

HEALTH FACILITY NURSE SURVEYOR 2**Nature of Work**

Under limited supervision, performs advanced level professional work conducting complex regulatory compliance determinations for Medicare/Medicaid certification and State licensure during inspections and complaint investigations of health care facilities, including but not limited to: hospitals, long-term care facilities, home health agencies, hospices, residential board and care homes, personal care homes, ambulatory surgery centers, end stage renal dialysis units, rural health clinics, intermediate care facilities for the intellectually and developmentally disabled, behavioral health group homes, birthing centers, unlicensed and illegal health care operators and schools. Functioning as a registered professional nurse, evaluates the provision of nursing care based on training and experience as a nurse and clinical knowledge of accepted standards of nursing practice; performs advanced assessments of individuals served by these health facilities for appropriateness of nursing and other health services. May function as team leader of a multi-disciplinary team or a lead worker. Conducts facility surveys through observation and evaluation of the provision of patient care and other services, interviews, record review including but not limited to: personnel files, patient medical records, facility policy and procedures, patient care protocols, administrative records and committee minutes. Work involves frequent travel. There is considerable dependence on professional judgment in the performance of a survey. Other responsibilities include the provision of specialized assistance to health care providers, planning and presenting provider training, regulatory development, participation in various state committees, and acts as a resource to other health facility surveyors and non-nurse program managers regarding nursing and other health related issues. Performs related work as required.

Distinguishing Characteristics

This level is distinguished from the Health Facility Nurse Surveyor 1 by the responsibility of leading survey teams or functioning as a lead worker.

Examples of Work

Conducts on-site surveys and complaint/abuse investigations in the above referenced health care facilities; discusses survey procedures and practices with administrators, department directors and facility staff.

Assesses and evaluates patients/residents for the accuracy of the facility staff assessments and the appropriateness and efficacy of nursing and related health care provided, i.e. physical, occupational, speech and respiratory therapies, etc.

Evaluates the provision of nursing services based on accepted standards of practice and facility policy and procedure for nursing techniques including but not limited to: emergency care, intravenous therapy, enteral therapy, injections, tracheostomy care, suctioning, infection control procedures including sterile technique and body substance isolation precautions, assessment and special skin care, range of motion, positioning, use of assistive devices and prostheses.

Makes determinations that poor patient/resident outcomes are based on facilities' failure to assess or provide for a medical/nursing need.

Cites statements of deficient practice for identified non-compliance relative to nursing and related health care and defends these deficiencies in administrative official hearings.

May function as team leader of a multi-disciplinary team or a lead worker.

HEALTH FACILITY NURSE SURVEYOR 2 (cont'd)**Knowledge, Skills and Abilities**

Knowledge of technical health and safety related fields including special education, behavioral health and laboratory services.

Knowledge of medical and behavioral terminology, health care organizations, professional credentials and practice standards and treatment modalities as they relate to medical, nursing, laboratory medicine or science, behavioral health, pharmaceutical, and documentation principles related to each.

Knowledge of practices and procedures in medical care administration and health services provision.

Ability to comprehend, interpret and apply complex information and program material.

Ability to work well with a variety of people.

Ability to communicate effectively, both orally and in writing.

Ability to exercise good judgment in evaluating situations.

Ability to manage time effectively.

Ability to lead co-workers.

Minimum Qualifications

Training: Bachelor's degree in nursing from a regionally accredited college or university and four (4) years of full-time or equivalent part-time paid experience as a registered professional nurse.

OR

Associate's degree from a regionally accredited college or university or successful completion of a diploma nursing program and six (6) years of full-time or equivalent part-time paid experience as a registered professional nurse.

OR

Professional certification from a recognized national nursing certifying organization as a nurse or nurse practitioner in the area of employment and four (4) years of full-time or equivalent part-time paid experience as a registered professional nurse.

OR

Associate's degree in nursing from a regionally accredited college or university or successful completion of a diploma nursing program; plus Bachelor's degree in the health sciences or behavioral sciences and four (4) years of full-time or equivalent part-time paid experience in nursing.

OR

Master's degree in nursing from a regionally accredited college or university and three (3) years of full-time or equivalent part-time paid experience in nursing.

Special Requirement: Current West Virginia licensure or temporary permit to practice as a registered professional nurse.

Note: If employed in the Long-Term Care Program of the Office of Health Facility Licensure and Certification, one (1) must have successfully completed the required training and testing program in survey and certification techniques.

Established: 07/15/1999

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