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Header 2

List View

**General Information** | [Contact](#) | [Default Values](#) | [Discount](#) | [Document Information](#) | [Clarification Request](#)

Procurement Folder: 1096194

Procurement Type: Central Master Agreement

Vendor ID: VS0000021607

Legal Name: GLOBAL SOLUTIONS GROUP INC

Alias/DBA:

Total Bid: \$134,992.00

Response Date: 09/27/2022

Response Time: 11:57

Responded By User ID: Globalsolgroup

First Name: Lisa

Last Name: Salvador

Email: info@globalsolgroup.com

Phone: 248-291-5440

SO Doc Code: CRFQ

SO Dept: 0203

SO Doc ID: CPR2300000001

Published Date: 9/22/22

Close Date: 9/27/22

Close Time: 13:30

Status: Closed

Solicitation Description: Application Developer

Total of Header Attachments: 2

Total of All Attachments: 2



Department of Administration  
Purchasing Division  
2019 Washington Street East  
Post Office Box 50130  
Charleston, WV 25305-0130

State of West Virginia  
Solicitation Response

**Proc Folder:** 1096194  
**Solicitation Description:** Application Developer  
**Proc Type:** Central Master Agreement

Solicitation Closes	Solicitation Response	Version
2022-09-27 13:30	SR 0203 ESR09272200000001564	1

**VENDOR**  
VS0000021607  
GLOBAL SOLUTIONS GROUP INC

**Solicitation Number:** CRFQ 0203 CPR2300000001  
**Total Bid:** 134992      **Response Date:** 2022-09-27      **Response Time:** 11:57:04  
**Comments:** Upon review, if you have any questions contact Lisa Salvador at lisas@globalsolgroup.com or 248.291.5440

**FOR INFORMATION CONTACT THE BUYER**  
Melissa Pettrey  
(304) 558-0094  
melissa.k.pettrey@wv.gov

**Vendor**      **FEIN#**      **DATE**  
**Signature X**

All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Temporary information technology software developers				134992.00

Comm Code	Manufacturer	Specification	Model #
80111608			

**Commodity Line Comments:** This price is for the first year. Upon your review, if you have any questions, contact Lisa Salvador, [lisas@globalsolgroup.com](mailto:lisas@globalsolgroup.com) or 248.291.5440

**Extended Description:**  
Temporary information technology software developers





# Technical Proposal

## Professional Application Developers for COMPASS

### Solicitation Number: CRFQ 0203 CPR2300000001

## State of West Virginia Consolidated Public Retirement Board

**Due Date: September 27, 2022 at 1:30 P.M EST**

#### Submitted to:

Melissa Pettrey, Senior Buyer



State of West Virginia  
Department of Administration, Purchasing Division  
2019 Washington Street East  
Charleston, WV 25305-0130  
Phone: (304) 558-0094  
Email: [melissa.k.pettrey@wv.gov](mailto:melissa.k.pettrey@wv.gov)

#### Submitted by:

Global Solutions Group, Inc.



25900 Greenfield Road, Suite 220  
Oak Park, MI 48237





## Offeror

Global Solutions Group, Inc.  
25900 Greenfield Road, Suite 220  
Oak Park, MI 48237  
[www.GlobalSolGroup.com](http://www.GlobalSolGroup.com)

UEI VH3UE9S2T6E5  
CAGE 6M9L5  
DUNS 078343325  
EIN 20 0010736



## Socioeconomic Status



## Contracting Vehicles



GSG has converted each of the above contracts for the MAS consolidation.

## Persons authorized to negotiate with whom the Government can address questions to during the evaluation of proposals:

Lisa Salvador, Vice President  
Direct: (248) 291-5440  
Telephone: (313) 333-0188  
Email Address: [lisas@globalsolgroup.com](mailto:lisas@globalsolgroup.com)

## Acknowledgment of Addenda, Questions, Answers, and other Modifications

GSG acknowledges the receipt of Addendum 1 & Q/As dated September 22, 2022.

## Submit to

Melissa Pettrey



State of West Virginia  
Department of Administration, Purchasing Division  
2019 Washington Street East  
Charleston, WV 25305-0130  
Email: [melissa.k.pettrey@wv.gov](mailto:melissa.k.pettrey@wv.gov)

September 27, 2022

Melisa Pettrey  
State of West Virginia  
Department of Administration, Purchasing Division  
2019 Washington Street East  
Charleston, WV 25305-0130

**Subject:** Global Solutions Group, Inc.'s (GSG) Technical Response to **Solicitation Number: CRFQ 0203 CPR2300000001 Professional Application Developers for COMPASS for the State of West Virginia, Consolidated Public Retirement Board (CPRB).**

Ms. Pettrey:

Global Solutions Group, Inc. (GSG) hereby presents our technical proposal response to Solicitation Number: CRFQ 0203 CPR2300000001 Professional Application Developers for COMPASS for the State of West Virginia Consolidated Public Retirement Board (CPRB).

GSG is a multifaceted technology and IT Support company incorporated in the State of Michigan in 2003. We are headquartered in Oak Park, Michigan. *We are an SBA 8(a) Certified Small Business, Certified Women-Owned Small Business (WOSB), Certified Minority Business Enterprise (MBE), and Economically Disadvantaged Woman-Owned Small Business (EDWOSB). GSG is an ISO/IEC 27001:2013 certified firm.*



GSG is an ISO/IEC 27001:2013 Information Security Management Systems, ISO 9001:2015 Quality Management

System, and ISO 20000:2018 - Service Management System certified firm Our team has the ability to consistently provide products and services that meet customer and applicable statutory and regulatory requirements.

GSG understands that the State of West Virginia, Consolidated Public Retirement Board (CPRB) is for a qualified firm to provide one (1) Professional Application Developer who will provide application development services to maintain, enhance, and support the ongoing operations of the COMPASS system. As you will discover in our proposal, we have a wealth of experience in providing similar services to several local, state, and federal government agencies. We are confident that we have the expertise, resources, and experience that the CPRB needs. GSG's organizational and corporate structure promotes strong lines of communication, a definitive reporting structure, clear assignment of roles and responsibilities, and delivery of quality services.

GSG has been providing quality IT Staffing Support for more than 19 years. GSG is a privately held corporate entity organized and maintained pursuant to the laws of the State of Michigan. Our clients include the State of Michigan; State of Kansas; County of Oakland, Michigan; Port Authority of

#### GSG's Experience with Similar IT Staffing Services

- Wayne County Airport Authority
- Oakland County
- Capital Area Transit Authority, Lansing, Michigan
- Cook County Illinois
- Port Authority of Alleghany County, Pennsylvania
- State of Kansas
- Connect for Health Colorado
- City of Crystal Lake, Illinois
- City of Phoenix, Arizona
- Cleveland Metro Parks
- City of New Orleans, Louisiana
- Kansas City, Missouri
- City of Detroit
- U.S. Army
- U.S. Department of Agriculture
- U.S. Department of the Treasury-IRS



Pennsylvania; State of North Carolina; City of Sunnyvale, California; Capital Area Transit Authority (CATA) in Lansing, Michigan; City of Crystal Lake, Illinois; etc. We also provide a variety of IT support and consulting services to several federal government agencies including the U.S. Department of Agriculture, U.S. Department of the Treasury – IRS, U.S. Department of Justice, U.S. Department of Homeland Security, U.S. Federal Housing Finance Agency, U.S. Navy, U.S. Army, U.S. Air Force, and

We have a significant record of excellence in providing similar IT Staffing Support Services for a broad range of requirements. Our team is comprised of a large group of certified, highly skilled, and experienced professionals. Envisioning success for this important engagement requires the highest level of service, ensuring timeliness in response, and stellar work performance in the delivery of top-notch, team-oriented support according to your needs.

A commendatory correspondence for our support services for the eight states in GSA Region 4 concludes:

***“The contractor is customer focused and engaged with the activities of the Agency. GSG is very receptive and adaptable to organizational changes.”***

***- Ms. Kimura Armstead, Contracting Officer, General Service Administration, Region 4***

GSG’s past and ongoing experience managing IT Staffing Support Service contracts, both throughout the United States and around the world, has helped us to develop a system of corporate support thoroughly versed in the services the CPRB requires. Our personnel and resources are diverse and can work on multiple long- or short-term projects with a full complement of skill sets and disciplines.

#### **Point of Contact Details**

Name: Lisa Salvador

Title: Vice President

Email Address: [lisas@globalsolgroup.com](mailto:lisas@globalsolgroup.com)

Telephone: (248) 291-5440 (office)  
(313) 333-0188 (mobile)

As Vice President of Global Solutions Group, Inc., I am fully authorized to negotiate and bind GSG during the period in which the CPRB is evaluating proposals. You may contact me at any time.

Regards,

A handwritten signature in blue ink that reads "Lisa Salvador".

Lisa Salvador  
Vice President




## Table of Contents

<b>1</b>	<b>CRFQ First Page.....</b>	<b>1</b>
<b>2</b>	<b>Addendum Acknowledgement Form .....</b>	<b>2</b>
<b>3</b>	<b>Designated Contact.....</b>	<b>3</b>
<b>4</b>	<b>Contract Manager.....</b>	<b>4</b>
<b>5</b>	<b>Company Overview.....</b>	<b>5</b>
<b>6</b>	<b>Exhibit B – Required Documentation Verification Form .....</b>	<b>6</b>
6.1	<i>Exhibit B – Sai Charan.....</i>	<i>6</i>
6.2	<i>Exhibit B – Saumil Desai.....</i>	<i>11</i>
6.3	<i>Exhibit B – Naresh Chamakura.....</i>	<i>1</i>
<b>7</b>	<b>GSG Qualifications.....</b>	<b>5</b>
<b>8</b>	<b>Technical Capability to meet the Requirement.....</b>	<b>10</b>
8.1	<i>Staffing Approach.....</i>	<i>10</i>
8.2	<i>Management Approach .....</i>	<i>14</i>
8.3	<i>Quality Control Plan.....</i>	<i>15</i>
<b>9</b>	<b>Resumes.....</b>	<b>16</b>
<b>10</b>	<b>Appendix I: Performance Reviews.....</b>	<b>I</b>




## 1 CRFQ First Page

	<b>Department of Administration</b> Purchasing Division 2019 Washington Street East Post Office Box 50130 Charleston, WV 25305-0130	<b>State of West Virginia</b> <b>Centralized Request for Quote</b> <b>Service - Prof</b>
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<b>Proc Folder:</b> 1096194			<b>Reason for Modification:</b> Addendum No. 1
<b>Doc Description:</b> Application Developer			
<b>Proc Type:</b> Central Master Agreement			
<b>Date Issued</b>	<b>Solicitation Closes</b>	<b>Solicitation No</b>	<b>Version</b>
2022-09-22	2022-09-27 13:30	CRFQ 0203 CPR2300000001	2

<b>BID RECEIVING LOCATION</b>
BID CLERK DEPARTMENT OF ADMINISTRATION PURCHASING DIVISION 2019 WASHINGTON ST E CHARLESTON WV 25305 US

<b>VENDOR</b>
<b>Vendor Customer Code:</b> [REDACTED]
<b>Vendor Name :</b> Global Solutions Group, Inc.
<b>Address :</b> 25900 Greenfield Road, Suite 220
<b>Street :</b> [REDACTED]
<b>City :</b> Oak Park
<b>State :</b> Michigan <b>Country :</b> USA <b>Zip :</b> 48237
<b>Principal Contact :</b> Lisa Salvador, Vice President
<b>Vendor Contact Phone:</b> 248-291-5440 <b>Extension:</b> [REDACTED]

<b>FOR INFORMATION CONTACT THE BUYER</b> Melissa Pettrey (304) 558-0094 melissa.k.pettrey@wv.gov		
<b>Vendor Signature X</b> 	<b>FEIN#</b> 200010736	<b>DATE</b> September 26, 2022

All offers subject to all terms and conditions contained in this solicitation





## 2 Addendum Acknowledgement Form

### ADDENDUM ACKNOWLEDGEMENT FORM SOLICITATION NO.: CPR2300000001

**Instructions:** Please acknowledge receipt of all addenda issued with this solicitation by completing this addendum acknowledgment form. Check the box next to each addendum received and sign below. Failure to acknowledge addenda may result in bid disqualification.

**Acknowledgment:** I hereby acknowledge receipt of the following addenda and have made the necessary revisions to my proposal, plans and/or specification, etc.

**Addendum Numbers Received:**

(Check the box next to each addendum received)

<input checked="" type="checkbox"/> Addendum No. 1	<input type="checkbox"/> Addendum No. 6
<input type="checkbox"/> Addendum No. 2	<input type="checkbox"/> Addendum No. 7
<input type="checkbox"/> Addendum No. 3	<input type="checkbox"/> Addendum No. 8
<input type="checkbox"/> Addendum No. 4	<input type="checkbox"/> Addendum No. 9
<input type="checkbox"/> Addendum No. 5	<input type="checkbox"/> Addendum No. 10

I understand that failure to confirm the receipt of addenda may be cause for rejection of this bid. I further understand that that any verbal representation made or assumed to be made during any oral discussion held between Vendor's representatives and any state personnel is not binding. Only the information issued in writing and added to the specifications by an official addendum is binding.

Global Solutions Group, Inc.

Company

Authorized Signature

September 26, 2022

Date

NOTE: This addendum acknowledgment should be submitted with the bid to expedite document processing.


### 3 Designated Contact

**DESIGNATED CONTACT:** Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

(Name, Title) Lisa Salvador, Vice President  
(Printed Name and Title) Lisa Salvador, Vice President  
(Address) 25900 Greenfield Road, Suite 220 Oak Park, MI 48237  
(Phone Number) / (Fax Number) 248-291-5440 / None  
(email address) lisas@globalsolgroup.com

**CERTIFICATION AND SIGNATURE:** By signing below, or submitting documentation through WVS-OASIS, I certify that: I have reviewed this Solicitation/Contract in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation/Contract for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that I am authorized by the vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

By signing below, I further certify that I understand this Contract is subject to the provisions of West Virginia Code § 5A-3-62, which automatically voids certain contract clauses that violate State law; and that pursuant to W. Va. Code 5A-3-63, the entity entering into this contract is prohibited from engaging in a boycott against Israel.

Global Solutions Group, Inc.  
(Company)  
 Lisa Salvador, Vice President  
(Authorized Signature) (Representative Name, Title)  
Lisa Salvador, Vice President September 16, 2022  
(Printed Name and Title of Authorized Representative) (Date)  
248-291-5440 / None  
(Phone Number) (Fax Number)  
lisas@globalsolgroup.com  
(Email Address)



## 4 Contract Manager

REQUEST FOR QUOTATION  
Professional Application Developers for COMPASS  
CRFQ CPR2300000001

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### 12. MISCELLANEOUS:

**12.1. Contract Manager:** During its performance of this Contract, Vendor must designate and maintain a primary contract manager responsible for overseeing Vendor's responsibilities under this Contract. The Contract manager must be available during normal business hours to address any customer service or other issues related to this Contract. Vendor should list its Contract manager and his or her contact information below.

**Contract Manager:** Vicki Shah  
**Telephone Number:** 202-471-0878  
**Fax Number:** N/A  
**Email Address:** VickiS@globalsolgroup.com

## 5 Company Overview



GSG was founded in 2003 to provide IT and Staffing Support Services to government agencies and private sector clients. Through our IT support services, we recognized a need for document management support and started providing document digitization/conversion, storage, and destruction services, as well as database management, to our clients in 2008. We became a Microsoft Partner three years later.

Through our broad range of staffing experience, we have earned a national reputation as a valuable partner that consistently exceeds customer expectations. Our experience has resulted in an approach that is systematic and process-driven, resulting in the best professional candidates for each required position. Our hiring processes are focused upon providing continual services in order to guarantee success in securing the most highly qualified individuals for any given contract or task order.

Our outreach and recruiting tactics include industry-leading innovative efforts to ensure a diverse pool of candidates, which results in a greater choice among candidates. As a part of our outreach, we use electronic job board databases and actively explore candidate resources, including trade journals, job, trade, and college fairs, college placement offices and alumni associations, professional user groups, trade associations, unemployment databases, and placement centers. In addition, we have a strong social media presence permitting us to reach passive job seekers through sites such as Facebook, LinkedIn, and Twitter. These tools provide the ability to secure the most highly qualified candidates for our customers by tapping into every resource available to us.

Another aspect of extreme importance to us is employee training – all of our employees have significant resources available to them for job training through our corporate training programs. Our focus is on providing a superior work environment, opportunity for professional growth and development, career advancement, and a solid infrastructure of benefits, all of which contribute to our long-term success and strategic growth.

Throughout the past 19 years, we have added to our service portfolio while maintaining a commitment to providing excellence in service and value to our clients. Through 19 years of lessons learned, we have developed a lean, flexible corporate culture that can adapt to the needs of our clientele while building a solid foundation both in operational and financial stability upon which we can continue our growth. GSG maintains a strong commitment to continuous improvement in all aspects of our business.

### Core Business Areas

Our team is composed of experts in a wide range of services, including:

IT Services	Cybersecurity	Document Management
<ul style="list-style-type: none"> <li>➤ IT Staffing</li> <li>➤ IT Managed Services</li> <li>➤ IT Support</li> <li>➤ Cloud Hosting</li> <li>➤ Licensing, Implementation, and Renewal Support</li> <li>➤ Help Desk</li> <li>➤ Backup/Disaster Recovery</li> <li>➤ Database Management <ul style="list-style-type: none"> <li>▪ SQL, SharePoint</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>➤ Risk Assessment</li> <li>➤ Security Audits</li> <li>➤ Information Assurance</li> <li>➤ Penetration Testing</li> <li>➤ Social Engineering</li> <li>➤ Security Compliance</li> <li>➤ Incident Response Planning</li> <li>➤ Operational Continuity Planning</li> </ul>	<ul style="list-style-type: none"> <li>➤ Enterprise Document Management Solutions <ul style="list-style-type: none"> <li>▪ Laserfiche</li> <li>▪ OpenText</li> </ul> </li> <li>➤ Enterprise Records Management</li> <li>➤ Enterprise Content Management</li> <li>➤ Case Management</li> <li>➤ Workflow Management</li> </ul>

<ul style="list-style-type: none"> <li>➤ Telephony</li> <li>➤ Network Architecting</li> <li>➤ Network Administration</li> <li>➤ Hardware</li> <li>➤ Firewalls</li> </ul>	<ul style="list-style-type: none"> <li>➤ Policy and Procedure Development</li> <li>➤ Education and Training</li> <li>➤ Security Engineering</li> <li>➤ Security Hardware and Software</li> <li>➤ Security Information and Event Management</li> <li>➤ Payment Card Industry Assessment</li> </ul>	<ul style="list-style-type: none"> <li>➤ Document Imaging System &amp; Services</li> <li>➤ Document Digitization <ul style="list-style-type: none"> <li>▪ Hard Copy,</li> <li>▪ Microfilm/ Microfiche,</li> <li>▪ Large Plans/ Drawings</li> <li>▪ Audio/Visual, Magnetic Media</li> </ul> </li> </ul>
<b>Physical Security</b> <ul style="list-style-type: none"> <li>➤ Security Cameras/CCTV</li> <li>➤ Entry Systems</li> <li>➤ Proprietary <b>alerteer™</b> Security Monitoring Software</li> </ul>		

### Sectors We Serve



Government



Commercial



Education



Non-Profit



Justice



Financial Services



Manufacturing



Healthcare

## 6 Exhibit B – Required Documentation Verification Form

### 6.1 Exhibit B – Sai Charan

## Documentation of Work Experience

As per section 4: mandatory qualifications; the vendor must provide documentation to validate the following requirements. Exhibit B – Required Documentation Verification Form must be completed in its entirety and should be submitted with the vendor's bid response and must be submitted prior to award.

### Skillsets

**4.1.1** The Vendor must provide a Senior Applications Developer contractor with prior experience in the following applied knowledge and skillsets.

Check mark the skillsets the Senior Applications Developer contractor has prior experience and applied knowledge in:

- ✓ Microsoft Visual Studio 2013
- ✓ VB.NET
- ✓ XML
- ✓ ASP.NET
- ✓ CSS
- ✓ HTML
- ✓ JavaScript
- ✓ SQL Server 2012
- ☐ SQL Server Reporting Services (SSRS)
- ☐ InRules

## **Project and Work Experience**

**4.1.2** The Vendor must provide a Senior Applications Developer Contractor with a minimum of two (2) years of paid experience working on projects in each of the following applications:

- Debugging Code for existing systems within Microsoft Visual Studio 2013. Documenting code changes consistently throughout the development process
- Working on a team with business analysts to define new features that the contractor must then code and integrate for existing systems
- Working on a team with developers to upgrade and configure existing Code
- Software testing, including system integration and regression testing, to ensure application changes continue to meet the business needs
- Concurrent experience is acceptable and must be documented on the applicable Required Documentation Verification Forms (Exhibit B).

**4.1.3.** The Vendor must provide one (1) application developer with a minimum of two (2) years of paid experience working on projects in the following industry:

**4.1.3.1** Developing and Optimizing Pension Administration solutions

**4.1.3.2** Optimizing and developing .Net Framework Batches

**4.1.3.3** State of West Virginia's DPAS Solution

**4.1.3.4** State Government

**The Applications Developer Contractor must provide project information, their role, the utilized skillsets from section 4.1.1, and experience as described in sections 4.1.2 and 4.1.3. Please complete your information. Do not handwrite the information below.**

### **Section 4.1.2 -Debugging Code for existing systems within Microsoft Visual Studio 2013. Documenting code changes consistently throughout the development Process**

Previous Project: : Dart Containers

Project Start Date: October 2018

Date Completed: December 2019

Project Description:

While working with Creighton University, Mr. Charan worked with various IDEs such as Visual Studio Code, Web Strom, Sublime, and Notepad++. He used Visual Studio Code's debugging architecture to allow extension authors to easily integrate existing debuggers into VS Code while having a common user interface with all of them.

His duties included:

1. Debug configuration management.
2. Debug actions for starting/stopping and stepping.
3. Source-, function-, conditional-, inline breakpoints, and log points.
4. Stack traces, including multi-thread and multi-process support.
5. Navigating through complex data structures in views and hovers.
6. Variable values are shown in hovers or inline in the source.
7. Managing watch expressions.
8. Debug console for interactive evaluation with autocomplete.

Contractors Role: **Software Developer**

Skillset utilized: Angular (2/4), Angular CLI, TypeScript, JavaScript, Node.js, NPM, Express.js, jQuery, Bootstrap, Ajax, HTML5 and CSS3. SharePoint 2013, 2010, 2007, SharePoint Designer 2013, Microsoft InfoPath Designer 2010, Visual Studio 2013, Visio 2013, Nintex, DocAve, C#, ASP.NET, JavaScript, Microsoft SQL Server 2012 Management Studio.

Location: Omaha, Nebraska

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

#### **Section 4.1.2 -Working on a team with business analysts to define new features that the contractor must then code and integrate for existing systems**

Previous Project: Creighton University

Project Start Date: June 2016

Date Completed: September 2018

Project Description:

Mr. Charan was involved in a project for designing a portal which included a team of five members. His work included:

- Designed a portal from the scratch with the help of other team members using SharePoint OOB web parts, SP Search Service, Angular 4, HTML5, CSS3, TypeScript, JavaScript, and Bootstrap. Portal is currently being used both internally and externally by around more than 30k users and 5k daily unique visitors.
- Updated the application with new features of Angular 4. Moved existing AngularJS controllers and services to Angular 4 components for more responsiveness and less dependency. Developed single-page applications using Angular 4, Typescript, web pack, and grunt.
- Development of SharePoint Apps and Migration from 2007/10 to 2013 project specifications using the Microsoft SharePoint Development toolkit. Adherence to development policies, processes, and internal systems updates.
- Coordinated the implementation, deployment, security, and networking issues within the project.
- Evaluated SharePoint 2019 Beta to see when it is possible to start to use it in a Production environment.
- Worked on PowerShell scripts to get sites' owners, permissions, access details, and various reports involving traces and activities.
- Created custom Pages, Master Pages, and Page Layouts as needed for the newly created SharePoint 2013 farm sites.
- Documented and demonstrated solutions by developing documentation, flowcharts, layouts, diagrams, charts, code comments, and clear code.

Contractors Role: **Software Developer**

Skillset utilized: Angular (2/4), Angular CLI, TypeScript, JavaScript, Node.js, NPM, Express.js, jQuery, Bootstrap, Ajax, HTML5 and CSS3, SharePoint 2013, 2010, 2007, SharePoint Designer 2013, Microsoft InfoPath Designer 2010, Visual Studio 2013, Visio 2013, Nintex, DocAve, C#, ASP.NET, JavaScript, Microsoft SQL Server 2012 Management Studio.

Location: Mason, Michigan

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

#### **Section 4.1.2 -Working on a team with developers to upgrade and configure existing code**

Previous Project: University Of Michigan

Project Start Date: November 2015

Date Completed: June 2016

Project Description:

While working as a Software Developer for Creighton University, Mr. Charan worked with a team of software developers to serve in a client-facing role translating business requirements into viable, scalable cloud solutions. He also collaborated with the engineering team to drive the DevOps strategy and prototype/execute platform upgrades. He has also contributed to the rollout of upgraded cloud-based security applications, delivering the company's first persistent, end-to-end data protection that allows users to control security protocols across multiple devices. He has modified existing software to detect and correct errors, improve performance, and upgrade interfaces. He has also consulted with clients regularly regarding projects, proposals, and technical issues that arise during the development process. Prepared reports on specifications and activities for each project. Collaborated well with other team members to determine the best design specifications and details.

Contractors Role: **Software Developer**

Skillset utilized: ASP.NET, ADO.NET, CSS, XML, HTML, ASP, VBScript, VB.NET, JavaScript, Visual Studio 2013, C#, ASP.NET, JavaScript, MS Access, Microsoft SQL Server 2012 Management Studio, .Net Nuke, Visio 2013.

Location: Omaha, Nebraska

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.



#### **Section 4.1.2 -Software testing, including system integration and regression testing, to ensure application changes continue to meet the business needs**

Previous Project: University of Michigan

Project Start Date: March 2020

Date Completed: Ongoing

##### **Project Description:**

Mr. Charan is working as a Senior Application Analyst with the University of Michigan where he is involved in the system, design, analysis, implementation, testing, development, and maintenance of business applications using N-tier architecture with C#.NET, ASP.NET, Web Forms, VB.NET, Web Services, Win Forms,.Net 1.1/ 2.0/ 3.0/ 3.5 framework. He excels in every stage of the life cycle of software development, including design creation, coding, debugging, testing, and maintenance.

He is also performing unit testing for all the developed WSDL on Soap UI and helping QA and clarifying their doubts while regression testing the module. Other responsibilities include Feasibility analysis, Estimation, Requirement Analysis, Requirements elicitation, Software Development, Code walkthrough, and Integration Testing.

Contractors Role: **Senior Application Analyst**

Skillset utilized: Angular.js, JavaScript, jQuery, GIT, Bootstrap, Ajax, JSON, HTML5, CSS3, SharePoint Server 2013, SharePoint Designer 2013, Microsoft InfoPath Designer 2010, C#, ASP.NET, JavaScript, Microsoft SQL Server 2012 Management Studio.

Location: Ann Arbor, Michigan

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

#### **4.1.3 The Vendor must provide one (1) application developer with a minimum of two (2) years paid experience working on projects in the following industry:**

**4.1.3.1 Developing and Optimizing Pension Administration solutions**

**4.1.3.2 Optimizing and developing .Net Framework Batches**

**4.1.3.3 State of West Virginia's DPAS Solution**

**4.1.3.4 State Government**

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Previous Project: University of Michigan

Project Start Date: August 2015

Date Completed: October 2015

##### **Project Description:**

Mr. Charan has worked as an ASP .NET Developer for the University of Michigan where he was involved in a project where he designed and developed websites on the ASP.NET framework through agile

development methodology. He also designed a draft for the SharePoint 2013 site, played a major role in migrating the existing .NET Nuke portal to SharePoint 2013. Worked on Microsoft Visio to draft a design of the site's home page. He has also worked in an Agile team of .NET developers for a fast-paced software development firm. He has also developed and provided maintenance for 20+ .NET websites, using ASP.NET MVC, jQuery, HTML, and CSS. He achieved 100% client satisfaction and on-time completion. He has used ASP.NET, VB.NET, C#, and JavaScript to design and develop new sites and web-based solutions, both front end, and back end.

He has also built and maintained multiple web applications and using C#, .NET 4.0, and SQL created new software systems. He has updated and managed existing products and provided beneficial technical support to clients and colleagues. He has worked on the improvement of all programming procedures in order to make the whole software development process more effective.

Contractors Role: **ASP .NET Developer**

Skillset utilized: ASP.NET, ADO.NET, CSS, XML, HTML, ASP, VBScript, VB.NET, JavaScript, Visual Studio 2013, C#, ASP.NET, JavaScript, MS Access, Microsoft SQL Server 2012 Management Studio, .Net Nuke, Visio 2013.

Location: Ann Arbor, Michigan

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

## **6.2 Exhibit B – Saumil Desai**

### **Documentation of Work Experience**

As per section 4: mandatory qualifications; the vendor must provide documentation to validate the following requirements. Exhibit B – Required Documentation Verification Form must be completed in its entirety and should be submitted with the vendor's bid response and must be submitted prior to award.

#### **Skillsets**

4.1.1 The Vendor must provide a Senior Applications Developer contractor with prior experience in the following applied knowledge and skillsets.

Check mark the skillsets the Senior Applications Developer contractor has prior experience and applied knowledge in:

- ✓ Microsoft Visual Studio 2013
- ✓ VB.NET
- ✓ XML
- ✓ ASP.NET
- ✓ CSS
- ✓ HTML



- ✓ JavaScript
- ✓ SQL Server 2012
- ✓ SQL Server Reporting Services (SSRS)
- ☐ InRules

## Project and Work Experience

**4.1.2** The Vendor must provide a Senior Applications Developer Contractor with a minimum of two (2) years of paid experience working on projects in each of the following applications:

- Debugging Code for existing systems within Microsoft Visual Studio 2013. Documenting code changes consistently throughout the development process
- Working on a team with business analysts to define new features that the contractor must then code and integrate for existing systems
- Working on a team with developers to upgrade and configure existing Code
- Software testing, including system integration and regression testing, to ensure application changes continue to meet the business needs
- Concurrent experience is acceptable and must be documented on the applicable Required Documentation Verification Forms (Exhibit B).

**4.1.3.** The Vendor must provide one (1) application developer with a minimum of two (2) years of paid experience working on projects in the following industry:

**4.1.3.1** Developing and Optimizing Pension Administration solutions

**4.1.3.2** Optimizing and developing .Net Framework Batches

**4.1.3.3** State of West Virginia's DPAS Solution

**4.1.3.4** State Government

**The Applications Developer Contractor must provide project information, their role, the utilized skillsets from section 4.1.1, and experience as described in sections 4.1.2 and 4.1.3. Please complete your information. Do not handwrite the information below.**

### **Section 4.1.2 -Debugging Code for existing systems within Microsoft Visual Studio 2013. Documenting code changes consistently throughout the development Process**

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Project Start Date: 5/2019

Date Completed: ongoing

Project Description:

Mr. Desai has experience in development of web-based applications using ASP.NET MVC 4.0 and C# in Visual Studio 2012 to be deployed on Azure Cloud. He has created the Interactive Presentation layer in C#.Net and C# with IDE as Visual Studio.Net. Mr. Desai has integrated payment gateways like Stripe and Braintree in our applications. He has installed, monitored, and upgraded NoSQL (Couchbase and MongoDB) Databases on all environments. Maintained MS SQL Server 2012, including security, configuration and install service packs upgrade. He has experience in setting up MongoDB context and configuring mongo client in ASP.NET applications. Used Jenkins to perform CI/CD by creating pipelines, configured SMTP to send emails to team members on build errors. He has installed and configured server machines using windows server 2012. He is experienced with container-based deployments

using Docker, working with Docker images, Docker hub and Docker registries, installation and configuring Kubernetes and clustering them. Mr. Desai has completed all relevant Cobol coding and unit testing, ensuring quality code is delivered. Performed Programmed using mainframe Cobol Programs to extract online log files and process various reports. Completed all relevant coding and unit testing, ensuring quality code is delivered. He has written unit tests using N-Unit and Involved in Test Plans and wrote Test Scripts for Manual and Automation Testing. Mr. Desai has developed User Interfaces using Asp.Net and Code behind using C#.Net. He was responsible in maintaining versions of source code using a Team Foundation Server (TFS). He has programmed using mainframe Cobol Programs to extract online log files and process various reports. Completed all relevant coding and unit testing, ensuring quality code is delivered.

Contractors Role: **.Net Developer**

Skillset utilized: Visual Studio 2017, .NET Framework 4.0, Entity Framework 6.0, ASP.NET MVC 5, C#, Angular 4.0, .Net Core, JavaScript, HTML 5, CSS 3, SQL, Microsoft SQL server 2012, Microsoft SQL server management studio, Bootstrap 4.5, LINQ, JSON, jQuery, Razor View 3.2.6, Web API, Web services

Location: WA

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

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#### **Section 4.1.2 -Working on a team with business analysts to define new features that the contractor must then code and integrate for existing systems**

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Project Start Date: 5/2019

Date Completed: ongoing

Project Description:

Mr. Desai has created event driven Web Forms using ASP.NET and implemented form validation using validation controls using both custom validation, and JavaScript was written for client-side validations, and he used the new validation controls in Visual Studio 2015. He has worked closely with product, UX and business team to build applications & reach business goals through front end development and UX..

Contractors Role: **.Net Developer**

Skillset utilized: Visual Studio 2017, .NET Framework 4.0, Entity Framework 6.0, ASP.NET MVC 5, C#, Angular 4.0, .Net Core, JavaScript, HTML 5, CSS 3, SQL, Microsoft SQL server 2012, Microsoft SQL server management studio, Bootstrap 4.5, LINQ, JSON, jQuery, Razor View 3.2.6, Web API, Web services

Location: WA

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

#### **Section 4.1.2 -Working on a team with developers to upgrade and configure existing code**

Project Start Date: 6/2015

Date Completed: 12/2017

Project Description:

Mr. Desai has worked with a team of developers and developed whole application in ASP.NET4.0 using C# as the code behind. He has designed and coded a series of mainframe batch jobs (JCL) and programs (COBOL II) for maintenance of the new DB2-based Central Repository System. He has worked with XML files, to configure the .NET core application as well as PowerShell code. He has used Entity Framework Code First Approach in implementing data access layer in the project. Mr. Desai has used Visual Source Safe and Team Foundation Server (TFS) for integration, maintenance, and security of code. He has worked with XML files, to configure the .NET core application as well as PowerShell code. He has involved in all the phases such as analysis, design, coding, testing (unit & regression) and deployment for the desktop as well as the web versions. Mr. Desai worked on building screens with ASP.Net MVC, JavaScript, jQuery, React JS, HTML, XHTML, CSS and Unit testing. He has involved in Unit testing, UAT and writing test scripts and scenarios, Test Plans and wrote Test Scripts for Manual and Automation Testing.

Contractors Role: **.Net Developer**

Skillset utilized: ASP.NET MVC5, ADO.NET Entity Framework, C#, .Net Core, Microsoft SQL Server 2010, Razor Views, HTML5, Angular 2, CSS3, Bootstrap 3, LINQ, Visual Studio, MS SQL Management Studio.

Location: VA

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

#### **Section 4.1.2 -Software testing, including system integration and regression testing, to ensure application changes continue to meet the business needs**

Project Start Date: 5/2019

Date Completed: Ongoing

Project Description:

Mr. Desai redesigned the existing application using ASP.NET MVC Framework, C#, HTML5/CSS3 and Entity framework. He completed all relevant Cobol coding and unit testing, ensuring quality code was delivered. He is also involved in writing unit tests using n-unit and involved in test plans and wrote test scripts for manual and automation testing.

Contractors Role: **.Net Developer**

Skillset utilized: Visual Studio 2017, .NET Framework 4.0, Entity Framework 6.0, ASP.NET MVC 5, C#, Angular 4.0, .Net Core, JavaScript, HTML 5, CSS 3, SQL, Microsoft SQL server 2012, Microsoft SQL server management studio, Bootstrap 4.5, LINQ, JSON, jQuery, Razor View 3.2.6, Web API, Web services

Location: WA

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

Project Start Date: 1/2018 Date Completed: 4/2019

Project Description:

Mr. Desai was involved in the complete Software Development Life Cycle including analysis, design, implementation, testing and maintenance using agile methodology. He has also designed and developed various abstract classes, interfaces. He was involved in all the phases such as analysis, design, coding, testing (unit & regression) and deployment for the desktop as well as the web versions.

Contractors Role: .Net Developer

Skillset utilized: Microsoft Visual Studio 2017, .Net framework 4.5/4.6, .Net Core, WCF RESTFUL Service API, ASP.NET, C#, XML, JSON, JavaScript, jQuery, Agile and Scrum, Entity, Team Foundation Server (TFS) 2015, Microsoft Enterprise Library, AJAX, HTML, CSS, Angular 6, Oracle11g, SQL Server 2015, Windows Server 2008 R2/2008 2010.

Location: NJ

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

**4.1.3. The Vendor must provide one (1) application developer with a minimum of two (2) years of paid experience working on projects in the following industry:**

**4.1.3.1 Developing and Optimizing Pension Administration solutions**

**4.1.3.2 Optimizing and developing .Net Framework Batches**

**4.1.3.3 State of West Virginia's DPAS Solution**

**4.1.3.4 State Government**

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Project Start Date: 5/2019

Date Completed: ongoing

Project Description:

Mr. Desai has extensive implementation experience in software architecture, design patterns and development for n-tier distributed systems using .NET Framework 4.5. He has developed a Web Application using .NET Core 3.0, .NET frameworks 4.5 and lower. Developed Restful WEB-API projects using .NET framework 4.5. By using the Document Rendering Feature, he converted documents into formats such as HTML and Postscript, and also in a specific size or scale on the .NET Graphics object to

create thumbnails. He has extensive implementation experience in software architecture, design patterns and development for n-tier distributed systems using .NET Framework 4.5. Also developed web applications using ASP.NET under MVC architecture with RAZOR view engine.

Contractors Role: **.Net Developer**

Skillset utilized: Visual Studio 2017, .NET Framework 4.0, Entity Framework 6.0, ASP.NET MVC 5, C#, Angular 4.0, .Net Core, JavaScript, HTML 5, CSS 3, SQL, Microsoft SQL server 2012, Microsoft SQL server management studio, Bootstrap 4.5, LINQ, JSON, jQuery, Razor View 3.2.6, Web API, Web services

Location: WA

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

Project Start Date: 6/2015

Date Completed: 12/2017

Project Description:

Mr. Desai has used various controls in .NET Framework (4.0/4.5), for example the Grid View control to display data in tabular form and Data Page control for paging.

He has extensive experience in working with state governments.

Contractors Role: **.Net Developer**

Skillset utilized: ASP.NET MVC5, ADO.NET Entity Framework, C#, .Net Core, Microsoft SQL Server 2010, Razor Views, HTML5, Angular 2, CSS3, Bootstrap 3, LINQ, Visual Studio, MS SQL Management Studio.

Location: VA

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

## 6.3 Exhibit B – Naresh Chamakura

### Documentation of Work Experience

As per section 4: mandatory qualifications; the vendor must provide documentation to validate the following requirements. Exhibit B – Required Documentation Verification Form must be completed in its entirety and should be submitted with the vendor's bid response and must be submitted prior to award.

#### Skillsets

4.1.1 The Vendor must provide a Senior Applications Developer contractor with prior experience in the following applied knowledge and skillsets.

Check mark the skillsets the Senior Applications Developer contractor has prior experience and applied knowledge in:

- ✓ Microsoft Visual Studio 2013
- ✓ VB.NET
- ✓ XML
- ✓ ASP.NET
- ✓ CSS
- ✓ HTML
- ✓ JavaScript
- ✓ SQL Server 2012
- ✓ SQL Server Reporting Services (SSRS)
- ☐ InRules

#### Project and Work Experience

4.1.2 The Vendor must provide a Senior Applications Developer Contractor with a minimum of two (2) years of paid experience working on projects in each of the following applications:

- Debugging Code for existing systems within Microsoft Visual Studio 2013. Documenting code changes consistently throughout the development process
- Working on a team with business analysts to define new features that the contractor must then code and integrate for existing systems
- Working on a team with developers to upgrade and configure existing Code
- Software testing, including system integration and regression testing, to ensure application changes continue to meet the business needs
- Concurrent experience is acceptable and must be documented on the applicable Required Documentation Verification Forms (Exhibit B).

4.1.3. The Vendor must provide one (1) application developer with a minimum of two (2) years of paid experience working on projects in the following industry:

4.1.3.1 Developing and Optimizing Pension Administration solutions

4.1.3.2 Optimizing and developing .Net Framework Batches

4.1.3.3 State of West Virginia's DPAS Solution

4.1.3.4 State Government



**The Applications Developer Contractor must provide project information, their role, the utilized skillsets from section 4.1.1, and experience as described in sections 4.1.2 and 4.1.3. Please complete your information. Do not handwrite the information below.**

**Section 4.1.2 -Debugging Code for existing systems within Microsoft Visual Studio 2013. Documenting code changes consistently throughout the development Process**

Project Start Date: 3/2020

Date Completed: 2/2021

Project Description:

Mr. Chamakura has performed research, analyzed business requirements, and performed design and development using .Net, SQL Database, Angular 4.0, HTML5, CSS3 and other related frameworks. He has also worked on Visual Studio 2015/ .Net CORE 1.0 Framework to implement Business Logic.

Contractors Role: **.NET Developer**

Skillset utilized: C#.NET, Visual Studio 2017,2019 SQL Server 2008,2012,2016, .NET Framework 4.0,4.5, SOAP, REST API, Angular 6, HTM5, CSS3, JavaScript, Agile, TFS, jQuery, Bootstrap 3.3.

Location: -

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

**Section 4.1.2 -Working on a team with business analysts to define new features that the contractor must then code and integrate for existing systems**

Project Start Date: 3/2020

Date Completed: 2/2021

Project Description:

Mr. Chamakura has developed new, and modified existing, coded programs in C#, ASP.Net, ADO.NET, REST API and participated in code and peer review to ensure that all solutions are aligned to predefined architectural specifications. He has developed new and modified existing coded programs C#, ASP.Net, ADO.NET, REST API and participated in code and peer review to ensure that all solutions are aligned to predefined architectural specifications. He created Unit Test plans by using C # code, test scripts and test data. He has closely worked with QA, BA to review plan, specs, testing criteria, project status meetings & deployment procedures. He created test scripts and created test data. He was also responsible to coordinate with the team to use established development tools, guidelines, and conventions, including, SQL Server, HTML, CSS and JavaScript to build quality web application.

Contractors Role: **.NET Developer**

Skillset utilized: C#.NET, Visual Studio 2017,2019 SQL Server 2008,2012,2016, .NET Framework 4.0,4.5, SOAP, REST API, Angular 6, HTM5, CSS3, JavaScript, Agile, TFS, jQuery, Bootstrap 3.3.

Location: -

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

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#### **Section 4.1.2 -Working on a team with developers to upgrade and configure existing code**

---

Project Start Date: 6/2016

Date Completed: 12/2017

Project Description:

While working with Fifth Third Bank, Mr. Chamakura worked with a team of software developers to develop a 3-tier architecture application using ASP.Net. He has been working with the team to upgrade and configure existing code. He has used Master Pages to achieve uniform template design for the entire application. He also used ASP.Net Validation Controls for Validating User Input for data validations (Vendor & Charity Portal). He was also involved in Creating custom event handlers and class libraries for the server-side components too.

Contractors Role: **.NET Developer**

Skillset utilized: C#, .Net Framework, Web Services, XML, JavaScript, Visio, SQL, T-SQL Server 2008, CSS, HTML, IIS, ASP.NET, MS Office, TFS

Location: -

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

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#### **Section 4.1.2 -Software testing, including system integration and regression testing, to ensure application changes continue to meet the business needs**

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Project Start Date: 7/2019

Date Completed: 2/2020

Project Description:

Mr. Chamakura has developed test scripts and created test data. He has Created Unit Test plans by using C # code. Test scripts and create test data. He has performed debugging distributed systems with high data loads using understating of distributed data models, observe initial system use and develop enhancements and modifications. Mr. Chamakura has performed various duties, including designing, development, testing and deployment of VB.NET applications as required. Developed REST, ASP.NET WEB APIs and involved in pre-testing using POSTMAN. Test scripts and create test data. He has addressed defects raised against requirements during system and user acceptance testing.

Contractors Role: **.NET Developer**



Skillset utilized: C#.NET, Visual Studio 2015, SQL Server 2008,2012,2016, Oracle 10g, .NET Framework 4.0,4.5, SOAP, REST API, HTM5, CSS3, JavaScript, Agile, TFS, jQuery, Bootstrap 3.3, Vb.net, Angular 4.

Location: -

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

Project Start Date: 6/2012

Date Completed: 12/2014

Project Description:

Mr. Chamakura has reviewed code to ensure that all the Processes and Standards are being adhered i.e., ensuring correct implementation of requirements, coding standards, efficient code writing techniques etc. He has integrated Windows authentication with web-based application with design of new reports using SQL Server Reporting Services and integrates in ASPX pages.

Contractors Role: **.NET Developer**

Skillset utilized: . C#, .Net Framework, Web Services, XML, JavaScript, Visio, SQL, T-SQL Server 2008, CSS, HTML, IIS, ASP.NET, MS Office, TFS

Location: -

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

**4.1.3. The Vendor must provide one (1) application developer with a minimum of two (2) years of paid experience working on projects in the following industry:**

**4.1.3.1 Developing and Optimizing Pension Administration solutions**

**4.1.3.2 Optimizing and developing .Net Framework Batches**

**4.1.3.3 State of West Virginia's DPAS Solution**

**4.1.3.4 State Government**

---

Project Start Date: 6/2012

Date Completed: 11/2014

Project Description:

Mr. Chamakura has experience with the latest .Net Framework (3/3.5/ CORE 1.0) with N-tier Architecture model and design patterns and has utilized the .Net framework technology for various projects. He has experience in working with state government. He has developed 3-tier architecture

application using ASP.Net. He has also developed the GUI using HTML, ASP.NET Server controls (Vendor & Charity Portal). He used Master Pages to achieve uniform template design for the entire application. Used ASP.Net Validation Controls for Validating User Input for data validations (Vendor & Charity Portal).

Contractors Role: **.NET Developer**

Skillset utilized: C#, .Net Framework, XML, JavaScript, Visio, SQL, T-SQL Server 2008, CSS, HTML, IIS, ASP.NET, MS Office, TFS, SVN.

Location: -

Project URL: Not Applicable

(if applicable)

Project Manager / Supervisor: We will provide this information upon award.

Phone Number: We will provide this information upon award.

Email Address: We will provide this information upon award.

## **7 GSG Qualifications**

GSG is experienced in providing a wide range of IT Staffing Services throughout the United States and worldwide to local, state, and federal agencies and corporations. We have earned a national reputation as a valuable partner that consistently exceeds customer expectations. We provide IT Staffing Support Services including database administrator staffing services. We make certain that we obtain the necessary personnel required to perform the contract objectives. Our approach is systematic and process-driven, resulting in the best professional candidates for each required position.

GSG has the capability to provide qualified personnel who can provide application developer staffing services as required by CPRB. We have provided resumes of our proposed personnel who have similar working experience and met the qualification required by CPRB.

In the below sections we have provided the qualifications of our proposed personnel who will provide services under this contract. GSG offers 19 years of lessons learned from performing directly relevant work on large-scale federal government contracts, as well as for commercial and other non-commercial clients. Through our team's experience in IT staffing services, including our involvement in government, public services, account administration, and data management, we ensure the reduction of risk and the provision of timely, cost-effective services to the satisfaction of all stakeholders. We will combine this experience with our expert management capabilities and significant resources to ensure customer satisfaction.

The following section highlights major features, functions, value-adds, and areas of support that differentiate our service offering from our competitors' offerings:

- **An experienced team** with resources having extensive experience placing personnel with highly specialized education, training, and experience.
- **Highly qualified key personnel** with over 20 years of experience placing staff throughout the United States and worldwide to local, state, and federal agencies and corporations.
- **Experience in providing IT personnel in the categories the CPRB requires:** GSG offers 19 years of lessons learned, providing directly relevant work performing on large scale, federal, state, and local government contracts as well as on projects for commercial and non-commercial clients. Our experience gives us the capability to comply with a wide range of staffing specifications. Through our team's experience in Staffing projects, including our involvement in

government, public services, account administration and data management, we ensure, the reduction of risk and the provision of timely, cost-effective services to the satisfaction of all stakeholders. GSG has a large pool of experienced personnel having a great degree of experience in providing services required for this contract. We have significant experience in providing qualified staff for clients across the country, and for U.S. Government Agencies around the world. The individuals we provide will possess the expertise and performance capabilities required for the position for which they are hired.

GSG has provided quality IT personnel for both long-term and short-term contracts and projects, including the federal contracts mentioned below:

Relevant IT Staffing Experience	
<b>Project:</b>	<b>Information Technology Staffing Services</b>
GSG is providing <b>Wayne County Airport Authority</b> with qualified information technology and telecommunications staff to meet a variety of information technology and telecommunications needs including, but not limited to, the following areas: IT Infrastructure, IT Applications, and IT administration and management.	
<b>Personnel Categories</b>	
IT Project Manager Systems Administrator Technology Contract Administrator BI/AI Analyst / Data Scientist Network Engineer / Network Architect Cloud Services Specialist Cybersecurity Manager Cybersecurity Technician/ Analyst	Data/Business Analyst Desktop Support Enterprise Architect GIS Software Developer Quality Assurance (QA) Tester Software Engineer Systems Engineer Test Manager
<b>Project:</b>	<b>IT Professional Services</b>
GSG is providing <b>Oakland County, Michigan</b> with qualified Information Technology (IT) Professional Services for staff augmentation throughout the County government and its agencies. Positions may range from several days to a year and may include contract-to-hire provisions.	
<b>Personnel Categories</b>	
IT Cybersecurity SME Business Analyst Cloud Services Specialist Database Administrator Mainframe Developer Management Consultant Network Administrator Project Manager	Application Administrator CA Service Desk Application Architect Data / BI Architect GIS Business Analyst GIS Software Architect GIS Data Technician Personal Computer Support Specialist QA Analyst
<b>Project:</b>	<b>Desktop to Datacenter (D2D) Global IT Surge Support</b>
GSG is under contract with <b>Buckley Air Force Base Medical Group</b> to provide D2D Global IT Surge Support. Our team provides personnel to assist with D2D implementation in support of accomplishing Defense Health Agency mission. This includes, but is not limited to project management, network administration, information security management, database administration, specialized IT support, and IT help desk support at the Military Treatment Facility sites.	

Personnel Categories		
Senior Project Manager Project Manager Technical Writer Information Systems Security Officer Network Administrator	Systems Administrator Help Desk Specialist IT Specialist Network Specialist Database Administrator	
Project:	Enterprise IT Environment Project	
GSG provided personnel to consult on architecting high-performance solutions for the <b>U.S. Department of State's IT Department's</b> global data, voice, and video networks. Our personnel implemented Cloud services support to ensure IT business systems were designed to enable full integration with the enterprise environment. Our team members were responsible for the performance, integrity, and security of the DoS database, assisting in database design, setting up and testing the new database and data handling systems, and monitoring database efficiency. Our team presented an overview of the new system to the Department's IT leadership, including PowerPoint and video presentation materials. We also ensured that the Cloud services met FedRAMP requirements.		
Personnel Categories		
Network Administrator Database Administrator Telecommunications Business Analyst	Telecommunications Network Engineer Telecommunications Project Manager	Enterprise Architect Solution Architect Telephony Specialist
Project:	IRS Audit Trail Lead Analysis System (ATLAS)	
ATLAS is the <b>Internal Revenue Service's (IRS's)</b> criminal investigation case management application that acts as a repository for case data and has functions for crosschecking data, identifying potential conflicts, identifying cases that may have relevant information for other cases, and other functions. Our personnel supervised and carried out the configuration and installation of the final program on a test server to ensure proper function and compatibility with existing IRS applications, performed troubleshooting of conflicts, and integrated it with the appropriate systems. GSG also provided training and support for post-go-end-user user issues.		
Personnel Categories		
Application Administrator Project Manager Software Testing Manager	Application Support Specialist QA Test Analyst	Software Instructor Software Developer
Project:	GIS Solution	
We provided personnel in support the <b>U.S. Army Corps of Engineers (USACE)</b> for the development of a comprehensive GIS solution to update and maintain geodata, geodatabases, templates, and map products. We conducted analysis of USACE Philadelphia's mission requirements, current GIS management tools, and other processes crucial to their mission. Our personnel led the design and implementation of an intuitive Flex web map service to satisfy a diverse set of needs, including integration of ArcGIS Server and GeoRSS feeds for real-time coastal weather feeds, capture of metadata, custom developed automated GIS workflows, and the creation and management of a role-based and versioned editing environment. We created extensive documentation, usage manuals, and other informational and training materials.		
Personnel Categories		

Business Analyst (GIS) Software Developer (GIS) Database Administrator	Data Technician (GIS) Project Manager Data/BI Architect	Software Architect (GIS) Data Scientist QA Analyst
Project:	CA PPM / Clarity PPM Solutions	
GSG personnel supported the implementation of CA PPM/Clarity PPM solutions for the <b>Federal Housing Finance Agency (FHFA)</b> . Our team supported Clarity Portfolio Management, Clarity XOG, Clarity System Administration, Clarity Reports Developer, Clarity, CA BOXI & Reporting Consulting, and CA/Clarity Service Desk. Our personnel worked with FHFA to integrate CA/Clarity Service Desk with existing systems including MS SQL Servers. They created as-needed customizations, aligned security protocols with those of FHFA, and provided help desk support. Our personnel reviewed agency requirements relevant to the development and design of their Clarity PPM solution, conducted risk assessment and mitigation, developed data requirements, developed the budget, and oversaw scoping of the project. Our personnel conducted all technical implementation, configuration, and testing for installation of Clarity PPM.		
Personnel Categories		
CA Service Desk Application Architect Clarity Delivery Consultant	CA Service Desk Implementation Consultant Clarity Project Manager	Clarity Solution Consultant (Technical) Clarity Solution Architect
Project:	Technology Consultation Services	
GSG personnel are working closely with the <b>Capital Area Transit Authority (CATA)</b> to produce a long-range technology plan that aligns with their strategic goals and establishes a technology framework for the next 5–10 years including Cloud services, security, application development, social media, telecom, and other IT/connectivity needs. Our personnel work under CATA’s Director of IT Services in the execution of this plan and will create associated technology plans and strategic planning documents. Our consultants also provide SQL Database environment support. This includes assistance with queries and overall database performance. We also work on integrations between products that use the SQL infrastructure as the back end including Trapeze, Microsoft Dynamics SL, and custom applications for CATA’s use such as Ridership and Media Manager. We are responsible for supporting disaster recovery with 4-hour response time for critical database issues, and one business day for other non-critical database issues.		
Personnel Categories		
Server/Storage Administrator QA Analyst Cloud Services Specialist	Telecommunications Business Analyst Technical Writer Line of Business Manager	IT Security Specialist Network Administrator Management Consultant Social Media Specialist
Project:	Web-based Content Implementation/Integration	
GSG provided experienced web and application developers, user experience experts, and back-end programmers to support development of the online Ag Research Magazine for the <b>U.S. Department of Agriculture (USDA)</b> . Our specialists delivered a website using Umbraco Web and integrated the magazine into the existing ARS Web structure and content management system.		
Personnel Categories		
Web Developer Web Portal Administrator Website Specialist	User Experience Specialist Graphic Designer	Project Manager Web Platform Administrator



Project:	Enterprise IT Environment Solutions		
GSG provided personnel to the <b>U.S. Department of State</b> to consult on architecting high-performance solutions for the Department’s global data, voice, and video networks. Our personnel implemented Cloud services support to ensure that IT business systems were integrated with the enterprise environment. Our team members were responsible for the performance, integrity, and security of the DoS database. In addition, they assisted in database design, set up and tested the new database and data handling systems, and monitored database efficiency. Our team presented an overview of the new system to the Department’s IT leadership, including PowerPoint and video presentation materials. We also ensured that the Cloud services met FedRAMP requirements.			
Personnel Categories			
Cloud Services Specialist Network Administrator Telecommunications Business Analyst Enterprise Architect Server/Storage Administrator	Database Administrator Telecommunications Network Engineer Telecommunications Technical Writer Management Consultant	Social Media Specialist Solution Architect Telecommunications Project Manager Telephony Specialist	
Project:	IT Managed Services		
GSG provided support to the <b>U.S. Army – PEO Aviation</b> . Our personnel provided Infrastructure Support Assistance including informal advice, guidance, and knowledge transfer to assist PEO with the implementation of server, desktop/laptop, and peripheral hardware and software technologies in ways that avoided common support issues and decreased the likelihood of system outages. Our team members provided an assessment of specific systems, applications, and architectures to address design, development, deployment, and supportability issues for then-current and planned implementations of technologies. We scoped and estimated each review individually to schedule resources, and a written report was produced to document findings and recommendations.			
Personnel Categories			
Mainframe Developer Solution Architect Management Consultant	Technical Writer Software Developer Personal Computer Support Specialist	Cisco Network Engineer Service Desk Analyst Database Administrator	
Project:	Operation Security Assessment		
GSG provides cybersecurity specialists to support the <b>USDA’s</b> Operation Security Assessment Program on a nationwide scale. Our personnel provide security compliance & risk assessment, intrusion testing, identity and access management, vulnerability assessment, penetration testing, and web and mobile application testing.			
Personnel Categories			
Red Team/Ethical Hacker Cybersecurity Analyst Cybersecurity Program Manager	Penetration Tester Technical Writer Mainframe Vulnerability Analyst	Cybersecurity Engineer Web Application Penetration Tester Computer Forensics Analyst	

- **Enviably track record for providing staffing support around the country:** GSG has an enviable track record for providing staffing support around the country. We also have an exceptional track record providing high-level IT support for all levels of government and private sector organizations.

## 8 Technical Capability to meet the Requirement

GSG is experienced in providing a wide range of IT Staffing Services throughout the United States and world-wide to local, state, and federal agencies and corporations. We make certain that we obtain the necessary personnel required to perform the contract objectives. Our approach is systematic and process-driven, resulting in the best professional candidates for each required position. Our hiring processes are focused upon providing continual services in order to guarantee success in securing the most highly qualified individuals for any given contract or task order.

We understand what it takes to manage client's requirement for staffing support. We understand that a successful staffing program not only matches quality personnel for each position, but that the personnel must enrich the workplace into which they are being placed. Our experience has resulted in highly flexible approaches to applying best practices to all aspects of the staffing support lifecycle, from determining if the existing contract personnel will continue in their position(s) or if new personnel are required, through management of personnel performance and client relations.

For this particular contract, our team will provide you with a competent and experienced professional who meets the qualifications of the positions required for this CRFQ. The individuals we provide will possess the expertise and performance capabilities required for the position for which he is hired. Having nearly 18 years of experience fulfilling similar requirements for other Government clients, we have acquired the capacity, and pool of personnel needed to achieve expertly and effectively the same. GSG has provided quality personnel on both long-term and short-term projects.

### 8.1 Staffing Approach

**Our aim is to minimize or eliminate employee turnover.**

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***Incumbent Personnel*** — *Whenever possible, we try to retain incumbent personnel. Once a contract has been awarded, we discuss with all stakeholders any incumbent workers to learn of their performance and reliability. GSG has implemented an approach to retain existing incumbent resource providing them first right to retain with the CPRB approval. This approach provides CPRB the best possible opportunity to retain the best talent with continued knowledge base. GSG has a higher success rate in retaining the existing resources. For any reason, if the existing resource might not be meeting the expectations, GSG has the capability to provide our best possible resource for the required position.*

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### Recruitment

We have the ability to respond quickly and efficiently to customer resourcing needs. Moreover, because of our internal office-networking infrastructure, we can maximize control/communication and facilitate project planning and resource management.

Our team will use proven processes for managing and maintaining our resources, and for increasing staffing to meet contract requirements. We have proven experience in increasing staff to respond to surges and will apply these same procedures on the contract. To evaluate staffing utilization, our management team analyzes weekly staffing reports for ongoing assignments. These reports facilitate our ability to manage staffing requirements, evaluate staffing trends, identify potential needs, and effectively respond to surge requirements.

We use a forecast database that provides a 30-day advance look at upcoming work to evaluate staffing requirements that are assigned to this project. Our managers will use this database as a tool when conducting weekly workload meetings or meeting with the customer to make adjustments as necessary.

Our recruiting teams have core competencies in providing IT staffing support service, customer service, and professional services support, and more. We have a pool of professionals available to

support contracts such as this. GSG has a complete pool of experienced personnel having a great degree of experience in providing a broad range of staffing support. We have significant experience in providing qualified staff for clients across the country, and for U.S. Government agencies around the world. For this particular contract, our team will provide you with competent personnel meeting the qualifications of the positions. The individuals we provide will possess the expertise and performance capabilities required for the position for which they are hired.

**Staffing Plan** - The following pages demonstrate our knowledge and procedures to achieve your goals: Our staffing solutions help you secure and optimize the most strategic and variable component to success — your people. Our goal is to enable you to achieve your business targets better, faster, and more cost-effectively. We offer a full range of workforce solutions and service delivery models to equip you with the people, skills and competencies required to get things done.

A good staffing plan is a well-thought-out road map for ensuring that our clients are fully staffed, with the long-term goal of avoiding downtime or loss in production due to retirement or other staff turnover. Our staffing plans tend to vary from one client to the next, depending on industry, size of the organization and anticipated growth. With careful planning and research, we have a pipeline of talent ready to step in and fill vacancies as they occur. Our Human Resources department, hiring managers, and administrative staff all have roles in recruiting. Our specialty is in finding top talent for your most critical staffing challenges. We maintain a roster of exceptionally talented developers, clerks, development managers, project managers, analysts, etc. who are ready to seamlessly integrate into your team and get the hard work done. Our goal with our staffing is that every candidate we present is someone you are excited to meet and will seriously consider for your team. Every candidate we present has been vetted through our rigorous process so, we never waste your time with unqualified candidates. We have presented our staff recruitment and hiring process in the upcoming sections.

**Staffing Resources** - We have the ability to respond quickly and efficiently to customer resourcing needs. Moreover, because of our internal office-networking infrastructure, we have the ability to maximize control/communication and facilitate project planning and resource management. Our team will use proven processes for managing and maintaining our staffing resources, and for increasing staffing to meet contract requirements. To evaluate staffing utilization, our management team analyzes weekly staffing reports for ongoing assignments. These reports facilitate our ability to manage staffing requirements, evaluate staffing trends, identify potential needs, and effectively respond to surge requirements.



GSG uses iCIMS Recruit, a cloud-based, scalable software suite, for our applicant tracking system. The tool enables us to run the searches of candidates in the database to see if they fit open job positions from clients. In addition, iCIMS will do mass mailing of job details to candidates as a means of recruiting for open job orders. We use a forecast database that provides a 30-day advance look at upcoming work to evaluate staffing requirements. Our managers will use this database as a tool when conducting weekly workload meetings or meeting with the customer to make adjustments as necessary.

**Recruitment and Hiring Process** - Our approach is systematic and process-driven, resulting in the best professional candidates for each required position. Our hiring processes are focused upon providing continual services in order to guarantee success in securing the most highly qualified individuals for a given contract/task order.

Our outreach and recruiting tactics include industry-leading innovative efforts to ensure a diverse pool of candidates, which results in a greater choice among candidates. As a part of our outreach, we use electronic job board databases and actively explore candidate resources, including radio



marketing; print ads in newspapers and trade journals; job, trade, and college fairs; college placement offices and alumni associations; website banner ads; professional user groups; trade associations; unemployment databases; and placement centers. In addition, we have a very strong social media presence permitting us to reach passive job seekers through sites such as Facebook, LinkedIn, Twitter and YouTube. These tools provide the ability to secure the most highly qualified candidates for our customers by tapping into every resource available to us.

**Candidate Tracking:** Our team has access to and utilizes industry leading technology to ensure that sourcing, screening, tracking, and hiring of all the candidate - related activities are managed in an efficient, organized and accessible system. By implementing such a proven, robust platform, we are able to demonstrate our ability to support the critical staffing needs of the program. Our process includes resume import, context & Boolean sensitive searches, full history tracking by time and date, and skills classification tools. Candidates are grouped, organized, and tracked in a myriad of associations allowing us to manage our candidate pool and employee base efficiently.

**Resume Database:** Our recruitment team maintains a company-wide proprietary candidate database, populated with pre-screened candidate resumes and profiles. The database also allows job seekers to browse opportunities; create, update, and submit their resumes for consideration; and set up a personal profile or search agent. E-mail notifications are pushed to registered candidates automatically when new positions matching their personal profiles are posted. When a new user inputs a resume with skill sets matching open requisitions, that resume is immediately sent to the recruiter, reducing sourcing time and increasing recruitment efficiency. As a result of our database, we are quickly able to narrow the pool down to potential candidates who are the best match to our customer requirements.

**Sourcing Candidates:** Our extensive database of candidates is a testament to our ability to attract and provide a ready source of qualified employees. Beyond the initial reach of our talent base, we utilize technology-driven sourcing, combined with relational recruiting methods, to deliver innovative talent acquisition strategies configured to each client.

**Screening Candidates:** In our screening processes, GSG follows all Equal Employment Opportunity Commission (EEOC) guidelines for usage, Title VII requirements, and Fair Credit Reporting Act guidelines for obtaining, usage, and record maintenance for all procedures.

While GSG has a standard process, this can be customized to each client and position. For example, some of our clients require a different drug screen to comply with their internal policies. For positions requiring the handling of money, a credit check may be added. GSG is flexible to meet the State's requirements.

Our Standard Pre-Screening process includes:



#### *Interviews:*

- Screening Interview: Used to determine if a candidate has the qualifications necessary for the job and if they have interest in the job.
- In-Depth Interview: Used to determine the depth of knowledge a candidate has relative to the position requirements.
- Final Interview: This may involve clients or additional questioners. Often this interview will cover not only job knowledge, but also the likelihood of the candidate “fitting” the client’s work culture.

#### *Criminal history:*

- Social Security Number (SSN) Trace review to confirm identifying information
- County or state level searches.
- Federal Criminal National Record Search
- Sex Offender Registry Search

#### *Driving record (may require a specific release form depending on the state):*

- May provide information such as full name and physical description, as well as recent moving traffic violations and accidents.

#### *Education verification:*

- We contact the institution(s) where the most relevant degrees were obtained. May report dates of attendance, major or course of study, degrees received and dates of graduation.

#### *Professional License and/or Certification Verification:*

- We contact the applicable state or national licensing board or professional association.

#### *Credit Ratings*

- We utilize a credit check when a position requires security clearance and also when security/bonding requirements dictate.

#### *Social Media Analysis:*

- Checking Facebook, LinkedIn, Twitter and other social networking sites is another area that is controversial. Many states are moving to ban the practice at some level or other. When we do conduct this sort of analysis, we utilize only publicly available information.

**Testing Procedures:** GSG's employment testing is used to measure job-related skills, abilities, and work activities. GSG performs testing to predict future job performance and selects candidates based on the test results. Our testing procedure includes:

*Basic Skills Test*

Data entry and typing speed, filing, and grammar.  
Phone and email etiquette and other customer service skills.

*Specialized Skills Test*

Evaluation of any specialized skills required in a particular position, such as the use of specific software, math skills, manual dexterity, or knowledge of specific subject matter.

*Soft Skills Test*

Soft skills describe how someone interacts with others. These tests help GSG assess soft skills by describing how people communicate, their listening style, and their level of empathy.

In our processes, GSG follows all Equal Employment Opportunity Commission (EEOC) guidelines for usage, Title VII requirements, and Fair Credit Reporting Act guidelines for obtaining, usage, and record maintenance for all procedures.

## 8.2 Management Approach

We apply unique management capabilities to ensure the performance of our personnel. These capabilities include highly efficient management systems and communication with clients to ensure performance objectives are met. Our personnel receive the support of a highly qualified corporate team to ensure efficient operations. This team utilizes management systems and quality control processes as described above to ensure conformance to contract requirements.

Our streamlined organization is populated with the required staff ensure outstanding customer satisfaction. We manage and supervise our personnel through performance-based management. The following table presents the systematic approach toward performance-based management. This management approach offers best practices designed to enhance performance efficiencies.

**Performance-Based Management Systematic Approach and Methodology**

Systematic Approach	Methodology
<b>Establishing performance objectives</b>	Performance objectives are established through a combination of best and proven commercial practices and government-specified performance standards. Performance objectives are developed internally to meet contract requirements. Performance objectives are documented and include contract requirements, approved plans, QC requirements for the program, and employees performing tasks associated with performance requirements.
<b>Measuring performance</b>	Supervisors, managers, and QC specialists routinely and randomly measure performance proactively and continuously using key performance indicators and customer service indicators that indicate the effectiveness of personnel and the preparedness of employees before performance standards are jeopardized.

<b>Collecting, analyzing, reviewing, and reporting performance data</b>	Supervisors, managers, and QC specialists collect, analyze, review, and report performance data internally as metrics to identify performance trends, root causes, and corrective actions.
<b>Reporting performance data</b>	The Corporate Office is regularly briefed on contract-specific performance data and metrics. Metrics and general performance data indicating a potential performance deficiency are flagged and tracked in our management information system for proactive management. Metrics and general performance data are presented to key government personnel along with a root cause analysis, corrective action plan, and schedule.
<b>Using performance data to drive performance improvement</b>	Advance indicators of potential performance deficiencies afford us the time needed to reallocate resources, conduct supplemental training, or take other corrective actions to improve performance and ensure client satisfaction. Performance is constantly monitored for contract-wide project delivery to respond in a timely manner and preempt negative impacts on mission effectiveness.

### 8.3 Quality Control Plan

We have numerous resources available to meet a wide range of staffing support requirements. Our staffing resources are diverse and capable of working on multiple long or short-term projects, with a full accompaniment of tools. GSG is fully capable of furnishing a wide range of professional positions. As a result of over years of experience with similar requirements from government and private sector clientele, we understand your requirements and challenges, and are fully equipped to meet these needs through our proven staffing, operational, management and quality procedures.

Our Quality Control Plan (QCP), built on ISO standards, provides structure for internal performance surveillance (reviews/audits), evaluation (quality criteria characteristics), reporting (communication, customer feedback), and

deficiency notification and adjustments (issue resolution, customer involvement, continuous improvement). GSG's plan leverages best practices for contract security, recruiting, and transition.

Quality in providing staffing support starts and ends with the personnel we provide. GSG utilizes standardized processes to ensure high-quality candidates are provided to our clients. When evaluating potential employees, we closely screen the candidates for their skill sets, communication ability, education, accomplishments, interest in providing the specific services required by the

*Selection and hiring of a quality employee was the significant event that led to successful performance of this contract. This individual is intelligent, alert to action that needs to be taken, and creative in finding ways to improve the operations and efficiency of an office.*

— Daniel Cotto  
Contract Specialist  
General Services Administration,  
Juneau, Alaska

*The contractor is responsive at mitigating circumstances and vigilant in their recruiting efforts. Contractor does well at developing performance plans when an issue arises.*

— Kimura Armstead  
Branch Chief, Contracting Officer  
General Services Administration,  
Region 4

client, and ability/desire to be a team player. We want to propose only the most highly qualified candidates with verified records of accomplishments for placement in your program. Our screening process is organized around the key structural tenet that the 'who' is more important than the 'what.'

All the offers of employment are contingent upon the candidate passing a background check. While GSG has a standard process, this can be customized to each client and position. For positions requiring the handling of money, a credit check may be added. GSG is flexible to meet all requirements.

For all positions where confidentiality is required, our personnel sign non-disclosure agreements. We also ensure that personnel are experienced with all aspect of the work. For example, if staffing a position for a medical facility, we require knowledge of HIPAA, the Privacy Act, and any other relevant regulations.

## 9 Resumes

Below are the detailed resumes of our proposed candidates:

Candidate 1 : Application Developer	
<b>Name:</b>	Sai Charan
<b>Education:</b>	<ul style="list-style-type: none"> <li>• MS (Computer Science), University of Houston – Clear Lake Spring</li> <li>• Graduate Coursework: Machine Learning, Pattern Recognition, Database Management System, Web Application Development, Design and Analysis of Algorithms and Mobile Application Development using iOS</li> <li>• BS (Computer Science), KL University, Vijayawada, INDIA</li> </ul>
<b>Certification:</b>	<ul style="list-style-type: none"> <li>• Microsoft Certified: Power Platform Fundamentals</li> <li>• Microsoft 365 Certified: Fundamentals</li> <li>• ITIL V3 Foundation</li> <li>• Microsoft Certified: Power Platform Developer Associate</li> </ul>
<b>Skills:</b>	<ul style="list-style-type: none"> <li>• Microsoft Visual Studio 2013</li> <li>• VB.NET</li> <li>• XML</li> <li>• ASP.NET</li> <li>• CSS</li> <li>• HTML</li> <li>• JavaScript</li> <li>• SQL Server 2012</li> </ul>
<b>Experience:</b>	
<b>Title:</b> Senior Application Analyst <b>Company or Agency:</b> University of Michigan <b>Dates:</b> March 2020 – August 2022 <b>Duties:</b> <ul style="list-style-type: none"> <li>• Providing system, design, analysis, implementation, testing, development, and maintenance of business applications using N-tier architecture with C#.NET, ASP.NET, Web Forms, VB.NET, Web Services, Win Forms,.Net 1.1/ 2.0/ 3.0/ 3.5 framework.</li> <li>• Performing a variety of duties related to the integration, administration, upgrade, testing and support of enterprise and departmental software applications and databases; to assist with relational database systems installation, administration, and support; to build and support interfaces and data export and import routines between applications; to identify database and application needs and solutions; to manage software projects</li> </ul>	



Environment/Languages: Office 365, .Net C#, Microsoft SQL, SharePoint Designer 2013, JavaScript, Bootstrap, Angular 2.0, TypeScript, PnP-PowerShell.

**Title:** Software Developer (FTE)

**Company or Agency:** Creighton University

**Dates:** October 2018 – December 2019

**Duties:**

- Turn end user requirements into scalable self-service software solutions across the campus.
- Worked with various IDEs such as Visual Studio Code, Web Strom, Sublime, and Notepad++.
- Used Visual Studio Code's debugging architecture to allow extension authors to easily integrate existing debuggers into VS Code while having a common user interface with all of them.
- Debugged configuration management and actions for starting/stopping and stepping.
- Debug console for interactive evaluation with autocomplete
- Worked on modern integration standards (XML, JSON)
- Engaged in Code Reviews.
- Develop API's (consume and develop)
- Consistently implement process improvement and automation solutions.
- Develop flows and PowerApps based on user requirements.
- Work with end users to support the developed websites and its functionality and implement any changes requested with a minimal impact on the user down time.
- Develop enterprise-wide solutions and micro services.
- Work with multiple different databases such as SQL Server, Oracle etc.
- Assists in technical training, document processes and diagrams system environments and architecture.

Environment/Languages: Office 365, .Net C#, Microsoft SQL, SharePoint Designer 2013, JavaScript, Bootstrap, Angular 2.0, TypeScript, PnP-PowerShell.

**Title:** Software Developer (Consultant)

**Company or Agency:** Dart Containers

**Dates:** June 2016 – September 2018

**Duties:**

- Designed DartCentral portal from the scratch with the help of other team members using SharePoint OOB web parts, SP Search Service, Angular 4, HTML5, CSS3, Type Script, Java Script and Bootstrap. Portal is currently being used both internally and externally by around more than 30k users and 5k daily unique visitors.
- Updated the application with new features of Angular 4. Moved existing AngularJS controllers and services to Angular 4 components for more responsive and less dependency. Developed single page applications using Angular 4, Typescript, web pack and grunt.
- Development on SharePoint Apps and Migration from 2007/10 to 2013 project specifications using the Microsoft SharePoint Development toolkit. Adherence to development policies, processes and internal systems update.
- Coordinated the implementation, deployment, security and networking issues within the project.
- Evaluate SharePoint 2019 Beta to see when it is possible to start to use it in Production environment.



- Work on PowerShell scripts to get sites' owners, permissions, access details and various reports involving traces and activities.
- Create custom Pages, Master Pages and Page Layouts as needed for the newly created SharePoint 2013 farm sites.
- Documents and demonstrates solutions by developing documentation, flowcharts, layouts, diagrams, charts, code comments and clear code.

Environment/Languages: Angular (2/4), Angular CLI, TypeScript, JavaScript, Node.js, NPM, Express.js, jQuery, Bootstrap, Ajax, HTML5 and CSS3. SharePoint 2013, 2010, 2007, SharePoint Designer 2013, Microsoft InfoPath Designer 2010, Visual Studio 2013, Visio 2013, Nintex, DocAve, C#, ASP.NET, JavaScript, Microsoft SQL Server 2012 Management Studio.

**Title:** Software Developer / UI Developer (Consultant)

**Company or Agency:** Creighton University

**Dates:** November 2015 – June 2016

**Duties:**

- Daily programming in client side by using Angular.js, React.js, Node.JS and Express JS.
- Worked on Front end by using Angular JS, React JS and JavaScript Frameworks.
- Extensive use of Angular.js for developing the SPAs (Single Page Applications) for internal application/tool.
- Developed multiple POCs to create a user interface in Angular JS.
- Worked on Angular JS directives, Controllers, Filters, Services, Templates, Events and Injectors.
- Construct a powerful and modern frontend architecture, involving React, Redux, and ES2015.
- Developed client side drop down menus, search bars and drop down toggles using Twitter-Bootstrap.
- Used JSON for data exchange between client and server.
- Worked with Department of Information technology on handling content databases and server side functionality.
- Restructured more than six Web Applications in SharePoint 2010 by creating custom SharePoint user groups in AD, creating custom Web Parts to respective departments as per their requirements.
- Worked on departments' internal faculty/staff survey system by writing stored procedures and custom queries in SQL Server Management Studio.
- Performed unit testing using Jasmine and end to end testing using Protractor.
- Used the new tags from HTML5 like section, article, header, footer, canvas for animations.

Environment/Languages: Angular.js, JavaScript, jQuery, GIT, Bootstrap, Ajax, JSON, HTML5, CSS3, SharePoint Server 2013, SharePoint Designer 2013, Microsoft InfoPath Designer 2010, C#, ASP.NET, JavaScript, Microsoft SQL Server 2012 Management Studio.

**Title:**

**Company or Agency:** University Of Michigan

**Dates:** August 2015 – October 2015

**Duties:**

- Designing and developing websites on ASP.NET framework through agile development methodology
- Testing websites for cross browser compatibility and fixing bugs and errors
- Designed a draft for the SharePoint 2013 site, played a major role in migrating existing .NET Nuke portal to SharePoint 2013. Worked on Microsoft Visio to draft a design of site home page.

- Created various custom sites and sub sites as per the requirement.
- Used InfoPath tool for custom SharePoint Lists like Supplies ordering, Leave request, Project Management, absent form, Issue Tracking, Discussion Forums. Customized few Lists as per the requirement.
- Created and modified Master Pages of department level sites. Also maintained constant GUI look across the site. Used custom CSS and JavaScript.
- Created ADFS groups for different department members to ensure security levels for the documents across the portal.
- Automated CRUD Operations to various lists and documents libraries.
- Improved the existing SharePoint search mechanism by customizing through SharePoint Designer 2013, maintain security levels across the Web Application.
- Few sub sites have two levels of security, customized this requirement in Visual Studio by getting data from SQL Server.
- Worked on creating the Wiki Sites, RSS feeds and web parts for daily news.
- Performed data extractions and manipulations as requirement basis on Web forms

Environment/Languages: ASP.NET, ADO.NET, CSS, XML, HTML, ASP, VBScript, VB.NET, JavaScript, Visual Studio 2013, C#, ASP.NET, JavaScript, MS Access, Microsoft SQL Server 2012 Management Studio, .Net Nuke, Visio 2013.

Candidate 2: Application Developer	
<b>Name:</b>	Saamil Desai
<b>Skills:</b>	<ul style="list-style-type: none"> <li>• Software: MS Office 9x/2000, MS FrontPage, MS Interdev, Visual Studio.NET, .NET Class Libraries, MS Visio</li> <li>• Operating Systems: Windows 95/98/2000/2003/2008/7/8/NT/XP/Vista</li> <li>• Languages: C#, VB.NET, WCF, WPF, SQL, T-SQL, PL/SQL, OOPS, Cobol</li> <li>• Framework: .Net Framework 4.6/4.5/4.0/3.0/2.0, Windows Service, SQL Server Integration, SQL Server Analysis Service SSAS, Services SSIS and Reporting Services SSRS, BIDS, MicroStrategy Beginner</li> <li>• Database: Oracle 9i/10g,11g/12c, SQL Server 2008/2010,2012/2015, MS Access, MySQL</li> <li>• Web Technologies: ASP.NET, ASP, JavaScript, AJAX, SOA, Web Services, Angular JS, Angular 6/4/2, Knockout JS, React JS, MVC, MVP, MVVM, AJAX toolkit, jQuery, HTML5, DHTML, CSS5, XML, XSL, XSLT</li> <li>• SCM: Visual Source Safe, Tortoise SVN, Git, Team Foundation Server (TFS)</li> <li>• Middleware: .Net Remoting, XML Web Service</li> <li>• Tools : MS Visio, Star Team, Caliber, Quality Center, Application Center Test, N-Doc, N-Unit, Ms Tests, Mercury Products QTP, AppCenter and LoadRunner</li> <li>• Data Access Tools: ADO.Net, NET Enterprise Library 2.0 and ADO</li> <li>• Profiler: SQL Profiler, .Net Profiler</li> <li>• Development Methodologies: SDLC, AGILE, SCRUM, Kanban</li> <li>• Code Coverage Tools: DotCover</li> </ul>

	<ul style="list-style-type: none"> <li>• IDE: Visual Studio 2008/2010/2013/2015/2017, Eclipse</li> </ul>
<b>Experience:</b>	
<p><b>Title:</b> .Net Developer  <b>Company or Agency:</b> Avanade  <b>Dates:</b> May 2015 to September 2022  <b>Duties:</b></p> <ul style="list-style-type: none"> <li>• Redesigned the existing application using ASP.NET MVC Framework, C#, HTML5/CSS3 and Entity framework.</li> <li>• Experience in gathering business requirements from the business and documentation of the enhancement of the project.</li> <li>• Designed and developed the Business Layer, Presentation Layer and Data Access Layer for the application.</li> <li>• Developed User Interface using Asp.Net and Code behind using C#.Net.</li> <li>• Used "Agile" methodology for the project, which involved daily scrums.</li> <li>• Completed all relevant Cobol coding and unit testing, ensuring quality code is delivered.</li> <li>• Developed Custom Pipes, Directives, Services and Modules in Angular 4 Application.</li> <li>• Used React JS in development of the web application to bind the data/model that is being retrieved from a database through services provided in a controller to the view using scope.</li> <li>• Experience in development of web-based applications using ASP.NET MVC 4.0 and C# in Visual Studio 2012 to be deployed on Azure Cloud.</li> <li>• Responsible in maintaining versions of source code using Team Foundation server (TFS).</li> <li>• Extensive implementation experience in software architecture, design patterns and development for n-tier distributed systems using .NET Framework 4.5.</li> <li>• Developed web applications using ASP.NET under MVC architecture with RAZOR view engine.</li> <li>• Worked closely with product, UX and business team to build applications &amp; reach business goals through front end development and UX.</li> <li>• Install, monitor and upgrade NoSQL (Couchbase and MongoDB) Databases on all environments.</li> <li>• Developed server-side views based on Swig and client-side components based on Knockout JS, applied designs to them using Bootstrap and custom less styles.</li> <li>• Used jQuery and AJAX to make the User Interface more responsive.</li> <li>• Used Angular 4 as the development framework to build a single-page application, directive and controllers to present the data in charts and tables.</li> <li>• Implemented REST APIs with azure service fabric stateless Microservices using ASP.NET Core.</li> <li>• Maintain MS SQL Server 2012, including security, configuration and install service packs upgrade</li> <li>• Installed and configured server machines using windows server 2012.</li> <li>• Implemented the function to send and receive AMQP messages on RabbitMQ synchronously and asynchronously.</li> <li>• Consumed Docker's to develop Container's for the Microservices. Designed and Developed Container Management Rancher to publish Containers.</li> <li>• Created the Interactive Presentation layer in C#.Net and C# with IDE as Visual Studio.Net.</li> <li>• Implemented Forms Authentication using database for Usernames/Passwords.</li> <li>• Developed RESTful services using ASP .NET Web API for web services.</li> <li>• Worked on the WCF service to call the data from the existing database.</li> </ul>	

- Implemented Catalog Search functionality using Azure Search & Document DB.
- Programmed using mainframe Cobol Programs to extract online log files and process various reports. Completed all relevant coding and unit testing, ensuring quality code is delivered.
- Validation controls were used to accept or reject input before additional processing.
- Creating Dynamic UI using XML and HTML5 and JavaScript features with Angular JS framework
- Client form validations and Designed WINFORMS using HTML, CSS, Java Script.
- Installation of NoSQL MongoDB on physical machines, Virtual machines as well as AWS.
- Implemented CRUD functionality with Entity framework in ASP.NET MVC and implemented sorting, filtering and paging with Entity framework in MVC.
- Responsible to develop Views and Stored procedures using SQL Server.
- Created Stored Procedures, triggers, views, tables and generated TSQL script for application.
- Performing the tasks in the TFS central repository system.
- Involved in Daily Scrum meetings.
- Writing unit tests using N-Unit and Involved in Test Plans and wrote Test Scripts for Manual and Automation Testing.

Environment: Visual Studio 2017, .NET Framework 4.0, Entity Framework 6.0, ASP.NET MVC 5, C#, Angular 4.0, .Net Core, JavaScript, HTML 5, CSS 3, SQL, Microsoft SQL server 2012, Microsoft SQL server management studio, Bootstrap 4.5, LINQ, JSON, jQuery, Razor View 3.2.6, Web API, Web services

**Title:** .Net Developer

**Company or Agency:** Horizon BCBS

**Dates:** January 2018 – April 2019

**Duties:**

- Involved in the complete Software Development Life Cycle including Analysis, Design, Implementation, Testing and Maintenance using agile methodology.
- Designed and developed various abstract classes, interfaces, classes to construct the business logic using C#.NET.
- Object oriented technology was extensively used for developing re-usable components using C#. NET and VB.NET.
- Extensive knowledge and understanding of Microsoft Azure platform which includes Azure App Services, Cloud Services, Azure Storage Services, Azure Service Bus, Azure API Management, Active directories and Service Bus).
- Design and develop a user entry monitoring app dashboard to be installed in premises utilizing Node JS, Socket IO and .NET frameworks (4.6/4.5).
- Built Docker Images and deployed Restful API Microservices in the Containers managed by Kubernetes.
- Experience in working with version tools such as MS Visual SourceSafe and Team Foundation Server TFS.
- Built Models, View Model to pass data between views and entity framework; build repository layer to convert business logic from Share Point project to our new .Net Core Solution.
- Extensively involved in developing components for Business layer and Data Layer, implementation in MVC architecture.
- Responsible for Cobol Programs for maintenance on the nightly batch process as well as online IMS/DC.

- Migrated the application from Infrastructure as a Service (IaaS) to Platform as a Service (PaaS) by converting existing solution to Windows Azure Worker Role.
- Worked with Rabbit MQ for Queues to build the application as SOA platform.
- Worked with Angular 6 routing, Lazy loading and React (JSX) Forms to develop the client side application.
- Used Razor Engine for Creating Multiple Views and Created Custom HTML helpers to modify view to reduce the amount of tedious typing of HTML tags.
- Used ADO.NET objects such as Data Reader, Dataset and Data Adapter for consistent access to SQL data sources.
- Wrote Unit test to test .Net Core web API Action methods using Xunit.
- Modified WCF Web Services to interact with the other applications and exposed them using SOAP and HTTP.
- Prototyped new features and ideas - Google Drive Drawing, Photoshop, HTML, XML, Sass and React JS
- Experienced with NoSQL MongoDB in working with collections, indexes, shards and other database management tasks.
- Experience with container based deployments using Docker, working with Docker images, Docker hub and Docker registries, installation and configuring Kubernetes and clustering them.
- Involved in User Interface design and business layer implementation using ASP.NET CORE, C#, jQuery and WEB API's.
- Implemented WCF Rest service by passing large file as method argument through JSON.
- Used Angular 6 to connect the web application to back-end APIs, used RESTFUL methods to interact with several APIs, and wrote custom directives for a responsive, CSS-animated user interface.
- Developed routing and Lazy loading Single Page Application and Developed View templates using React Forms for Better Perform in Rendering.
- Worked with Windows Azure Worker Roles & Web Roles. Worked with Azure Table Storage, Queue Storage and Service Bus and Blob storage.
- Updated dashboard front end to support multiple dashboards and their CRUD operations using typescript.
- Created event driven Web Forms using ASP.NET and implemented form validation using Validation controls using both Custom validation and JavaScript was written for Client-side validations and used the new validation controls in Visual Studio 2015.
- Worked on implementing CURD operations using Marklogic NoSQL REST API Services.
- Effectively used ASP.NET security infrastructure for authenticating and authorizing user access as well as performing other security related tasks using C#.NET.
- Experienced in developing API services on C# while leveraging AMQP and RabbitMQ for distributed architectures.
- Developed Entity framework code first - database existing hybrid solution with integration to Microsoft Azure Raven DB backend.
- Programmed mainframe components on the system using Cobol Programs and CompUset print tools.
- Assigned to work on the RPS system using Cobol Programs and several DB2 Databases.
- Worked on Docker container snapshots, attaching to a running container, removing images, managing directory structures and managing containers.
- Worked with Mongo DB and SQL server as database for Project.



- Extensively worked on migrating legacy ASP web pages into ASP.NET pages. Developed and used user defined namespaces along with system-defined namespaces.
- Used JSON objects for better data transfer from Azure Table Storage to on premise environment.
- Utilized Entity Framework technology extensively for data retrieving, querying, storage and manipulation using LINQ.
- Experienced in creating data entry for both web and windows application to query XML documents using LINQ.
- Developed tables, stored procedures, views, functions and triggers to perform automated rules, updating to related tables in SQL Server.

Environment: Microsoft Visual Studio 2017, .Net framework 4.5/4.6, .Net Core, WCF RESTFUL Service API, ASP.NET, C#, XML, JSON, JavaScript, jQuery, Agile and Scrum, Entity, Team Foundation Server (TFS) 2015, Microsoft Enterprise Library, AJAX, HTML, CSS, Angular 6, Oracle11g, SQL Server 2015, Windows Server 2008 R2/2008 2010.

**Title:** .Net Developer

**Company or Agency:** MCV Associates Inc

**Dates:** June 2015 – December 2017

**Duties:**

- Involved in all the phases such as Analysis, Design, Coding, Testing (Unit & Regression) and Deployment for the Desktop as well as the Web Versions.
- Involved in all the phases of the Project Life Cycle and analysis of the system based on 3-tier architecture.
- Wrote SQL queries with Joins on multiple tables, Stored Procedures, Functions, Triggers, and Indexes using SQL Server 2010.
- Developed whole application in ASP.NET4.0 using C# as code behind.
- Used various controls in .NET Framework (4.0/4.5), example Grid View control to display data in tabular form and Data Page control for paging.
- Designed and coded a series of Mainframe batch jobs (JCL) and programs (COBOL II) for maintenance of the new DB2-based Central Repository System.
- Developed Web Pages using C#, ASP.Net, HTML, CSS, BOOTSTRAP, AJAX, JavaScript, jQuery, and XSLT.
- Worked with XML files, to configure the .NET core application as well as PowerShell code.
- Implement AWS solutions using ECS, DynamoDB, Elastic Load Balancer and Auto scaling groups.
- Used VB script scripting language as a tool for regular windows job and another batch processing.
- Extensively used Master Pages, Web User and Custom Controls in developing the front-end application.
- Proficient in developing, deploying and consuming the web services using WCF.
- Creating and modifying Silverlight controls, including extending the Data Grid control contained in the Silverlight Control Toolkit.
- Created tabbed interface for the Build Job Orders application using Angular 2, HTML and Typescript.
- Used Entity Framework Code First Approach in implementing data access layer in the project.
- Used share point application framework for developing Content Management System (CMS) with in intranet of project.



- Worked on building screens with ASP.Net MVC, JavaScript, jQuery, React JS, HTML, XHTML, CSS and Unit testing.
- Using ASP.NET on windows server and consumed SOAP, REST interfaces while working with CMIS (Content Management Interoperability Standard).
- Experience with Amazon Web Services' Cloud Storage and AWS S3.
- Worked on POCs using Angular 2 for the future improvements in the application.
- Extensively used XML, XSLT and XSD for data transfer across different systems.
- Written functions, stored procedures and triggers using T-SQL.
- Worked on wiring up all Windows Communication Foundation (WCF) services with front-end screens in C#, WCF used for distributed communication transactions to the database.
- Used Visual Source Safe and Team Foundation Server (TFS) for integration, maintenance and Security of code.
- Involved in Unit testing, UAT and writing test scripts and scenarios.
- Involved in Test Plans and wrote Test Scripts for Manual and Automation Testing.

Environment: ASP.NET MVC5, ADO.NET Entity Framework, C#, .Net Core, Microsoft SQL Server 2010, Razor Views, HTML5, Angular 2, CSS3, Bootstrap 3. LINQ, Visual Studio, MS SQL Management Studio.

Candidate 3: Application Developer	
<b>Name:</b>	Naresh Chamakura
<b>Education:</b>	<ul style="list-style-type: none"> <li>• Master's in Computer Science at Northwestern Polytechnic University, Fremont CA.</li> </ul>
<b>Skills:</b>	<ul style="list-style-type: none"> <li>• Core Programming/ .Net Technologies .NET: Framework 1.1/2.0/ 3.5/4.0/4.5, C#, ASP.NET, MVC5.0/4.0, Bootstrap, Web API, XAML, LINQ, ADO.NET, REST, Entity Framework, VB.NET.</li> <li>• Web Technologies: AJAX, HTML5, XHTML, HTML and CSS3.</li> <li>• Microsoft Visual Studio: Visual Studio 2013/2012/ 2010/ 2008/2005</li> <li>• Databases: MS-SQL Server 2012/2008, Oracle 9i and MS Access</li> <li>• Reporting and ETL: SQL Server Integration Services (SSIS) and Reporting Services (SSRS)</li> <li>• Web Servers: IIS 6.0/7.0</li> <li>• Scripting Languages: AngularJS, JavaScript, jQuery and VB Script.</li> <li>• Version controls tools: TFS and SVN.</li> <li>• Other Technologies/Tools: Microsoft Chart controls, NUnit, Microsoft Visio 2010</li> </ul>
Experience:	
<b>Title:</b> .Net Developer <b>Company or Agency:</b> State of Alabama (ADOL) <b>Dates:</b> March 2021 –August 2022 <b>Duties:</b> <ul style="list-style-type: none"> <li>• Attended Regular Client Meetings following Agile Methodologies.</li> <li>• Created classes in C#.Net for implementing business layer.</li> <li>• Developed ASP.NET Web services for receiving orders in XML and uploading those in database using Win Forms and</li> <li>• ASP.NET Web applications.</li> </ul>	

- Used ADO.NET objects such as Data Reader, Dataset and Data Adapter for Consistent access to SQL Server data sources.
- Used Angular JS framework to implement Single Page Application
- Worked on creating rich and responsive HTML5 Pages with CSS3 and AngularJS.
- Design of the database schema and the underlying business logic, along with the implementation of SQL queries, stored procedures on SQL Server database.
- Independently analyzed and validated program specifications as well as designed and created reliable and reusable C#
- code that conformed to department standards and procedures.
- Created Database, Tables, required Stored Procedures and Functions using SQL Server.
- Created Partial Views, Layouts, Custom Action Filters using MVC
- Created and Executed Unit Tests/Coded UI Tests.
- Implemented WCF as simple test of shadow services to data to perform the insert, read tasks.
- Reported Daily Status and Weekly Status to Project Manager and attended Triage meetings
- Used MS Visual Source Safe (VSS) for Security and Version Control.

Environment: C#.NET, Visual Studio 2010/2012, SQL Server 2008 R2, Oracle, .NET Framework 4.0, ASP.NET MVC 5, HTML5, CSS3, JavaScript, Agile, VSS.

**Title:** .Net Developer

**Company or Agency:** Bank of America

**Dates:** March 2020 – February 2021

**Duties:**

- Research, analyzing business requirements, and perform design and development using .Net, SQL Database, Angular 4.0, HTML5, CSS3 and other related frameworks.
- Closely worked with QA, BA to review plan, specs, testing criteria, project Status meetings & Deployment Procedures.
- Developing new applications by using front technologies like Angular 6.0 and data warehouse systems based on current and emerging application development and data modeling technologies.
- Developing new or modify existing coded programs C#, ASP.Net, ADO.NET, REST API and participate in code and peer review to ensure that all solutions are aligned to predefined architectural specifications.
- Coordinate with the team to use established development tools, guidelines, and conventions, including, SQL Server, HTML, CSS and JavaScript to build quality web application.
- Explore the various organizational learning theories to develop an understanding of the interaction of theory to practical approach.
- Maintaining applications and perform debugging on quality and performance tuning on-going basis.
- Creating Unit Test plans by using C # code. Test scripts and create test data.
- Good experience with Angular JS directives ng-app, ng-init, ng-model, ng-controller for initialization of Angular
- JS application data.
- Worked on Visual Studio 2015/ .Net CORE 1.0 Framework to implement Business Logic.
- Addressing defects raised against requirements during System and User Acceptance testing.
- Develop and maintain complex software support and design databases.

- Develop new or existing coded programs and participate in code review, peer review and ensure that all solutions are aligned to predefined architectural specifications.

Technical Environment: C#.NET, Visual Studio 2017,2019 SQL Server 2008,2012,2016, .NET Framework 4.0,4.5, SOAP, REST API, Angular 6, HTML5, CSS3, JavaScript, Agile, TFS, jQuery, Bootstrap 3.3.

**Title:** .Net Developer

**Company or Agency:** Mavin Technologies

**Dates:** July 2019 – February 2020

**Duties:**

- Research, analyzing business requirements, and perform design and development using .Net, SQL Database, Java script, HTML5, CSS3 and other related frameworks.
- Developing new applications by using front technologies like java script, HTML5, CSS3 and data warehouse systems based on current and emerging application development and data modeling technologies.
- Developing new or modify existing coded programs C#, ASP.Net, ADO.NET, Windows Forms, SOAP, REST API and participate in code and peer review to ensure that all solutions are aligned to predefined architectural specifications.
- Used Oracle to write SQL queries that create/alter/delete tables and to extract the necessary data.
- Created from scratch in Typescript for most components with Angular framework in mind.
- Implemented Angular Routing and Navigation, Components, Services.
- Coordinated with the team to use established development tools, guidelines, and conventions, including VB.NET, SQL Server, HTML, CSS and JavaScript to build quality web application.
- Performed various duties, including designing, development, testing and deployment of VB.NET applications as required.
- Assisting project manager in defining detailed specifications for specific functionality requirements as well as analyzing, designing, and encoding new systems using C# language.
- Debugging distributed systems with high data loads using understating of distributed data models, observe initial system use and develop enhancements and modifications
- Analyzing the existing logic in SOAP based WCF Service and creating a new Web API service.
- Implemented business logic in Web API to invoke database to retrieve data into entities.
- Resolved technical problems relating to Web API application by identification and fixing bugs.
- Developed REST, ASP.NET WEB APIs and involved in pre-testing using POSTMAN.
- Maintaining applications and perform debugging on quality and performance tuning on-going basis.
- Creating Unit Test plans by using C # code. Test scripts and create test data.
- Addressing defects raised against requirements during System and User Acceptance testing.

Technical Environment: C#.NET, Visual Studio 2015, SQL Server 2008,2012,2016, Oracle 10g, .NET Framework 4.0,4.5, SOAP, REST API, HTML5, CSS3, JavaScript, Agile, TFS, jQuery, Bootstrap 3.3, Vb.net, Angular 4.

**Title:** .Net Developer

**Company or Agency:** Baxter Health Care

**Dates:** January 2019 – June 2019

**Duties:**

- Designed Employer Portal for HealthCare Customers in MVC3. Certified Agile Software Developer.
- Develop Web Application using MVC 3.0 Architecture.
- Developed Business layer using WCF Services.
- Developed Stored Procedures to access data from SQL Server.
- Implemented Repository pattern to access Data from SQL Server using ADO.Net and Entity Framework. Unit tested all the modules. Wrote unit test cases for a number of modules using the NUnit framework, which can help in the automated testing solution.
- Extensive use of LINQ and Entity Framework to develop data layer.
- Performed impact analysis on change requests and identified test scenarios/test objectives.
- Contributed to the preparation of the defect management, communication and test scope sections of the test plan.
- Involved in end to end application development and deployment.
- Worked with Web API to provide services to HTTP requests.
- Used Quality Center for updating the status of all the test cases & Nunit tests that are executed during testing process.
- Wrote Test Cases using Nunit test that would test various Test scenarios. Responsible for designing the ASP.NET application authentication using the .NET Framework, Model View Controller (MVC) and IIS security models. Identified end-to-end test cases, regression suites and system test cases.
- Involved in Requirement identification and gathering.
- Performed elaborate functional testing for Admin module along with exploratory testing of the entire site. Also worked on test case maintenance when necessary.
- Performed browser compatibility testing on browsers Chrome and Mozilla Firefox.
- HP Quality Center was used for test management and defect management.
- Involved in testing the functionality and usability of the System for end user perspective.

Environment: Visual Studio 2012/2010, SQL Server 2008, C# 4.0, MVC3

**Title:** .Net Developer

**Company or Agency:** PCSU

**Dates:** January 2018 – December 2018

**Duties:**

- Involve in the software development phases of SDLC (Software Development Life Cycle)
- Use architecture such as 3/N - tiers, MVC (Model-View-Controller) to develop applications for the department.
- Prepare the Data Dictionary for the critical applications.
- Perform database validation using Microsoft SQL Server 2008R2.
- Research on new technology that can be implemented in the department.
- List the likely issues during the upgrade to new or higher versions of technologies.
- Identify the bugs in the applications and Debug it accordingly.
- Implement web-based technologies like AJAX, jQuery and JavaScript for the better UI designs.
- Created web pages and Angular JS templates using HTML and CSS (Twitter bootstrap).
- Create reports using reporting tools such as Crystal Report and Jasper Report.
- Implemented server-side code using the VBScript (Visual Basic) to perform CRUD functionality based on the parameters declared in the stored procedures and certain validation.

- Used VSS (Visual Source Safe) to checkout and check in code once changes are made to section (s) of code of the application on regularly.
- Design a SQL Server Integration service package (SSIS) that backs up the data as the package is scheduled to execute in the evening.
- Developed software code using C# programming language to meet design specifications, and user requirements as well as delivered high-quality applications within specified deadlines.
- Demonstration of the applications by implementing the agile methodology.
- Deploying applications to the production environment.
- Created simple application to consume the web service from the mainframe to the shadow service using
- ASP.NET 4 so that it can be used by other application using Visual Studio 2010.
- Establish and maintain strong working relationships with cross functional team members.
- Designed Master pages, skins, themes for the applications for the consistent look and to increase the user's intuitive experiences
- Implement LINQ and create web applications to save the highly critical information that performs the CRUD operations.
- Create Web Services and consume Web Services from Main frame in the applications.
- Write T-SQL from simple to complex, store procedures and functions for data manipulations.
- Implemented WCF as simple test of shadow services to data to perform the insert, read tasks.

Environment: .Net 4.0 framework, C#, VBScript, XML, ASP.NET, HTML, CSS, AJAX, ADO.NET, T-SQL, SOAP, WCF, XAML, Java Script, Visual Studio 2008/2010, SQL Server 2008 (R2) /SQL Server 2012, IIS 7.0, SSIS, VSS (Visual Source Safe), jQuery, JavaScript

**Title:** .Net Developer

**Company or Agency:** Fifth Third Bank

**Dates:** June 2016 – December 2017

**Duties:**

- Developed 3-tier architecture application using ASP.Net.
- The main responsibility was to work in Presentation and Data access layer but worked extensively with C# for Business logics in various steps of application development.
- Experience in web-based applications and UI technologies such as HTML5, CSS3, AJAX, jQuery and Java Script, Angular JS.
- Developed the GUI using HTML, ASP.NET Server controls (Vendor & Charity Portal).
- Used Master Pages to achieve uniform template design for the entire application.
- Used ASP.Net Validation Controls for Validating User Input for data validations (Vendor & Charity Portal).
- Extensive use of the database objects such as Data grids, Data Tables, Data Readers and datasets for data retrieval and manipulation.
- Designed pages using CSS (Bootstrap).
- Involved in Creating custom event handlers and class libraries for the server-side components too.
- Customized Page Layout and Logging error information for troubleshoot and feature enhancement.
- Developed Custom Web Controls.
- Created Database Tables and have written PL-SQL Queries, Stored Procedures for all the Transactions in and out of the Database.

- Excellent team player with problem-solving and trouble-shooting capabilities.

Environment: C#, .Net Framework, Web Services, XML, JavaScript, Visio, SQL, T-SQL Server 2008, CSS, HTML, IIS, ASP.NET, MS Office, TFS.

**Title:** .Net Developer

**Company or Agency:** Value IT Labs

**Dates:** June 2012 – November 2014

**Duties:**

- Modify and develop new functionalities in the application using C#.NET, AJAX, JS, jQuery, JSON, IFrame, JavaScript and CSS.
- Develop new and modify existing complex stored procedures.
- Optimize query performance by analyzing execution plan.
- Integrate Windows authentication with web-based application.
- Design of new reports using SQL Server Reporting Services and integrates in ASPX pages.
- Designed UI pages with asp .net web forms.
- Used Master Pages, shared layouts, CSS & Themes for the consistent look of the application.
- Involved in writing complex SQL Statements, Views and Stored Procedures, Triggers, Indexes to validate data and ensure system integrity and security Written LINQ functions for data access.
- Used SVN for continuous integration and version control.
- Reviewed code to ensure that all the Processes and Standards are being adhered i.e. ensuring correct implementation of requirements, coding standard, efficient code writing techniques etc.
- Participated in periodic technical reviews of various modules and developed schema to improve them.
- Provided implementation support by attending defect and UAT meetings and participating in pilot/launch activities.

Environment: C#, .Net Framework, XML, JavaScript, Visio, SQL, T-SQL Server 2008, CSS, HTML, IIS, ASP.NET, MS Office, TFS, SVN.



## 10 Appendix I: Performance Reviews

GSG is also providing the following Performance Reviews that attest to our capability to fulfil the CPRB's requirements

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*Global Solutions Group, Inc. (GSG) rescued our state agency when our system was attacked by a Trickbot trojan. Once our agency contacted GSG; they were on on-sight quickly and started the process of removing the trojan. While working on the source hit by the trojan, Global diligently ran scans on all servers and PCs to assure the trojan had not attacked any other part of our system. GSG's expertise, professionalism, and diligence kept our entire system in tack.*

*Since then, our agency has had four additional contracts with GSG, including one that updated our entire server system. With GSG's expertise, the agency was able to go down to three servers verses the eleven servers that were currently being used."*

*GSG will always be our "go-to;" as they provided excellent service at a very reasonable cost."*

*~ Joelene (Jody) Allen, Executive Director  
State of Kansas Board of Tax Appeals*

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*"Upon award of this Order, Global Solutions Group was not provided a Scope. The vendor subsequently worked hand-in-hand with the end customer to identify all requirements and then created the most up-to-date methodology per current standards and requirements. Despite log-in issues to High-Value Application (HVA) sites and dealing with non-compatible Government Furnished Equipment (GFE), the vendor worked day and night with no additional costs to complete deliverables. The vendor's results have been deemed exceptional"*

*~ Harry J. Leyden, USDA Information Technology Specialist*

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*Thank you so much Lisa. You and your staff did an outstanding job with our FISMA Auditing Services, and I look forward to working with your staff in the future.*

*~ Shelly Hammond, U. S. AbilityOne Commission*

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*"The GSG team was always ready to provide advice and expert knowledge for other Cybersecurity related issues outside the scope of this contract. Throughout the duration of this contract, other USDA Agencies reached out to GSG for their insight and GSG was always ready to assist."*

*~ James Edington, Contract Officer, USDA*

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The following is a completed evaluation for  
**U.S Naval Hospital, GUAM**



### 1. Customer Details

Customer Name	U.S. Naval Hospital, Guam
Project Name	N6809617F3015 - Computer Support Services
Contact Person	Jesusa (Sue) Larrew
Designation	Contracting Officer Representative (COR)
Email Id	jesusa.p.larrew.civ@mail.mil
Project Description	Supported the special needs of the Command Information Systems Officer to optimize end-user support. Provided hardware & software support, problem resolution, program enhancement upgrades, etc.

### 2. Feedback About Global Solutions Group Inc.'s Performance

Ratings: Excellent || Good || Average || Below Average || Poor

	Rating (Place a "Yes" wherever applicable)				
	Excellent	Good	Average	Below Average	Poor
Overall Satisfaction		X			
Quality of the Work Performed		X			
Delivery on Time		X			
Communication and Project Management		X			
Things that went well					
Recognize any outstanding GSG team member(s)					
	(Place "X" Where Applicable)				
	Yes	May Be	No		
Will you recommend our services to others?	X				
Can we provide your name as a Reference to potential clients?	X				

### 3. Any Suggestions/Remarks

Signature: 

Name: Jesusa Larrew

Date: 29 July 2019



The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for the GSA Region-4: Administrative & Paralegal Services. These are official assessments of performance made by Federal Government agencies regarding contractor performance on contracts. As you can see, GSG's client was exceptionally satisfied.

CPARS

Page 1 of 3

Print Close

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**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**

**Nonsystems**

**Name/Address of Contractor:**

Vendor Name: GLOBAL SOLUTIONS GROUP INC

Division Name:

Street: 29468 CHELSEA CROSSING

City: FARMINGTON HILLS

State: MI Zip: 483312809

Country: USA

CAGE Code:

Unique Entity ID (DUNS): 078343325 Unique Entity ID (SAM):

Product/Service Code: R699 Principal NAICS Code: 561110

Evaluation Type: Interim

Contract Percent Complete:

Period of Performance Being Assessed: 10/01/2019 - 09/29/2020

Contract Number: 47PE0418C0043 Business Sector & Sub-Sector: Nonsystems - Prof/Tech/Mng Support

Contracting Office: PBS R4 ACQ PROG SUPPORT CONTRACTS Contracting Officer: KIMURA ARMSTEAD Phone Number: 404-772-8072

**Location of Work:**

Region 4- Mississippi, Alabama, North Carolina, South Carolina, Georgia, Kentucky, Tennessee, and Florida

Date Signed: 09/28/2018 Period of Performance Start Date: 10/01/2018

Est. Ultimate Completion Date/Last Date to Order: 06/30/2023 Estimated/Actual Completion Date:

Funding Office ID:

Base and All Options Value : \$5,422,185 Action Obligation: \$3,025,885

Complexity: Medium Termination Type: None

Extent Competed: Full and Open Competition after Exclusion of Sources Type of Contract: Firm Fixed Price

Key Subcontractors and Effort Performed:

Unique Entity ID (DUNS): Unique Entity ID (SAM):

Effort:

Unique Entity ID (DUNS): Unique Entity ID (SAM):

Effort:

Unique Entity ID (DUNS): Unique Entity ID (SAM):

Effort:

Project Number: N/A

Project Title:

Administrative Contract

**Contract Effort Description:**

General: This is a non-personal services requirement to provide Administrative Support, and Paralegal Services Support. The Government shall not exercise any supervision or control over the contract service providers performing the services herein. Such contract service providers shall be accountable solely to the Contractor who, in turn is responsible to the Government.

Description of Services/Introduction: The Contractor shall provide all personnel, equipment, supplies, facilities, transportation, tools,

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materials, supervision, and other items and non-personal services necessary to provide support, except for those items specified as government furnished property and services.

Scope: The Contractor shall provide Secretary II, Secretary III, and Paralegal I, support in federally owned and leased space for General Services Administration (GSA), Region 4, Public Building Services (PBS). The work to be performed under this contract will be performed at various locations within the GSA Southeast Sunbelt Region. Specifically all areas within the eight states of Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee are the service areas.

**Small Business Subcontracting:**

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	Satisfactory	Satisfactory
Schedule:	N/A	Exceptional
Cost Control:	N/A	Satisfactory
Management:	Satisfactory	Very Good
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Satisfactory
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

**Variance (Contract to Date):**

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

QUALITY: Contractors performance meets contractual requirements and exceeds many to the Government's benefit. During the COVID 19 Pandemic which began in March 2020, the Contractor switched personnel to a virtual environment which greatly benefited GSA in support of official duties.

The Contractor presented no weakness during the Period of Performance. There were no corrective action requirements.

SCHEDULE: Contractors performance meets contractual requirements and exceeds many to the Government's benefit without weaknesses.

Contractor showed strength in switching personnel from inperson to virtual work within a short period of time during the COVID 19 Pandemic of March 2020.

COST CONTROL: Contractor performance meets contractual requirements.

MANAGEMENT: The Contractor is customer focused, and engaged in the activities of the Agency. Contractor is very receptive and adaptable to organizational changes. The Contractor has maintained open communications with the Contracting Team.

There were no weaknesses identified.

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REGULATORY COMPLIANCE: Contractual requirements were met

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official:**

Name: KIMURA ARMSTEAD  
Title: Branch Chief, Contracting Officer  
Organization: Public Building Services - Acq  
Phone Number: 404-331-2662 Email Address: kimura.armstead@gsa.gov  
Date: 02/03/2021

**Contractor Comments:**

SCHEDULE: GSA and Global Solutions Group coordinated well with the transition to virtual work during the COVID 19 Pandemic.

MANAGEMENT: GSA and Global Solutions Group have developed a very efficient communication process. This communication has been vital to the success in overcoming the obstacles created by the Pandemic.

ADDITIONAL/OTHER: Global Solutions Group appreciates and values our relationship with GSA Region 4.

CONCURRENCE: I concur with this evaluation.

**Name and Title of Contractor Representative:**

Name: Lisa R Salvador  
Title: Vice President  
Phone Number: 2482915440 Email Address: lisas@globalsolgroup.com  
Date: 02/12/2021

**Review by Reviewing Official:**

Review by Reviewing Official not required.

**Name and Title of Reviewing Official:**

Name:  
Title:  
Organization:  
Phone Number: Email Address:  
Date:

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2018-2019

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**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**

MODIFIED EVALUATION

Nonsystems

**Name/Address of Contractor:**

Company Name: GLOBAL SOLUTIONS GROUP INC

Division Name:

Street Address: 29468 CHELSEA CROSSING

City: FARMINGTON HILLS

State/Province: MI Zip Code: 483312809

Country: USA

CAGE Code:

DUNS Number: 078343325

PSC: R699 NAICS Code: 561110

**Evaluation Type:** Interim

**Contract Percent Complete:** 40

**Period of Performance Being Assessed:** 10/01/2018 - 09/30/2019

**Contract Number:** 47PE0418C0043 **Business Sector & Sub-Sector:** Nonsystems - Prof/Tech/Mng Support

**Contracting Office:** PBS R4 ACQ PROG SUPPORT CONTRACTS **Contracting Officer:** KIMURA ARMSTEAD **Phone Number:** (404) 772-8072

**Location of Work:**

**Award Date:** 09/28/2018 **Effective Date:** 10/01/2018

**Completion Date:** 06/30/2023 **Estimated/Actual Completion Date:** 06/30/2023

**Total Dollar Value:** \$5,422,185 **Current Contract Dollar Value:** \$2,008,106

**Complexity:** Medium **Termination Type:** None

**Competition Type:** Full and Open Competition after Exclusion of Sources **Contract Type:** Firm Fixed Price

**Key Subcontractors and Effort Performed:**

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

**Project Number:**

**Project Title:**

R4 Administrative Contract

**Contract Effort Description:**

Contracted to provide administrative clerical and Paralegal work for Region 4 which includes TN, KY, MS, AL, FL, GA, NC, and SC. Secretaries are located within Field Offices with varying duties depending on the locale. Duties include reception, data entry, and light procurement technicians.

**Small Business Subcontracting:**

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

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Evaluation Areas	Past Rating	Rating
Quality:	N/A	Satisfactory
Schedule:	N/A	N/A
Cost Control:	N/A	N/A
Management:	N/A	Satisfactory
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	N/A
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

**Variance** (Contract to Date):

Current Cost Variance (%):      Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

QUALITY: The contractor is responsive at mitigating negative circumstances, and vigilant with their recruiting efforts. Contractor does well at developing performance plans when an issue arises.

MANAGEMENT: The Management Team is responsive to contract issues and ensures an action is taken timely.

ADDITIONAL/OTHER: The contractor has met all the terms and conditions of the contract during this period of performance.

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official:**

Name: KIMURA ARMSTEAD

Title: Branch Chief, Contracting Officer

Organization: Public Building Services - Acq

Phone Number: 404-331-2662      Email Address: kimura.armstead@gsa.gov

Date: 05/04/2020

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The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for the GSA Region-10: Administrative Services at Juneau, Alaska. These are official assessments of performance made by Federal Government agencies regarding contractor performance on contracts. As you can see, **GSG's client was exceptionally satisfied:**

5/19/2020

CPARS

Print Close

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**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**

Nonsystems

**Name/Address of Contractor:**

Company Name: GLOBAL SOLUTIONS GROUP INC

Division Name:

Street Address: 29468 CHELSEA CROSSING

City: FARMINGTON HILLS

State/Province: MI Zip Code: 483312809

Country: USA

CAGE Code: 6M9L5

DUNS Number: 078343325

PSC: R699 NAICS Code: 561110

**Evaluation Type:** Final

**Contract Percent Complete:** 100

**Period of Performance Being Assessed:** 07/01/2018 - 03/31/2020

**Contract Number:** 47PL0218C0014 **Business Sector & Sub-Sector:** Nonsystems - Prof/Tech/Mng Support

**Contracting Office:** PBS R10 **Contracting Officer:** DANIEL COTTO **Phone Number:** 253-931-7973

**Location of Work:**

Juneau Federal Building & US Courthouse  
700 W 9th Street  
Juneau, AK 99801-1807

**Award Date:** 06/28/2018 **Effective Date:** 07/01/2018

**Completion Date:** 12/31/2022 **Estimated/Actual Completion Date:** 03/31/2020

**Total Dollar Value:** \$157,664 **Current Contract Dollar Value:** \$157,664

**Complexity:** Medium **Termination Type:** Convenience

**Competition Type:** Not Competed under SAP **Contract Type:** Firm Fixed Price

**Key Subcontractors and Effort Performed:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**Project Number:**

**Project Title:**

Recurring Administrative Support Services for Juneau, AK GSA Office

**Contract Effort Description:**

Provide one person administrative support for operations of a GSA Federal Building property management office.

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1/3

5/19/2020

CPARS

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**Small Business Subcontracting:**

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	N/A
Cost Control:	N/A	N/A
Management:	N/A	Very Good
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Satisfactory
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

**Variance (Contract to Date):**

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

QUALITY: Selection and hiring of a quality employee was the significant event that led to successful performance of this contract. This individual is intelligent, alert to action that needs to be taken, and creative in finding ways to improve the operations and efficiency of an office. She has excellent interpersonal skills, which as the customer facing person in this office led to positive Tenant Satisfaction Survey comments and ratings. She learned quickly to operate specialized software supporting our building operations, and found ways to improve the processes.

MANAGEMENT: The Contractor communicated frequently and showed sincere interest in meeting or exceeding Government expectations for this contract.

REGULATORY COMPLIANCE: Contractor complies with all applicable regulations, as well as local policies and site specific (airport) requirements

OTHER AREAS: The administrative support we received through this contract met or exceeded our needs while adding a valued member to our office team.

ADDITIONAL/OTHER: Global Solutions Group, Inc. was a good partner to the Government and I am fully satisfied with their performance.

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

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2/3



5/19/2020

CPARS

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**Name and Title of Assessing Official:**

Name: DANIEL COTTO

Title: Contract Specialist

Organization: GSA

Phone Number: 253-931-7973 Email Address: daniel.cotto@gsa.gov

Date: 05/15/2020

**Contractor Comments:**

QUALITY: Global Solutions Group takes pride in ensuring we provide our clients with the right fit for their staffing needs. We are pleased that the personnel we provided had such a positive impact to the GSA Region 10, Juneau Alaska office.

MANAGEMENT: Global Solutions Group appreciated very much the ease of communication between our management staff and client representatives. Quarterly meetings greatly facilitated ensuring overall successful performance of this contract!

REGULATORY COMPLIANCE: Global Solutions Group understands the importance of ensuring regulatory requirements.

OTHER AREAS: Global Solutions Group truly values GSA Region 10 as our esteemed client. We enjoyed working with contracting and are truly pleased to know that the personnel provided made such a contribution.

ADDITIONAL/OTHER: We greatly value the opportunity to provide GSA Region 10 with qualified personnel to the Juneau Alaska office. It was a win-win situation for all and we greatly look forward to working with GSA Region 10 in the future.

CONCURRENCE: I concur with this evaluation.

**Name and Title of Contractor Representative:**

Name: Bijal Mehta

Title: President

Phone Number: 313-397-8311 Email Address: bijalm@globalsolgroup.com

Date: 05/18/2020

**Review by Reviewing Official:**

Review by Reviewing Official not required.

**Name and Title of Reviewing Official:**

Name:

Title:

Organization:

Phone Number: Email Address:

Date:

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3/3



GSA Region-10: Administrative Services at Boise, Idaho. As you can see, **GSG's client was exceptionally satisfied:**

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**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**

INCOMPLETE-RATED

Nonsystems

**Name/Address of Contractor:**

Vendor Name: GLOBAL SOLUTIONS GROUP INC

Division Name:

Street: 29468 CHELSEA CROSSING

City: FARMINGTON HILLS

State: MI Zip: 483312809

Country: USA

CAGE Code:

Unique Entity ID (DUNS): 078343325 Unique Entity ID (SAM):

Product/Service Code: R699 Principal NAICS Code: 561110

**Evaluation Type:** Interim

**Contract Percent Complete:**

**Period of Performance Being Assessed:** 06/01/2018 - 12/31/2020

**Contract Number:** 47PL0218C0013 **Business Sector & Sub-Sector:** Nonsystems - Prof/Tech/Mng Support

**Contracting Office:** PBS R10 **Contracting Officer:** JOSE DOMINGO **Phone Number:** 253-931-7948

**Location of Work:**

James A. McClure Federal Building & US Courthouse

550 W Fort Street

Boise, ID 83724-0101

**Date Signed:** 06/20/2018 **Period of Performance Start Date:** 06/01/2018

**Est. Ultimate Completion Date/Last Date to Order:** 12/31/2022 **Estimated/Actual Completion Date:**

**Funding Office ID:** 47PL02

**Base and All Options Value :** \$177,342 **Action Obligation:** \$177,342

**Complexity:** Termination Type:

**Extent Competed:** Not Competed under SAP **Type of Contract:** Firm Fixed Price

**Key Subcontractors and Effort Performed:**

**Unique Entity ID (DUNS):** **Unique Entity ID (SAM):**

**Effort:**

**Unique Entity ID (DUNS):** **Unique Entity ID (SAM):**

**Effort:**

**Unique Entity ID (DUNS):** **Unique Entity ID (SAM):**

**Effort:**

**Project Number:**

**Project Title:**

Administrative Services for the Boise Field Office, Facilities Management Division

**Contract Effort Description:**

Administrative Services for the Boise Field Office, Facilities Management Division

**Small Business Subcontracting:**

Does this contract include a subcontracting plan? No

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Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Satisfactory
Cost Control:	N/A	Satisfactory
Management:	N/A	Satisfactory
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Satisfactory
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

**Variance** (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

**QUALITY:** The Administrative Support contractor was always on time to work each day. She eagerly took on any tasks that were given to her. She had a positive and proactive approach to her work in the office, taking it upon herself to organize the supplies and other materials. She was an integral part in helping to move the office temporarily during the office renovation, and then moving back into the renovated office. She also assisted with implementing the new perimeter access control system, being the main point of contact for building tenants and contractors to enroll their ID badges into the system. She took notes during construction project meetings. She assisted the Lease Administration Manager with drafting lease inspection letters to GSA Lessors. She assisted the GSA Fleet Managers to prepare and send new gas cards and notices to customers.

**SCHEDULE:** No issues exist with the schedule for this contract. We did a stop work order as of April 1, 2020 due to COVID-19. We decided that with few customers in the building and only one GSA staff member in the office, we didn't need an administration position at this time. Global Solutions has been good about organizing and managing their resources and employee during this contract. All deliverables have been received.

**COST CONTROL:** Global Solutions submitted their invoices promptly and as required by the contract. Monthly invoices were always accurate.

**MANAGEMENT:** Global Solutions had monthly meetings with their employee/contractor and submitted monthly progress reports on tasks completed. Global Solutions also attended quarterly partnering meetings with the Contracting Officer and COR. Global Solutions was always responsive and open to suggestions to improve service.

**REGULATORY COMPLIANCE:** Global Solutions complied with all regulatory and reporting requirements in the contract, as stated above.

**ADDITIONAL/OTHER:** Contractor is performing satisfactorily under the contract.

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official:**

Name: Jose Domingo

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The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for the United States Department of Agriculture (USDA) Office of Information Security (OIS). As you can see, **GSG's client was exceptionally satisfied:**

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**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**  
MODIFIED EVALUATION

Nonsystems

**Name/Address of Contractor:**

Company Name: GLOBAL SOLUTIONS GROUP, INC.

Division Name:

Street Address: 29468 CHELSEA CROSSING

City: FARMINGTON HILLS

State/Province: MI Zip Code: 483312809

Country: USA

CAGE Code:

DUNS Number: 078343325

PSC: D399 NAICS Code: 541511

Evaluation Type: Final

Contract Percent Complete:

Period of Performance Being Assessed: 09/15/2018 - 10/31/2018

Contract Number: AG3144B170004 AG3144K170265 Business Sector & Sub-Sector: Nonsystems - Telecommunications

Contracting Office: USDA, OPPM-POD-ACQ-MGMT-BRANCH-FTC Contracting Officer: KASEY KOCH Phone Number: 970-295-5291

Location of Work:

Award Date: 09/15/2017 Effective Date: 09/15/2017

Completion Date: 10/31/2018 Estimated/Actual Completion Date: 10/31/2018

Total Dollar Value: \$903,877 Current Contract Dollar Value: \$903,877

Complexity: Low Termination Type: None

Competition Type: Full and Open Competition Contract Type: Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

United States Department of Agriculture (USDA) Office of Information Security (OIS) Penetration Test of USDA Agencies

Contract Effort Description:

United States Department of Agriculture (USDA) Office of Information Security (OIS) Penetration Test of USDA Agencies

Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	Satisfactory	Exceptional
Schedule:	Satisfactory	Exceptional
Cost Control:	Satisfactory	Very Good
Management:	Satisfactory	Very Good
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	Satisfactory	Very Good
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

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**Variance** (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

**QUALITY:** Quality Control was exceptional. Reports were carefully reviewed in full and were flawless in presentation and content. No issues or concerns were ever brought up throughout the performance of this contract which involved working with 21 separate agencies. These facts allowed for less oversight which allowed Government assets to be utilized elsewhere which is a cost savings and a benefit to the Government.

**SCHEDULE:** The start of this requirement was delayed two months due to a protest of the award. Also, there was a government shut-down that impacted the project schedule. Despite these unavoidable delays GSG completed the work in ten months instead of the allotted 12 months. These facts allowed for less oversight which allowed Government assets to be utilized elsewhere which is a cost savings and a benefit to the Government.

**COST CONTROL:** GSG cut the travel budget by 50% from what was allotted. That is significant, given the number of agencies tested. GSG was very conscious in controlling costs and were very cost effective and conservative with travel costs so that USDA could utilize the savings elsewhere. These actions allowed for cost savings which is a benefit to the Government.

**MANAGEMENT:** The GSG Management team closely adhered to USDA's Project Management protocols and made the workflow smooth for USDA. GSG provided all coordination, document updates and even updated organizational changes to documents which was not called out in the requirements. GSG was a highly independent team, who required very minimal guidance from USDA and provided outstanding output. These facts allowed for less oversight which allowed Government assets to be utilized elsewhere which is a cost savings and a benefit to the Government.

**REGULATORY COMPLIANCE:** GSG team tracked new updates closely and any changes to the rules and regulations for Penetration Testing, Operational Assessment Vulnerability and web application processes. For this contract, GSG used top of the line scanning tools, and strict adherence to federal compliance for all work performed. The GSG Team invested a great deal of training and purchasing the newest and finest tools and licenses available to exceed regulatory compliance requirements. These investments were over and above what was required to perform the work and resulted in a better product which was a benefit to the Government.

**OTHER AREAS:** The GSG team was always ready to provide advice and expert knowledge for other Cybersecurity related issues outside the scope of this contract. Throughout the duration of this contract, other USDA Agencies reached out to the GSG for their insight and GSG was always ready to assist.

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official:**

Name: JAMES EDINGTON

Title: Contract Officer

Organization: USDA

Phone Number: 1-970-295-5848 Email Address: james.edington@ftc.usda.gov

Date: 02/07/2019

**Contractor Comments:**

This evaluation has been modified, please see the original evaluation to view the contractor comments.

**Name and Title of Contractor Representative:**

Name:

Title:

Phone Number: Email Address:

Date:

**Review by Reviewing Official:**

I have reviewed all information regarding this CPARS and agree with the modified ratings provided by the Assessing Official. This office strictly follows the CPARS definitions.

**Name and Title of Reviewing Official:**

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The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for United States Department of Agriculture (USDA) Office of Information Security (OIS).

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**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**  
MODIFIED EVALUATION

Nonsystems

**Name/Address of Contractor:**

Company Name: GLOBAL SOLUTIONS GROUP, INC.  
Division Name:  
Street Address: 29468 CHELSEA CROSSING  
City: FARMINGTON HILLS  
State/Province: MI Zip Code: 483312809  
Country: USA  
CAGE Code:

DUNS Number: 078343325  
PSC: D399 NAICS Code: 541511

**Evaluation Type:** Interim

**Contract Percent Complete:**

**Period of Performance Being Assessed:** 09/06/2018 - 09/05/2019

**Contract Number:** AG3144B170004 12314418F0556 **Business Sector & Sub-Sector:** Nonsystems - Telecommunications

**Contracting Office:** USDA, OCP-POD-ACQ-MGMT-BRANCH-FTC **Contracting Officer:** SHANNON SCHIERLING **Phone Number:** 970-295-5505

**Location of Work:**

**Award Date:** 09/06/2018 **Effective Date:** 09/06/2018

**Completion Date:** 09/29/2019 **Estimated/Actual Completion Date:** 10/22/2019

**Total Dollar Value:** \$389,202 **Current Contract Dollar Value:** \$389,202

**Complexity:** Medium **Termination Type:** None

**Competition Type:** Full and Open Competition **Contract Type:** Firm Fixed Price

**Key Subcontractors and Effort Performed:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**Project Number:**

**Project Title:**

Security Assessments

**Contract Effort Description:**

Perform Operational Security Assessments, Penetration Testing and Web Security Assessments for USDA agencies.

**Small Business Subcontracting:**

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Exceptional
Schedule:	N/A	Very Good
Cost Control:	N/A	Exceptional
Management:	N/A	N/A
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Satisfactory
Other Areas:		
(1):		N/A
(2):		N/A
(3):		N/A

**Variance (Contract to Date):**

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Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

QUALITY: Upon award of this Order, Global Solutions was not provided a Scope. The vendor subsequently worked hand-in-hand with the end customer to identify all requirements and then created the most up-to-date methodology per current standards and requirements. Despite log-in issues to High-Value Application (HVA) sites, and dealing with non-compatible Government Furnished Equipment (GFE), the vendor worked day and night with no additional costs to complete deliverables. The vendor's resulting reports have been deemed exceptional. COR Harry Leyden concurs with these statements.

SCHEDULE: Despite log-in issues to High-Value Application (HVA) sites, and dealing with non-compatible Government Furnished Equipment (GFE), the vendor worked day and night with no additional costs to complete deliverables. The vendor's resulting reports have been deemed exceptional. COR Harry Leyden concurs with these statements.

COST CONTROL: Global Solutions accommodated the end-user and worked remotely on all Web Application Testing which saved the government \$8,000 in Travel Costs.

In addition - during the performance of the 23 Web Application Tests required on this order, the vendor was asked to perform 10 more Web Application Tests under the same order. Global Solutions provided the 10 additional Web Application Tests at NO COST to the government.

Despite log-in issues to High-Value Application (HVA) sites, and dealing with non-compatible Government Furnished Equipment (GFE), the vendor worked day and night with no additional costs to complete deliverables.

For these reasons, the rating has been changed to exceptional and the COR Harry Leyden concurs.

REGULATORY COMPLIANCE: Contractor met all regulatory requirements in accordance with contract terms and conditions.

OTHER AREAS: Customer oriented and provides excellent account management going above and beyond to meet customer deadlines, provide deliverables and keep costs within contractual limits. Excellent work with the customer to define additional scope issues. Communications performed in a timely manner.

ADDITIONAL/OTHER: Harry Leden - COR for this contract confirmed contractor performance ratings and asked to please give a higher rating for this contract based on vendor discussion.

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official:**

Name: SHANNON SCHIERLING

Title: Contracting Officer

Organization: Acquisition Management Branch - FTC

Phone Number: 970-295-5505 Email Address: shannon.schierling@usda.gov

Date: 11/04/2019

**Contractor Comments:**

This evaluation has been modified, please see the original evaluation to view the contractor comments.

**Name and Title of Contractor Representative:**

Name:

Title:

Phone Number: Email Address:

Date:

**Review by Reviewing Official:**

concur with modified ratings.

**Name and Title of Reviewing Official:**

Name: Jason Kuhl

Title: Branch Chief

Organization: Procurement Operations Division

Phone Number: Email Address:

Date: 11/13/2019



The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for United States Department of Agriculture (USDA) Office of Information Security (OIS).

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**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**  
MODIFIED EVALUATION

Nonsystems

**Name/Address of Contractor:**

Company Name: GLOBAL SOLUTIONS GROUP, INC.

Division Name:

Street Address: 29468 CHELSEA CROSSING

City: FARMINGTON HILLS

State/Province: MI Zip Code: 483312809

Country: USA

CAGE Code:

DUNS Number: 078343325

PSC: D399 NAICS Code: 541511

Evaluation Type: Interim

**Contract Percent Complete:**

Period of Performance Being Assessed: 09/19/2018 - 09/18/2019

Contract Number: AG3144B170004 12314418F0567 Business Sector & Sub-Sector: Nonsystems - Telecommunications

Contracting Office: USDA, OCP-POD-ACQ-MGMT-BRANCH-FTC Contracting Officer: SHANNON SCHIERLING Phone Number: 970-295-5505

**Location of Work:**

Award Date: 09/19/2018 Effective Date: 09/19/2018

Completion Date: 09/29/2019 Estimated/Actual Completion Date: 10/22/2019

Total Dollar Value: \$252,158 Current Contract Dollar Value: \$252,158

Complexity: Low Termination Type: None

Competition Type: Full and Open Competition Contract Type: Firm Fixed Price

**Key Subcontractors and Effort Performed:**

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

**Project Number:**

**Project Title:**

Perform Operational Security Assessments, Penetration Testing and Web Security Assessments for USDA agencies.

**Contract Effort Description:**

Perform Operational Security Assessments, Penetration Testing and Web Security Assessments for USDA agencies.

**Small Business Subcontracting:**

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Very Good
Cost Control:	N/A	Exceptional
Management:	N/A	N/A
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Very Good
Other Areas:		
(1):		N/A
(2):		N/A
(3):		N/A

Variance (Contract to Date):



**FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503**

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

**QUALITY:** Global Solutions thoroughly evaluated all Operational Security Assessment (OSA) artifacts. Many documents had not been updated in numerous years by some of the agencies. Data Collection Interviews conducted by the vendor were exceptionally detailed to ensure customers' answered important policy and procedure requirements. Furthermore, the vendor provided ad-hoc services to OCIO and NFC during their critical needs.

COR Harry Leyden supports this evaluation

**SCHEDULE:** Furlough issues created issues and yet the vendor delivered all four agency OSAs by the original Period of Performance. The contract was extended by default due to the furlough, however Global Solutions worked to complete according to the initial schedule.

**COST CONTROL:** Global Solutions planned in such a manner so as to perform work remotely and saved the government \$4,000.00 in travel funds. In addition, the vendor provided 7 Web Application Penetration Tests with no additional cost to the government (5 for NRCS, and 2 for RMA). This resulted in CONSIDERABLE savings to the government.

**REGULATORY COMPLIANCE:** Global Solutions continually monitored NIST updates to ensure that all regulatory requirements were met and included per NIST Rev-5.

**OTHER AREAS:** Customer oriented and provides excellent account management. Vendor diligently works to accommodate customer, keep costs in line while providing additional support and customer service. Communications were always performed in a timely manner.

**ADDITIONAL/OTHER:** Harry Leyden, COR, has reviewed Contractor performance and asked for ratings to be moved to the ratings within this CPAR review.

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official:**

Name: SHANNON SCHIERLING

Title: Contracting Officer

Organization: Acquisition Management Branch - FTC

Phone Number: 970-295-5505 Email Address: shannon.schierling@usda.gov

Date: 11/06/2019

**Contractor Comments:**

This evaluation has been modified, please see the original evaluation to view the contractor comments.

**Name and Title of Contractor Representative:**

Name:

Title:

Phone Number: Email Address:

Date:

**Review by Reviewing Official:**

Concur with modified ratings.

**Name and Title of Reviewing Official:**

Name: Jason Kuhl

Title: Branch Chief

Organization: Procurement Operations Division

Phone Number: Email Address:

Date: 11/13/2019





The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for United States Department of Agriculture (USDA) Office of Information Security (OIS).

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**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**  
MODIFIED EVALUATION

**Nonsystems**

**Name/Address of Contractor:**

Company Name: GLOBAL SOLUTIONS GROUP, INC.

Division Name:

Street Address: 29468 CHELSEA CROSSING

City: FARMINGTON HILLS

State/Province: MI Zip Code: 483312809

Country: USA

CAGE Code:

DUNS Number: 078343325

PSC: D399 NAICS Code: 541511

Evaluation Type: Interim

Contract Percent Complete:

Period of Performance Being Assessed: 09/14/2018 - 09/13/2019

Contract Number: AG3144B170004 12314418F0604 Business Sector & Sub-Sector: Nonsystems - Telecommunications

Contracting Office: USDA, OCP-POD-ACQ-MGMT-BRANCH-FTC Contracting Officer: SHANNON SCHIERLING Phone Number: 970-295-5505

Location of Work:

Award Date: 09/18/2018 Effective Date: 09/14/2018

Completion Date: 09/29/2019 Estimated/Actual Completion Date: 10/22/2019

Total Dollar Value: \$924,160 Current Contract Dollar Value: \$924,160

Complexity: Low Termination Type: None

Competition Type: Full and Open Competition Contract Type: Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

Penetration Testing

Contract Effort Description:

Penetration Testing

Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Exceptional
Schedule:	N/A	Very Good
Cost Control:	N/A	Satisfactory
Management:	N/A	N/A
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	N/A	Very Good
Other Areas:		
(1):		N/A
(2):		N/A
(3):		N/A



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Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

QUALITY: Despite current reorganization of USDA agency/personnel, Global Solutions navigated through the changing environment to gather detailed requirements and provide high-quality penetration testing reports. The vendor also provided 24 hours - 7 days per week support to all agencies during their scan. Several feedback reports were sent from end customers to support this information.

COR Harry Leyden concurs with this rating.

SCHEDULE: Global Solutions provided all requirements on time despite the USDA reorganization. Vendor was active and continuously reaching out to the various agencies ahead of time - reminding them of upcoming schedule of activities and requesting required information ahead of time, enabling every scan to be on time. The contract was extended only due to furlough, which was beyond vendor control.

COR Harry Leyden concurs with this evaluation.

COST CONTROL: Firm fixed price contract.

REGULATORY COMPLIANCE: Global Solutions routinely utilized well recognized, state of the art industry tools to ensure the most current regulatory changes. The vendor understands the critical nature of IT work and spare no expense or time in ensuring compliance.

COR Harry Leyden concurs with this rating.

OTHER AREAS: Global Solutions was available to assist - or answer any questions or concerns any of the Government Customers had. The vendor was available by phone and email 24/7, both during the interval of customers' Penetration Test and beyond.

COR Harry Leyden concurs with this evaluation.

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official:**

Name: SHANNON SCHIERLING

Title: Contracting Officer

Organization: Acquisition Management Branch - FTC

Phone Number: 970-295-5505 Email Address: shannon.schierling@usda.gov

Date: 11/06/2019

**Contractor Comments:**

This evaluation has been modified, please see the original evaluation to view the contractor comments.

**Name and Title of Contractor Representative:**

Name:

Title:

Phone Number: Email Address:

Date:

**Review by Reviewing Official:**

Concur with modified ratings

**Name and Title of Reviewing Official:**

Name: Jason Kuhl

Title: Branch Chief

Organization: Procurement Operations Division

Phone Number: Email Address:

Date: 11/13/2019



The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for the  
**Bureau of Safety and Environmental Enforcement.**

2/17/2017

CPARS/FAPIS

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**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**  
**Nonsystems**

**Name/Address of Contractor:**

Company Name: GLOBAL SOLUTIONS GROUP INC

Division Name:

Street Address: 24451 GRAND RIVER AVE

City:

State/Province: X Zip Code:

Country: X

CAGE Code:

DUNS Number: 078343325

PSC: D399 NAICS Code: 541519

**Evaluation Type:** Final

**Contract Percent Complete:**

**Period of Performance Being Assessed:** 11/04/2013 - 11/03/2014

**Contract Number:** INE13PC00016 **Business Sector & Sub-Sector:** Nonsystems - Telecommunications

**Contracting Office:** HEADQUARTERS **Contracting Officer:** CAROLINE LAIKIN-CREDNO **Phone Number:** 703-787-1828

**Location of Work:**

**Award Date:** 07/25/2013 **Effective Date:** 11/04/2013

**Completion Date:** 11/03/2014 **Estimated/Actual Completion Date:** 11/03/2014

**Total Dollar Value:** \$227,803 **Current Contract Dollar Value:** \$227,803

**Complexity:** Low **Termination Type:** None

**Competition Type:** Full and Open Competition after Exclusion of Sources **Contract Type:** Firm Fixed Price

**Key Subcontractors and Effort Performed:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**DUNS:**

**Effort:**

**Project Number:**

**Project Title:**

Purchase Microsoft Premier Support

**Contract Effort Description:**

Reseller of Microsoft Premier Support.

**Small Business Utilization:**

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

**Evaluation Areas**

**Past Rating**

**Rating**

Quality:	N/A	Very Good
Schedule:	N/A	Very Good
Cost Control:	N/A	N/A
Management:	N/A	Very Good
Utilization of Small Business:	N/A	N/A
Regulatory Compliance:	N/A	Very Good
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

[https://cpars.cpars.gov/cpars/app/appviewevaluation\\_input.action?d=915486&requestType=P](https://cpars.cpars.gov/cpars/app/appviewevaluation_input.action?d=915486&requestType=P)

1/2

2/17/2017

CPARS/FAPIS

**Variance** (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

**Assessing Official Comments:**

QUALITY: Reseller of Microsoft Premier Support contract.

SCHEDULE: Delivery ontime.

MANAGEMENT: Management has been easy to work with.

REGULATORY COMPLIANCE: All applicable regulatory requirements met.

**RECOMMENDATION:**

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

**Name and Title of Assessing Official:**

Name: Caroline Laikin

Title: Contracting Officer

Organization: BSEE

Phone Number: Email Address:

Date: 01/21/2015

**Contractor Comments:**

QUALITY: Global Solutions Group, Inc. appreciate Microsoft technology related support services to BSEE.

Our team certainly proud to provide valued services to BSEE team and we thank you all.

Thanks.

ADDITIONAL/OTHER: Global Solutions Group, Inc. appreciate Microsoft technology related support services to BSEE.

Our team certainly proud to provide valued services to BSEE team and we thank you all.

Thanks.

CONCURRENCE: I concur with this evaluation.

**Name and Title of Contractor Representative:**

Name: BIJAL MEHTA

Title: President

Phone Number: 313-397-8311 Email Address: bijalm@globalsolgroup.com

Date: 01/29/2015

**Review by Reviewing Official:**

Review by Reviewing Official not required.

**Name and Title of Reviewing Official:**

Name:

Title:

Organization:

Phone Number: Email Address:

Date:

FOR OFFICIAL USE ONLY



The following is the Contract Performance Assessment Reporting System (CPARS) evaluation for  
**Office of Administrative Services – Internal Acquisition Division**

2/17/2017

CPARS/FAPIS

FOR OFFICIAL USE ONLY / SOURCE SELECTION INFORMATION - SEE FAR 2.101, 3.104, AND 42.1503

**CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**

**Nonsystems**

**Name/Address of Contractor:**

Company Name: GLOBAL SOLUTIONS GROUP, INC.

Division Name:

Street Address: 24451 GRAND RIVER AVE

City: DETROIT

State/Province: MI Zip Code: 48219

Country: USA

CAGE Code:

DUNS Number: 078343325

PSC: D310 NAICS Code: 541511

Evaluation Type: Final

Contract Percent Complete:

Period of Performance Being Assessed: 09/30/2015 - 07/19/2016

Contract Number: GS35F171AA GSH0015AA0200 Business Sector & Sub-Sector: Nonsystems - Telecommunications

Contracting Office: INTERNAL ACQUISITION DIVISION Contracting Officer: DIANE TAYLOR Phone Number: 202 208 2915

Location of Work:

Award Date: 09/30/2015 Effective Date: 09/30/2015

Completion Date: 09/29/2020 Estimated/Actual Completion Date: 07/19/2016

Total Dollar Value: \$941,123 Current Contract Dollar Value: \$301,378

Complexity: Low Termination Type: None

Competition Type: Full and Open Competition Contract Type: Firm Fixed Price

Key Subcontractors and Effort Performed:

DUNS:

Effort:

DUNS:

Effort:

DUNS:

Effort:

Project Number:

Project Title:

NETAPP EOL HARDWARE SUPPORT AND MAINTENANCE

Contract Effort Description:

NETAPP EOL HARDWARE SUPPORT AND MAINTENANCE

Small Business Utilization:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Satisfactory
Cost Control:	N/A	Satisfactory
Management:	N/A	N/A
Utilization of Small Business:	N/A	N/A
Regulatory Compliance:	N/A	N/A
Other Areas:		
(1) :		N/A
(2) :		N/A
(3) :		N/A

Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

[https://cpars.cpars.gov/cpars/app/appviewevaluation\\_input.action?d=1150500&requestType=P](https://cpars.cpars.gov/cpars/app/appviewevaluation_input.action?d=1150500&requestType=P)

1/2









# Cost Proposal

## Professional Application Developers for COMPASS

### Solicitation Number: CRFQ 0203 CPR2300000001

## State of West Virginia Consolidated Public Retirement Board

**Due Date: September 27, 2022 at 1:30 P.M EST**

**Submitted to:**

Melissa Pettrey, Senior Buyer



State of West Virginia  
Department of Administration, Purchasing Division  
2019 Washington Street East  
Charleston, WV 25305-0130  
Phone: (304) 558-0094  
Email: [melissa.k.pettrey@wv.gov](mailto:melissa.k.pettrey@wv.gov)

**Submitted by:**

Global Solutions Group, Inc.



25900 Greenfield Road, Suite 220  
Oak Park, MI 48237





## Offeror

Global Solutions Group, Inc.  
25900 Greenfield Road, Suite 220  
Oak Park, MI 48237  
[www.GlobalSolGroup.com](http://www.GlobalSolGroup.com)

UEI VH3UE9S2T6E5  
CAGE 6M9L5  
DUNS 078343325  
EIN 20 0010736



## Socioeconomic Status



## Contracting Vehicles



GSG has converted each of the above contracts for the MAS consolidation.

## Persons authorized to negotiate with whom the Government can address questions to during the evaluation of proposals:

Lisa Salvador, Vice President  
Direct: (248) 291-5440  
Telephone: (313) 333-0188  
Email Address: [lisas@globalsolgroup.com](mailto:lisas@globalsolgroup.com)

## Acknowledgment of Addenda, Questions, Answers, and other Modifications

GSG acknowledges the receipt of Addendum 1 & Q/A dated September 22, 2022.

## Submit to

Melissa Pettrey



State of West Virginia  
Department of Administration, Purchasing Division  
2019 Washington Street East  
Charleston, WV 25305-0130  
Email: [melissa.k.pettrey@wv.gov](mailto:melissa.k.pettrey@wv.gov)

September 27, 2022

Melisa Pettrey  
State of West Virginia  
Department of Administration, Purchasing Division  
2019 Washington Street East  
Charleston, WV 25305-0130

**Subject:** Global Solutions Group, Inc.'s (GSG) Cost response to **Solicitation Number: CRFQ 0203 CPR2300000001 Professional Application Developers for COMPASS for the State of West Virginia, Consolidated Public Retirement Board (CPRB).**

Ms. Pettrey:

Global Solutions Group, Inc. (GSG) hereby presents our cost proposal to provide Professional Application Developers for COMPASS for the State of West Virginia Consolidated Public Retirement Board (CPRB).

GSG is a multifaceted technology and IT Staffing & Support company incorporated in the State of Michigan in 2003. We are headquartered in Oak Park, Michigan. *We are an SBA 8(a) Certified Small Business, Certified Women-Owned Small Business (WOSB), Certified Minority Business Enterprise (MBE), and Economically Disadvantaged Woman-Owned Small Business (EDWOSB). GSG is an ISO/IEC 27001:2013 certified firm.*



GSG is an ISO/IEC 27001:2013 Information Security Management Systems, ISO 9001:2015 Quality Management

System, and ISO 20000:2018 - Service Management System certified firm Our team has the ability to consistently provide products and services that meet customer and applicable statutory and regulatory requirements.

GSG understands that the State of West Virginia, Consolidated Public Retirement Board (CPRB) is looking for a qualified firm to provide one (1) Professional Application Developer who will provide application development services to maintain, enhance, and support the ongoing operations of the COMPASS system As you will discover in our proposal, we have a wealth of experience in providing similar services to several local, state, and federal government agencies. We are confident that we have the expertise, resources, and experience that the CPRB needs. GSG's organizational and corporate structure promotes strong lines of communication, a definitive reporting structure, clear assignment of roles and responsibilities, and delivery of quality services.

GSG has been providing quality IT Staffing Services for more than 19 years. GSG is a privately held corporate entity organized and maintained pursuant to the laws of the State of Michigan. Our clients include the State of Michigan; State of Kansas; County of Oakland, Michigan; Port Authority of Pennsylvania; State of North Carolina; City of Sunnyvale, California; Capital Area Transit Authority

#### GSG's Experience with Similar IT Staffing Services

- Wayne County Airport Authority
- Oakland County
- Capital Area Transit Authority, Lansing, Michigan
- Cook County Illinois
- Port Authority of Alleghany County, Pennsylvania
- State of Kansas
- Connect for Health Colorado
- City of Crystal Lake, Illinois
- City of Phoenix, Arizona
- Cleveland Metro Parks
- City of New Orleans, Louisiana
- Kansas City, Missouri
- City of Detroit
- U.S. Army
- U.S. Department of Agriculture
- U.S. Department of the Treasury-IRS



(CATA) in Lansing, Michigan; City of Crystal Lake, Illinois; etc. We also provide a variety of IT support and consulting services to several federal government agencies including the U.S. Department of Agriculture, U.S. Department of the Treasury – IRS, U.S. Department of Justice, U.S. Department of Homeland Security, U.S. Federal Housing Finance Agency, U.S. Navy, U.S. Army, U.S. Air Force, and

We have a significant record of excellence in providing similar IT Staffing Support Services for a broad range of requirements. Our team is comprised of a large group of certified, highly skilled, and experienced professionals. Envisioning success for this important engagement requires the highest level of service, ensuring timeliness in response, and stellar work performance in the delivery of top-notch, team-oriented support according to your needs.

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A commendatory correspondence for our support services for the eight states in GSA Region 4 concludes:

***“The contractor is customer focused and engaged with the activities of the Agency. GSG is very receptive and adaptable to organizational changes.”***

***- Ms. Kimura Armstead, Contracting Officer, General Service Administration, Region 4***

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GSG’s past and ongoing experience managing IT Staffing Support Service contracts, both throughout the United States and around the world, has helped us to develop a system of corporate support thoroughly versed in the services the CPRB requires. Our personnel and resources are diverse and can work on multiple long- or short-term projects with a full complement of skill sets and disciplines.

#### **Point of Contact Details**

Name: Lisa Salvador

Title: Vice President

Email Address: [lisas@globalsolgroup.com](mailto:lisas@globalsolgroup.com)

Telephone: (248) 291-5440 (office)  
(313) 333-0188 (mobile)

As Vice President of Global Solutions Group, Inc., I am fully authorized to negotiate and bind GSG during the period in which the CPRB is evaluating proposals. You may contact me at any time.

Regards,

A handwritten signature in blue ink that reads "Lisa Salvador".

Lisa Salvador  
Vice President



## Table of Contents

1. Pricing .....	1
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## 1. Pricing

Contract Item	Description	Unit of Measure	Estimated Quantity	Unit Cost	Extended Cost
5.1.1	Contract Services #1 – Professional Application Developers	Hourly	2080	\$64.90	\$134,992.00
5.1.1	Optional Renewal Year 2 for Contract Services #1 – Professional Application Developers	Hourly	2080	\$66.20	\$137,696.00
5.1.1	Optional Renewal Year 3 for Contract Services #1 – Professional Application Developers	Hourly	2080	\$67.52	\$140,441.60
5.1.1	Optional Renewal Year 4 for Contract Services #1 – Professional Application Developers	Hourly	2080	\$68.87	\$143,249.60
			<b>Total Cost</b>		<b>\$556,379.20</b>

### Assumptions:

- As per RFP provisions, GSG is considering 2080 hours per year for the above position.
- GSG will increase 2% of the proposed hourly rate as an annual escalation in the Option (renewal) years to provide the most competitive pricing.
- For any approved overtime, our rate will be the same as the regular billing rate.
- Our proposed billing rate includes pay and benefits towards holiday, vacation, and health insurance in order to attract and retain skilled and experienced talent.
- If travel is required other than on-site location, then per diem will charge extra as per Federal Travel Regulations.
- Payment terms: within 30 days of invoice submission.
- The above price is inclusive of all taxes.
- The proposal will be firm for 90 days.



