



The following documentation is an electronically-submitted vendor response to an advertised solicitation from the *West Virginia Purchasing Bulletin* within the Vendor Self-Service portal at wvOASIS.gov. As part of the State of West Virginia's procurement process, and to maintain the transparency of the bid-opening process, this documentation submitted online is publicly posted by the West Virginia Purchasing Division at WVPurchasing.gov with any other vendor responses to this solicitation submitted to the Purchasing Division in hard copy format.



Header 5

[List View](#)

General Information

Contact

Default Values

Discount

Document Information

Procurement Folder: 609302

SO Doc Code: CRFQ

Procurement Type: Central Contract - Fixed Amt

SO Dept: 0705

Vendor ID: VS0000012211

SO Doc ID: LOT2000000002

Legal Name: GEAR ONE ENTERPRISE CORP

Published Date: 8/16/19

Alias/DBA:

Close Date: 8/26/19

Total Bid: \$3,710.24

Close Time: 13:30

Response Date: 08/26/2019

Status: Closed

Response Time: 12:37

Solicitation Description: HP SERVER MAINTENANCE AND SUPPORT

Total of Header Attachments: 5

Total of All Attachments: 5

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Ln Total Or Contract Amount
1	Computer hardware maintenance support service				\$3,710.24

Comm Code	Manufacturer	Specification	Model #
81111812			

Extended Description :	HP SERVER MAINTENACE AND SUPPORT FOR ONE SERVER AT CHARLESTON HEADQUARTERS AND ONE SERVER AT BDC IN BRIDGEPORT Please see Exhibit A Pricing Page.
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Comments: We are quoting Gear One Go Guard.



Purchasing Division
 2019 Washington Street East
 Post Office Box 50130
 Charleston, WV 25305-0130

State of West Virginia
 Request for Quotation
 21 - Info Technology

Proc Folder: 609302

Doc Description: HP SERVER MAINTENANCE AND SUPPORT

Proc Type: Central Contract - Fixed Amt

Date Issued	Solicitation Closes	Solicitation No	Version
2019-08-16	2019-08-26 13:30:00	CRFQ 0705 LOT2000000002	1

BID RECEIVING LOCATION

BID CLERK
 DEPARTMENT OF ADMINISTRATION
 PURCHASING DIVISION
 2019 WASHINGTON ST E
 CHARLESTON WV 25305
 US

VENDOR

Vendor Name, Address and Telephone Number: *GEAR ONE ENTERPRISE*
1031 CALLE RECOBO STE. A
SAN CLEMENTE, CA 92673
949.344.5745

FOR INFORMATION CONTACT THE BUYER

Brittany E Ingraham
 (304) 558-2157
 brittany.e.ingraham@wv.gov

Signature X *Bridget White* FEIN # *45-4661520* DATE *8/26/19*
 All offers subject to all terms and conditions contained in this solicitation

ADDITIONAL INFORMATION:

Request for Quotation

The West Virginia Purchasing Division is soliciting bids on behalf of the West Virginia Lottery to establish a contract for hardware maintenance and support of the existing HP servers at the data centers in Charleston, WV and Bridgeport, WV, per the bid requirements, specifications, terms, and conditions attached to this solicitation.

INVOICE TO		SHIP TO	
ACCOUNTS PAYABLE LOTTERY PO BOX 2067		STATE OF WEST VIRGINIA VARIOUS LOCATIONS AS INDICATED BY ORDER	
CHARLESTON	WV25327-2067	No City	WV 99999
US		US	

Line	Comm Ln Desc	Qty	Unit Issue	Unit Price	Total Price
1	Computer hardware maintenance support service				

Comm Code	Manufacturer	Specification	Model #
81111812	<i>Gear One2Go Guard</i>	<i>24x7x365 NBD, RETAIN MEDIA</i>	<i>GLSVR24x7NBDKYM</i>

Extended Description :

HP SERVER MAINTENACE AND SUPPORT FOR ONE SERVER AT CHARLESTON HEADQUARTERS AND ONE SERVER AT BDC IN BRIDGEPORT

Please see Exhibit A Pricing Page.

DESIGNATED CONTACT: Vendor appoints the individual identified in this Section as the Contract Administrator and the initial point of contact for matters relating to this Contract.

Bridget White Account Manager
(Name, Title)
Bridget White Account Manager
(Printed Name and Title)
1031 Calle Recodo Ste. A San Clemente, CA 92673
(Address)
949.388.5785 949.388.3621
(Phone Number) / (Fax Number)
bridget@gearone.com
(email address)

CERTIFICATION AND SIGNATURE: By signing below, or submitting documentation through wvOASIS, I certify that I have reviewed this Solicitation in its entirety; that I understand the requirements, terms and conditions, and other information contained herein; that this bid, offer or proposal constitutes an offer to the State that cannot be unilaterally withdrawn; that the product or service proposed meets the mandatory requirements contained in the Solicitation for that product or service, unless otherwise stated herein; that the Vendor accepts the terms and conditions contained in the Solicitation, unless otherwise stated herein; that I am submitting this bid, offer or proposal for review and consideration; that I am authorized by the vendor to execute and submit this bid, offer, or proposal, or any documents related thereto on vendor's behalf; that I am authorized to bind the vendor in a contractual relationship; and that to the best of my knowledge, the vendor has properly registered with any State agency that may require registration.

Gear One Enterprise
(Company)
[Signature] account manager
(Authorized Signature) (Representative Name, Title)
Bridget White account manager
(Printed Name and Title of Authorized Representative)
8/26/2019
(Date)
949.388.5785 949.388.3621
(Phone Number) (Fax Number)

OFFICE OF THE SECRETARY OF STATE

Washington, D.C. 20520

(100)

FOR THE SECRETARY OF STATE

UNITED STATES OF AMERICA

DEPARTMENT OF STATE

WASHINGTON, D.C. 20520

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UNITED STATES OF AMERICA

DEPARTMENT OF STATE

WASHINGTON, D.C. 20520

UNITED STATES OF AMERICA

DEPARTMENT OF STATE

REQUEST FOR QUOTATION
HP Server Hardware Maintenance and Support

Contract Manager: Bridget White

Telephone Number: 949.344.5745

Fax Number: 949.344.3621

Email Address: bridget@gearonex.com

Exhibit A Pricing Page

West Virginia Lottery

900 Pennsylvania Avenue

Charleston, West Virginia 25302-3548

Line No.	Serial Number	Service Part Number	HW/SW Part Number	Description	Alternative Brand Bid	Alternative Product Number Bid	Qty	Year 1	Year 2	Year 3	Year 4	Extended Service Price	Support Start Date	Support End Date
1		H7J35AC		HPE Foundation Care 24x7 wDMR SVC										
2		HA151AC		HPE Hardware Maintenance Onsite Support or Equal	Gear One Go-Guard	GGSVR24X7NBDKYM	1	-	-	-	-	\$0.00	8/1/2019	7/31/2020
3	USE140N73H	HA151AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
4	USE127NOC2	HA151AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
5	USE127N04J	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
6	USE127N04L	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
7	USE127N04G	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
8	USE127N04D	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
9	USE127N04F	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
10	USE2299JEB	HA151AC	653200-B21	HP DL380p Gen8 8-SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
11	USE116NBM4	HA151AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
12	USE3193H51	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
13	USE127NOC3	HA151AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
14		HL935AC		HPE Collaborative Remote Support or Equal	Gear One Go-Guard	GGSVR24X7NBDKYM	1					\$0.00	8/1/2019	7/31/2020
15	USE140N73H	HL935AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
16	USE127NOC2	HL935AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
17	USE127N04J	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
18	USE127N04L	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
19	USE127N04G	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
20	USE127N04D	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
21	USE127N04F	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
22	USE2299JEB	HL935AC	653200-B21	HP DL380p Gen8 8-SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
23	USE116NBM4	HL935AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
24	USE3193H51	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020

25 USE127NOC3 HL935AC 579237-B21 HP DL360G7 CTO Server

Gear One Go-Guard	GGSVR24X7NBDKYM
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1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
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8/1/2019 7/31/2020

Subtotal:

\$2,550.79

West Virginia Lottery

64 Sterling Dr

Bridgeport, West Virginia 26330-9107

Line No.	Serial Number	Service Part Number	HW/SW Part Number	Description	Alternative Brand Bid	Alternative Product Number Bid	Qty	Year 1	Year 2	Year 3	Year 4	Travel Zone 3 Extended Service Price	Support Start Date	Support End Date
1		H7J35AC		HPE Foundation Care 24x7 wDMR SVC										
2		HA151AC		HPE Hardware Maintenance Onsite Support or Equal	Gear One Go-Guard	GGSVR24X7NBDKYM	1					\$0.00	8/1/2019	7/31/2020
3	USE127NOC1	HA151AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
4	USE127N04B	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
5	USE127N04A	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
6	USE127N04C	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
7	USE127N04K	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
8		HL935AC		HPE Collaborative Remote Support or Equal	Gear One Go-Guard	GGSVR24X7NBDKYM	1					\$0.00	8/1/2019	7/31/2020
9	USE127NOC1	HL935AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
10	USE127N04B	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
11	USE127N04A	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
12	USE127N04C	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
13	USE127N04K	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020

Subtotal:

\$1,159.45

Total Bid Amount for Four Years

\$3,710.24

STATE OF WEST VIRGINIA
Purchasing Division

PURCHASING AFFIDAVIT

CONSTRUCTION CONTRACTS: Under W. Va. Code § 5-22-1(i), the contracting public entity shall not award a construction contract to any bidder that is known to be in default on any monetary obligation owed to the state or a political subdivision of the state, including, but not limited to, obligations related to payroll taxes, property taxes, sales and use taxes, fire service fees, or other fines or fees.

ALL CONTRACTS: Under W. Va. Code §5A-3-10a, no contract or renewal of any contract may be awarded by the state or any of its political subdivisions to any vendor or prospective vendor when the vendor or prospective vendor or a related party to the vendor or prospective vendor is a debtor and: (1) the debt owed is an amount greater than one thousand dollars in the aggregate; or (2) the debtor is in employer default.

EXCEPTION: The prohibition listed above does not apply where a vendor has contested any tax administered pursuant to chapter eleven of the W. Va. Code, workers' compensation premium, permit fee or environmental fee or assessment and the matter has not become final or where the vendor has entered into a payment plan or agreement and the vendor is not in default of any of the provisions of such plan or agreement.

DEFINITIONS:

"Debt" means any assessment, premium, penalty, fine, tax or other amount of money owed to the state or any of its political subdivisions because of a judgment, fine, permit violation, license assessment, defaulted workers' compensation premium, penalty or other assessment presently delinquent or due and required to be paid to the state or any of its political subdivisions, including any interest or additional penalties accrued thereon.

"Employer default" means having an outstanding balance or liability to the old fund or to the uninsured employers' fund or being in policy default, as defined in W. Va. Code § 23-2c-2, failure to maintain mandatory workers' compensation coverage, or failure to fully meet its obligations as a workers' compensation self-insured employer. An employer is not in employer default if it has entered into a repayment agreement with the Insurance Commissioner and remains in compliance with the obligations under the repayment agreement.

"Related party" means a party, whether an individual, corporation, partnership, association, limited liability company or any other form or business association or other entity whatsoever, related to any vendor by blood, marriage, ownership or contract through which the party has a relationship of ownership or other interest with the vendor so that the party will actually or by effect receive or control a portion of the benefit, profit or other consideration from performance of a vendor contract with the party receiving an amount that meets or exceeds five percent of the total contract amount.

AFFIRMATION: By signing this form, the vendor's authorized signer affirms and acknowledges under penalty of law for false swearing (W. Va. Code §61-5-3) that: (1) for construction contracts, the vendor is not in default on any monetary obligation owed to the state or a political subdivision of the state, and (2) for all other contracts, that neither vendor nor any related party owe a debt as defined above and that neither vendor nor any related party are in employer default as defined above, unless the debt or employer default is permitted under the exception above.

WITNESS THE FOLLOWING SIGNATURE:

Vendor's Name: Gear One Enterprise Corporation

Authorized Signature: [Signature] Date: 5/23/19

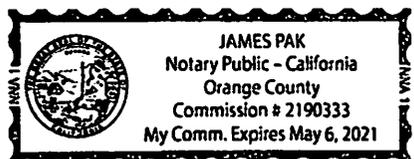
State of California

County of Orange, to-wit:

Taken, subscribed, and sworn to before me this 23rd day of May, 2019.

My Commission expires May 6, 2021.

AFFIX SEAL HERE



NOTARY PUBLIC

[Signature]

Purchasing Affidavit (Revised 01/29/2018)

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

Exhibit A Pricing Page

West Virginia Lottery

900 Pennsylvania Avenue

Charleston, West Virginia 25302-3548

Line No.	Serial Number	Service Part Number	HW/SW Part Number	Description	Alternative Brand Bid	Alternative Product Number Bid	Qty	Year 1	Year 2	Year 3	Year 4	Extended Service Price	Support Start Date	Support End Date
1		H7J35AC		HPE Foundation Care 24x7 wDMR SVC										
2		HA151AC		HPE Hardware Maintenance Onsite Support or Equal	Gear One Go-Guard	GGSVR24X7NBDKYM	1	-	-	-	-	\$0.00	8/1/2019	7/31/2020
3	USE140N73H	HA151AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
4	USE127NOC2	HA151AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
5	USE127N04J	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
6	USE127N04L	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
7	USE127N04G	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
8	USE127N04D	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
9	USE127N04F	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
10	USE2299JEB	HA151AC	653200-B21	HP DL380p Gen8 8-SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
11	USE116NBM4	HA151AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
12	USE3193H51	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
13	USE127NOC3	HA151AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
14		HL935AC		HPE Collaborative Remote Support or Equal	Gear One Go-Guard	GGSVR24X7NBDKYM	1					\$0.00	8/1/2019	7/31/2020
15	USE140N73H	HL935AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
16	USE127NOC2	HL935AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
17	USE127N04J	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
18	USE127N04L	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
19	USE127N04G	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
20	USE127N04D	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
21	USE127N04F	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
22	USE2299JEB	HL935AC	653200-B21	HP DL380p Gen8 8-SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
23	USE116NBM4	HL935AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020

24	USE3193H51	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
25	USE127NOC3	HL935AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
Subtotal:												\$2,550.79		

West Virginia Lottery
64 Sterling Dr
Bridgeport, West Virginia 26330-9107

Line No.	Serial Number	Service Part Number	HW/SW Part Number	Description	Alternative Brand Bid	Alternative Product Number Bid	Qty	Year 1	Year 2	Year 3	Year 4	Travel Zone 3 Extended Service Price	Support Start Date	Support End Date
1		H7J35AC		HPE Foundation Care 24x7 wDMR SVC										
2		HA151AC		HPE Hardware Maintenance Onsite Support or Equal	Gear One Go-Guard	GGSVR24X7NBDKYM	1					\$0.00	8/1/2019	7/31/2020
3	USE127NOC1	HA151AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
4	USE127N04B	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
5	USE127N04A	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
6	USE127N04C	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
7	USE127N04K	HA151AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$65.00	\$58.50	\$55.58	\$52.81	\$231.89	8/1/2019	7/31/2020
8		HL935AC		HPE Collaborative Remote Support or Equal	Gear One Go-Guard	GGSVR24X7NBDKYM	1					\$0.00	8/1/2019	7/31/2020
9	USE127NOC1	HL935AC	579237-B21	HP DL360G7 CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
10	USE127N04B	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
11	USE127N04A	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
12	USE127N04C	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
13	USE127N04K	HL935AC	583914-B21	HP DL380G7 SFF CTO Server	Gear One Go-Guard	GGSVR24X7NBDKYM	1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	8/1/2019	7/31/2020
Subtotal:												\$1,159.45		

Total Bid Amount for Four Years \$3,710.24



Gear One Enterprise Corporation

San Clemente, Ca 92673
 1031 Calle Recodo
 Suite A
 San Clemente, CA 92673

Quote

Date	Quote #
8/26/2019	12482

Name / Address
The West Virginia State Lottery

Ship To
The West Virginia State Lottery 900 Pennsylvania Ave. Charleston WV, 25302

RFQ #	Terms	Rep	FOB
LOT2000000002	Net 30	BW	DESTINATION

Line #	Item	Description	Qty	Price	Total
1		Gear One Go Guard Maintenance 1st year total: \$1040.00 2nd year total: \$936.00 3rd year total: \$889.28 4th year total: \$844.96 *Total bid amount for four years: \$3710.24			
2	GGSVR24X7NBDKYM	Gear One GoGuard 1 year Post warranty 24x7x365 Priority access to ProSupport Engineers 24x7 Retain your media Next Business Day	11	231.89	2,550.79T

Subtotal
Sales Tax (0.0%)
Total

Signature

Phone #	949-388-5785
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Gear One Enterprise Corporation

San Clemente, Ca 92673
 1031 Calle Recodo
 Suite A
 San Clemente, CA 92673

Quote

Date	Quote #
8/26/2019	12482

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The West Virginia State Lottery

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The West Virginia State Lottery 900 Pennsylvania Ave. Charleston WV, 25302

RFQ #	Terms	Rep	FOB
LOT2000000002	Net 30	BW	DESTINATION

Line #	Item	Description	Qty	Price	Total
		USE140N73H USE127NOC2 USE127N04J USE127N04L USE127N04G USE127N04D USE127N04F USE2299JEB USE116NBM4 USE3193H51 USE127NOC3 Collaborative Remote Support - Included in cost. USE140N73H USE127NOC2 USE127N04J USE127N04L USE127N04G USE127N04D USE127N04F USE2299JEB USE116NBM4 USE3193H51 USE127NOC3			

Subtotal
Sales Tax (0.0%)
Total

Signature

Phone #	949-388-5785
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Gear One Enterprise Corporation

San Clemente, Ca 92673
 1031 Calle Recodo
 Suite A
 San Clemente, CA 92673

Quote

Date	Quote #
8/26/2019	12482

Name / Address
The West Virginia State Lottery

Ship To
The West Virginia State Lottery 900 Pennsylvania Ave. Charleston WV, 25302

RFQ #	Terms	Rep	FOB
LOT2000000002	Net 30	BW	DESTINATION

Line #	Item	Description	Qty	Price	Total
3	GGSVR24X7NBDKYM	Gear One GoGuard 1 year Post warranty 24x7x365 Priority access to ProSupport Engineers 24x7 Retain your media Next Business Day USE127NOC1 USE127N04B USE127N04A USE127N04C USE127N04K Collaborative Remote Support - Included in cost. USE127NOC1 USE127N04B USE127N04A USE127N04C USE127N04K *Agency is responsible for insuring equipment is in normal working operatoin at time of contract start date. Thank you. Gear One is a Registered DBE, Women Owned Small Business Reseller# 102-261456 GS-35F-231DA Duns # 078630172 Cage Code 75P47 Tax ID 45-4661520 Bridget White 949-388-5785 Ext 35 Bridget@gearonecom.com	5	231.89	1,159.45T

Subtotal	\$3,710.24
Sales Tax (0.0%)	\$0.00
Total	\$3,710.24

Signature _____

SAM/CAGE #75P47
 GS-35F-231DA
 DUNS #078630172

Phone #	949-388-5785
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COMPONENTS OF ANY SUPPORT AGREEMENT FOR SERVERS, STORAGE AND NETWORK DEVICES



THE PROCESS - STEPS TO PROBLEM RESOLUTION:

1st

Open a trouble ticket with **GoGuard** via our toll free 800-506-8395 or email help@myglobalhelp.com.

2nd

Your first responders (Tier 1/2 Support) move into action collecting necessary information regarding problem description and any error logs etc.

3rd

If your problem is complex and requires Tier 3/4 Support your first response team activates our Rapid Escalation Methodology (REM).

4th

If it is determined a part has failed and is required for resolution **GoGuard** takes over. Premier class parts logistics covering 32 major U.S. cities w/availability 24x7x365.

5th

If the replacement part requires a Field Engineer your **GoGuard Hands FE** will be engaged and dispatched to your location to replace your failed part and restore your system.



GEAR ONE
ENTERPRISE

GoGuard

Services & Support

Keep Your Mind on Business with GoGuard:

GoGuard will provide you with the peace of mind that comes from having a seasoned team of on-site engineers serving even the most mission-critical IT equipment. Our maintenance programs are flexible and can be customized to fit your needs while offering significant savings compared to traditional OEM maintenance. Our common goal is to provide continual support to our customers through our experienced service team and global anytime access.

The Benefits of GoGuard:

Why choose GoGuard? Listed below are a few of our program benefits:

Single Point of Contact:

Preserves a full life cycle partnership with our customers in design, implementation and support to maximize the uptime of infrastructure through fill time availability and accountability.

Cost Reductions:

Commits to limiting capital equipment expenses by extending the life of IT equipment and reducing system downtime.

Flexibility:

Personalizes core services by giving our customers control over the specifications of their maintenance solutions and support level.

Faster Resolution:

Resolves time-sensitive and highly technical operations issues for midrange systems, networking, and storage environments for our customers.

Dependability:

Gear One Enterprise supports some of the most diverse equipment portfolios in the nation with an emphasis on delivering consistent and reliable service.

Expertise:

With our highly skilled technical staff, Gear One Enterprise engineers' credentials include some of the most highly sought certifications in the industry, delivering the best possible support.

GoGuard Maintenance:

With GoGuard we provide:

- Technical Expertise
- Qualified Equipment & Parts
- Simplified Multi-Party Communications
- Equitable Hardware Support
- Qualified Equipment & Parts
- Customary Support Levels

Levels of Support

We can customize any of these services to fit your needs:

- Seven days a week, 365 days a year, 4 hour response (24x7x4)
- 5 days a week, 4 hour response on-site (9x5x4)
- Next business day on-site engineer option, or parts replacement only.

Our technical staff is always available to help provide the best solution.



**GEAR ONE
ENTERPRISE**

GoGuard

Services & Support

GoGuard Support Assistance

Our goal is to provide our customers with continual support and reliable assistance. Here are a few points of interest on our GoGuard Support Assistance:

Life Cycle of a Service Call

When a service call is placed, we will ask you to participate in a brief phone-based troubleshooting call to identify the root cause of the issue.

The purpose of this call is to reduce your overall system downtime by attempting to resolve your issue via the quickest method first; and, if necessary, use the information obtained to dispatch an engineer and part onsite by the time frame agreed upon in your contract.

This is an efficient way for Gear One Enterprise to streamline a process that will get your system up and running as quickly as possible on the first call.



GoGuard Levels of Support

We customize our services to fit your IT needs, here are a few details on our GoGuard support coverage:

Bronze (9x5xNBD):

- Technical Support (Monday - Friday 8AM - 5PM)
- On-site Service (NBD Parts Delivery)
- On-site Support (N/A)

Silver (9x5xNBD):

- Technical Support (Monday - Friday 8AM - 5PM)
- On-site Service (Monday - Friday 8AM - 5PM)
- On-site Support (Next Business Day)

Gold (9x5x4):

- Technical Support (Monday - Friday 8AM - 5PM)
- On-site Service (Monday - Friday 8AM - 5PM)
- On-site Support (4 Hour)

Platinum (24x7x4):

- Technical Support (24 Hours x 7 Days)
- On-site Service (24 Hours x 7 Days)
- On-site Support (4 Hour)

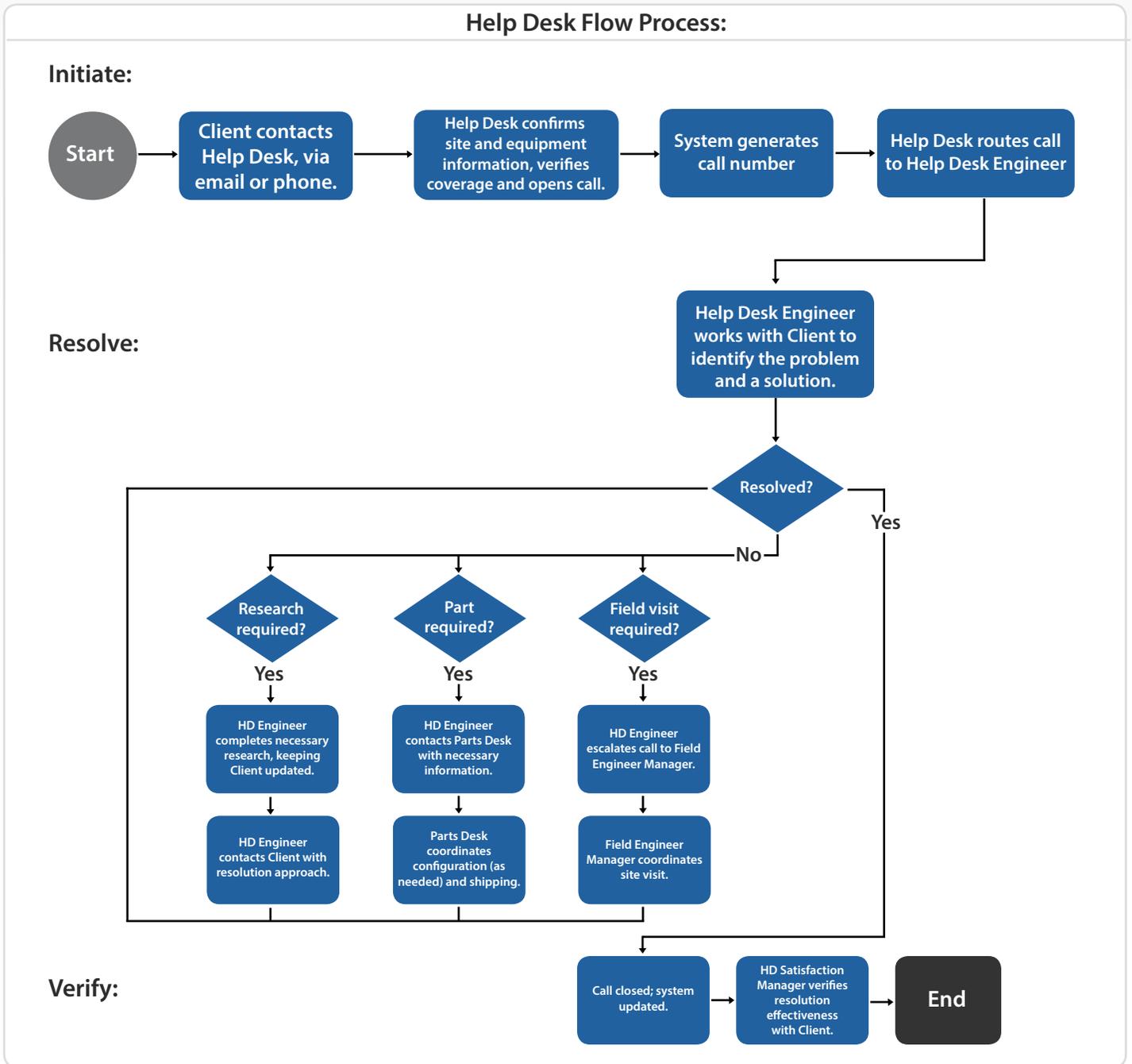


**GEAR ONE
ENTERPRISE**

GoGuard Services & Support

Help Desk Flow Process:

GoGuard's Help Desk Support is available to assist you 24/7 so your request can be resolved quickly to reduce downtime. Below is our help desk process flow chart:





**GEAR ONE
ENTERPRISE**

Certifications

Gear One Enterprise - Certified Company

R2, ISO 9001:2008, ISO 14001:2004 & OHSAS 18001:2007 Certified Company

Gear One Enterprise holds certifications that meet the most stringent environmental and security standards. With commitment to quality and environmental responsibility Gear One Enterprise is one of the few in the IT hardware industry to attain each of the following certifications:



The Responsible Recycling Practices Standard (R2)

certification is a set of voluntary principles and guidelines designed to promote and assess responsible practices relating to environmental, health, safety and security.

Gear One Certifications:

Gear One Enterprise strives for excellence while continuing to better its best practices regarding quality, environmental, health and safety management.

Certified Company:

- R2 Responsible Recycling
- OHSAS 18001:2007
- ISO 14001:2004
- ISO 9001:2008

These certifications represent quality and excellence. Receiving certification for both ISO 9001 and ISO 14001 standards demonstrates our drive for continual improvement in both product quality and environmental impact.



ISO 9001:2008 is a quality management standard that presents guidelines intended to increase business efficiency and customer satisfaction. The goal of ISO 9000 is to embed a quality management system within an organization, increasing productivity, reducing unnecessary costs, and ensuring quality of processes and products.



ISO 14001:2004 is a global standard for environmental management systems (EMS). The goal of the ISO 14001 standard is to give the top management of any organization a framework for managing environmental impacts.



OHSAS 18001:2007 is an Occupation Health and Safety Assessment Series for health and safety management systems. The goal of the OHSAS 18001 is to assist organizations to control occupational health and safety risks.

Achieving these certifications and continuing to better our best practices regarding quality, environmental, health and safety management demonstrates our drive for continual improvement for both product quality and environmental impact.

Donna Barnes
President/CEO
Office: 949-388-5785
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Email: Donna@gearonecom.com

Visit our site:
www.gearonecom.com

