



The following documentation is an electronically-submitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at wvOASIS.gov. As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at WVPurchasing.gov with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.

Header @ 1

List View

General Information Contact Default Values Discount Document Information Clarification Request

Procurement Folder: 1475603

Procurement Type: Central Master Agreement

Vendor ID: VS0000045664

Legal Name: Tekstad Inc

Alias/DBA: Tekstad Inc

Total Bid: \$5,692,356.80

Response Date: 10/31/2024

Response Time: 11:49

Responded By User ID: tekstadinc

First Name: Surya

Last Name: Potu

Email: surya@tekstad.com

Phone: 7142709376

SO Doc Code: CRFQ

SO Dept: 0511

SO Doc ID: MIS250000001

Published Date: 10/16/24

Close Date: 10/31/24

Close Time: 13:30

Status: Closed

Solicitation Description: TECHNICAL TEMPORARY STAFFING SERVICES

Total of Header Attachments: 1

Total of All Attachments: 1



Department of Administration
 Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

**State of West Virginia
 Solicitation Response**

Proc Folder:	1475603	
Solicitation Description:	TECHNICAL TEMPORARY STAFFING SERVICES	
Proc Type:	Central Master Agreement	
Solicitation Closes	Solicitation Response	Version
2024-10-31 13:30	SR 0511 ESR10312400000003316	1

VENDOR
VS0000045664 Tekstad Inc

Solicitation Number: CRFQ 0511 MIS2500000001
Total Bid: 5692356.799999999813735485076 **Response Date:** 2024-10-31 **Response Time:** 11:49:00
Comments:

FOR INFORMATION CONTACT THE BUYER
 Crystal G Husted
 (304) 558-2402
 crystal.g.husted@wv.gov

Vendor Signature X **FEIN#** **DATE**

All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Senior Web Application Analyst	2080.0000	HOUR	60.000000	124800.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

4.1.1 Senior Web Application Analyst - quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	Senior Web Application Analyst Optional renewal year 1	2080.0000	HOUR	61.200000	127296.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Senior Web Application Analyst Optional renewal year 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Senior Web Application Analyst Optional renewal year 2	2080.0000	HOUR	62.420000	129833.60

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Senior Web Application Analyst Optional renewal year 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	Senior Web Application Analyst Optional renewal year 3	2080.0000	HOUR	63.670000	132433.60

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Senior Web Application Analyst Optional renewal year 3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
5	Senior Application Oracle Database Administrator	2080.0000	HOUR	80.000000	166400.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

4.1.2 Senior Application Oracle Database Administrator-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
6	Senior Application Oracle Database Administrator Opt Ren Yr1	2080.0000	HOUR	81.600000	169728.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Senior Application Oracle Database Administrator Opt Ren Yr1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
7	Senior Application Oracle Database Administrator Opt Ren Yr2	2080.0000	HOUR	83.230000	173118.40

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Senior Application Oracle Database Administrator Opt Ren Yr2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
8	Senior Application Oracle Database Administrator Opt Ren Yr3	2080.0000	HOUR	84.900000	176592.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Senior Application Oracle Database Administrator Opt Ren Yr3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
9	Senior Application DB2 Database Administrator	2080.0000	HOUR	80.000000	166400.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

4.1.3 Senior Application DB2 Database Administrator-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
10	Senior Application DB2 Database Administrator Opt Ren Yr1	2080.0000	HOUR	81.600000	169728.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Senior Application DB2 Database Administrator Opt Ren Yr1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
11	Senior Application DB2 Database Administrator Opt Ren Yr2	2080.0000	HOUR	83.230000	173118.40

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Senior Application DB2 Database Administrator Opt Ren Yr2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
12	Senior Application DB2 Database Administrator Opt Ren Yr3	2080.0000	HOUR	84.900000	176592.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Senior Application DB2 Database Administrator Opt Ren Yr3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
13	SQL Server Database Administrator	2080.0000	HOUR	75.000000	156000.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

4.1.4 SQL Server Database Administrator-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
14	SQL Server Database Administrator Opt Ren Yr 1	2080.0000	HOUR	76.500000	159120.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

SQL Server Database Administrator Opt Ren Yr 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
15	SQL Server Database Administrator Opt Ren Yr 2	2080.0000	HOUR	78.000000	162240.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

SQL Server Database Administrator Opt Ren Yr 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
16	SQL Server Database Administrator Opt Ren Yr 3	2080.0000	HOUR	79.590000	165547.20

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

SQL Server Database Administrator Opt Ren Yr 3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
17	Help Desk Analyst	2080.0000	HOUR	40.000000	83200.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

4.1.5 Help Desk Analyst-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
18	Help Desk Analyst Optional Renewal Year 1	2080.0000	HOUR	40.800000	84864.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Help Desk Analyst Optional Renewal Year 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
19	Help Desk Analyst Optional Renewal Year 2	2080.0000	HOUR	41.620000	86569.60

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Help Desk Analyst Optional Renewal Year 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
20	Help Desk Analyst Optional Renewal Year 3	2080.0000	HOUR	42.450000	88296.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Help Desk Analyst Optional Renewal Year 3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
21	Business Analyst	2080.0000	HOUR	70.000000	145600.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

4.1.6 Business Analyst-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
22	Business Analyst Optional Renewal Year 1	2080.0000	HOUR	71.400000	148512.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Business Analyst Optional Renewal Year 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
23	Business Analyst Optional Renewal Year 2	2080.0000	HOUR	72.830000	151486.40

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Business Analyst Optional Renewal Year 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
24	Business Analyst Optional Renewal Year 3	2080.0000	HOUR	74.280000	154502.40

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Business Analyst Optional Renewal Year 3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
25	Information Systems Assistant	2080.0000	HOUR	60.000000	124800.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

4.1.7 Information Systems Assistant-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
26	Information Systems Assistant Optional Renewal Year 1	2080.0000	HOUR	61.200000	127296.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Information Systems Assistant Optional Renewal Year 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
27	Information Systems Assistant Optional Renewal Year 2	2080.0000	HOUR	62.420000	129833.60

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Information Systems Assistant Optional Renewal Year 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
28	Information Systems Assistant Optional Renewal Year 3	2080.0000	HOUR	63.670000	132433.60

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Information Systems Assistant Optional Renewal Year 3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
29	Programmer Analyst	2080.0000	HOUR	65.000000	135200.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

4.1.8 Programmer Analyst-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
30	Programmer Analyst Optional Renewal Year 1	2080.0000	HOUR	66.300000	137904.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Programmer Analyst Optional Renewal Year 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
31	Programmer Analyst Optional Renewal Year 2	2080.0000	HOUR	67.630000	140670.40

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Programmer Analyst Optional Renewal Year 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
32	Programmer Analyst Optional Renewal Year 3	2080.0000	HOUR	68.980000	143478.40

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Programmer Analyst Optional Renewal Year 3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
33	Senior Mainframe Application Analyst	2080.0000	HOUR	72.000000	149760.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

4.1.9 Senior Mainframe Application Analyst-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
34	Senior Mainframe Application Analyst Optional Ren Yr 1	2080.0000	HOUR	73.440000	152755.20

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Senior Mainframe Application Analyst Optional Ren Yr 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
35	Senior Mainframe Application Analyst Optional Ren Yr 2	2080.0000	HOUR	74.910000	155812.80

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Senior Mainframe Application Analyst Optional Ren Yr 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
36	Senior Mainframe Application Analyst Optional Ren Yr 3	2080.0000	HOUR	76.410000	158932.80

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Senior Mainframe Application Analyst Optional Ren Yr 3-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
37	Mainframe Application Analyst	2080.0000	HOUR	62.000000	128960.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

4.1.10 Mainframe Application Analyst-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
38	Mainframe Application Analyst Renewal Yr 1	2080.0000	HOUR	63.240000	131539.20

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Mainframe Application Analyst Renewal Yr 1-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
39	Mainframe Application Analyst Renewal Yr 2	2080.0000	HOUR	64.500000	134160.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Mainframe Application Analyst Renewal Yr 2-quantity of hours listed is for bidding purposes only.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
40	Mainframe Application Analyst Renewal Yr 3	2080.0000	HOUR	65.790000	136843.20

Comm Code	Manufacturer	Specification	Model #
80111608			

Commodity Line Comments: We may need more than 7 days for delivery depending on the BGC requirement from the client. If you have any questions or need additional information, please do not hesitate to contact us. We are here to assist you and ensure you have everything you need.

Extended Description:

Mainframe Application Analyst Renewal Yr 3-quantity of hours listed is for bidding purposes only.

State of West Virginia
Technical Temporary Staffing Services
CRFQ # MIS2500000001

October 31, 2024, 13:30 PM EST



Surya Teja, President

Address: 3533 ShadyPines Ln.
Frederick MD 21704

Phone: (714)270-93762

Email: government@tekstad.com



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1. CENTRALIZED REQUEST FOR QUOTE PAGE VERSION 1

	Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130	State of West Virginia Centralized Request for Quote Service - Prof
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Proc Folder: 1475603	Reason for Modification:		
Doc Description: TECHNICAL TEMPORARY STAFFING SERVICES			
Proc Type: Central Master Agreement			
Date Issued	Solicitation Closes	Solicitation No	Version
2024-10-02	2024-10-31 13:30	CRFQ 0511 MIS2500000001	1

BID RECEIVING LOCATION

BID CLERK
 DEPARTMENT OF ADMINISTRATION
 PURCHASING DIVISION
 2019 WASHINGTON ST E
 CHARLESTON WV 25305
 US

VENDOR

Vendor Customer Code: VS0000045664
Vendor Name : Tekstad, Inc
Address :
Street : 3533 ShadyPines Ln.
City : Frederick
State : MD **Country :** United States **Zip :** 21704
Principal Contact : Surya Teja
Vendor Contact Phone: (714)270-9376 **Extension:** N/A

FOR INFORMATION CONTACT THE BUYER
 Crystal G Hustead
 (304) 558-2402
 crystal.g.hustead@wv.gov

Vendor Signature X

FEIN# 83-3404542 **DATE** 10/31/2024

All offers subject to all terms and conditions contained in this solicitation





2. CENTRALIZED REQUEST FOR QUOTE PAGE VERSION 2

	Department of Administration Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130	State of West Virginia Centralized Request for Quote Service - Prof	

Proc Folder: 1475603	Reason for Modification: ADDENDUM 1 TO PROVIDE ANSWERS TO VENDOR QUESTIONS		
Doc Description: TECHNICAL TEMPORARY STAFFING SERVICES			
Proc Type: Central Master Agreement			
Date Issued	Solicitation Closes	Solicitation No	Version
2024-10-16	2024-10-31 13:30	CRFQ 0511 MIS2500000001	2

BID RECEIVING LOCATION

BID CLERK
 DEPARTMENT OF ADMINISTRATION
 PURCHASING DIVISION
 2019 WASHINGTON ST E
 CHARLESTON WV 25305
 US

VENDOR

Vendor Customer Code: VS0000045664

Vendor Name : Tekstad, Inc

Address :

Street : 3533 ShadyPines Ln.

City : Frederick

State : MD **Country :** United States **Zip :** 21704

Principal Contact : Surya Teja

Vendor Contact Phone: (714)270-9376 **Extension:** N/A

FOR INFORMATION CONTACT THE BUYER
 Crystal G Husted
 (304) 558-2402
 crystal.g.husted@wv.gov

Vendor Signature X

FEIN# 83-3404542 **DATE** 10/31/2024

All offers subject to all terms and conditions contained in this solicitation





Technical Temporary Staffing Services
Response to CRFQ # MIS250000001
State of West Virginia
Due Date: October 31, 2024

ADDITIONAL INFORMATION

THE STATE OF WEST VIRGINIA PURCHASING DIVISION FOR THE AGENCY, WEST VIRGINIA DEPARTMENT OF HEALTH, OFFICE OF SHARED ADMINISTRATION, OFFICE OF MANAGEMENT INFORMATION SERVICES, IS SOLICITING BIDS TO ESTABLISH A CONTRACT FOR TECHNICAL TEMPORARY STAFFING SERVICES PER THE ATTACHED DOCUMENTS.

QUESTIONS REGARDING THE SOLICITATION MUST BE SUBMITTED IN WRITING TO CRYSTAL.G.HUSTEAD@WV.GOV PRIOR TO THE QUESTION PERIOD DEADLINE CONTAINED IN THE INSTRUCTIONS TO VENDORS SUBMITTING BIDS

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Senior Web Application Analyst	2080.00000	HOUR	\$60	\$124,800.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 4.1.1 Senior Web Application Analyst - quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
2	Senior Web Application Analyst Optional renewal year 1	2080.00000	HOUR	\$61.20	\$127,296.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 Senior Web Application Analyst Optional renewal year 1-quantity of hours listed is for bidding purposes only.





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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
3	Senior Web Application Analyst Optional renewal year 2	2080.00000	HOUR	\$62.42	\$129,841.92

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Web Application Analyst Optional renewal year 2-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
4	Senior Web Application Analyst Optional renewal year 3	2080.00000	HOUR	\$63.67	\$132,438.76

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:

Senior Web Application Analyst Optional renewal year 3-quantity of hours listed is for bidding purposes only.





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HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
5	Senior Application Oracle Database Administrator	2080.00000	HOUR	\$80.00	\$166,400.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 4.1.2 Senior Application Oracle Database Administrator-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
6	Senior Application Oracle Database Administrator Opt Ren Yr1	2080.00000	HOUR	\$81.60	\$169,728.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 Senior Application Oracle Database Administrator Opt Ren Yr1-quantity of hours listed is for bidding purposes only.





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HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
7	Senior Application Oracle Database Administrator Opt Ren Yr2	2080.00000	HOUR	\$83.23	\$173,122.56

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
Senior Application Oracle Database Administrator Opt Ren Yr2-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
8	Senior Application Oracle Database Administrator Opt Ren Yr3	2080.00000	HOUR	\$84.90	\$176,585.01

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
Senior Application Oracle Database Administrator Opt Ren Yr3-quantity of hours listed is for bidding purposes only.





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HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
9	Senior Application DB2 Database Administrator	2080.00000	HOUR	\$80.00	\$166,400.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 4.1.3 Senior Application DB2 Database Administrator-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
10	Senior Application DB2 Database Administrator Opt Ren Yr1	2080.00000	HOUR	\$81.60	\$169,728.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 Senior Application DB2 Database Administrator Opt Ren Yr1-quantity of hours listed is for bidding purposes only.





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HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
11	Senior Application DB2 Database Administrator Opt Ren Yr2	2080.00000	HOUR	\$83.23	\$173,122.56

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
Senior Application DB2 Database Administrator Opt Ren Yr2-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
12	Senior Application DB2 Database Administrator Opt Ren Yr3	2080.00000	HOUR	\$84.90	\$176,585.01

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
Senior Application DB2 Database Administrator Opt Ren Yr3-quantity of hours listed is for bidding purposes only.





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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
13	SQL Server Database Administrator	2080.00000	HOUR	\$75.00	\$156,000.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
4.1.4 SQL Server Database Administrator-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
14	SQL Server Database Administrator Opt Ren Yr 1	2080.00000	HOUR	\$76.50	\$159,120.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
SQL Server Database Administrator Opt Ren Yr 1-quantity of hours listed is for bidding purposes only.





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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
15	SQL Server Database Administrator Opt Ren Yr 2	2080.00000	HOUR	\$78.03	\$162,302.40

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
SQL Server Database Administrator Opt Ren Yr 2-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
16	SQL Server Database Administrator Opt Ren Yr 3	2080.00000	HOUR	\$79.59	\$165,548.45

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
SQL Server Database Administrator Opt Ren Yr 3-quantity of hours listed is for bidding purposes only.





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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
17	Help Desk Analyst	2080.00000	HOUR	\$40.00	\$83,200.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
4.1.5 Help Desk Analyst-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
18	Help Desk Analyst Optional Renewal Year 1	2080.00000	HOUR	\$40.80	\$84,864.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
Help Desk Analyst Optional Renewal Year 1-quantity of hours listed is for bidding purposes only.





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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
19	Help Desk Analyst Optional Renewal Year 2	2080.00000	HOUR	\$41.62	\$86,561.28

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 Help Desk Analyst Optional Renewal Year 2-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
20	Help Desk Analyst Optional Renewal Year 3	2080.00000	HOUR	\$42.45	\$88,292.51

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 Help Desk Analyst Optional Renewal Year 3-quantity of hours listed is for bidding purposes only.





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HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
21	Business Analyst	2080.00000	HOUR	\$70.00	\$145,600.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
4.1.6 Business Analyst-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
22	Business Analyst Optional Renewal Year 1	2080.00000	HOUR	\$71.40	\$148,512.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
Business Analyst Optional Renewal Year 1-quantity of hours listed is for bidding purposes only.





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HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
23	Business Analyst Optional Renewal Year 2	2080.00000	HOUR	\$72.83	\$151,482.24

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 Business Analyst Optional Renewal Year 2-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
24	Business Analyst Optional Renewal Year 3	2080.00000	HOUR	\$74.28	\$154,511.88

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 Business Analyst Optional Renewal Year 3-quantity of hours listed is for bidding purposes only.





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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
25	Information Systems Assistant	2080.00000	HOUR	\$60.00	\$124,800.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
4.1.7 Information Systems Assistant-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
26	Information Systems Assistant Optional Renewal Year 1	2080.00000	HOUR	\$61.20	\$127,296.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
Information Systems Assistant Optional Renewal Year 1-quantity of hours listed is for bidding purposes only.





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INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
27	Information Systems Assistant Optional Renewal Year 2	2080.00000	HOUR	\$62.42	\$129,841.92

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 Information Systems Assistant Optional Renewal Year 2-quantity of hours listed is for bidding purposes only.

INVOICE TO	SHIP TO
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US	HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
28	Information Systems Assistant Optional Renewal Year 3	2080.00000	HOUR	\$63.67	\$132,438.76

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 Information Systems Assistant Optional Renewal Year 3-quantity of hours listed is for bidding purposes only.





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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
29	Programmer Analyst	2080.00000	HOUR	\$65.00	\$135,200.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
4.1.8 Programmer Analyst-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
30	Programmer Analyst Optional Renewal Year 1	2080.00000	HOUR	\$66.30	\$137,904.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
Programmer Analyst Optional Renewal Year 1-quantity of hours listed is for bidding purposes only.





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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
31	Programmer Analyst Optional Renewal Year 2	2080.00000	HOUR	\$67.63	\$140,662.08

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 Programmer Analyst Optional Renewal Year 2-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
32	Programmer Analyst Optional Renewal Year 3	2080.00000	HOUR	\$68.98	\$143,475.32

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 Programmer Analyst Optional Renewal Year 3-quantity of hours listed is for bidding purposes only.





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HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
33	Senior Mainframe Application Analyst	2080.00000	HOUR	\$72.00	\$149,760.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 4.1.9 Senior Mainframe Application Analyst-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
34	Senior Mainframe Application Analyst Optional Ren Yr 1	2080.00000	HOUR	\$73.44	\$152,755.20

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 Senior Mainframe Application Analyst Optional Ren Yr 1-quantity of hours listed is for bidding purposes only.





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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
35	Senior Mainframe Application Analyst Optional Ren Yr 2	2080.00000	HOUR	\$74.91	\$155,810.30

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
Senior Mainframe Application Analyst Optional Ren Yr 2-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
36	Senior Mainframe Application Analyst Optional Ren Yr 3	2080.00000	HOUR	\$76.41	\$158,926.51

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
Senior Mainframe Application Analyst Optional Ren Yr 3-quantity of hours listed is for bidding purposes only.





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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
37	Mainframe Application Analyst	2080.00000	HOUR	\$62.00	\$128,960.00

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 4.1.10 Mainframe Application Analyst-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
38	Mainframe Application Analyst Renewal Yr 1	2080.00000	HOUR	\$63.24	\$131,539.20

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
 Mainframe Application Analyst Renewal Yr 1-quantity of hours listed is for bidding purposes only.





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Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
39	Mainframe Application Analyst Renewal Yr 2	2080.00000	HOUR	\$64.50	\$134,169.98

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
Mainframe Application Analyst Renewal Yr 2-quantity of hours listed is for bidding purposes only.

INVOICE TO		SHIP TO	
HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE ONE DAVIS SQUARE, RM 211 CHARLESTON WV US		HEALTH AND HUMAN RESOURCES MANAGEMENT INFORMATION SERVICE 321 CAPITOL ST, STE 200 CHARLESTON WV US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
40	Mainframe Application Analyst Renewal Yr 3	2080.00000	HOUR	\$65.79	\$136,853.38

Comm Code	Manufacturer	Specification	Model #
80111608			

Extended Description:
Mainframe Application Analyst Renewal Yr 3-quantity of hours listed is for bidding purposes only.

SCHEDULE OF EVENTS

Line	Event	Event Date
1	VENDOR QUESTION DEADLINE	2024-10-10





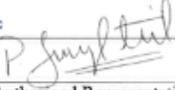
3. DESIGNATED CONTACT, CERTIFICATION AND SIGNATURE

DESIGNATED CONTACT: Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

(Printed Name and Title) Surya Teja (President)
 (Address) 3533 ShadyPines Ln. Frederick MD 21704
 (Phone Number) / (Fax Number) (714)270-9376 / 630-405-1105
 (email address) government@tekstad.com

CERTIFICATION AND SIGNATURE: By signing below, or submitting documentation through WVOASIS, I certify that: I have reviewed this Solicitation/Contract in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation/Contract for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that this bid or offer was made without prior understanding, agreement, or connection with any entity submitting a bid or offer for the same material, supplies, equipment or services; that this bid or offer is in all respects fair and without collusion or fraud; that this Contract is accepted or entered into without any prior understanding, agreement, or connection to any other entity that could be considered a violation of law; that I am authorized by the Vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on Vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

By signing below, I further certify that I understand this Contract is subject to the provisions of West Virginia Code § 5A-3-62, which automatically voids certain contract clauses that violate State law; and that pursuant to W. Va. Code 5A-3-63, the entry entering into this contract is prohibited from engaging in a boycott against Israel.

Tekstad, Inc
 (Company) 
 (Signature of Authorized Representative) _____
 Surya Teja (President) 10/31/2024
 (Printed Name and Title of Authorized Representative) (Date)
 (714)270-9376 / 630-405-1105
 (Phone Number) (Fax Number)
 government@tekstad.com
 (Email Address)

Revised 8/24/2023





4. ADDENDUM ACKNOWLEDGEMENT FORM

ADDENDUM ACKNOWLEDGEMENT FORM
 SOLICITATION NO.: CRFQ MIS250000001

Instructions: Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

Acknowledgment: I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

Addendum Numbers Received:
 (Check the box next to each addendum received)

- | | |
|--|--|
| <input checked="" type="checkbox"/> Addendum No. 1 | <input type="checkbox"/> Addendum No. 6 |
| <input type="checkbox"/> Addendum No. 2 | <input type="checkbox"/> Addendum No. 7 |
| <input type="checkbox"/> Addendum No. 3 | <input type="checkbox"/> Addendum No. 8 |
| <input type="checkbox"/> Addendum No. 4 | <input type="checkbox"/> Addendum No. 9 |
| <input type="checkbox"/> Addendum No. 5 | <input type="checkbox"/> Addendum No. 10 |

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Tekstad, Inc
 Company _____

 Authorized Signature
 10/31/2024

 Date

NOTE: This addendum acknowledgement should be submitted with the bid to expedite document processing.

Revised 8/24/2023





5. MISCELLANEOUS

Manager: During its performance of this contract, vendor must designate and maintain a primary contract manager responsible for overseeing vendor's responsibilities under this contract. The contract manager must be available during normal business hours to any address customer service or other issues related to this contract. Vendor should list its contract manager and his or her contract information below

Contract Manager: Surya Teja
Telephone Number: (714)270-9376
Fax Number: N/A
Email Address: government@tekstad.com



6. QUALIFICATIONS

1. Vendors shall be in business a minimum of five (5) years, providing similar information technology staffing services. Vendors must provide documentation to indicate that their company meets this requirement prior to award; however, bidders may include this documentation with their bid.

Tekstad brings over five years of unparalleled expertise in delivering top-notch IT staffing services to a diverse range of clients in both the government and commercial sectors. With a proven track record spanning more than 5 years, Tekstad has established itself as a trusted partner in the ever-evolving landscape of technology staffing solutions

Copy of incorporation document as evidence:

State of Maryland
Department of
Assessments and Taxation



Larry Hogan
Governor
Michael L. Higgs
Acting Director

Charter Division

Date: 1/23/2019

SURYA TEJA POTU
3533 SHADY PINES LN
FREDRICK MD 21704

THIS LETTER IS TO CONFIRM ACCEPTANCE OF THE FOLLOWING FILING:

ENTITY NAME	: TekStad, Inc.
DEPARTMENT ID	: D19366921
TYPE OF REQUEST	: Articles of Incorporation
DATE FILED	: 1/18/2019
TIME FILED	: 7:35 PM
FILING NUMBER	: 500000002313871
CUSTOMER ID	: 5000300186
WORK ORDER NUMBER	: I901800476

PLEASE VERIFY THE INFORMATION CONTAINED IN THIS LETTER. NOTIFY THIS DEPARTMENT IN WRITING IF ANY INFORMATION IS INCORRECT. INCLUDE THE CUSTOMER ID AND THE WORK ORDER NUMBER ON ANY INQUIRIES. EVERY YEAR THIS ENTITY MUST FILE AN ANNUAL REPORT/PERSONAL PROPERTY RETURN IN ORDER TO MAINTAIN ITS EXISTENCE EVEN IF IT DOES NOT OWN PERSONAL PROPERTY. THE RETURN IS FOUND ON THE SDAT WEBSITE.





2. Vendors shall be able to demonstrate their potential to provide these services by providing documentation to indicate they have provided staffing of at least six (6) individuals within the listed classifications within the past five (5) years: documentation should include enough information to indicate that the Vendor provided an employee meeting the requirements of a specifically named classification from Section 1, above: the documentation should name the entity to whom the individual was supplied and provide contact information for that entity. Vendors must provide documentation to indicate that their company meets this requirement prior to award: however, bidder may include this documentation with their bid.

The table below illustrates similar individuals placed as per listed job classifications

Senior Web Application Analyst- Candidate 1	
Candidate Name	Kranthi Kumar Nallapu
Resume of Candidate	Resume of the candidate has been attached under appendix 1 of this document
Period of Performance	August 2021 to July 2022
Client Name	IDC/Microsoft
Contact Name	Sunil Nair
Telephone Number	408- 648-2519
Email ID	sunil.n@idctechnologies.com
Description of Consultant's Mandatory Requirements	<p>.Net Development Experience: 8 years of .Net development experience with dynamic database-driven enterprise-level web applications.</p> <p>Web Development using ASP.Net, AJAX, Visual Studio, .NET framework, JavaScript, and C#: 8 years of experience in web development using ASP.Net, AJAX, Visual Studio (various versions), .NET framework, JavaScript, and C#.</p> <p>Relational Database Experience: 8 years of experience with SQL Server, including creating database schemas, stored procedures, triggers, views, and functions.</p> <p>Data Design/Data Modeling Experience: 6 years' Experience in creating database design/schema and data modeling.</p> <p>Analysis and Design Experience: Involved in various phases of the Software Development Life Cycle (SDLC) including analysis and design.</p> <p>Experience using ASP.Net MVC, WCF, jQuery, and jQuery UI: 3 years' Experience with ASP.Net MVC, WCF, and jQuery. (Experience with jQuery UI is mentioned but not quantified).</p> <p>Experience using a client-side MVVM architectural model: 2 years' Experience using a client-side MVVM architectural model for building web applications.</p> <p>Experience with designing and developing applications using SOAP/REST Web Services: Proficient in developing backend web and windows API services using SOAP and REST. 2 years' experience.</p> <p>Experience with Microsoft SharePoint Services/Server and Team Foundation Server (TFS): 2 years' Experience with TFS for version control and team collaboration.</p> <p>Excellent Communication Skills: Excellent communication skills mentioned.</p>
Role and Responsibilities	<ul style="list-style-type: none"> Developed business logic and data tiers using C# with Entity Framework, Dapper, and both code-first and database-first approaches, implementing MVC/MVVM patterns. Created and maintained backend web and windows API services using WCF, Web API, and Micro Services, and developed RESTful services to support client-side data processing needs. Designed and developed user interfaces using HTML, CSS, AJAX, JavaScript, jQuery, Angular, and Bootstrap, ensuring a rich and responsive user experience. Managed relational databases, including SQL Server, MongoDB, and MySQL, and performed database design, data modeling, and complex SQL query writing.



	<ul style="list-style-type: none"> Utilized agile methodologies, including Test-Driven Development (TDD) and Behavior-Driven Development (BDD), for continuous software development and delivery. Automated, configured, and deployed instances on Azure environments, and worked with various AWS services, implementing cloud-based distributed systems. Implemented error handling, exception management, tracing, and logging features, and created unit and integration tests using mustiest, xUnit, and NUnit frameworks. Collaborated with various stakeholders, including project managers, business analysts, and database administrators, using tools like Microsoft SharePoint Services/Server and TFS for team collaboration. Assisted in creating user stories and technical documentation, and supported .Net applications by fixing bugs and enhancing features using JIRA work items. Configured and monitored API proxies using APIGEE, implemented Google Firebase Cloud Firestore and Authentication, and deployed applications on Azure servers.
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**Senior Application Oracle Database Administrator-
Candidate 2**

Candidate Name	Sahithi Varma Hanumanthu		
Resume of Candidate	Resume of the candidate has been attached under appendix 1 of this document		
Period of Performance	August 2019 to November 2023		
Client Name	Teksoft/Cuna Mutual		
Contact Name	Chitra T	Telephone Number	734-881-9641
Email ID	chitra@teksoftsystems.com		

Description of Consultant's Mandatory Requirements	<p>Maintenance and Management of Oracle Database Systems: Over 11 years of experience in maintaining and managing Oracle database systems, including versions 7i to 19c. Education: Holds a master's degree in electrical and computer engineering from New York Institute of Technology, NY (2016). Providing Connectivity to Oracle Databases: More than 11 years of experience in providing connectivity to Oracle databases, ensuring high availability and performance. Assisting Programming Staff with PL/SQL Code: Over 11 years of experience assisting programming staff in debugging triggers, procedures, functions, and packages (PL/SQL Code). Optimizing SQL Execution: More than 11 years of experience in optimizing SQL execution for Oracle SQL procedures, functions, packages, and triggers. Writing and Maintaining UNIX/LINUX Shell Scripts: Over 11 years of experience writing and maintaining UNIX/LINUX shell scripts in HP UNIX and RedHat LINUX environments. Data Modeling: More than 11 years of experience in data modeling, designing and implementing database schemas. Utilization of Oracle RMAN Backup: Over 11 years of experience in utilizing Oracle RMAN for full and incremental backups and cloning databases. Utilization and Administration of Oracle Warehouse Builder: More than 2 years of experience with the utilization and administration of Oracle Warehouse Builder.</p>
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Role and Responsibilities	<ul style="list-style-type: none"> She has provided connectivity to Oracle databases for more than 11 years, ensuring seamless integration and high availability for various applications. Sahithi has assisted programming staff in debugging triggers, procedures, functions, and packages (PL/SQL Code) for over 11 years, enhancing code quality and performance. She has optimized SQL execution for Oracle SQL procedures, functions, packages, and triggers for more than 11 years, improving query performance and reducing execution times.
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	<ul style="list-style-type: none"> Sahithi has written and maintained UNIX/LINUX shell scripts in HP UNIX and RedHat LINUX environments for over 11 years, automating database tasks and improving efficiency. She has extensive experience in data modeling, designing and implementing database schemas for more than 11 years, ensuring data integrity and optimal performance. Sahithi has utilized Oracle RMAN for full and incremental backups and cloning databases for over 11 years, ensuring data protection and quick recovery. She has administered Oracle Warehouse Builder for data integration and ETL processes for more than 2 years, ensuring efficient data management and transformation. Sahithi has led the successful migration of Oracle databases across different platforms, including AIX to Linux, ensuring minimal downtime and data integrity. She has managed Oracle Database environments on Windows OS, ensuring optimal performance, security, and availability, and has applied patches and performed maintenance for CDBs and PDBs.
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SQL Server Database Administrator- Candidate 3

Candidate Name	Nikhila Patlolla		
Resume of Candidate	Resume of the candidate has been attached under appendix 1 of this document		
Period of Performance	Sep 2019 to Feb 2024		
Client Name	Invologix/Verizon		
Contact Name	Bala D	Telephone Number	888 418 0138 ext- 102
Email ID	bala@involgix.com		
Description of Consultant's Mandatory Requirements	<p>Nikhila has over 10 years of experience with the operation, maintenance, and implementation of Microsoft SQL Server databases (SQL Server 2008 and higher), including proficiency in T-SQL and package creation (stored procedures). She has more than 10 years of experience in creating and managing complex stored procedures, triggers, tables, views, and user-defined functions using T-SQL. Nikhila has over 10 years of experience in backup and recovery of SQL Server databases, ensuring data integrity and availability. She has more than 10 years of experience migrating prior versions of SQL Server to SQL Server 2012, including the conversion of DTS packages to SSIS. Nikhila has over 10 years of experience installing, implementing, and monitoring SSIS and SSAS for SQL Server 2008, ensuring efficient data integration and analysis. She has more than 10 years of experience in command line Data Definition Language (DDL) operations and scripting, including creating and modifying database objects such as tables, indexes, views, procedures, and functions..</p>		
Role and Responsibilities	<ul style="list-style-type: none"> Nikhila has extensive experience in the operation, maintenance, and implementation of Microsoft SQL Server databases, including proficiency in T-SQL and package creation. She has created and managed complex stored procedures, triggers, tables, views, and user-defined functions using T-SQL. Nikhila has performed backup and recovery of SQL Server databases, ensuring data integrity and availability. She has migrated prior versions of SQL Server to SQL Server 2012, including the conversion of DTS packages to SSIS. Nikhila has installed, implemented, and monitored SSIS and SSAS for SQL Server 2008, ensuring efficient data integration and analysis. She has experience in command line Data Definition Language (DDL) operations and scripting, including creating and modifying database objects such as tables, indexes, views, procedures, and functions. Nikhila has designed and developed OLAP using MS SQL Server Analysis Services. 		



	<ul style="list-style-type: none"> • She has conducted performance tuning, query optimization, and running database consistency checks with DBCC commands. • Nikhila has provided extensive production support for data warehouses, ensuring smooth data flows and resolving issues related to ETL processes and database performance. • She has developed and managed reports and dashboards using Power BI, enhancing data visualization and business intelligence.
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Business Analyst- Candidate 4

Candidate Name	Rishitha Chowdary Godi		
Resume of Candidate	Resume of the candidate has been attached under appendix 1 of this document		
Period of Performance	October 2021 to April 2022		
Client Name	Smart News International		
Contact Name	Lohith K	Telephone Number	415-254-6397
Email ID	lohith.kothapalli@smartnews.com		
Project Name	IT staff augmentation		

Description of Consultant's Mandatory Requirements	<p>Education: Holds an MBA in Human Resources Management and a Bachelor's degree in Engineering.</p> <p>Application Development: Over 8 years of IT experience, with more than 5 years in Workday HCM, demonstrating proficiency in standard concepts, practices, and procedures within application development.</p> <p>Facilitating Meetings/JAD Sessions: Over 5 years of experience facilitating meetings and JAD sessions to elicit business requirements, operational constraints, and assumptions.</p> <p>Systems Development Life Cycle (SDLC): Extensive experience in all phases of the SDLC, including requirement gathering, analysis, design, development, and testing.</p> <p>Business Systems Analysis: More than 5 years of experience in reviewing, analyzing, and evaluating business systems and user needs, formulating systems to align with business strategies, and preparing detailed documentation.</p> <p>Functional and Technical Specifications: Over 5 years of experience preparing and documenting functional and technical specifications for reporting and data warehouse work, assisting with business intelligence support and enhancements.</p> <p>Relational Database Concepts: Proficient in relational database concepts and client-server concepts, with hands-on experience in SQL Server and other database technologies.</p> <p>Communication Skills: Demonstrated excellent communication skills, effectively interacting with various stakeholders, including project managers, business analysts, database administrators, and application analysts</p>
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Role and Responsibilities	<ul style="list-style-type: none"> • Rishitha Godi has extensive experience in developing and modifying COBOL, CICS, and JCL programs based on technical specifications. • She has been involved in analyzing, designing, and executing custom application features and functions. • Rishitha has planned and implemented process steps as defined in methodologies, ensuring smooth project execution. • She has developed test plans and performed unit and integration testing of software. • Rishitha has provided support after cutover and fixed production defects, ensuring system stability. • She has extensive experience with DB2, including relational database management and optimization. • Rishitha has regularly communicated with project managers, business analysts, and other stakeholders to ensure project alignment and success. • She has participated in sprint calls to gather business requirements and coordinated with global teams for project delivery.
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	<ul style="list-style-type: none"> Rishitha has been involved in data migration and conversion projects, ensuring data integrity and business continuity. She has demonstrated excellent communication skills, effectively interacting with various stakeholders to achieve project goals.
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Programmer Analyst- Candidate 5

Candidate Name	Ankith Mamindala		
Resume of Candidate	Resume of the candidate has been attached under appendix 1 of this document		
Period of Performance	Feb 2019 to June 2024		
Client Name	UniMinds		
Contact Name	Ravi Natarajan	Telephone Number	(630) 926-6390
Email ID	RNatarajan@unimindss.com		

Description of Consultant's Mandatory Requirements	<p>Education: Holds a Master's degree in Computer Science and a Bachelor's degree in Electronics & Communications.</p> <p>Database Management: Over 10 years of experience with database management, documentation project control techniques, data processing concepts, and equipment usage.</p> <p>System Development and Maintenance: More than 10 years of experience developing and maintaining complex systems, evaluating and analyzing system requests, and developing work plans for systems development and maintenance.</p> <p>Communication Skills: Demonstrated excellent communication skills through regular interactions with project managers, business analysts, database administrators, and application analysts across multiple projects.</p>
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Role and Responsibilities	<ul style="list-style-type: none"> Ankith has over 10 years of experience in database management, documentation project control techniques, data processing concepts, and equipment usage, ensuring efficient and effective database operations. He has developed and maintained complex systems for more than 10 years, evaluating and analyzing system requests to create detailed work plans for systems development and maintenance. Ankith has demonstrated excellent communication skills, regularly interacting with project managers, business analysts, database administrators, and application analysts to ensure project alignment and success. He has extensive experience in project management, including planning, execution, risk management, issue management, change management, and operational readiness, adhering to established methodologies. Ankith has led multiple implementation projects for cloud-based applications, managing software technologies like PHP, Java, JavaScript, HTML, and CSS, and ensuring successful project delivery. He has managed stakeholder expectations, provided timely project updates to senior executives, and enabled decision-making by assisting management on key decisions throughout project implementation. Ankith has utilized both Waterfall and Agile methodologies, leading large project teams from requirements gathering through to implementation and support using the full software development life cycle (SDLC). He has extensive experience with Application Lifecycle Management tools like Jira and Azure DevOps, managing end-to-end testing processes and ensuring the quality of deliverables. Ankith has led change management efforts for large-scale ERP implementations, developing strategies to ensure successful adoption of new systems and processes. He has provided training and support, leading training teams, conducting training sessions, and creating training aids to ensure users are well-prepared for new systems and processes.
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Senior Mainframe Application Analyst- Candidate 6





**Technical Temporary Staffing Services
Response to CRFQ # MIS250000001
State of West Virginia
Due Date: October 31, 2024**

Candidate Name	Sunil Dudhe		
Resume	Resume of the candidate has been attached under appendix 1 of this document		
Period of Performance	Jan 2020 to March 2021		
Client Name	Exarca/BCBSA		
Contact Name	Hemant Kumar	Telephone Number	469-661-2158
Email ID	hkumar@exarcainc.com		
Project Name	IT staff augmentation		
Description of Consultant's Mandatory Requirements	<p>Education: Holds a Master's degree in Big Data and IT from the University of Bridgeport, CT, USA (2019). Holds a Bachelor's degree in Mechanical Engineering from the University of Amravati, MAH, India (2003). Mainframe Application Development: Over 12 years of experience in Mainframe Application development using COBOL, CICS, and JCL. Relational Database Experience: Extensive experience with DB2, IMSDB, and VSAM, totaling over 12 years. Analysis and Design Experience: More than 12 years of experience in analysis and design, including creating technical specifications and functional requirements. Lead Analyst/Senior Analyst Role: Over 6 years of experience in senior roles, including Technical Lead and Mainframe Developer Lead, managing teams and projects. Communication Skills: Demonstrated excellent communication skills through regular interactions with project managers, business analysts, and stakeholders across multiple projects.</p>		
Role and Responsibilities	<ul style="list-style-type: none"> • Sunil Dudhe has extensive experience in developing and modifying COBOL, CICS, and JCL programs based on technical specifications. • He has been involved in analyzing, designing, and executing custom application features and functions. • Sunil has planned and implemented process steps as defined in methodologies, ensuring smooth project execution. • He has developed test plans and performed unit and integration testing of software. • Sunil has provided support after cutover and fixed production defects, ensuring system stability. • He has extensive experience with DB2, including relational database management and optimization. • Sunil has regularly communicated with project managers, business analysts, and other stakeholders to ensure project alignment and success. • He has participated in sprint calls to gather business requirements and coordinated with global teams for project delivery. • Sunil has been involved in data migration and conversion projects, ensuring data integrity and business continuity. • He has demonstrated excellent communication skills, effectively interacting with various stakeholders to achieve project goals 		



7. APPENDIX 1- RESUMES OF PLACED INDIVIDUALS

1. Kranthi Nallapu Title Senior Web Application Analyst

SUMMARY OF SKILLS:

- Microsoft Professional with 8 years of professional experience in analysis, design, testing, and implementation of Object-Oriented Programming Concepts (OOPS), client-server applications, N-tier applications, Web and Windows Services-based applications, front-end components, database schemas, build and release pipelines, and cloud-based distributed systems.
- Proficiency in developing backend web and windows API services using WCF (Windows Communication Foundation), Web API using SOAP, REST, and Micro Services.
- Proficiency in creating business/logic and data tiers in C# using Entity Framework RM, Dapper, Code first, and Database first approach for data layers.
- Experience in some of the AWS services including EC2, S3, RDS, Lambda, ECS, Athena, CloudFormation, CodePipeline, CodeCommit, DynamoDB, System Manager, CloudWatch, API Gateway, IAM, and FSX.
- Proficiency in creating unit and integration tests using mustiest, xUnit, and NUnit frameworks.
- Excellent experience with agile scrum, Waterfall, Test-Driven Development (TDD), and Behavior-Driven Development (BDD) methodologies.
- Strong abilities in creating Database Design/Schema, Stored Procedures, Triggers, Views, Functions, Joins, and SQL Queries.
- Experienced in Automating, Configuring, and deploying instances on Azure environments and Data centers.
- Involved in various phases of Software Development Life Cycle (SDLC) Analysis, Design, Development, Implementation, Testing, and API Documentation (using Confluence).
- Ability to draft ARM and Power shell templates to deploy resources to Azure and manage to integrate with pipelines.
- Experience in working on version controller tools like GitHub (GIT), Subversion (SVN), and TFS.
- Hands-on experience in creating and maintaining build and release pipelines using Azure DevOps/Team City pipelines.
- Experience in implementing error handling, exception management, tracing and logging features, and creating and using third-party NuGet packages.
- Excellent experience in reviewing pull requests of team members.
- Experience in requirements gathering, analysis, re-engineering, and Software Configuration Management (Daily Build, Release, and Testing methodology).
- Ability to perform at a high level, meet deadlines, and be adaptable to ever-changing priorities.
- Experience using a client-side MVVM architectural model for building web applications.
- Experience with jQuery UI.
- Experience with Microsoft SharePoint Services/Server.
- Excellent communication skills (both verbal and written) to communicate with various stakeholders including, but not limited to, project managers, business analysts, database administrators, and application analysts as well as business policy staff and workers.

TECHNICAL SKILLS:

- **Languages:** C#.NET, VB.NET
- **Web Technologies:** ASP.NET 5.0/4.0/3.5, ADO.NET, ASP.NET MVC, Web Services, Win Forms, Web Forms, Entity Framework, ASP.NET WebAPI, .Net Core.
- **Front End Web Technologies:** HTML5, CSS3, Bootstrap, JavaScript, TypeScript, JSON, AJAX, jQuery, Angular 10/2, Node.js.
- **Database:** SQL Server, Mongo DB, MY SQL
- **Development Tools:** MS Visual Studio 2015/2017, MS Visual Code, SQL Management Studio.



- **Reporting Tools:** SQL server Reporting services (SSRS) for Crystal Reports
- **Web Servers:** Internet Information Services (IIS)
- **Version Control Tools:** Team Foundation Server (TFS), Git, SVN.
- **IDE & Tools:** JIRA.
- **.NET Frameworks:** .NET Framework 4.8/3.5/3.0

EDUCATION:

- Bachelors in engineering from JNTUH, India 2008-2012
- Masters in computer science from University of the Cumberland's, USA

PROFESSIONAL EXPERIENCE:

Microsoft (August 2021 – July 2022)

Role: .NET Developer Seattle, WA

- Created C# .NET based Business Logic to implement MVC / MVVM and Entity Framework / ADO.NET based Data Access layers.
- Utilized C# .NET-based design patterns, generics, collections, and other advanced language and OOP features to create clean code and encouraged the adaptation of the same across the team.
- Executed effective processes for continuous software development and delivery using user stories, and sprint demos as part of agile methodology for various clients, also incorporated Test Driven and Behavior Driven development as part of the same.
- Assisted Scrum master in creating user stories and technical and functional documentation required for analysis.
- Developed new web pages using ASP.NET.
- As an Administrator, supported .Net applications fixing bugs and enhancing features using JIRA work items.
- Interacting with customer requirements and validations.
- Understanding the latest features like Azure DevOps introduced by Microsoft Azure and utilizing it for existing business applications.
- Worked on Git to maintain source code in Git and GitHub repositories.
- Used Cascading Style Sheets CSS for achieving a uniform look and feel throughout the application.
- Generated various sub-reports using SQL Server Reporting Services.
- Using Validation Controls in ASP.net for validating the Front-end form.
- Implemented user interface using HTML, CSS, AJAX, and JAVASCRIPT.
- Experience with jQuery UI: Implemented interactive UI components using jQuery UI for enhanced user experience.
- Experience with Microsoft SharePoint Services/Server: Collaborated with teams using Microsoft SharePoint Services for document management and team collaboration.
- Excellent communication skills: Communicated effectively with various stakeholders including project managers, business analysts, and database administrators.

Technologies: C#, ASP.NET, Azure, Visual Studio 2022/2019/2017/2015, XML, MS SQL Server 2016/2012, Cosmo DB, PostgreSQL, IIS 7.0, Angular 6, Windows Server 2016 R2, Windows Services, .NET Framework 4.7/4.6.2/4.6.1, TFS, Microsoft Visio, GitHub.

USAA (April 2020 – August 2021)

Role: .NET Developer Plano, Texas

- Mostly involved in fixing the bugs for two different applications that are developed and also involved in changing the layout as per the business requirement.
- Identified the UI components based on the business logic and proposed suitable workflow.
- Involved in developing RESTful Services using .NET Framework 4.7 to support client-side data processing needs and updating the existing API's as per business requirement.
- Working on the migration of mobile application from skava to cloud (Google Cloud) by making the chunk of code to microservices.
- Implemented Business Logic using the concepts of secure coding features and Object-Oriented programming (OOP).



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Due Date: October 31, 2024**

- Worked on Visual Studio 2015/ .Net CORE 1.0 Framework to implement Business Logic.
- Used REST services to perform CRUD operations on the database server over HTTP with GET, POST, PUT, DELETE verbs.
- Developed ASP.NET web pages (C# code behind) for authentication, registration, maintenance, documents uploading and faculty approval system.
- Developed the classes using C#, which incorporate N-tier architecture and database connectivity.
- Involved in developing the various UI pages using Angular2, Typescript, jQuery, Bootstrap and HTML5, CSS3.
- Experience in working with Microsoft SQL server 2014,2016, MongoDB, and MySQL.
- Strong Skills in developing 3-Tier and N-Tier Architecture systems deployed on windows platform and web applications.
- Used APIGEE Management APIs for certain operations.
- Designed FACADE design patterns for APIGEE using JAVA platform.
- Worked on transition from legacy products to newer version of APIGEE Edge.
- Configuring windows APIGEE servers using FTP and HTTP protocols.
- Used APIGEE Killer to check the performance of each component of APIGEE product and fixed lots of issues.
- Using APIGEE configuration and generated proxies service discovery definition, telemetry definition, logging and security.
- Configured Staging and Testing and Production environment for APIGEE Edge and APIGEE cloud-based sites.
- Implemented Google Firebase Cloud Firestore and Authentication to provide database and authentication services to the application.
- Troubleshooting and monitoring API proxies running on APIGEE using Trace tool.
- Developed in Agile\Scrum atmosphere to work on .Net core\Full stack utilizing MediatR, Fluent & Entity Framework.
- Implemented business logic using C# and created REST Services using ASP.NET WebAPI and C# to expose analytics data to the clients and host them in IIS.
- Involved in deployment of applications on Azure server by creating packages.
- Designed and developed the web application in ASP.NET Web API.
- Implemented the connectivity to the database using ADO.NET Entity framework.
- Designed Single Page Applications (SPA) with dynamic User Interface via Angular 2 by developing new user-facing features, using HTML5, CSS3, Bootstrap, JavaScript, Typescript, jQuery, JSON, NodeJS, and SQL Server.
- Worked on Bootstrap 4.0 and customized the default CSS of Bootstrap according to the requirements.
- Worked on MongoDB.
- Used Angular2 features Controllers, custom directives filters and AJAX to maintain the Rich and Responsive UI for the application.
- Writing business logic code in C# code behind files to read data from database stored procedures.
- Experience in writing T-SQL queries in creating views and stored procedures in SQL Server. Used joins, unions to get data from different tables and databases.
- Experience with jQuery UI: Enhanced user interfaces using jQuery UI components.
- Experience with Microsoft SharePoint Services/Server: Utilized Microsoft SharePoint Services for team collaboration and document management.
- Excellent communication skills: Effectively communicated with stakeholders including project managers, business analysts, and application analysts.

Environment: Visual Studio 2017, C#. NET, ASP.NET, ADO.NET Entity framework, LINQ, WebAPI, SQL Server 2014, Visual Studio Code, Web Forms, HTML5, CSS3, Bootstrap, jQuery, Angular 2, TypeScript, NodeJS, JSON, AJAX, Unit, Team Foundation Server (TFS), IIS.



Sam's club (Jan 2019 – Feb 2020)

Role: .NET Developer San Bruno, California

- Designed and developed UI using C#, ASP.NET MVC.
- Developed interactive pages of the application using ASP.NET Web Forms pages with C# .NET for the code behind modules.
- Extensively used ASP. Net features like Grid View, Details View, List View and other controls for displaying data.
- Developed ASP. Net User Controls for navigation and dynamically building the contents of Web Forms.
- Designed Single Page Applications (SPA) with dynamic User Interface via Angular 2 by developing new user-facing features, using HTML5, CSS3, Bootstrap, JavaScript, Typescript, jQuery, ASP.NET, ASP.NET MVC, WebAPI, and SQL Server.
- Developed solutions for diverse programming scenarios in C#, Object Oriented Programming (OOPS).
- Implemented Error Handling Activities in the Workflow Application.
- Using Azure Cloud services performed various web operations in Azure App Service.
- Worked on cloud computing using Windows Azure and SQL Server Azure.
- Worked with Microsoft Windows Azure includes a complete set of enterprise-ready data services, including Windows Azure Storage and SQL Databases.
- Using Azure diagnostics to collect diagnostic data from worker role and web role.
- Developed background process infrastructure on top of Windows Azure Queues.
- Developed 3-Tier Application with UI, Business and Data Access layers using ASP.NET, C#.
- Responsible for Designing and developing various abstract classes, interfaces, classes to construct the business logic using C# with OOP implementation.
- Configuring infrastructure for deployment of Middleware application through APIGEE.
- Troubleshooting and monitoring API proxies running on APIGEE using Trace tool.
- Creating API proxies with Traffic management, Mediation policies, Security Policies and Java callout policies.
- Responsible to deploy all the APIGEE message processors and routers in dev, test and staging and production.
- Analyze information to determine, recommend, and installation of a new APIGEE on-premises.
- Implemented the connectivity to the database using ADO.NET Components.
- Used JSON to transmit data between Server and Web Application, an alternative to XML Serialization.
- Wrote stored procedures, Joins Triggers to process large collection of products and used Data Reader, Data Adapter, Command and Dataset for retrieving data from database using MongoDB.
- Designed the master page to provide various pages in this module to keep a consistent look and involved using Angular2, Java Script, CSS3, HTML.
- Implemented Unit Testing, Integration Testing.
- Involved in Designing and Development of database Tables, views, triggers and stored procedures for SQL server.
- Generated reports using the SQL Server Reporting Services (SSRS).

Environment: .NET Framework 3.5, APIGEE Edge, APIGEE cloud, APIGEE, Visual Studio 2017, ASP.NET 4.0, C#, ADO.NET, Angular2, Web Services, Java Script, MVC, Type Script, HTML, CSS3, SQL Server 2016.

Norfolk Southern (April 2017 – Dec 2018)

Role: .NET Developer Norfolk, Virginia

- Involved in the complete Software Development Life Cycle (SDLC) for development process and AGILE, SCRUM including Analysis, Design, Implementation, Testing and Maintenance.
- Wrote technical documentation with UML notations such as use cases, class diagrams, and sequence diagrams.



- Used ASP. Net and C# for developing application.
- Involved in building a rich web experience using JavaScript. Developed the application using n-tier architecture.
- Developed the user interface and worked collaboratively with agile scrum team on the design and development of application based on MVC pattern using AngularJS, HTML5 and CSS3.
- Created a SPA (Single Page Application) and responsive web application using AngularJS, Bootstrap and CSS3.
- Responsible for designing the ASP.NET application authentication using .NET Framework, Model View Controller MVC and IIS security model.
- Used ASP.NET MVC4 framework to support the use of Dependency Injection to inject objects into a class, instead of relying on the class to create the object itself.
- Used JSON to transmit data between Server and Web Application, an alternative to XML Serialization.
- Created and implemented custom workflows for site core.
- Worked on security issues related to user authentication and authorization.
- Generated reports using Crystal Reports for user accounts.
- Extensively worked on site core platforms like Web Content Management.
- Implemented AJAX controls and functionality in the web forms.
- Used jQuery for a better interaction with the application.
- Utilized jQuery AJAX library to call Web API to populate dropdown list and used jQuery UI autocomplete to call action method in controller to implement autocomplete.
- Experienced in developing web services.
- Extensively Used TFS (Team Foundation Server) for the maintenance and status of the developers for development of application.
- Implemented the connectivity to the database using ADO.NET Components.
- Written stored procedures, Triggers, Packages using SQL Server 2014.

Environment: Visual Studio 2015, .Net 4.0, C#, ADO.Net Entity framework, ASP.NET 4.0, jQuery, LINQ, CSS, AJAX, Web Forms, User Controls, Custom Controls, MVC, SQL Server 2014, Team Foundation Server 2012, jQuery, AngularJS.

Wells Fargo (Nov 2016 – Mar 2017)

Role: .Net Developer Boston, MA

- Developed Web Interface using jQuery Mobile, Java Script, HTML, JSON, CSS and HTML5, Ajax, Web service, .Net MVC, and Phone gap.
- Wrote extensive HTML5, CSS3 and JavaScript code to build dynamic pages using Eclipse.
- Defined new validations through AngularJS and validated form fields using HTML5.
- Used C# developing the business logic and implemented the Object-Oriented Programming Functionalities.
- Created projects, VPC's, Subnetwork's, GKE Clusters for environments QA3, QA9 and prod using Terraform Created projects, VPC's, Subnetwork's, GKE Clusters for environments.
- Leveraged on AngularJs for Model-View-View Model (MVVM) pattern.
- Followed MVC Structure to develop Application. MVC frameworks used to increase productivity and maintainable code. Worked with Bootstrap for compiling CSS, JavaScript and building the System with the convenient methods with AngularJs.
- Visual Studio 2008 is utilized as the IDE tool for the management of the project and controls as they are developed and deployed.
- Worked on GKE Topology Diagram including masters, slave, ingress controllers GKE Diagram including masters.
- Used ASP.NET, Master Pages, User and custom controls in developing the front-end application.
- Extensively used jQuery plug-ins, Ajax Queue, Search plug-in, calendar plug-in, AJAX-queue plug-in.



**Technical Temporary Staffing Services
Response to CRFQ # MIS250000001**

State of West Virginia

Due Date: October 31, 2024

- Designed new classes and functionalities using various jQuery components for CRM application for customer service.
- Used AJAX and JSON to make asynchronous calls to the project server to fetch data on the fly.
- Implemented Google Firebase Cloud Firestore and Authentication to provide database and authentication services to the application.
- Analyzed the response of JSON in order to update DOM.
- Web development including standardizing the toolsets used from Eclipse to using GIT for source control.
- Using AngularJS created custom directives for data manipulations and to display data in company standard format in UI.
- Building Single Page Applications (SPAs) with AngularJS.
- Implemented JSON parsing code for different application.
- Developing customer facing software for managing advertisements using AngularJS.
- Used agile methodology for software development.
- Evaluate the request for enhancements and analyze the high priority bugs.
- Refine and iterate user experience by designing new modules and interfaces in a complex, responsive site.
- Develop system test criteria and participate in systems testing.

Environment: HTML5, CSS3, JavaScript, jQuery, AJAX, AngularJS, Bootstrap, JSON, C#, ASP.NET, .NET MVC, VS 2010.

Surify Systems (Oct 2014 – Nov 2015)

Role: .NET Developer Hyderabad, India

- Followed Agile methodology to implement the project and closely worked with business users to understand the requirements and provided estimates, daily & weekly status reports to the client on progress of the tasks.
- Analyzing the change requests and performed the impact analysis for a specific change proposal.
- Designed the Master page to provide various pages in this module to keep consistent look and involved using HTML, and JavaScript, CSS3.
- Designed and developed the web application in ASP.NET 2.0.
- Designed UI using latest AJAX controls/features and ASP.NET tools (Master pages, Site navigation maps).
- Used ADO.Net Entity framework 6 ORM tool for Database operations.
- Responsible for creating table structures, functions and views in the Claimant module using SQL Server.
- Used T-SQL, dynamic SQL in created complex stored procedures for generating quarterly Payment summary reports.
- Developed business and data access components using C#, and ADO.Net 2.0.
- Developed Online Application to let club members to look up their own personal information, include Name, member status, and enrolled training program.
- Used Validation Controls in ASP.NET 2.0 for validating Front-end forms.
- Implemented the connectivity to the database using ADO.NET Components.
- Worked on loading and writing XML files using a Dataset, Standard Monthly, Weekly and Daily reports were saved as XML files.
- Involved in Designing and Development of Database tables, Triggers, Stored Procedures using SQL Server 2012.
- Participated in daily standup meetings with the whole team to discuss about the progress of the application development.

Environment: Net Framework 2.0, Visual Studio 2015, SQL Server 2012, ASP.NET 2.0, C#, ADO.Net 2.0, XML, Web Services (Windows IIS), HTML, JavaScript





2. Sahithi Varma Hanumanthu Senior Application Oracle Database Administrator

Professional Summary:

- With 11+ years of experience as an Oracle Database Administrator, including expertise in Oracle Cloud Infrastructure (OCI), I possess a comprehensive skill set in database administration, production support, installation, configuration, upgrades, patching, performance tuning (including SQL tuning and optimization), backup and recovery (RMAN), space management, database security (including user management and encryption), database cloning, migration (across platforms and using Transportable Tablespaces), disaster recovery (including Data Guard), shell scripting for automation, and documentation. Additionally, I have experience with Oracle RAC, ASM, OEM, managing high-availability environments, and version control using Git for managing database scripts and configuration files.
- Extensive expertise in database administration for Oracle 7i, 9i, 10g, 11g, 12c, 18c, and 19c with significant experience managing large-scale database environments and mission-critical systems.
- Excellent experience in installation, setup and configuration of Oracle 19c, 18c and 12c in RHEL, Sun Solaris, IBM AIX and Windows Environments.
- Having hands on experience in management and database administration of Oracle applications on Exadata Quarter RACK and Half RACK platforms.
- Expertise in upgrading the databases from Oracle 11g to Oracle 12c and Oracle 12c to 18c and 19c versions.
- Configured OMS and OEM on RHEL and Windows Server.
- Oracle Cloud expertise in administration and in compute Provisioning database and application computes as requested by the application team.
- Working Experience with Oracle Data Guard (ODG).
- Working Experience with RAC (Grid) and ASM.
- Executed Oracle database migrations within the same platform and from AIX to Linux.
- Carried out migrations from RAC to non-RAC environments according to client requirements.
- Created Read Replica Database for Production Database.
- Experience in Database Migration from Linux to RDS Database.
- Experience with Database Migration from Non-Cloud Servers to Cloud Servers.
- Working experience with Database Upgrades.
- Used TOAD, SQL Loader for Databases activities.
- Experience with High Availability features (RAC and DataGuard).
- Excellent knowledge in logical backups, Hot/Cold Backup and Recovery and Cloning of databases using RMAN.
- Experience in complete recovery, incomplete recovery, recovering data files, tablespaces, control files, block corruption.
- Designed and implemented comprehensive data protection strategies using Oracle ZDLRA, ensuring continuous data backup with zero data loss.
- Utilized ZDLRA's Real-Time Redo Transport to protect Oracle databases, capturing every transaction instantly for robust data recovery.
- Configured incremental forever backup strategy in ZDLRA, reducing storage costs and backup windows while maintaining full data recoverability.
- Optimized backup processes by integrating Oracle ZDLRA with Oracle RMAN, significantly reducing backup times and storage requirements.
- Managed and automated backup retention policies within ZDLRA to align with organizational data retention requirements.
- Conducted regular backup and recovery drills using ZDLRA to ensure readiness for disaster recovery scenarios and validate backup integrity.
- Designed and developed custom web applications using Oracle APEX for internal and external business processes.



- Managed APEX environments, including upgrades, installations, and patches.
- Created and maintained interactive reports, forms, charts, and dashboards using Oracle APEX.
- Good exposure to oracle technologies like AWR, ASM and data pump Export and Import.
- Prepared Standard Operating Procedure Documents.

Technical Skills:

- Databases: Oracle 19c, 18c, 12c, 11g, 10g, and 9i & MS-SQL Server 2008R2, 2012 & 2014, 2019.
- Oracle Products: Golden gate, Oracle Exadata DMA(X9,X10), Data Guard Broker, OEM, RMAN, ASM, RAC, APEX.
- Programming Languages: SQL, PL/SQL, JAVA, C, C++
- Operating systems: Linux, RHEL, AIX, Solaris, Windows XP, 2003, 2008, 2010 and 2012.
- Other Tools: SQL Developer, TOAD, SSMS.
- Ticketing Tools: Siebel, ISM, Service Now, Jira, CAS Dash Board.
- Automation Tools: GIT, Rundeck.

Education Details:

- Master's in electrical and computer engineering New York Institute of Technology, NY 2016

PROFESSIONAL EXPERIENCE

Database Engineer/Oracle DBA

Aug 2019 – Nov 2023

CUNA Mutual Group, WI

- Implemented and managed a 2-node RAC setup on production databases for high availability.
- Provided support for databases ranging from Oracle 7i to 19c.
- Administered Oracle Database environments on Windows OS, ensuring high performance, robust security, and continuous availability.
- Led the successful migration of Oracle 12c to Oracle 19c, ensuring seamless transition with minimal downtime.
- Performed pre-upgrade compatibility checks, schema validations, and database optimizations post-migration.
- Executed Oracle database migrations within the same os platform and from AIX to Linux.
- Carried out migrations from RAC to non-RAC environments according to client requirements.
- Implemented Oracle Transportable Tablespaces (TTS) to efficiently move large volumes of data across Oracle databases with minimal downtime.
- Migrated large databases across different platforms using Transportable Tablespaces, ensuring data consistency and integrity throughout the process.
- Performed cross-platform database migrations utilizing TTS, significantly reducing the migration time compared to traditional methods.
- Set up Data Guard environments for production databases.
- Configured RMAN backups for newly created databases.
- Set up RMAN catalog for centralized backup management, monitoring, and retention policy enforcement.
- Developed and optimized Unix/Linux Shell scripts to automate Oracle database backup processes, improving efficiency and reducing manual intervention.
- Automated full and incremental backups using RMAN and custom Shell Scripts, ensuring daily data protection and compliance with backup policies.
- Automated archive log retention, deletion, and transfer using Shell scripts and RMAN, reducing storage overhead and preventing log saturation issues.
- Developed and implemented custom Unix Shell scripts to monitor and remove trace, trim and audit files as per standards, and automated schema/table refresh as per the need.
- Configured a single-node 13.5 OEM and integrated databases for monitoring.
- Installed and configured Oracle Enterprise Manager (OEM) agents on Windows servers, enabling proactive monitoring and management of Oracle database environments.



- Authored and shared knowledge base articles on completed work with the team.
- Automated patching processes and RMAN active cloning based on business needs.
- Performed database upgrades from Oracle 12c to 19c and 18c to 19c.
- Optimized database performance by implementing SQL Baselines to stabilize execution plans and ensure consistent query performance.
- Conducted SQL Profiling to analyze and understand query execution behavior, identifying high-impact SQL statements for tuning.
- Applied SQL Tuning Advisor recommendations to enhance the performance of critical SQL queries, reducing execution times and improving overall database efficiency.
- Monitored and adjusted SQL execution plans using SQL Plan Baselines, preventing performance regression during database upgrades and changes.
- Reduced resource consumption by implementing optimized execution plans through SQL Profiling and Tuning Advisor, leading to significant improvements in response times.
- Implemented Adaptive SQL Plan Management to automatically evolve SQL Plan Baselines, ensuring the database adapts to changing workloads without compromising performance.
- Analyzed AWR (Automatic Workload Repository) and ASH (Active Session History) reports to identify and resolve performance bottlenecks at the SQL level.
- Conducted RMAN point-in-time recovery and instance recovery.
- Managed change management processes for all database modifications.
- Having experience in Migrating and Decommissioning of SQL Servers / SQL Server databases as per requirement.
- Experience in Installation, Configuration of SQL Servers with Latest Service Packs & Cumulative Updates.
- Monitoring and troubleshooting Log shipping, Replication, Always On and Clustering alerts.
- Creating a server level / database level roles & granting them a necessary permissions & adding specific user account to that role.
- Applying the Latest Service packs & Cumulative updates on SQL server Standalone / Cluster Instances.
- Analyzing long-running queries and tuning the same to optimize application and system performance.
- Performing SQL Server Health Checks.
- Led and managed a team of 6 members.
- Provided connectivity to Oracle databases and optimized SQL execution for Oracle SQL procedures, functions, packages, and triggers.
- Assisted programming staff in debugging triggers, procedures, functions, and packages (PL/SQL Code).
- Wrote and maintained UNIX/LINUX shell scripts in HP UNIX and RedHat LINUX environments.
- Utilized Oracle RMAN for full and incremental backups and cloning databases.
- Administered Oracle Warehouse Builder for data integration and ETL processes.

Oracle DBA

Aug 2018 - Jul 2019

ADP, NJ

- Worked on 4 Node RAC on Production Database for High Availability.
- Applied Quarterly patches for Oracle Database.
- Configured and deployed Oracle Database services on OCI, ensuring high availability and scalability.
- Managed database user accounts and roles within OCI, ensuring compliance with security best practices.
- Migrated databases from local servers to Oracle Cloud Infrastructure (OCI).
- Managed Oracle Database environments on Windows OS, ensuring optimal performance, security, and availability.
- Database Monitored through OEM 13c Cloud control.
- Configured Multi Node OMS.



- Installation & upgradation of OEM to the latest release.
- Installed and configured Oracle OEM agents on Windows servers for efficient database monitoring and management.
- Applied RU (release update) on Single and Multi-Node OMS for every Quarter.
- Migrated Databases from One server to another server with minimal down time.
- Led the cross-version migration of Oracle databases conducting thorough compatibility assessments and ensuring minimal downtime through strategic planning and execution.
- Install and configure Oracle GoldenGate on various platforms.
- Implement and manage real-time data replication between heterogeneous databases using Oracle GoldenGate.
- Configure and manage bi-directional and uni-directional replication processes.
- Perform regular maintenance tasks such as upgrading GoldenGate software and applying patches.
- Identify and resolve issues related to GoldenGate replication and configuration.
- Working experience in Oracle Data Guard.
- Troubleshoot and resolve log gap in Data Guard Configuration.
- Experience with Change Management for all the database changes.
- Worked on Export and Import for Schema Refresh.
- Expertise in setting up and maintaining Oracle 12c/19c Container Databases (CDBs) and Pluggable Databases (PDBs).
- Applied patches and performed maintenance for CDBs and PDBs, including PSU patches, ensuring the database environment remains secure and up to date.
- Handled troubleshooting, performance tuning, and security management for Oracle databases on Windows.
- Designed and developed custom web applications using Oracle APEX for internal and external business processes.
- Managed APEX environments, including upgrades, installations, and patches.
- Created and maintained interactive reports, forms, charts, and dashboards using Oracle APEX.
- Integrated Oracle APEX applications with external systems using RESTful Web Services and APIs.
- Developed and maintained RESTful services for data sharing between Oracle APEX and third-party platforms.
- Applied Patches to backup appliance ZDLRA.
- Worked closely with Oracle Support to troubleshoot and resolve critical issues during the ZDLRA patching process, minimizing impact on operations.
- Documented the ZDLRA patching process, including step-by-step procedures, issues encountered, and resolutions, to create a knowledge base for future patching activities.
- Utilized ZDLRA's Real-Time Redo Transport to protect Oracle databases, capturing every transaction instantly for robust data recovery.
- Configured incremental forever backup strategy in ZDLRA, reducing storage costs and backup windows while maintaining full data recoverability.
- Managing the backups on a regular basis.
- Worked on Dom 0, Dom U patching on EXACC with Oracle Engineers.
- Password change on all Exadata databases for every six months by using DBSCLI utility.
- Running Stats Pack, ASH, AWR reports as required and analyzing them.
- Provided connectivity to Oracle databases and optimized SQL execution for Oracle SQL procedures, functions, packages, and triggers.
- Assisted programming staff in debugging triggers, procedures, functions, and packages (PL/SQL Code).
- Wrote and maintained UNIX/LINUX shell scripts in HP UNIX and RedHat LINUX environments.
- Utilized Oracle RMAN for full and incremental backups and cloning databases.
- Administered Oracle Warehouse Builder for data integration and ETL processes.

Sr Oracle DBA/SRE
Mar 2017 – Jul 2018
Ernst & Young, GA



- Having a good understanding of Oracle Cloud Infrastructure.
- Infrastructure provisioning using Terraform and Ansible.
- Understanding the Scripts which are written in Python and Json.
- Running CI/CD pipelines which are written in Python by using GIT and Provisioning the computers by using Rundeck jobs where the scripts are written by using JSON.
- Experienced in Oracle GoldenGate installation, configuration, troubleshooting, GoldenGate EXTRACT and REPLICAT issues.
- Supporting multiple databases for Production, Development, Test and Staging purposes.
- Applying upgrade patch, maintenance (opatch) Patches on all the Exadata databases.
- Exporting and importing at database level, schema level and object level using Datapump and traditional Exp & Imp utilities.
- Installation of Oracle 11g/10g RAC and Standby Database for High Availability and Disaster Recovery purpose.
- Installation and Upgradation of APEX.
- Installing and Upgradation of ORDS and Deploying ORDS in weblogic for configuring APEX.
- Managed and maintained Oracle APEX workspaces, including creation, configuration, and security settings for multiple applications.
- Administered user roles and privileges within Oracle APEX environments, ensuring secure access to development and production applications.
- Created, cloned, and dropped PDBs, utilizing Oracle's multitenant features to efficiently manage multiple databases within a single CDB environment.
- Implemented and maintained Data Guard configurations for CDBs to ensure high availability and disaster recovery for critical applications.
- Configuring and Administering Oracle Connection Manager (CMAN) which is a proxy server that forwards connection requests to databases or other proxy servers.
- Good Experience in Provisioning Services in OCI by using Rundeck.
- Cloning the databases and Restorations from Production to Test & QA environments using RMAN and PDB to PDB refresh using various methods.
- Provided performance tuning of Oracle Databases on Exadata.
- RMAN point in time recovery and Instance recovery done.
- Worked on the migration of Oracle databases.
- Applied Patches for every Quarter for Standalone and DataGuard Databases.
- Upgrade and Migration of Database from 10g to 11g and 11g to 12c applying patches whenever required.
- Monitoring and optimizing the performance of the Database.
- Capacity planning: Allocate system storage and plan future storage requirements.
- Creating OEM alerts that provides notifications.
- Responsible for setting and managing USER MANAGEMENT, SPACE MANAGEMENT, Granting required privileges to users.
- Provided connectivity to Oracle databases and optimized SQL execution for Oracle SQL procedures, functions, packages, and triggers.
- Assisted programming staff in debugging triggers, procedures, functions, and packages (PL/SQL Code).
- Wrote and maintained UNIX/LINUX shell scripts in HP UNIX and RedHat LINUX environments.
- Utilized Oracle RMAN for full and incremental backups and cloning databases.
- Administered Oracle Warehouse Builder for data integration and ETL processes.

Oracle DBA

Jan 2016 – Feb 2017

Charter Communications, CO

- Worked on 4 Node RAC on Production Database for High Availability.
- Applied Quarterly patches for Oracle Database.
- Worked on Full and Half RACK Oracle Exadata Database Machine Administration.
- Troubleshoot and resolved log gap in Data Guard Configuration.



- Running Stats Pack, ASH, AWR reports as required and analyzing them.
- Database Monitored through OEM 12c Cloud control.
- Applied Patches for every quarter.
- Working experience in Oracle Data Guard.
- Created and Configured Oracle GoldenGate.
- Configured Golden Gate across PDB to Non-PDB environment.
- Configured and managed Oracle RMAN for automated backups, ensuring robust data protection and recovery strategies across Oracle 12c and 19c environments.
- Designed backup strategies including full, incremental, and differential backups, optimizing storage and minimizing recovery times.
- Implemented RMAN scripting for database Active Cloning, backup validation, and recovery testing to ensure high availability and business continuity.
- Automated backup scheduling using shell scripts and RMAN commands, integrating with OS cron jobs for regular execution.
- Performed RMAN recovery, including point-in-time, full, and archival log recovery, ensuring data integrity and business continuity in case of failures.
- Developed and implemented backup strategies, including full, incremental, and differential backups, optimizing storage utilization and minimizing recovery time objectives (RTO).
- Scheduled and executed RMAN backups using Unix/Linux shell scripts and cron jobs, automating routine tasks and enhancing operational efficiency.
- Experience with Change Management for all the database changes.
- Performed seamless migration and upgrade of databases from non-CDB to CDB architectures, ensuring minimal downtime.
- Worked on Migration from RHEL Server to Exadata Oracle Database.
- Worked on Export and Import for Schema Refresh.
- Provided connectivity to Oracle databases and optimized SQL execution for Oracle SQL procedures, functions, packages, and triggers.
- Assisted programming staff in debugging triggers, procedures, functions, and packages (PL/SQL Code).
- Wrote and maintained UNIX/LINUX shell scripts in HP UNIX and RedHat LINUX environments.
- Utilized Oracle RMAN for full and incremental backups and cloning databases.
- Administered Oracle Warehouse Builder for data integration and ETL processes.

Oracle/SQL DBA

Jun 2015 – Dec 2015

Baker Hughes, Houston - TX

- Installed Oracle database and Oracle Grid Infrastructure software on IBM clusters.
- Worked on 24X7 support using snow application.
- Experience in On-call support.
- Worked on Table space management, User Management.
- Worked on DB Upgrade on single instance database.
- Transferring the data between one database to another database using Data Pump, Core DB Backup.
- Worked on Documentation and Build Plan for Database Upgrades and Patches.
- Good working experience with OEM 12c cloud control.
- Good Experience in Patching (PSU) Single instance.
- Automated Oracle PSU (Patch Set Update) patching using Shell scripts, streamlining the process and reducing manual intervention for enhanced efficiency and consistency in database maintenance.
- Worked on Trouble Shooting on GoldenGate lag /Abend/network/out-of-sync issues on different versions such as 12.3c, 19.1c.
- Monitored and maintained GoldenGate processes including troubleshooting, creating Data Pumps, Extracts, Replicate and Trail files.
- Working experience in Oracle Data Guard.
- Implemented Oracle GoldenGate from Production to Test environment.
- Created custom KEYS on IAM for AWS.



- Created Oracle Database on AWS RDS Service, created Tablespaces and Users.
- Worked on Database migration from On-Premises to AWS RDS Oracle Database.
- Worked on Oracle Exadata server for infrastructure and in other similar projects.
- Experience in Migration & Upgrade across SQL Server versions and infrastructure servers.
- Managing database environment with Always on as a HADR solution, administering and set up high availability failover clusters & Always On availability groups.
- Experience in Setup, configure, troubleshoot, and manage SQL clustering (active/active, active/passive), Mirroring, Replication, Log shipping.
- Patching of SQL instances to keep it updated with the latest security updates/patch levels and latest features, patching, and upgrading the service packs.
- Provided connectivity to Oracle databases and optimized SQL execution for Oracle SQL procedures, functions, packages, and triggers.
- Assisted programming staff in debugging triggers, procedures, functions, and packages (PL/SQL Code).
- Wrote and maintained UNIX/LINUX shell scripts in HP UNIX and RedHat LINUX environments.
- Utilized Oracle RMAN for full and incremental backups and cloning databases.
- Administered Oracle Warehouse Builder for data integration and ETL processes.

Oracle DBA

Apr 2012 – Dec 2014

Mind Tree, India

- As an Oracle DBA, Installation, configuration, maintenance and tuning of Oracle 11g and 10g.
- Daily database administration tasks including backup and recovery through RMAN.
- Performed data transfer using Export and Import.
- Created Build Plan for Quarterly Patches and Database Upgrades.
- Worked on Database Health Check for every Quarter.
- Created Database Links from DEV Database to TEST Database.
- Worked on Exports and Imports for Schema Refresh task.
- Installation and configuration of Oracle Enterprise Manager Cloud Control 12c.
- Involved in Installation and configuration of Oracle 10g & 11gRAC using Cluster ware and ASM.
- 24x7 remote support and on call Database support for Database developers & end-users.
- Experienced in implementing Oracle Database Patches.
- Implemented Oracle Dataguard for PROD Environments.
- Successfully configured and installed Oracle Golden Gate for replication.
- Helped in developing applications based on Oracle Exadata platforms.
- Installation and configuration of OEM 12c on RHEL.
- Worked with application team to resolve conflict handlers and the replication issues.
- Experienced in Design, implementation and generating documentation of Oracle 11g Data Guard.
- Implemented Data guard, creating both Logical and Physical Standby databases in 10g & 11gRAC environment for the Production databases.
- 24x7 Production database administration, support and monitoring to ensure a proactive problem recognition and resolution of database issues.
- Provided instance level performance monitoring and tuning for Event Waits, Sessions, Physical and Logical I/O and Memory Usage.
- Made performance improvements to the database by building Partitioned tables, Index Organized Tables, Materialized Views and Bitmap Indexes.
- Configured and scheduled Shell scripts in crontab for removing old backup pieces which are going to tape.
- Performance tuning of Queries by maintaining Aggregates, Compression, partition, indexing and use of Hints, Stored outlines, Statistics for the same.
- Created Users, Privileges, Roles in Oracle Database.
- Used RMAN (Recovery Manager) utility to take backups.
- Applying security patches both Server side and Client side and Performed testing.



**Technical Temporary Staffing Services
Response to CRFQ # MIS250000001**

State of West Virginia

Due Date: October 31, 2024

- Cloned schemas, objects and data on new server using exports from 9i database and imported in 10g using Oracle data pump.
- Provided connectivity to Oracle databases and optimized SQL execution for Oracle SQL procedures, functions, packages, and triggers.
- Assisted programming staff in debugging triggers, procedures, functions, and packages (PL/SQL Code).
- Wrote and maintained UNIX/LINUX shell scripts in HP UNIX and RedHat LINUX environments.
- Utilized Oracle RMAN for full and incremental backups and cloning databases.
- Administered Oracle Warehouse Builder for data integration and ETL processes.



3. Nikhila patola SQL Server Database Administrator

PROFESSIONAL SUMMARY:

- Over 10 years of IT experience as an MS SQL Server Developer 2014/2012/2008/2005 in various industry verticals like Health Care, Finance, Telecommunication, and Insurance.
- Experience in developing and managing reports and dashboards using Power BI.
- Extensive experience in MS SQL Server 2014/2012/2008/2005 BI tools (SSDT) like SQL Server Integration Services (SSIS), SQL Server Reporting Services (SSRS), and SQL Server Analysis Services (SSAS).
- Designed and developed OLAP using MS SQL Server Analysis Services.
- Experience in Performance Tuning, Client/Server Connectivity, Query Optimization, running database consistency check with DBCC Commands.
- Extensive experience in using T-SQL for developing complex Stored Procedures, Triggers, Tables, Views, and User Defined Functions.
- Used Power BI, Power Pivot to develop data analysis prototypes, and used Power View and Power Map to visualize reports.
- Experience in database design and development using SQL Azure, Microsoft SQL Server, and Microsoft Access.
- Used Data Modification Language (DML) to insert and update data, satisfying the referential integrity constraints.
- Created SQL reports, data extraction, and data loading scripts for different databases and schemas.
- Involved in designing and implementing dynamic monthly partitions in SSIS with complex process scripts for optimizing the cube processing inside the Tabular Model.
- Designed dynamic row level security for the entire global procurement team with different levels of users utilizing complex DAX functions within the SSAS tabular model.
- Hands-on working experience with analyzing query plans, managing indexes, and locks, troubleshooting deadlocks.
- Highly experienced in a complete cycle of SQL Server Integration Services (2012/2008/2005), Packages (Developing, Deploying, Scheduling, Troubleshooting, and monitoring) for performing data transfers and ETL purposes across different servers.
- Developed Tableau visuals for Controls and Compliance team mapping banking regulations to internal policies, standards, and processes to be used in presentations.
- Excellent in using all kinds of SQL Server Constraints and Dynamic-queries.
- Highly proficient in dealing with Complex Stored Procedures, Views, Data Import/Export, System Views, and functions.
- Provided extensive Production Support for Data Warehouse for internal and external data flows to Oracle DBMS from ETL servers via remote servers.
- Developed Tableau workbooks from multiple data sources using Data Blending.
- Experience in Extraction and Migration of data from various data sources like Excel, MS Access, and Oracle to MS SQL Server by using import/export Wizard, DTS/SSIS, BCP, and Bulk Insert utilities.
- Designed and implemented database schemas using DDL statements.
- Created and modified database objects, including tables, indexes, views, procedures, and functions.
- Utilized DDL constraints to ensure data integrity, including PRIMARY KEY, FOREIGN KEY, UNIQUE, and CHECK constraints.
- Wrote and optimized DML statements, including INSERT, UPDATE, DELETE, and MERGE.
- Utilized subqueries and common table expressions (CTEs) to perform complex data operations.
- Strong Experience in writing, debugging, fine-tuning, and optimizing complex Stored Procedures, Cursors, and Triggers in SQL Server by analyzing the Query Execution Plan and using the Profiler.
- Experience in providing Logging, Error Handling by using event handlers and custom logging for SSIS Packages.



- Migrated all the MySQL Database tables to Oracle data source.
- Extracted data from various sources like DB2, Oracle, Flat files, and XML files and loaded into Fact and Dimension tables of data warehouse.
- Converted business requirement into high level and low level design.
- Designing and customizing data models for Data warehouse supporting data from multiple sources on real time.
- Extracted data from different flat files, MS Excel, MS Access and transformed the data based on user requirement using Informatica Power Center and loaded data into target, by scheduling the sessions.
- Worked on Informatica Power Center tool - Source Analyzer, Data Warehousing designer, Mapping & Mapplet Designer and Transformation Designer. Developed Informatica mappings and also in tuning of mappings for better performance.
- Used Normalizer transformation with sources stored in DB2.
- Reduced the overall ETL Time by SQL Query Performance Tuning. Discussed with User Interface and External Interface teams over the performance issues and provided solutions.
- Designed solutions for various system components using Microsoft Azure.
- Strong knowledge on Row Transformations, Partial Block and Block Transformations.
- Hand on Experience in designing and developing many enterprise reports (SSRS/Business Objects) using the data from ETL loads, SSAS Cubes and various heterogeneous data sources.
- Designed SQL SSIS Packages to extract data from various data sources such as Access database, Excel spreadsheet, and flat files into SQL Server for further Data Analysis and Reporting.
- Experience in creating Ad-hoc reports and data-driven subscription reports by using Report Builder.
- Experience in creating complex drill-down reports, parameterized reports, dropdowns and images, charts using SSRS 2012/2008/ 2005, Crystal Reports and MS Excel for the analyzing data at an enterprise level.
- Experience in creating Cubes with dimensions and Facts Tables in MOLAP Warehouse using SQL Server Analysis Services (SSAS).
- Used iVOS Application to pull out reports for all the Clients. All reports are managed with SSRS reporting.
- Excellent Communication skills, excelling as a team player and equally excelled when worked individually to achieve all project deliverables successfully.
- Proven ability to approach and solve problems effectively and independently.

EDUCATION

- Bachelor's in Business Management, Kakatiya University, INDIA- 2013
- Master's in Computer Science, Silicon Valley University, USA-2016

TECHNICAL SKILLS:

- RDBMS: MS SQL Server 2005/2008/R2/2012/2014, Oracle, Azure SQL, MS-Access
- Database Tools: BIDS 2005/2008, SSDT 2012, Management Studio, Analysis Services (SSAS), Visual Studio, Query Analyzer, SQL Profiler, TFS, Informatica
- Reporting Tools: SSRS, Report Builder, Business Objects, Crystal Reports
- Data Modeling Tools: ERWIN 7.3, Power Designer 12.5, ER Studio 8.0.1, MS Visio 6.0.
- Programming Languages: SQL, T-SQL, PL/SQL, VB.NET, C#.NET, ASP.NET, C, C++, MySQL
- Applications: Microsoft Office 2000/2003/2007/2012/2016
- Operating systems: Windows 2000/XP/2003/2008.

EXPERIENCE:

Verizon Data services - Tampa, FL



Sep 2019 – Feb 2024

Role: Sr. Software Developer / Oracle Developer

Responsibilities:

- Mainly responsible for database Migration of multiple data sources and databases into one system. Worked in Fuze team in this project at Verizon.
- Migrated all the MySQL Database tables to Oracle data source. And also Played a Major role in ST to Fuze data Migration Project.
- Experience of Database Administration, design, development, maintenance and production support of relational databases, business applications, new server setup, MySQL Server installation, upgrade, migration.
- Designed Stored Procedures, Views, Functions, triggers, indexes, constraints etc. Develop complex SQL code using joins, subqueries and troubleshoot the SQL code.
- Build clean and reusable SQL queries for future use. Improve the performance and optimize SQL queries to get best results.
- Expertise in database migration from MySQL format to Oracle storage engine to increase performance and betterment of integrity constraints.
- Worked with team members in designing of software systems and support to development team. And to establish processes and best practices with defined database standards.
- Strong MySQL and SQL Server skills but also significant general system administration skills on UNIX/HP Open VMS, Linux and Windows environment. Proficient writing shell scripts as well as knowledge in general systems administration tasks.
- Performed MySQL Replication setup and administration on Master-Slave and Master-Master.
- Establishing database development standards and processes. Perform Data Validations using SQL and PL/SQL Statements.
- Expertise in RDBMS, database Normalization concepts and principles.
- Strong experience in designing and developing mappings to extract data from different sources including flat files, RDBMS tables and XML files.
- MySQL database backup and recovery strategies and Replication and synchronization.
- Designed, developed, and optimized database objects, including tables, stored procedures, DDL/DML triggers, views, indexes, cursors, and functions.
- Utilized DDL and DML statements to perform data migration and data warehousing tasks.
- Optimized database performance using query optimization techniques and indexing strategies.
- Created and managed user-defined data types to ensure data consistency and integrity.
- Demonstrated expertise in writing complex SQL queries, including subqueries, joins, and aggregations.
- Developed and implemented cloud-based data solutions using Snowflake cloud data platform.
- Utilized Snowflake utilities, including SnowSQL, SnowPipe, and data loading within cloud (AWS or Azure).
- Utilized SQL optimization techniques to improve query performance and efficiency.
- Participate in Production Planning and implementation Checklist meetings/reviews and GO/NO-GO Meetings present any impediment list to Management Team.
- Strong experience in Data modeling and their different tools like Oracle Designer, Power Designer, Erwin, MS Visio and DDT.
- Migrated MySQL databases to Oracle using the Oracle Migration Toolkit.
- Performed query analysis for slow and problematic queries.
- Analyzed code to improve query optimization and to verify that tables are using indexes.
- Experience of Database Administration, design, development, maintenance and production support of relational databases, business applications, new server setup, MySQL Server installation, upgrade, migration.
- Contribution in designing database, creating database schema, creation using RDBM, data migration.
- Involved in migration and re-engineering of MySQL database from 4.1 to MySQL 5.1.



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- Migration and re-engineering is based on SDLS pattern. Involved all the steps like requirement analysis, TS Design, Test Plan, Development and Testing and then deployment.
- Data migration (import & export - BCP) from Text to SQL Server.
- Database tuning and performance enhancement activity with the help of optimization of code in stored procedures, joins etc.
- Proficient in developing and maintaining of functions, procedures, triggers, indexes using MYSQL database programming language.
- Performed backup and recovery of SQL Server databases.

Environment: MySQL, Oracle, SQL Server 2012, SQL Server 2008 R2, SQL Server Reporting Services (SSRS), Excel, Oracle10g.

Disney Consumer Products - Glendale, CA

Mar 2019 - Aug 2019

Role: Lead Software Engineer / ETL Developer

Responsibilities:

- Working with business users and business analyst for requirements gathering and business analysis.
- I was working as ETL developer to extract, transform & load the data from one source table environment to different target table Environment.
- Extracted data from various sources like DB2, Oracle, Flat files, and XML files and Loaded into Fact and Dimension tables of data warehouse.
- Converted business requirement into high level and low level design.
- Designing and customizing data models for Data warehouse supporting data from multiple sources on real time.
- Extracted data from different flat files, MS Excel, MS Access and transformed the data based on user requirement using Informatica Power Center and loaded data into target, by scheduling the sessions.
- Worked on Informatica Power Center tool - Source Analyzer, Data Warehousing designer, Mapping & Maplet Designer and Transformation Designer. Developed Informatica mappings and also in tuning of mappings for better performance.
- Used Normalizer transformation with sources stored in DB2.
- Hands on experience in application development using java, RDBMS, and Linux shell scripting.
- Experience in Performance Tuning and Query Optimization in AWS Redshift. Managed Amazon Redshift clusters such as launching the cluster and specifying the node type.
- Worked with Memory cache for static and dynamic cache for the better throughput of sessions containing Rank, Lookup, Joiner, Sorter and Aggregator transformations.
- Project is based on Disney Consumer products licensing forecasting for an Invision Application which is designed for Licensee data for multiple products.
- We used ETL process to load data from one environment to target environment. We use Informatica power center for Code Migration and code deployment.
- Based on requirement we do Analysis, Design & development and then code is migrated to QA team for initial testing and then only it is released.
- Administered Snowflake databases, including user management, security, and performance tuning.
- Migrated data from on-premises databases to Snowflake cloud platform.
- We are designed with agile methodology followed by twice a week scrum meetings.
- Participate in business/functional requirements gathering meetings and perform data analysis through various techniques like brainstorming, focus groups, observation prototyping and interview sessions with subject matter experts, business analyst etc.
- Gathering and analyzing both business/functional requirements which establishes the framework for each phase of the Financial Analytical Data Warehouse project.
- Design and implement effective data warehouse models (like Snowflake or Star or Hybrid Schemas) to store data and retrieve analytical reports to aid the management to make better decisions.



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- Design and build the Financial Analytical Data warehouse models (Snowflake or Star Schema). We will proceed to build the logical/physical data model of the Financial Analytical Data warehouse based on the verbal approval from the business.
- We use ER Studio data modelling tool to design and build data models/structures to be implemented into the data warehouse database (IBM DB2).
- Develop and create solutions for ETL (Extraction, Transformation & Load) process which provides the platform to integrate multiple source systems data (application's data) into Financial Analytical Data warehouse (Analytical Layer).
- ETL design based on Informatica (version 10.1.1) tool and its components. This design will aid in development of the actual Informatica jobs. We will build the ETL design that will adhere to company's standards.
- Based on requirements we also define the ETL job schedules based on the requirements defined by the users to make it available for business reporting on time.
- Perform ETL job level unit testing based on the business requirements designed in the first phase of the project life cycle.
- Project Managements activities to develop weekly status reports and also responsible for delivering the project on time within the stipulated budget.
- Used DB2, Oracle, and Sybase as source and Target Database and ETL tool as Informatica power Center.
- Done automation of file provisioning process using UNIX, Informatica mappings and Oracle utilities.
- Performed backup and recovery of SQL Server databases.
- Migrated prior versions of SQL Server to SQL Server 2012, including conversion of DTS packages to SSIS.

Environment: ETL Informatica Power Center 8.6.1/8.1/7.1/7.0/6.2/5.1, Visual Studio 2010, Business Intelligence Studio 2008, SQL Server Integration Services (SSIS) 2005/2008, SQL Server Reporting Services (SSRS) 2008, SQL Server 2008 R2, Power Mart 6.2/5.1/4.7 (Workflow Manager, Workflow Monitor, Warehouse Designer, Source Analyzer, Transformation developer, Mapplet Designer, Mapping Designer, Repository manager) Power Connect, Power Analyzer, ETL, Data Mining, Data mart, OLAP, OLTP.

Admin Sure Inc. - Ontario, CA

Sep 2018 – Mar 2019

Role: Application Administrator / SQL Developer

Responsibilities:

- I was working as Application Administrator for Claims Management team and played a major role in information systems Team.
- Designed, coded and implemented ad hoc reports in SSRS.
- Created several SSIS packages for extracting data from databases like SQL, DB2 and load those data into tables in SQL server for ETL operation using SQL Server Integration Services (SSIS) and worked with users in training and support.
- Provided extensive Production Support for Data Warehouse for internal and external data flows to Netezza, Oracle DBMS from ETL servers via remote servers.
- Developed Tableau visualizations and dashboards using Tableau Desktop.
- Created Dax Queries to generated computed columns in Power BI.
- Created data mapping document between source, staging, and target per tabular cubes documentation during the analysis phase by using visual studio.
- Involved in performance tuning to optimize queries and enhance the performance of databases, SQL queries, and stored procedures using SQL Profiler, Execution Plan and Index Tuning Wizard.
- Performed Database Backup and Restore.
- Designed tabular model by retrieving and integrating data from Supply Chain Management Procurement and Vendor Risk Assessment transactional database/data warehouse. Setup





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Dev/QA/PROD environment on analysis server as deployment environment. Take responsibility for AS server migration from 2012 to 2016.

- Used Power BI, Power Pivot to develop data analysis prototype, and used Power View and Power Map to visualize reports.
- Designed dynamic row level security for entire global procurement team with different level of users utilizing complex DAX functions within SSAS tabular model.
- Extracted data from OLTP tables to load newly created dimensions and fact tables utilizing SSIS.
- Created SSIS packages for data validation and cleansing utilizing various transformations.
- Created an efficient ETL strategy for initial and incremental loads utilizing various tasks and transformations in SSIS.
- Developed Tableau workbooks from multiple data sources using Data Blending.
- Created SQL scripts to test the table loaded correctly.
- Responsible for determining the bottlenecks and fixing the bottlenecks with performance tuning using Database.
- Migrated SSIS packages from SQL 2008R2 to SQL 2012.
- Published reports and dashboards using Power BI.
- Experience in creating Ad-hoc reports and data-driven subscription reports by using Report Builder.
- Create Daily/Weekly/Monthly power view reports using Power View Reports and schedule them on the SharePoint for the refresh.
- Generated database monitoring and data validation report in SQL Server Reporting Service (SSRS).
- Daily duties were handled, and tickets assigned by the ticketing system.
- Used iVOS Application to pull out reports for all the Clients. All reports are managed with SSRS reporting.
- Built MDX queries for Analysis Services & Reporting Services.
- Assigned as Client delivery lead for all the major clients.
- Worked on Analytics Reports for Worker's Compensation and General Liability.
- Configured checkpoints to restart the package from point of failure in SSIS.
- Heavily worked on SSRS report performance, stored procedure tuning, table partitions.
- Responsible for database analysis, query writing, the creation of stored procedures.
- Analyzed issues with SSIS packages utilizing loggings, data viewers and breakpoints.
- Maintained different versions of SSIS packages and SQL scripts on TFS.
- SSRS reporting, SQL jobs, data conversion, data movement, and web page management.
- Worked on Workers' Compensation and General Liability industry terminology and reporting requirements.
- Ability to work independently while supporting an overall team mentality.
- Worked closely with claims Management Team.
- Ability to communicate effectively with both internal and external business partners.
- Managed complex situations promptly and professionally.
- Handled meetings commitments timely and effectively.
- Performed Various Read, analyze and interpret highly complex procedures.
- Ensured to handle compliances with AdminSure's policies & procedures, state and federal laws, regulations and standards.
- Use to Handle Workers' Compensation and General, design, development, maintenance and production support of relational databases, business applications, new server setup, MySQL Server installation, upgrade, migration.
- Contribution in designing database, creating database schema, creation using RDBM, data migration.
- Involved in migration and re-engineering of MySQL database from 4.1 to MySQL 5.1.
- Migration and re-engineering is based on SDLS pattern. Involved all the steps like requirement analysis, TS Design, Test Plan, Development and Testing and then deployment.
- Data migration (import & export - BCP) from Text to SQL Server.



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- Database tuning and performance enhancement activity with the help of optimization of code in stored procedures, joins etc.
- Proficient in developing and maintaining of functions, procedures, triggers, indexes using MYSQL database programming language.
- Performed backup and recovery of SQL Server databases.

Environment: MySQL, Oracle, SQL Server 2012, SQL Server 2008 R2, SQL Server Reporting Services (SSRS), Excel, Oracle10g.

Disney Consumer Products - Glendale, CA

Mar 2019 - Aug 2019

Role: Lead Software Engineer / ETL Developer

Responsibilities:

- Working with business users and business analyst for requirements gathering and business analysis.
- I was working as ETL developer to extract, transform & load the data from one source table environment to different target table Environment.
- Extracted data from various sources like DB2, Oracle, Flat files, and XML files and Loaded into Fact and Dimension tables of data warehouse.
- Converted business requirement into high level and low level design.
- Designing and customizing data models for Data warehouse supporting data from multiple sources on real time.
- Extracted data from different flat files, MS Excel, MS Access and transformed the data based on user requirement using Informatica Power Center and loaded data into target, by scheduling the sessions.
- Worked on Informatica Power Center tool - Source Analyzer, Data Warehousing designer, Mapping & Mapplet Designer and Transformation Designer. Developed Informatica mappings and also in tuning of mappings for better performance.
- Used Normalizer transformation with sources stored in DB2.
- Hands on experience in application development using java, RDBMS, and Linux shell scripting.
- Experience in Performance Tuning and Query Optimization in AWS Redshift. Managed Amazon Redshift clusters such as launching the cluster and specifying the node type.
- Worked with Memory cache for static and dynamic cache for the better throughput of sessions containing Rank, Lookup, Joiner, Sorter and Aggregator transformations.
- Project is based on Disney Consumer products licensing forecasting for an Invision Application which is designed for Licensee data for multiple products.
- We used ETL process to load data from one environment to target environment. We use Informatica power center for Code Migration and code deployment.
- Based on requirement we do Analysis, Design & development and then code is migrated to QA team for initial testing and then only it is released.
- Administered Snowflake databases, including user management, security, and performance tuning.
- Migrated data from on-premises databases to Snowflake cloud platform.
- We are designed with agile methodology followed by twice a week scrum meetings.
- Participate in business/functional requirements gathering meetings and perform data analysis through various techniques like brainstorming, focus groups, observation prototyping and interview sessions with subject matter experts, business analyst etc.
- Gathering and analyzing both business/functional requirements which establishes the framework for each phase of the Financial Analytical Data Warehouse project.
- Design and implement effective data warehouse models (like Snowflake or Star or Hybrid Schemas) to store data and retrieve analytical reports to aid the management to make better decisions.
- Design and build the Financial Analytical Data warehouse models (Snowflake or Star Schema). We will proceed to build the logical/physical data model of the Financial Analytical Data warehouse based on the verbal approval from the business.



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- We use ER Studio data modelling tool to design and build data models/structures to be implemented into the data warehouse database (IBM DB2).
- Develop and create solutions for ETL (Extraction, Transformation & Load) process which provides the platform to integrate multiple source systems data (application's data) into Financial Analytical Data warehouse (Analytical Layer).
- ETL design based on Informatica (version 10.1.1) tool and its components. This design will aid in development of the actual Informatica jobs. We will build the ETL design that will adhere to company's standards.
- Based on requirements we also define the ETL job schedules based on the requirements defined by the users to make it available for business reporting on time.
- Perform ETL job level unit testing based on the business requirements designed in the first phase of the project life cycle.
- Project Managements activities to develop weekly status reports and also responsible for delivering the project on time within the stipulated budget.
- Used DB2, Oracle, and Sybase as source and Target Database and ETL tool as Informatica power Center.
- Done automation of file provisioning process using UNIX, Informatica mappings and Oracle utilities.
- Performed backup and recovery of SQL Server databases.
- Migrated prior versions of SQL Server to SQL Server 2012, including conversion of DTS packages to SSIS.

Environment: ETL Informatica Power Center 8.6.1/8.1/7.1/7.0/6.2/5.1, Visual Studio 2010, Business Intelligence Studio 2008, SQL Server Integration Services (SSIS) 2005/2008, SQL Server Reporting Services (SSRS) 2008, SQL Server 2008 R2, Power Mart 6.2/5.1/4.7 (Workflow Manager, Workflow Monitor, Warehouse Designer, Source Analyzer, Transformation developer, Mapplet Designer, Mapping Designer, Repository manager) Power Connect, Power Analyzer, ETL, Data Mining, Data mart, OLAP, OLTP.

Admin Sure Inc. - Ontario, CA

Sep 2018 – Mar 2019

Role: Application Administrator / SQL Developer

Responsibilities:

- I was working as Application Administrator for Claims Management team and played a major role in information systems Team.
- Designed, coded and implemented ad hoc reports in SSRS.
- Created several SSIS packages for extracting data from databases like SQL, DB2 and load those data into tables in SQL server for ETL operation using SQL Server Integration Services (SSIS) and worked with users in training and support.
- Provided extensive Production Support for Data Warehouse for internal and external data flows to Netezza, Oracle DBMS from ETL servers via remote servers.
- Developed Tableau visualizations and dashboards using Tableau Desktop.
- Created Dax Queries to generated computed columns in Power BI.
- Created data mapping document between source, staging, and target per tabular cubes documentation during the analysis phase by using visual studio.
- Involved in performance tuning to optimize queries and enhance the performance of databases, SQL queries, and stored procedures using SQL Profiler, Execution Plan and Index Tuning Wizard.
- Performed Database Backup and Restore.
- Designed tabular model by retrieving and integrating data from Supply Chain Management Procurement and Vendor Risk Assessment transactional database/data warehouse. Setup Dev/QA/PROD environment on analysis server as deployment environment. Take responsibility for AS server migration from 2012 to 2016.



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- Used Power BI, Power Pivot to develop data analysis prototype, and used Power View and Power Map to visualize reports.
- Designed dynamic row level security for entire global procurement team with different level of users utilizing complex DAX functions within SSAS tabular model.
- Extracted data from OLTP tables to load newly created dimensions and fact tables utilizing SSIS.
- Created SSIS packages for data validation and cleansing utilizing various transformations.
- Created an efficient ETL strategy for initial and incremental loads utilizing various tasks and transformations in SSIS.
- Developed Tableau workbooks from multiple data sources using Data Blending.
- Created SQL scripts to test the table loaded correctly.
- Responsible for determining the bottlenecks and fixing the bottlenecks with performance tuning using Database.
- Migrated SSIS packages from SQL 2008R2 to SQL 2012.
- Published reports and dashboards using Power BI.
- Experience in creating Ad-hoc reports and data-driven subscription reports by using Report Builder.
- Create Daily/Weekly/Monthly power view reports using Power View Reports and schedule them on the SharePoint for the refresh.
- Generated database monitoring and data validation report in SQL Server Reporting Service (SSRS).
- Daily duties were handled, and tickets assigned by the ticketing system.
- Used iVOS Application to pull out reports for all the Clients. All reports are managed with SSRS reporting.
- Built MDX queries for Analysis Services & Reporting Services.
- Assigned as Client delivery lead for all the major clients.
- Worked on Analytics Reports for Worker's Compensation and General Liability.
- Configured checkpoints to restart the package from point of failure in SSIS.
- Heavily worked on SSRS report performance, stored procedure tuning, table partitions.
- Responsible for database analysis, query writing, the creation of stored procedures.
- Analyzed issues with SSIS packages utilizing loggings, data viewers and breakpoints.
- Maintained different versions of SSIS packages and SQL scripts on TFS.
- SSRS reporting, SQL jobs, data conversion, data movement, and web page management.
- Worked on Workers' Compensation and General Liability industry terminology and reporting requirements.
- Ability to work independently while supporting an overall team mentality.
- Worked closely with claims Management Team.
- Ability to communicate effectively with both internal and external business partners.
- Managed complex situations promptly and professionally.
- Handled meetings commitments timely and effectively.
- Performed Various Read, analyze and interpret highly complex procedures.
- Ensured to handle compliances with AdminSure's policies & procedures, state and federal laws, regulations and standards.
- Use to Handle Workers' Compensation and General, Liability industry terminology and reporting requirements.

Environment: SQL Server 2012, SQL Server 2008 R2, SQL Server Reporting Services (SSRS), TFS, Power BI, PowerShell, PivotTables, SQL Profiler, MS Office Suite 2010, Windows 2003/2007 Server OS.

Nevada Bank & Trust - Elko, NV

Feb 2017 – Aug 2018

Role: SQL Server BI Developer

Responsibilities:

- Analyzing and understanding the existing reporting environment.





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- Worked closely with the Business analysts for requirements gathering, designing the database and creating a workflow for the report.
- Designed SQL SSIS Packages to extract data from various data sources such as Access database, Excel spreadsheet, and flat files into SQL Server for further Data Analysis and Reporting by using multiple transformations provided by SSIS such as Data Conversion, Conditional Split, Bulk Insert, Merge and Union all.
- Generated computed tables in Power BI by using Dax.
- Implementing the new reporting requirements for the business by making use of the new database and schema changes.
- Created Tableau Dashboards with interactive views, trends and drill downs along with user level security.
- Extracted data from various sources like DB2, Oracle, Flat files, and XML files and Loaded into Fact and Dimension tables of the data warehouse.
- Created one central SSIS Master Package to execute multiple child packages with Control Flow and Data Flow. Utilized Parent Package and XML Configuration to dynamically pass variable values on runtime.
- Developed dashboards using Power BI.
- Developed Tableau visuals for Controls and Compliance team mapping banking regulations to internal policies, standards, and processes to be used in presentations.
- Participated in identifying data migration issues and resolved them.
- Implemented Event Handlers and Error Handling in SSIS packages and notified process results to various user communities. Created and scheduling maintenance jobs in a new environment using SQL Server Mailing Agent in SQL Server.
- Extensively used variables, breakpoint, checkpoint, logging, package configuration, and event handler in SSIS packages to meet the business needs.
- Involved in performance tuning to optimize queries and enhance the performance of databases, SQL queries, and stored procedures using SQL Profiler, Execution Plan and Index Tuning Wizard.
- Created Complex SSAS Cubes with multiple fact measure groups, and multiple hierarchies based on the OLAP reporting needs.
- Built MDX queries for Analysis Services & Reporting Services.
- Designed, developed, created and tested PivotTable/PivotChart reports based on OLAP cubes and offline cubes.
- Created multiple partitions and aggregations for the different measure groups for improving the performance of the cubes.
- Involved in building dynamic partitions by using complex DAX function. Optimize the processing of the cube inside the Tabular Model. Write complex process scripts for the cube and use SQL Server Job Agent to automatically refresh data.
- Responsibility to organize all columns inside the tabular model. Create different display folders according to front-end application and create different perspectives for users viewing tabular model.
- Create different roles for uses accessing the tabular model. Write complex DAX function to implement row level security and apply the rules for business users assigned to various roles.
- Resolving the SSAS cube connectivity and data issues as and when needed.
- Interacted with Business Users to help them understand to generate reports/look at the business data with various drill down options with Excel via connecting to SQL Server Analysis Services (SSAS).
- Supported the production environment for any Data or Logic Related Issues, Test and Debug the use case scenarios and migrate the code as needed by coordinating with the DBA Team.
- Performed backup and recovery of SQL Server databases.
- Migrated prior versions of SQL Server to SQL Server 2012, including conversion of DTS packages to SSIS.

Environment: SQL Server 2012, SQL Server 2008 R2, SQL Server Integration Services (SSIS), Reporting Services (SSRS), TFS, Power BI, PowerShell, Pivot Tables, MS Visual Studio.Net, C#, SQL Profiler, MS Office Suite 2010, Windows 2003/2007 Server OS.



Health Net - Los Angeles, CA

Aug 2015 – Jan 2017

Role: SQL Server BI Developer

Responsibilities:

- Analyze utilization data to identify patterns and trends that may impact overall performance.
- Work closely with PM and Development teams to create and test the mappings to heterogeneous sources to the data warehouse.
- Created Database Objects like Stored Procedures, Triggers and User Defined Functions (UDF) for this project.
- Designed solutions for various system components using Microsoft Azure.
- Created Views to maintain the security of customer data.
- Created Indexes to get high-level performance.
- Performed ETL operations to support incremental, historical data loads and transformations using SSIS.
- Created SSIS packages to extract data from OLTP to OLAP systems and scheduled jobs to call the packages.
- Created calculated measures and dimension members using Multi-Dimensional Expressions (MDX).
- Created ETL packages with different data sources and loaded the data into destination tables by performing complex transformations using SSIS packages.
- Designed SSIS packages for synchronizing the data between two different servers.
- Created and Scheduled jobs for various tasks and also was responsible for maintaining jobs.
- Extensively used Control Flow and Data Flow transformations like Execute SQL Task, FTP Task, Send Mail Task, Conditional Split and Fuzzy Lookup.
- Used various advanced SSIS functionalities like complex joins, conditional splitting, column conversions for better performance during package execution.
- Created SSIS Packages to migrate slowly changing dimensions.
- Create Power View reports using Power Pivot Data models.
- Import data from SQL Server databases and Analysis services into power pivot data model.
- Create calculated columns and calculated measures using DAX functions and format with appropriate data types.
- Designed, coded and implemented ad hoc reports in SSRS.
- Installed and Configured Enterprise Gateway and Personal Gateway in Power Bi Services.
- Worked on formatting SSRS reports using the Global variables and expressions.
- Heavily worked on SSRS report performance, stored procedure tuning, table partitions.
- Design and develop a Tabular Data model (SSAS) and deploy that on to the Share Point server.
- Create Daily/Weekly/Monthly power view reports using Power View Reports and schedule them on the SharePoint for the refresh.
- Develop reports using Power BI Desktop App and Power BI Service.
- Create Dashboard from Power BI reports and share the same with the business users.
- Create Enterprise Gateway for the data sources and provided necessary permission to the report publishers.
- Involved in the design, development, and maintenance of different cubes using SSAS.
- Developed and Scheduled SSIS Packages for loading Facts and Dimensions.
- Created Partition table for the very large database for good performance.
- Configured mail profile for sending automatic emails to respective people when the job is failed or succeed.
- Created partition function, schema and file groups for fact tables.
- Implemented Unit Tests and Integration Tests.
- Performed backup and recovery of SQL Server databases.



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- Migrated prior versions of SQL Server to SQL Server 2012, including conversion of DTS packages to SSIS.
- Experience in command line Data Definition Language (DDL) operations and scripting.

Environment: MS SQL Server 2014, Power BI, SSIS, SSRS, C#, TFS, Query Analyzer, Windows 2008, SSAS, Excel, Oracle10g, Azure SQL.



4. Name: Rishitha Godi

Position Title: Business Analyst

Summary:

- Overall 8+ years of total IT experience with 5+ years of Workday professional experience and good all-round technical and functional expertise.
- Supported the implementation of new clients on the Workday platform by defining, documenting, and testing functional business processes including core HR, Recruiting, Talent and Performance management, and Periodic Compensation.
- Good knowledge in Workday Functional HCM with responsibilities including Supervisory organizations, Staffing Models, Job and Positions, Defining Business Processes, and security Groups, Customized Report Generation.
- Experience in all phases of Full Project Cycle Management (PCM), Business lifecycle namely: Requirement gathering, Analysis, Design, Development, and Testing.
- Good exposure to Software Development Life Cycle (SDLC) and project management.
- Hands-on Workday HCM systems integration implementation experience and working knowledge on Workday Payroll, Inbound/Outbound Integrations, Data Migrations, and Reporting.
- Created and enhanced existing reports. Worked with standard and Custom Reports, assigning security to the report's primary and related business objects.
- Extensive experience as a Workday Integration Consultant in analysing PeopleSoft documents, reports, queries, SQLs, etc., and transforming them into Workday Technical design documents.
- Experience in performing requirement analysis, design, conversion, Migration, and testing including developing functional specifications from functional requirements and customizations of projects.
- Experience in creating Job Profiles, Job Families, and Job Family Groups, also worked with the creation and maintenance of position and job staffing models and Headcount Groups.
- Maintained and created Workday Supervisory Organizations, Locations, Positions, Cost centers, and Cost Center hierarchies.
- Created and enhanced existing reports and worked with standard and Custom Reports, assigning security to reports primary and related business objects, migrating reports from implementation tenant to production tenant.
- Experienced in WORKDAY security related to creating and assigning Permission Lists / Users / Roles.
- Maintained and supported all the HR Business processes e.g., Compensation, Hiring, Performance, and talent management etc. implemented in Workday.
- Worked with business process framework, well-versed with multiple configuration options in staffing, compensation, benefit events, time off/leave events, Talent Management Events.
- Transformed large data sets and formatted them to various outputs using Excel, XML, and XSLT tools.
- Managed job description and workflow of employee data for compensation module including job families, pay ranges, bonus scales, grading, and supervisor setup.
- Used Excel, Visio, pivot tables, and V-Lookup to manage large compensation data sets.
- Closely followed the strategic direction set by senior management when establishing near-term goals.
- Analyzed, designed, and/or developed best practice business changes through technology solutions.
- Understanding the process flow and defining the scope, analyzing the dependencies, and creating the functional design.
- Worked as a SME/Business Analyst for e-Performance, Successive Planning, related modules like Position Management, e-Profile, e-Compensation, etc.

Technical Skills:

- **HR Systems:** Workday HCM, Workday HCM Implementation, PeopleSoft, ServiceNow, Taleo, Automation Testing



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- **Workday Skills:** Payroll, Time Tracking, Benefits, Staffing, Performance, Position Management, Workday Reports, Web services, Complex Calculated fields
- **Application Suites:** MS Office, MS Excel, MS Word, MS Project, PowerPoint, MS VISIO
- **Web Technologies:** HTML, XML, XSLT, Web Services
- **Database:** UI Path, SQL Server, VB.Net
- **Operating Systems:** Windows, Linux, OS X
- **Methodologies/Framework:** Agile, Scrum, Waterfall

Education:

- MBA - Human Resources Management
- Bachelor of Engineering

Work Experience:

Sr. HR Business Systems Analyst

Oct 2021 to April 2022

SmartNews.inc, San Francisco, CA

Responsibilities:

- Worked directly with stakeholders to implement, support, and integrate Workday HCM/HRIS technology solutions into their business environments.
- Diligently worked with vendors on selection & finalizing on the product implementation of Workday.
- Created and painted an HCM/HRIS RFP, Recruiting template for the new implementation.
- Worked with third-party vendor Yantra on the Hire-to-Retire project on collecting data information on HCM/HRIS.
- Created flow charts for the business process on a global level for HR modules such as On-boarding, Off-boarding, Recruiting, Payroll, Performance management, Benefits, Absence/Time management & Compensation.
- Building & supporting business process flow for the global HR team.
- Worked on a Data Warehouse project on configuring use cases & creating logical tables for the implementation of Snowflake.
- Designed & developed HR Helpdesk form on IT platform to integrate with JIRA.
- Maintained JIRA stories & OKR Sheets associated with BambooHR, TriNet, SmarHR.
- Prepared data requirements, conducted solution design sessions, data conversion, POC, data analysis, audit compliance, regression testing, and end-user training.
- Prepared Job Aids, HCM/HRIS Business Process Flows, and Procedures.
- Responsible for high-level client interactions and worked with business to take initiative and plan/propose enhancements in HCM/HRIS System.
- Proficient in HCM & recruiting modules.
- Created functional related tasks and tested them.
- Worked on the implementation of Recruiting, On-boarding, compensation, performance & absence modules.
- Plan and create various reporting documents for End Users module guides, Setup and Configuration guide for SME's, process operational guide and manuals for operations users and others as needed.
- Configured Core HR module including Basic Setup, Personal Data, Job Data, Position Management, and Compensation, with additional focus on Profile Management.
- Responsible for loading Newly Merged Employee Data, Compensation Data, Commissions Data, etc. to Workday using different EIB's and Web services.
- Creating insurance plans, health care plans, retirement plans.
- Facilitated meetings and JAD sessions to elicit business requirements, operational constraints, and assumptions. Experience with relational database concepts and client-server concepts.

Workday HRIS Analyst





March 2020 to Aug 2021

Franklin Templeton Investments, New York City, NY

Responsibilities:

- Worked directly with stakeholders to implement, support, and integrate Workday HCM technology solutions into their business environments.
- Liaised with HR, Payroll, IT, and other internal departments and third-party vendors, contractors and developed test plans and test scenarios for Functional, End to End, System integration, User Acceptance, and Parallel Acceptance testing.
- Developed reports in Workday and signed off according to stakeholder's request.
- Designed and configured Workday BPs including Hire, Change Job, Termination, Propose Compensation, Termination, Base Benefits, Absence/Time Management, Reporting, Security, Notifications, Compensation, and Recruitment/Talent Management, etc.
- Responsible for high-level client interactions and worked with business to take initiative and plan/propose enhancements in HCM/HRIS System.
- Designed and configured other Workday HCM & Security configuration objects including Role Assignments, Organization security setup, and management.
- Created Organization Hierarchies, Regions, Locations, and Profiles such as Job Profile, Compensation profiles, edited Domain and Business Process Security Policies, Validation rules, Tenant setup, and created reports to meet customer requirements.
- Configured and tested Workday Compensation including Compensation Plan and profiles, Eligibility rules.
- Written reports using Report Writer that extract Workday data and manipulate it in other formats (Excel) for various needs.
- Worked on Simple and Advanced Reports, defining columns, business objects, fields, columns heading overriding, multiple sorting techniques, sorting by secondary objects.
- Created various Audit Reports to be used by local and Global HR Operations team. Also created Dashboards and Scoreboard using Workday Report writer.
- Validated data at the individual employee level that security group assignments are true and accurate the security roles.
- Assigned user-based and role-based level security to the workers.
- Created test scenarios for testing all in scope 40+ Business Processes like Hire, Job Change, Promote, Transfer, Terminate, Compensation changes, Employee Self Service process, Manager Self-service processes, etc.
- Performed data clean-up, extraction/load, data validations, and translations in different languages.
- Planned and performed regression testing on version upgrades from Workday on critical Business Processes and identified upstream/downstream integrations based on release notes shared from WD community/3rd party implementation vendor.
- Prepared Job Aids, HCM/HRIS Business Process Flows, and Procedures.
- Assisted in BP configuration- Hire Vue for recruitment in Ireland related to applicants applying for jobs from external websites.
- Performed duties as EIB Lead role to load mass data changes provided by HR/Compensation/Payroll/Talent management team globally.
- Responsible for uploading mass data provided by countries, such as annual merit increase, bonus pay-outs, create organizations units like sales territories, mass movement of workers, etc.
- Trained stakeholders on HRIS System functionality such as business processes and general system usability as needed.
- Solved the issues in ServiceNow requested by HR teams globally and completed the tasks.
- Performed maintenance of HR SharePoint site, adding/deleting/sharing the documents.
- Performed duties as HR Administrator, Report Writer, Business Process Administrator, Security Administrator roles.
- Worked as an effective team member and supported peers to achieve technology priorities and goals.
- Experience with standard concepts, practices, and procedures within application development. Experience in the review, analysis, and evaluation of business systems and user needs.



HRSS Workday Consultant

July 2019 to Feb 2020

Hewlett Packard Enterprise, Alpharetta, GA

Responsibilities:

- Designed & managed business flow diagrams & processes.
- Maintained and created Workday Supervisory Organizations, Locations, Positions, Cost centers, Cost Center hierarchies, job profiles, and job family groups.
- Worked on Workday Compensation, Benefits, Time off, Core HR, Recruiting, Talent Management, Payroll modules, and integration EIB.
- Designed and developed integrations using EIB, Core Connectors, DT as part of a full implementation project.
- Dealt with Workday HCM Integration, Custom Reports, calculated fields.
- Created Workday reports via Workday Report Writer for inbound/outbound integrations using Workday Enterprise Interface Builder (EIB). Expert Level working knowledge in all kinds of Reports.
- Skilled in assigning Security roles and groups to the required level of confidentiality.
- Proficient in HCM & recruiting modules.
- Created functional related tasks and tested them.
- Worked on the implementation of Recruiting, On-boarding, compensation, performance & absence modules.
- Created Staffing Models with hiring restrictions in Job Management, Position Management, and Head Count Management.
- Designed business flow diagrams and processes, which included processes in Staffing, job benefits, compensation grades, and packages.
- Good exposure to software development life cycle (SDLC) and project management methodologies like AGILE, SCRUM.
- Experience with relational database concepts and client-server concepts. Facilitated meetings and JAD sessions to elicit business requirements, operational constraints, and assumptions.

Workday Executive

June 2016 to June 2019

DXC Technology, Tyson's, VA

Responsibilities:

- Created Various Reports to validate the Employee reviews based on their Eligibility rules.
- Created Advanced Audit Reports for Employee data and Compensation data using several Calculated fields for post-validation after each round of Conversion.
- Provided guidance and training to Workday HCM team members, managers, and employees on processes and tools, and the future capabilities of the product.
- Partnered with HR and other functional teams to analyze business needs and enable the reporting and processes required to meet those needs.
- Combined statistics with financials, to conduct comparative analysis across multiple departments and industries.
- Familiar with standard concepts, practices, and procedures within the Human Resources Field (including Benefits, Payroll, Employee Relations, Performance Management, and Training).
- Configured several Employee review templates for Employees across different countries.
- Used different sections (Goals, Competencies, Questions, Responsibilities, Calibration factors, etc.) for different templates.
- Converted Simple reports to Advanced Reports by using Calculated Fields, Sorting, Filtering Report Fields, providing Advanced Filtering Option, Creating Sub-Filters, and by using related Business Objects.
- Developed inbound and outbound integrations using EIB, XML, and XSLT Document.
- Maintained a log of issues for existing reports & documented new report's needs.
- Configured Rating Scales, Proficiency Rating Scales based on different section types.



- Configured Business Process and Sub-processes to launch all the templates.
- Configured business processes like Hire, termination along with notifications.
- Configured Talent Dashboard with all the scorecard reports, which is used by managers to assess Team talent & Performance, Turnover, High Performers, etc. of their respective teams.
- Configured Development Items, Categories based on changes in Workday.
- Experience in the review, analysis, and evaluation of business systems and user needs. Experience in preparing and documenting Functional and Technical Specifications for reporting and data warehouse work.

HR Generalist

Sept 2014 to May 2016

Zenith Leisure Holidays Pvt Ltd, Chennai, India

Responsibilities:

- Responsibility as HR for South Indian branches (Chennai, Bangalore, Hyderabad & Cochin) which includes handling around 200 employees.
- Recruitment: Conducting tele & personal rounds of interview.
- Training (L&D): Training & induction to the new joiners, planning & conducting technical and quality training, Soft Skills, Leadership & Onsite training, Group Discussions, Case Studies (Videos & Short Films), Management games, Job Fairs, Campus interviews, and Mock interviews.
- Job Portals: Sourcing & screening candidates through portals, social media & preparing the job description and job roles, posting job advertisements, composed, and sending bulk mails. Identifying the competencies required and source for hiring.
- Documentation Process: Offer letter, document verification, transfer letters, appraisal letters, grievances, etc.
- Reports: Preparing MIS reports, finalization of Salary Statements. Recording, maintaining, and monitoring attendance to ensure employee punctuality.
- Payroll Process: Calculation of pay, attendance, EIP's, etc.
- Admin: Answering the queries to clients through calls, emails, messages, managing workplace safety issues.
- Relationship maintained by coordinating with management, handling issues b/n branch heads, handling all the queries of the employees. Be it related to Salary, Leaves, Attendance, and Transfer, etc.
- Extensively worked with SMEs to configure the environments with all the business needed application configurations and setup.
- Worked closely with the HR PMO resources to ensure an accurate project roadmap and prioritization of work.
- Plan and create various reporting documents for End Users module guides, Setup and Configuration guide for SME's, process operational guide and manuals for operations users and others as needed.
- Configured Core HR module including Basic Setup, Personal Data, Job Data, Position Management, and Compensation, with additional focus on Profile Management.
- Responsible for loading Newly Merged Employee Data, Compensation Data, Commissions Data, etc. to Workday using different EIB's and Web services.
- Creating insurance plans, health care plans, retirement plans.
- Configured Cloud Connect integrations for Benefits.
- Worked on Business Process Configuring for Hire, Talent, Compensation, Benefits.
- Entering/correcting Time Off Requests through the Calendar & the Grid.
- Maintained Accrual, Time Off Adjustments, and Time Off Unit of Time Conversion Calculations.
- Created security groups to provide access required for various Business processes in the system.
- Configured the Absence Calendar with the Absence Calendar business process security policy.
- Created the access groups on the Manager Self Service and Employee Self Service tabs of the Configure Team Absence task.
- Created an absence table to automatically manage Time Off requests that span multiple Time Off plans.



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- Held meetings with business to understand the scope of the project, timelines, transformation logic related to various fields.
- Experience with standard concepts, practices, and procedures within application development. Experience in Systems Development Life Cycle (SDLC).

HR Recruiter

Oct 2013 to Aug 2014

Carpel Consulting Pvt Ltd, Chennai, India

Responsibilities:

- Sourcing & Screening candidates through portals, social media & preparing the Job Description and Job Roles, posting job advertisements, composing, and sending Bulk Mails.
- Dealt with the competencies required and source for hiring.
- Responsible for Onboarding & Joining Formalities.
- Conducted Induction & Training sessions for new joiners.
- Creating Employee Identification and Employee allocating new log sheets for the employees.
- Responsible for Document Verification, created Offer Letters & Relieving Letters.
- Responsible for creating and reviewing Functional Documents & maintaining the Data in Excel.
- Created and updated Issue log to maintain ongoing issues holding back the projects.
- Interacted with department heads to finalize business requirements, functional requirements, and technical requirements and created Business Process Model.
- Assisted Project Manager for Documenting Project Schedule and assisted in budget and resources for the Project.
- Excellent communication skills (both verbal and written) to communicate with various stakeholders including project managers, business analysts, database administrators, and application analysts as well as business policy staff and workers.



5. Name: Ankith Reddy Programmer Analyst

Experienced IT Professional with progressive experience in Project Management, Business Analysis, IT Operations & Strategy, Innovative Solution Delivery, thought leadership in Organizational Change, and Business Transformation. SDLC proficiency in both Agile and Waterfall methodologies. Recognized for thought leadership capabilities, problem-solving abilities, and strategy-building abilities.

Education:

- Master's in computer science
- Bachelors in Electronics & Communications

Professional Experience:

- Over 10 years of IT industry experience as a Project Manager, Business Analyst, ERP Functional Lead, and Scrum Master.
- Successfully delivered complex functional projects in ERP and using SaaS, Java, PHP Technologies, and Reporting environments.
- Utilized both Waterfall and Agile methodologies.
- Experienced in leading large project teams from requirements-gathering through to implementation and support using full software development life cycle (SDLC) in a cross-functional global environment.
- Experienced in managing vendors, stakeholders, interdependencies, risks, quality assurance, change management, and day-to-day operational/financial management of software programs.
- Well-versed in facilitating various sprint ceremonies such as Project vision meeting, Sprint Planning, Daily Stand-ups, Sprint Review, Sprint Retrospective, Backlog Refinement for each sprint in Agile-Scrum methodology as a Scrum Master and BA.
- Successfully delivered multiple projects using Agile methodologies, meeting/exceeding project objectives, timelines, and stakeholder expectations.
- Experience with vendors to analyze Statements of Work (SOW), project scopes, and service agreements, ensuring alignment with project objectives and deliverables.
- Extensive knowledge in Project Management deliverables like Project Planning Document (PPD), Project Scope Statement (PSS), Project Charter, Work Breakdown Structure (WBS).
- Managed Oracle Peoplesoft implementation, Upgrade Projects, with proficiency in project management and system upgrades.
- Experience implementing various SaaS products, including workflow automation, UC 4H Online, Zendesk, and Qualtrics Survey Systems, enhancing operational efficiency.
- Utilized SQL for data validations, ensuring data accuracy and integrity.
- Experience implementing Snowflake ETL tool for UC ANR to manage and maintain Peoplesoft HCM data.
- Proficient in MS Azure Cloud and AWS, leveraging cloud technologies for scalable and cost-effective solutions.
- Extensive experience working with Application Lifecycle Management tools like Jira and Azure DevOps.
- Managed end-to-end testing processes, including creating Master Test Plan, Test Scripts, Test Scenarios, Test Cases, Test reports with aid of Jira and Confluence.
- Experience with reporting tools, Cognos and Power BI, PS Query.
- Led UAT as a Test Lead for multiple projects, ensuring the quality of deliverables and user satisfaction.
- Lead change management efforts for large-scale ERP implementation.
- Developed Change Management Strategies to ensure successful adoption of new system/ processes.
- Proficient in performing Business Analysis and Technical Analysis.
- Lead Training team and conducted training for over 100 employees and created Training plan/program and training aids like Job Aids, Web Based Training, UPK training kits.



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- Planned and executed the Cutover for multiple complex IT projects with off-shore and On-shore teams.
- Hands-on experience on O365, MS Office, MS Visio, MS Planner, Google Suite, SharePoint, Jira, Confluence.
- Possess excellent communication, Leadership, Interpersonal skills with strong technical and analytical reasoning.

Tools & Skills:

- **Web Technologies:** Python, Java, JavaScript, Angular, PHP, HTML, CSS, XML
- **Operations Management**
- **Business Process & Transformation**
- **ERP:** Oracle Peoplesoft, Oracle Fusion
- **Strategic Planning**
- **Vendor Management**
- **Cloud:** MS Azure, AWS
- **Project Management**
- **Financial Management**
- **Methodologies:** Agile-Scrum, Waterfall, Hybrid
- **Config Tools:** Git, Jenkin, SVN, GitHub
- **Business Delivery Management**
- **Risk and Release Management**
- **PMO:** MS Office/ O365, MS Visio, Smartsheet, Google Suite, JIRA, Confluence, Box, SharePoint, Adobe, Kanban, Power BI
- **Business Analysis**
- **People Management**

Work Experience

Project Manager

February 2019 — June 2024

University of California, California

Responsibilities:

- Performed project planning and execution, risk management, issue management, change management, communications, training, and operational readiness adhering to UC PMO methodology.
- Provided leadership and project management structure to coordinate deliverables and milestones for large cross-functional projects that are significant in scope and impact.
- Managed stakeholder expectations, provided timely project updates to senior executives, and enabled decision-making by assisting management on key decisions throughout project implementation.
- Defined process, tools, and approach for project/program execution and successful delivery.
- Orchestrated complete end-to-end software development lifecycle, providing architectural guidance and framework design for solutions across various platforms.
- Breaking down complex business processes and creating simplified user stories. Defining and analyzing business workflows/processes and providing recommendations on the most feasible solution.
- Executed Agile projects utilizing Scrum, leading sprint planning sessions, estimating effort and complexity, and conducting sprint reviews and retrospectives.
- Collaborated with team members across different business units to ensure risks/issues are addressed in a timely manner and helped resolve impediments.
- Worked with Product Owners closely in developing, maintaining, and grooming Product Backlog.
- Worked with Product owner, Definition of Ready (DoR) & Acceptance Criteria for Definition of Done (DoD) to user stories.



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- Ensured development teams are practicing the core agile principles of collaboration, prioritization, team accountability, and visibility.
- Extensively used Jira for issue & task management, report & analytics, creating workflows, estimations, creating scrum and Kanban boards, project backlogs, and progress reports.
- Lead multiple implementation projects for different cloud-based applications like workflow automation, UC 4H Financial Reporting System.
- Managing projects with software technologies like PHP, Java, JavaScript, HTML, CSS.
- Managed the implementation of University of California, 4H Annual Financial Reporting System to track financial transactions across 56 counties in California.
- Managed and possess knowledge of API such as SOAP API and REST API Webservices.
- Lead the Testing, training, and change Management/ Communication for multiple implementations and upgrade projects.
- Support and manage multiple applications for secure data transfer, workflow automation, and Zendesk.
- Experience with project management tools to mention few MS Office, Google Suite, Adobe Creative Cloud, JIRA, SharePoint, ServiceNow, Smartsheet, Box Enterprise, Zoom Enterprise, Slack Enterprise.
- Lead Go-Live effort and post-Production support.
- Database management, documentation project control techniques, data processing concepts, and equipment usage. Developing and maintaining complex systems.

Sr. Business Analyst/Lead

February 2018 — January 2019

University of California, California

Responsibilities:

- Strategized, Planned, and managed projects aligning business goals with technology solutions to drive process improvements, competitive advantage, and bottom-line gains to integrate with existing enterprise platforms and systems.
- Collaborated with all levels of leadership, functional workstreams, and core project team members to provide guidance and successfully implement change, translating strategic business goals into operational strategies and work plans.
- Conducted project kick-off meetings with all stakeholders and facilitated weekly project status and ad-hoc meetings.
- Developed project charter, scope, project plan, and work breakdown structure. Led the needs assessment, business analysis planning, requirements elicitation, and analysis efforts.
- Coordinated project teams consisting of business leads from multiple lines of business in the analysis of business needs, user acceptance testing, and the assessment of system post-implementation performance.
- Played a role of scrum master and effectively conducted the Sprint Planning, Daily Scrum, Sprint Reviews, and Retrospective meetings with the project team and ensured the team adopts Agile manifestation.
- Compares Agile practices to ensure coordination between different business units.
- Provide updates on Agile-scrum and releases progress on weekly status reports.
- Initiated a continuous improvement process and change management framework for projects including governance.
- Assessed project performance and implemented controls to ensure projects remain within specified cost, schedule, scope, and quality objectives.
- Maintained program health by consistently ensuring implementation of high value-added scope and pro-actively managing onshore and offshore resources.
- Provide weekly status reports summarizing progress made from project schedule, decisions made, risks/concerns, and general progress. Developed and managed Key Performance Indicators (KPIs) related to project deliverables.



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- Performed project performance and risks assessment using MS Project, Clarity, Jira, and SharePoint project management tools. Collaborated with project team in implementing necessary changes to ensure projects remain within cost, schedule, scope, and quality objectives.
- Enhanced project team efficiency and effectiveness by improving teamwork processes, and promoted cross-team coordination using Scrum, as well as Atlassian JIRA and Confluence project collaboration tools.
- Organized and facilitated release planning, daily stand-up meetings, reviews, retrospectives, and sprint planning, demos, updates to velocity and burn-down charts, and other Scrum related meetings.
- Collaborated with team members across vertical business units globally to ensure risks/issues are addressed in a timely manner and helped resolve impediments.
- Wrote numerous Functional designs, technical design, business process, support, and business transition documents.
- Worked with SME's and developers to develop Future State Process Documents (FSPD's) and Business Processes.
- Worked as Test Lead, Training Lead, and Cutover/ Deployment Lead for Peoplesoft Implementation and other PeopleSoft Upgrade Projects.
- Test Lead for both SIT and UAT for Peoplesoft Implementation includes modules WFA, Payroll, Benefits, Position Management, TAM, and Commitment Accounting.
- Training lead for conducting In-Person training sessions to users and delivering training aids, UPK's and other training resources.
- Cutover Lead/ Deployment Lead for planning and executing the deployment tasks.
- Served as a single Point of Contact post go-live stabilization period.
- Database management, documentation project control techniques, data processing concepts, and equipment usage. Developing and maintaining complex systems.

**Sr. Business Analyst/Lead
March 2017 — January 2018
Cargill, North Carolina**

Responsibilities:

- Planned, and managed projects aligning business goals with technology solutions to drive process improvements, competitive advantage, and bottom-line gains to integrate with existing enterprise platforms and systems.
- Responsible for Project Initiation, Resource Allocation, Requirement gatherings, BRD preparation, Reviewing SDLC artifacts, monitoring SIT/UAT defects, Stakeholder Management, Risk and Communication Management.
- Developing detailed Project Plans, WBS, Scope freeze, Coordinating & Tracking the Project Activities and Implementing the Deliverables against the scope and project plan, while keeping the stakeholders up to date.
- Extensively used JIRA for managing User stories and contributed to Scrum Ceremonies like Release Planning, Backlog grooming, Sprint Planning, Sprint Review, and Retrospective.
- Prepared Functional & Technical design document and walk-thru with team and Operations, Code and UTR review, SIT review, SIT / UAT Defect tracking thru QC/JIRA, Review of implementation plan and handling postproduction issues.
- Mitigate and communicate risk associated with operational and technical change. Escalation as needed to resolve issues/roadblocks, ensuring timely project delivery.
- Facilitated, assisted, and documented User Acceptance Testing (UAT) of the system involving the end user into the process.
- Good understanding of API (Application Programming Interface) such as SOAP API and REST API Webservices.
- Experience in developing interactive dashboards using Business Intelligence (BI) tools such as Tableau, Cognos, and MS Excel.
- Knowledge in Microsoft Office 365 applications and collaboration tools such as MS Project, MS SharePoint, and MS Teams.





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- Creative and self-starter with various analytical skills, problem-solving skills, communication skills, and interpersonal skills.
- Database management, documentation project control techniques, data processing concepts, and equipment usage. Developing and maintaining complex systems.

Business Analyst

March 2016 — February 2017

San Joaquin County, Stockton, California

Responsibilities:

- Developed a project plan that outlines the scope, objectives, timelines, and resources required for the transition.
- Identify all stakeholders involved in the transition, including clients, vendors, internal teams, and senior management. Developed a communication plan to keep them informed and engaged throughout the process.
- Potential risks and issues were identified that could impact the transition and developed a risk management plan to mitigate them.
- Responsible for setting up and managing development team, insourcing, allocation of tasks, conducting weekly meetings, Induction and mentoring for new joiners into the project, Prepare Weekly/Monthly Status Report and Managing escalation/conflicts within the Team.
- Analysis and preparation of Functional and technical design document, preparing estimation, conducting test design walkthroughs, Functional and Technical Reviews, Supporting SIT, UAT and Client trailing batch cycle, Production deployment.
- Co-ordinate with teams such as SIT, UAT, Onsite coordinator and internal Users.
- Owning the project/CR and ensuring deliverables on time with quality.
- Strongly adhering to the quality process and SDLC life cycle.
- Responsible for defect management and defect prevention.
- Managing Production support team including support for P1/P2 Production issues.
- Database management, documentation project control techniques, data processing concepts, and equipment usage. Developing and maintaining complex systems.

ERP Business Analyst

May 2015 — March 2016

TD Ameritrade, Maryland

Responsibilities:

- Worked as PeopleSoft Analyst on 9.1 to 9.2 upgrade project, on all phases of the project starting from FIT/ GAP analysis to Postproduction support.
- Performed FIT/GAP analysis, designed gap strategies and recommended business process changes to take advantage of delivered functionality and eliminate obsolete customizations.
- Created comprehensive document for Requirement Gatherings, system configuration and design for Core HR, Payroll and Benefits module.
- Designed functional design documents for the conversion programs for converting Health, Life insurance.
- Design and implemented Open Enrolment to process the enrolment data into PeopleSoft Benefits.
- Configured benefit programs and components (e.g., benefit plans, rates, deductions, calculation rules).
- Performed data validations using SQL queries.
- Identified test conditions, wrote test scripts based on the System in Jira.
- Conducted System Integrations (SIT) and User Acceptance Testing (UAT).
- Database management, documentation project control techniques, data processing concepts, and equipment usage. Developing and maintaining complex systems.

ERP Business Analyst

January 2014 — December 2014

Aroha Technologies, India





Responsibilities:

- Liaise with Business Stakeholders, Project Managers, and vendors to develop business case.
- Research and analyze existing systems and processes; identifying data and process flows and integration points.
- Develop and Review BRD (Business Requirement Document).
- Engage through the lifecycle to ensure the smooth execution of the project.
- Participated in functional, User Acceptance Testing (UAT) to verify functionality and bug-free release.
- Prepared documentation to capture existing functionalities & capabilities for enhancements and redesign.
- Extensively used Microsoft Office, MS Visio and one note for documentation and progress-tracking.
- Database management, documentation project control techniques, data processing concepts, and equipment usage. Developing and maintaining complex systems.

Recognitions:

- University of California UC Path Implementation
- University of California Annual SPOT Award



6. Sunil Dudhe Senior Mainframe Application Analyst

Summary:

- 12+ years of experience as a Senior Mainframe developer and Technical Lead. IBM z/OS experience for 12 years.
- Rich direct client-facing onsite experience in Singapore of about 6 years. Experience of handling BAU activities including production support.
- Very good exposure in Mainframes technologies such as COBOL, DB2, IMSDB, JCL, VSAM, CICS. Foundation of knowledge around AWS cloud services and the cloud ecosystem.
- Hands-on experience in software development, business requirement gathering, analysis, maintenance, Production Support and Implementation across multiple projects using Agile, waterfall methodologies.
- Worked with world's largest banking institutions (Citibank & HSBC) and automobile company Jaguar Land Rover Limited. Experience of handling large scale portfolio conversion/migration Projects following agile and waterfall models.
- Experience in credit cards and payments area by Vision PLUS (First Data product), and Card Pac.
- Experience of functional analysis, requirement gathering and documentation using BLUEPRINT ® and IBM RTC. Proficient in SQL, Tableau, Python and Microsoft based tools like Excel for data analysis/analytics and reporting.
- Have experience as project co-coordinator, which included 10+ functional teams, to plan and facilitate end to end project delivery.
- Adopting devops practices in the digital space to best practice methodologies and standards (have used various collaborative tools including ServiceNOW, JIRA, and Confluence).
- Years of experience in stakeholder management including both internal and external stakeholders.
- Ability to analyze large data sets and identify anomalies and relationships by using Tableau. Experience in data analysis visualizations and data analytics using Tableau dashboards.

Skills:

- **Operating Systems:** Windows 8, 7, Vista, XP, OS/390, Z/OS
- **Programming Languages:** COBOL, JCL, Python, CICS, SAS, REXX, Ezytreive
- **Software Products:** MVS/ESA-Version 5.2.2, VS COBOL-II, IBM MQ Series 5.3, CA-7, TSO/ISPF, IBM Utilities, Amazon EC2, AWS (Cloud computing)
- **Databases:** DB2, VSAM, IMS DB
- **Tools / Technologies:** ISPF, IDCAMS, SPUFI, QMF, File AID, Endeavor, Expeditior, DFSORT, SAR, CA7, NDM, Changman, File manager, SQL, ZEKE
- **Domain Expertise:** Banking Applications and Credit cards (Vision Plus)
- **BA Tools:** JIRA, Confluence
- **Data Analysis software:** Tableau

Education:

- **University of Bridgeport CT, USA**
 - MS in Big Data and IT GPA=3.8/4, May 2019
- **University of Amravati MAH, India**
 - Bachelor of Engineering, Mechanical Awarded in 2003

Experience Summary:

Organization – BCBSA, Implementation Partner – UST Global

Project: Plan Connexion - BCBSA

Role: Sr. Mainframe Developer

Period: Jan 2020 to March 2021

Responsibilities:



**Technical Temporary Staffing Services
Response to CRFQ # MIS250000001**

**State of West Virginia
Due Date: October 31, 2024**

- Develop new and modified existing programs COBOL/CICS/JCL/DB2 code based on technical specifications.
- Analyse designs, develop and execute custom application features and functions.
- Design and develop code applications to technical and functional programming standards.
- Plan and implement every needed process steps as defined in methodologies.
- Analysis the old system and involved in mapping of clients requirements.
- Develop test plans, perform unit and integration testing of software.
- Involved in plan migration.
- Assists business partners with User Acceptance Testing.
- Review each item delivered to client to ensure zero defects.
- Hands-on technical development of mainframe application components.
- Formulates and defines system scope and objectives for assigned projects.
- Involve in support after cutover and involved in fixing of production defects.
- Extensive use of DB2 (Relational Database Experience).
- Experience in analysis and design - Analysis and Design Experience.
- Regularly communicated with project managers, business analysts, and other stakeholders.

Organization – NLB Services Pvt Ltd, Implementation Partner - Cognizant

Project: Automated credit card application processing - US bank

Role: Mainframe Developer Lead

Period: Aug 2019 – Dec 2019

Responsibilities:

- Participate in sprint call to get the business requirements.
- Developed new and modified existing COBOL/DB2/CICS/JCL code based on technical specifications.
- Develop test plans, perform unit and integration testing of software.
- Work closely with development team in US and India to ensure project timeline are met.
- Involved in batch run of SIT/UAT batches.
- Assists business partners with User Acceptance Testing.
- Review each item delivered to client to ensure zero defects.
- Hands-on technical development of mainframe application components.
- Analysis the old system and involved in mapping of clients requirements.
- Formulates and defines system scope and objectives for assigned projects.
- Involve in support after cutover and involved in fixing of production defects.
- Extensive use of DB2 (Relational Database Experience).
- Experience in analysis and design - Analysis and Design Experience.
- Regularly communicated with project managers, business analysts, and other stakeholders.

Organization – Tata Consultancy Services, India

Project: G2C FASB project

Role: Technical Lead/ Mainframe Developer

Period: April 2015 – May 2017

Responsibilities:

- Developed new and modified existing COBOL/CICS/JCL code based on technical specifications.
- Developed and Modified DB2 SQL statements.
- Created Business Requirement document (BRD) and Functional Requirement document and maintained the Requirement Traceability Matrix (RTM) related document.
- Coordinated with Business for requirement gathering on new work order (NWO).
- Prepared change document and involved in briefing with business stakeholders.
- Analysed the old system and involved in mapping of clients requirements.
- Coordinated project requirement with developers and onsite Singapore team.



- Reviewed each item delivered to client to ensure zero defects.
- Worked on assigning tasks to team members and ensuring it to completion.
- Provided use support after cutover and involved in fixing of BAU defects.
- Extensive use of DB2 (Relational Database Experience).
- Experience in analysis and design - Analysis and Design Experience.
- Regularly communicated with project managers, business analysts, and other stakeholders.

Project: Jaguar and Land Rover BAU Enhancements

Role: Developer Lead

Period: June 2014 – March 2015

Responsibilities:

- Prepared change document and involved in briefing with business stakeholders.
- Analysed the old system and involved in mapping of clients requirements.
- Prepared functional specification and technical specifications documents.
- Developed new Cobol/JCL/code and helped in unit testing.
- Involved in Project related metrics, work allocation, efforts, timesheet tracking.
- Involved in batch run of SIT/UAT batches.
- Provided 24/7 production support and maintenance as a primary contact.
- Production Monitoring and On-Call support activities.
- Coordinated project requirement with developers and onsite UK team.
- Extensive use of DB2 (Relational Database Experience).
- Experience in analysis and design - Analysis and Design Experience.
- Regularly communicated with project managers, business analysts, and other stakeholders.

Organization – Tata Consultancy Services, Singapore

Project: Citibank North East Asia Rainbow Conversion Project

Role: Mainframe Tech Lead / SME

Period: Sept 2012 – May 2014

Responsibilities:

- Developed new batch and online Cobol /CICS /DB2 programs.
- Involved in discussion with business for new requirements in unsecured Loan functionalities.
- Identified and addressed function gaps and proposed solution.
- Built conversion strategy to avoid data loss or business continuity during conversion.
- Completed Data mapping from legacy system to Vision PLUS system.
- Movement of Cardpac system table from FASB system to Vision PLUS system.
- Mentored and trained offshore new resources to catch up the project phase and stood out successful implementations.
- Extensive use of DB2 (Relational Database Experience).
- Experience in analysis and design - Analysis and Design Experience.
- Regularly communicated with project managers, business analysts, and other stakeholders.

Project: Citibank South East Asia enhancement project

Role: Mainframe Developer

Period: Feb 2010 – Aug 2012 Rainbow project

Responsibilities:

- Handled the project coordination with Business for Requirement Gathering on NWO.
- Handled overall responsibility for FASB functionality including all possible areas to work.
- Coordinated with global team working from different locations.

Organization – Optimum Solution Pvt, Ltd, Singapore

Project: INDIA ECS+ Conversion – Citibank credit cards

Role: Mainframe Developer Lead



Period: Aug 2008 – Jan 2010

Responsibilities:

- Involved in core delivery of the project start from development to production implementation, overall work as onshore co-ordination.
- Participated in requirement gathering and identified functional gaps from legacy system to Vision Plus
- Here is the updated resume for Sunil Dudhe, incorporating the missing or not explicitly mentioned skills and qualifications in each project:

Organization – Optimum Solution Pvt, Ltd, Singapore

Project: INDIA ECS+ Conversion – Citibank credit cards

Role: Mainframe Developer Lead

Period: Aug 2008 – Jan 2010

Responsibilities:

- Involved in core delivery of the project start from development to production implementation, overall work as onshore co-ordination.
- Participated in requirement gathering and identified functional gaps from legacy system to Vision Plus.
- Coordinated with other sub systems to track overall data conversion (more than 10+ modules participated in conversion).
- Involved in Data Mapping, Design and Specification.
- Developed new Cobol /DB2 source code, tested and supported SIT/UAT testing.
- Involved in Conversion Implementation.
- Reconciled source and ECS+ data such as data balancing, data integrity.
- Tested and implemented fixes occurred during UAT/PAT/Production batches.
- Regularly communicated with project managers, business analysts, and other stakeholders.

Organization – Capgemini, India

Project: HSBC - Compliance 8.24, Environment & Batch run team

Role: Mainframe Developer / Batch support / region build

Period: April 2005 – Jul 2008

Responsibilities:

- Developed new Cobol programs to incorporate the technical specification requirements changes.
- Execution and support of batches, defect resolution – SIT/UAT.
- Built development environment region setup and completed code baseline in system integration testing region.
- Generated customized financial general ledger reports as requested by business.
- Tested and implemented defect fixes occurred during SIT/UAT/Production batches.
- Prepared unit test cases as per the technical specifications.