



The following documentation is an electronically-submitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at ***wvOASIS.gov***. As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at ***WVPurchasing.gov*** with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.

Header

[List View](#)

General Information | [Contact](#) | [Default Values](#) | [Document](#) | [Document Information](#) | [Clarification Request](#)

Procurement Folder: 1044564

Procurement Type: Central Contract - Fixed Amt

Vendor ID: [V5800008897](#)

Legal Name: AKA COMP SOLUTIONS INC

Alias/DBA:

Total Bid: 57,638.43

Response Date: 04/16/2025

Response Time: 12:48

Responded By User ID: [jg0405](#)

First Name: Fabad

Last Name: Rafique

Email: fabad@akacomp.com

Phone: 3127538276

SO Doc Code: CRFO

SO Dept: 6310

SO Doc ID: DEP268000018

Published Date: 4/7/25

Close Date: 4/16/25

Close Time: 13:38

Status: Closed

Solicitation Description: [87017308-25 Peripherals Support](#)

Total of Header Attachments: 0

Total of All Attachments: 0



Department of Administration
Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

State of West Virginia
Solicitation Response

Proc Folder: 1644564
Solicitation Description: BTOIT309-25 Powervault Support
Proc Type: Central Contract - Fixed Amt

| Solicitation Closes | Solicitation Response | Version |
|---------------------|------------------------------|---------|
| 2025-04-16 13:30 | SR 0313 ESR04072500000006038 | 1 |

VENDOR
VS0000048635
Service Express Inc

Solicitation Number: CRFQ 0313 DEP2500000018

Total Bid: 24000 **Response Date:** 2025-04-07 **Response Time:** 13:44:42

Comments: All SLA's are for 24x7x4 on-site support. You will have a dedicated primary and secondary engineer assigned to your environment that will work with your team and perform repairs. All parts and labor are included in the contract costs from our team.

FOR INFORMATION CONTACT THE BUYER
Joseph E Hager III
(304) 558-2306
joseph.e.hageriii@wv.gov

| | | |
|-------------------------------|--------------|-------------|
| Vendor Signature X | FEIN# | DATE |
|-------------------------------|--------------|-------------|

All offers subject to all terms and conditions contained in this solicitation

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|---|-----|------------|------------|-----------------------------|
| 1 | Support for Dell PowerVault MD3800Serial number 7DZF382 | | | | 1596.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:

Support for Dell PowerVault MD3800Serial number 7DZF382

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|---|-----|------------|------------|-----------------------------|
| 2 | Support for Dell PowerVault MD1200 Serial number: 7V0T7V1 | | | | 948.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:

Support for Dell PowerVault MD1200 Serial number: 7V0T7V1

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|---|-----|------------|------------|-----------------------------|
| 3 | Support for Dell PowerVault MD1200 Serial number: 57S2MR2 | | | | 948.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:

Support for Dell PowerVault MD1200 Serial number: 57S2MR

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|--|-----|------------|------------|-----------------------------|
| 4 | Support for Dell PowerVault MD3800: Serial Number: 74WSHH2 | | | | 1596.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:

Support for Dell PowerVault MD3800: Serial Number: 74WSHH2

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|--|-----|------------|------------|-----------------------------|
| 5 | Support forDell PowerEdge R630: Serial Number: 4S21XM3 | | | | 912.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: Our team pulled this device as an R650 - is that correct or is this device an R630?
24x7x4 SLA with Engineers on-site

Extended Description:
Support forDell PowerEdge R630: Serial Number: 4S21XM3

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|--|-----|------------|------------|-----------------------------|
| 6 | Support for Dell PowerVault MD3800SN DZF382 Renewal yr2 | | | | 1596.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:
Support for Dell PowerVault MD3800SN DZF382 Renewal yr2

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|--|-----|------------|------------|-----------------------------|
| 7 | Support for Dell PowerVault MD1200 SN: 7V0T7V1 Renewal yr 2 | | | | 948.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:
Support for Dell PowerVault MD1200 SN: 7V0T7V1 Renewal yr 2

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|--|-----|------------|------------|-----------------------------|
| 8 | Support for Dell PowerVault MD1200 SN: 57S2MR2 Renewal yr 2 | | | | 948.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:
Support for Dell PowerVault MD1200 SN: 57S2MR2 Renewal yr 2

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|---|-----|------------|------------|-----------------------------|
| 9 | Support for Dell PowerVault MD3800: SN: 74WSHH2 Renewal yr 2 | | | | 1596.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:
Support for Dell PowerVault MD3800: SN: 74WSHH2 Renewal yr 2

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|---|-----|------------|------------|-----------------------------|
| 10 | Support forDell PowerEdge R630: SN: 4S21XM3 Renewal yr 2 | | | | 912.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:
Support forDell PowerEdge R630: SN: 4S21XM3 Renewal yr 2

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|--|-----|------------|------------|-----------------------------|
| 11 | Support for Dell PowerVault MD3800SN DZF382 Renewal yr3 | | | | 1596.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:
Support for Dell PowerVault MD3800SN DZF382 Renewal yr3

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|--|-----|------------|------------|-----------------------------|
| 12 | Support for Dell PowerVault MD1200 SN: 7V0T7V1 Renewal yr 3 | | | | 948.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:
Support for Dell PowerVault MD1200 SN: 7V0T7V1 Renewal yr 3

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|--|-----|------------|------------|-----------------------------|
| 13 | Support for Dell PowerVault MD1200 SN: 57S2MR2 Renewal yr 3 | | | | 948.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:
Support for Dell PowerVault MD1200 SN: 57S2MR2 Renewal yr 3

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|---|-----|------------|------------|-----------------------------|
| 14 | Support for Dell PowerVault MD3800: SN: 74WSHH2 Renewal yr 3 | | | | 1596.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:
Support for Dell PowerVault MD3800: SN: 74WSHH2 Renewal yr 3

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|---|-----|------------|------------|-----------------------------|
| 15 | Support forDell PowerEdge R630: SN: 4S21XM3 Renewal yr 3 | | | | 912.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:
Support forDell PowerEdge R630: SN: 4S21XM3 Renewal yr 3

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|---|-----|------------|------------|-----------------------------|
| 16 | Support for Dell PowerVault MD3800SN DZF382 Renewal yr 4 | | | | 1596.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:
Support for Dell PowerVault MD3800SN DZF382 Renewal yr 4

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|--|-----|------------|------------|-----------------------------|
| 17 | Support for Dell PowerVault MD1200 SN: 7V0T7V1 Renewal yr 4 | | | | 948.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:
Support for Dell PowerVault MD1200 SN: 7V0T7V1 Renewal yr 4

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|--|-----|------------|------------|-----------------------------|
| 18 | Support for Dell PowerVault MD1200 SN: 57S2MR2 Renewal yr 4 | | | | 948.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:
Support for Dell PowerVault MD1200 SN: 57S2MR2 Renewal yr 4

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|---|-----|------------|------------|-----------------------------|
| 19 | Support for Dell PowerVault MD3800: SN: 74WSHH2 Renewal yr 4 | | | | 1596.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:
Support for Dell PowerVault MD3800: SN: 74WSHH2 Renewal yr 4

| Line | Comm Ln Desc | Qty | Unit Issue | Unit Price | Ln Total Or Contract Amount |
|------|---|-----|------------|------------|-----------------------------|
| 20 | Support forDell PowerEdge R630: SN: 4S21XM3 Renewal yr 4 | | | | 912.00 |

| Comm Code | Manufacturer | Specification | Model # |
|-----------|--------------|---------------|---------|
| 81111812 | | | |

Commodity Line Comments: 24x7x4 SLA with Engineers on-site

Extended Description:
Support forDell PowerEdge R630: SN: 4S21XM3 Renewal yr 4