HEALTH FACILITY NURSE SURVEYOR 1

Nature of Work

Under general supervision, performs advanced level professional work conducting complex regulatory compliance determinations for Medicare/Medicaid certification and State licensure during inspections and complaint investigations of health care facilities, including, but not limited to: hospitals, long term care facilities, home health agencies, hospices, residential board and care homes, personal care homes, ambulatory surgery centers, end stage renal dialysis units, rural health clinics, intermediate care facilities for the mentally retarded, behavioral health group homes, birthing centers, unlicensed and illegal health care operators and schools. Functioning as a registered professional nurse, evaluates the provision of nursing care based on training and experience as a nurse and clinical knowledge of accepted standards of nursing practice; performs advanced assessments of individuals served by these health facilities for appropriateness of nursing and other health services. Conducts facility surveys through observation and evaluation of the provision of patient care and other services, interviews, record review including, but not limited to: personnel files, patient medical records, facility policy and procedures, patient care protocols, administrative records and committee minutes. Work involves frequent travel. considerable dependence on professional judgment in the performance of a survey. Other responsibilities include the provision of technical assistance to health care providers, planning and presenting provider training, regulatory development, participation in various state committees, and acts as a resource to other health facility surveyors and non-nurse program managers regarding nursing and other health related Performs related work as required. issues.

Distinguishing Characteristics

This is the entry level in the series. This level does not have responsibility as a team leader or lead worker on a regular, recurring basis.

Examples of Work

Conducts on-site surveys and complaint/abuse investigations in the above referenced health care facilities; discusses survey procedures and practices with administrators, department directors and facility staff.

Assesses and evaluates patients/residents for the accuracy of the facility staff assessments and the appropriateness and efficacy of nursing and related health care provided, i.e. physical occupational, speech and respiratory therapies, etc.

HEALTH FACILITY NURSE SURVEYOR 1 (CONT'D)

Examples of Work (Cont'd)

Evaluates the provision of nursing services based on accepted standards of practice and facility policy and procedure for nursing techniques including but not limited to: emergency care, intravenous therapy, enteral therapy, injections, tracheostomy care, suctioning, infection control procedures including sterile technique and body substance isolation precautions, assessment and special skin care, range of motion, positioning, use of assistive devices and prostheses.

Makes determinations that poor patient/resident outcomes are based on facilities' failure to assess or provide for a medical/nursing need.

Cites statements of deficient practice for identified noncompliance relative to nursing and related health care and defends these deficiencies in administrative official hearings.

Knowledge, Skills and Abilities

Knowledge of technical health and safety related fields including special education, behavioral health and laboratory services.

Knowledge of medical and behavioral terminology, health care organizations, professional credentials and practice standards and treatment modalities as they relate to medical, nursing, laboratory medicine or science, behavioral health, pharmaceutical, and documentation principles related to each.

Knowledge of practices and procedures in medical care administration and health services provision.

Ability to comprehend, interpret and apply complex information and program material.

Ability to work well with a variety of people.

Ability to communicate well, both orally and in writing.

Ability to exercise good judgment in evaluating situations.

Ability to manage time effectively.

Ability to lead co-workers.

Minimum Qualifications TRAINING and EXPERIENCE:

Baccalaureate degree in nursing from an accredited four-year college or university and three years of full-time or equivalent part-time paid experience as a registered professional nurse.

Successful completion of an associate degree from an accredited college or university or a diploma nursing program and four years of full-time or equivalent part-time paid experience as a registered professional nurse.

HEALTH FACILITY NURSE SURVEYOR 1 (CONT'D)

TRAINING and EXPERIENCE: (Cont'd)

OR

Professional certification from a recognized national nursing certifying organization as a nurse or nurse practitioner in the area of assignment and three years of full-time or equivalent part-time experience as a registered professional nurse.

OR

Successful completion of an associate degree in nursing from an accredited college or university or a diploma nursing program; plus baccalaureate degree in the health sciences or behavioral sciences and three years of full-time or equivalent part-time paid experience in nursing.

OR

Master's degree in nursing from an accredited four-year college or university and two years of full-time or equivalent part-time paid experience in nursing.

Special Requirement

Current West Virginia licensure or temporary permit to practice as a registered professional nurse.

Established: 11/18/99 Effective: 01/01/00