



Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

State of West Virginia
Contract

Order Date: 08-25-2021

CORRECT ORDER NUMBER MUST APPEAR ON ALL PACKAGES, INVOICES, AND SHIPPING PAPERS. QUESTIONS CONCERNING THIS ORDER SHOULD BE DIRECTED TO THE DEPARTMENT CONTACT.

Order Number:	CCT 0225 0225 PEI210000003 2	Procurement Folder:	894703
Document Name:	CRM UPGRADE	Reason for Modification:	Change Order No. 1 is issued to clarify the payment terms of the contract as per the attached document.
Document Description:	CRM UPGRADE		
Procurement Type:	Central Contract - Fixed Amt		
Buyer Name:	Melissa Pettrey		
Telephone:	(304) 558-0094		
Email:	melissa.k.pettrey@wv.gov		
Shipping Method:	Best Way	Effective Start Date:	2021-06-09
Free on Board:	FOB Dest, Freight Prepaid	Effective End Date:	2021-12-31

VENDOR		DEPARTMENT CONTACT	
Vendor Customer Code:	VS0000038254	Requestor Name:	Jessica L Vitz
ONLINE24X7 INC 16192 COASTAL HWY		Requestor Phone:	(304) 558-7850
		Requestor Email:	jessica.l.vitz@wv.gov
LEWES	DE	19958	
US			
Vendor Contact Phone:	408-878-6850	Extension:	
Discount Details:			
	Discount Allowed	Discount Percentage	Discount Days
#1	No	0.0000	0
#2	Not Entered		
#3	Not Entered		
#4	Not Entered		

22
FILE LOCATION _____

INVOICE TO	SHIP TO
PUBLIC EMPLOYEES INSURANCE STE 2 601 57TH ST SE CHARLESTON WV 25304 US	PUBLIC EMPLOYEES INSURANCE STE 2 601 57TH ST, SE CHARLESTON WV 25304 US

8-27-21
Box

Total Order Amount: \$290,000.00

Purchasing Division's File Copy

ENTERED

8/25/2021

PURCHASING DIVISION AUTHORIZATION <i>Junda Harper</i> DATE: 8/24/2021 ELECTRONIC SIGNATURE ON FILE	ATTORNEY GENERAL APPROVAL AS TO FORM <i>John S. Gray</i> DATE: 8/31/2021 ELECTRONIC SIGNATURE ON FILE	ENCUMBRANCE CERTIFICATION <i>[Signature]</i> DATE: 8/31/2021 ELECTRONIC SIGNATURE ON FILE
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Extended Description:

Change Order No. 1 is issued to clarify the payment terms of the contract as per the attached document.

Other provisions of the original Contract and subsequent Change Orders not modified herein shall remain in full force and effect.

No other changes.

Line	Commodity Code	Quantity	Unit	Unit Price	Total Price
1	81112501	0.00000		0.000000	\$290,000.00
Service From	Service To	Manufacturer	Model No		
2021-06-09	2021-12-31				

Commodity Line Description: Customer relationship management CRM software

Extended Description:



Public Employees Insurance Agency

WV Toll free: 1 (888) 680-7342
Phone: 1 (304) 558-7850
Fax: 1 (877) 233-4295
Website: www.wvpeia.com

TO: Melissa Pettrey, Senior Buyer, Purchasing Division
FROM: Jessica Virtz, Procurement/Fiscal Officer, WV PEIA
DATE: 8/20/21
RE: CCT PEI2100000003

Change Order No. 1

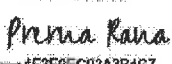
Change Order No. 1 is issued to

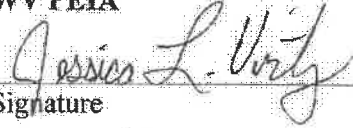
- Clarify the payment terms of the contract, per what PEIA and Online24x7 negotiated and agreed to prior to contract award. Online24x7 will confirm with PEIA that the milestone has been met before invoicing.

Milestone	Percentage of Fee	Amount
Pre-Planning	10%	\$ 29,000
Discovery	10%	\$ 29,000
Functional Requirement Development	10%	\$ 29,000
Test-driven Development	10%	\$ 29,000
Final Development	15%	\$ 43,500
User Testing	15%	\$ 43,500
Integration Testing	15%	\$ 43,500
Pre-Production	5%	\$ 14,500
Go-Live	10%	\$ 29,000
	100%	\$290,000

No other changes.

All provisions of the original Contract and subsequent Change Orders not modified herein shall remain in full force and effect.

Online24x7 DocuSigned by:

 Prerna Rana
 4E3E0EC83A3B4C7...
 Signature
 Business Development Head
 Title
 8/20/2021
 Date

WV PEIA

 Signature
 Fiscal/Procurement Officer
 Title
 8/20/21
 Date

West Virginia Secretary of State — Online Data Services

Business and Licensing

Online Data Services Help

Business Organization Detail

NOTICE: The West Virginia Secretary of State's Office makes every reasonable effort to ensure the accuracy of information. However, we make no representation or warranty as to the correctness or completeness of the information. If information is missing from this page, it is not in the The West Virginia Secretary of State's database.

ONLINE24X7 INC.

Organization Information								
Org Type	Effective Date	Established Date	Filing Date	Charter	Class	Sec Type	Termination Date	Termination Reason
C Corporation	6/22/2021		6/22/2021	Foreign	Profit			

Organization Information		
Business Purpose	8129 - Other Services (except Public Administration) - Personal and Laundry Services - Other Personal Services (pet care, photofinishing, one-hour, parking lots & garages)	Capital Stock
Charter County	Foreign Country	Control Number
Charter State	DE	Excess Acres
At Will Term		Member Managed
At Will Term Years		Par Value
Authorized Shares		Young Entrepreneur No

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Addresses	
Type	Address
Local Office Address	16192 COASTAL HIGHWAY LEWES, DE, 19958
Mailing Address	D-127, VIPUL WORLD, SECTOR 48, SOHNA ROAD GURGAON, HARYANA, FK, 122018 IND
Notice of Process Address	REGISTERED AGENTS INC. 110 JAMES STREET HINTON, WV, 25951
Principal Office Address	D-127, VIPUL WORLD, SECTOR 48, SOHNA ROAD GURGAON, HARYANA, FK, 122018 IND
Type	Address

Officers	
Type	Name/Address
Director	PRERNA RANA D-127, VIPUL WORLD, SECTOR 48, SOHNA ROAD GURGAON, HARYANA, FK, 122018
President	SUNIL LOHAN D-127, VIPUL WORLD, SECTOR 48, SOHNA ROAD GURGAON, HARYANA, FK, 122018
Vice-President	RAJKUMAR RAPRIA D-127, VIPUL WORLD, SECTOR 48, SOHNA ROAD GURGAON, HARYANA, FK, 122018
Type	Name/Address

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For more information, please contact the Secretary of State's Office at 304-558-8000.

Wednesday, August 25, 2021 — 11:28 AM

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