



The following documentation is an electronically-submitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at ***wvOASIS.gov***. As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at ***WVPurchasing.gov*** with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.

Header 1

List View

General Information

Contact

Default Values

Discount

Document Information

Procurement Folder: 748120

Procurement Type: Central Contract - Fixed Amt

Vendor ID: VS0000021797



Legal Name: Inspiron Logistics, LLC

Alias/DBA:

Total Bid: \$59,940.00

Response Date: 07/30/2020



Response Time: 16:02

SO Doc Code: CRFQ

SO Dept: 0506

SO Doc ID: BPH2100000001

Published Date: 7/22/20

Close Date: 7/31/20

Close Time: 13:30

Status: Closed

Solicitation Description: Addendum No.01 - Public Health
Emergency Notification System


Total of Header Attachments: 1

Total of All Attachments: 1



Purchasing Division
2019 Washington Street East
Post Office Box 50130
Charleston, WV 25305-0130

State of West Virginia
Solicitation Response

Proc Folder : 748120

Solicitation Description : Addendum No.01 - Public Health Emergency Notification System

Proc Type : Central Contract - Fixed Amt

Date issued	Solicitation Closes	Solicitation Response	Version
	2020-07-31 13:30:00	SR 0506 ESR07302000000000543	1

VENDOR

VS0000021797

Inspiron Logistics, LLC

Solicitation Number: CRFQ 0506 BPH2100000001

Total Bid : \$59,940.00 Response Date: 2020-07-30 Response Time: 16:02:38

Comments:

FOR INFORMATION CONTACT THE BUYER

Brittany E Ingraham
(304) 558-0067
brittany.e.ingraham@wv.gov

Signature on File

FEIN #

DATE

All offers subject to all terms and conditions contained in this solicitation

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Emergency Notification System - Year 1/Deliverable 1				\$14,985.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 1/Deliverable 1: Specifications Item 4.1.14.1.1: By the end of Week 1 of the first year of the contract: Vendor will meet with CTP to set up implementation strategy. This portion of the deliverable can be accomplished by in-person meeting, a telephone conference call, or WebEx (or equal) type presentation. Vendor will then meet with Notification System Workgroup (State developed) to initiate implementation process. An in-person meeting must be conducted in Charleston, WV with CTP staff.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
2	Emergency Notification System - Year 1/Deliverable 2				\$0.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 1/Deliverable 2: Specifications Item 4.1.14.1.2: By end of the first month of the first year of the contract: Vendor will develop/implement State and Local Health components of Notification System. This will include development of capacity to push messages/information to State and Local Health-developed call groups as well as internal and overall message management capability. This also includes the provision of the vendor-supplied API Protocol, described under Section 4.1.9.11.

Comments: Included

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
3	Emergency Notification System - Year 1/Deliverable 3				\$0.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 1/Deliverable 3: Specifications Item 4.1.14.1.3: By end of the first month of the first year of the contract: Vendor will complete data transfer (call groups) from incumbent system -OR- complete building and import of new State and LHD call groups into Notification System.

Comments: included

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
4	Emergency Notification System - Year 1/Deliverable 4				\$0.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 1/Deliverable 4: Specifications Item 4.1.14.1.4: By end of the first month of the first year of the contract: Vendor will develop initial user training curriculum/delivery mechanism and complete initial user training for State and LHDs as described above in this document in Section 4.1.12.

Comments: included

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
5	Emergency Notification System - Year 1/Deliverable 5				\$0.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 1/Deliverable 5: Specifications Item 4.1.14.1.5: By end of the first month of the first year of the contract: Vendor will complete dry run performance tests and correct any residual issues. This will be executed and evaluated on site in Charleston, WV. System will be initialized and placed in-service. Vendor presence will be required in Charleston, WV during the performance test and initiation of the system.

Comments: included

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
6	Emergency Notification System - Year 1/Deliverable 6				\$0.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 1/Deliverable 6: Specifications Item 4.1.14.1.6: From the first day of the second month of the first year of the contract through the end of contract (first year): Vendor will maintain system in "ready" state, constantly monitoring for any operational irregularity and be prepared to respond to ensure constant availability of system. Vendor will support its use during notifications or information exchanges and drills and provide system upgrades and maintenance as required.

Comments: included

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
7	Emergency Notification System - Year 1/Deliverable 7				\$0.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 1/Deliverable 7: Specifications Item 4.1.14.1.7: From the first day of the second month of the first year of the contract through the end of contract (first year): Technical assistance will be performed as needed upon contact by State or Local staff at a minimum not to exceed quantity of 15 hours of technical assistance per month (vendor may provide more hours in any month as part of this deliverable, but must provide at least 15 hours, and may not charge for any hours in addition to the 15).

Comments: included

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
8	Emergency Notification System - Year 2/Deliverable 1				\$14,985.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 2/Deliverable 1: Specifications Item 4.1.14.2.1: By end of the third month of the second year of the contract: Vendor will develop user update training curriculum/delivery mechanism for all users as described above in this document in Section 4.1.12. Training to be provided via 2 WebEx (or equal) presentations or 1 reproducible DVD.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
9	Emergency Notification System - Year 2/Deliverable 2				\$0.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 2/Deliverable 2: Specifications Item 4.1.14.2.2: By end of the third month of the second year of the contract: Vendor will complete new user training for State and LHDs as described above in this document in Section 4.1.12. Training to be provided via 2 WebEx (or equal) presentations or one reproducible DVD.

Comments: Included

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
10	Emergency Notification System - Year 2/Deliverable 3				\$0.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 2/Deliverable 3: Specifications Item 4.1.14.2.3: Throughout contract period (Year two): Vendor will maintain system in "ready" state, constantly monitoring for any operational irregularity and be prepared to respond to ensure constant availability of system. Vendor will support its use during notifications or information exchanges and drills and provide system upgrades and maintenance as required.

Comments: Included

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
11	Emergency Notification System - Year 2/Deliverable 4				\$0.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 2/Deliverable 4: Specifications Item 4.1.14.2.4: Throughout contract period (Year 2): Technical assistance will be performed as needed upon contact by State or Local staff at a minimum not to exceed quantity of 10 hours of technical assistance per month (vendor may provide more hours in any month as part of this deliverable, but must provide at least 10 hours, and may not charge for any hours in addition to the 10).

Comments: Included

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
12	Emergency Notification System - Year 3/Deliverable 1				\$14,985.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 3/Deliverable 1: Specifications Item 4.1.14.3.1: By end of the third month of the third year of the contract: Vendor will develop user update training curriculum/delivery mechanism for all users as described above in this document in Section 4.1.12. Training to be provided via 2 WebEx (or equal) presentations or 1 reproducible DVD.

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
13	Emergency Notification System - Year 3/Deliverable 2				\$0.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 3/Deliverable 2: Specifications Item 4.1.14.3.2: By end of the third month of the third year of the contract: Vendor will complete new user training for State and LHDs as described above in this document in Section 4.1.12. Training to be provided via 2 WebEx (or equal) presentations or one reproducible DVD.

Comments: Included

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
14	Emergency Notification System - Year 3/Deliverable 3				\$0.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 3/Deliverable 3: Specifications Item 4.1.14.3.3: Throughout contract period (Year 3): Vendor will maintain system in "ready" state, constantly monitoring for any operational irregularity and be prepared to respond to ensure constant availability of system. Vendor will support its use during notifications or information exchanges and drills and provide system upgrades and maintenance as required.

Comments: Included

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
15	Emergency Notification System - Year 3/Deliverable 4				\$0.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 3/Deliverable 4: Specifications Item 4.1.14.3.4: Throughout contract period (Year 3): Technical assistance will be performed as needed upon contact by State or Local staff at a minimum not to exceed quantity of 5 hours of technical assistance per month (vendor may provide more hours in any month as part of this deliverable, but must provide at least 5 hours, and may not charge for any hours in addition to the 5).

Comments: Included

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
16	Emergency Notification System - Year 4/Deliverable 1				\$14,985.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 4/Deliverable 1: Specifications Item 4.1.14.4.1: By end of the third month of the fourth year of the contract: Vendor will develop user update training curriculum/delivery mechanism for all users as described above in this document in Section 4.1.12. Training to be provided via 2 WebEx (or equal) presentations or 1 reproducible DVD.

Comments: ,

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
17	Emergency Notification System - Year 4/Deliverable 2				\$0.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 4/Deliverable 2: Specifications Item 4.1.14.4.2: By end of the third month of the fourth year of the contract: Vendor will complete new user training for State and LHDs as described above in this document in Section 4.1.12. Training to be provided via 2 WebEx (or equal) presentations or one reproducible DVD.

Comments: Included

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
18	Emergency Notification System - Year 4/Deliverable 3				\$0.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 4/Deliverable 3: Specifications Item 4.1.14.4.3: Throughout contract period (Year 4): Vendor will maintain system in "ready" state, constantly monitoring for any operational irregularity and be prepared to respond to ensure constant availability of system. Vendor will support its use during notifications or information exchanges and drills and provide system upgrades and maintenance as required.

Comments: Included

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
19	Emergency Notification System - Year 4/Deliverable 4				\$0.00

Comm Code	Manufacturer	Specification	Model #
93131802			

Extended Description : Year 4/Deliverable 4: Specifications Item 4.1.14.4.4: Throughout contract period (Year 4): Technical assistance will be performed as needed upon contact by State or Local staff at a minimum not to exceed quantity of 5 hours of technical assistance per month (vendor may provide more hours in any month as part of this deliverable, but must provide at least 5 hours, and may not charge for any hours in addition to the 5).

Comments: Included



INSPIRON LOGISTICS WENS CRITICAL COMMUNICATION PLATFORM

All Inclusive System with No Limits or Additional Costs

Scott Dettling
sdettling@inspironlogistics.com
Mobile: 330.289.5161

>>> Enterprise-Level Continuity

>>> Intuitive Ease of Use

>>> Superior Support over all Vendors

Founded in 2003, **Inspiron Logistics LLC** has quickly become the authority in the emergency notification industry. By leveraging superior technology and technical understanding of this environment, the company has been able to provide levels of service unmatched by any competitor.

Moreover, the Wireless Emergency Notification System (WENS) provides a very unique approach not offered by any other vendors in the ENS industry. This is done by making the entire system “All Inclusive” where all capabilities, functionalities and modules are included for one low price. While other vendors provide a base system and continue to pile on needed modules for escalating fees, Inspiron Logistics chooses to provide one, clear and fair price point to meet all needs and anticipated capabilities to ensure the maximum value to the Client.

Examples include unlimited voice calls, SMS, IPAWS, automated weather alerts, unlimited Administrators, mobile apps, CAD integrations, unlimited training and much more.

Most importantly, WENS is supported by the Industry’s leading Client Support Department which is recognized in the ENS fields as second to none. Support is provided 24/7/365 and is handled by on-site personnel. While other vendors require the client to complete an email support request where it may be responded to within 24-48 hours, Inspiron logistics Client Support Department is ready to address your issues immediately to rectify.

These are just some of the many examples that make Inspiron Logistics the logical choice for entities throughout North America and why WENS is consistently selected over Everbridge, Onsolve CodeRed, SwiftReach, etc.

Please find the following WENS Platform breakdown of advanced features/functionality and in the event of any follow on questions, feel free to reach out to me personally.


Sincerely,



Scott Dettling
Inspiron Logistics LLC

WENS Secure Login

Secure login is fully encrypted and allows for Master Administrators & Account Administrators to access system.



[Master Account Login](#) [Administrator Login](#)

Contact Customer Support

Toll Free: 866.998.9367
Office: 330.922.4326
Email: support@inspironlogistics.com
Inquire about an account: (new customers) 330.922.4326
[TERMS AND CONDITIONS](#)

Username

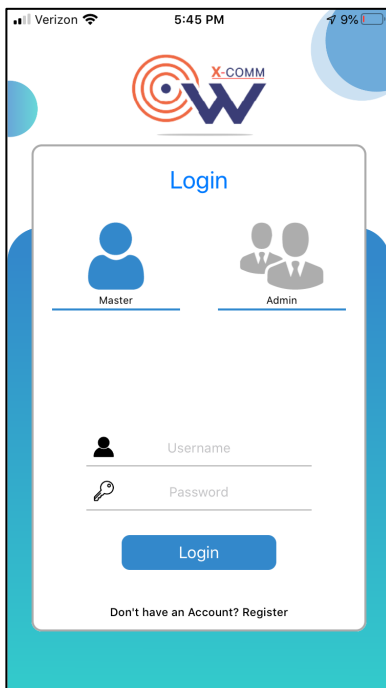
Password

Login

Welcome to the WENS customer login site. The terms and conditions governing your use of your site and account are set forth in the agreement you have made within the signed WENS agreement with **Inspiron Logistics LLC**. You agree to abide by and comply with these terms and conditions by accessing, using or downloading any material from or on your account.

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Securely login via WENS X-COMM mobile app to access System and once logged in on device, only a 4-digit PIN will be needed to allow for quick access.



Verizon 5:45 PM 9%

WENS X-COMM

Login

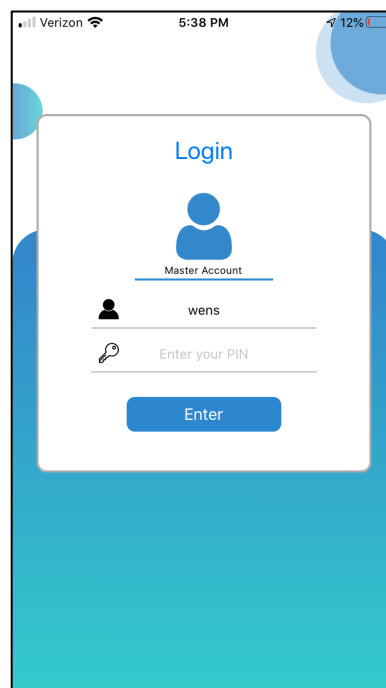
Master Admin

Username

Password

Login

Don't have an Account? Register



Verizon 5:38 PM 12%

Login

Master Account

wens

Enter your PIN

Enter



One-Time Alert

One-Time Alert allows admins to instantly login and select which groups and/or subgroups to notify, which mediums to send out on and exactly what should be sent.

Features included:

- Unlimited Groups/Subgroups
- Voice/SMS/Email/Desktop/etc.
- Polling Capability
- Small URL Conversion
- File Upload – image,video,pdf,etc.
- Social Media
- CAP2.0 – Integrate with Displays, Sirens, etc.
- Voice Text-to-Speak
- Voice File Upload
- Record Audio Message (replay/re-record)
- Users reply
- Dynamically Build Voice button replies
- GIS Mapping
- And much more.....

ONE-TIME ALERT



*** Send to the Public:** ☐ Yes ☒ No

*** Groups/Subgroups:** [Check All](#) [Uncheck All](#)

<input type="checkbox"/> Area Commander	<input type="checkbox"/> Area Guards
<input checked="" type="checkbox"/> Base Phone Book	<input checked="" type="checkbox"/> BEQ/BOQ
<input type="checkbox"/> Emergency Notification List	<input checked="" type="checkbox"/> Housing Areas
<input type="checkbox"/> Housing Partners	<input checked="" type="checkbox"/> I MEF
<input type="checkbox"/> I MEF Crisis Action Team	<input type="checkbox"/> I MEF Immediate Response Cell (IRC)
<input type="checkbox"/> I MEF OPT	<input type="checkbox"/> IMA DET
<input checked="" type="checkbox"/> Manpower	<input checked="" type="checkbox"/> MCAS CPEN
<input checked="" type="checkbox"/> MCI-WEST C.A.T. Recall	<input type="checkbox"/> MEB
<input checked="" type="checkbox"/> Off Base Housing	<input type="checkbox"/> OOC
<input type="checkbox"/> PAO	<input type="checkbox"/> Test
<input type="checkbox"/> Test 3	<input type="checkbox"/> Test Group

*** Medium:** ☐ Voice ☒ SMS ☒ Email ☐ Pager ☐ Desktop ☐ Facebook ☐ Displays ☐ Twitter ☐ IPAWS ☐ CAP

Shift Manager: ☐ Yes ☒ No

URL: [Generate Short URL](#) [Copy](#)

Upload File/Media 1: [Choose File](#) no file selected

File Title/Description:

Upload File/Media 2: [Choose File](#) no file selected

File Title/Description:

SMS Text:

NUWC Alerts: Effective Immediately - Base Facilities are Locked Down due to a Security Breach. Remain where you are until notified with further instructions.

158 characters (Max. 160)

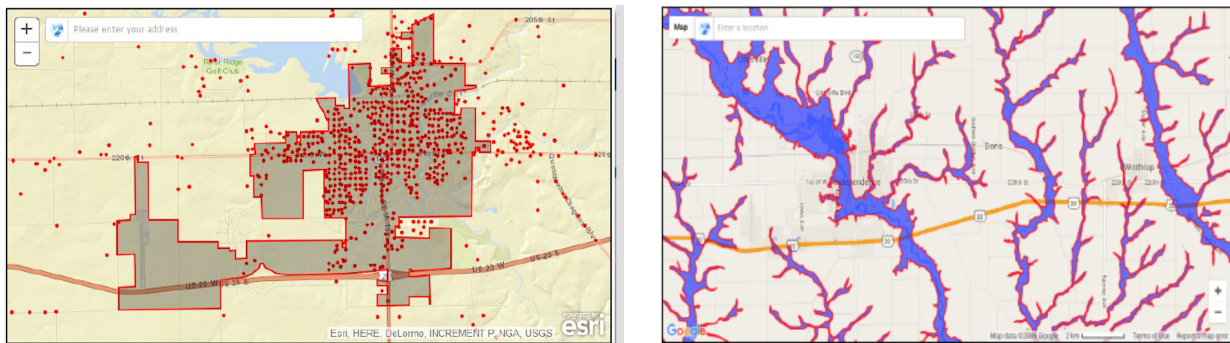
*** Message Text:**

NUWC Alerts: Effective Immediately - Base Facilities are Locked Down due to a Security Breach. Remain where you are until notified with further instructions.

[Send Alert](#) [Calculate](#) [Cancel](#)

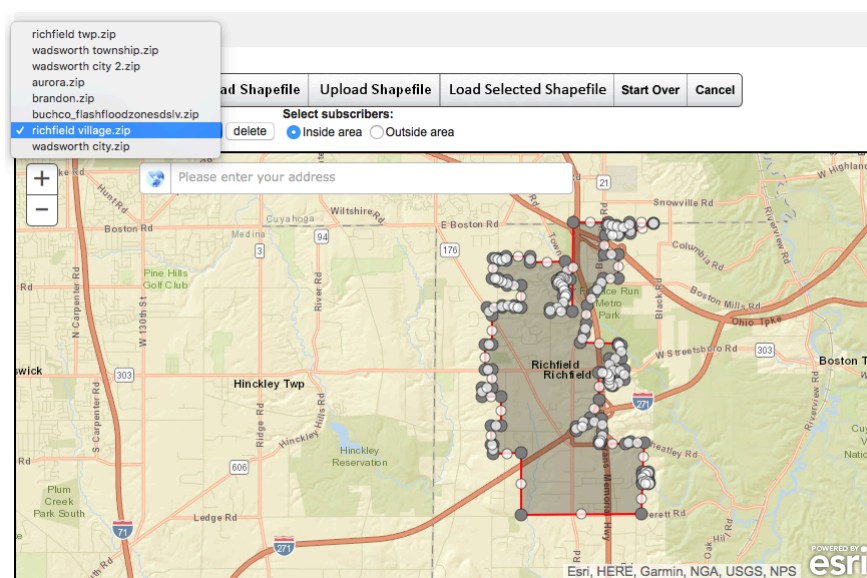
GIS Mapping

WENS GIS Mapping Module allows Administrators to define shapes within the area to target Alerts. It allows for single or multiple polygons, drop pin and define radius, enter specific geocoded coordinates and much more.




Note – Citizens represented by red markers & GIS Mapping of designated Flood Areas

Furthermore, WENS allows Administrators to upload frequently used shape files and store them in the account so when needed they can be selected from a dropdown.



Note – Stored Shapefile instantly loaded



ALERTS

USER & GROUPS

REPORTING

STATISTICS

SYSTEM SETTINGS

SYSTEM TOOLS

SYSTEM INFORMATION

Account: MCIWEST-MCB Camp Pendleton

Page accessed at: 12:39:43 PM

ONE-TIME ALERT

NEW UPDATES

REPORTING

SYSTEM SETTINGS

ADD NOAA ALERT

History

Google maps

Title: Tornado Warning

Alert Description:

Active: ☒ Yes ☐ No

NOAA Types: ☒ NEW ☐ CON ☐ EXT

Regulate Time: ☒ Yes ☐ No

Alert can be triggered during this time only.

From: 3 : 00 AM

To: 6 : 59 PM

Use Location Info: ☐ Yes ☒ No

Send to the Public: ☐ Yes ☒ No

Groups/Subgroups:

Check All

Uncheck All

☐ Area Commander
☐ Area Guards

☒ Base Phone Book
☐ BEQ/BOQ

☐ Emergency Notification List
☐ Housing Areas

☐ Housing Partners
☐ I MEF

☐ I MEF Crisis Action Team
☐ I MEF Immediate Response Cell (IRC)

☐ I MEF OPT
☐ IMA DET

☒ Manpower
☐ MCAS CPEN

☒ MCI-WEST C.A.T. Recall
☐ MEB

☒ Off Base Housing
☐ OOC

☐ PAO
☐ Test

☐ Test 3
☒ Test Group

Medium: ☐ Voice ☐ SMS ☒ Email ☐ Pager

Message Text: WENS has issued a Tornado Warning.

34 characters (Max. 160 for SMS)

Effective County: CA - San Diego

Event(s):

Warning

☐ Avalanche Warning
☐ Blizzard Warning
☐ Civil Danger Warning

☐ Coastal Flood Warning
☐ Dust Storm Warning
☐ Earthquake Warning

☐ Excessive Heat Warning
☐ Extreme Cold Warning
☐ Extreme Wind Warning

☐ Fire Warning
☐ Flash Flood Warning
☐ Flood Warning

☐ Freeze Warning
☐ Gale Warning
☐ Hard Freeze Warning

☐ Hazardous Materials Warning
☐ Hazardous Seas Warning
☐ Heavy Freezing Spray Warning

☐ Heavy Snow Warning
☐ High Surf Warning
☐ High Wind Warning

☐ Hurricane Force Wind Warning
☐ Hurricane Warning
☐ Hurricane Wind Warning

☐ Ice Storm Warning
☐ Lake Effect Snow Warning
☐ Lakeshore Flood Warning

☐ Law Enforcement Warning
☐ Nuclear Power Plant Warning
☐ Radiological Hazard Warning

☐ Red Flag Warning
☐ Severe Thunderstorm Warning
☐ Shelter In Place Warning

☐ Sleet Warning
☐ Special Marine Warning
☐ Storm Warning

☒ Tornado Warning
☐ Tropical Storm Warning
☐ Tropical Storm Wind Warning

☐ Tsunami Warning
☐ Typhoon Warning
☐ Volcano Warning

☐ Wind Chill Warning
☐ Winter Storm Warning

LOGOUT

Prepared Alerts

Prepared or Canned Alerts allows admins to create alert profiles and then send them in the future. These alerts can be scheduled or even triggered remotely.

Features include everything in One-Time Alerts and much more.....

PREPARED ALERTS					
Add a Prepared Alert					
Alert Title	Scheduled	Active	Last Sent		
Activate the MCIWEST-MCB CAMPEN CAT	One-Time	No	12/21/10 12:56 PM	SEND	Activate Delete
Birthday Pageant Notification	No	Yes	11/06/09 06:38 AM	SEND Deactivate	CALCULATE Delete
Birthday Pageant Test	No	Yes	11/04/09 03:41 PM	SEND Deactivate	CALCULATE Delete
CAT Monthly Test	Monthly	No	06/04/18 09:00 AM	SEND	Activate Delete
Evacuate House Immediately	No	Yes	N/A	SEND Deactivate	CALCULATE Delete
Flood Update	No	Yes	12/22/10 05:02 AM	SEND Deactivate	CALCULATE Delete
Housing Monthly Test	Monthly	No	06/04/18 09:00 AM	SEND	Activate Delete
Lock Your Doors	No	Yes	N/A	SEND Deactivate	CALCULATE Delete
SONGS	No	Yes	03/15/09 01:23 PM	SEND Deactivate	CALCULATE Delete
Widland Fire - Road Closure	No	Yes	07/14/10 06:58 AM	SEND Deactivate	CALCULATE Delete

Users & Groups

WENS Allows for unlimited Groups & Subgroups to accommodate the Client's organizational structure. Imports can be performed at any time from data files, text, csv, spreadsheet, etc. to avoid any manual data entry. However users can be added, edited and deleted via web interface as needed.

EDIT USER

» Send a message to this user

History

First Name:

Last Name:

Phone Number 1: ☒ SMS ☐ Voice [Delete](#) [Messages »](#)

☒ Auto-Detect

Phone Number 2: ☐ SMS ☒ Voice [Delete](#) [Messages »](#)

[+ Add a Number](#)

Primary Email:

Secondary Email:

Pager Number: Enter digits only (e.g. 234567890).

Pager Provider:

Employee ID:

Department:

* SMS Triggers: ☒ Yes ☐ No

* Trigger Public Messages: ☒ Yes ☐ No

* SMS Triggers: ☒ Yes ☐ No
 * Trigger Public Messages: ☒ Yes ☐ No

* Receive Public Messages: ☒ Yes ☐ No
 * Receive NOAA Alerts: ☒ Yes ☐ No
 * Manual Update: ☐ Yes ☒ No
 * Master Alert: ☐ Yes ☒ No

* Groups/Subgroups: [Check All](#) [Uncheck All](#)
 - Denotes App Group

<input checked="" type="checkbox"/> * Cardiac Nurses Department <input type="checkbox"/> * Incident Command Staff <input checked="" type="checkbox"/> * WENS app <input type="checkbox"/> * Armstrong County <input type="checkbox"/> * Greene County <input type="checkbox"/> * Mercer County <input type="checkbox"/> * Vermango County <input type="checkbox"/> Alert lowal - Group 1 <input type="checkbox"/> Athens County Alerts	<input checked="" type="checkbox"/> * ICU Nurses Shifts <input checked="" type="checkbox"/> * We Have Eyes (Test Group) <input type="checkbox"/> * Alleghany County <input type="checkbox"/> * Fayette County <input type="checkbox"/> * Lawrence County <input type="checkbox"/> * Somerset County <input type="checkbox"/> * Washington County <input type="checkbox"/> Alert lowal - Group 2 <input type="checkbox"/> Cleveland Clinic Hospitals
--	---

App User's UDID: eb2c8ee18683652b9d060592bd4cc5b555535dd81a4a363f0c79d2f374c31ceb

Message Time Restriction: No time restriction | [Restrict Time](#)

Address:
 City:
 State:
 ZIP:
 Location: User location is **NOT** set. Click "show map" below to change the location.
[Show map](#)

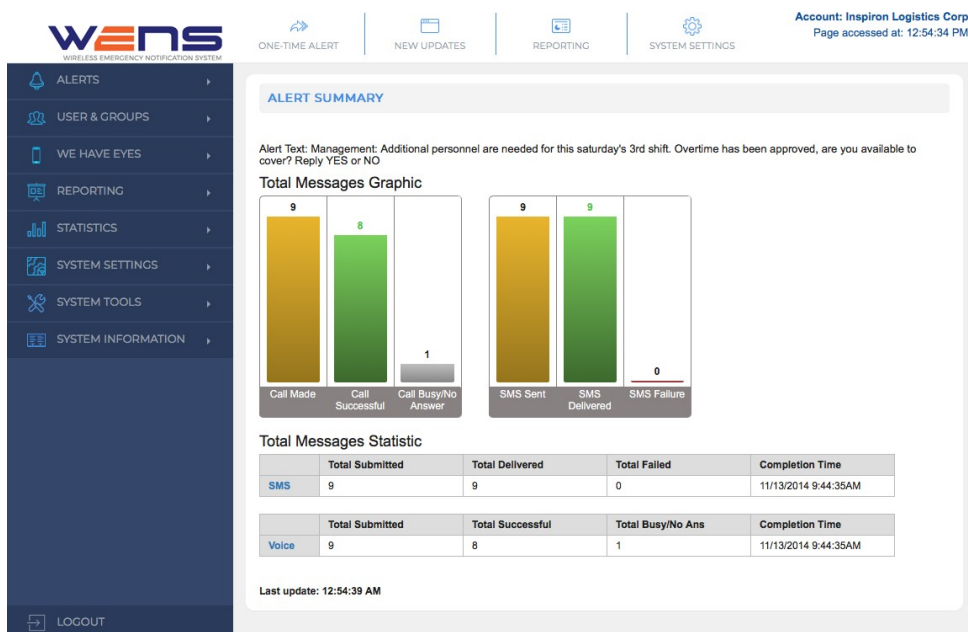
Description:

Subscribed on: 03/05/2013 01:51PM

[Update](#)
[Unsubscribe](#)
[Cancel](#)

Reporting

WENS provides extremely robust reporting and allows the admin to view everything from a Data-Dashboard assessment to a granular level.



Each alert or message sent out is tracked by delivery receipts to ensure successful delivery. All reporting data can be searched and exported with a click of a button.

SMS MESSAGES

Search

Enter message text, full number or beginning digits of a number

QuickSearch

Advanced Search

Export to MS Excel

Showing messages from an alert initiated on **11/13/2014 9:44:35AM**
[Search all messages](#)

9

Initiated

9

Receipts Received

9

Received by Handset

0

Delivery Failure

Add to Temporary Group				First Previous Next Last					
<input type="checkbox"/>	Phone Number	First Name	Last Name	SMS Text	Carrier	Time		Last Receipt	
						Initiated	Submitted to Network	Status	Time
<input type="checkbox"/>	3302895161	Scott	Detling	Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO	T-Mobile - 2	11/13/2014 9:44:35AM	9/10/2016 1:21:59PM	Delivered to Device	9/10/2016 1:22:05PM
<input type="checkbox"/>	3302895161	Scott	Detling	Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO	T-Mobile - 2	11/13/2014 9:44:35AM	9/10/2016 11:37:04AM	Delivered to Device	9/10/2016 11:37:08AM
<input type="checkbox"/>	3302895161	Scott	Detling	Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO	T-Mobile - 2	11/13/2014 9:44:35AM	9/10/2016 7:16:04AM	Delivered to Device	9/10/2016 7:16:09AM
<input type="checkbox"/>	3302895161	Scott	Detling	Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO	T-Mobile - 2	11/13/2014 9:44:35AM	9/9/2016 7:26:59PM	Delivered to Device	9/9/2016 7:27:07PM
<input type="checkbox"/>	3302899923	Alec	Detling	Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO	T-Mobile - 2	11/13/2014 9:44:35AM	9/9/2016 3:50:28PM	Delivered to Device	9/9/2016 3:59:48PM
<input type="checkbox"/>	3303226787	Sterling	Archer	Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO	T-Mobile - 2	11/13/2014 9:44:35AM	9/9/2016 3:50:28PM	Delivered to Device	9/9/2016 3:54:19PM
<input type="checkbox"/>	3306347958	Karrie	Detling	Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO	T-Mobile - 2	11/13/2014 9:44:35AM	9/9/2016 3:50:28PM	Delivered to Device	9/9/2016 3:59:39PM
<input type="checkbox"/>	3302895161	Scott	Detling	Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO	T-Mobile - 2	11/13/2014 9:44:35AM	9/9/2016 3:50:28PM	Delivered to Device	9/9/2016 3:59:33PM
<input type="checkbox"/>	3302895161	Scott	Detling	Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO	T-Mobile - 2	11/13/2014 9:44:35AM	9/9/2016 3:49:59PM	Delivered to Device	9/9/2016 3:59:33PM
Add to Temporary Group				First Previous 1 Next Last					

VOICE CALLS

Search

Enter message text, full number or beginning digits of a number

QuickSearch

Advanced Search

Export to MS Excel

Showing messages from an alert initiated on **11/13/2014 9:44:35AM**
[Search all messages](#)

9

Initiated

9

Receipts Received

8

Delivery Success Hang Up

1

Busy No Answer

Responses (6)

Key	Response	Count	% All Responses
1	Yes, I am available to cover	3	50%
2	No, I am not available to cover	3	50%
Invalid responses		0	0%

[Add to Temporary Group](#)

First | Previous | Next | Last

<input type="checkbox"/>	Phone Number	First Name	Last Name	Voice Contents	Response	Time		Last Receipt	
						Initiated	Submitted to Network	Status	Time
<input type="checkbox"/>	4409916436			Management: Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO		11/13/2014 9:44:35AM	11/13/2014 9:44:48AM	Success Voicemail	11/13/2014 9:45:33AM
<input type="checkbox"/>	3306437958	Karrie	Detling	Management: Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO	2.	11/13/2014 9:44:35AM	11/13/2014 9:44:48AM	Success Acknowledged	11/13/2014 9:45:33AM
<input type="checkbox"/>	4444444444			Management: Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO		11/13/2014 9:44:35AM	11/13/2014 9:44:48AM	Failure	11/13/2014 9:45:33AM
<input type="checkbox"/>	3302895161	Scott	Detling	Management: Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO	2.	11/13/2014 9:44:35AM	11/13/2014 9:44:48AM	Success Acknowledged	11/13/2014 9:45:33AM
<input type="checkbox"/>	3309224326	Voice	Test	Management: Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO	1.	11/13/2014 9:44:35AM	11/13/2014 9:44:48AM	Success Acknowledged	11/13/2014 9:45:33AM
<input type="checkbox"/>	8669989367	Voice	Test	Management: Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO	1.	11/13/2014 9:44:35AM	11/13/2014 9:44:48AM	Success Acknowledged	11/13/2014 9:45:06AM
<input type="checkbox"/>	3309225814			Management: Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO	2.	11/13/2014 9:44:35AM	11/13/2014 9:44:48AM	Success Acknowledged	11/13/2014 9:45:33AM
<input type="checkbox"/>	3309225817			Management: Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO	1.	11/13/2014 9:44:35AM	11/13/2014 9:44:48AM	Success Acknowledged	11/13/2014 9:45:33AM
<input type="checkbox"/>	3309224326	Test	User	Management: Additional personnel are needed for this saturday's 3rd shift. Overtime has been approved, are you available to cover? Reply YES or NO		11/13/2014 9:44:35AM	11/13/2014 9:44:48AM	Success Voicemail	11/13/2014 9:45:33AM
Add to Temporary Group				First Previous 1 Next Last					


Administrators

Unlike all other Vendors in the ENS marketplace, WENS does not require the Client to ensure administrators fit into 2-3 predefined roles. We understand in many cases administrators may require special or unique permissions to perform their duties.

Therefore WENS allows Master Administrators to provide as little or as much authorizations to functionality as needed without any reengineering.

Administrators capabilities include:

- Access to specific Groups/Subgroups
- Access to specific Prepared Alerts
- Manage other Administrators
- View other Admin's Reports
- Customized Caller & Email ID
- Edit/Delete Users, Groups, Subgroups, etc.
- And much, much more.....

**wens**
WIRELESS EMERGENCY NOTIFICATION SYSTEM

ALERTS

USER & GROUPS

WE HAVE EYES

REPORTING

STATISTICS

SYSTEM SETTINGS

SYSTEM TOOLS

SYSTEM INFORMATION

LOGOUT

ONE-TIME ALERT

NEW UPDATES

REPORTING

SYSTEM SETTINGS

Account: Inspiron Logistics Corp
Page accessed at: 01:04:11 PM

EDIT ADMINISTRATOR

History

* Title:

* Username:

* Password:

* Change Password: ☐ Yes ☒ No

* View Users: ☒ Yes ☐ No

* Maintain Users: ☒ Yes ☐ No

* Maintain Administrators: ☒ Yes ☐ No

* Limit Admin Permissions: ☐ Yes ☒ No

* Maintain Groups: ☒ Yes ☐ No

* Delete Groups: ☐ Yes ☒ No

* Send Alerts: ☒ Yes ☐ No

* Send Users Only: ☐ Yes ☒ No

IPAWS: ☐ Yes ☒ No

* Send to Public: ☐ Yes ☒ No

* Manage Administrators:

Check All Uncheck All

☒ Bob Smith

☒ HR Manager - Scott Dettling

☐ Nick Test

☐ Williams-Transco: PL OPS

☐ First Responders

☐ John Dettling

☐ Park Admin

☐ Tom Ray

* View Alerts Sent By:

Check All Uncheck All

☒ Bob Smith

☒ HR Manager - Scott Dettling

☒ Nick Test

☐ Williams-Transco: PL OPS

☐ First Responders

☐ John Dettling

☐ Park Admin

☐ Tom Ray

* Manage Prepared Alerts: ☒ Yes ☐ No

* Manage These Alerts:

Check All Uncheck All

☒ Hospital Lockdown - Code Pink

☐ * IPAWS Test

☐ * REAL EVENT: OR Trauma Staff for Mass Casualty Event

☐ * Monthly Prepared Alert - 1st Thursday

☐ * Monthly Prepared Alert - 1st Friday 3rd

☐ Voice Recorder with Radius

☐ * Weekly Prepared Alert - Friday

Other Features & Capabilities

WENS has countless other features and capabilities that are not address in this Overview, however some notable assets are the following:

- Keywords – Allows user to instantly get up-to-the-minute statuses and/or register for the system simply by texting in a keyword.
 - * Live test text "NUWCD" to 69310 to instantly register
- Shift Management – Allows users to respond to specific alerts to provide feedback such as shift coverage, position, safety, etc.

Number of Positions:

Acceptance Response:

Acceptance Reply:

Decline Response:

Decline Reply:

SHIFT COVERAGE RESULTS

<input type="button" value="Add to Temporary Group"/>								
Positions	Accept Reply	Accept Response			Decline Reply	Decline Response	Message	Time Sent
4	CAN	You have been selected for this shift			CANNOT	You have chosen not to cover this shift. Thank you for responding.	Cleveland Clinic Alerts: In need of 4 POS. Assistance tonight 7p-7a. Any hours avail helpful. Incent & OT avail. Reply CAN/CANNOT. Thank you.	4/13/2019 1:14:24PM

Accepted Shifts								
<input type="checkbox"/>	Positions	Phone Number	First Name	Last Name	Response	Message by to User	Carrier	Time Received
<input type="checkbox"/>	1	3306347958	Karrie	Morris	CAN	You have been selected for this shift	Verizon Wireless	4/13/2019 1:17:20PM
<input type="checkbox"/>	2	3308133007	Ashley	Jones	CAN	You have been selected for this shift	Verizon Wireless	4/13/2019 1:18:53PM
<input type="checkbox"/>	3	3302899923	Alec	Smith	CAN	You have been selected for this shift	AT&T Mobility	4/13/2019 1:22:20PM
<input type="checkbox"/>	4	3306062135	Shelly	Roberts	CAN	You have been selected for this shift	Verizon Wireless	4/13/2019 1:36:20PM

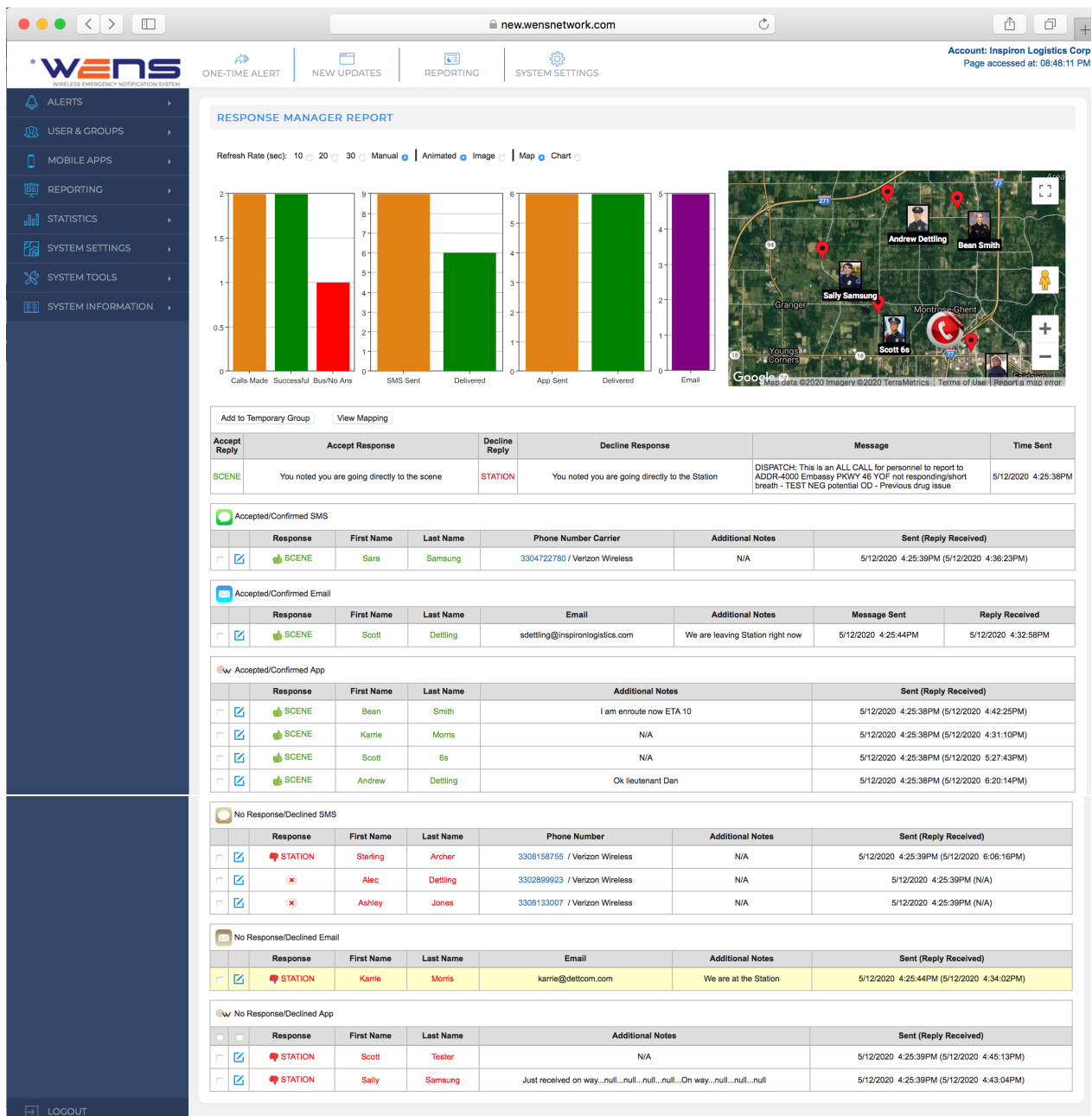
Declined Shifts								
<input type="checkbox"/>	Positions	Phone Number	First Name	Last Name	Response	Message by to User	Carrier	Time Received
<input type="checkbox"/>	5	3302895161	Scott	Detling	CANNOT	You have chosen not to cover this shift. Thank you for responding.	Verizon Wireless	4/13/2019 1:16:21PM
<input type="checkbox"/>	6	4409916436	Nick	Traverca	CAN	Thank you for responding, however the position has been filled. Thank you	AT&T Mobility	4/13/2019 1:49:20PM
<input type="checkbox"/>	7	3302895161	Scott	Detling	CAN	Thank you for responding, however the position has been filled. Thank you	Verizon Wireless	4/13/2019 2:49:19PM
<input type="checkbox"/>	8	3308158755	Sterling	Archer	CANNOT	You have chosen not to cover this shift. Thank you for responding.	Verizon Wireless	4/13/2019 3:32:19PM
<input type="checkbox"/>	9	3308158755	Sterling	Archer	CANNOT	You have chosen not to cover this shift. Thank you for responding.	Verizon Wireless	4/13/2019 3:32:20PM

Note: Incoming messages containing "stop", "end", "quit", "unsubscribe" or "cancel" will place the user in inactive status. [See all opt-outs](#)

Response Manager Report

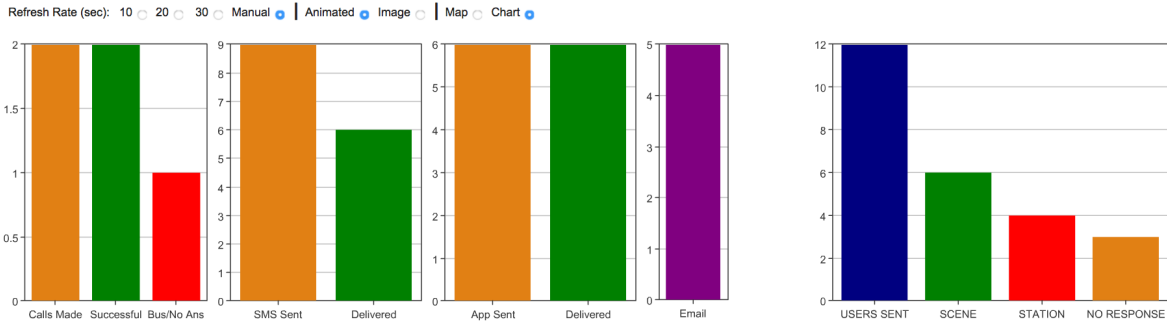
WENS Allows EOC's & Admins to instantly get critical information back from personnel in the field. CAD Calls can be automatically relayed through a back-end API to specific groups/subgroups.

Once received users can reply via voice, SMS, email, app, etc. and all are indexed based on the response option. Example below shows a CAD ALL CALL requesting personnel to report directly to the SCENE or STATION. Note each medium is segmented out showing response, medium, reply time and any additional notes.

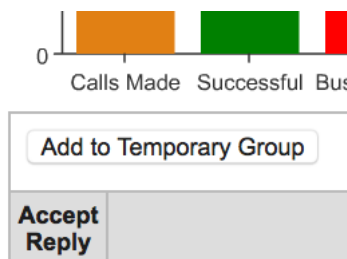


Administrators can switch from the RM or Response Mapping to RC or Response Chart which breaks down the amount of distinct users sent, reply 1 (SCENE), reply 2 (STATION) and No Response.

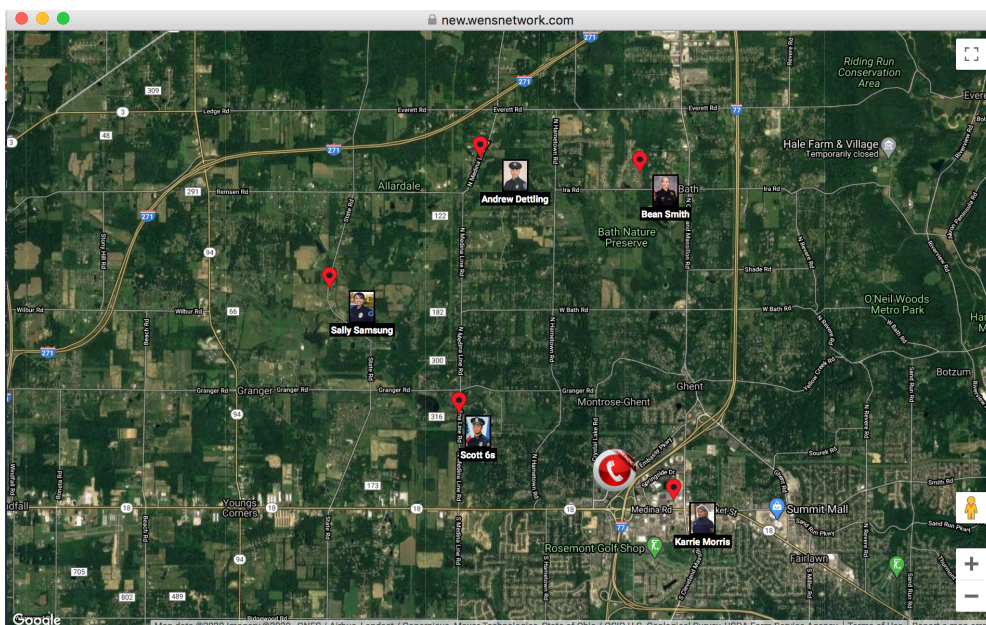
RESPONSE MANAGER REPORT



Any users that have not responded can be added to a Temporary Group to instantly send follow up Alerts.



Response Mapping (RM) can be opened in a separate window to be displayed on another large display in real-time.

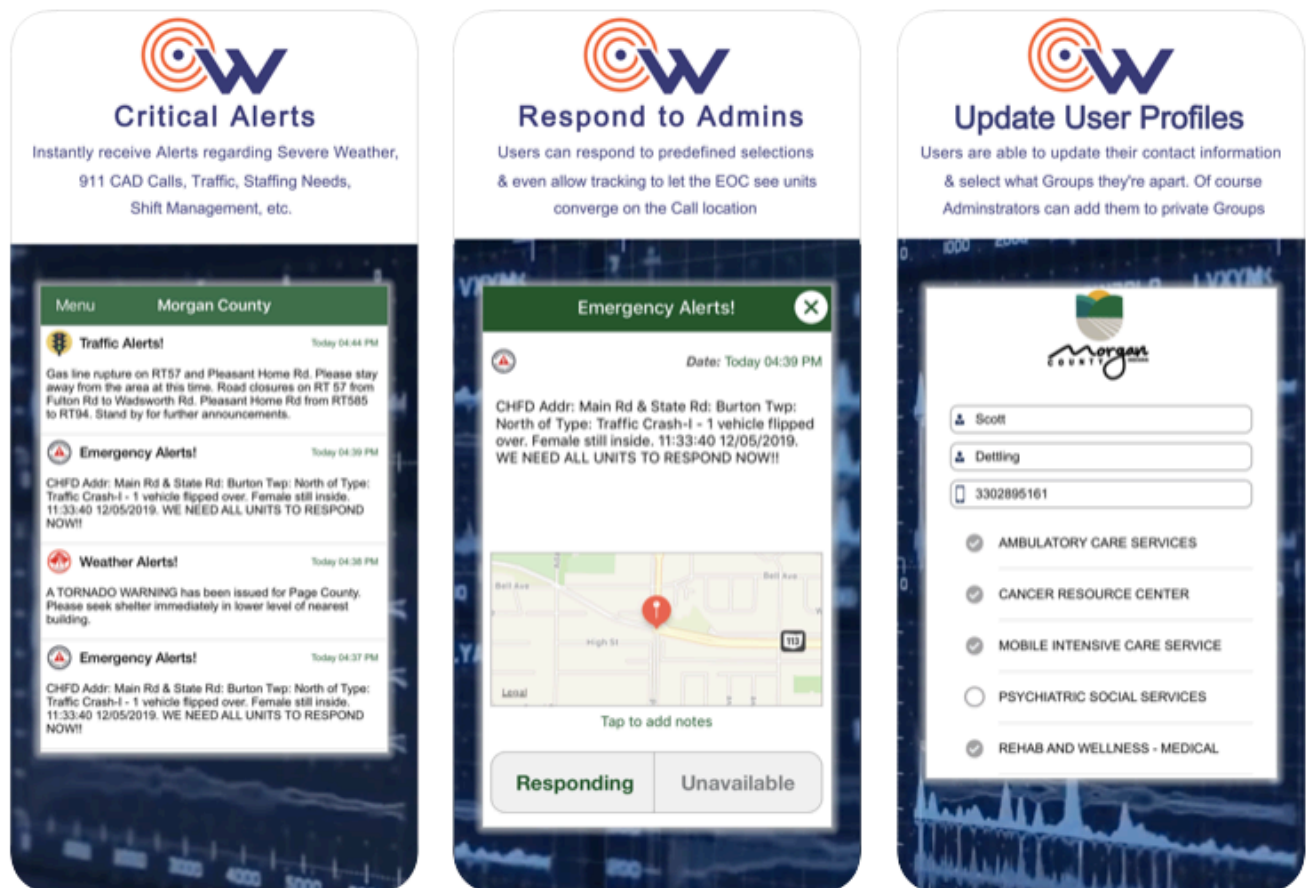


Critical Communications Mobile Apps



WENS 911 allow citizens, staff, First Responders, etc. to receive critical alerts from the Communications Platform. Users can instantly reply using pre-defined responses created by Administrators. These responses can enable tracking so users' position data can be relayed to a central data environment where it is indexed and reported.

Administrators can opt to receive Response Reports (RR) which will trigger a report to show all of the responses as they come in to WENS in real-time.





WENS X-COMM allows Master Administrators & Sub Admins to access the WENS Platform to perform the following:

- Send One-Time Alerts
- Trigger Prepared or Canned Alerts
- Customize "Instant Access" for time sensitive emergencies such as lockdowns
- View Real-Time Reporting to see immediate success rates

WENS X-COMM was developed using the same intuitive methodology that made the WENS Solution the leader in the Emergency Notification Industry.



Capacity & Reliability

- Robust and reliable high speed calling
- 2,500 Calls/min capacity for voice messages
- 450 SMS/sec for Mobile Text Messaging
- 10,000 Emails/min for Email Messaging
- All SMS is sent via Tier1 Aggregators over SMPP
- WENS meets 99.99% uptime including any planned or unplanned maintenance.
- Redundancy at all levels with no single point of failure.

Delivery Channel & Language Support

- WENS allows for multiple contact types (phone, cell phone, fax, e-mail, text message, TDD/TTY and any other supported methods)
- Approved IPAWS Proposer for EAS, WEA, NWEM, etc.
- WENS is an approved IPAWS integrator for Emergency Alert System.
- WENS supports “polling” capability for messages (i.e. allow responses by message recipients to questions)
- WENS provides an integrated method for recording voice messages directly from computer/smart devices with microphones
- WENS supports an unlimited number of message senders and administrators who can simultaneous access the system at no additional cost
- Track message deployment and confirmation in real time for delivery method
- Supports ability to include file attachments
- WENS leaves clear, complete voice messages when a live respondent is unavailable, or to provide successful options for respondents to confirm receipt of messages and therefore terminate additional messaging attempts

- System provides an interactive interface that allows call recipients to respond to yes/no/don't know questions by pressing designated keys on their telephone number pads
- Interface for notification generation is compatible with devices or software employed by persons with disabilities
- Ability to sort users within notification groups by any field within the contact database
- Ability to transform text messages to speech via a text-to-speech engine
- Email interface that will store an unlimited number of email message templates for notifications
- Ability to upload a recorded message as a file
- Ability to distinguish between live recipient users and automated devices with additional ability to continue notification to a series of automated user devices

Support Services

- Implementation
 - Full implement of solution within 1-3 days
- Technical Support
 - Employee staffed technical support 24/7/365
- Training
 - Unlimited follow-up training available at no additional cost

Registration

- Opt-In data updated in real time for broadcasting purposes
- Text sign-up feature
- Supports both internal and public opt in users
- Supports both internal and public opt in distribution lists

- Provides a minimum of 5 associated addresses for each user account
- Custom designed Entry Points with Client's colors/logos to allow citizens to instantly register and select specific types of alerts (below)

CITY OF DAVENPORT
PHONE TEXT & EMAIL ALERTS

NOTICES & INFORMATION
DIRECT TO YOUR DEVICE

Subscribe here to receive alerts from **Davenport Direct**, short messages from the City of Davenport delivered directly to your phone or email inbox.

- * Please complete the information below – any field marked with a red asterisk is required.
- * You can choose to receive text message, phone calls and/or email alerts.
- * Be sure to select the message groups that most interest you.

Alerts sent from Davenport Direct will originate from 69310 for text messages, (563) 326-6110 for voice calls, and contactus@ci.davenport.ia.us. Please be sure to save these in your phone under Davenport Direct.

If you would also like to register for **Scott County** alerts, including weather alerts, [click here](#).

*Message and Data rates may apply.
*Text "HELP" to 69310 for help.

* **First Name:**

* **Last Name:**

Phone 1: ☒ Text ☐ Voice [+ Add](#)

Mayor and City Council

- ☐ Ward 1 Meeting Notifications
- ☐ Ward 2 Meeting Notifications
- ☐ Ward 3 Meeting Notifications
- ☐ Ward 4 Meeting Notifications
- ☐ Ward 5 Meeting Notifications
- ☐ Ward 6 Meeting Notifications
- ☐ Ward 7 Meeting Notifications
- ☐ Ward 8 Meeting Notifications

Volunteer Opportunities

- ☐ Corridor Cleanup (Litter Pickup, Annually in March)
- ☐ Duck Creek Wild (Waterway Repair and Rehabilitation, Multiple Events)
- ☐ Garbage Gobble (Litter and Debris Cleanup from Creek, Annually in November)
- ☐ Halloween Parade (Annually at the end of October)
- ☐ General Volunteer Opportunities (Any/all opportunities other than those listed above)

Include Your Davenport Address for Information Specific to YOU.

Your address is vital to provide geographic-based information or emergency information for specific public safety concerns and weather notifications for your area.

* **Street Address:**

* **City:**

* **State:**

* **ZIP:**

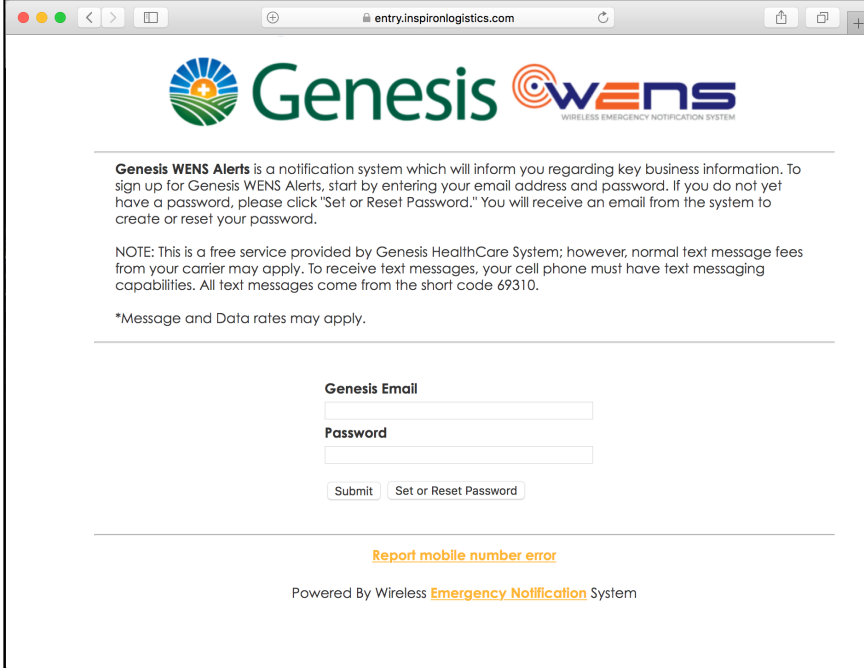
[Sign Up Now](#)

[Unsubscribe](#)

[Report mobile number error](#)

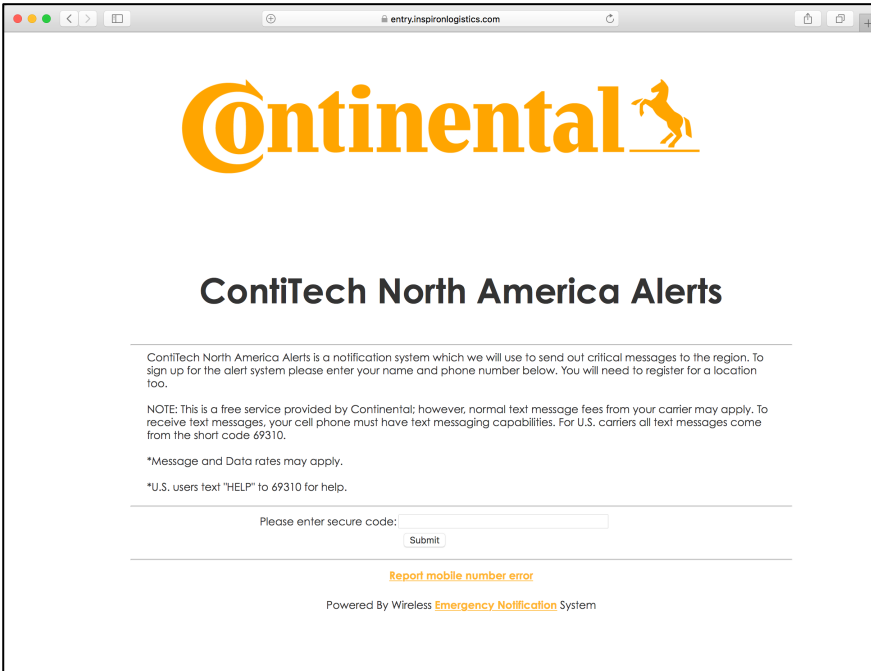
Powered By Wireless [Emergency Notification System](#)

- Entry Points with secure logins allowing entry of username & password (below)



The screenshot shows a web browser window with the address bar displaying "entry.insironlogistics.com". The page features the "Genesis WENS" logo at the top, with "WENS" in a stylized blue font and "WIRELESS EMERGENCY NOTIFICATION SYSTEM" in smaller text below it. The main content area contains a paragraph explaining the service, a "NOTE" about text message fees, and a disclaimer: "*Message and Data rates may apply." Below this is a registration form with two input fields labeled "Genesis Email" and "Password". There are two buttons: "Submit" and "Set or Reset Password". At the bottom of the form area, there is a link "Report mobile number error" and a footer stating "Powered By Wireless Emergency Notification System".

- Entry Points requiring user specific code such as employee/badge number to register (below)



The screenshot shows a web browser window with the address bar displaying "entry.insironlogistics.com". The page features the "Continental" logo at the top, with a horse head icon to the right. Below the logo is the heading "ContiTech North America Alerts". The main content area contains a paragraph explaining the service, a "NOTE" about text message fees, and a disclaimer: "*Message and Data rates may apply." Below this is a registration form with a single input field labeled "Please enter secure code:". There is a "Submit" button. At the bottom of the form area, there is a link "Report mobile number error" and a footer stating "Powered By Wireless Emergency Notification System".

References

State of Iowa:

Jensen Connor | ITS

Alert Iowa and E911 Program
Iowa Homeland Security and Emergency Management
515-323-4209 (office)
503-830-0848 (mobile)
jensen.connor@iowa.gov
alertiowa@iowa.gov
E911@iowa.gov

Jensen Connor is the coordinator for the State of Iowa's WENS program, Alert Iowa. He works directly with individual county coordinators and state agencies to integrate and maintain involvement between Inspiron, the State of Iowa HSEMD, and state, county, and local agencies.

Lucas County Ohio:

Patricia Moomey | EMA Director

Lucas County EMA
419-213-6506 (office)
pmoomey@co.lucas.oh.us

WENS provides public notification to over 400k population consisting of general, emergency and weather notifications resulting in hundreds of thousands of messages (sms, voice, email, etc.) per year.

Continental Tire:

Casey Morris | Communications Specialist

Tire Division
618-246-2410 (office)
618-237-0062 (mobile)
Casey.morris@continental.com

WENS provides Internal Communication Alerting for Tire, Tech (ContiTech) and Auto divisions of Continental Tire NA. Users are updated on a nightly basis via an automatic upload via WENS web-services from Continental Human Resources Department to ensure all user data is accurate and up-to-date.

Just a Good Story

May 7th, 2020

Dear Inspiron Logistics,

I wanted to share a success story with you from Jones County.

Last Thursday night I was called to come in for a missing autistic male from the Monticello area. He lives in the county, but was last seen leaving his alternative school in Monticello.

I sent out an alert to a 5-mile area with the center point being his last known location. A man received the alert, called dispatch and let us know about a male that came to his house in the county and asked for a ride to a residence in Anamosa where he said his father lived.

This man was able to give us the exact location that he dropped him off. Our local PD and deputies went to that house, while another PD contacted the father and asked if there would be a reason he asked to go to that location.

The father stated they had recently purchased a house close to there and were in the process of fixing it up (no utilities and dangerous winter conditions).

We found him in an upstairs bedroom of the fixer house sound asleep in a sleeping bag 😊
Happy ending for everyone thanks to being able to send out that message!

Thank you!

Brenda Leonard
Jones Co Emergency Management
500 W. Main St. Courthouse
Anamosa, Iowa 52205

Work: 319-462-4386
Cell: 319-480-0617
Home: 563-488-2210
Email: ema@co.jones.ia.us

