PRIMARY CYBER LIABILITY

Arthur J. Gallagher International

Broker Insurance Document No. F106873314

August 13, 2014 to July 1, 2015

Page 1 of 7

AJG - ORLANDO (ORL) 200 S. Orange Avenue Suite 1350 Orlando FL 32801 Florida United States Date: 19th August 2014

BROKER INSURANCE DOCUMENT NO. F10687314

We thank you for your instructions and confirm that we have placed this Insurance on your behalf as detailed below. Please check the details and advise us immediately should they not conform to your request.

SCHEDULE

TYPE:

Primary Cyber Liability

THIS COMPANY IS NOT LICENSED TO DO BUSINESS IN WEST VIRGINIA AND IS

NAMED INSURED:

State of West Virginia

NOT SUBJECT TO THEWEST VIRGINIA INSURANCE GUARANTY ACT.

ADDRESS:

90 MacCorkle Avenue S.W.

Suite 203

South Charleston, WV 25303

USA

PERIOD:

From: 13th August 2014

Both days at 12:01 am Local Standard Time at the

Principal Address of the Insured.

To: 1st July 2015

INTEREST:

This Policy will indemnify/cover the Insured for Cyber Liability Insurance and as

more fully disclosed within the Policy Wording.

LIMIT OF LIABILITY:

A. USD 25,000,000 in the Aggregate (including Claims Expenses) and sublimited as follows:

A. Privacy Liability (including Employee Privacy)
USD 25,000,000 in the Aggregate including Claims Expenses

Privacy Regulatory Claims Coverage
 USD 25,000,000 in the Aggregate including Claims Expenses

Security Breach Response Coverage
 USD 25,000,000 in the Aggregate including Claims Expenses

D. Security Liability
USD 25,000,000 in the Aggregate including Claims Expenses

E. Multimedia Liability
USD 25,000,000 in the Aggregate including Claims Expenses





LIMIT OF LIABILITY (Continued):

F. Cyber Extortion

USD 25,000,000 in the Aggregate including Claims Expenses

G. Business Income and Digital Asset Restoration

G.1 Business Income Loss No Cover Given

G.2 Digital Asset Restoration

USD 25,000,000 in the Aggregate including Claims

Expenses

H. PCI DSS Assessment

USD 500,000 in the Aggregate including Claims Expenses

B. USD 25,000,000 in the Aggregate (including Claims Expenses)

RETENTION (INCLUDING CLAIM

EXPENSES):

USD 1,000,000 Each and Every Claim (including Claims Expenses)

TERRITORIAL LIMITS: Worldwide

RETROACTIVE DATE: 13th

13th August 2014

PREMIUM:

USD 462,820

CONDITIONS:

As per Policy Wording:

State of West Virginia 2014-15 Cyber Wording NMA45 Short Rate Cancelation Table Endorsement LSW585 – 45 Day Premium Payment Warranty LMA3100 Sanctions & Exclusions Clause Endorsement 1 - Breach Vendor Panel

Endorsement 2 - State Attorney General Exclusion

Endorsement 3 - Subsidiary List

Jurisdiction Limits: Worldwide

SUBJECTIVITIES:

No Additional Subjectivities apply to this Policy

NOTICE OF CLAIM TO: Brit Insurance

55 Bishopsgate London EC2N 3AS

UK

GCTP.claims@britinsurance.com

Via

Gallagher London 133 Houndsditch

London EC3A 7AH

UK





NOTICE OF ELECTION: Arthur J Gallagher & Co.

200 S. Orange Avenue, Suite 1350,

Orlando, FL 32801

USA

OUR REPRESENTATIVE

FOR SERVICE OF SUIT: Mendes & Mount LLP

750 Seventh Avenue New York, NY 10019

USA

CHOICE OF LAW

AND JURISDICTION:

In case of any dispute arising out of this Insurance, the same shall be governed by

the laws of New York and subject to the exclusive jurisdiction of the courts of the

United States of America in accordance with the attached wording

BUSINESS ACTIVITIES: As more fully described in the Application Form dated 12th August 2014

PREMIUM

PAYMENT TERMS:

Premium to be paid to Underwriters via Brokers by 26th September 2014.

LSW 585 (11/93)

It is warranted that all Premiums due to Underwriters under this Policy are paid

within 45 days from inception.

Non-receipt by Underwriters of such Premiums by Midnight of the Premium Due

date shall render this (Re)Insurance Policy void with effect from inception.

TAXES PAYABLE BY

INSURED AND ADMINISTERED

BY UNDERWRITERS:

No taxes applicable

RECORDING, **TRANSMITTING** AND STORING

INFORMATION:

Where the Broker maintains risk and claim data / information / documents the

Broker may hold data / information / documents electronically.

INSURER CONTRACT

DOCUMENTATION:

This document details the contract terms entered into by the insurer(s) and

constitutes the contract document.



ARTHUR J. GALLAGHER (UK) LIMITED **Broker Insurance Document No. Fl0687314** Page 4 of 7

INFORMATION:

The following information was provided to Insurer(s) to support the assessment of the risk at the time of the underwriting:

- Proposal Form signed and dated, 12th August 2014, as seen and agreed by
- Underwriting conference call held on 11th July 2014, including Conference Call Summary
- State Agencies 2014 List including Operating Revenue Email from Michael Guzman (AJG Orlando) to Thomas Draper (AJG London) dated 12th August 2014 at 18:35 titled "West Virginia Cyber Insurance Policy" Proposal", as seen and agreed by underwriters
- Policies including:
 - Incident Management Plan
 - 0 Audit Policy December 2013
 - BarCoding Policy December 2013 0
 - Data Backup & Retention Policy December 2013 0
 - Data Classification Policy December 2013 0
 - Information Security Policy December 2013 0
 - Network Violation Management Policy December 2013



(RE)INSURERS LIABILITY CLAUSE LMA3333:

LMA 3333 (Re)Insurer's liability several not joint

The liability of a (re)insurer under this contract is several and not joint with other (re)insurers party to this contract. A (re)insurer is liable only for the proportion of liability it has underwritten. A (re)insurer is not jointly liable for the proportion of liability underwritten by any other (re)insurer. Nor is a (re)insurer otherwise responsible for any liability of any other (re)insurer that may underwrite this contract.

The proportion of liability under this contract underwritten by a (re)insurer (or, in the case of a Lloyd's syndicate, the total of the proportions underwritten by all the members of the syndicate taken together) is shown next to its stamp. This is subject always to the provision concerning "signing" below.

In the case of a Lloyd's syndicate, each member of the syndicate (rather than the syndicate itself) is a (re)insurer. Each member has underwritten a proportion of the total shown for the syndicate (that total itself being the total of the proportions underwritten by all the members of the syndicate taken together). The liability of each member of the syndicate is several and not joint with other members. A member is liable only for that member's proportion. A member is not jointly liable for any other member's proportion. Nor is any member otherwise responsible for any liability of any other (re)insurer that may underwrite this contract. The business address of each member is Lloyd's, One Lime Street, London EC3M 7HA. The identity of each member of a Lloyd's syndicate and their respective proportion may be obtained by writing to Market Services, Lloyd's, at the above address.

Proportion of liability

Unless there is "signing" (see below), the proportion of liability under this contract underwritten by each (re)insurer (or, in the case of a Lloyd's syndicate, the total of the proportions underwritten by all the members of the syndicate taken together) is shown next to its stamp and is referred to as its "written line".

Where this contract permits, written lines, or certain written lines, may be adjusted ("signed"). In that case a schedule is to be appended to this contract to show the definitive proportion of liability under this contract underwritten by each (re)insurer (or, in the case of a Lloyd's syndicate, the total of the proportions underwritten by all the members of the syndicate taken together). A definitive proportion (or, in the case of a Lloyd's syndicate, the total of the proportions underwritten by all the members of a Lloyd's syndicate taken together) is referred to as a "signed line". The signed lines shown in the schedule will prevail over the written lines unless a proven error in calculation has occurred.

Although reference is made at various points in this clause to "this contract" in the singular, where the circumstances so require this should be read as a reference to contracts in the plural.

ORDER HEREON:

100% of 100%



COVERAGE HAS BEEN EFFECTED WITH

Signed Line:	Socurity	
Signed Line:	Security:	
20.0000%	Lloyd's Syndicate	e 2987 BRT
40.0000%	Barbican Cyber (for and on behalf of:	Consortium 9354 at Lloyd's
	82.5000%	Lloyd's Syndicate 1955 BAR
	17.5000%	Lloyd's Syndicate 1861 ANV
20.0000%	Ascent Underwriting LLP – B115OSLO8314OH – 2014 Worldwide exc Canada Binder for and on behalf of:	
	38.0953%	Lloyd's Syndicate 2001 AML
	19.0476%	Lloyd's Syndicate 4020 ARK
	14.2857%	Lloyd's Syndicate 4000 PEM
	14.2857%	Lloyd's Syndicate 0435 FDY
	9.5238%	Lloyd's Syndicate 1861 ANV
	4.7619%	Lloyd's Syndicate 1221 NAV
20.0000%	Lucas, Fettes & F B1129LFL14005 for and on behalf of:	Partners Ltd T/as Ptarmigan Underwriting Agency -
	16.0000%	Lloyd's Syndicate 1274 AUL
	25.6000%	Lloyd's Syndicate 4444 CNP
	6.4000%	Lloyd's Syndicate 0958 CNP
	16.0000%	Lloyd's Syndicate 2007 NVA
	16.0000%	Lloyd's Syndicate 2015 CHN
	20.0000%	International Insurance Company of Hannover Plc

100.0000% Total placed hereon, in respect of the above order.



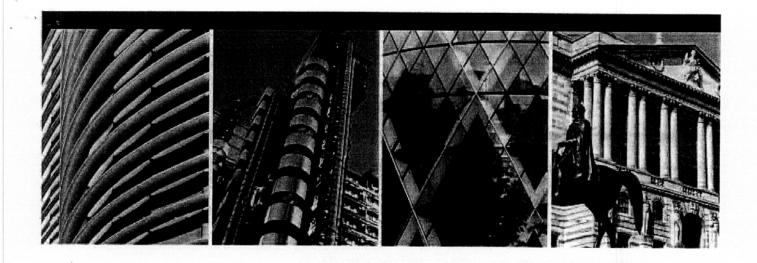
This Broker Insurance Document is our confirmation to you that a contract of Insurance has been effected with the Insurers listed hereon, using the information which you have provided and/or agreed. Please examine this Broker Insurance Document carefully to confirm that cover has been arranged in accordance with your requirements and that the Insurers are acceptable: please advise us immediately if this is not the case. This document is not your contract of Insurance, but is evidence of the terms and conditions of the contract.

DUTY OF DISCLOSURE

Insurance transactions are subject to a duty of utmost good faith. When seeking Insurance or amending or renewing an existing policy, every proposer must disclose fully, clearly and accurately any information which may influence the underwriter in determining whether to accept the risk and on what terms. If in doubt as to whether information is material, it should be disclosed. Failure by the proposer to make full and frank disclosure may entitle Insurers to repudiate liability or void the contract from inception and seek repayment of paid claims.

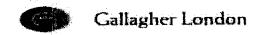
For and on behalf of Arthur J. Gallagher (UK) Limited

Authorised Signatory



Gallagher London Cyber Macro Wording

State of West Virginia



Security & Privacy Liability Insurance

POLICY FORM

In consideration of the payment of the premium and reliance upon the statements made by **You** in the **Application** and subject to the Limit of Liability, exclusions, conditions and other terms of this Policy, it is agreed as follows:

I. COVERAGES

A. PRIVACY LIABILITY (INCLUDING EMPLOYEE PRIVACY)

We shall pay on Your behalf damages and claim expenses that You become legally obligated to pay in excess of the applicable retention resulting from a claim first made against You and reported to Us during the policy period or extended reporting period arising out of a privacy wrongful act on or after the Retroactive Date and before the end of the policy period, harming any third party or employee.

B. PRIVACY REGULATORY CLAIMS COVERAGE

We shall pay on Your behalf regulatory fines, consumer redress funds and claim expenses that You become legally obligated to pay in excess of the applicable retention resulting from a regulatory claim first made against You and reported to Us during the policy period or extended reporting period arising out of a privacy wrongful act on or after the Retroactive Date and before the end of the policy period.

C. SECURITY BREACH RESPONSE COVERAGE

We shall reimburse Your Organization for Crisis Management Costs and Breach response costs in excess of the applicable retention that Your Organization incurs in the event of a security breach with respect to personal, non-public information of Your customers or employees. We will not make any payment under this Coverage unless the security breach first occurs on or after the Retroactive Date and before the end of the policy period and You first learn of the security breach within the policy period and report the security breach to Us as soon as practicable within the policy period.

D. SECURITY LIABILITY

We shall pay on Your behalf damages and claim expenses that You become legally obligated to pay in excess of the applicable retention resulting from a claim first made against You and reported to Us during the policy period or extended reporting period arising out of a security wrongful act on or after the Retroactive Date and before the end of the policy period.

E. MULTIMEDIA LIABILITY

We shall pay on Your behalf damages and claim expenses that You become legally obligated to pay in excess of the applicable retention resulting from a claim first made against You and reported to Us during the policy period or extended reporting period arising out of a multimedia wrongful act on or after the Retroactive Date and before the end of the policy period.

F. CYBER EXTORTION

We shall reimburse Your Organization for the Cyber-extortion expenses and Cyber-extortion payments that Your Organizations actually pays directly resulting from a Cyber-extortion threat that Your Organization first receives and reports to Us during the Policy period.

G. BUSINESS INCOME AND DIGITAL ASSET RESTORATION

- We shall pay the Business Income Loss that Your Organization sustains during a Period of Restoration resulting directly from a Network Disruption that commences during the Policy period, but only if the duration of such Period of Restoration exceeds the waiting period set forth in the Policy and such Network Disruption results solely and directly from a Security Compromise that commenced on or after the Retroactive Date.
- We shall reimburse Your Organization for the Restoration Costs that Your Organization incurs
 because of the alteration, destruction, damage or Loss of Digital Assets that commences during
 the Policy period resulting solely and directly from a Security Compromise, but only if such
 Security Compromise commenced on or after the Retroactive Date.

H. PCI DSS ASSESSMENT

We shall pay on Your behalf damages and claim expenses that You become legally obligated to pay in excess of the applicable retention resulting from a PCI DSS Assessment first made against You and reported to Us during the policy period or extended reporting period arising out of a wrongful act on or after the Retroactive Date and before the end of the policy period.

II. DEFENSE, SETTLEMENT, AND INVESTIGATION OF CLAIMS

A. We shall have the right and duty to defend, subject to the applicable policy aggregate limit and applicable sublimits of liability, exclusions and other terms and conditions of this Policy, any claim against You seeking damages which are payable under the terms of this Policy, even if any of the allegations of the claim are groundless, false, or fraudulent and We shall have the right to appoint defense counsel.

We agree that You may settle any claim where the damages and claim expenses do not exceed 50% of the Retention, provided the entire claim is resolved and You receive a full release from all claimants.

We shall have the right to make any investigation We deem necessary, including, without limitation, any investigation with respect to the **Application** and statements made in the **Application** and with respect to coverage.

The applicable **policy aggregate limit** and **sublimits of liability** available to pay **damages** and **losses** shall be reduced and may be completely **exhausted** by payment of **claim expenses**. **Damages**, **losses** and **claim expenses** shall be applied against the applicable retention **You** pay.



- B. If **You** refuse to consent to a settlement or compromise **We** recommend and acceptable to the claimant and elect to contest the **claim**, then:
 - Subject to the applicable limit of liability, our liability for any damages and claim expenses shall not exceed:
 - a. the amount for which the claim could have been settled, plus the claim expenses incurred prior to the date of such refusal; and
 - b. fifty percent (50%) of the damages and claim expenses in excess of the amount in a. above incurred in such Claim; provided that You bear the remaining 50% of the damages and claim expenses in excess of the amount in a. above incurred in such Claim uninsured and at Your own risk; and
 - 2. **We** shall have the right to withdraw from the further defense of such **Claim** by tendering control of the defense to **You**.

This clause shall not apply to any settlement where the total of the proposed settlement and incurred claim expenses do not exceed all applicable retentions.

C. We shall not be obligated to pay any damages, losses or claim expenses, or to undertake or continue defense of any claim, after the applicable policy aggregate limit or applicable sublimits of liability has been exhausted by payment of damages, losses and/or claim expenses or after deposit of the applicable limit of liability in a court of competent jurisdiction, and that upon such payment or deposit, We shall have the right to withdraw from the further defense thereof by tendering control of said defense to You.

III. TERRITORY

This insurance applies to **claims** made and acts, errors or omissions committed or alleged to have been committed anywhere in the world.

IV. EXCLUSIONS

The coverage under this Policy shall not apply to any **Damages**, **Claim expenses** or **Loss** incurred with respect to any **Claim**, or any **Crisis Management Costs**, **Breach response costs** or other amounts, arising out of or resulting, directly or indirectly, from:

- A. Bodily injury or property damage;
- B. **Your** employment practices or any alleged or actual discrimination against any person or entity on any basis, including without limitation, race, creed, color, religion, ethnic background, national origin, age, handicap, disability, sex, sexual orientation, or pregnancy;
- C. The failure, malfunction or inadequacy of any satellite; any electrical or mechanical failure and/or interruption, including but not limited to electrical disturbance, spike, brownout or blackout; or any outage to gas, water, telephone, cable, telecommunications or other infrastructure, unless such infrastructure is under Your operational control; however this exclusion shall not apply to any Privacy Wrongful Act that is caused by such electrical or mechanical failure or that is caused by such failure of telephone lines, data transmission lines or other infrastructure comprising or supporting the Internet;
- D. Fire, smoke, explosion, lightning, wind, water, flood, earthquake, volcanic eruption, tidal wave, landslide, hail, an act of God or any other physical event, however caused;
- E. Breach of any express, implied, actual or constructive contract, agreement, warranty, guarantee or promise, provided, however, this exclusion shall not apply to:
 - 1. any liability or obligation You would have in the absence of such contract or agreement;
 - 2. any breach of Your privacy statement; or
 - any indemnity by You in a written contract or agreement with Your client regarding any Privacy wrongful act or Security wrongful act by You in failing to preserve the confidentiality or privacy of personal information of customers of Your client;



F. Any of the following:

- 1. Any presence of pollutants or contamination of any kind;
- 2. Any actual, alleged or threatened discharge, dispersal, release, or escape of pollutants or contamination of any kind;
- Any direction or request to test for, monitor, clean up, remove, contain, treat, detoxify, or neutralize pollutants or in any way respond to or assess the effects of pollutants or contamination of any kind; or
- Manufacturing, mining, use, sale, installation, removal, distribution of or exposure to asbestos, materials, or products containing asbestos, asbestos fibers or dust;
- 5. Ionizing radiation or contamination by radioactivity from any nuclear fuel or any nuclear waste from the combustion of nuclear fuel;
- 6. Actual, potential or alleged presence of mold, mildew or fungi of any kind;
- 7. The radioactive, toxic, or explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof; or
- 8. The existence, emission or discharge of any electromagnetic field, electromagnetic radiation or electromagnetism that actually or allegedly affects the health, safety or condition of any person or the environment or that affects the value, marketability, condition or use of any property;

G. Any of the following:

- 1. Purchase, sale, offer of or solicitation of an offer to purchase or sell securities, or alleged or actual violation of any securities law, including but not limited to the provisions of the Securities Act of 1933, or the Securities Exchange Act of 1934, as amended, the Sarbanes-Oxley Act of 2002, or any regulation promulgated under the foregoing statutes, or any federal, state, local or foreign laws similar to the foregoing statutes (including "Blue Sky" laws), whether such law is statutory, regulatory or common law;
- Alleged or actual violation of the Organized Crime Control Act of 1970 (commonly known as "Racketeer Influenced And Corrupt Organizations Act" or "RICO"), as amended, or any regulation promulgated thereunder, or any federal, state, local or foreign law similar to the foregoing statute, whether such law is statutory, regulatory or common law;
- 3. Alleged or actual violation of the responsibilities, obligations or duties imposed upon fiduciaries by the **Employee** Retirement Income Security Act of 1974, as amended:
- 4. Alleged or actual anti-trust violations, restraint of trade or unfair competition, including without limitation, violations of the Sherman Act, the Clayton Act or the Robinson-Patman Act, or any other federal, state, local, or foreign laws regulating the same or similar conduct; provided, however, this exclusion G.4 shall not apply to a claim for a multimedia wrongful act or regulatory claim;
- H. Any Act of terrorism; strike or similar labor action, war, invasion, act of foreign enemy, hostilities or warlike operations (whether declared or not), civil war, mutiny, civil commotion assuming the proportions of or amounting to a popular rising, military rising, insurrection, rebellion, revolution, military or usurped power, or any action taken to hinder or defend against these actions; including all amounts, damages, or claim expenses of whatsoever nature directly or indirectly caused by, resulting from or in connection with any action taken in controlling, preventing, suppressing, or in any way relating to the above; however, if We allege that by reason of this exclusion any Damages or Claim expenses are not covered by this Policy, the burden of proving the contrary shall be upon You. However this exclusion does not apply to acts perpetuated electronically.

Any of the following:

- Any circumstance occurring, or act, error, or omission committed, prior to the Continuity Date, if
 on or before the Continuity Date of this Policy, the Control Group knew or could have
 reasonably foreseen that such circumstance or Wrongful Act would be the basis of a Claim;
- Any claim or circumstance previously notified to a prior insurer that could reasonably be expected to be the type of claim or loss covered by this Policy; or
- 3. Any circumstance occurring, or act, error, or omission committed prior to the Retroactive date;
- J. Any criminal, dishonest, intentional violation of the law, unfair or deceptive business practice, fraudulent or malicious act, error or omission committed by You with actual criminal, dishonest, fraudulent or malicious purpose or intent; provided, however, this exclusion shall not apply to:
 - claim expenses incurred in defending any such claim until there is a final adjudication, judgment, binding arbitration decision or conviction against You in such Claim or an admission by You establishing such conduct, or a plea of nolo contendere or no contest by You regarding



- such conduct, in which event **You** shall reimburse **Us** for all **claim expenses** that **We** have paid and **We** shall have no further liability for **claim expenses** from such **Claim**; and
- any of You who did not personally commit or personally participate in committing or personally acquiesce in such conduct, except that the exclusion shall apply with respect to Your Organization if an admission, final adjudication, or finding in a proceeding separate or collateral to the claim establishes that a current principal, partner, director, or officer of Your Organization in fact engaged in such conduct;
- K. Any claim made by or on behalf of:
 - any person or entity within the definition of You against any other Insured person or entity within the definition of You provided this exclusion shall not apply to an otherwise covered Claim under Coverage A made by a current or former employee of Your Organization; or
 - 2. Any entity which:
 - a. Is operated, managed, or controlled by **You** or in which **You** have an ownership interest in excess of 15% or in which **You** are an officer or director; or
 - b. Operates, controls, or manages **Your Organization**, or has an ownership interest of more than 15% in **Your Organization**;
- L. Your activities as a trustee, partner, officer, director, or **employee** of any **employee** trust, charitable organization, corporation, company or business other than **Your Organization**;
- M. Any alleged or actual infringement or violation of patent rights or misappropriation, theft, copying, display or publication of any trade secret by, or with active cooperation, participation, or assistance of, You, any of Your former employees, subsidiaries, directors, officers, partners, trustees, or any of Your successors or assignees; provided, however this exclusion shall not apply to misappropriation of any trade secret obtained as a result of a Privacy wrongful act or a Security wrongful act;
- N. Any trading losses or trading liabilities; the monetary value of any electronic fund transfers or transactions by or on behalf of **You** which is lost, diminished, or damaged during transfer from, into or between accounts; or the face value of coupons, price discounts, prizes, awards, or any other valuable consideration given in excess of the total contracted or expected amount.

With respect to Insuring Coverage G only this Policy does not apply to any **Loss** arising out of, or resulting, directly or indirectly, from:

- O. Any costs of updating, upgrading or remediation of **Your Computer systems** or **Your Digital Assets**; provided, however, this exclusion shall not apply to **Restoration Costs** otherwise covered under Coverage G.2.;
- P. Any failure of:
 - Telephone lines
 - 2. Data transmission lines or wireless communications connection; or
 - Other telecommunications equipment, facilities or electronic infrastructure, including equipment, facilities or infrastructure that supports the operation of computer networks, including the internet, which are Used to transmit or receive voice or data communications and which are not under Your direct operational control or, if applicable, not under the direct operational control of Your Service Provider;
- Q. Any seizure, confiscation, nationalization, or destruction of, or damage to or Loss of Use of any digital asset or Your Computer systems by order of any governmental authority;
- R. Ordinary wear and tear, gradual deterioration of or failure to maintain **Digital Assets** or **Computer systems** on which **Digital Assets** are processed or stored, whether owned by **You** or others;
- S. The physical Loss of, damage to or destruction of tangible property, including the Loss of use thereof; provided, however, "tangible property" does not include **Digital Assets**, but does include all computer hardware;



T. Any form of third party liability or other legal liability, including but not limited to, any lawsuits, claims or demands by any third party, employee, officer, director or partner;.

V. DEFINITIONS

A. Act of terrorism means:

- 1. any act certified an Act of terrorism pursuant to the federal Terrorism Risk Insurance Act of 2002 or otherwise declared an Act of terrorism by any government;
- any act committed by any person or group of persons designated by any government as a terrorist or terrorist group or any act committed by any person or group of persons acting on behalf of or in connection with any organization designated by any government as a terrorist organization; or
- 3. the Use of force or violence and/or the threat thereof by any person or group of persons, whether acting alone or on behalf of or in connection with any organization or government, committed for political, religious, ideological, or similar purposes, including the intention to influence any government and/or put the public, or any section of the public, in fear.
- B. Acquiring Bank means a bank or financial institution that accepts credit and or debit card payments (including credit cards, debit cards, stored value cards and pre-paid cards) for products or services on behalf of a merchant, including processing and crediting those payments to a merchant's account.
- C. Application means all applications, including any attachments thereto, and all other information and materials submitted by You or on Your behalf to Us in connection with the underwriting of this Policy. All such applications, attachments, information and materials are deemed attached to and incorporated into this Policy.
- D. **Bodily injury** means injury to the body, sickness, or disease sustained by any person, and where resulting from such injuries, mental anguish, mental injury, shock, humiliation, emotional distress, loss of consortium, or death.
- E. Breach response costs means the following fees, costs, charges or expenses, if reasonable and necessary, that You incur in responding to a security breach during the period of twelve (12) months after You first learn of such security breach:
 - forensic professional fees and expenses to determine the cause and extent of such security breach and terminate the security breach (however, betterment of the computer system is not covered);
 - 2. legal fees and expenses to determine whether You are obligated under applicable Privacy Regulations to notify applicable regulatory agencies or customers or employees affected or reasonably believed to be affected by such security breach, effect compliance with any applicable Privacy Regulations, draft the text of privacy notifications to customers or employees affected or reasonably believed to be affected by such security breach, and coordinate the investigation of such security breach;
 - costs to notify customers or employees affected or reasonably believed to be affected by such security breach, including printing costs, publishing costs, postage expenses, call center costs or costs of notification via phone or e-mail; or
 - 4. credit monitoring expenses

You are able to incur any costs under E.1 (forensic) and E.2 (legal advice) without Our prior written consent if You use a vendor from the Breach Response Panel. A use of a vendor not on the Breach Response Panel is permitted, but only with Our prior written consent.

Provided, however, **We** shall have no obligation to reimburse **You** for such **Breach response costs** as identified under E.3 and/or E.4 unless:

- (a) You provide an opinion from legal counsel that You Were obligated under applicable Privacy Regulations to notify applicable regulatory agencies or customers or employees affected or reasonably believed to be affected by such security breach of such security breach; or
- (b) You voluntarily incur with Our prior written consent such Breach response costs (including credit monitoring expenses), such as in a jurisdiction where You have no obligation to notify applicable regulatory agencies or customers or employees affected or reasonably believed to



be affected by such **security breach** of such **security breach** or where **You** wish to voluntary notify to help protect and mitigate any damage to **Your** brand and reputation.

Breach response costs do not include Your overhead expenses or any salaries, wages, fees, or benefits of Your employees.

- F. Breach Response Panel means the breach vendors as identified in the attached Breach Vendor Panel
- G. Business Income Loss means:
 - 1. Earnings Loss; and/or
 - 2. Expenses Loss.

Business Income Loss does not include:

- 1) any contractual penalties;
- 2) any costs or expenses incurred to update, upgrade, replace, restore or otherwise improve any Computer system to a level beyond that which existed prior to a Network Disruption:
- any costs or expenses incurred to identify, remove or remediate computer program errors or vulnerabilities, or costs to update, upgrade, replace, restore, maintain or otherwise improve any Computer system; or
- 4) any legal costs or expenses or Loss arising out liability to any third party;
- 5) any Loss incurred as a result of unfavorable business conditions; or
- 6) any other consequential Loss or damage.

H. Claim means:

- A written demand received by You for money or services, including the service of a civil suit or institution of arbitration proceedings;
- 2. Initiation of a civil suit against **You** seeking injunctive relief (meaning a temporary restraining order or a preliminary or permanent injunction); or
- 3. Solely with respect to Coverage B., a regulatory claim made against You.
- 4. A PCI DSS Assessment

Multiple **claims** arising from the same or a series of related or repeated acts, errors, or omissions or from any continuing acts, errors, or omissions shall be considered a single **claim** for the purposes of this policy, irrespective of the number of **claim**ants or **You** involved in the **claim**. All such **claims** shall be deemed to have been made at the time of the first such **claim** was made or deemed made under Section IX.A.

I. Claim expenses means:

- reasonable and necessary fees charged in the defense or settlement of a Claim by an attorney whom We designate or whom You designate with our prior written consent, such consent not to be unreasonably withheld; and
- 2. all other legal costs and expenses resulting from the investigation, adjustment, defense and appeal of a claim, if incurred by Us or by You with Our prior written consent; however, claim expenses do not include Your overhead expenses or any salaries, wages, fees, or benefits of Your employees for any time spent in cooperating in the defense or investigation of any claim or circumstance that might lead to a claim.
- J. Computer system means electronic, wireless, web or similar systems (including all hardware and software) used to process data or information in an analog, digital, electronic or wireless format, including computer programs, electronic data, operating systems, and components thereof, including but not limited to laptops, personal digital assistants, cellular phones, media storage and peripheral devices, media libraries, associated input and output devices, networking equipment, and electronic backup equipment. With respect to Insuring Coverage G only Computer System means a Computer System, over which You have direct operational control or that is under the direct operational control of a Service Provider, used to process, maintain or store Your Digital Assets.
- K. Consumer redress funds means any sums of money You are legally required to deposit in a fund for the payment of consumer claims due to a settlement of, or an adverse judgment in, a Regulatory Claim.



- L. Continuity Date means the date specified in the Policy.
- M. **Control Group** means all personnel in the West Virginia Office of Technology, the West Virginia State Privacy Office and the West Virginia Board of Risk and Insurance Management (BRIM).
- N. Credit monitoring expenses means the reasonable and necessary expense of providing free credit report, identity theft protection services, credit monitoring services, credit freezes, fraud alerts or call center services for customers affected or reasonably believed to be affected by a security breach; provided, however, We shall not be obligated to reimburse You for more than one (1) year of credit monitoring services or identity theft protection services for customers who are at least eighteen (18) years old unless there is a rule, regulation, court ruling, requirement by a regulator or statutory requirement requiring otherwise.
- O. Crisis Management Costs means any other reasonable and necessary fees and expenses You incur with Our prior written consent to to avert or mitigate any material damage to any of Your brands due to a newsworthy event that has arisen due to a security breach or a claim or regulatory claim for a privacy wrongful act, regardless of whether the expenses are incurred prior or subsequent to any such claim or regulatory claim being made against You.
- P. **Cyber-extortion threat** means a credible threat or connected series of threats made by someone other than a director, trustee or partner of **Your Organization**:
 - 1. to introduce Malicious Code into Your Computer system;
 - 2. to interrupt **Your Computer system** or interrupt access to **Your Computer system**, such as through a denial of service attack;
 - 3. to corrupt, damage or destroy Your Computer system; or
 - 4. to disseminate, divulge, or improperly utilize any personal or confidential corporate information residing on **Your Computer systems** taken as a result of a **Network Disruption**.
- Q. Cyber-extortion payment means any sum paid to or at the direction of any third party that You reasonably believe to be responsible for a Cyber-extortion threat; provided that:
 - 1. You obtain Our written consent prior to making such Cyber-extortion payment;
 - 2. You make such Cyber-extortion payment to terminate the Cyber-extortion threat; and
 - 3. the **Cyber-extortion payment** does not exceed the amount **We** reasonably believe would have been incurred had such **Cyber-extortion payment** not been made.
- R. Cyber-extortion expenses means the reasonable and necessary expenses You incur with Our approval in evaluating and responding to a Cyber-extortion threat. However, Cyber-extortion expenses do not include Your overhead expenses or any salaries, wages, fees, or benefits of Your employees.
- S. Damages means:
 - 1. Solely with respect to Coverages A, D and E, a monetary judgment, award or settlement, including:
 - a. Pre-iudament interest:
 - b. Post-judgment interest that accrues after entry of the judgment or award and before **We** have paid, offered to pay or deposited in court that part of the judgment or award within the applicable limit of liability; and
 - c. subject to this Policy's terms, conditions, and exclusions, punitive or exemplary damages (where insurable by the applicable law that most favors coverage for such damages); and
 - 2. Solely with respect to Coverage B, regulatory fines and Consumer redress funds.
 - 3. Solely with respect to Coverage H PCI DSS Assessments

Damages shall not include or mean:

- Your future profits, restitution, or disgorgement of profits; or Your cost to comply with any order granting injunctive or non-monetary relief, including specific performance, or any agreement to provide such relief;
- 2. Your return or offset of fees, charges, royalties, or commissions for goods or services already provided or contracted to be provided;
- Fines or penalties of any nature, except Regulatory fines, Consumer redress funds and PCI DSS Assessments as identified above;
- 4. Any amount You are not financially or legally obligated to pay;



- Multiple damages;
- 6. Any donations or contributions to any charitable organization; or
- Matters that may be deemed uninsurable under the law pursuant to which this Policy may be construed.
- T. Denial of Service Attack means inability of a third party to gain access to Your Computer systems through the Internet due to unauthorized attacks or deliberate overloading of bandwith connections and/or web servers by means of the sending of substantial quantities of repeat or irrelevant communication or data with the intent of blocking access to the Computer system by third parties
- U. **Digital Assets** means any electronic data, including personally identifiable, non-public information, or computer software over which **You** have direct control or for which such control has been contractually assigned by **Your Organization** to a **Service Provider**. **Digital Assets** do not include computer hardware of any kind.
- V. **Earnings Loss** means the difference between the revenue that **Your Organization** would have earned, based on reasonable projections and the variable costs that would have been incurred, but which **Your Organization** would have saved as a result of not earning that revenue.
- W. Employee means any individual in Your Organization's service, including any part-time, seasonal, and temporary employee, who is compensated by salary, wages, fees or commissions and over whom You have the right to direct and control, but excluding any partner or director of Your Organization.
- X. Expenses Loss means the additional expenses Your Organization incurred to minimize the suspension of business and to continue operations during the Period of Restoration that are over and above the cost that Your Organization reasonably and necessarily would have incurred to conduct Your business had no Network Disruption occurred. These additional expenses do not include any Restoration Costs or any actual, reasonable and necessary expenses You incur in response to a Network Disruption in order to prevent, minimize or mitigate any further damage to Your Digital Assets, minimize the duration of a Network Disruption or preserve critical evidence of any wrongdoing.
- Y. Extended reporting period means the period of time after the end of the policy period for reporting claims as provided in Section VIII. of this Policy.
- Z. **Intranet** means a private computer network inside a company or organization that **Us**es the same kinds of software found on the **Internet**, but only for internal **Us**e.
- AA. **Internet** means the worldwide public network of computer networks which enables the transmission of electronic data between different **Us**ers, commonly referred to as the **internet**, including a private communications network existing within a shared or public network platform.
- BB. Loss(es) means:
 - 1. Business Income Loss;
 - 2. Restoration Costs; and
 - 3. Cyber-extortion payments and Cyber-extortion expenses.

All **Losses** arising from the same or related underlying facts, circumstances, situations, transactions or events or related **Security Compromises** shall be deemed a single **Loss**.

- CC. Malicious code means any unauthorized and corrupting or harmful computer code, including but not limited to computer viruses, spyware, Trojan horses, worms, logic bombs, and mutations of any of the proceeding.
- DD. **Media content** means data, digital code, images, graphics, sounds, text or any other similar material.
- EE. **Multimedia wrongful act** means any of the following acts committed in the ordinary course of **Your Organization**'s business in gathering, communicating, reproducing, publishing, disseminating, displaying, releasing, transmitting or disclosing **Media content** via any **Computer system** that **You**

own or operate or is operated on **Your** behalf by a third party, including any web-based social media authorized or operated by **Your Organization** or any **internet** or **intranet** website:

- defamation, libel, slander, product disparagement, trade libel, infliction of emotional distress, outrage, outrageous conduct, or other tort related to disparagement or harm to the reputation or character of any person or organization;
- 2. invasion of or interference with the right to privacy or publicity;
- 3. false arrest, detention or imprisonment or malicious prosecution;
- infringement of any right to private occupancy, including trespass, wrongful entry, eviction or eavesdropping;
- 5. infringement of copyright, domain name, trade dress, title or slogan, or the dilution or infringement of trademark, service mark, service name or trade name;
- 6. plagiarism, piracy or misappropriation of ideas; or
- 7. liability regarding any Media Content for which You are responsible;

provided always that any **Multimedia wrongful act** was committed or alleged to have been committed by **You**, or any person for whom or entity for which **You** are legally responsible, including an independent contractor or outsourcing organization.

- FF. Newsworthy event means an event that has been caused by a claim or security breach within one of the coverages which You have purchased, that has been, or will be publicized through any media channel, including television, print media, radio or electronic networks, the Internet, and/or electronic mail.
- GG. Network Disruption means any of the following events:
 - 1. A detectable failure, interruption or degradation of the operation of Your Computer system; or
 - 2. The denial, restriction or hindrance of access to or Use of Your Computer system or Your Digital Assets by any party who is otherwise authorized to have access.

More than one such event that results from the same or related underlying facts, circumstances, situations, transactions or **Security Compromises** shall be considered a single **Network Disruption** which commences on the date of the earliest of such events.

- HH. PCI DSS Assessment(s) means a written demand received by You from Your Acquiring Bank or a card association (MasterCard, VISA, Discover, American Express or JCB) for a monetary assessment of a penalty or fine due to Your non-compliance with PCI Data Security Standards.
- II. PCI Data Security Standards (known as PCI DSS) means the published data security standard in effect now or as hereafter amended that all merchants and processors must follow when storing, processing and transmitting cardholder data.
- JJ. Period of Restoration means the time period from the commencement of a Network Disruption to the earlier of:
 - the date that Your Computer system is, or with reasonable diligence could have been, restored
 to the condition and functionality that existed immediately prior to the Network Disruption; or
 - 2. sixty (60) consecutive days after the termination of the Network Disruption.
- KK. **Policy period** means the period of time from the effective date to the expiration date specified in the Policy, or any earlier cancellation date.
- LL. **Privacy breach** means a common law breach of confidence, infringement, or violation of any rights to privacy, including but not limited to breach of **Your** privacy statement, breach of a person's right of publicity, false light, intrusion upon a person's seclusion, public disclosure of a person's private information, or misappropriation of a person's picture or name for commercial gain.

- MM. Privacy Regulations means any federal, state, local or foreign statute or regulation requiring You to limit or control the collection, use of, or access to, personally identifiable, non-public information in Your possession or under Your control, or obligating You to inform customers of the unauthorized access to or disclosure of such personally identifiable, non-public information, including the following statutes and regulations:
 - 1. The Health Insurance Portability and Accountability Act of 1996 (Public Law 104-191), including Title II requiring protection of confidentiality and security of electronic protected health information, and as amended by the Health Information Technology for Economic and Clinical Health Act (HITECH), any rules and regulations promulgated thereunder as they currently exist and as amended, and any related state medical privacy laws as they currently exist and as amended:
 - 2. The Gramm-Leach-Bliley Act of 1999, also known as the Financial Services Modernization Act of 1999, including sections concerning security protection and standards for customer records maintained by financial services companies, and the rules and regulations promulgated thereunder as they currently exist and as amended;
 - 3. Section 5(a) of the Federal Trade Commission Act, 15 U.S.C. 45(a), but solely with respect to alleged unfair or deceptive acts or practices in or affecting commerce;
 - 4. Federal, state or local privacy protection regulations or laws, such as the California Database Protection Act of 2003 (previously called SB 1386), as they currently exist now or may be amended, associated with the control and Use of, or limiting unauthorized access to, personal information, including but not limited to requirements to post privacy policies, adopt specific privacy controls, or inform customers of breaches of security that has or may impact their personal information;
 - Federal, state or local data breach regulations or laws, as they currently exist now or in the future, imposing liability for failure to take reasonable care to guard against unauthorized access to credit or debit account information that is in Your possession or under Your control;
 - 6. Identity Theft Red Flags under the Fair and Accurate Credit Transactions Act of 2003;
 - 7. Federal and state consumer credit reporting laws, such as the Federal Fair Credit Reporting Act (FCRA) and the California Consumer Credit Reporting Agencies Act (CCCRAA);
 - 8. the Children's Online Privacy Protection Act of 1998; or
 - 9. Privacy protection regulations or laws adopted by countries outside of the United States, such as the EU Data Protection Directive and the Canadian Personal Information Protection and Electronic Documents Act, as they currently exist now or may be amended, associated with the collection, control and Use of, or limiting unauthorized access to, personal information.
- NN. **Privacy wrongful act** means any **privacy breach** or breach of **Privacy Regulations** committed by **You** or by any person or entity for which **You** are legally responsible, including an independent contractor or outsourcing organization.
- OO. **Property damage** means physical injury to or destruction of any tangible property, including the loss thereof. Data is not considered tangible property.
- PP. Regulatory claim means:
 - any request for information, civil investigative demand or formal investigation of You by an administrative or regulatory agency or similar governmental body concerning a Privacy breach or possible breach of Privacy regulations; or
 - 2. any administrative adjudicative proceeding against **You** by an administrative or regulatory agency or similar governmental body for a breach of **Privacy regulations**.
- QQ. Regulatory fines means fines, penalties, or sanctions awarded for a violation of any privacy regulation.



- RR. Restoration Costs means the actual, reasonable and necessary costs You incur to replace, restore, or re-create Your Digital Assets to the level or condition at which they existed prior to sustaining any Loss. If such Digital Assets cannot be replaced, restored or recreated, then Restoration Costs will be limited to the actual, reasonable and necessary costs You incur to reach this determination. Restoration Costs do not include:
 - any costs You incur to replace, restore or recreate any of Your Digital Assets that were not subject to regular network back-up procedures at the time of the Loss;
 - 2. any costs or expenses incurred to update, upgrade, replace, restore or otherwise improve Your Digital Assets to a level beyond that which existed prior to sustaining any Loss;
 - any costs or expenses incurred to identify, remove or remediate computer program errors or vulnerabilities, or costs to update, upgrade, replace, restore, maintain or otherwise improve any Computer system; or
 - 4. the economic or market value of any Digital Assets, including trade secrets.
- SS. Retroactive Date means the date specified in the Policy.

TT. Security breach means:

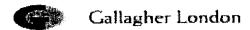
- the loss or disclosure of personal, non-public information of customers or employees in Your care, custody or control, including such information stored on paper or on a Computer system operated by You or on Your behalf; or
- Theft of data, unauthorized access to or unauthorized use of personal, non-public
 information of customers or employees in Your care, custody or control, including such
 information stored on paper or on a Computer system operated by You or on Your behalf;

that results in or may result in the compromise of the privacy or confidentiality of such personal, non-public information.

More than one **security breach** arising from the same or a series of continuous, repeated or related acts, errors, or omissions shall be considered a single **security breach**, which shall be deemed to have first occurred at the time of the first such **security breach**.

UU. Security Compromise means:

- 1. The unauthorized access or Use of Your Computer system or Your Digital Assets;
- The unauthorized transmission of computer code into Your Computer system that causes Loss or damage to Your Digital Assets; or
- A Denial of Service Attack on Your Computer system that causes Loss or damage to Your Digital Assets.
- W. Security wrongful act means any act, error, or omission committed by You or a person or entity for which You are legally responsible, including an independent contractor or outsourcing organization, in the conduct of Computer systems security and the protection of the security and confidentiality of Your customer records or information, that results in:
 - 1. The inability of a third party, who is authorized to do so, to gain access to **Your Computer systems**;
 - 2. The failure to prevent or hinder unauthorized access to or unauthorized Use of a Computer system operated by You or on Your behalf, the failure to prevent physical theft of hardware or firmware You control, the failure to prevent people or processes security failures, or the failure to prevent false communications designed to trick the User into surrendering personal information (such as "phishing", "pharming" or "vishing"), any of which results in:
 - a. The alteration, copying, corruption, destruction or deletion of, or damage to, electronic data on a **Computer system** operated by **You** or on **Your** behalf;
 - b. Unauthorized disclosure of commercial, personal or private information;
 - c. Theft of data (including identity theft); or
 - d. Denial of service attacks against Internet sites or Computer systems of a third party; or
 - 3. The failure to prevent transmission of malicious code from a Computer system operated by You or on Your behalf to a third party's Computer system.
- WW. Service Provider means any third party that is responsible for the processing, maintenance, protection or storage of Your Digital Assets pursuant to a written contract directly with Your Organization. A Service Provider does not include any provider of telecommunications services, including internet access, to You.



- XX. Subsidiary means an entity as listed in Endorsement 3 Subsidiary List and any subordinate entities to these.
- YY. **Theft of data** means the unauthorized taking, misuse or disclosure of information on **Computer systems**, including but not limited to charge, debit, or credit information, banking, financial and investment services account information, proprietary information, and personal, private or confidential information.
- ZZ. **Unauthorized access** means the gaining of access to a **Computer system** by an unauthorized person or an authorized person in an unauthorized manner.
- AAA. **Unauthorized Use** means the **Use** of a **Computer system** by an unauthorized person or persons or an authorized person in an unauthorized manner.
- BBB. We, Us or Our means the underwriters providing this insurance.
- CCC. You or Your or Yours means:
 - 1. the entity named in the Policy ("Named Insured"), but only in respect of subsidiaries (together "Your Organization");
 - 2. Any present or future director, officer, or trustee of **Your Organization**, but only with respect to the performance of his or her duties as such on behalf of **Your Organization**;
 - Any present or future employee of Your Organization but only with respect to work done while
 acting within the scope of his or her employment and related to the conduct of Your
 Organization's business;
 - 4. In the event that the **Named Insured** is a partnership, limited liability partnership, or limited liability company, then any general or managing partner, principal, or owner thereof, but only while acting within the scope of his or her duties as such;
 - 5. Any person who previously qualified as **You** under 2, 3, or 4 above prior to the termination of the required relationship with **Your Organization**, but only with respect to the performance of his or her duties as such on behalf of **Your Organization**; and
 - 6. The estate, heirs, executors, administrators, assigns and legal representatives of any of **You** in the event of **Your** death, incapacity, insolvency or bankruptcy, but only to the extent that **You** would otherwise be provided coverage under this insurance.
 - 7. Any agent or independent contractor, including any distributor, licensee or sub-licensee, but only while acting on **Your** behalf, at **Your** direction, and under **Your** control
 - 8. Any natural person or entity that You have expressly agreed in writing to add as an additional Insured under this Policy prior to the commission of any act for which such person or entity would be provided coverage for under this Policy, but only to the extent that You would have been liable and coverage afforded under the terms and conditions of this Policy had such claim been made against You. Nothing herein shall confer any rights, duties or obligations to such third party entity under this Policy and there shall be no coverage afforded to such entity as a result of any independent acts committed by such third party.



VI. LIMITS OF LIABILITY

- A. The amount indicated in the Policy. as stated within the Limits of Liability (herein the "policy aggregate limit") is the most **We** will pay in the aggregate under this Policy, under all coverages combined, for:
 - all damages, including regulatory fines, consumer redress funds and all claim expenses from all claims;
 - all Crisis Management Costs and Breach response costs from all security breaches; and
 - all Losses

regardless of the number of acts, errors, or omissions, persons or entities covered by this Policy, claimants, claims, losses or security breaches, or Coverages triggered.

- B. When purchased as indicated in the Policy as stated within the Limits of Liability:
 - the amount indicated as the Per Claim/Breach Sub-Limit of Liability applicable to Coverage A. is the most We will pay for all damages and claim expenses from each Claim arising out of a privacy act, subject to the amount indicated as the Aggregate Sub-Limit of Liability under Coverage A. for all damages and claim expenses from all such Claims;
 - the amount indicated as the Per Claim/Breach Sub-Limit of Liability applicable to Coverage B. is
 the most We will pay for all regulatory fines, consumer redress funds and claim expenses
 from each Regulatory claim arising out of a privacy act, subject to the amount indicated as the
 Aggregate Sub-Limit of Liability under Coverage B. for all regulatory fines and claim expenses
 from all such Claims;
 - 3. the amount indicated as the Per Claim/Breach Sub-Limit of Liability applicable to Coverage C. is the most We will pay for all Crisis Management Costs and Breach response costs from each Security breach, subject to the amount indicated as the Aggregate Sub-Limit of Liability under Coverage C. for all Crisis Management Costs and Breach response costs from all Security breaches:
 - 4. the amount indicated as the Per Claim/Breach Sub-Limit of Liability applicable to Coverage D. is the most **We** will pay for all **damages** and **claim expenses** from each **Claim** arising out of a security act, subject to the amount indicated as the Aggregate Sub-Limit of Liability under Coverage D. for all **damages** and **claim expenses** from all such **Claims**; and
 - 5. the amount indicated as the Per Claim/Breach Sub-Limit of Liability applicable to Coverage E. is the most We will pay for all damages and claim expenses from each Claim arising out of a multimedia wrongful act, subject to the amount indicated as the Aggregate Sub-Limit of Liability under Coverage E. for all damages and claim expenses from all such Claims; and
 - 6. the amount indicated as the Sub-Limit of Liability applicable to Coverage F. is the most **We** will pay for all **Cyber-extortion payments** and **Cyber-extortion expenses** from each **Cyber-extortion threat** and all **Cyber-extortion threats** in the aggregate
 - 7. the amount indicated as the Sub-Limit of Liability applicable to Coverage G. is the most We will pay for all Business Income Loss, Dependent Business Income Loss and from each Security Compromise and all Security Compromises in the aggregate; Restoration Costs from each Security Compromise and all Security Compromises in the aggregate such Per Claim/Breach/Cyber-extortion threat/Security Compromise Sub-Limits of Liability and Aggregate Sub-Limits of Liability being referred to herein as the "Sublimits of liability", each of which is part of, and not in addition to the, policy aggregate limit; and
 - 8. the amount indicated as the Sub-Limit of Liability applicable to Coverage H. is the most We will pay for all for all damages and claim expenses from each Claim arising out of a PCI DSS Assessment, subject to the amount indicated as the Aggregate Sub-Limit of Liability under Coverage H. for all damages and claim expenses from all such Claims.
- C. If any claim or any single claim is covered under more than one Coverage, the highest applicable sublimit of liability shall be the most **We** shall pay as to such claim or single claim and such claim or single claim shall be subject to the highest applicable retention.

VII. RETENTIONS

The retention for each Coverage is stated in the Policy. The applicable retention shall be first applied to damages, claim expenses, losses, Crisis Management Costs and Breach response costs covered by this Policy and You shall make direct payments within the retention to appropriate other parties designated by Us. We shall be liable only for the amounts in excess of the retention, not to exceed the applicable Sublimit of liability or policy aggregate limit.

With respect to Coverages A, B, D, E G and H the retention shall be satisfied by **Your** payments of **damages** and **claim expenses** resulting from **claims** first made and reported to **Us** during the **policy period** or **extended reporting period**. One retention shall apply to each single **Claim** or **Loss** under such Coverages.

With respect to Coverage C, the retention shall be satisfied by **Your** payments of **Crisis Management Costs** and **Breach response costs** resulting from a **security breach** that occurred during the **policy period** and is reported by **You** to **Us** during the **policy period** or **extended reporting period**. One retention shall apply to each single **security breach** under such Coverage

With respect to Coverage G., the applicable retention amount set forth in the Policy applies once the **Period of Restoration** resulting from a **Network Disruption** has exceeded the **Waiting Period** in hours set forth in the Policy; then the **Business Income Loss** applicable to the retention amount set forth in the Policy shall be computed as of the commencement of such **Network Disruption**.

At our sole and absolute discretion, **We** may pay all or part of the applicable retention, in which case **You** agree to repay **Us** immediately after **We** notify **You** of the payment. The applicable retention shall first be applied to any **Loss** covered by this policy that is paid by **Us**, or by **You** with our prior written consent.

VIII.EXTENDED REPORTING PERIOD

- A. Basic Extended reporting period: In the event of cancellation or non-renewal of this Policy by You or Us, an Extended reporting period of thirty (30) days immediately following such cancellation or non-renewal shall be automatically granted hereunder at no additional premium. Such extended reporting period shall cover claims first made and reported to Us during such thirty (30) day extended reporting period but only in respect of any act, error, or omission committed prior to the date of cancellation or non-renewal, and subject to all other terms, conditions, and exclusions of this Policy. No claim in such thirty (30) day extended reported period shall be covered under this Policy if You are entitled to indemnity under any other insurance or would have been entitled to indemnity under such insurance but for the exhaustion thereof.
- B. Optional **Extended Reporting Period**: In the event of cancellation or non-renewal of this Policy by **You** or **Us**, **You** shall have the right, upon payment in full and not proportionally or otherwise in part, the percentage of the annual premium shown below, to have issued an endorsement providing an optional **extended reporting period** from the cancellation or non-renewal date, as below::
 - 12 months 100% of the annual premium shown in the Policy
 - 24 months 150% of the annual premium shown in the Policy
 - 36 months 200% of the annual premium shown in the Policy
 - Such optional extended reporting period shall cover claims made and reported to Us during
 this optional extended reporting period, but only in respect of any claim arising out of any act,
 error, or omission committed prior to the date of cancellation or non-renewal, and subject to all
 other terms, conditions, and exclusions of the Policy.
 - 2. In order for **You** to invoke the optional **extended reporting period**, the payment of additional premium as stated in this provision must be paid to **Us** within thirty (30) days of the non-renewal or cancellation.
 - 3. At the commencement of the optional extended reporting period, the entire premium shall be deemed fully earned, and in the event You terminate the optional extended reporting period for whatever reason prior to its natural expiration, We will not be liable to return any premium paid for the optional extended reporting period.



- C. Terms and conditions of basic and optional extended reporting period
 - 1. At renewal of this policy, **Our** quotation of different premium, retention or limit of indemnity or changes in policy language shall not constitute non-renewal by **Us** for the purposes of granting the optional **extended reporting period**.
 - The right to the extended reporting period shall not be available to You where We cancel or non-renew due to non-payment of premium.
 - 3. The limit of liability for the **extended reporting period** shall be part of, and not in addition to, the limit of liability for the **policy period**.
 - 4. All notices and premium payments with respect to the **extended reporting period** shall be directed to **Us** through the entity named in the Policy.

IX. TERMS AND CONDITIONS

A. NOTICE OF CLAIM OR CIRCUMSTANCE THAT MIGHT LEAD TO A CLAIM

- 1. If any claim is made against You during the policy period, then as soon as practicable after Your Control Group first becomes aware of such claim and no later than 30 days after the expiry of the policy period, You must forward to Us through persons named in the Policy every demand, notice, summons or other process You or Your representative receive.
- 2. If during the **policy period**, **Your Control Group** first becomes aware of any act, error or omission that might reasonably give rise to a **claim** or **loss**, **You** must give written notice to **Us** through persons named in the Policy as soon as practicable during the **policy period** of:
 - a. The specific details of the act, error or omission that might reasonably give rise to a claim or loss:
 - b. The possible damage which may result or has resulted from the act, error or omission;
 - c. The facts by which You first became aware of the act, error, omission or loss; and
 - d. Any **Computer system** security and event logs which provide evidence of the act, error or omission.

Any subsequent **claim** made against **You** arising out of such act, error or omission or **loss** which is the subject of the written notice will be deemed to have been made at the time written notice complying with the above requirements was first given to **Us**.

- 3. A **claim** or **loss** shall be considered to be reported to **Us** when notice is first given to **Us** through persons named in the Policy or when notice of a Wrongful Act which might reasonably give rise to a **claim** is first provided in compliance with IX.A.2 above.
- 4. If **You** report any **claim**, **loss** or request any payment under this Policy knowing such **claim**, **loss** or request to be false or fraudulent, as regards amounts or otherwise, this Policy shall become null and void and all coverage hereunder shall be forfeited.
- 5. Whenever coverage under this Policy would be lost because of non-compliance of Section IX.A.1. relating to the giving of notice of claim or loss to Us with respect to which any other of You shall be in default solely because of the failure to give such notice or concealment of such failure by one or more You responsible for the loss or damage otherwise insured hereunder, then We agree that such insurance as would otherwise be afforded under this Policy shall cover and be paid with respect to those of You who did not personally commit or personally participate in committing or personally acquiesce in such failure to give notice, provided that those of You entitled to the benefit of this provision under Section IX.A.1. have complied with such condition promptly after obtaining knowledge of the failure of any others of You to comply therewith, and any such claim or loss was reported during the policy period or extended reporting period, if applicable.



However, such insurance as afforded by this provision shall not cover a **claim** or **loss** against **Your Organization** if a current principal, partner, director, or officer failed to give notice as required by Section IX.A.1. for a **claim** or **loss** against **Your Organization** arising from acts, errors, or omissions that **We**re known to a current principal, partner, director, or officer.

B. ASSISTANCE AND COOPERATION

- 1. You shall cooperate with Us in all investigations. You shall execute or cause to be executed all papers and render all assistance as requested by Us. Part of this assistance may require You to provide soft copies of Your system security and event logs.
- 2. Upon Our request, You shall assist in making settlements, in the conduct of suits and in enforcing any right of contribution or indemnity against any person or organization who may be liable to You because of acts, errors, or omissions with respect to which insurance is afforded under this Policy; and You shall attend hearings and trials and assist in securing and giving evidence and obtaining the attendance of witnesses.
- 3. You shall not admit liability, make any payment, assume any obligation, incur any expense, enter into any settlement, stipulate to any judgment or award or dispose of any claim without Our written consent, unless otherwise provided under Section II.
- 4. As soon as practicable after You give Us notice of any Claim, circumstance, Loss,, or security breach, You must also give Us copies of reports, photographs, investigations, pleadings and all other papers in connection therewith, including allowing Us to question You under oath at such times as may be reasonably required regarding Your Organization's books, records, and any other matters relating to such security breach or Claim.
- In the event of a security breach or loss, You must take all reasonable steps to protect Computer systems and personally identifiable, non-public information from further access, disclosure, loss or damage.

C. DUTIES IN THE EVENT OF A LOSS (applicable to Coverage G only)

You must see that the following are done if You send Us a Loss Notification:

- At our request, notify the police, FBI, CERT or other applicable law enforcement authority, central reporting or investigative organization that **We** may designate, if it appears that a law may have been broken;
- 2. Immediately take all reasonable steps and measures necessary to limit or mitigate the Loss;
- Send Us copies of every demand, notice, summons, or any other applicable information You
 receive:
- 4. If requested, permit **Us** to question **You** under oath at such times and places as may be reasonably required about matters relating to this insurance, including **Your** books and records:
- 5. Send **Us** a sworn statement of **Loss** containing the information **We** request to resolve, settle or otherwise handle the **Loss**. **We** will provide **You** with the necessary forms;
- Cooperate with Us and counsel We may appoint in the investigation of any Loss covered by this Policy:
- 7. Assist Us and counsel We may appoint in the investigation or settlement of Losses;
- 8. Assist **Us** in protecting and enforcing any right of subrogation, contribution or indemnity against any person, organization or other entity that may be liable to **You**, including attending depositions, hearings and trials; and
- 9. Otherwise assist in securing and giving documentation and evidence, and obtaining the attendance of witnesses.



D. SUBROGATION

In the event of any payment under this Policy, **You** agree to give **Us** the right to any subrogation and recovery to the extent of our payments. **You** agree to execute all papers required and will do everything that is reasonably necessary to secure these rights to enable **Us** to bring suit in **Your** name. **You** agree to fully cooperate in our prosecution of that suit. **You** agree not to take any action that could impair our right of subrogation without our written consent whether or not **You** have incurred any un-reimbursed Loss. Any recoveries shall be applied first to subrogation expenses, second to **damages** and **claim expenses** paid by **Us**, and third to the Retention. Any additional amounts recovered shall be paid to **You**.

E. INSPECTIONS AND SURVEYS

We may choose to perform inspections or surveys of Your operations, conduct interviews and review documents as part of our underwriting, our decision whether to provide continued or modified coverage, or our processing of any Loss. If We make recommendations as a result of these inspections, You should not assume that every possible recommendation has been made or that Your implementation of a recommendation will prevent a Loss. We do not indicate by making an inspection or by providing You with a report that You are complying with or violating any laws, regulations, codes or standards.

F. OTHER INSURANCE

This insurance shall apply in excess of any other valid and collectible insurance available to **You**, including any retention or deductible portion thereof, unless such other insurance is written only as specific excess insurance over the Limit of Liability of this Policy.

G. ACTION AGAINST US

No action shall lie against **Us** or **Our** representatives unless, as a condition precedent thereto: (1) there shall have been full compliance with all terms of this insurance; and (2) until the amount of **Your** obligation to pay shall have been finally determined either by judgment or award against **You** after trial, regulatory proceeding, arbitration or by written agreement between **You**, the **claim**ant, and **Us**.

Any person or organization or the legal representative thereof who has secured such judgment, award, or written agreement shall thereafter be entitled to make a **claim** under this Policy to the extent of the insurance afforded by this Policy. No person or organization shall have the right under this Policy to join **Us** as a party to an action or other proceeding against **You** to determine **Your** liability, nor shall **We** be impleaded by **You** or **Your** legal representative.

Your bankruptcy or insolvency shall not relieve Us of our obligations hereunder.

H. ENTIRE AGREEMENT

By acceptance of the policy, **You** agree that this Policy embodies all agreements between **You** and **Us** relating to this insurance. Notice to any agent or knowledge possessed by any agent or by any other person shall not effect a waiver or a change in any part of this Policy or stop **Us** from asserting any right under the terms of this Policy; nor shall the terms of this Policy be waived or changed, except by endorsement issued to form a part of this Policy signed by **Us**.

I. NEW SUBSIDIARIES/CHANGES IN NAMED INSURED OR YOUR ORGANIZATION

1. During the policy period, if You acquire another corporation whose annual revenues are more than fifteen percent (15%) of Your Organization's annual revenues as set forth in its most recent audited financial statements there shall be no coverage under this Policy for acts, errors, or omissions committed or allegedly committed by the newly acquired subsidiary unless You give Us written notice of the acquisition containing full details thereof, and We have agreed to add coverage for the newly acquired subsidiary upon such terms, conditions, and limitations of coverage and such additional premium as We, in Our sole discretion, may require.



- 2. During the policy period, if the Named Insured consolidates or merges with or is acquired by another entity, or sells substantially all of its assets to another entity, or a receiver, conservator, trustee, liquidator, or rehabilitator, or any similar official is appointed for or with respect to the Named Insured, then all coverage under this Policy shall continue to the expiration of the policy period but only for losses, acts, errors, or omissions that occurred prior to the date of such consolidation, merger or appointment.
- 3. Should a corporation cease to be a **subsidiary** after the inception date of this policy, coverage with respect to such corporation shall continue as if it was still a **subsidiary** until the expiration date of this policy, but only with respect to a **claim** that arises out of any act, error, or omission committed such corporation prior to the date that it ceased to be a **subsidiary**.
- 4. All notices and premium payments made under this paragraph shall be directed to **Us** through the entity named in the Policy.

J. ASSIGNMENT

Your interest under this Policy may not be assigned to any other person or organization, whether by operation of law or otherwise, without our written consent. If You shall die or be adjudged incompetent, such insurance shall cover Your legal representative as You as would be covered under this Policy.

K. CANCELLATION

- 1. This Policy may be cancelled by **You**, by surrender thereof to **Us** or by mailing to **Us** through the entity named in the Policy, written notice stating when the cancellation shall be effective.
- 2. This Policy may be cancelled by Us by mailing to You at the address shown in the Policy written notice stating when, not less than sixty (60) days thereafter, such cancellation shall be effective. However, if We cancel this Policy because You have failed to pay a premium when due, this Policy may be cancelled by Us by mailing a written notice of cancellation to You at the address shown in the Policy stating when, not less than ten (10) days thereafter, such cancellation shall be effective. Mailing of notice shall be sufficient proof of notice. The time of surrender or the effective date and hour of cancellation stated in the notice shall become the end of the policy period. Delivery (where permitted by law) of such written notice either by You or by Us shall be equivalent of mailing.
- 3. If You cancel this Policy, the earned premium shall be computed in accordance with the Lloyd's short rate table and procedure, provided that the premium shall be deemed fully earned if any claim has been notified to Us under this Policy. In that event, We agree that the Policy will not be cancelled midterm solely on the basis of any valid claim notified to Us.
- 4. If We cancel this Policy prior to any claim or security breach being reported under this Policy, the earned premium shall be computed pro rata. The premium shall be deemed fully earned if any claim or security breach under this Policy is reported to Us on or before the date of cancellation.
- 5. Premium adjustment may be made either at the time cancellation is effected or as soon as practicable after cancellation becomes effective, but payment or tender of unearned premium is not a condition of cancellation.

L. WORDS AND TITLES OF PARAGRAPHS

The titles of paragraphs, section, provisions, or endorsements of or to this Policy are intended solely for convenience and reference, and are not deemed in any way to limit or expand the provisions to which they relate and are not part of the Policy. Whenever the singular form of a word is used herein, the same shall include the plural when required by context.



M. NAMED INSURED AUTHORIZATION

The Named Insured first specified in the Policy has the right and duty to act on Your behalf for:

- 1. The giving and receiving of notice of cancellation;
- 2. The payment of premiums, including additional premiums;
- 3. The receiving of any return premiums;
- 4. The acceptance of any endorsements added after the effective date of coverage;
- 5. The payment of any retentions;
- 6. The receiving of any loss payments; and
- 7. Otherwise corresponding with Us.

N. WARRANTY BY YOU

By acceptance of this Policy, **You** agree that the statements contained in the **Application**, any **Application** for coverage of which this Policy is a renewal, and any supplemental materials submitted therewith, are **Your** agreements and representations, that they shall be deemed material to the risk assumed by **Us**, and that this Policy is issued in reliance upon the truth thereof.

The intentional misrepresentation or non-disclosure of any matter by **You** or **Your** agent in the **Application**, any **Application** for coverage of which this Policy is a renewal, or any supplemental materials submitted therewith will render the Policy null and void and relieve **Us** from all liability under the Policy.

The **Application** and any **Application** for coverage of which this Policy is a renewal, and any supplemental materials submitted therewith, are deemed incorporated into and made a part of this Policy.

O. SERVICE OF SUIT CLAUSE (U.S.A.)

- 1. It is agreed that in the event of our failure to pay any amount claimed to be due under this Policy, at Your request We will submit to the jurisdiction of a court of competent jurisdiction within the United States. Nothing in this clause constitutes or should be understood to constitute a waiver of our rights to commence an action in any court of competent jurisdiction in the United States, to remove an action to a United States District Court, or seek a transfer of a case to another court as permitted by the laws of the United States or any state in the United States. It is further agreed that service of process in such suit may be made upon our representative, designated in the Policy, and that in any suit instituted against any one of Us upon this contract; We will abide by the final decision of such court or of any appellate court, in the event of an appeal.
- Our representative designated in the Policy is authorized and directed to accept service of
 process on our behalf in any such suit and/or upon Your request to give a written undertaking to
 You that they will enter a general appearance upon our behalf in the event such a suit shall be
 instituted.
- 3. Pursuant to any statute of any state, territory, or district of the United States which makes provision therefore, We hereby designate the Superintendent, Commissioner, or Director of Insurance or other officer specified for that purpose in the statute, or his successor in office, as our true and lawful attorney upon whom may be served any lawful process in any action, suit, or proceeding instituted by or on behalf of You or any beneficiary hereunder arising out of this Policy, and hereby designate our representative listed in the Policy as the person to whom the said officer is authorized to mail such process or a true copy thereof.

P. CHOICE OF LAW

Any disputes involving this Policy shall be resolved applying the law designated in the Policy.



Q. DISPUTE RESOLUTION

We and You agree to attempt in good faith to resolve any dispute arising out of or relating to this Policy promptly by negotiation in accordance with the following schedule:

- 1. If the dispute has not been resolved by negotiation within thirty (30) days of the disputing party's notice, either party may demand that the dispute be submitted for non-binding resolution by mini-trial.
- 2. The parties shall have ten (10) business days to agree on a mini-trial neutral.
- 3. If the parties are unable to agree on a mini-trial neutral, no more than three (3) business days after the expiration of the ten (10) day period set forth in subpart 2. above, each party shall submit to the other party the name of a single proposed mini-trial neutral who is available and able to comply with the requirements set forth herein.
- 4. If the parties are unable to agree after such disclosure, the mini-trial neutral will be determined as follows: **Your** proposed mini-trial neutral will be selected if the first digit to the left of the decimal point of the Dow Jones Industrial Average's closing number two (2) business days after the expiration of the period set forth in 3. above is an even number. **Our** proposed mini-trial neutral will be selected if that digit is an odd number.
- 5. The parties must submit confidential briefs no longer than twenty-five (25) double-spaced pages, along with no more than five exhibits, to the mini-trial neutral within twenty (20) business days of the selection of the neutral.
- 6. The meeting with the mini-trial neutral must take place within fourteen (14) business days of the submission of the briefs set forth in 5. above.
- 7. The mini-trial neutral shall submit a written decision to the parties within ten (10) business days of the meeting set forth in 6. above.

No person or organization will have any right under this policy to join **Us** as a party to any action against **You** to determine **Your** liability.

NEW SHORT RATE CANCELLATION TABLE ENDORSEMENT (U.S.A.)

Notwithstanding anything to the contrary contained herein and in consideration of the premium for which this Insurance is written it is agreed that in the event of cancellation thereof by the Assured the Earned Premium shall be computed as follows:-

SHORT RATE CANCELLATION TABLE

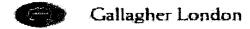
A. For insurances written for one year:-

Days Insurance in Force		Per cent. of One Year Premium	Days Insurance in Force		Per cent of One Year Premium
1-73		30	201 – 205		65
74 - 76		31	206 - 209		66
77 - 80	,,,	32	210 – 214	(7 months)	67
81 - 83		33	215 – 218		68
84 - 87		34	219 – 223		69
88 - 91	(3 months)	35	224 - 228		70
92 - 94		36	229 - 232	.,	71
95 - 98		37	233 - 237		72
99 - 102		38	238 - 241		73
103 - 105		39	242 - 246	(8 months)	74
106 - 109		40	247 - 250		75
110 - 113		41	251 - 255		76
114 - 116		42	256 - 260		77
117 - 120		43	261 - 264		78
121 - 124	(4 months)	44	265 - 269	***************************************	79
125 - 127		45	270 - 273	(9 months)	80
128 - 131		46	274 - 278		81
132 - 135	***************************************	47	279 - 282		82
136 - 138		48	283 - 287		83
139 - 142		49	288 - 291		84
143 - 146		50	292 - 296		85
147 - 149		51	297 - 301		86
150 - 153	(5 months)	52	302 - 305	(10 months)	87
154 - 156	***************************************	53	306 - 310		88
157 - 160		54	311 - 314	***************************************	89
161 - 164		55	315 - 319		90
165 - 167		56	320 - 323	*******************	91
168 - 171		57	324 - 328		92
172 - 175		58	329 - 332		93
176 – 178		59	333 - 337	(11 months)	94
179 – 182	(6 months)	60	338 - 342		95
183 – 187		61	343 - 346	***************************************	96
188 – 191		62	347 - 351		97
192 – 196		63	352 - 355		98
197 – 200		64	356 - 360		99
			361 - 365	(12 months)	100



- B. For Insurances written for more or less than one year:-
 - 1. If insurance has been in force for 12 months or less, apply the standard short rate table for annual insurances to the full annual premium determined as for an insurance written for a term of one year.
 - 2. If insurance has been in force for more than 12 months:
 - (a) Determine full annual premium as for an insurance written for a term of one year.
 - (b) Deduct such premium from the full insurance premium, and on the remainder calculate the pro rata Earned Premium on the basis of the ratio of the length of time beyond one year the insurance has been in force to the length of time beyond one year for which the insurance was originally written.
 - (c) Add premium produced in accordance with items (a) and (b) to obtain Earned Premium during full period insurance has been in force.

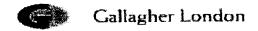
NMA45



PREMIUM PAYMENT WARRANTY

It is warranted that all Premiums due to the Underwriters under this Policy are paid within 45 days from Inception.

Non-receipt by Underwriters of such premiums by Midnight on the Premium Due date shall render this Insurance Policy void with effect from Inception.



SANCTION LIMITATION AND EXCLUSION CLAUSE

No (re)insurer shall be deemed to provide cover and no (re)insurer shall be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose that (re)insurer to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.

15/09/10

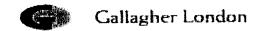
LMA3100



ENDORSEMENT 1 - BREACH VENDOR PANEL

The following vendors have been approved to support **You** in the event of a **security breach**. **You** do not require **our** prior written consent to incur reasonable costs with vendors under 1 and 2:

- 1. Forensic Consultants:
- 2. Privacy Attorneys:
- 3. Notification Providers:
- 4. Credit Monitoring Services:



ENDORSEMENT 2 - STATE ATTORNEY GENERAL EXCLUSION

It is hereby understood and agreed that this Policy shall not cover any **Regulatory claim** or **Regulatory fine** by the Office of the West Virginia Attorney General.

All other terms and conditions remain unchanged.

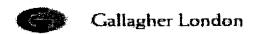


ENDORSEMENT 3 – SUBSIDIARY LIST

State of West Virginia Cyber Liability List of State Agencies

Cabinet Agencies or Divisions Cabinet Agencies or Divisions Cabinet Secretary's Office Aviation Children's Health Insurance Program Consolidated Public Retirement Board Ethics Commission Finance Division Finance Division Finance Division Office of Technology Division of Personnel Prosecuting Attorneys Institute Public Defender Services Public Employees Insurance Agency Purchasing Division Real Estate Division Real Estate Division Risk and Insurance Management, Board of Technology, Office of W Public Employee's Grievance Board State Office of Privacy Board of Risk and Insurance Management (BRIM) Cabinet Secretary's Office Commission for National & Community Service (Volunteer W) Dept of Culture & History Educational Broadcasting Authority (WV Public Broadcasting) Library Commission Center for Professional Development Div. of Rehabilitation Services Air & Environmental Quality Board Division of Environmental Protection Oil & Gas Conservation Commission Solid Waste Management Board Office of the Cabinet Secretary Bureau for Medical Services Bureau for Child Support Enforcement Bureau for Children and Families Bureau for Children and Families				
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Bureau for Children and Families		Bureau for Child Support Enforcement		
Danage for Islandia Cot 1000		Bureau for Medical Services		

	Bureau for Public Health
	Cabinet Secretary's Office
	Adjutant General/National Guard
	Division of Criminal Justice Services
	Division of Corrections
	Division of Homeland Security & Emergency Mgt.
Department of Military Affairs and Public Safety	Division of Juvenile Services
	Parole Board
	Division of Protective Services
	Regional Jail and Correctional Facilities Authority
	State Police
	Armory Board
·	Alcohol Beverage Control Administration
	Division of Financial Institutions
	Insurance Commissioner
	Lottery Commission
Department of Revenue	Office of Tax Appeals
	Racing Commission
	Tax Department
	Budget Office
	Municipal Bond Commission
	Aeronautics Commission
	Division of Highways
	Department of Motor Vehicles
Department of Transportation	Office of Administrative Hearings
Department of Transportation	Parkways Authority
	Public Port Authority
	Division of Public Transit
	State Rail Authority
	Cabinet Secretary's Office
	Development Office
	Division of Energy
Department of Commerce	Division of Forestry
	Geological and Economic Survey
	Department of Labor
	Division of Health Safety
	Division of Natural Resources
	Division of Tourism
	Workforce West Virginia
	Office of Economic Opportunity
	Department of Natural Resources



	Homeless Veterans Resource Centers
Department Veterans' Assistance	VA Medical Centers
VA is insured at the Departmental level, including	Outpatient Clinics
these agencies	Community Based Outpatient Clinics
	Vet Centers

West Virginia Health Care Authority	
West Virginia Health Information Network	
Governor's Office	
Bureau of Senior Services	
	Board of Accountancy
	Board of Acupuncture
	Board of Architects
	Board of Barbers and Cosmetologists
	Chiropractic Examiners Board
	Board of Dental Examiners
	Board of Licensed Dieticians
	Board of Examiners in Counseling
	Board of Registration for Foresters
	Board of Funeral Service Examiners
	Board of Landscape Architects
	Board of Massage Therapy Licensure
	Board of Medicine
	Occupational Therapy Board
Chapter 30 Licensing Boards	Board of Optometry
Chapter of Electioning Boards	Board of Osteopathy
	Board of Pharmacy
	Board of Physical Therapy
	Board of Practical Nurses
	Board of Professional Engineers
	Professional Surveyors
	Board of Psychologists Examiners
	Real Estate Licensing Board
	Real Estate Commission
	Board of Registered Nurses
	Board of Respiratory Care
	Board of Social Work Examiners
	Speech Pathology & Audiology Examiners
	Board of Veterinary Medicine
	WW Medical Imaging & Radiation Therapy

All other terms and conditions remain unchanged.