	335.33	240.37
	93	538.67	507.67	421.56	336.18	241.23
	94	540.23	509.23	422.36	343.44	242.10
	95	570.62	539.62	437.08	359.52	242.96
	96	573.67	542.67	439.19	361.13	250.46
	97	574.47	543.47	454.78	361.93	254.72
	98	576.15	545.15	458.77	362.98	255.59
	99	609.70	578.70	482.40	364.11	261.39
	100	674.00	643.00	536.00	376.00	290.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

*Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.
**One-pound rate applies.

U.S. express package rates from Alaska and Hawaii[1]

Shipments from Alaska and Hawaii to the contiguous U.S., and FedEx Express intra-Alaska shipments.

	Zones	From Alaska/Hawaii				
		13–16				
	Delivery commitment[2]	Next day by 8 or 8:30 a.m.[3]	Next day by 10:30 a.m.[4]	Next day by 4:30 p.m.[5]	2nd day by 10:30 a.m.[4]	2nd day by 4:30 p.m.[5]
	Service	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 680.74	$ 649.43	$ 541.36	$ 379.76	$ 292.90
	102	687.48	655.86	546.72	383.52	295.80
	103	694.22	662.29	552.08	387.28	298.70
	104	700.96	668.72	557.44	391.04	301.60
	105	707.70	675.15	562.80	394.80	304.50
	106	714.44	681.58	568.16	398.56	307.40
	107	721.18	688.01	573.52	402.32	310.30
	108	727.92	694.44	578.88	406.08	313.20
	109	734.66	700.87	584.24	409.84	316.10
	110	741.40	707.30	589.60	413.60	319.00
	111	748.14	713.73	594.96	417.36	321.90
	112	754.88	720.16	600.32	421.12	324.80
	113	761.62	726.59	605.68	424.88	327.70
	114	768.36	733.02	611.04	428.64	330.60
	115	775.10	739.45	616.40	432.40	333.50
	116	781.84	745.88	621.76	436.16	336.40
	117	788.58	752.31	627.12	439.92	339.30
	118	795.32	758.74	632.48	443.68	342.20
	119	802.06	765.17	637.84	447.44	345.10
	120	808.80	771.60	643.20	451.20	348.00
	121	815.54	778.03	648.56	454.96	350.90
	122	822.28	784.46	653.92	458.72	353.80
	123	829.02	790.89	659.28	462.48	356.70
	124	835.76	797.32	664.64	466.24	359.60
	125	842.50	803.75	670.00	470.00	362.50
	126	849.24	810.18	675.36	473.76	365.40
	127	855.98	816.61	680.72	477.52	368.30
	128	862.72	823.04	686.08	481.28	371.20
	129	869.46	829.47	691.44	485.04	374.10
	130	876.20	835.90	696.80	488.80	377.00
	131	882.94	842.33	702.16	492.56	379.90
	132	889.68	848.76	707.52	496.32	382.80
	133	896.42	855.19	712.88	500.08	385.70
	134	903.16	861.62	718.24	503.84	388.60
	135	909.90	868.05	723.60	507.60	391.50
	136	916.64	874.48	728.96	511.36	394.40
	137	923.38	880.91	734.32	515.12	397.30
	138	930.12	887.34	739.68	518.88	400.20
	139	936.86	893.77	745.04	522.64	403.10
	140	943.60	900.20	750.40	526.40	406.00
	141	950.34	906.63	755.76	530.16	408.90
	142	957.08	913.06	761.12	533.92	411.80
	143	963.82	919.49	766.48	537.68	414.70
	144	970.56	925.92	771.84	541.44	417.60
	145	977.30	932.35	777.20	545.20	420.50
	146	984.04	938.78	782.56	548.96	423.40
	147	990.78	945.21	787.92	552.72	426.30
	148	997.52	951.64	793.28	556.48	429.20
	149	1,004.26	958.07	798.64	560.24	432.10
	150	1,011.00	964.50	804.00	564.00	435.00

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
[3] Same time for businesses and residences.
[4] By 12 p.m. to residences.
[5] By 8 p.m. to residences.

U.S. express package rates within Hawaii[1]

Shipments within Hawaii. FedEx Priority Overnight® is the only service available for FedEx Express® intra-Hawaii package shipments.

Zones	Intra-Hawaii
Delivery commitment[2]	Within islands Next day by 5 p.m.
Service	FedEx Priority Overnight®
FedEx® Envelope up to 8 oz.	$ 7.00
Shipments in all other packaging / maximum weight in lbs. 1 lb.	$ 7.00
2 lbs.	7.00
3	7.00
4	7.00
5	7.50
6	7.75
7	8.00
8	8.25
9	8.50
10	8.75
11	9.00
12	9.25
13	9.50
14	9.75
15	10.00
16	10.25
17	10.50
18	10.75
19	11.00
20	11.25
21	11.50
22	11.75
23	12.00
24	12.25
25	12.50
26	12.75
27	13.00
28	13.25
29	13.50
30	13.75
31	14.00
32	14.25
33	14.50
34	14.75
35	15.00
36	15.25
37	15.50
38	15.75
39	16.00
40	16.25
41	16.50
42	16.75
43	17.00
44	17.25
45	17.50
46	17.75
47	18.00
48	18.25
49	18.50

Zones	Intra-Hawaii
Delivery commitment[2]	Within islands Next day by 5 p.m.
Service	FedEx Priority Overnight®
Shipments in all other packaging / maximum weight in lbs. 50 lbs.	$ 18.75
51	19.00
52	19.25
53	19.50
54	19.75
55	20.00
56	20.25
57	20.50
58	20.75
59	21.00
60	21.25
61	21.50
62	21.75
63	22.00
64	22.25
65	22.50
66	22.75
67	23.00
68	23.25
69	23.50
70	23.75
71	24.00
72	24.25
73	24.50
74	24.75
75	25.00
76	25.25
77	25.50
78	25.75
79	26.00
80	26.25
81	26.50
82	26.75
83	27.00
84	27.25
85	27.50
86	27.75
87	28.00
88	28.25
89	28.50
90	28.75
91	29.00
92	29.25
93	29.50
94	29.75
95	30.00
96	30.25
97	30.50
98	30.75
99	31.00
100	31.25

Zones	Intra-Hawaii
Delivery commitment[2]	Within islands Next day by 5 p.m.
Service	FedEx Priority Overnight®
Shipments in all other packaging / maximum weight in lbs. 101 lbs.	$ 31.50
102	31.75
103	32.00
104	32.25
105	32.50
106	32.75
107	33.00
108	33.25
109	33.50
110	33.75
111	34.00
112	34.25
113	34.50
114	34.75
115	35.00
116	35.25
117	35.50
118	35.75
119	36.00
120	36.25
121	36.50
122	36.75
123	37.00
124	37.25
125	37.50
126	37.75
127	38.00
128	38.25
129	38.50
130	38.75
131	39.00
132	39.25
133	39.50
134	39.75
135	40.00
136	40.25
137	40.50
138	40.75
139	41.00
140	41.25
141	41.50
142	41.75
143	42.00
144	42.25
145	42.50
146	42.75
147	43.00
148	43.25
149	43.50
150	43.75

[1] For FedEx Express Multiweight per-pound rates, see pp. 60–61.
[2] Some exceptions apply. See fedex.com/uspackages for details.
Any fraction of a pound is rounded up to the next-higher pound.

U.S. package rates: FedEx Express Multiweight®

FedEx Express multiple-piece shipments may receive a rate on a total-shipment-weight basis if the total shipment weighs 100 lbs. or more (200 lbs. or more for FedEx Express Saver® shipments). A 15-lb. average minimum package weight for the shipment applies. Multiply the per-pound rate by total shipment weight. You are billed the lower of the FedEx Express Multiweight shipment rate or the sum of the individual price per package.

Zone 2

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 2.76	$ 2.45	$ 2.30	$ 1.81	$ 1.53	$ 1.39
500–999 lbs.	2.74	2.43	2.28	1.79	1.51	1.37
1,000–1,999 lbs.	2.72	2.41	2.26	1.77	1.49	1.35
2,000+ lbs.	2.70	2.39	2.24	1.75	1.47	1.33

Zone 3

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 3.73	$ 3.42	$ 3.35	$ 2.17	$ 1.91	$ 1.80
500–999 lbs.	3.71	3.40	3.33	2.15	1.89	1.78
1,000–1,999 lbs.	3.69	3.38	3.31	2.13	1.87	1.76
2,000+ lbs.	3.67	3.36	3.29	2.11	1.85	1.74

Zone 4

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 6.50	$ 6.19	$ 6.04	$ 2.83	$ 2.45	$ 2.37
500–999 lbs.	6.48	6.17	6.02	2.81	2.43	2.35
1,000–1,999 lbs.	6.46	6.15	6.00	2.79	2.41	2.33
2,000+ lbs.	6.44	6.13	5.98	2.77	2.39	2.31

Zone 5

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 7.20	$ 6.89	$ 6.74	$ 4.19	$ 3.46	$ 2.85
500–999 lbs.	7.18	6.87	6.72	4.17	3.44	2.83
1,000–1,999 lbs.	7.16	6.85	6.70	4.15	3.42	2.81
2,000+ lbs.	7.14	6.83	6.68	4.13	3.40	2.79

Zone 6

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 7.34	$ 7.03	$ 6.88	$ 6.84	$ 5.55	$ 3.98
500–999 lbs.	7.32	7.01	6.86	6.82	5.53	3.96
1,000–1,999 lbs.	7.30	6.99	6.84	6.80	5.51	3.94
2,000+ lbs.	7.28	6.97	6.82	6.78	5.49	3.92

Zone 7

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 8.76	$ 8.45	$ 8.28	$ 7.31	$ 6.34	$ 4.48
500–999 lbs.	8.74	8.43	8.26	7.29	6.32	4.46
1,000–1,999 lbs.	8.72	8.41	8.24	7.27	6.30	4.44
2,000+ lbs.	8.70	8.39	8.22	7.25	6.28	4.42

FedEx Ground Multiweight® shipment rates are available by contract only. Contact your FedEx account executive for more information. FedEx Ground multiple-piece shipments may receive per-pound rates if the total shipment weighs 200 lbs. or more. A shipment average minimum package weight applies and varies by contract.

Any fraction of a pound is rounded up to the next-higher pound.

U.S. package rates: FedEx Express Multiweight

FedEx Express multiple-piece shipments may receive a rate on a total-shipment-weight basis if the total shipment weighs 100 lbs. or more (200 lbs. or more for FedEx Express Saver shipments). A 15-lb. average minimum package weight for the shipment applies. Multiply the per-pound rate by total shipment weight. You are billed the lower of the FedEx Express Multiweight shipment rate or the sum of the individual price per package.

Zone 8

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®
100–499 lbs.	$ 9.13	$ 8.82	$ 8.64	$ 7.67	$ 6.54	$ 5.11
500–999 lbs.	9.11	8.80	8.62	7.65	6.52	5.09
1,000–1,999 lbs.	9.09	8.78	8.60	7.63	6.50	5.07
2,000+ lbs.	9.07	8.76	8.58	7.61	6.48	5.05

Zones 9 and 10 (To AK and HI metro)

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®[1]	FedEx 2Day® A.M.[2]	FedEx 2Day®
100–499 lbs.	$ 10.46	$ 10.15	$ 9.09	$ 7.84	$ 6.68
500–999 lbs.	10.44	10.13	9.07	7.82	6.66
1,000–1,999 lbs.	10.42	10.11	9.05	7.80	6.64
2,000+ lbs.	10.40	10.09	9.03	7.78	6.62

Zones 11 and 12 (To AK and HI rural)

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx 2Day®
100–499 lbs.	$ 10.67	$ 10.36	$ 6.82
500–999 lbs.	10.65	10.34	6.80
1,000–1,999 lbs.	10.63	10.32	6.78
2,000+ lbs.	10.61	10.30	6.76

Zones 13–16 (From AK and HI to contiguous U.S., and intra-Alaska)

Multiply by total shipment weight.

Weight	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®
100–499 lbs.	$ 6.74	$ 6.43	$ 5.36	$ 3.76	$ 2.90
500–999 lbs.	6.72	6.41	5.34	3.74	2.88
1,000–1,999 lbs.	6.70	6.39	5.32	3.72	2.86
2,000+ lbs.	6.68	6.37	5.30	3.70	2.84

Intra-Hawaii

Multiply by total shipment weight.

Weight	FedEx Priority Overnight®
100–150 lbs.	$ 0.31
151+ lbs.	0.29

[1] FedEx Standard Overnight is available to Alaska metro only.

[2] FedEx 2Day A.M. is available to Alaska only. Service is not available to Hawaii.

Any fraction of a pound is rounded up to the next-higher pound.

FedEx SameDay® and FedEx SameDay® Freight rates

Go to fedexsameday.com or call 1.800.399.5999 to request these services. Shipments weighing less than 151 lbs. that contain at least one palletized piece are priced at the 151-lb. FedEx SameDay Freight rate.

FedEx SameDay® rates (per shipment)[1]

Total shipment weight	Rate
0–25 lbs.	$240
Each additional lb. in excess of 25 lbs., up to 70 lbs.[1]	$1.45/lb.
Additional lbs. in excess of 70 lbs. (increments of 50 lbs.)[1]	$100/50 lbs.

[1] Other additional fees may apply. Prices may vary depending on origin and destination. Discounts may apply for movements of less than 70 miles between origin and destination. Additional discounts may apply for multiple shipments destined to the same city. Call 1.800.399.5999 for details.

FedEx SameDay® Freight rates

Per-pound rates (multiply by total shipment weight).

	ZONES						
	2	3	4	5	6	7	8
Weight	0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles
151–299 lbs.	$ 2.83	$ 4.76	$ 5.40	$ 7.98	$ 8.69	$ 10.08	$ 11.11
300–499 lbs.	2.12	3.62	5.40	7.98	8.69	10.08	11.11
500–999 lbs.	2.25	3.28	5.41	8.53	9.35	10.90	11.75
1,000–1,999 lbs.	1.78	3.19	5.37	8.41	9.18	10.80	11.46
2,000+ lbs.	1.73	3.13	5.16	7.55	8.99	10.71	11.34

Any fraction of a pound is rounded up to the next-higher pound.
Rates shown do not include a fuel surcharge. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details.

FedEx SameDay and FedEx SameDay Freight fees

Go to fedexsameday.com or call 1.800.399.5999 to request these services.

Special handling fees and other charges

The following fees may apply to your FedEx SameDay and FedEx SameDay Freight shipments.

	FedEx SameDay®[1]	FedEx SameDay® Freight
Additional Deliveries/Same Address	$12.50	–
Additional Deliveries/Same City Applies to multiple-piece shipments in which pieces are delivered to different addresses in the same city.	$50	–
After-Hours Pickup or Delivery 8 p.m.–8 a.m., Mon.–Fri.	$50	–
Airline-to-Airline Transfer	$200	–
Alaska and Hawaii Pickup or Delivery	$85	–
Cancellation Fee	$30	$150
Commuter Airline Transfer Applies to shipments routed through a commuter airline.	$50	–
Declared Value Maximum of $2,000.	• $3.45 for shipments valued between $100.01–$300 • $1.15 per $100 of declared value for shipments valued in excess of $300	–
Excess Mileage (when applicable)	$2.40/mile	• $4.25/mile for shipments less than 1,000 lbs. • $4.95/mile for shipments 1,000 lbs. or more
Fuel Surcharge	Variable[2]	Variable[2]
Hold and Ship Charge/Hold and Deliver Charge Applies to shipments that, at customer request, require an overnight hold.	$50	–
Holiday Pickup or Delivery	$75	$200[3]
Metro Charge Applies to shipments picked up and/or delivered in select primary metro areas. Assessed once per shipment.	–	$30
Outside Delivery Area Pickup and Delivery Applies when the pickup and/or delivery point is more than 50 miles from the serving airport(s). Assessed once per shipment.	–	$100
Oversize Package Charge Applies when one piece in the shipment weighs more than 70 lbs.	$40	–
Pickup and Delivery Reattempt	$40	$100[3]
Saturday Pickup or Delivery	$50	$150[3]
Sunday Pickup or Delivery	$65	$175[3]
Tolls Fee	Variable[4]	Variable[4]
Waiting Time Applies after the first 15 minutes of wait time.	$15 per 15 min.	–

[1] These fees apply separately for handling and delivery. That is, the fees shown are per pickup and per delivery.

[2] Charges shown on this page do not include any fuel surcharge that may be applicable. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details.

[3] Fee covers both pickup and delivery on the same day.

[4] Tolls will be charged as incurred. Tolls will be assessed per shipment regardless of whether the shipment is an exclusive use or co-mingled with other shipments.

FedEx SameDay® City rates

Go to fedex.com/samedaycity or call 1.800.399.5999 to request these services.

FedEx SameDay® City Priority rates*

Multiply per-pound rates by total shipment weight.

Zones[1]	0A (0–5 miles)	0B (6–10 miles)	0C (11–15 miles)	0D (16–25 miles)	0E (26–35 miles)	0F (36–45 miles)	0G[2] (46+ miles)
Delivery commitment	2 hours	2 hours	2 hours	3 hours	3 hours	4 hours	7 hours[3]
Ready time cutoff	No cutoff for shipments to businesses and residences						
Single-piece shipments							
Base rate (0–50 lbs.)	$ 18.00	$ 23.00	$ 27.00	$ 38.00	$ 50.00	$ 62.00	$ 68.00
Per-pound rate (51–150 lbs.)	0.36	0.46	0.54	0.76	1.00	1.24	1.36
Multiple-piece shipments[4]							
Base rate (0–50 lbs.)	$ 21.00	$ 26.00	$ 30.00	$ 41.00	$ 53.00	$ 65.00	$ 71.00
Per-pound rate (51–250 lbs.)	0.42	0.52	0.60	0.82	1.06	1.30	1.42

[1] Rates only apply when both origin and destination ZIP codes are included within the FedEx SameDay City metro coverage area. Go to fedex.com/samedaycity for ZIP codes served. Shipment zone and mileage are calculated by FedEx based on multiple factors to maximize efficiency in the sole discretion and determination of FedEx.

[2] An Excess Mileage Fee of $1.50 per mile, or parts thereof, for every mile beyond 45 miles, applies to zone OG shipments.

[3] 46–60 miles within 5 hours, 60+ miles within 7 hours.

[4] Multiple packages going to and from the same origin and destination addresses at the same time. Multiple-piece shipments include up to 25 pieces per shipment. Maximum shipment weight is 250 lbs.

FedEx SameDay® City Standard rates*

Multiply per-pound rates by total shipment weight.

Zones[1]	0A (0–5 miles)	0B (6–10 miles)	0C (11–15 miles)	0D (16–25 miles)	0E 26–35 miles	0F (36–45 miles)
Delivery commitment	4 hours					
Ready time cutoff	Must be ready for pickup by 4 p.m. for shipments to businesses and residences					
Single-piece shipments						
Base rate (0–50 lbs.)	$ 15.00	$ 19.00	$ 23.00	$ 35.00	$ 47.00	$ 62.00
Per-pound rate (51–150 lbs.)	0.30	0.38	0.46	0.70	0.94	1.24
Multiple-piece shipments[2]						
Base rate (0–50 lbs.)	$ 18.00	$ 22.00	$ 26.00	$ 38.00	$ 50.00	$ 65.00
Per-pound rate (51–250 lbs.)	0.36	0.44	0.52	0.76	1.00	1.30

[1] Rates only apply when both origin and destination ZIP codes are included within the FedEx SameDay City metro coverage area. Go to fedex.com/samedaycity for ZIP codes served. Shipment zone and mileage are calculated by FedEx based on multiple factors to maximize efficiency in the sole discretion and determination of FedEx.

[2] Multiple packages going to and from the same origin and destination addresses at the same time. Multiple-piece shipments include up to 25 pieces per shipment. Maximum shipment weight is 250 lbs.

FedEx SameDay® City Economy rates*

Multiply per-pound rates by total shipment weight.

Zones[1]	0A (0–5 miles)	0B (6–10 miles)	0C (11–15 miles)	0D (16–25 miles)	0E (26–35 miles)	0F (36–45 miles)
Delivery commitment	5 p.m. for shipments to businesses, 8 p.m. to residences					
Ready time cutoff	Must be ready for pickup by 12 p.m. for shipments to businesses, 3 p.m. for residences					
Single-piece shipments						
Base rate (0–50 lbs.)	$ 12.00	$ 15.00	$ 18.00	$ 28.00	$ 38.00	$ 46.00
Per-pound rate (51–150 lbs.)	0.24	0.30	0.36	0.56	0.76	0.92
Multiple-piece shipments[2]						
Base rate (0–50 lbs.)	$ 14.00	$ 17.00	$ 20.00	$ 30.00	$ 40.00	$ 48.00
Per-pound rate (51–250 lbs.)	0.28	0.34	0.40	0.60	0.80	0.96

[1] Rates only apply when both origin and destination ZIP codes are included within the FedEx SameDay City metro coverage area. Go to fedex.com/samedaycity for ZIP codes served. Shipment zone and mileage are calculated by FedEx based on multiple factors to maximize efficiency in the sole discretion and determination of FedEx.

[2] Multiple packages going to and from the same origin and destination addresses at the same time. Multiple-piece shipments include up to 25 pieces per shipment. Maximum shipment weight is 250 lbs.

FedEx SameDay City Economy service is not available in the New York City market.

*Go to fedex.com/samedaycity for metro markets served by FedEx SameDay City Priority, FedEx SameDay City Standard and FedEx SameDay City Economy.

Any fraction of a pound is rounded up to the next-higher pound.

Rates shown do not include a fuel surcharge. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details (see the FedEx Ground fuel surcharge).

FedEx SameDay City rates and fees

Go to fedex.com/samedaycity or call 1.800.399.5999 to request these services.

FedEx SameDay® City Direct rates

Multiply per-pound rates by total shipment weight.

Zones[1]	0A (0–5 miles)	0B (6–10 miles)	0C (11–15 miles)	0D (16–25 miles)	0E (26–35 miles)	0F (36–45 miles)	0G[2] (46+ miles)
Delivery commitment	Packages delivered immediately to their destination after pickup, with no additional service-related stops in between						
Ready time cutoff	No cutoff for shipments to businesses and residences						
Single-piece shipments							
Base rate (0–50 lbs.)	$ 36.00	$ 46.00	$ 54.00	$ 76.00	$ 100.00	$ 124.00	$ 136.00
Per-pound rate (51–150 lbs.)	0.72	0.92	1.08	1.52	2.00	2.48	2.72
Multiple-piece shipments[3]							
Base rate (0–50 lbs.)	$ 41.00	$ 51.00	$ 59.00	$ 81.00	$ 105.00	$ 129.00	$ 141.00
Per-pound rate (51–250 lbs.)	0.82	1.02	1.18	1.62	2.10	2.58	2.82

[1] Rates only apply when both origin and destination ZIP codes are included within the FedEx SameDay City metro coverage area. Go to fedex.com/samedaycity for ZIP codes served. Shipment zone and mileage are calculated by FedEx based on multiple factors to maximize efficiency in the sole discretion and determination of FedEx.

[2] An Excess Mileage Fee of $1.50 per mile, or parts thereof, for every mile beyond 45 miles, applies to zone OG shipments.

[3] Multiple packages going to and from the same origin and destination addresses at the same time. Multiple-piece shipments include up to 25 pieces per shipment. sMaximum shipment weight is 250 lbs.

FedEx SameDay City Direct service is not available in the New York City market.

FedEx SameDay City Direct shipments are not eligible for the FedEx SameDay City Money-Back Guarantee.

Any fraction of a pound is rounded up to the next-higher pound.

Rates shown do not include a fuel surcharge. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details (see the FedEx Ground fuel surcharge).

FedEx SameDay® City Route rates

FedEx SameDay City Route rates are available by contract only. Contact your FedEx account executive for more information.

FedEx SameDay® City Custom rates

FedEx SameDay City Custom rates are available by contract only. Contact your FedEx account executive for more information.

Special handling fees and other charges

The following fees may apply to your FedEx SameDay City shipments.

	FedEx SameDay® City (Priority, Standard, Economy and Direct)	FedEx SameDay® City Route
Additional Handling Surcharge (per package) Applies when (1) the package weighs more than 70 lbs.; or (2) the length, width or height is more than 60 inches; or (3) the length plus width plus height is more than 95 inches.	$22	–
Additional Handling Surcharge (per shipment) Applies when the shipment is over 37 cubic feet. There is a shipment maximum size of 70 cubic feet. A shipment may consist of up to 25 packages.	$22	–
Address Correction Fee Fee is based on correcting any address-related field of either the pickup or delivery address.	$14[1]	–
After-Hours Pickup Fee is based on ready time of 8:01 p.m.–6:59 a.m., Mon.–Fri. After-hours pickup is available for FedEx SameDay City Priority, FedEx SameDay City Direct and FedEx SameDay City Route shipments only.	$40[2]	$25 per run[2]
Cancellation Fee • FedEx SameDay City Priority, FedEx SameDay City Standard, FedEx SameDay City Economy and FedEx SameDay City Direct: Fee is applied in lieu of total shipping charges. • FedEx SameDay City Route: Fee is applied in lieu of full route fee.	• $20 (priority)[3] • $20 (standard)[3] • $15 (economy)[3] • $30 (direct)[3]	$25 per run[4]

(Continued on p. 66)

[1] If an incomplete or incorrect address is provided, FedEx Office may have to determine the correct address in order to complete the pickup or delivery.

[2] Only one surcharge will apply for after-hours pickup, holiday pickup or delivery, Saturday pickup or delivery, or Sunday pickup or delivery, per shipment.

[3] This fee applies if a cancellation occurs 30 minutes or less before the ready time. The fee also applies if cancellation results from a pickup exception in which no packages were picked up and the pickup is not rescheduled.

[4] This fee applies if cancellation occurs 30 minutes before the ready time of the first shipment of the route, or later. Nonetheless, the full route fee is applied if notice of requested cancellation is not received until after the first pickup arrival scan of the route, even if all the shipments within the route are canceled for any reason, including due to any pickup exception scans.

Charges shown on this page do not include any fuel surcharge that may be applicable. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details (see the FedEx Ground fuel surcharge).

FedEx SameDay City fees

Go to fedex.com/samedaycity or call 1.800.399.5999 to request these services.

Special handling fees and other charges (cont.)

The following fees may apply to your FedEx SameDay City shipments.

	FedEx SameDay® City (Priority, Standard, Economy and Direct)	FedEx SameDay® City Route
Declared Value Fee is based on the selected declared value: • FedEx SameDay City Priority, FedEx SameDay City Standard, FedEx SameDay City Economy and FedEx SameDay City Direct: Maximum of $2,000 per shipment. • FedEx SameDay City Route: Maximum of $2,000 per route work order.	• $3.15 for shipments valued between $100.01–$300 • $1.05 per $100 of declared value for shipments valued in excess of $300	• $3.15 for runs valued between $100.01–$300 • $1.05 per $100 of declared value for runs valued in excess of $300
Evening Delivery Only • Delivery only between 5 p.m.–8 p.m. • Assessed only when a customer selects this option in connection with residential delivery for FedEx SameDay City Economy	$3.50	–
Excess Mileage (when applicable)	$1.50/mile[1]	–
FedEx® Delivery Signature Options (per package) • Indirect Signature Required • Direct Signature Required • Adult Signature Required Direct Signature Required will automatically be applied when the declared value is $500 or more. For FedEx SameDay City Priority, FedEx SameDay City Standard, FedEx SameDay City Economy and FedEx SameDay City Direct, the Indirect Signature Required fee applies to residential delivery only. There is no additional charge for commercial delivery.	• $4.50 (indirect) • $4.50 (direct) • $5.50 (adult)	• $4.50 (direct)[2] • $5.50 (adult)[2]
Fuel Surcharge	Variable[3]	Variable[3]
Holiday Pickup or Delivery Fee is based on a scheduled ready or delivery time occurring on a designated FedEx Office holiday. Holiday pickup or delivery is available for FedEx SameDay City Priority, FedEx SameDay City Direct and FedEx SameDay City Route shipments only.	$40[4,5]	$90 per run[4,5]
Metro Surcharge	$6[6]	–
Pickup Attempt	$10[7]	–
Same-day Return to Sender Assessed only when the shipper selects this option and the shipment was rendered undeliverable.	Customer base rate with selected surcharges[8]	–
Saturday Pickup or Delivery Fee is based on a scheduled ready or delivery time occurring on a Saturday. Saturday pickup or delivery is available for FedEx SameDay City Priority, FedEx SameDay City Standard, FedEx SameDay City Direct and FedEx SameDay City Route shipments only.	$40[4]	$25 per run[4]
Sunday Pickup or Delivery Fee is based on a scheduled ready or delivery time occurring on a Sunday. Sunday pickup or delivery is available for FedEx SameDay City Priority, FedEx SameDay City Direct and FedEx SameDay City Route shipments only.	$40[4]	$25 per run[4]
Tolls Fee	Variable[9]	–
Wait Time Surcharge Fee is assessed when the courier waits longer than five minutes for the customer in order to be able to begin pickup or delivery of the shipment.	$0.75 per minute[10]	–

[1] The Excess Mileage Fee is charged at $1.50 per mile, or parts thereof, after 45 miles between pickup and delivery address. FedEx SameDay City Priority and FedEx SameDay City Direct are the only FedEx SameDay City services that deliver in excess of 45 miles.

[2] Adult Signature Required and Direct Signature Required charges are assessed on a per-piece basis up to a maximum of seven units per run. Indirect Signature Required is included with all shipments at no additional charge.

[3] Charges shown on this page do not include any fuel surcharge that may be applicable. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details (see the FedEx Ground fuel surcharge).

[4] Only one surcharge will apply for after-hours pickup, holiday pickup or delivery, Saturday pickup or delivery, or Sunday pickup or delivery, per shipment.

[5] Surcharge supersedes after-hours, Saturday and Sunday surcharges.

[6] Applies to New York City market only.

[7] Fee applies when a shipment is not ready when we attempt pickup and the pickup is rescheduled.

[8] Same-day return to sender is charged on undeliverable shipments when customers have selected that the shipment is to be returned the same day or as soon as possible.

[9] Applies to New York City market only. Tolls required to complete the delivery will be quoted during the order placement process. Tolls will be assessed per shipment regardless of whether the shipment is an exclusive use or co-mingled with other shipments.

[10] Fee is prorated for partial minutes.

FedEx One Rate®

FedEx One Rate, a flat rate pricing option, is available for qualifying FedEx Express U.S. shipments in FedEx Express packaging. FedEx One Rate pricing is an alternative to FedEx® Standard List Rates, account-specific rates or FedEx® Retail Rates. No account-specific discounts apply to the following rate tables. Contents should be compatible with the container and packed securely. Package shape and dimensions may change during transit. If the shape or dimensions change during transit, FedEx may make appropriate adjustments to the packaging type and shipment charges. Go to fedex.com/expresspackaging for recommended weight limits for FedEx Express packaging.

About these rate tables

In the rate tables that follow:

- FedEx One Rate includes any applicable residential surcharges, delivery area surcharges and fuel surcharge.
- FedEx One Rate is subject to other charges including, but not limited to, on-call pickup, Saturday delivery, FedEx® Delivery Signature Options, additional declared value, and address or account corrections.
- Shippers are required to use FedEx Express packaging and FedEx Express U.S. services (FedEx Express Saver, FedEx 2Day, FedEx 2Day A.M., FedEx Standard Overnight, FedEx Priority Overnight and FedEx First Overnight).
- To qualify for FedEx One Rate pricing, FedEx envelopes must weigh 10 lbs. or less, and FedEx paks, boxes and tubes must weigh 50 lbs. or less.

Local zone (zone 2)

Shipments moving generally 0–150 miles from origin to destination anywhere in the contiguous U.S.

Delivery commitment[1]	3rd day by 4:30 p.m.[2]	2nd day by 4:30 p.m.[2]	2nd day by 10:30 a.m.	Next day by 3 p.m.[2]	Next day by 10:30 a.m.	Next day by 8 or 8:30 a.m.
Service	FedEx Express Saver®	FedEx 2Day®	FedEx 2Day® A.M.	FedEx Standard Overnight®	FedEx Priority Overnight®	FedEx First Overnight®
Packing type						
FedEx® Envelope	$ 8.90	$ 18.90	$ 25.80	$ 26.95	$ 33.10	$ 77.10
FedEx® Pak	9.20	22.00	28.10	33.75	40.35	84.35
FedEx® Small Box	9.95	22.00	29.30	36.30	41.15	85.15
FedEx® Medium Box	12.95	23.25	29.95	40.05	47.45	91.45
FedEx® Large Box	20.00	25.20	31.15	47.45	52.90	96.90
FedEx® Extra Large Box	32.35	35.65	36.60	53.85	62.90	106.90
FedEx® Tube	32.35	35.65	36.60	53.85	62.90	106.90

Regional zone (zones 3–4)

Shipments moving generally 151–600 miles from origin to destination anywhere in the contiguous U.S.

Delivery commitment[1]	3rd day by 4:30 p.m.[2]	2nd day by 4:30 p.m.[2]	2nd day by 10:30 a.m.	Next day by 3 p.m.[2]	Next day by 10:30 a.m.	Next day by 8 or 8:30 a.m.
Service	FedEx Express Saver®	FedEx 2Day®	FedEx 2Day® A.M.	FedEx Standard Overnight®	FedEx Priority Overnight®	FedEx First Overnight®
Packing type						
FedEx® Envelope	$ 9.50	$ 20.50	$ 28.20	$ 29.55	$ 44.20	$ 88.20
FedEx® Pak	10.10	23.20	29.30	50.30	66.30	110.30
FedEx® Small Box	11.45	23.20	29.95	54.90	72.20	116.20
FedEx® Medium Box	15.60	25.75	32.70	57.95	82.25	126.25
FedEx® Large Box	21.65	31.70	39.00	69.75	93.40	137.40
FedEx® Extra Large Box	36.60	43.25	49.90	94.45	122.20	166.20
FedEx® Tube	36.60	43.25	49.90	94.45	122.20	166.20

National zone (zones 5–8, and Alaska and Hawaii shipments)

- Shipments moving generally 601 miles or more from origin to destination anywhere in the contiguous U.S.
- Shipments from the contiguous U.S. and Hawaii to Alaska.
- Shipments from the contiguous U.S. and Alaska to Hawaii.
- Shipments from Alaska and Hawaii to the contiguous U.S.
- FedEx Express intra-Alaska shipments (FedEx One Rate pricing is not available for intra-Hawaii shipments).

Delivery commitment[1]	3rd day by 4:30 p.m.[2]	2nd day by 4:30 p.m.[2]	2nd day by 10:30 a.m.	Next day by 3 p.m.[2]	Next day by 10:30 a.m.	Next day by 8 or 8:30 a.m.
Service	FedEx Express Saver®[3]	FedEx 2Day®	FedEx 2Day® A.M.[4]	FedEx Standard Overnight®[4]	FedEx Priority Overnight®	FedEx First Overnight®
Packing type						
FedEx® Envelope	$ 11.55	$ 24.30	$ 38.55	$ 39.60	$ 54.85	$ 98.85
FedEx® Pak	12.25	26.20	42.65	65.10	88.60	132.60
FedEx® Small Box	12.65	26.60	49.30	72.50	99.20	143.20
FedEx® Medium Box	15.85	44.25	62.25	75.40	112.20	156.20
FedEx® Large Box	22.05	55.50	78.00	104.50	129.15	173.15
FedEx® Extra Large Box	46.75	86.00	112.80	145.25	179.35	223.35
FedEx® Tube	46.75	86.00	112.80	145.25	179.35	223.35

[1] Some exceptions apply. See fedex.com/uspackages for details.

[2] By 8 p.m. to residences. Some exceptions apply in the National zone. See fedex.com/uspackages for details.

[3] Not available for Alaska and Hawaii shipments.

[4] Hawaii service is outbound only.

U.S. express freight rates

FedEx First Overnight® Freight

Per-pound rates (multiply by total shipment weight).

Weight	ZONES 2	3	4	5	6	7	8	9–10	11	13–16
	0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles	To AK/HI[1] metro	To AK rural	From AK/HI[1]
151–499 lbs.	$ 2.11	$ 3.64	$ 6.50	$ 9.04	$ 9.25	$ 11.73	$ 12.85	$ 14.77	$ 15.51	$ 9.38
500–999 lbs.	2.02	3.42	5.85	8.40	8.58	11.70	12.74	14.31	14.98	9.34
1,000–1,999 lbs.	1.97	3.39	5.25	8.23	8.40	11.68	12.60	13.73	14.87	9.31
2,000+ lbs.	1.85	3.21	4.66	6.89	8.04	10.71	10.93	12.73	13.75	9.28
Minimum charge	313.00	532.00	926.00	1,329.00	1,386.00	1,654.00	1,844.00	2,064.00	2,165.00	1,333.00

FedEx 1Day® Freight

Per-pound rates (multiply by total shipment weight).

Weight	ZONES 2	3	4	5	6	7	8	9–10	11	13–16
	0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles	To AK/HI[1] metro	To AK rural	From AK/HI[1]
151–499 lbs.	$ 1.51	$ 2.60	$ 4.64	$ 6.46	$ 6.61	$ 8.38	$ 9.18	$ 10.55	$ 11.08	$ 6.70
500–999 lbs.	1.44	2.44	4.18	6.00	6.13	8.36	9.10	10.22	10.70	6.67
1,000–1,999 lbs.	1.41	2.42	3.75	5.88	6.00	8.34	9.00	9.81	10.62	6.65
2,000+ lbs.	1.32	2.29	3.33	4.92	5.74	7.65	7.81	9.09	9.82	6.63
Minimum charge	147.00	251.00	376.00	475.00	504.00	526.00	587.00	1,138.00	1,246.00	526.00

FedEx 2Day® Freight

Per-pound rates (multiply by total shipment weight).

Weight	ZONES 2	3	4	5	6	7	8	9–10	11	13–16
	0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles	To AK/HI[1] metro	To AK rural	From AK/HI[1]
151–499 lbs.	$ 1.48	$ 2.45	$ 3.13	$ 3.23	$ 4.83	$ 6.63	$ 7.80	$ 8.99	$ 9.66	$ 3.85
500–999 lbs.	1.42	2.42	3.09	3.21	4.81	6.52	7.45	8.90	9.46	3.79
1,000–1,999 lbs.	1.39	2.40	2.95	3.19	4.76	6.45	7.20	8.45	9.30	3.69
2,000+ lbs.	1.28	2.25	2.89	2.95	4.29	5.62	6.43	7.66	8.67	3.65
Minimum charge	145.00	233.00	288.00	351.00	396.00	475.00	511.00	975.00	1,032.00	460.00

FedEx 3Day® Freight

Per-pound rates (multiply by total shipment weight).

Weight	ZONES 2	3	4	5	6	7	8
	0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles
151–499 lbs.	$ 1.44	$ 2.41	$ 3.07	$ 3.19	$ 4.67	$ 6.07	$ 7.03
500–999 lbs.	1.40	2.39	3.03	3.17	4.51	5.94	6.97
1,000–1,999 lbs.	1.35	2.36	2.90	3.15	4.19	5.62	6.84
2,000+ lbs.	1.19	2.10	2.83	2.90	3.93	5.51	6.35
Minimum charge	144.00	177.00	198.00	219.00	237.00	268.00	304.00

[1] In Hawaii, service is to and from the island of Oahu only. Call 1.800.332.0807 for details.

Any fraction of a pound is rounded up to the next-higher pound.

Note: Shipments picked up from or delivered to extended service areas may be handled by cartage agents. For an explanation of delivery commitments or service areas for FedEx Express Freight U.S. services, go to fedex.com/usfreight and select "Delivery commitments" or call 1.800.332.0807.

International package rates to Puerto Rico: U.S. export[1]

Use these rates when shipping outbound from the U.S. to Puerto Rico. For FedEx Express shipping rates from Puerto Rico to the U.S., call 1.800.463.3339 and say "international services."

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 93.55	$ 44.55	**
FedEx® Pak*		*	*	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 121.05	$ 72.05	$ 42.25
	2 lbs.	127.65	78.65	47.30
	3	136.65	87.65	53.85
	4	144.75	95.75	57.40
	5	152.70	103.70	62.35
	6	160.20	111.20	66.30
	7	168.15	119.15	71.50
	8	174.65	125.65	75.20
	9	182.70	133.70	80.45
	10	191.30	142.30	87.30
	11	199.35	150.35	92.50
	12	206.65	157.65	95.85
	13	213.70	164.70	99.30
	14	221.15	172.15	103.15
	15	227.25	178.25	107.90
	16	234.20	185.20	112.40
	17	238.30	189.30	117.75
	18	243.15	194.15	124.75
	19	249.60	200.60	128.80
	20	253.55	204.55	133.50
	21	258.20	209.20	139.60
	22	262.95	213.95	144.90
	23	268.75	219.75	150.25
	24	272.90	223.90	155.70
	25	279.90	230.90	161.15
	26	283.40	234.40	165.25
	27	288.40	239.40	170.70
	28	292.85	243.85	176.30
	29	296.65	247.65	180.65
	30	301.10	252.10	186.30
	31	305.65	256.65	190.90
	32	310.45	261.45	197.00
	33	316.40	267.40	202.25
	34	321.85	272.85	207.70
	35	327.40	278.40	213.20
	36	332.80	283.80	218.25
	37	339.00	290.00	223.80
	38	344.25	295.25	229.00
	39	350.00	301.00	234.40
	40	356.10	307.10	239.15
	41	362.15	313.15	244.35
	42	368.50	319.50	249.85
	43	375.00	326.00	254.65
	44	382.05	333.05	259.65
	45	387.35	338.35	263.45
	46	393.20	344.20	269.85
	47	398.65	349.65	275.00
	48	405.15	356.15	279.70
	49	411.55	362.55	284.90

	Weight	FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	50 lbs.	$ 411.65	$ 362.65	$ 285.00
	51	425.30	376.30	294.65
	52	432.90	383.90	295.25
	53	439.35	390.35	299.65
	54	446.65	397.65	303.35
	55	452.85	403.85	312.50
	56	459.25	410.25	313.45
	57	466.05	417.05	319.15
	58	473.40	424.40	324.45
	59	475.20	426.20	328.85
	60	486.10	437.10	332.90
	61	495.75	446.75	338.85
	62	502.70	453.70	349.85
	63	510.15	461.15	355.80
	64	517.55	468.55	356.00
	65	517.70	468.70	362.20
	66	525.95	476.95	368.45
	67	540.70	491.70	369.70
	68	541.95	492.95	379.50
	69	557.25	508.25	384.90
	70	564.05	515.05	389.55
	71	573.45	524.45	390.65
	72	573.60	524.60	391.60
	73	582.50	533.50	395.65
	74	582.65	533.65	412.60
	75	582.75	533.75	415.70
	76	604.95	555.95	416.15
	77	617.55	568.55	417.85
	78	624.95	575.95	419.15
	79	626.70	577.70	434.10
	80	639.85	590.85	434.20
	81	640.00	591.00	434.80
	82	649.90	600.90	453.90
	83	650.05	601.05	457.40
	84	656.00	607.00	457.60
	85	656.10	607.10	461.65
	86	656.25	607.25	462.15
	87	683.90	634.90	466.45
	88	684.00	635.00	476.30
	89	704.25	655.25	476.80
	90	704.40	655.40	483.95
	91	721.15	672.15	484.35
	92	728.50	679.50	488.55
	93	728.65	679.65	488.75
	94	728.70	679.70	505.20
	95	731.15	682.15	505.30
	96	733.60	684.60	507.70
	97	749.50	700.50	508.10
	98	749.60	700.60	508.45
	99	759.20	710.20	508.80
	100	808.00	759.00	552.00

[1] For FedEx Express Multiweight per-pound rates, see p. 86; for express freight rates, see p. 107.

* Based on the package weight, the corresponding rate applies. Any fraction of a pound is rounded up to the next-higher pound.

** One-pound rate applies.

International package rates to Puerto Rico: U.S. export[1]

Use these rates when shipping outbound from the U.S. to Puerto Rico. For FedEx Express shipping rates from Puerto Rico to the U.S., call 1.800.463.3339 and say "international services."

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	101 lbs.	$ 816.08	$ 766.59	$ 557.52
	102	824.16	774.18	563.04
	103	832.24	781.77	568.56
	104	840.32	789.36	574.08
	105	848.40	796.95	579.60
	106	856.48	804.54	585.12
	107	864.56	812.13	590.64
	108	872.64	819.72	596.16
	109	880.72	827.31	601.68
	110	888.80	834.90	607.20
	111	896.88	842.49	612.72
	112	904.96	850.08	618.24
	113	913.04	857.67	623.76
	114	921.12	865.26	629.28
	115	929.20	872.85	634.80
	116	937.28	880.44	640.32
	117	945.36	888.03	645.84
	118	953.44	895.62	651.36
	119	961.52	903.21	656.88
	120	969.60	910.80	662.40
	121	977.68	918.39	667.92
	122	985.76	925.98	673.44
	123	993.84	933.57	678.96
	124	1,001.92	941.16	684.48
	125	1,010.00	948.75	690.00
	126	1,018.08	956.34	695.52
	127	1,026.16	963.93	701.04
	128	1,034.24	971.52	706.56
	129	1,042.32	979.11	712.08
	130	1,050.40	986.70	717.60
	131	1,058.48	994.29	723.12
	132	1,066.56	1,001.88	728.64
	133	1,074.64	1,009.47	734.16
	134	1,082.72	1,017.06	739.68
	135	1,090.80	1,024.65	745.20
	136	1,098.88	1,032.24	750.72
	137	1,106.96	1,039.83	756.24
	138	1,115.04	1,047.42	761.76
	139	1,123.12	1,055.01	767.28
	140	1,131.20	1,062.60	772.80
	141	1,139.28	1,070.19	778.32
	142	1,147.36	1,077.78	783.84
	143	1,155.44	1,085.37	789.36
	144	1,163.52	1,092.96	794.88
	145	1,171.60	1,100.55	800.40
	146	1,179.68	1,108.14	805.92
	147	1,187.76	1,115.73	811.44
	148	1,195.84	1,123.32	816.96
	149	1,203.92	1,130.91	822.48
	150	1,212.00	1,138.50	828.00

[1] For FedEx Express Multiweight per-pound rates, see p. 86; for express freight rates, see p. 107.

FedEx Express international package rates to Canada (zone A): U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 97.50	$ 48.50	**
FedEx® Pak	1 lb.	130.00	81.00	*
	2 lbs.	138.00	89.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 141.24	$ 92.24	$ 86.41
	2 lbs.	150.44	101.44	91.61
	3	163.58	114.58	98.90
	4	175.44	126.44	105.04
	5	190.28	141.28	120.03
	6	194.96	145.96	124.30
	7	198.00	149.00	129.18
	8	198.31	149.31	134.88
	9	198.61	149.61	136.47
	10	198.91	149.91	140.50
	11	202.12	153.12	144.99
	12	204.19	155.19	145.57
	13	245.58	196.58	156.54
	14	260.48	211.48	161.91
	15	268.69	219.69	167.23
	16	276.87	227.87	175.06
	17	283.43	234.43	176.43
	18	288.25	239.25	181.07
	19	288.74	239.74	185.67
	20	289.23	240.23	190.29
	21	289.49	240.49	210.26
	22	289.75	240.75	215.24
	23	290.02	241.02	219.62
	24	290.28	241.28	234.25
	25	293.29	244.29	237.17
	26	353.42	304.42	257.58
	27	372.47	323.47	262.43
	28	383.66	334.66	272.27
	29	389.89	340.89	276.41
	30	396.62	347.62	276.87
	31	404.95	355.95	283.00
	32	412.29	363.29	289.13
	33	419.65	370.65	295.26
	34	427.00	378.00	301.38
	35	433.22	384.22	307.54
	36	433.85	384.85	313.61
	37	446.24	397.24	319.70
	38	451.36	402.36	325.84
	39	458.68	409.68	331.97
	40	466.05	417.05	338.12
	41	473.42	424.42	344.28
	42	480.20	431.20	350.45
	43	485.88	436.88	356.61
	44	492.12	443.12	362.81
	45	498.90	449.90	369.00
	46	504.00	455.00	375.15
	47	510.78	461.78	385.39
	48	516.98	467.98	386.43
	49	522.09	473.09	390.94
	50	528.89	479.89	396.04
	51	531.84	482.84	410.89
	52	540.23	491.23	413.88

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 543.75	$ 494.75	$ 414.37
	54	547.76	498.76	417.68
	55	552.96	503.96	422.51
	56	558.16	509.16	427.34
	57	563.36	514.36	432.17
	58	568.56	519.56	437.00
	59	571.65	522.65	442.02
	60	584.89	535.89	446.88
	61	587.64	538.64	451.92
	62	595.06	546.06	456.98
	63	600.20	551.20	470.78
	64	605.29	556.29	475.98
	65	611.96	562.96	481.09
	66	612.66	563.66	481.77
	67	620.90	571.90	482.25
	68	623.42	574.42	487.20
	69	632.22	583.22	487.70
	70	635.29	586.29	488.76
	71	638.40	589.40	509.83
	72	641.51	592.51	511.94
	73	648.76	599.76	512.55
	74	649.49	600.49	524.45
	75	661.63	612.63	525.65
	76	665.86	616.86	530.79
	77	668.69	619.69	532.92
	78	671.51	622.51	535.10
	79	672.06	623.06	537.25
	80	678.88	629.88	539.45
	81	683.13	634.13	541.61
	82	685.24	636.24	543.78
	83	687.37	638.37	545.96
	84	690.99	641.99	548.00
	85	694.58	645.58	548.25
	86	698.19	649.19	548.50
	87	701.77	652.77	548.75
	88	705.38	656.38	549.00
	89	708.97	659.97	549.25
	90	712.59	663.59	549.50
	91	716.15	667.15	549.75
	92	719.75	670.75	550.00
	93	723.37	674.37	550.25
	94	726.95	677.95	550.50
	95	730.54	681.54	550.75
	96	732.33	683.33	551.00
	97	732.58	683.58	551.25
	98	732.83	683.83	551.50
	99	733.18	684.18	551.75
	100	740.00	691.00	552.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx® 10kg Box and FedEx® 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 155.44	$ 7.07
FedEx® 25kg Box 1–56 lbs.	244.54	4.37

For shipments to markets in Canada such as:

- Calgary
- Hull
- Kitchener
- Montreal
- Niagara
- Oshawa
- Ottawa
- Toronto
- Vancouver
- Windsor
- Winnipeg

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

FedEx Express international package rates to Canada (zone B): U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 98.75	$ 49.75	**
FedEx® Pak	1 lb.	133.25	84.25	*
	2 lbs.	142.00	93.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 149.04	$ 100.04	$ 91.97
	2 lbs.	158.70	109.70	101.39
	3	168.42	119.42	110.77
	4	183.27	134.27	119.63
	5	210.78	161.78	138.46
	6	218.44	169.44	141.94
	7	222.54	173.54	147.43
	8	222.95	173.95	152.39
	9	223.31	174.31	162.60
	10	223.66	174.66	168.08
	11	224.02	175.02	169.83
	12	226.65	177.65	170.92
	13	279.14	230.14	192.22
	14	291.13	242.13	198.22
	15	299.28	250.28	208.62
	16	307.44	258.44	213.33
	17	315.02	266.02	213.85
	18	315.79	266.79	219.19
	19	318.84	269.84	224.59
	20	319.38	270.38	229.96
	21	319.66	270.66	259.95
	22	319.91	270.91	262.95
	23	320.16	271.16	263.25
	24	320.41	271.41	263.50
	25	324.22	275.22	267.20
	26	400.40	351.40	300.77
	27	423.10	374.10	315.22
	28	428.11	379.11	317.55
	29	432.76	383.76	318.56
	30	433.58	384.58	330.54
	31	449.78	400.78	331.77
	32	456.45	407.45	345.01
	33	464.53	415.53	351.24
	34	471.25	422.25	351.88
	35	477.98	428.98	357.59
	36	478.70	429.70	363.92
	37	492.75	443.75	370.82
	38	498.80	449.80	377.70
	39	504.82	455.82	384.59
	40	510.87	461.87	395.01
	41	516.96	467.96	396.07
	42	524.31	475.31	401.80
	43	534.35	485.35	409.25
	44	541.78	492.78	414.97
	45	547.80	498.80	420.73
	46	558.56	509.56	425.92
	47	563.92	514.92	432.21
	48	573.47	524.47	442.15
	49	578.55	529.55	443.17
	50	584.80	535.80	448.90
	51	588.79	539.79	463.51
	52	595.02	546.02	464.98

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 598.78	$ 549.78	$ 466.08
	54	603.38	554.38	470.63
	55	608.70	559.70	475.92
	56	614.02	565.02	481.21
	57	619.34	570.34	486.50
	58	624.66	575.66	491.79
	59	629.48	580.48	501.69
	60	637.54	588.54	515.57
	61	640.12	591.12	516.98
	62	648.30	599.30	524.97
	63	651.38	602.38	529.89
	64	657.37	608.37	530.40
	65	661.99	612.99	530.96
	66	667.03	618.03	535.56
	67	673.28	624.28	544.43
	68	677.79	628.79	545.33
	69	684.52	635.52	554.23
	70	687.44	638.44	555.12
	71	689.98	640.98	564.52
	72	692.57	643.57	565.46
	73	704.54	655.54	570.04
	74	708.46	659.46	570.50
	75	714.53	665.53	570.75
	76	718.63	669.63	571.00
	77	723.15	674.15	571.25
	78	727.36	678.36	571.50
	79	731.58	682.58	571.75
	80	735.81	686.81	572.00
	81	740.01	691.01	572.25
	82	744.22	695.22	572.50
	83	748.45	699.45	572.75
	84	752.64	703.64	573.00
	85	756.88	707.88	573.25
	86	761.12	712.12	573.50
	87	765.29	716.29	573.75
	88	769.54	720.54	574.00
	89	773.73	724.73	574.25
	90	777.95	728.95	574.50
	91	782.19	733.19	574.75
	92	786.38	737.38	575.00
	93	790.42	741.42	575.25
	94	790.84	741.84	575.50
	95	791.10	742.10	575.75
	96	791.36	742.36	576.00
	97	791.61	742.61	576.25
	98	791.86	742.86	576.50
	99	792.16	743.16	576.75
	100	798.00	749.00	577.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 177.90	$ 8.09
FedEx® 25kg Box 1–56 lbs.	275.47	4.92

For shipments to remote areas of Canada such as:

- New Brunswick
- Newfoundland
- Northwest Territories
- Nova Scotia
- Prince Edward Island
- Saskatchewan
- Yukon

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to Mexico (zone C): U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 101.00	$ 52.00	**
FedEx® Pak	1 lb.	119.25	70.25	*
	2 lbs.	123.50	74.50	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 142.26	$ 93.26	$ 80.06
	2 lbs.	154.28	105.28	86.73
	3	166.10	117.10	103.96
	4	180.62	131.62	106.12
	5	199.02	150.02	124.15
	6	218.75	169.75	128.97
	7	229.82	180.82	146.16
	8	236.50	187.50	155.19
	9	237.17	188.17	156.10
	10	237.55	188.55	157.12
	11	237.93	188.93	177.44
	12	240.54	191.54	181.07
	13	292.72	243.72	181.44
	14	319.41	270.41	181.91
	15	338.41	289.41	191.24
	16	340.31	291.31	192.18
	17	340.90	291.90	202.58
	18	341.49	292.49	204.00
	19	342.08	293.08	232.34
	20	342.67	293.67	237.28
	21	342.92	293.92	237.78
	22	343.17	294.17	238.51
	23	343.42	294.42	252.95
	24	343.67	294.67	260.75
	25	346.41	297.41	261.53
	26	401.21	352.21	268.25
	27	442.92	393.92	268.93
	28	462.49	413.49	270.10
	29	464.47	415.47	293.41
	30	464.93	415.93	295.75
	31	465.44	416.44	296.00
	32	466.75	417.75	296.25
	33	491.85	442.85	296.50
	34	494.36	445.36	296.75
	35	494.62	445.62	297.00
	36	495.00	446.00	297.28
	37	495.30	446.30	302.78
	38	496.47	447.47	306.15
	39	506.41	457.41	308.20
	40	507.41	458.41	308.45
	41	512.08	463.08	308.70
	42	531.96	482.96	308.95
	43	548.37	499.37	312.97
	44	550.02	501.02	331.37
	45	551.39	502.39	333.21
	46	572.56	523.56	333.46
	47	581.16	532.16	333.71
	48	588.08	539.08	333.96
	49	588.79	539.79	334.21
	50	589.20	540.20	334.54
	51	597.32	548.32	338.56
	52	598.39	549.39	339.31

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 619.64	$ 570.64	$ 354.31
	54	625.34	576.34	355.82
	55	631.06	582.06	356.07
	56	636.78	587.78	356.32
	57	642.50	593.50	356.57
	58	648.22	599.22	356.82
	59	648.94	599.94	357.07
	60	649.53	600.53	357.32
	61	660.23	611.23	361.58
	62	661.30	612.30	371.43
	63	661.55	612.55	372.42
	64	661.80	612.80	378.31
	65	662.39	613.39	378.90
	66	674.08	625.08	379.15
	67	675.53	626.53	382.31
	68	704.49	655.49	385.49
	69	707.40	658.40	391.25
	70	716.09	667.09	391.83
	71	716.96	667.96	402.77
	72	717.25	668.25	403.87
	73	717.50	668.50	404.12
	74	717.75	668.75	404.56
	75	718.00	669.00	413.31
	76	718.99	669.99	414.19
	77	738.79	689.79	414.44
	78	743.02	694.02	415.34
	79	743.45	694.45	433.32
	80	744.82	695.82	435.21
	81	772.10	723.10	435.46
	82	776.40	727.40	435.71
	83	776.83	727.83	436.07
	84	783.63	734.63	436.36
	85	784.30	735.30	442.10
	86	784.75	735.75	460.60
	87	785.20	736.20	470.42
	88	786.01	737.01	471.53
	89	786.98	737.98	471.78
	90	806.23	757.23	472.03
	91	808.16	759.16	472.33
	92	817.73	768.73	472.63
	93	819.25	770.25	472.94
	94	819.50	770.50	474.57
	95	819.75	770.75	507.00
	96	820.00	771.00	510.25
	97	820.25	771.25	510.58
	98	820.50	771.50	510.83
	99	820.75	771.75	514.11
	100	821.00	772.00	553.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 191.79	$ 8.72
FedEx® 25kg Box 1–56 lbs.	297.66	5.32

For shipments to:

- Mexico

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone D: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 115.25	$ 66.25	**
FedEx® Pak	1 lb.	139.25	90.25	*
	2 lbs.	144.75	95.75	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 162.27	$ 113.27	$ 100.37
	2 lbs.	178.24	129.24	120.64
	3	199.15	150.15	140.13
	4	223.47	174.47	157.03
	5	252.58	203.58	183.14
	6	265.30	216.30	198.36
	7	277.76	228.76	202.77
	8	287.79	238.79	203.42
	9	288.81	239.81	216.30
	10	290.32	241.32	217.59
	11	290.81	241.81	234.76
	12	293.31	244.31	237.19
	13	343.30	294.30	247.53
	14	374.44	325.44	268.97
	15	385.65	336.65	276.04
	16	397.46	348.46	297.76
	17	404.75	355.75	299.94
	18	405.48	356.48	300.55
	19	406.20	357.20	301.56
	20	406.92	357.92	321.47
	21	407.17	358.17	345.47
	22	407.42	358.42	347.87
	23	407.67	358.67	348.12
	24	407.96	358.96	348.50
	25	413.76	364.76	354.13
	26	529.76	480.76	463.77
	27	568.57	519.57	474.74
	28	581.43	532.43	475.84
	29	591.36	542.36	476.13
	30	602.90	553.90	476.69
	31	614.61	565.61	485.39
	32	616.44	567.44	486.26
	33	652.80	603.80	489.11
	34	656.44	607.44	489.40
	35	680.93	631.93	489.67
	36	692.24	643.24	489.96
	37	693.38	644.38	491.91
	38	695.07	646.07	501.73
	39	728.61	679.61	553.86
	40	739.34	690.34	559.08
	41	751.27	702.27	559.61
	42	760.21	711.21	559.89
	43	774.54	725.54	561.05
	44	784.07	735.07	584.01
	45	795.38	746.38	586.31
	46	807.35	758.35	589.06
	47	820.43	771.43	589.34
	48	831.77	782.77	589.63
	49	843.07	794.07	589.92
	50	844.25	795.25	590.20
	51	866.56	817.56	590.49
	52	876.47	827.47	591.06

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 881.03	$ 832.03	$ 591.65
	54	894.19	845.19	603.30
	55	907.39	858.39	625.53
	56	920.59	871.59	647.76
	57	933.79	884.79	669.99
	58	946.99	897.99	692.22
	59	958.15	909.15	694.47
	60	976.64	927.64	694.72
	61	983.92	934.92	695.05
	62	985.09	936.09	695.30
	63	1,008.32	959.32	695.55
	64	1,028.49	979.49	695.80
	65	1,032.68	983.68	696.20
	66	1,053.53	1,004.53	696.45
	67	1,057.13	1,008.13	697.90
	68	1,079.27	1,030.27	725.92
	69	1,081.51	1,032.51	728.73
	70	1,103.68	1,054.68	756.06
	71	1,105.90	1,056.90	758.80
	72	1,126.28	1,077.28	787.13
	73	1,128.33	1,079.33	789.97
	74	1,150.48	1,101.48	790.40
	75	1,152.70	1,103.70	790.76
	76	1,153.87	1,104.87	791.01
	77	1,177.13	1,128.13	791.61
	78	1,189.00	1,140.00	791.86
	79	1,195.24	1,146.24	792.11
	80	1,201.50	1,152.50	792.36
	81	1,225.71	1,176.71	792.61
	82	1,240.31	1,191.31	793.23
	83	1,241.77	1,192.77	805.63
	84	1,261.49	1,212.49	806.87
	85	1,263.47	1,214.47	817.07
	86	1,280.18	1,231.18	818.09
	87	1,281.86	1,232.86	836.59
	88	1,304.10	1,255.10	840.49
	89	1,306.33	1,257.33	840.88
	90	1,312.91	1,263.91	841.50
	91	1,324.79	1,275.79	842.01
	92	1,330.19	1,281.19	850.41
	93	1,343.93	1,294.93	851.25
	94	1,357.00	1,308.00	851.50
	95	1,365.18	1,316.18	851.75
	96	1,366.00	1,317.00	852.00
	97	1,366.25	1,317.25	852.25
	98	1,366.50	1,317.50	852.50
	99	1,366.75	1,317.75	852.75
	100	1,367.00	1,318.00	853.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 244.56	$ 11.12
FedEx® 25kg Box 1–56 lbs.	365.01	6.52

For shipments to:

- Belgium
- Channel Islands (U.K.)
- England (U.K.)
- France
- Germany
- Ireland, Northern (U.K.)
- Ireland, Republic of
- Italy
- Luxembourg
- Monaco
- Netherlands (Holland)
- San Marino
- Scotland (U.K.)
- Vatican City
- Wales (U.K.)

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone E: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 188.75	$ 139.75	**
FedEx® Pak	1 lb.	205.25	156.25	*
	2 lbs.	235.50	186.50	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 225.80	$ 176.80	$ 117.42
	2 lbs.	253.09	204.09	157.09
	3	297.63	248.63	184.19
	4	337.87	288.87	230.27
	5	369.57	320.57	258.86
	6	390.27	341.27	294.80
	7	416.03	367.03	327.28
	8	430.68	381.68	331.93
	9	432.15	383.15	369.02
	10	432.92	383.92	372.73
	11	433.69	384.69	373.48
	12	438.77	389.77	378.41
	13	540.34	491.34	424.82
	14	592.29	543.29	463.00
	15	637.98	588.98	533.05
	16	720.21	671.21	548.63
	17	728.44	679.44	550.34
	18	749.09	700.09	584.35
	19	784.31	735.31	611.61
	20	787.84	738.84	646.53
	21	788.20	739.20	699.18
	22	788.45	739.45	704.45
	23	788.70	739.70	716.80
	24	789.10	740.10	718.54
	25	797.00	748.00	722.06
	26	955.00	906.00	792.01
	27	1,069.37	1,020.37	799.01
	28	1,122.42	1,073.42	863.33
	29	1,142.95	1,093.95	907.76
	30	1,148.61	1,099.61	912.21
	31	1,149.18	1,100.18	912.66
	32	1,153.53	1,104.53	912.94
	33	1,184.44	1,135.44	914.55
	34	1,187.54	1,138.54	946.45
	35	1,249.19	1,200.19	949.65
	36	1,255.36	1,206.36	976.46
	37	1,255.98	1,206.98	979.15
	38	1,256.23	1,207.23	979.42
	39	1,256.48	1,207.48	983.22
	40	1,256.73	1,207.73	1,059.18
	41	1,257.12	1,208.12	1,066.78
	42	1,261.24	1,212.24	1,176.93
	43	1,343.46	1,294.46	1,209.12
	44	1,384.34	1,335.34	1,212.34
	45	1,388.43	1,339.43	1,212.68
	46	1,470.11	1,421.11	1,212.96
	47	1,532.51	1,483.51	1,218.40
	48	1,538.75	1,489.75	1,327.18
	49	1,608.25	1,559.25	1,338.06
	50	1,615.20	1,566.20	1,339.27
	51	1,619.79	1,570.79	1,339.56
	52	1,620.26	1,571.26	1,342.16

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,620.55	$ 1,571.55	$ 1,393.54
	54	1,622.48	1,573.48	1,398.69
	55	1,660.92	1,611.92	1,399.21
	56	1,699.36	1,650.36	1,399.73
	57	1,737.80	1,688.80	1,400.25
	58	1,776.24	1,727.24	1,400.77
	59	1,781.44	1,732.44	1,401.07
	60	1,842.96	1,793.96	1,401.32
	61	1,849.12	1,800.12	1,401.64
	62	1,849.75	1,800.75	1,401.92
	63	1,850.02	1,801.02	1,405.60
	64	1,850.31	1,801.31	1,466.99
	65	1,850.66	1,801.66	1,473.14
	66	1,851.95	1,802.95	1,473.76
	67	1,854.55	1,805.55	1,474.03
	68	1,854.81	1,805.81	1,474.30
	69	1,856.25	1,807.25	1,474.56
	70	1,885.03	1,836.03	1,474.83
	71	1,912.53	1,863.53	1,475.10
	72	1,915.28	1,866.28	1,475.36
	73	1,919.26	1,870.26	1,475.63
	74	1,998.79	1,949.79	1,475.90
	75	2,056.37	2,007.37	1,476.17
	76	2,062.13	2,013.13	1,476.43
	77	2,069.80	2,020.80	1,476.70
	78	2,070.57	2,021.57	1,477.02
	79	2,073.07	2,024.07	1,480.57
	80	2,073.32	2,024.32	1,496.98
	81	2,073.57	2,024.57	1,503.81
	82	2,075.10	2,026.10	1,508.50
	83	2,103.87	2,054.87	1,535.50
	84	2,106.75	2,057.75	1,538.20
	85	2,125.29	2,076.29	1,538.47
	86	2,128.42	2,079.42	1,538.72
	87	2,191.02	2,142.02	1,539.00
	88	2,197.28	2,148.28	1,543.41
	89	2,198.94	2,149.94	1,631.61
	90	2,199.19	2,150.19	1,640.49
	91	2,199.44	2,150.44	1,642.22
	92	2,199.77	2,150.77	1,642.47
	93	2,206.20	2,157.20	1,642.82
	94	2,334.77	2,285.77	1,643.12
	95	2,377.79	2,328.79	1,643.37
	96	2,520.16	2,471.16	1,643.71
	97	2,534.40	2,485.40	1,644.00
	98	2,587.65	2,538.65	1,644.32
	99	2,597.82	2,548.82	1,648.50
	100	2,684.00	2,635.00	1,715.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 390.02	$ 17.73
FedEx® 25kg Box 1–56 lbs.	748.25	13.36

For shipments to:

- Bulgaria
- Czech Republic
- Estonia
- Gibraltar
- Hungary
- Latvia
- Lithuania
- Poland
- Romania
- Russia
- Slovak Republic
- Slovenia
- South Africa

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone F: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 112.75	$ 63.75	**
FedEx® Pak	1 lb.	133.50	84.50	*
	2 lbs.	141.50	92.50	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 153.09	$ 104.09	$ 96.98
	2 lbs.	167.02	118.02	113.44
	3	190.01	141.01	131.41
	4	212.95	163.95	149.01
	5	247.92	198.92	176.53
	6	259.44	210.44	191.53
	7	272.23	223.23	196.05
	8	283.24	234.24	202.88
	9	284.35	235.35	211.56
	10	284.83	235.83	225.96
	11	285.32	236.32	229.43
	12	289.00	240.00	233.00
	13	362.60	313.60	251.40
	14	381.55	332.55	253.25
	15	393.60	344.60	269.56
	16	406.28	357.28	286.23
	17	415.88	366.88	302.16
	18	416.85	367.85	303.78
	19	417.59	368.59	320.20
	20	418.33	369.33	331.44
	21	418.58	369.58	337.26
	22	418.83	369.83	339.60
	23	419.08	370.08	340.56
	24	419.37	370.37	359.58
	25	425.04	376.04	365.08
	26	538.44	489.44	443.41
	27	568.15	519.15	462.87
	28	579.94	530.94	464.82
	29	581.14	532.14	465.31
	30	582.98	533.98	475.02
	31	603.89	554.89	492.23
	32	635.16	586.16	494.03
	33	646.68	597.68	529.84
	34	656.42	607.42	547.51
	35	657.40	608.40	549.31
	36	659.22	610.22	566.71
	37	695.25	646.25	568.45
	38	706.53	657.53	592.02
	39	718.86	669.86	594.41
	40	720.10	671.10	595.19
	41	740.56	691.56	610.73
	42	751.46	702.46	612.29
	43	762.94	713.94	618.25
	44	773.80	724.80	618.85
	45	785.31	736.31	619.24
	46	792.97	743.97	626.97
	47	805.12	756.12	628.53
	48	816.60	767.60	659.73
	49	828.73	779.73	662.85
	50	839.77	790.77	663.17
	51	840.90	791.90	663.42
	52	853.64	804.64	663.67

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 854.92	$ 805.92	$ 665.43
	54	867.58	818.58	700.63
	55	880.35	831.35	709.22
	56	893.12	844.12	717.81
	57	905.89	856.89	726.40
	58	918.66	869.66	734.99
	59	929.65	880.65	735.85
	60	952.29	903.29	736.52
	61	954.57	905.57	749.88
	62	975.95	926.95	751.38
	63	978.13	929.13	781.38
	64	999.63	950.63	784.47
	65	1,001.81	952.81	784.78
	66	1,023.28	974.28	785.03
	67	1,025.46	976.46	785.38
	68	1,046.90	997.90	792.14
	69	1,049.08	1,000.08	798.88
	70	1,070.53	1,021.53	805.62
	71	1,072.68	1,023.68	812.40
	72	1,077.92	1,028.92	823.37
	73	1,094.42	1,045.42	825.89
	74	1,115.92	1,066.92	876.12
	75	1,118.07	1,069.07	881.15
	76	1,139.52	1,090.52	890.32
	77	1,141.68	1,092.68	897.41
	78	1,163.18	1,114.18	904.51
	79	1,165.33	1,116.33	907.01
	80	1,186.79	1,137.79	907.26
	81	1,188.97	1,139.97	907.51
	82	1,189.51	1,140.51	907.76
	83	1,190.07	1,141.07	909.64
	84	1,191.77	1,142.77	947.14
	85	1,225.36	1,176.36	953.04
	86	1,241.48	1,192.48	953.63
	87	1,243.10	1,194.10	953.88
	88	1,244.24	1,195.24	954.13
	89	1,266.88	1,217.88	954.38
	90	1,283.09	1,234.09	954.63
	91	1,284.76	1,235.76	954.88
	92	1,301.57	1,252.57	955.13
	93	1,303.26	1,254.26	955.38
	94	1,324.06	1,275.06	955.63
	95	1,326.15	1,277.15	955.88
	96	1,348.88	1,299.88	956.13
	97	1,351.16	1,302.16	956.39
	98	1,354.42	1,305.42	956.64
	99	1,354.75	1,305.75	958.85
	100	1,355.00	1,306.00	1,003.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 240.25	$ 10.92
FedEx® 25kg Box 1–56 lbs.	376.29	6.72

For shipments to:

- Hong Kong SAR, China
- Singapore
- Taiwan, China

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone G: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 112.00	$ 63.00	**
FedEx® Pak	1 lb.	134.00	85.00	*
	2 lbs.	142.00	93.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 155.32	$ 106.32	$ 96.79
	2 lbs.	173.21	124.21	114.86
	3	191.75	142.75	131.39
	4	214.43	165.43	148.16
	5	261.54	212.54	174.56
	6	275.46	226.46	188.33
	7	285.96	236.96	190.32
	8	287.02	238.02	191.98
	9	287.50	238.50	224.78
	10	287.98	238.98	228.06
	11	288.46	239.46	228.52
	12	291.38	242.38	231.60
	13	349.70	300.70	273.39
	14	370.36	321.36	277.57
	15	388.15	339.15	278.13
	16	404.53	355.53	278.69
	17	406.17	357.17	287.59
	18	406.89	357.89	312.71
	19	407.62	358.62	325.74
	20	408.34	359.34	327.07
	21	408.61	359.61	328.55
	22	408.88	359.88	347.71
	23	409.13	360.13	349.63
	24	409.38	360.38	349.88
	25	414.17	365.17	354.53
	26	509.89	460.89	387.79
	27	564.82	515.82	410.48
	28	570.32	521.32	412.76
	29	571.62	522.62	447.23
	30	597.61	548.61	475.17
	31	620.24	571.24	484.69
	32	622.51	573.51	516.07
	33	648.47	599.47	519.22
	34	651.08	602.08	519.72
	35	652.70	603.70	521.92
	36	685.00	636.00	565.59
	37	697.16	648.16	569.97
	38	708.68	659.68	579.82
	39	720.81	671.81	587.82
	40	722.04	673.04	589.86
	41	723.58	674.58	600.80
	42	753.54	704.54	601.90
	43	765.06	716.06	602.39
	44	775.92	726.92	607.04
	45	787.47	738.47	644.57
	46	795.14	746.14	653.57
	47	807.32	758.32	654.47
	48	808.56	759.56	655.05
	49	831.02	782.02	655.30
	50	842.09	793.09	656.64
	51	843.22	794.22	679.04
	52	856.00	807.00	681.28

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 857.28	$ 808.28	$ 682.19
	54	858.11	809.11	700.33
	55	873.86	824.86	709.23
	56	889.61	840.61	718.13
	57	905.36	856.36	727.03
	58	921.11	872.11	735.93
	59	932.23	883.23	752.25
	60	954.94	905.94	757.75
	61	957.25	908.25	763.54
	62	978.71	929.71	764.12
	63	980.91	931.91	764.37
	64	1,002.46	953.46	765.44
	65	1,004.62	955.62	786.79
	66	1,007.96	958.96	792.60
	67	1,009.91	960.91	798.40
	68	1,048.17	999.17	804.18
	69	1,052.03	1,003.03	810.01
	70	1,073.56	1,024.56	815.82
	71	1,075.72	1,026.72	821.63
	72	1,077.97	1,028.97	827.43
	73	1,078.48	1,029.48	833.24
	74	1,080.52	1,031.52	839.04
	75	1,121.19	1,072.19	839.62
	76	1,142.73	1,093.73	850.68
	77	1,144.90	1,095.90	856.45
	78	1,166.43	1,117.43	862.26
	79	1,168.59	1,119.59	868.07
	80	1,179.20	1,130.20	873.88
	81	1,189.92	1,140.92	874.47
	82	1,200.67	1,151.67	874.72
	83	1,211.42	1,162.42	875.79
	84	1,222.17	1,173.17	897.10
	85	1,223.25	1,174.25	902.91
	86	1,243.66	1,194.66	908.70
	87	1,254.39	1,205.39	911.30
	88	1,255.47	1,206.47	911.56
	89	1,275.91	1,226.91	911.82
	90	1,286.64	1,237.64	912.48
	91	1,297.39	1,248.39	925.68
	92	1,308.13	1,259.13	927.00
	93	1,318.89	1,269.89	927.25
	94	1,329.62	1,280.62	927.50
	95	1,340.38	1,291.38	927.75
	96	1,351.12	1,302.12	928.00
	97	1,361.89	1,312.89	928.25
	98	1,367.21	1,318.21	928.50
	99	1,367.75	1,318.75	928.75
	100	1,368.00	1,319.00	929.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 242.63	$ 11.03
FedEx® 25kg Box 1–56 lbs.	365.42	6.53

For shipments to:

- Japan
- Korea, South

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone H: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 120.75	$ 71.75	**
FedEx® Pak	1 lb.	148.50	99.50	*
	2 lbs.	152.50	103.50	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 183.08	$ 134.08	$ 111.48
	2 lbs.	207.37	158.37	132.20
	3	225.56	176.56	149.89
	4	248.41	199.41	164.36
	5	265.10	216.10	196.24
	6	284.51	235.51	209.34
	7	305.96	256.96	224.32
	8	324.01	275.01	244.25
	9	325.82	276.82	250.47
	10	326.38	277.38	268.07
	11	326.94	277.94	269.84
	12	329.84	280.84	272.66
	13	387.68	338.68	293.50
	14	423.02	374.02	322.38
	15	446.00	397.00	325.29
	16	461.60	412.60	341.56
	17	463.16	414.16	349.71
	18	463.99	414.99	355.72
	19	464.82	415.82	371.81
	20	465.66	416.66	373.81
	21	465.93	416.93	402.14
	22	466.18	417.18	404.98
	23	466.43	417.43	405.27
	24	466.80	417.80	405.63
	25	474.05	425.05	412.66
	26	618.89	569.89	540.11
	27	641.88	592.88	552.87
	28	644.19	595.19	554.15
	29	645.92	596.92	554.48
	30	680.46	631.46	560.99
	31	687.55	638.55	588.20
	32	690.99	641.99	590.93
	33	694.77	645.77	605.64
	34	696.09	647.09	607.30
	35	722.30	673.30	640.36
	36	724.93	675.93	643.67
	37	727.58	678.58	644.14
	38	748.68	699.68	653.53
	39	757.71	708.71	677.60
	40	790.45	741.45	718.90
	41	793.74	744.74	723.04
	42	797.82	748.82	727.00
	43	843.61	794.61	729.90
	44	887.61	838.61	749.21
	45	913.46	864.46	751.15
	46	916.06	867.06	752.57
	47	928.91	879.91	780.79
	48	954.92	905.92	787.07
	49	957.53	908.53	787.70
	50	958.72	909.72	789.34
	51	982.28	933.28	789.64
	52	1,009.56	960.56	791.02

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,012.30	$ 963.30	$ 818.53
	54	1,028.27	979.27	821.29
	55	1,033.18	984.18	821.58
	56	1,038.09	989.09	821.87
	57	1,043.00	994.00	822.16
	58	1,047.91	998.91	822.45
	59	1,072.10	1,023.10	827.67
	60	1,127.72	1,078.72	828.21
	61	1,133.29	1,084.29	830.04
	62	1,136.88	1,087.88	866.32
	63	1,137.24	1,088.24	869.96
	64	1,137.53	1,088.53	873.59
	65	1,137.81	1,088.81	946.15
	66	1,139.69	1,090.69	953.42
	67	1,177.05	1,128.05	954.16
	68	1,203.29	1,154.29	954.53
	69	1,216.92	1,167.92	954.84
	70	1,219.72	1,170.72	955.13
	71	1,275.65	1,226.65	957.65
	72	1,281.26	1,232.26	957.94
	73	1,283.25	1,234.25	958.32
	74	1,322.82	1,273.82	958.61
	75	1,326.78	1,277.78	958.90
	76	1,327.18	1,278.18	959.18
	77	1,327.43	1,278.43	961.83
	78	1,331.44	1,282.44	999.82
	79	1,388.49	1,339.49	1,003.62
	80	1,394.20	1,345.20	1,004.00
	81	1,394.78	1,345.78	1,004.25
	82	1,395.07	1,346.07	1,004.50
	83	1,395.35	1,346.35	1,004.75
	84	1,395.64	1,346.64	1,005.00
	85	1,401.30	1,352.30	1,005.25
	86	1,403.15	1,354.15	1,005.50
	87	1,440.15	1,391.15	1,005.75
	88	1,443.89	1,394.89	1,006.00
	89	1,446.63	1,397.63	1,006.25
	90	1,501.42	1,452.42	1,006.50
	91	1,506.90	1,457.90	1,006.75
	92	1,510.29	1,461.29	1,007.00
	93	1,577.93	1,528.93	1,007.25
	94	1,611.76	1,562.76	1,007.50
	95	1,629.59	1,580.59	1,007.75
	96	1,647.37	1,598.37	1,008.00
	97	1,649.16	1,600.16	1,008.25
	98	1,655.25	1,606.25	1,008.50
	99	1,657.75	1,608.75	1,008.75
	100	1,658.00	1,609.00	1,009.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 281.09	$ 12.78
FedEx® 25kg Box 1–56 lbs.	425.30	7.59

For shipments to:

- Andorra
- Austria
- Azores (Portugal)
- Denmark
- Faroe Islands
- Finland
- Greece
- Greenland
- Iceland
- Liechtenstein
- Madeira (Portugal)
- Malta
- Norway
- Portugal
- Spain
- Sweden
- Switzerland

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone I: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 58.50	**
FedEx® Pak	1 lb.	77.75	*
	2 lbs.	86.75	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 104.12	$ 82.88
	2 lbs.	111.06	101.79
	3	123.25	113.09
	4	141.69	124.52
	5	159.81	131.78
	6	173.54	147.26
	7	185.80	157.61
	8	196.77	161.42
	9	197.88	169.43
	10	198.29	177.73
	11	206.37	185.29
	12	210.99	192.48
	13	225.43	198.89
	14	234.31	204.67
	15	261.34	212.19
	16	278.02	221.59
	17	279.92	229.19
	18	280.94	238.41
	19	301.33	246.42
	20	312.54	254.38
	21	315.43	272.70
	22	315.73	281.00
	23	315.99	289.23
	24	316.26	293.66
	25	318.17	295.44
	26	356.31	317.29
	27	363.55	325.65
	28	364.29	331.73
	29	364.77	338.71
	30	373.83	346.92
	31	387.08	353.77
	32	404.10	360.04
	33	412.83	366.78
	34	428.00	372.59
	35	429.84	379.35
	36	466.26	385.19
	37	492.25	391.03
	38	494.87	397.76
	39	505.01	404.84
	40	506.03	411.91
	41	515.77	417.37
	42	517.94	421.57
	43	518.44	427.40
	44	528.26	432.77
	45	530.06	438.14
	46	565.70	444.42
	47	569.27	460.71
	48	570.36	462.34
	49	592.10	462.73
	50	594.28	466.89
	51	628.77	467.56
	52	635.03	480.83

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 641.73	$ 482.16
	54	642.43	487.51
	55	655.59	492.91
	56	668.75	498.31
	57	681.91	503.71
	58	695.07	509.11
	59	696.49	513.76
	60	696.76	518.51
	61	698.79	524.11
	62	738.71	529.72
	63	742.72	539.13
	64	743.13	546.68
	65	743.48	547.44
	66	745.92	552.67
	67	794.64	558.25
	68	799.54	563.83
	69	800.04	569.46
	70	800.40	575.07
	71	802.87	585.89
	72	833.79	586.98
	73	836.92	591.88
	74	837.28	597.46
	75	840.20	603.08
	76	898.43	608.68
	77	904.27	614.31
	78	904.86	618.94
	79	905.13	623.53
	80	910.49	628.07
	81	911.03	632.65
	82	911.38	644.69
	83	914.48	645.90
	84	976.33	646.32
	85	982.54	654.61
	86	983.25	655.45
	87	983.52	663.75
	88	984.12	664.58
	89	996.12	679.34
	90	997.32	680.83
	91	1,019.46	682.01
	92	1,022.83	682.84
	93	1,023.49	687.40
	94	1,036.50	702.98
	95	1,038.84	704.54
	96	1,085.49	704.85
	97	1,090.21	710.93
	98	1,090.69	711.54
	99	1,095.55	714.80
	100	1,158.00	780.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.	

For shipments to:

- Anguilla
- Antigua
- Aruba
- Bahamas
- Barbados
- Barbuda
- Bermuda
- Bonaire
- British Virgin Islands
- Cayman Islands
- Curaçao
- Dominica
- Dominican Republic
- Grenada
- Guadeloupe
- Haiti
- Jamaica
- Martinique
- Montserrat
- Saba
- St. Barthelemy
- St. Croix (U.S. Virgin Islands)
- St. Eustatius
- St. John (U.S. Virgin Islands)
- St. Kitts and Nevis
- St. Lucia
- St. Maarten/St. Martin
- St. Thomas (U.S. Virgin Islands)
- St. Vincent
- Trinidad and Tobago
- Turks and Caicos Islands
- U.S. Virgin Islands

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 211.24	$ 9.60
FedEx® 25kg Box 1–56 lbs.	318.42	5.69

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone J: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 127.25	$ 78.25	**
FedEx® Pak	1 lb.	154.25	105.25	*
	2 lbs.	164.00	115.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 170.67	$ 121.67	$ 113.48
	2 lbs.	199.06	150.06	140.71
	3	221.36	172.36	157.35
	4	250.39	201.39	173.46
	5	276.12	227.12	199.27
	6	297.79	248.79	215.09
	7	319.81	270.81	236.63
	8	340.66	291.66	255.33
	9	344.23	295.23	282.24
	10	344.83	295.83	285.37
	11	345.43	296.43	285.95
	12	349.53	300.53	291.10
	13	431.53	382.53	354.91
	14	488.35	439.35	371.40
	15	509.92	460.92	387.22
	16	528.39	479.39	412.25
	17	541.04	492.04	422.17
	18	542.31	493.31	425.53
	19	543.31	494.31	449.24
	20	544.30	495.30	457.15
	21	544.57	495.57	479.18
	22	544.84	495.84	481.39
	23	545.10	496.10	481.65
	24	545.52	496.52	482.05
	25	553.22	504.22	489.53
	26	707.22	658.22	615.49
	27	743.93	694.93	628.09
	28	747.61	698.61	653.14
	29	766.94	717.94	684.90
	30	769.80	720.80	699.71
	31	826.79	777.79	724.83
	32	845.64	796.64	727.40
	33	863.93	814.93	740.17
	34	881.53	832.53	754.31
	35	899.78	850.78	774.56
	36	901.61	852.61	797.18
	37	936.26	887.26	799.46
	38	971.36	922.36	825.84
	39	988.00	939.00	849.03
	40	989.68	940.68	852.11
	41	1,007.88	958.88	873.72
	42	1,026.14	977.14	875.89
	43	1,044.39	995.39	904.38
	44	1,062.63	1,013.63	916.76
	45	1,080.86	1,031.86	934.58
	46	1,114.03	1,065.03	936.37
	47	1,117.38	1,068.38	937.02
	48	1,135.62	1,086.62	949.14
	49	1,153.17	1,104.17	978.01
	50	1,170.04	1,121.04	980.91
	51	1,172.14	1,123.14	992.32
	52	1,213.94	1,164.94	1,003.67

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,218.15	$ 1,169.15	$ 1,014.92
	54	1,232.76	1,183.76	1,024.47
	55	1,255.19	1,206.19	1,037.76
	56	1,277.62	1,228.62	1,051.05
	57	1,300.05	1,251.05	1,064.34
	58	1,322.48	1,273.48	1,077.63
	59	1,339.07	1,290.07	1,078.97
	60	1,383.27	1,334.27	1,079.83
	61	1,412.97	1,363.97	1,097.01
	62	1,420.26	1,371.26	1,098.73
	63	1,423.54	1,374.54	1,102.40
	64	1,487.23	1,438.23	1,106.20
	65	1,497.70	1,448.70	1,110.03
	66	1,498.76	1,449.76	1,113.86
	67	1,508.13	1,459.13	1,117.70
	68	1,509.87	1,460.87	1,121.55
	69	1,544.52	1,495.52	1,125.37
	70	1,594.33	1,545.33	1,129.21
	71	1,609.26	1,560.26	1,133.04
	72	1,623.77	1,574.77	1,136.88
	73	1,646.42	1,597.42	1,140.70
	74	1,653.89	1,604.89	1,144.53
	75	1,654.64	1,605.64	1,148.38
	76	1,656.32	1,607.32	1,152.21
	77	1,689.74	1,640.74	1,156.04
	78	1,693.10	1,644.10	1,159.86
	79	1,693.44	1,644.44	1,163.70
	80	1,693.73	1,644.73	1,167.56
	81	1,694.04	1,645.04	1,171.39
	82	1,700.07	1,651.07	1,175.20
	83	1,704.95	1,655.95	1,179.05
	84	1,801.13	1,752.13	1,182.90
	85	1,816.12	1,767.12	1,186.71
	86	1,831.15	1,782.15	1,187.50
	87	1,846.15	1,797.15	1,187.75
	88	1,861.13	1,812.13	1,188.00
	89	1,876.15	1,827.15	1,188.25
	90	1,891.13	1,842.13	1,188.50
	91	1,906.14	1,857.14	1,188.75
	92	1,921.16	1,872.16	1,189.00
	93	1,933.28	1,884.28	1,189.25
	94	1,934.50	1,885.50	1,189.50
	95	1,934.75	1,885.75	1,189.75
	96	1,935.00	1,886.00	1,190.00
	97	1,935.25	1,886.25	1,190.25
	98	1,935.50	1,886.50	1,190.50
	99	1,935.75	1,886.75	1,190.75
	100	1,936.00	1,887.00	1,191.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 300.78	$ 13.67
FedEx® 25kg Box 1–56 lbs.	504.47	9.01

For shipments to:

- Australia
- Guam
- Indonesia
- Macau SAR, China
- Malaysia
- New Zealand
- Philippines
- Thailand
- Vietnam

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone K: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 76.75	**
FedEx® Pak	1 lb.	100.75	*
	2 lbs.	107.25	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 117.51	$ 107.81
	2 lbs.	136.89	127.73
	3	159.67	141.19
	4	184.41	158.03
	5	219.20	177.93
	6	231.06	197.70
	7	251.50	217.53
	8	269.06	234.68
	9	270.82	252.09
	10	271.37	257.84
	11	271.92	262.64
	12	275.58	266.83
	13	348.78	295.93
	14	378.74	326.28
	15	436.67	335.25
	16	446.07	378.20
	17	447.01	383.30
	18	447.91	393.97
	19	448.85	415.93
	20	449.75	418.13
	21	450.00	435.39
	22	450.25	437.12
	23	450.50	437.37
	24	450.80	437.66
	25	456.65	443.34
	26	573.65	520.56
	27	616.41	546.22
	28	620.69	578.98
	29	672.89	593.59
	30	689.41	595.21
	31	695.91	627.21
	32	696.71	630.41
	33	712.68	630.73
	34	729.46	631.05
	35	731.14	634.05
	36	731.39	652.56
	37	732.85	654.42
	38	761.92	669.89
	39	775.61	731.92
	40	777.00	738.13
	41	804.34	738.88
	42	820.37	741.03
	43	822.18	783.82
	44	858.37	788.10
	45	924.79	788.55
	46	931.44	796.46
	47	982.45	797.26
	48	987.56	799.23
	49	1,003.50	838.53
	50	1,006.61	842.47
	51	1,068.71	852.04
	52	1,074.92	853.00

Weight		FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,075.55	$ 872.13
	54	1,075.80	927.40
	55	1,077.14	939.39
	56	1,078.48	951.38
	57	1,079.82	963.37
	58	1,081.16	975.36
	59	1,081.46	976.56
	60	1,083.68	976.83
	61	1,128.04	977.08
	62	1,132.48	977.33
	63	1,183.05	977.63
	64	1,195.35	977.89
	65	1,196.58	978.14
	66	1,199.91	979.69
	67	1,266.51	1,010.69
	68	1,273.17	1,013.79
	69	1,280.33	1,024.36
	70	1,287.94	1,031.26
	71	1,291.33	1,031.95
	72	1,359.09	1,032.20
	73	1,365.87	1,032.45
	74	1,369.95	1,033.44
	75	1,451.52	1,053.22
	76	1,466.73	1,055.20
	77	1,468.26	1,070.70
	78	1,468.56	1,072.25
	79	1,470.01	1,072.50
	80	1,498.09	1,072.75
	81	1,500.90	1,073.00
	82	1,501.21	1,073.25
	83	1,501.49	1,073.50
	84	1,501.85	1,073.75
	85	1,505.18	1,074.00
	86	1,532.68	1,074.25
	87	1,535.44	1,074.50
	88	1,535.72	1,075.04
	89	1,541.29	1,085.64
	90	1,601.88	1,086.70
	91	1,607.94	1,092.16
	92	1,612.45	1,133.00
	93	1,702.63	1,137.09
	94	1,711.65	1,137.50
	95	1,717.07	1,137.75
	96	1,717.62	1,138.00
	97	1,717.87	1,138.25
	98	1,718.52	1,138.50
	99	1,722.88	1,138.75
	100	1,810.00	1,139.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.	

For shipments to:

- Bahrain
- Brunei
- Cyprus
- Egypt
- Israel
- Jordan
- Kuwait
- Lebanon
- Oman
- Palestine Autonomous
- Qatar
- Saudi Arabia
- Syria[1]
- Turkey
- United Arab Emirates
- Yemen Arab Republic[1]

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 275.83	$ 12.54
FedEx® 25kg Box 1–56 lbs.	456.90	8.16

[1] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone L: U.S. export

Use these rates when shipping outbound from the U.S.

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 147.25	$ 98.25	**
FedEx® Pak	1 lb.	163.25	114.25	*
	2 lbs.	203.25	154.25	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 194.44	$ 145.44	$ 135.38
	2 lbs.	224.32	175.32	153.66
	3	249.85	200.85	172.68
	4	293.00	244.00	200.47
	5	310.26	261.26	216.50
	6	344.50	295.50	268.92
	7	377.23	328.23	284.05
	8	439.63	390.63	323.39
	9	445.87	396.87	350.28
	10	446.67	397.67	352.98
	11	447.47	398.47	379.80
	12	451.89	402.89	386.67
	13	540.16	491.16	433.13
	14	598.82	549.82	466.29
	15	627.39	578.39	469.62
	16	695.95	646.95	487.98
	17	702.82	653.82	514.45
	18	725.89	676.89	555.90
	19	732.95	683.95	574.40
	20	734.32	685.32	576.26
	21	734.57	685.57	598.17
	22	734.82	685.82	616.54
	23	735.07	686.07	640.96
	24	735.45	686.45	643.41
	25	743.01	694.01	645.73
	26	894.06	845.06	692.00
	27	958.56	909.56	696.63
	28	965.01	916.01	700.91
	29	1,006.22	957.22	736.68
	30	1,013.74	964.74	740.26
	31	1,016.02	967.02	804.37
	32	1,020.69	971.69	810.79
	33	1,092.68	1,043.68	818.03
	34	1,099.88	1,050.88	818.78
	35	1,162.22	1,113.22	819.09
	36	1,202.14	1,153.14	820.49
	37	1,231.04	1,182.04	848.44
	38	1,233.93	1,184.93	852.77
	39	1,234.22	1,185.22	939.28
	40	1,234.47	1,185.47	947.94
	41	1,235.45	1,186.45	948.81
	42	1,254.34	1,205.34	949.21
	43	1,262.46	1,213.46	951.94
	44	1,263.28	1,214.28	952.22
	45	1,263.53	1,214.53	952.51
	46	1,263.78	1,214.78	952.77
	47	1,264.48	1,215.48	957.80
	48	1,278.46	1,229.46	1,058.29
	49	1,279.86	1,230.86	1,068.35
	50	1,288.19	1,239.19	1,069.79
	51	1,454.79	1,405.79	1,098.44
	52	1,471.45	1,422.45	1,101.31

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,479.41	$ 1,430.41	$ 1,101.74
	54	1,481.08	1,432.08	1,101.99
	55	1,514.47	1,465.47	1,102.27
	56	1,547.86	1,498.86	1,102.55
	57	1,581.25	1,532.25	1,102.83
	58	1,614.64	1,565.64	1,103.11
	59	1,618.00	1,569.00	1,103.38
	60	1,618.34	1,569.34	1,103.85
	61	1,618.61	1,569.61	1,112.97
	62	1,618.88	1,569.88	1,113.89
	63	1,619.14	1,570.14	1,114.17
	64	1,622.76	1,573.76	1,115.01
	65	1,694.98	1,645.98	1,131.78
	66	1,702.21	1,653.21	1,137.47
	67	1,724.89	1,675.89	1,140.42
	68	1,835.16	1,786.16	1,199.42
	69	1,846.19	1,797.19	1,205.32
	70	1,847.30	1,798.30	1,205.91
	71	1,847.55	1,798.55	1,206.16
	72	1,847.80	1,798.80	1,206.41
	73	1,848.21	1,799.21	1,206.66
	74	1,856.41	1,807.41	1,206.91
	75	1,973.78	1,924.78	1,207.16
	76	1,985.52	1,936.52	1,210.35
	77	1,986.70	1,937.70	1,273.99
	78	1,986.95	1,937.95	1,280.36
	79	1,991.14	1,942.14	1,281.06
	80	2,010.24	1,961.24	1,281.31
	81	2,012.15	1,963.15	1,281.56
	82	2,012.40	1,963.40	1,281.81
	83	2,012.65	1,963.65	1,282.06
	84	2,012.90	1,963.90	1,282.31
	85	2,013.15	1,964.15	1,282.56
	86	2,013.40	1,964.40	1,282.81
	87	2,013.65	1,964.65	1,283.06
	88	2,013.90	1,964.90	1,283.31
	89	2,014.15	1,965.15	1,283.56
	90	2,014.40	1,965.40	1,283.81
	91	2,014.65	1,965.65	1,284.06
	92	2,014.90	1,965.90	1,284.31
	93	2,015.15	1,966.15	1,284.56
	94	2,015.40	1,966.40	1,284.81
	95	2,015.65	1,966.65	1,285.06
	96	2,015.90	1,966.90	1,285.31
	97	2,016.15	1,967.15	1,285.56
	98	2,016.53	1,967.53	1,285.98
	99	2,024.13	1,975.13	1,294.22
	100	2,176.00	2,127.00	1,459.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 403.14	$ 18.32
FedEx® 25kg Box 1–56 lbs.	694.26	12.40

For shipments to:

- Argentina
- Belize
- Bolivia
- Brazil
- Chile
- Colombia
- Costa Rica
- Ecuador
- El Salvador
- French Guiana
- Guatemala
- Guyana
- Honduras
- Nicaragua
- Panama
- Paraguay
- Peru
- Suriname
- Uruguay
- Venezuela

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone M: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 148.50	**
FedEx® Pak	1 lb.	153.50	*
	2 lbs.	186.50	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 186.00	$ 107.61
	2 lbs.	203.86	145.14
	3	232.20	173.50
	4	275.82	209.70
	5	308.96	240.22
	6	327.73	276.32
	7	368.00	289.35
	8	394.38	323.32
	9	397.02	374.51
	10	397.82	379.63
	11	398.62	387.00
	12	404.43	392.65
	13	520.63	448.75
	14	584.92	478.95
	15	592.32	481.97
	16	642.87	483.44
	17	673.34	512.84
	18	702.15	524.85
	19	705.04	590.21
	20	706.46	596.75
	21	706.71	673.09
	22	706.96	680.73
	23	707.21	686.32
	24	707.50	686.88
	25	713.16	692.38
	26	826.36	802.29
	27	1,010.55	835.69
	28	1,035.75	839.04
	29	1,038.27	839.79
	30	1,040.68	840.04
	31	1,043.21	840.29
	32	1,045.97	840.54
	33	1,101.13	840.86
	34	1,106.65	841.11
	35	1,107.83	841.36
	36	1,131.36	841.61
	37	1,153.17	844.70
	38	1,155.36	906.37
	39	1,158.22	912.54
	40	1,215.35	916.95
	41	1,295.20	1,005.10
	42	1,316.37	1,023.09
	43	1,364.35	1,104.33
	44	1,369.16	1,112.46
	45	1,375.39	1,146.62
	46	1,499.77	1,150.04
	47	1,512.28	1,152.01
	48	1,513.54	1,154.09
	49	1,513.84	1,195.36
	50	1,514.14	1,199.49
	51	1,516.67	1,200.07
	52	1,567.27	1,206.74

	Weight	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,572.38	$ 1,207.42
	54	1,572.90	1,207.72
	55	1,579.36	1,208.26
	56	1,585.82	1,208.80
	57	1,592.28	1,209.34
	58	1,598.74	1,209.88
	59	1,672.66	1,210.16
	60	1,680.06	1,210.43
	61	1,680.81	1,212.94
	62	1,684.11	1,254.94
	63	1,685.69	1,259.14
	64	1,717.24	1,259.56
	65	1,720.40	1,262.47
	66	1,720.77	1,320.67
	67	1,728.04	1,326.49
	68	1,873.43	1,327.08
	69	1,888.02	1,327.40
	70	1,890.01	1,330.77
	71	1,929.56	1,334.46
	72	1,935.71	1,408.24
	73	1,978.22	1,415.62
	74	1,982.49	1,416.36
	75	1,982.92	1,418.79
	76	1,983.20	1,467.37
	77	1,983.48	1,472.23
	78	1,983.73	1,472.72
	79	1,983.98	1,472.97
	80	1,987.05	1,473.22
	81	2,048.44	1,473.47
	82	2,054.58	1,473.72
	83	2,055.20	1,473.97
	84	2,055.50	1,474.22
	85	2,061.46	1,474.47
	86	2,180.62	1,474.72
	87	2,253.59	1,474.97
	88	2,260.89	1,475.88
	89	2,263.90	1,476.16
	90	2,324.08	1,480.04
	91	2,330.10	1,557.49
	92	2,330.78	1,650.89
	93	2,331.06	1,660.23
	94	2,331.40	1,661.17
	95	2,337.19	1,661.42
	96	2,452.89	1,661.67
	97	2,464.47	1,661.92
	98	2,466.67	1,666.92
	99	2,510.49	1,668.75
	100	2,899.00	1,669.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.	

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 404.68	$ 18.39
FedEx® 25kg Box 1–56 lbs.	713.41	12.74

For shipments to:

- Afghanistan
- Albania
- Algeria
- American Samoa
- Angola
- Armenia
- Azerbaijan
- Belarus
- Benin
- Bosnia-Herzegovina
- Botswana
- Burkina Faso
- Burundi
- Cambodia
- Cameroon
- Cape Verde
- Central African Republic[1]
- Chad
- Congo
- Cook Islands
- Croatia
- Democratic Republic of Congo
- Djibouti
- East Timor
- Equatorial Guinea[1]
- Eritrea
- Ethiopia
- Fiji
- French Polynesia
- Gabon
- Gambia
- Georgia
- Ghana
- Guinea
- Guinea-Bissau[1]
- Iraq
- Ivory Coast
- Kazakhstan
- Kenya
- Kyrgyzstan
- Laos
- Lesotho
- Liberia
- Libya
- Macedonia
- Madagascar
- Malawi
- Mali
- Marshall Islands
- Mauritania
- Mauritius
- Micronesia
- Moldova
- Mongolia
- Montenegro
- Morocco
- Mozambique
- Namibia
- New Caledonia
- Niger
- Nigeria
- Palau
- Papua New Guinea
- Reunion Island
- Rwanda
- Saipan
- Samoa
- Senegal
- Serbia
- Seychelles
- Sierra Leone[1]
- Swaziland
- Tanzania
- Togo
- Tonga
- Tunisia
- Turkmenistan[1]
- Uganda
- Ukraine
- Uzbekistan
- Vanuatu
- Wallis and Futuna
- Zambia
- Zimbabwe

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone N: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 123.00	$ 74.00	**
FedEx® Pak	1 lb.	148.25	99.25	*
	2 lbs.	158.00	109.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 169.88	$ 120.88	$ 114.81
	2 lbs.	188.66	139.66	131.38
	3	206.32	157.32	146.01
	4	227.38	178.38	160.68
	5	265.15	216.15	181.18
	6	285.58	236.58	197.40
	7	310.67	261.67	211.58
	8	325.54	276.54	230.96
	9	327.03	278.03	241.19
	10	327.59	278.59	268.29
	11	328.15	279.15	271.01
	12	332.25	283.25	275.00
	13	414.14	365.14	314.72
	14	452.41	403.41	322.27
	15	472.25	423.25	333.87
	16	491.31	442.31	365.12
	17	501.36	452.36	377.97
	18	502.37	453.37	379.36
	19	503.28	454.28	386.19
	20	504.19	455.19	426.59
	21	504.44	455.44	440.30
	22	504.69	455.69	441.68
	23	504.94	455.94	441.95
	24	505.28	456.28	442.28
	25	512.08	463.08	448.88
	26	648.08	599.08	550.30
	27	683.78	634.78	570.46
	28	687.35	638.35	574.09
	29	726.63	677.63	646.36
	30	730.57	681.57	653.59
	31	766.42	717.42	654.35
	32	770.02	721.02	655.35
	33	771.50	722.50	675.30
	34	800.36	751.36	677.32
	35	803.26	754.26	679.63
	36	848.77	799.77	725.72
	37	853.33	804.33	763.08
	38	855.55	806.55	778.91
	39	899.93	850.93	780.51
	40	904.39	855.39	783.07
	41	906.74	857.74	804.37
	42	953.51	904.51	806.53
	43	958.19	909.19	808.61
	44	987.30	938.30	849.92
	45	995.74	946.74	869.29
	46	1,004.17	955.17	871.27
	47	1,005.45	956.45	872.38
	48	1,030.89	981.89	880.28
	49	1,033.45	984.45	881.07
	50	1,033.72	984.72	881.56
	51	1,033.97	984.97	891.03
	52	1,035.86	986.86	891.98

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,073.56	$ 1,024.56	$ 896.06
	54	1,077.33	1,028.33	900.27
	55	1,100.44	1,051.44	901.55
	56	1,123.55	1,074.55	902.83
	57	1,146.66	1,097.66	904.11
	58	1,169.77	1,120.77	905.39
	59	1,228.02	1,179.02	906.15
	60	1,264.05	1,215.05	918.84
	61	1,274.49	1,225.49	920.13
	62	1,275.56	1,226.56	920.59
	63	1,278.00	1,229.00	922.77
	64	1,326.70	1,277.70	924.93
	65	1,331.58	1,282.58	927.15
	66	1,332.07	1,283.07	929.29
	67	1,332.66	1,283.66	931.50
	68	1,342.49	1,293.49	933.69
	69	1,358.68	1,309.68	935.88
	70	1,378.91	1,329.91	936.13
	71	1,380.95	1,331.95	940.27
	72	1,399.23	1,350.23	942.44
	73	1,413.04	1,364.04	944.65
	74	1,423.68	1,374.68	946.81
	75	1,424.75	1,375.75	947.06
	76	1,446.00	1,397.00	947.31
	77	1,450.41	1,401.41	947.59
	78	1,538.58	1,489.58	953.19
	79	1,547.40	1,498.40	953.75
	80	1,573.95	1,524.95	954.00
	81	1,576.61	1,527.61	954.25
	82	1,576.88	1,527.88	954.50
	83	1,577.13	1,528.13	954.75
	84	1,577.38	1,528.38	955.00
	85	1,577.63	1,528.63	955.25
	86	1,577.88	1,528.88	955.50
	87	1,578.13	1,529.13	955.75
	88	1,578.38	1,529.38	956.00
	89	1,578.63	1,529.63	956.25
	90	1,578.88	1,529.88	956.50
	91	1,579.13	1,530.13	956.75
	92	1,579.38	1,530.38	957.00
	93	1,579.63	1,530.63	957.25
	94	1,579.88	1,530.88	957.50
	95	1,582.97	1,533.97	957.75
	96	1,644.70	1,595.70	958.00
	97	1,650.88	1,601.88	958.25
	98	1,651.50	1,602.50	958.50
	99	1,651.75	1,602.75	958.75
	100	1,652.00	1,603.00	959.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 283.50	$ 12.89
FedEx® 25kg Box 1–56 lbs.	463.33	8.27

For shipments to:

- China

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates to zone O: U.S. export

Use these rates when shipping outbound from the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 126.75	$ 77.75	**
FedEx® Pak	1 lb.	151.50	102.50	*
	2 lbs.	169.00	120.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 176.14	$ 127.14	$ 113.22
	2 lbs.	193.21	144.21	125.59
	3	208.96	159.96	152.12
	4	223.54	174.54	160.75
	5	264.50	215.50	178.44
	6	285.61	236.61	196.26
	7	306.53	257.53	217.08
	8	332.98	283.98	237.75
	9	339.26	290.26	258.76
	10	339.89	290.89	263.70
	11	340.48	291.48	278.59
	12	342.88	293.88	280.08
	13	390.81	341.81	301.12
	14	475.68	426.68	351.69
	15	484.17	435.17	388.90
	16	499.76	450.76	396.70
	17	504.05	455.05	404.31
	18	504.97	455.97	419.72
	19	505.89	456.89	442.20
	20	506.81	457.81	444.45
	21	507.06	458.06	444.70
	22	507.31	458.31	444.95
	23	507.56	458.56	445.20
	24	507.87	458.87	445.50
	25	514.05	465.05	451.50
	26	637.65	588.65	571.50
	27	699.58	650.58	615.59
	28	705.78	656.78	627.74
	29	707.77	658.77	628.96
	30	710.20	661.20	629.47
	31	758.79	709.79	629.72
	32	785.88	736.88	631.60
	33	788.59	739.59	669.05
	34	791.72	742.72	692.77
	35	854.22	805.22	705.89
	36	860.47	811.47	718.11
	37	861.10	812.10	729.40
	38	866.37	817.37	739.89
	39	866.90	817.90	750.82
	40	869.08	820.08	752.25
	41	912.40	863.40	780.67
	42	931.92	882.92	811.46
	43	969.08	920.08	814.54
	44	981.34	932.34	814.85
	45	983.03	934.03	815.10
	46	1,016.72	967.72	817.99
	47	1,020.12	971.12	875.69
	48	1,020.46	971.46	881.46
	49	1,020.71	971.71	882.04
	50	1,024.25	975.25	884.45
	51	1,095.00	1,046.00	884.70
	52	1,102.09	1,053.09	887.46

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,143.52	$ 1,094.52	$ 942.32
	54	1,147.67	1,098.67	947.81
	55	1,155.24	1,106.24	951.62
	56	1,162.81	1,113.81	955.43
	57	1,170.38	1,121.38	959.24
	58	1,177.95	1,128.95	963.05
	59	1,287.81	1,238.81	963.44
	60	1,298.80	1,249.80	964.76
	61	1,299.90	1,250.90	965.05
	62	1,301.59	1,252.59	967.53
	63	1,303.35	1,254.35	1,017.13
	64	1,306.05	1,257.05	1,022.09
	65	1,359.96	1,310.96	1,034.90
	66	1,367.81	1,318.81	1,036.25
	67	1,368.60	1,319.60	1,036.50
	68	1,368.93	1,319.93	1,036.75
	69	1,369.18	1,320.18	1,039.60
	70	1,371.20	1,322.20	1,096.55
	71	1,411.60	1,362.60	1,102.25
	72	1,428.40	1,379.40	1,102.82
	73	1,430.08	1,381.08	1,103.40
	74	1,462.61	1,413.61	1,106.18
	75	1,465.88	1,416.88	1,161.78
	76	1,502.02	1,453.02	1,167.34
	77	1,505.64	1,456.64	1,167.90
	78	1,506.01	1,457.01	1,168.15
	79	1,506.26	1,457.26	1,168.40
	80	1,506.51	1,457.51	1,168.65
	81	1,506.76	1,457.76	1,170.05
	82	1,510.38	1,461.38	1,170.34
	83	1,582.78	1,533.78	1,170.66
	84	1,590.04	1,541.04	1,170.91
	85	1,595.31	1,546.31	1,175.41
	86	1,595.84	1,546.84	1,175.86
	87	1,603.27	1,554.27	1,176.15
	88	1,688.92	1,639.92	1,176.46
	89	1,697.49	1,648.49	1,182.58
	90	1,706.07	1,657.07	1,244.58
	91	1,706.93	1,657.93	1,250.78
	92	1,707.18	1,658.18	1,251.40
	93	1,710.97	1,661.97	1,251.65
	94	1,786.67	1,737.67	1,251.90
	95	1,794.24	1,745.24	1,252.15
	96	1,795.00	1,746.00	1,252.40
	97	1,795.25	1,746.25	1,252.66
	98	1,795.50	1,746.50	1,252.91
	99	1,795.75	1,746.75	1,256.11
	100	1,796.00	1,747.00	1,320.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 86.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[1]
FedEx® 10kg Box 1–22 lbs.	$ 294.13	$ 13.37
FedEx® 25kg Box 1–56 lbs.	465.30	8.31

For shipments to:

- Bangladesh
- Bhutan
- India
- Maldives, Republic of
- Nepal
- Pakistan
- Sri Lanka

Not all services are available to all countries/territories. See pp. 25–28 for the services available to your destination.

[1] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

FedEx Express Multiweight® rates: U.S. export

Use these rates when shipping outbound from the U.S. These per-pound rates may apply if the total shipment weighs 100 lbs. or more. Multiply the rate by total shipment weight. When multiweight rates apply, fees may be assessed one time per shipment.

Puerto Rico

FedEx Express multiple-piece shipments may receive a rate on a total-shipment-weight basis if the total shipment weighs 100 lbs. or more. A 15-lb. average minimum package weight for the shipment applies. Multiply the per-pound rate by total shipment weight. You are billed the lower of the FedEx Express Multiweight shipment rate or the sum of the individual price per package.

Multiply by total shipment weight.

Weight	FedEx International First®	FedEx International Priority®	FedEx International Economy®
100–999 lbs.	$ 8.08	$ 7.59	$ 5.52
1,000+ lbs.	7.62	7.13	5.11

FedEx International First®

Multiply by total shipment weight.

	ZONES											
Weight	A	B	C	D	E	F	G	H	J	L	N	O
100–999 lbs.	$ 7.40	$ 7.98	$ 8.21	$ 13.67	$ 26.84	$ 13.55	$ 13.68	$ 16.58	$ 19.36	$ 21.76	$ 16.52	$ 17.96
1,000+ lbs.	6.92	7.46	7.67	12.68	25.00	12.64	12.76	15.29	18.04	20.17	15.24	16.82

FedEx International Priority®

Multiply by total shipment weight.

	ZONES														
Weight	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
100–999 lbs.	$ 6.91	$ 7.49	$ 7.72	$ 13.18	$ 26.35	$ 13.06	$ 13.19	$ 16.09	$ 11.58	$ 18.87	$ 18.10	$ 21.27	$ 28.99	$ 16.03	$ 17.47
1,000+ lbs.	6.43	6.97	7.18	12.19	24.51	12.15	12.27	14.80	10.71	17.55	16.65	19.68	26.67	14.75	16.33

FedEx International Economy®

Multiply by total shipment weight.

	ZONES														
Weight	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
100–999 lbs.	$ 5.52	$ 5.77	$ 5.53	$ 8.53	$ 17.15	$ 10.03	$ 9.29	$ 10.09	$ 7.80	$ 11.91	$ 11.39	$ 14.59	$ 16.69	$ 9.59	$ 13.20
1,000+ lbs.	5.16	5.39	5.17	7.98	15.86	9.38	8.69	9.43	7.29	11.14	10.65	13.64	15.19	8.87	12.01

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from Canada (zone A): U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 103.75	$ 54.75	**
FedEx® Pak	1 lb.	128.40	79.40	*
	2 lbs.	129.25	80.25	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 140.72	$ 91.72	$ 81.29
	2 lbs.	153.08	104.08	91.78
	3	165.03	116.03	102.49
	4	176.56	127.56	111.99
	5	188.18	139.18	122.04
	6	199.57	150.57	131.70
	7	210.65	161.65	141.34
	8	221.58	172.58	149.42
	9	232.60	183.60	157.84
	10	243.63	194.63	165.66
	11	254.05	205.05	171.10
	12	262.68	213.68	175.97
	13	272.70	223.70	180.27
	14	282.43	233.43	185.19
	15	292.13	243.13	190.02
	16	299.48	250.48	194.19
	17	307.74	258.74	199.06
	18	314.16	265.16	206.47
	19	322.25	273.25	208.85
	20	328.83	279.83	211.15
	21	336.18	287.18	215.31
	22	343.47	294.47	223.68
	23	349.58	300.58	227.58
	24	355.38	306.38	230.04
	25	355.98	306.98	231.46
	26	367.82	318.82	235.63
	27	373.95	324.95	239.79
	28	380.02	331.02	247.27
	29	386.14	337.14	248.02
	30	392.21	343.21	252.16
	31	398.59	349.59	256.90
	32	402.44	353.44	259.77
	33	407.56	358.56	263.56
	34	412.73	363.73	270.91
	35	417.85	368.85	271.66
	36	422.99	373.99	274.93
	37	428.95	379.95	279.88
	38	429.55	380.55	282.53
	39	438.36	389.36	289.41
	40	443.48	394.48	290.11
	41	448.14	399.14	294.25
	42	452.84	403.84	304.09
	43	461.39	412.39	306.27
	44	462.25	413.25	306.60
	45	466.97	417.97	310.71
	46	471.67	422.67	314.84
	47	476.39	427.39	319.57
	48	481.08	432.08	327.56
	49	483.31	434.31	328.37
	50	483.89	434.89	333.08
	51	495.31	446.31	338.24
	52	501.78	452.78	341.40

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 502.66	$ 453.66	$ 347.78
	54	502.99	453.99	348.47
	55	509.49	460.49	352.42
	56	515.99	466.99	356.37
	57	522.49	473.49	360.32
	58	528.99	479.99	364.27
	59	529.64	480.64	372.30
	60	530.29	481.29	375.56
	61	543.22	494.22	381.20
	62	547.79	498.79	384.63
	63	552.35	503.35	389.45
	64	556.89	507.89	393.63
	65	557.35	508.35	397.72
	66	566.05	517.05	401.86
	67	566.92	517.92	413.74
	68	569.09	520.09	417.37
	69	579.69	530.69	425.58
	70	580.75	531.75	426.41
	71	592.26	543.26	426.89
	72	593.42	544.42	436.32
	73	599.96	550.96	438.99
	74	602.55	553.55	439.32
	75	609.09	560.09	440.17
	76	613.71	564.71	446.34
	77	614.18	565.18	446.97
	78	622.86	573.86	456.58
	79	629.26	580.26	457.56
	80	629.92	580.92	457.86
	81	630.17	581.17	458.23
	82	634.26	585.26	465.54
	83	634.99	585.99	475.11
	84	649.51	600.51	476.07
	85	650.97	601.97	476.32
	86	660.62	611.62	480.19
	87	661.59	612.59	487.15
	88	661.84	612.84	487.86
	89	662.09	613.09	488.28
	90	662.77	613.77	495.82
	91	676.23	627.23	498.30
	92	683.86	634.86	498.63
	93	684.63	635.63	504.90
	94	691.15	642.15	505.53
	95	695.33	646.33	513.57
	96	699.79	650.79	514.39
	97	704.23	655.23	530.18
	98	708.65	659.65	532.17
	99	709.10	660.10	532.52
	100	717.00	668.00	533.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 213.93	$ 9.72
FedEx® 25kg Box 1–56 lbs.	307.23	5.49

For shipments from:

- Canada

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from Mexico (zone C): U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 104.95	$ 55.95	**
FedEx® Pak	1 lb.	109.75	60.75	*
	2 lbs.	109.90	60.90	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 118.63	$ 69.63	$ 60.68
	2 lbs.	127.04	78.04	67.96
	3	136.22	87.22	75.98
	4	143.36	94.36	82.97
	5	151.07	102.07	89.75
	6	157.65	108.65	97.33
	7	165.93	116.93	100.82
	8	169.73	120.73	107.19
	9	175.76	126.76	110.45
	10	180.42	131.42	121.29
	11	180.89	131.89	122.38
	12	181.90	132.90	129.02
	13	201.99	152.99	134.06
	14	208.94	159.94	140.64
	15	211.95	162.95	142.01
	16	219.71	170.71	148.05
	17	225.16	176.16	151.41
	18	234.12	185.12	163.74
	19	235.02	186.02	165.42
	20	238.89	189.89	170.25
	21	244.26	195.26	175.07
	22	248.24	199.24	179.90
	23	248.64	199.64	182.02
	24	248.89	199.89	189.27
	25	250.11	201.11	195.25
	26	274.37	225.37	202.02
	27	285.01	236.01	212.21
	28	291.28	242.28	213.24
	29	297.56	248.56	218.70
	30	299.09	250.09	224.34
	31	307.76	258.76	226.78
	32	312.94	263.94	233.52
	33	314.49	265.49	235.61
	34	319.61	270.61	235.96
	35	328.57	279.57	242.61
	36	335.23	286.23	251.88
	37	340.47	291.47	256.46
	38	345.68	296.68	258.66
	39	350.92	301.92	268.29
	40	356.16	307.16	271.08
	41	356.69	307.69	271.44
	42	366.79	317.79	277.01
	43	372.20	323.20	284.27
	44	375.65	326.65	288.79
	45	382.89	333.89	289.26
	46	391.02	342.02	293.62
	47	391.85	342.85	298.22
	48	392.33	343.33	311.84
	49	401.89	352.89	313.27
	50	409.64	360.64	313.83
	51	414.10	365.10	324.59
	52	414.65	365.65	325.67

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 425.44	$ 376.44	$ 326.03
	54	426.52	377.52	332.90
	55	432.44	383.44	342.37
	56	438.36	389.36	351.84
	57	444.28	395.28	361.31
	58	450.20	401.20	370.78
	59	456.05	407.05	371.74
	60	461.96	412.96	372.46
	61	468.43	419.43	386.51
	62	474.91	425.91	398.03
	63	487.47	438.47	399.20
	64	494.04	445.04	399.97
	65	500.56	451.56	408.17
	66	501.22	452.22	409.00
	67	507.35	458.35	410.05
	68	529.41	480.41	430.59
	69	536.11	487.11	432.66
	70	542.83	493.83	434.56
	71	549.48	500.48	440.34
	72	556.19	507.19	445.72
	73	566.87	517.87	448.29
	74	567.94	518.94	449.02
	75	569.06	520.06	463.38
	76	572.22	523.22	478.30
	77	578.13	529.13	479.80
	78	578.73	529.73	480.73
	79	590.49	541.49	481.34
	80	591.68	542.68	481.83
	81	604.46	555.46	491.50
	82	616.46	567.46	498.93
	83	617.67	568.67	499.68
	84	618.99	569.99	500.03
	85	645.08	596.08	500.37
	86	647.71	598.71	504.17
	87	648.04	599.04	508.07
	88	648.37	599.37	508.78
	89	648.70	599.70	522.81
	90	649.02	600.02	545.18
	91	649.60	600.60	547.47
	92	661.01	612.01	547.76
	93	662.16	613.16	548.25
	94	663.10	614.10	557.47
	95	681.22	632.22	558.41
	96	683.05	634.05	559.04
	97	683.38	634.38	569.45
	98	688.89	639.89	570.50
	99	709.28	660.28	570.75
	100	726.00	677.00	571.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 133.15	$ 6.05
FedEx® 25kg Box 1–56 lbs.	201.36	3.60

For shipments from:

- Mexico

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone D: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 145.60	$ 96.60	**
FedEx® Pak	1 lb.	163.70	114.70	*
	2 lbs.	165.00	116.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 212.94	$ 163.94	$ 143.79
	2 lbs.	236.06	187.06	164.06
	3	254.29	205.29	179.71
	4	278.85	229.85	201.48
	5	298.40	249.40	218.31
	6	314.66	265.66	232.93
	7	329.56	280.56	246.06
	8	344.21	295.21	258.90
	9	355.92	306.92	271.25
	10	362.55	313.55	283.07
	11	363.22	314.22	296.50
	12	365.65	316.65	307.42
	13	414.15	365.15	320.25
	14	427.71	378.71	332.13
	15	439.88	390.88	342.16
	16	453.47	404.47	354.75
	17	465.67	416.67	364.78
	18	477.88	428.88	376.15
	19	490.09	441.09	386.85
	20	500.67	451.67	396.17
	21	508.98	459.98	408.32
	22	509.82	460.82	421.36
	23	510.07	461.07	427.89
	24	510.32	461.32	439.91
	25	513.28	464.28	449.43
	26	572.47	523.47	459.14
	27	586.36	537.36	471.28
	28	598.30	549.30	481.73
	29	608.19	559.19	489.48
	30	620.07	571.07	499.90
	31	631.91	582.91	511.23
	32	641.66	592.66	519.76
	33	649.24	600.24	526.43
	34	658.96	609.96	534.94
	35	670.02	621.02	544.66
	36	680.52	631.52	553.90
	37	690.41	641.41	562.60
	38	700.21	651.21	571.17
	39	709.92	660.92	579.74
	40	719.67	670.67	588.24
	41	729.20	680.20	595.76
	42	738.68	689.68	602.15
	43	748.16	699.16	610.71
	44	757.64	708.64	624.31
	45	767.20	718.20	625.68
	46	776.69	727.69	642.85
	47	783.50	734.50	644.59
	48	795.67	746.67	652.31
	49	796.90	747.90	658.36
	50	798.18	749.18	663.05
	51	823.67	774.67	675.47
	52	833.63	784.63	682.31

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 843.18	$ 794.18	$ 685.45
	54	849.74	800.74	690.36
	55	859.22	810.22	697.83
	56	868.70	819.70	705.30
	57	878.18	829.18	712.77
	58	887.66	838.66	720.24
	59	900.16	851.16	744.36
	60	906.52	857.52	746.78
	61	930.32	881.32	747.14
	62	932.71	883.71	754.17
	63	933.32	884.32	763.60
	64	945.52	896.52	770.95
	65	969.52	920.52	787.87
	66	971.93	922.93	789.59
	67	972.40	923.40	792.20
	68	981.35	932.35	794.19
	69	990.33	941.33	801.26
	70	999.31	950.31	816.27
	71	1,023.14	974.14	826.67
	72	1,035.87	986.87	827.72
	73	1,037.15	988.15	840.99
	74	1,037.49	988.49	842.33
	75	1,044.13	995.13	843.54
	76	1,044.99	995.99	864.04
	77	1,062.07	1,013.07	866.11
	78	1,071.03	1,022.03	871.64
	79	1,076.18	1,027.18	881.17
	80	1,085.19	1,036.19	901.20
	81	1,093.53	1,044.53	903.25
	82	1,105.80	1,056.80	903.59
	83	1,121.06	1,072.06	903.92
	84	1,122.60	1,073.60	905.20
	85	1,134.12	1,085.12	930.53
	86	1,135.41	1,086.41	933.07
	87	1,136.70	1,087.70	933.33
	88	1,162.10	1,113.10	933.76
	89	1,164.64	1,115.64	934.11
	90	1,190.48	1,141.48	937.58
	91	1,199.02	1,150.02	960.42
	92	1,199.88	1,150.88	962.71
	93	1,206.06	1,157.06	966.27
	94	1,206.68	1,157.68	969.85
	95	1,212.18	1,163.18	970.22
	96	1,220.84	1,171.84	970.72
	97	1,240.93	1,191.93	980.53
	98	1,242.95	1,193.95	981.52
	99	1,244.58	1,195.58	982.06
	100	1,276.00	1,227.00	991.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 316.90	$ 14.40
FedEx® 25kg Box 1–56 lbs.	464.53	8.30

For shipments from:

- Belgium
- Channel Islands (U.K.)
- England (U.K.)
- France
- Germany
- Ireland, Northern (U.K.)
- Ireland, Republic of
- Italy
- Luxembourg
- Monaco
- Netherlands (Holland)
- San Marino
- Scotland (U.K.)
- Vatican City
- Wales (U.K.)

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone E: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 139.35	$ 90.35	**
FedEx® Pak	1 lb.	166.25	117.25	*
	2 lbs.	187.50	138.50	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 211.78	$ 162.78	$ 136.21
	2 lbs.	246.60	197.60	167.63
	3	285.34	236.34	197.76
	4	321.31	272.31	227.87
	5	357.31	308.31	258.00
	6	391.74	342.74	286.79
	7	427.13	378.13	315.82
	8	460.63	411.63	354.74
	9	495.06	446.06	373.22
	10	529.48	480.48	402.02
	11	557.66	508.66	438.45
	12	570.84	521.84	460.39
	13	613.99	564.99	482.20
	14	642.13	593.13	501.28
	15	687.41	638.41	519.89
	16	693.81	644.81	550.36
	17	736.47	687.47	559.72
	18	740.75	691.75	590.40
	19	766.29	717.29	599.71
	20	787.71	738.71	636.77
	21	826.10	777.10	657.88
	22	834.67	785.67	660.10
	23	853.47	804.47	704.37
	24	872.27	823.27	723.13
	25	874.73	825.73	725.01
	26	923.76	874.76	725.54
	27	928.67	879.67	736.01
	28	972.21	923.21	766.67
	29	988.07	939.07	769.74
	30	989.70	940.70	808.14
	31	1,022.05	973.05	819.67
	32	1,052.36	1,003.36	835.80
	33	1,058.80	1,009.80	837.43
	34	1,060.24	1,011.24	854.54
	35	1,088.94	1,039.94	891.36
	36	1,097.85	1,048.85	895.05
	37	1,116.63	1,067.63	897.61
	38	1,135.44	1,086.44	927.22
	39	1,189.64	1,140.64	947.70
	40	1,195.07	1,146.07	968.65
	41	1,212.28	1,163.28	975.35
	42	1,215.57	1,166.57	976.02
	43	1,281.32	1,232.32	987.59
	44	1,287.97	1,238.97	1,034.68
	45	1,290.88	1,241.88	1,039.40
	46	1,348.91	1,299.91	1,096.06
	47	1,354.72	1,305.72	1,101.74
	48	1,355.31	1,306.31	1,103.58
	49	1,357.62	1,308.62	1,140.19
	50	1,386.76	1,337.76	1,143.87
	51	1,391.10	1,342.10	1,171.87
	52	1,418.65	1,369.65	1,174.67

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,421.41	$ 1,372.41	$ 1,174.95
	54	1,463.38	1,414.38	1,175.87
	55	1,490.41	1,441.41	1,191.13
	56	1,517.44	1,468.44	1,206.39
	57	1,544.47	1,495.47	1,221.65
	58	1,571.50	1,522.50	1,236.91
	59	1,574.22	1,525.22	1,244.49
	60	1,578.50	1,529.50	1,261.01
	61	1,663.86	1,614.86	1,276.81
	62	1,672.46	1,623.46	1,329.33
	63	1,673.33	1,624.33	1,334.61
	64	1,674.82	1,625.82	1,371.73
	65	1,704.31	1,655.31	1,375.45
	66	1,796.19	1,747.19	1,375.84
	67	1,805.49	1,756.49	1,378.32
	68	1,806.42	1,757.42	1,427.72
	69	1,806.69	1,757.69	1,432.67
	70	1,809.49	1,760.49	1,434.76
	71	1,865.35	1,816.35	1,471.76
	72	1,870.95	1,821.95	1,475.46
	73	1,873.90	1,824.90	1,475.83
	74	1,932.51	1,883.51	1,482.21
	75	1,939.65	1,890.65	1,505.32
	76	1,940.37	1,891.37	1,570.86
	77	1,940.64	1,891.64	1,591.55
	78	1,941.57	1,892.57	1,593.62
	79	1,959.93	1,910.93	1,593.87
	80	1,961.77	1,912.77	1,596.95
	81	1,976.91	1,927.91	1,658.30
	82	2,007.75	1,958.75	1,664.44
	83	2,010.85	1,961.85	1,665.06
	84	2,067.44	2,018.44	1,665.34
	85	2,118.72	2,069.72	1,665.59
	86	2,123.85	2,074.85	1,667.54
	87	2,124.37	2,075.37	1,706.26
	88	2,124.64	2,075.64	1,721.93
	89	2,124.92	2,075.92	1,723.51
	90	2,125.19	2,076.19	1,725.20
	91	2,126.84	2,077.84	1,743.39
	92	2,128.41	2,079.41	1,811.27
	93	2,159.63	2,110.63	1,819.97
	94	2,207.23	2,158.23	1,854.13
	95	2,211.99	2,162.99	1,857.63
	96	2,273.08	2,224.08	1,857.98
	97	2,279.19	2,230.19	1,858.23
	98	2,283.22	2,234.22	1,858.48
	99	2,300.11	2,251.11	1,858.73
	100	2,358.00	2,309.00	1,861.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 522.09	$ 23.73
FedEx® 25kg Box 1–56 lbs.	825.98	14.75

For shipments from:

- Bulgaria
- Czech Republic
- Estonia
- Gibraltar
- Hungary
- Latvia
- Lithuania
- Poland
- Romania
- Russia
- Slovak Republic
- Slovenia
- South Africa

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone F: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 130.85	$ 81.85	**
FedEx® Pak	1 lb.	156.55	107.55	*
	2 lbs.	157.70	108.70	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 185.61	$ 136.61	$ 112.40
	2 lbs.	206.39	157.39	133.09
	3	230.69	181.69	150.74
	4	249.47	200.47	163.18
	5	267.89	218.89	181.53
	6	286.29	237.29	187.68
	7	304.16	255.16	211.64
	8	321.42	272.42	228.10
	9	338.74	289.74	240.30
	10	345.30	296.30	255.64
	11	345.96	296.96	271.09
	12	348.83	299.83	291.09
	13	406.22	357.22	299.08
	14	424.36	375.36	311.28
	15	439.66	390.66	323.97
	16	451.43	402.43	336.93
	17	467.05	418.05	346.75
	18	474.88	425.88	356.59
	19	492.14	443.14	364.35
	20	496.55	447.55	374.13
	21	497.00	448.00	382.47
	22	497.25	448.25	392.17
	23	497.50	448.50	415.05
	24	497.75	448.75	423.39
	25	501.23	452.23	427.08
	26	570.83	521.83	436.98
	27	581.66	532.66	446.88
	28	592.41	543.41	450.68
	29	608.96	559.96	460.43
	30	621.14	572.14	474.69
	31	633.14	584.14	481.22
	32	644.34	595.34	504.36
	33	655.56	606.56	508.01
	34	668.32	619.32	508.89
	35	671.40	622.40	521.09
	36	682.52	633.52	525.30
	37	693.61	644.61	539.64
	38	716.59	667.59	548.93
	39	722.03	673.03	560.43
	40	732.82	683.82	562.10
	41	748.70	699.70	572.06
	42	750.88	701.88	587.56
	43	772.28	723.28	611.04
	44	819.35	770.35	618.79
	45	824.06	775.06	620.03
	46	824.56	775.56	644.66
	47	824.89	775.89	647.13
	48	825.72	776.72	647.66
	49	841.94	792.94	658.09
	50	853.82	804.82	667.85
	51	869.41	820.41	686.98
	52	878.92	829.92	688.92

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 894.63	$ 845.63	$ 714.97
	54	931.58	882.58	717.58
	55	935.30	886.30	726.40
	56	939.02	890.02	735.22
	57	942.74	893.74	744.04
	58	946.46	897.46	752.86
	59	1,005.88	956.88	764.80
	60	1,015.36	966.36	779.54
	61	1,016.79	967.79	781.75
	62	1,045.19	996.19	788.70
	63	1,067.14	1,018.14	796.07
	64	1,069.34	1,020.34	825.51
	65	1,069.65	1,020.65	835.30
	66	1,069.95	1,020.95	860.81
	67	1,070.23	1,021.23	863.38
	68	1,070.86	1,021.86	863.90
	69	1,083.24	1,034.24	865.54
	70	1,136.41	1,087.41	898.28
	71	1,141.73	1,092.73	901.56
	72	1,175.29	1,126.29	910.63
	73	1,180.70	1,131.70	911.59
	74	1,181.69	1,132.69	921.82
	75	1,201.35	1,152.35	924.44
	76	1,206.82	1,157.82	976.56
	77	1,207.37	1,158.37	981.80
	78	1,208.60	1,159.60	991.73
	79	1,233.14	1,184.14	992.73
	80	1,268.11	1,219.11	1,012.13
	81	1,271.61	1,222.61	1,024.11
	82	1,272.69	1,223.69	1,025.32
	83	1,294.20	1,245.20	1,034.93
	84	1,307.24	1,258.24	1,035.90
	85	1,342.09	1,293.09	1,037.56
	86	1,345.59	1,296.59	1,060.53
	87	1,345.95	1,296.95	1,084.15
	88	1,346.24	1,297.24	1,086.52
	89	1,347.49	1,298.49	1,087.31
	90	1,372.19	1,323.19	1,103.10
	91	1,410.83	1,361.83	1,126.53
	92	1,414.70	1,365.70	1,159.47
	93	1,415.51	1,366.51	1,163.84
	94	1,430.33	1,381.33	1,164.51
	95	1,431.83	1,382.83	1,177.71
	96	1,433.08	1,384.08	1,217.72
	97	1,457.81	1,408.81	1,221.73
	98	1,461.44	1,412.44	1,256.63
	99	1,462.53	1,413.53	1,260.13
	100	1,482.00	1,433.00	1,267.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 300.08	$ 13.64
FedEx® 25kg Box 1–56 lbs.	452.48	8.08

For shipments from:

- Hong Kong SAR, China
- Philippines

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone G: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 140.85	$ 91.85	**
FedEx® Pak	1 lb.	170.95	121.95	*
	2 lbs.	172.15	123.15	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 216.61	$ 167.61	$ 131.40
	2 lbs.	238.12	189.12	148.56
	3	259.06	210.06	164.69
	4	276.13	227.13	181.56
	5	295.80	246.80	201.10
	6	315.42	266.42	213.33
	7	335.08	286.08	233.11
	8	352.85	303.85	248.07
	9	376.86	327.86	257.50
	10	389.56	340.56	272.22
	11	404.23	355.23	290.93
	12	406.37	357.37	304.56
	13	449.17	400.17	313.72
	14	459.19	410.19	334.32
	15	486.68	437.68	350.53
	16	494.67	445.67	356.93
	17	522.36	473.36	378.40
	18	539.56	490.56	392.12
	19	559.56	510.56	414.22
	20	575.70	526.70	421.04
	21	583.30	534.30	443.63
	22	611.85	562.85	449.97
	23	616.49	567.49	464.23
	24	616.96	567.96	475.81
	25	619.12	570.12	487.36
	26	662.24	613.24	500.79
	27	677.52	628.52	512.28
	28	707.90	658.90	526.77
	29	720.98	671.98	537.22
	30	723.37	674.37	549.68
	31	734.33	685.33	559.65
	32	747.92	698.92	569.69
	33	758.83	709.83	587.15
	34	769.86	720.86	588.90
	35	795.20	746.20	605.31
	36	797.75	748.75	608.81
	37	814.64	765.64	611.94
	38	828.76	779.76	633.74
	39	839.98	790.98	635.93
	40	848.07	799.07	638.63
	41	859.11	810.11	657.07
	42	870.18	821.18	666.03
	43	881.21	832.21	678.84
	44	904.23	855.23	692.56
	45	906.55	857.55	693.94
	46	917.63	868.63	694.26
	47	925.32	876.32	700.38
	48	939.76	890.76	716.41
	49	947.41	898.41	728.68
	50	961.93	912.93	734.53
	51	963.39	914.39	735.66
	52	964.04	915.04	758.26

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 976.99	$ 927.99	$ 771.84
	54	1,002.67	953.67	773.45
	55	1,013.67	964.67	779.43
	56	1,024.67	975.67	785.41
	57	1,035.67	986.67	791.39
	58	1,046.67	997.67	797.37
	59	1,057.75	1,008.75	798.38
	60	1,072.72	1,023.72	818.17
	61	1,079.08	1,030.08	835.44
	62	1,089.35	1,040.35	851.85
	63	1,092.23	1,043.23	858.60
	64	1,093.56	1,044.56	867.10
	65	1,119.90	1,070.90	867.98
	66	1,122.55	1,073.55	868.24
	67	1,123.92	1,074.92	869.88
	68	1,151.09	1,102.09	902.41
	69	1,153.82	1,104.82	916.28
	70	1,175.95	1,126.95	917.68
	71	1,186.28	1,137.28	918.38
	72	1,196.59	1,147.59	932.32
	73	1,202.48	1,153.48	944.75
	74	1,217.27	1,168.27	946.80
	75	1,218.75	1,169.75	969.77
	76	1,219.94	1,170.94	972.07
	77	1,243.60	1,194.60	973.83
	78	1,253.87	1,204.87	974.11
	79	1,268.86	1,219.86	975.05
	80	1,279.18	1,230.18	993.46
	81	1,280.23	1,231.23	995.32
	82	1,295.01	1,246.01	997.62
	83	1,310.19	1,261.19	1,043.36
	84	1,322.53	1,273.53	1,047.95
	85	1,323.78	1,274.78	1,048.41
	86	1,327.06	1,278.06	1,051.69
	87	1,327.62	1,278.62	1,052.53
	88	1,338.78	1,289.78	1,053.50
	89	1,339.90	1,290.90	1,072.63
	90	1,340.18	1,291.18	1,075.00
	91	1,340.50	1,291.50	1,076.83
	92	1,346.74	1,297.74	1,077.34
	93	1,350.03	1,301.03	1,087.42
	94	1,355.96	1,306.96	1,088.44
	95	1,356.57	1,307.57	1,088.70
	96	1,359.89	1,310.89	1,088.98
	97	1,367.39	1,318.39	1,090.08
	98	1,368.14	1,319.14	1,112.04
	99	1,369.72	1,320.72	1,114.24
	100	1,397.00	1,348.00	1,117.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 357.62	$ 16.26
FedEx® 25kg Box 1–56 lbs.	570.37	10.19

For shipments from:

- Japan
- Korea, South

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone H: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 151.75	$ 102.75	**
FedEx® Pak	1 lb.	181.15	132.15	*
	2 lbs.	182.60	133.60	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 223.79	$ 174.79	$ 164.02
	2 lbs.	248.83	199.83	187.19
	3	269.50	220.50	206.57
	4	301.78	252.78	232.33
	5	322.04	273.04	255.73
	6	339.53	290.53	272.16
	7	357.03	308.03	288.52
	8	380.74	331.74	310.70
	9	402.06	353.06	330.61
	10	424.55	375.55	351.68
	11	431.91	382.91	371.75
	12	434.90	385.90	374.66
	13	494.63	445.63	409.36
	14	505.97	456.97	427.79
	15	524.67	475.67	445.29
	16	544.16	495.16	463.55
	17	563.68	514.68	481.83
	18	583.19	534.19	500.11
	19	615.42	566.42	520.28
	20	622.21	573.21	546.95
	21	655.36	606.36	556.92
	22	661.24	612.24	573.16
	23	675.10	626.10	602.12
	24	676.49	627.49	609.21
	25	679.34	630.34	611.98
	26	736.21	687.21	643.48
	27	754.95	705.95	661.05
	28	790.38	741.38	694.24
	29	809.47	760.47	698.81
	30	811.38	762.38	727.52
	31	823.69	774.69	730.40
	32	854.26	805.26	739.91
	33	859.61	810.61	748.89
	34	861.20	812.20	772.72
	35	892.66	843.66	793.50
	36	902.06	853.06	802.00
	37	903.02	854.02	804.70
	38	921.85	872.85	810.34
	39	923.75	874.75	819.02
	40	936.25	887.25	830.73
	41	968.10	919.10	859.45
	42	979.63	930.63	881.95
	43	987.68	938.68	884.22
	44	988.49	939.49	901.90
	45	992.48	943.48	903.70
	46	1,022.07	973.07	911.23
	47	1,028.45	979.45	914.21
	48	1,029.80	980.80	914.52
	49	1,056.67	1,007.67	919.22
	50	1,059.36	1,010.36	934.45
	51	1,060.88	1,011.88	941.67
	52	1,091.22	1,042.22	944.21

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,111.69	$ 1,062.69	$ 971.97
	54	1,113.75	1,064.75	988.88
	55	1,119.98	1,070.98	993.77
	56	1,126.21	1,077.21	998.66
	57	1,132.44	1,083.44	1,003.55
	58	1,138.67	1,089.67	1,008.44
	59	1,149.92	1,100.92	1,027.99
	60	1,182.90	1,133.90	1,029.95
	61	1,186.20	1,137.20	1,046.66
	62	1,187.00	1,138.00	1,069.55
	63	1,202.99	1,153.99	1,071.85
	64	1,204.69	1,155.69	1,074.22
	65	1,238.02	1,189.02	1,089.49
	66	1,253.49	1,204.49	1,110.88
	67	1,256.78	1,207.78	1,113.03
	68	1,257.11	1,208.11	1,133.27
	69	1,258.59	1,209.59	1,135.31
	70	1,288.05	1,239.05	1,136.37
	71	1,291.00	1,242.00	1,157.08
	72	1,291.78	1,242.78	1,174.80
	73	1,307.26	1,258.26	1,177.76
	74	1,338.35	1,289.35	1,178.06
	75	1,348.79	1,299.79	1,181.04
	76	1,354.39	1,305.39	1,181.35
	77	1,354.95	1,305.95	1,181.68
	78	1,357.11	1,308.11	1,183.67
	79	1,400.11	1,351.11	1,223.32
	80	1,404.41	1,355.41	1,266.06
	81	1,409.48	1,360.48	1,270.35
	82	1,414.57	1,365.57	1,270.78
	83	1,419.64	1,370.64	1,271.08
	84	1,445.70	1,396.70	1,271.65
	85	1,448.32	1,399.32	1,272.44
	86	1,471.08	1,422.08	1,288.06
	87	1,473.37	1,424.37	1,289.63
	88	1,473.66	1,424.66	1,290.58
	89	1,473.94	1,424.94	1,291.36
	90	1,474.22	1,425.22	1,305.35
	91	1,474.52	1,425.52	1,306.75
	92	1,474.80	1,425.80	1,307.00
	93	1,475.17	1,426.17	1,307.25
	94	1,475.47	1,426.47	1,307.50
	95	1,475.83	1,426.83	1,307.75
	96	1,480.27	1,431.27	1,308.00
	97	1,480.73	1,431.73	1,308.25
	98	1,482.42	1,433.42	1,308.50
	99	1,516.04	1,467.04	1,308.75
	100	1,551.00	1,502.00	1,309.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 386.15	$ 17.55
FedEx® 25kg Box 1–56 lbs.	630.59	11.26

For shipments from:

- Andorra
- Austria
- Azores (Portugal)
- Denmark
- Faroe Islands
- Finland
- Greece
- Greenland
- Iceland
- Liechtenstein
- Madeira (Portugal)
- Malta
- Norway
- Portugal
- Spain
- Sweden
- Switzerland

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone I: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 131.00	$ 82.00	**
FedEx® Pak	1 lb.	141.35	92.35	*
	2 lbs.	142.30	93.30	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 163.57	$ 114.57	$ 94.08
	2 lbs.	186.27	137.27	108.81
	3	202.31	153.31	125.90
	4	218.15	169.15	145.12
	5	234.27	185.27	154.98
	6	248.98	199.98	167.35
	7	264.15	215.15	187.20
	8	279.05	230.05	199.72
	9	294.01	245.01	200.99
	10	308.94	259.94	217.52
	11	310.44	261.44	224.99
	12	312.38	263.38	241.07
	13	351.13	302.13	252.87
	14	365.20	316.20	259.68
	15	379.28	330.28	283.22
	16	392.78	343.78	287.75
	17	406.22	357.22	293.15
	18	419.72	370.72	315.78
	19	433.21	384.21	321.43
	20	446.69	397.69	326.63
	21	460.13	411.13	337.67
	22	470.63	421.63	355.48
	23	471.68	422.68	368.55
	24	471.94	422.94	398.31
	25	474.28	425.28	401.29
	26	520.99	471.99	404.25
	27	538.24	489.24	426.08
	28	551.16	502.16	428.27
	29	564.04	515.04	431.36
	30	576.97	527.97	433.47
	31	588.71	539.71	451.40
	32	600.46	551.46	470.10
	33	602.32	553.32	482.40
	34	623.27	574.27	490.64
	35	625.37	576.37	491.47
	36	647.42	598.42	504.08
	37	659.17	610.17	510.76
	38	670.47	621.47	546.81
	39	671.60	622.60	550.43
	40	683.04	634.04	550.80
	41	714.24	665.24	551.16
	42	717.36	668.36	557.84
	43	718.32	669.32	583.91
	44	737.41	688.41	586.53
	45	739.32	690.32	587.73
	46	750.62	701.62	604.95
	47	774.65	725.65	606.68
	48	777.06	728.06	614.14
	49	797.57	748.57	614.89
	50	804.33	755.33	615.14
	51	819.90	770.90	618.79
	52	830.77	781.77	691.68

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 841.66	$ 792.66	$ 698.97
	54	852.55	803.55	713.13
	55	863.41	814.41	714.55
	56	874.27	825.27	715.97
	57	885.13	836.13	717.39
	58	895.99	846.99	718.81
	59	906.90	857.90	733.59
	60	917.78	868.78	735.94
	61	928.40	879.40	761.06
	62	940.16	891.16	782.90
	63	950.32	901.32	785.09
	64	969.22	920.22	785.34
	65	980.40	931.40	785.91
	66	982.24	933.24	797.31
	67	994.08	945.08	798.45
	68	995.27	946.27	820.71
	69	1,013.37	964.37	822.95
	70	1,015.40	966.40	824.78
	71	1,017.30	968.30	826.02
	72	1,045.22	996.22	827.17
	73	1,055.84	1,006.84	850.11
	74	1,057.11	1,008.11	852.41
	75	1,059.02	1,010.02	855.24
	76	1,087.73	1,038.73	886.20
	77	1,108.84	1,059.84	932.01
	78	1,127.55	1,078.55	936.60
	79	1,147.95	1,098.95	937.06
	80	1,149.99	1,100.99	937.31
	81	1,150.24	1,101.24	937.81
	82	1,150.92	1,101.92	947.81
	83	1,162.36	1,113.36	948.81
	84	1,163.51	1,114.51	950.08
	85	1,164.57	1,115.57	974.58
	86	1,182.68	1,133.68	977.03
	87	1,202.64	1,153.64	977.31
	88	1,204.65	1,155.65	977.56
	89	1,204.99	1,155.99	977.81
	90	1,205.37	1,156.37	978.06
	91	1,211.97	1,162.97	978.31
	92	1,212.63	1,163.63	978.56
	93	1,219.48	1,170.48	978.81
	94	1,226.36	1,177.36	979.06
	95	1,248.20	1,199.20	979.40
	96	1,250.40	1,201.40	986.16
	97	1,251.78	1,202.78	986.84
	98	1,252.06	1,203.06	987.09
	99	1,256.86	1,207.86	988.54
	100	1,352.00	1,303.00	1,017.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 263.63	$ 11.98
FedEx® 25kg Box 1–56 lbs.	425.53	7.60

For shipments from:

- Anguilla
- Antigua
- Aruba
- Bahamas
- Barbados
- Barbuda
- Bermuda
- Bonaire
- British Virgin Islands
- Cayman Islands
- Curaçao
- Dominica
- Dominican Republic
- Grenada
- Guadeloupe
- Haiti
- Jamaica
- Martinique
- Montserrat
- Saba
- St. Barthelemy
- St. Croix (U.S. Virgin Islands)
- St. Eustatius
- St. John (U.S. Virgin Islands)
- St. Kitts and Nevis
- St. Lucia
- St. Maarten/St. Martin
- St. Thomas (U.S. Virgin Islands)
- St. Vincent
- Trinidad and Tobago
- Turks and Caicos Islands
- U.S. Virgin Islands

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone J: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 127.80	$ 78.80	**
FedEx® Pak	1 lb.	148.00	99.00	*
	2 lbs.	150.85	101.85	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 184.00	$ 135.00	$ 107.90
	2 lbs.	206.48	157.48	127.59
	3	230.84	181.84	147.32
	4	258.16	209.16	170.25
	5	278.59	229.59	186.02
	6	302.01	253.01	212.95
	7	325.42	276.42	228.29
	8	349.48	300.48	244.70
	9	369.62	320.62	261.14
	10	371.93	322.93	277.62
	11	372.18	323.18	292.83
	12	375.43	326.43	316.92
	13	440.25	391.25	329.49
	14	464.47	415.47	345.04
	15	487.19	438.19	353.75
	16	501.53	452.53	367.81
	17	521.61	472.61	402.84
	18	538.30	489.30	406.35
	19	556.67	507.67	425.24
	20	570.24	521.24	436.89
	21	571.60	522.60	452.12
	22	571.85	522.85	467.37
	23	572.10	523.10	486.30
	24	572.35	523.35	508.10
	25	577.24	528.24	511.63
	26	674.90	625.90	538.45
	27	719.76	670.76	541.17
	28	724.25	675.25	555.92
	29	742.23	693.23	582.75
	30	753.89	704.89	585.45
	31	778.03	729.03	600.17
	32	780.46	731.46	627.03
	33	820.86	771.86	629.72
	34	824.91	775.91	644.46
	35	845.57	796.57	682.41
	36	860.49	811.49	686.23
	37	878.19	829.19	710.89
	38	903.45	854.45	713.36
	39	921.77	872.77	718.20
	40	939.31	890.31	758.31
	41	957.21	908.21	762.33
	42	970.36	921.36	765.28
	43	1,014.89	965.89	777.21
	44	1,019.35	970.35	790.00
	45	1,020.67	971.67	791.51
	46	1,046.80	997.80	821.50
	47	1,059.50	1,010.50	839.34
	48	1,096.84	1,047.84	841.14
	49	1,100.58	1,051.58	849.42
	50	1,118.46	1,069.46	880.47
	51	1,151.05	1,102.05	883.58
	52	1,154.33	1,105.33	908.27

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,176.81	$ 1,127.81	$ 910.75
	54	1,190.08	1,141.08	921.80
	55	1,205.36	1,156.36	941.01
	56	1,220.64	1,171.64	960.22
	57	1,235.92	1,186.92	979.43
	58	1,251.20	1,202.20	998.64
	59	1,297.62	1,248.62	1,029.94
	60	1,302.27	1,253.27	1,033.07
	61	1,330.19	1,281.19	1,090.95
	62	1,333.00	1,284.00	1,096.74
	63	1,361.92	1,312.92	1,097.86
	64	1,434.00	1,385.00	1,120.11
	65	1,441.21	1,392.21	1,124.85
	66	1,441.94	1,392.94	1,125.34
	67	1,442.24	1,393.24	1,125.64
	68	1,442.84	1,393.84	1,125.93
	69	1,454.68	1,405.68	1,126.26
	70	1,471.41	1,422.41	1,126.95
	71	1,489.44	1,440.44	1,140.71
	72	1,506.09	1,457.09	1,206.84
	73	1,508.37	1,459.37	1,213.46
	74	1,553.69	1,504.69	1,216.47
	75	1,558.23	1,509.23	1,276.38
	76	1,590.52	1,541.52	1,282.38
	77	1,593.76	1,544.76	1,282.98
	78	1,624.65	1,575.65	1,285.41
	79	1,627.75	1,578.75	1,286.75
	80	1,645.88	1,596.88	1,313.55
	81	1,675.91	1,626.91	1,369.82
	82	1,678.92	1,629.92	1,375.47
	83	1,697.71	1,648.71	1,377.86
	84	1,699.59	1,650.59	1,425.62
	85	1,717.63	1,668.63	1,430.41
	86	1,719.45	1,670.45	1,430.89
	87	1,719.86	1,670.86	1,432.89
	88	1,720.16	1,671.16	1,472.48
	89	1,725.35	1,676.35	1,476.45
	90	1,730.44	1,681.44	1,477.94
	91	1,750.61	1,701.61	1,482.65
	92	1,752.63	1,703.63	1,486.83
	93	1,753.29	1,704.29	1,570.36
	94	1,766.13	1,717.13	1,584.38
	95	1,775.66	1,726.66	1,602.21
	96	1,776.63	1,727.63	1,604.00
	97	1,776.94	1,727.94	1,604.25
	98	1,777.24	1,728.24	1,604.50
	99	1,777.57	1,728.57	1,604.75
	100	1,780.00	1,731.00	1,605.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 326.68	$ 14.85
FedEx® 25kg Box 1–56 lbs.	528.49	9.44

For shipments from:

- Australia
- Guam
- Indonesia
- Macau SAR, China
- Malaysia
- New Zealand
- Singapore
- Thailand
- Vietnam

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone K: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 162.35	$ 113.35	**
FedEx® Pak	1 lb.	175.95	126.95	*
	2 lbs.	201.80	152.80	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 249.72	$ 200.72	$ 138.05
	2 lbs.	289.53	240.53	173.95
	3	340.45	291.45	206.21
	4	384.84	335.84	236.49
	5	429.22	380.22	262.47
	6	471.67	422.67	300.59
	7	515.34	466.34	321.33
	8	566.35	517.35	366.35
	9	599.09	550.09	389.21
	10	621.51	572.51	429.70
	11	623.76	574.76	435.14
	12	630.21	581.21	475.47
	13	759.16	710.16	500.41
	14	805.14	756.14	526.82
	15	829.94	780.94	529.47
	16	844.18	795.18	557.02
	17	875.50	826.50	592.46
	18	902.07	853.07	627.86
	19	946.15	897.15	640.31
	20	959.99	910.99	644.59
	21	964.46	915.46	678.40
	22	964.91	915.91	731.16
	23	965.16	916.16	736.99
	24	965.51	916.51	752.07
	25	972.42	923.42	753.58
	26	1,110.60	1,061.60	753.89
	27	1,133.83	1,084.83	759.88
	28	1,157.03	1,108.03	809.61
	29	1,218.33	1,169.33	828.46
	30	1,229.46	1,180.46	848.47
	31	1,231.70	1,182.70	850.48
	32	1,276.38	1,227.38	865.87
	33	1,280.85	1,231.85	869.90
	34	1,296.14	1,247.14	904.36
	35	1,319.30	1,270.30	956.18
	36	1,342.49	1,293.49	961.38
	37	1,384.33	1,335.33	969.56
	38	1,388.85	1,339.85	971.61
	39	1,438.21	1,389.21	1,012.32
	40	1,461.85	1,412.85	1,016.40
	41	1,492.42	1,443.42	1,016.81
	42	1,506.12	1,457.12	1,019.42
	43	1,525.42	1,476.42	1,071.28
	44	1,528.31	1,479.31	1,091.56
	45	1,585.93	1,536.93	1,097.89
	46	1,624.90	1,575.90	1,098.53
	47	1,628.82	1,579.82	1,101.31
	48	1,636.04	1,587.04	1,156.56
	49	1,680.81	1,631.81	1,173.60
	50	1,737.94	1,688.94	1,199.25
	51	1,743.66	1,694.66	1,201.83
	52	1,745.12	1,696.12	1,219.79

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,774.03	$ 1,725.03	$ 1,221.60
	54	1,792.65	1,743.65	1,221.98
	55	1,822.82	1,773.82	1,229.18
	56	1,852.99	1,803.99	1,236.38
	57	1,883.16	1,834.16	1,243.58
	58	1,913.33	1,864.33	1,250.78
	59	1,916.36	1,867.36	1,291.48
	60	1,925.13	1,876.13	1,346.06
	61	1,967.88	1,918.88	1,351.54
	62	1,972.17	1,923.17	1,386.98
	63	1,976.28	1,927.28	1,390.54
	64	2,056.02	2,007.02	1,392.48
	65	2,064.01	2,015.01	1,392.74
	66	2,064.81	2,015.81	1,393.06
	67	2,067.82	2,018.82	1,399.42
	68	2,127.72	2,078.72	1,526.47
	69	2,133.71	2,084.71	1,539.18
	70	2,189.80	2,140.80	1,540.49
	71	2,195.42	2,146.42	1,548.86
	72	2,200.15	2,151.15	1,566.07
	73	2,294.59	2,245.59	1,567.80
	74	2,304.04	2,255.04	1,587.84
	75	2,304.99	2,255.99	1,589.86
	76	2,323.94	2,274.94	1,622.54
	77	2,336.13	2,287.13	1,684.41
	78	2,389.32	2,340.32	1,690.60
	79	2,394.65	2,345.65	1,691.23
	80	2,444.47	2,395.47	1,695.70
	81	2,449.47	2,400.47	1,757.79
	82	2,451.91	2,402.91	1,764.01
	83	2,500.41	2,451.41	1,764.64
	84	2,514.25	2,465.25	1,764.90
	85	2,515.64	2,466.64	1,765.18
	86	2,516.40	2,467.40	1,765.46
	87	2,518.41	2,469.41	1,768.27
	88	2,558.61	2,509.61	1,771.25
	89	2,562.64	2,513.64	1,771.55
	90	2,619.12	2,570.12	1,771.81
	91	2,647.61	2,598.61	1,772.06
	92	2,650.46	2,601.46	1,776.18
	93	2,650.76	2,601.76	1,850.47
	94	2,653.15	2,604.15	1,864.47
	95	2,700.95	2,651.95	1,865.88
	96	2,705.76	2,656.76	1,872.58
	97	2,770.12	2,721.12	1,873.25
	98	2,776.57	2,727.57	1,873.50
	99	2,779.20	2,730.20	1,873.75
	100	2,829.00	2,780.00	1,874.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[3]
FedEx® 10kg Box 1–22 lbs.	$ 581.46	$ 26.43
FedEx® 25kg Box 1–56 lbs.	923.67	16.49

For shipments from:

- Bahrain
- Brunei
- Cyprus
- Egypt
- Israel
- Jordan
- Kuwait
- Oman
- Palestine Autonomous
- Qatar
- Saudi Arabia
- Syria[2]
- Turkey
- United Arab Emirates

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

[3] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone L: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 128.00	$ 79.00	**
FedEx® Pak	1 lb.	140.90	91.90	*
	2 lbs.	164.90	115.90	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 177.11	$ 128.11	$ 111.31
	2 lbs.	200.75	151.75	133.91
	3	226.04	177.04	155.93
	4	251.38	202.38	181.67
	5	276.42	227.42	200.32
	6	301.11	252.11	226.18
	7	326.21	277.21	248.82
	8	347.84	298.84	263.19
	9	370.17	321.17	282.81
	10	382.85	333.85	308.25
	11	384.12	335.12	317.27
	12	386.93	337.93	328.08
	13	443.09	394.09	346.96
	14	460.02	411.02	368.71
	15	485.11	436.11	383.87
	16	499.66	450.66	389.21
	17	506.36	457.36	403.28
	18	528.82	479.82	414.32
	19	546.58	497.58	459.61
	20	548.37	499.37	464.14
	21	554.29	505.29	478.55
	22	554.89	505.89	480.00
	23	555.14	506.14	490.58
	24	555.39	506.39	491.64
	25	559.05	510.05	495.19
	26	632.17	583.17	522.79
	27	646.06	597.06	525.56
	28	659.87	610.87	557.37
	29	685.71	636.71	560.56
	30	699.41	650.41	575.12
	31	701.15	652.15	594.08
	32	735.83	686.83	595.99
	33	739.30	690.30	611.18
	34	740.55	691.55	619.18
	35	753.79	704.79	655.81
	36	767.08	718.08	659.48
	37	780.31	731.31	660.49
	38	795.02	746.02	680.68
	39	808.29	759.29	682.70
	40	830.94	781.94	693.21
	41	844.36	795.36	710.00
	42	864.81	815.81	725.38
	43	871.97	822.97	726.92
	44	884.39	835.39	728.06
	45	885.84	836.84	750.74
	46	909.76	860.76	772.57
	47	912.16	863.16	774.77
	48	925.34	876.34	786.63
	49	938.48	889.48	798.04
	50	951.65	902.65	833.75
	51	973.19	924.19	837.33
	52	977.67	928.67	839.76

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 994.31	$ 945.31	$ 840.07
	54	1,003.75	954.75	840.86
	55	1,021.62	972.62	856.65
	56	1,039.49	990.49	872.44
	57	1,057.36	1,008.36	888.23
	58	1,075.23	1,026.23	904.02
	59	1,077.06	1,028.06	926.48
	60	1,081.86	1,032.86	941.29
	61	1,093.95	1,044.95	1,006.59
	62	1,125.26	1,076.26	1,013.13
	63	1,128.40	1,079.40	1,013.79
	64	1,145.65	1,096.65	1,014.04
	65	1,167.67	1,118.67	1,014.38
	66	1,201.88	1,152.88	1,014.68
	67	1,207.38	1,158.38	1,014.97
	68	1,207.93	1,158.93	1,017.27
	69	1,211.46	1,162.46	1,019.76
	70	1,228.74	1,179.74	1,069.32
	71	1,237.55	1,188.55	1,074.28
	72	1,277.79	1,228.79	1,119.79
	73	1,281.82	1,232.82	1,124.35
	74	1,282.23	1,233.23	1,124.81
	75	1,289.73	1,240.73	1,125.13
	76	1,290.49	1,241.49	1,125.40
	77	1,291.75	1,242.75	1,125.72
	78	1,316.69	1,267.69	1,126.01
	79	1,329.02	1,280.02	1,126.26
	80	1,330.26	1,281.26	1,126.61
	81	1,332.26	1,283.26	1,126.91
	82	1,372.12	1,323.12	1,127.52
	83	1,376.11	1,327.11	1,139.69
	84	1,376.53	1,327.53	1,162.72
	85	1,376.82	1,327.82	1,165.03
	86	1,377.12	1,328.12	1,186.50
	87	1,377.49	1,328.49	1,188.65
	88	1,377.83	1,328.83	1,190.89
	89	1,384.54	1,335.54	1,214.25
	90	1,391.25	1,342.25	1,218.75
	91	1,423.89	1,374.89	1,219.21
	92	1,430.73	1,381.73	1,219.46
	93	1,443.14	1,394.14	1,220.55
	94	1,444.40	1,395.40	1,241.03
	95	1,456.94	1,407.94	1,266.33
	96	1,458.20	1,409.20	1,268.86
	97	1,458.45	1,409.45	1,269.14
	98	1,459.81	1,410.81	1,270.87
	99	1,483.55	1,434.55	1,272.12
	100	1,505.00	1,456.00	1,296.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 338.18	$ 15.37
FedEx® 25kg Box 1–56 lbs.	510.30	9.11

For shipments from:

- Argentina
- Belize
- Bolivia
- Brazil
- Chile
- Colombia
- Costa Rica
- Ecuador
- El Salvador
- French Guiana
- Guatemala
- Guyana
- Honduras
- Nicaragua
- Panama
- Paraguay
- Peru
- Suriname
- Uruguay
- Venezuela

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone M: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 149.70	$ 100.70	**
FedEx® Pak	1 lb.	168.15	119.15	*
	2 lbs.	199.30	150.30	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 236.48	$ 187.48	$ 182.01
	2 lbs.	274.78	225.78	219.20
	3	331.95	282.95	254.70
	4	377.78	328.78	295.96
	5	407.99	358.99	348.53
	6	448.07	399.07	387.44
	7	497.94	448.94	404.11
	8	545.98	496.98	460.19
	9	588.74	539.74	523.99
	10	635.41	586.41	568.79
	11	640.08	591.08	573.27
	12	644.79	595.79	575.25
	13	738.87	689.87	614.68
	14	753.15	704.15	633.82
	15	786.66	737.66	701.88
	16	836.33	787.33	750.68
	17	857.49	808.49	784.94
	18	886.10	837.10	812.71
	19	911.15	862.15	815.49
	20	916.26	867.26	816.71
	21	972.73	923.73	841.11
	22	978.38	929.38	844.92
	23	978.96	929.96	893.71
	24	979.21	930.21	903.11
	25	983.58	934.58	904.05
	26	1,070.97	1,021.97	907.64
	27	1,111.55	1,062.55	979.32
	28	1,115.62	1,066.62	1,010.26
	29	1,178.98	1,129.98	1,019.62
	30	1,185.32	1,136.32	1,022.82
	31	1,185.96	1,136.96	1,023.40
	32	1,187.73	1,138.73	1,023.65
	33	1,222.79	1,173.79	1,027.40
	34	1,260.10	1,211.10	1,101.12
	35	1,306.71	1,257.71	1,108.50
	36	1,311.38	1,262.38	1,109.24
	37	1,312.44	1,263.44	1,111.49
	38	1,333.54	1,284.54	1,156.33
	39	1,351.35	1,302.35	1,160.93
	40	1,383.43	1,334.43	1,161.39
	41	1,405.79	1,356.79	1,162.48
	42	1,432.07	1,383.07	1,184.17
	43	1,454.80	1,405.80	1,260.18
	44	1,457.08	1,408.08	1,267.81
	45	1,485.20	1,436.20	1,269.54
	46	1,533.09	1,484.09	1,271.37
	47	1,537.88	1,488.88	1,271.66
	48	1,540.10	1,491.10	1,276.39
	49	1,584.32	1,535.32	1,281.07
	50	1,655.97	1,606.97	1,282.94
	51	1,663.15	1,614.15	1,305.88
	52	1,668.29	1,619.29	1,336.89

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,770.84	$ 1,721.84	$ 1,395.87
	54	1,781.14	1,732.14	1,412.77
	55	1,782.17	1,733.17	1,450.30
	56	1,783.20	1,734.20	1,487.83
	57	1,784.23	1,735.23	1,525.36
	58	1,785.26	1,736.26	1,562.89
	59	1,794.46	1,745.46	1,668.46
	60	1,795.56	1,746.56	1,679.02
	61	1,817.46	1,768.46	1,680.08
	62	1,857.26	1,808.26	1,680.33
	63	1,861.24	1,812.24	1,680.58
	64	1,918.98	1,869.98	1,680.83
	65	1,963.58	1,914.58	1,681.08
	66	1,968.04	1,919.04	1,681.35
	67	1,968.50	1,919.50	1,682.20
	68	1,970.68	1,921.68	1,699.20
	69	1,978.95	1,929.95	1,737.69
	70	2,012.29	1,963.29	1,764.75
	71	2,051.55	2,002.55	1,802.52
	72	2,075.37	2,026.37	1,806.31
	73	2,117.23	2,068.23	1,806.70
	74	2,121.42	2,072.42	1,806.96
	75	2,161.42	2,112.42	1,807.21
	76	2,165.42	2,116.42	1,807.46
	77	2,171.06	2,122.06	1,810.29
	78	2,268.76	2,219.76	1,866.66
	79	2,332.46	2,283.46	1,911.00
	80	2,338.84	2,289.84	1,915.44
	81	2,340.19	2,291.19	1,946.35
	82	2,367.11	2,318.11	2,068.25
	83	2,385.88	2,336.88	2,080.45
	84	2,420.03	2,371.03	2,083.21
	85	2,462.83	2,413.83	2,083.49
	86	2,467.12	2,418.12	2,083.75
	87	2,467.55	2,418.55	2,084.00
	88	2,467.80	2,418.80	2,084.25
	89	2,470.91	2,421.91	2,084.50
	90	2,532.10	2,483.10	2,084.76
	91	2,538.24	2,489.24	2,085.01
	92	2,542.91	2,493.91	2,085.27
	93	2,543.38	2,494.38	2,085.52
	94	2,547.99	2,498.99	2,085.78
	95	2,640.04	2,591.04	2,086.03
	96	2,680.99	2,631.99	2,086.29
	97	2,685.09	2,636.09	2,086.69
	98	2,685.50	2,636.50	2,094.52
	99	2,685.75	2,636.75	2,240.78
	100	2,686.00	2,637.00	2,560.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[3]
FedEx® 10kg Box 1–22 lbs.	$ 596.04	$ 27.09
FedEx® 25kg Box 1–56 lbs.	934.83	16.69

For shipments from:

- Afghanistan
- Albania
- Algeria
- American Samoa
- Angola
- Armenia
- Azerbaijan
- Belarus
- Benin
- Bosnia-Herzegovina
- Botswana
- Burkina Faso
- Burundi
- Cambodia
- Cameroon
- Cape Verde
- Central African Republic[2]
- Chad
- Congo
- Cook Islands
- Croatia
- Democratic Republic of Congo
- Djibouti
- East Timor
- Equatorial Guinea[2]
- Eritrea
- Ethiopia
- Fiji
- French Polynesia
- Gabon
- Gambia
- Georgia
- Ghana
- Guinea
- Guinea-Bissau[2]
- Iraq
- Ivory Coast
- Kazakhstan
- Kenya
- Kyrgyzstan
- Laos
- Lesotho
- Liberia
- Libya
- Macedonia
- Madagascar
- Malawi
- Mali
- Marshall Islands
- Mauritania
- Mauritius
- Micronesia
- Moldova
- Mongolia
- Montenegro
- Morocco
- Mozambique
- Namibia
- New Caledonia
- Niger
- Nigeria
- Palau
- Papua New Guinea
- Reunion Island
- Rwanda
- Saipan
- Samoa
- Senegal
- Serbia
- Seychelles
- Sierra Leone[2]
- Swaziland
- Tanzania
- Togo
- Tonga
- Tunisia
- Turkmenistan[2]
- Uganda
- Ukraine
- Uzbekistan
- Vanuatu
- Wallis and Futuna
- Zambia
- Zimbabwe

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] Service suspended as of publication date. For updates call 1.800.463.3339 and say "international services."

[3] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone N: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 121.00	$ 72.00	**
FedEx® Pak	1 lb.	134.90	85.90	*
	2 lbs.	137.35	88.35	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 173.96	$ 124.96	$ 102.79
	2 lbs.	193.16	144.16	118.55
	3	212.86	163.86	134.80
	4	232.21	183.21	150.65
	5	250.18	201.18	165.52
	6	270.82	221.82	185.93
	7	291.33	242.33	203.14
	8	311.81	262.81	220.35
	9	332.34	283.34	237.54
	10	347.33	298.33	254.52
	11	348.83	299.83	270.28
	12	351.78	302.78	271.86
	13	410.78	361.78	303.27
	14	437.88	388.88	319.77
	15	457.96	408.96	336.27
	16	478.86	429.86	353.94
	17	489.14	440.14	368.92
	18	517.42	468.42	385.26
	19	537.26	488.26	401.60
	20	558.97	509.97	419.49
	21	571.40	522.40	434.24
	22	572.65	523.65	450.56
	23	572.90	523.90	475.50
	24	573.15	524.15	478.75
	25	577.08	528.08	494.75
	26	655.68	606.68	508.91
	27	683.73	634.73	523.02
	28	699.66	650.66	545.54
	29	723.16	674.16	559.91
	30	733.98	684.98	574.26
	31	736.80	687.80	577.57
	32	763.38	714.38	587.51
	33	767.05	718.05	607.58
	34	795.62	746.62	625.89
	35	811.02	762.02	635.81
	36	834.56	785.56	636.99
	37	836.92	787.92	660.41
	38	851.65	802.65	672.72
	39	874.10	825.10	685.02
	40	881.05	832.05	697.36
	41	898.99	849.99	712.33
	42	910.50	861.50	721.95
	43	925.21	876.21	734.26
	44	927.81	878.81	746.56
	45	979.59	930.59	761.75
	46	986.26	937.26	763.28
	47	987.47	938.47	771.40
	48	1,011.05	962.05	790.77
	49	1,013.42	964.42	792.72
	50	1,028.16	979.16	804.78
	51	1,045.33	996.33	845.07
	52	1,076.48	1,027.48	849.11

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,079.61	$ 1,030.61	$ 863.52
	54	1,121.75	1,072.75	877.80
	55	1,132.68	1,083.68	892.20
	56	1,143.61	1,094.61	906.60
	57	1,154.54	1,105.54	921.00
	58	1,165.47	1,116.47	935.40
	59	1,220.71	1,171.71	937.23
	60	1,238.42	1,189.42	973.26
	61	1,244.80	1,195.80	991.01
	62	1,260.97	1,211.97	992.81
	63	1,262.61	1,213.61	1,003.41
	64	1,283.41	1,234.41	1,005.93
	65	1,285.50	1,236.50	1,056.18
	66	1,307.25	1,258.25	1,074.88
	67	1,350.17	1,301.17	1,076.78
	68	1,380.32	1,331.32	1,079.03
	69	1,390.37	1,341.37	1,097.58
	70	1,403.40	1,354.40	1,107.78
	71	1,404.72	1,355.72	1,148.72
	72	1,405.62	1,356.62	1,152.83
	73	1,423.12	1,374.12	1,153.65
	74	1,442.54	1,393.54	1,169.68
	75	1,490.74	1,441.74	1,184.56
	76	1,535.31	1,486.31	1,188.29
	77	1,552.01	1,503.01	1,202.60
	78	1,553.68	1,504.68	1,227.40
	79	1,554.00	1,505.00	1,237.09
	80	1,557.03	1,508.03	1,239.32
	81	1,598.99	1,549.99	1,269.63
	82	1,603.20	1,554.20	1,278.14
	83	1,603.64	1,554.64	1,291.52
	84	1,606.51	1,557.51	1,304.86
	85	1,648.52	1,599.52	1,330.73
	86	1,652.73	1,603.73	1,343.62
	87	1,667.33	1,618.33	1,344.91
	88	1,685.63	1,636.63	1,358.29
	89	1,703.96	1,654.96	1,373.44
	90	1,744.28	1,695.28	1,398.11
	91	1,748.33	1,699.33	1,421.90
	92	1,748.74	1,699.74	1,444.91
	93	1,749.46	1,700.46	1,447.22
	94	1,763.65	1,714.65	1,460.78
	95	1,778.74	1,729.74	1,462.15
	96	1,780.26	1,731.26	1,475.66
	97	1,781.34	1,732.34	1,477.02
	98	1,802.57	1,753.57	1,477.31
	99	1,811.14	1,762.14	1,478.77
	100	1,812.00	1,763.00	1,506.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 303.03	$ 13.77
FedEx® 25kg Box 1–56 lbs.	528.33	9.43

For shipments from:

- China

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone O: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 145.10	$ 96.10	**
FedEx® Pak	1 lb.	153.40	104.40	*
	2 lbs.	184.00	135.00	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 202.66	$ 153.66	$ 111.51
	2 lbs.	228.02	179.02	129.79
	3	251.03	202.03	146.44
	4	274.01	225.01	164.44
	5	293.73	244.73	178.83
	6	313.46	264.46	194.68
	7	344.98	295.98	214.71
	8	359.45	310.45	224.93
	9	379.13	330.13	243.02
	10	394.03	345.03	256.56
	11	395.53	346.53	259.58
	12	398.65	349.65	275.00
	13	460.95	411.95	288.29
	14	474.32	425.32	300.17
	15	490.40	441.40	309.88
	16	503.69	454.69	326.66
	17	510.66	461.66	333.42
	18	531.58	482.58	344.13
	19	557.80	508.80	366.75
	20	564.13	515.13	369.02
	21	569.59	520.59	370.36
	22	570.14	521.14	396.94
	23	570.39	521.39	415.43
	24	570.64	521.64	417.28
	25	574.31	525.31	418.21
	26	647.67	598.67	436.31
	27	669.50	620.50	465.47
	28	685.35	636.35	468.57
	29	696.59	647.59	468.88
	30	710.13	661.13	472.58
	31	723.68	674.68	473.92
	32	737.20	688.20	500.50
	33	750.76	701.76	503.49
	34	764.31	715.31	504.56
	35	777.85	728.85	525.87
	36	791.41	742.41	541.47
	37	814.24	765.24	543.03
	38	821.32	772.32	569.81
	39	832.01	783.01	572.49
	40	845.55	796.55	577.45
	41	859.15	810.15	611.75
	42	872.69	823.69	615.19
	43	886.21	837.21	615.54
	44	895.82	846.82	616.44
	45	897.30	848.30	616.69
	46	926.84	877.84	619.31
	47	940.42	891.42	638.87
	48	942.09	893.09	652.21
	49	975.40	926.40	653.55
	50	981.02	932.02	658.53
	51	982.72	933.72	670.64
	52	1,016.35	967.35	680.63

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,030.06	$ 981.06	$ 708.75
	54	1,035.20	986.20	711.57
	55	1,048.74	999.74	715.96
	56	1,062.28	1,013.28	720.35
	57	1,075.82	1,026.82	724.74
	58	1,089.36	1,040.36	729.13
	59	1,101.34	1,052.34	756.92
	60	1,102.55	1,053.55	782.80
	61	1,126.27	1,077.27	785.39
	62	1,128.65	1,079.65	801.83
	63	1,141.99	1,092.99	806.50
	64	1,180.35	1,131.35	834.44
	65	1,187.30	1,138.30	837.24
	66	1,188.00	1,139.00	852.89
	67	1,189.78	1,140.78	854.46
	68	1,224.84	1,175.84	863.00
	69	1,258.85	1,209.85	888.96
	70	1,262.27	1,213.27	894.16
	71	1,289.18	1,240.18	894.68
	72	1,291.88	1,242.88	895.36
	73	1,293.09	1,244.09	908.55
	74	1,317.14	1,268.14	947.08
	75	1,330.62	1,281.62	953.49
	76	1,382.91	1,333.91	954.14
	77	1,409.94	1,360.94	954.39
	78	1,412.65	1,363.65	955.74
	79	1,413.31	1,364.31	982.73
	80	1,426.38	1,377.38	991.88
	81	1,427.70	1,378.70	992.96
	82	1,447.02	1,398.02	1,014.39
	83	1,448.97	1,399.97	1,016.54
	84	1,462.26	1,413.26	1,036.96
	85	1,487.74	1,438.74	1,055.64
	86	1,490.31	1,441.31	1,069.51
	87	1,490.61	1,441.61	1,070.92
	88	1,490.91	1,441.91	1,071.22
	89	1,492.77	1,443.77	1,071.58
	90	1,529.90	1,480.90	1,075.59
	91	1,533.69	1,484.69	1,076.35
	92	1,542.21	1,493.21	1,082.25
	93	1,565.25	1,516.25	1,124.74
	94	1,567.56	1,518.56	1,142.42
	95	1,577.74	1,528.74	1,161.36
	96	1,579.31	1,530.31	1,163.26
	97	1,580.01	1,531.01	1,163.57
	98	1,580.92	1,531.92	1,168.27
	99	1,599.08	1,550.08	1,168.75
	100	1,692.00	1,643.00	1,169.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 349.90	$ 15.90
FedEx® 25kg Box 1–56 lbs.	525.56	9.39

For shipments from:

- Bangladesh
- Bhutan
- India
- Maldives, Republic of
- Nepal
- Pakistan
- Sri Lanka

Not all services are available from all countries/territories. See pp. 25–28 for the services available from your origin.

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International package rates from zone P: U.S. import[1]

Use these rates when shipping inbound to the U.S.

		FedEx International First®	FedEx International Priority®	FedEx International Economy®
FedEx® Envelope up to 8 oz.		$ 124.45	$ 75.45	**
FedEx® Pak	1 lb.	134.35	85.35	*
	2 lbs.	159.35	110.35	*
Shipments in all other packaging / maximum weight in lbs.	1 lb.	$ 174.50	$ 125.50	$ 109.08
	2 lbs.	198.71	149.71	130.03
	3	221.25	172.25	146.77
	4	243.01	194.01	168.47
	5	263.32	214.32	182.57
	6	283.52	234.52	203.59
	7	303.41	254.41	220.88
	8	322.23	273.23	232.76
	9	342.16	293.16	249.79
	10	354.19	305.19	270.04
	11	355.40	306.40	291.81
	12	357.97	308.97	299.97
	13	409.26	360.26	312.90
	14	427.04	378.04	329.57
	15	442.16	393.16	341.51
	16	465.57	416.57	357.09
	17	481.42	432.42	363.05
	18	491.36	442.36	392.95
	19	514.69	465.69	395.96
	20	531.35	482.35	422.05
	21	543.34	494.34	428.38
	22	544.54	495.54	446.72
	23	544.79	495.79	448.57
	24	545.04	496.04	471.51
	25	549.10	500.10	485.53
	26	630.29	581.29	500.08
	27	647.86	598.86	512.42
	28	656.49	607.49	540.67
	29	674.04	625.04	554.61
	30	690.50	641.50	557.22
	31	706.06	657.06	583.64
	32	721.60	672.60	593.19
	33	759.56	710.56	620.56
	34	763.36	714.36	623.31
	35	778.43	729.43	645.35
	36	792.14	743.14	650.15
	37	799.33	750.33	666.46
	38	823.61	774.61	677.68
	39	846.93	797.93	691.47
	40	858.11	809.11	692.87
	41	878.19	829.19	718.56
	42	880.93	831.93	732.01
	43	933.31	884.31	745.44
	44	938.56	889.56	752.94
	45	940.21	891.21	772.62
	46	955.62	906.62	825.62
	47	957.17	908.17	830.93
	48	976.99	927.99	833.78
	49	978.99	929.99	834.60
	50	1,017.66	968.66	835.49
	51	1,033.12	984.12	852.95
	52	1,043.00	994.00	869.75

Weight		FedEx International First®	FedEx International Priority®	FedEx International Economy®
Shipments in all other packaging / maximum weight in lbs.	53 lbs.	$ 1,054.55	$ 1,005.55	$ 871.46
	54	1,093.74	1,044.74	893.28
	55	1,103.16	1,054.16	906.76
	56	1,112.58	1,063.58	920.24
	57	1,122.00	1,073.00	933.72
	58	1,131.42	1,082.42	947.20
	59	1,132.37	1,083.37	949.77
	60	1,149.49	1,100.49	1,000.98
	61	1,190.78	1,141.78	1,006.11
	62	1,194.91	1,145.91	1,006.63
	63	1,212.44	1,163.44	1,007.68
	64	1,234.53	1,185.53	1,028.26
	65	1,254.58	1,205.58	1,065.53
	66	1,262.29	1,213.29	1,090.12
	67	1,290.08	1,241.08	1,092.59
	68	1,309.98	1,260.98	1,098.86
	69	1,311.98	1,262.98	1,099.49
	70	1,312.27	1,263.27	1,100.11
	71	1,313.78	1,264.78	1,112.10
	72	1,343.82	1,294.82	1,114.58
	73	1,357.33	1,308.33	1,164.04
	74	1,390.78	1,341.78	1,188.87
	75	1,423.29	1,374.29	1,207.05
	76	1,426.55	1,377.55	1,226.19
	77	1,432.68	1,383.68	1,228.12
	78	1,435.37	1,386.37	1,228.54
	79	1,440.14	1,391.14	1,230.35
	80	1,441.42	1,392.42	1,266.41
	81	1,466.76	1,417.76	1,276.75
	82	1,469.31	1,420.31	1,277.79
	83	1,500.89	1,451.89	1,279.47
	84	1,545.09	1,496.09	1,283.64
	85	1,557.69	1,508.69	1,289.15
	86	1,566.71	1,517.71	1,320.17
	87	1,567.62	1,518.62	1,356.99
	88	1,567.93	1,518.93	1,373.09
	89	1,568.22	1,519.22	1,374.71
	90	1,570.21	1,521.21	1,375.00
	91	1,595.80	1,546.80	1,375.71
	92	1,598.36	1,549.36	1,389.77
	93	1,599.84	1,550.84	1,407.85
	94	1,618.27	1,569.27	1,420.57
	95	1,620.12	1,571.12	1,461.27
	96	1,620.41	1,571.41	1,465.35
	97	1,620.69	1,571.69	1,465.77
	98	1,622.54	1,573.54	1,466.64
	99	1,659.23	1,610.23	1,484.00
	100	1,703.00	1,654.00	1,495.00
	101–150	For FedEx Express Multiweight® per-pound rates, see p. 102.		

FedEx 10kg Box and FedEx 25kg Box rates

These boxes can only be used with FedEx International Priority service.

	Base rate	Additional per-pound rate (if applicable)[2]
FedEx® 10kg Box 1–22 lbs.	$ 309.22	$ 14.06
FedEx® 25kg Box 1–56 lbs.	500.35	8.93

For shipments from:

- Taiwan, China

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] For shipments that exceed the 22-lb. or 56-lb. weight limits, multiply the per-pound rate by the number of pounds (1–5) greater than the limit and add it to the base rate. *Note:* For shipments that exceed the weight limit by more than 5 pounds, the corresponding FedEx International Priority standard list rate applies.

* Based on the package weight, the corresponding rate applies.

** One-pound rate applies.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

FedEx Express Multiweight® rates: U.S. import[1]

Use these rates when shipping inbound to the U.S. These per-pound rates may apply if the total shipment weighs 100 lbs. or more. Multiply the rate by total shipment weight. When multiweight rates apply, fees may be assessed one time per shipment.

FedEx International First®

Multiply by total shipment weight.

	ZONES														
Weight	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
100–999 lbs.	$ 7.17	$ 7.26	$ 12.76	$ 23.58	$ 14.82	$ 13.97	$ 15.51	$ 13.52	$ 17.80	$ 28.29	$ 15.05	$ 26.86	$ 18.12	$ 16.92	$ 17.03
1,000+ lbs.	6.88	6.97	12.25	22.17	14.23	13.41	14.89	12.98	17.09	26.59	14.60	25.25	17.21	16.41	16.35

FedEx International Priority®

Multiply by total shipment weight.

	ZONES														
Weight	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
100–999 lbs.	$ 6.68	$ 6.77	$ 12.27	$ 23.09	$ 14.33	$ 13.48	$ 15.02	$ 13.03	$ 17.31	$ 27.80	$ 14.56	$ 26.37	$ 17.63	$ 16.43	$ 16.54
1,000+ lbs.	6.44	6.53	11.83	21.80	13.81	12.99	14.48	12.56	16.69	26.24	14.18	24.89	16.82	16.00	15.94

FedEx International Economy®

Multiply by total shipment weight.

	ZONES														
Weight	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
100–999 lbs.	$ 5.33	$ 5.71	$ 9.91	$ 18.61	$ 12.67	$ 11.17	$ 13.09	$ 10.17	$ 16.05	$ 18.74	$ 12.96	$ 25.60	$ 15.06	$ 11.69	$ 14.95
1,000+ lbs.	5.19	5.48	9.55	17.57	12.21	10.77	12.62	9.80	15.47	17.69	12.62	24.17	14.37	11.39	14.41

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.
Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

FedEx® International Next Flight rates: U.S. export

Use these rates when shipping outbound from the U.S. Call 1.800.974.7333 to request this service.

Determine FedEx International Next Flight rates

U.S. outbound rates for many of the key destinations FedEx International Next Flight serves are listed here. FedEx International Next Flight serves more than 220 countries and territories: If your destination is not listed, call 1.800.974.7333 for rate information.

To calculate your rate:

1. Determine the U.S. or Puerto Rico origin zone (A through D) for your shipment using the table below. Call 1.800.974.7333 to verify which zone applies to your origin ZIP code.
2. See the appropriate rate table for your shipment's destination region (Asia and Australia, Europe, Caribbean, Middle East and Africa, Latin America, Canada). **Rates shown are based on a 1-lb. package.** This includes both document and nondocument shipments.
3. Note any additional charges or fees that may apply from the chart on p. 104.

Origin cities (U.S. and Puerto Rico)	ZONE[1]
New York	A
Miami	B
Boston; Chicago; Houston; Los Angeles; San Francisco; and Washington, D.C.	C
All other cities (including cities in Puerto Rico)	D

U.S. to Asia and Australia

Destination	ORIGIN ZONES[1] A	B	C	D
Auckland	$ 402	$ 402	$ 427	$ 440
Beijing	365	365	427	470
Delhi	402	402	427	440
Hong Kong SAR	408	408	476	494
Jakarta	440	440	507	507
Kuala Lumpur	440	440	489	507
Manila	402	402	427	440
Melbourne	440	440	464	476
Mumbai	402	402	427	440
Seoul	365	365	427	470
Singapore	408	408	476	494
Sydney	452	452	476	494
Taipei	402	402	427	440
Tokyo	408	408	476	494

U.S. to Europe

Destination	ORIGIN ZONES[1] A	B	C	D
Amsterdam	$ 365	$ 365	$ 464	$ 568
Athens	378	378	470	576
Barcelona	378	378	470	576
Berlin	432	432	556	587
Brussels	365	365	464	568
Budapest	482	482	501	587
Copenhagen	378	378	470	576
Dublin	421	421	470	519
Dusseldorf	432	454	556	587
Frankfurt	365	365	464	568
Geneva	365	365	464	568
Hamburg	432	454	556	587
Helsinki	378	378	470	576
Lisbon	378	378	470	576
London	241	241	241	489
Madrid	365	365	464	568
Manchester	427	427	464	568
Milan	378	378	470	576
Moscow	514	514	525	612
Munich	432	454	556	587
Oslo	378	378	470	576
Paris	365	365	464	568
Prague	482	482	501	587
Rome	365	365	464	568
Stockholm	365	365	464	568
Vienna	440	440	464	568
Warsaw	482	482	501	587
Zurich	365	365	464	568

U.S. to Caribbean

Destination	ORIGIN ZONES[1] A	B	C	D
Aruba	$ 396	$ 312	$ 452	$ 525
Bahamas	396	312	452	525
Barbados	396	312	452	525
Curaçao	396	312	452	525
Dominican Republic	396	312	452	525
Grand Cayman	396	312	452	525
Jamaica	396	312	452	525
Puerto Rico	396	312	452	525
Trinidad	396	312	452	525

[1]Country/territory and zone alignments are subject to change without notice.
These rates do not include duties and taxes. Any fraction of a pound is rounded up to the next-higher pound.

FedEx International Next Flight rates: U.S. export

Use these rates when shipping outbound from the U.S. Call 1.800.974.7333 to request this service.

U.S. to Middle East and Africa

Destination	ORIGIN ZONES[1] A	B	C	D
Abidjan	$ 457	$ 457	$ 494	$ 519
Abu Dhabi	507	507	525	576
Accra	457	457	494	519
Alexandria	441	441	494	519
Amman	421	421	494	519
Bahrain	457	457	494	519
Beirut	457	457	494	519
Cairo	421	421	494	519
Cape Town	457	457	494	519
Casablanca	457	457	494	519
Dakar	457	457	494	519
Dubai	457	457	494	519
Istanbul	457	457	494	519
Johannesburg	421	421	494	519
Tel Aviv	421	421	494	519

U.S. to Latin America

Destination	ORIGIN ZONES[1] A	B	C	D
Asuncion	$ 408	$ 318	$ 482	$ 544
Bogota	408	318	482	544
Buenos Aires	396	312	452	525
Caracas	408	318	482	544
Guayaquil	408	318	482	544
Lima	408	318	482	544
Mexico City	365	340	427	445
Montevideo	396	312	452	525
Panama City	396	312	452	525
Quito	408	318	482	544
Rio de Janeiro	396	312	452	525
Santiago	383	298	544	568
Sao Paulo	408	318	482	544

U.S. to Canada

Destination	ORIGIN ZONES[1] A	B	C	D
Calgary	$ 402	$ 422	$ 427	$ 452
Montreal	346	346	383	494
Ottawa	402	422	427	452
Toronto	346	346	383	494
Vancouver	402	422	427	452

[1]Country/territory and zone alignments are subject to change without notice.

These rates do not include duties and taxes. Any fraction of a pound is rounded up to the next-higher pound.

Additional charges and fees, and other information

FedEx International Next Flight shipments require the FedEx International Next Flight Air Waybill, which the courier will bring to you to complete at time of pickup. Other export documentation may be required as well. FedEx International Broker Select and Hold at Location are not available.

Special handling fees and other charges

The following fees apply per shipment.

Declared Value Charge[1]	$1.15 per $100 of value in excess of $100 or $9.07 per lb., whichever is greater
Delivery charge for additional document shipments destined for the same city	$75 per additional document
Electronic Export Information Filing Fee	$10
Special Handling Fee (when applicable)[2]	Starting at $2.90 per mile
Weekend or Holiday Delivery Charge	$75
Hand Carry Fee[3]	Quoted at the time of transaction
Special Customs Clearance Fee (when applicable)	Quoted at the time of transaction
Fuel Surcharge[4]	Variable

[1]Applies to all shipments with a declared value for carriage of more than $100.

[2]Applies when the pickup and/or delivery point is more than 15 miles from the serving airport(s). Quoted at the time of transaction.

[3]If your package is suitable to be carried onboard passenger aircraft and is approved by the airline, we can arrange to have your package accompanied by a courier while in transit. If the package is too large or heavy to carry on the aircraft, it may be checked as accompanied baggage. The Hand Carry Fee is based on the travel cost of the courier and will be quoted at the time of transaction.

[4]Charges shown on this page do not include any fuel surcharge that may be applicable. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details. For FedEx International Next Flight service to/from Puerto Rico, the U.S. export fuel surcharge applies.

Additional weight charges

Charge after the first pound for shipments to European locations (other than Eastern Europe and London)	$11.25 per lb.
Charge after the first pound for shipments to Africa, the Middle East and Eastern European locations[1]	$14.75 per lb.
Charge after the first pound for shipments to London	$10.25 per lb.
Charge after the first pound for shipments to Canadian locations	$7.75 per lb.
Charge after the first pound for shipments to Caribbean locations	$9.75 per lb.
Charge after the first pound for shipments to Asia, Central and South American locations, and Mexico	$14.75 per lb.
Charge after the first pound for shipments from Miami to Central and South American locations, and Mexico	$10.25 per lb.

[1]Eastern European locations include Armenia, Azerbaijan, Belarus, Bulgaria, Czech Republic, Estonia, Georgia, Hungary, Kazakhstan, Latvia, Lithuania, Poland, Romania, Russia, Slovenia, Tajikistan, Turkmenistan and Uzbekistan.

Dangerous goods

You cannot ship dangerous goods of any kind via FedEx International Next Flight service.

Declared value

For declared-value information, see the Declared Value for Carriage and Limits of Liability section in the FedEx Express International Terms and Conditions.

Payment restrictions

We do not accept cash, check, money orders or traveler's checks for FedEx International Next Flight shipments. All charges, fees, duties and taxes, and ancillary clearance charges are invoiced to the U.S.-based payer.

FedEx International Next Flight rates: U.S. import[1]

Use these rates when shipping inbound to the U.S. Call 1.800.974.7333 to request this service.

Determine FedEx International Next Flight rates

U.S. import rates for shipments from many of the key origins FedEx International Next Flight serves are listed here. If your origin is not listed, call 1.800.974.7333 for rate information.

To calculate your rate:

1. Determine the U.S. or Puerto Rico destination zone (A through D) for your shipment using the table below. Call 1.800.974.7333 to verify which zone applies to your destination ZIP code.
2. See the appropriate rate table for your shipment's origin region (Asia and Australia, Europe, Caribbean, Middle East and Africa, Latin America, Canada). **Rates shown are based on a 1-lb. package.** This includes both document and nondocument shipments.
3. Note any additional charges or fees that may apply from the chart on p. 106.

Destination cities (U.S. and Puerto Rico)	ZONE[2]
New York	A
Miami	B
Boston; Chicago; Houston; Los Angeles; San Francisco; and Washington, D.C.	C
All other cities (including cities in Puerto Rico)	D

Asia and Australia to U.S.

Origin	DESTINATION ZONES[2] A	B	C	D
Auckland	$ 537	$ 537	$ 562	$ 575
Beijing	500	500	562	605
Delhi	537	537	562	575
Hong Kong SAR	543	543	611	629
Jakarta	575	575	642	642
Kuala Lumpur	575	575	624	642
Manila	537	537	562	575
Melbourne	575	575	599	611
Mumbai	537	537	562	575
Seoul	500	500	562	605
Singapore	543	543	611	629
Sydney	587	587	611	629
Taipei	537	537	562	575
Tokyo	543	543	611	629

Europe to U.S.

Origin	DESTINATION ZONES[2] A	B	C	D
Amsterdam	$ 500	$ 500	$ 599	$ 703
Athens	513	513	605	711
Barcelona	513	513	605	711
Berlin	567	567	691	722
Brussels	500	500	599	703
Budapest	617	617	636	722
Copenhagen	513	513	605	711
Dublin	556	556	605	654
Dusseldorf	567	589	691	722
Frankfurt	500	500	599	703
Geneva	500	500	599	703
Hamburg	567	589	691	722
Helsinki	513	513	605	711
Lisbon	513	513	605	711
London	376	376	376	624
Madrid	500	500	599	703
Manchester	562	562	599	703
Milan	513	513	605	711
Moscow	649	649	660	747
Munich	567	589	691	722
Oslo	513	513	605	711
Paris	500	500	599	703
Prague	617	617	636	722
Rome	500	500	599	703
Stockholm	500	500	599	703
Vienna	575	575	599	703
Warsaw	617	617	636	722
Zurich	500	500	599	703

Caribbean to U.S.

Origin	DESTINATION ZONES[2] A	B	C	D
Aruba	$ 531	$ 447	$ 587	$ 660
Bahamas	531	447	587	660
Barbados	531	447	587	660
Curaçao	531	447	587	660
Dominican Republic	531	447	587	660
Grand Cayman	531	447	587	660
Jamaica	531	447	587	660
Puerto Rico	531	447	587	660
Trinidad	531	447	587	660

[1] *Note:* Unless otherwise provided herein, the FedEx Express International Terms and Conditions apply to FedEx International Next Flight U.S. import shipments.

[2] Country/territory and zone alignments are subject to change without notice.

These rates do not include duties and taxes. Any fraction of a pound is rounded up to the next-higher pound.

FedEx International Next Flight rates: U.S. import[1]

Use these rates when shipping inbound to the U.S. Call 1.800.974.7333 to request this service.

Middle East and Africa to U.S.

Origin	DESTINATION ZONES[2] A	B	C	D
Abidjan	$ 592	$ 592	$ 629	$ 654
Abu Dhabi	642	642	660	711
Accra	592	592	629	654
Alexandria	576	576	629	654
Amman	556	556	629	654
Bahrain	592	592	629	654
Beirut	592	592	629	654
Cairo	556	556	629	654
Cape Town	592	592	629	654
Casablanca	592	592	629	654
Dakar	592	592	629	654
Dubai	592	592	629	654
Istanbul	592	592	629	654
Johannesburg	556	556	629	654
Tel Aviv	556	556	629	654

Latin America to U.S.

Origin	DESTINATION ZONES[2] A	B	C	D
Asuncion	$ 543	$ 453	$ 617	$ 679
Bogota	543	453	617	679
Buenos Aires	531	447	587	660
Caracas	543	453	617	679
Guayaquil	543	453	617	679
Lima	543	453	617	679
Mexico City	500	475	562	580
Montevideo	531	447	587	660
Panama City	531	447	587	660
Quito	543	453	617	679
Rio de Janeiro	531	447	587	660
Santiago	518	433	679	703
Sao Paulo	543	453	617	679

Canada to U.S.

Origin	DESTINATION ZONES[2] A	B	C	D
Calgary	$ 537	$ 557	$ 562	$ 587
Montreal	481	481	518	629
Ottawa	537	557	562	587
Toronto	481	481	518	629
Vancouver	537	557	562	587

[1] *Note:* Unless otherwise provided herein, the FedEx Express International Terms and Conditions apply to FedEx International Next Flight U.S. import shipments.

[2] Country/territory and zone alignments are subject to change without notice.

These rates do not include duties and taxes. Any fraction of a pound is rounded up to the next-higher pound.

Additional charges and fees, and other information

FedEx International Next Flight shipments require the FedEx International Next Flight Air Waybill, which the courier will bring to the shipper to complete at time of pickup. Other export documentation may be required as well. FedEx International Broker Select and Hold at Location are not available.

Special handling fees and other charges

The following fees apply per shipment.

Declared Value Charge[1]	$1.15 per $100 of value in excess of $100 or $9.07 per lb., whichever is greater
Delivery charge for additional document shipments destined for the same city	$75 per additional document
Special Handling Fee (when applicable)[2]	Starting at $2.90 per mile
Weekend or Holiday Delivery Charge	$75
Hand Carry Fee[3]	Quoted at the time of transaction
Special Customs Clearance Fee (when applicable)	Quoted at the time of transaction
Fuel Surcharge[4]	Variable

[1] Applies to all shipments with a declared value for carriage of more than $100.

[2] Applies when the pickup and/or delivery point is more than 15 miles from the serving airport(s). Quoted at the time of transaction.

[3] If your package is suitable to be carried onboard passenger aircraft and is approved by the airline, we can arrange to have your package accompanied by a courier while in transit. If the package is too large or heavy to carry on the aircraft, it may be checked as accompanied baggage. The Hand Carry Fee is based on the travel cost of the courier and will be quoted at the time of transaction.

[4] Charges shown on this page do not include any fuel surcharge that may be applicable. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details. For FedEx International Next Flight service to/from Puerto Rico, the U.S. export fuel surcharge applies.

Additional charges and fees may apply. They vary depending on origin country or territory. Call 1.800.974.7333 for information.

Additional weight charges

Charge after the first pound for shipments from European locations (other than Eastern Europe and London)	$11.25 per lb.
Charge after the first pound for shipments from Africa, the Middle East and Eastern European locations[1]	$14.75 per lb.
Charge after the first pound for shipments from London	$10.25 per lb.
Charge after the first pound for shipments from Canadian locations	$7.75 per lb.
Charge after the first pound for shipments from Caribbean locations	$9.75 per lb.
Charge after the first pound for shipments from Asia, Central and South American locations, and Mexico	$14.75 per lb.
Charge after the first pound for shipments to Miami from Central and South American locations, and Mexico	$10.25 per lb.

[1] Eastern European locations include Armenia, Azerbaijan, Belarus, Bulgaria, Czech Republic, Estonia, Georgia, Hungary, Kazakhstan, Latvia, Lithuania, Poland, Romania, Russia, Slovenia, Tajikistan, Turkmenistan and Uzbekistan.

Dangerous goods

You cannot ship dangerous goods of any kind via FedEx International Next Flight service.

Declared value

For declared-value information, see the Declared Value for Carriage and Limits of Liability section in the FedEx Express International Terms and Conditions.

Payment restrictions

We do not accept cash, check, money orders or traveler's checks for FedEx International Next Flight shipments. All charges, fees, duties and taxes, and ancillary clearance charges are invoiced to the U.S.-based payer.

International express freight rates: U.S. export

Use these rates when shipping outbound from the U.S.

About these rate tables

In the rate tables that follow:

- Door-to-Door Rates refers to rates for shipments sent from sender door to recipient door.
- Dropoff Rates refers to rates for shipments that are dropped off at an origin airport and delivered to the recipient's door.
- Hold-at-Location Rates refers to rates for shipments that are picked up at the sender's location and held at the destination airport for pickup.
- Dropoff and Hold-at-Location Rates refers to rates for shipments that are dropped off at an origin airport and held at the destination airport for pickup.

Call 1.800.332.0807 for available airport locations.

Shipments more than 150 lbs.: Puerto Rico

To determine the per-pound shipping charge for your express freight shipment, please refer to the table below.

Multiply by total shipment weight.

Weight	FedEx International Priority® Freight[1]	FedEx International Economy® Freight[1]
151–999 lbs.	$ 7.59	$ 5.52
1,000+ lbs.	7.13	5.11

FedEx International Priority® Freight

Door-to-door rates

Multiply by total shipment weight.[2]

Weight	ZONES A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
151–999 lbs.	$ 6.52	$ 6.93	$ 7.30	$ 12.33	$ 25.71	$ 11.50	$ 12.12	$ 13.81	$ 11.00	$ 17.91	$ 17.16	$ 21.01	$ 28.12	$ 14.84	$ 14.82
1,000+ lbs.	6.06	6.48	6.83	11.53	23.78	10.75	11.33	12.91	10.18	16.75	16.04	19.54	26.29	13.88	13.78
Minimum charge	443.95	443.95	472.05	744.75	1,552.90	796.40	781.00	834.15	706.70	1,789.35	1,036.50	1,269.05	1,698.45	896.35	1,100.80

Dropoff rates, hold-at-location rates, and dropoff and hold-at-location rates

Multiply by total shipment weight.[2]

Weight	ZONES A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
151–999 lbs.	$ 5.82	$ 6.23	$ 6.60	$ 11.63	$ 25.01	$ 10.80	$ 11.42	$ 13.11	$ 10.30	$ 17.21	$ 16.46	$ 20.31	$ 27.42	$ 14.14	$ 14.12
1,000+ lbs.	5.36	5.78	6.13	10.83	23.08	10.05	10.63	12.21	9.48	16.05	15.34	18.84	25.59	13.18	13.08
Minimum charge	380.55	380.55	408.65	702.50	1,510.65	733.00	717.60	791.85	643.30	1,683.65	994.20	1,226.75	1,656.20	854.10	1,037.40

FedEx International Economy® Freight

Door-to-door rates

Multiply by total shipment weight.[2]

Weight	ZONES A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
151–999 lbs.	$ 4.90	$ 4.90	$ 5.21	$ 7.61	$ 15.20	$ 8.79	$ 8.62	$ 8.58	$ 7.80	$ 11.85	$ 10.91	$ 13.93	$ 16.42	$ 8.76	$ 12.15
1,000+ lbs.	4.58	4.58	4.82	7.04	14.21	8.13	8.06	7.94	7.29	10.90	10.20	13.03	15.19	8.19	11.36
Minimum charge	443.95	443.95	472.05	689.50	1,377.15	796.40	781.00	777.35	706.70	1,789.35	988.45	1,262.10	1,487.70	793.70	1,100.80

Dropoff rates, hold-at-location rates, and dropoff and hold-at-location rates

Multiply by total shipment weight.[2]

Weight	ZONES A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
151–999 lbs.	$ 4.20	$ 4.20	$ 4.51	$ 6.91	$ 14.50	$ 8.09	$ 7.92	$ 7.88	$ 7.10	$ 11.15	$ 10.21	$ 13.23	$ 15.72	$ 8.06	$ 11.45
1,000+ lbs.	3.88	3.88	4.12	6.34	13.51	7.43	7.36	7.24	6.59	10.20	9.50	12.33	14.49	7.49	10.66
Minimum charge	380.55	380.55	408.65	626.05	1,313.70	733.00	717.60	713.95	643.30	1,683.65	925.05	1,198.65	1,424.25	730.25	1,037.40

[1] For an explanation of delivery areas, or to determine the delivery area for your shipment, call 1.800.332.0807.

[2] Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

International express freight rates: U.S. import[1]

Use these rates when shipping inbound to the U.S.

About these rate tables

In the rate tables that follow:

- Door-to-Door Rates refers to rates for shipments sent from sender door to recipient door.
- Dropoff Rates refers to rates for shipments that are dropped off at an origin airport and delivered to the recipient's door.
- Hold-at-Location Rates refers to rates for shipments that are picked up at the sender's location and held at the destination airport for pickup.
- Dropoff and Hold-at-Location Rates refers to rates for shipments that are dropped off at an origin airport and held at the destination airport for pickup.

Call 1.800.332.0807 for available airport locations.

FedEx International Priority® Freight

Door-to-door rates

Multiply by total shipment weight.[2]

	ZONES														
Weight	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
151–999 lbs.	$ 6.68	$ 6.77	$ 12.27	$ 23.09	$ 14.33	$ 13.48	$ 15.02	$ 13.03	$ 17.31	$ 27.80	$ 14.56	$ 26.37	$ 17.63	$ 16.43	$ 16.54
1,000+ lbs.	6.44	6.53	11.83	21.80	13.81	12.99	14.48	12.56	16.69	26.24	14.18	24.89	16.82	16.00	15.94
Minimum charge	350.94	408.91	741.11	1,394.64	865.53	814.19	907.21	787.01	1,045.52	1,679.12	879.42	1,592.75	1,064.85	992.37	999.02

Dropoff rates, hold-at-location rates, and dropoff and hold-at-location rates

Multiply by total shipment weight.[2]

	ZONES														
Weight	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
151–999 lbs.	$ 6.58	$ 6.67	$ 12.17	$ 22.99	$ 14.23	$ 13.38	$ 14.87	$ 12.83	$ 17.11	$ 27.60	$ 14.36	$ 26.17	$ 17.43	$ 16.23	$ 16.34
1,000+ lbs.	6.34	6.43	11.73	21.70	13.71	12.89	14.33	12.36	16.49	26.04	13.98	24.69	16.62	15.80	15.74
Minimum charge	330.14	402.87	735.07	1,388.60	859.49	808.15	898.15	774.93	1,033.44	1,667.04	867.34	1,580.67	1,052.77	980.29	986.94

FedEx International Economy® Freight

Door-to-door rates

Multiply by total shipment weight.[2]

	ZONES														
Weight	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
151–999 lbs.	$ 5.33	$ 5.71	$ 9.91	$ 18.61	$ 12.67	$ 11.17	$ 13.09	$ 10.17	$ 16.05	$ 18.74	$ 12.96	$ 25.60	$ 15.06	$ 11.69	$ 14.95
1,000+ lbs.	5.19	5.48	9.55	17.57	12.21	10.77	12.62	9.80	15.47	17.69	12.62	24.17	14.37	11.39	14.41
Minimum charge	321.93	344.88	598.56	1,124.04	765.27	674.67	790.64	614.27	969.42	1,131.90	782.78	1,546.24	909.62	706.08	902.98

Dropoff rates, hold-at-location rates, and dropoff and hold-at-location rates

Multiply by total shipment weight.[2]

	ZONES														
Weight	A	C	D	E	F	G	H	I	J	K	L	M	N	O	P
151–999 lbs.	$ 5.23	$ 5.46	$ 9.66	$ 18.36	$ 12.42	$ 10.92	$ 12.84	$ 9.92	$ 15.80	$ 18.49	$ 12.71	$ 25.35	$ 14.81	$ 11.44	$ 14.70
1,000+ lbs.	5.09	5.23	9.30	17.32	11.96	10.52	12.37	9.55	15.22	17.44	12.37	23.92	14.12	11.14	14.16
Minimum charge	306.65	329.78	583.46	1,108.94	750.17	659.57	775.54	599.17	954.32	1,116.80	767.68	1,531.14	894.52	690.98	887.88

[1] *Note:* Unless otherwise provided herein, the terms and conditions of the country/territory of origin apply to U.S. import shipments.

[2] Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

FedEx International Premium® zones and rates: U.S. export

Use these rates when shipping outbound from the U.S. For rate information on our other international air cargo services, including FedEx International Express Freight® and FedEx International Airport-to-Airport,℠ call 1.877.398.5851.*

Determine FedEx International Premium rates

1. Find the zone for your destination in the zone table at right.
2. Determine your total shipment weight (round up to the next-higher pound).
3. Multiply the per-pound rate shown in the rate table below by the total shipment weight.

Destination	City	Airport	Zone[1]
Australia	Melbourne	MEL	J
	Sydney	SYD	
Belgium	Antwerp	ANR	D
	Brussels	BRU	
Brazil	Sao Paulo	VCP	L
Canada	Montreal	YUL	A
	Toronto	YYZ	
	Vancouver	YVR	
China[2]	Beijing	PEK	N
	Guangzhou	CAN	
	Shanghai	PVG	
	Shenzhen	SZX	
Colombia	Bogota	BOG	L
Denmark	Copenhagen	CPH	H
England (U.K.)	Birmingham	BHX	D
	London	LHR	
	Manchester	MAN	
	Stansted	STN	
France	Bordeaux	BOD	D
	Lille	LIL	
	Lyon	LYS	
	Nantes	NTE	
	Paris	CDG	
Germany	Berlin	TXL	D
	Bremen	BRE	
	Cologne	CGN	
	Dresden	DRS	
	Dusseldorf	DUS	
	Frankfurt	FRA	
	Hamburg	HAM	
	Hanover	HAJ	
	Munich	MUC	
	Nuremberg	NUE	
	Stuttgart	STR	

Destination	City	Airport	Zone[1]
Hong Kong SAR, China	Hong Kong SAR	HKG	F
India	Bengaluru	BLR	O
	Mumbai	BOM	
	New Delhi	DEL	
Indonesia	Jakarta	CGK	J
Israel	Tel Aviv	TLV	K
Italy	Milan	MXP	D
Japan	Nagoya	NGO	G
	Osaka	KIX	
	Tokyo	NRT	
Korea, South	Incheon	ICN	G
Malaysia	Kuala Lumpur	KUL	J
	Penang	PEN	
Mexico	Guadalajara	GDL	C
	Mexico City	MEX	
	Monterrey	MTY	
	Toluca	TLC	
Netherlands (Holland)	Amsterdam	AMS	D
	Eindhoven	EIN	
Panama	Panama City	PTY	L
Philippines	Manila	MNL	J
Singapore	Singapore	SIN	F
Spain	Barcelona	BCN	H
	Madrid	MAD	
Sweden	Stockholm	ARN	H
Switzerland	Basel	BSL	H
Taiwan, China	Taipei	TPE	F
Thailand	Bangkok	BKK	J
United Arab Emirates	Dubai	DXB	K
Vietnam	Hanoi	HAN	J
	Ho Chi Minh City	SGN	J

FedEx International Premium®

Multiply by total shipment weight.

Weight	ZONES										
	A	C	D	F	G	H	J	K	L	N[2]	O
0–99 lbs.	$ 6.33	$ 7.12	$ 12.20	$ 11.36	$ 11.99	$ 13.70	$ 17.84	$ 17.08	$ 20.97	$ 14.74	$ 14.72
100–1,100 lbs.	6.27	7.05	12.08	11.25	11.87	13.56	17.66	16.91	20.76	14.59	14.57
1,101+ lbs.	5.75	6.47	11.08	10.32	10.89	12.44	16.20	15.51	19.05	13.39	13.37
Minimum charge	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00	90.00

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply for various clearance services, depending on commodity and country/territory; see pp. 120–121 for details.

*For more information on our international air cargo services, including the minimum charge that applies for FedEx International Express Freight shipments, see the FedEx International Premium and FedEx International Express Freight (IXF) Terms and Conditions at fedex.com/us/terms/other-services.

[1] Country/territory and zone alignments are subject to change without notice.

[2] Destination surcharges may apply for FedEx International Premium shipments to China that contain dangerous goods. See the Dangerous Goods section in the FedEx International Premium and FedEx International Express Freight (IXF) Terms and Conditions at fedex.com/us/terms/other-services for details.

FedEx Ground® and FedEx Home Delivery® U.S. rates: Zones 2–8

Service		FedEx Ground and FedEx Home Delivery®						
Delivery commitment		1–5 days based on distance to destination						
Zones[1]		2	3	4	5	6	7	8
		0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles
Maximum weight in lbs.	1 lb.	$ 8.76	$ 9.09	$ 9.91	$ 10.35	$ 10.71	$ 10.83	$ 11.01
	2 lbs.	9.42	10.48	11.33	11.58	12.08	12.54	12.75
	3	9.90	11.04	11.94	12.43	12.94	13.38	14.03
	4	10.19	11.11	12.32	13.12	13.48	14.36	15.03
	5	10.46	11.62	12.75	13.70	14.29	15.02	16.02
	6	10.65	11.77	12.87	13.90	14.41	15.19	16.09
	7	11.25	12.05	13.21	14.34	14.68	15.60	16.70
	8	11.58	12.49	13.68	14.75	15.27	16.23	17.43
	9	11.76	12.66	13.86	14.88	15.59	16.90	18.36
	10	11.92	12.79	14.00	15.29	15.77	17.71	19.57
	11	12.54	13.05	14.28	15.35	16.28	19.16	20.83
	12	12.75	13.59	14.42	15.57	16.85	19.93	21.80
	13	12.81	13.66	14.59	15.87	17.38	21.36	23.00
	14	13.27	14.03	14.74	16.26	18.39	22.67	24.78
	15	13.28	14.34	14.95	16.83	19.41	23.38	26.04
	16	13.62	14.75	15.22	17.12	20.04	24.61	27.07
	17	13.73	15.06	15.39	17.60	20.88	25.87	27.58
	18	13.87	15.26	15.55	18.45	21.98	26.64	29.47
	19	14.22	15.97	16.36	19.29	22.58	27.40	30.54
	20	14.32	16.10	16.45	20.05	23.35	28.41	31.95
	21	14.84	16.73	17.32	20.28	24.31	29.49	32.93
	22	14.88	16.90	17.79	21.03	25.30	30.58	34.37
	23	14.94	17.22	18.36	21.63	26.51	31.60	35.73
	24	15.34	17.92	19.13	22.53	27.51	32.36	37.78
	25	15.52	18.12	19.36	22.97	27.99	33.76	38.52
	26	16.26	18.74	20.17	23.91	29.01	35.15	40.10
	27	16.66	19.19	20.38	24.30	30.18	35.79	40.78
	28	17.11	19.65	21.52	25.88	31.65	37.40	42.74
	29	17.15	20.03	21.92	25.98	32.56	38.61	43.47
	30	17.48	20.51	22.76	27.00	33.08	38.80	45.28
	31	18.09	21.00	23.04	27.14	33.80	39.92	46.81
	32	18.10	21.01	23.05	27.15	34.12	39.95	47.77
	33	18.21	21.32	24.08	28.43	35.92	41.27	48.60
	34	18.32	21.80	24.85	29.42	36.35	42.51	50.93
	35	18.66	22.95	25.43	30.13	36.89	43.60	51.78
	36	18.94	22.96	25.88	31.17	38.44	45.08	53.31
	37	19.22	23.26	26.39	31.85	38.61	46.53	53.83
	38	19.52	23.62	26.98	32.62	39.49	47.16	54.83
	39	20.17	24.54	27.86	33.31	40.89	48.56	55.96
	40	20.19	24.64	27.95	33.37	41.34	48.57	56.35
	41	20.45	25.46	28.69	34.51	42.65	50.07	58.09
	42	20.57	25.79	29.80	34.62	43.25	50.91	58.39
	43	21.04	26.16	29.85	36.38	45.16	52.76	59.97
	44	21.34	26.56	30.61	37.03	45.55	53.89	60.60
	45	21.36	26.57	30.62	37.04	45.87	55.47	61.03
	46	21.83	26.84	31.60	38.09	47.08	56.06	62.64
	47	21.92	27.19	32.11	38.37	47.72	57.15	63.65
	48	21.93	27.44	32.49	39.39	48.43	57.67	64.66
	49	21.94	27.45	32.50	39.40	48.79	58.69	65.04
	50	21.95	27.46	32.51	39.43	48.80	58.84	65.40

FedEx Home Delivery shipments
A $4.35 residential surcharge per package will be added to FedEx Home Delivery shipments.

[1]From origin to destination anywhere in the contiguous U.S.
Any fraction of a pound is rounded up to the next-higher pound.

FedEx Ground and FedEx Home Delivery U.S. rates: Zones 2–8

Service		FedEx Ground and FedEx Home Delivery®						
Delivery commitment		1–5 days based on distance to destination						
Zones[1]		2	3	4	5	6	7	8
		0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles
Maximum weight in lbs.	51 lbs.	$ 22.01	$ 27.53	$ 32.59	$ 39.52	$ 48.86	$ 58.91	$ 66.16
	52	22.02	27.54	32.61	39.53	48.87	58.92	66.17
	53	22.03	27.55	32.62	39.58	48.88	58.93	66.81
	54	22.04	27.57	32.68	39.83	48.89	58.94	66.82
	55	22.05	27.58	32.69	40.03	48.90	58.95	66.83
	56	22.06	27.59	32.70	40.04	48.91	58.96	67.66
	57	22.45	27.72	32.81	41.24	48.92	58.97	68.35
	58	22.46	27.73	32.82	41.25	48.93	58.98	69.59
	59	22.65	27.75	33.26	41.27	49.74	59.09	70.09
	60	23.10	28.82	33.82	42.74	50.19	59.42	70.53
	61	23.11	28.91	33.83	42.83	50.64	59.76	70.96
	62	24.06	30.96	34.71	44.05	50.97	60.68	71.40
	63	24.07	30.97	35.05	44.06	51.32	60.79	71.83
	64	24.71	31.28	35.62	44.09	52.16	61.19	72.93
	65	24.98	32.12	35.63	44.16	52.62	61.33	73.06
	66	25.34	32.13	35.64	44.17	52.65	61.52	73.37
	67	25.35	32.14	35.65	44.18	53.07	61.82	73.38
	68	25.64	33.04	37.80	45.18	53.35	62.18	73.39
	69	25.92	33.05	37.81	45.50	53.64	62.19	73.77
	70	26.05	33.50	38.63	47.24	54.71	62.20	74.41
	71	26.06	33.51	39.24	47.25	55.58	63.79	74.42
	72	26.80	33.52	40.06	47.26	55.98	65.90	74.94
	73	26.97	33.85	40.07	47.96	56.05	65.91	75.08
	74	27.95	33.86	40.08	47.97	57.45	66.63	75.24
	75	29.26	34.20	40.09	48.81	57.99	67.31	75.26
	76	31.22	36.10	40.34	49.56	58.73	68.41	75.27
	77	32.45	36.63	41.19	49.78	59.07	69.71	75.28
	78	32.48	38.01	42.41	50.31	59.43	70.88	75.29
	79	34.26	39.22	43.05	51.10	60.67	71.98	76.52
	80	34.87	40.34	43.66	52.32	61.69	72.29	77.10
	81	35.71	40.67	44.71	52.67	62.49	73.40	78.08
	82	36.87	41.98	46.58	53.67	62.65	75.29	78.09
	83	37.24	42.06	46.74	54.03	63.42	75.31	78.10
	84	38.71	43.44	48.10	54.55	64.38	76.21	78.70
	85	39.38	43.73	48.13	55.42	65.37	77.04	79.56
	86	41.21	45.73	50.02	56.47	66.16	78.47	81.23
	87	41.66	45.75	50.03	56.48	67.03	78.54	81.36
	88	43.80	47.22	52.09	58.30	67.90	79.35	83.03
	89	45.33	48.09	52.62	58.49	68.74	80.17	84.76
	90	47.65	50.17	54.37	60.21	69.72	81.27	85.63
	91	47.66	50.18	54.38	60.22	69.79	81.28	85.64
	92	49.18	50.64	54.66	60.23	70.70	81.29	85.83
	93	49.82	51.62	56.24	60.80	71.24	81.30	86.71
	94	50.07	52.48	56.50	61.59	72.08	81.31	87.61
	95	51.24	53.45	56.89	62.42	72.56	81.60	88.55
	96	52.88	53.80	58.97	63.72	72.97	82.16	90.25
	97	54.10	55.38	59.83	64.12	73.85	82.77	91.19
	98	54.82	55.74	59.84	64.88	74.68	82.78	91.23
	99	56.02	56.62	62.09	65.69	75.55	83.61	92.12
	100	57.05	57.56	62.10	66.67	76.38	84.45	93.03

FedEx Home Delivery shipments
A $4.35 residential surcharge per package will be added to FedEx Home Delivery shipments.

[1]From origin to destination anywhere in the contiguous U.S.
Any fraction of a pound is rounded up to the next-higher pound.

FedEx Ground and FedEx Home Delivery U.S. rates: Zones 2–8

Service		FedEx Ground and FedEx Home Delivery®						
Delivery commitment		1–5 days based on distance to destination						
Zones[1]		2	3	4	5	6	7	8
		0–150 miles	151–300 miles	301–600 miles	601–1,000 miles	1,001–1,400 miles	1,401–1,800 miles	1,801-plus miles
Maximum weight in lbs.	101 lbs.	$ 57.44	$ 57.57	$ 62.11	$ 66.68	$ 76.39	$ 84.46	$ 93.04
	102	57.45	57.58	62.12	66.69	76.40	84.47	93.05
	103	58.75	59.00	63.40	67.08	77.07	84.89	93.06
	104	58.76	59.29	63.56	67.79	77.31	85.14	93.62
	105	60.29	60.75	64.90	69.19	78.49	86.45	95.34
	106	60.70	61.08	65.01	69.20	78.51	86.46	95.35
	107	61.60	61.99	66.41	70.57	79.21	87.15	97.00
	108	62.48	62.88	66.51	70.61	79.94	87.92	97.01
	109	63.76	63.78	67.24	71.30	80.64	88.67	97.86
	110	64.77	65.30	68.66	71.99	82.11	90.33	99.67
	111	64.87	65.41	70.17	73.38	82.12	90.97	100.85
	112	66.20	66.75	70.18	73.39	82.82	90.98	100.86
	113	66.26	66.81	70.96	74.07	83.56	91.73	102.69
	114	66.96	68.20	72.44	75.51	84.97	93.27	103.36
	115	67.70	68.97	72.45	75.71	84.98	93.28	103.37
	116	68.40	69.23	74.04	76.06	85.55	95.33	104.02
	117	69.08	69.96	74.05	77.46	86.24	95.34	105.69
	118	69.81	71.39	74.12	77.69	86.94	95.35	106.63
	119	71.21	71.48	75.60	78.13	87.69	96.10	107.90
	120	73.14	73.20	76.43	79.41	88.40	97.37	108.51
	121	73.15	73.21	76.44	79.42	88.96	97.38	108.52
	122	73.16	74.62	77.18	80.13	89.65	98.91	109.41
	123	74.48	74.69	79.49	81.54	90.36	100.11	111.31
	124	74.49	75.43	79.58	81.55	91.10	100.12	111.93
	125	75.24	75.44	79.59	82.26	91.80	100.40	111.94
	126	76.67	76.90	81.93	82.80	92.35	101.69	114.80
	127	76.76	77.49	81.95	83.50	93.04	101.70	114.81
	128	77.47	77.50	82.75	84.23	94.46	103.53	116.53
	129	78.94	79.24	83.55	84.96	94.47	103.54	116.54
	130	79.25	79.27	84.31	85.61	95.15	104.89	119.24
	131	79.69	79.75	85.37	86.19	95.66	105.16	119.25
	132	80.47	81.30	85.38	86.89	96.38	105.17	119.26
	133	81.21	81.43	85.93	87.59	97.06	105.90	119.27
	134	81.94	82.05	86.80	88.34	97.80	106.63	119.79
	135	83.36	83.67	87.56	89.07	99.38	108.20	121.51
	136	83.37	84.67	89.82	89.83	99.39	108.21	121.54
	137	83.98	84.68	91.34	91.35	99.96	108.88	122.35
	138	84.74	86.01	91.79	92.09	101.73	110.82	124.56
	139	85.51	86.88	91.80	92.11	102.03	110.83	124.57
	140	86.28	87.13	92.70	92.83	102.56	111.30	125.55
	141	87.04	87.70	93.52	93.57	103.12	111.86	125.56
	142	88.15	89.32	93.53	95.07	103.89	113.41	127.23
	143	88.16	89.33	94.36	95.08	104.68	113.42	127.24
	144	89.79	91.88	97.11	97.13	105.48	115.28	128.95
	145	90.09	92.79	97.12	97.34	107.05	116.49	129.78
	146	90.10	92.80	97.13	97.35	107.06	116.50	129.79
	147	91.35	92.83	97.91	98.13	107.82	116.51	130.67
	148	92.47	93.51	98.95	98.96	109.42	117.28	132.80
	149	92.65	94.33	99.66	99.68	109.66	118.02	133.02
	150[2]	92.66	95.18	101.29	103.01	110.24	118.85	133.89

FedEx Home Delivery shipments
A $4.35 residential surcharge per package will be added to FedEx Home Delivery shipments.

[1] From origin to destination anywhere in the contiguous U.S.
[2] If the chargeable weight exceeds 150 lbs., a prorated per-pound rate will be used. Any fraction of a pound is rounded up to the next-higher pound.

FedEx Ground and FedEx Home Delivery U.S. rates: Alaska and Hawaii shipments

Service		FedEx Ground and FedEx Home Delivery®							
Delivery commitment		1–7 days based on distance to destination							
Zones		17	22	23	25	9	14	92	96
		To Alaska	Intra-Alaska	From Alaska		To Hawaii	Intra-Oahu	From Hawaii	
Maximum weight in lbs.	1 lb.	$ 32.71	$ 7.60	$ 11.34	$ 11.70	$ 32.71	$ 7.41	$ 11.34	$ 11.70
	2 lbs.	36.39	7.71	12.58	12.80	36.39	7.51	12.58	12.80
	3	39.54	7.75	14.39	14.80	39.54	7.53	14.39	14.80
	4	43.42	7.82	16.20	17.09	43.42	7.59	16.20	17.09
	5	47.07	7.92	18.43	19.42	47.07	7.68	18.43	19.42
	6	50.79	8.15	20.76	21.83	50.79	7.69	20.76	21.83
	7	54.23	8.46	23.00	24.22	54.23	7.77	23.00	24.22
	8	56.03	8.77	25.27	26.68	56.03	7.89	25.27	26.68
	9	59.98	9.05	27.51	29.09	59.98	8.04	27.51	29.09
	10	63.72	9.38	29.76	31.56	63.72	8.14	29.76	31.56
	11	67.11	9.67	32.01	33.95	67.11	8.23	32.01	33.95
	12	69.99	10.08	34.18	36.29	69.99	8.38	34.18	36.29
	13	72.89	10.38	36.21	38.51	72.89	8.46	36.21	38.51
	14	75.91	10.72	38.07	40.76	75.91	8.55	38.07	40.76
	15	78.70	11.05	39.99	42.98	78.70	8.64	39.99	42.98
	16	82.22	11.32	41.77	45.01	82.22	8.72	41.77	45.01
	17	85.73	11.67	43.77	47.35	85.73	8.80	43.77	47.35
	18	89.27	11.99	45.81	49.69	89.27	8.91	45.81	49.69
	19	92.79	12.37	47.79	52.01	92.79	9.02	47.79	52.01
	20	95.90	12.69	49.71	54.37	95.90	9.09	49.71	54.37
	21	98.09	13.09	51.46	56.71	98.09	9.20	51.46	56.71
	22	101.17	13.38	53.12	58.95	101.17	9.28	53.12	58.95
	23	104.22	13.73	54.80	61.17	104.22	9.36	54.80	61.17
	24	107.64	14.08	56.45	63.40	107.64	9.45	56.45	63.40
	25	110.97	14.47	58.26	65.58	110.97	9.55	58.26	65.58
	26	114.48	14.85	60.05	67.72	114.48	9.65	60.05	67.72
	27	117.65	15.23	61.77	69.82	117.65	9.78	61.77	69.82
	28	120.82	15.58	63.56	71.95	120.82	9.83	63.56	71.95
	29	123.79	15.97	65.37	74.01	123.79	9.93	65.37	74.01
	30	126.75	16.29	67.14	76.13	126.75	9.98	67.14	76.13
	31	126.76	16.64	68.94	78.15	126.76	10.11	68.94	78.15
	32	127.81	16.89	70.58	80.02	127.81	10.18	70.58	80.02
	33	130.48	17.17	72.22	81.73	130.48	10.26	72.22	81.73
	34	133.40	17.50	73.80	83.36	133.40	10.40	73.80	83.36
	35	136.71	17.85	75.24	84.88	136.71	10.49	75.24	84.88
	36	139.63	18.13	76.53	86.31	139.63	10.56	76.53	86.31
	37	142.83	18.41	77.83	87.68	142.83	10.67	77.83	87.68
	38	146.25	18.70	79.08	89.11	146.25	10.80	79.08	89.11
	39	149.40	18.96	80.43	90.48	149.40	10.86	80.43	90.48
	40	152.60	19.26	81.73	92.05	152.60	10.96	81.73	92.05
	41	155.23	19.52	83.08	93.65	155.23	11.08	83.08	93.65
	42	158.16	19.84	84.34	95.30	158.16	11.20	84.34	95.30
	43	161.38	20.08	85.60	96.99	161.38	11.32	85.60	96.99
	44	163.70	20.39	86.95	98.59	163.70	11.48	86.95	98.59
	45	166.85	20.65	88.25	100.24	166.85	11.60	88.25	100.24
	46	170.07	20.94	89.55	101.85	170.07	11.81	89.55	101.85
	47	173.33	21.20	90.90	103.50	173.33	11.99	90.90	103.50
	48	176.29	21.57	92.16	105.15	176.29	12.17	92.16	105.15
	49	179.31	21.90	93.46	106.63	179.31	12.40	93.46	106.63
	50	182.33	22.24	94.80	108.05	182.33	12.63	94.80	108.05

FedEx Home Delivery shipments
A $4.35 residential surcharge per package will be added to FedEx Home Delivery shipments.

Any fraction of a pound is rounded up to the next-higher pound.

FedEx Ground and FedEx Home Delivery U.S. rates: Alaska and Hawaii shipments

Service		FedEx Ground and FedEx Home Delivery®							
Delivery commitment		1–7 days based on distance to destination							
Zones		17	22	23	25	9	14	92	96
		To Alaska	Intra-Alaska	From Alaska		To Hawaii	Intra-Oahu	From Hawaii	
Maximum weight in lbs.	51 lbs.	$ 185.33	$ 22.54	$ 95.98	$ 109.45	$ 185.33	$ 12.88	$ 95.98	$ 109.45
	52	185.71	22.94	97.05	110.83	185.71	13.05	97.05	110.83
	53	188.51	23.46	98.13	112.27	188.51	13.30	98.13	112.27
	54	191.18	23.64	99.16	113.63	191.18	13.55	99.16	113.63
	55	193.75	23.99	100.27	115.10	193.75	13.81	100.27	115.10
	56	196.36	24.33	101.21	116.36	196.36	14.06	101.21	116.36
	57	199.07	24.65	102.12	117.50	199.07	14.28	102.12	117.50
	58	201.68	25.02	103.05	118.70	201.68	14.54	103.05	118.70
	59	204.75	25.36	104.05	119.86	204.75	14.81	104.05	119.86
	60	207.94	25.70	104.96	121.04	207.94	14.99	104.96	121.04
	61	210.50	26.02	105.93	122.10	210.50	15.23	105.93	122.10
	62	213.96	26.36	106.90	123.13	213.96	15.51	106.90	123.13
	63	217.46	26.71	107.86	124.21	217.46	15.68	107.86	124.21
	64	221.08	27.06	108.75	125.21	221.08	15.94	108.75	125.21
	65	224.69	27.43	109.67	126.31	224.69	16.22	109.67	126.31
	66	228.17	27.76	110.45	127.35	228.17	16.54	110.45	127.35
	67	231.63	28.09	111.31	128.39	231.63	16.66	111.31	128.39
	68	234.97	28.45	112.07	129.47	234.97	17.02	112.07	129.47
	69	238.39	28.80	112.93	130.50	238.39	17.13	112.93	130.50
	70	243.40	29.14	113.80	131.53	243.40	17.36	113.80	131.53
	71	247.14	29.44	114.58	132.58	247.14	17.92	114.58	132.58
	72	250.82	30.76	115.46	133.63	250.82	18.93	115.46	133.63
	73	254.49	31.74	116.26	134.70	254.49	19.49	116.26	134.70
	74	256.94	32.74	117.21	135.73	256.94	20.68	117.21	135.73
	75	259.85	33.46	118.28	136.83	259.85	21.64	118.28	136.83
	76	263.06	34.44	119.35	137.86	263.06	22.63	119.35	137.86
	77	265.22	35.42	120.39	138.96	265.22	23.34	120.39	138.96
	78	266.65	36.77	121.60	139.96	266.65	24.30	121.60	139.96
	79	266.70	37.42	122.81	141.06	266.70	25.51	122.81	141.06
	80	269.48	38.43	123.97	142.06	269.48	26.47	123.97	142.06
	81	271.73	40.15	125.14	143.15	271.73	27.17	125.14	143.15
	82	273.09	40.78	126.22	144.18	273.09	29.24	126.22	144.18
	83	276.08	41.79	127.29	145.28	276.08	29.66	127.29	145.28
	84	279.26	42.83	128.37	146.31	279.26	30.06	128.37	146.31
	85	282.51	43.82	129.44	147.38	282.51	31.32	129.44	147.38
	86	285.48	44.38	130.61	148.37	285.48	32.56	130.61	148.37
	87	288.69	45.35	131.79	149.49	288.69	32.93	131.79	149.49
	88	291.88	46.39	132.97	150.46	291.88	34.19	132.97	150.46
	89	294.93	47.37	134.06	151.54	294.93	34.85	134.06	151.54
	90	297.91	48.40	135.14	152.60	297.91	36.47	135.14	152.60
	91	301.10	49.35	136.20	153.66	301.10	37.49	136.20	153.66
	92	303.97	50.37	137.25	154.71	303.97	38.44	137.25	154.71
	93	306.92	51.84	138.35	155.76	306.92	39.06	138.35	155.76
	94	309.83	52.87	139.41	156.83	309.83	40.01	139.41	156.83
	95	312.84	53.39	140.59	157.83	312.84	41.00	140.59	157.83
	96	315.70	54.88	141.75	158.89	315.70	41.93	141.75	158.89
	97	318.71	55.95	142.97	159.96	318.71	43.32	142.97	159.96
	98	321.54	57.34	144.15	161.05	321.54	44.29	144.15	161.05
	99	324.55	57.35	145.19	162.09	324.55	45.27	145.19	162.09
	100	327.56	58.88	146.29	163.12	327.56	45.83	146.29	163.12

FedEx Home Delivery shipments
A $4.35 residential surcharge per package will be added to FedEx Home Delivery shipments.

Any fraction of a pound is rounded up to the next-higher pound.

FedEx Ground and FedEx Home Delivery U.S. rates: Alaska and Hawaii shipments

Service		FedEx Ground and FedEx Home Delivery®							
Delivery commitment		1–7 days based on distance to destination							
Zones		17	22	23	25	9	14	92	96
		To Alaska	Intra-Alaska	From Alaska		To Hawaii	Intra-Oahu	From Hawaii	
Maximum weight in lbs.	101 lbs.	$ 327.57	$ 60.45	$ 147.38	$ 164.21	$ 327.57	$ 46.34	$ 147.38	$ 164.21
	102	327.58	60.46	148.42	165.22	327.58	47.74	148.42	165.22
	103	327.59	61.93	149.60	166.32	327.59	48.72	149.60	166.32
	104	329.17	62.32	150.80	167.35	329.17	50.16	150.80	167.35
	105	332.11	63.90	151.96	168.42	332.11	50.65	151.96	168.42
	106	335.19	64.93	153.06	169.46	335.19	51.13	153.06	169.46
	107	338.28	66.28	154.11	170.47	338.28	52.06	154.11	170.47
	108	341.36	66.93	155.19	171.52	341.36	53.55	155.19	171.52
	109	344.29	68.62	156.20	172.58	344.29	54.53	156.20	172.58
	110	347.19	68.96	157.46	173.66	347.19	54.98	157.46	173.66
	111	351.14	70.60	158.63	174.68	351.14	55.90	158.63	174.68
	112	355.11	70.98	159.80	175.81	355.11	57.42	159.80	175.81
	113	358.18	71.28	160.85	177.06	358.18	58.37	160.85	177.06
	114	361.30	73.27	161.96	178.20	361.30	58.75	161.96	178.20
	115	364.38	73.28	163.02	179.34	364.38	60.27	163.02	179.34
	116	366.65	75.02	164.11	180.58	366.65	61.28	164.11	180.58
	117	369.57	75.97	165.24	181.74	369.57	61.67	165.24	181.74
	118	372.49	77.76	166.45	182.86	372.49	62.63	166.45	182.86
	119	377.87	77.77	167.65	183.96	377.87	63.56	167.65	183.96
	120	380.98	80.28	168.78	185.02	380.98	65.18	168.78	185.02
	121	383.53	81.06	170.02	186.06	383.53	65.81	170.02	186.06
	122	386.78	81.07	171.20	187.08	386.78	67.12	171.20	187.08
	123	390.07	81.87	172.35	188.16	390.07	67.40	172.35	188.16
	124	393.32	84.64	173.53	189.19	393.32	68.34	173.53	189.19
	125	396.61	84.65	174.71	190.28	396.61	69.34	174.71	190.28
	126	399.07	85.05	175.98	191.28	399.07	70.29	175.98	191.28
	127	402.31	86.87	177.11	192.37	402.31	71.90	177.11	192.37
	128	405.58	86.88	178.32	193.54	405.58	72.90	178.32	193.54
	129	408.86	88.03	179.50	194.67	408.86	73.14	179.50	194.67
	130	416.09	89.95	180.67	195.83	416.09	76.25	180.67	195.83
	131	416.57	90.07	181.86	198.21	416.57	76.48	181.86	198.21
	132	419.83	90.23	183.07	198.22	419.83	77.23	183.07	198.22
	133	426.38	92.96	184.22	199.37	426.38	77.24	184.22	199.37
	134	426.40	92.97	185.42	200.55	426.40	77.96	185.42	200.55
	135	429.63	94.08	186.62	201.61	429.63	78.91	186.62	201.61
	136	432.90	94.97	187.84	202.68	432.90	79.86	187.84	202.68
	137	436.20	95.21	190.17	203.72	436.20	80.82	190.17	203.72
	138	439.46	96.20	190.18	204.74	439.46	81.78	190.18	204.74
	139	442.72	98.11	191.36	205.76	442.72	82.73	191.36	205.76
	140	445.82	99.14	193.69	206.86	445.82	83.71	193.69	206.86
	141	448.04	100.11	193.70	207.88	448.04	85.45	193.70	207.88
	142	451.21	101.08	194.91	208.98	451.21	85.58	194.91	208.98
	143	454.27	101.17	196.10	210.01	454.27	87.41	196.10	210.01
	144	457.38	104.12	197.32	211.19	457.38	88.34	197.32	211.19
	145	460.62	104.15	198.43	212.34	460.62	88.49	198.43	212.34
	146	463.90	105.16	199.64	213.52	463.90	89.44	199.64	213.52
	147	467.14	106.17	200.83	214.70	467.14	90.39	200.83	214.70
	148	474.96	107.19	202.04	215.84	474.96	91.31	202.04	215.84
	149	475.97	108.13	203.24	217.05	475.97	93.18	203.24	217.05
	150[1]	479.23	108.14	204.41	218.20	479.23	93.25	204.41	218.20

FedEx Home Delivery shipments
A $4.35 residential surcharge per package will be added to FedEx Home Delivery shipments.

[1] If the chargeable weight exceeds 150 lbs., a prorated per-pound rate will be used. Any fraction of a pound is rounded up to the next-higher pound.

FedEx International Ground® rates: Canada

Use these rates when shipping outbound from the U.S. to Canada.[1]

Maximum weight in lbs.	ZONES 51	ZONES 54
1 lb.	$ 22.61	$ 35.93
2 lbs.	24.44	37.79
3	25.20	39.62
4	27.00	41.76
5	28.64	42.26
6	30.09	44.36
7	31.47	45.06
8	32.92	46.67
9	34.27	47.29
10	35.70	48.82
11	36.46	50.71
12	37.70	52.11
13	39.22	53.79
14	39.23	53.80
15	40.35	54.80
16	41.70	56.69
17	42.81	58.28
18	44.33	60.03
19	45.72	61.77
20	46.85	63.45
21	47.98	65.19
22	49.43	67.08
23	50.65	68.75
24	51.95	70.42
25	52.96	72.11
26	54.22	74.11
27	55.74	75.92
28	57.07	77.80
29	58.40	79.60
30	59.72	81.42
31	60.84	83.38
32	62.16	85.24
33	63.71	87.07
34	64.91	88.88
35	66.15	90.07
36	67.36	92.16
37	68.88	94.03
38	70.13	95.65
39	71.73	97.18
40	72.94	99.05
41	74.20	100.73
42	75.38	102.22
43	76.78	103.96
44	77.77	105.29
45	79.23	107.26
46	80.51	108.78
47	81.75	110.47
48	82.82	112.13
49	84.21	113.68
50	85.60	115.49
51 lbs.	$ 88.21	$ 117.90
52	88.22	117.92
53	90.65	120.17
54	90.67	120.20
55	92.77	122.67
56	92.78	122.68
57	94.49	125.15
58	102.28	125.16
59	102.29	127.36
60	102.30	127.37
61	102.31	130.11
62	102.32	130.12
63	102.34	132.53
64	102.35	132.54
65	102.36	134.68
66	102.38	134.69
67	102.39	137.09
68	102.40	137.10
69	103.91	139.85
70	103.92	139.86
71	106.39	142.13
72	106.40	142.15
73	108.05	144.82
74	108.06	144.83
75	109.57	148.16
76	109.58	148.18
77	109.84	149.02
78	109.85	149.03
79	111.22	152.57
80	111.23	152.59
81	111.76	155.41
82	111.77	155.42
83	112.75	158.17
84	112.78	158.18
85	113.15	161.71
86	113.16	161.72
87	114.49	164.38
88	114.50	164.40
89	115.27	167.01
90	115.28	167.02
91	116.01	170.14
92	116.03	170.15
93	116.80	172.83
94	116.81	172.85
95	117.73	175.74
96	117.74	175.75
97	118.47	178.81
98	118.48	178.82
99	119.06	181.37
100	119.08	181.38
101 lbs.	$ 119.09	$ 181.39
102	119.10	181.40
103	119.11	181.41
104	119.12	181.42
105	119.13	181.43
106	121.29	185.71
107	121.30	185.72
108	121.32	185.73
109	121.33	185.74
110	121.34	185.75
111	124.96	193.02
112	124.97	193.03
113	124.98	193.05
114	124.99	193.06
115	125.00	193.08
116	128.28	200.34
117	128.29	200.35
118	128.30	200.36
119	128.31	200.37
120	128.32	200.38
121	131.27	207.62
122	131.28	207.63
123	131.29	207.64
124	131.30	207.68
125	131.31	207.69
126	133.96	215.01
127	133.97	215.05
128	133.98	215.06
129	133.99	215.07
130	134.01	215.08
131	136.87	220.89
132	136.88	220.90
133	136.89	220.91
134	136.90	220.92
135	136.91	220.93
136	139.69	227.99
137	139.70	228.00
138	139.72	228.01
139	139.73	228.02
140	139.74	228.03
141	142.36	235.67
142	142.37	235.68
143	142.38	235.70
144	142.39	235.71
145	142.42	238.00
146	145.31	242.85
147	145.32	242.87
148	145.33	242.88
149	145.34	242.90
150[2]	145.35	242.91

[1] Additional weight limits and surcharges apply to certain rural destinations in Canada. See Northern Canada Surcharge on p. 131 for details.

[2] If the chargeable weight exceeds 150 lbs., a prorated per-pound rate will be used.

Any fraction of a pound is rounded up to the next-higher pound. Ancillary clearance service fees may apply, depending on commodity and country/territory; see pp. 120–121 for details.

Other transportation-related fees and shipping information[1]

Optional-service fees.

Optional-service fees apply when you select specific service options. See pp. 119–133 for fee amounts, descriptions and other information.

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	FedEx First Overnight®	FedEx Priority Overnight®	FedEx Standard Overnight®	FedEx 2Day® A.M.	FedEx 2Day®	FedEx Express Saver®	FedEx Ground®	FedEx Home Delivery®	FedEx International First®	FedEx International Priority®	FedEx International Economy®	FedEx International Ground®	FedEx First Overnight® Freight	FedEx 1Day® Freight	FedEx 2Day® Freight	FedEx 3Day® Freight	FedEx International Priority® Freight	FedEx International Economy® Freight	FedEx International Premium®	More information
OPTIONAL-SERVICE FEES																				
COLLECT ON DELIVERY																				
FedEx® Collect on Delivery (C.O.D.)		✔	✔	✔	✔	✔								✔	✔	✔				126
FedEx Ground® C.O.D.							✔					✔								127
FedEx Ground® Electronic C.O.D. (E.C.O.D.)							✔													127
DANGEROUS GOODS AND HAZARDOUS MATERIALS																				
Dangerous Goods (FedEx Express)[2]	✔	✔	✔	✔	✔	✔			✔	✔	✔		✔	✔	✔	✔	✔	✔	✔	122
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Reroute of Shipment	✔	✔	✔	✔	✔	✔							✔	✔	✔	✔				131
Saturday Delivery	✔	✔			✔					✔			✔	✔	✔		✔			132
PICKUP																				
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Ground On-Call Pickup Charge							✔	✔				✔								128
Ground Weekly Pickup Fee							✔	✔				✔								129
Inside Pickup Charge													✔	✔	✔	✔			✔	129
Pickup Charge (FedEx International Premium)																			✔	131
Return Pickup	✔	✔	✔	✔	✔		✔	✔												132
Saturday Pickup	✔	✔	✔	✔	✔	✔			✔	✔			✔	✔	✔	✔	✔	✔		132
PROOF OF DELIVERY																				
Signature Proof of Delivery via FedEx Standard Overnight Envelope	✔	✔	✔	✔	✔	✔			✔	✔	✔		✔	✔	✔	✔				133
RETURNS																				
FedEx Email Return Label	✔	✔	✔	✔	✔		✔	✔	✔	✔	✔	✔			✔	✔	✔	✔		126
FedEx ExpressTag®		✔	✔	✔	✔															126
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FedEx Print Return Label	✔	✔	✔	✔	✔		✔	✔	✔	✔	✔	✔			✔	✔	✔	✔		128
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Declared Value	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	123
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SenseAware®	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	133

[1] For FedEx Express® U.S. import shipments, these fees vary depending on origin country or territory; however, each fee works the same as for U.S. export. Call 1.800.463.3339 and say "international services" for package service fees applicable from your origin country or territory, or 1.800.332.0807 for freight service fees.

[2] Includes accessible and inaccessible dangerous goods, and dry ice. Availability varies by service. See Dangerous Goods on p. 122 for details.

[3] The option to schedule your delivery (see p. 126) is not available for FedEx Ground.

Other transportation-related fees and shipping information

Additional shipping fees and other shipping information.

Your shipment may incur fees in addition to its base rate. This chart is an overview of those fees plus other shipping information. See pp. 119–133 for fee amounts, descriptions and other information.

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ADDITIONAL SHIPPING FEES																				
Additional Handling Surcharge	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔		119
Peak — Additional Handling Surcharge	✔	✔	✔	✔	✔	✔	✔	✔				✔								119
Additional Handling Surcharge — Non-stackable													✔	✔	✔	✔	✔	✔		120
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Fuel Surcharge	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	128
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Peak — Ground Unauthorized Package Charge							✔	✔				✔								129
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International Out-of-Pickup-Area Surcharge									✔	✔	✔						✔	✔		129
Metro Service Area Delivery													✔	✔	✔	✔				130
Metro Service Area Pickup													✔	✔	✔	✔			✔	130
Missing or Invalid Account Number	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	130
Northern Canada Surcharge												✔								131
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Peak — Oversize Charge	✔	✔	✔	✔	✔	✔	✔	✔				✔								131
Payer Rebilling	✔	✔	✔	✔	✔	✔			✔	✔	✔		✔	✔	✔	✔				131
Residential Delivery Charge	✔	✔	✔	✔	✔	✔	✔	✔	✔[1]	✔[1]	✔[1]	✔	✔	✔	✔	✔	✔[1]	✔[1]		131
Residential Pickup Charge													✔	✔	✔	✔			✔	131
Third Party Billing Surcharge	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	133
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See pp. 121–129 for details on how dimensional weight may affect your rate, guidelines for tendering multiple-piece shipments and other important FedEx shipping information.

[1]For U.S. export services, the residential delivery charge applies only to shipments to Canada.

Other transportation-related fees and shipping information[1]

Your shipment may incur fees in addition to its base rate. The following are descriptions of those fees plus other shipping information. See the FedEx Express Terms and Conditions and FedEx Ground Tariff for more information. See p. 67 for information on the fees that may apply to FedEx One Rate® shipments. Separate fees apply for FedEx SameDay® and FedEx® International Next Flight. FedEx Express® shipments from the U.S. to Puerto Rico are assessed the same fees that apply to FedEx Express shipments within the U.S., unless otherwise specified.

For FedEx Express U.S. import shipments, fees vary depending on origin country or territory; however, each fee works the same as for U.S. export. Call 1.800.463.3339 and say "international services" for package service fees applicable from your origin country or territory, or 1.800.332.0807 for freight service fees.

For FedEx Freight fee information, refer to the FXF 100 Series Rules Tariff.

U.S. Express Package Services = FedEx First Overnight,® FedEx Priority Overnight,® FedEx Standard Overnight,® FedEx 2Day® A.M., FedEx 2Day® and FedEx Express Saver®
U.S. Ground Services = FedEx Ground® and FedEx Home Delivery®
International Express Package Services = FedEx International First,® FedEx International Priority® and FedEx International Economy®
International Ground Service = FedEx International Ground®
U.S. Express Freight Services = FedEx First Overnight® Freight, FedEx 1Day® Freight, FedEx 2Day® Freight and FedEx 3Day® Freight
International Express Freight Services = FedEx International Priority® Freight, FedEx International Economy® Freight and FedEx International Premium®

Definition	Applicable services	Charges
Additional Handling Surcharge Express Package and Ground Services A surcharge applies to any package that: (Dimension) 1) measures greater than 48 inches along its longest side; 2) measures greater than 30 inches along its second-longest side; 3) measures greater than 105 inches in length and girth — the length and girth is length plus (two times the height) plus (two times the width);[2] (Weight) 4) • has an actual weight greater than 50 lbs. (U.S. Express Package Services, U.S. Ground Services); • has an actual weight greater than 70 lbs. (International Express Package Services, International Ground Service); (Packaging) Is in non-standard packaging, including any package that: 5) is not fully encased in an outer shipping container; 6) is encased in an outer shipping container not made of corrugated fiberboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic (e.g., plastic bags) or expanded polystyrene foam (e.g., Styrofoam); 7) is encased in an outer shipping container covered in shrink wrap or stretch wrap; 8) is encased in a soft-sided pack (e.g., courier packs, poly bags and bubble mailers) that exceeds 18 inches along its longest side or 13 inches along its second-longest side or 5 inches in height; 9) is cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, drums or pails; 10) is bound with metal, plastic or cloth banding, or has wheels, casters, handles, or straps (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area); or 11) could become entangled in or cause damage to other packages or the FedEx sortation system. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time. For U.S. express and ground services, this surcharge applies per piece even if multiple pieces are bundled in a shipment. We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit. Express Freight Services A surcharge applies to any freight handling unit that measures greater than 62 inches along its longest side. For U.S. express freight services, this surcharge applies on a per-freight-handling-unit basis even if multiple pieces of freight are bundled in a shipment. We reserve the right to assess additional handling charges for freight and any freight handling unit that require special handling during transit.	U.S. Express Package Services, U.S. Ground Services, International Ground Service	• $16 per package (dimension) • $25.50 per package (weight) • $14 per package (packaging)
	International Express Package Services	• $16 per shipment (dimension) • $25.50 per shipment (weight) • $14 per shipment (packaging)
	U.S. Express Freight Services	$195 per freight handling unit
	FedEx International Priority Freight, FedEx International Economy Freight	$195 per shipment
Peak — Additional Handling Surcharge During specified times of the year, the Peak — Additional Handling Surcharge will apply to packages meeting the criteria and characteristics of the Additional Handling Surcharge (see above).	U.S. Express Package Services, U.S. Ground Services, International Ground Service	Go to fedex.com/peak-surcharge for information on peak surcharges in effect, including applicable services, surcharge amounts and effective dates.

[2]Effective January 18, 2021.

[1]Charges shown do not include any fuel surcharge that may be applicable. Go to fedex.com/en-us/shipping/fuel-surcharge.html for details.

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Additional Handling Surcharge — Non-stackable A surcharge applies to any freight handling unit of a freight shipment that is non-stackable. Non-stackable means the freight handling unit cannot be stacked vertically in a safe and secure manner. Examples include, but are not limited to, non-stackable freight handling units that: 1) do not have a flat and stable top or base; 2) may be damaged if another piece is loaded on them; or 3) have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g., 1–2 barrels or drums). For U.S. express freight services, this surcharge applies on a per-freight-handling-unit basis even if multiple pieces of freight are bundled in a shipment. For more information on preparing and palletizing freight, access our comprehensive Packaging Guidelines for Shipping Freight brochure online at fedex.com/packaging.	U.S. Express Freight Services	$245 per freight handling unit
	FedEx International Priority Freight, FedEx International Economy Freight	$245 per shipment
Address Correction **Express.** If the shipper provides an incomplete or incorrect recipient address, we may attempt to find the correct address and complete delivery. We may use the address included in the shipper's electronic shipment information to determine whether an address correction is necessary. We will assess a shipping fee. For shipments receiving FedEx Express Multiweight® pricing, the fee is $18 per package up to a maximum of $126 per shipment. Address correction is also required if the recipient phone number is omitted for a Rural Delivery (RD) address or a Star Route Assignment (SRA) address in Alaska. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment. Within the U.S., we also will assess this fee if the address is a P.O. box number or P.O. box ZIP code. For international shipments destined to a P.O. box address, we may assess the fee if a valid telephone, fax or telex number is not provided for the recipient. For FedEx International Broker Select,® the address correction fee will apply if the broker's address is incomplete or incorrect on the air waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment. **Ground.** If the shipper provides an incomplete, incorrect or P.O. box recipient address, we may attempt to determine the correct address, complete delivery and notify the shipper of the address correction. We may use the address included in the shipper's electronic shipment information to determine whether an address correction is necessary. We assess an additional charge for delivery or attempted delivery to the corrected address. For shipments receiving FedEx Ground Multiweight® pricing, the fee is $18 per package up to a maximum of $54 per shipment. The money-back guarantee does not apply to these shipments, and we are not liable for failing to complete delivery or meet our scheduled delivery time.	U.S. Express Package Services, U.S. Ground Services, International Express Package Services, International Ground Service, FedEx International Priority Freight, FedEx International Economy Freight	$18 per correction
	U.S. Express Freight Services	$93 per correction
Ancillary Clearance Service Fees FedEx provides import clearance processing for international express package and international express freight shipments, and international ground shipments. FedEx may charge an ancillary clearance service fee, where applicable, on international shipments for clearance processing; for services requested by the shipper, recipient or importer of record; or to recover the costs passed to FedEx by the regulatory agency for regulatory filing. Ancillary clearance service fees that are invoiced are described on a separate line item on the duty-and-tax invoice. We may apply these service fees, which are subject to change, to either a U.S.- or non-U.S.-based shipper, recipient or designated third party. When possible, we will honor the shipper's request to bill these service fees to the payer as designated on the Bill Duties and Taxes section of the air waybill or shipping label. When we are unable to honor that request, the recipient may be invoiced for applicable ancillary clearance services. When the Bill Shipper or Bill Third Party option is selected to pay duty-and-tax charges, the payer will be invoiced for all applicable ancillary service fees that are assessed for clearance in the destination country, including all fees resulting from ancillary services that may have been requested by the recipient. For more information about the ancillary clearance service fees that may apply to your shipment, select your destination country from the list provided at fedex.com/ancillary/go/service. • For more information about FedEx Express U.S. import service fees, select "United States — FedEx Express." • For more information about FedEx Ground Canada-to-U.S. service fees, select "United States — FedEx Ground." • For more information about FedEx Ground U.S.-to-Canada service fees, select "Canada — FedEx Ground." *Note:* Fees are per shipment unless otherwise noted.	International Express Package Services, International Express Freight Services	
	Ancillary Clearance Service Fees: FedEx Express (U.S. Import Shipments)	
	Additional Entry Line Items, per line if over 5 lines	$3
	Disbursement Fee (may be identified as Advancement Fee or Duty Handling Fee in certain countries)	Greater of $11 or 2% of duty, tax and merchandise processing fee charges
	Broker Document Transfer	$35
	Broker In-Bond Transfer	$75
	Entry Copy, per entry	$1
	Entry of Goods Pursuant to U.S. Department of Defense Contracts	$50
	Live Entry Processing	$20
	Other Special Brokerage Processing	$7–$62.50
	Prior Notice for Food and Food Products	$10
	Storage Charge	• $20 minimum • $0.04 per lb. per day for the first week, after 48 hours • $0.08 per lb. per day for the second week and beyond
	U.S. Bureau of Alcohol, Tobacco, Firearms and Explosives Clearance	$70

Other transportation-related fees and shipping information

Definition	Applicable services	Charges

Ancillary Clearance Service Fees (cont.)

Clearance Entry Fee. When a shipment is processed as a brokerage-inclusive shipment and FedEx Ground arranges for clearance services, a clearance entry fee is charged to cover processes required to check the Commercial Invoice submitted with the shipment and complete entry preparation procedures required by either U.S. Customs and Border Protection or the Canada Border Services Agency, including calculation of applicable duties and taxes for each type of commodity included in the shipment. The clearance entry fee is subject to all applicable Canadian taxes. The payer of duties and taxes is billed for the clearance entry fee, which is added as an ancillary clearance service fee to the duty-and-tax invoice.

Ancillary Clearance Service Fees: FedEx Express (U.S. Import Shipments) [cont.]

U.S. Fish and Wildlife Service (FWS) Clearance FWS will assess various fees depending on the product being imported. FedEx will assess an additional administrative fee.	The actual fees assessed by the FWS, plus an additional $15 FedEx administrative fee
U.S. Food and Drug Administration Clearance	$20

International Ground Service

Ancillary Clearance Service Fees: FedEx Ground (Canada-to-U.S. Shipments)

Additional Entry Line Items, per line if over 5 lines	$3
Disbursement Fee (may be identified as Advancement Fee or Duty Handling Fee in certain countries)	Greater of $7 or 2% of duty, tax and merchandise processing fee charges
U.S. Fish and Wildlife Service (FWS) Clearance FWS will assess various fees depending on the product being imported. FedEx will assess an additional administrative fee.	The actual fees assessed by the FWS, plus an additional $15 FedEx administrative fee
U.S. Food and Drug Administration Clearance	$20
Other Government Agency, per entry	Varies

Ancillary Clearance Service Fees: FedEx Ground (U.S.-to-Canada Shipments)

Additional Entry Line Items, per line if over 5 lines	CAD$4.50
Disbursement Fee (may be identified as Advancement Fee or Duty Handling Fee in certain countries)	Greater of CAD$10 or 2.5% of duty-and-tax charges
Fax or Call Fee	• CAD$3 (local) • CAD$4 (long distance, U.S. to Canada)
Temporary Import Entry, per entry	CAD$120
Other Government Agency, per entry	CAD$16

Note: Fees are per shipment unless otherwise noted.

International Ground Service

Clearance Entry Fees: U.S.-to-Canada Shipments

Value for Duty (CAD$)	Fee (CAD$)
$0–$40	$0
$40.01–$60	$15.45
$60.01–$100	$19.30
$100.01–$150	$25.50
$150.01–$200	$29
$200.01–$500	$45.35
$500.01–$1,000	$50.75
$1,000.01–$1,600	$60.10
$1,600.01–$3,300	$70
$3,300.01-plus	$70 plus $6.03 for each additional $1,000

Clearance Entry Fees: Canada-to-U.S. Shipments

Value for Duty	Fee
$0–$800	$0
$800.01–$1,250	$26
$1,250.01–$2,000	$37.44
$2,000.01-plus	$37.44 plus $1.70 for each additional $1,000

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Broker Select Option Fee FedEx International Broker Select shipments may be routed to the FedEx in-bond location that serves your customs broker. When this occurs and you choose to have us deliver the shipment to a recipient who is served by a different FedEx location than your customs broker (such as in a different metropolitan area), a fee may apply.	FedEx International Priority, FedEx International Economy, FedEx International Priority Freight, FedEx International Economy Freight	Greater of $10 per shipment or $0.50 per lb.
Change of Air Waybill Charge A charge applies to any change on the air waybill due to new sender instructions received after a FedEx International Premium shipment has left the airport of departure. When the sender changes the destination and additional shipping is required, the sender is liable for the shipping charges as originally routed, plus transportation charges between the original and amended destination airports.	FedEx International Premium	$6.50 per shipment
Currency Conversion FedEx Express customers who need their charges converted to a freely convertible currency (other than U.S. dollars) will be billed using a daily conversion rate. Our source for the daily information is OANDA, an internet exchange rate service.	International Express Package Services, International Express Freight Services	For details on currency conversion, see the Billing section in the FedEx Express International Terms and Conditions.

Dangerous Goods

Accessible Dangerous Goods. Certain dangerous goods must be accessible during transit. You can ship these accessible dangerous goods using FedEx First Overnight, FedEx Priority Overnight, FedEx First Overnight Freight, FedEx 1Day Freight, FedEx International First (U.S. inbound), FedEx International Priority, FedEx International Economy (except to Puerto Rico), FedEx International Priority Freight, FedEx International Economy Freight (except to Puerto Rico), FedEx International Premium and FedEx International Express Freight® services.

Class 1.4	Explosives
Class 2.1	Flammable gas
Class 2.2	Non-flammable gas with a "cargo aircraft only" label
Class 3	Flammable liquid
Class 4	Flammable solid, spontaneously combustible, dangerous when wet
Class 5	Oxidizer and organic peroxide
Class 8	Corrosive material

Inaccessible Dangerous Goods. You can ship the following dangerous goods classifications via most FedEx Express services.

Class 2.2	Non-flammable gas without a "cargo aircraft only" label
Class 6.1	Toxic
Class 6.2	Infectious substances
Class 7	Radioactive materials[1]
Class 9	Miscellaneous dangerous goods

You cannot ship dangerous goods of any kind in the FedEx® 10kg Box or FedEx® 25kg Box with the exception of permitted IATA Section II lithium batteries.

Shipments from the U.S. to Puerto Rico that contain dangerous goods or dry ice are assessed the same fees that apply to shipments within the U.S.

FedEx First Overnight, FedEx Priority Overnight	• $115 per package (accessible) • $54.50 per package (inaccessible) • $6.15 per package (dry ice only)
FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, FedEx Express Saver	• $54.50 per package (inaccessible) • $6.15 per package (dry ice only)
FedEx International First,[2] FedEx International Priority, FedEx International Economy	• Greater of $171 per shipment or $0.93 per lb. (accessible) • Greater of $85.50 per shipment or $0.47 per lb. (inaccessible) • $6.15 per shipment, or $6.15 per package for shipments to or from Puerto Rico (dry ice only)
FedEx First Overnight Freight, FedEx 1Day Freight	• Greater of $115 per shipment or $0.92 per lb. (accessible) • Greater of $53.50 per shipment or $0.35 per lb. (inaccessible)
FedEx 2Day Freight, FedEx 3Day Freight	Greater of $53.50 per shipment or $0.35 per lb. (inaccessible only)
International Express Freight Services	• Greater of $171 per shipment or $0.93 per lb. (accessible) • Greater of $85.50 per shipment or $0.47 per lb. (inaccessible)

Note: If a shipment contains both dry ice and dangerous goods (accessible or inaccessible), only dangerous goods charges are assessed. The dry-ice surcharge is not assessed.

[1] Class 7 Radioactive materials cannot be shipped using FedEx First Overnight, FedEx First Overnight Freight or FedEx International First.

[2] For shipments outbound from the U.S., dry ice is the only category of dangerous goods that can be shipped via FedEx International First.

Other transportation-related fees and shipping information

Declared Value (Declared Value for Carriage for International Express Package and Freight Services)

See the Declared Value and Limits of Liability sections in the FedEx Express Terms and Conditions and the FedEx Ground Tariff for details.

The Direct Signature Required FedEx® Delivery Signature Option will automatically be applied to packages shipped to or within the U.S. and to Canada that have a declared value equal to or greater than $500. Direct Signature Required fees will not apply for those packages.

If U.S. multiple-package shipments or FedEx International Ground multiple-package shipments processed together on a FedEx® electronic shipping solution contain a package with a declared value equal to or greater than $500, Direct Signature Required will automatically be applied to the entire shipment. Direct Signature Required fees will apply only to those packages within the shipment with a declared value of less than $500. See FedEx Delivery Signature Options on p. 126 for more information.

For international express multiple-package shipments to the U.S. or Canada processed together on a FedEx electronic shipping solution, Direct Signature Required will automatically be applied to the entire shipment if: 1) the shipment contains a package with a declared value equal to or greater than $500; or 2) package-level data is not provided and the average declared value of the packages in the shipment is equal to or greater than $500 (based on the currency of the destination country). Direct Signature Required fees will not apply to these shipments. See FedEx Delivery Signature Options on p. 126 for more information.

Shipments from the U.S. to Puerto Rico are assessed the same declared value fees that apply to shipments within the U.S.

Applicable services	Charges
U.S. Express Package Services, U.S. Ground Services, International Ground Service	• $3.45 for shipments valued between $100.01–$300 • $1.15 per $100 of declared value for shipments valued in excess of $300
International Express Package Services, International Express Freight Services	$1.15 per $100 of value in excess of $100 or $9.07 per lb., whichever is greater
U.S. Express Freight Services	$1.15 per $100 of value in excess of $100 or $1.15 per lb., whichever is greater

Delivery Area Surcharge[1]

A delivery area surcharge applies to package shipments destined to select U.S. ZIP codes. In addition, a delivery area surcharge applies to FedEx Express and FedEx Ground shipments destined for areas in Alaska and Hawaii that are remote, sparsely populated or geographically difficult to access. Go to fedex.com/en-us/service-guide/rates-surcharges.html#express-ground-fees-and-surcharges for a list of ZIP codes where this surcharge applies.

A maximum charge may apply for shipments receiving FedEx multiweight pricing.

For FedEx Ground and FedEx Home Delivery packages that exceed 70 lbs. and are destined to an Alaska ZIP code that receives the delivery area surcharge, the applicable fee will be 3.5 times the Alaska commercial or Alaska residential charge.

Delivery times are extended by 2–5 days (based on location) to Alaska ZIP codes that are assessed this surcharge.

U.S. Express Package Services	Per-Package Charge	Maximum Charge: Multiweight Pricing
Commercial	$3.25	$16.25
Extended Commercial	$3.85	$19.25
Alaska Commercial[2]	$31.50	Not applicable
Hawaii Commercial[3,4]	$9.50	Not applicable
Residential	$4.70	$23.50
Extended Residential	$5.90	$29.50
Alaska Residential[2]	$31.50	Not applicable
Hawaii Residential[3,4]	$9.50	Not applicable
FedEx Ground		
Commercial	$3.10	$15.50
Extended Commercial	$3.70	$18.50
Alaska Commercial	$31.50	Not applicable
Hawaii Commercial[5]	$12	Not applicable
Intra-Hawaii Commercial[6]	$1.10	Not applicable
FedEx Ground and FedEx Home Delivery		
Residential (FedEx Ground)	$4.40	$22
Residential (FedEx Home Delivery)	$4.30	$21.50
Extended Residential (FedEx Ground)	$5.90	$29.50
Extended Residential (FedEx Home Delivery)	$5.90	$29.50
Alaska Residential	$31.50	Not applicable
Hawaii Residential[5]	$12	Not applicable
Intra-Hawaii Residential[6]	$1.10	Not applicable

[1] Does not apply to Hana Highway and Lánai Island in Hawaii.

[2] Applies to FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M. and FedEx 2Day only.

[3] Applies only to FedEx Priority Overnight and FedEx 2Day shipments from the contiguous U.S., Alaska or Hawaii.

[4] Does not apply to the island of Oahu, only to neighbor islands inter-island.

[5] Applies only to shipments to Hawaii. Shipments from Hawaii are assessed the regular commercial and residential delivery area surcharges.

[6] Services available only for Oahu, no neighbor islands.

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Delivery Reattempt Charge If we cannot complete delivery of a U.S. express freight or international express freight shipment on the initial delivery attempt, the shipment will be returned to the nearest FedEx Express Freight ramp location. We will not reattempt delivery unless the shipper or recipient requests it. For U.S. express freight shipments, each shipper- or recipient-arranged reattempt will be subject to a delivery reattempt charge in addition to all other applicable charges. After three attempts to notify the recipient or shipper, or five business days after the initial delivery attempt, whichever comes first, the shipment may be considered undeliverable.	U.S. Express Freight Services	Greater of $70.50 per shipment or $0.077 per lb.
Delivery Reattempts **Express and Ground U.S. Nonresidential Shipments.** FedEx Express and FedEx Ground will reattempt delivery if: 1) no one at the recipient address or a neighboring address is available to sign for the package and there is no signature release on file; or 2) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package. **Express and Ground U.S. Residential Shipments.** FedEx Express, FedEx Ground and FedEx Home Delivery will reattempt delivery either automatically or upon request if: 1) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package; or 2) we, at our sole discretion, determine the package may not be released. Some exceptions apply. See the FedEx Express Terms and Conditions and FedEx Ground Tariff for details. **Express Packages (International).** For FedEx Express international packages, we will reattempt delivery either automatically or upon request if: 1) no one at the recipient address or a neighboring address is available to sign for the package and there is no signature release on file; 2) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package; or 3) we, at our sole discretion, determine the package may not be released. If delivery of a shipment to a residential address (including a residence used as an office) cannot be completed on the initial attempt, we may, at our sole discretion, either reattempt delivery, hold the shipment until we contact the recipient for further delivery instructions, or both. After three attempts to deliver and/or three attempts to notify the recipient, or five business days from the date of shipment, whichever occurs first, the shipment may be considered undeliverable. **Ground Packages (International).** FedEx Ground will reattempt delivery if: 1) for residential deliveries, no one at the recipient address or a neighboring address is available to sign for the package and there is no signature release on file; 2) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package; or 3) we, at our sole discretion, determine the package may not be released. Some exceptions apply. See the FedEx Ground Tariff for details. **FedEx First Overnight and FedEx International First (U.S. Inbound).** We may provide three delivery attempts. For shipments that cannot be delivered on the first attempt by the FedEx First Overnight or FedEx International First commitment time, we may reattempt delivery by the FedEx Priority Overnight or FedEx International Priority commitment time on the same day as the first attempted delivery. If necessary, a second reattempt may occur by the FedEx Priority Overnight or FedEx International Priority commitment time the following business day. **Express Freight.** For more information, see Delivery Reattempt Charge above.	Express Services, Ground Services	See the definition at left and the Pickup and Delivery section in the FedEx Express Terms and Conditions and FedEx Ground Tariff for details.

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Dimensional Weight Dimensional weight is calculated by multiplying the length by width by height of each package in inches and dividing the total by 139. When dimensional weight applies per shipment, calculate the volume of each piece or freight handling unit in the shipment (multiply the length by width by height), then add those volumes together and divide the total by 139. If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. If the chargeable weight of a FedEx Ground package exceeds 150 lbs., a prorated per-pound rate will be used. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time. Dimensions of one-half inch or greater are rounded up to the next whole number; dimensions less than one-half inch are rounded down. The final calculation is rounded up to the next whole pound. FedEx Express applies dimensional weight to all shipments in customer packaging and may apply it to shipments in FedEx packaging. Dimensional weight applies on a per-package or per-shipment basis for U.S. shipments, and per-shipment for international and U.S.-to-Puerto Rico shipments. Dimensional weight is applicable on a per-freight-handling-unit basis for U.S. express freight shipments and a per-shipment basis for FedEx International Priority Freight and FedEx International Economy Freight shipments. See fedex.com/us/terms/other-services for FedEx International Premium dimensional weight information. FedEx Ground and FedEx Home Delivery apply dimensional weight to all shipments on a per-package basis.	Express Services, Ground Services	If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. See the definition at left for details.
Duties and Taxes Duties and taxes, including goods and services tax (GST) and value-added tax (VAT), may be assessed on the contents of the shipment. Any such charges will be billed to the recipient, unless you instruct us otherwise. In the event we disburse duties and taxes on any given shipment to a customs agency, the payer will be assessed an ancillary clearance service fee based on a flat rate or on a percentage of the total amount disbursed (see the Disbursement Fee [may be identified as Advancement Fee or Duty Handling Fee in certain countries] listed under Ancillary Clearance Service Fees on pp. 120–121).	International Express Package Services, International Express Freight Services, International Ground Service	See the definition at left, the Duties and Taxes section in the FedEx Express International Terms and Conditions, and the International Service Conditions section in the FedEx Ground Tariff for details.
Electronic Export Information Filing Fee A fee applies when FedEx files Electronic Export Information (EEI) to the U.S. government's Automated Export System (AES) via FedEx Export AgentFile® on your behalf.	International Express Package Services, International Express Freight Services	$10 per shipment
Express On-Call Pickup Charge (Courier Pickup Charge) A charge applies when you request a pickup for a FedEx Express package, including requests made using FedEx electronic shipping solutions or by calling 1.800.463.3339 (say "schedule a pickup"). The charge is itemized separately on your invoice. The charge also applies for pickup of FedEx Express® Prepaid Stamp shipments. (A return pickup charge applies for pickup of FedEx Express® Billable Stamp shipments. See p. 131.) On-call pickups can only be scheduled for shipments paid for with a FedEx account number. This charge does not apply if you drop off your package at a FedEx shipping location, tender your package via a FedEx Express Automated Pickup, or if you have a FedEx Express regular or FedEx Ground regular scheduled pickup for the account used to schedule the FedEx Express on-call pickup.	U.S. Express Package Services International Express Package Services	$4 per package $4 per shipment
Extended Service Area Delivery Shipments delivered to points outside the FedEx primary service areas are assessed an extended service area delivery charge. No other destination-related, surchargeable freight services are available to extended service areas. For an explanation of FedEx Express® Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.	U.S. Express Freight Services	$185 per shipment
Extended Service Area Pickup Shipments picked up outside the FedEx primary service areas are assessed an extended service area pickup charge. No other origin-related, surchargeable freight services are available from extended service areas. For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.	U.S. Express Freight Services, FedEx International Premium	$185 per shipment

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Extra Services Charge When the shipper or recipient requests a special handling service beyond the standard freight pickup and delivery features of service outlined in this FedEx Service Guide, or when determined by FedEx, we will assess an extra services charge in addition to all other applicable charges.	U.S. Express Freight Services, FedEx International Premium	$104.50 per handler hour ($104.50 minimum)
FedEx® Collect on Delivery (C.O.D.) If the C.O.D. sender's shipments have a 20% refusal rate, a higher charge may be applied. If a C.O.D. shipment is refused by the recipient, we will return the shipment to the sender. See the Collect on Delivery (C.O.D.) Service section in the FedEx Express U.S. Terms and Conditions. For shipments receiving FedEx Express Multiweight pricing, the maximum charge is $115.50 per shipment.	FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, FedEx Express Saver	$16.50 per package
	FedEx 1Day Freight, FedEx 2Day Freight, FedEx 3Day Freight	$87.50 per shipment
FedEx Delivery Manager® A fee is assessed to the package recipient when the recipient requests to schedule a delivery for a specific date, time, or date and time. Recipients can choose from the following delivery options: • On a specific date (delivery on a specific business day within 7 calendar days after the original scheduled delivery date). • At a specified time (delivery between 5 p.m. and 8 p.m. by the original scheduled delivery date). • On a specific date at a specified time (delivery within a 2-hour window on a specific business day within 7 calendar days on or after the original scheduled delivery date). In addition, a fee is assessed to the package recipient when the recipient requests to have packages delivered somewhere other than the original residential address. If the new recipient-requested address is 120 miles or less from the original address, the fee is $5.55 per package for FedEx Express, FedEx Ground and FedEx Home Delivery packages. If the new recipient-requested address is more than 120 miles from the original address, the fee is: • $33.50 per package for FedEx Express packages to be delivered 1 day after the original scheduled delivery date. • $22.50 per package for FedEx Express packages to be delivered 3 days after the original scheduled delivery date. • $14.50 per package for FedEx Ground and FedEx Home Delivery packages.	U.S. Express Package Services, FedEx Home Delivery	**Schedule Your Delivery** • $5.55 per package (delivery on a specific date) • $5.55 per package (delivery at a specified time) • $11.50 per package (delivery on a specific date at a specified time)
	U.S. Express Package Services, U.S. Ground Services	**Deliver to Another Address (120 miles or less)** • $5.55 per package **Deliver to Another Address (more than 120 miles)** • $33.50 per package (delivery 1 day after the original scheduled delivery date) • $22.50 per package (delivery 3 days after the original scheduled delivery date) • $14.50 per package (delivery via FedEx Ground or FedEx Home Delivery)
FedEx® Delivery Signature Options We provide three options when you need a signature upon delivery: Indirect Signature Required, Direct Signature Required and Adult Signature Required. For U.S. and Canada destinations, Indirect Signature Required is available to residential addresses only. For destinations other than the U.S. and Canada, charges for Indirect Signature Required may not apply. For shipments receiving FedEx Express Multiweight or FedEx Ground Multiweight pricing that are subject to per-package signature option charges, the maximum charge is $38.85 per shipment for Indirect Signature Required, $38.85 per shipment for Direct Signature Required and $46.90 per shipment for Adult Signature Required. When you tender multiple-package shipments processed together using a FedEx electronic shipping solution to us, any FedEx Delivery Signature Option that you select will apply to all packages within the shipment. For Hold at Location shipments, Indirect Signature Required and Direct Signature Required charges may not apply, but Adult Signature Required charges will apply.	U.S. Express Package Services, U.S. Ground Services, International Ground Service	• $5.55 per package (Indirect Signature Required) • $5.55 per package (Direct Signature Required) • $6.70 per package (Adult Signature Required)
	International Express Package Services	• $5.55 per shipment (Indirect Signature Required) • $5.55 per shipment (Direct Signature Required) • $6.70 per shipment (Adult Signature Required)
FedEx Email Return Label A charge applies in addition to shipping charges once the recipient has used the return label.	FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, U.S. Ground Services, FedEx 2Day Freight, FedEx 3Day Freight, International Ground Service (Canada to U.S.)	$1.05 per label
	International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight	$1.05 per shipment
FedEx ExpressTag® A charge applies in addition to shipping charges when we pick up the package for return at your recipient's location.	FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day	$6.45 per package

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
FedEx Ground® Alternate Address Pickup We may provide pickup service to an address other than the shipping location associated with the FedEx Ground account number, upon request, for an additional charge of $12.50 per unique address per week. The fee applies only to FedEx Ground on-call pickups scheduled at an alternate address location by account numbers that are assessed the FedEx Ground® Automated Pickup weekly fee (see below) or the ground weekly pickup fee (see p. 129).	U.S. Ground Services, International Ground Service	$12.50 per unique address per week
FedEx Ground® Automated Pickup Weekly Fee FedEx Ground may provide automated pickup service to customers for an additional charge. The weekly pickup fee will be assessed to the account number associated with the FedEx Ground Automated Pickup during the week for which one or more automated or on-call pickups are performed. When a FedEx Ground Automated Pickup customer creates a shipment via FedEx Ship Manager® at fedex.com or FedEx Web Services before their designated shipment transmission time, a pickup will occur the same day. FedEx Ship Manager® Software or FedEx Ship Manager® Server users must upload or close shipment information prior to their designated shipment transmission time in order to receive a pickup the same day. Account numbers assessed the FedEx Ground Automated Pickup weekly fee do not pay the ground on-call pickup charge (see p. 128). Also see FedEx Ground Alternate Address Pickup above.	U.S. Ground Services, International Ground Service	$15 per week
FedEx Ground® Call Tag A $7 charge applies in addition to shipping charges when you request a call tag for a commercial location via electronic shipping solutions or at **fedex.com/pickup**. For residential locations, an $8 charge applies in addition to shipping charges when you request a call tag via electronic shipping solutions or at **fedex.com/pickup**. Additional delivery charges may apply. Requests for call tags through FedEx Customer Service were discontinued effective January 31, 2021. This discontinuation excludes damaged call tags and recipient shipments refusals; both are still permitted to be scheduled by calling FedEx Customer Service. In any instance in which you call FedEx Customer Service to request a call tag, an $8 charge applies, in addition to shipping charges.	U.S. Ground Services	• $7 per package (commercial pickup requested via electronic shipping solutions or fedex.com/pickup) • $8 per package (requested via FedEx Customer Service) • $8 per package (residential pickup)
FedEx Ground® C.O.D. A charge applies when you direct us to collect payment from your recipient. If you select regular or guaranteed funds C.O.D., the charge is $16.50 per package. If you select currency C.O.D., the charge is $16.50 per package plus an additional charge based on your shipment's destination. For currency C.O.D. shipments within the U.S., the additional charge is the greater of $35.50 per package or 4% of the currency C.O.D. amount. For currency C.O.D. shipments to Canada, the additional charge is $35.50 per package. Maximum charges apply for shipments receiving FedEx Ground Multiweight pricing. For regular or guaranteed funds C.O.D., the maximum charge is $115.50 per shipment. For currency C.O.D. shipments within the U.S., the maximum charge is $390.50 per shipment plus an additional 4% of the C.O.D. amount per package that is in excess of $550. For currency C.O.D. shipments to Canada, the maximum charge is $390.50 per shipment. If you select FedEx Ground C.O.D. for multiple-package shipments processed together using a FedEx electronic shipping solution, all packages within the shipment will be labeled C.O.D.	U.S. Ground Services,[1] International Ground Service	• $16.50 per package • Additional charge of $35.50 per package or 4% of the currency C.O.D. amount (whichever is greater) for currency C.O.D. within the U.S. Additional charge of $35.50 per package for currency C.O.D. to Canada. See definition at left.
FedEx Ground® Electronic C.O.D. (E.C.O.D.) A charge applies when you direct us to collect payment from your recipient and deposit it directly into your bank account. There is an additional weekly service charge of $12.50 for deposit in 48 hours, or $41 for deposit in 24 hours. For shipments receiving FedEx Ground Multiweight pricing, the maximum charge is $115.50 per shipment in addition to the weekly service charge. FedEx Ground E.C.O.D. is available for shipments within the U.S. — it is not available for shipments to or within Canada.	U.S. Ground Services[1]	$16.50 per package, plus a $12.50 or $41 weekly charge (see definition at left)
FedEx Home Delivery Convenient Delivery Options You can choose a convenient delivery option for recipients with special appointment and evening requirements.	**FedEx Date Certain Home Delivery®** With Indirect Signature Required With Direct Signature Required With Adult Signature Required **FedEx Evening Home Delivery®** With Indirect Signature Required With Direct Signature Required With Adult Signature Required **FedEx Appointment Home Delivery®** With Direct Signature Required With Adult Signature Required	**$3.55 per shipment** $3.55 per shipment plus $5.55 per package $3.55 per shipment plus $5.55 per package $3.55 per shipment plus $6.70 per package **$8.15 per shipment** $8.15 per shipment plus $5.55 per package $8.15 per shipment plus $5.55 per package $8.15 per shipment plus $6.70 per package **$18 per shipment** Included $18 per shipment plus $6.70 per package

[1] Not available with FedEx Home Delivery.

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
FedEx International Controlled Export A charge applies when you select the FedEx International Controlled Export option for shipments moving under a U.S. State Department (DSP) license or U.S. Drug Enforcement Administration permits. The charge also applies for in-bond shipments moving under a transportation and exportation customs form (CBP7512) from a foreign trade zone or bonded warehouse.	FedEx International Priority, FedEx International Priority Freight	$50 per shipment
FedEx On Demand Care A charge applies if at your request we take remedial action to protect the integrity of a shipment's contents in transit. Remedial actions available include dry ice replenishment and gel pack reconditioning. To be eligible for FedEx On Demand Care you must be a FedEx account holder, and first sign and return a one-time authorization form. The shipper must call 1.800.463.3339 after the shipment has been tendered to us — FedEx On Demand Care cannot be requested before tendering the shipment. FedEx does not guarantee availability of this service option, or guarantee the content integrity of your shipment if at your request we provide FedEx On Demand Care.	U.S. Express Package Services	Greater of $79 per package or $2.10 per lb.
	International Express Package Services	Greater of $132.50 per shipment or $2.65 per lb.
	U.S. Express Freight Services	Greater of $420 per freight handling unit or $0.79 per lb.
	FedEx International Priority Freight, FedEx International Economy Freight	Greater of $530 per shipment or $0.53 per lb.
FedEx Print Return Label A charge applies in addition to shipping charges once the recipient has used the return label.	FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, U.S. Ground Services, FedEx 2Day Freight, FedEx 3Day Freight, International Ground Service (Canada to U.S.)	$1.05 per label
	International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight (U.S. import-rated shipments from all origins)	$1.05 per shipment
Fuel Surcharge We reserve the right to assess fuel and other surcharges on shipments, without notice. We will determine the amount and duration of any such surcharges at our sole discretion. By tendering your shipment to FedEx, you agree to pay the surcharges, as determined by FedEx. For FedEx Express (excluding U.S. Express Freight Services), the fuel surcharge percentage will be subject to adjustment using the U.S. Gulf Coast (USGC) spot price for a gallon of kerosene-type jet fuel, as published by the U.S. Department of Energy. The surcharge now in effect applies to all FedEx Express U.S., U.S. export and U.S. import shipments, except for FedEx International Express Freight and FedEx International Airport-to-Airport℠ shipments. The fuel surcharge for U.S. Domestic Express Freight Services will be a charge per pound assessed on the rated weight of the shipment.[2] The charge per pound will be subject to weekly adjustment based on the weekly published USGC spot price for a gallon of kerosene-type jet fuel. For FedEx Ground, the fuel surcharge percentage will be subject to adjustment using the National U.S. On-Highway Average price for a gallon of diesel fuel, as published by the U.S. Department of Energy.	Express Services, Ground Services, U.S. Express Freight Services	Go to fedex.com/en-us/shipping/fuel-surcharge.html for updates to the fuel surcharge.
Ground On-Call Pickup Charge A charge applies when you request a FedEx Ground pickup, including requests made using FedEx electronic shipping solutions or by calling 1.800.463.3339 (say "schedule a pickup"). The charge is itemized separately on your invoice. You will be charged a maximum of $20 per week for future-day or same-day on-call pickup fees billed to your account and originating from the same location. This charge does not apply if you drop off your package at a FedEx shipping location, or if you are assessed the FedEx Ground Automated Pickup weekly fee (see p. 127) or the ground weekly pickup fee (see p. 129) on the account used to schedule the FedEx Ground on-call pickup. The ground on-call pickup charge also does not apply to FedEx Ground® Package Returns Program pickups (see Return Pickup on p. 132 for fees that apply to FedEx Print Return Label and FedEx Email Return Label pickups). On-call pickups can only be scheduled for shipments paid for with a FedEx account number.	U.S. Ground Services, International Ground Service	• $3 per package (future-day pickups requested via electronic shipping solutions) • $4 per package (future-day pickups requested via FedEx Customer Service) • $4 per package (same-day pickups[1] requested via electronic shipping solutions) • $5 per package (same-day pickups[1] requested via FedEx Customer Service) • Maximum of $20 per week per origin location. See definition at left.

[1] Same-day pickup is available in select areas only.

[2] Effective February 1, 2021.

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Ground Unauthorized Package Charge A charge of $920 per package will be assessed for the following conditions: • Any package measuring more than 108 inches in length. • Any package measuring more than 165 inches in length and girth combined. • Any package weighing more than 150 lbs. These packages are unauthorized and may be refused, returned to the shipper or disposed of by FedEx Ground. However, at FedEx Ground's sole discretion, they may be accepted and delivered. Rating will be based on the greater of the package's actual rounded weight or dimensional weight, subject to a 90-lb. minimum billable weight. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx Ground may make appropriate adjustments to the shipment charges at any time.	U.S. Ground Services, International Ground Service	$920 per package
Peak — Ground Unauthorized Package Charge During specified times of the year, the Peak — Ground Unauthorized Package Charge will apply to packages meeting the criteria and characteristics of the Ground Unauthorized Package Charge (see above).	U.S. Ground Services, International Ground Service	Go to fedex.com/peak-surcharge for information on peak surcharges in effect, including applicable services, surcharge amounts and effective dates.
Ground Weekly Pickup Fee FedEx Ground may provide regular scheduled pickup service for an additional charge. The ground weekly pickup fee is assessed to the account number associated with the FedEx Ground regular scheduled pickup. The fee amount is determined using the account number's previously invoiced combined weekly FedEx Express, FedEx Ground and FedEx Ground® Economy charges. Account numbers assessed the ground weekly pickup fee do not pay the ground on-call pickup charge (see p. 128). Also see FedEx Ground Alternate Address Pickup on p. 127.	U.S. Ground Services, International Ground Service	• $16.50 per week (invoiced weekly shipping charges of $75 or more) • $33 per week (invoiced weekly shipping charges of less than $75)
Hazardous Materials We assess a surcharge on each package containing hazardous materials. Materials classified as Limited Quantity are the only hazardous materials you can ship via FedEx Home Delivery and FedEx International Ground (no surcharge applies for Limited Quantity).	FedEx Ground	$39 per package
	FedEx Home Delivery, International Ground Service	Limited Quantity only; no charge applies
Inside Delivery Charge When requested, FedEx may move shipments to positions beyond the adjacent loading area. In doing so, we will assess an inside delivery charge in addition to all other applicable charges. The adjacent loading area is defined as a delivery site that is directly accessible from the curb and is no more than 50 feet inside the outermost door. We will assess an inside delivery charge when shipment breakdown is necessary to fit a shipment through a doorway. FedEx does not provide piece count or piece verification when a breakdown of a freight shipment occurs at the delivery site.	U.S. Express Freight Services	Greater of $116.50 per shipment or $0.076 per lb.
Inside Pickup Charge When requested, FedEx may move shipments from positions beyond the adjacent loading area. In doing so, we will assess an inside pickup charge in addition to all other applicable charges. The adjacent loading area is defined as a pickup site that is directly accessible from the curb and is no more than 50 feet inside the outermost door.	U.S. Express Freight Services, FedEx International Premium	Greater of $116.50 per shipment or $0.076 per lb.
International Out-of-Delivery-Area Surcharge International shipments delivered to remote and less-accessible locations are assessed an out-of-delivery-area surcharge. Go to fedex.com/rates-surcharges for a list of ZIP codes, postal codes or cities by destination country where this surcharge applies. For shipments to the U.S., an international out-of-delivery-area surcharge applies to International Express Freight Services only.	International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight	Greater of $42 per shipment or $0.42 per lb.
International Out-of-Pickup-Area Surcharge International shipments picked up from remote and less-accessible locations are assessed an out-of-pickup-area surcharge. Go to fedex.com/rates-surcharges for a list of ZIP codes, postal codes or cities by origin country where this surcharge applies. For shipments from the U.S., an international out-of-pickup-area surcharge applies to International Express Freight Services only.	International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight	Greater of $42 per shipment or $0.42 per lb.

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Metro Service Area Delivery Shipments delivered to select highly congested metro ZIP codes are assessed a metro service area delivery charge. No other destination-related, surchargeable freight services are available to metro service areas. For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.	U.S. Express Freight Services	$185 per shipment
Metro Service Area Pickup Shipments picked up in select highly congested metro ZIP codes are assessed a metro service area pickup charge. No other origin-related, surchargeable freight services are available from metro service areas. For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.	U.S. Express Freight Services, FedEx International Premium	$185 per shipment
Minimum Billable Weight for FedEx Express Packaging A minimum billable weight applies to shipments packaged in FedEx Express boxes and tubes.	U.S. Express Package Services, International Express Package Services	• A minimum billable weight of 2 lbs. applies to the FedEx® Small Box, FedEx® Medium Box, FedEx® Large Box and FedEx® Extra Large Box for U.S., U.S. export and U.S. import-rated shipments • A minimum billable weight of 9 lbs. applies to the FedEx® Tube for U.S., U.S. export and U.S. import-rated shipments
Missing or Invalid Account Number A fee applies if the shipper does not provide a valid or accurate FedEx account number or credit card number for the billing option selected. For FedEx Ground, this includes requests to bill accounts that do not have a U.S. or Canadian billing address.	Express Services, Ground Services	$18 per shipment
Multiple-Piece Shipments For FedEx Express and FedEx Ground package services, you can ship multiple pieces as a multiple-piece shipment if the pieces: 1) use the same service, bill-to instructions, packaging type and delivery instructions (including FedEx Delivery Signature Options, collect on delivery, FedEx Express Saturday pickup or delivery, Hold at Location, or FedEx Home Delivery convenient delivery options); 2) move together on the same day from one sender to one recipient; and 3) meet all size, weight and acceptance guidelines for the selected service. Individual packages in a multiple-piece shipment may have different weights, dimensions and declared value. Within the U.S. only, individual packages in a multiple-piece shipment processed using FedEx electronic shipping solutions may contain different designations of dangerous goods (for FedEx Express) or hazardous materials (for FedEx Ground). All labeling requirements, guidelines and restrictions apply. Each individual piece or single handling unit must have an address label showing complete sender and recipient addresses. Multiple-piece shipments tendered as express freight must be palletized, stackable, forkliftable, banded and shrinkwrapped to form single freight handling units. Once a multiple-piece shipment tendered via a U.S. package service reaches a total shipment weight of 100 lbs. for FedEx Express (200 lbs. for FedEx Express Saver) or 200 lbs. for FedEx Ground (with contract-only FedEx Ground Multiweight rates), it is rated based on price per package and price per total shipment weight. You are billed the lower of the two rates. For FedEx Express, a 15-lb. average minimum package weight for the shipment applies. For FedEx Ground, an average minimum package weight for the shipment applies and varies by contract. FedEx Express international multiple-piece shipments are billed based on total shipment weight. FedEx One Rate multiple-piece shipments are not eligible for FedEx Express Multiweight pricing. All FedEx electronic shipping solutions can create shipping labels for FedEx Express and FedEx Ground multiple-piece shipments within the U.S., and will place a master tracking number and package-count sequence and total on each label. A FedEx Express Package US Airbill or FedEx Express Freight US Airbill can accept up to 999 pieces as a multiple-piece shipment (except for shipments in FedEx® Envelope or FedEx 10kg Box and FedEx 25kg Box packaging).	U.S. Express Services, International Express Services	FedEx Express Multiweight rates may apply. See pp. 60–61 (U.S.) and p. 86 (Puerto Rico and international) for more details.
	Ground Services	FedEx Ground Multiweight rates are available by contract only.

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Northern Canada Surcharge An additional charge applies for packages destined to the Yukon, Northwest Territories, Nunavut and Labrador. This surcharge applies to postal codes A0K, A0P–A0R, A2V and X0A–Y9Z. Packages weighing more than 70 lbs. may be refused or returned to the shipper. However, at FedEx Ground's sole discretion, they may be accepted and delivered.	International Ground Service	• $81.50 per package (packages weighing 70 lbs. or less) • $125 per package (packages weighing more than 70 lbs., if accepted)
Oversize Charge An oversize charge applies to packages that exceed 96 inches in length or 130 inches in length and girth. Rating will be based on the greater of the package's actual rounded weight or dimensional weight, subject to a 90-lb. minimum billable weight. FedEx Express international shipments will not be subject to a 90-lb. minimum billable weight. For more information about extra-large packages, see the Extra-Large Packages and the Package Restrictions (Size and Weight) sections in the FedEx Express Terms and Conditions, and the Package Restrictions (Size and Weight) section in the FedEx Ground Tariff. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.	U.S. Express Package Services, FedEx Ground, International Ground Service	$105 per package
	FedEx Home Delivery	$130 per package
	International Express Package Services	$105 per shipment
Peak — Oversize Charge During specified times of the year, the Peak — Oversize Charge will apply to packages meeting the criteria and characteristics of the Oversize Charge (see above).	U.S. Express Package Services, U.S. Ground Services, International Ground Service	Go to fedex.com/peak-surcharge for information on peak surcharges in effect, including applicable services, surcharge amounts and effective dates.
Payer Rebilling For every request to change the billing instructions for a shipment, we will assess a fee to the payer in addition to shipping charges.	U.S. Express Package Services, International Express Package Services, U.S. Express Freight Services	$18 per shipment
Pickup Charge (FedEx International Premium) FedEx International Premium is an airport-to-airport service. Pickup at the shipper's location is available for an additional fee. The fees are: minimum charge $20, $0.16 per pound for shipments that weigh 100–220 lbs., $0.14 per pound for shipments that weigh 221–660 lbs., and $0.12 per pound for shipments that weigh 661 lbs. or more.	FedEx International Premium	Varies based on shipment weight; see definition at left ($20 minimum)
Reroute of Shipment A shipping fee is billed to the account number specified on the FedEx airbill or shipping label for each rerouted package; it appears as an address correction on the invoice. Reroutes can include delivering to a different address in the same city or changing a hold-at-location instruction to courier delivery. Only one reroute is allowed per package. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply. For shipments receiving FedEx Express Multiweight pricing, the fee is $18 per package up to a maximum of $126 per shipment.	U.S. Express Package Services	$18 per package
	U.S. Express Freight Services	$93 per shipment
Residential Delivery Charge A residential delivery charge applies to shipments addressed to a home or private residence, including locations where a business is operated from a home, or to any shipment in which the shipper has designated the delivery address as a residence. For shipments receiving FedEx Express Multiweight pricing, the maximum charge is $44.55 per shipment. For shipments receiving FedEx Ground Multiweight pricing, the maximum charge is $43.20 per shipment.	U.S. Express Package Services	$4.95 per package
	U.S. Ground Services, International Ground Service	$4.80 per package ($4.35 per package for FedEx Home Delivery)
	International Express Package Services (to Canada, and U.S. import-rated shipments from all origins)	$4.95 per shipment
	U.S. Express Freight Services	$160 per shipment
	FedEx International Priority Freight, FedEx International Economy Freight (to Canada, and U.S. import-rated shipments from all origins)	$160 per shipment
Residential Pickup Charge Shipments picked up at a home or private residence, including locations where a business is operated from a home, incur a residential pickup charge in addition to all other applicable charges.	U.S. Express Freight Services, FedEx International Premium	$160 per shipment

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
Return Pickup A charge applies for pickup of FedEx Print Return Label, FedEx Email Return Label and FedEx Express Billable Stamp shipments. This charge does not apply if the package is dropped off at a FedEx shipping location or included in a regular scheduled pickup.	FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, U.S. Ground Services	$4 per package
Saturday Delivery For U.S. package shipments, Saturday delivery is available with FedEx First Overnight, FedEx Priority Overnight and FedEx 2Day for an additional charge. If FedEx does not deliver or attempt delivery on Saturday because the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed on Saturday, a Saturday delivery fee will still be charged. If failure to deliver on a Saturday results from an unexcused service failure, the FedEx Money-Back Guarantee may apply. For details on the FedEx Money-Back Guarantee, see the Money-Back Guarantee Policy section in the FedEx Express Terms and Conditions. For U.S. express freight shipments, Saturday delivery is available to several U.S. markets with FedEx First Overnight Freight, FedEx 1Day Freight and FedEx 2Day Freight for an additional charge. Hold at Location is not available with Saturday express freight delivery. To determine if Saturday delivery is available to your destination, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807. For international shipments, Saturday delivery is available for an additional charge in many of the countries served by FedEx International Priority. Saturday delivery also is available for an additional charge to a limited number of Canadian postal codes via FedEx International Priority Freight. In certain Far East and Middle East countries, Saturday is a regular business day, and delivery is available at no extra charge via many FedEx Express international services. U.S.-inbound delivery is available in major markets via FedEx International Priority and FedEx International Priority Freight for an additional charge. Call FedEx International Customer Service at 1.800.463.3339 (say "international services") for more information.	FedEx First Overnight, FedEx Priority Overnight, FedEx 2Day (charge is not applied to shipments rated as FedEx Express Multiweight)	$16 per package
	FedEx International Priority	$16 per shipment
	FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight, FedEx International Priority Freight	$210 per shipment
Saturday Pickup Saturday pickup is available with FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day and FedEx Express Saver for an additional charge. The maximum Saturday pickup charge for FedEx Express U.S. package services is $112 per shipment. An additional charge also applies when you request Saturday pickup for FedEx International First or FedEx International Priority shipments. To check availability, select Shipping Rates & Delivery Times from the Shipping tab at fedex.com. Saturday pickup is not available with FedEx International Economy. For U.S. express freight shipments, Saturday pickup is available in several U.S. markets with FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight for an additional charge. To determine if Saturday pickup is available at your location, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, select Shipping Rates & Delivery Times from the Shipping tab at fedex.com, or call 1.800.332.0807. For U.S. export express freight shipments, Saturday pickup is available in several U.S. markets with FedEx International Priority Freight and FedEx International Economy Freight for an additional charge. To check availability, select Shipping Rates & Delivery Times from the Shipping tab at fedex.com. Call FedEx International Customer Service at 1.800.463.3339 (say "international services") for more information.	U.S. Express Package Services	$16 per package
	FedEx International First, FedEx International Priority	$16 per shipment
	U.S. Express Freight Services, FedEx International Priority Freight, FedEx International Economy Freight	$210 per shipment

Other transportation-related fees and shipping information

Definition	Applicable services	Charges
SenseAware® FedEx may provide a monitoring solution upon customer request. SenseAware is a contractual service and is billed separately from FedEx transportation. **SenseAware Single Journey.** Order online and pay per use. **SenseAware Subscription.** Unlimited use for a monthly fee. See senseaware.com for more details. For approved countries refer to senseaware.com/program-terms-of-use.	U.S. Express Package Services, U.S. Ground Services, International Express Package Services, International Ground Service, U.S. Express Freight Services, International Express Freight Services	
	SenseAware Single Journey	
	U.S. Domestic Journey	$150 per journey
	U.S.-to-International Journey	$200 per journey
	National Institute of Standards and Technology (NIST) Certification	Additional $15 per certification
	Probes	Additional $25 per any probe
	SenseAware Single Journey Accessorial Fees	
	Single Journey Late Fee	$10 per day if no return scan 24 hours after journey closes, for up to 14 days
	Lost or Damaged Device	$350 per device
	Lost or Damaged Dry Ice Probe	$130 per probe
	Lost or Damaged Cryogenic Probe	$175 per probe
Signature Proof of Delivery via FedEx Standard Overnight Envelope A charge applies when you request to have FedEx signature proof-of-delivery information delivered to you via FedEx Standard Overnight. (This information also is available at fedex.com for no charge.)	U.S. Express Package Services, International Express Package Services, U.S. Express Freight Services	$6 per request
Third Party Billing Surcharge A surcharge will apply to shipments that are billed to a third party. The surcharge applies when an account unrelated to the shipper, as solely determined by FedEx, is billed as a third party for the shipment. It will be charged to the third-party payer. See the Billing section in the FedEx Express Terms and Conditions and the FedEx Ground Tariff for the definition of a Bill Third Party shipment.	Express Services, Ground Services	4.5% of transportation charges, surcharges and additional fees (not including duties, taxes and ancillary clearance service fees)

Nontransportation fees

Definition	Charges
Late Payment Fee A late payment fee will be assessed on the total past-due balance of the invoice if payment is not received by FedEx by the invoice due date.	6% of total past-due invoice balance

Review terms



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Learn more

Terms and conditions at fedex.com

You can view and download the most current version of shipping terms and conditions for FedEx® shipping services, including FedEx Express, FedEx Ground, FedEx Freight and others, at fedex.com/us/terms.

FedEx Express, FedEx Ground and FedEx SameDay City terms and conditions

View and download the FedEx Express Terms and Conditions, the FedEx Ground Tariff and the FedEx SameDay® City Tariff.

- FedEx Express: U.S.
- FedEx Express: International
- FedEx Ground Tariff
- FedEx SameDay City Tariff

Terms and conditions for other services

View and download the FXF 100 Series Rules Tariff for FedEx Freight, and the terms and conditions for other FedEx services.

- FedEx International Premium® and FedEx International Express Freight®
- FedEx® International Document Preparation
- FedEx International Controlled Export
- FedEx Freight

FedEx Express Terms and Conditions

U.S. shipments

Effective January 4, 2021

Updated April 19, 2021

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For the most current updates to the FedEx Express Terms and Conditions, please go to fedex.com/us/terms.

FedEx Express Terms and Conditions

U.S. shipments

These FedEx Express Terms and Conditions, contained in the FedEx Service Guide, supersede all previous terms and conditions, amendments, supplements, and other prior statements concerning the rates and conditions of FedEx Express service to which these terms and conditions apply. The contract of carriage as expressed in these terms and conditions constitutes the entire agreement between the parties and supersedes all previous agreements and understandings, whether oral or written, between the parties or any agents, affiliates or subcontractors thereof (including FedEx Office and Print Services, Inc. and its agents, affiliates and employees ["FedEx Office"]) with respect to the subject matter hereof, and each party warrants that it has not relied and will not be relying upon any evaluation, representation or advice from the other party, its agents, affiliates or subcontractors (including any agents, affiliates or employees of FedEx Office) except representations expressly made in writing in these terms and conditions. The downloadable version (PDF) of the FedEx Express Terms and Conditions at fedex.com on the date of shipment is controlling.

The FedEx Service Guide consists of the service information at fedex.com/serviceguide and the overview of services in the downloadable FedEx Service Guide (U.S. and U.S. export); U.S., U.S. export, U.S. import and U.S. retail rates; these FedEx Express Terms and Conditions; the FedEx Ground Tariff; and the FedEx SameDay City Tariff. The FedEx Express Terms and Conditions and rates in this book and at fedex.com/serviceguide make up the contract of carriage under which your shipments are transported, unless modified under a separate agreement. FedEx reserves the right to unilaterally modify, amend, change or supplement the FedEx Service Guide, including, but not limited to, the rates, services, features of service, and these terms and conditions, without notice. Only an officer in the Legal Department of FedEx Corporation or successor positions may authorize a supplement to, or modification, change or amendment of, the FedEx Service Guide. No other agent or employee of FedEx, its affiliates or subsidiaries, nor any other person or party, is authorized to do so. This restriction in modification does not apply to a modification applicable to a single customer and included in a FedEx Sales or FedEx Customer Automation agreement. To the extent a conflict exists between a FedEx Sales or FedEx Customer Automation agreement and these FedEx Express Terms and Conditions, the FedEx Sales or FedEx Customer Automation agreement controls.

Any failure to enforce or apply a term, condition, or provision of the FedEx Service Guide shall not constitute a waiver of that term, condition or provision or otherwise impair our right to enforce or apply such a term, condition or provision in the future.

U.S. shipments

The following pages contain the FedEx Express Terms and Conditions applicable to the transportation of any package, document, envelope, skid, container or other item by FedEx Express U.S. Services (including FedEx SameDay, FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, FedEx Express Saver, FedEx SameDay Freight, FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight), including, but not limited to, any such items tendered by customers utilizing FedEx electronic shipping systems, manifests, airbills, labels, shipping software and stamps when shipping between points within the U.S., including Hawaii and Alaska. See the International Shipments section when shipping to or from international points, including points between Puerto Rico and the U.S. See the FedEx Ground Tariff when shipping by FedEx Ground and the FedEx SameDay City Tariff when shipping by FedEx SameDay City.

If there is a conflict between these terms and conditions and the terms and conditions on any FedEx airbill, manifest, stamp, shipping label or other transit documentation, the terms and conditions in the FedEx Service Guide, as amended, modified, changed or supplemented, will control.

Rates and service quotations by our employees and agents are based upon information you provide, but final rates and service may vary based upon the shipment actually tendered and the application of these terms and conditions. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted FedEx Retail Rates for shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.
- Shippers may request FedEx One Rate pricing for qualifying FedEx Express shipments as an alternative to FedEx Standard List Rates, Account-Specific Rates or FedEx Retail Rates. See the FedEx One Rate information in the Find Your Rate section of this Service Guide for details.

For the most current information regarding areas served and delivery commitments, contact FedEx Customer Service at 1.800.463.3339.

Definitions

"Account-Specific Rates" are the rates paid by FedEx account holders who have discounts applied to their account and who charge their shipping to their FedEx account.

"Airbill" means any shipping document, manifest, label, stamp, electronic entry or similar item used to tender shipments to FedEx Express for transportation. Originals must be used (photocopies are not accepted).

"Billable weight" and **"chargeable weight"** mean the weight used to calculate the rate. The billable weight and chargeable weight are the greater of actual or dimensional weight.

"Business day" means Monday through Friday except for the following holidays:

Memorial Day	New Year's Day
Independence Day	Constitution Day (Puerto Rico only)
Labor Day	Good Friday (Puerto Rico only)
Thanksgiving Day	Three Kings Day (Puerto Rico only)
Christmas Day	

Observation of holidays is subject to change. Refer to the holiday list at fedex.com/en-us/service-guide/holiday-schedule.html for details.

"Business delivery" means any delivery that is not a residential delivery.

"Commercial delivery" means any delivery that is not a residential delivery.

"Consolidator" means any person, corporation, partnership or other entity that is independent from FedEx and derives income from the consolidation of the packages of others for tender to us, including all FedEx Authorized ShipCenter locations and entities who have executed a Packaging and Pricing Agreement, Package Consolidator Agreement or Packaging Agreement with FedEx.

"Customer," "sender" or **"shipper"** means the person whose name is listed on the airbill as the sender.

"FedEx," "FedEx Express," "our," "us" and **"we"** refer to Federal Express Corporation and its officers, employees and agents (but does not include cartage agents).

"FedEx Express Freight" means FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight unless the context requires otherwise.

"FedEx One Rate" is a pricing option for FedEx Express shipments that includes any applicable residential surcharges, delivery area surcharges and fuel surcharge. FedEx One Rate is subject to other charges including, but not limited to, on-call pickup, Saturday delivery, FedEx Delivery Signature Options, additional declared value, and address or account corrections. Shippers are required to use FedEx Express packaging and FedEx Express U.S. shipping services (FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day and FedEx Express Saver). To qualify for FedEx One Rate pricing, FedEx envelopes must weigh 10 lbs. or less, and FedEx paks, boxes and tubes must weigh 50 lbs. or less.

"Freight" means any single piece, skid or freight handling unit with a chargeable weight greater than 150 lbs. Any fraction of a pound is rounded up to the next-higher pound.

"Freight handling unit" means any piece, skid, pallet, carton, crate or cargo that is unitized or bundled and individually identified with or without a forkliftable base.

"Guide" or **"Service Guide"** means the FedEx Service Guide, as modified, amended or supplemented.

"In good credit standing" means: (1) that payment on the FedEx account is current; (2) the account is not in "cash-only" status; and, (3) for commercial or business accounts, the balance does not exceed the credit limit established by FedEx.

"Length" is the longest side of a package.

"Overcharge" means a charge based on an incorrect rate; an incorrect special handling fee; billing a service other than the service selected for the package; billing based on incorrect package or shipment weight; billing to the wrong account number; or any other billing, unrelated to a service failure, that results in an incorrect charge.

"Package" means any single parcel or piece with a chargeable weight of 150 lbs. or less.

FedEx Express Terms and Conditions

U.S. shipments

(Definitions, cont.)

Any fraction of a pound is rounded up to the next-higher pound.

"Proof of delivery" means electronically captured delivery information, which may include date, time, location and signature information.

"Recipient" means the person whose name is listed on the airbill as the recipient.

"Reroute" means to deliver a shipment to an address different from that specified on the airbill, and includes a change: (1) from one street address to another in the same city and state; (2) from directions to Hold at Location to a request for delivery to another location; (3) from the delivery instructions on the airbill to a request to Hold at Location; or, (4) from one Hold at Location address to another in the same city and state. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply. *Note:* Reroute does not apply to requests made by the recipient using FedEx Delivery Manager to request delivery to another address. See FedEx Delivery Manager Terms in the fedex.com Terms of Use.

"Residential delivery" means a shipment addressed to a home or private residence, including locations where a business is operated from the home, and/or a shipment in which the shipper has designated the delivery address as residential.

"Residential pickup" means a pickup from a home or private residence, including locations where a business is operated from the home.

"Retail Rates" apply to shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

"Return option" means FedEx Print Return Label, FedEx Email Return Label, FedEx Express Billable Stamp, FedEx Express Prepaid Stamp and FedEx ExpressTag.

"Service failure" means delivery of your package 60 seconds or more after our published delivery commitment for the FedEx service for that package, except as otherwise described in these terms and conditions.

"Ship date" or **"shipment date"** is the date the shipment is tendered to FedEx. For shipments tendered at a FedEx location after the last pickup time, the ship date is the next business day.

"Shipment" means one or more pieces, either packages or freight, moving on a single airbill.

"Standard List Rates" are the rates paid by FedEx account holders who do not have discounts applied to their account and who charge their shipping to their FedEx account.

"Transportation charges" mean amounts assessed for movement of a shipment and does not include any other fees or charges that may be assessed under the FedEx Service Guide, including other transportation-related fees such as (but not limited to) declared-value charges, special handling fees, customs duties and taxes, C.O.D. charges, and surcharges.

"Valid" as it relates to account numbers means a FedEx account number that has been issued by FedEx and that is in good credit standing.

"You" or **"your"** means the shipper/sender, recipient and their agents, servants, employees, and any other person or entity having or claiming an interest in a shipment.

Non-waiver

Any failure by us to enforce or apply a term, condition or provision of the FedEx Service Guide does not constitute a waiver of that term, condition or provision and does not otherwise impair our right to enforce such term, condition or provision.

Account numbers

All shipments originating in the U.S. and paid for with cash, check, debit or credit card must be tendered at a staffed shipping location, and will be charged FedEx Retail Rates. For transactions other than "Bill Sender," "Bill Recipient" or "Bill Third Party," you must pay by cash (not accepted at all FedEx locations), check, money order or credit card. Payment is required when you give us your package. For "Bill Sender" and "Bill Third Party" transactions, packages will not be accepted unless you provide a valid FedEx account number. For "Bill Recipient" transactions, packages can be tendered without payment, but in order for the package to be delivered, the recipient must provide a valid FedEx account number or pay with cash, check or money order at time of delivery. If the recipient refuses to pay, the package will be treated as undeliverable and the sender will be responsible for all transportation charges and other fees, including all special handling fees.

For customers utilizing our electronic systems, a valid FedEx account number is required for "Bill Sender," "Bill Recipient" or "Bill Third Party" transactions.

Account numbers are issued by FedEx according to shipping location and are nontransferable. Account numbers are issued and used solely at the discretion of FedEx. FedEx may discontinue the use of accounts, in whole or in part, and terminate all or particular accounts and account numbers at any time, for any reason, at its sole discretion. Improper, illegal or any other misuse of your FedEx account may also, at the sole discretion of FedEx, result in loss of discounts or termination of the account. Improper, illegal or other misuse includes, but is not limited to, ordering supplies for any purpose other than shipping with FedEx, unauthorized consolidation of shipments owned by different parties, or violations of the terms and conditions in this FedEx Service Guide. If your account has been compromised or stolen, the account may be closed and you may be issued a new account. However, you will be responsible for all valid charges on the closed account. Any supplies, materials, rights or privileges that you acquire by holding a FedEx account number may not be used for any purpose other than shipping with FedEx, and FedEx may seek damages against you for any improper, illegal or other misuse of your account. If your account is terminated, we reserve the right, at our sole discretion, to deny your application for new or additional FedEx account numbers at any time in the future. Except for Canada- and Puerto Rico-based accounts, international account numbers may not be used for shipments between two points within the U.S. All charges will be billed and must be remitted in U.S. funds.

Any individual or entity that uses the FedEx account or shipping discounts of another FedEx account holder without authorization will be charged Standard List Rates for all such shipments without prior notice. This includes all shipments, whether they are classified as "Bill Sender," "Bill Recipient" or "Bill Third Party," or any other method of billing. Unauthorized use includes, but is not limited to, using the shipping discount of another FedEx account holder without the knowledge and permission of both FedEx and the account holder.

All requests for account numbers are subject to credit investigation and verification by our Credit Department and Customer Account Confirmation Department. FedEx utilizes business credit reporting agencies, audited financial statements, Standard & Poor's and Moody's bond ratings, and other sources as necessary, to determine eligibility for open credit terms. FedEx does not offer consumer credit privileges. Any individual shipping for personal use must prepay the shipment charges or establish a FedEx account for billing directly to a major credit card. Stored-value cards or gift cards cannot be used to open an account; however, such cards may be used for payment when tendering a package at staffed FedEx shipping locations, and in conjunction with our credit card acceptance policy. If your FedEx account is billed directly to a credit card, you agree to the following terms: (1) you authorize FedEx to initiate variable charges to the credit card to settle charges payable to FedEx; (2) you authorize FedEx to charge your card for any unpaid amounts on your account; (3) you authorize the card issuer to pay any amounts associated with your account without requiring a signed receipt; (4) you agree to keep your card information current (FedEx may receive updates on your card information from participating issuing banks and may update your account profile to avoid service disruptions); (5) you agree that FedEx shall have no liability for any insufficient funds or other charges incurred from attempts to charge and/or place holds on your card; and (6) your agreement to these terms and conditions is to be accepted as authorization to the card issuer to pay all amounts associated with your account.

The party to whom a FedEx account number is issued is liable for all charges to the account, including those resulting from unauthorized use. The account holder is responsible for the safekeeping of the account number. The account number should be released only to those authorized to ship on the account.

Failure to keep your FedEx account current may result in your account being placed on a cash-only status. Use of an account on cash-only status may result in your package being delayed, rejected or returned until arrangements for payment are completed. If the account number to be billed is not valid, the shipment may be delayed until an alternative form of payment is secured. If a package is held or delivery is otherwise delayed because the account is not in good credit standing, you will not be entitled to a refund or credit of your transportation charges under the Service Failure Money-Back Guarantee Policy.

You must use your FedEx account number to obtain any discount applicable to your account. Use of your account number constitutes your agreement that all packages shipped by us shall be subject to these terms and conditions, as modified, amended or supplemented.

FedEx may provide trade credit information on its account holders to credit bureaus.

FedEx Express Terms and Conditions

U.S. shipments

Alcoholic beverages

Only licensed entities holding a state and federal license or retailers holding a state license may ship alcohol with FedEx. Consumers may not ship alcohol. Shippers must enter into an approved FedEx Alcohol Shipping Agreement before shipping any alcohol with FedEx. For more information, go to fedex.com/us/wine or contact your FedEx account executive.

A. Licensee to Licensee. FedEx will accept alcohol shipments (beer, wine and spirits) when both the shipper and recipient are either licensed wholesalers, licensed dealers, licensed distributors, licensed manufacturers, licensed retailers or licensed importers, subject to additional requirements and all applicable laws and regulations. Contact your FedEx account executive for complete details.

B. Licensee to Consumer. FedEx will accept wine shipments from licensed entities directly to consumers, subject to additional requirements and all applicable laws and regulations. Contact your FedEx account executive for complete details. Shipments of beer or spirits to consumers are prohibited.

Animals, ornamental marine life (including live fish) and animal carcasses

A. FedEx Express does not accept live-animal shipments as part of its regular-scheduled service and does not transport household pets such as dogs, cats, birds and hamsters. FedEx Express may accept certain shipments of live animals such as horses, livestock and zoo animals (to and from zoo locations only) on an exception basis if approved and coordinated by the FedEx Animal Desk (call 1.800.405.9052).

If approved by FedEx, we may accept non-venomous reptiles, amphibians, live/tropical fish and beneficial insects on an exception basis under the following conditions:

1. Shipments must be from a business to a business (from a breeder to a pet store, for example).
2. The shipper must have its packaging tested and pre-approved by FedEx Packaging Design and Development for the type of animal being shipped. Call 1.800.633.7019 for assistance. It is the responsibility of the shipper to adequately package shipments for all temperature extremes and handling conditions.

B. FedEx Express does not accept animal carcass shipments as part of its regular-scheduled service. FedEx Express may accept certain shipments of animal heads and other parts for taxidermy if properly packaged.

If approved by FedEx, we may accept animal carcasses, organs and other parts on an exception basis under the following conditions:

1. Shipments must be approved by the FedEx Animal Desk (call 1.800.405.9052).
2. The shipper must have its packaging tested and pre-approved by FedEx Packaging Design and Development for the type of animal carcass, organ or part being shipped. Call 1.800.633.7019 for assistance. It is the responsibility of the shipper to adequately package shipments for all temperature extremes and handling conditions.

Exception: If the animal carcass, organ or part meets the definition of an infectious substance (UN 3373, Biological Substance Category B; UN 2814, Infectious Substances Affecting Humans; or UN 2900, Infectious Substances Affecting Animals) as defined by the International Air Transportation Association (IATA) Dangerous Goods Regulations, then although approval from the FedEx Animal Desk is required, approval from FedEx Packaging Design and Development is not required. Instead, the shipment must be offered per the current IATA Dangerous Goods Regulations, available at iata.org. Refer to the Dangerous Goods section of these terms and conditions or call 1.800.463.3339 and say "dangerous goods" to connect to our Dangerous Goods/Hazardous Materials Hotline for more information (outside the U.S. call 1.901.375.6806).

Contact your FedEx account executive for details and additional requirements.

Billing

A. "Bill Sender" means charges will be billed to the sender. The sender's FedEx account number must appear on the airbill, and the account must be in good credit standing. The sender may request an initial rebilling to another party, but all subsequent rebills will be only to the sender. (See section H, Billing and Special Handling Fees.)

B. "Bill Recipient" means charges will be billed to the recipient. (This is not C.O.D. service.) The recipient's FedEx account number must be provided on the airbill at the time of shipment, or by the recipient at the time of delivery, and must be in good credit standing. If an account number in good credit standing is not provided, the recipient must pay for the shipment at the time of delivery.

C. "Bill Third Party" means charges will be billed to someone other than the sender or recipient. Charges for shipments within the U.S. may be billed only to a third party in the U.S. In order to choose this billing option, the FedEx account number of the third party must appear on the airbill at the time it is tendered and the account must be in good credit standing.

D. We reserve the right to verify the method of payment for any shipment and to refuse any shipment for which the method of payment cannot be verified.

E. FedEx may consider payment type in determining pricing and discounts, and reserves the right to adjust discounts based on payment type.

F. For packages tendered for transportation with a FedEx Express Prepaid Stamp, FedEx reserves the right to bill the customer for packages that are overweight or require special handling. FedEx Express Prepaid Stamps are nonrefundable and nontransferable.

G. NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE SENDER IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR AND AGREES TO PAY ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES, IF THE RECIPIENT OR THIRD PARTY FAILS OR REFUSES TO PAY. For FedEx returns shipments, please see Return Options.

H. Billing and Special Handling Fees:

1. A special handling fee will be charged when no account number appears on the airbill or when an incomplete, inaccurate or invalid account number appears on the airbill in "Bill Sender," "Bill Recipient" or "Bill Third Party" transactions. If a "Bill Sender," "Bill Recipient" or "Bill Third Party" package is received without a FedEx account number, we will attempt to determine the correct account from our records and bill the account for all charges and fees, plus the special handling fee. Any applicable discount will apply. If, however, we cannot determine the correct account, the transportation charges plus the special handling fee will be billed directly to the sender, and no discount will be allowed. See Rates in the FedEx Service Guide for details.
2. Payer Rebilling. A special handling fee will be charged to the sender for each request for a change to billing instructions for a package. We will accept requests for change to billing instructions up to 90 days from the invoice date.
   Requests for rebilling of transportation charges must be received via one of the approved channels:
   a. Submit your request through the Non-Pay option with Electronic Data Interchange (EDI) if you are a registered user; or
   b. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or
   c. Submit your request via fedex.com/us/customersupport/email/express_ground.html (select Billing/Invoicing as the category). Your request for a rebill of transportation charges must include the current invoice number, the FedEx tracking number, amount and the new FedEx account number that you want to rebill; or
   d. Submit the request via our automated interactive voice response system at 1.800.463.3339 (say "billing"). Your request for a rebill of transportation charges must include your FedEx account number, if any, the current invoice number, the FedEx tracking number and the new FedEx account number that you want to rebill.
3. A $20 special handling fee will be charged to you for any check or electronic funds transfer that is dishonored for any reason.

I. Electronically captured data will be used for billing purposes in the event a billing copy of the airbill is not available at the time of billing.

J. Your payment must be accompanied by the remittance data that supports the payment. Remittance data must include the FedEx invoice number and the associated amount(s) being paid on the FedEx invoice.

1. FedEx reserves the right to apply payments to the oldest invoices in instances in which preferred remittance methods are not used and/or remittance details are not provided with payment, or when there are outstanding on-account funds due to overpayments.

K. Payment at the airbill level or tracking-number level must be transmitted to FedEx via electronic data interchange (EDI) — see the EDI section below. Airbill or tracking number must be provided with corresponding invoice number.

Any customer not using EDI or FedEx Billing Online should mail payment and remittance to the address below corresponding to the billing address state:

(By U.S. Postal Service)

For billing addresses in CT, DC, DE, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, PR, RI, SC, VA, VT or WV, mail payment and remittance detail to:

FedEx
P.O. Box 371461
Pittsburgh, PA 15250-7461

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(Billing, cont.)

For billing addresses in AK, CO, IA, ID, IL, IN, KS, MN, MO, MT, ND, NE, NM, SD, WA, WI or WY, mail payment and remittance detail to:

FedEx
P.O. Box 94515
Palatine, IL 60094-4515

For billing addresses in AL, AR, FL, GA, LA, MS, OK, TN or TX, mail payment and remittance detail to:

FedEx
P.O. Box 660481
Dallas, TX 75266-0481

For billing addresses in AZ, CA, HI, NV, OR or UT, mail payment and remittance detail to:

FedEx
P.O. Box 7221
Pasadena, CA 91109-7321

(By FedEx services)

FedEx Lockbox 360353
Room 154-0455
500 Ross Street
Pittsburgh, PA 15262

L. If you receive invoices via EDI, your payment must be accompanied by electronic remittance data that includes the associated:

- Bill-to account number(s).
- Invoice number(s).
- Tracking number(s).
- Amount(s) being paid.

For more information about EDI remittance, refer to the FedEx EDI Invoicing and Remittance Overview guide at fedex.com/en-us/billing-online.html#electronic-data-interchange. Some invoice adjustment requests may also be transmitted electronically.

Payment for EDI invoices must be submitted electronically via electronic funds transfer (EFT) or by sending a check payment to one of the following:

(By FedEx services)

FedEx ERS
Attn: Box 371741
500 Ross Street
Room 154-0455
Pittsburgh, PA 15250-7741
Phone: 412.234.5494

(By U.S. Postal Service)

FedEx ERS
P.O. Box 371741
Pittsburgh, PA 15250-7741

M. If you are interested in or have questions regarding any of our invoicing or payment methods, contact your FedEx account executive or call Revenue Services at 1.800.463.3339 (say "billing"), or access our internet application Manage My Account at **fedex.com**.

N. Invoice Adjustments/Overcharges:

1. We reserve the right to audit shipments to verify service selection, shipment weight and dimensions. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the service selected, weight entered or dimensions entered are incorrect or change during transit, we may make appropriate adjustments to the shipment charges at any time.
2. Default Billing. Senders are solely responsible for (i) accurately completing all sections of the airbill, (ii) accurately entering shipment information into any electronic shipping device and (iii) providing original shipping labels with a unique tracking number for each package in a shipment. If you fail to provide or correctly enter this information and documentation, you will be billed and agree to pay based on our estimate of the number of packages transported and either the dimensional weight at the time of billing or a standard default weight-per-package estimate, both of which will be determined by us at our sole discretion. If no service is marked, we will send your shipment via FedEx Priority Overnight or FedEx 1Day Freight, whichever is applicable.
3. Our money-back guarantee policy governs and is the exclusive remedy for requests for refunds or credits related to service failures. (See the Money-Back Guarantee Policy section for applicable notice provisions and other conditions.) If the money-back guarantee is suspended or revoked, there is no remedy.
4. Requests for invoice adjustments due to an overcharge must be received within 60 days after the original invoice date (or ship date if prepaid by cash, check, money order or credit card).
5. FedEx is not obligated to refund any overcharge or pay any other obligation owed when your FedEx account is, or has been in the past, more than 60 days past due.
6. If your account is more than 60 days past due, FedEx may, at its sole discretion, apply any overcharge amounts or other overpayments it agrees are owed to you against the oldest invoices.
7. You may request an invoice adjustment for reasons not related to a service failure in the following ways:
   a. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request via fedex.com/us/customersupport/email/express_ground.html (select Billing/Invoicing as the category). All adjustment requests must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment; or
   d. Submit the request via our telephone invoice adjustment system at 1.800.463.3339 (say "billing"). If you choose to submit your request via the telephone invoice adjustment system, the request must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment; or
   e. Send your request to:

      FedEx
      Revenue Services
      3965 Airways Boulevard
      Module G
      Memphis, TN 38116

   A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request.
8. We will not be liable for any invoice adjustment unless you comply with the notice requirements described above. The filing of a lawsuit against us does not constitute compliance with these notice provisions.

For additional information or assistance regarding billing issues, contact Revenue Services at 1.800.463.3339 (say "billing"), 7 a.m. to 6 p.m. (CST), Monday through Friday.

O. Additional Taxes. If a federal value-added, consumption or similar tax is applicable to your shipment, we reserve the right to add that amount to your shipping charges without notice. We pay any applicable federal excise tax on the air transportation portion of our service.

P. The shipper and any other party who is liable for payment are responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.

Q. At our sole discretion, FedEx may transfer and assign ownership of, and any rights to collect, any and all charges due and payable to us.

R. FedEx will charge for the category of service selected by the shipper, notwithstanding any requests for a different delivery time or date, including but not limited to, requests made by the recipient using FedEx Delivery Manager.

Cartage agents

We provide pickup and delivery service to points within our primary service areas. Service outside our primary service areas may be provided through cartage agents. For more information, please call Customer Service at 1.800.463.3339 or Express Freight Customer Service at 1.800.332.0807.

A. Our delivery commitment time and money-back guarantee policy apply only to the portion of the transportation handled directly by us (see the Money-Back Guarantee Policy section). The delivery commitment time begins when the cartage agent tenders the shipment to us and ends when a shipment is available for pickup by you or a cartage agent. Our tender of a shipment to a cartage agent constitutes delivery of the shipment by us for all purposes. Except as stated below for FedEx Express Freight shipments, we are not responsible for service failures as a result of cartage agent pickups or deliveries.

B. For FedEx Express Freight shipments destined to extended service areas (H4, H5, H6) and when FedEx arranges delivery by a cartage agent, our delivery commitment time and

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(Cartage agents, cont.)

money-back guarantee policy apply to both the portion of the transportation handled directly by us and to the portion of the transportation handled by the cartage agent. (See the Money-Back Guarantee Policy section.) For FedEx Express Freight shipments originating in extended service areas (H4, H5, H6, H7) the delivery commitment time begins when the cartage agent tenders the shipment to FedEx.

C. For FedEx Express Freight shipments destined to H7 extended service areas, our delivery commitment time and money-back guarantee policy apply only to the portion of the transportation handled directly by us. The delivery commitment time ends when a shipment is available at the FedEx location for pickup by you or a cartage agent. We are not responsible for service failures as a result of cartage agent pickups from, or deliveries to, H7 extended service areas.

D. If you elect to make arrangements for pickup or delivery directly with a cartage agent, you are responsible for all charges and fees assessed by the cartage agent. The invoice you receive from us will reflect only our charges and fees.

E. A special handling fee applies; see Rates in the FedEx Service Guide.

F. Cartage agents are independent contractors. They are neither employees nor agents of FedEx Express, and we are not responsible for any of their acts or omissions.

Claims

A. We must receive notice of a claim due to failure to properly collect or deliver a C.O.D. payment within 21 calendar days after delivery of the shipment. We must receive notice of a claim due to damage (visible or concealed), delay (including spoilage claims) or shortage within 60 calendar days after delivery of the shipment. (See the Money-Back Guarantee Policy section for the time period to request a refund or credit of transportation charges due to a service failure.) We must receive notice of all other claims, including, but not limited to, claims for nondelivery or misdelivery, within nine months after the package was tendered to FedEx Express for shipment.

B. Notice of claims for which you are seeking more than US$100 must be in writing. All claims must be made within the time limits set forth previously.

C. Your notice of claim must include complete shipper and recipient information, as well as the FedEx tracking number, date of shipment, number of pieces, and shipment weight. Failure to provide us with notice in the manner and within the time limits set forth in paragraphs (A) through (B) will result in denial of your claim, and we will have no liability or obligation to pay your claim. The filing of a lawsuit does not constitute compliance with these notice provisions.

D. Written documentation supporting the amount of your claim must be delivered to us within nine months after the package was tendered to FedEx Express for shipment. Such documentation may include original purchase invoices, estimates or invoices for repair, expense statements, appraisals, final confirmation screen if online order with proof of payment, or other records. These documents must be verifiable to our satisfaction.

E. We are not obligated to act on any claim until all transportation charges have been paid. The claim amount may not be deducted from these charges or from any outstanding balance owed to us.

F. FedEx reserves the right to inspect a damaged shipment on the recipient's premises as well as the right to retrieve the damaged package for inspection at a FedEx facility. The terms and conditions applicable to the original shipment (including any declared value) will govern the disposition of all claims in connection with the shipment, including any claim relative to the retrieval, inspection or return of the package. When a package is picked up for inspection, a receipt for the damaged package will be provided if requested by the recipient. All of the original shipping cartons, packing and contents must be made available for our inspection and retained until the claim is concluded. FedEx reserves the right to request a self-inspection requiring proof of damage in the form of photographs of the carton, inner packaging and damaged contents. If requested, this documentation must be delivered to us within nine months after the package was tendered to FedEx Express for shipment.

G. Except in the case of concealed damage, receipt of the shipment by the recipient without written notice of damage on the airbill is *prima facie* evidence that the shipment was delivered in good condition.

H. We do not accept claims from customers whose packages were tendered to FedEx through a package consolidator. (See the Package Consolidators [Including FedEx Authorized ShipCenters] section.)

I. Shipment-status information is not intended or permitted to be used as the basis to file a claim.

J. Only one claim can be filed in connection with a shipment. Acceptance of payment of a claim shall extinguish any right to recover in connection with that shipment.

K. In the event that a sender requests FedEx to bill the recipient or a third party for a shipment, and the payer agreed to waive or otherwise limit its right to submit claims, the payer's waiver or other limitation will be imputed to the sender.

L. When we resolve a claim by paying full value for a shipment, we reserve the right to pick up the package for salvage, and all rights, title to, and interest in the package shall vest with us.

M. You can file a claim in the following ways:

1. Submit claims online at fedex.com/us/claimsonline.
2. Send written claims, including the completed claim form and supporting documentation, via the U.S. Postal Service to:
   FedEx Cargo Claims Department
   P.O. Box 26628
   Salt Lake City, UT 84126
3. Call customer service at 1.800.463.3339 (say "claims") to obtain a case number for your claim, then complete a print copy of the claim form. You may have to submit supporting documentation using FedEx Claims Online or the mailing address listed above.

N. FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF YOUR CLAIM.

Collect on delivery (C.O.D.) service

A. We offer a collect-on-delivery service consisting of transportation of packages, collection of a payment instrument issued by or on behalf of the recipient and delivery of a payment instrument to the shipper. The shipper is responsible for specifying on the C.O.D. airbill, or in the appropriate field of the FedEx electronic shipping system or third-party electronic shipping system, the amount (the C.O.D. amount) and the form of payment to be collected. We do not offer a cash-on-delivery service.

B. If the shipper marks SECURED PAYMENT on the C.O.D. airbill, we will collect a cashier's check, official check or money order. If the shipper marks UNSECURED PAYMENT, we will collect a personal check, certified check, cashier's check, official check, money order or company check. CASH, TRAVELER'S CHECKS, "COM" CHECKS, CREDIT CARDS AND COUNTER CHECKS WILL NOT BE ACCEPTED IN PAYMENT OF ANY C.O.D. AMOUNT. If no payment type is selected, an unsecured payment type will be collected at the time of delivery.

C. Performance of the C.O.D. service does not make us the agent of the shipper for any purpose whatsoever, including, but not limited to, completion of the sale of the goods by the shipper to the recipient. If the recipient cannot be located or fails or refuses to pay the C.O.D. amount via the requested instrument, the shipment will be returned to the shipper, and no refund or credit of either the transportation charges or the C.O.D. charge will be given.

D. Checks (including cashier's, official, certified, business and personal checks) and money orders for the C.O.D. amount will be collected at the shipper's sole risk, including, but not limited to, all risk of nonpayment, fraud and forgery. FedEx has no liability with respect to any such instrument.

E. The maximum C.O.D. amount is US$50,000 per shipment. THE C.O.D. AMOUNT IS NOT THE SAME AS, AND SHOULD NOT BE CONFUSED WITH, DECLARED VALUE. (See the Declared Value and Limits of Liability section.)

F. The original transportation of packages, collection of the payment instrument and delivery of the payment instrument are considered a single shipment. The terms and conditions in the Declared Value and Limits of Liability section are applicable to all C.O.D. shipments. If no value is declared, our maximum liability will be the lesser of the C.O.D. amount or US$100. With respect to the C.O.D. shipment sent by a FedEx Express Freight service, if no value is declared, our maximum liability is the greater of US$100 or US$1 per pound.

G. Our liability for loss, damage, delay, misdelivery, misinformation, nondelivery, failure to collect the C.O.D. amount, failure to collect the specified form of payment, collection of an instrument in the wrong amount, or failure or delay in delivering the payment instrument is limited to the declared value, subject in every event to the maximum declared-value limits and other limitations referenced above and in the Declared Value and Limits of Liability section.

H. If the shipper sends more than one package on a single C.O.D. airbill, the total declared value for all of the packages must be written in the appropriate airbill section. Our maximum liability will be limited to the total value declared subject in every event to the maximum declared-value limits and other limitations referenced above and in the Declared Value and Limits of Liability section.

I. The payment instrument will be forwarded to the shipper via FedEx Standard Overnight where available, and otherwise via FedEx 2Day, and will be directed to the shipper's address for the account number on which the C.O.D. shipment was shipped.

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U.S. shipments

(Collect on delivery [C.O.D.] service, cont.)

Return C.O.D. service from Hawaii may be delayed one day due to transit time.

J. Our money-back guarantee policy applies to transportation charges as well as to the additional charge for C.O.D. service and is the exclusive remedy for refund or credit of these charges in the event of a service failure. See the Money-Back Guarantee Policy section for complete conditions and limitations. When the money-back guarantee is suspended or revoked, there is no remedy.

K. If 20% or more of a sender's C.O.D. shipments are refused, or a sender requests changes to the C.O.D. amount for 10% or more of its C.O.D. shipments, FedEx has the option to revoke any discounts applicable to the sender's account without notice (including discounts for non-C.O.D. shipments) and to impose a special handling fee of US$30 per shipment.

L. C.O.D. transportation charges must be charged to the sender's FedEx account number.

M. C.O.D. is not available for shipments rated with FedEx One Rate pricing.

Credit terms

A. We do not provide individual consumer credit privileges.

B. As a condition of extending credit privileges, FedEx reserves the right to require business customers to provide current financial information, agree to bank draft arrangements for payment on account, provide a security deposit or provide a bank letter of credit.

C. When credit privileges are extended, FedEx reserves the right to establish and enforce a credit limit on your account. At our sole discretion, we may review and amend a credit limit on your account.

D. The invoice date begins the credit term cycle, and payment is due within 15 days from the invoice date. A late payment fee will be assessed if your payment is not received by FedEx by the invoice due date. The late payment fee will equal 6% of the total past-due balance of any invoice that is past due. Failure to keep your FedEx account current will result in your account being placed on cash-only status. This status may impair your ability to use our services, delay your shipments, and may result in the loss of any applicable discounts.

E. IF THE ACCOUNT NUMBER TO BE BILLED IS NOT IN GOOD CREDIT STANDING, THE PACKAGE MAY BE HELD OR STOPPED IN TRANSIT UNTIL YOU MAKE ALTERNATIVE PAYMENT ARRANGEMENTS. THE MONEY-BACK GUARANTEE POLICY WILL NOT APPLY IN SUCH CIRCUMSTANCES.

F. The shipper, and any other party who is liable for payment, is responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.

G. Credit privileges will not be restored until you have paid all past-due balances in full and all costs, including but not limited to late fees and expenses incurred by FedEx in collecting or attempting to collect such balances. FedEx may require you to secure the account with a form of payment as a prerequisite to credit restoration. FedEx may decline to restore credit privileges even if all costs, all fees and expenses are paid.

H. Customers requesting removal from cash-only status must contact the Recovery Collections department at 1.800.506.7580.

I. At our sole discretion, we may apply payments made on your account to any unpaid invoice issued on your account.

J. Requests for research or refunds of payment must be received within 60 days from the date of payment.

Dangerous goods

A. All packages containing dangerous goods must comply with the International Civil Aviation Organization (ICAO) Technical Instructions for the Safe Transport of Dangerous Goods by Air, the International Air Transport Association (IATA) Dangerous Goods Regulations and, where applicable, Title 49 of the Code of Federal Regulations. Shippers of dangerous goods, whether prepared under ICAO/IATA or 49CFR, must comply with all FedEx Express variations listed in the current edition of the IATA Dangerous Goods Regulations. The shipper is responsible for complying with all packing requirements and appropriate marking and labeling of the package, documentation, as well as compliance with applicable local, state, and federal laws, regulations, ordinances and rules. The shipper is also responsible for ensuring the recipient complies with all applicable local, state and federal laws, regulations, ordinances and rules for applicable hazard classes.

B. Shippers must comply with all applicable local, state and federal laws governing packing, marking and labeling of shipments of blood and blood products, human and animal specimens, and pathogens or infectious materials.

C. FedEx packaging may not be used to ship dangerous goods (including dry ice), with the following exceptions:

1. Permitted IATA Section II lithium batteries, which may be shipped in FedEx boxes and tubes; and
2. Biological Substance, Category B (UN 3373) shipments may be shipped in the following FedEx packaging:
   a. FedEx UN 3373 Pak overwrap (all inner packaging must meet UN 3373 regulatory requirements; see the Packaging UN 3373 Shipments guide at fedex.com/packaging).
   b. FedEx Medium Clinical Box or FedEx Large Clinical Box (with required inner packaging and markings on the box, and use as allowed by regulatory requirements), or the following FedEx Temp-Assure cold shipping boxes: Small Cold Box Standard Duration, Medium Cold Box Standard Duration, Medium Cold Box Extended Duration, Large Cold Box Standard Duration and Large Cold Box Extended Duration.

   Blood, urine and other specimens not containing infectious substances can be shipped in the FedEx Clinical Pak overwrap with required inner packaging and markings, and use as allowed by the regulatory requirements (see the Clinical Packaging Guide at fedex.com/packaging).

   The shipper assumes sole responsibility for compliance with all applicable governmental regulations. For more information on FedEx guidelines, go to fedex.com/packaging and read our brochures on packaging clinical samples and Biological Substance, Category B (UN 3373) specimens.

D. Shipments containing dangerous goods are not eligible for FedEx Express return options, except dry ice, which may be shipped using the FedEx Print Return Label and the FedEx Email Return Label. FedEx Express dangerous goods surcharges are not assessed on certain types of dangerous goods, and these may be shipped via FedEx Stamps. See the Dangerous Goods section at fedex.com for a list of dangerous goods that are not assessed a surcharge.

E. FedEx Express does not accept dangerous goods shipments prepared exclusively for ground shipment.

F. FedEx is not required to add dry ice to packages in its system, nor to provide re-icing services.

G. Lithium batteries (UN 3090) that are Primary Non-Rechargeable require pre-approval to ship. This applies to IATA Section IA and Section IB lithium batteries.
For details, go to fedex.com and enter keyword "lithium batteries." FedEx Express does not accept UN 3090 and UN 3480 lithium batteries tendered as IATA Section II shipments; they must be tendered as fully regulated IATA Section IA or IB. In addition, FedEx Express does not accept waste batteries or batteries being shipped for recycling or disposal, including damaged or defective batteries (see IATA variation FX-04).

H. FedEx may require shippers to hire a trained pack-and-ship vendor to resolve a problem with an undeliverable dangerous goods shipment. If the recipient refuses a package containing dangerous goods, or the package leaks or is damaged, it will be returned to the shipper, if possible. If the shipper refuses to accept the returned shipment, or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and agrees to reimburse and otherwise indemnify FedEx for all costs, fees and expenses it incurs in connection with the cleanup and disposal of the package. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's failure to comply with FedEx Dangerous Goods shipping requirements.

I. We have the right to refuse any package with an odor or any package that is wet or leaking. If a dangerous goods shipment damages or contaminates any property, the shipper is solely responsible for and will reimburse and indemnify FedEx for any and all costs, fees, and expenses it incurs in connection with the cleanup of such damage or contamination.

J. Not all FedEx locations accept dangerous goods, and we reserve the right to refuse dangerous goods at any location where they cannot be accepted in accordance with applicable law. Dangerous goods shipments, including dry ice, are not allowed at FedEx Drop Box locations, FedEx Office Print and Ship Center locations, FedEx Authorized ShipCenter locations, FedEx OnSite locations, or FedEx ShipSite locations, except as noted below:

1. Biological Substance, Category B (UN 3373) shipments can be placed in FedEx Drop Boxes in the U.S. and Puerto Rico and dropped off at participating Walgreens locations. If FedEx Drop Boxes are not available at FedEx Office Print and Ship Center locations, UN 3373 shipments can be handed over the counter for acceptance. Contact your local FedEx Office Print and Ship Center location for service questions.

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(Dangerous goods, cont.)

2. FedEx Express shipments containing permitted IATA Section II lithium batteries are allowed at FedEx Office Print and Ship Center locations and may be placed in FedEx Drop Boxes.

K. The shipper must provide all required information and complete all boxes pertaining to dangerous goods on the FedEx airbill. Shippers utilizing electronic systems to ship dangerous goods must select, as appropriate to the electronic system, the special services, handling or flag to indicate that their shipment contains dangerous goods.

L. *Note:* We are required by law to report improperly declared or undeclared shipments of dangerous goods to the U.S. Department of Transportation (DOT). The shipper may be subject to fines and penalties under applicable law. The DOT/Federal Aviation Administration (FAA) requires every shipper to have job-specific dangerous goods training prior to tendering a dangerous goods shipment to FedEx or another air carrier. When individuals tender a shipment containing dangerous goods it must be properly classified, packaged, marked, labeled and identified as dangerous goods, and include the correct dangerous goods documentation.

M. Dangerous goods may not be rerouted to an address other than the original intended-recipient's address provided by the shipper, unless dry ice is the only type of dangerous goods contained in the shipment. (*Note:* All dangerous goods shipments may be made available as hold for pickup at permissible locations or be returned to the sender.)

N. We are required to maintain proper segregation of incompatible dangerous goods on all vehicles and aircraft. This necessity may cause the shipment to move on the next available truck route or flight on which proper segregation can be maintained.

O. Accessible dangerous goods can be shipped via FedEx First Overnight Freight and FedEx 1Day Freight to and from primary service areas only. Inaccessible dangerous goods can be shipped via FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight to and from primary and extended service areas.

P. For more information, see Shipping Dangerous Goods via FedEx Express at fedex.com/dangerousgoods. If you have questions regarding shipments of dangerous goods, you may call 1.800.463.3339 and say "dangerous goods" to connect to our Dangerous Goods/Hazardous Materials Hotline for assistance (outside the U.S. call 1.901.375.6806).

Data privacy

FedEx will comply with all applicable data privacy laws, regulations and rules in relation to the processing of personal data. FedEx may, at its sole discretion, process personal data for the performance of the services and for those business purposes set forth in the FedEx Privacy Notice at fedex.com. FedEx does not sell any personal information to another business or third party.

In relation to any personal data provided by you concerning yourself, your employees or agents, a recipient, or any third party in connection with a shipment or otherwise, you represent that you have complied with applicable data privacy laws, including obtaining the necessary legal basis for the provision of such data to FedEx and the processing by FedEx of this data as described in the FedEx Service Guide and providing the relevant individual with all information in connection with the collection, transfer and processing of such data including the information contained in the FedEx Privacy Notice at fedex.com. FedEx will not be liable for costs, claims, damages and expenses suffered or incurred by FedEx in connection with the shipper's failure to comply with the Data Privacy section in these terms and conditions. You agree to indemnify FedEx in respect of all costs, claims, damages and expenses suffered or incurred by FedEx in connection with your failure to comply with this section.

Declared value and limits of liability (not insurance coverage)

A. The declared value of any package represents our maximum liability in connection with a shipment of that package, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information relating to the shipment. It is the shipper's responsibility to prove actual damages. Exposure to and risk of any loss in excess of the declared value is assumed by the shipper. You may transfer this risk to an insurance carrier of your choice through the purchase of an insurance policy. Contact an insurance agent or broker if you desire insurance coverage. WE DO NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.

B. With respect to U.S. express package services, unless a higher value is declared and paid for, our liability for each package is limited to US$100. For each package exceeding US$100 in declared value, an additional amount will be charged for each US$100 in value or fraction thereof. See Rates in the FedEx Service Guide for details.

C. With respect to FedEx Express Freight services, unless a higher value is declared and paid for, our liability for each freight handling unit is limited to US$100 or US$1 per pound, whichever is greater. When the declared value exceeds the greater of US$100 or US$1 per pound per shipment, an additional amount will be charged for each US$100 (or fraction thereof) of additional declared value. See Rates in the FedEx Service Guide for details.

D. Except as limited below, the maximum declared value per package in any FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day or FedEx Express Saver shipment is US$50,000. The maximum declared value per shipment for FedEx SameDay is US$2,000.

E. Except as limited below, the maximum declared value per each freight handling unit in any FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight or FedEx 3Day Freight shipment is US$50,000.

F. Shipments (packages or freight) containing all or part of the following items are limited to a maximum declared value of US$1,000:

1. Artwork, including any work created or developed by the application of skill, taste or creative talent for sale, display or collection. This includes, but is not limited to, items (and their parts) such as paintings, drawings, vases, tapestries, limited-edition prints, fine art, statuary, sculpture and collector's items.
2. Film, photographic images (including photographic negatives), photographic chromes and photographic slides.
3. Any commodity that by its inherent nature is particularly susceptible to damage or the market value of which is particularly variable or difficult to ascertain.
4. Antiques, or any commodity that exhibits the style or fashion of a past era and whose history, age or rarity contributes to its value. These items include, but are not limited to, furniture, tableware and glassware.
5. Glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass, and any other commodity with similarly fragile qualities.
6. Plasma screens.
7. Jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semiprecious), industrial diamonds, and jewelry made of precious metal.
8. Furs, including, but not limited to, fur clothing, fur-trimmed clothing and fur pelts.
9. Precious metals, including, but not limited to, gold and silver bullion or dust, precipitates, or platinum (except as an integral part of electronic machinery).
10. Stocks, bonds, cash letters or cash equivalents, including, but not limited to, food stamps, postage stamps (not collectible), traveler's checks, lottery tickets, money orders, gift cards and gift certificates, prepaid calling cards (excluding those that require a code for activation), bond coupons, and bearer bonds.
11. Collector's items such as coins, stamps, sports cards, souvenirs and memorabilia.
12. Guitars and other musical instruments that are more than 20 years old, and customized or personalized musical instruments.
13. Scale models (including, but not limited to, architectural models and dollhouses) and prototypes.

G. The maximum declared value for the contents of any FedEx Envelope or FedEx Pak is US$500. Goods with a value (actual or declared) exceeding US$500 should *not* be shipped in a FedEx Envelope or FedEx Pak. (This limitation does not apply to items shipped in the FedEx Clinical Pak or FedEx UN 3373 Pak.)

H. When the shipper sends more than one package on an airbill, the total declared value for all the packages moving on the airbill must be written in the appropriate section of the airbill. Our liability will be limited to the total declared value (not to exceed the per-package limit of US$500 or US$50,000 or the per-shipment limit of US$2,000, as described in this section). The declared value for each package will be determined by dividing the total declared value by the number of packages on the airbill unless you provide verifiable evidence supporting a different allocation.

I. If a multiple-piece shipment is tendered to FedEx skidded, stackable, forkliftable, banded and/or shrinkwrapped as a single freight handling unit, the maximum declared value for that single freight handling unit is US$50,000 and not US$50,000 per package contained within that multiple-piece shipment.

J. The maximum declared value we offer for shipments tendered to FedEx using FedEx Stamps purchased from anyone other than FedEx is US$100.

K. The maximum declared value for FedEx Print Return Label and FedEx Email Return Label shipments is US$1,000 for FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M. and FedEx 2Day, and US$50,000 for FedEx 2Day

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U.S. shipments

(Declared value and limits of liability [not insurance coverage], cont.)

Freight and FedEx 3Day Freight. The maximum declared value for FedEx ExpressTag shipments is US$50,000. We are not liable for any damage to a shipment or any claim arising out of the use of a return option unless the shipment was lost during delivery or there was visible damage noted by the FedEx courier at the time of delivery. We are not liable for any concealed damage to items returned using FedEx Print Return Label, FedEx Email Return Label, FedEx ExpressTag or FedEx Stamps. Receipt of the shipment by the recipient without notice of damage on delivery is *prima facie* evidence that the shipment was delivered in good condition. Our liability for any loss or damage will not exceed the actual amount of the damage or the declared-value amount, whichever is lower. All other terms and conditions related to FedEx Express claims regulations apply for shipments sent via a FedEx return option.

L. ANY EFFORT TO DECLARE A VALUE IN EXCESS OF THE MAXIMUMS ALLOWED IN THE FEDEX SERVICE GUIDE IS NULL AND VOID. OUR ACCEPTANCE FOR CARRIAGE OF ANY SHIPMENT BEARING A DECLARED VALUE IN EXCESS OF THE ALLOWED MAXIMUMS DOES NOT CONSTITUTE A WAIVER OF ANY PROVISION OF THE FEDEX SERVICE GUIDE AS TO SUCH SHIPMENT.

M. REGARDLESS OF THE DECLARED VALUE OF A PACKAGE, OUR LIABILITY FOR LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION, ANY FAILURE TO PROVIDE INFORMATION, OR MISDELIVERY OF INFORMATION, WILL NOT EXCEED A SHIPMENT'S REPAIR COST, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

N. The shipper is responsible for accurately completing the airbill or other shipping documents, including completion of the declared-value section. We cannot honor requests to change the declared-value information on the airbill.

O. See the Liabilities Not Assumed section for other limitations and exclusions on our liability.

P. Additional restrictions may apply to a shipment if sent pursuant to an airline interline agreement.

Q. In the event that FedEx Office procures, accepts tender of, performs, or otherwise undertakes the transportation, delivery or release of a package by FedEx Express, whether directly or indirectly, FedEx Office shall have the benefit of every right, defense, limitation and liberty of whatsoever nature contained in these terms and conditions or otherwise available to FedEx Express as if such provision were expressly for its benefit.

Delivery Signature Options

FedEx offers Delivery Signature Options for shippers. Not available for all shipments or to all destinations.

A. Indirect Signature Required. FedEx will obtain a signature in one of three ways:
1. From someone at the delivery address; or
2. From a neighbor, building manager or other person at a neighboring address; or
3. The recipient can sign a FedEx door tag or utilize FedEx Delivery Manager to authorize release of the package without anyone present.

If delivery cannot be completed in these ways, FedEx may reattempt delivery.

B. Direct Signature Required. FedEx will obtain a signature from someone at the delivery address. If no one is at the address, FedEx may reattempt delivery.

C. Adult Signature Required. FedEx will obtain a signature from someone at least 21 years old (government-issued photo identification required) at the delivery address. If there is no eligible recipient at the delivery address, FedEx may reattempt delivery.

D. Shipments to residential addresses may be released without obtaining a signature. If you require a signature for a residential shipment, select one of the Delivery Signature Options.

E. Indirect Signature Required is not available for shipments to nonresidential addresses.

F. Choosing a delivery signature option overrides a signature release. (See the Signature Release section.)

G. FedEx will assess the delivery signature charge if the shipper requests the Delivery Signature Option, even if a signature is not obtained, the option requested is not available or FedEx is unable to provide a copy of the signature obtained at delivery.

H. Also see the Liabilities Not Assumed, Pickup and Delivery, and Routing and Rerouting sections.

Dimensional weight (volumetric weight)

Transportation charges may be assessed based on dimensional weight, which is a volumetric standard. Dimensional-weight pricing is applicable on a per-package or per-shipment basis to all shipments in customer packaging. FedEx packaging may also be subject to dimensional-weight pricing. If the dimensional weight exceeds the actual weight, charges based on the dimensional weight will be assessed. Customers who fail to apply the dimensional-weight calculation to a package may be assessed dimensional-weight charges from FedEx. See the Dimensional Weight description in the Other Transportation-Related Fees and Shipping Informationn section of the FedEx Service Guide for additional details.

Extra-large packages

Pieces weighing less than 151 lbs. that exceed 165 inches in length and girth combined ("extra-large" packages) may be accepted as FedEx Express Freight U.S. shipments. These pieces do not have to be palletized (skidded), stackable or forkliftable. Dimensional-weight pricing is applicable on a per-freight-handling-unit basis for extra-large packages. The chargeable weight is the greater of the actual weight or dimensional weight for extra-large packages and is applied on a per-freight-handling-unit basis. Each freight handling unit is also subject to a minimum billable weight of 151 lbs. regardless of its actual weight.

The length and girth of a package is length plus (2 times the height) plus (2 times the width). If the dimension includes a fraction, a fraction of one-half or greater will be rounded up to the next whole number; less than one-half will be rounded down to the next whole number.

Firearms

A. FedEx Express will transport and deliver firearms, antique firearms and replica firearms, all as defined by the United States Gun Control Act of 1968, as well as muzzleloaders and black powder firearms (collectively "firearms"), between areas served in the U.S., but only between:
1. Licensed importers; licensed manufacturers; licensed dealers; licensed collectors; law enforcement agencies of the U.S. or any department or agency thereof; and law enforcement agencies of any state or any department, agency or political subdivisions thereof; or
2. Where not prohibited by local, state and federal law, from individuals to licensed importers, licensed manufacturers or licensed dealers (and return of same).

B. If your shipment contains firearms, select the Direct Signature Required or Adult Signature Required Delivery Signature Option, depending on the requirements of your shipment. See the Delivery Signature Options section for details. Firearms shipments are not eligible for signature release or indirect delivery.

C. Firearms must be shipped via FedEx Priority Overnight service. FedEx Express cannot ship or deliver firearms C.O.D. Firearms shipments cannot be placed in a FedEx Drop Box. Firearms shipments are not eligible to be held at Hold at Location facilities.

D. Upon presenting the package for shipment, the person tendering the shipment to FedEx Express is required to notify FedEx Express that the package contains a firearm. The outside of the package must not be marked, labeled or otherwise identify that the package contains a firearm.

E. The shipper and recipient must be of legal age as identified by applicable law.

F. The shipper and recipient are required to comply with all applicable government regulations and laws, including those pertaining to labeling. The Bureau of Alcohol, Tobacco, Firearms and Explosives can provide assistance.

G. FedEx Express will transport ammunition when packed and labeled in compliance with local, state and federal law, and the Dangerous Goods section of this Service Guide. Ammunition is an explosive and must be shipped separately as dangerous goods. You agree not to ship loaded firearms or firearms with ammunition in the same package.

Fuel and other surcharges

We reserve the right to assess fuel and other surcharges on shipments without notice. The duration and amount of any surcharge will be determined at our sole discretion. By tendering your shipment to FedEx, you agree to pay the surcharges, as determined by FedEx. The fuel surcharge rate, if applicable, is available on fedex.com.

Inspection of shipments and identification requirement

We may, at our sole discretion, open and inspect any shipment without notice. We may, at our sole discretion, require the shipper to provide their government-issued photo identification prior to tendering a package to FedEx.

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Liabilities not assumed

FEDEX EXPRESS WILL NOT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE DECLARED VALUE OF A SHIPMENT, WHETHER OR NOT FEDEX EXPRESS KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED.

In no event shall FedEx Express, including, without limitation, agents, contractors, employees and affiliates, be liable for any special, incidental or consequential damages, including, without limitation, loss of profits or income, whether or not FedEx Express had knowledge that such damages might be incurred.

We will not be liable for, nor will any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or failure to provide information caused by or resulting in whole or in part from:

A. The act, default or omission of any person or entity, other than FedEx, including those of any local, state or federal government agencies.

B. The nature of the shipment, including any defect, characteristic or inherent vice of the shipment.

C. Your violation of any of the terms and conditions contained in the FedEx Express Terms and Conditions, as amended or supplemented, or on an airbill, including, but not limited to, the improper or insufficient packing, securing, marking and addressing of shipments, or use of an account number not in good credit standing, or failure to give notices in the manner and time prescribed.

D. Perils of the air, public enemies, criminal acts of any person(s) or entities, including, but not limited to, acts of terrorism, public authorities acting with actual or apparent authority, authority of law, local disputes, civil commotion, hazards incident to a state of war, local or national weather conditions, national or local disruptions in air or ground transportation networks (as determined solely by us), strikes or anticipated strikes (of any entity, including, but not limited to, other carriers, vendors or suppliers), labor disruptions or shortages caused by pandemic conditions or other public health event or circumstances, natural disasters (earthquakes, floods and hurricanes are examples of natural disasters), conditions that present a danger to our personnel, and disruption or failure of communication and information systems (including, but not limited to, our systems).

E. Our compliance or noncompliance with verbal or written delivery instructions from the sender, recipient or persons claiming to represent the shipper or recipient, including requests made by the recipient for delivery options using FedEx Delivery Manager.

F. Our compliance or noncompliance with any request to intercept a shipment in transit, or to prevent delivery.

G. Damage or loss of articles packaged and sealed by the sender or by person(s) acting at the sender's direction, provided the seal is unbroken at the time of delivery, the package retains its basic integrity, and the recipient accepts the shipment without noting the damage on the delivery record.

H. Erasure of data from or the loss or irretrievability of data stored on magnetic tapes, files or other storage media, or erasure or damage of photographic images or soundtracks from exposed film.

I. The loss of any personal or financial information including, but not limited to, social security numbers, dates of birth, driver's license numbers, credit card numbers and financial account information.

J. Our inability to provide a copy of the delivery record or a copy of the signature obtained at delivery.

K. Our failure to honor package-orientation graphics (e.g., "up" arrows, "this end up" markings), "fragile" labels or other special directions concerning packages.

L. Your failure to ship goods in packaging approved by us prior to shipment where such prior approval is recommended or required.

M. The shipment of fluorescent tubes, neon lighting, neon signs, X-ray tubes, laser tubes, light bulbs, quartz crystal, quartz lamps, glass tubes such as those used for specimens, and glass containers such as those used in laboratory test environments.

N. Your use of an incomplete, inaccurate or invalid FedEx account number or your failure to provide a valid FedEx account number in good credit standing in the billing instructions on shipping documentation.

O. Our failure to notify you of any delay, loss or damage in connection with your shipment or any inaccuracy in such notice.

P. Performance of any services will not constitute FedEx as the shipper's or anyone's agent for any purpose.

Q. Damage to briefcases, luggage, garment bags, aluminum cases, plastic cases or other items when not enclosed in outer packaging, or other general shipping containers caused by adhesive labels, soiling or marking incidental to transportation.

R. The shipment of perishables, unless shipped in accordance with the Perishables section of these terms and conditions.

S. The shipper's failure to provide accurate delivery address information.

T. Shipments of any plants and plant materials, ostrich or emu eggs, or live fish.

U. The shipment of any alcoholic beverages or firearms if you fail to comply with the applicable terms and conditions.

V. Damage to computers, or any components thereof, or any electronic equipment when shipped in any packaging other than:

1. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
2. Packaging that is in accordance with the FedEx packaging guidelines available online at fedex.com/packaging.
3. FedEx laptop packaging, for shipments of laptop computers.
4. FedEx small electronic device packaging, for shipments of cell phones, handheld computers, MP3 players and similar items.
5. FedEx tablet packaging, for shipments of tablet computers.

W. Any shipment containing a prohibited item. (See the Prohibited Items section.)

X. Our provision of packaging, advice, assistance or guidance on the appropriate packaging of shipments unless such advice, assistance or guidance has been approved in writing by FedEx Packaging Design and Development and the writing expressly accepts liability in the event of a damaged shipment.

Y. Failing to meet our delivery commitment for any shipments with an incomplete or incorrect address. (See the Undeliverable Shipments section.)

Z. Failing to deliver or not attempting to deliver a package within the delivery commitment time, if the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed during the originally scheduled delivery time.

AA. The failure to properly designate a delivery address as a Residential Delivery or Commercial Delivery, including delivery addresses that were processed through any address verification function or program.

BB. Failing to obtain the signature option requested for shipments using FedEx Delivery Signature Options. (See the Delivery Signature Options section.)

CC. Any package where FedEx records do not reflect that the package was tendered to FedEx by the shipper.

DD. The shipper's failure to delete all shipments entered into a FedEx self-invoicing system, internet shipping device or any other electronic shipping method used to ship a package, when the shipment is not tendered to FedEx. If you fail to do so and seek a refund, credit or invoice adjustment, you must comply with the notice provisions in Invoice Adjustments/Overcharges in the Billing section. FedEx is not liable for any refund, credit or adjustment unless you comply with those notice provisions.

EE. Damages indicated by any shockwatch, tiltmeter or temperature instruments.

FF. Shipments released without obtaining a signature at residential addresses. (See the Delivery Signature Options and Signature Releases sections.)

GG. Shipments released without obtaining a signature at nonresidential addresses when release has been authorized by the shipper or recipient. (See the Delivery Signature Options section.)

HH. Loss or damage to alcohol shipments unless an approved packaging type is used or FedEx Packaging Design and Development has preapproved your packaging prior to shipment. See the Alcoholic Beverages section for further information.

II. Dangerous-goods shipments that the shipper did not properly declare, including proper documentation, markings, labels and packaging. FedEx Express will not pay a claim on undeclared or hidden dangerous goods and the FedEx Money-Back Guarantee does not apply.

JJ. FedEx will not be liable for the failure to provide any services or service options where our records do not reflect that the services or service options were selected by the shipper.

KK. Your use of FedEx customer automation systems or software versions that are no longer supported by FedEx, or your failure to update or upgrade FedEx customer automation hardware or software as provided or directed by FedEx from time to time.

Limitations on legal actions

Any right you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you file an action within one year from the date of delivery of the shipment or from the date on which the shipment should have been delivered.

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U.S. shipments

(Limitations on legal actions, cont.)

Any right that you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you first comply with all applicable notice periods and requirements in these terms and conditions including, but not limited to, the periods and requirements for providing notice under the Billing, Claims and Money-Back Guarantee Policy sections. You and we understand that timely and complete compliance with such notice periods and requirements is a contractual condition precedent to your right to any relief whatsoever, and you must plead compliance with those conditions precedent on the face of any complaint that you file against us. You and we agree that FedEx cannot be considered to have breached any obligation to you unless or until we wrongfully deny a claim submitted to us pursuant to the notice periods and requirements contained in these terms and conditions. Finally, you and we agree that you will comply with applicable notice periods and requirements even if you believe that such compliance will not result in relief from us or if you lack knowledge regarding whether such compliance will result in relief from us.

You agree that you will not sue us as a class plaintiff or class representative, join as a class member, or participate as an adverse party in any way in a class-action lawsuit against us. Nothing in this paragraph, however, limits your rights to bring a lawsuit as an individual plaintiff.

To the extent that any court finds that state rather than federal law applies to any provision of this contract, the controlling law is the substantive law of the state in which you tendered your shipment to us.

The performance of any services does not make us an agent of the shipper or any third party for any purpose.

Money-back guarantee policy

We offer a money-back guarantee for our services. This guarantee can be suspended, modified or revoked at our sole discretion without prior notice to you.

A. Money-Back Guarantee. At our option, we will, upon request, either refund or credit your transportation charges in the event of a service failure (which means delivery of your package 60 seconds or more after the published delivery commitment time for the selected service and destination, except as otherwise described in these terms and conditions). This money-back guarantee is your exclusive remedy in the event of a service failure for the recovery of all or any portion of the FedEx charges for a shipment. If the money-back guarantee is suspended, there is no remedy or recovery of charges for a service failure. There are no delivery commitments for shipments on which the money-back guarantee is suspended.

B. Limitations. The following limitations apply:

1. Credits for transportation charges will be applied to the payer's account only, and refunds will be made payable to the payer only.
2. At the sole discretion of FedEx, the money-back guarantee may not be honored when the request is made by, or the information utilized to determine the status of the package is determined by, a third party other than the payer of the charges.
3. Only one refund or credit is permitted per package. In the case of multiple-piece shipments, the money-back guarantee applies to each package in the shipment. If a service failure occurs for any package within the shipment, a refund or credit will be given only for the portion of the transportation charges applicable to that package.
4. The money-back guarantee for package services destined for areas outside our primary service areas applies only to the portion of the transportation provided directly by us. The money-back guarantee for FedEx Express Freight services destined for areas outside our primary service areas applies to the portion of the transportation provided directly by us and may also apply to the portion of the transportation provided by the cartage agent (see the Cartage Agent section for details).
5. Shipments scheduled for delivery on a holiday will be delivered the next business day. Observance of local holidays (e.g., Mardi Gras, St. Patrick's Day) may cause delivery delays. In both circumstances, the delivery commitment for application of the money-back guarantee policy will be extended for a period equal to the length of the holiday.
6. If a delivery later than the original delivery commitment time is requested by the shipper or recipient before the first delivery attempt is made, the delivery commitment time for application of the money-back guarantee policy will be adjusted to account for the requested delivery date and/or time.
7. If the shipper or recipient informed FedEx that the recipient location is closed on a certain day or at a certain time, the delivery commitment time for application of the money-back guarantee policy will be the next business day at the delivery commitment time for the service originally selected.

C. Exceptions. FedEx will not be obligated to refund or credit your transportation charges if:

1. We provide you with proof of timely delivery, consisting of the date and time of delivery and, if applicable, the name of the person who signed for the shipment, or service-exception information reflecting that the failure to deliver timely resulted from circumstances described under the Liabilities Not Assumed section.
2. The service failure resulted, in whole or in part, from any of the circumstances described under the Liabilities Not Assumed section.
3. The payer's FedEx account number was not in good credit standing, or payment instructions were invalid, and delivery was delayed until payment arrangements were secured.
4. The shipment was scheduled for delivery on the Wednesday immediately prior to Thanksgiving via any FedEx Express U.S. or FedEx Express Freight U.S. service, and was delivered within 90 minutes of the published delivery commitment time for the selected service and destination.
5. The shipment was scheduled for delivery during the seven calendar days before Christmas Day via any FedEx Express U.S. or FedEx Express Freight U.S. service, and was delivered by the end of the day on the published delivery commitment date for the selected service and destination.
6. The shipment was rerouted from the delivery address to a Hold at Location address.
7. The shipment was undeliverable or returned.
8. The shipment contained dangerous goods or dry ice.
9. The shipment was delayed due to an incorrect address or ZIP code or the unavailability or refusal of an appropriate or eligible person to accept delivery or sign for the package.
10. The shipment was delayed due to security or other regulatory delays, including permanent, regular, or daily security procedures at the recipient location.

D. Refund or Credit Requests. To qualify for a refund or credit due to a service failure, you must notify us of the service failure and request a refund or credit of your transportation charges in compliance with the conditions listed below. If you do not comply with these conditions, you are not entitled to receive a refund or credit and cannot recover compensation for a service failure in any lawsuit.

1. You may request a refund or credit of transportation charges due to a service failure in the following ways:
   a. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request via our telephone invoice adjustment system at 1.800.463.3339 (say "billing").
   d. For FedEx SameDay or FedEx SameDay Freight requests, submit your request via our telephone billing option at 1.800.399.5999.

   Note: Requests for a refund of FedEx Delivery Manager delivery-option fees must be made by the recipient online at fedex.com/billingadjustment. See FedEx Delivery Manager Terms in the fedex.com Terms of Use.
2. Your notification of a service failure must include your FedEx account number, if any; the FedEx tracking number; and the date of the shipment.
3. All requests for refund or credit of transportation charges must be received via one of the approved channels within 15 calendar days of the invoice date or within 15 calendar days from the ship date if you are paying by credit card or in advance by cash, check or money order.
4. A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request. A notification of the reason for an unpaid charge with your payment is not considered a request for an invoice adjustment or notice of a refund request if the reason relates to a service failure.

Overweight packages

If a package weighing more than 150 lbs. is incorrectly marked on the airbill or entered into any electronic shipping device as either FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day or FedEx Express Saver, then we may audit and correct the service to an available FedEx Express Freight service. Terms and conditions of the applicable FedEx Express Freight service will apply. If a package weighing more than 150 lbs. is inadvertently tendered for FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day or FedEx Express Saver, an additional charge of US$2 per pound will be assessed for each pound in excess of 150 lbs. If a package

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U.S. shipments

(Overweight packages, cont.)

weighing more than 150 lbs. is inadvertently tendered for FedEx Priority Overnight or FedEx 2Day to or from Puerto Rico, an additional charge of US$2.25 per pound will be assessed for each pound in excess of 150 lbs.

Package Consolidators (including FedEx Authorized ShipCenter locations, and FedEx ShipSite locations at Office Depot and OfficeMax)

Package Consolidators are responsible for complying with all applicable requirements in these terms and conditions.

If you tender packages to a Package Consolidator instead of to us directly, the following limitations apply:

A. Package Consolidators are not agents of FedEx, and we are not responsible for any errors or omissions made by them.

B. Package Consolidators may submit claims for refunds or credits for shipping charges under the money-back guarantee policy. Neither the person or entity tendering the package to the Package Consolidator nor the recipient is eligible for refunds or credits under the money-back guarantee policy.

C. In order for a Package Consolidator to receive packaging supplies from FedEx, the Package Consolidator must first enter into a Packaging and Pricing Agreement or a FedEx Authorized ShipCenter Agreement with FedEx.

D. Package Consolidators may charge FedEx Retail Rates for FedEx shipping services, but they are not required to. Package Consolidators set their own rates for reselling FedEx services.

E. FedEx assumes no liability, other than to the Package Consolidator, for lost, damaged or delayed shipments tendered to a Package Consolidator, as the Package Consolidator is the shipper of these packages. Package Consolidators are independently owned and operated businesses.

F. See the Package Consolidator representative for information regarding rates and services and the terms and conditions of carriage. Inquiries or claims regarding shipments tendered to a Package Consolidator must also be directed to the Package Consolidator.

G. As directed by FedEx, Package Consolidators must require a government-issued photo ID to validate the identity of their customer and must keep a record of the name and address on the ID of their customer for each package.

Package restrictions (size and weight)

The maximum limits for FedEx Express U.S. packages are 150 lbs. and 119 inches in length and 165 inches in length and girth. Packages that weigh 150 lbs. or less and exceed 96 inches in length or 130 inches in length and girth will be considered "oversize" packages. Oversize packages will be rated based on the greater of the package's actual rounded weight or dimensional weight, subject to a 90-lb. minimum billable weight. In addition, an oversize charge will apply; see Rates in the FedEx Service Guide.

Packages that exceed 119 inches in length and 165 inches in length and girth may be refused or, if found in the express package network, may be considered for transportation at our sole discretion. These packages also will be rated based on the greater of the package's actual rounded weight or dimensional weight, subject to a 90-lb. minimum billable weight, and an oversize charge will apply.

The length and girth of a package is length plus (two times the height) plus (two times the width). If the dimension includes a fraction, a fraction of one-half or greater will be rounded up to the next whole number; less than one-half will be rounded down to the next whole number.

Packaging and marking

A. You must comply with all applicable local, state and federal laws, including those governing packing, marking and labeling for all shipments.

B. All packages must be prepared and packed by the shipper for safe transportation with ordinary care in handling in an express-transportation environment. Any articles susceptible to damage as a result of conditions that may be encountered in transportation, such as changes in temperature or atmospheric pressure, must be adequately protected by proper packaging. Each shipment must be legibly and durably marked with the name, address and ZIP code of both the shipper and the recipient. Packages cannot be wrapped in kraft paper.

C. You must use packaging in new or like-new condition. All packaging must be large enough to allow cushioning on top, bottom and sides. Contents must be properly packaged to eliminate shifting.

To be in like-new condition:

- Packaging must not have any holes, tears, dents or creases.
- Boxes must have no crushed corners.
- All previous shipping labels and barcodes must be covered or concealed.

All flaps, seams and edges must be securely sealed with a minimum 2-inch-wide packing tape.

Items that cannot be packed into cartons (such as auto tail pipes, mufflers, tires and rims) must have all sharp edges and protrusions wrapped, and the address label must be secured using the tie-on tag or the tire/crate label provided by FedEx (or you may secure it by wrapping pressure-sensitive tape completely around the object). Briefcases, luggage, garment bags, aluminum cases, plastic cases, computer cartons or similar types of items whose outer finish might be damaged by adhesive labels, soiling, marking or other types of surface damage that is normal with ordinary care in handling should be placed in a protective container for shipment. Casters, wheels and rollers must be removed or packaged.

D. FedEx Express Saver shipments cannot use the FedEx Small Box, FedEx Medium Box, FedEx Large Box, FedEx Extra Large Box or FedEx Tube, unless rated with FedEx One Rate pricing.

E. Expanded polystyrene foam coolers must be shipped inside a sturdy outer container unless tested and approved for acceptance by FedEx Packaging Design and Development. Information on how to submit your packaging for testing is available at fedex.com/packaging. Expanded polystyrene foam coolers containing blood, urine and other non-infectious liquid clinical specimens must be shipped inside a sturdy outer packaging.

F. If a shipment is refused by the recipient, leaks or is damaged, the shipment will be returned to the sender if possible. If the sender refuses to accept the returned shipment or it cannot be returned because of leakage, or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx for all costs and fees of any type connected with the legal disposal of the shipment, and all costs and fees of any type connected with cleanup of any spill or leakage.

G. FedEx does not recommend the use of wet ice (frozen water) as a refrigerant. Packages containing wet ice must be prepared to prevent the leakage of any liquid, regardless of package orientation. For additional wet-ice packaging requirements, refer to the packaging guide Packaging Perishable Shipments at fedex.com/packaging.

H. FedEx reserves the right to request a shipper to submit a representative sampling of the packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test the packaging, or the sampling fails FedEx testing, FedEx will not be liable for any damages due to improper packaging.

I. FedEx may issue written notice to you if you repeatedly fail to adhere to FedEx's packaging requirements due to your pattern or practice of insufficient packaging. Claims for damage or loss associated with an identified pattern or practice of insufficient packaging will be denied. Any such claim filed related to your shipments will not be paid, regardless of which party files the claim, unless the claimant can establish that the loss or damage did not result from a failure to use proper packaging. FedEx will continue to deny such claims until we determine that you have ceased the pattern or practice of failing to adhere to the packaging requirements. Nothing in this paragraph is intended to limit FedEx's right to deny a claim where the shipment in dispute is found to have improper packaging.

J. Information on how to submit your packaging for testing or evaluation, and tips on packaging specific commodities (including automotive and mechanical parts, computers and perishables), are available at fedex.com/packaging.

K. For FedEx Express Freight shipments, freight must be on a skid, pallet or other forkliftable base. Boxes should be stacked squarely on the skid without hanging over the edge, and the weight should be distributed evenly on the skid to avoid excess weight being placed on materials inside the cartons. Use 70-gauge stretch wrap and pass a minimum of two bands (tightly secured) through the skid voids and around all cartons.

L. FedEx account holders may order supplies via fedex.com or by calling 1.800.463.3339 (say "order shipping supplies").

Perishables

Shipments containing perishable articles must be packaged for a minimum transit time of at least 12 hours greater than our delivery commitment time for the shipment. Perishables coming from Hawaii to the continental U.S. must be packaged for additional transit time. Shipping perishable articles over a weekend or holiday is discouraged, and packaging such shipments for longer transit times is required. We recommend that you

FedEx Express Terms and Conditions

U.S. shipments

(Perishables, cont.)

ship perishable items via FedEx First Overnight, FedEx Priority Overnight, FedEx First Overnight Freight or FedEx 1Day Freight, and have your proposed packaging evaluated by FedEx Packaging Design and Development. Information on how to submit your packaging for evaluation is available at fedex.com/packaging. Your failure to use proper packaging releases us from any liability for spoiled perishables that we would otherwise assume (see the Liabilities Not Assumed section).

Pharmaceuticals

You are responsible for complying with all applicable local, state and federal laws, regulations, ordinances and rules governing the shipment of pharmaceuticals. Packages containing pharmaceuticals must not have labels, markings or other written notice that a pharmaceutical is contained within. Select the Direct Signature Required Delivery Signature Option if you require FedEx to obtain a signature from someone at the delivery address, or the Adult Signature Required Delivery Signature Option if you require an adult signature for delivery. See the Delivery Signature Options section for details.

Pickup and delivery

A. We do not offer a restricted-delivery service and may deliver to someone other than the person or entity named as the recipient. We also may make an indirect delivery. Indirect delivery is a completed delivery to an address or location other than the address on the airbill and includes shipments delivered via Indirect Signature Required service. Packages cannot be delivered to P.O. boxes or P.O. box ZIP codes. Package addresses must include the complete street address and ZIP code of the recipient.

B. If our first delivery attempt of a shipment to a non-residential address is unsuccessful, we may make two additional attempts on the following two consecutive business days. If a package still cannot be delivered, we may hold it for two additional business days and may research its status with the sender, recipient, or both, and receive further instruction. After that time, we will return it to the sender as undeliverable.

C. Shipments to hotels, hospitals, government offices or installations, university campuses, or other facilities that utilize a mailroom or other central receiving area will be delivered to the central receiving area, unless otherwise authorized and approved by FedEx.

D. Any person scheduling a pickup other than the sender must provide a FedEx account number in good credit standing; otherwise, the pickup must be scheduled by the sender. We require a minimum of two hours from the time the shipment(s) will be ready to make the pickup. (Contact FedEx Customer Service for the specific lead times required.) Repeated pickup attempts without packages being ready may result in the cancellation of pickup privileges.

E. Proof of pickup is available upon request. You must provide the pickup number or FedEx tracking number (also known as the airbill number). We will not provide proof of pickup unless you provide this information.

F. At our sole discretion, we may refuse to pick up or deliver a shipment (package or freight), or use alternative pickup or delivery arrangements, to maintain the safety of our employees and in cases in which we believe that our services may be used in violation of local, state or federal laws.

G. Additional charges may apply for late-hours, weekend or holiday pickup and delivery.

H. Pickup and delivery may not be available in all areas.

I. A return pickup surcharge applies for FedEx Print Return Label, FedEx Email Return Label and FedEx Express Billable Stamp shipments.

J. In order to facilitate delivery or release of a shipment, FedEx may, at its sole discretion, contact the recipient to obtain delivery instructions, or to notify them that a delivery is scheduled, that a delivery has been completed or that a shipment is available for pickup at a Hold at Location facility. FedEx may also accept requests for delivery options from a recipient using FedEx Delivery Manager.

K. At its discretion, FedEx may not deliver or attempt delivery within the delivery commitment time of the service requested, if the shipper or recipient requested a later delivery or informed FedEx that the recipient is closed during the delivery commitment time. In this situation, charges will be assessed based on the service initially selected by the shipper. The shipper or payer is responsible for communicating with the recipient regarding requested later delivery times and is responsible for knowing the days and times that the recipient location can accept FedEx deliveries.

L. If a shipper tenders packages that substantially exceed the number, type, size and/or weight of packages tendered on average for the location by the shipper throughout the year, FedEx may accept such packages but, at its sole discretion, suspend the FedEx Money-Back Guarantee, if applicable, or adjust commitment times.

M. We reserve the right to assess a Residential Delivery surcharge on any shipment delivered to a home or private residence, including locations where a business is operated from a home, or on any shipment in which the shipper has designated the delivery address as a residence, including shipments where the delivery location has been designated as Residential Delivery in error.

Plants and plant materials

You must ship plants and plant materials, including seedlings, plant plugs and cut flowers, in accordance with applicable local, state and federal laws. Packages containing these items may be inspected by government agencies, which may result in a delay in delivery or seizure by government inspectors. FedEx Express is not liable or responsible for damage, refunds or credits resulting from such delays or seizures. (See the Liabilities Not Assumed and Money-Back Guarantee Policy sections.) See guidelines on packaging specific commodities at fedex.com/packaging.

Prohibited items

You are prohibited from tendering the following items for shipment, and you agree not to do so:

a. Cash and currency.
b. Live animals, except as provided in the Animals, Ornamental Marine Life (Including Live Fish) and Animal Carcasses section. (Edible seafood, such as live lobsters, crabs or other types of fish and shellfish for human consumption, is acceptable, provided the shipper is in compliance with all local, state and federal laws.)
c. Animal carcasses, except as provided in the Animals, Ornamental Marine Life (Including Live Fish) and Animal Carcasses section. (This restriction does not apply to properly packaged meat or poultry products intended for human consumption.)
d. Human corpses, human body parts, human embryos, or cremated or disinterred human remains.
e. Shipments that require us to obtain a local, state or federal license for their transportation.
f. Shipments that may cause damage or delay to equipment, personnel or other shipments.
g. Items resembling a bomb, hand grenade or other explosive device, except as provided in the Dangerous Goods section. This includes, but is not limited to, inert products such as novelty items, training aids and works of art.
h. Bump fire stocks and other rapid-fire trigger activators.
i. Ghost guns and other firearms not containing a serial number.
j. Any firearm or other weapon manufactured using a 3-D printing machine.
k. 3-D printing machines designed, or that function exclusively, to manufacture firearms.
l. Lottery tickets and gambling devices where prohibited by law.
m. Hazardous waste. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste.
n. Packages that are wet, leaking or emit an odor of any kind.
o. Live insects.
p. Shipments or commodities that are prohibited by applicable local, state or federal law.
q. Counterfeit goods, including, but not limited to, goods under a trademark that is identical to or substantially indistinguishable from a registered trademark, without the approval or oversight of the registered trademark owner (also commonly referred to as "fake goods" or "knock-offs").
r. Tobacco and tobacco products, including but not limited to cigarettes, cigars, loose tobacco, smokeless tobacco, hookah or shisha.
s. Electronic cigarettes and their component parts, any other similar device that relies on vaporization or aerosolization, and any noncombustible liquid or gel, regardless of the presence of nicotine, that can be used with any such device. (Effective March 1, 2021)
t. Marijuana, as defined by U.S. federal law, 21 U.S.C. 802(16), including marijuana intended for recreational or medicinal use and marijuana-derived cannabidiol ("CBD"); any product with a delta-9-tetrahydrocannabinol ("THC") concentration of more than 0.3% on a dry weight basis, except as set out in 21 CFR 1308.35; and synthetic cannabinoids.
u. Raw or unrefined hemp plants, or their subparts (including, but not limited to, hemp stalks, hemp leaves, hemp flowers and hemp seeds), except as set out in 21 CFR 1308.35.
v. Any substance that has not been approved for a medical use by the U.S. Food and Drug Administration and also has been listed as a Drug or Chemical of Concern by the U.S. Drug Enforcement Administration, including, but not limited to, kratom and *Salvia divinorum*.

FedEx Express Terms and Conditions

U.S. shipments

(Prohibited items, cont.)

w. Waste or garbage for disposal.
x. These additional items are prohibited by FedEx SameDay and FedEx SameDay Freight:
- Alcoholic beverages.
- Dangerous goods, including Common Fireworks (Division 1.4 explosives). The following dangerous goods are accepted for shipment: dry ice and Biological Substance, Category B (UN 3373).
- Firearms.
- Live animals, regardless of any approval as provided in the Animals, Ornamental Marine Life (Including Live Fish) and Animal Carcasses section. Edible seafood is accepted; see (b) above.
- Plants and plant materials.

Notwithstanding any other provision of the FedEx Service Guide, we are not liable for delay of, loss of or damage to a shipment of any prohibited item. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's violation of any local, state or federal laws or regulations or from tendering any prohibited item for shipment.

Proof of delivery

A. We will, when available, provide proof-of-delivery information for packages delivered within our primary service areas when requested by the sender, recipient or third-party payer within 18 months of the shipping date. We assume no liability for our inability to provide a record of the proof of delivery. We assume no liability for our inability to provide documentation of the proof-of-delivery phone call for FedEx SameDay service.
B. When available, we may also provide an image of the signature proof of delivery online at fedex.com. We will, when available and when requested by the sender, recipient or third-party payer, provide an image of the recipient's signature along with other delivery information that is available in electronic form. The signature proof of delivery is available online at fedex.com or via FedEx Ship Manager software or electronic data interchange (EDI). If requested, we will send to the shipper, recipient or third party a copy of the signature proof of delivery via fax, or via FedEx Standard Overnight Envelope for a special handling fee (see Rates in the FedEx Service Guide for details).
C. For FedEx SameDay service, we will, if requested, phone the shipper to provide the time of delivery and name of the person who received the delivery. Two attempts are made to contact the shipper within two hours of delivery. If unsuccessful, FedEx has no further obligation to the customer with respect to proof of performance.

Rate quotations

Rates and service quotations provided to you by FedEx, including but not limited to, rates and service quotations provided by our employees, agents, interactive voice response systems and customer automation platforms are estimates and will be based upon information provided by you, but final rates and service charges may vary from the quotes based upon the characteristics of the shipment actually tendered to us and the application of these terms and conditions. Any conflict or inconsistency between the FedEx Service Guide and other written or oral statements or quotes (except those found in a FedEx Sales or FedEx Express Customer Automation agreement) concerning the rates, features of service, and terms and conditions applicable to FedEx Express service will be controlled by the FedEx Service Guide, as modified, amended, changed or supplemented. We are not liable for, nor will any adjustment, refund or credit of any kind be made, as a result of any discrepancy in any rate or service quotation made prior to tender of the shipment and the rates, and other charges that we invoice to you. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted FedEx Retail Rates for shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.
- Shippers may request FedEx One Rate pricing for qualifying FedEx Express shipments as an alternative to FedEx Standard List Rates, Account-Specific Rates or FedEx Retail Rates. See the FedEx One Rate information in the Find Your Rate section of this Service Guide for details.

Refusal or rejection of shipments

We reserve the right to refuse, hold or return any shipment and may do so at our sole discretion and without liability to us. We will execute that right when (but not limited to cases in which): (1) the shipment may cause damage or delay to other shipments, property or personnel; (2) the shipment is likely to sustain damage or loss in transit because of improper or unacceptable packaging or otherwise; (3) the shipment contains any prohibited items; (4) the account of the person or entity responsible for payment is not in good credit standing; (5) when acceptance of the shipment may jeopardize our ability to provide service to other customers; or (6) when FedEx is unable to validate the identity of the shipper. We have no liability whatsoever for refusal or rejection of shipments.

Return options

FedEx Express return options are subject to all other terms and conditions provided in the FedEx Express claims regulations, and as a whole, these terms and conditions. The contents of a return shipment are subject to the same restrictions and prohibited-item limitations as the original shipment.

FOR FEDEX RETURNS, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES A RETURN SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND PICKUP FEES, INCLUDING ANY SPECIAL HANDLING FEES, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

Routing and rerouting

FedEx may accept a request to reroute a shipment subject to the following conditions:

1. A special handling charge will be billed to the account number specified on the FedEx airbill for each rerouted package, and it will appear as an address correction on the invoice. This charge will not be applied when a package is changed to Hold at Location and the FedEx location is in the same city as the city on the airbill. Otherwise, the special handling charges will apply. See Rates in the FedEx Service Guide for details.
2. To reroute a shipment, the sender must call 1.800.463.3339 and provide us with a FedEx account number, the FedEx tracking number, the new destination and a valid contact telephone number for the recipient. A reroute to Hold at Location can also be requested through fedex.com.
3. We may not honor a reroute request from the recipient other than to Hold at Location within the original destination city.
4. Our money-back guarantee policy does not apply to shipments that are rerouted. We have no liability or any remedy for service failure for these shipments.
5. Only one reroute will be allowed per package.
6. We may require photo identification of the person authorized to pick up the package.
7. FedEx may not reroute shipments when Adult Signature Required has been selected or applied as a delivery signature option.
8. Dangerous goods may not be rerouted to an address other than the original intended-recipient's address provided by the shipper, unless dry ice is the only type of dangerous goods contained in the shipment. (*Note:* All dangerous goods shipments may be made available as hold for pickup at permissible locations or be returned to the sender.)
9. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.

We will determine the routing of all shipments, including the mode of transportation used, and may use air transportation, ground transportation or any combination thereof in providing our services. We reserve the right to divert any shipment (including use of other carriers) in order to facilitate its delivery.

Note: This section does not apply to requests made by the recipient using FedEx Delivery Manager to request delivery to another address. See FedEx Delivery Manager Terms in the fedex.com Terms of Use.

Service areas

Service areas are subject to change without notice. For current service area information on selected ZIP codes, please call 1.800.463.3339.

Signature releases

A. Shipments with a declared value of less than US$500 may be delivered and released without obtaining a signature when the sender has authorized a release or, at our sole option, upon oral or written instruction from the sender or recipient. A shipment may also

FedEx Express Terms and Conditions

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(Signature releases, cont.)

be released without a signature if the recipient has provided authorization by signing the Release Delivery Authorization and Indemnification Agreement for Recipients (obtained through your local FedEx Ship Center or your FedEx account executive) or online using FedEx Delivery Manager. We may authorize shipments released without signature to those with accounts in good credit standing and to those who otherwise have established a satisfactory payment history. We also reserve the right to release packages at residential delivery locations without obtaining a signature, provided that none of the restrictions below apply.

B. At our sole discretion, some shipments may not be released without a delivery signature even when release is authorized, including, but not limited to:

1. Bill-recipient shipments when the recipient's FedEx account is not in good credit standing or is not indicated on the airbill.
2. Damaged shipments.
3. Dangerous goods shipments, except those with dry ice as the only dangerous goods in the shipment.
4. Firearms.
5. C.O.D. shipments.
6. Indirect deliveries.
7. Shipments billed to an invalid or missing credit card number.
8. Alcohol shipments.
9. One or more packages in a multiple-piece shipment if all packages cannot be safely released.
10. The delivery location or circumstances are unsuitable for release without signature as determined at our sole discretion.

C. At our sole discretion, shipments having a declared value of US$500 or greater may not be released without a signature even where the release is otherwise authorized**.**

Tobacco and tobacco products

Tobacco and tobacco products are prohibited. Please see the Prohibited Items section.

Undeliverable shipments

An undeliverable shipment is one that cannot be delivered for reasons that include, but are not limited to, any of the following:

- The recipient refuses to pay for a bill-recipient shipment.
- The recipient of a Hold at Location shipment cannot be contacted or the recipient fails to retrieve the shipment.
- The recipient refuses to accept the shipment prior to, during or after delivery.
- The recipient's delivery address cannot be located.
- The shipment was addressed to an area not served by FedEx.
- The shipment's contents or packaging are damaged to the point that rewrapping is not possible.
- The shipment would likely cause damage or delay to other shipments or property or injury to personnel.
- The shipment contains prohibited items.
- The recipient's place of business is closed.
- No appropriate person was available to accept the shipment at a delivery location on the initial delivery attempt or reattempts.
- The shipment was improperly packaged.

When practicable, we will contact the sender for instructions on returning or otherwise disposing of the shipment. If the sender requests return, it will travel by FedEx 2Day, FedEx Express Saver or FedEx Priority Overnight (shipping will be charged to the sender).

A. If a package shipment is undeliverable for any reason, we will attempt to notify the shipper to arrange for the shipment's return. The charges associated with the original shipment remain due and payable within 15 days from the invoice date. If a package is marked "Bill Recipient" and is refused or returned to the sender, the billing is automatically changed to "Bill Sender."

B. Package shipments will be returned via FedEx Express Saver service at the shipper's expense unless contrary instructions are received from the shipper after five business days from the initial delivery attempt. However, nonfreight package shipments will be returned via FedEx Priority Overnight service at no additional charge if the shipment is undeliverable because of a service failure or damage to the shipment caused by FedEx.

If the shipment is undeliverable for any other reason, all return charges and fees will be assessed to the original shipper, along with the original transportation charges and fees.

C. If a FedEx Express Freight shipment is marked "Bill Recipient" and is refused or returned to the sender, the billing is automatically changed to "Bill Sender."

All FedEx Express Freight shipments will be returned via FedEx 3Day Freight. The freight shipment will be returned at no additional charge if the freight shipment is undeliverable because of a service failure. If the shipper requests return via another service, our regular rates will apply. If the freight shipment is undeliverable because of a non-service-failure reason, all return charges and fees will be assessed to the original shipper, along with the original transportation charges and fees.

Our money-back guarantee policy does not apply to undeliverable or returned shipments.

D. Dangerous goods shipments will only be returned via FedEx Dangerous Goods Service or other appropriate means. A dangerous goods special handling fee applies. The shipper must supply a completed return airbill and all other required documentation.

E. FedEx reserves the right, at its sole discretion, and without notice, to sell, destroy or otherwise dispose of undeliverable shipments. By tendering a shipment, the shipper agrees to transfer and convey good and sufficient title of the contents of undeliverable shipments to FedEx, and agrees to pay any costs incurred in the sale, destruction or disposal thereof.

Warranties

WE MAKE NO WARRANTIES, EXPRESS OR IMPLIED.

If you have questions or concerns regarding FedEx services, please send your correspondence to: FedEx Customer Relations Department, 3875 Airways Blvd., Module H, Memphis, TN 38116.

These FedEx Express Terms and Conditions, which are a part of the FedEx Service Guide, are published periodically by FedEx Corporate Services, Inc., on behalf of Federal Express Corporation and its subsidiaries and affiliates for the exclusive use of their customers and employees. The FedEx Service Guide contains currently effective retail rates under which packages, documents, skids and containers are accepted for carriage. The most current FedEx Service Guide, available on fedex.com, and any amendments, addendums or supplements supersede all previous FedEx Service Guides and other prior statements concerning the rates and conditions of FedEx service to which it applies.

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International shipments (U.S. edition)

Effective January 4, 2021

Updated April 19, 2021

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These FedEx Express Terms and Conditions, contained in the FedEx Service Guide, supersede all previous terms and conditions, amendments, supplements, and other prior statements concerning the rates and conditions of FedEx Express service to which these terms and conditions apply. The contract of carriage as expressed in these terms and conditions constitutes the entire agreement between the parties and supersedes all previous agreements and understandings, whether oral or written, between the parties or any agents, affiliates or subcontractors thereof (including FedEx Office and Print Services, Inc. and its agents, affiliates and employees ["FedEx Office"]) with respect to the subject matter hereof, and each party warrants that it has not relied and will not be relying upon any evaluation, representation or advice from the other party, its agents, affiliates or subcontractors (including any agents, affiliates or employees of FedEx Office) except representations expressly made in writing in these terms and conditions. The downloadable version (PDF) of the FedEx Express Terms and Conditions at fedex.com on the date of shipment is controlling.

The FedEx Service Guide consists of the service information at fedex.com/serviceguide and the overview of services in the downloadable FedEx Service Guide (U.S. and U.S. export); U.S., U.S. export, U.S. import and U.S. retail rates; these FedEx Express Terms and Conditions; the FedEx Ground Tariff; and the FedEx SameDay City Tariff. The FedEx Express Terms and Conditions and rates in this book and at fedex.com/serviceguide make up the contract of carriage under which your shipments are transported, unless modified under a separate agreement. FedEx reserves the right to unilaterally modify, amend, change or supplement the FedEx Service Guide, including, but not limited to, the rates, services, features of service, and these terms and conditions, without notice. Only an officer in the Legal Department of FedEx Corporation or successor positions may authorize a supplement to, or modification, change or amendment of, the FedEx Service Guide. No other agent or employee of FedEx, its affiliates or subsidiaries, nor any other person or party, is authorized to do so. This restriction in modification does not apply to a modification applicable to a single customer and included in a FedEx Sales or FedEx Customer Automation agreement. To the extent a conflict exists between a FedEx Sales or FedEx Customer Automation agreement and these FedEx Express Terms and Conditions, the FedEx Sales or FedEx Customer Automation agreement controls.

Any failure to enforce or apply a term, condition, or provision of the FedEx Service Guide shall not constitute a waiver of that term, condition or provision or otherwise impair our right to enforce or apply such a term, condition or provision in the future.

International shipments (U.S. edition)

The following pages contain the FedEx Express Terms and Conditions applicable to FedEx Express international services and service options (including FedEx International Next Flight, FedEx International First, FedEx International Priority, FedEx International Priority Freight, FedEx International Broker Select, FedEx International Priority DirectDistribution, FedEx International Priority DirectDistribution Freight, FedEx International Controlled Export, FedEx 10kg Box, FedEx 25kg Box, FedEx International MailService, FedEx International Economy and FedEx International Economy Freight) from the U.S. to selected international destinations and between Puerto Rico and the U.S., including, but not limited to, any such items tendered by customers utilizing FedEx electronic shipping systems, air waybills, labels and shipping software. For international shipments tendered for FedEx International Premium, FedEx International Express Freight or FedEx International Airport-to-Airport, please see the applicable Service Guide, terms and conditions, and/or tariffs for these services. Refer to fedex.com/us/terms/other-services. (*Note:* fedex.com URLs are subject to change.) See the U.S. Shipments section when shipping to and from points within the U.S., including Alaska and Hawaii. Shipments originating outside the U.S. for U.S. or other international destinations are subject to local tariffs and the terms and conditions of the FedEx subsidiary, branch or the independent contractor that accepted the shipment. These terms and conditions include terms regarding the importation and customs clearance of shipments into the U.S. See the FedEx Ground Tariff when shipping by FedEx Ground.

If there is a conflict between these terms and conditions and the terms and conditions on any FedEx air waybill, shipping label or other transit documentation, the terms and conditions in the FedEx Service Guide, as amended, modified, changed or supplemented, will control to the extent they are not in conflict with the rules relating to liability for international carriage established by the Warsaw Convention, as amended, or Montreal Convention, other applicable treaties or any applicable tariff.

Rates and service quotations by our employees and agents are based upon information you provide, but final rates and service may vary based upon the shipment actually tendered and the application of these terms and conditions. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted FedEx Retail Rates for shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

Any conflict or inconsistency between the FedEx Service Guide and other written or oral statements concerning the rates, features of service, and terms and conditions applicable to FedEx Express international services from the U.S. to international locations and many terms regarding importation and inbound clearance of shipments into the U.S. will be controlled by the FedEx Service Guide, as modified, amended or supplemented.

For the most current information regarding areas served and delivery commitments, contact Customer Service at 1.800.463.3339 (say "international services" for international information).

The term "FedEx Express international services" means these services and service options: FedEx International Next Flight, FedEx International First, FedEx International Priority, FedEx International Priority Freight, FedEx International Broker Select, FedEx International Priority DirectDistribution, FedEx International Priority DirectDistribution Freight, FedEx International Controlled Export, FedEx 10kg Box, FedEx 25kg Box, FedEx International Economy, FedEx International Economy Freight and FedEx International MailService.

Definitions

"Account-Specific Rates" are the rates paid by FedEx account holders who have discounts applied to their account and who charge their shipping to their FedEx account.

"Air waybill" means any shipping document, label, electronic entry or similar item used in the FedEx system for the services described in these terms and conditions. Originals must be used (photocopies are not accepted).

"Ancillary clearance service" means value-added services that FedEx may provide to accommodate the requirements of regulatory agencies, or that customers may request FedEx (or our assigned broker) to perform on the customer's behalf. Such services are provided in addition to the normal customs-clearance process. Ancillary clearance services may incur a service fee that will be invoiced to the designated payer of the duty-and-tax invoice.

"Billable weight" and **"chargeable weight"** mean the weight used to calculate the rate. The billable weight and chargeable weight are the greater of actual or dimensional weight.

"Business day" means Monday through Friday except for the following U.S. holidays:

Memorial Day	New Year's Day
Independence Day	Constitution Day (Puerto Rico only)
Labor Day	Good Friday (Puerto Rico only)
Thanksgiving Day	Three Kings Day (Puerto Rico only)
Christmas Day	

Observation of holidays is subject to change. Refer to the holiday list at fedex.com/en-us/service-guide/holiday-schedule.html for details. The business day may differ in some international locations due to local customs.

"Consolidator" means any person, corporation, partnership or other entity that is independent from FedEx and derives income from the consolidation of the packages of others for tender to us, including all FedEx Authorized ShipCenter locations and entities who have executed a Packaging and Pricing Agreement, Package Consolidator Agreement or Packaging Agreement with FedEx.

"Customer," "sender" or **"shipper"** means the person whose name is listed on the air waybill as the sender.

"FedEx," "FedEx Express," "our," "us" and **"we"** refer to Federal Express Corporation and its officers, employees and agents (but does not include cartage agents).

"Freight" means any single piece, skid or freight handling unit with a chargeable weight greater than 150 lbs. Any fraction of a pound is rounded up to the next-higher pound.

"Freight handling unit" means any piece, skid, pallet, carton, crate or cargo that is unitized or bundled and individually identified with or without a forkliftable base.

"Guide" or **"Service Guide"** means the FedEx Service Guide, as modified, amended or supplemented.

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(Definitions, cont.)

"In good credit standing" means: (1) that payment on the FedEx account is current; (2) the account is not in "cash only" status; and, (3) for commercial or business accounts, the balance does not exceed the credit limit established by FedEx.

"Length" is the longest side of a package.

"Overcharge" means a charge based on an incorrect rate; an incorrect special handling fee; billing a service other than the service selected for the package; billing based on incorrect package or shipment weight; billing to the wrong account number; or any other billing, unrelated to a service failure, that results in an incorrect charge.

"Package" means any single parcel or piece with a chargeable weight of 150 lbs. or less. Any fraction of a pound is rounded up to the next-higher pound.

"Recipient" or **"consignee"** means the person whose name is listed on the air waybill as the recipient.

"Reroute" means to deliver a shipment to an address different from that specified on the air waybill, and includes a change: (1) from one street address to another in the same city and state, (2) from directions to Hold at Location to a request for delivery to another location, (3) from the delivery instructions on the air waybill to a request to Hold at Location, or (4) from one Hold at Location address to another in the same city and state. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply. *Note:* Reroute does not apply to requests for delivery to another address made by the recipient through methods approved by FedEx.

"Residential delivery" means a shipment addressed to a home or private residence, including locations where a business is operated from the home, and/or a shipment in which the shipper has designated the delivery address as residential.

"Residential pickup" means a pickup from a home or private residence, including locations where a business is operated from the home.

"Retail Rates" apply to shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

"Service failure" means delivery of your package 60 seconds or more after our published delivery commitment for the FedEx service for that package, except as otherwise described in these terms and conditions.

"Ship date" or **"shipment date"** is the date the shipment is tendered to FedEx. For shipments tendered at a FedEx location after the last pickup time, the ship date is the next business day.

"Shipment" means one or more pieces, either packages or freight, moving on a single air waybill.

"Standard List Rates" are the rates paid by FedEx account holders who do not have discounts applied to their account and who charge their shipping to their FedEx account.

"Transportation charges" mean amounts assessed for movement of a shipment and do not include any other fees or charges that may be assessed under the FedEx Service Guide, including other transportation-related fees such as (but not limited to) declared-value charges, special handling fees, customs duties and taxes, and surcharges.

"Valid" as it relates to account numbers means a FedEx account number that has been issued by FedEx and that is in good credit standing.

"You" or **"your"** means the shipper/sender, recipient and their agents, servants, employees, and any other person or entity having or claiming an interest in a shipment.

Non-waiver

Any failure by us to enforce or apply a term, condition or provision of the FedEx Service Guide does not constitute a waiver of that term, condition or provision and does not otherwise impair our right to enforce such term, condition or provision.

Account numbers

All shipments originating in the U.S. and paid for with cash, check, debit or credit card must be tendered at a staffed shipping location, and will be charged FedEx Retail Rates.

For transactions other than "Bill Sender," "Bill Recipient" or "Bill Third Party," you must pay by cash (not accepted at all FedEx locations), check, money order or credit card. Payment is required when you give us your package. For "Bill Sender" and "Bill Third Party" transactions, packages will not be accepted unless you provide a valid FedEx account number.

For "Bill Recipient" transactions, packages can be tendered without payment, but in order for the package to be delivered, the recipient must provide a valid FedEx account number or pay with cash, check, money order or credit card (if accepted as a form of payment in the destination country) at time of delivery. If the recipient or third party refuses to pay any transportation charges and other fees, including, but not limited to, duties and taxes, the package will be treated as undeliverable and the sender will be responsible for all transportation charges and other fees, including all special handling fees and duties and taxes.

For customers utilizing our electronic shipping systems, a valid FedEx account number is required for "Bill Sender," "Bill Recipient" or "Bill Third Party" transactions.

Account numbers are issued by FedEx according to shipping location and are nontransferable. Account numbers are issued and used solely at the discretion of FedEx. FedEx may discontinue the use of accounts, in whole or in part, and terminate all or particular accounts and account numbers at any time, for any reason, at its sole discretion. Improper, illegal or any other misuse of your FedEx account may also, at the sole discretion of FedEx, result in loss of discounts or termination of the account. Improper, illegal or other misuse includes, but is not limited to, ordering supplies for any purpose other than shipping with FedEx, unauthorized consolidation of shipments owned by different parties, or violations of the terms and conditions in this FedEx Service Guide. If your account has been compromised or stolen, the account may be closed and you may be issued a new account. However, you will be responsible for all valid charges on the closed account. Any supplies, materials, rights or privileges that you acquire by holding a FedEx account number may not be used for any purpose other than shipping with FedEx, and FedEx may seek damages against you for any improper, illegal or other misuse of your account. If your account is terminated, we reserve the right, at our sole discretion, to deny your application for new or additional FedEx account numbers at any time in the future. Except for Canada- and Puerto Rico–based accounts, international account numbers may not be used for shipments between two points within the U.S. All charges will be billed and must be remitted in U.S. funds.

Any individual or entity that uses the FedEx account or shipping discounts of another FedEx account holder without authorization will be charged Standard List Rates for all such shipments without prior notice. This includes all shipments, whether they are classified as "Bill Sender," "Bill Recipient" or "Bill Third Party," or any other method of billing. Unauthorized use includes, but is not limited to, using the shipping discount of another FedEx account holder without the knowledge and permission of both FedEx and the account holder.

All requests for account numbers are subject to credit investigation and verification by our Credit Department and Customer Account Confirmation Department. FedEx utilizes business credit reporting agencies, audited financial statements, Standard & Poor's and Moody's bond ratings, and other sources as necessary, to determine eligibility for open credit terms. FedEx does not offer consumer credit privileges. Any individual shipping for personal use must prepay the shipment charges or establish a FedEx account for billing directly to a major credit card. Stored-value cards or gift cards cannot be used to open an account; however, such cards may be used for payment when tendering a package at staffed FedEx shipping locations, and in conjunction with our credit card acceptance policy. If your FedEx account is billed directly to a credit card, you agree to the following terms: (1) you authorize FedEx to initiate variable charges to the credit card to settle charges payable to FedEx; (2) you authorize FedEx to charge your card for any unpaid amounts on your account; (3) you authorize the card issuer to pay any amounts associated with your account without requiring a signed receipt; (4) you agree to keep your card information current (FedEx may receive updates on your card information from participating issuing banks and may update your account profile to avoid service disruptions); (5) you agree that FedEx shall have no liability for any insufficient funds or other charges incurred from attempts to charge and/or place holds on your card; and (6) your agreement to these terms and conditions is to be accepted as authorization to the card issuer to pay all amounts associated with your account.

The party to whom a FedEx account number is issued is liable for all charges to the account, including those resulting from unauthorized use. The account holder is responsible for the safekeeping of the account number. The account number should be released only to those authorized to ship on the account.

Failure to keep your FedEx account current may result in your account being placed on a cash-only status. Use of an account on cash-only status may result in your package being delayed, rejected or returned until arrangements for payment are completed. If the account number to be billed is not valid, the shipment may be refused, delayed or returned until an alternative form of payment is secured. If a package is held, returned,

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(Account numbers, cont.)

or delivery is otherwise delayed because the account is not in good credit standing, you will not be entitled to a refund or credit of your transportation charges under the Service Failure Money-Back Guarantee Policy.

You must use your FedEx account number to obtain any discount applicable to your account. Use of your account number constitutes your agreement that all packages and freight shipped via FedEx Express international services shall be subject to these terms and conditions, as modified, amended or supplemented.

FedEx may provide trade credit information on its account holders to credit bureaus.

Alcoholic beverages

Only licensed entities holding a state and federal license or retailers holding a state license may ship alcohol with FedEx. Consumers may not ship alcohol. Shippers must enter into an approved FedEx Alcohol Shipping Agreement before shipping any alcohol with FedEx. For more information, go to fedex.com/us/wine or contact your FedEx account executive. An ancillary clearance service fee may apply if your shipment requires special import clearance processing; see fedex.com for more information.

For U.S. Import: FedEx will not accept shipments of alcohol (beer, wine or spirits) to nonlicensed parties located in the U.S. from an international location. FedEx will accept shipments of alcohol (beer, wine and spirits) inbound to the U.S. when both the shipper and recipient are licensed entities. For more information, go to fedex.com/us/wine. The shipper must hold a license from the country of origin issued in accordance with that country's law and regulations. The recipient, located in the U.S., is required to hold: (1) a basic permit for importer and/or wholesaler issued from the U.S. Department of Treasury, Alcohol and Tobacco Tax and Trade Bureau (TTB), and (2) if applicable, a wholesaler, dealer, distributor or manufacturer license issued from the state in which the recipient is located.

For U.S. Export: FedEx will accept alcohol shipments for export from the U.S. when both the shipper and recipient are licensed entities, and wine shipments from licensed entities directly to consumers in a limited number of countries, subject to additional requirements and all applicable laws and regulations. For more information, go to fedex.com/us/wine. Shippers located in the U.S. must hold: (1) a basic permit for importer and/or wholesaler issued from the TTB, and (2) if applicable, a wholesaler, dealer, distributor, retailer or manufacturer license issued from the state in which the shipper is located.

Contact your FedEx account executive for complete details.

Billing

A. "Bill Sender" means the specified charges will be billed to the sender. The sender's FedEx account number must appear in the appropriate section of the air waybill, and the account should be current. FedEx International Next Flight and FedEx International MailService shipments may only be shipped "Bill Sender" and "Bill Third Party," but all charges must be verified (for U.S. accounts only). For duty-and-tax charges, "Bill Sender" means the sender will be invoiced for applicable duties and taxes and additional ancillary clearance fees incurred.

B. "Bill Recipient" means the specified charges will be billed to the recipient. In order to choose this billing option, the recipient's valid FedEx account number must appear on the air waybill before it is delivered and payment on the account must be current, or the recipient must pay for the package at time of delivery. If the recipient is billed initially and refuses to make payment for the shipment, the charges may be rebilled to a third party. If not paid by the third party, any additional rebilling must be to the sender's account. The sender is liable for, and will be billed for, all charges and fees in the event the recipient or any third party does not pay.

C. "Bill Third Party" means the specified charges will be billed to someone other than the sender or recipient. In order to choose this billing option, the third party's valid FedEx account number must be entered in the appropriate section of the air waybill and must be in good credit standing. The sender is liable for, and will be billed for, all charges and fees in the event the recipient or any third party does not pay. If the third party refuses to pay, the transportation charges will automatically be billed to the sender and duties and taxes to the recipient. If the third party does not have credit arrangements with FedEx, the sender will automatically be billed.

D. Invoices for transportation charges are payable within 15 days of the invoice date. Invoices for duties and taxes are payable upon receipt.

E. We reserve the right to verify the method of payment for any shipment and to refuse any shipment for which the method of payment cannot be verified.

F. FedEx may consider payment type in determining pricing and discounts, and reserves the right to adjust discounts based on payment type.

G. Payer Rebilling. At our sole discretion, we may accept requests to change billing instructions from the shipper or current bill-to party up to 90 days from the current invoice date. FedEx must receive prior approval from the new bill-to party for:

- Transportation charges being rebilled to a consignee or third party when not due to a FedEx billing error.
- Duty-and-tax charges being rebilled to the shipper if originally billed to the consignee and not due to a FedEx billing error.
- Duty-and-tax charges being rebilled to the consignee or third party when not due to a FedEx billing error.

Requests for rebilling of transportation charges must be received via one of the approved channels:

1. Submit your request through the Non-Pay option with Electronic Data Interchange (EDI) if you are a registered user; or
2. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or
3. Submit your request via fedex.com/us/customersupport/email/express_ground.html (select Billing/Invoicing as the category). Your request for a rebill of transportation charges must include the current invoice number, the FedEx tracking number, amount and the new FedEx account number that you want to rebill; or
4. Submit the request via our automated interactive voice response system at 1.800.463.3339 (say "billing"). Your request for a rebill of transportation charges must include your FedEx account number, if any, the current invoice number, the FedEx tracking number and the new FedEx account number that you want to rebill.

H. Billing and Special Handling Fees:

1. A special handling fee will be charged where no account number appears on the air waybill or where an incomplete, inaccurate or invalid account number appears on the air waybill in "Bill Sender," "Bill Recipient" or "Bill Third Party" transactions. If a "Bill Sender," "Bill Recipient" or "Bill Third Party" package is received without a FedEx account number, we will attempt to determine the correct account from our records and bill the account for all charges and fees, plus the special handling fee. Any applicable discount will apply. If, however, we cannot determine the correct account, the transportation charges plus the special handling fee will be billed directly to the sender and no discount will be allowed. See Rates in the FedEx Service Guide for details.
2. A US$20 special handling fee will be charged to you for any check or electronic funds transfer that is dishonored for any reason.

I. Duties and taxes may be assessed on the contents of shipments destined for international locations. If we disburse duties and taxes to a customs agency on behalf of the payer, the payer may be assessed an ancillary clearance service fee based on a flat rate or a percentage of the total amount disbursed (whichever is greater). See the Duties and Taxes section for details.

J. Electronically captured data will be used for billing purposes in the event a billing copy of the air waybill is not available at the time of billing.

K. Charges in freely convertible currencies other than U.S. dollars are billed to the payer's account. Charges requiring conversion to a currency other than U.S. dollars will be calculated daily using the median bid price obtained from OANDA, an internet exchange-rate service, except for those currencies where the customary practice is to use local bank rates to convert currency for payers in that country. The median bid price is the average price at which buyers offer to buy currencies from sellers during the given period. These currency conversion rates can be accessed at www.oanda.com.

The currency-conversion rate in effect one day prior to the ship date will be used for conversions to non-hyper-inflationary currencies. However, we reserve the right to use the exchange rate at invoice date, as opposed to shipment date, in countries where the currency is volatile.

There is an additional exchange fee of 1.75% for conversion from any non-U.S. currency to U.S. dollars, 2.3% for U.S. dollars to any currency, and 2.0% between all non-U.S. currency conversions. The currencies of participating European Union countries will have stationary conversion rates to the euro. There is no exchange fee between currencies related to the euro. Charges in currencies other than the U.S. dollars that are not freely convertible will be converted to U.S. dollars and billed to the payer's account either at the free-market rate or at the official rate at which FedEx was permitted to purchase U.S. dollars in the relevant currency, at our sole option.

L. NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE SENDER IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES AND ANY DUTIES OR TAXES WHICH WE HAVE DISBURSED, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO

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(Billing, cont.)

THE CONTRARY, IF THE RECIPIENT OR THIRD PARTY FAILS OR REFUSES TO PAY. For FedEx Global Returns shipments, please see Return and Import Shipping Options.

M. Your payment must be accompanied by the remittance data that supports the payment. Remittance data must include the FedEx invoice number and the associated amount(s) being paid on the FedEx invoice. Payment at the airbill level or tracking-number level must be transmitted to FedEx via electronic data interchange (EDI) — see the EDI section below.

Payment should be sent using your remittance advice to one of the following:

(By FedEx services)

FedEx Lockbox 360353
Room 154-0455
500 Ross Street
Pittsburgh, PA 15262

(By U.S. Postal Service)

Any customer not using electronic data interchange (EDI) or FedEx Billing Online whose billing address is in CT, DC, DE, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, PR, RI, SC, VA, VT or WV should mail payment and remittance detail to:

FedEx
P.O. Box 371461
Pittsburgh, PA 15250-7461

Any customer not using EDI or FedEx Billing Online whose billing address is in AK, CO, IA, ID, IL, IN, KS, MN, MO, MT, ND, NE, NM, SD, WA, WI or WY should mail payment and remittance detail to:

FedEx
P.O. Box 94515
Palatine, IL 60094-4515

Any customer not using EDI or FedEx Billing Online whose billing address is in AL, AR, FL, GA, LA, MS, OK, TN or TX should mail payment and remittance detail to:

FedEx
P.O. Box 660481
Dallas, TX 75266-0481

Any customer not using EDI or FedEx Billing Online whose billing address is in AZ, CA, HI, NV, OR or UT should mail payment and remittance detail to:

FedEx
P.O. Box 7221
Pasadena, CA 91109-7321

Customers who receive their invoices via FedEx Billing Online should mail their payment and remittance detail to:

FedEx Billing Online
P.O. Box 371599
Pittsburgh, PA 15250-7599

1. FedEx reserves the right to apply payments to the oldest invoices in instances in which preferred remittance methods are not used and/or remittance details are not provided with payment, or when there are outstanding on-account funds due to overpayments.

N. If you receive invoices via EDI, your payment must be accompanied by electronic remittance data that includes the associated:

- Bill-to account number(s).
- Invoice number(s).
- Tracking number(s).
- Amount(s) being paid.

For more information about EDI remittance, refer to the FedEx EDI Invoicing and Remittance Overview guide at fedex.com/en-us/billing-online.html#electronic-data-interchange. Some invoice adjustment requests may also be transmitted electronically.

Payment for EDI invoices must be submitted electronically via electronic funds transfer (EFT) or by sending a check payment to one of the following:

(By FedEx services)

FedEx ERS
Attn: Box 371741
500 Ross Street
Room 154-0455
Pittsburgh, PA 15250-7741
Phone: 412.234.5494

(By U.S. Postal Service)

FedEx ERS
P.O. Box 371741
Pittsburgh, PA 15250-7741

O. If you are interested in or have questions regarding any of our invoicing or payment methods, contact your FedEx account executive or call Revenue Services at 1.800.463.3339 (say "billing"), or access our internet application Manage My Account at fedex.com.

P. Invoice Adjustments/Overcharges:

1. We reserve the right to audit shipments to verify service selection, shipment weight and dimensions. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the service selected, weight entered or dimensions entered are incorrect or change during transit, we may make appropriate adjustments to the shipment charges at any time.
2. Default Billing. Senders are solely responsible for (i) accurately completing all sections of the air waybill, (ii) accurately entering shipment information into any electronic shipping device and (iii) providing original shipping labels with a unique tracking number for each package in a shipment. If you fail to provide or correctly enter this information and documentation, you will be billed and agree to pay based on our estimate of the number of packages transported and either the dimensional weight at the time of billing or a standard default weight-per-package estimate, both of which will be determined by us at our sole discretion. If no service is marked, we will send your shipment via FedEx International Priority, FedEx International Economy, FedEx International Priority Freight or FedEx International Economy Freight service as selected by us at our sole discretion.

   For FedEx International Priority and FedEx International Economy services, the recipient's postal code is critical to correct invoicing (to those countries that are in multiple rate scales). Any omission or incorrect entry will result in a billing based on a default postal code.
3. Our money-back guarantee policy governs and is the exclusive remedy for requests for refunds or credits related to service failures. (See the Money-Back Guarantee Policy section for applicable notice provisions and other conditions.) If the money-back guarantee is suspended or revoked, there is no remedy.
4. Requests for invoice adjustments due to an overcharge must be received within 60 days after the original invoice date (or ship date if prepaid by cash, check, money order or credit card).
5. FedEx is not obligated to refund any overcharge or pay any other obligation owed when your FedEx account is, or has been in the past, more than 60 days past due.
6. If your account is more than 60 days past due, FedEx may, at its sole discretion, apply any overcharge amounts or other overpayments it agrees are owed to you against the oldest invoices.
7. You may request an invoice adjustment for reasons not related to a service failure in the following ways:
   a. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request via fedex.com/us/customersupport/email/express_ground.html (select Billing/Invoicing as the category). All adjustment requests must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment; or
   d. Submit the request via our telephone invoice adjustment system at 1.800.463.3339 (say "billing"). If you choose to submit your request via the telephone invoice adjustment system, the request must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment; or
   e. Send your request to:

      FedEx
      Revenue Services
      3965 Airways Boulevard
      Module G
      Memphis, TN 38116

   A partial payment against an invoice is not considered a request for invoice

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adjustment or notice of a refund request.

8. We will not be liable for any invoice adjustment unless you comply with the notice requirements described above. The filing of a lawsuit against us does not constitute compliance with these notice provisions.

For additional information or assistance regarding billing issues, contact FedEx Revenue Services at 1.800.463.3339 (say "billing"), 7 a.m. to 6 p.m. (CST), Monday through Friday.

Q. Additional Taxes. If a value-added, consumption or similar tax is applicable to your shipment, we reserve the right to add that amount to your shipping charges without notice. We pay any applicable excise tax on the air transportation portion of our service.

R. The shipper and any other party who is liable for payment are responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.

S. At our sole discretion, FedEx may transfer and assign ownership of, and any rights to collect, any and all charges due and payable to us.

Carriage under international conventions

A. As used in the FedEx Express terms and conditions, "Warsaw Convention" means the Convention for the Unification of Certain Rules relating to International Carriage by Air, signed at Warsaw, Oct. 12, 1929, or that convention as amended, including the Montreal Protocol No. 4. "Montreal Convention" means the Convention for the Unification of Certain Rules relating to International Carriage by Air, signed at Montreal, May 28, 1999. "Carrier" includes the air carrier issuing the air waybill and all air carriers that carry the goods or perform any other services related to the carriage.

B. When the carriage involves an ultimate destination or stop in a country other than the country of departure, the Warsaw Convention or Montreal Convention may be applicable. The convention governs and, in most cases, limits our liability for loss of, damage to or delay of cargo.

C. The Warsaw Convention and the Montreal Convention limit our liability for loss or delay of or damage to your shipment, unless you declare a higher value for carriage and pay the required fee as described below. The interpretation of the relevant Convention's liability limit may vary depending on the destination country. If the Warsaw Convention as amended by Montreal Protocol No. 4 applies to your shipment, our liability is limited to 17 Special Drawing Rights (SDRs) per kilo, unless you declare a higher value for carriage and pay the required fee. If the Montreal Convention applies to your shipment, our liability is limited to 22 SDRs per kilo, unless you declare a higher value for carriage and pay the required fee. Otherwise, our liability is limited to US$9.07 per pound (US$20.00 per kilo) unless you declare a higher value for carriage and pay the required fee.

D. To the extent not in conflict with the rules relating to liability for international carriage as established by the Warsaw Convention or the Montreal Convention, carriage and other services performed by us are subject to the provisions of the FedEx Service Guide and applicable tariffs as amended from time to time, which are incorporated in the FedEx Service Guide by reference. The tariffs, if any, may be inspected at our corporate headquarters in Memphis, Tenn.

E. FedEx assumes no obligation to carry the goods by any specified aircraft or over any particular route or to make connections at any point according to any schedules. You agree FedEx may, without notice, substitute alternative carrier or aircraft, deviate from the route or routes, or cause the goods to be transported by motor vehicle.

THERE ARE NO STOPPING PLACES THAT ARE AGREED TO AT THE TIME OF TENDER OF THE SHIPMENT, AND WE RESERVE THE RIGHT TO ROUTE THE SHIPMENT IN ANY WAY WE DEEM APPROPRIATE.

Cartage agents

We provide pickup and delivery to many international locations.

A. If you elect to make arrangements for pickup or delivery directly with a cartage agent, you are responsible for all charges and fees assessed by the cartage agent.
The invoice you receive from us will reflect only our charges and fees.

B. Our delivery commitment time and money-back guarantee policy apply only to the portion of the transportation handled directly by us. (See the Money-Back Guarantee Policy section.) The delivery commitment time begins when the cartage agent tenders the shipment to us and ends when a shipment is available for pickup by you or a cartage agent. Our tender of a shipment to a cartage agent constitutes delivery of the shipment by us for all purposes. We are not responsible for service failures as a result of cartage agent pickups or deliveries.

C. A special handling fee applies; see Rates in the FedEx Service Guide.

D. Cartage agents are independent contractors. They are neither employees nor agents of FedEx Express, and we are not responsible for any of their acts or omissions.

Claims

A. We must receive notice of a claim due to damage (visible or concealed), delay (including spoilage claims) or shortage within 21 calendar days after delivery of the shipment. (See the Money-Back Guarantee Policy section for the time period to request a refund or credit of transportation charges due to a service failure.) We must receive notice of all other claims, including, but not limited to, claims for nondelivery or misdelivery, within nine months after the package was tendered to FedEx Express for shipment.

B. Notice of claims for which you are seeking more than US$100 must be in writing. All claims must be made within the time limits set forth above.

C. Your notice of claim must include complete shipper and recipient information, as well as the FedEx tracking number, date of shipment, number of pieces, and shipment weight. Failure to provide us with notice in the manner and within the time limits set forth in paragraphs (A) through (B) will result in denial of your claim, and we will have no liability or obligation to pay your claim. The filing of a lawsuit does not constitute compliance with these notice provisions.

D. Written documentation supporting the amount of your claim must be delivered to us within nine months after the package was tendered to FedEx Express for shipment. Such documentation may include original purchase invoices, estimates or invoices for repair, expense statements, appraisals, final confirmation screen if online order with proof of purchase, or other records. These documents must be verifiable to our satisfaction.

E. We are not obligated to act on any claim until all transportation charges have been paid. The claim amount may not be deducted from these charges or from any outstanding balance owed to us.

F. FedEx reserves the right to inspect a damaged shipment on the recipient's premises as well as the right to retrieve the damaged package for inspection at a FedEx facility. The terms and conditions applicable to the original shipment (including any declared value) will govern the disposition of all claims in connection with the shipment, including any claim relative to the retrieval, inspection or return of the package. When a package is picked up for inspection, a receipt for the damaged package will be provided if requested by the recipient. All of the original shipping cartons, packing and contents must be made available for our inspection and retained until the claim is concluded. FedEx reserves the right to request a self-inspection requiring proof of damage in the form of photographs of the carton, inner packaging and damaged contents. If requested, this documentation must be delivered to us within nine months after the package was tendered to FedEx Express for shipment.

G. Except in the case of concealed damage, receipt of the shipment by the recipient without written notice of damage on the air waybill is *prima facie* evidence that the shipment was delivered in good condition.

H. We do not accept claims from customers whose packages were sent through a package consolidator. (See the Package Consolidators section.)

I. Shipment-status information is not intended or permitted to be used as the basis to file a claim.

J. Only one claim can be filed in connection with a shipment. Acceptance of payment of a claim shall extinguish any right to recover in connection with that shipment.

K. In the event that a sender requests FedEx to bill the recipient or a third party for a shipment, and the payer agreed to waive or otherwise limit its right to submit claims, the payer's waiver or other limitation will be imputed to the sender.

L. When we resolve a claim by paying full value for a shipment, we reserve the right to pick up the package for salvage, and all rights, title to, and interest in the package shall vest with us.

M. You can file a claim in the following ways:

1. Submit claims online at fedex.com/us/claimsonline for U.S. export shipments to all countries served by FedEx Express and U.S.-inbound shipments from Canada.
2. Send written claims, including the completed claim form and supporting documentation, via the U.S. Postal Service to:
   FedEx Cargo Claims Department
   P.O. Box 26628
   Salt Lake City, UT 84126
3. Call customer service at 1.800.463.3339 (say "claims") to obtain a case number for your claim, then complete a print copy of the claim form. You may have to submit supporting documentation using FedEx Claims Online or the mailing address listed above.

N. FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF YOUR CLAIM.

FedEx Express Terms and Conditions

International shipments (U.S. edition)

Collect on delivery (C.O.D.) service

We do not offer C.O.D. service to international destinations. A shipment marked "C.O.D." will be returned and all related charges will be billed to the sender.

Credit terms

A. We do not provide individual consumer credit privileges.
B. As a condition of extending credit privileges, FedEx reserves the right to require business customers to provide current financial information, agree to bank draft arrangements for payment on account, provide a security deposit or provide a bank letter of credit.
C. When credit privileges are extended, FedEx reserves the right to establish and enforce a credit limit on your account. At our sole discretion, we may review and amend a credit limit on your account.
D. The invoice date begins the credit term cycle, and payment for transportation charges is due within 15 days from the invoice date. A late payment fee will be assessed if your payment is not received by FedEx by the invoice due date. The late payment fee will equal 6% of the total past-due balance of any invoice that is past due. Failure to keep your FedEx account current will result in your account being placed on cash-only status. This status may impair your ability to use our services, delay your shipments and may result in the loss of any applicable discounts.

Duties, taxes and other fees are payable immediately upon receipt of our invoice. If transportation charges and duties and taxes are on the same invoice, all charges are due upon receipt of invoice.
E. IF THE ACCOUNT NUMBER TO BE BILLED IS NOT IN GOOD CREDIT STANDING, THE PACKAGE MAY BE REFUSED, HELD OR STOPPED IN TRANSIT UNTIL YOU MAKE ALTERNATIVE PAYMENT ARRANGEMENTS. THE MONEY-BACK GUARANTEE POLICY WILL NOT APPLY IN SUCH CIRCUMSTANCES.
F. The shipper, and any other party who is liable for payment, is responsible for all reasonable costs incurred by FedEx in obtaining or attempting to obtain payment for services rendered by us. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.
G. Credit privileges will not be restored until you have paid all past-due balances in full and all costs, including but not limited to late fees and expenses incurred by FedEx in collecting or attempting to collect such balances. FedEx may require you to secure the account with a form of payment as a prerequisite to credit restoration. FedEx may decline to restore credit privileges even if all costs, all fees and expenses are paid.
H. Customers requesting removal from cash-only status must contact the FedEx Recovery Collections department at 1.800.506.7580.
I. We may apply payments made on your account to any unpaid invoice issued on your account, at our sole discretion.
J. Requests for research or refunds of payment must be received within 60 days from the date of payment.

Customs clearance

A. All shipments that cross international borders must be cleared through customs. The sender is responsible for making sure goods are shipped in compliance with all customs regulatory requirements, for providing all documentation and information required for the clearance, and for representing and warrantying that all statements and information it provides relating to the goods and the clearance of the shipment are and continue to be true, correct and complete, including the appropriate Harmonized Tariff Schedule Code. Shipments requiring documentation in addition to the FedEx International Air Waybill, the FedEx International Next Flight Air Waybill or the FedEx International MailService Air Waybill (e.g., a commercial invoice) may require additional transit time. WE RESERVE THE RIGHT AT OUR SOLE DISCRETION TO CHARGE YOU WITH ANY PENALTIES, FINES, DAMAGES OR OTHER COSTS OR EXPENSES, INCLUDING BUT NOT LIMITED TO STORAGE FEES, RESULTING FROM AN ENFORCEMENT ACTION BY ANY COMPETENT GOVERNMENT AUTHORITY, OR BY YOUR FAILURE TO COMPLY WITH THE OBLIGATIONS HEREBY LAID OUT.
B. The sender is responsible at its own expense for making sure goods shipped internationally are acceptable for entry into the destination country and comply with all licensing or permitting requirements when applicable.
C. You may also be required to provide additional information to obtain clearance from other regulatory agencies in the destination country prior to delivery to the recipient. Shipments that contain goods or products that are regulated by multiple government agencies within the destination country (such as the Department of Agriculture, the Food and Drug Administration, the Fish and Wildlife Service and the Federal Communications Commission in the U.S. and comparable agencies in the destination country) may require additional time for clearance. All charges for shipment to and return from countries where entry is not permitted are the sender's responsibility.
D. When shipments are held by customs or other agencies due to incorrect or missing documentation, we may attempt to notify the recipient. If local law requires the correct information or documentation to be submitted by the recipient and the recipient fails to do so within a reasonable time as we may determine, the shipment may be considered undeliverable. (See the Undeliverable Shipments section.) If the recipient fails to supply the required information or documentation, and local law allows the sender to provide the same, we may attempt to notify the sender. If the sender also fails to provide the information or documentation within a reasonable time as we may determine, the shipment will be considered undeliverable. We assume no responsibility for our inability to complete a delivery due to incorrect or missing documentation, whether or not we attempt to notify the recipient or sender.
E. Where permissible by local law and unless instructed otherwise (e.g., via "FedEx International Broker Select," described below), we will provide customs clearance of your international shipments, acting in the name of and on behalf of the receiver for the sole purpose of clearing the goods through customs. FedEx will submit your shipment information to customs and other regulatory agencies for clearance. FedEx may charge an ancillary clearance service fee, where applicable, on international shipments for clearance processing, for disbursing duties and taxes to a customs agency on behalf of the payer, for services requested by the sender, recipient or importer of record, or to recover the costs passed to FedEx by the regulatory agency for regulatory filing. The types and amounts of fees vary by country. (See fedex.com/en-us/ancillary-clearance-service.html for a list of ancillary clearance service fees in your destination country.)
F. FedEx will not disburse or bill any duties and taxes if the FedEx International Broker Select service has been selected. The Saturday Delivery service option is not available for FedEx International Broker Select shipments. Commodity acceptability and restrictions when using FedEx International Broker Select vary by country. Please contact FedEx Customer Service for destination requirements.
G. In some instances, at our option, we accept instructions to use a designated customs broker other than FedEx (or the broker selected by FedEx) or the broker designated by the shipper. In any event, FedEx (or the broker selected by FedEx) reserves the right to clear the shipment if the broker cannot be determined or will not perform clearance, or if complete broker information is not provided (including name, address, phone number and postal code).
H. For shipments that must be cleared through customs by the recipient, FedEx will deliver the customs paperwork to the recipient, and delivery of paperwork constitutes timely delivery.
I. If acceptable wildlife products are shipped via the FedEx International Broker Select service option for U.S. import, they must be addressed to a broker at one of the 18 designated U.S. Fish and Wildlife ports.
J. U.S. import shipments that contain products that originate from wildlife or contain wildlife may require original permits/certificates (CITES) for U.S. Fish and Wildlife Service clearance. U.S. importers of wildlife products must obtain an import license from the U.S. Fish and Wildlife Service for commercial shipments.
K. The U.S. Food and Drug Administration (FDA) requires completion of FDA Prior Notice for certain shipments containing food or food articles for human or animal consumption prior to their arrival in the U.S. A copy of the FDA Prior Notice confirmation record must be included with the shipping documentation for all foods and food products that require Prior Notice.

Dangerous goods

A. All packages containing dangerous goods must comply with the International Civil Aviation Organization (ICAO) Technical Instructions for the Safe Transport of Dangerous Goods by Air, the International Air Transport Association (IATA) Dangerous Goods Regulations and, where applicable, Title 49 of the Code of Federal Regulations. Shippers of dangerous goods, whether prepared under ICAO/IATA or 49CFR, must comply with all FedEx Express variations listed in the current edition of the IATA Dangerous Goods Regulations. All packages containing dangerous goods must comply with the IATA dangerous-goods regulations. The only exception is for a U.S. territory or commonwealth such as Puerto Rico. Shippers may use 49CFR when prepared by air as limited by the commodities FedEx Express accepts prepared under these regulations. The shipper is responsible for complying with all packing requirements and appropriate marking and

FedEx Express Terms and Conditions

International shipments (U.S. edition)

(Dangerous goods, cont.)

labeling of the package, documentation, as well as compliance with all applicable local, state and federal laws, regulations, ordinances and rules. The shipper is also responsible for ensuring the recipient complies with all applicable local, state and federal laws, regulations, ordinances and rules for applicable hazard classes.

Dangerous goods can only be shipped using the FedEx Expanded Service International Air Waybill when using a paper air waybill for express service.

B. Shippers must comply with all applicable local, state and federal laws governing packing, marking and labeling of shipments of blood and blood products, human and animal specimens, and pathogens or infectious materials.

C. FedEx packaging may not be used to ship dangerous goods (including dry ice), with the following exceptions:

1. Permitted IATA Section II lithium batteries, which may be shipped in FedEx boxes and tubes; and
2. Biological Substance, Category B (UN 3373) shipments may be shipped in the following FedEx packaging:
   a. FedEx UN 3373 Pak overwrap (all inner packaging must meet UN 3373 regulatory requirements; see the Packaging UN 3373 Shipments guide at fedex.com/packaging).
   b. FedEx Medium Clinical Box or FedEx Large Clinical Box (with required inner packaging and markings on the box, and use as allowed by regulatory requirements), or the following FedEx Temp-Assure cold shipping boxes: Small Cold Box Standard Duration, Medium Cold Box Standard Duration, Medium Cold Box Extended Duration, Large Cold Box Standard Duration and Large Cold Box Extended Duration.

Blood, urine and other specimens not containing infectious substances can be shipped in the FedEx Clinical Pak overwrap with required inner packaging and markings, and use as allowed by the regulatory requirements (see the Clinical Packaging Guide at fedex.com/packaging).

The shipper assumes sole responsibility for compliance with all applicable governmental regulations. For more information on FedEx guidelines, go to fedex.com/packaging and read our brochures on packaging clinical samples and Biological Substance, Category B (UN 3373) specimens.

D. FedEx Express does not accept dangerous goods shipments prepared exclusively for ground shipment.

E. FedEx is not required to add dry ice to packages in its system or to provide re-icing services.

F. Each shipment must be accompanied by the 8-1/2" Shipper's Declaration for Dangerous Goods form when required.

Title 49CFR paperwork cannot be used for international dangerous goods shipments (except for a U.S. territory or commonwealth such as Puerto Rico), and such shipments will be refused or returned to the sender.

G. Lithium batteries (UN 3090) that are Primary Non-Rechargeable require pre-approval to ship. This applies to IATA Section IA and Section IB lithium batteries. For details, go to fedex.com and enter keyword "lithium batteries." FedEx Express does not accept UN 3090 and UN 3480 lithium batteries tendered as IATA Section II shipments; they must be tendered as fully regulated IATA Section IA or IB. In addition, FedEx Express does not accept waste batteries or batteries being shipped for recycling or disposal, including damaged or defective batteries (see IATA variation FX–04).

H. FedEx may require shippers to hire a trained pack-and-ship vendor to resolve a problem with an undeliverable dangerous goods shipment. If the recipient refuses a package or freight piece containing dangerous goods, or the package leaks or is damaged, it will be returned to the shipper if possible. If the shipper refuses to accept the returned shipment or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and agrees to reimburse and otherwise indemnify FedEx for all costs, fees, and expenses it incurs in connection with the cleanup and disposal of the package or freight piece. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's failure to comply with FedEx Dangerous Goods shipping requirements.

I. We have the right to refuse any package or freight piece with an odor or any package that is wet or leaking. If a dangerous goods shipment damages or contaminates any property, the shipper is solely responsible for and will reimburse and indemnify FedEx for any and all costs, fees and expenses it incurs in connection with the cleanup of such damage or contamination.

J. Not all FedEx locations accept dangerous goods, and we reserve the right to refuse dangerous goods at any location where they cannot be accepted in accordance with applicable law. Dangerous goods shipments, including dry ice, are not allowed at FedEx Drop Box locations, FedEx Office Print and Ship Center locations, FedEx Authorized ShipCenter locations, FedEx OnSite locations, or FedEx ShipSite locations, except as noted below:

1. Biological Substance, Category B (UN 3373) shipments can be placed in FedEx Drop Boxes in the U.S. and Puerto Rico. If FedEx Drop Boxes are not available at FedEx Office Print and Ship Center locations, UN 3373 shipments can be handed over the counter for acceptance. Contact your local FedEx Office Print and Ship Center location for service questions.
2. FedEx Express shipments containing permitted IATA Section II lithium batteries are allowed at FedEx Office Print and Ship Center locations and may be placed in FedEx Drop Boxes.

K. The shipper must provide all required information and complete all boxes pertaining to dangerous goods on the FedEx air waybill. Shippers utilizing electronic systems to ship dangerous goods must select, as appropriate to the electronic system, the special services, handling or flag to indicate that their shipment contains dangerous goods.

L. *Note:* We are required by law to report improperly declared or undeclared shipments of dangerous goods to the U.S. Department of Transportation (DOT). The shipper may be subject to fines and penalties under applicable law. The DOT/Federal Aviation Administration (FAA) requires every shipper to have job-specific dangerous goods training prior to tendering a dangerous goods shipment to FedEx or another air carrier. When individuals tender a shipment containing dangerous goods it must be properly classified, packaged, marked, labeled and identified as dangerous goods, and include the correct dangerous goods documentation.

M. Dangerous goods may not be rerouted to an address other than the original intended-recipient's address provided by the shipper, unless dry ice is the only type of dangerous goods contained in the shipment. (*Note:* All dangerous goods shipments may be made available as hold for pickup at permissible locations or be returned to the sender.)

N. We are required to maintain proper segregation of incompatible dangerous goods on all vehicles and aircraft. This necessity may cause the shipment to move on the next available truck route or flight on which proper segregation can be maintained.

O. For more information, see Shipping Dangerous Goods via FedEx Express at fedex.com/dangerousgoods. If you have questions regarding shipments of dangerous goods, you may call 1.800.463.3339 and say "dangerous goods" to connect to our Dangerous Goods/Hazardous Materials Hotline for assistance (outside the U.S. call 1.901.375.6806). If you have questions regarding countries served, commodity restrictions by country or service availability, call 1.800.463.3339 and say "international services" for FedEx International Customer Service.

Data privacy

FedEx will comply with all applicable data privacy laws, regulations and rules in relation to the processing of personal data. FedEx may, at its sole discretion, process personal data for the performance of the services and for those business purposes set forth in the FedEx Privacy Notice at fedex.com. FedEx does not sell any personal information to another business or third party.

In relation to any personal data provided by you concerning yourself, your employees or agents, a recipient, or any third party in connection with a shipment or otherwise, you represent that you have complied with applicable data privacy laws, including obtaining the necessary legal basis for the provision of such data to FedEx and the processing by FedEx of this data as described in the FedEx Service Guide and providing the relevant individual with all information in connection with the collection, transfer and processing of such data including the information contained in the FedEx Privacy Notice at fedex.com. FedEx will not be liable for costs, claims, damages and expenses suffered or incurred by FedEx in connection with the shipper's failure to comply with the Data Privacy section in these terms and conditions. You agree to indemnify FedEx in respect of all costs, claims, damages and expenses suffered or incurred by FedEx in connection with your failure to comply with this section.

Declared value for carriage and limits of liability (not insurance coverage)

The declared value for carriage of any package represents our maximum liability in connection with a shipment of that package, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information relating to the shipment. It is the shipper's responsibility to prove actual damages. Exposure to and risk of any loss in excess of the declared value is assumed by the shipper. You may transfer this risk to an insurance carrier of your choice

FedEx Express Terms and Conditions

International shipments (U.S. edition)

(Declared value for carriage and limits of liability [not insurance coverage], cont.)

through the purchase of an insurance policy. Contact an insurance agent or broker if you desire insurance coverage. WE DO NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.

A. If for any reason the Warsaw Convention or the Montreal Convention (see the Carriage Under International Conventions section) does not govern our liability, our maximum liability for loss, damage or delay, or any claim with regard to any shipment moving to or from the U.S. is limited to US$100, US$9.07 per pound or US$20.00 per kilo, whichever is greater, unless you declare a higher value for carriage and pay a greater charge. The interpretation of the relevant Convention's liability limit may vary depending on the destination country. If the Warsaw Convention as amended by Montreal Protocol No. 4 applies to your shipment, our liability is limited to 17 Special Drawing Rights (SDRs) per kilo, unless you declare a higher value for carriage and pay the required fee. If the Montreal Convention applies to your shipment, our liability is limited to 22 SDRs per kilo, unless you declare a higher value for carriage and pay the required fee. Otherwise, our liability is limited to US$9.07 per pound (US$20.00 per kilo) unless you declare a higher value for carriage and pay the required fee.

FedEx International Priority Freight and FedEx International Economy Freight shipments have a maximum declared-value limit of US$100,000 to most destinations. FedEx International Broker Select shipments to many countries are allowed to exceed the country declared-value-for-carriage limit (but not the FedEx International Priority and FedEx International Economy maximum of US$50,000 per shipment).

Except as limited below, unless a higher value is declared and paid for, our liability for each package shipped between Puerto Rico and the U.S. is limited to US$100. For each package exceeding US$100 in declared value, an additional amount will be charged. See Rates in the FedEx Service Guide for details.

Except as limited below, the declared-value limit for shipments between Puerto Rico and the U.S. is US$50,000 per shipment, rather than US$50,000 per package.

For packages shipped between Puerto Rico and the U.S., or sent to any international location, the declared value for carriage cannot be greater than the declared value for customs. A FedEx Envelope and FedEx Pak to and from Puerto Rico is limited to a declared value for customs and carriage of US$100.

B. If you declare a higher value for carriage, an additional amount will be assessed for each US$100 (or fraction thereof) by which the declared value for carriage exceeds the US$100 or US$9.07 per-pound liability limitation, whichever is applicable. See Rates in the FedEx Service Guide for details. EVEN IF A HIGHER VALUE IS DECLARED, OUR LIABILITY FOR LOSS, DAMAGE OR DELAY OF A SHIPMENT WILL NOT EXCEED ITS REPAIR COSTS, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

C. The maximum declared value for customs and carriage for the contents of a FedEx Envelope or a FedEx Pak, regardless of destination, is US$100 or US$9.07 per pound, whichever is greater. Goods with a value (actual or declared) exceeding US$100 should *not* be shipped in a FedEx Envelope or FedEx Pak.

D. The maximum declared value for customs and carriage for a FedEx international shipment, if other than a FedEx Envelope or FedEx Pak, can be found at fedex.com under the individual country listing.

Except as limited below, the maximum declared value per shipment for FedEx International Next Flight is US$50,000. If a FedEx International Next Flight shipment is tendered to FedEx palletized or shrinkwrapped as one single unit, the maximum declared value is US$50,000. If more than one FedEx International Next Flight package is shipped on one air waybill, the declared value for carriage of each package will be determined by dividing the total declared value for carriage by the number of packages in the shipment; the liability of FedEx for loss or damage will be limited to the actual value of the package(s) lost or damaged, not to exceed the per-package declared value.

E. Shipments (packages or freight) containing all or part of the following items are limited to a maximum declared value for carriage of US$1,000 per shipment or US$9.07 per pound, whichever is greater. Import of any of the following items may be prohibited by individual countries, and a lower declared-value limitation for a country will control this stated limitation for such items:

1. Artwork, including any work created or developed by the application of skill, taste or creative talent for sale, display or collection. This includes, but is not limited to, items (and their parts) such as paintings, drawings, vases, tapestries, limited-edition prints, fine art, statuary, sculpture and collector's items.
2. Film, photographic images (including photographic negatives), photographic chromes and photographic slides.
3. Any commodity that by its inherent nature is particularly susceptible to damage or the market value of which is particularly variable or difficult to ascertain.
4. Antiques, or any commodity that exhibits the style or fashion of a past era and whose history, age or rarity contributes to its value. These items include, but are not limited to, furniture, tableware and glassware.
5. Glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass, and any other commodity with similarly fragile qualities.
6. Plasma screens.
7. Jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semiprecious), industrial diamonds, and jewelry made of precious metal.
8. Furs, including, but not limited to, fur clothing, fur-trimmed clothing and fur pelts.
9. Precious metals, including, but not limited to, gold and silver bullion or dust, precipitates, or platinum (except as an integral part of electronic machinery).
10. Stocks, bonds, cash letters or cash equivalents, including, but not limited to, food stamps, postage stamps (not collectible), traveler's checks, lottery tickets, money orders, gift cards and gift certificates, prepaid calling cards (excluding those that require a code for activation), bond coupons, and bearer bonds.
11. Liquor stamps and tax stamps.
12. Collector's items such as coins, stamps, sports cards, souvenirs and memorabilia.
13. Guitars and other musical instruments that are more than 20 years old, and customized or personalized musical instruments.
14. Scale models (including, but not limited to, architectural models and dollhouses) and prototypes.

F. The declared value for carriage cannot be greater than the declared value for customs.

G. When the sender has not specified the declared value for carriage of each package on an air waybill, but has specified a total declared value for all packages, the declared value for each package will be determined by dividing the total declared value by the number of packages on the air waybill unless you provide verifiable evidence supporting a different allocation. The declared value of any package in a shipment cannot exceed the declared value of the total shipment.

H. Notwithstanding anything else in the FedEx Service Guide, we are not liable for any loss of, damage to or delay, misdelivery or nondelivery of unacceptable shipments, including, but not limited to, cash or currency, nor misdelivery of information.

I. Notwithstanding anything else in the FedEx Service Guide, we are not liable for any loss, damage or delay to any package that is not adequately packaged by the shipper.

J. ANY EFFORT TO DECLARE A VALUE IN EXCESS OF THE MAXIMUMS ALLOWED IN THE FEDEX SERVICE GUIDE IS NULL AND VOID. OUR ACCEPTANCE FOR CARRIAGE OF ANY SHIPMENT BEARING A DECLARED VALUE IN EXCESS OF THE ALLOWED MAXIMUMS DOES NOT CONSTITUTE A WAIVER OF ANY PROVISION OF THE FEDEX SERVICE GUIDE AS TO SUCH SHIPMENT.

K. REGARDLESS OF THE DECLARED VALUE OF A PACKAGE, OUR LIABILITY FOR LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION, ANY FAILURE TO PROVIDE INFORMATION, OR MISDELIVERY OF INFORMATION, WILL NOT EXCEED A SHIPMENT'S REPAIR COST, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

L. The shipper is responsible for accurately completing the air waybill or other shipping documents, including completion of the declared-value section. We cannot honor requests to change the declared-value information on the air waybill after tender to FedEx.

M. See the Liabilities Not Assumed section for other limitations and exclusions on our liability.

N. Additional restrictions may apply to a shipment if sent pursuant to an airline interline agreement.

O. In the event that FedEx Office procures, accepts tender of, performs, or otherwise undertakes the transportation, delivery or release of a package by FedEx Express, whether directly or indirectly, FedEx Office shall have the benefit of every right, defense, limitation and liberty of whatsoever nature contained in these terms and conditions or otherwise available to FedEx Express as if such provision were expressly for its benefit.

Delivery Signature Options

FedEx offers Delivery Signature Options for shippers. Not available for all shipments or to all destinations.

A. Indirect Signature Required. FedEx will obtain a signature in one of three ways:

1. From someone at the delivery address; or
2. From a neighbor, building manager or other person at a neighboring address; or
3. Where available, the recipient can sign a FedEx door tag or utilize other FedEx-approved means to authorize release of the package without anyone present.

If delivery cannot be completed in these ways, FedEx may reattempt delivery.

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International shipments (U.S. edition)

(Delivery Signature Options, cont.)

B. Direct Signature Required. FedEx will obtain a signature from someone at the delivery address. If no one is at the address, FedEx may reattempt delivery.
C. Adult Signature Required. FedEx will obtain a signature from someone at the delivery address who is at least the age of majority in the destination country. Government-issued photo identification or other identification customarily accepted by local authorities is required. In all cases, if there is no eligible recipient at the delivery address, FedEx may reattempt delivery.
D. Shipments to residential addresses may be released without obtaining a signature. If you require a signature for a residential shipment, select one of the Delivery Signature Options.
E. Choosing a Delivery Signature Option overrides a signature release.
F. FedEx will assess the delivery signature charge if the shipper requests the Delivery Signature Option, even if a signature is not obtained, the option requested is not available or FedEx is unable to provide a copy of the signature obtained at delivery.
G. Also see the Liabilities Not Assumed, Pickup and Delivery, and Routing and Rerouting sections.

Dimensional weight (volumetric weight)

Dimensional-weight pricing is applicable on a per-shipment basis to all shipments in customer packaging. FedEx packaging may also be subject to dimensional-weight pricing. If the dimensional weight exceeds the actual weight, charges based on the dimensional weight will be assessed. Customers who fail to apply the dimensional-weight calculation to a package may be assessed dimensional-weight charges by FedEx. See the Dimensional Weight description in the Other Transportation-Related Fees and Shipping Information section of the FedEx Service Guide for additional details.

Duties and taxes

A. In order to complete clearance of certain items through customs, FedEx may disburse duties and taxes as assessed by customs officials on behalf of the payer and assess a surcharge for doing so. For all shipments, FedEx may contact the payer and require confirmation of reimbursement arrangements as a condition to completion of clearance and delivery, and at our sole discretion, require payment of duties and taxes before release of the shipment to the recipient.
B. FedEx only provides estimates of customs duties and taxes through the Estimate Duties and Taxes feature on FedEx Global Trade Manager at fedex.com. Final duties and taxes may vary.
C. In the event the accuracy or propriety of duties and taxes assessed on a shipment is disputed, FedEx or its designated broker may review the shipping documents tendered with the shipment. If FedEx determines that the duties and taxes were properly assessed, the shipper agrees to pay the duties and taxes.
D. In the event we disburse duties, taxes or other fees to a customs agency, including the U.S. Merchandise Processing Fee, on behalf of the payer, the payer will be assessed an ancillary clearance service fee based on a flat rate or a percentage of the total amount disbursed. This ancillary clearance service fee will vary depending upon the destination country.
E. If the sender fails to designate a payer on the air waybill, duties and taxes will automatically be billed to the recipient where allowed. Bill Sender Duties and Taxes and Bill Third Party Duties and Taxes are options available only for deliveries to specified locations (call FedEx Express International Customer Service at 1.800.463.3339 and say "international services").
F. REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, THE SENDER IS ULTIMATELY RESPONSIBLE FOR PAYMENT OF DUTIES AND TAXES AND ALL FEES AND SURCHARGES RELATED TO OUR DISBURSEMENT OF DUTIES AND TAXES IF PAYMENT IS NOT RECEIVED. If a recipient or a third party from whom reimbursement confirmation is required refuses to pay the duties and taxes upon request, we may contact the sender. If the sender refuses to make satisfactory arrangements to reimburse FedEx, the shipment may be returned to the sender (in which case, sender will be responsible both for original and return charges), or placed into a general order warehouse or a customs-bonded warehouse, or considered undeliverable.

If transportation charges for a shipment are billed to a credit card, FedEx reserves the right to also settle uncollected duties and taxes charges associated with that shipment to the credit card account.

G. If FedEx cannot obtain satisfactory confirmation of arrangements to reimburse it for amounts to be disbursed for duties and taxes, a shipment might be delayed. Such delays, or any other failure to comply with these conditions, constitute liabilities not assumed and are not service failures. Accordingly, they are not covered by the money-back guarantee. (See the Liabilities Not Assumed and Money-Back Guarantee Policy sections.)
H. Payment for duties and taxes will be made by one of the following means at the sole discretion of FedEx: cash, check (personal or business, provided valid identification is offered), credit card, money order, traveler's check, or debit or deferment account. FedEx does not accept prepayment of duties and taxes at the time of shipment.
I. We assume no responsibility for shipments abandoned in customs, and such shipments may be considered undeliverable.
J. In the event that we require confirmation of duties and taxes reimbursement arrangements from the recipient, we will attempt to contact the recipient no later than 12 p.m. on the day the shipment is available for customs clearance in the destination country and inform the recipient of the estimated duties and taxes amount. If an arrangement satisfactory to us is made, the shipment will then be cleared through customs and delivered. If the shipment clears customs by 5 p.m. on the day arrangements are confirmed, delivery will be scheduled for the next business day by 5 p.m. or the end of the local business day. In the event we have cleared packages on your behalf and you do not have credit arrangements with FedEx, payment may be required prior to the release of your shipment.

Export control laws

FedEx Express is headquartered in the U.S. and will not transport shipments that violate U.S. export controls nor export controls in the countries in which we operate, provided they do not conflict with U.S. law. You are responsible for, and warrant, your compliance with all applicable laws, rules and regulations, including, but not limited to, the U.S. Export Administration Regulations, the U.S. International Traffic in Arms Regulations, the U.S. Foreign Assets Control Regulations and applicable export laws and regulations of any country to, from, through or over which your shipment may be transported. You agree, and warrant, that you will comply with all applicable U.S. government sanctions prohibiting the export or re-export of goods, services or technology to countries and regions listed by the U.S. government unilaterally or in coordination with other countries' sanctions. In addition, no commodities originating or manufactured in any of these countries and regions are accepted for transportation anywhere in the world. For a current list of FedEx countries and regions served see International Express Package Zones: U.S. Export and U.S. Import in the FedEx Service Guide or go to fedex.com/internationalpackages.

Any FedEx Returns service shipments that are forwarded to a third country must also comply with the export control requirements of the country of first departure. You agree to furnish such information and complete and attach to the air waybill such documents as necessary to comply with such laws, rules and regulations.

In addition, unless licensed or authorized by the relevant government agency or otherwise permitted under applicable laws, you specifically warrant that you will not tender any shipments to us if you or any of the parties involved in the shipment are listed on any of the export controls or sanctions lists published and maintained by: the U.S. Department of Treasury, Office of Foreign Assets Control; the U.S. Department of Commerce, Bureau of Industry and Security; the U.S. Department of State, Directorate of Defense Trade Controls; the United Nations Sanctions Committees; the European Union Council; and any other relevant authority. In addition, you agree and warrant that you will not attempt to ship to any entity owned by any party, in the common ownership interest determined by the relevant listing authority, subject to U.S. government economic sanctions.

Any shipments requiring a U.S. Department of State license or authorization, or requiring a U.S. Drug Enforcement Administration export permit, and certain in-bond shipments, must be shipped using our FedEx International Controlled Export service option, only available with FedEx International Priority, FedEx International Priority Freight or FedEx International Priority DirectDistribution services. For further information, go to the FedEx International Controlled Export section on fedex.com/en-us/service-guide/special-handling-services.html.

You agree to identify any shipments requiring any other U.S. government export license or permit, and shipments subject to such pre-export regulatory controls and provide us with information and all necessary documentation to comply with the applicable U.S. laws and regulations. You are responsible at your expense for determining U.S. export licensing or permitting requirements for a shipment, obtaining any required U.S. export licenses or permits, and ensuring that the consignee is authorized as required by the applicable laws and regulations of the origin country, destination country, and any country(s) asserting jurisdiction over the goods. Further, you are responsible for ensuring that the end-use or end-user of the items shipped does not violate any specific control policies restricting certain types of exports, reexports and transfers of specifically enumerated items subject to the U.S. Export Administration Regulations.

We assume no liability to you or any other person for any loss or expense — including, but not limited to, fines and penalties — if you fail to comply with any export laws, rules or regulations.

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International shipments (U.S. edition)

Extra-large packages

Extra-large packages are pieces weighing less than 151 lbs. (or destination country limit) that exceed 130 inches (or destination country limit) in length and girth combined. These pieces may be refused, or at our sole discretion may be considered as FedEx International Priority Freight or FedEx International Economy Freight shipments once accepted by us. Dimensional-weight pricing is applicable on a per-shipment basis for extra-large packages. The chargeable weight is the greater of the actual weight or dimensional weight for extra-large packages and is applied on a per-shipment basis. The total shipment is subject to a minimum billable weight of 151 lbs. multiplied by the number of freight handling units.

Fuel and other surcharges

We reserve the right to assess fuel and other surcharges on shipments without notice. The duration and amount of any surcharge will be determined at our sole discretion. By tendering your shipment to FedEx, you agree to pay the surcharges, as determined by FedEx. The fuel surcharge rate, if applicable, is available on fedex.com.

Inspection of shipments and identification requirement

We may, at our sole discretion, open and inspect any shipment without notice. Governmental authorities may also open and inspect any shipment at any time. We may, at our sole discretion, require the shipper to provide their government-issued photo identification prior to tendering a package to FedEx.

Liabilities not assumed

FEDEX EXPRESS WILL NOT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE DECLARED VALUE OR US$100 OR THE AMOUNT SET BY THE MONTREAL OR WARSAW CONVENTIONS (AS AMENDED), WHICHEVER IS GREATER, FOR CARRIAGE OF A SHIPMENT ARISING FROM TRANSPORTATION SUBJECT TO THE TERMS AND CONDITIONS CONTAINED IN THE FEDEX SERVICE GUIDE, WHETHER OR NOT FEDEX EXPRESS KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED.

In no event shall FedEx Express, including, without limitation, agents, contractors, employees and affiliates, be liable for any special, incidental or consequential damages, including, without limitation, loss of profits or income, whether or not FedEx Express had knowledge that such damages might be incurred.

If we inadvertently accept a shipment with a destination city or cities that we do not serve in a country to which FedEx Express international services are provided, we may attempt to complete the delivery. However, we will not be liable and we will not provide any proof of delivery. The delivery commitment listed for such country will not apply, and the applicable rate will be the highest for that country plus the maximum extended service area surcharge. In these cases, the money-back guarantee applies only to the portion of the transportation provided directly by us.

We will not be liable or responsible for loss, damage or delay caused by events we cannot control.

We will not be liable for, nor will any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or failure to provide information caused by or resulting in whole or in part from:

A. The act, default or omission of any person or entity, other than FedEx, including those of any local, state or federal government agencies.

B. The nature of the shipment, including any defect, characteristic or inherent vice of the shipment.

C. Your violation of any of the terms and conditions contained in the FedEx Express Terms and Conditions, as amended or supplemented, or on an air waybill, standard conditions of carriage, tariff or other terms and conditions applicable to your shipment, including, but not limited to, the improper or insufficient packing, securing, marking and addressing of shipments, or use of an account number not in good credit standing, or failure to give notices in the manner and time prescribed.

D. Perils of the air, public enemies, criminal acts of any person(s) or entities including, but not limited to, acts of terrorism, public authorities acting with actual or apparent authority, authority of law, local disputes, civil commotion, hazards incident to a state of war, local, national or international weather conditions (as determined solely by us), local, national or international disruptions in air or ground transportation networks (as determined solely by us), strikes or anticipated strikes (of any entity, including, but not limited to, other carriers, vendors or suppliers), labor disruptions or shortages caused by pandemic conditions or other public health event or circumstances, natural disasters (earthquakes, floods and hurricanes are examples of natural disasters), conditions that present a danger to our personnel, and disruption or failure of communication and information systems (including, but not limited to, our systems).

E. Our compliance or noncompliance with verbal or written delivery instructions from the sender, recipient or persons claiming to represent the shipper or recipient.

F. Our compliance or noncompliance with any request to intercept a shipment in transit, or to prevent delivery.

G. Damage or loss of articles packaged and sealed by the sender or by person(s) acting at the sender's direction, provided the seal is unbroken at the time of delivery, the package retains its basic integrity, and the recipient accepts the shipment without noting the damage on the delivery record.

H. Our inability or failure to complete a delivery, or a delay to any delivery, due to acts or omissions of customs or other regulatory agencies.

I. Delays in delivery caused by adherence to FedEx policies regarding the payment of duties and taxes or other charges.

J. Our inability to provide a copy of the delivery record or a copy of the signature obtained at delivery.

K. Erasure of data from or the loss or irretrievability of data stored on magnetic tapes, files or other storage media, or erasure or damage of photographic images or soundtracks from exposed film.

L. The loss of any personal or financial information including, but not limited to, social security numbers, dates of birth, driver's license numbers, credit card numbers and financial account information.

M. Our failure to honor package-orientation graphics (e.g., "up" arrows, "this end up" markings), "fragile" labels or other special directions concerning packages.

N. Your failure to ship goods in packaging approved by us prior to shipment where such prior approval is recommended or required.

O. The shipment of fluorescent tubes, neon lighting, neon signs, X-ray tubes, laser tubes, light bulbs, quartz crystal, quartz lamps, glass tubes such as those used for specimens and glass containers such as those used in laboratory test environments.

P. Our failure to notify you of any delay, loss or damage in connection with your shipment or any inaccuracy in such notice.

Q. Shipments released without obtaining a signature at residential addresses. (See the Delivery Signature Options section.)

R. Shipments released without obtaining a signature at nonresidential addresses when release has been authorized by the shipper or recipient. (See the Delivery Signature Options section.)

S. Failing to obtain the signature option requested for shipments using Delivery Signature Options. (See the Delivery Signature Options section.)

T. Our failure or inability to attempt to contact the sender or recipient concerning an incomplete or inaccurate address or other recipient information; incorrect, incomplete, inaccurate or missing documentation; payment of duties and taxes necessary to release a shipment; or an incomplete or incorrect customs broker's address.

U. The failure to properly designate a delivery address as a Residential Delivery or Commercial Delivery, including delivery addresses that were processed through any address verification function or program.

V. Any package where FedEx records do not reflect that the package was tendered to FedEx by the shipper.

W. The shipper's failure to delete all shipments entered into a FedEx self-invoicing system, internet shipping device or any other electronic shipping method used to ship a package, when the shipment is not tendered to FedEx. If you fail to do so and seek a refund, credit or invoice adjustment, you must comply with the notice provisions in Invoice Adjustments/Overcharges in the Billing section. FedEx is not liable for any refund, credit or adjustment unless you comply with those notice provisions.

X. Your use of an incomplete, inaccurate, or invalid FedEx account number or your failure to provide a valid FedEx account number in good credit standing in the billing instructions on shipping documentation.

Y. Damage to briefcases, luggage, garment bags, aluminum cases, plastic cases, or other items when not enclosed in outer packaging, or other general shipping containers caused by adhesive labels, soiling or marking incidental to transportation.

Z. The shipment of perishables or commodities that could be damaged by exposure to heat or cold, including, but not limited to, the shipment of any alcoholic beverages, plants and plant materials, tobacco products, ostrich or emu eggs, or live aquaculture.

AA. The shipper's failure to provide accurate delivery address information.

BB. Damage to computers, or any components thereof, or any electronic equipment when shipped in any packaging other than:

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International shipments (U.S. edition)

(Liabilities not assumed, cont.)

1. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
2. Packaging that is in accordance with the FedEx packaging guidelines available online at fedex.com/packaging.
3. FedEx laptop packaging, for shipments of laptop computers.
4. FedEx small electronic device packaging, for shipments of cell phones, handheld computers, MP3 players and similar items.
5. FedEx tablet packaging, for shipments of tablet computers.

CC. Any shipment containing a prohibited item. (See the Prohibited Items section.)
DD. Our provision of packaging, advice, assistance or guidance on the appropriate packaging of shipments does not constitute acceptance of liability by FedEx unless such advice, assistance or guidance has been approved in writing by FedEx Packaging Design and Development and the writing expressly accepts liability in the event of a damaged shipment.
EE. Failing to meet our delivery commitment for any shipments with an incomplete or incorrect address. (See the Undeliverable Shipments section.)
FF. Failing to deliver or not attempting to deliver a package within the delivery commitment time, if the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed during the originally scheduled delivery time.
GG. Damages indicated by any shockwatch, tiltmeter or temperature instruments.
HH. Loss or damage to alcohol shipments unless an approved packaging type is used or FedEx Packaging Design and Development has preapproved your packaging prior to shipment. See the Alcoholic Beverages section for further information.
II. Dangerous goods shipments that the shipper did not properly declare, including proper documentation, markings, labels and packaging. FedEx Express will not pay a claim on undeclared or hidden dangerous goods and the FedEx Money-Back Guarantee does not apply.
JJ. FedEx will not be liable for the failure to provide any services or service options where our records do not reflect that the services or service options were selected by the shipper.
KK. Your use of FedEx customer automation systems or software versions that are no longer supported by FedEx, or your failure to update or upgrade FedEx customer automation hardware or software as provided or directed by FedEx from time to time.

Limitations on legal actions

In the event that the Warsaw Convention, as amended, or Montreal Convention does not prescribe limitations on legal actions, the following will apply.

Any right you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you file an action within one year from the date of delivery of the shipment or from the date on which the shipment should have been delivered.

Any right that you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against us under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you first comply with all applicable notice periods and requirements in these terms and conditions including, but not limited to, the periods and requirements for providing notice under the Billing, Claims and Money-Back Guarantee Policy sections. You and we understand that timely and complete compliance with such notice periods and requirements is a contractual condition precedent to your right to any relief whatsoever, and you must plead compliance with those conditions precedent on the face of any complaint that you file against us. You and we agree that FedEx cannot be considered to have breached any obligation to you unless or until we wrongfully deny a claim submitted to us pursuant to the notice periods and requirements contained in these terms and conditions. Finally, you and we agree that you will comply with applicable notice periods and requirements even if you believe that such compliance will not result in relief from us or if you lack knowledge regarding whether such compliance will result in relief from us.

You agree that you will not sue us as a class plaintiff or class representative, join as a class member, or participate as an adverse party in any way in a class-action lawsuit against us. Nothing in this paragraph, however, limits your rights to bring a lawsuit as an individual plaintiff.

To the extent that any court finds that state rather than federal law applies to any provision of this contract, the controlling law is the substantive law of the state in which you tendered your shipment to us.

The performance of any services does not make us an agent of the shipper or any third party for any purpose.

Live animals

FedEx Express does not accept live-animal shipments as part of its regular-scheduled service and does not transport household pets such as dogs, cats, birds and hamsters. FedEx Express may accept certain shipments of live animals such as horses, livestock and zoo animals (to and from zoo locations only) on an exception basis if approved and coordinated by the FedEx Animal Desk (call 1.800.405.9052).

Money-back guarantee policy

We offer a money-back guarantee for our services.[1] This guarantee can be suspended, modified or revoked at our sole discretion without prior notice to you.

A. Money-Back Guarantee. For U.S.-based payers, we will, at our option, and upon request, either refund or credit to the applicable invoice only your transportation charges if we deliver a shipment 60 seconds or more after the applicable delivery commitment time. The money-back guarantee applies to shipments tendered using the following services: FedEx International First, FedEx International Next Flight, FedEx International Priority, FedEx International Priority Freight, FedEx International Economy, FedEx International Economy Freight, FedEx International Priority DirectDistribution, FedEx International Priority DirectDistribution Freight and FedEx International Premium. It does not apply to FedEx International MailService. This money-back guarantee is your exclusive remedy in the event of a service failure for the recovery of all or any portion of the FedEx charges for a shipment. If the money-back guarantee is suspended, there is no remedy or recovery of charges for a service failure. There are no delivery commitments for shipments on which the money-back guarantee is suspended.

B. Limitations. The following limitations apply:

1. Credits for transportation charges will be applied to the payer's account only, and refunds will be made payable to the payer only.
2. At the sole discretion of FedEx, the money-back guarantee may not be honored when the request is made by, or the information utilized to determine the status of the package is determined by, a third party other than the payer of the charges.
3. Only one refund or credit is permitted per package. In the case of multiple-piece shipments, this money-back guarantee applies to each package in the shipment. If a service failure occurs for any package within the shipment, a refund or credit will be given only for the portion of the transportation charges applicable to that package. For FedEx International Priority DirectDistribution and FedEx International Priority DirectDistribution Freight, the money-back guarantee is prorated based on the number and weight of packages within the shipment where delivery is not completed by the service commitment.
4. A credit or refund under our money-back guarantee policy will be applied only against charges for the shipment giving rise to the credit.
5. An exact delivery commitment time can be obtained only by telephoning International Customer Service and supplying us with all of the following:
    1. Commodity being shipped
    2. Date of the shipment
    3. Exact destination
    4. Weight of the shipment
    5. Value of the shipment

    Any transit time published in the FedEx Service Guide or elsewhere, or quoted by Customer Service without the above five required facts, is only an estimate and is not a stated delivery commitment time. You agree that our records regarding quoted delivery times will constitute conclusive proof of any such quotes.
6. If a delivery later than the original delivery commitment time is requested by the shipper or recipient before the first delivery attempt is made, the delivery commitment time for application of the money-back guarantee policy will be adjusted to account for the requested delivery date and/or time. However, the money-back guarantee may not apply to certain shipments for which the recipient has requested to modify or customize delivery through methods approved by FedEx.
7. If the shipper or recipient informed FedEx that the recipient location is closed on a certain day or at a certain time, the delivery commitment time for application of the money-back guarantee policy will be the next business day at the delivery commitment time for the service originally selected.
8. This money-back guarantee does not apply to requests for invoice adjustment based on overcharges (see the Billing section) or shipments to P.O. box addresses acceptable for delivery (see the Post Office Box Addresses section).
9. The money-back guarantee for shipments destined for our extended service areas applies only to the portion of the transportation provided directly by us.

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International shipments (U.S. edition)

(Money-back guarantee policy, cont.)

10. This money-back guarantee applies only to transportation charges paid by U.S.-based payers and does not apply to duties, taxes or other charges, including ancillary clearance service fees.
11. Holidays in international locations will affect our transit times. Contact International Customer Service for information on delivery commitments that may be affected due to the observance of these holidays. Deliveries normally scheduled to be made on the day of holiday observance will be rescheduled for delivery on the next business day. The delivery commitment for application of the money-back guarantee policy will be extended for a period equal to the length of the holiday.
12. If the sender or recipient specifies a customs broker other than FedEx or the broker selected by FedEx (where this service is available), notification may be given to the broker by 12 p.m. on the first business day the shipment is available for customs clearance in the destination country, and such notification constitutes timely delivery.
13. For FedEx International Next Flight service, the quoted delivery time may be changed for many reasons, including, but not limited to, the following: flight delays or cancellations due to air traffic control, weather or mechanical problems. If the delivery commitment is changed, the money-back guarantee will only be applicable to the latest quoted delivery time.

C. Exceptions. FedEx will not be obligated to refund or credit your transportation charges if:

1. We provide you with proof of timely delivery, consisting of the date and time of delivery and, if applicable, the name of the person who signed for the shipment, or service-exception information reflecting that the failure to deliver timely resulted from circumstances described under the Liabilities Not Assumed section.
2. The service failure resulted, in whole or in part, from any of the circumstances described under the Liabilities Not Assumed section.
3. The payer's FedEx account number was not in good credit standing, or payment instructions were invalid, and delivery was delayed until payment arrangements were secured.
4. The shipment was scheduled for delivery on the Wednesday immediately prior to Thanksgiving via any FedEx Express international or FedEx Express Freight international service, and was delivered within 90 minutes of the published delivery commitment time for the selected service and destination.
5. The shipment was scheduled for delivery during the seven calendar days before Christmas Day via any FedEx Express international or FedEx Express Freight international service, and was delivered by the end of the day on the published delivery commitment date for the selected service and destination.
6. The shipment was undeliverable or returned.
7. The shipment contained dangerous goods or dry ice.
8. The shipment was delayed due to an incorrect address or to the unavailability or refusal of an appropriate or eligible person to accept delivery or sign for the package.
9. The shipment was delayed due to customs or regulatory delays, including, but not limited to, any delays resulting from compliance with advance notice or prior notice requirements.
10. The delay in delivery was caused by adherence to FedEx policies regarding the payment of duties and taxes prior to customs clearance or at delivery.
11. Incorrect FedEx tracking numbers were applied to the subject package or shipment by customers using FedEx electronic shipping devices.
12. Complete recipient information was not provided at the time of tender to FedEx. Complete recipient information must be provided on either the air waybill or through any FedEx electronic shipping device.
13. You did not book an international freight shipment as required.

D. Refund or Credit Requests. To qualify for a refund or credit due to a service failure, you must notify us of the service failure and request a refund or credit of your transportation charges in compliance with the conditions listed below. If you do not comply with these conditions, you are not entitled to receive a refund or credit and cannot recover compensation for a service failure in any lawsuit.

1. You may request a refund or credit of transportation charges due to a service failure in the following ways:
   a. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request via our telephone invoice adjustment system at 1.800.463.3339 (say "billing").
2. Your notification of a service failure must include your FedEx account number, if any; the FedEx tracking number; and the date of the shipment.
3. All requests for refund or credit of transportation charges must be received via one of the approved channels within 15 calendar days of the invoice date or within 15 calendar days from the ship date if you are paying by credit card or in advance by cash, check or money order.
4. A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request. A notification of the reason for an unpaid charge with your payment is not considered a request for an invoice adjustment or notice of a refund request if the reason relates to a service failure.

[1] *Offer void where prohibited by law.*

Package Consolidators (including FedEx Authorized ShipCenter locations, and FedEx ShipSite locations at Office Depot and OfficeMax)

FedEx cannot accept a consolidation under FedEx Express international services or FedEx International Broker Select from a forwarder, unless the shipper:

a. Is a FedEx Authorized ShipCenter or FedEx ShipSite location, or
b. Ships using FedEx International Airport-to-Airport, or
c. Ships using FedEx International Express Freight, or
d. Ships using FedEx International Premium.

In addition, Package Consolidators are responsible for complying with all applicable requirements in these terms and conditions including, but not limited to, customs and other legal requirements applicable to packages tendered for international transportation.

If you tender packages to a Package Consolidator instead of to us directly, the following limitations apply:

A. Package Consolidators are not agents of FedEx, and we are not responsible for any errors or omissions made by them.

B. Package Consolidators may submit claims for refunds or credits for shipping charges under the money-back guarantee policy. Neither the person or entity tendering the package to the Package Consolidator nor the recipient is eligible for refunds or credits under the money-back guarantee policy.

C. In order for a Package Consolidator to receive packaging supplies from FedEx, the Package Consolidator must first enter into a Packaging and Pricing Agreement or a FedEx Authorized ShipCenter Agreement with FedEx.

D. Package Consolidators may charge FedEx Retail Rates for FedEx shipping services, but they are not required to. Package Consolidators set their own rates for reselling FedEx services.

E. FedEx assumes no liability, other than to the Package Consolidator, for lost, damaged or delayed shipments tendered to a Package Consolidator, as the Package Consolidator is the shipper of these packages. Package Consolidators are independently owned and operated businesses.

F. See the Package Consolidator representative for information regarding rates and services and the terms and conditions of carriage. Inquiries or claims regarding shipments tendered to a Package Consolidator must also be directed to the Package Consolidator.

G. As directed by FedEx, Package Consolidators must require a government-issued photo ID to validate the identity of their customer and must keep a record of the name and address on the ID of their customer for each package.

Package tracking/tracing

Tracing of international packages is available upon request. Call FedEx International Customer Service at 1.800.463.3339 (say "international services") and a tracing specialist will assist you. To trace your package, you must have all of the following information when you call us:

A. Air waybill number.
B. Date of shipment.
C. Recipient's name and address.
D. Number of packages and total weight of shipment.
E. Contents and value of shipment.
F. Your name and phone number, so we can call you back.

Packaging and marking

A. You must comply with all applicable laws (including, but not limited to, local, state, federal and international laws), including those governing packing, marking and labeling for all shipments.

FedEx Express Terms and Conditions

International shipments (U.S. edition)

(Packaging and marking, cont.)

B. It is the responsibility of the sender to properly complete the air waybill. The sender's address on an air waybill or electronic shipping device must show the country in which the shipment is tendered to FedEx.

C. All packages must be prepared and packed by the shipper for safe transportation with ordinary care in handling in an express-transportation environment. Any articles susceptible to damage as a result of conditions that may be encountered in transportation, such as changes in temperature or atmospheric pressure, must be adequately protected by proper packaging. FedEx assumes no liability for perishables or commodities that could be damaged by exposure to heat or cold. Each shipment must be legibly and durably marked with the name, address and ZIP code/postal code of both the shipper and recipient. Packages cannot be wrapped in kraft paper.

D. You must use packaging in new or like-new condition. All packaging must be large enough to allow cushioning on top, bottom and sides. Contents must be properly packaged to eliminate shifting.

To be in like-new condition:

- Packaging must not have any holes, tears, dents or creases.
- Boxes must have no crushed corners.
- All previous shipping labels and barcodes must be covered or concealed.

All flaps, seams and edges must be securely sealed with a minimum 2-inch-wide packing tape.

Items that cannot be packed into cartons (such as auto tail pipes, mufflers, tires and rims) must have all sharp edges and protrusions wrapped, and the address label must be secured using the tie-on tag or the tire/crate label provided by FedEx (or you may secure it by wrapping pressure-sensitive tape completely around the object). Briefcases, luggage, garment bags, aluminum cases, plastic cases, computer cartons or similar types of items whose outer finish might be damaged by adhesive labels, soiling, marking or other types of surface damage that is normal with ordinary care in handling should be placed in a protective container for shipment. Casters, wheels and rollers must be removed or packaged.

E. Expanded polystyrene foam coolers must be shipped inside a sturdy outer container unless tested and approved for acceptance by FedEx Packaging Design and Development. Information on how to submit your packaging for testing is available at fedex.com/packaging. Expanded polystyrene foam coolers containing blood, urine and other noninfectious liquid clinical specimens must be shipped inside a sturdy outer packaging.

F. FedEx does not recommend the use of wet ice (frozen water) as a refrigerant. Packages containing wet ice must be prepared to prevent the leakage of any liquid, regardless of package orientation. For additional wet-ice packaging requirements, refer to the packaging guide Packaging Perishable Shipments at fedex.com/packaging.

G. If a shipment is refused by the recipient, leaks or is damaged, the shipment will be returned to the sender if possible. If the sender refuses to accept the returned shipment or it cannot be returned because of leakage, or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx for all costs and fees of any type connected with the legal disposal of the shipment, and all costs and fees of any type connected with cleanup of any spill or leakage.

H. FedEx reserves the right to request a shipper to submit a representative sampling of the packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test the packaging, or the sampling fails FedEx testing, FedEx will not be liable for any damages due to improper packaging.

I. FedEx may issue written notice to you if you repeatedly fail to adhere to FedEx's packaging requirements due to your pattern or practice of insufficient packaging. Claims for damage or loss associated with an identified pattern or practice of insufficient packaging will be denied. Any such claim filed related to your shipments will not be paid, regardless of which party files the claim, unless the claimant can establish that the loss or damage did not result from a failure to use proper packaging. FedEx will continue to deny such claims until we determine that you have ceased the pattern or practice of failing to adhere to the packaging requirements. Nothing in this paragraph is intended to limit FedEx's right to deny a claim where the shipment in dispute is found to have improper packaging.

J. Information on how to submit your packaging for testing or evaluation, and tips on packaging specific commodities (including automotive and mechanical parts, computers and perishables), are available at fedex.com/packaging.

K. For international freight shipments, freight must be on a skid, pallet or other forkliftable base. Boxes should be stacked squarely on the skid without hanging over the edge, and the weight should be distributed evenly on the skid to avoid excess weight being placed on materials inside the cartons. Use 70-gauge stretchwrap and pass a minimum of two bands (tightly secured) through the skid voids and around all cartons.

L. FedEx account holders may order supplies via fedex.com or by calling 1.800.463.3339 (say "order shipping supplies").

Perishables

Shipments containing perishable articles must be packaged for a minimum transit time of at least 24 hours greater than our delivery commitment time for the shipment. Shipping perishable articles over a weekend or holiday is discouraged, and packaging such shipments for longer transit times is required. We recommend that you ship perishable items via FedEx International First, FedEx International Priority or FedEx International Priority Freight and have your proposed packaging evaluated by FedEx Packaging Design and Development. Information on how to submit your packaging for evaluation is available at fedex.com/packaging. Some perishables are prohibited from shipment (see the Prohibited Items section). For non-prohibited perishable shipments, your failure to use proper packaging releases us from any liability for spoiled perishables that we would otherwise assume (see the Liabilities Not Assumed section).

Pharmaceuticals

Shipments of pharmaceuticals will only be accepted when tendered in accordance with applicable local, state, federal and international laws. The shipper is responsible for compliance with all applicable laws. Controlled shipments moving under U.S. Drug Enforcement permits must be shipped using the FedEx International Controlled Export service option or FedEx air cargo services.

Pickup and delivery

A. We provide delivery service at no additional charge to international destinations within primary service areas.

B. Agents are utilized for deliveries to points in extended service areas (ESAs). Depending on the final destination, an ESA surcharge per shipment may be applied for U.S. export shipments; see Rates in the FedEx Service Guide for details. Please call FedEx International Customer Service to determine if your shipment will be subject to an ESA surcharge.

C. We do not offer a restricted-delivery service and may deliver to someone other than the person or entity named as the recipient. We also may make an indirect delivery. Indirect delivery is a completed delivery to an address or location other than the address on the air waybill. Package addresses must include the complete street address and telephone or telex number of the recipient.

D. Shipments to hotels, hospitals, government offices or installations, university campuses, or other facilities that utilize a mailroom or other central receiving area will be delivered to the central receiving area, unless otherwise authorized and approved by FedEx.

E. Any person scheduling a pickup other than the sender must provide a FedEx account number in good credit standing, otherwise the pickup must be scheduled by the sender. We require a minimum of two hours from the time the shipment(s) will be ready to make the pickup. (Contact FedEx International Customer Service for the specific lead times required.) Repeated pickup attempts without packages being ready may result in the cancellation of pickup privileges.

F. If we inadvertently accept a shipment with a destination city not served in a country to which FedEx International Priority is provided, we may attempt to complete the delivery. However, certain limitations will apply. (See the Liabilities Not Assumed section.)

G. FedEx International Priority Freight or FedEx International Economy Freight shipments picked up or delivered to H3 areas will be picked up or delivered via cartage agents and a special handling fee will apply; see Rates in the FedEx Service Guide. Freight pickup and delivery is not available on weekends (except in offshore locations where standard business days vary) for FedEx International Priority Freight and FedEx International Economy Freight.

H. Proof of pickup is available upon request. You must provide the pickup number or FedEx tracking number (also known as the air waybill number). We will not provide proof of pickup unless you provide this information.

I. At our sole discretion, we may refuse to pick up or deliver a shipment (package or freight), or use alternative pickup or delivery arrangements, to maintain the safety of our employees and in cases in which we believe that our services may be used in violation of local, state, federal or international laws.

J. Additional charges may apply for late-hours, weekend or holiday pickup and delivery.

K. The delivery commitment for FedEx International Next Flight service will be the delivery time quoted to each customer. The quoted delivery time will vary for each shipment and will depend on the availability of suitable commercial airline flights.

A quoted delivery time may be changed for a variety of reasons, including, but not limited to, flight delays or cancellations due to air traffic control, weather or mechanical problems. In the event of the occurrence of any of the foregoing, the FedEx International Next Flight Service Desk shall quote a new delivery time to the shipper and recipient (if requested by the shipper) by telephone or by customer-reasonably-requested method; this

FedEx Express Terms and Conditions

International shipments (U.S. edition)

(Pickup and delivery, cont.)

new delivery time shall then become the quoted delivery time. Two attempts will be made to reach the shipper and two attempts to reach the recipient (if requested by the shipper). Any such change in the quoted delivery time will be logged in to the tracking system.

L. In order to facilitate delivery or release of a shipment, FedEx may, at its sole discretion, contact the recipient to obtain delivery instructions, or to notify them that a delivery is scheduled, that a delivery has been completed or that a shipment is available for pickup at a Hold at Location facility. Where available, FedEx may also permit recipients to request modification or customization of delivery through methods approved by FedEx.

M. At its discretion, FedEx may not deliver or attempt delivery within the delivery commitment time of the service requested, if the shipper or recipient requested a later delivery or informed FedEx that the recipient is closed during the delivery commitment time. In this situation, charges will be assessed based on the service initially selected by the shipper. The shipper or payer is responsible for communicating with the recipient regarding requested later delivery times and is responsible for knowing the days and times that the recipient location can accept FedEx deliveries.

N. If a shipper tenders packages that substantially exceed the number, type, size and/or weight of packages tendered on average for the location by the shipper throughout the year, FedEx may accept such packages but, at its sole discretion, suspend the FedEx Money-Back Guarantee, if applicable, or adjust commitment times.

O. We reserve the right to assess a Residential Delivery surcharge on any shipment delivered to a home or private residence, including locations where a business is operated from a home, or on any shipment in which the shipper has designated the delivery address as a residence, including shipments where the delivery location has been designated as Residential Delivery in error.

Post office box addresses

You may use post office box addresses for certain international locations, including shipments to Puerto Rico, but you must include a valid telephone, fax or telex number on the air waybill. FedEx cannot deliver to U.S. military post office box addresses such as APO, FPO and DPO.

Prohibited items

You are prohibited from tendering the following items for shipment to any international destinations unless otherwise indicated, and you agree not to do so. (Additional restrictions may apply depending on destination. Various regulatory clearances in addition to customs clearance may be required for certain commodities, thereby extending the transit time.)

1. APO/FPO/DPO addresses.
2. C.O.D. shipments.
3. Human corpses, human organs or body parts, human and animal embryos, or cremated or disinterred human remains.
4. Explosives. (Class 1.4 explosives are acceptable for carriage to Canada, Germany, France, Japan, United Arab Emirates and United Kingdom. *Note:* United Arab Emirates only allows Class 1.4 explosives to be shipped hold-for-pickup to the FedEx Express facility in Dubai.)
5. Items resembling a bomb, hand grenade or other explosive device, except as provided in the Dangerous Goods section. This includes, but is not limited to, inert products such as novelty items, training aids and works of art.
6. Firearms, weaponry and their parts (acceptable between the U.S. and Puerto Rico).
7. Bump fire stocks and other rapid-fire trigger activators.
8. Ghost guns and other firearms not containing a serial number.
9. Any firearm or other weapon manufactured using a 3-D printing machine.
10. 3-D printing machines designed, or that function exclusively, to manufacture firearms.
11. Perishable foodstuffs and foods and beverages requiring refrigeration or other environmental control. An exception is available by contract only. Contact your FedEx account executive for information.
12. Live animals including insects, except as provided in the Live Animals section in the FedEx Service Guide. (Call the FedEx Animal Desk at 1.800.405.9052.)
13. Animal carcasses, insects and pets. Taxidermy-finished hunting trophies or completely processed (dried) specimens of whole animals or parts of animals are acceptable for shipment into the U.S.
14. Plants and plant material, including cut flowers (cut flowers are acceptable from the U.S. to selected points in Canada and from Colombia, Ecuador and the Netherlands to the U.S.).
15. Lottery tickets and gambling devices where prohibited by law.
16. Money (coins, cash, currency, paper money and negotiable instruments equivalent to cash such as endorsed stocks, bonds and cash letters).
17. Pornographic and/or obscene material.
18. Shipments[1] being processed under:
    a. Duty drawback claims unless advance arrangements are made.
    b. Temporary Import Bonds — acceptable under the FedEx International Broker Select option, for initial import only.
    c. U.S. State Department licenses.
    d. Carnets.
    e. U.S. Drug Enforcement Administration export permit.
    f. Letters of Credit. Shipments subject to Letters of Credit are generally prohibited, with the exception of shipments subject to Letters of Credit calling for a "courier receipt," as defined by Article 25 of UCP 600, shipped using the FedEx Expanded Service International Air Waybill.
    g. Certificate of Registration shipments (CF4455).
19. Hazardous waste. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste.
20. Shipments that may cause damage to, or delay of, equipment, personnel or other shipments.
21. Shipments that require us to obtain any special license or permit for transportation, importation or exportation.
22. Shipments or commodities whose carriage, importation or exportation is prohibited by any law, statute or regulation.
23. Counterfeit goods, including, but not limited to, goods under a trademark that is identical to or substantially indistinguishable from a registered trademark, without the approval or oversight of the registered trademark owner (also commonly referred to as "fake goods" or "knock-offs").
24. Tobacco and tobacco products, including but not limited to cigarettes, cigars, loose tobacco, smokeless tobacco, hookah or shisha.
25. Electronic cigarettes and their component parts, any other similar device that relies on vaporization or aerosolization, and any noncombustible liquid or gel, regardless of the presence of nicotine, that can be used with any such device. (Effective March 1, 2021)
26. Marijuana, as defined by U.S. federal law, 21 U.S.C. 802(16), including marijuana intended for recreational or medicinal use and marijuana-derived cannabidiol ("CBD"); any product with any amount of tetrahydrocannabinols ("THC"), except as set out in 21 CFR 1308.35; and synthetic cannabinoids.
27. Raw or unrefined hemp plants, or their subparts (including, but not limited to, hemp stalks, hemp leaves, hemp flowers and hemp seeds), except as set out in 21 CFR 1308.35.
28. Any substance that has not been approved for a medical use by the U.S. Food and Drug Administration and also has been listed as a Drug or Chemical of Concern by the U.S. Drug Enforcement Administration, including, but not limited to, kratom and *Salvia divinorum*.
29. Shipments with a declared value for customs in excess of that permitted for a specific destination. (See the Declared Value for Carriage and Limits of Liability section in the FedEx Service Guide.)
30. Dangerous goods except as permitted under the Dangerous Goods section of these terms and conditions.
31. Packages that are wet, leaking or emit an odor of any kind.
32. Wildlife products that require U.S. Fish and Wildlife Service export clearance by FedEx prior to exportation from the U.S.
33. In-bond shipments destined to or being withdrawn from a Foreign Trade Zone or bonded warehouse, unless the FedEx International Broker Select option is selected for U.S. import shipments, or the FedEx International Controlled Export service option is selected for U.S. export shipments.

Notwithstanding any other provision of the FedEx Service Guide, we are not liable for delay of, loss of or damage to a shipment of any prohibited item. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's violation of any local, state or federal laws or regulations or from tendering any prohibited item for shipment.

[1] *You may be able to ship these items via FedEx International Controlled Export, FedEx International Premium, FedEx International Express Freight or FedEx International Airport-to-Airport. For information on FedEx International Controlled Export, call International Customer Service at 1.800.463.3339 (say "international services"). For information on the other services listed call FedEx Express Freight Customer Service at 1.877.398.5851.*

FedEx Express Terms and Conditions

International shipments (U.S. edition)

Proof of performance (verbal)

When requested by the sender or recipient, verbal confirmation of delivery (date, time and name of person who signed for the shipment) is available. For shipments to many countries that we serve, this information is usually available by 12 a.m. local time in the country of delivery on the day of scheduled delivery.

For FedEx International Next Flight service, a proof-of-delivery phone call to the shipper stating the date and time of delivery, and the name of the person who signed for the shipment will be performed for every shipment. Two attempts will be made to reach the shipper by telephone. A faxed proof of delivery will also be provided upon request by the shipper or the recipient.

Proof of performance (written)

When requested by the sender or recipient within one year of the shipping date, we will, at our option, furnish a photostatic copy of the destination delivery record or electronically captured delivery information for deliveries made to most points served. We assume no liability for our inability to provide a copy of the delivery record.

Signature proof of delivery showing an image of the recipient's signature may be available online at fedex.com for express deliveries made within the U.S., Canada and Puerto Rico.

Rate quotations

Rates and service quotations provided to you by FedEx, including but not limited to, rates and service quotations provided by our employees, agents, interactive voice response systems and customer automation platforms are estimates and will be based upon information provided by you, but final rates and service charges may vary from the quotes based upon the characteristics of the shipment actually tendered to us and the application of these terms and conditions. We are not liable for, nor will any adjustment, refund or credit of any kind be made, as a result of any discrepancy in any rate or service quotation made prior to tender of the shipment and the rates, and other charges that we invoice to you. Any conflict or inconsistency between the FedEx Service Guide and other written or oral statements or quotes (except those found in a FedEx Sales or FedEx Express Customer Automation agreement) concerning the rates, features of service, and terms and conditions applicable to FedEx Express service will be controlled by the FedEx Service Guide, as modified, amended, changed or supplemented. FedEx only provides estimates of customs duties and taxes through the Estimate Duties and Taxes feature on FedEx Global Trade Manager at fedex.com.

Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted FedEx Retail Rates for shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

Refusal or rejection of shipments

We reserve the right to refuse, hold or return any shipment and may do so at our sole discretion and without liability to us. We will execute that right when (but not limited to cases in which): (1) the shipment may cause damage or delay to other shipments, property or personnel; (2) the shipment is likely to sustain damage or loss in transit because of improper packaging or otherwise; (3) the shipment contains any prohibited items; (4) the account of the person or entity responsible for payment is not in good credit standing; (5) when acceptance of the shipment may jeopardize our ability to provide service to other customers; or (6) when FedEx is unable to validate the identity of the shipper. We have no liability whatsoever for refusal or rejection of shipments.

Restrictions

A. Size restrictions vary by country.
B. Per-package weight limits may vary by country.
C. There is no limit on the aggregate weight of a multiple-piece shipment (except to Argentina), provided each individual package does not exceed the per-package weight limit for the destination country. Shipments exceeding 500 lbs. require advance arrangements with us. You must call us to arrange for pickup commitments and delivery commitments. The money-back guarantee will apply only once a delivery commitment has been established by FedEx after pickup of your shipment.
D. No more than one type of service may be indicated on a single air waybill and no more than one FedEx Envelope, FedEx 10kg Box or FedEx 25kg Box may be shipped on a single air waybill.
E. You may ship up to 10 different commodities on a single air waybill.
F. The declared value for carriage cannot exceed the declared value for customs as indicated on the air waybill.

Return and import shipping options

Shipments returned to the United States using the FedEx Global Returns service option are governed by the terms and conditions applicable to the country from which the shipment is returned. Those terms and conditions of service may vary from country to country. Consult fedex.com/globalreturns or our local office in the origin country for details.

Returns customers may use a currency other than U.S. dollars. Note that currency conversion rates may fluctuate. If a currency other than U.S. dollars is used, the U.S. returns party must check the current conversion rate to determine if an Electronic Export Information (EEI) is required to be filed. If a returns label is sent to the U.S., the U.S. returns party should always ensure that the Automated Export System (AES) proof of filing citation or Foreign Trade Regulations (FTR) exemption statement is correctly printed on the label before exporting.

FOR FEDEX GLOBAL RETURNS, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES A RETURN SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES AND ANY DUTIES OR TAXES WHICH WE HAVE DISBURSED, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

Shipments initiated via the Create Import Shipment feature on fedex.com are governed by the terms and conditions applicable to the country from which the shipment originates. Those terms and conditions of service may vary from country to country. Consult our local office in the origin country for details.

FOR SHIPMENTS INITIATED VIA THE CREATE IMPORT SHIPMENT FEATURE ON FEDEX.COM, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES THE IMPORT SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES AND ANY DUTIES OR TAXES WHICH WE HAVE DISBURSED, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

Routing and rerouting

We will determine the routing of all shipments. Some shipments may be consolidated or forwarded by FedEx for transportation on foreign air carriers, or on either a charter or an interline basis as FedEx may determine. We reserve the right to divert any shipment (including use of other carriers) in order to facilitate its delivery.

FedEx assumes no obligation to reroute any shipment to a third country, to carry the goods by any specified aircraft or over any particular route or to make connection at any point according to any schedules. You agree that FedEx may, without notice, substitute alternative carrier or aircraft, deviate from the route or routes, or cause the goods to be transported by motor vehicle.

FedEx may not reroute shipments when Adult Signature Required has been selected or applied as a delivery signature option.

Dangerous goods may not be rerouted to an address other than the original intended-recipient's address provided by the shipper, unless dry ice is the only type of dangerous goods contained in the shipment. (*Note:* All dangerous goods shipments may be made available as hold for pickup at permissible locations or be returned to the sender.)

Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.

THERE ARE NO STOPPING PLACES THAT ARE AGREED TO AT THE TIME OF THE TENDER OF THE SHIPMENT, AND WE RESERVE THE RIGHT TO ROUTE THE SHIPMENT IN ANY WAY WE DEEM APPROPRIATE.

Note: This section does not apply to requests for delivery to another address made by the recipient through methods approved by FedEx.

Tobacco and tobacco products

Tobacco and tobacco products are prohibited. Please see the Prohibited Items section.

FedEx Express Terms and Conditions

International shipments (U.S. edition)

Undeliverable shipments

An undeliverable shipment is one that cannot be delivered for reasons that include, but are not limited to, any of the following:

- The recipient refuses to pay for a bill-recipient shipment.
- The recipient refuses to accept the shipment prior to, during or after delivery.
- The recipient's delivery address cannot be located.
- The shipment was addressed to an area not served by FedEx.
- The shipment's contents or packaging are damaged to the point that rewrapping is not possible.
- The shipment is unable to clear customs.
- The shipment would likely cause damage or delay to other shipments or property or injury to personnel.
- The shipment contains prohibited items.
- The recipient's place of business is closed.
- No appropriate person was available to accept the shipment at a delivery location on the initial delivery attempt or reattempts.
- The shipment was improperly packaged.
- The recipient of a Hold at Location shipment cannot be contacted or the recipient fails to retrieve the shipment.

Should a shipment be classified as undeliverable or unidentifiable, the following guidelines apply:

A. If a shipment is undeliverable for any reason, we may attempt to notify the sender to arrange for the return of the shipment if local customs regulations will allow. If the sender cannot be contacted within five business days, we may place the shipment in a general order warehouse or a customs-bonded warehouse or will dispose of the shipment. FedEx reserves the right, at its sole discretion, and without notice, to sell, destroy or otherwise dispose of undeliverable shipments. By tendering a shipment, the shipper agrees to transfer and convey good and sufficient title of the contents of undeliverable shipments to FedEx, and agrees to pay any costs incurred in returning, storing or in the sale, destruction or disposal thereof.

B. For shipments returned from international points to the U.S., return charges and fees will be assessed to the original shipper, along with the original charges and fees. Also included will be any other charges incurred by us, including, but not limited to, duties, taxes, ancillary clearance fees and storage fees, if applicable. For returned shipments containing dangerous goods, the shipper must supply a completed return air waybill and all other required documents.

C. Shipments that cannot be returned due to local regulatory constraints will either be placed in a general order warehouse or a customs-bonded warehouse or disposed of at our sole discretion and at any location. The shipper agrees to pay any costs incurred by FedEx in such placement or disposal.

Warranties

WE MAKE NO WARRANTIES, EXPRESS OR IMPLIED.

If you have questions or concerns regarding FedEx services, please send your correspondence to FedEx Custosmer Relations Department, 3875 Airways Blvd., Module H, Memphis, TN 38116.

These FedEx Express Terms and Conditions, which are a part of the FedEx Service Guide, are published periodically by FedEx Corporate Services, Inc., on behalf of Federal Express Corporation and its subsidiaries and affiliates for the exclusive use of their customers and employees. The FedEx Service Guide contains currently effective retail rates under which packages, documents, skids and containers are accepted for carriage. The most current FedEx Service Guide, available on fedex.com, and any amendments, addendums or supplements supersede all previous FedEx Service Guides and other prior statements concerning the rates and conditions of FedEx service to which it applies.

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FedEx Ground Tariff

Tariff 200-HH, effective January 4, 2021

Updated April 19, 2021

(Cancels Tariff 200-GG, effective January 6, 2020)

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For the most current updates to the FedEx Ground tariff, please go to fedex.com/us/terms.

FedEx Ground Tariff

The FedEx Ground Tariff, contained in the FedEx Service Guide, supersedes all previous terms and conditions, tariffs, amendments, supplements, and other prior statements concerning the rates and conditions of FedEx Ground service to which this tariff applies. The contract of carriage as expressed in this tariff constitutes the entire agreement between the parties and supersedes all previous agreements and understandings, whether oral or written, between the parties or any agents, affiliates or subcontractors thereof (including FedEx Office and Print Services, Inc. and its agents, affiliates and employees ["FedEx Office"]) with respect to the subject matter hereof, and each party warrants that it has not relied and will not be relying upon any evaluation, representation or advice from the other party, its agents, affiliates or subcontractors (including any agents, affiliates or employees of FedEx Office) except representations expressly made in writing in this tariff.

FedEx reserves the right to unilaterally modify, amend or supplement the rates, features of service, services, terms and conditions, and tariff in the FedEx Service Guide applicable to all customers without notice. All modifications, amendments or supplements may be authorized only by an officer in the Legal Department of FedEx Corporation or successor positions, but no other agent or employee of FedEx nor any other agent or party is authorized to do so.

The FedEx Service Guide consists of the service information at fedex.com/serviceguide and the overview of services in the downloadable FedEx Service Guide (U.S. and U.S. export); U.S., U.S. export, U.S. import and U.S. retail rates; the FedEx Express Terms and Conditions; this FedEx Ground Tariff; and the FedEx SameDay City Tariff. The FedEx Ground Tariff and rates in this book and at fedex.com/serviceguide make up the contract of carriage under which your shipments are transported, unless modified under a separate agreement. To the extent that conflicts exist, if any, between the terms and conditions, other parts of the FedEx Service Guide, and the current versions, if any, of the FedEx Ground Tariff 200 and fedex.com, the downloadable version (PDF) of the FedEx Ground Tariff (including any amendments, supplements or both) as then in effect on the date of shipment shall control.

Note: Unless otherwise specified in this tariff, the rules listed in this tariff apply to packages originating in the U.S. for transportation via a FedEx Ground service, except that this tariff does not apply to packages tendered to FedEx Ground for shipment via the FedEx Ground Economy service.

Scope of tariff

A. **Participating Carriers.** FedEx Ground Package System, Inc. (FedEx Ground) with packages originating in the U.S.

B. **Governing Publications.** Except as otherwise provided, this tariff is governed by the following publications, supplements thereto or succeeding publications thereof: FedEx Zone Locator (U.S.) and the rate information in the FedEx Service Guide in effect at the time of shipment. These publications are available at fedex.com.

C. Scope of Operations

FedEx Ground Package System, Inc. (U.S.):

1. To operate as a CONTRACT CARRIER, by motor vehicle, in interstate or foreign commerce, over irregular routes, transporting GENERAL COMMODITIES (except Classes A and B explosives, household goods and commodities in bulk) between points in the U.S. under continuing contract(s) with commercial shippers, receivers or brokers of such commodities.
2. To operate as a COMMON CARRIER, by motor vehicle, in interstate or foreign commerce, over irregular routes, transporting GENERAL COMMODITIES (except Classes A and B explosives, household goods and commodities in bulk) in packages weighing 150 lbs. or less when transported in a motor vehicle in which no one package exceeds 150 lbs., between ground points in the U.S.
3. To operate as a common and contract carrier, by motor vehicle, in intrastate commerce, over irregular routes, transporting GENERAL COMMODITIES (except Classes A and B explosives, household goods and commodities in bulk) between points in the U.S.

Definitions

"Account-Specific Rates" are the rates paid by FedEx account holders who have discounts applied to their account and who charge their shipping to their FedEx account.

"Business day" means Monday through Friday for FedEx Ground, and Monday through Sunday[1] for FedEx Home Delivery, except for the following holidays:

Memorial Day	Thanksgiving Day
Independence Day	Christmas Day
Labor Day	New Year's Day

Observation of holidays is subject to change. Refer to the holiday list at fedex.com/en-us/service-guide/holiday-schedule.html for details.

"Business delivery" means any delivery that is not a residential delivery.

"Commercial delivery" means any delivery that is not a residential delivery.

"Consolidator" means any person, corporation, partnership or other entity that is independent from FedEx and derives income from the consolidation of the packages of others for tender to us, including all FedEx Authorized ShipCenter locations and entities who have executed a Packaging and Pricing Agreement, Package Consolidator Agreement or Packaging Agreement with FedEx.

"FedEx," "FedEx Ground," "our," "us" and **"we"** refer to FedEx Ground Package System, Inc., and its officers, employees and agents (but does not include cartage agents).

"In good credit standing" means: (1) that payment on the FedEx account is current; (2) the account is not in "cash only" status; and, (3) for commercial or business accounts, the balance does not exceed the credit limit established by FedEx.

"Length" is the longest side of a package.

"Overcharge" means a charge based on an incorrect rate; an incorrect special handling fee; billing a service other than the service selected for the package; billing based on incorrect package or shipment weight; billing to the wrong account number; or any other billing, unrelated to a service failure, that results in an incorrect charge.

"Package" means any container and its contents, and includes any non-containerized article.

"Proof of delivery" means electronically captured delivery information, which may include date, time, location and signature information.

"Residential delivery" means a shipment addressed to a home or private residence, including locations where a business is operated from the home, and/or a shipment in which the shipper has designated the delivery address as residential. FedEx Ground also has FedEx Home Delivery service for residential packages.

"Retail Rates" apply to shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

"Return option" means FedEx Ground Package Returns Program (PRP), FedEx Ground Call Tag, FedEx Print Return Label and FedEx Email Return Label.

"Service failure" means FedEx Ground did not deliver your standard ground and multiweight ground package(s) by the end of the scheduled delivery day as published on fedex.com, except as otherwise described in this tariff.

"Ship date" or **"shipment date"** is the date the shipment is tendered to FedEx. For shipments tendered at a FedEx location after the last pickup time, the ship date is the next business day.

"Shipment" means one or more packages shipped together to the same recipient.

"Standard List Rates" are the rates paid by FedEx account holders who do not have discounts applied to their account and who charge their shipping to their FedEx account.

"Transportation charges" mean amounts assessed for movement of a shipment and does not include any other fees or charges that may be assessed under the FedEx Service Guide, including other transportation-related fees such as (but not limited to) declared-value charges, special handling fees, customs duties and taxes, collect on delivery (C.O.D.) charges, and surcharges.

"Valid" as it relates to account numbers means a FedEx account number that has been issued by FedEx and that is in good credit standing.

"You" or **"your"** means the shipper/sender, recipient and their agents, servants, employees, and any other person or entity having or claiming an interest in a shipment.

[1] *Standard Saturday and Sunday delivery and FedEx Home Delivery convenient delivery options are not available to all areas. Saturday and Sunday delivery are available for packages with a scheduled transit time of 1, 2 or 3 business days. For more information on transit times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab, or contact your FedEx account executive.*

Non-waiver

Any failure by us to enforce or apply a term, condition or provision of this FedEx Ground Tariff does not constitute a waiver of that term, condition or provision and does not otherwise impair our right to enforce such term, condition or provision.

FedEx Ground Tariff

Account numbers

All shipments originating in the U.S. and paid for with cash, check, debit or credit card must be tendered at a staffed shipping location, and will be charged FedEx Retail Rates.

Account numbers are issued by FedEx according to shipping location and are nontransferable. Account numbers are issued and used solely at the discretion of FedEx. FedEx may discontinue the use of accounts, in whole or in part, and terminate all or particular accounts and account numbers at any time, for any reason, at its sole discretion. Improper, illegal or any other misuse of your FedEx account may also, at the sole discretion of FedEx, result in loss of discounts or termination of the account. Improper, illegal or other misuse includes, but is not limited to, unauthorized consolidation of shipments owned by different parties, or violations of the terms and conditions in this FedEx Service Guide. If your account has been compromised or stolen, the account may be closed and you may be issued a new account. However, you will be responsible for all valid charges on the closed account. Any materials, rights or privileges that you acquire by holding a FedEx account number may not be used for any purpose other than shipping with FedEx, and FedEx may seek damages against you for any improper, illegal or other misuse of your account. If your account is terminated, we reserve the right, at our sole discretion, to deny your application for new or additional FedEx account numbers at any time in the future. All charges will be billed and must be remitted in U.S. funds.

Any individual or entity that uses the FedEx account or shipping discounts of another FedEx account holder without authorization will be charged Standard List Rates for all such shipments without prior notice. This includes all shipments, whether they are classified as "Bill Sender," "Bill Recipient" or "Bill Third Party," or any other method of billing. Unauthorized use includes, but is not limited to, using the shipping discount of another FedEx account holder without the knowledge and permission of both FedEx and the account holder.

All requests for account numbers are subject to credit investigation and verification by our Credit Department and Customer Account Confirmation Department. FedEx utilizes business credit reporting agencies, audited financial statements, Standard & Poor's and Moody's bond ratings, and other sources as necessary, to determine eligibility for open credit terms. FedEx does not offer consumer credit privileges. Any individual shipping for personal use must prepay the shipment charges or establish a FedEx account for billing directly to a major credit card. Stored-value cards or gift cards cannot be used to open an account; however, such cards may be used for payment when tendering a package at staffed FedEx shipping locations, and in conjunction with our credit card acceptance policy. If your FedEx account is billed directly to a credit card, you agree to the following terms: (1) you authorize FedEx to initiate variable charges to the credit card to settle charges payable to FedEx; (2) you authorize FedEx to charge your card for any unpaid amounts on your account; (3) you authorize the card issuer to pay any amounts associated with your account without requiring a signed receipt; (4) you agree to keep your card information current (FedEx may receive updates on your card information from participating issuing banks and may update your account profile to avoid service disruptions); (5) you agree that FedEx shall have no liability for any insufficient funds or other charges incurred from attempts to charge and/or place holds on your card; and (6) your agreement to these terms and conditions is to be accepted as authorization to the card issuer to pay all amounts associated with your account.

The party to whom a FedEx account number is issued is liable for all charges to the account, including those resulting from unauthorized use. The account holder is responsible for the safekeeping of the account number. The account number should be released only to those authorized to ship on the account.

Failure to keep your FedEx account current may result in "termination" of your FedEx Ground service. If the account number to be billed is not valid, the shipment may be refused, delayed or returned until an alternative form of payment is secured. If a package is held, returned, or delivery is otherwise delayed because the account is not in good credit standing, you will not be entitled to a refund or credit of your transportation charges under the money-back guarantee policy.

You must use your FedEx account number to obtain any discount applicable to your account. Use of your account number constitutes your agreement that all packages shipped by us shall be subject to this tariff, as modified, amended or supplemented.

For FedEx Ground services, you may only request FedEx to bill accounts with a U.S. or Canadian billing address. Any request for FedEx to bill otherwise is null and void, and FedEx, at its sole discretion, reserves the right to bill the sender for those charges and assess an invalid account surcharge.

FedEx may provide trade credit information on its account holders to credit bureaus.

Alcoholic beverages

Only licensed entities holding a state and federal license or retailers holding a state license may ship alcohol with FedEx. Consumers may not ship alcohol. Shipments containing alcoholic beverages are prohibited to locations where FedEx Ground uses a postal service, an interline cartage agent or a freight forwarder for final delivery. Shippers must enter into an approved FedEx Alcohol Shipping Agreement before shipping any alcohol with FedEx. For more information, go to fedex.com/us/wine or contact your FedEx account executive.

A. Licensee to Licensee. FedEx will accept alcohol shipments (beer, wine and spirits) when both the shipper and recipient are either licensed wholesalers, licensed dealers, licensed distributors, licensed manufacturers, licensed retailers or licensed importers, subject to additional requirements and all applicable laws and regulations. Contact your FedEx account executive for complete details.

B. Licensee to Consumer. FedEx will accept wine shipments from licensed entities directly to consumers, subject to additional requirements and all applicable laws and regulations. Contact your FedEx account executive for complete details. Shipments of beer or spirits to consumers are prohibited.

Animal carcasses

FedEx Ground does not accept animal carcass shipments as part of its regular-scheduled service. FedEx Ground may accept certain shipments of animal heads and other parts for taxidermy if properly packaged.

If approved by FedEx, we may accept animal carcasses, organs and other parts on an exception basis under the following conditions:

1. Shipments must be approved by the FedEx Animal Desk (call 1.800.405.9052).
2. The shipper must have its packaging tested and pre-approved by FedEx Packaging Design and Development for the type of animal carcass, organ or part being shipped. Call 1.800.633.7019 for assistance. It is the responsibility of the shipper to adequately package shipments for all temperature extremes and handling conditions.

Contact your FedEx account executive for details and additional requirements.

Billing

A. "Bill Sender" means charges will be billed to the sender. Payment on the account must be current. The sender may request an initial rebilling to another party, but all subsequent rebills will be only to the sender.

B. "Bill Recipient's FedEx Account Number" means charges will be billed to the recipient (except for certain additional charges that are billed to the sender, including, but not limited to, weekly pickup fees, alternate address pickup fees, on-call per-package pickup charges, address correction fees, and invalid or missing account number fees). "Bill Recipient" should not be confused with C.O.D. service. In order to choose this billing option, the recipient's FedEx account number must be inputted into the sender's electronic shipping system at the time the package is processed and payment on the account must be current. If the recipient is billed initially and refuses to make payment for the shipment, the charges may be rebilled to a third party. If not paid by the third party, any additional rebilling will be to the sender's account. (See section N, Billing Special Handling Fees.) The sender is liable for, and will be billed for, all charges and fees, plus all special handling fees in the event recipient or any third party does not pay. If due to the charges the recipient account exceeds credit limits with FedEx Ground, the sender will automatically be billed.

C. "Bill Third Party's FedEx Account Number" means charges will be billed to someone other than the sender or recipient (except for certain additional charges that are billed to the sender, including, but not limited to, weekly pickup fees, alternate address pickup fees, on-call per-package pickup charges, address correction fees, invalid or missing account number fees, and fees associated with C.O.D. or electronic C.O.D. [E.C.O.D.]). In order to choose this billing option, the FedEx account number of the third party must be inputted into the sender's electronic shipping system at the time the package is processed and payment on the account must be current. If the third party is billed initially and refuses to make payment for the shipment, the charges may be rebilled to another party, but subsequent requests will only be rebilled to the sender. (See section N, Billing Special Handling Fees.) If the party that is rebilled refuses to pay, the sender is liable for and will be billed for all charges and fees, plus all special handling fees. If due to the charges the third-party account exceeds credit limits with FedEx Ground, the sender will automatically be billed.

D. "Bill FedEx Ground COLLECT" means transportation charges will be billed to the recipient and certain additional charges will be billed to the sender. The transportation

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(Billing, cont.)

charges billed to the recipient include, but are not limited to, fuel surcharges and out-of-area surcharges. The certain additional charges billed to the sender include, but are not limited to, weekly pickup fees, alternate address pickup fees, on-call per-package pickup charges and address correction fees. In order to choose "Bill FedEx Ground COLLECT," the sender is responsible for shipping to consignees who are authorized COLLECT recipients. If the consignee is not authorized, the sender is liable for, and will be billed for, all charges and fees, plus all special handling fees in the event the recipient or any third party does not pay. If not paid by the third party, any additional rebilling will be to the sender's account (see section N, Billing Special Handling Fees). "Bill FedEx Ground COLLECT" should not be confused with C.O.D. service.

When shipping packages using the FedEx Ground COLLECT service option, the sender agrees to pay all additional charges and surcharges related to the shipment other than those billed to the recipient, as described above. The sender agrees to ship packages collect only to recipients authorized by FedEx Ground to receive collect shipments. The sender further agrees to pay all applicable transportation charges if a package is shipped to an unauthorized recipient or if an authorized recipient refuses to accept delivery of a collect shipment. An additional charge will be assessed on any package that is shipped collect to a recipient not authorized by FedEx Ground to receive collect packages.

E. For "Bill Recipient," "Bill Third Party" or "Bill FedEx Ground COLLECT" transactions, if the recipient or third party refuses to pay the charges, refuses delivery or cannot be contacted, the sender is responsible and will be billed for any and all charges. For "Bill Recipient," "Bill Third Party" or "Bill FedEx Ground COLLECT" transactions, FedEx Ground may verify the method of payment and reserves the right to not accept any "Bill Recipient," "Bill Third Party" or "Bill FedEx Ground COLLECT" shipment for which such verification cannot be established.

F. FedEx may consider payment type in determining pricing and discounts, and reserves the right to adjust discounts based on payment type.

G. The sender's shipment may be delayed if FedEx Ground determines that it is billed to a FedEx account number that is not in good credit standing. The service failure money-back guarantee will not apply (see the Money-Back Guarantee Policy section for details and limitations).

H. C.O.D. shipments may not be shipped "Collect" or "Bill Recipient." Shipping charges for C.O.D. shipments must be billed to either a sender's or third party's FedEx account number; they may not be paid by cash, check or credit card.

I. NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX GROUND, THE SENDER IS ULTIMATELY LIABLE FOR ALL CHARGES AND FEES. For FedEx returns shipments, please see Return Options.

J. A special handling fee will be applied for any check or electronic funds transfer (EFT) that is dishonored due to insufficient funds on deposit or incorrect or insufficient signature of the drawer.

K. Your payment must be accompanied by the remittance data that supports the payment. Remittance data must include the FedEx invoice number and the associated amount(s) being paid on the FedEx invoice. Payment at the tracking-number level must be transmitted to FedEx via electronic data interchange (EDI) — see the EDI section below.

Payment should be sent using your remittance advice to one of the following:

(By FedEx services)

FedEx Lockbox 360353
Room 154-0455
500 Ross Street
Pittsburgh, PA 15262

(By U.S. Postal Service)

Any customer not using electronic data interchange (EDI) or FedEx Billing Online whose billing address is in CT, DC, DE, KY, MA, MD, ME, MI, NC, NH, NJ, NY, OH, PA, RI, SC, VA, VT or WV should mail payment and remittance detail to:

FedEx
P.O. Box 371461
Pittsburgh, PA 15250-7461

Any customer not using EDI or FedEx Billing Online whose billing address is in AK, CO, IA, ID, IL, IN, KS, MN, MO, MT, ND, NE, NM, SD, WA, WI or WY should mail payment and remittance detail to:

FedEx
P.O. Box 94515
Palatine, IL 60094-4515

Any customer not using EDI or FedEx Billing Online whose billing address is in AL, AR, FL, GA, LA, MS, OK, TN or TX should mail payment and remittance detail to:

FedEx
P.O. Box 660481
Dallas, TX 75266-0481

Any customer not using EDI or FedEx Billing Online whose billing address is in AZ, CA, HI, NV, OR or UT should mail payment and remittance detail to:

FedEx
P.O. Box 7221
Pasadena, CA 91109-7321

Customers who receive their invoices via FedEx Billing Online should mail their payment and remittance detail to:

FedEx Billing Online
P.O. Box 371599
Pittsburgh, PA 15250-7599

1. FedEx reserves the right to apply payments to the oldest invoices in instances in which preferred remittance methods are not used and/or remittance details are not provided with payment, or when there are outstanding on-account funds due to overpayments.

L. If you receive invoices via EDI, your payment must be accompanied by electronic remittance data that includes the associated:

- Bill-to account number(s).
- Invoice number(s).
- Tracking number(s).
- Amount(s) being paid.

For more information about EDI remittance, refer to the FedEx EDI Invoicing and Remittance Overview guide at fedex.com/en-us/billing-online.html#electronic-data-interchange. Some invoice adjustment requests may also be transmitted electronically.

Payment for EDI invoices must be submitted electronically via electronic funds transfer (EFT) or by sending a check payment to one of the following:

(By FedEx services)

FedEx ERS
Attn: Box 371741
500 Ross Street
Room 154-0455
Pittsburgh, PA 15250-7741
Phone: 412.234.5494

(By U.S. Postal Service)

FedEx ERS
P.O. Box 371741
Pittsburgh, PA 15250-7741

M. If you are interested in or have questions regarding any of our invoicing or payment methods, contact your FedEx account executive or call FedEx Revenue Services at 1.800.463.3339 (say "billing"), or access our internet application Manage My Account at fedex.com.

N. Billing Special Handling Fees. A special handling fee will be applied in the following situations:

1. Invoicing where an incomplete, inaccurate, invalid or deleted account number appears in the EDI transmission of shipping information.
   a. For "Bill Sender" transactions, if the account number on the shipping barcode is incomplete, inaccurate, invalid or deleted, and FedEx Ground is able to determine the correct number from FedEx Ground records, all charges and fees, plus the special handling fee, will be billed to the sender, and any appropriate earned discount will apply. If the correct account number cannot be determined from FedEx Ground records, all charges and fees plus the special handling fee will be billed to the sender, and no discount will be allowed.
   b. For "Bill Third Party" or "Bill Recipient" transactions, if the third party or recipient account number in the electronic data interchange (EDI) transmission is incomplete, inaccurate, invalid or deleted, all charges and fees, plus the special handling fee, will be billed to the sender. If FedEx Ground can determine the sender's correct account number from FedEx Ground records, it will be used for billing, and any appropriate earned discount will apply. If

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(Billing, cont.)

billed to sender and sender's correct account number cannot be determined from FedEx Ground records, no discount will be allowed.

c. The fee for an incomplete, inaccurate, invalid or deleted account number will be applied only once for each package with such an account number.

2. Payer Rebilling. A special handling fee will be charged to the sender for all requests to change a billing from the party billed or the bill-to party shown on the shipping transmission. If there are multiple requests, the fee may be applied for each invoice line item, which is rebilled. Requests for rebilling will be accepted up to 180 days from the invoice date, not counting the invoice date.

Requests for rebilling of transportation charges must be received via one of the approved channels:

a. Submit your request through the Non-Pay option with Electronic Data Interchange (EDI) if you are a registered user; or

b. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or

c. Submit your request via fedex.com/us/customersupport/email/express_ground.html (select Billing/Invoicing as the category). Your request for a rebill of transportation charges must include the current invoice number, the FedEx tracking number, amount and the new FedEx account number that you want to rebill; or

d. Submit the request via our automated interactive voice response system at 1.800.463.3339 (say "billing"). Your request for a rebill of transportation charges must include your FedEx account number, if any, the current invoice number, the FedEx tracking number and the new FedEx account number that you want to rebill.

O. Invoice Adjustments/Overcharges:

1. FedEx Ground reserves the right to audit shipments to verify service selection, shipment weight and dimensions. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the service selected, weight entered or dimensions entered are incorrect or change during transit, FedEx Ground may make appropriate adjustments to the shipment charges at any time.

2. Default Billing. Senders are responsible for (i) accurately entering shipment information in any electronic shipping device and (ii) providing original shipping labels with a unique tracking number for each package in a shipment. Because the number of packages and weight per package are critical to our ability to correctly invoice, any omission or incorrect entry, or unavailable information or documentation, will result in a billing based on our estimate of the number of packages transported and either the standard dimensional factor at the time of billing or a standard "default" weight-per-package estimate determined at our sole discretion.

3. You may request an invoice adjustment for reasons not related to a service failure in the following ways:

a. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or

b. Submit your request through the invoice adjustment feature at fedex.com; or

c. Submit the request via fedex.com/us/customersupport/email/express_ground.html (select Billing/Invoicing as the category). All adjustment requests must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment; or

d. Submit the request via our telephone invoice adjustment system at 1.800.463.3339 (say "billing"). If you choose to submit your request via the telephone invoice adjustment system, the request must state the reason an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment; or

e. If you choose to send the invoice adjustment request separately from the remittance statement, please send to:

FedEx
Revenue Services
3965 Airways Boulevard
Module G
Memphis, TN 38116

A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request.

4. Requests for invoice adjustment due to an overcharge must be received within 180 days after the date of shipment. For adjustments due to a service failure, see the Money-Back Guarantee Policy section.

For additional information or assistance regarding billing issues, please contact a FedEx account executive.

5. FedEx is not obligated to refund any overcharge or pay any other obligation owed when your FedEx account is, or has been in the past, more than 60 days past due.

6. If your account is more than 60 days past due, FedEx may, at its sole discretion, apply any overcharge amounts or other overpayments it agrees are owed to you against the oldest invoices.

P. Additional Taxes. If a federal value-added, consumption or similar tax is applicable to your shipment, FedEx Ground reserves the right to add that amount to your shipment charges.

Q. The sender is responsible for all reasonable costs incurred by FedEx Ground in attempting to obtain payment on any transaction. Such costs include, but are not limited to, attorneys' fees, collection agency fees, and interest and court costs.

R. At our sole discretion, FedEx may transfer and assign ownership of, and any rights to collect, any and all charges due and payable to us.

S. Missing or Invalid Account Number. An account number is invalid if it is not the correct account number for the bill-to party, or it is the account number for a recipient or third party who fails to pay the shipping charges. An additional charge will be assessed for each missing or invalid account number.

Claims

A. Filing of Claims:

1. All claims in connection with request for FedEx Ground C.O.D. service and all claims for loss of or damage to property tendered to FedEx Ground for transportation in interstate or intrastate commerce (U.S.) must be filed in writing; must include or refer to the Customer Shipping Record, if applicable, tracking number, and date or other facts sufficient to identify the package involved; and must be accompanied by documents that prove the value of the property and/or extent of the loss or damage.

Documentation Requirements. Such documents may include original purchase invoices, estimates or invoices for repair (repairs are not authorized under this provision and should not be made until FedEx Ground has inspected the damaged package or expressly waived its right to inspect the damaged package), expense statements, appraisal, final confirmation screen if online order with proof of purchase, or other certified documents; must assert our liability for the alleged loss or damage; and must make claim for the payment of a specified or determinable amount of money. A request for proof of delivery does not constitute the filing of a claim.

Notification. *In the case of a claim for concealed loss or damage that is not discovered at the time of delivery, the sender or recipient must notify FedEx Ground as promptly as possible after the discovery of the damage, and in any event no later than 60 days after the date of delivery. Notification should be made by calling 1.800.463.3339 (say "claims") and the claimant shall be issued a Damaged Call Tag. At the time the Damaged Call Tag is issued, the call center agent will provide a confirmation number. This number should be recorded on the claim form along with the original tracking number where indicated. Notification does not constitute filing of a claim as required in section C below.*

Except as provided in the paragraph above, receipt of the shipment by the recipient without written notice of damage on the delivery record is *prima facie* evidence that the shipment was delivered in good condition. As a condition to FedEx Ground considering a claim, all the original shipping cartons, packing (inner and outer) and contents must be made available for FedEx Ground inspections. See the Damaged Property section below for additional details. Package and contents must be retained by the claimant until the claim is resolved.

2. You can file a claim in the following ways:

a. Submit claims online at fedex.com/us/claimsonline (excluding FedEx Ground C.O.D. claims) for U.S. shipments, U.S. export shipments to Canada and U.S.-inbound shipments from Canada.

b. Send written claims, including the completed claim form and supporting documentation, via the U.S. Postal Service to:

FedEx Cargo Claims Department
P.O. Box 26628
Salt Lake City, UT 84126

c. Call customer service at 1.800.463.3339 (say "claims") to obtain a case number

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(Claims, cont.)

for your claim, then complete a print copy of the claim form. You may have to submit supporting documentation using FedEx Claims Online or the mailing address listed above.

3. FedEx Ground will not voluntarily pay a claim for an uncertain amount, such as "$100 more or less." FedEx Ground is not obligated to act on any claim until all transportation charges are paid. The claim amount may not be deducted from these charges or any outstanding balance.
4. Bad order reports, appraisal reports of damage, notations of exceptions on delivery records or other documents, inspection reports issued by FedEx Ground inspectors or inspection agencies, requests for proof of delivery, and tracer or inspection requests standing alone are not sufficient to comply with these claim filing requirements.
5. FedEx Ground shipment-status information is not intended or permitted to be used by the shipper to file claims. (See Shipment-Status Information in the Proof of Delivery section.)
6. In the event that a sender requests FedEx Ground to bill the recipient or a third party for a shipment, and the payer agreed to waive or otherwise limit its right to submit claims, the payer's waiver or other limitation will be imputed to the sender.
7. FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF A CLAIM.
8. FedEx Ground reserves the option to pick up salvage on damaged claims when the claim is paid in full.

B. Acknowledgment of Claims. FedEx Ground will, upon receipt in writing of a proper claim filed in the manner and form described in these regulations and accompanied by the documents described, acknowledge the receipt of such claim in writing within 30 days after the date of receipt by FedEx Ground unless FedEx Ground shall have paid or declined such claim in writing within 30 days of the receipt thereof. FedEx Ground will create either in writing or electronically a separate file for each claim received, assign each claim a successive claim file number, and note the claim number assigned on all documents filed in support of the claim and all records and correspondence relating to the claim, including the written acknowledgment of receipt and, if in its possession, the pickup and delivery records covering the package involved. FedEx Ground will record the date a claim is received on the face of the claim document. The date of receipt will also be noted on our written acknowledgment of receipt.

C. Time Limit for Filing Claims. Claims in connection with requests for FedEx Ground C.O.D. service and claims for loss, damage or delay must be filed in writing with FedEx Ground within nine months from the date of delivery, or, in the event that FedEx Ground failed to make delivery, within nine months after the package was tendered to FedEx Ground for shipment. Suits against FedEx Ground must be instituted within two years and one day from the date FedEx Ground gives written notice that FedEx Ground has disallowed any part of the claim specified in the notice. If claims are not filed or suits are not instituted in accordance with the foregoing provisions, FedEx Ground will not be liable and such claims will not be paid. A Claim Reporting Form can be requested from a FedEx account representative or by calling 1.800.463.3339 (say "claims").

D. Investigation of Claims:

1. Each claim must be supported by the original Customer Shipping Record (if applicable), evidence that applicable transportation charges have been paid, and documents that prove the value of the property, and/or extent of the loss or damage. Such documents may include original purchase invoices, estimates or invoices for repair, expense statements, appraisals, or other certified documents. The documents must be verifiable to our satisfaction. Where the property involved in a claim has not been invoiced to the recipient, or where an invoice does not show price or value, or where the property involved has not been sold, or where the property has been transferred at bookkeeping values only, FedEx Ground will, before voluntarily paying a claim thereon, require the claimant to establish the destination value of the quantity shipped, transported or involved, and to certify the correctness of the valuations in writing.
2. When a claim for loss of an entire package or an entire shipment cannot otherwise be authenticated upon investigation, FedEx Ground will obtain from the recipient of the shipment involved a certified statement in writing that the property for which the claim is filed has not been received from any other source.
3. In the event that the shipper and the recipient have refused a package, the property shall thereupon pass to FedEx Ground. FedEx Ground will not honor a claim for an abandoned package.

E. Disposition of Claims. FedEx Ground will, after receiving a written claim for loss or damage to the property transported, either pay actual or declared value for the property, whichever is lower; or decline, or make a firm compromise settlement offer in writing to the sender (unless special arrangements have been made) within 120 days after receipt of claim by FedEx Ground. If a claim cannot be processed and disposed of within 120 days after the receipt thereof, FedEx Ground will advise in writing of the status of the claim and the reason for the delay in making final disposition. Acceptance of payment of a claim shall extinguish any right to recover in connection with that shipment.

F. Damaged Property:

1. FedEx Ground Discovered Damage. Whenever property is damaged by FedEx Ground in the course of transportation and discovered by FedEx Ground prior to delivery, FedEx Ground will either (1) return the damaged property to the shipper or (2) remove any damaged property and ship the balance of undamaged merchandise. If determined to be liable and if damaged property is returned to the shipper, FedEx Ground may, at the shipper's request, pay the full actual or declared value of the property, whichever is lower, and title of the property shall thereupon pass to FedEx Ground. If the shipper makes such a request, the shipper must hold the damaged property until FedEx Ground has completed the processing of the shipper's claim. FedEx Ground shall not be liable for any special, incidental or consequential damages.
2. Concealed Loss or Damage. Whenever property is delivered by FedEx Ground and damage or loss is subsequently discovered by the recipient, inspection may be made by FedEx Ground as promptly as practicable after receipt of request from the recipient or shipper. The shipper or recipient must notify FedEx Ground as promptly as possible after discovery of the damage, and in any event no later than 60 days after the date of delivery. FedEx Ground reserves the right to inspect a damaged shipment on customer premises as well as the right to retrieve the damaged shipment for inspection at a local FedEx facility. All of the original shipping cartons, packing and contents must be available for our inspection and retained until the claim is concluded. Inspection will include examination of the damaged property, the shipping container and its packing, and any other action necessary to establish all the facts. If a shortage is involved, the inspector will compare the contents of package with the invoice, weigh the shipping container and contents, or conduct any other type of investigation necessary to establish that a loss has occurred. In either case, the inspection will be limited to a factual report. The shipper and recipient must cooperate with FedEx Ground to assist in the inspection. A written record of our findings will be made and a copy given to the shipper for claim support upon request. Any inspection report issued will be incorporated into the claim file. FedEx reserves the right to request a self-inspection requiring proof of damage in the form of photographs of the carton, inner packaging and damaged contents. If requested, this documentation must be delivered to us within nine months after the package was tendered to FedEx Ground for shipment.

   The terms and conditions of the FedEx Ground Tariff applicable to the original shipment (including, but not limited to, any declared value or limitation of liability) will govern the disposition of all claims in connection with said shipment, including any claim relative to the retrieval, inspection, call tag or return of said shipment.
3. In the event FedEx Ground does not make an inspection, the recipient must make the inspection and record all information pertinent to the cause. The recipient's inspection, in such case, may be considered as the FedEx Ground inspection and will not jeopardize any recovery due the shipper based on the facts contained in the report.

G. Spotted Trailers. The shipper agrees to load any trailers spotted at its facilities within 48 hours after being spotted with 225 or more packages per trailer. The shipper agrees not to file claims on any package shortages for spotted trailers. Upon written request from the shipper, FedEx Ground agrees to notify the shipper of any package shortages within 120 hours after the shipper's packages are transmitted to FedEx Ground. Notification to the shipper shall include date of pickup and the number of packages short of the total provided by the shipper on a computer-generated manifest. The shipper agrees not to file claims in connection with any package shortages reported by FedEx Ground to the shipper.

Collect on delivery (C.O.D.) service

A. FedEx Ground C.O.D. Service:

1. FedEx Ground offers collect-on-delivery service for packages within the U.S. and from the U.S. to Canada (E.C.O.D. remittance is only available for packages within the U.S.). To request FedEx Ground C.O.D. service, the shipper must prepare and attach to each C.O.D. package a C.O.D. label showing the amount to

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(Collect on delivery [C.O.D.] service, cont.)

be collected and a C.O.D. barcode label to designate the type of collection. THE C.O.D. AMOUNT IS NOT THE SAME AS, AND SHOULD NOT BE CONFUSED WITH, DECLARED VALUE. If the shipper does not also declare the value of the package, our liability for loss or damage shall be limited to the loss or damage actually sustained by the shipper or $100, whichever is lower (see the Declared Value and Limits of Liability section for details).

2. FedEx Ground will collect for each C.O.D. package the amount shown on the C.O.D. label attached to the package, not to exceed $25,000 per package. If collection cannot be made, FedEx Ground will return the C.O.D. package to the shipper. The shipper must attach a C.O.D. barcode label to each C.O.D. package to designate the type of collection:

   A "Regular" C.O.D. barcode label is used when the shipper does not designate the type of payment to be collected. FedEx Ground will accept money orders or checks (including cashier's checks, official checks, certified checks, company checks and personal checks) as payment. Cash is not an acceptable form of payment if the "Regular" C.O.D. barcode label is used.

   A "Guaranteed Funds" C.O.D. barcode label is used when the shipper designates a money order, cashier's check, official check or certified check to be collected.

   A "Currency" C.O.D. barcode label is used when the shipper designates only currency to be collected. FedEx Ground will not accept currency in excess of $750 in payment for the C.O.D. amount associated with any one package delivered in the U.S. Additional per-package charges for "Currency" C.O.D.-labeled packages delivered in the U.S. will apply. The additional per-package charges for "Currency" C.O.D.-labeled packages do not apply to shipments from the U.S. to Canada.
3. The original transportation of packages, collection of the payment and delivery of the payment instrument or remittance of the payment are considered a single shipment and the terms and conditions in the Declared Value and Limits of Liability section are applicable to the entirety of a C.O.D. shipment.
4. Our liability for loss, damage, delay, misdelivery, misinformation, nondelivery, failure to collect the C.O.D. amount, failure to collect the specified form of payment, collection of an instrument in the wrong amount, or failure or delay in delivering the payment instrument is limited to the declared value, subject in every event to the maximum declared-value limits and other limitations referenced above and in the Declared Value and Limits of Liability section.
5. All checks (including cashier's checks, official checks and certified checks) and money orders tendered in payment of C.O.D. packages will be accepted by FedEx Ground at the shipper's risk, including, but not limited to, the risk of nonpayment and forgery, and FedEx Ground shall not be liable upon any such instrument.
6. An additional charge will be assessed for each request for C.O.D. service to be performed, whether or not FedEx Ground is able to collect as requested. If the recipient cannot be located or fails or refuses to pay the C.O.D. amount via the requested instrument, the shipment will be returned to the shipper, and no refund or credit of either the transportation charges or the C.O.D. charges will be given.
7. Shipper represents and warrants it has legal right, interest, or appropriate legal title, to the C.O.D. funds subject to be collected and is authorized by the appropriate parties to receive such funds.
8. Performance of the C.O.D. service will not constitute FedEx Ground as the shipper's agent for any purpose, including, but not limited to, completion of the sale of the goods by the shipper to the recipient.
9. FedEx Ground C.O.D. shipments are not eligible for Hold at Location.
10. Additional restrictions may apply to C.O.D. deliveries to remote rural areas in Canada, including additional limitations on the maximum C.O.D. amount. Please contact FedEx Customer Service at 1.800.463.3339 for more information.

B. Collect on Delivery Remittance:

1. Remittance of C.O.D. Collections. FedEx Ground will remit the C.O.D. collection to the shipper within 10 business days from date of collection. The C.O.D. amount will be collected and remitted in the currency of the destination country. Our sole obligation shall be to timely remit the C.O.D. collection through the U.S. Postal Service, and FedEx Ground shall not otherwise be liable for any loss or delay caused by the remittance of the C.O.D. collection.

C. Electronic C.O.D. Remittance (E.C.O.D.) E.C.O.D. service requires the approval of FedEx Ground for enrollment. (This service is not available for U.S.-to-Canada shipments.) If the shipper is approved by FedEx Ground for enrollment, the following shall apply:

1. FedEx Ground E.C.O.D. provides C.O.D. payments for approved shippers by electronic funds transfer (EFT) within 24 or 48 hours after the funds are deposited into the FedEx Ground Bank account as described below. Shipper must choose either the 24- or 48-hour transfer option at time of enrollment.
2. All checks received by FedEx Ground on behalf of the shipper shall be restrictively endorsed by FedEx Ground in substantially the following language and deposited into our terminal bank accounts ("FedEx Ground Bank"):

   FOR DEPOSIT ONLY
   FEDEX GROUND
   AS AGENT FOR THE WITHIN NAMED PAYEE
   LACK OF ENDORSEMENT GUARANTEED
3. C.O.D. checks shall be deposited into the FedEx Ground Bank account before the bank's close of business on the first business day following the delivery date. Upon deposit to FedEx Ground Bank, FedEx Ground shall cause the proceeds of all C.O.D. checks to be electronically transferred from FedEx Ground Bank to the shipper's bank as shown on a voided check supplied to FedEx Ground during the enrollment process.
4. Shipper must notify FedEx Ground of any changes to shipper's bank, account, or routing instructions required for EFT. Once notice is received by the FedEx Ground C.O.D. department, changes to EFT instructions may take up to 10 business days to take effect.
5. If any check collected on behalf of the shipper is timely deposited by FedEx Ground but thereafter is dishonored and returned to our bank as non-negotiable, the risk of nonpayment shall lie with the shipper, and the shipper shall reimburse FedEx Ground for the face amount of such check and any bank charges associated with the return of the check (non-sufficient funds charges ["NSF charges"]) by permitting FedEx Ground to reduce subsequent electronic funds remittances by a like amount, provided that such returned check is promptly forwarded to the shipper by FedEx Ground to the shipper's address. In the event that E.C.O.D. remittances have not been sufficient to allow FedEx Ground to recover check amounts and associated NSF charges within 30 days, the shipper agrees to permit FedEx Ground to electronically deduct these fees from the shipper's named financial institution. FedEx Ground will return any NSF C.O.D. checks to shipper via FedEx 2Day service.
6. All collections in the form of cash shall be deposited into the FedEx Ground Bank account before the bank's close of business on the first business day following the delivery date.
7. If a bank does not allow a third-party endorsement of money orders or cashier's checks, the money order or cashier's check will be mailed back to the shipper, and the amount initially transferred electronically will be deducted from the shipper's subsequent E.C.O.D. remittances. In the event that E.C.O.D. remittances have not been sufficient to allow FedEx Ground to recover the amount initially transferred from subsequent E.C.O.D. remittances within 30 days, the shipper agrees to permit FedEx Ground to electronically deduct the amounts initially transferred from the shipper's named financial institution. Shipper agrees to permit FedEx Ground to also reduce the next electronic funds transfer for the shipping charges included in the money order or cashier's check.
8. On or before the end of each business day during participation in the E.C.O.D. program and thereafter so long as any funds belonging to the shipper remain in the possession or control of FedEx Ground, FedEx Ground will transmit the details of all deposits at the shipper's designated bank and/or FedEx Ground's bank and/or checks returned for insufficient funds to the shipper. Such reporting shall be provided to the shipper by email.
9. In addition to the charge assessed for each C.O.D. package tendered to FedEx Ground by the shipper, an additional weekly service charge will be assessed for the E.C.O.D. service.
10. At its sole discretion, FedEx reserves the right to revoke a shipper's E.C.O.D. enrollment without notice.

Credit terms

A. FedEx Ground does not provide individual consumer credit privileges.

B. FedEx Ground will extend credit to shippers who, in the sole judgment of FedEx Ground, are creditworthy.

C. As a condition of extending credit privileges, FedEx Ground reserves the right to require business customers to provide current financial information, agree to bank draft arrangements for payment on account, provide a security deposit or provide a bank letter of credit.

1. Deposit Plan. After depositing an amount equivalent to four weeks' transportation charges as estimated by FedEx Ground, payments are required within 15 days of

FedEx Ground Tariff

(Credit terms, cont.)

invoice date. The deposit amount is subject to change to reflect revised estimates of the shipper's charges.

2. Under the deposit plan, no interest will be paid by FedEx Ground, nor will additional charges be rendered for their services. Net balances will be refunded at the request of the shipper.

D. When credit privileges are extended, FedEx reserves the right to establish and enforce a credit limit on your account. At our sole discretion, we may review and amend a credit limit on your account.

E. The invoice date begins the credit term cycle, and payment is due within 15 days from the invoice date. A late payment fee will be assessed if your payment is not received by FedEx by the invoice due date. The late payment fee will equal 6% of the total past-due balance of any invoice that is past due. Failure to keep your FedEx account current will result in "termination" of your ground service.

F. IF THE ACCOUNT NUMBER TO BE BILLED IS NOT IN GOOD CREDIT STANDING, THE PACKAGE MAY BE HELD OR STOPPED IN TRANSIT UNTIL YOU MAKE ALTERNATIVE PAYMENT ARRANGEMENTS. THE MONEY-BACK GUARANTEE POLICY WILL NOT APPLY IN SUCH CIRCUMSTANCES.

G. The shipper, and any other party who is liable for payment, is responsible for all reasonable costs incurred by FedEx Ground in obtaining or attempting to obtain payment for services rendered by FedEx Ground. Such costs include, but are not limited to, attorneys' fees, collection agency fees, interest and court costs.

H. Credit privileges will not be restored until you have paid all past-due balances in full and all costs, fees and expenses incurred by FedEx Ground in collecting or attempting to collect such balances. FedEx Ground may require you to secure the account with a form of payment as a prerequisite to credit restoration. FedEx Ground may decline to restore credit privileges even if all costs, fees and expenses are paid.

I. Customers requesting the reinstatement of their FedEx Ground service must contact the Recovery Collections department at 1.800.506.7580.

J. At our sole discretion, FedEx Ground may apply payments made on your account to any unpaid invoice issued on your account.

Data privacy

FedEx will comply with all applicable data privacy laws, regulations and rules in relation to the processing of personal data. FedEx may, at its sole discretion, process personal data for the performance of the services and for those business purposes set forth in the FedEx Privacy Notice at fedex.com. FedEx does not sell any personal information to another business or third party.

In relation to any personal data provided by you concerning yourself, your employees or agents, a recipient, or any third party in connection with a shipment or otherwise, you represent that you have complied with applicable data privacy laws, including obtaining the necessary legal basis for the provision of such data to FedEx and the processing by FedEx of this data as described in the FedEx Service Guide and providing the relevant individual with all information in connection with the collection, transfer and processing of such data including the information contained in the FedEx Privacy Notice at fedex.com. FedEx will not be liable for costs, claims, damages and expenses suffered or incurred by FedEx in connection with the shipper's failure to comply with the Data Privacy section in these terms and conditions. You agree to indemnify FedEx in respect of all costs, claims, damages and expenses suffered or incurred by FedEx in connection with your failure to comply with this section.

Declared value and limits of liability (not insurance coverage)

A. FedEx Ground liability with regard to any package is limited to the sum of $100 unless a higher value is declared at time of tender and a greater charge paid as provided in the FedEx Service Guide.

B. The declared value of any package represents our maximum liability in connection with a package, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information. Exposure to and risk of any loss in excess of the declared value is either assumed by the shipper or transferred by the shipper to an insurance carrier through the purchase of an insurance policy. The shipper should contact an insurance agent or broker if insurance coverage is desired. FEDEX GROUND DOES NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.

C. In cases where the shipper declares or agrees in writing that the property being shipped is released to a value exceeding $100 per package or article not enclosed in a package, an additional charge for each $100 or fraction thereof of total valuation will be assessed to which the base rate applies, up to a maximum declared value of $50,000 per package.

D. Packages containing all or part of the following items are limited to a maximum declared value of $1,000:

1. Artwork, including any work created or developed by the application of skill, taste or creative talent for sale, display or collection. This includes, but is not limited to, items (and their parts) such as paintings, drawings, vases, tapestries, limited-edition prints, fine art, statuary, sculpture and collector's items.
2. Film, photographic images (including photographic negatives), photographic chromes and photographic slides.
3. Any commodity that by its inherent nature is particularly susceptible to damage or the market value of which is particularly variable or difficult to ascertain.
4. Antiques, or any commodity that exhibits the style or fashion of a past era and whose history, age or rarity contributes to its value. These items include, but are not limited to, furniture, tableware and glassware.
5. Collector's items such as coins, stamps, sports cards, souvenirs and memorabilia.
6. Glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass and any other commodity with similarly fragile qualities.
7. Plasma screens.
8. Jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semiprecious), industrial diamonds, and jewelry made of precious metal.
9. Furs, including, but not limited to, fur clothing, fur-trimmed clothing and fur pelts.
10. Precious metals, including, but not limited to, gold and silver bullion or dust, precipitates or platinum (except as an integral part of electronic machinery).
11. Stocks, bonds, cash letters or cash equivalents, including, but not limited to, food stamps, postage stamps (not collectible), traveler's checks, lottery tickets, money orders, gift cards and gift certificates, prepaid calling cards (excluding those that require a code for activation), bond coupons, and bearer bonds.
12. Guitars and other musical instruments that are more than 20 years old, and customized or personalized musical instruments.
13. Packages returned through the FedEx Ground Package Returns Program (PRP). See the Return Options section.
14. Scale models (including, but not limited to, architectural models and dollhouses) and prototypes.

E. ANY EFFORT TO DECLARE A VALUE IN EXCESS OF THE MAXIMUMS ALLOWED IN THE FEDEX SERVICE GUIDE IS NULL AND VOID. OUR ACCEPTANCE FOR CARRIAGE OF ANY PACKAGE BEARING A DECLARED VALUE IN EXCESS OF THE ALLOWED MAXIMUMS DOES NOT CONSTITUTE A WAIVER OF ANY PROVISION OF THE FEDEX SERVICE GUIDE AS TO SUCH PACKAGE.

F. REGARDLESS OF THE DECLARED VALUE OF A PACKAGE, OUR LIABILITY FOR LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION, ANY FAILURE TO PROVIDE INFORMATION, OR MISDELIVERY OF INFORMATION, WILL NOT EXCEED ITS REPAIR COST, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

G. See the Liabilities Not Assumed section for other limitations and exclusions on our liability.

H. In the event that FedEx Office procures, accepts tender of, performs, or otherwise undertakes the transportation, delivery or release of a package by FedEx Ground, whether directly or indirectly, FedEx Office shall have the benefit of every right, defense, limitation and liberty of whatsoever nature contained in this tariff or otherwise available to FedEx Ground as if such provision were expressly for its benefit.

Delivery Signature Options

FedEx offers Delivery Signature Options for shippers. Not available for all shipments or to all destinations.

A. Indirect Signature Required. FedEx will obtain a signature in one of three ways:

1. From someone at the delivery address; or
2. From a neighbor, building manager or other person at a neighboring address; or
3. The recipient can sign a FedEx door tag or utilize FedEx Delivery Manager or other FedEx-approved means to authorize release of the package without anyone present.

If delivery cannot be completed in these ways, FedEx will reattempt delivery.

B. Direct Signature Required. FedEx will obtain a signature from someone at the delivery address. If no one is at the address, FedEx will reattempt delivery.

C. Adult Signature Required. FedEx will obtain a signature from someone at least 21 years old (19 years old for deliveries to Canada) at the delivery address (government-issued photo identification required). If no eligible recipient is at the address, FedEx will reattempt delivery.

FedEx Ground Tariff

(Delivery Signature Options, cont.)

D. Shipments to residential addresses may be released without obtaining a signature. If you require a signature for a residential shipment, select one of the Delivery Signature Options.
E. **FedEx International Ground.** For FedEx International Ground shipments from the U.S. to residential addresses in Canada, FedEx may release the package without a signature. For FedEx International Ground shipments from the U.S. to nonresidential addresses in Canada, FedEx will attempt to obtain a signature.
F. Indirect Signature Required is not available for shipments to nonresidential addresses.
G. FedEx Ground may accept requests for address corrections from a shipper or a recipient for shipments involving the Direct Signature Required or Indirect Signature Required options, alcohol shipments, and shipments where no signature is required.
H. FedEx will assess the delivery signature charge if the shipper requests the Delivery Signature Option, even if a signature is not obtained, the option requested is not available or FedEx is unable to provide a copy of the signature obtained at delivery.
I. Also see the Billing, Money-Back Guarantee, Liabilities Not Assumed, Pickup and Delivery, and Proof of Delivery sections.

Dimensional weight (volumetric weight)

Transportation charges may be assessed based on dimensional weight, which is a volumetric standard. Dimensional-weight pricing is applicable on a per-package basis. If the dimensional weight exceeds the actual weight, charges based on the dimensional weight will be assessed. Customers who fail to apply the dimensional-weight calculation to a package may be assessed dimensional-weight charges from FedEx. See the Dimensional Weight description in the Other Transportation-Related Fees and Shipping Information section of the FedEx Service Guide for additional details.

FedEx Home Delivery

A. A package is defined as a FedEx Home Delivery package if its barcode includes one of the designated FedEx Home Delivery service codes.
B. Service days for FedEx Home Delivery packages are defined as Monday through Sunday for normal deliveries. Standard Saturday and Sunday delivery and FedEx Home Delivery convenient delivery options are not available to all areas. Saturday and Sunday delivery are available for packages with a scheduled transit time of 1, 2 or 3 business days. For more information on transit times, go to fedex.com and select Shipping Rates & Delivery Times from the Shipping tab, or contact your FedEx account executive.
C. FedEx Home Delivery shippers must transmit an electronic manifest that contains all package information directly to FedEx Ground in an approved electronic format. The electronic transmission must include package weight, destination ZIP code, and recipient name and address. The package label must meet FedEx Home Delivery specifications, including the "H" on the bar-code label.
D. FedEx Home Delivery packages may not weigh more than 150 lbs. FedEx Home Delivery packages may not contain hazardous materials, except for materials classified as Limited Quantity, and may not be shipped under the FedEx Ground COLLECT service program.
E. FedEx Home Delivery packages may not be shipped in conjunction with FedEx Ground C.O.D. services (including C.O.D., Electronic C.O.D. and Currency C.O.D.).
F. All FedEx Home Delivery packages will be considered residential, even if the packages are addressed to a business, and will be subject to the FedEx Home Delivery residential surcharge as published in the FedEx Service Guide in effect at the time of shipment.
G. Any FedEx Home Delivery package will be eligible for the FedEx Home Delivery Money-Back Guarantee and will not be eligible for the FedEx Ground Money-Back Guarantee. FedEx Home Delivery packages must meet all the terms and conditions of the FedEx Home Delivery service to qualify for the FedEx Money-Back Guarantee.
H. Any package shipped as a FedEx Home Delivery package that fails to comply with the terms and conditions of this service may be refused by FedEx Ground, or if initially accepted by FedEx Ground, may later be returned to the shipper. Noncompliance with the terms and conditions of FedEx Home Delivery may also result in additional charges upon written notice to the shipper.

Firearms

A. FedEx Ground will transport and deliver firearms (excluding handguns), antique firearms and replica firearms, all as defined by the United States Gun Control Act of 1968, as well as muzzleloaders and black powder firearms (collectively "firearms"), between areas served in the U.S., but only between:

1. Licensed importers; licensed manufacturers; licensed dealers; licensed collectors; law enforcement agencies of the U.S. or any department or agency thereof; and law enforcement agencies of any state or any department, agency or political subdivisions thereof; or
2. Where not prohibited by local, state and federal law, from individuals to licensed importers, licensed manufacturers or licensed dealers (and return of same).

B. If your shipment contains firearms, select the Direct Signature Required or Adult Signature Required Delivery Signature Option, depending on the requirements of your shipment. See the Delivery Signature Options section for details. Firearms shipments are not eligible for signature release, driver release or indirect delivery.
C. FedEx Ground cannot ship or deliver firearms C.O.D. Firearms shipments are not eligible to be held at Hold at Location facilities.
D. Upon presenting the package for shipment, the person tendering the shipment to FedEx Ground is required to notify FedEx Ground that the package contains a firearm. The outside of the package must not be marked, labeled or otherwise identify that the package contains a firearm.
E. The shipper and recipient must be of legal age as identified by applicable law.
F. The shipper and recipient are required to comply with all applicable government regulations and laws, including those pertaining to labeling. The Bureau of Alcohol, Tobacco, Firearms and Explosives can provide assistance.
G. FedEx Ground will transport small-arms ammunition when packed and labeled in compliance with local, state and federal law, and the Hazardous Materials section of this Service Guide. Ammunition is an explosive and must be shipped separately as hazardous materials. You agree not to ship loaded firearms or firearms with ammunition in the same package.
H. FedEx Ground will not accept for transport handguns, assembled or disassembled.

Fuel and other surcharges

FedEx reserves the right to assess fuel and other surcharges on shipments without notice. The amount and duration of any such surcharges will be determined at our sole discretion. By tendering your shipment to FedEx, the shipper agrees to pay the surcharges, as determined by FedEx. The fuel surcharge rate, if applicable, is available at fedex.com.

Hazardous materials

Packages containing hazardous materials, including materials classified as Limited Quantity, cannot be shipped via FedEx international services, or to, from or within Hawaii or Alaska (Limited Quantity can be shipped to Canada if properly labeled). Hazardous material shippers must be properly qualified through a FedEx sales representative before tendering hazardous material packages via FedEx Ground.
A. All packages containing hazardous materials must be properly classified, described, packaged, marked, labeled and in proper condition for transportation according to applicable regulations and FedEx Ground requirements. FedEx Ground accepts only certain hazardous materials as listed in the current version of the FedEx Ground Hazardous Materials Table, which is available at fedex.com/hazardousmaterials (select the Resources page) and incorporated herein by reference. Contact a FedEx account executive, see fedex.com/hazardousmaterials or call 1.800.463.3339 and say "hazardous materials" for more information.
B. FedEx Ground does not accept hazardous waste. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste. FedEx Ground also does not accept hazardous substances in reportable quantities.
C. FedEx Ground does not accept infectious or non-infectious human or animal cells, tissue, bodily fluids, blood, blood products, plasma, or any other material derived from human or animal blood whether in liquid or solid form; biohazards; regulated or non-regulated diagnostic cultures, specimens or samples, whether infectious or non-infectious; used health care products as defined in Title 49 of the Code of Federal Regulations; and any materials regulated as UN 2814, UN 2900, UN 3373 and UN 3291.
D. FedEx Ground does not accept inhalation hazards.
E. Hazardous materials, except Limited Quantity materials, cannot be banded, strapped or taped to form a bundle. Packaging restrictions and service restrictions apply. Unless other U.S. Department of Transportation (DOT) restrictions apply, FedEx Ground does not accept hazardous materials over 70 lbs. (32 kg). FedEx Ground does not accept pails or drums over 8 gallons (32 liters). All pails or drums must be in performance-oriented packaging (POP). FedEx Ground will accept authorized pails or drums as single packaging. Hazardous materials may not be shipped in any FedEx packaging.
F. Hazardous material shipments, including shipments containing Limited Quantity materials or dry ice, are not accepted at FedEx Drop Box locations, FedEx Office Print and Ship Center locations, FedEx Ship Center locations, FedEx Express station or ramp

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(Hazardous materials, cont.)

locations, FedEx Authorized ShipCenter locations, FedEx OnSite locations, and unstaffed FedEx locations.

G. Batteries, including lithium batteries, may be regulated when shipped for highway transport. Shippers should refer to the most current U.S. Department of Transportation regulations to ensure compliance with marking, labeling and packaging requirements as they pertain to the transportation of batteries. Additional restrictions may apply to the transportation of lithium batteries between the contiguous U.S. and Alaska and Hawaii. For details, go to fedex.com and enter keyword "lithium batteries." FedEx Ground does not accept damaged batteries or defective batteries that pose a safety risk.

H. Packages containing hazardous materials are not eligible for FedEx Ground return options, except for packages shipped by preapproved shippers using the FedEx Ground Package Returns Program.

I. All damaged or leaking hazardous material packages may be properly repackaged, prepared in accordance with applicable DOT regulations and returned to the shipper. The undamaged portion of a damaged hazardous materials shipment will be returned to the shipper for recycling, reprocessing or disposal. If the shipper refuses to accept the returned shipment, or if the shipment cannot be returned to the shipper, as determined at our sole discretion, the shipper is responsible for and will reimburse FedEx Ground for all costs and fees of any type connected with the legal disposal of the shipment and all costs and fees of any type connected with cleanup of any spill or leakage. The minimum reimbursement per package is US$350. Reference the Non-Compliant Hazardous Materials (Hazmat) Reimbursement Program FAQs PDF at fedex.com/en-us/service-guide/hazardous-materials/resources.html for more information.

J. No service guarantees (e.g., no FedEx Money-Back Guarantee) will apply to packages not properly prepared in accordance with DOT regulations and FedEx Ground requirements.

K. Hazardous material packages found in the FedEx Ground system not properly prepared in accordance with DOT regulations and FedEx Ground requirements will be held for customer pickup. If the shipper refuses to pick up or make other arrangements for delivery acceptable to FedEx Ground, the shipper will reimburse FedEx Ground for all costs and fees of any type connected with the legal disposal of the shipment. The shipper agrees to indemnify FedEx Ground for any and all costs, fees and expenses FedEx Ground incurs as a result of the shipper's failure to comply with FedEx Hazardous Materials shipping requirements. The minimum reimbursement per package is US$350. Reference the Non-Compliant Hazardous Materials (Hazmat) Reimbursement Program FAQs PDF at fedex.com/en-us/service-guide/hazardous-materials/resources.html for more information.

L. In the event the shipper loads any FedEx Ground vehicle, the shipper agrees to segregate hazardous materials in accordance with regulations.

M. The shipper may be held accountable for all costs associated with any damaged or leaking hazardous material package that is not properly prepared in accordance with all DOT regulations and FedEx Ground requirements. Cost may include response, cleanup and disposal. Reference the FedEx Ground Hazardous Materials Shipping Guide PDF at fedex.com/en-us/service-guide/hazardous-materials/resources.html for more information.

N. Materials classified as Limited Quantity are the only hazardous materials that can be shipped via FedEx Home Delivery.

O. Dry ice shipments must be marked and customers must notify FedEx at pickup that shipments contain dry ice.

P. Packages containing hazardous materials are not eligible for signature release, driver release or indirect delivery.

Q. Charge for Handling Hazardous Materials. In addition to the other rates and charges named in this tariff, a charge will be assessed on each package of hazardous materials.

R. The shipper is required to transmit hazardous material shipping information using a FedEx electronic shipping solution, a FedEx-recognized hazardous materials vendor software application, a FedEx Compatible Solutions Program application or a custom solution that has the ability to transmit hazardous material shipping information electronically.

Inspection of shipments and identification requirement

FedEx Ground reserves the right, but is not required, to open and inspect any package tendered to it for transport. We may, at our sole discretion, require the shipper to provide their government-issued photo identification prior to tendering a package to FedEx.

Liabilities not assumed

FEDEX GROUND WILL NOT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE DECLARED VALUE OF A SHIPMENT, WHETHER OR NOT FEDEX GROUND KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED.

In no event shall FedEx Ground, including, without limitation, agents, contractors, employees and affiliates, be liable for any special, incidental or consequential damages, including, without limitation, loss of profits or income, whether or not FedEx Ground had knowledge that such damages might be incurred.

FedEx Ground will not be liable for, nor shall any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or failure to provide information caused by or resulting in whole or in part from:

1. The act, default or omission of any person or entity, other than FedEx, including those of any local, state or federal government agencies.
2. The nature of the shipment, including any defect, characteristic or inherent vice of the shipment.
3. The shipper's violation of any of the terms and conditions contained in this tariff, as amended from time to time, including, but not limited to, the improper and insufficient packing, securing, marking and labeling of shipments, or use of an account number not in good credit standing.
4. Perils of the air, public enemies, criminal acts of any person(s) or entities, including, but not limited to, acts of terrorism, public authorities acting with actual or apparent authority, authority of law, local disputes, civil commotions, hazards incident to a state of war, local, national or international weather conditions (as determined solely by FedEx Ground), local, national or international disruptions in ground transportation networks (as determined solely by FedEx Ground), strikes or anticipated strikes (of any entity, including, but not limited to, other carriers, vendors or suppliers), labor disruptions or shortages caused by pandemic conditions or other public health event or circumstances, natural disasters (earthquakes, floods and hurricanes are examples of natural disasters), conditions that present a danger to FedEx Ground personnel, and disruption or failure of communication and information systems (including, but not limited to, FedEx Ground systems).
5. Damage or loss of articles packaged and sealed by the sender or by person(s) acting at the sender's direction, provided the seal is unbroken at the time of delivery, the package retains its basic integrity, and the recipient accepts the shipment without noting the damage on the delivery record.
6. Erasure of data from or the loss or irretrievability of data stored on magnetic tapes, files or other storage media, or erasure or damage of photographic images or soundtracks from exposed film.
7. The loss of any personal or financial information including, but not limited to, social security numbers, dates of birth, driver's license numbers, credit card numbers and financial account information.
8. Our inability to provide a copy of the delivery record or a copy of the signature obtained at delivery.
9. Failing to meet our delivery commitment for any shipments with an incomplete or incorrect address. (See the Undeliverable Shipments section.)
10. Failing to deliver or not attempting to deliver a package on the scheduled delivery day or time, if the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed or unavailable to accept delivery on the originally scheduled delivery day or time.
11. Failing to obtain the signature option requested for shipments using FedEx Delivery Signature Options. (See the Delivery Signature Options section.)
12. Shipments released without obtaining a signature at residential addresses. (See the Delivery Signature Options and Pickup and Delivery sections.)
13. Shipments released without obtaining a signature at nonresidential addresses when release has been authorized by the shipper or recipient. (See the Delivery Signature Options section.)
14. Our failure to honor package-orientation graphics (e.g., "up" arrows, "this end up" markings), "fragile" labels or other special directions concerning packages.
15. Damages indicated by any shockwatch, tiltmeter or temperature instruments.
16. Your failure to ship goods in packaging approved by us prior to shipment where such prior approval is recommended or required.
17. The shipment of fluorescent tubes, neon lighting, neon signs, X-ray tubes, laser tubes, light bulbs, quartz crystal, quartz lamps, glass tubes such as those used for specimens, and glass containers such as those used in laboratory test environments.
18. Your use of an incomplete, inaccurate, or invalid FedEx account number or your failure to provide a valid FedEx account number in good credit standing in the billing instructions on shipping documentation.
19. Our failure to notify you of any delay, loss or damage in connection with your shipment or any inaccuracy in such notice.

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(Liabilities not assumed, cont.)

20. Performance of any services will not constitute FedEx Ground as the shipper's or anyone's agent for any purpose.
21. Damage to briefcases, luggage, garment bags, aluminum cases, plastic cases or other items when not enclosed in outer packaging, or other general shipping containers caused by adhesive labels, soiling or marking incidental to transportation.
22. Any package where FedEx Ground package scan records do not reflect acceptance of the package by FedEx Ground from the shipper.
23. The shipper's failure to delete all shipments entered into a FedEx self-invoicing system, internet shipping device or any other electronic shipping method used to ship a package, when the shipment is not tendered to FedEx. If you fail to do so and seek a refund, credit or invoice adjustment, you must comply with the notice provisions in Invoice Adjustments/Overcharges in the Billing section. FedEx is not liable for any refund, credit or adjustment unless you comply with those notice provisions.
24. Shipments of any plants and plant materials, ostrich or emu eggs, or live fish.
25. The shipment of any alcoholic beverages or firearms if you fail to comply with the applicable terms and conditions.
26. Damage to computers, or any components thereof, or any electronic equipment when shipped in any packaging other than:
    a. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
    b. Packaging that is in accordance with the FedEx packaging guidelines available online at fedex.com/packaging.
    c. FedEx laptop packaging, for shipments of laptop computers.
    d. FedEx small electronic device packaging, for shipments of cell phones, handheld computers, MP3 players and similar items.
    e. FedEx tablet packaging, for shipments of tablet computers.
27. Our provision of packaging, advice, assistance or guidance on the appropriate packaging of shipments unless such advice, assistance or guidance has been approved in writing by FedEx Packaging Design and Development and the writing expressly accepts liability in the event of a damaged shipment.
28. FedEx Ground does not provide protective services for transportation of perishable commodities or of commodities requiring protection from heat or cold. Such commodities will be accepted for transportation solely at the shipper's risk for loss of value or damage occasioned by exposure to heat or cold. The shipper agrees to not file damage claims for perishable items.
29. FedEx will not be liable for the failure to provide any services or service options where our records do not reflect that the services or service options were selected by the shipper.
30. Our compliance or noncompliance with verbal or written delivery instructions from the sender, recipient or persons claiming to represent the shipper or recipient, including requests made by the recipient for delivery options using FedEx Delivery Manager.
31. Our compliance or noncompliance with any request to intercept a shipment in transit, or to prevent delivery.
32. The failure to properly designate a delivery address as a Residential Delivery or Commercial Delivery, including delivery addresses that were processed through any address verification function or program.
33. The shipper's failure to provide accurate delivery address information.
34. Any shipment containing a prohibited item. (See the Prohibited Items section.)
35. Loss or damage to alcohol shipments unless an approved packaging type is used or FedEx Packaging Design and Development has preapproved your packaging prior to shipment. See the Alcoholic Beverages section for further information.
36. Our inability or failure to complete a delivery, or a delay to any delivery, due to acts or omissions of customs or other regulatory agencies.
37. Delays in delivery caused by adherence to FedEx policies regarding the payment of duties and taxes or other charges.
38. Our failure or inability to attempt to contact the sender or recipient concerning an incomplete or inaccurate address; incorrect, incomplete, inaccurate or missing documentation; payment of duties and taxes necessary to release a shipment; or an incomplete or incorrect customs broker's address.
39. Hazardous-materials shipments that the shipper did not properly declare, including proper documentation, markings, labels and packaging. FedEx Ground will not pay a claim on undeclared or hidden hazardous materials and the FedEx Money-Back Guarantee does not apply.
40. Your use of FedEx customer automation systems or software versions that are no longer supported by FedEx, or your failure to update or upgrade FedEx customer automation hardware or software as provided or directed by FedEx from time to time.

Limitations on legal actions

Any civil claim for overcharges must be brought within 18 months after the claim accrues. Any civil claim for, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information relating to the shipment, must be brought within two years and one day from the date FedEx Ground gives written notice that FedEx Ground has disallowed any part of the claim specified in the notice.

Any right you might have to damages, refunds, credits recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against FedEx Ground under any cause of action arising from the transportation of any package pursuant to the FedEx Service Guide shall be extinguished unless you first comply with all applicable notice periods and requirements in this tariff including, but not limited to, the periods and requirements for providing notice under the Billing, Claims and Money-Back Guarantee Policy sections. You and FedEx Ground understand that timely and complete compliance with such notice periods and requirements is a contractual condition precedent to your right to any relief whatsoever, and you must plead compliance with those conditions precedent on the face of any complaint that you file against FedEx Ground. You and FedEx Ground agree that FedEx Ground cannot be considered to have breached any obligation to you unless or until FedEx Ground wrongfully denies a claim submitted to FedEx Ground pursuant to the notice periods and requirements contained in this tariff. Finally, you and FedEx Ground agree that you will comply with applicable notice periods and requirements even if you believe that such compliance will not result in relief from FedEx Ground or if you lack knowledge regarding whether such compliance will result in relief from FedEx Ground.

You agree that you will not sue FedEx Ground as a class plaintiff or class representative, join as a class member, or participate as an adverse party in any way in a class-action lawsuit against FedEx Ground. Nothing in this paragraph, however, limits your rights to bring a lawsuit as an individual plaintiff.

To the extent that any court finds that state rather than federal law applies to any provision of this contract, the controlling law is the substantive law of the state in which you tendered your shipment to FedEx Ground.

The performance of any services does not make FedEx Ground an agent of the shipper or any third party for any purpose.

Money-back guarantee policy

We offer a money-back guarantee for our services. This guarantee can be suspended, modified or revoked at our sole discretion without prior notice to you.

A. Money-Back Guarantee. The money-back guarantee is your exclusive remedy in the event of a service failure for the recovery of all or any portion of the FedEx charges for a shipment. If the money-back guarantee is suspended, there is no remedy or recovery of charges for a service failure. There are no delivery commitments for shipments on which the money-back guarantee is suspended.

1. FedEx Ground Money-Back Guarantee. At our option, we will, upon request, either refund or credit your transportation charges in the event of a service failure (which means if FedEx does not deliver the shipper's standard ground and multiweight ground package[s] by the end of the scheduled delivery day as published on fedex.com).
2. FedEx Home Delivery Money-Back Guarantee. At our option, we will, upon request, either refund or credit your transportation charges and residential surcharge in the event of a service failure (which means if FedEx does not deliver the shipper's residential package[s] by the end of the scheduled delivery day as published on fedex.com). For shipments designated as FedEx Date Certain Home Delivery, FedEx Evening Home Delivery or FedEx Appointment Home Delivery, see the FedEx Home Delivery Money-Back Guarantee for Convenient Delivery Options section below.
3. FedEx Home Delivery Money-Back Guarantee for Convenient Delivery Options. At our option, we will, upon request, either refund or credit your transportation charges, residential surcharge and the applicable convenient delivery option charge in the event of a service failure (which means if FedEx does not provide the FedEx Home Delivery convenient delivery option service requested for the shipper's package[s], as described below).
    a. FedEx Date Certain Home Delivery Money-Back Guarantee. The FedEx Date Certain Home Delivery Money-Back Guarantee applies if the shipment is not

FedEx Ground Tariff

(Money-back guarantee policy, cont.)

delivered on the valid date requested. To be considered valid, the requested date must be no earlier than the scheduled delivery as published on fedex.com and cannot be a FedEx holiday. If the delivery date requested is invalid, the FedEx Date Certain Home Delivery Money-Back Guarantee will not apply.

b. FedEx Evening Home Delivery Money-Back Guarantee. The FedEx Evening Home Delivery Money-Back Guarantee applies if the shipment is not delivered between 5 and 8 p.m. on or before the scheduled delivery date as published on fedex.com.

c. FedEx Appointment Home Delivery Money-Back Guarantee. The FedEx Appointment Home Delivery Money-Back Guarantee applies if the shipment is not delivered within one hour before or after the time, and on the date, requested by the recipient and agreed to by FedEx.

B. Limitations. The following limitations apply:

1. A credit or refund under the money-back guarantee will be applied only against charges for the shipment giving rise to the credit.
2. At the sole discretion of FedEx, the money-back guarantee may not be honored when the request is made by, or the information utilized to determine the status of the package is determined by, a third party other than the payer of the charges.
3. The FedEx Ground Money-Back Guarantee applies to deliveries within the U.S. For shipments destined to Canada, the FedEx Money-Back Guarantee only applies to transportation charges related to brokerage-inclusive service.
4. If FedEx Ground utilizes the U.S. Postal Service or an interline cartage agent for delivery to remote rural areas, the money-back guarantee only applies to the portion of transportation provided directly by FedEx Ground.
5. Packages tendered to FedEx Ground for delivery on the day after Thanksgiving will be scheduled for delivery on that day if the recipient business is open, but in any event, the delivery commitment will be extended to the next business day for application of the money-back guarantee.
6. Packages tendered for delivery on holidays that are business days for FedEx Ground (for example, Good Friday and Presidents Day) will be scheduled for delivery on that day if the recipient business is open. However, if the recipient business is known by FedEx Ground to be closed due to the holiday, the packages will be scheduled for delivery on the next business day the recipient is open, but the money-back guarantee will not apply.
7. To be eligible for the FedEx Home Delivery Money-Back Guarantee for Convenient Delivery Options, the shipper must have fulfilled the following conditions:
   a. Prepare and attach to each package a 128 bar-code label showing the delivery option requested. The shipper must also provide FedEx Ground with the required electronic information for the service level selected.
   b. Convenient delivery options are offered at the shipment level. To qualify as a shipment, one or more packages must have the following:
      – The same shipper number
      – The same origin location
      – The same ship date
      – The same recipient address
      – The same convenient delivery option selected
8. If a delivery later than the original scheduled delivery day or time is requested by the shipper or recipient before the first delivery attempt is made, the delivery commitment for application of the money-back guarantee policy will be adjusted to account for the requested delivery date and/or time.
9. If the shipper or recipient informed FedEx that the recipient location is closed on a certain day or at a certain time, or unavailable to accept delivery, the delivery commitment for application of the money-back guarantee policy will be the next business day.
10. If the package is placed in a FedEx Drop Box, the delivery commitment for application of the money-back guarantee will be extended by 1 business day.

C. Exceptions. FedEx will not be obligated to refund or credit your transportation charges, residential surcharge or convenient delivery option charge if:

1. We provide you with proof of timely delivery, consisting of the date and time of delivery and, if applicable, the name of the person who signed for the shipment, or service-exception information reflecting that the failure to deliver timely resulted from circumstances described under the Liabilities Not Assumed section.
2. The service failure resulted, in whole or in part, from any of the circumstances described under the Liabilities Not Assumed section.
3. The shipper did not properly label the package in accordance with the FedEx Service Guide, including, without limitation, affixing the correct business name and contact name (for FedEx Ground packages) or recipient name (for FedEx Home Delivery packages) and deliverable address (number, street, city, state, and a five-digit ZIP code) and correctly placing the customer-specific FedEx Ground or FedEx Home Delivery bar-code label on the package. For FedEx Home Delivery packages, the shipper must print the letter "H" (Home) on the address label in accordance with the FedEx Home Delivery label specifications.
4. The shipper did not timely and accurately transmit all electronic package-level data required, including, but not limited to, any electronic package-level data necessary for package sorting by FedEx Ground, to the extent required by the Shipper's Agreement with FedEx Ground. For FedEx Appointment Home Delivery shipments, a valid telephone number for the recipient must be included in the data-entry information when the shipment is processed.
5. The package was not picked up by a FedEx Ground driver at the shipper's location or an alternate address location, at a FedEx Office Print and Ship Center, at a FedEx Ship Center, at a FedEx Authorized ShipCenter or at a FedEx Drop Box prior to that location's regular scheduled pickup time. If a package is accepted by FedEx Ground after a location's regular scheduled pickup time, an additional transit day may be added to the scheduled delivery date.
6. The package was tendered for transportation on the Monday after Thanksgiving through Christmas Eve.
7. The shipment contained special instructions, including, but not limited to, FedEx Ground Call Tag service and FedEx Delivery Signature Options.
8. There was an unexpected large release of packages from your shipping location.
9. The package met the definitions for additional handling, address correction, oversize or unauthorized. See the Other Transportation-Related Fees and Shipping Information section of the FedEx Service Guide for additional details.
10. FedEx received a request to redirect the shipment from a delivery address to a Hold at Location address.
11. The shipment was undeliverable or returned.

D. Refund or Credit Requests. To qualify for a refund or credit due to a service failure, you must notify us of the service failure and request a refund or credit in compliance with the conditions listed below. If you do not comply with these conditions, you are not entitled to receive a refund or credit and cannot recover compensation for a service failure in any lawsuit.

1. You may request a refund or credit due to a service failure in the following ways:
   a. Use our internet application FedEx Billing Online at fedex.com if you are a registered user; or
   b. Submit your request through the invoice adjustment feature at fedex.com; or
   c. Submit the request via our telephone invoice adjustment system at 1.800.463.3339 (say "billing").

   Note: Requests for a refund of FedEx Delivery Manager delivery-option fees must be made by the recipient online at fedex.com/billingadjustment. See FedEx Delivery Manager Terms in the fedex.com Terms of Use.
2. Your notification of a service failure must include your FedEx tracking number and invoice number, if applicable.
3. All requests for a refund or credit must be received via one of the approved channels within 15 calendar days of the invoice date or within 15 calendar days from the ship date if you are paying by credit card or in advance by cash, check or money order.
4. A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request. A notification of the reason for an unpaid charge with your payment is not considered a request for an invoice adjustment or notice of a refund request if the reason relates to a service failure.

Package Consolidators (including FedEx Authorized ShipCenter locations, and FedEx ShipSite locations at Office Depot and OfficeMax)

Package Consolidators are responsible for complying with all applicable requirements in this tariff including, but not limited to, customs and other legal requirements applicable to packages tendered for international transportation.

If you tender packages to a Package Consolidator instead of to us directly, the following limitations apply:

A. Package Consolidators are not agents of FedEx, and we are not responsible for any errors or omissions made by them.

B. Package Consolidators may submit claims for refunds or credits for shipping charges under the money-back guarantee policy. Neither the person or entity tendering the

FedEx Ground Tariff

(Package Consolidators [including FedEx Authorized ShipCenter locations, and FedEx ShipSite locations at Office Depot and OfficeMax], cont.)

package to the Package Consolidator nor the recipient is eligible for refunds or credits under the money-back guarantee policy.

C. In order for a Package Consolidator to receive packaging supplies from FedEx, the Package Consolidator must first enter into a Packaging and Pricing Agreement or a FedEx Authorized ShipCenter Agreement with FedEx.

D. Package Consolidators may charge FedEx Retail Rates for FedEx shipping services, but they are not required to. Package Consolidators set their own rates for reselling FedEx services.

E. Package Consolidators are not required to have the FedEx Ground Declared Value Shipment Form at their location. Dropoff customers should bring their own FedEx Ground Declared Value Shipment Form to the Package Consolidator with declared value dropoff packages.

F. FedEx Ground assumes no liability, other than to the Package Consolidator, for lost, damaged or delayed shipments tendered to a Package Consolidator, as the Package Consolidator is the shipper of these packages. The Package Consolidator's barcode must appear as the shipper's barcode for all shipments paid for at a Package Consolidator. Package Consolidators are independently owned and operated businesses.

G. See the Package Consolidator representative for information regarding rates and services and the terms and conditions of carriage. Inquiries or claims regarding shipments tendered to a Package Consolidator must also be directed to the Package Consolidator.

H. As directed by FedEx, Package Consolidators must require a government-issued photo ID to validate the identity of their customer and must keep a record of the name and address on the ID of their customer for each package.

Package restrictions (size and weight)

A. FedEx Ground will accept for transport packages that weigh up to the maximum package weight published in the FedEx Service Guide in effect at the time of shipment and that measure up to 165 inches in combined length and girth. FedEx reserves the right to assess additional handling, oversize package and unauthorized package surcharges on any package whose dimensions are altered during transit, causing it to meet the parameters for these charges.

MEASUREMENT OF LENGTH AND GIRTH:

a. Regular-Shaped Packages: The length and girth of a package is length plus (two times the height) plus (two times the width). If the dimension includes a fraction, a fraction of one-half or greater will be rounded up to the next whole number; less than one-half will be rounded down to the next whole number.

b. Irregular-Shaped Packages and Regular-Shaped Articles With Hollow or Open Spaces: To measure combined length and girth, assume the package or article to be enclosed in a six-sided, rectangular container, and then determine the combined length and girth as for regular-shaped packages.

B. Charge for Unauthorized Packages. In addition to the other rates and charges named in this tariff, a charge will be assessed for the following conditions:

1. Any package measuring more than 108 inches in length.[1]
2. Any package measuring more than 165 inches in length and girth combined.[1]
3. Any package measuring more than 150 lbs.[1]

Unauthorized packages will be rated based on the greater of the package's actual rounded weight or dimensional weight, subject to a 90-lb. minimum billable weight.

[1] *These packages are unauthorized and may be refused, returned to the shipper or disposed of by FedEx Ground. However, at FedEx Ground's sole discretion, they may be accepted and delivered. In the event of disposal, the shipper, if known, agrees to pay any costs incurred in the disposal.*

Packaging and marking

A. All packages must be prepared and packed by the sender for safe transportation with ordinary care in handling. Recipient address labels should be placed on both sides of each package with an additional label enclosed inside. Any articles susceptible to damage as a result of conditions that may be encountered in air ground transportation, such as changes in temperature, must be adequately protected by proper packaging. Each shipment must be legibly and durably marked with the name, address and ZIP code of both the shipper and recipient. The ZIP code is crucial to the efficient movement of the package through the FedEx Ground system.

You must use packaging in new or like-new condition. All packaging must be large enough to allow cushioning on top, bottom and sides. Contents must be properly packaged to eliminate shifting.

To be in like-new condition:

- Packaging must not have any holes, tears, dents or creases.
- Boxes must have no crushed corners.
- All previous shipping labels and barcodes must be covered or concealed.

All flaps, seams and edges must be securely sealed with a minimum 2-inch-wide packing tape.

Items that cannot be packed into cartons (auto tail pipes, mufflers, tires, rims, and so on) must have all sharp edges and protrusions wrapped, and the address label must be secured using the tie-on tag or the tire/crate label provided by FedEx (or you may secure it by wrapping pressure-sensitive tape completely around the object). Briefcases, luggage, garment bags, aluminum cases, plastic cases, computer cartons or similar types of items whose outer finish might be damaged by adhesive labels, soiling, marking or other types of surface damage that is normal with ordinary care in handling should be placed in a protective container for shipment. Casters, wheels or rollers must be removed or packaged.

Expanded polystyrene foam coolers must be shipped inside a sturdy outer container unless tested and approved for acceptance by FedEx Packaging Design and Development. Information on how to submit your packaging for testing is available at fedex.com/packaging.

B. If a shipment is refused by the recipient, leaks, or is damaged, the shipment will be returned to the sender, if possible. If the sender refuses to accept the returned shipment or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx Ground for all costs and fees of any type connected with the legal disposal of the shipment and all costs and fees of any type connected with cleanup of any spill or leakage.

C. Fragile Articles/Orientation. Packaging for all fragile articles (including, but not limited to, electronic and electrical devices, scientific testing equipment, fragile glass, crystal, porcelain, or china) should be preapproved by FedEx Packaging Design and Development prior to shipping.

D. Package Inspection and Testing. FedEx Ground reserves the right to request a shipper to submit a representative sampling of the packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test the packaging, or the sampling fails FedEx testing, FedEx Ground will not be liable for any damages due to improper packaging.

E. FedEx Ground may issue written notice to you if you repeatedly fail to adhere to FedEx Ground's packaging requirements due to your pattern or practice of insufficient packaging. Claims for damage or loss associated with an identified pattern or practice of insufficient packaging will be denied. Any such claim filed related to your shipments will not be paid, regardless of which party files the claim, unless the claimant can establish that the loss or damage did not result from a failure to use proper packaging. FedEx Ground will continue to deny such claims until we determine that you have ceased the pattern or practice of failing to adhere to the packaging requirements. Nothing in this paragraph is intended to limit FedEx Ground's right to deny a claim where the shipment in dispute is found to have improper packaging.

F. Preshipment Inspection and Testing for Oversize Packages. At the sole discretion of FedEx Ground, FedEx Ground may require a shipper of packages classified as Oversize, as defined in the Rates section of the FedEx Service Guide, to submit a representative sampling of the oversize packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test oversize packaging or the sampling fails FedEx testing, FedEx Ground will not be liable for any damage to shipper's oversize packages.

For general packaging assistance, including packing, sealing and labeling tips and information on how to submit your packaging for testing or evaluation, go to fedex.com/packaging.

Pharmaceuticals

You are responsible for complying with all applicable local, state and federal laws, regulations, ordinances and rules governing the shipment of pharmaceuticals. Packages containing pharmaceuticals must not have labels, markings or other written notice that a pharmaceutical is contained within. Select the Direct Signature Required Delivery Signature Option if you require FedEx to obtain a signature from someone at the delivery address, or the Adult Signature Required Delivery Signature Option if you require an adult signature for delivery. See the Delivery Signature Options section for details.

Pickup and delivery

A. Pickup Service:

1. FedEx Ground may provide on-call pickup service for a per-package pickup fee for customers that do not have a FedEx Ground regular scheduled pickup. This fee may be higher if the pickup is made the same day it is requested or if the request is made through FedEx Customer Service.
2. FedEx Ground may provide pickup service for a weekly pickup fee to regular scheduled pickup customers.
3. An alternate address pickup fee may apply to pickup service at shipping

FedEx Ground Tariff

(Pickup and delivery, cont.)

locations other than the location associated with the FedEx Ground account number. The alternate address pickup fee only applies to account numbers assessed the weekly pickup fee.

4. Charges for pickup service shall apply in addition to the rates set forth in the FedEx Service Guide in effect at the time of shipment. Upon payment of the applicable pickup service charge, FedEx Ground will call at the shipper's premises once each business day, if required, to pick up packages for delivery to all points served by FedEx Ground.
5. A return pickup surcharge applies for FedEx Print Return Label and FedEx Email Return Label shipments.
6. The shipper agrees to declare all applicable additional charges on the Customer Shipping Record or Declared Value Shipment Form, if applicable. FedEx Ground reserves the right to assess additional charges on those packages that the shipper does not properly rate and to re-rate packages the shipper fails to rate properly.

B. Delivery. FedEx Ground does not offer a restricted-delivery service and may deliver to someone other than the person or entity named as the recipient. We also may make an indirect delivery. Indirect delivery is a completed delivery to an address or location other than the address on the label and includes shipments delivered via Indirect Signature Required service. FedEx Ground may release the package with no signature at a residential address if none of the FedEx Delivery Signature Options are selected. FedEx Ground will attempt to obtain a signature for shipments to nonresidential addresses, except that when FedEx Ground uses a postal service, an interline cartage agent or a freight forwarder for final delivery, we may release such shipments with no signature if a FedEx Delivery Signature Option is not selected. If a Delivery Signature Option is selected and FedEx Ground uses a postal service, an interline cartage agent or a freight forwarder for final delivery, one of the following may occur at FedEx Ground's discretion:

1. If available, a cartage agent that can return a signature may be selected; or
2. If a signature cannot be returned, FedEx Ground may call the shipper and request to eliminate the signature requirement; or
3. The package may be returned to the shipper.

Where a signature is required, FedEx will make up to three attempts at delivery. A notice that delivery has been attempted will be left at the recipient's address after the first and second attempts. (See the Delivery Signature Options section.)

At our sole discretion, shipments having a declared value of $500 or greater in the currency of the destination country may not be released without a signature even where the release is otherwise authorized.

FedEx Ground may, at its sole discretion, utilize a postal service, an interline cartage agent, a freight forwarding service or other carrier for pickups and deliveries, which may result in additional transit days and/or service restrictions. Our tender of a shipment to a postal service, an interline cartage agent, a freight forwarding service or other carrier constitutes delivery of the shipment by us for all purposes.

Shipments to hotels, hospitals, government offices or installations, university campuses, or other facilities that utilize a mailroom or other central receiving area will be delivered to the central receiving area, unless otherwise authorized and approved by FedEx Ground.

In order to facilitate delivery or release of a shipment, FedEx Ground may, at its sole discretion, contact the recipient to obtain delivery instructions, or to notify them that a delivery is scheduled, that a delivery has been completed or that a shipment is available for pickup at a Hold at Location facility. FedEx may also accept requests for delivery options from a recipient using FedEx Delivery Manager.

At its discretion, FedEx may not deliver or attempt delivery on the scheduled delivery day if the shipper or recipient requested a later delivery or informed FedEx that the recipient is closed or unavailable to accept delivery on the scheduled delivery day. In this situation, charges will be assessed based on the service initially selected by the shipper. The shipper or payer is responsible for communicating with the recipient regarding requested later delivery times and is responsible for knowing the days and times that the recipient location can accept FedEx deliveries.

We reserve the right to assess a Residential Delivery surcharge on any shipment delivered to a home or private residence, including locations where a business is operated from a home, or on any shipment in which the shipper has designated the delivery address as a residence, including shipments where the delivery location has been designated as Residential Delivery in error.

C. Redirect to Hold at Location:

1. The shipper or recipient may request to redirect a package to a FedEx Office location within the FedEx Ground/FedEx Home Delivery terminal delivery area of the original address.
2. Shipments that are requested to be redirected to Hold at Location are not eligible for the FedEx money-back guarantee.

Plants and plant materials

Shipping of plants and plant materials is discouraged by FedEx Ground. FedEx Ground assumes no liabilities if such materials are damaged in transit or if damages result from delay of shipment. If you choose to ship plants or plant materials, including seedlings, plant plugs and cut flowers, they must be shipped in accordance with applicable local, state and federal laws. Packages containing these items may be inspected by government agencies, which may result in a delay in delivery or seizure by government inspectors. FedEx Ground is not liable or responsible for damage, refunds or credits resulting from such delays or seizures. (See the Liabilities Not Assumed and Money-Back Guarantee Policy sections.)

Prohibited items

You are prohibited from tendering the following items for shipment, and you agree not to do so:

1. Money, cash, coins, currency, paper money and negotiable instruments equivalent to cash, such as endorsed stocks, bonds and cash letters.
2. All live animals. (Edible seafood, such as live lobsters, crabs or other types of fish and shellfish for human consumption, is acceptable, provided the shipper is in compliance with all local, state, and federal laws.)
3. Animal carcasses, except as provided in the Animal Carcasses section. (This restriction does not apply to properly packaged meat or poultry products intended for human consumption.)
4. Human corpses, human organs or body parts, human and animal embryos, or cremated or disinterred human remains.
5. Shipments that require us to obtain a local, state or federal license for their transportation.
6. Shipments that may cause damage or delay to equipment, personnel or other shipments.
7. Items resembling a bomb, hand grenade or other explosive device, except as provided in the Hazardous Materials section. This includes, but is not limited to, inert products such as novelty items, training aids and works of art.
8. Lottery tickets and gambling devices where prohibited by law.
9. Hazardous waste. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste. FedEx Ground also does not accept hazardous substances in reportable quantities.
10. Liquid mercury, in any quantity, not contained as a necessary component in any product or piece of equipment in its original manufactured state.
11. Infectious or non-infectious human or animal cells, tissue, bodily fluids, blood, blood products, plasma, or any other material derived from human or animal blood whether in liquid or solid form; biohazards; regulated or non-regulated diagnostic cultures, specimens or samples, whether infectious or non-infectious; used health care products as defined in Title 49 of the Code of Federal Regulations; and any materials regulated as UN 2814, UN 2900, UN 3373 and UN 3291.
12. Inhalation hazards.
13. Packages that are wet, leaking or emit an odor of any kind.
14. Live insects.
15. Shipments or commodities that are prohibited by applicable local, state or federal law.
16. Counterfeit goods, including, but not limited to, goods under a trademark that is identical to or substantially indistinguishable from a registered trademark, without the approval or oversight of the registered trademark owner (also commonly referred to as "fake goods" or "knock-offs").
17. Tobacco and tobacco products, including but not limited to cigarettes, cigars, loose tobacco, smokeless tobacco, hookah or shisha.
18. Electronic cigarettes and their component parts, any other similar device that relies on vaporization or aerosolization, and any noncombustible liquid or gel, regardless of the presence of nicotine, that can be used with any such device. (Effective March 1, 2021)
19. Marijuana, as defined by U.S. federal law, 21 U.S.C. 802(16), including marijuana intended for recreational or medicinal use and marijuana-derived cannabidiol ("CBD"); any product with a delta-9-tetrahydrocannabinol ("THC") concentration of more than 0.3% on a dry weight basis, except as set out in 21 CFR 1308.35;

FedEx Ground Tariff

(Prohibited items, cont.)

and synthetic cannabinoids.

20. Raw or unrefined hemp plants, or their subparts (including, but not limited to, hemp stalks, hemp leaves, hemp flowers and hemp seeds), except as set out in 21 CFR 1308.35.
21. Any substance that has not been approved for a medical use by the U.S. Food and Drug Administration and also has been listed as a Drug or Chemical of Concern by the U.S. Drug Enforcement Administration, including, but not limited to, kratom and *Salvia divinorum*.
22. Common fireworks.
23. Containers of liquids with a volume exceeding 8 gallons (32 liters) or 70 lbs. in weight.
24. Restriction for Service to Alaska and Hawaii. The following goods are prohibited: those of unusual value, hazardous materials (including UN 3090 Lithium Metal Batteries, UN 3480 Lithium Ion Batteries and Limited Quantity materials), household goods, commodities in bulk, commodities requiring special equipment or handling and those commodities injurious or contaminating to other lading, nondomesticated animal products, dangerous goods, furs, hazardous substances or any materials regulated by the DOT or by the International Civil Aviation Organization (ICAO), jewelry, live animals, perishables (including, but not limited to, perishable foodstuffs and foods and beverages requiring refrigeration or other environmental control), plants and seeds.
25. Hazardous materials service, including limited quantity, combustible liquids and all lithium batteries, is not available to or from air-serviced locations, including, but not limited to: Catalina Island, CA; Beaver Island, MI; Mackinac Island, MI; The Bass Islands, OH; and Kelley's Island, OH.
26. Handguns.
27. Bump fire stocks and other rapid-fire trigger activators.
28. Ghost guns and other firearms not containing a serial number.
29. Any firearm or other weapon manufactured using a 3-D printing machine.
30. 3-D printing machines designed, or that function exclusively, to manufacture firearms.
31. Waste or garbage for disposal.

Notwithstanding any other provision of the FedEx Service Guide, we are not liable for delay of, loss of or damage to a shipment of any prohibited item. The shipper agrees to indemnify FedEx Ground for any and all costs, fees and expenses FedEx Ground incurs as a result of the shipper's violation of any local, state or federal laws or regulations or from tendering any prohibited item for shipment.

Proof of delivery

A. Verification of Delivery. Shippers may obtain proof of package delivery, including delivery date, online at fedex.com or by calling FedEx Customer Service at 1.800.463.3339. There is no additional charge for this service.

B. Shipment-Status Information. FedEx Ground may provide selected shippers a daily or weekly list generated from our shipment-status information. This list is provided so that shippers will have a quick, abbreviated record of packages shipped and received. Shipment-status files contain preliminary and incomplete delivery data. It is not intended or permitted to be used to file claims or to determine whether any individual shipment fails to meet FedEx Ground service commitments.

Rate quotations

Rates and service quotations provided to you by FedEx, including but not limited to, rates and service quotations provided by our employees, agents, interactive voice response systems and customer automation platforms are estimates and will be based upon information provided by you, but final rates and service charges may vary from the quotes based upon the characteristics of the shipment actually tendered to us and the application of this tariff. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted FedEx Retail Rates for shipments originating in the U.S. that are paid for by cash, check, debit or credit card instead of being charged to a valid FedEx account.

For the most current information regarding areas served and delivery commitments, check online at fedex.com or contact FedEx Customer Service at 1.800.463.3339.

Refusal or rejection of shipments

FedEx Ground reserves the right to refuse to transport unauthorized packages and any package that it, at its sole discretion, determines to be dangerous, hazardous or likely to soil, taint or otherwise damage other shippers' property or FedEx Ground equipment, personnel or contractors, or is improperly or insecurely packaged or wrapped, or is economically or operationally impracticable to transport, or when FedEx is unable to validate the identity of the shipper. Packages must be packaged and wrapped so as to pass the procedures described in the Packaging and Marking section covering testing of the packaged products weighing under 150 lbs. (68 kg).

Return options

A. FedEx Ground return options are subject to all other terms and conditions provided in the FedEx Ground claims regulations, and as a whole, the tariff. The contents of a return shipment are subject to the same restrictions and prohibited-item limitations as the original shipment.

B. Written authorization from FedEx Ground is required to participate in the Package Returns Program (PRP). The maximum liability assumed by FedEx Ground for packages returned through PRP, FedEx Print Return Label or FedEx Email Return Label is limited to $100 unless a higher value is declared, up to a maximum of $1,000, at time of tender and a greater charge paid (see the Declared Value and Limits of Liability section). The shipper may declare a value up to $50,000 for packages returned through the FedEx Ground Call Tag. The declared value of the FedEx Ground Call Tag may not exceed the value of the declared value on the original shipment. The shipper may not declare a value for a package returned to FedEx Ground through a damage call tag. FedEx Ground shall not be liable for any damage to a shipment or claim arising out of the use of a return option unless the package was lost during shipment or there was visible damage noted by the driver at time of delivery. FedEx Ground shall not be liable for any concealed damage for items returned by using PRP, FedEx Print Return Label or FedEx Email Return Label. Receipt of a shipment without written notice of damage on the delivery record is *prima facie* evidence that the shipment was delivered in good condition. The FedEx Ground liability for any loss or damage arising out of an authorized return shipment shall never exceed the actual amount of damage or the declared amount, whichever is lower. All other terms and conditions related to FedEx Ground claims regulations and, as a whole, the tariff, shall apply for packages shipped through the use of a FedEx Ground return option.

C. FOR FEDEX RETURNS, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES A RETURN SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND PICKUP FEES, INCLUDING ANY SPECIAL HANDLING FEES, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

Tobacco and tobacco products

Tobacco and tobacco products are prohibited. Please see the Prohibited Items section.

Undeliverable shipments

An undeliverable shipment is one that cannot be delivered for reasons that include, but are not limited to, any of the following:

- The recipient refuses to pay for a bill-recipient shipment.
- The recipient of a Hold at Location shipment cannot be contacted or the recipient fails to retrieve the shipment.
- The recipient refuses to accept the shipment prior to, during or after delivery.
- The recipient's delivery address cannot be located.
- The shipment was addressed to an area not served by FedEx.
- The shipment's contents or packaging are damaged to the point that rewrapping is not possible.
- The shipment would likely cause damage or delay to other shipments or property or injury to personnel.
- The shipment contains prohibited items.
- The recipient's place of business is closed.
- No appropriate person was available to accept the shipment at a delivery location on the initial delivery attempt or reattempts.
- The shipment was improperly packaged.
- The shipment contains unauthorized packages (see the Package Restrictions [Size and Weight] section).

FedEx Ground Tariff

(Undeliverable shipments, cont.)

- FedEx is requested to return the shipment to the shipper.

A. Undeliverable shipments may be returned at the payer's expense. Shipments will be returned at no additional charge if the shipment is undeliverable because of damage to the shipment caused by FedEx. However, if the shipment is undeliverable for any other reason, FedEx Ground reserves the right to assess return transportation charges and fees to the original payer, along with the original transportation charges and fees.

B. Our money-back guarantee policy does not apply to undeliverable or returned shipments.

C. FedEx reserves the right, at its sole discretion, and without notice, to sell, destroy or otherwise dispose of undeliverable shipments. By tendering a shipment, the shipper agrees to transfer and convey good and sufficient title of the contents of undeliverable shipments to FedEx, and agrees to pay any costs incurred in the sale, destruction or disposal thereof.

Warranties

FEDEX GROUND MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AND EXPRESSLY DISCLAIMS ANY AND ALL WARRANTIES.

International service conditions

In addition to the preceding terms and conditions, the additional terms and conditions below apply exclusively to international shipments to Canada.

A. Billing:

1. Invoicing. Duties, taxes, clearance entry (brokerage) fees and ancillary clearance service fees may be assessed on the contents of shipments destined for Canada. These are payable by the importer of record (normally the consignee, unless otherwise indicated) in the first instance. For FedEx International Ground brokerage-inclusive shipments, duties and taxes may be billed to the shipper, recipient or third party. If a clearance entry fee applies, the payer of duties and taxes will be billed for the clearance entry fee. Charges to the shipper's account in currencies other than U.S. dollars will be converted to U.S. dollars, using a weekly *Wall Street Journal* conversion rate corresponding to the pickup date of the shipment or, for FedEx International Ground Distribution, the date FedEx Ground takes possession of the shipment. A service fee may apply. The clearance entry fee is subject to all applicable Canadian taxes.

   Regardless of any payment instructions to the contrary, the shipper is ultimately liable for all charges and fees relating to a shipment, including, but not limited to, any duties or taxes that FedEx Ground has disbursed. Shippers are responsible for accurately completing all sections of the required export documentation and for the entry of accurate shipment information (including, but not limited to, commodity descriptions and values for duty) on the Commercial Invoice and in any electronic device or software program.
2. Responsibility for Payment. The shipper is responsible for all charges, including transportation charges, duties and clearance entry (brokerage) fees, ancillary clearance service fees, governmental penalties and fines, taxes, FedEx Ground attorney fees and legal costs related to this shipment, and charges related to broker unassigned shipments, or broker select shipments where the broker information provided is incorrect. The shipper will also be responsible for any cost FedEx Ground may incur in returning shipments to the shipper or warehousing them, pending disposition.

B. Consolidation Service. Shippers utilizing FedEx International Ground Consolidation must meet all requirements as stated in the program-requirements document. By utilizing this consolidation service, the shipper agrees that:

1. FedEx Ground will determine in its sole discretion which shipments will be consolidated or excluded from a consolidation.
2. FedEx Ground is not liable for any increased brokerage costs associated with shipments that are not ultimately consolidated and clear customs as separate shipments. Any non-consolidated shipment may require a separate customs brokerage charge.
3. FedEx Ground reserves the right to update program requirements and participant eligibility at any time.
4. All associated fees, limitations, liabilities not assumed and other terms of this FedEx Ground Tariff apply to any packages shipped under this program.

Please contact FedEx Customer Service at 1.800.463.3339 for more information.

C. Customs Clearance. Brokerage-inclusive service is the automatic default for FedEx International Ground shipping on FedEx electronic shipping solutions. In some instances, at the option of FedEx Ground, FedEx Ground may accept instructions from the importer of record to use a designated customs broker other than the broker arranged by FedEx Ground or the broker designated by the shipper. In this case, the shipment will no longer be considered a brokerage-inclusive shipment.

When FedEx Ground arranges clearance services, a clearance entry fee will be added as an ancillary clearance service fee to the duty-and-tax invoice to cover processes required to check the Commercial Invoice submitted with the shipment and to complete entry preparation procedures required by either U.S. Customs and Border Protection or the Canada Border Services Agency, including calculation of applicable duties and taxes for each type of commodity included in the shipment.

1. U.S. Export Shipments. FedEx Ground is headquartered in the U.S. and will not transport shipments that violate U.S. export controls nor export controls in the countries in which we operate, provided they do not conflict with U.S. law. You are responsible for, and warrant, your compliance with all applicable laws, rules and regulations, including, but not limited to, the U.S. Export Administration Regulations, the U.S. International Traffic in Arms Regulations, the U.S. Foreign Assets Control Regulations and applicable export laws and regulations of any country to, from, through or over which your shipment may be transported. You agree, and warrant, that you will comply with all applicable U.S. government sanctions prohibiting the export or re-export of goods, services or technology to countries and regions listed by the U.S. government unilaterally or in coordination with other countries' sanctions. In addition, no commodities originating or manufactured in any of these countries and regions are accepted for transportation anywhere in the world.

   Any FedEx Returns service shipments that are forwarded to a third country must also comply with the export control requirements of the country of first departure. You agree to furnish such information and complete and attach to the shipment such documents as necessary to comply with such laws, rules and regulations.

   In addition, you specifically warrant that you will not tender any shipments to us if you or any of the parties involved in the shipment are listed on any of the export controls or sanctions lists published and maintained by: the U.S. Department of Treasury, Office of Foreign Assets Control; the U.S. Department of Commerce, Bureau of Industry and Security; the U.S. Department of State, Directorate of Defense Trade Controls; the United Nations Sanctions Committees; the European Union Council; and any other relevant authority. In addition, you agree and warrant that you will not attempt to ship to any entity owned by any party, in the common ownership interest determined by the relevant listing authority, subject to U.S. government economic sanctions. Further, you are responsible for ensuring that the end-use or end-user of the items shipped does not violate any specific control policies restricting certain types of exports, reexports and transfers of specifically enumerated items subject to the U.S. Export Administration Regulations.

   We assume no liability to you or any other person for any loss or expense — including, but not limited to, fines and penalties — if you fail to comply with any export laws, rules or regulations.

   Shipments crossing international borders must be cleared through customs in the destination country before being delivered to the consignee. You are responsible for providing FedEx with the importer of record's customs broker. This can be done by entering broker information on the Commercial Invoice or by selecting the broker select option and entering broker information in the automation device. If the importer of record is self-clearing the shipment through customs, you must specifically indicate that on the shipment documentation or clearance fees may apply.

   The shipper agrees to provide all required documentation for the customs clearance and certifies that all statements and information on said documentation, including documentation submitted electronically, are true and correct. The shipper authorizes FedEx Ground to forward all information of any nature regarding shipments to any and all governmental or regulatory agencies that request or require such information. The shipper understands that making false declarations or statements may result in civil and criminal penalties, including forfeiture and sale.

   If the shipper does not complete all documents required for carriage, or if the documents submitted are not appropriate for the services or destinations specified, the shipper hereby authorizes FedEx Ground, where permitted by law, to complete, correct or replace the documents for the shipper at the shipper's expense. However, FedEx Ground is not obligated to do so.

   If a substitute form of Commercial Invoice is needed to complete delivery of the shipment, and FedEx Ground completes such a document, the terms of this tariff

FedEx Ground Tariff

(International service conditions, cont.)

will continue to govern.

When shipments are held by customs or other agencies because of incorrect or missing documentation, FedEx Ground may attempt to notify the consignee or shipper, as determined by local law. If the consignee or shipper fails to supply the required information or documentation, the shipment may be determined to be undeliverable. FedEx Ground assumes no responsibility for the inability to complete a delivery due to incorrect or missing documentation. Shipments held by customs or other agencies because of incorrect or missing documentation will require additional transit time.

2. U.S. Import Shipments. Shipments originating outside the U.S. for delivery in the U.S. are subject to local tariffs and the service conditions of FedEx Ground. These service conditions include terms regarding the importation and customs clearance of shipments into the U.S. from Canada.

   U.S. Customs regulations require the Social Security Number (SSN) of an individual and the Internal Revenue Service Employer Identification Number (EIN) of the U.S. consignee for certain shipments being imported into the U.S. This information must be included on the Commercial Invoice for all U.S. import shipments. The EIN or SSN must be on file with the U.S. Customs Service. Any changes to a company address, or the EIN or SSN, should be provided to FedEx Ground for system updating. Shipments that arrive in the U.S. that do not have the correct EIN or SSN may be detained until that information can be obtained from the consignee or determined otherwise. This requirement applies to shipments imported to the U.S. requiring a formal entry.

D. Duties and Taxes. In order to expedite customs clearance, FedEx Ground may elect to disburse duties and taxes on the importer's behalf. A FedEx Ground agent or employee may contact the importer to confirm arrangements for reimbursement of amounts to be disbursed. For brokerage-inclusive shipments, duties and taxes may generally be billed to the shipper, consignee or third party as designated on the Commercial Invoice or entered in an automation device.

E. Inspection of Shipments and Identification Requirement. FedEx Ground, or its agents or brokers, may open and inspect any or all packages in a shipment at any time. This action may be initiated by FedEx Ground or at the request of government authorities. We may, at our sole discretion, require the shipper to provide their government-issued photo identification prior to tendering a package to FedEx.

F. Northern Canada Surcharge. Canada packages destined to the Yukon, Northwest Territories, Nunavut and Labrador are restricted to a maximum 70-lb. weight limit and will incur an additional charge. Packages weighing more than 70 lbs. may be refused or returned to the shipper. However, at FedEx Ground's sole discretion, they may be accepted and delivered for an additional charge. These additional charges apply to postal codes A0K, A0P–A0R, A2V and X0A–Y9Z. The charges are in addition to applicable transportation charges.

G. Postal Codes and Telephone Numbers. The consignee's postal code, telephone number and contact name are critical information and should be included on both the Commercial Invoice and address label.

H. Prohibited Items. You are prohibited from tendering the following items for shipment to Canada, and you agree not to do so. This list is not all-inclusive and is subject to modification without notice. FedEx Ground reserves the right to open and inspect any package tendered for delivery. FedEx Ground will refuse and may return any shipment that is considered unsafe, unlawful, or violates the terms and conditions of the FedEx Ground Tariff.

1. Alcoholic beverages.
2. Ammunition of any kind.
3. All live animals, dead animals and animals that have been mounted.
4. Money, cash, coins, currency, paper money and negotiable instruments equivalent to cash, such as endorsed stocks, bonds and cash letters.
5. Dangerous goods.
6. Firearms, weaponry and their parts (and replicas thereof).
7. Bump fire stocks and other rapid-fire trigger activators.
8. Ghost guns and other firearms not containing a serial number.
9. Any firearm or other weapon manufactured using a 3-D printing machine.
10. 3-D printing machines designed, or that function exclusively, to manufacture firearms.
11. Explosives, fireworks, flares, matches.
12. Items resembling a bomb, hand grenade or other explosive device, except as provided in the Hazardous Materials section. This includes, but is not limited to, inert products such as novelty items, training aids and works of art.
13. Furs.
14. Hazardous materials (shipments classified as Limited Quantity are allowed).
15. Hazardous waste. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste. FedEx Ground also does not accept hazardous substances in reportable quantities.
16. Liquid mercury, in any quantity, not contained as a necessary component in any product or piece of equipment in its original manufactured state.
17. Infectious or non-infectious human or animal cells, tissue, bodily fluids, blood, blood products, plasma, or any other material derived from human or animal blood whether in liquid or solid form; biohazards; regulated or non-regulated diagnostic cultures, specimens or samples, whether infectious or non-infectious; used health care products as defined in Title 49 of the Code of Federal Regulations; and any materials regulated as UN 2814, UN 2900, UN 3373 and UN 3291.
18. Inhalation hazards.
19. Human corpses, human organs or body parts, human and animal embryos, or cremated or disinterred human remains.
20. Prescription drugs (personal and commercial), regardless of whether shipments have met the requirements set by Health Canada or other government departments, or are exempt from applicable requirements.
21. Any substance that has not been approved for a medical use by the U.S. Food and Drug Administration and also has been listed as a Drug or Chemical of Concern by the U.S. Drug Enforcement Administration, including, but not limited to, kratom and *Salvia divinorum*.
22. Perishables (including, but not limited to, perishable foodstuffs and foods and beverages; perishable pharmaceuticals; and any other items requiring refrigeration or other environmental control).
23. Plants, plant materials and seeds, including cut flowers.
24. Pornographic and/or obscene material.
25. Tobacco and tobacco products, including but not limited to cigarettes, cigars, loose tobacco, smokeless tobacco, hookah or shisha.
26. Marijuana, as defined by U.S. federal law, 21 U.S.C. 802(16), including marijuana intended for recreational or medicinal use and marijuana-derived cannabidiol ("CBD"); any product with any amount of tetrahydrocannabinols ("THC"), except as set out in 21 CFR 1308.35; and synthetic cannabinoids.
27. Raw or unrefined hemp plants, or their subparts (including, but not limited to, hemp stalks, hemp leaves, hemp flowers and hemp seeds), except as set out in 21 CFR 1308.35.
28. Personal Effects and Household Effects. Used items intended for personal use and not for sale. These include, but are not limited to, luggage sent prior to or following a trip, used clothing, jewelry, toiletries, personal electronics, golf clubs, furniture, dishes, linens, books, artwork and home décor.
29. Lottery tickets and gambling devices where prohibited by law.
30. Shipments being processed under:
    a. Duty drawback claims unless advance arrangements are made
    b. Temporary Import Bonds
    c. Carnets
    d. U.S. Drug Enforcement Administration export permit
    e. Letters of credit
    f. Certificate of Registration
    g. United States Foreign Trade Zones or bonded warehouses.
    h. An export license or any type of export authorization, including any agreements or license exceptions/exemptions, or Electronic Export Information (EEI), regardless of value. This includes, but is not limited to, goods subject to:
       - U.S. State Department licenses or any other State Department authorizations;
       - Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) licenses or any other ATF authorizations;
       - International Traffic in Arms Regulations (ITAR);
       - Export Administration Regulations (EAR);
       - The Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES); or
       - The Kimberley Process Clean Diamond Trade Act.
31. Shipments that may cause damage to, or delay of, equipment, personnel or other shipments.
32. Shipments that require FedEx Ground to obtain any special license or permit for transportation, importation or exportation.
33. Shipments whose carriage, importation or exportation is prohibited by any law, statute or regulation.

FedEx Ground Tariff

(International service conditions, cont.)

34. Shipments containing products manufactured in sanctioned countries or regions, regardless of whether a permit has been issued by a government agency or whether the specific goods are exempt from applicable sanctions. Shippers are responsible for determining the country of origin of goods shipped and for reviewing the government sanctions lists prior to tendering packages to FedEx Ground.
35. Packages that are wet, leaking or emit an odor of any kind.
36. Improperly packaged shipments.
37. Waste or garbage for disposal.
38. Live insects.

I. Return and Import Shipping Options. Shipments returned from Canada using the FedEx Global Returns service option, or shipments initiated via the Create Import Shipment feature on fedex.com, are governed by the FedEx Service Guide, Canadian edition. Consult fedex.com/globalreturns for details on return shipments.

FOR SHIPMENTS INITIATED VIA THE CREATE IMPORT SHIPMENT FEATURE ON FEDEX.COM, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES THE IMPORT SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND FEES, INCLUDING ANY SPECIAL HANDLING FEES AND ANY DUTIES OR TAXES WHICH WE HAVE DISBURSED, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

J. Shipper Warranty. The shipper warrants that each article in each shipment will possess the required paperwork to export, will be properly described on the Commercial Invoice, will be acceptable for transport by FedEx Ground, and will be properly marked, addressed and packaged to ensure safe transportation with ordinary care in handling.

K. Undeliverable Shipments. The shipper may elect to have a shipment returned if the shipment is refused by the consignee or for any other reason cannot be delivered. If a shipment is returned to the shipper, the shipper is responsible for payment of both the original transportation charges and the return charges. All duties and taxes, assessed in the destination country as well as the origin country upon return, are also the responsibility of the shipper. All return charges are payable immediately upon request.

A shipper may elect to "abandon" the shipment in the destination country. If a shipment is abandoned, FedEx Ground, at its discretion, reserves the right to dispose of the merchandise. The shipper will be responsible for any charges associated with disposal.

Additional information

For additional information on shipping with FedEx, please consult the additional sections of the FedEx Service Guide: the service information at fedex.com/serviceguide and in the downloadable FedEx Service Guide; Rates; the FedEx Express Terms and Conditions; and the FedEx SameDay City Tariff. You can also call us at 1.800.463.3339.

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FedEx SameDay® City Tariff

Effective January 4, 2021

Updated April 19, 2021

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For the most current updates to the FedEx SameDay City tariff, please go to **fedex.com/us/terms**.

FedEx SameDay City Tariff

The FedEx SameDay City Tariff, contained in the FedEx Service Guide, supersedes all previous terms and conditions, tariffs, amendments, supplements, and other prior statements concerning the rates and conditions of FedEx SameDay City service to which this tariff applies. This tariff constitutes the entire agreement between the parties and supersedes all previous agreements and understandings, whether oral or written, with respect to the subject matter hereof, and any entity receiving services hereunder or the benefit of services hereunder warrants and represents that it has not relied and will not be relying upon any statement, representation or advice regarding such service except representations expressly made in this tariff.

FedEx reserves the right to unilaterally modify, amend or supplement this tariff and the FedEx Service Guide at any time without notice, which revisions shall take effect immediately. No modifications, amendments or supplements are authorized or effective unless published by FedEx at fedex.com.

The FedEx Service Guide consists of the service information at fedex.com/serviceguide and the overview of services in the downloadable FedEx Service Guide (U.S. and U.S. export); U.S. retail rates; the FedEx Express Terms and Conditions; the FedEx Ground Tariff; and this FedEx SameDay City Tariff. The FedEx SameDay City Tariff and rates in this book and at fedex.com/serviceguide make up the contract of carriage under which your shipments are transported, unless modified under a separate agreement. The downloadable version (PDF) of the FedEx SameDay City Tariff available at fedex.com in effect on the shipment date (as defined herein) shall control.

Note: Unless otherwise specified in this tariff, the rules listed in this tariff apply to shipments originating in the U.S. for transportation via a FedEx SameDay City service.

Scope of tariff

A. Participating Carriers. FedEx Office and Print Services, Inc. and its subcontractors. Any subcontractor used by FedEx is subject to the obligations applicable to FedEx herein, and is likewise entitled to any and all exclusions from or limitations to liability applicable to FedEx.

B. Governing Publications. Except as otherwise provided, this tariff is governed by the following publication, supplements thereto or succeeding publications thereof: the rate information in the FedEx Service Guide in effect at the time of shipment. This publication is available at fedex.com.

C. FedEx SameDay City Scope of Operations. Where available, as determined in the sole discretion of FedEx, FedEx SameDay City service offers same-day pickup and delivery in select metropolitan U.S. service areas seven days a week, 365 days a year, for packages weighing less than 150 lbs.

Definitions

"Account-Specific Rates" are the rates paid by FedEx account holders who have discounts applied to their account and who charge their shipping to their FedEx account.

"Business day" means Monday through Friday for FedEx, except for the following holidays:

Memorial Day	Thanksgiving Day
Independence Day	Christmas Day
Labor Day	New Year's Day

Observation of holidays is subject to change. Refer to the holiday list at fedex.com/en-us/service-guide/holiday-schedule.html for details.

"Commercial delivery" means any delivery that is not a residential delivery.

"FedEx," "FedEx Office," "our," "us" and **"we"** refer to FedEx Office and Print Services, Inc., and its employees, affiliates and agents.

"In good credit standing" means: (1) that payment on the FedEx account is current; (2) the account is not in "cash only" status; and, (3) for commercial or business accounts, the balance does not exceed the credit limit established by FedEx.

"Length" is the longest side of a package.

"Metropolitan U.S. service areas" means those metropolitan areas listed in the service information at fedex.com/serviceguide which offer FedEx SameDay City service.

"Overcharge" means a charge based on an incorrect rate; an incorrect special handling fee; billing a service other than the service selected for the shipment; billing based on incorrect package or shipment weight; billing to the wrong account number; or any other billing, unrelated to a service failure, that results in an incorrect charge.

"Package" means any single parcel or piece with a chargeable weight of 150 lbs. or less, including the container and its contents. Any fraction of a pound is rounded up to the next-higher pound.

"Proof of delivery" means electronically captured delivery information, which may include date, time, location and signature information.

"Reroute" means to deliver a shipment to an address different from that specified on the shipping label, and includes a change from one street address to another. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipment charges will apply.

"Ready time" means the time the customer specified the shipment will be ready for pickup.

"Residential delivery" means a shipment addressed to a home or private residence, including locations where a business is operated from the home, and/or a shipment in which the shipper has designated the delivery address as residential.

"Service failure" means we arrived 60 seconds or more after the delivery commitment for the FedEx SameDay City service selected for that shipment, except as otherwise described in this tariff.

"Ship date" or **"shipment date"** is the date the shipment is physically tendered to FedEx. For shipments tendered at a FedEx location after the last pickup time, the ship date is the next business day.

"Shipment" means one or more packages shipped together to the same recipient.

"Standard List Rates" are rates paid by any shipper who does not have a FedEx account, who does not have discounts applied to their FedEx account or who pays by any means other than charging to a FedEx account.

"Transportation charges" mean amounts assessed for movement of a shipment and does not include any other fees or charges that may be assessed under the FedEx Service Guide, including other transportation-related fees such as (but not limited to) declared-value charges, special handling fees, customs duties and taxes, and surcharges.

"Valid" as it relates to account numbers means a FedEx account number that has been issued by FedEx and that is in good credit standing.

"You" or **"your"** means the shipper/sender, recipient and their agents, servants, employees, and any other person or entity having or claiming an interest in a shipment.

Non-waiver

Any failure by us to enforce or apply a term, condition, right or provision of this FedEx SameDay City Tariff does not constitute a waiver of that term, condition, right or provision and does not otherwise impair our right to enforce such term, condition or provision.

Account numbers

Account-Specific Rates will not apply unless charged to a valid FedEx account. FedEx account holders who pay for shipments originating in the U.S. with a credit card instead of charging to a valid FedEx account will be charged Standard List Rates.

Account numbers are issued by FedEx according to shipping location and are nontransferable. Account numbers are issued and used solely at the discretion of FedEx. FedEx may discontinue the use of accounts, in whole or in part, and terminate all or particular accounts and account numbers at any time, for any reason, at its sole discretion. Improper, illegal or any other misuse of your FedEx account may also, at the sole discretion of FedEx, result in loss of discounts or termination of the account. Improper, illegal or other misuse includes, but is not limited to, unauthorized consolidation of shipments owned by different parties, or violations of the terms and conditions in this FedEx Service Guide. If your account has been compromised or stolen, the account may be closed and you may be issued a new account. However, you will be responsible for all valid charges on the closed account. Any materials, rights or privileges that you acquire by holding a FedEx account number may not be used for any purpose other than shipping with FedEx, and FedEx may seek damages against you for any improper, illegal or other misuse of your account. If your account is terminated, we reserve the right, at our sole discretion, to deny your application for new or additional FedEx account numbers at any time in the future. All charges will be billed and must be remitted in U.S. funds.

Any individual or entity that uses the FedEx account or shipping discounts of another FedEx account holder without authorization will be charged Standard List Rates for all such shipments without prior notice. This includes all shipments, whether they are classified as "Bill Sender," "Bill Recipient" or "Bill Third Party," or any other method of billing. Unauthorized use includes, but is not limited to, using the shipping discount of another FedEx account holder without the knowledge and permission of both FedEx and the account holder.

All requests for account numbers are subject to credit investigation and verification by our Credit Department and Customer Account Confirmation Department. FedEx utilizes

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(Account numbers, cont.)

business credit reporting agencies, audited financial statements, Standard & Poor's and Moody's bond ratings, and other sources as necessary, to determine eligibility for open credit terms. FedEx does not offer consumer credit privileges. Any individual shipping for personal use must prepay the shipment charges or establish a FedEx account for billing directly to a major credit card. Stored-value cards or gift cards cannot be used to open an account; however, such cards may be used for payment when tendering a shipment at staffed FedEx shipping locations, and in conjunction with our credit card acceptance policy. If your FedEx account is billed directly to a credit card, you agree to the following terms: (1) you authorize FedEx to initiate variable charges to the credit card to settle charges payable to FedEx; (2) you authorize FedEx to charge your card for any unpaid amounts on your account; (3) you authorize the card issuer to pay any amounts associated with your account without requiring a signed receipt; (4) you agree to keep your card information current (FedEx may receive updates on your card information from participating issuing banks and may update your account profile to avoid service disruptions); (5) you agree that FedEx shall have no liability for any insufficient funds or other charges incurred from attempts to charge and/or place holds on your card; and (6) your agreement to these terms and conditions is to be accepted as authorization to the card issuer to pay all amounts associated with your account.

The party to whom a FedEx account number is issued is liable for all charges to the account, including those resulting from unauthorized use. The account holder is responsible for the safekeeping of the account number. The account number should be released only to those authorized to ship on the account.

Failure to keep your FedEx account current may result in "termination" of your FedEx SameDay City service. If the account number to be billed is not valid, the shipment may be refused, delayed or returned until an alternative form of payment is secured. If a shipment is held, returned, or delivery is otherwise delayed because the account is not in good credit standing, you will not be entitled to a refund or credit of your transportation charges under the money-back guarantee policy.

You must use your FedEx account number to obtain any discount applicable to your account. Use of your account number constitutes your agreement that all shipments shipped by us shall be subject to this tariff, as modified, amended or supplemented.

For FedEx SameDay City services, you may only request FedEx to bill accounts with a U.S. or Canadian billing address. Any request for FedEx to bill otherwise is null and void, and FedEx, at its sole discretion, reserves the right to bill the sender for those charges.

FedEx may provide trade credit information on its account holders to credit bureaus.

After-hours pickup and Saturday, Sunday or holiday pickup or delivery

Additional fees apply for after-hours pickup, Saturday pickup or delivery, Sunday pickup or delivery, or holiday pickup or delivery. The after-hours fee applies to ready times of 8:01 p.m.–6:59 a.m., Mon.–Fri. Only one surcharge will apply for after-hours pickup, Saturday pickup or delivery, Sunday pickup or delivery, or holiday pickup or delivery, per shipment.

Alcoholic beverages

FedEx SameDay City does not accept alcoholic beverages as part of its regular-scheduled service. Shipments of alcoholic beverages require prior approval from FedEx SameDay City and must be shipped on an approved FedEx account number in markets where the shipping of alcoholic beverages is permitted. Contact your FedEx account executive for more information.

Animal carcasses

FedEx SameDay City does not accept animal carcass shipments as part of its regular-scheduled service. FedEx SameDay City may accept certain shipments of animal heads and other parts for taxidermy if properly packaged.

If approved by FedEx, we may accept animal carcasses, organs and other parts on an exception basis under the following conditions:

1. Shipments must be approved by the FedEx Animal Desk (call 1.800.405.9052).
2. The shipper must have its packaging tested and pre-approved by FedEx Packaging Design and Development for the type of animal carcass, organ or part being shipped. Call 1.800.633.7019 for assistance. It is the responsibility of the shipper to adequately package shipments for all temperature extremes and handling conditions.

Contact your FedEx account executive for details and additional requirements.

Billing

A. NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, OR ANY PROVISION OF THIS TARIFF CONTEMPLATING INVOICING OF OR PAYMENT BY A THIRD PARTY, THE SENDER IS ULTIMATELY LIABLE FOR ANY AND ALL CHARGES AND FEES.

B. "Bill Sender" means charges will be billed to the sender. Payment on the account must be current. The sender may request an initial rebilling to another party, but all subsequent rebills will be only to the sender, and the sender will remain ultimately responsible for payment of all such charges not paid by such other party during the applicable invoice period.

C. "Bill Third Party's FedEx Account Number" means charges will be billed to someone other than the sender or recipient (except for certain additional charges that are billed to the sender, including, but not limited to, weekly pickup fees, alternate address pickup fees, on-call per-package pickup charges, address correction fees, and invalid or missing account number fees). In order to choose this billing option, the FedEx account number of the third party must be inputted into the sender's electronic shipping system at the time the shipment is processed and payment on the account must be current. If the third party is billed initially and refuses to make payment for the shipment, the charges may be rebilled to another party, but subsequent requests will only be rebilled to the sender. (See section K, Billing Special Handling Fees.) If the party that is rebilled refuses or fails to pay in the applicable invoice period, the sender is liable for and will be billed for all charges and fees, plus all special handling fees. If due to the charges the third-party account exceeds credit limits with FedEx, the sender will automatically be billed.

D. For "Bill Third Party" transactions, if the third party refuses to pay the charges, refuses delivery, fails to pay within the applicable invoice period, or cannot be contacted, the sender is responsible and will be billed for any and all charges. For "Bill Third Party" transactions, we may verify the method of payment and reserve the right to not accept any "Bill Third Party" shipment for which such verification cannot be established.

E. FedEx may consider payment type in determining pricing and discounts, and reserves the right to adjust discounts based on payment type.

F. The sender's shipment may be delayed if we determine that it is billed to a FedEx account number that is not in good credit standing. The service failure money-back guarantee will not apply (see the Money-Back Guarantee Policy section for details and limitations).

G. A special handling fee will be applied for any check or electronic funds transfer (EFT) that is dishonored due to insufficient funds on deposit or incorrect or insufficient signature of the drawer.

H. Your payment must be accompanied by the remittance data that supports the payment. Remittance data must include the FedEx invoice number and the associated amount(s) being paid on the FedEx invoice. Payment at the tracking-number level must be transmitted to FedEx via electronic data interchange (EDI) — see the EDI section below.

Payment should be sent using your remittance advice to one of the following:

(By FedEx services)

FedEx Lockbox 360353
Room 154-0455
500 Ross Street
Pittsburgh, PA 15262

(By U.S. Postal Service)

Any customer not using electronic data interchange (EDI) or FedEx Billing Online should mail payment and remittance detail to:

FedEx
P.O. Box 371461
Pittsburgh, PA 15250-7461

Customers who receive their invoices via FedEx Billing Online should mail their payment and remittance detail to:

FedEx Billing Online
P.O. Box 371599
Pittsburgh, PA 15250-7599

1. FedEx reserves the right to apply payments to the oldest invoices in instances in which preferred remittance methods are not used and/or remittance details are not provided with payment, or when there are outstanding on-account funds due to overpayments.

I. If you receive invoices via EDI, your payment must be accompanied by electronic remittance data that includes the associated:

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- Bill-to account number(s).
- Invoice number(s).
- Tracking number(s).
- Amount(s) being paid.

For more information about EDI remittance, refer to the FedEx EDI Invoicing and Remittance Overview guide at fedex.com/en-us/billing-online.html#electronic-data-interchange. Some invoice adjustment requests may also be transmitted electronically.

Payment for EDI invoices must be submitted electronically via electronic funds transfer (EFT) or by sending a check payment to one of the following:

(By FedEx services)
FedEx ERS
Attn: Box 371741
500 Ross Street
Room 154-0455
Pittsburgh, PA 15250-7741
Phone: 412.234.5494

(By U.S. Postal Service)
FedEx ERS
P.O. Box 371741
Pittsburgh, PA 15250-7741

J. If you are interested in or have questions regarding any of our invoicing or payment methods, contact your FedEx account executive or call FedEx SameDay Services at 1.800.399.5999 (option 4).

K. Billing Special Handling Fees. A special handling fee will be applied in the following situations:

1. Invoicing where an incomplete, inaccurate, invalid or deleted account number appears in the EDI transmission of shipping information.
   a. For "Bill Sender" transactions, if the account number on the shipping barcode is incomplete, inaccurate, invalid or deleted, and we are able to determine the correct number from our records, all charges and fees, plus the special handling fee, will be billed to the sender. If the correct account number cannot be determined from our records, all charges and fees plus the special handling fee will be billed to the sender.
   b. For "Bill Third Party" transactions, if the third party account number in the electronic data interchange (EDI) transmission is incomplete, inaccurate, invalid or deleted, all charges and fees, plus the special handling fee, will be billed to the sender. If we can determine the sender's correct account number from our records, it will be used for billing.
   c. The fee for an incomplete, inaccurate, invalid or deleted account number will be applied only once for each package with such an account number.
2. Payer Rebilling. A special handling fee will be charged to the sender for all requests to change a billing from the party billed or the bill-to party shown on the shipping transmission, which fee may be applied to each invoice line item which is rebilled. Requests for rebilling will be accepted up to 180 days from the invoice date, not counting the invoice date.
   Requests for rebilling of transportation charges must be received via one of the approved channels:
   a. Submit your request through the Non-Pay option with Electronic Data Interchange (EDI) if you are a registered user; or
   b. Call customer service at 1.800.399.5999 and select the billing prompt.

L. Invoice Adjustments/Overcharges:

1. We reserve the right to audit shipments, including those submitted via an electronic shipping device, to verify service selection and package or shipment weight and dimensions. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the service selected, weight entered or dimensions entered are incorrect or change during transit, we may make appropriate adjustments to the shipment charges at any time.
2. Default Billing. Senders are responsible for providing (i) complete and accurate shipment information, including entry in any electronic shipping device, and (ii) original shipping labels with a unique tracking number for each package in a shipment. Because the number of packages and weight per package are critical to our ability to correctly invoice, any omission or incorrect entry, or unavailable information or documentation, will result in a billing based on our estimate of the number of packages transported and either the standard dimensional factor at the time of billing or a standard "default" weight-per-package estimate determined at our sole discretion.
3. You may request an invoice adjustment for reasons not related to a service failure by calling 1.800.399.5999 (select option 4, then option 1 to leave a voice message or option 2 to speak with a live agent). If you choose to submit your request via the telephone invoice adjustment system, the request must state the reason you believe an adjustment or refund is warranted and must provide the following: the FedEx account number (if any); the FedEx tracking number; and the date of shipment. All requests for adjustments must be made by an agent of the billed account.
   A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request.
4. Requests for invoice adjustment due to an overcharge (including unidentified payments and duplicate payments) must be received within 60 days after the date of shipment. For adjustments due to a service failure, see the Money-Back Guarantee Policy section.
   For additional information or assistance regarding billing issues, please contact a FedEx account executive.
5. FedEx is not obligated to refund any overcharge or pay any other obligation owed when your FedEx account is, or has been in the past, more than 60 days past due.
6. If your account is more than 60 days past due, FedEx may, at its sole discretion, apply any overcharge amounts or other overpayments it agrees are owed to you against the oldest invoices.

M. Additional Taxes. If any value-added, consumption or similar tax is applicable to your shipment, we reserve the right to add that amount to your shipment charges.

N. The sender is responsible for all reasonable costs incurred by FedEx in attempting to obtain payment on any transaction. Such costs include, but are not limited to, attorneys' fees, collection agency fees, and interest and court costs.

O. At our sole discretion, FedEx may transfer and assign ownership of, and any rights to collect, any and all charges due and payable to us.

P. Missing or Invalid Account Number. An account number is invalid if it is not the correct account number for the bill-to party, or it is the account number for a third party who fails to pay the shipping charges. An additional charge will be assessed for each missing or invalid account number.

Cancellation

A cancellation fee will be assessed if a cancellation occurs 30 minutes or less before the ready time. The fee also applies if cancellation results from a pickup exception in which no packages were picked up and the pickup is not rescheduled.

Claims

A. Filing of Claims:

1. With respect to any alleged or actual loss, damage, delay, misdelivery or nondelivery with respect to any shipment, a claim must be filed in accordance with the provisions of this item as a condition precedent to any liability of FedEx and any recovery by the claimant. FedEx liability with respect to any such claim, if any, shall be governed by the provisions of this tariff. Claims must be filed by the beneficial owner of the shipment, and by filing, the claimant warrants and represents that it is the owner of the goods in question.
2. All claims must be submitted on forms made available by FedEx, or otherwise contain information required by FedEx. FedEx shall have no obligation to consider or to pay any claim that does not conform to FedEx requirements. You can file a claim in the following ways:
   a. Submit claims through email at billing@fedexsameday.com.
   b. Send written claims, including the completed claim form and supporting documentation, via the U.S. Postal Service or fax to:
      FedEx SameDay Service
      Attn: Claims Specialist
      3469 Dearborn Plaza
      Hapeville, GA 30354
      Fax: 1.404.305.1523
   c. Call customer service at 1.800.399.5999 to obtain steps to submit a case number for your claim, then complete a print copy of the claim form. You may have to submit supporting documentation using the mailing address or fax number listed above.
3. FedEx will not voluntarily pay a claim for an uncertain amount, such as "$100 more or less." We are not obligated to act on any claim until all transportation charges are paid. The claim amount may not be deducted from these charges or

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any outstanding balance.

4. Bad order reports, appraisal reports of damage, notations of exceptions on delivery records or other documents, inspection reports issued by our inspectors or inspection agencies, requests for proof of delivery, and tracer or inspection requests standing alone are not sufficient to comply with these claim filing requirements.
5. FedEx SameDay City shipment-status information is not intended or permitted to be used by the shipper to file claims.
6. In the event that a sender requests FedEx to bill the recipient or a third party for a shipment, and the payer agreed to waive or otherwise limit its right to submit claims, the payer's waiver or other limitation will be imputed to the sender.
7. FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF A CLAIM.
8. Upon payment of a claim, FedEx may, in its sole discretion, elect to take title to, and salvage, any goods with respect to which payment has been made. By accepting payment, the claimant warrants and represents that it will transfer title of such goods to FedEx upon request, and waives any and all claims arising from or related to any such salvage.

B. Acknowledgment of Claims. FedEx will, upon receipt in writing of a proper claim filed in the manner and form described in this tariff and accompanied by the documents required or requested by FedEx, acknowledge the receipt of such claim in writing within 30 days after the date of receipt by FedEx unless FedEx shall have paid or declined such claim in writing within 30 days of the receipt thereof. FedEx will create either in writing or electronically a separate file for each claim received, assign each claim a successive claim file number, and note the claim number assigned on all documents filed in support of the claim and all records and correspondence relating to the claim, including the written acknowledgment of receipt and, if in its possession, the pickup and delivery records covering the shipment involved. FedEx will record the date a claim is received on the face of the claim document. The date of receipt will also be noted on our written acknowledgment of receipt.

C. Time Limit for Filing Claims. Claims for loss, damage or delay must be filed in writing with FedEx within nine months from the date of delivery, or, in the event that FedEx failed to make delivery, within nine months after the shipment was tendered to FedEx for shipment. Suits against FedEx must be instituted within two years and one day from the date FedEx gives written notice that FedEx has disallowed any part of the claim specified in the notice. If claims are not filed or suits are not instituted in accordance with the foregoing provisions, FedEx will not be liable and such claims will not be paid. A Claim Reporting Form can be requested from a FedEx account representative or by calling 1.800.399.5999.

D. Investigation of Claims:

1. Each claim must be supported by the original Customer Shipping Record (if applicable), evidence that applicable transportation charges have been paid, and documents that prove the value of the property, and/or extent of the loss or damage. Such documents may include original purchase invoices, estimates or invoices for repair, expense statements, appraisals, pictures of the damage and inside and outside packaging, or other certified documents. The documents must be verifiable to our satisfaction. Where the property involved in a claim has not been invoiced to the recipient, or where an invoice does not show price or value, or where the property involved has not been sold, or where the property has been transferred at bookkeeping values only, FedEx will, before voluntarily paying a claim thereon, require the claimant to establish the destination value of the quantity shipped, transported or involved, and to certify the correctness of the valuations in writing.
2. When a claim for loss of an entire package or an entire shipment cannot otherwise be authenticated upon investigation, FedEx will obtain from the recipient of the shipment involved a certified statement in writing that the property for which the claim is filed has not been received from any other source.
3. In the event that the shipper and the recipient have refused a package, the property shall thereupon pass to FedEx. FedEx will not honor a claim for an abandoned package.

E. Disposition of Claims. FedEx will, after receiving a written claim for loss or damage to the property transported, either pay actual or declared value for the property, whichever is lower; or decline, or make a firm compromise settlement offer in writing to the sender (unless special arrangements have been made) within 120 days after receipt of claim by FedEx. If a claim cannot be processed and disposed of within 120 days after the receipt thereof, FedEx will advise in writing of the status of the claim and the reason for the delay in making final disposition. Acceptance of payment of a claim shall extinguish any right to recover in connection with that shipment.

F. Damaged Property:

1. FedEx Discovered Damage. Whenever property is damaged by FedEx in the course of transportation and discovered by FedEx prior to delivery, FedEx will either (1) return the damaged property to the shipper or (2) remove any damaged property and ship the balance of undamaged merchandise.
2. Concealed Loss or Damage. Whenever property is delivered by FedEx and damage or loss that was not evident upon reasonable inspection at the time of delivery is not noted at the time of delivery, if the shipper or recipient notify FedEx of the damage or shortage within 5 days of the date of delivery, then FedEx will process the claim as if the damage or shortage had been noted by the recipient at the time of delivery.
3. FedEx reserves the right to inspect a damaged shipment on customer premises as well as the right to retrieve the damaged shipment for inspection at a local FedEx facility. All of the original shipping cartons, packing and contents must be available for our inspection and retained until the claim is concluded. Inspection will include examination of the damaged property, the shipping container and its packing, and any other action necessary to establish all the facts. If a shortage is involved, the inspector will compare the contents of the shipment with the invoice, weigh the shipping container and contents, or conduct any other type of investigation necessary to establish that a loss has occurred. In either case, the inspection will be limited to a factual report. The shipper and recipient must cooperate with FedEx to assist in the inspection. A written record of our findings will be made and a copy given to the shipper for claim support upon request. Any inspection report issued will be incorporated into the claim file.
4. In the event FedEx does not make an inspection, the recipient must make the inspection and record all information pertinent to the cause. The recipient's inspection, in such case, may be considered as the FedEx inspection and will not jeopardize any recovery due the shipper based on the facts contained in the report.

G. The claimant, and any other party with an interest in the shipment, shall exercise reasonable care in mitigating damages arising from or related to any claim of loss, damage, delay, misdelivery or nondelivery with respect to any package.

Credit terms and payment

A. We do not provide individual consumer credit privileges.

B. We will extend credit to shippers who, in the sole judgment of FedEx, are creditworthy.

C. As a condition of extending credit privileges, we reserve the right to require business customers to provide current financial information, agree to bank draft arrangements for payment on account, provide a security deposit or provide a bank letter of credit.

D. When credit privileges are extended, FedEx reserves the right to establish and enforce a credit limit on your account. At our sole discretion, we may review and amend a credit limit on your account.

E. The invoice date begins the credit term cycle, and payment in full and without offset is due within 15 days from the invoice date. Failure to keep your FedEx account current will result in your account being placed on cash-only status. This status may impair your ability to use our services, delay your shipments, and may result in the loss of any applicable discounts.

F. IF THE ACCOUNT NUMBER TO BE BILLED IS NOT IN GOOD CREDIT STANDING, THE SHIPMENT MAY BE HELD OR STOPPED IN TRANSIT UNTIL YOU MAKE ALTERNATIVE PAYMENT ARRANGEMENTS. THE MONEY-BACK GUARANTEE POLICY WILL NOT APPLY IN SUCH CIRCUMSTANCES.

G. Credit privileges will not be restored until you have paid all past-due balances in full and all costs, fees and expenses incurred by FedEx in collecting or attempting to collect such balances. We may require you to secure the account with a form of payment as a prerequisite to credit restoration. We may decline to restore credit privileges even if all costs, fees and expenses are paid.

H. Customers requesting the reinstatement of their FedEx SameDay City service must contact the Recovery Collections department at 1.800.506.7580.

I. At our sole discretion, we may apply payments made on your account to any unpaid invoice issued on your account.

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Data privacy

FedEx will comply with all applicable data privacy laws, regulations and rules in relation to the processing of personal data. FedEx may, at its sole discretion, process personal data for the performance of the services and for those business purposes set forth in the FedEx Privacy Notice at fedex.com. FedEx does not sell any personal information to another business or third party.

In relation to any personal data provided by you concerning yourself, your employees or agents, a recipient, or any third party in connection with a shipment or otherwise, you represent that you have complied with applicable data privacy laws, including obtaining the necessary legal basis for the provision of such data to FedEx and the processing by FedEx of this data as described in the FedEx Service Guide and providing the relevant individual with all information in connection with the collection, transfer and processing of such data including the information contained in the FedEx Privacy Notice at fedex.com. FedEx will not be liable for costs, claims, damages and expenses suffered or incurred by FedEx in connection with the shipper's failure to comply with the Data Privacy section in these terms and conditions. You agree to indemnify FedEx in respect of all costs, claims, damages and expenses suffered or incurred by FedEx in connection with your failure to comply with this section.

Declared value and limits of liability (not insurance coverage)

A. If FedEx is liable for loss, damage, delay or misdelivery arising from or related to loss or damage to shipments in accordance with the provisions of this tariff, FedEx liability is limited to the sum of $100 per shipment unless a higher value is declared at time of tender and a greater charge paid as provided in the FedEx Service Guide.

B. The declared value of any shipment represents our maximum liability in connection with a shipment, including, but not limited to, any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information or misdelivery of information. Exposure to and risk of any loss in excess of the declared value is either assumed by the owner or transferred by the owner to an insurance carrier through the purchase of an insurance policy. The shipper should contact an insurance agent or broker if insurance coverage is desired. FEDEX DOES NOT PROVIDE INSURANCE COVERAGE OF ANY KIND.

C. In cases where the shipper declares or agrees in writing that the property being shipped is released to a value exceeding $100 per shipment or article not enclosed in a shipment, an additional charge for each $100 or fraction thereof of total valuation will be assessed to which the base rate applies, up to a maximum declared value of $2,000 per shipment.

D. The foregoing notwithstanding, shipments containing all or part of the following items are limited to a maximum declared value of $1,000:

1. Artwork, including any work created or developed by the application of skill, taste or creative talent for sale, display or collection. This includes, but is not limited to, items (and their parts) such as paintings, drawings, vases, tapestries, limited-edition prints, fine art, statuary, sculpture and collector's items.
2. Film, photographic images (including photographic negatives), photographic chromes and photographic slides.
3. Any commodity that by its inherent nature is particularly susceptible to damage or the market value of which is particularly variable or difficult to ascertain.
4. Antiques, or any commodity that exhibits the style or fashion of a past era and whose history, age or rarity contributes to its value. These items include, but are not limited to, furniture, tableware and glassware.
5. Collector's items such as coins, stamps, sports cards, souvenirs and memorabilia.
6. Glassware, including, but not limited to, signs, mirrors, ceramics, porcelains, china, crystal, glass, framed glass and any other commodity with similarly fragile qualities.
7. Plasma screens or any device which includes a plasma screen.
8. Jewelry, including, but not limited to, costume jewelry, watches and their parts, mount gems or stones (precious or semiprecious), industrial diamonds, and jewelry made of precious metal.
9. Furs, including, but not limited to, fur clothing, fur-trimmed clothing and fur pelts.
10. Precious metals, including, but not limited to, gold and silver bullion or dust, precipitates or platinum (except as an integral part of electronic machinery).
11. Stocks, bonds, cash letters or cash equivalents, including, but not limited to, food stamps, postage stamps (not collectible), traveler's checks, lottery tickets, money orders, gift cards and gift certificates, prepaid calling cards (excluding those that require a code for activation), bond coupons, and bearer bonds.
12. Musical instruments that are more than 20 years old, or any customized or personalized musical instruments.
13. Scale models (including, but not limited to, architectural models and dollhouses) and prototypes.

E. ANY EFFORT TO DECLARE A VALUE IN EXCESS OF THE MAXIMUMS ALLOWED IN THIS TARIFF IS NULL AND VOID. OUR ACCEPTANCE FOR CARRIAGE OF ANY SHIPMENT BEARING A DECLARED VALUE IN EXCESS OF THE ALLOWED MAXIMUMS DOES NOT CONSTITUTE A WAIVER OF ANY PROVISION OF THE FEDEX SERVICE GUIDE AS TO SUCH SHIPMENT.

F. REGARDLESS OF THE DECLARED VALUE OF A SHIPMENT, OUR LIABILITY FOR LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION, ANY FAILURE TO PROVIDE INFORMATION, OR MISDELIVERY OF INFORMATION, WILL NOT EXCEED ITS REPAIR COST, ITS DEPRECIATED VALUE OR ITS REPLACEMENT COST, WHICHEVER IS LESS.

G. See the Liabilities Not Assumed section for other limitations and exclusions on our liability.

H. With respect to any device or media upon or within which data or other information (whether in print or electronic form) is maintained, the value of such device or media is limited to the cost to repair or replace such device or media without consideration for the data or other information contained therein or set forth thereon. By tendering any such device or media, the party making such tender acknowledges and agrees that back-up copies of any and all data or information contained therein or set forth thereon are being maintained and can be readily reproduced.

Delivery Signature Options

FedEx offers three Delivery Signature Options for shippers:

A. Indirect Signature Required. FedEx will obtain a signature in one of two ways:

1. From someone at the delivery address; or
2. From a neighbor, building manager or other person at a neighboring address.

B. Direct Signature Required. FedEx will obtain a signature from someone at the delivery address. If no one is at the address, FedEx will reattempt delivery the following business day unless marked return to sender.

C. Adult Signature Required. FedEx will obtain a signature from someone at least 21 years old (government-issued photo identification required) at the delivery address. If no eligible recipient is at the address, FedEx will reattempt delivery the following business day unless marked return to sender.

D. Shipments to residential addresses may be released without obtaining a signature. If you require a signature for a residential shipment, select one of the Delivery Signature Options.

E. Indirect Signature Required is not available for shipments to nonresidential addresses.

F. FedEx may accept requests for address corrections from a shipper or a recipient for shipments involving the Direct Signature Required or Indirect Signature Required options, and shipments where no signature is required.

G. FedEx will assess the delivery signature charge if the shipper requests the Delivery Signature Option, even if a signature is not obtained, the option requested is not available or FedEx is unable to provide a copy of the signature obtained at delivery.

H. Also see the Billing, Money-Back Guarantee, Liabilities Not Assumed, Pickup and Delivery, and Proof of Delivery sections.

Evening delivery only fee

An additional evening delivery only fee will be assessed for delivery between 5:00 p.m.–8:00 p.m. when a customer selects this option in connection with residential delivery for FedEx SameDay City Economy.

Fuel and other surcharges

FedEx reserves the right to assess fuel and other surcharges on shipments without notice. The amount and duration of any such surcharges will be determined at our sole discretion. By tendering your shipment to FedEx, the shipper agrees to pay the surcharges, as determined by FedEx. The fuel surcharge rate, if applicable, will follow the FedEx Ground fuel surcharge table and is available at fedex.com.

Hazardous materials

A. Hazardous materials, except as specified in this section, are prohibited. Please see the Prohibited Items section.

B. FedEx accepts only certain hazardous materials. Contact a FedEx account executive, see fedex.com/hazardousmaterials or call 1.800.463.3339 and say "hazardous materials" for more information. Specifically, FedEx accepts only dry ice and Category B (UN 3373) hazardous materials for shipment.

C. Permissible shipments must be properly classified, described, packaged, marked,

FedEx SameDay City Tariff

(Hazardous materials, cont.)

labeled and in proper condition for transportation according to applicable laws, rules and regulations and FedEx SameDay City requirements.

D. In no event will any waste material (including any hazardous waste or any material intended to be recycled), any material regulated as an inhalation hazard, or any material defined as a "hazardous substance" be tendered to FedEx for transportation. This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste.

E. With the exception of Category B (UN 3373) shipments, FedEx does not accept, and you agree not to tender, any infectious human or animal cells, tissue, bodily fluids, blood, blood products, plasma, or any other material derived from human or animal blood whether in liquid or solid form; biohazards; regulated or non-regulated diagnostic cultures, specimens or samples, whether infectious or non-infectious; used health care products as defined in Title 49 of the Code of Federal Regulations; and any materials regulated as UN 2814, UN 2900, and UN 3291.

F. Shippers who tender Biological Substance, Category B (UN 3373) shipments must comply with all applicable local, state and federal laws governing packing, marking and labeling of shipments of blood and blood products, human and animal specimens, and pathogens or infectious materials. The shipper assumes sole responsibility for compliance with all applicable governmental regulations. For more information on FedEx guidelines, go to fedex.com/packaging and read our brochures on packaging clinical samples and Biological Substance, Category B (UN 3373) specimens.

G. Shipments containing hazardous materials cannot be banded, strapped or taped to form a bundle.

H. All shipments containing dry ice require shipment marking and labeling. For additional information on proper packing or labeling call 1.800.463.3339 and say "hazardous materials."

I. Batteries, including lithium batteries, may be regulated when shipped for highway transport. Shippers should refer to the most current U.S. Department of Transportation regulations to ensure compliance with marking, labeling and packaging requirements as they pertain to the transportation of batteries. For details, go to fedex.com and enter keyword "lithium batteries." FedEx does not accept waste batteries or batteries being shipped for recycling or disposal, including damaged or defective batteries.

J. We have the right to refuse any shipment with an odor or any shipment that is wet or leaking. If a shipment damages or contaminates any property, the shipper is solely responsible for and will reimburse and indemnify FedEx for any and all costs, fees and expenses it incurs in connection with the cleanup of such damage or contamination.

K. Hazardous material shipments found in the FedEx SameDay City system not properly prepared in accordance with DOT regulations and FedEx SameDay City requirements will be returned to the originating pickup location. If the shipper refuses return of the shipment, the shipper will reimburse FedEx for all costs and fees of any type connected with the legal disposal of the shipment. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's failure to comply with FedEx hazardous materials shipping requirements.

L. Hazardous materials may not be rerouted to an address other than the original intended-recipient's address provided by the shipper, unless dry ice is the only type of hazardous materials contained in the shipment.

M. Shipments containing hazardous materials are not eligible for signature release, driver release or indirect delivery.

Inspection of shipments and identification requirement

FedEx reserves the right, but is not required, to open and inspect any shipment tendered to it for transport. We may, at our sole discretion, require the shipper to provide their government-issued photo identification prior to tendering a package to FedEx.

Liabilities not assumed

FEDEX WILL NOT BE LIABLE FOR ANY DAMAGES IN EXCESS OF THE LESSER OF THE ACTUAL COST TO REPAIR OR REPLACE THE GOODS IN QUESTION OR THE DECLARED VALUE OF A SHIPMENT, IF ANY, WHETHER OR NOT FEDEX KNEW OR SHOULD HAVE KNOWN THAT SUCH DAMAGES MIGHT BE INCURRED.

IN NO EVENT SHALL FEDEX, INCLUDING, WITHOUT LIMITATION, AGENTS, CONTRACTORS, EMPLOYEES AND AFFILIATES, BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF PROFITS OR INCOME, BUSINESS INTERRUPTION, OR CLAIMS INVOLVING ACTUAL OR ALLEGED THEFT OR MISAPPROPRIATION OF IDENTITY, WHETHER OR NOT FEDEX HAD KNOWLEDGE THAT SUCH DAMAGES MIGHT BE INCURRED.

THE SOLE LIABILITY OF FEDEX, AND THE SOLE RECOVERY OF ANY CLAIM, WITH RESPECT TO ANY LOSS, DAMAGE, DELAY, MISDELIVERY, NONDELIVERY, MISINFORMATION OR ANY FAILURE TO PROVIDE INFORMATION, SHALL BE AS SET FORTH IN, AND PURSUANT TO, THIS TARIFF. Without in any way limiting the foregoing, FedEx will not be liable for, nor shall any adjustment, refund or credit of any kind be given as a result of, any loss, damage, delay, misdelivery, nondelivery, misinformation or failure to provide information caused by or resulting in whole or in part from:

1. The act, default or omission of any person or entity, other than FedEx, including those of any local, state or federal government agencies.
2. The nature of the shipment, including any defect, characteristic or inherent vice of the shipment.
3. The shipper's violation of, or failure to comply with, any of the terms and conditions contained in this tariff, as amended from time to time, including, but not limited to, the improper and insufficient packing, securing, marking and labeling of shipments, use of an account number not in good credit standing, or failure to provide complete and accurate information, including, but not limited to, descriptions of cargo, addresses, etc.
4. Public enemies, criminal acts of any person(s) or entities, including, but not limited to, acts of terrorism, public authorities acting with actual or apparent authority, authority of law, local disputes, civil commotions, hazards incident to a state of war, weather conditions (as determined solely by FedEx), disruptions in FedEx SameDay City transportation networks (as determined solely by FedEx), strikes or anticipated strikes (of any entity, including, but not limited to, other carriers, vendors or suppliers), labor disruptions or shortages caused by pandemic conditions or other public health event or circumstances, natural disasters (earthquakes, floods and hurricanes are examples of natural disasters), conditions that present a danger to FedEx personnel, and disruption or failure of communication and information systems (including, but not limited to, FedEx systems).
5. Damage or loss of articles packaged and sealed by the sender or by person(s) acting at the sender's direction, provided the seal is unbroken at the time of delivery, the shipment retains its basic integrity, and the recipient accepts the shipment without noting the damage on the delivery record.
6. Erasure of information or data, or loss or irretrievability of information or data, including but not limited to information or data stored on magnetic tapes, files or other storage media, or erasure or damage of photographic images or soundtracks.
7. The loss of any personal or financial information including, but not limited to, social security numbers, dates of birth, driver's license numbers, credit card numbers and financial account information.
8. Our inability to provide a copy of the delivery record or a copy of the signature obtained at delivery.
9. Failing to deliver or to meet our delivery commitment for any shipments with an incomplete or incorrect address. (See the Undeliverable Shipments section.)
10. Failing to deliver or not attempting to deliver a shipment on the scheduled delivery day or time, if the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed or unavailable to accept delivery on the originally scheduled delivery day or time.
11. Failing to obtain the signature option requested for shipments using FedEx Delivery Signature Options. (See the Delivery Signature Options section.)
12. Shipments released without obtaining a signature at residential addresses. (See the Delivery Signature Options and Pickup and Delivery sections.)
13. Shipments released without obtaining a signature at nonresidential addresses when release has been authorized by the shipper or recipient. (See the Delivery Signature Options section.)
14. Our failure to honor package-orientation graphics (e.g., "up" arrows, "this end up" markings), "fragile" labels or other special directions concerning packages.
15. Damages indicated by any shockwatch, tiltmeter or temperature instruments.
16. Your failure to ship goods in packaging approved by us prior to shipment where such prior approval is recommended or required.
17. Your use of an incomplete, inaccurate, or invalid FedEx account number or your failure to provide a valid FedEx account number in good credit standing in the billing instructions on shipping documentation.
18. Our failure to notify you of any delay, loss or damage in connection with your shipment or any inaccuracy in such notice.
19. Any shipment where FedEx package scan records do not reflect acceptance of the package by FedEx.
20. Any shipments not actually tendered to and accepted by FedEx. Where service

FedEx SameDay City Tariff

(Liabilities not assumed, cont.)

is requested, and the shipper fails to cancel the service in accordance with this section, a cancellation fee may be imposed.

21. The shipper's failure to delete all shipments entered into a FedEx self-invoicing system, internet shipping device or any other electronic shipping method used to ship a package, when the shipment is not tendered to FedEx. If you fail to do so and seek a refund, credit or invoice adjustment, you must comply with the notice provisions in Invoice Adjustments/Overcharges in the Billing section. FedEx is not liable for any refund, credit or adjustment unless you comply with those notice provisions.
22. Shipments of any plants and plant materials, ostrich or emu eggs, or live fish.
23. Damage to computers, or any components thereof, or any electronic equipment when shipped in any packaging other than:
    a. The manufacturer's original packaging, which is undamaged and has retained a good, rigid condition.
    b. Packaging that is in accordance with the FedEx packaging guidelines available online at fedex.com/packaging.
    c. FedEx laptop packaging, for shipments of laptop computers.
    d. FedEx small electronic device packaging, for shipments of cell phones, handheld computers, MP3 players and similar items.
    e. FedEx tablet packaging, for shipments of tablet computers.
24. Packaging of a shipment, including failure to comply with the provisions of this tariff regarding packaging, or our provision of packaging, advice, assistance or guidance on the appropriate packaging of shipments unless such advice, assistance or guidance has been approved in writing by FedEx Packaging Design and Development and the writing expressly accepts liability in the event of a damaged shipment. FedEx reserves the right to request a shipper to submit a representative sampling of the packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test the packaging, or the sampling fails FedEx testing, FedEx will not be liable for any damages due to improper packaging. FedEx may issue written notice to you if you repeatedly fail to adhere to FedEx packaging requirements due to your pattern or practice of insufficient packaging. Claims for damage or loss associated with an identified pattern or practice of insufficient packaging will be denied. Any such claim filed related to your shipments will not be paid, regardless of which party files the claim, unless the claimant can establish that the loss or damage did not result from a failure to use proper packaging. FedEx will continue to deny such claims until we determine that you have ceased the pattern or practice of failing to adhere to the packaging requirements. Nothing in this paragraph is intended to limit FedEx's right to deny a claim where the shipment in dispute is found to have improper packaging. At the sole discretion of FedEx, FedEx may require a shipper of packages classified as Oversize, as defined in the Rates section of the FedEx Service Guide, to submit a representative sampling of the oversize packaging for inspection and testing. If the shipper fails to comply with our request to inspect and test oversize packaging or the sampling fails FedEx testing, FedEx will not be liable for any damage to shipper's oversize packages.
25. FedEx does not provide protective services for transportation of perishable commodities or of commodities requiring protection from heat or cold. Such commodities will be accepted for transportation solely at the shipper's risk for loss of value or damage occasioned by exposure to heat or cold, or the inherent vice of such perishable commodities. Shipments containing perishable articles must be packaged for a minimum transit time of at least 12 hours greater than the shipment's delivery commitment time.
26. The failure to provide any services or service options where our records do not reflect that the services or service options were selected by the shipper.
27. Our compliance or noncompliance with verbal or written delivery instructions from the sender, recipient or persons claiming to represent the shipper or recipient, including requests made by the recipient for delivery options using FedEx Delivery Manager.
28. Our compliance or noncompliance with any request to intercept a shipment in transit, or to prevent delivery.
29. The failure to properly designate a delivery address as a Residential Delivery or Commercial Delivery, including delivery addresses that were processed through any address verification function or program.
30. The shipper's failure to provide accurate delivery address information.
31. Any shipment containing a prohibited item. (See the Prohibited Items section.)
32. Our inability or failure to complete a delivery, or a delay to any delivery, due to acts or omissions of regulatory agencies.
33. Delays in delivery caused by adherence to FedEx policies regarding the payment of duties and taxes or other charges.
34. Our failure or inability to attempt to contact the sender or recipient concerning an incomplete or inaccurate address; incorrect, incomplete, inaccurate or missing documentation; payment of duties and taxes necessary to release a shipment; or an incomplete or incorrect customs broker's address.
35. Hazardous-materials shipments that the shipper did not properly declare, including proper documentation, markings, labels and packaging. FedEx will not pay a claim on undeclared or hidden hazardous materials and the FedEx Money-Back Guarantee does not apply.
36. Your use of FedEx customer automation systems or software versions that are no longer supported by FedEx, or your failure to update or upgrade FedEx customer automation hardware or software as provided or directed by FedEx from time to time.

Limitations on legal actions and governing law

Any civil claim for overcharges (including, but not limited to, duplicate payments and unidentified payments) must be brought within 18 months after the claim accrues. Any legal proceeding arising from or related to any loss, damage, delay, misdelivery, nondelivery, misinformation, any failure to provide information, or misdelivery of information relating to the shipment, must be brought within two years and one day from the date FedEx gives written notice that FedEx has disallowed any part of the claim specified in the notice.

Any right you might have to damages, refunds, credits, recovery of reliance interests, disgorgement, restitution, injunctive relief, declaratory relief or any other legal or equitable relief whatsoever against FedEx under any cause of action arising from the transportation of any shipment pursuant to the FedEx Service Guide shall be extinguished unless you first comply with all applicable notice periods and requirements in this tariff including, but not limited to, the periods and requirements for providing notice under the Billing, Claims and Money-Back Guarantee Policy sections. You and FedEx understand that timely and complete compliance with such notice periods and requirements is a contractual condition precedent to your right to any relief whatsoever, and you must plead compliance with those conditions precedent on the face of any complaint that you file against FedEx. You and FedEx agree that FedEx cannot be considered to have breached any obligation to you unless or until FedEx wrongfully denies a claim submitted to FedEx pursuant to the notice periods and requirements contained in this tariff. Finally, you and FedEx agree that you will comply with applicable notice periods and requirements even if you believe that such compliance will not result in relief from FedEx or if you lack knowledge regarding whether such compliance will result in relief from FedEx.

You agree that you will not sue FedEx as a class plaintiff or class representative, join as a class member, or participate as an adverse party in any way in a class-action lawsuit against FedEx. Nothing in this paragraph, however, limits your rights to bring a lawsuit as an individual plaintiff.

To the extent that any court finds that state rather than federal law applies to any provision of this contract, the controlling law is the substantive law of the state in which you tendered your shipment to FedEx. To the extent there is a conflict between the provisions of this tariff and any rights or remedies contained in Part B of Subtitle IV to Title 49 of the U.S. Code, the provisions of this tariff shall govern.

The performance of any services does not make FedEx an agent of the shipper or any third party for any purpose.

Money-back guarantee policy

Subject to the provisions of this tariff limiting shipper's right thereto, we offer a money-back guarantee for our services. This guarantee can be suspended, modified or revoked at our sole discretion without prior notice to you.

A. Money-Back Guarantee. At our option, we will, upon request, either refund or credit your transportation charges in the event of a service failure (which means delivery of your shipment 60 seconds or more after the published delivery commitment time for the selected service and destination, except as otherwise described in these terms and conditions). This money-back guarantee is your exclusive remedy in the event of a service failure for the recovery of all or any portion of the FedEx charges for a shipment. If the money-back guarantee is suspended, there is no remedy or recovery of charges for a service failure. There are no delivery commitments for shipments on which the money-back guarantee is suspended.

B. Limitations. The following limitations apply to any refund or credit related to a service failure:

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(Money-back guarantee policy, cont.)

1. A credit or refund under the money-back guarantee will be applied only against charges for the shipment giving rise to the credit.
2. At the sole discretion of FedEx, the money-back guarantee may not be honored when the request is made by, or the information utilized to determine the status of the shipment is determined by, a third party other than the payer of the charges.
3. The FedEx SameDay City Money-Back Guarantee applies only to deliveries within the U.S.
4. Shipments tendered for delivery on holidays that are business days for FedEx (for example, Good Friday and Presidents Day) will be scheduled for delivery on that day if the recipient business is open. However, if the recipient business is known by FedEx to be closed due to the holiday, the shipments will be scheduled for delivery on the next business day the recipient is open, but the money-back guarantee will not apply.
5. If a delivery later than the original scheduled delivery time is requested by the shipper or recipient before the first delivery attempt is made, the delivery commitment for application of the money-back guarantee policy will be adjusted to account for the requested delivery time.
6. If the shipper or recipient informed FedEx that the recipient location is closed on a certain day or at a certain time, or unavailable to accept delivery, the delivery commitment for application of the money-back guarantee policy will be the next business day.

C. Exceptions. FedEx will not be obligated to refund or credit your transportation charges or convenient delivery option charge if:

1. We provide you with proof of timely delivery, consisting of the date and time of delivery and, if applicable, the name of the person who signed for the shipment, or service-exception information reflecting that the failure to deliver timely resulted from circumstances described under the Liabilities Not Assumed section.
2. The service failure resulted, in whole or in part, from any of the circumstances described under the Liabilities Not Assumed section.
3. The shipper did not properly label the shipment in accordance with the FedEx Service Guide, including, without limitation, affixing the correct business name and contact name and deliverable address (number, street, city, state, and a five-digit ZIP code) and correctly placing the customer-specific FedEx SameDay City bar-code label on the package.
4. The shipment contained special instructions, including, but not limited to, FedEx Delivery Signature Options or change in delivery commit time.
5. There was an unexpected material increase in the number of packages tendered from your shipping location.
6. A charge for additional handling or address correction applied; see Rates in the FedEx Service Guide for details.
7. FedEx received a request to redirect the shipment from a delivery address to a Hold at Location address.
8. The package was unauthorized (see the Package/Shipment Restrictions [Size and Weight] section).
9. The shipment was undeliverable or returned.
10. The shipment contained hazardous materials.
11. The shipment was delayed due to an incorrect address or ZIP code or the unavailability or refusal of an appropriate or eligible person to accept delivery or sign for the shipment, including signatures obtained via FedEx Delivery Signature Options.
12. The shipment was delayed due to security or other regulatory delays, including permanent, regular, or daily security procedures at the recipient location.
13. The shipment was not properly prepared in accordance with DOT regulations and FedEx SameDay City requirements.
14. The shipment was tendered for delivery via FedEx SameDay City Direct.

D. Refund or Credit Requests. To qualify for a refund or credit due to a service failure, you must notify us of the service failure and request a refund or credit in compliance with the conditions listed below. If you do not comply with these conditions, you are not entitled to receive a refund or credit and cannot recover compensation for a service failure in any lawsuit.

1. You may request a refund or credit due to a service failure by submitting the request via our telephone billing option at 1.800.399.5999 (select option 4, then option 1 to leave a voice message or option 2 to speak with a live agent).
2. Your notification of a service failure must include your FedEx tracking number and invoice number, if applicable.
3. All requests for a refund or credit must be received via one of the approved channels within 15 calendar days of the invoice date or within 15 calendar days from the ship date if you are paying by credit card. All requests for adjustments must be made by an agent of the billed account.
4. A partial payment against an invoice is not considered a request for invoice adjustment or notice of a refund request. A notification of the reason for an unpaid charge with your payment is not considered a request for an invoice adjustment or notice of a refund request if the reason relates to a service failure.

Package Consolidators (including FedEx Authorized ShipCenter locations, and FedEx ShipSite locations at Office Depot and OfficeMax)

Package Consolidators are responsible for complying with all applicable requirements in this tariff.

If you tender packages to a Package Consolidator instead of to us directly, the following limitations apply:

A. Package Consolidators are not agents of FedEx, and we are not responsible for any errors or omissions made by them.

B. Package Consolidators may submit claims for refunds or credits for shipping charges under the money-back guarantee policy. Neither the person or entity tendering the package to the Package Consolidator nor the recipient is eligible for refunds or credits under the money-back guarantee policy.

C. In order for a Package Consolidator to receive packaging supplies from FedEx, the Package Consolidator must first enter into a Packaging and Pricing Agreement or a FedEx Authorized ShipCenter Agreement with FedEx.

D. Package Consolidators may charge FedEx Retail Rates for FedEx shipping services, but they are not required to. Package Consolidators set their own rates for reselling FedEx services.

E. FedEx assumes no liability, other than to the Package Consolidator, for lost, damaged or delayed shipments tendered to a Package Consolidator, as the Package Consolidator is the shipper of these packages. Package Consolidators are independently owned and operated businesses.

F. See the Package Consolidator representative for information regarding rates and services and the terms and conditions of carriage. Inquiries or claims regarding shipments tendered to a Package Consolidator must also be directed to the Package Consolidator.

G. As directed by FedEx, Package Consolidators must require a government-issued photo ID to validate the identity of their customer and must keep a record of the name and address on the ID of their customer for each package.

Package/shipment restrictions (size and weight)

The maximum limits for FedEx SameDay City packages are 150 lbs., 65 inches (in length, width or height) and 120 inches in length plus width plus height. A shipment may consist of multiple packages. The maximum limits for FedEx SameDay City shipments are 250 lbs. and 70 cubic feet. FedEx SameDay City Priority, FedEx SameDay City Standard, FedEx SameDay City Economy and FedEx SameDay City Direct multiple-piece shipments include up to 25 pieces per shipment. FedEx SameDay City Route total piece count can vary per route.

FedEx reserves the right to assess additional handling, oversize package and unauthorized package surcharges on any package whose dimensions are altered during transit, causing it to meet the parameters for these charges.

Packaging and marking

A. You must comply with all applicable local, state and federal laws, including those governing packing, marking and labeling for all shipments.

B. All shipments must be prepared and packed by the sender in such a manner as to be able to withstand the normal rigors of surface transportation and associated handling. Shipper must print and affix a FedEx SameDay City label to each package within a shipment.

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(Packaging and marking, cont.)

C. For guidelines on packaging specific commodities go to fedex.com/packaging. Items that cannot be packed into cartons (auto tail pipes, mufflers, tires, rims, and so on) must have all sharp edges and protrusions wrapped, and the address label must be secured using the tie-on tag or the tire/crate label provided by FedEx (or you may secure it by wrapping pressure-sensitive tape completely around the object). Briefcases, luggage, garment bags, aluminum cases, plastic cases, computer cartons or any other item whose outer finish might be damaged by adhesive labels, soiling, marking or other types of surface damage that is normal with ordinary care in handling should be placed in a protective container for shipment. FedEx is not responsible for damage to said items if not placed in a protective container. Exposed casters, wheels or rollers are prohibited and must be removed or packaged.
D. Polystyrene foam coolers must be shipped inside a sturdy outer container unless tested and approved for acceptance by FedEx Packaging Design and Development. Information on how to submit your packaging for testing is available at fedex.com/packaging.
E. If a shipment is refused by the recipient, leaks, or is damaged, the shipment will be returned to the sender, if possible. If the sender refuses to accept the returned shipment or it cannot be returned because of leakage or damage due to faulty packaging, the shipper is responsible for and will reimburse FedEx for all costs and fees of any type connected with the legal disposal of the shipment and all costs and fees of any type connected with cleanup of any spill or leakage.
F. FedEx does not recommend the use of wet ice (frozen water) as a refrigerant. Shipments containing wet ice must be prepared to prevent the leakage of any liquid, regardless of package orientation. For additional wet-ice packaging requirements, refer to the packaging guide Packaging Perishable Shipments at fedex.com/packaging.
G. Fragile Articles/Orientation. Packaging for all fragile articles (including, but not limited to, electronic and electrical devices, scientific testing equipment, fragile glass, crystal, porcelain, or china) should be preapproved by FedEx Packaging Design and Development prior to shipping.

For general packaging assistance, including packing, sealing and labeling tips and information on how to submit your packaging for testing or evaluation, go to fedex.com/packaging.

Pharmaceuticals

You are responsible for complying with all applicable local, state and federal laws, regulations, ordinances and rules governing the tendering of pharmaceuticals for shipment. Shipments containing pharmaceuticals must not have labels, markings or other written notice that a pharmaceutical is contained within. Select the Direct Signature Required Delivery Signature Option if you require FedEx to obtain a signature from someone at the delivery address, or the Adult Signature Required Delivery Signature Option if you require an adult signature for delivery. See the Delivery Signature Options section for details.

Pickup and delivery

A. We do not offer a restricted-delivery service and may deliver to someone other than the person or entity named as the recipient. We also may make an indirect delivery. Indirect delivery is a completed delivery to an address or location other than the address on the applicable address label and includes shipments delivered via Indirect Signature Required service. Shipments cannot be delivered to P.O. boxes or P.O. box ZIP codes. Package addresses must include the complete street address and ZIP code of the recipient.
B. If our first delivery attempt of a shipment to a residential or non-residential address is unsuccessful, we may make an additional attempt on the following business day unless the shipper requests and pays for same-day return to sender service.
C. Shipments to hotels, hospitals, government offices or installations, university campuses, or other facilities that utilize a mailroom or other central receiving area will be delivered to the central receiving area, unless otherwise authorized and approved by FedEx.
D. At our sole discretion, we may refuse to pick up or deliver a shipment (package or freight), or use alternative pickup or delivery arrangements, to maintain the safety of our employees and in cases in which we believe that our services may be used in violation of local, state or federal laws.
E. Additional charges may apply for late-hours, weekend or holiday pickup and delivery.
F. Pickup and delivery may not be available in all areas.
G. In order to facilitate delivery or release of a shipment, FedEx may, at its sole discretion, contact the shipper and/or recipient to obtain delivery instructions, or to notify them that a delivery is scheduled or that a delivery has been completed.
H. FedEx SameDay City multiple-piece shipments are limited to 25 pieces per shipment.
I. Special handling fees and additional surcharges may apply for FedEx SameDay City shipment requests. See the FedEx SameDay City Fees section for details.
J. Shipment zone and mileage are calculated by FedEx based on multiple factors to maximize efficiency in the sole discretion and determination of FedEx.

Pickup attempt

A fee applies when a shipment is not ready when we attempt pickup and the pickup is rescheduled. In addition, if the original service selected is unavailable at the rescheduled ready time, the service level will be upgraded to maintain same-day delivery and the shipment will be rerated accordingly. The new ready time can be the current day until 8 p.m. or the next business day between 7 a.m. and 8 p.m. A new ready time requested outside of those times will require a new shipment request by the customer.

Plants and plant materials

FedEx assumes no liabilities if plants and plant materials are damaged in transit or if damages result from delay of shipment. If you choose to ship plants or plant materials, including seedlings, plant plugs and cut flowers, they must be shipped in accordance with applicable local, state and federal laws. Shipments containing these items may be inspected by government agencies, which may result in a delay in delivery or seizure by government inspectors. FedEx is not liable or responsible for damage, refunds or credits resulting from such delays or seizures. (See the Liabilities Not Assumed and Money-Back Guarantee Policy sections.)

Prohibited items

You are prohibited from tendering the following items for shipment, and you agree not to do so:

1. Money, cash, coins, currency, paper money and negotiable instruments equivalent to cash, such as endorsed stocks, bonds and cash letters.
2. All live animals. (Edible seafood, such as live lobsters, crabs or other types of fish and shellfish for human consumption, is acceptable, provided the shipper is in compliance with all local, state, and federal laws.)
3. Animal carcasses, except as provided in the Animal Carcasses section. (This restriction does not apply to properly packaged meat or poultry products intended for human consumption.)
4. Human corpses, human organs or body parts, human and animal embryos, or cremated or disinterred human remains.
5. Shipments that require us to obtain a local, state or federal license for their transportation.
6. Shipments that may cause damage or delay to equipment, personnel or other shipments.
7. Items resembling a bomb, hand grenade or other explosive or incendiary device. This includes, but is not limited to, inert products such as novelty items, training aids and works of art.
8. Lottery tickets and gambling devices where prohibited by law.
9. Waste material (including any hazardous waste or any material intended to be recycled), or any material defined as a "hazardous substance." This includes, but is not limited to, used hypodermic needles or syringes transported for sterilization, recycling, disposal or for any other purpose, or other medical waste.
10. Infectious human or animal cells, tissue, bodily fluids, blood, blood products, plasma, or any other material derived from human or animal blood whether in liquid or solid form; biohazards; regulated or non-regulated diagnostic cultures, specimens or samples, whether infectious or non-infectious; used health care products as defined in Title 49 of the Code of Federal Regulations; and any materials regulated as UN 2814, UN 2900, and UN 3291.
11. Hazardous materials, except as provided in the Hazardous Materials section.
12. Inhalation hazards.
13. Shipments that are wet, leaking or emit an odor of any kind.
14. Live insects.
15. Shipments or commodities that are prohibited by applicable local, state or federal law.
16. Counterfeit goods, including, but not limited to, goods under a trademark that is identical to or substantially indistinguishable from a registered trademark, without the approval or oversight of the registered trademark owner (also commonly referred to as "fake goods" or "knock-offs").
17. Tobacco and tobacco products, including but not limited to cigarettes, cigars, loose tobacco, smokeless tobacco, hookah or shisha.

FedEx SameDay City Tariff

(Prohibited items, cont.)

18. Electronic cigarettes and their component parts, any other similar device that relies on vaporization or aerosolization, and any noncombustible liquid or gel, regardless of the presence of nicotine, that can be used with any such device. (Effective March 1, 2021)
19. Marijuana, as defined by U.S. federal law, 21 U.S.C. 802(16), including marijuana intended for recreational or medicinal use and marijuana-derived cannabidiol ("CBD"); any product with a delta-9-tetrahydrocannabinol ("THC") concentration of more than 0.3% on a dry weight basis, except as set out in 21 CFR 1308.35; and synthetic cannabinoids.
20. Raw or unrefined hemp plants, or their subparts (including, but not limited to, hemp stalks, hemp leaves, hemp flowers and hemp seeds), except as set out in 21 CFR 1308.35.
21. Any substance that has not been approved for a medical use by the U.S. Food and Drug Administration and also has been listed as a Drug or Chemical of Concern by the U.S. Drug Enforcement Administration, including, but not limited to, kratom and *Salvia divinorum*.
22. Fireworks.
23. Containers of liquids with a volume exceeding 8 gallons (32 liters) or 70 lbs. in weight.
24. Firearms, weaponry and their parts (and replicas thereof).
25. Bump fire stocks and other rapid-fire trigger activators.
26. Ghost guns and other firearms not containing a serial number.
27. Any firearm or other weapon manufactured using a 3-D printing machine.
28. 3-D printing machines designed, or that function exclusively, to manufacture firearms.
29. Waste batteries or batteries being shipped for recycling or disposal, including damaged or defective batteries.

Notwithstanding any other provision of the FedEx Service Guide, we are not liable for delay of, loss of or damage to a shipment of any prohibited item. The shipper agrees to indemnify FedEx for any and all costs, fees and expenses FedEx incurs as a result of the shipper's violation of any local, state or federal laws or regulations or from tendering any prohibited item for shipment.

Proof of delivery

A. Verification of Delivery. Shippers may obtain proof of shipment delivery, including delivery date, online at fedexsameday.com, via the FedEx SameDay City mobile app or by calling FedEx SameDay Customer Service at 1.800.399.5999. There is no additional charge for this service.

B. We will, when available, provide proof-of-delivery information for shipments delivered within our primary service areas when requested by the sender, recipient or third-party payer within 18 months of the shipping date. We assume no liability for our inability to provide a record of the proof of delivery. We assume no liability for our inability to provide documentation of the proof-of-delivery phone call for FedEx SameDay City service.

C. When available, we may also provide an image of the signature proof of delivery. We will, when available and when requested by the sender, recipient or third-party payer, provide an image of the recipient's signature along with other delivery information that is available in electronic form.

D. For FedEx SameDay City service, we will, if requested, email the shipper to provide the time of delivery and name of the person who received the delivery. An attempt is made to contact the shipper and/or recipient at the time of delivery. If unsuccessful, FedEx has no further obligation to the customer with respect to proof of performance.

Rate quotations

Rates and service quotations provided to you by FedEx, including but not limited to, rates and service quotations provided by our employees, agents, interactive voice response systems and customer automation platforms are estimates and will be based upon information provided by you, but final rates and service charges may vary from the quotes based upon the characteristics of the shipment actually tendered to us and the application of this tariff. Any conflict or inconsistency between the FedEx Service Guide and other written or oral statements or quotes (except those found in a FedEx SameDay City agreement) concerning the rates, features of service, and terms and conditions applicable to FedEx SameDay City service will be controlled by the FedEx Service Guide, as modified, amended, changed or supplemented. We are not liable for, nor will any adjustment, refund or credit of any kind be made, as a result of any discrepancy in any rate or service quotation made prior to tender of the shipment and the rates, and other charges that we invoice to you. Rates quoted will vary depending on whether (1) the shipper is a FedEx account holder and (2) the shipper has discounts applied to his or her account.

- Shippers will be quoted FedEx Standard List Rates if they have a valid FedEx account, do not have discounts applied to their account and if they charge their shipping to their account.
- Shippers will be quoted Account-Specific Rates if they have a valid FedEx account, have discounts applied to their account and if they charge their shipping to their account.

For the most current information regarding areas served and delivery commitments, check online at fedex.com/samedaycity or contact FedEx SameDay City Customer Service at 1.800.399.5999.

Refusal or rejection of shipments

We reserve the right to refuse, hold or return any shipment and may do so at our sole discretion and without liability to us. We will execute that right when (but not limited to cases in which): (1) the shipment may cause damage or delay to other shipments, property or personnel; (2) the shipment is likely to sustain damage or loss in transit because of improper packaging or otherwise; (3) the shipment contains any prohibited items; (4) the account of the person or entity responsible for payment is not in good credit standing; (5) when acceptance of the shipment may jeopardize our ability to provide service to other customers; or (6) when FedEx is unable to validate the identity of the shipper. We have no liability whatsoever for refusal or rejection of shipments.

Return options

A. In the event a shipment is undeliverable, the shipment will be stored overnight and delivery reattempted the next business day. If after the second delivery attempt the shipment is still not able to be delivered, the shipment will be stored overnight and returned to the shipper on the third business day. The foregoing notwithstanding, if the shipper desires the shipment to be returned on the same day, Same-Day Return To Sender may be selected at time of tender for a fee. Once selected any undeliverable shipment will be returned to the origin location the same day. For applicability of requests for returns, refer to the Same-Day Return to Sender section of this tariff. FedEx SameDay City return options are subject to all other terms and conditions provided in the FedEx SameDay City claims regulations, and as a whole, the tariff. The contents of a return shipment are subject to the same restrictions and prohibited-item limitations as the original shipment.

B. Return to Sender must be selected at the time of order entry for return authorization if not delivered same day. The contents of a return shipment are subject to the same restrictions and prohibited-item limitations as the original shipment. FedEx shall not be liable for any damage to a shipment or claim arising out of the use of a return to sender option unless the shipment was lost during shipment or there was visible damage noted by the driver at time of delivery. FedEx shall not be liable for any concealed damage for items returned by selecting return to sender. Receipt of a shipment without written notice of damage on the delivery record is *prima facie* evidence that the shipment was delivered in good condition. FedEx liability for any loss or damage arising out of an authorized return to sender shipment shall never exceed the actual amount of damage or the declared amount, whichever is lower. All other terms and conditions related to FedEx SameDay City claims regulations and, as a whole, the tariff, shall apply for shipments shipped through the use of a FedEx SameDay City return option.

C. FOR FEDEX RETURNS, NOTWITHSTANDING ANY PAYMENT INSTRUCTIONS THAT ARE GIVEN TO FEDEX, THE PARTY THAT INITIATES A RETURN TO SENDER SHIPMENT TRANSACTION WITH FEDEX IS ULTIMATELY LIABLE FOR, WILL BE BILLED FOR, AND AGREES TO PAY, ALL CHARGES AND PICKUP FEES, INCLUDING ANY SPECIAL HANDLING FEES, REGARDLESS OF ANY PAYMENT INSTRUCTIONS TO THE CONTRARY, IF THE SENDER OR THIRD PARTY FAILS OR REFUSES TO PAY.

Routing and rerouting

FedEx may accept a request to reroute a shipment subject to the following conditions:

1. A special handling charge will be billed per the payment method specified for each rerouted shipment, and it will appear as an address correction on the invoice. See Rates in the FedEx Service Guide for details.
2. To reroute a shipment, the sender must call FedEx SameDay Customer Service at 1.800.399.5999 and provide us with a FedEx account number, the FedEx tracking number, the new destination and a valid contact telephone number for the recipient.
3. We may not honor a reroute request from the recipient.
4. Our money-back guarantee policy does not apply to shipments that are rerouted. We have no liability or any remedy for service failure for these shipments.

FedEx SameDay City Tariff

(Routing and rerouting, cont.)

5. Only one reroute will be allowed per shipment.
6. FedEx may not reroute shipments when Adult Signature Required has been selected as a delivery signature option.
7. Hazardous materials may not be rerouted to an address other than the original intended-recipient's address provided by the shipper, unless dry ice is the only type of hazardous materials contained in the shipment.
8. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.

We will determine the routing of all shipments.

Same-day return to sender

Same-day return to sender is a fee charged on undeliverable shipments when customers have selected that the shipment is to be returned the same day or as soon as possible. It is assessed only when the shipper selects this option and the shipment was rendered undeliverable.

Service areas

Service areas are subject to change without notice. For current service area information on selected ZIP codes, please go to fedexsameday.com or call customer service at 1.800.399.5999.

Signature releases

A. Shipments with a declared value of less than US$500 may be delivered and released without obtaining a signature when the sender has authorized a release or, at our sole option, upon oral or written instruction from the sender or recipient. We may authorize shipments released without signature to those with accounts in good credit standing and to those who otherwise have established a satisfactory payment history. We also reserve the right to release shipments at residential delivery locations without obtaining a signature, provided that none of the restrictions below apply.

B. At our sole discretion, some shipments may not be released without a delivery signature even when release is authorized, including, but not limited to:

1. Damaged shipments.
2. Hazardous materials shipments, except those with dry ice as the only hazardous materials in the shipment.
3. Shipments billed to an invalid or missing credit card number.
4. One or more packages in a multiple-piece shipment if all packages cannot be safely released.
5. The delivery location or circumstances are unsuitable for release without signature as determined at our sole discretion.

C. At our sole discretion, shipments having a declared value of US$500 or greater may not be released without a signature even where the release is otherwise authorized.

Tobacco and tobacco products

Tobacco and tobacco products are prohibited. Please see the Prohibited Items section.

Undeliverable shipments

An undeliverable shipment is one that cannot be delivered for reasons that include, but are not limited to, any of the following:

- The recipient refuses to pay for a bill-recipient shipment.
- The recipient refuses to accept the shipment prior to, during or after delivery.
- The recipient's delivery address cannot be located.
- The shipment was addressed to an area not served by FedEx SameDay City.
- The shipment's contents or packaging are damaged to the point that rewrapping is not possible.
- The shipment would likely cause damage or delay to other shipments or property or injury to personnel.
- The shipment contains prohibited items.
- The recipient's place of business is closed.
- No appropriate person was available to accept the shipment at a delivery location on the initial delivery attempt or reattempts.
- The shipment was improperly packaged.

A. Undeliverable shipments may be returned via FedEx SameDay City service at the payer's expense. Shipments will be returned via FedEx SameDay City service at no additional charge if the shipment is undeliverable because of damage to the shipment caused by FedEx. However, if the shipment is undeliverable for any other reason, FedEx reserves the right to assess return transportation charges and fees to the original payer, along with the original transportation charges and fees. If a package is marked "Bill Recipient" and is refused or returned to the sender, the billing is automatically changed to "Bill Sender."

B. Our money-back guarantee policy does not apply to undeliverable or returned shipments.

C. FedEx reserves the right, at its sole discretion, and without notice, to sell, destroy or otherwise dispose of undeliverable shipments. By tendering a shipment, the shipper agrees to transfer and convey good and sufficient title of the contents of undeliverable shipments to FedEx, and agrees to pay any costs incurred in the sale, destruction or disposal thereof.

Warranties

FEDEX MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AND EXPRESSLY DISCLAIMS ANY AND ALL WARRANTIES.

Additional information

For additional information on shipping with FedEx, please consult the additional sections of the FedEx Service Guide: the service information at fedex.com/serviceguide and in the downloadable FedEx Service Guide; Rates; the FedEx Express Terms and Conditions; and the FedEx Ground Tariff. You can also call us at 1.800.463.3339.

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For in-depth information about FedEx® services and how to ship, go to fedex.com/serviceguide.

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Your shipping resources

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Schedule a pickup	fedex.com/pickup
Track package status	fedex.com/en-us/tracking
Get service information	fedex.com/serviceguide
Use international shipping tools	fedex.com/international
Manage your account	fedex.com/accountmanagement
Get started as a new customer	fedex.com/new

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FedEx SameDay® Services	1.800.399.5999
FedEx Express Freight Customer Service	1.800.332.0807
FedEx Freight	1.866.393.4585
FedEx Custom Critical	1.800.762.3787
FedEx Trade Networks	1.800.249.2953
FedEx® Charters	1.800.238.0181
FedEx Regulatory Consulting	1.800.851.3336
FedEx Packaging Services	1.800.633.7019
Telecommunications Device for the Deaf	1.800.238.4461 (7 a.m. to 8 p.m. CT, weekdays)

In person

FedEx locations	fedex.com/locate
FedEx Office	1.800.463.3339 (say "FedEx Office services")

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Printed on paper containing 10% post-consumer waste.

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2117354R

Rev. April 2021



ATTACHMENT A

NASPO VALUEPOINT MASTER AGREEMENT TERMS AND CONDITIONS

I. Definitions

1.1 **Acceptance** means acceptance of goods and services as set forth in Section IX of this Master Agreement.

1.2 **Contractor** means a party to this Master Agreement, whether a person or entity, that delivers goods or performs services under the terms set forth in this Master Agreement.

1.3 **Embedded Software** means one or more software applications which permanently reside on a computing device.

1.4 **Intellectual Property** means any and all patents, copyrights, service marks, trademarks, trade secrets, trade names, patentable inventions, or other similar proprietary rights, in tangible or intangible form, and all rights, title, and interest therein.

1.5 **Lead State** means the State centrally administering any resulting Master Agreement(s) who is a party to this Master Agreement.

1.6 **Master Agreement** means the underlying agreement executed by and between the Lead State, acting in cooperation with NASPO ValuePoint, and the Contractor, as now or hereafter amended.

1.7 **NASPO ValuePoint** is a division of the National Association of State Procurement Officials ("NASPO"), a 501(c)(3) limited liability company. NASPO ValuePoint facilitates administration of the NASPO cooperative group contracting consortium of state chief procurement officials for the benefit of state departments, institutions, agencies, and political subdivisions and other eligible entities (i.e., colleges, school districts, counties, cities, some nonprofit organizations, etc.) for all states, the District of Columbia, and territories of the United States. NASPO ValuePoint is identified in the Master Agreement as the recipient of reports and may perform contract administration functions relating to collecting and receiving reports, as well as other contract administration functions as assigned by the Lead State.

1.8 **Order** or **Purchase Order** means any purchase order, sales order, contract or other document used by a Purchasing Entity to order the Products.

1.9 **Participating Addendum** means a bilateral agreement executed by a Contractor and a Participating Entity incorporating this Master Agreement and any additional Participating Entity-specific language or other requirements (*e.g.*, ordering procedures specific to the Participating Entity, entity-specific terms and conditions, etc.).

1.10 **Participating Entity** means a state (as well as the District of Columbia and US territories), city, county, district, other political subdivision of a State, or a nonprofit organization under the laws of some states properly authorized to enter into a Participating Addendum, that has executed a Participating Addendum.

1.11 **Participating State** means a state that has executed a Participating Addendum or has indicated an intent to execute a Participating Addendum.

1.12 **Product** or **Products and Services** means any equipment, software (including embedded software), documentation, service, or other deliverable supplied or created by the Contractor pursuant to this Master Agreement. The term Product includes goods and services.

1.13 **Purchasing Entity** means a state (as well as the District of Columbia and US territories), city, county, district, other political subdivision of a State, or a nonprofit organization under the laws of some states if authorized by a Participating Addendum, that issues a Purchase Order against the Master Agreement and becomes financially committed to the purchase.

II. Term of Master Agreement

2.1 **Initial Term.** The initial term of this Master Agreement is for five (5) years.

~~The Master Agreement may be extended for a reasonable period of time, not to exceed 120 days, if in the judgment of the Lead State a follow-on, competitive procurement will be unavoidably delayed (despite good faith efforts) beyond the planned date of execution of the follow-on master agreement. This subsection shall not be deemed to limit the authority of a Lead State under its state law otherwise to negotiate contract extensions.~~

2.2 **Amendment Limitations.** The terms of this Master Agreement will not be waived, altered, modified, supplemented, or amended in any manner whatsoever without prior written agreement of the Lead State and Contractor.

2.3 **Amendment Term.** The term of the Master Agreement may be amended past the initial term and stated renewal periods for a reasonable period if in the judgment of the Lead State a follow-on competitive procurement will be unavoidably delayed (despite good faith efforts) beyond the planned date of execution of the follow-on master agreement. This subsection will not be deemed to limit the authority of a Lead State under its state law to otherwise negotiate contract extensions. The pricing applicable to any

such extension shall be adjusted by the Contractor using the price adjustment process as set out herein.

III. Order of Precedence

3.1 Order. Any Order placed under this Master Agreement will consist of the following documents:

3.1.1 A Participating Entity's Participating Addendum ("PA");

3.1.2 NASPO ValuePoint Master Agreement, including all attachments thereto;

3.1.3 A Purchase Order or Scope of Work/Specifications issued against the Master Agreement;

3.1.4 The Contractor's Service Guide in effect at the time of shipment.~~The Solicitation or, if separately executed after award, the Lead State's bilateral agreement that integrates applicable~~ provisions;

~~**3.1.5** Contractor's response to the Solicitation, as revised (if permitted) and accepted by the Lead State.~~

3.2 Conflict. These documents will be read to be consistent and complementary. Any conflict among these documents will be resolved by giving priority to these documents in the order listed above. Contractor terms and conditions that apply to this Master Agreement shall apply to the extent they are not in conflict with the terms contained herein or in an individual PA.~~are only those that are expressly accepted by the Lead State and~~ Such Contractor terms and conditions must be in writing and attached to this Master Agreement as an Exhibit or Attachment or incorporated by reference.

3.3 Participating Addenda. Participating Addenda will not be construed to dimmish, modify, or otherwise derogate any provisions in this Master Agreement between the Lead State and Contractor. Participating Addenda will not include a term of agreement that exceeds the term of the Master Agreement.

IV. Participants and Scope

4.1 Requirement for a Participating Addendum. Contractor may not deliver Products under this Master Agreement until a Participating Addendum acceptable to the Participating Entity and Contractor is executed.

4.2 Applicability of Master Agreement. NASPO ValuePoint Master Agreement Terms and Conditions are applicable to any Order by a Participating Entity (and other Purchasing Entities covered by their Participating Addendum), except to the extent altered, modified, supplemented or amended by a Participating Addendum, subject to Section III. For the purposes of illustration and not limitation, this authority may apply to unique delivery and invoicing requirements, confidentiality

requirements, defaults on Orders, governing law and venue relating to Orders by a Participating Entity, indemnification, and insurance requirements. Statutory or constitutional requirements relating to availability of funds may require specific language in some Participating Addenda in order to comply with applicable law. The expectation is that these alterations, modifications, supplements, or amendments will be addressed in the Participating Addendum or, with the consent of the Purchasing Entity and Contractor, may be included in the ordering document (*e.g.*, purchase order or contract) used by the Purchasing Entity to place the Order. Any additional services not provided for herein: (1) utilized by a Purchasing or Participating Entity, and (2) whether provided by the Contractor or a- Contractor subsidiary or affiliate, shall be provided by Contractor at list rates and pursuant to Contractor's Service Guide terms and conditions unless otherwise agreed upon by the parties. It is understood and agreed upon by the parties that such additional services may be provided pursuant to the terms of a separate agreement and not bound by the terms of this Master Agreement or a state PA.

4.3 **Authorized Use.** Use of specific NASPO ValuePoint Master Agreements by state agencies, political subdivisions and other Participating Entities is subject to applicable state law and the approval of the respective State Chief Procurement Official. Issues of interpretation and eligibility for participation are solely within the authority of the respective State Chief Procurement Official.

4.4 **Obligated Entities.** Obligations under this Master Agreement are limited to those Participating Entities who have signed a Participating Addendum and Purchasing Entities within the scope of those Participating Addenda. States or other entities permitted to participate may use an informal competitive process to determine which Master Agreements to participate in through execution of a Participating Addendum. Participating Entities incur no financial obligations on behalf of other Purchasing Entities.

4.5 **Notice of Participating Addendum.** Contractor shall email a fully executed PDF copy of each Participating Addendum to pa@naspovaluepoint.org to support documentation of participation and posting in appropriate databases.

4.6 **Eligibility for a Participating Addendum.** Eligible entities who are not states may under some circumstances sign their own Participating Addendum, subject to the consent of the Chief Procurement Official of the state where the entity is located. Coordinate requests for such participation through NASPO ValuePoint. Any permission to participate through execution of a Participating Addendum is not a determination that procurement authority exists; the entity must ensure that they have the requisite procurement authority to execute a Participating Addendum.

4.7 **Prohibition on Resale.** Subject to any specific conditions included in the solicitation or Contractor's proposal as accepted by the Lead State, or as

explicitly permitted in a Participating Addendum, Purchasing Entities may not resell Products purchased under this Master Agreement. Absent any such condition or explicit permission, this limitation does not prohibit: payments by employees of a Purchasing Entity for Products; sales of Products to the general public as surplus property; and fees associated with inventory transactions with other governmental or nonprofit entities and consistent with a Purchasing Entity's laws and regulations. Any sale or transfer permitted by this subsection must be consistent with license rights granted for use of intellectual property.

4.8 Individual Customers. Except as may otherwise be agreed to by the Purchasing Entity and Contractor, each Purchasing Entity shall follow the terms and conditions of the Master Agreement and applicable Participating Addendum and will have the same rights and responsibilities for their purchases as the Lead State has in the Master Agreement and as the Participating Entity has in the Participating Addendum, including but not limited to any indemnity or right to recover any costs as such right is defined in the Master Agreement and applicable Participating Addendum for their purchases. Each Purchasing Entity will be responsible for its own charges, fees, and liabilities. The Contractor will apply the charges and invoice each Purchasing Entity individually.

4.9 Release of Information. Throughout the duration of this Master Agreement, Contractor must secure from the Lead State prior approval for the release of information that pertains to the potential work or activities covered by the Master Agreement. This limitation does not preclude publication about the award of the Master Agreement or marketing activities consistent with any proposed and accepted marketing plan.

4.10 No Representations. The Contractor shall not make any representations of NASPO ValuePoint, the Lead State, any Participating Entity, or any Purchasing Entity's opinion or position as to the quality or effectiveness of the services that are the subject of this Master Agreement without prior written consent.

V. NASPO ValuePoint Provisions

5.1 Applicability. NASPO ValuePoint is not a party to the Master Agreement. The terms set forth in Section V are for the benefit of NASPO ValuePoint as a third-party beneficiary of this Master Agreement.

5.2 Administrative Fees

5.2.1 NASPO ValuePoint Fee. Contractor shall pay to NASPO ValuePoint, or its assignee, a NASPO ValuePoint Administrative Fee of one-quarter of one percent (0.25% or 0.0025) no later than sixty (60) days following the end of each calendar quarter. The NASPO ValuePoint Administrative Fee must be submitted quarterly and is based on all sales of products and services under the Master Agreement (less any charges for taxes or shipping). The NASPO

ValuePoint Administrative Fee is not negotiable. This fee is to be included as part of the pricing submitted with a vendor's response to the Lead State's solicitation.

5.2.2 State Imposed Fees. Some states may require an additional fee be paid directly to the state on purchases made by Purchasing Entities within that state. For all such requests, the fee rate or amount, payment method and schedule for such reports and payments will be incorporated into the applicable Participating Addendum. Unless agreed to in writing by the state, Contractor may not adjust the Master Agreement pricing to include the state fee for purchases made by Purchasing Entities within the jurisdiction of the state. No such agreement will affect the NASPO ValuePoint Administrative Fee percentage or the prices paid by Purchasing Entities outside the jurisdiction of the state requesting the additional fee. Contractor shall have the right to withhold payment of any Administrative Fee until such time as all outstanding or delinquent invoices have been paid.

5.3 NASPO ValuePoint Summary and Detailed Usage Reports

5.3.1 Summary Sales Data. The Contractor shall submit quarterly sales reports directly to NASPO ValuePoint using the NASPO ValuePoint Quarterly Sales/Administrative Fee Reporting Tool found at http://calculator.naspovaluepoint.org. All sales made under this Master Agreement must be reported as cumulative totals by state. Contractor must submit a report for each quarter, including quarters during which a Contractor has no sales, in which case this will be indicated in the Reporting Tool. Reports must be submitted no later than thirty (30) days following the end of the calendar quarter (as specified in the reporting tool).

5.3.2 Detailed Sales Data. As mutually agreed upon by the parties and subject to the price adjustment provision set out below, Contractor shall also report detailed sales data by: (1) state; (2) ~~entity/customer type, *e.g.* local government, higher education, K12, non-profit; (3)~~ Purchasing Entity name; ~~(4) Purchasing Entity bill-to and ship-to locations;~~ (43) Purchasing Entity and Contractor Purchase Order identifier/number(s); ~~(5) Purchase Order Type (e.g. sales order, credit, return, upgrade, determined by industry practices)~~; ~~(6) Purchase Order date~~; (47) Ship Date; (58) and line item description, including product number if used. The report must be submitted in any form required by the solicitation. Reports are due on a quarterly basis and must be received by the Lead State and NASPO ValuePoint Cooperative Development Team no later than thirty (30) days after the end of the reporting period. Reports must be delivered to the Lead State and to the NASPO ValuePoint Cooperative Development Team electronically through a designated portal or other method as determined by the Lead State

and NASPO ValuePoint. Detailed sales data reports must include sales information for all sales under Participating Addenda executed under this Master Agreement. Contractor shall have the right to adjust its pricing applicable to Purchasing Entities which require detailed sales data beyond the standard sale data customarily provided to Contractor's commercial customers.

5.3.3 Personal Use Prohibited. It is understood and agreed upon by the parties that the services and rates provided by Contractor herein shall not be available for personal use by employees of any entity participating under this agreement.

~~5.3.3~~5.3.4 ~~**Reporting on Personal Use.** Reportable sales for the summary sales data report and detailed sales data report includes sales to employees for personal use where authorized by the solicitation and the Participating Addendum. Report data for employees should be limited to ONLY the state and entity ((state and agency, city, county, school district, etc.) under whose authority the employee is purchasing Product for personal use and the amount of sales. No personal identification numbers (*e.g.*, names, addresses, social security numbers or any other numerical identifier) may be submitted with any report.~~

~~5.3.4~~5.3.5 **Executive Summary.** Contractor shall provide the NASPO ValuePoint Cooperative Development Coordinator with an executive summary each quarter that includes, at a minimum, a list of states with an active Participating Addendum, states that Contractor is in negotiations with and any Participating Addendum roll out or implementation activities and issues. NASPO ValuePoint Cooperative Development Coordinator and Contractor will determine the format and content of the executive summary. The executive summary is due thirty (30) days after the conclusion of each calendar quarter.

~~5.3.5~~5.3.6 **Use of Data.** Timely submission of these reports is a material requirement of the Master Agreement. The recipient of the reports will have exclusive ownership of the media containing the reports, however, Contractor shall retain all intellectual property rights in the proprietary formats in which the reports are presented. The Lead State and NASPO ValuePoint shall have ~~a perpetual, irrevocable, non-exclusive, royalty free, transferable~~ the right to display, modify, copy, and otherwise use reports, data and information provided under this section as mutually agreed upon by the parties.

5.4 NASPO ValuePoint Cooperative Program Marketing, Training, and Performance Review

5.4.1 Staff Education. Contractor shall work cooperatively with NASPO ValuePoint personnel. Contractor shall present plans to NASPO

ValuePoint for the education of Contractor's contract administrator(s) and sales/marketing workforce regarding the Master Agreement contract, including the competitive nature of NASPO ValuePoint procurements, the master agreement and participating addendum process, and the manner in which eligible entities can participate in the Master Agreement.

5.4.2 Onboarding Plan. Upon request by NASPO ValuePoint and mutually agreed upon by the parties, Contractor shall, as Participating Addendums are executed, provide plans to launch the program for the Participating Entity. Plans will include time frames to launch the agreement and confirmation that the Contractor's website has been updated to properly reflect the scope and terms of the Master Agreement as available to the Participating Entity and eligible Purchasing Entities.

5.4.3 Annual Contract Performance Review. Contractor shall participate in an annual contract performance review with the Lead State and NASPO ValuePoint, which may at the discretion of the Lead State be held in person and which may include a discussion of marketing action plans, target strategies, marketing materials, Contractor reporting, and timeliness of payment of administration fees.

5.4.4 Use of NASPO ValuePoint Logo. Neither party's ~~The NASPO ValuePoint~~ marks and/or logos may ~~not~~ be used by a party ~~Contractor~~ in sales and marketing unless and until a separate logo use agreement is executed between the parties~~with NASPO ValuePoint~~.

~~**5.4.5 Most Favored Customer.** Contractor shall, within thirty (30) days of their effective date, to notify the Lead State and NASPO ValuePoint of any contractual most-favored-customer provisions in third-party contracts or agreements that may affect the promotion of this Master Agreements or whose terms provide for adjustments to future rates or pricing based on rates, pricing in, or Orders from this Master Agreement. Upon request of the Lead State or NASPO ValuePoint, Contractor shall provide a copy of any such provisions.~~

5.5 Cancellation. In consultation with NASPO ValuePoint, the Lead State may, in its discretion, cancel the Master Agreement ~~pursuant to section 28~~, or not exercise an option to renew, when utilization of Contractor's Master Agreement does not warrant further administration of the Master Agreement. The Lead State may also exercise its right to not renew the Master Agreement if vendor fails to record or report revenue for three consecutive quarters, upon 60-calendar day written notice to the Contractor. Cancellation based on nonuse or under-utilization will not occur sooner than [two years] after execution of the Master Agreement. This subsection does not limit the discretionary right of either the Lead

State or Contractor to cancel the Master Agreement or terminate for default subject to the terms herein. This subsection also does not limit any right of the Lead State to cancel the Master Agreement under applicable laws. Notwithstanding the above, Contractor shall have the right to terminate the Master Agreement for its convenience upon 30 calendar days written notice.

VI. Pricing, Payment & Leasing

6.1 **Pricing.** The prices contained in this Master Agreement or offered under this Master Agreement represent the not-to-exceed price to any Purchasing Entity.

6.1.1 All prices and rates must be guaranteed for the initial term of the Master Agreement.

6.1.2 Following the initial term of the Master Agreement, any request for a price or rate adjustment must be for an equal guarantee period and must be made at least 60 days prior to the effective date.

6.1.3 Requests for a price or rate adjustment must include sufficient documentation supporting the request. Any adjustment or amendment to the Master Agreement will not be effective unless approved in writing by the Lead State.

6.1.4 No retroactive adjustments to prices or rates will be allowed.

6.1.5 Any services provided by Contractor and not addressed herein shall be charged at list rates unless otherwise agreed upon by the parties.

6.1.6 In the event a new Participating Addendum has not been executed by September 17, 2021, all services provided for herein by Contractor shall be charged at list rates from the Effective Date of this new Agreement. For Participating Addenda executed after September 17, 2021, all applicable discounts shall become effective no earlier than 75 days from the Effective Date of such Participating Addendum.

~~6.1.4~~6.1.7 At the conclusion of the Initial Term of this Agreement, and in the event a new a new Master Agreement has not been executed by November 27, 2026, all services provided for herein by Contractor shall be charged at list rates.

6.2 **Payment.** Unless otherwise agreed upon in a Participating Addendum or Order, Payment after Acceptance will be made within thirty (30) days following the date the entire order is delivered or the date a correct invoice is received, whichever is later. After 45 days the Contractor may assess overdue account charges up to a maximum rate of one percent per month on the outstanding balance, unless a different late payment amount is specified in a Participating Addendum or Order, or otherwise prescribed by applicable law. Payments will be remitted in the manner specified in the

Participating Addendum or Order. Payments may be made via a purchasing card with no additional charge.

6.3 Leasing or Alternative Financing Methods. The procurement and other applicable laws of some Purchasing Entities may permit the use of leasing or alternative financing methods for the acquisition of Products under this Master Agreement. Where the terms and conditions are not otherwise prescribed in an applicable Participating Addendum, the terms and conditions for leasing or alternative financing methods are subject to negotiation between the Contractor and Purchasing Entity.

VII. Ordering

7.1 Order Numbers. Master Agreement order and purchase order numbers must be clearly shown on all acknowledgments, packing slips, invoices, and on all correspondence, to the extent such information has been. provided to Contractor on the necessary shipping documents.

7.2 Quotes. Purchasing Entities may define entity-specific or project-specific requirements and informally compete the requirement among companies having a Master Agreement on an "as needed" basis. This procedure may also be used when requirements are aggregated or other firm commitments may be made to achieve reductions in pricing. This procedure may be modified in Participating Addenda and adapted to the Purchasing Entity's rules and policies. The Purchasing Entity may in its sole discretion determine which Master Agreement Contractors should be solicited for a quote. The Purchasing Entity may select the quote that it considers most advantageous, cost, and other factors considered.

7.3 Applicable Rules. Each Purchasing Entity will identify and utilize its own appropriate purchasing procedure and documentation. Contractor is expected to become familiar with the Purchasing Entities' rules, policies, and procedures regarding the ordering of supplies and/or services contemplated by this Master Agreement.

7.4 Required Documentation. Contractor shall not begin work without a valid Purchase Order or other appropriate commitment document under the law of the Purchasing Entity.

7.5 Term of Purchase. Orders may be placed consistent with the terms of this Master Agreement and applicable Participating Addendum during the term of the Master Agreement and Participating Addendum.

7.5.1 Orders must be placed pursuant to this Master Agreement prior to the termination date thereof, but may have a delivery date or performance period up to 120 days past the then-current termination date of this Master Agreement.

7.5.2 Notwithstanding the previous, Orders must also comply with the terms of the applicable Participating Addendum, which may further restrict the period during which Orders may be placed or delivered.

7.5.3 Financial obligations of Purchasing Entities payable after the current applicable fiscal year are contingent upon agency funds for that purpose being appropriated, budgeted, and otherwise made available.

7.5.4 Notwithstanding the expiration, cancellation or termination of this Master Agreement, Contractor shall perform in accordance with the terms of any Orders then outstanding at the time of such expiration or termination. Contractor shall not honor any Orders placed after the expiration, cancellation, or termination of this Master Agreement, or in any manner inconsistent with this Master Agreement's terms.

7.5.5 Orders for any separate indefinite quantity, task order, or other form of indefinite delivery order arrangement priced against this Master Agreement may not be placed after the expiration or termination of this Master Agreement, notwithstanding the term of any such indefinite delivery order agreement.

7.6 Order Form Requirements. All Orders pursuant to this Master Agreement, at a minimum, must include:

7.6.1 The services or supplies being delivered;

7.6.2 A shipping address and other delivery requirements, if any;

7.6.3 A billing address;

7.6.4 Purchasing Entity contact information;

7.6.5 Pricing consistent with this Master Agreement and applicable Participating Addendum and as may be adjusted by agreement of the Purchasing Entity and Contractor;

7.6.6 A not-to-exceed total for the products or services being ordered; and

7.6.7 The Master Agreement number or the applicable Participating Addendum number, provided the Participating Addendum references the Master Agreement number.

7.7 Communication. All communications concerning administration of Orders placed must be furnished solely to the authorized purchasing agent within the Purchasing Entity's purchasing office, or to such other individual identified in writing in the Order.

7.8 Contract Provisions for Orders Utilizing Federal Funds. Pursuant to Appendix II to 2 Code of Federal Regulations (CFR) Part 200, Contract Provisions for Non-Federal Entity Contracts Under Federal Awards, Orders funded with federal funds may have additional contractual requirements or certifications that must be satisfied at the time the Order is placed or upon delivery. These federal requirements may be proposed

by Participating Entities in Participating Addenda and Purchasing Entities for incorporation in Orders placed under this Master Agreement.

VIII. Shipping and Delivery

8.1 Shipping Terms. ~~All deliveries will be F.O.B. destination, freight pre-paid, with all transportation and handling charges paid by the Contractor.~~

8.1.1 Notwithstanding the above, responsibility and liability for loss or damage will remain the Contractor's until final inspection and acceptance when responsibility will pass to the Purchasing Entity except as to latent defects, fraud, and Contractor's warranty obligations.

8.2 Minimum Shipping. ~~The minimum shipment amount, if any, must be contained in the Master Agreement~~. ~~Any order for less than the specified amount is to be shipped with the freight prepaid and added as a separate item on the invoice. Any portion of an Order to be shipped without transportation charges that is back ordered will be shipped without charge.~~

8.3 Inside Deliveries. To the extent applicable and in conformity with the terms of Contractor's Service Guide, all deliveries will be "Inside Deliveries" as designated by a representative of the Purchasing Entity placing the Order. Inside Delivery refers to a delivery to a location other than a loading dock, front lobby, or reception area. Specific delivery instructions as agreed upon by the parties will be noted on the order form or Purchase Order. Costs to repair any damage to the building interior (*e.g.*, scratched walls, damage to the freight elevator, etc.) caused by Contractor or Contractor's carrier will be the responsibility of the Contractor. Immediately upon becoming aware of such damage, Contractor shall notify the Purchasing Entity placing the Order.

~~**8.4 Packaging.** All products must be delivered in the manufacturer's standard package. Costs must include all packing and/or crating charges. Cases must be of durable construction, in good condition, properly labeled and suitable in every respect for storage and handling of contents. Each shipping carton must be marked with the commodity, brand, quantity, item code number and the Purchasing Entity's Purchase Order number.~~

IX. Inspection and Acceptance

9.1 Laws and Regulations. Any and all Products offered and furnished must comply fully with all applicable Federal, State, and local laws and regulations.

~~**9.2 Applicability.** Unless otherwise specified in the Master Agreement, Participating Addendum, or ordering document, the terms of this Section IX will apply. This section is not intended to limit rights and remedies under the applicable commercial code.~~

9.3 Inspection. All Products are subject to inspection at reasonable times and places before Acceptance. Contractor shall provide right of access to the Lead State, or to any other authorized agent or official of the Lead State or other Participating or Purchasing Entity, at reasonable times, to monitor and evaluate performance, compliance, and/or quality assurance requirements under this Master Agreement.

9.3.1 Products that do not meet specifications may be rejected. Failure to reject upon receipt, however, does not relieve the contractor of liability for material (nonconformity that substantial impairs value) latent or hidden defects subsequently revealed when goods are put to use.

9.3.2 Acceptance of such goods may be revoked in accordance with the provisions of the applicable commercial code, and the Contractor is liable for any resulting expense incurred by the Purchasing Entity related to the preparation and shipping of Product rejected and returned, or for which Acceptance is revoked.

9.4 Failure to Conform. If any services do not conform to contract requirements, the Purchasing Entity may require the Contractor to perform the services again in conformity with contract requirements, at no increase in Order amount. When defects cannot be corrected by re-performance, the Purchasing Entity may require the Contractor to take necessary action to ensure that future performance conforms to contract requirements and reduce the contract price to reflect the reduced value of services performed.

9.5 Acceptance Testing. Purchasing Entity may establish a process, in keeping with industry standards, to ascertaining whether the Product meets the standard of performance or specifications prior to Acceptance by the Purchasing Entity.

9.5.1 The Acceptance Testing period will be thirty (30) calendar days, unless otherwise specified, starting from the day after the Product is delivered or, if installed by Contractor, the day after the Product is installed and Contractor certifies that the Product is ready for Acceptance Testing.

9.5.2 If the Product does not meet the standard of performance or specifications during the initial period of Acceptance Testing, Purchasing Entity may, at its discretion, continue Acceptance Testing on a day-to-day basis until the standard of performance is met.

9.5.3 Upon rejection, the Contractor will have fifteen (15) calendar days to cure. If after the cure period, the Product still has not met the standard of performance or specifications, the Purchasing Entity may, at its option: (a) declare Contractor to be in breach and terminate the Order; (b) demand replacement Product from

Contractor at no additional cost to Purchasing Entity; or, (c) continue the cure period for an additional time period agreed upon by the Purchasing Entity and the Contractor.

9.5.4 Contractor shall pay all costs related to the preparation and shipping of Product returned pursuant to the section.

9.5.5 No Product will be deemed Accepted and no charges will be paid until the standard of performance or specification is met.

X. Warranty

10.1 Applicability. Unless otherwise specified in the Master Agreement, Participating Addendum, or ordering document, the terms of this Section X will apply.

10.2 Warranty. The Contractor warrants for a period of one year from the date of Acceptance that: (a) the Product performs according to all specific claims that the Contractor made in its response to the solicitation, (b) the Product is suitable for the ordinary purposes for which such Product is used, (c) the Product is suitable for any special purposes identified in the solicitation or for which the Purchasing Entity has relied on the Contractor's skill or judgment, (d) the Product is designed and manufactured in a commercially reasonable manner, and (e) the Product is free of defects.

10.3 Breach of Warranty. Upon breach of the warranty set forth above, the Contractor will repair or replace (at no charge to the Purchasing Entity) the Product whose nonconformance is discovered and made known to the Contractor. If the repaired and/or replaced Product proves to be inadequate, or fails of its essential purpose, the Contractor will refund the full amount of any payments that have been made.

10.4 Rights Reserved. The rights and remedies of the parties under this warranty are in addition to any other rights and remedies of the parties provided by law or equity, including, without limitation, actual damages, and, as applicable and awarded under the law, to a prevailing party, reasonable attorneys' fees and costs.

10.5 Warranty Period Start Date. The warranty period will begin upon Acceptance, as set forth in Section IX.

XI. Product Title

11.1 Conveyance of Title. Upon Acceptance by the Purchasing Entity, Contractor shall convey to Purchasing Entity title to the Product free and clear of all liens, encumbrances, or other security interests.

11.2 Embedded Software. Transfer of title to the Product must include an irrevocable and perpetual license to use any Embedded Software in the Product. If Purchasing Entity subsequently transfers title of the Product to another entity, Purchasing Entity shall have the right to transfer the license to use the Embedded Software with the transfer of Product title. A

~~subsequent transfer of this software license will be at no additional cost or charge to either Purchasing Entity or Purchasing Entity's transferee.~~

~~11.3~~11.1 ~~**License of Pre-Existing Intellectual Property.** Contractor grants to the Purchasing Entity a nonexclusive, perpetual, royalty-free, irrevocable, license to use, publish, translate, reproduce, transfer with any sale of tangible media or Product, perform, display, and dispose of the Intellectual Property, and its derivatives, used or delivered under this Master Agreement, but not created under it ("Pre-existing Intellectual Property"). The Contractor shall be responsible for ensuring that this license is consistent with any third-party rights in the Pre-existing Intellectual Property.~~

XII. Indemnification

12.1 General Indemnification. The Contractor shall defend, indemnify and hold harmless NASPO, NASPO ValuePoint, the Lead State, Participating Entities, and Purchasing Entities, along with their officers and employees, from and against third-party claims, damages or causes of action including reasonable attorneys' fees and related costs for any death, injury, or damage to tangible property arising from any act, error, or omission of the Contractor, its employees or subcontractors or volunteers, at any tier, relating to performance under this Master Agreement.

12.2 Intellectual Property Indemnification. The Contractor shall defend, indemnify and hold harmless NASPO, NASPO ValuePoint, the Lead State, Participating Entities, Purchasing Entities, along with their officers and employees ("Indemnified Party"), from and against claims, damages or causes of action including reasonable attorneys' fees and related costs arising out of the claim that the Product or its use infringes Intellectual Property rights of another person or entity ("Intellectual Property Claim").

12.2.1 The Contractor's obligations under this section will not extend to any combination of the Product with any other product, system or method, unless the Product, system or method is:

12.2.1.1 provided by the Contractor or the Contractor's subsidiaries or affiliates;

12.2.1.2 specified by the Contractor to work with the Product;

12.2.1.3 reasonably required to use the Product in its intended manner, and the infringement could not have been avoided by substituting another reasonably available product, system or method capable of performing the same function; or

12.2.1.4 reasonably expected to be used in combination with the Product.

12.2.2 The Indemnified Party shall notify the Contractor within a reasonable time after receiving notice of an Intellectual Property

Claim. Even if the Indemnified Party fails to provide reasonable notice, the Contractor shall not be relieved from its obligations unless the Contractor can demonstrate that it was prejudiced in defending the Intellectual Property Claim resulting in increased expenses or loss to the Contractor. If the Contractor promptly and reasonably investigates and defends any Intellectual Property Claim, it shall have control over the defense and settlement of the Intellectual Property Claim. However, the Indemnified Party must consent in writing for any money damages or obligations for which it may be responsible.

12.2.3 The Indemnified Party shall furnish, at the Contractor's reasonable request and expense, information and assistance necessary for such defense. If the Contractor fails to vigorously pursue the defense or settlement of the Intellectual Property Claim, the Indemnified Party may assume the defense or settlement of the Intellectual Property Claim and the Contractor shall be liable for all costs and expenses, including reasonable attorneys' fees and related costs, incurred by the Indemnified Party in the pursuit of the Intellectual Property Claim.

12.2.4 Unless otherwise set forth herein, Section 12.2 is not subject to any limitations of liability in this Master Agreement or in any other document executed in conjunction with this Master Agreement.

XIII. Insurance

13.1 Term. Contractor shall, during the term of this Master Agreement, maintain in full force and effect, the insurance described in this section. A Participating Entity may negotiate alternative Insurance requirements in their Participating Addendum.

13.2 Class. Contractor shall acquire such insurance from an insurance carrier or carriers licensed to conduct business in each Participating Entity's state and having a rating of A-, Class VII or better, in the most recently published edition of A.M. Best's Insurance Reports. Failure to buy and maintain the required insurance may result in this Master Agreement's termination or, at a Participating Entity's option, result in termination of its Participating Addendum.

13.3 Coverage. Coverage must be written on an occurrence basis. The minimum acceptable limits will be as indicated below:

13.3.1 Contractor shall maintain Commercial General Liability insurance covering premises operations, independent contractors, products and completed operations, blanket contractual liability, personal injury (including death), advertising liability, and property damage, with a limit of not less than $1 million per occurrence and $2 million general aggregate;

13.3.2 Contractor must comply with any applicable State Workers Compensation or Employers Liability Insurance requirements.

13.4 Notice of Cancellation. Contractor shall pay premiums on all insurance policies. Contractor shall endeavor to provide notice to a Participating Entity who is a state within five (5) business days after Contractor is first aware of expiration, cancellation or nonrenewal of such policy or is first aware that cancellation is threatened or expiration, nonrenewal or expiration otherwise may occur.

13.5 Notice of Endorsement. Prior to commencement of performance, Contractor shall provide to the Lead State a written endorsement to the Contractor's general liability insurance policy or other documentary evidence acceptable to the Lead State that (1) provides that written notice of cancellation will be delivered in accordance with the policy provisions, and (2) provides that the Contractor's liability insurance policy will be primary, with any liability insurance of any Participating State as secondary and noncontributory.

13.6 Participating Entities. Contractor shall provide to Participating States and Participating Entities the same insurance obligations and documentation as those specified in Section XIII, except the endorsement is provided to the applicable Participating State or Participating Entity.

13.7 Furnishing of Certificates. Contractor shall furnish to the Lead State copies of certificates of all required insurance in a form sufficient to show required coverage within thirty (30) calendar days of the execution of this Master Agreement and prior to performing any work. Copies of renewal certificates of all required insurance will be furnished within thirty (30) days after any renewal date to the applicable state Participating Entity. Failure to provide evidence of coverage may, at the sole option of the Lead State, or any Participating Entity, result in this Master Agreement's termination or the termination of any Participating Addendum.

13.8 Disclaimer. Insurance coverage and limits will not limit Contractor's liability and obligations under this Master Agreement, any Participating Addendum, or any Purchase Order.

XIV. General Provisions

14.1 Records Administration and Audit

14.1.1 The Contractor shall maintain books, records, documents, and other evidence pertaining to this Master Agreement and Orders placed by Purchasing Entities under it to the extent and in such detail as will adequately reflect performance and administration of payments and fees. Contractor shall permit the Lead State, a Participating Entity, a Purchasing Entity, the federal government (including its grant awarding entities and the U.S. Comptroller General), and any other duly authorized agent of a governmental agency, to audit, inspect, examine, copy and/or

transcribe Contractor's books, documents, papers and records directly pertinent to this Master Agreement or orders placed by a Purchasing Entity under it for the purpose of making audits, examinations, excerpts, and transcriptions. This right will survive for a period of ~~six (6) years~~ eighteen (18) months following termination of this Agreement or final payment for any order placed by a Purchasing Entity against this Master Agreement, whichever is later, or such longer period as is required by the Purchasing Entity's state statutes, to assure compliance with the terms hereof or to evaluate performance hereunder.

14.1.2 Without limiting any other remedy available to any governmental entity, and subject to the Invoice Adjustment provisions of the Contractor's Service Guide, the Contractor shall reimburse the applicable Lead State, Participating Entity, or Purchasing Entity for any overpayments inconsistent with the terms of the Master Agreement or Orders or underpayment of fees found as a result of the examination of the Contractor's records.

14.1.3 The rights and obligations herein exist in addition to any quality assurance obligation in the Master Agreement that requires the Contractor to self-audit contract obligations and that permits the Lead State to review compliance with those obligations.

14.2 Confidentiality, Non-Disclosure, and Injunctive Relief

14.2.1 **Confidentiality.** Contractor acknowledges that it and its employees or agents may, in the course of providing a Product under this Master Agreement, be exposed to or acquire information that is confidential to Purchasing Entity or Purchasing Entity's clients.

14.2.1.1 Any and all information of any form that is marked as confidential or would by its nature be deemed confidential obtained by Contractor or its employees or agents in the performance of this Master Agreement, including but not necessarily limited to (1) any Purchasing Entity's records, (2) personnel records, and (3) information concerning individuals, is confidential information of Purchasing Entity ("Confidential Information").

14.2.1.2 Any reports or other documents or items (including software) that result from the use of the Confidential Information by Contractor shall be treated in the same manner as the Confidential Information.

14.2.1.3 Confidential Information does not include information that (1) is or becomes (other than by disclosure by Contractor) publicly known; (2) is furnished by

Purchasing Entity to others without restrictions similar to those imposed by this Master Agreement; (3) is rightfully in Contractor's possession without the obligation of nondisclosure prior to the time of its disclosure under this Master Agreement; (4) is obtained from a source other than Purchasing Entity without the obligation of confidentiality, (5) is disclosed with the written consent of Purchasing Entity; or (6) is independently developed by employees, agents or subcontractors of Contractor who can be shown to have had no access to the Confidential Information.

14.2.2 Non-Disclosure. Contractor shall hold Confidential Information in confidence, using at least the industry standard of confidentiality, and shall not copy, reproduce, sell, assign, license, market, transfer or otherwise dispose of, give, or disclose Confidential Information to third parties or use Confidential Information for any purposes whatsoever other than what is necessary to the performance of Orders placed under this Master Agreement.

14.2.2.1 Contractor shall advise each of its employees and agents of their obligations to keep Confidential Information confidential. Contractor shall use commercially reasonable efforts to assist Purchasing Entity in identifying and preventing any unauthorized use or disclosure of any Confidential Information.

14.2.2.2 Without limiting the generality of the foregoing, Contractor shall advise Purchasing Entity, applicable Participating Entity, and the Lead State immediately if Contractor learns or has reason to believe that any person who has had access to Confidential Information has violated or intends to violate the terms of this Master Agreement, and Contractor shall at its expense cooperate with Purchasing Entity in seeking injunctive or other equitable relief in the name of Purchasing Entity or Contractor against any such person.

14.2.2.3 Except as directed by Purchasing Entity, Contractor will not at any time during or after the term of this Master Agreement disclose, directly or indirectly, any Confidential Information to any person, except in accordance with this Master Agreement, and that upon termination of this Master Agreement or at Purchasing Entity's request, Contractor shall turn over to Purchasing Entity all documents, papers, and other

matter in Contractor's possession that embody Confidential Information.

14.2.2.4 Notwithstanding the foregoing, Contractor may keep one copy of such Confidential Information necessary for quality assurance, audits, and evidence of the performance of this Master Agreement.

14.2.3 **Injunctive Relief.** Contractor acknowledges that Contractor's breach of Section 14.2 would cause irreparable injury to the Purchasing Entity that cannot be inadequately compensated in monetary damages. Accordingly, Purchasing Entity may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies that may be available. Contractor acknowledges and agrees that the covenants contained herein are necessary for the protection of the legitimate business interests of Purchasing Entity and are reasonable in scope and content.

14.2.4 **Purchasing Entity Law.** These provisions will be applicable only to extent they are not in conflict with the applicable public disclosure laws of any Purchasing Entity.

14.2.5 **NASPO ValuePoint.** The rights granted to Purchasing Entities and Contractor's obligations under this section will also extend to NASPO ValuePoint's Confidential Information, including but not limited to Participating Addenda, Orders or transaction data relating to Orders under this Master Agreement that identify the entity/customer, Order dates, line-item descriptions and volumes, and prices/rates. This provision does not apply to disclosure to the Lead State, a Participating State, or any governmental entity exercising an audit, inspection, or examination pursuant to this Master Agreement. To the extent permitted by law, Contractor shall notify the Lead State of the identify of any entity seeking access to the Confidential Information described in this subsection.

14.2.6 **Public Information.** This Master Agreement and all related documents are subject to disclosure pursuant to the Lead State's public information laws.

14.3 Assignment/Subcontracts

14.3.1 Neither party ~~Contractor~~ shall ~~not~~ assign, sell, transfer, subcontract or sublet rights, or delegate responsibilities under this Master Agreement, in whole or in part, without the prior written approval of the other party~~Lead State~~.

~~**14.3.2** The Lead State reserves the right to assign any rights or duties, including written assignment of contract administration duties, to NASPO ValuePoint and other third parties.~~

14.4 ~~**Changes in Contractor Representation.** The Contractor must, within ten (10) calendar days, notify the Lead State in writing of any changes in the Contractor's key administrative personnel managing the Master Agreement. The Lead State reserves the right to approve or reject changes in key personnel, as identified in the Contractor's proposal. The Contractor shall propose replacement key personnel having substantially equal or better education, training, and experience as was possessed by the key person proposed and evaluated in the Contractor's proposal.~~

14.5 **Independent Contractor.** Contractor is an independent contractor. Contractor has no authorization, express or implied, to bind the Lead State, Participating States, other Participating Entities, or Purchasing Entities to any agreements, settlements, liability or understanding whatsoever, and shall not to hold itself out as agent except as expressly set forth herein or as expressly set forth in an applicable Participating Addendum or Order.

14.6 **Cancellation.** Unless otherwise set forth herein, this Master Agreement may be canceled by either party upon sixty (60) days' written notice prior to the effective date of the cancellation. Further, any Participating Entity may cancel its participation upon thirty (30) days' written notice, unless otherwise limited or stated in the Participating Addendum. Cancellation may be in whole or in part. Any cancellation under this provision will not affect the rights and obligations attending Orders outstanding at the time of cancellation, including any right of a Purchasing Entity to indemnification by the Contractor, rights of payment for Products delivered and accepted, rights attending any warranty or default in performance in association with any Order, and requirements for records administration and audit. Cancellation of the Master Agreement due to Contractor default may be immediate.

14.7 **Force Majeure.** Neither party to this Master Agreement shall be held responsible for delay or default caused by fire, riot, pandemic, unusually severe weather, other acts of God, or acts of war which are beyond that party's reasonable control. The Lead State may terminate this Master Agreement upon determining such delay or default will reasonably prevent successful performance of the Master Agreement.

14.8 **Defaults and Remedies**

14.8.1 The occurrence of any of the following events will be an event of default under this Master Agreement:

14.8.1.1 Nonperformance of contractual requirements;

14.8.1.2 A material breach of any term or condition of this Master Agreement;

14.8.1.3 Any certification, representation or warranty by Contractor in response to the solicitation or in this

Master Agreement that proves to be untrue or materially misleading;

14.8.1.4 Institution of proceedings under any bankruptcy, insolvency, reorganization or similar law, by or against Contractor, or the appointment of a receiver or similar officer for Contractor or any of its property, which is not vacated or fully stayed within thirty (30) calendar days after the institution or occurrence thereof; or

14.8.1.5 Any default specified in another section of this Master Agreement.

14.8.2 Upon the occurrence of an event of default, the Lead State shall issue a written notice of default, identifying the nature of the default, and providing a period of fifteen (15) calendar days in which Contractor shall have an opportunity to cure the default. The Lead State shall not be required to provide advance written notice or a cure period and may immediately terminate this Master Agreement in whole or in part if the Lead State, in its sole discretion, determines that it is reasonably necessary to preserve public safety or prevent immediate public crisis. Time allowed for cure will not diminish or eliminate Contractor's liability for damages, including liquidated damages to the extent provided for under this Master Agreement.

14.8.3 If Contractor is afforded an opportunity to cure and fails to cure the default within the period specified in the written notice of default, Contractor shall be in breach of its obligations under this Master Agreement and the Lead State shall have the right to exercise any or all of the following remedies:

14.8.3.1 Any remedy provided by law;

14.8.3.2 Termination of this Master Agreement and any related Contracts or portions thereof;

14.8.3.3 Assessment of liquidated damages as provided in this Master Agreement;

14.8.3.4 Suspension of Contractor from being able to respond to future bid solicitations;

14.8.3.5 Suspension of Contractor's performance; and

14.8.3.6 Withholding of payment until the default is remedied.

14.8.4 Unless otherwise specified in the Participating Addendum, in the event of a default under a Participating Addendum, a Participating Entity shall provide a written notice of default as described in this section and shall have all of the rights and remedies under this paragraph regarding its participation in the Master Agreement, in addition to those set forth in its

Participating Addendum. Unless otherwise specified in an Order, a Purchasing Entity shall provide written notice of default as described in this section and have all of the rights and remedies under this paragraph and any applicable Participating Addendum with respect to an Order placed by the Purchasing Entity. Nothing in these Master Agreement Terms and Conditions will be construed to limit the rights and remedies available to a Purchasing Entity under the applicable commercial code.

14.9 Waiver of Breach. Failure of the Lead State, Participating Entity, or Purchasing Entity to declare a default or enforce any rights and remedies will not operate as a waiver under this Master Agreement, any Participating Addendum, or any Purchase Order. Any waiver by the Lead State, Participating Entity, or Purchasing Entity must be in writing. Waiver by the Lead State or Participating Entity of any default, right or remedy under this Master Agreement or Participating Addendum, or by Purchasing Entity with respect to any Purchase Order, or breach of any terms or requirements of this Master Agreement, a Participating Addendum, or Purchase Order will not be construed or operate as a waiver of any subsequent default or breach of such term or requirement, or of any other term or requirement under this Master Agreement, any Participating Addendum, or any Purchase Order.

14.10 Debarment. The Contractor certifies that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in public procurement or contracting by any governmental department or agency. This certification represents a recurring certification made at the time any Order is placed under this Master Agreement. If the Contractor cannot certify this statement, attach a written explanation for review by the Lead State.

14.11 No Waiver of Sovereign Immunity

14.11.1 In no event will this Master Agreement, any Participating Addendum or any contract or any Purchase Order issued thereunder, or any act of the Lead State, a Participating Entity, or a Purchasing Entity be a waiver of any form of defense or immunity, whether sovereign immunity, governmental immunity, immunity based on the Eleventh Amendment to the Constitution of the United States or otherwise, from any claim or from the jurisdiction of any court.

14.11.2 This section applies to a claim brought against the Participating Entities who are states only to the extent Congress has appropriately abrogated the state's sovereign immunity and is not consent by the state to be sued in federal court. This section is also not a waiver by the state of any form of immunity, including but not limited to sovereign immunity and

immunity based on the Eleventh Amendment to the Constitution of the United States.

14.12 Governing Law and Venue

14.12.1 The procurement, evaluation, and award of the Master Agreement will be governed by and construed in accordance with the laws of the Lead State sponsoring and administering the procurement. The construction and effect of the Master Agreement after award will be governed by the law of the state serving as Lead State. The construction and effect of any Participating Addendum or Order against the Master Agreement will be governed by and construed in accordance with the laws of the Participating Entity's or Purchasing Entity's state.

14.12.2 Unless otherwise specified in the RFP, the venue for any protest, claim, dispute or action relating to the procurement, evaluation, and award is in the state serving as Lead State. Venue for any claim, dispute or action concerning the terms of the Master Agreement will be in the state serving as Lead State. Venue for any claim, dispute, or action concerning any Order placed against the Master Agreement or the effect of a Participating Addendum will be in the Purchasing Entity's state.

14.12.3 If a claim is brought in a federal forum, then it must be brought and adjudicated solely and exclusively within the United States District Court for (in decreasing order of priority): the Lead State for claims relating to the procurement, evaluation, award, or contract performance or administration if the Lead State is a party; a Participating State if a named party; the state where the Participating Entity or Purchasing Entity is located if either is a named party.

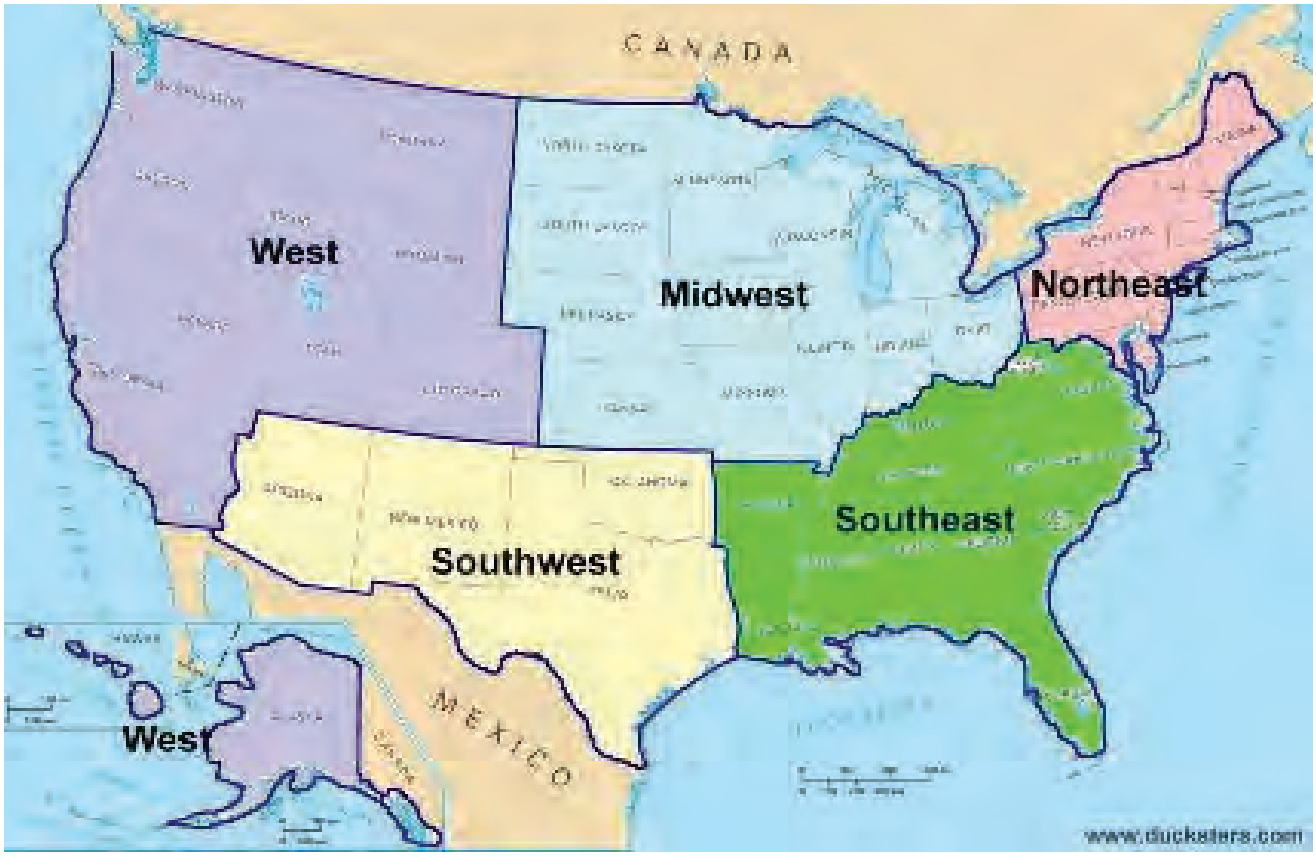
14.13 Assignment of Antitrust Rights. Contractor irrevocably assigns to a Participating Entity who is a state any claim for relief or cause of action which the Contractor now has or which may accrue to the Contractor in the future by reason of any violation of state or federal antitrust laws (15 U.S.C. § 1-15 or a Participating Entity's state antitrust provisions), as now in effect and as may be amended from time to time, in connection with any goods or services provided in that state for the purpose of carrying out the Contractor's obligations under this Master Agreement or Participating Addendum, including, at the Participating Entity's option, the right to control any such litigation on such claim for relief or cause of action.

Attachment C: Cost Proposal
CH21-36: Small Package Delivery Services

Instructions:

1. Any alteration to Attachment C: Cost Proposal may result in proposal being deemed non-responsive.
2. Offeror submitting costs to Nationwide Coverage MUST fill out all of the Regional Cost tabs to be awarded for Nationwide Coverage.
3. Offeror who is not submitting cost for Nationwide Coverage may fill out a Cost Proposal for each region they are applying for an award for. If a tab does not have any costs submitted the Offeror will not be awarded for that region or National coverage.
4. If Offeror is awarded a regional contract they may sign a PA with states within that region. If Offeror does not get awarded a region they will not be able to sign a PA with those States through the term of the contract.
5. Offeror does not have to provide services to every state in a Region. The US is broken up regionally to evaluate costs for regional vendors and allow expansion of PA's to awarded offerors within a region.

Regional Map:



Region 1 - West

States included: Colorado, Wyoming, Montana, Idaho, Washington, Oregon, Utah, Nevada, California, Alaska, Hawaii

Region 2 - Midwest

States included: Ohio, Indiana, Michigan, Illinois, Missouri, Wisconsin, Minnesota, Iowa, Kansas, Nebraska, South Dakota, North Dakota

Region 3 - Southwest
States included: Texas, Oklahoma, New Mexico, Arizona

Region 4 - Southeast
States included: West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Alabama, Mississippi, Arkansas, Louisiana, Florida

Region 5 -Northeast
States included: Maine, Massachusetts, Rhode Island, Connecticut, New Hampshire, Vermont, New York, Pennsylvania, New Jersey, Delaware, Maryland

Region 1 - West

States included: Colorado, Wyoming, Montana, Idaho, Washington, Oregon, Utah, Nevada, California, Alaska, Hawaii

Regional Instructions:
1. If Offeror cannot provide a cost for the scenario, put $0.00 or leave Scenario blank.
2. Any Scenario with $0.00 will receive no Cost Points for that line item.
3. The points assigned to each Offeror's cost proposal will be based on the lowest proposal price of each scenario. The Offeror with the lowest Proposed Price will receive 100% of the price points for that scenario. All other Offerors will receive a portion of the total cost points based on what percentage higher their Proposed Price is than the Lowest Proposed Price. An Offeror whose Proposed Price is more than double (200%) the Lowest Proposed Price will receive no points. The formula to compute the points is: Cost Points x (2- Proposed Price/Lowest Proposed Price).
4. Offeror shall describe each fee associated with the shipping scenario
5. Offeror to fill out the portions in Yellow.

Scenario #1 - Total of 80 Points Possible
CA Intrastate, Express Overnight: 4lbs package shipped from 90095 to 94720; declared value.
Description of Fees:
Base rate $14.36 + fuel $.90 + declared value $0.00
Total Cost:
$15.26

Scenario #2 - Total of 80 Points Possible
UT Intrastate, Ground, Residential: 15lb package shipped from 84111 to 84404; on-call pickup, same day; proof of delivery.
Description of Fees:
Base rate $4.64 + residential surcharge $4.35 + Fuel $.063 + on call same day pick up $0.00 + proof of delivery $0.00
Total Cost:
$9.62

Scenario #3 - Total of 80 Points Possible
WA Interstate, Express 2nd day: 7lb package shipped from 98101 to 98402; declared signature required; declared value, express.
Description of Fees:
Base rate $6.25 + signature $5.55 + Fuel $0.74 + declared value $0.00 +
Total Cost:
$12.54

Scenario #4 - Total of 80 Points Possible
OR Interstate; Express overnight mid-AM; 4lbs package shipped from 97215 to 97301; adult signature required
Description of Fees:
Base rate $8.96 + Adult Signature $6.70 + fuel $0.98
Total Cost:
$16.64

Scenario #5 - Total of 80 Points Possible
NV Interstate, Ground: 5lbs package shipped from 89403 to 88901; Saturday delivery
Ground doesn't deliver to businesses on Saturday because they are closed
Description of Fees:
Base rate $4.64 + fuel $0.32 + Saturday delivery $0.00
Total Cost:
$4.96

Region 2 - Midwest

States included: Ohio, Indiana, Michigan, Illinois, Missouri, Wisconsin, Minnesota, Iowa, Kansas, Nebraska, South Dakota, North Dakota

Regional Instructions:
1. If Offeror cannot provide a cost for the scenario, put $0.00 or leave Scenario blank.
2. Any Scenario with $0.00 will receive no Cost Points for that line item.
3. The points assigned to each Offeror's cost proposal will be based on the lowest proposal price of each scenario. The Offeror with the lowest Proposed Price will receive 100% of the price points for that scenario. All other Offerors will receive a portion of the total cost points based on what percentage higher their Proposed Price is than the Lowest Proposed Price. An Offeror whose Proposed Price is more than double (200%) the Lowest Proposed Price will receive no points. The formula to compute the points is: Cost Points x (2- Proposed Price/Lowest Proposed Price).
4. Offeror shall describe each fee associated with the shipping scenario
5. Offeror to fill out the portions in Yellow.

Scenario #1 - Total of 80 Points Possible
IL Intrastate, Express Overnight: 4lbs package shipped from 62629 to 60007; declared value.
IL Intrastate, Express Overnight: 4lbs package shipped from 62629 to 60007; declared value.
Description of Fees:
Base rate $9.52 + Fuel $0.60 + Declared value $0.00
Total Cost:
$10.12

Scenario #2 - Total of 80 Points Possible
OH Intrastate, Ground, Residential: 15lb package shipped from 43004 to 41073; on-call pickup, same day; proof of delivery.
Description of Fees:
Base rate $4.64 + residential surcharge $4.35 + fuel $0.63 + oncall pick up same day $0.00 + proof of delivery $0.00
Total Cost:
$9.62

Scenario #3 - Total of 80 Points Possible
WI Interstate, Express 2nd day: 7lb package shipped from 53702 to 53221; declared signature required; declared value, express.
Description of Fees:
Base rate $6.25 + signature service $5.55 + fuel $0.74 + Declared value $0.00
Total Cost:
$12.54

Scenario #4 - Total of 80 Points Possible

MI Interstate, Ground: 10lb package shipped from 48864 to 48103; with address correction surcharge.
Description of Fees:
Base rate $4.64 + address correction $18.00 + fuel $1.58
Total Cost:
$24.22

Scenario #5 - Total of 80 Points Possible
NE Interstate, Ground: 5lbs package shipped from 68501 to 68007; Saturday delivery
Ground doesn't deliver to businesses on Saturday because they are closed
Description of Fees:
Base rate $4.23 + fuel $0.30 + Saturday Delivery $0.00
Total Cost:
$4.53

Region 3 - Southwest

States included: Texas, Oklahoma, New Mexico, Arizona

Regional Instructions:
1. If Offeror cannot provide a cost for the scenario, put $0.00 or leave Scenario blank.
2. Any Scenario with $0.00 will receive no Cost Points for that line item.

3. The points assigned to each Offeror's cost proposal will be based on the lowest proposal price of each scenario. The Offeror with the lowest Proposed Price will receive 100% of the price points for that scenario. All other Offerors will receive a portion of the total cost points based on what percentage higher their Proposed Price is than the Lowest Proposed Price. An Offeror whose Proposed Price is more than double (200%) the Lowest Proposed Price will receive no points. The formula to compute the points is: Cost Points x (2- Proposed Price/Lowest Proposed Price).
4. Offeror shall describe each fee associated with the shipping scenario
5. Offeror to fill out the portions in Yellow.

Scenario #1 - Total of 80 Points Possible
TX Intrastate, Express Overnight: 4lbs package shipped from 72096 to 78006; declared value.
Description of Fees:
Base rate $14.36 + fuel $0.90 + Declared value $0.00
Total Cost:
$15.26

Scenario #2 - Total of 80 Points Possible
TX Intrastate, Ground, Residential: 15lb package shipped from 76063 to 79835; on-call pickup, same day; proof of delivery.
Description of Fees:
Base rate $5.11 + residential surcharge $4.35 + fuel $0.66 + on call pick up same day $0.00 + Proof of delivery $0.00
Total Cost:
$10.12

Scenario #3 - Total of 80 Points Possible
NM Interstate, Express 2nd day: 7lb package shipped from 87503 to 87101; declared signature required; declared value, express.
Description of Fees:
Base rate $6.25 + signature $5.55 + fuel $0.74 + Declared value $0.00
Total Cost:
$12.54

Scenario #4 - Total of 80 Points Possible

AZ Interstate, Ground: 10lb package shipped from 85001 to 85054; with address correction surcharge.
Description of Fees:
Base rate $4.64 + address correction $18.00 + fuel $1.58
Total Cost:
$24.22

Scenario #5 - Total of 80 Points Possible
OK Interstate, Ground: 5lbs package shipped from 73008 to 74008; Saturday delivery
Ground doesn't deliver to businesses on Saturday because they are closed
Description of Fees:
Base rate $4.23 + fuel $0.30
Total Cost:
$4.53

Region 4 - Southeast

States included: West Virginia, Virginia, Kentucky, Tennessee, North Carolina, South Carolina, Georgia, Alabama, Mississippi, Arkansas, Louisiana, Florida

Regional Instructions:
1. If Offeror cannot provide a cost for the scenario, put $0.00 or leave Scenario blank.
2. Any Scenario with $0.00 will receive no Cost Points for that line item.

3. The points assigned to each Offeror's cost proposal will be based on the lowest proposal price of each scenario. The Offeror with the lowest Proposed Price will receive 100% of the price points for that scenario. All other Offerors will receive a portion of the total cost points based on what percentage higher their Proposed Price is than the Lowest Proposed Price. An Offeror whose Proposed Price is more than double (200%) the Lowest Proposed Price will receive no points. The formula to compute the points is: Cost Points x (2- Proposed Price/Lowest Proposed Price).
4. Offeror shall describe each fee associated with the shipping scenario
5. Offeror to fill out the portions in Yellow.

Scenario #1 - Total of 80 Points Possible
TN, Express, Intrastate, Commercial: 3lb. package shipped from Nashville, TN 37243 to Jackson, TN 38302 (commercial address) via Express Priority Overnight (delivery by 10:30AM), scheduled daily pick-up.
Description of Fees:
Base rate $8.34 + Fuel $0.52 + Scheduled daily pick up $0.00
Total Cost:
$8.86

Scenario #2 - Total of 80 Points Possible
FL Interstate, Ground: 10lb package shipped from 32399 to 22904; with address correction surcharge.
Description of Fees:
Base rate $5.21 + Address correction $18.00 + Fuel $1.62
Total Cost:
$24.83

Scenario #3 - Total of 80 Points Possible
LA Interstate, Express 2nd day: 7lb package shipped from 70801 to 70114; declared signature required; declared value, express.
Description of Fees:
Base rate $6.25 + Signature required $5.55 + fuel $0.74 + Declared value $0.00
Total Cost:
$12.54

Scenario #4 - Total of 80 Points Possible
GA Interstate, Ground: 10lb package shipped from 30301 to 31402; with address correction surcharge.
Description of Fees:
Base rate $4.64 + Address correction $18.00 + Fuel $1.58
Total Cost:
$24.22

Scenario #5 - Total of 80 Points Possible
WV Interstate, Ground: 5lbs package shipped from 25301 to 25701; Saturday delivery
Ground doesn't deliver to businesses on Saturday because they are closed
Description of Fees:
Base rate $4.23 + Fuel $0.30 + Saturday delivery $0.00
Total Cost:
$4.53

Region 5 - Northeast

States included: Maine, Massachusetts, Rhode Island, Connecticut, New Hampshire, Vermont, New York, Pennsylvania, New Jersey, Delaware, Maryland

Regional Instructions:
1. If Offeror cannot provide a cost for the scenario, put $0.00 or leave Scenario blank.
2. Any Scenario with $0.00 will receive no Cost Points for that line item.

3. The points assigned to each Offeror's cost proposal will be based on the lowest proposal price of each scenario. The Offeror with the lowest Proposed Price will receive 100% of the price points for that scenario. All other Offerors will receive a portion of the total cost points based on what percentage higher their Proposed Price is than the Lowest Proposed Price. An Offeror whose Proposed Price is more than double (200%) the Lowest Proposed Price will receive no points. The formula to compute the points is: Cost Points x (2- Proposed Price/Lowest Proposed Price).
4. Offeror shall describe each fee associated with the shipping scenario
5. Offeror to fill out the portions in Yellow.

Scenario #1 - Total of 80 Points Possible
ME Intrastate, Express Overnight: 4lbs package shipped from 04609 to 04005; declared value.
Description of Fees:
Base rate $7.32 + Fuel $0.46 + Declared value $0.00
Total Cost:
$7.78

Scenario #2 - Total of 80 Points Possible
NY Intrastate, Ground, Residential: 15lb package shipped from 10002 to 14606; on-call pickup, same day; proof of delivery.
Description of Fees:
Base rate $4.92 + Residential surcharge $4.35 + Fuel $0.65 + On-call pick up same day $0.00 + Proof of delivery $0.00
Total Cost:
$9.92

Scenario #3 - Total of 80 Points Possible
NJ Interstate, Express 2nd day: 7lb package shipped from 07101 to 07087; declared signature required; declared value, express.
Description of Fees:
Base rate $6.25 + Signature service $5.55 + Fuel $0.74 + Declared value $0.00
Total Cost:
$12.54

Scenario #4 - Total of 80 Points Possible

MA Interstate, Ground: 10lb package shipped from 02101 to 01851; with address correction surcharge.
Description of Fees:
Base rate $4.64 + Address correction $18.00 + Fuel $1.58
Total Cost:
$24.22

Scenario #5 - Total of 80 Points Possible
MD Interstate, Ground: 5lbs package shipped from 20743 to 21230; Saturday delivery
Ground doesn't deliver to businesses on Saturday because they are closed
Description of Fees:
Base rate $4.23 + Fuel $0.30 + Saturday delivery $0.00
Total Cost:
$4.53

Attachment F: FedEx Response to Solicitation

Multiple Carrier Pricing Nonflowery Bulk Guarantee
FEDEX PRIORITY OVERNIGHT

70											
Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16	Intra Hawaii
0,84	7.53	7.78	9.01	9.50	9.76	10.52	10.89	12.25	12.25	12.74	7.58
Puk1	7.60	10.11	12.69	14.07	15.26	16.30	16.75	17.73	17.73	17.67	7.60
Puk2	7.78	10.99	14.28	15.58	17.27	17.96	18.68	19.73	19.73	19.16	7.78
1	7.60	10.11	12.69	14.07	15.26	16.30	16.75	17.73	17.73	17.67	7.60
2	7.78	10.99	14.28	15.58	17.27	17.96	18.68	19.73	19.73	19.16	7.78
3	8.75	11.68	15.82	17.25	19.15	19.76	20.45	21.61	21.61	24.46	8.75
4	9.43	13.23	17.16	18.88	20.91	21.50	22.35	23.58	26.52	9.43	
5	9.55	12.74	18.76	20.68	22.69	23.30	24.13	25.50	25.50	28.32	9.55
6	10.48	13.46	20.19	22.29	24.57	24.96	26.02	27.86	27.86	30.97	10.48
7	10.96	14.15	21.49	23.93	26.30	26.86	27.79	29.57	29.57	32.31	10.96
8	11.17	14.80	21.91	25.48	28.04	28.76	29.60	31.11	31.11	33.84	11.17
9	11.32	15.98	24.41	27.12	29.82	30.61	31.48	33.26	33.26	35.36	11.32
10	11.33	15.39	25.56	28.53	31.59	32.40	33.36	35.10	35.10	37.86	11.33
11	12.40	16.88	26.89	30.11	33.36	34.32	35.13	37.26	37.26	39.52	12.40
12	12.86	17.56	28.34	31.75	35.19	36.22	37.02	39.32	39.32	41.74	12.86
13	13.09	18.26	28.70	32.91	36.40	38.09	38.80	40.66	40.66	41.45	13.09
14	14.58	18.93	31.19	34.32	37.83	39.77	40.59	42.64	42.64	42.58	14.58
15	15.90	19.63	32.29	35.69	39.22	41.07	42.26	44.24	44.24	43.79	15.90
16	16.29	20.27	33.84	37.02	40.52	42.13	43.16	45.56	45.56	45.05	16.29
17	16.92	20.97	34.82	38.22	41.42	43.08	44.27	46.36	46.36	46.71	14.92
18	15.41	21.65	35.84	39.01	42.36	44.03	45.43	47.51	47.51	48.55	15.41
19	15.78	22.22	36.71	39.83	43.33	45.00	46.65	49.06	49.75	15.78	
20	16.86	22.71	37.63	40.82	44.24	46.08	47.71	50.06	50.06	52.94	15.86
21	16.55	23.39	38.45	41.84	45.17	47.00	48.98	51.19	51.19	54.33	16.55
22	17.06	23.91	39.35	42.81	46.14	48.08	50.07	52.36	52.36	55.56	17.06
23	17.41	24.39	40.30	43.87	47.17	49.12	51.26	53.80	53.80	56.40	17.41
24	17.79	24.82	41.38	44.96	48.44	50.20	52.30	54.78	54.78	57.50	17.79
25	18.10	25.18	42.45	45.87	49.74	51.39	53.37	56.47	56.47	58.60	18.10
26	18.62	25.94	43.42	47.03	51.03	52.70	54.51	57.35	57.35	59.59	18.62
27	18.99	26.43	44.67	48.35	52.47	53.98	55.52	58.97	60.55	18.99	
28	19.45	27.00	45.66	49.74	53.99	55.49	57.09	59.85	59.85	61.83	19.45
29	19.81	27.45	47.05	50.80	55.65	56.14	57.92	61.25	61.25	63.17	19.81
30	19.86	27.66	47.96	51.97	55.74	57.18	58.31	62.76	62.76	64.28	19.86
31	20.53	28.46	48.98	53.14	56.97	58.38	60.28	64.04	64.04	66.04	20.53
32	21.14	29.15	50.07	54.34	58.03	59.54	61.41	65.48	65.48	66.79	21.14
33	21.63	29.84	51.33	55.49	59.21	60.87	62.83	66.93	68.15	21.63	
34	22.11	30.34	52.21	56.66	60.51	62.20	64.10	68.53	68.53	69.45	22.11
35	22.79	30.89	53.37	57.85	61.67	63.50	65.40	69.86	69.86	70.76	22.79
36	23.32	31.35	54.53	59.04	62.87	64.89	66.65	71.28	71.28	72.32	23.32
37	23.36	32.28	55.60	60.25	64.14	66.34	68.07	72.61	72.61	73.42	23.36
38	23.72	32.79	56.58	61.26	65.37	67.88	69.38	74.32	74.32	74.78	23.72
39	24.49	33.36	57.64	62.42	66.62	69.28	70.73	75.82	75.82	76.34	24.49
40	24.78	33.93	58.66	63.62	67.80	70.62	72.14	77.40	77.72	24.70	
41	25.28	34.59	59.74	64.84	69.09	71.75	73.53	79.01	79.37	25.28	
42	25.67	35.51	60.91	66.07	70.44	73.45	75.03	80.62	80.62	80.61	25.67
43	26.37	35.97	62.10	67.14	71.76	74.60	76.54	82.21	82.21	82.10	26.37
44	26.94	36.69	63.16	68.34	73.05	75.91	78.18	83.34	83.34	83.36	26.94
45	27.51	37.46	64.37	69.50	74.49	77.25	79.47	84.68	84.68	84.93	27.51
46	28.04	38.26	65.41	70.72	75.87	78.57	80.85	86.29	86.02	28.04	
47	28.52	39.06	66.57	71.73	77.29	79.70	82.10	87.45	87.45	87.39	28.52
48	28.74	39.83	67.52	72.92	78.68	81.16	83.68	89.04	89.04	88.49	28.74
49	29.25	40.75	68.43	74.06	80.04	82.45	85.16	90.33	90.46	29.25	
50	29.26	41.19	68.45	74.07	80.05	82.46	85.16	91.66	91.66	91.66	29.26
51	30.51	42.46	70.56	76.44	83.00	85.27	88.40	93.26	93.26	93.34	30.51
52	30.98	43.37	71.65	77.62	84.41	86.69	89.87	94.87	95.00	30.98	
53	31.61	44.05	72.70	78.80	85.92	88.11	91.66	96.46	96.52	31.61	
54	32.11	44.65	73.83	80.00	87.24	89.81	93.12	98.47	98.47	98.35	32.11
55	32.57	45.78	75.32	81.04	88.57	91.32	94.77	99.90	99.90	99.30	32.57
56	33.17	46.65	76.72	82.09	89.94	92.98	96.31	101.94	101.94	101.09	33.17
57	33.83	47.47	78.12	83.19	91.23	94.55	97.94	103.56	103.56	102.81	33.83
58	34.56	48.20	79.52	84.33	92.43	95.99	99.20	105.41	105.41	104.61	34.56
59	35.04	49.03	80.92	85.63	94.04	97.76	101.44	107.21	107.31	106.06	35.04
60	35.74	49.80	82.19	86.79	95.53	99.38	102.68	109.20	109.20	107.88	35.74
61	36.37	50.78	83.63	88.31	97.07	100.92	103.69	111.14	111.14	109.82	36.37
62	37.23	51.66	84.93	90.01	98.94	102.87	106.14	113.32	113.32	111.83	37.23
63	37.87	52.68	86.36	91.30	100.24	104.37	108.28	115.47	115.47	113.65	37.87
64	38.55	53.72	87.77	92.80	101.96	106.16	110.02	117.35	117.35	115.50	38.55
65	39.22	54.73	89.05	94.32	103.51	108.05	111.57	119.27	114.75	39.22	
66	39.97	55.75	90.47	95.74	105.18	109.83	113.34	121.43	121.43	119.54	39.97
67	40.14	56.78	91.77	97.50	106.94	111.71	115.31	123.17	123.17	120.80	40.14
68	41.38	57.78	93.19	99.17	108.54	113.37	117.35	125.10	125.10	122.81	41.38
69	42.13	58.83	94.49	100.80	110.34	115.18	119.34	126.82	126.82	124.31	42.13
70	42.46	59.29	94.60	102.37	112.01	113.40	120.95	128.70	128.70	126.55	42.46
71	43.47	60.97	97.29	103.98	113.56	118.53	123.16	130.45	130.45	128.34	43.47
72	44.03	62.04	97.31	105.66	114.75	120.11	123.19	132.77	132.77	130.44	44.03
73	44.34	63.13	100.08	107.31	116.54	121.77	125.32	133.74	135.07	44.30	
74	44.31	64.15	101.38	108.95	116.68	123.46	127.63	137.01	137.31	133.75	44.31
75	44.33	64.69	101.39	108.96	118.36	125.13	129.69	139.29	139.29	135.94	44.33
76	46.80	66.32	104.12	112.09	121.45	126.75	131.77	141.49	141.49	137.76	46.80
77	47.13	67.35	104.59	113.63	122.85	128.45	133.56	143.50	143.50	139.54	47.13
78	47.15	67.73	106.61	115.06	122.33	128.53	133.25	143.45	145.43	141.36	47.15
79	47.17	68.66	106.63	115.07	124.06	130.21	135.10	147.45	147.45	143.40	47.17
80	47.20	69.47	108.05	118.00	125.21	133.40	137.19	149.68	149.48	145.37	47.20
81	50.35	70.67	109.44	118.02	126.97	134.90	138.48	151.50	151.50	147.13	50.35
82	50.64	72.26	110.61	121.07	127.89	136.85	142.13	153.41	153.41	150.21	50.64
83	51.75	73.16	110.64	122.48	131.28	136.86	143.37	155.59	155.59	151.75	51.75
84	51.79	73.92	112.34	122.50	133.90	139.33	145.25	157.77	157.77	153.40	51.79
85	51.81	74.86	114.03	125.37	133.96	141.80	146.77	158.84	158.84	155.45	51.81
86	53.48	75.04	117.55	126.87	134.68	143.47	149.12	161.67	161.67	156.99	53.48
87	53.49	76.69	118.62	128.34	136.63	144.77	150.57	163.57	163.57	158.91	53.49
88	56.51	76.87	120.52	129.75	138.31	146.40	152.69	165.16	165.16	160.88	53.51
89	56.53	76.89	120.00	131.32	140.89	148.14	153.82	166.74	166.74	162.48	53.53
90	59.55	76.91	128.49	132.73	144.56	150.05	155.54	168.50	168.50	164.58	53.55
91	56.65	80.19	138.74	134.24	145.95	151.10	157.01	170.68	170.68	167.61	56.65
92	56.66	80.34	139.51	135.78	146.06	153.42	158.70	171.65	171.65	169.57	56.66
93	56.68	81.23	127.92	135.79	146.07	155.10	161.31	174.64	174.64	171.53	56.68
94	56.69	82.05	129.40	138.73	146.09	156.75	162.12	176.04	176.04	173.00	56.69
95	56.72	82.06	130.85	138.74	148.84	158.40	163.83	178.65	178.65	175.38	56.72
96	60.02	84.50	132.15	141.63	154.12	160.18	165.61	180.61	180.61	177.21	60.02
97	60.56	85.40	133.46	143.08	154.17	161.86	168.16	182.30	182.30	178.84	60.56
98	60.57	85.55	136.96	144.59	154.19	163.12	169.90	183.38	183.38	180.49	60.57
99	61.48	85.86	138.48	145.22	156.21	165.17	171.23	183.38	183.38	181.26	61.48

Multiple Carrier Pricing No Money Back Guarantee
FEDEX STANDARD OVERNIGHT

50											
Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16	
0,84	7.05	7.19	7.38	8.38	8.84	8.92	9.48	9.96	11.63	12.00	
Puk1	7.19	8.36	11.13	12.34	13.24	15.39	14.29	14.71	16.98	16.75	
Puk2	7.26	8.86	12.55	13.65	15.12	15.78	16.39	18.16	18.22	18.22	
1	6.90	6.90	8.36	11.13	12.34	13.39	14.29	14.71	16.98	16.75	
2	7.26	8.86	12.55	13.65	15.12	15.78	16.39	18.16	18.22	18.22	
3	7.26	9.41	13.90	15.12	16.82	17.29	17.93	20.51	23.24	23.24	
4	6.90	10.02	15.08	16.56	18.15	18.85	19.66	19.62	22.38	25.17	
5	7.89	10.14	16.48	18.00	19.57	20.09	20.81	24.58	26.90	25.91	
6	8.36	11.40	17.82	19.52	21.22	21.52	22.44	26.45	28.85	28.85	
7	8.52	11.91	19.11	20.89	22.70	23.18	23.97	28.05	30.72	30.72	
8	8.97	12.26	20.30	22.24	24.23	24.81	25.50	29.57	32.14	32.14	
9	9.46	13.79	21.65	23.66	25.79	26.45	27.15	31.40	34.12	34.12	
10	9.62	13.31	22.44	24.94	27.28	27.97	28.77	33.36	35.97	35.97	
11	9.98	13.89	23.63	26.27	28.77	29.62	30.33	35.41	37.55	37.55	
12	10.29	14.57	24.94	27.50	30.18	31.24	31.96	36.36	38.35	38.35	
13	10.48	15.32	26.09	28.76	31.37	32.86	33.50	38.68	39.37	39.37	
14	10.85	15.87	27.45	29.98	32.74	34.31	35.13	40.58	40.64	40.64	
15	11.26	16.45	28.39	31.20	33.84	35.42	36.47	42.08	41.61	41.61	
16	11.49	16.85	29.74	32.36	36.33	36.35	37.40	43.19	43.19	43.19	
17	12.08	17.15	30.59	33.39	35.74	37.17	38.22	44.05	44.39	44.39	
18	12.45	17.60	31.54	34.06	36.54	37.99	39.23	45.31	46.12	46.12	
19	12.76	18.07	32.27	34.79	37.37	38.81	40.23	46.61	47.29	47.29	
20	12.98	18.60	34.09	37.81	40.47	42.14	43.68	47.55	50.30	50.30	
21	13.34	18.99	35.72	38.73	41.64	43.36	44.90	48.66	51.63	51.63	
22	13.83	19.38	36.60	39.63	42.69	44.31	45.83	49.70	52.79	52.79	
23	14.01	19.72	37.63	40.59	43.68	45.17	46.93	51.10	53.61	53.61	
24	14.40	20.06	38.63	41.64	44.88	46.27	47.90	52.18	54.64	54.64	
25	14.73	20.51	39.78	42.96	46.03	47.65	49.03	53.66	55.67	55.67	
26	15.06	21.06	40.61	43.99	47.10	48.68	50.12	54.48	56.62	56.62	
27	15.31	21.65	42.01	44.96	48.01	50.20	51.41	56.08	57.52	57.52	
28	15.79	22.12	42.96	45.97	49.18	51.02	52.88	56.97	58.91	58.91	
29	16.11	22.32	43.91	46.80	50.12	51.98	54.22	58.21	60.00	60.00	
30	16.36	22.89	45.12	47.86	51.33	53.39	55.06	59.62	61.06	61.06	
31	16.69	23.15	45.97	49.03	52.47	54.33	56.32	60.83	62.13	62.13	
32	17.04	23.28	46.80	50.12	53.63	55.35	57.13	62.22	63.45	63.45	
33	17.41	24.01	47.75	51.15	54.76	56.40	58.19	63.62	64.74	64.74	
34	17.70	24.38	48.92	52.06	56.20	57.57	59.52	65.10	65.97	65.97	
35	18.23	25.03	49.95	53.12	57.22	58.81	60.78	66.36	67.25	67.25	
36	18.56	25.57	50.99	54.18	58.40	60.00	62.15	67.73	68.69	68.69	
37	18.91	25.92	52.36	55.51	59.59	61.04	63.30	68.98	69.75	69.75	
38	19.22	26.45	53.51	56.81	60.81	61.93	64.36	70.68	71.05	71.05	
39	19.79	27.07	54.70	58.02	62.36	63.51	65.55	72.02	72.52	72.52	
40	20.03	27.67	55.83	59.36	63.62	64.36	67.00	73.53	73.86	73.86	
41	20.41	28.04	56.68	60.52	64.90	65.55	68.44	75.04	75.40	75.40	
42	20.74	28.45	57.65	61.87	66.20	66.84	70.06	76.56	76.58	76.58	
43	21.06	29.10	58.67	62.91	67.37	68.06	71.29	78.22	78.12	77.79	
44	21.64	29.60	59.77	64.36	68.87	69.35	73.06	79.18	79.20	79.20	
45	21.80	30.22	60.81	65.55	70.14	70.67	74.05	80.43	80.64	80.64	
46	22.13	30.74	61.93	66.63	71.33	72.02	75.45	81.98	81.70	81.70	
47	22.60	31.35	63.04	67.89	72.59	73.29	76.74	83.37	83.37	83.37	
48	22.94	32.01	64.36	68.87	73.58	74.63	77.67	84.57	84.66	84.06	
49	23.28	32.61	65.23	69.67	76.59	75.86	78.69	85.82	85.92	85.92	
50	23.73	33.13	65.62	70.32	75.21	76.49	79.42	87.08	87.08	87.22	
51	24.10	33.75	67.39	72.11	76.87	78.60	81.80	88.59	88.66	88.66	
52	24.58	34.25	68.44	73.47	77.96	80.15	83.35	90.12	90.25	90.25	
53	25.03	35.01	69.49	74.74	78.85	81.55	84.77	91.61	91.71	91.71	
54	25.38	35.65	70.57	75.71	79.96	82.97	86.36	93.53	93.53	93.16	
55	25.84	36.42	71.76	76.71	81.14	84.08	87.38	94.91	94.34		
56	26.30	37.03	72.70	77.51	82.33	85.87	89.30	96.85	96.05		
57	26.88	37.84	73.74	79.06	83.86	87.43	90.28	98.38	97.68		
58	27.45	38.72	74.63	80.05	85.65	89.10	92.02	100.35	99.32		
59	27.94	39.69	75.84	81.00	87.31	90.48	93.43	101.88	100.75		
60	28.56	40.54	76.84	82.16	88.79	92.15	95.24	103.75	102.49		
61	28.85	41.30	78.21	83.79	90.23	93.73	97.32	105.98	104.32		
62	29.66	41.96	79.87	85.08	91.90	95.11	98.99	107.80	106.14		
63	30.10	42.73	80.72	86.42	93.17	96.50	100.92	109.69	107.97		
64	30.68	43.59	81.93	87.60	94.74	98.11	102.44	111.58	109.92		
65	31.17	44.37	83.06	88.94	96.09	99.86	104.20	113.30	109.01		
66	31.72	44.99	83.99	89.95	97.80	101.31	105.56	115.18	112.99		
67	32.00	46.15	85.65	91.55	99.26	103.18	107.11	117.01	114.81		
68	32.79	47.03	86.93	92.89	101.17	104.74	108.83	118.81	116.67		
69	33.39	47.78	88.04	94.21	102.61	106.43	110.47	120.71	118.47		
70	33.80	48.76	89.34	95.65	104.18	108.15	112.42	122.26	120.22		
71	34.79	49.53	90.47	96.84	105.23	109.62	113.98	123.96	121.94		
72	35.41	50.30	91.28	98.15	106.76	111.49	115.96	126.12	123.91		
73	35.93	51.42	92.75	99.50	108.36	112.96	117.51	127.80	125.52		
74	36.60	52.34	93.92	101.17	109.90	114.76	120.19	130.43			
75	37.17	53.07	94.96	102.08	111.37	116.61	121.44	132.33			
76	37.73	53.88	96.31	104.20	112.92	118.37	123.62	134.39			
77	38.44	54.71	97.47	105.45	114.38	120.19	125.38	136.00			
78	39.01	55.63	98.81	107.36	115.81	121.77	127.32	138.16			
79	39.47	56.64	99.98	108.54	117.45	123.53	129.12	140.08			
80	39.60	57.53	101.31	110.54	118.61	125.31	130.83	141.99			
81	40.74	58.55	102.52	111.89	120.93	126.93	132.50	143.78			
82	41.68	59.45	104.12	113.49	121.38	128.76	134.47	145.75			
83	42.26	60.47	105.23	114.83	123.29	130.54	136.33	147.75			
84	42.72	61.38	107.29	116.13	124.40	132.47	137.67	149.86			
85	43.93	62.35	108.98	117.64	125.87	134.18	139.20	150.91			
86	43.87	63.27	110.68	118.99	127.42	135.69	140.70	153.59			
87	44.37	64.27	112.42	120.61	128.91	137.25	142.58	155.40			
88	45.29	65.29	114.13	121.93	130.86	138.93	144.08	156.86			
89	45.49	66.31	115.81	123.19	131.94	140.46	145.75	158.41			
90	45.52	67.20	117.58	124.55	133.41	141.84	147.56	160.38			
91	46.44	68.22	119.29	126.14	134.84	143.54	149.38	162.13			
92	47.12	68.99	120.85	127.87	136.48	145.46	151.19	163.78			
93	47.82	69.82	122.29	129.44	138.01	147.11	152.85	165.58			
94	48.28	70.56	123.82	130.91	139.47	148.76	154.54	168.08			
95	48.29	71.02	124.93	132.14	140.26	149.78	156.24	169.72			
96	49.69	72.10	126.29	133.75	142.65	151.47	157.61	171.57			
97	49.82	72.02	127.58	135.39	144.08	153.03	159.15	173.20			
98	49.82	73.01	128.91	136.85	145.22	154.57	160.56	174.90			
99	40.86	46.64	60.48	86.92	144.16	153.70	160.06	166.42			

Multiple Carrier Pricing No Money Back Guarantee
FEDEX 10 AM

E2A										
Zone >	2	3	4	5	6	7	8	9-10		13-16
0,84	6.90	6.90	6.90	6.90	7.88	8.21	8.26	11.04		11.49
Puk1	6.90	6.90	6.90	6.90	7.97	8.33	8.41	16.00		15.98
Puk2	6.90	6.90	6.90	6.90	8.79	9.59	10.02	17.81		17.29
1	6.90	6.90	6.90	6.90	7.97	8.33	8.41	16.00		15.98
2	6.90	6.90	6.90	6.90	8.79	9.59	10.02	17.81		17.29
3	6.90	6.90	6.90	6.90	7.49	10.12	11.11	11.47		19.49
4	6.90	6.90	6.90	8.73	11.69	12.69	13.08	21.29		23.91
5	6.90	6.90	6.90	7.26	9.66	13.03	14.06	16.84		23.36
6	6.90	6.90	7.98	10.55	14.47	15.66	16.30	25.13		27.40
7	6.90	7.01	8.36	11.55	16.30	17.39	17.93	26.66		29.17
8	6.90	7.65	9.13	12.56	18.02	19.15	19.70	28.05		30.58
9	6.90	8.00	9.86	13.59	19.62	20.97	21.67	30.00		32.48
10	6.86	8.10	10.11	13.75	19.93	21.61	22.30	24.30		23.71
11	7.19	8.52	10.57	14.69	21.51	23.11	24.07	25.76		25.74
12	7.57	9.01	11.14	15.51	23.16	24.62	25.47	26.68		26.05
13	8.10	9.49	11.57	16.45	24.62	25.84	26.93	27.59		27.03
14	8.45	9.96	12.29	17.60	25.84	27.15	28.39	28.69		28.03
15	8.77	10.21	12.93	18.02	27.15	28.38	29.45	29.97		29.33
16	9.14	10.55	13.48	18.64	28.38	29.80	30.76	31.19		30.79
17	9.30	10.89	14.03	19.52	29.65	31.37	32.17	32.69		32.13
18	9.60	11.23	14.62	20.21	31.31	32.77	34.05	34.59		33.89
19	9.96	11.55	15.03	21.03	32.47	34.54	35.62	36.22		35.44
20	10.31	12.05	15.60	22.00	33.64	36.00	36.98	37.48		36.83
21	10.58	12.52	16.16	22.74	34.85	37.21	38.58	39.20		38.70
22	11.13	13.10	16.63	23.39	35.99	38.64	40.05	40.70		40.03
23	11.41	13.39	17.22	24.07	37.21	39.94	41.35	42.18		41.79
24	11.49	13.91	17.79	24.67	38.03	41.46	43.15	43.79		43.39
25	12.05	14.06	18.14	25.87	39.86	42.96	44.50	45.23		44.92
26	12.40	14.71	18.77	26.68	41.21	44.42	45.78	46.40

Attachment F: FedEx Response to Solicitation

Multiple Carrier Pricing NoMoneyBack Guarantee
FEDEX PRIORITY OVERNIGHT

PO

Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16	Intra Hawaii
100	61.48	85.86	135.68	145.22	157.94	166.42	171.72	183.58	185.38	181.26	61.48
101	68.76	88.75	140.07	148.37	162.27	169.21	174.75	188.53	188.53	185.63	63.76
102	64.41	89.62	141.45	149.84	163.86	170.88	176.47	190.37	190.37	187.48	64.41
103	65.04	90.49	140.84	151.35	165.48	172.55	178.19	192.24	188.91	185.04	65.04
104	65.68	91.37	148.23	152.79	167.10	174.22	179.93	194.12	196.12	191.14	65.68
105	66.31	92.26	149.62	154.27	168.68	175.90	181.67	195.97	198.97	192.99	66.31
106	66.91	93.16	146.99	155.74	170.29	177.58	185.41	197.83	198.83	194.82	66.91
107	67.56	94.03	148.37	157.19	171.90	179.26	185.10	199.71	198.71	196.67	67.56
108	68.21	94.89	149.77	158.68	173.51	180.92	186.85	201.58	198.56	198.51	68.21
109	68.82	95.77	153.15	160.14	175.12	182.60	188.60	203.44	208.44	200.37	68.82
110	69.47	96.65	152.55	161.59	176.74	184.29	190.32	205.30	205.30	202.19	69.47
111	70.09	97.52	158.94	163.10	178.36	185.94	192.06	207.17	207.17	204.02	70.09
112	70.73	98.41	155.32	164.57	179.93	187.63	198.79	209.05	209.05	205.88	70.73
113	71.33	99.29	156.72	166.02	181.55	189.31	196.51	210.90	210.90	207.69	71.33
114	71.99	100.19	158.08	167.50	183.14	190.96	198.23	212.78	212.78	209.53	71.99
115	72.62	101.06	159.47	168.96	184.75	192.65	199.99	214.65	214.65	211.36	72.62
116	73.24	101.92	160.87	170.42	186.36	194.34	200.72	216.51	216.51	213.19	73.24
117	73.88	102.82	162.27	171.90	187.98	196.00	202.42	218.38	218.38	215.05	73.88
118	74.52	103.69	163.65	173.37	189.59	198.37	204.17	220.24	220.24	216.89	74.52
119	75.13	104.56	165.05	174.85	191.19	199.37	205.91	222.10	222.10	218.73	75.13
120	75.79	105.43	166.43	176.32	192.78	201.02	207.63	223.97	223.97	220.56	75.79
121	76.40	106.32	167.80	177.78	196.39	202.71	209.35	225.83	225.83	222.41	76.40
122	77.04	107.22	169.21	179.26	196.00	204.38	210.10	227.71	227.71	224.24	77.04
123	77.67	108.08	170.57	180.70	197.62	206.04	212.82	229.59	229.59	226.06	77.67
124	78.31	108.96	171.98	182.19	199.20	207.71	214.54	231.43	231.43	228.42	227.92
125	78.95	109.84	173.36	183.66	200.82	209.40	216.28	233.31	238.31	229.75	78.95
126	79.56	110.72	174.75	185.10	202.42	211.10	217.99	235.19	235.19	231.59	79.56
127	80.19	111.61	176.14	186.62	204.03	212.77	219.73	237.05	237.05	233.44	80.19
128	80.84	112.48	177.53	188.08	205.64	214.44	221.45	238.91	238.91	235.26	80.84
129	81.47	113.36	178.91	189.53	207.26	216.12	223.19	240.78	240.78	237.11	81.47
130	82.08	114.24	180.29	191.01	208.85	217.79	224.93	242.65	242.65	238.95	82.08
131	82.75	115.11	181.68	192.49	210.46	219.45	226.65	244.53	244.53	240.78	82.75
132	83.35	115.98	183.06	193.93	212.07	221.15	228.37	246.38	246.38	242.62	83.35
133	83.99	116.87	184.46	195.42	213.69	222.82	230.12	248.25	248.25	244.46	83.99
134	84.63	117.74	185.84	196.88	215.30	224.48	231.87	250.10	250.10	246.31	84.63
135	85.25	118.63	187.24	198.35	216.90	226.17	233.56	251.98	251.98	248.13	85.25
136	85.88	119.51	188.62	199.84	218.49	227.83	235.32	253.84	258.84	249.99	85.88
137	86.51	120.39	190.02	201.30	220.09	229.51	237.05	255.71	255.71	251.81	86.51
138	87.16	121.28	191.38	202.75	221.70	231.19	238.78	257.58	257.58	253.65	87.16
139	87.78	122.15	192.77	204.24	223.34	232.86	240.50	259.44	259.44	255.50	87.78
140	88.41	123.04	194.17	205.70	224.93	234.55	242.23	261.31	261.31	257.32	88.41
141	89.05	123.91	195.55	207.17	226.54	236.23	243.96	263.17	263.17	259.17	89.05
142	89.66	124.78	196.94	208.66	228.15	237.90	245.70	265.03	265.03	261.01	89.66
143	90.31	125.68	198.31	210.12	229.73	239.56	247.43	266.90	266.90	262.85	90.31
144	90.94	126.54	199.71	211.59	231.35	241.24	249.16	268.78	268.78	264.69	90.94
145	91.58	127.41	201.09	213.06	232.96	242.92	250.89	270.64	270.64	266.54	91.58
146	92.19	128.29	202.48	214.52	234.57	244.59	252.61	272.50	272.50	268.36	92.19
147	92.83	129.16	203.86	215.99	236.19	246.25	254.35	274.39	274.39	270.20	92.83
148	93.46	130.06	205.24	217.46	237.77	247.95	256.08	276.24	276.24	272.04	93.46
149	94.11	130.94	206.64	218.92	239.40	249.61	257.82	278.11	278.11	273.87	94.11
150	94.73	131.81	208.03	220.41	240.99	251.28	259.54	279.95	279.95	275.70	94.73

HUNDREDWEIGHT RATES PER LB

LB									
1	0.61	0.85	1.35	1.45	1.57	1.66	1.71	1.83	1.83	1.81
500	0.61	0.85	1.35	1.45	1.57	1.66	1.71	1.83	1.83	1.81
1000	0.61	0.85	1.35	1.45	1.57	1.66	1.71	1.83	1.83	1.81
2000	0.61	0.85	1.35	1.45	1.57	1.66	1.71	1.83	1.83	1.81

Multiple Carrier Pricing No Money Back Guarantee
FEDEX STANDARD OVERNIGHT

SO

Zone >	2	3	4	5	6	7	8	9-10	13-16
100	49.82	71.02	129.32	137.80	145.22	155.82	161.12	174.90	172.78
101	51.31	74.88	133.14	141.45	148.97	159.47	165.05	179.08	176.47
102	51.81	75.60	134.47	142.85	149.84	161.05	166.67	180.85	178.23
103	52.30	76.36	135.76	144.25	151.35	162.66	168.32	182.62	179.99
104	52.80	77.10	137.08	145.66	152.79	166.23	169.91	184.40	181.73
105	53.33	77.82	138.41	147.05	154.27	165.81	171.58	186.17	183.47
106	53.83	78.59	139.73	148.46	155.74	167.38	173.20	187.95	185.24
107	54.34	79.30	141.04	149.84	157.19	168.96	174.85	189.71	186.97
108	54.86	80.06	142.34	151.25	158.68	170.54	176.47	191.49	188.71
109	55.36	80.80	143.68	152.66	160.14	172.12	178.10	193.29	190.48
110	55.85	81.54	144.99	154.06	161.59	173.72	179.76	195.08	192.20
111	56.36	82.30	146.32	155.48	163.10	175.29	181.37	196.82	193.95
112	56.89	83.01	147.63	156.86	164.57	176.86	183.01	198.58	195.71
113	57.40	83.78	148.94	158.27	166.02	178.45	184.63	200.38	197.47
114	57.91	84.51	150.26	159.67	167.50	180.03	186.30	202.15	199.20
115	58.40	85.25	151.58	161.05	168.96	181.62	187.92	203.90	200.96
116	58.92	86.01	152.91	162.46	170.42	185.17	189.54	205.69	202.70
117	59.43	86.73	154.24	163.86	171.90	186.75	191.19	207.45	204.43
118	59.93	87.48	155.54	165.26	173.37	188.34	192.81	209.23	206.21
119	60.44	88.22	156.86	166.67	174.85	187.92	194.46	211.00	207.95
120	60.95	88.96	158.19	168.06	176.32	189.50	196.08	212.76	209.69
121	61.45	89.70	159.48	169.47	177.78	191.07	197.72	214.54	211.44
122	61.96	90.44	160.82	170.88	179.26	192.65	199.37	216.32	213.17
123	62.45	91.19	162.12	172.29	180.70	196.23	200.98	218.09	214.92
124	62.98	91.93	163.46	173.65	182.19	195.82	202.65	219.88	216.69
125	63.50	92.68	164.75	175.06	183.66	197.41	204.26	221.65	218.43
126	64.01	93.39	166.08	176.47	185.10	198.99	205.91	223.41	220.17
127	64.52	94.15	167.41	177.87	186.62	200.54	207.52	225.19	221.95
128	65.00	94.89	168.75	179.28	188.08	202.15	209.15	226.95	223.67
129	65.50	95.64	170.07	180.67	189.53	203.71	210.81	228.75	225.40
130	66.01	96.39	171.35	182.09	191.01	205.29	212.45	230.51	227.17
131	66.53	97.11	172.69	183.48	192.49	206.85	214.06	232.28	228.91
132	67.07	97.86	174.02	184.89	193.93	208.43	215.68	234.05	230.65
133	67.55	98.60	175.33	186.30	195.42	210.02	217.34	235.81	232.41
134	68.05	99.35	176.65	187.68	196.88	211.61	218.95	237.60	234.16
135	68.58	100.08	177.96	189.08	198.35	213.18	220.59	239.39	235.91
136	69.09	100.81	179.28	190.49	199.84	214.76	222.23	241.16	237.66
137	69.57	101.57	180.61	191.89	201.30	216.35	223.87	242.92	239.41
138	70.09	102.32	181.91	193.30	202.75	217.92	225.50	244.69	241.16
139	70.60	103.05	183.22	194.69	204.24	219.51	227.14	246.49	242.90
140	71.12	103.79	184.54	196.08	205.70	221.09	228.79	248.25	244.63
141	71.62	104.52	185.87	197.49	207.17	222.64	230.41	250.02	246.39
142	72.11	105.30	187.20	198.91	208.66	224.25	232.05	251.79	248.13
143	72.63	106.02	188.53	200.29	210.12	225.81	233.70	253.57	249.88
144	73.16	106.76	189.82	201.68	211.59	227.41	235.32	255.36	251.65
145	73.65	107.50	191.14	203.08	213.06	228.98	236.96	257.11	253.40
146	74.15	108.24	192.47	204.50	214.52	230.56	238.58	258.89	255.13
147	74.65	108.98	193.79	205.91	215.99	232.12	240.22	260.66	256.88
148	75.16	109.74	195.09	207.30	217.46	233.74	241.84	262.43	258.64
149	75.68	110.46	196.40	208.71	218.92	235.30	243.49	264.20	260.36
150	76.20	111.21	197.73	210.09	220.41	236.91	245.13	265.98	262.12

HUNDREDWEIGHT RATES PER LB

LB									
100	50.49	50.71	51.29	51.37	51.45	51.55	51.61	51.78	51.72
500	0.49	0.71	1.29	1.37	1.45	1.55	1.61	1.74	1.72
1000	0.49	0.71	1.29	1.37	1.45	1.55	1.61	1.74	1.72
2000	0.49	0.71	1.29	1.37	1.45	1.55	1.61	1.74	1.72

Multiple Carrier Pricing No Money Back Guarantee
FEDEX 1DAY AM

E2A

Zone >	2	3	4	5	6	7	8	9-10	13-16
100	41.26	46.64	60.42	86.92	164.16	153.70	160.06	166.42	163.38
101	41.79	48.15	61.78	89.47	167.54	157.65	163.47	169.65	167.34
102	42.21	48.64	62.34	90.36	168.99	159.20	165.10	171.32	168.99
103	42.63	49.12	63.16	91.25	150.49	160.75	166.70	173.01	170.66
104	43.05	49.61	63.76	92.12	151.92	162.32	168.33	174.69	172.32
105	43.46	50.07	64.39	93.00	153.39	163.87	169.91	176.38	173.97
106	43.88	50.55	64.99	93.89	154.85	165.45	171.57	178.05	175.62
107	44.29	51.02	65.60	94.77	156.31	166.99	173.18	179.71	177.28
108	44.68	51.50	66.22	95.67	157.77	168.56	174.79	181.40	178.93
109	45.11	51.97	66.83	96.55	159.22	170.15	176.42	183.08	180.60
110	45.52	52.47	67.45	97.44	160.69	171.70	178.03	184.77	182.28
111	45.92	52.92	68.05	98.33	162.13	173.26	179.67	186.45	183.91
112	46.35	53.40	68.68	99.21	163.61	174.80	181.27	188.13	185.56
113	46.76	53.90	69.28	100.09	165.10	176.38	182.91	189.81	187.22
114	47.19	54.35	69.88	100.98	166.54	177.94	184.51	191.49	188.89
115	47.61	54.84	70.52	101.86	168.01	179.47	186.11	193.19	190.54
116	48.03	55.33	71.14	102.75	169.46	181.04	187.74	194.85	192.17
117	48.44	55.79	71.74	103.63	170.93	182.61	189.36	196.53	193.85
118	48.85	56.28	72.37	104.51	172.38	184.18	191.00	198.21	195.50
119	49.26	56.74	72.97	105.41	173.82	185.75	192.60	199.90	197.14
120	49.68	57.20	73.59	106.30	175.32	187.30	194.23	201.58	198.80
121	50.09	57.70	74.18	107.21	176.77	188.88	195.84	203.26	200.47
122	50.50	58.20	74.82	108.08	178.21	190.45	197.47	204.94	202.14
123	50.92	58.63	75.48	108.96	179.71	191.98	199.08	206.61	203.79
124	51.34	59.13	76.04	109.85	181.16	193.53	200.72	208.30	205.45
125	51.74	59.62	76.68	110.73	182.61	195.10	202.31	209.97	207.11
126	52.17	60.10	77.27	111.63	184.10	196.68	203.92	211.67	208.76
127	52.56	60.56	77.87	112.50	185.54	198.24	205.55	213.36	210.42
128	52.97	61.02	78.49	113.38	186.98	199.81	207.17	215.02	212.07
129	53.39	61.52	79.11	114.28	188.44	201.35	208.78	216.71	213.71
130	53.82	62.01	79.72	115.16	189.93	202.90	210.42	218.38	215.39
131	54.22	62.45	80.32	116.05	191.37	204.47	212.04	220.05	217.05
132	54.65	62.95	80.98	116.93	192.84	206.02	213.64	221.73	218.70
133	55.06	63.43	81.56	117.82	194.29	207.60	215.29	223.41	220.35
134	55.48	63.88	82.16	118.70	195.77	209.15	216.87	225.09	222.02
135	55.88	64.39	82.79	119.58	197.21	210.73	218.50	226.77	223.67
136	56.30	64.88	83.40	120.50	198.68	212.28	220.11	228.45	225.33
137	56.71	65.35	84.00	121.38	200.14	213.84	221.73	230.13	226.99
138	57.13	65.82	84.63	122.26	201.60	215.40	223.37	231.82	228.63
139	57.54	66.30	85.24	123.14	203.06	216.97	224.97	233.48	230.28
140	57.96	66.78	85.86	124.02	204.54	218.51	226.60	235.19	231.95
141	58.37	67.25	86.47	124.91	205.98	220.07	228.22	236.87	233.62
142	58.79	67.72	87.08	125.79	207.45	221.65	229.81	238.54	235.26
143	59.19	68.21	87.70	126.68	208.91	223.19	231.45	240.22	236.98
144	59.62	68.68	88.29	127.58	210.38	224.77	233.07	241.91	238.59
145	60.01	69.15	88.88	128.46	211.83	226.33	234.69	243.57	240.24
146	60.45	69.64	89.52	129.35	213.31	227.87	236.30	245.25	241.90
147	60.85	70.10	90.10	130.23	214.75	229.46	237.92	246.94	243.56
148	61.26	70.58	90.77	131.11	216.21	231.01	239.54	248.63	245.20
149	61.68	71.08	91.36	131.99	217.68	232.57	241.17	250.30	246.86
150	62.10	71.56	91.99	132.87	219.15	234.13	242.80	251.98	248.53

HUNDREDWEIGHT RATES PER LB

LB									
100	50.41	50.46	50.80	50.86	51.44	51.53	51.60	51.66	51.63
500	0.41	0.46	0.80	0.86	1.44	1.53	1.60	1.66	1.63
1000	0.41	0.46	0.80	0.86	1.44	1.53	1.60	1.66	1.63
2000	0.41	0.46	0.80	0.86	1.44	1.53	1.60	1.66	1.63

Multiple Carrier Pricing No Money Back Guarantee
FEDEX 2DAY

E2

Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16	Intra Hawaii
100	37.10	43.46	58.10	80.56	133.56	146.28	150.52	158.58	151.58	156.88	37.10
101	40.18	45.76	59.62	84.57	138.67	149.77	153.94	136.20	156.20	160.81	40.18
102	40.59	46.20	60.21	85.41	140.06	151.25	155.48	157.72	157.72	162.39	40.59
103	41.00	46.65	60.80	86.24	141.42	152.73	156.99	159.27	159.27	163.99	41.00
104	41.39	47.10	61.39	87.10	142.81	154.28	158.51	160.83	160.83	165.57	41.39
105	41.77	47.55	61.97	87.92	144.19	155.75	160.04	162.37	162.37	167.16	41.77
106	42.18	48.02	62.58	88.77	145.54	157.18	161.55	163.91	163.91	168.76	42.18
107	42.59	48.46	63.16	89.61	146.92	158.68	163.10	165.47	165.47	170.36	42.59
108	43.00	48.91	63.74	90.44	148.29	160.16	164.62	167.04	167.04	171.94	43.00
109	43.38	49.38	64.33	91.28	149.68	161.62	166.12	168.56	168.56	173.53	43.38
110	43.77	49.80	64.94	92.12	151.06	163.13	167.64	170.11	170.11	175.14	43.77
111	44.20	50.28	65.50	92.96	152.41	164.62	169.18	171.65	171.65	176.73	44.20
112	44.59	50.74	66.09	93.81	153.80	166.08	170.71	173.20	173.20	178.33	44.56
113	44.97	51.17	66.70	94.64	155.17	167.58	172.22	174.75	174.75	179.88	44.97
114	45.36	51.64	67.29	95.48	156.55	169.04	173.76	176.30	176.30	181.49	45.36
115	45.78	52.08	67.89	96.31	157.89	170.54	175.29	177.84	177.84	183.09	45.78
116	46.18	52.54	68.46	97.13	159.27	172.04	176.80	179.37	179.37	184.68	46.18
117	46.58	52.98	69.06	97.96	160.65	173.51	178.36	180.93	180.93	186.27	46.58
118	46.96	55.43	69.66	98.80	162.02	174.98	179.85	182.48	182.48	187.85	46.96
119	47.38	55.91	70.27	99.67	163.40	176.47	181.37	184.02	184.02	189.46	47.38
120	47.75	54.35	70.83	100.49	164.75	177.96	182.92	185.58	185.58	191.06	47.75
121	48.15	54.80	71.42	101.32	166.13	179.43	184.42	187.13	187.13	192.65	48.15
122	48.55	55.27	73.01	103.17	167.53	180.92	185.94	188.68	188.68	194.23	48.55
123	48.95	55.73	72.61	103.01	168.90	182.42	187.48	190.21	190.21	195.82	48.95
124	49.37	56.18	73.20	103.83	170.27	183.88	188.99	191.77	191.77	197.43	49.37
125	49.74	56.62	73.78	104.69	171.64	185.38	190.52	193.32	193.32	199.02	49.74
126	50.16	57.09	74.38	105.55	173.01	186.85	192.06	194.85	194.85	200.59	50.16
127	50.55	57.53	74.97	106.38	174.38	188.38	193.55	196.39	196.39	202.20	50.55
128	50.94	57.98	75.55	107.22	175.75	189.82	195.09	197.94	197.94	203.79	50.94
129	51.35	58.43	76.15	108.05	177.14	191.31	196.63	199.50	199.50	205.40	51.35
130	51.76	58.90	76.75	108.87	178.50	192.78	198.16	201.03	201.03	206.98	51.74
131	52.13	59.34	77.32	109.73	179.87	194.26	199.66	202.60	202.60	208.55	52.13
132	52.54	67.07	81.54	101.50	143.17	164.92	184.89	52.54	67.55	82.16	102.25
133	52.94	67.55	82.16	102.25	144.27	166.16	186.30	53.34	68.05	82.79	103.02
134	53.34	68.05	82.79	103.02	145.36	167.44	187.68	53.75	68.58	83.40	103.79
135	53.75	68.58	83.40	103.79	146.43	168.68	189.08	54.13	69.09	84.02	104.56
136	54.13	69.09	84.02	104.56	147.52	169.91	190.49	54.54	69.57	84.64	105.34
137	54.54	69.57	84.64	105.34	148.62	171.19	191.89	54.92	70.09	85.25	106.11
138	54.92	70.09	85.25	106.11	149.70	172.44	193.30	55.34	70.60	85.87	106.86
139	55.34	70.60	85.87	106.86	150.77	173.70	194.69	55.74	71.12	86.49	107.64
140	55.74	71.12	86.49	107.64	151.87	174.94	196.08	56.13	71.62	87.11	108.40
141	56.13	71.62	87.11	108.40	152.96	176.19	197.49	56.55	72.11	87.73	109.18
142	56.55	72.11	87.73	109.18	154.02	177.45	198.91	56.93	72.63	88.34	109.93
143	56.93	72.63	88.34	109.93	155.12	178.68	200.29	57.29	73.16	88.96	110.72
144	57.29	73.16	88.96	110.72	156.21	179.93	201.68	57.71	73.65	89.59	111.50
145	57.71	73.65	89.59	111.50	157.27	181.20	203.08	58.09	74.15	90.20	112.26
146	58.09	74.15	90.20	112.26	158.37	182.45	204.50	58.52	74.65	90.82	113.04
147	58.52	74.65	90.82	113.04	159.45	183.68	205.91	58.92	75.16	91.43	113.82
148	58.92	75.16	91.43	113.82	160.56	184.95	207.30	59.32	75.68	92.06	114.54
149	59.32	75.68	92.06	114.54	161.60	186.19	208.71	59.73	76.20	92.68	115.32
150	59.73	76.20	92.68	115.32	162.73	187.45	210.09				

HUNDREDWEIGHT RATES PER LB

LB									
1	0.41	0.46	0.80	0.86	1.44	1.53	1.60	1.66	1.63
500	0.37	0.49	0.60	0.73	1.04	1.24	1.37		
1000	0.37	0.49	0.60	0.73	1.04	1.24	1.37		
2000	0.37	0.49	0.60	0.73	1.04	1.24	1.37		

Multiple Carrier Pricing No Money Back Guarantee
FEDEX EXPRESS SAVER

XS

Zone >	2	3	4	5	6	7	8	9-10	11-12	13-16
101	40.18	51.31	62.38	77.64	109.55	126.19	141.45			
102	40.59	51.81	63.00	78.40	110.64	127.43	142.85			
103	41.00	52.30	63.63	79.19	111.71	128.70	144.25			
104	41.39	52.80	64.24	79.97	112.78	129.94	145.66			
105	41.77	53.33	64.88	80.71	113.90	131.20	147.05			
106	42.18	53.83	65.47	81.50	114.97	132.43	148.46			
107	42.59	54.34	66.08	82.26	116.08	133.69	149.84			
108	43.00	54.86	66.71	83.01	117.14	134.93	151.25			
109	43.38	55.36	67.33	83.80	118.24	136.19	152.66			
110	43.77	55.85	67.96	84.56	119.31	137.43	154.06			
111	44.20	56.36	68.58	85.33	120.40	138.69	155.48			
112	44.56	56.89	69.19	86.10	121.47	139.94	156.86			
113	44.97	57.40	69.82	86.88	122.57	141.18	158.27			
114	45.36	57.91	70.41	87.65	123.65	142.44	159.67			
115	45.78	58.40	71.

Multiple Carrier Pricing No Money Back Guarnatee

Continental US Ground OB/3P/IB/RB Net Rates

Wgt/Zone	2	3	4	5	6	7	8
1	4.37	4.38	4.39	4.49	4.52	4.61	4.74
2	4.38	4.39	4.44	4.70	4.98	4.98	4.98
3	4.39	4.40	4.87	4.98	4.98	5.03	5.41
4	4.40	4.43	4.88	4.98	5.13	5.31	5.78
5	4.42	4.62	4.88	5.04	5.38	5.58	6.12
6	4.43	4.80	4.88	5.04	5.44	5.63	6.15
7	4.63	4.88	4.88	5.19	5.55	5.84	6.44
8	4.82	4.88	4.88	5.32	5.73	6.10	6.84
9	4.88	4.88	4.98	5.46	5.88	6.42	7.30
10	4.88	4.88	5.00	5.49	6.12	6.91	7.79
11	4.88	4.88	5.02	5.52	6.19	7.16	8.11
12	4.88	4.88	5.09	5.64	6.46	7.63	8.68
13	4.88	4.88	5.20	5.78	6.78	8.14	9.28
14	4.88	5.00	5.30	5.91	7.16	8.62	9.86
15	4.88	5.17	5.38	6.06	7.54	9.07	10.48
16	4.96	5.25	5.48	6.16	7.82	9.49	10.96
17	5.00	5.44	5.64	6.42	8.21	9.95	11.49
18	5.07	5.63	5.81	6.76	8.64	10.39	12.06
19	5.20	5.80	6.05	7.08	9.01	10.88	12.65
20	5.28	5.95	6.24	7.48	9.50	11.42	13.39
21	5.40	6.16	6.44	7.54	9.58	11.50	13.52
22	5.54	6.37	6.68	7.82	9.98	11.94	14.12
23	5.67	6.52	6.90	8.13	10.35	12.40	14.70
24	5.80	6.72	7.12	8.36	10.74	12.81	15.25
25	5.92	6.90	7.34	8.63	11.11	13.28	15.84
26	6.10	7.05	7.56	8.92	11.52	13.74	16.40
27	6.24	7.22	7.79	9.17	11.92	14.16	16.99
28	6.38	7.38	8.04	9.47	12.31	14.62	17.57
29	6.49	7.56	8.24	9.72	12.72	15.05	18.18
30	6.68	7.76	8.52	10.04	13.12	15.48	18.76
31	6.79	7.91	8.73	10.29	13.50	15.92	19.30
32	6.86	8.10	8.98	10.57	13.88	16.36	19.90
33	6.98	8.24	9.20	10.90	14.24	16.79	20.46
34	7.13	8.45	9.43	11.15	14.67	17.23	21.03
35	7.26	8.66	9.66	11.43	15.03	17.68	21.59
36	7.37	8.78	9.87	11.76	15.39	18.11	22.11
37	7.51	9.01	10.10	11.99	15.73	18.56	22.50
38	7.63	9.16	10.33	12.31	16.09	19.01	22.94
39	7.74	9.33	10.55	12.58	16.45	19.44	23.38
40	7.84	9.56	10.80	12.85	16.82	19.87	23.80
41	8.00	9.70	10.98	13.15	17.15	20.29	24.23
42	8.13	9.88	11.21	13.41	17.50	20.76	24.64
43	8.20	10.08	11.42	13.74	17.80	21.20	25.05
44	8.32	10.21	11.61	13.99	18.14	21.63	25.48
45	8.39	10.40	11.85	14.28	18.43	22.09	25.92
46	8.52	10.57	11.99	14.56	18.74	22.49	26.34
47	8.61	10.74	12.22	14.79	19.01	22.94	26.76
48	8.66	10.90	12.40	15.08	19.26	23.39	27.17
49	8.68	10.90	12.58	15.32	19.53	23.83	27.60
50	8.71	10.92	12.60	15.37	19.77	24.27	28.01
51	8.73	10.96	12.61	15.40	19.89	24.33	28.13
52	8.74	10.97	12.64	15.48	20.00	24.40	28.28
53	8.82	11.07	12.78	15.66	20.03	24.53	28.33
54	8.94	11.20	12.97	15.87	20.05	24.75	28.75
55	9.02	11.29	13.09	16.10	20.27	24.95	29.16
56	9.09	11.38	13.23	16.35	20.51	25.14	29.58

Multiple Carrier Pricing No Money Back Guarnatee

Continental US Ground OB/3P/IB/RB Net Rates

Wgt/Zone	2	3	4	5	6	7	8
57	9.20	11.50	13.37	16.57	20.74	25.29	29.93
58	9.28	11.61	13.52	16.75	20.97	25.46	30.22
59	9.40	11.77	13.70	16.93	21.17	25.60	30.45
60	9.47	11.88	13.85	17.04	21.34	25.75	30.62
61	9.56	11.97	13.98	17.23	21.53	25.91	30.83
62	9.61	12.08	14.12	17.39	21.68	26.04	31.02
63	9.70	12.22	14.23	17.53	21.84	26.22	31.20
64	9.77	12.32	14.39	17.67	21.97	26.42	31.37
65	9.87	12.49	14.56	17.78	22.19	26.54	31.58
66	9.96	12.63	14.73	17.89	22.39	26.66	31.81
67	10.04	12.75	14.86	17.99	22.60	26.80	31.88
68	10.12	12.86	14.98	18.07	22.71	26.94	31.94
69	10.19	13.01	15.00	18.11	22.81	27.10	32.03
70	10.27	13.14	15.05	18.15	22.94	27.25	32.12
71	10.38	13.17	15.06	18.18	23.04	27.42	32.21
72	10.90	13.53	15.16	18.33	23.10	27.44	32.26
73	11.42	14.01	15.52	18.77	23.19	27.50	32.28
74	11.95	14.55	16.00	19.27	23.62	27.71	32.30
75	12.51	15.03	16.45	19.76	24.05	28.21	32.33
76	13.05	15.52	16.94	20.23	24.47	28.75	32.39
77	13.56	16.01	17.39	20.70	24.91	29.27	32.45
78	14.14	16.49	17.86	21.14	25.33	29.76	32.48
79	14.68	17.00	18.33	21.63	25.76	30.19	32.61
80	15.21	17.51	18.77	22.10	26.21	30.60	33.02
81	15.60	17.92	19.22	22.38	26.55	31.03	33.43
82	16.11	18.36	19.69	22.84	26.89	31.48	33.81
83	16.67	18.80	20.17	23.28	27.32	31.88	34.19
84	17.22	19.27	20.58	23.73	27.72	32.28	34.57
85	17.78	19.73	21.03	24.18	28.14	32.61	34.95
86	18.36	20.22	21.49	24.64	28.53	32.99	35.37
87	18.92	20.71	21.99	25.11	28.89	33.31	35.73
88	19.52	21.17	22.44	25.54	29.29	33.66	36.15
89	20.09	21.64	22.89	25.98	29.66	34.02	36.52
90	20.70	22.13	23.34	26.33	30.04	34.35	36.90
91	21.22	22.62	23.87	26.78	30.43	34.72	37.32
92	21.69	23.06	24.29	27.14	30.79	35.06	37.69
93	22.22	23.54	24.81	27.58	31.15	35.43	38.08
94	22.75	24.01	25.24	27.95	31.54	35.82	38.48
95	23.27	24.50	25.76	28.38	31.88	36.22	38.89
96	23.82	24.96	26.30	28.81	32.28	36.57	39.28
97	24.33	25.44	26.71	29.27	32.62	36.97	39.69
98	24.87	25.86	27.25	29.63	33.02	37.33	40.07
99	25.45	26.24	27.77	29.99	33.41	37.68	40.48
100	26.00	26.68	28.29	30.45	33.76	38.06	40.86
101	30.55	31.38	33.58	36.01	39.41	44.42	47.63
102	30.88	31.89	33.99	36.48	39.84	44.85	48.10
103	31.38	32.40	34.40	36.88	40.24	45.29	48.53
104	31.89	32.89	34.84	37.26	40.66	45.71	48.97
105	32.44	33.41	35.27	37.67	41.09	46.16	49.41
106	32.98	33.92	35.66	38.06	41.48	46.58	49.86
107	33.50	34.42	36.11	38.47	41.93	47.01	50.31
108	34.05	34.92	36.52	38.88	42.34	47.44	50.77
109	34.57	35.43	36.94	39.28	42.72	47.86	51.19
110	35.16	35.97	37.39	39.68	43.16	48.30	51.66
111	35.55	36.37	37.84	40.07	43.59	48.73	52.08
112	35.93	36.79	38.25	40.51	43.99	49.15	52.53

Multiple Carrier Pricing No Money Back Guarnatee

Continental US Ground OB/3P/IB/RB Net Rates

Wgt/Zone	2	3	4	5	6	7	8
113	36.29	37.20	38.70	40.88	44.42	49.57	52.95
114	36.69	37.63	39.14	41.29	44.85	50.02	53.39
115	37.06	38.06	39.55	41.70	45.25	50.45	53.83
116	37.46	38.47	40.00	42.10	45.69	50.88	54.26
117	37.86	38.90	40.43	42.50	46.11	51.32	54.70
118	38.25	39.32	40.86	42.91	46.50	51.73	55.14
119	38.63	39.77	41.30	43.33	46.93	52.18	55.55
120	39.30	40.18	41.74	43.73	47.31	52.58	56.02
121	39.80	40.62	42.18	44.13	47.78	53.03	56.43
122	40.19	41.06	42.63	44.54	48.18	53.43	56.92
123	40.61	41.47	43.08	44.95	48.62	53.87	57.35
124	41.02	41.96	43.56	45.36	49.03	54.30	57.80
125	41.42	42.37	43.99	45.78	49.45	54.71	58.24
126	41.83	42.82	44.46	46.20	49.90	55.17	58.67
127	42.21	43.24	44.92	46.61	50.30	55.57	59.13
128	42.63	43.71	45.36	47.04	50.74	56.01	59.58
129	43.04	44.13	45.82	47.46	51.15	56.42	60.01
130	43.44	44.56	46.25	47.85	51.56	56.89	60.48
131	43.88	45.03	46.74	48.28	52.00	57.28	60.92
132	44.27	45.47	47.21	48.68	52.45	57.72	61.37
133	44.68	45.91	47.67	49.09	52.86	58.18	61.79
134	45.09	46.38	48.14	49.53	53.28	58.58	62.25
135	45.52	46.85	48.62	49.94	53.72	59.02	62.69
136	45.91	47.28	49.09	50.35	54.13	59.44	63.16
137	46.34	47.75	49.55	50.78	54.57	59.86	63.60
138	46.75	48.20	50.04	51.19	55.00	60.29	64.04
139	47.19	48.68	50.49	51.64	55.42	60.72	64.49
140	47.61	49.15	50.96	52.04	55.84	61.16	64.95
141	48.03	49.61	51.44	52.49	56.28	61.57	65.40
142	48.45	50.08	51.95	52.89	56.69	61.98	65.83
143	48.89	50.54	52.44	53.33	57.14	62.41	66.29
144	49.33	50.99	52.89	53.75	57.56	62.85	66.71
145	49.72	51.48	53.39	54.17	58.00	63.26	67.16
146	50.18	51.96	53.87	54.61	58.43	63.69	67.58
147	50.59	52.45	54.36	55.03	58.89	64.13	68.05
148	51.02	52.89	54.86	55.45	59.30	64.57	68.50
149	51.43	53.37	55.35	55.86	59.74	64.97	68.93
150	51.88	53.85	55.83	56.31	60.16	65.41	69.40

Multiple Carrier Pricing No Money Back Guarnatee

Continental US Ground PRP Net Rates

Wgt/Zone	2	3	4	5	6	7	8
1	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
2	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
3	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
4	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
5	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
6	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
7	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
8	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
9	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
10	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
11	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
12	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.62
13	$14.77	$14.77	$14.77	$15.06	$15.06	$15.30	$16.64
14	$14.77	$14.77	$14.77	$15.06	$15.06	$16.26	$17.59
15	$14.77	$14.77	$14.77	$15.06	$15.06	$16.75	$18.66
16	$14.77	$14.77	$14.77	$15.06	$15.06	$17.46	$19.22
17	$14.77	$14.77	$14.77	$15.06	$15.06	$18.53	$19.94
18	$14.77	$14.77	$14.77	$15.06	$15.70	$18.92	$21.12
19	$14.77	$14.77	$14.77	$15.06	$16.00	$19.41	$21.80
20	$14.77	$14.77	$14.77	$15.06	$16.54	$20.14	$22.81
21	$15.06	$15.06	$15.06	$15.06	$17.22	$20.89	$23.73
22	$15.06	$15.06	$15.06	$15.06	$18.10	$21.66	$24.77
23	$15.06	$15.06	$15.06	$15.47	$18.78	$22.39	$25.75
24	$15.06	$15.06	$15.06	$15.96	$19.50	$22.93	$26.77
25	$15.06	$15.06	$15.06	$16.43	$19.98	$24.11	$27.77
26	$15.06	$15.06	$15.06	$16.93	$20.71	$24.91	$28.69
27	$15.06	$15.06	$15.06	$17.21	$21.38	$25.36	$29.39
28	$15.06	$15.06	$15.25	$18.16	$22.59	$26.70	$30.70
29	$15.06	$15.06	$15.68	$18.41	$23.25	$27.35	$31.33
30	$15.06	$15.06	$16.12	$19.13	$23.62	$27.69	$32.64
31	$15.06	$15.06	$16.13	$19.15	$23.97	$28.13	$33.20
32	$15.06	$15.06	$16.39	$19.31	$24.43	$28.62	$34.21
33	$15.06	$15.16	$16.97	$20.21	$25.31	$29.36	$34.81
34	$15.06	$15.50	$17.51	$20.73	$25.78	$30.15	$36.12
35	$15.06	$16.17	$17.92	$21.23	$26.41	$30.92	$37.08
36	$15.06	$16.18	$18.24	$21.96	$27.08	$31.98	$37.82
37	$15.06	$16.54	$18.60	$22.44	$27.65	$32.99	$38.55
38	$15.06	$16.80	$19.01	$22.99	$28.29	$33.45	$39.27
39	$15.06	$17.12	$19.45	$23.24	$29.00	$34.45	$40.07
40	$15.06	$17.19	$19.50	$23.51	$29.60	$34.46	$40.35
41	$15.06	$17.77	$20.02	$24.08	$30.25	$35.51	$41.21
42	$15.06	$18.16	$20.79	$24.63	$30.97	$36.45	$41.82
43	$15.06	$18.26	$20.83	$25.39	$32.03	$37.42	$42.53
44	$15.06	$18.61	$21.57	$26.09	$32.31	$38.22	$42.99
45	$15.06	$18.71	$21.57	$26.11	$32.83	$39.34	$43.70
46	$15.23	$18.73	$22.05	$26.59	$33.71	$39.76	$44.43
47	$15.30	$18.97	$22.40	$26.78	$33.85	$40.54	$45.15
48	$15.31	$19.16	$22.69	$27.49	$34.36	$40.91	$45.87
49	$15.32	$19.17	$22.70	$27.50	$34.78	$41.63	$46.14
50	$15.32	$19.18	$22.71	$27.53	$34.90	$41.74	$46.84
51	$15.33	$19.19	$22.72	$27.54	$34.91	$41.75	$46.85
52	$15.34	$19.19	$22.73	$27.56	$34.92	$41.75	$46.86
53	$15.35	$19.20	$22.74	$27.60	$34.93	$41.76	$46.86
54	$15.37	$19.22	$22.79	$27.78	$34.94	$41.77	$47.35
55	$15.37	$19.23	$22.80	$28.18	$34.94	$41.78	$47.91

Multiple Carrier Pricing No Money Back Guarnatee

Continental US Ground PRP Net Rates

Wgt/Zone	2	3	4	5	6	7	8
56	$15.38	$19.38	$22.82	$28.57	$34.95	$41.78	$48.50
57	$15.65	$19.51	$23.09	$29.26	$34.96	$41.79	$49.00
58	$15.66	$19.52	$23.29	$29.57	$35.00	$41.80	$49.88
59	$15.94	$19.72	$23.63	$29.58	$35.65	$42.35	$50.24
60	$16.10	$20.09	$24.00	$30.08	$35.97	$42.59	$50.56
61	$16.41	$20.73	$24.01	$30.69	$36.29	$42.83	$50.86
62	$16.76	$21.59	$24.43	$31.28	$36.53	$43.50	$51.17
63	$16.79	$21.60	$24.44	$31.29	$36.79	$43.57	$51.49
64	$17.23	$22.22	$25.07	$31.59	$37.38	$43.87	$52.27
65	$17.42	$22.42	$25.09	$31.60	$37.72	$43.96	$52.37
66	$17.67	$22.83	$25.10	$31.64	$37.74	$44.09	$52.48
67	$17.90	$22.84	$25.38	$31.67	$38.04	$44.31	$52.60
68	$18.04	$23.47	$26.60	$32.11	$38.25	$44.56	$52.60
69	$18.25	$23.48	$26.61	$32.61	$38.44	$44.57	$52.88
70	$18.33	$23.53	$26.94	$33.02	$39.22	$44.58	$53.33
71	$18.43	$23.78	$27.36	$33.35	$39.83	$45.72	$53.34
72	$18.85	$23.81	$28.00	$33.87	$40.13	$47.23	$53.72
73	$19.16	$23.82	$28.01	$33.88	$40.17	$47.24	$53.81
74	$20.03	$23.85	$28.21	$34.08	$41.18	$47.76	$53.93
75	$20.96	$24.51	$28.29	$34.98	$41.57	$48.25	$53.95
76	$21.77	$25.41	$28.39	$35.22	$42.09	$49.03	$53.96
77	$22.82	$26.25	$29.52	$35.67	$42.34	$49.97	$53.96
78	$23.07	$26.75	$29.86	$36.07	$42.60	$50.80	$53.97
79	$24.12	$27.61	$30.31	$36.63	$43.49	$51.59	$54.86
80	$24.78	$28.39	$31.03	$37.50	$44.22	$51.82	$55.27
81	$25.58	$29.16	$32.05	$37.76	$44.79	$52.61	$55.96
82	$26.20	$29.55	$32.79	$38.46	$44.90	$53.97	$55.97
83	$26.69	$30.14	$33.50	$38.74	$45.47	$53.98	$55.98
84	$27.48	$30.87	$33.85	$39.10	$46.15	$54.64	$56.42
85	$28.22	$31.34	$34.50	$39.72	$46.86	$55.22	$57.03
86	$29.28	$32.67	$35.55	$40.47	$47.42	$56.25	$58.23
87	$29.86	$32.79	$35.65	$40.48	$48.04	$56.29	$58.32
88	$31.39	$33.85	$37.01	$41.78	$48.67	$56.89	$59.52
89	$32.48	$34.47	$37.72	$41.92	$49.27	$57.47	$60.76
90	$33.23	$35.02	$37.91	$42.34	$49.51	$57.71	$60.80
91	$33.44	$35.62	$38.28	$42.35	$50.02	$57.71	$60.87
92	$34.91	$36.29	$38.85	$42.99	$50.67	$57.96	$61.53
93	$35.07	$37.00	$39.97	$43.58	$51.07	$58.17	$62.15
94	$35.89	$37.31	$40.15	$44.14	$51.67	$58.28	$62.80
95	$36.72	$38.30	$40.76	$44.74	$52.01	$58.49	$63.47
96	$37.54	$38.57	$42.27	$45.68	$52.31	$58.90	$64.71
97	$38.41	$39.69	$42.27	$45.96	$52.94	$58.91	$64.74
98	$39.29	$39.95	$42.89	$46.51	$53.54	$59.33	$65.39

Multiple Carrier Pricing No Money Back Guarnatee

Continental US Ground PRP Net Rates

Wgt/Zone	2	3	4	5	6	7	8
99	$40.15	$40.58	$44.13	$47.08	$54.15	$59.94	$66.03
100	$40.90	$41.25	$44.53	$47.79	$54.74	$60.53	$66.69
101	$40.92	$41.25	$44.53	$47.80	$54.77	$60.54	$66.70
102	$41.26	$41.77	$45.02	$48.20	$54.89	$60.55	$66.73
103	$42.38	$42.42	$45.58	$48.69	$55.93	$61.61	$67.32
104	$42.65	$43.03	$46.13	$49.20	$56.10	$61.79	$67.95
105	$43.35	$43.67	$46.66	$50.22	$56.97	$62.15	$68.53
106	$44.06	$44.32	$47.19	$50.23	$56.98	$62.72	$69.17
107	$44.71	$44.99	$48.19	$51.21	$57.49	$63.26	$70.40
108	$45.35	$45.64	$48.28	$51.25	$58.02	$63.81	$70.41
109	$46.00	$46.25	$48.80	$51.74	$58.54	$64.36	$71.04
110	$46.56	$46.94	$49.36	$52.24	$59.11	$64.93	$71.65
111	$47.08	$47.46	$50.88	$53.26	$59.60	$65.46	$73.12
112	$48.04	$48.45	$50.94	$53.27	$60.11	$66.03	$73.20
113	$48.10	$48.49	$51.50	$53.76	$60.65	$66.58	$74.53
114	$48.60	$49.50	$52.07	$54.81	$61.67	$67.70	$75.02
115	$49.13	$50.06	$52.14	$54.95	$61.68	$67.71	$75.03
116	$49.63	$50.25	$53.21	$55.20	$62.09	$68.11	$75.49
117	$50.13	$50.78	$53.74	$56.22	$62.60	$69.19	$76.71
118	$50.65	$51.82	$53.80	$56.39	$63.11	$69.20	$77.40
119	$51.19	$51.87	$54.34	$56.71	$63.65	$69.74	$78.31
120	$52.08	$52.84	$54.90	$57.24	$64.16	$70.29	$78.41
121	$52.65	$53.13	$55.48	$57.64	$64.56	$70.69	$78.76
122	$53.02	$53.64	$56.03	$58.16	$65.08	$71.79	$79.41
123	$53.55	$53.69	$57.15	$58.66	$65.59	$71.97	$80.04
124	$54.07	$54.74	$57.74	$59.19	$66.13	$72.32	$80.64
125	$54.61	$54.74	$57.77	$59.70	$66.63	$72.87	$81.24
126	$55.65	$55.81	$59.46	$60.09	$67.02	$73.80	$83.33
127	$55.71	$55.84	$59.48	$60.61	$67.53	$73.81	$83.34
128	$56.23	$56.25	$60.07	$61.14	$68.56	$75.14	$84.58
129	$57.30	$57.51	$60.65	$61.67	$68.57	$75.15	$84.58
130	$57.32	$57.52	$61.20	$62.13	$69.06	$75.41	$85.04
131	$57.84	$57.88	$61.96	$62.57	$69.44	$76.33	$85.87
132	$58.39	$59.01	$61.96	$63.07	$69.96	$76.34	$86.29
133	$58.93	$59.10	$62.38	$63.57	$70.45	$76.87	$86.58
134	$59.47	$59.56	$62.99	$64.11	$70.98	$77.40	$86.95
135	$59.93	$60.72	$63.54	$64.64	$71.57	$77.97	$88.20
136	$60.43	$61.44	$65.20	$65.20	$72.14	$78.54	$88.22
137	$60.95	$61.45	$65.66	$65.67	$72.56	$79.03	$88.80
138	$61.51	$62.43	$66.63	$66.84	$73.83	$80.44	$90.41
139	$62.07	$63.05	$66.63	$66.85	$74.07	$80.45	$90.42
140	$62.61	$63.25	$66.65	$67.38	$74.44	$80.79	$90.68
141	$63.16	$63.66	$67.88	$67.91	$74.85	$81.19	$91.13
142	$63.43	$64.25	$67.89	$68.46	$75.41	$81.75	$91.73
143	$63.99	$64.84	$68.49	$69.01	$75.98	$82.34	$92.36
144	$64.55	$65.43	$69.82	$69.83	$76.56	$82.89	$92.99
145	$64.77	$67.35	$70.39	$70.42	$77.14	$83.43	$93.60
146	$65.33	$67.36	$70.40	$70.65	$77.71	$83.99	$94.21
147	$66.31	$67.38	$71.06	$71.23	$78.27	$84.56	$94.84
148	$66.48	$67.87	$71.80	$71.81	$79.42	$85.12	$95.48
149	$67.24	$68.46	$72.34	$72.35	$79.59	$85.66	$96.55
150	$67.25	$69.09	$73.53	$74.77	$80.01	$86.26	$97.18

Multiple Carrier Pricing No Money Back Guarnatee

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P		
Wgt/Zone	**51**	**54**
1	12.60	19.85
2	13.75	20.87
3	14.28	21.96
4	15.24	23.04
5	16.26	23.85
6	17.12	24.96
7	17.94	25.63
8	18.76	26.58
9	19.58	27.18
10	20.44	28.07
11	21.14	29.09
12	21.87	30.10
13	22.61	31.12
14	23.36	32.12
15	24.24	33.18
16	25.05	34.25
17	25.93	35.39
18	26.87	36.50
19	27.74	37.76
20	28.43	38.86
21	29.23	39.98
22	30.15	41.17
23	31.01	42.37
24	31.83	43.45
25	32.56	44.66
26	33.47	45.80
27	34.30	46.94
28	35.11	48.15
29	35.93	49.32
30	36.73	50.48
31	37.55	51.56
32	38.38	52.78
33	39.21	53.98
34	39.93	55.08
35	40.83	56.00
36	41.55	57.14
37	42.50	58.34
38	43.27	59.37
39	44.11	60.34
40	44.96	61.38
41	45.75	62.43
42	46.47	63.35
43	47.33	64.46
44	48.06	65.41

NASPO ValuePoint
eff. Dec. 7, 2020
Multiple National Carrier Pricing - no MBG

Multiple Carrier Pricing No Money Back Guarnatee

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P		
Wgt/Zone	**51**	**54**
45	48.82	66.53
46	49.59	67.49
47	50.37	68.56
48	51.14	69.62
49	52.00	70.55
50	52.86	71.59
51	54.45	73.18
52	54.45	73.18
53	55.92	74.63
54	55.92	74.63
55	57.34	76.10
56	57.34	76.10
57	58.48	77.57
58	58.48	77.57
59	59.80	79.05
60	59.80	79.05
61	60.90	80.74
62	60.90	80.74
63	61.98	82.16
64	61.98	82.16
65	62.83	83.56
66	62.83	83.56
67	63.84	85.14
68	63.84	85.14
69	64.74	86.69
70	64.74	86.69
71	65.72	88.17
72	65.72	88.17
73	66.76	90.02
74	66.76	90.02
75	67.72	91.88
76	67.72	91.88
77	68.27	93.17
78	68.27	93.17
79	69.13	95.28
80	69.13	95.28
81	69.67	97.38
82	69.67	97.38
83	70.43	99.35
84	70.43	99.35
85	70.91	101.59
86	70.91	101.59
87	71.72	103.58
88	71.72	103.58

NASPO ValuePoint
eff. Dec. 7, 2020
Multiple National Carrier Pricing - no MBG

Multiple Carrier Pricing No Money Back Guarnatee

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P		
Wgt/Zone	**51**	**54**
89	72.44	105.60
90	72.44	105.60
91	72.98	107.78
92	72.98	107.78
93	73.75	109.69
94	73.75	109.69
95	74.42	111.77
96	74.42	111.77
97	75.10	113.89
98	75.10	113.89
99	75.67	115.86
100	75.67	115.86
101	79.58	121.37
102	79.58	121.37
103	79.58	121.37
104	79.58	121.37
105	79.58	121.37
106	82.34	126.77
107	82.34	126.77
108	82.34	126.77
109	82.34	126.77
110	82.34	126.77
111	85.08	132.10
112	85.08	132.10
113	85.08	132.10
114	85.08	132.10
115	85.08	132.10
116	87.51	137.58
117	87.51	137.58
118	87.51	137.58
119	87.51	137.58
120	87.51	137.58
121	89.80	142.93
122	89.80	142.93
123	89.80	142.93
124	89.80	142.93
125	89.80	142.93
126	91.95	148.29
127	91.95	148.29
128	91.95	148.29
129	91.95	148.29
130	91.95	148.29
131	94.06	154.20
132	94.06	154.20

NASPO ValuePoint
eff. Dec. 7, 2020
Multiple National Carrier Pricing - no MBG

Multiple Carrier Pricing No Money Back Guarnatee

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P		
Wgt/Zone	**51**	**54**
133	94.06	154.20
134	94.06	154.20
135	94.06	154.20
136	96.22	160.16
137	96.22	160.16
138	96.22	160.16
139	96.22	160.16
140	96.22	160.16
141	98.33	165.98
142	98.33	165.98
143	98.33	165.98
144	98.33	165.98
145	98.33	165.98
146	100.45	171.81
147	100.45	171.81
148	100.45	171.81
149	100.45	171.81
150	100.45	171.81

Multiple Carrier Pricing No Money Back Guarnatee

FedEx Ground ~ to/from/intra Alaska & Hawaii OB/3P/IB/RB

Wgt/Zone	9	14	17	22	23	25	92	96
	To HI	Intra Oahu	To AK	Intra Alaska	From AK	From AK	From HI	From HI
1	19.53	4.88	19.53	4.88	7.61	7.86	7.61	7.86
2	21.68	4.92	21.68	4.92	8.21	8.46	8.21	8.46
3	23.64	4.96	23.64	4.96	9.69	9.93	9.69	9.93
4	25.86	5.01	25.86	5.01	10.91	11.50	10.91	11.50
5	28.15	5.03	28.15	5.05	12.38	13.04	12.38	13.04
6	30.60	5.04	30.60	5.20	13.94	14.69	13.94	14.69
7	32.69	5.10	32.69	5.41	15.47	16.27	15.47	16.27
8	34.61	5.19	34.61	5.59	17.02	17.93	17.02	17.93
9	37.06	5.31	37.06	5.79	18.51	19.57	18.51	19.57
10	39.36	5.36	39.36	5.98	20.03	21.24	20.03	21.24
11	41.61	5.43	41.61	6.21	21.57	22.83	21.57	22.83
12	43.39	5.51	43.39	6.44	23.00	24.44	23.00	24.44
13	45.19	5.58	45.19	6.65	24.38	25.91	24.38	25.91
14	47.06	5.64	47.06	6.89	25.66	27.43	25.66	27.43
15	48.81	5.68	48.81	7.09	26.93	28.90	26.93	28.90
16	51.16	5.75	51.16	7.26	28.12	30.29	28.12	30.29
17	52.96	5.81	52.96	7.48	29.46	31.88	29.46	31.88
18	55.39	5.87	55.39	7.67	30.82	33.45	30.82	33.45
19	57.62	5.93	57.62	7.92	32.17	35.04	32.17	35.04
20	59.77	5.98	59.77	8.14	33.47	36.59	33.47	36.59
21	61.36	6.07	61.36	8.38	34.64	38.19	34.64	38.19
22	63.26	6.14	63.26	8.56	35.76	39.66	35.76	39.66
23	65.20	6.17	65.20	8.78	36.88	41.19	36.88	41.19
24	67.33	6.23	67.33	9.03	38.01	42.67	38.01	42.67
25	69.43	6.29	69.43	9.28	39.24	44.14	39.24	44.14
26	71.74	6.36	71.74	9.49	40.43	45.62	40.43	45.62
27	73.74	6.44	73.74	9.77	41.59	47.01	41.59	47.01
28	75.72	6.48	75.72	9.99	42.81	48.45	42.81	48.45
29	77.59	6.56	77.59	10.23	44.01	49.83	44.01	49.83
30	79.43	6.61	79.43	10.48	45.23	51.26	45.23	51.26
31	81.39	6.67	81.39	10.66	46.40	52.59	46.40	52.59
32	83.15	6.72	83.15	10.84	47.51	53.85	47.51	53.85
33	84.90	6.75	84.90	11.02	48.63	55.05	48.63	55.05
34	86.79	6.84	86.79	11.23	49.71	56.12	49.71	56.12
35	88.94	6.93	88.94	11.43	50.64	57.17	50.64	57.17
36	91.04	6.97	91.04	11.60	51.53	58.11	51.53	58.11
37	93.12	7.04	93.12	11.80	52.40	59.05	52.40	59.05
38	95.32	7.12	95.32	11.98	53.27	59.98	53.27	59.98
39	97.39	7.17	97.39	12.16	54.17	60.95	54.17	60.95
40	99.47	7.22	99.47	12.35	55.05	61.96	55.05	61.96
41	101.37	7.31	101.37	12.52	55.96	63.08	55.96	63.08
42	103.29	7.37	103.29	12.75	56.81	64.16	56.81	64.16
43	105.41	7.47	105.41	12.86	57.64	65.28	57.64	65.28
44	107.52	7.57	107.52	13.09	58.55	66.37	58.55	66.37
45	109.60	7.65	109.60	13.26	59.43	67.49	59.43	67.49
46	111.70	7.80	111.70	13.46	60.32	68.58	60.32	68.58
47	113.85	7.91	113.85	13.62	61.21	69.72	61.21	69.72
48	115.82	8.03	115.82	13.84	62.07	70.79	62.07	70.79
49	117.77	8.17	117.77	14.06	62.97	71.82	62.97	71.82
50	119.76	8.35	119.76	14.27	63.84	72.76	63.84	72.76
51	121.77	8.50	121.77	14.47	64.63	73.71	64.63	73.71
52	123.75	8.62	123.75	14.71	65.38	74.65	65.38	74.65
53	125.64	8.77	125.64	14.93	66.08	75.59	66.08	75.59
54	127.63	8.95	127.63	15.18	66.80	76.52	66.80	76.52

FedEx Ground ~ to/from/intra Alaska & Hawaii OB/3P/IB/RB

Wgt/Zone	9	14	17	22	23	25	92	96
	To HI	Intra Oahu	To AK	Intra Alaska	From AK	From AK	From HI	From HI
55	129.61	9.12	129.61	15.38	67.50	77.51	67.50	77.51
56	131.62	9.28	131.62	15.62	68.15	78.35	68.15	78.35
57	133.69	9.41	133.69	15.83	68.78	79.15	68.78	79.15
58	135.69	9.59	135.69	16.05	69.40	79.97	69.40	79.97
59	137.76	9.77	137.76	16.27	70.07	80.75	70.07	80.75
60	139.93	9.90	139.93	16.49	70.69	81.50	70.69	81.50
61	141.63	10.05	141.63	16.70	71.32	82.22	71.32	82.22
62	143.97	10.23	143.97	16.93	72.01	82.93	72.01	82.93
63	146.30	10.35	146.30	17.15	72.63	83.65	72.63	83.65
64	148.76	10.53	148.76	17.38	73.23	84.35	73.23	84.35
65	151.17	10.69	151.17	17.61	73.86	85.06	73.86	85.06
66	153.51	10.83	153.51	17.81	74.39	85.76	74.39	85.76
67	155.86	11.00	155.86	18.05	74.96	86.47	74.96	86.47
68	158.08	11.13	158.08	18.26	75.48	87.20	75.48	87.20
69	160.40	11.33	160.40	18.49	76.04	87.88	76.04	87.88
70	163.80	11.46	163.80	18.69	76.63	88.59	76.63	88.59
71	166.28	11.61	166.28	18.92	77.17	89.31	77.17	89.31
72	168.77	12.27	168.77	19.54	77.75	90.02	77.75	90.02
73	171.23	12.86	171.23	20.20	78.31	90.72	78.31	90.72
74	172.88	13.54	172.88	20.82	78.95	91.42	78.95	91.42
75	174.86	14.17	174.86	21.49	79.64	92.14	79.64	92.14
76	177.00	14.80	177.00	22.12	80.40	92.87	80.40	92.87
77	178.47	15.41	178.47	22.75	81.07	93.60	81.07	93.60
78	179.43	16.05	179.43	23.39	81.90	94.26	81.90	94.26
79	179.45	16.70	179.45	24.04	82.73	94.99	82.73	94.99
80	181.32	17.33	181.32	24.68	83.47	95.69	83.47	95.69
81	182.86	17.95	182.86	25.29	84.29	96.39	84.29	96.39
82	183.79	18.60	183.79	25.94	85.00	97.10	85.00	97.10
83	185.78	19.22	185.78	26.60	85.73	97.84	85.73	97.84
84	187.90	19.88	187.90	27.23	86.45	98.53	86.45	98.53
85	190.10	20.50	190.10	27.89	87.18	99.26	87.18	99.26
86	192.10	21.13	192.10	28.50	88.00	99.92	88.00	99.92
87	194.25	21.78	194.25	29.15	88.76	100.70	88.76	100.70
88	196.39	22.39	196.39	29.77	89.57	101.34	89.57	101.34
89	198.46	23.04	198.46	30.43	90.29	102.08	90.29	102.08
90	200.46	23.64	200.46	31.07	91.03	102.77	91.03	102.77
91	202.61	24.31	202.61	31.70	91.73	103.50	91.73	103.50
92	204.52	24.95	204.52	32.35	92.45	104.21	92.45	104.21
93	206.54	25.59	206.54	32.98	93.20	104.92	93.20	104.92
94	208.49	26.22	208.49	33.65	93.88	105.61	93.88	105.61
95	210.49	26.84	210.49	34.30	94.67	106.29	94.67	106.29
96	212.41	27.47	212.41	34.92	95.49	107.03	95.49	107.03
97	214.46	28.12	214.46	35.57	96.27	107.72	96.27	107.72
98	216.39	28.75	216.39	36.20	97.09	108.46	97.09	108.46

FedEx Ground ~ to/from/intra Alaska & Hawaii OB/3P/IB/RB

Wgt/Zone	9	14	17	22	23	25	92	96
	To HI	Intra Oahu	To AK	Intra Alaska	From AK	From AK	From HI	From HI
99	218.40	29.37	218.40	36.84	97.83	109.21	97.83	109.21
100	220.42	30.04	220.42	37.44	98.53	109.86	98.53	109.86
101	222.46	30.67	222.46	38.12	99.26	110.61	99.26	110.61
102	224.49	31.29	224.49	38.77	99.95	111.27	99.95	111.27
103	226.51	31.91	226.51	39.41	100.75	112.02	100.75	112.02
104	228.66	32.55	228.66	40.06	101.57	112.73	101.57	112.73
105	230.69	33.18	230.69	40.67	102.35	113.44	102.35	113.44
106	232.82	33.81	232.82	41.31	103.09	114.14	103.09	114.14
107	234.98	34.46	234.98	41.96	103.80	114.82	103.80	114.82
108	237.12	35.10	237.12	42.60	104.52	115.55	104.52	115.55
109	239.14	35.73	239.14	43.24	105.19	116.23	105.19	116.23
110	241.18	36.40	241.18	43.89	106.04	116.97	106.04	116.97
111	243.91	36.97	243.91	44.52	106.83	117.68	106.83	117.68
112	246.68	37.63	246.68	45.17	107.64	118.44	107.64	118.44
113	248.82	38.24	248.82	45.80	108.36	119.25	108.36	119.25
114	250.99	38.89	250.99	46.45	109.08	120.02	109.08	120.02
115	253.12	39.50	253.12	47.08	109.81	120.80	109.81	120.80
116	255.17	40.15	255.17	47.73	110.55	121.63	110.55	121.63
117	257.24	40.81	257.24	48.34	111.28	122.40	111.28	122.40
118	259.26	41.43	259.26	49.01	112.11	123.19	112.11	123.19
119	263.01	42.06	263.01	49.65	112.90	123.90	112.90	123.90
120	265.20	42.67	265.20	50.30	113.67	124.61	113.67	124.61
121	267.46	43.33	267.46	50.93	114.51	125.31	114.51	125.31
122	269.71	43.96	269.71	51.60	115.32	126.01	115.32	126.01
123	272.03	44.57	272.03	52.23	116.08	126.73	116.08	126.73
124	274.27	45.24	274.27	52.87	116.88	127.43	116.88	127.43
125	276.59	45.86	276.59	53.47	117.70	128.16	117.70	128.16
126	278.84	46.52	278.84	54.14	118.52	128.84	118.52	128.84
127	281.12	47.12	281.12	54.77	119.28	129.59	119.28	129.59
128	283.40	47.77	283.40	55.43	120.09	130.36	120.09	130.36
129	285.68	48.36	285.68	56.03	120.90	131.11	120.90	131.11
130	287.94	49.03	287.94	56.69	121.68	131.91	121.68	131.91
131	291.63	49.66	291.63	57.35	122.48	132.74	122.48	132.74
132	293.91	50.31	293.91	58.00	123.33	133.50	123.33	133.50
133	296.22	50.93	296.22	58.60	124.11	134.30	124.11	134.30
134	298.51	51.60	298.51	59.25	124.88	135.09	124.88	135.09
135	300.79	52.23	300.79	59.87	125.71	135.79	125.71	135.79
136	303.07	52.86	303.07	60.54	126.54	136.51	126.54	136.51
137	305.39	53.46	305.39	61.18	127.28	137.21	127.28	137.21
138	307.67	54.13	307.67	61.81	128.11	137.91	128.11	137.91
139	309.95	54.73	309.95	62.44	128.89	138.60	128.89	138.60
140	312.12	55.39	312.12	63.12	129.68	139.35	129.68	139.35
141	314.30	56.01	314.30	63.71	130.47	140.02	130.47	140.02
142	316.51	56.63	316.51	64.36	131.31	140.76	131.31	140.76
143	318.64	57.29	318.64	64.99	132.09	141.45	132.09	141.45
144	320.86	57.91	320.86	65.65	132.90	142.27	132.90	142.27
145	323.09	58.55	323.09	66.30	133.68	143.05	133.68	143.05
146	325.42	59.16	325.42	66.92	134.49	143.83	134.49	143.83
147	327.72	59.82	327.72	67.57	135.27	144.60	135.27	144.60
148	330.00	60.43	330.00	68.23	136.09	145.38	136.09	145.38
149	333.87	61.07	333.87	68.86	136.89	146.20	136.89	146.20
150	336.16	61.73	336.16	69.50	137.68	146.97	137.68	146.97

Multiple Carrier Pricing No Money Back Guarnatee

FedEx Ground Multiweight

Rates ($) Per 100 Lbs, For Multiweight Service For Shipments 200 Lbs and greater

	Rated Shipment Weight	2	3	4	5	6	7	8
Rate ($) per/lb	200 to 299 lbs.	$19.23	$24.88	$30.50	$32.39	$32.39	$32.39	$32.39
Hundredweight	300 to 399 lbs.	$18.14	$23.71	$29.20	$32.39	$32.39	$32.39	$32.39
	400 to 499 lbs.	$15.98	$20.87	$25.70	$31.91	$32.38	$32.39	$32.39
	500 to 999 lbs.	$13.05	$17.12	$21.03	$26.14	$30.39	$34.58	$38.86
	1000 Plus lbs.	$13.45	$17.41	$21.42	$26.71	$31.03	$35.31	$39.71

Minimum Average Package Weight :	15 Lbs	
Minimum Charge per Shipment Zones :	$38.42	$46.11
Minimum Shipment Zones	2-3	4-8
Multiweight Tier	100	100
Minimum Shipment Weight :	200 Lbs	

Multiple Carrier Pricing No Money Back Guarnatee

Wgt/Zone	2	3	4	5	6	7	8
1	4.37	4.38	4.39	4.49	4.52	4.61	4.74
2	4.38	4.39	4.44	4.70	4.98	4.98	4.98
3	4.39	4.40	4.87	4.98	4.98	5.03	5.41
4	4.40	4.43	4.88	4.98	5.13	5.31	5.78
5	4.42	4.62	4.88	5.04	5.38	5.58	6.12
6	4.43	4.80	4.88	5.04	5.44	5.63	6.15
7	4.63	4.88	4.88	5.19	5.55	5.84	6.44
8	4.82	4.88	4.88	5.32	5.73	6.10	6.84
9	4.88	4.88	4.98	5.46	5.88	6.42	7.30
10	4.88	4.88	5.00	5.49	6.12	6.91	7.79
11	4.88	4.88	5.02	5.52	6.19	7.16	8.11
12	4.88	4.88	5.09	5.64	6.46	7.63	8.68
13	4.88	4.88	5.20	5.78	6.78	8.14	9.28
14	4.88	5.00	5.30	5.91	7.16	8.62	9.86
15	4.88	5.17	5.38	6.06	7.54	9.07	10.48
16	4.96	5.25	5.48	6.16	7.82	9.49	10.96
17	5.00	5.44	5.64	6.42	8.21	9.95	11.49
18	5.07	5.63	5.81	6.76	8.64	10.39	12.06
19	5.20	5.80	6.05	7.08	9.01	10.88	12.65
20	5.28	5.95	6.24	7.48	9.50	11.42	13.39
21	5.40	6.16	6.44	7.54	9.58	11.50	13.52
22	5.54	6.37	6.68	7.82	9.98	11.94	14.12
23	5.67	6.52	6.90	8.13	10.35	12.40	14.70
24	5.80	6.72	7.12	8.36	10.74	12.81	15.25
25	5.92	6.90	7.34	8.63	11.11	13.28	15.84
26	6.10	7.05	7.56	8.92	11.52	13.74	16.40
27	6.24	7.22	7.79	9.17	11.92	14.16	16.99
28	6.38	7.38	8.04	9.47	12.31	14.62	17.57
29	6.49	7.56	8.24	9.72	12.72	15.05	18.18
30	6.68	7.76	8.52	10.04	13.12	15.48	18.76
31	6.79	7.91	8.73	10.29	13.50	15.92	19.30
32	6.86	8.10	8.98	10.57	13.88	16.36	19.90
33	6.98	8.24	9.20	10.90	14.24	16.79	20.46
34	7.13	8.45	9.43	11.15	14.67	17.23	21.03
35	7.26	8.66	9.66	11.43	15.03	17.68	21.59
36	7.37	8.78	9.87	11.76	15.39	18.11	22.11
37	7.51	9.01	10.10	11.99	15.73	18.56	22.50
38	7.63	9.16	10.33	12.31	16.09	19.01	22.94
39	7.74	9.33	10.55	12.58	16.45	19.44	23.38
40	7.84	9.56	10.80	12.85	16.82	19.87	23.80
41	8.00	9.70	10.98	13.15	17.15	20.29	24.23
42	8.13	9.88	11.21	13.41	17.50	20.76	24.64
43	8.20	10.08	11.42	13.74	17.80	21.20	25.05
44	8.32	10.21	11.61	13.99	18.14	21.63	25.48
45	8.39	10.40	11.85	14.28	18.43	22.09	25.92
46	8.52	10.57	11.99	14.56	18.74	22.49	26.34
47	8.61	10.74	12.22	14.79	19.01	22.94	26.76
48	8.66	10.90	12.40	15.08	19.26	23.39	27.17
49	8.68	10.90	12.58	15.32	19.53	23.83	27.60
50	8.71	10.92	12.60	15.37	19.77	24.27	28.01
51	8.73	10.96	12.61	15.40	19.89	24.33	28.13
52	8.74	10.97	12.64	15.48	20.00	24.40	28.28
53	8.82	11.07	12.78	15.66	20.03	24.53	28.33
54	8.94	11.20	12.97	15.87	20.05	24.75	28.75
55	9.02	11.29	13.09	16.10	20.27	24.95	29.16

Wgt/Zone	2	3	4	5	6	7	8
56	9.09	11.38	13.23	16.35	20.51	25.14	29.58
57	9.20	11.50	13.37	16.57	20.74	25.29	29.93
58	9.28	11.61	13.52	16.75	20.97	25.46	30.22
59	9.40	11.77	13.70	16.93	21.17	25.60	30.45
60	9.47	11.88	13.85	17.04	21.34	25.75	30.62
61	9.56	11.97	13.98	17.23	21.53	25.91	30.83
62	9.61	12.08	14.12	17.39	21.68	26.04	31.02
63	9.70	12.22	14.23	17.53	21.84	26.22	31.20
64	9.77	12.32	14.39	17.67	21.97	26.42	31.37
65	9.87	12.49	14.56	17.78	22.19	26.54	31.58
66	9.96	12.63	14.73	17.89	22.39	26.66	31.81
67	10.04	12.75	14.86	17.99	22.60	26.80	31.88
68	10.12	12.86	14.98	18.07	22.71	26.94	31.94
69	10.19	13.01	15.00	18.11	22.81	27.10	32.03
70	10.27	13.14	15.05	18.15	22.94	27.25	32.12
71	10.38	13.17	15.06	18.18	23.04	27.42	32.21
72	10.90	13.53	15.16	18.33	23.10	27.44	32.26
73	11.42	14.01	15.52	18.77	23.19	27.50	32.28
74	11.95	14.55	16.00	19.27	23.62	27.71	32.30
75	12.51	15.03	16.45	19.76	24.05	28.21	32.33
76	13.05	15.52	16.94	20.23	24.47	28.75	32.39
77	13.56	16.01	17.39	20.70	24.91	29.27	32.45
78	14.14	16.49	17.86	21.14	25.33	29.76	32.48
79	14.68	17.00	18.33	21.63	25.76	30.19	32.61
80	15.21	17.51	18.77	22.10	26.21	30.60	33.02
81	15.60	17.92	19.22	22.38	26.55	31.03	33.43
82	16.11	18.36	19.69	22.84	26.89	31.48	33.81
83	16.67	18.80	20.17	23.28	27.32	31.88	34.19
84	17.22	19.27	20.58	23.73	27.72	32.28	34.57
85	17.78	19.73	21.03	24.18	28.14	32.61	34.95
86	18.36	20.22	21.49	24.64	28.53	32.99	35.37
87	18.92	20.71	21.99	25.11	28.89	33.31	35.73
88	19.52	21.17	22.44	25.54	29.29	33.66	36.15
89	20.09	21.64	22.89	25.98	29.66	34.02	36.52
90	20.70	22.13	23.34	26.33	30.04	34.35	36.90
91	21.22	22.62	23.87	26.78	30.43	34.72	37.32
92	21.69	23.06	24.29	27.14	30.79	35.06	37.69
93	22.22	23.54	24.81	27.58	31.15	35.43	38.08
94	22.75	24.01	25.24	27.95	31.54	35.82	38.48
95	23.27	24.50	25.76	28.38	31.88	36.22	38.89
96	23.82	24.96	26.30	28.81	32.28	36.57	39.28
97	24.33	25.44	26.71	29.27	32.62	36.97	39.69
98	24.87	25.86	27.25	29.63	33.02	37.33	40.07
99	25.45	26.24	27.77	29.99	33.41	37.68	40.48
100	26.00	26.68	28.29	30.45	33.76	38.06	40.86
101	30.55	31.38	33.58	36.01	39.41	44.42	47.63
102	30.88	31.89	33.99	36.48	39.84	44.85	48.10
103	31.38	32.40	34.40	36.88	40.24	45.29	48.53
104	31.89	32.89	34.84	37.26	40.66	45.71	48.97
105	32.44	33.41	35.27	37.67	41.09	46.16	49.41
106	32.98	33.92	35.66	38.06	41.48	46.58	49.86
107	33.50	34.42	36.11	38.47	41.93	47.01	50.31
108	34.05	34.92	36.52	38.88	42.34	47.44	50.77
109	34.57	35.43	36.94	39.28	42.72	47.86	51.19
110	35.16	35.97	37.39	39.68	43.16	48.30	51.66
111	35.55	36.37	37.84	40.07	43.59	48.73	52.08
112	35.93	36.79	38.25	40.51	43.99	49.15	52.53
113	36.29	37.20	38.70	40.88	44.42	49.57	52.95
114	36.69	37.63	39.14	41.29	44.85	50.02	53.39
115	37.06	38.06	39.55	41.70	45.25	50.45	53.83

NASPO ValuePoint
eff. Dec. 7, 2020
Multiple National Carrier Pricing - no MBG

Wgt/Zone	2	3	4	5	6	7	8
116	37.46	38.47	40.00	42.10	45.69	50.88	54.26
117	37.86	38.90	40.43	42.50	46.11	51.32	54.70
118	38.25	39.32	40.86	42.91	46.50	51.73	55.14
119	38.63	39.77	41.30	43.33	46.93	52.18	55.55
120	39.30	40.18	41.74	43.73	47.31	52.58	56.02
121	39.80	40.62	42.18	44.13	47.78	53.03	56.43
122	40.19	41.06	42.63	44.54	48.18	53.43	56.92
123	40.61	41.47	43.08	44.95	48.62	53.87	57.35
124	41.02	41.96	43.56	45.36	49.03	54.30	57.80
125	41.42	42.37	43.99	45.78	49.45	54.71	58.24
126	41.83	42.82	44.46	46.20	49.90	55.17	58.67
127	42.21	43.24	44.92	46.61	50.30	55.57	59.13
128	42.63	43.71	45.36	47.04	50.74	56.01	59.58
129	43.04	44.13	45.82	47.46	51.15	56.42	60.01
130	43.44	44.56	46.25	47.85	51.56	56.89	60.48
131	43.88	45.03	46.74	48.28	52.00	57.28	60.92
132	44.27	45.47	47.21	48.68	52.45	57.72	61.37
133	44.68	45.91	47.67	49.09	52.86	58.18	61.79
134	45.09	46.38	48.14	49.53	53.28	58.58	62.25
135	45.52	46.85	48.62	49.94	53.72	59.02	62.69
136	45.91	47.28	49.09	50.35	54.13	59.44	63.16
137	46.34	47.75	49.55	50.78	54.57	59.86	63.60
138	46.75	48.20	50.04	51.19	55.00	60.29	64.04
139	47.19	48.68	50.49	51.64	55.42	60.72	64.49
140	47.61	49.15	50.96	52.04	55.84	61.16	64.95
141	48.03	49.61	51.44	52.49	56.28	61.57	65.40
142	48.45	50.08	51.95	52.89	56.69	61.98	65.83
143	48.89	50.54	52.44	53.33	57.14	62.41	66.29
144	49.33	50.99	52.89	53.75	57.56	62.85	66.71
145	49.72	51.48	53.39	54.17	58.00	63.26	67.16
146	50.18	51.96	53.87	54.61	58.43	63.69	67.58
147	50.59	52.45	54.36	55.03	58.89	64.13	68.05
148	51.02	52.89	54.86	55.45	59.30	64.57	68.50
149	51.43	53.37	55.35	55.86	59.74	64.97	68.93
150	51.88	53.85	55.83	56.31	60.16	65.41	69.40

Multiple Carrier Pricing No Money Back Guarnatee

Weight	2	3	4	5	6	7	8
1	$6.02	$6.02	$6.02	$6.02	$6.02	$6.02	$6.02
2	$6.02	$6.02	$6.02	$6.02	$6.12	$6.36	$6.47
3	$6.02	$6.02	$6.05	$6.31	$6.56	$6.78	$7.11
4	$6.02	$6.02	$6.36	$6.65	$6.83	$7.29	$7.63
5	$6.02	$6.02	$6.58	$6.95	$7.25	$7.62	$8.05
6	$6.02	$6.05	$6.79	$7.15	$7.41	$7.82	$8.19
7	$6.02	$6.20	$6.91	$7.38	$7.56	$8.03	$8.60
8	$6.02	$6.36	$7.09	$7.51	$7.78	$8.28	$8.88
9	$6.02	$6.50	$7.17	$7.58	$7.95	$8.62	$9.36
10	$6.20	$6.69	$7.38	$7.80	$8.18	$8.87	$9.64
11	$6.38	$6.89	$7.60	$8.03	$8.42	$9.13	$9.92
12	$6.57	$7.09	$7.82	$8.27	$8.67	$9.40	$10.21
13	$6.76	$7.30	$8.05	$8.51	$8.93	$9.68	$10.51
14	$6.96	$7.51	$8.29	$8.76	$9.19	$9.97	$10.82
15	$7.16	$7.73	$8.53	$9.02	$9.46	$10.26	$11.14
16	$7.37	$7.96	$8.78	$9.29	$9.74	$10.56	$11.47
17	$7.59	$8.19	$9.04	$9.56	$10.03	$10.87	$11.81
18	$7.81	$8.43	$9.31	$9.84	$10.33	$11.19	$12.16
19	$8.04	$8.68	$9.58	$10.13	$10.63	$11.52	$12.52
20	$8.28	$8.94	$9.86	$10.43	$10.94	$11.86	$12.89
21	$8.52	$9.20	$10.15	$10.74	$11.26	$12.21	$13.27
22	$8.77	$9.47	$10.45	$11.06	$11.59	$12.57	$13.66
23	$9.03	$9.75	$10.76	$11.39	$11.93	$12.94	$14.06
24	$9.30	$10.04	$11.08	$11.73	$12.28	$13.32	$14.48
25	$9.57	$10.34	$11.41	$12.08	$12.64	$13.71	$14.91
26	$9.85	$10.65	$11.75	$12.44	$13.01	$14.12	$15.35
27	$10.14	$10.96	$12.10	$12.81	$13.40	$14.54	$15.81
28	$10.44	$11.28	$12.46	$13.19	$13.80	$14.97	$16.28
29	$10.75	$11.61	$12.83	$13.58	$14.21	$15.41	$16.76
30	$11.07	$11.95	$13.21	$13.98	$14.63	$15.87	$17.26
31	$11.40	$12.30	$13.60	$14.39	$15.06	$16.34	$17.77
32	$11.74	$12.66	$14.00	$14.82	$15.51	$16.83	$18.30
33	$12.09	$13.03	$14.42	$15.26	$15.97	$17.33	$18.84
34	$12.45	$13.42	$14.85	$15.71	$16.44	$17.84	$19.40
35	$12.82	$13.82	$15.29	$16.18	$16.93	$18.37	$19.98
36	$13.20	$14.23	$15.74	$16.66	$17.43	$18.92	$20.57
37	$13.59	$14.65	$16.21	$17.15	$17.95	$19.48	$21.18
38	$13.99	$15.08	$16.69	$17.66	$18.48	$20.06	$21.81
39	$14.40	$15.53	$17.19	$18.18	$19.03	$20.66	$22.46
40	$14.83	$15.99	$17.70	$18.72	$19.60	$21.27	$23.13
41	$15.27	$16.46	$18.23	$19.28	$20.18	$21.90	$23.82
42	$15.72	$16.95	$18.77	$19.85	$20.78	$22.55	$24.53
43	$16.19	$17.45	$19.33	$20.44	$21.40	$23.22	$25.26
44	$16.67	$17.97	$19.90	$21.05	$22.04	$23.91	$26.01
45	$17.17	$18.50	$20.49	$21.68	$22.70	$24.62	$26.79
46	$17.68	$19.05	$21.10	$22.33	$23.38	$25.35	$27.59
47	$18.21	$19.62	$21.73	$22.99	$24.08	$26.11	$28.41
48	$18.75	$20.20	$22.38	$23.67	$24.80	$26.89	$29.26
49	$19.31	$20.80	$23.05	$24.38	$25.54	$27.69	$30.13
50	$19.88	$21.42	$23.74	$25.11	$26.30	$28.52	$31.03

Multiple Carrier Pricing No Money Back Guarnatee

Weight	2	3	4	5	6	7	8
51	$20.47	$22.06	$24.45	$25.86	$27.08	$29.37	$31.96
52	$21.08	$22.72	$25.18	$26.63	$27.89	$30.25	$32.91
53	$21.71	$23.40	$25.93	$27.42	$28.72	$31.15	$33.89
54	$22.36	$24.10	$26.70	$28.24	$29.58	$32.08	$34.90
55	$23.03	$24.82	$27.50	$29.08	$30.46	$33.04	$35.94
56	$23.72	$25.56	$28.32	$29.95	$31.37	$34.03	$37.01
57	$24.43	$26.32	$29.16	$30.84	$32.31	$35.05	$38.12
58	$25.16	$27.10	$30.03	$31.76	$33.27	$36.10	$39.26
59	$25.91	$27.91	$30.93	$32.71	$34.26	$37.18	$40.43
60	$26.68	$28.74	$31.85	$33.69	$35.28	$38.29	$41.64
61	$27.48	$29.60	$32.80	$34.70	$36.33	$39.43	$42.88
62	$28.30	$30.48	$33.78	$35.74	$37.41	$40.61	$44.16
63	$29.14	$31.39	$34.79	$36.81	$38.53	$41.82	$45.48
64	$30.01	$32.33	$35.83	$37.91	$39.68	$43.07	$46.84
65	$30.91	$33.29	$36.90	$39.04	$40.87	$44.36	$48.24
66	$31.83	$34.28	$38.00	$40.21	$42.09	$45.69	$49.68
67	$32.78	$35.30	$39.14	$41.41	$43.35	$47.06	$51.17
68	$33.76	$36.35	$40.31	$42.65	$44.65	$48.47	$52.70
69	$34.77	$37.44	$41.51	$43.92	$45.98	$49.92	$54.28
70	$35.81	$38.56	$42.75	$45.23	$47.35	$51.41	$55.90
71	$36.88	$39.71	$44.03	$46.58	$48.77	$52.95	$57.57

Multiple Carrier Pricing No Money Back Guarnatee

Weight	2	3	4	5	6	7	8
1	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
2	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
3	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
4	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
5	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
6	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
7	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
8	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
9	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
10	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
11	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
12	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
13	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
14	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
15	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
16	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64

Multiple Carrier Pricing No Money Back Guarnatee

Weight	*FedEx U.S. Export Priority Express Shipment Rates*															
	International Zones															
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	PR
FedEx Envelope	36.85	38.1	38.1	44.3	100.7	44.3	44.3	49.6	44.3	52.2	52.2	70	100.7	52.2	70	17.24
FedEx Pak 1 lb.	45.2	46.4	46.4	57.2	116.05	57.2	57.2	67.45	57.2	62.35	62.35	70	116.05	62.35	70	22.84
FedEx Pak 2 lbs.	45.2	46.4	46.4	57.2	116.05	57.2	57.2	67.45	57.2	62.35	62.35	70	116.05	62.35	70	24.93
1	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	27.16
2	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	29.65
3	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	33.04
4	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	36.1
5	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	39.09
6	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	41.92
7	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	44.92
8	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	47.37
9	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	50.4
10	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	53.65
11	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	56.68
12	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	59.43
13	52.2	53.3	53.3	66.25	131.45	68.15	66.25	82.75	70	83.12	80.3	106.73	131.45	80.3	90.65	62.09
14	52.2	53.3	58.76	70.72	131.45	72.26	69.83	82.75	70	95.47	82.3	119.48	131.45	87.66	92.72	64.9
15	52.2	54.39	62.89	73.15	131.45	74.88	73.7	86.27	70	100.16	94.89	125.68	131.45	91.97	94.56	67.2
16	52.2	56.16	63.3	75.72	145.85	77.64	77.26	89.66	70	104.17	96.93	140.58	139.7	96.11	97.95	69.82
17	52.2	57.81	63.43	77.3	147.64	79.72	77.61	90	70	106.92	97.14	142.08	146.32	98.3	98.88	71.37
18	52.2	57.97	63.56	77.46	152.13	79.93	77.77	90.18	70	107.2	97.33	147.09	152.58	98.52	99.08	73.19
19	52.2	58.64	63.69	77.62	159.78	80.09	77.93	90.36	70	107.41	97.54	148.62	153.21	98.72	99.28	75.63
20	52.2	58.75	63.81	77.78	160.55	80.26	78.08	90.54	70	107.63	97.73	148.92	153.51	98.91	99.48	77.12
21	52.26	58.81	63.87	77.83	160.63	80.31	78.14	90.6	70	107.69	97.78	148.97	153.57	98.97	99.54	78.87
22	52.31	58.87	63.92	77.88	160.68	80.36	78.2	90.65	70	107.75	97.84	149.03	153.62	99.02	99.59	80.66
23	52.37	58.92	63.98	77.94	160.74	80.42	78.26	90.71	70	107.8	97.89	149.08	153.68	99.08	99.65	82.85
24	52.43	58.98	64.03	78	160.82	80.48	78.31	90.79	70	107.89	97.96	149.17	153.74	99.15	99.71	84.41
25	53.08	59.81	64.63	79.26	162.54	81.71	79.35	92.36	70	109.57	99.23	150.81	154.97	100.63	101.06	87.05
26	66.15	76.36	76.54	104.47	196.87	106.36	100.15	123.84	77.43	143.03	124.65	183.63	179.57	130.18	127.91	88.37
27	70.29	81.29	85.6	112.9	221.73	112.81	112.09	128.83	79	151.01	133.95	197.65	219.59	137.94	141.37	90.25
28	72.72	82.38	89.85	115.7	233.25	115.37	113.28	129.33	79.16	151.81	134.88	199.05	225.07	138.71	142.72	91.93
29	74.08	83.39	90.28	117.85	237.72	115.63	113.57	129.71	79.26	156.01	146.22	208	225.62	147.25	143.15	93.36
30	75.54	83.57	90.38	120.36	238.95	116.03	119.21	137.22	81.23	156.63	149.81	209.64	226.14	148.11	143.68	95.04
31	77.35	87.09	90.49	122.91	239.07	120.58	124.13	138.76	84.11	169.01	151.22	210.13	226.69	155.9	154.24	96.76
32	78.94	88.54	90.78	123.3	240.01	127.37	124.62	139.5	87.81	173.11	151.4	211.15	227.29	156.68	160.12	98.57
33	80.54	90.29	96.23	131.21	246.73	129.88	130.26	140.33	89.71	177.08	154.87	226.79	239.28	157	160.71	100.81
34	82.14	91.75	96.78	132	247.4	131.99	130.83	140.61	93	180.91	158.51	228.36	240.48	163.27	161.39	102.86
35	83.49	93.22	96.83	137.32	260.8	132.21	131.18	146.31	93.4	184.87	158.88	241.9	240.73	163.9	174.97	104.96
36	83.63	93.37	96.92	139.78	262.14	132.6	138.2	146.88	101.32	185.27	158.93	250.58	245.84	173.79	176.33	106.99
37	86.32	96.43	96.98	140.02	262.28	140.43	140.85	147.46	106.97	192.8	159.25	256.86	250.58	174.78	176.47	109.33
38	87.43	97.74	97.24	140.39	262.33	142.88	143.35	152.04	107.54	200.43	165.57	257.49	251.06	175.26	177.61	111.31
39	89.02	99.05	99.4	147.68	262.39	145.56	145.98	154	109.74	204.04	168.54	257.55	251.68	184.91	177.73	113.48
40	90.62	100.36	99.61	150.01	262.44	145.83	146.25	161.12	109.96	204.41	168.84	257.6	264.1	185.88	178.2	115.78
41	92.23	101.69	100.63	152.6	262.52	150.28	146.59	161.83	112.08	208.36	174.78	257.82	281.45	186.39	187.62	118.06
42	93.7	103.28	104.95	154.55	263.42	152.64	153.1	162.72	112.55	212.33	178.27	261.92	286.05	196.55	191.86	120.45
43	94.93	105.47	108.51	157.66	281.29	155.14	155.6	172.67	112.66	216.3	178.66	263.68	296.47	197.57	199.93	122.9
44	96.29	107.08	108.87	159.73	290.17	157.5	157.96	182.23	114.79	220.26	186.52	263.86	297.52	203.89	202.6	125.56
45	97.76	108.39	109.17	162.19	291.06	160	160.47	187.85	115.18	224.22	200.96	263.92	298.87	205.73	202.96	127.56
46	98.87	110.73	113.77	164.79	308.81	161.66	162.14	188.41	122.93	231.43	202.4	263.97	325.9	207.56	210.29	129.76
47	100.34	111.89	115.64	167.63	322.37	164.3	164.78	191.2	123.7	232.16	213.49	264.12	328.62	207.84	211.02	131.82
48	101.69	113.97	117.14	170.1	323.72	166.8	165.05	196.86	123.94	236.12	214.6	267.16	328.89	213.36	211.1	134.27
49	102.8	115.07	117.3	172.55	338.83	169.44	169.93	197.42	128.66	239.94	218.06	267.47	328.96	213.92	211.15	136.68
50	104.28	116.43	117.39	172.81	340.34	171.83	172.34	197.68	129.14	243.6	218.74	269.28	329.02	213.98	211.92	136.72
51	104.92	117.3	119.15	177.66	341.33	172.08	172.58	202.8	136.63	244.06	232.23	305.48	329.57	214.03	227.3	141.87
52	106.74	118.65	119.38	179.81	341.43	174.85	175.36	208.73	137.99	253.14	233.58	309.1	340.57	214.44	228.84	144.73
53	107.51	119.47	124	180.8	341.5	175.13	175.64	209.33	139.45	254.06	233.72	310.83	341.68	222.64	237.84	147.16
54	108.38	120.47	125.24	183.66	341.92	177.88	175.82	212.8	139.6	257.23	233.77	311.19	341.79	223.46	238.74	149.91
55	109.51	121.62	126.48	186.53	350.27	180.65	179.24	213.86	142.46	262.11	234.06	318.45	343.19	228.48	240.39	152.25
56	110.64	122.78	127.72	189.4	358.62	183.43	182.66	214.93	145.32	266.98	234.35	325.7	344.6	233.5	242.03	154.66

57	111.77	123.93	128.97	192.26	366.98	186.2	186.09	216	148.18	271.85	234.64	332.96	346	238.52	243.68	157.23
58	112.9	125.09	130.21	195.13	375.33	188.98	189.51	217.06	151.04	276.73	234.94	340.21	347.41	243.54	245.32	160
59	113.57	126.14	130.37	197.56	376.46	191.37	191.93	222.32	151.35	280.33	235	340.94	363.47	256.2	269.19	160.68
60	116.45	127.89	130.5	201.58	389.83	196.28	196.86	234.41	151.41	289.94	235.48	341.02	365.08	264.03	271.58	164.79
61	117.05	128.45	132.82	203.16	391.17	196.78	197.36	235.62	151.85	296.39	245.12	341.08	365.24	266.3	271.82	168.42
62	118.66	130.23	133.05	203.41	391.3	201.43	202.03	236.4	160.52	297.97	246.09	341.13	365.96	266.53	272.19	171.04
63	119.78	130.9	133.11	208.46	391.36	201.9	202.5	236.47	161.39	298.69	257.08	341.19	366.3	267.06	272.57	173.85
64	120.88	132.2	133.16	212.84	391.42	206.57	207.19	236.54	161.48	312.53	259.75	341.98	373.16	277.64	273.16	176.64
65	122.33	133.2	133.29	213.75	391.5	207.05	207.66	236.6	161.56	314.8	260.02	357.67	373.84	278.7	284.87	176.7
66	122.48	134.3	135.83	218.28	391.78	211.71	208.38	237.01	162.09	315.03	260.74	359.24	373.92	278.81	286.58	179.81
67	124.27	135.66	136.14	219.07	392.35	212.18	208.81	245.13	172.68	317.07	275.21	364.17	375.5	278.94	286.75	185.37
68	124.82	136.64	142.44	223.88	392.4	216.84	217.12	250.83	173.74	317.45	276.66	388.13	407.1	281.08	286.82	185.84
69	126.73	138.1	143.07	224.36	392.72	217.32	217.96	253.79	173.85	324.98	278.22	390.53	410.27	284.59	286.88	191.61
70	127.4	138.73	144.96	229.18	398.97	221.98	222.64	254.4	173.93	335.8	279.87	390.77	410.7	288.99	287.31	194.17
71	128.08	139.28	145.15	229.66	404.95	222.45	223.11	266.55	174.46	339.04	280.61	390.82	419.29	289.43	296.09	197.72
72	128.75	139.85	145.21	234.09	405.54	223.58	223.6	267.77	181.18	342.2	295.33	390.88	420.63	293.4	299.74	197.77
73	130.33	142.45	145.27	234.54	406.41	227.17	223.71	268.2	181.86	347.12	296.8	390.97	429.87	296.41	300.11	201.13
74	130.49	143.3	145.32	239.35	423.69	231.84	224.15	276.8	181.94	348.74	297.69	392.75	430.8	298.72	307.18	201.19
75	133.12	144.62	145.37	239.83	436.2	232.31	232.99	277.66	182.58	348.91	315.42	418.25	430.89	298.95	307.89	201.22
76	134.04	145.51	145.59	240.09	437.45	236.97	237.67	277.75	195.23	349.27	318.72	420.81	430.95	303.57	315.74	209.59
77	134.66	146.49	149.89	245.14	439.12	237.44	238.14	277.8	196.5	356.53	319.05	421.06	431.01	304.53	316.53	214.34
78	135.27	147.41	150.81	247.72	439.29	242.11	242.82	278.67	196.63	357.26	319.12	421.12	431.06	323.69	316.61	217.13
79	135.39	148.32	150.9	249.08	439.83	242.58	243.29	291.07	196.68	357.34	319.43	422.03	431.12	325.6	316.66	217.79
80	136.87	149.24	151.2	250.44	439.88	247.24	245.59	292.31	197.85	357.4	325.53	426.18	431.79	331.37	316.72	222.75
81	137.8	150.16	157.13	255.7	439.94	247.72	247.92	292.44	197.97	357.47	326.15	426.59	445.13	331.95	316.77	222.81
82	138.25	151.07	158.06	258.87	440.27	247.83	250.26	292.5	198.04	358.78	326.21	426.65	446.46	332.01	317.56	226.54
83	138.72	151.99	158.16	259.19	446.52	247.95	252.59	292.56	198.72	359.84	326.27	426.7	446.59	332.06	333.29	226.6
84	139.5	152.9	159.64	263.47	447.15	248.32	254.93	292.62	212.16	380.74	326.35	426.76	446.66	332.12	334.87	228.84
85	140.28	153.82	159.78	263.9	451.18	255.62	255.16	293.85	213.51	384	327.08	426.81	447.96	332.17	336.01	228.88
86	141.07	154.74	159.88	267.54	451.86	259.13	259.6	294.26	213.66	387.26	333.05	426.86	473.85	332.23	336.13	228.93
87	141.85	155.65	159.98	267.9	465.46	259.48	261.93	302.3	213.72	390.52	333.65	426.92	489.71	332.28	337.74	239.36
88	142.63	156.57	160.15	272.73	466.82	259.73	262.17	303.11	213.85	393.78	333.71	426.97	491.29	332.33	356.35	239.39
89	143.41	157.48	160.36	273.22	467.18	264.65	266.61	303.7	216.46	397.04	334.92	427.03	491.95	332.39	358.22	247.03
90	144.2	158.4	164.55	274.65	467.24	268.17	268.94	315.61	216.72	400.29	348.09	427.08	505.02	332.44	360.08	247.09
91	144.97	159.32	164.97	277.23	467.29	268.53	271.28	316.8	221.53	403.56	349.41	427.14	506.33	332.5	360.27	253.4
92	145.75	160.23	167.05	278.4	467.36	272.18	273.61	317.54	222.26	406.82	350.39	427.19	506.48	332.55	360.32	256.17
93	146.54	161.11	167.38	281.39	468.76	272.55	275.95	332.24	222.4	409.45	369.98	427.24	506.54	332.61	361.15	256.23
94	147.32	161.2	167.43	284.23	496.7	277.07	278.28	339.59	225.23	409.72	371.94	427.3	506.61	332.66	377.6	256.25
95	148.1	161.26	167.48	286.01	506.05	277.52	280.62	343.46	225.74	409.77	373.12	427.35	507.87	333.33	379.24	257.17
96	148.49	161.31	167.54	286.18	536.98	282.46	282.95	347.33	235.88	409.83	373.24	427.41	533.01	346.75	379.41	258.09
97	148.54	161.37	167.59	286.24	540.08	282.96	285.29	347.71	236.9	409.88	373.29	427.46	535.53	348.09	379.46	264.09
98	148.6	161.42	167.65	286.29	551.65	283.67	286.45	349.04	237.01	409.94	373.43	427.54	536.01	348.22	379.51	264.13
99	148.67	161.49	167.7	286.35	553.86	283.74	286.56	349.58	238.06	409.99	374.38	429.2	545.53	348.28	379.57	267.75

Hundredweight / Per-Pound Rates

Weight	*FedEx U.S. Export Priority Express Shipment Rates*															
	International Zones															
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**	**K**	**L**	**M**	**N**	**O**	**PR**
100 - 154	1.5	1.63	1.68	2.86	5.73	2.84	2.87	3.5	2.52	4.1	3.93	4.62	6.3	3.48	3.8	2.86
155 - 999	1.4	1.52	1.56	2.67	5.33	2.64	2.67	3.26	2.34	3.82	3.66	4.3	5.86	3.24	3.53	2.86

Multiple Carrier Pricing No Money Back Guarnatee

Weight	*FedEx U.S. Export Economy Express Shipment Rates*															
	International Zones															
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	PR
1	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	67.4	98.3	59.9	67.25	11.91
2	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	67.4	98.3	59.9	67.25	13.34
3	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	67.4	98.3	59.9	67.25	15.19
4	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	67.4	98.3	59.9	67.25	16.19
5	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	67.4	98.3	59.9	67.25	17.58
6	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	67.4	98.3	59.9	67.25	18.7
7	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	67.4	98.3	59.9	67.25	20.16
8	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	68.36	98.3	59.9	67.25	21.21
9	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.67	59.55	74.05	98.3	59.9	67.25	22.69
10	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	60.33	59.55	74.62	98.3	59.9	67.25	24.62
11	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	60.45	59.55	80.29	98.3	59.9	67.25	26.08
12	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	61.54	59.55	81.74	98.3	59.9	67.25	27.03
13	44.85	49.05	45.95	52.9	98.3	53.15	57.79	67.1	51.55	75.03	62.56	91.56	98.3	66.53	67.25	28
14	44.85	49.05	45.95	56.86	98.3	53.54	58.68	68.15	51.55	78.51	68.98	98.57	101.25	68.13	74.35	29.09
15	44.85	49.05	45.95	58.35	112.69	56.98	58.8	68.77	51.55	81.86	70.87	99.28	101.89	70.58	82.21	30.43
16	44.85	49.05	45.95	62.95	115.98	60.51	58.92	72.21	51.55	87.15	79.95	103.16	102.2	77.19	83.86	31.7
17	44.85	49.05	45.95	63.41	116.34	63.88	60.8	73.93	51.55	89.25	81.03	108.75	108.41	79.9	85.47	33.21
18	44.85	49.05	45.95	63.54	123.53	64.22	66.11	75.2	51.55	89.96	83.29	117.52	110.95	80.2	88.73	35.18
19	44.85	49.05	49.12	63.75	129.29	67.69	68.86	78.6	52.09	94.97	87.93	121.43	124.77	81.64	93.48	36.32
20	44.85	49.05	50.16	67.96	136.68	70.07	69.14	79.02	53.78	96.64	88.39	121.82	126.15	90.18	93.96	37.65
21	44.85	54.95	50.27	73.03	147.81	71.3	69.46	85.01	57.65	101.3	92.04	126.45	142.29	93.08	94.01	39.37
22	45.5	55.59	50.42	73.54	148.92	71.79	73.51	85.61	59.4	101.77	92.41	130.34	143.91	93.37	94.06	40.86
23	46.43	55.65	53.47	73.59	151.53	71.99	73.91	85.67	61.14	101.82	92.46	135.5	145.09	93.43	94.12	42.37
24	49.52	55.7	55.12	73.67	151.9	76.02	73.96	85.75	62.08	101.91	92.52	136.02	145.21	93.5	94.18	43.91
25	50.14	56.49	55.29	74.86	152.64	77.18	74.95	87.24	62.46	103.49	93.72	136.51	146.37	94.89	95.45	45.44
26	54.45	63.58	56.71	98.04	167.43	93.74	81.98	114.18	67.08	130.11	110.05	146.29	169.6	116.33	120.82	46.6
27	55.48	66.64	56.85	100.36	168.91	97.85	86.78	116.88	68.84	132.78	115.47	147.27	176.66	120.6	130.14	48.14
28	57.56	67.13	57.1	100.59	182.51	98.26	87.26	117.15	70.13	138.07	122.4	148.17	177.37	121.36	132.7	49.72
29	58.43	67.34	62.03	100.65	191.9	98.37	94.54	117.22	71.6	144.79	125.48	155.73	177.53	136.64	132.96	50.94
30	58.53	69.88	62.52	100.77	192.84	100.42	100.45	118.59	73.34	147.92	125.83	156.49	177.58	138.17	133.07	52.54
31	59.83	70.14	62.57	102.61	192.94	104.06	102.46	124.35	74.79	153.23	132.59	170.04	177.64	138.33	133.12	53.83
32	61.12	72.94	62.63	102.8	193	104.44	109.1	124.92	76.11	153.77	133.27	171.4	177.69	138.54	133.52	55.55
33	62.42	74.25	62.68	103.4	193.34	112.01	109.76	128.03	77.54	156.47	133.34	172.93	177.76	142.76	141.44	57.03
34	63.71	74.39	62.73	103.46	200.08	115.74	109.87	128.38	78.77	159.46	133.4	173.09	177.81	143.19	146.45	58.57
35	65.01	75.59	62.79	103.52	200.76	116.12	110.33	135.37	80.19	163.74	134.04	173.16	177.86	143.67	149.23	60.12
36	66.3	76.93	62.84	103.58	206.42	119.8	119.57	136.07	81.43	168.52	137.95	173.45	177.92	153.42	151.81	61.55
37	67.58	78.39	64.01	103.99	206.99	120.17	120.49	136.17	82.66	169.01	138.34	179.36	178.57	161.32	154.2	63.11
38	68.88	79.85	64.72	106.07	207.05	125.15	122.57	138.16	84.09	174.58	141.61	180.28	191.61	164.66	156.41	64.58
39	70.18	81.3	65.15	117.09	207.85	125.66	124.27	143.24	85.58	179.48	154.73	198.56	192.91	165	158.72	66.1
40	71.48	83.51	65.21	118.19	223.91	125.82	124.7	151.98	87.08	180.14	156.04	200.39	193.84	165.54	159.03	67.44
41	72.78	83.73	65.26	118.3	225.52	129.11	127.01	152.85	88.23	184.7	156.2	200.58	212.48	170.04	165.03	68.91
42	74.09	84.94	65.31	118.36	248.8	129.44	127.24	153.69	89.12	185.16	156.65	200.66	216.28	170.5	171.54	70.46
43	75.39	86.52	66.16	118.61	255.61	130.7	127.35	154.3	90.35	191.19	165.7	201.24	233.46	170.94	172.19	71.81
44	76.7	87.72	70.05	123.46	256.29	130.82	128.33	158.38	91.49	193.8	166.6	201.3	235.17	179.67	172.26	73.22
45	78.01	88.94	70.44	123.95	256.36	130.91	136.26	158.79	92.62	197.57	166.7	201.36	242.4	183.77	172.31	74.29
46	79.31	90.04	70.49	124.53	256.42	132.54	138.16	159.09	93.95	197.95	168.37	201.42	243.12	184.19	172.92	76.1
47	81.47	91.37	70.55	124.59	257.57	132.87	138.35	165.06	97.39	198.09	168.54	202.48	243.53	184.42	185.12	77.55
48	81.69	93.47	70.6	124.65	280.57	139.47	138.48	166.39	97.74	200.65	168.96	223.72	243.97	186.09	186.34	78.88
49	82.64	93.69	70.65	124.71	282.87	140.13	138.53	166.52	97.82	206.75	177.27	225.85	252.7	186.26	186.46	80.34
50	83.72	94.9	70.72	124.77	283.12	140.19	138.81	166.87	98.7	207.36	178.1	226.15	253.57	186.36	186.97	80.37
51	86.86	97.99	71.57	124.83	283.18	140.25	143.55	166.93	98.84	209.78	180.12	232.21	253.69	188.36	187.03	83.09
52	87.49	98.3	71.73	124.95	283.73	140.3	144.02	167.22	101.65	212.18	180.32	232.82	255.1	188.56	187.61	83.26
53	87.6	98.53	74.9	125.07	294.59	140.67	144.21	173.04	101.93	214.55	184.37	232.91	255.25	189.43	199.21	84.5
54	88.3	99.49	75.22	127.54	295.68	148.11	148.05	173.62	103.06	216.57	196.05	232.96	255.31	190.32	200.37	85.54
55	89.32	100.61	75.27	132.24	295.79	149.93	149.93	173.68	104.2	219.38	198.59	233.02	255.43	190.59	201.17	88.12
56	90.34	101.73	75.33	136.94	295.9	151.75	151.81	173.74	105.34	222.19	201.12	233.08	255.54	190.86	201.98	88.39
57	91.36	102.85	75.38	141.64	296.01	153.56	153.69	173.8	106.48	225	203.66	233.14	255.65	191.13	202.78	90
58	92.38	103.96	75.43	146.34	296.12	155.38	155.58	173.87	107.63	227.81	206.19	233.2	255.77	191.4	203.59	91.49
59	93.44	106.06	75.48	146.81	296.19	155.56	159.03	174.97	108.61	228.09	206.44	233.25	255.83	191.56	203.67	92.74
60	94.47	108.99	75.54	146.86	296.24	155.7	160.19	175.08	109.61	228.28	206.5	233.35	255.88	194.24	203.95	93.88
61	95.54	109.29	76.44	146.93	296.31	158.52	161.41	175.47	110.8	231.91	206.55	235.28	256.42	194.52	204.01	95.56
62	96.61	110.98	78.52	146.99	296.37	158.84	161.53	183.14	111.98	232.27	206.61	235.48	265.29	194.61	204.54	98.66
63	99.52	112.02	78.73	147.04	297.14	165.18	161.59	183.91	113.97	233.05	206.67	235.54	266.18	195.07	215.02	100.34
64	100.62	112.13	79.97	147.09	310.12	165.84	161.81	184.68	115.57	233.85	206.73	235.71	266.27	195.53	216.07	100.39
65	101.7	112.24	80.1	147.18	311.42	165.9	166.33	200.02	115.73	234.66	206.78	239.26	266.89	196	218.78	102.14
66	101.85	113.22	80.15	147.23	311.55	165.96	167.56	201.55	116.83	235.47	207.11	240.46	279.19	196.45	219.06	103.9

67	101.95	115.09	80.82	147.54	311.61	166.03	168.78	201.71	118.01	236.28	213.66	241.08	280.42	196.92	219.12	104.26
68	102.99	115.28	81.49	153.46	311.67	167.46	170	201.79	119.19	237.1	214.32	253.56	280.54	197.38	219.17	107.02
69	103.1	117.16	82.71	154.05	311.72	168.88	171.24	201.85	120.38	237.9	216.55	254.8	280.61	197.85	219.77	108.54
70	103.32	117.35	82.83	159.83	311.78	170.31	172.46	201.91	121.57	238.71	218.01	254.93	281.32	197.9	231.81	109.85
71	107.78	119.34	85.15	160.41	311.84	171.74	173.69	202.45	123.86	239.52	218.15	254.98	282.1	198.77	233.02	110.16
72	108.22	119.54	85.38	166.4	311.89	174.06	174.92	202.51	124.09	240.34	218.21	255.04	297.7	199.23	233.14	110.43
73	108.35	120.51	85.43	167	311.95	174.59	176.15	202.59	125.12	241.14	218.26	255.09	299.26	199.7	233.26	111.57
74	110.87	120.6	85.52	167.09	312.01	185.21	177.37	202.65	126.3	241.95	218.47	255.14	299.42	200.16	233.85	116.35
75	111.12	120.66	87.37	167.17	312.06	186.28	177.5	202.71	127.49	242.77	222.65	255.19	299.93	200.21	245.6	117.23
76	112.21	120.71	87.56	167.22	312.12	188.21	179.83	202.77	128.67	243.58	223.07	255.87	310.2	200.26	246.78	117.35
77	112.66	120.76	87.61	167.35	312.17	189.71	181.05	203.33	129.87	244.39	226.35	269.32	311.23	200.32	246.89	117.83
78	113.12	120.82	87.8	167.4	312.24	191.21	182.28	211.36	130.84	245.19	226.67	270.67	311.33	201.5	246.95	118.2
79	113.57	120.87	91.6	167.45	312.99	191.74	183.51	212.17	131.81	246.01	226.73	270.82	311.39	201.62	247	122.42
80	114.04	120.92	92	167.5	316.46	191.79	184.74	212.25	132.77	246.82	226.78	270.87	311.44	201.68	247.05	122.44
81	114.5	120.97	92.06	167.56	317.91	191.85	184.86	212.3	133.74	247.63	226.83	270.92	311.49	201.73	247.35	122.61
82	114.96	121.03	92.11	167.69	318.9	191.9	184.92	212.35	136.29	248.44	226.89	270.97	311.54	201.78	247.41	128
83	115.42	121.08	92.19	170.31	324.6	192.3	185.14	212.4	136.54	249.25	226.94	271.03	311.6	201.83	247.48	128.99
84	115.85	121.13	92.25	170.57	325.18	200.23	189.65	212.46	136.63	250.07	226.99	271.08	311.65	201.89	247.53	129.04
85	115.9	121.19	93.46	172.73	325.23	201.47	190.88	212.51	138.38	250.87	227.04	271.13	311.7	201.94	248.48	130.19
86	115.95	121.24	97.37	172.94	325.29	201.6	192.1	212.56	138.56	251.04	227.1	271.19	311.76	201.99	248.58	130.33
87	116.01	121.29	99.45	176.86	325.34	201.65	192.65	212.62	140.32	251.09	227.15	271.24	311.81	202.05	248.64	131.54
88	116.06	121.34	99.68	177.68	326.28	201.7	192.7	212.67	140.49	251.14	227.26	271.29	312	202.1	248.7	134.32
89	116.11	121.4	99.73	177.76	344.92	201.76	192.76	212.72	143.61	251.2	229.5	271.34	312.06	202.15	250	134.46
90	116.16	121.45	99.79	177.89	346.8	201.81	192.9	212.77	143.93	251.25	229.73	271.4	312.88	202.2	263.1	136.47
91	116.22	121.5	99.85	178	347.17	201.86	195.69	212.83	144.18	251.3	230.88	271.45	329.25	202.26	264.41	136.59
92	116.27	121.55	99.91	179.78	347.22	201.91	195.97	212.88	144.35	251.35	239.52	271.5	349	202.31	264.55	137.77
93	116.32	121.61	99.98	179.95	347.29	201.97	196.02	212.93	145.32	251.41	240.38	271.56	350.97	202.36	264.6	137.83
94	116.38	121.66	100.32	180.01	347.36	202.02	196.07	212.99	148.61	251.46	240.47	271.61	351.17	202.42	264.65	142.47
95	116.43	121.71	107.18	180.06	347.41	202.07	196.13	213.04	148.94	251.51	240.52	271.66	351.22	202.47	264.7	142.49
96	116.48	121.77	107.87	180.11	347.48	202.13	196.18	213.09	149.01	251.57	240.57	271.71	351.28	202.52	264.76	143.17
97	116.53	121.82	107.94	180.17	347.54	202.18	196.23	213.14	150.29	251.62	240.63	271.77	351.33	202.57	264.81	143.28
98	116.59	121.87	107.99	180.22	347.61	202.23	196.28	213.2	150.42	251.67	240.68	271.86	352.39	202.63	264.87	143.38
99	116.64	121.92	108.68	180.27	348.49	202.7	196.34	213.25	151.11	251.72	240.73	273.6	352.77	202.68	265.54	143.48

Hundredweight / Per-Pound Rates

Weight	*FedEx U.S. Export Economy Express Shipment Rates*															
	International Zones															
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**	**K**	**L**	**M**	**N**	**O**	**PR**
100 - 154	1.17	1.22	1.17	1.8	3.63	2.12	1.96	2.13	1.65	2.52	2.41	3.08	3.53	2.03	2.79	1.56
155 - 999	1.18	1.23	1.18	1.82	3.66	2.14	1.98	2.15	1.66	2.54	2.43	3.11	3.56	2.05	2.82	1.56
1,000 - 99,999	1.1	1.15	1.1	1.7	3.38	2	1.85	2.01	1.56	2.38	2.27	2.91	3.24	1.89	2.56	1.44

Multiple Carrier Pricing No Money Back Guarnatee

Weight	*FedEx U.S. Import Priority Express Shipment Rates*															
	International Zones															
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
FedEx Envelope	24.75		25.29	43.66	40.84	37	41.52	46.44	37.06	35.62	51.23	35.71	45.52	32.54	43.44	34.1
FedEx Pak 1 lb.	35.89		27.46	51.84	53	48.61	55.12	59.73	41.74	44.75	57.38	41.54	53.86	38.83	47.19	38.58
FedEx Pak 2 lbs.	36.27		27.53	52.43	62.6	49.13	55.66	60.39	42.17	46.04	69.07	52.39	67.94	39.93	61.02	49.88
1	41.46		31.47	74.1	73.58	61.75	75.76	79.01	51.79	61.02	90.73	57.91	84.74	56.48	69.45	56.73
2	47.04		35.27	84.55	89.32	71.14	85.48	90.32	62.05	71.18	108.72	68.59	102.05	65.16	80.92	67.67
3	52.45		39.42	92.79	106.83	82.12	94.95	99.67	69.3	82.19	131.74	80.02	127.89	74.06	91.32	77.86
4	57.66		42.65	103.89	123.08	90.61	102.66	114.26	76.46	94.54	151.8	91.48	148.61	82.81	101.7	87.69
5	62.91		46.14	112.73	139.36	98.94	111.55	123.41	83.74	103.77	171.86	102.79	162.26	90.93	110.62	96.87
6	68.06		49.11	120.08	154.92	107.26	120.42	131.32	90.39	114.36	191.05	113.95	180.38	100.26	119.54	106
7	73.07		52.85	126.81	170.91	115.33	129.31	139.23	97.25	124.94	210.79	125.3	202.92	109.53	133.78	114.99
8	78.01		54.57	133.43	186.06	123.13	137.34	149.95	103.98	135.82	233.84	135.08	224.63	118.79	140.32	123.5
9	82.99		57.3	138.73	201.62	130.96	148.19	159.58	110.74	144.92	248.64	145.17	243.96	128.07	149.22	132.51
10	87.97		59.4	141.72	217.18	133.93	153.93	169.75	117.49	145.96	258.77	150.9	265.06	134.85	155.95	137.95
11	92.68		59.61	142.03	229.91	134.23	160.56	173.08	118.17	146.08	259.79	151.47	267.17	135.52	156.63	138.49
12	96.58		60.07	143.13	235.87	135.52	161.53	174.43	119.05	147.55	262.71	152.74	269.3	136.86	158.04	139.65
13	101.11		69.15	165.05	255.38	161.46	180.88	201.42	136.56	176.84	320.99	178.13	311.82	163.52	186.2	162.84
14	105.51		72.29	171.18	268.09	169.66	185.41	206.55	142.92	187.79	341.78	185.78	318.28	175.77	192.24	170.87
15	109.89		73.65	176.68	288.56	176.58	197.83	215	149.29	198.06	352.98	197.12	333.42	184.85	199.51	177.71
16	113.22		77.16	182.82	291.45	181.9	201.44	223.81	155.39	204.54	359.42	203.7	355.87	194.3	205.52	188.29
17	116.95		79.62	188.33	310.74	188.96	213.96	232.64	161.46	213.62	373.58	206.73	365.44	198.94	208.67	195.45
18	119.85		83.67	193.85	312.67	192.5	221.73	241.45	167.57	221.16	385.59	216.88	378.37	211.73	218.13	199.95
19	123.51		84.08	199.37	324.22	200.3	230.77	256.02	173.66	229.47	405.51	224.91	389.69	220.69	229.98	210.49
20	126.48		85.83	204.15	333.9	202.29	238.07	259.09	179.76	235.6	411.77	225.72	392	230.51	232.84	218.02
21	129.81		88.26	207.91	351.25	202.5	241.5	274.07	185.83	236.22	413.79	228.39	417.53	236.12	235.31	223.44
22	133.1		90.06	208.29	355.12	202.61	254.41	276.73	190.58	236.33	413.99	228.66	420.08	236.69	235.56	223.98
23	135.86		90.24	208.4	363.62	202.72	256.51	283	191.05	236.44	414.1	228.78	420.34	236.8	235.67	224.1
24	138.48		90.35	208.52	372.12	202.83	256.72	283.63	191.17	236.55	414.26	228.89	420.45	236.92	235.78	224.21
25	138.75		90.9	209.85	373.23	204.41	257.69	284.91	192.23	238.76	417.39	230.54	422.43	238.69	237.44	226.05
26	144.11		101.87	236.61	395.39	235.87	277.18	310.62	213.34	282.91	479.84	263.59	461.93	274.22	270.6	262.74
27	146.88		106.68	242.89	397.61	240.76	284.09	319.09	221.14	303.18	490.34	269.87	480.27	286.9	280.47	270.68
28	149.62		109.51	248.28	417.29	245.62	297.82	335.1	226.98	305.21	500.83	276.11	482.11	294.1	287.63	274.59
29	152.39		112.35	252.75	424.46	253.1	303.73	343.73	232.8	313.34	528.54	287.79	510.75	304.72	292.71	282.52
30	155.13		113.04	258.12	425.2	258.61	304.82	344.6	238.64	318.61	533.57	293.99	513.62	309.61	298.83	289.96
31	158.01		116.96	263.48	439.82	264.03	309.77	350.16	243.95	329.52	534.58	294.77	513.91	310.89	304.96	296.99
32	159.75		119.3	267.88	453.52	269.09	315.91	363.98	249.26	330.62	554.78	310.45	514.71	322.9	311.07	304.02
33	162.07		120	271.31	456.43	274.17	320.84	366.4	250.1	348.88	556.8	312.02	530.55	324.56	317.2	321.17
34	164.41		122.32	275.7	457.08	279.93	325.83	367.11	259.57	350.71	563.71	312.58	547.42	337.47	323.32	322.89
35	166.72		126.37	280.7	470.05	281.32	337.28	381.33	260.52	360.05	574.18	318.57	568.48	344.43	329.44	329.7
36	169.04		129.38	285.45	474.08	286.35	338.43	385.58	270.49	366.79	584.66	324.57	570.6	355.07	335.57	335.9
37	171.74		131.74	289.92	482.57	291.36	346.07	386.02	275.8	374.79	603.57	330.55	571.07	356.14	345.89	339.15
38	172.01		134.1	294.35	491.07	301.75	352.45	394.53	280.9	386.21	605.61	337.2	580.61	362.8	349.09	350.12
39	175.99		136.47	298.74	515.57	304.21	357.52	395.39	281.42	394.49	627.92	343.2	588.66	372.95	353.92	360.66
40	178.3		138.84	303.14	518.02	309.09	361.18	401.04	286.59	402.42	638.61	353.44	603.16	376.09	360.04	365.72
41	180.41		139.08	307.45	525.8	316.26	366.17	415.43	300.69	410.51	652.43	359.5	613.27	384.2	366.19	374.79
42	182.54		143.64	311.74	527.29	317.25	371.17	420.64	302.1	416.45	658.62	368.75	625.15	389.4	372.31	376.03
43	186.4		146.09	316.02	557.01	326.92	376.16	424.28	302.53	436.58	667.34	371.98	635.42	396.05	378.42	399.71
44	186.79		147.65	320.31	560.01	348.2	386.56	424.65	311.16	438.6	668.65	377.6	636.45	397.22	382.76	402.08
45	188.92		150.92	324.63	561.33	350.33	387.61	426.45	312.02	439.19	694.69	378.25	649.16	420.63	383.43	402.83
46	191.05		154.59	328.92	587.56	350.55	392.62	439.83	317.13	451.01	712.31	389.06	670.81	423.64	396.78	409.79
47	193.18		154.97	331.99	590.19	350.7	396.1	442.71	327.99	456.75	714.08	390.15	672.97	424.19	402.92	410.49
48	195.3		155.19	337.49	590.45	351.08	402.62	443.32	329.08	473.62	717.34	396.11	673.98	434.85	403.68	419.45
49	196.31		159.51	338.05	591.5	358.41	406.08	455.47	338.35	475.31	737.58	402.04	693.96	435.92	418.73	420.36
50	196.57		163.01	338.63	604.67	363.78	412.64	456.68	341.41	483.4	763.4	408	726.35	442.58	421.27	437.83
51	201.73		165.03	350.15	606.63	370.83	413.3	457.37	348.45	498.13	765.99	417.73	729.6	450.34	422.04	444.82
52	204.66		165.27	354.65	619.08	375.12	413.6	471.08	353.36	499.61	766.65	419.76	731.92	464.42	437.24	449.29
53	205.05		170.15	358.97	620.33	382.22	419.45	480.34	358.28	509.77	779.71	427.28	778.27	465.84	443.44	454.51
54	205.2		170.64	361.93	639.3	398.93	431.06	481.27	363.2	515.77	788.13	431.55	782.93	484.88	445.76	472.22
55	208.14		173.31	366.22	651.52	400.61	436.03	484.08	368.11	522.67	801.77	439.62	783.39	489.82	451.88	476.48
56	211.08		175.99	370.5	663.73	402.29	441	486.9	373.02	529.58	815.4	447.7	783.86	494.76	458	480.74
57	214.02		178.67	374.79	675.95	403.97	445.97	489.71	377.93	536.49	829.04	455.78	784.32	499.7	464.12	485
58	216.96		181.34	379.07	688.17	405.65	450.95	492.53	382.84	543.39	842.68	463.86	784.79	504.64	470.24	489.25
59	217.25		183.99	384.72	689.4	432.51	455.95	497.62	387.77	564.38	844.05	464.68	788.95	529.61	475.66	489.68
60	217.54		186.66	387.6	691.33	436.79	462.72	512.52	392.69	566.48	848.01	466.85	789.45	537.62	476.2	497.42
61	223.39		189.58	398.36	729.92	437.44	465.6	514.01	397.49	579.1	867.33	472.32	799.34	540.5	486.93	516.08
62	225.45		192.51	399.44	733.8	450.28	470.24	514.38	402.8	580.37	869.27	486.47	817.33	547.81	488	517.95
63	227.51		198.19	399.71	734.2	460.2	471.54	521.6	407.4	593.44	871.13	487.89	819.13	548.55	494.03	525.87

64	229.57		201.16	405.23	734.87	461.19	472.14	522.37	415.94	626.02	907.17	495.69	845.23	557.95	511.37	535.86
65	229.77		204.11	416.08	748.2	461.33	484.05	537.44	420.99	629.28	910.78	505.64	865.39	558.9	514.51	544.92
66	233.71		204.4	417.16	789.73	461.47	485.24	544.43	421.82	629.61	911.15	521.1	867.41	568.73	514.83	548.41
67	234.1		207.17	417.38	793.93	461.6	485.86	545.92	427.18	629.74	912.51	523.59	867.61	588.13	515.63	560.97
68	235.08		217.15	421.42	794.35	461.88	498.14	546.07	427.71	630.02	939.58	523.84	868.6	601.76	531.48	569.96
69	239.87		220.17	425.48	794.48	467.48	499.38	546.73	435.9	635.37	942.29	525.43	872.34	606.3	546.85	570.87
70	240.35		223.21	429.54	795.74	491.51	509.38	560.05	436.81	642.93	967.64	533.24	887.41	612.19	548.4	571
71	245.55		226.22	440.31	820.99	493.91	514.05	561.38	437.67	651.08	970.18	537.22	905.15	612.79	560.56	571.68
72	246.08		229.25	446.07	823.52	509.08	518.71	561.74	450.29	658.6	972.32	555.41	915.92	613.19	561.78	585.26
73	249.03		234.08	446.64	824.85	511.53	521.37	568.73	455.09	659.64	1015.01	557.23	934.84	621.1	562.33	591.37
74	250.2		234.56	446.8	851.35	511.98	528.06	582.79	455.67	680.12	1019.28	557.42	936.73	629.88	573.2	606.48
75	253.16		235.07	449.8	854.57	520.86	528.73	587.51	456.53	682.17	1019.71	560.81	954.81	651.67	579.29	621.18
76	255.25		236.5	450.19	854.9	523.33	529.26	590.04	469.51	696.77	1028.27	561.15	956.62	671.81	602.93	622.65
77	255.46		239.17	457.91	855.02	523.58	539.96	590.29	479.05	698.23	1033.78	561.72	959.17	679.36	615.14	625.42
78	259.38		239.44	461.96	855.44	524.14	544.6	591.27	487.5	712.19	1057.82	573	1003.33	680.12	616.37	626.64
79	262.28		244.75	464.29	863.74	535.23	551.38	610.7	496.73	713.59	1060.23	578.57	1032.12	680.26	616.67	628.8
80	262.58		245.29	468.36	864.57	551.04	556.04	612.65	497.65	721.79	1082.75	579.13	1035.01	681.63	622.58	629.37
81	262.69		251.07	472.13	871.42	552.62	556.52	614.94	497.76	735.36	1085.01	580.03	1035.62	700.6	623.17	640.83
82	264.54		256.49	477.67	885.35	553.11	563.2	617.24	498.07	736.72	1086.12	598.05	1047.79	702.5	631.91	641.98
83	264.87		257.04	484.57	886.76	562.83	570.06	619.53	503.24	745.22	1108.04	599.85	1056.27	702.7	632.79	656.25
84	271.43		257.64	485.27	912.33	568.72	575.64	631.31	503.76	746.07	1114.29	600.04	1071.71	703.99	638.79	676.23
85	272.09		269.43	490.47	935.51	584.48	576.2	632.49	504.24	754.22	1114.92	600.17	1091.05	722.98	650.31	681.93
86	276.45		270.62	491.06	937.83	586.06	577.68	642.78	512.42	755.04	1115.26	600.31	1092.99	724.89	651.47	686
87	276.89		270.77	491.64	938.07	586.22	577.94	643.82	521.45	755.23	1116.17	600.48	1093.18	731.49	651.61	686.42
88	277		270.92	503.12	938.19	586.35	582.98	643.95	522.35	755.36	1134.34	600.63	1093.3	739.76	651.74	686.56
89	277.12		271.06	504.27	938.32	586.92	583.49	644.07	522.51	757.71	1136.17	603.66	1094.7	748.04	652.58	686.69
90	277.42		271.21	515.95	938.44	598.08	583.61	644.2	522.68	760.01	1161.69	606.7	1122.36	766.27	669.37	687.59
91	283.51		271.47	519.81	939.18	615.55	583.76	644.34	525.66	769.13	1174.57	621.45	1125.14	768.1	671.08	699.15
92	286.96		276.63	520.2	939.89	617.3	586.58	644.46	525.96	770.04	1175.86	624.54	1127.25	768.28	674.93	700.31
93	287.3		277.15	522.99	954	617.66	588.07	644.63	529.06	770.34	1176	630.15	1127.46	768.61	685.34	700.98
94	290.25		277.57	523.27	975.52	624.36	590.75	644.76	532.17	776.14	1177.08	630.72	1129.54	775.02	686.39	709.31
95	292.14		285.76	525.76	977.67	625.04	591.02	644.93	542.04	780.45	1198.68	636.39	1171.15	781.84	690.99	710.15
96	294.16		286.59	529.67	1005.28	625.6	592.52	646.93	543.03	780.89	1200.86	636.96	1189.66	782.53	691.7	710.28
97	296.16		286.74	538.75	1008.05	636.78	595.91	647.14	543.66	781.03	1229.95	637.07	1191.51	783.02	692.02	710.4
98	298.16		289.23	539.67	1009.87	638.42	596.25	647.91	543.78	781.16	1232.86	637.69	1191.7	792.61	692.43	711.24
99	298.37		298.45	540.4	1017.5	638.92	596.97	663.1	545.95	781.31	1234.05	648.42	1191.81	796.49	700.64	727.82

Hundredweight / Per-Pound Rates

Weight	*FedEx U.S. Import Priority Express Shipment Rates*															
	International Zones															
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**	**K**	**L**	**M**	**N**	**O**	**P**
100 - 999	3.02		3.06	5.55	10.44	6.48	6.09	6.79	5.89	7.82	12.57	6.58	11.92	7.97	7.43	7.48
1,000 - 99,999	2.91		2.95	5.35	9.85	6.24	5.87	6.54	5.68	7.54	11.86	6.41	11.25	7.6	7.23	7.2

Weight	*FedEx U.S. Import Economy Express Shipment Rates*															
	International Zones															
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	36.74		27.43	64.99	61.57	50.8	59.39	74.14	42.52	48.77	62.4	50.31	82.27	46.46	50.4	49.3
2	41.48		30.72	74.16	75.77	60.16	67.15	84.61	49.18	57.67	78.63	60.53	99.08	53.58	58.67	58.77
3	46.33		34.34	81.23	89.39	68.13	74.44	93.37	56.91	66.59	93.21	70.48	115.12	60.93	66.19	66.34
4	50.62		37.5	91.07	103	73.76	82.07	105.01	65.59	76.95	106.89	82.11	133.77	68.09	74.33	76.15
5	55.16		40.57	98.68	116.62	82.05	90.9	115.59	70.05	84.08	118.64	90.54	157.54	74.82	80.83	82.52
6	59.53		43.99	105.28	129.63	84.83	96.43	123.02	75.64	96.25	135.87	102.23	175.12	84.04	88	92.02
7	63.89		45.57	111.22	142.75	95.66	105.37	130.41	84.61	103.19	145.24	112.47	182.66	91.82	97.05	99.84
8	67.54		48.45	117.02	160.34	103.1	112.13	140.44	90.27	110.6	165.59	118.96	208.01	99.6	101.67	105.21
9	71.34		49.92	122.6	168.7	108.62	116.39	149.44	90.85	118.04	175.92	127.83	236.84	107.37	109.85	112.91
10	74.88		54.82	127.95	181.71	115.55	123.04	158.96	98.32	125.48	194.22	139.33	257.09	115.04	115.97	122.06
11	77.34		55.32	134.02	198.18	122.53	131.5	168.03	101.7	132.36	196.68	143.41	259.12	122.17	117.33	131.9
12	79.54		58.32	138.95	208.1	131.57	137.66	169.35	108.96	143.25	214.91	148.29	260.01	122.88	124.3	135.59
13	81.48		60.6	144.75	217.95	135.18	141.8	185.03	114.3	148.93	226.19	156.83	277.84	137.08	130.31	141.43
14	83.71		63.57	150.12	226.58	140.7	151.11	193.36	117.38	155.96	238.12	166.66	286.49	144.54	135.68	148.97
15	85.89		64.19	154.66	234.99	146.43	158.44	201.27	128.02	159.89	239.32	173.51	317.25	151.99	140.07	154.36
16	87.77		66.92	160.35	248.76	152.29	161.33	209.52	130.06	166.25	251.77	175.92	339.31	159.98	147.65	161.4
17	89.98		68.44	164.88	252.99	156.73	171.04	217.79	132.5	182.08	267.79	182.28	354.79	166.75	150.71	164.1
18	93.32		74.01	170.02	266.86	161.18	177.24	226.05	142.73	183.67	283.79	187.27	367.34	174.14	155.55	177.61
19	94.4		74.77	174.86	271.07	164.69	187.23	235.17	145.29	192.21	289.42	207.74	368.6	181.52	165.77	178.97
20	95.44		76.95	179.07	287.82	169.11	190.31	247.22	147.64	197.47	291.35	209.79	369.15	189.61	166.8	190.77
21	97.32		79.13	184.56	297.36	172.88	200.52	251.73	152.63	204.36	306.64	216.3	380.18	196.28	167.4	193.63
22	101.1		81.31	190.45	298.37	177.26	203.39	259.07	160.68	211.25	330.48	216.96	381.9	203.65	179.42	201.92
23	102.87		82.27	193.41	318.38	187.6	209.83	272.16	166.58	219.81	333.12	221.74	403.96	214.93	187.77	202.75
24	103.98		85.55	198.84	326.85	191.37	215.07	275.36	180.04	229.66	339.94	222.22	408.21	216.39	188.61	213.12
25	104.62		88.25	203.14	327.7	193.04	220.29	276.61	181.38	231.26	340.62	223.83	408.63	223.63	189.03	219.46
26	106.5		91.31	207.53	327.94	197.51	226.36	290.85	182.72	243.38	340.76	236.3	410.25	230.03	197.21	226.04
27	108.39		95.92	213.02	332.68	201.99	231.55	298.79	192.59	244.61	343.47	237.55	442.65	236.41	210.39	231.61
28	111.77		96.38	217.74	346.53	203.71	238.1	313.8	193.58	251.28	365.94	251.93	456.64	246.58	211.79	244.38
29	112.11		98.85	221.24	347.92	208.11	242.82	315.86	194.97	263.4	374.46	253.37	460.87	253.08	211.93	250.68
30	113.98		101.4	225.95	365.28	214.56	248.46	328.84	195.93	264.62	383.51	259.95	462.31	259.57	213.61	251.86
31	116.12		102.5	231.08	370.49	217.51	252.96	330.14	204.03	271.28	384.42	268.52	462.58	261.06	214.21	263.81
32	117.42		105.55	234.93	377.78	227.97	257.5	334.44	212.49	283.42	391.37	269.39	462.69	265.55	226.23	268.12
33	119.13		106.5	237.95	378.52	229.62	265.39	338.5	218.04	284.63	393.19	276.25	464.38	274.63	227.58	280.49
34	122.45		106.65	241.79	386.25	230.02	266.18	349.27	221.77	291.3	408.77	279.87	497.71	282.9	228.06	281.74
35	122.79		109.66	246.19	402.89	235.53	273.6	358.66	222.14	308.45	432.19	296.43	501.04	287.39	237.69	291.7
36	124.27		113.85	250.36	404.56	237.44	275.18	362.5	227.84	310.18	434.54	298.08	501.38	287.92	244.74	293.87
37	126.51		115.92	254.3	405.72	243.92	276.6	363.72	230.86	321.32	438.24	298.54	502.39	298.51	245.45	301.24
38	127.7		116.91	258.17	419.1	248.12	286.45	366.27	247.16	322.44	439.17	307.67	522.66	304.07	257.55	306.31
39	130.81		121.27	262.04	428.36	253.31	287.44	370.2	248.79	324.63	457.57	308.58	524.74	309.63	258.77	312.54
40	131.13		122.53	265.88	437.83	254.07	288.66	375.49	248.96	342.76	459.41	313.33	524.95	315.21	261.01	313.18
41	133		122.69	269.28	440.86	258.57	297	388.47	249.12	344.57	459.6	320.92	525.44	321.97	276.51	324.79
42	137.45		125.21	272.17	441.16	265.58	301.05	398.64	252.14	345.91	460.78	327.87	535.24	326.32	278.07	330.87
43	138.43		128.49	276.04	446.39	276.19	306.84	399.67	263.93	351.3	484.22	328.57	569.6	331.89	278.22	336.94
44	138.58		130.53	282.19	467.68	279.69	313.04	407.66	265.11	357.08	493.39	329.08	573.05	337.45	278.63	340.33
45	140.44		130.75	282.81	469.81	280.25	313.66	408.47	265.65	357.76	496.25	339.33	573.83	344.31	278.74	349.22
46	142.31		132.72	290.57	495.42	291.39	313.81	411.88	273.44	371.32	496.54	349.2	574.66	345	279.93	373.18
47	144.45		134.8	291.35	497.99	292.5	316.57	413.22	274.22	379.38	497.79	350.2	574.79	348.67	288.77	375.58
48	148.06		140.95	294.84	498.82	292.74	323.82	413.36	277.59	380.2	522.77	355.56	576.93	357.43	294.8	376.87
49	148.42		141.6	297.58	515.37	297.46	329.36	415.49	277.93	383.94	530.47	360.71	579.04	358.31	295.4	377.24
50	150.55		141.85	299.7	517.03	301.87	332.01	422.37	278.04	397.97	542.06	376.85	579.89	363.76	297.66	377.64
51	152.88		146.71	305.31	529.69	310.51	332.52	425.63	279.69	399.38	543.23	378.47	590.26	381.97	303.13	385.53
52	154.31		147.2	308.4	530.95	311.39	342.73	426.78	312.64	410.54	551.35	379.57	604.27	383.8	307.64	393.13
53	157.2		147.37	309.82	531.08	323.17	348.87	439.33	315.93	411.66	552.16	379.71	630.93	390.31	320.35	393.9
54	157.51		150.47	312.04	531.49	324.35	349.6	446.97	322.33	416.65	552.33	380.07	638.57	396.77	321.63	403.76
55	159.29		154.75	315.42	538.39	328.33	352.3	449.18	322.98	425.34	555.59	387.21	655.54	403.27	323.61	409.86
56	161.08		159.03	318.8	545.29	332.32	355.01	451.39	323.62	434.02	558.84	394.34	672.5	409.78	325.6	415.95
57	162.86		163.31	322.17	552.19	336.31	357.71	453.6	324.26	442.7	562.1	401.48	689.46	416.29	327.58	422.04
58	164.65		167.59	325.55	559.08	340.29	360.41	455.81	324.9	451.39	565.35	408.62	706.43	422.8	329.57	428.13
59	168.28		168.03	336.45	562.51	345.69	360.87	464.65	331.58	465.53	583.75	418.77	754.14	423.63	342.13	429.3
60	169.75		168.35	337.54	569.98	352.35	369.81	465.54	332.64	466.95	608.42	425.46	758.92	439.91	353.83	452.44
61	172.3		174.7	337.71	577.12	353.35	377.62	473.09	344	493.11	610.9	454.98	759.4	447.94	355	454.76
62	173.85		179.91	340.88	600.86	356.49	385.04	483.44	353.87	495.73	626.91	457.93	759.51	448.75	362.43	455
63	176.03		180.44	345.15	603.24	359.82	388.09	484.48	354.86	496.23	628.52	458.23	759.62	453.54	364.54	455.47
64	177.92		180.79	348.47	620.02	373.13	391.93	485.55	354.97	506.29	629.4	458.35	759.74	454.68	377.17	464.77
65	179.77		184.49	356.12	621.7	377.56	392.33	492.45	355.23	508.43	629.52	458.5	759.85	477.39	378.43	481.62
66	181.64		184.87	356.89	621.88	389.09	392.44	502.12	360.38	508.65	629.66	458.64	759.97	485.85	385.51	492.73
67	187.01		185.34	358.07	623	390.25	393.19	503.09	360.9	508.79	632.54	458.77	760.35	486.7	386.22	493.85

68	188.65		194.63	358.97	645.33	390.48	407.89	512.24	370.96	508.92	689.96	459.81	768.04	487.72	390.08	496.68
69	192.36		195.56	362.17	647.57	391.22	414.16	513.16	371.97	509.07	695.71	460.93	785.44	496.11	401.81	496.97
70	192.74		196.42	368.95	648.51	406.02	414.79	513.64	372.8	509.38	696.3	483.33	797.67	500.72	404.16	497.25
71	192.95		199.03	373.65	665.24	407.51	415.11	523	373.36	515.6	700.08	485.57	814.74	519.22	404.4	502.67
72	197.22		201.47	374.13	666.91	411.6	421.41	531.01	373.88	545.49	707.86	506.15	816.45	521.08	404.7	503.79
73	198.42		202.63	380.13	667.08	412.04	427.03	532.35	384.25	548.48	708.65	508.21	816.63	521.45	410.66	526.15
74	198.57		202.96	380.73	669.96	416.66	427.95	532.48	385.29	549.84	717.7	508.41	816.75	528.7	428.08	537.37
75	198.96		209.45	381.28	680.4	417.85	438.34	533.83	386.57	576.92	718.62	508.56	816.86	535.42	430.98	545.59
76	201.75		216.19	390.55	710.03	441.41	439.38	533.97	400.56	579.64	733.39	508.68	816.97	537.11	431.27	554.24
77	202.03		216.87	391.48	719.38	443.77	440.17	534.12	421.27	579.91	761.35	508.83	818.25	543.58	431.38	555.11
78	206.37		217.29	393.98	720.32	448.26	440.3	535.02	423.34	581.01	764.15	508.96	843.73	554.78	431.99	555.3
79	206.82		217.57	398.29	720.43	448.71	440.72	552.94	423.55	581.61	764.44	509.07	863.77	559.16	444.19	556.12
80	206.95		217.79	407.34	721.82	457.48	449.04	572.26	423.66	593.72	766.46	509.23	865.78	560.17	448.33	572.42
81	207.12		222.16	408.27	749.55	462.9	449.88	574.2	423.89	619.16	794.52	509.36	879.75	573.87	448.82	577.09
82	210.42		225.52	408.42	752.33	463.44	450.92	574.39	428.41	621.71	797.33	509.64	934.85	577.72	458.5	577.56
83	214.75		225.86	408.57	752.61	467.79	471.6	574.53	428.86	622.79	797.62	515.14	940.36	583.77	459.48	578.32
84	215.18		226.01	409.15	752.73	468.23	473.67	574.79	429.44	644.38	797.73	525.55	941.61	589.8	468.71	580.21
85	215.3		226.17	420.6	752.85	468.98	473.88	575.14	440.51	646.55	797.86	526.59	941.74	601.49	477.15	582.7
86	217.05		227.88	421.75	753.73	479.36	475.36	582.2	441.62	646.76	797.99	536.3	941.85	607.32	483.42	596.72
87	220.19		229.65	421.87	771.23	490.04	475.74	582.91	441.74	647.67	799.26	537.27	941.97	607.9	484.06	613.36
88	220.51		229.97	422.06	778.31	491.11	476.18	583.34	441.86	665.56	800.6	538.28	942.08	613.95	484.19	620.64
89	220.7		236.31	422.22	779.03	491.46	484.83	583.69	441.97	667.36	800.74	548.84	942.19	620.79	484.35	621.37
90	224.11		246.42	423.79	779.79	498.6	485.9	590.02	442.08	668.03	800.86	550.87	942.31	631.95	486.17	621.5
91	225.23		247.46	434.11	788.01	509.19	486.73	590.65	442.2	670.16	800.97	551.08	942.42	642.7	486.51	621.82
92	225.38		247.59	435.14	818.69	524.08	486.96	590.76	442.31	672.05	802.83	551.2	942.54	653.1	489.18	628.18
93	228.21		247.81	436.75	822.63	526.06	491.51	590.88	442.42	709.8	836.41	551.69	942.66	654.14	508.38	636.35
94	228.5		251.98	438.37	838.07	526.36	491.97	590.99	442.54	716.14	842.74	560.95	942.77	660.27	516.37	642.1
95	232.13		252.4	438.54	839.65	532.32	492.09	591.1	442.69	724.2	843.38	572.38	942.89	660.89	524.93	660.49
96	232.5		252.69	438.77	839.81	550.41	492.22	591.22	445.74	725.01	846.41	573.52	943	667	525.79	662.34
97	239.64		257.39	443.2	839.92	552.22	492.72	591.33	446.05	725.12	846.71	573.65	943.18	667.61	525.93	662.53
98	240.54		257.87	443.65	840.03	568	502.64	591.44	446.16	725.23	846.82	574.43	946.72	667.74	528.06	662.92
99	240.7		257.98	443.89	840.15	569.58	503.64	591.55	446.82	725.35	846.93	575	1012.83	668.4	528.27	670.77

Hundredweight / Per-Pound Rates

Weight	*FedEx U.S. Import Economy Express Shipment Rates*															
	International Zones															
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**	**K**	**L**	**M**	**N**	**O**	**P**
100 - 999	2.41		2.58	4.48	8.41	5.73	5.05	5.92	4.6	7.25	8.47	5.86	11.57	6.81	5.28	6.76
1,000 - 99,999	2.35		2.48	4.32	7.94	5.52	4.87	5.7	4.43	6.99	8	5.7	10.92	6.5	5.15	6.51

Attachment F: FedEx Response to Solicitation

Single-Carrier Pricing Money-Back Guarantee
FEDEX PRIORITY OVERNIGHT

ZIP2	1	2	3	4	5	6	7	8	9	10
	1LB	2LB	3LB	4LB	5LB	6LB	7LB	8LB	9LB	10LB
0LB	7.19	7.19	7.19	8.07	9.01	9.01	10.04	10.04	10.04	7.19
Pak1	7.25	9.60	13.08	13.40	16.55	15.52	15.94	16.86	16.88	16.99	7.25
Pak2	7.25	9.60	13.08	13.40	16.55	15.52	15.94	16.86	16.88	16.99	7.25
1	7.25	9.60	13.08	13.40	16.55	15.52	15.94	16.86	16.88	16.99	7.25
2	7.25	9.60	13.08	13.40	16.55	15.52	15.94	16.86	16.88	16.99	7.25
3	8.56	11.10	13.07	14.44	18.15	18.61	20.36	20.56	20.56	23.52	8.56
4	8.96	11.62	16.35	17.99	19.91	20.87	21.38	22.85	22.85	25.50	8.96
5	9.97	12.81	16.91	21.16	23.56	25.75	26.77	28.70	29.50	29.19	9.97
6	9.97	12.81	16.91	21.16	23.56	25.75	26.77	28.70	29.50	29.19	9.97
7	10.41	13.46	20.68	22.79	25.56	25.57	26.63	28.14	28.14	31.07	10.41
8	10.41	13.46	20.68	22.79	25.56	25.57	26.63	28.14	28.14	31.07	10.41
9	10.75	14.64	21.75	25.62	28.21	29.19	28.95	31.66	31.66	34.12	10.75
10	10.76	14.65	21.55	27.16	30.07	30.83	31.76	33.43	33.43	36.42	10.76
11	11.80	16.09	23.60	29.68	31.76	32.97	35.06	35.96	37.99	39.91	11.80
12	12.26	16.72	24.97	29.97	33.28	34.49	35.27	36.95	38.91	42.26	12.26
13	13.11	17.88	26.72	32.07	35.61	36.92	37.74	39.54	41.64	45.23	13.11
14	12.97	18.43	29.72	32.67	36.95	37.88	38.78	40.60	42.77	46.49	12.97
15	13.25	18.68	30.74	34.00	37.52	39.10	40.24	42.12	43.12	43.10	13.25
16	13.25	18.68	30.74	34.00	37.52	39.10	40.24	42.12	43.12	43.10	13.25
17	14.21	19.97	31.01	36.37	39.42	41.04	42.24	44.21	46.55	46.93	14.21
18	14.66	20.60	34.13	37.41	39.99	43.29	45.24	45.20	49.67	54.68	14.66
19	14.66	20.60	34.13	37.41	39.99	43.29	45.24	45.20	49.67	54.68	14.66
20	15.31	21.62	35.82	39.58	42.37	45.87	47.92	47.97	52.09	59.13	15.31
21	15.78	22.27	36.99	39.83	43.00	48.74	48.74	48.74	53.19	51.78	15.78
22	16.19	23.76	37.68	40.53	43.75	49.57	49.57	49.57	54.09	52.66	16.19
23	16.97	23.23	38.65	41.75	45.90	49.75	48.81	51.22	51.22	54.24	16.97
24	17.22	23.97	40.61	43.67	47.14	51.08	50.12	52.58	52.58	55.68	17.22
25	17.22	23.97	40.61	43.67	47.14	51.08	50.12	52.58	52.58	55.68	17.22
26	17.71	24.70	41.52	44.77	48.59	50.19	51.88	54.81	54.81	57.28	17.71
27	17.71	24.70	41.52	44.77	48.59	50.19	51.88	54.81	54.81	57.28	17.71
28	18.51	25.89	43.66	47.06	50.93	52.27	55.97	57.10	57.10	59.61	18.51
29	18.85	26.33	44.70	48.35	52.06	54.44	55.35	58.33	58.33	60.73	18.85
30	18.88	26.03	45.67	49.08	53.35	54.47	55.38	59.74	61.80	64.88	18.88
31	19.56	27.09	45.65	50.60	55.17	55.59	57.38	60.97	62.87	64.56	19.56
32	19.56	27.09	45.65	50.60	55.17	55.59	57.38	60.97	62.87	64.56	19.56
33	19.58	28.42	48.59	52.81	56.97	57.92	57.92	61.25	63.25	66.01	19.58
34	21.04	28.87	49.49	53.90	57.82	61.02	63.24	65.24	66.75	21.04	
35	21.04	28.87	49.49	53.90	57.82	61.02	63.24	65.24	66.75	21.04	
36	22.21	29.67	51.90	56.16	60.52	63.84	65.17	67.26	69.52	22.21	
37	22.34	30.72	53.91	57.35	62.05	65.16	66.81	69.14	69.14	70.58	22.34
38	22.34	30.72	53.91	57.35	62.05	65.16	66.81	69.14	69.14	70.58	22.34
39	23.29	31.74	54.88	58.44	63.14	66.37	68.70	71.04	73.19	74.73	23.29
40	23.53	32.28	55.86	60.55	64.90	67.22	68.70	73.69	73.69	76.73	23.53
41	24.09	33.03	56.87	61.73	66.72	68.74	70.49	73.69	75.69	78.77	24.09
42	24.45	33.59	57.96	62.81	67.99	69.92	71.45	76.76	76.76	77.51	24.45
43	24.45	33.59	57.96	62.81	67.99	69.92	71.45	76.76	76.76	77.51	24.45
44	25.84	34.81	60.15	65.07	69.97	72.35	73.92	77.30	79.50	82.62	25.84
45	26.21	35.66	61.20	66.17	70.91	73.55	75.61	80.63	80.63	83.48	26.21
46	26.21	35.66	61.20	66.17	70.91	73.55	75.61	80.63	80.63	83.48	26.21
47	27.33	37.18	63.38	68.29	73.38	75.97	78.18	81.26	83.46	86.64	27.33
48	27.86	37.92	64.28	69.45	76.91	77.26	79.88	84.77	84.77	85.08	27.86
49	27.86	37.92	64.28	69.45	76.91	77.26	79.88	84.77	84.77	85.08	27.86
50	27.89	38.26	65.78	70.72	76.32	79.08	81.51	87.08	87.08	89.72	27.89
51	29.06	40.42	67.18	72.77	79.06	81.19	84.17	88.77	89.75	89.06	29.06
52	29.06	40.42	67.18	72.77	79.06	81.19	84.17	88.77	89.75	89.06	29.06
53	30.20	41.96	69.22	75.12	81.85	83.87	87.28	91.81	91.81	92.79	30.20
54	30.20	41.96	69.22	75.12	81.85	83.87	87.28	91.81	91.81	92.79	30.20
55	31.83	43.58	71.70	77.17	84.31	86.55	90.12	94.84	94.84	95.83	31.83
56	31.99	44.03	73.04	79.17	85.82	88.54	91.71	97.05	97.06	97.17	31.99
57	32.90	45.09	74.31	80.60	87.51	90.26	93.56	98.51	98.51	99.53	32.90
58	32.90	45.09	74.31	80.60	87.51	90.26	93.56	98.51	100.16	101.20	32.90
59	33.37	46.68	77.04	81.10	89.51	93.05	96.56	102.07	102.07	103.35	33.37
60	33.37	46.68	77.04	81.10	89.51	93.05	96.56	102.07	102.07	103.35	33.37
61	34.64	47.62	78.62	84.12	91.42	94.96	98.47	104.00	104.00	105.31	34.64
62	35.44	49.18	80.85	85.66	91.85	97.66	101.43	107.68	107.68	107.42	35.44
63	36.64	50.16	82.21	86.92	93.45	99.58	103.41	109.77	109.77	111.12	36.64
64	36.72	51.12	83.57	88.62	96.99	101.08	104.98	111.75	111.03	36.72	
65	36.72	51.12	83.57	88.62	96.99	101.08	104.98	111.75	111.75	113.03	36.72
66	38.01	53.07	86.14	91.28	98.17	104.20	108.24	115.04	115.04	116.39	38.01
67	38.22	54.07	87.96	92.87	101.81	106.38	109.96	117.27	117.27	116.20	38.22
68	38.22	54.07	87.96	92.87	101.81	106.38	109.96	117.27	117.27	116.20	38.22
69	39.29	41.86	89.53	95.09	104.19	108.96	112.70	120.76	119.56	120.93	39.29
70	40.42	56.45	90.64	97.46	104.94	107.97	113.36	123.53	123.53	121.65	40.42
71	41.41	58.04	93.49	99.24	108.74	113.64	118.54	126.25	126.25	127.68	41.41
72	41.59	59.01	93.49	100.63	109.24	114.58	117.28	124.41	125.99	41.59	
73	41.59	59.01	93.49	100.63	109.24	114.58	117.28	124.41	125.99	41.59	
74	42.19	61.06	96.52	103.71	112.97	117.01	121.69	130.76	128.57	42.19	
75	42.21	61.61	98.53	103.76	113.36	119.13	123.69	132.62	132.62	130.73	42.21
76	42.21	61.61	98.53	103.76	113.36	119.13	123.69	132.62	132.62	130.73	42.21
77	43.86	64.10	99.54	106.31	116.08	122.17	126.92	136.01	132.12	43.86	
78	44.89	66.19	99.57	108.37	118.61	123.58	128.66	137.87	134.95	44.89	
79	45.84	66.12	100.56	111.04	119.33	123.58	130.31	140.31	140.31	139.78	45.84
80	47.95	67.29	102.30	112.38	120.79	126.64	132.81	144.25	142.05	143.47	47.95
81	48.06	69.74	105.32	115.26	121.76	129.21	135.74	145.49	145.49	144.93	48.06
82	49.26	69.63	105.34	116.62	126.91	130.50	138.15	148.20	148.20	49.26	
83	49.26	69.63	105.34	116.62	126.91	130.50	138.15	148.20	148.20	49.26	
84	50.91	71.20	108.60	120.16	127.53	133.51	138.31	151.26	149.62	150.91	50.91
85	50.93	71.48	108.60	120.16	127.53	133.51	138.31	151.26	149.62	150.91	50.93
86	50.93	71.48	111.92	120.79	128.23	136.59	142.97	153.95	152.60	153.92	50.93
87	52.61	73.76	112.74	123.91	130.51	139.32	145.67	156.87	155.49	156.82	52.61
88	52.61	73.76	112.74	123.91	130.51	139.32	145.67	156.87	155.49	156.82	52.61
89	53.93	76.07	120.65	129.29	139.06	149.08	151.93	165.65	163.63	165.02	53.93
90	54.56	77.03	121.78	129.97	137.53	147.26	153.25	167.13	165.03	166.43	54.56
91	53.97	78.13	123.21	132.37	139.83	149.72	156.76	169.29	167.26	168.66	53.97
92	55.76	78.70	124.76	133.97	141.52	151.53	158.66	171.34	169.26	170.67	55.76
93	57.68	79.50	127.08	135.68	143.77	154.08	161.32	173.58	171.50	172.90	57.68
94	57.68	79.50	127.08	135.68	143.77	154.08	161.32	173.58	171.50	172.90	57.68
95	58.30	79.50	129.52	135.68	143.77	154.08	161.32	173.58	171.50	172.90	58.30
96	58.30	79.50	129.52	135.68	143.77	154.08	161.32	173.58	171.50	172.90	58.30
97	59.66	81.39	130.68	139.46	155.82	162.38	170.94	174.90	172.90	59.66	
98	59.66	81.39	130.68	139.46	155.82	162.38	170.94	174.90	172.90	59.66	
99	61.91	84.16	134.67	143.67	160.32	167.49	176.61	180.76	178.76	180.16	61.91
100	61.91	84.16	134.67	143.67	160.32	167.49	176.61	180.76	178.76	180.16	61.91
101	63.31	87.83	138.65	144.87	162.61	167.49	172.97	184.70	184.70	185.75	63.31
102	63.31	87.83	138.65	144.87	162.61	167.49	172.97	184.70	184.70	185.75	63.31
103	64.92	90.00	142.27	149.66	167.74	172.28	177.92	190.03	190.03	191.60	64.92
104	64.92	90.00	142.01	151.08	165.19	172.28	177.92	190.03	190.03	191.60	64.92
105	66.12	91.62	143.24	153.68	168.37	175.66	181.40	195.04	193.04	66.12	
106	66.12	91.62	143.24	153.68	168.37	175.66	181.40	195.04	193.04	66.12	
107	66.73	92.88	146.56	155.27	169.85	177.04	182.87	197.07	197.07	198.55	66.73
108	67.95	94.54	149.19	158.07	172.86	180.16	186.10	200.42	200.42	201.92	67.95
109	67.95	94.54	149.19	158.07	172.86	180.16	186.10	200.42	200.42	201.92	67.95
110	69.13	96.20	151.80	160.84	175.85	183.24	189.33	203.91	203.91	205.42	69.13
111	69.75	97.05	153.17	162.27	177.43	185.02	191.28	206.05	206.05	207.56	69.75
112	69.75	97.05	153.17	162.27	177.43	185.02	191.28	206.05	206.05	207.56	69.75
113	70.36	98.72	155.80	165.07	180.48	188.09	194.37	209.37	209.37	210.89	70.36
114	71.55	99.53	157.14	166.49	182.03	189.71	196.02	211.09	211.09	212.69	71.55
115	71.55	99.53	157.14	166.49	182.03	189.71	196.02	211.09	211.09	212.69	71.55
116	72.71	101.14	159.69	169.20	184.99	192.79	199.21	214.52	214.52	216.04	72.71
117	72.71	101.14	159.77	169.20	184.99	192.79	199.21	214.52	214.52	216.04	72.71
118	73.31	102.00	161.10	170.64	186.55	194.41	200.88	216.30	216.30	217.82	73.31
119	74.56	103.80	163.94	173.65	189.83	197.82	204.41	220.10	220.10	221.64	74.56
120	74.56	103.76	163.73	173.69	189.67	197.78	204.36	220.02	220.02	219.53	74.56
121	75.16	104.60	165.06	175.09	191.20	199.37	206.00	221.80	221.80	223.34	75.16
122	75.16	104.60	165.06	175.09	191.20	199.37	206.00	221.80	221.80	223.34	75.16
123	76.36	106.25	167.66	177.84	194.19	202.48	209.21	225.22	214.60	76.36	
124	76.36	106.25	167.66	177.84	194.19	202.48	209.21	225.22	214.60	76.36	
125	77.57	107.91	170.31	180.66	197.27	205.68	212.52	228.73	228.73	230.27	77.57
126	78.16	108.76	171.65	181.83	198.86	207.34	214.16	231.14	232.14	229.97	78.16
127	78.16	108.76	171.65	181.83	198.86	207.34	214.16	231.14	232.14	229.97	78.16
128	78.99	109.91	173.48	183.77	200.97	209.53	216.42	233.58	234.58	232.41	78.99
129	78.99	110.42	174.31	184.76	202.06	210.67	217.60	234.85	235.85	233.68	78.99
130	79.59	111.26	175.63	186.16	203.58	212.27	219.25	236.64	237.64	235.47	79.59
131	80.80	112.93	178.27	188.96	206.63	215.47	222.56	240.22	241.22	239.05	80.80
132	80.80	112.93	178.27	188.96	206.63	215.47	222.56	240.22	241.22	239.05	80.80
133	81.41	113.78	179.61	190.38	208.18	217.09	224.23	242.02	243.02	240.84	81.41
134	82.62	115.46	182.26	193.19	211.25	220.31	227.55	245.62	246.62	244.44	82.62
135	82.62	115.46	182.26	193.19	211.25	220.31	227.55	245.62	246.62	244.44	82.62
136	83.84	117.15	184.93	196.02	214.34	223.54	230.89	249.23	250.23	248.04	83.84
137	84.45	118.00	186.27	197.44	215.89	225.16	232.56	251.03	252.03	249.84	84.45
138	84.45	118.00	186.27	197.44	215.89	225.16	232.56	251.03	252.03	249.84	84.45
139	85.67	119.70	188.95	200.28	218.99	228.39	235.91	254.64	255.64	253.45	85.67
140	86.28	120.55	190.29	201.70	220.54	230.01	237.58	256.44	257.44	255.25	86.28
141	86.28	120.55	190.29	201.70	220.54	230.01	237.58	256.44	257.44	255.25	86.28
142	87.50	122.25	192.98	204.55	223.65	233.25	240.94	260.06	261.06	258.86	87.50
143	88.11	123.10	194.32	205.97	225.20	234.87	242.62	261.86	262.86	260.67	88.11
144	88.11	123.10	194.32	205.97	225.20	234.87	242.62	261.86	262.86	260.67	88.11
145	89.33	124.80	196.74	208.42	227.75	237.53	245.36	264.95	264.95	263.57	89.40
146	90.16	125.96	198.57	209.84	229.31	239.15	247.03	266.73	266.73	265.35	90.99

HUNDREDWEIGHT RATES PER LB

0LB	0.79	0.79	0.79	1.39	1.35	1.48	1.55	1.62	1.74	1.74	1.79
1000	0.58	0.78	1.28	1.31	1.48	1.55	1.62	1.74	1.74	1.76	
2000	0.58	0.78	1.28	1.31	1.48	1.55	1.62	1.74	1.74	1.76	

Single-Carrier Pricing Money-Back Guarantee
FEDEX STANDARD OVERNIGHT

ZIP2	1	2	3	4	5	6	7	8	9	10
	1LB	2LB	3LB	4LB	5LB	6LB	7LB	8LB	9LB	10LB
0LB	6.70	6.70	6.70	7.61	8.49	8.49	9.46	9.46	9.46	6.70
Pak1	6.80	7.95	10.62	11.77	12.76	13.40	13.96	15.06	16.04	16.14
Pak2	6.80	7.95	10.62	11.77	12.76	13.40	13.96	15.06	16.04	16.14
1	6.80	7.95	10.62	11.77	12.76	13.40	13.96	15.06	16.04	16.14
2	6.80	7.95	10.62	11.77	12.76	13.40	13.96	15.06	16.04	16.14
3	8.42	8.94	11.21	12.82	13.99	16.18	17.08	18.52	19.52	22.23
4	7.32	9.12	14.56	15.79	17.47	17.97	18.67	21.51	21.51	24.22
5	7.95	10.85	14.56	18.31	20.38	22.38	23.38	25.38	26.38	27.38
6	7.95	10.85	14.56	18.31	20.38	22.38	23.38	25.38	26.38	27.38
7	8.11	11.06	18.18	19.90	21.61	22.38	22.82	26.70	29.51	
8	8.11	11.06	18.18	19.90	21.61	22.38	22.82	26.70	29.51	
9	8.96	12.39	19.16	22.52	24.85	26.16	26.86	30.09	32.80	
10	9.37	12.60	21.94	23.75	25.95	26.44	27.40	31.76	34.58	
11	10.30	13.87	21.94	25.02	27.36	28.75	29.75	33.43	35.93	
12	9.80	13.87	23.73	24.19	28.75	29.75	30.43	33.10	35.87	
13	10.30	13.87	23.73	25.02	27.36	28.75	30.43	33.10	35.87	
14	10.71	13.12	24.31	25.02	27.36	28.75	30.43	33.10	35.87	
15	10.71	15.65	27.03	29.70	32.20	33.72	34.73	40.01	40.02	
16	10.71	15.65	27.03	29.70	32.20	33.72	34.73	40.01	40.02	
17	11.37	16.65	27.03	29.70	32.20	33.72	34.73	40.01	40.02	
18	11.80	16.75	30.00	32.65	34.79	36.18	37.93	42.96	44.31	
19	11.80	16.75	30.00	32.65	34.79	36.18	37.93	42.96	44.31	
20	12.45	17.55	31.14	34.58	36.88	38.40	40.36	46.58	48.03	
21	12.70	18.07	33.01	36.85	39.65	41.27	42.77	46.37	49.63	
22	13.15	18.79	33.83	37.57	40.46	42.09	43.62	47.23	50.53	
23	13.35	18.79	33.83	38.65	41.99	42.09	43.68	48.64	51.51	
24	13.35	18.79	33.83	38.65	41.99	42.09	43.68	48.64	51.51	
25	14.00	19.62	37.87	40.61	43.87	45.36	47.03	51.33	53.51	
26	14.56	20.06	38.97	41.90	44.84	46.32	47.73	51.87	54.09	
27	14.56	20.06	38.97	41.90	44.84	46.32	47.73	51.87	54.09	
28	15.03	21.15	40.91	43.87	46.98	47.73	49.39	54.01	56.43	
29	15.03	21.15	40.91	43.87	46.98	47.73	49.39	54.01	56.43	
30	15.37	21.62	42.01	45.14	48.87	50.46	51.63	56.72	58.70	
31	15.87	22.01	43.63	44.68	49.91	51.72	53.34	57.82	59.75	
32	15.87	22.01	43.63	44.68	49.91	51.72	53.34	57.82	59.75	
33	16.57	23.01	45.47	46.98	50.77	52.61	54.31	58.75	60.73	
34	16.88	23.68	46.59	48.57	53.89	54.85	56.66	61.96	63.93	
35	16.88	23.68	46.59	48.57	53.89	54.85	56.66	61.96	63.93	
36	17.71	24.85	48.91	50.61	56.11	57.11	58.94	64.50	66.72	
37	18.00	24.67	49.86	52.86	56.72	58.10	60.28	65.60	67.67	
38	18.00	24.67	49.86	52.86	56.72	58.10	60.28	65.60	67.67	
39	18.77	25.75	50.91	53.96	57.91	59.31	61.31	66.71	68.71	
40	19.06	26.56	53.15	56.52	60.55	61.26	63.79	70.00	70.99	
41	19.06	26.56	53.15	56.52	60.55	61.26	63.79	70.00	70.99	
42	19.75	27.08	54.89	58.82	63.02	63.86	66.76	72.91	73.62	
43	19.75	27.08	54.89	58.82	63.02	63.86	66.76	72.91	73.62	
44	20.42	27.93	56.91	60.91	65.27	66.19	68.89	75.42	76.13	
45	20.75	28.78	57.90	62.01	66.80	67.29	70.50	76.81	77.56	
46	20.75	28.78	57.90	62.01	66.80	67.29	70.50	76.81	77.56	
47	21.61	29.97	59.91	64.12	68.98	69.72	72.41	78.82	79.82	
48	21.85	30.47	61.26	65.37	70.61	71.38	73.96	80.53	80.84	
49	21.85	30.47	61.26	65.37	70.61	71.38	73.96	80.53	80.84	
50	22.45	31.55	62.43	66.98	72.24	73.16	75.84	82.56	83.62	
51	22.56	32.13	64.15	68.68	73.58	74.46	77.86	84.54	85.39	
52	22.56	32.13	64.15	68.68	73.58	74.46	77.86	84.54	85.39	
53	23.49	33.92	66.16	71.16	76.06	77.46	80.75	87.25	88.04	
54	23.49	33.92	66.16	71.16	76.06	77.46	80.75	87.25	88.04	
55	24.78	35.28	68.58	73.31	78.37	79.91	83.36	90.17	90.99	
56	25.08	35.28	69.85	73.81	78.87	81.75	84.85	92.22	92.16	
57	25.08	35.28	69.85	73.81	78.87	81.75	84.85	92.22	92.16	
58	25.19	35.83	71.08	75.41	80.31	83.46	86.67	93.87	95.52	
59	26.58	37.78	72.20	77.16	80.52	84.15	88.87	96.96	96.96	
60	26.58	37.78	72.20	77.16	80.52	84.15	88.87	96.96	96.96	
61	27.46	38.91	74.27	77.27	82.51	86.27	89.72	97.53	97.53	
62	27.46	38.91	74.27	77.27	82.51	86.27	89.72	97.53	97.53	
63	28.34	39.91	75.64	81.02	87.48	90.56	94.14	102.50	102.50	
64	28.34	39.91	75.64	81.02	87.48	90.56	94.14	102.50	102.50	
65	29.23	41.49	77.99	83.54	90.21	93.47	96.98	105.66	106.66	
66	29.23	41.49	77.99	83.54	90.21	93.48	97.06	106.16	105.49	
67	29.23	41.49	77.99	83.54	90.21	93.48	97.06	106.16	105.49	
68	29.78	42.22	79.01	84.71	91.48	94.80	98.43	107.68	107.68	
69	30.20	42.81	79.86	85.61	92.46	95.82	99.49	108.84	108.84	
70	30.20	42.81	79.86	85.61	92.46	95.82	99.49	108.84	108.84	
71	30.77	43.67	81.51	87.17	94.10	96.25	101.99	111.61	110.38	
72	31.77	45.48	81.51	87.17	94.10	96.25	101.99	111.61	110.38	
73	31.77	45.48	81.51	87.17	94.10	96.25	101.99	111.61	110.38	
74	32.46	46.42	85.02	91.06

Single Carrier Pricing Money Back Guarantee

Continental US Ground OB/3P/IB/RB Net Rates

Wgt/Zone	2	3	4	5	6	7	8
1	4.17	4.18	4.19	4.30	4.33	4.38	4.51
2	4.18	4.19	4.25	4.48	4.73	4.73	4.73
3	4.19	4.22	4.63	4.73	4.73	4.79	5.16
4	4.22	4.24	4.64	4.73	4.91	5.05	5.51
5	4.23	4.40	4.64	4.80	5.10	5.31	5.83
6	4.24	4.54	4.64	4.80	5.17	5.35	5.85
7	4.42	4.64	4.64	4.97	5.27	5.56	6.13
8	4.56	4.64	4.64	5.06	5.45	5.80	6.50
9	4.64	4.64	4.75	5.19	5.59	6.12	6.95
10	4.64	4.64	4.78	5.21	5.83	6.56	7.40
11	4.64	4.64	4.80	5.25	5.88	6.80	7.71
12	4.64	4.64	4.87	5.36	6.17	7.27	8.24
13	4.64	4.64	4.95	5.51	6.45	7.74	8.82
14	4.64	4.78	5.03	5.64	6.80	8.19	9.40
15	4.64	4.92	5.11	5.76	7.17	8.67	9.97
16	4.73	5.00	5.21	5.86	7.46	9.02	10.41
17	4.78	5.17	5.37	6.12	7.82	9.47	10.93
18	4.84	5.36	5.55	6.42	8.21	9.90	11.49
19	4.95	5.54	5.75	6.73	8.57	10.33	12.05
20	5.01	5.67	5.91	7.11	9.03	10.89	12.76
21	5.13	5.86	6.13	7.17	9.12	10.94	12.86
22	5.26	6.04	6.36	7.46	9.49	11.39	13.43
23	5.38	6.24	6.54	7.73	9.86	11.80	13.97
24	5.53	6.39	6.78	7.95	10.21	12.22	14.52
25	5.66	6.54	6.99	8.20	10.61	12.63	15.09
26	5.80	6.72	7.19	8.49	10.97	13.05	15.62
27	5.92	6.90	7.40	8.74	11.37	13.47	16.17
28	6.06	7.04	7.65	8.99	11.74	13.89	16.73
29	6.21	7.19	7.86	9.27	12.10	14.33	17.29
30	6.36	7.38	8.11	9.55	12.50	14.72	17.86
31	6.46	7.54	8.31	9.80	12.83	15.15	18.38
32	6.51	7.69	8.55	10.09	13.22	15.57	18.95
33	6.66	7.86	8.75	10.36	13.57	15.98	19.48
34	6.79	8.07	8.96	10.64	13.93	16.40	20.02
35	6.92	8.22	9.20	10.90	14.29	16.82	20.55
36	7.03	8.37	9.41	11.17	14.65	17.23	21.04
37	7.13	8.57	9.59	11.43	14.98	17.65	21.43
38	7.27	8.73	9.82	11.74	15.31	18.08	21.85
39	7.37	8.90	10.05	11.97	15.65	18.50	22.26
40	7.48	9.10	10.25	12.25	15.99	18.92	22.66
41	7.61	9.26	10.44	12.52	16.33	19.35	23.07
42	7.73	9.42	10.67	12.78	16.65	19.76	23.45
43	7.81	9.57	10.89	13.05	16.96	20.17	23.86
44	7.90	9.74	11.05	13.33	17.25	20.58	24.27
45	8.03	9.92	11.29	13.62	17.55	21.01	24.67
46	8.11	10.09	11.43	13.86	17.82	21.42	25.09
47	8.18	10.21	11.61	14.09	18.08	21.85	25.50
48	8.22	10.36	11.80	14.36	18.34	22.27	25.88
49	8.24	10.36	11.97	14.58	18.60	22.68	26.28
50	8.27	10.38	11.98	14.63	18.82	23.10	26.69
51	8.31	10.41	11.99	14.67	18.93	23.18	26.79
52	8.33	10.43	12.04	14.72	19.03	23.24	26.90
53	8.40	10.57	12.17	14.94	19.06	23.33	26.96
54	8.50	10.66	12.34	15.12	19.08	23.57	27.37
55	8.59	10.72	12.45	15.32	19.32	23.74	27.75

NASPO ValuePoint
eff. Dec. 7, 2020
Single National Carrier Pricing - MBG

Single Carrier Pricing Money Back Guarantee

Continental US Ground OB/3P/IB/RB Net Rates

Wgt/Zone	2	3	4	5	6	7	8
56	8.68	10.83	12.60	15.56	19.52	23.91	28.15
57	8.75	10.94	12.74	15.80	19.73	24.10	28.49
58	8.82	11.05	12.86	15.94	19.97	24.25	28.78
59	8.93	11.18	13.03	16.11	20.16	24.39	28.99
60	8.99	11.33	13.18	16.21	20.30	24.52	29.16
61	9.10	11.41	13.32	16.40	20.51	24.65	29.35
62	9.16	11.50	13.43	16.55	20.64	24.80	29.54
63	9.26	11.61	13.56	16.69	20.78	24.97	29.70
64	9.32	11.75	13.70	16.81	20.92	25.14	29.90
65	9.41	11.89	13.86	16.93	21.11	25.25	30.05
66	9.48	12.03	14.00	17.03	21.32	25.40	30.28
67	9.55	12.14	14.19	17.15	21.51	25.53	30.35
68	9.61	12.26	14.26	17.21	21.62	25.66	30.42
69	9.69	12.38	14.28	17.23	21.73	25.78	30.50
70	9.78	12.51	14.33	17.26	21.85	25.94	30.59
71	9.88	12.53	14.34	17.29	21.93	26.10	30.68
72	10.36	12.90	14.43	17.44	21.98	26.12	30.70
73	10.89	13.35	14.76	17.88	22.06	26.19	30.72
74	11.40	13.85	15.23	18.35	22.49	26.38	30.75
75	11.91	14.29	15.65	18.81	22.89	26.87	30.77
76	12.42	14.76	16.13	19.29	23.28	27.37	30.81
77	12.95	15.24	16.55	19.68	23.72	27.86	30.89
78	13.44	15.73	17.00	20.12	24.13	28.33	30.93
79	13.94	16.18	17.44	20.58	24.53	28.76	31.06
80	14.46	16.67	17.88	21.03	24.96	29.13	31.42
81	14.84	17.06	18.31	21.31	25.28	29.55	31.83
82	15.33	17.49	18.76	21.78	25.60	29.95	32.18
83	15.86	17.91	19.20	22.18	26.01	30.35	32.56
84	16.39	18.35	19.61	22.60	26.39	30.72	32.91
85	16.93	18.80	20.02	23.04	26.80	31.06	33.28
86	17.49	19.27	20.46	23.45	27.16	31.38	33.66
87	18.02	19.69	20.94	23.88	27.52	31.72	34.02
88	18.59	20.16	21.36	24.30	27.88	32.04	34.41
89	19.13	20.59	21.81	24.72	28.24	32.42	34.78
90	19.68	21.07	22.22	25.07	28.57	32.72	35.13
91	20.18	21.52	22.71	25.51	28.95	33.05	35.51
92	20.68	21.95	23.12	25.85	29.31	33.40	35.91
93	21.15	22.41	23.63	26.26	29.65	33.73	36.27
94	21.66	22.87	24.03	26.60	30.00	34.11	36.62
95	22.16	23.30	24.53	27.00	30.35	34.49	37.03
96	22.67	23.75	25.04	27.44	30.72	34.82	37.38
97	23.18	24.22	25.45	27.86	31.07	35.18	37.78
98	23.71	24.60	25.94	28.20	31.42	35.53	38.16
99	24.23	25.00	26.42	28.54	31.81	35.90	38.53
100	24.75	25.41	26.91	28.99	32.14	36.24	38.92
101	29.09	29.91	31.99	34.25	37.55	42.27	45.35
102	29.39	30.37	32.35	34.74	37.93	42.69	45.80
103	29.91	30.83	32.76	35.11	38.35	43.09	46.20
104	30.37	31.31	33.17	35.46	38.73	43.50	46.64
105	30.88	31.81	33.55	35.88	39.13	43.93	47.05
106	31.37	32.27	33.98	36.24	39.52	44.31	47.46
107	31.90	32.77	34.38	36.61	39.89	44.75	47.90
108	32.44	33.26	34.78	37.02	40.31	45.15	48.32
109	32.91	33.73	35.17	37.38	40.67	45.54	48.74
110	33.47	34.22	35.59	37.77	41.10	45.98	49.18

Single Carrier Pricing Money Back Guarantee

Continental US Ground OB/3P/IB/RB Net Rates

Wgt/Zone	2	3	4	5	6	7	8
111	33.84	34.63	36.00	38.16	41.49	46.39	49.58
112	34.18	35.03	36.43	38.54	41.90	46.79	50.02
113	34.56	35.41	36.83	38.93	42.27	47.21	50.41
114	34.91	35.83	37.23	39.30	42.69	47.62	50.84
115	35.31	36.24	37.67	39.70	43.06	48.02	51.27
116	35.66	36.61	38.07	40.07	43.48	48.44	51.67
117	36.02	37.04	38.47	40.47	43.88	48.85	52.09
118	36.43	37.43	38.92	40.86	44.26	49.24	52.50
119	36.78	37.86	39.32	41.23	44.68	49.67	52.91
120	37.40	38.27	39.75	41.63	45.07	50.07	53.34
121	37.89	38.66	40.17	42.02	45.48	50.49	53.76
122	38.28	39.09	40.59	42.41	45.87	50.89	54.18
123	38.65	39.50	41.03	42.81	46.30	51.32	54.61
124	39.06	39.91	41.46	43.20	46.68	51.71	55.04
125	39.42	40.34	41.90	43.58	47.08	52.10	55.43
126	39.81	40.76	42.31	44.00	47.48	52.52	55.88
127	40.20	41.17	42.78	44.38	47.89	52.92	56.30
128	40.59	41.61	43.20	44.78	48.30	53.33	56.71
129	40.97	42.02	43.62	45.17	48.68	53.75	57.15
130	41.38	42.44	44.05	45.53	49.10	54.16	57.57
131	41.76	42.88	44.50	45.95	49.51	54.57	58.00
132	42.16	43.32	44.94	46.35	49.92	54.98	58.40
133	42.56	43.73	45.39	46.73	50.31	55.36	58.85
134	42.93	44.18	45.83	47.15	50.74	55.78	59.27
135	43.36	44.60	46.30	47.57	51.12	56.19	59.68
136	43.73	45.03	46.73	47.95	51.53	56.59	60.15
137	44.13	45.47	47.20	48.33	51.96	56.99	60.54
138	44.52	45.90	47.64	48.74	52.36	57.40	60.97
139	44.92	46.35	48.07	49.16	52.77	57.81	61.40
140	45.33	46.79	48.54	49.54	53.19	58.23	61.82
141	45.72	47.23	48.98	49.95	53.57	58.61	62.25
142	46.14	47.70	49.45	50.35	53.97	59.02	62.67
143	46.55	48.10	49.91	50.78	54.39	59.44	63.11
144	46.95	48.56	50.35	51.14	54.79	59.83	63.51
145	47.33	49.02	50.84	51.56	55.22	60.25	63.96
146	47.76	49.47	51.32	51.99	55.63	60.65	64.35
147	48.17	49.92	51.75	52.38	56.04	61.04	64.80
148	48.57	50.35	52.22	52.79	56.47	61.48	65.22
149	48.97	50.82	52.70	53.21	56.87	61.85	65.63
150	49.41	51.31	53.15	53.62	57.27	62.26	66.06

Single Carrier Pricing Money Back Guarantee

Continental US Ground PRP Net Rates

Wgt/Zone	2	3	4	5	6	7	8
1	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
2	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
3	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
4	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
5	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
6	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
7	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
8	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
9	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
10	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
11	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.06
12	$14.77	$14.77	$14.77	$15.06	$15.06	$15.06	$15.62
13	$14.77	$14.77	$14.77	$15.06	$15.06	$15.30	$16.64
14	$14.77	$14.77	$14.77	$15.06	$15.06	$16.26	$17.59
15	$14.77	$14.77	$14.77	$15.06	$15.06	$16.75	$18.66
16	$14.77	$14.77	$14.77	$15.06	$15.06	$17.46	$19.22
17	$14.77	$14.77	$14.77	$15.06	$15.06	$18.53	$19.94
18	$14.77	$14.77	$14.77	$15.06	$15.70	$18.92	$21.12
19	$14.77	$14.77	$14.77	$15.06	$16.00	$19.41	$21.80
20	$14.77	$14.77	$14.77	$15.06	$16.54	$20.14	$22.81
21	$15.06	$15.06	$15.06	$15.06	$17.22	$20.89	$23.73
22	$15.06	$15.06	$15.06	$15.06	$18.10	$21.66	$24.77
23	$15.06	$15.06	$15.06	$15.47	$18.78	$22.39	$25.75
24	$15.06	$15.06	$15.06	$15.96	$19.50	$22.93	$26.77
25	$15.06	$15.06	$15.06	$16.43	$19.98	$24.11	$27.77
26	$15.06	$15.06	$15.06	$16.93	$20.71	$24.91	$28.69
27	$15.06	$15.06	$15.06	$17.21	$21.38	$25.36	$29.39
28	$15.06	$15.06	$15.25	$18.16	$22.59	$26.70	$30.70
29	$15.06	$15.06	$15.68	$18.41	$23.25	$27.35	$31.33
30	$15.06	$15.06	$16.12	$19.13	$23.62	$27.69	$32.64
31	$15.06	$15.06	$16.13	$19.15	$23.97	$28.13	$33.20
32	$15.06	$15.06	$16.39	$19.31	$24.43	$28.62	$34.21
33	$15.06	$15.16	$16.97	$20.21	$25.31	$29.36	$34.81
34	$15.06	$15.50	$17.51	$20.73	$25.78	$30.15	$36.12
35	$15.06	$16.17	$17.92	$21.23	$26.41	$30.92	$37.08
36	$15.06	$16.18	$18.24	$21.96	$27.08	$31.98	$37.82
37	$15.06	$16.54	$18.60	$22.44	$27.65	$32.99	$38.55
38	$15.06	$16.80	$19.01	$22.99	$28.29	$33.45	$39.27
39	$15.06	$17.12	$19.45	$23.24	$29.00	$34.45	$40.07
40	$15.06	$17.19	$19.50	$23.51	$29.60	$34.46	$40.35
41	$15.06	$17.77	$20.02	$24.08	$30.25	$35.51	$41.21
42	$15.06	$18.16	$20.79	$24.63	$30.97	$36.45	$41.82
43	$15.06	$18.26	$20.83	$25.39	$32.03	$37.42	$42.53
44	$15.06	$18.61	$21.57	$26.09	$32.31	$38.22	$42.99
45	$15.06	$18.71	$21.57	$26.11	$32.83	$39.34	$43.70
46	$15.23	$18.73	$22.05	$26.59	$33.71	$39.76	$44.43
47	$15.30	$18.97	$22.40	$26.78	$33.85	$40.54	$45.15
48	$15.31	$19.16	$22.69	$27.49	$34.36	$40.91	$45.87
49	$15.32	$19.17	$22.70	$27.50	$34.78	$41.63	$46.14
50	$15.32	$19.18	$22.71	$27.53	$34.90	$41.74	$46.84

51	$15.33	$19.19	$22.72	$27.54	$34.91	$41.75	$46.85
52	$15.34	$19.19	$22.73	$27.56	$34.92	$41.75	$46.86
53	$15.35	$19.20	$22.74	$27.60	$34.93	$41.76	$46.86
54	$15.37	$19.22	$22.79	$27.78	$34.94	$41.77	$47.35
55	$15.37	$19.23	$22.80	$28.18	$34.94	$41.78	$47.91
56	$15.38	$19.38	$22.82	$28.57	$34.95	$41.78	$48.50
57	$15.65	$19.51	$23.09	$29.26	$34.96	$41.79	$49.00
58	$15.66	$19.52	$23.29	$29.57	$35.00	$41.80	$49.88
59	$15.94	$19.72	$23.63	$29.58	$35.65	$42.35	$50.24
60	$16.10	$20.09	$24.00	$30.08	$35.97	$42.59	$50.56
61	$16.41	$20.73	$24.01	$30.69	$36.29	$42.83	$50.86
62	$16.76	$21.59	$24.43	$31.28	$36.53	$43.50	$51.17
63	$16.79	$21.60	$24.44	$31.29	$36.79	$43.57	$51.49
64	$17.23	$22.22	$25.07	$31.59	$37.38	$43.87	$52.27
65	$17.42	$22.42	$25.09	$31.60	$37.72	$43.96	$52.37
66	$17.67	$22.83	$25.10	$31.64	$37.74	$44.09	$52.48
67	$17.90	$22.84	$25.38	$31.67	$38.04	$44.31	$52.60
68	$18.04	$23.47	$26.60	$32.11	$38.25	$44.56	$52.60
69	$18.25	$23.48	$26.61	$32.61	$38.44	$44.57	$52.88
70	$18.33	$23.53	$26.94	$33.02	$39.22	$44.58	$53.33
71	$18.43	$23.78	$27.36	$33.35	$39.83	$45.72	$53.34
72	$18.85	$23.81	$28.00	$33.87	$40.13	$47.23	$53.72
73	$19.16	$23.82	$28.01	$33.88	$40.17	$47.24	$53.81
74	$20.03	$23.85	$28.21	$34.08	$41.18	$47.76	$53.93
75	$20.96	$24.51	$28.29	$34.98	$41.57	$48.25	$53.95
76	$21.77	$25.41	$28.39	$35.22	$42.09	$49.03	$53.96
77	$22.82	$26.25	$29.52	$35.67	$42.34	$49.97	$53.96
78	$23.07	$26.75	$29.86	$36.07	$42.60	$50.80	$53.97
79	$24.12	$27.61	$30.31	$36.63	$43.49	$51.59	$54.86
80	$24.78	$28.39	$31.03	$37.50	$44.22	$51.82	$55.27
81	$25.58	$29.16	$32.05	$37.76	$44.79	$52.61	$55.96
82	$26.20	$29.55	$32.79	$38.46	$44.90	$53.97	$55.97
83	$26.69	$30.14	$33.50	$38.74	$45.47	$53.98	$55.98
84	$27.48	$30.87	$33.85	$39.10	$46.15	$54.64	$56.42
85	$28.22	$31.34	$34.50	$39.72	$46.86	$55.22	$57.03
86	$29.28	$32.67	$35.55	$40.47	$47.42	$56.25	$58.23
87	$29.86	$32.79	$35.65	$40.48	$48.04	$56.29	$58.32
88	$31.39	$33.85	$37.01	$41.78	$48.67	$56.89	$59.52
89	$32.48	$34.47	$37.72	$41.92	$49.27	$57.47	$60.76
90	$33.23	$35.02	$37.91	$42.34	$49.51	$57.71	$60.80
91	$33.44	$35.62	$38.28	$42.35	$50.02	$57.71	$60.87
92	$34.91	$36.29	$38.85	$42.99	$50.67	$57.96	$61.53
93	$35.07	$37.00	$39.97	$43.58	$51.07	$58.17	$62.15
94	$35.89	$37.31	$40.15	$44.14	$51.67	$58.28	$62.80
95	$36.72	$38.30	$40.76	$44.74	$52.01	$58.49	$63.47
96	$37.54	$38.57	$42.27	$45.68	$52.31	$58.90	$64.71
97	$38.41	$39.69	$42.27	$45.96	$52.94	$58.91	$64.74
98	$39.29	$39.95	$42.89	$46.51	$53.54	$59.33	$65.39
99	$40.15	$40.58	$44.13	$47.08	$54.15	$59.94	$66.03
100	$40.90	$41.25	$44.53	$47.79	$54.74	$60.53	$66.69
101	$40.92	$41.25	$44.53	$47.80	$54.77	$60.54	$66.70
102	$41.26	$41.77	$45.02	$48.20	$54.89	$60.55	$66.73
103	$42.38	$42.42	$45.58	$48.69	$55.93	$61.61	$67.32
104	$42.65	$43.03	$46.13	$49.20	$56.10	$61.79	$67.95
105	$43.35	$43.67	$46.66	$50.22	$56.97	$62.15	$68.53

106	$44.06	$44.32	$47.19	$50.23	$56.98	$62.72	$69.17
107	$44.71	$44.99	$48.19	$51.21	$57.49	$63.26	$70.40
108	$45.35	$45.64	$48.28	$51.25	$58.02	$63.81	$70.41
109	$46.00	$46.25	$48.80	$51.74	$58.54	$64.36	$71.04
110	$46.56	$46.94	$49.36	$52.24	$59.11	$64.93	$71.65
111	$47.08	$47.46	$50.88	$53.26	$59.60	$65.46	$73.12
112	$48.04	$48.45	$50.94	$53.27	$60.11	$66.03	$73.20
113	$48.10	$48.49	$51.50	$53.76	$60.65	$66.58	$74.53
114	$48.60	$49.50	$52.07	$54.81	$61.67	$67.70	$75.02
115	$49.13	$50.06	$52.14	$54.95	$61.68	$67.71	$75.03
116	$49.63	$50.25	$53.21	$55.20	$62.09	$68.11	$75.49
117	$50.13	$50.78	$53.74	$56.22	$62.60	$69.19	$76.71
118	$50.65	$51.82	$53.80	$56.39	$63.11	$69.20	$77.40
119	$51.19	$51.87	$54.34	$56.71	$63.65	$69.74	$78.31
120	$52.08	$52.84	$54.90	$57.24	$64.16	$70.29	$78.41
121	$52.65	$53.13	$55.48	$57.64	$64.56	$70.69	$78.76
122	$53.02	$53.64	$56.03	$58.16	$65.08	$71.79	$79.41
123	$53.55	$53.69	$57.15	$58.66	$65.59	$71.97	$80.04
124	$54.07	$54.74	$57.74	$59.19	$66.13	$72.32	$80.64
125	$54.61	$54.74	$57.77	$59.70	$66.63	$72.87	$81.24
126	$55.65	$55.81	$59.46	$60.09	$67.02	$73.80	$83.33
127	$55.71	$55.84	$59.48	$60.61	$67.53	$73.81	$83.34
128	$56.23	$56.25	$60.07	$61.14	$68.56	$75.14	$84.58
129	$57.30	$57.51	$60.65	$61.67	$68.57	$75.15	$84.58
130	$57.32	$57.52	$61.20	$62.13	$69.06	$75.41	$85.04
131	$57.84	$57.88	$61.96	$62.57	$69.44	$76.33	$85.87
132	$58.39	$59.01	$61.96	$63.07	$69.96	$76.34	$86.29
133	$58.93	$59.10	$62.38	$63.57	$70.45	$76.87	$86.58
134	$59.47	$59.56	$62.99	$64.11	$70.98	$77.40	$86.95
135	$59.93	$60.72	$63.54	$64.64	$71.57	$77.97	$88.20
136	$60.43	$61.44	$65.20	$65.20	$72.14	$78.54	$88.22
137	$60.95	$61.45	$65.66	$65.67	$72.56	$79.03	$88.80
138	$61.51	$62.43	$66.63	$66.84	$73.83	$80.44	$90.41
139	$62.07	$63.05	$66.63	$66.85	$74.07	$80.45	$90.42
140	$62.61	$63.25	$66.65	$67.38	$74.44	$80.79	$90.68
141	$63.16	$63.66	$67.88	$67.91	$74.85	$81.19	$91.13
142	$63.43	$64.25	$67.89	$68.46	$75.41	$81.75	$91.73
143	$63.99	$64.84	$68.49	$69.01	$75.98	$82.34	$92.36
144	$64.55	$65.43	$69.82	$69.83	$76.56	$82.89	$92.99
145	$64.77	$67.35	$70.39	$70.42	$77.14	$83.43	$93.60
146	$65.33	$67.36	$70.40	$70.65	$77.71	$83.99	$94.21
147	$66.31	$67.38	$71.06	$71.23	$78.27	$84.56	$94.84
148	$66.48	$67.87	$71.80	$71.81	$79.42	$85.12	$95.48
149	$67.24	$68.46	$72.34	$72.35	$79.59	$85.66	$96.55
150	$67.25	$69.09	$73.53	$74.77	$80.01	$86.26	$97.18

Single Carrier Pricing

Single Carrier Pricing Money Back Guarantee

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P		
Wgt/Zone	**51**	**54**
1	12.09	19.09
2	13.20	20.06
3	13.71	21.12
4	14.66	22.13
5	15.62	22.92
6	16.46	23.99
7	17.24	24.64
8	18.02	25.56
9	18.81	26.11
10	19.64	26.97
11	20.33	27.97
12	21.01	28.95
13	21.73	29.91
14	22.47	30.88
15	23.30	31.90
16	24.09	32.91
17	24.92	34.01
18	25.83	35.08
19	26.68	36.29
20	27.33	37.37
21	28.10	38.43
22	28.99	39.59
23	29.81	40.74
24	30.62	41.75
25	31.31	42.91
26	32.17	44.02
27	32.96	45.12
28	33.74	46.30
29	34.51	47.40
30	35.32	48.54
31	36.10	49.56
32	36.88	50.73
33	37.68	51.88
34	38.37	52.95
35	39.24	53.83
36	39.95	54.94
37	40.88	56.09
38	41.60	57.06
39	42.40	58.00
40	43.22	59.02
41	43.98	60.02
42	44.67	60.93
43	45.51	61.95
44	46.19	62.89
45	46.93	63.97

Single Carrier Pricing

Single Carrier Pricing Money Back Guarantee

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P		
Wgt/Zone	**51**	**54**
46	47.68	64.87
47	48.43	65.90
48	49.15	66.92
49	49.98	67.84
50	50.83	68.81
51	52.35	70.34
52	52.35	70.34
53	53.77	71.73
54	53.77	71.73
55	55.12	73.17
56	55.12	73.17
57	56.24	74.60
58	56.24	74.60
59	57.49	75.99
60	57.49	75.99
61	58.55	77.61
62	58.55	77.61
63	59.60	79.00
64	59.60	79.00
65	60.40	80.35
66	60.40	80.35
67	61.36	81.86
68	61.36	81.86
69	62.25	83.34
70	62.25	83.34
71	63.18	84.78
72	63.18	84.78
73	64.18	86.55
74	64.18	86.55
75	65.12	88.35
76	65.12	88.35
77	65.64	89.59
78	65.64	89.59
79	66.45	91.60
80	66.45	91.60
81	66.98	93.63
82	66.98	93.63
83	67.70	95.51
84	67.70	95.51
85	68.17	97.67
86	68.17	97.67
87	68.96	99.58
88	68.96	99.58
89	69.65	101.51
90	69.65	101.51

Single Carrier Pricing

Single Carrier Pricing Money Back Guarantee

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P		
Wgt/Zone	**51**	**54**
91	70.16	103.60
92	70.16	103.60
93	70.90	105.46
94	70.90	105.46
95	71.55	107.45
96	71.55	107.45
97	72.19	109.47
98	72.19	109.47
99	72.76	111.38
100	72.76	111.38
101	76.50	116.68
102	76.50	116.68
103	76.50	116.68
104	76.50	116.68
105	76.50	116.68
106	79.17	121.86
107	79.17	121.86
108	79.17	121.86
109	79.17	121.86
110	79.17	121.86
111	81.82	127.00
112	81.82	127.00
113	81.82	127.00
114	81.82	127.00
115	81.82	127.00
116	84.14	132.28
117	84.14	132.28
118	84.14	132.28
119	84.14	132.28
120	84.14	132.28
121	86.34	137.42
122	86.34	137.42
123	86.34	137.42
124	86.34	137.42
125	86.34	137.42
126	88.40	142.56
127	88.40	142.56
128	88.40	142.56
129	88.40	142.56
130	88.40	142.56
131	90.41	148.26
132	90.41	148.26
133	90.41	148.26
134	90.41	148.26
135	90.41	148.26

Single Carrier Pricing

Single Carrier Pricing Money Back Guarantee

FedEx Ground to Canada

Rates ($) Applicable On Packages Moving From Points In The Continental United States **to Canada**

Ground to Canada OB/3P		
Wgt/Zone	**51**	**54**
136	92.51	153.97
137	92.51	153.97
138	92.51	153.97
139	92.51	153.97
140	92.51	153.97
141	94.53	159.58
142	94.53	159.58
143	94.53	159.58
144	94.53	159.58
145	94.53	159.58
146	96.58	165.18
147	96.58	165.18
148	96.58	165.18
149	96.58	165.18
150	96.58	165.18

Single Carrier Pricing Money Back Guarantee

FedEx Ground ~ to/from/intra Alaska & Hawaii OB/3P/IB/RB

Wgt/Zone	9	14	17	22	23	25	92	96
	To HI	Intra Oahu	To AK	Intra Alaska	From AK	From AK	From HI	From HI
1	18.41	4.27	18.41	4.27	7.18	7.41	7.18	7.41
2	20.45	4.32	20.45	4.32	7.75	7.97	7.75	7.97
3	22.31	4.35	22.31	4.35	9.13	9.37	9.13	9.37
4	24.38	4.40	24.38	4.40	10.29	10.85	10.29	10.85
5	26.57	4.45	26.57	4.45	11.68	12.31	11.68	12.31
6	28.84	4.56	28.84	4.56	13.16	13.86	13.16	13.86
7	30.82	4.74	30.82	4.74	14.57	15.34	14.57	15.34
8	32.66	4.92	32.66	4.92	16.05	16.91	16.05	16.91
9	34.97	5.08	34.97	5.08	17.46	18.47	17.46	18.47
10	37.12	5.26	37.12	5.26	18.90	20.03	18.90	20.03
11	39.26	5.43	39.26	5.43	20.35	21.54	20.35	21.54
12	40.94	5.65	40.94	5.65	21.70	23.05	21.70	23.05
13	42.60	5.81	42.60	5.81	22.98	24.44	22.98	24.44
14	44.40	6.04	44.40	6.04	24.20	25.88	24.20	25.88
15	46.04	6.21	46.04	6.21	25.39	27.27	25.39	27.27
16	48.27	6.36	48.27	6.36	26.54	28.57	26.54	28.57
17	49.97	6.56	49.97	6.56	27.79	30.09	27.79	30.09
18	52.24	6.73	52.24	6.73	29.08	31.55	29.08	31.55
19	54.36	6.95	54.36	6.95	30.33	33.05	30.33	33.05
20	56.37	7.15	56.37	7.15	31.56	34.52	31.56	34.52
21	59.01	7.48	59.01	7.48	33.31	36.73	33.31	36.73
22	60.83	7.65	60.83	7.65	34.39	38.16	34.39	38.16
23	62.68	7.86	62.68	7.86	35.46	39.61	35.46	39.61
24	64.72	8.08	64.72	8.08	36.52	41.06	36.52	41.06
25	66.74	8.31	66.74	8.31	37.71	42.46	37.71	42.46
26	68.99	8.51	68.99	8.51	38.88	43.86	38.88	43.86
27	70.90	8.72	70.90	8.72	40.00	45.19	40.00	45.19
28	72.81	8.94	72.81	8.94	41.15	46.57	41.15	46.57
29	74.59	9.16	74.59	9.16	42.31	47.90	42.31	47.90
30	76.37	9.33	76.37	9.33	43.46	49.26	43.46	49.26
31	78.27	9.54	78.27	9.54	44.60	50.58	44.60	50.58
32	79.96	9.70	79.96	9.70	45.69	51.79	45.69	51.79
33	81.63	9.85	81.63	9.85	46.75	52.92	46.75	52.92
34	83.44	10.04	83.44	10.04	47.78	53.96	47.78	53.96
35	85.52	10.20	85.52	10.20	48.68	54.95	48.68	54.95
36	87.52	10.38	87.52	10.38	49.53	55.88	49.53	55.88
37	89.51	10.54	89.51	10.54	50.38	56.77	50.38	56.77
38	91.66	10.71	91.66	10.71	51.19	57.68	51.19	57.68
39	93.65	10.88	93.65	10.88	52.06	58.58	52.06	58.58
40	95.64	11.05	95.64	11.05	52.92	59.59	52.92	59.59
41	97.48	11.20	97.48	11.20	53.79	60.64	53.79	60.64
42	99.32	11.38	99.32	11.38	54.64	61.71	54.64	61.71
43	101.33	11.51	101.33	11.51	55.42	62.78	55.42	62.78
44	103.36	11.70	103.36	11.70	56.28	63.81	56.28	63.81
45	105.37	11.86	105.37	11.86	57.14	64.89	57.14	64.89
46	107.40	12.03	107.40	12.03	57.99	65.96	57.99	65.96
47	109.45	12.16	109.45	12.16	58.86	67.02	58.86	67.02
48	111.34	12.38	111.34	12.38	59.68	68.07	59.68	68.07
49	113.22	12.57	113.22	12.57	60.52	69.04	60.52	69.04
50	115.15	12.76	115.15	12.76	61.38	69.94	61.38	69.94
51	117.09	12.96	117.09	12.96	62.14	70.88	62.14	70.88
52	118.98	13.15	118.98	13.15	62.84	71.77	62.84	71.77
53	120.80	13.34	120.80	13.34	63.53	72.68	63.53	72.68
54	122.72	13.56	122.72	13.56	64.22	73.56	64.22	73.56
55	124.61	13.78	124.61	13.78	64.90	74.52	64.90	74.52

Single Carrier Pricing Money Back Guarantee

FedEx Ground ~ to/from/intra Alaska & Hawaii OB/3P/IB/RB

Wgt/Zone	9	14	17	22	23	25	92	96
	To HI	Intra Oahu	To AK	Intra Alaska	From AK	From AK	From HI	From HI
56	126.54	13.96	126.54	13.96	65.52	75.33	65.52	75.33
57	128.53	14.16	128.53	14.16	66.11	76.08	66.11	76.08
58	130.45	14.37	130.45	14.37	66.73	76.87	66.73	76.87
59	132.45	14.53	132.45	14.53	67.38	77.62	67.38	77.62
60	134.54	14.74	134.54	14.74	67.95	78.37	67.95	78.37
61	136.17	14.95	136.17	14.95	68.58	79.07	68.58	79.07
62	138.43	15.12	138.43	15.12	69.22	79.74	69.22	79.74
63	140.67	15.32	140.67	15.32	69.83	80.43	69.83	80.43
64	143.03	15.53	143.03	15.53	70.40	81.09	70.40	81.09
65	145.36	15.74	145.36	15.74	71.00	81.80	71.00	81.80
66	147.60	15.92	147.60	15.92	71.52	82.46	71.52	82.46
67	149.83	16.14	149.83	16.14	72.08	83.14	72.08	83.14
68	151.98	16.34	151.98	16.34	72.57	83.84	72.57	83.84
69	154.24	16.53	154.24	16.53	73.14	84.50	73.14	84.50
70	157.48	16.72	157.48	16.72	73.67	85.19	73.67	85.19
71	159.89	16.93	159.89	16.93	74.17	85.84	74.17	85.84
72	162.27	17.47	162.27	17.47	74.76	86.57	74.76	86.57
73	164.64	18.05	164.64	18.05	75.29	87.23	75.29	87.23
74	166.21	18.62	166.21	18.62	75.91	87.88	75.91	87.88
75	168.11	19.20	168.11	19.20	76.57	88.60	76.57	88.60
76	170.18	19.77	170.18	19.77	77.29	89.30	77.29	89.30
77	171.60	20.34	171.60	20.34	77.95	89.99	77.95	89.99
78	172.49	20.91	172.49	20.91	78.74	90.63	78.74	90.63
79	172.54	21.49	172.54	21.49	79.54	91.32	79.54	91.32
80	174.33	22.06	174.33	22.06	80.28	92.00	80.28	92.00
81	175.81	22.62	175.81	22.62	81.03	92.68	81.03	92.68
82	176.68	23.21	176.68	23.21	81.72	93.35	81.72	93.35
83	178.63	23.79	178.63	23.79	82.43	94.06	82.43	94.06
84	180.68	24.35	180.68	24.35	83.13	94.71	83.13	94.71
85	182.76	24.94	182.76	24.94	83.82	95.45	83.82	95.45
86	184.68	25.50	184.68	25.50	84.57	96.08	84.57	96.08
87	186.77	26.04	186.77	26.04	85.34	96.82	85.34	96.82
88	188.83	26.62	188.83	26.62	86.11	97.45	86.11	97.45
89	190.78	27.19	190.78	27.19	86.81	98.14	86.81	98.14
90	192.73	27.79	192.73	27.79	87.51	98.81	87.51	98.81
91	194.79	28.34	194.79	28.34	88.19	99.51	88.19	99.51
92	196.65	28.91	196.65	28.91	88.89	100.19	88.89	100.19
93	198.58	29.48	198.58	29.48	89.59	100.86	89.59	100.86
94	200.44	30.07	200.44	30.07	90.25	101.55	90.25	101.55
95	202.37	30.63	202.37	30.63	91.04	102.20	91.04	102.20
96	204.24	31.21	204.24	31.21	91.81	102.91	91.81	102.91
97	206.21	31.77	206.21	31.77	92.56	103.57	92.56	103.57
98	208.01	32.36	208.01	32.36	93.34	104.28	93.34	104.28
99	209.97	32.93	209.97	32.93	94.05	104.98	94.05	104.98
100	211.93	33.50	211.93	33.50	94.71	105.62	94.71	105.62
101	213.89	34.05	213.89	34.05	95.45	106.33	95.45	106.33
102	215.85	34.63	215.85	34.63	96.12	106.99	96.12	106.99
103	217.78	35.21	217.78	35.21	96.88	107.70	96.88	107.70
104	219.84	35.79	219.84	35.79	97.64	108.37	97.64	108.37
105	221.78	36.35	221.78	36.35	98.39	109.06	98.39	109.06
106	223.86	36.94	223.86	36.94	99.11	109.74	99.11	109.74
107	225.92	37.52	225.92	37.52	99.82	110.39	99.82	110.39
108	227.98	38.09	227.98	38.09	100.49	111.08	100.49	111.08
109	229.94	38.65	229.94	38.65	101.15	111.75	101.15	111.75
110	231.88	39.23	231.88	39.23	101.94	112.46	101.94	112.46

NASPO ValuePoint
eff. Dec. 7, 2020
Single National Carrier Pricing - MBG

Single Carrier Pricing Money Back Guarantee

FedEx Ground ~ to/from/intra Alaska & Hawaii OB/3P/IB/RB

Wgt/Zone	9	14	17	22	23	25	92	96
	To HI	Intra Oahu	To AK	Intra Alaska	From AK	From AK	From HI	From HI
111	234.50	39.79	234.50	39.79	102.71	113.12	102.71	113.12
112	237.16	40.37	237.16	40.37	103.49	113.88	103.49	113.88
113	239.25	40.94	239.25	40.94	104.15	114.67	104.15	114.67
114	241.30	41.52	241.30	41.52	104.89	115.40	104.89	115.40
115	243.37	42.09	243.37	42.09	105.57	116.13	105.57	116.13
116	245.37	42.65	245.37	42.65	106.27	116.93	106.27	116.93
117	247.31	43.23	247.31	43.23	107.00	117.69	107.00	117.69
118	249.26	43.82	249.26	43.82	107.80	118.42	107.80	118.42
119	252.88	44.39	252.88	44.39	108.54	119.12	108.54	119.12
120	254.95	44.96	254.95	44.96	109.30	119.81	109.30	119.81
121	257.16	45.52	257.16	45.52	110.10	120.47	110.10	120.47
122	259.30	46.14	259.30	46.14	110.87	121.13	110.87	121.13
123	261.54	46.69	261.54	46.69	111.61	121.86	111.61	121.86
124	263.71	47.25	263.71	47.25	112.39	122.52	112.39	122.52
125	265.91	47.81	265.91	47.81	113.14	123.24	113.14	123.24
126	268.08	48.41	268.08	48.41	113.95	123.88	113.95	123.88
127	270.28	48.97	270.28	48.97	114.71	124.59	114.71	124.59
128	272.47	49.55	272.47	49.55	115.45	125.33	115.45	125.33
129	274.66	50.09	274.66	50.09	116.25	126.06	116.25	126.06
130	276.88	50.68	276.88	50.68	117.01	126.81	117.01	126.81
131	280.40	51.27	280.40	51.27	117.75	127.62	117.75	127.62
132	282.60	51.84	282.60	51.84	118.56	128.36	118.56	128.36
133	284.77	52.39	284.77	52.39	119.31	129.11	119.31	129.11
134	287.00	52.97	287.00	52.97	120.08	129.87	120.08	129.87
135	289.21	53.53	289.21	53.53	120.86	130.56	120.86	130.56
136	291.39	54.14	291.39	54.14	121.64	131.24	121.64	131.24
137	293.60	54.69	293.60	54.69	122.39	131.93	122.39	131.93
138	295.82	55.25	295.82	55.25	123.19	132.61	123.19	132.61
139	298.00	55.83	298.00	55.83	123.93	133.27	123.93	133.27
140	300.08	56.41	300.08	56.41	124.69	133.98	124.69	133.98
141	302.18	56.97	302.18	56.97	125.42	134.62	125.42	134.62
142	304.30	57.53	304.30	57.53	126.24	135.34	126.24	135.34
143	306.36	58.11	306.36	58.11	126.99	136.00	126.99	136.00
144	308.49	58.70	308.49	58.70	127.76	136.79	127.76	136.79
145	310.63	59.29	310.63	59.29	128.51	137.50	128.51	137.50
146	312.86	59.84	312.86	59.84	129.29	138.28	129.29	138.28
147	315.06	60.40	315.06	60.40	130.08	139.04	130.08	139.04
148	317.28	60.98	317.28	60.98	130.85	139.77	130.85	139.77
149	321.01	61.56	321.01	61.56	131.63	140.56	131.63	140.56
150	323.21	62.13	323.21	62.13	132.37	141.30	132.37	141.30

Single Carrier Pricing Money Back Guarantee

FedEx Ground Multiweight

Rates ($) Per 100 Lbs, For Multiweight Service For Shipments 200 Lbs and greater

	Rated Shipment Weight	2	3	4	5	6	7	8
Rate ($) per/lb Hundredweight	200 to 299 lbs.	$18.03	$23.32	$28.62	$30.36	$30.36	$30.36	$30.36
	300 to 399 lbs.	$17.01	$22.24	$27.39	$30.36	$30.36	$30.36	$30.36
	400 to 499 lbs.	$14.99	$19.56	$24.12	$29.93	$30.36	$30.36	$30.36
	500 to 999 lbs.	$12.26	$16.06	$19.74	$24.52	$28.51	$32.43	$36.45
	1000 Plus lbs.	$12.60	$16.34	$20.09	$25.04	$29.11	$33.13	$37.25

Minimum Average Package Weight :	15 Lbs	
Minimum Charge per Shipment Zones :	$37.49	$44.99
Minimum Shipment Zones	2-3	4-8
Multiweight Tier	100	100
Minimum Shipment Weight :	200 Lbs	

Single Carrier Pricing Money Back Guarantee

Wgt/Zone	2	3	4	5	6	7	8
1	4.17	4.18	4.19	4.30	4.33	4.38	4.51
2	4.18	4.19	4.25	4.48	4.73	4.73	4.73
3	4.19	4.22	4.63	4.73	4.73	4.79	5.16
4	4.22	4.24	4.64	4.73	4.91	5.05	5.51
5	4.23	4.40	4.64	4.80	5.10	5.31	5.83
6	4.24	4.54	4.64	4.80	5.17	5.35	5.85
7	4.42	4.64	4.64	4.97	5.27	5.56	6.13
8	4.56	4.64	4.64	5.06	5.45	5.80	6.50
9	4.64	4.64	4.75	5.19	5.59	6.12	6.95
10	4.64	4.64	4.78	5.21	5.83	6.56	7.40
11	4.64	4.64	4.80	5.25	5.88	6.80	7.71
12	4.64	4.64	4.87	5.36	6.17	7.27	8.24
13	4.64	4.64	4.95	5.51	6.45	7.74	8.82
14	4.64	4.78	5.03	5.64	6.80	8.19	9.40
15	4.64	4.92	5.11	5.76	7.17	8.67	9.97
16	4.73	5.00	5.21	5.86	7.46	9.02	10.41
17	4.78	5.17	5.37	6.12	7.82	9.47	10.93
18	4.84	5.36	5.55	6.42	8.21	9.90	11.49
19	4.95	5.54	5.75	6.73	8.57	10.33	12.05
20	5.01	5.67	5.91	7.11	9.03	10.89	12.76
21	5.13	5.86	6.13	7.17	9.12	10.94	12.86
22	5.26	6.04	6.36	7.46	9.49	11.39	13.43
23	5.38	6.24	6.54	7.73	9.86	11.80	13.97
24	5.53	6.39	6.78	7.95	10.21	12.22	14.52
25	5.66	6.54	6.99	8.20	10.61	12.63	15.09
26	5.80	6.72	7.19	8.49	10.97	13.05	15.62
27	5.92	6.90	7.40	8.74	11.37	13.47	16.17
28	6.06	7.04	7.65	8.99	11.74	13.89	16.73
29	6.21	7.19	7.86	9.27	12.10	14.33	17.29
30	6.36	7.38	8.11	9.55	12.50	14.72	17.86
31	6.46	7.54	8.31	9.80	12.83	15.15	18.38
32	6.51	7.69	8.55	10.09	13.22	15.57	18.95
33	6.66	7.86	8.75	10.36	13.57	15.98	19.48
34	6.79	8.07	8.96	10.64	13.93	16.40	20.02
35	6.92	8.22	9.20	10.90	14.29	16.82	20.55
36	7.03	8.37	9.41	11.17	14.65	17.23	21.04
37	7.13	8.57	9.59	11.43	14.98	17.65	21.43
38	7.27	8.73	9.82	11.74	15.31	18.08	21.85
39	7.37	8.90	10.05	11.97	15.65	18.50	22.26
40	7.48	9.10	10.25	12.25	15.99	18.92	22.66
41	7.61	9.26	10.44	12.52	16.33	19.35	23.07
42	7.73	9.42	10.67	12.78	16.65	19.76	23.45
43	7.81	9.57	10.89	13.05	16.96	20.17	23.86
44	7.90	9.74	11.05	13.33	17.25	20.58	24.27
45	8.03	9.92	11.29	13.62	17.55	21.01	24.67
46	8.11	10.09	11.43	13.86	17.82	21.42	25.09
47	8.18	10.21	11.61	14.09	18.08	21.85	25.50
48	8.22	10.36	11.80	14.36	18.34	22.27	25.88
49	8.24	10.36	11.97	14.58	18.60	22.68	26.28
50	8.27	10.38	11.98	14.63	18.82	23.10	26.69
51	8.31	10.41	11.99	14.67	18.93	23.18	26.79
52	8.33	10.43	12.04	14.72	19.03	23.24	26.90
53	8.40	10.57	12.17	14.94	19.06	23.33	26.96
54	8.50	10.66	12.34	15.12	19.08	23.57	27.37
55	8.59	10.72	12.45	15.32	19.32	23.74	27.75

Single Carrier Pricing Money Back Guarantee

Wgt/Zone	2	3	4	5	6	7	8
56	8.68	10.83	12.60	15.56	19.52	23.91	28.15
57	8.75	10.94	12.74	15.80	19.73	24.10	28.49
58	8.82	11.05	12.86	15.94	19.97	24.25	28.78
59	8.93	11.18	13.03	16.11	20.16	24.39	28.99
60	8.99	11.33	13.18	16.21	20.30	24.52	29.16
61	9.10	11.41	13.32	16.40	20.51	24.65	29.35
62	9.16	11.50	13.43	16.55	20.64	24.80	29.54
63	9.26	11.61	13.56	16.69	20.78	24.97	29.70
64	9.32	11.75	13.70	16.81	20.92	25.14	29.90
65	9.41	11.89	13.86	16.93	21.11	25.25	30.05
66	9.48	12.03	14.00	17.03	21.32	25.40	30.28
67	9.55	12.14	14.19	17.15	21.51	25.53	30.35
68	9.61	12.26	14.26	17.21	21.62	25.66	30.42
69	9.69	12.38	14.28	17.23	21.73	25.78	30.50
70	9.78	12.51	14.33	17.26	21.85	25.94	30.59
71	9.88	12.53	14.34	17.29	21.93	26.10	30.68
72	10.36	12.90	14.43	17.44	21.98	26.12	30.70
73	10.89	13.35	14.76	17.88	22.06	26.19	30.72
74	11.40	13.85	15.23	18.35	22.49	26.38	30.75
75	11.91	14.29	15.65	18.81	22.89	26.87	30.77
76	12.42	14.76	16.13	19.29	23.28	27.37	30.81
77	12.95	15.24	16.55	19.68	23.72	27.86	30.89
78	13.44	15.73	17.00	20.12	24.13	28.33	30.93
79	13.94	16.18	17.44	20.58	24.53	28.76	31.06
80	14.46	16.67	17.88	21.03	24.96	29.13	31.42
81	14.84	17.06	18.31	21.31	25.28	29.55	31.83
82	15.33	17.49	18.76	21.78	25.60	29.95	32.18
83	15.86	17.91	19.20	22.18	26.01	30.35	32.56
84	16.39	18.35	19.61	22.60	26.39	30.72	32.91
85	16.93	18.80	20.02	23.04	26.80	31.06	33.28
86	17.49	19.27	20.46	23.45	27.16	31.38	33.66
87	18.02	19.69	20.94	23.88	27.52	31.72	34.02
88	18.59	20.16	21.36	24.30	27.88	32.04	34.41
89	19.13	20.59	21.81	24.72	28.24	32.42	34.78
90	19.68	21.07	22.22	25.07	28.57	32.72	35.13
91	20.18	21.52	22.71	25.51	28.95	33.05	35.51
92	20.68	21.95	23.12	25.85	29.31	33.40	35.91
93	21.15	22.41	23.63	26.26	29.65	33.73	36.27
94	21.66	22.87	24.03	26.60	30.00	34.11	36.62
95	22.16	23.30	24.53	27.00	30.35	34.49	37.03
96	22.67	23.75	25.04	27.44	30.72	34.82	37.38
97	23.18	24.22	25.45	27.86	31.07	35.18	37.78
98	23.71	24.60	25.94	28.20	31.42	35.53	38.16
99	24.23	25.00	26.42	28.54	31.81	35.90	38.53
100	24.75	25.41	26.91	28.99	32.14	36.24	38.92
101	29.09	29.91	31.99	34.25	37.55	42.27	45.35
102	29.39	30.37	32.35	34.74	37.93	42.69	45.80
103	29.91	30.83	32.76	35.11	38.35	43.09	46.20
104	30.37	31.31	33.17	35.46	38.73	43.50	46.64
105	30.88	31.81	33.55	35.88	39.13	43.93	47.05
106	31.37	32.27	33.98	36.24	39.52	44.31	47.46
107	31.90	32.77	34.38	36.61	39.89	44.75	47.90
108	32.44	33.26	34.78	37.02	40.31	45.15	48.32
109	32.91	33.73	35.17	37.38	40.67	45.54	48.74
110	33.47	34.22	35.59	37.77	41.10	45.98	49.18

Single Carrier Pricing Money Back Guarantee

Wgt/Zone	2	3	4	5	6	7	8
111	33.84	34.63	36.00	38.16	41.49	46.39	49.58
112	34.18	35.03	36.43	38.54	41.90	46.79	50.02
113	34.56	35.41	36.83	38.93	42.27	47.21	50.41
114	34.91	35.83	37.23	39.30	42.69	47.62	50.84
115	35.31	36.24	37.67	39.70	43.06	48.02	51.27
116	35.66	36.61	38.07	40.07	43.48	48.44	51.67
117	36.02	37.04	38.47	40.47	43.88	48.85	52.09
118	36.43	37.43	38.92	40.86	44.26	49.24	52.50
119	36.78	37.86	39.32	41.23	44.68	49.67	52.91
120	37.40	38.27	39.75	41.63	45.07	50.07	53.34
121	37.89	38.66	40.17	42.02	45.48	50.49	53.76
122	38.28	39.09	40.59	42.41	45.87	50.89	54.18
123	38.65	39.50	41.03	42.81	46.30	51.32	54.61
124	39.06	39.91	41.46	43.20	46.68	51.71	55.04
125	39.42	40.34	41.90	43.58	47.08	52.10	55.43
126	39.81	40.76	42.31	44.00	47.48	52.52	55.88
127	40.20	41.17	42.78	44.38	47.89	52.92	56.30
128	40.59	41.61	43.20	44.78	48.30	53.33	56.71
129	40.97	42.02	43.62	45.17	48.68	53.75	57.15
130	41.38	42.44	44.05	45.53	49.10	54.16	57.57
131	41.76	42.88	44.50	45.95	49.51	54.57	58.00
132	42.16	43.32	44.94	46.35	49.92	54.98	58.40
133	42.56	43.73	45.39	46.73	50.31	55.36	58.85
134	42.93	44.18	45.83	47.15	50.74	55.78	59.27
135	43.36	44.60	46.30	47.57	51.12	56.19	59.68
136	43.73	45.03	46.73	47.95	51.53	56.59	60.15
137	44.13	45.47	47.20	48.33	51.96	56.99	60.54
138	44.52	45.90	47.64	48.74	52.36	57.40	60.97
139	44.92	46.35	48.07	49.16	52.77	57.81	61.40
140	45.33	46.79	48.54	49.54	53.19	58.23	61.82
141	45.72	47.23	48.98	49.95	53.57	58.61	62.25
142	46.14	47.70	49.45	50.35	53.97	59.02	62.67
143	46.55	48.10	49.91	50.78	54.39	59.44	63.11
144	46.95	48.56	50.35	51.14	54.79	59.83	63.51
145	47.33	49.02	50.84	51.56	55.22	60.25	63.96
146	47.76	49.47	51.32	51.99	55.63	60.65	64.35
147	48.17	49.92	51.75	52.38	56.04	61.04	64.80
148	48.57	50.35	52.22	52.79	56.47	61.48	65.22
149	48.97	50.82	52.70	53.21	56.87	61.85	65.63
150	49.41	51.31	53.15	53.62	57.27	62.26	66.06

Single Carrier Pricing Money Back Guarantee

Weight	2	3	4	5	6	7	8
1	$6.02	$6.02	$6.02	$6.02	$6.02	$6.02	$6.02
2	$6.02	$6.02	$6.02	$6.02	$6.12	$6.36	$6.47
3	$6.02	$6.02	$6.05	$6.31	$6.56	$6.78	$7.11
4	$6.02	$6.02	$6.36	$6.65	$6.83	$7.29	$7.63
5	$6.02	$6.02	$6.58	$6.95	$7.25	$7.62	$8.05
6	$6.02	$6.05	$6.79	$7.15	$7.41	$7.82	$8.19
7	$6.02	$6.20	$6.91	$7.38	$7.56	$8.03	$8.60
8	$6.02	$6.36	$7.09	$7.51	$7.78	$8.28	$8.88
9	$6.02	$6.50	$7.17	$7.58	$7.95	$8.62	$9.36
10	$6.20	$6.69	$7.38	$7.80	$8.18	$8.87	$9.64
11	$6.38	$6.89	$7.60	$8.03	$8.42	$9.13	$9.92
12	$6.57	$7.09	$7.82	$8.27	$8.67	$9.40	$10.21
13	$6.76	$7.30	$8.05	$8.51	$8.93	$9.68	$10.51
14	$6.96	$7.51	$8.29	$8.76	$9.19	$9.97	$10.82
15	$7.16	$7.73	$8.53	$9.02	$9.46	$10.26	$11.14
16	$7.37	$7.96	$8.78	$9.29	$9.74	$10.56	$11.47
17	$7.59	$8.19	$9.04	$9.56	$10.03	$10.87	$11.81
18	$7.81	$8.43	$9.31	$9.84	$10.33	$11.19	$12.16
19	$8.04	$8.68	$9.58	$10.13	$10.63	$11.52	$12.52
20	$8.28	$8.94	$9.86	$10.43	$10.94	$11.86	$12.89
21	$8.52	$9.20	$10.15	$10.74	$11.26	$12.21	$13.27
22	$8.77	$9.47	$10.45	$11.06	$11.59	$12.57	$13.66
23	$9.03	$9.75	$10.76	$11.39	$11.93	$12.94	$14.06
24	$9.30	$10.04	$11.08	$11.73	$12.28	$13.32	$14.48
25	$9.57	$10.34	$11.41	$12.08	$12.64	$13.71	$14.91
26	$9.85	$10.65	$11.75	$12.44	$13.01	$14.12	$15.35
27	$10.14	$10.96	$12.10	$12.81	$13.40	$14.54	$15.81
28	$10.44	$11.28	$12.46	$13.19	$13.80	$14.97	$16.28
29	$10.75	$11.61	$12.83	$13.58	$14.21	$15.41	$16.76
30	$11.07	$11.95	$13.21	$13.98	$14.63	$15.87	$17.26
31	$11.40	$12.30	$13.60	$14.39	$15.06	$16.34	$17.77
32	$11.74	$12.66	$14.00	$14.82	$15.51	$16.83	$18.30
33	$12.09	$13.03	$14.42	$15.26	$15.97	$17.33	$18.84
34	$12.45	$13.42	$14.85	$15.71	$16.44	$17.84	$19.40
35	$12.82	$13.82	$15.29	$16.18	$16.93	$18.37	$19.98
36	$13.20	$14.23	$15.74	$16.66	$17.43	$18.92	$20.57
37	$13.59	$14.65	$16.21	$17.15	$17.95	$19.48	$21.18
38	$13.99	$15.08	$16.69	$17.66	$18.48	$20.06	$21.81
39	$14.40	$15.53	$17.19	$18.18	$19.03	$20.66	$22.46
40	$14.83	$15.99	$17.70	$18.72	$19.60	$21.27	$23.13
41	$15.27	$16.46	$18.23	$19.28	$20.18	$21.90	$23.82
42	$15.72	$16.95	$18.77	$19.85	$20.78	$22.55	$24.53
43	$16.19	$17.45	$19.33	$20.44	$21.40	$23.22	$25.26
44	$16.67	$17.97	$19.90	$21.05	$22.04	$23.91	$26.01
45	$17.17	$18.50	$20.49	$21.68	$22.70	$24.62	$26.79
46	$17.68	$19.05	$21.10	$22.33	$23.38	$25.35	$27.59
47	$18.21	$19.62	$21.73	$22.99	$24.08	$26.11	$28.41
48	$18.75	$20.20	$22.38	$23.67	$24.80	$26.89	$29.26
49	$19.31	$20.80	$23.05	$24.38	$25.54	$27.69	$30.13
50	$19.88	$21.42	$23.74	$25.11	$26.30	$28.52	$31.03

Single Carrier Pricing Money Back Guarantee

Weight	2	3	4	5	6	7	8
51	$20.47	$22.06	$24.45	$25.86	$27.08	$29.37	$31.96
52	$21.08	$22.72	$25.18	$26.63	$27.89	$30.25	$32.91
53	$21.71	$23.40	$25.93	$27.42	$28.72	$31.15	$33.89
54	$22.36	$24.10	$26.70	$28.24	$29.58	$32.08	$34.90
55	$23.03	$24.82	$27.50	$29.08	$30.46	$33.04	$35.94
56	$23.72	$25.56	$28.32	$29.95	$31.37	$34.03	$37.01
57	$24.43	$26.32	$29.16	$30.84	$32.31	$35.05	$38.12
58	$25.16	$27.10	$30.03	$31.76	$33.27	$36.10	$39.26
59	$25.91	$27.91	$30.93	$32.71	$34.26	$37.18	$40.43
60	$26.68	$28.74	$31.85	$33.69	$35.28	$38.29	$41.64
61	$27.48	$29.60	$32.80	$34.70	$36.33	$39.43	$42.88
62	$28.30	$30.48	$33.78	$35.74	$37.41	$40.61	$44.16
63	$29.14	$31.39	$34.79	$36.81	$38.53	$41.82	$45.48
64	$30.01	$32.33	$35.83	$37.91	$39.68	$43.07	$46.84
65	$30.91	$33.29	$36.90	$39.04	$40.87	$44.36	$48.24
66	$31.83	$34.28	$38.00	$40.21	$42.09	$45.69	$49.68
67	$32.78	$35.30	$39.14	$41.41	$43.35	$47.06	$51.17
68	$33.76	$36.35	$40.31	$42.65	$44.65	$48.47	$52.70
69	$34.77	$37.44	$41.51	$43.92	$45.98	$49.92	$54.28
70	$35.81	$38.56	$42.75	$45.23	$47.35	$51.41	$55.90
71	$36.88	$39.71	$44.03	$46.58	$48.77	$52.95	$57.57

Single Carrier Pricing Money Back Guarantee

Weight	2	3	4	5	6	7	8
1	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
2	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
3	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
4	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
5	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
6	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
7	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
8	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
9	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
10	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
11	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
12	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
13	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
14	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
15	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64
16	$4.99	$4.99	$5.07	$5.30	$5.47	$5.55	$5.64

Single Carrier Pricing Money Back Guarantee

Weight	*FedEx U.S. Export Priority Express Shipment Rates*															
	International Zones															
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	PR
FedEx Envelope	36.85	38.1	38.1	44.3	100.7	44.3	44.3	49.6	44.3	52.2	52.2	70	100.7	52.2	70	17.24
FedEx Pak 1 lb.	45.2	46.4	46.4	57.2	116.05	57.2	57.2	67.45	57.2	62.35	62.35	70	116.05	62.35	70	22.84
FedEx Pak 2 lbs.	45.2	46.4	46.4	57.2	116.05	57.2	57.2	67.45	57.2	62.35	62.35	70	116.05	62.35	70	24.93
1	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	27.16
2	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	29.65
3	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	33.04
4	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	36.1
5	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	39.09
6	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	41.92
7	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	44.92
8	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	47.37
9	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	50.4
10	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	53.65
11	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	56.68
12	52.2	53.3	53.3	66.25	131.45	66.25	66.25	82.75	70	80.3	80.3	90.65	131.45	80.3	90.65	59.43
13	52.2	53.3	53.3	66.25	131.45	68.15	66.25	82.75	70	83.12	80.3	106.73	131.45	80.3	90.65	62.09
14	52.2	53.3	58.76	70.72	131.45	72.26	69.83	82.75	70	95.47	82.3	119.48	131.45	87.66	92.72	64.9
15	52.2	54.39	62.89	73.15	131.45	74.88	73.7	86.27	70	100.16	94.89	125.68	131.45	91.97	94.56	67.2
16	52.2	56.16	63.3	75.72	145.85	77.64	77.26	89.66	70	104.17	96.93	140.58	139.7	96.11	97.95	69.82
17	52.2	57.81	63.43	77.3	147.64	79.72	77.61	90	70	106.92	97.14	142.08	146.32	98.3	98.88	71.37
18	52.2	57.97	63.56	77.46	152.13	79.93	77.77	90.18	70	107.2	97.33	147.09	152.58	98.52	99.08	73.19
19	52.2	58.64	63.69	77.62	159.78	80.09	77.93	90.36	70	107.41	97.54	148.62	153.21	98.72	99.28	75.63
20	52.2	58.75	63.81	77.78	160.55	80.26	78.08	90.54	70	107.63	97.73	148.92	153.51	98.91	99.48	77.12
21	52.26	58.81	63.87	77.83	160.63	80.31	78.14	90.6	70	107.69	97.78	148.97	153.57	98.97	99.54	78.87
22	52.31	58.87	63.92	77.88	160.68	80.36	78.2	90.65	70	107.75	97.84	149.03	153.62	99.02	99.59	80.66
23	52.37	58.92	63.98	77.94	160.74	80.42	78.26	90.71	70	107.8	97.89	149.08	153.68	99.08	99.65	82.85
24	52.43	58.98	64.03	78	160.82	80.48	78.31	90.79	70	107.89	97.96	149.17	153.74	99.15	99.71	84.41
25	53.08	59.81	64.63	79.26	162.54	81.71	79.35	92.36	70	109.57	99.23	150.81	154.97	100.63	101.06	87.05
26	66.15	76.36	76.54	104.47	196.87	106.36	100.15	123.84	77.43	143.03	124.65	183.63	179.57	130.18	127.91	88.37
27	70.29	81.29	85.6	112.9	221.73	112.81	112.09	128.83	79	151.01	133.95	197.65	219.59	137.94	141.37	90.25
28	72.72	82.38	89.85	115.7	233.25	115.37	113.28	129.33	79.16	151.81	134.88	199.05	225.07	138.71	142.72	91.93
29	74.08	83.39	90.28	117.85	237.72	115.63	113.57	129.71	79.26	156.01	146.22	208	225.62	147.25	143.15	93.36
30	75.54	83.57	90.38	120.36	238.95	116.03	119.21	137.22	81.23	156.63	149.81	209.64	226.14	148.11	143.68	95.04
31	77.35	87.09	90.49	122.91	239.07	120.58	124.13	138.76	84.11	169.01	151.22	210.13	226.69	155.9	154.24	96.76
32	78.94	88.54	90.78	123.3	240.01	127.37	124.62	139.5	87.81	173.11	151.4	211.15	227.29	156.68	160.12	98.57
33	80.54	90.29	96.23	131.21	246.73	129.88	130.26	140.33	89.71	177.08	154.87	226.79	239.28	157	160.71	100.81
34	82.14	91.75	96.78	132	247.4	131.99	130.83	140.61	93	180.91	158.51	228.36	240.48	163.27	161.39	102.86
35	83.49	93.22	96.83	137.32	260.8	132.21	131.18	146.31	93.4	184.87	158.88	241.9	240.73	163.9	174.97	104.96
36	83.63	93.37	96.92	139.78	262.14	132.6	138.2	146.88	101.32	185.27	158.93	250.58	245.84	173.79	176.33	106.99
37	86.32	96.43	96.98	140.02	262.28	140.43	140.85	147.46	106.97	192.8	159.25	256.86	250.58	174.78	176.47	109.33
38	87.43	97.74	97.24	140.39	262.33	142.88	143.35	152.04	107.54	200.43	165.57	257.49	251.06	175.26	177.61	111.31
39	89.02	99.05	99.4	147.68	262.39	145.56	145.98	154	109.74	204.04	168.54	257.55	251.68	184.91	177.73	113.48

40	90.62	100.36	99.61	150.01	262.44	145.83	146.25	161.12	109.96	204.41	168.84	257.6	264.1	185.88	178.2	115.78
41	92.23	101.69	100.63	152.6	262.52	150.28	146.59	161.83	112.08	208.36	174.78	257.82	281.45	186.39	187.62	118.06
42	93.7	103.28	104.95	154.55	263.42	152.64	153.1	162.72	112.55	212.33	178.27	261.92	286.05	196.55	191.86	120.45
43	94.93	105.47	108.51	157.66	281.29	155.14	155.6	172.67	112.66	216.3	178.66	263.68	296.47	197.57	199.93	122.9
44	96.29	107.08	108.87	159.73	290.17	157.5	157.96	182.23	114.79	220.26	186.52	263.86	297.52	203.89	202.6	125.56
45	97.76	108.39	109.17	162.19	291.06	160	160.47	187.85	115.18	224.22	200.96	263.92	298.87	205.73	202.96	127.56
46	98.87	110.73	113.77	164.79	308.81	161.66	162.14	188.41	122.93	231.43	202.4	263.97	325.9	207.56	210.29	129.76
47	100.34	111.89	115.64	167.63	322.37	164.3	164.78	191.2	123.7	232.16	213.49	264.12	328.62	207.84	211.02	131.82
48	101.69	113.97	117.14	170.1	323.72	166.8	165.05	196.86	123.94	236.12	214.6	267.16	328.89	213.36	211.1	134.27
49	102.8	115.07	117.3	172.55	338.83	169.44	169.93	197.42	128.66	239.94	218.06	267.47	328.96	213.92	211.15	136.68
50	104.28	116.43	117.39	172.81	340.34	171.83	172.34	197.68	129.14	243.6	218.74	269.28	329.02	213.98	211.92	136.72
51	104.92	117.3	119.15	177.66	341.33	172.08	172.58	202.8	136.63	244.06	232.23	305.48	329.57	214.03	227.3	141.87
52	106.74	118.65	119.38	179.81	341.43	174.85	175.36	208.73	137.99	253.14	233.58	309.1	340.57	214.44	228.84	144.73
53	107.51	119.47	124	180.8	341.5	175.13	175.64	209.33	139.45	254.06	233.72	310.83	341.68	222.64	237.84	147.16
54	108.38	120.47	125.24	183.66	341.92	177.88	175.82	212.8	139.6	257.23	233.77	311.19	341.79	223.46	238.74	149.91
55	109.51	121.62	126.48	186.53	350.27	180.65	179.24	213.86	142.46	262.11	234.06	318.45	343.19	228.48	240.39	152.25
56	110.64	122.78	127.72	189.4	358.62	183.43	182.66	214.93	145.32	266.98	234.35	325.7	344.6	233.5	242.03	154.66
57	111.77	123.93	128.97	192.26	366.98	186.2	186.09	216	148.18	271.85	234.64	332.96	346	238.52	243.68	157.23
58	112.9	125.09	130.21	195.13	375.33	188.98	189.51	217.06	151.04	276.73	234.94	340.21	347.41	243.54	245.32	160
59	113.57	126.14	130.37	197.56	376.46	191.37	191.93	222.32	151.35	280.33	235	340.94	363.47	256.2	269.19	160.68
60	116.45	127.89	130.5	201.58	389.83	196.28	196.86	234.41	151.41	289.94	235.48	341.02	365.08	264.03	271.58	164.79
61	117.05	128.45	132.82	203.16	391.17	196.78	197.36	235.62	151.85	296.39	245.12	341.08	365.24	266.3	271.82	168.42
62	118.66	130.23	133.05	203.41	391.3	201.43	202.03	236.4	160.52	297.97	246.09	341.13	365.96	266.53	272.19	171.04
63	119.78	130.9	133.11	208.46	391.36	201.9	202.5	236.47	161.39	298.69	257.08	341.19	366.3	267.06	272.57	173.85
64	120.88	132.2	133.16	212.84	391.42	206.57	207.19	236.54	161.48	312.53	259.75	341.98	373.16	277.64	273.16	176.64
65	122.33	133.2	133.29	213.75	391.5	207.05	207.66	236.6	161.56	314.8	260.02	357.67	373.84	278.7	284.87	176.7
66	122.48	134.3	135.83	218.28	391.78	211.71	208.38	237.01	162.09	315.03	260.74	359.24	373.92	278.81	286.58	179.81
67	124.27	135.66	136.14	219.07	392.35	212.18	208.81	245.13	172.68	317.07	275.21	364.17	375.5	278.94	286.75	185.37
68	124.82	136.64	142.44	223.88	392.4	216.84	217.12	250.83	173.74	317.45	276.66	388.13	407.1	281.08	286.82	185.84
69	126.73	138.1	143.07	224.36	392.72	217.32	217.96	253.79	173.85	324.98	278.22	390.53	410.27	284.59	286.88	191.61
70	127.4	138.73	144.96	229.18	398.97	221.98	222.64	254.4	173.93	335.8	279.87	390.77	410.7	288.99	287.31	194.17
71	128.08	139.28	145.15	229.66	404.95	222.45	223.11	266.55	174.46	339.04	280.61	390.82	419.29	289.43	296.09	197.72
72	128.75	139.85	145.21	234.09	405.54	223.58	223.6	267.77	181.18	342.2	295.33	390.88	420.63	293.4	299.74	197.77
73	130.33	142.45	145.27	234.54	406.41	227.17	223.71	268.2	181.86	347.12	296.8	390.97	429.87	296.41	300.11	201.13
74	130.49	143.3	145.32	239.35	423.69	231.84	224.15	276.8	181.94	348.74	297.69	392.75	430.8	298.72	307.18	201.19
75	133.12	144.62	145.37	239.83	436.2	232.31	232.99	277.66	182.58	348.91	315.42	418.25	430.89	298.95	307.89	201.22
76	134.04	145.51	145.59	240.09	437.45	236.97	237.67	277.75	195.23	349.27	318.72	420.81	430.95	303.57	315.74	209.59
77	134.66	146.49	149.89	245.14	439.12	237.44	238.14	277.8	196.5	356.53	319.05	421.06	431.01	304.53	316.53	214.34
78	135.27	147.41	150.81	247.72	439.29	242.11	242.82	278.67	196.63	357.26	319.12	421.12	431.06	323.69	316.61	217.13
79	135.39	148.32	150.9	249.08	439.83	242.58	243.29	291.07	196.68	357.34	319.43	422.03	431.12	325.6	316.66	217.79
80	136.87	149.24	151.2	250.44	439.88	247.24	245.59	292.31	197.85	357.4	325.53	426.18	431.79	331.37	316.72	222.75
81	137.8	150.16	157.13	255.7	439.94	247.72	247.92	292.44	197.97	357.47	326.15	426.59	445.13	331.95	316.77	222.81
82	138.25	151.07	158.06	258.87	440.27	247.83	250.26	292.5	198.04	358.78	326.21	426.65	446.46	332.01	317.56	226.54
83	138.72	151.99	158.16	259.19	446.52	247.95	252.59	292.56	198.72	359.84	326.27	426.7	446.59	332.06	333.29	226.6
84	139.5	152.9	159.64	263.47	447.15	248.32	254.93	292.62	212.16	380.74	326.35	426.76	446.66	332.12	334.87	228.84
85	140.28	153.82	159.78	263.9	451.18	255.62	255.16	293.85	213.51	384	327.08	426.81	447.96	332.17	336.01	228.88
86	141.07	154.74	159.88	267.54	451.86	259.13	259.6	294.26	213.66	387.26	333.05	426.86	473.85	332.23	336.13	228.93
87	141.85	155.65	159.98	267.9	465.46	259.48	261.93	302.3	213.72	390.52	333.65	426.92	489.71	332.28	337.74	239.36

88	142.63	156.57	160.15	272.73	466.82	259.73	262.17	303.11	213.85	393.78	333.71	426.97	491.29	332.33	356.35	239.39
89	143.41	157.48	160.36	273.22	467.18	264.65	266.61	303.7	216.46	397.04	334.92	427.03	491.95	332.39	358.22	247.03
90	144.2	158.4	164.55	274.65	467.24	268.17	268.94	315.61	216.72	400.29	348.09	427.08	505.02	332.44	360.08	247.09
91	144.97	159.32	164.97	277.23	467.29	268.53	271.28	316.8	221.53	403.56	349.41	427.14	506.33	332.5	360.27	253.4
92	145.75	160.23	167.05	278.4	467.36	272.18	273.61	317.54	222.26	406.82	350.39	427.19	506.48	332.55	360.32	256.17
93	146.54	161.11	167.38	281.39	468.76	272.55	275.95	332.24	222.4	409.45	369.98	427.24	506.54	332.61	361.15	256.23
94	147.32	161.2	167.43	284.23	496.7	277.07	278.28	339.59	225.23	409.72	371.94	427.3	506.61	332.66	377.6	256.25
95	148.1	161.26	167.48	286.01	506.05	277.52	280.62	343.46	225.74	409.77	373.12	427.35	507.87	333.33	379.24	257.17
96	148.49	161.31	167.54	286.18	536.98	282.46	282.95	347.33	235.88	409.83	373.24	427.41	533.01	346.75	379.41	258.09
97	148.54	161.37	167.59	286.24	540.08	282.96	285.29	347.71	236.9	409.88	373.29	427.46	535.53	348.09	379.46	264.09
98	148.6	161.42	167.65	286.29	551.65	283.67	286.45	349.04	237.01	409.94	373.43	427.54	536.01	348.22	379.51	264.13
99	148.67	161.49	167.7	286.35	553.86	283.74	286.56	349.58	238.06	409.99	374.38	429.2	545.53	348.28	379.57	267.75

Hundredweight / Per-Pound Rates

Weight	*FedEx U.S. Export Priority Express Shipment Rates*															
	International Zones															
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**	**K**	**L**	**M**	**N**	**O**	**PR**
100 - 154	1.5	1.63	1.68	2.86	5.73	2.84	2.87	3.5	2.52	4.1	3.93	4.62	6.3	3.48	3.8	2.86
155 - 999	1.4	1.52	1.56	2.67	5.33	2.64	2.67	3.26	2.34	3.82	3.66	4.3	5.86	3.24	3.53	2.86
1,000 - 99,999	1.3	1.41	1.45	2.47	4.96	2.46	2.48	2.99	2.17	3.55	3.37	3.98	5.4	2.98	3.3	2.69

Single Carrier Pricing Money Back Guarantee

Weight	*FedEx U.S. Export Economy Express Shipment Rates*															
	International Zones															
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	PR
1	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	67.4	98.3	59.9	67.25	11.91
2	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	67.4	98.3	59.9	67.25	13.34
3	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	67.4	98.3	59.9	67.25	15.19
4	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	67.4	98.3	59.9	67.25	16.19
5	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	67.4	98.3	59.9	67.25	17.58
6	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	67.4	98.3	59.9	67.25	18.7
7	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	67.4	98.3	59.9	67.25	20.16
8	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.55	59.55	68.36	98.3	59.9	67.25	21.21
9	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	59.67	59.55	74.05	98.3	59.9	67.25	22.69
10	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	60.33	59.55	74.62	98.3	59.9	67.25	24.62
11	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	60.45	59.55	80.29	98.3	59.9	67.25	26.08
12	44.85	49.05	45.95	52.9	98.3	50.85	50.85	67.1	51.55	61.54	59.55	81.74	98.3	59.9	67.25	27.03
13	44.85	49.05	45.95	52.9	98.3	53.15	57.79	67.1	51.55	75.03	62.56	91.56	98.3	66.53	67.25	28
14	44.85	49.05	45.95	56.86	98.3	53.54	58.68	68.15	51.55	78.51	68.98	98.57	101.25	68.13	74.35	29.09
15	44.85	49.05	45.95	58.35	112.69	56.98	58.8	68.77	51.55	81.86	70.87	99.28	101.89	70.58	82.21	30.43
16	44.85	49.05	45.95	62.95	115.98	60.51	58.92	72.21	51.55	87.15	79.95	103.16	102.2	77.19	83.86	31.7
17	44.85	49.05	45.95	63.41	116.34	63.88	60.8	73.93	51.55	89.25	81.03	108.75	108.41	79.9	85.47	33.21
18	44.85	49.05	45.95	63.54	123.53	64.22	66.11	75.2	51.55	89.96	83.29	117.52	110.95	80.2	88.73	35.18
19	44.85	49.05	49.12	63.75	129.29	67.69	68.86	78.6	52.09	94.97	87.93	121.43	124.77	81.64	93.48	36.32
20	44.85	49.05	50.16	67.96	136.68	70.07	69.14	79.02	53.78	96.64	88.39	121.82	126.15	90.18	93.96	37.65
21	44.85	54.95	50.27	73.03	147.81	71.3	69.46	85.01	57.65	101.3	92.04	126.45	142.29	93.08	94.01	39.37
22	45.5	55.59	50.42	73.54	148.92	71.79	73.51	85.61	59.4	101.77	92.41	130.34	143.91	93.37	94.06	40.86
23	46.43	55.65	53.47	73.59	151.53	71.99	73.91	85.67	61.14	101.82	92.46	135.5	145.09	93.43	94.12	42.37
24	49.52	55.7	55.12	73.67	151.9	76.02	73.96	85.75	62.08	101.91	92.52	136.02	145.21	93.5	94.18	43.91
25	50.14	56.49	55.29	74.86	152.64	77.18	74.95	87.24	62.46	103.49	93.72	136.51	146.37	94.89	95.45	45.44
26	54.45	63.58	56.71	98.04	167.43	93.74	81.98	114.18	67.08	130.11	110.05	146.29	169.6	116.33	120.82	46.6
27	55.48	66.64	56.85	100.36	168.91	97.85	86.78	116.88	68.84	132.78	115.47	147.27	176.66	120.6	130.14	48.14
28	57.56	67.13	57.1	100.59	182.51	98.26	87.26	117.15	70.13	138.07	122.4	148.17	177.37	121.36	132.7	49.72
29	58.43	67.34	62.03	100.65	191.9	98.37	94.54	117.22	71.6	144.79	125.48	155.73	177.53	136.64	132.96	50.94
30	58.53	69.88	62.52	100.77	192.84	100.42	100.45	118.59	73.34	147.92	125.83	156.49	177.58	138.17	133.07	52.54
31	59.83	70.14	62.57	102.61	192.94	104.06	102.46	124.35	74.79	153.23	132.59	170.04	177.64	138.33	133.12	53.83
32	61.12	72.94	62.63	102.8	193	104.44	109.1	124.92	76.11	153.77	133.27	171.4	177.69	138.54	133.52	55.55
33	62.42	74.25	62.68	103.4	193.34	112.01	109.76	128.03	77.54	156.47	133.34	172.93	177.76	142.76	141.44	57.03
34	63.71	74.39	62.73	103.46	200.08	115.74	109.87	128.38	78.77	159.46	133.4	173.09	177.81	143.19	146.45	58.57
35	65.01	75.59	62.79	103.52	200.76	116.12	110.33	135.37	80.19	163.74	134.04	173.16	177.86	143.67	149.23	60.12
36	66.3	76.93	62.84	103.58	206.42	119.8	119.57	136.07	81.43	168.52	137.95	173.45	177.92	153.42	151.81	61.55
37	67.58	78.39	64.01	103.99	206.99	120.17	120.49	136.17	82.66	169.01	138.34	179.36	178.57	161.32	154.2	63.11
38	68.88	79.85	64.72	106.07	207.05	125.15	122.57	138.16	84.09	174.58	141.61	180.28	191.61	164.66	156.41	64.58
39	70.18	81.3	65.15	117.09	207.85	125.66	124.27	143.24	85.58	179.48	154.73	198.56	192.91	165	158.72	66.1
40	71.48	83.51	65.21	118.19	223.91	125.82	124.7	151.98	87.08	180.14	156.04	200.39	193.84	165.54	159.03	67.44
41	72.78	83.73	65.26	118.3	225.52	129.11	127.01	152.85	88.23	184.7	156.2	200.58	212.48	170.04	165.03	68.91
42	74.09	84.94	65.31	118.36	248.8	129.44	127.24	153.69	89.12	185.16	156.65	200.66	216.28	170.5	171.54	70.46
43	75.39	86.52	66.16	118.61	255.61	130.7	127.35	154.3	90.35	191.19	165.7	201.24	233.46	170.94	172.19	71.81
44	76.7	87.72	70.05	123.46	256.29	130.82	128.33	158.38	91.49	193.8	166.6	201.3	235.17	179.67	172.26	73.22
45	78.01	88.94	70.44	123.95	256.36	130.91	136.26	158.79	92.62	197.57	166.7	201.36	242.4	183.77	172.31	74.29
46	79.31	90.04	70.49	124.53	256.42	132.54	138.16	159.09	93.95	197.95	168.37	201.42	243.12	184.19	172.92	76.1
47	81.47	91.37	70.55	124.59	257.57	132.87	138.35	165.06	97.39	198.09	168.54	202.48	243.53	184.42	185.12	77.55
48	81.69	93.47	70.6	124.65	280.57	139.47	138.48	166.39	97.74	200.65	168.96	223.72	243.97	186.09	186.34	78.88
49	82.64	93.69	70.65	124.71	282.87	140.13	138.53	166.52	97.82	206.75	177.27	225.85	252.7	186.26	186.46	80.34
50	83.72	94.9	70.72	124.77	283.12	140.19	138.81	166.87	98.7	207.36	178.1	226.15	253.57	186.36	186.97	80.37
51	86.86	97.99	71.57	124.83	283.18	140.25	143.55	166.93	98.84	209.78	180.12	232.21	253.69	188.36	187.03	83.09
52	87.49	98.3	71.73	124.95	283.73	140.3	144.02	167.22	101.65	212.18	180.32	232.82	255.1	188.56	187.61	83.26
53	87.6	98.53	74.9	125.07	294.59	140.67	144.21	173.04	101.93	214.55	184.37	232.91	255.25	189.43	199.21	84.5
54	88.3	99.49	75.22	127.54	295.68	148.11	148.05	173.62	103.06	216.57	196.05	232.96	255.31	190.32	200.37	85.54
55	89.32	100.61	75.27	132.24	295.79	149.93	149.93	173.68	104.2	219.38	198.59	233.02	255.43	190.59	201.17	88.12
56	90.34	101.73	75.33	136.94	295.9	151.75	151.81	173.74	105.34	222.19	201.12	233.08	255.54	190.86	201.98	88.39
57	91.36	102.85	75.38	141.64	296.01	153.56	153.69	173.8	106.48	225	203.66	233.14	255.65	191.13	202.78	90
58	92.38	103.96	75.43	146.34	296.12	155.38	155.58	173.87	107.63	227.81	206.19	233.2	255.77	191.4	203.59	91.49
59	93.44	106.06	75.48	146.81	296.19	155.56	159.03	174.97	108.61	228.09	206.44	233.25	255.83	191.56	203.67	92.74
60	94.47	108.99	75.54	146.86	296.24	155.7	160.19	175.08	109.61	228.28	206.5	233.35	255.88	194.24	203.95	93.88
61	95.54	109.29	76.44	146.93	296.31	158.52	161.41	175.47	110.8	231.91	206.55	235.28	256.42	194.52	204.01	95.56
62	96.61	110.98	78.52	146.99	296.37	158.84	161.53	183.14	111.98	232.27	206.61	235.48	265.29	194.61	204.54	98.66
63	99.52	112.02	78.73	147.04	297.14	165.18	161.59	183.91	113.97	233.05	206.67	235.54	266.18	195.07	215.02	100.34
64	100.62	112.13	79.97	147.09	310.12	165.84	161.81	184.68	115.57	233.85	206.73	235.71	266.27	195.53	216.07	100.39
65	101.7	112.24	80.1	147.18	311.42	165.9	166.33	200.02	115.73	234.66	206.78	239.26	266.89	196	218.78	102.14
66	101.85	113.22	80.15	147.23	311.55	165.96	167.56	201.55	116.83	235.47	207.11	240.46	279.19	196.45	219.06	103.9
67	101.95	115.09	80.82	147.54	311.61	166.03	168.78	201.71	118.01	236.28	213.66	241.08	280.42	196.92	219.12	104.26

68	102.99	115.28	81.49	153.46	311.67	167.46	170	201.79	119.19	237.1	214.32	253.56	280.54	197.38	219.17	107.02
69	103.1	117.16	82.71	154.05	311.72	168.88	171.24	201.85	120.38	237.9	216.55	254.8	280.61	197.85	219.77	108.54
70	103.32	117.35	82.83	159.83	311.78	170.31	172.46	201.91	121.57	238.71	218.01	254.93	281.32	197.9	231.81	109.85
71	107.78	119.34	85.15	160.41	311.84	171.74	173.69	202.45	123.86	239.52	218.15	254.98	282.1	198.77	233.02	110.16
72	108.22	119.54	85.38	166.4	311.89	174.06	174.92	202.51	124.09	240.34	218.21	255.04	297.7	199.23	233.14	110.43
73	108.35	120.51	85.43	167	311.95	174.59	176.15	202.59	125.12	241.14	218.26	255.09	299.26	199.7	233.26	111.57
74	110.87	120.6	85.52	167.09	312.01	185.21	177.37	202.65	126.3	241.95	218.47	255.14	299.42	200.16	233.85	116.35
75	111.12	120.66	87.37	167.17	312.06	186.28	177.5	202.71	127.49	242.77	222.65	255.19	299.93	200.21	245.6	117.23
76	112.21	120.71	87.56	167.22	312.12	188.21	179.83	202.77	128.67	243.58	223.07	255.87	310.2	200.26	246.78	117.35
77	112.66	120.76	87.61	167.35	312.17	189.71	181.05	203.33	129.87	244.39	226.35	269.32	311.23	200.32	246.89	117.83
78	113.12	120.82	87.8	167.4	312.24	191.21	182.28	211.36	130.84	245.19	226.67	270.67	311.33	201.5	246.95	118.2
79	113.57	120.87	91.6	167.45	312.99	191.74	183.51	212.17	131.81	246.01	226.73	270.82	311.39	201.62	247	122.42
80	114.04	120.92	92	167.5	316.46	191.79	184.74	212.25	132.77	246.82	226.78	270.87	311.44	201.68	247.05	122.44
81	114.5	120.97	92.06	167.56	317.91	191.85	184.86	212.3	133.74	247.63	226.83	270.92	311.49	201.73	247.35	122.61
82	114.96	121.03	92.11	167.69	318.9	191.9	184.92	212.35	136.29	248.44	226.89	270.97	311.54	201.78	247.41	128
83	115.42	121.08	92.19	170.31	324.6	192.3	185.14	212.4	136.54	249.25	226.94	271.03	311.6	201.83	247.48	128.99
84	115.85	121.13	92.25	170.57	325.18	200.23	189.65	212.46	136.63	250.07	226.99	271.08	311.65	201.89	247.53	129.04
85	115.9	121.19	93.46	172.73	325.23	201.47	190.88	212.51	138.38	250.87	227.04	271.13	311.7	201.94	248.48	130.19
86	115.95	121.24	97.37	172.94	325.29	201.6	192.1	212.56	138.56	251.04	227.1	271.19	311.76	201.99	248.58	130.33
87	116.01	121.29	99.45	176.86	325.34	201.65	192.65	212.62	140.32	251.09	227.15	271.24	311.81	202.05	248.64	131.54
88	116.06	121.34	99.68	177.68	326.28	201.7	192.7	212.67	140.49	251.14	227.26	271.29	312	202.1	248.7	134.32
89	116.11	121.4	99.73	177.76	344.92	201.76	192.76	212.72	143.61	251.2	229.5	271.34	312.06	202.15	250	134.46
90	116.16	121.45	99.79	177.89	346.8	201.81	192.9	212.77	143.93	251.25	229.73	271.4	312.88	202.2	263.1	136.47
91	116.22	121.5	99.85	178	347.17	201.86	195.69	212.83	144.18	251.3	230.88	271.45	329.25	202.26	264.41	136.59
92	116.27	121.55	99.91	179.78	347.22	201.91	195.97	212.88	144.35	251.35	239.52	271.5	349	202.31	264.55	137.77
93	116.32	121.61	99.98	179.95	347.29	201.97	196.02	212.93	145.32	251.41	240.38	271.56	350.97	202.36	264.6	137.83
94	116.38	121.66	100.32	180.01	347.36	202.02	196.07	212.99	148.61	251.46	240.47	271.61	351.17	202.42	264.65	142.47
95	116.43	121.71	107.18	180.06	347.41	202.07	196.13	213.04	148.94	251.51	240.52	271.66	351.22	202.47	264.7	142.49
96	116.48	121.77	107.87	180.11	347.48	202.13	196.18	213.09	149.01	251.57	240.57	271.71	351.28	202.52	264.76	143.17
97	116.53	121.82	107.94	180.17	347.54	202.18	196.23	213.14	150.29	251.62	240.63	271.77	351.33	202.57	264.81	143.28
98	116.59	121.87	107.99	180.22	347.61	202.23	196.28	213.2	150.42	251.67	240.68	271.86	352.39	202.63	264.87	143.38
99	116.64	121.92	108.68	180.27	348.49	202.7	196.34	213.25	151.11	251.72	240.73	273.6	352.77	202.68	265.54	143.48

Hundredweight / Per-Pound Rates

Weight	*FedEx U.S. Export Economy Express Shipment Rates*															
	International Zones															
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**	**K**	**L**	**M**	**N**	**O**	**PR**
100 - 154	1.17	1.22	1.17	1.8	3.63	2.12	1.96	2.13	1.65	2.52	2.41	3.08	3.53	2.03	2.79	1.56
155 - 999	1.18	1.23	1.18	1.82	3.66	2.14	1.98	2.15	1.66	2.54	2.43	3.11	3.56	2.05	2.82	1.56
1,000 - 99,999	1.1	1.15	1.1	1.7	3.38	2	1.85	2.01	1.56	2.38	2.27	2.91	3.24	1.89	2.56	1.44

Single Carrier Pricing Money Back Guarantee

Weight	*FedEx U.S. Import Priority Express Shipment Rates*															
	International Zones															
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
FedEx Envelope	24.75		25.29	43.66	40.84	37	41.52	46.44	37.06	35.62	51.23	35.71	45.52	32.54	43.44	34.1
FedEx Pak 1 lb.	35.89		27.46	51.84	53	48.61	55.12	59.73	41.74	44.75	57.38	41.54	53.86	38.83	47.19	38.58
FedEx Pak 2 lbs.	36.27		27.53	52.43	62.6	49.13	55.66	60.39	42.17	46.04	69.07	52.39	67.94	39.93	61.02	49.88
1	41.46		31.47	74.1	73.58	61.75	75.76	79.01	51.79	61.02	90.73	57.91	84.74	56.48	69.45	56.73
2	47.04		35.27	84.55	89.32	71.14	85.48	90.32	62.05	71.18	108.72	68.59	102.05	65.16	80.92	67.67
3	52.45		39.42	92.79	106.83	82.12	94.95	99.67	69.3	82.19	131.74	80.02	127.89	74.06	91.32	77.86
4	57.66		42.65	103.89	123.08	90.61	102.66	114.26	76.46	94.54	151.8	91.48	148.61	82.81	101.7	87.69
5	62.91		46.14	112.73	139.36	98.94	111.55	123.41	83.74	103.77	171.86	102.79	162.26	90.93	110.62	96.87
6	68.06		49.11	120.08	154.92	107.26	120.42	131.32	90.39	114.36	191.05	113.95	180.38	100.26	119.54	106
7	73.07		52.85	126.81	170.91	115.33	129.31	139.23	97.25	124.94	210.79	125.3	202.92	109.53	133.78	114.99
8	78.01		54.57	133.43	186.06	123.13	137.34	149.95	103.98	135.82	233.84	135.08	224.63	118.79	140.32	123.5
9	82.99		57.3	138.73	201.62	130.96	148.19	159.58	110.74	144.92	248.64	145.17	243.96	128.07	149.22	132.51
10	87.97		59.4	141.72	217.18	133.93	153.93	169.75	117.49	145.96	258.77	150.9	265.06	134.85	155.95	137.95
11	92.68		59.61	142.03	229.91	134.23	160.56	173.08	118.17	146.08	259.79	151.47	267.17	135.52	156.63	138.49
12	96.58		60.07	143.13	235.87	135.52	161.53	174.43	119.05	147.55	262.71	152.74	269.3	136.86	158.04	139.65
13	101.11		69.15	165.05	255.38	161.46	180.88	201.42	136.56	176.84	320.99	178.13	311.82	163.52	186.2	162.84
14	105.51		72.29	171.18	268.09	169.66	185.41	206.55	142.92	187.79	341.78	185.78	318.28	175.77	192.24	170.87
15	109.89		73.65	176.68	288.56	176.58	197.83	215	149.29	198.06	352.98	197.12	333.42	184.85	199.51	177.71
16	113.22		77.16	182.82	291.45	181.9	201.44	223.81	155.39	204.54	359.42	203.7	355.87	194.3	205.52	188.29
17	116.95		79.62	188.33	310.74	188.96	213.96	232.64	161.46	213.62	373.58	206.73	365.44	198.94	208.67	195.45
18	119.85		83.67	193.85	312.67	192.5	221.73	241.45	167.57	221.16	385.59	216.88	378.37	211.73	218.13	199.95
19	123.51		84.08	199.37	324.22	200.3	230.77	256.02	173.66	229.47	405.51	224.91	389.69	220.69	229.98	210.49
20	126.48		85.83	204.15	333.9	202.29	238.07	259.09	179.76	235.6	411.77	225.72	392	230.51	232.84	218.02
21	129.81		88.26	207.91	351.25	202.5	241.5	274.07	185.83	236.22	413.79	228.39	417.53	236.12	235.31	223.44
22	133.1		90.06	208.29	355.12	202.61	254.41	276.73	190.58	236.33	413.99	228.66	420.08	236.69	235.56	223.98
23	135.86		90.24	208.4	363.62	202.72	256.51	283	191.05	236.44	414.1	228.78	420.34	236.8	235.67	224.1
24	138.48		90.35	208.52	372.12	202.83	256.72	283.63	191.17	236.55	414.26	228.89	420.45	236.92	235.78	224.21
25	138.75		90.9	209.85	373.23	204.41	257.69	284.91	192.23	238.76	417.39	230.54	422.43	238.69	237.44	226.05
26	144.11		101.87	236.61	395.39	235.87	277.18	310.62	213.34	282.91	479.84	263.59	461.93	274.22	270.6	262.74
27	146.88		106.68	242.89	397.61	240.76	284.09	319.09	221.14	303.18	490.34	269.87	480.27	286.9	280.47	270.68
28	149.62		109.51	248.28	417.29	245.62	297.82	335.1	226.98	305.21	500.83	276.11	482.11	294.1	287.63	274.59
29	152.39		112.35	252.75	424.46	253.1	303.73	343.73	232.8	313.34	528.54	287.79	510.75	304.72	292.71	282.52
30	155.13		113.04	258.12	425.2	258.61	304.82	344.6	238.64	318.61	533.57	293.99	513.62	309.61	298.83	289.96
31	158.01		116.96	263.48	439.82	264.03	309.77	350.16	243.95	329.52	534.58	294.77	513.91	310.89	304.96	296.99
32	159.75		119.3	267.88	453.52	269.09	315.91	363.98	249.26	330.62	554.78	310.45	514.71	322.9	311.07	304.02
33	162.07		120	271.31	456.43	274.17	320.84	366.4	250.1	348.88	556.8	312.02	530.55	324.56	317.2	321.17
34	164.41		122.32	275.7	457.08	279.93	325.83	367.11	259.57	350.71	563.71	312.58	547.42	337.47	323.32	322.89
35	166.72		126.37	280.7	470.05	281.32	337.28	381.33	260.52	360.05	574.18	318.57	568.48	344.43	329.44	329.7
36	169.04		129.38	285.45	474.08	286.35	338.43	385.58	270.49	366.79	584.66	324.57	570.6	355.07	335.57	335.9
37	171.74		131.74	289.92	482.57	291.36	346.07	386.02	275.8	374.79	603.57	330.55	571.07	356.14	345.89	339.15
38	172.01		134.1	294.35	491.07	301.75	352.45	394.53	280.9	386.21	605.61	337.2	580.61	362.8	349.09	350.12
39	175.99		136.47	298.74	515.57	304.21	357.52	395.39	281.42	394.49	627.92	343.2	588.66	372.95	353.92	360.66
40	178.3		138.84	303.14	518.02	309.09	361.18	401.04	286.59	402.42	638.61	353.44	603.16	376.09	360.04	365.72
41	180.41		139.08	307.45	525.8	316.26	366.17	415.43	300.69	410.51	652.43	359.5	613.27	384.2	366.19	374.79
42	182.54		143.64	311.74	527.29	317.25	371.17	420.64	302.1	416.45	658.62	368.75	625.15	389.4	372.31	376.03
43	186.4		146.09	316.02	557.01	326.92	376.16	424.28	302.53	436.58	667.34	371.98	635.42	396.05	378.42	399.71
44	186.79		147.65	320.31	560.01	348.2	386.56	424.65	311.16	438.6	668.65	377.6	636.45	397.22	382.76	402.08
45	188.92		150.92	324.63	561.33	350.33	387.61	426.45	312.02	439.19	694.69	378.25	649.16	420.63	383.43	402.83
46	191.05		154.59	328.92	587.56	350.55	392.62	439.83	317.13	451.01	712.31	389.06	670.81	423.64	396.78	409.79
47	193.18		154.97	331.99	590.19	350.7	396.1	442.71	327.99	456.75	714.08	390.15	672.97	424.19	402.92	410.49
48	195.3		155.19	337.49	590.45	351.08	402.62	443.32	329.08	473.62	717.34	396.11	673.98	434.85	403.68	419.45
49	196.31		159.51	338.05	591.5	358.41	406.08	455.47	338.35	475.31	737.58	402.04	693.96	435.92	418.73	420.36
50	196.57		163.01	338.63	604.67	363.78	412.64	456.68	341.41	483.4	763.4	408	726.35	442.58	421.27	437.83
51	201.73		165.03	350.15	606.63	370.83	413.3	457.37	348.45	498.13	765.99	417.73	729.6	450.34	422.04	444.82
52	204.66		165.27	354.65	619.08	375.12	413.6	471.08	353.36	499.61	766.65	419.76	731.92	464.42	437.24	449.29
53	205.05		170.15	358.97	620.33	382.22	419.45	480.34	358.28	509.77	779.71	427.28	778.27	465.84	443.44	454.51
54	205.2		170.64	361.93	639.3	398.93	431.06	481.27	363.2	515.77	788.13	431.55	782.93	484.88	445.76	472.22
55	208.14		173.31	366.22	651.52	400.61	436.03	484.08	368.11	522.67	801.77	439.62	783.39	489.82	451.88	476.48
56	211.08		175.99	370.5	663.73	402.29	441	486.9	373.02	529.58	815.4	447.7	783.86	494.76	458	480.74
57	214.02		178.67	374.79	675.95	403.97	445.97	489.71	377.93	536.49	829.04	455.78	784.32	499.7	464.12	485
58	216.96		181.34	379.07	688.17	405.65	450.95	492.53	382.84	543.39	842.68	463.86	784.79	504.64	470.24	489.25
59	217.25		183.99	384.72	689.4	432.51	455.95	497.62	387.77	564.38	844.05	464.68	788.95	529.61	475.66	489.68
60	217.54		186.66	387.6	691.33	436.79	462.72	512.52	392.69	566.48	848.01	466.85	789.45	537.62	476.2	497.42
61	223.39		189.58	398.36	729.92	437.44	465.6	514.01	397.49	579.1	867.33	472.32	799.34	540.5	486.93	516.08
62	225.45		192.51	399.44	733.8	450.28	470.24	514.38	402.8	580.37	869.27	486.47	817.33	547.81	488	517.95
63	227.51		198.19	399.71	734.2	460.2	471.54	521.6	407.4	593.44	871.13	487.89	819.13	548.55	494.03	525.87
64	229.57		201.16	405.23	734.87	461.19	472.14	522.37	415.94	626.02	907.17	495.69	845.23	557.95	511.37	535.86
65	229.77		204.11	416.08	748.2	461.33	484.05	537.44	420.99	629.28	910.78	505.64	865.39	558.9	514.51	544.92
66	233.71		204.4	417.16	789.73	461.47	485.24	544.43	421.82	629.61	911.15	521.1	867.41	568.73	514.83	548.41
67	234.1		207.17	417.38	793.93	461.6	485.86	545.92	427.18	629.74	912.51	523.59	867.61	588.13	515.63	560.97

68	235.08		217.15	421.42	794.35	461.88	498.14	546.07	427.71	630.02	939.58	523.84	868.6	601.76	531.48	569.96
69	239.87		220.17	425.48	794.48	467.48	499.38	546.73	435.9	635.37	942.29	525.43	872.34	606.3	546.85	570.87
70	240.35		223.21	429.54	795.74	491.51	509.38	560.05	436.81	642.93	967.64	533.24	887.41	612.19	548.4	571
71	245.55		226.22	440.31	820.99	493.91	514.05	561.38	437.67	651.08	970.18	537.22	905.15	612.79	560.56	571.68
72	246.08		229.25	446.07	823.52	509.08	518.71	561.74	450.29	658.6	972.32	555.41	915.92	613.19	561.78	585.26
73	249.03		234.08	446.64	824.85	511.53	521.37	568.73	455.09	659.64	1015.01	557.23	934.84	621.1	562.33	591.37
74	250.2		234.56	446.8	851.35	511.98	528.06	582.79	455.67	680.12	1019.28	557.42	936.73	629.88	573.2	606.48
75	253.16		235.07	449.8	854.57	520.86	528.73	587.51	456.53	682.17	1019.71	560.81	954.81	651.67	579.29	621.18
76	255.25		236.5	450.19	854.9	523.33	529.26	590.04	469.51	696.77	1028.27	561.15	956.62	671.81	602.93	622.65
77	255.46		239.17	457.91	855.02	523.58	539.96	590.29	479.05	698.23	1033.78	561.72	959.17	679.36	615.14	625.42
78	259.38		239.44	461.96	855.44	524.14	544.6	591.27	487.5	712.19	1057.82	573	1003.33	680.12	616.37	626.64
79	262.28		244.75	464.29	863.74	535.23	551.38	610.7	496.73	713.59	1060.23	578.57	1032.12	680.26	616.67	628.8
80	262.58		245.29	468.36	864.57	551.04	556.04	612.65	497.65	721.79	1082.75	579.13	1035.01	681.63	622.58	629.37
81	262.69		251.07	472.13	871.42	552.62	556.52	614.94	497.76	735.36	1085.01	580.03	1035.62	700.6	623.17	640.83
82	264.54		256.49	477.67	885.35	553.11	563.2	617.24	498.07	736.72	1086.12	598.05	1047.79	702.5	631.91	641.98
83	264.87		257.04	484.57	886.76	562.83	570.06	619.53	503.24	745.22	1108.04	599.85	1056.27	702.7	632.79	656.25
84	271.43		257.64	485.27	912.33	568.72	575.64	631.31	503.76	746.07	1114.29	600.04	1071.71	703.99	638.79	676.23
85	272.09		269.43	490.47	935.51	584.48	576.2	632.49	504.24	754.22	1114.92	600.17	1091.05	722.98	650.31	681.93
86	276.45		270.62	491.06	937.83	586.06	577.68	642.78	512.42	755.04	1115.26	600.31	1092.99	724.89	651.47	686
87	276.89		270.77	491.64	938.07	586.22	577.94	643.82	521.45	755.23	1116.17	600.48	1093.18	731.49	651.61	686.42
88	277		270.92	503.12	938.19	586.35	582.98	643.95	522.35	755.36	1134.34	600.63	1093.3	739.76	651.74	686.56
89	277.12		271.06	504.27	938.32	586.92	583.49	644.07	522.51	757.71	1136.17	603.66	1094.7	748.04	652.58	686.69
90	277.42		271.21	515.95	938.44	598.08	583.61	644.2	522.68	760.01	1161.69	606.7	1122.36	766.27	669.37	687.59
91	283.51		271.47	519.81	939.18	615.55	583.76	644.34	525.66	769.13	1174.57	621.45	1125.14	768.1	671.08	699.15
92	286.96		276.63	520.2	939.89	617.3	586.58	644.46	525.96	770.04	1175.86	624.54	1127.25	768.28	674.93	700.31
93	287.3		277.15	522.99	954	617.66	588.07	644.63	529.06	770.34	1176	630.15	1127.46	768.61	685.34	700.98
94	290.25		277.57	523.27	975.52	624.36	590.75	644.76	532.17	776.14	1177.08	630.72	1129.54	775.02	686.39	709.31
95	292.14		285.76	525.76	977.67	625.04	591.02	644.93	542.04	780.45	1198.68	636.39	1171.15	781.84	690.99	710.15
96	294.16		286.59	529.67	1005.28	625.6	592.52	646.93	543.03	780.89	1200.86	636.96	1189.66	782.53	691.7	710.28
97	296.16		286.74	538.75	1008.05	636.78	595.91	647.14	543.66	781.03	1229.95	637.07	1191.51	783.02	692.02	710.4
98	298.16		289.23	539.67	1009.87	638.42	596.25	647.91	543.78	781.16	1232.86	637.69	1191.7	792.61	692.43	711.24
99	298.37		298.45	540.4	1017.5	638.92	596.97	663.1	545.95	781.31	1234.05	648.42	1191.81	796.49	700.64	727.82

Hundredweight / Per-Pound Rates

Weight	*FedEx U.S. Import Priority Express Shipment Rates*															
	International Zones															
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**	**K**	**L**	**M**	**N**	**O**	**P**
100 - 999	3.02		3.06	5.55	10.44	6.48	6.09	6.79	5.89	7.82	12.57	6.58	11.92	7.97	7.43	7.48
1,000 - 99,999	2.91		2.95	5.35	9.85	6.24	5.87	6.54	5.68	7.54	11.86	6.41	11.25	7.6	7.23	7.2

Single Carrier Pricing Money Back Guarantee

Weight	*FedEx U.S. Import Economy Express Shipment Rates*															
	International Zones															
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	36.74		27.43	64.99	61.57	50.8	59.39	74.14	42.52	48.77	62.4	50.31	82.27	46.46	50.4	49.3
2	41.48		30.72	74.16	75.77	60.16	67.15	84.61	49.18	57.67	78.63	60.53	99.08	53.58	58.67	58.77
3	46.33		34.34	81.23	89.39	68.13	74.44	93.37	56.91	66.59	93.21	70.48	115.12	60.93	66.19	66.34
4	50.62		37.5	91.07	103	73.76	82.07	105.01	65.59	76.95	106.89	82.11	133.77	68.09	74.33	76.15
5	55.16		40.57	98.68	116.62	82.05	90.9	115.59	70.05	84.08	118.64	90.54	157.54	74.82	80.83	82.52
6	59.53		43.99	105.28	129.63	84.83	96.43	123.02	75.64	96.25	135.87	102.23	175.12	84.04	88	92.02
7	63.89		45.57	111.22	142.75	95.66	105.37	130.41	84.61	103.19	145.24	112.47	182.66	91.82	97.05	99.84
8	67.54		48.45	117.02	160.34	103.1	112.13	140.44	90.27	110.6	165.59	118.96	208.01	99.6	101.67	105.21
9	71.34		49.92	122.6	168.7	108.62	116.39	149.44	90.85	118.04	175.92	127.83	236.84	107.37	109.85	112.91
10	74.88		54.82	127.95	181.71	115.55	123.04	158.96	98.32	125.48	194.22	139.33	257.09	115.04	115.97	122.06
11	77.34		55.32	134.02	198.18	122.53	131.5	168.03	101.7	132.36	196.68	143.41	259.12	122.17	117.33	131.9
12	79.54		58.32	138.95	208.1	131.57	137.66	169.35	108.96	143.25	214.91	148.29	260.01	122.88	124.3	135.59
13	81.48		60.6	144.75	217.95	135.18	141.8	185.03	114.3	148.93	226.19	156.83	277.84	137.08	130.31	141.43
14	83.71		63.57	150.12	226.58	140.7	151.11	193.36	117.38	155.96	238.12	166.66	286.49	144.54	135.68	148.97
15	85.89		64.19	154.66	234.99	146.43	158.44	201.27	128.02	159.89	239.32	173.51	317.25	151.99	140.07	154.36
16	87.77		66.92	160.35	248.76	152.29	161.33	209.52	130.06	166.25	251.77	175.92	339.31	159.98	147.65	161.4
17	89.98		68.44	164.88	252.99	156.73	171.04	217.79	132.5	182.08	267.79	182.28	354.79	166.75	150.71	164.1
18	93.32		74.01	170.02	266.86	161.18	177.24	226.05	142.73	183.67	283.79	187.27	367.34	174.14	155.55	177.61
19	94.4		74.77	174.86	271.07	164.69	187.23	235.17	145.29	192.21	289.42	207.74	368.6	181.52	165.77	178.97
20	95.44		76.95	179.07	287.82	169.11	190.31	247.22	147.64	197.47	291.35	209.79	369.15	189.61	166.8	190.77
21	97.32		79.13	184.56	297.36	172.88	200.52	251.73	152.63	204.36	306.64	216.3	380.18	196.28	167.4	193.63
22	101.1		81.31	190.45	298.37	177.26	203.39	259.07	160.68	211.25	330.48	216.96	381.9	203.65	179.42	201.92
23	102.87		82.27	193.41	318.38	187.6	209.83	272.16	166.58	219.81	333.12	221.74	403.96	214.93	187.77	202.75
24	103.98		85.55	198.84	326.85	191.37	215.07	275.36	180.04	229.66	339.94	222.22	408.21	216.39	188.61	213.12
25	104.62		88.25	203.14	327.7	193.04	220.29	276.61	181.38	231.26	340.62	223.83	408.63	223.63	189.03	219.46
26	106.5		91.31	207.53	327.94	197.51	226.36	290.85	182.72	243.38	340.76	236.3	410.25	230.03	197.21	226.04
27	108.39		95.92	213.02	332.68	201.99	231.55	298.79	192.59	244.61	343.47	237.55	442.65	236.41	210.39	231.61
28	111.77		96.38	217.74	346.53	203.71	238.1	313.8	193.58	251.28	365.94	251.93	456.64	246.58	211.79	244.38
29	112.11		98.85	221.24	347.92	208.11	242.82	315.86	194.97	263.4	374.46	253.37	460.87	253.08	211.93	250.68
30	113.98		101.4	225.95	365.28	214.56	248.46	328.84	195.93	264.62	383.51	259.95	462.31	259.57	213.61	251.86
31	116.12		102.5	231.08	370.49	217.51	252.96	330.14	204.03	271.28	384.42	268.52	462.58	261.06	214.21	263.81
32	117.42		105.55	234.93	377.78	227.97	257.5	334.44	212.49	283.42	391.37	269.39	462.69	265.55	226.23	268.12
33	119.13		106.5	237.95	378.52	229.62	265.39	338.5	218.04	284.63	393.19	276.25	464.38	274.63	227.58	280.49
34	122.45		106.65	241.79	386.25	230.02	266.18	349.27	221.77	291.3	408.77	279.87	497.71	282.9	228.06	281.74
35	122.79		109.66	246.19	402.89	235.53	273.6	358.66	222.14	308.45	432.19	296.43	501.04	287.39	237.69	291.7
36	124.27		113.85	250.36	404.56	237.44	275.18	362.5	227.84	310.18	434.54	298.08	501.38	287.92	244.74	293.87
37	126.51		115.92	254.3	405.72	243.92	276.6	363.72	230.86	321.32	438.24	298.54	502.39	298.51	245.45	301.24
38	127.7		116.91	258.17	419.1	248.12	286.45	366.27	247.16	322.44	439.17	307.67	522.66	304.07	257.55	306.31
39	130.81		121.27	262.04	428.36	253.31	287.44	370.2	248.79	324.63	457.57	308.58	524.74	309.63	258.77	312.54
40	131.13		122.53	265.88	437.83	254.07	288.66	375.49	248.96	342.76	459.41	313.33	524.95	315.21	261.01	313.18
41	133		122.69	269.28	440.86	258.57	297	388.47	249.12	344.57	459.6	320.92	525.44	321.97	276.51	324.79
42	137.45		125.21	272.17	441.16	265.58	301.05	398.64	252.14	345.91	460.78	327.87	535.24	326.32	278.07	330.87
43	138.43		128.49	276.04	446.39	276.19	306.84	399.67	263.93	351.3	484.22	328.57	569.6	331.89	278.22	336.94
44	138.58		130.53	282.19	467.68	279.69	313.04	407.66	265.11	357.08	493.39	329.08	573.05	337.45	278.63	340.33
45	140.44		130.75	282.81	469.81	280.25	313.66	408.47	265.65	357.76	496.25	339.33	573.83	344.31	278.74	349.22
46	142.31		132.72	290.57	495.42	291.39	313.81	411.88	273.44	371.32	496.54	349.2	574.66	345	279.93	373.18
47	144.45		134.8	291.35	497.99	292.5	316.57	413.22	274.22	379.38	497.79	350.2	574.79	348.67	288.77	375.58
48	148.06		140.95	294.84	498.82	292.74	323.82	413.36	277.59	380.2	522.77	355.56	576.93	357.43	294.8	376.87
49	148.42		141.6	297.58	515.37	297.46	329.36	415.49	277.93	383.94	530.47	360.71	579.04	358.31	295.4	377.24
50	150.55		141.85	299.7	517.03	301.87	332.01	422.37	278.04	397.97	542.06	376.85	579.89	363.76	297.66	377.64
51	152.88		146.71	305.31	529.69	310.51	332.52	425.63	279.69	399.38	543.23	378.47	590.26	381.97	303.13	385.53
52	154.31		147.2	308.4	530.95	311.39	342.73	426.78	312.64	410.54	551.35	379.57	604.27	383.8	307.64	393.13
53	157.2		147.37	309.82	531.08	323.17	348.87	439.33	315.93	411.66	552.16	379.71	630.93	390.31	320.35	393.9
54	157.51		150.47	312.04	531.49	324.35	349.6	446.97	322.33	416.65	552.33	380.07	638.57	396.77	321.63	403.76
55	159.29		154.75	315.42	538.39	328.33	352.3	449.18	322.98	425.34	555.59	387.21	655.54	403.27	323.61	409.86
56	161.08		159.03	318.8	545.29	332.32	355.01	451.39	323.62	434.02	558.84	394.34	672.5	409.78	325.6	415.95
57	162.86		163.31	322.17	552.19	336.31	357.71	453.6	324.26	442.7	562.1	401.48	689.46	416.29	327.58	422.04
58	164.65		167.59	325.55	559.08	340.29	360.41	455.81	324.9	451.39	565.35	408.62	706.43	422.8	329.57	428.13
59	168.28		168.03	336.45	562.51	345.69	360.87	464.65	331.58	465.53	583.75	418.77	754.14	423.63	342.13	429.3
60	169.75		168.35	337.54	569.98	352.35	369.81	465.54	332.64	466.95	608.42	425.46	758.92	439.91	353.83	452.44
61	172.3		174.7	337.71	577.12	353.35	377.62	473.09	344	493.11	610.9	454.98	759.4	447.94	355	454.76
62	173.85		179.91	340.88	600.86	356.49	385.04	483.44	353.87	495.73	626.91	457.93	759.51	448.75	362.43	455
63	176.03		180.44	345.15	603.24	359.82	388.09	484.48	354.86	496.23	628.52	458.23	759.62	453.54	364.54	455.47
64	177.92		180.79	348.47	620.02	373.13	391.93	485.55	354.97	506.29	629.4	458.35	759.74	454.68	377.17	464.77
65	179.77		184.49	356.12	621.7	377.56	392.33	492.45	355.23	508.43	629.52	458.5	759.85	477.39	378.43	481.62
66	181.64		184.87	356.89	621.88	389.09	392.44	502.12	360.38	508.65	629.66	458.64	759.97	485.85	385.51	492.73
67	187.01		185.34	358.07	623	390.25	393.19	503.09	360.9	508.79	632.54	458.77	760.35	486.7	386.22	493.85
68	188.65		194.63	358.97	645.33	390.48	407.89	512.24	370.96	508.92	689.96	459.81	768.04	487.72	390.08	496.68
69	192.36		195.56	362.17	647.57	391.22	414.16	513.16	371.97	509.07	695.71	460.93	785.44	496.11	401.81	496.97
70	192.74		196.42	368.95	648.51	406.02	414.79	513.64	372.8	509.38	696.3	483.33	797.67	500.72	404.16	497.25

71	192.95		199.03	373.65	665.24	407.51	415.11	523	373.36	515.6	700.08	485.57	814.74	519.22	404.4	502.67
72	197.22		201.47	374.13	666.91	411.6	421.41	531.01	373.88	545.49	707.86	506.15	816.45	521.08	404.7	503.79
73	198.42		202.63	380.13	667.08	412.04	427.03	532.35	384.25	548.48	708.65	508.21	816.63	521.45	410.66	526.15
74	198.57		202.96	380.73	669.96	416.66	427.95	532.48	385.29	549.84	717.7	508.41	816.75	528.7	428.08	537.37
75	198.96		209.45	381.28	680.4	417.85	438.34	533.83	386.57	576.92	718.62	508.56	816.86	535.42	430.98	545.59
76	201.75		216.19	390.55	710.03	441.41	439.38	533.97	400.56	579.64	733.39	508.68	816.97	537.11	431.27	554.24
77	202.03		216.87	391.48	719.38	443.77	440.17	534.12	421.27	579.91	761.35	508.83	818.25	543.58	431.38	555.11
78	206.37		217.29	393.98	720.32	448.26	440.3	535.02	423.34	581.01	764.15	508.96	843.73	554.78	431.99	555.3
79	206.82		217.57	398.29	720.43	448.71	440.72	552.94	423.55	581.61	764.44	509.07	863.77	559.16	444.19	556.12
80	206.95		217.79	407.34	721.82	457.48	449.04	572.26	423.66	593.72	766.46	509.23	865.78	560.17	448.33	572.42
81	207.12		222.16	408.27	749.55	462.9	449.88	574.2	423.89	619.16	794.52	509.36	879.75	573.87	448.82	577.09
82	210.42		225.52	408.42	752.33	463.44	450.92	574.39	428.41	621.71	797.33	509.64	934.85	577.72	458.5	577.56
83	214.75		225.86	408.57	752.61	467.79	471.6	574.53	428.86	622.79	797.62	515.14	940.36	583.77	459.48	578.32
84	215.18		226.01	409.15	752.73	468.23	473.67	574.79	429.44	644.38	797.73	525.55	941.61	589.8	468.71	580.21
85	215.3		226.17	420.6	752.85	468.98	473.88	575.14	440.51	646.55	797.86	526.59	941.74	601.49	477.15	582.7
86	217.05		227.88	421.75	753.73	479.36	475.36	582.2	441.62	646.76	797.99	536.3	941.85	607.32	483.42	596.72
87	220.19		229.65	421.87	771.23	490.04	475.74	582.91	441.74	647.67	799.26	537.27	941.97	607.9	484.06	613.36
88	220.51		229.97	422.06	778.31	491.11	476.18	583.34	441.86	665.56	800.6	538.28	942.08	613.95	484.19	620.64
89	220.7		236.31	422.22	779.03	491.46	484.83	583.69	441.97	667.36	800.74	548.84	942.19	620.79	484.35	621.37
90	224.11		246.42	423.79	779.79	498.6	485.9	590.02	442.08	668.03	800.86	550.87	942.31	631.95	486.17	621.5
91	225.23		247.46	434.11	788.01	509.19	486.73	590.65	442.2	670.16	800.97	551.08	942.42	642.7	486.51	621.82
92	225.38		247.59	435.14	818.69	524.08	486.96	590.76	442.31	672.05	802.83	551.2	942.54	653.1	489.18	628.18
93	228.21		247.81	436.75	822.63	526.06	491.51	590.88	442.42	709.8	836.41	551.69	942.66	654.14	508.38	636.35
94	228.5		251.98	438.37	838.07	526.36	491.97	590.99	442.54	716.14	842.74	560.95	942.77	660.27	516.37	642.1
95	232.13		252.4	438.54	839.65	532.32	492.09	591.1	442.69	724.2	843.38	572.38	942.89	660.89	524.93	660.49
96	232.5		252.69	438.77	839.81	550.41	492.22	591.22	445.74	725.01	846.41	573.52	943	667	525.79	662.34
97	239.64		257.39	443.2	839.92	552.22	492.72	591.33	446.05	725.12	846.71	573.65	943.18	667.61	525.93	662.53
98	240.54		257.87	443.65	840.03	568	502.64	591.44	446.16	725.23	846.82	574.43	946.72	667.74	528.06	662.92
99	240.7		257.98	443.89	840.15	569.58	503.64	591.55	446.82	725.35	846.93	575	1012.83	668.4	528.27	670.77

Hundredweight / Per-Pound Rates

Weight	*FedEx U.S. Import Economy Express Shipment Rates*															
	International Zones															
	A	**B**	**C**	**D**	**E**	**F**	**G**	**H**	**I**	**J**	**K**	**L**	**M**	**N**	**O**	**P**
100 - 999	2.41		2.58	4.48	8.41	5.73	5.05	5.92	4.6	7.25	8.47	5.86	11.57	6.81	5.28	6.76
1,000 - 99,999	2.35		2.48	4.32	7.94	5.52	4.87	5.7	4.43	6.99	8	5.7	10.92	6.5	5.15	6.51