

From: **Sheets (Purchasing), Mike** <william.m.sheets@wv.gov>
Date: Fri, Aug 12, 2022 at 2:30 PM
Subject: Fwd: Emergency Mainframe Request
To: Joshua D Spence <Joshua.D.Spence@wv.gov>
Cc: Totten, Mark L <mark.l.totten@wv.gov>, Andrew C Lore <andrew.c.lore@wv.gov>

Josh,

Your emergency is approved. Please follow emergency purchasing procedures as found in the Handbook and follow up with documentation for award within 30 days.

Regards,
Mike

W. Michael Sheets
Director
WV Purchasing Division
2019 Washington Street, East
Charleston, WV 25305

Phone: (304) 558-0492
Fax: (304) 558-4115

----- Forwarded message -----

From: **Atkins, Mark A** <mark.a.atkins@wv.gov>
Date: Fri, Aug 12, 2022 at 2:03 PM
Subject: Fwd: Emergency Mainframe Request
To: William M Sheets <william.m.sheets@wv.gov>

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From: **Hovanec, Jessica L** <jessica.l.hovanec@wv.gov>
Date: Fri, Aug 12, 2022 at 1:49 PM
Subject: Fwd: Emergency Mainframe Request
To: Mark A Atkins <mark.a.atkins@wv.gov>

Jessica Hovanec
Senior Buyer

West Virginia Purchasing Division
2019 Washington Street, East
Charleston, WV 25305
Office: 304-558-2314
Email: Jessica.L.Hovanec@wv.gov
Notary



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From: **Lore, Andrew C** <andrew.c.lore@wv.gov>
Date: Fri, Aug 12, 2022 at 1:42 PM
Subject: Emergency Mainframe Request
To: Jessica L Hovanec <jessica.l.hovanec@wv.gov>

Jessica,
Please see attached.

Andrew Lore
WVOT Procurement Manager/ISMII
West Virginia Office of Technology
1900 Kanawha Blvd., E.
Building 5, 10th Floor
Charleston, WV 25305
T: 304-352-4944





STATE OF WEST VIRGINIA
DEPARTMENT OF ADMINISTRATION
OFFICE OF TECHNOLOGY

Mark D Scott
Cabinet Secretary

State Capitol
Charleston, West Virginia 25305

Joshua D. Spence
Chief Information Officer

August 12, 2022

To: William M. Sheets
Director of Procurement

From: Joshua D. Spence
Chief Information Officer

A handwritten signature in blue ink, appearing to read "J. D. Spence".

Subject: Emergency Procurement Request -- Mainframe Infrastructure

The WV Office of Technology requests permission to execute a five-year emergency contract in order to rapidly mitigate the operational risks associated with the current mainframe infrastructure.

The existing infrastructure has experienced multiple hardware and software failures in the recent months resulting in significant operational impact to critical state government services and citizen benefits. The most recent outage resulted in the inability of agencies to process citizen requests for services, collect revenue necessary to support agency functions, and jeopardized the delivery of benefits to the state's vulnerable populations. Given the current architecture and operational dependency upon the platform, as well as the age of the mainframe's components, it is recommended the State immediately establish a contract for hosted mainframe services. A five-year contract is in the best interest of the State because a system migration is a delicate process and enables the state to take full advantage of the investment. In order for the State to receive the most effective technical solution and most advantageous pricing, a long-term contract will ensure that the migration is not only completed, but that the State can fully leverage it before undertaking another possible migration. The WVOT estimates an annual cost of approximately \$4 million.